Oracle Hospitality OPERA Cloud Services

Release Readiness Guide

Release 24.3
G10642-05
November 2024

Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 24.3

G10642-05

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Contents

1 Feature Summary

BLOCK MANAGEMENT 1-4
- Master Sub Blocks Updated 1-4

CASHIERING AND FINANCIALS 1-5
- Allow Deferred Tax Activation Validation Updated 1-6
- Consumable Inventory Added 1-6
- End Of Day Procedure Updated for Imbalance Fixes 1-8
- Folio Data Model Updated 1-8
- Hurdle Rates Added to Changes Log 1-8
- Original Invoice and Invoice Type Fields Added for Negative Direct Bill Settlement 1-9
- Pay By Link Payment Status Check Added 1-9
- Resort Budget Forecast Subject Area Updated in R&A 1-10
- Suppress Advanced Bill Options Added 1-10

CLIENT RELATIONS 1-11
- Card Number Auto Generation for OWS Added 1-11
- Channel Negotiated Rates Updated 1-11
- Request Stay Records from External System Added 1-11
- Suspended Profiles Management Added 1-12

COUNTRY SPECIFIC 1-13
- Country Specific - Greece - Room_Type_Based_Charge Tax Function Updated 1-13
- Country Specific - Poland - Updates Added 1-14
- Country Specific - Portugal - AR Payment Receipt and PT_SAFT_104 Export Updated 1-15

EVENTS 1-17
- Banquet Check by Event Updated 1-17
- Banquet Event Order Data Model Updated 1-17
- Create Event Updated with Manage Resources Action 1-19
- Function Diary Updated 1-19

INTEGRATIONS 1-20
- Backward Compatibility for OHIP Partners Transitioning to OPERA Cloud Identity Management 1-20
- Business Events for Posting Split and Transfer Updated 1-20
- Exchange Message Status Screen Updated 1-21
- Fiscal Integration Updated 1-22
- Guest Profile Match OPERA Controls Added for OHIP 1-23

Italy, Brazil, Germany, Poland - Updated Fiscal Commands Step in End of Day 1-24
Key Encoding for Room Move when Online and Offline Integration in Use 1-25
Legacy OWS Integration OPERA Control Added 1-26
OPERA Cloud Central - Cloud Hub Integration with PMS 1-26
OPERA Fiscal Integration Cloud Solution Updated 1-27
Service Locator Routing Calls Added to Changes Logs 1-28
MEMBERSHIP 1-29
Enrollment Code Configuration Updated 1-29
Loyalty Card Number Handling Updated 1-30
Membership Activity Tile Added 1-30
Membership Promotions Updated 1-32
Tier Management Usability Improved 1-32
MISCELLANEOUS 1-33
Application URLs Added to About OPERA Cloud 1-33
External System Content Dashboard Tile Added 1-34
Help Link Added to Dashboard 1-35
PROPERTY APIs 1-35
BLK - deleteBlockWashSchedule Added 1-36
BLK- Fetch Grid Details with Pagination Operation Added 1-36
BLK - getblocks Operations Updated 1-36
BLK - putSubBlockToRegular and putRegularToMasterBlock Operations Added 1-36
BLK - PUT updateLinkedActivities Added 1-36
CRMCFG - getTierManagementBatchRecords and getTierManagementBatchProcesses Operations Updated 1-36
CRM -getProfileMatchOperation Added 1-37
CRM - get/post/put/deleteMembershipPromotions Operations Updated 1-37
CRM - IssueOtherAwards API Added 1-38
CRM - membershipReservationActivity Added 1-38
INT Config - getBusinessEvents Operation Updated 1-38
LMS - getActivityBooking Operation Updated 1-39
PAR - get/put/post/deleteHurdleRates Operations Updated 1-39
RSV - getReservations and getHotelReservations Operations Updated 1-39
RSV - postReservation, putReservation Updated 1-39
RSV - putPayeeSharer Operation Added 1-40
RTP Async - startSetDailyRatePlanSchedulesProcess Operation Updated 1-40
RTP - setRatePlanSchedules Operation Added 1-40
RESERVATIONS 1-40
Default External Reference Type for Block Reservations OPERA Control Added 1-40
Look To Book Updated 1-41
Guaranteed Availability for Members Updated 1-42
Payment Method for Share Reservations Added to Look To Book Now 1-42
Reservation Routing Updated 1-42

Reservation Sales Screen Updated 1-44
Reservation Upgrade - Powered by NOR1 PRiME OPERA Control Added 1-45
ROOMS MANAGEMENT 1-46
Task Sheet Report Template Added to R&A 1-46
SALES 1-46
Sales Activities Updates for Block Changes Added 1-47
TOOLBOX 1-47
DASHBOARDTILE Outbound Type Added 1-47
Imbalance Utility Updated 1-47

2 Resolved Issues

Accounts Receivables 2-1
Block Management 2-1
Cashiering and Financials 2-2
Client Relations 2-5
Country Specific 2-7
Distribution Management 2-8
Events 2-8
Exports 2-9
Front Desk 2-9
Integrations 2-10
Membership 2-12
Miscellaneous 2-13
Mobile 2-14
Property APIs 2-14
Reports 2-15
Reservations 2-16
Role Manager 2-19
Rooms Management 2-20
Sales 2-20
Toolbox 2-20

3 Deprecated Features for OPERA Cloud Services

4 System Requirements, Supported Systems, and Compatibility

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table Revision History

Date	Description of Change
September 2024	Initial Publication
September 2024	Added Integrations BugID fix 36891933

Table (Cont.) Revision History

Date	Description of Change
September 2024	Changed Nor1 link in Reservations from Nor1 user guide to OPERA Cloud user guide content.
November 2024	Added updates for Country-Specific Poland - Internal Folio, Folio Types, PL_JPK_FA Export, Profile Details
November 2024	Removed Role Manager entry for 24.3

1

Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. Gaming

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. Loyalty

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. Central

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. Distribution

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Master Sub Blocks Updated	SMALL	
CASHIERING AND FINANCIALS		
Allow Deferred Tax Activation Validation Updated	SMALL	
Consumable Inventory Added	SMALL	ACTION!
Folio Data Model Updated	SMALL	ACTION!
End Of Day Procedure Updated for Imbalance Fixes	SMALL	
Hurdle Rates Added to Changes Log	SMALL	
Original Invoice and Invoice Type Fields Added for Negative Direct Bill Settlement	SMALL	ACTION!
Pay By Link Payment Status Check Added	SMALL	
Resort Budget Forecast Subject Area Updated in R&A	SMALL	
Suppress Advanced Bill Options Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
CLIENT RELATIONS		
Card Number Auto Generation for OWS Added Loyalty	SMALL	
Channel Negotiated Rates Updated Distribution	SMALL	
Request Stay Records from External System Added Central	SMALL	ACTION!
Suspended Profiles Management Added Central	SMALL	ACTION!
COUNTRY SPECIFIC		
Country Specific - Greece - Room_Type_Based_Charge Tax Function Updated	SMALL	ACTION!
Country Specific - Poland - Updates Added	SMALL	ACTION!
Country Specific - Portugal - AR Payment Receipt and PT_SAFT_104 Export Updated	SMALL	ACTION!
EVENTS		
Banquet Check by Event Updated	SMALL	ACTION!
Banquet Event Order Data Model Updated	SMALL	ACTION!
Create Event Updated with Manage Resources Action	SMALL	
Function Diary Updated	SMALL	
INTEGRATION		
Backward Compatibility for OHIP Partners Transitioning to OPERA Cloud Identity Management	SMALL	
Business Events for Posting Split and Transfer Updated	SMALL	
Exchange Message Status Screen Updated	SMALL	
Fiscal Integration Updated	SMALL	ACTION!
Guest Profile Match OPERA Controls Added for OHIP	SMALL	ACTION!
Italy, Brazil, Germany, Poland - Updated Fiscal Commands Step in End of Day	SMALL	
Key Encoding for Room Move when Online and Offline Integration in Use	SMALL	
Legacy OWS Integration OPERA Control Added Central	SMALL	ACTION!
OPERA Cloud Central - Cloud Hub Integration with PMS Central	SMALL	ACTION!
OPERA Fiscal Integration Cloud Solution Updated	SMALL	ACTION!
Service Locator Routing Calls Added to Changes Logs	SMALL	
MEMBERSHIP		
Enrollment Code Configuration Updated	SMALL	
Loyalty Card Number Handling Updated	SMALL	
Membership Activity Tile Added	SMALL	ACTION!
Membership Promotions Updated Loyalty	SMALL	
Tier Management Usability Improved Loyalty	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
MISCELLANEOUS		
Application URLs Added to About OPERA Cloud	SMALL	
External System Content Dashboard Tile Added	SMALL	ACTION!
Help Link Added to Dashboard	SMALL	
PROPERTY APIs		
BLK - deleteBlockWashSchedule Added	SMALL	
BLK- Fetch Grid Details with Pagination Operation Added	SMALL	
BLK - getblocks Operations Updated	SMALL	
BLK - putSubBlockToRegular and putRegularToMasterBlock Operations Added	SMALL	
BLK - PUT updateLinkedActivities Added	SMALL	
CRMCFG - getTierManagementBatchRecords and getTierManagementBatchProcesses Operations Updated	SMALL	
CRM - getProfileMatch Operation Added	SMALL	
CRM - get/post/put/deleteMembershipPromotions Operations Updated Loyalty	SMALL	
CRM - IssueOtherAwards API Added Loyalty	SMALL	
CRM - membershipReservationActivity Added	SMALL	
INT Config - getBusinessEvents Operation Updated	SMALL	
LMS - getActivityBooking Operation Updated	SMALL	
PAR - get/put/post/deleteHurdleRates Operations Updated	SMALL	
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RSV - putPayeeSharer Operation Added	SMALL	
RTP Async - startSetDailyRatePlanSchedulesProcess Operation Updated	SMALL	
RTP - setRatePlanSchedules Operation Added	SMALL	
RESERVATIONS		
Default External Reference Type for Block Reservations OPERA Control Added	SMALL	
Look To Book Updated	SMALL	
Guaranteed Availability for Members Updated Loyalty	SMALL	
Payment Method for Share Reservations Added to Look To Book Now	SMALL	
Reservation Routing Updated	SMALL	
Reservation Sales Screen Updated Central	SMALL	
Reservation Upgrade - Powered by NOR1 PRiME OPERA Control Added	SMALL	ACTION!

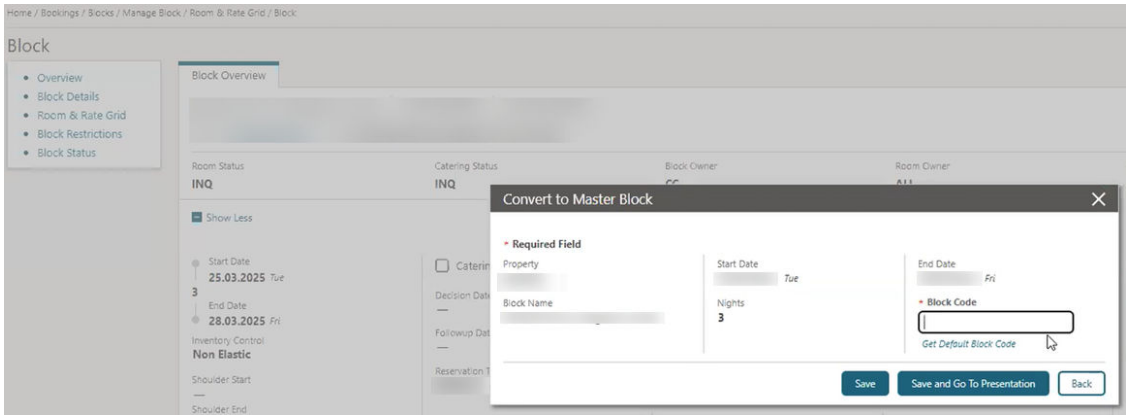
ROOMS MANAGEMENT	
Task Sheet Report Template Added to R&A	SMALL
SALES	
Sales Activities Updates for Block Changes Added	SMALL
TOOLBOX	
DASHBOARDTILE Outbound Type Added	SMALL
Imbalance Utility Updated	SMALL

BLOCK MANAGEMENT

Master Sub Blocks Updated

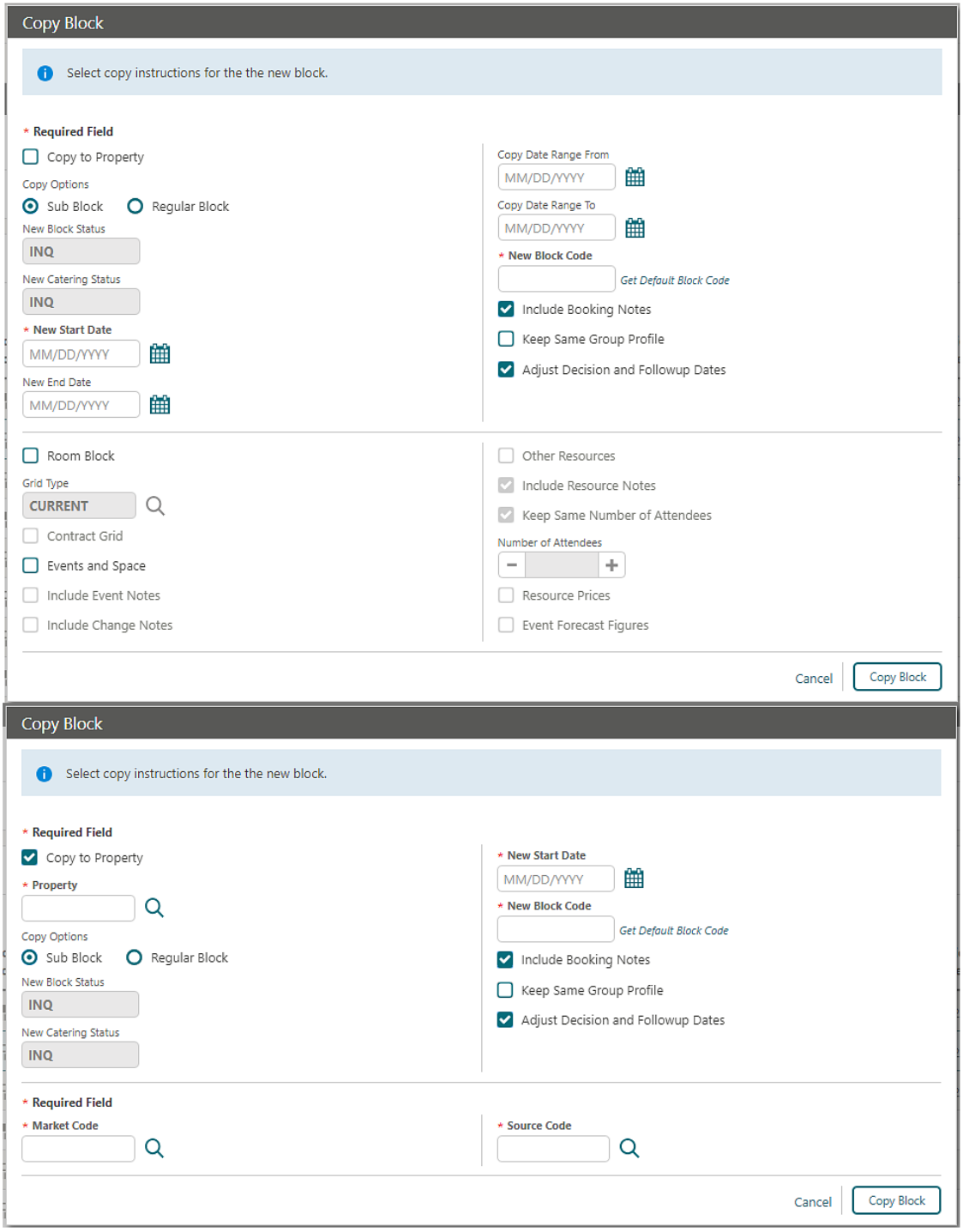
For properties with the **Master Sub Blocks** OPERA Control active, the following updates apply:

- You can change the **Start date**, **End date**, and **Nights** of a master block for non-synchronized blocks as long as the room and event inventory fall within the new dates.
- You can convert a regular block to a master/sub block, or convert a sub block to a regular block. See Creating Master and Sub Blocks.



The **Copy** (block) action is available for sub blocks.

- From a property location, you can copy the sub block as a regular block or as a sub block linked to the existing master block.
- From a hub location, you can copy the sub block to the current or different property as a regular block or as a sub block linked to the existing master block.

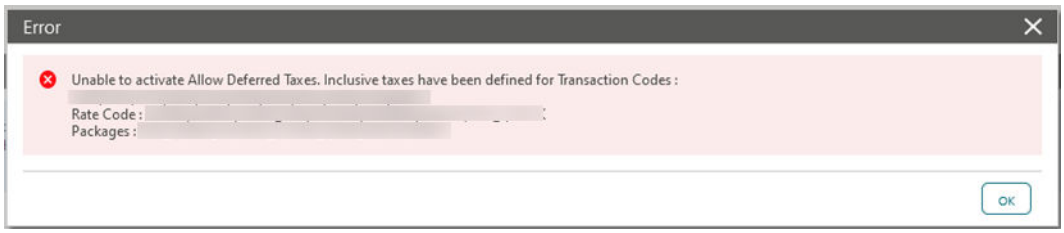


CASHIERING AND FINANCIALS

Allow Deferred Tax Activation Validation Updated

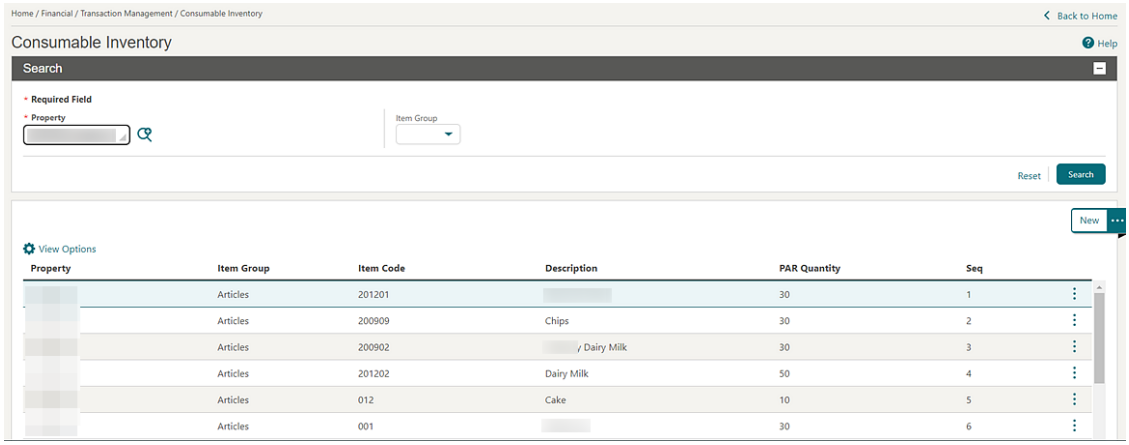
When activating the **Allow Deferred Tax** OPERA Control, an error appears if any transaction codes, rate code, or package codes have the **Inclusive Tax** checkbox selected.

> **Note:**
>
> A maximum of 1,500 characters for Transaction Codes, 1,000 characters for Rate Codes, and 1,000 characters for Package Codes appear each time the error occurs.

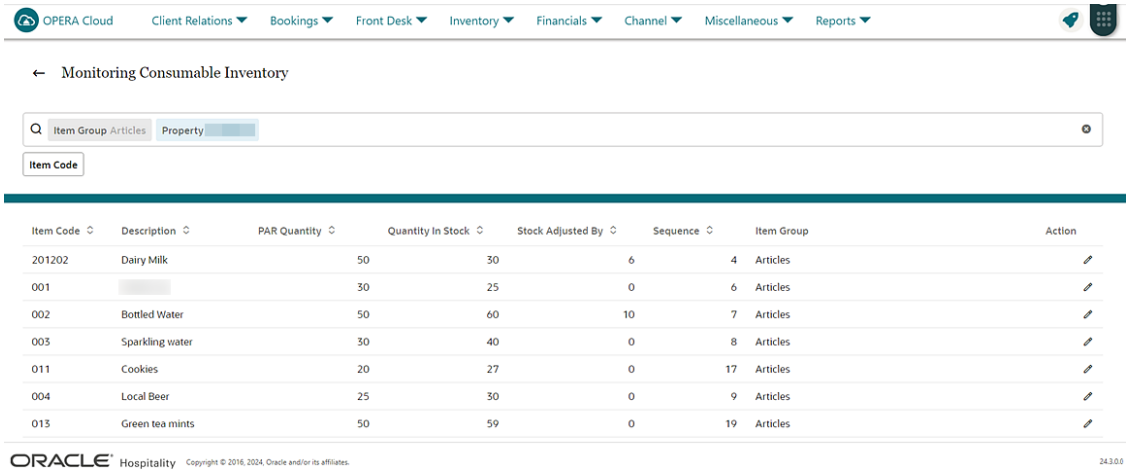


Consumable Inventory Added

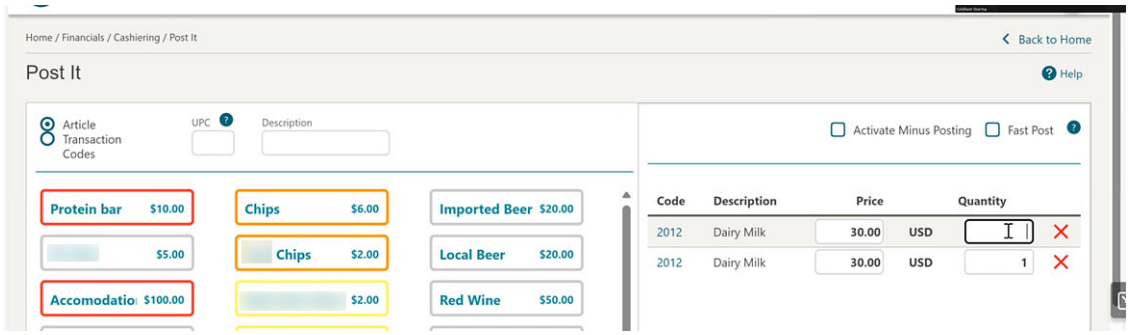
A **Consumable Inventory** OPERA Control is added to the Cashiering group enabling you to configure consumable inventory items and monitor inventory levels based on charges posted for these items. See Monitoring and Adjusting Consumable Inventory.



Monitoring Consumable Inventory



For properties with the **Post It** and **Consumable Inventory** OPERA Controls active, a **Quantity** field is enabled in Post It to adjust the quantity. See Charging Purchases Using Post It.



Articles Report Available in R&A

An **Articles** report template is added to Reporting & Analytics (R&A) in the **Configuration** Subject Area and **External Reports** folder.

Articles

Jul 8, 2024

Article Code	UPC	Description	PAR Quantity	Quantity in Stock	Stock Adjusted By	Price	Inactive	Transaction Code
16			45	0	0	5	N	4040
002			20	0	0	4.75	N	2300
85			30	0	0	8	N	2300
			95	0	0	17.75		

End Of Day Procedure

A new procedure, **Populate Consumable Inventory Maintenance (consumable_inventory.populate_cons_inv_maintenance)**, is added with a daily frequency. The procedure populates items for the current business day into the consumable inventory maintenance table. See Mandatory or Optional End of Day Sequence Procedures.

IMPACT OR OTHER CONSIDERATIONS

Consumable inventory is currently limited to Articles and is available when the **Articles** OPERA Control is active.

STEPS TO ENABLE

Activate the Consumable Inventory function:

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Consumable Inventory** function.

Grant the tasks as follows:

1. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update and then click the vertical ellipsis **Actions** menu and select **Edit**.
4. Select the **Financials** group and grant the **Monitoring Consumable Inventory** and **Override Article Quantity** tasks.
5. Select the **Financial Admin** group and grant the **New/Edit Consumable Inventory** and **Delete Consumable Inventory** tasks.
6. Click **Save**.

End Of Day Procedure Updated for Imbalance Fixes

Trial Balance and Guest Ledger imbalance improvements are included as a part of the Creating Guest Ledger (**refresh_fin_summary.refresh_resv_summary**) End of Day procedure. See Mandatory or Optional End of Day Sequence Procedures.

Folio Data Model Updated

An **ACTUAL_POSTING_BUSINESS_DATE_TIME_ISO** element added to the sample_folio data model outputs the posting date and time in canonical format YYYY-MM-DD:THH:MM:SS.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Hurdle Rates Added to Changes Log

For properties with the **Yield Management** OPERA Control active, changes to hurdle rates are added to the Changes Log for the **Configuration** group, with Create Hurdle Rate, Update Hurdle Rate, and Delete Hurdle Rate **Action Type**. See Viewing Changes Log Details.

> **Note:**
>
> All changes made through Oracle Hospitality Integration Platform are also recorded.

Original Invoice and Invoice Type Fields Added for Negative Direct Bill Settlement

An **Original Invoice and Invoice Type for DB Payment Method** OPERA Control is added to the Cashiering group. When the OPERA Control parameter is On, and you select the **Direct Bill** payment method, and the payment amount is negative, the **Original Invoice Number** and **Invoice Type** fields are enabled on the Folio Settlement, Passer-by, and the Credit Folio settlement screens.

IMPACT OR OTHER CONSIDERATIONS

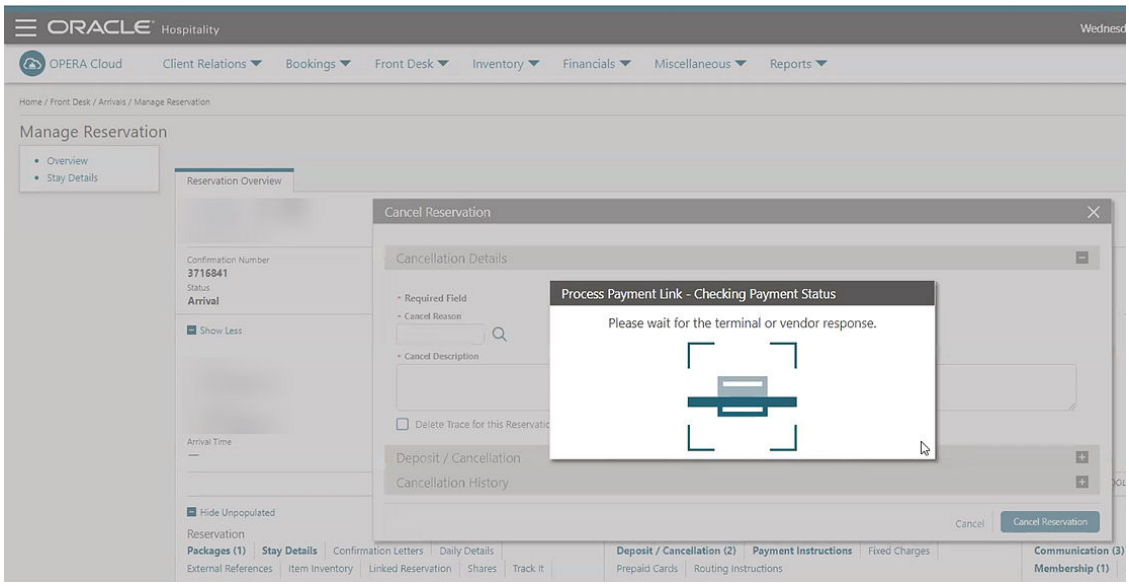
The data entered in the **Original Invoice Number** and **Invoice Type** fields is available in the **BOF_CITYLED_RECORDS** export view.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and turn on the **Original Invoice and Invoice Type for DB Payment Method** parameter.

Pay By Link Payment Status Check Added

For properties with the **Pay By Link** OPERA Control active, a payment status check runs when launching a reservation check-in or cancellation for reservations where the payment link was sent and is awaiting payment. See Managing Reservation Deposit Payments.



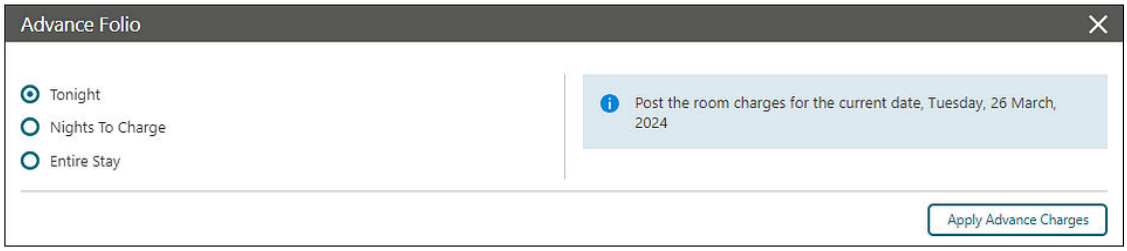
Resort Budget Forecast Subject Area Updated in R&A

The Resort Budget Forecast Subject Area for the Budget Code = TRXCODE is embedded in the Financial Transaction Details Subject Area. The following folders are embedded:

- Budget & Forecast
- Budget & Forecast Facts
- Admin

Suppress Advanced Bill Options Added

A **Suppress Advance Bill Options** OPERA Control is added to the Cashiering group to determine the Advance Folio options available. See Settling a Reservation Account Balance.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.

3. Select the **Cashiering** group.
4. Locate and update the **Suppress Advance Bill Options** setting.

CLIENT RELATIONS

Card Number Auto Generation for OWS Added

Loyalty For properties with the **Legacy OWS (OPERA Web Service) Integration** OPERA Control active, a **Web** option in Membership Type configuration enables Card Number Auto Generation to create and edit the card number format and range used by an OPERA Web-service integrated solution.

IMPACT OR OTHER CONSIDERATIONS

See Legacy OWS Integration OPERA Control Added.

Channel Negotiated Rates Updated

Distribution Channel Negotiated Rates is updated with the following:

- **Distribution Alternate Name**: Modify this field if you want to display a specific name in your distribution channels if the **Append Company Name to RateDesc** Distribution Control is turned On. This field is not applicable if OPERA Cloud connects to Distribution from the OPERA Xchange Interface (Legacy).

For more information, see Managing Profile Channel Negotiated Rates.

IMPACT OR OTHER CONSIDERATIONS

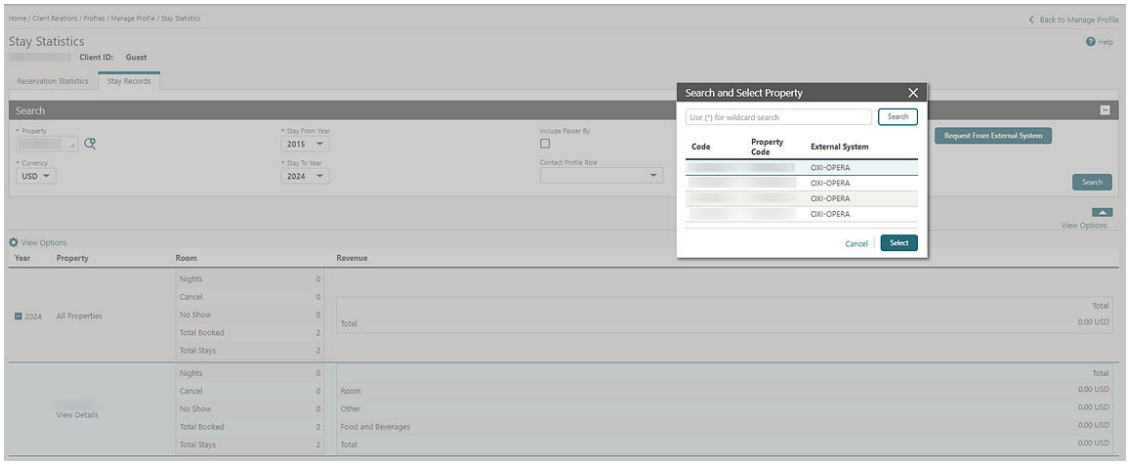
Bulk update of channel negotiated Rates for OWS and OPERA Cloud Distribution:

You can publish channel negotiated rates from the OPERA Cloud Profile screen directly. This creates and updates channel rates and channel rate access codes for OWS channels connected to OPERA Cloud, as well as Global Distributions Systems (GDS) and Oracle Hospitality Integration Platform (OHIP) distribution channels connected through OPERA Cloud Distribution.

If the OPERA Cloud Central subscription is active, you can manage those channel negotiated rates from the OPERA Cloud Profile screen for multiple properties at a time.

Request Stay Records from External System Added

Central For properties with the **Stay Records** OPERA Control function active and the **Subscription Management** OPERA Control parameter turned on, a profile with active subscriptions displays a **Request to External System** action button to request missing stay records from a specific property. See Viewing Profile History Stay and Revenue Statistics.



STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Client Relations** group and grant the **Request/Resync to External System** tasks.
5. Click **Save**.

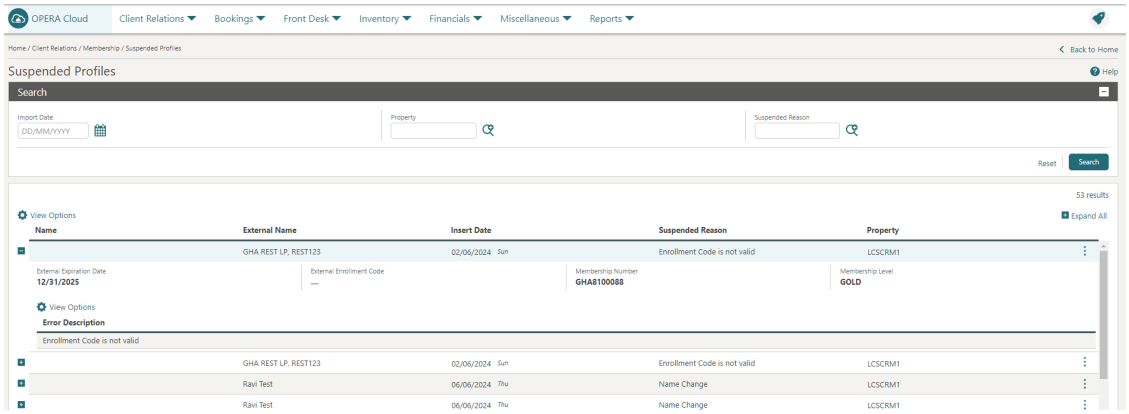
Suspended Profiles Management Added

Central A **Suspended Primary Membership Profiles** OPERA Control added to the Profile group enables you to manage suspended member profiles received from an external PMS through OPERA Cloud HUB Adaptor.

Updates received for subscribed profiles with a primary membership are suspended (for review) in the event of the following:

- Name change (last name or first name) for a profile with a primary membership.
- Invalid enrollment code on the primary membership (includes missing the enrollment code if Enrollment Code Required is selected on the membership type).
- Invalid/missing expiry date on the primary membership (based on Expiry Date configuration on the membership type).
- Invalid/missing membership level (according to the membership level configuration for the membership type).

See Managing Suspended Membership Profiles.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate the **Suspended Primary Membership Profiles** parameter.
5. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Client Relations** group and grant the **Suspended Primary Membership Profiles** tasks.
9. Click **Save**.

COUNTRY SPECIFIC

Country Specific - Greece - Room_Type_Based_Charge Tax Function Updated

The following is generically available but should be reviewed by properties in Greece.

A **Room Type Based Charge Date Ranges** OPERA Control is added to the **Cashiering** group to allow setting date ranges and associated amounts for each room type group for the ROOM_TYPE_BASED_CHARGE UDF Generate function.

- When the **Room Type Based Charge Date Ranges** OPERA Control is active, selecting the ROOM_TYPE_BASED_CHARGE UDF function in Configure Generates allows you to set Date Ranges and associated amounts for each Room Type Group.
- When the **Room Type Based Charge Date Ranges** OPERA Control is inactive, existing behavior appears, and you can set a single amount for each room type group for the ROOM_TYPE_BASED_CHARGE UDF Generate function.

Changes Log

An entry is added to the Changes Log for Group Configuration when Date Range Records are created, updated, or deleted.

Refer to Greece - OPERA Cloud Fiscal Primary Data Document .

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Activate the **Room Type Based Charge Date Ranges** parameter.
5. Click **Save**.

Country Specific - Poland - Updates Added

Country Specific - Poland - Folio Types Updated

The Folio Types configuration screen is updated to display the **Internal** column header, so that you can identify the Internal Folio Type.

The Manage Folio Type configuration screen is updated to display the **Internal** checkbox, so that you can configure the Internal Folio Type.

Country Specific - Poland - PL_JPK_FA Export Updated

The **PL_JPK_FA** Export is updated to exclude Internal folios (Nota Wewnetrzna), so that the Export continues to include only normal folios (Faktura) and Credit Bills (Kredyt).

You must recreate the Export from the template for this change to take effect.

Country Specific - Poland - Profile Details Updated

The Profile Details screen is updated to display the **Internal** checkbox for Company, Travel Agent, and Source profiles, so that you can specify which profiles generate an Internal folio during settlement. See Managing Sales Account Profiles.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Financial**, select **Cashiering Management**, and then select **Folio Types**.
2. Click **New**.
3. Enter a value for **Folio Type** and select **Internal**.

4. Click **Save**.
5. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
6. Enter search criteria then click **Search**.
7. Select the **PL_JPK_FA** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
8. Click **New from Template**.
9. Search and select **PL_JPK_FA**.
10. Click **Create and Continue**.

Refer to the Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Portugal - AR Payment Receipt and PT_SAFT_104 Export Updated

The following functionality is generically available but should be reviewed by properties in Portugal.

An **AR Payment Receipt** OPERA Control added to the Accounts Receivables group lets you generate AR payment receipts with a receipt sequence number and receipt type PAR_AR. It allows you to define a Prefix, Suffix, and Unique ID for AR Payment Receipt numbers. When the **AR Payment Receipt** OPERA Control is active, the following settings are enabled:

- **AR Payment Receipt Unique ID Value** - The numeric or alphanumeric value for Unique ID on each AR Payment Receipt in the property. The value can be a maximum of 20 characters. Special Characters are not allowed.
- **Prefix for AR Payment Receipt** - The Prefix for AR Payment Receipt sequence numbers in the property. This can be a numeric or alphanumeric value. The value can be a maximum of 20 characters. Special Characters are not allowed.
- **Suffix for AR Payment Receipt -** The Suffix for AR Payment Receipt sequence numbers in the property. This can be a numeric or alphanumeric value. The value can be a maximum of 20 characters. Special Characters are not allowed.

Role Manager

The following tasks are added to the Toolbox group:

- Receipt Numbers - Allows you to access the Receipt Numbers screen.
- Update Receipt Numbers - Allows you to update the Start Sequence Number for AR Payment Receipts.

Toolbox

The Receipt Numbers menu is added under the Document Number Update in Toolbox. When you have the associated Role Manager > Tasks, you can access the Receipt Numbers menu, and the AR Payment Receipt Number last sequence appears. You can also update the Start Sequence Number for the AR Payment Receipt.

Manage Reports

The Internal Report Group for Accounts Receivable Payment Receipt is added.

Use the customized reports in this report group when generating the Accounts Receivable Payment Receipt.

AR Payment Receipt

You should base the AR payment Receipt on the sample_payment.

The following elements are added to the payment receipt data model (XML):

- **RECEIPT_NO** - Displays the AR Payment Receipt Number, including the AR Payment Receipt Prefix and AR Payment Receipt Suffix.
- **ATCUD -** Displays the ATCUD (Unique ID and AR Payment Receipt Number).
- **SOFTWARE_CERT_NO** - Displays the Software Certificate Number followed by /AT.

AR Payment

Posting a payment in Accounts Receivable generates an AR Payment Receipt from the PAR_AR receipt type sequence.

Receipt History

Receipt type PAR_AR for AR Payment Receipts appear in Receipt History.

PT_SAFT_104 Export

Selecting a new copy of the PT_SAFT_104 and generating data displays a new section <Payments> with the details of AR Payment Receipts generated.

Refer to Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Accounts Receivables** group.
4. Locate and activate the **AR Payment Receipt** parameter.
    a. Update the **AR Payment Receipt Unique ID Value** setting, as required.
    b. Update the **Prefix for AR Payment Receipt** setting, as required.
    c. Update the **Suffix for AR Payment Receipt** setting, as required.
5. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Toolbox** group and grant the **Receipt Number** and **Update Receipt Number** tasks.
9. Click **Save**.

EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Banquet Check by Event Updated

When generating the Banquet Check by Event , the following custom message texts output according to the language selected in the report setup.

- Business Block Name: SC_BUSINESS_BLOCK_NAME
- Arrival: SC_STD_ARRIVAL
- Departure: SC_STD_DEPARTURE
- Block ID: SC_BB_ID
- Event ID: SC_REP_BEO_EVENT_ID
- Qty: REP_PFI_QTY
- Curr.: REP_PFI_CURR
- Unit Price: REP_PFI_CURR
- Orig. Unit Price: SC_ORIG_UNIT_PRICE
- Discount %: IFC_WEB_ITEM_DISC
- Summary by Revenue Group: PROFORMA_INVOICE_SUMMARY_BY_REVENUE_GROUP
- Summary by Revenue Type: REP_PFI_SRT
- Total Including Tax: SC_TOTAL_INCLUDING_TAX
- Total Discount: SC_TOTAL_DISCOUNT
- Total: SC_STD_TOTAL
- Signature: REP_PFI_SIGNATURE

Banquet Event Order Data Model Updated

The data models of the Banquet Event Orders (sample_beo_1column, sample_beo_2colum, sample_beo_2column_fb) added a **REV_PAK_DET_PRICE XML** element that the Revenue Summary section of RTF can add to output the price per revenue type for catering packages when the **Revenue Summary** is set to Internal.

Revenue Summary				
Date	**Qty.**	**Item**	**Price**	**Total**
for-each REV_SUMMARY_BY_DAY_ROW REV_DATE	for-each REV_SUMMARY REV_QUANTITY	REV_NAME	REV_PRICE	IFREV_TOTALEND IF
	IFfor	REV_DET_EVENT_DESC		
	for	REV_DET_REVENUE_DESC	REV_PAK_DET_PRICE	REV_DET_TOTALendendEND IFendREV_SUMMARY
REV_DATE		**Total per Day**		**REV_DAY_TOTALend** REV_SUMMARY_BY_DAY_ROW
		Total		**REV_GRAND_TOTAL**
end REV_SUMMARY_GRAND_ROW				

Revenue Summary				
Date	**Qty.**	**Item**	**Price**	**Total**
07.15.24		Additional Food Charge		1.440,00
07.15.24		**Total per Day**		**1.440,00**
07.16.24		Additional Audio Visual Equipment Charge		50,00
	40	Pelican Meeting Package	56,00	
		Meeting		
		Audio Visual Equipment	30,00	1.200,00
		Miscellaneous	6,00	240,00
		Lunch		
		Food	20,00	800,00
		Additional Rental Charge		500,00
07.16.24		**Total per Day**		**2.790,00**
07.17.24		Additional Audio Visual Equipment Charge		275,00
		Additional Beverage Charge		120,00
		Additional Food Charge		640,00
		Additional Rental Charge		500,00
07.17.24		**Total per Day**		**1.535,00**
07.18.24	40	Daily Delegate Meeting Package	322,00	
		Meeting		
		Audio Visual Equipment	20,00	800,00
		Breakfast		
		Food	24,00	960,00
		Guest Room Revenue	215,00	8.600,00
		Coffee Break		
		Food	33,00	1.320,00
		Lunch		
		Food	30,00	1.200,00

When generating the Banquet Event Order, the following custom message texts output according to the language selected in the report setup. When adding the translation value, the ^1 is a placeholder for the revenue type description and should be placed accordingly.

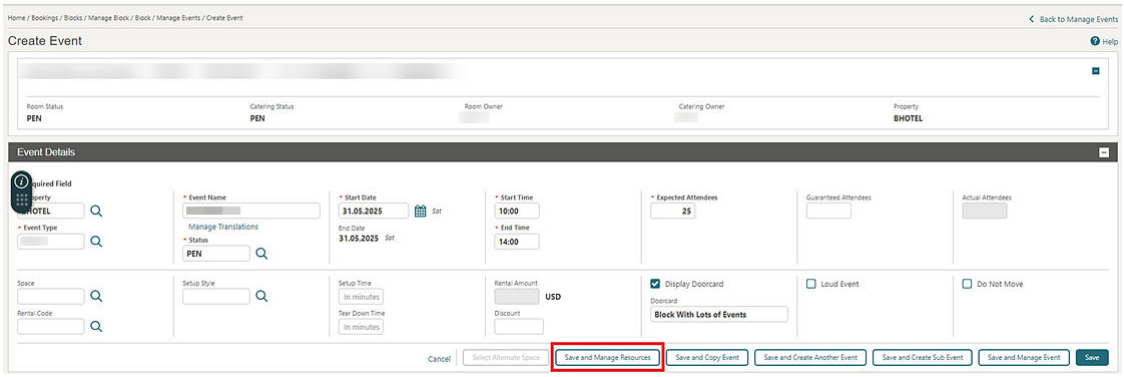
- Additional ^1 Charge: SC_BEO_ADD_CHARGE

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Create Event Updated with Manage Resources Action

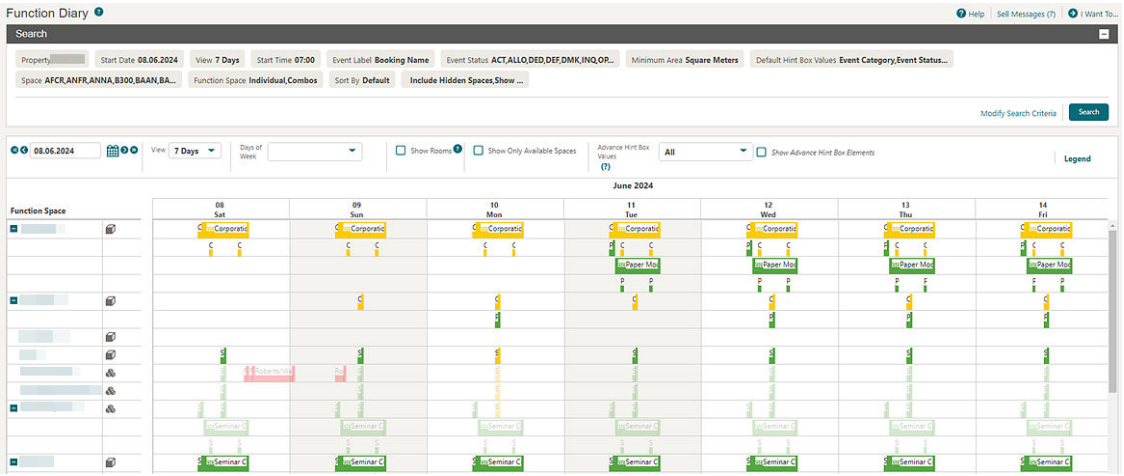
For properties with **Catering Events and Event Resources** OPERA Controls active, a new **Save and Manage Resources** button added to Create Event directly adds resources for the new event. See Creating Events.



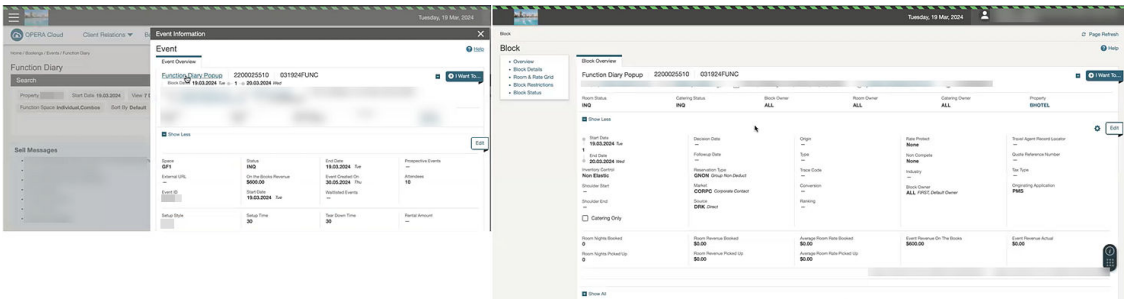
Function Diary Updated

For properties with the **Catering Events** OPERA Control active, the Function Diary makes the following updates available. See Using the Function Diary.

The Event Label information appears in a multi-day **View**.



The Block Presentation (Manage Block) opens in a separate browser session when you click the **Block Name** link in Event Overview. See Managing the Function Diary.



INTEGRATIONS

Backward Compatibility for OHIP Partners Transitioning to OPERA Cloud Identity Management

Backward compatibility is available for Oracle Hospitality Integration Platform (OHIP) integration user accounts when migrating to OPERA Cloud Identity Management. Backward compatibility provides support for both legacy and new authentication mechanisms during the identify management transition period.

OPERA Cloud supports OHIP Integration users with either of the following options:

- Resource token with WSACCESS role, or,
- A Client Token with scope.

Business Events for Posting Split and Transfer Updated

The following Business Events are generated when postings (to a transaction code with inclusive generates configured) are split and transferred to or from another room:

- One DELETE POSTING **Business Event** for the transaction that is being split.
- One NEW POSTING **Business Event** for each of the new transactions and their generates (source and target) after the split.
- One UPDATE POSTING **Business Event** for the transactions that remain in the source room after the split.
- Two UPDATE POSTING **Business Events** for the transactions that are transferred to the target room after the split.

The following Business Events are generated when postings (to a transaction code with exclusive generates configured) are split and transferred to/from another room:

- One DELETE POSTING **Business Event** for each transaction and its associated generates that are being split.
- One NEW POSTING **Business Event** for each new transaction and its generates (source and target) after the split.
- One UPDATE POSTING **Business Event** for the transactions and their associated generates that were transferred to the target room after the split.

The following Business Events are generated when postings (to a transaction code without any generates configured) are split and transferred to/from another room:

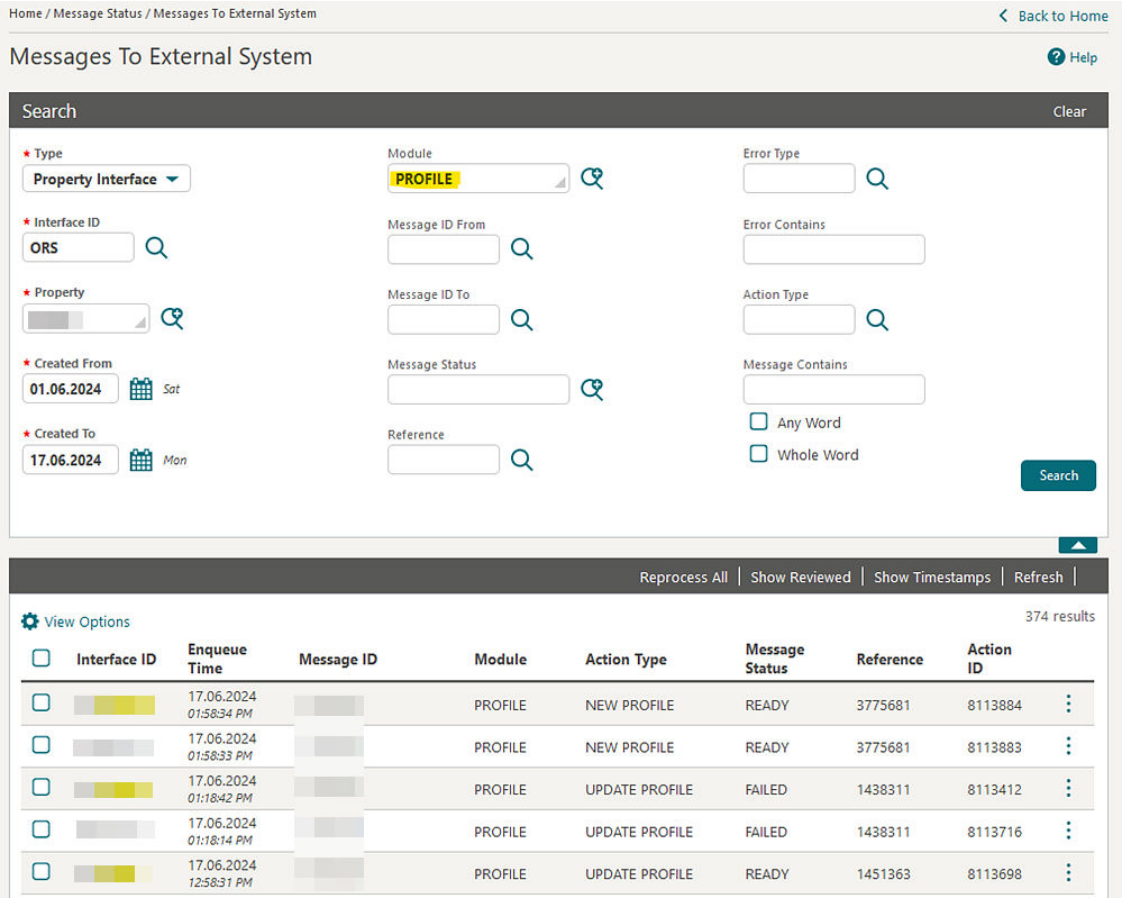
- One DELETE POSTING **Business Event** for the transaction that is being split.
- One NEW POSTING **Business Event** for each new transaction (source and target) after the split.
- One UPDATE POSTING **Business Event** for the transactions that were transferred to the target room after the split.

See Configuring Business Events.

Exchange Message Status Screen Updated

When you enable **Profile Sharing** in Chain configuration, the OPERA Cloud Exchange Message Status screens allow you to search and view all profiles by selecting Module Profile in the search criteria, irrespective of the **Property** selected.

See Message Status.



Fiscal Integration Updated

For properties with the **Fiscal Folio Printing** OPERA Control active:

The OPERA Fiscal Integration Solution (OFIS) payload is updated for Folio Generation and Post Payments. A new **Credit Card Number Masked Trailing** OPERA Control added in the Cashiering group for the **Fiscal Folio Printing** OPERA Control, includes a <CreditCardNumberMaskedTrailing> element in the fiscal payload. The element shows the first six digits of the credit card number and masks the remaining digits when generating a fiscal folio, and **CC Vault** is not enabled in the EFT Property Interface configuration.

Fiscal Payload

The <Postings> sections of the Fiscal Payload adds a <CreditCardNumberMaskedTrailing> element when the **Credit Card Number Masked Trailing** OPERA Control is active and the CC Vault is not active.

Additionally, new elements identify the **Credit Card Approval Code** <CcApprovalCode> and the **Credit Card Response Reference** <CcResponseReference> for each credit card payment. A **Display** element <Display> is added for all postings and payments with these possible values: true or false.

Paths:

- DepositsInfo\DepositInfo\Postings

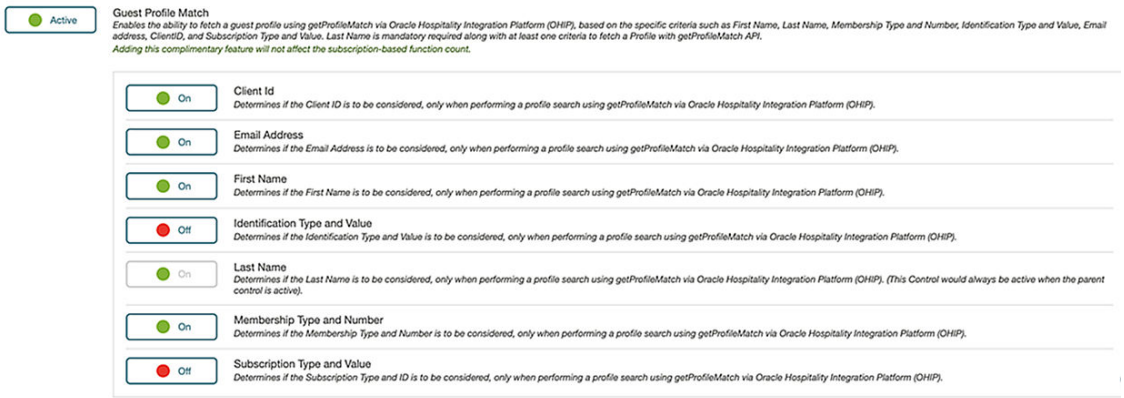
- DepositsInfo\DepositReceipt\Postings
- FolioInfo\Postings

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashier** group.
4. Locate the **Fiscal Folio Printing** OPERA Control and activate the **Credit Card Number Masked Trailing** parameter.

Guest Profile Match OPERA Controls Added for OHIP

A **Guest Profile Match** OPERA Control and related parameters are added to the Profile group. When enabled, **Guest Profile Match** can fetch a guest profile from the Oracle Hospitality Integration Platform (OHIP) using **getProfileMatch** based on specific criteria such as First Name, Last Name, Membership Type and Number, Identification Type and Value, Email Address, Client ID, and Subscription Type and Value. The **Guest Profile Match** OPERA Control works in conjunction with the **getProfileMatch** operation, which can be integrated with the create reservation operation to avoid the creation of duplicate profiles during the reservation creation process.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate the **Guest Profile Match** function.
5. Enable parameters as needed for the **Guest Profile Match** function.

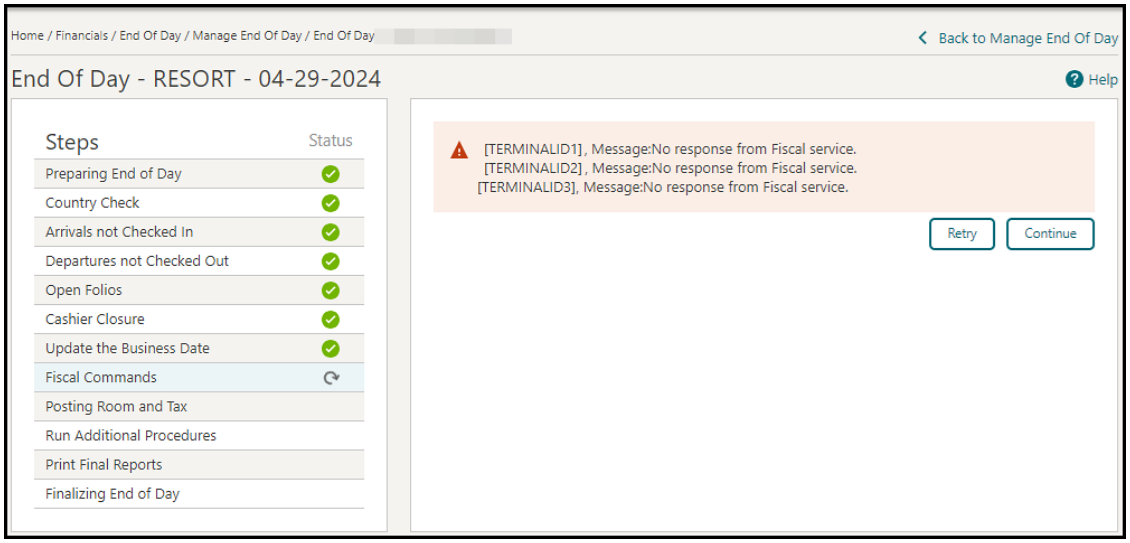
Italy, Brazil, Germany, Poland - Updated Fiscal Commands Step in End of Day

> **Note:**
>
> This functionality is generic but of concern to properties in Italy where Fiscal Partner ITALY_RT_PRINTER is configured and Fiscal Command EOD_COMMAND is active.

1. The End of Day step for **Fiscal Commands** is updated to generate the Fiscal Command for each Fiscal Terminal configured in the property, and to display all failed attempts with the Terminal ID so that you know which Fiscal Terminals must be attempted again once the fiscal service is restored.
2. The **Changes Log** is updated to record each Fiscal Command that fails during the End of Day, so that you can identify which Fiscal Terminals must be attempted again once the fiscal service is restored.

Refer to Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

EXAMPLE:



Country Specific - Brazil - Updated Fiscal Commands Step in End of Day

> **Note:**
>
> This functionality is generic but of concern to properties in Brazil where Fiscal Partner SNRHOS is configured and Fiscal Command EOD_COMMAND is active.

1. The End of Day step for Fiscal Commands is updated to generate the Fiscal Command for each Fiscal Terminal configured in the property and to display all failed attempts with the

Terminal ID, so that you know which Fiscal Terminals must be attempted again once the fiscal service is restored.

2. The Changes Log is updated to record each Fiscal Command that fails during the End of Day, so that you can identify which Fiscal Terminals must be attempted again once the fiscal service is restored.

Refer to Brazil - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - Germany - Updated Fiscal Commands Step in End of Day

> **Note:**
>
> This functionality is generic but of concern to properties in Germany where Fiscal Partner EFSTA is configured and Fiscal Command END_OF_PERIOD is active.

1. The End of Day step for **Fiscal Commands** is updated to generate the Fiscal Command for each Fiscal Terminal configured in the property, and display all failed attempts with the Terminal ID, so that you know which Fiscal Terminals must be attempted again once the fiscal service is restored.
2. The **Changes Log** is updated to record each Fiscal Command that fails during the End of Day, so that you can identify which Fiscal Terminals must be attempted again once the fiscal service is restored.

Refer to Germany - Oracle Hospitality OPERA Cloud Fiscal Reference Guide .

Country Specific - Poland- Updated Fiscal Commands Step in End of Day

> **Note:**
>
> This functionality is generic but of concern to properties in Poland where Fiscal Partner POSNET is configured and Fiscal Command EOD_COMMAND is active.

1. The End of Day step for **Fiscal Commands** is updated to generate the Fiscal Command for each Fiscal Terminal configured in the property, and display all failed attempts with the Terminal ID, so that you know which Fiscal Terminals must be attempted again once the fiscal service is restored.
2. The **Changes Log** is updated to record each Fiscal Command that fails during the End of Day, so that you can identify which Fiscal Terminals must be attempted again once the fiscal service is restored.

Refer to Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Key Encoding for Room Move when Online and Offline Integration in Use

For properties with both online and offline room integrations for key encoding and a room move is performed, a **KeyDelete** message for the old room is followed by a **KeyRequest** message for the new room, triggering display of the Create Key Panel to encode the new key.

Legacy OWS Integration OPERA Control Added

Central A (complimentary) **Legacy OWS Integration** OPERA Control is added to the General group. This enables SOAP integration and displays the following menu options in OPERA Cloud:

- Channel Configuration
- Channel Controls
- Channel Mapping
- Channel Property Mapping
- Channel Publications

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Chain** and **Property**.
3. Select the **General** group.
4. Locate and activate the **Legacy OWS Integration** function.

OPERA Cloud Central - Cloud Hub Integration with PMS

Central OPERA Cloud Central allows you to automatically configure Interface setups and activate Cloud Hub integration with the following OPERA Controls:

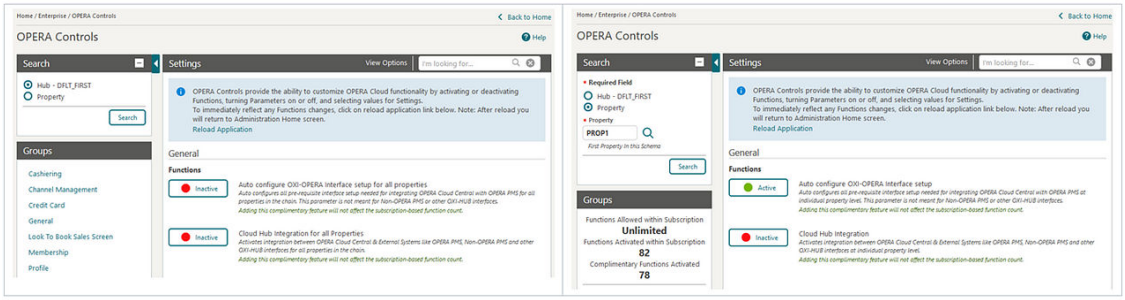
- **Auto configure OXI-OPERA Interface setup for all Properties** - available from a hub location.
- **Auto configure OXI-OPERA Interface setup** - available from property locations.

Cloud Hub activation is a two-step process:

1. Activate **Auto Configure OXI-OPERA Interface Setup** (for OPERA PMS integration). Activating this OPERA Control ensures the required Interface setups, Interface Controls & Business Events are automatically configured. However, this is an optional step if you prefer to configure the setups manually or migrate.
2. Activate **Cloud Hub Integration**. This OPERA Control activates Cloud Hub integration for properties that have interface setup. Cloud Hub will start processing Outbound and Inbound Messages for the activated properties.

You can manually configure any Central Interfaces (other than OXI-OPERA) and activate Cloud Hub Integration at the hub location or the property location based on the activation requirement. In this case, the **Auto Configure OXI-OPERA Interface Setup** OPERA Control is not required to activate, as these configurations are completed manually.

To configure and activate Cloud Hub integration for specific properties, always use the property location OPERA Controls.



IMPACT OR OTHER CONSIDERATIONS

In previous releases, only one OPERA Control activates Cloud Hub Integration. In the current release, activation is split into the following two OPERA Control functions:

- Auto Configure <location>
- Activate Cloud Hub Integration <location>

STEPS TO ENABLE

Activate the **hub location** function to activate integration for all properties in the Chain with **OXI-OPERA** as the system default interface. Inactivating the OPERA Control inactivates Cloud Hub Integration for all properties in the chain.

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Hub**.
3. Select the **General** group.
4. Locate and activate the **Auto configure OXI-OPERA Interface setup for all Properties** function.

Activate the **property location** function to activate integration for specific properties with **OXI-OPERA** as the system default interface. Inactivating the OPERA Control inactivates Cloud Hub Integration for the specific property.

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and activate the **Auto configure OXI-OPERA Interface setup** function.

> **Note:**
>
> As a next step, refer to Cloud Hub Integration.

OPERA Fiscal Integration Cloud Solution Updated

For properties with the **Fiscal Integration** OPERA Control active:

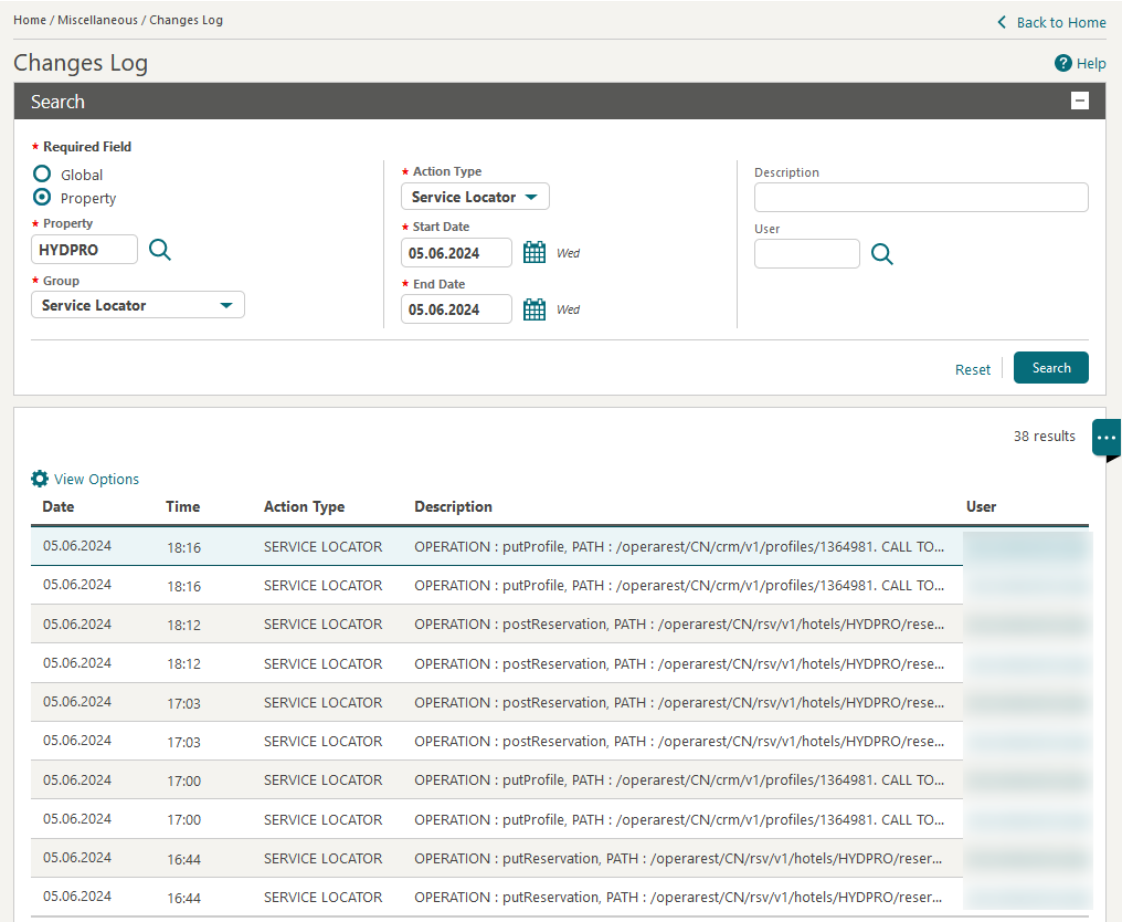
- The **Fiscal Integration** OPERA Control is renamed **Fiscal Cloud Integration**. See OPERA Controls – Cashiering.
- The **OFIS Configuration** task is renamed **OFIS Cloud Configuration**. Additionally, **New/Edit OFIS Cloud Configuration** and **Delete OFIS Cloud Configuration** tasks are added. See OPERA Cloud Tasks – Financial Admin.
- The **OFIS Configuration** menu is renamed **OFIS Cloud Configuration**. See Configuring OFIS Cloud Integrations.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click**Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Financial Admin** group, grant the **New/Edit OFIS Cloud Configuration,** and delete **OFIS Cloud Configuration** tasks.
5. Click **Save**.

Service Locator Routing Calls Added to Changes Logs

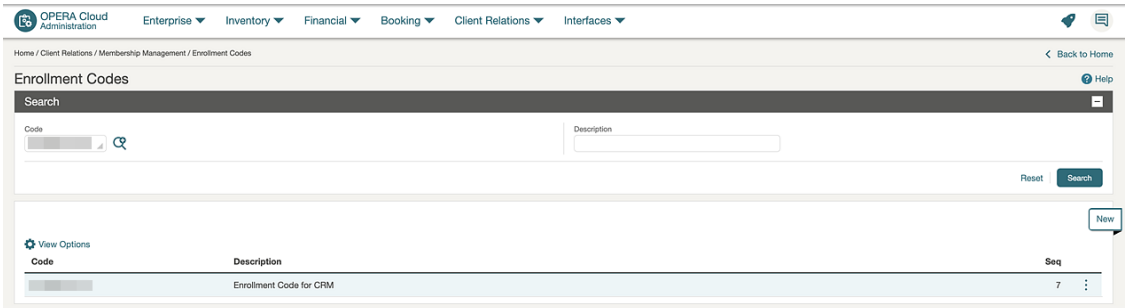
The Changes Logs captures Service Locator routing requests and response calls with the outbound systems. Activity is tracked for **Group=**Service Locator and **Action Type=**Service Locator. See Configuring Service Locator Operations.



MEMBERSHIP

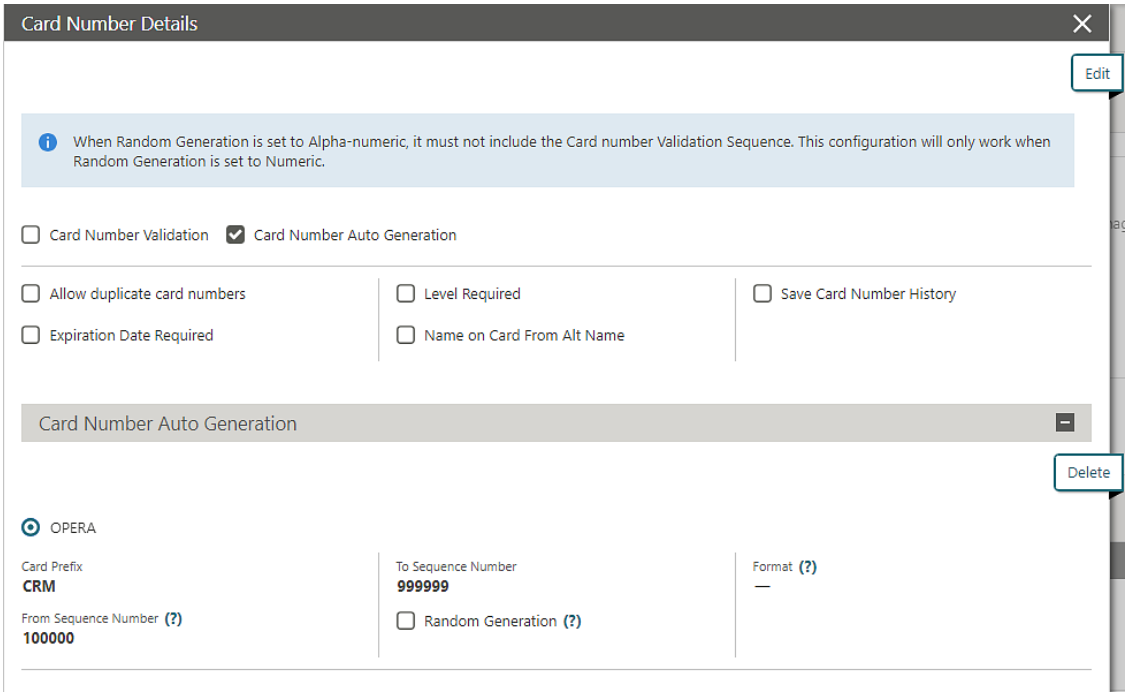
Enrollment Code Configuration Updated

For properties with the **Enrollment** OPERA Control active, you can configure enrollment **Codes** up to 10 characters. See Configuring Membership Enrollment Codes.



Loyalty Card Number Handling Updated

For properties with an **OPERA Cloud Loyalty** subscription, or for properties with an **OPERA Cloud Foundation** subscription and the **Loyalty Membership Configuration** OPERA Control active, Membership card handling is updated to allow you to configure the membership type to auto-generate and to validate manually entered numbers. If both the **Card Number Validation** and **Card Number Auto Generation** checkboxes are selected, the card number auto-populates. However, if you remove the card number and manually enter a card number, then validation is invoked.



Membership Activity Tile Added

A **Membership Activity Dashboard Tile** provides a synopsis of the membership activity details (Arrivals, In-House, and Departures) along with the projected revenue for a given Membership Type for the current business date. The **Arrivals**, **In-House**, and **Departures** values provide links to the pre-filtered reservation search.

When multiple properties are selected, **Projected Revenue** appears in the currency selected for the **Central Currency Code** OPERA Control.

When a single property is selected, the Projected Revenue appears in the Property currency.

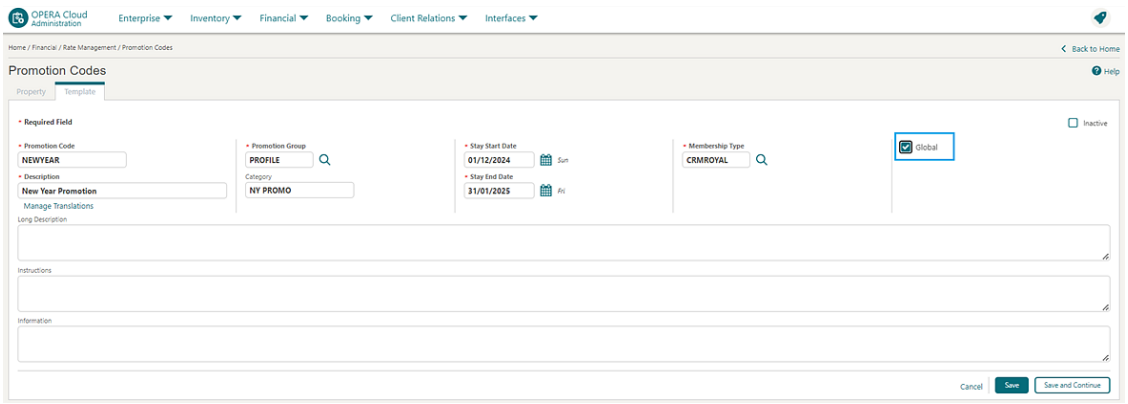
STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group and grant the **View Membership Activity Tile** task.
5. Click **Save**.

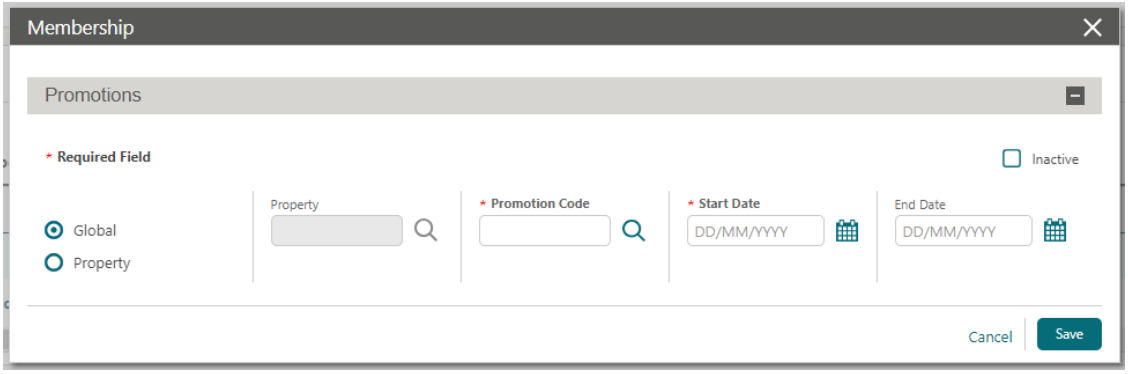
> **Note:**
>
> The existing **Edit Dashboard** task is required to add the tile to dashboard pages.

Membership Promotions Updated

Loyalty For properties with the **Promotions Module and Membership Promotions** OPERA Controls active, you can configure profile **Promotion Group** promotion codes in the **Template** and copy to specific properties. See Configuring Promotion Codes.



You can add multiple promotion codes for a Profile Membership. These promotions are considered when generating membership transactions and calculating points based on Membership Type Rules configured with Promotion Codes in the General Rule Conditions.



Tier Management Usability Improved

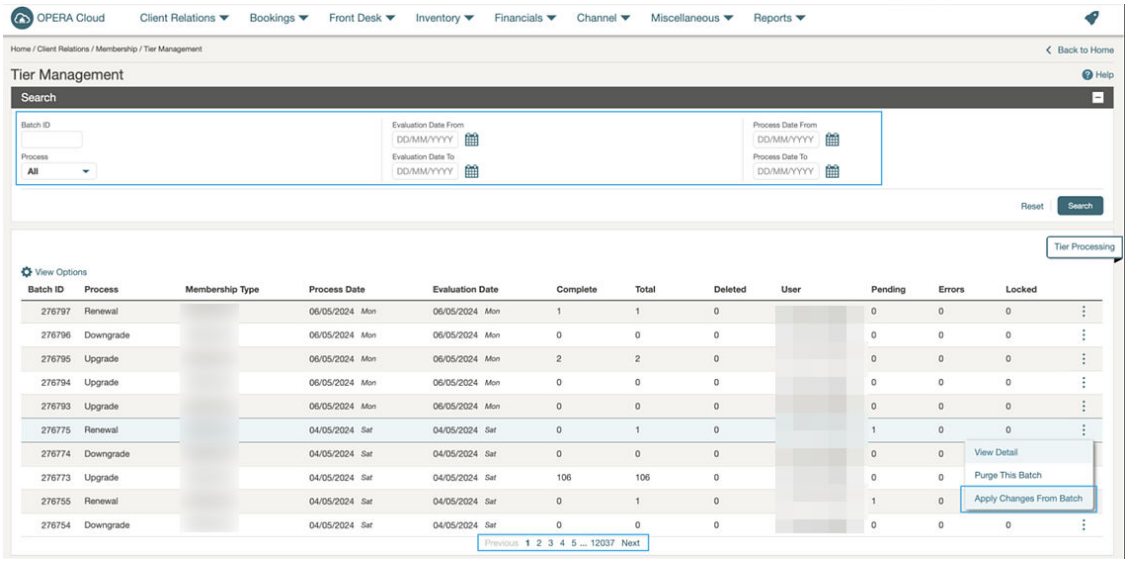
Loyalty New search criteria added in Tier Management improve usability.

- Evaluation Date From
- Evaluation Date To
- Process Date From
- Process Date To

- Batch ID updated to an edit field

Pagination added to search results and Batch Details displays 20 batch records per page.

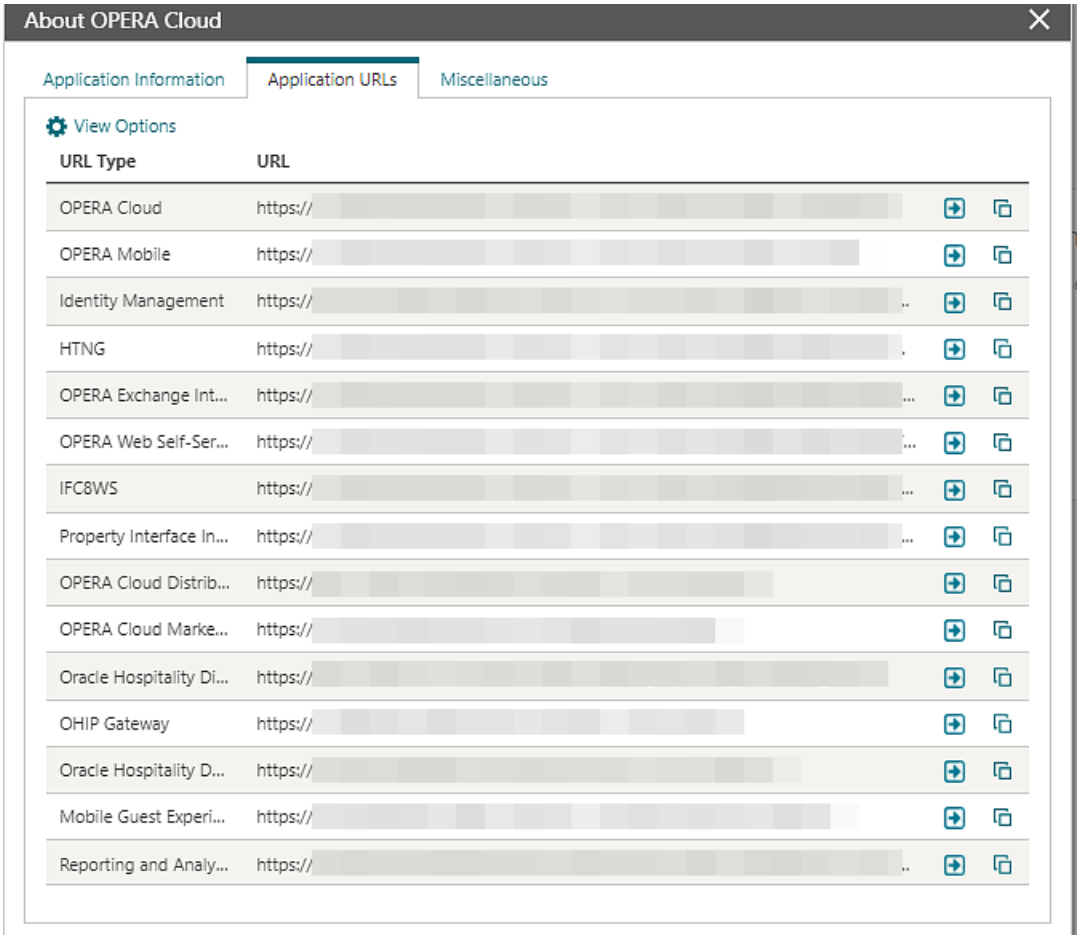
Changes applied to a Tier Processing batch creates a job allowing the process to run in the background.



MISCELLANEOUS

Application URLs Added to About OPERA Cloud

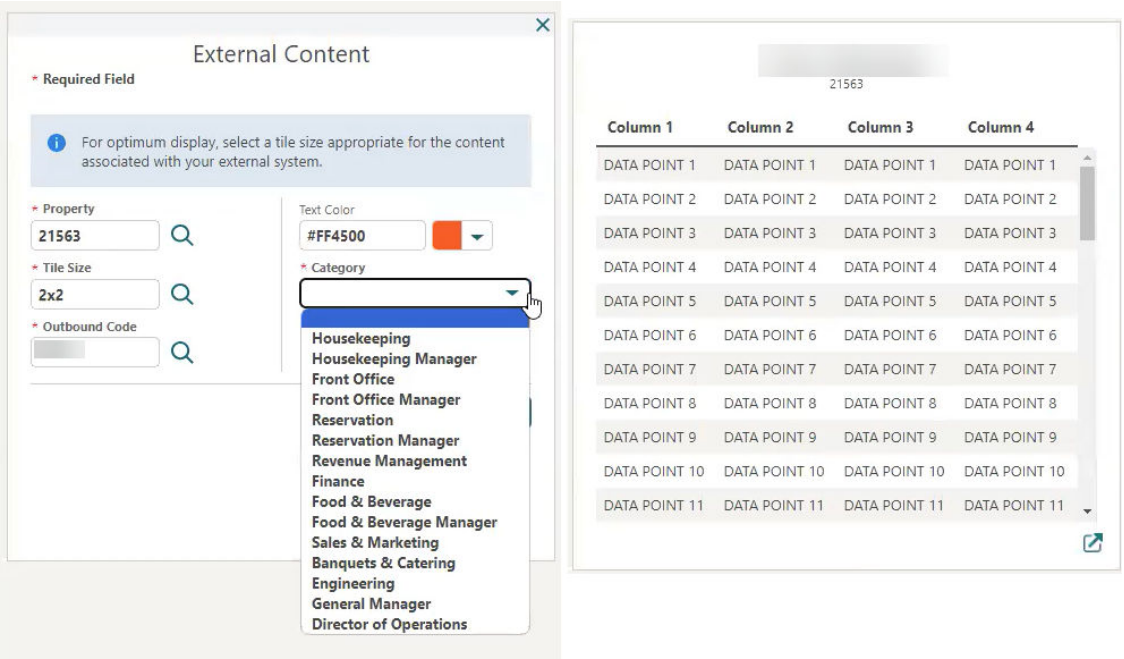
For tenants using OPERA Cloud Identity Management, the **About OPERA Cloud** option presents a new **Application URLs** tab displaying a list of all product URLs in one location. You can copy the URLs to your clipboard or launch them in a new browser session using the available action icons.



External System Content Dashboard Tile Added

A new **External (System) Content** dashboard tile displays data fetched from external systems based on DASHBOARDTILE Outbound System Configuration. See DASHBOARDTILE Outbound Type Added.

The assignment of a **Category** to the tile controls the display of content that requires you to have the corresponding **View <Category> External Content Tile** task assigned to your role. See Managing Dashboard Tiles.

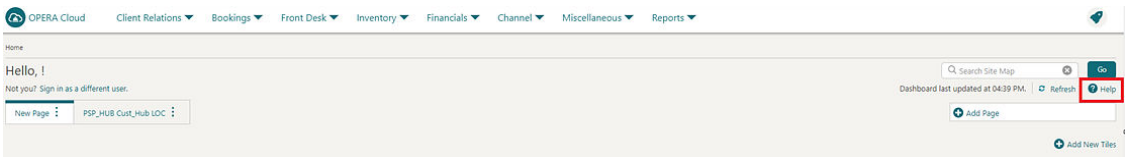


STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group and grant these tasks as needed: **View External Content Tile** and **View <Category> Tile** sub tasks.
5. Click **Save**.

Help Link Added to Dashboard

A new **Help** link added on the dashboard gives you single-click access to the OPERA Cloud version-specific user guide URL.



PROPERTY APIs

BLK - deleteBlockWashSchedule Added

The operation **deleteBlockWashSchedule** is added to the Block API (BLK) to delete a block wash schedule.

BLK- Fetch Grid Details with Pagination Operation Added

The operation **getBlockRoomRateGrid** with pagination is added to the Block API (BLK) to fetch the block room and rate grid with pagination, so that multiple pages of the block room and rate grid can be fetched.

BLK - getblocks Operations Updated

An update to the query parameter limit sets a maximum limit of 200 for getBlocks operations in the Block API (BLK) that allows you to fetch 200 records at a time.

BLK - putSubBlockToRegular and putRegularToMasterBlock Operations Added

The Block API (BLK) adds **putSubBlockToRegular** and **putRegularToMasterBlock** operations to convert sub blocks to regular blocks and regular blocks to master blocks.

BLK - PUT updateLinkedActivities Added

The Block API (BLK) adds the **PUT updateLinkedActivities** operation to update linked Activities of a Block.

CRMCFG - getTierManagementBatchRecords and getTierManagementBatchProcesses Operations Updated

Updates to the **getTierManagementBatchRecords** and **getTierManagementBatchProcesses** operations in the CRM Configuration API generate the following changes:

- Added query parameters and response body parameters for getTierManagementBatchRecords and getTierManagementBatchProcesses operations to fetch 20 records per page.

- Added query parameters ("Evaluation Date To" and "Process Date To") for the search criteria of getTierManagementBatchProcesses operation.
- Updated the following query parameters to search criteria of getTierManagementBatchProcesses operation:
  - Evaluation Date –> Evaluation Date From
  - Process Date –> Process Date From

CRM -getProfileMatchOperation Added

The Customer Relationship Management API (CRM) adds the getProfileMatch operation to return a profile that matches the following fields based on the Guest Profile Match OPERA Control.

- Last Name
- First Name
- Membership Type and Number
- Identification Type and Number
- Email Address
- Client ID
- Subscription Type and ID

Operation	Sample Fetch Parameters
getProfileMatch	lastName:[LASTNAME] firstName:[FIRSTNAME] membershipType: [MEMBERSHIPTYPE] membershipCardNumber: [MEMBERSHIPCARDNUMBER] identificationType: [IDENTIFICATIONTYPE] identificationNumber: [IDENTIFICATIONNUMBER] email:[EMAIL] clientId:[CLIENTID] subscriptionType:[SUBSCRIPTIONTYPE] subscriptionId:[SUBSCRIPTIONID]

CRM - get/post/put/deleteMembershipPromotions Operations Updated

Loyalty Updates to **getMembershipPromotions**, **postMembershipPromotions**, and **putMembershipPromotions** operations in the CRM API consist of new elements including global, hotelId, endDate, and membershipPromotionId. These allow you to attach a global/property profile promotion code to a profile with an end date.

The **deleteMembershipPromotion** operation in CRM API is updated with a new query parameter, **membershipPromotionId**, that allows you to delete the Profile Promotion Code attached to the profile using the unique ID.

CRM - IssueOtherAwards API Added

Loyalty The **issueOtherAwards** operation, added in the CRM API, allows you to issue "OTHER" type awards against a profile membership.

CRM - membershipReservationActivity Added

The Customer Relationship Management API (CRM) adds the **membershipReservationActivity** operation that returns the membership reservation activity for the day (ExpectedArrival, ExpectedDepartures, InHouse, Projected Room Revenue) based on HotelIds, Property Date, Room Classes, and Membership Types.

INT Config - getBusinessEvents Operation Updated

Improvements to the following operations in the Integration Configuration API (INT Config) ensure that all 400 error messages return correct error messages.

OperationID - getBusinessEventsByExternalSystem - {{HostName}}/int/v1/externalSystem/{{ExternalSystem}}/businessEvents.

OperationID - getBusinessEvents - {{HostName}}/int/v1/externalSystem/{{ExternalSystem}}/hotels/{{HotelId}}/businessEvents.

- Request with query parameter "limit."
  - without passing the query parameter "limit," the system default value 1 is used and a response is given with one event.
  - when limit=1, a response is received with one event.
  - when limit=20, a response is received with 20 events.
  - when limit=21 or more, a response is received with 20 events as this API supports a maximum of 20 events to return at a time.
- Request with header x-hotelid (without x-hubId).
  - when x-hotelId is provided in the request, a response is received with the event.
  - when x-hotelId is not provided in the request, it gives a **400** bad request error: "HTTP Header x-hotelid and x-hubid are mutually exclusive." It is mandatory to send one of these headers in the request.
  - when x-hotelId is provided with a wrong value in the request, it gives a **403** forbidden error: "User is not authorized to access data for hub."
- Request with header "x-hublid' (without x-hotelId).
  - when x-hubId is provided in the request, a response is received with the event.
  - when x-hubId is not provided in the request, it gives a **400** bad request error: "HTTP Header x-hotelid and x-hubid are mutually exclusive." It is mandatory to send one of these headers in the request.

  - when x-hubId is provided with a wrong value in the request, it gives a **403** bad request error: "User is not authorized to access data for hub."
- Request with header "x-hublid' and 'x-hubId' valid values.
  - when x-hotelId and x-hubid values are provided, they give a **400** bad request error: "HTTP Header x-hotelid and x-hubid are mutually exclusive." It is mandatory to send one of these headers in the request.
- getBusinessEvents Request with an invalid value for path parameter External System.
  - when externalSystem/{XXXX} is invalid, it gives a **400** Bad Request error: "xxxxx is not a valid external system."

LMS - getActivityBooking Operation Updated

The **getActivityBooking** operation in the Leisure Management Service (**LMS**) API is enhanced with two new fields: "**type**" under profileId and activityIds, and "**idContext**" under activityIds. These additions provide detailed identification of associated IDs, improving the granularity and clarity of data retrieval. This enhancement is designed to offer more precise management and tracking of activities and profiles within the LMS module.

PAR - get/put/post/deleteHurdleRates Operations Updated

The getHurdleRates, putHurdleRates, postHurdleRates, and deleteHurdleRates operations in the Price Availability Rate (PAR) API present two new elements: hurdleRangeStart and hurdleRangeEnd. These elements specify the start and end dates for the rate application period. Once the dates are provided, the hurdle rate information applies with the defined date range.

- hurdleRangeStart - the start range date from which the hurdle rate is scheduled.
- hurdleRangeEnd - the end range date to which the hurdle rate is schedule

RSV - getReservations and getHotelReservations Operations Updated

A new **reservationsWithMembershipType** query parameter, when added to **getReservations** and **getHotelReservations** operations in the Reservation API (RSV), filters the reservations based on the Membership Type.

RSV - postReservation, putReservation Updated

The postReservation and putReservation operations in the Reservation API include a field named reservationNotification in the request body. When this field is set to true, OPERA Cloud processes the reservation even if inventory is unavailable or specific restrictions apply. Additionally, OPERA Cloud records a comment and audit log entry to indicate the override.

RSV - putPayeeSharer Operation Added

The Reservation (RSV) API adds the putPayeeSharer operation. You can use this operation to select or deselect a share reservation as the payee sharer for the group of shared reservations.

RTP Async - startSetDailyRatePlanSchedulesProcess Operation Updated

Two new elements, rateDateRangeStart and rateDateRangeEnd, enhance the Asynchronous startSetDailyRatePlanSchedulesProcess operation in the Rate Plan Async API (RTP ASYNC):

- rateDateRangeStart (YYYY-MM-DD)
- rateDateRangeEnd (YYYY-MM-DD)

These elements specify the start and end dates for the rate application period. Once provided, the dates apply the daily rate amounts within the defined date range.

RTP - setRatePlanSchedules Operation Added

The setRatePlanSchedules operation added in the Rate Plan API (RTP) enables you to create and/or update Standard and Derived rate codes pricing schedules using date ranges.

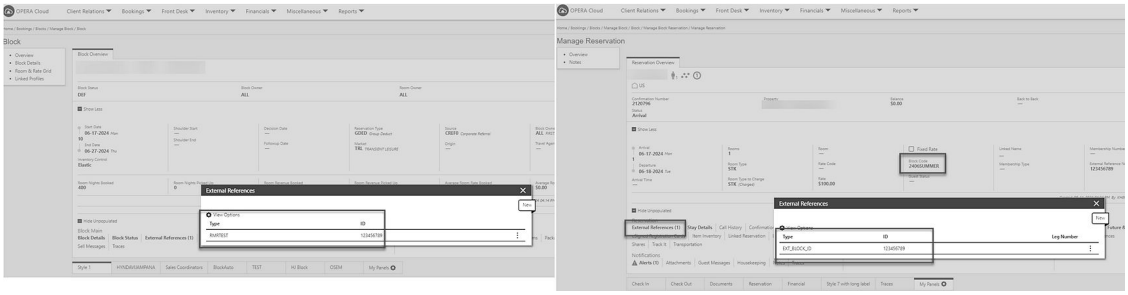
Differences Between the post/putRatePlanSchedules and setRatePlanSchedules API:

Features	post/putRatePlanSchedules (OLDAPI)	setRatePlanSchedules (NEWAPI)
Create Rate Schedule	To create a new rate schedule, you had to use a specific method (POST).	You can create a new rate schedule using a single method (SET).
Update Rate Schedule	To update an existing rate schedule, you had to use a different method (PUT).	You can update an existing rate schedule using the same method (SET) as creating.
Rate Set ID Requirement	You needed to know and provide the rate set ID when updating a rate schedule.	You do not need to know or provide the rate set ID when updating a rate schedule.

RESERVATIONS

Default External Reference Type for Block Reservations OPERA Control Added

For properties with the **Business Blocks OPERA** Control active, the Reservations group adds a **Default Block External Reference Type** OPERA Control. The new control determines which **Block External Reference Type** record copies to block reservations created (including the PM template reservation). The reservation **External Reference Type** sets as EXT_BLOCK_ID. See Managing Reservation External References.

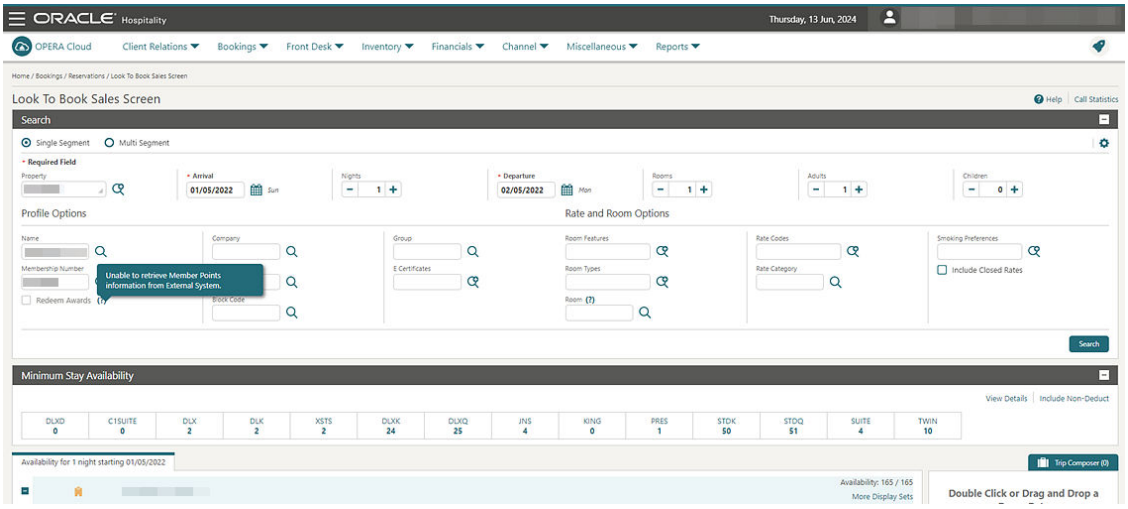


STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and update the **Default Block External Reference Type for Reservations** setting.

Look To Book Updated

For properties with the **Loyalty Membership Configuration** OPERA Control active, the updated Look to Book allows you to make reservations even when you cannot retrieve member points information from the external loyalty system.

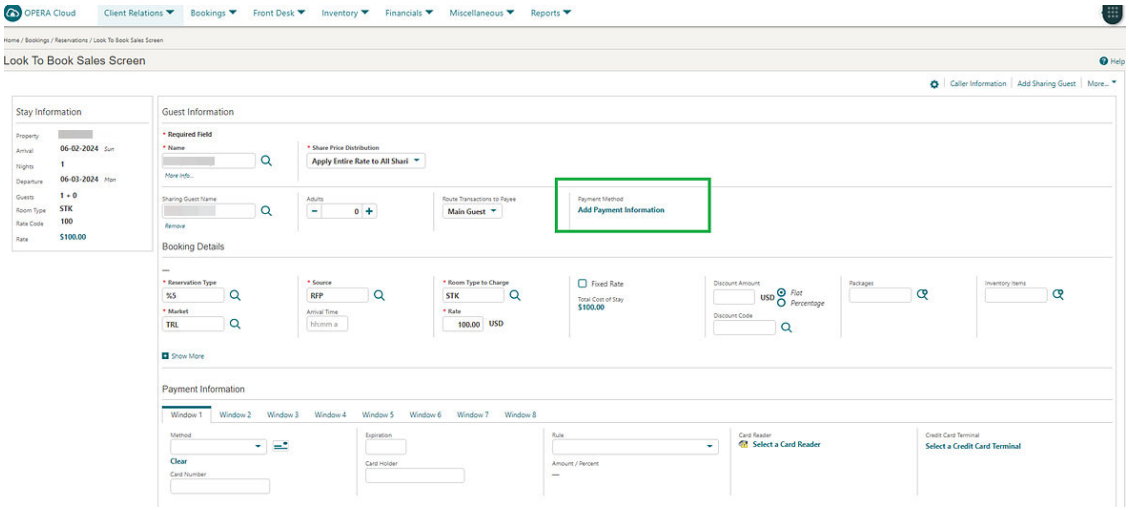


Guaranteed Availability for Members Updated

Loyalty For properties with the **Membership Rate Rules** and the **Guaranteed Availability Rate Rules** OPERA Controls active and the Membership Rate Rules configured with the **Latest Time of Booking** and the**No. of Days Before Arrival** values (enabled when the **Guaranteed** checkbox is selected). These membership rate rules are referenced when creating reservations in the Look to Book Sales Screen and are considered for members' guaranteed availability for reservation dates with rate restrictions.

Payment Method for Share Reservations Added to Look To Book Now

For properties with the **Shares** OPERA Control active, you can add a payment method to share reservations from within Look to Book - Book Now. If the **Method of Payment is Mandatory for Reservations** OPERA Control is active, you must add a payment method for Window 1.



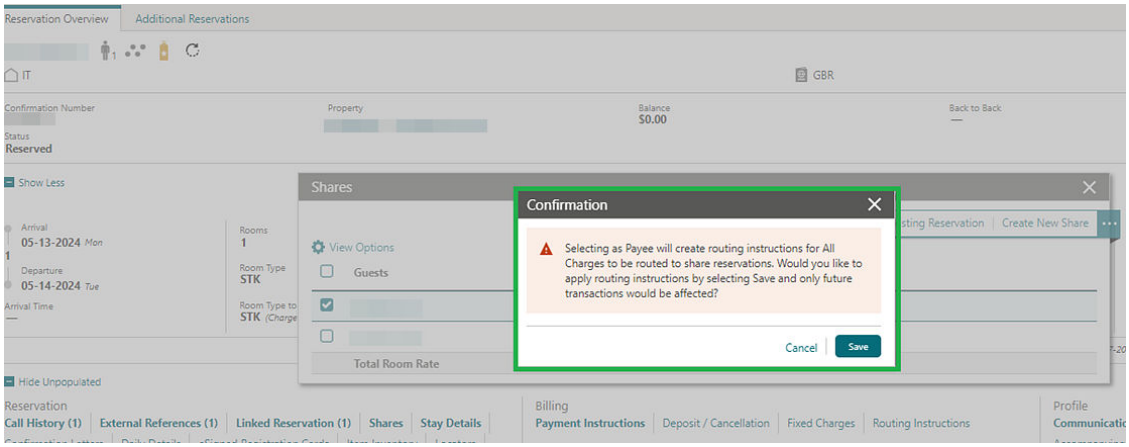
Reservation Routing Updated

For properties with the **Routing** OPERA Control active:

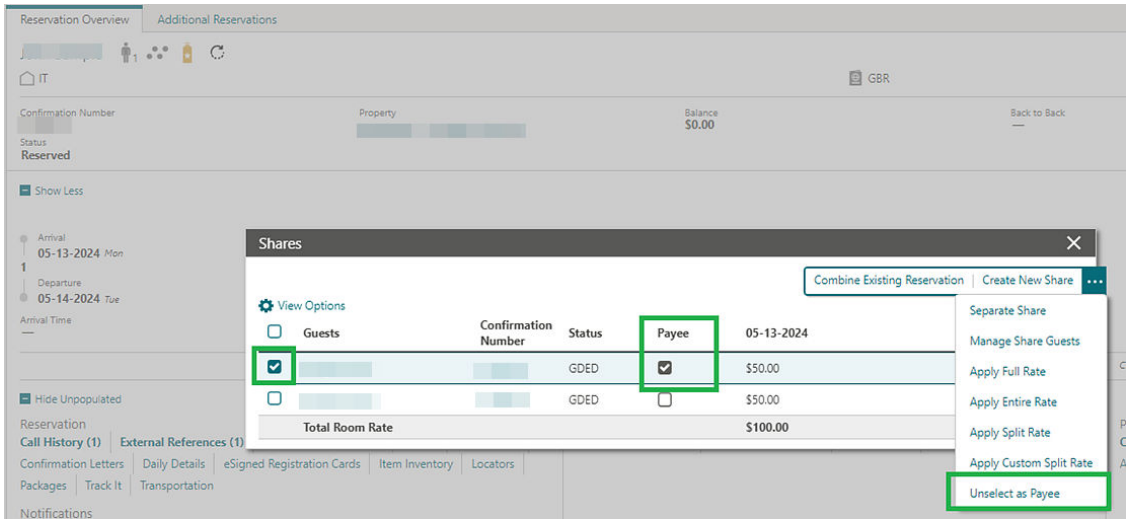
A **Save and Refresh** action is available to refresh routing when "*" all charge routing changes are made completed. For properties with the **Room Routing Refresh** OPERA Control active, you are presented with a Refresh Routing screen displaying the affected postings eligible for transfer. See Managing Reservation Routing Instructions.

For properties with the **Shares** OPERA Control active, a confirmation prompt appears when you select the **Select a Payee** action. Upon clicking Save, routing instructions for all future transactions are routed to the Payee.

> **Note:**
>
> This overrides any existing routing instructions (current behavior).

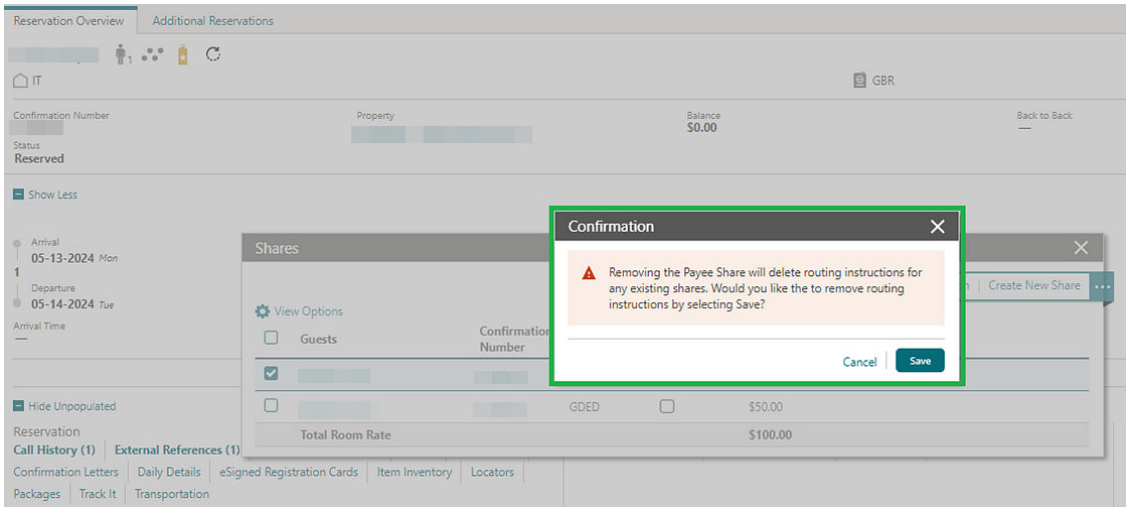


To remove the Payee, select the Payee Share reservation, and the **Unselect as Payee** option becomes available.

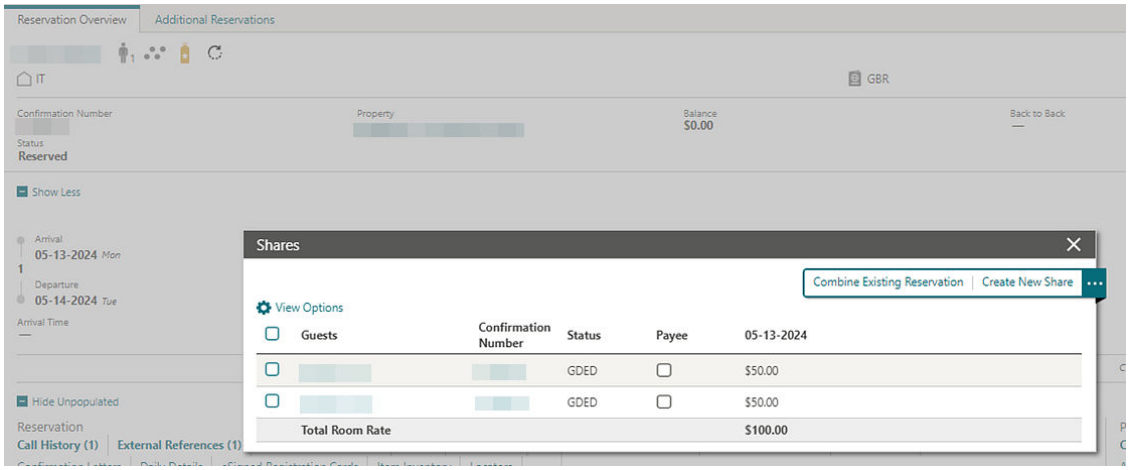


By removing the Payee, routing instructions are removed and will only impact future transactions to no longer be routed to the **Payee** or any reservation.

> **Note:**
>
> If routing instructions are modified or additional routing instructions are created, this also removes the routing instructions (current behavior).



The Payee checkbox no longer appears once removed.



Reservation Sales Screen Updated

Central The following updates are made to the Reservation Sales Screen.

- An icon indicates changing values in the Reservation Sales Screen. This change icon appears in the Overview Screen for **Adults**, **Children**, **Child Ages**, **Block Code**, **Fixed Rate**, **Rate Code**, **Effective Rate**, **Suppress Rate**, **Room Type To Charge**, **Market Code**, **Source Code**, **Discount Amount**, **Discount Percent**, and **Discount Reason** fields. When the change icon appears under one of these fields, clicking the View Details link next to that icon opens the daily details drawer giving you the ability to view those changing values on a daily basis. **Rate Amount** changes are indicated by an icon in the Rate Availability Mini Card, the Room & Rate Details Drawer, the Overview, and the Daily Details screens.

- You can navigate between the **Create Reservation**, **Find Reservation**, and **Property Brochure** using the action button located in the top right of the Reservation Sales Screen.
- When navigating from the **In-progress Reservation** screen back to the **Availability Search** using the back arrow, you can update the search criteria and make a new selection that updates the reservation in the **Trip Composer**. Click the checkmark in Trip Composer to accept those changes and continue with the booking process.
- You can move an existing reservation to another property by clicking **Move Reservation** in the **Reservation Search** screen. The original reservation criteria, except the property, pre-populates in the search, and you can select a **new property and update or add any other criteria** such as stay dates, number of nights, or number of persons. Add the new selection from the availability results to the **Trip Composer** and click **Move Reservation**. Review and update any details for the In-progress Reservation screen and confirm the move by clicking **Move Reservation**.

  You can also move **Multi-segment** and **Share Reservations**. When you select a reservation with shares to move, you can select which share reservation(s), if any, will move with the primary reservation to the new property.
- **Block availability and booking**: When you select a property with the **Business Block** OPERA Control active or with the **OPERA Cloud Sales and Event Management subscription** active, a **Block filter** appears, and you can search and select a block for the selected stay dates.

  The availability results appear in an additional **Block Availability** tab alongside the **House Availability** and **Profile Details and Stays** tabs in the results section. By default, the Block Availability tab appears selected as the first tab.

  You can view details, or book, or add a block rate to the **Trip Composer**. If there are no rooms available for the selected room type, and the block is eligible for the borrow, An **option to borrow** prompts you to borrow.
- **Smart search keyboard navigation** is enabled in the **Reservation Sales Screen** and allows you to move through the selected and available filter chips, update, or remove a selected filter chip, or add a new filter chip and enter or select a value using the keyboard keys.
- **Property Specific Sell Messages** appear in the property panel for each property of the availability results and can be viewed in Property, Detail, or Map views. If more then five rows exist, you can hover on any sell message to view it in full. An Expand/Collapse Sell Messages button provides the ability to expand/collapse all property sell messages at one time.

Reservation Upgrade - Powered by NOR1 PRiME OPERA Control Added

For properties with a NOR1 subscription, OPERA Cloud provides a new **Reservation Upgrade - Powered by NOR1 PRiME** OPERA Control in the Reservations group that controls the display of NOR1 upgrade offers in Stay Details and during the check-in process for eligible reservations.

See User Guide for Reservation Upgrade - Powered by Nor1 PRiME in OPERA Cloud.

Nor1 PRiME Upgrades within OPERA Cloud Released

Properties can upgrade their guest experiences and help drive additional revenue with the new Nor1 PRiME Upgrade feature inside of Oracle Hospitality OPERA Cloud Services. Key highlights include:

- **Seamless Integration**: Nor1 PRiME upgrades are integrated directly within the OPERA Cloud interface, eliminating the need to switch between different applications.
- **Dynamic Upgrade Banner**: A banner on the Check-In Reservation screen and the Manage Reservation screen displays current upgrade statuses and available options.
- **Real-Time Updates**: Provides real-time status updates on all Nor1 upgrade requests, allowing for immediate and informed decisions.
- **Personalized Upgrade Offers**: Presents upgrade offers based on guest preferences and behaviors.
- **Flexible Pricing and Length Adjustments**: Allows modification of upgrade offer prices and durations to match guest preferences or promotional rates.
- **Detailed Upgrade Tracking**: Provides comprehensive details and statuses of previously requested and awarded upgrades.
- **Automatic Fulfillment Process**: Ensures all changes are accurately reflected in OPERA Cloud, streamlining the reservation modification process.

IMPACT OR OTHER CONSIDERATIONS

The **Reservation Upgrade** OPERA Control cannot be active concurrently.

STEPS TO ENABLE

Activation of the **Reservation Upgrade - Powered by NOR1** OPERA Control is initiated in NOR1.

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and deactivate the **Reservation Upgrade** parameter (if active).

ROOMS MANAGEMENT

Task Sheet Report Template Added to R&A

A Task Sheet report template based on the OPERA Cloud Task Sheet Style 12 Report is added to Reporting and Analytics (R&A).

SALES

The Sales section applies to:

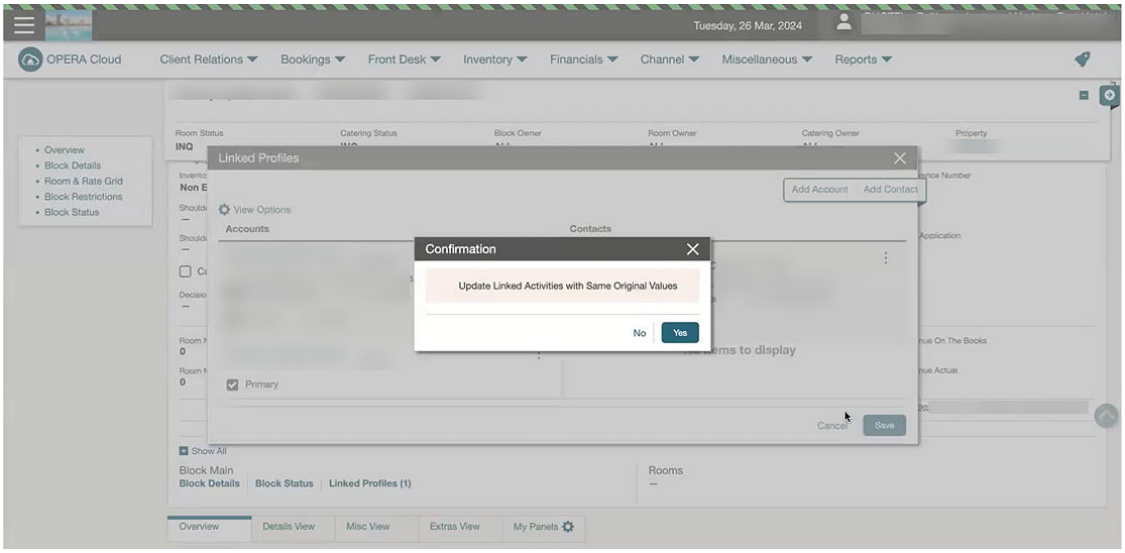
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Sales Activities Updates for Block Changes Added

For properties with the **Business Blocks and Activities** OPERA Controls active, updating the **Primary Account**, **Primary Contact**, **Block Owner**, **Rooms Owner**, or **Catering Owner** prompts you to update the linked sales activities with the matching value as the block. See Managing Blocks.



TOOLBOX

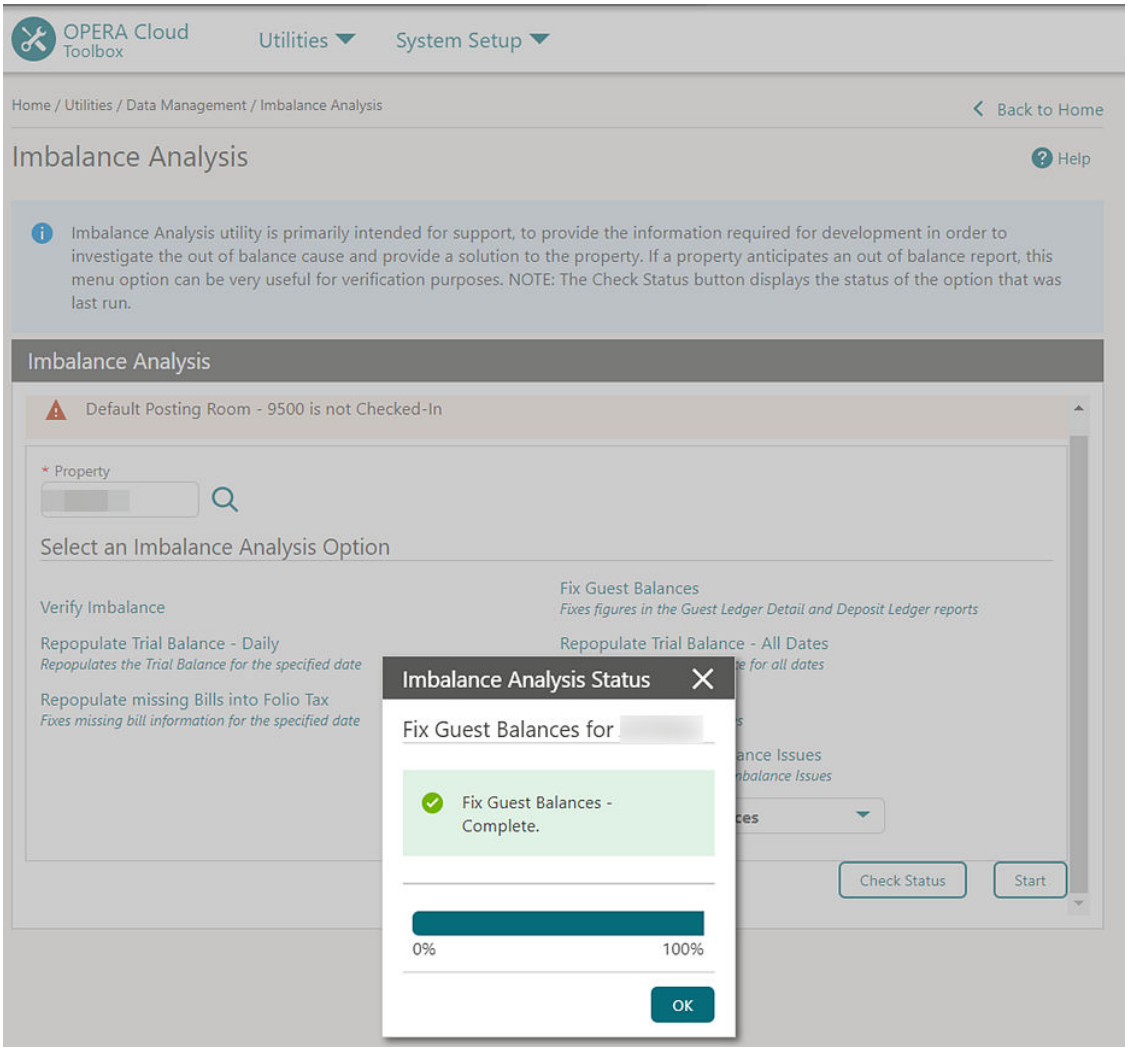
DASHBOARDTILE Outbound Type Added

A new DASHBOARDTILE Outbound Type added to Outboard System Configuration returns data from an external system for display on the External Content dashboard tile. See External System Content Dashboard Tile Added.

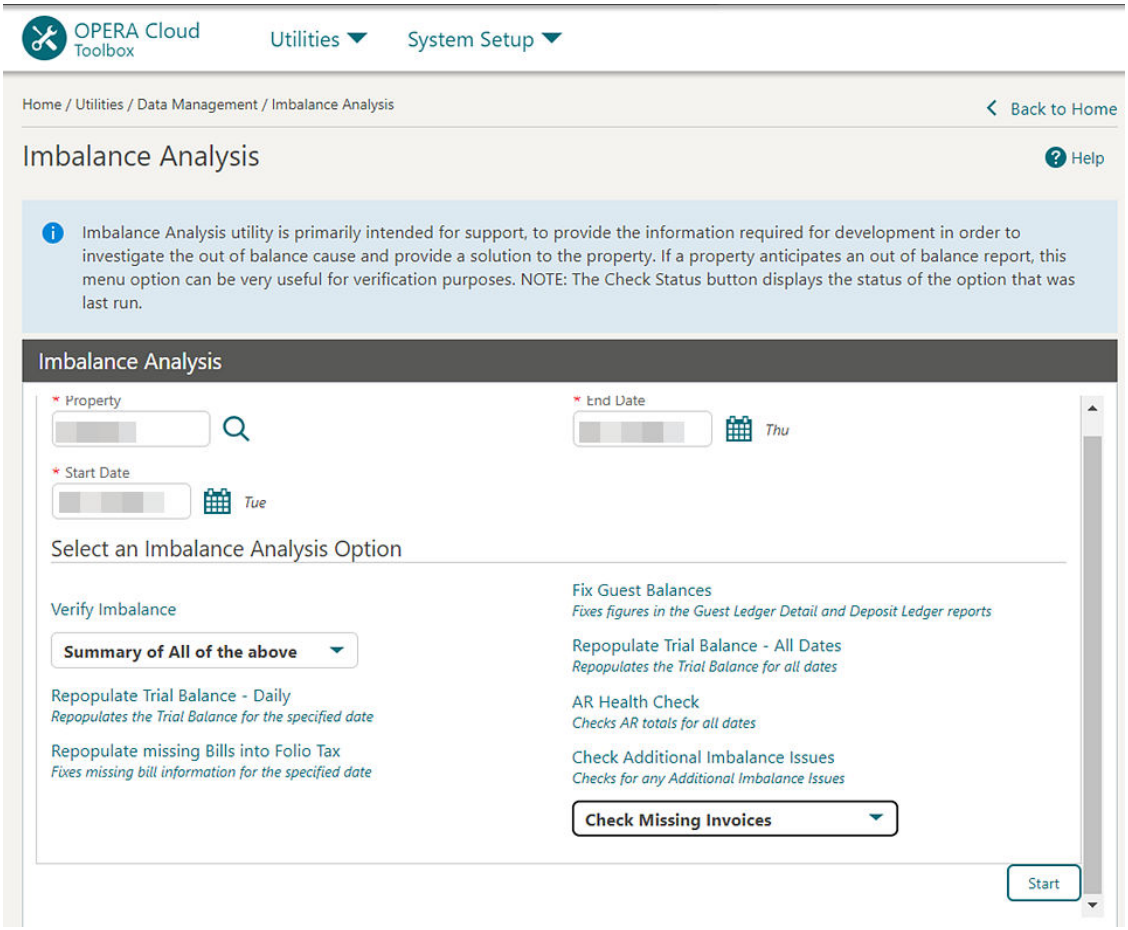
Imbalance Utility Updated

The Imbalance Analysis utility is updated with the following:

- The **Guest Balance** and **Deposit Balance** options that refresh data for a 5-year period without requiring manual date range entry.



- A **Check Missing Invoices** option added to **Check Additional Imbalance Issues** to identify invoices missing from the AR Invoice Header table, but are available in Financial Transaction tables.


OPERA Cloud
Toolbox
Utilities
System Setup
Home / Utilities / Data Management / Imbalance Analysis
Back to Home
Imbalance Analysis
Help
Imbalance Analysis utility is primarily intended for support, to provide the information required for development in order to investigate the out of balance cause and provide a solution to the property. If a property anticipates an out of balance report, this menu option can be very useful for verification purposes. NOTE: The Check Status button displays the status of the option that was last run.
Imbalance Analysis
* Property
* End Date
Thu
* Start Date
Tue
Select an Imbalance Analysis Option
Verify Imbalance
Summary of All of the above
Repopulate Trial Balance - Daily
Repopulates the Trial Balance for the specified date
Repopulate missing Bills into Folio Tax
Fixes missing bill information for the specified date
Fix Guest Balances
Fixes figures in the Guest Ledger Detail and Deposit Ledger reports
Repopulate Trial Balance - All Dates
Repopulates the Trial Balance for all dates
AR Health Check
Checks AR totals for all dates
Check Additional Imbalance Issues
Checks for any Additional Imbalance Issues
Check Missing Invoices
Start

2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
36314739	You can use the Distribute option on the AR Account Setup screen to allocate an AR account to properties where it does not currently exist. If you attempt to distribute an AR account to a property where it already exists, an error message warns, "'Account Number already exists," and the distribution process stops.

Block Management

Bug ID	Description
36802277	Reports for companies that have Corporate IDs with alphanumeric characters generate as expected.
36792792	When a non primary account and contact are linked to a block, a broken link icon appears on the Block Overview.
36765130	Multiple users can simultaneously book a reservation for an elastic block when there is only a single room available in the allocated inventory.
36700162	The Event Status changes appear in the correct order when your data is migrated.
36683209	The sample_sc_quote report displays the date format correctly.
36668899	The Catering Status change updates for all Sub Blocks for Tour Series and Master/Sub.
36636614	You can create a linked contact for an account on block creation and select both account and contact at once.
36601784	When in Manage Block Reservations, and a Linked Profile is added to a reservation, you can use the Apply to All function to update reservations.
36601721	When the Business Blocks and Alerts OPERA Controls are active and block reservations exist, when an alert is added from Manage Block Reservations, and Apply to All action is selected, alerts are successfully added to all block reservations.
36579038	Performance in the master sub block area is improved.
36567064	You can change the status of a Master Tour even when one of the sub tours is in a cancelled status.
36564370	While changing the Master Block status and the Reservation Type, selecting Save and Apply on the sub block successfully updates the status and reservation type.
36563530	The Reservation Block Traces report shows only Block Traces that are pending.
36555823	The Block Cancellation/Lost/Refused reason descriptions show as Active and Inactive in the Configuration Change Log.
36555766	The Manage Block search screen displays the External References field if the Block External Reference and the New/Edit Block External Reference are deselected.
36554303	Editing capabilities are improved for the Master/Sub Block and Master Sub Block tour series.
36549674	An improvement made to the grppickup report from Manage Reports allows you to save Block Status filters when added.

Bug ID	Description
36545977	In Block Details under the Non Compete section, when you select the None radio button, the industry code in the Industry Code field is removed and no longer visible.
36545848	When making changes to the block dates using Edit on Block Details that require the room inventory is moved, you are prompted to use the Shift Block Date.
36513423	You can successfully copy a master block and its sub blocks from the I Want To . . . menu.
36503022	The rep_cont_merge report displays currency according to the property format.
36500126	The Property parameter in the sample_grmres_sales_std report correctly filters the properties selected.
36494576	When Block functionality is Active and a property code has numeric values, reservations from Rooming List are created successfully.
36486000	Search records appear in Manage Blocks when searching with the External Reference Number and are not case sensitive. Records also appear correctly with wildcard search using the percentage (%) symbol.
36475352	When Block functionality and Package functionality are active and you copy block reservations that have packages attached, reservations that are copied correctly display packages and do not duplicate.
36454654	When you are on a block in the Manage Block screen and go to the Function Diary, you no longer see events that are in the Lost status.
36448496	In the sample_cont_merge report, you can sort block deposits by date or by type.
36301556	A package added to a block will not be added when creating a new reservation for that block if the posting rhythm falls outside of the reservation's package dates.
36256387	When you are in Manage Block Reservations for a block and you change the block code of the reservation to another block, the Apply to All prompt for Block Reservations appears, and in the Apply Changes presentation, the block for which you are applying the change appears (not in the Block Code that was removed from the reservation).
35525880	You can see the sequence number of the Sell Messages added to your block.
35401983	On a block, you can delete existing block restrictions by selecting Delete or the Clear All option.
35286158	For properties with the Wash Schedule OPERA Control active, you can save a new block wash schedule, delete a template wash schedule, and save both the template wash schedule and the wash schedule in the same action.

Cashiering and Financials

Bug ID	Description
37001687	The Environment id (env id) information is incorporated into the bucket name pattern.
36990521	The OPERA Cloud Archive Solution is updated. In a scenario where a 0 byte file exists, the process continues without issues.
36937893	You can post deposit payments and deposit folios to on-hold reservations. These actions automatically confirm the reservation.
36871544	In a scenario where the CITY_TAX Formula is configured on a package, and the field for Packages To Include is blank, the calculation does not include packages attached to the reservation or Rate Code.
36842193	Room Types Distribution saves successfully in the Channel Property Rate mapping configuration without considering the ADS Max Rateroom Combinations Limit Channel Control.
36836066	Rate updates received from a yield partner process correctly.
36810513	When you submit Comp postings to a gaming vendor using the asynchronous process during End of Day, the postings include authorizerId, guestNameId, and resvNameId details.
36775400	Package Codes with the Transaction Code type Lodging and set up as Add to Rate Separate Line with a negative total are considered in the City Tax calculation when the Package Code exists in the Packages to Include field of the CITY_TAX package.

Bug ID	Description
36775387	An updated CITY_TAX package code function correctly includes the Add Rate Separate Line packages and the Add Rate Combined Line packages in the calculation when populated in the Packages To Include field of the formula.
36775369	Package function CITY_TAX calculates the City Tax amount based on Adults and Children when set as a Per Person calculation and Child fields are set with a value of N.
36774815	You can issue a prepaid card using the Chip and PIN payment method.
36769866	The CITY_TAX package code function is updated to calculate using the Room Type to Charge field value when updated on the reservation Stay Details.
36757298	The Currency Code selection list on Manage Cashiers opens without error and functions properly.
36734762	The Multiple Promotion Code Comp Routing OPERA Control is hidden.
36703420	The following message appears to prevent splitting when the associated generates are billed: "The charges cannot be split because the associated generates of the selected charges have already been billed."
36698738	The Advance Folio generation step during check in correctly shows only the options that are selected in the "Suppress Advance Bill Options."
36658839	Dynamic SQL execution improves performance when making queries using the User Defined Fields (UDF) function.
36652861	When the transaction subgroup code is deleted, it is also removed from the filter LOV screen of the subgroup.
36639081	Comp Posting approval and Comp Posting reversal transactions send approval requests to the gaming vendor and update the transaction status based on the response.
36634036	In a scenario where the Advanced Deposit Handling OPERA Control is set to generate a Deposit Folio (value 4,6,9,11,13,15 or 16), and you perform a folio settlement where Deposit Transfer transactions exist for positive and negative Deposit Folios, and the Balance is 0.00 prior to settlement, then the corresponding folio displays Folio Amount 0.00 on the Folio History screen.
36630655	You can turn off Foreign Currency Codes and the Ability to Quote Rates in Foreign Currencies OPERA Controls when the resort does not have rates codes other than property currency.
36627309	You cannot split charges after billing the associated generates.
36621169	The following applies to Enterprise-level users with access to multiple chains: 1) If you are logged into a single chain while the End of Day procedures up to and including "Posting Room and Tax" are running, the activities are identified by your username 2) If you are logged into multiple chains while the End of Day process has not yet completed the "Posting Room and Tax," the activities are logged with an internal user instead of your own.
36616556	The Greek Trial Balance (trial_balance_tax_01) report is updated. The Group and Subgroup descriptions appear for each section when grouped by Transaction Group and Transaction Subgroup.
36606313	If you enter the consecutive 12-30 numbers in the Supplement (or) reference field, and the value is a valid credit card number, the credit card number is removed from the Supplement reference fields on the Fixed Charges, Post it, and Passer by screens.
36594352	All Routing Codes are visible in Administration > Financial > Transaction Management > Routing Codes.
36592688	When Advanced Tax Handling for Deposit Folios is enabled at the property, the Deposit Balance Forward feature does not transfer the deposit balances during migration.
36592537	You can edit the transaction code in Administration without getting timed-out errors.
36586946	From the Batch Deposit screen, you can process deposits that have a due date set to the current business date. Batch Deposits do not process payments with a due date other than the current business date.
36584854	The Arrival From field shows the property's business date on the Other Reservations search screen (Billing > Other Reservations > Arrival From).
36575693	In a scenario where the Credit Bill OPERA Control is active, you turn on the Check for Credit Bill Folio on Settlement OPERA Control, and then inactivate the Credit Bill OPERA Control, OPERA Cloud considers the Check for Credit Bill Folio on Settlement OPERA Control to be off.

Bug ID	Description
36562821	When the Advanced Deposit Handling OPERA Control is set to seven, and you navigate to the Deposit/Cancellation screen for a reservation, the following is true: • The link for Post Unallocated Deposit appears when you select the actions menu on the right side. A deposit receipt gets created when you post the deposit payment. • The link for Post Deposit appears when you select the actions menu on the right side of a Deposit Rule. A deposit receipt gets created when you post the deposit payment.
36547456	In a scenario where the Advanced Tax Handling for Deposit Folios OPERA Control is on, the departure date for a cancelled or no-show reservation is in the past, and a deposit exists on the reservation, the deposit matures/transfers to the guest ledger when you view the reservation's Billing screen.
36542334	You can generate credit bills with multiple payment methods when the Foreign Currency Codes OPERA Control in the Cashiering Parameter is Off.
36534960	The Comp Authorizer screen displays the associated Accounts Receivables number if one exists.
36523651	The updated Folio Style 18 no longer displays the guest name and room number in the description of each posting on the folio.
36514479	In a scenario in which you generate a Pro-Forma Folio for a reservation with one or more package allowances, and an error occurs with the folio, the temporary Pro-Forma transactions for profit and loss are removed correctly during the End of Day. As a result, the balance of the Package Ledger is no longer affected by these transactions.
36495983	When the Debit Bill OPERA Control is on, and you access Folio History from the Billing screen, the link for Generate Debit Bill appears after selecting the Actions icon for a folio record.
36485334	When Permanent Folio Storage is active, folios are emailed successfully with the correct title and details.
36475566	During the End Of Day process, If you reinstate the checked out reservation during the update Business Date procedure execution, the process stops and prompts you to check out the departure reservation.
36449314	The Auto Folio Settlement process filters reservations based on the days since Auto Settled Value and settles the folios.
36440242	For properties with the Consumable Inventory OPERA Control active, the following changes apply to Monitoring Consumable Inventory: 1. The New/Edit Consumable Inventory Task is moved to the Financial Admin (under Financial Transactions). 2. The Consumable Inventory label (OPERA Cloud>Financials>Cashierng) is changed to Monitoring Consumable Inventory. 3. From the Monitoring Consumable Inventory screen, you can apply the new search filters after clearing the existing search. 4. The Changes Log for updating the Stock Adjustment is logged under the Group Configuration. 5. The description of the Consumable Inventory OPERA Control is rephrased to the following: "Allows for the configuration of consumable inventory items and the monitoring of inventory levels through the tracking of item charges posted from financial areas."
36355374	In a scenario where the Automatically Transfer Generates with Main Transaction OPERA Control is inactive, a transaction or package is transferred from one window to another window, the corresponding generates transactions remain on the original window, and a fiscal settlement is performed, the generates are not included in the fiscal payload for the settlement window without generates.
36352793	In a scenario where you view the Folio Types configuration screen from the Hub level, the table displays the correct column headers.
36320471	The Rate Code description appears along with the rate code in the Search and Select Advanced Daily Base Rate pop-up when the Daily Pricing Schedule is selected.
36275861	An appropriate warning message appears when creating a Negotiated Rate with the information related to the Default Transaction Code is missing.
36272366	When accessing the Yeld Market Types functionality, the New and Edit options are unavailable if the New/Edit Yield Market Types role is disabled/unchecked.

Bug ID	Description
36272300	When copying yield categories between properties, only the properties with the Yield Management OPERA Control activated are available for you to select.
36267567	In a scenario where you settle a folio, and the sequence of the corresponding Folio Type is expected to roll over from a 20-digit number (99999999999999999999) to a 21-digit number, the following message appears: "The folio cannot be generated. The Folio Number for the Folio Type exceeds 20 digits."
36267044	You can select Transaction Codes by switching between Room Class and Room Type with verified room type values saved correctly.
36266848	An appropriate warning message appears when the information related to the end of the Length of Stay is less than required.
36222837	When you add a pricing schedule for a room type that is not defined in the rate header, a proper validation message appears.
36200021	Package charges configured with the posting attribute "Included in Rate" route automatically to the target billing room after they are posted. You can route existing charges by performing a Refresh Room routing.
35688342	When attempting to access purged credit card details, the message "Credit card details have been purged" appears on the Credit card details screen.
35302953	The new merge code, ACTUAL_POSTING_BUSINESS_DATE_TIME_ISO, is available for sample_folio.rtf. The code displays the Date and Time using the ISO format YYYY-MM-DD:THH:MM:SS.
36010956	End of Day reports configured to generate at the end of month generate correctly on the last day of month.

Client Relations

Bug ID	Description
36995561	Profiles generate successfully through the postProfile, postGuests, postCompanies, and postEnrollment operations utilizing the registeredProperty attribute, provided that you have the necessary access to the specified chain or resort.
36991689	Introduced a new Environmental Control, "Outbound Timeout," with a default value of 120,000 milliseconds under OPERA Cloud Toolbox > System Setup. The value defined under this control determines the maximum waiting time to communicate with the external system during profile lookup.
36796330	When the OPERA Control Extended Account Name Search is active, you can search account profiles with Name 2 and Name 3.
36903719	The expiration date displayed for Tier Management Upgrade or Renewal Batch Record Details is determined by the old membership expiration date.
36897387	Upon clicking the Scan ID Document link and providing mandatory details in the ID Document Scanning Comparison screen, you can save the record and find your document by clicking the Identification link under the Profile section. Note: Post upgrade process, you must clear cache and open the application in a new browser.
36891938	In the suspended stays screen, you can filter suspended stays using the import data field date.
36806711	The mandatory fields appear when you perform a profile lookup.
36801850	You can process Stay records from the suspended Stay Records screen.
36765441	You can access the Suspended Profiles screen without errors.

Bug ID	Description
36721653	You can see the correct profiles suspending for the following changes: name, enrollment, member level, and expiry date. All errors appear in the Suspended Profile screens and can be actioned accordingly. When you accept the name change in the Suspended Profiles screen, the name updates in OPERA Cloud Central. When you reject the change, the record becomes unavailable in the Profile Suspended screen. You can use Advance Search in the Profile Suspended screen and can reject or accept the search results that appear. You can search in the Profile Suspended screen by any of the search options or combination of the search options.
36721628	In OPERA Cloud Central, stay records received from an external PMS system are processing correctly.
36703970	You can edit a Promotion Code on a profile based on the Start Date and End Date configured for the given Profile Promotion code.
36680470	You can edit a Promotion Code on a profile based on the Start Date and End Date configured for the given Profile Promotion code.
36680470	Profile Advance search using the Client ID/Corp ID/ IATA number works without delay.
36674393	You can run/schedule the Auto Merge Profiles job and view the logs under OPERA Chain Scheduler.
36673808	Profile Search returns Company profiles without delay.
36633250	You can successfully upload files with allowed file extensions in uppercase, lowercase, and CamelCase from Block and Profile attachments.
36590351	Existing channel negotiated rates records in OPERA Cloud sync successfully in targeted properties
36567454	Profile Notes comments remain when you toggle between the Global and Property checkbox.
36557663	You can perform profile search and view results without delay.
36555936	You can edit Channel Negotiated Rates records from the Profiles flow in non-unified platform environments.
36549306	When an Inhouse Guest profile updates, the GuestdataChange Schema triggers, and the GuestFormattedname value populates with the value set in the Interface->Class Of Service ->User Defined Format is set to General ->Name_Reservation. Sample message for reference: <GuestdataChange GuestNum="1034885" RoomNum+"528"RoomOldNum="" GuestLanguage="EN" GuestName="NavyaNeelapu" GuestFormattedname="NavyaNeelapu" GuestShareflag="N" GuestShareflagOld="" RequestType="0" EquipmentNumber="" EquipmentOldNumber="" EquipmentPoolId="" EquipmentOldPoolId="" EquipmentStatus="" EquipmentOldStatus="" xmlns="GuestdataChangeSchema_)" />
36528834	You can edit an existing Channel Negotiated Rate record successfully.
36528827	When adding Identification Details to a profile from OPERA Cloud, identificationInfo details are sent only after the putProfile request.
36519613	You can select and review records within the Profile Match list.
36511506	Guest Salutation and Envelope Greeting are updated when Title and Language are updated.
36487613	You can view the Inherited Negotiated Rate icon for a child profile when a relationship exists.
36454985	The Alternate Name field is successfully updated on Sales Account profiles.
36305181	You can view the Accounts Receivables Number Central field while creating and modifying the guest or contact profiles, which also appear on the Profile Overview and Profile Details screens.
36294505	You can update and save membership configurations even if all mandatory configurations are not configured. During the membership update, you receive alert messages informing you of the areas that need your attention in terms of configuration.
36105154	When logged in at the chain level, you can save global attachments.
35733164	You can add and modify the Legal Company field for both guest and contact profile types.

Country Specific

Bug ID	Description
36889912	Country Specific - Italy: A change for Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) allows up to 1,000 characters in the field for Descrizione (section 2.2.1.4). If the value exceeds the maximum number of characters, the value is truncated to 1,000 characters in the Italy E-Invoice Export files. Note: The Export does not need to be recreated from a template for this change to take effect.
36889877	The following is generically available but should be reviewed by properties in Dresden, Germany: In a scenario where the Package Code formula CITY_TAX and a value is entered for the Special Calculation Rule parameter, new values are available to assist in the required calculation of City Tax when set as calculating using Room Net Gross = GROSS. Value P = Calculation using Gross Room Revenue and the total number of persons (Adults + Children) on the reservation. The total is not rounded down to the nearest Euro Cent. Value PRD = Calculation using Gross Room Revenue and the total number of persons (Adults + Children) on the reservation. The total calculated is rounded down to the nearest Euro Cent. Value A = Calculation using Gross Room Revenue and the total number of adults on the reservation. The total is not rounded down to the nearest Euro Cent. Value ARD = Calculation using Gross Room Revenue and the total number of adults on the reservation. The total is rounded down to the nearest Euro Cent. Value C = Calculation using Gross Room Revenue and the total number of Children on the reservation. The total is not rounded down to the nearest Euro Cent. Value CRD = Calculation using Gross Room Revenue and the total number of Children on the reservation. The total is rounded down to the nearest Euro Cent. NOTE: There is no change to the calculation when using existing values for Special Calculation Rule of Y or N.
36809232	Country Specific - Italy: An update to the Custom Charge and Redemption Summary report (custom_charge_summary.rtf) includes Custom Charge Exemptions that are configured as 100% exempt.
36775344	Country Specific - Italy: The IT_E-INVOICE and IT_E-INVOICE_DAY Country Exports are updated. In a scenario where a Deposit Folio exists for a reservation and a Credit Bill is generated against the Deposit Folio tag <TipoDocumento> is populated with the value TD04.
36775342	Country Specific - Italy: The IT_E-INVOICE and IT_E-INVOICE_DAY Country Exports are updated. In a scenario where a FATTURA or NOTA DI CREDITO is generated, and the payee profile communication screen does not contain the communication type PEC, but does contain a generic communication type, the export does not display the tag <PECDestinatario>.
36655465	Country Specific - Portugal The PT_SAFT_104 Country Export generates successfully.
36622242	Country Specific - Spain Police Registration Cards are not triggered for reservations with Group, Travel Agent, Source, or Company Profile types.

Bug ID	Description
36548900	Country Specific - Philippines. When You make an unallocated payment in Accounts Receivables, the payment amount appears on the Acknowledgement Receipt generated.
36524326	Country Specific - Italy: In a scenario where two Credit Folio Types are configured (one is linked to Ricevuta Folio Type and the other is unlinked), a Fattura Deposit Folio is generated for a reservation, the Deposit Transfer transaction is posted during check-in, and credit is due on the Billing screen during settlement, the Credit Bill generates successfully using the unlinked Credit Folio Type.
36516988	Country Specific - Philippines: Accounts Receivable statements generate successfully for the customized sample_statement_philippines.rtf. The Acknowledgement Receipt Report is updated to display all Acknowledgement Receipt numbers generated for the selected date range.
36514939	Country Specific - Greece: In a scenario where a Package Wrapper transaction posts with an exclusive tax generate transaction defined in the Tax Folio Transaction Codes OPERA Control, and the Package Wrapper transaction routes to another window, the Tax Folio transaction remains on window 1, and you perform a folio settlement, then the Tax Folio generates successfully for window 1, and a normal folio generates for the window with the Package Wrapper transaction.

Distribution Management

Bug ID	Description
36523814	You can modify and distribute Channel Negotiated Rates records to various targeted properties.
36398840	The Channel Description column is removed from the Channel Negotiated Rates search screen.

Events

Bug ID	Description
36778119	In the Function Diary, the filter option for Days of Week and the Multi Day views work as expected.
36697738	The Banquet Event Order (BEO) displays the package revenue per person price for each revenue type.
36693325	You can update Events to Waitlist if using Multi-Edit Events functionality by updating Function Space (also with Alternate Space).
36693211	You can update Events to Waitlist if using Multi-Edit Events Functionality by updating Date and Time.

Bug ID	Description
36639333	The following labels are translated into the selected language when generating the Banquet Check by Event from a report group: • Business Block Name: SC_BUSINESS_BLOCK_NAME • Arrival: SC_STD_ARRIVAL • Departure: SC_STD_DEPARTURE • Block ID: SC_BB_ID • Event ID: SC_REP_BEO_EVENT_ID • Qty: REP_PFI_QTY • Curr.: REP_PFI_CURR • Unit Price: REP_PFI_CURR • Orig. Unit Price: SC_ORIG_UNIT_PRICE • Discount %: IFC_WEB_ITEM_DISC • Total Discount: SC_TOTAL_DISCOUNT • Total: SC_STD_TOTAL • Signature: REP_PFI_SIGNATURE
36597076	Event attendees updated in Blocks updates the attendees in Events. Selecting and deselecting the Guaranteed Attendees checkbox in Blocks updates the same for Guaranteed Attendees in Events.
36572039	When there is a conflict, events are waitlisted when updated from the Multi-Edit Event functionality.
36571657	The Event Management Services cache clears successfully without any error.
36544082	The Function Diary displays the catering currency format selected.
36527591	In the Function Diary screen, you can select rooms only from the Advanced Hint Box Values and Show Advanced Hint Box Elements to see the room count information.
36522844	You can save a Menu Item successfully with Description, Origin, Name, and Restriction Fields with the allowed number of multi-characters.
36504477	You can add the Catering Package with translation description as null.
36350170	The Doorcard field in event details is updated and saves successfully.
34680006	You can manage and edit a Catering Package price without errors.

Exports

Bug ID	Description
36487856	The BH_DAILY_SUMMARY and BH_DAILY_SUMMARY_DAY exports are updated to include the sum of all guests on a reservation in the total for residency, and the BH_DAILY_SUMMARY (end of day report) is updated to calculate the total number of checks for the previous business date. NOTE: Existing Exports already configured reflect the updates when data is exported.
36451247	You can configure the EDW Exports (Enterprise Data Warehouse) using the New From Template action, which includes Component Exports.
36447098	You can create a component export correctly with the Data Source EXP_BOF_REVENUE_RECORDS and export data.
36415648	The Transportation Codes Export Mappings displayed on the screen show only the codes configured in the property as expected.
36264436	On the Enterprise Data Warehouse (EDW) export, the calculation of Total Rooms Sold (TRS) includes No Show rooms.

Front Desk

Bug ID	Description
36996732	When searching the Room Assignment screen by Confirmation Number(s), you can select the reservation(s) in the results grid and use the action buttons at the bottom of the screen (Mass Check In, Auto Assign, and so on).
36917343	You can view Business Card information for a reservation during the room assign process when accessing the room assignment flow from the search results I Want To . . . menu or from the Assign Room link in the search results.
36733290	Default key options appear in the Create Room Keys screen.
36658891	When postReservation or putReservation includes commentType for a note, but does not include a notificationLocation, the notificationLocation inherits the commentType.
36486539	The Check Out Zero Balance button is visible when the user language is English, or any other language, and the reservation balance is zero.

Integrations

Bug ID	Description
	Manage Interface Users lets you unlock legacy interface user accounts for users with the Chain Admin o Property Admin role assigned. Legacy interface users pertain to legacy interfaces such as OPERA Xchange Interface (OXI), OPERA Electronic Distribution Suite (OED), OPERA Fiscal Integration Solution (OFIS), and Fidelio Interface Application Specification (FIAS).
36952411	Proxy credentials are fetched and updated for every Service Locator request routed to an external system.
36990445	The Exchange Communication Method allows you to configure the client URL, including new special characters (~#@!$&'()*+,;%) along with existing supported characters (a to z, A to Z, 0 to 9, -_=:./?).
36891962	Cloud Hub processes the UDF tags available in the received STAY OXI XML messages from an external system.
36891933	Interface Mapping allows you to view Global or Property mappings based on your filter selections.
36889902	Events in OPERA Hospitality Integration Platform (OHIP) does not result in delays for the Business Events (BE) service.
36889889	The issue causing an HTTP Status 500 error from the Legacy Interface OPERA Xchange Interface (OXI) is resolved.
36880949	Personal Identifiable Information (PII) on a profile is created in OPERA Cloud when integrated with OPERA Cloud Central.
36833435	The OPERA Cloud hub adapter processes inbound and outbound messages for properties with an active OPERA Cloud Hub configuration.
36830780	The legacy OPERA Web Self-service Membership WSDL file has the correct closing tags to avoid any unnecessary application errors.
36818622	OPERA Cloud Central Cloud Hub processes messages successfully when an external property is different from the OPERA Cloud property, and you can view the messages with the respective property. External Systems are not allowed to pull and push the messages from Cloud Hub when Cloud Hub Integration is Inactivated.
36818441	You can save the External System configuration In OPERA Cloud Administration when adding a new property with the Auto Configure External Database checkbox selected.
36797833	The OPERA Cloud Central Cloud Hub generates a UDFDEFINITION XML message for the Interface Rules when Created/Updated/Deleted and sent to connected PMS/OXI (OPERA Xchange Interface) systems.
36796517	The UpdateProfile operation is no longer creating new profiles each time it is called.

Bug ID	Description
36789431	OPERA Cloud Exchange - Message Status - Message To External System search results show the Enqueue time value per the property time zone.
36783162	OPERA Web Self-service regional availability with chain code returns availability for all the resorts in the chain.
36770846	Authorization token successfully returned with userName and passwords passed as query parameters in the token endpoint of opera-basic-authenticator service.
36730544	The OPERA Cloud Exchange Message Status screen allows you search all profiles created if Module='Profile' is selected. Otherwise, profiles appear only for the selected property.
36725548	The Outbound OPERA Xchange Interface (OXI) XML generated using DBMS_XMLDOM API should be similar to the MICROSIFC generated OXI XML.
36725495	Cloud Hub applies the configured Interface mappings for the Revenue Type group and processes the OPERA Xchange Interface message.
36716908	ADS (Alternate Distribution System) messages work with the OPERA Cloud Identity Management as expected.
36704071	When updating or deleting a Reservation Type in Administration, an Update Reservation Type or Delete Reservation Type business event generates respectively.
36678626	The OPERA Xchange Interface (OXI) dashboard tile allows you to configure for Central Interfaces and shows the statistics for the configured interface.
36655238	The GDS-Session Inventory Control OPERA Cloud Control (Under Channel Management) is now a Hub (Chain) Level control. This ensures OPERA Web Services reservations are confirmed successfully should the GDS-Session Inventory Control be set to Y.
36650979	Any reservation created by an integration using legacy OPERA Web Self-service (OWS) correctly populates Gross Rate, Net Room Revenue, Room Revenue, Total Revenue, and Total Revenue Tax.
36649913	In properties where the Requires Line Number Setup option is selected in the configuration of a DLS Interface, when you create a room key, the request message sends the roomId as the line number to the Door Locking System.
36639693	OPERA Xchange Interface (OXI) processes and sends the generated Night Audit messages to external system, EZRMS2.
36636913	The OPERA Web Self-service (OWS) Future Booking API now has default values for the OWS Future Booking Date Range and the OWS Future Booking Row fetch parameters set to one day and 500 records respectively. Consequently, the operation returns data for one day before and after the business date and returns 500 records by default.
36597925	Award Reservations created by Oracle Hospitality OPERA Web Self-service (OWS) are issued correctly to the member's profile, and points are reflected as expected.
36587913	In OPERA Cloud Exchange, Interface Setup, Profile Match Rules allow you to configure the Match Rules with the points.
36579931	The OPERA Web Self-service (OWS) General Availability webservice performance shows improvement when a large number of rate codes are configured with "Included In Rate Packages" attached.
36575470	The Sales Itemizer in the Point of Sale interface works without exception errors. • Set up a new itemizer • Edit the itemizer • Delete the itemizer
36567984	When you select messages to reprocess in the ADS Reprocess screen, the messages get sent successfully to the external system.
36553934	When the Rate Ownership Handling OPERA Control is active and the Rate Protection Type is set to Central, OPERA Xchange Interface (OXI) processes the inbound Rate OXI/XML message without removing the Rate Protection flag.
36545638	In properties where the Queue Rooms OPERA Control is active, the Update Queue Room Business Event is activated whenever there is a modification to the room assignment for a reservation that is presently in the queue.

Bug ID	Description
36531984	The Universal Payload includes the correct NetAmount value in the following scenario: • Tax Types functionality is on. • Tax Type Calculation is set to Profile. • Tax Type of the payee profile is changed after room and tax are posted. • You generate a fiscal folio.
36524304	The maximum default OPERA Access Point (OAP) Connection Pool size is 250 in the OPERA Electronic Distribution Suite (OEDS) Configuration Editor.
36494518	The Oracle Payment Interface (OPI) Token Proxy Service OPERA Control is visible for both OPERA Cloud Central and OPERA Cloud Distribution subscriptions.
36493148	The external system created as part of Outbound Configuration, with enable external system, can be edited to add or activate new properties onboarded.
36438955	Improvements to the Fiscal Payload informs the same Invoice Fiscal Partner's Fiscal Folio parameters in the User Defined Fields section of the payload while sending an Offline folio from Folio History.
36404328	You can create external system codes consisting of more than 10 characters.
36293639	An issue with sending an Interface Status Update Business Event is resolved with the following results: • An interface status update Business Event with Message Light Off is sent when there is at least one unread room guest message attached to a reservation during checkout or reverse check in. • An interface status update Business Event with Message Light On is sent when there is at least one unread room guest message attached to a reservation during check-in or reinstate checked out.
36266184	The Keys Changes log shows the Key Option description when the Room Feature and Key Option have the same code.
36266102	The Create Room Keys panel loads fully when you move a room using an offline, outbound door lock system.
36015497	The list of KIOSK Payment Method mappings in Channel Controls includes the Chip and PIN payment method.
35930763	The Changes Log captures changes to the external database configuration.
34990640	Device IP/Encoder length in the Workstation Setup is restricted to 10 characters. Note: For existing encoders greater than 10 characters, when you try to create keys, you will get an unexpected error. Solution: Go to the Door Locking System (DLS) Interface configuration and update the encoder length to 10 or less than 10. If the interface has "Device/Encoder number is greater than 10," an error appears stating "Encoder number cannot be greater than 10." In this case, all workstations that have "Device/Encoder number > 10" need to be corrected. If there are more than one encoder greater than 10 characters, then delete all of them, keep only one, and edit it.

Membership

Bug ID	Description
	You can fetch Membership records for Properties not present or not active in OPERA Cloud.
36933681	Membership Promotion Codes appear in the Membership Transaction when the Membership Points are calculated based on the Promotion Code.
36930517	When merging profiles with memberships attached, the unselected membership is inactivated on the final profile.
36907640	Membership Information for Loyalty Programs displays the data received from the Loyalty System.

Bug ID	Description
36900621	Membership Card Expiration populates based on the Membership Type/Level. If No level is selected, it defaults to the Expiry period based on Rolling or Calendar. For the calculation period, Calendar Year defaults to one year from the time of enrollment if only month is selected.
36860418	You can add membership to a profile successfully.
36830299	You can view the correct resort records in the Reporting & Analytics portal while importing membership transactions.
36789790	You can create or edit a Membership Type in OPERA Cloud Administration based on the New/ Edit Membership Types user task.
36789774	You can view and access the Search available member package awards link on a primary Loyalty Membership profile's reservation.
36780702	The Upgrade Tier process considers renewal of a membership based on the Re-qualify on Upgrade configuration under Membership Type Point Calculation and Tier Management.
36774930	The membership expiration date populates correctly when a membership level is added or changed.
36743426	You can generate membership numbers from OPERA Cloud for the external system configured for the primary membership type.
36619153	You can reactivate an inactive membership on a profile, and the membership number is correctly validated for duplicate membership numbers.
36557039	When creating a Guaranteed Membership Rate Rule, the Latest Time of Booking and the Number of Days before Arrival Fields are mandatory.
36532207	Channel Reservations updated: If the membership passed in a reservation message is not valid in OPERA Cloud, a reservation is created without the membership. An internal comment added to the reservation indicates the membership does not match with the Central Records.
36498859	You can manage Memberships for a checked-out reservation before the End of Day procedure runs.
36056941	Membership Level Benefit applies for a profile based on the End Date configuration of the Level Benefit.

Miscellaneous

Bug ID	Description
36705457	You are redirected to the Chain selection screen when you initiate the Switch Chain action.
36680913	You can delete hubs that were created as part of a migration.
36671069	Update Reservation Changes Log entries no longer show attributes as changed when the difference is due to the property system time being on a date different from the database system date (due to difference in time zone).
36655127	When properties are being provisioned using standard SID, the provisioning will automatically contain an application parameter for MULTI_PROPERTY set to N or Y instead of null.
36641471	The Log Level associated with the FetchHotelAvailability functionality for Guaranteed Rates is changed to finer (level 4).
36612693	The Reservations Activity Tile and the Complimentary/House Use Dashboard Tiles translate correctly when the Language is set to a value other than English.
36602172	When OPERA Cloud is using OPERA Cloud Identity Management, the Changes Log Search selection list displays the Oracle Hospitality Integration Platform (OHIP) clients.
36557344	Removing unnecessary code that was no longer used by OPERA Cloud and was causing unwanted exceptions achieved general performance improvements.
36504455	No error appears when adding the ToDo tile to the Dashboard.
35227942	You can add the Room Status and Departure tiles on the OPERA Cloud dashboard without encountering errors.

Mobile

Bug ID	Description
36599035	When using the mobile Task Companion, you can select a Task Sheet, go back to the Task Sheet selection screen, and re-select that same Task Sheet.
36253525	The Task Companion menu item in the Mobile version of OPERA Cloud (/mobile) is available when one of the following OPERA Controls is active, either Task Sheets or Advanced Task Sheets.

Property APIs

Bug ID	Description
	The Async API operation ID startSetDailyRatePlanSchedulesProcess is updated to update the rateByAgeBuckets when the Child By Defined Bucket OPERA Control is enabled, provided the Child Rate buckets are configured correctly.
36977856	You can add notes to putBlock in the BLK API module without encountering errors.
36903442	The hotel-id context value (OPERA Reservation System (ORS) is removed for getGlobalExchangeRates API.
36846694	Profile Membership details update successfully when using the changeMembership operation in the CRM API.
36809885	The getStagedProfiles, the deleteStagedProfiles, and the processStagedProfile are exposed through Oracle Hospitality Integration Platform (OHIP) when and you can successfully make external calls.
36789673	The putProfile operation in the CRM API updates the profile based on the profileId.
36684601	When creating a restriction through the postRestriction API, an added validation guarantees that the Day of the Week element is informed as part of the restriction information.
36674873	The async operation getReservationsDailySummary in the Reservation Async API returns data in a timely manner.
36673919	When a sub block is cancelled, the cancellation description appears in the business block. In the REST API, the cancellationDescription and the cancellationDate appear for each sub block. The lastModifiedDate is updated accordingly to the most recent change applied to the block or sub block.
36671056	The descriptions of the following Async operations enhanced for the getReservationsDailySummary operation (Reservation Async API) and the getBlockAlllocationsSummary operation (Blocks Async API).
36661070	The setRoomCondition API no longer allows you to place a room condition on a component suite. If a condition needs to be placed on a component suite, it should be placed on at least one of the component rooms that make up the component suite. You can still place a hold on a component suite using the placeRoomOnHold API.
36651079	In the getRevenueInventoryStatistics Async API (Inventory Async API) response, the cancelledRooms field does not account for reservations with pseudo-room types, regardless of whether the reservations are for past, current, or future dates.
36631329	You can run the operation postBlock added to the BLK API with company details.
36616154	The putHotelInterface operation in the INTCFG API is modified. If you attempt to activate key pin functionality when the Display Key Pin is inactive, an error appears stating: "Please request the administrator to enable the Display Key Pin OPERA Control to activate key pin functionality." The keyPinActive field under generalInfoType is functional only when the Display Key Pin OPERA Control is active.
36572103	When marking a block reservation as Do Not Move, the (post)roomAssignments API no longer sends the updateRoomTypeCharged element as true. It will be true only when you make changes to the Room/Room Type.

Bug ID	Description
36562437	An improvement to getReservations operation (RSV API) returns the most recent profile communication type for the primary phone number.
36553790	You can use the PostARPayments API to post an AR payment to the AR account by including a cashier ID in the payload without encountering the Invalid Cashier ID error.
36551107	An error handling system resolves the intermittent 404 Not Found errors in the HEAD and GET API calls for the Async API operations.
36539665	The getFinancialPostings operation (CSH API) supports fetching data for company names up to 2,000 characters in length.
36536621	When invalid requests are received for the postSellLimitsProcess Async operation (INV Async API), correct error messages are returned in the response.
36527949	The getReservationsDailySummary asynchronous API operation in the Reservation Async (RSVASYNC) module supports retrieving reservations with special characters in the profile section of the reservation payload.
36524093	You can use postProfile, putProfile, and postCompanyProfile with addressLine3 and addressLine 4 having null entries.
36515450	The getReservationsDailySummary Async API operation of the Reservations (RSVASYNC) module retrieves a single daily summary record for each date when requesting data with the startLastModifiedDate/endLastModifiedDate criteria.
36500477	You can use the publishedREPCFG.json, which includes the following operation IDs: • (PUT) changeGenericReports • (POST) postGenericReports • (DELETE) deleteGenericReports • (GET) getReportParameters
36497058	The postRatePlan API is enhanced by adding a validation message for "invalid market codes."
36486822	Based on the Data Residency Profile Nationality OPERA Control and TNG Outbound configuration for putProfile, When editing a profile from OPERA Cloud, the putProfile API request sent to TNG contains no extra elements and only fields per Oracle Hospitality Integration Platform (OHIP specifications.
36481525	The response of the RSV ASYNC operation getReservationsDailySummaryProcess includes the SharedYN element. The SharesList object includes reservations meeting the following criteria: • Sharing No Show reservations for a past business date. • Sharing Checked Out reservations for a past business date. • Sharing Cancelled reservations.
36456196	Responses to FetchRateAwards, FetchProductAwards, and FetchUpgradeAwards SOAP operations in the OPERA Web Self-service (OWS) Membership WSDL will contain PointsRequired and points_required elements.
36298516	The Getpackages API returns package data as expected.
36082017	The correct warning message appear when you create a negotiated rate with an invalid rate code, which informs you that the rate code does not exist.
35489865	You can get the events for multiple block IDs through the API.

Reports

Bug ID	Description
36788662	The Arrivals Detailed (res_detail) report will not showcase In Session status GDS reservations.
36684643	You can select and save multiple note types when editing or generating the Housekeeping Status Report (hk_allstatus).
36532162	When the Report Scheduler OPERA Control is active, and a new report is scheduled, you can enter multiple email addresses with a separator in the Destination for email delivery. Reports are delivered to all email addresses.

Bug ID	Description
36498244	You can preview End of Day (EOD) Batch reports using the Sent To option from the End of Day Reports for the previously executed EOD.

Reservations

Bug ID	Description
36996735	In properties where the Room Rotation OPERA Control is active, you can remove the assigned room for a future Owner/Referral reservation that will convert the reservation to a non Owner/ Referral reservation.
36990355	A format update is applied for Fixed Charge Supplement in Nor1 Upgrades: The updated format of the Fixed Charge Supplement value applies when OPERA Cloud adds a Nor1 upgrade fixed charge. The new format is as follows: -For CM Upgrades: FDU: <category_id>; <category_name> -For eStandby Upgrades: eStandby Upgrade: <category_id>; <category_name> -For eXpress Upgrades: Express: <category_id>; <category_name> The update ensures consistent and clear identification of upgrade categories across different Nor1 services and applications. It also facilitates the removal of upgrade charges across various applications (Nor1 Checkin Merchandising Standalone App and OPERA Cloud) and supports downstream Upsell Revenue Data Reconciliation logic dependent on the Fixed Charge Supplement format.
36928215	From Look to Book (LTB), you can search account profiles with Name 2 and Name 3 when the OPERA Control Extended Account Name Search is active.
36833169	The External Reference field is added on Reservation Sales Screen search results.
36792140	You can add and manage notes on new reservations created from Reservation Sales Screen.
36785242	In Reservation Sales Screen, the Reservation Search screen does not display the Move button for any reservation having an existing financial transaction.
36776468	When the Shares OPERA Control is active, and you create share reservations using Create New Share on the Shares panel. The adult count defaults to zero to align with Look to Book.
36774809	In Reservation Sales Screen, the Smart Search bar displays a second row when there are many filtered chips selected.
36769408	In Reservation Sales Screen, an override dialog appears when you select a restricted profile.
36745858	You can scroll the property brochure based on the overflow of content on the existing panels for a given property.
36716559	In the Manage Reservations screen, reservations with open balances appear when the Open Balance checkbox is selected
36709325	Improvements to the transfer of a reservation with the same rate code configured in multiple properties prevents unforeseen errors.
36706098	Reservations from OPERA Cloud Distribution are created in OPERA Cloud without any performance issues.
36701187	In the Reservation Sales Screen, for multi-segment or single segment reservation searches, you can enter child ages for properties where Child Age Rate buckets are defined.
36700998	Reservation Sales Screen displays the floor plan images in the property brochure.

Bug ID	Description
36700514	The following error messages appear in OPERA Cloud: • The reservation can not be modified or cancelled due to a block access exclusion value or Rate Code access exclusion value such as Create or Modify and Cancel which is managed for each block. (Exclude Message) • The reservation can not be modified or cancelled due to a block access exclusion value or Rate Code access exclusion value such as Create or Modify and Cancel which is managed for each block. • The reservation can not be modified or cancelled due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block. (Exclude message) • The reservation can not be changed due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block. • The reservation can not be cancelled due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block. (Exclude message) • The reservation can not be cancelled due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block.
36700249	In the Reservation Sales Screen property brochure, when hovering on the eye icon, View Details appears. When clicking on the eye icon, the resort details appear in an expanded dialogue box.
36678222	You can perform profile lookup and download from Reservation Sales Screen.
36674981	The amount calculated in Rate Information on the Look to Book Sales Screen, and for Total Cost of Stay on the Book Now screen, is calculated correctly for Children in Own Room reservations.
36674885	When there is a change in the rate amount over a reservation's stay, the amount that appears in reservation>roomStay>roomRates>total>amountBeforeTax returns the amount for the specified day.
36670632	In the Reservation Sales Screen reservation search, the share reservations with an assigned room number display the room for all shares.
36668730	When the Multi-Property OPERA Control is active, and two properties have the rep_cancel_summary report configured for each property, you can generate the report and display data correctly for both properties.
36649583	Reservations appear as expected in the Future and Past Reservation panel.
36649266	In the Reservation Sales Screen, all available filter chips are listed in the New Reservation search screen after returning from the In-progress Reservation screen.
36644076	As part of the postCombineShare API, you do not need to include a distributionType value in the payload while adding a sharer, and the Distribution Type applies from the DEFAULT_SHARE_PRICE_DISTRIBUTION_METHOD OPERA Control.
36637414	When searching for availability in the Look to Book Sales Screen without a Membership Rate Rule attached to the profile, the rate code appears based on the related Display Set configuration. In addition, when searching for a profile containing a Membership Rate Rule, the minimum occupancy set in the Room Types determines the available rate codes for selection.
36622157	In the Reservation Sales Screen, the House Availability tab label is updated to "Availability."
36620142	Department Codes are sort ordered according to their sequence.
36612935	The Room Type filters in the Reservation Sales Screen do not include pseudo room types.
36607709	You can add packages to reservations with insufficient item inventory by overriding the item Inventory.
36600204	Membership Type and Membership Number fields on the Reservation Overview section of Reservation Check In display data for memberships added to the reservation, not memberships only linked to the guest profile.
36598695	When viewing a reservation that has a reservation status of Checked Out and multiple rate changes for two or more nights, the rate change indication appears next to the Rate Code and Rate as expected.
36596612	For users with their language set to Dutch (NL), when searching for reservations by selecting one or more reservation status, reservations in Cancelled status are returned only when the Reservation Status "Cancelled" is selected.

Bug ID	Description
36595001	Traces added to a reservation based on Item Inventory do not automatically update due to a change in Stay Details if the Traces were manually updated.
36576692	In the Reservation Sales Screen, you can add a share for the in-progress reservation.
36572821	For Global Alerts and Reservation Auto Attach Elements, you can use the "Partially Contains Within (multiple values)" operator to have the Global Alert or Auto Attach Element added to reservations with one of the supplied values.
36570984	When there are default routing instructions associated with a company profile, and the Profiles Per Day OPERA Control is active, you are prompted to apply the default routing instructions for the day(s) in which the company profile is associated with the reservation.
36560688	After performing a profile search, you are returned to the Routing panel with the profile you selected.
36557606	In Reservation Sales Screen, you can successfully use End Call after entering caller information.
36557587	In Reservation Sales Screen, the check in and check out time appears in the resort card of the availability screen.
36554716	In the room and rate details drawer of Reservation Sales Screen, a banner message notifies you when the selected room type is part of a component room.
36547161	The action indicator for the I Want To . . . link in Reservation Search appears only when there are actionable items for the reservation such as pending traces, guest messages, alerts, and so on.
36545498	Mass Update Reservations is updated to reflect available options based on the activation of the corresponding OPERA Controls for Routing, Traces, Transportation, and Housekeeping Task Schedules.
36544297	When OPERA Cloud is integrated with a Patron Tracking System (PTS), you can access the Player Statistics screen from Reservation Overview -> I Want To . . . menu when the default PTS membership is linked to the player reservation.
36539106	On the Look to Book Sales Screen and in Stay Details, you can select Next Day to note that the entered arrival time for the reservation is for the day following the reservation's arrival date. When an arrival time is entered between 00:00 (midnight) and 08:00 a.m., Next Day is selected by default, and can be deselected as needed.
36538041	In Reservation Sales Screen, the Total Cost of Stay updates when you enter either a discount amount or a discount percentage in the Overview screen.
36528773	You are restricted from updating the Pre Stay Charging posting privilege for an In House reservation using Mass Update Payment Instructions.
36527129	When the Alerts OPERA Control is active and there are alerts on a reservation when you delete the alert, the activity appears in the reservation Changes Log.
36524105	In Reservation Sales Screen, an overlapping reservation dates warning message appears in the Trip Composer when you add multiple reservations for the same guest with the same stay dates.
36523966	In Reservation Sales Screen, the linked profiles added from the Linked Profiles tab appear in the Daily Details.
36523762	You can search for reservations across multiple rooms using a comma and space ', ' separator in the Room search filter on Reservation Search screens.
36523163	In Reservation Sales Screen, the Book & Close action buttons are available for closed rates in the Alternate Dates screen.
36520294	In Reservation Sales Screen, the multi-segment reservation does not appear in the Recent Records tile after you select End Call.
36515637	In Reservation Sales Screen, the associated profiles added in the Linked Profiles tab populate into the header in the In-progress Reservation screen.
36515406	In Reservation Sales Screen, hovering over the associated profiles in the Daily Details drawer displays a tooltip with Client ID.
36515383	In Reservation Sales Screen when editing individual rows in the Daily Details screen, all of the editable fields are visible without scrolling.
36514988	When the Sharers OPERA Control is active, and share reservations exist and checked-in for the current business date, and you reverse check-in for one of the sharing reservations, you can cancel the reservation.

Bug ID	Description
36514925	In the Overview screen of Reservation Sales Screen, the Daily Details drawer opens when you select the Daily Details link in the right panel.
36514819	In Reservation Sales Screen, you can update the stay dates after adding the Include Closed Rates filter chip.
36514270	In Reservation Sales Screen for the Notes and Profile identification drawers, clicking off of the drawer before clicking the Update button displays a discard dialogue to alert the user that their changes are not yet saved.
36514096	From the Mass Update Reservations selection screen, the options for Routing, Traces, and Transportation are visible if the corresponding OPERA Controls are active. (Routing, Reservation Traces, and Transportation respectively.)
36507846	Prices related to guaranteed or non-guaranteed rate codes will be included with the amount related to the package elements when the package is added as part of the rate code configured.
36506021	Membership Rates Rules will be applied only for the period when the Guaranteed Rates are available.
36504460	In New Reservation Search in Reservation Sales Screen, once the Arrival and Departure dates populate, the dates remain as selected when the property or destination updates.
36496592	The Reservation Search screen displays availability for award rates.
36446126	In properties where the Auto Check In of Advance Checked In Reservations OPERA Control is active, you can set up an Auto Check In Start/End Time in a (HH24:MI) format.
36356160	On the Reservation Overview in Reservation Sales Screen (RSS), you can click the Packages tab and add, edit, or delete packages.
36338590	You no longer see an unexpected error when creating a reservation for a profile with zero loyalty points or for a profile with sufficient points when selecting and deselecting the Redeem Award checkbox.
36325422	A change is made to display a business event when a reservation is canceled from any workflow.
36322591	For properties with the Multi-Language OPERA Control active, the e-Sign Registration Card shows configured languages in the Language list of values.
36312070	When the Traces OPERA Control is active, and traces exist on a reservation where the status is either Pending and/or Completed, the Traces indicator on a reservation displays a correct count.
36261119	You can create a reservation with an external notification link when you select a room from the list of rooms available in Look to Book.
36245062	For waitlisted reservations, the upgrade awards available are no longer displayed.
36107309	When the Open Balance checkbox is selected in the Manage Reservation Search screens, you must select a property and a date range up to 365 days in the Arrival From/To a Departure From/To search.
36104832	The room type is retained on the Stay Information in the Look to Book Sales screen if you do not select an Upgrade Award.
36002118	The Include Closed Occupancy value is no longer available for selection in the Default Availability Option OPERA Control setting.
35993983	The list of values for "Color" in Market Code, Membership Level, and VIP configuration areas shows a single value per color option.
35884786	In the Reservation Sales Screen, the selected profile and room type preferences carry over to the reservation preferences.
35716675	When coping Booking Schedules in Administration, a change to the Copy Results indication displays the correct icon when schedules are successfully copied.
35159834	When the Share OPERA Control is inactive, a proper error appears when you try to assign a reservation as part of a putReservation to a room that is already occupied.

Role Manager

Bug ID	Description
36831175	The Manage Interface User screen allows you to search by Interface Type to search for the respective type of Interface users created.

Rooms Management

Bug ID	Description
36809362	You can assign rooms to rooming list records when the room is available for the selected date range of the reservation.
36684152	The margins are adjusted on the Task Sheet report styles to better accommodate the display of data.
36539786	In properties where the Inspected Status OPERA Control is inactive, a green icon identifies clean rooms. In properties where the Inspected Status OPERA Control is active, a blue icon identifies clean rooms, and a green icon represents inspected rooms.
36483279	For properties where the VIP OPERA Control is inactive, the task sheet reports that have the VIP column present when the control is active (Styles 6, 8, 9L, 11) is correctly aligned for the Adults and Children columns.

Sales

Bug ID	Description
36616238	The Trace owner is the same as the linked owner code in Trace Definition.

Toolbox

Bug ID	Description
36699586	In OPERA Cloud Outbound Configuration, the I Want To . . . Data value Mapping selection allows you to configure conversion for the Room Type group.
36667327	A new validation guarantees that the upload status is marked as Complete when all files uploaded as part of the respective PAR are scanned and uploaded to the final area.
36587620	Jobs scheduled in the OPERA Scheduler or OPERA Chain Scheduler run based on the schedule define in OPERA configurations.
36539554	You can fix an imbalance from the Effective Package Ledger using the Auto Fix option.
36524114	For Data Import, when a deposit policy is attached to a reservation imported by Data Import, the deposit policy is calculated correctly considering all nights of the reservation.
36519079	The synchronization stay records status appears when you click OK on the Check Status pop-up.
36290876	You can select the Synchronize Room Status button within the Room Status Synchronization utility in Toolbox when you are logged in at Hub level. The Check Status button shows details after a synchronization completes.
36288481	The OPERA Cloud Exchange Communication Method screen Interfaces selection list displays options in sorted order.

3

Deprecated Features for OPERA Cloud Services

Gaming Outbound Configurations Deprecated

The following partner-specific Gaming Outbound Types are deprecated.

- GAMING_SGACSC
- GAMING_SGCMP
- GAMING_IGT
- GAMING_KONAMI
- GAMING_ARISTOCRAT

The GAMING_CUSTOM outbound type is available for partner-specific custom integrations. See Gaming Custom.

Italy - City Tax OPERA Controls, Reports, End of Day Procedures

The following Country Specific OPERA Controls are deprecated as Custom Charges functionality is used for posting local taxes.

Parameters

- City Tax Calculated After Ci Date
- City Tax Variance Calculation Based On Number Of Nights
- City Tax Variance Calculation Based On Rate
- Use Net Rate For Variant City Tax

Settings

- City Tax 2nd Increment Amount
- City Tax 3rd Increment Amount
- City Tax 4th Increment Amount
- City Tax 5th Increment Amount
- City Tax Applicable Room Nights
- City Tax Bucket Number
- City Tax Calculation Start Date
- City Tax Corrections Transaction Code
- City Tax Exemption Description 1
- City Tax Exemption Description 10
- City Tax Exemption Description 2
- City Tax Exemption Description 3

- City Tax Exemption Description 4
- City Tax Exemption Description 5
- City Tax Exemption Description 6
- City Tax Exemption Description 7
- City Tax Exemption Description 8
- City Tax Exemption Description 9
- City Tax Exemption Percentage 1
- City Tax Exemption Percentage 10
- City Tax Exemption Percentage 2
- City Tax Exemption Percentage 3
- City Tax Exemption Percentage 4
- City Tax Exemption Percentage 5
- City Tax Exemption Percentage 6
- City Tax Exemption Percentage 7
- City Tax Exemption Percentage 8
- City Tax Exemption Percentage 9
- City Tax Exemption UDF 1
- City Tax Exemption UDF 10
- City Tax Exemption UDF 2
- City Tax Exemption UDF 3
- City Tax Exemption UDF 4
- City Tax Exemption UDF 5
- City Tax Exemption UDF 6
- City Tax Exemption UDF 7
- City Tax Exemption UDF 8
- City Tax Exemption UDF 9
- City Tax Increment Amount 1
- City Tax Postings Transaction Code
- City Tax Price Per Person Calculation
- City Tax Threshold Amount for Variant 1
- City Tax Threshold Amount for Variant 2
- City Tax Threshold Amount for Variant 3
- City Tax Threshold Amount for Variant 4
- City Tax Threshold Amount for Variant 5
- City Tax Variance After Nights
- City Tax Variance Amount

City Tax Reports Removed

The following reports are deprecated as they are not associated with any OPERA Cloud functionality.

- IT_CITY_TAX (it_city_tax.rep)
- IT_CITY_TAX_STATS_EDIT (It_city_tax_stats_edit.rep)

City Tax End of Day Procedures Removed

The following End of Day procedures are deprecated as they are not associated with any functionality.

- Procedure to populate City Tax Statistics in ITALY (city_tax_italy.calcctstats)
- Procedure to populate City Tax Statistics by night, including Accompanying Guests, in ITALY (city_tax_italy.calcctstatsbynights)

The Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2563778.1 is updated to exclude mention of these deprecated items.

BLK - deleteBlockWashSchedules Deprecated

The deleteBlockWashSchedules API is deprecated.

4

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.