

# Oracle® Banking Virtual Account Management Overview User Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

## Purpose

This guide provides an overview to the module and takes through the various steps involved in setting up and maintaining a virtual account.

## Audience

This guide is intended for Back Office Data Entry Clerk, Back Office Managers/Officers, Product Managers, End of Day Operators, and Financial Controller users.

## Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

**Table 1 List of Acronyms and Abbreviations**

Abbreviation	Description
CIF	Customer Information File
CASA	Current Account Savings Account
DDA	Demand Deposit Accounts
ERP	Enterprise Resource Planning
IBAN	International Bank Account Number
PII	Personally Identifiable Information

## List of Topics

This guide is organized as follows:

**Table 2 List of Topics**

Topics	Description
<a href="#">Introduction</a>	This topic provides the information on the overview of Oracle Banking Virtual Account Management application.
<a href="#">Dashboard</a>	This topic provides the information about different kinds of dashboard available in Oracle Banking Virtual Account Management.
<a href="#">Forget Process</a>	This topic provides the information about forget the user entities.

## Symbols and Icons

This guide has the following list of symbols and icons.

Table 3 Symbols and Icons - Common














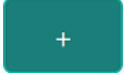
Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search
	Open a list
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view
	Refresh
	Click this icon to add a new row.

Table 3 (Cont.) Symbols and Icons - Common




Symbol/Icon	Function
	Click this icon to delete a row, which is already added.
	Calendar
	Alerts

Table 4 Symbols and Icons – Audit Details






Symbol/Icon	Function
	A user
	Date and time
	Unauthorized or Closed status
	Authorized or Open status
	Rejected status

Table 5 Symbols and Icons - Widget







Symbol/Icon	Function
	Open status
	Unauthorized status

Table 5 (Cont.) Symbols and Icons - Widget

Symbol/Icon	Function
	Rejected status
	Closed status
	Authorized status
	Modification Number

#### Related Documents

The related documents are as follows:

- *Oracle Banking Security Management System User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Getting Started User Guide*
- *Configuration User Guide*
- *Charges User Guide*
- *Customer and Accounts User Guide*
- *Identifier User Guide*
- *Transactions User Guide*
- *Oracle Banking Virtual Account Management Installation Guide*



# 1

## Introduction

Oracle Banking Virtual Account Management is a single integrated platform which enables your corporate customers to create and manage multiple virtual accounts for their liquidity, receivable, and payable management needs. These virtual accounts are used to make and receive payments on behalf of few real accounts. This service model helps the corporates to monitor their cash inflow and outflow in an organized manner by reconciling the payments in real time and also consolidating the cash in few centralized real accounts.

With Oracle Banking Virtual Account Management, corporates who wants to hold multiple bank accounts across locations can create any number of virtual accounts that can be backed by a few real centralized accounts. Corporates with multiple dealers and suppliers can assign a unique virtual account to each of them for payer and receiver identification, hence, enabling higher reconciliation rate.

Varying from the traditional approach of the banks setting up and administering numerous physical bank ledger accounts, Oracle Banking Virtual Account Management offers the corporate to create, control, and manage any number of virtual accounts for them or their clients. The corporate can customize the virtual account numbers and allocate different numbers to their clients for easy identification through the virtual account number. For example, a mobile service provider company can advice their customers to pay the bills to a customer specific virtual account. The customer specific virtual account may contain the mobile number or can be the mobile number itself. When the payments are done through the virtual account numbers, the real account of the mobile service provider is credited. At the same time, the mobile service provider will have the details of customers who have made the payments thus making it easy for the company to reconcile the dues with payments received.

- [Benefits](#)  
This topic provides information about the benefits of Oracle Banking Virtual Account Management application.
- [Key Features](#)  
This topic provides information about the key features of Oracle Banking Virtual Account Management application.
- [Architecture](#)  
This topic provides information about architecture of Oracle Banking Virtual Account Management.

### 1.1 Benefits

This topic provides information about the benefits of Oracle Banking Virtual Account Management application.

Oracle Banking Virtual Account Management application provides service for the customers of financial institutions. This service helps the corporate clients to manage and control multiple virtual accounts with different currencies. These virtual accounts can be used to manage and track high transaction volumes towards the master bank account. The corporate customer can open and close these virtual accounts without any intervention from the banks.

Oracle Banking Virtual Account Management allows to:

- Create customized virtual account numbers and structures irrespective of regions with multiple currencies.
- Create configurable virtual CIF and IBAN mask at bank and branch level for a real CIF and IBAN.
- Link multiple virtual account structures to a single CASA.
- Debit and credit transactions for virtual accounts with shadow accounting.
- Track the balance and transfer the balance amount between the virtual accounts.
- Amount block support for virtual account and structure.
- Set up negative balance limits for virtual accounts.
- Generate the transaction statement for virtual account transactions.

## 1.2 Key Features

This topic provides information about the key features of Oracle Banking Virtual Account Management application.

The key features are as follows:

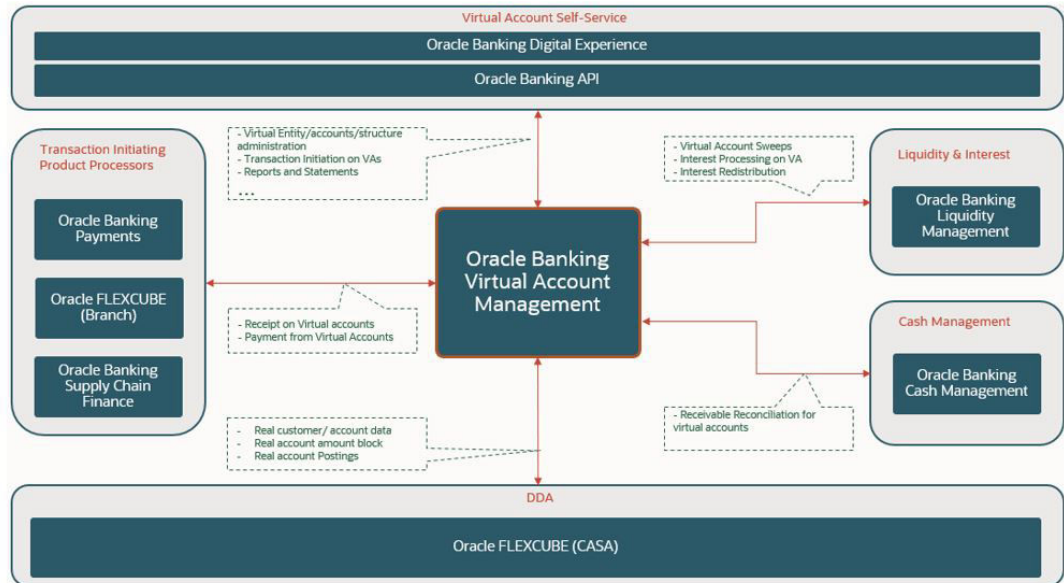
- Comprehensive solution for Oracle Banking Virtual Account Management
- Stand-alone architecture requires very little change to bank's existing core systems
- Faster time to market
- Capability to interface with corporate ERP
- Highly configurable based on corporate specific needs

## 1.3 Architecture

This topic provides information about architecture of Oracle Banking Virtual Account Management.

The Oracle Banking Virtual Account Management architecture is shown below:

Figure 1-1 Oracle Banking Virtual Account Management Architecture



# 2

## Dashboard

Dashboard is an informative tool that visually tracks, analysis, and displays the key data points to monitor the health of the application.

- [VA Transaction Status](#)  
This topic provides information about **VA Transaction Status**, The user can analyse successful and rejected transactions in a doughnut chart format. Also, user can analyse the reasons for rejections of a transaction in a Pareto Chart format.
- [VA DDA Posting](#)  
This topic provides information about **VA DDA Posting** the user can get an insight on the count of various transaction status in asynch mode in a bar chart format.
- [VAM Unauthorized Transactions](#)  
This topic provides information about **VAM Unauthorized Transactions**, The user can view the number of unauthorized transactions.
- [VAM Unauthorized Maintenance](#)  
This topic provides information about **VAM Unauthorized Maintenance**, The user can view the number of unauthorized maintenances
- [VA Transaction Volume Trend](#)  
This topic provides information about **VA Transaction Volume Trend**, The user can view the number of transactions that are executed on a particular date in a line chart format
- [VA Transaction By Source](#)  
This topic provides information about **VA Transaction By Source**, the user can view the hierarchical form of transactions for a type and their source in a Sunburst chart format.
- [Corporates](#)  
This topic provides information about corporates.
- [Virtual Accounts & Structures](#)  
This topic provides information about **Virtual Account & Structures**. The user can view the summary of virtual accounts and virtual account structures for the customer selected in **Corporates** widget.
- [Virtual Identifiers](#)  
This topic provides information about **Virtual Identifiers** widget. The user can view the summary of virtual identifiers for the customer selected in **Corporates** widget.
- [Virtual Account Structure](#)  
This topic provides information about **Virtual Account Structure**, The user can view all of the virtual account structures for the customer selected in **Corporates** widget.
- [VA Currency Wise Balance](#)  
This topic provides information about **VA Currency Wise Balance**, The user across all the virtual accounts and view the selected customers in **Corporates** widget.
- [Top 5 Virtual Account Balances](#)  
This topic provides information about top 5 virtual account balances to the user for a given currency for a selected customer in **Corporates** widget.

- [VA Transactions & Statements](#)  
This topic provides information about **VA transactions & Statements**, The user can view transactions and generate statements for the virtual accounts for the selected customer in **Corporates** widget. The user can view the transactions and generate statements for a specified statement period.
- [VA Internal Transfer](#)  
This topic provides information about **VA Internal Transfer**, the user can view internal fund transfers between two virtual accounts in the same currency linked to the same customer real account for the selected customer in **Corporates** widget.
- [Virtual Entity Summary](#)  
This topic provides information about **Virtual Entity Summary**, The user can view the summary of virtual entities of the customer selected in **Corporates** widget.
- [Actions](#)  
This topic describes the list of actions that can be performed on the dashboard.

## 2.1 VA Transaction Status

This topic provides information about **VA Transaction Status**, The user can analyse successful and rejected transactions in a doughnut chart format. Also, user can analyse the reasons for rejections of a transaction in a Pareto Chart format.

From **Home**, Click **Dashboard**.

The **VA Transaction Status** screen displays.

Figure 2-1 VA Transaction Status

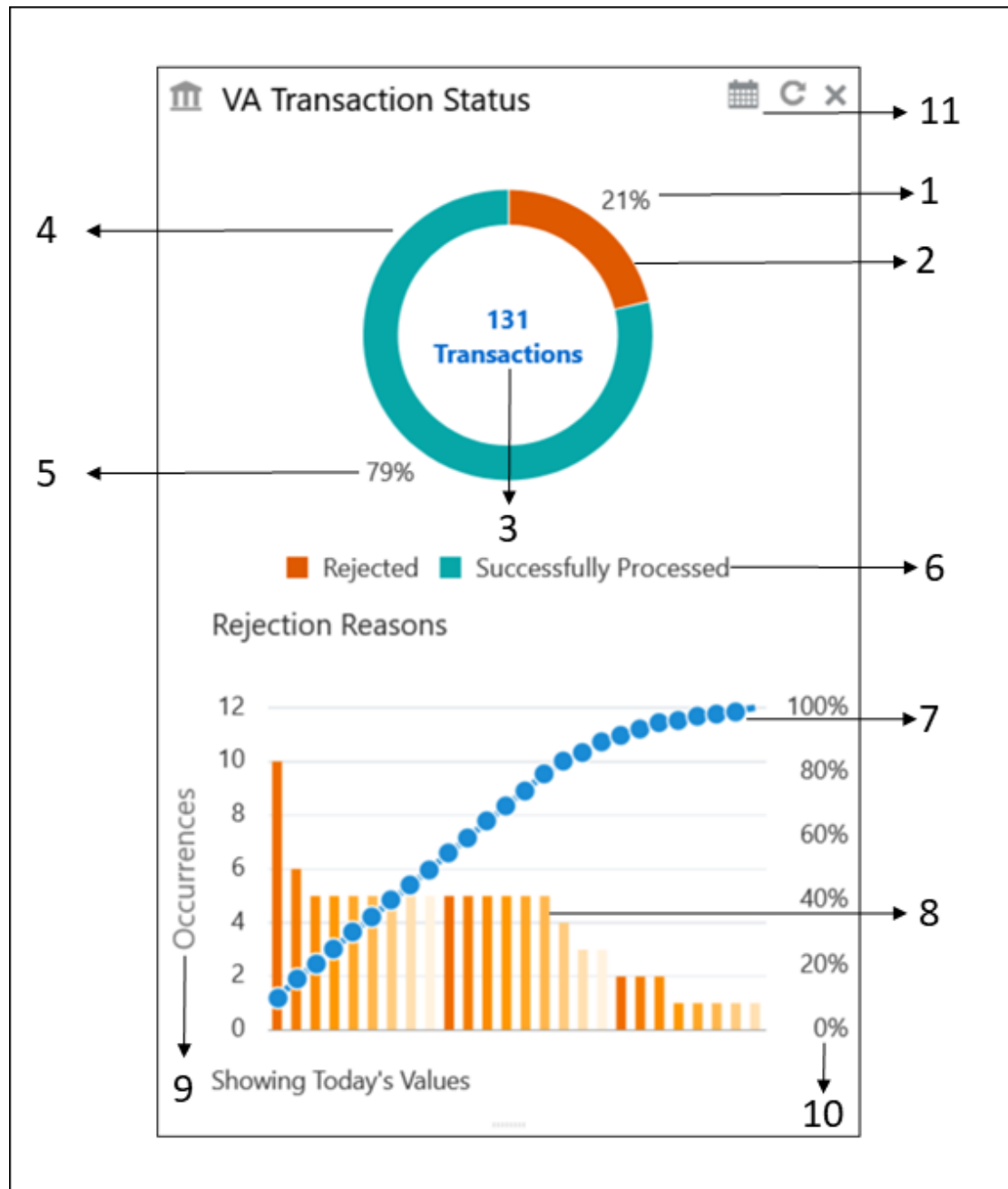


Table 2-1 VA Transaction Status - Component Description

Component Number	Description
1	Displays the percentage of the rejected transactions.
2	Indicates the proportion of the rejected transactions. Hover to view the number of rejected transactions.
3	Displays the total number of executed transactions.

Table 2-1 (Cont.) VA Transaction Status - Component Description

Component Number	Description
4	Indicates the proportion of the successfully processed transactions. Hover to view the number of successfully processed records.
5	Displays the percentage of the successfully processed transactions.
6	Displays the legends. The available legends of the transaction are: <ul style="list-style-type: none"> <li>• <b>Rejected</b></li> <li>• <b>Successfully Processed</b></li> </ul>
7	Indicates the cumulative percentage of rejections in an incremental order. Hover to view the reason and the cumulative percentage.
8	Indicates the rejection reasons of the records. Hover to view the reason and the number of occurrences.
9	Displays the measurement of the occurrences in the left y-axis.
10	Displays the percentage of the cumulative in the right y-axis.
11	By default, the data is displayed for Today's transactions. Select the calendar to choose a different period. The available options are: <ul style="list-style-type: none"> <li>• Today</li> <li>• 7 days</li> <li>• 14 days</li> <li>• 1 Month</li> <li>• 3 Months</li> <li>• 1 Year</li> </ul>

## 2.2 VA DDA Posting

This topic provides information about **VA DDA Posting** the user can get an insight on the count of various transaction status in asynch mode in a bar chart format.

From **Home** screen, click **Dashboard**.

The **VA DDA Posting** screen displays.

Figure 2-2 VA DDA Posting

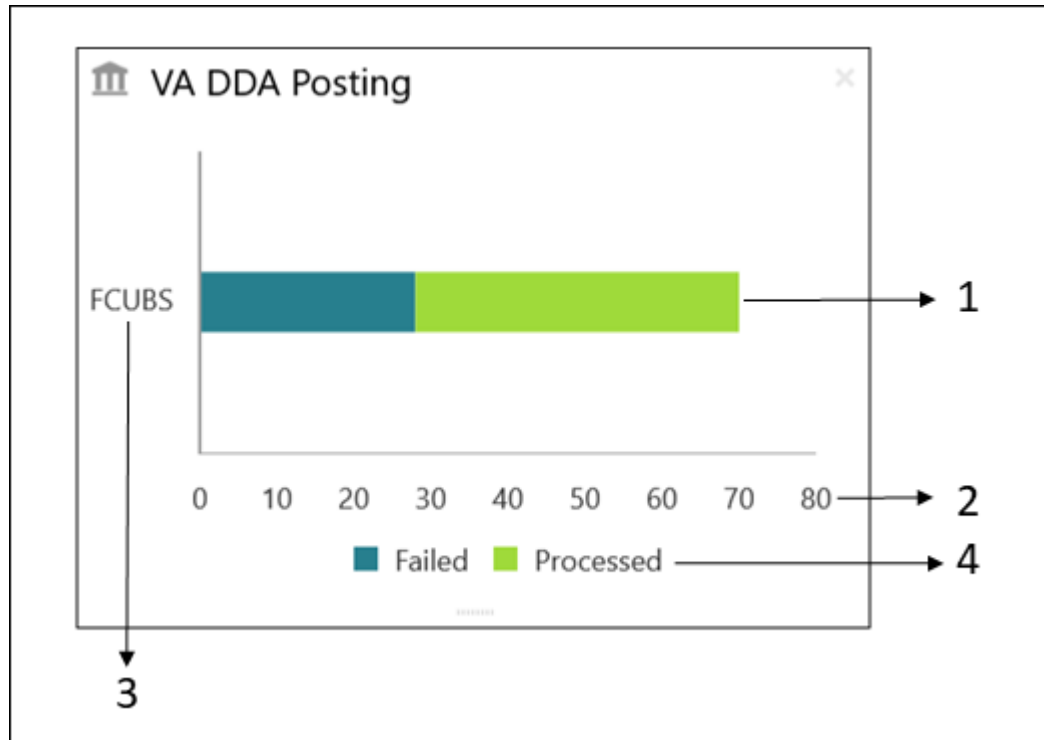


Table 2-2 VA DDA Posting - Component Description

Component Number	Description
1	Displays the asynch transactions of failed, processed, and unprocessed details. Hover to view the number of records for the respective status.
2	Displays the count of the transactions.
3	Displays the different DDA systems.
4	Displays the legends. The available options for legends are: <ul style="list-style-type: none"> <li>Failed</li> <li>Processed</li> </ul>

## 2.3 VAM Unauthorized Transactions

This topic provides information about **VAM Unauthorized Transactions**. The user can view the number of unauthorized transactions.

From **Home**, Click **Dashboard**.

The **VAM Unauthorized Transactions** screen displays.



Figure 2-3 VAM Unauthorized Transactions

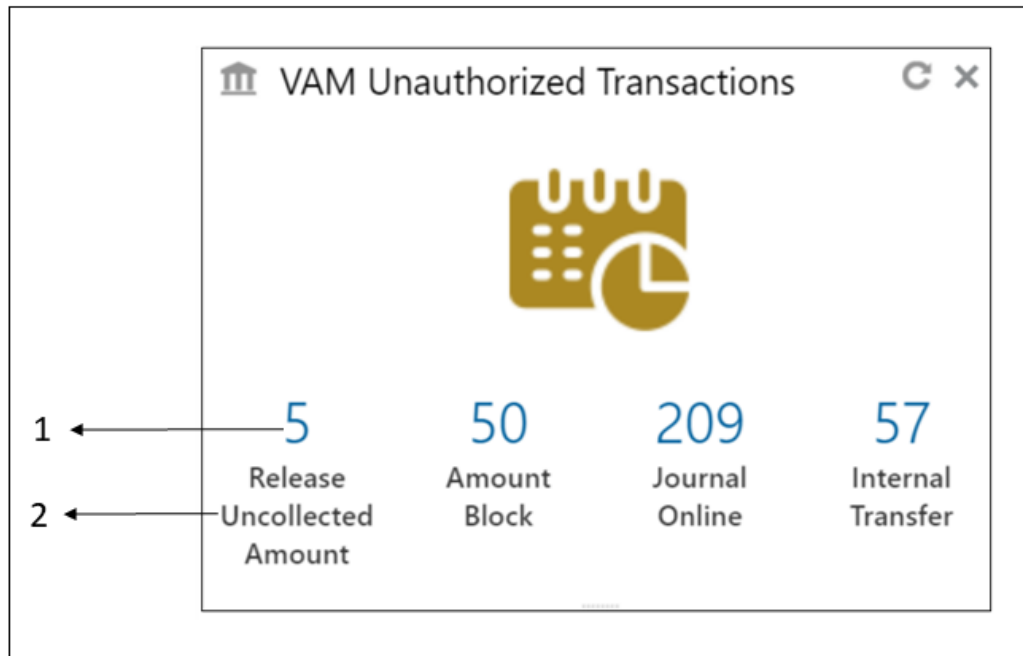


Table 2-3 VAM Unauthorized Transactions - Component Description

Component	Description
1	Indicates the number of unauthorized transactions. Click to navigate to the respective transaction's summary screen.
2	Displays the name of the transaction screens.

## 2.4 VAM Unauthorized Maintenance

This topic provides information about **VAM Unauthorized Maintenance**. The user can view the number of unauthorized maintenances

From **Home**, Click **Dashboard**.

The **VAM Unauthorized Maintenance** screen displays.

Figure 2-4 VAM Unauthorized Maintenance

Component	Count
Virtual Multi-Currency Account	13
Account Structure	2
Branch Parameters	1
External DDA System	1

Table 2-4 VAM Unauthorized Maintenances - Component Description

Component	Description
1	Displays the name of the transaction screens.
2	Displays the count of unauthorized records for a screen. Click to navigate to the respective screen, the selected screen opens with the summary details.

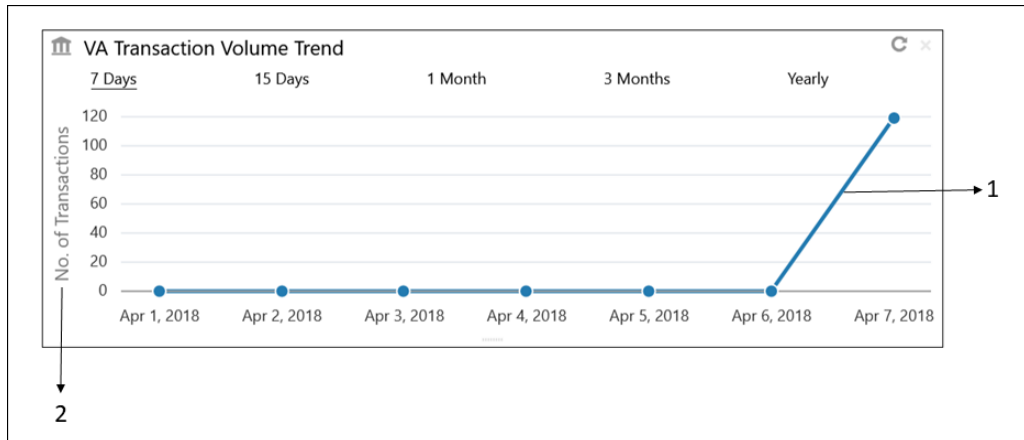
## 2.5 VA Transaction Volume Trend

This topic provides information about **VA Transaction Volume Trend**, The user can view the number of transactions that are executed on a particular date in a line chart format

From **Home**, Click **Dashboard**.

The **VA Transaction Volume Trend** screen displays.

**Figure 2-5 VA Transaction Volume Trend**



**Table 2-5 VA Transaction Volume Trend - Component Description**

Component Number	Description
1	Displays the number of transaction executed on a particular date. Hover to view the date and the number of transactions executed.
2	Displays the measure of the number of transactions.

## 2.6 VA Transaction By Source

This topic provides information about **VA Transaction By Source**, the user can view the hierarchical form of transactions for a type and their source in a Sunburst chart format.

From **Home**, Click **Dashboard**.

The **VA Transaction by Source** screen displays.

Figure 2-6 VA Transaction by Source

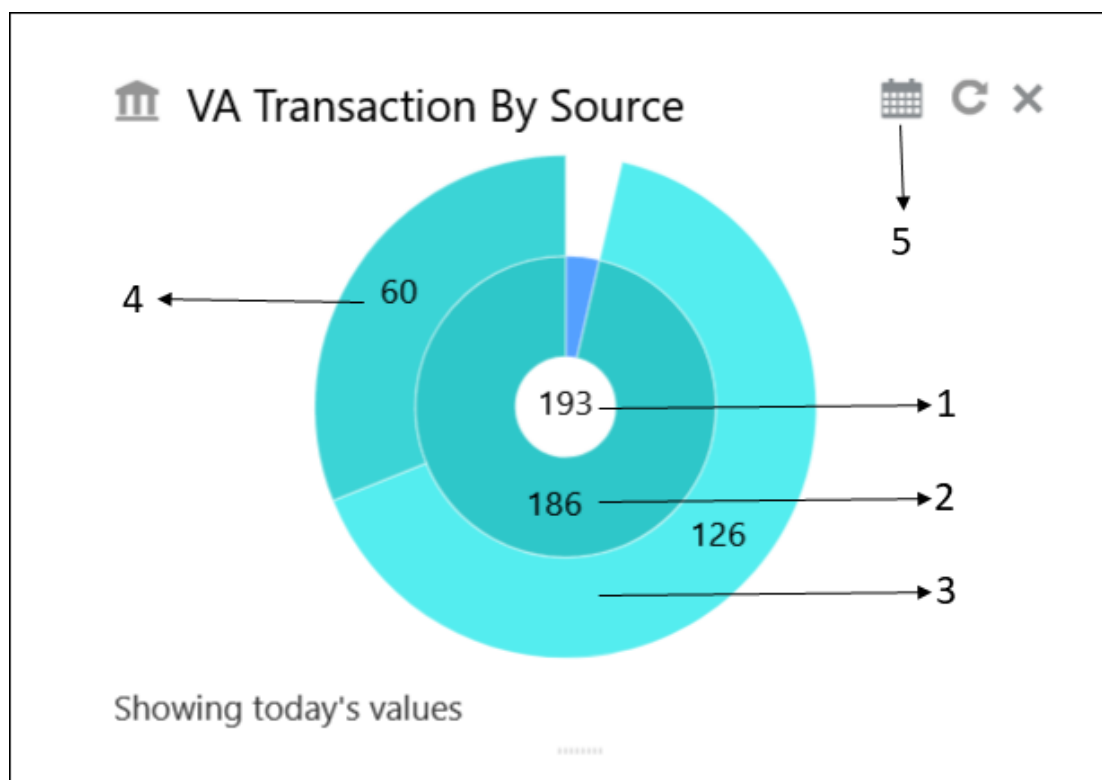


Table 2-6 VA Transaction by Source - Component Description

Component Number	Description
1	Displays the total number of transactions for all the transaction sources. Hover to view the total count of all transactions.
2	Displays the number of transactions (debit/credit) for a transaction source. Hover to view the count of all transactions and the source.
3	Displays the number of debit transactions executed for a source system. Hover to view the count of debit transactions and its source.
4	Displays the number of credit transaction executed for a source system. Hover to view the count of credit transactions and its source.
5	By default, the data is displayed for today's transactions. Select to choose a different period. The available options are: <ul style="list-style-type: none"> <li>• Today</li> <li>• 7 days</li> <li>• 14 days</li> <li>• 1 Month</li> <li>• 3 Months</li> <li>• 1 Year</li> </ul>

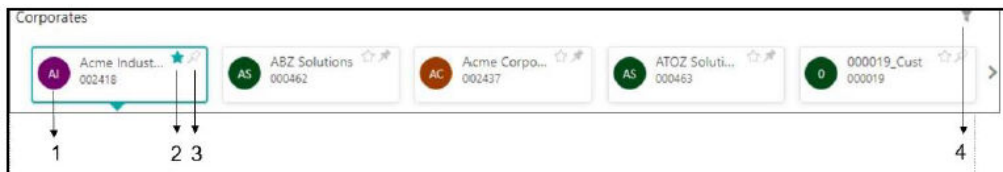
## 2.7 Corporates

This topic provides information about corporates.

Using this dashboard, the user can view the list of the customers.

A sample screenshot of the dashboard of **Corporates** is below.

**Figure 2-7 Corporates**



**Table 2-7 Corporates - Component Description**

Component Number	Description
1	Displays the list of customers. By default, the list is sorted based on the following: <ul style="list-style-type: none"> <li>• Default Customer</li> <li>• Pinned Customer/s</li> <li>• Unpinned Customer/s</li> </ul>
2	Indicates if the customer is the default customer. User can mark one of the customers as a default customer. The default customer is pre-selected.
3	Indicates pinned customers. User can pin one or more than one most frequently used customers.
4	Click on the filter option to search the customers based on <b>Customer ID</b> or <b>Customer Name</b> .

## 2.8 Virtual Accounts & Structures

This topic provides information about **Virtual Account & Structures**. The user can view the summary of virtual accounts and virtual account structures for the customer selected in **Corporates** widget.

From **Home**, Click **Dashboard**.

The **Virtual Accounts & Structures** screen displays.

Figure 2-8 Virtual Accounts & Structures

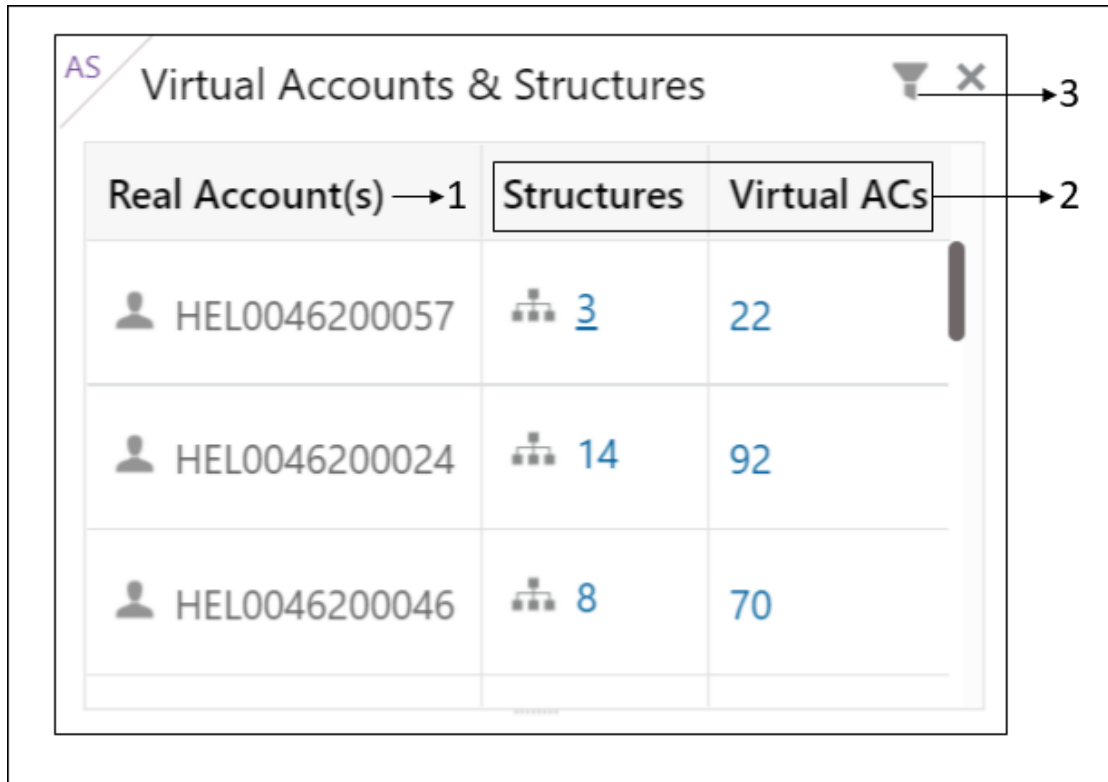


Table 2-8 Virtual Accounts & Structures - Component Description

Component Number	Description
1	Displays the real and virtual multi-currency accounts of the customer selected in Corporates widget
2	Displays the number of virtual accounts and virtual account structures linked to real accounts and virtual multi-currency accounts of the customer selected in Corporates widget.
3	Click on Filter option to view the accounts and structure specific to a real account or virtual multicurrency account.

Click on **Linked Structures** Hyperlink, the pop-up is displayed with structure details.

**Figure 2-9 Structure Details**

Structure ID	Structure Description	Header Account
vinittest123		1000310
TableStruct1AUTOT29		1000850
TableStruct1AUTOT13		1000312

Page 1 of 1 (1-3 of 3 items) | K < 1 > X

**Table 2-9 Structure Details - Field Description**

Field	Description
<b>Structure ID</b>	Displays the structure ID of the real account
<b>Structure Description</b>	Displays the structure description of real account.
<b>Header Account</b>	Displays the header account number of real account.

Click on **Linked Accounts** Hyperlink, the pop-up is displayed with account details

**Figure 2-10 Account Details**

Account Number	Account Name	Account Currency	Current Balance	Account Purpose
1000315		GBP	£0.00	test
1000316		GBP	£0.00	test
1000338		GBP	£0.00	Advanced Warfare
1000310		GBP	£0.00	test
1000312		GBP	£0.00	test

Page 1 of 5 (1-5 of 22 items) | K < 1 2 3 4 5 > X

**Table 2-10 Account Details - Field Description**

Field	Description
<b>Account Number</b>	Displays the virtual account number.

Table 2-10 (Cont.) Account Details - Field Description

Field	Description
Account Name	Displays the virtual account holder name
Account Currency	Displays the currency type of virtual account
Currency Balance	Displays the currency balance of virtual account.
Account Purpose	Displays the purpose of virtual account.

## 2.9 Virtual Identifiers

This topic provides information about **Virtual Identifiers** widget. The user can view the summary of virtual identifiers for the customer selected in **Corporates** widget.

From **Home**, Click **Dashboard**.

The **Virtual Identifiers** screen displays.

Figure 2-11 Virtual Identifiers

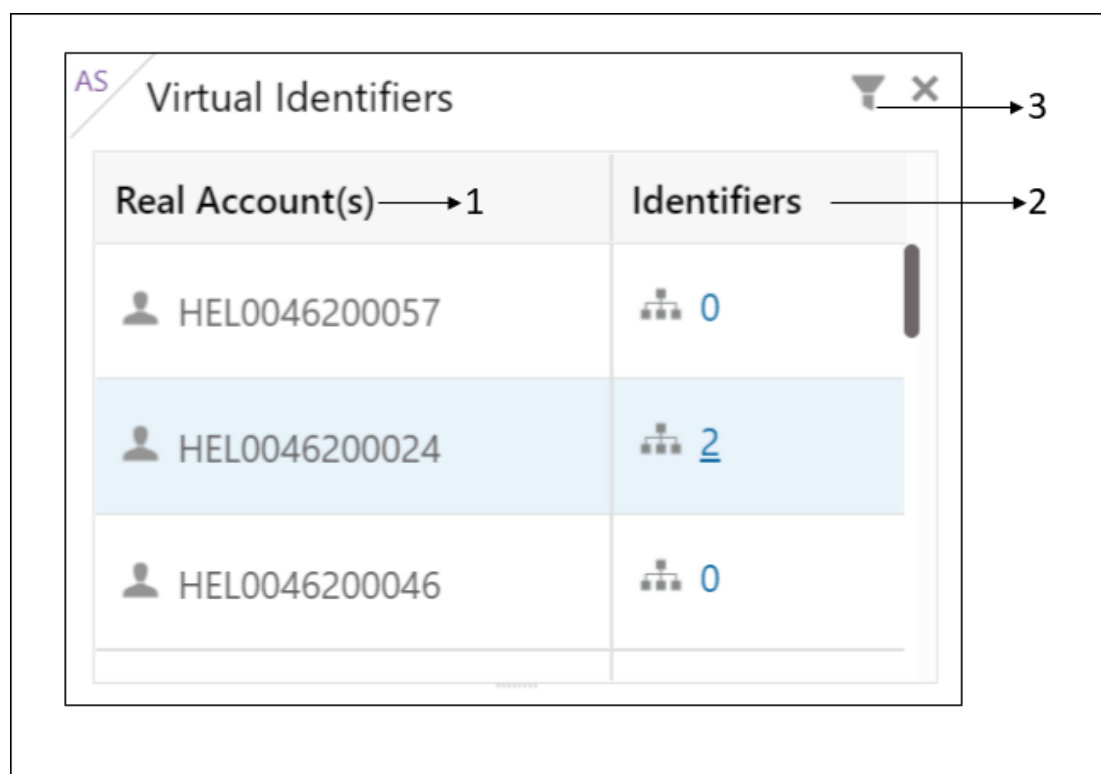


Table 2-11 Virtual Identifiers - Component Description

Component Number	Description
1	Displays the real and virtual multi-currency accounts of the customer selected in Corporates widget.



**Table 2-11 (Cont.) Virtual Identifiers - Component Description**

Component Number	Description
2	Displays the number of virtual identifiers linked to real accounts and virtual multi-currency accounts of the customer selected in Corporates widget.
3	Click <b>Filter</b> to view the virtual identifiers linked either to a real account or a virtual multi-currency account.

Click **Linked Identifiers** pop-up is displayed with structure details.

**Figure 2-12 Identifier Details**

Virtual Identifier	Identifier Branch	Validation Rule ID
002 multi desc	HEL	VL02
301 RA - 301	000	Rule1

Page 1 of 1 (1-2 of 2 items) | K < 1 > X

**Table 2-12 Identifier Details - Field Description**

Field	Description
<b>Virtual Identifier</b>	Displays the Virtual Identifier.
<b>Identifier Branch</b>	Displays the Branch Identifier.
<b>Validation Rule ID</b>	Displays the Validation Rule ID.

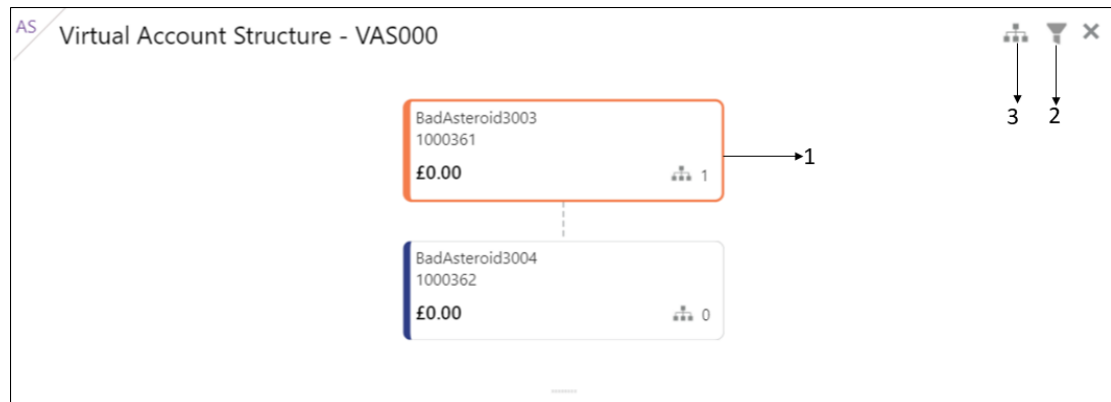
## 2.10 Virtual Account Structure

This topic provides information about **Virtual Account Structure**. The user can view all of the virtual account structures for the customer selected in **Corporates** widget.

From **Home**, Click **Dashboard**.

The **Virtual Account Structure** screen displays.

**Figure 2-13 Virtual Account Structure**



**Table 2-13 Virtual Account Structure - Component Description**

Component Number	Description
1	Displays the first two levels of an Account Structure. By default, displays the account structure of the corporate selected in Corporates widget with highest number of levels, and linked virtual accounts.
2	Click <b>Filter</b> to select a different Structure Code of the customer selected in Corporates widget.
3	Click <b>View</b> to display the full Virtual Account Structure for the selected structure code.

## 2.11 VA Currency Wise Balance

This topic provides information about **VA Currency Wise Balance**, The user across all the virtual accounts and view the selected customers in **Corporates** widget.

From **Home** screen, click **Dashboard**.

The **VA Currency Wise Balance** screen displays.

Figure 2-14 VA Currency Wise Balance

Currency	Virtual Accounts	Current Balance
AED	2	AED0.00
EUR	48	€0.00
GBP	204	£2,000.00
ALC	6	ALC0.00
AMD	1	AMD0

Table 2-14 VA Currency Wise Balance - Component Description

Component Number	Description
1	Displays the number of virtual accounts per currency.
2	Displays the aggregated balances of all the virtual accounts per currency of the customer selected in Corporates widget.
3	Click on <b>Filter</b> icon to view the currency wise balances for a specific entity of the customer.

## 2.12 Top 5 Virtual Account Balances

This topic provides information about top 5 virtual account balances to the user for a given currency for a selected customer in **Corporates** widget.

From **Home** screen, Click **Dashboard**.

The **Top 5 Virtual Account Balances** screen displays.

Figure 2-15 Top 5 Virtual Account Balances

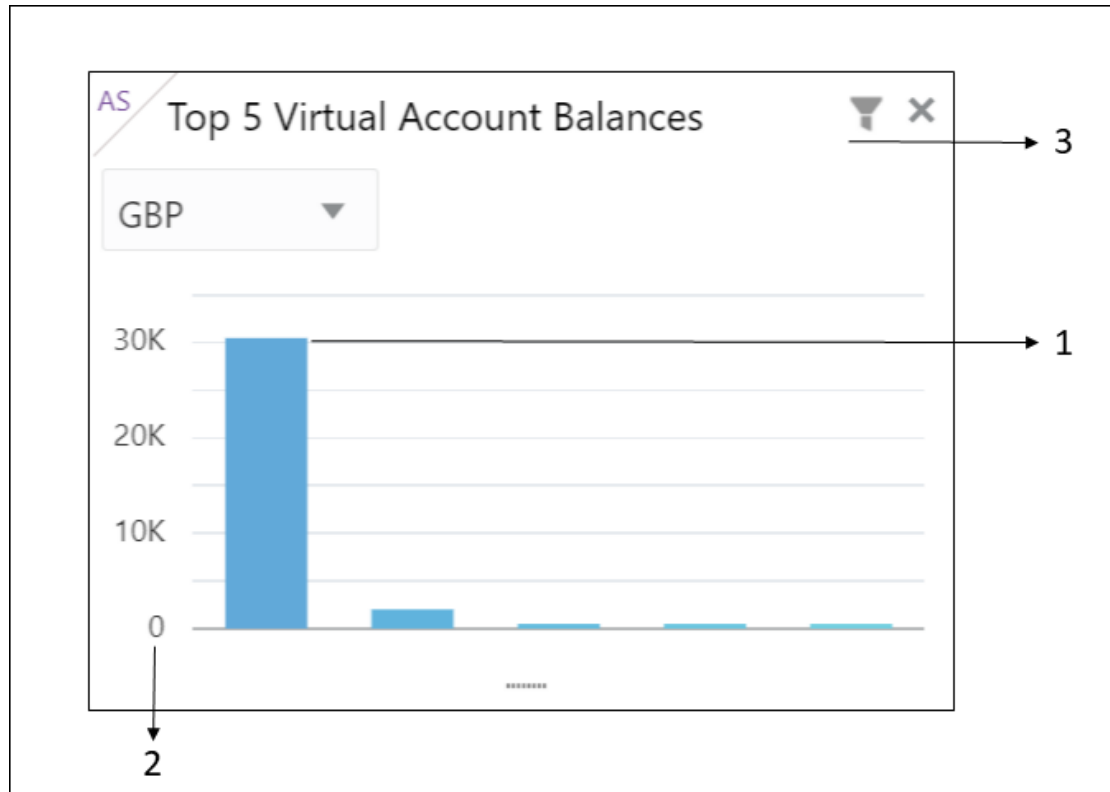


Table 2-15 Top 5 Virtual Account Balances - Component Description

Component Number	Description
1	Displays the top 5 virtual account balances of the customer selected in Corporates widget in a graphical format for a specific currency. Hover to view the balance for a specific virtual account. The user can also select different currency from the drop-down list to view the top five virtual account balances for the selected currencies.
2	Displays the balances in y-axis.
3	Click <b>Filter</b> icon to view the top five virtual account balances for a specific entity of the customer.

## 2.13 VA Transactions & Statements

This topic provides information about **VA transactions & Statements**, The user can view transactions and generate statements for the virtual accounts for the selected customer in **Corporates** widget. The user can view the transactions and generate statements for a specified statement period.

From **Home**, Click **Dashboard**.

The **VA Transactions and Statements** screen displays.

Figure 2-16 VA Transactions and Statements

AS VA Transactions & Statements X

Virtual Account \*

Account Name \*

No Account Selected

Statement Period

Date Range

Date Range

Query Generate Statement

For more information on fields, refer to the field description table.



**Note:**

The fields, which are marked with an asterisk, are mandatory.

**Table 2-16 Transactions and Statements - Field Description**

Field	Description
<b>Virtual Account</b>	Click <b>Search</b> to view and select the required virtual account number linked to the customer selected in Corporates Widget.
<b>Account Name</b>	Displays the account name.
<b>Statement Period</b>	Select one of the required options from the drop-down list: <ul style="list-style-type: none"> <li>• <b>Today</b>: Select this option to view the transactions and generate statements for the virtual accounts for today.</li> <li>• <b>Last 1 month</b>: Select this option to view the transactions and generate statements for the last one month.</li> <li>• <b>Last 2 months</b>: Select this option to view the transactions and generate statements for the last two months.</li> </ul>
<b>Date Range</b>	Select this option to view the transactions and generate statements for a specified date range. The available options are: <ul style="list-style-type: none"> <li>• <b>From Date</b>: Select the start date.</li> <li>• <b>To Date</b>: Select the end date.</li> </ul>

Click on **Query** to view the list of transactions for a specified data range

The sample screenshot below:

**Figure 2-17 Query - Transaction**

Virtual Account	Transaction Reference	Debit/Credit	Transaction Amount	Transaction Date	Additional Information
No data to display.					

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**Table 2-17 Query Transaction - Field Description**

Field	Description
<b>Virtual Account</b>	Displays the virtual account number.
<b>Transaction Reference</b>	Displays the Transaction reference number.
<b>Debit/Credit</b>	Displays the type of transaction for selected virtual account.
<b>Transaction Amount</b>	Displays the transaction amount.
<b>Transaction Date</b>	Displays the transaction date.
<b>Additional Information</b>	Displays the additional information of the virtual account

Click on **Generate Statement** to generate an account statement for a specified statement period.

You can view or download the statement in the PDF format.

## 2.14 VA Internal Transfer

This topic provides information about **VA Internal Transfer**, the user can view internal fund transfers between two virtual accounts in the same currency linked to the same customer real account for the selected customer in **Corporates** widget.

From Home screen, click **Dashbaord**.

The **VA Internal Transfer** screen displays.

Figure 2-18 VA Internal Transfer

AS VA Internal Transfer

Real Account Number \*

Transaction Code \*

Transfer From \*

Transfer To \*

Amount \*

Remarks \*

Transfer

For more information on fields, refer to the field description table.



**Note:**

The fields, which are marked with an asterisk, are mandatory.



**Table 2-18 VA Internal Transfer - Field Description**

Field	Description
<b>Real Account Number</b>	Click <b>Search</b> to view and select the required real account number linked to the customer selected in Corporates Widget.
<b>Transaction Code</b>	Click <b>Search</b> to view and select the required transaction code.
<b>Transfer From</b>	Click <b>Search</b> to view and select the required virtual account number from which the amount needs to get transferred.
<b>Transfer To</b>	Click <b>Search</b> to view and select the required virtual account number to which the amount needs to get transferred.
<b>Amount</b>	Specify the transfer amount.
<b>Remarks</b>	Specify additional remarks for the transaction.
<b>Transfer</b>	Click <b>Transfer</b> to initiate the internal transfer between the virtual accounts. Booking Reference ID gets generated once the transfer is successful.

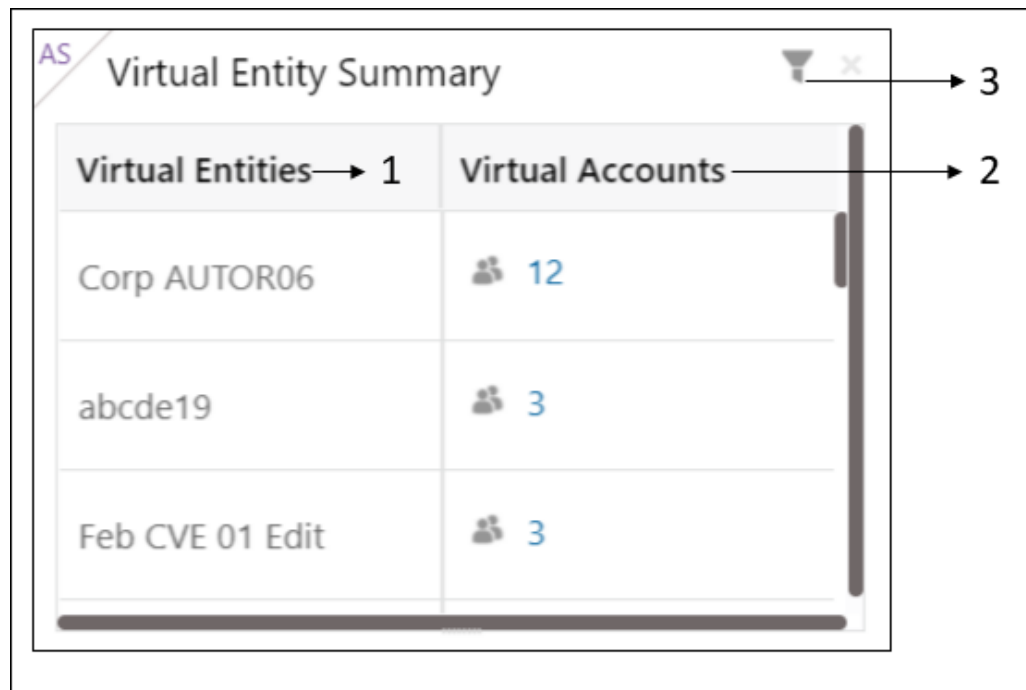
## 2.15 Virtual Entity Summary

This topic provides information about **Virtual Entity Summary**, The user can view the summary of virtual entities of the customer selected in **Corporates** widget.

From **Home**, Click **Dashboard**.

The **Virtual Entity Summary** screen displays.

**Figure 2-19 Virtual Entity Summary**



**Table 2-19 Virtual Entity Summary - Component Description**

Component Number	Description
1	Displays the virtual entities of the customer.
2	Displays the number of virtual accounts for each entity.
3	Click <b>Filter</b> to filter the list based on the Virtual Entity name.

Click on the **Virtual Accounts** to view the account details.

**Figure 2-20 Account Details**

Account Number	Account Name	Account Currency	Current Balance	Account Purpose
1000315		GBP	£0.00	test
1000316		GBP	£0.00	test
1000338		GBP	£0.00	Advanced Warfare
1000310		GBP	£0.00	test
1000312		GBP	£0.00	test

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**Table 2-20 Account Details - Field Description**

Field	Description
<b>Account Number</b>	Displays the Account number of Virtual Entity
<b>Account Name</b>	Displays the Account name of Virtual Entity
<b>Current Balance</b>	Displays the Current Balance of Account
<b>Account Purpose</b>	Displays the Account Purpose.

## 2.16 Actions

This topic describes the list of actions that can be performed on the dashboard.

The list of actions can be performed as follows:

**Table 2-21 List of Actions**

Actions	Description
Configure Tile	Modify the dashboard tile based on the user preference.
Close	Remove the dashboard widget from the dashboard landing page.
Drag to Reorder	Rearrange the dashboard widget on the dashboard landing page.

Table 2-21 (Cont.) List of Actions

Actions	Description
Expand Tile	Expand the dashboard widget to view more details of the widget.
Add Tile	Add the dashboard widget to the dashboard landing page.

 **Note:**

For common features/procedures, refer to ***Oracle Banking Getting Started User Guide***.

# 3

## Forget Process

The **Personally Identifiable Information** (PII) is any data that can potentially identify a specific individual. PII data access can be controlled based on the user role and the user can configure the details of an entity who wants to be forgotten if the customer withdraws/does not avail the virtual account facility.

- [Forget Entity](#)  
This topic describes systematic instructions to forget the entity.
- [View Forgotten Entities](#)  
This topic describes systematic instructions to view forgotten entities.

### 3.1 Forget Entity

This topic describes systematic instructions to forget the entity.

The **Forget Entity** screen allows the user to configure an entity to be forgotten.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Forgot Process**.
2. Under **Forgot Process**, click **Forget Entity**.

The **Forget Entity** screen displays.

**Figure 3-1 Forget Entity**

Virtual Entity ID	Process Status
No data to display.	

3. Specify the fields on **Forget Entity** screen.

 **Note:**

The fields, which are marked with an asterisk, are mandatory.

For more information on fields, refer to the field description table.

**Table 3-1 Forget Entity - Field Description**

Field	Description
<b>Forget Entity Process Type</b>	Select one of the options: <ul style="list-style-type: none"> <li><b>Customer Initiated:</b> If selected, indicates the customer has initiated the process.</li> <li><b>Bank Initiated:</b> If selected, indicates the bank has initiated the process.</li> </ul>
<b>Forget Entity Process ID</b>	Specify a forget entity process ID.

4. Click **+** to add a row and provide the virtual entity/bank details.
5. Click **Save** to save the details.

The user can view the configured forgotten entities in the [View Forgotten Entities](#) screen.

## 3.2 View Forgotten Entities

This topic describes systematic instructions to view forgotten entities.

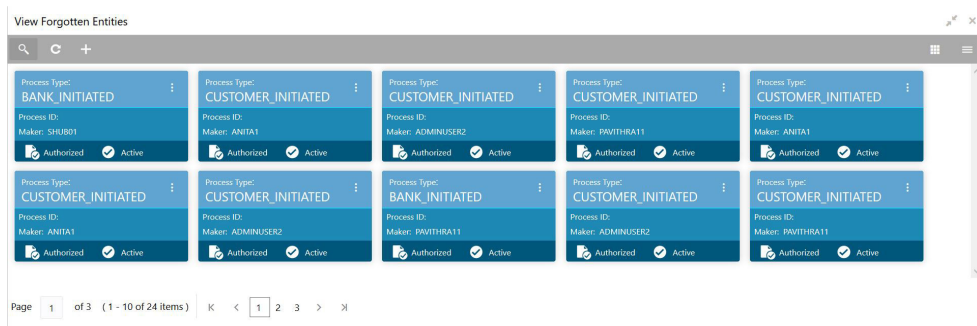
The **View Forgotten Entities** screen provides a list of configured entities to be forgotten. The user can configure an entity detail to be forgotten using the [Forget Entity](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Forgot Process**.
2. Under **Forgot Process**, click **View Forgotten Entities**.

The **View Forgotten Entities** screen displays.

**Figure 3-2 View Forgotten Entities**



For more information on fields, refer to the field description table.

**Table 3-2 View Forgotten Entities - Field Description**

Field	Description
<b>Process Type</b>	Indicates if the process is initiated by the customer/bank.
<b>Process ID</b>	Displays the forgotten entity's process ID.
<b>Maker</b>	Displays the name of the user who has configured the forgotten entity details.
<b>Authorized Status</b>	Displays the authorization status of the report. The options are: <ul style="list-style-type: none"><li>• <b>Authorized</b></li><li>• <b>Unauthorized</b></li></ul>
<b>Record Status</b>	Displays the record status of the report. The options are: <ul style="list-style-type: none"><li>• <b>Open</b></li><li>• <b>Close</b></li></ul>

# A

## Functional Activity Codes

**Table A-1 List of Functional Activity Codes**

Screen Name	Functional Activity Code
Forget Entity	VAE_FA_ENTITY_FORGET_CREATE
View Forgotten Entities	VAE_FA_ENTITY_FORGET_VIEW

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# Feedback and Support

Oracle welcomes customer's comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this guide or if you still need assistance, please contact the documentation team.



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