Oracle Hospitality OPERA Cloud Distribution
Release Readiness Guide

Release 24.3
G12808–01
September 2024

ORACLE®

Oracle Hospitality OPERA Cloud Distribution Release Readiness Guide, Release 24.3

G12808–01

Contents

Preface

This guide introduces Oracle® Hospitality OPERA Cloud Distribution. OPERA Cloud Distribution enables hotels to communicate room availability, rates, and inventory (ARI) directly to hotel chains, brands, independents, and representation companies.

Purpose

The Release Readiness Guide provides information about OPERA Cloud Distribution and serves as a primary method of communicating new features, updates, and resolved issues to customers and other stakeholders on an on-going basis.

Audience

This document is intended for OPERA Cloud Distribution customers.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL: https://iccp.custhelp.com.

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center.

Table   Revision History

Date	Description of Change
September 2024	Initial Publication.

1
Introduction

OPERA Cloud Distribution provides hotel chains, brands, independents, and representation companies with a channel management platform. It is a single system of record for inventory, pricing, and content directly from the source, enabling users to provide attribute-based pricing and custom offers.

Built for all OPERA Property Management products, OPERA Cloud Distribution offers an intuitive user interface and comprehensive functionality to improve every facet of channel management.

Product Overview

OPERA Cloud Distribution is delivered to customers as an Oracle managed SaaS (Software as a Service) application. It is a cloud-based, mobile-enabled platform that leverages the power of Oracle Cloud Infrastructure (OCI) to deliver multi-region scalability, security, and performance. It provides high availability to customers and eliminates the challenges of on-premises applications.

With its unique connectivity capabilities for all direct and indirect channels, OPERA Cloud Distribution allows hotels of all types and sizes to rapidly add distribution channels and enhance channel and revenue management.

Distribution Platform

OPERA Cloud Distribution provides the following feature sets:

- Cloud native design.
- User friendly user interface.
- Manage property reservation and property channel settings.
- Easily map rooms and rates to subscribed channels.

The following features support property day-to-day operations:

- Control plans to monitor data flowing across all channels.
- Ad-hoc publication of ARI (availability, rate, and inventory) data to the channels.
- Ad-hoc mapping of rooms and rate plans across channels.
- Viewing lists of reservations created by channels.

2
Features and Updates

There are no new features in this release.

3
Resolved Issues

This section contains a descriptions of resolved issues in this release.

Distribution Channel Management

Bug ID	Description
36899143	In the OPERA Cloud distribution user interface, you can enter up to 631 characters in the Global Distributions Systems (GDS) long description RPD translation field for rate distribution attributes.
36697295	You can create Channel Rate Mapping and Channel Room Types Mapping for online travel agencies by navigating to Oracle Distribution > Channels > Configuration > Provisioned tab > Channel Room Type tab and Channel Rate Plan tab. Then, go to Pricing > Rate Code > View Rate Code > Channel Distribution.
36655352	You can configure the Distribution Deposit Policy with Days Before Arrival and Days After Creation set as 0 (zero).
36648312	From OPERA Cloud Distribution, you can create or modify channel room types with special character/numeric/alphabet like "-" or "*".
36610937	An issue with the online travel agency interface is resolved. In the OPERA Cloud Hotel Distribution application in Channels Configuration-> Rate Plan codes, you no longer get an error if you configure rates on the online travel agency extranet to derive from another rate on the online travel agency extranet instead of using rate updates from OPERA Cloud.
36538050	In the OPERA Cloud Distribution user interface, you can navigate to channel distribution templates at the cluster level. Selecting an existing distribution template resolves the 403 error.
36526229	With channel connectivity, you can add multiple email addresses in OPERA Cloud Distribution Property Controls.
36526220	The Channel Connectivity Distribution Channel Availability screen is enhanced.

Distribution Channel Publication

Bug ID	Description
36563245	Channel Connectivity: Enhanced internal processing improves the performance of outbound message processing and ARI rollovers.
36430706	Channel Outbound Messages: The ARI restriction update is published only for rooms mapped for the channel rates.
36080378	The Channel Messages screen allows you to view OPERA Cloud discarded messages that were not sent to channels. This can be caused by changes affecting a room type or rate plan that not mapped for the channel.

Distribution General

Bug ID	Description
36574886	The Home Landing page - Inventory Dashboard Grid always appears even if no Total Rooms exists.

Bug ID	Description
36499921	Regarding Distribution Global Standard Codes, the Global Standard Code list for languages is revised to list only ISO Standard Language codes.

Distribution Profiles

Bug ID	Description
36873037	You can create channel negotiated rates successfully if a negotiated rate linked to the profile is distributed to the target property for the first time.

Distribution Reservations

Bug ID	Description
36768152	From Channels > Channel Reservations, if reservation notifications are sent without guarantee details, the reservations are delivered to OPERA Cloud with the default guarantee code configured in Distribution.
36765312	From Channels > Channel Reservations, you can modify a reservation in OPERA Cloud without passing rate information along.
36546941	An enhancement to Distribution Channel Mapping performance prevents occasional timeouts for reservation processing coming from GDS and channels.
36543970	With channel connectivity, you can create Channel reservations in OPERA Cloud with primary and accompanying guest profiles.

4
Supported Browser Compatibility

This chapter describes the web browser requirements supported with OPERA Cloud Distribution.

Web Browser Compatibility

For the browsers that are supported in accordance with the support policy, see the following URL:

Oracle Software Web Browser Support Policy