

# Oracle Hospitality OPERA Cloud Services

## Release Readiness Guide



Release 24.4  
G13334-02  
November 2024

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## 3 Deprecated Features for OPERA Cloud Services

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# Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

## Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

## Audience

This document is intended for OPERA Cloud Services application users.

## Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

## Revision History

**Table    Revision History**

| Date          | Description of Change  |
|---------------|--|
| November 2024 | Initial Publication  |
| November 2024 | Fixed minor broken links, adjusted deprecation and desupported features. |

# 1

## Feature Summary

### Column Definitions

**SMALL SCALE:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

**LARGER SCALE:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

**CUSTOMER ACTION REQUIRED:** You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. **Gaming**

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. **Loyalty**

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. **Central**

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. **Distribution**

| FEATURE   | SCALE | CUSTOMER ACTION REQUIRED |
|---|-------|--------------------------|
| <b>BLOCK MANAGEMENT</b>                                 |       |                          |
| Event Management for Master/Sub Blocks Updated          | SMALL |                          |
| Sales Allowance Changes Log Link Added                  | SMALL |                          |
| <b>CASHIERING AND FINANCIALS</b>                        |       |                          |
| Ability to Schedule End of Day Added                    | SMALL | ACTION!                  |
| Advanced Packages Transaction Details Updated           | SMALL |                          |
| Comp Routing Requests Updated                           |       |                          |
| <b>Gaming</b>   | SMALL |                          |
| Deferred Tax Updated for Zero-Decimal Properties        | SMALL |                          |
| Do Not Modify Postings OPERA Control Added              | SMALL | ACTION!                  |
| Early Departure Penalty Applied to Tiered Rate Codes    | SMALL |                          |
| Multiple Comp Routing Instructions for Promotions Added |       |                          |
| <b>Gaming</b>   | SMALL | ACTION!                  |

| FEATURE  | SCALE | CUSTOMER ACTION REQUIRED |
|--|-------|--------------------------|
| Package Options Report Link Added to Packages  | SMALL |                          |
| Rate and Package Pricing Per Guest Age Category Added  | SMALL |                          |
| <b>CLIENT RELATIONS</b>  |       |                          |
| Batch Profile Update Feature Added   | SMALL | ACTION!                  |
| Pagination Added to Profile Stay Records   | SMALL | ACTION!                  |
| Profile Flexible Dynamic Fields Added  | SMALL | ACTION!                  |
| Purge Guest Profiles OPERA Controls Updated  | SMALL |                          |
| <b>COUNTRY SPECIFIC</b>  |       |                          |
| Country Specific - Argentina - Import of Collecting Agent Tax Percentages Added                            | SMALL | ACTION!                  |
| Country Specific - France - Updated Duplicate Folio Functionality  | SMALL | ACTION!                  |
| Country Specific - Germany - City Tax Handling Updated   | SMALL |                          |
| Country Specific - India - Information Collection Method Available for PAN Validation of Cash Transactions | SMALL | ACTION!                  |
| Country Specific - India - Purge Routine Updated   | SMALL |                          |
| Country Specific - Italy- Access Contribution (Venice QR Code) Report Added to Reporting & Analytics       | SMALL |                          |
| Country Specific - Italy - Multiple Updates Added  | SMALL | ACTION!                  |
| Country Specific - Philippines - BIR Functionality Updated for BIR E-Invoicing                             | SMALL | ACTION!                  |
| Country Specific - Poland - Updates Added  | SMALL | ACTION!                  |
| <b>DISTRIBUTION</b>  |       |                          |
| Distribution Administration Menu Added   |       |                          |
|                         | SMALL |                          |
| <b>EVENTS</b>  |       |                          |
| Attendees Added to Catering Package  | SMALL |                          |
| Copy Catering Package/Template and Pricing Added   | SMALL |                          |
| Events Search Refresh Added  | SMALL |                          |
| Menu Item Configuration Updated  | SMALL |                          |
| Function Diary Updated   | SMALL |                          |
| <b>EXPORTS</b>   |       |                          |
| Expression Editor Updated  | SMALL |                          |
| <b>INTEGRATION</b>   |       |                          |
| Business Events for Deposit Ledger Updated   | SMALL |                          |
| Channel Management OPERA Controls Added  | SMALL | ACTION!                  |
| Cloud Hub Message Statistics Added   | SMALL |                          |
| Fiscal Integration Updated   | SMALL |                          |
| OXI Message Statistics Added   | SMALL |                          |



| FEATURE  | SCALE   | CUSTOMER ACTION REQUIRED |
|--|---------|--------------------------|
| <b>MEMBERSHIP</b>  |         |                          |
| Award Code Field Increased to 20 Characters                                |         |                          |
| Loyalty  | SMALL   |                          |
| Default Enrollment Code Added  | SMALL   | ACTION!                  |
| Pagination Added to Manage Membership Claims                               |         |                          |
| Loyalty  | SMALL   |                          |
| Stay Date Added to Member Award List                                       |         |                          |
| Loyalty  | SMALL   |                          |
| View Membership Records for Inactive Properties Added                      |         |                          |
| Loyalty  | SMALL   |                          |
| <b>MISCELLANEOUS</b>   |         |                          |
| Managed By Column Added in OPERA Cloud Administration                      | Central | ACTION!                  |
| <b>MOBILE</b>  |         |                          |
| OPERA Cloud Mobile (PWA) App Added   | SMALL   |                          |
| <b>PROPERTY APIs</b>   |         |                          |
| BLK - blockChangesByDateTime Updated                                       | SMALL   |                          |
| BLKCFG - getBlockSalesAllowanceActivityLog Added                           | SMALL   |                          |
| CRM - profileStatistics Operation Updated                                  | SMALL   |                          |
| CRM - putProfileByExtId Operation Added                                    | SMALL   |                          |
| EVMCFG - copyCateringPackage and copyCateringPackagePrice Operations Added | SMALL   |                          |
| FOF - getFrontOfficeStatisticsWithDateRange Operation Updated              | SMALL   |                          |
| FOF - getReservationSummaries Operation Updated                            | SMALL   |                          |
| INV - getInventoryStatistics Operation Updated                             | SMALL   |                          |
| INV - getInventoryStatistics Operation Updated                             | SMALL   |                          |
| Property APIs - Date Range and Pagination Added                            | SMALL   |                          |
| RM Config - putOutOfOrderServiceReasons Operation Updated                  | SMALL   |                          |
| RSV Async -startReservationDetailsMassUpdateProcess Operation updated      | SMALL   |                          |
| RSV- getReservation Operation Updated                                      | SMALL   |                          |
| RSV - putReservationHotelmove Updated                                      | SMALL   |                          |
| RTP ASYNC API - startSetDailyRatePlanSchedulesProcess Operation Updated    | SMALL   |                          |
| RTP - getRatePlanSchedules and getPackage Operations Updated               | SMALL   |                          |
| <b>RESERVATIONS</b>  |         |                          |
| Move Reservation Between Properties with the Same Rate Amount              | SMALL   |                          |
| Multiple Reservation Updates Updated                                       | SMALL   |                          |
| Reservation Sales Screen Updated   | SMALL   |                          |

| FEATURE  | SCALE | CUSTOMER ACTION REQUIRED |
|--|-------|--------------------------|
| <b>ROLE MANAGER</b>  |       |                          |
| Create User Updated for OPERA Cloud Identity Management              | SMALL |                          |
| Manage Interface User Accounts Updated                               | SMALL |                          |
| <b>ROOMS MANAGEMENT</b>  |       |                          |
| Housekeeping Forecast Updated  | SMALL |                          |
| Unit Status Configuration Updated                                    | SMALL |                          |
| <b>TOOLBOX</b>   |       |                          |
| Password Rotation for all SL_GENERIC Outbound Configurations Updated | SMALL |                          |
| Payment Method Added to Reservation Import                           | SMALL |                          |

## BLOCK MANAGEMENT

### Event Management for Master/Sub Blocks Updated

For properties with the **Master Sub Blocks** OPERA Control active, you can change the **Start date**, **End date**, and **Nights** of a master block for non-synchronized blocks as long as the room inventory falls within the new dates.

For properties with the **Catering Events** OPERA Control active, you are also prompted with the option to move events for the sub blocks as long as the event dates fall within the new block dates.

- When the **Event Waitlist** OPERA Control is active, and the events have function space assigned, and you move them to a date where the space is not available, your events are waitlisted. See [Managing Event Waitlist](#).
- When the **Event Waitlist** OPERA Control is inactive, and the events have function space(s) assigned, and you move them to a date where the space is not available, you receive a warning message, and your changes are reverted.

### Sales Allowance Changes Log Link Added

For properties with the **Sales Allowance** OPERA Controls active, a new **Sales Allowance Changes Log** link for **Load** and **Delete** actions displays the Changes Log. See [Configuring Sales Allowance](#).

OPERA Cloud Administration

Enterprise ▼ Inventory ▼ Financial ▼ Booking ▼ Distribution ▼ Client Relations ▼ Interfaces ▼

Home / Booking / Block Management / Sales Allowance / Changes Log

Changes Log

Search

Required Field

Property  Allowance Date 10.MM.YYYY  Change Date  Mon  User

Reset Search

View Options

| Allowance Date | Change Date | Time     | User | Action Type  | Old Quantity | New Quantity | IP Address    |
|----------------|-------------|----------|------|--------------|--------------|--------------|---------------|
| 19.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |
| 18.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |
| 17.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |
| 16.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |
| 15.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |
| 14.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |
| 13.09.2024     | 19.08.2024  | 09:17 AM |      | LOAD PROCESS | 300          | 100          | 10.194.148.46 |

## CASHIERING AND FINANCIALS

### Ability to Schedule End of Day Added

**Automatic End of Day** and **Automatic End of Day Email** OPERA Controls are added to the [End of Day group](#), enabling you to schedule the automatic processing of End of Day at a desired time. OPERA Cloud sends email notification(s) to the configured email addresses specified in the **Automatic End of Day Email** OPERA Controls upon start and successful completion.

Using scheduled End of Day, the following applies:

- Previous End of Day execution must finish before 12 hours.
- End of day auto-continues through all End of Day procedures and stops at the **Print Final Reports** procedure (overrides **Auto Continue** OPERA Control).
- Expected arrival reservations update to No Show status (overrides **Auto No Show Arrivals** OPERA Control).
- Cashiers auto close (overrides of **Auto Close Cashiers** OPERA Control).
- Income Audit step skips when the **Income Audit** OPERA Control is active.
- Audit step skips when the **Audit** OPERA Control is active.
- Auto Folio Settlement skips when the **Auto Settlement to be performed during End of Day** OPERA Control is active.

See [About End of Day](#).

Oracle Hospitality OPERA Cloud interface showing the End of Day Manage Scheduler. The search criteria are set to Property, and the status is ENABLE. The table displays the following schedule:

| Schedule Name | Last Run Status | Start Date         | End Date           | Next Run Date      | Actions |
|---------------|-----------------|--------------------|--------------------|--------------------|---------|
|               | ENABLE          | 8/12/2024, 8:05 PM | 8/12/2024, 8:05 PM | 8/12/2024, 8:05 PM |         |

## STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **End of Day** group.
4. Locate and activate the **Automatic End of Day function**.
5. Update the **Automatic End of Day Email** setting.
6. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
7. Enter search criteria and click **Search**.
8. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
9. Select the **Financials** group and grant the **Manage End of Day Scheduler** task.
10. Click **Save**.

## Advanced Packages Transaction Details Updated

For properties with the **Advanced Packages** and the **Package Allowance Consumption When NoPost Or Post Stay Flag** OPERA Controls active, a new **Valid Until End Of Day** checkbox added in [Package Code Transaction Details](#) becomes enabled when you select the **Allowance** checkbox. Selecting the **Valid Until End Of Day** checkbox allows you to consume the package allowance after checkout until the End of Day.

## Comp Routing Requests Updated

**Gaming** For properties with the **Routing** and the **Comp Accounting Integration Service** OPERA Controls active, OPERA Cloud sends an asynchronous comp posting request for the following scenarios and updates the transaction status upon receiving an asynchronous response.

- When creating/editing a comp routing instructions, the existing postings are routed to the comp folio window through refresh routing.

- The Post Rate Code transaction transfers to the comp window because of existing routing instructions.
- The Transfer Posting (To Room/From Room) transactions transfer to the comp window because of existing routing instructions.

## Deferred Tax Updated for Zero-Decimal Properties

For properties operating with a zero-decimal currency and the **Deferred Taxes** OPERA Control active, the following updates apply:

### Deposit Folio

When the **Advanced Deposit Handling** OPERA Control is set to generate a Deposit Folio (options 3-17), taxes refresh automatically and post in the Deposit Folio screen according to the value set in the **Total Rounding Rule for Deferred Tax** OPERA Control.

- When Service Charge is set up as a non-tax generate (Transaction Code Type = Others), it continues to posted for each transaction.
- When Service Charge is set up as a tax generate (Transaction Code Type = Tax), deferred tax functionality appears.

### Debit Bill (Supplemental Folio)

When generating a Debit Bill in Folio History, taxes refresh automatically and post according to the value set in the **Total Rounding Rule for Deferred Tax OPERA Control**.

- When Service Charge is set up as a non-tax generate (Transaction Code Type = Others), it continues to post for each transaction.
- When Service Charge is set up as a tax generate (Transaction Code Type = Tax), deferred tax functionality appears.

## Do Not Modify Postings OPERA Control Added

The following update is generically available but should be reviewed by properties in India. For legal compliance, properties in India must activate the new Do not modify postings OPERA Control.

A **Do Not Modify Postings** OPERA Control is added to the [Cashiering group](#) enabling restriction of changes to existing charges and payments.

- The Posting Information fields are read only.
- The following action links are hidden.
  - **Edit Posting**
  - **Post Adjustment**
  - **Post Service Recovery Adjustment**
  - **Quick Split**
- The split option from **Transfer Posting** is disabled.
- The Routing Limits option for **Routing Instructions** is disabled.

## Changes Log Updated

The Changes Log is updated to display records of new postings when the Postings group is selected, so that you can identify the details of new postings. See [Viewing Changes Log Details](#).

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group
4. Locate and activate the **Do not modify postings** parameter.

## Early Departure Penalty Applied to Tiered Rate Codes

For properties with the **Rate Tiers and Early Departure Penalty** OPERA Controls active, you can apply an early departure penalty for reservations with tiered (pricing) rate codes. OPERA Cloud applies the penalty according to the value selected in the **Calculation Rule for the Early Departure Penalty Amount** OPERA Control. See [Checking Out Reservations Early](#).

## Multiple Comp Routing Instructions for Promotions Added

### Gaming

For properties with the **Promotions Module** and **Routing** OPERA Controls active, a **Multiple Promotion Code Comp Routings** OPERA Control gets added to the [Comp Accounting group](#), enabling you to add multiple comp routing instructions to a promotion code. You cannot configure routing instructions for the same transaction code to two different comp folio windows, or to two different approvers for a promotion code.

The screenshot displays the Oracle Hospitality OPERA Cloud Administration interface. The top navigation bar includes links for Enterprise, Inventory, Financial, Booking, Distribution, Client Relations, and Interfaces. The main content area is titled "Promotion Codes" and includes a "Property" dropdown and a "Template" dropdown. Below these, there are several input fields and checkboxes for configuring promotion codes, including "Promotion Group", "Promotion Code", "Description", "Free Night", "Booking Start Date", "Booking End Date", "Check in Time", "Check out Time", "Step Start Date", "Step End Date", "Upgrade Allowed", and "Update Outside Booking Dates".

Below the configuration fields, there is a section for "Attached Rate Codes" which includes a table with columns for Code, Description, and Promote Rate code. The table contains one row with the code "PROMO" and description "Promote Rate code".

Below the "Attached Rate Codes" section, there is a section for "Promotion Routing Instruction" which includes a table with columns for Authorizer Name, Routing / Transaction Code, Folio Window, Amount, Percentage, and Covers. The table contains three rows with the following data:

| Authorizer Name | Routing / Transaction Code | Folio Window | Amount | Percentage | Covers |
|-----------------|----------------------------|--------------|--------|------------|--------|
|                 | 1010.1017                  | 102          |        |            |        |
|                 | 2010                       | 104          |        |            |        |
|                 | 1015                       | 105          | 1,000  |            |        |

At the bottom of the page, there is a footer with the Oracle Hospitality logo and the text "Copyright © 2016, 2018, Oracle and/or its affiliates. 244313".

## IMPACT OR OTHER CONSIDERATIONS

When you create or update a reservation with a promotion code:

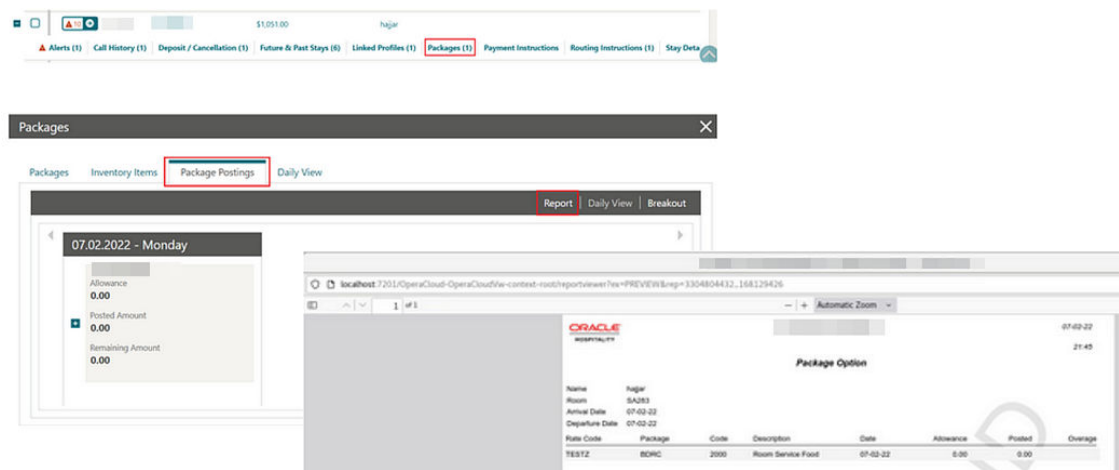
- The Promotion code configures with auto attached routing instructions, the rate code/profile routings are not configured, and promotion routings auto attach to the reservation.
- The Promotion code configures with auto attached routing instructions, the rate code/profile routings are configured, and you are prompted to select either promotion routing instruction(s) or rate code/profile routing instructions to attach to the reservation.
- The Promotion code configures without auto attached routing instructions, and you are prompted to select the promotion routing instruction(s) to attach to the reservation. The Default Routing Instructions screen allows you to select more than one routing instruction.
- The Promotion code configures with and without auto attached routing instructions, and you are prompted to select the promotion routing instruction(s) to attach to the reservation. The Default Routing Instructions screen allows you to select more than one routing instruction.

## STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Comp Accounting** group.
4. Locate and activate the **Multiple Promotion Code Comp Routings** parameter.

## Package Options Report Link Added to Packages

A newly added **Report** action link in [Package Postings](#) generates the Package Options report that details the package posting/consumption for the reservation.



## Rate and Package Pricing Per Guest Age Category Added

The following OPERA Controls are added to the [Rate Management group](#) to create guest age categories allowing the configuration of pricing schedules based on them.

- **Guest Age Categories (Parameter).** Enables the ability to configure guest age categories in order to configure pricing schedules for each guest age category. When active, the following fields appear:
  - **Guest Age Category 1 .** Defines the guest age label for category 1.
  - **Guest Age Category 1 Type.** Defines the guest age type for category 1.
    - \* DO NOT SHOW. It is not displayed/required to configure pricing schedules.
    - \* MANDATORY. It is mandatory to configure pricing schedules.
    - \* OPTIONAL. It is optional to configure pricing schedules.
  - **Guest Age Category 2.** Defines the guest age label for category 2.
  - **Guest Age Category 2 Type.** Defines the guest age type for category 2.
    - \* DO NOT SHOW. It is not displayed/required to configure pricing schedules.
    - \* MANDATORY. It is mandatory to configure pricing schedules.
    - \* OPTIONAL. It is optional to configure pricing schedules.
  - **Guest Age Category 3.** Defines the guest age label for category 3.
  - **Guest Age Category 3 Type.** Defines the guest age type for category 3.
    - \* DO NOT SHOW. It is not displayed/required to configure pricing schedules.
    - \* MANDATORY. It is mandatory to configure pricing schedules.
    - \* OPTIONAL. It is optional to configure pricing schedules.
  - **Min Guest Age Category 1.** Defines the minimum age for age category 1 (eg 0 of 0-2).
  - **Max Guest Age Category 1.** Defines the maximum age for age category 1 (eg 2 of 0-2).
  - **Min Guest Age Category 2.** Defines the minimum age for age category 2 (eg 3 of 3-5).
  - **Max Guest Age Category 2.** Defines the maximum age for age category 2 (eg 5 of 3-5).
  - **Min Guest Age Category 3.** Defines the minimum age for age category 3 (eg 8 of 8-10).
  - **Max Guest Age Category 3.** Defines the maximum age for age category 3 (eg 10 of 8-10).

**Note:** Guest Age Category, Guest Age Category Type, Min, and Max Age Categories should be fully configured to display the Guest Age Category fields on the Look To Book Sales and Sale Details screen.

For properties with the **Guest Age Categories** OPERA Control active, the following updates apply:



## Rate Code Pricing Schedules

You can configure pricing schedules for the configured guest age categories in the Rates By Guest Age Categories section. See [Configuring Rate Code Pricing Schedules](#).

**Pricing Schedules**

**Required Field**

Session Code:

Start Date:  End Date:  Days: ☒ Sunday ☒ Monday ☒ Tuesday ☒ Wednesday ☒ Thursday ☒ Friday ☒ Saturday

Amounts (USD)

Adults: 1 Adult  USD, 2 Adults  USD, 3 Adults  USD, 4 Adults  USD, 5 Adults  USD, Extra Adult  USD

Rates by Guest Age Categories

Infant 0-2  USD, Child 3-5  USD, Youth 6-10  USD

**Daily Pricing Schedules**

Pricing Schedules

Search: Start Date:  Room Class:  Room Type:

Set Rate Range Edit View Options

|                                  | Thu 08-17-2023 | Fri 08-18-2023 | Sat 08-19-2023 | Sun 08-20-2023 | Mon 08-21-2023 | Tue 08-22-2023 | Wed 08-23-2023 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>STDK - Standard King Room</b> |                |                |                |                |                |                |                |
| 1 Adult                          | 100.00         | 100.00         | 100.00         | 100.00         | 100.00         | 100.00         | 100.00         |
| 2 Adults                         | 150.00         | 150.00         | 150.00         | 150.00         | 150.00         | 150.00         | 150.00         |
| Extra Adult                      | 80.00          | 80.00          | 80.00          | 80.00          | 80.00          | 80.00          | 80.00          |
| Infant 0-2                       | 30.00          | 30.00          | 30.00          | 30.00          | 30.00          | 30.00          | 30.00          |
| Child 3-5                        | 50.00          | 50.00          | 50.00          | 50.00          | 50.00          | 50.00          | 50.00          |
| Youth 6-10                       | 80.00          | 80.00          | 80.00          | 80.00          | 80.00          | 80.00          | 80.00          |

## Package Pricing Schedules

You can configure package pricing for the configured guest age categories in the Child Rates By Defined Age Buckets section. See [Configuring Package Code Pricing Schedule](#).

**Package Pricing**

Each package must have pricing record(s) with no min/max nights and guests covering a continuous date range of at least 10 years. If no record(s) exists one will be generated automatically.

**Required Field**

Start Date:  End Date:  Minimum Nights:  Maximum Nights:  Minimum Guests:  Maximum Guests:

**Child Rates By Defined Age Buckets**

| Age Category | Price     |
|--------------|-----------|
| Infant 0 - 2 | 10.00 USD |
| Child 3 - 5  | 20.00 USD |
| Youth 6 - 10 | 30.00 USD |

Cancel Save

## Look to Book Sales Screen and Stay Details

When at least one child is informed in the [Look To Book Sales Screen](#) or [Stay Details](#), the child's age should be provided according to the Guest Age Categories configuration.

Home / Bookings / Reservations / Look To Book Sales Screen

### Look To Book Sales Screen

Help | Call Statistics | Caller Information

Search

Single Segment | Multi Segment

**Required Field**

Property

Arrival  Thu

Nights

Departure  Fri

Rooms

Adults

Infant 0-2

Ages of Infant

Child 3-5

Ages of Child

Youth 6-10

Ages of Youth

**Profile Options**

Name  [New Profile](#)

Company

Block Code

Room Features

Rate Codes

Smoking Preferences

Membership Number

Travel Agent

Group

Room Types

Yield Market

Rate Category

Include Closed Rates ☒

[Search](#)

### Stay Details

Stay Details | Daily Details

**Required Field**

Arrival  Thu

Nights

Departure  Fri

Adults

Infant 0-2

Ages of Infant

Child 4-5

Ages of Child

Youth 6-9

Ages of Youth

Rooms

Block Code

Room Type

Room Type to Charge  (Charged)

Rate Code (?)

Rate

[Refresh Rates](#)

Fixed Rate ☐

E Certificates

Market Code

Source Code

Effective Rate

Reservation Type  4 PM

Award Code

Award Number

Eligible Reservation Code

Origin

Arrival Time  ☐ Next Day

Departure Time

Coupon Code

☒ Print Rate

TA Record Locator

Children Bucket 4

Children Bucket 5

[Cancel](#) [Save](#)

## CLIENT RELATIONS

## Batch Profile Update Feature Added

A **Batch Profile Update** OPERA Control is added to the [Profile group](#), enabling you to update multiple profiles in a batch process. See [Using Batch Profile Update](#).

The screenshot displays the OPERA Cloud interface for the 'Batch Profile Update' feature. The top navigation bar includes 'OPERA Cloud' and various menu items like 'Client Relations', 'Bookings', 'Front Desk', 'Inventory', 'Financials', 'Channel', 'Miscellaneous', and 'Reports'. The main content area is titled 'Batch Profile Update' and contains three tabs: 'Profile Update Actions', 'Profile Update Filter', and 'Confirmation'. The 'Profile Update Actions' tab is active, showing a 'Select a Batch Profile Update Option' section with radio buttons for 'Activate Profile', 'Inactivate Profile', 'Keyword', and 'VIP Status'. Below this, there are sections for 'Membership' and 'Promotion Registration'. The 'Profile Update Filter' tab is also visible, showing a 'Required Field' section with 'Existing Profile Update Filter' and 'New Profile Update Filter' options, a search bar, and a 'Profile Criteria' section with a 'Profile Type' dropdown. The 'Filter Conditions' section is currently empty, displaying 'No data to display'. The 'Confirmation' tab is at the bottom, showing a 'Save' button and a 'Save And Process' button.

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate the **Batch Profile Update** function.
5. From the side menu, select **Role Manager**, and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Client Relations** group and grant the **Batch Profile Update** Task.
9. Click **Save**.

## Pagination Added to Profile Stay Records

For properties with the **Stay Records** OPERA Control active, pagination and the display of search result counts are added to Profile Stay Records to improve usability. See [Viewing Profile History Stay and Revenue Statistics](#).

The screenshot displays the OPERA Cloud interface for 'Stay Statistics'. The top navigation bar includes links for Client Relations, Bookings, Front Desk, Inventory, Financials, Miscellaneous, and Reports. The main section is titled 'Stay Statistics' and includes a search bar with filters for Property, Stay From Year (2020), Stay To Year (2024), and Currency (IDR). Below the search bar is a table of Stay Statistics Details. The table has columns for Confirmation, Name, Arrival, Departure, Room Type, Rate, Rate Code, Room, Adults, Children, Block Code, Market Code, Source Code, Status, Travel Agent, Company, and Source. The table shows 12 results, with the first few rows visible. A pagination bar at the bottom indicates 'Page 1 of 2' and '12 results'.

## Profile Flexible Dynamic Fields Added

A new **Flexible Dynamic Fields** OPERA Control added to the [General group](#) enables you to configure flexible dynamic fields for capturing data on the profile. The control is primarily for fiscal/localization requirements, ensuring the same field name is used across all tenants and properties.

You can configure the flexible dynamic fields as edit fields or fields linked to a single or multi-select list. See [Configuring Flexible Dynamic Fields](#).

A **Profile Flexible Dynamic Fields** details panel is enabled in all profile types to add the flexible dynamic fields values for each property. See [Managing Profile Flexible Dynamic Fields](#).

The **sample\_folio** data model (XML) and template are updated to support flexible dynamic fields. To update your customized folio, see [Updating Customized Stationery with Current Data Model](#).

### IMPACT OR OTHER CONSIDERATIONS

Transmission of flexible dynamic fields values fiscal partners that will be available in a future release of OPERA Cloud.

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.

4. Activate the **Flexible Dynamic Fields** parameter.
5. Click **Save**.
6. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
7. Enter search criteria and click **Search**.
8. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
9. Select the **Enterprise Management** group and grant the following tasks: **Flexible Dynamic Fields**, **New/Edit Flexible Dynamic Fields**, and **Delete Flexible Dynamic Fields**.
10. Click **Save**.
11. Select the **Client Relations** group and grant the tasks: **Profile Flexible Dynamic Fields**, **New/Edit Profile Flexible Dynamic Fields**, and **Delete Profile Flexible Dynamic Fields**.
12. Click **Save**.

## Purge Guest Profiles OPERA Controls Updated

The following Profile OPERA Controls are updated:

- The **Purge Days for Guest Profile** OPERA Control allows you to configure any value from 1 to 3650.
- OPERA Controls and descriptions are updated as follows:
  - **Purge Address Country for Guest Profile** - Purges guest profiles with no profile activity for the selected country code based on days configured in the **Purge Days for Guest Profile** OPERA Control. This works in conjunction with the **Purge Last Stay Days for Guest Profile** and **Purge Minimum Stay for Guest Profile** OPERA Controls.
  - **Purge Days for Guest Profile** - Defines the number of days of no profile activity after which guest profiles are purged. This works in conjunction with the **Purge Days for Incomplete Guest Profile**, **Purge Last Stay Days for Guest Profile**, **Purge Minimum Stay for Guest Profile**, and **Purge Address Country for Guest Profile** OPERA Controls. Defaults to 365 if no value is configured. Valid values: 1 - 3650.
  - **Purge Days for Incomplete Guest Profile** - Defines the number of days of no profile activity and without Address1, Address2, and a defined Communication Method (for example, phone, fax, or email) after which guest profiles are purged. This works in conjunction with the **Purge Days for Guest Profile**, **Purge Last Stay Days for Guest Profile**, **Purge Minimum Stay for Guest Profile**, and **Purge Address Country for Guest Profile** OPERA Controls. Valid values: Any number of days.
  - **Purge Last Stay Days for Guest Profile** - Define the number of days of no stay activity after which guest profiles are purged. This works in conjunction with the **Purge Days for Guest Profile**, **Purge Minimum Stay for Guest Profile**, and **Purge Address Country for Guest Profile** OPERA Controls. Valid values: Must be greater than the number of the **Purge Days for Guest Profile** OPERA Control.
  - **Purge Minimum Stays for Guest Profile** - Defines the minimum number of stays required for a guest profile not to be purged. This works in conjunction with the **Purge Days for Guest Profile**, **Purge Last Stay Days for Guest Profile**, and **Purge Address Country for Guest Profile** OPERA Controls. Valid values: 1 - 20, or null.

## COUNTRY SPECIFIC

### Country Specific - Argentina - Import of Collecting Agent Tax Percentages Added

For properties in Argentina with the **Collecting Agent Taxes** OPERA Control active and the **Import Collecting Agent Tax Percentages** task assigned, the **Import Collecting Agent Tax Percentages** menu option is added for importing the collecting agent tax percentage values to the **Tax Percent (1-5)** fields of profiles (all profile types). Based on the files imported, the **Tax Percent (1-5)** fields on the profiles are updated with the tax percent values.

**Example:** If the file lists 3.00, and you have advised that the **Tax Percent 1** field should be updated, then the field is populated with 97.00.

- State/Province:
  - Buenos Aires City
  - Buenos Aires Province
  - Cordoba
  - Misiones
- Tax Percent:
  - Tax Percent 1
  - Tax Percent 2
  - Tax Percent 3
  - Tax Percent 4
  - Tax Percent 5

Refer to [Argentina - OPERA Cloud Fiscal Primary Data Document](#)

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Channel Miscellaneous Reports

Import Collecting Agent Tax Percentages

Select values

Property: CARLOS

State / Province: Buenos Aires City, Buenos Aires Province, Cordoba, Misiones

Tax Percent: Tax Percent 1, Tax Percent 2, Tax Percent 3, Tax Percent 4, Tax Percent 5

1/3

Select values  
✓ Property  
• State / Province  
• Tax Percent

Upload and Import File  
• Upload File

Confirmation

Cancel Continue Import

**STEPS TO ENABLE**

1. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Client Relations** group and grant the **Import Collecting Agent Tax Percentages** task.
5. Click **Save**.

## Country Specific - France - Updated Duplicate Folio Functionality

Refer to [France - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

**Country Specific - France - Folio History Updated**

When you generate a Duplicate Folio from Folio History, the current User (P\_USER) and current Software Version (SOFTWARE\_VERSION) values are stored internally for fiscal/legal compliance. See [Managing Historical Folios](#).

**Country Specific - France - Sample Folio Updated**

The **Sample Folio** (sample\_folio.rtf) template is updated to display the current RCS ID value from the **Localization screen** when you generate an original folio.

The **Sample Folio** (sample\_folio.rtf) template is updated to display the RCS ID value of the **original folio** when you generate a Duplicate Folio (also known as Copy of Invoice) from Folio History.

**Country Specific - France - Daily Archive Exports Updated**

The Daily Archive Export (DAILY\_ARCHIVE) is updated to include the <OPERAVersion> element in the <Duplicata> section of the Export file, so that the Software Version (for example, 24.3.0.0) of OPERA Cloud is recorded for Duplicate Folios.

You must create the export from the template for this change to take effect.

**STEPS TO ENABLE**

See [Updating Customized Stationery with Current Data Model](#).

## Country Specific - Germany - City Tax Handling Updated

The following is generically available but should be reviewed by properties in Germany.

**City Tax Report for Germany Added to R&A**

The City Tax Report for Germany is available in Reporting and Analytics (R&A) Version 24.4 using the Deu-CityTax report xml located in /Shared Folders/Templates/Fiscal/Germany (Folder). Refer to Reporting & Analytics release notes for further details.

**Note:**

Full details showing how to configure and run the Deu-CityTax report xml to provide the required data is available in the ICCP Fiscal Reference Guide for Germany. Refer to [Germany - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

**City Tax Function with Purpose of Stay Based Calculation Updated**

For properties with the **Advanced Daily Details** OPERA Control active, the ability to set the reservation **Purpose of Stay** field value on a daily basis is added. Package Code functions using the reservation **Purpose of Stay** value to calculate City Tax are updated to consider the **Purpose of Stay** value per night, with maximum nights to post value if set.

Refer to [Germany - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

## Country Specific - India - Information Collection Method Available for PAN Validation of Cash Transactions

The following functionality is available generically but should be reviewed by properties in India.

For properties with the **Information Collection** OPERA Control active and the **Information Collection Method** OPERA Control settings **IN\_PAN\_VALIDATION**. See [OPERA Controls, General](#).

The IN\_PAN\_VALIDATION information collection method allows validation of PAN on the Payee profile during folio settlement. Depending on other variables set, if no Tax ID 2 exists on the Payee profile, a pop-up appears during folio settlement for you enter the PAN Number. After you enter the PAN Number, the folio settlement process continues. The value entered into the pop-up is saved in the Payee Profile Tax ID 2 field.

Selecting **IN\_PAN\_VALIDATION** displays the following related settings:

- Payee Country for PAN number Validation using Tax ID 2.
- Threshold amount (Cash) for PAN Number Validation using Tax ID 2.
- Transaction Codes (Cash) for PAN number Validation using Tax ID 2.

You can use a combination of settings to create the required validation.

**Payee Country for PAN Number Validation Using Tax ID 2**

This setting allows selection of a country code for validation. During the folio settlement process, the country code from the Payee profile primary address validates against the value in this setting. For Example, If PAN is only applicable to Payee profiles with a primary address of India, the Country Code IN would be selected in this setting.

If country code validation is not required, you can leave this setting blank, and all country codes become valid during folio settlement.

**Threshold Amount (Cash) for PAN Number Validation Using Tax ID 2**

This setting allows setting a threshold amount for validation. When a folio is settled, if the amount of the cash transactions for the Payee profile is less than the threshold amount,



validation of the Tax ID 2 field will not be done during folio settlement. The total cash transactions are considered for folio settlements (Interim Folio, Advance Folio, Early Check Out, Check Out) generated for In House Reservations for the Payee Profile ID, and Passerby cash transactions to the same Payee Profile ID are considered towards the threshold amount during the business date the reservation folio settlement is posted.

Negative values are not valid for this setting. If no Threshold Amount is entered, no validation is done.

#### Transaction Codes (Cash) for PAN Number Validation Using Tax ID

This setting allows you to select the Cash Payment transaction codes that should be considered on the folio for the Threshold Amount validation. You can select multiple transaction codes as required. Only Payment transaction codes marked as Cash are available for selection. If you do not select Cash transaction codes, no validation will be done.

Refer to [India - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate the **Information Collection Methods** setting and select **Edit**. Select **IN\_PAN\_VALIDATION** and then select **Save**.
5. Locate the **Payee Country for PAN Number Validation using Tax ID 2** setting and select **Edit**. Select the **Country Codes** required from the LOV and select **Save**.
6. Locate the **Threshold amount (Cash) for PAN Number Validation using Tax ID 2** setting and select **Edit**. Enter the required threshold amount and select **Save**.
7. Locate the **Transaction Codes (Cash) for PAN Number Validation using Tax ID 2** setting and select **Edit**. Select the **Cash Transaction Codes** required from the LOV and select **Save**.

## Country Specific - India - Purge Routine Updated

The purge procedure is updated so that it no longer removes Changes Log records from the Postings group when configured to run during the End of Day.

Refer to India - [Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

#### IMPACT OR OTHER CONSIDERATIONS

The purge procedure is unchanged for properties with a Country Mode other than IN (India).

## Country Specific - Italy- Access Contribution (Venice QR Code) Report Added to Reporting & Analytics

The following is generically available in Reporting & Analytics (R&A) but should be reviewed by properties in Venice.

The Access Contribution (Venice QR Code) file is available in R&A Version 24.4 using the VNC-Arrivals report xml located in /Shared Folders/Templates/Fiscal/Italy (Folder).

**Note:**

Full details showing how to configure and run the VNC-Arrivals report xml to provide the required data is available in the ICCP Fiscal Reference Guide for Italy.

Refer to [Italy - OPERA Cloud Fiscal Primary Data Document](#).

## Country Specific - Italy - Multiple Updates Added

Properties in Italy should review the following updates:

The description of the **European Union Countries** OPERA Control is updated to include new exports. See [OPERA Controls - Country Specific](#).

### Country Specific - Italy - Italy E-Invoice Wrapper Exports Added

The Italy E-Invoice Wrapper Exports (IT\_E-INVOICE, IT\_E-INVOICE\_DAY) are added.

- The new Italy E-Invoice Wrapper Exports (IT\_E-INVOICE\_W, IT\_E-INVOICE\_W\_DAY) are available from a template, so that properties have an alternative to how Package Wrapper transactions appear in their Export files.

Refer to [Italy - OPERA Cloud Fiscal Primary Data Document](#).

### IMPACT OR OTHER CONSIDERATIONS

Properties in Italy are not required to use the new exports. You can continue with the existing Italy E-Invoice Exports (IT\_E-INVOICE, IT\_E-INVOICE\_DAY) or select the new Italy E-Invoice Wrapper Exports (IT\_E-INVOICE\_W, IT\_E-INVOICE\_W\_DAY).

### STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Click **New from Template**.
4. Search and select **IT\_E-INVOICE\_W**.
5. Click **Create and Continue**.
6. Click **New from Template**.
7. Search and select **IT\_E-INVOICE\_W\_DAY**.
8. Click **Create and Continue**.

## Country Specific - Philippines - BIR Functionality Updated for BIR E-Invoicing

For properties in the Philippines using BIR eInvoicing, the following functionality is available for cancellation of BIR Documents (Official Receipt and BIR Folio Number) generated for the current business date.

### Folio Types

You must [configure a folio type](#) and select the Fiscal Printing checkbox.

### Billing

In the Billing screen, when Fiscal Folio Printing is set to On, the option for Reverse Payment is not available in the Billing Window Actions menu for checked-out reservations with a payment type of Cash or Check that have been reinstated. The Void Folio functionality available on the I Want To menu cancels the OPERA Folio Number and BIR Documents (Official Receipt and BIR Folio Number) generated during folio generation for the current business date. The Universal Payload generated during the Void Folio process contains details of the cancelled BIR Documents.

### Folio History

Records appear in Folio History for voided folios. These records have no actions available, as the folio and any linked BIR Documents (BIR Folio Number and Official Receipt) have been canceled.

### Receipt History

Records no longer appear in Receipt History for Acknowledgement Receipts linked to voided folios with cancelled BIR Documents (BIR Folio Number, and/or Official Receipt).



#### Note:

All Acknowledgement Receipts appear on the Acknowledgement Receipt Report in Report Group BIR Reports.

### Changes Log

Details of the voided folio and cancelled BIR Document type and numbers are recorded in the Changes Log for records in the Posting Group.

### BIR Reports

BIR Documents (Official Receipt and BIR Folio Numbers) cancelled using Void Folio functionality appear as canceled on the Official Folio Register and Official Receipt Register Reports.

Refer to [Philippines - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#).

## IMPACT OR OTHER CONSIDERATIONS

Properties with the **Fix Bill Window** OPERA Control active must be updated. You must set the **Fix Bill Window** OPERA Control to inactive and set the **Folio No Reprint** OPERA Control to active.

For the **Folio No Reprint** OPERA Control to be set to active, you must check out all In House reservations.

## STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Fix Bill Window** parameter and inactivate it.
5. Locate the **Folio No Reprint** parameter and activate it.
6. Locate the **Restrict Cash/Check Payment Reversal** parameter and inactivate it.
7. Locate the **Fiscal Folio Printing** parameter and activate it.
8. Locate the **Void Folio** parameter and activate it.
9. Locate the **Send Fiscal Folio Prior to Voiding** parameter and activate it.
10. Locate the **Decimal Calculation** setting and select **Edit**. Select **FULL DECIMALS** and select **Save**.
11. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
12. Enter search criteria and click **Search**.
13. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
14. Select the **Reports** group and grant the tasks: **POS Account Folio** and **POS Account Credit**.
15. Click **Save**.

## Country Specific - Poland - Updates Added

### Country Specific - Poland - Internal Folio Added

Refer to [Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide](#)..

### Country Specific - Poland - Folio Types Updated

The Folio Types configuration screen is updated to display the **Internal** column header, so that you can identify the [Internal Folio Type](#).

The Manage Folio Type configuration screen is updated to display the **Internal** checkbox, so you can configure the [Internal Folio Type](#).

### Country Specific - Poland - PL\_JPK\_FA Export Updated

The PL\_JPK\_FA Export is updated to exclude Internal folios (Nota Wewnetrzna), so that the Export continues to include only normal folios (Faktura) and Credit Bills (Kredyt).

You must recreate the Export from the template for this change to take effect.

### Country Specific - Poland - Profile Details Updated

The Profile Details screen is updated to display the Internal checkbox for Company, Travel Agent, and Source profiles, so you can specify which profiles generate an Internal folio during settlement. See [Managing Sales Account Profiles](#).

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Financial**, select **Cashiering Management**, and then select **Folio Types**.
2. Click **New**.
3. Enter a value for **Folio Type** and select **Internal**.
4. Click **Save**.
5. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
6. Enter search criteria then click **Search**.
7. Select the **PL\_JPK\_FA** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
8. Click **New from Template**.
9. Search and select **PL\_JPK\_FA**.
10. Click **Create and Continue**.

## DISTRIBUTION

### Distribution Administration Menu Added

#### Distribution

A Distribution menu is added to Administration for managing **Channel Rates Plans** from hub and property locations, as well as **Property Controls** from a property location. See [Administration menu](#).

## IMPACT OR OTHER CONSIDERATIONS

The Distribution menu is available only when using OPERA Cloud Distribution 24.2 or higher.

Make sure you have the necessary **Channel Management** tasks assigned in OPERA Cloud Distribution at the cluster level and property level.

## EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

## Attendees Added to Catering Package

For properties with the **Catering Packages** OPERA Control active, you can specify the number of **attendees** while adding a catering package. See: [Managing Catering Packages on Blocks](#).

## Copy Catering Package/Template and Pricing Added

For properties with **Catering Events** and **Catering Packages** OPERA Controls active, you can copy Catering Packages and Templates within the same property. See [Configuring Catering Packages/Template](#).

| Code   | Description                | Days | Web Bookable | Package                             |
|--------|----------------------------|------|--------------|-------------------------------------|
| 1DMC   | Meeting and Dinner w/Space | 1    |              | <input checked="" type="checkbox"/> |
| 3DAY   | Three Day Meeting          | 3    |              | <input checked="" type="checkbox"/> |
| ALLDAY | All Day Meeting Package a  | 1    |              | <input checked="" type="checkbox"/> |

You can also copy Catering Package Pricing within the same property. See [Configuring Catering Package Pricing](#).

## Events Search Refresh Added

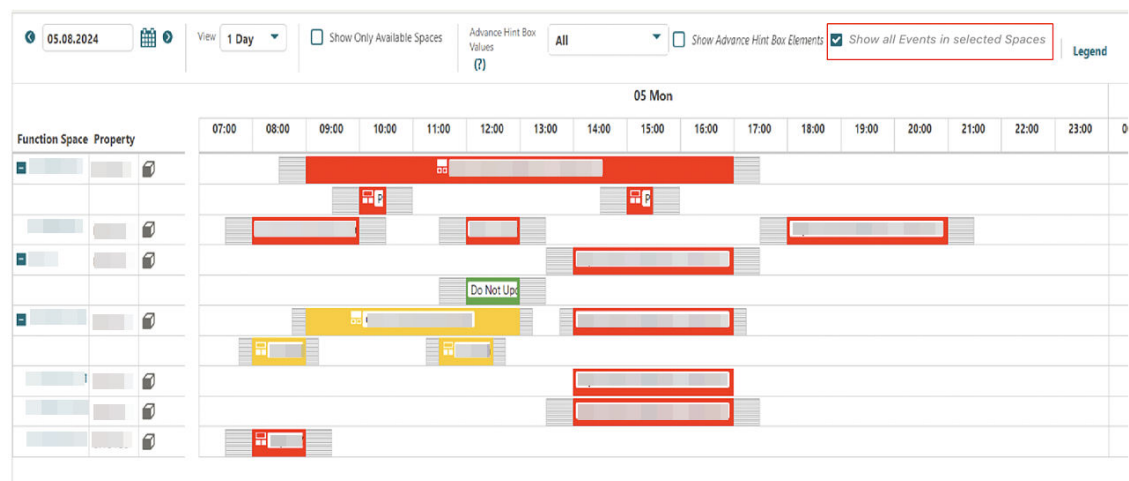
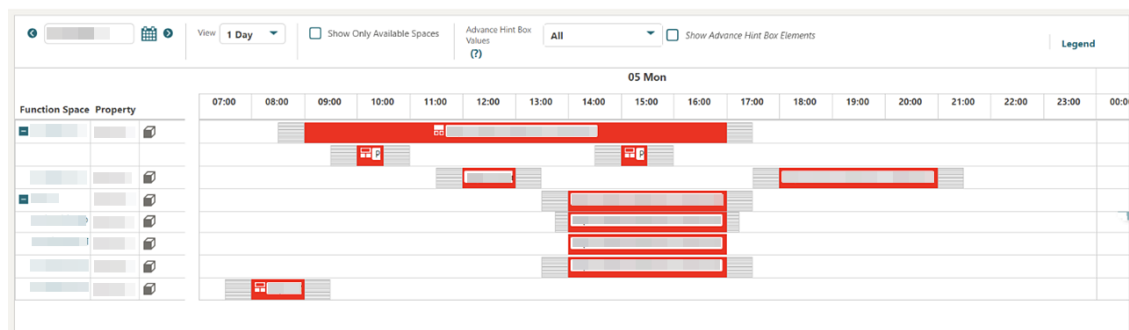
For properties with **Catering Events** OPERA Control active, all saved event changes appear when you return to Manage Events search results.

## Function Diary Updated

A **Block** filter is added to the Function Diary to display Function Spaces for Block Events. You can select the **Show all Events in Selected Spaces** checkbox to view all events in those Function spaces only. See [Changing Event Label Display](#).

The screenshot shows the OPERA Cloud interface for the Function Diary. The search filters are as follows:

- Required Field:** Property (selected), Start Date (Sun), View (7 Days), Start Time (12:00 AM), Event Label (?).
- Event Status:** Days of Week (?), Attendees (Minimum, Maximum), Minimum Area (Square Meters, Square Feet), Default Hint Box Values (?).
- Location:** Location, Space Type, Space, Setup Style.
- Event Type:** Function Space (?), Individual, Combo, Sort By (?), Default.
- Checkboxes:** Include Hidden Spaces (?), Show Rooms (?), Show Reservations (?), Show Only Available Spaces (?), Include Opportunities (?).
- Block Filter:** A red box highlights the 'Block' filter in the 'Default Hint Box Values' section.





For properties with the **Sales Allowance** OPERA Controls active, the Function Diary displays Sales Allowance and Available Sales Allowance values when you select the Show Rooms checkbox.

See [Using the Function Diary](#).

## Single Property View

Home / Bookings / Events / Function Diary

Function Diary

Search

Property

Start Date

View 21 Days

Start Time 00:00

Event Label Booking Name

Event Status

Days of Week Sunday,Monday,Tuesday,Wedne...

Minimum Area Square Meters

Default Hint Box Values

Event Category,Event Status...

Function Space Combos

Sort By Default

Include Hidden Spaces,Show ...

Modify Search Criteria

Search

Days of Week All

Show Rooms

Show Only Available Spaces

Advance Hint Box Values

All

Show Advance Hint Box Elements

Show all Events in selected Spaces

Legend

View 21 Days

|                           | January 2022 |        |        |        |        |        |        | February 2022 |        |        |        |        |        |        |        |        |        |
|---------------------------|--------------|--------|--------|--------|--------|--------|--------|---------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Room Grid                 | 30 Sun       | 31 Mon | 01 Tue | 02 Wed | 03 Thu | 04 Fri | 05 Sat | 06 Sun        | 07 Mon | 08 Tue | 09 Wed | 10 Thu | 11 Fri | 12 Sat | 13 Sun | 14 Mon | 15 Tue |
| Sales Allowance           | 956          | 352    | 29     | 21     | 21     | 19     | 19     | 19            | 19     | 19     | 9      | 9      | 9      | 19     | 9      | 19     | 9      |
| Deduct Inventory          | 972          | 409    | 15     | 13     | 26     | 26     | 26     | 26            | 0      | 26     | 8      | 8      | 8      | 18     | 8      | 22     | 73     |
| Non-Deduct Inventory      | 18858        | 11412  | 2092   | 1803   | 989    | 954    | 1010   | 1000          | 988    | 30     | 30     | 20     | 20     | 0      | 10     | 23     | 15     |
| Available Sales Allowance | 0            | 0      | 25     | 19     | 19     | 19     | 19     | 19            | 19     | 19     | 9      | 9      | 9      | 9      | 9      | 5      | 4      |
| Available Rooms           | 998          | 65     | 462    | 463    | 451    | 451    | 446    | 446           | 472    | 446    | 469    | 469    | 469    | 469    | 469    | 455    | 400    |

## Multi Property View

Home / Bookings / Events / Function Diary

Function Diary

Search

Property: Start Date: View 21 Days Start Time 00:00 Event Label Booking Name Event Status ACT,ALLO,DED,DEF,INQ,OPT,PE... Days of Week Sunday,Monday,Tuesday,Wedne... Minimum Area Square Meters Default Hint Box Values Event Category,Event Status... Function Space Combos Sort By Default Show Rooms

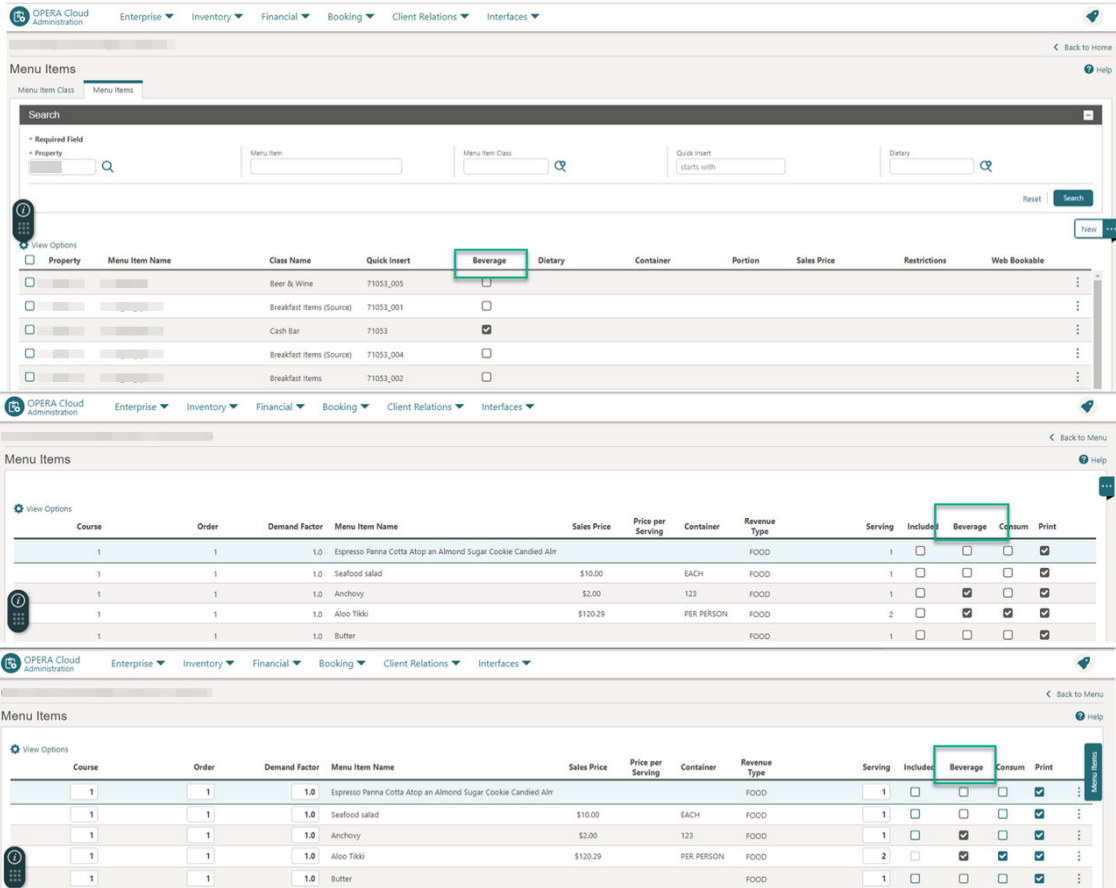
Modify Search Criteria Search

Days of Week: All Show Rooms Show Only Available Spaces Advance Hint Box Values (?) Show Advance Hint Box Elements Show all Events in selected Spaces Legend

|                           | January 2022 |        | February 2022 |        |
|---------------------------|--------------|--------|---------------|--------|
| Room Grid                 | 30 Sun       | 31 Mon | 01 Tue        | 02 Wed |
| Sales Allowance           | 956          | 352    | 29            | 21     |
| Deduct Inventory          | 972          | 409    | 15            | 13     |
| Non-Deduct Inventory      | 18858        | 11412  | 2092          | 1823   |
| Available Sales Allowance | 0            | 0      | 25            | 19     |
| Available Rooms           | 1066         | 133    | 530           | 531    |

## Menu Item Configuration Updated

For properties with the **Event Resources** OPERA Control active, [Menu Item configuration](#) includes a new **Beverage** checkbox.



# EXPORTS

## Expression Editor Updated

The expression editor **OPERA API** field list is sorted alphabetically. See [Using the Expression Editor](#).

# INTEGRATIONS

## Business Events for Deposit Ledger Updated

The following business events generate for the deposit ledger activity:

### New Posting

1. Unallocated Deposit Payment is posted.
2. Existing Deposit Payment is transferred.
3. Existing Deposit Payment is split and transferred.
4. Deposit Payment is reversed.
5. The deposit Ledger is transferred to the Guest Ledger.

### New and Update Posting

1. Deposit Folio is generated.
2. Deposit Folio is transferred to the Guest Ledger post-check-in.

See [Configuring Business Events](#).

## Channel Management OPERA Controls Added

The following OPERA Controls are added to the [Channel Management group](#) to streamline rate code management and improve the functionality of the calendar feature.

- **Inactivate Channel Rate Code from Profile (Parameter)** - Allows you to automatically inactivate a Channel Rate Code if the associated Channel Access Code is inactivated from the profile. If the Channel Rate Code is linked to multiple Channel Access Codes, it becomes inactivated only when all associated Channel Access Codes across other profiles become inactive.
- **OWS Calendar Mode (Settings)** - provides three modes for the fetch calendar functionality:
  - NONE: Retains the original calendar functionality without any modifications.
  - LOWEST: Returns a single rate with the lowest amount in the response.
  - Rate Code: Allows you to select a specific rate code to use for the calendar functionality.

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Channel Management** group.
4. Locate and enable the **Inactivate Channel Rate Code** parameter.
5. Locate and enable the **OWS Calendar Mode** settings.

## Cloud Hub Message Statistics Added

An Exchange Message Statistics option lets you view message statistics for Business Events Queue, Outbound Queue, and Inbound Queue for Central Interfaces (Cloud Hub) by Property,

Interface, and Message Status. You can group results by selecting the **Module and Action Type** checkbox. See [Viewing Message Statistics](#).

Home / Message Status / Message Statistics < Back to Home

### Message Statistics ? Help

Search

★ Required Field

★ Queue Name

Outbound

★ Type

Central Interface

Property

Interface ID

Message Status

From Enqueue Date Time

DD.MM.YYYY

To Enqueue Date Time

DD.MM.YYYY

☐ Group By Module And Action Type

Reset

Search

View Options

| Property | Interface ID | Consumer Name | Message Status | Message Count |
|----------|--------------|---------------|----------------|---------------|
|          | OXI-OPERA    |               | Failed         | 46            |
|          | OXI-OPERA    |               | Processed      | 14            |
|          | OXI-OPERA    |               | Ready          | 2             |

## Fiscal Integration Updated

The following Reservation and Profile Fiscal Business Events data elements are updated with the correct data:

- DATE OF BIRTH
- BIRTH DATE
- NEW ACCOMPANYING GUEST BIRTH DATE
- ACCOMPANYING GUEST BIRTH DATE
- DELETED ACCOMPANYING GUEST BIRTH DATE
- NEW ACCOMPANYING GUEST ID NUMBER
- ACCOMPANYING GUEST ID NUMBER
- DELETED ACCOMPANYING GUEST ID NUMBER
- ID NUMBER

### Kiosk and Video Check-outs

OPERA Fiscal Integration Solution (OFIS) on Cloud enhances and initiates the OFIS Cloud-to-Cloud Fiscal Flow for the Kiosk and Video Check Outs. The supporting documents are also included for the Confirmation Letter, Information Folio, and Pro-Forma Folio.

### Manage OFIS Cloud Configuration

OPERA Fiscal Integration Solution (OFIS) on Cloud enhances and renames two delivery field names. See [Configuring OFIS Cloud Integrations](#).

OPERA Cloud Administration Enterprise Inventory Financial Booking Distribution Client Relations Interfaces

Home / Financial / Fiscal Management / OXS Cloud Configuration / Manage OXS Cloud Configuration

Property:  Delivery: **GENERIC\_JSON**

Template File:  End Point URI:  Auth Type: **NONE** Fiscal Business Events Max Retries: **3** Retry Interval (ms): **5000**

Cancel Save

Field names are changed From "Retries" to "Fiscal Business Events Max Retries" and from "Retry Interval" to "Retry Interval (ms)" for the following deliveries:

- EFSTA
- GENERIC\_JSON
- PEPPOL3\_0
- HGRS
- NTMP
- SNRHOS

## OXI Message Statistics Added

A new Exchange Message Statistics option lets you view message statistics for the Business Events Queue, Outbound Queue, and Inbound Queue for Property Interfaces (OXI) by Property, Interface, and Message Status. You can group results by selecting the **Group by Module And Action Type** checkbox. See [Viewing Message Statistics](#).

Home / Message Status / Message Statistics [Back to Home](#)

Message Statistics [Help](#)

Search

\* Required Field  
 \* Queue Name: **Outbound**  
 \* Type: **Central Interface**  
 Property:

Interface ID:   
 Message Status:   
 From Enqueue Date Time:

To Enqueue Date Time:    
☐ Group By Module And Action Type

Reset Search

View Options

| Property | Interface ID | Consumer Name | Message Status | Message Count |
|----------|--------------|---------------|----------------|---------------|
|          | OXI-OPERA    |               | Failed         | 46            |
|          | OXI-OPERA    |               | Processed      | 14            |
|          | OXI-OPERA    |               | Ready          | 2             |

## MEMBERSHIP

## Award Code Field Increased to 20 Characters

## Loyalty

The **Award Code** field length is increased to 20 characters in Membership Type configuration. See [Configuring Membership Type Awards](#).

Awards

✕

✱ Required Field

✱ Award Code

20CHARACTERSLONGAWAR

Membership Level

MID

🔍

Award Based On

Rate

Label

Rate Award

✱ Start Sell Date

03/07/2020

📅 Fri

End Sell Date

08/08/2024

📅 Thu

Seq

-

+

Description

Cancellation Policy

Cancel Penalty Days

-

0

+

Cancel Penalty Charge

-

0

+

Points ▼

☐ Nights

Number Of Nights

-

+

Membership Award Rates

✕

⚙️ View Options

✱ Property

✱ Rate Codes

AWARD TEAM,AWC

🔍

⋮

Cancel

Save

## Default Enrollment Code Added

A **Default Property Enrollment Code** OPERA Control is added in the [Membership group](#) to define a default enrollment code to populate when performing an enrollment or adding a profile membership from a property location.

The **Default Enrollment Code** OPERA Control is renamed to **Default Global Enrollment Code** OPERA Control to define a default enrollment code to populate when performing an enrollment or adding a profile membership from a hub location.



**Note:**

If the **Default Property Enrollment Code** is not configured, the enrollment code defaults from **Default Global Enrollment Code** when performing an enrollment or adding membership details to a profile from a property location.

**STEPS TO ENABLE**

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership** group.
4. Locate and update the **Default Global Enrollment Code** and the **Default Property Enrollment Code** settings.

## Pagination Added to Manage Membership Claims

**Loyalty**

For tenants with the **Membership Claims** OPERA Control active, Manage Membership Claims adds pagination to improve usability. See [Managing Membership Claims](#).

The screenshot shows the OPERA Cloud interface with the 'Claims' section selected. The table displays a list of membership claims with columns for Claim Number, Claim Date, Caller Name, Reply By, Membership Type, Membership Number, Claim Status, Claim Type, and Close Date. The table is paginated, showing 10 claims per page. The current page is 1 of 2, with a 'Next' button visible at the bottom right of the table.

| Claim Number | Claim Date | Caller Name | Reply By       | Membership Type | Membership Number | Claim Status | Claim Type | Close Date |
|--------------|------------|-------------|----------------|-----------------|-------------------|--------------|------------|------------|
| 2882         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2881         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2880         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2879         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2878         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2877         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2876         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2875         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2874         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX0405    | OPEN         | ED         |            |
| 2873         | 12/07/2024 | Fi          | 31/10/2024 Thu | CRM/NOVAL       | XXXXXXXXXX05090   | OPEN         | ED         |            |

## Stay Date Added to Member Award List

**Loyalty**

For properties with the **Awards Points Redemption** OPERA Control active, the **Stay Date** displaying the date the award was redeemed is added to the Member Award list. Click the plus sign to expand the Award ID. The **Stay Date** appears next to the **Arrival Date**. See [Viewing Reservation Awards](#).

Award List
✕

**Membership Information**

Membership Type  
[REDACTED]

Membership Card Number  
[REDACTED]

Name on Card  
[REDACTED]

Points Available  
**92466.27**

**Awards**

Property  
[REDACTED] 🔍

Confirmation Number  
[REDACTED]

Award Type  
[REDACTED] 🔍

Award Code  
[REDACTED] 🔍

Award ID  
[REDACTED]

[Reset](#) | [Search](#)

[Issue](#)

⚙️ View Options

| Award ID   | Property   | Confirmation Number | Award Type | Award Code   | Points  | Cancelled                | Date Awarded   |
|--|------------|---------------------|------------|--------------|---------|--------------------------|----------------|
| 819232   | [REDACTED] | 4089444             | RATE       | 123456789... | 2500.00 | <input type="checkbox"/> | 22/10/2022 Sat |
| <div style="display: flex; justify-content: space-between;"> <div> Arrival Date<br/><b>22/10/2024</b> Tue </div> <div style="border: 2px solid red; padding: 2px;"> Stay Date<br/><b>22/10/2024</b> Tue </div> <div> Cancel Days<br/><b>1</b> </div> <div> Cancellation Number<br/>— </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <div> Source<br/><b>REF</b> </div> <div> Penalty Points<br/><b>10.00</b> </div> <div> Reservation Cancel Number<br/>— </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <div> Cancel Date<br/>— </div> <div> Actual Cancel Points<br/>— </div> </div> |            |                     |            |              |         |                          |                |

## View Membership Records for Inactive Properties Added

**Loyalty** You can view Membership Transaction details for inactive properties or properties unavailable (migrated records for properties that do not exist) See: [Managing Profile Membership \(Loyalty Cloud Service\)](#).



Membership

[Member Info](#) | [Points To Expire](#) | [Award List](#) | [Back to Membership](#)

Membership Information

Card Number

Type

Level  
**BLACK**

Search Transactions

Property

Transaction Date  
DD.MM.YYYY

Confirmation Number

Arrival From  
DD.MM.YYYY

Departure To  
DD.MM.YYYY

Reset
Search

New Transaction

View Options

| Transaction Date  | Type       | HUB/Property | Points Calculation | Confirmation Number | Arrival           | Departure         | Award Points |
|-------------------|------------|--------------|--------------------|---------------------|-------------------|-------------------|--------------|
| 11.07.2024<br>Thu | Others/Adj |              | ✓                  |                     | 11.07.2024<br>Thu | 18.07.2024<br>Thu | 1000         |
| 11.07.2024<br>Thu | Stay/Adj   |              | ✓                  |                     | 11.07.2024<br>Thu | 12.07.2024<br>Fri | 10           |
| 12.07.2024<br>Fri | Stay/Adj   |              | ✓                  |                     | 01.07.2024<br>Mon | 19.07.2024<br>Fri | 200          |
| 17.05.2018<br>Thu | Stay/Adj   |              | ✓                  |                     | 02.02.2018<br>Fri | 04.02.2018<br>Sun | 1000         |
| 06.07.2017<br>Thu | Stay/Adj   |              | ✓                  |                     | 12.06.2017<br>Mon | 20.06.2017<br>Tue | 800          |
| Totals            |            |              |                    |                     |                   |                   | 3010         |

## MISCELLANEOUS

### Managed By Column Added in OPERA Cloud Administration

#### Central

A **Managed By** column is added to Administration search results indicating the origin of the configuration codes. For example, if the configuration is added manually in OPERA Cloud/Administration, the configuration entries are labeled as "Property Managed."

An **Override Enterprise Managed Configuration** task is added to the [General group](#) for future use and only applies when Enterprise Management is used to distribute configuration to OPERA Cloud.

Room Class

Property Template

Search

Required Field

Property

Code

Reset Search

View Options

| Code    | Description  | Number of Rooms | Seq | Managed By       |
|---------|--------------|-----------------|-----|------------------|
| AB      | ab           | 0               | 1   | Property Managed |
| EMRMCL1 | RoomClass EM | 0               | 1   | Property Managed |
| SYNC    | Sync Test    | 0               |     | Property Managed |

## IMPACT OR OTHER CONSIDERATIONS

This update is required for Enterprise Management, which is included in the **OPERA Cloud Central Management Services** subscription. Enterprise Management will be rolled out in phases to new and existing OPERA Cloud Central subscribers.

## STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group and grant the **Override Enterprise Managed Configuration** task.
5. Click **Save**.

# MOBILE

## OPERA Cloud Mobile (PWA) App Added

OPERA Cloud Mobile extends various OPERA Cloud features to smartphone devices as a Progressive Web App (PWA) with a redesigned (Oracle Redwood) user experience and functioning like an operating system-specific app.

In OPERA Cloud Mobile (PWA), you can:

- Use a device camera or picture library to capture images for maintenance requests.
- Receive housekeeping general and emergency assistance requests as notifications.
- Use right/left swipe gestures for swift and fast actions.
- Use hard press option actions available as shortcuts.

Based on the OPERA Controls active and user tasks assigned to your role, you can:

- Use Task Companion to manage your assigned task sheet: to update room statuses and set an on-break room attendant status. You can also manage reservation traces and view reservation details.
- Update room status, housekeeping status and set a priority service status.
- Use Post It to posting articles to reservation accounts from Task Companion or from the landing page.
- Manage Room Maintenance tasks from the Task Companion or from the landing page.
- Set the menu display order for all the modules on the landing page to suite your preference.
- Change Location to another property or hub location in multi-property operations.
- Change Language and Change Pin actions.

OPERA Cloud Mobile (PWA) is installed on a mobile device by scanning the QR code displayed in the OPERA Cloud desktop side menu option. Use the **Add to Home Screen** mobile browser option to install an OPERA Cloud Mobile bookmark shortcut icon on the home screen of your mobile device. For more information, see [OPERA Cloud Mobile \(PWA\) Overview](#).

#### IMPACT OR OTHER CONSIDERATIONS

**Note:**

OPERA Cloud Mobile (PWA) is not replacing the existing OPERA Cloud Mobile (/mobile) web application.

## PROPERTY APIs

### BLK - blockChangesByDateTime Updated

The **blockChangesByDateTime** operation is updated to **includeEventChanges** for the Block API (BLK). When **includeEventChanges** is set to true blocks that have events created, changed, or deleted within the request time frame are returned with **eventChanges** as true in the response.

### BLKCFG - getBlockSalesAllowanceActivityLog Added

The Block Configuration API (BLKCFG) has a new operation: **getBlockSalesAllowanceActivityLog**. This operation allows you to view the Changes Log in Sales Allowance.

## CRM - profileStatistics Operation Updated

The **profileStatistics** operation in the Customer Relationship Management API (CRM) is updated with query parameters, where **limit** and **offset** are added to the Request, and **totalPages**, **offset**, **limit**, **hasMore**, **totalResults**, and **count** are added in the Response body. This allows you to fetch 20 records per page.

## CRM - putProfileByExtId Operation Added

The **putProfileByExtId** operation is added in the Customer Relationship Management API (CRM), enabling you to edit and update profile details using the **External Profile ID** and **External Database**.

## EVMCFG - copyCateringPackage and copyCateringPackagePrice Operations Added

The Event Configuration API (EVMCFG) has two new operations added: **copyCateringPackage** and **copyCateringPackagePrice**. These operations allow you to copy the Catering Packages/Templates and copy the Catering Package Pricing.

## FOF - getFrontOfficeStatisticsWithDateRange Operation Updated

The following new elements are added to the **getFrontOfficeStatisticsWithDateRange** in the Front Office (FOF) API:

- AdultsArrivals
- ChildrenArrivals
- Children1Arrivals
- Children2Arrivals
- Children3Arrivals
- AdultsInHouse
- ChildrenInHouse
- Children1InHouse
- Children2InHouse
- Children3InHouse

## FOF - getReservationSummaries Operation Updated

The getReservationSummaries operation in the Front Office (FOF) API is updated. This operation allow you to search reservations on the basis of Room and Last Name or First Name of the guest. Pagination is also supported, and the following new query parameters are added:

- Guest Name
- Guest Alternate Name
- Adults Icon with number
- Children Icon with number
- Room (to come on top with Reservation Header)
- Reservation Status (Arrival / Departure) icon
- Expected Arrival Date, Day
- Expected Departure Date, Day
- Membership Type (Code)
- Membership Level Icon & Description
- Membership Number
- VIP Icon & Code
- Specials Code
- No Post

## INV - getInventoryStatistics Operation Updated

The following new elements are added to the getInventoryStatistics in the Inventory (INV) API:

- HouseScheduledRoomMovesYN
- RoomScheduledRoomMoveInsYN
- RoomScheduledRoomMoveOutsYN

## INV - getInventoryStatistics Operation Updated

The following new elements are added to the getInventoryStatistics operation in the Inventory (INV) API:

- AdultsArrivals
- ChildrenArrivals
- Children1Arrivals
- Children2Arrivals
- Children3Arrivals
- AdultsInHouse
- ChildrenInHouse
- Children1InHouse

- Children2InHouse
- Children3InHouse

**Note:**

The Children1-3, Arrivals, and InHouse are included only when the **Child Rates By Defined Buckets** or **Guest Age Categories** OPERA Controls are active. The above information is available for Room Type or Room Class levels.

## Property APIs - Date Range and Pagination Added

New limits implemented on request parameters enhance performance and optimize resource usage. The Property APIs enforce limits on date ranges and pagination. For further, detailed information on these changes, review the [April 2024 Major Changes Announcement](#).

Error Messages:

- **Exceeding Date Range:** The time span allowed by this API is <180 days> only. Review the query parameters <arrivalStartDate>, and <arrivalEndDate>, and try again.
- **Exceeding the Limit:** The maximum limit for this API is X. However, it is currently being invoked with <input limit>. Make sure your organization promptly aligns with the limit of X.

## RM Config - putOutOfOrderServiceReasons Operation Updated

The putOutOfOrderServiceReasons operation in the Room Configuration (RM Config) API includes the following new element:

- **returnTimeRequired.** Setting the returnTimeRequired to true will display the Return Time required in Out of Order (OOO) or Out of Service (OOS). You must enter a return time in Out of Order (OOO) or Out of Service (OOS). Setting the deductYn to false will not display the Time Required field in Out of Order (OOO) or Out of Service (OOS).

## RSV Async -startReservationDetailsMassUpdateProcess Operation updated

The startReservationDetailsMassUpdateProcess operation in the Reservation Async (RSV ASYNC) API has the following new elements:

- arrivalDate - Date
- numberNights - Number
- departureDate - Date
- adults - Number
- children - Number

- ageOfChild - Number
- rateCode - String (Enum/LOV)
- rate - Number
- roomType - String (Enum/LOV)
- roomTypeToChange - String (Enum/LOV)

## RSV- getReservation Operation Updated

The fetchinstruction RateInfoDetails is added to the getReservation operation in the Reservation (RSV) API. You can use this fetchinstruction RateInfoDetails to retrieve a breakdown of the rate code and package taxes for a reservation, as well as for the defined OTA Tax Type on the reservation.

## RSV - putReservationHotelmove Updated

The putReservationHotelmove operation in the Reservation (RSV) API has an optional new boolean attribute, retainRateCodeAndAmt, in the moveReservationHotelCriteriaType element.

## RTP ASYNC API - startSetDailyRatePlanSchedulesProcess Operation Updated

The startSetDailyRatePlanSchedulesProcess operation in the Rate ASYNC API is updated to introduce rateByAgeBuckets when the **Child Rates By Defined Buckets** OPERA Control is active and the child rate buckets are properly configured.

## RTP - getRatePlanSchedules and getPackage Operations Updated

In the Rate (RTP) API, a new string element bucketLabel is added to the hotelPackageSchedulePriceType element in the getRatePlanSchedules operation. Also, a new string element bucketLabel is added to the definitionrateByAgeBucketType element in the getPackage operation.

# RESERVATIONS

## Move Reservation Between Properties with the Same Rate Amount

For properties with the **Move Reservation With Same Rate Amount** OPERA Controls active, you can move reservations created with Daily Rates to another property while retaining the daily rate amount.

In addition, the fields related to **Arrival**, **Departure**, number of **Adults**, **Children**, **Nights**, and **Rooms** are disabled, preventing you from updating these values. See [Moving Reservations to Other Properties](#).

## Multiple Reservation Updates Updated

Multiple reservation update (mass update) is updated to support the following fields:

- Arrival Date
- Departure Date
- Number of Nights
- Adults
- Children
- Rate Code
- Rate (Amount)
- Room Type
- Room Type to Charge (Available when the **Room Type to Charge** OPERA Control is active)

See [Updating Multiple Reservation \(Mass Update\)](#).

## Reservation Sales Screen Updated

### Central

The following updates apply to the [Reservation Sales Screen](#):

### For In-Progress Reservations on the Overview Screen

For reservations per the membership handling configuration of "Always Prompt" or "Prompt if not Attached," upon clicking the Book button, a **Reservation Membership** screen opens for each reservation where profile memberships exist. You can apply those memberships appropriately to each linked reservation. A number at the top indicates the number of profile memberships you must review. A Previous and Next button navigates you through each page, and on the last page, the Apply button applies all of the selected profile memberships to the corresponding linked reservations.



Oracle Hospitality OPERA Cloud interface showing reservation details and membership management options.

Oracle Hospitality OPERA Cloud interface showing the result of an action on the reservation memberships.

Depending on the Reservation Traces tasks granted, you can add new **Traces**, view auto generated traces, and edit, delete, or action those traces from the Overview screen Traces icon.

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Channel Miscellaneous Reports

Friday, 16 Aug, 2024

Reservation

Help Add Another Reservation End Call Book

In Progress Property Caller Company Company Limited Travel Agent AAA Travel Source

Membership PLATINUM

VIP Code

Email

Phone

Address

Nationality

Available Points

Overview Linked Profiles Packages Deposits & Cancellation

Arrival 16.08.2024 Friday

Nights 1

Departure 17.08.2024 Saturday

Rooms 1 Adults 1

Children 0 Age(s)

Room Type

Room Type To Change

Rate Code 100

Rate Amount USD 101.00

Apply discount in Flat amount Percentage

Discount Amount

Market Code

Source Code RFP

Discount Reason

Payment Method

Channel / Origin

Packages BABY 1

Credit Card Number

Preferences

Items CRIB 1

Expiry

Purpose of Stay

Reservation Type CO

Card Holder Name

Custom Reference

Total cost of stay \$116.47

Shares

Linked Reservations

Future and Past Stays (0)

Daily Details

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Channel Miscellaneous Reports

Friday, 16 Aug, 2024

Reservation

Help Add Another Reservation End Call Book

In Progress Property Caller Company Company Limited Travel Agent AAA Travel Source

Membership PLATINUM

VIP Code

Email

Phone

Address

Nationality

Available Points

Overview Linked Profiles Packages Deposits & Cancellation

Arrival 16.08.2024 Friday

Nights 1

Departure 17.08.2024 Saturday

Rooms 1 Adults 1

Children 0 Age(s)

Room Type

Room Type To Change

Rate Code 100

Rate Amount USD 101.00

Apply discount in Flat amount Percentage

Discount Amount

Market Code CRS

Source Code RFP

Discount Reason

Payment Method

Packages BABY 1

Credit Card Number

Preferences

Items CRIB 1

Expiry

Purpose of Stay

Reservation Type CO

Card Holder Name

Custom Reference

Traces

2 results Add Trace All Pending Completed

Pending 16.08.2024 05:54 AM

FD This trace was auto attached for Auto Attach Element conditions configured on this rate code. Created

Completed 16.08.2024 12:00 PM

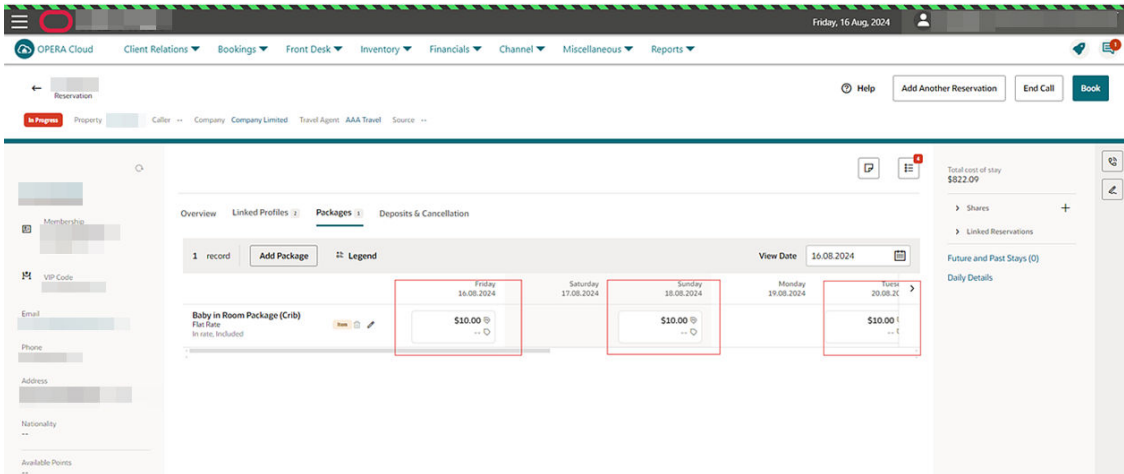
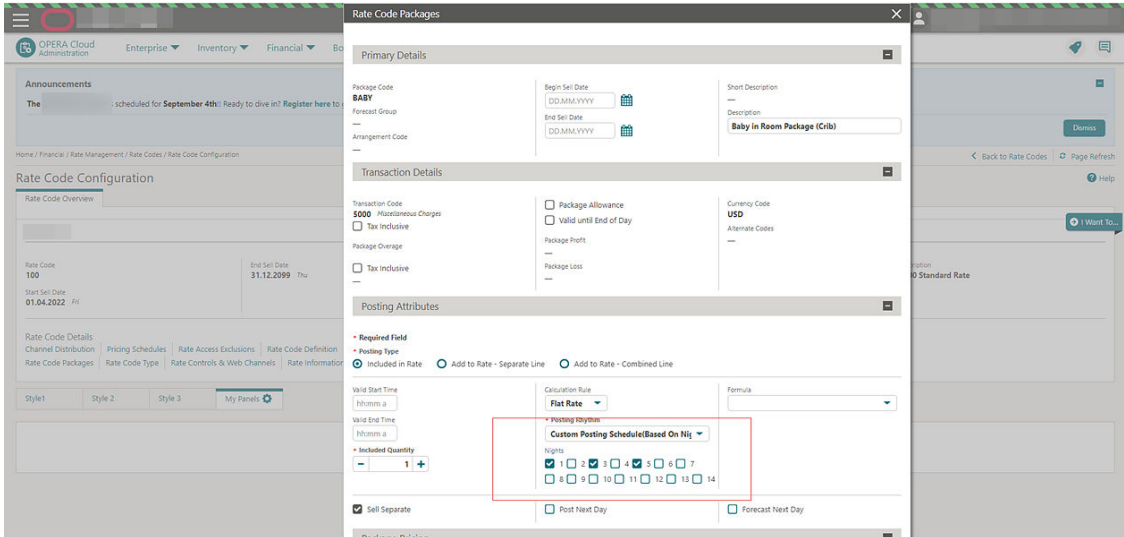
H5K Place Crib in room prior to guest arrival ... (1)

Close

Property, Company, Travel Agent, Source, and Block data in the page header appear as **links** and open a full view of the selected detail in a new screen.

The **Custom Reference** field is added in the Overview tab.

The reservation overview screen calculates **Custom Packages** added to the rate code when there is a custom posting schedule (based on nights) for specific days of the stays.



### For the Availability Results Screen

**New Reservation availability results display more descriptive content.**

- The rate and room type display descriptions instead of codes, and on hover, display a pop-up with a long description and additional important details.



The screenshot shows the OPERA Cloud interface with the 'Availability' tab selected. The search criteria are: Property: [redacted], Adults: 1, Children: 0, Arrival: 03.04.2024, Nights: 8, Departure: 11.04.2024, Rooms: 1. The search results show a 'Standard King' room with a 'Closed' badge and a 'Block' icon. The 'Block' icon is highlighted with a red circle.

**Block and Property Sell Messages** appear for an individual block in the Block Availability search results screen. These sell messages are expanded by default. You can collapse them by clicking the chevron. The block sell message can display up to five lines of text with an ellipse to indicate whether there are more than five sell messages to view.

Hovering on the sell messages area, whether it is expanded or collapsed, displays all the sell messages in a hover box.

The screenshot shows the OPERA Cloud interface with the 'Block Availability' tab selected. The search criteria are: Property: [redacted], Adults: 1, Children: 0, Arrival: 02.09.2024, Nights: 3, Departure: 05.09.2024, Rooms: 1. The search results show a 'Standard King' room with a 'Closed' badge and a 'Block' icon. The 'Block' icon is highlighted with a red circle. A hover box is visible over the 'Block' icon, displaying a list of sell messages.

The **closed rate** indicator appears, in addition to the closed rate badge, in availability results in the following scenarios:

- The  indicator appears next to the "Closed" badge when the room type is closed due to occupancy.
- The  indicator appears next to the "Closed" badge when the rate is closed due to inventory.
- The "Closed" badge appears only for any other reason or restriction.

## For the Find Reservation Search Screen

The **rate code**, **room type**, and **rate amount** links in the Find Reservation search results open a drawer displaying selected detail in a drawer.

- Click a rate code to open a drawer with rate code information.
- Click a room type to open a drawer with room type information.
- Click a rate amount to open a drawer with the rate information table.

The **Total row per column** is added in the Rate Information table in the room and rate details drawer opened from the availability results.

The screenshot shows the OPERA Cloud interface with a search results drawer open for 'Standard King' rates. The drawer displays a table of rates with columns for Date, Rate Code, Rate Amount, Packages, Subtotal, Generators, and Total. A red box highlights the total row at the bottom of the table.

| Date       | Rate Code | Rate Amount | Packages | Subtotal | Generators | Total  |
|------------|-----------|-------------|----------|----------|------------|--------|
| 03.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 04.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 05.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 06.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 07.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 08.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 09.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
| 10.04.2024 | JSRATE    | 100.00      | 10.00    | 110.00   | 10.00      | 120.00 |
|            |           | 800.00      | 80.00    | 880.00   | 80.00      | 960.00 |

## ROLE MANAGER

### Create User Updated for OPERA Cloud Identity Management

You can read the **Act As/At** attributes from the Identity Domain when creating new OPERA Cloud users. This ensures that these attributes are added during user creation using various methods, including the Just-in-Time (JIT) and System for Cross-domain Identity Management (SCIM), Azure AD Sync, or Okta Integration. This update streamlines the user setup process and enhances integration capabilities across platforms. See [Managing Users](#).

### Manage Interface User Accounts Updated

[Manage Interface Users](#) offers the ability to unlock legacy interface user accounts for users with the Chain Admin or Property Admin role assigned. Legacy interface users pertain to legacy interfaces such as OPERA Xchange Interface, OPERA Electronic Distribution Suite, OPERA Fiscal Integration Solution, and Oracle FIAS.

## ROOMS MANAGEMENT

### Housekeeping Forecast Updated

For properties with the **Guest Age Categories** OPERA Control or **Child Rates By Defined Buckets** OPERA Control active, the Housekeeping Forecast is updated to indicate the number of children per age range in the **Arrival Persons** and **In House Persons** sections. See [Forecasting Housekeeping Services](#).

### Unit Status Configuration Updated

For properties with the **Unit Status** OPERA Control active, selecting the **Return Time Required** checkbox during unit status configuration mandates entering a return time when marking a room as Out of Order (OOO) or Out of Service (OOS). The **Return Time** field serves as a standard input and does not automatically change the room's status after the specified time. The room will be removed only from OOO or OOS status once the designated end date passes. **Deduct Availability**, **Include in Statistics**, and **Return Time Required** are added in the search results panel. See [Configuring Unit Statuses](#).

## TOOLBOX

### Password Rotation for all SL\_GENERIC Outbound Configurations Updated

When you update the OAuth credentials, including Client Key and/or Service Account Key password for Outbound Codes (type SL\_GENERIC), a pop-up appears. The pop-up asks whether you want to apply and update all Outbound Codes of the matching type when the Outbound Code OAuth token URL, Client Id and Service Account Key are matched. Select Yes to update all. Select No if you do not want to update.

Outbound System Configuration

Help  
I Want To...

**\* Required Field**

☐ Inactive

Context  
Property  
Outbound Type

Outbound Code  
Outbound Description  
Protocol  
REST

☐ Enable External System  
☐ Enable Conversions

**\* Authorization Type**  
Application Key

Service Account  
Service Account Key

**\* OAuth Token Url**

**\* Grant Type**  
Client Credentials

**\* Client Id**  
.....

**\* Client Key**  
.....

Scope  
your scope

Do you want to update OAuth credentials for all matching outbound codes of SL\_GENERIC type?

No Yes

Service Details

View Options

**\* Service Name**  
**\* Service Path**

Cancel Save

## Payment Method Added to Reservation Import

The reservation import data file is updated with a Reservation Payment Method (res\_payment\_method) column. You can reference only payments that are configured as cash, check, and credit cards. Importing credit cards is not supported. When the **Mandatory Method of Payment** OPERA Control is active, a value must exist for the res\_payment\_method column for each row in the import file. See [Importing Reservations](#).

| RES_UniqueID | UniquetRES_ConfID | RES_CRS | RES_ExtorRES_Reve | RES_ArrivRES_Depa | RES_RoomRES_Room | RES_NumRES_Num | RES_Rate | RES_Rate | RES_Curre | RES_Fixed | RateYN | Res_Payment_Method | Room_number | RES_Mark | RES_Sour | RES_Origin | RES_Sour | RES_Comp | RES_Trav | RES_Co |
|--------------|-------------------|---------|-------------------|-------------------|------------------|----------------|----------|----------|-----------|-----------|--------|--------------------|-------------|----------|----------|------------|----------|----------|----------|--------|
| 3000         | 1                 | 345634  | 4PM               | 20230201          | 20230203         | 1              | 1        | 0        | 100       | USD       | N      |                    |             | ASSN     | AAA      | PMS        |          |          |          |        |
| 3001         | 2                 | 456123  | 4PM               | 20230201          | 20230203         | 1              | 2        | 0        | 120       | USD       | N      |                    |             | ASSN     | AAA      | PMS        |          |          |          |        |
| 3002         | 3                 | 123245  | 4PM               | 20230201          | 20230203         | 1              | 1        | 1        | 120       | USD       | N      |                    |             | ASSN     | AAA      | PMS        |          |          |          |        |

# 2

## Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

### Accounts Receivables

| Bug ID   | Description  |
|----------|--|
| 36888720 | In an Accounts Receivables scenario where an AR Account has multiple invoices generated by different users for the same bill number, the correct user appears when previewing each AR Invoice. |

### Block Management

| Bug ID   | Description  |
|----------|--|
| 36950020 | When changing the profiles on a block and activities exist, you are prompted to update the linked activities. When selecting yes, the profiles on the linked activities update successfully.   |
| 36923523 | In the Room and Rate Grid, the cursor moves as expected to the columns where room types are loaded.  |
| 36914702 | If the Shares functionality OPERA Control is active, and share reservations for a block are being created or combined where the Print Rate checkbox is selected on the Rate Code, share reservations inherit the Print Rate flag onto the reservation. |
| 36913314 | Validation is added to prevent duplicate packages from being added when the same package exists on a block reservation, and you attempt to add from the Apply to All functionality.  |
| 36824229 | When the Activities OPERA Control is inactive, the prompt for Activity Updates in a block no longer appears.   |
| 36820316 | Inventory Control is not visible on the Block Overview screen when the Elastic Block OPERA Control is inactive.  |
| 36811895 | When creating a Block Reservation and applying a Custom Reference field to that reservation, when the Apply to All prompt is presented, you can apply the Custom Reference to additional reservations apart of the block.                              |
| 36758038 | The broken link icon appears in the business block when an account and contact that are not primary are linked to the block.   |
| 36725854 | The Block Short Listing Report (rep_bh_short) displays actual Rooms and Catering Owner Codes.  |
| 36706030 | The rep_month_end_details_bi report is generated in Excel format when it is scheduled to be emailed in Excel format.   |
| 36701801 | You can assign rooms to rooming list records when the room is available for the selected date range of the reservation.  |
| 36680656 | The Synchronize checkbox is not selected for status that is open for pick up even if it is a starting status.  |
| 36574986 | If you create, edit, or copy a block for a number of days longer than the number set in the Maximum Number of Block Days OPERA Control, you receive an error message.  |
| 34783624 | You can navigate to Stay Statistics without encountering errors.   |



# Cashiering and Financials

| Bug ID   | Description  |
|----------|--|
| 37253391 | The Check Out Business Event (BE) generates successfully upon guest check-out.   |
| 37029543 | The End of Day process sends the staged transactions to the gaming vendor for approval. You can also select more than one staged transaction from the Comp Posting Journal screen and submit them for approval.  |
| 37014432 | When the same rate code is configured across multiple properties, only one returns in a hub level search.  |
| 37101134 | The City Tax calculation is correct in a scenario where the Add to Rate-Combined Line package is configured with the CITY_TAX formula, the formula field for Packages To Include is blank, and the package is attached to a reservation with a Fixed Rate.   |
| 37084704 | The credit card number is removed from the Passerby folio when you enter the credit card details in the Supplement or Reference fields and create a Passerby folio.  |
| 37032845 | The Deposit Ledger report accurately reflects the correct balances for deposits transferred from the Import Data Utility.  |
| 37018546 | The Manage Rate Code screen appears when you select Back to Rate Code while creating a rate code at the hub level.   |
| 37014080 | Rate Code Search and Rate Code Delete work as expected.  |
| 36994290 | The amounts appearing on the Rate Information screen for Guest Pay Total (Estimated) and for Routing (Estimated) considers fixed charges routed to a reservation regardless of whether the Routed To reservation is checked in.  |
| 36951576 | Following an upgrade, all deposits appear correctly on the Deposit Cancellation screen.  |
| 36951517 | The Sample Folio report (sample_folio.rtf) is updated so that the decimal format of the TOTAL_INCLUSIVE_TAX merge code always adheres to the Currency Format configured for the property.  |
| 36945890 | When the Check In Prepay Rules OPERA Control is set to Advanced Folio Posting and Suppress Advanced Bill Options is set to Tonight, you receive the pop-up after clicking Complete Check-in: <ul style="list-style-type: none"> <li>• The "First Night" radial button is pre-selected.</li> <li>• The UI presents you with a night (first night) duration of the stay in the calculation.</li> </ul> |
| 36941875 | During Copy Reservation, the Comp Routing Instructions are copied to the target reservation only when the guest profile exists with Patron Tracking System (PTS) membership.   |
| 36934002 | In Article configuration, the currency code for the default price appears based on the currency selected in Property controls, even if the chain currency differs from the property currency.  |
| 36892753 | When creating a new chain, the following Foreign Currency Codes update: <ul style="list-style-type: none"> <li>• Currency Code UGX (Uganda Shillings) is updated to two decimals.</li> <li>• Currency Code EUR (Euro) is updated to two decimals.</li> </ul>   |
| 36892441 | When the Default Auto Settlement on Reservation OPERA Control is enabled, the Auto Settle checkbox in Payment Instructions is enabled for reservations with payment methods that are included in the Auto Settlement Rules Child OPERA Control Payment Methods.  |
| 36868502 | In a scenario where a folio is voided, the information message, "A folio has been voided. Please finalize the corrections and generate a new folio" appears at the top of the billing screen until the corrections are complete and a new folio is generated.  |
| 36868260 | You cannot activate the Pay By Link OPERA Control with the Advance Deposit handling OPERA Control setting value other than 0,1 and 2. Conversely, you cannot change the Advance Deposit Handling OPERA Control setting other than 0,1, and 2 when the Pay By Link OPERA Control is active.   |
| 36862740 | When the Default Folio Style OPERA Control setting is set to 4, 5, or 13, you cannot change the Arrangement Folio setting from "Yes" to "No." If you try to print a folio with an incompatible Folio Style, the following error message appears: "The current folio style (4, 5, or 13) does not allow the Folio Arrangement parameter to be turned off. Please modify the folio style to proceed."  |

| Bug ID   | Description  |
|----------|--|
| 36860482 | In a scenario where the CITY_TAX Formula is configured on a Package, and the field for Packages To Include is blank, the calculation does not include packages attached to the reservation or rate code.   |
| 36855291 | Fixed Charges are not removed from a reservation after an arrival time is added and the length of stay increased.  |
| 36838765 | In a scenario where CITY_TAX is configured for a rate code, and you change the Room Type to Charge (also known as RTC) value to a different Room Type, the CITY_TAX calculation considers the new Room Type to Charge value.   |
| 36828163 | The IT_FISCAL_B report is updated to consider the first 200 characters for associated_bill_no for scenarios where more than 25 deposit folios are associated with a folio. There is no change to the data on the IT_FISCAL_B report as the associated_bill_no data is not visible on the report. |
| 36780734 | The Billing Deep Link URL allows you to fetch the Billing screen by providing the confirmation number and the HotelId.   |
| 36755037 | The Night Audit Remote Authorization OPERA Control parameter is moved underneath Authorization During Stay/Deposit OPERA Control setting.  |
| 36655340 | You can issue a prepaid card using the Chip and PIN payment method.  |
| 36810809 | In a scenario where a tax is generated using the Transaction Code generates UDF Function UDF_TAX_FUNC, the correct tax percentage appears in the UPE Exports (UPE_EXPORT, UPE_EXPORT_DAY).   |
| 36798053 | RoomTypes Distribution save successfully in Channel Property Rate mapping configuration without considering the ChannelControl, "ADS Max Rateroom Combinations Limit."   |
| 36775309 | The Custom Charge and Redemption Summary report (custom_charge_summary.rtf) is updated to include Custom Charge Exemptions that are configured as 100 percent exempt.  |
| 36771010 | In a scenario where you create a reservation for a rate code that is configured with an Add Rate Separate Line or Add Rate Combined Line package, and a CITY_TAX package, and you enter a fixed rate on the reservation, the calculation for City Tax is correct.                                |
| 36769933 | In a scenario where more than 10 Fiscal Terminals exist for a property, Interim Folios are generated successfully when you select the required Fiscal Terminal.  |
| 36767827 | Rate code changes from OPERA Cloud are reflecting accurately in OPERA Hospitality Distribution upon synchronization.   |
| 36759519 | Rate updates received from a yield partner process correctly.  |
| 36748514 | The Currency code selection list on Manage Cashiers opens without any error and functions properly.  |
| 36746574 | When the folio and invoice numbers are identical across properties, reversing the direct bill in one property will not impact the invoice in the other.  |
| 36731549 | The Comp posting Journal screen supports long AuthorizerID up to 50 characters.  |
| 36716189 | Package Codes with the Lodging transaction code type set up as Add to Rate Separate Line with a negative total are considered in the City Tax calculation when the Package Code exists in the Packages To Include field of the CITY_TAX package.   |
| 36714814 | When AUTO CHECK NUMBER and ROLLUP Transaction code parameters are active, correct check numbers are assigned to postings during Check-in, End of Day, Advance Folios so that the transactions displays correctly as part of rolled-up transactions.  |
| 36710002 | The Advanced Credit Rules OPERA Control is complimentary and does not add to the property's Function count.  |
| 36699026 | The CITY_TAX package code function is updated to correctly include Add Rate Separate Line packages and Add Rate Combined Line packages in the calculation, when they are populated in the Packages To Include field of the formula.  |
| 36587571 | In a scenario where the Child Rates OPERA Control is off, the package function CITY_TAX calculates the City Tax amount correctly (considering adults and children) when the package is configured per person.  |
| 36550971 | When an error occurs while creating a pricing schedule, the proper rate schedule error message is created in the OPERA database.   |

| Bug ID   | Description   |
|----------|---|
| 36533481 | When a pricing schedule is created selecting a rate season, the Start and End Date fields are auto populated and not editable.  |
| 36440644 | The CITY_TAX Package Code function is updated to calculate using the Room Type to Charge field value when updated on the reservation Stay Details.  |
| 36264634 | In a Fiscal Folio Printing scenario where a rate code is configured with exclusive tax for room revenue and contains "Included in Rate" packages with inclusive tax, and you generate a fiscal folio to settle the package wrapper transaction, the NetAmount value is correct within the TotalInfo section of the universal payload. |
| 36256516 | When updating the stay dates of a reservation with fixed charges, the fixed charges will not be updated so long as they fall within the new stay dates of the reservation. If an existing fixed charge falls outside of the new stay days of the reservation, it will be removed.   |
| 36165628 | Performance improvements make it easier to generate a fiscal folio.   |

## Client Relations

| Bug ID   | Description   |
|----------|---|
| 37095753 | The prompt for updating Activities when updating blocks appears only when updating the selection lists for Block Owner, Room Owner, Catering Owner, Primary Account and Contact.  |
| 37018818 | Changes related to Profile Membership appears as expected in the Profile Changes Log.   |
| 36989291 | <p>The following changes are completed:</p> <ol style="list-style-type: none"> <li>1. The background color on the Import Collecting Agent Tax Percentages steps uses varying shades to distinguish the three-step process.</li> <li>2. Using Cancel, you can navigate back to the OPERA Cloud Home screen.</li> </ol> |
| 36962619 | You can search for the Default Global Enrollment Code OPERA Control using the search option in administration.  |
| 36962073 | You can fetch Profile Reservations Statistics and view details for a property without encountering errors.  |
| 36951080 | You can add the field position to a contact profile and add text up to 80 characters.   |
| 36935206 | You can add the Department field to a Contact Profile and add text up to 20 characters.   |
| 36930507 | When merging profiles with memberships attached, the deselected membership is inactivated on the final profile.   |
| 36925802 | The Membership Promotion Code appears in the membership transaction when the membership points are calculated based on the Promotion Code.  |
| 36891237 | In the Suspended Stays screen, you can filter suspended stays using the import data field date.   |
| 36887203 | When the Extended Account Name Search OPERA Control is active, you can search account profiles with Name 2 and Name 3.  |
| 36870879 | Customization (Basic, Advanced, Validator) is available for the Membership Type, Membership level, and Profile Type fields under Profile Details.   |
| 36862803 | Global preferences populate in an available section when accessed from the Hub.   |
| 36862543 | When the Room Rotation OPERA Control is active, you can create or edit an Owner Exclusive ownership record for the room as long as the only future reservations for the selected room are either Owner or Owner Referral Reservations.  |
| 36862188 | Even if there is a timeout error message during profile lookup, you can still see the internal profiles when performing a search.   |
| 36845285 | Upon clicking the Scan ID Document link and providing mandatory details in the ID Document Scanning Comparison screen, you can save the record and find your document by clicking the Identification link under the Profile section.  |

Note: Post upgrade process, you must clear cache and open the application in a new browser.

| Bug ID   | Description   |
|----------|---|
| 36845040 | You can add a membership to a profile when membership types rules for enrollment are configured.  |
| 36836094 | When the Profile Protection OPERA Control is inactive, you cannot see the Profile Protection configuration in the Administration menu.  |
| 36825905 | Updates to the alternate name of a profile are saved correctly.   |
| 36820690 | You can see the correct resort records in the Reporting & Analytics portal even while Membership transactions are being imported.   |
| 36800332 | Reports for companies that have corporate IDs with alpha numeric characters generate as expected.   |
| 36774797 | You can search profiles by name in the Manual Profile Purge Routine screen.   |
| 36765428 | You can launch the Suspended Profiles screen without error when duplicate records exist.  |
| 36750478 | You can process Stay Records from the Suspended Stay Records screen.  |
| 36749657 | You can create/edit a Membership Type in OPERA Cloud Administration based on the New/Edit Membership Types user task.   |
| 36729691 | The visibility of the Auto Merge Profiles job in the OPERA Chain Scheduler, and the Profile Merge Rules menu in OPERA Cloud Administration, is based on the Profile Auto Merge OPERA Control. |
| 36721386 | The Source Profile screen displays the correct value selected for the Electronic Fiscal Folio field in the Profile Overview section of the Profile Details screen.                            |
| 36685202 | The Sales Information OPERA Control is available with the OPERA Cloud Foundation subscription.  |
| 36618844 | When logged in at the Hub level as a support user and using the QAS lookup, you no longer receive an error.   |
| 36567785 | Future and Past Stays for guests' profiles appears in chronological order.  |
| 36547225 | Details entered in the Correspondence Mailing tab in a profile are saved as they are updated.   |
| 36493736 | Profile Lookup and Download are available from OPERA Cloud to OPERA Cloud Central.  |
| 36477411 | You receive a warning message if the field for City in Profiles exceeds 40 characters.  |

## Commissions

| Bug ID   | Description  |
|----------|--|
| 37057217 | You can search and select a property from the Property selection list on the Commission Codes screen.    |
| 37003084 | You can generate the Transmittal Summary report containing more than seven characters.                   |
| 36901170 | The Commission Details change log shows the date and time stamp based on the property configured format. |

## Country Specific

| Bug ID   | Description   |
|----------|---|
| 37077789 | <p>Country Specific - France:</p> <p>When you generate an Information Folio or Pro-Forma Folio, and the Sample Folio (sample_folio.rtf) includes the RESORT_FULL_ADDRESS merge code, the address of the property populates correctly.</p> |

| Bug ID   | Description   |
|----------|---|
| 37049018 | <p>Country Specific - Italy:</p> <p>The Italian Folio Tax Report B (it_fiscal_b.rep) is updated. The NET and VAT columns display the expected values.</p>   |
| 36915472 | <p>Country Specific - Germany:</p> <p>The GOBD_INDEX_DAY Country Export is updated and successfully generates data.</p>   |
| 36887312 | <p>Country Specific - Italy:</p> <p>A change for the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) allows up to 1,000 characters in the field for Descrizione (section 2.2.1.4). If the value exceeds the maximum number of characters, the value is truncated to 1,000 characters in the Italy E-Invoice Export files.</p> <p>Note: The Export does not need to be recreated from a template for this change to take effect.</p>  |
| 36851444 | <p>Country Specific - Italy:</p> <p>In a scenario where the payee profile is different from the guest profile on the reservation, the &lt;TipoDocumento&gt; element populates based on the Tax ID of the payee profile, and affects the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) and Italy E-Invoice Wrapper Exports (IT_E-INVOICE_W, IT_E-INVOICE_W_DAY).</p>  |
| 36774216 | <p>Country Specific - Italy:</p> <p>The IT_E-INVOICE and IT_E-INVOICE_DAY Country Exports are updated. In a scenario where a FATTURA or NOTA DI CREDITO is generated, and the payee profile communication screen does not contain the communication type PEC, but does contain a generic communication type, the export does not display &lt;PECDestinatario&gt; tag.</p>   |
| 36765069 | <p>Country Specific - Italy:</p> <p>The IT_E-INVOICE and IT_E-INVOICE_DAY Country Exports are updated. In a scenario where a Deposit Folio exists for a reservation, and a Credit Bill is generated against the Deposit Folio, tag &lt;TipoDocumento&gt; is populated with the value TD04.</p>  |
| 36726313 | <p>The following is generically available but should be reviewed by properties in Dresden, Germany.</p> <p>In a scenario where the Package Code formula CITY_TAX and a value are entered for the Special Calculation Rule parameter, additional values are available to assist in the required calculation of City Tax when set as calculating using Room Net Gross = GROSS.</p> <p>Value P = Calculation using Gross Room Revenue and the total number of persons (Adults + Children) on the reservation. The total is not rounded down to the nearest Euro Cent.<br/> Value PRD = Calculation using Gross Room Revenue and the total number of persons (Adults + Children) on the reservation. The total calculated is rounded down to the nearest Euro Cent.<br/> Value A = Calculation using Gross Room Revenue and the total number of adults on the reservation. The total is not rounded down to the nearest Euro Cent.<br/> Value ARD = Calculation using Gross Room Revenue and the total number of adults on the reservation. The total is rounded down to the nearest Euro Cent.<br/> Value C = Calculation using Gross Room Revenue and the total number of Children on the reservation. The total is not rounded down to the nearest Euro Cent.<br/> Value CRD = Calculation using Gross Room Revenue and the total number of Children on the reservation. The total is rounded down to the nearest Euro Cent.</p> <p>NOTE: There is no change to the calculation when using existing values for Special Calculation Rule of Y or N.</p> |

| Bug ID   | Description   |
|----------|---|
| 36557455 | Country Specific - Italy<br><br>In a scenario where the Birthplace on a profile includes the maximum number of characters (80), and a reservation is checked in with that profile, the "Export Alloggiati per spedizione telematica (3.0) Export" (IT_ALLOGGIATI) generates successfully during the End of Day. |

## Deprecated

| Bug ID   | Description   |
|----------|---|
| 36944194 | The getGuaranteeablePreferences method for accessing Guaranteeable Preferences is deprecated from the Availability REST APIs. |
| 35032124 | The PAR Console task in the Inventory group is removed as the related functionality is not available.                         |

## Distribution Management

| Bug ID   | Description  |
|----------|--|
| 37185107 | The Channel Distribution user interface in OPERA Cloud shows validation error messages for invalid requests.     |
| 37185123 | OPERA Cloud Distribution displays the count of search results in the Channel Rate Plans screen.                  |
| 36969297 | When logged in at the Property level, the search for existing channel rate plans works as expected.              |
| 36841674 | The Channel Rate Code field in Channel Distribution search is an optional field in Opera Cloud.                  |
| 36829305 | You can successfully search the existing channel rate plans from the Channel Distribution screen in OPERA Cloud. |
| 36473077 | Performance improvements are implemented for reservation modifications done through Distribution.                |

## Events

| Bug ID   | Description   |
|----------|---|
| 37056320 | On the basis of Item Class selection, the Departments and Order By attributes are auto populating without any error.  |
| 37029310 | A menu added to the Event and Package appears when you select the Include in Package checkbox.  |
| 36999423 | The rep_catering_progress_bi report generates the correct revenue figures when the Use Forecast Revenue OPERA Control is active. If the revenue figures are modified the numbers are modified accordingly in the report and no longer generate a negative number. The rep_catering_progress_bi report generates the correct revenue figures when the Use Forecast Revenue OPERA Control is active. If the revenue figures are modified the numbers are modified accordingly in the report and no longer generate a negative number. |
| 36950761 | Expected Attendees and Expected Package Attendees are the same as the new Attendees value when the event is created from the selected catering package.   |
| 36898532 | The rep_informa_invoice report previews successfully when the Menu Item name is equal to the maximum characters allowed.  |
| 36888433 | In Event Details, the Rental Code field lists the Code and Description for the selected space.  |

| Bug ID   | Description  |
|----------|--|
| 36838910 | Menu Item and Menu Item Class appear successfully when you search or edit records.   |
| 36815806 | The Include Guest Rooms in the Revenue Summary report parameter is saved when configuring Banquet Event Orders (BEO).  |
| 36786655 | When logged in at the property level and generating the sample_bqt_chk_folio_by_rev or sample_bqt_chk_folio_by_rev using the block dates as filters, the report correctly generates the events data for the specified time frame.  |
| 36748200 | In the Function Diary, the filter option for Days of Week, and the Multi-day views are working as expected.  |
| 36706998 | The following records are available in the Report Text Editor for translation: <ul style="list-style-type: none"> <li>Summary by Revenue Group: PROFORM_INVOICE_SUMMARY_BY_REVENUE_GROUP - Banquet Check by Event.</li> <li>Summary by Revenue Type: REP_PFI_SRT - Banquet Check by Event.</li> <li>Additional [Revenue Type Description] Charge: SC_REP_BEO_ADD_CHARGE - BEO.</li> <li>Deposits Paid: REP_PFI_DEP_PAID - Proforma Invoice.</li> <li>Estimated Due: REP_PFI_EST_DUE - Proforma Invoice.</li> </ul> |
| 36526499 | If the Alternate Events and the Sub Events OPERA Controls are active, and you are logged in at the Hub level, the Include Sub Events and Include Alternate Events checkboxes are visible in the Manage Events search screen.   |
| 36521302 | When you select Show Available Spaces in the Function Diary, you no longer see the function spaces that are out of order.  |
| 36492592 | Deleted items are no longer visible when adding items to the Item template.  |
| 35299919 | You can preview Business Event Order (BEO) templates in Microsoft Office Word when using BI Publisher.   |

## Exports

| Bug ID   | Description   |
|----------|---|
| 37131328 | You can configure and generate data for XML type exports and view all associated transactions including the total number of records.  |
| 37084107 | If an export file contains "null" columns, and the CSV file is opened in Microsoft Excel and formatted using the Text-to-Columns feature, the null columns appear as blank.                       |
| 37068937 | The Include CC Accruals in City Ledger Export OPERA Control is no longer dependent on the OPP_BO add-on license.  |
| 36721796 | The <SVL> tag shows the amount in Local/Resort Currency, while the <CID> tag shows the Property Currency instead of the Rate Code Currency in the EDW_Export_DAY and EDW_EXPORT_ADVANCED exports. |

## Front Desk

| Bug ID   | Description   |
|----------|---|
| 36917319 | <p>You can see Business Card information for a reservation during the Room Assign process when accessing the room assignment flow from the search results I Want To menu or from the Assign Room link in the search results.</p> <p>You can see a reservation's Business Card information when accessing the Room Assign workflow from the I Want To menu or from the Assign Room link in the reservation search results.</p> |
| 36907932 | In properties where the Guest Stay Indication OPERA Control is set to FIRST, RETURN, or BOTH, you can see the appropriate Guest Indicator on the pop-up when assigning rooms (Assign Room/Room Details).  |



| Bug ID       | Description  |
|--------------|--|
| 3687287<br>2 | When you add the Packages and Items step to the Check In screen using the Custom Check In Steps OPERA Control, you can add packages and items from that tab even if you change to another tab before saving.   |
| 3686204<br>2 | In properties with the Pre-Registration Check In OPERA Control active, you can configure Pre-Registration Rules based on different reservation attributes (Specials, Rate Code, VIP Level for example). You can then pre-register guests who meet the configured rule criteria on their arrival day. |
| 3677474<br>4 | The Arrivals Detailed (res_detail) report now longer showcases In Session status Global Distributions Systems (GDS).   |
| 3674231<br>0 | When you are completing a room move for a reservation where the room type is selected for Housekeeping, to a room where the room type is not flagged for Housekeeping, you get the opportunity to change the Room Status for the move-out room during the room move process.                         |
| 3555315<br>0 | While creating keys, a validation error appears if the Key Card Print Guest Details exceeds 500 characters.  |

## Integrations

| Bug ID   | Description   |
|----------|---|
| 37131310 | <p>The Auto Configuration OXI-OPERA Interface Setup OPERA Control for all properties allows you to Activate and Inactive.</p> <p>When activated, the system creates OXI-OPERA Interface Setup configurations for all active properties and activates the property level function. The activation process excludes the properties that have interface setup already in place, which could be migrated or manually configured.</p> <p>When Inactivated, the system deletes the OXI-OPERA Interface Setup configurations for all properties where the Auto Create OXI-OPERA interface for the property function is active. This process excludes the properties that are already in Inactive status and could be migrated or manually configured. You must manually remove such property interface setup configurations.</p> |
| 37101306 | A correction in the Business Events and Changes Log prevents duplicate records for Accompanying Guests when added or deleted.   |
| 37051467 | On the Exchange Message Status screens, selected messages can be marked as reviewed using a table-level action.   |
| 37046888 | The selected Property Code is removed from the respective External Database Code when you delete the Exchange Interface Setup for the Interface and Property.   |
| 36951057 | Every Service Locator request routed to an external system updates and returns proxy credentials.   |
| 36945208 | Cloud Hub applies the global default value defined for Address Type for inbound profiles if there is no interface mapping defined for the received address type value in the XML message.   |
| 36935238 | The Cloud Hub Integration activation error response message is improved to: "Please contact Oracle Support."  |
| 36931538 | The Exchange Communication Method allows you to configure the client URL including new special characters (~#@!\$&'()*+,% along with existing supported characters (a to z, A to Z, 0 to 9, _=:./?).  |
| 36910740 | Proxy credentials are fetched and updated for every Service Locator request routed to an external system.   |
| 36891959 | Cloud Hub processes the User Defined Fields (UDF) tags available in the received STAY OXI XML messages from external systems.   |
| 36891923 | Interface Mapping allows you to view by Global or View Property selected, and unselected to view Global, or Property, or Both level configured mappings.  |
| 36891861 | The external system UI allows you to create new external systems with added Properties from the selection list and delete from the row level action.  |



| Bug ID   | Description   |
|----------|---|
| 36891818 | You cannot Inactivate External System type OXIHUB (Central Interfaces) when Cloud Hub Integration is Active for the Central Interface and Property.   |
| 36882648 | The issue causing an HTTP Status 500 error from the Legacy Interface OPERA Xchange Interface (OXI) is resolved.   |
| 36876557 | OPERA Cloud Exchange Communication Method does not allow you to configure SleepTime and Timeout as they are moved to OXI Server REGEDIT Keys with default values.   |
| 36857119 | Events in OHIP (OPERA Hospitality Integration Platform) do not cause delays for the Business Events (BE) service.   |
| 36855535 | The Cloud Hub URL is listed in Application URLs under the About OPERA page.   |
| 36850013 | Cloud Hub provides decrypted values for document numbers when encrypted in OPERA Xchange Interface (OXI) XML messages.  |
| 37017242 | When you select to read an existing guest key using the Property Interfaces Read option, you can see the key details recorded in the key when it was created.   |
| 36830459 | The Legacy Oracle Hospitality OPERA Web Self-service (OWS) Membership WSDL file has the correct closing tags to avoid any unnecessary application errors.   |
| 36825573 | Central Interface's External Database code does not allow you to associate the same property with two different external database codes.  |
| 36820716 | The OPERA Control name is updated to "OPI Cloud Token Proxy Service."   |
| 36815932 | For Legacy ADS Interfaces, the Rate Avail Update Wait Time OPERA Control is relocated from OPERA Controls to Environment Controls with a default value set to five minutes.   |
| 36814977 | Message Status screens (To and From) Search Results columns are aligned for improved visibility of search result data. The Message Status screens Module field is provided with tool tip information: "Selecting Profile will display all profile messages across all properties, irrespective of which property is chosen."                |
| 36810295 | The OPERA Cloud Hub Outbound OXI XML Profiles message does not populate the "~" character when the Interface rules for Profiles To External System value is set to Never.   |
| 36803126 | The Oracle Hospitality Integration Platform (OHIP) Business Events listener can receive events without any issues.  |
| 36800340 | Editing the OXIHUB type External System shows you the list of properties in the Details section instead of at the Property selection list in read-only mode at the Header.  |
| 36796174 | The UpdateProfile operation no longer creates new profiles each time it is called.  |
| 36789910 | The OPERA Cloud Central Cloud Hub generates the UDFDEFINITION XML message for the Interface Rules when using Create/Update/Delete and sending to connected Property Management/OPERA Xchange Interface systems.   |
| 36784534 | OPERA Cloud Exchange Message Status, Message To External System, search result shows the enqueue time value based on the property time zone.  |
| 36783429 | Cloud Hub Integration processes the inbound and outbound messages for the active configurations.  |
| 36782908 | <p>The OPERA Cloud Central Cloud Hub processes messages successfully when the external property is different from the OPERA Cloud property, and you can view the messages with respect to the property.</p> <p>External Systems are not allowed to pull and push the messages from Cloud Hub when Cloud Hub Integration is inactivated.</p> |
| 36766482 | The Authorization token returns successfully with userName and passwords approved as query parameters in the token endpoint of the opera-basic-authenticator service.   |
| 36766381 | You can edit the respective Transaction Code Mapping record after selecting Cancel on a previously opened record in IFC mapping.  |
| 36711568 | The Document Type provided in the OPERA Xchange Interface inbound reservation message is converted per the interface mapping and updated in the profile's identification section.   |
| 36532138 | Oracle Hospitality OPERA Web Self-service (OWS) Regional availability with chain code returns availability for all the resorts in the chain.  |

## Inventory

| Bug ID   | Description  |
|----------|--|
| 37013585 | The date format in the Manage Restrictions screen follows the configuration specified in the Property Controls.  |
| 36708448 | When performing the Property Availability search, selecting all options in the View Options, except Availability % (Excl. Sell Limits), the rows in the House and Room Type Levels will appear without any kind of misalignment. |
| 36565749 | When the Housekeeping Task Scheduling OPERA Control is inactivated, the Advanced Credit Rules OPERA Control is also inactivated.   |
| 36903958 | Item Inventory for On Hold reservations is released when the reservation is cancelled or deleted.  |

## Membership

| Bug ID   | Description   |
|----------|---|
| 36896777 | Membership Info for Loyalty Programs displays the data received from the Loyalty System.  |
| 36886892 | The Expiration Date displayed for Tier Management Upgrade or Renewal Batch Record details is determined by the old membership expiration date.  |
| 36873894 | The Membership Card Expiration is directly tied to the chosen Membership Type/Level. If no level is selected, the expiration period defaults to either a Rolling or Calendar basis. For a calendar year, if only the month is specified, the default expiration sets to one year from the date of enrollment.   |
| 36780675 | The Upgrade Tier process considers renewal of a membership based on the Re-qualify on Upgrade configuration under Membership Type Point Calculation and Tier Management.  |
| 36778730 | Membership awards are issued when Award Reservations nights are extended.   |
| 36745892 | The membership expiration date populates when a membership level is added or changed.   |
| 36741292 | You can create a Membership Transaction manually with back-dated Points Credit Date.  |
| 36439528 | The following details are available when creating a new Membership Transaction or viewing details of an existing Membership Transaction: <ul style="list-style-type: none"> <li>• Name on Card</li> <li>• Membership Level</li> <li>• Member Since</li> <li>• Expiration Date</li> <li>• Average Rate Amount Currency (Based on the Property selected)</li> </ul> |
| 35978068 | You can access the Membership Management Revenue Groups and Revenue Types menus in Administration and create or edit them without encountering errors.  |

## Miscellaneous

| Bug ID   | Description   |
|----------|---|
| 37050381 | The Property Details Values Code field supports entry of the "/" (forward slash) character in Administration.   |
| 36997757 | If the only associated property of a hub is decommissioned, it will not appear in the hub configuration. Additionally, you can create a hub with the same name as one that was previously removed from the search list when its only property was decommissioned. |

| Bug ID   | Description   |
|----------|---|
| 36909149 | Expanded search results display the Property Detail Values list in the correct order according to the display sequence set up in the codes when accessed from Enterprise > Chain and Property Management > Property Details.  |
| 36898518 | If any changes are made to the status codes flow, you can log in at the Hub level and have two different ways to view the user who made those changes: you can either generate the user activity log report (user_activity_log), or you can go to the Miscellaneous Menu, select Changes Log, and run a query for changes made in Group Configuration under Global. |
| 36881054 | When adding a tile in a new dashboard page, the selected room class is retained.  |
| 36816941 | The character limit for the Restaurant code is increased to 20 characters and accessible from Administration > Enterprise > Chain and Property Management > Properties > Property Configuration > Dining & Retail.  |
| 36753216 | OPERA Cloud does not automatically log you out if you sign in after your previous session ended without logging out.  |
| 36294726 | The wording in regards to Room Status Changes is updated to reference Room Status instead of Housekeeping Status in the Changes Log.  |

## Property APIs

| Bug ID   | Description  |
|----------|--|
| 37073976 | An error (ERROR_INVALID_ACCOUNT) appears if an invalid AccountId is passed to the PostARoldBalances API.   |
| 37013617 | The getRestrictions operation of the Availability Async (PAR ASYNC) API returns an error when a required field is omitted.   |
| 36999659 | You can update the Purpose of Stay for a Reservation by sending a value in purposeOfStay in the additionalGuestInfo object in post/putReservation operations in the RSV API.                                     |
| 36997473 | Enhancements to the setRatePlanSchedules operation in the API Rate Plan Management (RTP) ensures its expected functionality.   |
| 36976243 | You can add notes to the putBlock in the BLK API without encountering errors.  |
| 36951627 | Salutation and envelop greetings are added to the Guest's and Contact's profile based on the defined language and title when using the putProfile operation in CRM API.  |
| 36946752 | In the postBlock operation for the BLK API, the blockSecurity elements are being applied.  |
| 36940020 | The putProfileByExtId operation is added in the Customer Relationship Management API (CRM) and can be used to edit and update profile details using the External Profile ID and External Database.               |
| 36932811 | The hasMore flag for the getRoomTypes and getRoomsSummary operations in the RM Configuration API returns false correctly when there is no additional data to retrieve.   |
| 36910534 | The sample in the REST API specifications for the putReservation operation, in the Reservation API (RSV), is updated to reflect "reservation" as an array.   |
| 36898583 | The postRestrictionsProcess operation in the Availability Async (PAR ASYNC) API is updated to prevent the creation of house-level restrictions when invalid room types or rate codes are present in the request. |
| 36893644 | The getReservation and getReservations Reservation APIs do not include the Event Pseudo Reservations.  |
| 36883114 | The operation getBlockAvailability for the Block API (BLK) is returning the sell limit values for the each room type.  |
| 36871826 | The Reservation Async (RSV ASYNC) operation getReservationsDailySummary now returns all dates within the requested dateRange, ensuring complete data retrieval for accurate reporting.                           |
| 36857389 | The hotelId attribute is added to the A/R element in the Update Profile Business Event.  |
| 36842790 | Profile Membership details update successfully when the changeMembership operation is called in parallel.  |

| Bug ID   | Description  |
|----------|--|
| 36840860 | The postRoomMaintenance response returns the Maintenance ID in the response header URL and HATEOS link.  |
| 36830501 | Daily Rates are updated through the putRatePlanSchedules REST API, even if the request contains duplicate Rate Set ID information.   |
| 36809881 | The following operations are added to the CRM API: getStagedProfiles, deleteStagedProfiles, and processStagedProfile.  |
| 36800948 | An updated operation getBlockStatistics for the Block API (BLK) returns more than 10 room types for the selected business blocks.  |
| 36797433 | When Comp postings are submitted to a gaming vendor using the asynchronous process during End of Day, the postings includes authorizerId, guestNameId, and resvNameId details.   |
| 36794653 | Source profiles with special characters are supported for the getReservationsDailySummary operation in the Reservation Async (RSV ASYNC) API.  |
| 36789668 | The putProfile operation updates the profile based on the profileID.   |
| 36780736 | REST API putReservation requests using Reservation Notification are successful regardless of whether they send a Guarantee Code in the request body.   |
| 36739118 | The getRatePlan operation (RTP API) allows the Minimum Occupancy and Maximum Occupancy fields within the MinimumOccupancy and MaximumOccupancy elements to populate correctly.   |
| 36736001 | The CardorToken element in the paymentCard object is always passed from OPERA Cloud in post/put/Reservation requests that include a credit card payment method.  |
| 36722724 | The specifications of the Async API operations startSetDailyRatePlanSchedulesProcess of the module Rate Plan Async (RTPASYNC) is updated to reflect the latest limits and recommendations.   |
| 36714326 | The getbusinessevents and getbusinesseventsbyExternalSystem operations in the INV API return "403 Forbidden - User is not authorized to access data for hub" when an invalid value is provided for x-hotelId or xhubid headers.<br><br>The getbusinessevents and getbusinesseventsbyExternalSystem APIs returns "400 Bad Request - xxxxx is not a valid external system" when an invalid value is provided for External System in the request path parameter irrespective of the hotel or hub in the header. |
| 36701181 | In the postHoldItemInventory operation (RSV API), a Get Hold Item Inventory link with the hold item ID is added and is used to return the hold item inventory.   |
| 36669058 | When using the postProfile operation in the CRM API, and a profile is created without a last name, an error message indicating the last name is missing is returned in the response.   |
| 36393182 | The getRateInfo operation in the Reservation (RSV) API supports a date range limit of 21 days.   |
| 36229311 | The API call for deposit folios is updated. In a scenario where you try to generate a deposit folio with positive and negative charges totaling zero, a message stating "Payment cannot be zero" appears, and the deposit folio is not generated.  |
| 35318446 | A performance enhancement improves fetching pricing schedules when using the getRatePlanSchedules operation in the Rate (RTP) API.   |
| 34018845 | The hasMore attribute for the getBlocks operation in the BLK API returns the correct response.   |

## Reservations

| Bug ID   | Description  |
|----------|--|
| 37158925 | When a membership is either attached or removed from a reservation, OPERA Cloud generates an Update Reservation business event.                      |
| 37090383 | You can add a package to a reservation using the Packages Details link and also using the Packages and Items tab in the Check In Reservation screen. |
| 37062670 | In the Reservation Sales Screen, credit card details are retained when a profile is added on the Overview In-progress screen.                        |

| Bug ID   | Description  |
|----------|--|
| 37053763 | In Reservation Sales Screen, you can switch the views to see available, allocated, or all rooms in the block availability.   |
| 37043782 | When you select the CC Required Reservation type, you cannot create a reservation without providing a credit card number.  |
| 37039012 | In the Reservation Sales Screen Smart Search, the promotion filter chip drop displays the applicable promotions for that property.   |
| 37033038 | In Reservation Sales Screen, Property Sell messages located in the Property Card on the Availability Results screen are repositioned further up on the card for immediate viewing without the need to scroll.  |
| 37027681 | For properties with the Guest Age Categories OPERA Control active, creating pricing schedules for each defined category is improved.   |
| 36958869 | Auto Attach Element functionality is no longer dependent on licenses for OPERA Cloud PMS OPP_900 or OPERA Cloud ORS OPR_900 being active.  |
| 36694263 |  |
| 36999642 | <p>The following updates improve the handling of Purpose of Stay:</p> <ul style="list-style-type: none"> <li>You can update the Purpose of Stay from the Daily Details row-level Edit action.</li> <li>When there is a change in value for Purpose of Stay in Daily Details, you cannot edit the Purpose of Stay from the Stay Details panel.</li> <li>You cannot update the Purpose of Stay from Daily Details for a night after running an Advance Folio.</li> </ul> |
| 36974475 | From a hub location, you can add a Block Code to reservation stay details without an OPERA Cloud Foundation subscription.  |
| 36952374 | The Reservation Auto Attach Elements OPERA Control no longer depends on an OPERA Cloud Foundation subscription.  |
| 36952058 | In properties where the Room Rotation OPERA Control is active, you can remove the assigned room for a future Owner/Referral reservation, which converts the reservation to a non Owner/Referral reservation.   |
| 36951504 | In Reservation Sales Screen, all package posting rhythms calculate and appear per the package configuration.   |
| 36942428 | In Reservation Sales Screen, all restrictions and inventory limits are listed in the right panel of the Alternate calendar for the applicable stay dates.  |
| 36935983 | In the Reservation Sales Screen, the Alternate Dates screen displays the restrictions applicable for the selected stay dates in the right panel.   |
| 36930405 | The resrepeatguest report displays repeat guests for the property correctly and does not display first time guests for another property.   |
| 36926750 | All in-house reservations can appear in the InHouse Reservations Search screen when no filter criteria is provided. This includes long term reservations checked in more than one year prior to the current OPERA Business Date.   |
| 36917336 | When reinstating a cancelled or no-showed reservation for a rate code that does not have a pricing schedule for the given room type and/or stay dates, you are taken to the Look To Book screen to search for and select a new rate code.  |
| 36912581 | You can update the report style to "Month to Date" and save, open, and preview the Reservations Statistics (res_statistics2) Report.   |
| 36910650 | OPERA Cloud prompts you to add default routing instructions when adding a reservation to Trip Composer that has an associated account profile with default routing instructions configured.  |
| 36909413 | From Look to Book (LTB), you can search account profiles with Name 2 and Name 3 when the OPERA Control Extended Account Name Search is active without any performance issues.  |
| 36908568 | When a change is made to a deposit policy's configuration, the updated configuration of the deposit policy is applied to new reservations based on existing deposit rule schedules (you do not need to manually refresh Deposit Rule Schedules in order to apply the updated deposit rule's configuration to newly booked reservations).   |
| 36905808 | When copying a reservation and using a new profile, If the Automatic Creation of Profile OPERA Control is enabled, the country code from the original reservation is used for the new profile.   |
| 36892851 | Sell Limit is aligned correctly in the Look To Book Sales Screen section for Block Availability.   |

| Bug ID   | Description  |
|----------|--|
| 36882459 | The Packages field in the Look To Book Sales screen is visible when added through customization, even when one property is selected from the Property selection list.  |
| 36880764 | Basic Search returns Accompanying Guest Name results when attached to a reservation.   |
| 36869633 | In Reservation Sales Screen, when the search screen is resized, the additional filters are accessible from the More Filters overflow button.   |
| 36869528 | After editing Daily Details from the Grid View and navigating to Stay Details, the Total Cost of Stay updates to reflect the updated amount without a need for refreshing the page.  |
| 36868074 | In Reservation Sales Screen, the property filter chip is hidden in the Find Reservation screen when logged in at the property level.   |
| 36865479 | When the Shares, Pre-Stay Charging, and Default Pre Stay Charges On Reservation OPERA Controls are active, and share reservations are being created, the Pre-Stay charging check box inherits the Payment Instructions panel.  |
| 36855257 | You cannot deactivate the Advanced Package OPERA Control if there are any in-house reservations with advanced packages (allowances).   |
| 36845426 | When a multiple room reservation with a TA Record Locator exists, the TA Record Locator is applied to all split reservations.  |
| 36837178 | When searching for a reservation with a change in market code in Daily Details, the reservation's current market code appears within the results grid of the reservation search screen.  |
| 36831659 | The correct error message appears presented on the Look To Book Sales screen for a reservation being created with a company profile that has default routing instructions and the rate code for the reservation has a rate code package with misconfigured pricing (allowance is less than price).   |
| 36828525 | You can lookup and download a profile from the external system in the Find Profile drawer in Reservation Sales Screen.   |
| 36827899 | When the Alert OPERA Control is active, and you are configuring a new Global Alert but select Cancel, the record is not saved as expected.   |
| 36826907 | When booking a reservation on Reservation Sales Screen, the Block field appears in the Overview screen when the Business Block OPERA Control is active for the property.   |
| 36826847 | When adding packages to a reservation during booking through the Reservation Sales Screen, a full name of the package appears when you hover over the package.   |
| 36820964 | Error handling and the ability to override availability is improved for the following scenarios: <ul style="list-style-type: none"> <li>No availability at the room type and house level.</li> <li>No availability at the room type and room class level.</li> <li>No availability at the room class and house level.</li> <li>No availability at the room type, room class, and house level.</li> </ul> |
| 36819317 | You can update and save changes to the number of Tax Free Guests (Adults and Children) from within Stay Details when the Tax Free Guests OPERA Control is active.  |
| 36816780 | In the Reservation Sales Screen, you can add child ages greater than 12 in the new reservation search.   |
| 36815755 | When Cancellation Rules from Administration have more than 25 configured values, and you select "Load More," you can view all values configured and correctly display.   |
| 36812921 | When a reservation has a Linked Profile or an Accompanying Guest and the reservation is copied, Linked Profiles are not inherited onto the copied reservation as it is not an inherited attribute as a part of the copy reservation workflow.  |
| 36812805 | The Dashboard Tile for VIP Guests correctly populates departure reservations when VIP codes are attached.  |
| 36803787 | After customizing a confirmation letter for reservations, you can view and make further modifications to the customized confirmation letter in the confirmation letter editor from Manage Reservation.   |
| 36801824 | You can look up and download a profile from the external system in the Find Profile drawer in the Reservation Sales Screen.  |
| 36784920 | When a reservation status is updated to "Reserved" from "On Hold" at a time greater than the On Hold Purge interval, the reservation is retained.  |



| Bug ID   | Description   |
|----------|---|
| 36784034 | In Reservation Sales Screen, the Reservation Search screen does not display the Move button for any reservation having a financial transaction existing.  |
| 36780297 | You can select a Sort By option from any Manage Reservation search screen, and if pagination is presented, all pages will retain the Sort By filter.  |
| 36779460 | In the Reservation Sales Screen Property brochure, click the eye icon view to display details.  |
| 36775664 | When the Shares OPERA Control is active, and share reservations are created using Create New Share in the Shares panel, the adult count changes to a default of zero to align with Look to Book.  |
| 36768398 | In Reservation Sales Screen, the External Reference field is added to the Reservation Search results.   |
| 36763644 | In the Reservation Sales Screen, an override dialog appears when you select a restricted profile.   |
| 36758022 | You can add and manage notes for a new reservation created using Reservation Sales Screen.  |
| 36756991 | In a scenario where the Custom Charges OPERA Control is on and the Accompanying Guest OPERA Control is on, you can successfully make changes (for example, select one, multiple, or all guests for an Exemption) on the Custom Charge Exemptions screen or Custom Charge Adjustments screen.                      |
| 36755453 | When you are logged in at the Hub level and have selected a property of choice, you are no longer locked into it when searching in any OPERA Cloud search screen.   |
| 36754054 | In Reservation Sales Screen, if you do not have the Override Restriction task assigned to your role when selecting a rate code with restrictions, the Override Message opens giving a user with the Override Restriction task the ability to enter the appropriate credentials and override the rate restriction. |
| 36753757 | You can perform profile lookup from Reservation Sales Screen.   |
| 36741783 | The Merge Reservations OPERA Control is updated to complimentary.   |
| 36726496 | You can configure the Deposit Type report parameter options for the rep_deposit report.   |
| 36712556 | When an alternate name that is longer than 40 characters is a Guest Profile for an existing pseudo reservation that is a part of a Group Block, you can modify the reservation in stay details and save changes.  |
| 36712145 | When copying a reservation, the origin code is copied to the new reservation unless edited on the Book Now screen as part of the Copy Reservation workflow.   |
| 36626253 | Stay Records that are generated for a profile display the Rate, Rate Code, Payment Method, and Travel Agent Reference ID based on the values defined in the reservation.  |
| 36593379 | When you are in the Look to Book Sales Screen and you select the I Want To menu from a profile, the Create Reservation option is no longer available.   |
| 36533435 | You can edit Stay details successfully without key creation errors when Auto Attach Membership is not attached to the reservation.  |
| 36524919 | In the smart search bar of Reservation Sales Screen, when there are many filter chips selected, they appear in a second row.  |
| 36493188 | In Reservation Sales Screen, when a record is cancelled or reinstated, the screen refreshes so that the appropriate reservation status and action buttons appear in the Find Reservation screen.  |
| 36487189 | The stay dates filter appears as expanded in the Alternate Dates tab of Reservation Sales Screen.   |
| 36477680 | A superfluous log entry created when creating, changing, or deleting a trace/note is removed.   |
| 36419923 | Performance improvements are made where you can open and refresh reservations in the Reservation Presentation from Manage Reservation, Arrivals, Departures, and In-House screens.  |
| 36160255 | In Reservation Sales Screen, the Events calendar is hidden in the Property Brochure. The Events link is hidden in the property cards in the availability screen.  |
| 36151203 | Look To Book only displays Rate Awards for requested Reservation Dates.   |
| 35918603 | When moving a reservation from one property to another, the original arrival and departure dates are defaulted for the new reservation at the selected property in Look to Book Sales Screen.   |
| 35874354 | In Reservation Sales Screen, the payment method description appears as an assistive text below the field after adding or editing the Payment Method in the in-progress reservation screen.  |

| Bug ID   | Description   |
|----------|---|
| 35263280 | You can view and access the Search Available Member Package Awards link on a primary loyalty membership profile's reservation.  |
| 34305844 | When the Shares OPERA Control is active, and if sharing reservations are checked in on the current business day, if you select the Reversed Check-In option in the I Want To menu, the Share Confirmation prompt appears and allows you to select additional share reservations for Reversed Check-In. If you select to be Reverse Checked In, the reservations move to Arrival Status. |

## Role Manager

| Bug ID   | Description   |
|----------|---|
| 37110018 | You can successfully update and save user details in Role Manager, Manage Users.  |
| 36938802 | The Manage Interface Users screen is included in the SENSITIVEDATAACCESS role, allowing Support Org users to receive this role for access to the user interface (UI). |
| 36831169 | The Manage Interface User screen allows you to search by Interface Type to get the respective type of Interface users created.  |
| 36745057 | The Validate Interface User menu entry in Role Manager is associated with the Validate Interface User task.   |

## Rooms Management

| Bug ID   | Description   |
|----------|---|
| 36998549 | In properties where the Turndown OPERA Control is active, you can see entries in the changes log when the Turndown Flag is updated on the reservation and also when the Turndown status is updated, for example, when the attendant sets Turndown to Completed from the Task Sheet Companion.                     |
| 36903832 | In properties where the Advanced Task Sheets OPERA Control is active with the NSR (No Service Required) - Additional Task Sheet configured, you can move rooms from the NSR Task Sheet to a regular Task Sheet with the rooms retaining the credits that were added while on the NSR Task Sheet.                  |
| 36902535 | When printing the Task Sheet report with Report Style 12, you can include or exclude the Housekeeping Specials.   |
| 36649765 | You can search the Housekeeping Forecast (available in properties where the Housekeeping Task Scheduling OPERA Control is active) without any filters selected, even in a property with a very large number of reservations.  |
| 36523827 | A success icon appears when the Room Hierarchy Class Copy operation between properties is successful.   |
| 36523652 | When changing the room number in Room Utilities, a warning popup correctly displays the message: "No ORS room numbers are generated for this property."   |
| 36523618 | In properties where the Housekeeping Task Scheduling OPERA Control is active, you can click the clickable links on the Housekeeping Forecast screen and filter the reservations that are returned by all of the available filter options.   |
| 36250700 | The Task Sheet Report is not available for selection from within Scheduled Reports.   |
| 35996917 | From a hub location, if you print the Task Sheet Report Style 9 with the Include Traces checkbox activated, the Department selection list displays the configured Housekeeping Traces departments corresponding to the property for which the task sheets were generated.   |
| 35640447 | In properties where the Housekeeping Task Scheduling OPERA Control is active, you can customize the guest's housekeeping schedule (on the Housekeeping Calendar) by adding a task that was not previously scheduled. You can schedule that task every X number of days, just like in Task Schedule configuration. |



## Toolbox

| Bug ID   | Description  |
|----------|--|
| 36860808 | The Toolbox/Data Import feature now restricts invoice creation to decimals matching the property's defined decimal settings, and the following error message appears if the decimals do not align with these settings: "AR_INVOICE_BALANCE DECIMAL CANNOT BE MORE THAN PROPERTY CURRENCY DECIMAL." |
| 36820996 | Status updates through Toolbox do not allow blank spaces after the status code.  |
| 36816235 | The Block Occupancies Utility works as expected, so that when it runs, the Room and Rate Grid, and the Property Availability's room inventory, are rebalanced correctly.   |
| 36800384 | You can view the resort registered in the business event when you run the Profile Sync utility.  |
| 36727795 | The imbalance analysis tool can correct invoices that have PURGE_YN set to Y.  |
| 36420145 | The Data Import Utility updates reservation balances after deposit balance postings, and the Deposit Ledger Report includes all migrated reservations with deposits.   |
| 36236629 | The Imbalance Analysis resolved the imbalance occurring during Fiscal Folio settlement.  |

# 3

## Deprecated Features for OPERA Cloud Services

### Client Relation User Tasks Deprecated

The following user tasks are deprecated and removed from the Client Relations group.

- Web User Accounts
- Mark/Unmark Profile as Property Exclusive
- Transfer Points

### OPERA Cloud Digital Assistant Deprecated

The OPERA Cloud Digital Assistant (chat bot) is deprecated.

The **OPERA Cloud Digital Assistant** OPERA Control is removed, along with the following **General** tasks:

Access OPERA Cloud Digital Assistant

- House Statistics Skill
- Housekeeping Skill
- Reservation Skill
- Activities Skill
- Property Availability Skill
- Block Skill
- In House Skill

### Report Options Deprecated

The **Property** list field is removed from **Edit Report Parameters** when generating single-property reports, as property selection occurs when searching from a hub location.

The **Reports Global Only** OPERA Control is removed, with multi-property and OPERA Cloud Central reporting available in Reports and Analytics (R&A).

# 4

## System Requirements, Supported Systems, and Compatibility

### **Compatibility**

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

### **Network Bandwidth Requirements**

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.