

# Oracle® Banking Virtual Account Management Transactions User Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

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## Purpose

This guide is designed to help you quickly get acquainted with the queries, queues and transactions supported in Oracle® Banking Virtual Account Management.

## Audience

This guide is intended for Back Office Data Entry Clerk, Back Office Managers/Officers, Product Managers, End of Day Operators, and Financial Controller users.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation.

We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

The related documents are as follows:

- *Oracle Banking Security Management System User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Getting Started User Guide*
- *Overview User Guide*
- *Configuration User Guide*
- *Customer and Accounts User Guide*
- *Identifier User Guide*
- *Charges User Guide*

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

## Screenshot Disclaimer

Personal information used in the interface or documents are dummy and does not exist in the real world. It is only for reference purposes.

## Acronyms and Abbreviations

The list of acronyms and abbreviations that are used in this guide are as follows:

**Table 1 Acronyms and Abbreviations**

Abbreviation	Description
DDA	Demographic Data Access
ECA	External Customer Account

## Basic Actions

The basic actions performed in the screens are as follows:

**Table 2 Basic Actions**

Actions	Description
<b>New</b>	Click <b>New</b> to add a new record. The system displays a new record to specify the required data. The fields marked with <b>Required</b> are mandatory. <ul style="list-style-type: none"> <li>This button is displayed only for the records that are already created.</li> </ul>
<b>Save</b>	Click <b>Save</b> to save the details entered or selected in the screen.
<b>Unlock</b>	Click <b>Unlock</b> to update the details of an existing record. The system displays an existing record in editable mode. <ul style="list-style-type: none"> <li>This button is displayed only for the records that are already created.</li> </ul>
<b>Authorize</b>	Click <b>Authorize</b> to authorize the record created. A maker of the screen is not allowed to authorize the same. Only a checker can authorize a record. <ul style="list-style-type: none"> <li>This button is displayed only for the already created records. For more information on the process, refer Authorization Process.</li> </ul>
<b>Approve</b>	Click <b>Approve</b> to approve the initiated record. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Authorize</b>.</li> </ul>
<b>Reject</b>	Click <b>Reject</b> to reject the initiated record. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Authorize</b>.</li> </ul>
<b>Audit</b>	Click <b>Audit</b> to view the maker details, checker details of the particular record. <ul style="list-style-type: none"> <li>This button is displayed only for the records that are already created.</li> </ul>
<b>Close</b>	Click <b>Close</b> to close a record. This action is available only when a record is created.
<b>Confirm</b>	Click <b>Confirm</b> to confirm the action performed.
<b>Cancel</b>	Click <b>Cancel</b> to cancel the action performed.
<b>Compare</b>	Click <b>Compare</b> to view the comparison through the field values of old record and the current record. <ul style="list-style-type: none"> <li>This button is displayed in the widget once you click <b>Authorize</b>.</li> </ul>
<b>View</b>	Click <b>View</b> to view the details in a particular modification stage. <ul style="list-style-type: none"> <li>This button is displayed in the widget once you click <b>Authorize</b>.</li> </ul>
<b>View Difference only</b>	Click <b>View Difference only</b> to view a comparison through the field element values of old record and the current record, which has undergone changes. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Compare</b>.</li> </ul>
<b>Expand All</b>	Click <b>Expand All</b> to expand and view all the details in the sections. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Compare</b>.</li> </ul>
<b>Collapse All</b>	Click <b>Collapse All</b> to hide the details in the sections. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Compare</b>.</li> </ul>
<b>OK</b>	Click <b>OK</b> to confirm the details in the screen.

## Symbols and Icons

The list of symbols and icons available on the screens are as follows:

**Table 3 Symbols and Icons - Common**

















Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search
	Open a list
	Date Range
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view
	Refresh
	Click this icon to add a new row.
	Click this icon to delete a row, which is already added.



Table 3 (Cont.) Symbols and Icons - Common












Symbol/Icon	Function
	Calendar
	Alerts
	Unlock Option
	View Option
	Reopen Option

Table 4 Symbols and Icons - Widget

Symbol/Icon	Function
	Open status
	Unauthorized status
	Rejected status
	Closed status
	Authorized status
	Modification Number

# 1

## Introduction

The transaction is a process of money transfer, typically for corporates by banks. It includes banking products, payments, international trade and other services. Every day there are more than several billions of transactions are made around the world. It is an extraordinary amount of money that is transferred from one account to another.

# 2

## Transactions

This topic provides the information about the Transactions related maintenances.

This topic contains the following subtopics:

- [Amount Block](#)  
This topic provides the information about the Amount Block.
- [Internal Transfer](#)  
This topic provides information about the Internal Transfer.
- [Journal Online](#)  
This topic provides information about the Journal Online.
- [Release Uncollected Amount](#)  
This topic provides information about Uncollected Amount Release.

### 2.1 Amount Block

This topic provides the information about the Amount Block.

Amount block is used to block a specified amount for a virtual account. When an amount is blocked for a virtual account, the available balance for transaction is the current balance minus the defined amount block.

For example, If the total amount in the account is \$10,000 and the amount block is \$1,000, the available balance for transaction is \$9,000.

This topic contains the following subtopics:

- [Create Amount Block](#)  
This topic describes the systematic instructions to create an amount block for a virtual account.
- [View Amount Block](#)  
This topic describes the systematic instructions to view the list of amount blocks for a virtual account.

#### 2.1.1 Create Amount Block

This topic describes the systematic instructions to create an amount block for a virtual account.


Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Amount Block**. Under **Amount Block**, click **Create Amount Block**.

The **Create Amount Block** screen displays.

**Figure 2-1 Create Amount Block**

3. Specify the fields on **Create Amount Block** screen.

 **Note:**  
The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 2-1 Create Amount Block – Field Description**

Field	Description
<b>Effective Date</b>	Select a start date for the amount block from the drop-down calendar.
<b>Expiry Date</b>	Select an expiry date for the amount block from the drop-down calendar.
<b>Block Type</b>	Select a block type from the drop-down list.
<b>Reference Number</b>	The system generates a reference number.
<b>Source Code</b>	Click <b>Search</b> to view and select the required source code.
<b>Source Reference Number</b>	Specify the system generates a default reference number.
<b>Branch</b>	Displays the branch number.

4. Click **Add** icon to add a row and specify the required details.

The **Amount Block Details** screen displays.

For more information on fields, refer to the field description table.

**Table 2-2 Amount Block Details – Field Description**

Field	Description
<b>Account Number</b>	Click <b>Search</b> icon to view and select the account number.
<b>Account Branch</b>	Based on the <b>Account Number</b> selected, the information is auto-populated.
<b>Block Currency</b>	Click <b>Search</b> icon to view and select a currency.
<b>Requested Amount in Block Currency</b>	Specify an amount for the blocked currency.
<b>Account Currency</b>	Based on the <b>Account Number</b> selected, the information is auto-populated.

**Table 2-2 (Cont.) Amount Block Details – Field Description**

Field	Description
<b>Requested Amount in Account Currency</b>	Specify the requested amount block.
<b>Released Amount in Block Currency</b>	The system generates the release amount.
<b>Outstanding Amount in Block Currency</b>	The system generates the outstanding amount.
<b>ECA System Reference Number</b>	Displays the ECA system reference number details.
<b>Real Account Number</b>	The system generates the real account number.
<b>Real Account Branch</b>	The system generates the real account branch.
<b>Real Account Currency</b>	The system generates the real account currency.
<b>Real Account Amount</b>	The system generates the real account amount.
<b>Real Account Exchange Rate</b>	The system generates the real account exchange rate.
<b>Remarks</b>	Specify additional details of the amount block.

5. Click **Delete** icon to delete the selected row.
6. Click **Save** to save the details.  
The user can view the configured amount block in the [View Amount Block](#).
7. Click **Cancel** to close the details without saving.

## 2.1.2 View Amount Block

This topic describes the systematic instructions to view the list of amount blocks for a virtual account.

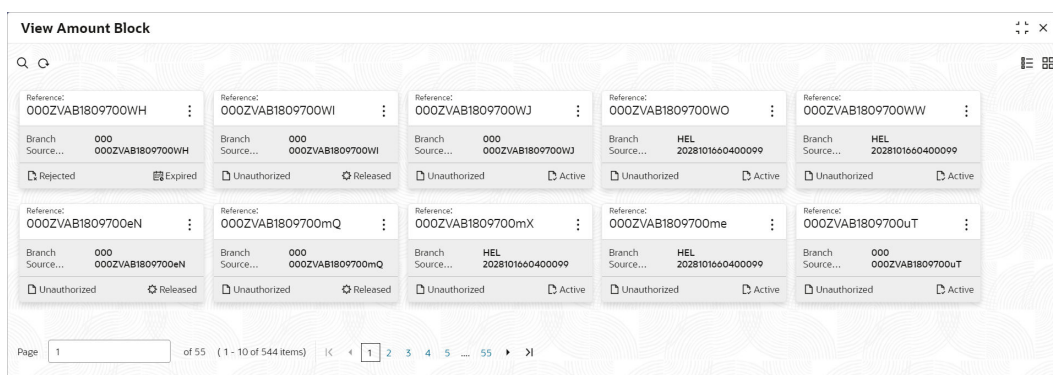
The user can block an amount using the [Create Amount Block](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Amount Block**. Under **Amount Block**, click **View Amount Block**.

The **View Amount Block** screen displays.

**Figure 2-2 View Amount Block**



For more information on fields, refer to the field description table.

**Table 2-3 View Amount Block – Field Description**

Field	Description
<b>Reference Number</b>	Displays the amount block reference number.
<b>Branch</b>	Displays the branch number.
<b>ECA System Reference Number</b>	Displays the ECA reference number.
<b>Authorized Status</b>	Displays the authorization status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul>
<b>Transaction Status</b>	Displays the transaction status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Expired</b></li> <li>• <b>Released</b></li> <li>• <b>Pending</b></li> </ul>

## 2.2 Internal Transfer

This topic provides information about the Internal Transfer.

The internal transfer is used to transfer funds from one virtual account to another virtual account that are mapped to same real account of the same customer. Internal transfers are processed immediately so that, the funds become available in the receiving account straight away.

This topic contains the following subtopics:

- [Create Internal Transfer](#)  
This topic describes the systematic instructions to configure internal transfer from one virtual account to another within the structure mapped to the same account of the customer.
- [View Internal Transfer](#)  
This topic describes the systematic instructions to view the list of configured internal transfer details for a customer.

### 2.2.1 Create Internal Transfer

This topic describes the systematic instructions to configure internal transfer from one virtual account to another within the structure mapped to the same account of the customer.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Internal Transfer**. Under **Internal Transfer**, click **Create Internal Transfer**.

The **Create Internal Transfer** screen displays.

**Figure 2-3 Create Internal Transfer**

- Specify the fields on **Create Internal Transfer** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 2-4 Create Internal Transfer – Field Description**

Field	Description
<b>Booking Reference Number</b>	The system generates the booking reference number.
<b>Booking Date</b>	By default, the application date is selected as the booking date.
<b>Value Date</b>	Click <b>Calendar</b> to select a value date from the drop-down calendar.
<b>Source Code</b>	Click <b>Search</b> icon to view and select the source code.
<b>Source Reference Number</b>	Specify the source reference number.
<b>Customer Number</b>	Click <b>Search</b> icon to view and select the customer number.
<b>Real Account Number</b>	Click <b>Search</b> icon to view and select the account number. Depending on the real account number selected, the associated virtual account number are populated in the Virtual Account Number fields of Transaction Details and Offset Details.
<b>Real Account Branch</b>	Based on the <b>Real Account Number</b> selected, the information is auto-populated.

Table 2-4 (Cont.) Create Internal Transfer – Field Description

Field	Description
<b>Original Reference Number</b>	The system generates the original reference number.
<b>Virtual Account Number</b>	Click <b>Search</b> icon to view and select the virtual account number.
<b>Currency</b>	Based on the <b>Virtual Account Number</b> selected, the information is auto-populated.
<b>Amount</b>	Specify the amount.
<b>Transaction Code</b>	Click <b>Search</b> icon to view and select the transaction code. To create a new transaction code, refer to <b>Transaction Code</b> in the <i>Oracle Banking Common Core User Guide</i> .
<b>Debit/Credit Indicator</b>	Select one of the options to indicate if the transaction is debit/credit.
<b>Virtual Account Number</b>	Click <b>Search</b> icon to view and select the virtual account number.
<b>Currency</b>	Based on the <b>Virtual Account Number</b> selected, the information is auto-populated.
<b>Amount</b>	The system populates the amount entered in the Transaction Details.
<b>Transaction Code</b>	Click <b>Search</b> icon to view and select the transaction code.
<b>Debit/Credit Indicator</b>	Select one of the options to indicate if the transaction is debit/credit. If the Transaction Details is selected as Debit, the Offset Details is automatically selected as Credit. As both cannot be debit/credit.
<b>Remarks</b>	Specify additional information about the internal transfer fund.

4. Click **Save** to save the details.

The user can view the configured internal transfer details in the [View Internal Transfer](#).

5. Click **Cancel** to close the details without saving.

## 2.2.2 View Internal Transfer

This topic describes the systematic instructions to view the list of configured internal transfer details for a customer.

The user can perform an internal transfer using the [Create Internal Transfer](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Internal Transfer**. Under **Internal Transfer**, click **View Internal Transfer**.

The **View Internal Transfer** screen displays.



Figure 2-4 View Internal Transfer

Booking Reference Number	Booking Date	Customer	Transaction	Authorized Status
000ZVIB1809700mP	2018-04-07	000462	1000381	Unauthorized
000ZVIB1809700mQ	2018-04-07	000462	1000382	Rejected
000ZVIB1809700uT	2018-04-07	000462	1000426	Rejected
000ZVIB1809801lg	2018-04-08	020202	1000085	Authorized
000ZVIB1809801li	2018-04-08	020202	1000085	Unauthorized
000ZVIB180990008	2018-04-09	222222	1159700	Unauthorized
000ZVIB1809700uU	2018-04-07	000462	1000427	Unauthorized
000ZVIB1809701lf	2018-04-07	000462	1000405	Unauthorized
000ZVIB180990006	2018-04-09	222222	1159702	Unauthorized
000ZVIB180990007	2018-04-09	222222	1159703	Unauthorized

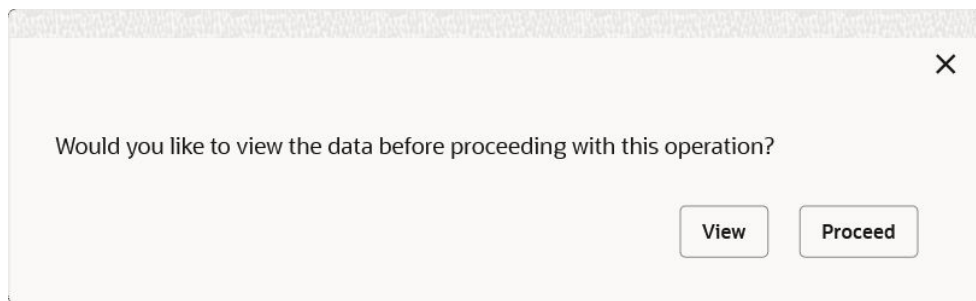
For more information on fields, refer to the field description table.

Table 2-5 View Internal Transfer – Field Description

Field	Description
<b>Booking Reference Number</b>	Displays the booking reference number associated with the internal transfer.
<b>Booking Date</b>	Displays the booking date associated with the internal transfer.
<b>Real Customer Number</b>	Displays the number of the customer.
<b>Transaction Virtual Account Number</b>	Displays the transaction virtual account number.
<b>Authorized Status</b>	Displays the authorization status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul>
<b>Transaction Status</b>	Displays the transaction status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Reversed</b></li> <li>• <b>Expired</b></li> </ul>

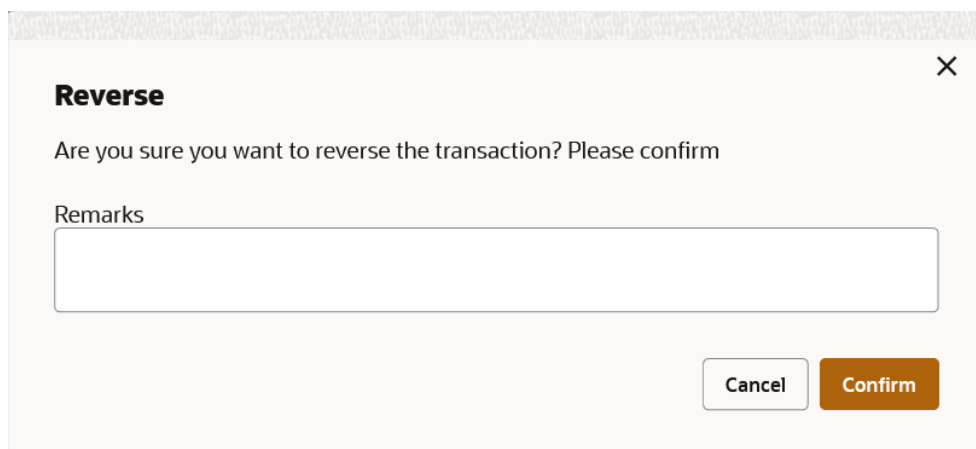
#### Reverse the Internal Transfer:

- On **View Internal Transfer** screen, click **three-dots** icon, and click **Reverse**.  
The **Reversal Confirmation** popup screen displays.

**Figure 2-5 Reversal Confirmation**

4. Click **View** to view the data before proceeding with the reversal.
5. Click **Proceed** to proceed with the reversal.

The **Reversal Remarks** popup screen displays.

**Figure 2-6 Reversal Remarks**

6. Specify the remarks in the **Remarks** field.
7. Click **Confirm** to reverse the internal transfer.

## 2.3 Journal Online

This topic provides information about the Journal Online.

Journal online is used for posting debit/credit transactions to virtual accounts. Any transaction posted on the virtual account is redirected to the underlying DDA for transaction posting into the real account.

This topic contains the following subtopics:

- [Create Journal Online](#)  
This topic describes the systematic instructions to post debit/credit transactions for a virtual account.
- [View Journal Online](#)  
This topic describes the systematic instructions to view a list of journal online transactions.

## 2.3.1 Create Journal Online

This topic describes the systematic instructions to post debit/credit transactions for a virtual account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Journal Online**. Under **Journal Online**, click **Create Journal Online**.

The **Create Journal Online** screen displays.

**Figure 2-7 Create Journal Online**

3. Specify the fields on **Create Journal Online** screen.

**Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 2-6 Create Journal Online – Field Description**

Field	Description
<b>Source Code</b>	Click <b>Search</b> icon to view and select the required source code.
<b>Source Reference Number</b>	Specify the source reference number.

Table 2-6 (Cont.) Create Journal Online – Field Description

Field	Description
<b>Booking Date</b>	By default, the application date is selected as the booking date.
<b>Initiation Date</b>	By default, the application date is selected as the initiation date.
<b>Processing Reference Number</b>	The system generates a unique processing reference for the transaction.
<b>Original Reference Number</b>	The system generates an original reference number for the transaction.
<b>Account Number (Virtual Account/Identifier)</b>	Click <b>Search</b> icon to view and select the required account number.
<b>Virtual Account Currency</b>	Based on the <b>Virtual Account</b> selected, the information is auto-populated.
<b>Virtual Account Branch</b>	Based on the <b>Virtual Account</b> selected, the information is auto-populated.
<b>Debit/Credit</b>	Select if the transaction is debit/credit.
<b>Force Debit</b>	If selected, the account is forced debited and no balance check is performed.
<b>Transaction Currency</b>	Click <b>Search</b> icon to view and select the transaction currency.
<b>Transaction Amount</b>	Specify the transaction amount.
<b>Transaction Code</b>	Click <b>Search</b> icon to view and select the transaction code.
<b>Value Date</b>	By default, the application date is selected as the value date.
<b>Exchange Rate</b>	Specify the exchange rate.
<b>Amount in Account Currency</b>	Specify the amount in account currency.
<b>Reconciliation Reference Number</b>	Specify additional information about the transaction that is used for the reconciliation purpose.
<b>ECA or Block Reference Number</b>	Specify the block or ECA reference number.
<b>Reporting Information</b>	Specify additional information about the transaction which must be reported.
<b>Real Account Number</b>	Specify the real account number.
<b>Real Account Branch</b>	Specify the real account branch.
<b>Real Account Exchange Rate</b>	Specify the real account exchange rate.
<b>Real Account Amount</b>	Specify the real account amount.
<b>Skip DDA Entries</b>	If enabled, indicates to skip a DDA entry for an account number.
<b>DDA Offset</b>	Click <b>Search</b> icon to view and select the DDA offset details.
<b>Additional Text</b>	Specify additional information about the transaction.

4. Click **Add** icon to add a row and specify the required details.
5. Click **Save** to save the details.

The user can view the configured journal online in the [View Journal Online](#).

6. Click **Cancel** to close the details without saving.

## 2.3.2 View Journal Online

This topic describes the systematic instructions to view a list of journal online transactions.

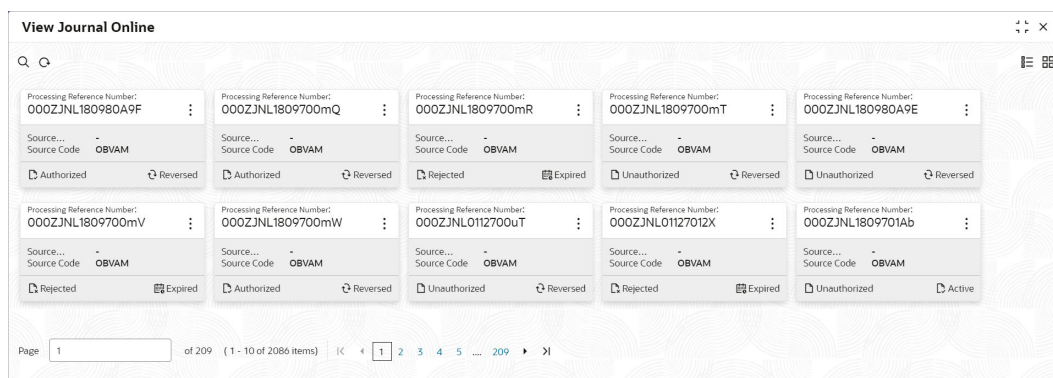
The user can post debit/credit transactions to the virtual accounts using the [Create Journal Online](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Journal Online**. Under **Journal Online**, click **View Journal Online**.

The **View Journal Online** screen displays.

**Figure 2-8 View Journal Online**



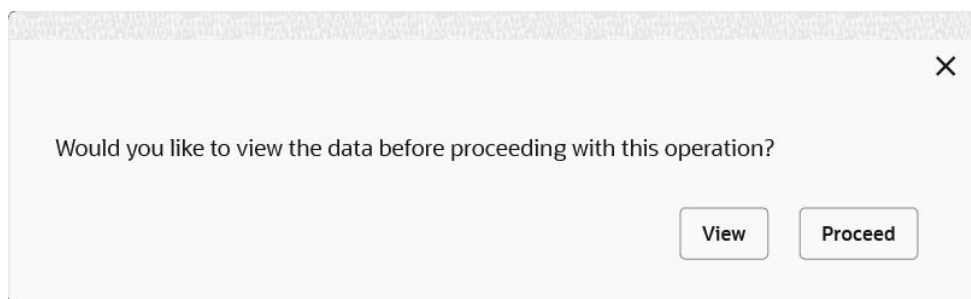
For more information on fields, refer to the field description table.

**Table 2-7 View Journal Online – Field Description**

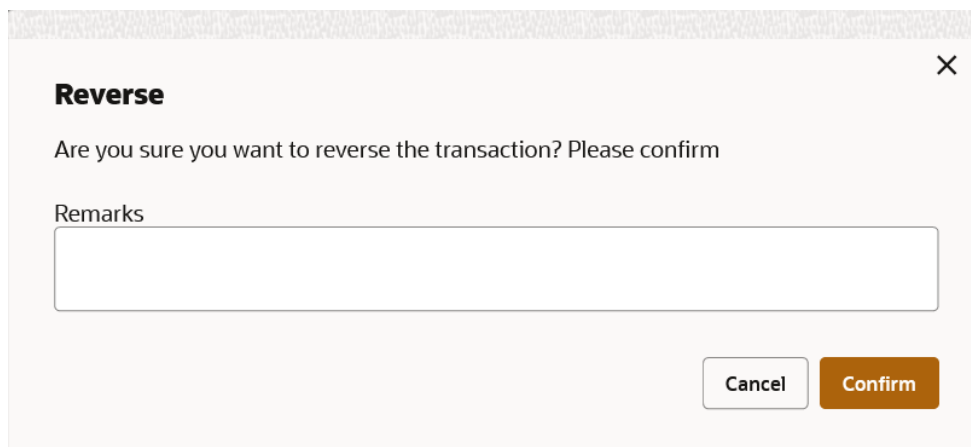
Field	Description
<b>Processing Reference Number</b>	Displays the processing reference number.
<b>Source Reference Number</b>	Displays the source reference number.
<b>Source Code</b>	Displays the source code.
<b>Authorized Status</b>	Displays the authorization status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul>
<b>Transaction Status</b>	Displays the transaction status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Reversed</b></li> <li>• <b>Pending</b></li> <li>• <b>Expired</b></li> </ul>

**Reverse the Journal:**

3. On **View Journal Online** screen, click **three-dots** icon, and click **Reverse**.  
The **Reversal Confirmation** popup screen displays.

**Figure 2-9 Reversal Confirmation**

4. Click **View** to view the data before proceeding with the reversal.
5. Click **Proceed** to proceed with the reversal.  
The **Reversal Remarks** popup screen displays.

**Figure 2-10 Reversal Remarks**

6. Specify the remarks in the **Remarks** field.
7. Click **Confirm** to reverse the journal transaction.

**Note:**

Once the maker reverses the journal transaction, the checker needs to authorize the original journal transaction which is marked for reversal. The system will automatically create a reversal transaction in authorized status once the original journal marked for reversal is authorized.

**Table 2-8 Journal Reversal - Sample Process Flow**

SL No	Description	Processing Reference Number	Original Reference Number	Authorization Status	Transaction Status
1	Maker creates a Journal transaction	TXREF1234567	-	Unauthorized	Active
2	Checker approves the journal transaction	TXREF1234567	-	Authorized	Active
3	Maker reverses the journal transaction	TXREF1234567	-	Unauthorized	Reversed
4a	Checker approves the journal transaction marked for reversal	TXREF1234567	-	Authorized	Reversed
4b	System automatically creates a reversal transaction in authorized status	REVREF1234567	TXREF1234567	Authorized	Active

## 2.4 Release Uncollected Amount

This topic provides information about Uncollected Amount Release.

Uncollected funds are generally released automatically after a specified time interval. It is referred as **Availability Information** and maintained at a transaction code level in Oracle Banking Virtual Account Management.

However, the user can also release the uncollected funds manually through **Release Uncollected Amount** screen.

This topic contains the following subtopics:

- [Release Uncollected Amount](#)  
This topic describes the systematic instructions to release uncollected funds manually for credit transactions for which the manual release has been specified at a transaction code level or which are yet to be released automatically.
- [View Released Uncollected Amount](#)  
This topic describes the systematic instructions to view a list of manually released uncollected amount.

### 2.4.1 Release Uncollected Amount

This topic describes the systematic instructions to release uncollected funds manually for credit transactions for which the manual release has been specified at a transaction code level or which are yet to be released automatically.

For automatic release, the user can release the funds before the expected release date.

Specify **User ID** and **Password**, and login to **Home** screen.


1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.

- Under **Transactions**, click **Release Uncollected Amount**. Under **Release Uncollected Amount**, click **Release Uncollected Amount**.

The **Release Uncollected Amount** screen displays.

**Figure 2-11 Release Uncollected Amount**

- Specify the fields on **Release Uncollected Amount** screen.

 **Note:**  
The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 2-9 Release Uncollected Amount - Field Description**

Field	Description
<b>Source Code</b>	Click <b>Search</b> to view and select the required source code.
<b>Reference Number</b>	The system generates a unique reference number for each of the release request.
<b>Virtual Account Number</b>	Click <b>Search</b> to view and select the virtual account number.
<b>Virtual Account Name</b>	Displays the virtual account name based on the Virtual Account Number selected.
<b>Expected Release Date Range</b>	Select the expected release date range from the calendar list.

- Click **Query** to view the credit transactions which are yet to be released.

For more information on fields, refer to the field description table.

**Table 2-10 Release Uncollected Amount (Search Result) - Field Description**

Field	Description
<b>Virtual Account Number</b>	Displays the virtual account number.
<b>Source Reference</b>	Displays the source reference.
<b>Transaction Reference Number</b>	Displays the transaction reference number.



**Table 2-10 (Cont.) Release Uncollected Amount (Search Result) - Field Description**

Field	Description
<b>Uncollected Amount</b>	Displays the uncollected amount.
<b>Expected Release Date</b>	Displays the expected release date. Expected release date is derived based on the balance availability parameter configured for the transaction code.
<b>Actual Release Time</b>	Displays the actual release time of the transaction.

5. Click **Reset** to clear the search criteria.
6. Select the **Checkbox** for the transactions which has to be released.
7. Click **Save** to save the details.

The user can view the manually released uncollected amount details in the [View Released Uncollected Amount](#).

8. Click **Cancel** to close the details without saving.

## 2.4.2 View Released Uncollected Amount

This topic describes the systematic instructions to view a list of manually released uncollected amount.

The user can release the uncollected amount manually using the [Release Uncollected Amount](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Transactions**.
2. Under **Transactions**, click **Release Uncollected Amount**. Under **Release Uncollected Amount**, click **View Release Uncollected Amount**.

The **View Release Uncollected Amount** screen displays.

**Figure 2-12 View Release Uncollected Amount**

The screenshot displays the 'View Released Uncollected Amount' interface. It features a search bar at the top left and a search icon at the top right. The main content area contains a grid of 10 transaction cards, arranged in two rows of five. Each card displays the following information:

- Reference Number: (e.g., 000UNCL1809901Qk)
- Source Code: OBVAM
- Authorized status: Authorized (indicated by a checkmark icon)

At the bottom of the screen, there is a pagination control showing 'Page 1 of 9 (1 - 10 of 84 Items)' and navigation buttons for page 1, 2, 3, 4, 5, and 9.

For more information on fields, refer to the field description table.

**Table 2-11 View Released Uncollected Amount**

<b>Field</b>	<b>Description</b>
<b>Reference Number</b>	Displays the system generated reference number for the release request.
<b>Source Code</b>	Displays the source code for the release request.
<b>Authorized Status</b>	Displays the authorization status of the record. The options are: <ul style="list-style-type: none"><li>• <b>Authorized</b></li><li>• <b>Rejected</b></li><li>• <b>Unauthorized</b></li></ul>

# 3

## Queries

This topic provides the information about the Queries related maintenances.

This topic contains the following subtopics:

- [Account Sanction Status History](#)  
This topic describes the systematic instructions to view the history of sanction status updates of a virtual account.
- [Transaction Enquiry](#)  
This topic describes the systematic instructions to view a list of transaction performed in virtual account(s) or virtual identifier accounts for a given period.
- [Account Transaction Limit Utilization](#)  
This topic describes the systematic instructions to view the current transaction limit utilization for a specific virtual account.
- [Adhoc Account Report](#)  
This topic describes the systematic instructions to generate and download the Adhoc account report.
- [View Generated Statements](#)  
This topic describes the systematic instructions to query and view the already generated SWIFT, ISO and PDF statement details.
- [Virtual Account Statement](#)  
This topic describes the systematic instructions to generate the list of all transactions and their effective account balances in a PDF format .
- [Inter Entity Positions](#)  
This topic describes the systematic instructions to view the positions between the two entities of a specific customer for a day or for a given period.

### 3.1 Account Sanction Status History

This topic describes the systematic instructions to view the history of sanction status updates of a virtual account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **Account Sanction Status History**.  
The **Account Sanction Status History** screen displays.

**Figure 3-1 Account Sanction Status History**

For more information on fields, refer to the field description table.

**Table 3-1 Account Sanction Status History – Field Description**

Field	Description
<b>Virtual Account Number</b>	Click <b>Search</b> to view and select the Virtual Account Number.
<b>Virtual Account Name</b>	Displays the Virtual Account Name based on Virtual Account Number selected.
<b>Date Range</b>	Select the start and end date from the drop-down calendar.

3. Click **Query** to view account sanction status history details.

**Table 3-2 Account Sanction Status History (Search Result) – Field Description**

Field	Description
<b>Source Reference</b>	Displays the source reference number.
<b>Reference Number</b>	Displays the reference number.
<b>Sanction Status</b>	Displays the sanction status.
<b>Maker ID</b>	Displays the maker ID.
<b>Authorized ID</b>	Displays the Authorized ID.
<b>Date</b>	Displays the date.
<b>Remarks</b>	Displays the remarks.

4. Click **Reset** to clear the search criteria.

## 3.2 Transaction Enquiry

This topic describes the systematic instructions to view a list of transaction performed in virtual account(s) or virtual identifier accounts for a given period.

The transactions include both journal transactions and internal transfers.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **Transaction Enquiry**.

The **Transaction Enquiry** screen displays.  
If the **Transaction Enquiry** is selected for **Virtual Account**,

**Figure 3-2 Transaction Enquiry - Virtual Account**

**Transaction Enquiry**

Virtual Account: **Identifier**

Transaction Date Range: April 9, 2018 to April 9, 2018

Transaction Currency: [Search]

Virtual Account Number: 1146436

Virtual Account Name: Alstom Transport Limited

Debit/Credit: [Dropdown]

Source Code: [Search]

Transaction Type: [Dropdown]

Include Child Accounts:

Buttons: Query, Diagram View, Export

Virtual Account Number	Transaction Reference Number	Debit/Credit	Transaction Currency	Transaction Amount	Transaction Code	Transaction Date	Value Date	Additional Information	Reconciliation Reference
1146436	000ZJNL180990E2N	Debit	USD	\$1,800.00	001	April 9, 2018	April 9, 2018		
1146436	000ZJNL180990E2O	Debit	USD	\$1,500.00	001	April 9, 2018	April 9, 2018		

Page: 1 of 1 (1 - 2 of 2 Items)

If the **Transaction Enquiry** is selected for **Identifier**,

**Figure 3-3 Transaction Enquiry - Identifier**

**Transaction Enquiry**

Virtual Account: **Identifier**

Transaction Date Range: April 9, 2018 to April 9, 2018

Transaction Currency: [Search]

Virtual Identifier: STOREV1

Identifier Description: Stored

Virtual Account Name: [Dropdown]

Debit/Credit: Credit

Source Code: [Search]

Transaction Type: [Dropdown]

Include Child Accounts:

Buttons: Query, Diagram View, Export

Virtual Account Number	Transaction Reference Number	Debit/Credit	Transaction Currency	Transaction Amount	Transaction Code	Transaction Date	Value Date	Additional Information	Reconciliation Reference
STOREV112	000ZJNL1809902rb	Credit	GBP	£12.00	000	April 9, 2018	April 9, 2018		
STOREV112	000ZJNL1809903Fd	Credit	GBP	£1,000.00	000	April 9, 2018	April 7, 2018	Additional Text	
STOREV112	000ZJNL1809903Gc	Credit	GBP	£1,000.00	000	April 9, 2018	April 7, 2018	Additional Text	Recon123

Page: 1 of 1 (1 - 3 of 3 Items)

For more information on fields, refer to the field description table.

**Table 3-3 Transaction Enquiry – Field Description**

Field	Description
<b>Virtual Account / Identifier</b>	Select the option to enquire the transaction details. The options are: <ul style="list-style-type: none"> <li>• <b>Virtual Account</b></li> <li>• <b>Identifier</b></li> </ul>
<b>Virtual Identifier</b>	Click <b>Search</b> icon to view and select a virtual identifier for which the transactions details has to be fetched. <b>Note:</b> This field displays only for the <b>Identifier-based Transaction Enquiry</b> .
<b>Identifier Description</b>	Displays the brief description about the selected virtual identifier. <b>Note:</b> This field displays only for the <b>Identifier-based Transaction Enquiry</b> .
<b>Transaction Date Range</b>	Select a start and end date between which the transactions has to be fetched for the selected virtual account(s)/identifier.
<b>Virtual Account Number</b>	Click <b>Search</b> icon to view and select a virtual account number for which the transactions details has to be fetched for the <b>Virtual Account-based Transaction Enquiry</b> . OR Specify the virtual account number for which the transaction details has to be fetched for the <b>Identifier-based Transaction Enquiry</b> .
<b>Virtual Account Name</b>	Displays the name of the selected virtual account.
<b>Debit/Credit</b>	Select whether the debit or credit transactions has to fetched. The options are: <ul style="list-style-type: none"> <li>• <b>Debit</b></li> <li>• <b>Credit</b></li> </ul> <b>Note:</b> This field is defaulted to <b>Credit</b> for the <b>Identifier-based Transaction Enquiry</b> .
<b>Transaction Currency</b>	Click <b>Search</b> icon to view and select the currency for the transaction from the list.
<b>Source Code</b>	Click <b>Search</b> icon to view and select the source code from the list.
<b>Transaction Type</b>	Select a type of transaction. The options are: <ul style="list-style-type: none"> <li>• <b>Journal</b></li> <li>• <b>Internal Transfer</b></li> </ul> <b>Note:</b> This field is enabled only for the <b>Virtual Account-based Transaction Enquiry</b> .
<b>Include Child Accounts</b>	Select the toggle whether to include the child accounts. <b>Note:</b> This field is enabled only for the <b>Virtual Account-based Transaction Enquiry</b> .

3. Click **Query** to view the amount transactions.

For more information on fields, refer to the field description table.

**Table 3-4 Transaction Enquiry - Search Result – Field Description**

Field	Description
<b>Virtual Account Number</b>	Displays the virtual account number.

Table 3-4 (Cont.) Transaction Enquiry - Search Result – Field Description

Field	Description
<b>Transaction Reference Number</b>	Displays the transaction reference number.
<b>Debit/Credit</b>	Indicates if its a debit/credit transaction.
<b>Transaction Currency</b>	Displays the transaction currency.
<b>Transaction Amount</b>	Displays the transaction amount.
<b>Transaction Code</b>	Displays the transaction code.
<b>Transaction Date</b>	Displays the transaction date.
<b>Value Date</b>	Displays the value date.
<b>Additional Information</b>	Displays the additional information about the transactions.
<b>Reconciliation Reference Number</b>	Displays the reconciliation reference number.
<b>Exchange Rate</b>	Displays the exchange rate.
<b>Real Account</b>	Displays the real account number.
<b>Real Account Currency</b>	Displays the currency of the real account.
<b>Real Account Branch</b>	Displays the branch of the real account.
<b>Real Transaction Exchange Rate</b>	Displays the transaction exchange rate of the real account.
<b>Real Transaction Amount</b>	Displays the transaction amount in the real account.
<b>Source Code</b>	Displays the source code.
<b>Source Reference</b>	Displays the source reference number.
<b>Transaction Type</b>	Displays the type of transaction.

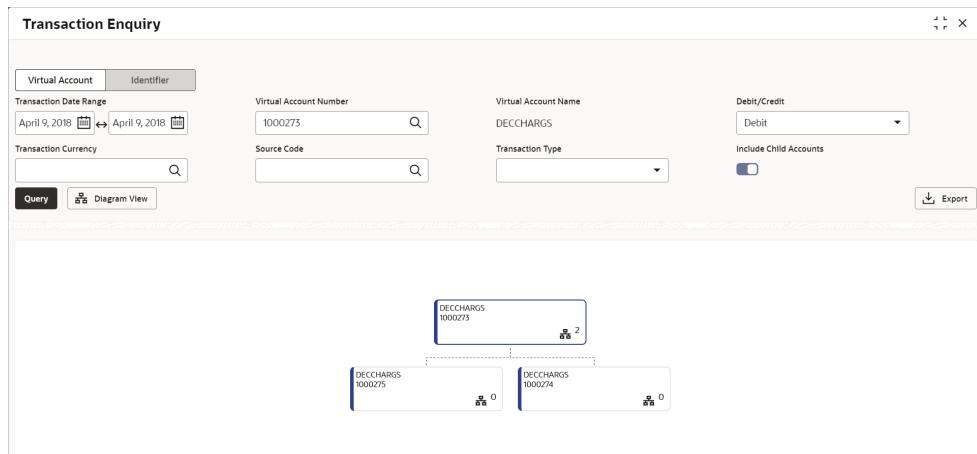
- Click **Diagram View** to view the virtual account details in Diagram view.

 **Note:**

This button is enabled only for the **Virtual Account-based Transaction Enquiry**.

The **Diagram View** screen displays.

**Figure 3-4 Transaction Enquiry - Diagram View**



For more information on fields in each node, refer to the field description table.

**Table 3-5 Transaction Enquiry - Diagram View - Field Description**

Field	Description
<b>Virtual Account Name</b>	Displays the virtual account name.
<b>Virtual Account Number</b>	Displays the virtual account number.

5. Click **Export** to export the transaction enquiry for the selected virtual account/ identifier in csv format.

## 3.3 Account Transaction Limit Utilization

This topic describes the systematic instructions to view the current transaction limit utilization for a specific virtual account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **Account Transaction Limit Utilization**.  
The **Account Transaction Limit Utilization** screen displays.



**Figure 3-5 Account Transaction Limit Utilization**

The screenshot displays the 'Account Transaction Limit Utilization' interface. At the top, there are search fields for 'Virtual Account Number' (containing '1146289') and 'Virtual Account Name' (containing 'FileTest1'). Below this is a 'Restrictions' section with a table showing limit codes and their descriptions. The table has columns for 'Restriction ID', 'Description', and 'Number of Transactions Allowed'. It lists two entries: RESV with description RESV and 2 transactions allowed, and RESS with description RESS and 3 transactions allowed. Below the table is a pagination control showing 'Page 1 of 1 (1-2 of 2 items)'. The 'Utilization' section contains another table with columns for 'Restriction ID', 'Start Date', 'End Date', 'Number of Transactions Allowed', 'Utilized Count', and 'Available Count'. It shows two rows: one for RESV from April 9, 2018 to April 9, 2018 with 2 allowed and 0 utilized transactions, and one for RESS from April 9, 2018 to April 15, 2018 with 3 allowed and 0 utilized transactions. This section also includes a pagination control for 'Page 1 of 1 (1-2 of 2 items)'.

For more information on fields, refer to the field description table.

**Table 3-6 Account Transaction Limit Utilization – Field Description**

Field	Description
<b>Virtual Account Number</b>	Click <b>Search</b> to view and select a virtual account number.
<b>Virtual Account Name</b>	Displays the name of the selected Virtual Account.
<b>Transaction Limit Restrictions</b>	<b>Displays the following fields to view the transaction limit restrictions for a specific virtual account.</b>
<b>Limit Code</b>	Displays the limit code maintained at the product level for the selected Virtual Account.
<b>Description</b>	Displays the description of the selected limit code.
<b>Restriction ID</b>	Displays the restriction ID(s) maintained for the limit rule attached to the limit code.
<b>Description</b>	Displays the description of the specific Restriction ID.
<b>Number of Transaction Allowed</b>	Displays the number of transactions allowed for the specific Restriction ID based on customer account product or specific virtual account level if maintained.
<b>Utilization</b>	<b>Displays the following fields to view the current transaction limit utilization of the Virtual Account.</b>
<b>Restriction ID</b>	Displays the restriction ID(s) applicable for the virtual account.
<b>Start Date</b>	Displays the start date of the current restriction period. This is based on period configured for the respective restriction ID in the limit rule.
<b>End Date</b>	Displays the end date of the current restriction period. This is based on period configured for the respective restriction ID in the limit rule.
<b>Number of Transactions Allowed</b>	Displays the number of transactions allowed for the restriction ID for the specific period based on customer account product or account level if maintained.
<b>Utilized Count</b>	Displays the current utilization of transaction limit for the specific restriction ID and period.

**Table 3-6 (Cont.) Account Transaction Limit Utilization – Field Description**

Field	Description
<b>Available Count</b>	Displays the available transaction limit for the specific restriction ID and period.

## 3.4 Adhoc Account Report

This topic describes the systematic instructions to generate and download the Adhoc account report.

The **Adhoc Account Report** is used to generate Intra-day adhoc account report for a given virtual account number. Once the report is generated, user can view the report on the screen with an option to download.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **Adhoc Account Report**.

The **Adhoc Account Report** screen displays

**Figure 3-6 Adhoc Account Report**

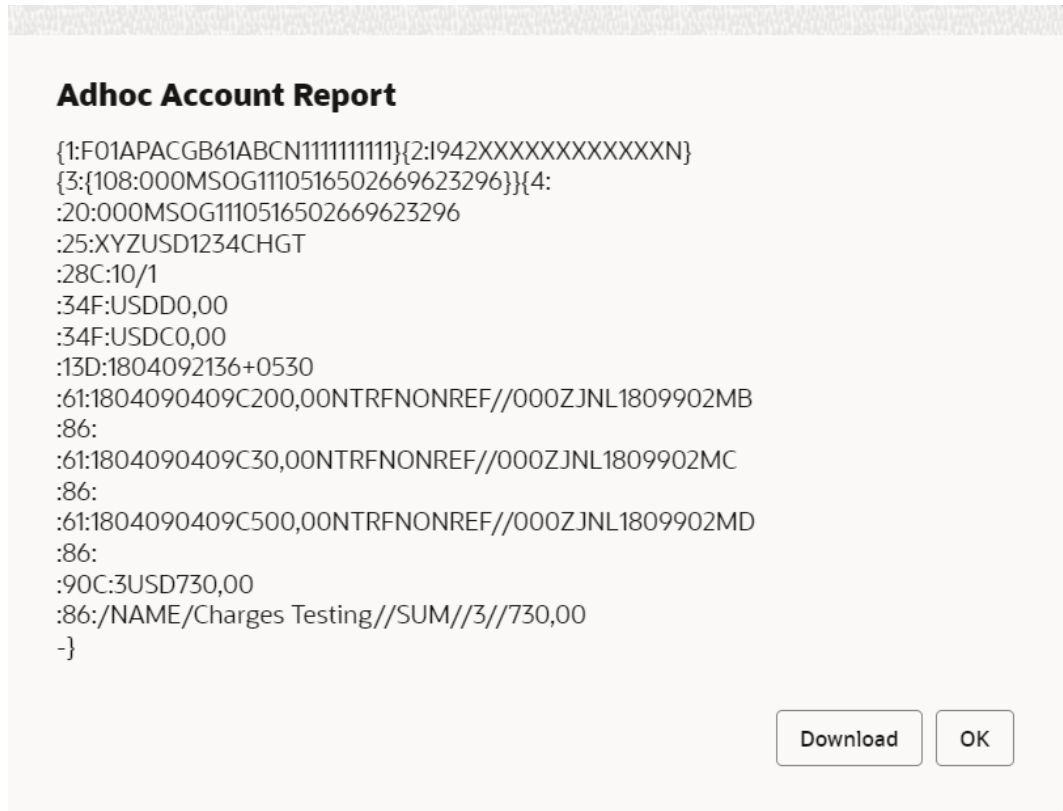
.For more information on fields, refer to the field description table.

**Table 3-7 Adhoc Account Report – Field Description**

Field	Description
<b>Virtual Account Number</b>	Click <b>Search</b> icon to view and select the required virtual account number.
<b>Message Type</b>	Select one of the message type from the drop-down list: <ul style="list-style-type: none"> <li>• <b>MT942</b></li> <li>• <b>CAMT.052</b></li> </ul>

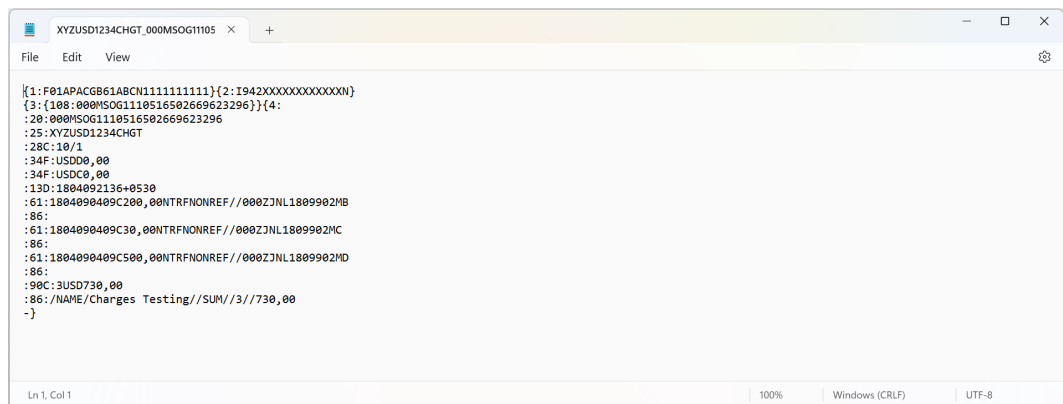
3. Click **Generate** to view the interim virtual account report on the screen.  
The **Adhoc Account Report** displays.

**Figure 3-7 Adhoc Account Report - View**



4. Click **Download** to download the interim account report in .txt format. A sample screenshot of the downloaded report is below.

**Figure 3-8 Adhoc Account Report - Download**



The user can also view the report in [View Generated Statements](#).

## 3.5 View Generated Statements

This topic describes the systematic instructions to query and view the already generated SWIFT, ISO and PDF statement details.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **View Generated Statements**.

The **View Generated Statements** screen displays.

**Figure 3-9 View Generated Statements**

3. Specify the fields on **View Generated Statements** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 3-8 View Generated Statements – Field Description**

Field	Description
<b>Customer ID</b>	Click <b>Search</b> icon to view and select the customer ID.
<b>Virtual Entity ID</b>	Click <b>Search</b> icon to view and select the virtual entity ID.
<b>Virtual Account Branch</b>	Click <b>Search</b> icon to view and select the virtual account branch.
<b>Virtual Account Number</b>	Click <b>Search</b> icon to view and select the virtual account number.

Table 3-8 (Cont.) View Generated Statements – Field Description

Field	Description
<b>Message Type</b>	Select a type of transaction from the drop-down list. The available options are: <ul style="list-style-type: none"> <li>• <b>MT-940</b></li> <li>• <b>MT-950</b></li> <li>• <b>MT-942</b></li> <li>• <b>CAMT-052</b></li> <li>• <b>CAMT-053</b></li> <li>• <b>PDF</b></li> </ul>
<b>Date Range</b>	Select a start and end date from the drop-down calendar.

4. Click **Query** to view the statement.

For more information on fields, refer to the field description table.

Table 3-9 View Generated Statements (Search Result) – Field Description

Field	Description
<b>Branch</b>	Displays the branch.
<b>Virtual Account Number</b>	Displays the virtual account number.
<b>Virtual Entity ID</b>	Displays the virtual entity ID.
<b>Statement Date</b>	Displays the statement date.
<b>Message Type</b>	Displays the type of message the statement is generated.
<b>Reference</b>	Displays the reference details.
<b>Parent Reference</b>	Displays the parent reference details.
<b>View Statement</b>	Displays the statement.

## 3.6 Virtual Account Statement

This topic describes the systematic instructions to generate the list of all transactions and their effective account balances in a PDF format .

The **Virtual Account Statement** is used to generate all transactions with their effective account balances over a specified period of time for a given virtual account number that is associated with a virtual entity. The virtual account statement is generated in a downloadable PDF format.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **Virtual Account Statement**.

The **Virtual Account Statement** screen displays.

**Figure 3-10 Virtual Account Statement**


3. Specify the fields on **Virtual Account Statement** screen.

 **Note:**

The fields marked as **Required** are mandatory.

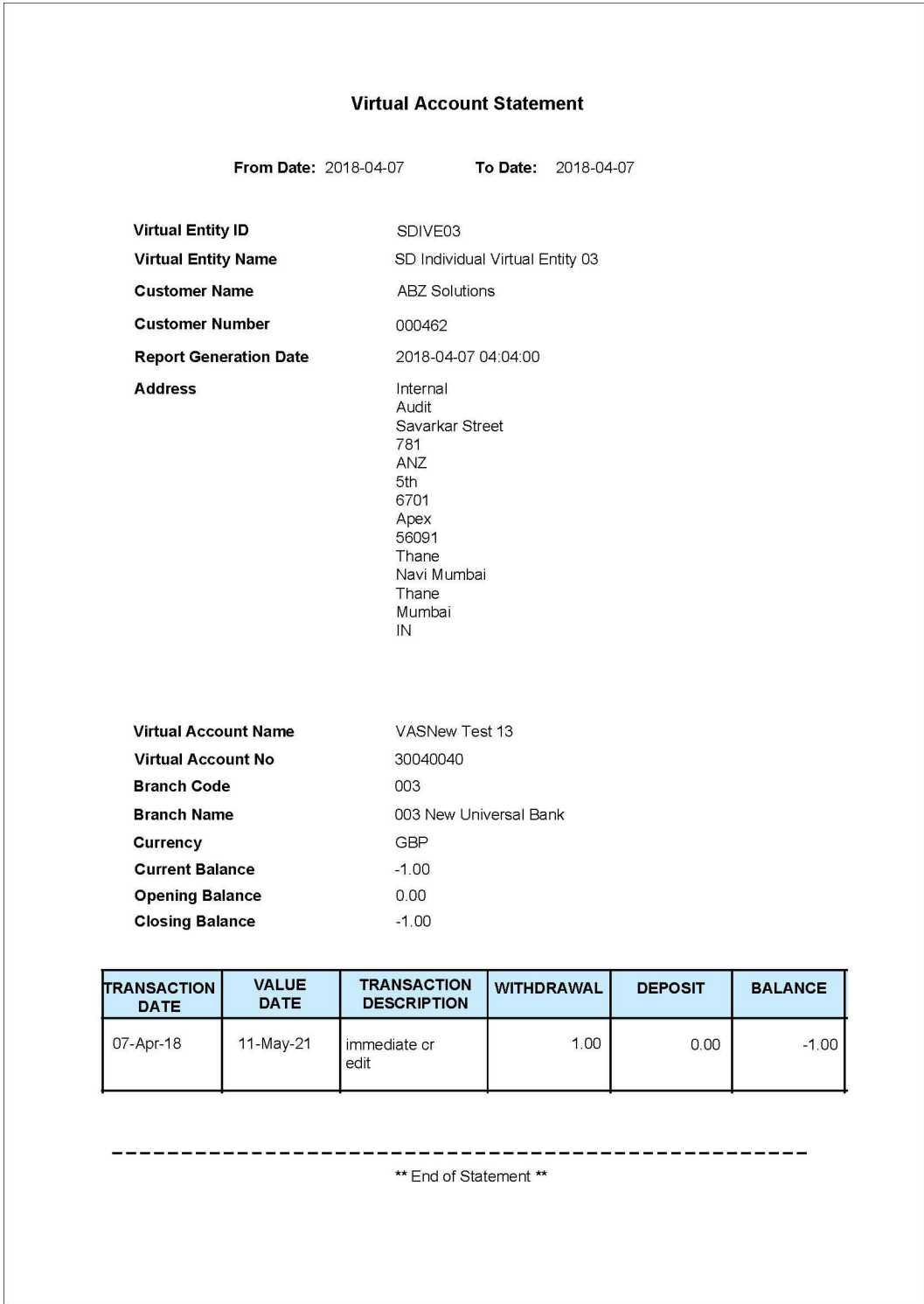
For more information on fields, refer to the field description table.

**Table 3-10 Virtual Account Statement – Field Description**

Field	Description
<b>Virtual Entity</b>	Click <b>Search</b> icon to view and select the virtual entity.
<b>Virtual Account Number</b>	Based on the <b>Virtual Entity</b> selected, the information is auto-populated.
<b>Date Range</b>	Select a start and end date range to download the account statement details using the drop-down calendar.  <div data-bbox="743 1360 873 1398" data-label="Section-Header"> <p> <b>Note:</b></p> </div> <div data-bbox="787 1417 1281 1480" data-label="Text"> <p>The end date field cannot be greater than the application date.</p> </div>

4. Click **Generate** to download the virtual account statement in a PDF format.  
The **Virtual Account Statement - Report** displays.

**Figure 3-11 Virtual Account Statement - Report**



 **Note:**

In Virtual Account Statement PDF, Address displays the structured address, if **Structured Address Applicable** is selected while configuring the bank parameters, otherwise it displays the correspondence address.

## 3.7 Inter Entity Positions

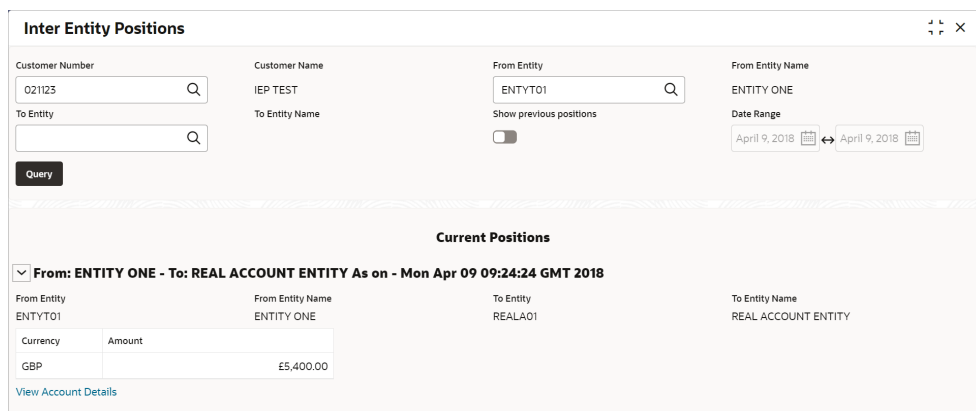
This topic describes the systematic instructions to view the positions between the two entities of a specific customer for a day or for a given period.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queries**.
2. Under **Queries**, click **Inter Entity Positions**.

The **Inter Entity Positions** screen displays.

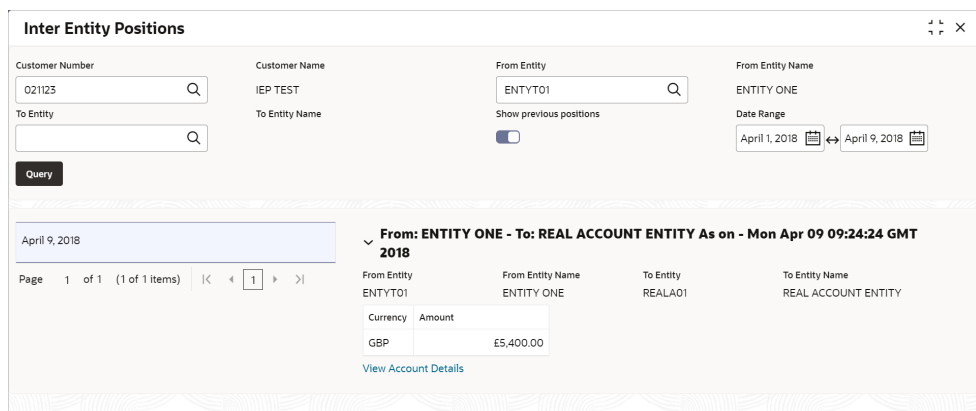
**Figure 3-12 Inter Entity Positions - Current Positions**



From Entity	From Entity Name	To Entity	To Entity Name
ENTYT01	ENTITY ONE	REALA01	REAL ACCOUNT ENTITY

Currency	Amount
GBP	£5,400.00

**Figure 3-13 Inter Entity Positions - Previous Positions**



From Entity	From Entity Name	To Entity	To Entity Name
ENTYT01	ENTITY ONE	REALA01	REAL ACCOUNT ENTITY

Currency	Amount
GBP	£5,400.00



For more information on fields, refer to the field description table.

**Table 3-11 Inter Entity Positions – Field Description**

Field	Description
<b>Customer Number</b>	Click <b>Search</b> icon to view and select a customer number for whom the inter entity positions have to be fetched.
<b>Customer Name</b>	Displays the name of the selected customer.
<b>From Entity</b>	Click <b>Search</b> icon to view and select an Entity ID from which the inter entity positions have to be fetched.
<b>From Entity Name</b>	Displays the name of the selected entity.
<b>To Entity</b>	Click <b>Search</b> icon to view and select an Entity ID to which the inter entity positions have to be fetched.
<b>To Entity Name</b>	Displays the name of the selected entity.
<b>Show previous positions</b>	By default, this toggle is switched OFF to query the inter entity positions of the current day for the selected entities. Select the toggle ON to query the previous inter entity positions for the selected entities.
<b>Date Range</b>	Select the date range from the calendar for which the inter entity positions have to be fetched. <b>Note:</b> This field is enabled only if the <b>Show previous positions</b> toggle is ON.

- Click **Query** to view the inter entity positions between the selected entities.

For more information on fields, refer to the field description table.

**Table 3-12 Inter Entity Positions - Search Result – Field Description**

Field	Description
<b>Previous Dates</b>	Displays the dates for which the inter entity positions are fetched. <b>Note:</b> This field is enabled only if the <b>Show previous positions</b> toggle is ON and displays the inter entity positions for the selected <b>Date Range</b> .
<b>From Entity</b>	Displays the entity from which the inter entity positions are fetched.
<b>From Entity Name</b>	Displays the name of the selected entity.
<b>To Entity</b>	Displays the entity to which the inter entity positions are fetched.
<b>To Entity Name</b>	Displays the name of the selected entity.
<b>Currency</b>	Displays the currency of the position.
<b>Amount</b>	Displays the amount of the inter entity position.

- Click **View Account Details** to view the account details.

The **Inter Entity Positions - Account Details** screen displays.

**Figure 3-14 Inter Entity Positions - Account Details**

The screenshot shows a window titled "Account Details" with a close button (X) in the top right corner. Below the title bar, there are three search input fields labeled "From Account", "To Account", and "Currency", each with a magnifying glass icon. Below these fields is a "Query" button. Underneath the button is a table with the following data:

From Account	To Account	Currency	Amount
1160118	00000211230017	GBP	£5,400.00

At the bottom of the window, there is a pagination control showing "Page 1 of 1 (1 - 1 of 1 items)" and navigation arrows.

For more information on fields, refer to the field description table.

**Table 3-13 Inter Entity Positions - Account Details - Field Description**

Field	Description
<b>From Account</b>	Click <b>Search</b> icon to view and select the account from which the inter entity position is transferred.
<b>To Account</b>	Click <b>Search</b> icon to view and select the account to which the inter entity position is transferred.
<b>Currency</b>	Click <b>Search</b> icon to view and select the currency of the inter entity position.

5. Click **Query** to view the positions between the selected account.

For more information on fields, refer to the field description table.

**Table 3-14 Account Details - Search Result – Field Description**

Field	Description
<b>From Account</b>	Displays the account from which the inter entity position is transferred.
<b>To Account</b>	Displays the account to which the inter entity position is transferred.
<b>Currency</b>	Displays the currency of the inter entity position.
<b>Amount</b>	Displays the amount transferred between the participating accounts.

# 4

## Queues

This topic provides the information about the Queues related maintenances.

This topic contains the following subtopics:

- [Business Exceptions](#)  
This topic describes the systematic instructions to view the transaction details of business exception queue.
- [Exchange Rate Queues](#)

### 4.1 Business Exceptions

This topic describes the systematic instructions to view the transaction details of business exception queue.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queues**.
2. Under **Queues**, click **Business Exceptions**.

The **Business Exceptions** screen displays.

**Figure 4-1 Business Exceptions**

The screenshot shows the 'Business Exceptions' screen with a search bar and a table of transaction details. The table has two columns: 'Transaction Reference' and 'Posting Status'. There are 10 rows of data displayed. At the bottom, there is a pagination control showing 'Page 1 of 33 (1 - 10 of 321 items)' and navigation buttons.

Transaction Reference	Posting Status
000ZJNL180980BK9	F
000ZJNL180990AXM	F
000ZJNL180990AXn	F
000ZJNL180990AXo	F
000ZJNL180990AZL	F
000ZJNL180990Avf	F
000ZJNL180990BBj	F
000ZJNL180990BBk	F
000ZJNL180990BBi	F
000ZJNL180990BBq	F

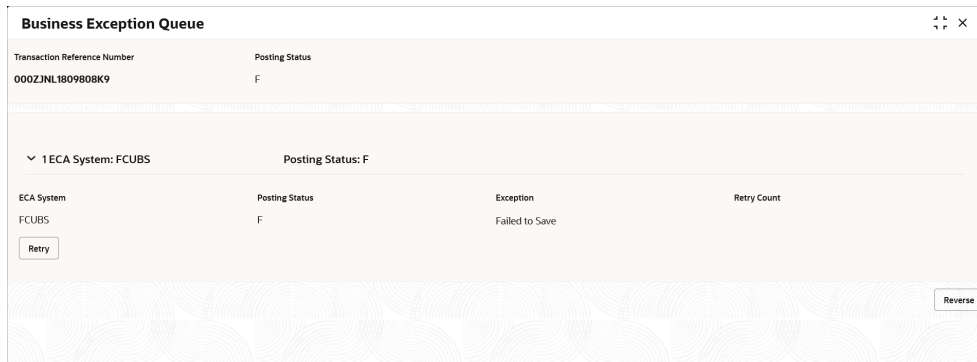
For more information on fields, refer to the field description table.

**Table 4-1 Business Exceptions – Field Description**

Field	Description
<b>Transaction Reference Number</b>	Displays the transaction reference number.
<b>Source Code</b>	Displays the source code.
<b>Status</b>	Displays the status of the record.

3. On **Business Exception** screen, select the required record.  
The **Business Exception Queue** screen displays.

**Figure 4-2 Business Exception Queue**



For more information on fields, refer to the field description table.

**Table 4-2 Business Exception Queue – Field Description**

Field	Description
<b>View Payload</b>	Displays the payload details of the business exceptions.
<b>Retry</b>	Allows to retry the business exception queues.

## 4.2 Exchange Rate Queues

Exchange Rate Queues is used to access and approve the exchange rate queues for amount block and journal online.

This topic contains the following subtopics:

- [Approve Amount Block](#)  
This topic describes the systematic instructions to approve an Amount Block.
- [Approve Journal Online](#)  
This topic describes the systematic instructions to approve journal online.

### 4.2.1 Approve Amount Block

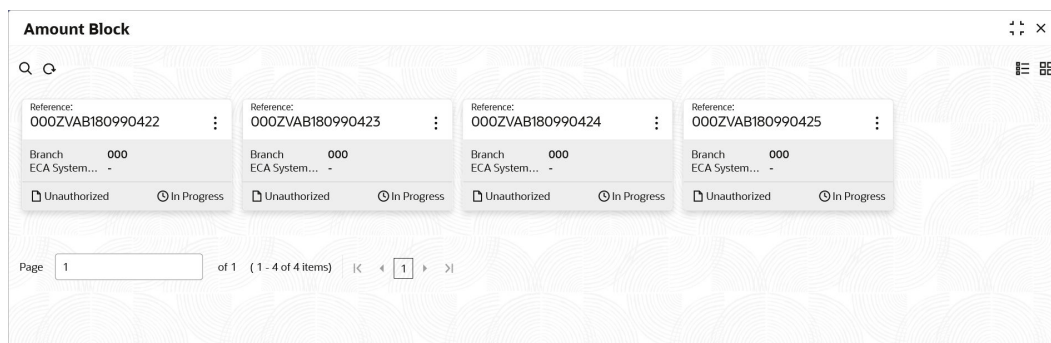
This topic describes the systematic instructions to approve an Amount Block.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queues**.
2. Under **Queues**, click **Exchange Rate Queues**. Under **Exchange Rate Queues**, click **Amount Block**.

The **Amount Block** screen displays.

**Figure 4-3 Amount Block**



For more information on fields, refer to the field description table.

**Table 4-3 Amount Block – Field Description**

Field	Description
<b>Reference Number</b>	Displays the amount block reference number.
<b>Branch</b>	Displays the branch number.
<b>ECA System Reference Number</b>	Displays the ECA reference number.
<b>Authorization Status</b>	Displays the authorization status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Unauthorized</b></li> </ul>
<b>Transaction Status</b>	Displays the transaction status of the record. The options are: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Expired</b></li> <li>• <b>Released</b></li> <li>• <b>Pending</b></li> </ul>

3. On **Amount Block** screen, select the required record.  
The **Amount Block Rate Queue** screen displays.
4. Specify the required details in the grid on **Amount Block Rate Queue** screen.  
For more information on fields, refer to the field description table.

**Table 4-4 Amount Block Rate Queue – Field Description**

Field	Description
<b>Real Account Exchange (New)</b>	Specify a real account exchange details.
<b>Real Account Amount (New)</b>	Based on the <b>Real Account Exchange</b> entered, the real account amount is auto-populated.

5. Click **Approve**.

The **Confirmation** screen displays.

## 4.2.2 Approve Journal Online

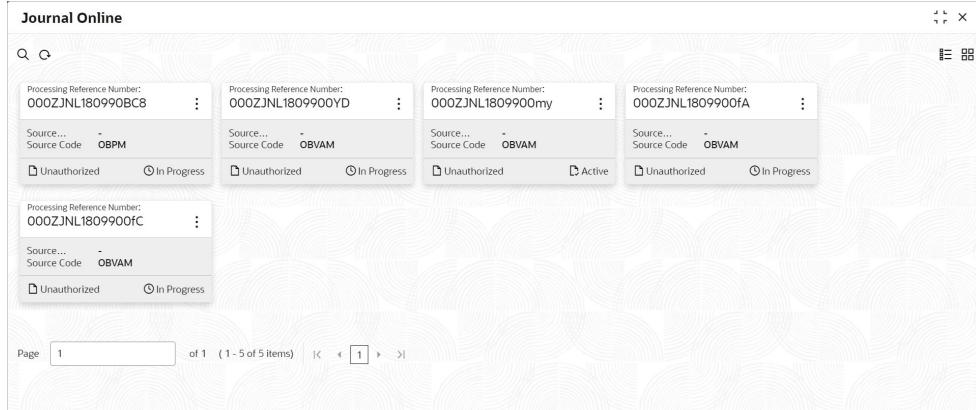
This topic describes the systematic instructions to approve journal online.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queues**.
2. Under **Queues**, click **Exchange Rate Queues**. Under **Exchange Rate Queues**, click **Journal Online**.

The **Journal Online** screen displays.

**Figure 4-4 Journal Online**



For more information on fields, refer to the field description table.

**Table 4-5 Journal Online – Field Description**

Field	Description
<b>Processing Reference Number</b>	Displays the processing reference number.
<b>Source Reference</b>	Displays the source reference number.
<b>Source Code</b>	Displays the source code.

Table 4-5 (Cont.) Journal Online – Field Description

Field	Description
<b>Authorization Status</b>	Displays the authorization status of the record. The options are: <ul style="list-style-type: none"><li>• <b>Authorized</b></li><li>• <b>Unauthorized</b></li></ul>
<b>Transaction Status</b>	Displays the transaction status of the record. The options are: <ul style="list-style-type: none"><li>• <b>Active</b></li><li>• <b>Reversed</b></li><li>• <b>Pending</b></li></ul>

 **Note:**

The user can also approve a journal online record for an exchange rate queue. Refer to [Approve Amount Block](#) (the steps are similar).

# A

## Error Codes and Messages

This topic contains error codes and messages.

**Table A-1 List of Error Codes and Messages**

Screen Name	Error Code	Error Message
Journal Online	VAT-JNOL-072	virtualAccountIdentifier is a mandatory input
Internal Transfer	VAI-INT-25	Virtual Accounts doesn't belong to same real Account
All Screens	VAM-BAL-017	Virtual Account number, from date and to date, all three are mandatory fields
Amount Block	VAB-ECA-23	Virtual Account is not mapped to Real Account
Amount Block	VAB-ECA-07	Virtual Account \$1 cannot be passed multiple times.
All Screens	VAM-BAL-021	Virtual Account \$1 and currency \$2 combination is Invalid
Amount Block	VAB-ECA-31	Valid Value Date
All Screens	GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
Journal Online	VAT-JNOL-048	User rate queue of Transaction with \$1 ID should get Authorize First
Journal Online	VAT-JNOL-049	User cannot Authorize Exchange rate queue record before Accepting the Exchange Rate
Amount Block	VAB-ECA-54	Updated Transaction status successfully with out new Exch Rate
Amount Block	VAB-ECA-26	Updated Released Amount Successfully
All Screens	GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
All Screens	GCS-REOP-01	Unauthorized Record cannot be Reopened
All Screens	GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
All Screens	GCS-COM-006	Unable to parse JSON
All Screens	EDA-ACC-017	Txn Came in Async Mode hence batch will process the records from Tank Tables which are UnProcessed
Amount Block	VAB-ECA-25	Txn Amount and Approved Amt are not same
Journal Online	VAT-JNOL-013	Transaction with \$1 ID doesn't exist



**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	VAI-RMLS-08	Transaction Value Date should be Less than the Validity End Date Of Remitter ID
All Screens	VAI-RMLS-07	Transaction Value Date should be Greater than the Validity Start Date Of Remitter ID
Journal Online	VAT-JNOL-020	Transaction successfully saved
Journal Online	VAT-JNOL-022	Transaction successfully reversed
Journal Online	VAT-JNOL-016	Transaction successfully deleted
Journal Online	VAT-JNOL-017	Transaction successfully authorized
Amount Block	VAB-ECA-81	Transaction Status is not in Pending status in Block Queue
Internal Transfer	VAI-INT-034	Transaction Rolled Back due to failure
Journal Online	VAT-JNOL-031	Transaction Rolled Back due to failure
All Screens	EDA-VAT-001	Transaction Rolled Back due to failure
Amount Block	VAB-ECA-30	Transaction Request to ECA is Empty
Journal Online	VAT-JNOL-019	Transaction persistence failed
Internal Transfer Journal Online	VAM-ACCK-013	Transaction not allowed for virtual account \$1 as account closure initiated for the same
Journal Online	VAT-JNOL-018	Transaction is not in unauthorized state
Journal Online	VAT-JNOL-052	Transaction details cannot be empty while posting a transaction
Internal Transfer	VAI-INT-11	Transaction Currency and Offset Currency must be same
Amount Block	VAB-ECA-63	Transaction currency and block currency for the provided ECA reference number is different
Journal Online	VAT-JNOL-071	Transaction Branch is mandatory for Identifier Real account fetch
Internal Transfer	VAI-INT-01	Transaction Account and Offset Account cannot be the same
Journal Online	VAT-JNOL-024	This transaction was created by reversal hence should not be reversed
Journal Online	VAT-JNOL-012	The request sent for transaction posting can not be null
All Screens	GCS-VAL-001	The record is successfully validated.
All Screens	GCS-SAV-003	The record is saved and validated successfully.
Amount Block	VAB-ECA-62	The amount to be released is greater than approved amount
All Screens	VAM-BAL-005	Sufficient funds available for \$1
All Screens	VAM-BAL-002	Successfully validated and updated balance
All Screens	VAM-BAL-012	Successfully updated turn over balance
All Screens	VAM-BAL-007	Successfully updated data into Value Dated table for \$1

Table A-1 (Cont.) List of Error Codes and Messages

Screen Name	Error Code	Error Message
All Screens	EDA-ACC-010	Successfully retrieved the for the inter DDA GLs
All Screens	VAM-BAL-014	Successfully retrieved
All Screens	GC-REOP-03	Successfully Reopened
All Screens	GCS-REOP-003	Successfully Reopened
All Screens	GCS-REOP-03	Successfully Reopened
All Screens	VAM-BAL-024	Successfully merged account details for Untanking batch
All Screens	VAM-BAL-006	Successfully inserted data into Value Dated table for \$1
All Screens	VAM-BAL-008	Successfully inserted data into Account Transaction table for \$1
Journal Online	VAT-JNOL-073	Successfully Fetched real account
All Screens	GCS-COM-010	Successfully cancelled \$1.
All Screens	EDA-EAC-004	Source system is null for one of the Real accounts in VAC
Journal Online	VAT-JNOL-040	Skip DDA Entries flag should not be set for identifier transactions
All Screens	GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
Journal Online	VAT-JNOL-011	Saved and authorized successfully
Amount Block	VAB-ECA-44	Rolled back the release flow of Amount Block
Amount Block	VAB-ECA-32	Rolled back the Locked and Released Blocked Amounts
Amount Block	VAB-ECA-66	Rolled Back release ECA due to failure in auto-authorization
Amount Block	VAB-ECA-67	Rolled Back create ECA due to failure in auto-auth
Amount Block	VAB-ECA-39	Rollback the callExternal DDA of closeECA
Amount Block	VAB-ECA-43	Rollback the authorized Regulatory Block Type due to Failure
All Screens	EDA-ACC-016	ReverseTxn cannot be called for Sync Txn Reference: \$1
All Screens	EDA-REV-004	Reverse Transaction in OBVAM Failed
All Screens	EDA-REV-005	Reverse Transaction in DDA Failed
All Screens	EDA-REV-002	Reverse failed with exception
Journal Online	VAT-JNOL-006	Reversal is not allowed for transactions with ECA reference number
All Screens	EDA-REV-007	Returning Success as there are no records to reverse
All Screens	EDA-ACC-015	Retry cannot be called for Sync Txn Reference: \$1
All Screens	GCS-COM-009	Resource ID cannot be blank or "null".

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
Amount Block	VAB-ECA-29	Requested ECA References does not exists in Database
Amount Block	VAB-ECA-04	Requested Amount Block must be greater than zero
All Screens	GCS-COM-007	Request Successfully Processed
All Screens	GCS-COM-005	Request is Null. Please Resend with Proper Values
Amount Block	VAB-ECA-06	Request is Null. Please Resend with Proper Values
Internal Transfer	VAI-INT-22	Request is Null. Please Resend with Proper Values
All Screens	VAI-IDCH-07	Remittance Detail is not configured for the associated remitter list id
Amount Block	VAB-ECA-27	Released Amount cannot be greater than Approved Amount
All Screens	GCS-DEL-002	Record(s) deleted successfully
Amount Block	VAB-ECA-65	Record with the Block refrence No not found
Journal Online	VAT-JNOL-045	Record Updation Failed
Journal Online	VAT-JNOL-044	Record Successfully Updated
Amount Block	VAB-ECA-45	Record Successfully Saved and Authorized
Internal Transfer	VAI-INT-15	Record Successfully Reversed
All Screens	EDA-REV-003	Record Successfully Reversed
All Screens	GCS-MOD-002	Record Successfully Modified
All Screens	GC-CLS-02	Record Successfully Closed
All Screens	GCS-CLOS-002	Record Successfully Closed
All Screens	GCS-CLOS-02	Record Successfully Closed
All Screens	GCS-AUTH-01	Record Successfully Authorized
Amount Block	VAB-ECA-17	Record Successfully Authorized
Internal Transfer	VAI-INT-16	Record Successfully Authorized
Journal Online	VAT-JNOL-046	Record Successfully Authorized
Amount Block	VAB-ECA-52	Record Successfully Approved from Amount Queue
All Screens	GCS-SAV-002	Record Saved Successfully.
Amount Block	VAB-ECA-05	Record Saved Successfully
Internal Transfer	VAI-INT-23	Record Saved Successfully
Amount Block	VAB-ECA-21	Record Released Successfully
All Screens	GCS-MOD-003	Record marked for close, cannot modify.
Amount Block	VAB-ECA-20	Record is already released
Amount Block	VAB-ECA-12	Record doesn't Exist
Amount Block	VAB-ECA-18	Record doesn't Exist
Internal Transfer	VAI-INT-05	Record doesn't Exist
All Screens	GCS-COM-001	Record does not exist

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	GCS-DEL-001	Record deleted successfully
Amount Block	VAB-ECA-11	Record deleted successfully
Internal Transfer	VAI-INT-17	Record deleted successfully
Amount Block	VAB-ECA-57	Record cannot be authorized until Amount Block Queue is Approved
All Screens	EDA-REV-001	Record already reversed.
Internal Transfer	VAI-INT-10	Record Already reversed
All Screens	GCS-SAV-001	Record already exists
All Screens	GCS-CLOS-01	Record Already Closed
Amount Block	VAB-ECA-15	Record already authorized
Internal Transfer	VAI-INT-07	Record already authorized
Internal Transfer	VAI-INT-20	Real Customer No does not Exist
All Screens	EDA-EAC-003	Real account details for \$1 are not maintained in Common core Accounts
All Screens	EDA-EAC-002	Real account check failed in \$1 source system
Amount Block	VAB-ECA-55	Rate Code and Rate Type details are empty fetched from VAM Branch Parameter
All Screens	GCS-COM-003	Please Send Proper ModNo
All Screens	GCS-COM-004	Please send makerId in the request
Journal Online	VAT-JNOL-010	Please login into the transaction posted branch for doing any operations on the same
Internal Transfer	VAI-INT-12	Please Authorize the new record.
All Screens	GCS-MOD-007	Only the maker can modify the pending records.
All Screens	GCS-MOD-004	Only maker of the record can modify before once auth
All Screens	GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
Amount Block	VAB-ECA-10	Only maker can delete the Record
Internal Transfer	VAI-INT-14	Only maker can delete the Record
Journal Online	VAT-JNOL-025	Only maker can delete a transaction
All Screens	VAI-IDCH-01	Only Credit Transactions are allowed for Identifier Account \$1
All Screens	EDA-ACC-007	One or more real account is not maintained in the facility screen properly
All Screens	EDA-ACC-008	One or more DDA offset GL is not maintained in the common core external chart accounts
Amount Block	VAB-ECA-34	One of Requested ECA Block Reference does not exists in Vab table
All Screens	GCS-MOD-005	Not amendable field, cannot modify

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	GCS-DEL-006	No valid unauthorized modifications found for deleting
All Screens	GCS-AUTH-04	^ No Valid unauthorized modifications found for approval.
All Screens	VAM-BAL-011	No response has come after call to turn over balance
All Screens	VAM-BAL-010	No records sent to post turn over balance
All Screens	VAI-IDCH-06	No Real Account is Mapped for the Identifier Account \$1 and Currency \$2
All Screens	GCS-MOD-006	Natural Key cannot be modified
All Screens	EDA-EAC-005	Multi DDA Transactions are not allowed
All Screens	GCS-COM-008	Modifications should be consecutive.
All Screens	GCS-DEL-003	Modifications didn't match valid unauthorized modifications that can be deleted for this record
All Screens	GCS-AUTH-03	^ Maker cannot authorize
Amount Block	VAB-ECA-16	Maker cannot authorize
Internal Transfer	VAI-INT-08	Maker cannot authorize
Journal Online	VAT-JNOL-026	Maker and checker cannot be same
All Screens	VAM-ACCK-012	KYC Status is \$1 for Virtual Entity \$2
Amount Block	VAB-ECA-14	Key Id is null
Internal Transfer	VAI-INT-06	Key Id is null
All Screens	VAM-BAL-016	It is mandatory to pass either the virtual account number or the value date to fetch records
Amount Block	VAB-ECA-08	Invalid virtual account \$1 and currency \$2
All Screens	VAM-ACCK-011	Invalid Virtual Account \$1
Amount Block	VAB-ECA-59	Invalid virtual account \$1
All Screens	GCS-COM-002	Invalid version sent, operation can be performed only on latest version
Journal Online	VAT-JNOL-002	Invalid value \$1 for transaction currency
Journal Online	VAT-JNOL-003	Invalid value \$1 for transaction code
Journal Online	VAT-JNOL-001	Invalid value \$1 for transaction branch
Journal Online	VAT-JNOL-005	Invalid value \$1 for Source Code
Journal Online	VAT-JNOL-004	Invalid value \$1 for DDA Offset number
Internal Transfer	VAI-INT-02	Invalid Transaction Code
Internal Transfer	VAI-INT-27	Invalid Source Code \$1
Internal Transfer	VAI-INT-03	Invalid Offset Transaction Code
All Screens	VAI-IDCH-03	Invalid Identifier for Branch Code \$1 and Account \$2
Internal Transfer	VAI-INT-19	Invalid Currency \$1
All Screens	VAI-IDCH-02	Invalid Branch for the Account \$1
All Screens	VAM-BAL-003	Insufficient funds for \$1 account

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	VAM-BAL-004	Insufficient funds for \$1Å
Amount Block	VAB-ECA-60	If Requested amount in Virtual Account currency is given then Exchange rate between Block Currency and Virtual Account currency is mandatory
Journal Online	VAT-JNOL-042	If exchange rate is given, then Amount in virtual account currency is mandatory
Journal Online	VAT-JNOL-050	If exchange rate for DDA local ccy amount is given, then Amount in DDA local currency is mandatory
Amount Block	VAB-ECA-61	If Exchange rate between Block Currency and Virtual Account currency is given then Requested amount in Virtual Account currency is mandatory
Journal Online	VAT-JNOL-043	If Amount in virtual account currency is given, then exchange rate is mandatory
Journal Online	VAT-JNOL-055	If Amount in DDA local currency is given, then exchange rate for DDA local ccy amount is mandatory
Journal Online	VAT-JNOL-070	given input is not a valid virtual account/IBAN/identifier
All Screens	VAM-BAL-018	From date cannot be greater than to date
Amount Block	VAB-ECA-37	Fetches DDAECARefereceNumber based on Block Ref No
All Screens	EDA-ACC-006	Failed while rollback, please check the business exception queue for further details
All Screens	VAI-IDCH-05	Failed while parsing Application date during Identifier Check
All Screens	VAM-BAL-015	Failed while fetching the records for the given combination, please check the logs for further details
Amount Block	VAB-ECA-46	Failed to update balance in VAM
Amount Block	VAB-ECA-13	Failed to update balance
All Screens	VAM-BAL-001	Failed to save Account Balance
All Screens	EDA-ACC-011	Failed to retrieve the inter DDA GLs
All Screens	VAM-BAL-025	Failed to retrieve current balance
All Screens	GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
All Screens	VAM-BAL-023	Failed to merge Account Balance details for Tanked Batch
All Screens	VAM-BAL-013	Failed to insert turn over balance for virtual account \$1
All Screens	GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
All Screens	EDA-REV-006	Failed to call Transaction Journal Service

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	VAM-BAL-009	Failed to build URL to call Turn over balance
Amount Block	VAB-ECA-42	Failed to Authorize the releaseBlock, Hence rollbacked the Balance
All Screens	VAM-BAL-020	Failed to acquire balances of participating account(s)
All Screens	VAM-BAL-022	Failed to acquire account details of participating account(s)
Journal Online	VAT-INT-037	Failed in interacting with VAS domain
Journal Online	VAT-JNOL-037	Failed in interacting with VAS domain
Journal Online	VAT-INT-033	Failed in interacting with VAM domain
Journal Online	VAT-JNOL-028	Failed in interacting with VAM domain
Journal Online	VAT-JNOL-027	Failed in interacting with VAI domain
Journal Online	VAT-JNOL-029	Failed in interacting with EDA domain
Journal Online	VAT-JNOL-034	Failed in interacting with ECA domain
All Screens	EDA-ACC-004	Failed in fetching local branch currency. Please check logs for further details.
Journal Online	VAT-JNOL-039	Failed in fetching branch status
Amount Block	VAB-ECA-22	Failed in External DDA
Internal Transfer	VAI-INT-18	Failed during update balance
Internal Transfer	VAI-INT-24	Failed during Statement update
Journal Online	VAT-EXAC-001	External Account Check failed
Amount Block	VAB-ECA-01	Expiry Date is less than Effective Date
Amount Block	VAB-ECA-24	Expiry Date cannot be less than Value date
Amount Block	VAB-ECA-02	Expiry Date Cannot be less than Application Date
Internal Transfer	VAI-INT-26	Exception occurred during Account Check
Journal Online	VAT-EIC-001	EIC is success for \$1
Amount Block	VAB-ECA-41	Effective Date should be same as Application date and Application date is \$1
Amount Block	VAB-ECA-03	Effective Date Cannot be less than the Application date
Journal Online	VAT-JNOL-035	ECA reference number should not be given for identifier based transactions
Journal Online	VAT-JNOL-033	ECA reference number should not be given for credit transactions
All Screens	EDA-EAC-006	EacRequiredFlag is N hence External Account check skipped
Journal Online	VAM-EAC-008	EAC is success for \$1
Journal Online	VAT-EAC-001	EAC is success for \$1
All Screens	VAM-ACCK-008	EAC is success for \$1
Amount Block	VAB-ECA-75	EAC failed

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	VAM-ACCK-010	EAC failed
Amount Block	VAB-ECA-64	During full release, txn amt must be equal to outstanding amount
Amount Block	VAB-ECA-71	Debits are not allowed on \$1 account
Journal Online	VAM-EAC-005	Debits are not allowed on \$1 account
All Screens	VAM-ACCK-005	Debits are not allowed on \$1 account
Amount Block	VAB-ECA-53	Data Merged successfully in the User Queue
Journal Online	VAT-JNOL-007	Currency URL building has failed, so transaction save failed
Amount Block	VAB-ECA-47	Currency URL building has failed, so Currency Conversion failed
Amount Block	VAB-ECA-48	Currency Conversion amount and rate is null
Journal Online	VAT-JNOL-008	Currency amount and rate is null for \$1 and \$2
Journal Online	VAM-EAC-004	Credits are not allowed on \$1 account
All Screens	VAM-ACCK-004	Credits are not allowed on \$1 account
Amount Block	VAB-ECA-49	CreateECA of EDA Failed and also failed to rollback the balance of CreateBlock
Amount Block	VAB-ECA-36	Combination of Virtual Account and ECA Block Ref does not exists in the VAB details table
Amount Block	VAB-ECA-51	CloseECA of EDA failed and also Failed to rollback the balance of releaseBlock
All Screens	GCS-MOD-001	Closed Record cannot be modified
Internal Transfer	VAI-INT-09	Cannot be Reversed as the txn is unauthorized!
Amount Block	VAB-ECA-19	Cannot be Released as the Amount Block is unauthorized!
Amount Block	VAB-ECA-33	Cannot be Lock/Released as the record is unauthorized
Journal Online	VAT-EAC-010	Call for Account Check failed
Journal Online	VAT-JNOL-057	Branch is not maintained in VAM
Internal Transfer	VAI-INT-31	Booking date is not in the required format
Internal Transfer	VAI-INT-30	Booking date is different from Current Application date
Journal Online	VAT-JNOL-032	Booking date defaulted to current Application date
Journal Online	VAT-JNOL-036	Booking date and Application date are different
Journal Online	VAT-JNOL-041	Block reference number should not be sent for transactions which are not being posting to DDA system



**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
Amount Block	VAB-ECA-28	Block Ref number is already locked by \$1 Process Reference number
Amount Block	VAB-ECA-40	Block Details list is empty
Amount Block	VAB-ECA-09	Authorized record cannot be deleted
Internal Transfer	VAI-INT-04	Authorized record cannot be deleted
Journal Online	VAT-JNOL-023	Authorize the reversal transaction not the original transaction
Amount Block	VAB-ECA-50	Authorize of Block failed and also failed to rollback balance
Journal Online	VAT-JNOL-047	Authorization Failed
Journal Online	VAT-JNOL-051	Approved record cannot be modify
Amount Block	VAB-ECA-80	amount block queue is already approved
Amount Block	VAB-ECA-58	Amount Block Queue cannot be Approved before updating exchange rate
Amount Block	VAB-ACC-143	Amount Block not allowed for virtual account/s with posting restrictions for specific status
Amount Block	VAB-ACC-142	Amount block not allowed as closure request initiated for virtual account
Amount Block	VAB-ECA-35	Already Unlocked as Part of Compensation of Lock and Release Amount Block
Internal Transfer	VAI-INT-13	Already reversed record cannot be reversed
Amount Block	VAB-ECA-38	Already locked By some other Block Reference Nos
All Screens	EDA-ACC-009	All the GLs and real accounts are maintained properly
All Screens	VAI-IDCH-04	Account Numbers are repeated
All Screens	EDA-EAC-001	Account is Valid
All Screens	VAM-ACCK-014	Account is not mapped to Real Account Number
Journal Online	VAT-JNOL-038	Account currency entered is different from actual account currency
Journal Online	VAT-JNOL-074	Account Branch entered is different from actual account branch
Journal Online	VAT-JNOL-021	\$1 transaction has been reversed already
Journal Online	VAM-EAC-007	\$1 transaction code is not allowed for \$2
All Screens	VAM-ACCK-007	\$1 transaction code is not allowed for \$2
All Screens	EDA-ACC-005	\$1 source code is not maintained in OBVAM

**Table A-1 (Cont.) List of Error Codes and Messages**

Screen Name	Error Code	Error Message
All Screens	EDA-ECA-002	\$1 Source Code is not configured to form a new Adapter
All Screens	EDA-ECA-001	\$1 Source Code is not configured
All Screens	EDA-ACC-001	\$1 real account is not maintained in the common core
All Screens	GCS-COM-011	\$1 failed to update.
Internal Transfer	VAI-INT-21	\$1 Branch Code is not Valid
Amount Block	VAB-ECA-69	\$1 account is not in open status
Journal Online	VAM-EAC-002	\$1 account is not in open status
Amount Block	VAB-ECA-72	\$1 account is not in Active status
Journal Online	VAM-EAC-006	\$1 account is not in Active status
All Screens	VAM-ACCK-006	\$1 account is not in Active status
Amount Block	VAB-ECA-68	\$1 account is in unauthorized state
Journal Online	VAM-EAC-001	\$1 account is in unauthorized state
Amount Block	VAB-ECA-70	\$1 account is frozen
Journal Online	VAM-EAC-003	\$1 account is frozen
Amount Block	VAB-ECA-74	\$1 account doesn't have a real account mapped
All Screens	VAM-ACCK-009	\$1 account doesn't have a real account mapped
Journal Online	VAT-JNOL-075	Value date cannot be prior to virtual account opening date \$1
Transaction Journal	VAT-LIM-01	Transaction Utilization exceeds the Limit for account \$1 restriction id \$2
Transaction Journal	VAT-JNOL-030	Failed in interacting with VAC domain
Internal Transfer	VAI-INT-34	Transaction Utilization for account \$1 exceeds the Limit
Internal Transfer	VAI-INT-35	Booking Date for account \$1 is not in cutoff dates
Account Transaction Limit Utilization	VAM-ATU-001	Failed to update transaction utilization count for virtual account \$1 Restriction Id \$2
Account Transaction Limit Utilization	VAM-ATU-002	Successfully validated and updated transaction utilization count
Account Transaction Limit Utilization	VAM-ATU-003	Failed to fetch Limit Details from VAC for Limit Code \$1
Account Transaction Limit Utilization	VAM-ATU-004	Transaction Utilization exceeds limit for Account No \$1 and Restriction Id \$2

# B

## Functional Activity Codes

**Table B-1 List of Functional Activity Codes**

Screen Name/API Name	Functional Activity Code	Action	Description
Amount Block	VAB_FA_AMT_BLOCK_CREATE	NEW	Create Amount Block
Amount Block	VAB_FA_AMT_BLOCK_VIEW	VIEW	View Amount Block
Amount Block	VAB_FA_AMT_BLOCK_VIEWALL	VIEW	View all the Amount Block
Amount Block	VAB_SA_AMT_BLOCK_AUTHORIZE	AUTHORIZE	Authorize Amount Block
Amount Block	VAB_FA_AMT_BLOCK_RELEASE	RELEASE	Release Amount Block
Amount Block	VAB_SA_AMT_BLOCK_DELETE	DELETE	Delete Amount Block
Internal Transfer	VAN_FA_INTERNAL_TRANSFER_CREATE	NEW	Create Internal Transfer
Internal Transfer	VAN_FA_INTERNAL_TRANSFER_VIEW	VIEW	View Internal Transfer
Internal Transfer	VAN_FA_INTERNAL_TRANSFER_AUTHORIZE	AUTHORIZE	Authorize Internal Transfer
Internal Transfer	VAN_INTERNAL_TRANSFER_REVERSE	REVERSE	Internal Transfer
Internal Transfer	VAN_INTERNAL_TRANSFER_DELETE	DELETE	Internal Transfer
Journal Online	VAT_FA_TXN_JOURNAL_CREATE	NEW	Create Journal Online
Journal Online	VAT_FA_TXN_JOURNAL_VIEW	VIEW	View Journal Online
Journal Online	VAT_FA_TXN_JOURNAL_AUTHORIZE	AUTHORIZE	Authorize Journal Online
Journal Online	VAT_FA_TXN_JOURNAL_REVERSE	REVERSE	Reverse Journal Online
Journal Online	VAT_FA_TXN_JOURNAL_DELETE	DELETE	Delete Journal Online
Release Uncollected Amount	VAM_FA_UNCOLLAMT_GET	NEW	Release Uncollected Amount
Release Uncollected Amount	VAM_FA_UNCOLLAMT_AUTH	VIEW	View Released Uncollected Amount
Release Uncollected Amount	VAM_FA_UNCOLLAMT_DELETE	DELETE	Delete Uncollected Amount
Account Closure Status	VAM_FA_GETALL_CLOSURE_STATUS	VIEW	Account Closure Status
Business Exceptions	EDA_FA_EDA_TXN_VIEW	VIEW	Business Exceptions

**Table B-1 (Cont.) List of Functional Activity Codes**

Screen Name/API Name	Functional Activity Code	Action	Description
Amount Block	VAB_FA_AMT_BLOCK_QUE UE_VIEW	VIEW	Amount Block
Journal Online	VAT_FA_TXN_JOURNAL_Q UEUE_VIEW	VIEW	Journal Online
Account Sanction Status History	VAP_FA_SANCTION_CHEC K_HISTORY	VIEW	Account Sanction Status History
Account Transaction Limit Utilization	VAM_FA_VA_TXN_UTIL_SE RVICE	VIEW	Account Transaction Limit Utilization
Adhoc Account Report	VAS_FA_ACCOUNT_STATE MENT	VIEW	Adhoc Account Report
Inter Entity Positions	VIL_FA_INTER_ENTITY_PO SITION_VIEWALL	VIEW	Inter Entity Positions
Transaction Enquiry	VAS_FA_STATEMENT_GET ALL	VIEW	Transaction Enquiry
View Generated Statements	VAS_FA_ACCOUNT_STATE MENT	VIEW	View Generated Statements
Virtual Account Statement	VAS_FA_ACCOUNT_STATE MENT	VIEW	Virtual Account Statement

# C

## Annexure - Events

This topic provides list of events and its purpose.

**Table C-1 List of Events**

Events	Purpose
vas.genericdashboardeventrequest	Event is generated for unauthorised transaction count
txnExternalAccountEntriesnotification	Event is generated when async mode is Y for transactions, publish transactions to external-DDA so that batch can process the records
van.internalbookingauthorized	Event is generated when an Internal Transfer transaction is authorized
vat.transactionjournalauthorized	Event is generated to make statement entries from transaction journal
vat.txnjournalexchratequeuenotification	Event is generated for exchange rate queue notification for transactions
va.genericnotification	Event is generated whenever there is a debit or credit on a virtual account. These debits or credits can be originated from any source like journal postings, internal transfers or interest liquidation.
vat.trnfailednotification	Event will raised when we post an journal entry and that got failed
vamlm.vamchargebasisnotification	Event raised to update the action and count related to <ul style="list-style-type: none"> <li>• account Creation/Closure/Reopen</li> <li>• Transaction create/reverse</li> <li>• Sweep transaction in Oracle Banking Liquidity Management</li> </ul>
eca.amountblockauthorizenotification	Event is generated when ECA amount block is authorized.
eca.amountblockcreatenotification	Event is generated when ECA amount block is created.
eca.amountblockdeletenotification	Event is generated when ECA amount block is deleted.
eca.amountblockreleasenotification	Event is generated when ECA amount block is released.
vas.generateStmtEvent	Event is generated after statement gets generated.
vae.statementpreferencenotification	Event is generated whenever the statement generation preference changes.
vat.transactionjournalnotification	Event is generated to make statement entries from transaction journal.

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