# Oracle® Banking Trade Finance Process Management Guarantee Advise Amendment Islamic User Guide





Oracle Banking Trade Finance Process Management Guarantee Advise Amendment Islamic User Guide, Release 14.7.5.0.0

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# **Preface**

- Purpose
- Audience

This document is intended for the following audience:

- Documentation Accessibility
- Critical Patches
- Diversity and Inclusion
- Structure

This manual is organized into the following chapters:

- Conventions
- Related Documents
- Acronyms and Abbreviations
- Screenshot Disclaimer
- · Symbols and Icons
- Basic Actions

# Purpose

This manual is designed to help you quickly get acquainted with the Oracle Banking Trade Finance Process Management **Guarantee Advise Amendment Islamic** process.

# **Audience**

This document is intended for the following audience:

- Oracle Implementers
- Customer Service Representatives (CSRs)
- Oracle user

# **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

#### **Access to Oracle Support**

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.



# **Critical Patches**

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at Critical Patches, Security Alerts and BulletinsCritical Patches, Security Alerts and Bulletins. All critical patches should be applied in a timely manner to ensure effective security, as strongly recommended by Oracle Software Security AssuranceOracle Software Security Assurance.

# **Diversity and Inclusion**

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Structure

This manual is organized into the following chapters:

- Preface gives information on the intended audience, structure, and related documents for this User Manual.
- The subsequent chapters provide an overview to the module.

# Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# **Related Documents**

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Oracle Banking Common Core User Guide

# **Acronyms and Abbreviations**

The list of the acronyms and abbreviations that are used in this guide are as follows:



Table 1 Acronyms and Abbreviations

Abbassistica	Bassinkian
Abbreviation	Description
ОВТГРМ	Oracle Banking Trade Finance Process Management
LC	Letter of Credit
BC	Bankers Cheque
FX	Foreign Exchange
CCY	Currency
LCY	Local Currency
FCY	Foreign Currency
LOV	List of Values
CIF	Customer Information File
UDF	User Defined Fields
FFT	Free Format Text
SBLC	Standby Letter of Credit

# Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

# Symbols and Icons

The list of symbols and icons available on the screens are as follows:

Table 2 Symbols and Icons - Common

Symbol/Icon	Function
J L	Minimize
7 6	
r 1	Maximize
LJ	
×	Close
Q	Perform Search
•	Open a list
$\leftrightarrow$	Date Range
Ŧ	Add a new record



Table 2 (Cont.) Symbols and Icons - Common

Symbolloon	Function
Symbol/Icon	
K	Navigate to the first record
X	Navigate to the last record
4	Navigate to the previous record
•	Navigate to the next record
88	Grid view
<b>≣</b>	List view
G	Refresh
+	Click this icon to add a new row.
	Click this icon to delete a row, which is already added.
	Calendar
Û	Alerts
8	Unlock Option
₽	View Option
₩	Reopen Option

Table 3 Symbols and Icons - Widget

Symbol/Icon	Function
<b>&amp;</b>	Open status

Table 3 (Cont.) Symbols and Icons - Widget

Symbol/Icon	Function
	Unauthorized status
₽	Rejected status
A	Closed status
D	Authorized status
	Modification Number

# **Basic Actions**

Most of the screens contain Action Buttons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:

Table 4 Common Action Buttons and its Definitions

Action Buttons	Description
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul> Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.  Refer Codes are:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others



Table 4 (Cont.) Common Action Buttons and its Definitions

Action Buttons	Description
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Cancel	Click <b>Cancel</b> to cancel the transaction input midway without saving any data.
Save & Close	Click <b>Save &amp; Close</b> to save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Next	Click <b>Next</b> , system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.
Submit	Click <b>Submit</b> to complete the transaction after you specify all the input parameters for a particular process. The task will get moved to next logical stage of the process. If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.



1

# Oracle Banking Trade Finance Process Management

This topic helps you quickly get acquainted with the Oracle Banking Trade Finance Process Management process.

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing Trade Finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle Trade Finance transaction.
- Help users to conveniently create and process Trade Finance transaction

#### Overview

OBTFPM is a Trade Finance middle office platform, which enables bank to streamline the Trade Finance operations. OBTFPM enables the customers to send request for new Trade Finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

#### **Benefits**

OBTFPM helps banks to manage Trade Finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all Trade Finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

#### **Key Features**

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.



# Guarantee Advise Amendment - Islamic

Conventional Guarantee Advise Amendment process enables the user to make an amendment to the Guarantee, which had been already advised.

The common amendments that are made to Guarantee Advised are:

- Expiry date
- Increase/Decrease in Guarantee amount
- Change to the existing Terms and Conditions.

The amendments may need consent from the beneficiary of the amendment. In such scenarios, after the processing of amendment, the amended Guarantee Advise is parked awaiting beneficiary consent. The various stages involved for Guarantee Advise Amendment are:

- Receive and verify documents (Non Online Channel)- Registration stage
- Input amendment application details
- Upload of related mandatory and non-mandatory documents
- Verify/capture details (SWIFT MT767, 775/Non Online Channels)- Data Enrichment stage
- Check for limit availability if applicable
- Check balance availability for amount block
- Check for sanctions & KYC status Earmark limits/Create amount block for cash margin/ charges if applicable Capture remarks for other users to check and act Hand off request to back office

In the following sections, let's look at the details for Islamic Guarantee Amendment Advising process:

This topic contains following subtopics:

#### Common Initiation Stage

This topic provides the systematic instructions to initiate the new **Guarantee Advise Amendment Islamic** request.

#### Registration

This topic provides the systematic instructions to initiate the Registration stage of Guarantee Advise Amendment - Islamic request.

#### Data Enrichment

This topic provides the systematic instructions to initiate the Data Enrichment stage of Guarantee Advise Amendment Islamic request.

#### Multi Level Approval

This topic helps you quickly get acquainted with the Multi Level Approval process of Guarantee Advise Amendment Islamic.

#### Customer - Acknowledgement

This topic helps you quickly get acquainted with the Customer Acknowledgement process.

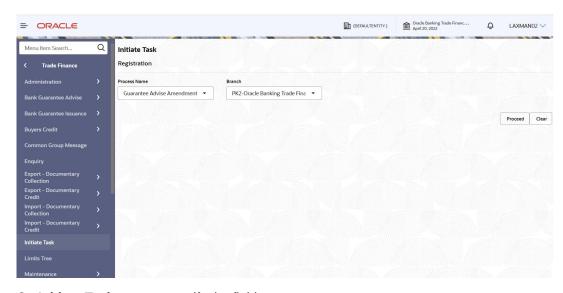
# 2.1 Common Initiation Stage

This topic provides the systematic instructions to initiate the new **Guarantee Advise Amendment Islamic** request.

Specify User ID and Password, and login to Home screen.

On Home screen, click Trade Finance. Under Trade Finance, click Initiate Task.
 The Initiate Task screen appears.

Figure 2-1 Initiate Task



2. On Initiate Task screen, specify the fields.



The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table below.

**Table 2-1** Initiate Task - Field Description

Field	Description
Process Name	Select a process name from the drop-down list.
Branch	Select the required branch code from the drop-down list.

For more information on action buttons, refer to the field description table below.

Table 2-2 Action Buttons - Field Description

Field	Description
Proceed	Task will get initiated to next logical stage.



Table 2-2 (Cont.) Action Buttons - Field Description

Field	Description
Clear	Click to clear the contents update and enter the values again.

3. Click **Proceed** to proceed to the next step.

# 2.2 Registration

This topic provides the systematic instructions to initiate the Registration stage of Guarantee Advise Amendment - Islamic request.

As a Registration user, you can register a Guarantee Advise Amendment - Islamic request received by mail/Courier at the front desk. During Registration stage, user captures the basic details, check the signature of the authorized signatory of the Guarantee Issuing Bank and upload the related documents. On submit, the request will be available for an Guarantee Advice expert to handle the request in the next stage.

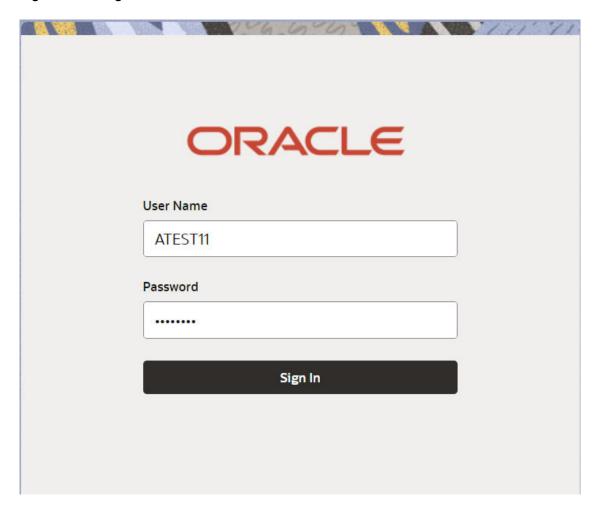
The OBTFPM user can process MT798 with sub messages MT726-MT759 message received through SWIFT. The OBTFPM verifies the field 21 and 26E ( of the MT759 and identifies the Original Contract Reference Number and Amendment Number and invokes the process. The user can cancel the previously received MT798 referenced message which is under process.

The OBTFPM user can process incoming MT798(up to a maximum of 8 messages) with sub messages MT788-MT799 message received through SWIFT and enables the user to cancel the previously received MT798 referenced message which is under process.

Specify **User ID** and **Password**, and login to **Home** screen.



Figure 2-2 LogIn Screen



- 1. On Home screen, click Trade Finance Islamic. Under Trade Finance Islamic, click Bank Guarantee Advise.
- 2. Under Bank Guarantee Advise, click Guarantee Advise Amendment Islamic.



Menu Item Search... Q

C Bank Guarantee Advise
Guarantee Advise - Islamic
Guarantee Advise Cancellation - Islamic
Guarantee Advise Closure-Islamic
Guarantee Advise Internal
Amendment Islamic
Guarantee Advise Internal
Amendment Islamic
Guarantee SBLC Advised Claim
Guarantee SBLC Advised Claim
Guarantee SBLC Advised Claim
Settlement Islamic
Guarantee SBLC Advised Claim
Settlement Islamic
Guarantee SBLC Advised Claim
Settlement Islamic
Guarantee Advise Closure-Islamic
Guarantee SBLC Advised Claim
Settlement Islamic
Guarantee SBLC Advised Claim
High Priority Task

### Finity Task
### Finity Task
### Finity Task
### Exception Approval
### SLA Breach

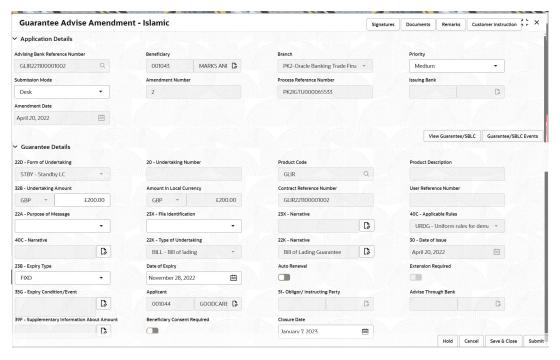
### High Priority Task
### Exception Approval
### SLA Breach

Figure 2-3 Guarantee Advice Amendment - Islamic

The **Guarantee Advice Amendment - Islamic - Registration** screen appears. The Guarantee Advise Amendment Islamic - Registration stage has two sections

Application Details and Guarantee Details. Let's look at the details of Registration screens below:

Figure 2-4 Guarantee Advise Amendment - Islamic - Registration - Application Details



On Guarantee Advise Amendment Islamic - Registration - Application Details screen, specify the fields.



Note:

The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table below.

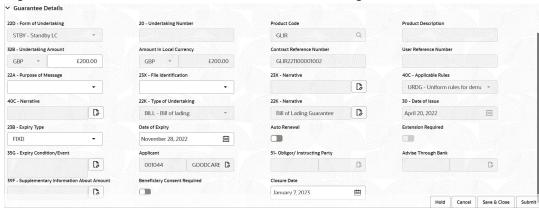
Table 2-3 Guarantee Advise Amendment - Islamic - Registration - Application Details - Field Description

Field	Description
Advising Bank Reference Number	Specify the advising bank reference number or click <b>Search</b> to search and select the advising bank reference number from look-up, by entering the search criteria.
Beneficiary	System defaults the beneficiary as per the Guarantee/SBLC advised.
Branch	Read only field. Branch Name will be auto-populated from Guarantee /SBLC Advise.
	Note:  Once the request is submitted, Branch field is noneditable.
Priority	Set the priority of the Guarantee Advise request as Low/Medium/ High/Essential/Critical. If priority is not maintained for the customer, system will populate 'Medium' as the default priority. User can change the priority populated any time before submit of Registration stage as per the requirement.
Submission Mode	Select the submission mode of Guarantee Advise request from the drop-down list.
	By default the submission mode will have the value as <b>Desk</b> .
	Desk - Request received through Desk
	Courier - Request received through Courier
Amendment Number	Read only field.  Amendment number will be auto-populated based on the back-end simulation.
Process Reference	Unique OBTFPM task reference number for the transaction.
Number	This is auto generated by the system based on process name and branch code.
Issuing Bank	Read only field. System defaults the issuing bank as per the Guarantee/SBLC advised.
Amendment Date	The application displays the current system date by default.
	Back dating not allowed, if the amendment is authorized on a later date, system should update the branch date of authorization as the Amendment date.

**Guarantee Details** 

- Registration user can provide Guarantee details in this section. Alternately, details can be provided by Scrutiny user.
- 4. On Guarantee Advise Amendment Islamic Registration Guarantee Details screen, specify the fields.

Figure 2-5 Guarantee Advise Amendment Islamic - Registration - Guarantee Details



Note:

The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table below.

Table 2-4 Guarantee Advise Amendment Islamic - Registration - SBLC/Guarantee Details - Field Description

Field	Description
Form of Undertaking	Read only field.
	Form of Undertaking defaults from Guarantee/ SBLC Advise.
	Form of Undertaking values can be:
	DGAR - Guarantee
	STBY - Standby LC
Undertaking Number	Read only field.
	Undertaking Number defaults from Guarantee/ SBLC Advise.
Product Code	Read only field.
	System defaults the value from Guarantee/ SBLC Advise.
Product Description	Read only field.
	System defaults the description of the product from Guarantee/ SBLC Advise.
Undertaking Amount	System defaults the value from Guarantee/ SBLC Advise. The user can change the value.



Table 2-4 (Cont.) Guarantee Advise Amendment Islamic - Registration - SBLC/ Guarantee Details - Field Description

Field	Description
Amount In Local Currency	System fetches the local currency equivalent value for the transaction amount from back office (with decimal places).
Contract Reference Number	Read only field. Auto-generated by back end application.
Purpose of Message	System defaults the value from Guarantee/ SBLC Advise. The user can change the value. Select the purpose of message from the drop-down. The values are:  Advice and confirmation of amendment to issued undertaking Advice of amendment to issued undertaking
	In case of STP of Incoming MT 767, system displays the value available in incoming MT 767.
File Identification	Select the type of delivery channel and its associated file name or reference from the available values. The options are:  COUR - Courier delivery  EMAL - Email transfer  FACT - SWIFTNet FileAct  FAXT - Fax transfer  HOST - Host-to-Host  MAIL - Postal Delivery  OTHR - Other delivery channel  In case of STP of Incoming MT 767, system displays the value available in incoming MT 767.
Narrative	Specify the description in this field, if <b>File Identification</b> field values are <b>COUR</b> or <b>OTHR</b> . In case of STP of Incoming MT 767, system displays the value available in incoming MT 767.
Applicable Rules	Read only field.
	System defaults the rules for guarantee, from Guarantee/ SBLC Advise.
Narrative	Specify the description in this field, if <b>Applicable Rules</b> field values is <b>OTHR</b> .
Type of Undertaking	Read only field.
	System defaults the value from Guarantee/ SBLC Advise.
Narrative	Specify the details of any other type of local undertaking.
	This field is enabled if the <b>Type of Undertaking</b> has value as <b>OTHR</b> .
Date of Issue	Read only field.
	System defaults the value from Guarantee/ SBLC Advise.
Expiry Type	Indicates the validity of the guarantee. System defaults the value from Guarantee/ SBLC Advise. User can amend the field, if required.



Table 2-4 (Cont.) Guarantee Advise Amendment Islamic - Registration - SBLC/ Guarantee Details - Field Description

Field	Description
Date of Expiry	System defaults the expiry date of Guarantee from Guarantee/ SBLC Advise. User can amend the field, if required.
Expiry Condition/Event	This field indicates the documentary condition/event that indicates when the local undertaking will cease to be available.  System defaults the value from Guarantee/ SBLC Advise.  User can amend the field, if required.
Applicant	System defaults the value from Guarantee/ SBLC Advise.
Obligor/ Instructor Party	System defaults the name of the obligor from Guarantee/ SBLC Advise.
Advise Through Bank	System defaults the value from Guarantee/ SBLC Advise.
Additional Amounts	System defaults the additional amounts from Guarantee/ SBLC Advise.
Beneficiary Consent Required	Enable the option, if beneficiary consent required for the amendment made to the fields.  Disable the option, if beneficiary consent is not required for the amendments.
Closure Date	System defaults the Closure Date value from the previous version of the contract.  User can modify the system defaulted "Closure Date" and system should validate the same for the below conditions:  Closure Date must be after the Issue Date.  Closure Date must be after the Expiry Date.  Closure Date cannot be blank

#### 5. Click Submit.

The task will move to next logical stage of Guarantee Advise Amendment Islamic. For more information on action buttons, refer to the field description table below.

Table 2-5 Guarantee Advise Amendment Islamic - Registration - Action Buttons - Field Description

Field	Description
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.
	If more than one signature is available, system should display all the signatures.
Documents	Upload the documents received. Application displays mandatory documents to be uploaded for Guarantee Advise. Place holders are also available to upload additional documents submitted by the applicant
Remarks	Specify any additional information regarding the Guarantee Advise. This information can be viewed by other users processing the request.



Table 2-5 (Cont.) Guarantee Advise Amendment Islamic - Registration - Action Buttons - Field Description

Field	Description
Customer Instructions	Click to view/ input the following:  Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.
View Guarantee/SBLC	Clicking on View Guarantee button, user can view the the snapshot of latest Guarantee Advised details.
Guarantee/SBLC Events	Clicking on Guarantee Events button, user can view the snapshot of various events under the Guarantee Advised.
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task. This option is used, if there are any pending information yet to be received from applicant.
Cancel	Cancels the Guarantee Advise task. Details entered will not be saved and the task will be removed.
Save & Close	Save the information provided and holds the task in 'My Task' queue for working later.  This option will not submit the request.
Submit	Click Submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. The task will move to next logical stage of Guarantee Advise.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.
Checklist	Click to view the list of items that needs to be completed and acknowledge. If mandatory checklist items are not selected, system will display an error on submit.

# 2.3 Data Enrichment

This topic provides the systematic instructions to initiate the Data Enrichment stage of Guarantee Advise Amendment Islamic request.

A Data Enrichment user can enrich the request for Islamic Guarantee Advise Amendment. As part of Data Enrichment, user can enter/update basic details of the incoming request. The task initiated from the online channel (SWIFT MT767, 775 parsing) should be created in the Data Enrichment stage directly as in conventional process flow.



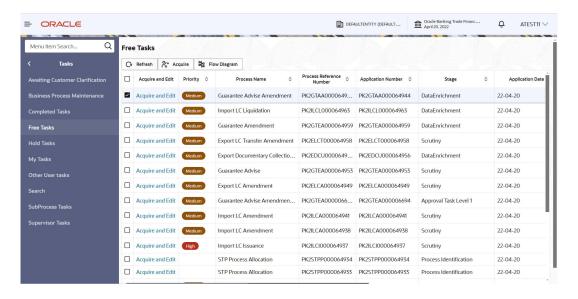
For expired line of limits, the task moves to "Limit Exception" stage under Free Tasks, on 'Submit' of DE Stage with the reason for exception as "Limit Expired".

Do the following steps to acquire a task which completed the registration and scrutiny and currently at Data enrichment stage.

Specify User ID and Password, and login to Home screen.

- 1. On Home screen, click, Tasks.
- 2. Under Tasks, click Free Tasks.

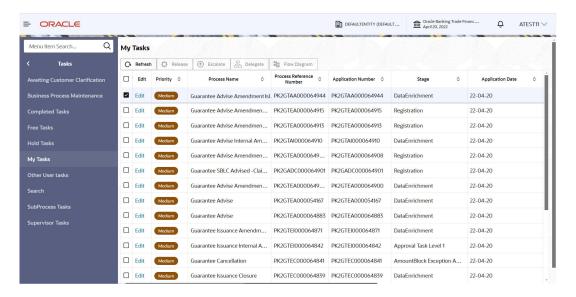
Figure 2-6 Free Tasks



The Free Tasks screen gets displayed.

- Select the appropriate task and click Acquire & Edit to edit the task or click Acquire to edit the task from My Tasks.
- 4. The acquired task will be available in **My Tasks** tab. Click **Edit** to scrutinize the registered task.

Figure 2-7 My Tasks





In the subsequent sub sections, let's look at the details for Data Enrichment stage. You should be able to enter/update the fields. Some of the fields that are already having value from Registration/Online channels may not be editable.

The Data Enrichment stage has the following hops for data capture:

#### Main Details

This topic provides the systematic instructions to initiate the main details of Data Enrichment stage of Guarantee Advise Amendment Islamic request.

#### Acknowledgement Details

This topic provides the systematic instructions to capture the acknowledgement details of Data Enrichment stage.

#### Guarantee Preferences

This topic provides the systematic instructions to capture the Guarantee preference details in Data Enrichment stage of Guarantee Advise Amendment Islamic process.

#### Amendment Snapshot

This topic provides the systematic instructions to capture the Amendment Snapshot details.

#### Additional Fields

This topic provides the systematic instructions to capture the additional fields of Guarantee Advise Amendment - Islamic process.

#### Advices

This topic provides the systematic instructions to capture the advices details of Guarantee Advise Amendment Islamic process.

#### Additional Details

This topic provides the systematic instructions to capture the additional details in Data Enrichment stage of Guarantee Advise Amendment - Islamic process.

#### Settlement Details

This topic provides the systematic instructions to capture the settlement details of Guarantee Advise Amendment Islamic request.

#### Summary

This topic provides the systematic instructions to view the summary of Guarantee Advise Amendment Islamic request.

### 2.3.1 Main Details

This topic provides the systematic instructions to initiate the main details of Data Enrichment stage of Guarantee Advise Amendment Islamic request.

Main details section has two sub section as follows:

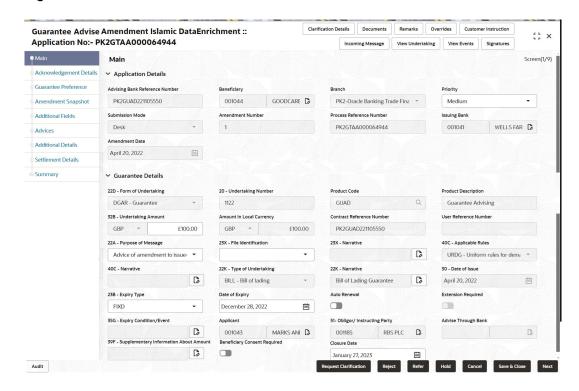
- Application Details
- Guarantee Details.

#### **Application Details**

All fields displayed under Application details section, would be read only except for the **Priority** field.

 On Data Enrichment - Main Details screen, specify the fields that were not entered at Registration stage.

Figure 2-8 Main Details





The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table below.

Table 2-6 Guarantee Advise Amendment Islamic - Main - Application Details - Field Description

Field	Description
Advising Bank Reference Number	Read-only field. Displays the Advising Bank Reference Number as selected in Registration stage.
Beneficiary	Read-only field. Displays the beneficiary as per the Guarantee/SBLC advised.
Branch	Read only field. Displays the branch name as per the Guarantee/SBLC advised.
Priority	Set the priority of the Guarantee Advise request as Low/Medium/ High/Essential/Critical. If priority is not maintained for the customer, system will populate Medium as the default priority. User can change the priority populated any time before submit of Registration stage as per the requirement.
Submission Mode	Read only field. Displays the submission mode of Guarantee Advise request.



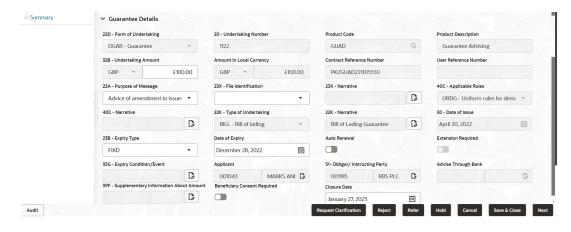
Table 2-6 (Cont.) Guarantee Advise Amendment Islamic - Main - Application Details - Field Description

Field	Description
Amendment Number	Read only field. Displays the amendment number based on the back-end simulation.
Process Reference Number	Read only field. Displays the unique OBTFPM task reference number for the transaction.  This is auto generated by the system based on process name and branch code.
Issuing Bank	Read only field. Displays the issuing bank as per the Guarantee/SBLC advised.
Amendment Date	Read only field. Displays the current system date by default.

#### **Guarantee Details**

The fields listed under this section are same as the fields listed under the Guarantee Details section in Registration stage. For more information on the fields, refer to **Guarantee Details** section of **Registration** stage. During Registration, if user has not captured input, then user can capture the details in this section.

Figure 2-9 Guarantee Details



Note:

The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table below.

Table 2-7 Guarantee Advise Amendment Islamic - Main - Guarantee Details - Field Description

Field	Description
Form of Undertaking	Read only field. Displays the type of LC (Documentary Credit).
Undertaking Number	Read only field. Displays the undertaking number available in the guarantee/SBLC.
Product Code	Read only field. Displays the product code as selected in <b>Registration</b> stage.
Product Description	Read only field.
	Displays the description of the product as per the product code.
Undertaking Amount	System defaults the value from Guarantee/ SBLC Advise. The user can change the value.
Amount In Local Currency	Read only field.
	Displays the Local currency and amount value in this field. System fetches the local currency equivalent value for the transaction amount from back office (with decimal places).
Contract Reference	Read only field.
Number	Displays the Contract Reference Number, auto-generated by back end application.
Purpose of Message	Select the purpose of message from the drop-down. The values are: Advice and confirmation of amendment to issued undertaking Advice of amendment to issued undertaking
File Identification	Select the type of delivery channel and its associated file name or reference from the available values. The options are:
Narrative	Specify the description in this field, if <b>File Identification</b> field values are <b>COUR</b> or <b>OTHR</b> .
Applicable Rules	Read only field.
	Displays the rules for guarantee, from Guarantee/ SBLC Advise.
Narrative	Specify the description in this field, if <b>Applicable Rules</b> field values is <b>OTHR</b> .



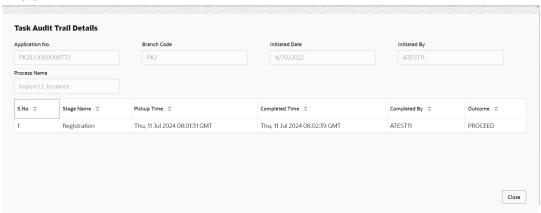
Table 2-7 (Cont.) Guarantee Advise Amendment Islamic - Main - Guarantee Details - Field Description

Field	Description
Type of Undertaking	Read only field.
	Displays the guarantee type. The type of undertaking can be:
	<ul> <li>Advance Payment Guarantee</li> <li>BILL - Bill of Lading</li> <li>CUST - Customs</li> <li>DPAY - Direct Pay</li> <li>INSU - Insurance</li> <li>JUDI - Judicial</li> <li>LEAS - Lease</li> <li>PAYM - Payment</li> <li>PERF - Performance</li> <li>RETN - Retention</li> <li>SHIP - Shipping - For shipping guarantee</li> <li>TEND - Tender or Bid</li> <li>WARR - Warranty/ maintenance</li> <li>OTHR - Any other local undertaking type.</li> </ul>
Narrative	Specify the details of any other type of local undertaking.  This field is enabled if the <b>Type of Undertaking</b> has value as <b>OTHR</b> .
Date of Issue	Read only field.  Displays the branch's current date as date of issue defaulted from the application.
Expiry Type	Select the expiry type for guarantee advise. This field indicates whether undertaking has specified expiry date or is open-ended. The options are:  COND - Conditional Expiry  FIXD - Specified expiry date (with/without automatic expansion)  OPEN - No specific date of expiry
Date of Expiry	Read only field.
	Displays the expiry date of the LC. The expiry date can be equal or greater than the issue date.
	The field is enabled, if <b>Expiry Type</b> is <b>COND</b> and <b>FIXD</b> .
Expiry Condition/Event	Specifies the documentary condition/event that indicates when the local undertaking will cease to be available.  The field is enabled, if <b>Expiry Type</b> is <b>COND</b> .
Applicant	Read only field.
	Displays the applicant details.
Obligor/ Instructor Party	Read only field.
	Displays the party obligated to reimburse the issuer.

Table 2-7 (Cont.) Guarantee Advise Amendment Islamic - Main - Guarantee Details - Field Description

Field	Description
Advise Through Bank	Read only field.
	Displays the value from Guarantee/ SBLC Advise.
Additional Amounts	Read only field.
	Displays the additional amounts from Guarantee/ SBLC Advise.
Beneficiary Consent Required	Enable the option, if beneficiary consent required for the amendment made to the fields.
	Disable the option, if beneficiary consent is not required for the amendments.
Closure Date	System defaults the "Closure Date" value from the previous version of the contract.  User can modify the system defaulted "Closure Date" and system should validate the same for the below conditions:  Closure Date must be after the Issue Date.  Closure Date must be after the Expiry Date.  Closure Date cannot be blank

#### **Audit**



This button provides information about user initiated the transaction, initiated date, stage wise detail etc.

For more information on audit, refer to the field description table below.

Table 2-8 Audit - Field Description

Field	Description
Application No.	This field displays the appliation number of the process.
Branch Code	This field displays the branch code.
Initiated Date	This field displays the date on which process is initiated.
Initiated By	This field displays the user ID of the user who had initiated the process.
Process Name	This field displays the name of the process which is initiated.



Table 2-8 (Cont.) Audit - Field Description

Field	Description
S. No	This field displays the serial number of the audit record.
Stage Name	This field displays the current stage of the process.
Completed Time	This field displays the time on which the audit of the current stage is completed.
Completed By	This field displays the user ID of the user who had completed the audit.
Outcome	This field displays the outcome of the audit.

#### 2. Click Next.

The task will move to next data segment.

Table 2-9 Main Details - Action Buttons - Field Description

Field	Description
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	Click to view/ input the following  Transaction Level Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.



Table 2-9 (Cont.) Main Details - Action Buttons - Field Description

Field	Description
Incoming Messages	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Advise Islamic.
	The user can also view the incoming MT765 by clicking the Incoming Message button.
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the processtask
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.
	If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.



Table 2-9 (Cont.) Main Details - Action Buttons - Field Description

Field	Description
Refer	Select a Refer Reason from the values displayed by the system.
	Refer Codes are:
	R1- Documents missing
	R2- Signature Missing
	R3- Input Error
	R4- Insufficient Balance/Limits
	R5 - Others
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

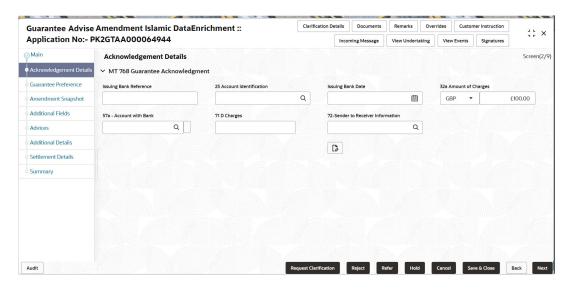
# 2.3.2 Acknowledgement Details

This topic provides the systematic instructions to capture the acknowledgement details of Data Enrichment stage.

At this hop, user can update details for the acknowledgment and response details.

1. On Acknowledgement Details screen, specify the fields.

Figure 2-10 Acknowledgement Details



For more information on fields, refer to the field description table below:

Table 2-10 Acknowledgement Details - Field Description

Field	Description	
MT 768 Guarantee Acknowl	MT 768 Guarantee Acknowledgment	
(This is applicable in case of Counter Guarantee/Counter Counter Guarantee Issuing Bank).		
Issuing Bank Reference	Specify the value for issuing bank reference.	
Account Identification	Click <b>Search</b> to search and select the account identification from the lookup.  Alternatively user can specify the account identification details.	
Issuing Bank Date	System defaults the current system date as Issuing bank date.	
Amount of Charges	Specify the total amount of charges claimed by the advising bank	
- Time and or officing of	and select the currency code.	
Account with Bank	Click <b>Search</b> to search and select account with bank details from the lookup. Alternatively user can also specify the account with bank details.	
Charges	Specify more details about charges, if applicable.	
Sender to Receiver Information	Click <b>Search</b> to search and select the sender to receiver details, if applicable.	

#### 2. Click Next.

The task will move to next data segment.

Table 2-11 Acknowledgement Details - Action Buttons - Field Description

Field	Description
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be 'Clarification Requested'.
Documents	Click to View/Upload the required document.  Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.  Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.



Table 2-11 (Cont.) Acknowledgement Details - Action Buttons - Field Description

Field	Description
	Description
Customer Instructions	<ul> <li>Click to view/ input the following</li> <li>Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>
Incoming Messages	This button displays the multiple messages (MT760 + up to 7 MT761. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Issuance.
	In case of MT798, the User can click and view the MT798 message(784,760/761).
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the processtask
View Undertaking	Clicking this button allows the user to view the undertaking details.
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.
	If more than one signature is available, system should display all the signatures.
Request Clarification	Clicking this button allows the user to submit the request for clarification to the "Trade Finance Portal" for the transactions that are initiated offline.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	<ul><li>R1- Documents missing</li><li>R2- Signature Missing</li></ul>
	R3- Input Error
	<ul> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.
	Refer Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>



Table 2-11 (Cont.) Acknowledgement Details - Action Buttons - Field Description

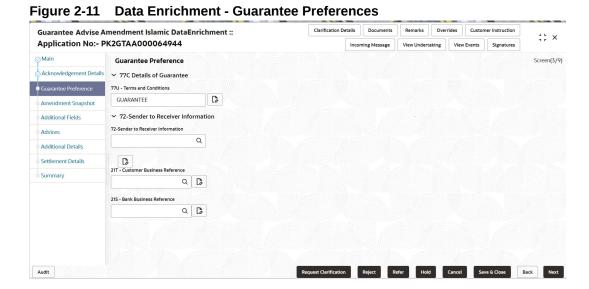
Field	Description
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Back	Clicking on Back button, takes the user to the previous screen.
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

#### 2.3.3 Guarantee Preferences

This topic provides the systematic instructions to capture the Guarantee preference details in Data Enrichment stage of Guarantee Advise Amendment Islamic process.

As part of DE, user can enrich the Guarantee preference for the Islamic Guarantee Advise Amendment. If the amendment request is non online, the user can capture the amendment details. And if the request is online, the amendment details get auto populated in the fields.

On Data Enrichment - Guarantee Preferences screen, specify the fields.



For more information on fields, refer to the field description table below.

Table 2-12 Guarantee Preferences - Field Description

Field	Description
Details of Guarantee	
Terms and Conditions	Specify the applicable terms and conditions of the undertaking that are not already mentioned in any other field. System defaults the Advise value, field can be amended.  The field displays the content from MT767 and all the applicable MT 775.
Sender to Receiver Information	System defaults the details from the incoming SWIFT sender to receiver in this field.  Click <b>Search</b> to search and select the additional information for receiver from the look-up.
Confirmation Instructions	System defaults the Advise value, contains confirmation instructions from the issuing bank to the advising party. The user can amend this field.  Select the confirmation instruction from the available values. The options are:  CONFIRM (The requested confirmation party is requested to confirm the credit)  MAY ADD (The requested confirmation party may add its confirmation to the credit)  WITHOUTNo confirmation is requested)  This field is not enabled, if Form of Undertaking field value is STBY - Standby LC.
Customer Business Reference	Specify the customer business reference details or click <b>Search</b> to search and select the Customer Business Reference from the look-up.
Bank Business Reference	Specify the bank business reference details or click <b>Search</b> to search and select the Bank Business Reference from the look-up.

#### 2. Click Next.

The task will move to next data segment.

Table 2-13 Guarantee Preferences - Action Buttons - Field Description

Field	Description
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Documents	Click to View/Upload the required document.  Application displays the mandatory and optional documents.
	The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application



Table 2-13 (Cont.) Guarantee Preferences - Action Buttons - Field Description

Field	Description
	Description
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	Click to view/ input the following  Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.
Incoming Messages	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Issuance.
	The user can also view the incoming MT765 by clicking the Incoming Message button. In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold.User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.



Table 2-13 (Cont.) Guarantee Preferences - Action Buttons - Field Description

Field	Description
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.  Refer Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

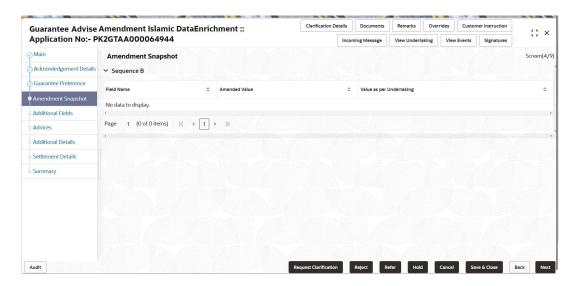
## 2.3.4 Amendment Snapshot

This topic provides the systematic instructions to capture the Amendment Snapshot details.

At this stage, user can view all the field tags that are amended. Corresponding to the field the latest Guarantee /SBLC value before amendment and the new amended value is displayed.

1. On Amendment Snapshot screen, specify the fields, if any.

Figure 2-12 Amendment Snapshot



For more information on fields, refer to the field description table below.

**Table 2-14 Amendment Snapshot - Field Description** 

Field	Description
Sequence B	This section displays Sequence B details.
Field Name	Displays the fields that are amended.
Amended Value	Displays the Guarantee /SBLC value before amendment.
Value as per Undertaking	Displays the Guarantee /SBLC new amendment value after amendment.
Sequence C	This section displays Sequence C details.
Field Name	Displays the fields that are amended.
Amended Value	Displays the Guarantee /SBLC value before amendment.
Value as per Undertaking	Displays the Guarantee /SBLC new amendment value after amendment.

#### 2. Click Next.

The task will move to next data segment.

For more information on action buttons, refer to the field description table below.

Table 2-15 Additional Fields - Action Buttons - Field Description

Field	Description
	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.



Table 2-15 (Cont.) Additional Fields - Action Buttons - Field Description

Field	Description
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Checklist	Click to view the list of items that needs to be completed and acknowledge. If mandatory checklist items are not selected, system will display an error on submit.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	<ul> <li>Click to view/ input the following</li> <li>Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Incoming Message	This button displays the multiple messages (MT760 + up to 7 MT761. In case of MT798, the User can click and view the MT798 message(770,700/701).
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signature	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the
Request Clarification	Signatures.  Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.



Table 2-15 (Cont.) Additional Fields - Action Buttons - Field Description

Field	Description
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.  Refer Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

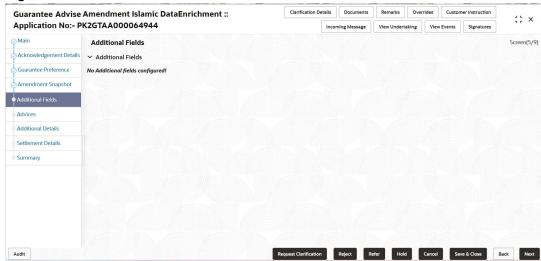
## 2.3.5 Additional Fields

This topic provides the systematic instructions to capture the additional fields of Guarantee Advise Amendment - Islamic process.

This stage displays the additional fields based on the User defined fields maintained in the system.

1. On Additional Fields screen, specify the fields, if any.

Figure 2-13 Additional Fields



#### Click Next.

The task will move to next data segment.

For more information on action buttons, refer to the field description table below.

Table 2-16 Additional Fields - Action Buttons - Field Description

Field	Description
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	Click to view/ input the following  Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.



Table 2-16 (Cont.) Additional Fields - Action Buttons - Field Description

Field	Description
Incoming Message	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Advise Islamic.
	The user can also view the incoming MT765 by clicking the Incoming Message button.
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the processtask
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.
	If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.



Table 2-16 (Cont.) Additional Fields - Action Buttons - Field Description

Field	Description
Refer	Select a Refer Reason from the values displayed by the system.
	Refer Codes are:
	R1- Documents missing
	R2- Signature Missing
	R3- Input Error
	R4- Insufficient Balance/Limits
	R5 - Others
Back	Click to move to the previous logical step.
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

### 2.3.6 Advices

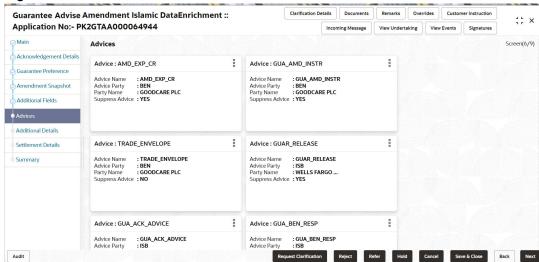
This topic provides the systematic instructions to capture the advices details of Guarantee Advise Amendment Islamic process.

A Data Enrichment user can verify the Advises details data segment of the Islamic Guarantee Advise Amendment request. This section defaults the advices maintained for the product based on the advices maintained at the product level.

1. On Advices screen, click the 3 dots on any advice tile to view the advice details.



Figure 2-14 Advices



#### **Advice Details**

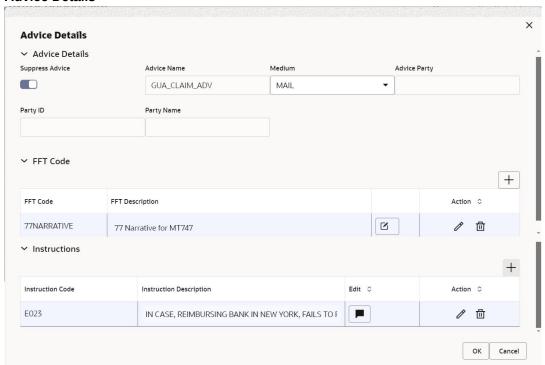


Table 2-17 Advice Details

Field	Description
Suppress Advice	Enable this option to suppress the advice. Disable this option if suppress advice is not required.
Advice Name	Select the advice name.
Medium	The medium of advices is defaulted from the system.



Table 2-17 (Cont.) Advice Details

Field	Description
Advice Party	The medium of advices is defaulted from the system.
	User can update, if required.
Party ID	Value be defaulted from Guarantee Advise.
	User can update, if required.
Party Name	Read only field.
	Value be defaulted from Guarantee Advise.
FTT Code	Specify the free format text based on the following table. Click plus icon to add new FFT code.
FTT Code	Click <b>Search</b> to search and select the FFT Code.
FFT Description	FFT description is populated based on the FFT code selected. User can edit the FFT description.
	Click edit icon to edit the existing FFT description.
Action	Click delete icon to remove any existing FFT code.
	Click edit icon to edit the existing FFT code.
Instructions	Specify the instrunction details based on the following table. Click plus icon to add new instruction code.
Instruction Code	Click <b>Search</b> to search and select the instruction Code.
Instruction Description	Instruction description is populated based on the instruction code selected. User can edit the instruction description.
	Click edit icon to edit the existing instruction description.
Action	Click delete icon to remove any existing instruction code.
	Click edit icon to edit the existing instruction code.

#### 2. Click Next.

The task will move to next data segment.

Table 2-18 Advices - Action Buttons - Field Description

Field	Description
	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.



Table 2-18 (Cont.) Advices - Action Buttons - Field Description

Field	Description
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	Click to view/ input the following  Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions – In this section, OBTFPM user
	can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.
Incoming Messages	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Advise.
	The user can also view the incoming MT765 by clicking the Incoming Message button.
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signature	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.
	If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.



Table 2-18 (Cont.) Advices - Action Buttons - Field Description

Field	Description
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.  This option is used, if there are any pending information yet to be received from applicant.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes are:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others  Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.  Refer Codes are:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

## 2.3.7 Additional Details

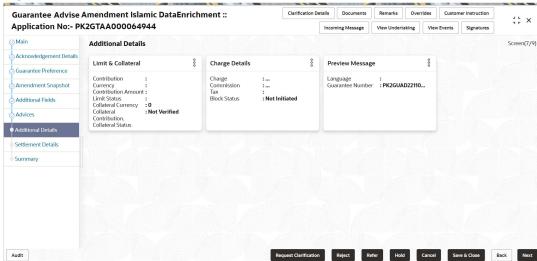
This topic provides the systematic instructions to capture the additional details in Data Enrichment stage of Guarantee Advise Amendment - Islamic process.

As part of Data Enrichment, the user can verify and enter the basic additional details available in the Guarantee advise amendment- Islamic. In case the request is received through online channel, the user verifies the details populated. In the Additional details section, Guarantee / Standby amendment can have impact on the Limits and Collaterals section. If any of the fields in the financial section of the pop up screen is checked then the limits and collaterals screen will be enabled.

For non-financial and narrative field amendments, the Limits and Collaterals screen will be read only. User cannot make changes.

 On Additional Details screen, click the 3 dots on any Additional Details tile to view the details.

Figure 2-15 Additional Details

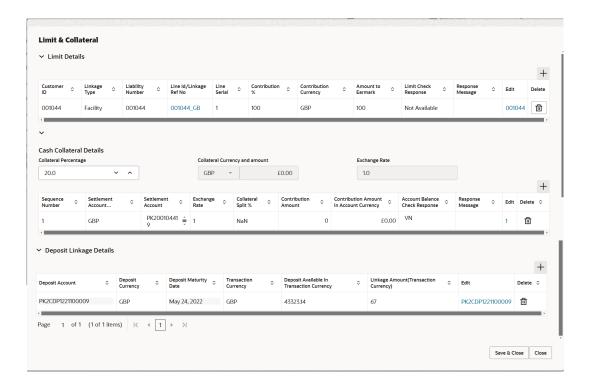


#### **Limits and Collaterals**

There is change in limits, if the below fields were amendment.

- Increase in Amount
- Increase in Expiry Date
- Increase in Tolerance

The additional details are displayed as tile. The tiles displays a list of important fields with values. User will be able to drill down from tiles into respective data segments. User can select the tile, an update the respective details.





On Approval, system should not release the Earmarking against each limit line and system should handoff the "Limit Earmark Reference Number "to the back office. On successful handoff, back office will make use of these "Limit Earmark Reference Number" to release the Limit Earmark done in the mid office (OBTFPM) and should Earmark the limit from the Back office.

In case multiple Lines are applicable, Limit Earmark Reference for all lines to be passed to the back office.

Figure 2-16 Limit Details

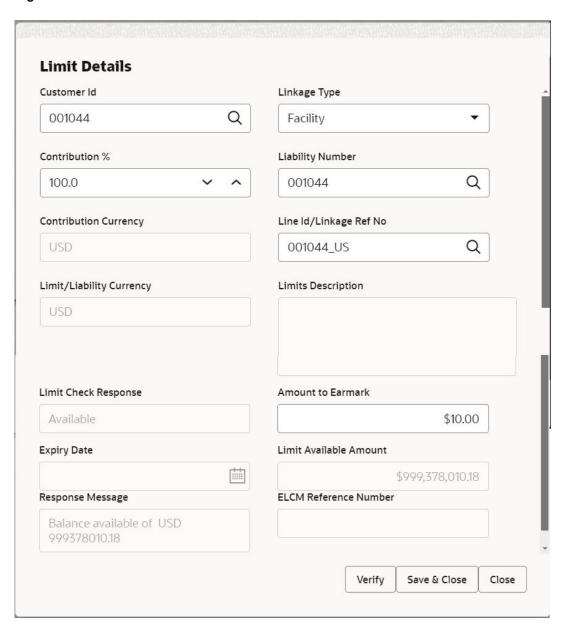




Figure 2-17 Collateral Details

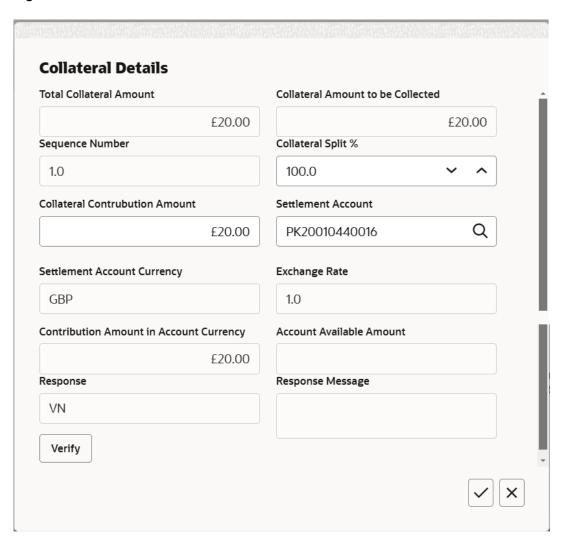




Figure 2-18 Deposit Linkage Details

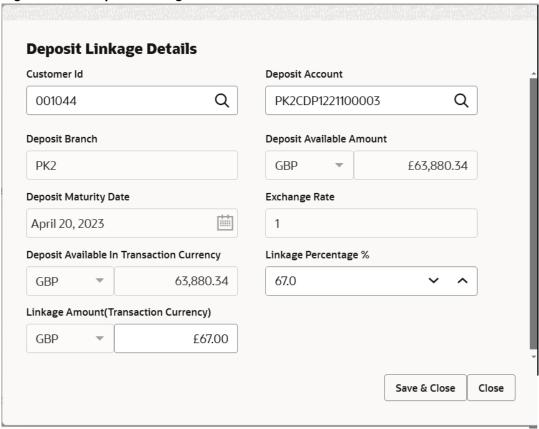


Table 2-19 Limit Details - Field Description

Field	Description
Limit Details	Click plus icon to add new limit details. Below fields are displayed on the Limit Details pop-up screen, if the user clicks plus icon.
Edit	Click edit link to edit the limit details.
Customer ID	This field displays the applicant's/applicant bank customer ID defaulted from the application.
Linkage Type	Select the linkage type. Linkage type can be: Facility Liability By default Linkage Type should be Facility.

Table 2-19 (Cont.) Limit Details - Field Description

Field	Description
Contribution %	System will default this to 100%. User can modify, if contribution is more than 100%. System will display an alert message, if modified. Once contribution % is provided, system will default the amount. System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.
	Note:  The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.
Liability Number	Click <b>Search</b> to search and select the Liability Number from the look- up. The list has all the Liabilities mapped to the customer.
Contribution Currency	This field displays the contribution currency.
Line ID/Linkage Ref No	Click <b>Search</b> to search and select from the various lines available and mapped under the customer id gets listed in the drop-down.  LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount.  The user can click the Line Id link to view the limit details.
	User can also select expired Line ID from the lookup and on clicking the verify button, system should default "The Earmarking cannot be performed as the Line ID is Expired" in the "Response Message" field.  This field is disabled and read only, if <b>Linkage Type</b> is Liability.
Limit/Liability Currency	This field displays the limit currency, when the user select the Liability Number.
Limits Description	This field displays the limits description.
Limit Check Response	This field displays the limit check response. Response can be 'Success' or 'Limit not Available' based on the limit service call response. The value in this field appears, if you click the <b>Verify</b> button.
Contribution Amount	This field defaults the contribution amount. Contribution amount will default based on the contribution %. User can change the value.



Table 2-19 (Cont.) Limit Details - Field Description

Field	Description
Expiry Date	This field displays the date up to which the Line is valid.
Limit Available Amount	This field displays the value of available limit, i.e., limit available without any earmark. The Limit Available Amount must be greater than the Contribution Amount.  The value in this field appears, if you click the <b>Verify</b> button.
Response Message	This field displays the detailed response message. The value in this field appears, if you click the <b>Verify</b> button.
ELCM Reference Number	This field displays the ELCM reference number.
Limit Details grid	Below fields appear in the <b>Limit Details</b> grid along with the above fields.
Line Serial	Displays the serial of the various lines available and mapped under the customer id. This field appears on the Limits grid.
Edit	Click the link to edit the <b>Limit Details</b> .
Cash Collateral Details	Specify the Cash Collateral Details.
Collateral Percentage	System populates the Collateral % maintained in the Customer / Product for the counter party of the contract. User can modify the collateral percentage.
Collateral Currency and amount	System populates the contract currency as collateral currency by default. User can modify the collateral Currency and amount.
Exchange Rate	System populates the exchange rate maintained. User can modify the collateral Currency and amount.
	System validates for the Override Limit and the Stop limit if defaulted exchange rate is modified.
Collateral Details pop-up screen	Click plus icon to add new collateral details.
Edit	Click edit link to edit the collateral details.
Total Collateral Amount	Read only field. This field displays the total collateral amount provided by the user.
Collateral Amount to be Collected	Read only field. This field displays the collateral amount yet to be collected as part of the collateral split.
Sequence Number	Read only field. The sequence number is auto populated with the value, generated by the system.
Collateral Split %	Specify the collateral split% to be collected against the selected settlement account.
Collateral Contribution Amount	Specify the collateral amount to be collected against the selected settlement account.  User can either provide the collateral % where the collateral amount will be auto populated or modifying the collateral amount will auto correct the collateral %.
Settlement Account	Click <b>Search</b> to search and select the settlement account for the collateral.
Settlement Account Currency	Read only field. This field displays the settlement account currency defaulted by the system.



Table 2-19 (Cont.) Limit Details - Field Description

Field	Description
Exchange Rate	Read only field. This field displays the exchange rate, if the settlement account currency is different from the collateral currency.
Contribution Amount in Account Currency	Read only field. This field displays the contribution amount in the settlement account currency as defaulted by the system.
Account Available Amount	Read only field. System populates the account available amount on clicking the <b>Verify</b> button.
Response	Read only field. System populates the response on clicking the <b>Verify</b> button.
Response Message	Read only field. System populates the response message on clicking the <b>Verify</b> button.
Verify	Click to verify the account balance of the Settlement Account.
Save & Close	Click to to save and close the record.
Cancel	Click to cancel the entry.
Cash Collateral Details grid	Below fields appear in the <b>Cash Collateral Details</b> grid along with the above fields.
Collateral %	Specify the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message. The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.
Contribution Amount	This field displays the collateral contribution amount. The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.
Edit	Click edit link to edit the collateral details.
Account Available Amount	This field displays the account available amount which will be autopopulated based on the settlement account selection.
Deposit Linkage Details	In this section which the deposit linkage details is captured.  System should allow the user to Link one or more existing Deposits as a contribution to secure underlying transactions. On Submit of DE stage, system will create Linkage of the Deposit/modification of existing Linkage by calling Back-office system (DDA) system directly.  Click + plus icon to add new Deposit Linkage details.
Deposit Linkage Details pop-up screen	Below fields are displayed on the <b>Deposit Linkage Details</b> pop-up screen, if the user clicks plus icon.
Deposit Account	Click <b>Search</b> to search and select deposit for linkage from the list of all the customer Deposits. All the Deposits of the customer should be listed in the List of Values search. User should be able to select the deposit for linkage.



Table 2-19 (Cont.) Limit Details - Field Description

Field	Description
Deposit Branch	This field displays the deposit branch which will be auto-populated based on the deposit account selection.
Deposit Available Amount	This field displays the deposit available amount and currency which will be auto-populated based on the deposit account selection.
Deposit Maturity Date	This field displays the maturity date of deposit.
Exchange Rate	This field displays the latest exchange rate for deposit linkage. This will be picked up from the exchange rate maintenance from the common core.
Deposit Available In Transaction Currency	This field displays the deposit amount available, after exchange rate conversion, if applicable.
Linkage Percentage %	Specify the value for linkage percentage.
Linkage Amount (Transaction Currency)	This field displays the transaction amount, user can change the value.
Deposit Currency	Deposit currency will get defaulted in this field.
Transaction Currency	Transaction currency will get defaulted in this field from the underlying task.
Edit	Click edit link to edit the deposit linkage details.

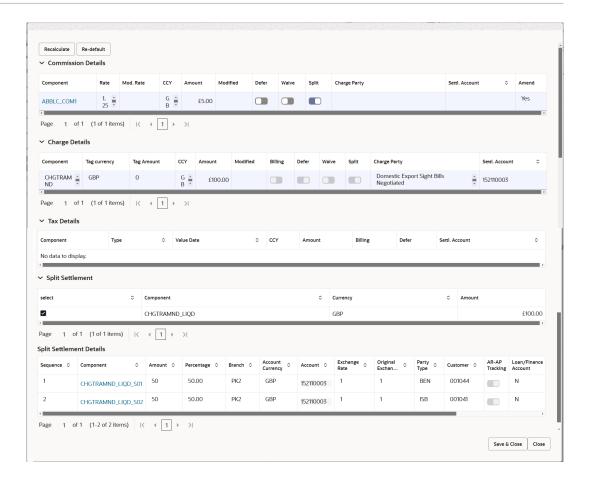
2. Click **Save and Close** to save the details and close the screen.

#### **Charge Details**

This section displays charge details. If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

The system also default the Charges/Commission Party maintained for the customer as per defined Class Maintenance in OBTF. System simulates the Charges, Commission and Tax details from the Back office.





**Split Settlement Details** 

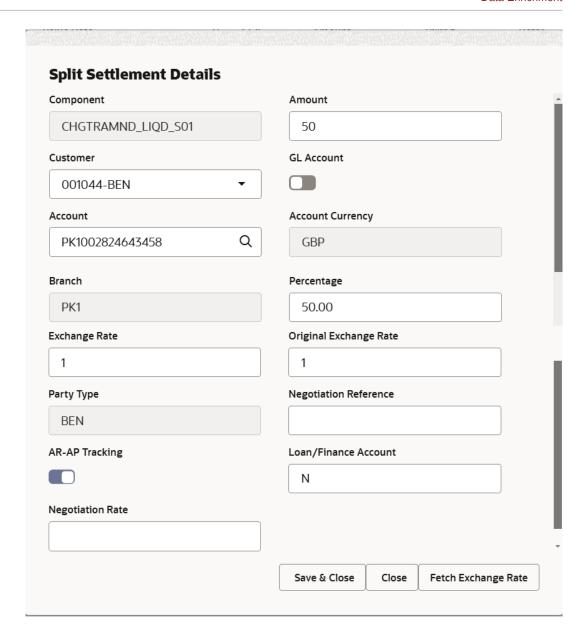


Table 2-20 Charge Details - Field Description

Field	Description
Commission Details	This section displays the Commission Details.
Component	This field displays the commission component.
Rate	This field displays the rate that is defaulted from product. The commission rate, if available in Back Office defaults in OBTFPM. The user is able to change the rate.
	If flat commission is applicable, then commission amount defaulted from back office is modifiable by the user. Rate field will be blank and the user cannot modify the Rate field.
Modified Rate	From the default value, if the rate is changed the value gets updated in this field.



Table 2-20 (Cont.) Charge Details - Field Description

Field	Description
Currency	This field displays the currency in which the commission have to be collected.
Amount	This field displays the amount that is maintained under the product code.  The commission rate, if available in Back Office defaults in OBTFPM. The user is able to change the rate, but not the commission amount directly. The amount gets modified based on the rate changed and the new amount is calculated in back office based on the new rate and is populated in OBTFPM.  If flat commission is applicable, then commission amount defaulted from back office is modifiable by the user. Rate field will be blank and
Modified Amount	the user cannot modify the Rate field.  From the default value, if the amount is changed, the value gets updated in the modified amount field.
Defer	If enabled, charges/commissions has to be deferred and collected at any future step.
Waive	Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.  If the defaulted Commission is changed to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' place holder.
Split	The user can split the Commission by enabling/ disabling the flag as per the requirement.
Charge Party	Charge party is 'Applicant' by default. User can change the value to Beneficiary.
Settlement Account	Select the settlement account.
Charge Details	This section displays the Charge Details.
Component	This field displays the charge component type.
Tag Currency	This field displays the tag currency in which the charges have to be collected.
Tag Amount	This field displays the tag amount that is maintained under the product code.
Currency	This field displays the currency in which the charges have to be collected.
Amount	This field displays the amount that is maintained under the product code.
Modified	From the default value, if the rate is changed or the amount is changed, the value gets updated in the modified amount field.
Billing	If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.  On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automatically enabled in OBTFPM.  The user can not enable/disable the option, if it is de-selected by default.  This field is disabled, if 'Defer' toggle is enabled.



Table 2-20 (Cont.) Charge Details - Field Description

Field	Description
Defer	If charges have to be deferred and collected at any future step, this check box has to be selected.  On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be automatically checked in OBTFPM.
	The user can enable/disable the option the check box. On deselection the user has to click on 'Recalculate' charges button for resimulation.
Waive	Enble the toggle, if charges has to be waived. Based on the customer maintenance, the charges should be marked for Billing or for Defer.
	This field is disabled, if <b>Defer</b> toggle is enabled.
Split	The bank User can split the Charges/Commission by enabling/ disabling the flag as per the requirement.
Charge Party	Charge party is applicant by default. User can change the value to beneficiary.
Settlement Account	Select the settlement account.
Tax Details	The tax component is calculated based on the commission and defaults if maintained at product level. User cannot update tax details and any change in tax amount on account of modification of charges/commission will be available on click of Re-Calculate button or on hand off to back-end system.
Component	This field displays the tax component.
Туре	This field displays the type of tax component.
Value Date	This field displays the value date of tax component.
Currency	This field displays the currency in which the tax have to be collected. The tax currency is the same as the commission.
Amount	This field displays the tax amount based on the percentage of commission maintained. You can edit the tax amount, if applicable.
Billing	If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.  This field is disabled, if 'Defer' toggle is enabled.
Defer	If taxes have to be deferred and collected at any future step, this option has to be enabled.  The user can enable/disable the option the check box. On deselection the user has to click on 'Recalculate' charges button for resimulation.
Settlement Account	System defaults the settlement account. The user can modify the settlement account.
Split Settlement	Once the user clicks on the Recalculate button to fetch the Split Settlement details from Backoffice, new section "Split Settlement" will appear below the 'Tax' section. The default parties in Split row should be fetched from OBTF.
Component	The split component type eligible for Split .
Currency	The currency of split settlement.
Amount	The amount of split settlement.



Table 2-20 (Cont.) Charge Details - Field Description

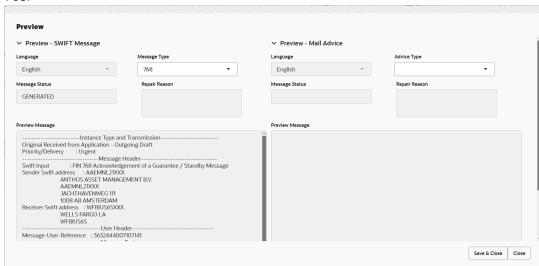
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3. Click **Save and Close** to save the details and close the screen.

#### **Preview Mesage**

This screen provides preview of draft guarantee details. If required, the draft can be sent for legal verification to legal team and draft confirmation to customer.





For Guarantee Advising MT 760, preview message has Debit advice, Instrument Copy, MT 768.

Table 2-21 Preview Message - Field Description

Field	Description
Preview SWIFT Message	
Language	Read only field. The language to preview the draft guarantee details. English is set as default language for the preview.
Message Type	Select the message type from the drop down.
Message Status	Read only field. Display the message status of draft message of guarantee details
Repair Reason	Read only field. Display the message repair reason of draft message of guarantee details.
Preview Message	This field displays a preview of the draft message.
	Based on the guarantee text captured in the previous screen, guarantee draft is generated in the back office and is displayed in this screen.
Preview Mail Device	ı
Language	Read only field.
	The language for the advice message.
	English is set as default language for the preview.
Advice Type	Select the advice type.
Message Status	Read only field. Display the message status of mail advice of guarantee details
Repair Reason	Read only field. Display the message repair reason of mail advice of guarantee details.
Preview Message	This field displays a preview of advice.



- 4. Click **Save and Close** to save the details and close the screen.
- 5. Click Next.

The task will move to next data segment.

For more information on action buttons, refer to the field description table below.

Table 2-22 Additional Details - Action Buttons - Field Description

Field	Description
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.  Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instruction	Click to view/ input the following  Transaction Level Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.
Incoming Message	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Advise Islamic. The user can also view the incoming MT765 by clicking the Incoming Message button.
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.



Table 2-22 (Cont.) Additional Details - Action Buttons - Field Description

Field	Description
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold.User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes are:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others  Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.  Refer Codes are:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others
Back	On click of Back, system moves the task back to previous data segment.
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.



### 2.3.8 Settlement Details

This topic provides the systematic instructions to capture the settlement details of Guarantee Advise Amendment Islamic request.

As part of DE, the user can enter the basic settlement details available in the Guarantee advise amendment - Islamic.

1. On **Settlement Details** screen, specify the fields.

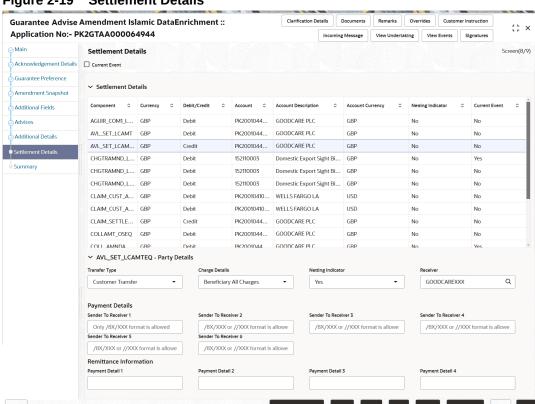


Figure 2-19 Settlement Details

Table 2-23 Settlement Details - Field Description

Field	Description
Current Event	Select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event
Component	This field displays the components based on the product selected.
Currency	This field displays the default currency for the component.
Debit/Credit	This field displays the debit/credit indicators for the components.
Account	This field displays the account details for the components.
Account Description	This field displays the the description of the selected account.



Table 2-23 (Cont.) Settlement Details – Field Description

Field	Description
Account Currency	This field displays the currency for all the items based on the account number.
Netting Indicator	This field displays the applicable netting indicator.
Current Event	This field displays the current event.
Original Exchange Rate	System displays the Original Exchange Rate as simulated in settlement details section from OBTF.
Exchange Rate	The exchange rate.
Deal Reference Number	The exchange deal reference number.

2. Click any component in the grid.

### **Party Details**

Table 2-24 Party Details – Field Description

Field	Description
Transfer Type	Select the transfer type from the drop-down list. The options are:
Charge Details	Select the charge details for the transaction. The options are: Beneficiary All Charges Remitter Our Charges Remitter All Charges
Netting Indicator	Select the netting indicator for the component. The options are:  Yes No
Ordering Customer	Click search icon to search and select the ordering customer from the look up.
Ordering Institution	Click search icon to search and select the ordering institution from the look up.
Senders Correspondent	Click search icon to search and select the senders correspondent from the look up.
Receivers Correspondent	Click search icon to search and select the receivers correspondent from the look up.
Intermediary Institution	Click search icon to search and select the intermediary institution from the look up.
Account with Institution	Click search icon to search and select the account with institution from the look up.
Beneficiary Institution	Click search icon to search and select the beneficiary institution from the look up.
Ultimate Beneficiary	Click search icon to search and select the ultimate beneficiary from the look up.



Table 2-24 (Cont.) Party Details - Field Description

Field	Description
Intermediary Reimbursement Institution	Click search icon to search and select the intermediary reimbursement institution from the look up.
Receiver	Click search icon to search and select the Receiver from the look up.

#### **Payment Details**

Table 2-25 Payment Details - Field Description

Field	Description
Sender to Receiver 1	Specify the sender to receiver message.
Sender to Receiver 2	Specify the sender to receiver message.
Sender to Receiver 3	Specify the sender to receiver message.
Sender to Receiver 4	Specify the sender to receiver message.
Sender to Receiver 5	Specify the sender to receiver message.
Sender to Receiver 6	Specify the sender to receiver message.

#### **Remittance Information**

Table 2-26 Remittance Information – Field Description

Field	Description
Payment Detail 1	Specify the payment details.
Payment Detail 2	Specify the payment details.
Payment Detail 3	Specify the payment details.
Payment Detail 4	Specify the payment details.

#### 3. Click Next.

The task will move to next data segment.

Table 2-27 Settlement Details - Action Buttons - Field Description

Field	Description
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application



Table 2-27 (Cont.) Settlement Details - Action Buttons - Field Description

Field	Description
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	Click to view/ input the following     Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.     Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.
Incoming Messages	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Advise.
	The user can also view the incoming MT765 by clicking the Incoming Message button.
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task. In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.



Table 2-27 (Cont.) Settlement Details - Action Buttons - Field Description

Field	Description
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	<ul> <li>R1- Documents missing</li> <li>R2- Signature Missing</li> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others</li> </ul>
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.  Refer Codes are:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others
Next	On click of Next, system validates if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.

## 2.3.9 Summary

This topic provides the systematic instructions to view the summary of Guarantee Advise Amendment Islamic request.

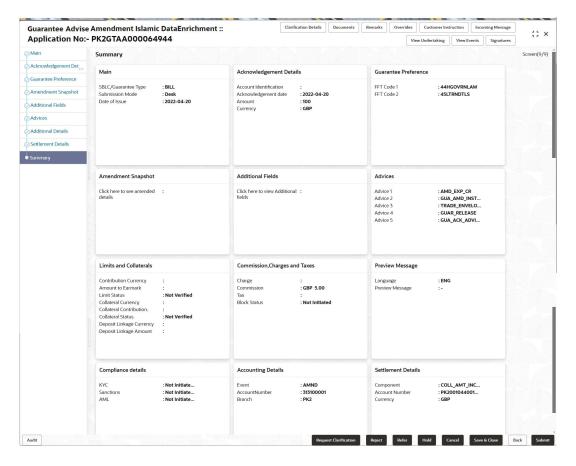
User can review the summary of details updated in Data Enrichment stage in Islamic Guarantee/ Standby Advise Amendment request.

The Summary tiles must display a list of important fields with values. The tiles where fields have been amended is highlighted in different color, User can drill down from Summary Tiles into respective data segments.

User clicks on Submit button, system validates the information captured and move the task to the next stage. System should Stage once the different automated services like Limit Earmark, Amount Block, and Compliance Checks are completed successfully. If Legal verification and or Draft Confirmation are applicable, then the task should be moved to Legal Verification and or Draft Confirmation. Otherwise, the task should be moved to Approval.

1. On **Summary** screen, click the 3 dots on any tile to view the details.

Figure 2-20 Summary



#### Tiles Displayed in Summary

- Main User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Guarantee Preferences User can view the guarantee preferences.
- Amendment Snapshot User can view the comprehensive fields amended with the previous value and new amended value.
- Additional Fields User can view the details of additional fields.
- Advices User can view the advice detail. User can modify the details if required.
- Limits and Collaterals User can view the limits and collateral details. User can modify the details if required.
- Commission and Charges and Taxes User can view the details provided for charges. User can modify the details if required.
- Preview Messages User can drill down to view the message preview, legal verification and customer draft confirmation details.
- Compliance Details User can view the compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details User can view the accounting entries generated in back office.



Note:

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

• Settlement Details - User can view the settlement details.

#### 2. Click Submit.

The task will move to next logical stage.

Table 2-28 Summary - Action Buttons - Field Description

Field	Description
Clarification Details	Click to open a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.
Documents	Click to View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the Guarantee Advise Amendment Islamic. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	Click to view/ input the following  Transaction Level Instructions — In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  Transaction Level Instructions — In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.
Incoming Message	This button displays the applicable MT761 with MT760. Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Advise.
	The user can also view the incoming MT765 by clicking the Incoming Message button.
	In case of MT798, the User can click and view the MT798 message(784,760/761).
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.



Table 2-28 (Cont.) Summary - Action Buttons - Field Description

Field	Description
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Signatures	Click the Signature button to verify the signature of the customer/bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the signatures.
Request Clarification	Click the Request Clarification button to request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.
Save & Close	Save the details provided and holds the task in 'My Task' queue for further update. This option will not submit the request.
Cancel	Cancel the Data Enrichment stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Hold	The details provided will be saved and status will be on hold.User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.
	Reject Codes are:
	R1- Documents missing
	<ul><li>R2- Signature Missing</li><li>R3- Input Error</li></ul>
	R4- Insufficient Balance/Limits
	R5 - Others
	Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.
Refer	Select a Refer Reason from the values displayed by the system.
	Refer Codes are:
	R1- Documents missing
	R2- Signature Missing
	R3- Input Error
	R4- Insufficient Balance/Limits     R5 - Others
Back	On click of Back, system moves the task back to previous data



Table 2-28 (Cont.) Summary - Action Buttons - Field Description

Field	Description
Submit	Task will get moved to next logical stage of Guarantee Advise Amendment Islamic.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided. n case of duplicate documents' system will terminate the process after handing off the details to back office.
Checklist	Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will display an error on submit.

# 2.4 Multi Level Approval

This topic helps you quickly get acquainted with the Multi Level Approval process of Guarantee Advise Amendment Islamic.

A user can view the summary of details updated in multilevel approval stage of Islamic Guarantee Advice Amendment request. The Approval user can approve a Islamic Guarantee Advise Amendment Transaction.

In Approval, the user can view a snapshot of the amendment made to this transaction. Corresponding to the fields the current latest Guarantee value and the new amended value is displayed.

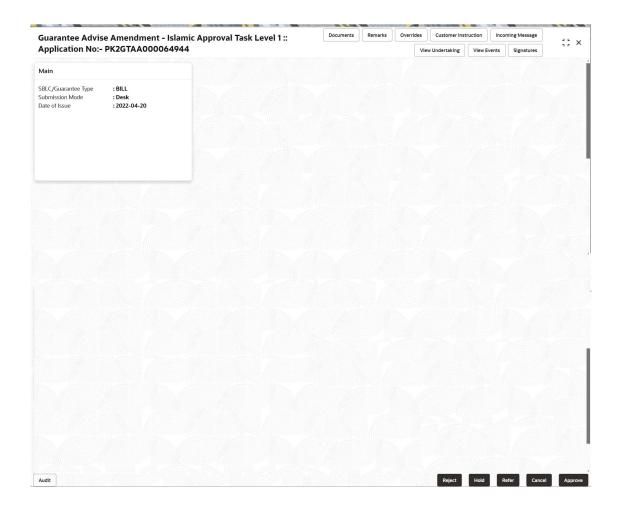
- Log in into OBTFPM application and acquire the task available in the approval stage in free task queue. The user can view the Summary tiles which displays list of important fields with values.
- 2. Click each tile to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.



The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.



#### **Approval Summary**



#### Tiles Displayed in Summary:

- Main Details User can view the application details and guarantee details.
- Parties Details User can view the party details like beneficiary, advising bank etc.
- Guarantee Preferences User can view the guarantee preference details.
- Amendment Snapshot User can view the comprehensive fields amended with the previous value and new amended value.
- Additional Fields User can view the details of additional fields.
- Advices User can view advices.
- Limits and Collaterals User can view the limits and collateral details. User can modify the details if required.
- Commission, Charges and taxes User can view commission, charges and taxes details.
- Settlement Details User can view the settlement fields.
- Preview Messages User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.



### 1. Click Approve.

For more information on Action Buttons, refer to the field description table below.

Table 2-29 Approval Summary - Action Buttons - Field Description

Field	Description
Documents	View/Upload the required document.
	Application displays the mandatory and optional documents. The user can view and input/view application details simultaneously.  When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application
Remarks	Specify any additional information regarding the guarantee. This information can be viewed by other users processing the request.
	Content from Remarks field should be handed off to Remarks field in Backend application.
Overrides	Click to view the overrides accepted by the user.
Customer Instructions	<ul> <li>Click to view/ input the following</li> <li>Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>
Incoming Message	This button displays the multiple messages (MT760 + up to 7 MT761. In case of MT798, the User can click and view the MT798 message(770,700/701).
View Undertaking	Clicking this button allows the user should to view the undertaking details.
View Events	Click View Events button to view the snapshot of various events under the Guarantee Advised Amendment.
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes are:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others  Select a Reject code and give a Reject Description. This reject reason will be available in the remarks window throughout the process.



Table 2-29 (Cont.) Approval Summary - Action Buttons - Field Description

Field	Description
Hold	The details provided will be saved and status will be on hold. User must update the remarks on the reason for holding the task.
	This option is used, if there are any pending information yet to be received from applicant.
Refer	Select a Refer Reason from the values displayed by the system.
	Refer Codes are:
	R1- Documents missing
	R2- Signature Missing
	R3- Input Error
	R4- Insufficient Balance/Limits
	R5 - Others
Cancel	Cancel the Approval stage inputs. The details updated in this stage are not saved. The task will be available in 'My Task' queue.
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.

# 2.5 Customer - Acknowledgement

This topic helps you quickly get acquainted with the Customer Acknowledgement process.

Customer Acknowledgment is generated every time a new Guarantee Advise Amendment Islamic is requested from the customer. The acknowledgment letter format is as follows.

The Transaction Reference Number is masked before sending the Draft Guarantee Advise Amendment Islamic for Customer approval.

To: <CUSTOMER NAME> DATE: DD-MM-YYYY

<CUSTOMER ADDRESS>

Dear Sir,

SUB: Acknowledgement to your Guarantee Advise Amendment Islamic Application number <CUSTOMER REFERENCE NUMBER> dated <APPLICATION DATE>

This letter is to inform you that we have received your application for Guarantee Advise Amendment Islamic with the below details:

CUSTOMER NAME: <CUSTOMER NAME>

CURRENCY/AMOUNT: <CCY/AMT>

YOUR REFERENCE NO: < CUSTOMER REFERENCE NUMBER>

OUR REF NUMBER: < PROCESS REFERENCE NUMBER>

We have also received the following Documents from you for processing the request:

Document Name 1

Document Name 2

Document Name n

We have registered your request. Please quote our reference < PROCESS REF NUMBER> in any future correspondence.

This acknowledgement does not constitute issuance of Guarantee Advise.

Thank you for banking with us.

Regards,

<DEMO BANK>

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Thank you

Customer - Reject Advice
 This topic helps you quickly get acquainted with the Customer - Reject Advice.

## 2.5.1 Customer - Reject Advice

This topic helps you quickly get acquainted with the Customer - Reject Advice.

Reject Letter is generated by the system and addressed to the customer, when a task is rejected by the user. The Reject Letter format is as follows.

FROM:

<BANK NAME>>

<BANK ADDRESS

To: <CUSTOMER NAME> DATE: DD-MM-YYYY

<CUSTOMER ADDRESS>

<CUSTOMER ID>

Dear Sir,

SUB: Your Guarantee Advise Amendment Islamic Application < Customer Reference Number> under our Process Ref < Process Ref No> - Rejected

After a thorough review of your application and the supporting documents submitted, we have concluded we will not be able to issue the Guarantee Advise Amendment due to the below reason <Reject Reason > On behalf of Demo Bank, we thank you for your ongoing business and trust we will continue to serve you in future.



For any further queries about details of your Guarantee Advise Amendment Islamic application review, please contact us at our bank customer support ph.no xxxxxxxxxxx Yours Truly

**Authorized Signatory** 



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