

Oracle Hospitality OPERA Cloud Services

Release Readiness Guide



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May 2025

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Contents

1 Feature Summary

BLOCK MANAGEMENT	1-4
Date Actual OPERA Control Added	1-4
Restrict Borrowing from Other Room Types OPERA Control Added	1-5
CASHIERING AND FINANCIALS	1-5
Batch Charges Updated for Mandatory Check Number	1-5
Batch Folio Printing for Zero Balance Check Outs OPERA Control Added	1-5
Comp Routing Updated	1-6
Consumable Inventory Updated	1-6
Credit Card Reader Devices Tasks Added	1-6
Findeptcodes Financial Payments and Revenue Report Updated	1-7
Flex Link Added to Billing Customization	1-7
Package Pricing per Minimum Advanced Booking Days Added	1-7
Pro-forma Folio Updated	1-8
Rate Tiers Calculation Added	1-8
CLIENT RELATIONS	1-9
Auto Merge Updated for Purged Profiles	1-9
Enroll Guest Link Added to Profile Lookup	1-9
Include Mini Profile in Search Result OPERA Control Added	1-10
Profile Images Tasks Added	1-11
Profile Protection on Profile Overview and Profile Details Updated	1-11
Stay Records Updated	1-11
VIP EXT SYS OVER Interface Control Added	1-12
COUNTRY SPECIFIC	1-12
Country Specific - France - CITY_TAX_FRANCE_TDS UNC Package Code Formula Available for City Tax	1-12
Country Specific - France - Sample Folio Updated with New Reservation Discount Merge Codes	1-13
Country Specific - Greece - Void Folio Workflow Updated	1-14
Country Specific - Poland - Customer Faktura Vat Added	1-14
Country Specific - Poland - PL_JPK_FA Export Updated	1-15
Country Specific - Portugal - Independent Credit Bill Added	1-15
Country Specific - R+A and Fiscal Business Events updated to include Flexible Dynamic Field data	1-16

Country Specific - R+A Report Parameter Added to PoliceReport1 and PoliceReport2	1-17
Country Specific - Spain - Police Exports in XML Format Added to R+A	1-18
DISTRIBUTION	1-18
Channel Publication Updated	1-18
Channel Room Types Added in OPERA Cloud	1-19
Reservation Codes Added	1-20
Sellable Availability and Overbooking Protection Added	1-20
EVENTS	1-21
Banquet Event Order Report Parameters Added	1-22
FRONT DESK	1-22
Sample Key Packet Updated for Accompany Guest	1-22
INTEGRATIONS	1-23
Fiscal Integration Updated	1-23
PBX and VID Property Interfaces Updated for OHIP Integrations	1-23
PMS Connectivity Status for OPERA Cloud Central Exchange Added	1-23
Reverse Check In, Check Out, and Early Check Out Updated to Send Room Key Deleted Business Event	1-24
Update Room Status Business Events (BE) Updated	1-24
INVENTORY	1-24
Property Availability Updated for Guest Ages	1-24
MEMBERSHIP	1-25
Enhanced Membership Transaction	1-25
Member Card History Added	1-26
Revenue Group Limitation Updated	1-27
Separate Outbound API and External Database Added for Member Information and Redemption	1-27
MISCELLANEOUS	1-27
Open-Source Fonts Added for Stationery Customization	1-28
MOBILE	1-28
Arrival Module Added	1-28
Maintenance Requests Overview Updated	1-29
Post It Updated	1-29
Reservation Card Updated for Mask Membership Number	1-29
Room Status Updated	1-29
Task Sheet Companion Updated	1-30
PROPERTY APIs	1-30
BLK Async - getBlockAllocationSummary Updated	1-30
CRM - GET downloadExternalProfile Updated	1-31
CRM - getProfiles Operation Updated	1-31
CRM - getProfileStatistics Operation Updated	1-31
CRM - getProfileMembershipStatistics, getProfileTransactions, getMembershipTransaction API Operations Updated	1-31
CRM - getMembershipCardHistory Operation Updated	1-32

CRMCFG - API Operations Added	1-32
CRMCFG API - tierManagement Operations Added	1-33
CRMCFG - membershipHandlingType Operation Updated	1-33
ENTCFG - getOperaAppInfo Operation Added	1-33
INT CFG - get/put/postHotelInterfaces and getHotelInterfaceDetails Operations Updated	1-34
INV - getHotelInventory Operation Updated	1-34
RSV - post/put/getReservation Operations Updated	1-34
RTP - get/post/putPackage and post/putRatePlanPackages Updated	1-35
RTP - putRatePlan Operations Updated	1-35
REPORTS	1-35
Flexible Dynamic Field Elements Added to Sample Folios and Registration Card	1-35
ROOM_CLASS_CODE Added to Stationery Data Models	1-36
Unified R&A Reporting Updated for Custom Reports	1-36
RESERVATIONS	1-38
Back-to-Back Reservations Updated	1-38
Booking Rules and Schedules Search Updated	1-39
Cancellation Penalty Rules Updated	1-40
Cancellation Penalty Warning Added	1-41
Child Package Pricing Added to Reservation Packages	1-41
Linked Reservations Panel Updated	1-42
Look To Book Block Availability Updated	1-43
Multiple Memberships View OPERA Control Added for Arrivals Search	1-43
Profile Lookup Action Button Updated	1-44
Reservation Confirmation Screen Added to Look to Book	1-45
Reservation Sales Screen Updated	1-45
Warning Added for Reinstating Restricted Guest Reservation	1-48
ROLE MANAGER	1-48
PROPERTY_ORG_ID ADMIN Role Updated	1-49
ROOMS MANAGEMENT	1-49
Guest Service Status Updated with Service Declined	1-49
Return Time Required Hidden	1-50
TOOLBOX	1-50
Data Value Mappings Added to Data Import	1-50

2 Resolved Issues

Accounts Receivables	2-1
Block Management	2-1
Cashiering and Financials	2-2
Client Relations	2-5
Commissions	2-6
Country Specific	2-6

Distribution Management	2-8
Events	2-8
Exports	2-8
Front Desk	2-9
Integrations	2-9
Inventory	2-10
Membership	2-11
Miscellaneous	2-11
Mobile	2-12
Property APIs	2-12
Reports	2-14
Reservations	2-14
Role Manager	2-19
Rooms Management	2-19
Sales	2-19
Toolbox	2-20

3 Deprecated Features for OPERA Cloud Services

4 System Requirements, Supported Systems, and Compatibility

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table Revision History

Date	Description of Change
May 2025	Initial Publication

1

Feature Summary


Column Definitions


SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.


CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

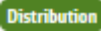
Features that are specific to:


Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. 

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. 











Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. 


Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. 

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. 

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Date Actual OPERA Control Added	SMALL	ACTION!
Restrict Borrowing from Other Room Types OPERA Control Added	SMALL	ACTION!
CASHIERING AND FINANCIALS		
Batch Charges Updated for Mandatory Check Number	SMALL	
Batch Folio Printing for Zero Balance Check Outs OPERA Control Added	SMALL	ACTION!
Comp Routing Updated 	SMALL	
Consumable Inventory Updated	SMALL	
Credit Card Reader Devices Tasks Added	SMALL	ACTION!
Findeptcodes Financial Payments and Revenue Report Updated	SMALL	
Flex Link Added to Billing Customization	SMALL	
Package Pricing per Minimum Advanced Booking Days Added	SMALL	ACTION!
Pro-forma Folio Updated	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Rate Tiers Calculation Added	SMALL	ACTION!
CLIENT RELATIONS		
Auto Merge Updated for Purged Profiles	SMALL	
Enroll Guest Link Added to Profile Lookup	SMALL	
Include Mini Profile in Search Result OPERA Control Added	SMALL	ACTION!
Profile Images Tasks Added	SMALL	ACTION!
Profile Protection on Profile Overview and Profile Details Updated	SMALL	
Stay Records Updated	SMALL	
VIP EXT SYS OVER Interface Control Added	SMALL	ACTION!
COUNTRY SPECIFIC		
Country Specific - France - CITY_TAX_FRANCE_TDS_UNC Package Code Formula Available for City Tax	SMALL	
Country Specific - France - Sample Folio Updated with New Reservation Discount Merge Codes	SMALL	ACTION!
Country Specific - Greece - Void Folio Workflow Updated	SMALL	
Country Specific - Poland - Customer Faktura Vat Added	SMALL	ACTION!
Country Specific - Poland - PL_JPK_FA Export Updated	SMALL	ACTION!
Country Specific - Portugal - Independent Credit Bill Added	SMALL	ACTION!
Country Specific - R+A and Fiscal Business Events updated to include Flexible Dynamic Field data	SMALL	
Country Specific - R+A Report Parameter Added to PoliceReport1 and PoliceReport2	SMALL	ACTION!
Country Specific - Spain - Police Exports in XML Format Added to R+A	SMALL	
DISTRIBUTION		
Channel Publication Updated 	SMALL	
Channel Room Types Added in OPERA Cloud 	SMALL	
Reservation Codes Added 	SMALL	
Sellable Availability and Overbooking Protection Added 	SMALL	
EVENTS		
Banquet Event Order Report Parameters Added	SMALL	ACTION!
FRONT DESK		
Sample Key Packet Updated for Accompany Guest	SMALL	
INTEGRATIONS		
Fiscal Integration Updated	SMALL	
PBX and VID Property Interfaces Updated for OHIP Integrations	SMALL	
PMS Connectivity Status for OPERA Cloud Central Exchange Added 	SMALL	
Reverse Check In, Check Out, and Early Check Out Updated to Send Room Key Deleted Business Event	SMALL	
Update Room Status Business Events (BE) Updated	SMALL	
INVENTORY		

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Property Availability Updated for Guest Ages	SMALL	
MEMBERSHIP		
Enhanced Membership Transaction 	SMALL	
Member Card History Added 	SMALL	
Revenue Group Limitation Updated 	SMALL	
Separate Outbound API and External Database Added for Member Information and Redemption 	SMALL	
MISCELLANEOUS		
Open-Source Fonts Added for Stationery Customization	SMALL	ACTION!
MOBILE		
Arrival Module Added	SMALL	ACTION!
Maintenance Requests Overview Updated	SMALL	
Post It Updated	SMALL	
Reservation Card Updated for Mask Membership Number	SMALL	
Room Status Updated	SMALL	
Task Sheet Companion Updated	SMALL	
PROPERTY APIs		
BLK Async - getBlockAllocationSummary Updated	SMALL	
CRM - GET downloadExternalProfile Updated 	SMALL	
CRM - getProfiles Operation Updated	SMALL	
CRM - getProfileStatistics Operation Updated	SMALL	
CRM - getProfileMembershipStatistics, getProfileTransactions, getMembershipTransaction API Operations Updated 	SMALL	
CRM - getMembershipCardHistory Operation Updated 	SMALL	
CRMCFG - API Operations Added 	SMALL	
CRMCFG API - tierManagement Operations Added 	SMALL	
CRMCFG - membershipHandlingType Operation Updated 	SMALL	
ENTCFG - getOperaAppInfo Operation Added	SMALL	
INT CFG - get/put/postHotelInterfaces and getHotelInterfaceDetails Operations Updated	SMALL	
INV - getHotelInventory Operation Updated	SMALL	
RSV - post/put/getReservation Operations Updated	SMALL	
RTP - get/post/putPackage and post/putRatePlanPackages Updated	SMALL	
RTP - putRatePlan Operations Updated	SMALL	
REPORTS		
Flexible Dynamic Field Elements Added to Sample Folios and Registration Card	SMALL	ACTION!
ROOM_CLASS_CODE Added to Stationery Data Models	SMALL	ACTION!
Unified R&A Reporting Updated for Custom Reports	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
RESERVATIONS		
Back-to-Back Reservations Updated	SMALL	
Booking Rules and Schedules Search Updated	SMALL	
Cancellation Penalty Rules Updated	SMALL	
Cancellation Penalty Warning Added	SMALL	
Child Package Pricing Added to Reservation Packages	SMALL	
Linked Reservations Panel Updated	SMALL	
Look To Book Block Availability Updated	SMALL	
Multiple Memberships View OPERA Control Added for Arrivals Search	SMALL	ACTION!
Profile Lookup Action Button Updated	SMALL	
Reservation Confirmation Screen Added to Look to Book	SMALL	ACTION!
Reservation Sales Screen Updated 	SMALL	
Warning Added for Reinstating Restricted Guest Reservation	SMALL	
ROLE MANAGER		
PROPERTY_ORG_ID ADMIN Role Updated	SMALL	
ROOMS MANAGEMENT		
Guest Service Status Updated with Service Declined	SMALL	
Return Time Required Hidden	SMALL	
TOOLBOX		
Data Value Mappings Added to Data Import	SMALL	

BLOCK MANAGEMENT

Date Actual OPERA Control Added

For properties with the **Business Blocks** OPERA Control active, a new **Date Actual** OPERA Control is added into the **Blocks group**, identifying the status used for tracking the date that the block status is updated to Actual. This date is available in OPERA Reporting & Analytics.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and update the **Date Actual** setting.

Restrict Borrowing from Other Room Types OPERA Control Added

For properties with the **Business Blocks** OPERA Control active, a new **Restrict Borrowing from Other Room Types** OPERA Control is added into the [Blocks group](#), restricting the ability to borrow from other room types when one or more room types are sold out within non-elastic blocks.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and update the **Restrict Borrowing from Other Room Types** parameter.

CASHIERING AND FINANCIALS

Batch Charges Updated for Mandatory Check Number

For properties with the Batch Posting OPERA Control active, the Batch Charges feature is updated to exclude the check number validation for transaction codes configured with the Check Number Mandatory checkbox selected. See [Applying Batch Postings](#).

Batch Folio Printing for Zero Balance Check Outs OPERA Control Added

A **Batch folio printing for Zero Balance Check Outs** OPERA Control is added to the [Cashiering group](#), enabling the batch folio printing option for a zero balance reservation checkout where the amount was paid, but no folio was generated. If the email folio option is selected, the folio is sent to the provided email address. See [Using Quick Checkout](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Batch folio printing for Zero Balance Check Outs** parameter.


Comp Routing Updated

Gaming The dependency between the **PTS Membership Type Based Comp Routing and Comp Accounting Integration Service** OPERA Controls is removed. The Comp option appears in routing instructions and allows you to configure the comp routing instructions although the **PTS Membership Type Based Comp Routing** OPERA Control is inactive. You can also configure routing instructions with separate comments and review the comments by editing the individual routing instructions. See [Managing Reservation Routing Instructions](#).

Consumable Inventory Updated

For properties with the **Consumable Inventory** OPERA Control active, the **Activate Minus Posting** option is not available in Post It. However, you can still manually post articles with a negative quantity by adjusting the **Quantity** field. A prompt is added to alert you when articles are posted with a negative quantity, ensuring better control over inventory management for the consumable items. See [Charging Purchases Using Post It](#).

Post It

 The following articles were posted with negative quantities, select the check box to increase the quantity in stock.

Code	Description	Quantity	Update Quantity
9888		-1	<input checked="" type="checkbox"/>

Cancel

Continue

Credit Card Reader Devices Tasks Added

Credit Card Reader Devices, **New/Edit Credit Card Reader Devices**, and **Delete Credit Card Reader Devices** tasks are added to the [Interface admin group](#) to control access to **Configure Credit Card Readers**. See [Configuring Credit Card Readers \(Magnetic Stripe\)](#).

STEPS TO ENABLE

1. From the side menu select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, then click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select **Interface Admin** group.

5. From the **Available Tasks** panel, select the **Credit Card Reader Devices, New/Edit Credit Card Reader Devices**, and **Delete Credit Card Reader Devices** tasks.
6. Click **Save**.

Findeptcodes Financial Payments and Revenue Report Updated

The Financial Payments and Revenue (findeptcodes) report is updated to display accurate budget data. Additionally, the Budget report parameter is now unavailable when the Fiscal option is selected, as the current budget forecast screen does not support budget configuration for the Fiscal year. See [Financial Payment and Revenue Report \(findeptcodes\)](#).

Flex Link Added to Billing Customization

Using Page Composer, you can customize Billing to add user defined URL flex links. See [About Page Composer](#).

Package Pricing per Minimum Advanced Booking Days Added

A **MIN ADV BOOKING DAYS** value is added to the **Package Availability Controls OPERA Control**, providing the ability to define the minimum number of advance days required to book the reservation and attach the package. [Rate Code Packages configuration](#) is updated with a **Minimum Advance Booking Days** field enabled when you select the **Sell Separate** checkbox.

Rate Code Packages

Primary Details

Package Code

MIN ADV BOOKING DAY1

Forecast Group

—

Arrangement Code

—

Begin Sell Date

MM/DD/YYYY

End Sell Date

MM/DD/YYYY

Short Description

MIN ADV BOOKING DAY1

Description

MIN ADV BOOKING DAY1

Transaction Details

Transaction Code

1000 *Transient Accommodation-Updated*

☐ Tax Inclusive

Package Overage

—

☐ Tax Inclusive

☐ Package Allowance

Package Profit

—

Package Loss

—

Currency Code

USD

Alternate Codes

—

Posting Attributes

Required Field

Posting Type

☒ Included in Rate
 ☐ Add to Rate - Separate Line
 ☒ Add to Rate - Combined Line

Valid Start Time

hh:mm

Valid End Time

hh:mm

Included Quantity

—

1

+

Calculation Rule

Flat Rate

Posting Rhythm

Post Every Night

Formula

☒ Sell Separate

Minimum Advance Booking Days

—

+

☐ Post Next Day

☐ Forecast Next Day

STEPS TO ENABLE

- From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
- Select or confirm the **Property**.
- Select the **Rate Management Group** group.
- Select the **Package Availability Controls** setting and select **MIN ADV BOOKING DAYS**

Pro-forma Folio Updated

For properties with the **Generate Pro Forma Folio** OPERA Control active, in the scenario where a pro-forma folio is generated prior to check-in for a reservation with advance deposits posted, the deposit tax postings are no longer displayed.

Rate Tiers Calculation Added

For properties with the **Rate Tiers** OPERA Control active, a **Rate Tiers Calculation** OPERA Control is added to the [Rate Management group](#) to allow rate tier amounts based on the Entire Stay of the reservation, First Tier, or on a Daily basis.

- **DAILY:** The rate is calculated per day, applying the configured tiers and specific amounts based on the corresponding day range.
- **FIRST TIER:** The rate for the entire stay is determined by the amount specified in the first tier, irrespective of the duration of the stay.
- **ENTIRE STAY:** The rate for the entire stay is determined by the tier that aligns with the total number of nights.

The **Rate Tiers Calculation** is applied only to dependent rates, not the base rate, per the configuration for this rate code type. See [About Tiered Rate Codes](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Rate Management Group** group.
4. Activate the **Rate Tiers** function.
5. Configure the **Rate Tiers Calculation** as Daily, First Tier, or Entire Stay.

CLIENT RELATIONS

Auto Merge Updated for Purged Profiles

For properties with **Profile Auto Merge** OPERA Control Active, profiles with an inactive date or profiles flagged for purging are not considered for a match in the Profile Match list during the Auto Merge process.

See [Using Profile Match List](#).

Enroll Guest Link Added to Profile Lookup

For properties with the **Enrollment** and the **Profile Lookup** OPERA Controls active, an **Enroll Guest** link appears in Profile Lookup allowing you to quickly create and enroll a guest if a

profile is not found. See [Using Profile Lookup and Download with Integrated Solutions](#).

Include Mini Profile in Search Result OPERA Control Added

For properties with the **Suspended Primary Membership Profiles** OPERA Control active, an **Include Mini Profile in Manage Profile Search** OPERA Control is added to the [Profile group](#) to provide an option to show a mini profile in Profile search. OPERA Cloud creates a Mini Profile temporarily as part of the Suspended Profile process.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate the **Include Mini Profile in Manage Profile Search** child parameter.

Profile Images Tasks Added

Profile Images, **New/Edit Profile Images**, and **Delete Profile Images** tasks are added to the [Client Relations](#) group to [manage profile images](#).

STEPS TO ENABLE

1. From the side menu, select **Role Manager**, select either **Manage Chain Roles**, or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, then click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Client Relations** group and grant the tasks: **Profile Images**, **New/Edit Profile Images**, and **Delete Profile Images**.

Profile Protection on Profile Overview and Profile Details Updated

For properties with the **Profile Protection** OPERA Control active and the **Override Profile Protection** task unchecked for all the Profiles types, Profile Protection work to show all protected fields as non editable on both Profile Overview and Profile Details. See [Configuring Profile Protection](#).

Stay Records Updated

For properties with the **Stay Records** OPERA Control active, you can view the following Stay Records details:

- When a single property is selected, the property currency and central currency are available for selection.
- When multiple properties are selected, only the central currency is available.
- Ability to view details for the past 50 years.
- Ability to view memberships details for individual reservations.

OPERA Cloud

Client Relations

Bookings

Front Desk

Inventory

Financials

Channel

Miscellaneous

Reports

Home / Client Relations / Profiles / Manage Profile / Stay Statistics

Back to Manage Profile

Stay Statistics

Client IDGuest

Reservation StatisticsStay RecordsRevenue Statistics

Search

Property

Control

EUR

CAD

USD

Stay From Year

2025

2022

2024

2023

Include Past By

Contact Profile Role

Request From External Systems

Search

View Options

Year	Property	Room	Revenue	
2025	All Properties	Nights	1	Total
		Cancel	0	\$2,147.06
		No Show	0	\$294.12
		Total Booked	2	\$147.06
		Total Stays	2	\$2,588.24

VIP EXT SYS OVER Interface Control Added

A **VIP EXT SYS OVER** Interface Control is added to the [Profile group](#). **VIP EXT SYS OVER** controls whether the profile VIP value is updated when a profile message is received from an external system. This parameter only takes effect if profile overwriting is allowed (using other settings like IND EXT SYS OVER, CORP EXT SYS OVER, and so on). If set to Y, the VIP field is updated. If set to N, the VIP field is not updated. The default setting is YES.

STEPS TO ENABLE

1. From the side menu, select **Exchange**, select **Interface Controls**, and then select **Interface Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group and scroll to the parameters section.
4. Update **VIP EXT SYS OVER** to Yes.

COUNTRY SPECIFIC

Country Specific - France - CITY_TAX_FRANCE_TDS_UNC Package Code Formula Available for City Tax

The following update is generically available but should be reviewed by properties in France.

Package Code Formula CITY_TAX_FRANCE_TDS_UNC is available for calculation of City Tax for Unclassified Hotels in Region Isle de France and can be set up to calculate as Included in Rate, Add to Rate - Separate Line, or Add to Rate - Combine Line.

CITY_TAX_FRANCE_TDS_UNC has the following parameters:

- Tax Percentage Per Day Per Adult
- Max Amount allowed Per Day Per Adult
- Room Net Gross (Possible values: NET, GROSS)
- Additional Tax 1 Percent
- Additional Tax 2 Percent
- Additional Tax 3 Percent

**Note:**

If Room Net Gross value is Null/Blank, the calculation is based on Net.

Refer to [France - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

Country Specific - France - Sample Folio Updated with New Reservation Discount Merge Codes

The following is added generically and should be reviewed by properties in France:

The Sample Folio template and data model (XML) are updated with the ORIGINAL_RATE, DISCOUNT, DISCOUNT_AMOUNT, and TOTAL_DISCOUNT_AMOUNT data elements.

- **Original Rate** (ORIGINAL_RATE) is located in the details section of the folio in the transaction row for room charges and populates with the rate before the discount is applied.
- **Discount** (DISCOUNT) is located in the details section of the folio in the transaction row for room charges and populates with the value entered into the Discount Amount field on the Stay Details window of the reservation.
- **Discount Amount** (DISCOUNT_AMOUNT) is located in the details section of the folio in the transaction row for room charges and populates with the amount of the discount for which the rate is lowered. Note: This is always a flat amount, never a percentage.
- **Total Discount Amount** (TOTAL_DISCOUNT_AMOUNT) is located in the footer section of the folio and populates with the sum of all the discounts on the folio. Note: This is always a flat amount, never a percentage.

Refer to [France - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

IMPACT OR OTHER CONSIDERATIONS

This functionality is backported into 25.1.3.0.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and activate the **Reservation Discounts** function.

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - Greece - Void Folio Workflow Updated

The following is country specific functionality and should be reviewed by properties in Greece:

The Void Folio workflow is updated to display the Report Destination window after the fiscal service responds successfully, so that you can preview, print, or download the Correction Folio.

Refer to [Greece - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

Country Specific - Poland - Customer Faktura Vat Added



Note:

The following changes to functionality are country specific for properties in Poland.

The **Customer Faktura Vat** OPERA Control is added to the [Country Specific group](#) and is only visible when the Country Mode = PL (Poland).

The **Customer Vat** checkbox is visible on the [Manage Folio Type screen](#) when the Country Mode = PL (Poland) and the **Customer Faktura Vat** OPERA Control is active.

The **Generate Customer Faktura Vat in Folio History** Task is added to the [Financials group](#) in Role Manager, so that you can limit access to the generation of a Customer Faktura Vat folio.

The [Folio History screen](#) is updated to display a new link for Generate Customer Faktura Vat, and is only visible when the Country Mode = PL (Poland), the **Customer Faktura Vat** OPERA Control is active, and the **Generate Customer Faktura Vat in Folio History** Task is granted.

The **PL_JPK_FA** Export is updated to include Customer Faktura Vat folio details.

You must recreate the Export from the template for these changes to take effect.

Refer to [Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Country Specific** group.
4. Locate and activate the **Customer Faktura Vat** parameter.

5. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Financials** group and grant the tasks: **Generate Customer Faktura Vat in Folio History**.
9. Click **Save**.
10. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
11. Enter search criteria then click **Search**.
12. Select the **PL_JPK_FA Export**, click the vertical ellipsis **Actions** menu, and select **Delete**.
13. Click **New from Template**.
14. Search and select **PL_JPK_FA**.
15. Click **Create and Continue**.

Country Specific - Poland - PL_JPK_FA Export Updated

The **PL_JPK_FA** Export is updated to include multiple changes for legal compliance in Poland.

You must recreate the Export from the template for these changes to take effect.

Refer to [Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Select the **PL_JPK_FA** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Click **New from Template**.
5. Search and select **PL_JPK_FA**.
6. Click **Create and Continue**.

Country Specific - Portugal - Independent Credit Bill Added



Note:

The following changes to functionality are country specific for properties in Portugal.

The **Independent Credit Bill** OPERA Control is added to the [Cashiering group](#) and is only visible when the Country Mode = PT (Portugal) and the **Credit Bill** OPERA Control are active.

The **Generate Independent Credit Bill** Task is added to the [Financials group](#) in Role Manager, so you can limit access to the generation of an independent credit bill.

The [Folio History](#) screen is updated to display a new link for **Independent Credit Bill**, and is only visible when the Country Mode = PT (Portugal), the **Independent Credit Bill** OPERA Control is active, and the **Generate Independent Credit Bill** Task is granted.

Refer to the [Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Independent Credit Bill** parameter.
5. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Financials** group and grant the task: **Generate Independent Credit Bill**.
9. Click **Save**.

Country Specific - R+A and Fiscal Business Events updated to include Flexible Dynamic Field data

For properties with the **Flexible Dynamic Fields** OPERA Control active and the **Fiscal Business Events** OPERA Control active, the Flexible Dynamic Field data is available in the related Fiscal Business Events for Generic Fiscal Partners.

For properties with the **Flexible Dynamic Fields** OPERA Control active and the **Fiscal Folio Printing** OPERA Control active, data is available in the Universal Payload for Generic Fiscal Partners in a future OPERA Cloud version.

For properties with the **Flexible Dynamic Fields** OPERA Control active, **Flexible Dynamic Fields** data is available in the following R&A Subject Areas:

- **Configuration**
 - Flexible Dynamic Fields configuration
- **Profiles – Accounts**
 - Profile Flexible Dynamic Fields
- **Profile – Contacts**
 - Contact Profile Flexible Dynamic Fields
- **Profiles – Individuals**
 - Guest Profile Flexible Dynamic Fields

- **Financial – Transaction Details**
 - **Folio Tax**
 - * Payee Flexible Dynamic Fields
 - **Reservations**
 - * **Reservation Overview**
 - * Bookings – Reservation – Flexible Dynamic Fields
 - * **Guest Profile**
 - * Guest Profile Flexible Dynamic Fields
 - * **Reservations – Account Profiles**
 - * **Reservations – Company Profile**
 - * Profiles – Company – Flexible Dynamic Fields
 - * **Reservations – Travel Agent Profile**
 - * Profiles – Travel – Flexible Dynamic Fields
 - * **Reservations – Source Profile**
 - * Profiles – Source – Flexible Dynamic Fields
 - **Group Profile**
 - * **Reservation Overview**
 - * Group Profile Flexible Dynamic Fields
- **Bookings – Reservation**
 - **Guest Profile**
 - * Guest Profile Flexible Dynamic Fields
 - **Account Profiles**
 - * **Company Profile**
 - * Company Profile Flexible Dynamic Fields
 - * **Travel Agent Profile**
 - * Company Profile Flexible Dynamic Fields
 - * **Source Profile**
 - * Source Profile Flexible Dynamic Fields
 - **Group Profile**
 - * Group Profile Flexible Dynamic Fields

See [Global - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#) for full details.

Country Specific - R+A Report Parameter Added to PoliceReport1 and PoliceReport2

Reporting & Analytics (R+A) PoliceReport1 and PoliceReport2 are updated with a report parameter. You must select a property before running the R+A PoliceReport1 and PoliceReport2, and properties currently using the R+A PoliceReport1 or PoliceReport2 must reselect the report and customize it if required. You should reconfigure the report if it is set as a scheduled report.

STEPS TO ENABLE

1. Log in to Reporting & Analytics.
2. Navigate to **Shared Folders > Templates > Fiscal**.
3. Select the required report.
4. From the **Resort** field select the required property.
5. Select **Apply** to run the report.

Country Specific - Spain - Police Exports in XML Format Added to R+A

The following are generically available in Reporting and Analytics (R&A) but should be reviewed by properties in Spain.

The Police Exports for Spain in xml format are available in R&A Version 25.2.0.0 using ESP-Reserva_Hospedaje and ESP-Viajeros report xml files located in /Shared Folders/Templates/Fiscal/Spain (Folder).



Note:

Full details showing how to configure and run the ESP-Reserva_Hospedaje and ESP-Viajeros report xml files to provide the required data are available in the Fiscal Reference Guide for Spain.

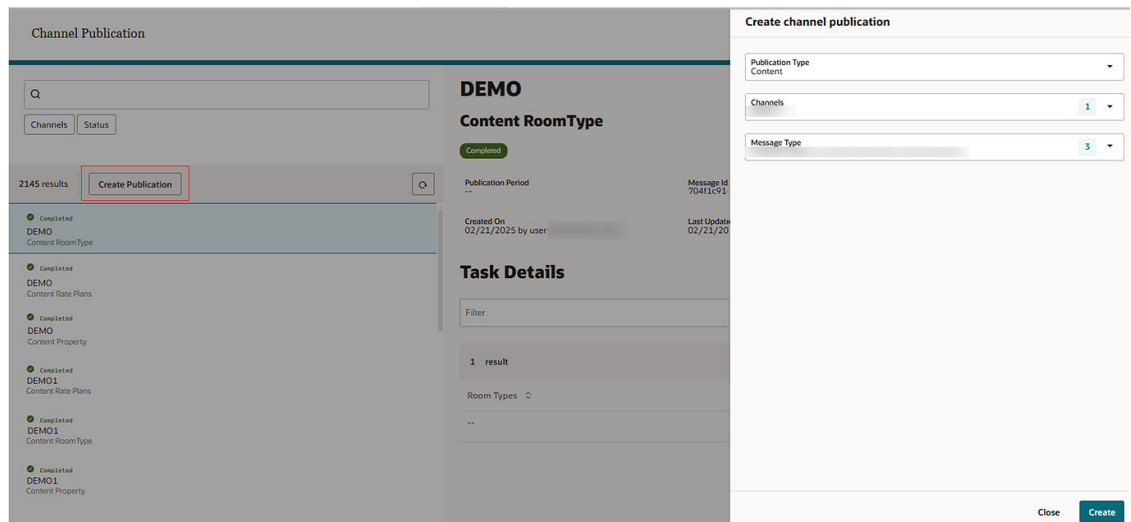
Refer to the [Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

DISTRIBUTION

Channel Publication Updated

Distribution

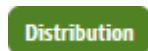
The Channel Publication is updated to publish **Property**, **Room**, and **RatePlan Content** to Channels. See [Configuring Channel Publication](#).



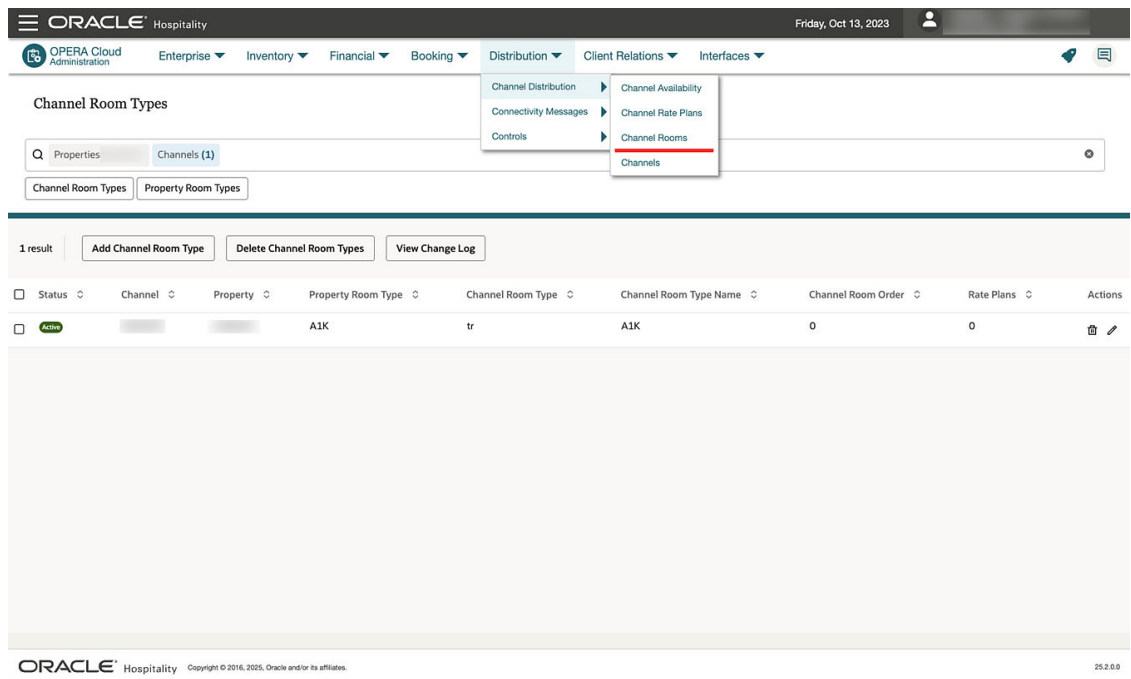
IMPACT OR OTHER CONSIDERATIONS

This option is available only when using OPERA Cloud Distribution 25.2 or higher.

Channel Room Types Added in OPERA Cloud



The Channel Room Types menu item is added under the Channel Distribution menu in Distribution.



IMPACT OR OTHER CONSIDERATIONS

Make sure you have the necessary tasks assigned at the property level in OPERA Cloud Distribution.

Reservation Codes Added

Distribution

A **Reservation Codes** menu option is added to the **Distribution** menu to set up code transformation for **Guarantee Codes**, **Payments Types**, and **Credit Card Types**. See [Distribution Administration](#).

The screenshot shows the OPERA Cloud Administration interface. The top navigation bar includes the OPERA Cloud Administration logo and several menu items: Enterprise, Inventory, Financial, Booking, Distribution, Client Relations, and Interfaces. The Distribution menu is expanded, showing options: Channel Distribution, Connectivity Messages, Controls, Property Controls, and Reservation Codes. The Reservation Codes option is highlighted. Below the navigation bar, the main content area is titled "Reservation Codes". It features a search bar with the placeholder text "Type here or use search criteria". Below the search bar, there are three tabs: "Guarantee Codes", "Payment Types", and "Credit Card Types". The "Guarantee Codes" tab is selected. Below the tabs, there is a table with two columns: "Property Code" and "Distribution Code". The table contains three rows of data: "6PM - 6PM Hold" with "5 - Credit Card", "38 - None", and "19 - Travel agency IATA Number". At the bottom of the page, there is a footer with the ORACLE Hospitality logo and copyright information: "Copyright © 2016, 2025, Oracle and/or its affiliates. 25.2.0.0".

IMPACT OR OTHER CONSIDERATIONS

Make sure you have the necessary tasks assigned at the property level in OPERA Cloud Distribution.

Sellable Availability and Overbooking Protection Added

Distribution

A **Sellable Availability** menu option is added to the property **Inventory** menu. It provides an option to view your distribution availability, along with the ability to set an overbooking protection and sell limits for channels. See [Inventory](#).

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Channel Miscellaneous Reports

Sellable Availability

Q Date 07-11-2021 Room Types Channels

	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	August	1	2	3	4	5	6	7	8	9	10
> HDTR1A1																																
> A1K	79	50	29	52	50	-9	52			44	51	51	51	14						54												
> B1K	22	36	36	36	36	34	36	36	-6	35	36	36	34	37	0	37	37	37	37	37	0	42	38	42	42	42	42	42	42	42	42	42
> C1K	27	28	30	30	29	29																										

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Channel Miscellaneous Reports

Sellable Availability

Q Date 07-11-2021 Room Types Channels

	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	August	1	2	3	4	5	6	7	8	9	10
> AA	128	114	95	118	115	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42
> ABI	128	114	95	118	115	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42
> ADSTEST	128	114	95	118	115	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42
> AGQDA	128	114	95	118	115	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42
> AVAILPRO	128	114	95	118	79	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42
> DBS	128	114	95	118	115	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42
> EXPEDIA	128	114	95	103	79	65	88	56	0	79	87	87	75	51	0	37	37	37	91	37	0	42	38	42	42	42	42	42	42	42	42	42

An **Overbooking Protection** menu is added to the property **Inventory** admin menu, providing the ability to set an overbooking protection for your sellable availability. If set, the sum of all available rooms cannot exceed the total number of rooms on the property total, and the total per room type is calculated and rounded down accordingly. See [Accommodation Management](#).

OPERA Cloud Administration Enterprise Inventory Financial Booking Distribution Client Relations Interfaces

Overbooking Protection

1 result

Status	Code	Description	Overbooking Protection
Active	RT	Room Types	Off

Recalculate Inventory

Changing overbooking protection setting requires inventory recalculation.

Cancel Recalculate Inventory

Attribute type

Active

Code

Description Room Types

Overbooking Protection ☐

If set, the sum of all available rooms can't exceed the total number of rooms. Changing setting requires inventory recalculation.

Cancel Update

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Banquet Event Order Report Parameters Added

New report parameters are added to control the printing of Deposits and Block Notes when generating the Banquet Event Order by Block ID.

When **Print Deposit** is selected, the options for **Event Printing Method** and **Last Page Only** are enabled.

- **Event Printing Method** outputs the information on each event order when printing by Master and Sub event per page, One Event per Page or Continuously.
- **Last Page Only** outputs the Deposit Grid on the final page of the last event order.

Print Block Notes on Last Page outputs the selected Book Note Types on the final page of the last event order.

FRONT DESK

Sample Key Packet Updated for Accompany Guest

For properties with the **Accompanying Guest** OPERA Control active, the sample_key_packet template and data model (XML) are updated with an **Accompanying Guest** element to output the accompany guest names on the key packet label.

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

INTEGRATIONS

Fiscal Integration Updated

Enhancements to OPERA Cloud enhances to compress the Fiscal Payload before sending it to OPERA Fiscal Integration Solution (OFIS) Premise.

A new SOAP Header is created to identify the compression.

This feature enhances the communication performance between OPERA Cloud and OPERA Fiscal Integration Solution (OFIS) Premise.

PBX and VID Property Interfaces Updated for OHIP Integrations

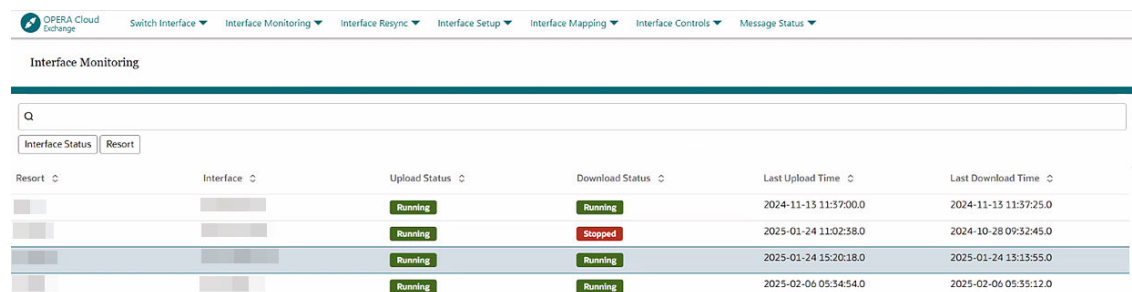
PBX (Telephones) and **VID (Video)** Property Interface Types are updated with the **External System** list field displaying a list of [External Systems](#).

Selecting an **External System** changes the interface to use the OHIP/External System interface rather than IFC8 for additional PMS handling such as Rooms, Interface Rights, or any specific parameter based on the Interface type.

See [Configuring Property Interface](#).

PMS Connectivity Status for OPERA Cloud Central Exchange Added

Central OPERA Cloud Central Exchange allows you to monitor PMS connectivity status for all properties. See [Interface Monitoring](#).



Interface Monitoring					
Q					
Interface Status Resort					
Resort	Interface	Upload Status	Download Status	Last Upload Time	Last Download Time
		Running	Running	2024-11-13 11:37:00.0	2024-11-13 11:37:25.0
		Running	Stopped	2025-01-24 11:02:58.0	2024-10-28 09:32:45.0
		Running	Running	2025-01-24 15:20:18.0	2025-01-24 15:15:55.0
		Running	Running	2025-02-06 05:34:54.0	2025-02-06 05:35:12.0

IMPACT OR OTHER CONSIDERATIONS

The PMS Connectivity Status UI is visible only when Cloud Hub is active at a hub or a property location.

STEPS TO ENABLE

Steps to enable new OPERA Controls:

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **hub** or **property**.
3. Select the **General** group.
4. Locate and activate the **Cloud Hub** parameter.

Reverse Check In, Check Out, and Early Check Out Updated to Send Room Key Deleted Business Event

Whether the **Multiple Guest Room Key** OPERA Control is active or inactive, the Reservation **Room Key Deleted** Business Event is sent when a room key is deleted manually during reverse check in, check out, or early checkout. The Changes Log captures the logging of the deleted key with the **Action Type** = Room Key Deleted.

Update Room Status Business Events (BE) Updated

The Update Room Status Business Event (BE) is updated to include the RESV_NAME_ID and the RESERVATION_STATUS elements for all the reservations assigned to a room on the current day. For example, if two shares are assigned to a room, the BE will send two reservation IDs and two reservation statuses. The same occurs when a Departure and an Arrival are attached to the same room. Future reservations are not considered.

INVENTORY

Property Availability Updated for Guest Ages

[Property Availability](#) is updated to display the following guest type ages at Room Type and Room Class levels:

- **Arrival Persons (Arrival Adults, Arrival Children)** when you select **Arrival Persons in View Options**.
- **In House Persons (In House Adults, In House Children)** when you select **In House Persons in View Options**.

For properties with the **Guest Age Categories** or **Child Rates By Defined Buckets** OPERA Controls active, instead of **Arrival Children** and **In House Children** values, the number of children per age range becomes visible.

Home / Inventory / Property Availability

Property Availability

Search

Required Field

Property

Date

14/12/2023

Display By

Room Type

Room Class

Room Type

DLXX

Owner Exclusive

Non Owner Exclusive Rooms

Owner Exclusive Rooms

All Rooms

Reset

Search

Expand All

Days

7

View Options

		14/12 Thu	15/12 Fri	16/12 Sat	17/12 Sun	18/12 Mon	19/12 Tue	20/12 Wed
House	Max. Available Rooms	504	504	504	504	504	504	504
	Arrival Persons	0	0	0	0	0	0	0
DLXX	Max. Available Rooms	51	51	51	51	51	51	51
	Arrival Persons	0	0	0	0	0	0	0
	Arrival Adults	0	0	0	0	0	0	0
	Arrival Children	0	0	0	0	0	0	0
	In House Persons	0	0	0	0	0	0	0
	In House Adults	0	0	0	0	0	0	0
	In House Children	0	0	0	0	0	0	0

Home / Inventory / Property Availability

Property Availability

Search

Required Field

Property

Date

15/12/2023

Display By

Room Type

Room Class

Room Type

DLXX

Owner Exclusive

Non Owner Exclusive Rooms

Owner Exclusive Rooms

All Rooms

Reset

Search

Collapse All

Days

7

View Options

		15/12 Fri	16/12 Sat	17/12 Sun	18/12 Mon	19/12 Tue	20/12 Wed	21/12 Thu
House	Max. Available Rooms	501	501	501	501	501	504	504
	Arrival Persons	62	0	0	2	0	1	0
	Rooms Sold Persons	6	6	6	6	6	0	0
DLXX	Max. Available Rooms	51	48	48	48	48	51	51
	Arrival Persons	62	0	0	0	0	1	0
	Arrival Adults	26	0	0	0	0	1	0
	Child 0-6	9	0	0	0	0	0	0
	Teen 7-10	9	0	0	0	0	0	0
	Youth 11-15	18	0	0	0	0	0	0
	In House Persons	0	60	60	60	60	0	0
	In House Adults	0	24	24	24	24	0	0
	Child 0-6	0	9	9	9	9	0	0
	Teen 7-10	0	9	9	9	9	0	0
	Youth 11-15	0	18	18	18	18	0	0

MEMBERSHIP

Enhanced Membership Transaction



The following improvements are made for creating and managing [Membership Transactions](#):

- You can create membership transactions without needing to specify the property, arrival date, and departure date details.
 - Note: In this case, the membership transaction would be linked to the Default HUB, and the arrival and departure date defaults to the system date.
- A new Reference field is added when creating membership transactions and is also available as a search criteria and search result when searching membership transactions for a profile.

**Note:**

This is also applicable when creating a membership transactions using the **postMembershipTransaction** API operation and through the [Importing Membership Transactions](#) OPERA Cloud Toolbox.

- Additionally, the CRS Booking Number and PMS Reservation Number are renamed to CRS Reference Number and PMS Reference Number when creating Membership Transactions in OPERA Cloud, as many such adjustment transactions are not related to a reservation.

Membership

Membership Information

Name on Card	Membership Type	Member Since
Membership Card Number	Membership Level	01/01/2021 Fri
	GOLD	Expiration Date
		31/12/2027 Fri

*** Required Field**

Property	Arrival Date	Currency
	DD/MM/YYYY	—
* Record Type	Departure Date	Nights
	DD/MM/YYYY	—
* CRS Reference Number	Transaction Date	Reference
	03/03/2025 Mon	
* PMS Reference Number		

Rate Promotion	Membership Promotion Code 1	Membership Promotion Code 2

Points Cost	Points Credit Date	Avg Rate Amount
	03/03/2025 Mon	USD

- When viewing Membership Transaction Details, you can view Membership Level, Membership Card Number, and User Name associated to the specific transaction. See: [Managing Profile Membership \(Loyalty Cloud Service\)](#).

Member Card History Added

Loyalty

For OPERA Cloud Loyalty subscribers or properties with the **Loyalty Membership Configuration** OPERA Control active, when the **Save Card Number History** checkbox is selected in the [Card Number Details](#) for the primary membership type, you can use Advanced Search to find profiles by historic member card numbers using Advanced Search in the Membership Number field.

Revenue Group Limitation Updated

Loyalty

You can configure an unlimited number of [Revenue Groups](#) for Point Calculation Rules.

**Note:**

Only four revenue groups appear in [Stay Records](#).

Separate Outbound API and External Database Added for Member Information and Redemption

Loyalty

For properties with multiple systems handling Loyalty, the ability to split separate outbound API calls for new cards, member info, and redemption is added. A Points/Redemption External Database field allows users you to select the external system to direct API calls to for member information and award redemption, with backward compatibility ensuring calls default to the existing Member Card External Database if left blank. See [Configuring Membership Type Membership Handling](#).

The screenshot shows the 'Membership Handling' configuration window. It includes sections for 'Required Field', 'Membership Action', 'Expiry Period', and various checkboxes for profile protection and enrollment. The 'Points/Redemption External Database (?)' field is highlighted with a red box and contains the value 'GAMING'.

MISCELLANEOUS

Open-Source Fonts Added for Stationery Customization

Stationery supports the use of Google Noto open source fonts for the localization of RTF stationery templates, replacing the use of **MS Arial Unicode**, **DengXian**, and other mono-type fonts. See [About Stationery Editor](#).

Table 1-1 Open Source Language Fonts

Language	Font
Various	<ul style="list-style-type: none">• Sans• Serif
Arabic	Arabic
Armenian	Armenian
Chinese Simplified	Chinese Simplified
Chines Traditional	Chines Traditional
Hebrew	Hebrew
Japanese	Japanese
Khmer (Cambodia)	Khmer (Cambodia)
Korean	Korean
Thai	Thai

IMPACT OR OTHER CONSIDERATIONS

MS Arial Unicode, **DengXian** and other mono-type font continue to be supported for the existing customized stationery, with plans to deprecate mono-type font support in the future.

ACTION REQUIRED (STEPS TO ENABLE)

See [Updating Customized Stationery](#).

MOBILE

Arrival Module Added

An Arrivals module is added to view and filter the arrival reservations by using the Quick Search and Advanced Filter options. See [PWA - Arrivals](#).

STEPS TO ENABLE

Steps to assign new user tasks to role:

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions menu**, and select **Edit**.

4. Select the **OPERA Cloud Mobile** group and grant the task: **Access OPERA Cloud Mobile - Arrivals**.
5. Click **Save**.

Maintenance Requests Overview Updated

The Maintenance Requests list is updated for improved usability. The **Reported By/Date** and **Updated By/Date** values are removed, and the **Assigned to** and **Expected By** information appears when available. When you create or update a maintenance request, the buttons for taking a photo using the device camera or selecting a photo from the gallery are updated, and the text is removed. See [PWA - Room Maintenance](#). (t_room_maintenance_requests_mobile_app_pwa.htm)

Post It Updated

You can search articles in **Post-It** by partial or full description and search for multiple articles by providing a comma-separated list of search terms.

You can post charges using a variable amount when no default price is defined. When you select an article without a default price, you will be asked to enter the amount.

See [PWA-Post It](#).

Reservation Card Updated for Mask Membership Number

For properties with the **Mask Membership Number** OPERA Control active, the **Membership Number** on the reservation card, which is accessible from either the Task Companion or Post It modules, is masked.

Room Status Updated

To improve the usability of the **Room Status** module, the following changes are implemented:

- Icons for Room Status, Housekeeping Status, Room Priority, and Out-of-Order/Out-of-Service are increased in size.
- The **Prioritize a Room** and **Remove the Priority** actions are separated.

In the Room Status module listing page, you can observe the following additional information as available:

- Arrival Time (ETA) with indicator
- Departure Time (ETD) with indicator
- Room Conditions indicator
- Queue Time and indicator

In the Room Status detail page, you can view the Out of Order and Out of Service information as well as images added.

See [PWA – Room Status](#).

Task Sheet Companion Updated

For properties with the **Task Companion Assistance** OPERA Control active, you can send your current **Room** and property to associates with the **Receive Task Companion Location Notifications** task and send general assistance requests to associates with the **Receive Task Companion General Assistance Notifications** tasks granted to their role(s). See [PWA - Task Companion](#).

The Task Companion Rooms list and Room Details are updated to display a **Make Up Room** notice for reservations with a **Guest Service Request** set to this status (available when the **Guest Service Request** OPERA Control is active). See [PWA - Task Companion](#).

The room listing displays the following information of a task sheet where applicable:

- Linen Change indicator.
- The "ETA" acronym is removed, and only the Arrival icon and estimated arrival time appear.
- The "ETD" acronym is removed, and only the Departure icon and estimated departure time appear.
- Queue Time (in the format hh:mi) and a Queue Time indicator.
- Room Condition indicator.

The Room Detail view displays the following information of a task sheet where applicable:

- Linen Change indicator.
- Credits.
- Updated Task Timer icon.

To improve the usability of the **Task Companion** module, the following changes are implemented:

When you set a room to Out of Order or Out of Service from the Task Companion, the buttons for taking a photo using the device camera or selecting a photo from the gallery are updated and the text removed.

PROPERTY APIs

BLK Async - getBlockAllocationSummary Updated

A new **includeNetRates= true** or **false** criteria is added to the **getBlockAllocationSummary** operation for the Block Asynchronous (BLK Async) API. This enables you to display the net rates for the room revenues of the business block, and they are listed in the response directly below the rates information.

CRM - GET downloadExternalProfile Updated

Loyalty

A new **fullOverlayYN** element is added to **addressType**, **emailType**, and **telephoneType** response objects in the Customer Relationship Management API (CRM). The new element allows a third party to decide whether there is a need to perform a full overlay on those objects when performing lookup/downloading of a profile from an external system.

While using the Profile Lookup/Download functionality, a **fullOverlayYN** flag is added for **addressType**, **emailType**, and **telephoneType** response objects in the CRM API that provides the third-party systems with an option to determine whether a complete update (or "overlay") of the data is necessary. The flag provides greater control and flexibility, allowing external systems to choose how to handle data integration based on their specific needs. Note that if no data is sent, no information will be deleted.

The Y/N refers to a Yes/No flag where:

- Yes indicates that a full overlay should be performed.
- No would mean that no full overlay should be done, and the data should either remain as is or be updated incrementally based on new information.

CRM - getProfiles Operation Updated

A **birthDate** query parameter is added to the **getProfiles** operation in the Customer Relationship Management API (CRM). The new parameter allows you to search profiles based on the date of birth along with existing query parameters.

CRM - getProfileStatistics Operation Updated

The **getProfileStatistics** API operation in the Customer Relationship Management API (CRM) is updated with the following additions:

- A new **currencyCode** attribute that allows you to indicate the currency to fetch stay revenue.
- A new **stayMembershipSummaryListType** and **stayMembershipSummaryType complexTypes**, along with new **membershipType** and **membershipCard** attributes that display the membership details associated to the stay record.

CRM - getProfileMembershipStatistics, getProfileTransactions, getMembershipTransaction API Operations Updated

Loyalty

The **getProfileMembershipStatistics**, **getProfileTransactions**, **getMembershipTransaction** API operations in the Customer Relationship Management API (CRM) are updated with the following:

- Query parameter "reference" is added to getProfileMembershipStatistics and getProfileTransactions API operations, It allows you to search membership transactions using the reference.
- New attribute "reference" is added to postMembershipTransaction API operation. It allows you to add a reference when creating membership transaction.
- New attribute "reference" is added to the response body for the getProfileMembershipStatistics, getProfileTransactions, getMembershipTransaction API operations that would provide the reference added for membership transactions.
- The following attributes are added to getMembershipTransaction and getProfileMembershipStatistics API operations:
 1. membershipCardNo - This provides the Card number associated to transaction.
 2. membershipLevel - This provides the Membership Level of the member when transaction was generated.
 3. userName - This provides the User that created the transaction.

CRM - getMembershipCardHistory Operation Updated

Loyalty

A new **getMembershipCardHistory** API operation added in the Customer Relationship Management API (CRM) retrieves the historical member card numbers associated to a member's profile.

CRMCFG - API Operations Added

Loyalty

The following operations are added in the Customer Relationship Management API (CRM):

- getClaimAdjustmentLimits
- putClaimAdjustmentLimits
- postClaimAdjustmentLimits
- getMembershipRevenueTypes
- postMembershipRevenueTypes
- putMembershipRevenueTypes
- deleteMembershipRevenueTypes
- getMembershipRoomGroups
- postMembershipRoomGroups
- putMembershipRoomGroups
- deleteMembershipRoomGroups changeStates removeStates

CRMCFG API - tierManagement Operations Added

Loyalty

The following operations are added to the CRMCFG APIs: **getTierManagementBatchProcesses**, **getTierManagementBatchRecords**, **deleteTierManagementBatchRecords**, **processTierManagement**, **applyTierManagementChanges**, and **deleteTierManagementChanges**.

- **getTierManagementBatchProcesses** retrieves the list of tier management batch details (Upgrade, Downgrade, and Renewal) that consists of individual membership tier change details that have been upgraded, downgraded, and/or renewed.
- **getTierManagementBatchRecords** retrieves the individual membership tier change details that have been upgraded, downgraded, and/or renewed within a specific Tier Management batch (Upgrade, Downgrade, and Renewal).
- **deleteTierManagementBatchRecords** allows you to delete an individual record under a tier management batch (Upgrade, Downgrade, and Renewal) that are either failed or still pending.
- **processTierManagement processes** upgrades, downgrades, and renewals.
- **applyTierManagementChanges** applies tier management changes to a batch (Upgrade, Downgrade, and Renewal) that processed with the **processTierManagement** operation.
- **deleteTierManagementChanges** deletes a specific tier management batch (Upgrade, Downgrade, and Renewal) that processed with the **processTierManagement** operation.

CRMCFG - membershipHandlingType Operation Updated

Loyalty

CRMCFG: **getMembershipType**, **putMembershipType**, **getMembershipTypes**, and **postMembershipTypes** Operations are updated.

Also, a new **externalPointsAndRedemptionDatabase** attribute, that allows you to retrieve and update External Points and Redemption Database for a Membership Type is added.

For properties with multiple systems handling Loyalty, the ability to split outbound API calls for new cards, member information, and redemption is added. A new field for "Points/Redemption External Database" allows you to direct calls to a separate database for member information and award redemption with backward compatibility that ensures calls default to the existing Member Card External Database if left blank.

ENTCFG - getOperaAppInfo Operation Added

A **getoperaAppInfo** operation added to the **ENTCFG** API enables you to retrieve OPERA Cloud URLs and OHIP URLs listed below for all chains and properties:

- OPERA Cloud
- OPERA Mobile SFF
- HTNG

- Cloud Hub
- OPERA Web Self-Service (OWS)
- IFC8WS
- Property Interface Installations
- OPERA Cloud Distribution
- OPERA Cloud Marketplace
- Oracle Hospitality Digital Learning
- OHIP Gateway
- Oracle Hospitality Developer Portal
- Mobile Guest Experience
- Reporting and Analytics
- OPERA Cloud Mobile
- Oracle Hospitality Enterprise Management

INT CFG - get/put/postHotelInterfaces and getHotelInterfaceDetails Operations Updated

The following four operations in the Interface Configuration (INT CFG) API are updated:

- `getHotelInterfaces` - a new query parameter `includeExternalSystem` is added to fetch interfaces that are configured with an external system code.
- `postHotelInterface` - the `External System` field is added to the `interfacePrimaryInfoType` object to allow the creation of external system interfaces.
- `putHotelInterface` - the `External System` field is added to the `interfacePrimaryInfoType` object to update the external system code for existing interfaces.
- `getHotelInterfaceDetails` - the `External System` field is added to the `interfacePrimaryInfoType` object. The response returns the external system code for interfaces created using an external system code.

INV - getHotelInventory Operation Updated

The optional and boolean parameter **`includeOverbooking`** is added to the `getHotelInventory` (INV) operation, enabling you to retrieve inventories with or without overbooking information.

If omitted, the default response includes overbooking counts. If set to `false`, the response excludes overbooking details.

RSV - post/put/getReservation Operations Updated

The `post/putReservation` operations are updated to support adding and modifying Off Shore Rate Information including `offshoreRateCode`, `offshoreRateAmount`, and `offshoreCurrencyCode` to manage Offshore Rate Details on a daily basis within the Room

Rates object. You can use the `fetchInstructions OffshoreRates` with `getReservation` to retrieve Offshore Rate Information for a reservation.

**Note:**

Offshore Rate Information is not available in OPERA Cloud. It is only available for updating and viewing by external systems using `post/put/getReservation` operations in the RSV module.

RTP - `get/post/putPackage` and `post/putRatePlanPackages` Updated

The `get/post/putPackage` and `post/putRatePlanPackages` operations in the Rate Plan Management (RTP) API include the following new, optional element to specify the minimum number of advance days needed to book a reservation and attach a package.

- `minAdvanceBookingDays` (integer)

This new element is applied only for packages configured as sell separate.

RTP - `putRatePlan` Operations Updated

The `putRatePlan` in Rate Plan Management (RTP) is updated to prevent changes in the transaction code associated with the rate code if the requested payload does not include a transaction code, or if the request aims to update other attributes such as the rate description or amounts.

REPORTS

Flexible Dynamic Field Elements Added to Sample Folios and Registration Card

For properties with the **Flexible Dynamic Fields OPERA** Control active, when flexible dynamic fields exist on profiles and/or reservations, you can display the data on the customized folio or registration card.

The sample data models (XML) and templates are updated to support flexible dynamic fields for the following stationery templates:

- `sample_folio`
- `sample_folio_hungary`

- sample_folio_india_buckets
- sample_folio_philippines
- sample_folio_poland
- sample_folio_portugal
- sample_credit_portugal
- sample_registration_card
- sample_police_reg_card

**Note:**

Flexible Dynamic Fields do not appear on the debit bill (supplemental folio) or credit bills, except for sample_credit_portugal.rtf.

See [ICCP Documentation](#) for full details.

STEPS TO ENABLE

1. To update your customized folio, see [Updating Customized Stationery with Current Data Model](#).
 - For Folios, the Flexible Dynamic Field elements must be added outside the **G_HEADER** section.
 - For Registration Card and Police Registration Card, the Flexible Dynamic Field elements must be added inside the **G_HEADER** section.

ROOM_CLASS_CODE Added to Stationery Data Models

A ROOM_CLASS_CODE element is added to the data model (xml) of the following stationery templates:

- sample_deprecpt.rtf
- sample_payment.rtf
- sample_paidout.rtf
- sample_exrecpt.rtf
- sample_payment_tax.rtf
- sample_credit_card_receipt.rtf

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Unified R&A Reporting Updated for Custom Reports

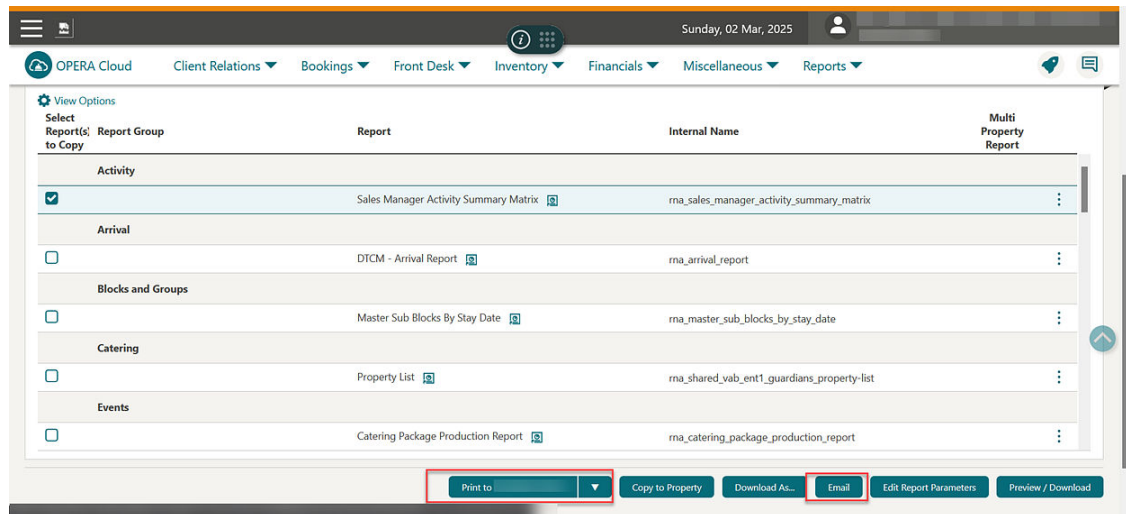
You can configure custom R&A reports (BI Publisher and Analysis) and then generate (preview or download) them from OPERA Cloud as part of the unified platform available to tenants using OPERA Cloud Identity Management (OCIM). For each R&A report added, a **Display Name** is set up and a **Report Group** selected along with any report parameter defaults. See [Managing Reports](#).

Additionally, the following template reports are added:

Report Group	Report	Path
Blocks and Groups	rna_block_status_change_report_bip	/Templates/Blocks and Groups/Block Status Change Report BIP.xdo
Blocks and Groups	rna_block_status_change_report	/shared/Templates/Blocks and Groups/Block Status Change Report
Blocks and Groups	rna_blocks_report	/shared/Templates/Blocks and Groups/Blocks Report
Blocks and Groups	rna_master_sub_allocations_by_stay_date	/shared/Templates/Blocks and Groups/Master Sub Allocations By Stay Date
Blocks and Groups	rna_master_sub_blocks_by_stay_date	/shared/Templates/Blocks and Groups/Master Sub Blocks By Stay Date
Events	rna_catering_package_production_report	/shared/Templates/Events/Catering Package Production Report
Events	rna_event_shortlist_report	/shared/Templates/Events/Event Shortlist Report
Events	rna_menu_production_report	/shared/Templates/Events/Menu Production Report
Events	rna_readerboard_report	/shared/Templates/Events/Readerboard Report
Financial	rna_finjrnlbytrans	/Templates/Financial/finjrnlbytrans.xdo
Financial	rna_gi_auth_limit_report	/Templates/Financial/GI_Auth_Limit_Report.xdo
Financial	rna_reservation_authorizations	/Templates/Financial/Reservation Authorizations.xdo
Financials	rna_articles	/Templates/Financial/Articles.xdo

Report Group	Report	Path
Housekeeping	rna_housekeeping_task_sheet	/shared/Templates/Housekeeping/ Housekeeping Task Sheet

Email and **Print To** (email-to-print) actions are enabled for BI Publisher R&A reports.



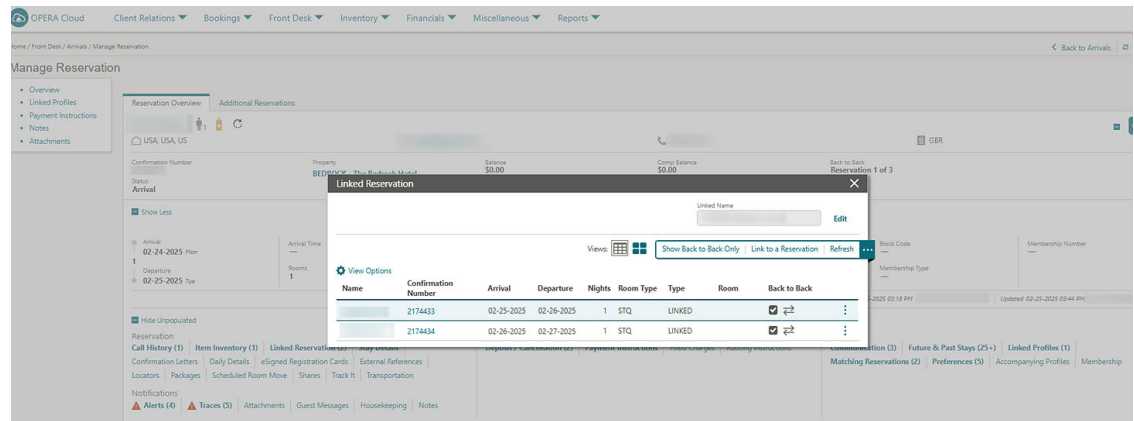
IMPACT OR OTHER CONSIDERATIONS

For properties with the **Report Scheduler** OPERA Control active, R&A reports cannot be scheduled to generate. Also, R&A reports cannot be included in shift reports.

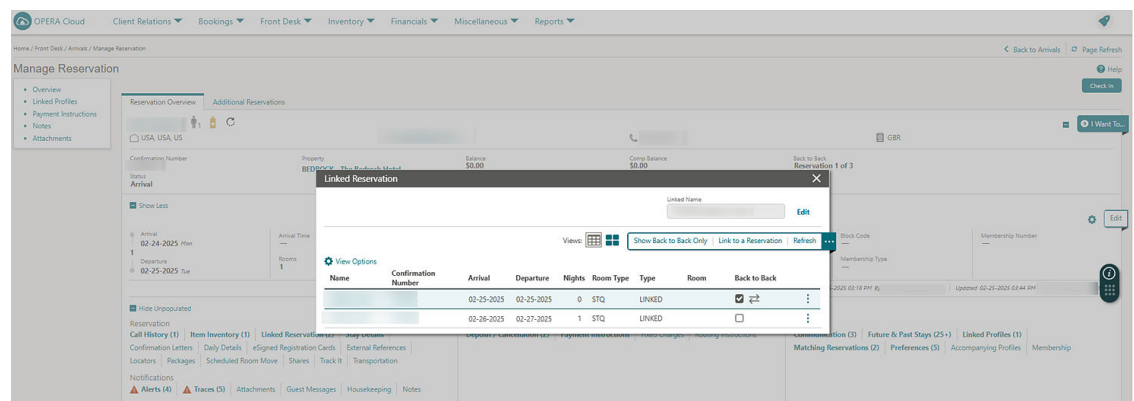
RESERVATIONS

Back-to-Back Reservations Updated

For properties with the **Back to Back Handling for Linked Reservations** OPERA Control active, when more than two back-to-back reservations exist and you modify the departure date of the second reservation or any amount of back-to-back reservations where there are future back-to-back reservations updated indicated, a change in behavior is made to remove the Back to Back Flag and indication from the remaining reservations that are no longer consecutive in stay.



Reservation was modified to be a day use reservation that removed the Back to Back Flag from any future, previously selected Back to Back Reservations.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and activate the **Back to Back Handling for Linked Reservations** parameter.

Booking Rules and Schedules Search Updated

Cancel Penalty Schedules and Deposit Rules Schedules search panels are updated with the **Override** filter and the **House Schedules** filter.

The screenshot shows two overlapping screenshots of the OPERA Cloud Administration interface. The top screenshot is titled 'Cancel Penalty Schedules' and the bottom screenshot is titled 'Deposit Rules Schedules'. Both screenshots show a search panel with various filters. In both panels, the 'Override' checkbox is checked, and the 'House Schedules' checkbox is also checked. The bottom screenshot also shows a table of results with columns: Property, Rule, Rule Description, Rate Code, Block Code, Reservation Type, Begin Date, End Date, Credit Rating, Season Code, Seq, and Override. The table contains one row with the following data: Property 11, Rule 11, Rule Description 11, Rate Code, Block Code, Reservation Type, Begin Date 08/06/2026 Thu, End Date 06/30/2027 Wed, Credit Rating, Season Code, Seq, and Override Y.

The Reservation Type Schedules search panel is updated with an **Override** filter.

The screenshot shows the 'Reservation Type Schedules' search panel in the OPERA Cloud Administration interface. The search panel includes fields for Property, Rate Code, Reservation Type, Begin Date, End Date, Credit Rating, and Season Code. The 'Override' checkbox is checked. Below the search panel, there is a table with columns: Property, Reservation Type, Begin Date, End Date, Rate Code, Credit Rating, Season Code, Override, and Seq. The table contains three rows of data:

Property	Reservation Type	Begin Date	End Date	Rate Code	Credit Rating	Season Code	Override	Seq
1	1	12/07/2022 Wed	10/31/2025 Fri	ALL YEAR			<input checked="" type="checkbox"/>	1
1	1	12/07/2022 Wed	10/31/2025 Fri	COELSTE			<input checked="" type="checkbox"/>	1
1	1	12/07/2022 Wed	10/31/2025 Fri	NEWDAY			<input checked="" type="checkbox"/>	1

Cancellation Penalty Rules Updated

For properties with the **Cancellation Handling** OPERA Control active, Cancellation Penalty Rules configuration is updated with the following attributes: See [Configuring Cancel Penalty Rules](#).

- **Before Time**
- **Days After Booking**

Days Before Arrival is updated as not mandatory.

If **Days Before Arrival** and **Days After Booking** are both configured, then a **Before Time** is required.

If **Days Before Arrival** is configured, then **Before Time** is required.

OPERA Cloud Administration

Enterprise Inventory Financial Booking Client Relations Interfaces

Home / Booking / Booking Rules and Schedules / Cancel Penalties

Cancel Penalties

Property Template

* Required Field

* Code

* Description

* Type

* Amount

Days Before Arrival

Days After Booking

Days

Managed By

Inactive

Cancel Save Save and Continue

Cancellation Penalty Warning Added

For properties with the **Cancellation Handling** OPERA Control active, a cancellation penalty warning message appears when you cancel a reservation with an applicable cancellation penalty. See [Cancelling Reservations](#).

Cancel Reservation

⚠ This reservation is Non Cancellable. Cancelling this reservation may result in a penalty amount of 968.36 USD.

Cancellation Details

* Required Field

* Cancel Reason

* Cancel Description

☒ Delete Trace for this Reservation

Deposit / Cancellation

Cancellation History

Cancel Cancel Reservation

Child Package Pricing Added to Reservation Packages

For properties with either the **Child Rates by Defined Bucket or Guest Age Category** OPERA Control active, for packages with a **Per Child** calculation rule, you can view pricing per Child Age Bucket/Guest Age Category in reservation packages. You can edit the **Price** and **Allowance** per Child Age Bucket/Guest Age Category for packages with a calculation rule of Per Child from the **Daily View** tab. See [Managing Reservation](#)

Packages.

The screenshot displays two overlapping software windows. The top window, titled 'Packages', has tabs for 'Packages', 'Inventory Items', 'Package Postings', and 'Daily View'. The 'Available Packages' section includes a 'Show Selected Only' checkbox (checked) and a 'Package Search' field. Below is a table with columns: Code, Description, Calculation Rule, Rhythm, and Price. An 'Add' button is to the left of the first row. The 'Selected Packages' section on the right lists 'CHILD Child Ages Package' with details for Infant, Toddler, and Child age groups, their prices, and a calculated quantity of 4. It also shows start and end dates. The bottom window, titled 'CHILALLOW - Child Allowance', shows a date of 02.24.2025. It has three columns: Age Group, Allowance, and Calculation Rule. The 'Allowance' column has input fields for USD amounts (5.00, 10.00, 15.00) and a 'USD' label. The 'Calculation Rule' column has a dropdown set to 'Per Child'. The 'Posting Rhythm' is set to 'Every Night'. 'Cancel' and 'Save' buttons are at the bottom right.

Code	Description	Calculation Rule	Rhythm	Price
CHILD	Child Ages Package	Per Child	Post Every Night	\$10.00

Age Group	Allowance (USD)	Calculation Rule
Infant (Ages 0 - 3)	5.00 USD	Per Child
Toddler (Ages 4 - 6)	10.00 USD	Per Child
Child (Ages 7 - 12)	15.00 USD	Per Child

Linked Reservations Panel Updated

Refresh and Hide Cancelled/ No Show action links are added to Linked Reservations along with a scroll bar to allow a display of up to 200 reservations. See [Managing Linked Reservations](#).

Linked Reservation

Linked Name [Edit](#)

Views: [Show Back to Back Only](#) [Link to a Reservation](#) [Refresh](#) [Hide Cancelled/No Show](#)

[View Options](#)

Name	Confirmation Number	Arrival	Departure	Nights	Room Type	Type	Room	Back to Back
		02-25-2025	02-25-2025	0	STQ	LINKED		<input checked="" type="checkbox"/> ↺
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>
		02-26-2025	02-27-2025	1	STQ	LINKED		<input type="checkbox"/>

Look To Book Block Availability Updated

For a business block where the **Inventory Control** field is set to Sell Limit, the number of **Available Sell Limit** rooms appears in the block availability grid in the Look to Book Sales Screen. See [Using Look to Book Sales Screen](#).

Sell Limits Block

05.16.2025 Friday to 05.19.2025 Monday **Sell Limit** USD

Allocated Room

05.16.2025 Friday	STK 1 149.00	STQ 1 149.00
Available Sell Limit 05.17.2025 Saturday	STK 1 149.00	STQ 1 149.00
Available Sell Limit	3	7
05.18.2025 Sunday	STK 1 149.00	STQ 1 149.00
Available Sell Limit	3	7

Multiple Memberships View OPERA Control Added for Arrivals Search

A **Multiple Memberships View** OPERA Control is added to the Reservation group, allowing you to select up to three reservation memberships to display in List View and Console Views of Arrivals search.

Arrivals

Search

Property Name

Sort By: **Default**

Views: [Grid] [List] [Map]

Show 25 Only 1 result Collapse All

View Options	To:	Property	Confirmation Number	Name	Stay Date	Reservation Type	Room
[Icons]	Went To:						
<div> <div> <div>01/27/2025</div> <div>Mon - 1</div> <div>01/28/2025</div> <div>Tue</div> </div> <div>Special weekly deals</div> <div>Assign Room</div> </div>							
Property	External Reference	ETD	Rooms 1	Room Type ATK A TK (Charged)	Comp Balance Balance \$0.00 Company	Membership 2 Travel Agent Membership 1 GC Golden Circle GOLD Gold Level 1 Member info	Last Name
Confirmation Number	Reservation Type Special weekly deals	Rate Code DBR100	Rate \$1,000.00	Assign Room			
Arrival 01/27/2025 Mon 1	ETA						
Departure 01/28/2025 Tue							

Hide Unpopulated

Reservations

Additional Information | Call History (1) | Item Inventory (1) | Packages (2) | Stay Details | Confirmation Letters

Daily Details | eCoupons | eSigned Registration Cards | External References | Linked Reservation | Locators

Reservation Flexible Dynamic Fields | Scheduled Room Move | Shares | Tickets | Track It | Transportation

Notifications

Billing
Deposit / Cancellation (1) | Payment Instructions | Fixed Charges | Prepaid Cards | Routing Instructions

Profile
Future & Past Stays (11) | Linked Profiles (1) | Membership (3) | Preferences (4) | Accompanying Profiles | Communication

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and update the **Multiple Memberships View** parameter.
5. Update the **Reservation Membership 1**, **Reservation Membership 2**, **Reservation Membership 3** settings.

Profile Lookup Action Button Updated

For properties with **Profile Lookup** OPERA Control active, the **Download and Select Profile** action is renamed **Select Profile** when a profile lookup is performed during the reservation creation.

OPERA Cloud Client Relations Front Desk Inventory Financials Miscellaneous Reports

Home / Bookings / Reservations / Look To Book Sales Screen

Look To Book Sales Screen

Search

☒ Single Segment ☐ Multi Segment

*** Required Field**

Property:

Packages:

*** Arrival:** DD/MM/YYYY

Nights: - +

Profile Options

Name: **New Profile**

Email:

Phone:

Membership Number:

Company:

Corp ID:

Travel Agent:

IATA Number:

Source:

Source ID:

Minimum Stay Availability

Availability:

Profile Search

Modify Search Criteria

Views

OPERA(T) LOOKUP_ LOOKUP_

External Profiles

View Options

Name	Profile Type	Address 1	Address 2	Country	Postal Code
[REDACTED]	Guest				
[REDACTED]	Guest			US	
[REDACTED]	Guest				
[REDACTED]	Guest			US	
[REDACTED]	Guest			US	
[REDACTED]	Guest				
[REDACTED]	Guest			US	
[REDACTED]	Guest			US	
[REDACTED]	Guest			US	

Children's Bucket 5 - +

Smoking Preferences

☐ Include Closed Rates

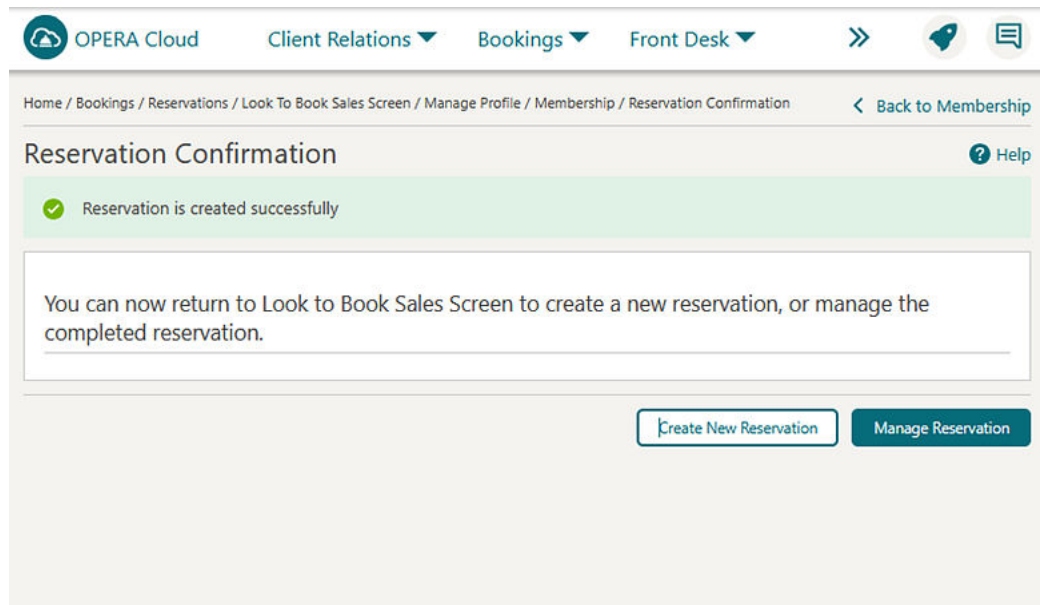
Help Call Statistics

Exit Booking

Trip Composer (0)

Reservation Confirmation Screen Added to Look to Book

A **Reservation Confirmation Screen** OPERA Control is added to the [Look to Book Sales Screen](#) group, which enables the display of a Reservation Confirmation page when the reservation is confirmed. From the Reservation Confirmation page, you can navigate back to the Look to Book Sales Screen to create another reservation or to the reservation to manage the new booking. See [Using Look to Book Sales Screen](#).



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Look to Book Sales Screen** group.
4. Locate and activate the **Reservation Confirmation Screen** parameter.

Reservation Sales Screen Updated

Central

The [Reservation Sales Screen](#) is updated with the following:

Availability Results Screen

- With multiple display sets control active when **searching for specific packages**, rates with those packages attached appears on top of the results above the default display sets with a "Selected Package" badge.

Oracle Hospitality

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Miscellaneous Reports

New Reservation

Caller --

Sell messages (4 items)

Q Packages **BFAST** X Adults 1 Children 0 Arrival 03-17-2025 Nights 1 Departure 03-18-2025 Rooms 1 Display Set (3) X Include Restricted X

Guest Travel Agent Source Company Destination Amenities Property Types Attractions Property Accessible room types only

Availability Profile Details & Stays

14 results Show Rate in Default Currency Legend

Property of FIRST

--
No events
Available to sell: 111/111
Show More

fukoka excl
FUKOEXC
¥7,254.00 - ¥10,000.00 / Night
Selected Package
Deluxe
¥7,254.00
94 rooms

Fukoka inclusive
FUKOINC
¥7,000.00 - ¥7,000.00 / Night
Selected Package
Deluxe
¥7,000.00
94 rooms

Regular Rate
10REGD
¥7,254.00 - ¥10,000.00 / Night
CORPORATE
component rooms
¥10,000.00
0 rooms
Component Room T...
¥10,000.00
0 rooms

- A new **Reservation Sale Screen Rate Card View** setting allows you to select whether you prefer to see **a code or a description on the availability mini cards** in the Reservation Sales Screen.
- Updates to restricted rates display** in the Reservation Sales Screen availability:
 - The filter chip label is updated to "Include Restricted."
 - On the mini cards, the "Closed" badge is removed from the mini cards with inventory or occupancy restrictions.
 - Rooms with no inventory or negative inventory show the number of rooms in red.
 - Rates with closed or any other kind of restriction appear with a Restricted badge.
- In the Reservation Sales Screen, New Reservation search, you can **select multiple blocks** in the block filter and query **the availability for multiple blocks at the same time**.

Availability and Overview Screens

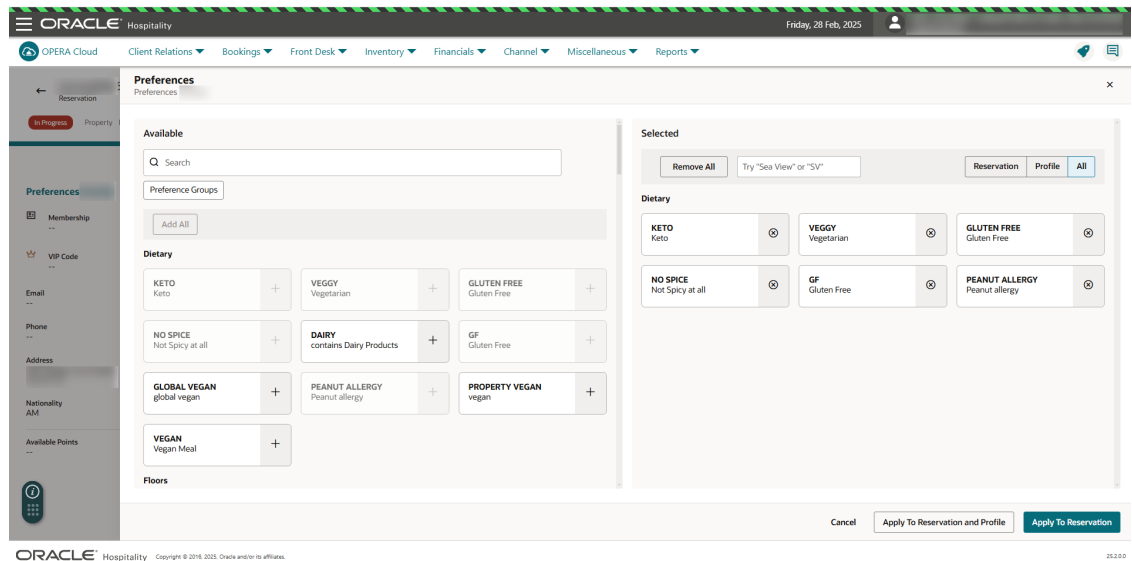
- When the sell messages area from the Availability property card or you click the new pin icon on the Overview screen, the **Sell Messages** drawer displays sell messages in tabs for Block, Property, Global, and All.

The screenshot shows the Oracle Hospitality Overview Screen. At the top, there's a navigation bar with 'ORACLE Hospitality' and a date 'Saturday, 15 Feb, 2025'. Below this is a search bar with filters for 'Property', 'Adults 1', 'Children 0', 'Arrival 24.03.2025', 'Nights 1', 'Departure 25.03.2025', and 'Rooms 1'. A 'Sell messages' pop-up is visible on the right, showing a list of messages for 'Property (4)', 'Global (9)', and 'All (13)'. The main content area displays 'Availability' results for '1 result' under 'Show Rate Default Cur'. It lists three packages: 'Excl generate, including package', 'Infs generates and packages', and 'Proforma incl generates rate', each with a 'NONE' status and a 'Show More' link. A yellow box highlights the 'Sell messages (4)' section in the left panel, which lists: 'Property level sell message', 'Another property level sell message', '02/11/2025 New property sell message', and 'A third property sell message for property'.

Overview Screen

- All **values added and existing** in all fields in the Overview screen are **retained** if you must return to the Availability screen to re-check availability. Once the check mark to accept any new changes in the trip composer is selected, upon returning to the Overview screen, no field values are removed.
- The **Discount** in the In Progress reservation appears in the **single field**, and **additional details can be added in the dropdown** by clicking on the pencil icon inside the Discount field.
- For in-progress reservations, a **preference link** is added to the left panel that opens the **preference drawer** providing the ability to view existing profile preferences if a profile is selected, remove or add preferences, and apply these preference changes to either both reservation and profile or just to the reservation. The preference field on the overview screen, displays selected preferences delimited by a comma with a number badge and a hover pop-up and opens the preference drawer when the magnifier icon is clicked.

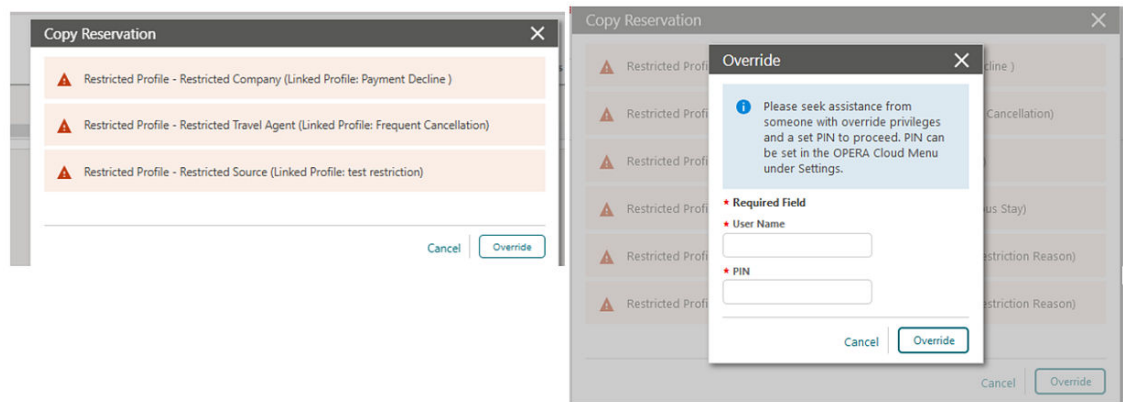
The screenshot shows the Oracle Hospitality Preferences screen. It features a 'Reservation' header with 'In Progress' status and buttons for 'Help', 'Add Another Reservation', 'End Call', and 'Book'. The main content area is divided into sections: 'Preferences' (with fields for Membership, VIP Code, Email, Phone, Address, Nationality, and Available Points), 'Overview' (with fields for Arrival, Nights, Departure, Rooms, Adults, Children, Block, Rate, Rate Amount, Fixed rate, Room Type, Room Type To Change, Packages, Items, Market Code, Source Code, Channel / Origin, Reservation Type, Arrival Time, Departure Time, Payment Method, Credit Card Number, Expiry, Card Holder Name, Purpose of Stay, Custom Reference, Promotion, and Coupon Code), and 'More Details' (with a highlighted 'Preferences' field showing 'KETOVEGY, GLUTEN' and a magnifier icon). A yellow box highlights the 'Preferences' field in the 'More Details' section. The right sidebar shows 'Total cost of stay IDR 1,101.00' and a list of 'Linked Reservations'.



Warning Added for Reinstating Restricted Guest Reservation

OPERA Cloud presents a warning when you copy or reinstate a cancelled/checked/checked out/no show reservation and the linked profile is restricted.

If you are not assigned the **Override Restricted Profiles for Reservations** task, a PIN prompt appears requiring a user with the task assigned to override the reinstatement.



ROLE MANAGER

PROPERTY_ORG_ID ADMIN Role Updated

The following tasks are removed from the seeded (read only) **<PROPERTY_ORG_ID>-ADMIN** role, and from property template role configuration, and any custom property roles.

- Hubs
 - New/Edit Hubs
 - Delete Hubs
- OPERA Controls
 - Edit Property Controls

For details on tasks assigned to the seeded ORG_ID_ADMIN roles, see [ICCP Article About Org-Admin Roles \(ICCP\)](#).

ROOMS MANAGEMENT

Guest Service Status Updated with Service Declined

For properties with the **Guest Service Status** OPERA Control active, a Service Decline status is added to identify reservations that do not require a service for the current day.

In properties where the **Additional Task Sheets** OPERA Control is set to NSR, rooms with a Service Declined status are placed on the NSR (No Service Required) task sheet when the task sheets are generated.

The Guest Service Status can be set from the [Reservation Housekeeping panel](#), the [Housekeeping Board](#), [Manage Task Sheets](#), and the [Task Sheet Companion](#).

You can only add the Service Declined status to an in-house reservation room, and the status is removed nightly with the Updating Room Statuses (hkpkg.update_room_status_proc) End of Day procedure.

The screenshot shows a 'Housekeeping' dialog box with a close button (X) in the top right corner. A light blue information banner at the top states: 'Changes to the Cleaning Time and Room Instructions will be applied to current and future dates of this reservation'. The dialog is divided into three main sections. The left section, titled 'Cleaning Time', contains a text input field with 'hh:mm' and a checkbox labeled 'Turndown'. The middle section, titled 'Guest Service Status', contains four radio button options: 'Do Not Disturb', 'Make Up Room', 'Service Declined' (which is highlighted with a green rectangular border), and 'No Status Selected'. The right section contains a checkbox labeled 'Prioritize'. At the bottom of the dialog is a large text area for 'Room Instructions'. In the bottom right corner, there are 'Cancel' and 'Save' buttons.

Return Time Required Hidden

For properties with the **Unit Status** OPERA Control active, when configuring Unit Statuses, the **Return Time Required** checkbox is hidden. See [Configuring Unit Statuses](#).

TOOLBOX

Data Value Mappings Added to Data Import

Import Data is updated to support the import of Data Value Mappings (DVMs) for Outbound Codes created with **Enable External System** and **Enable Conversions** options. See [About Data Import](#).

The screenshot displays the 'Import Data' interface in a web browser. The main content area shows instructions: 'Download and prepare necessary data templates' and 'Select a property to begin a New Data Import or continue working on a Data Import in progress:'. Below this are radio buttons for 'Global' and 'Property', and an 'Import Data' button. A file explorer overlay is visible on the right, showing a list of templates. The 'Data_Value_Mapping' template is selected. Below the interface, a table of data is shown.

	A	B	C	D	E	F	G	H
1	INTERFACE_ID	CONVERSION_CODE	PMS_VALUE	EXT_VALUE	PMS_DEFAULT_YN	CRS_DEFAULT_YN	ACTIVE_YN	MASTER_VALUE
2		COUNTRY_CODE	IN	356	Y	Y	Y	
3		COUNTRY_CODE	USA	121	Y	Y	Y	
4		COUNTRY_CODE	AF	987	Y	Y	Y	
5		COUNTRY_CODE	GL	990	N	Y	Y	
6		STATE	MPON	19	N	N	Y	USA
7		COUNTRY_CODE	MDNN	3421	N	N	Y	
8		MARKET_CODE	DD	22	N	N	N	
9								
10								

2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
37691850	The Reset button functions correctly on the Credit Card Transfer screen (OPERA Cloud > Financials > Accounts Receivable).
37634177	You can successfully attach an Account Receivables account to a credit card transaction code when there are no existing transactions.
37629715	You can filter the ar_collectionstat report based on the account type.
37535302	The prerequisite, Accounts Receivable OPERA Control, must be inactive for the following: You can create AR Account Types even if the Statement Name is not updated.
37088044	The Create Invoices With Negative Amounts Cashiering parameter must be disabled as a prerequisite for the following: You can create Accounts Receivable invoices only with a positive amount. If you attempt to create an invoice with a negative amount, this error message appears: "The Create Invoices With Negative Amounts OPERA Control is inactive. The invoice total amount must be greater than zero."

Block Management

Bug ID	Description
37889505	Performance is improved when deleting a block from the I Want To Menu in the Manage Block Search screen.
37786874	When there is a Block Access Exclusion configured for a block, when you are logged in at the Hub level for the block with the access exclusion, you can modify block reservations if the Block Access Exclusion is configured to "Allow Modify Reservation."
37783209	Once you manually cut off a block, the sell limit is equal to the number of current rooms.
37757286	In OPERA Central, the following Block OPERA Controls are available when the property does not have an active subscription for the Cloud Property Management subscription. <ul style="list-style-type: none">• Master Sub Blocks• Synchronize Master Sub Blocks• Master Sub Allocations• Multi Block Rates• Maximum Number of Block Rates
37629198	When you click the To Do tile, the Presentation screen opens for the To Do Activity, and the Block information appears correctly on the first preview (for every preview).
37617846	When you are in a property with a Property Management Subscription and the Simple Events function is inactive, you can see the owner field upon block creation.
37563899	When the rep_deposits report is generated at the Hub level, the property field allows to select multiple properties and available deposits for all the properties selected are displaying.
37505403	Business Event for Block Restrictions are generated, and OPERA Xchange Interface (OXI) messages are created and transported. This works for the Creation, Update, Deletion, and Clear All actions on Block Restrictions.
37457958	You cannot delete a block if there are active Posting Master reservations.

Bug ID	Description
37453003	The View Room/Rate Grid pop-up in the Rooming List screen matches the room types with the number of rooms correctly when using the arrows to move through the view.
37440347	You no longer get an error when editing the Room and Rate Grid, and you have more than 500 characters available for making comments about the deposit and cancellation rules of your block.
37413265	When the TA Record Locator OPERA Control is enabled and added to a reservation using Manage Block Reservations where "Apply to All" appears, the TA Record Locator successfully applies to the reservations selected.
37409198	If the function space for your event is a guestroom used as a meeting room, and you change the date of your block using Edit, you are prompted to move the event as long as the event falls within the new block dates.
37404656	When you cancel a sub allocation, the rooms allocated are released from the allocated rooms on the master allocation.
37404347	Business Events for Block Restrictions are triggered and OPERA Xchange Interface (OXI) messages are created and transported. This is working for the Creation, Update, Deletion and Clear All actions on Block Restrictions.
37352229	Events are not deleted or duplicated when created for a tour series from a Sub Tour Block. All events appear correctly for the Sub Tour on which a Tour Series is created. No inactive events appear when the Show Inactive Events checkbox is selected.
37227941	The Manage Block title appears in the Block Presentation screen, and the Manage Event title appears in the Event presentation screen.
36932564	The House Availability number in stay statistics matches the Room and Rate Grid and the Property Availability numbers at property level only.
36324037	A change was made to align with the Look to Book screen to display the Group Profile when a reservation is created either from Manage Block - I Want To - Create Block Reservation or Look to Book, and a Block Code is added to populate the Group Profile. Block Reservations created in either workflow when Linked Profiles are attached to the Group Block will inherit into the reservations.
35469367	The Indicator count displays correctly, and past records count does not appear on the indicator and the calendar in all the view types.

Cashiering and Financials

Bug ID	Description
37894700	Transaction Diversion: This ensures that no unexpected or incorrect responses occur when performing the following operations. <ul style="list-style-type: none"> • Sending a PUT: TransactionDiversionRules request when no records exist in the UI. • Sending a DELETE: TransactionDiversionRules request when no records exist in the UI. • Attempting to edit fields such as Description, Membership Types, Membership Level, Transaction Codes, Room, Amount/Percentage, or Sequence in a Transaction Diversion Rule using a PUT: TransactionDiversionRules request.
37889687	The ability to add an Accompanying Profile after credit card information is moved From Window 1 To Window 2 is added.
37861118	Performance is improved when Posting Charges.
37854700	Pricing schedules for daily rates are appearing correctly.
37819930	The global exchange rate defaults to the UTC time zone if the time zone is not configured at the Hub level.
37806988	Package Code Formula CITY_TAX only considers packages defined in the Packages To Include field, which are set up with a transaction code set up as lodging for calculation of City Tax. You can search profiles and receive results in a timely manner.
37798739	The setRateAccessExclusions operation supports creating Rate Access Exclusions without an end date.
37759252	Modifying package configurations within an unapproved rate code does not change its unapproved status.

Bug ID	Description
37745775	When searching rates with a profile having membership and negotiated rates entitlements, the rates search results display negotiated rates first, followed by membership rates, followed by default display set rates if Multiple Display Sets is On and multiple display sets are defined in OPERA Controls.
37744319	When the Hide Membership Rates OPERA Control is active: <ul style="list-style-type: none"> Guaranteed Membership Rates appear in the assigned display sets. Rates without assigned display sets appear in the configured default display set (or the non-default display if no default is configured). Rates lacking any display set assignment appear in the "No Display Set" section.
37733168	You can copy tiered rate code pricing schedules to other tiered rate codes without error.
37709020	The Global Exchange rate screen shows the exchange rates based on the Hub/property time zone.
37706228	In a scenario where the Send Fiscal Folio Prior to Voiding OPERA Control is active, and you perform Void Folio on a folio with a Folio Type not configured for Fiscal Printing, the folio is correctly voided without engaging the fiscal workflow.
37648435	You can generate Promotional Coupon Codes only for active promotion codes both for Property and Template level at Hub mode.
37643956	Comp Posting messages will not appear when generating a Proforma folio.
37623590	Promotion codes copied from a template appear under the property without requiring you to clear the cache.
37621922	OPERA Cloud enhances the Fiscal Revenue Buckets configuration to allow the same Fiscal Revenue Bucket Code for more than one Fiscal Revenue Bucket Type. Example: Fiscal Revenue Bucket Type FLIP_PAY_TYPE & Fiscal Revenue Bucket Code CREDIT. Fiscal Revenue Bucket Type FLIP_PAY_SUBTYPE & Fiscal Revenue Bucket Code CREDIT.
37614171	A change is made to successfully complete Vault Tokenization and improve the performance of the process.
37586837	In a scenario where the Advanced Tax Handling for Deposit Folios Cashiering parameter is set to active and the Deposit Ledger Tax Transaction Code setting has no value, when you post a deposit folio, the "The OPERA Control Deposit Ledger Tax Transaction Code is not configured" error appears, and you cannot post the deposit. In a scenario where Deposits exist, you cannot set the Cashiering Parameter Advanced Tax Handling for Deposit Folios to active until the deposits are matured.
37583922	An additional folio close event will no longer be triggered for canceled reservations that have already been manually closed.
37582226	The OTA TAX selection list on the Transaction Code screen is now available regardless of whether the OPERA PMS license is active.
37579920	The Batch Charges menu item is translated based on the language selection.
37577045	The Unique Authorizer ID is based on the combination of the Authorizer ID and Resort. <ul style="list-style-type: none"> You can create the same Authorizer ID for two different properties. You will get an error message if the same Authorizer ID is created on the same resort.
37576619	Pricing Schedules, when searched with specific criteria, display schedules that match the defined criteria.
37558037	Reservation rate information and folios calculate the exchange rate based on the reservation creation time.
37556720	Receipts accessed from the Receipt History screen correctly use the body content from the Billing Folios section of the Delivery Management screen when emailed. Additionally, the subject line accurately reflects the corresponding receipt name.
37555081	You can perform profile lookup and download the profile from the billing and comp routing workflows.
37550135	For properties with the Folio No Reprint OPERA Control on, transactions that are attached with a bill number remain on the source folio during the refresh room routing.
37540197	Package imbalances resolved during the End of Day procedure are logged and can be viewed in the Imbalance Correction Report.
37540102	From the Comp posting Journal screen, the Reason column is increased to 200 characters to display the reason for a declined transaction when the user accesses the pending Transactions screen to review the request details.

Bug ID	Description
37538800	The Default External Reference to Display at Hub Level OPERA Control is available for defining the external system to be used for populating the external reference number in reservation search results when logged in at Hub level, as well as with the results of Hospitality Integration Platform (OHIP) calls made to the getReservations (RSV) operation with a Hub level context sent.
37538361	Rate Code Packages: Post Next day is disabled when Package Allowance is not selected.
37537768	You can post the rate code with a package on the posting master room.
37532133	You can now modify or replace the transaction subgroup with another from the same transaction group, provided the transaction code is not in use.
37519751	In a scenario where the Cashiering Parameter Advanced Tax Handling for Deposit Folios is active and Parameter Cancel with Deposit is active, when a reservation containing a deposit is cancelled or a no show, the deposit and deposit tax are posted the first time the Billing screen is accessed.
37519667	When Cashiering Parameter Advanced Tax Handling for Deposit Folios is active, in a scenario where a reservation has routing set up for window 2, and a deposit folio is posted to window 2, the deposit and deposit tax are posted the first time you access the Billing screen.
37519501	The Cashier Closure screen skips the Property Selection screen when you close the cashier at the hub level and the default property is selected.
37516674	You can scroll down and select the auto-suggested transaction code when you enter a partial transaction code number on the Fast Posting screen.
37511492	In a scenario where two folios are generated for the same billing window with the Fix Bill Window Cashiering parameter is active, and the parameter is set to inactive, and the Folio No Reprint Cashiering parameter is active, each folio can be voided individually when Void Folio functionality is active.
37501560	The Frequencies menu is hidden in classic and enhanced properties.
37498378	When syncing a rate code from one property to another where a transaction code is not configured in the target property, a validation error appears.
37497871	You can set up a rate code as privileged only if your role is granted the Manage Privileged Rates Task.
37488972	When multiple roles have the same transaction code configured, and the property has transaction code by user role enabled, only unique transaction codes appear on the Post Charges screens.
37478496	The eligible revenue amount appears on the folio in the Membership Folio message. You can use customization to exclude revenue from the folio as needed based on the reservation status.
37475485	When resorts are migrated to OPERA Cloud, any special (non-alphanumeric) characters in the resort code are removed during the End of Day job creation.
37473510	In a scenario where the Fiscal Folio Printing OPERA Control is deactivated while the Print Fiscal Information Folio OPERA Control is active, you can generate an Information Folio successfully.
37473460	Advance Dynamic Base Rate: Offset amount/percentage does not change when you update an existing pricing schedule that has Apply BAR inactive, change Offset, and click Apply BAR.
37472963	Market Codes cannot be created with special characters.
37472529	A change was made to correct behavior in scenarios regarding deposits with deposit taxes: <ol style="list-style-type: none"> 1. In a scenario where the Default Deposit Tax Room OPERA Control is populated with a room that is in-house, a reservation has a Deposit Folio for a positive amount and a second Deposit Folio for an equal negative amount, the reservation becomes No Show or is cancelled, and you view the Billing screen, the deposit taxes are moved to the Default Deposit Tax Room and not visible on the Billing screen. 2. In a scenario where the Default Deposit Tax Room OPERA Control is populated with a room that is not in-house, a reservation has a Deposit Folio for a positive amount and a second Deposit Folio for an equal negative amount, the reservation is checked in, and you view the Billing screen, the deposits and deposit taxes are visible on the Billing screen. 3. In a scenario where the Default Deposit Tax Room OPERA Control is populated with a room that is in-house, a reservation has a Deposit Folio for a positive amount and a second Deposit Folio for an equal negative amount, the reservation is checked in, and you view the Billing screen, the deposit taxes are moved to the Default Deposit Tax Room and not visible on the Billing screen.
37461257	You can activate and inactivate the Transaction code.

Bug ID	Description
37459569	A change is made to ensure folios generated on the current business date are visible in the Select a Folio to Void window after you select Void Folio, regardless of whether the folios have a Folio Type.
37439479	Inbound reservations with credit card data are tokenized using the Oracle Payment Interface (OPI) Cloud configuration.
37431152	The commission payable amount auto refreshes when you attach or detach a reservation to or from a travel agent/source.
37423390	You cannot turn off the Generic Authorizer OPERA Control when generic authorizers exist on the resort.
37412581	The Post Package checkbox appears when you select a rate code that includes a package on the Post Rate Code screen.
37402474	In a scenario where the Advanced Tax Handling for Deposit Folios Cashiering Parameter is active, when a reservation contains a deposit, the deposit and deposit tax are posted the first time you access the Billing screen.
37394982	In a scenario where the reservation has a package with the UDF_PERC_PRICE formula, the rate is altered on the reservation, and the Fixed Rate checkbox is selected, the package price is correct.
37373842	In a scenario where a folio is preview/printed from Folio History using Folio style 27, the correct postings and totals appear.
37127336	The Cashiering (Financials) (Financials) parameter "Relink Profit and Loss Generates for Fiscal" is available in OPERA Controls when the Fiscal Folio Printing and the Advanced Packages OPERA Controls are on in the property. When the Relink Profit and Loss Generates for Fiscal OPERA Control is active, the exclusive generates of package profit and package loss transactions are linked to the parent transaction in the universal payload when you generate a fiscal folio.
36936757	In a scenario where Fiscal Folio Printing and Send Fiscal Prior to Voiding are active, if a payment method is not selected as a Fiscal Payment Method in the Fiscal Partners screen, when voiding a folio with the non-Fiscal payment method, the fiscal printing pop-up does not appear, and no Universal Payload is generated.
36756718	In a scenario where a reservation has a profile with a Restricted AR Account linked and a routing set to the profile, the folio can be settled only to Direct Bill/City Ledger if your role has the Financials Override Flagged Account Direct Bill Task in Role Manager.
36191657	For properties with the Prepaid Multi Record Processing OPERA Control active, the "Duplicate account number is not allowed" message appears only when the same prepaid card number is entered in two rows.
35243139	The Promotion Code Search screen is updated to provide users with more immediate context about available promotions. This update introduces the display of the "short description" for each promotion code directly within the search results.

Client Relations

Bug ID	Description
37922643	Performance is improved in Create Activity.
37867801	You can update an Activity as the Activity is working per its functionality.
37867764	You can search activities with different search criteria from the Manage Activity screen.
37792381	You can successfully retrieve existing profiles using the getProfiles operation of the Customer Relationship Management (CRM) API using the external system and External Reference Id.
37786715	When editing and accepting a Suspended Profile due to Name Change, you no longer receive Duplicate Membership exceptions for the same Profile.
37756663	You can attach titles to a profile.
37733481	On the Suspended Stays screen, the record that shows this error message, "Membership number on the stay record does not exist for the given profile" appears at the top of the screen.
37726569	When you select Add Contact from an account linked to an activity, any existing linked contact to that account appears.
37670449	Profile Resync in the Exchange UI for Central Interfaces generates outbound messages successfully.

Bug ID	Description
37656925	You can view Profile Stay Record statistics for multiple properties only when the Central Currency Code is configured. However, you can view Profile Stay Record statistics for a single property in the property currency.
37651803	You can see the registered resort in the transaction key when profiles are merged in a shared profile = N setup.
37647228	Search results for profiles are returned in a timely manner.
37630467	The visibility of Profile Promotion Codes in OPERA Cloud and OPERA Cloud Administration is based on the Membership Promotions OPERA Control.
37629337	You can change the electronic_fiscal_flag value to blank.
37606336	You can retrieve a membership number and save it when Card Number Auto Generation and Card Number Validation are configured correctly.
37597970	You can retrieve profiles using the birth date advance search filter along with the name on the profile with a birth date.
37580004	When the user language is set to French, "Show masked information" and "RTF Template Name" parameters are translated when generating the data porting report.
37559075	You can process orphan stays for the past 1,000 days with the new scheduler job, "attach orphan stays for past 1,000 days." If the "orphan stay profile processing" control is active, profiles will be requested from the PMS, and be inserted in the central system so the stay record can be associated to the correct profile.
37524518	You can remove the Client ID field from the Enrollment screen using Customization/Personalization with Page Composer.
37522984	The primary email on the profile is pre-selected when settling and sending a folio by email for a profile that has an email ID attached in communications.
37517215	The scope for the Restrict Profile Fields Changes After Folio Creation OPERA Control is changed from global to property. The respective profile fields are restricted for editing only at the property level if a folio is generated at the given property.
37481650	The data in the Suspended Profile Table is visible and matches with the data in the suspended profile screen.
37475967	You can successfully manage channel negotiated rates across multiple properties for a large portfolio up to 800 resorts.
37474026	When enrolling an existing profile, the profile UDF fields are sent successfully to the external system.
37443121	When you delete Subscriptions from a profile for the second time the same is not reattached to the profile in the external PMS when interfaced using Exchange.
37399051	You can view global preferences at the hub level and global and property preferences upon selecting a property.
37201799	When a profile is accepted in Primary Membership Suspension, it triggers an update profile and broadcast message in messages to external systems.
36989892	You can search profiles using a tax ID.
36539601	The getProfile API shows the correct resort/hub details when the profile is created in OPERA Cloud.

Commissions

Bug ID	Description
37804116	You can attach a bank account to a travel agent profile that has commission records associated with the default bank account.
37787709	The commission calculation removes the per-night calculation when the commission code is configured with a percentage for the revenue transaction code.

Country Specific

Bug ID	Description
37809547	<p>Country Specific - Poland:</p> <p>In a scenario where the Customer Faktura Vat Folio Type is ordered higher than the Faktura Vat Folio Type in configuration, OPERA Cloud correctly generates the Faktura Vat Folio Type during folio settlement in Billing and New Invoice from Accounts Receivable.</p>
37749027	<p>Country Specific - Greece:</p> <p>When you settle an Article using Post It without a payee profile selected, the message, "The Fiscal Guest Type is missing on the Payee Profile," appears until you select OK or X to close the message pop-up.</p>
37719417	<p>Country Specific - Poland:</p> <p>The sample_folio_poland.rtf is updated to support values over 10,000 when generating a folio.</p>
37570832	<p>Country Specific - Italy:</p> <p>A change is made to the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) and the Italy E-Invoice Wrapper Exports (IT_E-INVOICE_W, IT_E-INVOICE_W_DAY) to ensure the values for <PrezzoUnitario> and <PrezzoTotale> populate correctly in scenarios where a Deposit Folio was generated before check-in.</p>
37562685	<p>Country Specific - India:</p> <p>Country Export GSTR1-4A is updated to run successfully.</p>
37495827	<p>Country Specific - Hungary</p> <p>The TAXAMOUNT merge code on the Sample Folio Hungary report (sample_folio_hungary.rtf) is updated to display the amount according to the Currency Format configured for the property.</p>
37454104	<p>Country Specific - Philippines:</p> <p>In a scenario where Cashiering (Financials) (Financials) Parameters for Folio No Reprint and Void Folio are active, when a BIR Folio with an associated Acknowledgement Receipt is voided, the voided BIR Folio appears in reports as Cancelled and the associated Acknowledgement Receipt does not appear in Receipt History, but is displayed on the Acknowledgment Receipt Report.</p> <p>Note: Acknowledgement receipts are not marked as Cancelled, but no longer appear in Receipt History.</p>
37452263	<p>Country Specific - Romania:</p> <p>In a scenario where the Multiple Credit Bill Folio Types OPERA Control is on and you perform Convert Folio, the Credit Bill that is generated populates the Folio Number from the correct sequence.</p>
37447078	<p>Country Specific - Greece:</p> <p>In a scenario where the transaction code generate UDF Function ROOM_TYPE_BASED_CHARGE is using Amount Ranges, the Reservation Rate Info screen displays the correct value for the generate.</p> <p>In a scenario where the transaction code generate UDF Function ROOM_TYPE_BASED_CHARGE is not using Amount Ranges and a change is made and saved, selecting to expand the generates information displays the correct values.</p>
37405020	<p>Country Specific - Portugal:</p> <p>In a scenario where the Total Gross of a folio is 0.00, the 0 field within the QR Code populates with 0.00 on the Sample Folio Portugal (sample_folio_portugal.rtf).</p>
37153428	<p>Country Specific - Spain:</p> <p>The ES_SII_SRC_TAXTOTALS Country Export is updated. In a scenario where a deposit exists on a folio, the deposit appears in the export for the business date where the deposit was posted. When the deposit is matured and a folio generated, only the folio footer breakdown is reported in the export. The deposit totals are not included as they are already included in the export for the posted business date.</p>

Distribution Management

Bug ID	Description
37692623	OPERA Cloud Rate Code's Channel Management, accessed from Administration > Financial > Rate Management > Rate code > Channel Distribution, is showing channel rates that are linked to this specific rate code only.
37577315	Channel Reservations using the In-Session flow are inserted with the expected origin code as defined in the Origin Code Channel Property control in Distribution.
37553192	OPERA Cloud - Distribution - Connectivity Messages - Channel Publication: You can publish ARI for Switch type channels..
37539690	OPERA Cloud Distribution - Channel Availability Shop amounts appear correctly in the Channel Availability screen.
37528791	Code changes for the components avoid duplication of data and selection between distinct components. The same component instantiated multiple times on a page work independently from each other.
37501922	Irrespective of the includeInDepositRule field being sent in the postTransactionCode payload, a transaction code is created successfully.
37481157	When a restriction creation fails in OPERA Cloud, restrictions no longer flow to the Distribution. This prevents erroneous data propagation and ensures data integrity within the system.
37409575	Room types and inventory are created successfully in OPERA Cloud and Distribution even without newRoomType and numberOfRooms fields in the request payload.
37345056	When an in-session reservation is deleted using the Purge Routine in OPERA Cloud, the inventory for the booked room type is adjusted correctly.
37343195	When updating a rate from OPERA Cloud Distribution to Channel values are now correctly displayed as plain decimal numbers across all relevant APIs.
37044715	When logged in at the Hub Level, if you have the Override Max Nights Upper Limit task, the effective maximum number of nights you can create a reservation for is the higher setting between the Maximum Number of Nights (Property level) and the Maximum Number of Nights - Hub Level settings.

Events

Bug ID	Description
37867796	Event search performance is improved when you search by Event ID.
37867786	Performance is improved when deleting a catering event from the I Want To menu in the Manage Event search screen.
37756190	You can remove all types of translations in the Edit Menu Item screen.
37576484	You can generate Banquet Event Orders when you have one or more catering package with no attendees.
37485966	When the Sell Date Range and/or the Event Date Range are deleted and saved, OPERA Cloud displays menu details correctly and deletes date ranges (both sell and date) successfully.
37473031	When a package is deleted from a package group, the search screen is updated to reflect the modified group.
37443785	All the properties appear in the Target Property selection list (multi select) in Event Forecast Maintenance (Admin).

Exports

Bug ID	Description
37540097	The Back Office, Export Mapping, and Mapping Types/Codes menus are only displayed for properties with an OPERA Cloud Foundation subscription.

Front Desk

Bug ID	Description
3761599 1	Flex Fields added to the Arrivals, In House, and Departures reservation search screen are not removed after clearing search criteria by selecting Reset.
3752385 2	When assigning a room with the Include Departures checkbox selected, the list of available rooms for assignment will include rooms that are assigned to arriving Day Use reservations. These rooms will show "Arrival" in the Reservation Status column.
3748594 1	You are presented with the option to break the lock when checking in a reservation that is locked by another user also trying to check in the same reservation.
3747601 8	You can generate the No Show Extended Reservations (noshow_ext) report without error.
3745951 3	The Room Key Deleted Business Event is triggered during the Room Move for Offline Outbound DLS interface.
3534268 8	When you are trying to create a room key and the DLS Interface is not running, you are presented with a time out error message.
3480559 4	No error message appears for the Post Guest Message API request with an empty guest message body.

Integrations

Bug ID	Description
37889044	When OPERA Cloud functionality for Accompanying Guests is enabled and Accompanying Guest Profiles are successfully added to a reservation from OPERA Cloud Xchange (OXI), they are not duplicated when the profile id may not exist.
37816969	The performance of Check-in Requests from the legacy OPERA Web Self-service (OWS) is optimized for faster processing.
37745632	Key count shows the correct value after making a room move when rooms are imported in the same online outbound interface.
37666136	When deleting an adhoc External system the user will be prompted and asked to proceed as interface mappings will also be removed.
37642297	When a FinancialTransaction (FINTRX) OPERA Xchange Interface (OXI) message is generated from OPERA Cloud, the correct xsd schema is used and will not return errors.
37640804	When OPERA Cloud Service Locator is configured for an API, and any external call invoking the API from Oracle Hospitality Integration Platform (OHIP) without bypass-routing=Y, Service Locator is redirecting the call to an outbound system without "permissionControl" in the URL.
37629826	Interface Authenticator (IA) supports retrying calls when an HTTP 429 ("Too Many Requests") response is received.
37625185	OPERA Web Service (OWS): When a createBooking request is sent to OPERA Cloud with a token containing alphanumeric characters, the booking is processed successfully.
37569483	You can access OPERA Xchange Interface (OXI) Interface Controls seamlessly, with improved handling of duplicate interface controls during interface setup updates for a smoother experience.
37544884	The OPERA Xchange Interface (OXI) Configure Promotion Code Inbound Message gets processed and created in OPERA Cloud.
37543537	OPERA 5 created block reservations shared to OPERA Cloud using the Cloud Hub creates share reservations correctly.
37532681	The OPERA Xchange Interface (OXI) Inbound XML processes as expected.
37520034	When the TA_CRS_OVER control is turned off in the OPERA Xchange Interface (OXI) Hub, the Travel Agent profile will not update when multiple reservations are created using the same travel agent.
37474545	Reregistering an external system successfully creates add-on licenses and interface parameters.
37473449	You can deactivate the Auto Configure OXI-OPERA Interface setup for all properties OPERA Control successfully.

Bug ID	Description
37459486	Fiscal Integration Update: OPERA Cloud Universal Payload performance is enhanced for the folio generation process.
37447066	When you delete Subscriptions from a profile for the second time the same is not reattached to the profile in the external PMS when interfaced using Exchange.
37440470	The maximum supported creation timestamp skew limit is increased from one second to three minutes to prevent request failures due to invalid time stamps.
37403824	The OPERA Fiscal Integration Solution (OFIS) Cloud Configuration user interface enhances and contains the pagination feature, and the search result is split into multiple pages containing the maximum of 20 rows per page. Path: OPERA Cloud Administration / Financial / Fiscal Management / OFIS Cloud Configuration.
37338975	Legacy Interface User will receive password expiry email notification 30, 14, 7, 5, 4, 3, 2, 1 days prior to password expiry as a reminder to reset the password.
37221210	External references are saved correctly in OPERA Cloud Central for multi leg reservations created using OPERA Web Services (OWS).
37067941	In the Channel Rates user interface, the copy feature is disabled for records where the channel has its mapping level set to External.
35240784	You can create room keys from the I Want To Create Keys action link in reservations or from the Property Interface Control screen.

Inventory

Bug ID	Description
37721188	You can select previous dates once a future date is selected in Manage Restrictions, Block presentation, and property availability screens.
37638379	In properties where the Advanced Task Scheduling OPERA Control is on, you can configure housekeeping task schedules by rate codes. If the total number of characters for all the selected rate codes exceeds 2,000 characters, you are alerted to that fact and asked to remove rate codes.
37631697	Deleting a room type clears the inventory and removes the room type from the Sellable Availability screen. Also, sellable availability is returned for the available room types for 30 days from the current business date.
37622875	Attach/Detach room type flow works successfully when logged in at Hub mode.
37500211	When a room type is copied to a property from template, copyTemplateCodes event is published and inventory is created for two years from the current business date for the newly copied room type.
37443652	You no longer receive a Null Pointer Exception error when searching the Restriction Changes Log and paginating without clearing the previously selected values in search filters.
37432856	When updating existing unit status configuration , the error message displays the correct resort name.
37430370	In the Inventory Management menu of OPERA Control, when the Length of Stay option is not selected under Restriction Type, the Minimum Length of Stay and Maximum Length of Stay options do not appear in the Manage Restrictions dropdown.
37429127	OPERA Controls returns results based on search criteria without occupancy errors, and Room Type creation saves minimum/maximum occupancy values without validation issues.
37417786	Room count is updated correctly in OPERA Cloud and Distribution when the room count is updated in the room type configuration when the PMS License is off and the OPERA Reservation System (ORS) License is on.
36066268	Borrow inventory functionality is working as expected.

Membership

Bug ID	Description
37629313	You can view the correct error message under Membership Transaction Points Rejection Reason when points are not calculated due to missing Daily Rate records based on the stay dates.
37612473	You can retrieve the correct membership statistics using the "getProfileMembershipStatistics" with query parameter "transactionDetail" as false.
37590660	You can create and edit Enrollment Groups with up to 4,000 enrollment codes.
37584714	You can successfully add or replace membership details for a stay record (checked out status) under Membership Claims -> All Transactions.
37555128	You can cancel out of attempting to add a membership to a Stay Record in all transactions without generating errors, which allows other operations to proceed normally.
37541965	Linked Membership appears successfully on the reservation and the reservation membership panel when it is added through the Reservation Membership panel.
37503815	OPERA Cloud displays membership details properly if you select Cancel and Edit in the Reservation Overview screen, Membership panel.

Miscellaneous

Bug ID	Description
37857836	Performance Enhancement: Post Charge Flow. Performance optimizations are implemented in the Post Charge flow to reduce the time taken to render the Posting pop-up and complete the posting process. You should experience faster response times and improved efficiency during charge posting operations.
37818748	The description for Data Residency Profile Nationality OPERA Control is updated to "For selected Nationalities, redirect the create and update Profile actions using Profile Residency Outbound Integration."
37769845	Changes allow the control plane to get the correct value for the correct value of UI_UNIFIED_REPLICAS.
37683945	The Key Response OPERA Control description is updated.
37626442	When the PMS license is enabled for the central property, during the night audit, the PMS_ACTIVE_YN flag is set to Y for both current the business date and new business date.
37551715	Caching issues with the Property Details > Values List field are corrected for when adding, updating, and removing values.
37547674	When OPERA Cloud is set to the French language, the Rooms Availability Summary dashboard tile appears in French.
37481896	The following OPERA Control names are updated: <ul style="list-style-type: none"> Auto Cancellation Fee Settlement is changed to Auto Cancellation Penalty Settlement. Auto Cancellation Fee Payment Methods is changed to Auto Cancellation Penalty Payment Methods.
37467787	You can update the currency code when a central property is activated with a PMS license and no existing financial transactions.
37430732	You can navigate to the Administration menu from source codes without errors.
37271461	Newly uploaded global image logos consistently appear in all applications when you are logged in at the hub level. Newly uploaded property image logos consistently appear in all applications except Role Manager (Role Manager displays the global logo) when you are logged in at the property level.
37260204	Selecting Identity Management from the OPERA Cloud user interface successfully redirects you to the OPERA Cloud Identity Management URL for the specified environment.
36199379	The Back To . . . navigation links are working as expected when using the Edit action to update panel details.

Mobile

Bug ID	Description
37463721	Screens that present data requiring scrolling operate as expected and do not overlap the Search and Application Bar. These include the Task Companion task sheet listing, room list in a task sheet, and the property listing in the Change Location screen.

Property APIs

37796489	A bulk request for getRatePlanSchedules API returns the correct results without any timeout errors.
37759178	The putInventory and putReleasedInventory operations are available in the Block API (BLK).
37658846	The Data Value Mapping (DVM) functionality cache refreshes every 15 minutes. When you update the DVM mappings in OPERA Cloud, any REST API request sent within 15 minutes will return the latest DVM values from the refreshed cache.
37658076	You can post stay records that are alphanumerically longer than 12 characters.
37657991	Improved performance helps ensure efficient delivery of Business Events when user streaming Business Events through OHIP.
37641673	Compliance is ensured by omitting the Content-Type header in GET API calls.
37640626	A performance improvement is provided for the In-Path Upselling feature (Nor1).
37630584	If an OPERA Cloud profile has special characters in the membership number, the Async ReservationDailySummaryProcess API returns a successful response.
37622989	POST generates API allows you to create the generates based on the percentage.
37619204	When you send postReservation (RSV) to OPERA Cloud with an invalid package code in the RQ body, the response will return an error informing you the package code is invalid.
37569674	The roomType field in the startHurdleRatesProcess operation of the Rate Plan Asynchronous (RTPASYNC) API is optional. If omitted (roomType field is not included in the request body), hurdles apply to all room types in the yieldCategory. If the request body contains invalid room type codes, they are ignored, and a warning is returned in the response. If a valid room type code is provided with an associated yield category, hurdles apply specifically to that room type. However, if the room type code is valid but lacks an associated yield category, hurdles are not applied.
37550654	The room's old value is defaulted to zero should OPERA Cloud receive null in the request body of operation startHurdleRatesProcess - RTP Async API.
37545611	When you run the request for the getProfileMemberships for the CRMCFG API, you must have the NameId as a mandatory query parameter.
37543981	To enhance the performance of PostProfile/PutProfile, WS to DB round trips for communication are eliminated. As a result, invalid country/state codes in the API payload no longer trigger errors.
37540528	[REST API] You can add a package or package group to a single or partial nights of a multi-night reservation using putReservation operation (RSV) without the need to send a schedule list for the package/package group.
37536661	You can create and update a profile with different values in emailformats element, in postProfile and putProfile (CRM API).
37507372	The getRateInfo operation (RTP API) returns correct errors if you fetch for rate details outside of the Arrival and Departure date range of the reservation.
37506364	You can create and save tax info and cashiering fields through profile APIs for a company profile.
37502515	Translation Texts get created/updated successfully when you have more than one translation text field.
37490367	You can search for profiles using the getProfiles operation in the CRM API and receive results in a timely manner.
37485416	The postSupplementalFolio and postCreditBill (CSH API) are updated and populate the transaction codes and payment information in a scenario where a credit bill or supplemental folio is generated.

- 37473164 The ratePlanSchedules operation available in the Rate Plan Management APIs includes the recordId in warning messages when rate schedule creation fails in OPERA Cloud, preventing its creation in Distribution and ensuring data synchronization between the solutions.
- 37473090 The error message for GET inventoryStatistics is updated when the date range exceeds the maximum limit of 62 days.
- 37441464 A null check for includeInactive is added in the source group search criteria to prevent a null pointer exception and a 500 internal error when the parameter is not provided.
- 37439901 Formula based packages are updated to reflect updated pricing when a rate affecting change is done as part of putReservation operation (RSV) and the External Availability, Rates, and Inventory OPERA Control is active.
- 37430163 Error handling is enhanced for post/putReservation operations (RSV) when adding an external reference id or idContext with an invalid character length.
- 37417994 The startHurdleRatesProcess operation in the Rate Plan Async API now restricts posting negative hurdle rates, in accordance with OPERA Cloud standards.
- 37417138 You can send stay records successfully with correct data using an API, and the stay record gets inserted in the profile successfully.
- 37408431 If a user sends a negative limit in a REST API get request, the response uses the default limit to ensure results are returned successfully.
- 37404920 A 500 Internal Error does not appear, instead, the correct response appears. Resources are removed from the event successfully without errors with the API request.
- 37326043 The limit for the query parameter "maxItems" in OPERA Cloud REST APIs is strictly enforced, preventing the submission of more items than the specified limit.
- 37305856 The response to getHotels operation (PAR) is updated to include the following two new elements: sellableRooms and ownerExclusiveRooms.
- sellableRooms is the maximum number of rooms that can be sold for the hotel excluding owner exclusive rooms.
 - ownerExclusiveRooms is the total number of rooms with owner exclusive ownership rooms (applicable when the Room Rotation OPERA Control is active).
 - Descriptions for the elements "inventoryRooms" and "availableRooms" are updated to indicate their handling of owner-exclusive inventory.
- 37305299 Transaction codes created in OPERA Cloud by an external system using Property REST APIs are displaying correctly.
- 37293776 You can invoke the PostBillingCharges (CSH) API without specifying the postingQuantity in the request body; it will automatically default to 1.
- 37273229 When using post/putReservation with reservationNotification set as true, and a credit card payment method is specified with an invalid card type, the payment method defined in the Reservation Notification Default Payment Method OPERA Control is applied to the reservation.
- 37117647 When you call the getAccounts in the Accounts Recievable (ARS) API, the SuperSearch query parameter returns the correct response when the following keywords are specified in the superSearch parameter:
1. accountName
 2. accountId
 3. accountNo with:
 - Numeric account numbers
 - Alphanumeric account numbers (with hyphen)
 - Alphanumeric account numbers (without hyphen)
 4. openBalance keyword
 5. noBalance keyword
- 36984091 [REST API] Validation has been added to putReservation preventing the updating of the guarantee code for a reservation that is In House or Checked Out.
- 36885765 [REST API] The operations postReservationMembership and deleteReservationMembership are deprecated. Memberships on a reservation can be managed using putReservation.
- 36351579 Block API returns the correct amount if the block has a different currency than the base currency.
- 36343599 FetchServiceRequests returns an error when an invalid reservation ID is passed in the query parameter.
- 36130046 Error handling is enhanced for putAquireReservationLock operation (RSV) when an invalid reservationId is passed.

- 36081642 Error handling is enhanced for postReservation operation (RSV) when the arrival date is prior to the current OPERA Business Date, and guaranteeCode is sent as CHECKED IN.
- 36053607 Error handling is enhanced for getReservations operation (RSV) when searching by reservationId.

Reports

Bug ID	Description
37770074	With an OPERA Cloud Central subscription only and generating reports from hub and property locations, the report generates successfully.
37649691	The Membership Pre-Check In Report (arrprecheckinmem) successfully retrieves the reservations that are not checked in and have active memberships attached to the reservation.
37640610	When you edit the grppickup report and enter values for the Block Status, those are saved and populated when generating the report.
37634215	When selecting "Email to Print" and using "More Printers" option in the drop down list with more than 10 printers configured, the selected report is delivered to the email associated with the email printer.
37625627	When you add a package rate to the res_forecast2 report from Manage Reports and search, you see the defaulted Package Rate generated on the report.
37402881	The revenue from PM (pseudo) room types is correctly included in the Manager Flash Report even when no room class is assigned. This ensures consistency between the Manager Flash Report and the Trial Balance report.
37389986	When viewing executed reports in Report Scheduler, you will see the start/end times based on the property time zone selected.
37303079	You can create and schedule the history_forecast report. Once created, the custom date parameters appear correctly.
37036489	When editing scheduled shift reports, the file names edited remain intact, and reports are sent and generated successfully.

Reservations

Bug ID	Description
37847325	Response times are improved when searching for reservations by confirmation number.
37846323	During the Auto Mass Cancellation process, reservations are cancelled at the configured time and are based on the Reservation Type configured.
37820860	You can change the existing coupon code to a different coupon code while updating a reservation without encountering an unexpected error.
37800332	When OPERA Cloud Rooming List functionality is enabled, reservations are created successfully.
37791810	When there is a deposit or cancellation policy scheduled for a block in Administration, the policy is applied to new reservations for the block.
37787343	In the Reservation Sales Screen, you can override block sell limits and continue booking if you have the Override Sell Limits task assigned to your role.
37777814	You can search for room availability in the Look to Book screen, Rooming List screen, the Room and Rate Grid, and in Reservation Sales Screen without encountering an error.
37777699	In Reservation Sales Screen, block availability appears for any selected block.
37759615	The Stay Statistics screen shows the correct currency when you view Reservation Statistics, Stay Records, or Revenue Statistics.
37734863	You can update a block reservation for a non-member profile created using the Reservation Sales Screen with Edit with the Look To Book action.
37733715	In the Look to Book and Reservation Sales Screen, when using profiles with membership attached and searching specifically for guaranteed rates, the rate appears in the appropriate Membership Rates display set in search results.

Bug ID	Description
37723273	For anyone with the user task to override Minimum/Maximum Occupancy, a prompt appears to override the minimum/maximum occupancy when editing a reservation that would result in the number of occupants in the room being either being less than or exceeding the configured occupancy for the reservation's assigned room/room type.
37723114	When there is insufficient availability of a requested item that is attached to the package added to the reservation during booking from Reservation Sales Screen, an updated message appears when confirming the booking informing you of the insufficient item inventory and requesting you to remove the package.
37697175	The Rate Information table in Reservation Sales Screen is showing correct day of the week for the selected stay dates.
37679585	In Reservation Sale Screen, clicking the X icon in the Smart Search bar clears the search and resets the prepopulated filter chips to default values.
37674256	In Reservation Sale Screen, the negotiated rates linked to the profile selected in the New Reservation Availability search appears with the Negotiated badge.
37670112	When updating values for different profile types in Reservation Sales Screen Smart Search, only the updated filter chip value is updated.
37668685	Stay records appear in summary and detail views based on the departure date associated with the stay.
37664409	You can book reservations with the Limited-Use Promotions and Promotion Coupon Codes created at the Template Level across the Hub properties from the Reservation Sales Screen.
37663080	A correction is made that no longer supports users who have the Auto-Borrow from House user task to extend a Non-Elastic Block Reservation.
37663013	Multiple negotiated rates linked to the profile selected in the availability search appear under the negotiated display set in the Look to Book Sales Screen.
37659443	In Reservation Sales Screen, the Rate Information table in the Total Cost Of Stay drawer and Room and Rate Details drawer displays correct values and total for the rate with change during the stay.
37648416	You can create reservations created successfully from Reservation Sales Screen and the Look to Book screen in OPERA Cloud with or without linking promotion codes.
37644394	In Reservation Sales Screen, Daily Details Effective Rate appears correctly when a package is added, edited, or removed from the overview screen.
37641064	Reservations with reservation type "GDS-SESSION" (on hold) are not included in the Reservation Statistics of a profile.
37639300	In Reservation Sales Screen the word "items" is removed from the number appearing in the parenthesis for global sell messages.
37638684	In Reservation Sales Screen, you can add or remove associated profiles from the Linked Profiles tab in the In Progress reservation screen.
37629467	In the Reservation Sales Screen, the Create Reservation button opens the New Reservation flow without delay.
37629368	In the Reservation Sale Screen> Find Profile search, the value passed from the form can be applied as suggested filter chips.
37622704	When updating the room type on a reservation from a physical room type to a pseudo room type in OPERA Cloud, the saved value for the attribute pseudoRoom is updated to true, likewise, when updating a reservation's room type from a pseudo room type to a physical room type, the save value on the reservation for the attribute pseudoRoom is updated to false.
37622366	In Reservation Sales Screen, for blocks where there is no rate code attached meaning the rate amount is derived solely from the block's configured rate and room grid, the alternate calendar displays in the green badges the word "Available" instead of a question mark symbol.
37617399	You cannot select a profile in the reservation screen if the the Reservations Override Restricted profile role is not granted.
37612930	The tooltip for Override Minimum Maximum Occupancy on the Mass Update Reservation Details screen is updated to reflect this option overrides the configured minimum/maximum occupancy on the room type(s) for the selected reservations.
37605411	In Reservation Sales Screen, if you select a closed rate in the block availability, you can continue booking from the Alternate Dates screen if you have the Override task in your role.
37601820	On the Payment Instructions panel of a reservation, the Reservation Type selection list validates against scheduled configured reservation types.
37595489	Error handling is enhanced on the Look to Book Sales Screen when adding multiple reservations to Trip Composer, each with multiple rate code packages.

Bug ID	Description
37590936	You no longer receive a coupon code validation message when modifying a reservation using Edit in Look To Book.
37589716	In Reservation Sales Screen, you can select a profile for a multi-segment reservation at any stage during booking.
37588356	In Reservation Sales Screen, the Effective Rate in the Daily Details shows a correct value for each day.
37587343	In Reservation Sale Screen, the internal Promotions and Negotiations display sets are hidden in the Display Sets filter chip list of values.
37576779	In Reservation Sales Screen, the internal profile designated for in-progress reservations before an actual profile is assigned will not appear anywhere throughout the system.
37574796	When accessing OPERA Cloud in French, the Reservation Revenue Summary tile displays the correct translation "Tarif Journalier Moyen."
37572810	When searching by confirmation numbers on Arrivals, Departure, Manages Reservations, and Arrival with Deposit Balance screens remaining populated, search criteria will remain.
37569951	In properties where the Back to Back Handling for Linked Reservations OPERA Control is active, you can move in-house reservations with back-to-back reservations using Room Diary. You can do this by dragging and dropping the reservation or by using the Room Move in the I Want To options.
37568049	When searching for reservations, you can use additional search filters (such as Arrival From/To) when searching by partial confirmation number (by using the "%" wildcard).
37566838	When the Default Check In Step OPERA Control is on, when landing on the Check-In screen, the focus is always on the first panel. This is the same whether a panel needs attention or all panels are completed.
37566436	The changes log entry logged on reservations when using Mass Update Reservations Details is consistently formatted with "Mass Update" added to a prefix to the entry regardless of the fields being updated.
37565865	When editing an existing Reservation Trace, you can delete the existing trace text and replace it using the 'Insert Quick Text' option.
37564862	Enhanced error handling occurs when performing Mass Update Reservations and there is not enough inventory on the room class level to complete the update, and the option to "Override Available Inventory" is not selected.
37562539	When modifying a reservation using Edit in Look-to-Book (LTB), the availability search now mandates a Promotion Coupon Code for Limited-Use Promotion Coupon Codes.
37559830	In Reservation Sales Screen, you can select the promotion code in the Promotion field.
37555431	In Reservation Sales Screen, when searching for a specific non-membership rate for a membership profile, the membership rates this profile is entitled to, as well as the specified rates from the search criteria appear together in the availability results.
37555125	When you go to Reservation Sales Screen to make a block reservation for a block that has sell limits, the availability displays correctly and you can make the reservations accordingly.
37554716	In Reservation Sales Screen when the Hide Membership Rate Rule Display OPERA Control is active, membership rates are hidden by default. When Hide Membership Rate Rule Display OPERA Control is inactive, membership rates appears at the top of the results with a Membership Rates badge.
37554565	You can extend a reservation that has a Post Next Day package with an end date prior to the current OPERA Cloud business Date.
37545842	You can search for profiles using communication values in the Look to Book screen.
37545088	In Reservation Search Screen, when searching for a new reservation availability with Destination selected, the Property and Attractions filter chips are not available.
37545020	Performance is improved when booking a reservation using Reservation Sales Screen.
37544982	In Reservation Sales Screen when you search by Destination and the availability results include the rates in different currencies, you can convert all rates into the global currency selected in the "Show Rate in" field.
37539994	The default routing instructions prompt does not appear when creating share reservations from the Look to Book Sales screen. Share Reservations created from the Look to Book Sales screen with an account profile (Company, Travel Agent, Source) are not duplicated in Trip Composer.
37530064	Performance is improved for blocks and reservations while business events are created.
37528526	The Reservation Overview in the check-in steps shows the VIP description next to the code for reservations with a profile marked as VIP.

Bug ID	Description
37526788	The guest message updated time appears based on the property time zone.
37525144	When the Show Alternate Properties OPERA Control is active, the alternate properties in Reservation Sales Screen availability results appear only when a specific property or properties are selected.
37519565	You can cancel a reservation that has a deposit payment.
37519553	Routing Instructions are copied successfully when you are copying a Pseudo Reservation where routing is applied.
37519473	The correct rate amount appears on the Book Now screen (Look to Book Sales Screen) when making a reservation for a rate code configured as type "Best Available Based Rate."
37517659	You can select the Fiscal style and a corresponding year when generating the Reservation Statistics (res_statistics2) report.
37517060	You can search for available rooms using a floor filter criteria while assigning a room to a reservation.
37512951	In Reservation Sale Screen when navigating to the In Progress reservation without a Guest profile selected in the search, you are prompted to add a profile from the profile panel.
37495585	In Reservation Sales Screen > Room and Rate Details drawer, you can use the arrows to scroll through the available room types or rates, and the Rate Information table is updated for each new selected record.
37492489	The amenities in the Reservation Sales Screen Property brochure appear in the configured sequence.
37486573	In properties where the Advanced Daily Details OPERA Control is active, you can assign certain nights of a reservation using the Date and Nights fields from the Daily Details panel. Doing this creates separate Room Segments and Scheduled Room Moves.
37482310	In properties where the Auto Check In of Advance Checked In Reservations OPERA Control is enabled, once you select to pause the Auto Check In process, it resumes only after you or another user selects to start the process again. If the Auto Check In process is left paused during the day, the End of Day starts the process again the next day.
37480115	Regex patterns are updated, and conditions for formatting are updated to fit the requirement for the configured time format.
37479991	In Reservation Sale Screen, the "Discard the note upon finalizing the reservation" checkbox under Quick Note remains the selection value after the update.
37475353	When you generate the rep_daily_forecast.rep, the Owner field filters the data based on the owner codes selected.
37472956	In Reservation Sales Screen, for Advance Daily Rate based on an Advanced Daily Base Rate, the adult and child rate amounts are appropriately calculated in the Overview screen for the total cost of stay and the room and rate details drawer.
37466515	The Save button executes successfully, and the Stay Details section is set to Read Only Mode.
37463186	In Reservation Sales Screen when child age buckets control is active, but child age buckets are not defined, when adding a number of children, the "Child age does not fall into defined range(s) or Child Age range(s) is not defined" validation messages appear.
37462590	The reservations for Global Distributions Systems (GDS) bookings from WEB channel are successfully processed when a reservation is already created in-session.
37458632	In Reservation Sales Screen availability results you can view and expand results to view all rates at different zoom levels.
37454959	A correction is made that no longer supports users who have the Auto-Borrow from House user task to extend a non-elastic block reservation.
37454932	A second back-to-back reservation check-in completes successfully after you click the Continue button when the first back-to-back reservation checks out.
37451305	In Reservation Sales Screen, child packages are charged per the configured age bucket child prices in the Overview screen and also displayed in the Total Cost of Stay and Rate and Room Details drawer. Package amounts are updated when the number of adults or children are changed during the In-Progress reservation.
37449119	A hover message over the Reprocess button provides a warning message when you select Reprocess in the Suspended Stay screen.
37446538	When OPERA 5 Global Alerts are migrated to OPERA Cloud with configuration of a date range that includes + or - values, you will no longer see any errors when searching within OPERA Cloud.

Bug ID	Description
37443883	For multi-segment reservations with a change in Block Code (available when the Advanced Daily Details OPERA Control is active), and with a change in the Block rate from one date to another in a single segment, the rate information pop-up on the Book Now Screen (Look to Book Sales Screen) reflects the correct rate amount on a per-day basis for each night of the reservation.
37442979	When adding a new package while booking in Reservation Sales Screen, the focus is in the Start Date field when the Add Package pop-up is launched.
37442504	When copying a reservation, the departure time of the original reservation is not copied to the new reservation.
37441735	Central Reservation System (CRS) Status API calls do not throw exceptions to the property management system (PMS) even if the PMS property and external property are different.
37440213	You can select/deselect multiple properties through the Property Filter chip.
37439848	In the Reservation Sales Screen overview after entering and saving the ages of children, the Child Ages field becomes read-only. You can hover on the Child Ages field to see all of the age values, or you can click the pencil icon to edit the child ages.
37435368	If a Preference exists on a reservation from a profile, and you try to add the same preference to the reservation, the indicator count does not duplicate the record or increase in value.
37431322	You can use the Reservation Status filter on the Departures screen to filter results by Reservation Status.
37422747	City Tax packages are calculated based on the selected Purpose of Stay. If no Purpose of Stay is selected on the reservation, the default Purpose of Stay as defined in OPERA Controls is used to calculate the City Tax package price applicable to that reservation for any reservation created from the Book Now Screen (Look to Book Sales Screen).
37420434	When you click Delete on the Housekeeping Schedule of a reservation, you can select multiple tasks for a day or across the stay dates and delete the selection, after which the housekeeping schedule refreshes.
37419644	You can update the stay dates for an in-house reservation that had a change in rate code (to a rate code with package(s)) for the current business date. Additionally, you can change the rate code on an in-house reservation to a rate code with package(s).
37417166	The Total Cost of Stay on the Book Now screen calculates any profile discounts applied regardless of whether the Show Profile Discounts OPERA Control is active.
37408776	In properties where the Back to Back Handling for Linked Reservations OPERA Control is active, you are presented with the prompt to select the back-to-back reservation(s) when removing the room of a reservation while processing a reverse check-in.
37407044	When the Swap/Shift Rooms OPERA Control is active, you can swap and shift rooms using the Swap/Shift Rooms link on the Assign Room screen while assigning a room to a reservation. You can also swap or shift rooms from the Arrivals, Arrivals with Deposits, or Room Assignment screens.
37405053	On the Look to Book Sales Screen, when the applicable deposit rule is configured for both Days After Booking and for Days Before Arrival, the calculated due date will appear.
37381948	Key delete is not triggered when an active key is created for a sharer.
37126881	When OPERA Cloud Shares functionality is enabled and you access the panel, upon selecting any rate distribution options (Full/Split/Entire), when you close the panel and reopen, all options for rate distribution appear as expected and are responsive.
37095872	When using the Auto Assign option on the Room Assignment screen, you can select the Confirmation Number link on the Auto Assign Status screen to open the reservation in a new browser window.
37024619	The unavailability of inventory for a reservation's departure date does not restrict creating or modifying a reservation.
36922022	When splitting a multi-room reservation with 1 or more scheduled room moves, the scheduled room move time is retained for all split reservations.
36734394	When the Default Availability Option OPERA Control is set to "Include Closed Occupancy," the occupancy-restricted rates appear by default on the Look To Book Sales Screen.
36679579	You should not see the Create Reservation link for recently searched profiles in the LTB/Book Now screen.
36569163	The OPERA Controls Maximum Number of Nights and Maximum Number of Nights - Hub Level have a maximum allowed value of 999 nights.
34783554	In the Room Diary, you can use dragging between dates to create out of order or out of service rooms, as well update and create reservations.

Role Manager

Bug ID	Description
37484086	<p>In a scenario where General Parameter Flexible Dynamic Fields is active, and Property Roles are configured in Role Manager > Tasks, the following Tasks are available in Manage Property Roles:</p> <ul style="list-style-type: none"> Enterprise Admin > Flexible Dynamic Fields, and sub tasks New/Edit Flexible Dynamic Fields, and Delete Flexible Dynamic Fields. Client Relations > Profiles Management > Profile Flexible Dynamic Fields, and sub tasks New/Edit Profile Flexible Dynamic Fields, and Delete Profile Flexible Dynamic Fields. Bookings > Reservation Management > Reservation Flexible Dynamic Fields, and sub tasks New/Edit Reservation Flexible Dynamic Fields, and Delete Reservation Flexible Dynamic Fields.
37460001	<p>The following missing tasks are added to the Configured Roles and Tasks Report:</p> <p>Inventory Group Tasks:</p> <ul style="list-style-type: none"> Edit Available Rooms Edit Sell Limits Edit Sell Control Room <p>Inventory Admin Group:</p> <ul style="list-style-type: none"> Delete Vacant Room Status Housekeeping Tasks Create/Edit Housekeeping Tasks Delete Housekeeping Tasks
37383782	You can search for and associate a transaction code, created either before or after its creation from a template, with up to 200 characters through Role Manager/Property Roles successfully.
36900178	Irrespective of the large number of roles, all newly created roles in Oracle Identity Management (OIM) are synchronized with Oracle Identity Cloud Service (IDCS) and also display properly in OPERA Cloud.

Rooms Management

Bug ID	Description
37623459	When you have rooms with multiple reservations on the task sheets (for example a Departure and an Arrival), the reservation status for the room is the one for the reservation that has to be actioned first, so in this case, it will show Departure as that must be actioned first before the Arrival can check in.
37608041	When viewing the task sheets in Card view, you can change the task sheets that are displayed by selecting the task sheet number in the drop-down at the top of each task sheet. Once a different number is selected, the information refreshes and appears for the newly selected task sheet.
37592852	In a property where housekeeping task schedules are configured with supplies, or supplies are manually added to a reservation, the supply code and supply count appear in the instructions section of the Task Companion.
37362961	All views of the Task Sheet Presentation screen display all rooms on each task sheet. Scrolling is available should the list of rooms be longer.
37258369	Performance is improved for generating and managing Task Sheets.

Sales

Bug ID	Description
37369605	You can edit activities through multi edit functionality without any errors.

Toolbox

Bug ID	Description
37891262	You will see performance improvement when stay records are uploaded from Toolbox or through the Cloud Hub adapter.
37834270	You can successfully upload the data files through Toolbox > System Setup > Import Data.
37619160	Profiles are purged successfully based on the Profile Purge OPERA Controls configuration.
37549944	The import progress tracker appears when importing postal codes from data management.
37475722	Imbalance Tool: Repopulating missing bills into Folio Tax does not create duplicate bills in Folio History.
37397658	When you run the Room Type Change Utility, the room type is updated, and rooms allocated in blocks transfer correctly from the old room type to the new one.

3

Deprecated Features for OPERA Cloud Services

CRM - **getSuspendedAddresses** Operation Deprecated

The **getSuspendedAddresses** API operation is deprecated in the Customer Relationship Management API (CRM)

4

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.