

## Topics

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## Known Issues for Oracle WebCenter Content

Learn about the issues you may encounter when using Oracle WebCenter Content.

### 14c (14.1.2.0.0)

Issue	Description
UCM-CS-000008 intradoc.common.ServiceException	UCM-CS-000008 intradoc.common.ServiceException seen in WebCenter Content server logs post upgrade of WebCenter Content from 12.2.1.4 to 14.1.2.
Attachments that are deleted remain in OCI object storage	When attachments in documents are deleted, they do not get deleted in OCI object storage.  Workaround for this issue: You'll need to go to object storage and delete the files from there.
Albany fonts are no longer shipped	The Albany fonts are no longer shipped in the PDF Watermark component.  If you want to use custom fonts (such as Albany fonts) in the PDF Watermark component, you can download the fonts available publicly and follow the steps mentioned in the below support note to set up the custom fonts: <a href="https://support.oracle.com/knowledge/Middleware/1565398_1.html">https://support.oracle.com/knowledge/Middleware/1565398_1.html</a> .

## Known Issues for Oracle WebCenter Content: Imaging

Learn about the issues you may encounter when using Oracle WebCenter Content:Imaging.

## 14c (14.1.2.0.0)

Issue	Description
When upgrading WebCenter Content from 12.2.1.4 to 14.1.2, an exception was encountered in the server logs.	<p>When upgrading WebCenter Content from 12.2.1.4 to 14.1.2, the following exception was encountered in the server logs.</p> <pre> &lt;Error&gt; &lt;oracle.ucm.idccs&gt; &lt;UCM-CS-000009&gt; &lt;data exceptionintradoc.data.DataException: ! csJdbcGenericErrorat intradoc.jdbc.JdbcWorkspace.handleSQLException (JdbcWorkspace.java:2735) at intradoc.jdbc.JdbcWorkspace.executeSQL(JdbcWo rkspace.java:988) at  intradoc.server.datastoredesign.DataDesignGen erator.generateTable(DataDesignGenerator.java :374) at  intradoc.server.datastoredesign.DataDesignIns tall.configTableForComponents(DataDesignInsta ll.java:490) at  intradoc.server.IdcExtendedLoader.dataStoreDe signConfigTables(IdcExtendedLoader.java:2623 ) at  intradoc.server.IdcExtendedLoader.performData baseUpgradeTasks(IdcExtendedLoader.java:401) a t  intradoc.server.IdcExtendedLoader.extraBefore CacheLoadInit(IdcExtendedLoader.java:211) at intradoc.server.IdcSystemLoader.loadCaches(Id cSystemLoader.java:1304) at intradoc.server.IdcServerManager.init(IdcServ erManager.java:154) at  intradoc.idcwls.IdcServletRequestUtils.initial izeServer(IdcServletRequestUtils.java:627) at  intradoc.idcwls.IdcServletRequestUtils.initial izeServer(IdcServletRequestUtils.java:458) at  intradoc.idcwls.IdcIntegrateWrapper.initializ eServer(IdcIntegrateWrapper.java:103) at java.base/ jdk.internal.reflect.NativeMethodAccessorImpl .invoke0(Native Method) at     java.base/ jdk.internal.reflect.NativeMethodAccessorImpl .invoke(NativeMethodAccessorImpl.java:62) at     java.base/ jdk.internal.reflect.DelegatingMethodAccessor Impl.invoke(DelegatingMethodAccessorImpl.java :43) at java.base/ </pre>

Issue	Description
	<code>java.lang.reflect.Method.invoke(Method.java:566)</code>
Message stating failure in server connection when trying to import definitions and upload documents from Chrome browser	A message stating failure in server connection shows up when trying to import definitions and upload documents using Imaging from Chrome browser. Workaround for this issue: Add the Imaging URL in the format <code>http(s)://&lt;Imaging hostname&gt;:&lt;Imaging port&gt;</code> to <code>IpmViewerFrameBustingWhitelist</code> via EM MBean browser.

Oracle Fusion Middleware Known Issues for Oracle WebCenter Content, 14c (14.1.2.0.0)  
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