Oracle Hospitality OPERA Cloud Services
Release Readiness Guide

Release 25.1
G18819-04
March 2025

ORACLE®

Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 25.1

G18819-04

Contents

1 Feature Summary

ORACLE®

2   Resolved Issues

3   Deprecated Features for OPERA Cloud Services

4   System Requirements, Supported Systems, and Compatibility

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table   Revision History

Date	Description of Change
February 2025	Initial Publication
March 2025	Made additional and removed duplicate resolved issues.

Table   (Cont.) Revision History

Date	Description of Change
March 2025	Made minor formatting and content adjustments.

1

Feature Summary

For the **Page Composer User Defined Links Modes Added** - User defined flex links that were configured for the **Launch URL in New Tab** checkbox option now need to be associated with one of the updated options under **Launch URL Mode**.

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge.

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge.

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge.

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge.

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge.

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Auto Borrow Inventory from House When Updating Block Reservations Task Added	SMALL	ACTION!
Block Daily Revenue Tile Added	SMALL	
Block Search Options Added	SMALL	
Keyboard Access Key Added in Blocks	SMALL	
Performance Improvements on the Room and Rate Grid	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Room and Rate Grid View Options Updated	SMALL	
Recalculate Room Forecast Added to Block I Want To	SMALL	
Report Currency Abbreviation OPERA Control Added	SMALL	ACTION!
Selective Block Business Events OPERA Control Added for Block Exchange	SMALL	ACTION!
CASHIERING AND FINANCIALS		
Auto Cancellation Penalty Posting and Settlement Added	SMALL	ACTION!
Batch Credit Card Authorization for Arrivals/Future Reservations Added	SMALL	
Consumable Inventory Updated	SMALL	
Do Not Modify Postings OPERA Control Updated	SMALL	
Externally Processed Credit Card Payments OPERA Control Added	SMALL	ACTION!
Generic Authorizers Added to Comp Accounting Group `Gaming`	SMALL	ACTION!
Global Exchange Rates Added `Central`	SMALL	ACTION!
Global Exchange Rates for Central Subscription Added `Loyalty`	SMALL	
Journal By Cashier and Transaction Codes Added to R&A	SMALL	
Package Code Configuration Usability Updated	SMALL	
Package Pricing Per Days of Week Added	SMALL	
Post It/Passerby and AR Invoice Updated	SMALL	
Prepaid Cards Management Updated	SMALL	
Promotion Code Search by Rate Code Added	SMALL	
Promotion Coupon Codes Added	SMALL	ACTION!
Rate Access Exclusion Updated	SMALL	
Reservation Authorizations R&A Report Added	SMALL	
Tasks Added for Manage End of Day Scheduler	SMALL	ACTION!
UDF Generate Function Added	SMALL	
Update of Sell Dates on Change of Rate Category Added	SMALL	
CLIENT RELATIONS		
Ability to Purge Accounts and Contact Profile Added	SMALL	ACTION!
External Profile ID Updated to 80 Characters	SMALL	
IATA Search Using OPERA Cloud Distribution OPERA Control Added `Central`	SMALL	ACTION!
Invalid Data Not Inserted Into Profiles Created/Updated by HUB Adaptor	SMALL	
Restricted Status Indicator Added to Linked Profiles	SMALL	
Suspended Primary Profile Updated `Loyalty`	SMALL	
Suspended Profiles Updated for Duplicate Member Number `Loyalty`	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
User Defined Fields Added to Stay Records	SMALL	
COMMISSIONS		
Commissions Recalculation Added	SMALL	
COUNTRY SPECIFIC		
Country Specific - France - Sample Folio Updated	SMALL	ACTION!
Country Specific - Italy - Custom Charge and Redemption Summary Report Updated	SMALL	
Country Specific - Italy - E-Invoice Exports Updated	SMALL	ACTION!
Country Specific - Lithuania - Updated Print Fiscal Information Folio	SMALL	
Country Specific - Philippines - BIR Functionality Updated	SMALL	
Country Specific - Poland - PL_JPK_FA Export Updated	SMALL	ACTION!
Country Specific - Portugal - PT_SAFT_104 Country Export Updated	SMALL	
Country Specific - Portugal - PT_SAFT_104 Export Updated	SMALL	ACTION!
Country Specific - Portugal - Simple Folio for Post It Functionality	SMALL	
Country Specific - Portugal - Simple Folio Updated	SMALL	
Country Specific - Serbia - Print Fiscal Pro-Forma Folio Added	SMALL	ACTION!
Country Specific - Spain - ES_SII Export Added to R&A	SMALL	
Country Specific - Spain - Sample Police Registration Card Template Updated	SMALL	ACTION!
Country Specific - Türkiye - Updated Resmimusteri, Resmi Musteri Listesi, and KBS Reports Added to R&A	SMALL	
DISTRIBUTION		
API - putPropertyStatus and getPropertyStatus Operations Added	SMALL	
Channel Management Options Added `Distribution`	SMALL	
Configure Rate Plan Type on Channel Rate Plan Level Added `Distribution`	SMALL	
Search for Channel Rates on Cluster Level Added `Distribution`	SMALL	
EVENTS		
Budget Forecast Configuration Updated	SMALL	
Discount Percentage Added to Catering Package	SMALL	
Event Flex Links Added	SMALL	
Keyboard Access Key Added in Events	SMALL	
Space Name Added to Waitlist Search	SMALL	
EXPORTS		
EXP_ACC_RES_ATTACH_DETACH_VIEW View Added	SMALL	
FRONT DESK		
Check In Initiated By Field Added	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Default Source Code for Walk In Reservations OPERA Control Added	SMALL	ACTION!
INTEGRATION		
Fiscal Integration Updated - Fiscal Business Events	SMALL	
Fiscal Integration Updated - Fiscal Folio Parameters	SMALL	
Fiscal Payload Descriptions Updated	SMALL	
Interface Monitoring Added	SMALL	ACTION!
Multiple Guest Room Key Feature Updated	SMALL	
Reservation Business Events Updated	SMALL	ACTION!
INVENTORY		
Attach/Detach Room Types to/from Rate Codes Added	SMALL	
Daily Inventory Item Configuration Added	SMALL	
Manage Restrictions Changes Log Search Updated	SMALL	
Manage Restriction Updated	SMALL	
Scheduled Room Moves in Property Availability Added	SMALL	
MEMBERSHIP		
Auto Issue Awards OPERA Control Added `Loyalty`	SMALL	ACTION!
Change Member Numbers Added for Suspended Stays `Loyalty`	SMALL	
Manage All Transactions Added to Manage Membership Claims `Loyalty`	SMALL	
Member Card History Added `Loyalty`	SMALL	
Membership Type Rules with Rounding Options Updated `Loyalty`	SMALL	
Points Calculation Rules Configuration Updated `Loyalty`	SMALL	ACTION!
Stay Date Added on Reservation Awards Panel `Loyalty`	SMALL	
Suspended Profiles Search Updated	SMALL	
MISCELLANEOUS		
Brand Code and Show Inactive Added to Property Configuration	SMALL	
Detail Link Count Display Updated	SMALL	
Enterprise Management Menu Added `Central`	SMALL	
New Business Event Added to New, Update, and Delete Trace Element	SMALL	
Page Composer User Defined Links Modes Added	SMALL	ACTION!
Multiple Field Lengths Increased	SMALL	
Performance Meter Updated	SMALL	
MOBILE		
OPERA Cloud Mobile Tasks Added	SMALL	ACTION!
Person Discrepancy Added to Task Companion and Room Status		

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
PWA Task Companion Updated		
Room Status Updated With Unit Status		
Task Companion Updated with Back To Back Reservations		
PROPERTY APIs		
BLK Async - getBlockAllocationSummary Operation Updated	SMALL	
BLK Async - getBlockAllocationSummary Operation Updated	SMALL	
BLK Async - recalculateRoomForecast Operation Added	SMALL	
BLK - getBlockAvailability Operation Updated	SMALL	
BLK - getBlock Operation Updated	SMALL	
BLK - getBlocks Operation Added		
BLK- setBlockExchangeInterfaces and getBlockExchangeInterfaces Operations Added	SMALL	
CRM - Added postStayRecord Operation	SMALL	
CRM Config - MembershipOriginGroups and MembershipSource Groups Operations Added `Loyalty`	SMALL	
CRM Config - MembershipTypeRules Operations Updated `Loyalty`	SMALL	
CRM - flexFieldCode and flexFieldValue Operations Added	SMALL	
CRM - getMemberPointsToExpireByCardNo Operation Added `Loyalty`	SMALL	
CRM - getMembershipTransactionsSummaryByCardInfo Updated `Loyalty`	SMALL	
CRM - getProfileTransactions, getStayRecordDetail, and addReplaceStayMembership Operations Added `Loyalty`	SMALL	
CRM - Suspended Stays and Suspended Profiles Operations Added `Central`	SMALL	
CRM - validateMembershipNumber Updated `Loyalty`	SMALL	
CSH Async - getFinancialPostingsAsync Added	SMALL	
CSH - postArticlesSale and postPasserBySale Operations Added	SMALL	
CSH - postProformaFolio Operation Added	SMALL	ACTION!
Enhanced REST API Error Messages Reveal Missing Query Parameters	SMALL	
ENT - getHotels Updated	SMALL	
ENT - templateHotelDetailType and hotelDetailType Description Updated	SMALL	
EVM CFG - Inventory Items Operations Added and Updated	SMALL	
EVM - eventChangesByDateTime Operation Added	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
FOF - getRoomKeyInterfaceDetails and getRoomKeys Operations Updated	SMALL	
FOF - getStatistics Operation Enhanced	SMALL	
HSK - getFacilityForecast Operation Updated	SMALL	
HSK - putRoomRelatedStatus Operation Enhanced	SMALL	
INV Async - getInventoryStatisticsAsync Asynchronous Operation Added	SMALL	
LMS - ActivityBookings Operations Updated	SMALL	
LOV - New Operations Added	SMALL	
PAR - getRestrictionsHistory Updated	SMALL	
RSV Async - startReservationDetailsMassUpdateProcess Operation Updated	SMALL	
RSV - get/create/update/deleteFlexFieldValue Operations Added	SMALL	
RSV - getReservation Operation Updated	SMALL	
RSV - postReservation, putReservation and putReservationByExtId Operations Updated	SMALL	
RSV - putReservation Operation Updated	SMALL	
RTP Async - startRatePlanRoomTypesModifyProcess Operation Updated	SMALL	
RTP - generate, get, and putPromotionCode Operations Added	SMALL	
RTP - getPackage, putPackage and postPackage Operations Update	SMALL	
RTP - getPromotionCodes Operations Updated	SMALL	
RTP - post/put/getPromotionCodes Operations Updated	SMALL	
RTP - setRateAccessExclusions Updated	SMALL	
RTP - TemplatePromotionCouponCodes Operations Added	SMALL	
REPORTS		
Merge Codes to Support Inventory Items, Upsell Offers, and Scheduled Activities Added to Sample Data File for Confirmation Letter	SMALL	
Unified R&A Reporting Added	SMALL	
RESERVATIONS		
Advanced Daily Details and Scheduled Room Moves	SMALL	ACTION!
Accompanying Guest Management Updated	SMALL	ACTION!
Advanced Daily Details and Shares Functionality Updated	SMALL	
Auto Mass Cancellation Functionality Added	SMALL	ACTION!
Back to Back Handling for Linked Reservations	SMALL	ACTION!
Changes Log Entry Added for Availability Override	SMALL	
ConfirmationEmail Element Added for Confirmation Letters	SMALL	ACTION!
Create Packages as Externally Excluded Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Default Reservation Type For Shares Created from Profile OPERA Control Added	SMALL	ACTION!
Description Updated in Property Details Values for the Property Brochure	SMALL	
Enroll Guest Link Added to Profile Business Card Loyalty	SMALL	
External Availability, Rates, and Inventory OPERA Control Added	SMALL	ACTION!
Flex Field Search Added	SMALL	ACTION!
Hide Membership Rate Rule Display Set Added	SMALL	ACTION!
Linked Name Added to Sample Stationery	SMALL	
Look to Book Displays ROOM_TYPE_BASED_CHARGE Calculation	SMALL	
Look to Book Feedback Message Updated	SMALL	
Look to Book Updated For Default Reservation Type For New Reservation OPERA Control	SMALL	
Multiple Reservation Updates Updated	SMALL	
Override Options Added to Mass Update Reservations	SMALL	ACTION!
Reservation Flexible Dynamic Fields Added	SMALL	ACTION!
Reservation Sales Screen Updated	SMALL	
Reservation Traces through Item Inventory Updated	SMALL	ACTION!
Routing Instructions Per Day OPERA Control Added	SMALL	ACTION!
Shares Payee Selection Updated	SMALL	
ROLE MANAGER		
Manage Interface User Updated	SMALL	
Managing Users Updated	SMALL	
ROOMS MANAGEMENT		
Credit Rules Added to Housekeeping Forecast	SMALL	
Housekeeping Schedules Updated with Membership Level	SMALL	
Maintenance Images Added	SMALL	
Person Discrepancy OPERA Control Added	SMALL	ACTION!
Turndown Based on Reservation Attributes Added	SMALL	ACTION!
SALES		
Create Central Lead Action Link Added Central	SMALL	
TOOLBOX		
Synchronize Package Pricing Updated for Formula Based Packages	SMALL	

BLOCK MANAGEMENT

Auto Borrow Inventory from House When Updating Block Reservations Task Added

An **Auto Borrow Inventory from House When Updating Block Reservations** task is added to the Bookings group. When granted the task, you can override block availability and automatically borrow from the house when there is a change to the **Room Type** from Manage Block Reservations-> Stay Details-> Apply to All without needing to go to Look to Book. If the **Auto Borrow Inventory from House When Updating Block Reservations** task is not granted, and block inventory for a room type does not exist, then when you make a change to the **Room Type** from Manage Block Reservations-> Stay Details-> Apply to All, an override from Look to Book is required for each reservation needing to be updated.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, then click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Bookings** group and grant the **Auto-Borrow from House when Updating Block Reservations** task.

5. Click **Save**.

Block Daily Revenue Tile Added

A **Block Daily Revenue** dashboard tile is added and displays a summary of the active blocks and rooms, catering events, and attendees with revenue details. See Managing Dashboard Tiles.

Block Daily Revenue

Sunday, January 30, 2022

Blocks

Active Blocks	1,855
Rooms	11,860
Revenue	$2.584.064

Catering

Events	883
Attendees	17,471
Revenue	$784.842

AV	$150.068
RENTAL	$0
AUDIO	$21.041
LEISURE	$0
OTHER	$213.481
FB	$330.479
Revenue Group Total	$715.069

Block Search Options Added

For properties with the **Business Block** OPERA Control active, block search is updated with **Market**, **Source**, and **Display Catering Only** checkbox search options.

Keyboard Access Key Added in Blocks

When creating and editing blocks, you can press **F9** to open **Block Rate Code**, **Shoulder Start Rate**, and **Shoulder End Rate**. See Keyboard Navigation.

Performance Improvements on the Room and Rate Grid

The **Load Room and Rate Grid** performance is improved and a **Background Process** checkbox is automatically selected and disabled when the date range for loading rooms and

rates is greater than 20 days. When selected, you are prompted with the option to either continue working on the current session or launch a new OPERA Cloud session.

When loading rooms and rates for a date range less than 20 days, the **Background Process** checkbox is enabled for selection and when not selected, the rooms and rates are loading in your current OPERA Cloud session. See Managing Block Room and Rate Grid.

Room and Rate Grid View Options Updated

The **Room and Rate Grid View Options** are updated with a **Only Room Types with Inventory** option. When you select the **Room Types with Inventory** option, the Room and Rate Grid only displays rooms with inventory allocated, regardless of whether a rate is assigned. See Managing Block Room and Rate Grid.

Recalculate Room Forecast Added to Block I Want To

Chapter 1
BLOCK MANAGEMENT

For properties with the **Block Forecast Grid** OPERA Control active and the Autoload Forecast active on the Room and Rate Grid, you can recalculate the room forecast by accessing the **I Want To . . .** menu and selecting **Recalculate Room Forecast.** You can recalculate the room forecasts each time there is a change on the block header that affects the forecasted revenue. Changes that impact the forecasted revenue are: adding or changing a rate code change, adding or changing a package, adding or changing a transaction code, and/or shifting the block to a new date where the rate code, if present, has a new rate schedule.

Report Currency Abbreviation OPERA Control Added

For properties with the **Business Blocks** OPERA Control active, a new **Report Currency Abbreviation** OPERA Control is added into the Blocks group defining a currency abbreviation (K for one thousand or M for one million) to be used when the column width does not permit the full display of the value for the following Sales and Event Management reports:

- Catering Pace/Progress Reports (REP_CATERING_PROGRESS)

- Daily Catering Forecast (REP_EV_FORECAST)

- Function Space Utilization Report (REP_FS_UTILIZATION)

- Meal Type Forecast by Day (BI) (REP_MEAL_TYPE_FORECAST_BI)

- Menu Information Report (REP_MENUINFO)

- Monthly Catering Forecast (REP_MONTH_FORECAST)

- Sales Manager Progress (BI) (REP_MGR_PROGRESS_BI)

- Catering Progress (BI) (REP_CATERING_PROGRESS_BI)

- Daily Forecast (REP_DAILY_FORECAST)

See Report Descriptions.

ORACLE

1-11

Meal Type Forecast by Day

ACT,DEF,TEN

07.10.
20:

2024 Date	LUN Covers	Avg. Check	Revenue	DIN, DINN Covers	Avg. Check	Revenue	BRF, BRK, BREC, REC Covers	Avg. Check	Revenue	OUT Covers	Avg. Check	Revenue	Covers	Avg. Check	Revenue	BEV, LIQ, BEER, FOOD	WINE	RENTAL	AU
Sat 01.06	0	0.00	0.00	0	0.00	0.00	100	25.00	3K	0	0.00	0.00				3K	0.00	403.23	
Sun 02.06	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00				0.00	0.00	0.00	
Mon 03.06	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00				0.00	0.00	0.00	
Tue 04.06	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00				0.00	0.00	0.00	
Wed 05.06	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00				0.00	0.00	0.00	
Thu 06.06	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00	0	0.00	0.00				0.00	0.00	0.00	
Fri 07.06	120	0.00	0.00	45	0.00	0.00	0	0.00	0.00	0	0.00	0.00				0.00	0.00	8K	
Sat 08.06	0	0.00	0.00	80	0.00	0.00	300	14.67	4K	0	0.00	0.00				4K	13K	806.45	
Sun 09.06	100	0.00	0.00	0	0.00	0.00	300	14.67	4K	0	0.00	0.00				4K	800.00	806.45	
Mon 10.06	145	0.00	0.00	0	0.00	0.00	300	14.67	4K	0	0.00	0.00				4K	800.00	2K	
Tue 11.06	100	0.00	0.00	0	0.00	0.00	300	14.67	4K	0	0.00	0.00				4K	800.00	806.45	
Wed 12.06	100	0.00	0.00	0	0.00	0.00	300	14.67	4K	0	0.00	0.00				4K	800.00	806.45	

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Blocks** group.

4. Locate and update the **Report Currency Abbreviation** setting.

Selective Block Business Events OPERA Control Added for Block Exchange

For properties with the **Business Blocks** OPERA Control active, a **Selective Block Business Events** OPERA Control is added to the Blocks group to specify the external systems available in the Block Exchange link (in Block Overview) to select the external system(s) to send business event data. When you select external systems in the **Selective Block Business Events** OPERA Control, those external systems no longer receive data from the business blocks created in OPERA Cloud regardless of the configuration settings.

A **Block Exchange** details link and panel are added in Block Overview, allowing you to select the external system(s) to receive business event data. Any changes to the block reservations created for the block are sent to the subscribed external system(s). If you delete external system(s), the block is unsubscribed from the external system(s), and business event data is no longer sent. See Managing Block Exchange.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Blocks group**.

4. Locate and update the **Selective Block Business Events** setting.

CASHIERING AND FINANCIALS

Auto Cancellation Penalty Posting and Settlement Added

The ability to automatically post a cancellation penalty charge as well as perform settlement of the charge is added. OPERA Cloud will post the cancellation penalty charge only in Billing Window 1 and settle the charge using the credit card payment method specified on Window 1.

The following OPERA Controls are added to the Cashiering group to enable this feature and are dependent on the existing **No Show and Cancellation Postings** OPERA Control being active.

OPERA Cloud will post the cancellation penalty charge only in Billing Window 1 and settle the charge using the credit card payment method specified on Window 1.

• **Auto Post Cancellation Penalty**. When enabled, if a reservation is cancelled and a cancellation penalty is applicable based on the attached Cancellation rule, OPERA Cloud automatically calculates and posts the cancellation penalty amount to the guest folio.

• **Auto Cancellation fee Settlement**. When enabled, if a reservation is cancelled, any existing deposit is transferred to the guest folio, and the outstanding balance is settled automatically. Settlement will not occur if the reservation balance is less than the deposit amount, resulting in a refund (available when **Auto Post Cancellation Penalty** is activated).

- **Cancellation Penalty Posting Transaction Code**. You can use the transaction code to post the cancellation penalty.
- **Auto Cancellation Fee Payment Methods**. Payment method(s) that qualify for automatic cancellation penalty fee settlement. This must be a payment method on Window 1 for the reservation.

You must handle the following scenarios manually, as OPERA Cloud does not automatically perform folio settlement:

- If a refund is due.
- If a cancellation penalty fee is routed to a billing Window other than Window 1 or another reservation.
- If any other charges exist on other billing windows.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **No Show and Cancellation Postings** OPERA Control function.
5. Locate and activate the **Auto Post Cancellation Penalty** child control parameter.
6. Locate and activate the **Auto Cancellation fee Settlement** child control parameter.
7. Locate and configure the **Cancellation Penalty Posting Transaction** code child Control setting.
8. Locate and configure the **Auto Cancellation fee Payment** methods child control setting.

Batch Credit Card Authorization for Arrivals/Future Reservations Added

For properties with payment integration and the **Pre-authorize Credit Cards Prior to Check-in** OPERA Control active, you can search for arrival and future reservations up to 10 days prior to check-in to perform manual credit card authorization in a batch process. See Using Batch Credit Card Authorizations.

IMPACT OR OTHER CONSIDERATIONS

The Credit Card Auto Authorization process does not include arrivals and future date reservations for authorization.

Consumable Inventory Updated

A new Override Quantity task is added to the Manage Financial Postings screen (Financial > Manage Financial Postings). This allows authorized users to post articles from the Charge It screen even if the quantity being posted exceeds the available stock. See OPERA Cloud Tasks > Financials > Manage Financial Postings.

If you try to post articles with a quantity more than currently in stock, a warning message appears: "The Quantity in Stock of the article 'article name' is less than the quantity being posted." You can then select from the following:

- OK: Return to the Charge It screen and adjust the quantity.

- Override: Confirm and proceed with the posting (available only to users with the Override Quantity permission).

> ✏️ **Note:**
>
> The Override Quantity permission is granted by default to all users.

Do Not Modify Postings OPERA Control Updated

The following update is generically available but should be reviewed by properties in India.

The **Do Not Modify Postings** OPERA Control is updated to allow **Post Adjustment** and **Post Service Recovery Adjustment** functionality.

Externally Processed Credit Card Payments OPERA Control Added

For properties with the **OPI Credit Card Processing** OPERA Control active, an **Externally Processed Credit Card Payments** OPERA Control is added to the Credit Card group. When active, and an external system sends a Deposit Payment API request with the **vendorTranId**, **approvalCode**, and **citId**values, OPERA Cloud skips the payment call to OPI (Oracle Payment Interface) and records the deposit payment details.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Credit Card** group.

4. Locate the **OPI Credit Card processing** parameter.

5. Locate and activate the **Externally Processed Credit Card Payments** parameter.

Generic Authorizers Added

`Gaming` A **Generic Authorizers** OPERA Control is added to the Comp Accounting group, enabling the ability to create generic authorizers without mapping to an OPERA Cloud user.

With the **Generic Authorizers** OPERA Control active, Manage Comp Authorizers displays the following additional fields.

- Authorizer ID: Authorizer ID pre-populated with next sequence number.

- Authorizer Name: Provide an authorizer name.

- External User ID: Provide an External User ID.

- User ID: Select a User ID from the list of values.

You can create the following generic authorizers and specify the transaction codes and routing codes that the generic authorizer can comp and specify the per-day ceiling value or credit limit for transaction codes and/or routing codes. You can also specify the per-instance ceiling value for comped transactions.

- You can create a generic authorizer without selecting a user.

- You can create a generic authorizer by selecting more than one user.

- You can assign the same user to multiple generic authorizers.

> **Note:**
>
> **Generic Authorizers** and **Authorizer PIN Required** OPERA Controls are mutually exclusive. You cannot turn off the **Generic Authorizers** OPERA Control when Generic Authorizers are configured.

Upon the creation, the Generic Authorizer Name appears on the comp posting transactions, outbound request, comp routing instructions, and reports.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Comp Accounting** group.

4. Locate and configure the **Generic Authorizers** OPERA Control setting.

Global Exchange Rates Added

Central The ability to manage global exchange rates is added for **Membership** and **Postings** exchange types. Global exchange rates are required for converting rate availability from the foreign Currency to the **Central Currency Code** OPERA Control setting value. See Managing Global Membership Exchange Rates.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **General** group.

4. Locate and configure the **Central Currency Code** OPERA Control setting.

5. From the side menu, select **Role Manager** and then select either **Manage Property Roles** or **Manage Chain Roles**.

6. Select an **Organization (Property)** or enter a **Role** and click **Search**.

7. Click the **vertical ellipsis** button for the property or chain role to which you want to assign tasks and select **Edit**.

8. From Main Tasks, select **Financials** group.

9. From the Available Tasks panel, select the **Currency Exchange Calculator** user task.

10. Select the **Manage Global Currency Exchange Rates** and **Delete Past Global Exchange Rates** user tasks.

11. Click **Save**.

Global Exchange Rates for Central Subscription Added

Loyalty The ability to manage global exchange rates is added for **Membership** and **Posting** exchange types. Global exchange rates are required for converting revenue from the foreign currency to the **Central Currency Code** OPERA Control setting used for the loyalty program management. See Managing Global Membership Exchange Rates.

Journal By Cashier and Transaction Codes Added to R&A

Journal By Cashier and Transaction Code is added to Reporting & Analytics (R&A).

The **Journal By Cashier and Transaction Code** report template is added to the **Financial Subject Area** and **Financial** folder in R&A.

The Journal By Transaction Code report displays each posted transaction code individually and the corresponding amount for a particular date. The ability to filter on a Transaction Code is available. Each transaction code displays the cashier that posted the transaction, any taxes that apply, and if whether any package credits exist for that particular code.

Journal by Cashier and Transaction Code

Nov 21, 2024

Date	Time	Room	Name	Reference	Supplement	Credit Card	Exp. Date	Market Code	Transaction Code	Description	RRN	Check No.	Receipt No.	Currency	Debit	Credit	Cashier ID	User Name
1/5/24	10:51	AR							20000	2000 desc				USD	136.36	0.00	513	
1/5/24	10:50	PASSER BY							9009	CA			758	USD	0.00	200.00	513	
1/5/24	04:50	302		100.00 USD Split into 50.00 USD and 50.00 USD. Routing limit of 50.00 exceeded. 50.00 moved to window 1				TEST KM6	2012	Minibar Beverages- Red				USD	50.00	0.00	513	
1/5/24	04:32	301		[Add: 10%. (B)] Room Routing Refresh Test 1 Reservation #0214=>Test 1 Reservatio				TEST KM6	2226	TAX 10%				USD	9.09	0.00	513	

Package Code Configuration Usability Updated

For properties with the **Advanced Packages** OPERA Control active, the Create Package Configuration is updated and navigates you to the Package Code Presentation (Overview) after you save a package configuration. The Tax Generation Mismatch with Default Transaction Code warning appears if the selected **Package Profit** and **Package Loss** transaction codes do not match the default transaction codes.

Package Pricing Per Days of Week Added

A **Package Availability Controls** OPERA Control is added to the Rate Management group to provide the ability to define package pricing with specific days of the week.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Rate Management** group.

4. Locate and update the **Package Availability Controls** setting.

Post It/Passerby and AR Invoice Updated

For properties with the **Fiscal Folio Printing** OPERA Control active, generating Post It and Passerbysettlements from the Post It screen and AR Invoices from the Manage Account Invoices screen, engages the fiscal workflow only when the corresponding Folio Type has the **Fiscal Printing** checkbox selected.

Prepaid Cards Management Updated

For properties with the **Prepaid Cards** OPERA Control active, you can check the prepaid card balance and reload the amount even if the card was not issued through the same resort or chain.

Additionally, for properties with the **Prepaid Multi Record Processing** OPERA Control inactive, you can::

• Use the card reader device to enter the prepaid card details for issuing and redeeming prepaid cards.

• Place the cursor on the prepaid card number field and swipe the prepaid card to populate the prepaid card number.

You can also configure the **Prepaid Card Purchase Transaction Code** OPERA Control setting with an exclusive generates transaction code. A **Total Amount** is added to **Issue**

Prepaid Card, which calculates the total amount based on generates associated with the **Prepaid Card Purchase Transaction Code** OPERA Control.

See Managing Reservation Prepaid (Gift) Cards.

Promotion Code Search by Rate Code Added

For properties with the **Promotions Module** OPERA Controls active, a new Rate Code field on the Promotion Codes screen lets you search for promotions by rate code.

Promotion Coupon Codes Added

For properties with the **Promotions Module** OPERA Control active, a new **Promotion Coupon Codes** OPERA Controls added to the Rate Management group enables you to generate limited-use coupon codes, which can be associated with profiles, rates, and reservations. See Configuring Promotion Coupon Codes.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Rate Management Group** group.

4. Activate the **Promotion Coupon Codes** parameter.

Rate Access Exclusion Updated

For properties with the **Reservation Access Control** OPERA Control active, you can configure multiple Rate Access Exclusions (supporting up to 2,000 characters) using the same date range across different hubs. In addition, the options to allow the creation and modification of reservations are combined in the **Allow Create/Modify Reservation** option. See Configuring Rate Code Access Exclusion.

Reservation Authorizations R&A Report Added

The Reservation Authorizations report template is added to Reporting and Analytics (R&A) in the **Financial Subject Area** and **Financial** folder.

Reservation Authorizations

Dec 4, 2024

Room	Name	Block Code	Rate Code	Rate	Arrival Date	Departure Date	Payment Method	Credit Card	Exp. Date	Window	Approval Amount	Approval Code	No Post	Back to Back Y/N
300			DB FEE	1000	Jan 9, 2024	Jan 12, 2024	VA	1881	XX/XX	4	22	971421	N	N
300			DB FEE	1000	Jan 9, 2024	Jan 12, 2024	VA	9795	XX/XX	8	80	879132	N	N
300			DB FEE	1000	Jan 9, 2024	Jan 12, 2024	VA	0281	XX/XX	3	110	106988	N	N
300			DB FEE	1000	Jan 9, 2024	Jan 12, 2024	VA	1881	XX/XX	2	300	668364	N	N
304			DB FEE	1000	Jan 10, 2024	Jan 14, 2024	VA	3951	XX/XX	1	555	103534	N	N
304			DB FEE	1000	Jan 10, 2024	Jan 14, 2024	VA	3951	XX/XX	1	555	628686	N	N
				6000							1622			

Tasks Added for Manage End of Day Scheduler

For the properties where the **Automatic End of Day** OPERA Control is active, the following tasks are added to the Financial Group to control access to the Automatic End of Day Scheduler.

- **Create End of Day Scheduler** - to create End of Day scheduler job
- **Delete End of Day Scheduler** - to delete the End of Day scheduler job
- **Skip End of Day Scheduler** - to skip the End of Day scheduler job

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Financials** group and grant the **Manage End of Day Scheduler**, **Create End of Day Scheduler**, **Delete End of Day scheduler**, and **Skip End of Day scheduler** tasks.

UDF Generate Function Added

A newly added GEN_RATE_DISCOUNT generate function posts the generate by deducting the posted amount from the configured amount. See Generate UDF Functions.

Parameter	Description
Amount	The configured amount is deducted from the posted amount, and the remaining amount is posted as a generate. If the posted amount is < **Amount**, then the generate does not post.
Percentage	The configured percentage is posted as a generated charge.

Update of Sell Dates on Change of Rate Category Added

When updating the **Rate Category** for an existing rate code, the Confirmation Message, "Would you like to set the Rate Code dates to the Rate Category dates"? is added. Select one of the following options:

* Click Yes. The **Start Sell Date** and **End Sell Date** update according to the dates specified in the selected **Rate Category**.

* Click No. The **Start Sell Date** and **End Sell Date** do not update and remain unchanged from the previously configured dates.

See Configuring Rate Code Definition.

CLIENT RELATIONS

Ability to Purge Accounts and Contact Profile Added

The ability to purge Sales Accounts and Contact profiles is added, with the profiles eligible for purge based on the following **Profile** OPERA Controls and the validation checks listed below during the auto profile purge scheduled process.

Purge Contact Profile	Enables the ability to purge Contact profiles (Available when the **Contacts** OPERA Control is active).

	Purge Address Country for Contact Profile	Purges Contact profiles with no profile activity for the selected country code based on days configured in the **Purge Days for Contact Profile** OPERA Control. This works in conjunction with the **Purge Last Stay Days for Contact Profile and Purge Minimum Stay for Contact Profile** OPERA Controls.
	Purge Days for Contact Profile	Define the number of days of no profile activity (for example, Block/Activities/Reservation/Folio) after which Contact profiles are purged. This works in conjunction with the **Purge Last Stay Days for Contact Profile, Purge Minimum Stay for Contact Profile**, and **Purge Address Country for Contact Profile** OPERA Controls. Defaults to 365 if no value is configured. Valid values: 1 - 3650.
	Purge Days for Incomplete Contact Profile	Define the number of days of no profile activity and without Address1, Address2, and a defined Communication Method (for example, phone, fax, or email) after which Contact profiles are purged. Valid values: Any number of days.
	Purge Last Stay Days for Contact Profile	Define the number of days of no stay activity after which Contact profiles are purged. This works in conjunction with the **Purge Days for Contact Profile, Purge Minimum Stay for Contact Profile**, and **Purge Address Country for Contact Profile** OPERA Controls. Valid values: Must be greater than the number of the **Purge Days for Contact Profile** setting.
	Purge Minimum Stays for Contact Profile	Define the minimum number of stays required for a Contact profile not to be purged. This works in conjunction with the **Purge Days for Contact Profile, Purge Last Stay Days for Contact Profile**, and **Purge Address Country for Contact Profile** OPERA Controls. Valid values: 1 — 20, or null.
Purge Company Profile		Enables the ability to purge Company profiles.

	Purge Days for Company Profile	Define the number of days of no profile activity (for example, Block/Activities/ Reservation/Folio) after which Company profiles are purged. Defaults to 365 if no value is configured. Valid values: 1 - 3650.
	Purge Days for Incomplete Company Profile	Define the number of days of no profile activity and without Address1, Address2, and a defined Communication Method (for example, Email, Phone, or Fax) after which Company profiles are purged. Valid values: Any number of days.
Purge Travel Agent Profile		Enables the ability to purge Travel Agent profiles.
	Purge Days for Travel Agent Profile	Define the number of days of no profile activity for example, Block/Activities/Reservation/ Folio) after which Travel Agent profiles are purged. Defaults to 365 if no value is configured. Valid values: 1 - 3650.
	Purge Days for Incomplete Travel Agent Profile	Define the number of days of no profile activity and without Address1, Address2, and a defined Communication Method (for example, Email, Phone, or Fax) after which Travel Agent profiles are purged. Valid values: Any number of days.
Purge Source Profile		Enables the ability to purge Source profiles.
	Purge Days for Source Profile	Define the number of days of no profile activity (for example, Block/Activities/ Reservation/Folio) after which Source profiles are purged. Defaults to 365 if no value is configured. Valid values: 1 - 3650.
	Purge Days for Incomplete Source Profile	Define the number of days of no profile activity and without Address1, Address2, and a defined Communication Method (for example, Email, Phone, or Fax) after which Source profiles are purged. Valid values: Any number of days.
Purge Group Profile		Enables the ability to purge Group profiles.

Purge Days for Group Profile	Define the number of days of no profile activity for example, Block/Activities/Reservation/ Folio) after which Group profiles are purged. Defaults to 365 if no value is configured. Valid values: 1 - 3650.
Purge Days for Incomplete Group Profile	Define the number of days of no profile activity and without Address1, Address2, and a defined Communication Method (for example, Email, Phone, or Fax) after which Group profiles are purged. Valid values: Any number of days.

Profiles eligible for purge that pass the validation checks are purged and an entry is added to the Changes Log.

Following are the validation checks:

- Profile does not have the **History** checkbox selected.

- Profile does not have AR account linked to the profile.

- Profile does not have relationships to other profiles.

- Profile does not have an outstanding balance or open folios.

- Profile does not have an active or future reservations.

- Profile does not have outstanding commissions.

- Profile does not have linked active Reservations, Blocks, or Sales Activities.

Once the profiles are purged, an entry is logged in the Changes Log under the **Profile Group** with the **Purge Profile** Action Type. See About Profile Purge.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Profile group**.

4. Locate and activate the **Purge Contact Profile** function and update the settings.

5. Locate and activate the **Purge Company Profile** function and update the settings.

6. Locate and activate the **Purge Travel Agent Profile** function and update the settings.

7. Locate and activate the **Purge Source Profile** function and update the settings.

8. Locate and activate the **Purge Group Profile** function and update the settings.

External Profile ID Updated to 80 Characters

The **External Profile ID** (Subscription ID) value is updated to accept 80 characters for Profile subscriptions.

IATA Search Using OPERA Cloud Distribution OPERA Control Added

Central An **IATA Search Via OPERA Cloud Distribution** OPERA Control is added to the Profile group to enable search of travel agent profiles by IATA numbers through OPERA Cloud Distribution.

> **Note:**
>
> This is for OPERA Cloud Distribution subscribers with an IATA subscription.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Profile** group.

4. Locate and update the **IATA Search Via OPERA Cloud Distribution** Function.

Invalid Data Not Inserted Into Profiles Created/Updated by HUB Adaptor

For properties receiving profile data from the OPERA Cloud HUB Adapter, data such as Address, Communication, Title, and so on are validated against Interface mappings, defaults, and configured OPERA Cloud values before being inserted or updated in the profile within OPERA Cloud. A new profile is created with the default or converted data, and any invalid codes are included in the profile created in OPERA Cloud Central.

Restricted Status Indicator Added to Linked Profiles

The Linked Profiles panel is updated to display the Restricted Profile status icon when the **Restricted** checkbox is selected in the linked profile. Hovering your mouse over the icon displays the restriction reason.

Suspended Primary Profile Updated

Loyalty When the **Suspended Primary Membership Profiles** OPERA Control is active, you can view and edit the values for a suspended profile and process the records with the new values. See Managing Suspended Membership Profiles.

Suspended Profiles Updated for Duplicate Member Number

Loyalty For properties integrated with an external PMS solution using OPERA Cloud Hub Adaptor, profiles suspend in Managing Suspended Membership Profiles if the membership in the incoming profile is a duplicate of an existing membership in OPERA Cloud Loyalty. This is based on the **Allow Duplicate Card Numbers** checkbox on the primary membership type configuration.

User Defined Fields Added to Stay Records

For properties with the **Stay Records** OPERA Control active, you can view the user defined flex fields in the Stay Records tab. See Viewing Profile History Stay and Revenue Statistics.

COMMISSIONS

Commissions Recalculation Added

For properties with the **Commission Handling** OPERA Control active, when a Travel Agent/ Source Commission Code is updated and reservation commissions are awaiting processing, an asynchronous job is initiated to recalculate the commission amounts. See Managing Travel Agent/Source Commission Details.

COUNTRY SPECIFIC

Country Specific - France - Sample Folio Updated

The following is added generically and should be reviewed by properties in France:

The Sample Folio template and data model (XML) are updated with the FOLIO_SERVICE_TYPE and TRAN_SERVICE_TYPE data elements.

- **Folio Service Type** (FOLIO_SERVICE_TYPE) outputs GOODS, SERVICES, or GOODS AND SERVICES, based on the configuration of folio transactions.

  - If all charges on the folio correspond to the Goods Service Type, then the merge code value is GOODS.

  - If all charges on the folio correspond to the Services Service Type, then the merge code value is SERVICES.

  - If the charges on the folio are a mix of Goods Service Type and Services Service Type, then the merge code value is GOODS AND SERVICES.

  - If there are no charges on the folio (for example, positive and negative payments only), then the merge code is blank.

- **Transaction Service Type** (TRAN_SERVICE_TYPE) outputs G or S based on the configuration of each transaction.

  - If the Transaction Code of the charge corresponds to the Goods Service Type, then the merge code value is G.

  - If the Transaction Code of the charge corresponds to the Services Service Type, then the merge code value is S.

Refer to France - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

IMPACT OR OTHER CONSIDERATIONS

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Cashiering** group.

4. Locate and activate the **Service Types** function.

See Updating Customized Stationery with Current Data Model.

Country Specific - Italy - Custom Charge and Redemption Summary Report Updated

The following is added generically and should be reviewed by properties in Italy:

The **Custom Charge and Redemption Summary** report (custom_charge_summary.rtf) is updated with a new calculation for the Nights, Guests and for Total Received values.

- The Nights column populates with the number of total person nights for all reservations within the Length of Stay.

- The Guests column populates with the number of total unique guests for all reservations within the Length of Stay.

- The Paying Guests section includes guests who pay full and partial Custom Charges.

- The Exempted Guests section includes guests who are fully exempt and partial exempt from Custom Charges.

Refer to Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Italy - E-Invoice Exports Updated

The Italy E-Invoice Export (IT_E-INVOICE, IT_E-INVOICE_DAY) templates are updated, so that the <RiferimentoNormativo> element, located within the <DatiRiepilogo> section of the Export file(s), populates when the Transaction Code of a 0% tax generate is configured in Export Mappings with a NAT Export Value (for example, N2.2) from the NAT User Defined Field Group.

> **Note:**
>
> If the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) are configured in the property, rename the existing exports and create them new from the template for the new changes to take effect.

Refer to Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Italy - E-Invoice Wrapper Exports Updated

The Italy E-Invoice Wrapper Export (IT_E-INVOICE_W, IT_E-INVOICE_W_DAY) templates are updated, so that the <RiferimentoNormativo> element, located within the <DatiRiepilogo> section of the Export file(s), populates when the Transaction Code of a 0% tax generate is configured in Export Mappings with a NAT Export Value (for example, N2.2) from the NAT User Defined Field Group.

> **Note:**
>
> If the Italy E-Invoice Wrapper Exports (IT_E-INVOICE_W, IT_E-INVOICE_W_DAY) are configured in the property, rename the existing exports and create them new from the template for the new changes to take effect.

Refer to Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

ORACLE

Chapter 1
COUNTRY SPECIFIC

STEPS TO ENABLE

> ✎ **Note:**
>
> If the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) or Italy E-Invoice Wrapper Exports (IT_E-INVOICE_W, IT_E-INVOICE_W_DAY) are configured in the property, rename the existing exports and create them new from the template for the new changes to take effect.

Rename the existing exports:

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.

2. Enter search criteria and then click **Search**.

3. Select the existing **IT_E-INVOICE** or **IT_E-INVOICE_W** Export in the search results, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Update the **Export Name**.

5. Click **Save**.

6. Select the existing **IT_E-INVOICE_DAY**or **IT_E-INVOICE_W_DAY** Export in the search results, click the vertical ellipsis **Actions** menu, and select **Edit**.

7. Update the **Export Name**.

8. Click **Save**.

Create new exports from template:

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.

2. Click **New from Template**.

3. Search and select **IT_E-INVOICE** or **IT_E-INVOICE_W**.

4. Click **Create and Continue**.

5. Click **New from Template**.

6. Search and select **IT_E-INVOICE_DAY** or **IT_E-INVOICE_W_DAY**.

7. Click **Create and Continue**.

Country Specific - Lithuania - Updated Print Fiscal Information Folio

The following changes to functionality are generic but are of interest to properties in Lithuania.

Print Fiscal Information Folio functionality should not be activated in countries where the generation of an Information Folio as an electronic invoice does not comply with fiscal/legal requirements.

The existing **Print Fiscal Information Folio** OPERA Control is updated to be visible only when the **Fiscal Folio Printing** OPERA Control is active, and the **Supporting Documents** OPERA Control is inactive.

ORACLE

1-31

The Update Sequence Numbers toolbox utility is updated to display a new sequence for Fiscal Information Folio when the Print Fiscal Information Folio OPERA Control is on active, to update the sequence if required.

Refer to: Lithuania - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Philippines - BIR Functionality Updated

BIR functionality is updated to generate the related BIR documents (BIR Folio/Invoice, Official Receipt, and/or Acknowledgement (Receipt) during the folio generation process for payment method Direct Bill/City Ledger in Billing and Passerby.

The sample_folio_philippines.rtf is updated. The Billing No. line with merge code INVOICE_NO is no longer included by default as it is no longer required for Direct Bill/City Ledger BIR Invoices. If required, you can add the merge code to the folio during customization.

Refer to Philippines - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Poland - PL_JPK_FA Export Updated

The **PL_JPK_FA** Export is updated to include all requirements for Version 3 and Version 4 of the Export.

You must recreate the Export from the template for these changes to take effect.

Refer to Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Financial**, select **Cashiering Management**, and then select **Folio Types**.
2. Click **New**.
3. Enter a value for **Folio Type** and select **Internal**.
4. Click **Save**.
5. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
6. Enter search criteria then click **Search**.
7. Select the **PL_JPK_FA** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
8. Click **New from Template**.
9. Search and select **PL_JPK_FA**.
10. Click **Create and Continue**.

Country Specific - Portugal - PT_SAFT_104 Country Export Updated

In a scenario where a Deposit Folio or Auto Credit Bill is generated upon check-in, changes are made to ensure proper recording in the PT_SAFT_104 Export.

Country Specific - Portugal - PT_SAFT_104 Export Updated

Properties in Portugal shoud review the following updates:

The PT_SAFT_104 Export is updated in a scenario where an accounts receivable payment is posted as an unallocated payment. The amount is included in the <DebitAmount> tag in the export.

Refer to Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

STEPS TO ENABLE

> ✎ **Note:**
>
> If the PT_SAFT_104 export exists, rename the existing export and create a new PT_SAFT_104 export from the export template.

Rename the existing export:

1. From the top menu, select **Miscellaneous**, select **Exports**, and then select **Country**.

2. Enter search criteria then click **Search**.

3. Select the existing **PT_SAFT_104** export in the search results, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Update the **Export Name**.

5. Click **Save**.

Create a new export from template:

1. Click the **New From Template** action link.

2. From the **Template** list, select **PT_SAFT_104**, and then select **Create and Continue**.

3. Click **Save**.

Country Specific - Portugal - Simple Folio for Post It Functionality

The following are available when Country Mode = PT.

OPERA Controls

OPERA Control Simple Folio is available and set to On by default.

Simple Folio Limit (default value 100.00)

Exclude Payment Methods from Simple Folio (payment methods selected will not generate Simple Folios- Folio Type FS).

> **Note:**
>
> If no value is set in the Simple Folio Limit setting, no validation is carried out.

Sample Folio Parameter

When OPERA Control for Simple Folio is set to Off, the Simple Folio checkbox is not displayed on the Folio Types screen, and Simple Folios cannot be generated. Simple Folio Parameter can be set only to Off when no simple folios exist for the business date. When set to Off any previously generated Simple Folios are still displayed in Folio History.

> **Note:**
>
> If Simple Folio is set to Off, you must not use Post It, as incorrect folio types will be generated and cause the PT_SAFT_104 export to display errors when uploaded.

Post It

When OPERA Control Post It is set to On, only Simple Folios (Folio Type FS) generate from Post It. Post It folios can only be generated up to the amount set in the Cashiering Setting for Simple Folio Limit, and cannot be generated for payment methods which exist in the Exclude Payment Methods from Simple Folio setting.

> **Note:**
>
> If no value is set in the Simple Folio Limit setting, the following appears to the user when trying to generate a Post It folio: "Error: Simple Folio cannot be generated. Please enter a value in Simple Folio Limit setting."

When trying to generate a Post It folio for more than the amount in the Simple Folio Limit setting, an error appears informing you that you are exceeding the Simple Folio Limit and the amount entered into the Simple Folio Limit OPERA Control.

Changes Log

A record appears in the Changes Log when each Post It folio is generated.

Post It Folio

When a Post It folio is generated, the following values appear on the folio:

- Guest Name "Consumidor final"
- Tax ID "999999999"

PT_SAFT_104 Export

When a Post It folio is generated, the following values appear for the folio in the PT_SAFT_104 Export:

- CompanyName "Consumidor final"
- CustomerTaxID "999999990"
- Customer ID "999999999"

> **Note:**
>
> In Portugal, you cannot generate Debit Folios from Post It/Passerby. When OPERA Control Debit Folio is switched ON, OPERA Control Post It cannot be activated.

Refer to Portugal - OPERA Cloud Fiscal Primary Data Document.

Country Specific - Portugal - Simple Folio Updated

The following functionalities are available when Country Mode = PT.

OPERA Controls

The **Simple Folio** OPERA Control is available and active by default.

A **Simple Folio Limit** OPERA Control setting is enabled and defaults to100.00.

The **Exclude Payment Methods from Simple Folio** OPERA Control setting (payment methods selected in this setting do not generate Simple Folios- Folio Type FS).

> **Note:**
>
> If no value is set in the Simple Folio Limit setting, no validation is carried out.

Simple Folio Parameter

When the **Simple Folio** OPERA Control is inactive, the **Simple Folio** checkbox does not appear on Folio Types configuration (link: topic), and Simple Folios cannot be generated. You can inactivate the **Simple Folio** OPERA Control when no simple folios exist for the business date. When inactivated, any Simple Folios previously generated still appear in Folio History.

> **Note:**
>
> If the **Simple Folio** OPERA Control is inactive, you must not use Post It, as incorrect folio types will generate and cause the PT_SAFT_104 export to display errors when uploaded.

Deposit Folio

When a Deposit Folio is generated, if the amount is less than or equal to the value in **Simple Folio Limit** OPERA Control, and the Payment Method selected does not exist in the **Exclude Payment Methods from Simple Folio** OPERA Control, the following message appears: "Would you like to generate a Simple Folio." If you select Yes, a Simple Folio (Folio Type FS) is generated. If you select No, a Regular Folio (Folio Type FR) is generated.

When a Deposit Folio is generated, if the amount is more than the value in the **Simple Folio Limit** OPERA Control, no message is displayed to the user, and a Regular Folio (Folio Type FR) is generated.

If a Deposit Folio is generated, and the payment method selected exists in the **Exclude Payment Methods from Simple Folio** OPERA Control, a Regular Folio (Folio Type FR) is always generated, regardless of the amount of the folio.

Billing/Quick Check Out

When a Folio is generated, if the amount is less than or equal to the value in the **Simple Folio Limit** OPERA Control, and the Payment Method selected does not exist in the **Exclude Payment Methods from Simple Folio** OPERA Control, the following message appears: "Would you like to generate a Simple Folio." If you select Yes, a Simple Folio (Folio Type FS) is generated. If you select No, a Regular Folio (Folio Type FR) is generated.

When a Folio is generated, if the amount is more than the value in **Simple Folio Limit** OPERA Control, no message appears, and a Regular Folio (Folio Type FR) is generated.

If a Folio is generated, and the payment type selected exists in the **Exclude Payment Methods from Simple Folio** OPERA Control, regardless of the amount of the folio, a Regular Folio (Folio Type FR) is generated unless the payment method is Direct Bill/City Ledger when a Regular AR Folio (Folio Type FT) is generated.

Passerby

When a Passerby Folio is generated, if the amount is less than or equal to the value in the **Simple Folio Limit** OPERA Control, and the Payment Method selected does not exist in the **Exclude Payment Methods from Simple Folio** OPERA Control, the following message appears: "Would you like to generate a Simple Folio." If You select Yes, a Simple Folio (Folio Type FS) is generated. If you select No, a Regular Folio (Folio Type FR) is generated.

When a Passerby Folio is generated, if the amount is more than the value in the **Simple Folio Limit** OPERA Control, no message appears and a Regular Folio (Folio Type FR) is generated.

If a Passerby Folio is generated, and the payment type selected exists in the **Exclude Payment Methods from Simple Folio** OPERA Control, regardless of the amount of the folio, a Regular Folio (Folio Type FR) is generated unless the payment method is Direct Bill/City Ledger when a Regular AR Folio (Folio Type FT) is generated.

Changes Log

A record appears in the changes log Group = Posting when a folio is generated.

Accounts Receivable

Generating a new invoice in AR, a Regular AR Folio (Folio Type FT) is always generated.

Kiosk/OWS

Generating a folio from a Kiosk or OPERA Web Self-service (OWS), a Regular Folio (Folio Type FR) is generated unless the payment method is Direct Bill/City Ledger when a Regular AR Folio (Folio Type FT) is generated.

PT_SAFT_104 Export

The current PT_SAFT_104 export automatically displays records for the Simple Folios generated from Deposit Folio, Billing, Quick Check Out, Passerby, and Post It. The only change to the PT_SAFT_104 export is that records for Post It Simple Folios are now included.

When a Post It folio is generated, the following values appear for the folio in the PT_SAFT_104 Export:

- CompanyName Consumidor final.

- CustomerTaxID 999999990.
- Customer ID 999999999.

> **Note:**
>
> In Portugal, you cannot generate Debit Folios from Post It/Passerby. When **Debit Folio** OPERA Control is active, the **Post It** OPERA Control cannot be activated

Country Specific - Serbia - Print Fiscal Pro-Forma Folio Added

> **Note:**
>
> The following changes to functionality are generic but are of interest to properties in Serbia.

Properties should not activate Print Fiscal Pro-Forma Folio in countries where the generation of an electronic invoice as a Pro-Forma Folio does not comply with fiscal/legal requirements.

The **Print Fiscal Pro-Forma Folio** OPERA Control is added to the Cashiering group and is only visible when the **Fiscal Folio Printing** OPERA Control is active and the **Supporting Documents** OPERA Control is inactive.

The Update Sequence Numbers Toolbox utility is updated to display a new sequence for **Fiscal Pro-Forma Folio** for update of the sequence if required.

Refer to Serbia - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Print Fiscal Pro-Forma Folio** parameter.

Country Specific - Spain - ES_SII Export Added to R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in Spain.

The ES_SII Export is available in R&A Version 24.5.0.0 using the ES_SII.xml located in / Shared Folders/Templates/Fiscal/Spain (Folder). Refer to R&A Release notes for further details.

> **Note:**
>
> Full details showing how to configure and run the ES_SII.xml to provide the required data is available in the ICCP Documentation for Spain (ICCP Document ID DOC8843).

Refer to Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Spain - Sample Police Registration Card Template Updated

The following merge codes are available for the **sample_police_reg_card.rtf** and data model (XML). Ensure the latest sample_police_reg_card.rtf is downloaded and customized for use with the new merge codes.

- ID_TYPE_SUPPORT
- ID_NUMBER_SUPPORT
- NATIONALITY (ISO 3166-1 Alpha-3 standard - code and description)
- STATE_DESC
- COUNTRY (ISO 3166-1 Alpha-3 standard - code and description)
- NATIONALITY_CODE
- NATIONALITY_DESCRIPTION
- ADDRESSEE_ADDRESS1
- ADDRESSEE_ADDRESS2
- ADDRESSEE_ADDRESS3
- ADDRESSEE_ADDRESS4
- ADDRESSEE_CITY_DESCRIPTION
- ADDRESSEE_STATE_CODE
- ADDRESSEE_ZIP_CODE
- ADDRESSEE_COUNTRY_CODE
- ADDRESSEE_COUNTRY_DESCRIPTION
- ADDRESSEE_TITLE
- ADDRESSEE_FULL_ADDRESS
- TITLE_CODE
- ADDRESS1
- ADDRESS2
- ADDRESS3
- ADDRESS4
- EMAIL_ADDRESS (Primary)

- PHONE_NUMBER (Primary)

Refer to Spain - Oracle Hospitality OPERA Cloud Fiscal Reference Guide for details on how to update the ID_TYPE_SUPPORT and ID_NUMBER_SUPPORT merge codes to display the ID Type configured for Support documentation in OPERA Cloud.

STEPS TO ENABLE

1. From the top menu, select **Miscellaneous**, select **Manage Reports**, select **Show Internal** checkbox, and then select **Police Registration Cards**.

2. Select **New Report**, select **Customized Report**, select **sample_police_reg_card** from the Sample Report list of values, and then select **Download Sample Report** and **Download Sample Data**.

3. In Microsoft Word with BI Publisher installed, open the sample_police_reg_card.rtf, select Sample XML, and then select the sample_police_reg_card.xml.

4. Add the required fields and save the customized police registration card with a name not starting with sample.

5. In Create Reports, select **Choose File**, then select the customized police registration card.

6. Select Report Group **Police Registration Cards** and enter data in other fields as required.

7. Click **Save**.

8. See Updating Customized Stationery with Current Data Model.

Country Specific - Türkiye - Updated Resmimusteri, Resmi Musteri Listesi, and KBS Reports Added to R&A

The following are generically available in Reporting and Analytics (R&A) but should be reviewed by properties located in Türkiye.

Updated Resmimusteri, Resmi Musteri Listesi, and KBS Reports are available in R&A Version 24.5.0.0 using RESMI MUSTERI LISTESI.xml and KBS.xml located in /Shared Folders/ Templates/Fiscal/TUR (Folder). Refer to R&A Release notes for further details.

> **✎ Note:**
>
> Full details showing how to configure and run the RESMI MUSTERI LISTESI.xml and KBS.xml to provide the required data is available in the ICCP OPERA Cloud Documentation for Turkey

Refer to Türkiye - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

DISTRIBUTION

API - putPropertyStatus and getPropertyStatus Operations Added

The following operations are added in Distribution Onboarding:

putPropertyStatus: Allows distribution partners to update the Channel Property status of a channel with a property. The connection status can be changed to TEST/MAINTENANCE if the existing connection status is NEW. If the existing connection status is TEST, it can be changed to MAINTENANCE.

Channel Management Options Added

Distribution A **Channels** menus is added to Distribution Administration and, depending on your subscriptions, specific channels are listed for activation. This feature is available from a **Property** location only. See Distribution Administration.

> **Note:**
>
> Some channels may require assistance from the Oracle Distribution Services team to enable.

A **Channel Availability** menu is added to the Distribution Administration menu.

A **Channel Messages** menu is added to the Distribution Administration.

A **Channel Publication** menu is added to the Distribution Administration.

IMPACT OR OTHERS CONSIDERATIONS

These menus are available only when using OPERA Cloud Distribution 25.1 or higher.

Make sure you have the necessary tasks assigned at the cluster level and property level in OPERA Cloud Distribution.

Configure Rate Plan Type on Channel Rate Plan Level Added

Distribution

You can configure a Channel Rate Plan type from the Channel Rate Plan interface that is available at both the Distribution and the Financials menus in OPERA Cloud.

A Rate Plan type configured on the Channel level takes priority and overwrites the Rate Plan type selected in Distribution attributes on property rate plan level.

Channel Rates UI List view under the Distribution menu:

Channel Rates Edit Flow UI under the Distribution menu:

Channel Rates UI under Financials > Rate Management menu:

IMPACT OR OTHER CONSIDERATIONS

This new field is available only when using OPERA Cloud Distribution 25.1 or higher.

Make sure you have the necessary tasks assigned at the cluster level and property level in OPERA Cloud Distribution.

Search for Channel Rates on Cluster Level Added

Distribution

New Smart search options added to the Channel Rates screen enhance search for channel rate mapping across multiple channels and properties. This feature is available on both Property and Hub levels. See Configuring Channel Rate Plans.

Channel Rates Search in the HUB Level:

Channel Rates Search in the Property Level:

IMPACT OR OTHER CONSIDERATIONS

You must have the necessary tasks assigned to your role at the cluster level and property level in OPERA Cloud Distribution.

EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Budget Forecast Configuration Updated

For properties with the **Budget Forecast** OPERA Control active, an option to view **Actual**, **Actual-Forecast Variance%**, and **Actual-Budget Variance%** is added to the the the **Catering Tab** of the Budget Forecast Configuration.

Discount Percentage Added to Catering Package

For properties with the **Catering Packages** OPERA Control active, you can specify the discount percentage to the Catering Package price while adding a catering package. See: Managing Catering Packages on Blocks.

Event Flex Links Added

For properties with **Catering Events** OPERA Control active, you can use Page Composer to customize the Event Overview panel to add user defined URL flex links to the Event Overview panel. Flex links can be a static URL or a dynamic URL, passing attributes such as Block ID and Event ID as URL parameters. See Launching External Websites Using Flex Links.

IMPACT OR OTHER CONSIDERATIONS

See Page Composer Adds User Defined Links Modes.

Keyboard Access Key Added in Events

When creating or editing events, you can press **F9** to launch the **Space** list of values. See
Keyboard Navigation.

Space Name Added to Waitlist Search

For properties with the **Catering Events** and **Event Waitlist** OPERA Controls active, Manage
Waitlist is updated with a Space Name column.

EXPORTS

EXP_ACC_RES_ATTACH_DETACH_VIEW View Added

For properties with the **Accompanying Guest** and **Attach and Detach Accompanying Guest** OPERA Controls active, an EXP_ACC_RES_ATTACH_DETACH_VIEW data source is added with the following attributes:

- Attach_Date
- Attach_Time
- Detach_Time
- Detach_Date
- DETACHED YN

FRONT DESK

Check In Initiated By Field Added

The **Check In Initiated By field/column** is available in the following areas using customization/personalization:

- Arrivals screen - Search field and result column.
- Advance Checked In - Search field and result column (Available when the Advance Check in OPERA Control is active).
- Arrivals with Deposit Balance - Search field and result column.
- In House - Search field and result column.
- Reservation Presentation (Overview) - Field.

The field displays the **OPERA Cloud User** when the check-in/advance check-in is initiated. The field displays the value being sent to OPERA Cloud when an external system/web service (for example MOBILE, KIOSK) initiates the check-in.

STEPS TO ENABLE

For Steps To Enable, see Using Page Composer to Customize Pages.

Default Source Code for Walk In Reservations OPERA Control Added

A **Default Source Code for Walk In Reservations** OPERA Control is added to the Front Desk group for defining the default **Source Code** value for walk-in reservations. If the reservation rate code has a **Source Code** defined, the rate code source code takes precedence over the **Default Source Code for Walk In Reservations** OPERA Control value.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Front Desk** group.

4. Locate and update the **Default Source Code for Walk In Reservations** setting.

5. Click **Save**.

INTEGRATIONS

Fiscal Integration Updated - Fiscal Business Events

Fiscal Business Events

The following Fiscal Business Events data elements are added:

Reservation Fiscal Business Events

- The following data elementsModule Name RESERVATION, action types NEW RESERVATION, UPDATE RESERVATION, CANCEL, CHECK IN, and CHECK OUT are improved to always inform you of the amount in local property currency:
    - RATE AMOUNT NET
    - RATE AMOUNT GROSS
    - AVG RATE AMOUNT NET
    - AVG RATE AMOUNT GROSS
- The following data elements are added:
    - EXCHANGE RATE (currency rate for each rate code in reservation)
    - CURRENCY EXCHANGE TYPE (currency exchange type for each rate code in reservation)
- The following Fiscal Export Mappings are added as data elements in the Fiscal Business Events:
    - MARKET CODE
    - RESORT
    - STATE (added in NEW RESERVATION, UPDATE RESERVATION, CANCEL, CHECK IN. CHECK OUT already had this mapping)
    - DISTRICT
    - CITY

Additional Business Events for the linked profile (UPDATE PROFILE) and Accompanying Guest Profile (ACCOMPANYING PROFILE).

- The following Fiscal Export Mappings are added as data elements in the Fiscal Business Events:
    - ID TYPE
    - ID COUNTRY
    - RESORT
    - COUNTRY
    - NATIONALITY CODE

- – STATE

- – CITY

- – GENDER

Profile Fiscal Business Events

Module Name PROFILE, action types NEW PROFILE and UPDATE PROFILE.

- The following Fiscal Export Mappings are added as data elements in the Fiscal Business Events:
  - – ID TYPE (only in UPDATE PROFILE)
  - – ID COUNTRY (only in UPDATE PROFILE)
  - – RESORT
  - – COUNTRY
  - – NATIONALITY CODE
  - – STATE
  - – CITY
  - – GENDER

Cashiering Fiscal Business Events

Module Name CASHIERING, action types NEW POSTING WITH GENERATES and DELETE POSTING WITH GENERATES.

- The following Fiscal Export Mappings are added as data elements in the Fiscal Business Events:
  - – TRANSACTION CODE
  - – RESORT

Availability Fiscal Business Events

Module Name AVAILABILITY, action type SUMMARY TOTALS.

- The following Fiscal Export Mappings are added as data elements in the Fiscal Business Event
  - – RESORT
  - – ROOM TYPE

Universal Payload

- The following Fiscal Export Mappings are added as data elements in the Universal Payload:
  - – PROPERTY_CODE
  - – DISTRICT_CODE

Fiscal Integration Updated - Fiscal Folio Parameters

Fiscal Folio Parameters

The SID Template for Fiscal Partners BASWARE, GENERIC1, GENERIC2, and GENERIC3 features new Fiscal Folio parameters to enhance OPERA Cloud Administration. The manually added Fiscal Folio parameters are not overwritten by upgrades in OPERA Cloud.

Fiscal Folio Parameter: **FLIP_ACCOUNTING_SUPPLIER_SCHEMEID**

- Description: Used to specify the Supplier Accounting Party Endpoint Scheme ID
- Default Value: Null/Blank

Fiscal Folio Parameter: **FLIP_ACCOUNTING_TAX_ID**

- Description: Used to specify the Company Tax ID
- Default Value: Null/Blank

Fiscal Folio Parameter: **FLIP_FINANCIAL_ACCOUNTING_BANK_CODE**

- Description: Used to specify the Financial Institution ID for the Payment Means
- Default Value: Null/Blank

Fiscal Folio Parameter: **FLIP_SUPPLIER_ENDPOINT_ID**

- Description: Used to specify the Supplier Endpoint ID
- Default Value: Null/Blank

Fiscal Folio Parameter: **FLIP_SUPPLIER_CONTACT_EMAIL**

- Description: Used to specify the Supplier's Contact e-mail
- Default Value: Null/Blank

Fiscal Payload Descriptions Updated

The descriptions for Fiscal Partners > Fiscal Payloads are updated to ensure the required functionality is selected.

Fiscal Payload	Description
CHECK OUT	At Check Out only, all transactions from all folio windows are consolidated into a single payload. Do not select this option when each folio is required to generate a separate payload.
FOLIO GENERATION	Each time a folio is generated with a Bill Number, the transactions from the folio window are included in the payload. Select this when each folio is required to generate a separate payload.

> **✎ Note:**
>
> There is no change to the Fiscal Payload functionality, only the description of the Fiscal Payload type is updated. See Configuring Fiscal Partners.

Interface Monitoring Added

An **Interface Monitoring** menu added to the OPERA Cloud Exchange menu provides the ability to monitor interfaces. Interface Monitoring allows you to monitor the status of OPERA Electronic Distribution Suite (OEDS) services, OPERA Xchange Interface (OXI) services, and Communication Methods that define how the OXI interface sends and receives messages.

STEPS TO ENABLE)

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, then click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Exchange Interfaces** group and grant the **Legacy Interface Monitoring** task.
5. Click **Save**.

Multiple Guest Room Key Feature Updated

When the Multiple Guest Room Key OPERA Control is active in the property, the Room Key Deleted Business Event under the Reservation module is sent when the Key is deleted.

The Room Key Deleted Action type captures the logging of the deleted key.

The following scenarios are part of Multi Guest Room Key Deletion and generate Room Key Delete Business Events:

- "Delete Key" manually (Radio Button) from Create Key Panel: All the multiple keys of the room to be deleted to trigger the Business Event.
- "Lost Key" manually (Radio Button) from Create Key Panel: All multiple keys are deleted in "Lost key" and it triggers Delete Key Business Event.
- "Check Out" of the reservation.
- "Room Move" of the Room/Reservation when Hotel is using "Offline Key interface."
- "Reverse Check In" of the Reservation.
- "Scheduled Check Out" of the Reservation.
- "Auto Check Out" of the Reservation.

Reservation Business Events Updated

For properties with the **Accompanying Guests** and the **Attach and Detach Accompanying Guest** OPERA Controls active, New and Update Reservation business events are updated with data elements for attaching and detaching accompanying guests. See Configuring Business Events.

IMPACT OR OTHER CONSIDERATIONS

See Accompanying Guest Management Updated.

INVENTORY

Attach/Detach Room Types to/from Rate Codes Added

Room Type Configuration is updated with the ability to attach and detach room types to or from rate codes and their pricing schedules. See Configuring Room Types.

Daily Inventory Item Configuration Added

For properties with the **Item Inventory** and/or **Event Resources** OPERA Controls active, a new Daily Inventory Configuration feature manages the adjustment of inventory items for selection in reservations and catering events. See Configuring Inventory Item Daily Quantities.

Manage Restrictions Changes Log Search Updated

The following attributes are added to the Manage Restrictions changes log search criteria:

- Start Date -The changes log start date. The start date and end date cannot exceed 21 days.

- End Date - The changes log End date. The start date and end date cannot exceed 21 days.

- Restriction Types - Select the down arrow to choose the restriction type (s) you want to search. For more information, see Restrictions.

- Room Classes - Select the Room Classes from a list you want to search. You can select a maximum of 10 Room Classes at a time.

- Room Types - Select the Room Types from a list you want to search. You can select a maximum of 10 Room Types at a time.

- Rate Categories - Select the Rate Category(s) from a list to you want to search (available when the Rate Category Restrictions OPERA Control is enabled). You can select a maximum of 10 Rate Categories at a time.

- Rate Codes - Select the Rate Code from a list you want to search. You can select a maximum of 10 Rate Codes at a time.

See Managing Restrictions.

Manage Restriction Updated

For properties with the **Restrictions** OPERA Control active, Manage Restrictions is updated to disable the **Rate Category** and **Rate Code** fields when the **House** checkbox is selected. See Managing Restrictions.

Scheduled Room Moves Added to Property Availability

The **Advanced Daily Details** OPERA Control is added to the Reservations group to provide the forecasting visibility of scheduled room moves appearing in the Property Availability. See Property Availability.

A **Scheduled Room Moves** row is added at the **House** level and provides the count of room moves for a specific date.

The information related to Room Moves-Out and Moves-In are added at Room Type/Class levels.

• **Scheduled Room Moves-Out** is the number of reservations with a Scheduled Room Move moving out from a specified room type for a specified date.

• **Scheduled Room Moves-In** is the number of reservations with a Scheduled Room Move moving in to a specified room type for a specified date.

By clicking the link available in the number displayed at the rows mentioned above, the Scheduled Room Moves screen opens with a list of details related to room moves. See Managing Scheduled Room Moves.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Reservations** group.

4. Activate the **Advanced Daily Details** function.

MEMBERSHIP

Auto Issue Awards OPERA Control Added

Loyalty An **Auto Issue Awards** OPERA Control is added to the Membership group to control the visibility of the **Issue Awards** action in Calculate Membership Points.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Membership** group.

4. Locate and update the **Auto Issue Awards** Function.

Change Member Numbers Added for Suspended Stays

Loyalty In OPERA Cloud Central, when processing Suspended Stays, you have the option to change membership numbers associated with the suspended stay before processing. See Managing Suspended Membership Profiles.

Manage All Transactions Added to Manage Membership Claims

Loyalty When the **Membership Claims** OPERA Control is active, Manage Membership Claims lets you access and manage all transactions when managing membership claims. Additionally, you can view profile details and perform profile related actions using the Profile Overview link (stay records and membership transactions) for a given profile and perform the following actions:

• View details for the given stay record or membership transactions.

• Add or replace membership details for a stay record with the Checked record type if no membership or a wrong membership was attached to the stay, and you do not want to do an adjustment to reassign points to a different membership.

Also, you can view Profile details and perform profile related actions using the **Profile Overview** link.

Member Card History Added

Loyalty When the **Save Card Number History** checkbox is selected in the Card Number Details for the primary membership type, you can view all historical card numbers issued and updated for the member from the profile membership panel.

Membership Type Rules with Rounding Options Updated

Loyalty Revenue based Membership Type Rules are updated with additional Rounding options (Rounding Up, Rounding Down, and Universal Rounding) so that points credited to the member's profile are rounded based on the rounding option configured.

Rounding options added are as follows:

- Rounding Up - Round up to next integer, for example 12.67 or 12.19 to 13.

- Rounding Down - Round down to next integer, for example 12.67 or 12.19 to 12.

- Universal Rounding - Round to the nearest integer, for example 12.50 to 13 and 12.49 to 12.

See Configuring Membership Type Rules (Point Calculation Rules).

Points Calculation Rules Configuration Updated

Loyalty Origin Groups and Source Groups are added to Membership Type Rules configuration. Additionally, the **Reservation Channel** list is renamed **Origin Code**.

STEPS TO ENABLE

1. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Client Relations Admin** group and grant the following tasks: **Origin Groups**, **New/Edit Origin Groups**, **Delete Origin Group**, **Source Groups**, **New/Edit Source Groups**, and **Delete Source Groups**.

5. Click **Save**.

Stay Date Added on Reservation Awards Panel

Loyalty For properties with the **Awards Points Redemption** OPERA Control active, the **Stay Date** displaying the date the award was redeemed or will be redeemed is added to the Awards panel. Click the plus sign to expand the rate displayed by the **Stay Date**. See Viewing Reservation Awards.

Suspended Profiles Search Updated

For properties with the Suspended Primary Membership Profiles OPERA Control active, the following attributes are added to the Suspended Profiles search criteria:

• Last Name

• Insert Date From

• Insert Date To

• Membership Number

See Managing Suspended Membership Profiles.

MISCELLANEOUS

Brand Code and Show Inactive Added to Property Configuration

A **Brand Code** list field and **Show Inactive** action link are added to Property Configuration search. See Configuring Properties.

Detail Link Count Display Updated

The Details Links displayed in search results and presentation pages are updated to appear (25+) when the actual number of records exceeds 25. See Presentation Pages.

Enterprise Management Menu Added

Central An Oracle Hospitality Enterprise Management menu option is added to the side menu for launching OPERA Cloud Enterprise Management.

IMPACT OR OTHER CONSIDERATIONS

Make sure you add an Enterprise level role to your user in OPERA Cloud Identity Management.

Multiple Field Lengths Increased

The following configuration **Code** field lengths are increased:

- Department Codes: Increased to allow 10 characters.
- Out of Order and Out of Service Reasons Code: Increased to allow 10 characters.
- Display Sets Codes: Increased to allow 10 characters.
- Routing Codes: Increased to allow 16 characters.
- Cancellation Reasons: Increased to allow 10 characters.
- Cancellation Penalties: Increased to allow 10 characters.
- Source Code: Increased to allow 10 characters.
- Preference Groups: Increased to allow 19 characters.
- Comp Routing Codes - Increased to allow 15 characters.
- Increased the length of chain and property Codes (for property brochure) defined in Template to 20 characters when the Multi Property OPERA Control is active (consistent with code length when the Multi Property OPERA Control is inactive).

The following configuration **Description** field lengths are increased:

- Out of Order and Out of Service Reasons: Increased to allow 44 characters.
- Cashier Name: Increased to allow 2000 characters.
- Rate Categories: Increased to allow 48 characters.
- Package Code: Increased to allow 64 characters Routing Codes:
- Increase to allow 58 characters.
- Cancellation Reasons: Increased to allow 49 characters.
- Alert Messages: Increased to allow 2000 characters.
- Source Code: Increased to allow 41 characters.
- Special Requests: Increased to allow 88 characters.
- Comp Routing : Increased to allow 2000 characters.

New Business Event Added to New, Update, and Delete Trace Element

Reservation Trace ID is added to the New Trace, Update Trace, and Delete Trace Business Event.

- NEW TRACE

- UPDATE TRACE

- DELETE TRACE

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Interfaces**, and then select **Business Event Configuration**.

2. Select or confirm the **Property**.

3. Select the **External System**.

4. Select the **Reservations Module**.

5. Locate and update the **New/Update/Delete Trace Business Event**.

6. Add **RESERVATION TRACE ID**.

7. Click **Save**.

Page Composer User Defined Links Modes Added

The **Launch URL in New Tab** page composer checkbox option for User Defined Flex links is updated to a **Launch URL Modes** selection list. You can use the list to select a launch method for the external website or web-app.

The **Launch URL Modes** available are:

- New (Browser) window

- New (Browser) tab

- Pop-up window (with the window dimensions defined by an API from the external website)

> **Note:**
>
> Existing flex links must be updated to select a value for **Launch URL Mode**.

For more information, see Launching External Websites using Flex Links.

STEPS TO ENABLE

1. Enable Page Composer at chain, property/hub, as required. See Using Page Composer to Customize Pages.

2. Launch the page with the flex link configured.

3. Select the gear icon to customize the panel containing the flex link.

4. Click the pencil icon for the flex link.

5. Select a **Launch URL Mode** value from the list.

6. Click **Save**.

7. Click **Close Customization**.

8. Disable Page Composer from the settings menu. See Managing Application Settings.

Performance Meter Updated

The Performance Meter is updated with a **Cloud Speed Test** option to provide network performance details. See Performance Meter.

MOBILE

OPERA Cloud Mobile Tasks Added

An **OPERA Cloud Mobile** Task Group and tasks are added for access to OPERA Cloud Mobile Progressive Web App functionality from the landing page and main menu. See OPERA Cloud Tasks.

- Access OPERA Cloud Mobile - Task Companion
- Access OPERA Cloud Mobile - Room Maintenance
- Access OPERA Cloud Mobile - Room Status
- Access OPERA Cloud Mobile - Post It

IMPACT OR OTHER CONSIDERATIONS

> **Note:**
>
> You must have the following user tasks assigned to your roles to action in the respective modules of OPERA Cloud Mobile (PWA):

- Post-It user task under the Financials user task group and Cashier Id.
- Maintenance user task under the Room Maintenance user task group.
- Manage Room Status user task under the Inventory user task group.
- Task Sheets user task under the Inventory user task group.

STEPS TO ENABLE

> **Note:**
>
> The tasks in Step 3 below are pre-selected on roles after the upgrade if the role already had other related tasks assigned.

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

   a. Select the **OPERA Cloud Mobile** group and assign the **Access OPERA Cloud Mobile - Task Companion**, **Access OPERA Cloud Mobile - Room Maintenance**, **Access OPERA Cloud Mobile - Room Status**, and **Access OPERA Cloud Mobile - Post It** tasks.

   b. Click **Save**.

Person Discrepancy Added to Task Companion and Room Status

When the **Person Discrepancy** OPERA Control is active, the **Number of Guests** field appears for **Occupied Rooms** in Task Companion and in the Room Status of the OPERA Cloud Mobile Progressive Web App.

- By default, the **Number of Guests** field displays a person's value from Front Office guests, however, you can edit the value in the field (increase or decrease) to create a person discrepancy.
- When a room has person discrepancy, a **Person Icon** appears on the Room bar.

PWA Task Companion Updated

ORACLE

For properties with the **Advanced Daily Details** OPERA Control active and a scheduled room move set up on a reservation, the OPERA Cloud Mobile PWA Task Companion displays **Move out to Room** and **Move in from Room** indicators with a scheduled move time. For properties with the **Maintenance** OPERA Control active, the **Maintenance** action icon in PWA Task Companion displays a count of unresolved maintenance requests.

Room Status Updated With Unit Status

For properties with the **Unit Status** OPERA Control active, the OPERA Cloud Mobile Progressive Web App Room Status is updated.

- Creating or modifying Out of Order rooms, the unit status reasons list displays reasons configured with the **Deduct Inventory** checkbox selected.

- Creating or modifying Out of Service rooms, the unit status reasons list displays reasons configured with the **Deduct Inventory** checkbox not selected.

Task Companion Updated with Back To Back Reservations

For properties with the **Back to Back Handling for Linked Reservations** OPERA Control active, a back-to-back reservation icon appears in the Room Bar of Task Companion when a room has both a back-to-back departure and a next arrival reservation on the same business date. See PWA - Task Companion.

PROPERTY APIs

BLK Async - getBlockAllocationSummary Operation Updated

The **getBlockAllocationSummary** operation for the Block Async API (BLK Async API) is updated to include the currency element at the block level. When you send the request for the **allocationSummary**, and the currency information is available, it is returned in the response at the block level.

BLK Async - recalculateRoomForecast Operation Added

The **recalculateRoomForecast async** operation is added in the Block Async API, enabling you to recalculate the room forecast on the room and rate grid every time there is a change that impacts the forecasted revenue. The changes that impact the forecasted revenue are adding or changing a rate code to the block header, shifting the block to a new date where the rate code has a different schedule, adding or changing a rate code transaction to the existing rate, and adding or changing packages on the block header.

BLK - getBlockAvailability Operation Updated

The **getBlockAvailability** operation in the Block API (BLK) is updated with the addition of a new attribute called **availableSellLimit**. The availableSellLimit is added to the response of getBlockAvailability and indicates the number of rooms available that are left and available to sell from the sell limit of the block.

BLK - getBlock Operation Updated

The getBlock operation in the Block API (BLK) is updated to include a new query parameter, fetchRoomTypesWithInventory. In the request, if you set the fetchRoomTypesWithInventory to true, the response provides allotment details records that have rooms.

BLK - getBlocks Operation Added

The getBlocks operation is updated in the Block (BLK) API. The following three query parameters are added:

1. cateringOnly - filter blocks that are marked as Catering only. Only Catering only blocks are returned when true.

2. marketCode - filter blocks based on market code. If not provided, all of the blocks will be returned.

3. sourceCode - filter blocks based on source code, If not provided, all the blocks will be returned.

BLK - setBlockExchangeInterfaces and getBlockExchangeInterfaces Operations Added

A new **setBlockExchangeInterfaces** operation is added to the Block API (BLK). The **setBlockExchangeInterfaces** allows you to set exchange interfaces configured for a particular block. Business events information for that particular block are then sent to the selected exchange interfaces.

A new **getBlockExchangeInterfaces** operation is added to the Block API (BLK). The **getBlockExchangeInterfaces** allows you to retrieve the exchange interfaces configured for a particular block. Those exchange interfaces receive business event information for the particular block.

CRM - Added postStayRecord Operation

Chapter 1
PROPERTY APIs

The postStayRecord operation is added in the Customer Relationship Management API (CRM). You can use it to insert one stay record at a time in a given profile.

CRM Config - MembershipOriginGroups and MembershipSource Groups Operations Added

Loyalty The following operations are added in the Customer Relationship Management Configuration API (CRMCFG) that can be used to manage Origin Groups and Source Groups configuration.

- getMembershipOriginGroups
- postMembershipOriginGroups
- putMembershipOriginGroups
- deleteMembershipOriginGroups
- getMembershipSourceGroups
- postMembershipSourceGroups
- putMembershipSourceGroups
- deleteMembershipSourceGroups

CRM Config - MembershipTypeRules Operations Updated

Loyalty The following changes are made to MembershipTypeRules (getMembershipTypeRule, putMembershipTypeRule, postMembershipTypeRule) operations:

- The attributes **originCode**, originGroup, and **excludeOriginGroup** are added under **membershipTypeRuleGeneralConditionsType** object to enable creating Membership Type Rules with additional conditions using Origin Code, Origin Group (Include/Exclude). See Configuring Membership Type Rules (Point Calculation Rules).

- The attributes **sourceCode**, **sourceGroup**, and **excludeSourceGroup** are added under **membershipTypeRuleGeneralConditionsType** object to enable creating Membership Type Rules with additional conditions using Source Code, Source Group (Include/Exclude). See Configuring Membership Type Rules (Point Calculation Rules).

- The **reservationChannel** attribute under **membershipTypeRuleGeneralConditionsType** object is deprecated, and the description is updated accordingly in the Customer Relationship Management Configuration API (CRMCFG).

CRM - flexFieldCode and flexFieldValue Operations Added

The Customer Relationship Management API (CRM) now includes the following operations allowing you to manage profile values for Profile Flexible Dynamic Fields:

- getProfileFlexFieldValue
- postProfileFlexFieldValue

ORACLE

1-69

- putProfileFlexFieldValue
- deleteProfileFlexFieldValue

CRM - getMemberPointsToExpireByCardNo Operation Added

Loyalty A new **getMemberPointsToExpireByCardNo** API operation added in the Customer Relationship Management API (CRM) provides an alternate way of fetching points to expire from memberships by using the **membership card number** and the **membership card type** as path parameters.

CRM - getMembershipTransactionsSummaryByCardInfo Updated

Loyalty A new **getMembershipTransactionsSummaryByCardInfo** API operation added in the Customer Relationship Management API (CRM) provides an alternate way of fetching the memberships transaction summary by using the **membership card number** and the **membership card type** as path parameters.

CRM - getProfileTransactions, getStayRecordDetail, and addReplaceStayMembership Operations Added

Loyalty

The following operations are added in the Customer Relationship Management API (CRM):

- **getProfileTransactions**: This operations allows to fetch all transactions (stay records and membership transactions) for a given profile.
- **getStayRecordDetail**: This operation that allows to fetch stay record details of a given stay record (including UDFs, Daily Rates and Revenue).
- **addReplaceStayMembership**: This operation allows to attach a new membership or substitute an existing membership for a stay record by providing the relevant membership information.

CRM - Suspended Stays and Suspended Profiles Operations Added

Central The following operations are added in the Customer Relationship Management API (CRM):

- getSuspendedStays
- getSuspendedStay
- putSuspendedStay

- deleteSuspendedStay
- putProcessSuspendedStays

CRM - validateMembershipNumber Updated

Loyalty

The validateMembershipNumber operation in the Customer Relationship Management API (CRM) is updated with the following query parameters allowing you to validate the membership number against the correct profile in the external system. This ensures not only the validation of the membership number but also ensures it matches the correct profile within the external system.

- profileId
- lastName
- firstName
- email

CSH Async - getFinancialPostingsAsync Added

A new Asynchronous operation, getFinancialPostingsAsync, is added allowing the retrieval of financial postings along with their net VAT breakdown. This asynchronous operation mirrors the functionality and response payload of the synchronous getFinancialPostingsNetVat operation. However, unlike the synchronous version, which is limited to fetching up to 4,000 records, the new asynchronous operation imposes no such restriction, allowing for retrieval of larger datasets.

This operation requires the mandatory parameters hotelId, reservationId, startDate and endDate and supports optional parameters such as folioWindowNo, includePseudoRooms, and duration. The maximum allowed date range is 15 days (between start date and end date).

The operation provides detailed breakdowns of gross and net amounts for the following scenarios:

- Postings using transaction codes inclusive or exclusive of taxes.
- Package Wrapper with no-allowance packages.
- Package Wrapper with allowance packages and full consumption.

CSH - postArticlesSale and postPasserBySale Operations Added

The Cashiering API includes operations known as postArticlesSale and postPasserBySale that offer a convenient way to help decide whether a Simple Folio (Folio Type FS) or Regular Folio (Folio Type FR) should be generated for Post It transactions.

CSH - postProformaFolio Operation Added

The Cashiering API includes an operation known as postProformaFolio that offers a convenient way to create all the proforma transactions and pass the transactions in the response. The proforma transactions are then deleted for the given hotel ID and reservation ID combination.

Generate Pro-Forma Folio is applicable only for use with the **postProformaFolio** API task and is added to the **Financials group**, allowing integrations to generate **pro-forma folios** using the **postProformaFolio** API.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Financials** group and grant the task: **Generate Pro-Forma Folio - this is applicable only for use of the postproformaFolio API**.

5. Click **Save**.

Enhanced REST API Error Messages Reveal Missing Query Parameters

The REST API Error Messages are enhanced to generate more descriptive messages when mandatory parameters are missing from API requests. The updated error messages specify the exact parameters required and offer guidance for resolving the issue. This allows API consumers to quickly identify and correct errors, improving efficiency and reducing troubleshooting time.

ENT - getHotels Updated

The getHotels operation in the Enterprise Configuration API (ENT Config) is updated with a **brandCode** attribute in the response, and the description is **Property Brand Code**.

ENT - templateHotelDetailType and hotelDetailType Description Updated

hotelDetailType used in postHotelDetails, getHotelDetails, and changeHotelDetails, and **templateHotelDetailType** used in postTemplateHotelDetails, getTemplateHotelDetails, and changeTemplateHotelDetails maxLength is extended from 200 to 2,000 characters.

EVM CFG - Inventory Items Operations Added and Updated

The postInventoryItems and putInventoryItems operations in the Event Configuration (EVMCFG) API are updated to support creating and updating daily availability for inventory items.

The dailyInventoryItems property is added to inventoryItems as defined below:

- startDate (date)

- endDate (date)

- quantity (number)

- sunday (boolean)

- monday (boolean)

- tuesday (boolean)

- wednesday (boolean)

- thursday (boolean)

- friday (boolean)

- saturday (boolean)

The deleteInventoryItems operation is updated to ensure the deletion of any daily availability linked to the item being deleted.

EVM CFG - getDailyInventoryItems Operation Added

The getDailyInventoryItems operation in the Event Configuration (EVMCFG) API is added to fetch daily availability associated to a specific item inventory.

EVM - eventChangesByDateTime Operation Added

A new **eventChangesByDateTime** operation is added to the Events API (EVM). When a request is sent, the response returns a list of events that were created, updated, or deleted in the specified time frame included in the request. The API allows a time span of three days. The events are listed by event ID, status, start date, and actionType (Create, Update, Delete).

FOF - getRoomKeyInterfaceDetails and getRoomKeys Operations Updated

The getRoomKeyInterfaceDetails operation has validation on interfaceId to verify whether a key interface exists at the property.

The getRoomKeys operation has validation on reservationId, and returns an error if an invalid reservationId is s

FOF - getStatistics Operation Enhanced

The getStatistics operation in Front Office (FOF API) is updated. The **PersonRooms** enum value is added in the metric query parameter allowing the retrieval of the number of housekeeping person discrepancies in a property.

HSK - getFacilityForecast Operation Updated

The getFacilityForecast operation in Housekeeping Service (HSK) is updated with the includeCreditRules (boolean) optional query parameter.

When the include credit rules is defined as true, totalCredits accounts for Item Inventory and Special Credit Rules are configured.

HSK - putRoomRelatedStatus Operation Enhanced

The putRoomRelatedStatus operation in the Housekeeping (HSK) API is updated. A roomPersons object type is added, allowing you to update the housekeeping persons in a room.

The getTaskCompanion operation in the Housekeeping (HSH) API is updated. The roomPersons object is included in the response, indicating to the front office and to housekeeping the persons count for each room.

INV Async - getInventoryStatisticsAsync Asynchronous Operation Added

A new **getInventoryStatisticsAsync** operation is added to the Inventory Asynchronous (INV Async) API. This allows you to retrieve hotel inventory statistics for a specified date range (up to 365 days) provided in the request.

LMS - ActivityBookings Operations Updated

The x-externalSystem parameter in the header is mandatory for the following operations in the Leisure Management System API (LMS):

- deleteActivityBookingForProfile
- putActivityBooking
- deleteActivityBooking
- putActivityBookingForProfile
- postActivityBooking
- postActivityBookingForProfile
- getActivityBookings

LOV - New Operations Added

A new AvailableMembershipsForStay operation is added in the List of Values Management API (LOV) that allows you to fetch the available membership for a given stay record using the Profile ID and the Stay Record ID.

PAR - getRestrictionsHistory Updated

The getRestrictionsHistory operations in the Price Availability Rate (PAR) is updated as follows.

1. Added the following parameters:

   • startDate (date) - The changes log start date. The start date and end date cannot exceed 21 days.

   • endDate (date) - The changes log End date. The start date and end date cannot exceed 21 days.

   • restrictionType (enum) - Select the down arrow to choose the restriction type (s) you want to search.

   • Room Classes - Select the Room Classes from list you want to search.(Available when the Room Class OPERA Control is enabled). You can select a maximum of 10 Room Classes at a time.

   • Room Types - Select the Room Types from list you want to search. You can select a maximum of 10 Room Types at a time.

   • Rate Categories - Select the Rate Category(s) from list to you want to search (available when the Rate Category Restrictions OPERA Control is enabled). You can select a maximum of 10 Rate Categories at a time.

   • Rate Codes - Select the Rate Code from list you want to search. You can select a maximum of 10 Rate Codes at a time.

   • limit (integer).

   • offset (integer).

2. Removed the parameters below, as there is no implementation:

   • filterCodeCategory.

   • filterCode.

3. Updated the restrictionsHistoryType defition to add pagination as part of the response parameters:

   • totalPages (integer).

   • offset (integer).

   • limit (integer).

   • hasMore (boolean).

   • totalResults (integer) count (integer).

   • count (integer).

RSV Async - startReservationDetailsMassUpdateProcess Operation Updated

The startReservationDetailsMassUpdateProcess operation in the Reservation Async (RSV ASYNC) API has the following new optional element:

- packageCodes (array of string)

It provides the ability to update package information when you use the mass update functionality to update multiple reservations.

RSV - get/create/update/deleteFlexFieldValue Operations Added

The Reservation API (RSV) has four operations added: getRsvFlexFieldValue, createRsvFlexFieldValue, updateRsvFlexFieldValue, and deleteRsvFlexFieldValue. These operations allow you to manage the reservation values for Reservation Flexible Dynamic Fields. View the OPERA Cloud User Guide for more information on Reservation Flexible Dynamic fields.

RSV - getReservation Operation Updated

The **getReservation** operation for the Reservation API (RSV) is updated. When **getReservation** is in the request, and the **reservationMembershipAwardType** is added, the response includes a new element called **Stay Date**. The **Stay Date** lists the date the membership award was or will be redeemed.

RSV - postReservation, putReservation and putReservationByExtId Operations Updated

The operations postReservation, putReservation, and putReservationByExtId in Reservation API are updated to no longer require sending the preferenceType (Preference Group) attribute in the preferenceCollection entity when adding preferences to a reservation. In the event a preference is included in this entity without a specified preferenceType, and that preference belongs to one or more preference groups (preferenceType), the first preference with a matching value for preferenceValue is added to the reservation.

IMPACT OR OTHER CONSIDERATIONS

It is recommended moving forward, when configuring preferences, that you to ensure all configured preferences have a unique preference code (preferenceValue) to ensure when preferences are added to a reservation without specifying a preference group (preferenceType) the correct preference belonging to the intended preference group is added.

RSV - putReservation Operation Updated

API users can include the new deltaUpdateOnAccompanyingGuests element in the putReservation API request to change the behavior for managing accompanying guests. When this element is enabled, any accompanying guests not included in the request are no longer removed from the Accompanying Guests panel.

Previously, if accompanying guests were modified but not included in the request, they would be removed.

IMPACT OR OTHER CONSIDERATIONS

This enhancement prevents anyone from accidentally removing the accompanying guests associated with a reservation when sending a putReservation request that does not include all associated accompanying guests.

API consumers whose integrations assume that leaving an accompanying guest out of the putReservation request will remove the accompanying guest must review their integrations.

RTP Async - startRatePlanRoomTypesModifyProcess Operation Updated

New elements are added in the Asynchronous **startRatePlanRoomTypesModifyProcess** operation in the Rate Plan Room Type Async API (RTP ASYNC).

- Property - Select the property to which you want to Attach or Detach the Room Type(s).

- Action –

  - Attach Room Type - Select the attach room type to attach the Room Type(s).

  - Detach Room Type - Select the Detach room type to Detach the Room Type(s) Room Types(s).

- Room Types(s) - Select the Room Type(s) that you want to Attach or Detach.

- Select Rate Code(s) - Select the Rate Code(s) to which you want to Attach or Detach. (Either a Rate Code or a Rate Category can be sent).

- Select Rate Category - Select the Rate Category to which you want to Attach or Detach. (Either a Rate Code or a Rate Category can be sent).

- Pricing Schedule - Select the Pricing Schedule to attach or detach Room type(s) to or from the Pricing Schedule.

- Reference Room Type - Select the Reference Room type for applying its pricing schedule to the selected Room Type(s).

RTP - generate, get, and putPromotionCode Operations Added

In the Rate Plan Management (RTP), the following operations are added:

- **generatePromotionCouponCodes** - Operation used to generate promotion coupon codes using the criteria below:

  - promotionCode (Mandatory) - The coupons generated belong to this promotion code.

  - hotelId (Mandatory) - Property Id.

  - couponGenOption (Mandatory) - This is used to define the option to generate the coupons.

    * C - Customized

    * N - Numeric

    * U - Alpha Character

    * X - Alpha Numeric Character

- – couponsToGenerate (Mandatory) - Number of coupons to generate.

    - * minLength - 1

    - * maxLength - 1000

  - – couponLength (Mandatory) - Length of coupons. It is not applicable when the couponGenOption is equal to C (Custom).

    - * minLength - 8

    - * maxLength - 20

  The elements below are applied only when the couponGenOption is equal to C (Custom):

  - – customGenFormat - Format options to generate coupons.

    - * C - Customized

    - * N - Only Numbers

    - * U - Only Alpha-Characters

    - * X - Alpha-Numeric

  - – prefix - Prefix added as part of the coupon code.

    - * minLength - 0

    - * maxLength - 5

  - – suffix - Suffix added as part of the coupon code.

    - * minLength - 0

    - * maxLength - 5

  - – excludeCharacters - Characters excluded in the generated coupons.

    - * minLength - 0

    - * maxLength - 5

- **getPromotionCouponCodes** - Operation used to get promotion coupons codes associated with a specific promotion code.

- **getPromotionCouponCode -** Operation used to get a specific coupon code associated with a specific promotion code.

- **putPromotionCouponCode** - Operation used to update a specific coupon code associated with a specific promotion code.

RTP - getPackage, putPackage and postPackage Operations Update

The getPackage, putPackage, and postPackage operations in the Rate Plan Management (RTP) are updated to include the elements daysOfWeek and newDaysOfWeek, both defined as daysOfWeekControlsType as detailed below:

- sunday (boolean)

- monday (boolean)

- tuesday (boolean)

- wednesday (boolean)

- thursday (boolean)

- friday (boolean)
- saturday (boolean)

RTP - getPromotionCodes Operations Updated

The getPromotionCodes operation in Rate Plan Management (RTP) is updated to include a new optional request element, promotionsValidAfterDate. This optional promotionsValidAfterDate element returns all promotions with a booking end date on or after this date. Additionally, only valid rate codes are returned by the getPromotionCodes operation.

RTP - post/put/getPromotionCodes Operations Updated

The postPromotionCodes, putPromotionCodes, and getPromotionCodes operations in the Rate Plan Management (RTP) are updated with the **limitedUse** (boolean) optional field added under the promotionCodeDetailsType definition.

When a promotion code is defined with limited use as true, you can use it only with associated coupon codes.

RTP - setRateAccessExclusions Updated

The maxLenght of the rateAccessExclusionType (string) is updated to 2000 characters. This allows you to select multiples hubs or properties where the access exclusion is defined.

RTP - TemplatePromotionCouponCodes Operations Added

The following operations are included in the Rate Plan Management (RTP) to manage promotional coupons at the template level, enabling their use across properties in the Chain.

- generateTemplatePromotionCouponCodes
- getTemplatePromotionCouponCodes
- putTemplatePromotionCouponCode
- getTemplatePromotionCouponCode

REPORTS

Merge Codes to Support Inventory Items, Upsell Offers, and Scheduled Activities Added to Sample Data File for Confirmation Letter

The sample data file, SAMPLE_GUEST_CONFIRMATION.XML, for confirmation letters is updated to add repeating groups and associated merge codes for Inventory Items (G_INVENTORY_ITEMS), Upsell Offers (G_UPSELL_OFFERS), and Scheduled Activities (G_ACTIVITIES).

Within the repeating group **G_INVENTORY_ITEMS**, the following merge codes are available:

- ITEM_NAME
- ITEM_QUANTITY
- ITEM_BEGIN_DATE
- ITEM_END_DATE

Within the repeating group **G_UPSELL_OFFERS**, the following merge codes are available:

- ROOM_CATEGORY_DESCRIPTION
- TOT_UPSELL_CHRG_FMT
- TOT_UPSELL_MONEY_FMT
- ROOM_FEATURES

Within the repeating group **G_ACTIVITIES**, the following merge codes are available:

- ACTIVITY_TYPE
- ACTIVITY_DATE
- ACTIVITY_LOCATION_DESCRIPTION
- ACTIVITY_PAX
- ACTIVITY_START_TIME
- ACTIVITY_DURATION
- ACTIVITY_NOTES

Unified R&A Reporting Added

The ability to generate R&A reports from OPERA Cloud is added as part of the unified platform and available to tenants using OCIM (OPERA Cloud Identity Management) for identity management.

Report search is limited to the following BI Publisher template reports, with future OPERA Cloud releases extending this capability to template Analysis reports and custom BI Publisher and Analysis reports.

The R&A reports runtime parameters are available, and you can duplicate reports to preset report parameters and copy reports (with preset parameters) to other properties.

You can preview reports in the PDF format or download them in supported file formats. See Generating Reports.

Table 1-1

Report Group	Report	Path
Activity	rna_sales_manager_activity_summary_matrix	/Templates/Activity/Sales Manager Activity Summary Matrix.xdo
Arrival	rna_arrival_report (UAE Country Mode)	/Templates/DTCM/DTCM - Arrival Report.xdo
Events	rna_readerboard_report_bip	/Templates/Events/ Readerboard Report BIP.xdo
Housekeeping	rna_housekeeping_tasksheet_bip_report	/Templates/Housekeeping/ Housekeeping Tasksheet BIP Report.xdo
Reservations	rna_owner_arrivals	/Templates/Reservation/Owner Arrivals.xdo
Reservations	rna_preblocked_owner_room_reservations	/Templates/Reservation/ Preblocked Owner Room Reservations.xdo
Reservations	rna_rotation_overrides	/Templates/Reservation/ Rotation Overrides.xdo
Reservations	rna_rotation_point_reconciliation	/Templates/Reservation/ Rotation Point Reconciliation.xdo
Revenue Management	rna_revenue_report (UAE Country Mode)	/Templates/DTCM/DTCM - Revenue Report.xdo

RESERVATIONS

Advanced Daily Details and Scheduled Room Moves

An **Advanced Daily Details** OPERA Control is added to the Reservations group, enabling you to create multi-segment reservations with different values for **Room**, **Room Type**, **Block Code**, **Purpose of Stay**, and **Origin Code** on a per day basis. You can manage these change of values directly in **Daily Details**, as well as from the Look to Book Sales screen when creating a multi-segment reservation. When there is a change in value for either **Room** or **Room Type** on a reservation from one day to another in Daily Details, the reservation will have a Scheduled Room Move. You can manage Scheduled Room Moves using the Scheduled Room Moves screen in the Front Desk Workspace or from the Scheduled Room Moves panel available on the reservation.

When the **Allow Check In of Multi Segment Reservations Partially Assigned** OPERA Control is active, you can check in a reservation with only a room assigned for only the first stay segment. When the **Allow Check In of Multi Segment Reservations Partially Assigned**

OPERA Control is inactive, you must have a room assigned for all nights of the reservation before the reservation can be checked in.

Additionally, activating the **Advanced Daily Details** OPERA Control enables the following:

- A **Room Moves** dashboard tile is added showing the count of Pending and Complete room moves. See Managing Dashboard Tiles.

- A new Scheduled Room Moves screen available in the Front Desk Workspace allows you to manage all scheduled room moves for a property for a specific business date.

- A new Scheduled Room Moves panel added to the Reservation presentation screen allows you to manage scheduled room move(s) for a specific reservation including updating the Estimated Scheduled Move time and adding Scheduled Move Comments.

- A **Scheduled Room Moves Not Completed** End of Day Procedure is added to check for pending scheduled room moves and prevents End of Day from continuing when there are incomplete scheduled room moves.

- Updates to Room Diary indicate and display scheduled room moves for reservations.

- Updates to Property Availability display a count of scheduled room moves for the property and for Move-In and Move-Out rooms per room type.

- An updated workflow on the Look To Book Sales Screen for Multi-Segment Reservations allows you to define specific Room Type(s), Rate Code(s), and Block Code on a per segment basis. You can select room/rate combinations for one segment after another with the Trip Composer updating in real-time to reflect changes in selection before being directed to an updated and consolidated Book Screen allowing you to manage all stay segments from one place before completing the booking.

- Housekeeping Task Sheets are updated to display information regarding the Move In and Move Out status of a room, along with the scheduled move time, for rooms that have a reservation with a scheduled room move for the current day assigned.

See Managing Scheduled Room Moves and Editing Daily Details.

IMPACT OR OTHER CONSIDERATIONS

> **Note:**
>
> Advanced Daily Details is not supported for properties integrated with OPERA Web Self-service (OWS).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Reservations** group.

4. Locate and activate the **Advanced Daily Details** function.

5. Locate and update the **Allow Check In of Multi Segment Reservations Partially Assigned** parameter.

Accompanying Guest Management Updated

For properties with the **Accompanying Guests** OPERA Control active, an **Attach and Detach Accompanying Guest** OPERA Control is added, enabling accompanying guests to be detached and remain associated with the reservation. **Attach Date** and **Detach Date** values are available in the Accompanying Profiles panel and track when an accompanying guest has been detached/attached to the reservation, versus the action of deleting an Accompanying Guest that removes the record permanently from the reservation. See Managing Accompanying Guests.

The following **New/Delete Accompanying Guest** tasks are added/updated:

- New Accompanying Guest
- Delete Accompanying Guest

- Attach Accompanying Guest

- Detach Accompanying Guest

If a role previously had the **New/Delete Accompanying Guest** task, the **New Accompanying Guest** and **Delete Accompanying Guest** task are granted by default.

IMPACT OR OTHER CONSIDERATIONS

See EXP_ACC_RES_ATTACH_DETACH_VIEW View Added.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Reservations** group.

4. Locate the **Accompanying Guests** function and activate the **Attach and Detach Accompanying Guest** parameter.

5. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

6. Enter search criteria and click **Search**.

7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

8. Select the **Bookings** group and grant the **New Accompanying Guest**, **Delete Accompanying Guest**, **Attach Accompanying Guest**, and **Detach Accompanying Guest** tasks.

9. Click **Save**.

Advanced Daily Details and Shares Functionality Updated

When the **Advanced Daily Details** and **Shares** OPERA Controls are active, and there are shared reservations with different departure dates, you are asked to confirm changes for the remaining nights when you stop sharing. This happens when you assign a room using Daily Details and change the Rate Code or Rate Amount, and the Room Type to Charge.

When the **Advanced Daily Details** OPERA Control is inactive, and the **Shares** OPERA Control is active, if there are share reservations with different departure dates and you change the earliest one's **Rate Code** and **Room Type to Charge**, a message appears asking if you want to update the other share reservations' remaining nights in Daily Details. If you agree to the change, the remaining nights update. If you do not agree, only the current reservation is updated.

When the **Advanced Daily Details** OPERA Control is active, if share reservations have different departure dates, and an update is applied to the **Room Type, Rate Code**, or **Room Type To Charge (RTC)** and **Block Code**, you are prompted to update the remaining nights of current share reservations. If you confirm the changes, the remaining nights on the reservations update to reflect the changes. If you do not confirm the changes, only the current reservation updates.

Auto Mass Cancellation Functionality Added

Auto Mass Cancellation and **Auto Mass Cancellation Time** OPERA Controls are added to the Reservations group enabling the automatic cancellation of reservations based on their reservation type.

Reservation Type configuration is updated with an **Auto Mass Cancel** checkbox and **CC Pending Days field**, and reservations are automatically cancelled by either the **Deposit Due Date** or based upon the **CC Pending Days** to receive credit card details to secure the reservation. See Configuring Reservation Types.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Reservations** group.

4. Locate and activate the **Auto Mass Cancellation**parameter.

5. Update the **Auto Mass Cancellation Time setting**.

Back to Back Handling for Linked Reservations

A **Back-to-Back Reservations Handling for Linked Reservations** OPERA Control is added to the Reservations group enabling you to indicate reservations that are consecutive in stay. When the **Back-to-Back Reservations Handling for Linked Reservations** OPERA Control is active, you can select back-to-back linked reservations to facilitate room assignment, check in, and check out of these reservations. Visual indicators of back-to-back reservations appear in Reservations, Room Diary, Room Management, and Task Sheets. Additionally, an **Allow Reservations with Different Guest Profiles to be Selected as Back to Back** OPERA Control is added enabling you to select reservations with different profiles as back-to-back reservations. To manage back-to-back reservations, an **Edit Back to Back Reservations** task is added to the Bookings group .

Reservation Search is updated for back to back reservation search.

The **Reservation Overview** panel is updated to indicate back-to-back linked reservations, and the **Additional Reservations** tab indicates linked back-to-back reservation details.

The Linked Reservation panel is updated with back-to-back checkboxes to manage back-to-back reservations.

Batch Room Assignment and **Room Search** are updated with the **Exclude Back to Back Reservations** checkbox.

Reservation Check In is updated to display a banner for back-to-back reservations.

ConfirmationEmail Element Added for Confirmation Letters

A **ConfirmationEmail** element is added to the sample_guest_confirmation data model (XML) and RTF template and is also available as a merge code in Confirmation Letter Delivery Management for the setup of the EMAIL SUBJECT and EMAIL BODY. This element outputs the email address selected for confirmation letter delivery. For properties with the **Confirmation Letter to Partner Solution** OPERA Control active, the **ConfirmationEmail** element is used to relay the selected email address to the partner solution.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Changes Log Entry Added for Availability Override

A Changes log record is added with the Overrides action type for **New Reservation** and **Update Reservation** actions when availability is overridden during the creation or update of a block reservation.

Create Packages as Externally Excluded Added

An **Externally Excluded Packages** OPERA Control is added to the Rate Management group enabling you to configure packages as **Externally Excluded** and ensuring the package cannot be modified on reservations by external systems. See Package Codes.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Rate Management** group.

4. Locate and activate the **Externally Excluded Packages** parameter.

Default Reservation Type For Shares Created from Profile OPERA Control Added

For properties with the **Shares** OPERA Control active, a **Default Reservation Type For Shares Created from Profile** OPERA Control is added, enabling you to select a default Reservation Type when adding new share reservations.

IMPACT OR OTHER CONSIDERATIONS

If no Reservation Type is selected for the **Default Reservation Type For Shares Created from Profile** OPERA Control, new shares created from **Create New Share** inherit the Reservation Type from the source reservation. If a defaulted Reservation Type in the **Default Reservation Type For Shares Created from Profile** OPERA Control has a Reservation Type Schedule that is not within the dates of the reservation, an error message appears. You must select a different Reservation Type or leave it blank.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Reservations** group.

4. Locate and update the **Default Reservation Type For Shares Created from Profile** setting.

Description Updated in Property Details Values for the Property Brochure

The **Description** field of **Property Detail Values** in Property Details configuration is updated to accept 2000 bytes.

The Property Brochure is updated to display the additional characters when you hover your cursor over text. See Property Brochure.

Enroll Guest Link Added to Profile Business Card

Loyalty When the **Default Membership Type** OPERA Control is configured with a membership type, you can click the **Enroll Guest** action in the Overview panel of **Manage Reservation**, **Arrivals**, **In-House**, **Billing**, **Departure**, and **Room Diary** to enroll guests that do not have membership details for the **Default Membership Type** added to their profile. When the **Enroll Guest** action is selected, you are directed to Enroll Guest.

When the **Default Membership Type** OPERA Control is configured, and a profile already has membership details added, the **Membership Type**, **Membership Level**, and **Membership Number** appear in the **Overview** panel of Manage Reservation, Billing, and Manage Profile.

External Availability, Rates, and Inventory OPERA Control Added

An **External Availability, Rates, and Inventory** OPERA Control is added to the Rate Management group, enabling you to source availability and pricing from an external application using the service locator without requiring the **Fixed Rate** checkbox to be selected when the reservation **Rate Amount** is different from what is configured for the rate code pricing schedule. Any restrictions set up in OPERA Cloud will not be considered when creating or modifying reservations.

Flex Field Search Added

The ability to customize the Arrivals, Departures, and In House advance search panels with UDF flex fields is added. You can use the Flex Field to search for reservations based upon the value populated in the reservation UDF flex field. For example, this can be used to search for a reservation with a specific vehicle registration where the vehicle registration is recorded in a reservation UDF flex field. Additionally, UDF flex fields marked active in UDF Mappings are available for selection as columns (with their configured labels) in the Arrivals, Departures, and In House reservation search results table.

STEPS TO ENABLE

See Adding Flex Fields to Search Panels.

Hide Membership Rate Rule Display Set Added

A **Hide Membership Rate Rule Display Set** OPERA Control is added to the Look To Book Sales Screen group. When active, the **Membership Rates Display Set** does not appear in the Look-To-Book Sales Screen. If a Display Set for the Membership Rate exists, it appears. Otherwise, it is categorized under the "No Display Set" section. When the **Hide Membership Rate Rule Display Set** OPERA Control is inactive, membership rates are prioritized and appear within the Display Set Membership Rates before the Default Display Set in the Look-To-Book Sales Screen.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Look To Book Sales Screen** group.

4. Activate the **Hide Membership Rate Rule Display Set** parameter.

Linked Name Added to Sample Stationery

A **Linked Name** element is added to the data model (XML) of the Confirmation Letter, Registration Card, and Folio samples, for when reservations are linked. See Managing Linked Reservations.

Confirmation Letter/ Registration Card/ Folio:

ORACLE®

HOSPITALITY

Linked Name :

Membership No :	
A/R Number :	
Group Code :	
Company Name :	
Account No :	
Cost Center :	

Room No.	:
Arrival	: 10.17.24
Departure	: 10.18.24
Page No.	: 1 of 1
Folio No.	:
Conf. No.	: 4336406
Cashier No.	: 0
User ID	:

Thank You For Staying With Us 10.19.24

Date	Text	Exchange	Charges USD	Credits USD	Charges USD	Credits USD
10.17.24	Room Charge Attempted trans. diversion #9001 not checked-in.		101.00		101.00	0.00
10.17.24	Room / Occupancy Tax 1		12.12		12.12	0.00
10.17.24	Sales Tax 1		5.05		5.05	0.00
	Total		118.17	0.00	118.17	0.00

Balance	118.17 USD		118.17 USD
Total incl. vat	118.17 USD		118.17 USD
Net Amount	106.05 USD		106.05 USD
Room / Occupancy Tax 1	12.12 USD		12.12 USD

IMPACT OR OTHER CONSIDERATIONS

See Updating Customized Stationery with Current Data Model.

Look to Book Displays ROOM_TYPE_BASED_CHARGE Calculation

In the scenario where a rate code or package code has a transaction code selected with generates configured for the ROOM_TYPE_BASED_CHARGE UDF function, Look to Book displays the amount with the correct calculation of the generate setup for ROOM_TYPE_BASED_CHARGE.

Look to Book Feedback Message Updated

When modifying a reservation in Look to Book and selecting an unavailable rate code, the message "No rates are available for the selected search criteria" appears instead of "No Rate Available." See Using Look to Book Sales Screen.

Look to Book Updated For Default Reservation Type For New Reservation OPERA Control

For properties where the **Default Reservation Type for New Reservation** OPERA Control is null, new reservations created from Look To Book require you to select a **Reservation Type** from a selection list. See Using Look to Book Sales Screen.

Multiple Reservation Updates Updated

Multiple Reservation Update (mass update) is updated with a **Packages** field displaying a list of sell separate packages. See Updating Multiple Reservations (Mass Update).

Override Options Added to Mass Update Reservations

Override Minimum/Maximum Occupancy, **Override Available Inventory**, and **Override Rate Code Restrictions** options are added to Mass Update Reservation Details.

- Users with the **Mass Update Reservations Override Minimum/Maximum Occupancy** task can override the Minimum/Maximum Occupancy of the Room/Room Type as part of a change done to selected reservations by selecting **Override Minimum/Maximum Occupancy**.

- Users with the **Mass Update Reservations Override Available Inventory** task can override available inventory when updating selected reservations by selecting **Override Available Inventory**.

- Users with the **Mass Update Reservations Override Rate Code Restrictions** task can override applicable rate code restrictions for selected reservations by selecting **Override Rate Code Restrictions**.

STEPS TO ENABLE

1. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Bookings** group and grant the tasks: **Mass Update Reservations Override Minimum/Maximum Occupancy**, **Mass Update Reservations Override Available Inventory**, and **Mass Update Reservations Override Rate Code Restrictions**.

5. Click **Save**.

Reservation Flexible Dynamic Fields Added

For properties with the **Flexible Dynamic Fields** OPERA Control active, you can add flexible dynamic fields to reservations (in addition to profiles).

A **Flexible Dynamic Fields** details link and panel are enabled in the Reservation presentation to manage the flexible dynamic fields values for each property. See Managing Reservation Flexible Dynamic Fields.

A **Reservation Flexible Dynamic Fields** task is added to the Booking group to restrict access to managing Reservation Flexible Dynamic fields.

The **sample_folio** data model (XML) and template are updated to support flexible dynamic fields.

IMPACT OR OTHER CONSIDERATIONS

A future release of OPERA Cloud will make the transmission of profile and reservation flexible dynamic field values, fiscal partners, available.

STEPS TO ENABLE

1. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Bookings** group and grant the following tasks: **Reservation Flexible Dynamic Fields**, **New/Edit Reservation Flexible Dynamic Fields**, and **Delete Reservation Flexible Dynamic Fields**.

5. Click **Save**.

6. To update your customized folio, see Updating Customized Stationery with Current Data Model.

Reservation Sales Screen Updated

Central The Reservation Sales Screen is updated with the following:

Advanced Search Screen and Profile Search

- The values entered in the profile search fields populate in the Create Profile form.

- A negotiated rate icon appears in the profile search results for profiles with negotiated rate(s) attached.

Availability Results Screen

- When progressing to the Advanced Search and Smart Search Availability screens, the **global sell messages** are automatically collapsed with the ability to expand them using the chevron button. You can hover on the collapsed or expanded sell messages to view the full sell messages in a tool tip. In the Block Sell Messages area, Block sell messages always appear on top with newest block sell message ordered first and followed by Property Sell messages.

- The **room type and rate specific sell messages** appear in the information popup upon hovering over the room or rate card.

- For the **Alternate Calendar** screen, the stay date(s) restrictions are listed in the right panel. When hovering on any date where a restriction badge exists, a tool tip opens listing

all restrictions for that date. In addition, an entire month calendar appears in one view without the need to scroll.

- On the Availability results, an **Event(s) link** appears on the property card for all views. A number next to the Event link indicates the number of events existing for the stay dates specified. Clicking the Events link opens a drawer on the right listing all of the events for this property per day for those stay dates.

- When Rate Award rate codes are available, but the guest does not have enough points for the stay, the availability rate result displays the message: "**Guest does not have enough points**." When rate award rate codes are not available, the message, "No rates available," appears.

- In Map View, the points of interest appear directly on the map.

- For block availability, the **block with sell limits** displays available sell limits per day and per room type on the room type card.

- **Internal block notes** are hidden in the block notes drawer. External block notes appear as read-only.

- **Block code** appears as a **link** and opens a block presentation screen in a new window.

- The closed or restricted room types in the **block availability** are marked with a **Closed** badge.

- You can turn on "**Multiple Display Sets** and configure up to three default display sets for the availability results. When **Multiple Display Sets** is active, you can view all rates included in the default display sets with the display set name badge. You can also update and add additional display sets to appear in the results using the multi-select Display Sets filter chip.

- In Reservation Sales Screen, **Auto Turnaway** is activated to automatically record a denial when there is no availability, and the call is ended from the Availability screen.

- If there is availability, and you are on the overview screen, a regret will be is recorded if the call is ended with no booking confirmed. Also, if the guest declines the available offering and requests a new search when that new availability refreshes, the regret record is recorded for the previous criteria.

- You can create reservations with promotion coupon codes for limited use. A valid coupon code and the corresponding promotion code will be linked to the reservation.

- You can convert rates for all properties in the availability results to one **Global Currency**, so that you can give a quote in the preferred currency.

- In the Alternate Calendar, **View all block restrictions** link is added, which opens a new block restrictions tab in the same drawer. This tab displays all block restrictions for the stay dates by default but gives you the ability to select other dates within the block to view restrictions outside of the stay dates.

- When returning to availability from the Overview Screen, the **Book** button icon is disabled so updates to the current reservation can be added only using the trip composer icon on the room rate card.

In-Progress Reservations on the Overview Screen

- In the Overview screen, you can make **updates** to all fields **for an in-progress reservation**. If changes to those fields results in no availability, a pop-up message allows you to discard your changes or go to the availability screen to search new criteria. If you add a share reservation to this in-progress reservation, the availability impacting fields is disabled from updates.

- The eye icon next to the **Total Cost of stay** field opens a **drawer** with the total cost of stay breakdown.

- You can add **packages** to an in-progress **multi-segment reservation**.

- The Overview screen displays more **descriptive content**:

  – The single-select fields display both code and description inside the field with value.

  – Full code and description is viewable in the tool tip when hovering over the field value.

  – The multi-select fields display selected code(s) inside the field.

  – All selected codes and descriptions appear in the tool tip when hovering over the field value.

- When a reservation type configured as Credit Card Required and Chip and Pin is active with defined payment types configured on the Chip and Pin setting, and you are making a reservation with that specific reservation type, and selecting Chip and Pin as the payment type, you must include credit card details to confirm the reservation.

Look to Book OPERA Controls Added

The following OPERA Controls are added for **Reservation Sales Screen** function. See Look To Book Sales Screen OPERA Controls.

- **Multiple Display Sets** Global OPERA Control enables displaying multiple display sets in the Reservation Sales Screen availability. You can configure up to three default display sets.

- **Reservation Sales Screen Property Brochure Display** OPERA Control determines whether the OPERA Cloud Property Brochure or the Reservation Sales Screen Property Brochure appears when selecting any property link or property brochure menu item in Reservation Sales Screen.

- **Reservation Sales Screen Default Source** Code OPERA Control determines the default Source Code for new reservations in Reservation Sales Screen only and overrides any source code configured on the rate code definition.

- **Reservation Sales Screen Default Origin** Code OPERA Control determines the default Origin Code for new reservations in Reservation Sales Screen only.

Reservation Traces through Item Inventory Updated

For properties with the **Item Inventory** and the **Reservation Traces** OPERA Controls active, traces generated with the attached item inventory through packages are deleted when you remove the inventory linked to a reservation. Additionally, when adjusting the item inventory or reservation dates, associated traces are added or deleted accordingly. See Managing Reservation Traces.

Routing Instructions Per Day OPERA Control Added

For properties with the **Routing** and **Routing Limits** OPERA Controls active, a **Routing Instructions Per Day** checkbox is added to Routing Code configuration and Reservation Routing to create separate routing instructions for each day of the stay. A **Routing**

Instructions Per Day OPERA Control is added to the Cashiering group and, when enabled, defaults the **Routing Instructions Per Day** checkbox as selected for new routing instructions.

Routing Type

* Required Field

Routing Type
○ Folio   ⦿ Room

Room
[300] 🔍

* Payee
[▮▮▮▮▮▮] 🔍

☑ Routing Instruction per Day

Date Range

○ Entire Stay
⦿ Specific Dates

Begin Date
[08-17-2023] 📅 Thu

End Date
[08-17-2023] 📅 Thu

Days of Week
☑ Sunday   ☑ Monday   ☑ Tuesday
☑ Wednesday ☑ Thursday ☑ Friday
☑ Saturday

Routing / Transaction Codes

☑ Routing Code   ☑ Transaction Code

Available

🔍 Filter ⊗ [Go]

Code	Description
*	"*" Routing
ALL	All Transactions
FB	FB Code
RB	Room Taxes & B Fast
0005	Paidout
0006	Comp Room Posting
00550	Testing ownership flag state

Selected

🔍 Filter ⊗ [Go]

Code	Description
100	Accommodation

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Cashiering** group.

4. Locate and activate the **Routing Instructions Per Day** parameter.

Shares Payee Selection Updated

For the properties with the **Shares** and **Routing** OPERA Controls are active:

When you choose the **Select as Payee** option, a confirmation prompt appears:

- **Save** - Creates routing instructions for all future transactions to be routed to the Payee.

- **Save and Refresh** - Creates routing instructions for all future transactions to be routed to the selected Payee. Additionally, initiates an asynchronous job for automatically route the existing eligible transactions to the selected Payee.

- **Cancel** - Cancels the Payee selection.

When you choose the **Unselect as Payee** option for an existing payee, a confirmation prompt appears:

- **Save** - Removes the existing routing instructions for the shares.
- **Save and Refresh** - Removes the existing routing Instructions for the shares. Additionally, initiates an asynchronous job for automatically route the existing eligible transactions to the source sharer reservation.
- **Cancel** - Cancels the Payee removal.

See Managing Reservations Shares.

ROLE MANAGER

Manage Interface User Updated

Manage Interface User supports the auto rotation of credentials for IFC Property Interfaces (Property Interface Control). You do not need to reset the password for any IFC users.

> **Note:**
>
> This update does not include the auto rotation of credentials for OHIP, OEDS, ADS, OXI, or OFIS interfaces.

When creating an interface user, you can view and copy the Interface URL to easily access the specific interface. Similarly, when resetting an interface user's password, you can view and copy the Interface URL for quick access to the corresponding interface.

You will receive an email notification 30 days before your password expires reminding you of the upcoming expiry. See Managing Interface Users.

Managing Users Updated

When creating new OPERA Cloud users, you can view the **Hub** attribute, which is automatically assigned from the Identity Domain. If the **Hub** value is already set within the Identity Domain, any changes made in Role Manager are disregarded. If an incorrect or unrecognized hub value is received from the Identity Domain, OPERA Cloud assigns the default hub to the user. If no hub value is provided in the Identity Domain, you can manually update the assigned hub through the Manage option in the Hubs section of OPERA Cloud Role Manager. See Managing Users.

ROOMS MANAGEMENT

Credit Rules Added to Housekeeping Forecast

For properties with the **Housekeeping Credits** OPERA Control set to Facility and the **Advance Credit Rules** OPERA Control active, an Include Credit Rules search option is added to Housekeeping Forecast.

When the **Include Credit Rules** checkbox is selected, the Estimated Total Credits statistic accounts for Item Inventory and special credit rules configured. See Configuring Scheduled Task Credit Rules.

Housekeeping Schedules Updated with Membership Level

For properties with the **Housekeeping Task Scheduling** and **Advanced Task Scheduling** OPERA Controls active, Housekeeping Task Schedule configuration is updated with the Membership Level attribute, assisting you in assigning housekeeping tasks to a reservation based on the **Membership Level** of any **Membership Type**. Should multiple **Membership Types/Membership Levels** on the reservation match a configured task schedule, tasks are assigned according to the **Priority** order of the configured task schedules.

Maintenance Images Added

For properties with the **Maintenance** OPERA Control active, you can add, view, and delete images for maintenance requests. See Managing Room Maintenance Requests.

Person Discrepancy OPERA Control Added

For properties with **Discrepant Rooms** OPERA Control active, a new **Person Discrepancy** OPERA Control enables you to track person discrepancies in occupied rooms.

The following updates apply when the **Person Discrepancy** OPERA Control is active:

- **Set Room Status** (available from Housekeeping Board, Task Sheet Presentation, and Task Companion, which are updated with an **HK Persons field**.

- Floor Plans updated with an **HK Persons** field.

- Room Discrepancies updated with an **HK Persons** field.

- The **Room Status** tile displays **Person** discrepancy with a **Person** icon and value.

- The **Housekeeping Discrepancy** (hk_discrepancy) report outputs the **HK Person** discrepancy.

- The Changes Log tracks **HK Person** discrepancy changes in the **Housekeeping** group.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Room Management** group.

4. Locate the **Discrepant Rooms** function and activate the **Person Discrepancy** function.

Turndown Based on Reservation Attributes Added

For properties with the **Turndown** OPERA Control active, the**Turndown** checkbox in the reservation Housekeeping panel can be defaulted based on reservation attributes. When the **Turndown Service** OPERA Control is set to the **Reservation Attribute** value, seven additional OPERA Control settings are enabled to base the **Turndown** checkbox on: Market Code, Membership Level, Membership Type, Rate Code, Room Type, Special, and VIP Level. Membership Level is available when a Default Membership Type is defined in the property and the list displays the levels for the membership type. See Reservation Housekeeping and Task Schedule.

When the **Turndown Service** OPERA Control is set to ROOM, reservations assigned a room with the **Turndown** checkbox selected in room configuration will have the **Turndown** checkbox selected for the duration of the stay.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Room Management** group.

4. Locate and activate the **Turndown** function (if not active).

5. Locate and update the **Turndown Service** setting to Reservation Attribute.

    a. Locate and update the **Turndown Service Attribute - Market Code** setting as needed.

    b. Locate and update the **Turndown Service Attribute - Membership Level** setting as needed.

    c. Locate and update the **Turndown Service Attribute - Membership Type** setting as needed.

    d. Locate and update the **Turndown Service Attribute - Rate Code** setting as needed.

    e. Locate and update the **Turndown Service Attribute - Room Type** setting as needed.

    f. Locate and update the **Turndown Service Attribute - Special** setting as needed.

    g. Locate and update the **Turndown Service Attribute - VIP Level** setting as needed.

SALES

The Sales section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Create Central Lead Action Link Added

Central For properties with the **Central Sales** OPERA Control active, when you are logged in a Central Sales Hub, you can create a Central Lead directly from a Company, Source, Contact, or Travel Agent profile by clicking the **I Want To . . . Central Lead** action link. See Managing Central Sales Lead.

TOOLBOX

Synchronize Package Pricing Updated for Formula Based Packages

The Synchronize Package Price Utility is updated for synchronizing package pricing for formula based packages. See Synchronizing Package Pricing.

2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
37550894	Prerequisite: The Accounts Receivable OPERA Control must be inactive for creating AR Account Types, even if the Statement Name is not updated.
36967064	Linking or delinking an Account Receivable account to a Transaction Code is not permitted while the Transaction Code is in use. If you try to add or remove the AR Account, an error message appears stating: "Transaction code has postings. Associated AR Account cannot be modified."
36954347	You can delete the Accounts Receivables Account if the Cashiering Function Account Receivables is not active.

Block Management

Bug ID	Description
37514978	Business Event for Block Restrictions issues are resolved and OPERA Xchange Interface (OXI) messages are created and transported. This is working for the Creation, Update, Deletion and Clear All actions on Block Restrictions.
37461035	Business Event for Block Restrictions are fired, and OXI messages are created and transported. This is working for the Creation, Update, Deletion, and Clear All actions on Block Restrictions.
37354444	You can add a package to a block and remove it before saving it. After saving the package, you can only delete it.
37285968	When the Block_Forecast_Grid and the Autoload_Forecast_Grid OPERA Controls are active, and you wash the rooms on the Room and Rate Grid, then subsequently you change the start date of your block and you no longer receive an error message.
37254303	Forecast rates appear as expected in Room pool view. Also, the sc_room_category appears correctly instead of displaying Null in the Allotment Snapshot table.
37251565	If you send a request to add a package to the block rate code, and the same package has already been added, you receive an error message in the web services as well.
37248943	The rate code auto-populates when you copy a block and select the Copy to Property checkbox if the same rate code exists in both properties.
37236142	The Quantity field populates in the Allotment Snapshot table when creating or updating the Forecast grid.
37224585	Updates to a block reservation's Origin Code as part of an Apply to All change are saved to all selected reservations.
37196727	You can navigate to the Deposit/Cancellation for a business block with a large number of reservations without encountering an exception error.
37192080	Master Allocations only have rooms and room status.
37173683	You can generate the rep_busblock_list report, and the Account displays information correctly.
37160896	You can generate the rep_group_rooms_pace_bi report for multi properties, and the properties selected appear in the report footer.

Bug ID	Description
37149909	When Rooming List functionality is enabled, attributes for Deposit, Payment Method for Windows 2-8, and Room Features are added to the template reservation and will be added to any block reservation created within the Rooming List.
37117916	You can override a block restriction and continue booking if you have the appropriate user task.
37094052	The original and available rooms for selected blocks display the correct numbers in the Room and Rate Grid and in the Group Rooms Control.
37084766	The PM reservation will inherit the contact profile as the Reservation and Billing Contact from the block when the Reservation Contact OPERA Control is active.
37076984	You can add block restrictions tor Room Types.
37076078	A new Block Code search field added in Administration > Booking Rules and Schedules > Deposit Rule Schedules and Cancel Penalty Schedules screens improves filtering of search results.
37011139	When a Travel Agent Profile is added to Block Profile, reservations created from the rooming list are successfully created and can also be validated using the Validate Rooming List option.
36996210	If you update the catering attendees on the master block of a synchronized master/sub block, you are prompted with the option to update them on the sub blocks as well, and all of the options are working as expected.
36996165	When you change the start date of a block using Edit, and also edit the number of catering attendees, you are prompted to apply the changes for the catering attendees to your events first, and then to move your events afterwards.
36972051	When Block Reservations exist, you can combine existing reservations and save changes as expected.
36962242	When the TA Record Locator OPERA Control is enabled and added to a reservation using Manage Block Reservations where "Apply to All' presents, the TA Record Locator successfully applies to the reservations selected.
36956938	When in Card View mode in the Manage Block screen, and you select the I Want To Go To Rooming List for a block, the Block Name appears correctly.
36896725	When you add a rate in the Room and Rate Grid and book a reservation using the Look to Book Sales Screen, the additional rate is added based on the number of adults in the reservation.
36760041	The Shift Block Date is currently not available for Regular Master and Sub Blocks.
36705429	Block status codes flow for every block status change appears as expected.
36632076	On the Look to Book Sales screen, you can select Exit Booking after searching for block availability without retaining the previously searched for block information.
36525347	You can display more information about a rate package when you select More Info on the Available Packages panel.

Cashiering and Financials

Bug ID	Description
37559151	Promotion Code search results display a short description instead of a long description.
37519761	REST APIs for postSupplementalFolio and postCreditBill are updated and populate the Transaction Codes and Payment information in a scenario where a credit bill or supplemental folio is generated.
37519753	The Relink Profit and Loss Generates for Fiscal Cashiering parameter is available in OPERA Controls when the Fiscal Folio Printing and Advanced Packages OPERA Controls are on in the property. When the Relink Profit and Loss Generates for Fiscal OPERA Control is active, the exclusive generates of package profit and package loss transactions are linked to the parent transaction in the universal payload when you generate a fiscal folio.

Bug ID	Description
37514924	Fiscal Integration Update: OPERA Cloud Fiscal Business Events for Profile (New Profile and Update Profile), Reservation (New Reservation, Update Reservation, Check In, Check Out, and Cancel), Cashiering (New Postings with Generates and Delete Posting with Generates), and Availability (Summary Totals) are improved to inform all data elements and fiscal export mappings.
37514921	Fiscal Integration Update: OPERA Cloud Fiscal Payload (universal payload) is improved for informing the fiscal export mapping for the ID Country.
37514913	A change was made to correct behavior in scenarios regarding deposits with deposit taxes. 1. In a scenario where the Default Deposit Tax Room OPERA Control is populated with a room that is in-house, a reservation has a deposit folio for a positive amount and a second deposit folio for an equal negative amount, the reservation becomes No Show or is cancelled, and you view the Billing screen, the deposit taxes are moved to the Default Deposit Tax Room and not visible on the Billing screen. 2. In a scenario where the Default Deposit Tax Room OPERA Control is populated with a room that is not in-house, a reservation has a Deposit Folio for a positive amount and a second Deposit Folio for an equal negative amount, the reservation is checked in, and you view the Billing screen, the deposits and deposit taxes are visible on the Billing screen. 3. In a scenario where the Default Deposit Tax Room OPERA Control is populated with a room that is in-house, a reservation has a Deposit Folio for a positive amount and a second Deposit Folio for an equal negative amount, the reservation is checked in, and you view the Billing screen, the deposit taxes are moved to the Default Deposit Tax Room and not visible on the Billing screen.
37433233	You cannot turn off the Generic Authorizer OPERA Control when generic authorizers exist on the property.
37382810	In a scenario where a deposit payment exists and a posting equal to the deposit is posted in the Billing screen, when a folio is generated, the folio amount displays total charges in Folio History. In a scenario where a deposit folio exists and a posting equal to the deposit is posted in the billing screen, when a folio is generated, the folio amount is displays 0.00 in Folio History.
37381814	Packages are correctly created when the OPERA Language is set to French.
37362028	The Manage Global Currency Exchange Rates user tasks names have been changed to the following: MANAGE_GLOBAL_CURRENCY_EXCHANGE_RATES DELETE_PAST_GLOBAL_EXCHANGE_RATES.
37344374	The reference room type is removed when the Room Type or Room Category is changed. Additionally, unapproved rate codes are not shown in the list of values for selection, and a warning appears if there is an attempt to detach a room type from a pricing schedule that is configured with only one room type.
37339721	In a scenario where the Allow Negative Postings Cashiering parameter is inactive, negative amount Deposit Folios cannot be generated from the Reservation Deposit/Cancellation area. A Credit Bill should be generated for the original Deposit Folio in Folio History.
37339644	A validation is added for the Advanced Deposit Handling setting while generating PostDepositFolio or PostDepositPayment operations, ensuring only the related deposit functionality is available for each REST API operation.
37318316	Due to a change, an incorrect error message no longer appears when no date range is entered in the Departures Search screen when an open balance is selected.
37318187	In a scenario where open folios exist, the OPERA Controls Cashiering Parameter Folio No Reprint cannot be set to active and the error message, "Reservations have been found with an Open Folio status having balance. Folio No Reprint control cannot be turned On" appears.

Bug ID	Description
37315245	OPERA Cloud sends an asynchronous comp posting approval request for the following scenarios and updates the transaction status based on the gaming vendor response: 1) Posting charges on the billing folio are moved to the comp window because of existing routing instructions. 2) You can manually post the charges to the comp window using the drag and drop option. 3) Transfer postings are moved to the comp window because of existing routing instructions. 4) Batch charges are moved to the comp window because of existing routing instructions. 5) POS charges are moved to the comp window because of existing routing instructions. 6) Post It charges are moved to the comp window because of existing routing instructions. 7) Posting a rate code is moved to the comp window because of existing routing instructions. 8) Posting advance folio charges is moved to the comp window because of existing routing instructions. From the Comp Posting Journal screen: 1) If you submit a single transaction to the gaming vendor, a synchronous comp posting approval request is submitted to the gaming vendor and updates the transaction status. 2) If you are submitting more than one transaction to a gaming vendor, an asynchronous comp posting approval request is submitted to the gaming vendor and updates the transaction status based on the gaming vendor response.
37314872	Profile discounts are calculated correctly against dynamic base rates.
37305631	In a scenario where Advanced Tax Handling for Deposits is active, and a Proforma folio is generated before check-in, the deposit is successfully matured and the deposit tax offset transactions are transferred to the default deposit tax room during check-in.
37303068	A validation error is added when you attempt to sync a rate code to the same property.
37293749	The date updates when you select the Next Day option from the selection list linked to the Start Sell Date and then tab out.
37283720	The Comp Redemption code length is increased to 20 characters from the Redemption Code Configuration screen.
37277707	When the Activity Log is generated from the Billing screen, the time converts to the property time zone.
37277371	The Rate Management controls load properly.
37273408	When the Guest Age Categories OPERA Control is active, configuring package pricing with the Per Child rule displays "Guest Age Categories" as the section title for pricing configuration.
37272191	Changes to a package's configured posting attributes are applied to an existing reservation when the reservation's rate is refreshed.
37263072	The Japanese event name is printed and displayed correctly in the proforma invoice report.
37259708	Prerequisites required: Turn on both Advance Packages and Package Allowance Consumption When Nopost Or Post Stay. If No Post is not selected, then after allowance consumption an overage will generate as applicable for interfaces as well as manual postings, and the package allowance consumption does not occur after check-out even when Valid Until End of Day is enabled. If No Post flag is not selected, an overage will generate after allowance consumption for both interface postings and manual postings, as applicable. Additionally, package allowance is consumed after check-out, even when the Valid Until End of Day option is enabled.
37258767	In a scenario where Advanced Tax Handling for Deposits is active and the Default Deposit Tax Room is checked in, deposit taxes with a bill number attached are not transferred to the default deposit tax room during check-in.
37253865	In a scenario where Permanent Folio Storage is active, when migrating from OPERA PMS, the correct values are stored in OPERA Cloud.
37243086	The Check Out Business Event (BE) generates successfully upon guest checkout.
37232265	At the hub level, you can perform a search for Hurdle Rates across multiple properties whether OPERA Controls Yield Management or Yield Market Types are activated.
37204462	You can create promotion codes even if the OPERA Control Multi Property is not active.

Bug ID	Description
37203358	The Terminal Selection screen prompts you to select the terminal when you post the negative amounts from the Post It screen.
37203060	The Reopen Guest Folio Business Event is triggered only once after a charge is posted for No Show or Cancelled reservations. Once the folio opens, the Reopen Folio Business Event will not be triggered again. The changes log records the actions correctly.
37197241	In a scenario where the Fiscal Folio Printing OPERA Control is active, the "Room Number to Which any Lost Interface Postings will be Sent" IFC setting is blank, and you select the Generate Credit Bill link on the Folio History screen, the following message appears: "Please verify the OPERA Control Room Number to Which any Lost Interface Postings will be Sent" is configured and the corresponding room is checked in."
	In a scenario where Fiscal Folio Printing is on, the "Room Number to Which any Lost Interface Postings will be Sent" IFC setting is populated, but the room is not in-house, and you select the Generate Credit Bill link on the Folio History screen, the following message appears: "Please verify the OPERA Control 'Room Number to Which any Lost Interface Postings will be Sent' is configured and the corresponding room is checked in."
37197147	In a scenario where the fiscal service fails during credit bill generation and Retry No is selected, the Imbalance Tool moves the internally orphaned entries for the internally voided folio to the lost interface postings room.
37187586	In a scenario where a folio is generated for a PM room using Folio Style 16 or 18, all postings and footer details appear correctly.
37181848	The duplicate checkmark is removed for the same card ID associated with multiple profiles.
37179415	You can preview both general and folio history reports containing the logo as expected.
37176902	The reason for declined/staged transactions appears in the Comp Posting Journal screen as expected.
37151721	Records on the pkgledger_balance report appear based on the property time when the required time zone is set in Property Controls.
37147886	In Postman, creating or modifying routing instructions outside of stay dates is restricted. If attempted, OPERA Cloud displays an error message: "The specified date range is outside the stay date range."
37146432	When you navigate to the Open Folios screen from the End of Day procedure, the screen displays reservations with a balance from up to five years ago.
37134031	When a promotion code is created by copying the same code from the template, the corresponding Business Events are generated as expected.
37128130	NA Guest Ledger Detail report (naguestledetail) generation is improved.
37126818	The BI Publisher report sample_payment.rtf is updated to convert the description to the profile's language if translation data exists.
37125292	In a scenario where two print queues exist with the same folio attached and the same last folio number, folios can be generated successfully.
37124795	A failure to authorize the amount on a credit card during posting is due to an attempted double authorization and is resolved.
37122727	You cannot have both of the following OPERA Controls active/on at the same time. Attempting to do so generates error messages. -Automatic Authorization uncheck No Post. -Exclude No Post Reservations from Automatic Authorization.
37117352	In a scenario where a deposit exists and pre stay charges are posted and a folio generated, the deposit matures successfully at check-in.
37106236	The Open Cashiers screen shows the current business date instead of the calendar date.
37103793	You can synchronize package prices for reservations.
37101153	In a scenario where an Add to Rate - Combined Line package is configured with the CITY_TAX formula, the formula field for Packages To Include is blank, and the package is attached to a reservation with a Fixed Rate, and the City Tax calculation is correct.
37096126	Promotion codes are visible regardless of whether the Multi-Property OPERA Control is active.

Bug ID	Description
37094236	In a scenario where Cashiering Setting Advanced Deposit Handling is set to four and Advanced Tax Handling for Deposit Folios is set to On, when duplicate reservations exist (one has a deposit attached), using Matched Reservations to merge the reservations generates the following error message if you attempt to merge the reservation containing the deposit with a checked-in and matched reservation: "This Reservation cannot be merged as Deposit Folio Tax postings exist."
37083922	Fiscal Integration Update: Fiscal Payload is enhanced to inform the payee's profile primary WEB Communication Type while generating a folio.
37080654	The credit card number is removed from the Passerby folio when you enter the credit card details in the supplement or reference fields and create a Passerby folio.
37066234	When the credit card interface (EFT) is off and the "Credit Card Rebate can exceed credit card payments" user task is not assigned, you do not receive the Override message prompt.
37058482	Validation errors occur when Min Child Age Bucket is given more than Max Child Bucket and when Max Child Bucket is given less than Min Child Age Bucket.
37052533	The End of the Day Generate_Export_NA_Data Export generates successfully when the country_exports OPERA Control is disabled at the property level.
37051317	The Rate Change Type selection list correctly displays unique values under the ARI Upload group in Channel Controls.
37031284	Currency Decimals is updated to zero decimals for MKD (Macedonian Denar) for properties created in new chains. Existing chains and properties are not updated and display two decimals for this currency.
37029342	The End of Day process sends the staged transactions to the gaming vendor for approval. You can also select more than one staged transaction from the Comp Posting Journal screen and submit them for approval.
37027076	On Guest Type and Ratecode/Ratecode details, the Business Event ID is not shown, and other issues are resolved.
37018947	In a scenario where a credit bill is generated, only the balance of the credit bill can be settled when the payment method is Direct Bill/City ledger. This is the same as current behavior in the Billing screen for scenarios where the Payment Method is Direct Bill/City Ledger.
37017357	Rate amounts appear in the configured property currency format on the Rate Change Report.
37014621	The rate code description appears for both the Dynamic and Advance Dynamic Base Rate selection list.
37008056	An issue is resolved with customized stationery and reports to ensure amounts appear in the currency format mask selected in Property Controls.
36998249	The Post It screen shows articles with prices greater than zero.
36992512	The Reference field in the Billing and Deposit Post Charge and Payment screens accept up to two thousand characters. The first two thousand characters are preserved in the Reference field when the user types or copies more than two thousand characters, the inserted value is truncated, and the last digits are removed.
36989810	The field for Currency is added to the rep_ev_forecast report. When the Ability to Quote Rates in Foreign Currencies OPERA Control is active, the Currency field is visible and a mandatory parameter.
36975236	The payment type of the transaction code linked to the Direct Bill Payment Methods cannot be changed. Attempting to do so triggers an error message stating: "Transaction Code associated with the application setting AR SETTLEMENT TRN CODE cannot be configured as Cash, Check, or Credit Card."
36971904	The End of Day final report process email address size is increased from 100 to 1,000 characters.
36891877	The description of the Non Revenue Correction Code OPERA Control is updated to "Transaction Code used for posting Non-Revenue corrections."
36885324	You can add package detail issues correctly without any errors.
36825805	In a scenario where a deposit amount is transferred from one reservation to a second reservation, and transferred again from the second reservation, the correct amount is transferred from the deposit ledger to the guest ledger when the deposit matures (for example, Check In or Last Stay Night, based on the OPERA Control Deposit Maturity Preference).

Bug ID	Description
36808053	The rate code format is applied per the configuration.
36783503	A rate code is created using the postRatePlan operation in the Rate Plan Management (RTP) API, with the Rate Code type set to Advance Dynamic Base Rate and compareWithRateSchedules as null, false, or true.
36718701	The length of the Copy Description As field, which appears when copying a rate code to the same or another property, is increased to accommodate more than 40 characters.
36705278	The Cashier lock message is enhanced with the name of the user who holds the lock.
36574171	In a scenario where a package is configured with the Posting Rhythm for Custom Posting Schedule(based on Night), and the reservation exceeds the 14-night cycle of the package, the cycle repeats correctly after 14 nights using the same package configuration.
36353343	The issue of address discrepancies between the ARAGINDET and Trial Balance reports, caused by the accruals section in the Account Receivables report not focusing solely on credit-related ledgers, is resolved.
36090381	Cashier roles (with Cashier IDs) can log in and navigate through the application seamlessly.
36081381	The membership number in the Award Points screen is truncated and displays the complete membership number when you hover your mouse over the number.

Client Relations

Bug ID	Description
37514944	Tier processing happens correctly and successfully per the year configurations.
37429230	You can perform Profile Batch update functionality successfully.
37424943	You can reject a suspended profile without errors.
37403449	The valid values accepted for the following OPERA Controls are from one to 3,650: 1. Purge Days for Company Profile 2. Purge Days for Group Profile 3. Purge Days for Source Profile 4. Purge Days for Travel Agent Profile
37392885	The Negotiate Rates configuration is updated to ensure the end sell date aligns with the end sell date of the rate code.
37370563	You can add and save Membership numbers on a profile with a maximum length of 50 characters.
37351189	You can access the Subscription ID generated for duplicate profiles in PMS, regardless of the Merge Business Events setup.
37344648	You can add, view, and edit upto 50 addresses for a profile.
37334487	You can enter and save membership card numbers with special characters period (.) and hyphen (-).
37328426	You can generate the PROFILEPRODUCTIVITYSTAT report using the Booking Type filter.
37321001	Correspondence no longer appears in the database as an Activity class in OPERAS Cloud.
37294575	Profile search finds profiles in reservations, reports, routing instructions, and so on as expected. You can search for profiles using various criteria, and the results appear promptly.
37262008	You can create and save profiles without a country code in the address.
37260691	The time zone for profile attachments are based on the user logged in and the time zone configured at the property level or hub level.
37258473	Room Type and Room Type to Charge are non-mandatory fields when managing a suspended stay.
37256876	The Membership Type is a read-only field when editing a Membership Type rule.

Bug ID	Description
37255731	The Central Profile correspondence privacy fields update based on the interface rule configured in the central system.
37255544	A valid warning message appears when a stay is suspended due to an invalid membership.
37248265	The central Profile Name link is visible in the Suspended Profile screen when the reason for profile suspension is Duplicate Membership.
37246698	You can successfully fetch suspended profiles based on the Suspended Reason search criteria.
37242917	Values are updated in the central system correctly. Invalid values generate a warning message and do not update the profile.
37233927	Rule conditions (Enrollment Group, Enrollment Code, and Membership Level) are available when configuring Membership Type Rule based on Enrollment.
37222882	Profiles display correct/valid address information in OPERA Cloud when received from the HUB Adaptor.
37202386	Cloud Hub processes the inbound profile communication details as is without minimum phone length validations. The Central Interface parameter MIN_PHONE_LENGTH from the Profile group is discarded.
37197625	When linked reservations exists for any contact profile, the same are reflected accordingly under the Future and Past Stay panel on the contact profile.
37189584	The deleted communication and address details of a profile are anonymized in the data base when the profile is anonymized.
37156653	You can search the available active membership types and numbers associated to a profile from the selection list in the suspended Stays screen.
37138648	You can generate the Duplicate Profile (prduplicateprofile) report for Source Profile type as well.
37117589	You can successfully search Player Statistics details under Player Snapshot.
37077600	When you merge two profiles, the middle name of the main profile is retained on the final profile.
36980923	You can see the correct error/warning messages in messages from an external system when an invalid value is sent.
36896252	The Profile Requests report is not available in OPERA Cloud.
36724537	In the View Details screen, you can view only the respective created promotion codes that are added while creating new transactions for a profile membership.
36329181	A valid error message appears when dates are not per the configuration while creating new membership details.
35804992	You can view all records in Enrollment Groups configuration.

Commissions

Bug ID	Description
37220048	The Commission Prepayment scheduled report displays the commission records.
37000444	You can search and select a property from the Property list on the Commission Codes screen.

Country Specific

Bug ID	Description
37519817	Country Specific - Philippines. In a scenario where Cashiering parameters for Folio No Reprint and Void Folio are active, when a BIR folio with an associated Acknowledgement Receipt is voided, the voided BIR folio appears in reports as cancelled, and the associated Acknowledgement Receipt does not appear in Receipt History but does appear on the Acknowledgment Receipt Report. NOTE: Acknowledgement receipts are not marked as Cancelled, but no longer appear in Receipt History.
37513738	Country Specific - Portugal: In a scenario where the Total Gross of a folio is 0.00, the O field within the QR Code populates with 0.00 on the Sample Folio Portugal (sample_folio_portugal.rtf).
37452337	Country Specific - Romania: In a scenario where the Multiple Credit Bill Folio Types OPERA Control is on, and you perform Convert Folio, the Credit Bill that is generated populates the Folio Number from the correct sequence.
37326025	Country Specific - Italy: The IT_FISCAL_BLIST report is now generated successfully.
37243769	Country Specific - Italy: When you generate settlements from the Post It screen in a property where Fiscal Folio Printing is on and Folio Types are configured, the fiscal workflow engages only when the corresponding Folio Type has Fiscal Printing checked.
37211775	Country Specific - Portugal: When the Restrict No Show and Cancellation Folios Cashiering parameter during End of Day is inactive, if a deposit folio exists, and the reservation is cancelled or no showed, the folio automatically generated during End of Day displays the correct number from the folio number sequence.
37183536	Country Specific - Hungary: Package Formula PERC_CITY_TAX_HUNGARY is updated. In a scenario where a Rate Code and/or Package exists with a different currency to the property currency, PERC_CITY_TAX_HUNGARY converts the rate and/or package amount to the property currency for use in the PERC_CITY_TAX_HUNGARY calculation.
37169573	Country Specific - Poland: When the Multiple Credit Bill Folio Types OPERA Control is on, you can configure a second Credit Folio Type (for example, RACHUNEK KREDYT) and link it to the No Tax ID Folio Type (for example, RACHUNEK). - When you navigate to Folio History and perform Generate Credit Bill against a RACHUNEK folio, OPERA Cloud automatically selects the linked Credit Folio Type (RACHUNEK KREDYT) to generate the Credit Bill. - When you navigate to Folio History and perform Generate Credit Bill against a FAKTURA folio, OPERA Cloud automatically selects the existing unlinked Credit Folio Type (KREDYT) to generate the Credit Bill.

Bug ID	Description
37153428	Country Specific - Spain: The ES_SII_SRC_TAXTOTALS Country Export is updated. In a scenario where a deposit exists on a folio, the deposit appears in the export for the business date where the deposit was posted. When the deposit is matured and a folio generated, only the folio footer breakdown is reported in the export. The deposit totals are not included as they are already included in the export for the posted business date.
37091102	Country Specific - Philippines: In a scenario where the same AR Number exists at multiple properties in the same chain, customized Folio (sample_folio_philippines) and customized BIR Receipts (sample_payment_philippines) appear as expected.

Distribution Management

Bug ID	Description
37592970	When copying to channels, if successful, the dialogue box displays the message: "copied successfully."
37566785	Channel Connectivity: The Global Distribution Systems (GDS) can request more rates in the Single Availability request. The More Rates request key supports the booking code as a value to find the remaining rates. The maximum number of rates returned on the GDS screen for a travel agent may differ per GDS.
37556067	Room types and inventory are created successfully in OPERA Cloud and Distribution even without newRoomType and numberOfRooms fields in the request payload.
37546294	Shop amounts are now showing correctly in the Channel Availability screen (OPERA Cloud-> Distribution-> Channel Availability).
37478157	You can create and modify Booking.com and Expedia channel mappings using the Channel Rate Plans screen.
37430280	Channel Reservation: When a reservation in session is deleted using the Purge Routine in OPERA Cloud, the Inventory for the booked room type is rolled back without delay.
37429315	Distribution channels support Promotion codes or Promotion groups using special characters.
37428497	Room count is updated correctly in OPERA Cloud and Distribution when the room count is updated in the room type configuration when the PMS license is Off and the OPERA Cloud Central license is On.
37384517	In OPERA Cloud Distribution when copying a Channel Rate Plan with overridden values from one channel to another, the Channel Rate Plan Type and Global Distributions Systems (GDS) Rate Code Descriptions are copied from the source channel to the target channel ensuring accurate data transfer.
37309815	Provisioning details for existing or newly self-provisioned channels updating successfully.
37299429	The Access Code and Profile Name fields are re-positioned in the Channel Negotiated Rates flow. The Access Code now appears like the Channel Rate Code, while Profile Name is moved to the right partition along with Client ID, Distribution Alternate Name, Start Date, and End Date. This change applies to both property and hub modes.
37269099	You can save Distribution Property Controls from OPERA Cloud Administration.
37242584	You can view all available channels in the Channel Search LOV when adding or managing channel distribution under Administration > Distribution > Channel Distribution > Channel Rate Plan.
37197226	You can provision a new channel from the newly added Channels submenu under Channel Distribution in OPERA Cloud Administration.
37048971	You can remove all Distribution Attributes except meal plan.
37048952	Channel Rate Code is no longer required when searching for channel negotiated rates from the OPERA Cloud Profile screen.

Bug ID	Description
37013193	The channel rate code is returned as expected for Expedia and Booking.com when creating or updating rate mapping.
36999800	In some scenarios, migrated Channel Negotiated Rates are not visible in OPERA Cloud Profile channel negotiated rates.

Events

Bug ID	Description
37530113	Performance is improved for blocks and reservations while creating business events.
37348216	You can view the Banquet Event Order (BEO) report with discounted prices on it without any exception errors.
37100222	If you download the rep_bh_short report as delimited data, it displays the correct information for blocks with cancelled events.
37092392	If your set-up and tear-down times for events fall outside the block start and end dates, OPERA Cloud displays an error message.
37079471	Event Posting performance is improved.
37079408	When you add a package to a block and create share reservations from the Group Rooming List, the package gets added to all share reservations.
37013526	You can add an Item template using Quick Insert without encountering exceptions.
36999915	If you create blocks at the hub level and have events in different properties, you can see the Event Production Changes and the Event Changes Log for those events at hub level as well.
36998153	You can generate the Mice Report (micegroupconfirmationen) at the Hub level and the correct property and address appears in the report header.
36957187	You can set the rep_event_list_detailed report to generate the events from a specific date and leave the date blank, and the report generates as expected.
36835475	Packages appear as expected when you create or edit a pricing schedule for a rate code with an attached package.
36066331	The Catering status change is working as expected.
35459502	When logged in at the hub level, the report rep_catering_summary selected filters all properties selected in the list of values as expected.
35041789	The screen refreshes when switching between the Included and the Consumption check boxes in composed menus. Also, a Cancel link does not appear in the Confirmation pop-up when deleting the menu class.

Exports

Bug ID	Description
37348734	Data generated in Stay Export charge amounts no longer contain decimal values.

Front Desk

Bug ID	Description
37507679	You are presented with the option to Break the Lock when checking in a reservation that is locked by another user who is trying to check in the same reservation.

Bug ID	Description
37470755	The Save button responds appropriately when clicked without changing any field on the Stay Details Edit Screen pop-up.
37326326	In properties where the Advanced Daily Details OPERA Control is active, you can assign a reservation to a Move Out room (a room that has a reservation with a scheduled room move for the current day), but you cannot check it in until that room move is completed.
37316132	Prerequisites: - Front Desk Setting - Check In Prepay Rules (CHECK_IN_PREPAY_RULES) is set to Advanced Folio Posting. - Front Desk Setting - Auto Advanced Bill Payment Methods (AUTO_ADVBILL_PAYMTHD) is configured. During check-in of a reservation that is set for Auto Advanced Bill Generation, OPERA Cloud settles the additional packages added to the reservation followed by Advanced Bill Generation. The following payment methods are eligible for the Front Desk Setting - Auto Advanced Bill Payment Methods: 1. Others 2. Credit Card with manual processing. EFT is not allowed for this setting. 3. Others with CC Type. Note: The payment type Other, but populated as Direct Bill settlement, is not eligible for the above setting.
37303928	In properties where the Component Suites OPERA Control is active, you can rent a configured combination of rooms as Component Suites. If at least one of the Rooms that make up the Component Suites is Out of Order (available when the Out of Order OPERA Control active), the Component Suite is not available for assignment or check-in.
37200244	In properties where the Auto Check In of Advance Checked In Reservations OPERA Control is enabled, advance checked-in reservations on a room with a Hold Condition (HOLD1-HOLD4) are only auto checked in when the hold condition is removed from the room.
37184231	In properties where the Swap/Shift Rooms OPERA Control is active, you can swap and shift rooms from one reservation to another on the Arrivals screen.
36997972	In properties where Packages and Items is selected in the Custom Check-in Steps OPERA Control, the Packages and Items step at check-in shows as Attention Required when there is no package added to the reservation to call the attention of front desk agents to upsell purposes. Nevertheless, you can complete check-in without selecting any packages.

Integrations

Bug ID	Description
37553919	OPERA Cloud creates and processes the OPERA Xchange Interface (OXI) message, "Configure Promotion Code."
37553853	Inbound profiles created in OPERA using OPERA Xchange Interface (OXI) are created using nameid in XML when EXCHANGE_O5_PRIMARY_ID is enabled.
37551005	Inbound to OPERA Cloud using Cloud Hub will create share reservations correctly.
37550898	The OPERA Xchange Interface (OXI) Exchange Inbound Message "Configure Promotion Code" under Configuration gets processed and created in OPERA Cloud.
37520128	When the TA_CRS_OVER control is turned off in OXI HUB, the Travel Agent profile does not update when multiple reservations are created using the same travel agent.
37473486	The Auto Configure OXI-OPERA Interface Setup for All Properties OPERA Clontrol deactivates successfully.
37463946	The Legacy Interface User receives a password expiry email notification 30, 14, 7, 5, 4, 3 ,2, 1 days prior to password expiry as a reminder to reset the password.
37442586	Inbound reservations with credit card data are tokenized using the Oracle Payment Interface (OPI) Cloud configuration.

Bug ID	Description
37441345	The maximum supported creation time stamp skew limit is increased from one second to 180 seconds to prevent request failures due to invalid time stamps.
37405157	For legacy OWS, the <hk:HouseRoomStatus> tag in the FetchHouseStatusRequest (Housekeeping webservice) consistently returns the expected HouseUseStatus.
37400559	The oxi_service_utility.pkb package does not cause invalid objects and follows EBR standards.
37350771	You cannot download an External Profile when the Shared Profile is set to N for a chain.
37324055	When a room type is mapped in the Interface Mapping UI, the RATE Outbound OXI XML contains the room type converted values for New RATE, Update RATE messages.
37306660	Profile Business events with Full overlay=Y appear in the user interface when migrated.
37300325	When the Oracle Hospitality OPERA Web Self-service (OWS) general availability is fetched for zero nights, it returns day use rate codes.
37300298	For ADS legacy integrations, the rates are calculated correctly in certain scenarios.
37300237	Legacy OWS - when a reservation request is recieved with with a negative child age, an error is returned stating "INVALID CHILD AGE."
37300168	Legacy OWS - FetchBooking performance is improved by removing unnecessary conditions.
37300153	Legacy OWS - if a CreateBooking request message contains credit card with speical characters or spaces, an error will be returned and the createBooking request will fail.
37300127	For legacy OEDS integrations the correct Outstanding Stay Total Amount appears when you update the arrival date with either prepone or postpone dates. The amount is always in sync with the amount shown in the Rate Availability screen.
37295606	An issue in daily rates calculation in specific scenarios of OPERA Web Self-service (OWS) modify booking request, particularly when packages are included for certain rate scenarios, is resolved.
37290271	Exchange Interface Resync logs are captured accurately in the Changes Logs with the respective user context.
37286537	The value for No Post on a reservation at the time of creation is included in the corresponding New Reservation business event.
37272270	The Override Existing Configuration checkbox on the External System Edit screen is visible or hidden based on the status of the Restrict Number of Resorts OPERA Control (On/Off).
37253212	Edit External Database Code allows you to change the Interface Type for the External Database Code.
37242467	You can select the Valid Start Date and Valid Start Time fields when configuring a Door Locking System (DLS) Interface, and this data is sent to the IFC8 and external system when a room key is created.
37238409	The OPERA Electronic Distribution Suite (OEDS) service responds appropriately to requests from the OPERA Web Self-service/Hotel Technology Next Generation.
37207910	An invalid address type sent from the central system is no longer updated on the profile in OPERA Cloud. However, when an existing address type is updated in the central system profile with an invalid address type, it is deleted from the profile.
37200064	Business Event Configuration Filter Conditions are applied appropriately based on the Input Conditions provided.
37184666	The Credit Card Terminals configuration adheres to the New/Edit Credit Card Terminals task and the Delete Credit Card Terminals task.
37179059	The Exchange Switch Interface allows you to select the Interface first and then the respective property to set the default context for Exchange screens.
37174558	Traces configured as an auto attach element are auto attached to reservations created by OPERA Xchange Interface (OXI) when the auto attach element criteria is met.
37157786	The OPERA Cloud Exchange New Interface setup allows you to configure the non-configured properties only in the Property selection list for the selected Interface Code.
37157720	Profile Business events is enhanced to include only delta GDS (Global Distributions Systems) negotiated rates.
37133789	OPERA Xchange Interface (OXI) Processor Logging is enhanced to capture the processor Stop and Start actions.

Bug ID	Description
37109846	OPERA Cloud Central Cloud Hub applies conversions for both Inbound and outbound messages based on the respective groups configured under Interface Mappings.
37090641	Once deleted, Sales Itemizer records and Transaction Code mapping records do not appear again in the Transaction Codes screen in the POS interface.
37053684	The OPERA Xchange Interface "Updating Send IFC Created Only" parameter description is appended with "This is a chain level parameter. Update of this parameter applies to all properties in the chain for this interface."
37012611	You are presented with a validation error when you enter Unavailable from the selection list in the Device Area and Encoder Type configuration screens.
36980684	You can to configure up to 160 characters in text for the Delivery Method configuration for Text To Guest in Delivery Management.
36974915	A new Outbound Timout Environmental Control with a default value of 120,000 milliseconds is added inToolbox under System Setup. The value defined determines the maximum waiting time to communicate with the external system during profile lookup.
36964389	Reservation Trace Codes are applied per the Interface Mappings defined for the External System while inbound and outbound message are processing.
36902425	Outbound Configuration for CRM_LEGACY allows Oracle users to update the "Timeout in seconds" with a value between 10 and 120. The default value for CRM_LEGACY is 40 seconds.
36556981	You can directly manage WIZ Processor Services from the Manage OEDS screen in OPERA Cloud, allowing you to start and stop these services with ease.

Inventory

Bug ID	Description
37555898	When a room type is copied to a property from a template, the copyTemplateCodes event is published, and inventory is created for two years from the current business date for the newly copied room type.
37288543	When the Sell Limits OPERA Control is active, Property Availability data appears in bold with associated links. If OPERA Controls is inactive, the data is not bolded and has no links.
37247519	Property Availability updates changes in reservation stay dates and room types to reflect the updated deductions in availability.
37216799	Accessing the Manage Reservations search screen from the Quick Links Menu opens the Manage Reservations screen in the same way as if opened from Bookings > Reservations > Manage Reservations.
37214820	When creating or editing a restriction, you can set the End Date, which must be later than the selected Start Date, using either the calendar option or by entering it manually.
37100968	In Manage Restrictions when past restrictions are updated, you can add restrictions correctly.
37058457	A room dependency is removed for migrated properties and you are able to delete rooms.
36719524	The New option in Posting Attributes is disabled when Item Inventory OPERA Control is inactive, preventing the addition of item inventory while creating or editing a package.

Membership

Bug ID	Description
37348424	The membership number masking on the following reports is controlled by the Mask Membership Numbers OPERA Control. 1. arrprecheckin 2. dupmember 3. ga_comp_routing 4. profprodsum 5. comp_open_balance 6. loyalty_member_stay 7. member
37148173	Membership Award and Tier Points appear in decimals in the Membership Transaction Listing and Details screen.
37096385	You can attach the same Promotion Code at the Property and Global level, if the Promotion Code is configured as a Property and Global level promotion code.
37082529	When a membership is attached or removed from a reservation, the Update Reservation Business Event is generated.
37080086	You can view all of the selected rate codes when editing a Membership Rate Group.
37079321	When you add a new Claim Activity to an existing Membership Claim, the submitter information appears as expected.
36524212	The Upgrade Tier process would consider only those profiles that have a new Membership Transaction record from the current date until the last upgrade process date.
36281232	You can only delete Membership Type Rules that have not been used for Points Calculation.

Miscellaneous

Bug ID	Description
37564733	Caching issues with the Property Details > Values list field are corrected for when adding, updating, and removing values.
37546041	When you run the request for the getProfileMemberships for the CRMCFG API, you must have the NameId as mandatory query parameter.
37542900	A high response time issue for comparing to a previous revision is resolved by committing only the changes.
37450087	Selecting Identity Management from the OPERA Cloud side menu successfully launches OPERA Cloud Identity Management.
37441174	You can navigate to OPERA Cloud Administration from Source Codes without any errors.
37382319	You can view the Databases tab in About OPERA Cloud.
37197787	Following a period of inactivity in OPERA Cloud, the system redirects you to the Login page for your active enterprise session.
37134790	The Changes Log records the foreign currency add, update, and delete actions.
37025709	The use of the special character "&" in configuration code Note Types is allowed for creating and updating through OPERA Cloud Administration under Enterprise/Chain and Property Management.
37006881	You can add 20 characters to Property Detail codes.
36997817	The bucket name pattern contains the environment id (env id) information.
36996945	Additional characters in the Property Details Values Code field are supported.
36978935	The Changes Log records the Credit Card OPERA Control settings changes.
36830158	The copy option is removed from the Service Request Codes screen in Administration at the property level.
36753093	An error message appears when deleting a telephone category that has dependent records.
36455570	You can select or deselect all values in a list of values without the page becoming unresponsive.

Mobile

Bug ID	Description
37315580	"No task sheets assigned" message appears when your user is not granted with the Access All Task Assignments in the Task Companion task and no task sheet is assigned to you.

Property APIs

Bug ID	Description
37569674	The roomType field in the startHurdleRatesProcess operation of the Rate Plan Asynchronous (RTPASYNC) API is optional. If omitted (roomType field is not included in the request body), hurdles apply to all room types in the yieldCategory. If the request body contains invalid room type codes, they will be ignored, and a warning will be returned in the response. If a valid room type code is provided with an associated yield category, hurdles will apply specifically to that room type. However, if the room type code is valid but lacks an associated yield category, hurdles will not be applied.
37551031	The Default External Reference to Display at Hub Level OPERA Control is available for defining the external system to be used for populating the external reference number in reservation search results when logged in at Hub level as well as with the results of Hospitality Integration Platform (OHIP) calls made to getReservations (RSV) operation with a Hub level context sent.
37544001	To enhance the performance of PostProfile/PutProfile, WS to DB round trips for communication are eliminated. As a result, invalid country/state codes in the API payload no longer trigger errors.
37540383	The Resync utility defaults to promotion codes from the current business date if no criteria is provided.
37460456	When using post/putReservation with reservationNotification set as true, and a credit card payment method is specified with an invalid card type, the payment method defined in the Reservation Notification Default Payment Method OPERA Control is applied to the reservation.
37408683	The getRestrictionsHistory operation in the Price Availability Rate API returns an error if more than 10 ratePlanCodes, ratePlanCategories, roomTypes, roomClasses, or restrictionTypes are specified in the parameters for fetching restrictions history.
37404366	You can set the value for optedForCommunication as part of postReservation.
37393776	Using Membership Transaction ID as both a path parameter and query parameter, you can fetch details for a specific membership transaction.
37345927	The operation getEligibilityReservations in Reservation API is removed.
37345504	The expirationDateMasked field value is masked on the Deposit Payments API.
37326601	The postCheckIn and postRoomAssignment are updated to return a meaningful warning message when attempting to assign/check-in a reservation with more than one room.
37297876	The "hasMore" attribute for the "getCityPostalCodesAPI" operation true only if there are additional records available for retrieval.
37297640	An HTTP 400 Bad Request occurs when an invalid profile ID is used with getNegotiatedRatesForGivenProfile operation available in Rate Plan Management (RTP).
37296146	You can now search and attach profiles when search is performed using communication methods from reservations.
37287877	The getFinancialPostings API supports retrieving data for company names with lengths up to 2,000 characters.
37273338	postProfile API sends a 400 response code with details if the payload contains an empty personName array or is provided without a surname.
37258587	The "hasMore" attribute for the getMembershipIssueAwardsList API operation is true only if there are additional records available for retrieval.
37239132	When the sourceOfSale is sent with no values for sourceType and sourceCode, default values for either the property or hub are used based upon the location sent in the header of the request.

Bug ID	Description
37201497	The description of the deleteProfile API operation is changed to "Use this to anonymize a guest or contact profile in OPERA"
37195482	The gethouseKeepingTasks API is updated to return a meaningful message when multiple breakouts exist and the request does not include the Task Codes or Breakout ID.
37189266	An availability query with getHotelAvailability with ratePlanInfo - true works as expected.
37186356	When sending the getHousekeepingTasks API request, you can use the taskInstructions filter parameter to search for specific task sheets with specific task instructions.
37184094	The API (and UI) does not allow you to add event resources on an event when the resource is configured at any property other than the event property.
37180454	CSH (cashiering) outbound approveCompPosting schema is updated for the externalUserId format.
37170396	The response for getReservation operation (RSV Module) when fetchInstructions are included to return reservation preferences, will only include the object for preference type 'ROOM FEATURES' if there are room feature preferences associated with the reservation.
37155072	You can make an In-Session Cancellation from OPERA Cloud Distribution when the Cancel Window OPERA Control is active.
37107014	In Inventory Component Room: When the Sell Limits OPERA Control is inactive, the RestResponse no longer displays the AvailableRoomsExcludingOverbooking field.
37102544	The facilityDepartureTask element description is updated within the HSK and FOF .json to the following: "Indicates if this task code is the Departure Room Default Task to be scheduled on the departure date of the reservations. Defining a Departure Room Default Task is available when the 'Housekeeping Task Scheduling' OPERA Control is active."
37085496	You can use postCombineShareReservationsByExtId to combine two existing reservations into a share by using the external reference numbers of each reservation.
37079065	The negotiatedRates operation in the Rate Plan Management (RTP) API now provides informative error messages for issues encountered while retrieving rates from the database. The messages are crucial for logging before creating, updating, or deleting negotiated rates.
37069582	The postRestrictionsProcess ASYNC API is updated and provides accurate validation messages for all invalid values.
37043630	Error handling is improved for postReservation when incomplete information is sent for the primary guest of the reservation.
37040212	The description for the amountBeforeTax element, amountBeforeTax, found in getReservation (reservations>reservation>roomRates>rates>rate>base>amountBeforeTax) is updated to reflect it is the total amount, not including any exclusive associated tax.
37023786	The postEnrollment API returns the 400 status code along with correct details if there is a mismatch in the property/hub name in header x-hotelid/x-hubid and field values in hotelId and registeredProperty.
36988468	The "Resort cannot be empty" message appears for the POST file attachment API for activities when hotelID is not passed.
36973801	You can update the Purpose of Stay for a reservation by sending a value in purposeOfStay within the additionalGuestInfo object in post/putReservation operations.
36768666	The description of the "absoluteDeadline" attribute in the response body of getReservationPolicies is updated to reflect that the time in this attribute is reflected in the property's time zone.
36705259	The response to the acquireReservationLock operation, when a lock cannot be aquired due to another user already holding a lock on the reservation, includes the existing lock's associated user name.
36674669	When the getBlocks API request is sent, the block list displays on the BlockID.
36614890	A proper message is returned when an unyieldable or invalid room type is included in the startHurdleRatesProcess operation of the Rate Plan (RTPASYNC) API.
36556479	The length of the shortDescription field in the postPackage operation of the RTP (Rate Plan Management) REST API is now limited to 40 characters to align with the related database information.
36476886	The setMassRatePlanSchedules operation is deprecated in the Rate Plan Management (RTP) API.
36451064	Manage Block search performance is improved.

Bug ID	Description
36273344	The error message, "Unable to update rate code type as pricing schedule details exist. Please delete all pricing schedules," appears when you update the rate code with pricing schedules to a daily rate.
36070086	When get method getBlockAccessExclusion is changed to internal and hit, a 404 not found error appears in Postman.
36058704	No null exception appears when an API request is sent.
35349655	When you run the put events, put cateringPackages or post events request operations for the EVM API, and the sub events OPERA Control is inactive, the response returns the message, "Unable to create Sub Events as OPERA Control is inactive."

Reports

Bug ID	Description
36989810	The Currency field is added to the rep_ev_forecast report. When the Ability to Quote Rates in Foreign Currencies OPERA Control is active, the Currency field becomes visible and is a mandatory parameter.
36854587	You cannot retrieve or create the cf_user report (not supported in OPERA Cloud).
36803064	For properties with the Report Scheduler OPERA Control active, reports scheduled for delivery by email are no longer delayed in processing in some scenarios.
36725496	Reports and stationery output the translations set up in the Report Text Configuration for language using custom or non-ISO language codes.
36049492	The currency format for reports appears correctly when set up per currency format configurations for decimal.

Reservations

Bug ID	Description
37564704	Coupon Code is required when searching availability for a Limited Use Promotion.
37556306	The default routing instructions prompt does not appear when creating share reservations from the Look to Book Sales screen. Share Reservations created from the Look to Book Sales screen with an account profile (Company, Travel Agent, Source) are not duplicated in Trip Composer.
37545609	Performance is improved when booking a reservation from Reservation Sales Screen.
37519827	In Reservation Sale Screen when navigating to the In Progress reservation without a guest profile selected in the search, you are prompted to add a profile from the Profile panel.
37498390	You can search for profiles and get results in timely manner.
37463133	In the Reservation Sales Screen availability results you can view and expand results to view all rates at different zoom levels.
37460848	You are no longer supported for extending a non-elastic block reservation if you have the Auto-Borrow from House when Updating Block Reservations user task.
37460543	You can select/deselect multiple properties using the Property Filter chip.
37453851	The Reservation Overview panel of the Check In Reservation screen refreshes after you make changes in the Stay Details panel.
37451723	In Reservation Sales Screen, in the overview after entering ages of children and saving those changes, the Child Ages field becomes read only. You can hover on the child ages field to view all ages values existing or you can click the pencil icon to edit the child's ages.

Bug ID	Description
37376395	The Reservation Mass Update feature triggers an error when the arrival date, number of children, or adults is modified for In House or Due Out reservations.
37372065	The Reservation Sales Screen closing script does not display suppressed rate amounts.
37366103	When generating or sending a confirmation letter, you can use the Confirmation_Email merge code to display the email address where the confirmation letter is being sent. This merge code is available both to be added to the confirmation letter stationery item, as well as within Confirmation Letter Delivery Management.
37356935	In Reservation Sales Screen, the Currency dropdown in the availability results toolbar is updated to " Show Rate in" and on search, it defaults to "Default Currency" showing all rates in the results in the configured currencies. You can select any other currency with exchange rates configured and results are converted to the selected currency. To convert the rates back to the original values, select Default Currency again.
37350561	When updating a reservation with an existing credit card, the changes are confirmed without requiring you to reenter the credit card information.
37350396	In Reservation Sales Screen, the alternate calendar displays applicable messages when viewing award rates or membership rates.
37346628	In Reservation Sales Screen, existing profile notes appear in the notes area of the In Progress screen.
37344619	When booking a block reservation using Reservation Sales Screen, the block description appears in the Block field.
37344595	In Reservation Sales Screen, when editing daily details for a specific date, it is updating just that date and does not update the dates in the stay.
37338009	A House Posting Account is created at the Property or Hub level regardless of whether the Guest Age Categories OPERA Control Guest Age Categories feature is active or not.
37333945	The URL flex links setup on the Reservation Overview screen open launch without error when the profile name includes an apostrophe.
37333031	When making a deposit payment, the Reservation Type defined in the Default Reservation Type for Deposit Payments control is updated to the Reservation Type only when Reservation Type validations are satisfied. If the validations are not satisfied, a warning message appears on the Deposit Payment screen.
37331342	When booking a block reservation on the Reservation Sales Screen, and you return from the In Progress screen and delete a block reservation from the trip composer, the Inventory block inventory is returned and updated.
37313618	The Deposit Ledger report includes records of pseudo reservations with deposit balances that are expected to check-in during the End of Day process at the Pseudo Room Arrivals Next Day step.
37311853	When booking a block reservation from Reservation Sales Screen, the action buttons in the Block Borrow drawer are responding.
37311637	In Reservation Sales Screen new reservation search, you can select the Promotions filter with a single click.
37310872	In Reservation Sales Screen, the closing script colors appear when configured.
37310377	In the Reservation Sales Screen you can scroll through the block availability screen.
37305305	In Reservation Sales Screen, you can add multiple preferences in the new reservation search.
37299782	Proper validation messages appear in Mass Update when updating the arrival date to later than the departure date, "Unable to update the reservation as the arrival date is later than the departure date," or the departure date to be earlier than the arrival date, "Unable to update the reservation as the departure date is earlier than the arrival date."
37288534	When creating folio routing instructions as part of Mass Update Routing Instructions, the default selection for Payee is set to "Guest Profile."
37287992	In the Reservation Sales Screen, Find Profile screen, you can select additional filter chips by selecting More Filters.
37282508	The giratecheck report preview appears with a selected reservation status when Reservation Status and Walk In Checkbox filters are applied.

Bug ID	Description
37282097	In Reservation Sales Screen, the Total Cost of Stay displays the appropriate amount for each day even when there is a rate change during the stay.
37278808	When selecting an owner room on the Look to Book Sales Screen, the corresponding room type is auto-populated in the Room Type field.
37275899	When OPERA Cloud Alerts functionality and Auto Attach Element are enabled, a change is made where the PMS license is disabled/ORS License is disabled is no longer dependent.
37273834	Values for Channel and Purpose_of_Stay are stored in both the Reservation_Name and Reservation_Daily_Elements tables.
37273514	The age field in the Look To Book Sales Screen is required if the corresponding Guest Age Category is set as mandatory.
37273494	In properties where the Auto Check in of Advance Checked in Reservations OPERA Control is active, reservations are auto checked in once all auto check-in criteria is met and rooms are not on any holds (available when the Hold Rooms OPERA Control is active).
37264848	In Reservation Sales Screen, a quick note added in the landing screen can be viewed and updated in the new Reservation search screen.
37262843	When booking a multi-segment reservation from Reservation Sales Screen, the package amount in the room and rate details are reflecting the number of guests for each night where applicable.
37259188	When you select the I Want To Create ESign Registration Card option on a reservation without a membership, you are able to select any configured Electronic Registration Card without an associated membership.
37258498	The Source Code selection list displays source codes specific to the selected property.
37243834	When you are logged into Reservation Sales Screen at the hub level, that hub's configured date format is used for all date fields. If you are logged into Reservation Sales Screen at a specific property, that property's configured date format is used for all date fields.
37243820	The Reservation Sales Advance Search Screen displays a field level message when the max nights or max rooms are exceeded.
37241083	When copying a reservation to create a new House Posting Account, you must select a profile on the Create New House Posting Account screen.
37238853	You can use a pipe symbol (|) in the External Reference number field of a reservation.
37238454	On reservation search screens, you can filter search results by Distribution (OHD) channels using the Channel Search filter.
37233907	In Reservation Sales Screen availability results, the Rate View options are available when searching for multiple nights.
37231699	Reservation search allows you to search with a combination of a room number and an Arrival To Date that is earlier than the current business date.
37228603	In properties where the Waitlist OPERA Control is active, you cannot assign a room to a waitlisted reservation. Once the reservation is accepted and removed from the waitlist, you can assign a room.
37223687	In Reservation Sales Screen, a number of records appears in the Notes drawer Toolbar.
37223637	When you generate the Routing Details (routing_details) report and select a block using the Block Reservations filter, reservations matching the critera for the selected block are listed in the report.
37211635	In Reservation Sales Screen In Progress reservations, the shares confirmation number is read-only.
37210715	When OPERA Cloud functionality for Shares is enabled, you can combine existing reservations that are part of a Block from the Shares Panel with a transient reservation.
37209321	When the Multiple Guest Room Keys OPERA Control is enabled, key option values are not removed when you select guest/multiple guests in the Create Keys panel.
37209081	In Reservation Sales Screen, the Closed Rate reason icons and descriptions are added in the legend.
37209006	In the Reservation Sales Screen multi-select fields, the cursor appears after the last selected value when you return to the field with multiple selected values.
37202125	Reservation package allowances are consumed for package, taxes, and Service Charge.

Bug ID	Description
37201695	When you configure a Pre Registration Rule based on check-in time, the before and after property check-in time values are saved and appear in their respective fields. Afterwards, the I Want To Preregister Reservation option is available in reservations within the time range defined in the rule.
37191268	You can make modifications to Stay Details for departure reservations.
37186416	Accessing the Manage Reservations search screen from the Quick Links Menu opens the Manage Reservations screen in the same way as if opened from Bookings-> Reservations-> Manage Reservations.
37179271	Updates made to reservations' origin code as part of Mass Update Reservation Details are saved to the selected reservations.
37175309	In Reservation Sales Screen, the Adults and Children filter chip accepts any value of zero or greater.
37175025	In Reservation Sales Screen when the Fixed Rate parameter is inactive, rate amounts are not editable and the Fixed Rate selection does not appear.
37159094	Validation is added to Mass Update Routing Instructions to prevent adding routing instructions outside of the reservation stay dates.
37154135	Packages displayed correctly in the Package Overview page per the package frequency.
37148448	The reservation "commit" for Global Distribution System and Distribution In session bookings is processed successfully when a reservation is already created in-session using last available room.
37145157	Map View now displays only attractions and excludes hotels outside of the chain.
37139949	The rate amount appears correctly in the property's defined currency format on the Look to Book, Book Now screen.
37139566	You can add Room Instructions, in the Housekeeping panel of a reservation, with up to 500 characters including multi-byte characters.
37136342	The Stay Date filter for arrival date is searchable for reservations in the past.
37133613	In Reservation Sales Screen multi-select fields, you can search and add additional values after the comma or by selecting new values.
37132332	When Rooming List Functionality is enabled, you can manually type and save a credit card number within a Rooming List row entry and save it on a reservation when you select Submit.
37123620	You can copy reservations that have a discount, and the discount remains with the copied reservations.
37118791	When making a block reservation that has a restriction, the start date displayed on the Rate Availability Analysis screen reflects the arrival date of the reservation and not the start date of the block.
37112865	In Reservation Sales Screen, the block, group, and room type details populate in the In Progress screen when booking a block reservation with a restricted room type.
37106519	In Reservation Sales Screen block availability, the search criteria remain visible when scrolling through the search results.
37104051	When Share Price Distribution is defaulted in OPERA Controls or is manually selected when Shares are created from Look to Book or the Shares panel, rates distribute correctly whether or not Fixed Rate applies.
37095515	In the Reservation Sales Screen, clicking the selected Preferences filter Chip Count displays selected values in the selection list.
37092283	The additional information in the Reservation Sales Screen property brochure appears in the popup after you click the Eye icon, and disappears when you scroll or click outside the pop-up.
37089416	When the Child Rates by Defined Buckets OPERA Control or the Guest Age Categories OPERA Control are active, you can move reservations with related information between properties.
37085439	In Reservation Sales Screen, you cannot book a block reservation with an access exclusion not marked to allow "create reservation."
37073870	When OPERA Cloud functionality for Shares is enabled, Sharing Reservations that are in Cancelled Status and Reinstated remain as Shares.
37061145	You can update or delete the Origin Code.

Bug ID	Description
37059092	Phone number search in Reservation Sales Screen, New Reservation supports search by different phone number formats.
37058998	When adding a new note in Reservation Sales Screen, the focus is in the first editable field in the new note form.
37055132	When logged in at hub level and trying to access a reservation presentation deep link without providing the resort as a parameter, an informative error message is returned.
37053186	In the Reservation Sales Screen, you can switch the views to see Available, Allocated, or All Rooms in Block Availability.
37036418	When you select the CC Required reservation type, you cannot create a reservation without providing a credit card number.
37032874	In Reservation Sales Screen, Credit Card details are retained when a profile is added on the overview in the In Progress screen.
37032768	In Reservation Sales Screen, Smart Search, the promotion filter chip drop displays the applicable promotions for that property.
37021948	In Reservation Sales Screen, you cannot delete package groups attached to the selected rate from the In Progress reservation.
37021499	In the Look to Book screen after selecting a profile and adding the reservation to trip composer, when there is a profile change and you click reset, the name field is cleared.
37020130	The tab header is updated to "Property Brochure" when the property brochure is opened in a new tab from the Reservation Sales Screen.
37019643	When accessing source codes at the chain or hub Level, you can select the selection list for Source Code and Source Group as part of the search criteria.
37019159	In the Reservation Sales Screen in-progress reservation, all fields required based on the selected reservation type are marked as required.
37017947	In Reservation Sales Screen, in the Overview Packages tab, when selecting a view date from the calendar, you are brought to that specified date for the package.
37016468	You can see rate availability in Reservation Sales Screen even when the rate amount is beyond seven digits.
37005704	In Reservation Sales Screen, the Property filter chip displays a list of properties.
36999714	You can add a package to a reservation from the Packages Details link and also from the Packages and Items tab on the Check In Reservation screen.
36994611	In Reservation Sales Screen, Property Sell Messages located in the Property Card on the Availability Results screen are repositioned further up on the card for immediate viewing without the need to scroll.
36978288	In the Reservation Sales Screen availability search results, the search bar remains visible in the screen after scrolling through the results.
36973615	When a Global Distribution System (GDS) session reservation is cancelled, the cancellation number in GDS is the same as the cancellation number in OPERA Cloud.
36972520	In Reservation Sales Screen when the profile with membership is selected, the Membership Type in the New Reservation header displays the description.
36921962	You can access the property brochure from the Look to Book Sales screen when accessed from Manage Profile.
36909994	When you create a single booking with multiple rooms and split one reservation using the Split Reservation option, changing the payment method and receiving a token, the new payment method and token appear correctly in the panel, and the reservation splits upon clicking Save.
36764276	Entering letters in the OCInputDate component is blocked.
36749433	In Room Diary when you drag an Out of Order (OOO) room / Out of Service (OOS) room beyond an Arrival Reservation stay dates, a warning message stating "Room XXX is Blocked" appears and stops the extension of the OOO/OOS.
36578834	In Reservation Sales Screen, you can filter by VIP in the profile search.

Bug ID	Description
36478840	In Reservation Sales Screen, suppressed rates display as a strike through or a hash symbol according to the specific roles assigned to the user in all the areas a rate amount appears including availability mini rate cards, trip composer, room rate details, alternate calendar, overview, total cost of stay, shares, and daily details screens.
36430294	When the Room Type to Charge OPERA Control for is inactive, the column RTC is not available for display in the Reservation Search screens.
36086213	You can successfully perform a search in any Reservation Search screen where multiple canellation penalities or deposits exist.

Role Manager

Bug ID	Description
37540851	The following tasks are removed from the seeded (read only) <PROPERTY_ORG_ID>-ADMIN role and from the property template role configuration and any custom property roles: - Hubs -- New/Edit Hubs -- Delete Hubs The following task are deactivated for <PROPERTY_ORG_ID>-ADMIN role, but is available for the property template role configuration and any custom property roles: -OPERA Controls --Edit Property Controls
37519816	In a scenario where the General Parameter Flexible Dynamic Fields is active and Property Roles are configured in Role Manager > Tasks, the following Tasks are available in Manage Property Roles: Enterprise Admin > Flexible Dynamic Fields and sub tasks New/Edit Flexible Dynamic Fields, and Delete Flexible Dynamic Fields. Client Relations > Profiles Management > Profile Flexible Dynamic Fields and sub tasks New/Edit Profile Flexible Dynamic Fields, and Delete Profile Flexible Dynamic Fields. Bookings > Reservation Management > Reservation Flexible Dynamic Fields and sub tasks New/Edit Reservation Flexible Dynamic Fields, and Delete Reservation Flexible Dynamic Fields.
37428079	A new custom attribute, OC_Hubs_String, is added in the customer's Oracle Cloud Infrastructure (OCI) Identity and Access Management (IAM) Identity Domain where the data type for this attribute is string and this new attribute enables you send multiple hubs as comma separated values in the Federation JIT claim.
37080346	The Manage Interface User screen is visible to users with the SUPPORT-SUPPORT and SUPPORT-SUPPORTMANAGER roles.
35751173	The Display Name text field on Manage Chain Roles/Property Roles is no longer editable.
36061668	You can no longer save a custom role created without any tasks assigned in OPERA Cloud Role Manager.

Rooms Management

Bug ID	Description
37205154	In properties where the Shares OPERA Control is active, share reservations are considered as one task on the Housekeeping Forecast screen throughout the stay of the shares, as they are sharing the same room.
37170159	Performance is improved for auto generating task sheets.

Bug ID	Description
37159724	When a room is marked as Guest Service Status Make Up Room, and the room is started in the Task Sheet Companion, then the Guest Service Status is removed. The Guest Service Status OPERA Control must be active in the property.
37159412	When updating Room Instructions using Mass Update Housekeeping, you are prevented from entering a Room Instructions of more than the limit of 500 characters.
36997954	In properties where the Housekeeping Task Scheduling OPERA Control is active, you can shift the tasks on the Housekeeping Calendar of the reservation. You can do this in any language available in OPERA Cloud.
36898091	When you are logged in at hub level and set a default property, the selected property defaults when accessing the following screens: Housekeeping Forecast, Room Discrepancies, Room Maintenance, Auto Generate Task Sheets, Create Manual Task Sheets, and Manage Task Sheets.
36577096	When configuring Floors (preferences), the Code field allows you to place a period such as: 1.1, 1.2, 1.3, and so on.
36573917	When adding task sheets to an automatically generated Task Sheet Set, the added tasks correctly reflect on the generated task sheet reports.
36400980	The description of the Housekeeping Credits OPERA Control, along with the options within the setting, are improved for a better description of the functionality.

Sales

Bug ID	Description
37063538	Completed Activity start times and completed times appear as expected (unchanged) when updated. A follow-up activity is created with time entered for the completed activity.
35863120	Completed Activity start times and completed times appear as expected (unchanged) when updated. A follow-up activity is created with time entered for the completed activity.

Toolbox

Bug ID	Description
37317377	The following scenario is added to the Imbalance Analysis Tool to address the Effective Package Ledger imbalance. When a package is removed from a checked-in reservation, the room charges were not being populated.
37289986	You can see the progress on the progress bar when performing a profile purge.
37282577	Selecting Fix Missing Invoice in the Check Missing Invoices tool (path: Toolbox > Utilities > Data Management > Imbalance Analysis > Check Additional Imbalance Issues > Check Missing Invoices) resolves the invoice issue without triggering an exception error.
37232538	You can update Market Codes from the Update Market Code option in the Utilities section of the OPERA Toolbox menu.
37190004	The Export Shell file size is increased from 10 MB to 15 MB, allowing shell files to be exported without issues.
37017911	You can see purge processor details in a log format when queried in the database.
37045165	Detection of the Single Sign-On (SSO) user and its roles is correct. No API access permission errors appear in the console. The 403 error returned by the property's selection list is expected behavior when you lack the necessary permissions. You must update the documentation to specify that users need the DATA_ACCESS role to access the Resync Utility.

3
Deprecated Features for OPERA Cloud Services

CRM - Updated getProfiles Operations

The **predefinedFilterId** and **predefinedFilterCode** attributes are deprecated from the specification of **getProfiles** operation in the Customer Relationship Management API (CRM).

External URL OPERA Control Deprecated

For properties with Catering Events OPERA control active, the External URL parameter is deprecated.

CSH - postProforma Operation Deprecated

The postProforma operation in the Cashiering (CSH) API is deprecated. An alternate operation called postProformaFolio is available in the Cashiering API. See CSH - postProformaFolio Operation Added.

4

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.