Oracle® Oracle Financial Services Lending and Leasing WFP User Guide



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Contents

1 Navigation

1.1 Audience	1-1
1.2 Conventions Used	1-1
1.3 Logging In	1-1
1.4 Template and Navigation	1-2
1.4.1 Home Screen	1-2
1.4.1.1 Time Zone Preference	1-12
1.4.2 Screens	1-13
1.5 Common Operations	1-13
1.5.1 Basic Operations	1-14
1.5.2 Basic Actions	1-14
1.5.3 Personalization Options	1-16
1.5.4 De-supported Special characters	1-20
1.5.5 Skip Zip Code Validation	1-20
1.5.6 Export data to Excel	1-21
1.6 Keyboard Compatibility	1-22
1.6.1 Keyboard Compatibility	1-22
1.7 Tool Tips	1-23
1.8 Accessibility	1-23
1.8.1 Understanding Accessibility	1-23
1.8.2 Application Accessibility Preferences	1-24
1.8.3 Documentation Accessibility Preferences	1-24

2 Dashboards

2.1	Intro	duction	2-1
2.2	Dash	nboards	2-1
2.3	User	Productivity	2-2
2.4	Syste	em Monitor	2-3
:	2.4.1	Monitoring Batch Jobs	2-4
	2.4.2	Monitoring Jobs	2-7
	2.4.3	Monitoring Services	2-9
	2.4.4	Database Server Log Files	2-10
	2.4.5	Parked Transactions	2-11



2.4.6	Monitoring Users	2-12
2.4.7	Monitoring JMS Queues	2-13
2.4.8	Monitoring Events	2-16
2.5 Pro	oducer Analysis	2-18
2.6 Pr	ocess Files	2-20
2.6.1	Incoming Process File	2-21
2	.6.1.1 Uploaded Files	2-22
2.6.2	Proration of Future Account Dues	2-23
2.6.3	Outgoing Process File	2-23

3 Wholesale Floor Planning

3.1	WFP Maintenance Screen	3-1
3.2	Assumptions	3-1
3.3	Restrictions	3-2
3.4	Note	3-2

4 Producers

4.1	Intro	duction	4-1
4.2	Prod	ucers	4-1
	4.2.1	Balances sub tab	4-3
	4.2.2	Transactions sub tab	4-4
	4.2.3	Credit Lines sub tab	4-5
	4.2.4	Comments sub tab	4-9
	4.2.5	Tracking Attributes sub tab	4-10
	4.2.6	Audit sub tab	4-11

5 Credit Lines

5.1 Intro	duction	5-1
5.2 Crea	dit Lines Screen	5-1
5.2.1	Balances sub tab	5-3
5.3 Trar	isaction sub tab	5-3
5.3.1	Credit Limit History sub tab	5-4
5.3.2	Units sub tab	5-5
5.3.3	Comments sub tab	5-5
5.3.4	Tracking Attributes sub tab	5-5
5.3.5	Audit sub tab	5-6



6 Units

6.1	Introd	duction	6-1
6.2	Units	Screen	6-1
6	6.2.1	Units Details	6-2
6	6.2.2	Balances Sub tab	6-4
6	6.2.3	Transaction sub tab	6-4
6	6.2.4	Payoff Quotes sub tab	6-4
6	6.2.5	Rate Change sub tab	6-5
6	6.2.6	Reschedule Change sub tab	6-6
6	6.2.7	Status Change sub tab	6-7
6	6.2.8	Conditions sub tab	6-8
6	6.2.9	Assets sub tab	6-9
6	6.2.10	Comments sub tab	6-9
6	6.2.11	Tracking Attributes Sub tab	6-10
6	5.2.12	Audits sub tab	6-10

7 WFP Payments Batch

7.1	Introduction	7-1
7.2	Payments Batch	7-1

8 WFP Units Batch

8.1	Units Batch	8-1

9 Oracle Financial Services Lending and Leasing Reports

9.1	Amortized Txns Log By GL Post Dt (Lease)	9-2
9.2	Amortized Txns Log By GL Post Dt (Line)	9-2
9.3	Amortized Txns Log By GL Post Dt (Loan)	9-3
9.4	GL Posting Log	9-4
9.5	Monetary Txns Log By GL Post Dt (Lease)	9-4
9.6	Monetary Txns Log By GL Post Dt (Line)	9-5
9.7	Monetary Txns Log By GL Post Dt (Loan)	9-6
9.8	Payment Allocations Log By GL Post Dt (Lease)	9-7
9.9	Payment Allocations Log By GL Post Dt (Line)	9-8
9.10	Payment Allocations Log By GL Post Dt (Loan)	9-9
9.11	Pool Txns Log By GL Post Dt	9-10
9.12	Producer Monetary Txns Log By GL Post DT	9-11
9.13	WFP Reports	9-12
9.14	WFP Audit Verification Report	9-12
9.15	WFP Credit Lines and Outstanding Summary	9-13



9.16	WFP Inventory Finance Statement	9-14
9.17	WFP Inventory Financing Statement Summary	9-15
9.18	WFP Open Portfolio Duplicate ID Report	9-16
9.19	WFP Outstanding Summary by Branch	9-17
9.20	WFP Unit Balances / Pay-off Quote Report	9-18

- A Appendix : Rounding Amounts and Rate Attributes
- B Appendix : Payment Amount Conversions



1 Navigation

This document provides an overview of the basic template, navigation, common operations that can be performed, and keyboard short cuts available in Oracle Financial Services Lending and Leasing. Since this section details the general options available in the User Interface, some or all the parts of this section are applicable to you as per access provisions & licensing.

Note:

The application can be best viewed in 1280 x 1024 screen resolution.

The document is organized into below topics:

- Audience
- Conventions Used
- Logging In
- Template and Navigation
- Common Operations
- Keyboard Compatibility
- Tool Tips
- Accessibility

1.1 Audience

This document is intended to all Prospective Users who would be working on the application.

1.2 Conventions Used

Table 1-1 Conventions

Term	Refers to
The system/application	Oracle Financial Services Lending and Leasing
Mnemonic	The underlined character of the tab or button

1.3 Logging In

The pre-requisites to log into the system are a valid user ID and a password, defined by the system administrator in Administration > User screen.

You can login to the system using a valid user ID and a password defined by the system administrator, in Administration > User screen. A User ID is disabled automatically by the system if it is inactive for a specified number of days.



When you invoke the application, the Sign In screen is displayed.

Financial Services Lending and Leasing		0
	Sign In Please after starting and password * User 18 - * Password - sign In	

- User ID Specify a valid User ID.
- **Password** Specify a valid password for the specified User ID.

The system accepts the User ID and password in upper case only. After specifying valid credentials, click **Sign In** to sign into the application.

1.4 Template and Navigation

This section provides a brief input on the template and navigation of the system.

Details are grouped into two categories to enable easy understanding. These include:

- Home Screen
- Screens

1.4.1 Home Screen

Once you login to the application with valid credentials, the system authenticates the details and displays the Home screen.

The Home screen consists of the following components:

- Header
- Left Pane
- Right Pane/Work Area



Financial Services	Lending and Leasing		🛔 Welcome, VAVAIDYA 👻 🛵 Sign Qut [Q
DashBoard			
/ DashBoard DashBoard Users Productivity. System Honator Produces Analysis Produces Analysis Process Files	5		
Origination Servicing Collections			
> WFP			
> Tools > Setup			

Figure 1-2 Home screen

You can view the application version details and copyright information by clicking **About** link at the right bottom corner of the screen.

Figure 1-3 About

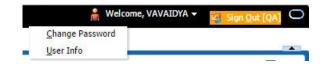
EARCH MENU		
ashBoard	About	
ashBoard ^ DashBoard Users Productivity	Orade Financial Services Lending and Lessing 14.3.1.0.0 Build OFSLL_14.3.1.0.0_9233	
System Monitor	Copyright @ 1998.2017, Oracle and/or its affiliates. All rights reserved.	
Producer Analysis Process Files	Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.	
Process rises	This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual	
=	property laws. Except as expressly permitted in your leanse agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, leanse, transmit, diabibute, axibib, perform, public or doplay any part, in any form, or by any means. Reverse enginetering, disassembly, or decomplation of this activarie, unless required by law for interpretably, a prohibited.	
	The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.	
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	U.S. GOVERIMENT EXID USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable if decara Acquisition and agency- specific supplemental requires. As such use, acquisations, and adjustment of the programs. Including any operating system, integrated	
	software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.	
	This software or hardware is developed for general use in a variety of information management applications. It is not developed or hieraded for a lange the may informerly designerus asplications, including applications that multi-create and an information provide and the observer or hardware in discovers and applications. It is not designed asplications that multi- be responsible to ball all appropriate finisks, backup, redundancy, and other measures to safe use. Oracle Corporation and ba afflates disclibin any lability for any damages caused by use of this software or hardware in discovers applications.	
Origination	This software or hardware and documentation may provide access to or information on content, products and services from third parties. Dracle Corporation and its	
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Collections	glose	
WFP		
Tools		

Header

In the Header, system displays the following:

• User ID that you have currently logged/Signed in. Click the adjoining drop-down arrow, the system displays the following options:

Figure 1-4 User ID - Options



- Change Password – Click to change the current password.

Figure 1-5 Change Password

Security Security Very Security Security Very Security Very Security Very Security Very Security S	RACLE			🔒 Welcome, VAVAIDYA	· Sig
Darking Operation Signal Application Editory Application Editory Application Editory Social Advision Sequence and the indication Social Advision Application Editory Sequence and the indication Social Advision Bage the indication Social Advision Social Advision <	Financial Services Ler	nding and Leasing			
> Collections	DashBeard Origination Origination Sales taaf Single Application they Application they Application Retrieval Societa (Analysis) Societa (Analysis) Reports Producers Producers Vendors		Change Password * Current Password * New Password * New Password	_ Uper lafe	
	> Collections > WEP				
Tools					
> loss Sestep					

Specify the current password in the **Current Password** field and a valid password, you wish to maintain as a new password, in the **New Password** field. Re-enter the password in **Confirm Password** field and click **Submit** to change the password.

– User Info – Click to view the current user info.

Figure 1-6 User Info

er Info					
Organization			Time Zone	USER TIME ZONE	•
Division			User Time Zone		
First Name Last Name Responsibility	VAIDYA			US/CENTRAL (CENTRAL STANDAR	D
GL Post Date Last Login Date		:21:07 AM		ASIA/CALCUTTA (INDIA STANDAR TIME)	RD
Session Language	DEFAULT	T	Skin Family	Skyros (Default)	
Debug Enabled Ind					
			Submit 🕺	<u>Close</u>	



In this screen, apart from viewing the user info, you can also set Session Language, enable error log, and specify the time zone preference.

Session Language – Select a language that you need to set for the session, from the drop-down list.

Debug Enabled Ind – Check this box to enable the debug indicator.

On selection, system records all the debugs into logs files depending on the following two types of system parameters:

Table 1-2 System Parameter

System Parameter	Condition to record debug data
CMN_DEBUG_METHOD	If parameter value is 1, then debug data is recorded into a file in Database Server.
	If parameter value is 4, then debug data is recorded into the table LOG_FILES_HEADER.
CMN_DEBUG_LEVEL	If parameter value is greater than 0, only then the debug data is recorded.

The debug data can be viewed from Dashboard > System Monitor > Database Server Log Files.

You can click on 🗮 List Files button to view the list of logged files.

Figure 1-7 Database Server Log files

DashBoard _×	Syst	em Monito	r x					×
Batch Jobs	Jobs	Services	Database Server Log Files	Parked Tran	sactions Users			
Databas	se Serv	er Log Fi	es					
View 🕶	Format -		🗌 Freeze 🖬 Detach 🛛 🚽	l Wrap	🔂 🔡 List Files	Download File		
File Na	me			Fi	le Type		File Size File Time	
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ALERT				lo	Ь		395 02/22/2016 03:59:1	5 AM
CSVPR	C_EN_100	_01_DB12C_	_3794335	lo	Ь		6390 02/22/2016 04:53:0	
CSVPR	C_EN_100	_01_DB12C_	3854338	lo	Ь		116750 02/22/2016 05:36:4	
JSVPRO	C_EN_000	_01_DB12C_	2094362	lo	b		5706 02/18/2016 10:57:0	TA E
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View Text 02/1 02/1 02/1 02/1 02/1	Format ▼ 8/2016 8/2016 8/2016 8/2016	17:44:1 17:44:1 17:44:1 17:44:1	11: 45:FLL:1v_use_BI 11: cmnsyp_c1_000_01 11: cmnsyp_c1_000_01 11: cmnsyp_c1_000_01	I::Y l.get_syp l.get_syp l.get_syp	© Beginning ® Er _parameter_v _parameter_v _parameter_v	alue value: we alue value: ht alue value: ht	eblogic	
View Text	Format ▼ 8/2016 8/2016 8/2016 8/2016 8/2016	17:44:1 17:44:1 17:44:1 17:44:1 17:44:1 17:44:1	11: 45:FLL:1v_use_BI 11: cmnsyp_c1_000_01 11: cmnsyp_c1_000_01 11: cmnsyp_c1_000_01	I::Y 1.get_syp 1.get_syp 1.get_syp 1.get_syp	Beginning @ Er parameter_v parameter_v parameter_v parameter_v	alue value: we alue value: ht alue value: ht alue value: /:	ablogic ttp://ofss2221142.in.oracle.com: ttp://ofss2221142.in.oracle.com: scratch/work_area/DEV/QA143REL/r	
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Click on Show File button to view the selected file contents in the File Content

section. You can also click **Download File** button to extract a copy of debug details.



Time Zone Level - Select the time zone preference as User/Company Branch/ Application Server Time Zone from the adjoining options list.

For more details on time zone selection, refer to Time Zone Preference section of this user manual.

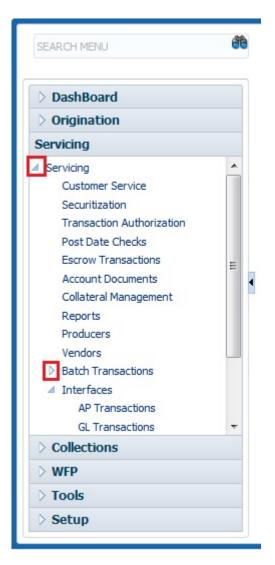
Click **Submit** to save the changes or **Close** to close the screen without changes.

- Accessibility Click the link to view accessibility features of the system. *Refer accessibility document for further details.*
- NextGenUI This is Next Generation User Interface option which is an enhanced interface provided in OFSLL using the Oracle JavaScript Extension Toolkit (Oracle JET) frame work. This is an additional interface supported from OFSLL to the existing system and both intended to coexist in the system till further updates. This option is enabled only if the corresponding system parameter is enabled in the base system as configured by your system administrator. For more information, refer to Appendix Oracle JET Interface section in Servicing guide.
- Sign Out Click the link to sign off from the application. You can also click on
 Sign Out [QA] icon to sign off from the application.

Left Window

In the left pane, system lists and provides drop-down links for various modules available in the product. Click \triangleright to expand the Module Master Tabs and \checkmark to collapse them.

Figure 1-8 Left Pane



To open a screen, navigate to Module Master Tab to which the screen belongs, expand the tabs, and click the screen link you wish to open.

Menu Search in Left Window

In the left window you can make use of the search option to directly search and open the screen that you are familiar with, and avoid multiple steps of navigation from the LHS menu.

The Search box in the LHS facilitates for an intuitive search of required screens in Oracle Financial Services Lending and Leasing. For example, on typing the first letter of the screen, the search box displays a list of all available screens starting with the letter entered in alphabetical order. You can click on the required screen and press **Enter**. The screen is displayed in the main window/work area.



00	Access ×				l
plication Retrieval(Origination)	Data Screen Re	ports Correspondence Transaction			
plication Documents(Origination)					
set Types(Setup Products) count Documents(Servicing)	Access Grid			👍 Add 🥖 Edi	it 📃 Yjew 🖌 🖋 Ayo
ess(Setup User)	View - Format -	🖙 🔝 Freeze 🚮 Detach 🖓 Wrap			
Transactions(Servicing Interfaces)	Organization	Division	Company	Branch	Allowed
lication Entry(Origination)	DMC	US01	ALL	ALL	Y
lit Tables(Setup System)	DMC	NL02 SA03	ALL	ALL	Y
ances(Servicing Batch Transactions)	DMC	3P04	ALL	ALL	Y
Drigination					
Servicing					
Drigination Servicing Collections WFP					

Figure 1-9 Left Pane Search

When there are multiple matches with same screen name, you can filter the results through the module from which the screen is accessed which is indicated in angular brackets. For example typing **VEN** displays the following options for selection - Vendors(Collections), Vendors(Origination), Vendors(Servicing), Vendors(Setup System). For subsequent search, you need to clear the data in the search field.

Right Window

The Right Window can also be termed as work area. When you click the screen link on left pane, system displays the corresponding screen in the right pane.

Sa	les Lead ×													
	ead Entry Follow-I	Jp Maintenance												
	Applicant Inforr	nation									Add	d / Fe	dit 📃 View	√ A
on Entry	View - Format -	Freeze	Detach	wrap الي	669								Ten .	
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ieval	L-00001002	12/02/2015	U501	USHQ	TEST	TEST LAST NAME	01/01/1990	ESTATE AGENT	EAX IN	RELATIVE	UNITED :	STATES	1000	P
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nce	L-00002004	12/12/2015	US01	USHQ	BOREN	ROBERT	12/01/1970	WEB	WEB ENTRY	HOME	UNITED :			1
ince	L-00006002	02/02/2016	U501	USHQ	NITIN	JOSHI MARTINEZ	07/25/1988	CONSULTATION	OFFLINE APPLICA	HOME	UNITED		ADD1	0
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	Telecom Inform	mation		چا Wrap	<u>@</u>						Add		Phone Current	V Au
	Telecom Inform	mation		لې Wrap	62 6						Add		Phone Current	As

Figure 1-10 Right Pane

You can open a maximum of 15 screens at a go. Once the maximum limit is reached, the system displays an error message.



> DashBoard	Transaction Authorization × Post Date Check Post Date Check Authorization × Post Date	ks 🗙 🛛 Escrow Transactions 🗙	Account Documents 🗙	Collateral Management	× Reports ×	Producers x Ad	Ivances x Payment	s 🗙 🛛 Fees 🗙	AP Transactions $\mathbf x$	GL Transactions 🗙 🔷
> Origination	Authorization Authorization History Review Reque	sts (Pending: 0)								
Servicing									_	
Servicing Customer Service	Transactions View + Format + 📑 🔟 Freeze 🚮 Detach	📣 Wrap 🖓 🖲 Che	cker 🔘 Maker 🔘 Both	🖲 1 Day 🔘 2 Days 🔘	5 Days 🔘 All Day	/S View Failed	🗆 🚳 Post 🙀 Vo	id	/ Edit	📃 <u>V</u> iew 🖌 A <u>u</u> dit
Securitization	Account # Txn Dt	Transaction	Status		laker	Initiated Dt	Checker	Authorized Dt	Comments	
Transaction Authorization Post Date Checks	20150200010030:KARTHIK RAGHAVEN 02/10/2016		ERROR		IBHATIA	02/10/2016	UNDEFINED			
Escrow Transactions	20121000010588:BROWN PAUL / PAULA 02/09/2016 20160100014008:BOO SUMAN 02/09/2016		ERROR		EROUTHU	02/09/2016 02/09/2016	UNDEFINED			
Account Documents	20100100014000.000 304444 02/03/2010	CHARGED OT	LANDA		EROOTTIO	02/03/2010	ONDER INCO			
Collateral Management										
Reports	Parameters									
Producers	View - Format - 🔂 🗍 Freeze 🚮 Detach	Wrap 🚯								
Vendors	Parameter	Value								Required
 Batch Transactions Advances 	TXN DATE	02/09/2016								Y
Fees Interfaces AP Transactions GL Transactions CASA Reconditation	Transaction Processing Details View + Format + 🔛 🔟 Freeze 🔄 Detach Result 02/09/2016 only	الله Wrap								
Conversion Accounts	Transaction Posting Failed Backdating of Transaction is allowed for date after									
Collections										
WFP										
Tools										
Setup										

Figure 1-11 15 Screens

Each active screen is displayed as a tab at the top of right pane, across its width. To view a screen, click the screen tab. You can identify the active screen with its white background. Also, operation on any of the screen will not affect the data in other screens.

Few screens in WFP are identical and are linked. Hence, when multi tab option is not enabled, you can open only one screen at a time from the group. A sample of the grouping structure is given below, based on stages of the screens:

WFP

- Producers
- Credit Lines
- Units

As per the above listing, you will be able to open only one screen in the corresponding list and need to close the same to open any other screen.

Right Splitter/Action Window

The Right Splitter/Action Window has quick access to search and other options to avoid switching between tabs or navigating into sub tabs periodically. You can access the Right Splitter/Action Window while working on Application and Customer Service screens. You can click and to toggle the view of Right Splitter/Action Window.

Origination Screens

In Origination > Application screens, you can use the Right Splitter/Action Window to do the following:



DashBoard	0	rigination ×									
rigination		Search/Task Fundin	g: 000000378	Review Requests (Pr	ending: 0)						*
Origination Sales Lead Simple Application Entry Application Entry		Application: 000 View • Format •				le OK 🖌 Warning OK	~		View	✔ A <u>u</u> dit	App #
Underwriting Funding		Dt	App #	Sub Unit	Status	Origination Stage Code	Producer Name	Prc Co Existing Customer Nu	Duplicate Application	Contact	Identification
Application Retrieval Scenario Analysis		01/01/2012	000000378	UNDEFINED	APPROVED - FUNDED	FUNDED	GA-00004 : ADVANCE LEA.	N	N		⊿ Summary
Application Documents Image Maintenance Reports Producers		Summary Applica	ant Request Dr	ecision Contract	Collateral Comments 1	racking Document	Verification Correspondence	e Tools			Requested Approved Advance 15,000.00 15,000.00 Rate 8.9900 4.9900 Term 36 36
Vendors		> Applicant									Grade D GRADE Score 0 LTV1 150.00 LTV2 150.00 Stated PTI 9.54 Stated After DTI58.92 Book 10.000
		> Bureau								5	Asset Desc 2012 CHEVROLET MONTE CAR 2DR
		> Bureau > Checklist									Asset Desc 2012 CHEVROLET MONTE CARL 2DR PUNDED APPLICATIONS QUEUE Change Status Status APPROVED - FUIDED
											Asset Desc 2012 CHUROLET MOINTE CARL 2DR PUICED APPLICATIONS QUEUE Curve FUICED APPLICATIONS QUEUE Change Status Status APPROVED - FUICED Change Status
avidas		Checklist Collateral Collateral Asset Type		р Туре	Primary Year	Make	Model	Mileage New	Wholesale Value		Asset Desc 2012 CHEVROLET HOME CARI Queve 2018 Change Status Status APPROVED - FURGED Status APPROVED - FURGED MADE Change Status
		> Checklist	Sub CAI		Primary Year Y 2012	Make CHEVROLET	Model MORTE CARLO	Mileage New 0 N	Wholesale Value 10,000.00		Asset Desc 3112 CHRONELT HONTE CAR) Quese PURCED APRICATIONS QUELY Change Status Stutus APROVED - FURCED Change Status MAId Comment * Aut
Collections		Checklist Collateral Collateral Asset Type									Asset Desc. 2512 CHEVROLET NOME CAI 2006 DESC. 2017 CHEVROLET NOME CAI 2006 DESC. 2017 CHEVROLET NOME CAI 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DESC. 2018 DES
Servicing Collections WFP Tools		Checklist Collateral Collateral Asset Type									Asset Desc 2012 CHRONELT HONTE CAR Queue PURCED APPLICATIONS QUEU

Figure 1-12 Right Split Window Application

- Use **Quick Search** to search for an application based on application number, last 4 digits of SSN (SSN of the primary applicant) or identification number. If multiple applications or accounts are found during **Identification** # search, the system displays an error message as "**Multiple Matches found for the Identification** #, **Please use normal Search**".
- Summary section displays critical information that has to be referred repeatedly during origination like – DTI, PTI, Book Value, Grade, FICO Score, Approved Advance, Rate and Term.
- Use **Change Status** section to change the application status to next level. If the application edit status is restricted, then the **Change Status** will be read-only.
- Use Add Comment section to post an alert or comment during Underwriting and Funding stages.

For detailed information on the above options, refer to respective sections in the document.

Servicing and Collection Screens

In Servicing and Collection > Customer Service screens, you can use the Right Splitter/Action Window to do the following:



er Service ×													_			
Customer S	ervice: 20170100	010097 Review	Request (Pending: 0	0) Queue Assignment										Quick Search		
														Acc #		
	7010001009											🛄 Уси 🖌	Audit			
 Format * 	Preez		çdi Wrap 🛛 🚷	Current O S	how All () Group Follow-up									Customer Id		
ipany.	Branch	Sub Unit	Account #	Product	Days Past Due C		Pay Off Amt	Amount Due S			Oldest Due			SSN		
1	USHQ	UNDEFINED	201701000100	097 LOAN VEHICLE (FR)) 207 L	ISD	15,381.55	2,900.21	CTIVE:DELQ:REPO		02/10/2017	1ST PAYMEN	DEL	Identification #		
Caller		and an and Da	ante Contempo De	ante Contenno Destanos	tes Transaction History Print Modes	Dealer many Da	- Freedow - Parket	and Calabarat D	Testes Course	In Call Land State	Colored Television				🚯 Submit	🖉 Cle
ary Coecc	ons Costoner se	avice Account De	tais Customer Der	tais Custoner Preference	tes marsactori Astory Phil Podes	barry opicy ros	popureussire perio	ency collateral ec	reau interie (1055)	up set activities	external interfaces		-ñ.			-
Alerts						Conditio	and the second se							Queue/ Condition		•
ALTER						2 CONSIGN	2018							Auto Run 🛄		
rts						Condition	15							10	Next Account	
Alert						Account 0	Condition				Condition Start Dt			12	Eltered Account	
lata to display.						REPOSSE					08/22/2017	08/22/2017		0.85	P Date of Account	1
						DELINQUE	ENT				02/28/2017	08/18/2017	1	Add Comment		
														* Alert		
														* Type REGULA		
														* Sub Type		
Account Det	ails					⊿ Other Is	nformation							Comment		
es						Collatoral	Information									
09/10/2017	08/10/2017	07/10/2017	06/10/2017	05/10/2017		Primary	Description		Identification #	Year Asse	t Class Asset Type	Sub Type				
450.03	450.03	450.03	450.03	1,550.12		Y		MONTECARLO 2DR	284GP45G1XR378253			CAR				
	Delq Due 2,900.		Todays Payoff		Ant Paid Excess 0.00 Memo Excess Amount 0.00	Custome	r Information								Post Comment	40
	LC Due 157.50 NSF Due 0.00	,	Future Payoff Future Payoff Date		Paid Term 0	Custome	5 Norma	Relation	55%	National ID	Birth Dt	Gender		terin contraction		
	Other Due 0.00		Future Payon Date		Remaining Term 36								-44	Add Call Activity		_
	Total Due 3.057.	71	Oldest Due Dt		Days to Time Bar 36150	<pre>000000</pre>	MADHAN ORACLE	PRIMARY	xx-xxx-3123	0	03/25/1985	UNDEFINED		* Action		
Inquency 1	Information													* Result	5	
late 30	60 9	0 120	150 180	Category Days			Email EDW.SIRSI®	GMAL.COM	Disability Y		Privacy Opt Out 1			Contact		•
1 1	1 1		1 1	180 207		1 .	Language ENGLISH		Skip N		Active Miltary Duty			Reason		-
						Mari	tal Status UNDEFINED	Stop Co	rrespondence N		Time Zone			Promise Dt	62	_
roken Promises (Life)		Kept Promises ((Life)	2	NSF(Life) 0	Collector DEMOCOLL									Promise Arrit		
roken Promises		Kept Promises	0	NSF(rear) 0		Address 1	Information							* Condition		-
(Year)		(Year)								Phone					1	
						Type	Current to Call	Maling Address						Appn'mt		
tivities	Active Dt 08/18/		X-Ref	012	Charge Off Dt	HOME	Y Y	Y 745 newyo	rk MA-34038	(972)-866-3	378			* Followup Dt	C.	
Last	Active Dt 08/18/. Activity Dt 09/05/.		Paid Off Dt		Military Duty N									Time Zone		
Last	Date Date 10			01/20/2017	Customer Score 0	Employm	ent Information						-	Group Followup		
														Comment		

Figure 1-13 Right Split Window Customer Service

- Use Quick Search to search for an account based on account number, or customer ld, or last 4 digits of SSN (SSN of the primary applicant) or identification number. If multiple applications or accounts are found during Identification # search, the system displays an error message as "Multiple Matches found for the Identification #, Please use normal Search". You can also select the Queue Condition and Auto Run options during search. Clicking Next Account button opens the subsequent account listed in search and clicking Filtered Account opens the subsequent account fetched during a queue search and listed in Queue Assignment section.
- Use Add Comment section to post an alert or comment based on Type and Sub Type.
- Use Add Call Activity section to post all types of call activities including promise to pay, account conditions and so on, irrespective of the screen you are working on. This is similar to the option available in **Call Activities sub tab** under Customer Service tab.
 For detailed information on the above options, refer to respective sections in the document.

The height of Header and width of the Left and Right Panes do not change, with resizing of application screen.

The system facilitates toggling Header and Left and Right Panes of the home screen to increase the visible area of the screens. Click \sim to toggle upper pane and $\frac{1}{2}$ to toggle left pane. To un-toggle click \sim and $\frac{1}{2}$ respectively.

This section consists of the following topic:

Time Zone Preference

1.4.1.1 Time Zone Preference

Figure 1-14 User Info

er Info				
Organization			USER TIME ZONE	•
Division		Level		
First Name	VARSHA	User Time Zone		
Last Name	VAIDYA	Company Branch Time	US/CENTRAL (CENTRAL STANDARD	
Responsibility	SUPERUSER	Zone	(Inc)	
GL Post Date	02/10/2016	Server Time	ASIA/CALCUTTA (INDIA STANDARD	
Last Login Date	02/10/2016 03:21:07 AM		TIME)	
Session Language	DEFAULT Y	Skin Family	Skyros (Default)	
Debug Enabled Ind				
		Submit 🛞	§ <u>C</u> lose	
				_

You can select any of the following three time zones from the User Info screen:

- Application Server Time Zone
- Company Branch Time Zone
- User Time Zone

The time zones set up at each of these levels are displayed in the user info screen. However, data is always stored in the application server time zone and based on the user preference of time zone, the display time would be User or Company or Application Server time zone. Any time zone related changes done at UI does not impact the other time bound activities which are dependent on database time.

Application Server Time Zone (Server Time Zone)

The Application Server Time Zone by default is the Production Server Time Zone. Selecting this time zone will have all date and time fields defined as per the time stored in application server. There is no offset in time if both storage (database server) and display (application server) are in the same time zone.

Company Branch Time Zone (Organization - Division Time Zone)

This is the Company time zone and is setup at the organization - division definition level. The various divisions defined under an organization can be set up with different time zones depending on geographical locations. This time can be modified as per requirement.

To modify the Company Branch Time Zone:

- Navigate to Setup > Administration > User > Organization and select the company or division listed under **Division Definition**.
- In the Display Formats tab, select **Time Zone** and click **Edit**.



 In the Format field, select the required time zone from the adjoining options list and click Save.

If **Company Branch Time Zone** is selected as the time zone in User Info screen, then on save, all the time and date fields are automatically updated with the time zone of the company branch.

User Time Zone

User Time Zone or User Preference Time Zone can be set up at the User Level in the User Definition screen. Various Users under same divisions defined under an organization can be set up with different time zones depending on geographical locations.

To modify the User Time Zone:

- Navigate to Setup > Administration > User > Users.
- Select the required User record listed in User Definition section and click Edit.
- In the Time Zone field, select the required time zone from the adjoining options list and click Save.

If **User Time Zone** is selected as the time zone in User Info screen, then on save, all the time and date fields are automatically updated with the current updated time.

1.4.2 Screens

Details in few main screens are grouped into different sections. These sections are displayed as tabs, horizontally within the screen. In turn, details in few of these tabs are again grouped horizontally. The details are displayed when you click the tab under which they are grouped. As similar to the main screen tabs, you can identify the active tab with its white background.

For example, Customer Service main screen has four main tabs. When you click on **Customer Service** tab, the corresponding tabs are displayed.

Figure 1-15 Customer Service_Example

					2							
count(s): 20	01202000102	31: YUTAKA OZA	KA / AKANE								⊻iew	AL
iew 👻 Format 🖲	🔹 📑 🚺 Fre	eze 🚮 Detach 🛛 🧹	🚽 Wrap 🛛 🚱	Current O	Show All O Gro	up Follow-up						
Company	Branch	Sub Unit	Account #	Product		Days Past Due Currency	Pay	Off Amt	Amount Due Sta	tus	Oldest E	ue Dt
US01	USR1	UNDEFINED	2012020001023:	LEASE VEHICLE		0 USD		0.00	0.00 AC	TIVE	02/10/2	015
Call Activities	Maintenance C	omments Promises	Checklists Tracki	ng Attributes Refere	nces Correspon	dence Letters Document Tracking]					
Call Activit	ies						21		4	Add 🧳	🖊 Edit 📄 View 🖌 🖋	Audit
Call Activit	LICES IN COMPANY	Freeze 🚮 Detach	ي Wrap	2					4	Add 🧳	🖊 Edit 📄 View 🖌 🖋	A <u>u</u> dit
	LICES IN COMPANY	Freeze Detach Contact	실 Wrap <table-cell></table-cell>		Promise Dt	Promise Amt Condition	Арро	ntr Followup D		Add a	Adj Followup Dt	Audit Co
View - Forr	mat 🕶 🛛 🔛 🗍 🔟	and a second	Reason		Promise Dt 12/30/2015	Promise Amt Condition	Appo N	ntr Followup D 12/30/2019	t Tim			Co
View - Forr Action	mat 🕶 📑 🚺	Contact	Reason	Cancel					t Tim		Adj Followup Dt	Co PM

You can click > to view the hidden tabs, if any.

1.5 Common Operations

Some of the operations are common to most of the screens.

These are grouped into following categories, based on their features.



- Basic Operations
- Basic Actions
- Personalization Options
- De-supported Special characters
- Skip Zip Code Validation
- Export data to Excel

1.5.1 Basic Operations

All the screens contain buttons to perform all or few of the basic operations. The four basic operations available are:

- Add
- Edit
- View
- Audit

Add	🥖 <u>E</u> dit	View	Audit 🗸
-----	----------------	------	---------

When you click any of the operation tabs, system displays the corresponding records inline, below the respective setup tables.

The table below gives a snapshot of them:

Basic Operation	Description
Add	Click to add a new record. When you click Add , the system displays a new record enabling you to specify the required data. It is mandatory to specify details for the fields marked with ^(*) symbol.
Edit	Click to edit an existing record. Select the record you want to edit and click Edit . The system displays an existing record in editable mode. Edit the required details.
View	Click to view an existing record. Select the record you want to view and click View . The system displays the record details in display mode.
Audit	Click to view audit info. If an audit is set for a field, then the system tracks the changes for that field. Select the record for which you want to view the audit info and click Audit . The system displays the details tracked for that field.
Close	Click to close a screen or a record. When you try to close an unsaved, modified record, then the system alerts you with an error message. You can click Yes to continue and No to save the record.

Table 1-3Basic Operation

1.5.2 Basic Actions

Most of the screens contain buttons to perform all or few of the basic actions.

All or few of these actions are enabled when you select any of the Basic Operations.

Save and Add Save and Stay Save and Return

The table below gives a snapshot of them:

Table 1-4 Basic Actions

Basic Actions	Description
Save And Add	Click to save and add a new record. This button is displayed when you click Add button.
Save and Stay	Click to save and remain in the same page. This button is displayed when you click Add/Edit button.
Save And Return	Click to save and return to main screen. This button is displayed when you click Add or Edit buttons.
Return	Click to return to main screen without modifications. This button is displayed when you click Add , Edit or View buttons.

The summary screens consist of the following navigations. The table below gives a snapshot of them:

Table 1-5 Navigations

Basic Actions	Description
M	Click to navigate to the first record.
	Click to navigate to the previous record.
	Click to navigate to the next record.
	Click to navigate the last record.

Along with the basic actions, the following buttons are available for specific actions. The table below gives a snapshot of them:

Table 1-6 Buttons for Specific actions

Basic Actions	Description
-	Show File - Click to view the details of selected file.



Basic Actions	Description
1	List Files - Click to generate and view the list of files maintained in the system.
2	Download File - Click to download the details of selected data.

Table 1-6 (Cont.) Buttons for Specific actions

1.5.3 Personalization Options

You can personalize the data displayed in setup tables. Once personalized, system saves the settings for that User ID until next personalization.

Figure 1-16 Personalization Operations

View 🗸 Format 🗸 📓 🎹 Freeze 🎽 Detach 🛛 🖉 Wrap 🛛 🚷

The table below gives a snapshot of them:

Table 1-7	Personalization	Options
-----------	-----------------	---------

ptions	Description
√iew	 Click to personalize your view. The drop-down list provides the following options of customization: Customize columns you wish to view Sort the order of displayed data Reorder columns Additionally, the drop-down list provides selection of options adjoining View.
	View Format Freeze Detach Columns Show All
	Freeze Product Description Sort Start Dt End Dt Direct Enabled Collateral Type Collateral Sub Type Credit Bureau Portfolio Type Credit Bureau Account Type



Options	Description
Format	Click to resize columns or wrap a data in the table cells.
	Format V By III Resize Columns Wrap
	Select the column you need to resize and select Resize Columns option from the Format drop-down list.
	Column DESCRIPTION Width 100 + OK Cancel
	Specify the Width and unit for the selected column. Click OK to apply changes and Cancel to revert.
Query by Example	Click to query for the data by an example. When this option is selected, the system displays an empty row above column heads. You can specify all or any of the details of the record you wish to query.
	View - Format J Freeze T Detach & Wrap
Freeze	Select the column at which you need to freeze the table and click Freeze . Function is similar to the freeze option in MS excel.
Detach	Click to detach the setup table from the screen. An example of the detached table is provided below.
Wrap	Select the column in which the data needs to be wrapped and click Wrap .
	Loss Loss Verw - Formation Image: Transmitter - Transmiter - Transmitter - Transmitter - Transmitter - Transmitter - Tr
	NPO1 LIBENT D1/01/2013 12/31/4000 Y N Y HOME COLLATERAL REAL RECHERTY HOM MORTENZE +

Table 1-7 (Cont.) Personalization Options



Options	Description
View Last	For usability and performance, some of the data intensive screens have View Last option to sort the volume of data being displayed on screen based on elapsed days.
	View Last 💿 1 Day 💿 1 Week 💿 1 Month 💿 By Date Start Dt 07/01/2017 🖄 End Dt 09/20/2017 🖏 🏟
	You can select the View Last option as 1 Day / 1 Week / 1 Month / By Date. When By Date is selected you can specify a date range (within 3 months) in Start Dt and End Dt fields using the adjoining calendar and clicking Search .

Table 1-7 (Cont.) Personalization Options

Print option in Customer Service screen



The Print button **Lensel** option in Customer Service/Collection screen facilitates you to print the contents on the screen as is without scroll bars. This button is available along with other options in the Action block. Clicking on this provides a browser print functionality and a new tab is opened where the print content is displayed.

Detach



DashBoard	Customer Service ×			
Origination	Search Customer Service: 20120200010231 Review Request (Pending: 0)			
ervicing	Account(s): 20120200010231: YUTAKA OZAKA / AKANE			🗐 View 🖌 Audit
Servicing Customer Service	View 🕶 Format 🕶 🔛 Freeze 🗃 Detach 👌 Wrap 🙌 🚨 🔍 Current 🔾 Show All 🔾 G	roun Follow-un		
Securitization	Company Branch Sub Unit Account # Product	Days Past Due Currency Pay Off An	nt Amount Due Status	Oldest Due Dt
Transaction Authorization	US01 USR1 UNDEFINED 20120200010231 LEASE VEHICLE	0 USD 0.0		02/10/2015
Post Date Checks				
Escrow Transactions Account Documents	Summary Customer Service Account Details Customer Details Transaction History Pmt Modes Bankrupte	y Repo/Foreclosure Deficiency Collateral Bureau Cr	oss/Up Sell Activities	
Collateral Management Reports	Call Activities Maintenance Comments Promises Checklists Tracking Attributes References Corresp	ondence Letters Document Tracking		
Producers	Transaction Batch Information		💠 Add 🖉 Edit	🔄 View 🛛 🖋 Audit
Vendors			- Ago V Fort	Añait
Batch Transactions Advances	View 🔻 Format 👻 🔛 Freeze 🔛 Detach 📣 Wrap 🔞 🚳 Post 🗔 Vgid			
Payments	Date Monetary Transaction 02/10/2016 N ADD CUSTOMER ADDRESS PHONE		Status POSTED	Batch
Fees	ADD/C0310HER ADD/C0310HER ADD/C0310HER		ERROR	N
4 Interfaces	01/06/2016 Y TERMINATE		VOID	N
AP Transartie	01/06/2016 Y EXTENSION		VOID	N
ached Table				
iew 👻 Format 👻 📑 Fre	ze 🚮 Detach 📣 Wrap 🚱 🛞 Post 🔙 Vgid			
Date Monetary	Transaction		Stat	tus Batch
02/10/2016 N	ADD CUSTOMER ADDRESS PHONE		POS	
01/07/2016 Y	TERMINATE		ERR	
01/06/2016 Y	TERMINATE		VOI	
01/06/2016 Y 12/24/2015 Y	EXTENSION PAYOFF QUOTE LEASE		VOI	TED N

Click Add, Edit or View button to open a new screen in expanded mode with details.

Drop-down List

The system provides an option to select the required data from LOV, for few fields. You can either select the record from list or enter first alphabet of the value you want. When you provide the alphabet, system limits the selection to the values starting with the specified alphabet. These lists are grouped into two types:



- Drop-down list Provides the selection option. You can either select a record from the list
 or enter first alphabet of the required value.
- Combo drop-down list The LOV contains huge data and provides both selection and search option. These drop-down arrows are smaller in size, when compared to normal drop-down arrows, thus enabling easy identification.

DashBoard	Cus	stomer Service ×								X Clo
> Origination	Se	arch Customer Serv	ice: 2015120001	0012 Review Request (Pending: 0)						
Servicing										
Servicing Customer Service			200010012:	MADHU BOBBURI	Current 🔘 Show All 🔘 Group Follow	∽up			View 🖌 Audit	
Securitization			Branch	Sub Unit Account # Produ				Due Status	Oldest Due Dt	
Transaction Authorization Post Date Checks		US01 I	JSHQ	20151200010012 LOAN	VEHICLE (FR)	21 USD	50,318.81 2,19	3.30 ACTIVE:DELQ:NON PE	RFO 01/01/2016	
Account Documents Collateral Management Reports Producers Vendors			tenance Comm	Details Customer Details Transaction Histor ents Promises Checklists Tracking Attribut		Letters Search Match All Any	Advanced	He Add / Edit	View 🗸 Audit	
4 Batch Transactions		View - Format -	Free	ze 🛃 Detach 🚽 Wrap 🚱 🕴	Post void	xn Code				
Advances		Date	Monetary	Transaction		Description	-			_
Payments Fees		02/10/2016	Y			IUNT NC	Search: Transacti	on		
4 Interfaces	1	01/25/2016 01/22/2016	N	ACCOUNT SUB UNIT TRANSFER ACH MAINTENANCE		STMENT	⊿ Search			E
AP Transactions		01/07/2016	N	ACH ONE TIME PHONE PAY		STMENT No rows to display.				
GL Transactions		12/15/2015	Y	ADJUSTMENT TO ADVANCE / PRINCIPAL - AD		STMENT	Match All			
CASA Reconciliation					ADJU	1	Txn Code Star			
Conversion Accounts		Transaction Ba	tch Informati	an	ADJU:	STMENT STMENT TO ADVANCE / PRINCIPAL - SUBTRA		ts with N ³		
		Trunsaction bu	ten morniae	511		STMENT TO BANKRUPTCY EXPENSES - ADD	Equ		Reset Add Fields -	R
						STIVENT TO BANKRUPTCY EXPENSES - SUBTR		s not equal	Reset Add Fields +	K
					Searc		Description Less	than than or equal to		
			1	tate 02/10/2016	* Transaction			ter than		
			* Mone	tary 🗹	Batch ~			ter than or equal to	0	эк
					battin -		Beta	veen		
		Parameters								
Collections		View - Format -	Free	ze 🛃 Detach 🚽 Wrap 🚱						
		Parameter					Value		Required	
> WFP		No data to display.								
> Tools										

Figure 1-18 Combo drop-down

Click the arrow button available before **Search** to toggle the search options.

Table 1-8	Search	options
-----------	--------	---------

Buttons/Menu	Do this
Basic	Click Basic for normal search.
Advanced	Click Advanced for advanced search. In this mode, you can select the search option from drop-down list adjoining the search criteria. Selected record will be highlighted (Hover to select).
Match	Select All to display results exactly matching the specified characters. Select Any to display results matching any of the specified characters.
Search	Click to search for values based on the specified search criteria. The search results are displayed below with the details in respective columns.
Reset	Click to reset the search criteria.
Add Fields	Click to add additional fields to search criteria.

The search criteria are provided below the **Match** field. These criteria vary based on the Field for which the search is executed.

Also, the system remembers your recent search options and demarcates them from the actual ones.

Figure 1-19 Search Memory

	* Channel WEB ENTRY	Producer Name	
NY-02 ; PR		HOLTSVILLE	43125313212
MT-00001 : SGFSADDF		RAMEY	23132132
MH 00001 : TEST 001		ADJUNTAS	0
MH-00001:TEST-001		ADJUNTAS	U
MN-00001 : TERMINATE		AGUADA	0
MT-00001:SGFSADDF		RAMEY	23132132
NY-02 : PR		HOLTSVILLE	43125313212
Search			

Comments

In all the user input screens wherever comments are accepted, the system allows an input of 4000 characters of information in the comment(s) field.

1.5.4 De-supported Special characters

OFSLL **does not** support the following special characters while accepting data through UI, web service and file upload process.

<>{}|\^[]`

Hence, ensure that the same is not used while processing any input data in the system.

1.5.5 Skip Zip Code Validation

While accepting data for interdependent fields through User Interface, OFSLL validates and auto-populates the values for subsequent fields based on previous selection.

Accordingly, when a specific **Country** is selected from drop-down list which is populated based on COUNTRY_CD (COUNTRY CODE) lookup code, OFSLL validates and populates the list of corresponding zip codes maintained in Zip Code setup.

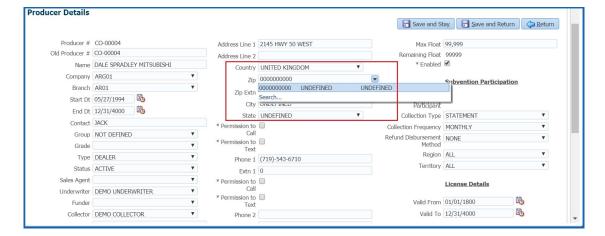
However, in case the zip code validation is to be skipped for a specific Country, then define the Sub Code as NO_ZIP_VAL against the COUNTRY_CD in lookups screen as indicated below:

Figure 1-20 Skip Zip Code Validation

ookup Type			🕂 Add 🥖 Edit 📃	View 🛛 🖋 Audi
View 🔻 Format 👻 🔛 Free	ze 🚮 Detach 🛛 📣 Wrap 🛛 🔞			
%COUNTRY%			Ves No	
Lookup Type	Description		System Defined Yes/No	Enabled
COUNTRY_CD	COUNTRY CODE (SORT BASED ON CODE)		Yes No	Y
ookup Code			🕂 Add 🧪 Edit	View 🛛 🖋 Audi
	ze 🚮 Detach 🖉 Wrap 🚯	(🕂 Add 🥒 Edit 📃	View 🛛 🖋 Audi
	ze 🚮 Detach 📣 Wrap 🔞	%NO%		View 🛛 🖋 Audi
View - Format - 🛃 🎹 Free	ze 🛃 Detach 🚽 Wrap 🚱	%NO% Sort Sub Code) Yes	
View • Format • 🛃 🔟 Free			Yes No System Defined	View 🖌 Audi Enabled Y



On Selecting that particular Country from drop-down in any of the UI screen, only the default value '**0000000000**' is available for Zip field drop-down list. On selecting the same, the City and State fields are set as UNDEFINED.





Note:

Skipping zip code validation has significant impact in the system since the change impacts all the UI screens - Setup screens, Origination, Servicing and Collection module screens, Interface, Customer Credit Limit, Collateral Management, and so on. Hence it is recommended to be done with careful consideration and OFSLL is not responsible for any impact/ mismatch resulting out of this change.

1.5.6 Export data to Excel

While working on any of the screens in User Interface, OFSLL provides a flexibility to Export the data that is displayed on screen to an Excel file. This helps to download and view the data offline especially with data intensive screens.

Clicking Export to Excel option provides option to save the data to .xls file.

Summary Collection	ns Customer	Service	Account Deta	ils Custo	mer Details	Custom	er Preferences	Transaction	History	Pmt Modes	Bankruptcy	Repo/Foreclosure	Deficien	>
Call Activities Ma	intenance O	omments	Promises	Checklists	Tracking A	ttributes	Field Investiga	tion Referen	nces Co	orrespondence	e Letters	Document Tracking	Scena >	>
Transaction Bate	ch Informat	tion					-		_	4	Add	Edit View	✓ Audi	it
View 👻 Format 👻	😽 📗 Fre	eeze 🚮 🛙	Detach 👍	Wrap	ଜ୍ର	Dost Post	t 🙀 Void	Export to Exc	el					
Date	Monetary	Trar	nsaction				L				Status	Batch		
10/29/2020	Y	PAIL	O OFF								POSTE	D N		
10/23/2020	N	ADD	CUSTOMER	ADDRESS P	HONE						POSTE	D N		_
													Count 2	
Parameters														_
View 🔻 Format 🔻	🛃 📗 Fre	eeze 🚮 🕻	Detach 👍	Wrap	62									
Parameter								V	alue			Requi	red	
TXN DATE								03	2/11/2020)		Y		
WRITE OFF INDICA	TOR							Y	ES			Y		

Figure 1-22 Export to Excel



However, **Export to Excel** option is currently available only to following screens and is also access controlled depending on configuration defined in setup.

- Queues/Search Results Origination, Servicing, and Collections
- Account Information
- Balances
- Call Activities
- Maintenance
- Promises
- Due Date History
- Collateral
- Tracking Attributes
- Condition Details / Condition / Queue History

In additional, OFSLL displays the total count of records fetched from database. The count is displayed in the right bottom corner of records table. However, note that this is not the total count of all the records in the database but only the records which are fetched based on specific selection. For example, if there are 50,000 records in database and UI is fetching 1,000 records, then the count is displayed as 1,000.

1.6 Keyboard Compatibility

The system facilitates keyboard compatibility. You can perform most of your tasks using keyboard short cuts also termed as **Hot Keys**. These hot keys are single keyboards or a combination of keyboards. The available options are listed below:

- Shift + Alt + mnemonic to activate buttons in the screen. For example, to open Accessibility screen, press 'Shift + Alt + y'.
- Tab for forward navigation in the application. Shift + Tab for backward navigation in the application. When the required link/tab/button/field is highlighted, press enter on the keyboard to edit.
- 3. Space bar to check or uncheck Check Box.
- 4. Arrow Keys to hover within the drop-down list.
- Keyboard Compatibility

1.6.1 Keyboard Compatibility

The application is made compatible with keyboard only-operations. However, there is a change in key combination based on the browser on which the application is running.

Operating System	Key Combination	Action
Linux	Alt + mnemonic	Click
Mac OS X	Control + Option + mnemonic	Click
Windows	Alt +mnemonic	Click
Linux	Alt + Shift + mnemonic	Click
	Linux Mac OS X Windows	Linux Alt + mnemonic Mac OS X Control + Option + mnemonic Windows Alt +mnemonic

Table 1-9 Keyboard Compatibility



Table 1-9 (Cont.) Keyboard Compatibility

Browser	Operating System	Key Combination	Action
Mozilla Firefox	Mac OS X	Control + mnemonic	Click
Mozilla Firefox	Windows	Alt + Shift + mnemonic	Click
Microsoft Internet Explorer 7	Windows	Alt + mnemonic	Set focus
Microsoft Internet Explorer 8	Windows	Alt + mnemonic	Click or set focus
Apple Safari	Windows	Alt + mnemonic	Click
Apple Safari	Mac OS X	Control + Option + mnemonic	Click

Also, one can use the following keyboard shortcuts in order to increase or decrease the zoom level.

Table 1-10	Keyboard shortcuts
------------	--------------------

Shortcut	Action
Ctrl++	To increase zoom level.
Ctrl+-	To decrease zoom level.
Ctrl+0	To set zoom level to default level.

1.7 Tool Tips

The system is facilitated with tool tip option.

When the cursor is moved on any of the user interface field in the screen, a popup is displayed. It consists of a tip with the action that has to be performed.

1.8 Accessibility

This section consists of the following:

- Understanding Accessibility
- Application Accessibility Preferences
- Documentation Accessibility Preferences

1.8.1 Understanding Accessibility

Accessibility is making the application usable for multiple user groups, which includes users with physical challenges. One of the most important reasons to make the application accessible is to provide them the opportunity to work. The four main categories of disabilities are visual, hearing, mobility and cognitive.

A person with disability might encounter one or more barriers that can be eliminated or minimized by making the electronic information user-friendly and approachable.



1.8.2 Application Accessibility Preferences

Oracle Financial Services Lending and Leasing is facilitated with the feature of Accessibility to make the application more usable for the people who are differently abled.

By default, the following accessibility options are provided and there is no need to define special accessibility preference in the application:

- The application user interface contents are readily accessible for all types of users without the need to select special accessibility modes.
- The components within the user interface are optimized for use with a screen reader by default.
- The contents are zoomable by default, eliminating the need for an application large fonts mode.
- The user interface components auto-detect if operating system (OS) is set to high contrast mode and automatically render content that is compatible with OS high contrast, eliminating the need for an application high contrast mode.

Note that, Oracle Financial Services Lending and Leasing application user interface is built on Oracle Application Development Framework (ADF) and the default accessibility feature supported by ADF are made available. For additional information, refer to ADF documentation on accessibility preferences.

1.8.3 Documentation Accessibility Preferences

Apart from assigning the logical sequence and organizing topics, the following techniques are used to enhance the accessibility of documentation.

- Addition of text equivalent to all graphics
- · Usage of standard fonts and avoiding shadow or reversed text
- Usage of strong foreground and background color contrast
- · Color usages as per Oracle Accessibility guidelines have been ensured
- Usage of styles and formatting elements
- Documentation in simple language to ensure easy understanding
- Including accurate and effective navigational features, such as cross-reference, tables of content and bookmarks as appropriate.



2 Dashboards

The Dashboard consists of the following sections:

- Introduction
- Dashboards
- User Productivity
- System Monitor
- Producer Analysis
- Process Files

2.1 Introduction

This document is designed to help acquaint you with the features of Dashboard, on the landing screen of Oracle Financial Services Lending and Leasing. Information from multiple products is integrated and displayed as Dashboard on home screen of the application.

This manual explains the functionality of Dashboard facility and various Dashboards present in the system. Since this section details the general dashboard options available in the User Interface, some or all the parts of this section are applicable to you as per access provisions & licensing. Besides providing these details, the manual also provides a brief description of other features associated with Dashboard link. The Dashboard main Menu further provides links to the following screens:

- Dashboard
- Users Productivity
- System Monitor
- Producer Analysis

2.2 Dashboards

Dashboards are the tiny windows displayed on landing screen of the Application. Dashboard renders quick and crisp information of specific transactions or tasks mapped to the **User Role**, who logs on to the system.

The system facilitates integration of Information from different levels and displays it as Dashboard on home screen, also called the landing screen of the application.

Navigating to Dashboards

Click Dashboard > Dashboard > Dashboard.



Financial Service	es L	ending and Leasing					A Welcome	, PRAKRRAO 👻 🍇 Sign Qut [Q	
ashBoard	DashBoard x						E		
DashBoard DashBoard Users Productivity		⊿ Origination My User Queues			✓ Setup Product Expiring in Nex	t One Month	Admin Critical Batch Job Statu	-	
System Monitor Producer Analysis		Description	Count		Product	End Date	Batch Job	Status	
Process Files		No data to display.	Count		No data to display.	Child Date	No data to display.	Status	
Process Files		My Pending Review Requ	ests By Applications Priority	5					
		App # No data to display.	Priority						
		My Pending Review Requ	iests By Priority						
		Priority	Count						
		No data to display.							
	•	•	✓ Servicing Number of Queues Hard		^			✓ Vendor Vendors Count By Statu	
		Queue Description No data to display.	Count		Status ACTIVE	Count 82	Status	Count 35	
		No data to display.					ACTIVE	35	
		Number of Accounts			Producers Expiring in No	ext One Month	Vendors Expiring in Nex		
		Queue Description	Count		Producer	End Date	Company Name	End Date	
		No data to display.			No data to display.		No data to display.		
		My Pending Review Requ							
		Acc #	Priority						
		No data to display.							
Origination		My Pending Review Requests By Priority		~					
Servicing		Priority	Count						
Collections				-					
WFP									
Tools									
Setup									

Figure 2-1 Dashboard

Features

Following are the features of Dashboard:

- The system organizes Dashboards to provide comprehensive and consolidate snapshot in tiny windows, to access information easily. Thus, helping to; analyze, monitor and make better decisions which in turn help save time and cost.
- The screen is designed to display six Dashboards, distributed in two rows with three Dashboards per row, without scroll bars.
- The height and width of all Dashboards are fixed; however, you can expand or collapse the Dashboards. Click the arrow heads at the top left corner of the Dashboard windows to expand or collapse the dashboard windows.
- Each section in Dashboard is hyperlinked to home screen of the respective section. The main screen will present descriptive information of details shown in Dashboard only.
- Each window in the dashboard is provided with a Refresh button and clicking on the same would fetch the latest status of the dashboard being viewed.

2.3 User Productivity

Oracle Financial Services Lending and Leasing User Productivity screen is a supervisor feature that allows you to monitor the daily performances of users completing origination and servicing tasks.

These tasks are categorized as underwriting funding tasks (loan origination) and customer service/collection tasks. The system updates these details on daily basis.

Using the User Productivity screen, you can review the following daily tallies:

- Number of accounts worked and call activities, by user
- Number of accounts worked and call activities, by queue
- Number of applications entered, by user
- Number of underwriting decisions (approved, rejected, conditioned, or withdrawn), by user
- Number of funding decisions (verified or funded), by user
- Number of applications entered, by queue

This chapter explains how to use the User Productivity screen to view this information.

Navigating to User Productivity Screen

- On the Oracle Financial Services Lending and Leasing home screen, click Dashboard > Dashboard > User Productivity.
- 2. The system displays the User Productivity screen. You can view the tasks related to:
 - Underwriting/Funding
 - Customer Service/Collection

2.4 System Monitor

The System Monitor screen is the one stop place to check all the activities in and around the system. It maintains the progress of;

- Batch Jobs
- Jobs
- Services
- Database Server Log Files
- Parked Transactions
- Users

Navigating to System Monitor

On the Oracle Financial Services Lending and Leasing home screen, click **Dashboard > Dashboard > System Monitor**.

This section consists of the following topics:

- Monitoring Batch Jobs
- Monitoring Jobs
- Monitoring Services
- Database Server Log Files
- Parked Transactions
- Monitoring Users
- Monitoring JMS Queues
- Monitoring Events



2.4.1 Monitoring Batch Jobs

The system tracks the success of each batch process on the Batch Job. If either a set of batch jobs or specific batch job should fail, you can resubmit it on this screen and review the results in Request Details section.

The Monitor Batch Jobs screen is only a display screen that contains the following sections:

- Batch Job Sets
- Batch Jobs
- Batch Jobs Threads
- Request Details
- Request Results

To Monitor Batch Job

- 1. Click Dashboard > Dashboard > System Monitor > Batch Jobs.
- 2. In the **Batch Job Sets** section, you can view the following information.

Figure 2-2 System Monitor - Batch Jobs

DashBoard	Syste	em Monitor 🗙									×
DashBoard	Bate	ch Jobs Jobs	Services Database	Server Log File	es Parked Transactions	Users					
DashBoard Users Productivity	Batch Job Sets										
System Monitor Producer Analysis		/iew + Format +		Datach	ا Wrap 🚱	Re-submit Job Set					
Process Files		Set Code	Job Set Description		Frequency	Frequency Value	Start Time	Enabled	Criti	cal Last Run Dt	Next Run Dt
		SET-AAI	ACCOUNT CREATI.		DAILY	DAILY	10:00 AM	N	N	08/08/2003	08/09/2003
		SET-ACR	ACCRUALS AND D.	READY	DAILY	DAILY	10:30 PM	N	Y	08/07/2003	08/08/2003
	Ba	atch Jobs									
	v	/iew - Format -	Freeze	Detach	Wrap 🚷	Re-submit Job					
			Seq Job Type	Job Code	Status	Job Description		Threads C	ommit Count	Errors Allowed Weekend	Holiday
			1 PROCEDURE		100_01 COMPLETED	APPLICATION TO		1	100	50 Y	Y
		<	2 PROCEDURE	TXNACT_BJ	_100_01 COMPLETED	ACCOUNT ACTIVA		1	100	50 Y	Y
		Atch Job Thre	Freeze	Detach	🖓 Wrap 🚯						
			Thread Status 1 IDLE				Errors		Records 0	Trace Level Enabled 0 Y	
			1 IDLE				0		0	0.9	
		equest Detail		Detach	J Wrap						
		Request Type	Status	head.)	Start Dt	End Dt		Run Start	Dt	Run End Dt	Process Dt
	No	data to display.									
		<									>
		equest Result		CN particula	ط Wrap						
		Request Result	Bay I rreeze	Detach	Description						
Origination		data to display.			Description						
Servicing											
an and a state of the state of											
Collections											
an and a state of the state of											

A brief description of the fields is given below:

Table 2-1 Batch Jobs Sets

Field:	View this:
Set Code	Displays the code for batch job set.



Field:	View this:
Job Set Description	Displays the description for batch job set.
Status	Displays the job set status.
Frequency Code	Displays the frequency at which the job set is to be executed.
Frequency Value	Displays the value of frequency code chosen for the job set.
Start Time	Displays the start time for the job set.
Enabled	Displays if the job set is enabled or not.
Critical	Displays if this job set is critical or not.
Last Run Dt	Displays the date of last run of the job set.
Next Run Dt	Displays the next run date for job set.
Parent	Displays the preceding job set.
Dependency	Displays the type of dependency on predecessor.

Table 2-1 (Cont.) Batch Jobs Sets

To resubmit a batch job set

Whenever a batch job set fails, it is best to resubmit it after correcting the errors that caused the failure. Resubmitting a set causes system to re-perform the batch job set and dependent batch jobs.

To do so, in the **Batch Job Sets** section, choose the batch job set to resubmit (only a batch job set with a status of FAILED can be resubmitted), then click **Resubmit Job Set** button.

The Batch Job screen also allows you to resubmit jobs which are in READY or COMPLETED or FAILED status if you have access key privileges define for your user responsibility. If provisioned, then a **Force Re-Submit Job Set** button is available instead of **Resubmit Job Set** button to resubmit the jobs with above status.

The **Batch Jobs** section lists the batch jobs within a job set. The status, threads, commit count, dependencies, enabled indicator and the holiday and weekend runtime indicators are shown for each job.

A brief description of the fields is given below:

Field:	View this:
Seq	Displays the batch job sequence number.
Job Type	Displays the batch job request type.
Job Code	Displays the batch job request code.
Status	Displays the job status.
Job Description	Displays the batch job description.
Threads	Displays the number of threads used by the job.
Commit Count	Displays the number of rows after which auto- commit is triggered.
Errors Allowed	Displays the number of errors allowed.
Weekend	Displays if the batch job will execute job on weekend or not.

Table 2-2 Batch Jobs



Table 2-2 (Cont.) Batch Jobs

Field:	View this:
Holiday	Displays if the batch job will execute job on a holiday or not.
Enabled	Displays if the job is enabled or not.
Parent	Displays the preceding job.
Dependency	Displays the type of dependency on predecessor.
Command	Displays the command line for the job.
Rollback Segment	Displays the rollback segment for job.

To resubmit a batch job

Whenever a batch job fails, it is best to resubmit it after correcting the errors that caused failure. Resubmitting a set will cause system to re-perform the batch job.

- In the **Batch Jobs** section, choose the batch job to resubmit (only a batch job with a status of FAILED can be resubmitted), then choose **Resubmit Job Set**.
- The **Batch Job Threads** section displays the status of individual threads.

A brief description of the fields is given below:

Table 2-3Batch Job Threads

Field:	View this:
Thread	Displays the name of thread.
Status	Displays the status of thread.
Errors	Displays the number of errors in the thread.
Records	Displays the number of records in the thread.
Trace Level	Displays the SQL trace level (0, 1, 4, 8, 12).
Enabled	Displays if the job thread is enabled or not.

The **Request Details** section displays the status and runtimes for each time the selected job ran.

A brief description of the fields is given below:

Table 2-4 Request Details

Field:	View this:
Request Type	Displays the job request type.
Status	Displays the job request status.
Start Dt	Displays the job request is valid from this date and time.
End Dt	Displays the job request is valid till this date.
Run Start Dt	Displays the date and time on when the job run started.
Run End Dt	Displays the date and time at which the job run ended.



Field:	View this:
Process Dt	Displays the transaction is posted with this General Ledger effective date.
Description	Displays the job request description.

Table 2-4 (Cont.) Request Details

If a particular job requires that a result message be created, then that message appears in the Request Results section. A message is usually created in the event of an error.

A brief description of the fields is given below:

Table 2-5 Request Results

Field:	View this:
Request Results	Displays the result of job request.
Description	Displays the result details.

2.4.2 Monitoring Jobs

The Monitor Jobs screen provides another view of monitoring all system processes, including credit bureau requests and payment posting. This screen displays the data in reverse chronological order of the Run Start Date/Time, whereas the Monitor Batch Jobs screen provides the historical data about each job and job set.

To Monitor Job Details

1. Click Dashboard > Dashboard > System Monitor > Jobs.

Figure 2-3 System Monitor - Jobs

	s Services Database S Ground Credit Request	ierver Log Files	Parked Transactions Use	ers						
Job Details	annanan persenanan kanakan									
	nat 🕶 🔛 🗍 Freeze	Detach	신 Wrap (권) Vie	w Last (1 Day 1 We	ek 🔘 1 Month 🔘 By Date	Start Dt	Ch End Dt	Ē. 👸	View 🔘 Failed 🖲 All	
	ar al an	Aust -	4				-0 510 51	~~ ~~		Valid Execution
Request Typ	pe Status	Job Set	Job	Description	Thread	Errors	Records Run Start Date/	Time Run End Date/Time	Process Dt	Period Start Date/Time
PROCEDURE	E COMPLETED	SET-TPE	TXNDDT_BJ_100	TXNDDT_BJ_100	1	0	2 09/19/2017 11:	52: 09/19/2017 11:52:	09/20/2017	09/19/2017 11:52:
PROCEDURE	E COMPLETED	SET-TPE	TXNDDT_BJ_100	. TXNDDT_BJ_100	1	0	8 09/19/2017 11:	40: 09/19/2017 11:41:	09/20/2017	09/19/2017 11:40:
PROCEDURE	E COMPLETED	SET-QRT	QCSPRC_BJ_100_	QCSPRC_BJ_100	1	0	2 09/19/2017 09:	31: 09/19/2017 09:31:	09/20/2017	09/19/2017 09:31:
PROCEDURE	E COMPLETED	SET-QRT	QCSPRC_BJ_100_	QCSPRC_BJ_100	1	0	2 09/19/2017 08:	31: 09/19/2017 08:31:	09/20/2017	09/19/2017 08:31:
PROCEDURE	E COMPLETED	SET-QRT	QCSPRC_BJ_100_	QCSPRC_BJ_100	1	0	2 09/19/2017 07:	31: 09/19/2017 07:31:	09/20/2017	09/19/2017 07:31:
PROCEDURE	E COMPLETED	SET-QRT	QCSPRC_BJ_100_	QCSPRC_BJ_100	1	0	2 09/19/2017 06:	31: 09/19/2017 06:31:	09/20/2017	09/19/2017 06:31:
•										۲
	il Description									

 On the Job screen, you can select any of the following type of jobs which are available in separate tabs:



Select:	System Displays:
Batch	Batch jobs (used primarily for the nightly processes).
Back Ground	User submitted requests, such as reports and payment posting.
Credit Request	Credit bureau requests.

Table 2-6Job screen

3. In the **Job Details** section, select the time frame based on elapsed days. You can select any of the following options:

Table 2-7	Job Details

Select:	System Displays:
1 Day	All the types of jobs selected in Jobs Type section in last one-day.
1 Week	All the types of jobs selected in Jobs Type section in last one-week.
1 Month	All the types of jobs selected in Jobs Type section in last one-month.
By Date	All the types of jobs selected in Jobs Type section for specific duration. You can specify a date range (within 3 months) in Start Dt and End Dt fields using the adjoining calendar and click Search .

- 4. If you select **Failed** option in the **View** section, the system displays failed jobs on the type and time frame you have selected.
- In the Job Details section, you can view the following information about jobs matching the contents of Job Type, View Last and Failed boxes: A brief description of the fields is given below:

Table 2-8 Job Details

Field:	View this:
Request Type	Displays the job request type.
Status	Displays the job request status.
Job Set	Displays the job set code.
Job	Displays the job description.
Thread	Displays the job thread.
Errors	Displays the number of errors.
Records	Displays the number of records processed by the job.
Run Start Date/Time	Displays the job run start date time.
Run End Date/Time	Displays the job run end date time.
Description	Displays the job request description.
Process Dt	Displays the job process date.
Valid Execution Period	
Start Date/Time	Displays the job start date/time.
End Date/Time	Displays the job end date time.



 In the Job Results section, you can view the following information about the Job selected in Job Details section:

A brief description of the fields is given below:

Table 2-9	Job Results
-----------	-------------

Field:	View this:
Request Type	Displays the job request type.
Description	Displays the job request description.

2.4.3 Monitoring Services

The Services screen allows you to track and maintain the system's processing services, including credit bureaus, fax-in and batch job scheduler. The system administrator can start or stop the service on this screen using the action buttons respectively.

To stop, start or refresh a processing service

- 1. Click Dashboard > Dashboard > System Monitor > Services.
- In the Services section, you can view the following information about the system's processing services:

ashBoard	System Monitor ×			
 DashBoard DashBoard Users Productivity System Monitor Producer Analysis Process Files 		Freeze 🛃 Detach	طَ Wrap 🔞 😡 Status 🚺 Start 💶 Stop	Status
Troccos Thes	Service Company CSV ALL	Branch ALL	Description CREDIT BUREAU SERVICE (EFX TEST FILES)	Status
	CSV ALL	ALL	CREDIT BUREAU SERVICE (EXP TEST FILES)	STOPPED
	CSV ALL	ALL	CREDIT BUREAU SERVICE (TUC TEST FILES)	STOPPED
	JSC ALL	ALL	JOB SCHEDULER	STOPPED
	JSV ALL	ALL	JOB SERVICE	STOPPED
Origination				
Servicing				
Collections				
WFP				
Tools				

Figure 2-4 Services

A brief description of the fields is given below:



Table 2-10 S	Services
--------------	----------

Field:	View this:
Service	Display the service name.
Company	Display the service company.
Branch	Display the service branch.
Description	Display the service description.
Status	Display the service status.

3. In the Action section, select the processing service you want to work with and choose one of the following commands in Action section.

Table 2-11 Action

Choose:	System:
Status	Refreshes (updates) the status of service. The Service screen does not update the status in real time. You must choose Status after choosing Start or Stop to perform that command.
Start	Starts the job service.
Stop	Stops the job service.

2.4.4 Database Server Log Files

Various processes in the system create reports in different log files with regards to what tasks they performed and what they encountered (for example, errors, failures, erroneous data and so on). The Database Server Log files tab lists and describes all such log files within the system on the database server.

To view a log file on the database server

1. Click Dashboard > Dashboard > System Monitor > Database Server Log Files.

SEARCH MENU	8	System Monitor $_{\rm X}$								× 9
		Batch Jobs Jobs S	ervices Database	Server Log Files	Parked Tran	nsactions Users				
DashBoard										
DashBoard DashBoard	^	Database Server	Log Files View Last	🔘 1 Day 🔘 1 Wee	k 🖲 1 Month (By Date Start Dt	B End Dt	B. 💏	View 🔘 Alert 🖲 Debug 🔘 Inti	erfaces
Users Productivity System Monitor		View - Format -	Freeze	Detach 🚽	Wrap	List Files	Download File			
Producer Analysis	=	File Name				File Type		Fi	le Size File Time	
Process Files	-	xaeprc_em_100_02	_FMW116_7033906.k	og		fle		1	59179 08/31/2017 02:28:52 AM	~
		JSVPRC_EN_000_0	1_DB12102_6974056.	log		file		1	71338 08/29/2017 07:42:07 PM	
			1_DB12102_7283869.			file			19897 09/10/2017 10:39:59 AM	
			12_FMW116_7203940			file		1	46704 09/07/2017 03:50:49 AM	
		RDNLOG_EW_100_	01_FMW116_7284144	4.log		fle			1108 09/08/2017 06:00:34 AM	-
Origination	-	File Content								
Servicing		View + Format +	T Freeze De	tach 🛛 🚽 Wrap	62	Beginning C End	# of Lines 50	E Show File		
Collections		Text								
			12:35:32: cmni							<u>^</u>
> WFP							alue parameter: XA	EPRC_EM_100_02_D	EBUG_LEVEL	
Tools		08/31/2017 1	2:35:32: xaep	orc em 100 02	.submit	for App No:				

Figure 2-5 Database Server Log Files

- 2. In the **Database Server Log Files** section, you can sort the list of logs to be displayed based on following options:
 - Select the View Last option to display the logs based on elapsed days by selecting 1 Day / 1 Week / 1 Month / By Date. If By Date option is selected, you can specify a date



range (within 3 months) in **Start Dt** and **End Dt** fields using the adjoining calendar. Click **Search**.

- Select the **View** option to further filter the list based on the type of logs to be displayed by selecting Alert / Debug / Interfaces.
- Click on E List Files button to view the list of logged files. A brief description of the fields are given below:

Table 2-12	List of logged file	s
------------	---------------------	---

Field	View this:
File Name	Displays the name of file.
File Type	Displays the type of file.
File Size	Displays the size of file.
File Time	Displays the date and time stamp of file.



- 4. To extract a local copy of debug details, click **Download File** button and save the file.
- 5. In the **File Content** section you can view the content of the file selected in the **Database Server Log Files** by clicking Show File button.
- 6. To sort the view of file contents, select the order as either **Beginning** or **End** and specify the value for **# of Lines** to be displayed (default 50).

2.4.5 Parked Transactions

Transactions which are posted when the end of day (EOD) batch job process is running, receive a temporary status of HOLD. Once the EOD batch process is complete, the system posts the transactions on hold. These transactions can be thought of as **parked** transactions. They are waiting to be processed after the EOD batch process. The status of such transactions can be viewed in the Parked Transaction screen.

To Monitor parked transactions

1. Click Dashboard > Dashboard > System Monitor > Parked Transactions.



Figure 2-6 Parked Transactions

tem Monitor 🗙				2
tch Jobs Jobs Services Database Server Log Files Parked Transactions Users				
ransaction Details				
View 🔻 Format 🔻 📑 👔 Freeze 🛣 Detach 🥥 Wrap 🍓 View Last 🔘 1 Day 🔘 1 Week 🖲 1 Month 🖉 By Date Start Dt	6 End Dt		View 🔘 Failed 🖲 All	
Date Account # : Title		Trar	saction Status	Monetary
) data to display.				
ransaction Results				
View 🕶 Format 🕶 🔛 Freeze 🔐 Detach 👩 Wrap				
Transaction Processing Details				
o data to display.				

- 2. In the screen's View Last section, sort the list of transactions to be displayed based on elapsed days by selecting 1 Day / 1 Week / 1 Month / By Date. If By Date option is selected, you can specify a date range (within 3 months) in Start Dt and End Dt fields using the adjoining calendar. Click Search.
- 3. If you select **Failed** in the **View** section, system displays the failed transactions of the time frame you have selected.
- 4. In the Transaction Details section, you can view the following information about the parked transactions meeting the criteria of the View Last and Failed sections. A brief description of the fields is given below:

Field:	View this:
Date	Displays the transaction date.
Account #: Title	Displays the account number and title.
Transaction	Displays the transaction
Status	Displays the status of transaction
Monetary	Displays if the transaction is a monetary transaction or not.

Table 2-13 Transaction Details

5. In the **Transaction Results** section, view the results of transaction in Transaction Processing Details field.

2.4.6 Monitoring Users

The User Logins section allows you to view all users who have logged on to the system, along with the log on time stamp and logout time stamp. The information appears in reverse chronological order of the log on time stamp.

To monitor users who have logged on to the system

1. Click Dashboard > Dashboard > System Monitor > Users.

Figure 2-7 Users

System Monitor ×									(
Batch Jobs Jobs S	Services Database Server Log Files	Parked Transacti	ions Users						
User Logins									
View - Format -	🖙 🛛 🕅 Freeze 🚮 Detach	لي Wrap	🖓 View Last 🔘	1 Day 🔘 1 Week 🔘 1 Month 🔘 By Date 🛛 Star	t Dt 🚯 End Dt	B 🗿	•	View User O Current User	All Users
User	User Name						Details	Login Date and Time	Logout Date and Time
SURABHI	SURABHI DESAI							09/20/2017 04:56:	12/30/4000 12:30:
SURABHI	SURABHI DESAI							09/20/2017 04:44:	12/30/4000 12:30:
ABSHEKAR	ANAND SHEKAR							09/20/2017 04:38:	12/30/4000 12:30:
PRITAM	PRITAM JENA							09/20/2017 04:30:	12/30/4000 12:30:
SKSK	SAI SK							09/20/2017 03:54:	
PRITAM	PRITAM JENA							09/20/2017 03:47:	12/30/4000 12:30:
NAVEEN	NAVEEN REDDY							09/20/2017 03:47:	09/20/2017 04:55:
JAYANTA	JAYANTA C							09/20/2017 02:37:	12/30/4000 12:30:
SKSK	SAI SK							09/20/2017 02:35:	12/30/4000 12:30:
NAVEEN	NAVEEN REDDY							09/20/2017 02:08:	12/30/4000 12:30:
PRITAM	PRITAM JENA							09/20/2017 01:45:	12/30/4000 12:30:
JAYANTA	JAYANTA C							09/20/2017 01:45:	09/20/2017 02:37:
PRITAM	PRITAM JENA							09/20/2017 01:27:	12/30/4000 12:30:
SVSV	SHRIVATS SINGH							09/20/2017 01:20:	
NAVEEN	NAVEEN REDDY							09/20/2017 01:14:	12/30/4000 12:30:
NAVEEN	NAVEEN REDDY							09/20/2017 12:39:	12/30/4000 12:30:
ABSHEKAR	ANAND SHEKAR							09/19/2017 11:45:	12/30/4000 12:30:
PHACHODA	PHANINDRA CHODA							09/19/2017 11:37:	12/30/4000 12:30:
NAVEEN	NAVEEN REDDY							09/19/2017 11:32:	12/30/4000 12:30:
NAVEEN	NAVEEN REDDY							09/19/2017 11:21:	09/19/2017 11:32:

2. In the User Logins section, sort the list of records to be displayed based on elapsed days by selecting 1 Day / 1 Week / 1 Month / By Date. If By Date option is selected, you can specify a date range (within 3 months) in Start Dt and End Dt fields using the adjoining calendar. Click Search.

A brief description of the fields is given below:

Table 2-14 User Logins

Field:	View this:
User	Displays the user ID.
User Name	Displays the user name.
Details	Displays the details.
Login Date and Time	Displays the login date time for the user.
Logout Date and Time	Displays the logout date time for the user.

2.4.7 Monitoring JMS Queues

OFSLL uses MDB infrastructure as an interface for asynchronous communication with thirdparty integrated applications and all the outgoing communications through all the interfaces are tracked in **JMS Queues** tab.

The **JMS Queues** tab in System Monitor screen facilitates as a dashboard to monitor the status of all the configured MDB (Message-Driven Bean) queues and provides a statistics of the total messages / requests that are sent from OFSLL to external system along with their status.

The JMS Queues tab has the following sub tabs:

- Status sub tab to view the last status of configured MDB
- Messages sub tab
 - To view the list of configured interfaces and total messages triggered to the interface.
 - To view the status of response for the message received from the interface.
 - To Re-submit failed messages.

To view the status of all the configured MDB



 Click Dashboard > Dashboard > System Monitor > JMS Queues. The Status sub tab is displayed by default.

System Mo	onitor ×			×
Batch Jobs	Jobs Servi	ces Database Server Log Files	Parked Transactions Users JMS Queues	
Status	Messages			
Statu	c			
10.000000000000			ل Wrap 🚱 🞧 Status	
view	▼ Format ▼	Freeze 🔂 Detach	Car wrap 🕅 Gr status	
<i></i>				
Service Desc		Description		Last Updated Status
BIP	MDB	BIP INETRFACE MDB		SUBMITTED
DLR	TRACK MDB	DEALER TRACK INTERFACE MDB		RUNNING
EFX	MDB	EFX INTERFACE MDB		RUNNING
EMA	IL MDB	EMAIL MDB		RUNNING
EXP		EXP INTERFACE MDB		RUNNING
GAI	MDB	GENERIC AUCTION INTERFACE	4DB	RUNNING
GRI	MDB	GENERIC RECOVERY INTERFACE	MDB	RUNNING
POS	T DEALER MDB	POST DEALER INETRFACE MDB		RUNNING
ROL	TEONE MDB	ROUTEONE INTERFACE MDB		RUNNING
	QUE ITS MDB	TORQUE ITS INTERFACE MDB		RUNNING +

Figure 2-8 JMS Queues

2. In the Status section, you can view the following details of configured MDB:

Field	View this:
Service	Displays the name of the message service suffixed by MDB to differentiate the different MDB services.
Description	Displays the description or abbreviated name of MDB interface.
Last Updated Status	 Displays the status of MDB interface. Following are the status displayed: UNKNOWN - indicates that no MDB infrastructure is connected or status ping message is not sent to that MDB. SUBMITTED - indicates that a dummy ping message is sent to MDB. RUNNING - indicates that the message is consumed by MDB infrastructure. STOPPED - indicates if MDB infrastructure is down.

Table 2-15 Status

- 3. In the **Status** section, select the required service for which you need the status and click **Click** button. On clicking, a dummy ping is sent to the interfaced server and status in **Last Updated Status** column is updated as **SUBMITTED**.
- 4. Click 🗟 (refresh) button, to fetch the latest status and the response received is updated in Last Updated Status column.

To view the messages triggered to all configured MDB

ORACLE

1. Click Dashboard > Dashboard > System Monitor > JMS Queues > Messages tab.

										(
atch Jobs Jobs Ser	vices Database Se	erver Log Files Parke	ed Transactions User	s JMS Queues E	Events					
Status Messages										
			_							_
Comp	any ALL	×	/		View Last 🔾 1 Day 🔾	1 Week () 1 Month () B	y Date Start Dt	🗟 End Dt	B. (1	ð
Messages										
-	Wrap									
						C. In state of	Completed.	F-1-4	Description of	
Service WEBHOOK MDB	Description WEBHOOK MDB					Submitted 132	Completed 18	Failed 104	Resubmitted	
EXP MDB	EXP INTERFACE I	MDR				3	3	0	0	
EVENTS MDB	EVENTS MDB	100				145	145	0	0	
Message Detail View • Format •	S	e 🊰 Detach 🛛 ຝ	Wrap						View	
Message ID	Request Type	Request SubType		Status	Message Content				Time	
95F4139888951EE		EVENTS	EVENT_ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB_					^
95F428A97024209		EVENTS	EVENT_ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB_					
95F642DA46F557		EVENTS EVENTS	EVENT_ACTION	COMPLETED COMPLETED	REQUEST_TYPE=OUTBOUND SUB_					
96067A77ED607A 96067A77ED627A		EVENTS	EVENT_ACTION EVENT_ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB_ REQUEST_TYPE=OUTBOUND[SUB_					
96067A77ED647A		EVENTS	EVENT_ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB REQUEST_TYPE=OUTBOUND[SUB					
96067A77ED5E7A		EVENTS	EVENT ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB_					
		EVENTS	EVENT_ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB					
960B86096B6603	OUTBOUND	EVENTS	EVENT ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB_					
960B86096B66033 960B86096B6A03		EVENTS	EVENT_ACTION	COMPLETED	REQUEST_TYPE=OUTBOUND[SUB_	TYPE=EVENTS[ENTITY_	NBR=2019060006214	0 EVENT_TYPE=TXN	10/29/2019 06:00	~
	OUTBOUND									
960B86096B6A03	OUTBOUND									
960B86096B6A03										

Figure 2-9 JMS Queues - Messages

- 2. In the **Messages** section, filter the list of messages using the following options:
 - Select the required Company from the drop-down list to view JMS message at company level. The list is populated only with those Company Definitions to which you have been provisioned access. By default, **ALL** is selected.
 - Select the View Last option to display the messages based on elapsed days by selecting 1 Day (default) / 1 Week / 1 Month / By Date. If By Date option is selected, you can specify a date range (within 3 months) in Start Dt and End Dt fields using the adjoining calendar.
- 3. The **Messages** section displays the list of configured interfaces and the total of messages exchanged between OFSLL and MDB in Submitted, Completed, Failed and Resubmitted status. Click 🗟 (refresh) button to update the latest status.
- 4. In the Messages section, you can view the following details:

Field	View this:
Service	Displays the name of the message service suffixed by MDB to differentiate the different MDB services.
Description	Displays the description or abbreviated name of MDB interface.
Submitted	Displays the total count of requests submitted.
Completed	Displays the total count of requests completed.
Failed	Displays the total count of requests failed.
Resubmitted	Displays the total count of only those requests which are failed and resubmitted again for processing.

Table 2-16 Messages

To 'Re-submit' failed messages

- 1. Click Dashboard > Dashboard > System Monitor > JMS Queues > Messages tab.
- 2. In the **Messages** section, select the required MDB interface.
- 3. The **Message Details** section below displays the list of messages sent to the interface with the following details:

Field	View this:
Message ID	View the system generated MDB message ID
Request Type	View the message request type
Request SubType	View the message request sub type
Message Type	View the message identifier
Status	View the message processing status
Response	This column data is displayed only for Webhook MDB.
	View the HTTP Header received as response during Webhook event action invocation.
Message Content	View the message content
Time	View the message time stamp

Table 2-17 Message Details

- 4. In the **Message Details** section, select the message in **Failed** status. Click (refresh) button to update the latest status.
- 5. (Optional) You can click **View** to display the selected record in **Message Details** section.
- 6. Click **Re-submit**. The details are triggered again for processing and the **Resubmitted** counter in **Messages** section is updated along with other counters.

Response Message Details

This section is enabled if Events or Webhook type of MDB service is selected in Message section and displays the request Message Details that is propagated to external system for the posted event action.

To view 'Response Message Details' of an Event

- Select the required record from the Message Details section and click Show File. The first 50 characters of the request in json format is displayed since the default preference selected is Beginning in View option and # of Characters is set to 50.
- You can customize the preference using View Option (Beginning / End) and specifying the number of characters to be displayed.
- 3. Also you can click Show All to display the complete request.

2.4.8 Monitoring Events

The Events screen is a dashboard to view all the Events triggered in the system. In the Events screen you can view the latest status of all the processed events and 'Re-submit' only failed events for re-processing. However, this is a display-only field and does not allow to modify the defined event action parameters.

The Events screen has the following sections:

- Event Actions
- Action Parameters



In the **View Options** section, you can filter and view the list of Events based on following Status:

- ALL
- SUBMITTED
- WAITING FOR USER INPUT
- COMPLETED
- FAILED
- CRITERIA NOT MET
- VOID

In the **View Last** section, you can further sort the volume of records displayed on the Events screen with the following options:

Table 2-18	Events
------------	--------

Select:	System Displays:
1 Day	List of all events posted in last one-day.
1 Week	List of all events posted in last one-week.
1 Month	List of all events posted in last one-month.
By Date	List of all events posted between specific dates. You can specify a date range (within 3 months) in Start Dt and End Dt fields using the adjoining calendar.

To View the Events triggered in the system

 On the Oracle Financial Services Lending and Leasing home screen, Click Dashboard > System Monitor > Events tab.

Figure 2-10 Events

system Monitor							
Batch Jobs Jobs Services Database Server Log Files Parked Tran	sactions Users JMS Queues	Events					
Event Actions							
View Options ALL							
View Last 0 1 Day	1 Week 1 Month By Date	Start Dt	End Dt	B 🍓			
View 🔻 Format 👻 📑 Freeze 🚮 Detach 🛛 🚕 Wrap	Re-submit						
Entity Nbr Event Code Event Query		Event Action	Process Type	Failure Count	Status	Run Dt	
LINK_ABHI_INT_0 EVENT TO PROCE PENDING_EVENT_ACTION	S	REQUEST FOR CR	ONLINE	0	FAILED	11/01/2019 03:07	
LINK_ABHI_INT_0 EVENT TO PROCE PENDING_EVENT_ACTION	S	SEND LETTER	ONLINE	0	WAITING FOR US		
LINK_ABHI_INT_0 EVENT TO PROCE PENDING_EVENT_ACTION	S	CREATE REVIEW	ONLINE	0	WAITING FOR US		
LINK_ABHI_INT_0 EVENT TO PROCE PENDING_EVENT_ACTION	5	CREATE WORK OR	ONLINE	0	WAITING FOR US		
ASSO_ABHI_INT EVENT TO PROCE EVENT_ACC_UPDATE_BAT	CH_LOAN	CREATE REVIEW	BATCH	0	COMPLETED		~
Action Parameters							
View 🔻 Format 🔻 🔯 🔟 Freeze 🚮 Detach 🛛 📣 Wrap	62						
Description				Value Type	Value	Required	
REQUEST TYPE				CONSTANT	MANUAL		
SOURCE				CONSTANT	EXP		
REPORT				CONSTANT	FICO		
CUSTOMER RELATION				USER INPUT			

- 2. By default, the Events screen displays all events posted in last one day.
- 3. In the **Event Actions** section, view the following information:



Field:	View this:
Entity Nbr	Entity Number on which event generated.
Event Code	Event Definition Description.
Event Query	Event Criteria Definition Description.
Event Action	Event Action Description.
Process Type	Event processing type as either Online/Batch fetched from EVENT_PROCESS_TYPE_CD lookup.
Failure Count	Number of times the event processing has failed.
Status	Event action with following execution status:
	CRITERIA NOT MET
	SUBMITTED
	VOID
	COMPLETED
	FAILED
	ALL
	WAITING FOR USER INPUT
Run Dt	Event Action Generation Date and Time.

Table 2-19 Event Actions

4. In the **Action Parameters** section, view the following information:

Table 2-20 Action Parameters

Field:	View this:
Description	Event Action Parameter Description.
Value Type	Event Action Input Parameter Type.
Value	Value defined for the event action.
Required	Y/N indicating if the Action Parameter is mandatory.

Re-submit Failed Events

In the Events screen you can filter and re-submit only the **FAILED status Online Event Actions** for processing. An Event is marked with **Failed** status when the same could not be processed in the system due to setup/infrastructure issues. This is an additional option to reprocess the event actions. On resubmitting an event, the Failure Count against the record is incremented by 1.

However, **Resubmit** option is not allowed for Webhook and SEND JMS MESSAGE actions since the same functionality is available in JMS Queues.

In the **Event Actions** section, select the required event record listed with status FAILED and click **RE-submit**. On triggering the event, the **Run Dt** column is updated with Event Action Generation Date and Time. Click **Refresh** to fetch the latest status.

2.5 Producer Analysis

The Producer analysis screen enables you to view and know the status of all applications sourced by different Producers.

Navigating to Producer Analysis



Click Dashboard > Dashboard > Producer Analysis.

Figure 2-11 Producer Analysis

Financial Servic	es Lending and Leasing	🛔 Welcome, PRAKRAO 🗸	
DashBoard	Producer Analysis X		
DashBoard DashBoard Users Productivity System Monitor Producer Analysis Process Files	Select Criteria Company ALL V Branch ALL V Region ALL V	Territory Funder ALL V Sales Agent ALL V Underwriter ALL V Zip V	Submit
	Producers Territories	Activity Volume Mix Recent Activity	
	No data to display.		Comments
	1	Applicant Name Application # Amt Collateral Desc No data to display. Recently Funded Applications	
		Application Matter Application # Amt Collateral Desc No data to display.	
		Recent Comments ଗ୍ରି Detach ୍ ବ୍ୟ Wrap	
		Date Comment Desc No data to display.	
Origination			
Servicing Collections WFP			
Tools Setup			

You can filter producer details based on any or all of the following criteria:

- Company
- Branch
- Region
- Territory
- Sales Agent
- Underwriter
- Funder

You can select the values from the adjoining drop-down list. Click **Submit** button. System displays the Producer details satisfying the criteria, you selected.

The following details are displayed under Producer Details section:

- Producer #
- Name
- Company
- Branch
- Type



Select the producer you need to view the statistics. The system displays the statistics under **Summary** sub tab and the status and sub status of various applications under **Applications** sub tab, of the selected producer.

The system displays the following details under Summary sub tab:

- Year
- Total Apps
- Approved
- Conditioned
- Rejected
- Withdrawn
- Funded
- Amount

The system displays the following details under **Applications** sub tab:

- Company
- Branch
- App #
- Date
- Title
- Product
- Status
- Sub Status

2.6 Process Files

The Process files screen allows you to view the incoming and outgoing files exchanged between OFSLL and other interfaced systems for processing and also perform a bulk upload of required files.

The Process files interface also provide information on the type of files uploaded along with other attributes. In-order to facilitate the process files handling, the following parameters has to be enabled in Setup > Administration > System > System Parameters screen. For more information on enabling system parameters, refer to **System Parameters** section in Setup Guides.

- CMN_FILE_PROCESS_TO_LOB On enabling the above parameter, system stores the incoming / outgoing documents in the relevant tables and not in the file system.
- UIX_INCOMING_FILE_PATH
- UIX_OUTGOING_FILE_PATH
 On enabling the above two parameters, the incoming and outgoing file path of application server need to be defined to the required folder path by updating the Parameter Value which by default is SETME. (For example: /tmp)
- If both the parameter CMN_FILE_PROCESS_TO_LOB and OUTBOUND_CALL_Q are enabled (status ='Y'), system automatically handles upload/download of files from Weblogic configured process files.



Depending on the CLOB parameter option, if set to **Y** the incoming/outgoing file directories are to be manually created in Web Logic server. For details of directories, refer to **Creating Application Home directory** section in Database Installation Guide.

This section consists of the following topics:

- Incoming Process File
- Proration of Future Account Dues
- Outgoing Process File

2.6.1 Incoming Process File

The incoming process file screen displays the list of files being shared from an external system along with other attributes such as directory path, file name, type, size, date and status. You can select the file required and upload it into the system for immediate processing.

Figure 2-12	Process File - Incoming
-------------	-------------------------

ocess Files ×						×
ncoming Process File Outgoing Process File						
Incoming Process File						
View 🔻 Format 👻 🔝 Freeze 🛃 Detach	📣 Wrap 🔛 📑 List Files 📑 Uploa	ad Company ALL V				
O O				mm/dd/yyyy 🔯)	
Select All Directory Name File Name		File Type	File Size(byt	tes) File Date	Status	
/scratch/ofsll_hom customer_pm	at extract ALL 20200302 dat		127205	03/02/2020	NONE	
Jploaded Files		Days 🔿 5 Days 🖲 All Days 📑 D				
Jploaded Files View ▼ Format ▼ 📑 I 🔟 Freeze 🖬 Detach	الله Wrap الله View Last المع المع المع المع المع المع المع المع	- •	ownload Bad Data 🛛 🔯 Downlo	ad Log Data Company A		
Uploaded Files View v Format v 📑 Im Freeze 🖬 Detach File Name	생 Wrap R View Last 이 1 Day 이 2 H	File Dt	ownload Bad Data 🔯 Downlo Status	ad Log Data Company A User	NL V	
Jploaded Files View ▼ Format ▼ 📑 I 📅 Freeze 🖬 Detach	الله Wrap الله View Last المع المع المع المع المع المع المع المع	- •	ownload Bad Data 🛛 🔯 Downlo	ad <u>L</u> og Data Company A User subhash		
Jploaded Files View - Format - 🔯 🔟 Freeze 🗹 Detach File Name SYSTEM PARAMETERS.DAT	실 Wrap 酸 View Last 이 1 Day 이 2 I File Type FACTORY DATA UPLOAD	File Dt 04/20/2021	ownload Bad Data 🔯 Downlo Status PROCESSED	ad Log Data Company A User subhash subhash	NL V	
Uploaded Files View + Format + Preze Detach File Name SYSTEM_PARAMETERS.DAT OIT_MENU_ACCESS.DAT	Wrap Wew Last 1 Day 2 I File Type FACTORY DATA UPLOAD FACTORY DATA UPLOAD	File Dt 04/20/2021 04/19/2021	ownload Bad Data Status PROCESSED PROCESSED	ad Log Data Company A User subhash subhash subhash	ALL V hegde hegde hegde hegde	
Jploaded Files View - Format - 📑 🔟 Freeze 🖬 Detach File Name SYSTEM, PARAMETERS.DAT ORT, MENU, ACCESS.DAT ENPORT, LEDGER.DAT	Wrap Rev Last 1 Day 21 File Type FACTORY DATA UPLOAD FACTORY DATA UPLOAD FACTORY DATA UPLOAD	File Dt 04/20/2021 04/19/2021 04/16/2021	ownload Bad Data 🔯 Downlo Status PROCESSED PROCESSED PROCESSED	ad Log Data Company A User subhash subhash subhash	hegde hegde hegde hegde hegde hegde	
Uploaded Files View + Format + Prezze Detach File Name SYSTEM_PRAMETERS.DAT ORF_MENU_ACCESS.DAT ENDPOINT_LEDGER.DAT FIS_ACCESS.DAT FIS_ACCESS.DAT ENDPOINT_LEDGER.DAT	Wirap Wew Last O 1 Day Zet Pile Type FACTORY DATA UPLOAD FACTORY DATA UPL	File Dt 04/20/2021 04/19/2021 04/16/2021 04/16/2021 04/16/2021 04/15/2021	ownload Bad Data Status PROCESSED PROCESSED PROCESSED PROCESSED PROCESSED PROCESSED	ad Log Data Company A User subhash subhash subhash subhash subhash	hegde hegde hegde hegde hegde hegde hegde hegde hegde hegde hegde hegde	
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View the list Incoming Process File

- 1. Click Dashboard > Process Files > Incoming Process File.
- In the Incoming Process File section, click List Files. System displays the list of incoming files.

A brief description of the fields is given below:

Table 2-21 Incoming Process File

Field:	Description:
Select All	Select this option to select all the listed files.
Directory Name	View the directory path where incoming file is stored.
File Name	View the name of the file.



Field:	Description:
File Type	View the type of incoming file. The file type is auto populated based on ODD (Output Data Definition) details maintained for the specific file type in INCOMING_FILE_TYPE_CD lookup.
File Size(bytes)	View the size of incoming file.
File Date	View the date and time when the incoming file was placed in the directory.
Status	View the status of the file.

Table 2-21 (Cont.) Incoming Process File

Upload Incoming Process File

1. Click Dashboard > Process Files > Incoming Process File.

- 2. In the Incoming Process File section, click List Files. System displays the list of incoming files. You can click 國 to refresh the grid data.
- In the Company drop-down list, select the portfolio company. Based on the Company selected, system processes Incoming files. If the company is selected is ALL, system processes the upload file related to any company. However, the Company list is populated only with those Company Definitions to which you have been provisioned access. This company is considered if system is setup to process batch jobs at Company level. For more information, refer to Appendix - Company Level GL Date Configuration section.
- 4. Select the check box adjacent to the required file and click Upload. You can also click Select All check box to perform a bulk upload of all the listed files. The uploaded files are listed in below Uploaded Files section and the status of the files are changed from Generated to Uploaded. In case of a processing error, the status of the file is indicated as Processed Error.

This section consists of the following topic:

• Uploaded Files

2.6.1.1 Uploaded Files

The uploaded files section displays the list of incoming files uploaded into the system. You can sort and view the list of files depending on the number of days based on Last 1 Day / 2 Days / 5 Days / All Days. You can click 🔄 to refresh the grid data.

On selection, you can view the following information:

Field:	Description:
File Name	View the name of file uploaded.
File Type	View the type of file uploaded.
File Dt	View the date and time when the file was uploaded.
Status	View the status of upload.
User	View the login ID of User who performed the file upload.

Table 2-22 Uploaded Files



In the Uploaded Files section, you can do the following:

- Click Download Bad Data to download the list of uploaded files which had processing errors due to bad data.
- Click **Download Log Data** to download a log of all the files uploaded.
- Sort the list of uploaded files based on specific company by selecting the same from **Company** drop-down list.

2.6.2 Proration of Future Account Dues

OFSLL has a facility to derive future dated dues on an account using the input file processing mechanism. This helps to view the future dues on accounts in bulk even before posting on the account and without generating a mock statement on the account.

Similar to other input files processing, the required Account numbers and **Due Dates** on which the due is to be calculated are to be added as individual record in the file and uploaded into the system by placing in input folder path. For more information on this process, refer to above section.

The Input file is processed in the system on running the batch job IADPRC_BJ_100_01 (ACCOUNT DUES FILE UPLOAD) in SET-IFP batch job set and to the location as per the system parameter CMN_FILE_PROCESS_TO_LOB value.

Using an internal function, system calculates the future dated due for the specific Account(s) and stores the computed values in database table. The same has to be queried to view the details. The due amount returned by this function is the regular bill amount calculated with considering any other outstanding dues. This is the proration amount that is posted on the same account before the next due is generated.

Note that, only ACTIVE status accounts are processed. Else system displays an error indicating **Invalid Account Status**.

2.6.3 Outgoing Process File

The outgoing process file section displays the list of files being shared for upload to other system for processing and allows you to download the required file for inspection.

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	Schema_Redaction_Policies.sql	REDACTION POLL	03/01/2021	236305	GENERATED	
	Lnx_bkrp_output_INDIA_20210225_115824.spr	OUTPUT DATA FIL.	. 02/25/2021	1822	GENERATED	
	master_customer_business_statement_20210219.dat	OUTPUT DATA FIL.	. 02/24/2021	28	GENERATED	
	Lnx_bkrp_output_INDIA_20210224_173223.spr	OUTPUT DATA FIL.	. 02/24/2021	1822	GENERATED	
	customer_pmt_extract_INDIA_20210219.dat	OUTPUT DATA FIL.	. 02/24/2021	0	GENERATED	
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Figure 2-13 Outgoing Process File



You can sort and view the list of files depending on the number of days based on Last 1 Day / 2 Days / 5 Days / All Days.

On selection, you can view the following information:

Table 2-23 Outgoing Process File	
--	--

Field:	Description:
Select All	Select this option to select all the listed files.
File Name	View the name of upload file.
File Type	View the type of file shared for upload. The file type is auto populated based on ODD (Output Data Definition) details maintained for the specific file type in OUTGOING_FILE_TYPE_CD lookup.
File Date	View the date and time when the file was shared for upload.
File Size(bytes)	View the size of upload file.
Status	View the status of upload file.

Download Outgoing Process File

1. Click Dashboard > Process Files > Outgoing Process File.

System displays the list of files shared for upload. You can click 🔤 to refresh the grid data.

- In the Company drop-down list, select the portfolio company. Based on the Company selected, system processes Incoming files. If the company is selected is ALL, system processes the download file related to any company. However, the Company list is populated only with those Company Definitions to which you have been provisioned access. This company is considered if system is setup to process batch jobs at Company level. For more information, refer to Appendix - Company Level GL Date Configuration section.
- 3. Select the check box adjacent to the required file and click **Download**. You can also click **Select All** check box to download all the listed files.

History

The history section displays the following details:

Table 2-24 History

Field:	Description:
User	View the login ID of User who downloaded the file.
Download Dt	View the date and time when the file was downloaded.



3 Wholesale Floor Planning

Wholesale Floor Planning (WFP) is an individual module within the Oracle Financial Services Lending and Leasing Lending. WFP enables a financial institution, mainly vehicle finance companies, to offer and manage lines of credit to its producers.

With WFP, the financial institution can manage and post transactions at three levels:

- Unit
- Credit Line
- Producer.

You can offer financing to producers as a line of credit and each producer can have multiple credit lines.

The credit line is an open-ended loan. Producers can finance multiple units per line of credit.

A unit is an asset. Each unit has a set number of terms.

This section consists of the following topics:

- WFP Maintenance Screen
- Assumptions
- Restrictions
- Note

3.1 WFP Maintenance Screen

The Wholesale Floor Planning Maintenance screen records and maintains all details about the producers, credit lines extended to the producers, and unit level details of all loans extended under a credit line. This screen enables you to:

- View the current producer, credit line, and unit level information
- Set up new producers and record information for new credit lines and the units funded under these credit lines
- Enter manual transactions at the producer, credit line, and unit level

Performs such operations as rescheduling and changing rates at unit level.

3.2 Assumptions

This document assumes the following:

- The usual Oracle Financial Services Lending and Leasing setup is complete in all respects and system defined data is already populated in the database.
- All fields on the Wholesale Floor Planning forms accept data only in the defined format. For example, the Date field only accepts input in the MM/DD/YYYY format. Percentage fields accept numbers less than 100. The acceptable format would be mentioned in the hint in case user keys in a unacceptable format.



- At least one instrument is available for each producer, that is, either the instrument company/ branch should match the producer company/ branch or an instrument having company / branch = ALL/ ALL should be defined in setup.
- The payoff quote computation is based on current outstanding balances plus interest payable up to the payoff quote date. It assumes that there would be no other receivables such as late fees, servicing fees and other fees.

3.3 Restrictions

The Wholesale Floor Planning module does not take into account the late fees, servicing fees and other fees in computing a Payoff quote.

3.4 Note

The following will not be shown on Unit Assets page (Units link) or Units master page:

- Effective date
- Valuation date
- Source
- Usage
- Usage value
- Add-ons
- MSRP
- Title release date
- Total value.

However, the fields would be retained in the database for possible future use.



4 Producers

This section consists of the following topics:

- Introduction
- Producers

4.1 Introduction

The sections under the Producers screen allows you to maintain producer level activities and transactions.

The Producer master page displays summary information for a specific producer, including the address of producer and financial summary of the wholesale credit that is extended. It appears on the screens opened from the following links under Producers section:

- Balances
- Transactions
- Credit Lines
- Statements
- Comments
- Tracking Attributes
- Audits

4.2 Producers

To view the Producer screen

- **1.** On the Oracle Financial Services Lending and Leasing home page, click the **WFP** master tab.
- 2. Click the **Producers** bar link.
- 3. Select the status of the producer you want to work with.

Figure 4-1 WFP - Producers

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Table 4-1 Producers

If you click this:	Financial Services displays:
Active	The active producers.
View All	Both the active and inactive producers.

4. On the **Producers** master page, select the record you want to work with and click **View**.

5. On the **Producer** master page, view the following information:

Table 4-2 Producer master page

View this:
The producer number and name. By default, only active producers are displayed.
The sum total of all credit lines extended to the producer. This field is 0 for inactive producers.
The status of the producer in WFP module: ACTIVE or INACTIVE. ACTIVE indicates the producer has open lines of credit or outstanding unit loans.
The address of the selected producer.
The name of the analyst who activated producer in WFP module.
The sum of the suspended amount for all credit lines, or amount from credit limit that will not be available. This is a means of temporarily reducing the credit limit.
The current balance of advance outstanding with the producer.
The current available credit limit. The available credit equals total credit less the suspended amount less advance balance.
The date on which the producer status changes to ACTIVE or INACTIVE.
The number of days before due date when the statement would be generated.
The day of the month when payment is due.
The date on which the last payment was made.
The amount received in the last payment made by producer.
The date when the last billing statement was generated.
The date when the next billing statement will be generated.

This section consists of the following topics:

- Balances sub tab
- Transactions sub tab
- Credit Lines sub tab
- Comments sub tab
- Tracking Attributes sub tab



Audit sub tab

4.2.1 Balances sub tab

The Producer Balances sub screen displays producer level balance information.

To view the Producer Balances screen

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Producers > Balances**

Figure 4-2 WFP - Balances

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,	Producer		Total Credit Limit	New Status	Address	Analyst	Total Suspended	Advance Balance	Available Credit	
ε ρ		Currency					Amt			Ap
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Payments Batch	IL-00001 * AMERICAN CHEVROLET OLDSM.	LON	0.00	ACTIVE	5555 NORTH VERHILLON ST DAWVILLE, IL 61652		0.00	0.00	0.00	12
Units Batch										
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	Typ	NON SUFFICIENT FU	UNDS		Waived 0.00		Outstar	nding 0.00		
		nt 0.00			Charge Off 0.00					
	Pai	id 0.00			Recovered 0.00					

- 1. On the **Producer** screen, select the record you want to work with.
- 2. In the **Producer Balances** screen's **Balances** section, select the record you want to work with.
- 3. In the **Balances** section, view the following information:

Table 4-3 Balances section

In the field:	View this
Туре	The description of balances type.
Amount	The balance due from the producer.
Paid	The balance paid by the producer.
Waived	The balance waived by the financial institution.
Charge Off	The balance charged-off by the financial institution.
Recovered	The recovered charged-off balance.
Outstanding	The balance that is still due from the producer. The outstanding balance equals the amount minus the paid amount minus the waived amount minus the charged-off amount minus the recovered amount.

(Optional) Enter the result of the procedure here.



4.2.2 Transactions sub tab

The Producer Transactions screen enables you to view past producer level transactions. Based on WFP set up, certain transactions can also be reversed.

To view the Producer Transactions screens

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Producers > Transactions**.

1. On the **Producer** screen, select the record you want to work with.

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Figure 4-3 WFP - Transactions

In the **Sort By** section, choose **Post Dt** to sort the entries in **Transactions** section in order of when transaction was created. -or-

Choose **Txn Dt** to sort the entries in **Transactions** section in order of when the transaction occurred.

-or-

- 2. Select View All to view all transactions.
- 3. In the **Producer Transactions** page's **Transactions** section, select the record you want to work with.
- 4. In the Transactions section, view the following information:

Table 4-4 Transactions section

In this field:	View this:
Post Dt	The post date of the transaction.
Txn Dt	The effective date of the transaction.
Transaction	The description of the transaction.
Amount	The transaction amount.
Reason	The reason for the transaction.



Table 4-4 (Cont.) Transactions section

In this field:	View this:
Comment	The comment for the transaction.

To reverse a transaction

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Producers > Transactions.
- 6. On the Producer master page, select the record you want to work with

In the **Sort By** section, choose **Post Dt** to sort the entries in **Transactions** section in order of when transaction was created. -or-

Choose **Txn Dt** to sort the entries in the **Transactions** section in order of when the transaction occurred.

-or-

- 7. Not all transactions can be reversed. If a transaction cannot be reversed, the Reverse button is dimmed when the transaction is selected.
- 8. Select **View All** to view all transactions. Reversed transactions do not appear on the Transactions section when the View All box is cleared.
- 9. In the **Producer Transactions** screen's **Transactions** section, select the transaction you want to reverse. (You may have to search to find the transaction).
- 10. On the Producer Transactions screen, click Reverse.
- **11.** In the **Transactions** section, select **All Txns** to view the reversed transaction.

(Optional) Enter the result of the procedure here.

4.2.3 Credit Lines sub tab

The Producer Credit Lines screen displays a summary of the credit lines extended to producer. The Units section displays summary information of each unit funded with the selected credit line.

To view the Producer Credit Lines sub screen

 On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Producers > Credit Lines.



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WEP		Producer	Currency	Total Credit Limit	New Status	Address			Analyst	Total Suspended Amt	Advance Balance	Available Credit	Ap
Producers		GA-00007 : PRITAM_WFP	USD	150,000.00	ACTIVE	DSFSD SDFS AT	ANTA, GA 30348		PJ	0.00	10,900.00	139,100.00	12,
Credit Lines		IA-00001 : DAN DEERY TOYOTA	EUR	0.00	ACTIVE		A DR P O BOX 688 WATERU			0.00	0.00	0.00	12/
Units Payments Batch Units Batch		IL-00001 : AMERICAN CHEVROLET O	LDSM EUR	0.00	ACTIVE	3533 NORTH VE	RMILION ST DANVILLE, IL 6	1832		0.00	0.00	0.00	12/
	1	Producer Name GA-00007 : PRITAM_WFP	Credit PJ1:F PJ CR		LINE001	Type DEMO DEMO	Total Credit Limit 50,000.00 100,000.00	Suspended 0.00 0.00	Available 39,100.00 100,000.00	Enabled Y Y	Start Dt 12/10/2015 12/22/2015	End Dt 12/23/2016	
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Figure 4-4 WFP - Credit Lines

- 2. On the **Producers** screen, select the record you want to work with.
- In the Producer Credit lines screen's Credit Lines section, select the record you want to view.
- 4. In the Credit Lines section, view the following information:

Table 4-5 Credit Lines section

In this field:	View this
Producer Name	The name of the producer.
Credit Line	The description of the credit line.
Туре	The unit type associated with the credit line.
Total Credit Limit	The total credit limit for the credit line.
Suspended	The amount of the credit line that is suspended (not available for disbursement).
Available	The available credit for the credit line.
Enabled	If selected, the credit line is enabled.
Start Dt	The start date of the credit line.
End Dt	The end date of the credit line.

Note:

An empty field indicates that the line is active.

- 5. In the **Units** section, select the record you want to view.
- 6. In the **Units** section, view the following display only information:

Table 4-6 Units section

In this field:	View this
Unit #	The unique number of the unit loan



In this field:	View this
Status	The status of the unit loan; either ACTIVE or INACTIVE.
Contract Dt	The date when the contract was signed
Advance Amt	The value of loan advanced for financing the asset
Funded Dt	The date when the unit was funded.
First Pmt Dt	The date when the first payment would be due from producer.
Maturity Dt	The date when the loan matures and is expected to be paid back in full.
Total Term	The term of the loan for unit, in months.

Table 4-6 (Cont.) Units section

Note:

If you select **View All**, Oracle Financial Services Lending and Leasing displays all units with all status, including the active ones, in the Units section. When a unit is paid off, its status changes and you'll have to choose **View All** to view it here.

Statements sub tab

The display only Producer Statements page displays a history of the monthly statements generated for the producer in reverse chronological order.

To view the Producer Statements sub screen

 On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Producers > Statements.

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Figure 4-5 WFP - Statements

- 2. On the **Producer** master page, select the record you want to work with.
- 3. In the **Producer** screen's **Statement** section, select the record you want to view.



 In the Producer Transactions section, view the following display only producer level information about the selected statement.

In this field:	View this:
Total Due	The total amount due from producer as of the current statement. The total due equals the sum (total due for all credit lines) plus producer level transaction total.
Txn Total	The total of producer level transactions as of the statement date. The transaction total equals the sum of total due for all producer level transactions.
Туре	The descriptions of the producer level transaction type.
Current Due	The amount due for specified transaction type during the current statement period.
Past Due	The unpaid value due for specified transaction type for all the past statements.
Total Due	The value total due for the specified transaction type.

Table 4-7 Producer Transactions section

The Credit Line Transactions section contains two table records: one on the top lists credit lines for the producer and one on the bottom lists transaction details for a particular credit line. These sections have a parent - child relationship. In this case, what transactions information appears in the table record on bottom depends on what credit line is selected in the top.

- 5. In the Credit Line Transactions section, select the record you want to view.
- 6. In the **Credit Line Transactions** section, select credit line you want and view the following display only information:

Table 4-8 Credit Line Transactions Section	Table 4-8	Credit Line Transactions section
--	-----------	----------------------------------

In this field:	View this
Select	If selected, indicates this is the current record.
Credit Line	The credit lines offered to the producer.
Total Due	The total amount due for credit line as of the current statement. The total due equals sum of transaction total for all units under the credit line plus credit line level transaction total.
Txn Total	The total of credit line level transactions as of the statement date. The transaction total equals the sum of total due for all transactions of a credit line.

7. In the **Credit Line Transactions** section, view the following credit line level transaction information for credit line you selected in the previous step.

Note:

There may be more than one transaction listed.



In this field:	View this:
Туре	The description of the credit line transaction.
Current Due	The amount due for specified credit line transaction type during the current statement period.
Past Due	The unpaid dollar amount due for specified credit line transaction type for all the past statements.
Total Due	The dollar amount total due for the specified credit line transaction type (current plus past).

The Unit Transactions section contains two table records: the one on the top lists units for the credit line selected in Credit Line Transactions section, the one of the bottom lists transaction details for a particular unit. These sections have a parent - child relationship.

- 8. In the Unit Transactions section, select the record you want to view.
- 9. In the **Unit Transactions** section, select the unit you want and view the following information:

Table 4-10 Unit Transactions section

In this field:	View this
Select	If selected, indicates this is the current record.
Unit #	The unique unit number.
Txn Total	The total of unit level transactions as of the statement date. The transaction total equals the sum of total due for all transactions for a unit.

10. In **Unit Transactions** section, view following unit level transaction information for the unit you selected in the previous step.

In this field:	View this
Туре	The description of the balance type.
Current Due	The amount due for specified unit transaction type during the current statement period.
Past Due	The unpaid dollar amount due for specified unit transaction type for all the past statements.
Total Due	The total dollar amount due for the specified unit transaction type (current + past).

4.2.4 Comments sub tab

The Producer Comments sub screen enables you to enter new comments regarding the producer. Oracle Financial Services Lending and Leasing saves and displays previously entered comments in reverse chronological order.

To add or view a comment attached to a producer

 On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Producers > Comments.

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Servicing											
Collections	Producer								🕂 Add 🥒 Ed	lit 📄 Yiew 👒	🖉 Audi
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Units	IL-00001 : AMER	ICAN CHEVROLET OL	DSM EUR	0.00	ACTIVE	3533 NORTH VERMILION ST DANVILLE, IL 61832		0.00	0.00	0.00	12/
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Figure 4-6 WFP - Comments

- 2. In the **Producer** master screen, select the producer you want to work with.
- 3. In the Producer Comments section, select the record you want to work.



If you are entering a new record, click Add.

4. In the **Currency** section, enter or view the following information:

Table 4-12	Currency	section
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In this field:	Do this:
Туре	Select the comment type. This field notes the nature of the comment and can help in classifying comments (required).
Sub Type	Select the comment sub type. This field also notes the nature of the comment and can help further classify comments (required).
Comments	Enter the comment details (required).
Comment By*	View the user id of who posted the comment (display only).
Comment Dt*	View the date and time that the comment was posted (display only).

5. Click **Save** on the Producer Comments page.

*Oracle Financial Services Lending and Leasing notes the user who entered this comment and the time it was saved.

4.2.5 Tracking Attributes sub tab

Using the Producer Tracking Attributes sub screen, you can add tracking attribute information to a producer at any time.

To add or view a tracking attributes attached to a producer



 On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Producers > Tracking Attributes.

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Credit Lines	IA-00001 : DAN 6		EUR	0.00	ACTIVE	3900 ALEXANDRA DR P O BOX 688 WATERLOO, IA 50704		0.00	0.00	0.00	12/
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Figure 4-7 WFP - Tracking Attributes

- 2. In the **Producer** screen, select the producer you want to work with.
- 3. In the Producer Tracking sub screen, click Load Tracking.

Oracle Financial Services Lending and Leasing loads the tracking parameters.

- 4. In the Tracking Attributes section, select the record you want to view or edit.
- 5. To update a tracking attribute, click **Edit** and enter the requested parameter in the **Value** field.

Click Save and Add to add a new record. Click Save and Return to return to main screen.

4.2.6 Audit sub tab

If an audit is set for a record, then the system tracks the changes for that record. Select the record for which you want to view the audit info and click **Audit** tab. The system displays the details tracked for that record.

To view the log report of a record attached to a producer

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Producers > Audit.
- 2. In the Producer screen, select the producer you want to work with and click Audit.

The system displays the following details of the selected record:

In this field:	View this:
Record Id	The ID of the selected record.
Field	The amended field name.
Old Value	The old value of the field.
New Value	The changed value of the field.
Changed By	The name of user who changed the value.

Table 4-13 Audit sub tab



In this field:	View this:
Changed Dt	The date when the value was changed.

Table 4-13 (Cont.) Audit sub tab



5 Credit Lines

This section consists of the following topics:

- Introduction
- Credit Lines Screen
- Transaction sub tab

5.1 Introduction

The screens in Credit Lines allows you to enter and maintain credit lines for producers who are set up in the WFP module. Each line of credit contains multiple units. The Credit Line screen displays summary information for a specific producer, including the address of producer and financial summary of the wholesale credit that is extended. The sub sections under the credit line section are:

- Balances
- Transactions
- Credit Limit History
- Units
- Comments
- Tracking Attributes
- Audits

5.2 Credit Lines Screen

To view the Credit Lines screen:

 On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Credit Lines.

Figure 5-1 WFP - Credit Line Screens

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- 2. In the Producers Tab, select the producer you want to work with.
- 3. In the **Credit Lines** screen, select the record you want to work with and click **View** in the **Details** column.



Note:

- If you choose, use **Search Criteria** to limit the display of credit line records.
- If you select **View All**, Oracle Financial Services Lending and Leasing displays both active and inactive credit lines.
- 4. In the **Credit Lines** master page, view the following display only information:

In this field:	View this:
Credit Line	The description of the credit line.
Туре	The unit type associated with the credit line.
Total Term	The term of loan extended under the credit line in months. This will be same for all units funded under the credit line.
Accrual Start Days	The number of days from the day a loan is extended under credit line after which interest rate accrual starts.
Total Credit Limit	The credit limit of the credit line. This is the same value as the contents of Total Credit Limit field above in Credit Lines section on Credit Lines page.
Advance %	The percent of the value of each unit that would be extended as a loan. If the credit line is for NEW VEHICLES, then value of loan usually equals vehicle value; for example, the advance percent equals 100 percent.
Prior Curtailment %	The percent of principal recovered per month in the prior year.
Current Curtailment %	The percent of principal for the current year.
Margin Index	The index that would be used for setting the interest rate on unit loans.
Margin Rate	The number to be added to the index rate to arrive at the interest rate.
Curtailment Start Months	The number of months after which loan curtailment (principal repayment) starts.
First Pmt Start Months	The number of months after which the first payment would be due for a unit loan extended under credit line.
Ceiling Index	The index that would be used for setting the interest rate ceiling on unit loans.
Ceiling Rate	The number to be added to the ceiling index rate to arrive at the ceiling interest rate.
Start Dt	The start date of the credit line.
End Dt	The end date of the credit line. If it is empty shows that line is active.
Suspended	The dollar amount of the credit line that is suspended (not available for loan).

Table 5-1Credit Lines master page



In this field:	View this:
Available	The dollar amount of credit utilized by the producer. The available credit equals the credit limit minus suspended limit minus outstanding advance.
Outstanding Advance	The total outstanding advance amount.
Outstanding Interest	The total outstanding interest on advance amount.
Outstanding Fees	The total outstanding fees on advance amount.
Total	The total outstanding amount including advance amount, interest and fees.

Table 5-1 (Cont.) Credit Lines master page

This section consists of the following topic:

Balances sub tab

5.2.1 Balances sub tab

The Credit Line Balances sub tab enables you to view the type of credit line balance and its amounts paid, waived, charged-off, recovered, and outstanding.

To use the Credit Line Transaction sub tab

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Credit Lines > Balance**.

For more details on **Balances** refer section **Balances** sub tab in **Producers** chapter.

5.3 Transaction sub tab

The Credit Line Transactions sub tab enables you to post new credit line transactions and view past transactions. Transactions can be both monetary (for example, a credit line audit fee) and nonmonetary (such as suspending a credit line). Based on WFP setup, certain credit line transactions can also be reversed with the Credit Line Transactions page.

To use the Credit Line Transaction sub tab

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Credit Lines > Transactions**.

For more details on Transaction refer section Transactions sub tab in Producers chapter.

Reversing a Transaction

The following unit level monetary transactions can be reversed:

- Late Charge transactions with the actions CHARGE-OFF and WAIVE
- Unit Other Fee transactions with the actions POST, CHARGE-OFF, and WAIVE
- Unit Service Fee transactions with the actions CHARGE-OFF and WAIVE
- Interest and Principal transactions with the actions CHARGE-OFF and WAIVE
- Rate Change, Reschedule, Unit Activation, Unit Charge-off, and Unit Paid off transactions with the action **Post**.

To reverse a transaction



- 1. On the Oracle Financial Services Lending and Leasing home page, click the **WFP** tab.
- 2. Click the Credit Lines bar link.
- 3. In the WFP Maintenance link bar, click the **Credit Lines** drop-down link, then click **Transactions**.
- 4. In the **Producers** tab, select the producer you want to work with.
- 5. In the Credit Lines tab, select the credit line you want to work with.
- In the Credit Line Transactions tab's Transactions sub tab, select the record you want to reverse.
- 7. In the **Transactions** tab, click **Reverse**.

Note:

- Not all transactions can be reversed. If a transaction cannot be reversed, the Reverse button is dimmed when the transaction is selected.
- Reversed transactions do not appear on the Credit Line Transactions page's Transaction section when the View All box is cleared.

This section consists of the following topics:

- Credit Limit History sub tab
- Units sub tab
- Comments sub tab
- Tracking Attributes sub tab
- Audit sub tab

5.3.1 Credit Limit History sub tab

The Credit Limit History sub tab enables you to view the older credit lines of a producer in the WFP module.

To view the Credit Limit History sub tab:

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Credit Lines > Credit Limit History**.

1. In the Credit Limit History sub screen, Add or View the following information:

Table 5-2	Credit Limit History

In this field:	Do this:
Commitment	The credit limit committed to the producer.
Action	The action that was performed.
Reason	The reason why the credit limit was changed.
Analyst	The name of analyst who authorized /altered the credit limit. As this information comes from an optional field, it may be blank.
Change Dt	The date when the credit limit was altered.



5.3.2 Units sub tab

The Credit Line Units sub tab displays details of the units that are funded through credit line selected on Credit Lines screen.

To view the Credit Line Units sub tab

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Credit Lines > Units.
- 2. In the **Producers** tab, select the producer you want to work with.
- 3. In the Credit Lines tab, select the credit line you want to work with.
- 4. In the Credit Line Units sub tab, select the record you want to view.
- 5. In the **Units** sub tab, view the following information:

In this field:	Do this:	
Select	If selected, indicates that this is the current record.	
Unit #	The unique number of the unit loan.	
Status	The status of the unit loan; either ACTIVE or INACTIVE.	
Contract Dt	The date when the loan contract was signed.	
Advance Amt	The amount of loan given for financing the asset.	
Funded Dt	The date when the unit was funded	
First Pmt Dt	The date when first payment would be due from the producer.	
Maturity Dt	The date when the loan matures and is expected to be paid back in full.	
Total Term	The term of the loan for unit, in months.	

Table 5-3 Units sub tab

5.3.3 Comments sub tab

The Credit Line Comments sub tab enables you to view or enter new comments regarding the credit line. Oracle Financial Services Lending and Leasing saves and displays previously entered comments in reverse chronological order.

To view the Credit Line Comments sub tab

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Credit Lines > Comments**.

For more details on Comments refer section Comments sub tab in Producers chapter.

5.3.4 Tracking Attributes sub tab

When using WFP, you can add tracking attribute information to a credit line at any time using the Credit Line Tracking Attributes page.

To add or view a tracking attributes attached to a credit line

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Credit Lines > Tracking Attributes**.

For more details on **Tracking Attributes** refer section **Tracking Attributes** sub tab in **Producers** chapter.

5.3.5 Audit sub tab

If an audit is set for a record, then the system tracks the changes for that record. Select the record for which you want to view the audit info and click **Audit** tab. The system displays the details tracked for that record.

To view the log report of a record

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP >** Credit Lines > Audit.

For more details on Audit, refer section Audit sub tab in Producers chapter.



6 Units

This section consists of the following topics:

- Introduction
- Units Screen

6.1 Introduction

The pages opened from the Units drop-down link allow you to enter and maintain asset units funded under a credit line for producers who are set up in the WFP module. With the Units master page you can select a producer in the Producers section and view its extended lines of credit in Credit Lines section, then view the units funded with that credit line. It appears at top of pages opened from the following links on the Units drop-down link:

- Details
- Maintenance
- Asset
- Transactions
- Balances
- Comments
- Verification
- Tracking Attributes

6.2 Units Screen

To view the Units screen

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units**.

- 1. In the **Producers** master page, select producer with the units you want to work with.
- 2. In the **Credit Lines** master page, select active credit line with the units you want to work with.
- 3. In the Units master page, select the unit you want to work with.

Note:

Select the View All check box to view both active and inactive units.

4. In the **Units** screen, view the following display only information:



Figure 6-1 WFP - Unit Screen



Table 6-1 Units screen

In this field:	Do this:	
Unit #	The unique number of the unit loan.	
Status	The status of the unit loan, either ACTIVE or INACTIVE.	
Contract Dt	The date when the contract was signed.	
Advance Amt	The loan amount advanced for financing the asset.	
Funded Dt	The date when the unit was funded.	
First Pmt Dt	The date when the first payment would be due from the producer.	
Maturity Dt	The date when the loan matures and is expected to be paid back in full.	
Total Term	The term of the loan for unit, in months.	

This section consists of the following topics:

- Units Details
- Balances Sub tab
- Transaction sub tab
- Payoff Quotes sub tab
- Rate Change sub tab
- Reschedule Change sub tab
- Status Change sub tab
- Conditions sub tab
- Assets sub tab
- Comments sub tab
- Tracking Attributes Sub tab
- Audits sub tab

6.2.1 Units Details

The Unit Details section enables you to set up the details of new units funded under a credit line. Initially, status of the unit is PENDING.

The Unit Details page enables you to view contract details for unit when the unit was funded. It also displays the current contract details for the same unit. **To view the Units Details page**



- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Units.
- 2. In the Units section click the **Add** to specify the details. In **Producers** master page, select the producer with units you want to work with.
- In the Credit Lines master page, select active credit line with the units you want to work with.
- 4. In the **Units** master page, select the unit you want to work with.
- 5. In the Unit Details section, enter, view, or edit the following information:

Table 6-2 Unit Details section

In this field:	View this:	
Unit#	The unique number of the unit loan.	
Status	View the status of the unit	
Contract Dt	The date when the contract was signed.	
Instrument	The type of instrument under which the funding was done.	
First Pmt Dt	The date when the first payment would be due.	
Maturity Dt	The maturity date of the loan.	
Total Term	The term of the loan for unit, in months.	
Advance%	Enter the advance percent of the unit loan	
Advance Amt	The amount that was extended as a loan for funding the unit.	
Curtailment%	The currently applicable curtailment percent.	
Curtailment Start Dt	The date when the curtailment would start for the loan.	
Accrual Dt Start	The date when the interest accrual would begin for the unit funded.	
Unit Group Number	The Unit group number applicable.	
Index Type	The type of index applicable for computing the applicable interest rate. By default, the Index Type selected in the Credit Line section is populated here.	
Index Rate	The currently applicable index rate for the type selected above.	
Margin Rate	The currently applicable margin rate to be added to index rate to arrive at the interest rate.	
Total Rate	The sum of the index rate and margin rate.	
Ceiling Index Type	The type of index applicable for computing a ceiling interest rate.	
	By default, the Ceiling Index Type selected in the Credit Line section is populated here.	
Ceiling Index Rate	The currently applicable ceiling index rate for the type selected above.	
Ceiling Margin Rate	The currently applicable ceiling margin rate to be added to the Ceiling index rate to arrive at ceiling interest rate.	
Total Ceiling Rate	The sum of the ceiling index rate and ceiling margin rate.	



6.2.2 Balances Sub tab

The Unit Level Balances sub screen enables you to view the type of unit level balance and its amounts paid, waived, charged-off, recovered, and outstanding.

To view the unit level balances screen

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units > Balances**.

For more details on **Balances** refer section **Balances** sub tab in **Producers** chapter.

6.2.3 Transaction sub tab

The Units Maintenance page enables you to:

- Enter a new unit level transaction
- Compute and save new payoff quotes
- Apply a new rate change
- Reschedule the term of the unit
- Change the status of the unit
- Change the condition of the unit.

To enter a new unit

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units > Transactions**.

For more details on Transactions refer section Transactions sub tab in Producers chapter.

6.2.4 Payoff Quotes sub tab

The Payoff Quotes section lists all past saved payoff quotes provided to the producer for paying off the unit selected in the top section. Payoff quotes appear in the reverse chronological order based on quote date.

To generate a new pay off quote

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Units > Payoff Quotes.
- 2. In the **Producers** section, select the producer with the units you want to work with.
- 3. In the **Credit Lines** section, select the active credit line with the units you want to work with.
- 4. In the **Units** section, select the unit you want to work with.
- The Units Maintenance page's New Payoff Quote section enables you to generate a new payoff quote.

New Payoff Quote section enables you to compute the amount to be collected from producer in case the producer wants to repay loan before actual term of the loan is complete.

6. In the New Payoff Quote section, enter the following information:



In this field	Do this	
Last Service Dt	Enter the date when the unit was last serviced (required).	
Quote Dt	View the payoff quote date (required).	
PayOff Amt	Enter the payoff amount (required).	
Provided To	Enter the name of the person to whom the payoff quote is provided (required).	
Last Accrual Dt	Enter the last date when interest was accrued on the loan (required).	
PayOff Dt	Enter the date when the producer wishes to payoff the loan (required).	
	(Oracle Financial Services Lending and Leasing populates this field when you choose the Compute button) (required).	
Quote Amt	Enter the amount actually quoted to the producer so as to payoff the loan.This could be the same as or different than the payoff amount (required)	
Balance	Enter the outstanding loan amount (required).	

Table 6-3 New Payoff Quote section

- Click View to view in the Payoff Quotes section the payoff amount based on the balance due, last accrual date, last service date and payoff date.
- 8. Choose **Save Quote and Add** to save the quote given to producer in the Payoff Quotes section on Unit Details page (Details link) and add a new record.
- 9. Click **Save Quote and Return** to save the quote given to producer in the Payoff Quotes section on Unit Details page (Details link) and return to main screen.

6.2.5 Rate Change sub tab

Oracle Financial Services Lending and Leasing applies the rate change to the amounts on Units Balances (Balances link) and Units Transactions (Transactions link) pages.

To change the interest rate for a unit

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units > Rate Change**.

- 1. In the **Producers** section, select the producer with the units you want to work with.
- 2. In the **Credit Lines** section, select the active credit line with the units you want to work with.
- 3. In the Units section, select the unit you want to work with.

The **Units** screen's **Rate Change** section enables you to change to rate applicable to the unit.

4. In the Rate Change section, enter the following information:

In this field	Do this
Margin Rate	Enter the new margin rate to be applied on the index rate. This cannot be a negative number (required).

Table 6-4 Rate Change section

In this field	Do this
Index Type	Select the new index type (required).
Effective Dt	The date from when the new rate is applicable. This is either:
	Nothing less than the last billing date
	-or-
	The contract date for the unit, whichever is greater.
	It cannot be a future date (required).
Reason	Select the reason for the rate change (required).
Comment	Enter any comments related to the rate change operation (required).
Index Rate	Enter the index rate applicable for the selected index type (display only).
Total Rate	Enter the new interest rate for the unit. The total rate equals the index rate plus the margin rate.
	This is rate applicable for interest computation for the units (display only).

Table 6-4 (Cont.) Rate Change section

5. In the Rate Change section, click Apply button to apply new rate on the unit.

6.2.6 Reschedule Change sub tab

To reschedule the term for the unit

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Units > Reschedule Change.
- 2. In the **Producers** section, select producer with the units you want to work with.
- 3. In the Credit Lines section, select active credit line with the units you want to work with.
- In the Units section, select the unit you want to work with. The Reschedule Change section enables you to reschedule the term of the unit.
- 5. In the **Reschedule** section, enter the following information.

Table 6-5 Reschedule section	Table 6-5	Reschedule section
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In this field	Do this	
New Term	Enter the new term of the loan. The new term should not be less or equal to the term elapsed for loan as of current date. For example: If the term was initially 24 months and if the rescheduling is happening after 12 months, then the new term cannot be 12, since 12 months have already elapsed (required).	
Existing term	View the existing term of the unit (display only).	
Reason	Select the reason for schedule change (required).	
Comment	Enter any comments related to the rescheduling operation (optional).	



In this field	Do this	
Curtailment %	Enter the new curtailment percent. Making back dated changes to the curtailment percentage or term results in Oracle Financial Services Lending and Leasing computing all the balances based on new interest rate from the date when new rate and term becomes effective (required).	
Effective Dt	The date from when the new rate is applicable. This is either:	
	Nothing less than the last billing date	
	-or-	
	The contract date for the unit, whichever is greater.	
	This cannot be a future date (required).	

Table 6-5 (Cont.) Reschedule section

6. In the **Reschedule** section, click **Apply** to apply the new schedule on the unit.

Oracle Financial Services Lending and Leasing displays the updated schedule in the Current section of the Unit Details page (Details link).

6.2.7 Status Change sub tab

To change the status of a unit

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Units > Status Change.
- 2. In the **Producers** section, select the producer with the units you want to work with.
- 3. In the **Credit Lines** section, select the active credit line with the units you want to work with.
- 4. In the **Units** section, select the unit you want to work with.

The Status Change section allows enables you to change the status of the unit.

The following are the possible status change combinations:

Table 6-6 Status change combinations

From Status	To Status	Validations/prerequisites
PENDING	ACTIVE	None
PENDING	VOID	None
ACTIVE	CHARGE OFF	None
ACTIVE	PAID	Balances should be zero or less than the tolerance
ACTIVE	PENDING	There should be no payments against the Unit. Making the unit status pending would make all the balances zero.
PAID	ACTIVE	None
CHARGE OFF	ACTIVE	None



Note:

Once the status becomes VOID, it cannot be changed to any other status.

5. In the **Status Change** section, enter the following information:

Table 6-7 Status change section

In this field	Do this	
New Status	Select the new status for the unit (required).	
Effective Dt	Enter the effective date of status. This defaults to current date. This cannot be less than:	
	The last billing date	
	-or-	
	The unit contract date, whichever is greater.	
	This cannot be a future date (required).	
Reason	Select the reason for changing the status of the unit (required).	
Comment	Enter any comments related to the status change (optional).	

6. In the **Status** section, click **Post** to apply the new status on the unit.

6.2.8 Conditions sub tab

Oracle Financial Services Lending and Leasing changes the condition of the unit on the WFP screen.

To change the condition of a unit

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Units > Conditions.
- 2. In the **Producers** section, select the producer with the units you want to work with.
- 3. In the **Credit Lines** section, select the active credit line with the units you want to work with.
- 4. In the Units section, select the unit you want to work with.

The Condition section enables you to change the condition of the unit.

5. In the **Condition** section, enter the following information:

Table 6-8 Condition section

In this field	Do this
Condition	Select the condition related to the unit (required).
Action	Select the action related to condition of the unit (required).
Effective Dt	Enter the date from when the new condition is effective. The default value is the GL post date (required).
Reason	Select the reason for the condition change (required).



Table 6-8 (Cont.) Condition section

In this field	Do this
Comments	Enter any comments associated with the condition (optional).

6. In the **Condition** section, click **Apply** to apply the new condition on the unit.

Oracle Financial Services Lending and Leasing displays the updated condition in the Condition section of the Unit Details page (Details link).

6.2.9 Assets sub tab

In the Units screen's Asset Details section, select the record you want to work with.

If Search Criteria is used to limit the display of unit records. then:

- Click ADD to enter a new record.
- Click Edit to change an existing record.
- 1. In the Asset Details section, enter, view, or edit the following information:

Table 6-9 Asset Details section

In this field	Do this
Туре	Select the unit type (required).
Asset Desc	View the description of the asset, formed by compiling the year, make and model (display only).
Year	Enter the year of the manufacture for the asset (required).
Make	Enter the make of the asset (required).
Model	Enter the model of the asset (required).
Sub Model	Enter the sub model of the asset (optional).
Identification #	Enter the vehicle identification number of the asset (required).
Invoice	Enter the invoice value of asset, that is, the price at which asset is sold to the producer (optional).

2. If you are entering or editing a unit, click Activate in the Entry section.

6.2.10 Comments sub tab

The Units Comments page enables you to record comments about the asset and maintain a history of the past comments in reverse chronological order.

To view the Units Comments page

- On the Oracle Financial Services Lending and Leasing home screen, click WFP > WFP > Units > Comments.
- 2. In the **Producers** section, select the producer with the units you want to work with.
- 3. In the **Credit Lines** section, select the active credit line with the units you want to work with.
- 4. In the **Units** section, select the unit you want to work with.



5. In the **Comments** section, select the record you want to view.

Note:

If you choose, use Search Criteria to limit the display of comment records.

6. In the **Details** section, view the following information:

Table 6-10 Details section

In this field	Do this
Туре	Select the comment type. This field notes the nature of the comment and can help in classifying comments (required).
Sub Type	Select the comment sub type. This field also notes the nature of the comment and can help further classify comments (required).
Comments	Enter the comment details (required).
Comment By*	View the user id of who posted the comment (display only).
Comment Dt*	View the date and time that the comment was posted (display only).

7. Click **Save** on the Units Comments page.

*Oracle Financial Services Lending and Leasing notes the user who entered this comment and the time it was saved.

6.2.11 Tracking Attributes Sub tab

When using the WFP Maintenance screen, you can add tracking attribute information to a unit at any time using the Tracking Attributes page.

To add or view a tracking attributes attached to a unit

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units > Tracking Attributes**.

For more details on **Tracking Attributes** refer section **Tracking Attributes** sub tab in **Producers** chapter.

6.2.12 Audits sub tab

The Audit page enables you to search for the unit.

To Search for the attached to a unit

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units > Audits**.

For more details on Audits refer section Audit sub tab in Producers chapter.

7 WFP Payments Batch

This section consists of the following topics:

- Introduction
- Payments Batch

7.1 Introduction

The WFP Payments Batch window enables you to apply payments received from the producer at producer, credit line, and unit levels. It also allows for bulk batch payments by displaying the data received from the producer through a file. After that, you can adjust the unit level payments.

7.2 Payments Batch

The Payments Batch under WFP enables you to manually apply various types of payments received from a producer at the producer, credit line, and unit level. You can also specify the method of applying spreads at each level.

In addition, the Payments Batch enables you to reverse posted payments and void a payment due to non sufficient funds in the producer's bank account.

Three types of payments can be made by the producer: statement payment, payoff payment and regular payment.

To apply payments

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Payments Batch**.

The Payment section enables you to select the producer to which payment applies, as well as method of payment. In this section, Oracle Financial Services Lending and Leasing displays all the payments that are not yet posted (that is, all payments with status as OPEN.)

- 1. In the **Payment** section, select the record you want to work with.
- 2. In the Payment section, you can do the following:
 - Choose **View All** to view all the payments applied to date. You can view all the payments by using scroll bar adjacent to Payments section.
 - Use Search Criteria to limit the display of payment records.
 - To create a new record, click Add.
 - To change an existing record, click **Edit**.
- 3. In the **Payment** section, enter, view, or edit the following information:



In this field	Do this
Producer	Select the producer number and name (required).
Pmt Mode	Select the payment mode (required).
Statement Dt	Enter the statement date (optional).
Statement Amt	View the total amount due as per statement (display only).
Pmt Dt	Enter the date the payment amount is applied to the unit. Payment date cannot be less than either:
	The last billing date less value defined in the system parameter WFP_MAX_CYCLES_BACKDT
	-or-
	The approval date for the producer/start date credit line/effective date for units.
	It also cannot be a future date (required).
Pmt Amt	Enter the payment amount received from the producer. If you do not enter a value in this field Oracle Financial Services Lending and Leasing completes it with the statement amount for the statement payment when you choose Create Details in the Action section (required).
Status	View the status of the payment batch (display only).
Post Dt	View the batch payment posting date (display only).
Current Due	View the total dollar amount due from the producer (display only).
Doc #	Enter the document/reference number (optional)
Receipt #	Enter the receipt number of the payment (optional).
Reason	Select the payment reason (required).
Remarks	Enter any comments related to payment. If the status of the payment is ERROR, Oracle Financial Services Lending and Leasing display the reason why in this field (optional).

Table 7-1 Payment section

4. In the **Producer Fee Payment** section, enter, view, or edit the following information:

Table 7-2 Producer Fee Payment section

In this field	Do this
Current Due	View the current due amount for producer level fees (display only).
Statement Amt	View the due amount as per the statement for producer level fees.
	Oracle Financial Services Lending and Leasing populates this field only for statement payments when you choose Create Details in the Action section (display only).

In this field	Do this
Payment Amt	Enter the amount to be applied to the producer level fees. This will default to the statement amount for the statement payment when you choose Create Details in the Action section (required).
Spread	Select the payment application spread (required).

 Table 7-2
 (Cont.) Producer Fee Payment section

- 5. In the **Unit Payments** section, select the record you want to work with.
- 6. In the Unit Payments section, you can do the following:
 - Use Search Criteria to limit the display of unit payment records.
 - To create a new record, click Add.
 - To change an existing record, click Edit.
- 7. In the Unit Payments section, enter, view, or edit the following information:

Table 7-3 Unit Payments section

In this field	Do this
Credit Line	Select the credit line from the drop-down list. The list displays all the credit lines which are linked to the selected producer for selection.
Unit#	Select the unit number to which the payment can be applied. Based on the credit line selected, corresponding unit numbers are listed for selection.
Status	View the status of the unit. The payment cannot be applied against a unit with a status of PAID, VOID, or PENDING unit (display only).
Current Due	View the current amount due on the unit (display only).
Statement Amt	View the total amount due on the unit for the statement selected in statement date.
	Oracle Financial Services Lending and Leasing will populate this field only for statement payments (display only).
Payment Amt	Enter the payment amount to be applied to the unit.
	This defaults to the statement amount if payment mode is the statement payment and you choose Create Details in Action section (required).
Spread	Enter the payment spread (required).

The Credit Lines section displays the credit line information for producer selected in Payment section.

 In the Credit Lines section, select the record you want to work with. You can use Search Criteria to limit the display of credit line records and view the following display only information:



View this
View the credit line details for the producer selected in Payment section.
View the current dollar amount due on the credit line. The credit line current due equals the sum of unit level current due plus current credit line fee due.
Displays the dollar amount due for the statement as of a particular date.
This field is required for statement payments and is populated when you choose Create Details in the Action section.
Payment amount made against the credit line. Data is displayed in case of a posted payment.

Table 7-4 Credit Lines section

The Credit Line Fee Payment section enables you to apply a payment at producer level for producer selected in the Payments section.

- 9. In the Credit Line Fee Payment section, select the record you want to work with.
- 10. In the Credit Line Fee Payment section, you can do the following:
 - Use Search Criteria to limit the display of total credit fee payment records.
 - To create a new record, click Add.
 - To change an existing record, click Edit.
- **11.** In the **Credit Line Fee Payment** section, enter, view, or edit the following information:

Table 7-5 Credit Line Fee Payment section

In this field	Do this
Current Due	View the current due amount for credit line level fees (display only).
Statement Amt	View the due amount as per the statement for credit line level fees. Oracle Financial Services Lending and Leasing populates this field only for statement payments when you choose Create Details in the Action section (display only).
Payment Amt	Enter the amount to be applied to the credit line level fees. This will default to the statement amount for the statement payment when you choose Create Details in Action section (required).
Spread	Select the payment application spread (required).

The Producer Fee Payment section records the producer level fee amount being paid.

- 12. In the **Producer Fee Payment** section, select the record you want to work with.
- 13. In the Producer Fee Payment section, you can do the following:
 - Use **Search Criteria** to limit the display of total producer fee payment records.



- To create a new record, click Add.
- To change an existing record, click Edit.

Applying a Statement Payment

A statement payment is the payment made against the monthly statement sent to producer.

To apply a statement payment

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **WFP** master tab.
- 2. Click the **Batch Transactions** bar link.
- 3. In the Batch Transactions link bar, click **Payments**.
- 4. In the **Payments** section, click **Add**.
- In the Producer field on the Payments section, select the producer from whom the payment was received.
 Oracle Financial Services Lending and Leasing completes the Current Due field with information about the selected producer.
- 6. In the Pmt Mode field, select STATEMENT PAYMENT.
- 7. In the **Statement Dt** field, select the statement date against which the payment is being applied.

Oracle Financial Services Lending and Leasing completes the Pmt Amt and Statement Amt fields. The statement amount is the amount expected from the producer for that statement period. Payment amount, by default, would be the same as statement amount (if not already entered by the user).

- 8. Edit the Pmt Amt field if necessary.
- In the Action section, click Create Details.
 Oracle Financial Services Lending and Leasing completes the following fields in the Credit Lines, Credit Line Fee Payment, Producer Fee Payment, and Unit Payments section.
- **10.** In the **Action** section, click **Post Payment**.

Oracle Financial Services Lending and Leasing posts the payment. The payment can be viewed on the Transaction section of maintenance screens.

Applying a Payoff Payment

The payoff payment is the payment made by producer that pays off the entire outstanding amount against a unit. Typically, in such cases, the producer would ask for a payoff quote from the financial institution. The payoff quote for a unit can be generated with WFP Maintenance window on the Units link's Units Maintenance page with New Payoff Quote section.

To apply a payoff payment

- On the Oracle Financial Services Lending and Leasing home page, click the WFP master tab.
- 2. Click the Batch Transactions bar link.
- 3. In the Batch Transactions link bar, click Payments.
- 4. In the **Payments** section, click **Add**.
- 5. In the **Producer** field on the **Payments** section, select the producer from whom payment was received.

Oracle Financial Services Lending and Leasing completes the Current Due field with information about the selected producer.

6. In the **Pmt Mode** field, select PAY-OFF PAYMENT.



Oracle Financial Services Lending and Leasing completes the **Current Due** field with payoff amount.

- 7. In the **Unit Payments** section, select the unit to be paid off in unit payments section.
- Enter the amount in Current Due field of Unit Payments section in Pmt Amt field in the Payments section.
- 9. In the Action section, click Post Payment.

Note:

While posting the payment, ensure that sum of all the payments applied at unit level matches with payment amount in the payment data section.

Applying a Regular Payment

Regular payment is a **one-off** payment made by the producer. This payment is not against any statement, nor does it payoff any units. This payment can be spread over multiple units or over the producer or credit line fee payment.

To apply a statement payment

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **WFP** master tab.
- 2. Click the **Batch Transactions** bar link.
- 3. In the Batch Transactions link bar, click Payments.
- 4. In the Payments section, click Add.
- In the Producer field on Payments section, select producer from whom the payment was received.

Oracle Financial Services Lending and Leasing completes the Current Due field with information about the selected producer.

- 6. In the Pmt Mode field, select REGULAR PAYMENT.
- In the Unit Payments section, select the unit to which payment applies and complete Payment Amt field,

-or-

 In the Producer Fee Payment section, select the producer to which payment applies and complete Payment Amt field,

-or-

- In the Credit Line Fee Payment section, select the credit line to which payment applies and complete Payment Amt field.
- In the Action section, click Post Payment. Oracle Financial Services Lending and Leasing posts the payment and changes the status to PAYMENT POSTED.

To reverse a payment

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **WFP** master tab.
- 2. Click the Batch Transactions bar link.
- 3. In the Batch Transactions link bar, click Payments.
- 4. Above the **Payments** section, select **View All**.



- 5. In the **Payment** section, select the payment with the status of PAYMENT POSTED that you want to reverse.
- 6. In the Action section, click Reverse Payment.

To reverse a payment and apply a non sufficient funds (NSF) fee

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **WFP** master tab.
- 2. Click the **Batch Transactions** bar link.
- 3. In the Batch Transactions link bar, click **Payments**.
- 4. Above the **Payments** section, select **View All**.
- 5. In the **Payment** section, select the payment with the status of PAYMENT POSTED that you want to reverse and apply a non sufficient funds fee as applicable.
- 6. In the Action section, click NSF Payment.



8 WFP Units Batch

This section consists of the following topic:

Units Batch

8.1 Units Batch

Producers may send a file to a financial institution that contains the details of units that are funded by the financial institution. Each file constitutes a batch of unit details and each batch is identified uniquely. The information sent in the file is in a standard format. Oracle Financial Services Lending and Leasing parses this file, stores the unit details, and displays this information on the Unit batch page.

Once the batch is posted, unit information is available on the Unit screen of Wholesale Floor Planning Maintenance form.

With the Units page on the Batch Transaction window, you can:

- View the posted and unposted batches
- Post the OPEN batch payments
- Void the OPEN batch payments
- Adjust a single unit in a batch
- View a history of the adjustments to a unit.

To view, post or void batches on the Units batch page

On the Oracle Financial Services Lending and Leasing home screen, click **WFP > WFP > Units Batch**.

- 1. Choose View All above the Unit Batch section to view all the batches, including those not yet posted.
- In the Unit Batch section, select the record you want to work with and click Show in Details column.

You can also use the Search Criteria to limit the display of payment records.

The Unit Batch data section displays details of individual units that constitute the batch. The number of unit records displayed here is same as the number displayed in Total Units field in Units Batch section.

3. In the **Unit Batch** section, view the following display only information:

In this field	View this
Group #	The unique number for the batch (group of unit payments).
Status	The status of the unit batch.For an unposted batch, the status is OPEN.

Table 8-1 Unit Batch section



In this field	View this
Draft Dt	The date when the batch payments were uploaded into Oracle Financial Services Lending and Leasing.
Total Units	The number of unit payment records present in the batch.
Total Invoice Amt	The total invoice amount of all units in the batch. This is the total amount paid through the batch.
Effective Dt	The effective date when the payment would be applied.
Posted Dt	The date of batch posting. This is the date when the payment is actually posted.
Posted Units	The number of units posted from the batch.
Total Advance Amt	The total amount to be paid as advanced for the batch.

Table 8-1 (Cont.) Unit Batch section

The Unit Batch section displays the attributes of a single batch payment.

4. In the **Units** section, select the record you want to work with and click **Show** in **Details** column.

You can also use the Search Criteria to limit the display of payment records.

5. In the **Unit Batch** section, view the following display only information:

	Table 8-2	Unit Batch section
--	-----------	--------------------

In this field	Do this
Unit #	View the unique system assigned unit number
Status	View the status of the unit. This is PENDING when data is loaded from file to the Unit Batch page.
Accrual Start Dt	View the date from which interest starts accruing.
Advance Amt	View the advance amount of the unit loan. This is the amount given to the producer as a loan and is same as invoice.
Curtailment Start Dt	View the curtailment start date; that is, when repayment of principal starts for the unit.
Contract Dt	View the date when the loan contract was signed. The effective date at unit level would be the same as contract date.
First Pmt Dt	View the date of first payment
Term	View the number of months within which the loan will be repaid by producer.
Maturity Dt	View the date of loan maturity for the loan.
Curtailment %	View the percent of the principal to be paid back each month.
Unit Type	Select the unit type (required).
Credit Line	View or select the credit line data extracted from the batch file (required).

Table 8-2 (Cont.) Unit Batch section

In this field	Do this
Instrument Type	View or select the instrument extracted from the batch file (required).

- 6. You can Post and Cancel batches which are in OPEN status.
 - To post a batch, click **Post Batch** in the **Action** section.
 - To cancel a batch, click Void Batch in the Action section.

To adjust a single unit in a batch

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **WFP** master tab.
- 2. Click the **Batch Transactions** bar link.
- 3. In the Batch Transactions link bar, click Units.
- Oracle Financial Services Lending and Leasing displays all batches that are not yet posted.
- Choose View All above the Unit Batch section to view all the batches, including those not yet posted.
- 6. The Unit Batch section displays the attributes of a single batch payment.
- 7. In the Unit Batch section, select the unit you want to adjust.
- 8. The Batch Adjustment section enables you adjust attributes of unit listed in the Unit Batch section.
- 9. In the **Batch Adjustment** section, enter the following information:

Table 8-3 Batch Adjustment section

In this field	Do this
Туре	Select the adjustment type (required).
Value	Enter the new value to be applied for a unit payment (required).
Reason	Select the reason for the adjustment.
Comment	Enter comments regarding the adjustment (optional).

- 10. Click Save.
- **11.** Oracle Financial Services Lending and Leasing updates the entry in Batch Units section and adds an entry in Adjustment History section.
- **12.** The Adjustment History section displays all the adjustments applied to all units in unit batch data section.
- 13. In the Adjustment History section, view the following display only information.

Table 8-4 Adjustment History section

In this field	View this
Description	The description of change.
Previous Value	The value before the adjustment was applied.



Table 8-4	(Cont.) Adjustment History section
-----------	------------------------------------

In this field	View this
Value	The new value applied through the adjustment.
Changed By	The name of the person who applies the changes.
Changed Dt	The date on which the value was changed.
Reason	The reason for adjustment.
Comment	The comment about the value change.



Oracle Financial Services Lending and Leasing Reports

The Reports master tab in Oracle Financial Services Lending and Leasing allow you to select a report in the Reports section, then values you want to use to generate the report in Report Parameters section and generate a report using that information.

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ayments Batch		O DUPLICATE ID REPORT	WFP REPORTS		
Inits Batch	WFP OUTSTANDINGS	WFP REPORTS			
eports	WFP UNIT BALANCE/F		WFP REPORTS		
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		🛱 🔢 Freeze 🚮 Deta	ch 식 Wrap	🔂 🔅 Run Report	
	Description	Value			
	COMPANY / BRANCH				
	PRODUCER NO	ALL			
	UNIT ID	ALL			
	CREDIT LINE	ALL			
	REPORT FORMAT	PDF	~		
ols					

Figure 9-1 Reports - WFP Reports

This section consists of the following topics:

- Amortized Txns Log By GL Post Dt (Lease)
- Amortized Txns Log By GL Post Dt (Line)
- Amortized Txns Log By GL Post Dt (Loan)
- GL Posting Log
- Monetary Txns Log By GL Post Dt (Lease)
- Monetary Txns Log By GL Post Dt (Line)
- Monetary Txns Log By GL Post Dt (Loan)
- Payment Allocations Log By GL Post Dt (Lease)



- Payment Allocations Log By GL Post Dt (Line)
- Payment Allocations Log By GL Post Dt (Loan)
- Pool Txns Log By GL Post Dt
- Producer Monetary Txns Log By GL Post DT
- WFP Reports
- WFP Audit Verification Report
- WFP Credit Lines and Outstanding Summary
- WFP Inventory Finance Statement
- WFP Inventory Financing Statement Summary
- WFP Open Portfolio Duplicate ID Report
- WFP Outstanding Summary by Branch
- WFP Unit Balances / Pay-off Quote Report

9.1 Amortized Txns Log By GL Post Dt (Lease)

This servicing report lists monetary transactions by GL post date for leases.

Parameters:

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number

Figure 9-2 Report - Amortized Lease



9.2 Amortized Txns Log By GL Post Dt (Line)

This report lists monetary transactions by GL post date for lines of credit.

Parameters:

• No. of Copies



- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number



Report: Amortized Txns Log By GL Post Dt(Line) Date: 9/7/2012 16:42 PM	Financial Services Lending and Leasing	
GL Post Date From To		
	Grand Total :	

9.3 Amortized Txns Log By GL Post Dt (Loan)

This servicing report lists monetary transactions by GL post date for loans.

Parameters:

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number

Figure 9-4 Amortized Report - Loan



9.4 GL Posting Log

This servicing report lists general ledger postings is available for loans, lines of credit, and leases.

Parameters:

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy

Figure 9-5 GL Posting Log - Report

From Da	10/29/2019 3: ate: 01/01/1800		2048						Financiai	Services Li	ending and Le	easing	
Date	7: NL02 A Description	LL AMOUNT Segment 1	ARE IN N Segment 2		Segment 4	Segment 5	Segment 6	Segment 7	Segment 8	Segment 9	Segment 10	Dr Amount	Cr Amount
10/22	PAYMENT -	110000	СВ-001									27.15	0.00
2019 10/22 2019	ADVANCE PAYMENT - ADVANCE	110000	CB-002	11222	323232							199.00	0.00
2019	PAYMENT - ADVANCE	200000	СВ-001									0.00	27.15
2019	PAYMENT - ADVANCE	200000	CB-002	11222	323232							0.00	199.00
0/22	PAYMENT - ADVANCE BILLED	110000	СВ-002	11222	323232							105.85	0.00
0/22	PAYMENT - ADVANCE BILLED	200000	СВ-002	11222	323232							0.00	105.85
2019	PAYMENT - ADVANCE	110000	СВ-001									5,349.12	0.00
2019	PAYMENT - ADVANCE	200000	CB-001									0.00	5,349.12
1/30 2019	PAYMENT - ADVANCE BILLED	110000	CB-001	11222	323232							112.68	0.00
1/30 2019	PAYMENT - ADVANCE BILLED	110000	CB-001									105.80	0.00
1/30 2019	PAYMENT - ADVANCE BILLED	200000	CB-001	11222	323232							0.00	112.68
1/30 2019	PAYMENT - ADVANCE BILLED	200000	CB-001									0.00	105.80
	220000				Company	y Total:						5,899.60	5,899.60

9.5 Monetary Txns Log By GL Post Dt (Lease)

This servicing report lists monetary transactions by GL post date for leases.

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Pool



Figure 9-6 MonetaryTXN GLPost Report - Lease

Post Date From: 01/01/	1800 To: 01/01/2048							
mpany: NL02								
anch: NLR1								
Post Date: 02/16/2012								
L AMOUNT ARE IN	USD							
Transaction	Product	в	Action	Account#	Customer	Batch#	Last Updated By	Txn Am
ACTIVE	LEASE-VE	Ŷ	POST	20120200011643	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	0
BILL/DUE DATE	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	Transaction Total: UNDEFINED	0.00 263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200011643	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	UNDEFINED	263.89
DEPRECIATION	LEASE-VE	Y	POST	20120200011643	KARLSSON ANDRES / AUDREY	NONE	Transaction Total: INTERNAL	2,638.90 6500
FIRST PAYMENT	LEASE-VE	Y	POST	20120200011643	KARLSSON ANDRES / AUDREY	NONE	Transaction Total: INTERNAL	6,500.00 263.89
FND CASH SALES/ADVANCE AMOUNT	LEASE-VE	Y	POST	20120200011643	KARLSSON ANDRES / AUDREY	NONE	Transaction Total: INTERNAL	263.89 12500
							Transaction Total:	12,500.00
FND PREPAID FEES	LEASE-VE	Y	POST	20120200011643	KARLSSON ANDRES / AUDREY	NONE	INTERNAL	626.11
LATE CHARGE	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES / AUDREY	NONE	Transaction Total: INTERNAL	626.11 13.19
	LEASE-VE	Y	POST	20120200010752	KARLSSON ANDRES /	NONE	INTERNAL	13.19
	LEASE-VE	Y	POST	20120200010231	YUTAKA OZAKA / AKANE	NONE	UNDEFINED	0
	LEASE-VE	Y	POST	20120200010231	YUTAKA OZAKA / AKANE	NONE	UNDEFINED	0
	LEASE-VE	Ŷ	POST	20120200010231	YUTAKA OZAKA / AKANE	NONE	UNDEFINED Transaction Total:	-793,410.
							Date Total:	2,881.38
							Branch Total:	451,384.7
							Company Total:	1,656,300.

9.6 Monetary Txns Log By GL Post Dt (Line)

This servicing report lists monetary transactions by GL post date for lines of credit.

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Pool



GL Post Date From: 01/01/1 Company: US01	800 To: 01/01/2048							
Branch: USHQ								
GL Post Date: 02/19/2016								
	100000							
ALL AMOUNT ARE IN	USD							
Transaction ACTIVE	Product	B	Action POST	Account# 20160100010056	Customer BROAD STUART / SMITH	Batch# NONE	Last Updated By UNDEFINED	Txn Amt
ACTIVE	LOC-HE	Ŷ	POST	20160100010056	EDWIN	NONE	UNDEFINED	U
							Transaction Total:	0.00
BILL/DUE DATE	LOC-HE	Y	POST	20160100010056	BROAD STUART / SMITH EDWIN	NONE	UNDEFINED	132.3
	LOC-HE	Y	POST	20160100010056	BROAD STUART / SMITH	NONE	UNDEFINED	69.63
					EDWIN			
INTEREST ACCRUAL	LOC-HE	Y	POST	20160100010056	BROAD STUART / SMITH	NONE	Transaction Total: UNDEFINED	201.93 132.3
INTERCOT HOURS IE					EDWIN			
	LOC-HE	Y	POST	20160100010056	BROAD STUART / SMITH EDWIN	NONE	UNDEFINED	69.63
					EDWIN		Transaction Total:	201.93
INTEREST BILLED	LOC-HE	Y	BILL	20160100010056	BROAD STUART / SMITH	NONE	UNDEFINED	69.63
	LOC-HE	Y	BILL	20160100010056	EDWIN BROAD STUART / SMITH	NONE	UNDEFINED	132.3
					EDWIN			
LINE RECEIVABLES	LOC-HE	Y	POST	20160100010056	BROAD STUART / SMITH	NONE	Transaction Total: UNDEFINED	201.93 15000
LINE RECEIVABLES	LOCHE		POST	20100100010030	EDWIN	NONE	UNDEFINED	13000
							Transaction Total:	15,000.00
							Date Total:	15,605.79
GL Post Date: 02/23/2016								
ALL AMOUNT ARE IN	USD							
Transaction	Product	В	Action	Account#	Customer	Batch#	Last Updated By	Txn Amt
ACTIVE	LOC	N	POST	20160200010245	KALLAM NAVEEN	NONE	UNDEFINED	0
	LOC	N	POST	20150700010275	UNIT2 LINE	NONE	UNDEFINED	0
	LOC	N	POST	20150600010268	UNIT1 LINE	NONE	UNDEFINED	0
	LOC	N	POST	20150800010282	UNIT3 LINE	NONE	UNDEFINED	0
	LOC	NN	POST	20151000010303 20160200010097	UNIT5 LINE TEST SEPA LINE	NONE	UNDEFINED	0
	LOC	N	POST	20160200010097	TESTI SEPALINE	NONE	UNDEFINED	ő
	LOC	N	POST	20160200010134	TEST1 SEPA LINE1	NONE	UNDEFINED	ő
	LOC	N	POST	20160200010138	TEST1 SEPA LINE1	NONE	UNDEFINED	ŏ
	LOC	N	POST	20160200010112	TEST SEPA LINE	NONE	UNDEFINED	0
	LOC	N	POST	20160200010104	TEST SEPA LINE	NONE	UNDEFINED	0
	LOC	N	POST	20150900010299	UNIT4 LINE	NONE	UNDEFINED	0
	LOC-HE	N	POST	20160200010352	TEST COMPENSATION	NONE	UNDEFINED	0

Figure 9-7 Monetary TXN GL Post Report - Line

9.7 Monetary Txns Log By GL Post Dt (Loan)

This servicing report lists monetary transactions by GL post date for loans.

To generate the Payment Allocations Log by GL Post Dt - Loan report

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. On the Reports page, click the GL Transaction drop-down link.
- 3. Click Monetary Txns Log By GL Post Dt Loan.
- 4. Complete the following parameters:
 - No. of Copies
 - Company/Branch
 - From mm/dd/yyyy
 - To mm/dd/yyyy
 - Pool



Date: 2/9/2016 0 SL Post Date From: 01/01/18					F	inancial Servic	es Lending and	Leasing
Company: NL02								
Branch: NLHQ								
GL Post Date: 01/11/2012								
LL AMOUNT ARE IN	USD							
Transaction ACTIVE	Product LOAN-UN	B	Action POST	Account# 20120100010315	Customer ANDERSON NEO / ANNA	Batch# NONE	Last Updated By UNDEFINED	Txn Am
ACTIVE	LOAN-ON		FUSI	20120100010315	ANDERSON NEO / ANNA	NONE	Transaction Total:	0.00
FND CASH SALES/ADVANCE AMOUNT	LOAN-UN	Y	POST	20120100010315	ANDERSON NEO / ANNA	NONE	INTERNAL	5000
LOAN RECEIVABLES	LOAN-UN	Y	POST	20120100010315	ANDERSON NEO / ANNA	NONE	Transaction Total: UNDEFINED Transaction Total:	5,000.0 5000 5,000.0
							Date Total:	10,000.0
GL Post Date: 01/15/2012								
LL AMOUNT ARE IN	USD							
Transaction	Product	в	Action	Account#	Customer	Batch#	Last Updated By	Txn An
ACTIVE	LOAN-UN	Y	POST	20120100010688	THORPE GRAHAM / LISA	NONE	UNDEFINED Transaction Total:	0.00
FND CASH SALES/ADVANCE AMOUNT	LOAN-UN	Y	POST	20120100010688	THORPE GRAHAM / LISA	NONE	INTERNAL	5000
	101000000000000000000000000000000000000	2001	(1987)			100 000 0000	Transaction Total:	5,000.0
LOAN RECEIVABLES	LOAN-UN	Ŷ	POST	20120100010688	THORPE GRAHAM / LISA	NONE	UNDEFINED Transaction Total:	5000 5,000.0
GL Post Date: 01/17/2012							Date Total:	10,000.0
LL AMOUNT ARE IN	USD							
Transaction	Product	-	100000000	Account#	Customer	Batch#		
ACTIVE	LOAN-UN	B	Action POST	20120100011412	ANDERSON NEO / ANNA	NONE	Last Updated By UNDEFINED	Txn An
	LOAN-UN	Ŷ	POST	20120100011420	THORPE GRAHAM / LISA	NONE	UNDEFINED Transaction Total:	0.00
FND CASH	LOAN-UN	Y	POST	20120100011420	THORPE GRAHAM / LISA	NONE	INTERNAL	5000
SALES/ADVANCE AMOUNT	LOAN-UN	Ŷ	POST	20120100011412	ANDERSON NEO / ANNA	NONE	INTERNAL	5000
							Transaction Total:	10,000.0
LOAN RECEIVABLES	LOAN-UN	Y	POST	20120100011412	ANDERSON NEO / ANNA	NONE	UNDEFINED	5000
	LOAN-UN	Y	POST	20120100011420	THORPE GRAHAM / LISA	NONE	UNDEFINED Transaction Total:	5000 10,000.0
CHGOFF ADVANCE /	LOAN-UN	Y	CHGOFF	20120200010091	SPARROW JACK / MARYY	NONE	INTERNAL	5000
PRINCIPAL	LOAN-UN	Y	CHGOFF	20120200010108	DALE ALAN / JESSICA	NONE	INTERNAL	5000
ADJUSTMENT TO	LOAN-VE	N	ADJUST_PL	20151200011375	ANAND AJITHA	UNDEFINED	INTERNAL	1000
ADVANCE / PRINCIPAL - ADD			US				Transaction Total:	0.00
							Date Total: Branch Total: Company Total:	289,791 1,315,574 26,671,08

Figure 9-8 Monetary TXN GL Post Report - Loan

9.8 Payment Allocations Log By GL Post Dt (Lease)

This servicing report lists payment allocations sorted by GL post date for leases.

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number



Report : Payme Date: 2/8/2016	ent Allocations Log B 23:29 PM	By GL Post Date (L	ease)		ACLE ancial Services Lendin	ng and Leasing			
IL Post Date Fi	rom: 01/01/1900 To:	01/01/2048							
Company: Mode: GL Post Date:	ACH PAYMENTS								
ALL AMOUNT ARE	IN USD								
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
PAY-2012-170- 00005019	20120200010752	ANDRES / AUDREY	06/18/2012	3049.63	3049.63	0	0	3049.63	0 0
	20120200011643	AUDREY ANDRES / AUDREY	06/18/2012	1353.58	1353.58	0	0	1353.58	0
		AUDREI	Batch Total:	4,403.21	4,403.21	0.00	0.00	4,403.21	0.00
	No. of Concession		Date Total:	4,403,21	4,403,21	0,00	0.00	4,403,21	0.00
Mode: GL Post Date:					2000 Constantin	and the second		t Barren or stars	that second t
ALL AMOUNT ARE	IN USD								
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
NONE	20120200011643	KARLSSON ANDRES / AUDREY	02/10/2012	263.89	263.89	0	0	263.89	0
			Batch Total:	263.89	263.89	0.00	0.00	263.89	0.00
			Date Total:	263.89	263.89	0.00	0.00	263.89	0.00
GL Post Date:	03/16/2012								
ALL AMOUNT ARE	IN USD								
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
NONE	20120300011791	HIDEKI KAJI / AKIYE	03/10/2012	311.11	311.11	0	0	311.11	0
			Batch Total:	311.11	311.11	0.00	0.00	311.11	0.00
ana ana ana ana			Date Total:	311.11	311.11	0.00	0.00	311.11	0.00
GL Post Date:	11/01/2012								
ALL AMOUNT ARE	IN USD								
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
NONE	20120200010752	KARLSSON ANDRES / AUDREY	02/10/2012	263.89	263.89	0	0	263.89	0
	20120300010595	HIDEKI KAJI / AKIYE	03/10/2012	311.11	311.11	0	0	311.11	0
	20121000010215	MCCARTHY JIMMY / JENNIPER	10/10/2012	280.37	280.37	0	0	280.37	0
			Batch Total:	855.37	855.37	0.00	0.00	855.37	0.00
			Date Total:	855.37	855.37	0.00	0.00	855.37	0.00
Company:	US01		Company Total:	5,833.58	5,833.58	0.00	0.00	5,833.58	0.00
0.0			Batch Total:	6,750.00	0.00	0.00	0.00	0.00	0.00
PAY-2015-358-	20151200011317	CHODA PHANINDRA / TEST TEST	12/24/2015	1000	1000	0	0	1000	0
00008003		1001 1001	Batch Total:	1,000.00	1,000.00	0.00	0.00	1,000.00	0.00
00008003									
00008003			Date Total:	7,750.00	1,000.00	0.00	0.00	1,000.00	0.00
00008003			Date Total: Company Total: Grand Total:	7,750.00 69,366.84 75,200.42	1,000.00 36,572.84 42.406.42	0.00	0.00	1,000.00 36,572.84 42.406.42	0.00

Figure 9-9 Payment Allocation GL Post Report - Lease

9.9 Payment Allocations Log By GL Post Dt (Line)

This servicing report lists payment allocations sorted by GL post date for lines of credit.

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number



Report : Payment Allocations Log By GL Post Date (Line) Date: 2/8/2016 23:23 PM				Financia	al Services Lendir	ig and Leasing			
3L Post Date Fro	om: 01/01/1800 T	o: 01/01/:	2048						
Company: US Mode: 3L Post Date: 12									
ALL AMOUNT ARE 1									
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
PAY-2015-167- 00002002	201501000111 70	ROBERT	11/11/2015	2300	2300	2111.03	188.97	0	0
00002002	201501000111 70		11/11/2015	2300	-2300	-2111.03	-188.97	0	0
			Batch Total:	4,600.00	0.00	0.00	0.00	0.00	0.00
PAY-2015-173- 00002001	201501000111 70	ROBERT BOREN	10/15/2015	6000	-6000	-3870.35	-2009.65	-120	0
	201501000111 70	ROBERT BOREN	10/15/2015	6000	6000	3870.35	2009.65	120	0
		Contraction of the Contraction	Batch Total:	12,000.00	0.00	0.00	0.00	0.00	0.00
PAY-2015-335- 00002003	201501000111 70	ROBERT BOREN	12/01/2015	7600	-7600	-5227.84	-2237.16	-135	0
	201501000111 70	ROBERT	12/01/2015	7600	7600	5227.84	2237.16	135	0
			Batch Total:	15,200.00	0.00	0.00	0.00	0.00	0.00
PAY-2015-346- 00002004	201501000111 70	ROBERT BOREN	12/12/2015	10001	10001	7338.75	2472.25	190	0
			Batch Total:	10,001.00	10,001.00	7,338.75	2,472.25	190.00	0.00
			Date Total:	41,801.00	10,001.00	7,338.75	2,472.25	190.00	0.00
GL Post Date: 12 ALL AMOUNT ARE 1									
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
PAY-2015-346- 00002004	201501000111 70	ROBERT BOREN	12/12/2015	10001	-10001	-7338.75	-2472.25	-190	0
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
			Batch Total:	10,001.00	-10,001.00	-7,338.75	-2,472.25	-190.00	0.00
			Date Total:	10,001.00	-10,001.00	-7,338.75	-2,472.25	-190.00	0.00
			Company Total:	51,802.00	0.00	0.00	0.00	0.00	0.00
			Grand Total:	51,802.00					

Figure 9-10 Payment Allocation GL Post Report - Line

9.10 Payment Allocations Log By GL Post Dt (Loan)

This servicing report lists payment allocations sorted by GL post date for loans.

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number



Report: Payme Date: 2/8/2016 2		og By GL	Post Date (Loan)			ACLE' nancial Services	Lending and Le	asing	
Company: NI	TH_PAYMENTS 2/22/2015	Fo: 01/0	1/2022						
atch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
PAY-2012-170- 00005019	20120200010 182		06/18/2012	39288.48	9822.12	9553.31	178.81	90	0
	20120200010 736		06/18/2012	16728.72	4182.18	3823.61	214.57	144	0
	20120200011 601	SMITH EDWIN / KIM	06/18/2012	17379.16	4344.79	4075.98	178.81	90	0
	20120200011 619	FISHER DUNCAN PRICE	06/18/2012	7385.56	1846.39	1577.82	214.57	54	0
	20120400010 693		06/18/2012	16241.04	4060.26	3781.8	143.46	135	0
	20120400011 857	GARCIA PETER / SHARON	06/18/2012	4560.84	1140.21	974.25	143.46	22.5	0
	20120500010 501	SCOTT SADIE / ROSS	06/18/2012	13905.6	3476.4	3282.81	81.09	112.5	0
	20120500011 963	SCOTT SADIE / ROSS	06/18/2012	1668.66	556.22	475.13	81.09	0	0
			Batch Total:	117,158.06	29,428.57	27,544.71	1,235.86	648.00	0.00
2 20 11 50 00 00			Date Total:	117,158.06	29,428.57	27,544.71	1,235.86	648.00	0.00
3L Post Date: 12 ALL AMOUNT ARE 1									
Batch #	Account #	Title	Txn Date	Txn Amount	Net Amount	Principle	Interest	Other	Overage
PAY-2015-350- 00004001	20151200010 012		12/15/2015	-300	-150	-94.56	-55.44	0	0
			Batch Total:	-300.00	-150.00	-94.56	-55.44	0.00	0.00
			Date Total:	-300.00	-150.00	-94.56	-55.44	0.00	0.00
			Company Total:	2,281,440.2 9	863,695.22	843,587.76	15,560.19	2,488.62	2,058.65
			Grand Total:	2,402,451.5	895,620.51	871,132.47	18,514.25	3,915.14	2,058.65

Figure 9-11 Payment Allocation GL Post Report - Loan

9.11 Pool Txns Log By GL Post Dt

This servicing report lists monetary transactions by GL post date for loans.

- No. of Copies
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy
- Account Number
- Pool



Figure 9-12 Pool TXN GL Post Report

Report: Pool Txns Log By Date: 10/9/2013 16:02 PM				PRACLE Financial Services Lending and Leasing
Date From 01/01/1800 To 01/01/	2048			
Company: US01				
Branch: USHQ				
ALL AMOUNT Post Dt: 12/29/2007	ARE IN USD			
Pool : TEST_01				
Account	Pool Status	Transaction	Amount	Contract Amount
20130400011137-TEST LEAD	OPEN	OPEN	5,000.00	5,000.00
20130400011137-TEST LEAD	OPEN	OPEN	5,000.00	5,000.00
	Pool To	otal:	10,000.00	10,000.00
	Post Dt To	tal:	10,000.00	10,000.00
	Branch To	tal:	10,000.00	10,000.00
	Company To		10,000.00	10,000.00

9.12 Producer Monetary Txns Log By GL Post DT

This servicing report lists producer monetary transactions sorted by GL post date for loans.

- No. of Copies
- Producer
- Company/Branch
- From mm/dd/yyyy
- To mm/dd/yyyy



Report : Producer Monetary Date: 2/8/2016 5:16 AM GL Post Date From: 01/01/1800 To: 01/01/20	and a second		Financial Services Lending
Company: NL02			
Branch: NLR1			
GL Post Date: 01/31/2012			
Producer: IA-00004 KIMBERLY CHRYSLER	PLYMOUTH		
ALL AMOUNT ARE IN EUR			
Txn Description	Account	Customer Name	Txn Amt
DISBURSEMENT PRODUCER	Account		488.07
PAYMENT		Transaction Total:	488.07
		Producer Total:	488.07
Producer: IL-00003 SAM LEMAN CHRYSLE	R PLYMOUTH MAZDA		
ALL AMOUNT ARE IN EUR			
Txn Description	Account	Customer Name	Txn Amt
DISBURSEMENT PRODUCER PAYMENT			216
PAYMENT		Transaction Total:	216.00
		Producer Total:	216.00
GL Post Date: 02/16/2012		Date Total:	704.07
Producer: IL-00003 SAM LEMAN CHRYSLE	R PLYMOUTH MAZDA		
ALL AMOUNT ARE IN USD			
Txn Description	Account	Customer Name	Txn Amt
COMPENSATION UPFRONT	20120200011619	FISHER DUNCAN / PRICE	24 956.00
COMPENSATION UPFRONT	20120200011601	Transaction Total: SMITH EDWIN / KIM	500
COMPENSATION OPTICONT	20120200011001	Transaction Total:	956.00
COMPENSATION UPFRONT	20120200011619	FISHER DUNCAN / PRICE	216
MONTHEND		Transaction Total:	956.00
DISBURSEMENT COMPENSATION	20120200011619	FISHER DUNCAN / PRICE	216
MONTHLY		Transaction Total:	956.00
		Producer Total:	956.00
		Date Total:	956.00
GL Post Date: 02/29/2012			
	2		
Txn Description	Account	Customer Name	Txn Amt
WRITE OFF DUE TO CHGOFF	20120300010701	STANDFORD MICHEAL / HANNAH Transaction Total:	488.28 899.58
WRITE OFF DUE TO CHGOFF	20120300011733	STANDFORD MICHEAL / HANNAH	411.3
		Transaction Total:	899.58
		Producer Total:	899.58
		Date Total:	1,335.31
		Branch Total:	10,926.93
		Company Total:	34,912.84
		Grand Total:	41,307.86

Figure 9-13 Producer Monetary TXN GL Post Report - Lease

9.13 WFP Reports

The Wholesale Floor Plan command enables you to create the following reports:

- WFP Audit Verification Report
- WFP Credit Lines and Outstanding
- WFP Inventory Finance Statement
- WFP Inventory Financing Statement Summary
- WFP Open Portfolio Duplicate ID Report
- WFP Outstanding Summary by Branch
- WFP Unit Balance/Pay-off Report

9.14 WFP Audit Verification Report

The WFP Audit Verification report lists the active units under each credit line for a producer. This report can be printed and the hard copy can be used for an actual floor audit to verify that units are available on producer's floor.

To generate the WFP Audit Verification Report



- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the Reports section, choose WFP AUDIT VERIFICATION REPORT.
- 3. In the **Report Parameters** section, complete the following parameters:
 - BATCH PRINTER
 - COMPANY/BRANCH
 - PRODUCER NO
 - UNIT ID
 - Credit line

Figure 9-14 WFP Audit Verification Report

Producer# Address:	PARK SOUTH 584 BROADWA LOIZA, PR PUERTO RICC	AY RM 302							
Contract Date	Maturity Date	Unit No	ID#	Make	Model	Principal Balance	Digital Odometer	MSO	Explanation
Credit Line 12/12/2015	NEW : NEW 03/12/2017	000001002	32498732947	PORCHE	PR 5	0.00			
12/14/2015	11/14/2016	000001006	234234	PORCHE	AR 500	0.00			
Total :						0.00			

9.15 WFP Credit Lines and Outstanding Summary

The WFP Credit Lines and Outstanding Summary report lists the credit lines for each producer and outstanding balance.

To generate the WFP Credit Lines and Outstanding Summary report

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the Reports section, choose WFP CREDIT LINES AND OUTSTANDING SUMMARY.
- 3. In the Report Parameters section, complete the following parameters:
 - BATCH PRINTER
 - COMPANY/BRANCH
 - PRODUCER NO
 - CREDIT LINE NO



Report : Wholes	sale Floor Plan Cr	edit Lines and Outsta	anding		ORACLE		
Date: 2/8/2016 1					Financial S	Services Lendi	ling and Le
Producer Name	Producer No	Line Name	Line Amount	Outstanding	Available	%Utilized	Units/L:
Producer Name PRITAM_WFP	Producer No 4002	Line Name PJ1 : PJ1	Line Amount 50,000.00	Outstanding 20,000.00	Available 30,000.00	%Utilized 40.000	
							10

Figure 9-15 WFP Credit Lines Outstanding Report

9.16 WFP Inventory Finance Statement

The WFP Inventory Finance Statement report displays in detail the unit level principal, interest and service fees (totals of which are mentioned in Statement Summary report).

To generate the WFP Inventory Finance Statement report

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the **Reports** section, choose WFP INVENTORY FINANCE STATEMENT.
- 3. In the **Report Parameters** section, complete the following parameters:
 - BATCH PRINTER
 - COMPANY/BRANCH
 - PRODUCER NO
 - STATEMENT DATE



Report : Wholesale Floor Planning Inventory Financing Statement Date: 2/8/2016 1:26 AM	Financial Services Lending and Leasing	

Figure 9-16 WFP Inventory Finance Statement Report

9.17 WFP Inventory Financing Statement Summary

The WFP Inventory Financing Statement Summary report displays current and past due principal, interest, and unit services fees, along with the other fees applicable at credit line and producer level. The report is as current as of a statement date and does not display the latest dues.

To generate the WFP Inventory Financing Statement Summary report

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the **Reports** section, choose WFP INVENTORY FINANCING STATEMENT SUMMARY.
- 3. Complete the following parameters:
 - BATCH PRINTER
 - COMPANY/BRANCH
 - PRODUCER NO
 - STATEMENT DATE





Figure 9-17 WFP Inventory Finance Statement Summary Report

9.18 WFP Open Portfolio Duplicate ID Report

The WFP Open Portfolio Duplicate ID report identifies and lists multiple occurrences of the vehicle identification number within retail and wholesale accounts. A identification number appears in the report only if multiple occurrences exist. The vehicle identification number is the only criteria used for checking duplicates, irrespective of the model and make. **To generate the WFP Open Portfolio Duplicate ID report**

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the **Reports** section, choose WFP OPEN PORTFOLIO DUPLICATE ID REPORT.
- 3. In the **Report Parameters** section, complete the following parameters:
 - BATCH PRINTER



Figure 9-18 WFP Open Portfolio Duplicate Report

Report : Wholesale Open Portfolio Duplicate Id report Date: 2/8/2016 1:31 AM Financial Services Lending and Leasing

VIN	Producer Name	Credit Line	Unit No	Principal Balance
123123	GA-00007 - PRITAM WFP	PJ1 : PJ1	4001	15,000.00
234234	GA-00007 - PRITAM WFP	PJ1 : PJ1	5001	0.00
1203	GA-00007 - PRITAM WFP	PJ1 : PJ1	5002	0.00
32498732947	PR-00005 - PARK SOUTH HOTEL LLC	NEW : NEW	1002	0.00
234234	GA-00007 - PRITAM WFP	PJ1 : PJ1	5003	2,000.00
585646156546	GA-00007 - PRITAM WFP	PJ1 : PJ1	6001	3,000.00
234234	PR-00005 - PARK SOUTH HOTEL LLC	NEW : NEW	1006	0.00
5865546454	GA-00007 - PRITAM WFP	PJ1 : PJ1	6002	0.00
To	tal :			20,000.00

9.19 WFP Outstanding Summary by Branch

The WFP Outstanding Summary by Branch report provides summary of the outstanding amount due from producers.

To generate the WFP Outstanding Summary by Branch report

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the **Reports** section, choose WFP OUTSTANDING SUMMARY BY BRANCH.
- 3. In the **Report Parameters** section, complete the following parameters:
 - COMPANY/BRANCH
 - PRODUCER NO
 - BATCH PRINTER





Figure 9-19 WFP Outstanding Summary Report

9.20 WFP Unit Balances / Pay-off Quote Report

The WFP Unit Balances/Pay-off Quote Report lists units under each credit line and displays interest owed as well as current principal balance for the unit. The report also displays the payoff quote as of when report was created. Oracle Financial Services Lending and Leasing summarizes the data for each credit line to display the credit line level total. In turn, Oracle Financial Services Lending and Leasing also summarizes all the credit line level data to arrive at the producer level balance.

To generate the WFP Unit Balances / Pay-off Quote Report

- 1. On the Oracle Financial Services Lending and Leasing home page, click the **Reports** master tab.
- 2. In the Reports section, choose WFP UNIT BALANCES / PAY-OFF QUOTE.
- 3. In the Report Parameters section, complete the following parameters:
 - COMPANY/BRANCH
 - PRODUCER NO
 - BATCH PRINTER



Figure 9-20 WFP Unit Balance PayOff Report

Report : Wholesale Floor Plan Unit Balance/Pay-off Report Date: 2/8/2016 1:54 AM **ORACLE** Financial Services Lending and Leasing

Appendix : Rounding Amounts and Rate Attributes

Rounding Amounts

Generally in the lending industry, computed amounts (interest, fees, costs and so on) are rounded to the second decimal place. However, there are occasions where the rounding of the computed amounts has to be carried out using different methods. Oracle Financial Services Lending and Leasing supports the rounding, raising of or cutting off calculated amount.

- **Rounding** will increase the resulting amount to next number up to the second decimal, based on values of third decimal.
- **Raising** will always increase the resulting amount to next number up to the second decimal.
- **Cutting** off will always cut the number after the second decimal.

Note:

The system rounds only calculated amounts (calculated fees, calculated payment, and so on) and not user-entered amounts.

You can choose the rounding method you want to use by setting the parameter value for system parameter CMN_AMOUNT_ROUND_METHOD on the Administration form (Setup menu > Administration master tab > System drop-down link > System Parameters link > System tab).

You can choose the rounding factor you want to use by setting the parameter value for system parameter CMN_AMOUNT_ROUND_FACTOR on the Administration form. Currently, Oracle Financial Services Lending and Leasing supports rounding up to two decimals only.

Examples of how resulting amounts differ by RAISE, ROUND, and CUTOFF:

Table A-1 Example 1: Amount: 234.136

Method	Result	
Round	234.14	
Raise	234.14	
Cut off	234.13	

Table A-2 Example 2: Amount: 234.134

Method	Result
Round	234.13
Raise	234.14
Cut off	234.13



Table A-3 Example 3: Amount: 234.1319999	Table A-3	Example 3: Amount: 234.1319999
--	-----------	--------------------------------

Method	Result
Round	234.13
Raise	234.14
Cut off	234.13

Rate Attributes

The system supports rounding of index rate to keep the rate calculation as simple as possible for the customers. The general practice is to round the rate to nearest eighth (1/8th) (to keep index rate in the multiple of 125) or fourth (1/4th) (to keep index rate in the multiple of 25). The system rounds only index rate and not the margin or final rate. You can define the index rounding method on the Product tab's Product Definition screen for variable rate product.

The system currently supports the following rounding of methods.

- 1. NO ROUNDING TO INDEX RATE
- 2. INDEX RATE ROUNDED TO NEAREST.25
- 3. INDEX RATE ROUNDED TO NEAREST.125

NO ROUNDING TO INDEX RATE:

Select this method for no rounding.

INDEX RATE ROUNDED TO NEAREST 0.25:

Select this method to round up to 1/4th (to keep the index rate in the multiple of 0.25).

Examples:

Table A-4 Example 1

Туре	Value
Current rate:	5.125
Round of rate:	5.25

Table A-5 Example 2

Туре	Value	
Current rate:	5.124	
Round of rate:	5.00	

INDEX RATE ROUNDED TO NEAREST 0.125:

Select this method to round up to 1/8th (to keep the index rate in the multiple of 0.125).

Examples:

Table A-6 Example 1

Туре	Value	
Current rate:	5.325	



Table A-6 (Cont.) Example 1

Туре	Value	
Rate rounded to:	5.375	

Table A-7 Example 2

Туре	Value
Current rate:	5.312
Rate rounded to:	5.250



The following table contains the calculations Oracle Financial Services Lending and Leasing uses to convert different payment frequencies (weekly, biweekly, semi monthly, and so on) to standard monthly values for installment accounts.

Payment Frequency	Scheduled Monthly Income Amount
D = Deferred	Zero fill
P = Single payment	Zero fill
W = Weekly (due every week)	Multiple by 4.33
B = Biweekly (due every two weeks)	Multiple by 2.16
E = Semi-monthly (due twice a month)	Multiple by 2
M = Monthly (due every month)	As given
L = Bimonthly (due every two months)	Divide by 2
Q = Quarterly (due every three months)	Divide by 3
T = Triannually (due every four months)	Divide by 4
S = Semi-annually (due twice a year)	Divide by 6
Y = Annually (due every year)	Divide by 12

Table B-1 Term Payments