Oracle Banking Trade Finance Cloud Service

Trade Dashboard User Guide

Release 14.8.0.0.0
G30036-01
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Oracle Banking Trade Finance Cloud Service Trade Dashboard User Guide, Release 14.8.0.0.0

G30036-01

Contents

1 Preface

1.1 Purpose

This document is designed to help acquaint you with the features of Dashboard, which is the landing page of Oracle Banking Trade Finance Cloud Service. Information from multiple products is integrated and displayed as Dashboard on the home page of the application.

This manual explains the functionality of Dashboard facility and the various Dashboards present in the system. Besides providing these details, the manual also provides a list of Dashboards mapped to the role of the bank staff logged on to the system.

1.2 Audience

This manual is intended for the following User/User Roles:

Role	Function
Trade Maker	To view a summary of the transactions assigned to them, messages and EOD exceptions, if any.
Trade Authorizers	To view unauthorized transactions assigned to them, messages and EOD exceptions, if any.
Trade Supervisors	To view subordinate wise summary report of the transactions, messages and EOD exceptions, if any.

1.3 Organization

This manual is organized as follows:

Topics	Description
Preface	This topic gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Overview	This topic explains an overview of the Dashboard facility in Oracle Banking Trade Finance.
Dashboards	This topic gives detailed information on Dashboards assigned to each 'User Role' and also about the organization of these Dashboards.

1.4 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup? ctx=acc&id=docacc.

- Access to Oracle Support

1.4.1 Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

1.5 Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1.6 Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1.7 Acronyms and Abbreviations

Abbreviation	Description
System	Unless and otherwise specified, it shall always refer to Oracle Banking Trade Finance.
EOD	End of Day.
DFI	Dashboard Function ID.
OBTF	Oracle Banking Trade Finance
OBTFCS	Oracle Banking Trade Finance Cloud Service

1.8 Related Documents

You may need to refer to any or all of the User Manuals while working on the XP module:

- Procedures

1.9 Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

1.10 Symbols and Icons

The list of symbols and icons available on the screens are as follows:

Table 1-1 Symbols and Icons - Common

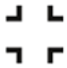
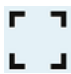
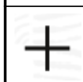
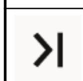
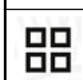
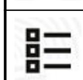
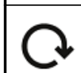
Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search
	Open a list
	Date Range
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view
	Refresh

Table 1-1 (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
 +	Click this icon to add a new row.
 -	Click this icon to delete a row, which is already added.
	Calendar
	Alerts
	Unlock Option
	View Option
	Reopen Option

2

Overview

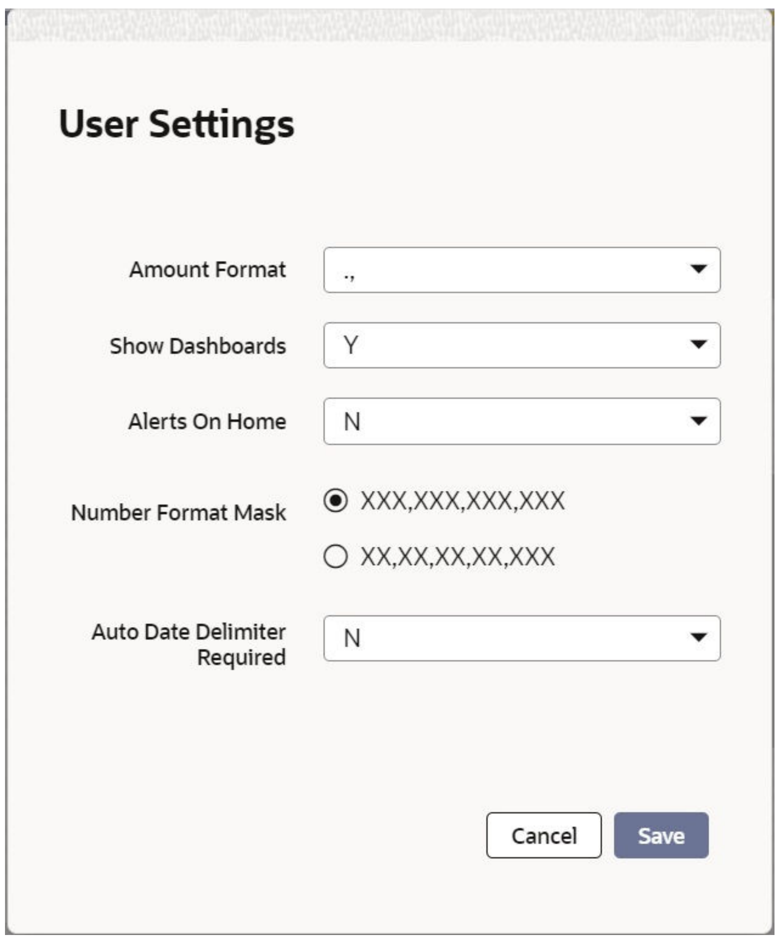
2.1 Introduction

Dashboards are the tiny windows displayed on the landing page of the Application. Dashboard renders quick and crisp information of specific transactions or tasks mapped to the ‘User Role’ of the Bank staff, who logs on to the system.

2.2 Dashboard Organization

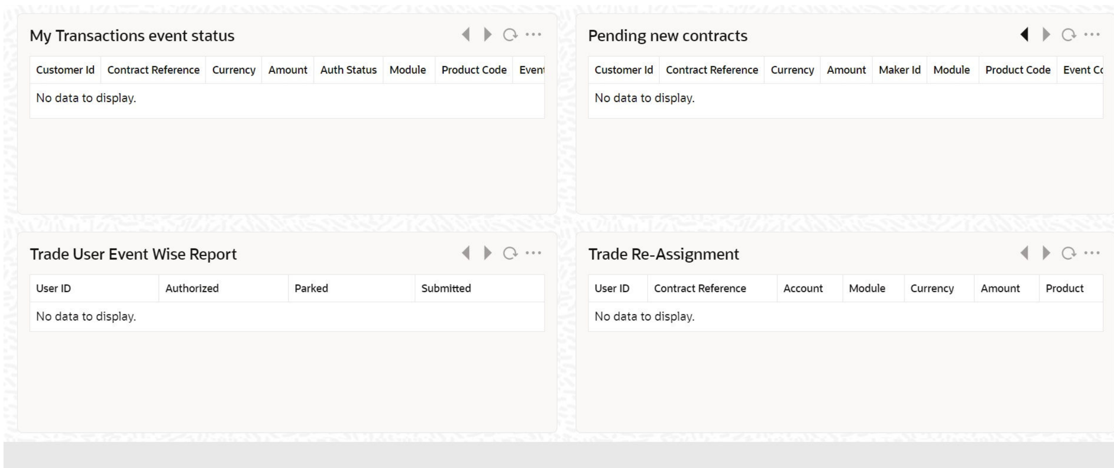
This topic explains about the dashboard organization.

Oracle Banking Trade facilitates integration of Information from multiple products and displays it as Dashboard on the home page, also called the landing page of the application; however, you can view these dashboards, only if the ‘**Show Dashboard**’ field value is maintained as ‘Y’ at the ‘**User Settings**’ level.



Oracle Banking Trade Finance Cloud Service organizes Dashboards to provide comprehensive and consolidate snapshot in tiny windows, to access information easily. Thus, helping the bank staff to; analyze, monitor, and make better decisions which in turn help save time and cost.

Landing page is designed to display six Dashboards distributed in three rows with two Dashboards per row, without vertical scroll bar.



> **Note:**
>
> If less than six Dashboards are mapped, then the unfilled frames are blank. If more than six Dashboards are mapped, and are available to move to the previous and next page respectively. Click to refresh all the Dashboards displayed on the landing page.

The height and width of all Dashboards are fixed; however, the number of columns per Dashboard varies based on the size and name of the columns specified at Dashboard design level. Since the height of each Dashboard is fixed, only the first 5 records can be viewed at a time. If the Dashboard contains more than 5 records, then the following buttons and links at the top of each Dashboard aid in viewing them:

Button/Link	Functionality
Previous	Click the button to view the previous set of 5 records.
Next	Click the button to view the next set of records. However, if there are more than 5 entries then only the next five can be viewed.
Refresh	Click the button to manually refresh and view the first five records.
More	Click this link to launch a screen with more information similar to that of the current Dashboard.

The following hyperlink facilities are also available in each Dashboard:

- Column-wise link – Each column in the Dashboard can be mapped to a different Function ID to provide column-wise hyperlinks. Click the hyperlink in a particular column to launch the corresponding Function ID. A link to a particular column is limited only to that column.

- Row wise link – Each row in the Dashboard can be mapped to a different Function ID to provide row-wise hyperlinks. Click the hyperlink in a particular row to launch the corresponding Function ID. A link to a particular row is the same across all fields in that row.

> **Note:**
>
> Hyperlinked rows and columns are highlighted to distinguish them from others. When a row/column link is clicked, the clicked row/column gets highlighted respectively.

You can map any number of Dashboard function IDs (DFI) to a specific ‘Role’ or ‘User’ at Role Mapping and Dashboard Mapping level. If DFIs are mapped at ‘Dashboard Mapping’ level, then to enable Dashboards you need to map the corresponding functions/assigned roles at ‘Role Mapping’ level. You can also specify sequence order of DFIs at ‘Dashboard Mapping’ level, however, you can specify the same at ‘Role Mapping’ level. If multiple roles are added and the sequence is not specified, then the system will sort and display the DFIs alphabetically. If DFIs are mapped to ‘User’, then you can specify the display order for each DFI individually.

3 Dashboards

3.1 Introduction

This chapter contains the following sections:

- Dashboards - Introduction
- Trade Maker Dashboard
- Trade Authorizer Dashboard
- Trade Supervisor Dashboard

3.2 Dashboards - Introduction

This topic describes the introduction about the dashboard.

Oracle Banking Trade Finance Cloud Service facilitates the availability of the following Dashboards based on the 'User Role' you are mapped to:

- My Transaction Event Status
- Parked Transactions
- EOD Exceptions
- Bulletin Board
- Pending New Contracts
- Pending Life Cycle Events
- Trade User Event Wise Report
- Trade Re-assignment

Each 'User Role' would not require all of the above, hence the system enables grouping of these Dashboards based on the 'User Role'.

The following sections explain, in detail, the features associated with each Dashboard, the groups, and the 'User Role' associated with each group.

3.3 Trade Maker Dashboard

This topic describes about trade maker dashboard.

Trade Maker of a Bank generates Trade contracts for the bank and maintains complete details related to Trade transactions. Also, monitors, analyzes, and assess the credit worthiness of the transactions. The following Dashboards are made available to assist a Trade Makers in their assignments:

- My Transaction Event Status – To view the status of the authorized and unauthorized trade transactions.

- Parked Transactions – To view the status of the trade applications put on hold for pending information.
- EOD Exceptions – To view the list of EOD exceptions that Trade Maker has encountered for previous and current working day transactions.
- Bulletin Board – To view the list of Bulletin messages received.
- My Transaction Event Status
  This topic describes about my transaction event status.
- Parked Transactions
  This topic describes about parked transactions dashboard.
- EOD Exceptions
  This topic describes about EOD exceptions dashboard.
- Bulletin Board
  This topic describes about bulletin board dashboard.

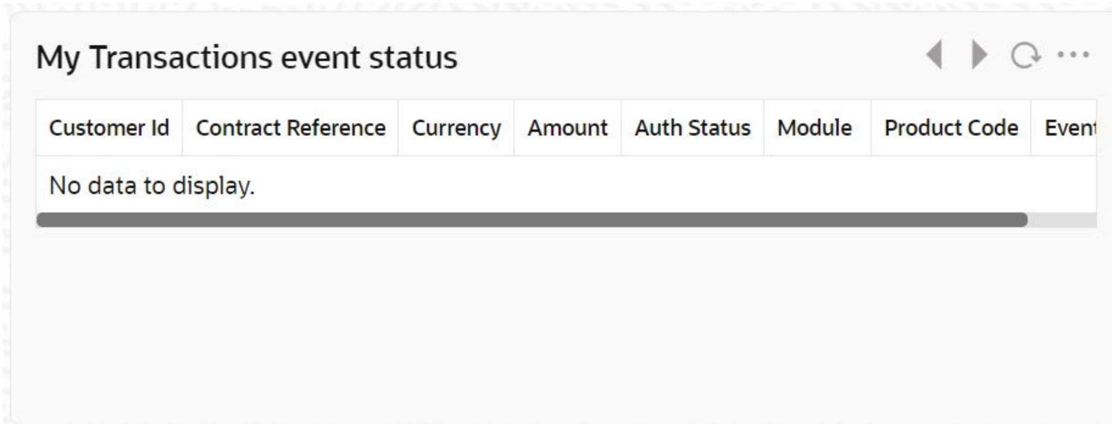
3.3.1 My Transaction Event Status

This topic describes about my transaction event status.

'My Transaction Event Status' Dashboard displays the status of authorized and unauthorized Trade transactions; assigned to the role for the current date and event wise processed by the 'User'. The Dashboard displays the following transaction details after verifying the 'DFI mapped, validating if the 'Show Dashboard' check box is checked, and verifying the multibranch accessibility:

- Customer ID
- Contract Reference – Trade reference No
- Currency
- Amount
- Trade amount
- Auth Status
- Module
- Product Code
- Event code

> **Note:**
>
> If more than one event is initiated on a single stage, then the system displays all events initiated on that day.
>
> On-hold contracts are not listed.



A hyperlink is provided to the ‘Contract Reference Number’ column. Click the link to invoke the corresponding contract detailed screen based on the module of the account and the event of the contract. However;

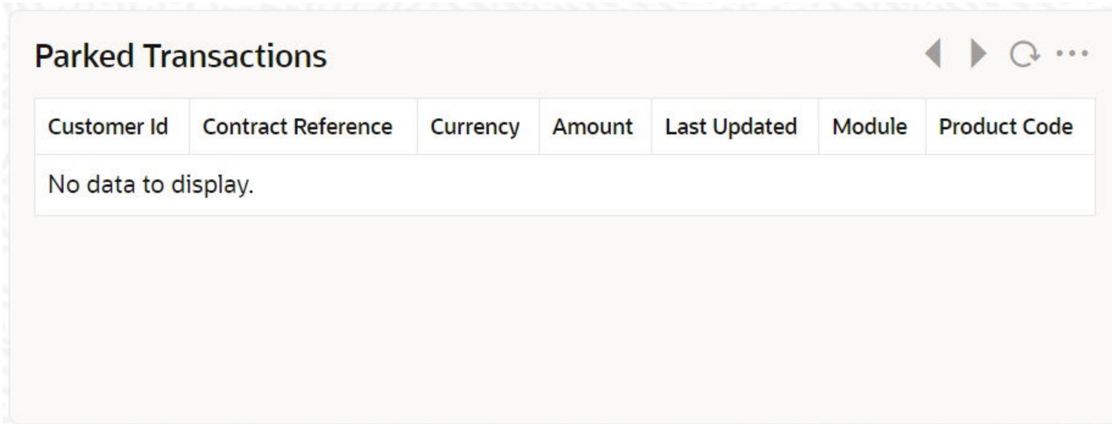
- If you click an unauthorized transaction, the system will display the corresponding current event screen processed.
- If you click an authorized transaction, the system will display the module contract detail screen.

3.3.2 Parked Transactions

This topic describes about parked transactions dashboard.

‘Parked Transactions’ Dashboard displays the trade transactions, which are put on hold for pending information for the current date and latest event. This Dashboard facilitates working on the pending information required in completing the transactions without any delay. The Dashboard displays the following details of the transactions on hold, after verifying the DFI mapped, validating if the ‘Show Dashboard’ check box is checked, and verifying the multibranch accessibility:

- Customer ID
- Contract Reference – Trade reference No
- Currency
- Amount – Trade amount
- Last Updated
- Status
- Module
- Product Code



A hyperlink is provided to the ‘Reference Number’ column. Click the link to load the corresponding contract detail screen.

3.3.3 EOD Exceptions

This topic describes about EOD exceptions dashboard.

‘EOD Exceptions’ Dashboard lists the EOD exceptions that Trade Maker has encountered for previous and current working day for a particular branch or based on Multibranch role mapping for that User.

For further details on ‘EOD Exceptions’ Dashboard, refer ‘EOD Exceptions’ section under Trade Maker Dashboard’ section of this chapter.

3.3.4 Bulletin Board

This topic describes about bulletin board dashboard.

‘Bulletin Board’ Dashboard lists all or any of the following bulletin messages configured to you across all branches:

- Public news or messages
- Product information
- Policies and Notices of the bank
- System messages
- Adhoc or unplanned messages, if any.

For further details on Bulletin Board Dashboard, refer ‘Bulletin Board’ section under ‘Loan Officer (Maker) Dashboard’ section of this chapter.

3.4 Trade Authorizer Dashboard

This topic describes about trade authorizer dashboard.

Trade Authorizer of a Bank approves trades for the bank and evaluates he contract details and checks the credit worthiness, to decide on approving the contracts. The following Dashboards are made available to assist a Loan Authorizers in their assignments:

- Pending New Contracts – To view the list of new contract transactions, which are pending for approval for the current date.

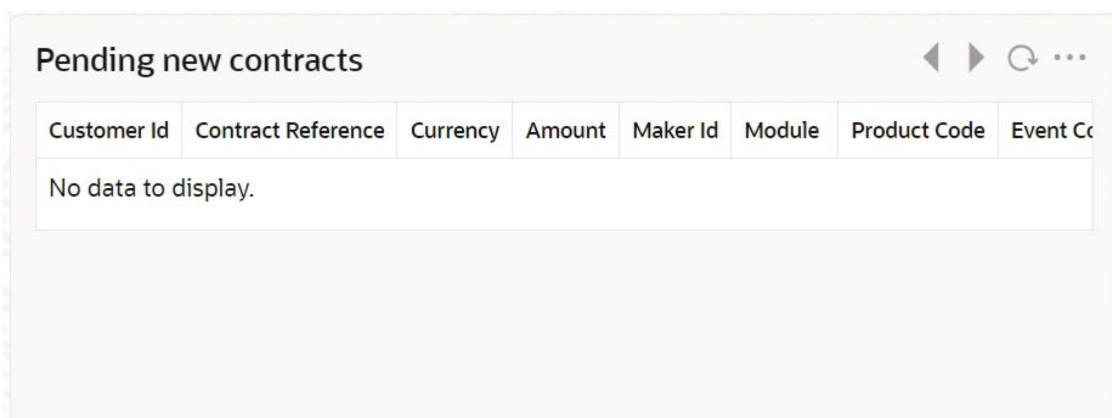
- Pending Life Cycle Events – To view a list of AMND, Rollover, AVAL, and Liquidation etc of trade contracts, which are pending for authorization.
- EOD Exceptions – To view the list of EOD exceptions that Trade Authorizer has encountered for previous and current working day.
- Bulletin Board – To view the list of Bulletin messages received.
- Pending New Contracts
  This topic describes about pending new contracts dashboard.
- Pending Life Cycle Events
  This topic describes about pending life cycle events dashboard.
- EOD Exceptions
  This topic describes about EOD exceptions dashboard.
- Bulletin Board
  This topic describes about bulletin board dashboard.

3.4.1 Pending New Contracts

This topic describes about pending new contracts dashboard.

'Pending New Contracts' Dashboard displays the list of new Trade transactions, which are pending for approval; assigned to the role. The Dashboard displays the following transaction details, after verifying the DFI mapped, validating if the 'Show Dashboard' check box is checked, and verifying the multi-branch accessibility:

- Customer ID – Customer ID of the loan borrower
- Contract Reference – Trade Reference No
- Currency – Currency in which the loan is availed
- Amount – Trade amount
- Maker ID – Trade Officer who booked
- Module
- Product Code
- Event Code



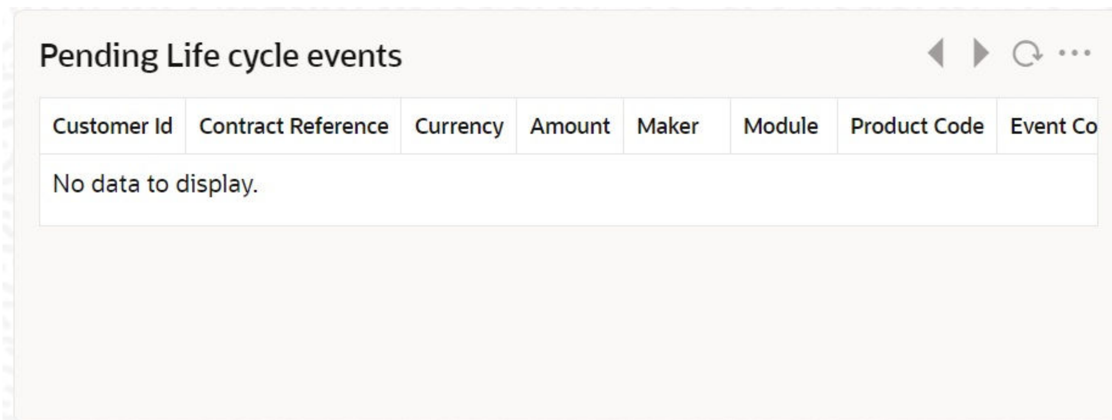
A hyperlink is provided to the 'Reference Number' column. Click the link to invoke the corresponding contract detailed screen.

3.4.2 Pending Life Cycle Events

This topic describes about pending life cycle events dashboard.

‘Pending Life Cycle Events’ Dashboard displays a list of AMND, Rollover, AVAL, Liquidation etc, of trade contracts; which are pending for authorization. The Dashboard displays the following details of the transactions on hold, after verifying the DFI mapped, validating if the ‘Show Dashboard’ check box is checked, and verifying the multi-branch accessibility:

- Customer ID – Customer ID of the loan borrower
- Contract Reference – Trade Reference No
- Currency – Currency in which the trade contract is availed
- Amount – Trade Amount
- Maker ID – Trade Maker who booked
- Module
- Product Code
- Event Code



A hyperlink is provided to the ‘Reference Number’ column. Click the link to invoke the corresponding contract event screen or current event authorization screen.

3.4.3 EOD Exceptions

This topic describes about EOD exceptions dashboard.

‘EOD Exceptions’ Dashboard lists the EOD exceptions that Trade Authorizer has encountered for previous and current working day for a particular branch or based on Multibranch role mapping for that User.

For further details on ‘EOD Exceptions’ Dashboard, refer ‘EOD Exceptions’ section under ‘Trade Maker Dashboard’ section of this chapter.

3.4.4 Bulletin Board

This topic describes about bulletin board dashboard.

‘Bulletin Board’ Dashboard lists all or any of the following bulletin messages configured to you across all branches:

- Public news or messages
- Product information
- Policies and Notices of the bank
- System messages
- Adhoc or unplanned messages, if any.

For further details on Bulletin Board Dashboard, refer ‘Bulletin Board’ section under ‘Trade Officer (Maker) Dashboard’ section of this chapter.

3.5 Trade Supervisor Dashboard

This topic describes about trade supervisor dashboard.

Trade Supervisor of a Bank manages the Trade Servicing Department of the bank. Also, directly supervisors the duties of department staff, coordinates with the staff for coverage in related areas of the department. The following Dashboards are made available to assist a Trade Officers in their assignments:

- Trade User Event Wise Report – To view the user event wise report for the trade transactions.
- Re-assignment – To view the list of contracts which are on-hold.
- EOD Exceptions – To view the list of EOD exceptions that Trade Supervisor has encountered for previous and current working day.
- Bulletin Board – To view the list of Bulletin messages received.

- Trade User Event Wise Report
  This topic describes about trade user event wise report dashboard.
- Trade Re-assignment
  This topic describes about trade re-assignment.
- EOD Exceptions
  This topic describes about EOD exceptions dashboard.
- Bulletin Board
  This topic describes about bulletin board dashboard.

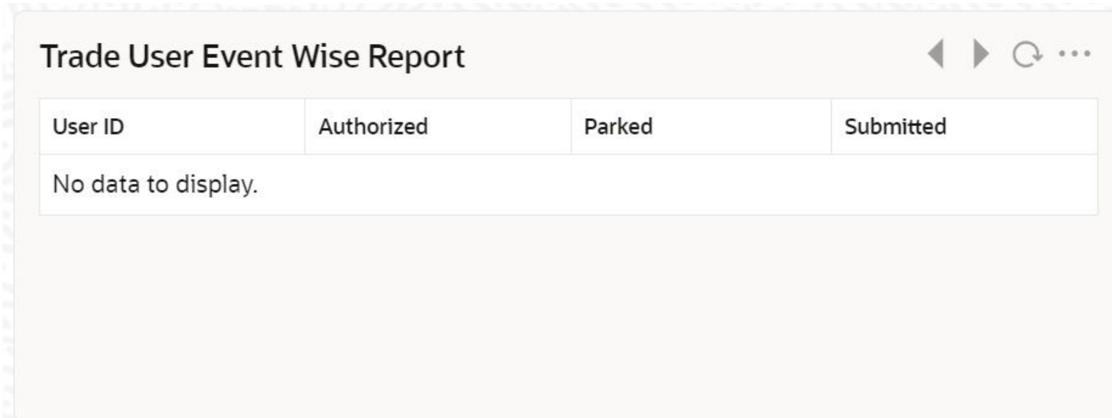
3.5.1 Trade User Event Wise Report

This topic describes about trade user event wise report dashboard.

‘Trade User Event Wise Report’ Dashboard displays the user event wise report for the trade transactions which are unauthorized, authorized, or on-hold, for the current date. The Dashboard displays the following transaction details, after verifying the DFI mapped and validating if the ‘Show Dashboard’ check box is checked:

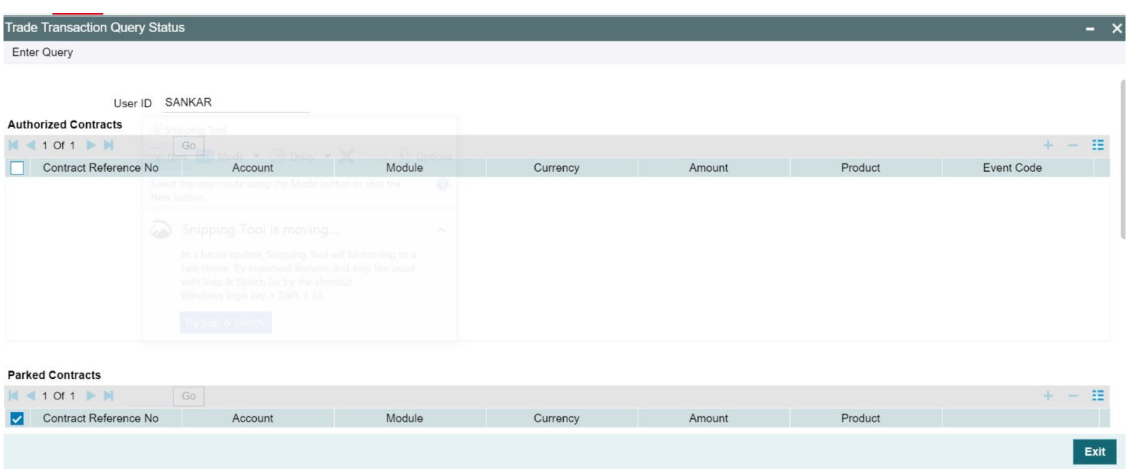
Field	Description
User ID	User list based on the supervisor mapped at ‘User Maintenance’ level.
Authorized	Provides count of authorized contracts initiated and modified for the current date.

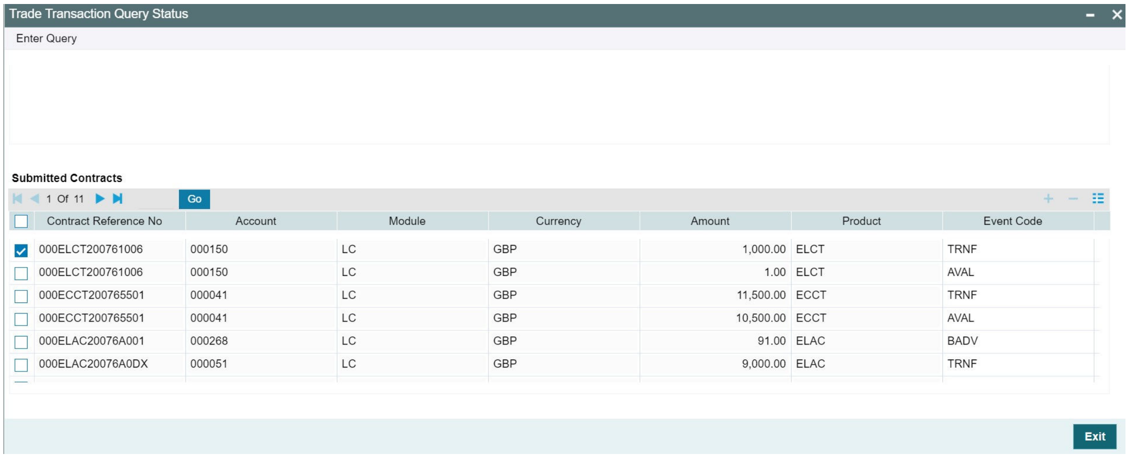
Field	Description
Submitted	Provides count of contracts processed by the current 'User' for the current date.
Parked	Provides count of contracts on-hold initiated and modified.



A hyperlink is provided to the 'User ID' column. Click the link to invoke the corresponding 'New Trade Transaction Query Status' screen with the contract details processed by the user. The following details are displayed:

- Contract Reference No
- Account Number
- Module
- CCY
- Amount
- Product
- Event Code
- ESN
- Status - ('A','U','H')



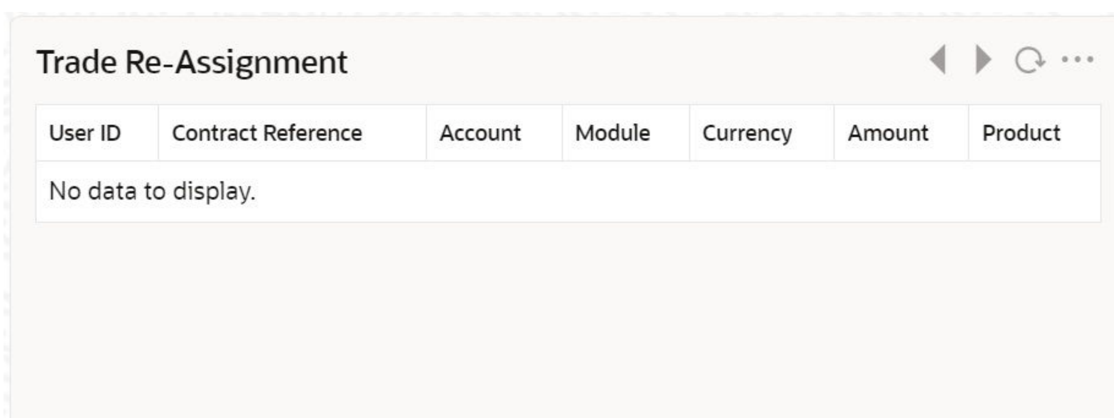


3.5.2 Trade Re-assignment

This topic describes about trade re-assignment.

‘Trade Re-assignment’ Dashboard displays the list of trade contracts, which are on-hold. The Trade Supervisor of the bank can checks the number of contracts available with each User and can reassign the contracts to a different User, if needed. The Dashboard displays the following transaction details, after verifying the DFI mapped and validating if the ‘Show Dashboard’ check box is checked:

- User Id
- Contract Reference
- Account
- Module
- Currency
- Amount
- Product



A hyperlink is provided to the ‘Contract Reference’ column. Click the link to invoke the corresponding ‘Trade Re-assignment’ screen with the contract details processed by the user.

3.5.3 EOD Exceptions

This topic describes about EOD exceptions dashboard.

'EOD Exceptions' Dashboard lists the EOD exceptions that Trade Supervisor has encountered for previous and current working day for a particular branch or based on Multibranch role mapping for that User.

For further details on 'EOD Exceptions' Dashboard, refer 'EOD Exceptions' section under 'TradeMaker Dashboard' section of this chapter.

3.5.4 Bulletin Board

This topic describes about bulletin board dashboard.

'Bulletin Board' Dashboard lists all or any of the following bulletin messages configured to you across all branches:

- Public news or messages
- Product information
- Policies and Notices of the bank
- System messages
- Adhoc or unplanned messages, if any.

For further details on Bulletin Board Dashboard, refer 'Bulletin Board' section under 'Trade Officer (Maker) Dashboard' section of this chapter.

Organizing Dashboards

As mentioned earlier, you can position and sequence individual dashboards based on DFI mapping. The system facilitates filtering of Dashboards. The function ID assigned to each dashboard and the criteria based on which each Dashboard is filtered is detailed in the following table:

Function ID	Dashboard Name	Filter Criteria	Order Criteria
Trade Maker			
LCSTMSTS	My Transaction Event status	LC, BC, LI and IB Authorised/ Unauthorised Event wise contracts for the Maker. Based on branch access permissions Current branch/ Multi Branch/Centralized.	Order by contract reference Number in ascending order, Event Sequence Number in descending order.
LCSTMPAT	Parked Transactions	LC, BC, LI and IB contracts Put on hold for the maker. Based on branch access permissions Current branch/ Multi Branch/ Centralized	Order by Last updated date aged first.
LCSEODEX	EOD Exceptions	LC, BC, LI and IB contracts gone into EOD exception from last working day to current branch date. Based on branch access permissions Current branch/ Multi Branch/ Centralized	Order by contract reference Number in ascending order.

Function ID	Dashboard Name	Filter Criteria	Order Criteria
Trade Maker			
CSSTFBLB	Bulletin Board	Bulletin messages mapped to the Trade maker role, Active	Order by Message Reference Number.
Trade Authorizer			
LCSTAPEN	Pending new contracts	LC, BC, LI, IB contracts with BISS, INIT, BOOK, BCFM, BADV and BPRE triggered pending for authorization. Based on branch access permissions Current branch/ Multi Branch/Centralized and to the assigned user as per the operational hierarchy	Order by contract reference Number in descending order.
LCSTAPLC	Pending Life cycle events	LC, BC, LI, IB with Latest Event other than new contracts pending for authorization. Based on branch access permissions Current branch/ Multi Branch/ Centralized and to the assigned user as per the operational hierarchy	Order by contract reference Number in descending order.
LCSEODEX	EOD Exceptions	LC, BC, LI and IB contracts gone into EOD exception from last working day to current branch date. Based on branch access permissions Current branch/ Multi Branch/ Centralized	Order by contract reference Number in ascending order.
CSSTFBLB	Bulletin Board	Bulletin messages mapped to the Trade Authoriser role, Active.	Order by Message Reference Number
Trade Supervisor			
CSSTRURP	Trade User Event wise Report	Event wise Count for the Submitted/Authorised/Parked LC, BC, LI, IB contracts of the Maker, Authoriser and Supervisor User Id. Based on branch access permissions Current branch/ Multi Branch/Centralized.	Order By User ID.
CSSTRRAS	Trade Reassignment	LC, BC, LI and IB contracts Put on hold in the system. Based on branch access permissions Current branch/ Multi Branch/ Centralized and as per the operational hierarchy maintained.	Order by contract reference Number in ascending order.
LCSEODEX	EOD Exceptions	LC, BC, LI and IB contracts gone into EOD exception from last working day to current branch date. Based on branch access permissions Current branch/ Multi Branch/Centralized.	Order by contract reference Number in ascending order.

Function ID	Dashboard Name	Filter Criteria	Order Criteria
Trade Maker			
CSSTFBLB	Bulletin Board	Bulletin messages mapped to the Trade Supervisor role, Active	Order by Message Reference Number