# Oracle® Banking Origination Docusign Integration Guide



Release 14.7.5.0.0 G17230-01 September 2024

ORACLE

Oracle Banking Origination Docusign Integration Guide, Release 14.7.5.0.0

G17230-01

Copyright © 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

## Contents

## 1 Integration Guide

1.1	Main	tenance in Oracle Banking Routing Hub	1-1
	1.1.1	Maintenance of Service Providers and Consumer Services	1-1
	1.1.2	Maintenance of Environment Variables	1-4
1.2	Main	tenance in Oracle Banking Origination Preferences	1-10

### Index



## Preface

- Purpose
- Audience
- Documentation Accessibility
- Diversity and Inclusion
- Conventions

## Purpose

This guide is to help with Integration of Oracle Banking Origination Product with Oracle Banking Digital Experience product.

## Audience

This guide is intended for the Implementation and IT Staff to implement and maintain the software.

## **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

#### Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

## **Diversity and Inclusion**

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Conventions

The following text conventions are used in this document:



Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# 1 Integration Guide

This topic provides the information about the Docusign Integration Guide.

You can integrate Oracle Banking Origination with Docusign for e-signing of the documents in origination process.

This document briefs about the specific steps needed for integration of these two products and specific maintenances.

This topic contains the following subtopics:

- Maintenance in Oracle Banking Routing Hub This topic describes the systematic instructions to maintain Oracle Banking Routing Hub Configuration for Oracle Banking Origination.
- Maintenance in Oracle Banking Origination Preferences This topic describes the systematic instructions to maintain Origination Preferences for Oracle Banking Origination.

## 1.1 Maintenance in Oracle Banking Routing Hub

This topic describes the systematic instructions to maintain Oracle Banking Routing Hub Configuration for Oracle Banking Origination.

This topic contains the following subtopics:

- Maintenance of Service Providers and Consumer Services This topic describes the systematic instructions to maintain Service Providers and Consumer Services for Oracle Banking Origination.
- Maintenance of Environment Variables
   This topic describes the systematic instructions to maintain Environment Variables in
   Oracle Banking Routing Hub Configuration for Oracle Banking Origination.

## 1.1.1 Maintenance of Service Providers and Consumer Services

This topic describes the systematic instructions to maintain **Service Providers** and **Consumer Services** for **Oracle Banking Origination**.

To maintain Oracle Banking Routing Hub configuration in common core for Oracle Banking Origination.

Specify User ID and Password, and login to Home screen. To import the services:

- 1. On Home screen, click Core Maintenance. Under Core Maintenance, click Routing Hub.
- 2. Under Routing Hub, click Service Consumers.

The Service Consumers screen is displayed.



#### Figure 1-1 Service Consumers

Serv	vice Consumers	;; ×
□] Add	d C Import Search Q	
No ite	ems to display.	
Page	1 of 0 (1 - 0 of 0 items)  < ∢ 1 → >	

3. Click Import and upload the RPM\_ORIGINATION\_Consumer.json file provided in the release and click Extract.

#### Figure 1-2 Success

Success	×
Data extracted successfully.	
	ОК

Figure 1-3 Success



4. Select **DOCUSIGN** ,and click **Import**.

Figure 1-4 Confirmation

Confirmation		>
Do you want to import?		
Note: Kindly update the Implementation Host, Port	t and Password once	



#### Figure 1-5 RPM Origination



- 5. Click RPM\_ORIGINATION.Under RPM\_ORIGINATION, click DOCUSIGN. Click Edit.
- 6. Change the host and port as per the oracle DOCUSIGN installation and Click save .
- 7. Repeat the same steps for all the DOCUSIGN Service Providers.
- 8. The below consumer services will be imported.

Consumer Service	Description
Create_Docusign_Envelope	<b>Usage</b> : Create Docusign Envelope using different authetication
	Transformation: Create_Docusign_Envelope_No_Auth_Transfor m
	Create_Docusign_Envelope_Phone_Auth_Transf orm
	Create_Docusign_Envelope_AccessCode_Auth _Transform
	Create_Docusign_Envelope_IDV_Auth_Transfor m
	Create_Docusign_Envelope_KBA_Auth_Transfor m
	Get_JWT_Assertion
	Get_JWT_Access_Token_Transform
Create_Docusign_Recipients_View	Usage: To generate URL for In-Person signing
	Transformation:
	Create_Docusign_Recipients_View_Transform
	Get_JWT_Assertion
	Get_JWT_Access_Token_Transform
Void_Docusign_Envelope	Usage: Void created Docusign envelope
	Transformation: Void_Docusign_Envelope_Transform
	Get_JWT_Assertion
	Get_JWT_Access_Token_Transform
Download_Docusign_Documents	Usage: Download Signed Documents from Envelope
	Transformation: Download_Docusign_Documents_Transform
	Get_JWT_Assertion
	Get_JWT_Access_Token_Transform

 Table 1-1
 Consumer Service



## 1.1.2 Maintenance of Environment Variables

This topic describes the systematic instructions to maintain **Environment Variables** in **Oracle Banking Routing Hub Configuration** for **Oracle Banking Origination**.

To maintain Environment Variables in Oracle Banking Routing Hub configuration for Oracle Banking Origination.

Specify User ID and Password, and login to Home screen. To import the services:

- 1. From Home screen, click Core Maintenance. Under Core Maintenance, click Routing Hub.
- 2. Under Routing Hub, click Service Consumers.
- 3. Click Edit.

Figure 1-6 Edit Service Consumers

Environ	iment Variables		
	▼ 🚺 Edit	गिर्म Delete	
DOCUSIO	in .	•	
Actions	Name		Value
:	userld		
:	oauthBasePath		account-d.docusign.com
:	scope		signature

4. Under Environment Variables, add **DOCUSIGN** as new group.



RPM_ORIGINATION		Audit Type Service level configuration
<ul> <li>Environment Variables</li> </ul>		
Froup	텐, Delete	
DOCUSIGN	•	
Actions	Name	Value

Figure 1-7 Add Group

- 5. Add following as new variable and update respective values as per DOCUSIGN account and click **Save**.
  - a. accountId : <your\_docusign\_account\_id>
  - b. recipientAuthMethod : default is NOAUTH
  - c. clientId: <your\_integration\_key>
  - d. userId: <your\_user\_id>
  - e. oauthBasePath: default is account-d.docusign.com (developer environment)
  - f. scope: default is signature



<ul> <li>Environ</li> </ul>	ment Variables			
□ Add	▼ 🚺 Edit	텐, Delete		
iroup DOCUSIG	N	•		
Actions	Name		Value	
:	userld			
÷	oauthBasePath		account-d.docusign.com	
:	scope		signature	

Figure 1-8 Add Variable

- 6. Click **RPM\_ORIGINATION**.
- 7. Under RPM\_ORIGINATION, click Consumer Services.
- 8. For all consumer services, refer Table 1-1 section.
  - a. Search Void\_Docusign\_Envelope.
  - b. Click Edit.
  - c. Add Account Id as new attribute, add json path and Click Save.



ID		Status	
Void_Doc	usign_Envelope		
Audit			
Yes	O No		
🛕 Applicable i	if the Audit type at 'Service Consumer' is	'Service level configuration'	
Description			
Void Doc	usign Envelope		
Void Doct	usign Envelope		
	usign Envelope Attribute Name	json path	
C Add		json path \$.env.DOCUSIGN.accountId	
Add Actions	Attribute Name		

#### Figure 1-9 Add Attribute

- 9. Follow the below steps for Create\_Docusign\_Envelope consumer service.
  - a. Search Create\_Docusign\_Envelope.
  - b. Click Edit.
  - c. Add RECIPIENT\_AUTH\_METHOD as new attribute, add **\$.env.DOCUSIGN.recipientAuthMethod** json path and click**Save**.



Edit Servic	-		
ID		Status	
Void_Doo	cusign_Envelope		
Audit			
Yes	O No		
Applicable	if the Audit type at 'Service Consumer' is	Service level configuration'	
Description			
□ Add			
Add Actions	Attribute Name	json path	
	Attribute Name accountId	json path \$.env.DOCUSIGN.accountId	
Actions			
Actions			
Actions			

#### Figure 1-10 Edit Service

- d. Click Create\_Docusign\_Envelope Consumer service.
- e. Click Routing.
- f. Click Edit for Create\_Docusign\_Envelope\_No\_Auth\_Route route.
- g. Click on Custom Rule. Click on Expression Editor.
- h. Add **RECIPIENT\_AUTH\_METHOD** as attribute (refer 9.c) and **NOAUTH** as value.**Save**.



			×
ttribute	Operator	Value	
RECIPIENT_AUTH_METHOD -	== •	"NOAUTH"	
ondition Type			
II •			
			×
			~
ttribute	Operator	Value	
RECIPIENT_AUTH_METHOD -	Operator	Value	
RECIPIENT_AUTH_METHOD -			

#### Figure 1-11 Expression Editor



Name			Start/Stop	
Create_Do	ocusign_Envelo	pe_No_Autł	START STOP	
Auto Shutdov	vn			
) Default F	Rule 🖲 Cus	tom Rule		
✓ Rule				
✓ Rule				
	IT_AUTH_MET	HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
	NT_AUTH_MET	HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
		HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
( RECIPIEN		HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
( RECIPIEN Expression	Editor	HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
(RECIPIEN Expression	Editor	HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
( RECIPIEN Expression	Editor	HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	
(RECIPIEN Expression	Editor	HOD == "NOAUTH" )    (	RECIPIENT_AUTH_METHOD == "" )	

i. The figure above shows all other authentication routes,

#### Service Consumers ;; × RPM\_ORIGINATION > Consumer Services > Create\_Docusign\_Envelope Transformation Routing Add Search Q Product Actions Name Start/Stop Rule Implemen ÷ Create\_Docusign\_Envelope\_KBA\_Auth\_Route (RECIPIENT\_AUTH\_METHOD == "KBA") DOCUSIGN 1.0 DOCUSIGN\_RESTAPI Create an Er ÷ Create\_Docusign\_Envelope\_No\_Auth\_Route (RECIPIENT\_AUTH\_METHOD == "NOAUTH") || (RECIPIENT\_AUTH\_METHOD == "") DOCUSIGN 1.0 DOCUSIGN\_RESTAPI Create an Er 1 Create\_Docusign\_Envelope\_IDV\_Auth\_Route (RECIPIENT\_AUTH\_METHOD == "IDV") DOCUSIGN 1.0 DOCUSIGN\_RESTAPI Create an Envelop of 1 (1-5 of 5 items) |< ∢ 1 → >| Page 1

j. For all authentication routes, you should follow these steps (f, g, h, i) as shown on the expression screen.

## 1.2 Maintenance in Oracle Banking Origination Preferences

This topic describes the systematic instructions to maintain Origination Preferences for Oracle Banking Origination.

Refer the Origination Preferences in Configuration User Guide to configure the Docusign Integration.

Figure 1-13 Service Consumers

## Index

#### I

Integration Guide, 1-1

Μ

Maintenance in Oracle Banking Origination Preferences, 1-10 Maintenance in Oracle Banking Routing Hub, 1-1 Maintenance of Environment Variables, 1-4 Maintenance of Service Providers and Consumer Services, 1-1

