# Oracle Hospitality OPERA Cloud Services

Release Readiness Guide





Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 25.3

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## Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

#### Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at <u>oracle hospitality opera technical publications grp@oracle.com</u>.

#### **Audience**

This document is intended for OPERA Cloud Services application users.

## **Customer Support**

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

## https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## **Documentation**

Oracle Hospitality product documentation is available on the Oracle Help Center at <a href="http://docs.oracle.com/en/industries/hospitality/">http://docs.oracle.com/en/industries/hospitality/</a>.

## **Revision History**

#### Table Revision History

Date	Description of Change
July 2025	Initial Publication

## **Feature Summary**

#### **Column Definitions**

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. Gaming

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. Loyalty

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. Central

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. Distribution

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Ability to Support OPI Importing of Tokenized Credit Cards for Roomin	<b>g</b>	
List Central	LARGE	ACTION!
Block Changes Log Updated	SMALL	
Refresh Projected Revenues Action Link Added	SMALL	
Room and Rate Grid Search Updated	SMALL	
Tour Series Updated	SMALL	
CASHIERING AND FINANCIALS		
Authorizer ID List and Copy Comp Routing Codes Added Gaming	SMALL	
Chip and PIN OPERA Controls Added Central	SMALL	ACTION!
Confidential Folio Added	SMALL	ACTION!
Credit Card Custom Token Provider OPERA Control Added	SMALL	ACTION!
Default Transaction Code for Outbound Postings Added	SMALL	ACTION!
Define Rate Codes as Base Rate and Dynamic Base Rate Added	SMALL	



Folio History Updated Negotiated Rate Distribution with Source Date Range OPERA Control Added Added SMALL OPI Cloud Token Proxy Service for PMS Added SMALL Rate Access Exclusion Updated Rate Codes Search by Approval Status Updated CLIENT RELATIONS Default Lookup Display OPERA Control Updated SMALL Rate Access Exclusion Updated CLIENT RELATIONS Default Lookup Display OPERA Control Added SMALL Rate Access Validation Added CLIENT RELATIONS  Default Lookup Display OPERA Control Added SMALL COUNTY SPECIFIC Country Specific - Angola - Angola Functionality and AO-SAF-T 101 Export Available Country Specific - Bahrain - Information Collection Methods OPERA Control Updated Country Specific - Bahrain - Bahrain Statistical Daily Exports Updated SMALL Country Specific - India - Sample Folio India Buckets Updated Country Specific - Italy - Internal City ID for Cesena Updated Country Specific - Poland - Controls, Mappings Added and Exports, Reports Updated Country Specific - Portugal - PT_SAFT_104 Export Updated Country Specific - Portugal - PT_SAFT_104 Export Updated Country Specific - Spain - Basque Country - Police Exports Added to R+A Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated SMALL Country Specific - Spain - ESP, Catalonia and	FEATURE	SCALE	CUSTOMER ACTION REQUIRED
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Bypass Conversion Days Interface Control Added  Create Key Panel Updated for Last Preferred Encoder  SMALL  SMALL  SMALL	Staggered Shares Added to Back to Back Reservation Handling	SMALL	
Create Key Panel Updated for Last Preferred Encoder SMALL	INTEGRATIONS		
Create Key Panel Updated for Last Preferred Encoder SMALL	Bypass Conversion Days Interface Control Added Loyalty	SMALL	ACTION!
Guest Service Status Request Business Event Updated SMALL		SMALL	
	Guest Service Status Request Business Event Updated	SMALL	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Interface Monitoring Search Updated Central	SMALL	
New Reservation and Update Reservation Business Events Updated	SMALL	
INVENTORY		
Alternate Property Availability and Occupancy Added Central	SMALL	
Item Inventory Availability Added	SMALL	ACTION!
Manage Restrictions Updated	SMALL	ACTION!
Mass Update for Daily Inventory Item Configuration Added	SMALL	
MEMBERSHIP		
Guaranteed Availability with Restriction Handling OPERA Control		
Added for LTB and RSS	SMALL	ACTION!
Member Profile Missing Subscription Details Message Updated	SMALL	
Membership Claims Tasks Added Loyalty	SMALL	ACTION!
Points Calculation Configuration Updated Loyalty	SMALL	
Points to Expire Screen Updated Loyalty	SMALL	ACTION!
Tooltips Added to Manage Claim Adjustment Limits Loyalty	SMALL	
MISCELLANEOUS		
Additional Details Added to Property Brochure	SMALL	
Auto-Launch Rules for Flex Links Added	SMALL	
Changes Log Adds Identification Types, City, and Postal Codes	SMALL	
Stationery Substitution Language Handling Added	SMALL	ACTION!
MOBILE		
Ask Oracle User Experience Added	SMALL	
Push Notifications Added	SMALL	
QR Code Access Screen Updated	SMALL	
Supplies and Service Declined Status Added to Task Companion	SMALL	
Task Sheet Overview Updated	SMALL	
PROPERTY APIs		
BLK - postBlock Elements Added	SMALL	
BLK - postBlock Operation Updated	SMALL	
BLK - postTourSeries Updated and postTourSeriesValidate Added	SMALL	
CRM - fetchProfileMembershipStatistics, fetchMembershipTransactions	<u> </u>	
Operations Updated Loyalty	SMALL	
CRM - getMatchProfile Operation Added Loyalty	SMALL	
CRM - getMemberPointsToExpire Updated	SMALL	
CRM - getProfilesMatchList Operation Added	SMALL	
CRM - postMembership and getProfile Operations Updated Loyalty	SMALL	
CRMCFG -get/post/putMembershipType Operation Updated Loyalty	SMALL	
CRMCFG API - MembershipLevelRules Operations Added Loyalty	SMALL	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
CSH - calculateTaxes Operation Added	SMALL	
CSH - getFolios and getFolioHistory Operations Updated	SMALL	
CSH - postBillingCharges API Updated	SMALL	
CSH - postCompositeDeposit Operation and OPERA Controls Added	SMALL	ACTION!
FOF - shiftRooms and swapRooms APIs Updated	SMALL	
FOF - verifyCheckIns Operation Updated	SMALL	
$\frac{\text{HSK- postOutOfOrderRooms and postOutOfServiceRooms Operations}}{\text{\underline{Updated}}}$	SMALL	
HSK - TaskSheet and TaskSheetSet APIs Added	LARGE	
INT - getBusinessEvents Business Events Configuration Updated	SMALL	
INT - getBusinessEvents Operation Updated	SMALL	
INV - getMultiHotelInventoryStatistics Operation Added Central	SMALL	
OUICFG - synchronizeBusinessEvents Updated	SMALL	
PAR - getRestrictionsByDateRange Operation Updated	SMALL	
RSV - Ability to Add Membership On the Fly to Existing Profile with post/putReservation	SMALL	
RSV - Ability to Retrieve Profile Subscriptions Using Reservation APIs	SMALL	
RSV - get/post/putReservations Operations Updated	SMALL	
RSV - getReservations Updated and putConsumedPackageQuantity Added	SMALL	
RTP - setRateAccessExclusions Operation Updated	SMALL	
RTP - getRatePlanSchedules Operation Updated	SMALL	
REPORTS		
Unified R+A Reporting Updated	SMALL	
RESERVATIONS		
Child Ages Displayed in Search Results	SMALL	
Comp Authorizer Added to Book Now Customizations Gaming	SMALL	ACTION!
Default Rate Code(s) for Walk in Reservations OPERA Control Added	SMALL	ACTION!
Prompt to Update Block Rate Code and Amount Added	SMALL	
Rate Info Summary and Rate Info Details Updated	SMALL	
Reservation Sales Screen Updated Central	SMALL	
ROOMS MANAGEMENT		
Attendant Name Added to Task Sheet Drawer	SMALL	
Emergency Notification Renamed to Location Notification	SMALL	
Guest Service Status Updated	SMALL	
Housekeeping Workflow Report Updated	SMALL	
Room Maintenance Updated	SMALL	
Task Sheet Completion Added	LARGE	ACTION!
Unit Status Configuration Updated	SMALL	ACTION!
TOOLBOX Folio Numbers and Sequence Numbers Updated	SMALL	
	·	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Shell Export and Import Processes Updated	SMALL	
Synchronize Block Projected Revenues Utility Added	SMALL	ACTION!
Synchronize Profile Business Events Updated	SMALL	

## **BLOCK MANAGEMENT**

Ability to Support OPI Importing of Tokenized Credit Cards for Rooming List



Importing and Mapping a Rooming List File with Tokenized Credit Cards

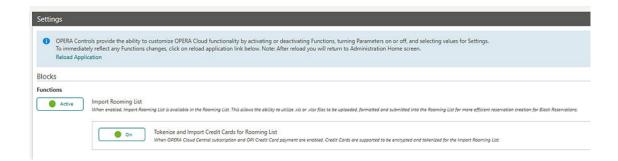


This functionality is only available using **Import Rooming List** Import with OPERA Cloud Central and OPI Payment Interface.

Note

You must Encrypt and Tokenize Credit Cards in the rooming list file prior to Import.

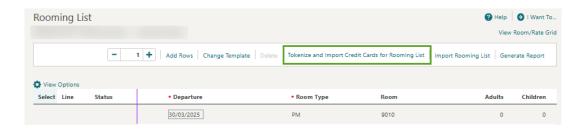
You must have the **Import Rooming List** OPERA Control activated, and the **Tokenize and Import Credit Cards for Rooming List** parameter On.





## To Encrypt the Rooming List file

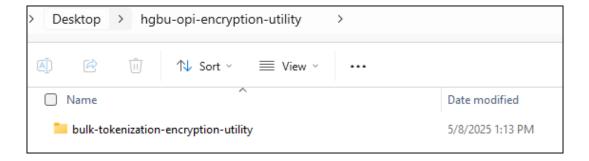
1. Navigate to Manage Blocks - Select Block - I Want To - Rooming List - Select **Tokenize** and **Import Credit Cards for Rooming List**.



2. Download the tokenization encryption utility and extract the files.





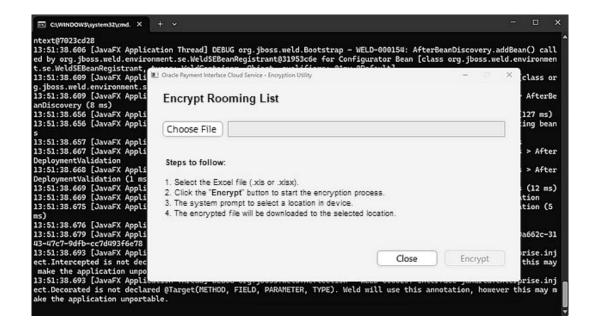


3. Select the run.bat file.



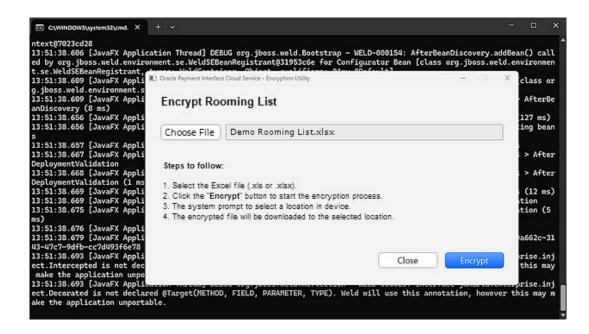
Click Choose File to select the .xls or .xlsx file to encrypt.

Note: Both windows for Encryption must remain open.





### 5. Click Encrypt.



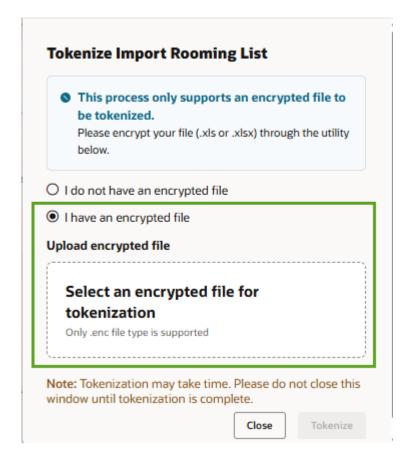
6. Save the encrypted (.enc) file to a local workstation folder.

#### To Tokenize the encrypted Rooming List file

- Navigate to the tokenization utility through Tokenize and Import Credit Cards for Rooming List (See To Encrypt the Rooming List file above).
- Select I have an encrypted file.
- Click Select an encrypted file for tokenization, locate and select your .enc encrypted file for upload.

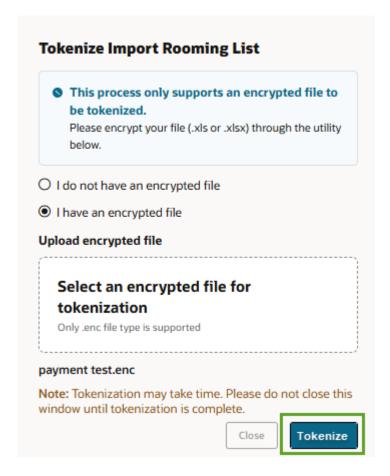
Note: Only .enc encrypted files can be selected for Tokenization.





Select Tokenize.

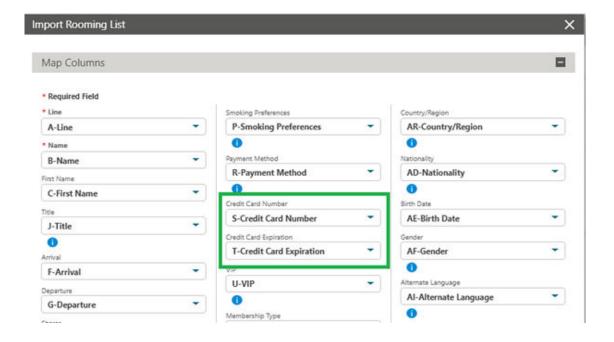




Note: If you need to re-import a corrected data file, you must repeat both the encrypt and tokenize file steps.

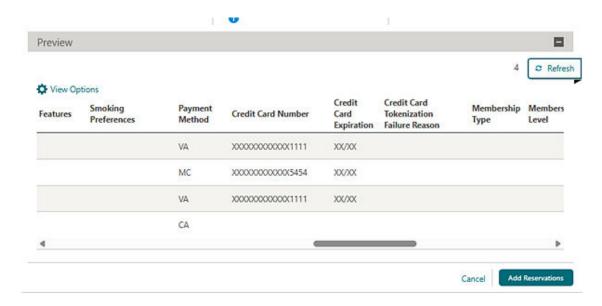
New Map Columns for Credit Card Number and Credit Card Expiration are added. These columns must be spelled *exactly* as they are named for credit cards to be successfully encrypted and tokenized prior to mapping.





## **Mapped Columns:**

- Credit Card Numbers only show the last four digits of the card.
- Credit Card Expiration is entirely masked.
- Credit Card Token Failure Reason displays an error if there is an issue with the Payment Service Provider validating the card entered.



## **IMPACT OR OTHER CONSIDERATIONS**



- OPERA Cloud Central Subscription 25.3 is required.
- Oracle Payment Interface Cloud 25.3 is required.
- Encryption tool is only supported by Windows.
- New map columns for Credit Card Number and Credit Card Expiration are added. These
  columns must be spelled exactly as they are named for Credit Cards to be successfully
  encrypted and tokenized prior to mapping.
- MS Excel file Credit Card Number and Credit Card Expiration columns must be in the 'Text' format prior to the encryption and tokenization process.
- CCTRANS role is required for Chain/Property users.
- SENSITVEDATAACCESS role is required for Support Users.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- Select the Blocks group.
- 4. Activate the **Import Rooming List** function.
- 5. Turn On the **Tokenize and Import Credit Cards for Rooming List** parameter.

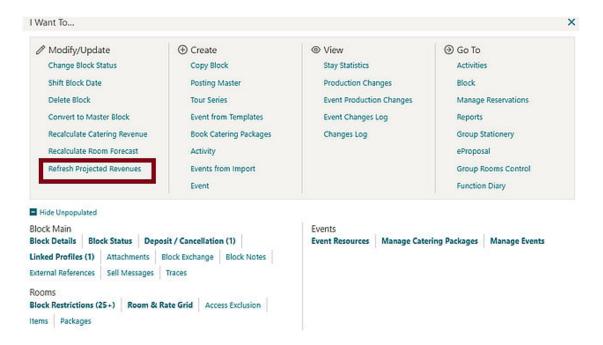
## Block Changes Log Updated

For properties with the **Business Block** OPERA Control active and the **Occupancy Split per Room Type** OPERA Control active, OPERA Cloud displays additional details in the block changes log showing the initial blocked rooms and the current rooms by occupancy type. See Viewing Block Changes Log for more information.

## Refresh Projected Revenues Action Link Added

When granted the **New/Edit Block** task, a **Refresh Projected Revenues** action link is added to the **I Want To...** menu. When there is a discrepancy between the revenue displayed in the deposit/cancellation window and the revenues associated with the block, you can use this action link to refresh the revenue for all rooms and events associated to the block. See <u>Refresh Projected Revenues</u>.





## Room and Rate Grid Search Updated

The Room and Rate Grid is updated with a filter for Room Types/Room Pools.

- When you select View Room Types in View Options, the filter lists the room types available in your property.
- When you select View Room Pools in View Options, the filter lists the room pools available in your property.

See Managing Block Room and Rate Grid.



## Tour Series Updated

For properties with the **Tour Series** OPERA Control active, when creating a tour series with rate codes and the rate code is restricted, you can still continue to create the tour series; however, a Rate Availability warning is added next to the tour that has the rate restriction indicating the type of restriction. The Rate Availability warning only applies to Custom and Period Tour Series. See Creating Tour Series.







## **CASHIERING AND FINANCIALS**

## Authorizer ID List and Copy Comp Routing Codes Added

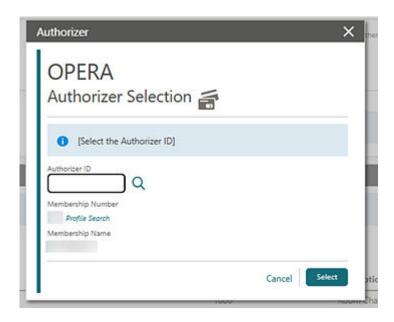
**Authorizer Selection List Added** 



An **Authorizer ID** selection list is added to the Authorizer screen.

Pagination is added to the Authorizer Selection screen and Comp Authorizers configuration screen.





### **Copy Comp Routing Code**



**Copy Comp Routing Code** is added to copy the comp routing code from the source to target properties.

## Chip and PIN OPERA Controls Added

CHIP and PIN, CHIP and PIN Payment Method, and Prompt for Terminal OPERA Controls are added to the Credit Card group. Enabling these controls allows support for incoming reservations using the CP payment method. You can configure the credit card terminal and add a Chip and PIN credit card from the OPERA Cloud Pay screen.

### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the Credit Card group.
- 4. Locate and activate the CHIP AND PIN OPERA Control Function.
- 5. Locate and configure the **CHIP AND PIN PAYMENT METHOD** OPERA Control setting.
- 6. Locate and turn on the **PROMPT FOR TERMINAL** OPERA Control parameter.

## Confidential Folio Added



A **Confidential Billing Window** OPERA Control is added to the <u>Cashiering group</u> allowing you to select a **Confidential** checkbox for billing windows 2-8. Folio printing is restricted for the folio window(s) 2-8 marked as Confidential unless you have the **Override Confidential Billing Window** task to override this restriction and print the confidential window.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- 3. Select the **Cashiering** group.
- 4. Locate and turn on the **Confidential Billing Window** OPERA Control parameter.
- From the Side menu select Role Manager, select either Manage Chain Roles or Manage Property Roles according to your needs.
- 6. Enter search criteria and click Search.
- 7. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 8. Select the Financials group and grant the Add/Edit Confidential Billing window and Override Confidential Billing window tasks.
- Click Save.

## Credit Card Custom Token Provider OPERA Control Added

A **Custom Token Provider** OPERA Control is added to the **Credit Card** group, with the ability to configure your own token provider using the HTNG specification. Clicking on the **OPI Configuration** menu within Administration, Interfaces (available when the **Custom Token Provider** OPERA Control is active and the **CCCONF** role is granted) navigates to the OPI tenant configuration screen where you can configure the custom token provider endpoint.

Refer to Managing Reservation Payment Instructions and Custom Token Provider parameter.

### **OPERATIONAL BENEFITS**

The Custom Token Provider feature enables users to configure their own token provider service with the HTNG specification, providing a seamless and secure way to manage credit card information. This feature enhances the overall user experience and provides greater flexibility in managing credit card transactions.

### STEPS TO ENABLE

- From the Side Menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- Select the Credit Card group.
- 4. Locate and turn On the **Custom Token Provider** parameter.



## Default Transaction Code for Outbound Postings Added

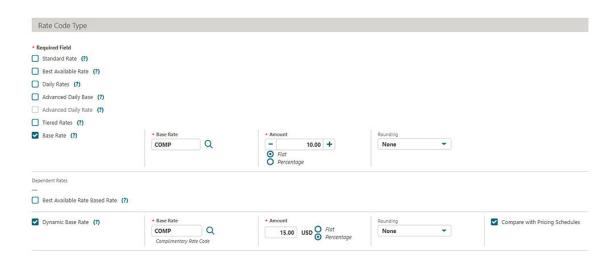
A **Default Transaction Code for Outbound Integration** OPERA Control setting is added to the <u>Cashiering group</u> for charge posting if an external system outbound data value mapping transaction code is not available for the outbound postings.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- 3. Select the Cashiering group.
- Locate and configure the Default Transaction Code for Outbound Integration OPERA Control setting.

## Define Rate Codes as Base Rate and Dynamic Base Rate Added

For properties with the **Base Rates** OPERA Control active, the ability to create rate codes as both Base Rate and Dynamic Base Rate is added.



## Folio History Updated

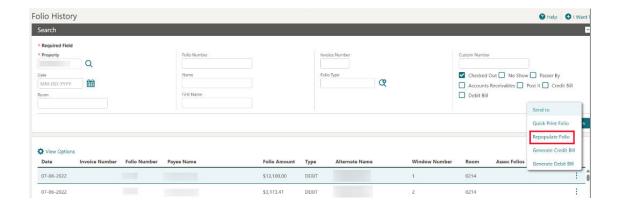
A **Repopulate Folio** action link is added for generated folios in the Folio History Search screen to correct any imbalances by repopulating settlement folios (Interim, Checkout, Advanced Folio) directly from the screen.

See Managing Historical Folios.





The repopulation is allowed for settlement (Advanced Folio, Interim Folio, and Check Out) folios only.



#### STEPS TO ENABLE

- From the Side menu select Role Manager, select either Manage Chain Roles or Manage Property Roles according to your needs.
- 2. Enter search criteria and click Search.
- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 4. Select the **Financials** group and grant the **Repopulate Folio** task.
- 5. Click Save.

## Negotiated Rate Distribution with Source Date Range OPERA Control Added

For properties with the **Negotiated Rates** OPERA Control active, a **Negotiated Rate Distribution with Source Date Range** OPERA Control is added to the <u>Rate Management</u>

group, enabling you to distribute negotiated rates based on source property dates ranges.

### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the **Rate Management Group** group.
- 4. Locate the **Negotiated Rates** OPERA Control.
- 5. Turn on the **Negotiated Rate Distribution with Source Date Range** parameter.



## OPI Cloud Token Proxy Service for PMS Added

For properties with the **OPI Cloud Credit Card Processing** OPERA Control **Off**, an **OPI Cloud Token Proxy Service for PMS** OPERA Control is added to the <u>Credit Card group</u> (link: <u>Credit Card group</u>), enabling you to access the OPI (Oracle Payment Interface) configuration link to launch OPI configuration from the **General Information** section of the EFT Interface.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the Credit Card group.
- 4. Locate and turn on the OPI Cloud Token Proxy Service for PMS parameter.

## Print Fiscal Information Folio OPERA Control Updated

The visibility conditions of the **Print Fiscal Information Folio** OPERA Control is updated. **Print Fiscal Information Folio** OPERA Control is visible when **Fiscal Folio Printing** OPERA Control is On and the **Folio No Reprint** OPERA Control is either On or Off.

To activate the **Print Fiscal Information Folio** OPERA Control, the **Folio No Reprint** OPERA Control must be On.

## Rate Access Exclusion Updated

Rate Access Exclusion is updated to make **End Date** an optional value. See <u>Creating a New Rate Code</u>.

## Rate Codes Search by Approval Status Updated

For properties with the **Rate Code Approval** OPERA Control active, <u>Rate Code Search</u> allows filtering by Approval Status when you select multiple properties.

## **CLIENT RELATIONS**



## Default Lookup Display OPERA Control Added

For properties with the **Profile Lookup** OPERA Control active and **External Lookup Behavior** set to **Simultaneous**, a **Default Lookup Display** OPERA Control is added to determine the default display of profile lookup results based on the external system specified in the **Default External System for Lookup** OPERA Control. See <u>Using Profile Lookup and Download with Integrated Solutions</u>.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- Select the Profile group.
- 4. Locate and activate the **Default Lookup Display** parameter.

## **Email Address Validation Added**

A **Profile Email Validation** OPERA Control is added to the Profile group, enabling real-time email address validation in Profile Communications.

A **Bypass Email Validation** task is added to the **Client Relations** task group allowing you to update the validated status and bypass the email validation process.

Outbound System configuration is updated for setup of generic integration to an email address validation partner. See Configuring Outbound Systems.

#### STEPS TO ENABLE

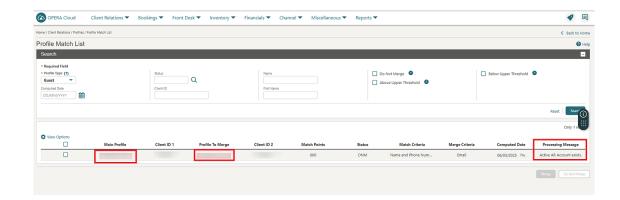
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the Profile group.
- 4. Locate and activate the Profile Email Validation global parameter.
- From the side menu, select Role Manager and select either Manage Chain Roles or Manage Property Roles according to your needs.
- 6. Enter search criteria and click Search.
- 7. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- Select the Client Relations group and grant the Bypass Email Validation task.
- 9. Click Save.

## Profile Match List for Auto Merge Updated

For properties with the **Profile Auto Merge** OPERA Control active, you can click the profile name in the Match List to open the profile overview and view detailed information with an option to return to the Match List. Additionally, the processing message will appear in the



Match List, offering insights into the reasons for profile merges and the match rules applied. For more information, see <u>Profile Match List</u> and <u>Configuring Profile Merge Rules</u>.



## **COUNTRY SPECIFIC**

## Country Specific - Angola - Angola Functionality and AO-SAF-T\_101 Export Available

The following is added and should be reviewed by properties in Angola:

Country Mode = AO Functionality for Angola is available, including required merge codes and fields for *sample\_folio.rtf* and templated Country Export AO-SAF-T\_101.

Full details of functionality, and sample\_folio.rtf customization are available in the customer portal.

Refer to: Angola - Oracle Hospitality OPERA Cloud Fiscal Reference Guide

## Country Specific - Bahrain - Information Collection Methods OPERA Control Updated

The following changes to functionality should be reviewed by properties in Bahrain.

The **Information Collection Methods** OPERA Control is updated in the <u>General group</u> to include a new value for VISIT\_PURPOSE. This value is available, but not selected by default.





Properties in Bahrain should update the OPERA Control to include VISIT\_PURPOSE values.

A new <u>User Defined Field (UDF) Group</u> for VISIT\_PURPOSE is added with the following User Defined Field Values by default. These values cannot be deleted, but additional records can be created and deleted.

- Business & MICE
- · Leisure or Special Occasion
- Event (Music, Festival, etc.)
- Government / Diplomatic
- Other (Medical, Transit, etc.)

When you select the <u>Additional Information</u> for a reservation, you can select a Visit Purpose for the reservation.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the General group.
- Locate and update the Information Collection Methods setting to include VISIT PURPOSE values.

## Country Specific - Bahrain - Bahrain Statistical Daily Exports Updated

The following changes to functionality should be reviewed by properties in Bahrain.

The **Bahrain Statistical Daily Exports** (BH\_DAILY\_SUMMARY, BH\_DAILY\_SUMMARY\_DAY) are updated to populate three new fields (Room Inventory, Rooms Available, Visit Purpose) at the bottom of the Export file.



Properties in Bahrain should recreate the Export from template for the changes to take effect.

Refer to the Bahrain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

#### STEPS TO ENABLE

Confirm that the Information Collection Methods OPERA Control is set:



- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the General group.
- Locate and update the Information Collection Methods setting to include VISIT PURPOSE.

#### 2. Recreate the export:

- From the side menu, select OPERA Cloud, select Miscellaneous, select Exports, and then select Country.
- Enter search criteria then click Search.
- Select theBH\_DAILY\_SUMMARY Export, click the vertical ellipsis Actions menu, and select Delete.
- Click New from Template.
- Search and selectBH\_DAILY\_SUMMARY.
- ClickCreate and Continue.

## Country Specific - India - Sample\_Folio\_India\_Buckets Updated

The following is added and should be reviewed by properties in India.

The sample\_folio\_india\_buckets data model (XML) is updated with the **WINDOW\_HEADER\_NUMBER** merge code to display the billing window number for the folio that is generated.

Additionally, in a scenario where you generate an information folio and no postings exist for the window, the generated folio shows the billing window number.

#### STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

## Country Specific - Italy - Internal City ID for Cesena Updated

The internal City ID for the city of Cesena is updated to 408140007.

**Note:** This change can be seen in existing functionality, where an in-house reservation includes a profile with the City of Cesena in the primary address, and the City ID value populates in the corresponding CITY\_ID field of the IT\_ALLOGGIATI (Export Alloggiati per spedizione telematica) and IT\_ISTAT\_ALLOWEB (Export per Istat con tracciato AlloggiatiWeb) exports.

Refer to the <u>Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide</u>.



## Country Specific - Poland - Controls, Mappings Added and Exports, Reports Updated

The following updates apply to properties in Poland.

Refer to the Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

## Country Specific - Poland - OPERA Controls Added

- 1. The **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is added to the <u>Country Specific group</u> and is only visible when the Country Mode = PL (Poland).
- 2. The existing **European Union Countries** OPERA Control is updated to show when the property **Country Mode** = PL (Poland).

By default the OPERA Control populates with a list of countries and referenced by the PL\_JPK\_FA Export.

#### **Export Mappings Updated**

The Mapping Code for **EXCLUDE\_CUSTOMER\_VAT** is added for the Polish JPK Export Property Codes Mapping Type (See <u>Managing Export Mappings</u>).

You can exclude Customer Vat records from the Export by populating the Mapping Code with a value of Y.

#### Country Specific - Poland - PL\_JPK\_FA Export Updated

The PL\_JPK\_FA Export is updated with multiple changes.

You must recreate the Export from the template for these changes to take effect.

- Fields P\_8B, P\_9A, and P\_9B, located in the <FakturaWiersz>section, are updated to calculate correct values.
- Fields <P\_8BZ> and <P\_9AZ>, located in the <Zamowienie>section, are updated to calculate correct values.
- The fields that contain a Folio Number populate in a different format when the Use Folio
  Type Prefix and Suffix in the PL\_JPK\_FA Export OPERA Control is active.

## Country Specific - Poland - Sample Folio Poland Updated

The Sample Folio Poland template and data model (XML) are updated with a fix for the P\_FOLIO\_TYPE2 data element and addition of the new ASSOCIATED\_BILL\_NO\_PREFIX\_SUFFIX\_HEADER data element.

- Folio Type (P FOLIO TYPE2) outputs the Folio Type of the folio.
- Associated Bill No Prefix Suffix Header
   (ASSOCIATED\_BILL\_NO\_PREFIX\_SUFFIX\_HEADER) outputs the Folio Type, Prefix, Folio Number, and Suffix of the Associated Folio in a specific format.
  - Format: Folio Type + space + text 'nr' + space + Prefix + Folio Number (BILL\_NO) + text '/' + Suffix



### Country Specific - Poland - Folio Tax Style 02 Report Updated

The **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is added to the **Country Specific group** and is only visible when the Country Mode = PL (Poland).

The Folio Tax - Style 02 (foliotax\_02.rep) report (See <u>Financials Reports</u>) is updated to display the Folio Number in a specific format when the **Use Folio Type Prefix and Suffix in the PL JPK FA Export** OPERA Control is active.

#### Folio No

The Folio No column is an existing column.

- When the **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is inactive, the field populates with the Folio Number (BILL NO).
- When the **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is on, the field populates with the Folio Type Prefix + Folio Number (BILL\_NO) + Folio Type Suffix.

#### **Fiscal Terminal**

The Fiscal Terminal column is added to the report, and it is visible when the **Fiscal Service Terminals** OPERA Control is active.

The column for Fiscal Terminal populates with the Terminal ID of the Fiscal Terminal that was used for a fiscal folio.

Country Specific - Poland - Folio Tax Style 06 Report Updated

The Folio Tax - Style 06 (foliotax\_06.rep) report (See <u>Financials Reports</u>) is updated to display the Folio Number in a specific format when the **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is active.

#### **Correction Folio No**

The Correction Folio No column is an existing column.

- When the **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is inactive, the field populates with the Folio Number (BILL\_NO).
- When the Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export OPERA Control is active, the field populates with the Folio Type Prefix + Folio Number (BILL\_NO) + Folio Type Suffix.

#### **Fiscal Bill No**

The Fiscal Bill No column is added to the report, and it is visible when the **Fiscal Folio Printing** OPERA Control is active.

The column for Fiscal Bill No populates with the Fiscal Bill Number returned via the fiscal service for a fiscal Credit Bill.

### **Fiscal Terminal**

The Fiscal Terminal column is added to the report, and it is visible when the **Fiscal Service Terminals** OPERA Control is active.

The column for Fiscal Terminal populates with the Terminal ID of the Fiscal Terminal that was used for a fiscal Credit Bill.

#### **Original Folio No**



The Original Folio No column is an existing column.

- When the **Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export** OPERA Control is inactive, the field populates with the Folio Number (BILL\_NO)..
- When the Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export OPERA Control is active, the field populates with the Folio Type Prefix + Folio Number (BILL\_NO) + Folio Type Suffix.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the Country Specific group.
- Locate and turn on the Use Folio Type Prefix and Suffix in the PL\_JPK\_FA Export parameter.
- From the side menu, select OPERA Cloud, select Miscellaneous, select Exports, and then select Country.
- 6. Enter search criteria then click Search.
- Select the PL\_JPK\_FA Export, click the vertical ellipsis Actions menu, and select Delete.
- Click New from Template.
- 9. Search and select PL JPK FA.
- 10. Click Create and Continue.

See Updating Customized Stationery with Current Data Model.

## Country Specific - Portugal - PT\_SAFT\_104 Export Updated

The following should be reviewed by properties in Portugal.

The PT\_SAFT\_104 export is updated. The export omits the following optional elements if they contain no data:

- 1. Root Level (AuditFile)
- <SourceDocuments>
- 2. Within <MasterFiles>
- <Customer>
- <Product>
- <TaxTable>
- 3. Within <SourceDocuments>
- <SalesInvoices>



#### <WorkingDocuments>

### <Payments

## Note

Rename the existing PT\_SAFT\_104 Country export to ensure data is not lost. In **Country Exports** select **New From Template** and select PT\_SAFT\_104 export. The new export will contain the updates.

Refer to Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

#### STEPS TO ENABLE



If the PT\_SAFT\_104 export exists, rename the existing export and create a new PT\_SAFT\_104 export from the export template.

## Rename the existing export:

- From the top menu, select Miscellaneous, select Exports, and then select Country.
- Enter search criteria then click Search.
- Select the existing PT\_SAFT\_104 export in the search results, click the vertical ellipsis Actions menu, and select Edit.
- 4. Update the Export Name.
- 5. Click Save.

Create a new export from template:

- Click the New From Template action link.
- 2. From the Template list, select PT\_SAFT\_104, then select Create and Continue.
- 3. Click Save.

## Country Specific - Spain - Basque Country - Police Exports Added to R+A

The following is generically available in Reporting & Analytic (R&A) but should be reviewed by properties in the Basque Country.

The XML files for the Basque Country police are based on the XML files for Spain, with some changes.

The BAS-Viajeros and BAS-Reserva\_Hospedaje Police Exports for Spain in XML format are available in R&A Version 25.3.0.0 using BAS-Viajeros and BAS-Reserva\_Hospedaje report xml files located in /Shared Folders/Templates/Fiscal/Spain (Folder). Refer to R&A Release Notes for further details.





Full details showing how to configure and run the BAS-Viajeros and BAS-Reserva\_Hospedaje report xml files to provide the required data is available in the Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Refer to Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

## Country Specific - Spain - Catalonia - Police Exports Added to R+A

The following is generically available in Reporting and Analytics (R&A) but should be reviewed by properties in Catalonia, Spain.

The CAT-Viajeros and CAT-Reserva\_Hospedaje Spain Police Exports for Catalonia in TXT format is available in R&A Version 25.3.0.0 using CAT-Viajeros and CAT-Reserva\_Hospedaje report xml files located in /Shared Folders/Templates/Fiscal/Spain (Folder). Refer to R&A Release Notes for further details.

### (i) Note

Full details showing how to configure and run the CAT-Viajeros and CAT-Reserva\_Hospedaje report txt files to provide the required data is available in the Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Refer to <u>Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide</u>. (https://iccp.custhelp.com/app/answers/answer\_view/a\_id/1009166/loc/en\_US#\_\_highlight

## Country Specific - Spain - ESP, Catalonia and Basque Country - R+A Police Exports Updated

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in Spain, Catalonia, and Basque Region.

R&A Reserva\_Hospedaje Police Reports for Spain are updated to include the Reservation Source Code(s) report parameter. To show the hotel direct bookings, select only the related Reservation Source Codes for Direct Bookings used by the property. A change is made to convert the internal date format to ensure the correct records are displayed.

The following R&A Police reports for Spain located in /Shared Folders/Templates/Fiscal/Spain (Folder) are updated:

 ESP-Reserva\_Hospedaje and BAS-Reserva\_Hospedaje Exports for Spain in XML Format, and CAT-Reserva\_Hospedaje for Spain in TXT Format.

Refer to Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

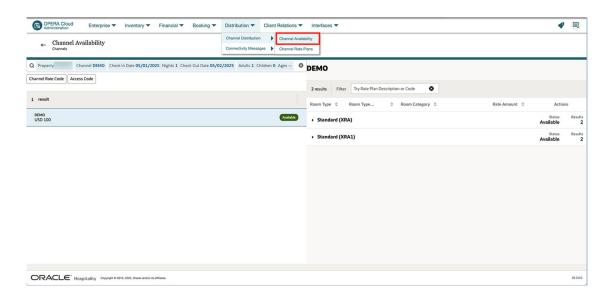


# **DISTRIBUTION**

# Channel Availability Menu Added for Hub Locations



The Channel Availability menu is added for hub locations, allowing you to view channel availability across multiple properties. See <u>Channel Availability</u>.



#### IMPACT OR OTHER CONSIDERATIONS

This option is available only when using OPERA Cloud Distribution 25.3 or higher.

### **EVENTS**

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge.



# Manage Multiple Events Updated

#### Premium

For properties with **Catering Events** and **Event Resources** OPERA Controls active, a **Batch Update Event Resources** OPERA Control is added to the **Events** group, enabling the ability to add, edit, or delete resources for multiple events associated with the same block. See <u>Managing Multiple Events</u>.

#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the **Events** group.
- 4. Locate and activate the **Batch Update Event Resources** function.

### **EXPORTS**

### **EDW Advanced Export Template Updated**

The EDW Advanced Export template is updated to meet the specifications of version 506.

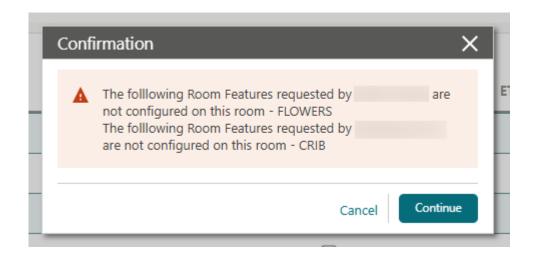
- From the OPERA Cloud menu, select Miscellaneous, select Exports, and then select General Exports.
- 2. Enter search criteria then click **Search**.
- Select the EDW Advanced Export, then click the vertical ellipsis Actions menu, and select Delete.
- 4. Click New from Template.
- Search and select EDW Advanced Export.
- 6. Select Create and Continue.

# **FRONT DESK**

# Room Feature Validation Added to Swap and Shift Flow



For properties with the **Room Feature Validation** and **Swap/Shift Rooms** OPERA Controls On, room feature validation is added to the Swap and Shift process. When swapping or shifting a reservation into a room that does not have the requested room features configured, OPERA Cloud displays a confirmation notification. See <u>Swapping or Shifting Assigned Rooms</u>.

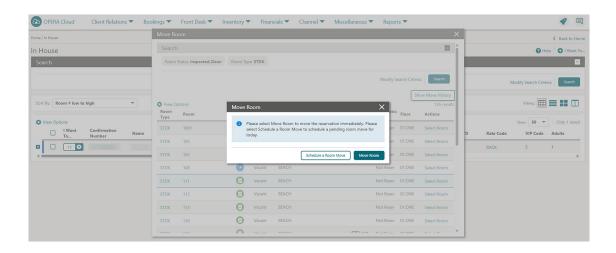


### Schedule Room Move for Current Day Added

For properties with the **Advanced Daily Details** OPERA Control active, you can schedule a room move for the current business date, including for the arrival date of a reservation that has already checked in. After selecting the new room when moving the room using the Move Room link in the I Want To... options of the reservation or on the Daily Details screen, you'll be prompted to choose between moving the room immediately or scheduling a pending room move for the current date.

When the **Shares** OPERA Control is active, all shares must be checked in to schedule a room move for the current business date.

See Moving an In House Reservation.





### Staggered Shares Added to Back to Back Reservation Handling

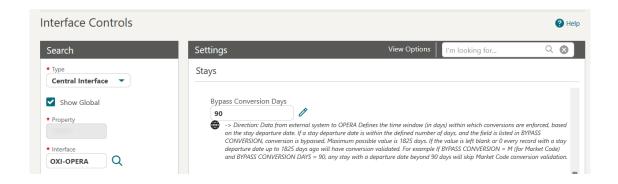
For properties with the **Back to Back Handling for Linked Reservations** and **Shares** OPERA Controls active, when assigning a room to a Back to Back Reservation with a staggered share, OPERA Cloud omits the staggered share prompt and assigns all the nights of the staggered share reservation to the same room.

### **INTEGRATIONS**

# Bypass Conversion Days Interface Control Added



A **Bypass Conversion Days** Cloud Hub interface control is added to define the number of days for stay records received based on the departure date, allowing the external stay data to be validated appropriately. Max value is 1825 days (5 years). See <u>Auto Configure Interface</u> Parameters and Settings.



#### STEPS TO ENABLE

- From the Side Menu, select Exchange, select Interface Controls, and then select Interface Controls.
- Select the Stays group.
- 3. Locate the **Bypass Conversion Days** parameter.
- Enter the required value.

### Create Key Panel Updated for Last Preferred Encoder



The Create Key Panel remembers the **last preferred encoder** and **workstation** selected in the previous browser session . See <u>Managing Room Keys</u>.



Clearing cookies in the browser removes the saved encoder selection.

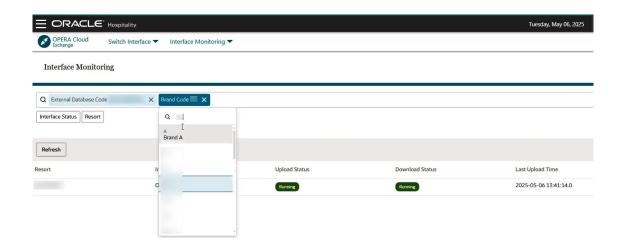
# Guest Service Status Request Business Event Updated

The Guest Service Status Request <u>business event</u> is updated to send the new **Service Declined** guest service status in Housekeeping. See <u>Business Events</u> - <u>Housekeeping</u>.

# Interface Monitoring Search Updated



PMS Connectivity Interface Monitoring search is updated with Brand Code and/or External Database Code attributes. See Cloud Hub Interface Monitoring.



# New Reservation and Update Reservation Business Events Updated

For properties with the credit card interface active, New Reservation and Update Reservation business events are updated with a new data element, PAN TOKEN, which shows the token number in clear text for the vaulted properties. See <u>Configuring Business Events</u>.

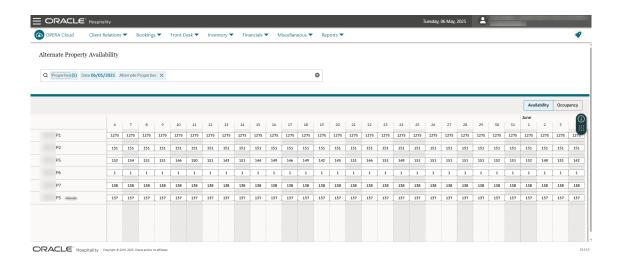
### **INVENTORY**



# Alternate Property Availability and Occupancy Added

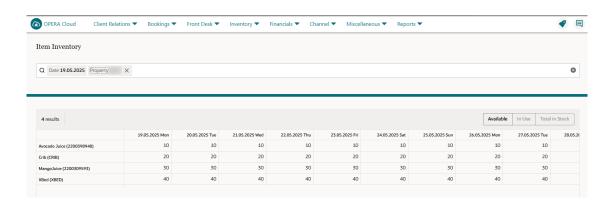


An **Alternate Property Availability** option is added to the **Inventory** menu, allowing you to view availability and occupancy across multiple properties, including those of alternate properties. See <u>Viewing Alternate Property Availability</u>.



# Item Inventory Availability Added

For properties with the **Item Inventory** or **Event Resources** OPERA Controls active and the **Item Inventory** task granted, the **Item Inventory** menu is added to view inventory availability for a 14-day date range. See <u>Viewing Item Inventory Availability</u>.



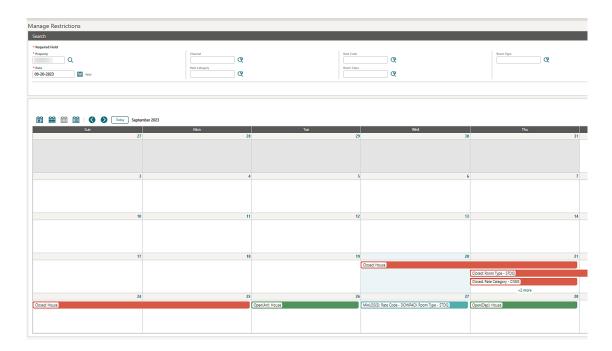
#### STEPS TO ENABLE



- From the Side menu select Role Manager, select either Manage Chain Roles or Manage Property Roles according to your needs.
- 2. Enter search criteria and click Search.
- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- Select the Inventory group and grant the task: Item Inventory.
- Click Save.

# Manage Restrictions Updated

An **Always Display House Level Restrictions** OPERA Control is added to the **Inventory Management**, enabling a **House Level Restrictions** checkbox to always display house-level restrictions at the top of the restriction list, regardless of other search criteria. **Open for Arrival** or **Open for Departure** restrictions are also added . See <u>Managing Restrictions</u>.



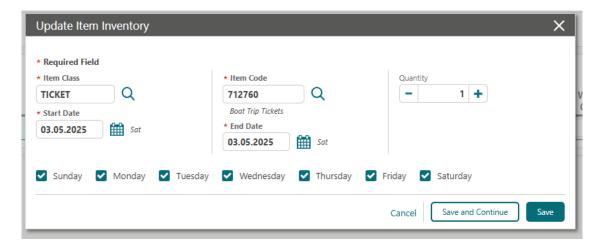
#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the Inventory Management group.
- 4. Turn on the Always Display House Level Restrictions parameter.

### Mass Update for Daily Inventory Item Configuration Added



For properties with the **Item Inventory** and/or **Event Resources** OPERA Controls active, you can modify the quantity of inventory items for a specific date range and for particular days of the week. See <u>Configuring Inventory Items</u>.



### **MEMBERSHIP**

# Guaranteed Availability with Restriction Handling OPERA Control Added for LTB and RSS

A Guaranteed Availability with Restriction Handling OPERA Control is added to the Membership group for the Guaranteed Availability for Members parameter to choose how guaranteed rates with restrictions are handled when creating reservations in Look to Book or Reservation Sales Screen.

- SHOW\_RESTRICTIONS: Displays the applicable rate restrictions when booking guaranteed rates with restrictions.
- DIRECT\_BOOKING: Enables direct booking of restricted guaranteed rates without showing the restrictions.

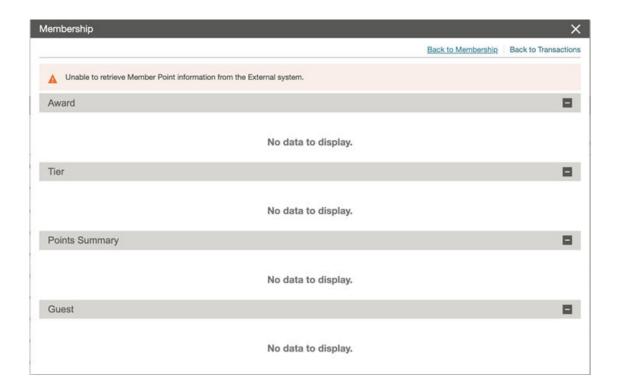
#### STEPS TO ENABLE

- From the Side Menu, select Administration, select Enterprise and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- Select the Membership group.
- 4. Locate the **Guaranteed Availability for Members** parameter.
- 5. Locate and update the Guaranteed Availability with Restriction Handling setting.



# Member Profile Missing Subscription Details Message Updated

The error message for Member Info in Profile Membership with missing subscription details is updated to show "Unable to retrieve Member Point information from the External system" as a Banner. See Managing Profile Membership (Loyalty Cloud Service).



### Membership Claims Tasks Added



The following user tasks are added to the <u>Client Relations group</u> to access and manage <u>Membership Claims</u>.

- Manage Membership Claims Allows you to access the Membership Claims.
- New Membership Claims Allows you to access Membership Claims and add a new Membership Claims.
- Edit Membership Claims Allows you to access Membership Claims and edit an existing Membership Claims.

#### STEPS TO ENABLE

 From the side menu, select Role Manager, select either Manage Chain Roles or Manage Property Roles according to your needs.

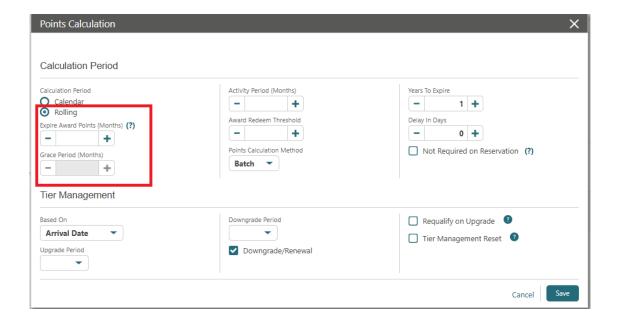


- 2. Enter search criteria and click Search.
- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- Select the Client Relations group and grant these tasks: Manage Membership Claims, New Membership Claims, and Edit Membership Claims.
- 5. Click Save.

### Points Calculation Configuration Updated



The **Grace Period** option is disabled when **Do Not Expire** or a blank value is selected for both the Calendar and Rolling calculation periods. See <u>Configuring Membership Type Point</u> <u>Calculation and Tier Management</u>.



# Points to Expire Screen Updated



The following updates are made to Points to Expire:

- Pagination: Added pagination to the Points to Expire screen. See <u>Managing Profile</u> Membership (Loyalty Cloud Service).
- New Task: An Extend Points Expiry Date task is added to <u>Client Relations group</u>, allowing you can extend the Expiry Date.



- Extend Points visibility: Extend Points action visible only if Grace Period is configured in administration. See <u>Configuring Membership Type Point Calculation and Tier</u> <u>Management.</u>
  - Points to Expire License check: Display link/panel for Points to Expire when LCS subscription is active (Do not display with External Loyalty configuration control).
- Points to Expire display (See Managing Profile Membership (Loyalty Cloud Service)):
  - Expiration Date is renamed to Original Expiration Date.
  - New column for Current Expiration Date This shows the extended expiration date.

#### STEPS TO ENABLE

- From the side menu, select Role Manager and select either Manage Chain Roles or Manage Property Roles according to your needs.
- 2. Enter search criteria and click Search.
- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- Select the Client Relations group, select Profiles Management and grant the task Profile Memberships and sub task Extend Points Expiry Date.
- 5. Click Save.

### Tooltips Added to Manage Claim Adjustment Limits



In Manage Claim Adjustment Limits tooltips are added for:

- Awards Limit Enter the threshold limits for issuing Award Points on a Membership Claim.
- Tier Stays Limit Enter the threshold limits for issuing Tier Stay Points on a Membership Claim.
- Tier Revenue Limit Enter the threshold limits for issuing Revenue Tier on a Membership Claim.
- Tier Nights Limit Enter the threshold limits for issuing Tier Nights on a Membership Claim.

### **MISCELLANEOUS**

### Additional Details Added to Property Brochure

The following updates are made to the Property Brochure tabs:

- Airports tab: Added Driving Time and Driving Directions.
- Airports: Included Distance information.



- Transportation: Added Distance and Notes.
- Alternate Properties: Displays Location, including the address and city.
- General Notes tab: Renamed to Property Notes. This section includes all external property notes, excluding Directions-related notes.

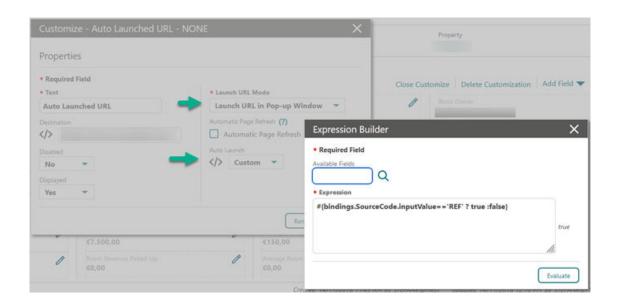
See Property Brochure.

### Auto-Launch Rules for Flex Links Added

Page Composer adds the ability to configure an auto-launch condition for a flex link configured in the **Overview** panel of **Block, Event, Profile, Reservation**, **Check In** and **Billing,** with **Launch URL Mode = Pop-Up**. Using expression language, you can define the condition for when to auto-launch the URL in a pop-up window when the presentation page is accessed. See <u>Launching External Websites Using Flex Links</u>.

Note

Flex links will not auto-launch when the panel is collapsed (+show more) by default.



# Changes Log Adds Identification Types, City, and Postal Codes

The Changes Log is updated to list action types for:

- New Identification Type
- Edit Identification Type
- Delete Identification Type
- New City and Postal Codes



- Edit City and Postal Codes
- Delete City and Postal Codes

# Stationery Substitution Language Handling Added

For tenants with the **Multi Language** OPERA Control active, a **Stationery Substitution Language** OPERA Control setting is added to the **General** group, supporting the selection of a language (per property) to be used in the event that a language-specific stationery template is not configured. For all languages without a language-specific template configured, the template for the language selected in **Stationery Substitution Language** setting is generated, simplifying stationery configuration. See Configuring Stationery Templates.

#### For example:

#### Stationery Substitution Language = English

Deposit Receipt Report Group		
Language	ConfiguredTemplate	TemplateGenerated
English	en_deprcpt	en_deprcpt
French	fr_deprcpt	fr_deprcpt
German	Not configured	en_deprcpt
Italian	Not configured	en_deprcpt
Spanish	es_deprcpt	es_deprcpt
Portuguese	Not configured	en_deprcpt

#### IMPACT OR OTHER CONSIDERATIONS

**Stationery Substitution Language** does not apply to Alerts, Confirmations, Key Labels, Registration Cards, AR Account setup, Commission Bank Account setup, as these support template selection from a list of values. See <u>Stationery Report Groups</u>.

#### STEPS TO ENABLE

- From the Side Menu, select Administration, select Enterprise and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **General** group.
- 4. Locate and update the **Stationery Substitution Language** setting.

### **MOBILE**



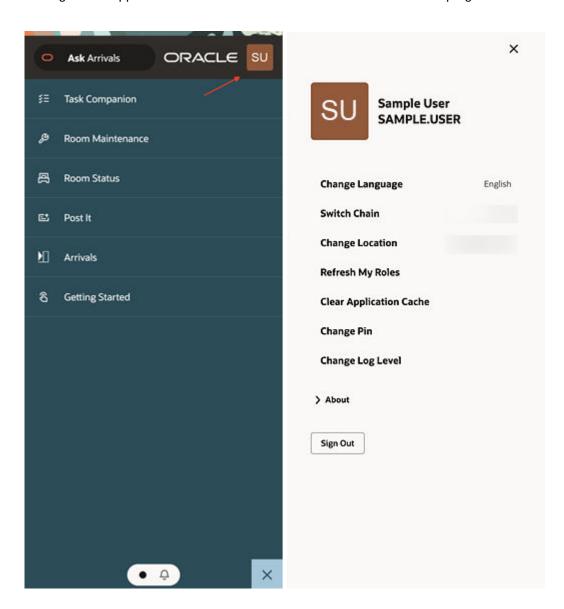
# Ask Oracle User Experience Added

OPERA Cloud Mobile's user interface is updated with the **Ask Oracle** user experience, changing the appearance of OPERA Cloud Mobile and how you navigate, simplifying workflows.

When you log into OPERA Cloud Mobile, you will find the **Ask Oracle** menu, listing all of the modules that you have access to.

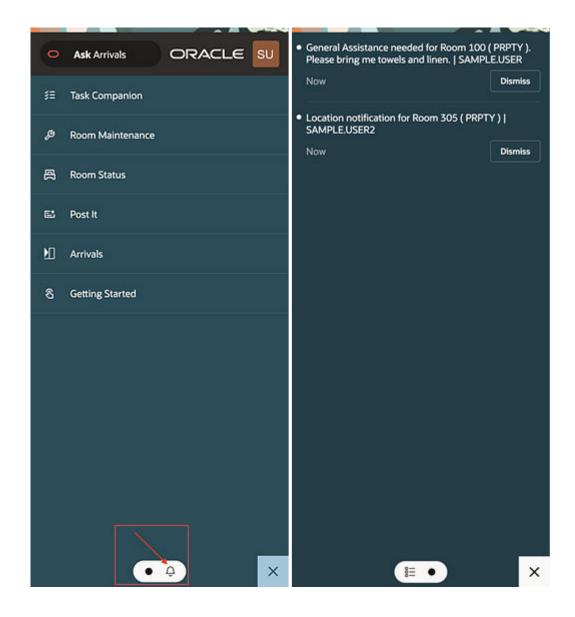
The navigation is streamlined by making functionality needed for your daily operations available from this **Ask Oracle** menu.

Settings and Support Utilities are available from the user menu at the top right of the screen.



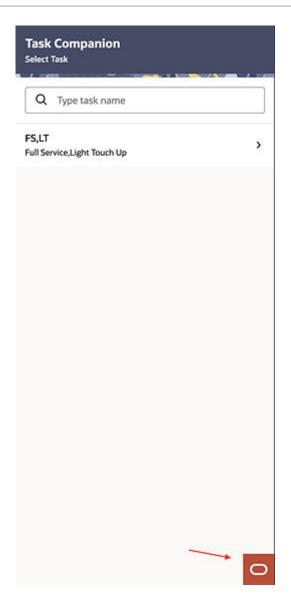
Notifications, such as the Housekeeping General Assistance and Location notifications appear in the Notification Area.





From any of the modules, you can quickly access the "Ask Oracle" menu by clicking or tapping on the "Ask Oracle" button at the bottom right.





### **Push Notifications Added**

Users can receive Push Notifications for General Assistance, Send Location, and End of Day to their device or browser when OPERA Cloud Mobile is either added to their Home Screen (iOS and iPad devices) or the OPERA Cloud Mobile PWA is installed (Android devices). See Launching OPERA Cloud Mobile on Mobile Devices.

# QR Code Access Screen Updated

You can access the OPERA Cloud Mobile application by scanning the QR code or by clicking the hyperlink provided below the QR code. See <u>Launching OPERA Cloud Mobile on Mobile Devices</u>.



# Supplies and Service Declined Status Added to Task Companion

For properties with the **Housekeeping Task Scheduling** OPERA Controls active, the Task Companion Room detail view is updated to show the supplies scheduled for the room in the **Supplies** section.

For properties with the **Guest Service Request** OPERA Control active, the Task Companion Rooms list is updated to display a **Service Declined** notice for reservations with a **Guest Service Request** set to this status.

See PWA-Task Companion.

### Task Sheet Overview Updated

The Task Sheet listing and Task Sheet Summary screens include the **Linen Change Totals** next to the existing Linen Change indicator.

### **PROPERTY APIS**

### BLK - postBlock Elements Added

The **postBlock** operation in the Block (BLK) API is updated with additional elements. The following elements are added to the section of the **blockSecurity**:

securedFromDldisplayYn: true

allDescriptionDDSEcured: true

ratesSecuredfromGNR: true

rateSecuredfromAllDisplays: true

housingInformationSecured: true

returnOneDayAtTimeYn: true

commissionableYn: true

# **BLK** - postBlock Operation Updated

The element overrideBlockCodeTemplate is added to the payload of the postBlock operation for the Block (BLK) API. For properties with the Block Code Template OPERA Control active, when the overrideBlockCodeTemplate is set to true, blocks are created in OPERA Cloud regardless of the blockCode assigned in the API, as the API call is not validating the block code sent in the request against the template set in OPERA Cloud.



### BLK - postTourSeries Updated and postTourSeriesValidate Added

The **postTourSeries** operation in the Block (BLK) API is updated to accommodate rate code restrictions. Now, when creating tour series with restricted rate codes, the process continues but with rate code restriction warnings.

Additionally, the new **postTourSeriesValidate** operation shows warnings detailing the reasons for any rate code restrictions associated with the tours.

# CRM - fetchProfileMembershipStatistics, fetchMembershipTransactions Operations Updated

### Loyalty

The following attributes are added to membershipTransactionInfoType and membershipDetailsType object in both fetchProfileMembershipStatistics and fetchMembershipTransactions opearations in the CRM API:

- referredMemNameId shows the name id of the referred profile.
- referredDisplayName shows the name of the referred profile.

### CRM - getMatchProfile Operation Added

### Loyalty

A new getMatchProfileAPi operation is added to facilitate retrieving potential profile matches based on user-defined criteria. This API includes the ability to query multiple fields such as name, address, email, and phone, and returns matched profiles with detailed information.

### CRM - getMemberPointsToExpire Updated

The response type for getMemberPointsToExpire is updated to support pagination along with an additional attribute **Current Expiration Date**.

### CRM - getProfilesMatchList Operation Added

The getProfilesMatchList API is updated to include the **processingMessage** value for ProfilesMatchType to view relevant processing messages when merging profiles on the Profiles Match Screen.



### CRM - postMembership and getProfile Operations Updated

### Loyalty

A new attribute is added to Memberships object where referredByMembershipNameId shows the nameid of the Referred by Member profile in the postMembership and getProfile operations.

A new attribute is added in the profileMembershipType object where referredByMembershipName shows the name of the Referred by Member profile in the getProfile operation.

### CRMCFG -get/post/putMembershipType Operation Updated

### Loyalty

The putMembershipType, getMembershipType, getMembershipTypes, and postMembershipTypes operation are updated as follows:

- Added a new attribute referralPeriod to awardPointsType. This allows you to configure the Number of Days from new member's join date when a referral can be added.
- Added EnrollmentReferral as an enum to membershipTypeRuleBasedOnType. This allows you to configure membership type rules based on enrollment referral.

# CRMCFG API - MembershipLevelRules Operations Added

### Loyalty

The following operations are added to the CRMCFG APIs: **getMembershipLevelRules**, **postMembershipLevelRules**, **putMembershipLevelRules** and **deleteMembershipLevelRules**.

- getMembershipLevelRules retrieves the membership level rules for the level selected in the request.
- postMembershipLevelRules allows you to create membership level rules for the level selected in the request.
- putMembershipLevelRules modifies the membership level rules for the level selected in the request.
- deleteMembershipLevelRules deletes the membership level rules for the level selected in the request.

### CSH - calculateTaxes Operation Added



A new endpoint, calculateTaxes, has been added to the OPERA API under the Cashiering module.

#### API URI:

/hotels/{hotelId}/calculateTaxes

#### Key Functionality:

- Computes Gross, Net, and Tax amounts for a specified Transaction Code.
- Supports tax calculations on both non-tax and tax-type generates, using either amount or percentage values.
- Currently, the following tax-related UDFs are supported for Tax calculations:

#### a. **GENERATE\_ON\_ADULTS**

Required Parameters: resvNameId (Reservation Name ID), noOfAdults (Number of Adults)

#### b. UDF TAX FUNC

Required Parameters: arrivalDate

#### c. ROOM\_TYPE\_BASED\_CHARGE

Required Parameters: rateCode, roomCategory, noOfNights, fromDate

#### d. TAX ON PAX

Required Parameters: noOfAdults, noOfChildren

#### e. GEN RATE DISCOUNT

Required Parameters: amount

- The following tax events are triggered based on generate operations associated with a parent Transaction Code:
  - a. postTransactionGenerates Triggered when new generates are added.
  - b. putTransactionGenerates Triggered when existing generates are modified.
  - c. removeTransactionGenerates Triggered when generates are removed.

# CSH - getFolios and getFolioHistory Operations Updated

A boolean attribute is added to the following Cashiering (CSH) operations:

- getFolios Confidential attribute is added to folioWindowType and folioSummaryType.
- getFolioHistory- Confidential attribute is added to folioWindowType and folioSummaryType.

### CSH - postBillingCharges API Updated

postBillingCharges API - Transaction code length increased to 80 characters in the request body.



### CSH - postCompositeDeposit Operation and OPERA Controls Added

The Cashiering API includes the new operation **postCompositeDeposit** offering a convenient way to post deposit folio revenue to a reservation for multiple transaction codes by percentage.

- When deposit folio functionality is active (OPERA Control > Parameter > Advanced Deposit Handling has a value 3, 4, 5, 6, 8, 9, 10, 11, 12, 13, 14, 15 or 16), the OPERA Control > Parameter > Allow Composite Deposit Handling is available.
- When Parameter > Allow Composite Deposit Handling is On, child Parameters > Deposit Default Transaction Code 1, Deposit Default Transaction Code 1 Percentage, Deposit Default Transaction Code 2, Deposit Default Transaction Code 2 Percentage, Deposit Default Transaction Code 3 and Deposit Default Transaction Code 3 Percentage are available. The total of the value in the Percentage settings must equal 100 percent when multiple deposit default transaction codes are set. If only deposit default transaction code 1 is set, 100 percent of the deposit is posted to deposit default transaction code 1. Only transaction codes with inclusive taxes are valid for selection in the new settings.

#### (i) Note

When Cashiering > Parameter > **Use Deposit Posting Transaction Codes** is On, only transaction codes marked as deposit posting are available in the Default Deposit Transaction Code list of values for transaction codes 1 to 3.

An additional OPERA Control > Parameter > **Deposit Default Posting Type** is available when OPERA Control > Parameter > **Advanced Deposit Handling** has a value 8, 9, 10, 11, 12, 13, 14 or 15. The default posting type for Deposit Payment or Deposit Folio should be defined using this Parameter.

The associated Role Manager > Task in Financials for **Allow Composite Deposit Handling** is applicable only for use with the postCompositeDeposit API and should be assigned to the required Chain or Property Role.

#### **API Error Messages**

The API generates the following Error messages for the related scenario when attempting to post a deposit using postCompositeDeposit API:

- When Advanced Deposit Handling setting does not have a value in the property, the following error is displayed: Error 'Deposit cannot be posted when Advanced Deposit Handling setting is null.'
- When Parameter > Allow Composite Deposit Handling is Off, the following error is displayed: Error 'A Deposit Folio cannot be generated when 'Allow Composite Deposit Handling' is not enabled.'
- When Advanced Deposit Handling Setting is 8, 9, 10, 11, 12, 13, 14 or 15, and the Setting
   'Default Posting Type' does not have a value selected, the following error is displayed:
   Error 'Deposit cannot be posted when Deposit Default Posting Type is not set.'
- When no Deposit Default Transaction Codes are selected for use with postCompositeDeposit API in OPERA Controls Cashiering, the following error is displayed: Error 'At least one Default Deposit Transaction Code should be configured.'



- When multiple Deposit Default Transaction Codes settings have a value selected, but no Deposit Default Percentage is set, the following error is displayed: Error 'At least one Default Percentage of Deposit Transaction Code should be configured.'
- When the sum of Default Deposit Percentages is not equal to 100%, the following error is displayed: Error 'The total percentage for Deposit Transaction Codes should be equal to 100.'
- When Parameter > Foreign currency codes is Off, the following error is displayed: Error 'Payment can only be made in xxx currency.'
- When Parameter > Foreign currency codes is On, and no exchange rate is setup for the payment currency, the following error is displayed: Error 'Payment cannot be made. Exchange rate not setup for xxx currency.'
- When the Decimal places for the Property Currency do not match decimals of the amount provided in the request, the following error is displayed: Error 'The property {0} supports {1} currency decimal places.'
  - For example: The property HOTEL123 supports 2 currency decimal places.
- When Cashiering > Parameter > Fiscal Service Terminals is On and no primary terminal is defined for the property, the following error is displayed: Error 'Unable to post deposit. Primary Fiscal Terminal is not set for the property.'

For properties in Portugal, if the Deposit amount does not exceed the Simple Folio Limit set in OPERA Controls, a Simple folio is automatically generated.



#### (i) Note

postCompositeDeposit does not support functionality for properties in countries where a folio type selection is required (such as Italy).

#### STEPS TO ENABLE

- From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA** Controls.
- Select or confirm the **Property**.
- Select the **Cashiering** group.
- Locate and turn On the Allow Composite Deposit Handling parameter.
- When Cashiering > Parameter > Advanced Deposit Handling has a value 3, 4, 5, 6, 8, 9, 10, 11, 12, 13, 14, 15 or 16 the following show:
  - Enter the required value for **Deposit Default Transaction Code 1** parameter.
  - Enter the required percentage value for **Deposit Default Transaction Code 1** Percentage parameter.
- If additional transaction codes and percentages are required enter the required values in Deposit Default Transaction Code 2, Deposit Default Transaction Code 2 Percentage, Deposit Default Transaction Code 3 and Deposit Default Transaction Code 3 **Percentage** parameters, to a total of 100 percent.
- When Cashiering > Parameter > Advanced Deposit Handling has a value 8, 9, 10, 11, 12, 13, 14 or 15, select the required value in **Deposit Default Posting Type** parameter.
- From the side menu, select Role Manager, select either Manage Chain Roles or Manage Property Roles according to your needs.



- Enter search criteria and click Search.
- Select the required role to update, click the vertical ellipsis Actions menu, and select Edit.
- Select the Financials group and grant the task: Allow Composite Deposit Handling -This is applicable only for use with the postCompositeDepositAPI.
- Click Save.

# FOF - shiftRooms and swapRooms APIs Updated

The overrideRoomFeatures element is added to the shiftRooms and swapRooms APIs.

This element indicates true/false. When true, you can override the room feature preference validation while swapping or shifting rooms. The **Reservation Room Features** OPERA Control determines which room feature preferences validate. When **Reservation Room Features** is On, the validation is against the Room Feature preferences attached to the *reservation*. If the parameter is Off, the validation is against the Room Feature preferences attached to the *profile*. This is applicable when the **Room Feature Validation** OPERA Control is On.

# FOF - verifyCheckIns Operation Updated

A new **Confidential** for **reservationPaymentMethodType** boolean attribute is added to the Front Office (FOF) verifyCheckIns operation.

# HSK- postOutOfOrderRooms and postOutOfServiceRooms Operations Updated

The **EndTime** element is added to the postOutOfOrderRooms and postOutOfServiceRooms operations in the HSK API. This specifies the end time until which the room remains in Out of Order (OOO) or Out of Service (OOS) status.

### HSK - TaskSheet and TaskSheetSet APIs Added

The following property APIs are added to the HSK module:

- completeTaskSheet to complete a single open task sheet on an existing Task Sheet Set
- reopenTaskSheet to reopen a single completed task sheet on an existing Task Sheet Set
- completeTaskSheetSet to complete all open task sheets of an existing Task Sheet Set
- reopenTaskSheetSet to reopen all completed task sheets of an existing Task Sheet Set



### INT - getBusinessEvents Business Events Configuration Updated

#### 1. Change in Business Event Trigger and Payload Behavior

Previously, when a Business Event was configured with multiple data elements and any one of the data element values changed, OPERA Cloud would generate a Business Event and include ALL selected data elements in the payload whether changed or not, for polling getBusinessEvents. Note this does not apply to streaming business events through OHIP.

#### For example:

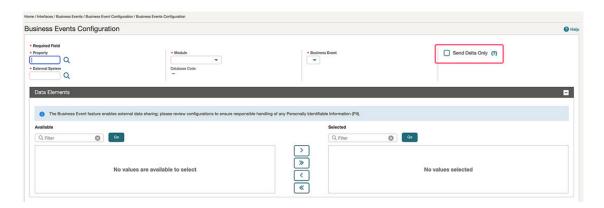
On UPDATE PROFILE - name, address, city, DOB, email data elements were configured. When the name was updated on a profile, a Business Event was generated, and the payload included ALL data elements for UPDATE PROFILE.

Now, the Business Event payload only includes the configured data elements, not any additional fields. This means that at max, the payload contains only the data elements configured in the Business Event setup, no other values.

#### 2. Introduction of 'Send Delta Only' Checkbox

A new "Send Delta Only" checkbox is available in the Business Event configuration.

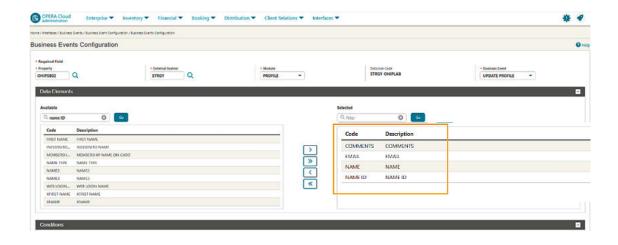
- When Send Delta Only is enabled:
  - Only the modified values among the configured elements are included in the JSON payload for getBusinessEvents.
  - Unchanged or empty fields are excluded.
- When send Delta Only is not enabled (default behavior):
  - All configured data elements appear in the payload regardless of whether their values were changed.



#### Example:

- Business Event = UPDATE Profile
- Configure only 4 Data Elements:
  - EMAIL, COMMENTS, NAME ID, NAME.





#### **New Behavior**

When any of these 4 fields (Email, Comments, Name ID or Name) on a profile are updated, a Business Event generates.

The payload of that event **ONLY** includes the 4 data elements, regardless if other elements within the profile are amended.

For example, if 'Address' is updated on the profile at the same time, the new Address will not be included in the payload.

#### IMPACT OR OTHER CONSIDERATIONS

Integrations that use Property APIs through OHIP may be affected by this change. Partners and customers using the getBusinessEvents API should verify their integration. As the getBusinessEvent payload could change, depending upon your configuration, the external system also needs to handle these changes.

### INT - getBusinessEvents Operation Updated

To ensure we maintain high data privacy and security, PII masking is enhanced in all payloads generated by the getBusinessEvents in the Integration API. The following fields are always masked:

- CreditCardNumber: Displays only the last 4 digits (e.g., XXXX XXXX XXXX 1234)
- CreditCardExpiryDate: Fully masked

This ensures that no unmasked PII is transmitted through event payloads, aligning with PCI compliance and data protection standards.

#### IMPACT OR OTHER CONSIDERATIONS

Any systems, integrations, or partners consuming <code>getBusinessEvents</code> API should be aware that full credit card details and expiry dates are no longer included in the payloads.



### INV - getMultiHotelInventoryStatistics Operation Added



A new operation getMultiHotelInventoryStatisticsis added to INV (Inventory) to retrieve the inventory statistics for multiple hotels.

Following are the parameters of getMultiHotelInventoryStatistics API (INV):

1. hotellds - List of the hotel unique ids for the inventory statistics search.

Type: Array

Required parameter: TRUE

2. **startDate** - Start date for multi hotel inventory statistics search.

Type: String Format: Date

Required parameter: TRUE

endDate - End date for inventory statistics search. If not specified, the default end date will be 31 days after the start date. When both start and end dates are provided, the duration between them should not exceed 31 days.

Type: String
Format: Date

Required parameter: FALSE

4. **availabilitySummaryType** - This identifies if inventory statistics are for the hotel

availability or occupancy.

Type: Array

Possible values: "Availability," "Occupancy"

Required parameter: FALSE

# OUICFG - synchronizeBusinessEvents Updated

InsynchronizeBusinessEvents, Profile BE sync is updated to include two date-based radio buttons from which you can select:

- Created On
- Updated On

# PAR - getRestrictionsByDateRange Operation Updated

The **getRestrictionsByDateRange** operation in the Price, Availability, Rate (PAR) API is updated to support a new **houseLevelRestriction** optional boolean query parameter.



# RSV - Ability to Add Membership On the Fly to Existing Profile with post/ putReservation

When membership details are provided as part of the profile details in the **profileMemberships** object for **post-** and **putReservation** operations (RSV), the membership may be added to an existing profile. Additionally, it can be added to the reservation if also included in reservationMemberships object.

# RSV - Ability to Retrieve Profile Subscriptions Using Reservation APIs

The query parameter **profileExternalReferencesToFetch** can be used to specify that external system(s) return Profile External Reference numbers (Profile Subscriptions) for all returned profiles in the following operations responses in the RSV module:

- getHotelReservations
- getReservations
- getReservation
- getReservationByExtId

You can specify up to 10 different external systems to return external references for each profile. Profile external references are included in the following areas of the responses for these operations:

- getReservations & getHotelReservations
  - reservations>reservationInfo>attachedProfiles>externalReference
  - reservations>reservationInfo>reservationGuest>externalReference
  - reservations>reservationInfo>accompanyGuests>externalReference
- getReservation & getReservationByExtId
  - reservations>reservation>reservationGuests>externalReference
  - reservation>reservationProfile>reservationProfile>externalReference

## RSV - get/post/putReservations Operations Updated

A boolean attribute is added to the following operations in the Reservation (RSV) API:

- getReservations Confidential attribute added to the reservationPaymentMethodType.
- putReservations Confidential attribute added to the reservationPaymentMethodType.
- postReservation Confidential attribute added to the reservationPaymentMethodType.

# RSV - getReservations Updated and putConsumedPackageQuantity Added



New query parameters **pkgConsumptionDateToFetch** and **pkgCategoryToFetch** are added to the getReservations operation (RSV).

#### pkgConsumptionDateToFetch:

- When used, package consumption details for packages with a consumption date equal to the date specified are returned in the response in the pkgConsumptionInfo object.
  - \* Package Consumption details include the following elements:
    - \* packageCode
    - \* packageDescription
    - \* consumptionDate
    - \* reservationDate
    - consumedQuantity
    - calculatedQuantity
    - quantity
    - calculationRule
    - \* unitPrice

#### pkgCategoryToFetch:

 To be used in tandem with pkgConsumptionDateToFetch to filter consumption details for only packages belonging to the specified package category.



Full Package Category functionality is currently under development and is not available in this release.

#### New Operation 'putConsumedPackageQuantity' Available (RSV)

A new operation **putConsumedPackageQuantity** is available in the RSV module, allowing you to update the consumed quantity of a package.

# RTP - setRateAccessExclusions Operation Updated

The **setRateAccessExclusions** (POST / PUT) operation available in the Rate Plan Management (RTP) now includes validation for the**sourceValue**and **rateCode**elements. Invalid values for these elements will result in a bad request response with an appropriate response message.

### RTP - getRatePlanSchedules Operation Updated

Pagination support is added to the getRatePlanSchedules operation in the Rate (RTP) API.



# **REPORTS**

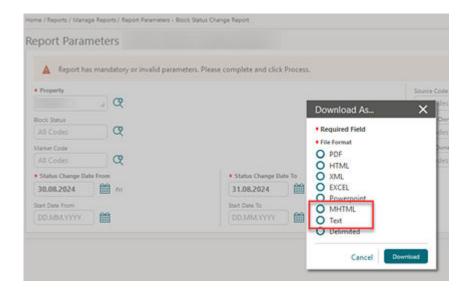
# Unified R+A Reporting Updated

The following Fiscal Reporting and Analytics (R&A) BI Publisher template reports are available in the **Fiscal** report group.

Report	Path
rna_andorra_and_police_report (eText)	/Templates/Fiscal/Andorra/AND - Police Report.xdo
rna_argentina_arg-f8089 (eText )	/Templates/Fiscal/Argentina/ARG-F8089.xdo
rna_brazil_sped_report ( eText )	/Templates/Fiscal/Brazil/SPED Report.xdo
rna_che_che-hoko (eText )	/Templates/Fiscal/CHE/CHE-HOKO.xdo
rna_germany_deu-citytax	/Templates/Fiscal/Germany/Deu-CityTax.xdo
rna_italy_ita-istat (eText )	/Templates/Fiscal/Italy/ITA-ISTAT.xdo
rna_italy_vnc-arrivals (eText )	/Templates/Fiscal/Italy/VNC-Arrivals.xdo
rna_monaco_mco-police_report	/Templates/Fiscal/Monaco/MCO- Police_report.xdo
rna_spain_es_sii ( eText - xml )	/Templates/Fiscal/Spain/ES_SII.xdo
rna_spain_esp-reserva_hospedaje (eText - xml )	/Templates/Fiscal/Spain/ESP- Reserva_Hospedaje.xdo
rna_spain_esp-viajeros (eText - xml )	/Templates/Fiscal/Spain/ESP-Viajeros.xdo
rna_tax_report (eText )	/Templates/Fiscal/Tax/Tax_Report.xdo
rna_tur_kbs	/Templates/Fiscal/TUR/KBS.xdo
rna_tur_resmi_musteri_listesi	/Templates/Fiscal/TUR/RESMI MUSTERI LISTESI.xdo

Text (eText) and MHTML file formats are added to Download As.. options for R&A reports.





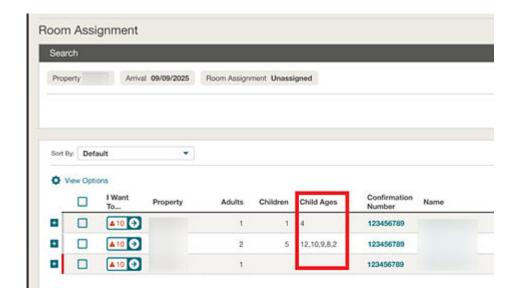
Watermarks are generated for custom BI Publisher reports (created using thewatermark.rtf) according to the watermark configuration. See Managing Report Watermarks.

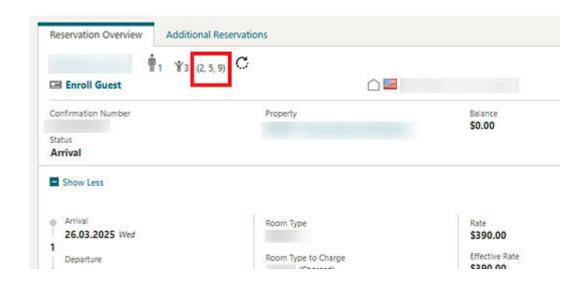
# **RESERVATIONS**

# Child Ages Displayed in Search Results

For properties with the **Child Rates by Defined Bucket** OPERA Control active, child ages appear in a column in the following search results: Manage Reservations, Arrivals, In House, Departures, Open Folios, Preregistered, Queue, Scheduled Check Out, Quick Check Out, Advance Check In, Mass Cancellation, Room Assignment, and also show in the Reservation Overview and Check In business cards.





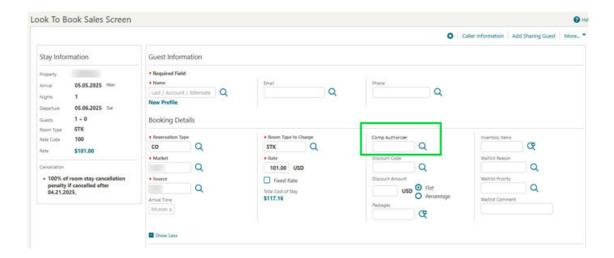


# Comp Authorizer Added to Book Now Customizations

### Gaming

The **Comp Authorizer** field can be customized on the Look to Book Sales Screen **Book Now** page. Once added, you can select the **Comp Authorizer** for a reservation as part of the reservation booking process. Note: A Comp Authorizer selected from the Look to Book Sales Screen auto-populates in the Comp Authorizer field in Stay Details (available when customized) for the confirmed reservation.





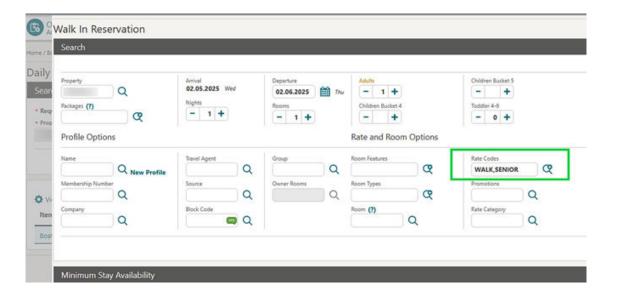
#### STEPS TO ENABLE

- 1. Enable Page Composer at property/hub or chain level as required. See <u>Using Page Composer to Customize Pages</u>.
- 2. From the OPERA Cloud menu, select **Bookings**, select **Reservations**, and then select **Look to Book Sales Screen**.
- Enter search criteria, then click Search.
- Double click a room/rate combination to launch Book Now page.
- Select the gear icon to customize the Book Now page.
- 6. AddComp Authorizerfield in the desired locations.
- Click Save.

# Default Rate Code(s) for Walk in Reservations OPERA Control Added

A **Default Rate Code(s) for Walk in Reservations** OPERA Control is added to the <u>Front Desk group</u> to default one or more rate codes in the Look to Book search criteria when creating a walk-in reservation. See <u>Creating a Walk-in Reservation</u>.





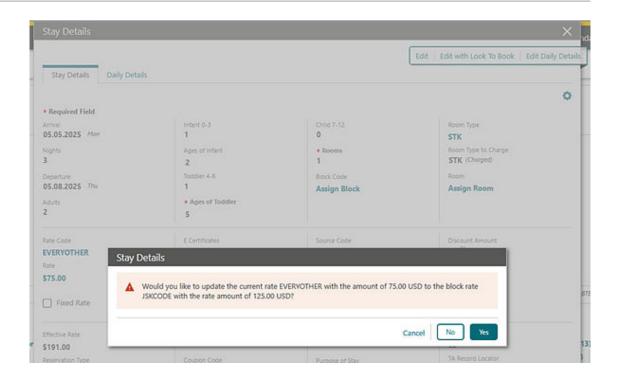
#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- Select the Front Desk group.
- 4. Locate and update the **Default Rate Code(s)** for Walk In Reservations setting.

# Prompt to Update Block Rate Code and Amount Added

When assigning a block to an existing reservation, you are prompted to update the **Rate Code** and **Rate Amount** to the Rate Code and Rate Amount defined in the room & rate grid of the block. See <u>Updating Reservations</u>.

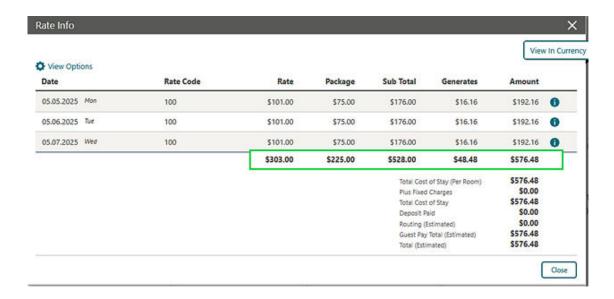




# Rate Info Summary and Rate Info Details Updated

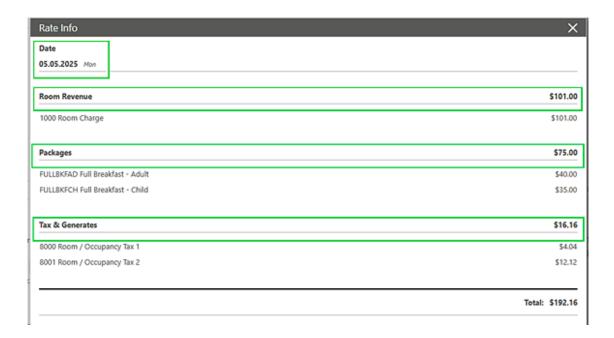
**Rate Info Summary** and **Rate Info Details** are updated to display summary information by transaction type. See <u>Viewing Reservation Rate Information</u>.

On **Rate Info** Summary, subtotals appear for each column, including Rate, Package, Sub Total, Generates, and Amount.





**Rate Info Details** (displayed when selecting the 'i' icon) is updated to display a subtotal by section, as well as displaying the date being viewed.



# Reservation Sales Screen Updated



The Reservation Sales Screen is updated with the following:

#### **Availability Screen:**

- The **date formatting improvements** simplify the date entry upon tab out by automatically populating the current year and converting unformatted dates into configured date format.
- The **Show default display sets** switch is added to the availability toolbar, separating the default display sets from the Additional Display Sets filter chip. By default, when searching without rate-specific criteria, the switch is turned on, showing default display sets for all properties. You can add additional display sets using the Additional Display Sets filter chip.
  - Availability search without rate-related criteria: Shows default display sets.
  - Search with negotiated/member rates: Default display sets are shown with negotiated/member rates appearing at the top.
  - Search with rate, packages, or promotions: Default display sets are off by default.
     Only matching rates are shown. If the switch is turned on, matching rates appear first, followed by default display sets.
- When multiple blocks appear in the availability results, you can use the navigation arrows
   (<>) in the Sell Messages drawer to scroll through the messages for each block.

#### **Overview Screen:**



- You can now update a profile in the In Progress reservation screen. To do so, click the
   Select Another Profile icon, which opens the Find Profile search. After selecting a new
   profile, apply it, and the primary profile details refresh with the newly selected profile.
- Validation is added to alert you if there is not enough inventory for items when adding a package.
- The **Packages**, **Preferences** and **Reservation Type** fields show both the selected code(s) and their descriptions in a tooltip when you hover over the field.

#### Updates to multi-currency display:

- The Estimated Total value is hidden when multiple segments use different currencies, or when multiple reservations with rates in different currencies are added to the Trip Composer.
- Daily details show rates in the rate currency.
- Shares show rates in the rate currency.
- When there are multiple blocks in availability results, the View in Currency selection applies to all blocks.
- When Central Currency OPERA Control is configured, and one of the selected rates is in a currency without a configured Global Exchange Rate:
  - Total Cost of Stay: Is hidden, with a message indicating it cannot be calculated.
  - Rate Information Table: Currency is displayed within table cells for clarity, while totals and the currency dropdown are hidden.

#### Email confirmation letter after booking:

- For properties with the Confirmation Letters OPERA Control active, the Confirmation Letter drawer displays in the Reservation Sales Screen as a final step during the booking after confirming the booking.
- You can select a recipient from the list of profiles attached to the single reservation or the multiple linked reservations, select or add a new email address, and select the confirmation letter report.
- Click **Send Confirmation** to email the confirmation letter(s), or **Close** to skip this step.
- When Confirmation Letter to Partner Solution is enabled, confirmation letters are automatically sent to the designated partner solution.

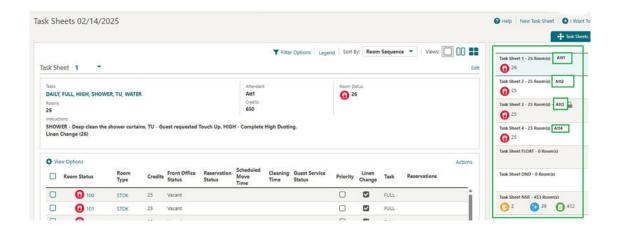
### **ROOMS MANAGEMENT**

### Attendant Name Added to Task Sheet Drawer

Task Sheet presentation is updated to display the assigned **Attendant Name** (Housekeeping Attendants **Description**) in the drawer next to the number of rooms.

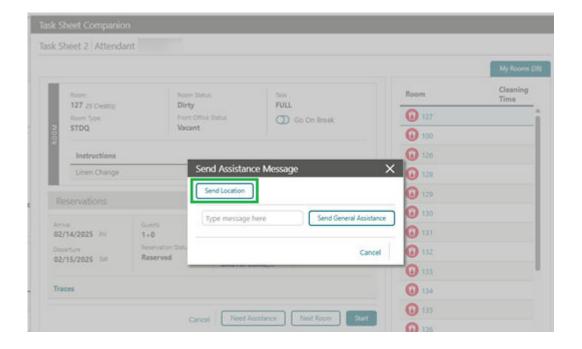
This update makes it easier to move rooms to the correct task sheets. See <u>Managing Task</u> Sheets.





### **Emergency Notification Renamed to Location Notification**

For properties with the **Task Companion Assistance** OPERA Control active, the Emergency Notification action is renamed to **Location Notification**. In addition, the **Property Code** is added to the notification that is sent, making it easier to determine the origin of the message for users operating from a hub location. The **Receive Task Companion Emergency Assistance Notifications** task is renamed to **Receive Task Companion Location Assistance Notifications**. See <u>Using the Task Sheet Companion</u>.



### **Guest Service Status Updated**



For properties with the **Guest Service Status** OPERA Control active, the Make Up Room status is automatically removed when an attendant starts the room in the <u>Task Sheet Companion</u>.

### Housekeeping Workflow Report Updated

The **Housekeeping Workflow** report (cf\_hsk\_workflow) no longer depends on the **Advanced Credit Rules** OPERA Control being active. See **Configuration** Reports.

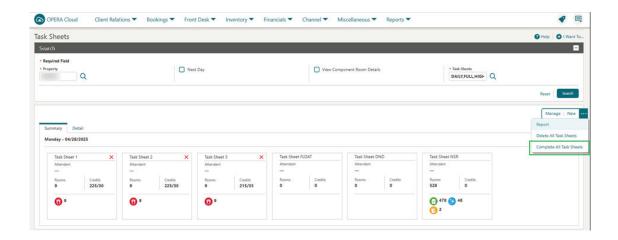
### Room Maintenance Updated

For properties with the **Maintenance** OPERA Control active, you can add the **Expected By** date without selecting the User. See <u>Managing Room Maintenance Requests</u>.

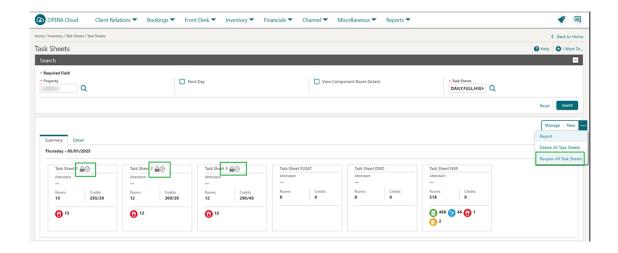
### Task Sheet Completion Added

A **Task Sheet Completion** OPERA Control is added to the Rooms Management group, along with a **Complete/Reopen all Task Sheets** task to the Inventory task group.

Task sheets can be individually completed or all task sheets of a task sheet set can be completed at the same time (for users with the 'Complete/Reopen all Task Sheets' user task). When completed, changes can no longer be made to a task sheet and updates to data (such as Do Not Disturb, Service Declined, Room Status changes) will no longer be updated for the attendant's statistics. Completed task sheets will also be locked automatically. An icon will indicate that the task sheet is completed. Task sheets can be reopened if necessary. See <a href="Task Sheets">Task Sheets</a>. Sheets and Managing Task Sheets.







#### STEPS TO ENABLE

- From the Side Menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the Room Management group.
- 4. Locate and activate the **Task Sheet Completion** parameter.
- From the Role Manager menu, select either Manage Chain Roles or Manage Property Roles according to your needs.
- 6. Enter search criteria and click Search.
- 7. Select the role to update, then click the vertical ellipsis Actions menu and select Edit.
- 8. Select the Inventorygroup and grant the Complete/Reopen all Task Sheets task.
- 9. Click Save.

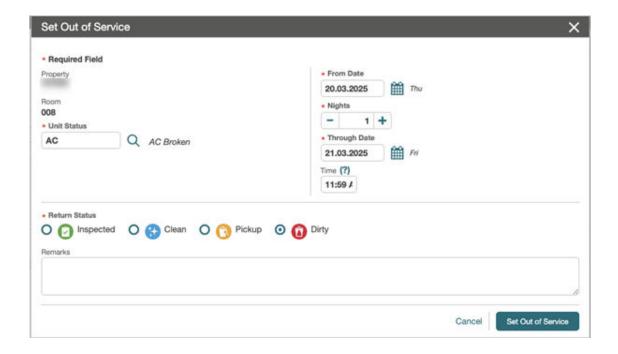
### **Unit Status Configuration Updated**

For properties with the **Unit Status**OPERA Controls active, a **Return Time Required** OPERA Control is added to the Room Management group.

When the **Return Time Required** OPERA Control is activated, a (return) **Time** can be entered when setting a room as Out of Order (OOO) or Out of Service (OOS) The return time is captured for informational purposes only and does not automatically change the room's status after the specified time. The room is removed from OOO or OOS status once the designated end date passes.

See Managing Out of Service Rooms and Managing Out of Order Rooms.





#### STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the Room Management group.
- 4. Locate and turn on the **Return Time Required** parameter.

### **TOOLBOX**

### Folio Numbers and Sequence Numbers Updated

#### **Folio Numbers and Sequence Numbers Updated**

The **Save** button is updated with a new validation on the Folio Numbers screen. See <u>Updating</u> Folio Number Sequences.

When you enter a **New Folio Start Sequence** value for a Folio Type and select **Save**, OPERA Cloud performs the following validation:

 If the value for New Folio Start Sequence is lower than, or equal to, the highest Folio Number (BILL\_NO) generated in the current business year for the corresponding Folio Type, then the message "The entered sequence value is not allowed in RESORT. The value must be greater than the last sequence used (X)." appears.



 If the value for New Folio Start Sequence is not already issued in the current business year, the Save is successful.

#### **Sequence Numbers for Tax Registration Number Updated**

The Save button is updated with a new validation on the Sequence Numbers screen.

When you enter a New Start Sequence value for Tax Registration Number and select Save, OPERA Cloud performs the following validation:

- If the value for New Start Sequence is lower than, or equal to, the highest Tax Registration Number generated in the current business year, then the message "The entered sequence value is not allowed in RESORT. The value must be greater than the last sequence used (X)." appears.
- If the value for New Start Sequence is not already issued in the current business year, the Save is successful.

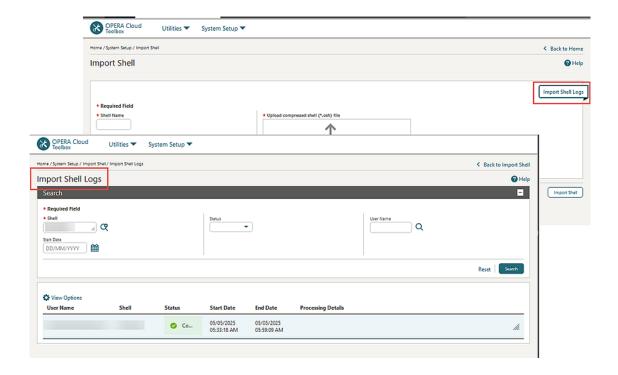
#### Shell Export and Import Processes Updated

The Export Shell process is updated to compress large files for faster download.

The Import Shell process is updated as follows:

- Import processes asynchronously in the background, so you no longer need to remain on the screen.
- An Import Shell Logs option is added to view the status and history of import jobs.
- File size limitations are removed, files of any size can be imported.

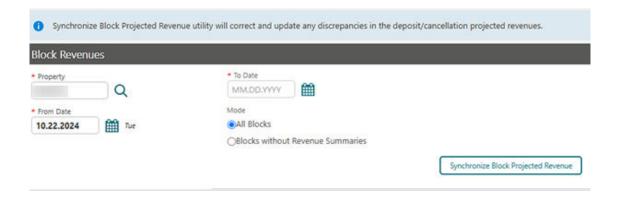
See Importing Property Configuration Shells.





### Synchronize Block Projected Revenues Utility Added

A <u>Synchronize Block Projected Revenue</u> utility is added to synchronize the projected revenues for either blocks without revenue summaries – meaning blocks that have yet to have revenues displayed in the projected revenues of the <u>deposit/cancellation</u> screen of the Block Overview, or you can synchronize the projected revenues for all blocks, which also includes blocks that already have projected revenues. See <u>Synchronizing Block Occupancies</u>.



#### STEPS TO ENABLE

- From OPERA Cloud Role Manager, select either Manage Property Roles or Manage Chain Roles.
- 2. Enter or select an Organization (Property) or enter a Role and click Search.
- Click the vertical ellipsis button for the property or chain role to which you want to assign tasks and select Edit.
- 4. From Main Tasks, select **Toolbox**.
- 5. From the Available Tasks panel, select the **Synchronization** task.
- 6. Select the Block Projected Revenues user task.
- Click Save.

### Synchronize Profile Business Events Updated

Synchronize Profile business events is updated to include **Created On** and **Updated On** dates, and SynchronizeProfile History business eventsis renamed to **Reservation History**.



Home / Utilities / Synchronization / Business Events	
Business Events	
Business Event Synchronization provides you with the	ability to capture or re-capture past business event data and has been implemented for upload to third parties.
Business Event	
Reservations	
	O Arrival
	○ Stay
Blocks	
	O Begin
	○ Stay
Availability	
Rates	
☐ Profile	
	○ Created On
	O Updated On
Reservation History	

# Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

### **Accounts Receivables**

BugID	Description
38116587	When the Accounts Receivables OPERA Control is Inactive, AR accounts can be deleted unless associated with active routing instructions or linked to a payment transaction code.
37940016	In a scenario where the Parameter > Fiscal Bill Number is active, the number is not displayed in the Accounts Receivables > Credit Card Transfer screen. The fiscal bill number is displayed on all other related screens.
37910461	Resolved an issue where applying payments selectively in Accounts Receivable resulted in a timeout and "Session closure ERROR 504." You can now apply payments without interruptions
37894657	Resolved an issue where the ability to resolve AR Traces was incorrectly controlled by the 'BOOKING > NEW/EDIT BLOCK TRACES' task. This caused users without block trace permissions to be unable to manage AR Traces. The application now correctly enforces AR-specific trace permissions, ensuring that the ability to create, edit, delete, or resolve AR Traces is governed solely by AR-related tasks. Additionally, permissions for Reservation Traces, Block Traces, and AR Traces are now managed independently, as intended.
37358090	AR Payments Report > Unallocated Section: An issue is resolved in the AR Payments Report where the Unallocated section incorrectly displayed amounts for AR payments made against invoices with a negative balance. The report now correctly excludes such payments from the Unallocated section.

# **Block Management**

BugID	Description
38187923	The performance of deleting a block from the I Want To menu in the Manage Block search screen has improved.
38025833	Avg Room Rate total at Block Stay Statistics Daily Block Summary is calculated by Total revenue divided by Number of selected date.
37927730	You can display the Manage Block search results in card view, and the results display the room nights and room revenues as expected.
37886697	Performance is improved when deleting a block from the I Want To menu in the Manage Block search screen.
37857376	If you have a master allocation, and all its sub allocations are in a cancel status, you can change the status of the master allocation.
37856626	While creating sub allocation, dates will not default from master allocation dates (nor any other dates).
37844612	Only packages associated with the property and set to the "Default Package Upon Block Creation" OPERA Control should get defaulted when creating a block.



BugID	Description
37833890	You can navigate to other screens while the Block Occupancies synchronization is running.
37821791	You are to select Shift Block Date and perform the operation from the block I Want To Menu as expected.
37820476	When OPERA Cloud functionality for the Rooming List is enabled, a change has been made to the 'Borrow' hyperlink to disable it once selected, allowing for the inventory to be processed without creating duplicate reservations for the borrowed room type.
37793582	You can delete sub allocations as long as there are no active reservations.
37761491	When Rooming List and Shares functionality is enabled, reservations created via Manage Block Reservations - Rooming List that have Linked Profiles and/or Notes attached to the block header, are not being duplicated upon creation.
37754384	When a reservation has a package code either added to the reservation or created with the package code and a Global Alert Definition configured for that package code, the Global Alert populates on the reservation.
37689643	You can schedule rep_bookchglog report and it works as expected.
37676193	When you cancel a sub allocation, the rooms allocated are released from the allocated rooms on the master allocation.
37637863	In OPERA Central, the following Block OPERA Controls are available when the property does not have an active subscription for the Cloud Property Management subscription: - Master Sub Blocks - Synchronize Master Sub Blocks - Master Sub Allocations - Multi Block Rates - Maximum Number of Block Rates
37227941	Manage Block Title appears in the Block presentation screen, and the Manage Event title is present in the Event presentation screen.
37111342	At the Hub level and Property level, the revenues for Rooms Picked Up and Average Room Rate Picked Up are appearing correctly.
36960203	Room nights and room revenues appear in the Block Overview screen for the Master Tour series when you select the calculate button.

# Cashiering and Financials

BugID	Description
38176601	Performance has been improved for the billing screen when searching and selecting reservations associated with restricted profiles and clicking on the Billing tab.
38160477	The Comp Posting Journal screen displays the details for Declined or Staged transactions.
38130750	You can drag and drop transactions to a Comp Folio window that is already associated with a Comp Authorizer.
38092193	Cashier count query updated; correct cashier count shows in the Manage End of Day screen.
38087761	Taxes configured using Tax type and beginning on future date are correctly calculated for transaction codes that are used for Fixed Charges.



BugID	Description
38086681	Enhanced Logging: Logging for the "Create Guest Ledger" End-of-Day (EOD) procedure has been improved to facilitate better troubleshooting. Performance Optimization: Redundant session lock logic has been removed from the get_folio_users function, leading to more efficient financial operations.  These enhancements are aimed at improving overall system performance and simplifying diagnostics.
38082837	When the Authorizer PIN Required control is On, the Authorizer ID displays correctly when selecting an Authorizer in Comp Routing Instructions.
38082228	There is a scenario where the Cashiering Parameter for Auto Generate Credit Bill for Deposit upon Check In is active, and Allow Negative Postings is active, when a deposit folio has been posted for a + (positive) and - (negative) amount and offset one another back to zero. If the reservation is checked in and the negative deposit folio is not matured automatically, running the Imbalance Analysis tool in Toolbox matures the unmatured negative deposit folio to the Lost Interface Postings account.
38068527	The FOLIO FLAG data element is correctly displayed in the CHECKOUT Business Event.
38067557	Bulk tokenization process correctly handles the "no records found" scenario and includes all credit cards starting with '~' for tokenization.
38057068	The user is able to view the Cashier Closure Reprint report with all details related to other payments, credit cards, foreign exchange, etc.
38035623	Enhanced the performance of the business_event query within the 'Manage End of Day' process by optimizing it for the create_guest_ledger procedure.
38035077	Comp Authorizer screen shows inactive authorizers when you select the Show Inactive option.
38034134	You can perform batch deposits for the properties that are integrated with 'AlternateTransRef' supported payment service providers via OPI Cloud.
38027399	When a date value is entered on the Matrix Report via Manage Reports, the correct results display for reservations that meet the criteria.
37977778	A change has been made to ensure Scheduled check out reservations properly check out on specified time.
37939005	Credit Card details remain on the Payment Instructions screen, though the reservation status is changed to No Show.
37932981	The Bulk tokenization process has been improved to tokenize in-house guests, followed by arrival and future reservations.
37915251	A "Prepaid Card Swipe Parsing" OPERA Control parameter is added to the Cashiering group, defaulting to off. It enables support of prepaid card parsing logic for card reader devices.
37888909	Credit card number masking is improved. When you enter the credit card number in the payment component and tab out, the number is immediately masked.
37886480	In some cases, where negative charges are posted in POSTIT or PASSERBY, a folio generation is attempted, and the OPERA UI gives an incorrect message saying "Please select a credit card terminal". This issue has been resolved in this release.
37882564	When you copy a comp transaction code to a template, a validation error message returns if the transaction code already exists as a template or the transaction group or subgroup does not exist as a template.
37877052	You can enter the supplement value and complete the passerby sale for the negative amount.



BugID	Description
37876665	While creating a new rate code, the selected values under Financial Details remain intact when the Market code is entered under Rate Controls and Web channels.
37873195	The delete option is removed when only one default authorization rule is configured for the resort.
37860777	Rate amount entered for a specific date without providing the amount for Adult is throwing a validation message in order to add a price.
37856815	When processing a Batch deposit for large number of reservations, the process completes successfully without ending the session.
37856236	Resolved an issue where performing a Quick Split on a Package Wrapper resulted in the deletion of settled charges, leading to a folio imbalance when Folio No Reprint was enabled. This behavior caused inconsistencies in billing and unexpected balances on the folio.  The application has been updated to ensure that billed charges are preserved during Quick Split operations when Folio No Reprint is ON, regardless of the package configuration.  Relevant Configuration:
	<ul> <li>Folio No Reprint: ON</li> <li>Automatically Transfer Generates with Main Transaction: OFF</li> <li>Transaction Codes: Setup with Exclusive Generates</li> <li>Rate Configuration: Rate includes package with Generates Exclusive, without allowance</li> </ul>
	This fix ensures accurate billing integrity during folio operations involving package wrappers.
37856118	Performance is improved for reservation business events.
37854682	Pricing schedules of daily rates are displayed correctly.
37847590	The Manage End of Day landing screen performance is optimized, and the dashboard shows the arrival(s) count based on the arrival reservation(s).
37835635	The End of Day Additional Procedures are updated to run successfully for the Creating Guest Ledger process.
37826679	You can successfully upload the data files through Toolbox > System Setup > Import Data.
37826649	The primary email address on a profile is not impacted when a new email address is added from the Print Folio option.
37826603	When OPERA Controls > Cashiering > Parameters > Credit Bill is set to active, Auto Generate Credit Bill for Deposit upon Check In is set to active, Cashiering > Setting > Default Deposit Tax Room has a value and the room is checked in, and Setting > Payment Transaction Code for Auto Generate Credit Bill does not have a value.  In a scenario where a reservation with a deposit is checked in, the following error message is displayed and the reservation is not checked in: Error: 'Payment Transaction Code for Auto Generate Credit Bill setting does not have a value. Please enter the required transaction code in this setting.'



BugID	Description
37822133	The Copy Transaction Code to Template utility creates the transaction code template(s). If the source transaction code is a comp transaction code, the comp transaction code template is created.
37812757	The global exchange rate defaults to the Coordinated Universal Time (UTC) time zone if the time zone is not configured at the Hub level.
37796267	In a scenario where the 'Internal Credit Bill for POS Accounts' and OPERA Control is on, a POS Account reservation is in-house with a different payee profile on Window 2. Charges are settled on Window 2 to create an INTERNAL POS ACCOUNT Folio Type folio, and you generate a Credit Bill against that folio. Then, the INTERNAL POS ACCOUNT CREDIT BILL Folio Type Credit Bill generates successfully.
37786705	In a scenario where the 'Print Fiscal Information Folio' OPERA Control is on, and the Billing screen is in Split View, charges exist on the right window only. Select Information Folio from the right window, and the fiscal workflow is engaged to generate the fiscal Information Folio.
37785912	In a scenario where the Check for Credit Bill Folio on Settlement OPERA Control is on, navigate from the Billing screen to the Folio History screen to perform a Generate Credit Bill which times out. When you try a second time to perform Generate Credit Bill against the same original folio, the fiscal workflow is engaged correctly for the second attempt.
37781785	Undefined error no longer occurs when creating new end of day schedule
37780316	Packages are created successfully only when the transaction code is sent in the request of the postPackages AP.
37764941	The user is able to delete or inactivate Article Codes which are duplicates with different trx codes migrated from Opera V5 to Opera Cloud.
37754032	The Post Charge screen in OPERA Cloud Billing now properly distinguishes between the article code and transaction code selections. When the Post Charge option is configured to allow both, selecting an article from the LOV will correctly retrieve and apply the associated article price.
37750777	The Package Code Formula CITY_TAX only considers packages defined in the Packages To Include field that are setup with a transaction code se tup as lodging for calculation of City Tax. You can search profiles and receive results in a timely manner.
37746530	Transferring an individual AR invoice to a compressed invoice (same or different AR account) is now restricted.
37732697	When Package Availability Controls- DOW is active, updating a pricing schedule in package, which does not have Min/Max Guest/Nights previously, is successfully completed.
37727180	In a scenario where folios are voided, the Void Folio Reasons (void_folio_def) report displays the following in the Reason column: When Parameter > Credit bill for void [CREDIT_BILL_FOR_VOID] = ON and Parameter > Credit Bill Reasons [CREDIT_BILL_REASONS] = ON, Credit Bill Reason appears on the report.  When Parameter > CREDIT_BILL_FOR_VOID = ON and Parameter > Credit Bill Reasons [CREDIT_BILL_REASONS] = OFF and Parameter > Void Folio Reasons [VOID_BILL_REASONS] = ON, Void Reason appears on the report.
37720156	When the Currency Cashier Amount is updated (OPERA Cloud Administration > Financial > Cashiering Management > Cashiers > Select a Cashier > Click on the vertical ellipses > Amount > New > Select a Currency Code and enter the amount > Save), the Cashier ID field is replaced with the Currency Code.
37716184	In a scenario where a CITY_TAX package is linked to a rate code, selecting Cashiering > Post Rate Code generates the expected City Tax amount.



BugID	Description
37715047	The Display Name configured for the User Activity Log report is correctly output when the report is generated by End of Day.
37714034	In a scenario where folios are generated with a large number (12 digits or more), the folio is successfully previewed from the reservation or folio history.
37713538	The Manage Rate Code screen appears when Cancel is clicked while creating a rate code at both Hub and Property Level.
37709425	The 'Refresh Room Routing' action now works as expected when routing involves multiple transaction codes, without triggering any unexpected errors.
37704464	In a scenario where the Send Fiscal Folio prior to Voiding OPERA Control is on, and you perform Void Folio on a folio with Folio Type not configured for Fiscal Printing, the folio is correctly voided without engaging the fiscal workflow.
37700800	You can copy Tiered Rate Code pricing schedules to other tiered rate codes without unexpected behavior.
37690568	Credit Card Vault conversion is successful for all the records that are tokenized
37680311	When Cashiering Parameter for Fiscal Folio Printing is active, the performance is improved when generating a fiscal folio.
37670092	The Room section appears in the Rate Strategy screen in different zoom percentages.
37663168	Invoice supplement and Reference fields description truncates to 2000 characters.
37645911	When posting a charge in a currency for which there is no exchange rate, an error is returned correctly.
37591875	You can post a payment to an AR Invoice.
37535736	From the Manage End of Day screen, the Post Room and Tax step shows up to 500 errors on the screen. You can review the errors and click on continue to proceed with End of Day execution.
37526882	The Imbalance analysis tool can fix the imbalance caused due to the missing deposit_led_debit in the reservation.
37491666	When Cashiering Parameter for Fiscal Folio Printing is active, the performance is improved when generating a fiscal folio.
37476615	A change has been made to apply an imbalance fix only if the Folio No Reprint control is active for a property.
37458476	The Global Exchange Rate screen shows the exchange rates based on the Hub/property time zone.
37356815	The deposit amount transferred to another reservation does not mature on the source reservation.
37355119	In a scenario where the Advanced Deposit Handling setting is set to 4, and Advanced Tax Handling for Deposit Folios is active, the deposit is successfully matured.
37354757	In a scenario where print queues are active and a folio is voided, when a folio is generated using the same print queue bill number, any imbalances can be fixed using the Imbalance Analysis in Toolbox.
37354297	In a scenario where the room defined in the 'Default Deposit Tax Room' OPERA Control is not in-house, the 'Auto Generate Credit Bill for Deposit upon Check In' OPERA Control is off, and you check-in a reservation with a deposit, the deposit transfer is visible on the Billing window.
37334078	The Imbalance Analysis utility is updated to include Cancelled and No Show reservations when performing specific checks to resolve deposit imbalances.
37283617	In a scenario where the fiscal partner returns an error exceeding 500 characters, OPERA Cloud handles the error correctly and truncates it to 500 characters.



# **Client Relations**

BugID	Description
38144360	When adding an email address to a profile using postProfile and putProfile, the emailFormat is handled as follows:  1. If "HTML" or "Html" is specified, it is returned as "Html" when retrieving the email address for backward compatibility.  2. If any other emailFormat is specified, it is returned as is when retrieving the email address.
38142813	The Country value in profile communication no longer reverts back to the original value when Expression Language is coded for the Required attribute of Postal Code field. Note: this fix requires that the Refresh check box is unchecked and reselected for the component in page composer.
38096977	Profiles, Reservations, Reservation future and past stays, and AR accounts return in standard time format to ensure consistency.
38055466	When you remove a membership associated with a profile that has a Very Important Person (VIP) status, a warning message is displayed: 'Removing this membership may affect the profile VIP status.'
38034988	Improved the speed and reliability of viewing membership details in guest profiles. Information loads faster, providing a smoother user experience.
37976594	Validated check box is not displayed in the 2nd row while creating a new profile (all types of profile) even when the communication type is blank. Also, for guest profiles when an email communication value is removed and then Validated, the check box is not displayed.
37939044	You can access the future and past stay panel and the reservations by clicking on the confirmation number for any profile type.
37930945	Profile discounts can be configured for a profile with negotiated rates linked to it.
37929749	Membership details for a profile can be updated when an inactive membership with the same membership number is already associated with a different profile.
37918324	You will not see mini profiles in a profile search when the OPERA Control "Exclude Mini Profiles in Manage Profile search" is turned ON
37883889	You are able to update the profile details successfully for the profile that has a folio generated.
37855213	You can update the Activity, and it is working as expected.
37844019	Confirmation message: ID Type "Code" is already configured with the Role PASSPORT. Would you like to update ID Type "Code" to have the Role PASSPORT? is displayed when creating or updating a Identification type with ID Role as PASSPORT.
37822020	The Profile Type value is retained successfully when updating the Account Statistics report (REP_ACC_STATS).
37815375	You see the View Profile entry every time the same profile is downloaded. New profile entries are viewable only when the profile is downloaded for the first time.
37815042	The guest birth date is masked in profile overview and profile details screen for guest and contact profile. When in edit mode, the dates are unmasked for you to see before further updating.
37813446	The description for Data Residency Profile Nationality OPERA Control is updated to "For selected Nationalities, redirect the create and update Profile actions using Profile Residency Outbound Integration."
37801493	When you activate the IATA Search via Opera Cloud Distribution OPERA Control, you receive a warning message.



BugID	Description
37746566	The Stay statistics screen shows the correct currency when viewing Reservation Statistics, Stay Records, or Revenue Statistics.
37727796	You can attach a bank account to a travel agent profile that has commission records associated with the default bank account.
37725328	When you select Add Contact from an account linked to an activity, any existing linked contact to that account appears.
37716826	On the Suspended Stays screen, the record that shows Error Msg -"Membership Number on the Stay Record does not exist for the given Profile" will appear at the top of the screen.
37716346	You can add, delete, and inactivate membership details on a profile when an external database with the name MYFIDELIO exists.
37690190	If communication changes are done on a profile, the influence code is not impacted.
37675162	You can attach titles to a profile.
37672884	When editing and accepting a Suspended Profile due to Name Change, you no longer receive Duplicate Membership exceptions for the same profile.
37661855	When the Override Profile Protection role is disabled and the OPERA control - Profile Protection is ON and set to BY PROFILE and Profile Details are protected, the Edit button in the Profile presentation screen is displayed and when clicking on EDIT, protected fields are not editable. Also the Merge option is not displayed from IWT of both profile presentation and at row level IWT from manage profile screen.
37652458	You can add, preview, delete and download an attachment linked to an Activity. An attachment can also be added to an Activity via Rest APIs.

# Commissions

BugID	Description
37744691	The Bank Account is removed when you delete the bank account from the Travel agent profile.
37687277	The commission calculation removes the per-night calculation when the commission code is configured with a percentage for the revenue transaction code.
37665595	The Manage Commissions screen in the Reservations will, after a page refresh, remain on the same page to preserve navigation context.

# **Country Specific**

BugID	Description
38118968	In a scenario where Fiscal Folio Printing is active, the Universal Payload is updated to include tax postings generated by package codes for the related folio.
38052780	Country Specific - Poland The PL_JPK_FA Export field <p_3b> is updated to contain the concatenated value of each Address field (Address 1, Address 2, Address 3, Address 4, City, Zip Code and Country).</p_3b>



BugID	Description
38040722	Country Specific - Poland In a scenario where you generate a pre-payment invoice, check-in the reservation, generate the 1st folio, generate the 2nd folio, and then generate a copy of 1st folio from Folio History, the copy displays with the correct layout.
38028152	Country Specific - Portugal The PT_SAFT_104 Country export is updated to only display codes in the <product> section related to actual postings and payments made for the export date range. If no postings or payments exist, no <product> codes are displayed in the export.</product></product>
38025864	Country Specific - Poland In a scenario where you generate a fiscal pre-payment invoice, check-in the reservation, and a fiscal timeout/error occurs when you attempt to generate the first fiscal folio after check-in, then the next successful attempt at the fiscal folio correctly displays the pre-payment invoice as the associated folio.
37924233	Country Specific - Portugal In a scenario where multiple associated bill numbers exist for a credit bill, the PT_SAFT_104 export is generated successfully.
37846521	Country Specific - France When the Deposit Folio Functionality OPERA Control is on, the text 'Deposit' no longer displays to the right of the check boxes in the Deposit column.
37815428	Country Specific - Philippines In a scenario where Cashiering (Financials) (Financials) Parameters for Folio No Reprint and Void Folio are active, when a BIR Invoice is voided/cancelled, the voided/cancelled BIR Invoice appears in reports as Cancelled. When a new BIR Invoice is generated the record is displayed correctly on BIR reports.
37809516	Country Specific - Poland In a scenario where the Customer Faktura Vat Folio Type is ordered higher than the Faktura Vat Folio Type in configuration, OPERA Cloud correctly generates the Faktura Vat Folio Type during folio settlement in Billing and New Invoice from Accounts Receivable.



BugID	Description
37787088	Country Specific - Poland In a scenario where one or more of the following fields exceeds 100 characters, the Polish Export (PL_JPK_FA) generates successfully.
	<b>Note:</b> The Export must be created from the template for the changes to take effect.
	Faktura section: - P_3A (Name + Last Name) - P_3B (Address) - PrzyczynaKorekty (Credit Bill Reason) FakturaWiersz section: - P_7 (Folio Arrangement Code Description or Transaction Code Description) ZamowienieWiersz section: - P_7Z (Folio Arrangement Code Description or Transaction Code Description)
37711962	Country Specific - Maldives When Cashiering > Parameter > Generate Tax Registration Number is set to On, a Tax Registration Number is assigned to each Arrival Reservation during the End of Day by procedure 'eod_misc_assign_tax_reg_no'. A Tax Registration Number is not assigned to Pseudo Room Reservations, Cancelled or No-Show Reservations.
37709565	Country Specific - Poland The sample_folio_poland.rtf is updated to support values over 10,000 when generating a folio.
36908385	Country Specific - France In a scenario where your User does not have a Cashier assigned, and you select a Cashier when accessing the Folio History screen, and you generate a Duplicate Folio, the selected Cashier is stored internally with the Duplicate Folio record.
36348622	Country Specific - Portugal In a scenario where deposit folios exist with the same bill number, each deposit is matured successfully.
36070316	Country Specific - Brazil In a scenario where only deposits exist in a billing window, when a folio is generated for the billing window the Folio Queue INTERNAL is automatically selected and no Universal Payload is generated when Cashiering Parameter Fiscal Folio Printing is active.

# Distribution

BugID	Description
	The "Start Date" for distributing negotiated rates now defaults to the current business date and can be updated as needed



## **Events**

BugID	Description
38079517	The Available Panels list and Selected Panels list under the panel personalization in the composed menu screen displays correctly, and the data displays based on the selected panel list for the composed menu.
37960271	You can remove all types of translations in the Edit Menu Item screen.
37931437	The performance for the Event search screen when searching for an event by Event ID has improved.
37855469	The performance for the Event search screen when searching for an event by Event ID is improved.
37776688	When you update the Post As in the block catering details section, the Doorcard at the event level will be updated as well.
37687961	You can edit the serve start time and end time of an event even if the serve end time goes past 12 AM as long as the event is still within the block dates.
37674436	The Manage Events search screen works as expected at the Hub and property level.
37651528	You can successfully export event records to ExcelHTML and CSV from the Manage Events search screen.
37528182	The Manage Event search screen is working as expected.
37516976	When you generate the sample_bqt_chk_folio_by_event or by_rev, the translation for the Discount % only shows the first 13 characters. By limiting the field to 13 characters, you avoid getting an error when generating the reports.
37204686	The Catering Currency code appears correctly in the Admin - Menu items screen.

# **Exports**

BugID	Description
	The export name can be identified in the error message when the export process fails during the End of day additional procedure step.

# Front Desk

BugID	Description
38143645	You can move a room for share reservations by dragging and dropping one of the reservations to the new room on the Room Diary screen. A popup displays where you can choose to move the share reservations as well.
37904866	The 'ETD of the Departing Reservation' column in the Queue screen shows the ETD added to the reservation that is departing the room assigned to the reservation currently in queue. If the departing reservation does not have an ETD, the column shows 'Occupied', and if the room is not currently occupied, the column shows 'Vacant'.
37888596	The Company Profile merge codes on the Sample Registration Card are customizable to display the relevant data when a company profile is attached to a reservation.



BugID	Description
37877812	In properties where the Advanced Daily Details OPERA Control is active, you can set up room moves for the future. In that case the Housekeeping Tasks will update to reflect the configured departure task on the day the guest is moving rooms. When it comes to housekeeping task scheduling of reservations with scheduled room moves, each room segment is considered to be it's own reservation.
37865276	After updating a reservation, such as adding packages or updating stay details, you can cut keys by selecting the Create Key button on the Create Room Key panel.
37846351	When you update the reservation dates for shared reservations, room key data changes are triggered for the shared reservations, and key card updates are recorded to the changes log.
37805198	The Wake Up Call companion screen displays the current status of the call based on the property time zone.
37801303	Room Assignment under the Detailed Occupancy Screen now lands on the Assign Room screen
37723552	When searching for Open Folios via the Manage Reservation Screens and search by room number, the results return as expected.
36556996	All arriving Shared reservations are removed from the Queue once the check-in is completed for one of the share reservations.
35672744	Mass Check In and Advance Check In/Mass Advance Check In is possible for a reservation that has a Direct Bill payment method and has a Profile with an associated AR Account, when the 'Mandatory AR Account for Direct Bill Payment Type' OPERA Control is set to 'Check-In' or 'Reservation and Check-In'.

# Integrations

BugID	Description
38053208	The token expiry for legacy interfaces is now configurable for IA from Env SSOT.
38034965	Business Events will continue to include empty elements in the event payload by default.
38026520	IFC request records the valid Start Time when you cut a duplicate key if Multiple Guest Key Functionality is active.
38000900	Fetch Business Event gives expected response when an event is generated.
37999413	Reservations are created in OPERA Cloud with an OPI Internal token when sent via OXI Interface.
37946974	When accessing player Statistics from the Reservation presentation screen, the response includes the player ID.
37946456	Oracle Team - Queue Statistics screen shows the Messages in READY status accurately after Purge process.
37943546	Fixed issue where channel rate mappings were not displayed when searching by Property and Channel for properties with large datasets due to pagination limit in FetchChannelRateMappings API.
37931304	Previously, the <hotelreference> elements were ignored if they included namespace attributes (e.g., hc1:HotelReference). This has been fixed. The logic now properly identifies and processes hotel references even when they are namespaced.</hotelreference>
37923071	The retrieval of pending inbound messages within the Cloud Hub Adapter have been optimized to enhance performance and reduce CPU and I/O usage. Inbound messages using Cloud Hub in OPERA Cloud Central are now processed more efficiently.



BugID	Description
37898722	Business Event Streaming - Stream name for events is now logged in logs for better observability.
37895529	Inbound OXI Reservations with no accompanying guest details do not insert a primary guest as an accompanying guest.
37882412	When OPERA Cloud functionality for Accompanying Guests is enabled and Accompanying Guest Profiles are successfully added to a reservation via OXI, they are not duplicated when the profile ID may not exist.
37871653	Cloud Hub Adapter uses the OPI_INTERNAL_URL SSOT variable for OPI token exchange.
37806543	The performance of Check In Requests from the legacy OPERA Web Self-service (OWS) is optimized for faster processing.
37794306	Guest Profile is updated with the correct primary address when inbound OXI is processed.
37791590	Code bug fixed to not allow non-numeric values as a port. The recommendation is to not use non-numeric values as IP and PORT when configuring OXI communication method urls
37772388	Suppressed logging errors for CRSStatus API calls from OPERA v5 PMS.
37762103	In Interface Logs, when you delete Interface Messages, a warning message appears: "Are you sure you want to Delete All the records"? Selecting Delete deletes all interface messages.
37745608	When you check out and check in a back to back reservation, the create keys screen is not presented when an active back to back key was previously created.
37737930	When the Outbound DLS interface is active, you can cut the Key with and without Additional Rooms using the Create Key Panel.
37731471	Note display on the Interface Mapping UI for system type NULL and OHIP interfaces on External System Mapping value length and Cache Refresh time.
37727954	Reservations created in OPERA using OXI, will use the package price from the OXI Payload.
37725750	I-ORG users, without assigned roles, are correctly identified as invalid users during the pre-validation process.
37632685	Conditions on Business Events configurations can be added up to 2,000 characters successfully.
37409320	The outbound Delete Posting OXI XML messages will not be generated and shown in messages to the external system user interface.
37372516	Stay records upload performance from Toolbox or through the Cloud HUB adapter is improved.
37339674	In a scenario where Cashiering Business Events are configured and a settlement is performed, the Update Posting Business Event is successfully triggered for the parent transaction code, generate (if set up), and the payment transaction code. The Business Event contains the Bill Number data element populated with the value for the bill number generated during the settlement process.

# Inventory

BugID	Description
38092289	Property Availability searches are optimized.
37982371	You can update the room type attributes in properties where the Guestrooms, Meeting Rooms,Catering Events and Simple Events in OPERA Control are inactive.
37845265	If you go to Administration and select Inventory, and then Function Space Management, you are able to create function spaces as expected.



BugID	Description
37746709	When master allocation room grid gets updated, the corresponding inventory value is also updated accordingly.
37740038	When clicked on, the Room types record in the Overbooking Protection screen, the details panel is always displayed on the right side of the screen irrespective of the zoom percentage of the application.
37719974	You can select previous dates once a future date is selected in Manage Restrictions, Block presentation, and Property Availability screens.
37668583	The asynchronous SellLimitsAPI handles multiple configuration creation requests seamlessly.
37648099	Enhanced error handling for FetchRateInfo operation resulting in enhanced performance when searching for availability and displaying rate information on the Look to Book Sales Screen.

# Miscellaneous

BugID	Description
38120450	In About OPERA, the OPERA Cloud Distribution URL displys either the Tenant Name or Oracle (Internal) name, depending on what type of user is logged in to the OPERA Cloud application.
38074560	Code changes allow correct assignment for idcsClientSecret in Multi region IDCS environment.
38051465	Error messages are now displayed when attempting to enable both mutually exclusive OPERA Controls: 'OPI Cloud Token Proxy Service for PMS' and 'OPI Cloud Credit Card Processing'. Also, the description for 'OPI Cloud Token Proxy Service for PMS' has been updated.
38033495	Error messages are now displayed when an attempt is made to enable both mutually exclusive OPERA Controls: 'OPI Cloud Token Proxy Service for PMS' and 'OPI Cloud Credit Card Processing'.
37884768	When you attempt to Delete a seeded value from a User Defined Field Group, the message "Cannot delete system required data" appears.
37883631	The user activity log reports generated from the Changes Log screen with criteria; the 'Property' or 'Global Level' displays only the corresponding records.
37692484	The Changes Log records the pre-stay charges and reservation type OPERA control setting changes.
37548274	When you are logged in to application using the French language, the "Complimentary/House Use" dashboard tile correctly displays "In House" in French as "Clients Présents."
37244041	HTML tags are removed when: 1. Creating/editing an existing report or report group. 2. Editing a Report Text configuration and translation. 3. Editing and adding text in the Enhanced Watermark Configuration in OPERA Controls. 4. Editing the Report Text Configuration using the & symbol. Text will correctly show the & (ampersand) symbol.
36943378	Application deployment for OPERA Cloud Identity Management (OCIM) works as expected.
31720987	Resolved an issue resulting in an 'ADF_FACES-30107:The view state of the page has expired' error.



# Mobile

BugID	Description
37988536	When the mandatory Default Market Code for Post It and/or Default Source Code for Post It OPERA Controls are left blank, an applicable message is displayed in OPERA Cloud Mobile > Post It.
37947273	Creating a trace for multiple days and/or multiple departments creates one trace per day, per department.
37876456	Update Room Status is restricted when the Room is currently Out of Order or Out of Service with a future through date.
37876423	In OPERA Cloud Mobile, when a room is in Out-of-Order (OOO) or Out-of-Service (OOS) status, you cannot update the room status. To update the room status, remove the OOO or OOS status first.
37765056	You can add and update Traces in Task Companion.
37703108	To access the reservations assigned to a room in Task Companion, a role assigned to you must have the Bookings -> Reservation Management task enabled.
37490121	When a room has been started in Task Companion, the On Break button is unavailable. To activate On Break mode, you need to finish or cancel the room(s) already in progress.
37463619	The icons that indicate an arrival or departure reservation display in the room listing and details screen of the Task Sheets.
37454166	Unread Notification messages appear before read Notifications in the Notification center.
37073590	The Login screen is presented after you log out from the installed OPERA Cloud Mobile app.

# **Property APIs**

BugID	Description
38195976	In getreservations operation (RSV) The query parameter 'pkgConsumptionDateToFetch' is updated to 'pkgForecastedConsumptionDateToFetch'
38188177	Oracle Teams - Limit Data Elements in Business Events When set to 'Y', it limits Business Event payload data only to Data Elements that are configured in OPERA Cloud Business Event Configuration.
38176033	The average room rate total in Block Stay Statistics for the Daily Block Summary is calculated by the total revenue divided by number of days the room has been booked.
38090999	Corrected spelling mistakes in API specifications.
38062221	Oracle Teams - the Export Config API is available for approved users only, it is a restricted API.
38035910	Resolved an issue where specific transaction ID data elements were missing from the getBusinessEvents API response for the following operations: DepositPayments: DEPOSIT TRANSACTION ID PostAdjustment: ADJUST TRANSACTION ID PostBillingCharges: TAX TRANSACTION ID These data elements are now correctly included in the response, reflecting the appropriate transaction numbers as expected.
37985155	Use Rate Plan Async API to publish rates from an external system to OPERA Cloud, allowing you to successfully create Rate Plans in OPERA Cloud.



BugID	Description
37954750	When you run the deleteBlock operation and then the getBlock operation from the BLK (Block) API, a message displays that the block does not exist or belongs to a different property than the one listed in the search.
37938368	The getProfiles method allows you to exclude specific profiles from the response by specifying their IDs in the excludedProfilesId parameter. The descriptions of the following query parameters for getProfiles API operation have been updated to indicate that they are deprecated: excludedProfilesIdContext excludedProfilesIdType idExtension
37926133	getInventoryStatistics API returns AvailableRoomsExcludingOverbooking, MaxAvailablabilityExcludingOverbooking, MinAvailablabilityExcludingOverbooking, and MinAvailableRoomsExcludingOverbooking in the response irrespective of the OPERA Control Sell Limits ON or OFF for the property.
37895223	Pagination is implemented. External systems 500 records can be called to fetch more than 500 records the limit and corresponding offset needs to be sent.
37868799	When a guest profile is changed to a different profile for a reservation and using getReservation, the primary flag returns updates to true with the new profile.
37867918	[REST API] In the response for getReservations, when there is a country code as part of the address for an accompanying guest, it is returned in the correct object.
37857324	The description for the postDefaultBlockCode operation in the Block (BLK) API is updated to "Use this API to create the default block code for multiple blocks based on the pattern for the Block Code Template OPERA Control."
37829870	To update a guestroom as a meeting room via REST API, you have to have the Guestroom set up as Meeting Room OPERA Control active in the property.
37809604	[REST API] Performance improvements to FetchInventoryStatistics operation. (INV)
37809534	Resolved an issue where the usedForPaidout flag was correctly returned as true when retrieving a Paidout transaction code using the specific GET by Code API (/ transactionCodes/{code}), but incorrectly returned as false in the GET All Transaction Codes API (/transactionCodes). This fix ensures consistency across both endpoints, and the usedForPaidout value now correctly reflects the configured value in the OPERA UI.
37792303	[REST API] The operation 'getReservationExcludedPreferences' is deprecated. (RSV)
37787976	You can successfully retrieve existing profiles using the getProfiles operation of the Customer Relationship Management (CRM) API using External System and External Reference ID.
37774005	downloadExternalRatePlan API is no longer accessible externally and has been deprecated.
37767433	You can create a profile with an associated relationship using the postProfile API by providing the correct target profileId and relationship type.
37757124	When a profile is merged in the business event API, the source profile ID displays.
37747699	The operations putInventory and putReleasedInventory are available in the Block API (BLK).
37742916	The postRoomType API is updated to include validations for the following elements which are available only when the respective OPERA Controls are active: Maintenance - Maintenance Meeting - Guest Room As Meeting Room Auto Room Assign - Room Type Auto Room Assign
37726518	The startRatePlanRoomTypesModifyProcess API is now available via OHIP.
37723089	An issue is resolve where the calculateTaxes API was returning incorrect net amount values when gross amounts were provided for tax codes configured with "Calculation for the generates" set to Amount. The API now correctly calculates net amounts based on gross inputs for such tax code configurations.



BugID	Description
37718684	For the getBlockStatistics operation in the Block (BLK) API, the character limit for the room type name has been increased to 20 characters.
37693807	The Property API specifications accurately reflect that the x-externalSystemCode field supports up to 40 characters.
37679064	A bulk request for getRatePlanSchedules API returns the correct results without any timeout errors.
37663174	When running the operation getBlockReservationStatisticsByDateAndRoomPool in the RSV (Reservations) API and not providing both start and end date a message displays "Request should contain both start date and end date".
37657654	The getBlockAvailability operation in the Block (BLK) API returns the availability for up to 999 nights.
37655690	getRestrictionsHistory API returns the right results according to the params
37651318	In a Channel Reservation, id extension is now supporting up to 39 digits.
37618574	Performance has been improved for the fetchFinancialPostings API.
37618280	The getTickets operation in the RSV module does not require passing any query parameters to return tickets associated with a reservation.
37596171	To create Room number, no leading space or trailing spaces should be added.
37586674	The setRatePlanSchedules operation in the Rate Plan Management API (RTP) used for updating non-daily rate schedules is updated to the following:  - Allow modification of dates or days of the week for existing pricing schedules.  - Address the scenario where creating a new schedule with the same start date and room type as an existing schedule, but with an earlier end date and matching day of the week, incorrectly resulted in an "End date greater than start date" message.
37554453	The "limit" query parameter for both getBusinessEventsByExternalSystem and getBusinessEvents operations now defaults to 20.
37513857	When an invalid transaction code is provided during rate plan creation or modification, (postRatePlan/putRatePlan) returns the appropriate error messages.
35164422	Error handling is enhanced to create improvements for putValidateReservationChanges operation (RSV).

# Reports

BugID	Description
38032811	When a date value is entered on the Matrix Report via Manage Reports, the correct results display for reservations that meet the criteria.
37904025	The rep_deposit report generates with data when one or multiple properties are selected.
37890908	The Market Segment Totals Report generates correctly when filtering by 'Room Class'.
37853831	The Taxexempt_02 report correctly generates based on the default report parameters setup.
37831106	When selecting a Property in Manage Reports, the "Select Printer" list of values correctly displays printers configured for the property plus all global defined printers.



BugID	Description
37814601	The Statistics Room (statroom) report is updated to no longer depend on any OPERA Controls being active. The report is available by default.
37733185	When you print the sample_beo in rich text format for multiple blocks and select to print the address of Account, the address prints only for the accounts that have one listed.
37725086	You can schedule the Reservation Statistics report to run based on fiscal periods.
37699199	The Reservations for Repeat Guests report allows you to view reservations within a chosen arrival date range that have a primary guest who is linked to a prior reservation at the property. You can choose to report based on whether the past reservations to be considered include only those where that past reservation's contact was the current reservation's primary guest (Booked), or all past reservations linked to the primary guest (Stayed).
37658368	The RES_WITH_NOTES report includes a filter for reservation status.
37566809	You can run and view the executed report for the rep_actbh report.

# Reservations

BugID	Description
38188747	When sharing reservations exist and the share rate distribution method is set to 'Entire', if a rate code change is made to a share, the distribution method remains 'Entire',
38087836	Streamlined reservation processing when a guest accepts a Nor1 upsell offer.
38081082	Dates on the 'Daily View' tab of the Packages panel on a reservation are shown in the configured date format.
38081078	When a Share Reservation becomes an 'Early Departure' checking out on the same day as arrival, the changes log records the 'Check Out'.
38056987	You are not able to extend a reservation outside of the Block Dates for a Non-Elastic Block.
38053375	Promotion and coupon codes removed during reservation changes in LTB no longer appear in the updated stay details.
38041059	While assigning a block to a staggered share reservation, and selecting the option to update the rate on sharing guests, the block rate amount and rate code is updated on all sharing reservations.
38000493	You can use the option to 'Edit with Look to Book' for an in house reservation, regardless if the OPERA Control 'Default Reservation Type' is set.
37954248	The Reservation Bar and icons show for the Next segment of an In House multi- segment reservation in the Room Diary.
37953662	Improved error handing on the Stay Details screen when updating the reservation stay dates to a date with insufficient availability.
37939149	You can edit Daily Details in Grid view on the Daily Details screen if your user has the 'Edit Daily Details' user task.
37933661	When creating a reservation using a discount, the discount amount cannot be greater than the rate amount.
37931834	In the Reservation Sales Screen, you can create a rate award reservation for a member profile.
37915638	Improved error handling on the Book Now screen in Look to Book when using a Direct Bill payment method.
37903987	Improved error handling when removing a block from share reservations that do not have a rate code.



BugID	Description
37898937	When a Rate Code is configured for a package with an allowance attached, the function to Add to Rate - Separate Line is disabled.
37897552	Property Calendar Week View now reflects the European date format when configured.
37889081	You can update the profile successfully when the Direct Bill payment method is selected.
37882735	Deposit Rule that has a Deposit Rule Schedule and Cancel Penalty that has a Cancel Penalties Schedule are now prevented from being deleted.
37870851	When splitting a reservation and selecting another profile from reservation search, the total number of rooms for split reservations remains the same
37858297	When moving credit card or chip and pin payments from window 1 and making window 1 cash payment type, other changes to reservations such as adding an accompanying guest are accepted, and the reservation is modified successfully.
37847660	You are able to make changes to all fields within Stay Details if your user has a role with the user task 'Edit Stay Details' regardless of whether the assigned role has the user task 'Look to Book Sales Screen'
37847100	Performance is improved when navigating to Book Now in the Look to Book Sales Screen and when opening Manage Reservation.
37840471	In the Room Diary, rooms are displayed under respective room type when you select the 'Group By Room Type' option after clicking on Load More button.
37839394	Coupons are created successfully in the OPERA Cloud Central environment.
37838135	Response times are improved when searching for reservations by confirmation number.
37835003	When reservations with existing memberships are copied and a new profile is selected for the copied reservation, the previous profile's membership_id is not copied to the new reservation.
37807221	All drawers in OPERA Cloud have the appropriate background.
37806589	Change Log of the reservation shows the exact number of room keys that are created from the Create Key panel.
37798740	You can now change the existing coupon code to a different coupon code while updating a reservation without encountering an unexpected error.
37791194	During the Auto Mass Cancellation process, reservations are cancelled at the configured time and are based on the reservation type configured.
37788629	In the Manage Reservation screen, share reservations, when either combined or separated from the Shares Panel on a reservation, automatically refresh and correctly display the asterick when sharing, or remove the asterick when no longer sharing upon closure of the Shares Panel.
37782675	Edit with Look To Book Now. The stay details show the proper currency codes.
37733651	You can use Mass Update Reservation Details for Day Use reservations.
37733585	You can use Mass Update Reservation Details to update the rate code on reservations regardless of whether the rate code on the selected reservations has packages.
37732875	You are able to see Track It details for the selected reservation.
37730537	When using the Mass Update Reservation Details to make updates to In House reservations, Rate Codes and Room Type Restrictions are considered when performing the update.
37729274	When the Fixed Rate OPERA Control is active, when updating the rate amount for reservations using Mass Update Reservation Details, the rate will be marked as fixed on the updated reservations.



BugID	Description
37728601	When searching rates with a profile having both membership and negotiated rates, the rates search results display negotiated rates first, followed by membership rates, followed by default display set rates, if multiple display sets is ON and multiple display sets are defined in OPERA Controls.
37720675	Future Promotion Code cannot be applied to the arrival date reservation.
37717219	In the Reservation Sales Screen on the In-Progress Overview screen for a multinight reservation, when you change an availability impacting field and it is required to recheck availability, the pop-up message explaining this appears only once.
37715738	Date is required when adding or updating Item Inventory on a reservation.
37713229	Improved ability to edit or delete Global Alerts without error.
37706871	Cancel Penalties when copied from Template to Property have all attributes copied to the new Property record.
37697347	In the Look to Book and Reservation Sales Screen, when using profiles with a membership attached and searching specifically for guaranteed rates, the rate appears in the appropriate Membership Rates display set in the search results.
37687375	When logged in at Hub level and accessing Cancel Penalty, Deposit Rules and Reservation Types Schedules and if the Opera Control Multi Property is not activated, the list of values displays all of the active resorts.
37684575	Communication Search with email address has been improved to return the expected results when @ or % is used in the search.
37677960	Enhanced error handling on the Daily Details screen when refreshing the rate after making changes in grid view.
37673174	The Refresh roles option is removed from the OPERA Cloud Settings and Manage Users screen (OPERA Cloud Role Manager). You will now get the latest role updates by simply logging out and logging back in.
37512256	Default behavior has been changed to do an exact match on the confirmation no/cancellation no, sent in the getReservation RQ. If the user wants to do a wild card search, they have to explicitly enter the wild card character ('%') e.g. 123% to search for confirmation number beginning with 123.
37507902	When searching for reservations on the Manage Reservations search screen, the Arrival To search filter defaults to two years in the future.
37474317	When making a multi-segment reservation with the OPERA Control Advanced Daily Details active, after adding a discount on the Book Now screen in Look To Book, and selecting 'Refresh' in Stay Information, the calculated deposit amount is recalculated to consider the applied discount.
37436534	When a flex link added to Reservation Overview and is customized to Automatically Refresh the page, the Reservation presentation screen is automatically refreshed once the page from the flex link is opened.
37385246	Error handling when creating ECoupons has been enhanced.
37308187	Enhanced error handling when updating stay dates in Stay Details and there is no availability.
37305743	You are able to add/remove inactive fields on the Arrivals, In House, and Departures reservation search screens.
36876416	A limitation has been added to only allow a maximum of 10 Share Reservations at a time for Pseudo Reservations.
34805408	Error handling when marking traces as completed and reverting to pending status is enhanced.



# Role Manager

BugID	Description
37177580	The default Property is set to null for new users created in SSD. Additionally, when switching properties within a chain, the default property is updated to the newly set default property.

# **Rooms Management**

BugID	Description
38086289	Performance is improved on the Task Sheet Presentation screen when navigating from one task sheet to another.
37920105	The Housekeeping Board is accessible when the OPERA Foundation Cloud Service is active for the property.
37887385	When you select the Reservation Information option in Display Options on the Housekeeping Board, the reservation status, along with the guest's name, appear in the Name column of the results grid.
37866251	The User list of values on the 'New Room Maintenance' and 'Edit Room Maintenance' screens is updated to only show users that have access to the selected property.
37804566	The Task Sheet Summary report can be scheduled to generate with the current business date.
37710030	In Properties, where the OPERA Sales and Event Management subscription is active, along with the Advanced Function Spaces OPERA Control, you can configure Combo Function Spaces, which are made up of multiple other function spaces. Similar to Component Suites, those Combo Function Spaces are omitted from the Housekeeping Board and the Housekeeping Details report. Instead, those two areas will show the function spaces that make up the Combo function space.
37669793	The top margins are adjusted for the Task Sheet Report styles 9 and 12.
37289566	Back To Back (B2B) reservations assigned to the same Room are considered one continuous stay. Housekeeping Tasks are assigned as such, considering the arrival date of the first B2B reservation as the start date and the departure date of the last B2B reservation as the end date.
37247223	Performance is improved when generating the Turndown Task Sheet report.

# Sales

BugID	Description
37938224	When at Hub level you can update an activity type using multi-edit and if the activity type is not available in one or more properties, a message displays.
37917759	The performance of deleting one or multiple activities from the Manage Activities search screen or the block presentation action link I Want Tohas improved.
37917624	The performance of Create Activity has improved.
37855857	The performance of searching for activities with different criterias in the Manage Activities search screen has improved.



# Toolbox

BugID	Description
38142539	The synchronization utilities for Block Revenues and Block Occupancies retains the original from and to dates when the user navigates away from the screen and returns while the utility is still in progress.
38091068	Oracle Team Added support for Guarantee and Cancellation Policy Schedules.
37959182	In a scenario where an Imbalance exists for the Passerby ledger, the Fix routine option from Imbalance Analysis located in Toolbox > Utilities > Data Management Imbalance Analysis fixes the imbalance.
37925245	Country specific - Portugal. In a scenario where the Accounts Receivable Parameter for AR Payment Receipt is active, the AR Receipt Number sequence is available for update in the Receipt Numbers screen in Toolbox > Document Number Update, when the user has the associated Role Manager Tasks
37917726	You are able to search and import a shell without error.
37719048	A change has been made to enhance the Forecast Processor to be able to process multiple Forecast Processor messages for the same reservation without generating an unique constraint error.
37707012	You can successfully update owners using the utility in Toolbox.
37692512	You can update the market code on your blocks via utility data management, and the credit card information on the posting master are not impacted by the updates.
37660556	A new environment control is available for AMS Users to enable Forecast Processor logging.

# Deprecated Features for OPERA Cloud Services

This section contains a list of the deprecated features or functionalities reported in this release.

#### **Advanced Deposit Handling Style 17 Deprecated**

The Advanced Deposit Handling OPERA Control no longer includes the value for '17' (see About Reservation Advanced Deposit Handling).



#### (i) Note

The functionality for style 17 was initially designed for countries (Czech Republic, Poland) that have since discontinued its use.

#### postReverseDepositPolicy REST API Deprecated

The postReverseDepositPolicy REST API is deprecated.

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# System Requirements, Supported Systems, and Compatibility

#### Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

#### **Network Bandwidth Requirements**

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.