Oracle® Banking Digital Experience Corporate Payments User Manual





Oracle Banking Digital Experience Corporate Payments User Manual, Release 25.1.1.0.0

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Preface

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Purpose

This guide is designed to help acquaint you with the Oracle Banking application. This guide provides answers to specific features and procedures that the user need to be aware of the module to function successfully.

Audience

This document is intended for the following audience:

- Customers
- Partners

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Critical Patches

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at <u>Critical Patches</u>, <u>Security Alerts and Bulletins</u>. All critical patches should be applied in a timely manner to ensure effective security, as strongly recommended by <u>Oracle Software Security Assurance</u>.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

For more information on any related features, refer to the following documents:

- Oracle Banking Digital Experience Installation Manuals
- Oracle Banking Digital Experience Licensing Manuals

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.



Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

Table 1 Acronyms and Abbreviations

Abbreviation	Description
OBDX	Oracle Banking Digital Experience

Basic Actions

Most of the screens contain icons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:

Table 2 Basic Actions and Descriptions

Action	Description
Back	In case you missed to specify or need to modify the details in the previous segment, click Back to navigate to the previous segment.
Cancel	Click Cancel to cancel the operation input midway without saving any data. You will be alerted that the input data would be lost before confirming the cancellation.
Next	On completion of input of all parameters, click Next to navigate to the next segment.
Save	On completion of input of all parameters, click Save to save the details.
Save & Close	Click Save & Close to save the data captured. The saved data will be available in View Business Product with <i>In Progress</i> status. You can work on it later by picking it from the View Business Product .
Submit	On completing the input of all parameters, click Submit to proceed with executing the transaction.
Reset	Click Reset to clear the data entered.
Refresh	Click Refresh to update the transaction with the recently entered data.
Download	Click Download to download the records in PDF or XLS format.

Symbols and Icons

The following are the symbols/icons you are likely to find in this guide:

Table 3 Symbols and Icons

Symbols and Icons	Description
•	Add data segment
×	Close



Table 3 (Cont.) Symbols and Icons

Symbols and Icons	Description
	Maximize
J.L.	Minimize
▼	Open a list
i	Open calendar
Q	Perform search
:	View options
000 000	View records in a card format for better visual representation.
=	View records in tabular format for better visual representation.

Payments Overview

This topic details the functionality of the payments module, which enables users to transfer funds from their own accounts to other accounts, including those held within the same bank, at other domestic banks, or at international banks.

The digital banking streamlines fund transfers, allowing users to easily move money between accounts or pay to a person or business. The following sections in this document detail all the features offered to users through the payment's module of the digital banking application.

(i) Note

Payment Screens are not supported in the landscape mode of mobile applications and mobile browser.

Features Supported in the Application

Payment features supported in application includes:

- Favourite Transactions
- Payee Setup
- One Time and Recurring Payments
- Multiple Payments
- Demand Draft Issuance
- Inquiries
- Make Payments and Payee screens as per region requirements
- Regionalization for Domestic Payments

This topic describes how local payment systems are designed and implemented to meet the specific requirements of particular regions.

My Payments (Dashboard)

This topic describes the **My Payments** dashboard, which provides a user-friendly interface and valuable features for the effective organization and monitoring of payment activities.

1.1 Regionalization for Domestic Payments

This topic describes how local payment systems are designed and implemented to meet the specific requirements of particular regions.

For example, NEFT is designed exclusively for domestic transactions within India, making it irrelevant in Europe, while SEPA operates within Europe and is not applicable for payments in Asia. Oracle Banking Digital Experience offers out-of-the-box support for select local payment systems, as specified in the Transaction Host Integration Matrix. For on-premises implementations, it also allows implementation partners to configure and toggle specific fields to align with regional payment requirements via the back end. However, implementation partners may need to integrate region-specific networks with underlying product processors or,



in some cases, further customize the payments to meet the unique needs of the domestic payments in the region.

1.2 My Payments (Dashboard)

This topic describes the **My Payments** dashboard, which provides a user-friendly interface and valuable features for the effective organization and monitoring of payment activities.

There different widgets are provided to view real-time status of payments and transactions.

The following are the widgets available on the Payments Overview dashboard:

- Quick Payment
- Summary of Payments
- My Initiated Payments
- Favourites
- Recent Payments
- Saved Drafts Toast message
- Quick Actions (Available only in mobile)

The **Quick Payments** widget prioritizes the most frequently used payees, making it effortless for users to make payments to most used payees promptly with minimum clicks.

The **Summary of Payments** widget provides the user quick view of the number of transactions and total amount received or send. User can also see the transactions lying in different stages for Outgoing Payments.

My Initiated Payments widget provides the user the view of recently initiated transactions.

The Favourites feature benefits users who frequently send funds to the same recipients with consistent details, by serving as easy-to-use templates for new transactions. Users can save the transactions as 'Favourites' for quick repeat payments with minimal clicks and data entry. The **Favourites** widget provides easy access to and reuse of these saved transactions for payments or demand drafts.

The transactions successfully completed recently are visible under the **Recent Payments** widget. It allows user to track their outgoing and incoming payments conveniently.

The user can quickly see the saved drafts under **Saved Drafts Toast** message helping the user to start from where the transaction is left.

Quick Actions widget is available only in mobile to help the user to navigate to the most important transactions quickly.

Note

The left swipe and Long Press gesture is implemented on mobile and tablets devices.

Swipe gesture - This feature is available on Favourites widget, Recent Payments widget, Incoming and Outgoing Payments Inquiry, Recurring Payments.

Long press gesture - Users can now press and hold down on a screen for an extended duration, which displays additional options or actions. This feature is available on Quick Actions and on payee cards under Manage payees.

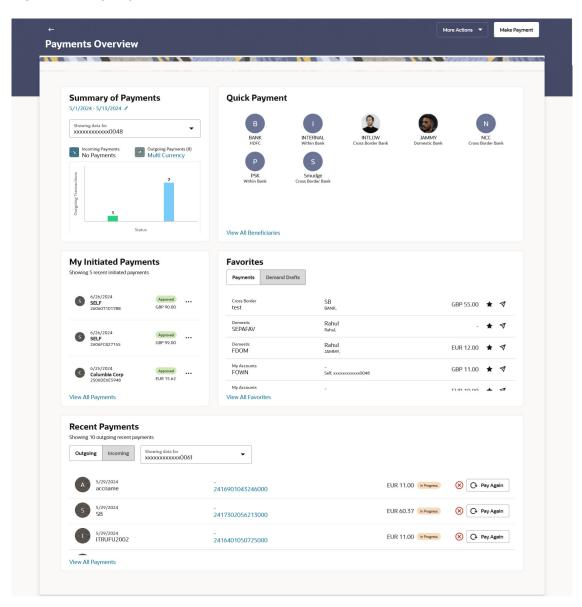


Perform anyone of the following navigation to access the **Payments** screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments.
- From the Search bar, type Payments Payments and press Enter.

The **Payments Overview** dashboard appears.

Figure 1-1 My Payments



- 1. Perform one of the following actions:
 - Click Make Payment to initiate online payments, system redirects to the Make Payment screen.
 - Click on the More Actions to avail following payment related transactions. These transactions are available to a user as per the transaction access provided by the bank to the user:



- Payees
 - * Manage Payees
 - * Add Account Payee
 - * Add Demand Draft Payee
 - Payee User Mapping
- Inquiries
 - Outgoing Payments
 - * Incoming Payments
 - Recurring Payments
 - * UETR Status Inquiry
- Favourites and Drafts
 - * Favourites
 - Saved Drafts
- Multiple Transfers
- Issue Demand Draft
- Positive Pay
 - * Add Positive Pay
 - View Positive Pay
- MT101 Instructions Transfers
 - * Create MT101 Instructions
 - View MT101 Instructions
 - * Add External Account
 - View External Account
 - * Create Inbound Agreements
 - View Inbound Agreements
 - * Create Outbound Agreements
 - * View Outbound Agreements

Summary of Payments

This widget visually represent incoming and outgoing payments, providing users with a comprehensive overview of their payment's activity briefly. It depicts both incoming and outgoing payments, with number of payments represented in the form of bar graph. This gives users a clear understanding of the volume and status of payments flowing into and out of their account. The Incoming and Outgoing payments transactions can be filtered on account.



① Note

- **1.** By default summary of the payment is displayed for an account selected as Primary/Favourite Account.
- On Clicking incoming/outgoing transaction it will redirect to Incoming/outgoing payments inquiry screen respectively.
- 3. The Multi-Currency link is displayed in case multiple currencies are present. Individual currency breakup to be shown on click of Multi Currency link. 4) On the individual currency breakup, when hovering the mouse over the bar, the status and value of the transaction are displayed. Clicking on the bar will redirect the screen to the Payments Inquiry with filtered records.

The status available for user are:

- In Progress: all the transaction which are under process in host payment processor
- Processed: all the transaction which are completed in host payment processor
- Future Dated: all the transaction which are marked as future dated in host payment processor
- Cancelled: all the transaction which are cancelled in host payment processor
- · Reversal Initiated: all transaction which are reversal initiated in host payment processor

By default, the data is displayed as per the current month with dates from 1st of current month to till date. Click on edit icon to modify the date range.

Quick Payments

The **Quick Payments** widget displays the payees at the top of the dashboard, which help users to save time and avoid the hassle of searching for them each time they need to make a payment. They are listed in the descending order of the number of payments made for that payee. It shows 8 most used payees. Click on the payee, the system redirects to the **Make Payments** screen to make payment to the selected payee.

Below are the details being displays for each payee:

- Photo/Name Initials
- Nickname
- Bank Name

Note

For the Bank Name, displays **Within Bank** in case of **Within Bank Transfer**, and displays name of the bank if transfer is **Domestic** or **Cross Border**.

Click on the **Show All** link to view all the existing payees, the **Payees** screen appears.

Note

The "Show All" link will be displayed only when there are more than 8 Payees.



My Initiated Payments

This widget displays the list of **10** recent initiated payments by the user.

Below are the details displayed on each individual payment record:

- Payee name Initials/Image
- Initiation Date
- Payee Name
- Payee Bank Name
- Reference Number
- Approved Status
- Amount with currency
- Quick Actions- Make Payment, Add as Favourite

Note

- The Gesture feature on scroll for marking the transaction as Favourite or Unfavourite and Pay Again is implemented. Users can now swipe to take these actions. This functionality is only supported on mobile devices and tablets.
- Number of payments shown in mobile/table is 5.

Favourites

This widget helps user to quickly access Favourite transactions and use them as templates to initiate new transactions. This feature is beneficial for users who frequently transfer funds to the same recipients with similar details. Click on the **View All Favourites** link to view all the favourite Payments and Demand Drafts. 5 most used favourites are shown in the widget for both desktop and mobile.

The information available for Payments:

- Payment Type (Within Bank, Domestic, Cross Border)
- Favourites Name
- Payee
- Debit Account Nick Name, Number (In the format as configured for the entity)
- Amount for which favourite is marked.
- Icon to mark the record as Unfavourite, clicking this icon will remove the transaction from the Favourite list.
- Quick Pay icon: make payment with all the data as pre-populated as marked in Favourite.

The information available for Demand Drafts:

- Draft Type (Domestic/Cross Border)
- Favourite Name
- Draft Favouring
- Debit Account Nick Name, Number (In the format as configured for the entity)



- Amount for which favourite is marked.
- Icon to mark the record as Unfavourite, clicking this icon will remove the transaction from the Favourite list.
- Quick Pay icon: issue demand draft with all the data as pre-populated as marked in Favourite.

- Payments tab is shown only if user has access to either Within Bank /Domestic / Cross Border Payments.
- Demand Drafts tab is shown only if user has access to either Domestic/Cross Border Demand Draft.
- The Gesture feature on scroll for Remove from Favourite and Pay is available.
 Users can now swipe to take these actions. This functionality is only supported on mobile devices and tablets.

Recent Payments

This widget displays both incoming and outgoing payments, showing the last 10 recent payments. Clicking on the **View All Payments** link redirects to the Incoming/Outgoing Payments screen. Within the Recent Payments, there are two different tabs available for Incoming Payments and Outgoing Payments. It shows maximum 10 outgoing/incoming recent payments. Click on the **View All Payments** link to view all the outgoing/incoming recent payments. User can select the debit account and based on which the payments will be shown.

The information available for Outgoing Payments:

- Account Number
- Payee name Initials/Image
- Initiation Date
- Payee
- Network Code (For Domestic/Cross Border transfers), Within Bank (For Within Bank transfers)
- Bank Code (Not applicable for Within Bank transfers)
- Host Reference Number
- Amount with currency
- Status badge
- Cancel Payment icon: click to cancel payment processing, redirects to Cancel Payment screen. Cancel payment appears only for transaction for which cancellation is possible. Refer section Payment Cancellation.
- Repeat: on click redirects to Make Payment- New Payee screen with data pre-populated copying this transaction.

The information available for Incoming Payments:

- Incoming Direction icon
- Payment Date



- Remitter Name
- Sender's Account Details (Bank Code, Number)
- Host Reference Number
- Credited Amount with currency

- The Gesture feature on scroll is implemented, allowing users to press and hold on a screen to trigger additional options or actions such as Repeat Payment and Cancel. This functionality is supported on mobile devices and tablets.
- Number of payments shown in mobile/table is maximum 5 for outgoing/incoming recent payments.

Drafts Toast Message

This feature enables users to view draft messages saved in the system as a toast message, allowing them to resume or view drafts directly from there. On click of the **Resume** option, user is redirected to the Payments screen with data populated from the draft. The **view** option redirects user to the drafts list screen.

(i) Note

- This will only be displayed if the user has saved any drafts.
- 2. Resume option will be available if there is only 1 saved draft, for more than 1 saved drafts view option will be available.

Quick Actions (Available only in mobile and tablet)

This widget provides quick actions to the user using which the user can navigate to that transaction quickly. Long press gesture feature is available on the quick actions in addition to single click actions. Below are the actions available.

- Payees
- Make Payment
- Payment Status
- Favourites
- Saved Drafts

Payees

This topic describes the feature that enables users to add, view, and delete existing payees.

The online banking application enables customers to save and maintain payees (beneficiaries) towards whom payments are to be made frequently.

The user can view payee's details by selecting the provided option and is also able to edit or delete a payee's record. Moreover, the option to add new account payees or new demand draft payees is also provided on this screen. Payees can be created and maintained for the following types of transfers:

- Bank Account
 - Within Bank Account
 - Domestic Bank Account
 - Cross Border Bank Account
- Demand Drafts
 - Domestic Bank Account
 - Cross Border Bank Account

Payee Access Type:

User can specify payee access type while maintaining a payee. Payee access type decides if only creator of a payee or all users of a party can access a payee. Payee access type is categorized as **Private** and **Public**.

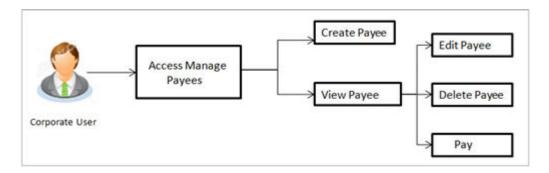
- Public: A Payee marked as Public is visible to all the users mapped to the Party ID's for which access is provided by the creator of the payee. These users can use the payee while initiating payments, modify or delete the payee.
- Private: A Payee marked as **Private** is available to only the creator of the payee. Only the
 creator of the payee can use such payees while initiating payment and modify or delete the
 private payees.

Pre-requisites

- Transaction access is provided to corporate user.
- Approval rule set up for corporate user to perform the actions.



Figure 2-1 Workflow



Features Supported in the application.

Functions available on Payees are as follows:

- Create Payee
- View Payee
- Edit Payee
- Delete Payee

(i) Note

The Long Press Gesture feature is implemented on Quick Actions for Payees. Users can now press and hold down on a screen for an extended duration, which triggers additional options or actions like Make Payment, Edit Payee, Delete Payee. This functionality is only supported on mobile devices and tablets.

Perform anyone of the following navigation to access the Manage Payees screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments. Under Payments, click More Actions, and then click Manage Payees.
- From the Search bar, type Payees Manage Payees and press Enter.

The Manage Payees screen appears.

Payee Summary

This topic provides the systematic instructions to user for viewing the payee summary page, which displays all saved payees categorized as Within Bank, Domestic, and Cross Border.

Add Account Payee

This topic describes the payee setup process, wherein users are given the option to categorize the payee as either **Within Bank**, **Domestic Bank**, or **Cross Border**.

Add Demand Draft Payee

This topic describes the payee setup process, wherein users are given the option to categorize the demand draft payee as either **Domestic Bank**, or **Cross Border**.

Manage Payees



Payee User Mapping

This topic describes the Payee User Mapping module, which empowers corporate administrators to restrict payee access to a defined set of users, thereby enabling controlled access to payees for targeted users.

2.1 Payee Summary

This topic provides the systematic instructions to user for viewing the payee summary page, which displays all saved payees categorized as Within Bank, Domestic, and Cross Border.

Additional features available are to make payments, edit the payee details, and delete the payee. The payees can be viewed either in a table format or in a list format using a switch option.

The user can also navigate to other payee-related screens from the **More Actions** menu provided on the screen. Additionally, they can add a new payee. The filters are available to view the payees based on description. The table and card view options are provided on screen to view the payees. In the table view, the payees are listed in tabular form. Whereas in the card view payees are listed in card format.

Each card displays details like Payment Type, Payee Photo/Avatar, Payee Name, Payee Nickname, Payee Address, Payee Account Number, options to make a payment, update payee's details, and delete the Payee. Click on the specific card to view further details of each card. A separate tab is provided on the screen to view the **Accounts** payees and **Demand Drafts** payees.

To manage payees:

Click on the Account/Demand Draft tab, respective Payees summary page appears.
 All the payees accessible to the logged in user are listed down by their names, photos (if upleaded) and other details defined at the time of payee creation.

uploaded) and other details defined at the time of payee creation.

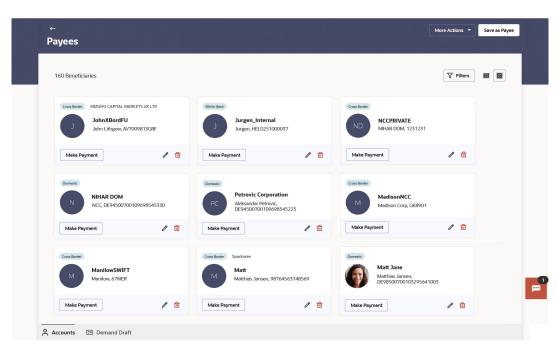
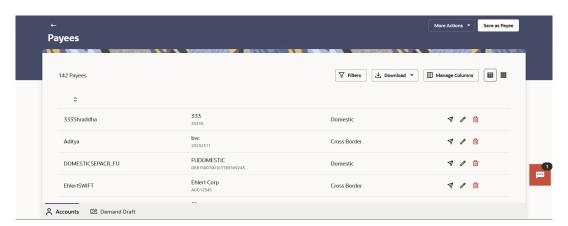


Figure 2-2 Payees- Account (Card View)



Figure 2-3 Payees- Account (List View)



Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 2-1 Payees- Account - Field Description

Field Name	Description
Count of Payees	Displays the number of payees added.
Below are the payee details displayed for Account payee card	
Payee Type	The type of payee. The values can be: Within Bank Domestic Cross Border
Bank Name	Displays Bank name in case of Domestic and Cross Border
Payee Avatar	Displays the Payee's photo, if uploaded, against each payee name. If the Payee's photo is not uploaded, the initials of the payee will be displayed in place of the photo.
Payee Nickname	Displays Payee's nick name defined at the time of payee creation.
Account Details	Displays the account associated with the specific payee along with the account number.
Below are the payee details displayed for Account table view	
Nickname	Displays Payee's nick name defined at the time of payee creation.
Account	Displays the account associated with the specific payee along with the account number.



Table 2-1 (Cont.) Payees- Account - Field Description

Field Name	Description
Туре	The type of payee. The values can be:
	Within BankDomesticCross Border

Figure 2-4 Payees - Demand Draft (Card View)

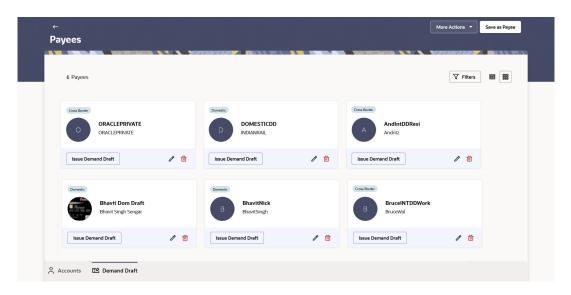
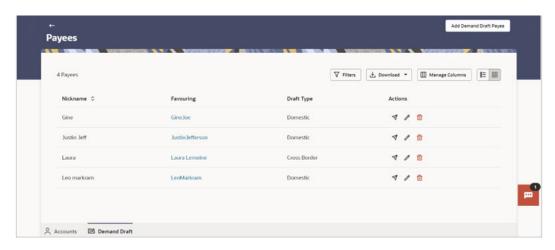


Figure 2-5 Payees - Demand Draft (List View)



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.



Table 2-2 Payees- Demand Draft - Field Description

Field Name	Description
Count of Payees	Displays the number of payees added.
Draft Type	The type of draft. The values can be: • Domestic
	Cross Border
Payee Avatar	Displays the payee's photo, if uploaded, against each payee name. If the payee's photo is not uploaded, the initials of the payees will be displayed in place of the photo.
Nickname	Displays the nick name to identify payee while initiating a demand draft request.
Draft Favouring	Draft favouring details.
Below are the payee details displayed for Demand Draft table view	
Nickname	Displays Payee's nick name defined at the time of payee creation.
Favouring	Displays the favouring name.
Draft Type	The type of payee. The values can be: Domestic Cross Border
Actions	Below actions available for each record – Issue Demand Draft Edit Payee Delete Payee

Figure 2-6 Payees- Filter Criteria (Accounts)

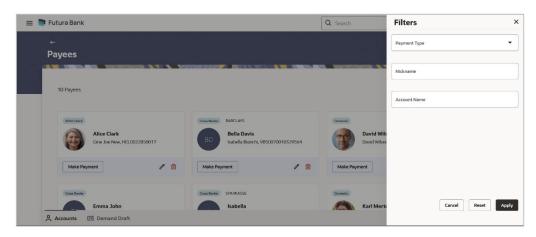
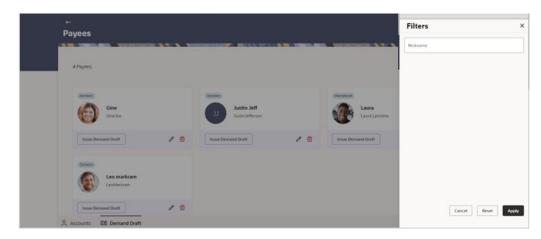




Figure 2-7 Payees- Filter Criteria (Demand Draft)



Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 2-3 Payees- Filter Criteria - Field Description

Field Name	Description
Filter Criteria (Accounts)	
Payment Type	Search by the type of account to be associated with the payee.
Nickname	Search the payees by their nick names defined at the time of payee's creation.
Filter Criteria (Demand Drafts)	
Nickname	Search the payees by their nick names defined at the time of payee's creation.

2. For Account Payees - Click Make Payment to initiate payment to payee.

The system redirects to Make Payment screen.

For **Demand Draft Payees** - Click **Issue Demand Draft** to issue demand draft to payee.

The system redirects to Issue Demand Draft screen.

- 3. Perform one of the following actions:
 - Click the table view icon to list the payees in the tabular form.
 - Click the **=** card view icon to list the payees in the card format.

2.2 Add Account Payee

This topic describes the payee setup process, wherein users are given the option to categorize the payee as either **Within Bank**, **Domestic Bank**, or **Cross Border**.



The Long Press Gesture feature is implemented. Users can press and hold down on a screen for an extended duration, which triggers additional options or actions like Add Account Payee, Add Demand Draft Payee, Add P2P Payee. This functionality is only supported on mobile devices and tablets.

This section documents the addition of a payee with transfer type as bank account.

- Within
- Domestic
- Cross Border

To add new payee:

- Perform anyone of the following navigation to access the Add Account Payee screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under Payments , click More Actions , and then click Payees, then click Add Account Payee.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under Payments , click More Actions , and then click Payees, then click Add Account Payee.
 - From the Search bar, type Payees Add Account Payee and press Enter.

The **Add Account Payee** screen appears.

- Add Payee Within Bank Account
 - This topic provides the systematic instructions of the payee setup process, during which users have the option to categorize the payee as a **Within Bank** type.
- Add Account Payee Domestic Account Transfer
 - This topic provides the systematic instructions of the payee setup process, during which users have the option to categorize the payee as a **Domestic Bank** type.
- Add Account Payee Cross Border Account
 - This topic provides the systematic instructions of the payee setup process, during which users have the option to categorize the payee as a **Cross Border** type.

2.2.1 Add Payee - Within Bank Account

This topic provides the systematic instructions of the payee setup process, during which users have the option to categorize the payee as a **Within Bank** type.

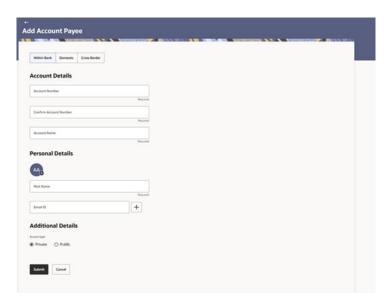
The within Bank account type of payee is a payee who holds an account within the same bank as the remitter.



In case of Within Bank Payees, only the Account Number of the payee is validated in the host system and not the Account Name.



Figure 2-8 Add Payee – Within Bank Account



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 2-4 Add Payee – Within Bank Account - Field Description

Field Name	Description
Payee Type	Select Within Bank.
Account Details	
Account Number	Specify the account number of the payee.
Confirm Account Number	The user is required to re-enter the payee's account number in this field.
Account Name	Enter the name of the payee as maintained against the payee's bank account.
Personal Details	



Table 2-4 (Cont.) Add Payee – Within Bank Account - Field Description

Field Name	Description
Upload Photo	Select this option to upload a profile photo against the payee. Following actions are available on the + icon: • Upload – Browse and upload the profile picture. • Choose Avatar - Select initials pattern profile picture or picture from suggestions. • Remove - Removes the profile picture uploaded. This option will only appear if no photo has been uploaded against the payee. 1. The maximum allowable image size is 1MB, and the accepted formats are limited to JPG and PNG. 2. Once a photo is uploaded against the
	payee, click on the + icon and select Upload/Choose Avatar to update the profile picture.
Nickname	Specify a nickname to be assigned to the specific account of the payee for the purpose of easy identification.
Email ID	 Note Click on the + icon against the email ID to add multiple email IDs. Click on the - icon against the email ID to remove an email ID. This field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.
Additional Details	
Access Type	Specify the access type to be assigned to the payee. The options are: Public Private
Primary Party	The primary party associated to the user. The primary party users will always have access to the payee if it's Public .



Table 2-4 (Cont.) Add Payee - Within Bank Account - Field Description

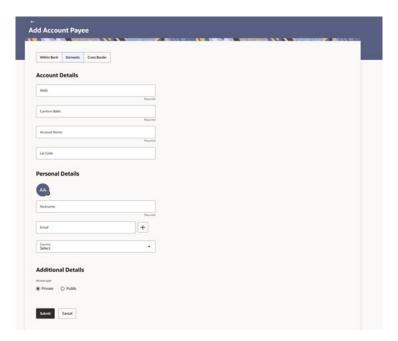
Field Name	Description
Accessible to Parties	Accessible parties associated to the user. During payee creation a corporate user can define the parties within his GCIF to whom this payee will be accessible, if the payee is public. The primary party users will always have access to the payee if it's Public .

2.2.2 Add Account Payee - Domestic Account Transfer

This topic provides the systematic instructions of the payee setup process, during which users have the option to categorize the payee as a **Domestic Bank** type.

A domestic account transfer is one which involves the transfer of funds to an account that is held with another bank within the same country or politically united region.

Figure 2-9 Add Payee – Domestic Bank Account



(i) Note

The below field description is not country specific and is given for all the fields available in the Domestic payment. Fields will be populated based on the country/region fields configuration for Domestic Bank Account.

Region Specific fields for out of the box supported regions are available in section **Regionalization for Domestic Payments**





The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 2-5 Add Payee - Domestic Bank Account - Field Description

Field Name Payee Type Select Domestic. Account Details Account Type Select the type of account associated with the payee. Account Number OR Specify the account number of the payee. OR Specify the IBAN of the payee. Confirm Account Number The user is required to re-enter the payee's account number in this fire. OR OR
Account Type Select the type of account associated with the payee. Account Number Specify the account number of the payee. OR OR IBAN Specify the IBAN of the payee. Confirm Account Number The user is required to re-enter the payee's account number in this fire.
Account Type Select the type of account associated with the payee. Account Number Specify the account number of the payee. OR OR Specify the IBAN of the payee. Confirm Account Number The user is required to re-enter the payee's account number in this fire
Account Number OR OR IBAN Specify the account number of the payee. OR Specify the IBAN of the payee. Confirm Account Number The user is required to re-enter the payee's account number in this firm
OR IBAN Specify the IBAN of the payee. Confirm Account Number The user is required to re-enter the payee's account number in this fi
IBAN Specify the IBAN of the payee. Confirm Account Number The user is required to re-enter the payee's account number in this fi
Confirm Account Number The user is required to re-enter the payee's account number in this fi
OR OR
1 - 1
Confirm IBAN The user is required to re-enter the IBAN in this field.
Account Name Enter the name of the payee as maintained against the payee's bank account.
Lei Code Lei code of the payee.
Verify Account Select this to verify the account mentioned.
Bank Details Based on the configuration in regionalisation, one of the below option can be configured for the Bank Details. Out of these four options only one option will be available on the screen. Bank Code Lookup Bank Code (Read only) Bank Code (No Verify) Bank Name & Branch
Bank Code Lookup On click the Lookup Bank Code overlay screen appears with the search criteria. This is to enable user to search for a Bank Code in can be does not remember it. For more information on Lookups, refer Lookups section.
Bank Code (read-only) The user can see the Bank Code of the payee's account in read only mode. The bank code will be fetched based on the Account Number, IBAN and will be displayed here in read only mode.
Bank Code (No verification) Specify the Bank Code of the payee's account. This will not be verified and passed onto the host product processor.
Bank Code (With verification) Specify the Bank Code of the payee's account with the option to verification The verify option will fetch the bank details based on the bank code specified.
Bank Name Bank Name of the payee.
Branch Branch of the bank.
Bank Code Lookup - Search The following fields are displayed in the search results. Result
Bank Name Name of the bank.



Table 2-5 (Cont.) Add Payee - Domestic Bank Account - Field Description

Field Name	Description
Address	The complete address of the bank.
Bank Code	The Complete Bank Code.
	Available as a link, selecting which will copy the Bank Code and Bank Details back onto the Add Payee page.
Bank Details	The details of the bank that include the BIC/IFSC Code as well as the name and address of the bank and branch in which the payees account is held.
Personal Details	
Upload Photo	Select this option to upload a profile photo against the payee. Following actions are available on the + icon: • Upload – Browse and upload the profile picture. • Choose Avatar - Select initials pattern profile picture or picture from suggestions. • Remove - Removes the profile picture uploaded. This option will only appear if no photo has been uploaded against the payee. 1. The maximum allowable image size is 1MB, and the accepted formats are limited to JPG and PNG. 2. Once a photo is uploaded against the payee, click on the + icon and select Upload/Choose Avatar to update the profile picture.
Nickname	Specify a nickname to be assigned to the specific account of the payee for the purpose of easy identification.
Email ID	Email addresses of the payee. Please note that this field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.
Additional Details	
Access Type	Specify the access type to be assigned to the payee. The options are: Public Private
Primary Party	The primary party associated to the user. The primary party users will always have access to the payee if it's Public .



Table 2-5 (Cont.) Add Payee - Domestic Bank Account - Field Description

Field Name	Description
Accessible to Parties	Accessible parties associated to the user. During payee creation a corporate user can define the parties within his GCIF to whom this payee will be accessible if the payee is public. The primary party users will always have access to the payee if it's

2.2.3 Add Account Payee - Cross Border Account

This topic provides the systematic instructions of the payee setup process, during which users have the option to categorize the payee as a **Cross Border** type.

The Cross Border fund transfer involves the transfer of funds to an account that is maintained outside the country and beyond geographical boundaries. Hence, while adding a payee who holds the cross-border account, the user is required to specify extensive details of the payee's account including the network code to be used to transfer money to the account as well as the details of the bank in which the account is held.

To create a payee for the account transfer:

Navigate to the Add Account Payee screen.

The Add Account Payee - Cross Border Account screen appears.

Figure 2-10 Add Account Payee - Cross Border Account





The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 2-6 Add Account Payee - Cross Border Account - Field Description

Field Name	Description
Payee Type	Select Cross Border.
Account Details	
Account Number	Specify the account number of the payee.
Confirm Account Number	The user is required to re-enter the payee's account number in this field.
Account Name	Enter the name of the payee as maintained against the payee's bank account.
Lei Code	Lei code of the payee.
Bank Details	
Select Bank	The option to select the bank. The options are:
	 Swift Code NCC (National Clearing code) Bank Details
Lookup Swift Code	Link to search the SWIFT code. This link enabled if the Swift Code option is selected in the Select Bank field. For more information on Lookups , refer Lookups section.
National Clearing Code Lookup	Link to search the NCC code. This link enabled if the NCC Code option is selected in the Select Bank field. For more information on Lookups, refer Lookups section.
Below fields are enabled if the Bank Details option is selected in the Select Bank field.	
Bank Name	Name of the bank in which the payee account is held.
Bank address	Complete address of the bank at which the payee account is held.
Country	Country of the bank.
City	City to which the bank belongs.
Transfer via Intermediary Bank	The option to select another bank for Cross Border transaction as an intermediary bank. The options are:
	Swift Code
	NCC (National Clearing code)
	Bank Details
Swift Code Lookup	Link to search the SWIFT code. This link enabled if the Swift Code option is selected in the Select Bank field. For more information on Lookups , refer Lookups section.



Table 2-6 (Cont.) Add Account Payee - Cross Border Account - Field Description

Field Name	Description
National Clearing Code Lookup	Link to search the NCC code. This link enabled if the NCC Code option is selected in the Select Bank field. For more information on Lookups, refer Lookups section.
Below fields are enabled if the Bank Details option is selected in the Select Bank field.	
Bank Name	Name of the bank in which the payee account is held.
Bank address	Complete address of the bank at which the payee account is held.
Country	Country of the bank.
City	City to which the bank belongs.
Personal Details	
Upload Photo	Select this option to upload a profile photo against the payee. Following actions are available on the + icon:
	 Upload – Browse and upload the profile picture. Choose Avatar - Select initials pattern profile picture or picture from suggestions. Remove - Removes the profile picture uploaded. This option will only appear if no photo has been uploaded against the payee. Note The maximum allowable image size is 1MB, and the accepted formats are limited to JPG and PNG. Once a photo is uploaded against the payee, click on the + icon and select Upload/Choose Avatar to update the profile picture.
Nickname	Specify a nickname to be assigned to the specific account of the payee for the purpose of easy identification.
Email ID	Email address of the payee. Please note that this field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.
Country	Enter the country of the payee's bank.
Address Line 1- 3	Enter the address of the payee's bank.
City	Enter the city of the payee's bank.
Zip Code	Enter the zip code of the payee's bank address
Additional Details	
Access Type	Specify the access type to be assigned to the payee. The options are: Public Private



Table 2-6 (Cont.) Add Account Payee - Cross Border Account - Field Description

Field Name	Description
Primary Party	The primary party associated to the user. The primary party users will always have access to the payee if it's Public .
Accessible to Parties	Accessible parties associated to the user. During payee creation a corporate user can define the parties within his GCIF to whom this payee will be accessible if the payee is public. The primary party users will always have access to the payee if it's Public.

- 2. Fill the details in the respective field.
- 3. In the Nickname field, enter the nickname to be assigned to the payee.

Note

: If, while creating a payee, the user enters an account number or payee nickname that has already been assigned to a registered payee, an error message will appear informing the user that a payee with the specific details already exists and the user will not be able to create the payee.

- 4. Perform one of the following actions:
 - Click Submit to save the changes. The Review screen appears.
 - Click Cancel to cancel the transaction.
 - Click Back to navigate back to previous screen.
- 5. Perform one of the following actions:
 - Verify the details and click Confirm.

A success message appears along with the transaction reference number and payee details.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to Add Payee screen.
- 6. Below are the available actions can be performed from the confirmation page:
 - View Payees To view the list of payees. It will navigate to manage payee's screen
 - Go to Payments Overview To go to the My Payment Overview page.
 - Go to Dashboard To go to the main dashboard screen.
 - Make Payment To initiate fund transfer to the added payee.
 - Add New Payee To add a new payee.

2.3 Add Demand Draft Payee

This topic describes the payee setup process, wherein users are given the option to categorize the demand draft payee as either **Domestic Bank**, or **Cross Border**.

A Demand Draft is a pre-paid negotiable instrument. The issuing bank undertakes to make payment in full when the instrument is presented by the payee. The demand draft is made



payable at a specified centre and can be issued in local currency as well as in (allowed) foreign currencies. A foreign currency demand draft can be requested using Cross Border Demand Draft while a pay order or local currency demand draft can be requested using the Domestic Demand Draft transaction. A Demand Draft, as compared to a cheque is issued by the Bank against the Bank's own funds and hence there is a reduced risk of the cheque not clearing. Users can save the payee details of the draft through payee maintenance. Payees for demand drafts are of two types:

- Domestic Demand Draft
- Cross Border Demand Draft

The feature allows you to create a Domestic Draft payee to initiate a request to issue a draft which is payable at a location within the country. The user provides the payee details, the details of draft to be issued in favour of and the payable location.

Note

The Long Press Gesture feature is implemented. Users can now press and hold down on a screen for an extended duration, which triggers additional options or actions like Issue Demand Draft, Edit Payee, Delete Payee. This functionality is only supported on mobile devices and tablets.

Perform anyone of the following navigation to access the **Add Account Payee** screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under Payments, click More Actions, and then click Payees, then click Add Demand Draft Payee.
- From the Dashboard, click Toggle menu, click Menu, then click Payments .
 - Under Payments , click More Actions , and then click Payees, then click Add Demand Draft Payee.
- From the Search bar, type Payees Add Demand Draft Payee and press Enter.

To add a new demand draft payee:

1. The Add Demand Draft Payee screen appears.



Figure 2-11 Add Demand Draft Payee- Domestic

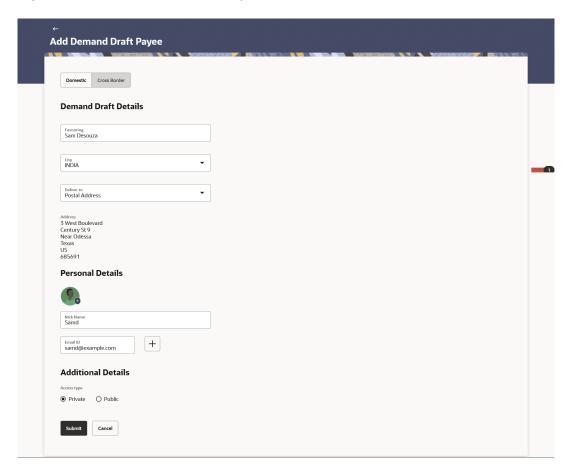




Figure 2-12 Add Demand Draft Payee- Cross Border

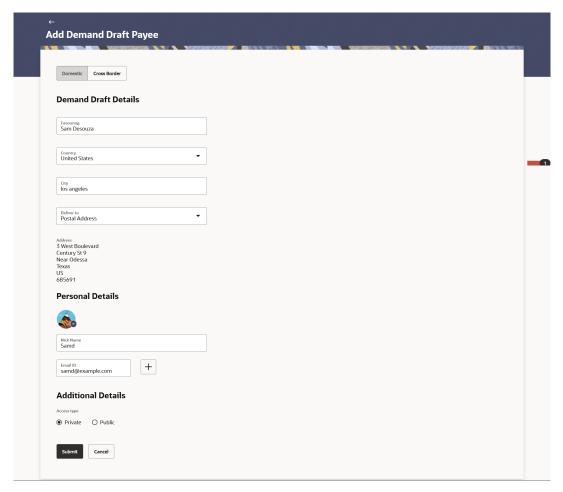


Table 2-7 Field Description

Field Name	Description
Draft Type	Specify the type of draft to be associated with the payee. It Could be:
	Domestic
	Cross Border
Demand Draft Details	
Favouring	Specify the name of the payee as it is to be printed on the demand draft.
Country	Specify the country in which the draft is to be payable. This field is enabled only for the Cross Border Demand Draft type.
City	Specify the name of the city in which the draft is payable.
Personal Details	



Table 2-7 (Cont.) Field Description

	I
Field Name	Description
Upload Photo	Select this option to upload a profile photo against the payee. Following actions are available on the + icon:
	Upload – Browse and upload the profile picture.
	 Choose Avatar - Select initials pattern profile picture or picture from suggestions.
	Remove - Removes the profile picture uploaded.
	This option will only appear if no photo has been uploaded against the payee.
	① Note
	The maximum allowable image size is 1MB, and the accepted formats are limited to JPG and PNG.
	 b. Once a photo is uploaded against the payee, click on the + icon and select Upload/Choose Avatar to update the profile picture.
Nickname	Specify a nickname to be assigned to the specific account of the
	payee for the purpose of easy identification.
Email ID	Email address of the payee.
	Note This field is provided simply as a base product feature and will be available to good agrees to the backened Payments.
	will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.
Additional Details	
Access Type	Specify the access type to be assigned to the payee. The options are:
	Public
	Private
Primary Party	The primary party associated to the user.
	The primary party users will always have access to the payee if it's Public .
Accessible to Parties	Accessible parties associated to the user. During payee creation a corporate user can define the parties within his GCIF to whom this payee will be accessible if the payee is public.
	The primary party users will always have access to the payee if it's Public .

- 2. Fill the details in the respective field.
- 3. In the **Nickname** field, enter the nickname to be assigned to the payee.
- 4. Click Submit.



The Add Payee - Review screen appears.

The Review screen appears.

Perform one of the following actions:

- Verify the details and click Confirm.
- Click Cancel to cancel the transaction.
- · Click Back to navigate back to Add Payee screen.
- **6.** The success message appears along with the transaction reference number and payee details.
- Below are the available actions on the confirmation page:
 - View Payees To view the list of payees. It will navigate to manage payee's screen
 - Go to Payments Overview To go to the My Payment Overview page.
 - Go to Dashboard To go to the main dashboard screen.
 - **Issue Demand Draft -** To issue demand draft to the added payee.
 - Add New Payee To add a new payee.

2.4 Manage Payees

Payee Details

This topic provides the systematic instructions to user to view payee details, which presents information such as payment type, payee photo/avatar, name, nickname, address, and account number, along with options to initiate a payment, update payee details, or delete the payee record.

Edit Payee Details

This topic describes the functionality that allows users to update the payee details.

Delete Payee

This topic provides the systematic instructions to users for deleting the existing payee.

2.4.1 Payee Details

This topic provides the systematic instructions to user to view payee details, which presents information such as payment type, payee photo/avatar, name, nickname, address, and account number, along with options to initiate a payment, update payee details, or delete the payee record.

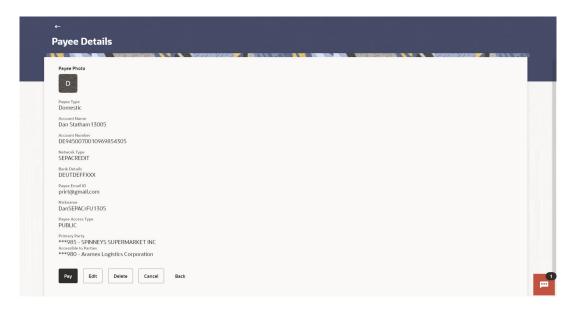
To view payee details:

- Navigate to the Payees screen.
- 2. Click on the specific card/row of the Account type payee to view further details of each payee.

The **Payee Details** screen appears.



Figure 2-13 Payee Details- Account



(i) Note

The fields which are marked as Required are mandatory.

Table 2-8 Payee Details- Account - Field Description

Field Name	Description
Payee Type	The payee type can be one of the following: Within Bank Domestic Cross Border
Account Type	Account type of the payee. Values in this come based on regionalization. This field appears for Domestic type of payee.
Account Number	The bank account number of the payee.
Bank Details	Details of the payee's bank account which will include the address and bank and branch codes. This field appears for Cross Border and Domestic type of payee.
Payee Email ID	Email Id of the payee.
Intermediary Bank Details	The details of the intermediary bank i.e., the name and address of the bank's branch appears. This field appears for Cross Border type of payee.
Daily Limit	The maximum limit that can be transferred to this account on a daily basis. Click on the icon against the Daily Limits to update or set limit.



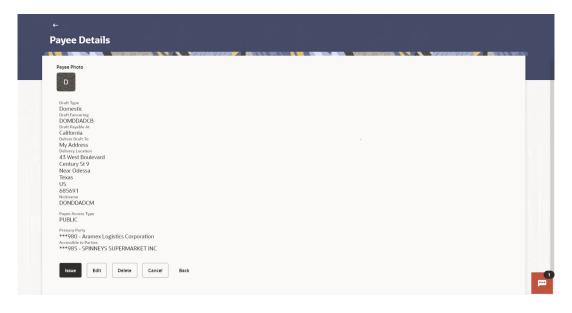
Table 2-8 (Cont.) Payee Details- Account - Field Description

Field Name	Description
Monthly Limit	The maximum limit that can be transferred to this account on a monthly basis.
	Click the icon against the Monthly Limits to update or set limit.
Remove Payee Limit	Click the iii icon to remove the limits set for the payee (Daily Limit / Monthly Limit).
Access Type	The access type of the payee. The values can be:
	PublicPrivate
Primary Party	The primary party associated to the user. This field is displayed if the Public option is selected in the Access Type field.
Accessible to Parties	Accessible parties associated to the user. During the payee creation, a corporate user can define the parties within his/her GCIF to whom this payee will be accessible if the payee is public. This field is displayed if the Public option is selected in the Access Type field. The primary party users will always have access to the payee if it's Public .

3. Click on the specific card of the **Demand Draft** type payee to view further details of each card.

The **Payee Details** overlay screen appears.

Figure 2-14 Payee Details- Demand Draft



Note

The fields which are marked as Required are mandatory.



Table 2-9 Payee Details- Demand Draft - Field Description

Field Name	Description
Payee Photo	Displays the payee account photo, if uploaded. If the photo has been deleted or if no photo is uploaded, the initials of the payee account will appear in place of the photo.
Nickname	The nickname assigned to the payee's account for easy identification.
Draft Favouring	The name of the payee i.e. the intended recipient of the funds appears as defined.
Draft Type	The type of draft associated with the Payee. The demand draft types can be: • Domestic
	Cross Border
Draft Payable At	The country in which the draft is payable. This field appears only if the demand draft is an Cross Border demand draft.
	Displays the name of the city where the draft is payable for the Domestic type of the demand draft.
Access Type	The access type of the payee. The values can be:
	PublicPrivate
Primary Party	The primary party associated to the user. This field is displayed if the Public option is selected in the Access Type field.
Accessible to Parties	Accessible parties associated to the user. During the payee creation, a corporate user can define the parties within his/her GCIF to whom this payee will be accessible if the payee is public. This field is displayed if the Public option is selected in the Access Type field. The primary party users will always have access to the payee if it's Public .

- 4. Perform one of the following actions:
 - Click **Make Payment** of the specific payee card to transfer funds towards the Bank Account type payee.
 - The user is directed to the **Make Payment** page with the payee information prepopulated.
 - Click Issue of the specific payee card to issue a demand draft towards the payee.
 - The user is directed to the **Issue Demand Drafts** page with the payee information prepopulated.
 - Click the $^{m{\ell}}$ icon of the specific payee card which you wish to edit the details.
 - The system redirects to the **Edit Account Payee** screen.
 - Click the delete $\widehat{\mathbb{I}}$ icon of specific payee card which you wish to delete.



2.4.2 Edit Payee Details

This topic describes the functionality that allows users to update the payee details.

- Edit Payee Details Bank Account
 This topic provides the systematic instructions to users for updating the payee details for Account type.
- Edit Payee Details Demand Draft
 This topic provides the systematic instructions to users for updating the payee details for demand drafts.

2.4.2.1 Edit Payee Details - Bank Account

This topic provides the systematic instructions to users for updating the payee details for Account type.

As a part of the edit payee functionality, the user can edit the details of the payee.



In case of Within Bank Payees, only the Account Number of the payee is validated in the host system and not the Account Name.

To edit the payee details:

- Navigate to the Payees- Accounts screen.
- Click the icon of the specific payee card which you wish to edit the details.
- From the Payees summary page, click on the Payee Nickname link for the payee record whose details you want to modify.

The **Edit Payee Details** screen appears.



Figure 2-15 Edit Payee Details - Within Bank Payee

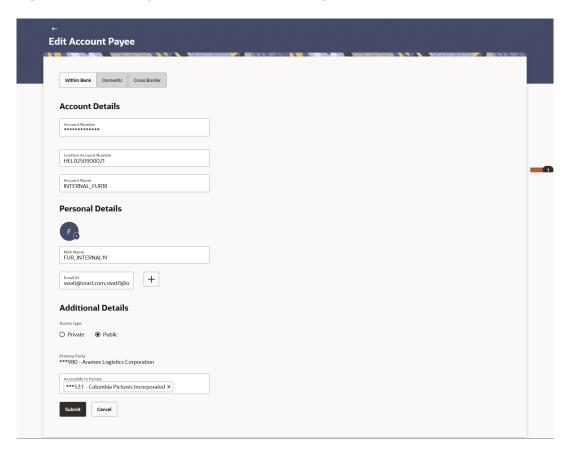




Figure 2-16 Edit Payee Details - Domestic Account Payee

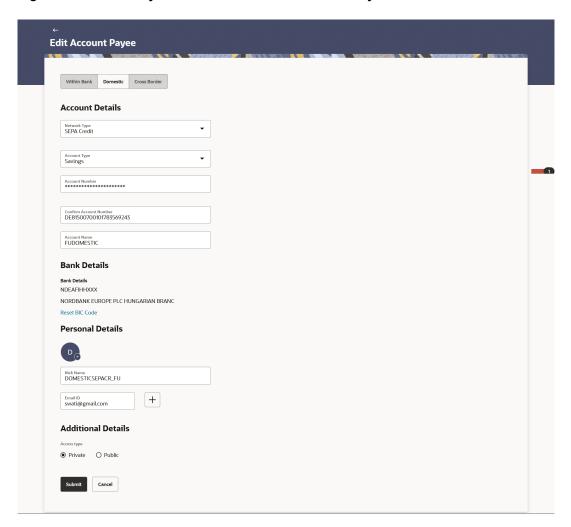




Figure 2-17 Edit Payee Details - Cross Border

2.4.2.2 Edit Payee Details - Demand Draft

This topic provides the systematic instructions to users for updating the payee details for demand drafts.

To edit the payee details:

- 1. Navigate to the Payees- Demand Draft screen.
- Click the icon of the specific payee card which you wish to edit the details.
 The system redirects to the Edit Demand Draft Payee screen.



Figure 2-18 Edit Payee Details - Domestic Demand Draft

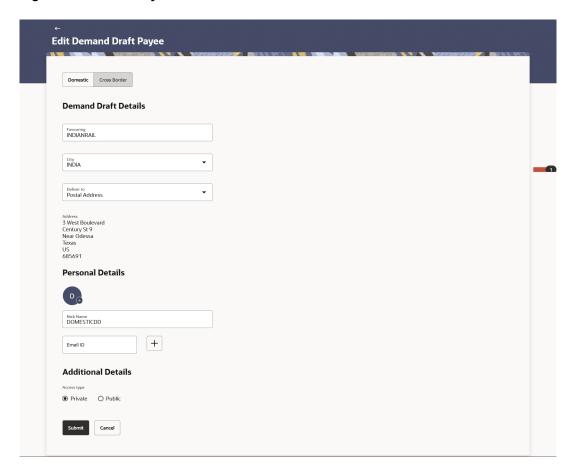




Figure 2-19 Edit Payee Details - International Demand Draft

2.4.3 Delete Payee

This topic provides the systematic instructions to users for deleting the existing payee.

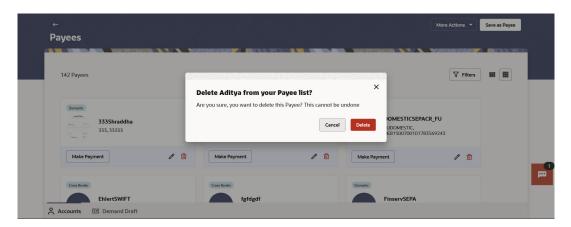
To delete the payee:

- 1. Navigate to the **Payees** screen.
- 2. Click the $\widehat{\mathbb{H}}$ icon of specific beneficary card which you wish to delete.

The **Delete Payee** pop up window appears with a warning message prompting the user to confirm the deletion.



Figure 2-20 Delete Payee



- a. Perform one of the following actions:
 - Click **Delete** to proceed with the deletion request.
 - Click Cancel to cancel the deletion process.

2.5 Payee User Mapping

This topic describes the Payee User Mapping module, which empowers corporate administrators to restrict payee access to a defined set of users, thereby enabling controlled access to payees for targeted users.

A private payee created by the corporate administrator can be mapped to multiple users. This limits the access of these users to only the mapped payees and these users won't be allowed to perform transactions like Transfer Money, Set Repeat Transfer and Multiple Transfer for other payees, including public payees.

This feature is available only for the corporate administrator.

(i) Note

This feature needs to be used in conjunction with role transaction mapping. To achieve the objective of allowing certain users of the corporate to be able to make payments to only certain payees, the admin will have to operationally remove access to Ad hoc Payments and Payee Management to such users.

Pre-requisites:

- Transaction and account access are provided to corporate user
- Approval rule set up for corporate user to perform the actions

Perform anyone of the following navigation to access the **Payee User Mapping** screen.

- From the Dashboard, click **Toggle menu**, click **Menu**, then click **Payments**. Under **Payments**, click **More Actions**, and then click **Payee User Mapping**.
- From the Search bar, type Payees Payee User Mapping and press Enter

The Payee User Mapping screen appears.



Payee User Mapping - Summary

This topic provides the systematic instructions for user to view list all private payees created by the corporate administrator.

Payee User Mapping Details

This topic provides the systematic instructions on how users can access detailed payee information by clicking the hyperlink associated with the payee's name on the payee user mapping screen.

FAQ

2.5.1 Payee User Mapping - Summary

This topic provides the systematic instructions for user to view list all private payees created by the corporate administrator.

A quick search is available on the screen by specifying the payee name. User can also view the details of the payee and to map users to the beneficiary.

Features Supported In the application

Functions available on Payee User Mapping are as follows:

- Map user to a payee
- Edit Mapping

The screen is divided into two sections:

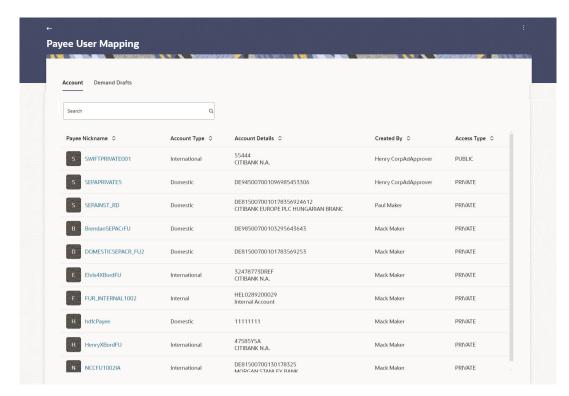
- Accounts Bank Account Payees are listed in this section.
- **Demand Draft** Payees created for Demand Draft are listed in this section.

To view the payee:

- 1. In Search By Payee Name field, enter the payee name to list all private payees.
- 2. Click the \(\text{icon}, \) all private payees created by the corporate administrator will be displayed.



Figure 2-21 Payee User Mapping - Summary



(i) Note

The fields which are marked as Required are mandatory.

Table 2-10 Payee User Mapping - Summary - Field Description

Field Name	Description
Search by Payee Name	Search the payees created by the corporate administrator by entering the payee name.
Payee Accounts	Below fields appears for Account type of payees.
Payee Photo	Displays the payee's photo along with the name to identify payee while making a transfer. If the payee's photo is not uploaded, the initials of the payee will be displayed in place of the photo.
Payee Nickname	The nickname of the payee, defined at the time of payee creation.
Account Type	The type of account associated with the payee. The options are:
	Within Bank
	Domestic
	Cross Border
Account Details	The details of the account associated with the payee.
Created By	The name of the user who created the payee.



Table 2-10 (Cont.) Payee User Mapping - Summary - Field Description

Field Name	Description
Access Type	The access type of the payee. The values can be: Public Private
Payee - Demand Drafts	Below fields appears if the payee is holding a demand draft.
Search by Payee Name	Search the payees created by the corporate administrator by entering the payee name.
Payee Photo	Displays the payee's photo along with the name to identify payee while initiating a demand draft request. If the payee's photo is not uploaded, the initials of the payee will be displayed in place of the photo.
Payee Nickname	The nickname of the payee, defined at the time of payee creation.
Draft Type	The type of draft. The values can be: Domestic Cross Border
Draft Favouring	Draft favouring details.
Created By	The name of the user who created the payee.
Access Type	The access type of the payee. The values can be: Public Private

Click on the **Payee Nickname** link to view the payee user mapping details.

The Payee User Mapping Details screen.



(i) Note

Corporate administrator also has the provision to create a new payee by clicking the Create button.

2.5.2 Payee User Mapping Details

This topic provides the systematic instructions on how users can access detailed payee information by clicking the hyperlink associated with the payee's name on the payee user mapping screen.

To view payee details:

Click on the **Payee Nickname** link to view the payee user mapping details.

The Payee User Mapping Details screen appears.



Figure 2-22 Payee User Mapping Details - Account type

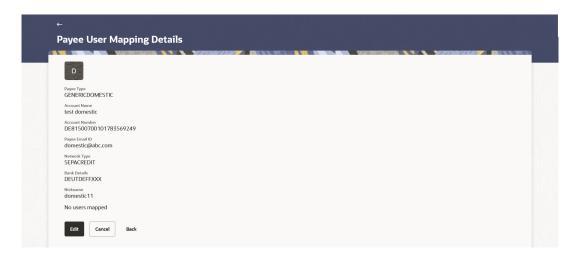
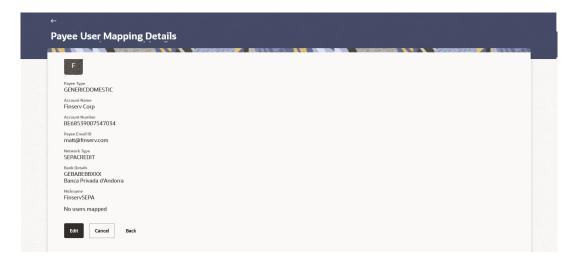


Figure 2-23 Beneficiary User Mapping Details - Demand Draft type



Note

The fields which are marked as Required are mandatory.

Table 2-11 Beneficiary User Mapping Details - Field Description

Field Name	Description
The following fields appear if a bank account payee is being viewed.	
Payee Name	Name of the payee group.



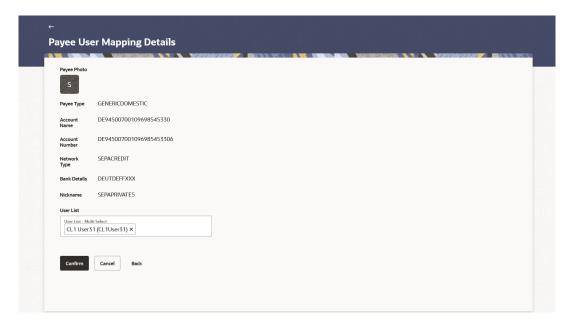
Table 2-11 (Cont.) Beneficiary User Mapping Details - Field Description

Field Name	Description
Payee Photo	Displays the payee's photo, if uploaded. If the photo has been deleted or if no photo is uploaded, the initials of the payee will appear in place of the photo.
Payee Details - Account	The following fields are applicable for Account type payees.
Payee Type	The payee type can be one of the following • Within Bank • Domestic • Cross Border
Account Name	The name of the payee as maintained in the bank account.
Account Number	The bank account number of the payee.
Payee Email ID	Email ID of the payee
Bank Details	Details such as bank name, bank code and address of the bank in which the payee's account is held. This field appears for Domestic and Cross Border type account payee.
Payee Address	The address of the payee. This field appears if the details being viewed are that of an Cross Border payee.
Nickname	The payee's nickname as defined at the time of payee creation.
User List	All the users currently mapped to the payee
Payee Details - Demand Draft	The following fields are applicable for Demand Draft payees.
Payee Name	Name of the payee for identification.
Payee Photo	Displays the payee's photo, if uploaded. If the photo has been deleted or if no photo is uploaded, the initials of the payee will appear in place of the photo.
Draft Type	The type of draft. The values can be: Domestic Cross Border
Draft Favouring	The name of the payee as it is to be printed on the draft.
Draft Payable at	They name of the city (if the draft type is Domestic) at which the draft is payable. The name of the country and city (if the draft type is Cross Border) at which the draft is payable.
User List	List all the users currently mapped to the payee. The list of users is displayed in the format: Full Name (Username).

- **2.** Perform one of the following actions:
 - Click Edit to enable a multi-select drop-down list with all corporate users.
 - a. Select the users which need to be mapped to the payee from the drop-down list.
 - **b.** Select the users required to be mapped and click on **Confirm** to complete the mapping.
 - Click Cancel to cancel the transaction.
 - Click Back to navigate back to the previous screen.



Figure 2-24 Payee User Mapping Details - Edit



2.5.3 FAQ

- Can I delete payees that I no longer need to make payments to?
 Yes. You can choose to delete the payees that you no longer need.
- 2. When can I make the payment to newly added payee? After successfully adding a payee, you may proceed to transfer funds immediately or set a future date for the transaction to take place.
- 3. Who can access the payees created with access type as 'Private'? Private payees can only be accessed by creator of the payee. Only creator of the payee can use such payees while initiating payment.
- 4. Who can access the payees created with access type as 'Public'?

 Payee marked as 'Public are visible to all the users mapped to the Party ID of the user which has been given access. All users of the party will be able to view and use these payees while initiating payments.
- 5. If I delete or edit a payee, what will happen to the in-flight transactions?

 Payee modification or deletion will not have any impact on the transactions which are initiated with a same payee and are pending for further processing. In-flight transactions will continue to progress with the data with which the transaction was initiated.

Make Payment

This topic describes the **Make Payment** feature, which enables users to initiate online payments between their own accounts or to external payees, whether pre-existing or ad hoc payees for whom the customer must provide complete payee and transfer details.

- Within Bank Transfer
- Domestic Transfer
- Cross Border Transfer

User selects the specific account or the payee towards which the transfer is to be made. The user is not required to explicitly select the transfer type (Within Bank, Domestic or Cross Border) since this is defined at the time of payee creation.

(i) Note

Payments using only Real Accounts and Virtual Accounts is qualified with Oracle Banking Payments. Payments based on a 'Virtual Identifier + Remittance ID' combination are not qualified out of the box. Recurring Payments, also referred

Recurring Payments, also referred to as Standing Instructions or Standing Orders, are instructions given by a payer (bank account holder) to the bank to transfer a specific amount to another account at regular intervals. Once initiated, these transfers are executed repeatedly till the end date.

The application has simplified the user's task of initiating recurring payments by introducing the selection at the time making the regular payments. Through this feature, users can set an instruction for funds to be transferred at regular intervals towards registered payees or to the user's own accounts. Once initiated, the details of these transfers can be viewed in the **Recurring Payments** screen. The user can also cancel a repeat transfer instruction, if so desired, from the **Recurring Payments summary or details** screen.

Cross Border Low value payments are now enabled as part of Make Payments. User can opt for the low value payment while making the cross-border payment based on the amount and selected bank.

Pre-requisites:

- Transaction and account access is provided to corporate user
- Approval rule set up for corporate user to perform the actions
- Payees are maintained
- Transaction limits are assigned to user to perform the transaction

Features supported in the application

The **Make Payment** feature enables users to make payments towards:

 Saved Payee – Within Bank, Domestic and Cross Border transfers are supported and are triggered based on the payee and specific payee account selection.



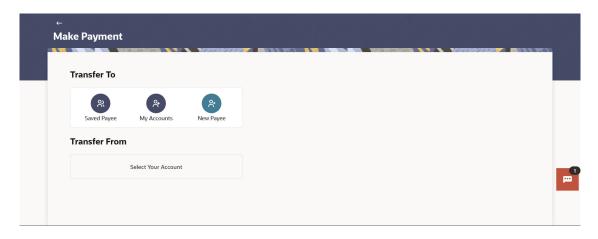
- My Accounts Users can transfer funds within their own accounts held in the bank.
- New Payee Users are able to transfer funds to towards payees that are not registered with the bank

To make a payment:

- 1. Perform anyone of the following navigation to access the Make Payment screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 Under Payments, click Make Payment.
 - From the Search bar, type Payments Make Payment and press Enter

The Make Payment screen appears.

Figure 3-1 Make Payment



(i) Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 3-1 Make Payment - Field Description

Field Name	Description
Transfer To	
Saved Payee	Option to select the existing payee to whom you wish to initiate payment. All the payees maintained will be listed for selection.
My Accounts	Display the list of Own Accounts.
New Payee	Option to add new payee to whom you wish to initiate payment.
Transfer From – Will be blank initially	

- Make Payment -Transfer to single user
- Make Payment Multiple Payments

This topic describes the systematic instruction to **Multiple Transfers** screen.



Transfer From Selection

This topic provides the systematic instructions to users for choosing a transfer account using the **Transfer From** list.

Suggestive Credit Value Date

This topic describes how the payment framework provides the functionality to display a suggested credit value date on the payment review screen.

Save as Draft

This topic provides the systematic instructions to users for saving incomplete transactions as drafts, allowing them to be retrieved and completed at a later time.

Save as Favourite

This topic provides the systematic instructions to user for saving a designate payments as favorites.

3.1 Make Payment -Transfer to single user

Make Payment - Saved Payee

This topic provides the systematic instructions to user for initiating payments to saved payees.

Make Payment - My Accounts

This topic provides the systematic instructions to user for initiating payments to their own accounts, facilitating fund transfers within their accounts held at the bank.

Make Payment - New Payee

This topic provides the systematic instructions to user for initiating payment requests to payees who are not registered within the system.

3.1.1 Make Payment - Saved Payee

This topic provides the systematic instructions to user for initiating payments to saved payees.

All payees (Within Bank, Domestic and Cross Border payees) created by the user are listed for selection. Details of the payee are auto populated on the transaction screen once a selection has been made. Based on the payee selection, an account for debiting funds towards the existing payee will get defaulted on the **Transfer From** field and user can change the source account if required.

Payment related details will be populated based on type of payee selected and based on regionalization. Refer section **Regionalization for Domestic Payments** to see region specific payment fields.

To transfer funds to a payee:

- 1. Perform one of the following actions:
 - Under the Transfer To section, click on the Saved Payee.
 - The Transfer To overlay screen will appear with the Saved Payee tab.

(i) Note

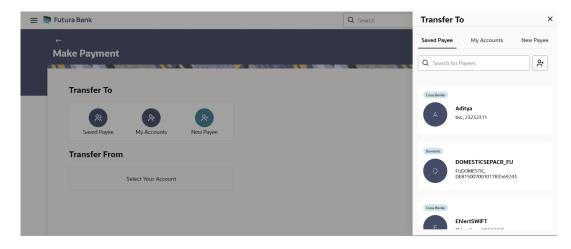
- a. Users can also add new payee from the **New Payee** tab.
- b. Users can search the specific payees by typing a few characters (type to search). This can be done in fields such as Payee Type, Nickname, Account Name, Account Number.



• Click the cicon to add the new payee.

The system redirects to Add Bank Account Payee screen.

Figure 3-2 Make Payment- Transfer To overlay screen



Note

The fields which are marked as Required are mandatory.

Table 3-2 Make Payment- Transfer To overlay screen - Field Description

Field Name	Description
Search for payee	Allow user to search payee with the Payee Type, Nickname, Account Name, Account Number.
All the saved payees listed on the Saved Payees overlay screen.	
Below details are displayed for each payee -	
Payee Type	Displays the payment type associated with the payee. It Could be: Within Bank Domestic Cross Border
Payee Photo/Initials	Displays the payee's photo, if uploaded, against each payee name. If the payee's photo is not uploaded, the initials of the payee will be displayed in place of the photo.
Bank Name	Displays bank name of the payee in case of Domestic and Cross Border
Payee Nickname	Displays the payee by their nick names defined at the time of payee creation.

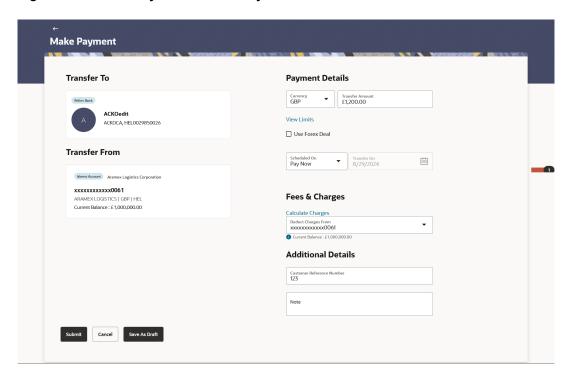


Table 3-2 (Cont.) Make Payment- Transfer To overlay screen - Field Description

Field Name	Description
	Displays the Account name or nick number of the source account from which the funds are to be debited.

2. On selection of payee, the screen populates the **Transfer From** and **Payment Details**.

Figure 3-3 Make Payment- Saved Payee



Note

The fields which are marked as Required are mandatory.

Table 3-3 Make Payment- Saved Payee - Field Description

Field Name	Description
Transfer To	
Payee Type	Displays the payee type. The options are: Within Bank Domestic Cross Border
Bank Name	The name of the payee's bank.
Photo/name Initials	The profile photo of the payee.



Table 3-3 (Cont.) Make Payment- Saved Payee - Field Description

Field Name	Description
Payee Nickname	The nickname of the payee.
Account Name, Account Number	Displays the Account name and account number of the payee.
Transfer From	Displays the debit account details such as Type, Nickname, Account name, Account number, Currency, Branch name, etc as configured in the day 0 configuration of account.
	Based on the payee selected the account will be defaulted, and on click all available accounts will be available to select. Refer Transfer From Drawer section.
Badge Type	Displays the type of the source account from which the funds are to be debited towards the payee.
	The options are:
	Islamic Conventional
Account Details	Displays details like - nick name, account number, branch, currency, etc. based on configuration for account in day0.
Current Balance	The net balance in the selected source account is displayed against the Transfer From field once an account is selected.
Payment Details	
Currency	Select the currency in which the payment is to be made. For My Account and Within Bank payments it will display debit account and credit account currency.
	For Domestic and Cross Border payments it will display debit account and network currencies.
Debit/Transfer Amount	Specify the amount for which the payment is to be made. This could be Debit amount or transfer amount based on currency selected. When Debit currency is selected, it will be Debit amount.
	When Credit currency or network currency is selected, it will be Transfer amount.
Transfer Currency	Select transfer currency. This will come in case the debit account currency is selected and network allows different currency transfers.
Low Value Payment	Select if the payment is low value payment. This field is enabled for cross border payment when the payee's bank selected is SWIFT and the amount is below the maximum amount defined for low value payment.
View Limits	Link to view the transaction limits. For more information on Limits, refer View Limits section.
Exchange Rate	Display indicative exchange rate in case of cross currency transfer.
Use Forex Deal	Select if pre-existing deal applies for the exchange rate.
Lookup Deal Number	Lookup for the Forex deals. Displays all the deals. Select the deal number from the list.
Deal Number	Displays the deal number selected.
Network Type	Select the network type for the payment. Refer section Regionalization for Domestic Payments for region specific networks.



Table 3-3 (Cont.) Make Payment- Saved Payee - Field Description

Field Name	Description
Scheduled On	The facility to specify the date on which the payment is to be made. The options are:
	Pay Now: Select this option if you wish to make the payment on the same day.
	Pay Later: Select this option if you wish to make the payment at a future date. If you select this option, you will be required to specify the date on which the payment is to be made.
	Recurring: Select this option if you wish to make the recurring payments.
Transfer On	Specify the date on which the payment is to be made. This field appears if the option PayLater is selected from the Scheduled On list.
Select Frequency	The frequency in which the repeat transfers are to be executed. The options are:
	• Daily
	Weekly Fortnightly
	• Four-Weekly
	Monthly
	Bi-monthly
	Quarterly Semi-Annually
	Annually
	Advanced
	① Note
	If the Advanced option is chosen, one can configure a frequency for the transaction to occur, specifying intervals such as once every X day, weeks, or months.
	This field appears if the option Recurring is selected from the
	Scheduled On list.
Start Transferring	The date on which the first recurring transfer is to be executed.
Stop Transferring	Select the option by which to specify when the recurring transfers are to stop being executed. The following two options are available:
	On Date: Select this option if you wish to specify a date on which the last transfer is to be executed.
	After Instances: Select this option if you wish to specify the number of recurring transfers that are to be executed as part of the instruction.
	This field appears if the option Recurring is selected from the Scheduled On list.
Date	Specify the date on which the last transfer is to be executed.
	This fields appears if the option On Date is selected in the Stop Transferring field.



Table 3-3 (Cont.) Make Payment- Saved Payee - Field Description

Field Name	Description
	Number of instances.
Instances	This field appears if the option After Instances is selected in the Stop Transferring field.
Also Transfer Today	Select this option to also initiate a one-time transfer towards the payee for the same amount as each individual instruction.
Fees & Charges	
Calculate Charges	Click on the link to calculate the fees and charges applicable for the transaction. This field is network dependent field, comes from regionalisation.
Correspondence Charges	This field will be displayed for Cross Border payments. Select who will bear the charges in case of Cross Border payments. • Payee: transfer charges are to be borne by the payee • Payer: transfer charges are to be borne by the payer • Shared: transfer charges are to be borne by both the payee and
	payer
Deduct Charges From	The Bank may levy charges for certain payment networks. The user can choose which debit account to use when paying the charges. The accounting entries for the charge's components will be reflected in the statement of the account selected here.
	This field is enabled for all Payment Types – Within Bank, Domestic and Cross Border. In case of Cross Border Payments, it is enabled when Payer or Shared option is selected in the Correspondence Charges.
Current Balance	The net balance of the source account.
Additional Details	
Payment Purpose	The purpose of payment. It will be a list of allowed purpose codes.
Payment Details	You can add up to 4 fields each of length not more than 35. These will carry the unstructured remittance information to the Payment Processor.
Customer Reference Number	The reference number assigned to the customer.
Note	Specify a note or remarks for the transaction, if required.
Compliance Questions	For Cross Border payments the screen asks few compliance questions. OBDX supports configuring a list of questions from backend for On-premises. Once configured, the questions will show up on the screen.
Upload Documents	For Cross Border payments the screen lets the user attach documents. OBDX supports configuring a list of mandatory/non-mandatory documents from backend for On-premises. Once configured, the list will show up on the screen.
	When the payment is submitted, the documents will be stored to a configured Document Store (DMS or DB or any other repository depending on the implementation). The document reference numbers will be passed to the backend payment processor along with the payment request.

3. Fill the details in the respective fields.



- 4. Perform one of the following actions:
 - Click Submit to initiate the request for the payment.
 - Click Cancel to cancel the transaction.
- The success message appears of request of payment transfer along with the reference number, host reference number.
- 6. Perform one of the following actions from the confirmation page:
 - Click Transaction Details to view the details of the transaction.
 - Click Go to Dashboard to go to the Dashboard screen.
 - Click Go to Payments Overview to go to the Payment Overview page.
 - Click Make Another Payment to make new payment.
 - Click Check Status to view the status of the payment transaction.

System redirects to the Payment Details screen.

3.1.2 Make Payment - My Accounts

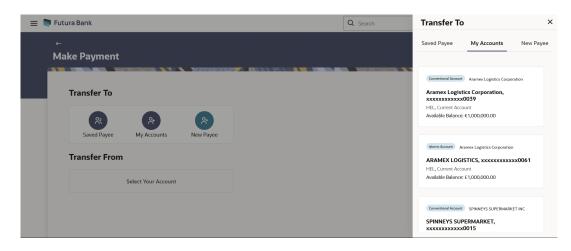
This topic provides the systematic instructions to user for initiating payments to their own accounts, facilitating fund transfers within their accounts held at the bank.

To make payment to a payee's own account:

- 1. Navigate to the Make Payment screen.
- 2. Under the **Transfer To** section, click on the **My Accounts**.

The **Transfer To overlay** screen will appear with the **My Accounts** tab.

Figure 3-4 Make Payment- Transfer To overlay screen





The fields which are marked as Required are mandatory.



Table 3-4 Make Payment- Transfer To overlay screen - Field Description

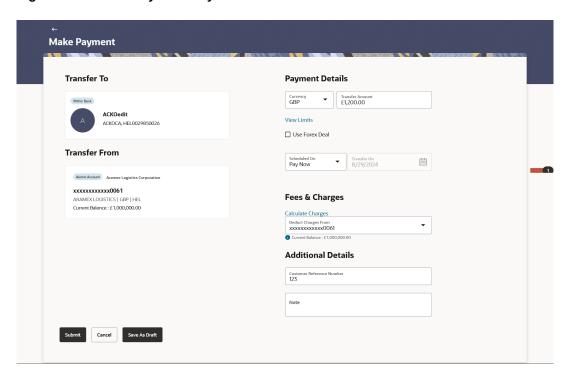
Field Name	Description
My Accounts	Displays the list of my accounts in the card's layout with following details on each card.
Badge Type	Displays the type of the source account from which the funds are to be debited towards the payee. The values could be - • Islamic • Conventional
Account Details	Displays details like - nick name, account number, branch, currency, current balance etc. based on configuration for account in day0.
Current Balance	The net balance in the selected source account is displayed against the Transfer From field once an account is selected.

On selection the screen populates the Transfer From and Payment Details.



Fields under Transfer From, Payment Details, Fees and Charges and Additional Details are same as mentioned above for **Make Payment - Saved Payee**.

Figure 3-5 Make Payment- My Account



(i) Note

The fields which are marked as Required are mandatory.



Table 3-5 Make Payment- My Account - Field Description

Field Name	Description
Transfer To	
Badge Type	Displays the type of the source account from which the funds are to be debited towards the payee.
	The values could be
	Islamic
	Conventional
Account Details	Displays details like - nick name, account number, branch, currency, current balance etc. based on configuration for account in day0.
Current Balance	The net balance in the selected source account is displayed against the Transfer From field once an account is selected.

3.1.3 Make Payment - New Payee

This topic provides the systematic instructions to user for initiating payment requests to payees who are not registered within the system.

Since the payment request is for an unregistered payee, the user is required to specify details of the payee along with transaction details. Once the payment request is initiated, the user can register the payee as a payee by selecting the Add as Payee option provided on the confirm screen. The add payee request will go through the additional approval request if approval is configured for add payees.

Users can initiate Within Bank, Domestic and Cross Border payment requests.

To initiate payment request for new payee:

- 1. Navigate to the Make Payment screen.
- Under the Transfer To section, click on the New Payee.

The **Transfer To overlay** screen will appear with the **New Payee**tab to add new payee. Perform one of the following actions:

- If you select the Within Bank option in the Payee Type field:
 The Account Details appears for the within bank payment.
- If you select the **Domestic** option in the **Payee Type** field:
 The **Account Details** appears for the domestic payment.
- If you select the Cross Border option in the Payee Type field:
 The Account Details appears for the cross-border payment.

The Make Payment screen appears.

Personal Details

Email ID



Futura Bank

Q. Search

Transfer To

Saved Payee

My Accounts

New Payee

Within Bank
Oomeatic
Cross Border

Account Details

Account Number

Funçavel

Transfer From

Account Number

Confirm Account Number

Account Number

Figure 3-6 Make Payment- Transfer To (New Payee – Within Bank) overlay screen

Below payee fields appears for the Within Bank payment type.



The fields which are marked as Required are mandatory.

Table 3-6 Make Payment- Transfer To (New Payee – Within Bank) overlay screen - Field Description

Field Name	Description
PayeeType	Select Within Bank.
Account Details	
Account Number	Specify the account number of the payee.
Confirm Account Number	The user is required to re-enter the payee's account number in this field.
Account Name	Enter the name of the payee as maintained against the payee's bank account.
Personal Details	
Email ID	Email addresses of the payee.
	This field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.



Futura Bank

Q Search

Transfer To

Saved Payee My Accounts New Payee

Domestic Cross Border

Account Details

Netteenk Type
SEPA Instant

Transfer From

Account Number

Account Number

Confirm Account Number

Cancel Proceed

Figure 3-7 Make Payment- Transfer To (New Payee - Domestic) overlay screen

Below payee fields appears for the Domestic payment type. Fields mentioned below comes based on the region configuration. Out of the box supported regions and the corresponding domestic payment fields are mentioned in section **Regionalization for Domestic Payments**.



The fields which are marked as Required are mandatory.

Table 3-7 Make Payment- Transfer To (New Payee - Domestic) overlay screen - Field Description

Field Name	Description
Payee Type	Select Domestic.
Account Details	
Account Type	Select the type of account associated with the payee.
Account Number	Specify the account number of the payee.
OR	OR
IBAN	Specify the IBAN of the payee.
Confirm Account Number	The user is required to re-enter the payee's account number in this
OR	field.
Confirm IBAN	OR
Committee	The user is required to re-enter the IBAN in this field.
Account Name	Enter the name of the payee as maintained against the payee's bank account.
Verify Account	Select this to verify the account mentioned.



Table 3-7 (Cont.) Make Payment- Transfer To (New Payee - Domestic) overlay screen - Field Description

Field Name	Description
Bank Details	Based on the configuration in regionalisation, one of the below options can be configured for the Bank Details. Out of these four options only one option will be available on the screen. Bank Code Lookup Bank Code (Read only) Bank Code (No Verify) Bank Name & Branch
Bank Code Lookup	On click the Lookup Bank Code overlay screen appears with the search criteria. This is to enable user to search for a Bank Code in case he does not remember it. For more information on Lookups , refer Lookups section.
Bank Code (read-only)	The user can see the Bank Code of the payee's account in read only mode. The bank code will be fetched based on the Account Number/ IBAN and will be displayed here in read only mode.
Bank Code (No verification)	Specify the Bank Code of the payee's account. This will not be verified and passed onto the host product processor.
Bank Code	Specify the Bank Code of the payee's account with the option to
(With verification)	verify. The verify option will fetch the bank details based on the bank code specified.
Bank Name	Bank Name of the payee.
Branch	Branch of the bank.
Bank Code Lookup - Search Result	The following fields are displayed in the search results.
Bank Name	Name of the bank.
Address	The complete address of the bank.
Bank Code	The Complete Bank Code. Available as a link, selecting which will copy the Bank Code and Bank Details back onto the Add Payee page.
Bank Details	The details of the bank that include the BIC/IFSC Code as well as the name and address of the bank and branch in which the payees account is held.
Personal Details	
Email ID	This field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.

Account Name

Bank Details



Futura Bank

Q Search

Transfer To

Saved Payee My Accounts New Payee

Make Payment

Transfer To

Account Details

Account Number

Required

Confirm Account Number

Figure 3-8 Make Payment- Transfer To (New Payee - Cross Border) overlay screen

Below payee fields appears for the Cross Border payment type.

Transfer From

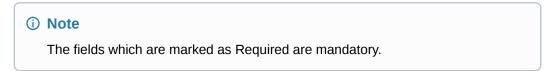


Table 3-8 Make Payment- Transfer To (New Payee - Cross Border) overlay screen - Field Description

Field Name	Description
Payee Type	Select Cross Border.
Account Details	
Account Number	Specify the account number of the payee.
Confirm Account Number	The user is required to re-enter the payee's account number in this field.
Account Name	Enter the name of the payee as maintained against the payee's bank account.
Lei Code	Enter the Lei Code of the payee.
Bank Details	
Select Bank	The option to select the bank. The options are: Swift Code NCC (National Clearing code) Bank Details
Lookup Swift Code	Link to search the SWIFT code. This link enabled if the Swift Code option is selected in the Select Bank field. For more information on Lookups , refer Lookups section.



Table 3-8 (Cont.) Make Payment- Transfer To (New Payee - Cross Border) overlay screen - Field Description

Field Name	Description
National Clearing Code Lookup	Link to search the NCC code. This link enabled if the NCC Code option is selected in the Select Bank field. For more information on Lookups, refer Lookups section.
Below fields are enabled if the Bank Details option is selected in the Select Bank field.	
Bank Name	Name of the bank in which the payee account is held.
Bank address	Complete address of the bank at which the payee account is held.
Country	Country of the bank.
City	City to which the bank belongs.
Transfer via Intermediary Bank	The option to select another bank for Cross Border transaction as an intermediary bank. The options are: Swift Code NCC (National Clearing code) Bank Details
Swift Code Lookup	Link to search the SWIFT code. This link enabled if the Swift Code option is selected in the Select Bank field. For more information on Lookups , refer Lookups section.
National Clearing Code Lookup	Link to search the NCC code. This link enabled if the NCC Code option is selected in the Select Bank field. For more information on Lookups, refer Lookups section.
Below fields are enabled if the Bank Details option is selected in the Select Bank field.	
Bank Name	Name of the bank in which the payee account is held.
Bank address	Complete address of the bank at which the payee account is held.
Country	Country of the bank.
City	City to which the bank belongs.
Personal Details	
Email ID	Note This field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.
Country	Enter the country of the payee's bank.
Address Line 1- 3	Enter the address of the payee's bank.

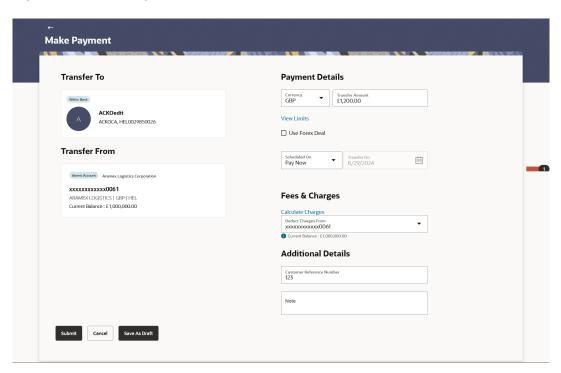


Table 3-8 (Cont.) Make Payment- Transfer To (New Payee - Cross Border) overlay screen - Field Description

Field Name	Description
City	Enter the city of the payee's bank.
Zip Code	Enter the zip code of the payee's bank address

3. Fill the details in the respective field and click on proceed.

Figure 3-9 Make Payment



Once the payee details are entered Payment Details will be populated based on the payee type.

Note
 The fields which are marked as Required are mandatory.

Table 3-9 Make Payment - Field Description

Field Name	Description
Transfer To	



Table 3-9 (Cont.) Make Payment - Field Description

Field Name	Description
Payee Type	Displays the payment type associated with the payee. It could be:
	Within Bank
	Domestic
	Cross Border
Bank Name	Displays bank name of the payee in case of Domestic and Cross Border
Initials	The initials of the payee account name will be displayed in place of the photo.
Account Name, Account Number	Displays the Account name and account number provided for the payee.

(i) Note

Fields under Transfer From, Payment Details, Fees and Charges and Additional Details are same as mentioned above for Make Payment - Saved Payee.

3.2 Make Payment - Multiple Payments

This topic describes the systematic instruction to Multiple Transfers screen.

The Multiple Payments feature allows users to initiate payments towards a group of people as part of a single transaction. This feature, users can initiate payments towards own accounts, saved payees or new payees of different transfer types i.e., Within Bank, domestic and Cross Border transfers, with different transfer dates, all at once from a single screen.

To initiate multiple payments:

User can add payment for either Saved Payee, My Accounts, or New Payee type of payee.

1. Follow the steps from 1-3 of Make Payment-Saved Payee chapter. Follow the one of the actions for desired type of payee:

Perform one of the following actions:

If you select Saved Payee;

On click open drawer with **Saved Payees** listed along with search option.

User can select the desired payee.

If you select **My Accounts**;

On click open drawer with **Own Accounts** mapped to the user listed.

Search the desired Own Accounts with Search option.

If you select New Payee;

On click open drawer with Add Account Payee fields.

Fill the details of the payee in the drawer. Add Account Payee.



Note

Fields under Transfer From, Payment Details, Fees and Charges and Additional Details are same as mentioned above for **Make Payment - Saved Payee**.

- 2. Perform one of the following actions:
 - Click Next to save the details and allows the user to add another payment.

The **Make Payment** screen appears along with the added payment record based on payee type.

Click **Discard** to cancel the added record.

Figure 3-10 Make Payment – Initiate Screen

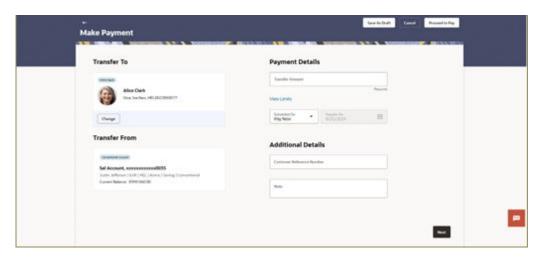


Figure 3-11 Make Payment – Preview Screen



(i) Note

The fields which are marked as Required are mandatory.



Table 3-10 Multiple Transfers - Field Description

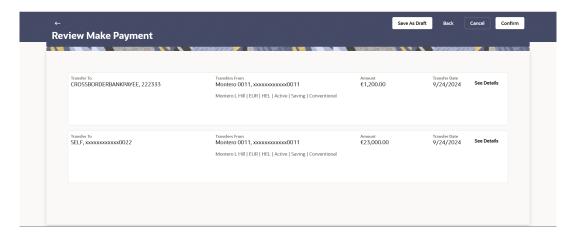
Field Name	Description	
Each card displays below details		
Payment Type	Displays the payment type associated with the payee. It could be:	
	Within Bank	
	My Accounts	
	Domestic	
	Cross Border	
Account Name	Displays the Account name provided for the payee.	
Transfer Amount	Specify the amount for which the payment is to be made.	
Bank Name	Displays bank name of the payee in case of Domestic and Cross Border.	
	Displays the My Account in case of Own Account payments.	
	Displays the Within Bank in case of Within Bank payments.	
Actions	The actions can be performed from the badge.	
	The options are:	
	icon – to edit the transfer details of that record	
	Icon - to delete the record.	
	• Cicon – to create a copy of payment details	

- 3. Click the Add Payment and repeat above steps to add new payment.
- 4. Perform one of the following actions:
 - Click the icon against a saved record to edit the transfer details of that record. The **Payment Details** screen appears, and user can edit and save the details.
 - Click the icon against a payment to delete the record.
 - Click the icon against a payment to create a copy. The **Payment Details** screen appears, where user can change the payee and payment details as required.
- 5. Click **Proceed to Pay** to initiate the request for the payment.

The Review Make Payment screen appears.



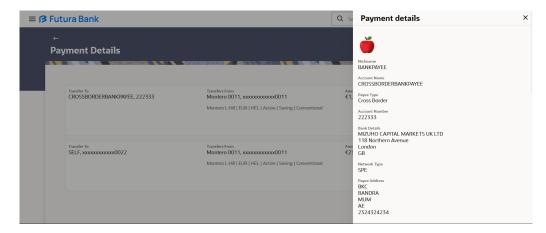
Figure 3-12 Make Payment - Review Screen



Perform one of the following actions:

Click the See Details next to the payment record, to view the payment details.

Figure 3-13 Make Payment – Review – View Details Screen



Click Save as Draft to save incomplete transaction as a draft.

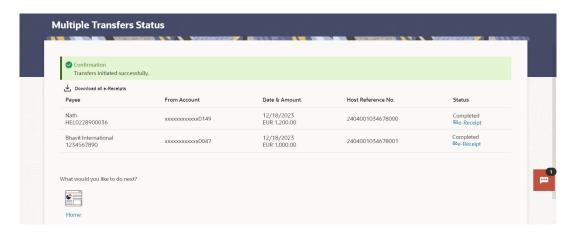
Note

Perform one of the following actions:

- For Multiple Transfers, the Save Draft feature will generate an individual draft for each payment included. Each draft will have the same name, followed by a sequence number.
- Click Back to navigate back to previous screen. OR Click Cancel to cancel the transaction.
- Click Confirm. A success message is displayed along with the transaction status.



Figure 3-14 Multiple Transfers Status



① Note

The fields which are marked as Required are mandatory.

Table 3-11 Multiple Transfers Status - Field Description

Description
The account to which the funds are transferred.
The source account from which the funds are transferred.
The amount that is transferred towards the payee's account.
The date of transfer.
A unique number is created once the transaction is finished in the Core Banking system.
The status of the transaction.
It could be:
ProcessedFailed

- **6.** Perform one of the following actions:
 - Click the e-Receipt link against a particular record for which you want to download the e-receipt.
 - Click (Save as favourite) icon to save payment as favourite transaction.
 - Click (Share) icon to share to share payment details.
 - Click (Check Status) icon to view the status of the payment transaction. System redirects to the **Payment Details** screen.



Download E-Receipt **Payment Details** Status In Error O **Transaction Details** Customer Reference Number 3535 Transfer Network
INTERNATIONALSWIFT 2506404062439000 7 Transaction Date 9/24/2024 €1.200.00 9c01b740-e2b7-4f3e-99a6-27766b82c1b3 Payment Details Stationary charges 9/24/2024 Stationary charges **Recipient Details** Bank Details MIZUHO CAPITAL MARKETS UK LTD London GB CROSSBORDERBANKPAYEE **Sender Details**

Figure 3-15 Make Payments - Payment Details

- Click Download E-receipt to download the e-receipt. For more information, refer the e-receipt section in the Retail Customer Services User Manual.
- For more information on the Payment Details, refer the Outgoing Payments -Payment Details section.
- Click Payments, it will navigate to My Payment page.
- Click Go to Dashboard to go to the Dashboard screen.

3.3 Transfer From Selection

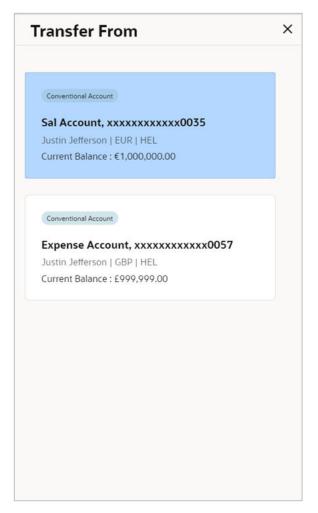
This topic provides the systematic instructions to users for choosing a transfer account using the **Transfer From** list.

On click of **Transfer From** card the **Transfer From** drawer will open displaying all the accounts available to the user. There are 3 types of drawers possible:

 When number of accounts are less than 10. In that case, the accounts will be listed as shown.



Figure 3-16 Transfer From Selection

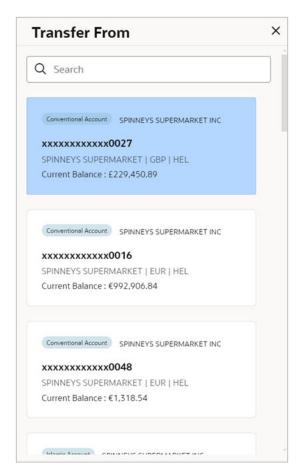


• When number of accounts are between 10 to 100.

In this case a search option is provided, to search the by typing in few characters. The search could be on account name, account number, branch, amount or currency.



Figure 3-17 Transfer From Selection



When number of accounts are more than 100.

In this case advanced search option is provided, to search the by using below filters:

- Party Name
- Account Number
- Account Name
- Account Type

3.4 Suggestive Credit Value Date

This topic describes how the payment framework provides the functionality to display a suggested credit value date on the payment review screen.

This date is an indicative date only and it gives the end user an idea of when the payment would get credited to the payee's account, before he can confirm the transaction.

The service takes into account parameters like the network of payment, the currency etc. before arriving at the suggestive credit value date.

This service is currently available out of the box integrated only with Oracle Banking Payments. For other product processors a customization would be required.



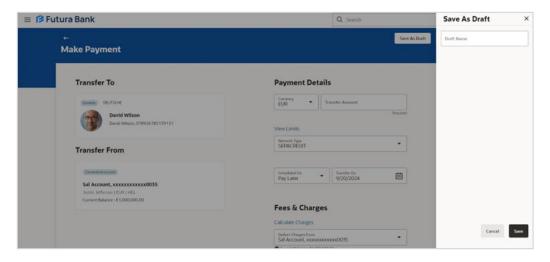
3.5 Save as Draft

This topic provides the systematic instructions to users for saving incomplete transactions as drafts, allowing them to be retrieved and completed at a later time.

User can access the transaction from Saved Drafts screen and complete it.

- 1. Navigate to Make Payment screen.
- 2. At any stage of transaction, click **Save As Draft** to save the payment record.
- 3. Assign name to the Draft.

Figure 3-18 Save as Draft



Perform one of the following actions:

- Click Save to save the transaction as a draft.
- Click Cancel to cancel the transaction.

3.6 Save as Favourite

This topic provides the systematic instructions to user for saving a designate payments as favorites.

User can access the transaction from Favourite screen and initiate the transaction. Once selected, the system presents the transaction details in editable mode. The user can then make any necessary changes and submit the transaction for processing.

- 1. Navigate to Make Payment screen.
- 2. Initiate the transaction.

The system displays confirmation screen.



For more information refer Make Payment transaction.

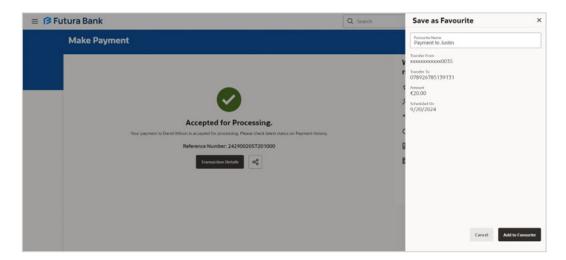


Click on the Save As Favourite link on the confirmation screen to save transaction as a favourite.

The **Save As Favourite** overlay screen appears.

4. Assign name to the transaction which to be marked as favourite.

Figure 3-19 Save as Favourite



Perform one of the following actions:

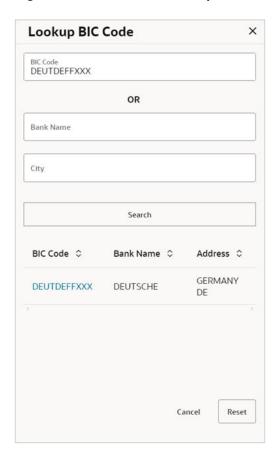
- Click Save to save the transaction as a favourite.
- Click Cancel to cancel the transaction.

Lookups

This topic describes the available lookups that can be used when providing payee details.

1. Bank Code (BIC/IFSC) Lookup

Figure 4-1 Bank Code Lookups



① Note

The fields which are marked as Required are mandatory.

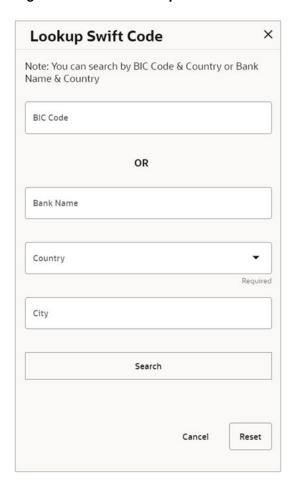


Table 4-1 Bank Code Lookups - Field Description

Field Name	Description
Bank Code Lookup	The following fields appear on a pop-up window if the Lookup Bank Code link is selected.
Bank Code	The facility to lookup bank details based on bank code. Field label depends on regionalization settings for Domestic Payment. For example in India region this fields is labelled as IFSC code while in SEPA region this is labelled as BIC code. OR
Bank Name	The facility to search for the Bank code based on the bank name.
City	The facility to search for the Bank code based on city.
Bank Code Lookup - Search Result	
Bank Code	The list of Bank codes as fetched based on the search criteria specified.
Bank Name	The names of banks as fetched based on the search criteria specified.
Address	The complete address of each bank as fetched based on the search criteria specified.

2. Swift Lookup

Figure 4-2 Swift Lookups



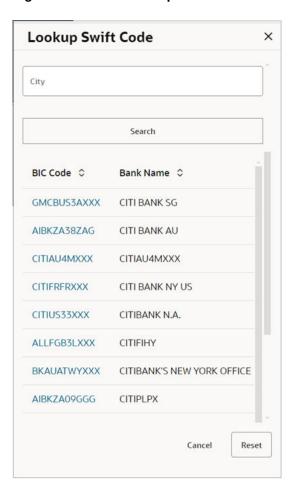




The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Figure 4-3 Swift Lookups- Search Result





The fields which are marked as Required are mandatory.

Table 4-2 Swift Lookups- Search Result - Field Description

Field Name	Description
	The following fields appear on a pop-up window if the Lookup SWIFT Code link is selected.

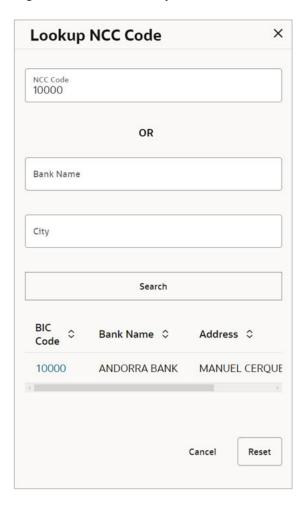


Table 4-2 (Cont.) Swift Lookups- Search Result - Field Description

Field Name	Description
Swift Code	The facility to lookup bank details based on SWIFT code.
Bank Name	The facility to search for the SWIFT code based on the bank name.
Country	The facility to search for the SWIFT code based on the country.
City	The facility to search for the SWIFT code based on city.
SWIFT Code Lookup - Search Result	
Bank Name	The names of banks as fetched based on the search criteria specified.
Address	The complete address of each bank as fetched based on the search criteria specified.
SWIFT Code	The list of SWIFT codes as fetched based on the search criteria specified.

3. NCC Lookups

Figure 4-4 NCC Lookups



(i) Note

The fields which are marked as Required are mandatory.



Table 4-3 NCC Lookups - Field Description

Field Name	Description
National clearing code Lookup	The following fields appear on a pop-up window if the Lookup National Clearing Code link is selected.
NCC Code	The facility to search for bank details by defining the national clearing code.
Bank Name	The facility to search for the national clearing code by defining the name of the bank.
City	The facility to search for the national clearing code by city.
NCC Lookup - Search Result	
Bank Name	Name of the bank.
Branch	Bank branch name.
Address	Displays complete address of the bank.
NCC Code	NCC code of the bank branch.

Regionalization for Domestic Payments

This topic describes how regionalization for domestic payments involves systems to align with the specific requirements and standards of each region.

Regionalization for domestic payments involves systems to align with the specific requirements and standards of each region. This includes defining fields such as networks supported, account types, currencies, charges, etc. that can vary from one region to another. By customizing these fields according to regional specifications, implementation partners can enhance the reliability of domestic payment transactions, ensuring they meet local regulatory requirements and customer expectations.

Implementation partners have the flexibility to customize domestic payee and payment fields to meet the specific requirements of each region.

Below are the regions for which configurations are provided out of box:

- India
- SEPA region
- US

Out of the box Networks for the above supported regions:

Networks Supported



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 5-1 Field Description - Networks Supported

Region	Networks
India	RTGSNEFTIMPS
SEPA region	SEPA Credit TransferSEPA Instant Credit
US	ACH TransferFaster ACH TransferDomestic Wire Transfer

1. India Region

Here are the field specifications which will be displayed on payee and payment screen for domestic payments specific to the India region.





(i) Note

The fields which are marked as Required are mandatory.

Table 5-2 Field Description - Payee

Field Name	Description
Payee Type	Select Domestic .
Account Details	
Currency	Select the currency in which the payment is to be made. For My Account and Within Bank payments it will display debit account and credit account currency.
	For Domestic and Cross Border payments it will display debit account and network currencies.
Debit/Transfer Amount	Specify the amount for which the payment is to be made.
Transfer Currency	Select transfer currency. This will come in case the debit account currency is selected and network allows different currency transfers.
View Limits	Link to view the transaction limits. For more information on Limits, refer View Limits section.
Exchange Rate	Display indicative exchange rate in case of cross currency transfer.
Use Forex Deal	Select if pre-existing deal applies for the exchange rate.
Lookup Deal Number	Lookup for the Forex deals. Displays all the deals. Select the deal number from the list.
Deal Number	Displays the deal number selected.
Network Type	Select the network type for the payment. Supported networks are RTGS, NEFT, IMPS.
Scheduled On	The facility to specify the date on which the payment is to be made. The options are:
	 Pay Now: Select this option if you wish to make the payment on the same day. Pay Later: Select this option if you wish to make the payment at a future date. If you select this option, you will be required to specify the date on which the payment is to be made. Recurring: Select this option if you wish to make the recurring payments.
Transfer On	Specify the date on which the payment is to be made. This field appears if the option PayLater is selected from the Scheduled On list.



Table 5-2 (Cont.) Field Description - Payee

Field Name	Description
Select Frequency	The frequency in which the repeat transfers are to be executed. The options are: Daily Weekly Fortnightly Monthly Bi-monthly Quarterly Semi-Annually Advanced
	i Note If the "Advanced" option is chosen, one can configure a frequency for the transaction to occur, specifying intervals such as once every X day, weeks, or months. This field appears if the option Recurring is selected from the Scheduled On list.
Start Transferring	The date on which the first recurring transfer is to be executed.
Stop Transferring	 Select the option by which to specify when the recurring transfers are to stop being executed. The following two options are available: On Date: Select this option if you wish to specify a date on which the last transfer is to be executed. After Instances: Select this option if you wish to specify the number of recurring transfers that are to be executed as part of the instruction. This field appears if the option Recurring is selected from the Scheduled On list.
Date	Specify the date on which the last transfer is to be executed. This fields appears if the option On Date is selected in the Stop Transferring field.
Instances	Number of instances. This field appears if the option After Instances is selected in the Stop Transferring field.
Also Transfer Today	Select this option to also initiate a one-time transfer towards the payee for the same amount as each individual instruction.
Fees & Charges	
Calculate Charges	Click on the link to calculate the fees and charges applicable for the transaction.
Deduct Charges From	The Bank may levy charges for certain payment networks. The user can choose which debit account to use when paying the charges. The accounting entries for the charge's components will be reflected in the statement of the account selected here.
	This field is enabled for all Payment Types – Within Bank, Domestic and Cross Border. In case of Cross Border Payments, it is enabled when Payer or Shared option is selected in the Correspondence Charges.



Table 5-2 (Cont.) Field Description - Payee

Field Name	Description
Current Balance	The net balance of the source account.
Additional Details	
Payment Purpose	The purpose of payment. It will be a list of allowed purpose codes.
Payment Details	You can add up to 4 fields each of length not more than 35. These will carry the unstructured remittance information to the Payment Processor.
Customer Reference Number	The reference number assigned to the customer.
Note	Specify a note or remarks for the transaction, if required.

2. SEPA Region

Here are the field specifications which will be displayed on payee and payment screen for domestic payments specific to the SEPA region.



(i) Note

The fields which are marked as Required are mandatory.

Table 5-3 Field Description - SEPA Region

Field Name	Description
Payee Type	Select Domestic .
Account Details	
IBAN	Specify the IBAN of the payee.
Confirm IBAN	The user is required to re-enter the payee's IBAN number in this field.
Account Name	Enter the name of the payee as maintained against the payee's bank account.
Bank Details	
BIC Code (read-only)	The user can see the BIC Code of the payee's account in read only mode. The bank code will be fetched based on the IBAN and will be displayed here in read only mode.
BIC Code - Search Result	The following fields are displayed in the search results.
BIC Code	The Complete Bank Code. Available as a link, selecting which will copy the Bank Code and Bank Details back onto the Add Payee page.
Bank Name	Name of the bank.
Address	The complete address of the bank.
Bank Details	The details of the bank that include the IFSC Code as well as the name and address of the bank and branch in which the payees account is held.
Personal Details	



Table 5-3 (Cont.) Field Description - SEPA Region

Field Name	Description	
Upload Photo	 Select this option to upload a profile photo against the payee. Following actions are available on the + icon: Upload – Browse and upload the profile picture. Choose Avatar - Select initials pattern profile picture or picture from suggestions. Remove - Removes the profile picture uploaded. This option will only appear if no photo has been uploaded against the payee. 	
	a. The maximum allowable image size is 1MB, and the accepted formats are limited to JPG and PNG. b. Once a photo is uploaded against the payee, click on the + icon and select Upload/Choose Avatar to update the profile picture.	
Nickname	Specify a nickname to be assigned to the specific account of the payee for the purpose of easy identification.	
Email ID	Email addresses of the payee. (i) Note This field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.	



i Note

The fields which are marked as Required are mandatory.

Table 5-4 Field Description - Payment Details

Field Name	Description
Currency	Select the currency in which the payment is to be made. For My Account and Within Bank payments it will display debit account and credit account currency.
	For Domestic and Cross Border payments it will display debit account and network currencies.
Debit/Transfer Amount	Specify the amount for which the payment is to be made.



Table 5-4 (Cont.) Field Description - Payment Details

Field Name	Description	
Transfer Currency	Select transfer currency. This will come in case the debit account currency is selected and network allows different currency transfers.	
View Limits	Link to view the transaction limits. For more information on Limits, refer View Limits section.	
Exchange Rate	Display indicative exchange rate in case of cross currency transfer.	
Use Forex Deal	Select if pre-existing deal applies for the exchange rate.	
Lookup Deal Number	Lookup for the Forex deals. Displays all the deals. Select the deal number from the list.	
Deal Number	Displays the deal number selected.	
Network Type	Select the network type for the payment. Supported networks are SEPA Credit Transfer, SEPA Instant Transfer.	
Scheduled On	The facility to specify the date on which the payment is to be made. The options are:	
	Pay Now: Select this option if you wish to make the payment on the same day. Pay I start Colored this option if you wish to make the payment of the same day.	
	 Pay Later: Select this option if you wish to make the payment at a future date. If you select this option, you will be required to specify the date on which the payment is to be made. Recurring: Select this option if you wish to make the recurring payments. 	
Transfer On	Specify the date on which the payment is to be made. This field appears if the option PayLater is selected from the Scheduled On list.	
Select Frequency	The frequency in which the repeat transfers are to be executed. The options are: Daily Weekly Fortnightly Monthly Bi-monthly Quarterly Semi-Annually Annually Advanced If the "Advanced" option is chosen, one can configure a frequency for the transaction to occur, specifying intervals such as once every X day, weeks, or months.	
	This field appears if the option Recurring is selected from the Scheduled-On list.	
Start Transferring	The date on which the first recurring transfer is to be executed.	



Table 5-4 (Cont.) Field Description - Payment Details

Field Name	Description	
Stop Transferring	Select the option by which to specify when the recurring transfers are to stop being executed. The following two options are available:	
	On Date: Select this option if you wish to specify a date on which the last transfer is to be executed.	
	After Instances: Select this option if you wish to specify the number of recurring transfers that are to be executed as part of the instruction.	
	This field appears if the option Recurring is selected from the Scheduled On list.	
Date	Specify the date on which the last transfer is to be executed. This fields appears if the option On Date is selected in the Stop Transferring field.	
Instances	Number of instances. This field appears if the option After Instances is selected in the Stop Transferring field.	
Also Transfer Today	Select this option to also initiate a one-time transfer towards the payee for the same amount as each individual instruction.	
Fees & Charges		
Calculate Charges	Click on the link to calculate the fees and charges applicable for the transaction.	
Deduct Charges From	The Bank may levy charges for certain payment networks. The user can choose which debit account to use when paying the charges. The accounting entries for the charge's components will be reflected in the statement of the account selected here.	
	This field is enabled for all Payment Types – Within Bank, Domestic and Cross Border. In case of Cross Border Payments, it is enabled when Payer or Shared option is selected in the Correspondence Charges.	
Current Balance	The net balance of the source account.	
Additional Details		
Payment Purpose	The purpose of payment. It will be a list of allowed purpose codes.	
Payment Details	You can add up to 4 fields each of length not more than 35. These will carry the unstructured remittance information to the Payment Processor.	
Customer Reference Number	The reference number assigned to the customer.	
Note	Specify a note or remarks for the transaction, if required.	

3. US Region

Here are the field specifications which will be displayed on payee and payment screen for domestic payments specific to the US region.



(i) Note

The fields which are marked as Required are mandatory.



Table 5-5 Field Description - US Region

Field Name	Description	
Payee Type	Select Domestic.	
Account Details		
Account Type	Select the type of account associated with the payee. Below are the types configured for each network-	
	Savings	
	Current	
	Overdraft	
	Cash Credit	
	Loan Account NRE	
Account Number	11117	
	Specify the account number of the payee.	
Confirm Account Number	The user is required to re-enter the payee's account number in this field.	
Account Name	Enter the name of the payee as maintained against the payee's bank account.	
Bank Details		
Routing Number (No verification)	Specify the Routing Number of the payee's account. This will not be verified and passed onto the host product processor.	
Personal Details		
Upload Photo	Select this option to upload a profile photo against the payee. Following actions are available on the + icon:	
	Upload – Browse and upload the profile picture.	
	Choose Avatar - Select initials pattern profile picture or picture from suggestions.	
	Remove - Removes the profile picture uploaded.	
	This option will only appear if no photo has been uploaded against the payee.	
	① Note	
	The maximum allowable image size is 1MB, and the accepted formats are limited to JPG and PNG.	
	b. Once a photo is uploaded against the payee, click on the + icon and select Upload/Choose Avatar to update the profile picture.	
Nickname	Specify a nickname to be assigned to the specific account of the payee for the purpose of easy identification.	



Table 5-5 (Cont.) Field Description - US Region

Field Name	Description
Email ID	Note This field is provided simply as a base product feature and will be available to send across to the backend Payments Processor during posting a payment. There will be no notifications sent to the payee on this email address by OBDX. Doing any processing of this field would be an implementation time activity.

(i) Note

The fields which are marked as Required are mandatory.

Table 5-6 Field Description - Payment Details

Field Name	Description	
Currency	Select the currency in which the payment is to be made. For My Account and Within Bank payments it will display debit account and credit account currency.	
	For Domestic and Cross Border payments it will display debit account and network currencies.	
Debit/Transfer Amount	Specify the amount for which the payment is to be made.	
Transfer Currency	Select transfer currency. This will come in case the debit account currency is selected and network allows different currency transfers.	
View Limits	Link to view the transaction limits. For more information on Limits, refer View Limits section.	
Exchange Rate	Display indicative exchange rate in case of cross currency transfer.	
Use Forex Deal	Select if pre existing deal applies for the exchange rate.	
Lookup Deal Number	Lookup for the Forex deals. Displays all the deals. Select the deal number from the list.	
Deal Number	Displays the deal number selected.	
Network Type	Select the network type for the payment. Supported networks are –	
	ACH Transfer	
	Faster ACH Transfer	
	Domestic Wire Transfer	



Table 5-6 (Cont.) Field Description - Payment Details

Field Name	Description	
Field Name	Description	
Scheduled On	The facility to specify the date on which the payment is to be made. The options are:	
	Pay Now: Select this option if you wish to make the payment on the same day.	
	Pay Later: Select this option if you wish to make the payment at a future date. If you select this option, you will be required to specify the date on which the payment is to be made.	
	Recurring: Select this option if you wish to make the recurring payments.	
Transfer On	Specify the date on which the payment is to be made. This field appears if the option PayLater is selected from the Scheduled On list.	
Select Frequency	The frequency in which the repeat transfers are to be executed. The options are:	
	Daily	
	Weekly	
	• Fortnightly	
	Monthly Bi-monthly	
	Quarterly	
	Semi-Annually	
	Annually	
	Advanced	
	Note: If the "Advanced" option is chosen, one can configure a frequency for the transaction to occur, specifying intervals such as once every X day, weeks, or months.	
	This field appears if the option Recurring is selected from the Scheduled On list.	
Start Transferring	The date on which the first recurring transfer is to be executed.	
Stop Transferring	Select the option by which to specify when the recurring transfers are to stop being executed. The following two options are available:	
	On Date: Select this option if you wish to specify a date on which the last transfer is to be executed.	
	After Instances: Select this option if you wish to specify the number of recurring transfers that are to be executed as part of the instruction.	
	This field appears if the option Recurring is selected from the Scheduled-On list.	
Date	Specify the date on which the last transfer is to be executed.	
	This fields appears if the option On Date is selected in the Stop Transferring field.	
Instances	Number of instances. This field appears if the option After Instances is selected in the Stop Transferring field.	
Also Transfer Today	Select this option to also initiate a one-time transfer towards the payee for the same amount as each individual instruction.	
Fees & Charges		
Calculate Charges	Click on the link to calculate the fees and charges applicable for the transaction.	



Table 5-6 (Cont.) Field Description - Payment Details

Field Name	Description	
Deduct Charges From	The Bank may levy charges for certain payment networks. The user can choose which debit account to use when paying the charges. The accounting entries for the charge's components will be reflected in the statement of the account selected here.	
	This field is enabled for all Payment Types – Within Bank, Domestic and Cross Border. In case of Cross Border Payments, it is enabled when Payer or Shared option is selected in the Correspondence Charges.	
Current Balance	The net balance of the source account.	
Additional Details		
Note	Specify a note or remarks for the transaction, if required.	

Regionalization for Cross Border Payments

This topic describes how regionalization for domestic payments involves systems to align with the specific requirements and standards of each region.

Regionalization for cross border payments involves systems to align with the specific requirements and standards of each region. This includes defining fields such as networks supported, account types, currencies, charges, etc. that can vary from one region to another. By customizing these fields according to regional specifications, implementation partners can enhance the reliability of cross border payment transactions, ensuring they meet local regulatory requirements and customer expectations.

Implementation partners have the flexibility to customize cross border payee and payment fields to meet the specific requirements of each region.

Below are the regions for which configurations are provided out of box:

- India
- SEPA region
- US

Networks Supported

Table 6-1 Field Description - Networks Supported

Region	Networks
India	• SWIFT
India	• NCC
	Bank Details
SEPA region	SWIFT
	• NCC
	Bank Details
US	• SWIFT
	• NCC
	Bank Details

Inquiries

Outgoing Payments

This topic describes the Outgoing Payments transaction, which enables corporate users to review and monitor all their payment activities.

Incoming Payments

This topic describes the inquiry transaction that enables users to inquire about inward remittances received in their account.

Recurring Payments

This topic describes the functionality that enables users to establish recurring fund transfer instructions, directing funds to registered payees or to the user's own accounts at specified intervals.

UETR Status Inquiry

This topic provides the systematic instructions on how users can view the status of a payment based on the record's UETR number.

FAQ

7.1 Outgoing Payments

This topic describes the Outgoing Payments transaction, which enables corporate users to review and monitor all their payment activities.

This feature displays details of all payments initiated from the current and savings accounts to which the user has access, irrespective of the channel from which they were initiated. These transactions include Within Bank, Domestic and Cross Border transfers along with transfers made to own accounts.

The Outgoing Payments summary screen lists down payment transactions based on search criteria defined in the provided search fields. The User can repeat payment, cancel or download e-receipts for each payment. The user can view additional details of a payment by selecting the provided reference number link and navigating to the **Outgoing Payments Details** screen. The account filter option is provided at the top. (By default, primary account to be selected) to list outgoing payments. The **Filter** feature is provided to search the payments based on the search criteria.

Using the **Manage Columns** feature, bank can configure and enable customizable UI display/ download option for the end users. Using this feature, users can personalize the information to be displayed/downloaded from search grid displayed on the screen.

By clicking on Manage Columns option available on the screen, user can

- Rearrange columns.
- Remove/add specific columns.



Note

- The downloaded report will have the same columns as displayed on the UI as per user preference as well as there will also be an option to modify the column selection while downloading.
- 2. The column preferences setup by the user will be saved for future reference i.e., in case the user revisits this screen, the preferred columns will only be displayed in the table.
- 3. The Long Press Gesture feature is implemented on quick actions f Status Inquiry, users can now press and hold down on a screen for an extended duration, which triggers additional options or actions like Single Payments, Recurring Payments, Incoming Payments. This functionality is only supported on mobile devices and tablets.
- 4. Swipe gesture is implemented on the Outgoing Payments summary page showing actions -Repeat, Cancel or More actions as applicable. This functionality is only supported on mobile devices and tablets.

Pre-requisites:

Transaction access is provided to the retail user.

Perform anyone of the following navigation to access the **Outgoing Payments** screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments .
 - Under Payments , then click More Actions, and then click Inquiries , and then click Outgoing Payments.
- From the Search bar, type Payment Inquiries Outgoing Payments and press Enter.
- From the Dashboard, click Toggle menu, click Menu, then click Payments.

Under Payments , then from My Payments, from Recent Payments widget, and then click Outgoing tab, click on the View All Payments.

The **Outgoing Payments** screen appears.

- Outgoing Payments Summary
 - This topic provides the systematic instructions for user to view a summarized overview of all outgoing payments processed for their primary account.
- Outgoing Payments Details

This topic provides the systematic instructions to user for viewing all payment details, notably the payment status.

Payment Cancellation

This topic provides the systematic instructions for users to cancel payments.

Payment Cloning

This topic describes the **Repeat** feature, available on the **Outgoing Payments** summary screen, which enables users to create a duplicate of an existing payment.

7.1.1 Outgoing Payments - Summary

This topic provides the systematic instructions for user to view a summarized overview of all outgoing payments processed for their primary account.



To view / search for payment records:

Navigate to the **Outgoing Payments** screen.

The system displays a summary of all the outgoing payments for the primary account.

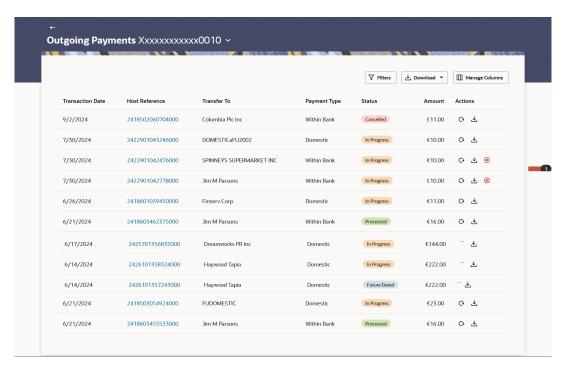


By default, the Outgoing Payments screen displays the list of payments for the primary account.

Select the account from the drop-down list to view its outgoing payments.

The system displays a summary of all the outgoing payments for the selected account.

Figure 7-1 Outgoing Payments - Summary



Note

The fields which are marked as Required are mandatory.

Table 7-1 Outgoing Payments - Summary - Field Description

Field Name	Description
Select Account	Specify the CASA (Current Account and Savings Account) account to view all transfers initiated from that specific account.
Search Results	The following fields are displayed for each transaction.



Table 7-1 (Cont.) Outgoing Payments - Summary - Field Description

Field Name	Description
Transaction Date	The date on which the transfer was processed.
Host Reference Number	The reference number assigned to the transaction by the host system.
Transfer To	Displays payee account name or nickname.
Payment Type	The type of payment transfer i.e., Within Bank, Domestic or Cross Border transfer.
Amount	Displays the amount with the currency for the transaction.
Status	The status of the payment transfer record. It could be: In Progress Processed Future Dated Cancelled
Action	The action that can be performed for that transaction by the user. The options are:
	 (Pay Again)- to make a payment again. (Download E-receipt)- to download an e-receipt. ○○○ (More Options) - following actions can be performed through it ○○○ (More Options) - to cancel a payment through More Options Amend Payment - to cancel a payment amendment request View MT 103 Message- to view and download the MT103 message (i) Note a. The Amend options appears only if the transaction Status is "Processed" and the Payment Type is "With In Bank or Cross Border." b. The View MT103 Message options appears only if the
	transaction Status is "Processed" and the Payment Type is "Cross Border."
Initiated Date	The date of payment initiation.
Network Type	The date on which the transfer was activated. Network are displayed based on the region. For example for India – RTGS/NEFT/IMPS will be visible and for SEPA region- SEPA CREDIT and SEPA instant will be visible. Refer section Regionalization for Domestic Payments for exact information.

3. Perform one of the following actions:



- Click on the Host Reference Number for the specific payment record to view the details of that payment on the Outgoing Payment Details screen.
- Click the (Pay Again) icon. The **Make Payment** screen will appear with most of the data of the existing payment details prefilled, allowing you to make a payment to an unsaved payee.
- Click the Download against to the specific payment record to download an ereceipt.
- Click the °°° (More Options) icon and then select Cancel Payment to cancel payments.

The user will be redirected to the **Cancel Payment** screen where the cancellation of the respective payment is facilitated. For more information refer **Payment Cancellation** transaction.

Click the **Amend** to request for the payment amendment.

The user will be redirected to the **Amend Payment** screen.

 Click the View MT103 Message, the MT 103 overlay screen with the MT103 message appears.

It allows user to download message in pdf format.

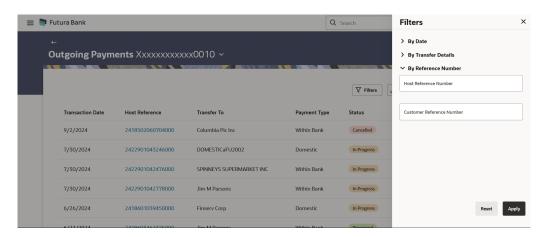
(i) Note

This option is not available for the transactions with the status as a **Processed**.

- 4. Perform one of the following actions:
 - Click the Filter to change filter criteria.

The Filter overlay screen appears.

Figure 7-2 Outgoing Payments - Filter Criteria







(i) Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-2 Outgoing Payments - Filter Criteria - Field Description

Field Name	Description
Filter Criteria - By Date	
Initiation Date From	Specify a start date to search for transfer records that have been initiated.
Initiation Date To	Specify an end date to search for transfer records that have been initiated until that specified date.
Filter Criteria - By Transfer Details	
Payee Name	Search the transfers based on the payee's name.
Payment Type	Search the transfers based on Payment type.
	The options are:
	- Cross Border
	- Domestic
Network Type	Search the transfers based on the network via which the payment was performed. Displayed when Payment Type selected is Domestic .
From Amount	Search for transfers that have been initiated with an amount equal to or greater than the specified start amount. The amount in the From Amount field should always be less than the amount in the To Amount field.
To Amount	Search for transfers that have been initiated with an amount less than or equal to the specified end amount.
Status	Payment can be searched based on the status.
Filter Criteria - By Reference Number	
Host Reference Number	Search by Host Reference Number. Searching by this field will render all other search criteria ineffective.
	Other search criteria will be ignored if one searches by this field.
Customer Reference number	Search by Customer Reference Number.

Perform one of the following actions:

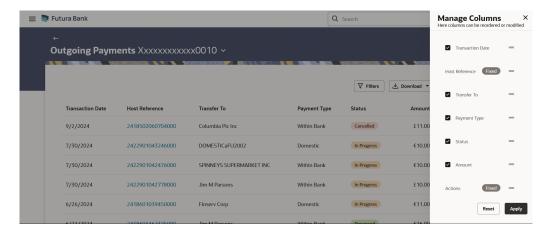
- Enter the filter criteria.
- Click **Apply** to search the records.

Transaction records appears based on the updated criteria.



- Click the Download icon to download the records in CSV & PDF format.
- Click the Manage Columns icon to setup a column preference by rearranging or removing columns.

Figure 7-3 Outgoing Payments - Manage Column setup



7.1.2 Outgoing Payments - Details

This topic provides the systematic instructions to user for viewing all payment details, notably the payment status.

Details are categorized for easy viewing based on status, payee details, transaction details, and sender details.



The fields are displayed as per payment type.

To view the payment record details:

- Navigate to the Outgoing Payments screen.
- Select the account from the drop-down list to view its outgoing payments.

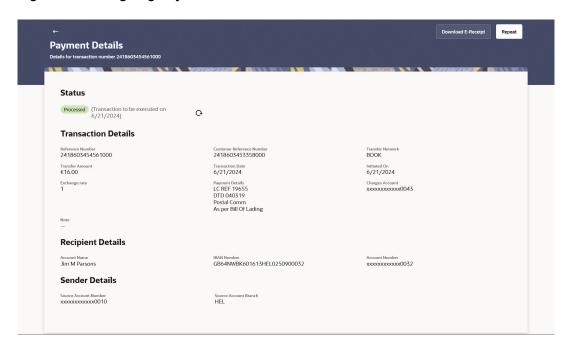
The system displays a summary of all the outgoing payments for the selected account.

Click on the Host Reference Number for the specific payment record to view the details of that payment.

The **Outgoing Payments – Details** screen appears with the details.



Figure 7-4 Outgoing Payments - Details





The fields which are marked as Required are mandatory.

Table 7-3 Outgoing Payments - Details - Field Description

Field Name	Description
Transaction details	This section displays the transaction details as fetched from the host system. The fields listed below may vary depending on the type of payment and what the host system renders.
Reference Number	The reference number assigned to the transaction by the host system.
Customer Reference Number	The customer reference number assigned to the transaction.
Transfer Network	The network used for the transfer. This can vary based on the region and the destination. Examples of networks in India are NEFT, IMPS, and RTGS. The network used for international transfers is SWIFT.
UETR Number	The UETR number for the transaction. This field is displays only for the Cross Border transactions.
Acknowledgement Status	The acknowledgement status for the transaction. This field is displays only for the Cross Border transactions.
Transfer Amount	The currency and amount of the transaction.
Transaction Date	The date and time at which the transfer was processed.
Initiated On	The date and time of payment initiation.
Exchange Rate	The exchange rate in case of a multi-currency transfers.



Table 7-3 (Cont.) Outgoing Payments - Details - Field Description

Field Name	Description
Payment Details	Displays the type of payment transfer i.e. Within Bank, Domestic or Cross Border transfer. This field is displays only for the Domestic ⨯ Border transactions.
Charges	Any charges that were involved in the transfer.
Note	Any reference note that has been entered by the user at the time of transfer initiation as well as any note as defined by the bank.
Correspondence Charges	Displays the correspondence charges that were involved in the transfer. This field is displays only for the Cross Border transactions.
Recipient Details	This section displays the recipient details as fetched from the host system. The fields listed below may vary depending on the type of payment and what the host system renders.
Account Name	The name of the payee.
IBAN Number	Displays the International bank account number (IBAN) of the payee.
Account Number	The payee's account number to which the funds have been transferred. The account number appears in masked format.
Account Type	The payee's account type, such as savings, or current.
Bank Details	The name and address of the payee's bank.
Email ID	The email ID of the payee.
Sender Details	This section displays the sender's details as fetched from the host system. The fields listed below may vary depending on the type of payment and what the host system renders.
Source Account Number	The account number from which funds have been transferred. The account number appears in masked format.
Source Account Branch	The branch at which the source account is held.

4. Additional following actions can be executed from the menu available on the screen:

Click **More Actions** menu to access following transactions:

Cancel - System is redirected to the Cancel Payment screen to cancel the payment. For more information, refer **Payment Cancellation** section.



Note

This option is not available for the transactions with the **Status** as a Processed.

- **Download E-receipt** to download the e-receipt in pdf format.
- View MT 103 Message -MT103 overlay screen appears, it allows user to view & download in encrypted pdf format
- Amend- to initiate a request for the payment amendment. The user will be redirected to the Amend Payment screen.

Repeat- The Make Payment - New Payee screen will appear with most of the data of the existing payment details prefilled, allowing you to make a payment to an unsaved beneficiary.



7.1.3 Payment Cancellation

This topic provides the systematic instructions for users to cancel payments.

(i) Note

The cancellation is currently supported only for Within Bank Transfers that are not yet processed and for SWIFT Transfers that are processed as well as in progress.

To cancel the payment record details:

- 1. Navigate to the **Outgoing Payments** screen.
- 2. Select the account from the drop-down list to view its outgoing payments.

The system displays a summary of all the outgoing payments for the selected account.

- 3. Perform one of the following actions:
 - Click the more options oooicon against the record which to be cancelled and click Cancel Payment.

The user will be redirected to the **Cancel Payment**screen where the cancellation of the respective payment is facilitated.

 Click on the Host Reference Number for the specific payment record to view the details of that payment.

The **Payment Details** screen appears with the details.

a. Click on the Cancel Payment option under the More Actions menu.

The Cancel Payment screen appears.

Figure 7-5 Payment Cancellation - Within Bank Transfer

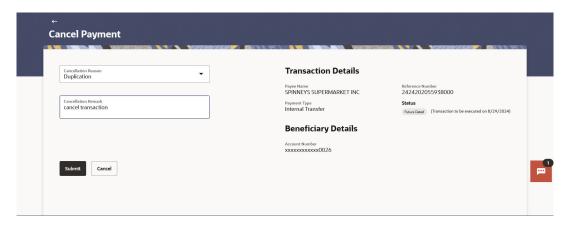
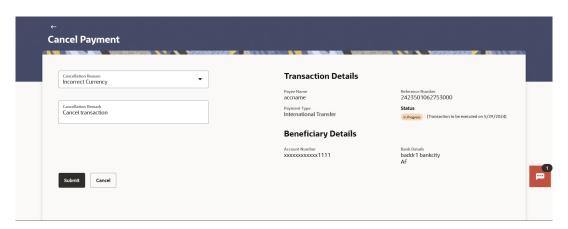




Figure 7-6 Payment Cancellation - Cross Border Transfer



(i) Note

The fields which are marked as Required are mandatory.

Table 7-4 Payment Cancellation - Field Description

Field Name	Description
Cancellation Details	
Cancellation Remarks	Relevant remarks need to be entered to process cancellation of the payment. Mandatory field.
Cancellation Reason Code	A drop down of reason codes available only for SWIFT Payments
Transaction Details	
Payee Name	The name of the payee.
Reference Number	The reference number assigned to the transaction by the host system.
Payment Type	The type of payment transfer i.e. Within Bank, Domestic or Cross Border transfer.
Status	The current status of the payment transfer record. It could be:
	In Progress
	Processed
	• Future Dated
<u> </u>	Cancelled
Beneficiary Details	
Account Number	The payee's account number to which the funds to be transferred. The account number appears in masked format.
Bank Details	This field is displayed only if Payment Type is Cross Border Transfer .

- **4.** Perform one of the following actions:
 - Click Submit to save the changes.



The success message of payment cancellation appears along with the transfer request number.

- Click Cancel to cancel the transaction.
- 5. Click **Home** to navigate to the dashboard.

7.1.4 Payment Cloning

This topic describes the **Repeat** feature, available on the **Outgoing Payments** summary screen, which enables users to create a duplicate of an existing payment.

This is to make it convenient for the end user to initiate the same payment again, on a different date. The cloning does not intend to stop the user from changing any of the data. Therefore it is just another Ad hoc Payment transaction, and the user will be able to change any fields he wants to.

For a Self-Transfer that was initiated from OBDX and visible in Outgoing Payments, clicking on the Clone button will open up the **Make Payment – New Payee**Within Bank Payment page. This is because, from the bank's perspective both Self Transfer and Within Bank Transfer are payments between accounts within the bank.

The payments screen in **Outgoing Payments** are a combination of all payments posted to the back end payments processor. The payments could have originated from other channels too, or directly from the payments processor itself. And therefore to repeat/copy the same payment at a later time, OBDX makes use of the Ad hoc Payments transaction since the payee information may not be present within OBDX as a payee.

Pre-requisites

Entitlements to Ad hoc Payments

To clone the payments:

- Enter the search criteria.
- 2. Click **Search** to view transactions.

The search result appears on **Payment Status Inquiry** screen based on search criteria entered.

3. Click the icon to against the payment record which to be cloned.

The user will be redirected to the **Transfers -Adhoc Payee** screen transaction with most of the data of the existing payment copied to the input fields. For more information refer **Transfers - Adhoc Payee** section.

7.2 Incoming Payments

This topic describes the inquiry transaction that enables users to inquire about inward remittances received in their account.

Inward remittance is amount of money received in user's account/s from the various Domestic and Cross Border channels.

Pre-requisites:

- Transaction and account access is provided to corporate user.
- Inward remittances are available under the accounts.

Features supported in application



Following transactions are allowed under Incoming Payments

View Incoming Payments

Perform anyone of the following navigation to access the **Aggregation Dashboard** screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under Payments , then click **More Actions**, and then click **Inquiries** , and then click **Incoming Payments**.
- From the Search bar, type **Payment Inquiries Incoming Payments**and press **Enter**.
- From the Dashboard, click Toggle menu, click Menu, then click Payments.

Under Payments, then from My Payments, from Recent Payments widget, and then click Incoming tab, click on the View All Payments.

The **Incoming Payments** screen appears.

- Incoming Payments Summary
 - This topic provides the systematic instructions for users to view a summary of all inward remittances received in user's primary account.
- <u>Incoming Payments Details</u>
 This topic provides the systematic instructions to users for viewing incoming payment details.

7.2.1 Incoming Payments - Summary

This topic provides the systematic instructions for users to view a summary of all inward remittances received in user's primary account.

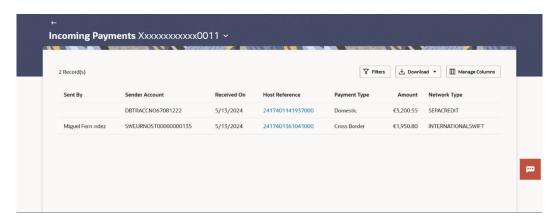
An option is provided to search specific remittance transaction based on various search criteria.

To view incoming payments:

- Navigate to the screen.
- From the Account Number list, select the appropriate account number.

The list of inward remittance populates on the screen.

Figure 7-7 Incoming Payments - Summary







The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-5 Incoming Payments - Summary - Field Description

Et al I November	Post tight
Field Name	Description
Select Account	To view the transfers based on the account from which money will be debited.
Search Results	The following fields are displayed for each transaction.
Transfer To	Displays payee account name or nickname.
Host Reference Number	Display the reference number assigned to the transaction by the host system. Click on the link to view the details of the recurring payment.
Frequency	Display the frequency of the payment.
Start Date	Display the initiation date of transactions.
End Date	Display end date or instances of the transaction.
Amount	Amount of the set Repeat Transfer.
Next Payment	Displays next payment date.
Payment Type	The type of payment type i.e. Within Bank, Domestic or Cross Border transfer.
Status	The current status of the payment transfer record. It could be:
	ActiveClosed
Action	The action that can be performed for that transaction by the user. The options are: • (Copy)- to make a payment to an unsaved beneficiary. • (Stop) - to stop recurring payment • Note The (Stop) option is available only for active
	transactions.

Click on the Host Reference Number for the specific payment record to view the instructions set for the transfer.

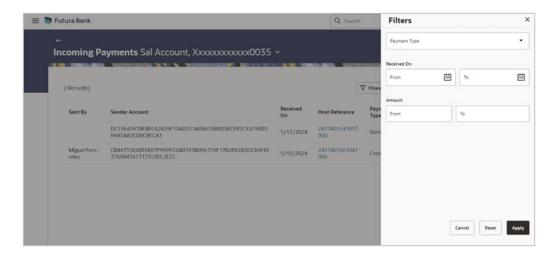
The **Remittance Details**screen appears.

- 4. Perform one of the following actions:
 - Click the Filter to change filter criteria.

The Filter overlay screen appears.



Figure 7-8 Incoming Payments - Filter Criteria



(i) Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-6 Incoming Payments - Filter Criteria - Field Description

Field Name	Description
Payment Type	The type of payment transfer such as Within Bank, Domestic or Cross Border transfer.
Received On (From- To)	The start date and end date from which the transaction is received by the bank from the channel.
Amount (From- To)	The minimum and maximum amount for inward remittance to be done.

- a. Enter the filter criteria.
- b. Click **Apply** to search the records.

Transaction records appears based on the updated criteria.

- Click the Download icon to download the records in CSV & PDF format.
- Click on the Manage Columns icon to setup a column preference by rearranging or removing columns.



Futura Bank

Q Search

Manage Columns X

Filter columns can be reordered or modified

Filter Download

2 Record(s)

Sent By

Sender Account

Received On Host Reference Payment Type Amount Net

DBTRACCNO67081222 5/13/2024 2417401141937000 Domestic €5,200.55 SEP

Miguel Fern-ndez SWEURNOST00000000135 5/13/2024 2417401361041000 Cross Border €1,950.80 INT

Payment Type =

Figure 7-9 Incoming Payments - Manage Column setup

7.2.2 Incoming Payments - Details

This topic provides the systematic instructions to users for viewing incoming payment details.

(i) Note

The fields are displayed as per payment type.

To view the inward remittance record details:

- 1. Navigate to the **Incoming Payments** screen.
- 2. From the Account Number list, select the appropriate account number.

The list of inward remittance populates on the screen.

3. Click on the **Reference Number** of the transaction to view the remittance details.

The Remittance Details screen appears.

Figure 7-10 Remittance Details







(i) Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-7 Remittance Details - Field Description

Field Name	Description
Transaction Details	
Transaction Date	The date on which the transaction is received by the bank from the channel.
Reference Number	The transaction reference number.
Remittance Amount	The amount as remitted by the remitter.
Credited On	The date on which the funds are credited on receiver's account.
Credit Amount	The amount credited to the account.
Purpose of Remittance	The purpose of remittance.
Sender Details	
Remitter Name	The name of the remitter.
Account Number	The account number of the remitter.
Bank Code	The bank details of the remitter.
Remitter IBAN	The intermediary bank through which funds are transferred.
Recipient Details	
Credit Account	The receiver's account number and nickname to which amount has been credited.
Credit Account Branch	The name of the bank and branch of the receiver.

Click **Back** to go back to the previous screen.

7.3 Recurring Payments

This topic describes the functionality that enables users to establish recurring fund transfer instructions, directing funds to registered payees or to the user's own accounts at specified intervals.

The application has simplified the user's task of initiating repetitive payments by introducing the **Recurring Payments** feature. Once initiated, the details of these transfers can be viewed in the **Recurring Payments** screen. The user can also cancel a repeat transfer instruction, if so desired, from this screen using Stop Recurring Payment feature.

The Recurring Payments transaction enables users to review and keep track of all their payments set as recurring. This feature displays details of all recurring payments initiated from the current and savings accounts to which the user has access, irrespective of the channel from which they were initiated. These transactions can include Within Bank, domestic and cross border transfers along with transfers made to own accounts.

The Recurring Payments summary screen lists down payment transactions based on search criteria defined in the provided search fields. The User can repeat, cancel or download ereceipts and view status for each payment. The user can view additional details of a payment by selecting the provided reference number link and navigating to the **Recurring Payment Details** screen. The account filter option is provided at the top. (By default, primary account to



be selected) to list recurring payments. The **Filter** feature is provided to search the payments based on the search criteria.

The user can view additional details of a recurring payment by selecting the provided reference number link and navigating to the **Recurring Payment Details** screen. Using the **Manage Columns** feature, bank can configure and enable customizable UI display/download option for the end users. Using this feature, users can personalize the information to be displayed/downloaded from search grid displayed on the screen. The user can sort the data on each column.

By clicking on Manage Columns option available on the screen, user can

- Rearrange columns
- Remove/add specific columns

(i) Note

- The downloaded report will have the same columns as displayed on the UI as per user preference as well as there will also be an option to modify the column selection while downloading.
- 2. The column preferences setup by the user will be saved for future reference i.e., in case the user revisits this screen, the preferred columns will only be displayed in the table.
- 3. Swipe gesture is implemented on the Recurring Payments summary page showing actions -Copy, Stop as applicable. This functionality is only supported on mobile devices and tablets.

Perform anyone of the following navigation to access the **Recurring Payments** screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under Payments , then click More Actions, and then click Inquiries , and then click Recurring Payments.
- From the Search bar, type Payment Inquiries Recurring Payments and press Enter.

The **Recurring Payments** screen appears.

- Recurring Payments Summary
 - This topic provides the systematic instructions to user for viewing the summary of recurring payment transactions and their respective statuses.
- Recurring Payment Details
 - This topic provides the systematic instructions to user to view the structure of recurring payment details, which are categorized for ease of review based on Execution Details and Payment History.

7.3.1 Recurring Payments – Summary

This topic provides the systematic instructions to user for viewing the summary of recurring payment transactions and their respective statuses.

To view / search for recurring payment records:

1. Navigate to the **Recurring Payments** screen.

The system displays a summary of all the recurring payments for the primary account.

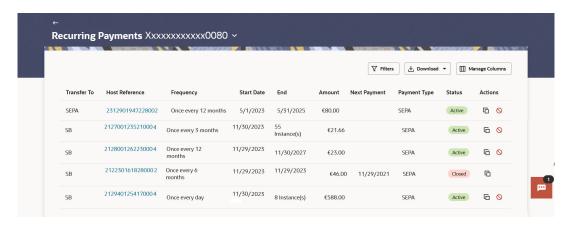




By default, the **Recurring Payments** screen displays the list of recurring payments set for the primary account.

Select the account from the drop-down list to view its recurring payments.The system displays a summary of all the recurring payments in the selected account.

Figure 7-11 Recurring Payments - Summary



Note

The fields which are marked as Required are mandatory.

Table 7-8 Recurring Payments - Summary - Field Description

Field	Description
Select Account	To view the transfers based on the account from which money will be debited.
Search Results	The following fields are displayed for each transaction.
Transfer To	Displays payee account name or nickname.
Host Reference Number	Display the reference number assigned to the transaction by the host system. Click on the link to view the details of the recurring payment.
Frequency	Display the frequency of the payment.
Start Date	Display the initiation date of transactions.
End Date	Display end date or instances of the transaction.
Amount	Amount of the set Repeat Transfer.
Next Payment	Displays next payment date.
Payment Type	The type of payment type i.e. Within Bank, Domestic or Cross Border transfer.



Table 7-8 (Cont.) Recurring Payments - Summary - Field Description

The current status of the payment transfer record. could be: Active Closed
The action that can be performed for that transaction by the user. The options are: (Copy)- to make a payment to an unsaved payee. (Stop) - to stop recurring payment. (Note The (Stop) option is available only for active transactions.
1

- 3. Perform one of the following actions:
 - Click on the Host Reference Number for the specific payment record to view the instructions set for the transfer.

The Recurring Payment Details screen appears.

• Click the (Copy) icon under Actions column.

The **Repeat Transfers – Ad hoc Payee** screen will appear with most of the data of the existing payment details prefilled, allowing you to make a payment to an unsaved payee.

• Click the \circ (Stop) icon under Actions column to stop recurring payment.

The Stop Recurring Payment confirmation popup appears.

Figure 7-12 Stop Recurring Payment popup



Perform one of the following actions:

Click Stop to stop the repeat transfers maintained for the account.



The message confirming that the repeat transfer has been stopped/ cancelled appears.

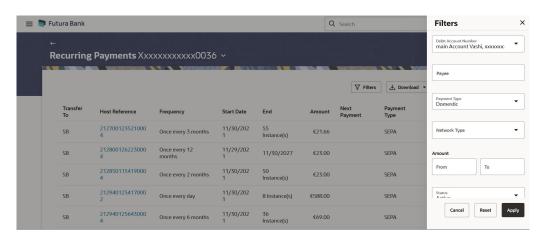
- Click Cancel to cancel the transaction.
- Click **e-Receipt** to generate the electronic receipt of the transaction.

For more information, refer the **e-receipt** section in the **Corporate Customer Services** User Manual.

- Click Home to navigate to the dashboard.
- 4. Perform one of the following actions:
 - Click the Filter to change filter criteria.

The Filter overlay screen appears.

Figure 7-13 Recurring Payments - Filter Criteria



(i) Note

The fields which are marked as Required are mandatory.

Table 7-9 Recurring Payments - Filter Criteria - Field Description

E' LIN	Post delice
Field Name	Description
Payee	Search the transfers based on the payee name.
Payment Type	Search the transfers based on the type of payment type i.e. Within Bank, domestic or Cross Border transfer.
Network Type	Search the transfers based on the network via which the payment was performed.
From Amount	Search for transfers that have been initiated with an amount equal to or greater than the specified start amount. The amount in the From Amount field should always be less than the amount in the To Amount field.



Table 7-9 (Cont.) Recurring Payments - Filter Criteria - Field Description

Field Name	Description
To Amount	Search for transfers that have been initiated with an amount less than or equal to the specified end amount.
Status	Payment can be searched based on the status.
Host Reference Number	Search by Host Reference Number. Searching by this field will render all other search criteria ineffective. Other search criteria will be ignored if one searches by this field.

Perform one of the following actions:

- Enter the filter criteria.
- Click Apply to search the records.

Transaction records appears based on the updated criteria.

- Click the Download icon to download the records in CSV & PDF format.

Figure 7-14 Recurring Payments - Manage Column setup

7.3.2 Recurring Payment Details

This topic provides the systematic instructions to user to view the structure of recurring payment details, which are categorized for ease of review based on Execution Details and Payment History.

The user can also stop the repeat transfers through **Stop Recurring Payment** feature. **To view the recurring payment record details:**

- Navigate to the Recurring Payments screen.
- Select the account from the drop-down list to view its recurringpayments.

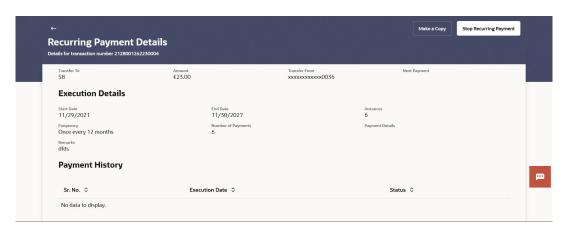
The system displays a summary of all the recurringpayments for the selected account.



Click on the Host Reference Number for the specific payment record to view the instructions set for the transfer.

The **Recurring Payment Details** screen appears with the details.

Figure 7-15 Recurring Payment Details



(i) Note

The fields which are marked as Required are mandatory.

Table 7-10 Recurring Payment Details - Field Description

Field Name	Description
A message identifying the reference number of the transaction is displayed.	
Transfer To	Display payee name.
Amount	Display amount with currency.
Transfer From	Display CASA account number from which the transfer is set.
Next Payment	Displays thedate on which the next payment is scheduled.
Execution Details	
Start Date	Displays thestart date of the repeat transfer execution i.e., the date on which the repeat transfer first starts being executed.
End Date	Displays thelast date on which repeat transfer instructions are executed.
Instances	Display the number of instances of the recurring payment.
Frequency	Displays thefrequency in which the recurring payment is executed.
Number of Payments	Displays the number of payments made.
Payment Details	Displays the unstructured remittance information to the Payment Processor. This appears if the Payment Type is Domestic or Cross Border .
Remarks	Displays the narrative for the transaction.
Payment History	



Table 7-10 (Cont.) Recurring Payment Details - Field Description

Field Name	Description
Sr No	Displays the serial number for the transfer record.
Execution Date	The date on which the repeat transfer was executed.
Status	The status of the repeat transfer. The status can be:
	Active
	Failed

- 4. Additional following actions can be executed from the screen:
 - Click the (Copy) icon, the **Repeat Transfers Ad hoc Payee** screen will appear with most of the data of the existing payment details prefilled, allowing you to make a payment to an unsaved payee.
 - Click the (Stop) icon to stop the repeat transfers maintained for the account. The **Stop Recurring Payment** confirmation popup appears.

Stop Recurring Payment popup



Perform one of the following actions:

- Click Stop to stop the repeat transfers maintained for the account.
 - The message confirming that the repeat transfer has been stopped/ cancelled appears.
- Click Cancel to cancel the transaction.
- Click Home to navigate to the dashboard.
- Click **e-Receipt** to generate the electronic receipt of the transaction.

For more information, refer the **e-receipt** section in the **Corporate Customer Services** User Manual.

7.4 UETR Status Inquiry

This topic provides the systematic instructions on how users can view the status of a payment based on the record's UETR number.



For SWIFT Payments, OBDX supports a detailed status screen. One needs to know the UETR number in order to view the status of the payment. The UETR reference number of an outbound payment can be seen in the details screen of Payment Status Inquiry. One can click on the reference number there itself to open up the **UETR Status Inquiry** screen.

For inbound payments though, one needs to visit this screen and enter the UETR reference number manually. The kebab menu is provided to access other payment inquiry related transactions.

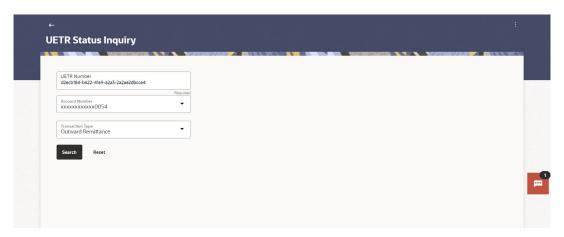
To view / search for UETR status records:

- 1. Perform anyone of the following navigation to access the **UETR Status Inquiry** screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under **Payments**, then click **More Actions**, and then click **Inquiries**, and then click **UETR Status Inquiry**.
 - From the Search bar, type Payment Inquiries UETR Status Inquiryand press Enter.

The **UETR Status Inquiry** screen appears.

- 2. Enter the search criteria.
 - a. In the **UETR Number** field, enter a UETR transaction reference.
 - b. From the Account Number list, select a CASA (Current Account and Savings Account) account.
 - c. From the **Transaction Type** list, select the appropriate transaction type by which records to be searched.

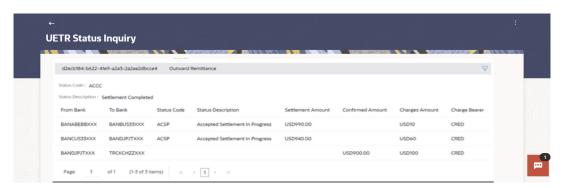
Figure 7-16 UETR Status Inquiry – Search Criteria



- 3. Perform one of the following actions:.
 - Click Search to view transactions based on the defined criteria.
 - Based on the search criteria the payments records gets displayed on the **UETR Status Inquiry** screen.
 - Click Cancel to cancel the transaction.
 - Click Reset to clear the details entered.



Figure 7-17 UETR Status Inquiry – Search Result



7.5 FAQ

1. What is an Incoming Payments?

Incoming Payments is amount of money credited in user's account/s from the various Domestic and Cross Border channels.

2. Can I view the incoming payments of all accounts under my party?

You can view the incoming payments received in the accounts mapped to you as primary and linked accounts.

Favorites

This topic describes the functionality that allows users to mark payments as favorites, enabling quick access and use as templates for new payments.

This feature is beneficial for users who frequently transfer funds to the same recipients with similar details.

Users can mark a transaction as a favourite by selecting the option provided on the confirmation page of a payment.

The following types of payment transactions can be marked as Favourite transactions.

Payments made to an account (Make Payment)

After a transaction is marked as a favourite, it appears in the user's favourite transaction list. To access it, the user simply needs to select the desired transaction from the displayed list. Once selected, the system presents the transaction details in editable mode. The user can then make any necessary changes and submit the transaction for processing.

(i) Note

The **Long Press Gesture** feature is implemented. Users can now press and hold down on a screen for an extended duration, which triggers additional options or actions like to Open Favourites screen. This functionality is only supported on mobile devices and tablets.

Using the Manage Columns feature, bank can configure and enable customizable UI display/ download option for the end users. Using this feature, users can personalize the information to be displayed/downloaded from search grid displayed on the screen. The user can sort the data on each column.

By clicking on Manage Columns option available on the screen, user can

- Rearrange columns
- Remove specific columns.

(i) Note

- 1. The downloaded report will have the same columns as displayed on the UI as per user preference as well as there will also be an option to modify the column selection while downloading.
- 2. The column preferences setup by the user will be saved for future reference i.e. in case the user revisits this screen, the preferred columns will only be displayed in the table.

Pre-requisites:



Transaction and account access is provided to the corporate user

Features supported in the application

- View Favourite Transaction Details
- Initiate a Payment
- Remove Transaction from Favourite List

Perform anyone of the following navigation to access the **Favourites** screen.

- From the Dashboard, click **Toggle menu**, click **Menu**, then click **Payments** .
 - Under **Payments**, then click **More Actions**, and then click **Favourites and Drafts**, and then click **Favourites**.
- From the Search bar, type Favourites and Drafts Favourites and press Enter.

The Favourites screen appears.

- Favorites Summary
 - This topic provides the systematic instructions for users to view a summary of all payment transactions marked as favorites.
- FAO

8.1 Favorites – Summary

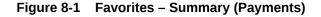
This topic provides the systematic instructions for users to view a summary of all payment transactions marked as favorites.

Users can search for a favourite transaction based on the favourite name or favourites types or debit account. They can view and initiate transactions using these favourite transactions as templates, and they can also delete any transaction from the favourite list.

To view and initiate a favorite transaction:

Navigate to the Favourites screen.

All the favourite transactions appear as a list on the **Favourites Summary** screen.



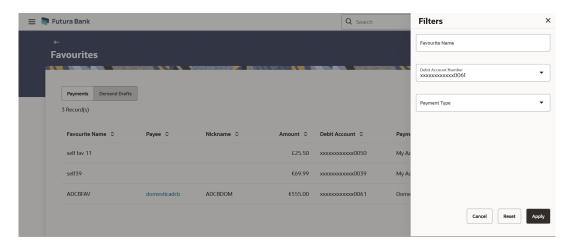
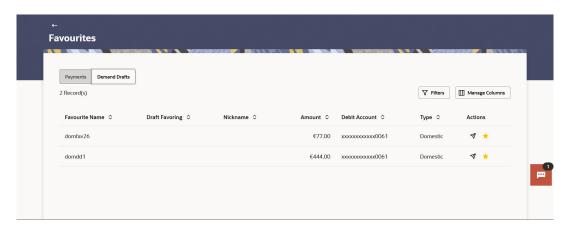




Figure 8-2 Favorites – Summary (Demand Drafts)



Note

The fields which are marked as Required are mandatory.

Table 8-1 Favorites – Summary - Field Description

Field Name	Description
Payment tab	Below fields are displayed for the Payment type of favourites
Favourite Name	Name of the favourites.
Payee	The name of the payee.
Amount	The amount which is to be transferred.
Nickname	Nickname of the favourite.
Payment Type	The transaction type for the favourite transaction. The options are:
	Domestic Transfer
	Within Bank Transfer
	Cross Border Transfer
Debit Account	The CASA (Current Account and Savings Account) account for which transactions are marked as favourite.
Actions	The action which can be performed. The options are:
	• Pay
	Remove
Demand Drafts tab	Below fields are displayed for the Demand Draft type of favourites
Favourite Name	Name of the favourites.
Draft Favouring	The name of the payee i.e. the intended recipient of the funds.
Nickname	Nickname of the favourite.
Amount	The amount which is to be transferred.
Debit Account	The CASA (Current Account and Savings Account) account for which transactions are marked as favourite.



Table 8-1 (Cont.) Favorites – Summary - Field Description

Field Name	Description
Туре	The transaction type for the favourite transaction. The options are:
	Domestic Transfer
	Cross Border Transfer
Actions	The action which can be performed. The options are:
	• Pay
	Remove

- 2. Perform one of the following actions:
 - Click the \P icon against the Favourite record to initiate a transaction towards payee.
 - Click the Filter to change filter criteria.

The Filter overlay screen appears.

Figure 8-3 Favourites (Payments) - Filter Criteria

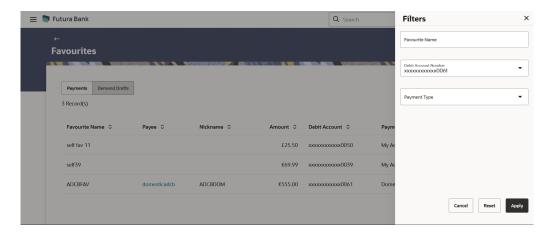
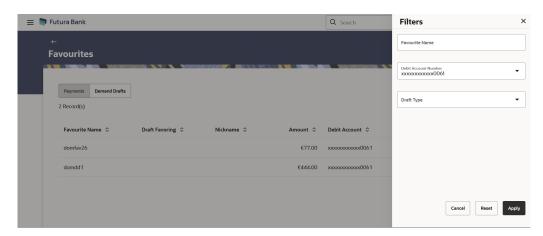


Figure 8-4 Favourites (Demand Draft) - Filter Criteria



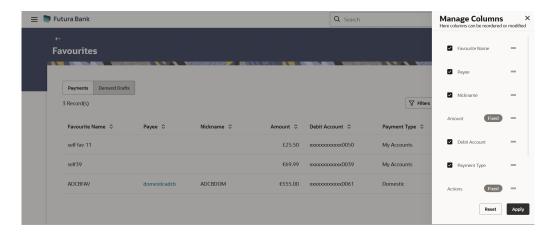


- a. Enter the filter criteria.
- Click Apply to search the records.

Transaction records appears based on the updated criteria.

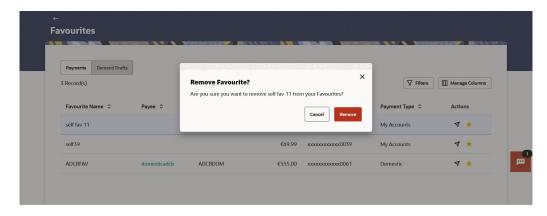
• Click the Manage Columns icon to setup a column preference by rearranging or removing columns.

Figure 8-5 Favourites - Manage Column setup



Click the icon against specific transaction record to delete it the from the favourites list.

Figure 8-6 Remove Favourites- Confirm



Perform one of the following actions:

- Click Remove to proceed with the deletion request.
 - The message confirming the removal of the transaction from the favourite list appears.
- Click Cancel to cancel the deletion process.



8.2 FAQ

 Post transaction, if I add it to 'Favourites' where will this be reflected and what benefit will I gain from this?

The transaction will be saved in the 'Favourites' list. This transaction can then be used the next time you want to initiate a similar payment.

- What type of actions user can perform from favourite transaction? User can perform following actions from favourite transaction:
 - · View favorite transaction details
 - Initiate a payment
 - Remove the transaction from favorite list
- 3. What type of transactions user can perform from favourite transaction? User can mark the following transactions as favourite:
 - Payments done through Transfer Money (Ad hoc Payments are excluded)
 - Draft Issuance

And then view / initiate payments and remove transactions from favourites.

4. Can I edit the details if I am reinitiating a transaction from my favourite transaction list?

Yes, you can edit the details and reinitiate a transaction by selecting favourite transaction.

Saved Drafts

This topic provides the systematic instructions to users for viewing all transactions that have been saved as drafts and are incomplete.

It also allows user to complete the transaction by redirecting it to the respective transaction screen.

(i) Note

The Long Press Gesture feature is implemented. Users can now press and hold down on a screen for an extended duration, which triggers additional options or actions like open Saved Drafts. This functionality is only supported on mobile devices and tablets.

Using the **Manage Columns** feature, bank can configure and enable customizable UI display/download option for the end users. Using this feature, users can personalize the information to be displayed/downloaded from search grid displayed on the screen. The user can sort the data on each column.

By clicking on Manage Columns option available on the screen, user can

- Rearrange columns
- Remove specific columns.

(i) Note

- a. The downloaded report will have the same columns as displayed on the UI as per user preference as well as there will also be an option to modify the column selection while downloading.
- **b.** The column preferences setup by the user will be saved for future reference i.e., in case the user revisits this screen, the preferred columns will only be displayed in the table.

Pre-requisites:

Transaction and account access is provided to the corporate user

Features supported in the application

- View Saved Payment Drafts
- Initiate a Payment

To view payment drafts:

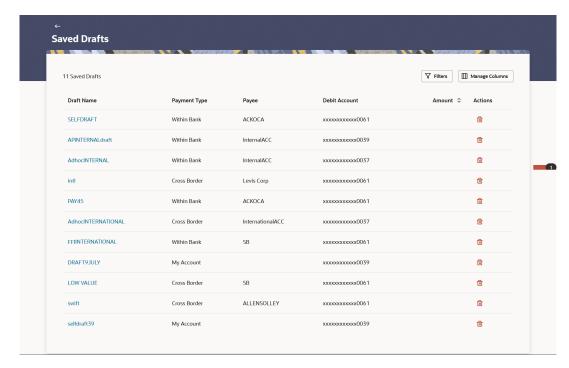
- Perform anyone of the following navigation to access the Saved Drafts screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments. Under Payments, then click More Actions, and then click Favourites and Drafts, and then click Saved Drafts.



• From the Search bar, type **Favourites and Drafts - Saved Drafts**and press **Enter**.

The list of all the saved drafts appears on the **Saved Drafts** screen.

Figure 9-1 Saved Drafts - Summary

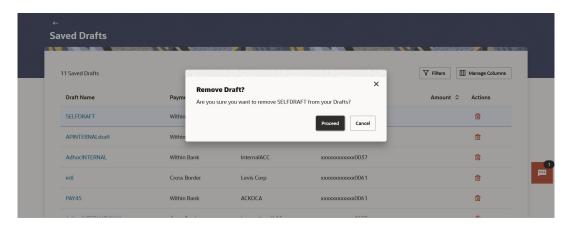


Click on the **Draft Name** link to re-initiate transaction.

The system re-directs to the Make Payment screen.

3. Click the dicon against the draft record to delete the record.

Figure 9-2 Saved Draft - Delete



Perform one of the following actions:

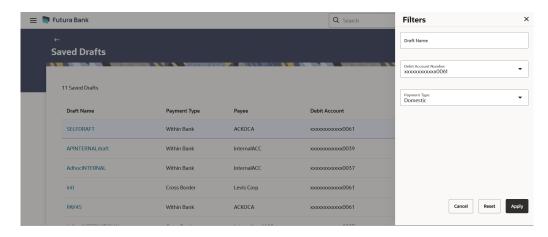
- Click Proceed to proceed with the deletion request.
- Click Cancel to cancel the deletion process.



- 4. Perform one of the following actions:
 - Click the Filter to change filter criteria.

The Filter overlay screen appears.

Figure 9-3 Saved Draft - Filter Criteria



Note

The fields which are marked as Required are mandatory.

Table 9-1 Saved Draft - Filter Criteria - Field Description

Field Name	Description
Total Count of saved Drafts	Displays the total count of saved drafts.
Draft Name	Name of the Draft. Click on the draft name to view its details.
Payee	Displays the payee's name to whom payment is to be transferred.
Amount	The amount which is to be transferred.
Debit Account	The CASA (Current Account and Savings Account) account from which the amount is to be debited for payment.
Payment Type	The desired transaction type of which drafts is to be searched. The options are:
	 My Accounts Domestic Within Bank Cross Border
Actions	Delete option to delete draft.

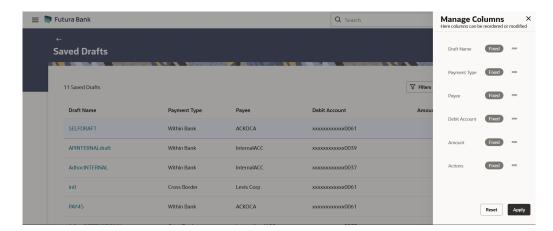
- a. Enter the filter criteria.
- b. Click **Apply** to search the records.



Transaction records appears based on the updated criteria.

• Click the Manage Columns icon to setup a column preference by rearranging or removing columns.

Figure 9-4 Saved Draft - Manage Column setup



Multiple Transfers

This topic provides the systematic instructions to users to initiate fund transfers to a group of recipients within a single transaction.

Through this feature, users can initiate transfers towards registered payees of different transfer type's i.e. Within Bank, Domestic and Cross Border transfers, with different transfer dates, all at once from a single screen. The kebab menu is provided to access other payment related transactions.



The fields appearing in the domestic payments for both payee and payment are not regionalisation supported.

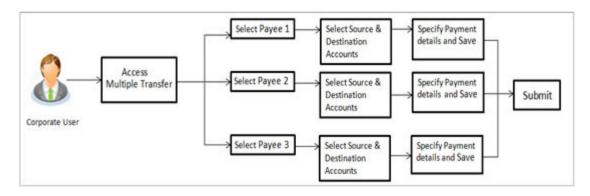
Pre-requisites:

- Transaction and account access are provided to the corporate user
- Approval rule set up for the corporate user to perform the actions
- · Payees are maintained
- Transaction limits are assigned to the user to perform the transaction

Features supported in the application

- Multiple transfers allow the user to make payments
- To Existing Payees by selecting registered payees

Figure 10-1 Multiple Transfers - Workflow



To transfer funds to multiple payees:

- **1.** Perform anyone of the following navigation to access the **Multiple Transfers** screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.

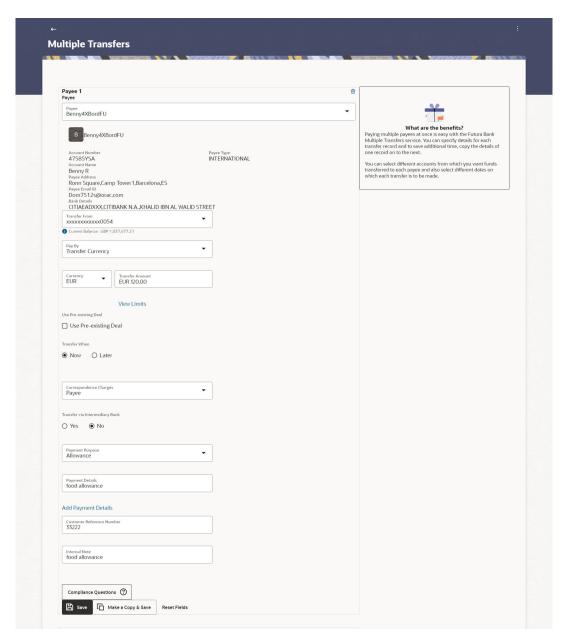
Under **Payments** , then click **More Actions**, and then click **Multiple Transfers**.



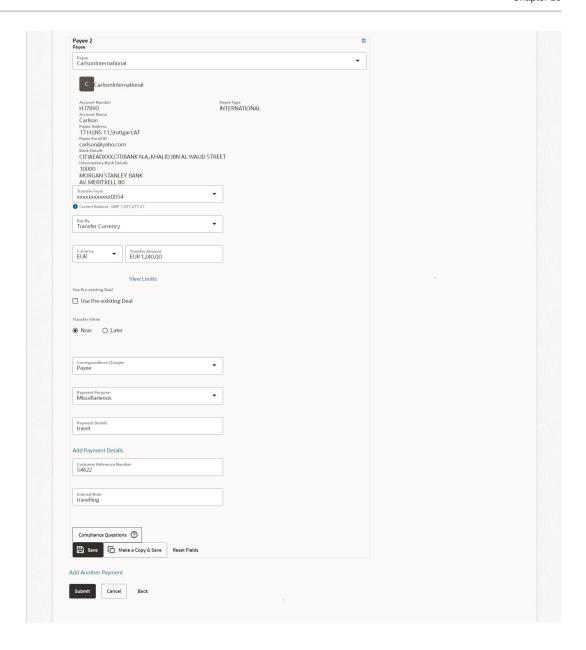
• From the Search bar, type Payments - Multiple Transfers and press Enter.

The Multiple Transfers screen appears.

Figure 10-2 Multiple Transfers







(i) Note

The fields which are marked as Required are mandatory.

Table 10-1 Multiple Transfers- Field Description

Field Name	Description
The following fields are applicable for each individual transfer record that comprises the multiple transfers transaction:	



Table 10-1 (Cont.) Multiple Transfers- Field Description

Field Name	Description
Payee Record Number	Payee Record Number. The payee record number appears on the top of each record so as to identify the number of payees being added.
Payee	Select the payee to whom funds transfer needs to be made. Each payee is identified by the payee nickname defined at the time of payee registration. Once a payee has been selected, the details of the payee including the payee photo, payee nickname, account number, account type, etc. will be displayed on the screen.
Account Number	On selecting the payee, the account number associated with the payee appears.
Payee Type	The type of account or transfer type associated with the payee appears, once a payee is selected.
Account Name	The name of the payee in the bank account appears.
Payee Address	Address of the payee in the bank account. This field appears for Cross Border type of payee.
Bank Details	The details of the bank i.e. the name and address of the bank's branch in which the payee's account is held appears.
	Note Bank Details do not get displayed for Within Bank Payees.
Transfer From	Select the source account from which the funds are to be transferred.
Balance	On selecting a source account, the net balance of the account appears below the Transfer From field.
Currency	Select the currency in which the transfer is to take place. (i) Note Currency is defaulted to the destination account currency for Own and Within Bank Account Transfers and to the local currency for Domestic Transfers. For Cross Border transfers, the user can select the currency from the list.
Amount	Specify the amount to be transferred.
View Limits	Link to view the transaction limits applicable to the user. For more information on Limits, refer View Limits section.
Transfer When	The facility to specify when the funds are to be transferred. The options are: Pay Now: transfer funds on the same day Pay Later: transfer funds on a future date
Pay Via	Select the network through which the transfer is to take place. This field is displays the networks available for payment, for domestic payments.
Transfer Date	The date on which the transfer is to take place. This field appears if the option Later is selected from the Transfer When list.



Table 10-1 (Cont.) Multiple Transfers- Field Description

Field Name	Description
	· · · · · · · · · · · · · · · · · · ·
Correspondence Charges	The facility to select the party by whom transfer charges are to be borne. The options are: Payee: transfer charges are to be borne by the payee Payer: transfer charges are to be borne by the ordering customer Shared: transfer charges are to be borne by both the payee and payer This field appears against a record where the transfer is being made towards an Cross Border payee.
Transfer via Intermediary Bank	Specify whether the fund transfer is to be done through intermediary bank.
	① Note
	This field appears only for Cross Border Payee.
Pay Via	Network for payment. The options are: Swift Code NCC (National Clearing code) Bank Details This field appears if you select Yes option from Transfer via Intermediary Bank field.
SWIFT / National clearing code value	SWIFT code /National Clearing code value.
SWIFT code Look up	Below fields appears if the SWIFT Code option is selected in Pay Via field.
Lookup Swift Code	Link to search the SWIFT code.
SWIFT Code	SWIFT code value.
Bank Name	Bank name to search the SWIFT code.
Country	Country name to search the SWIFT code.
City	City name to search the SWIFT code.
SWIFT Code Lookup - Search Result	
Bank Name	Name of the bank.
Address	Displays complete address of the bank.
SWIFT Code	SWIFT code /National Clearing code value.
National clearing code Look up	Below fields appears if the National clearing code option is selected in Pay Via field.
Lookup National clearing code	Link to search the National clearing code.
NCC Type	NCC type of the bank branch.
NCC Code	NCC code of the bank branch.
Bank Name	Name of the bank.
City	City to which the bank belongs.



Table 10-1 (Cont.) Multiple Transfers- Field Description

Field Name	Description
NCC Lookup - Search Result	
Bank Name	Name of the bank.
Branch	Bank branch name.
Address	Address of the bank.
NCC Code	NCC code of the bank branch.
Bank Details	Bank details based on the Swift / National clearing code selected for the bank.
Below fields appears if the Bank Details option is selected in Pay Via field.	
Bank Name	Name of the bank.
Bank address	Complete address of the bank.
Country	Country of the bank.
City	City to which the bank belongs.
Payment Details	Specify payment details. This field appears against a record where the transfer is being made towards an Cross Border payee.
Add Payment Details	The link to add more details of the transfer. This field appears only for Cross Border Payee.
Customer Reference Number	The unique customer reference number for the transaction.
Note	Specify a note or remarks against the transfer.
Compliance Questions	The questions appear in compliance popup for regulatory purpose of AML.

2. From the **Payee** list, select the payee towards whom you wish to transfer funds.

The payee details of the selected payee appear.

- 3. If the Payee type is Within Bank.
 - a. From the Transfer From account list, select the account from which the transfer needs to be made.
 - **b.** From the **Pay By** list, select the currency type in which amount is transferred.
 - c. From the **Currency** list, select the appropriate currency.
 - d. In the **Transfer Amount** field, enter the transfer amount.
 - e. In the **Transfer When** field, select the option to indicate when the transfer is to take place.

Perform one of the following actions:

- If you select the option Now, the transfer will be made on the same day.
- If you select the option **Later**, from the **Transfer When** field, select the appropriate future date for when the transfer is to take place.
 - i. From the Transfer Date list, select the date on which the transfer is to take place.
- f. In the **Charges to be debited from Debit Account** field, choose which debit account to use when paying the charges.



If the Payee type is Domestic;

select the network through which the transfer is to be processed. If the transfer is a domestic (India region) transfer, only those networks that are enabled on the basis of transfer details specified, will be selectable.

- If the Payee type is Cross Border;
 - a. From the Transfer From account list, select the account from which the transfer needs to be made.
 - b. From the Pay By list, select the currency type in which amount is transferred.
 - c. From the Currency list, select the appropriate currency.
 - d. In the **Transfer Amount** field, enter the transfer amount.
 - In the Transfer When field, select the option to indicate when the transfer is to take place.

Perform one of the following actions:

- If you select the option Pay Now, the transfer will be made on the same day.
- If you select the option **Pay Later**, from the **Transfer When** field, select the appropriate future date for when the transfer is to take place.
 - 1. From the **Transfer Date** list, select the date on which the transfer is to take place.
 - From the Transfer Date list, select the date on which the transfer is to take place.
- **f.** From the **Correspondence Changes** list, select the party by whom transfer charges are to be borne.
- g. In the Charges to be debited from Debit Account field, choose which debit account to use when paying the charges.
- h. In the **Transfer via Intermediary Bank** field, select the appropriate option.
- i. If you have selected **Yes** option in the **Transfer via Intermediary Bank** field, select the appropriate network for payment in the **Pay Via** field.

Perform one of the following actions:

- If you select Swift option:
 - In the SWIFT code field, enter the SWIFT code or search and select it from the lookup.
 - ii. Click Verify to fetch bank details based on Bank Code (BIC).
- If you select National Clearing code option:
 - In the National Clearing code field, enter the National Clearing code or search and select it from the lookup.
 - ii. Click **Verify** to fetch bank details based on Bank Code (BIC).
- If you select Bank details option:
 - i. In the **Bank Name** field, enter the bank name.
 - ii. In the **Bank Address** field, enter the complete address of the bank.
 - iii. From the **Country** list, select the country of the bank.
 - iv. From the City list, select the city to which the bank belongs.
- j. In the **Payment Details** field, enter the details of the fund transfer.



- In the Note field, specify a note or remarks.
- In the Customer Reference Number field, enter the customer reference number for the transaction.
- 8. Click in the **Compliance Questions** field, the system displays the overlay window.

Add the answer the question and **Submit**. This field is enabled only for **Within Bank** & **Domestic** payee.

- Perform one of the following actions:
 - Click Save to save the payment record.
 - Click Make a Copy and Save, if you want to save a copy of the transaction.
 - Click Reset fields to clear the entered data.
- 10. Perform one of the following actions:
 - Repeat Steps similar steps Payee 2 based on payee type.
 - Click Add Another Payment if you want to add another payment record.
- 11. Perform one of the following actions:
 - Click the icon against a saved record to edit the transfer details of that record.
 - Click on the $^{[\hspace{-0.05cm}]}$ icon against a record to delete that record.
- 12. Perform one of the following actions:
 - Click Submit to submit all the transfer records to the bank.

The **Review** screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to the previous page.
- 13. Perform one of the following actions:
 - Verify the details and click Confirm.

The success message appears along with the status of transaction.

- Click Expand All to view the payment details.
 - Click Collapse All to hide the payment details.
- Click Cancel to cancel the transaction.
- Click Back to edit the transfer details.

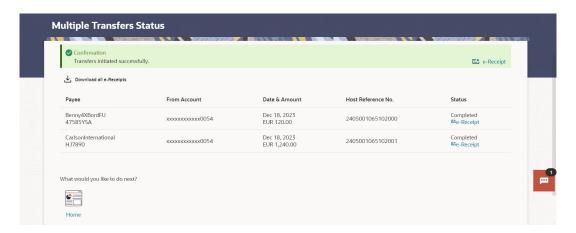
The **Multiple Transfers** screen with saved fund transfer details appear in editable form.

- 14. Perform one of the following actions:
 - Click Home to navigate to the dashboard.
 - Click Click Here to view the status of each transfer.

The Multiple Transfer - Status screen appears.



Figure 10-3 Multiple Transfers Status



Note

The fields which are marked as Required are mandatory.

Table 10-2 Multiple Transfers Status - Field Description

Field	Description
Payee	The payee towards whom fund transfer has been initiated. The payee nickname and the payee's account number are displayed.
From Account	The source account from which the funds are transferred.
Date & Amount	The date of transfer along with the amount that is transferred towards the payee's account.
Host Reference Number	The unique number generated on completion of the transaction in the Core Banking application.
Status	The status of the transaction. It could be:
	Completed
	• Failed
Action	The link to download the e-receipt of transaction.
Failure Reason	The reason for which a transfer failed is displayed against the specific transfer record.

- **15.** Perform one of the following actions:
 - Click the e-Receipt link against a particular record for which you want to download the e-receipt.
 - Click Download all e-Receipts link to download the e-receipts for all the transactions.
- FAQ



10.1 FAQ

- 1. Is there any limit on the number of payments that can be initiated at a time through multiple transfers?
 - Yes, the limit as defined by the bank will be in place. You will be displayed an error message if you try to add another transfer record once this limit has been met.
- 2. What happens if the transaction amount is less than set Transaction Limit?

 If the transaction amount is less than the minimum limit or more than the maximum transaction limit set by the Bank, the user will not be able to initiate the transfer.

Issue Demand Drafts

This topic describes the functionality, which enables users to request the issuance of demand drafts payable to either pre-registered or newly added payees.

To initiate a demand draft issue request to the saved payee, the user must first ensure that the payee i.e., the recipient of the demand draft is registered as a demand draft payee through the **Add Demand Draft Payees** feature. Once the payee is registered, the user can initiate a request to the bank to issue a demand draft. The overlay screen on the **Saved Payee** field allows the user to select the payee from the list of saved payees.

Pre-requisites:

- Transaction access is provided to the corporate user.
- Transaction working window is maintained.
- Required payees are maintained.
- Transaction limits are assigned to user to perform the transaction.

Features supported in application.

The user can request for two types of demand drafts:

- Domestic Demand Draft Where the draft is payable within the country.
- Cross Border Demand Draft Where the draft is payable outside the country.

Figure 11-1 Issue Demand Drafts - Workflow



- 1. Perform anyone of the following navigation to access the Issue Demand Drafts screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Payments**. Under **Payments**, then click **More Actions**, and then click **Issue Demand Drafts**.
 - From the Search bar, type Payments Issue Demand Draftsand press Enter.

The **Issue Demand Drafts** screen appears.

- <u>Demand Draft Issuance to Saved Payee</u>
 This topic provides the systematic instructions to users for initiating a request for a demand draft.
- <u>Demand Draft Issuance to New Payee</u>
 This topic provides the systematic instructions to users for initiating requests for demand drafts payable to payees not registered within the system.



FAQ

11.1 Demand Draft Issuance to Saved Payee

This topic provides the systematic instructions to users for initiating a request for a demand draft.

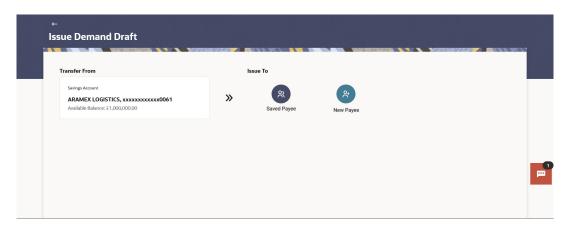
All Demand Draft payees (Domestic and Cross Border Demand Draft payees) created by the user are listed for selection. Details of the payee are auto populated on the transaction screen once a selection has been made. Based on the payee selection, the account for debiting funds towards the issue of the demand draft will get defaulted on the **Transfer From** field and user can change the source account if required. is selected. The user is then required to fill in details such as the amount for which the draft is to be drawn and the date on which the draft is payable, to initiate the demand draft request.

To issue demand draft to registered beneficiary:

1. Navigate to the Issue Demand Draft screen.

The Issue Demand Draft screen appears.

Figure 11-2 Issue Demand Draft



(i) Note

The fields which are marked as Required are mandatory.

Table 11-1 Issue Demand Draft- Field Description

Field Name	Description
Issue To	
Saved Payee	Option to select the existing payee to whom you wish to issue the demand draft. All the demand draft payees maintained will be listed for selection.
New Payee	Option to add new payee to whom you wish to issue the demand draft.



Table 11-1 (Cont.) Issue Demand Draft- Field Description

Field Name	Description
Transfer From	Displays the debit account details such as Account Type, Account Nick Name/Account Name, Branch code, Account currency and Available Balance. All the user's own accounts will be listed for selection.
Badge Type	Displays the type of the source account from which the funds are to be debited towards the payee. The options are: Islamic Conventional
Account Details	Displays details like - nick name, account number, branch, currency, current balance etc. based on configuration for account in day0.
Current Balance	The net balance in the selected source account is displayed against the Transfer From field once an account is selected.

2. Click on the **Transfer From** card.

The **Transfer From** overlay screen will appear with all the user's own accounts.

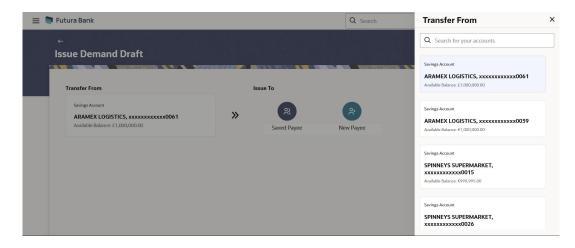
Perform one of the following actions:

- Select the source account from the list from which funds need to be drawn.
- Enter the search criteria and click the $^{\mathbb{Q}}$ icon to find the accounts.

(i) Note

Users can search for accounts by typing a few characters (type to search). This can be done in fields such as Account Type, Nickname, Account Name, Account Number, Currency, and Branch.

Figure 11-3 Issue Demand Draft- Transfer From overlay screen







The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 11-2 Issue Demand Draft- Transfer From overlay screen - Field Description

Field Name	Description
Search for you account	Allow user to search own accounts with the Account Type, Nickname, Account Name, Account Number, Currency, and Branch.
All the user's own accounts will be listed on the Transfer From overlay screen. Refer Transfer From Drawer section.	

- 3. Perform one of the following actions:
 - Under the Issue To section, click on the Saved Payee.

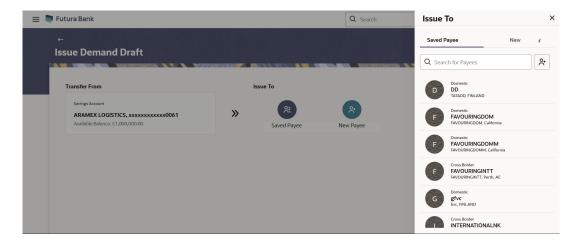
The **Issue To** overlay screen will appear with the **Saved Payee** tab appears.

(i) Note

- a. Users can also add new payee from the **New Payee** tab.
- b. Users can search the specific payees by typing a few characters (type to search). This can be done in fields such as Draft Type, Nickname, Favouring, City/Country.
- Click the cicon to add the new payee.

The system redirects to Add Demand Draft Payee screen.

Figure 11-4 Issue Demand Draft- Saved Payee







The fields which are marked as Required are mandatory.

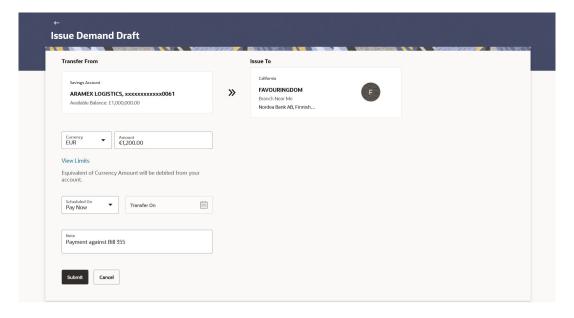
For more information on fields, refer to the field description table.

Table 11-3 Issue Demand Draft- Saved Payee - Field Description

Field Name	Description
Search for payee	Allow user to search payee with the Draft Type, Nickname, Favouring, City/Country.
All the saved payees listed on the Saved Payees overlay screen.	
The following details are displayed for each payee: Payee Photo/Initials, Draft Type, Nick Name, Favouring.	
Payee Photo/Initials	Displays the payee's photo, if uploaded, against each payee name. If the payee's photo is not uploaded, the initials of the payee will be displayed in place of the photo.
Draft Type	Displays the type of draft to be associated with the payee. It could be:
	DomesticCross Border
Payee Nickname	Displays the payee by their nick names defined at the time of payee creation.
Draft Favouring	Displays the name of the payee i.e., the intended recipient of the funds.

 On selection source account and beneficiary, the screen populates the Transfer To and Payment Details.

Figure 11-5 Issue Demand Draft







(i) Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 11-4 Issue Demand Draft - Field Description

Field Name	Description
Transfer From	Select the source account from which the funds are to be debited towards the issue of the demand draft.
Issue To	Select the payee to whom the demand draft is to be issued.
Currency	Select the currency in which the draft is to be issued. In case the draft being issued is a domestic demand draft, the currency will be the local currency of the country.
Amount	Specify the amount for which the draft is to be issued.
View Limits	Link to view the transaction limits. For more information on Limits, refer View Limits section.
Scheduled On	The facility to specify the date on which the demand draft is to be issued. The options are: Pay Now: Select this option if you wish to have the draft drawn on the same day. Pay Later: Select this option if you wish to have the draft drawn at a future date. If you select this option, you will be required to specify the date on which the draft is to be drawn.
Transfer On	Specify the date on which the draft is to be issued. This field appears if the option Pay Later is selected from the Scheduled On list.
Transfer From	Select the source account from which the funds are to be debited towards the issue of the demand draft.
Note	Specify a note or remarks for the transaction, if required.

- 5. From the **Currency** list, select the preferred currency.
- 6. In the **Amount** field, enter the amount for which the draft needs to be issued.
- 7. In the Scheduled On field, select the option to indicate whether the draft is to be issued for the same day or a date in the future.

Perform one of the following actions:

- If you select the Pay Now option, the draft will be issued on the same day.
- If you select the option **Pay Later**, select the date for when the draft is to be drawn.



- 8. In the **Note** field, specify a note or remarks.
- Perform one of the following actions:
 - Click Submit to initiate the request for the issue of the demand draft.

The **Review** screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to Add Payee screen.
- 10. Perform one of the following actions:
 - Verify the details and click Confirm.

The success message appears of request to create a new demand draft along with the reference number, host reference number, status and draft details.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to Add Payee screen.
- **11.** Perform one of the following actions from the confirmation page:
 - Click Transaction Details to view the details of the transaction.
 - Click Go to Dashboard to go to the Dashboard screen.
 - Click Go to Payments Overview to go to the Payment Overview page.
 - Click Issue Another Demand Draft to issue a new demand draft.

11.2 Demand Draft Issuance to New Payee

This topic provides the systematic instructions to users for initiating requests for demand drafts payable to payees not registered within the system.

Since the demand draft request is for an unregistered payee, the user is required to specify details of the payee along with demand draft details at the time of demand draft request.

Once the request for the demand draft is initiated, the user can register the payee as a payee by selecting the Add Draft Payee option provided on the confirm screen.

Users can initiate both domestic and cross-border requests for demand drafts. A Domestic Draft initiation request is a request to issue a draft that is payable at a location within the same country. Whereas a Cross Border demand draft request is a request to issue a draft that is payable at a location outside the country. To initiate an ad hoc Cross Border demand draft request, the user must specify the payee's details, including the amount and delivery specifications.

To initiate an demand draft request for new beneficiary:

- 1. Navigate to the Issue Demand Draft screen.
- 2. Click on the Transfer From card.

The **Transfer From** overlay screen will appear with all the user's own accounts.

- Select the source account from the list from which funds need to be drawn.
- Enter the search criteria and click the Q icon to find the accounts.





Users can search for accounts by typing a few characters (type to search). This can be done in fields such as Account Type, Nickname, Account Name, Account Number, Currency, and Branch.

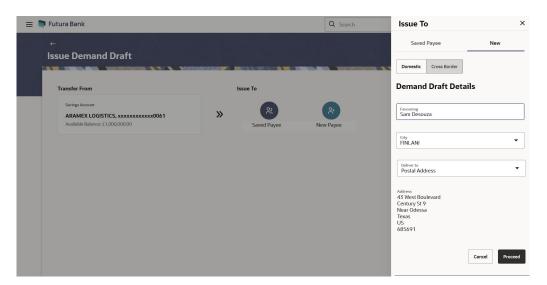
3. Under the Issue To section, click on the New Beneficiary...

The **Issue To** overlay screen will appear with **New Beneficiary** tab appears to add new beneficiary.

a. If you select the **Domestic** option in the **Draft Type** field:

The **Demand Draft Details** appears for the domestic draft.

Figure 11-6 Issue Domestic Demand Draft – New Payee



b. If you select the Cross Border option in the Draft Type field:

The **Demand Draft Details** appears for the cross border draft.



Figure 11-7 Issue Cross Border Demand Draft – New Payee

① Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 11-5 Field Description

Field Name	Description
Draft Type	Specify the type of draft to be associated with the payee. It could be:
	Domestic
	Cross Border
Demand Draft Details	
Favouring	Specify the name of the payee as it is to be printed on the demand draft.
Country	Specify the country in which the draft is to be payable.
City	Specify the name of the city in which the draft is payable.

- c. In the Favouring field, enter the name of the payee as it is to be printed on the draft.
- From the Country drop-down list, select the country at which the draft is to be payable.

(i) Note

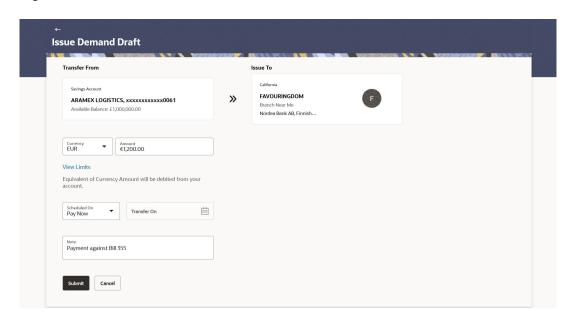
This field is enabled only for the **Cross Border** demand draft type.

- **e.** From the **City** drop-down list, select the name of the city at which the draft is to be payable.
- f. Perform one of the following actions:



- Click **Proceed** to proceed with the details entered.
- Click Cancel to cancel the process.
- g. From the **Delivery to** drop-down list, select the appropriate draft delivery option.
- 4. On entering the source account and demand draft details, the screen populates the **Transfer To** and **Payment details**.

Figure 11-8 Issue Demand Draft



Note

The fields which are marked as Required are mandatory.

Table 11-6 Field Description

Field Name	Description
Transfer From	Select the source account from which the funds are to be debited towards the issue of the demand draft.
Issue To	Enter the beneficiary details to whom the demand draft is to be issued.
Currency	Select the currency in which the draft is to be issued. In case the draft being issued is a domestic demand draft, the currency will be the local currency of the country.
Amount	Specify the amount for which the draft is to be issued.



Table 11-6 (Cont.) Field Description

Field Name	Description
View Limits	Link to view the transaction limits. For more information on Limits, refer <u>View</u> <u>Limits</u> section.
Scheduled On	The facility to specify the date on which the demand draft is to be issued. The options are: Pay Now: Select this option if you wish to have the draft drawn on the same day. Pay Later: Select this option if you wish to have the draft drawn at a future date. If you select this option you will be required to specify the date on which the draft is to be drawn.
Transfer On	Specify the date on which the draft is to be issued. This field appears if the option Pay Later is selected from the Scheduled On list.
Transfer From	Select the source account from which the funds are to be debited towards the issue of the demand draft.
Note	Specify a note or remarks for the transaction, if required.

- 5. From the **Currency** list, select the preferred currency.
- 6. In the Amount field, enter the amount for which the draft needs to be issued.
- In the Scheduled On field, select the option to indicate whether the draft is to be issued for the same day or a date in the future.

Perform one of the following actions:

- If you select the Pay Now option, the draft will be issued on the same day.
- If you select the option Pay Later, select the date for when the draft is to be drawn.
- 8. In the **Note** field, specify a note or remarks.
- Perform one of the following actions:
 - Click Submit to initiate the request for the issue of the demand draft.

The **Review** screen appears.

- Click Cancel to cancel the transaction.
- 10. Perform one of the following actions:
 - Verify the details and click Confirm.

The success message appears of request to create a new demand draft along with the reference number, host reference number, status and draft details.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous screen.
- **11.** Perform one of the following actions from the confirmation page:
 - Click Transaction Details to view the details of the transaction.



- Click **Go to Dashboard** to go to the Dashboard screen.
- Click Go to Payments Overview to go to the Payment Overview page.
- Click Issue Another Demand Draft to issue a new demand draft.

11.3 FAQ

- Can I initiate a future dated demand draft issuance request?
 You can initiate a future dated demand draft issuance request using the Schedule Later option.
- 2. What happens if I have set up a future dated draft issuance request, but don't have enough funds in my account on the transaction date for the transfer?
 Balance check will not be performed at the time of transaction initiation with future date.
 The transaction will get declined in case of insufficient funds in the account on the given transaction date.
- 3. What happens if the transaction amount is less than the set Transaction Limit? You will not be able to proceed with the initiation of the demand draft issuance if the amount you have specified is less than that of the set minimum transaction limit.

MT101 Instruction

This topic provides the systematic instructions for users to perform domestic and international fund transfers using the MT101 module and SWIFT MT101 instructions.

This allows users to debit funds from a single account and credit to multiple domestic and/or international accounts in a single transaction. On the MT101 Instruction screen, all tag option fields will be replaced with channels banking user friendly options. An MT101 Instruction consists of two parts:

- **a. General Information (Sequence A):** This is mandatory and contains debit party information like Sender's Reference, Instructing Party and Requested Execution Date.
- **b. Transaction Details (Sequence B)**: This component is repetitive and must be present at least once in the message.

Standard approval flow (Maker → Checker) is supported by the system, however, 'Send To Modify' feature is not supported. Bulk Uploads for MT101 Instructions is also not supported. Please note, this transaction will only be supported on desktop/laptop devices.

Pre-requisites:

- Transaction and account access are provided to the corporate user
- Approval rule set up for the corporate user to perform the actions
- Transaction working window is maintained
- Transaction limits are assigned to the user to perform the transaction
- External accounts to be added and mapped. Refer to section '16 External Account'

To initiate an MT101 instruction:

- Perform anyone of the following navigation to access the Create MT101 Instructions screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments. Under Payments, then click More Actions, and then select MT101 Instructions, then click Create MT101 Instructions.
 - From the Search bar, type **MT101 Instructions Create MT101 Instructions** and press **Enter**.

The **Create MT101 Instructions** screen appears.



Figure 12-1 MT101 Instruction

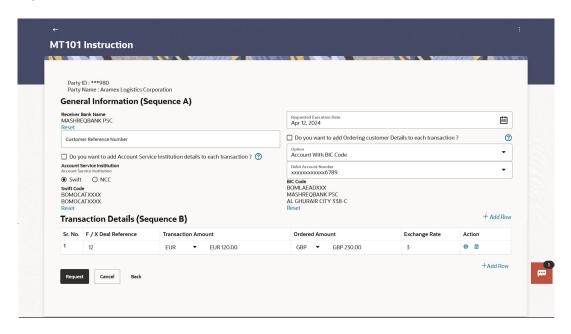
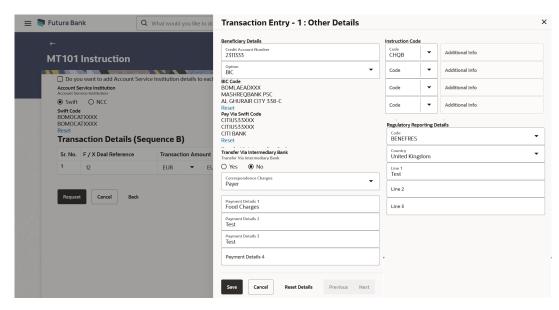


Figure 12-2 MT101 Instruction – Other Details Overlay screen



2. Navigate to the screen.

MT101 Instruction – Other Details Overlay screen (When Account Service Institution details and Ordering customer Details are added to each transaction)



Transaction Entry - 1: Other Details

**Transaction Entry - 1: Other Details

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tood Concel Assert Details Section Section

Figure 12-3 MT101 Instruction – Other Details Overlay screen

(i) Note

The fields which are marked as Required are mandatory.

Table 12-1 MT101 Instruction – Other Details Overlay screen - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Party Name	Displays the party name of the user.
The following fields are applicable for General Information (Sequence A) of MT101 Instruction:	
Receiver BIC Code	The BIC code of the receiver's bank. For more information, refer Lookups section.
Receiver Bank Name	Displays the receiver bank name. This field gets displayed on entering Receiver BIC Code .
Requested Execution Date	Specify the date on which all subsequent transactions should be initiated by the executing bank.



Table 12-1 (Cont.) MT101 Instruction – Other Details Overlay screen - Field Description

Et dans or	B
Field Name	Description
Customer Reference Number	The reference to the entire message assigned by the user.
Do you want to add Ordering customer Details to each transaction?	Option to add Ordering customer details to each transaction. (i) Note If there is only one debit account, the ordering customer must be identified in sequence A. Conversely, if multiple debit accounts are used, they must be identified for every transaction of Transaction Details (sequence B). Consequently, Ordering Customer details must be present in either sequence A or in each occurrence of Transaction Details(sequence B), but must never be present in both sequences, nor be absent from both sequences.
Option	Select the option if you do not wish to add Ordering customer details to each transaction. The options are: • Account with BIC Code • Account with Address This field is enabled if the user has not opted for the Do you want to add Ordering customer Details to each transaction? option.
BIC Code	Enter the instructing party's Business Identifier Code. This field is enabled if the Account With BIC Code option is selected in the Option field.
Debit Account Number	The external account from which money will be debited. This field is enabled if the user has not opted for the Do you want to add Ordering customer Details to each transaction? option.
Name/Address	Enter name and address of the instructing party. This field is enabled if the Account With Address option is selected in the Option field.
Address Line 1-4	The address of the instructing party. This field is enabled if the Account With Address option is selected in the Option field.
Do you want to add Account Service Institution details to each transaction ?	Option to add an Account Service Institution details to each transaction. (i) Note Account Service Institution may be present in either sequence A or in one or more occurrences of Transaction Details (sequence B), but must not be present in both sequences.



Table 12-1 (Cont.) MT101 Instruction – Other Details Overlay screen - Field Description

Field Name	Description
Account Service Institution	Option to select, if the account to be debited belongs to bank other than the receiver bank. The options are: Swift NCC
SWIFT Code	Enter debtor bank details, if the account to be debited belongs to bank other than the receiver bank. This field is enabled if the Swift option is selected in the Account Service Institution field.
NCC	Enter national clearing code details of debtor bank, if the account to be debited belongs to bank other than the receiver bank. This field is enabled if the NCC option is selected in the Account Service Institution field.
The following fields are applicable for Transaction Details (Sequence B) of MT101 Instruction.	
F/X Deal Reference	The foreign exchange contract reference.
Transaction Amount	The amount and currency for the respective transaction.
Ordered Amount	This amount is to be entered for cross-currency transactions, where the user has a valid F/X deal reference number. The user is to enter the converted ordering amount and currency.
Exchange Rate	The Exchange Rate specified while converting the transaction amount to ordering amount.
Action	The settings icon provisions the user to enter further details of the entry of Transaction Details (Sequence B.) The delete icon allows the user to delete the respective row.
Transaction Entry- Other Details	Below fields appears in the overlay window.
Credit Account Number	Account number of the creditor.
Option	User to select one of the following values: Name and Address: Represents name and address of creditor. BIC: Business Identifier Code of the creditor.
Payee Name/Address	Enter name and address of creditor. This field is enabled on selecting the Name and Address option.
Address Line 1-4	The address of creditor.
BIC Code	Enter Business Identifier Code of the creditor. This field is enabled on selecting the BIC option.
Pay Via Swift Code	This field represents the BIC code of the creditor's bank.
Transfer Via Intermediary Bank	Option to specify whether the fund transfer is to be done through intermediary bank or not. The options: Yes No
Swift Code	The BIC code of the intermediary bank to be entered. This field is enabled if Yes option is selected in the Transfer Via Intermediary Bank field.



Table 12-1 (Cont.) MT101 Instruction – Other Details Overlay screen - Field Description

Field Name	Description
Payment Details	The provisions the user to enter specific details about the transaction. Add up to 4 Payment Details, each of which must be no longer than 35.
Instruction Code	The instructions to be used between the ordering customer and the account servicer. Add up to 4 fields, each of which must be no longer than 35.
Regulatory Reporting Details	
Code	User to select BENEFRES , to enter Residence of the payee customer. Whereas, ORDERRES is to be selected to enter Residence of the ordering customer.
Country	User to enter address of payee or ordering customer based on the code selected.

3. In the Receiver BIC Code field, enter the BIC code of the receiver's bank.

The system displays the receiver bank name.

- 4. From the Requested Execution Date date picker list, select the date on which all subsequent transactions should be initiated by the executing bank.
- 5. Perform one of the following actions:
 - In the Do you want to add Ordering customer Details to each transaction? field.
 Select the checkbox if you wish to add Ordering customer Details to each transaction.
 - In the Option field, select the option if you do not wish to add Ordering customer details to each transaction.
 - a. From the **Debit Account Number** list, select the external account from which money will be debited.
 - b. If you select the Account With BIC Code option;
 - In the BIC Code field, enter the instructing party's Business Identifier Code, and Click Verify.
- In the Do you want to add Account Service Institution details to each transaction? field, select the checkbox if you wish to add Account Service Institution details to each transaction.
- In the Account Service Institution field, select the desired option if the account to be debited belongs to bank other than the receiver bank.

Perform one of the following actions:

- f you select Swift option;
 - In the **Swift Code** field, enter the debtor bank details, if the account to be debited belongs to bank other than the receiver bank, and click **Verify**.
- If you select NCC option;
 - In the **NCC** field, enter the national clearing code details of debtor bank, if the account to be debited belongs to bank other than the receiver bank.
- 8. Enter required details in the Transaction Details (Sequence B) section;



- In the F/X Deal Reference field, enter the foreign exchange contract reference number.
- **b.** In the **Transaction Amount** field, enter the amount and currency for the respective transaction.
- c. In the Ordered Amount field, enter the converted ordering amount and currency.
- d. In the Exchange Rate field, enter the exchange rate while converting the transaction amount to ordering amount.
- e. Click the setting icon to enter further details of the entry of **Transaction Details** (Sequence B).

The Transaction Entry -1:Other Details overlay screen appears.

- i. Enter all the required details.
- ii. Perform one of the following actions:
 - Click Save to save the details.
 - Click Reset Details to clear all entered details.
 - Click Cancel to navigate back to previous screen.

(i) Note

Perform one of the following actions:

- Click +Add Row to add new row in the Transaction Details (Sequence B) section.
- Click icon to delete the respective row.
- **9.** Perform one of the following actions:
 - Click on the Request to initiate the MT101 instruction.

The Review screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous page.
- 10. Perform one of the following actions:
 - Verify the details, and click Confirm.

The success message appears, along with the reference number.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous page.
- 11. Perform one of the following actions:
 - Click Home to go to the Dashboard screen.
 - Click Click View Other Transaction to view the entered other details for transaction.
 - Click Request New MT101 Instruction to initiate new MT101 instrucon.



MT101 Instructions Inquiry

This topic describes the MT101 Instructions Inquiry screen, which enables users to view all MT101 instructions that have been raised.

External Account

This topic describes external accounts as those belonging to customers who are initiating MT101 instructions.

MT101 Bilateral Agreement

This topic describes the MT101 module, which facilitates the transfer of funds, both domestically and internationally, through the transmission of SWIFT MT101 instructions to the user's bank.

12.1 MT101 Instructions Inquiry

This topic describes the MT101 Instructions Inquiry screen, which enables users to view all MT101 instructions that have been raised.

This screen lists down instructions based on search criteria defined in the provided search fields. Users can search for a record based on the BIC Code used to initiate the instruction, the reference number generated by the host or even by defining the execution date range. The number of transactions that are displayed on the Payment Status Inquiry summary screen by default, depends on the configuration set by the bank.

User can view additional details by clicking on the hyperlink provided on the host reference number. On clicking the eye icon, the system generated MT101 message will be displayed in a pop-up, which can be downloaded in PDF format.

Perform on of the following navigation to access the View MT101 Instructions screen.

- From the Dashboard, click Toggle menu, click Menu, then click Payments. Under Payments, then click More Actions, and then select MT101 Instructions, then click View MT101 Instructions.
- From the Search bar, type MT101 Instructions View MT101 Instructions and press
 Enter.

The View MT101 Instructions screen appears.

MT101 Instructions Inquiry - Summary

This topic provides the systematic instructions to user for viewing and searching MT101 instruction records.

MT101 Instruction Inquiry Details

This topic provides the systematic instructions to user to view comprehensive details for a selected MT101 instruction, specifically the General Information (Sequence A) and Transaction Entries (Sequence B) associated with a given MT101 instruction.

12.1.1 MT101 Instructions Inquiry - Summary

This topic provides the systematic instructions to user for viewing and searching MT101 instruction records.

To view / search for MT101 instruction records:

- 1. In the MT101 Instructions Inquiry screen, enter one or more search criteria as follows:
 - a. In the Receiver BIC Code field, enter the receiver's BIC code to search based on the BIC code of the recipient bank.

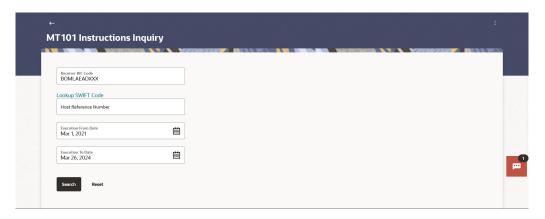


- b. In the Host Reference Number field, enter a transaction reference number of a instruction initiated to search for a MT101 record on the basis of transaction reference number.
- **c.** In the **Customer Reference Number** field, enter a customer reference number assigned by the user of a instruction initiated to search for a MT101 record.
- d. In the Execution Date Range fields, enter the range in the Execution From Date and Execution To Date to fetch MT101 instructions with execution date within the mentioned date range.
- e. Perform one of the following actions:
 - Click Search.

The search results appear; user can filter records based on the search criteria.

- Click Reset to reset the search criteria.
- Click Cancel to go to the Dashboard.

Figure 12-4 MT101 Instruction Inquiry



(i) Note

The fields which are marked as Required are mandatory.

Table 12-2 MT101 Instruction Inquiry - Field Description

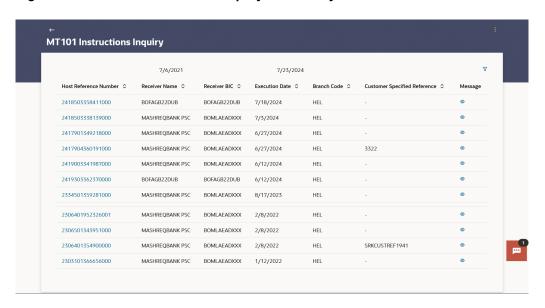
Field Name	Description
Receiver BIC Code	Search for an instruction by entering the Receiver bank of Outbound MT 101, which would also be the Account Servicing financial institution of the customer account from where payments are required to be made as per the MT101 requests.
Reference Number	Search for an instruction by entering the unique transaction reference number as generated by the host on transfer initiation.
Customer Reference Number	Search for an instruction by entering the reference number to the entire message assigned by the user.



Table 12-2 (Cont.) MT101 Instruction Inquiry - Field Description

Field Name	Description
Execution Date Range	Search for an instruction by entering the period in which the transaction was required to be executed by the bank.

Figure 12-5 MT101 Instruction Inquiry - Summary



(i) Note

The fields which are marked as Required are mandatory.

Table 12-3 MT101 Instruction Inquiry - Field Description

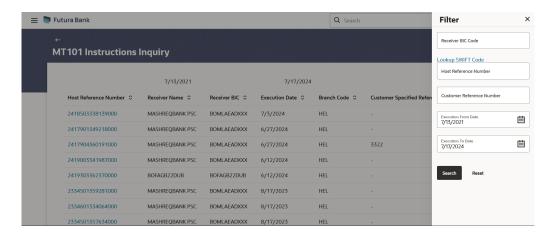
Field Name	Description
Search Results	The following fields are displayed for each MT101 instruction once the user clicks on the Search button after having entered search criteria.
Execution Date Range	Displays the period for an instruction in which the transaction was executed by the bank.
Host Reference Number	The unique reference number of the MT101 instruction assigned by the host system. This number appears as a hyperlink. The MT101 Instruction Details page will appear once the user clicks on this hyperlink.
Receiver Name	The name of the payee towards whom the funds have been transferred.
Receiver BIC Code	Receiver bank of Outbound MT 101, which would also be the Account Servicing financial institution of the customer account from where payments are required to be made as per the MT101 requests.



Table 12-3 (Cont.) MT101 Instruction Inquiry - Field Description

Field Name	Description
Execution Date	The date on which the transaction was required to be executed by the bank.
Branch Code	Displays the branch code of the payee's bank account.
Customer Specified Reference	Displays the Customer Reference number as provided while initiating the transfer.
Message	Displays the action to show the MT101 message generated. Click on the icon to view & download the generated MT101 message.

Figure 12-6 MT101 Instruction Inquiry - Filter Criteria



(i) Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 12-4 MT101 Instruction Inquiry - Field Description

Field Name	Description
Receiver BIC Code	Search for an instruction by entering the Receiver bank of Outbound MT 101, which would also be the Account Servicing financial institution of the customer account from where payments are required to be made as per the MT101 requests.
Host Reference Number	Search for an instruction by entering the unique transaction reference number as generated by the host on transfer initiation.
Customer Reference Number	Search for an instruction by entering the reference to the entire message assigned by the user.
Execution Date Range	Search for an instruction by entering the period in which the transaction was required to be executed by the bank.

2. Click the $\overline{}$ icon, the **Filter** overlay window appears.

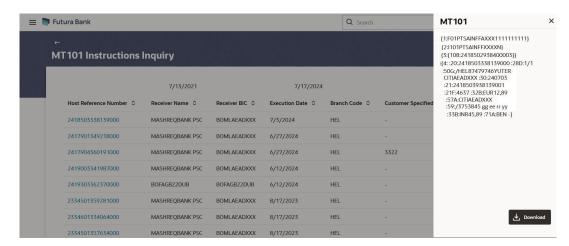


- Enter the new search criteria.
- Perform one of the following actions:
 - Click Search.

The based on the new criteria the new MT101 Instructions appears.

- Click Reset to clear the entered data.
- Click the icon, the MT101 Message popup appears.

Figure 12-7 MT101 Message popup



Perform one of the following actions:

- Click the Download download message in the pdf format.
- Click on the Host Reference Number link to view the MT101 Instructions Inquiry details.

The MT Instruction Details screen appears.

12.1.2 MT101 Instruction Inquiry Details

This topic provides the systematic instructions to user to view comprehensive details for a selected MT101 instruction, specifically the General Information (Sequence A) and Transaction Entries (Sequence B) associated with a given MT101 instruction.

This screen can be accessed through the MT101 Instructions Inquiry Summary screen by clicking on the transaction reference number hyperlink of a specific instruction record.

To view details of a MT101 instruction:

- In the MT101 Instructions Inquiry screen, enter one or more search criteria as follows:
- 2. Click Search.

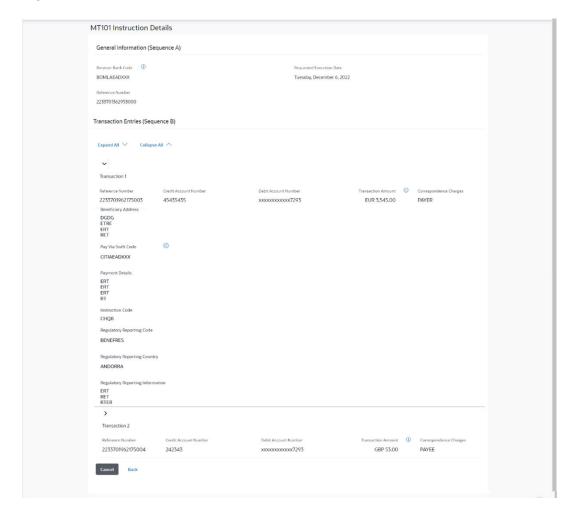
The system lists all the MT101 Instructions raised.

3. Click on the **Host Reference Number** link of the specific MT101 instruction record whose details you wish to view.

The **MT101 Instruction Details** screen appears with all the details of the MT101 Instruction.



Figure 12-8 MT101 Instruction Details



① Note

The fields which are marked as Required are mandatory.

Table 12-5 MT101 Instruction Details - Field Description

Field Name	Description
General Information (Sequence A)	
Receiver Bank Code	The BIC code of the receiver's bank.
	Click the (i) icon to view additional bank details.
Reference Number	The reference to the entire message assigned by the user.
Requested Execution Date	The date on which the MT101 Instruction is scheduled to execute.
Ordering BIC	The ordering BIC code of the receiver's bank.
	Click the (i) icon to view additional bank details.



Table 12-5 (Cont.) MT101 Instruction Details - Field Description

Field Name	Description
Account Service Institution (Swift)	Option provided if the account to be debited belongs to bank other than the receiver bank.
Transaction Entries (Sequence B)	This section displays the transaction entries as fetched from the host system. Following details are displayed for each transaction:
Reference Number	The reference number assigned to the transaction by the host system.
Credit Account Number	The creditor's account number
Debit Account Number	The debtor's account number
Transfer Amount	The currency and amount of the transaction.
	Click the (i) icon to view the F/X details.
Initiated On	The date on which the transaction has been initiated.
Correspondence Charges	Any charges that were involved in the transfer.
Click > icon adjacent to transaction to view the details of the specific transaction. The following field appears when expanding the transaction.	
Beneficiary Address	Displays the payee address.
Pay Via Swift	Displays the BIC code of the creditor's bank. Click the icon to view bank details.
Payment Details	The specific details about the transaction.
Instruction Code	The instructions used between the ordering customer and the account servicer.
Regulatory Reporting Code	User to select BENEFRES , to enter Residence of the payee customer. Whereas, ORDERRES is to be selected to enter Residence of the ordering customer.
Regulatory Reporting Country	The address of payee or ordering customer based on the code selected.
Regulatory Reporting Information	Displays the Regulatory Reporting Information.

12.2 External Account

This topic describes external accounts as those belonging to customers who are initiating MT101 instructions.

These accounts are held and serviced at the financial institution who receives the MT101 request from our bank or at the final account servicing institution. These accounts could also be owned by the ordering customer which the instructing customer has explicit authority to debit, for example, a subsidiary account.

• Add External Account

This topic provides the systematic instructions to users for adding multiple external accounts for the purpose of ordering MT101 instructions.



List External Account

This topic provides the systematic instructions to users for listing all added external accounts.

12.2.1 Add External Account

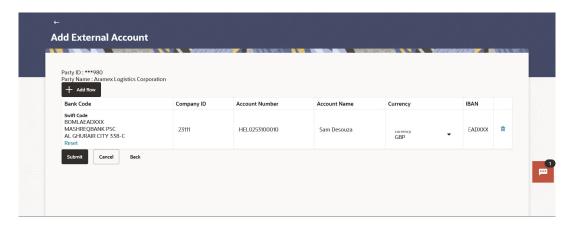
This topic provides the systematic instructions to users for adding multiple external accounts for the purpose of ordering MT101 instructions.

To add an external account:

- 1. Perform anyone of the following navigation to access the Add External Account screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Payments** .
 - Under Payments, then click More Actions, and then select External Account, then click Add External Account.
 - From the Search bar, type External Account Add External Accountand press Enter.

The **Add External Account** screen appears.

Figure 12-9 Add External Account



Note

The fields which are marked as Required are mandatory.

Table 12-6 Add External Account - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Party Name	Displays the party name of the user.
Bank Code / Swift Code	Enter debtor bank details, if the account to be debited belongs to bank other than the receiver bank.



Table 12-6 (Cont.) Add External Account - Field Description

Field Name	Description
Lookup SWIFT Code	Select this option to search the SWIFT code. For information, refer Lookups section.
	① Note
	Click Reset to clear the data entered.
Bank Details	Displays the BIC Code and Bank Details for Domestic type of payment type or the SWIFT Code and Bank Details for Cross Border type of payment type.
Company ID	Party ID of the company where the account is maintained.
Account Number	Account number for the applicable company ID.
Account Name	Account name for the applicable company ID.
Currency	Currency of the maintained account for the party.
IBAN	The International bank account number (IBAN) of the debtor.

- 2. In the **Swift Code** field, enter the debtor bank details, if the account to be debited belongs to bank other than the receiver bank, and click **Verify**.
- 3. In the **Company ID** field, enter the company id for the external account.
- 4. In the Account Number field, enter the account number for the applicable company id.
- 5. In the Account Name field, enter the account name for the applicable company id.
- From the Currency drop-down list, select the applicable currency in which the account is maintained.
- In the IBAN field, enter the IBAN number maintained for the account.

(i) Note

Perform one of the following actions:

- Click +Add Row to add a new row.
- Click the to delete the respective row.
- 8. Perform one of the following actions:
 - Click Submit to save the changes.

The **Review** screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous screen.
- **9.** Perform one of the following actions:
 - Verify the details and click Confirm.

The success message of Add External Account successfully appears along with the transaction reference number, and Status.



- Click Cancel to cancel the transaction.
- 10. Click **Home** to navigate to the dashboard.

The request for external accounts gets submitted to the payment processor. Out of the box this is qualified with Oracle Banking Payments (OBPM).

12.2.2 List External Account

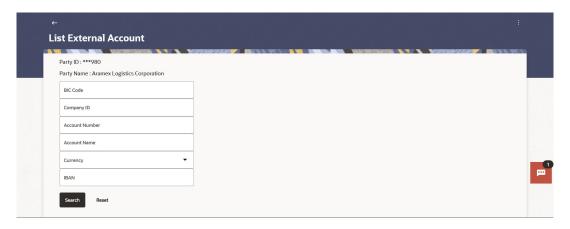
This topic provides the systematic instructions to users for listing all added external accounts.

To list an external account:

- 1. Perform anyone of the following navigation to access the **List External Account** screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments. Under Payments, then click More Actions, and then select External Account, then click List External Account.
 - From the Search bar, type External Account List External Accountand press Enter.

The List External Account screen appears.

Figure 12-10 List External Account – Search Criteria



(i) Note

The fields which are marked as Required are mandatory.

Table 12-7 List External Account – Search Criteria - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Party Name	Displays the party name of the user.
Search Criteria	
BIC Code	BIC Code of the bank where the company account is maintained.



Table 12-7 (Cont.) List External Account – Search Criteria - Field Description

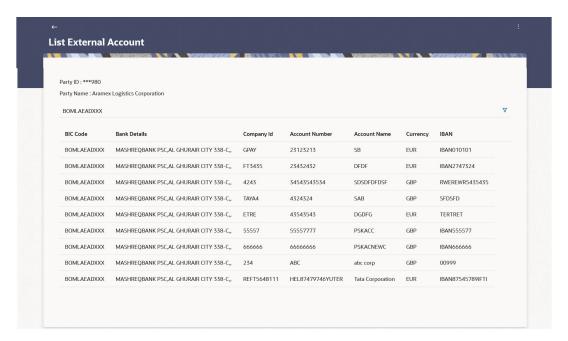
Field Name	Description
Company ID	Party ID of the company where the account is maintained.
Account Number	Account number for the applicable company ID.
Account Name	Account name for the applicable company ID.
Currency	Currency of the maintained account for the party.
IBAN	The International bank account number (IBAN) of the debtor.

- 2. Enter the search criteria.
- Perform one of the following actions:
 - Click Search.

Based on the search criteria the records appear on the List External Account screen.

Click Reset to clear the data entered.

Figure 12-11 List External Account – Summary





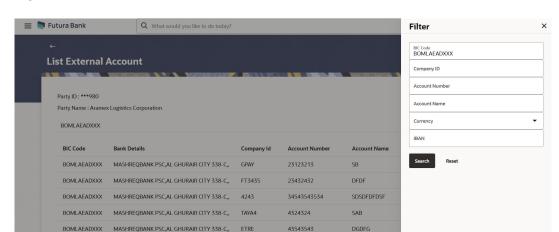


Figure 12-12 List External Account – Filter Criteria

4. Click the $\overline{}$ icon to enter new criteria in Filter overlay screen.

Based on the defined criteria you can view the details.

Perform one of the following actions:

- Click Search to search with the new criteria.
- Click Reset to clear the entered data.

12.3 MT101 Bilateral Agreement

This topic describes the MT101 module, which facilitates the transfer of funds, both domestically and internationally, through the transmission of SWIFT MT101 instructions to the user's bank.

A bank can play one of 2 possible roles in an MT101 instruction:

- Executing Bank
- Forwarding Bank

Executing Bank Agreement

In this role, the MT101 instruction ends at the bank and it in turn leads the bank to initiate a payment (either a SWIFT or a local payment or an Within Bank transfer).

For this case, the bank needs to have an agreement in place with the sender bank.

Inbound Agreement

This topic provides the systematic instructions to user to specify the debit accounts covered by an agreement, as well as the sender banks from which payment instructions will be accepted.

Outbound Agreement

This topic provides the systematic instructions to user for defining the bilateral agreement applicable to the outward leg of an MT101 instruction when the bank acts as the forwarding bank.

Inbound Agreement Inquiry

This topic provides the systematic instructions to users for listing the existing inbound agreements.



Outboud Agreement Inquiry

This topic provides the systematic instructions to user for listing existing outbound agreements.

12.3.1 Inbound Agreement

This topic provides the systematic instructions to user to specify the debit accounts covered by an agreement, as well as the sender banks from which payment instructions will be accepted.

The agreement will have a time period defined during which it will be treated as a valid agreement.

The agreements initiated from OBDX will be stored in OBPM and therefore will be effective for incoming MT101 transactions that hit OBPM for the executing bank scenario.

To define inbound agreement:

- Perform anyone of the following navigation to access the Inbound Agreement screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 Under Payments, then click More Actions, and then select MT101 Instructions,
 - From the Search bar, type MT101 Instructions Inbound Agreement and press Enter.

The **Inbound Agreement** screen appears.

then click Inbound Agreement.

Inbound Agreement Party ID: ***980 Party Name : Aramex Logistics Corporation Apr 12, 2024 End Date Allowed Accounts Institution Code O Institution Name 0 Account Number Currency Limit BOMLAEADXXX Q MASHREOBANK PSC xxxxxxxxxxxxx0046 EUR

Figure 12-13 Inbound Agreement

(i) Note

 \checkmark

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

GBP

EUR

USD

EUR

xxxxxxxxxxxx0035

xxxxxxxxxxxx0094

Cancel



Table 12-8 Inbound Agreement - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Party Name	Displays the party name of the user.
Start Date	The Start Date of the agreement.
End Date	The End Date of the agreement.
Cut Off Hour	Provide the Cutoff hour for the agreement.
Cut Off Minute	Provide the Cutoff minute for the agreement.
Allowed Accounts	Select all the accounts for which Inbound agreement is applicable.
Account Number	Displays all the accounts applicable to the party. User can select the accounts for which Inbound Agreement is required.
Currency	Displays currency for each account.
Limit	Displays limit maintained (if any) for each account
Allowed Senders	
Institution Code	The BIC code of the allowed sending institution.
Institution Name	Displays the institution name of the sender.

- 2. From the **Start Date** date picker list, select the start Date of the agreement.
- 3. From the **End Date** date picker list, select the end Date of the agreement.
- 4. In the **Cut Off Hour** field, enter the cut off hour.
- 5. In the **Cut Off Minute** field, enter the cut off minute.
- 6. Under the **Account Number** column, select the checkbox(es) against the accounts for which **Inbound Agreement** is required.
- 7. In the **Institution Code** field, enter the BIC code of the allowed sending institution, and click on the icon.

The system displays the **Search Swift Code** popup window, where user can search by **BIC Code** & **Country** or **Bank Name** & **Country**. Click **Search**, system displays the institution name of the sender.

(i) Note

- a. Click the Q icon to search Institution code.
- b. Click on the + Add Row to add a new detail record.
- c. Click the icon to delete the record.
- 8. Perform one of the following actions:
 - Click Submit to submit all the transfer records to the bank.

The **Review** screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to the previous page.
- Perform one of the following actions:
 - Verify the details and click Confirm.



The success message inbound agreement creation appears along with the transfer reference number, and Status.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to the previous screen.
- 10. Click OK .

12.3.2 Outbound Agreement

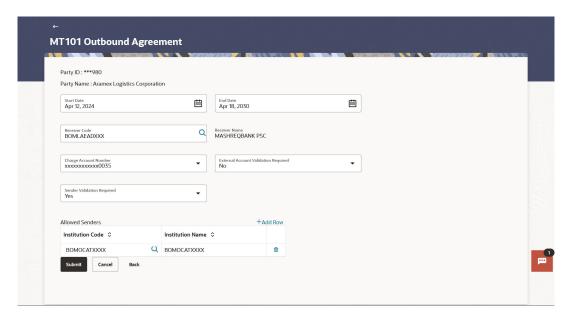
This topic provides the systematic instructions to user for defining the bilateral agreement applicable to the outward leg of an MT101 instruction when the bank acts as the forwarding bank.

To define outbound agreement:

- 1. Perform anyone of the following navigation to access the **Outbound Agreement** screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under **Payments**, then click **More Actions**, and then select **MT101 Instructions**, then click **Outbound Agreement**.
 - From the Search bar, type MT101 Instructions Outbound Agreement and press Enter.

The **Outbound Agreement** screen appears.

Figure 12-14 Outbound Agreement





The fields which are marked as Required are mandatory.



Table 12-9 Outbound Agreement - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Party Name	Displays the party name of the user.
Start Date	The start date of the outbound agreement.
End Date	The end date of the outbound agreement.
Receiver Code	The BIC code of the receiver's bank. For more information, refer Lookups section.
	Note Click Lookup Swift Code to search the Receiver Bank based on the BIC Code.
	Click Reset to change the Receiver bank.
Receiver Bank Name	Displays the receiver bank name. This field gets displayed on entering Receiver BIC Code.
Charge Account Number	The account from which charges will be deducted.
External Account Validation Required	Option to specify whether external account validation is required or not. The options are: Yes No
Sender Validation Required	Option to specify whether sender validation is required or not. The options are: Yes No
Allowed Senders	The Allowed Senders section is enabled if the Yes option is selected in the Sender Validation Required drop-down list.
Institution Code	The BIC code of the allowed sending institution.
Institution Name	Displays the Institution name of the sender.

- 2. From the **Start Date** date picker list, select the start Date of the outbound agreement.
- 3. From the **End Date** date picker list, select the end Date of the outbound agreement.
- 4. In the **Receiver Code** field, enter the BIC code of the receiver's bank, and click on the icon.

The system displays the **Search Swift Code** popup window, where user can search by BIC Code & Country or Bank Name & Country.

Click **Search**, system displays the receivername of the sender.



- a. Click the Q icon to search Receiver code.
- b. Click on the + Add Row to add a new detail record.
- c. Click the icon to delete the record.
- From the Charge Account Number list, select the account from which charges will be deducted.
- **6.** From the **External Account Validation Required** list, select the option to specify whether external account validation is required or not.
- From the Senders Validation Required list, select the option to whether sender validation is required or not.

Perform one of the following actions:

- If you select Yes option;
 - a. In the **Institution Code** field, enter the BIC code of the allowed sending institution, and click $^{\mathbb{Q}}$ on the icon.

The system displays the **Search Swift Code** popup window, where user can search by BIC Code & country or Bank Name & Country.

Click **Search**, system displays the institution name of the sender.



- i. Click the Q icon to search Institution code.
- 8. Perform one of the following actions:
 - Click Submit to save the changes.

The **Review** screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous screen.
- 9. Perform one of the following actions:
 - Verify the details and click Confirm.

The success message outbound agreement creation appears along with the transfer reference number, and Status.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to Add Payee screen.
- 10. Click OK .

12.3.3 Inbound Agreement Inquiry

This topic provides the systematic instructions to users for listing the existing inbound agreements.



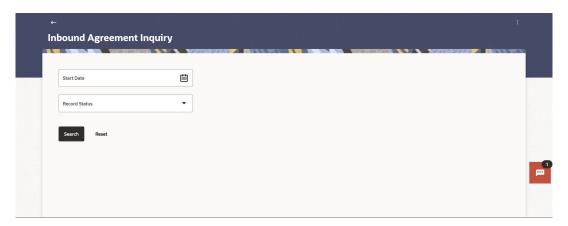
To view the inbound agreements:

- Perform anyone of the following navigation to access the Inbound Agreement Inquiry screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Payments** .
 - Under **Payments**, then click **More Actions**, and then select **MT101 Instructions**, then click **Inbound Agreement Inquiry**.
 - From the Search bar, type MT101 Instructions Inbound Agreement Inquiryand press Enter.

The **Inbound Agreement Inquiry** screen appears.

- 2. From the **Start Date** date pickerlist, select the appropriate start date of the inbound agreement.
- 3. From the **Record Status** list, select the status of the inbound agreement by which you wish to search.
- 4. Perform one of the following actions:
 - Click **Search** to view the list of inbound agreement remittance.
 - Based on the defined criteria the search result appears.
 - Click Reset to clear the details entered.
 - Click Cancel to cancel the transaction.

Figure 12-15 Inbound Agreement Inquiry - Search Criteria





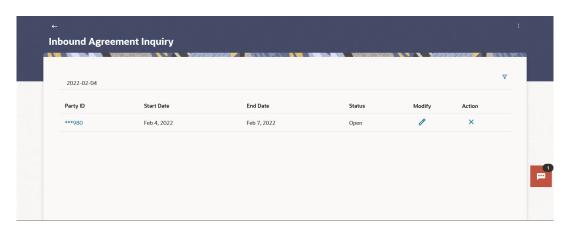
The fields which are marked as Required are mandatory.



Table 12-10 Inbound Agreement Inquiry - Search Criteria - Field Description

Field Name	Description
Start Date	The Start Date of the agreement by which you wish to search the inbound agreement.
Record Status	The record status by which you wish to search the inbound agreement.

Figure 12-16 Inbound Agreement Inquiry - Summary



① Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 12-11 Inbound Agreement Inquiry - Summary - Field Description

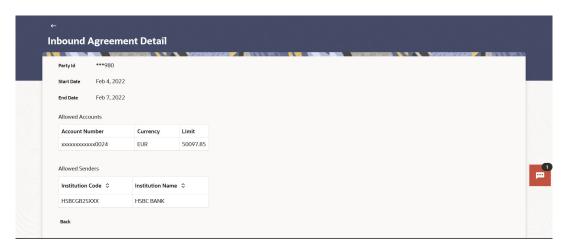
Field Name	Description
Start Date	The Start Date of the agreement
Party ID	Displays the party ID of the user.
Start Date	Displays the Start Date of the agreement.
End Date	Displays the End Date of the agreement
Status	Displays the current status of the agreement.
Modify	Icon to modify the inbound agreement.
Action	Icon to close the inbound agreement

Click on the Party ID link against the inbound agreement record whose details you wish to view.

The **Inbound Agreement Details** screen appears.



Figure 12-17 Inbound Agreement Details



Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 12-12 Inbound Agreement Details - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Start Date	Displays the Start Date of the agreement.
End Date	Displays the End Date of the agreement.
Allowed Accounts	
Account Number	Displays the accounts applicable to the party.
Currency	Displays the currency for each account.
Limit	Displays the limit maintained for each account.
Allowed Senders	
Institution Code	Displays the BIC code of the allowed sending institution.
Institution Name	Displays the institution name of the sender.

Perform one of the following actions:

- Click Back to navigate back to previous screen.
- Click the $\frac{1}{2}$ icon to enter new criteria in overlay screen. Based on the new criteria you can view the details.



Filter

Filter

Start Date

Feb 4, 2022

Feb 7, 2022

Open

Filter

**Start Date

**Date

**

Figure 12-18 Inbound Agreement Inquiry - Filter Criteria

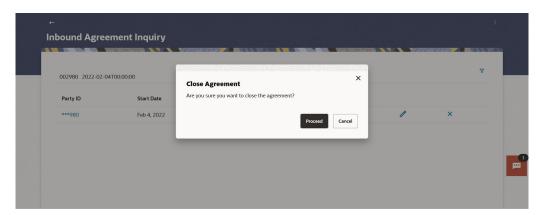
Click the icon under Modify column to modify the inbound agreement.

The system is redirects to the **MT101 Inbound Agreement** screen.

• Click on the X icon under Action column to close the inbound agreement.

The **Warning** popup appears to confirm the closure of the agreement.

Figure 12-19 Inbound Agreement Details- Close Agreement



Perform one of the following actions:

- Click **Proceed** to close the inbound agreement.
 The success message of inbound agreement closed appears.
- Click Cancel to cancel the transaction.

12.3.4 Outboud Agreement Inquiry

This topic provides the systematic instructions to user for listing existing outbound agreements.

To view the outbound agreements:

 Perform anyone of the following navigation to access the Outboud Agreement Inquiry screen.

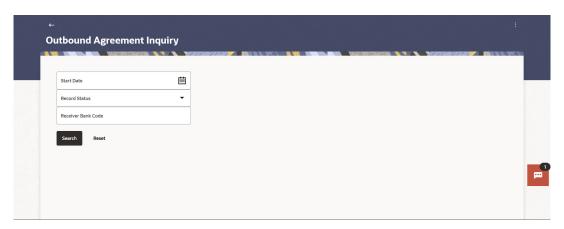


- From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under Payments , click MT101 Bilateral Agreement , and then click Outboud Agreement Inquiry.
- From the Search bar, type MT101 Bilateral Agreement Outboud Agreement Inquiryand press Enter.
- Access through the kebab menu of transactions available under the Payments Inquires.

The **Outboud Agreement Inquiry** screen appears.

- From the Start Date date pickerlist, select the appropriate start date of the outbound agreement.
- **3.** From the **Record Status** list, select the status of the inbound agreement by which you wish to search.
- 4. In the **Receiver Bank Code** field, enter the BIC code of the receiver's bank.
- 5. Perform one of the following actions:
 - Click Search to view the list of outbound agreement remittance.
 - Based on the defined criteria the search result appears.
 - Click Reset to clear the details entered.

Figure 12-20 Outboud Agreement Inquiry - Search Criteria



Note

The fields which are marked as Required are mandatory.

Table 12-13 Field Description

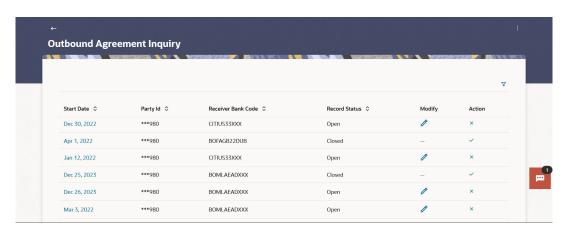
Field Name	Description
Start Date	The Start Date of the agreement by which you wish to search the outbound agreement.



Table 12-13 (Cont.) Field Description

Field Name	Description
Record Status	The record status by which you wish to search the outbound agreement.
Receiver Bank Code	The BIC code of the receiving institution by which you wish to search the outbound agreement.

Figure 12-21 Outboud Agreement Inquiry - Summary



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 12-14 Outboud Agreement Inquiry - Summary - Field Description

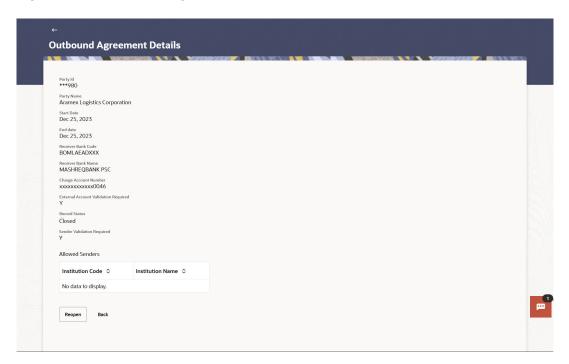
Field Name	Description
Start Date	The Start Date of the agreement
Party ID	Displays the party ID of the user.
Receiver Bank Code	Displays the BIC code of the receiving institution.
Record Status	Displays the current record status of the outbound agreement.
Modify	Displays the option to modify the outbound agreement.

6. Click on the **Start Date** link against the outbound agreement record whose details you wish to view.

The Outboud Agreement Details screen appears.



Figure 12-22 Outboud Agreement Details





The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 12-15 Outboud Agreement Details - Field Description

Field Name	Description
Party ID	Displays the party ID of the user.
Party Name	Displays the party name of the user.
Start Date	Displays the Start Date of the agreement.
End Date	Displays the End Date of the agreement.
Receiver Bank Code	Displays the BIC code of the receiving institution.
Receiver Bank Name	Displays the receiving institution name.
Charge Account Number	Displays the account from which charges will be deducted.
External Account Validation Required	Displays whether external account validation is required or not.
Record Status	Displays the current record status of the agreement.
Sender Validation Required	Displays whether sender validation is required or not.
Allowed Senders	
Institution Code	Displays the BIC code of the allowed sending institution.
Institution Name	Displays the institution name of the sender.

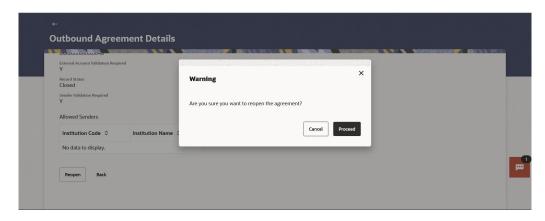
Perform one of the following actions:



Click Reopen to reopen the outbound agreement.

The **Warning** popup appears to confirm the reopening of the agreement.

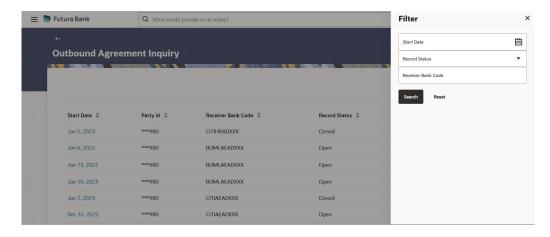
Figure 12-23 Outbound Agreement Details- Reopen Agreement



Perform one of the following actions:

- Click **Proceed** to reopen the outbound agreement.
 - The success message of Outbound agreement reopened appears.
- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous screen.
- 7. Perform one of the following actions:
 - Click the icon to enter new criteria in overlay screen. Based on the new criteria you can view the details.

Figure 12-24 Outboud Agreement Inquiry - Filter Criteria



Note

The fields which are marked as Required are mandatory.



For more information on fields, refer to the field description table.

Table 12-16 Outboud Agreement Inquiry - Filter Criteria - Field Description

Field Name	Description
Start Date	The Start Date of the agreement by which you wish to search the outbound agreement.
Record Status	The record status by which you wish to search the outbound agreement.
Receiver Bank Code	The BIC code of the receiving institution by which you wish to search the outbound agreement.

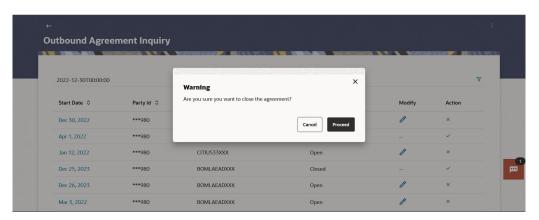
Click the icon under Modify column to modify the outbound agreement.

The system is redirects to the **MT101 Outbound Agreement** screen.

• Click on the X icon under Action column to close the inbound agreement.

The Warning popup appears to confirm the closure of the agreement.

Figure 12-25 Outbound Agreement Details- Close Agreement



Perform one of the following actions:

- Click Proceed to close the outbound agreement.
 - The success message of Outbound agreement closed appears.
- Click Cancel to cancel the transaction.

Positive Pay

This topic describes Positive Pay, an electronic authentication system that enables users to transmit cheque details to the bank prior to processing.

Positive Pay is a process to deter cheque fraud. A person issuing cheques enters details of the cheques into the system. The details get verified when the issued cheque circles back to the issuer's bank for clearing. Any discrepancy in the data cheque data entered on the system and the actual cheque received will result in payment being declined.

Pre-requisites:

Transaction access is provided to the corporate user.

Add Positive Pay

This topic provides the systematic instructions to users for creating Positive Pay requests for cheques that have been issued.

List Positive Pay

This topic provides the systematic instructions to user for listing all the Positive Pay requests.

13.1 Add Positive Pay

This topic provides the systematic instructions to users for creating Positive Pay requests for cheques that have been issued.

When the cheque is presented to the bank for payment via CTS Clearing, the bank will compare the instrument details received against the details user send.

To create a positive pay requests:

- 1. Perform anyone of the following navigation to access the Add Positive Pay screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments.
 - Under **Payments**, then click **More Actions**, and then click **Positive Pay**, and then click **Add Positive Pay**.
 - From the Search bar, type Positive Pay Add Positive Payand press Enter.

The Add Positive Pay screen appears.

- 2. From the **Debit Account Number** list, select a CASA (Current select a CASA (Current Account and Savings Account) account from which payments is to be debited.
- Under the Add Cheque section.
 - In the Cheque Number field, enter the cheque number of the cheque to be issued to the beneficiary.
 - b. In the **Payee** field, enter the beneficiary's name to whom cheque is issued.
 - c. From the **Cheque Date** date picker list, select the cheque issuance date.
 - d. In the Amount field, enter the cheque amount of the cheque to be issued to the beneficiary.
 - e. In the **Remark** field, add comment related to cheque issuance.



Click on the + icon to cheque details.

The record gets added under the **Records Added** section.

Note

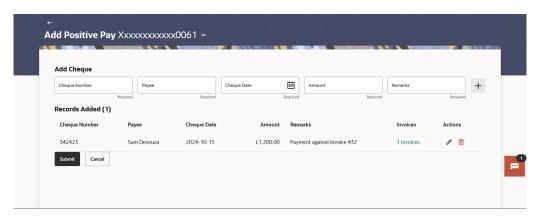
Click on the + icon to add a new cheque detail record.

- a. Click the icon against the cheque record to update the cheque record details.
- b. The system enables the fields in editable mode.

Perform one of the following actions:

- Update the details and click the icon to save changes.
- Click the X icon to cancel the changes.
- Click the iii icon against the cheque record to delete the record.

Figure 13-1 Add Positive Pay



(i) Note

The fields which are marked as Required are mandatory.

Table 13-1 Add Positive Pay - Field Description

Field Name	Description
Debit Account Number	A CASA (Current Account and Savings Account) account from which payments is to be debited.
Add Cheque section	
Cheque Number	The cheque number of the cheque to be issued to the payee.
Payee	The payee's name to whom cheque is issued.
Cheque Date	The cheque issuance date.



Table 13-1 (Cont.) Add Positive Pay - Field Description

Field Name	Description
Amount	The cheque amount of the cheque to be issued to the payee.
Remark	The comment related to cheque issuance.
Record Added section	
Total count of record	Displays the total number of cheque details added.
Cheque Number	The cheque number of the cheque to be issued to the payee.
Payee	The payee's name to whom cheque is issued.
Cheque Date	The cheque issuance date.
Amount	The cheque amount of the cheque to be issued to the payee.
Remark	The comment related to cheque issuance.
Invoices	Displays the number of invoices added. Displays Add Invoice link in case of no invoice is added, click on the link to add invoice details.
Actions	Actions can be performed against the record. The options are: Edit- to update the record details. Delete - to delete the record added

4. Click on the **Add Invoice** link under Invoices column to add the details.

The **Add Invoice** popup appears.

- **a.** In the **Invoice Number** field, enter the invoice number associated with the cheque issuance.
- **b.** In the **Description** field, enter the description associated with the cheque issuance.
- **c.** From the **Invoice Date** date picker list, select the invoice date for the cheque issuance.
- d. In the **Amount** field, enter the cheque amount.
- e. Click on the + icon to add the new invoice detail record.

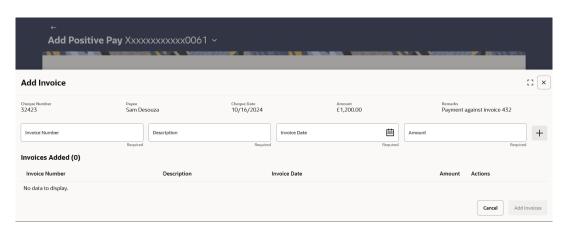


User can add multiple invoice details against a single issued cheque.

f. Click **Add Invoices** to save the invoices details. Click **Cancel** to cancel the transaction.



Figure 13-2 Invoices popup



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 13-2 Invoices popup - Field Description

Field	Description
Invoice Number	Number of the invoice as a supporting document against the issued cheque.
Description	Description added for the invoice created against the issued cheque.
Invoice Date	Date on which invoice is created.
Amount	Invoice amount.
Actions	Actions can be performed against the record. The options are:
	Edit- to update the record details.
	Delete - to delete the record added

- Perform one of the following actions:
 - Click Submit to save the changes.

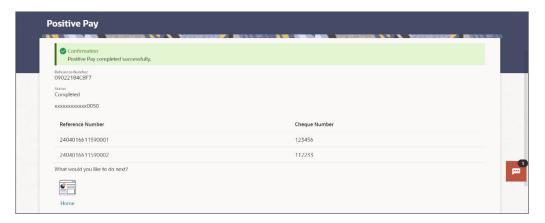
The **Review** screen appears.

- Click Cancel to cancel the transaction.
- Click Back to navigate back to previous screen.
- 6. Perform one of the following actions:
 - Verify the details and click Confirm.

The success message of Positive Pay completed appears along with the transfer request number, and Positive Pay Status.



Figure 13-3 Positive Pay Confirmation screen



- Click Cancel to cancel the transaction.
- Click Back to navigate back to Add Payee screen.
- 7. Perform one of the following actions from the confirmation page:
 - Click Transaction Details to view the details of the transaction.
 - Click View Positive Pay to go to View Positive Pay screen.
 - Click Make Another Positive Pay to initiate another request of adding cheque.
 - Click Go to Dashboard to go to the Dashboard screen.
 - Click Go to Payments Overview to go to the Payment Overview page.

13.2 List Positive Pay

This topic provides the systematic instructions to user for listing all the Positive Pay requests.

It gives summarize details of the request which includes Debit account number, cheque number, beneficiary number, issue date, cheque amount, status, and action etc.

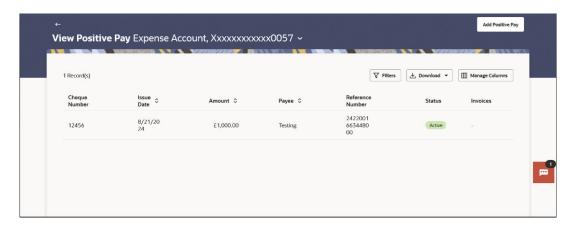
To list the positive pay requests:

To list the positive pay requests.

- Perform anyone of the following navigation to access the View Positive Pay screen.
 - From the Dashboard, click Toggle menu, click Menu, then click Payments. Under Payments, then click More Actions, and then click Positive Pay, and then click View Positive Pay.
 - From the Search bar, type Positive Pay View Positive Payand press Enter
- The list of all the positive pay appears on the View Positive Pay screen.
- From the Debit Account Number list, select a CASA (Current select a CASA (Current Account and Savings Account) account from which payments is to be debited.



Figure 13-4 View Positive Pay – Summary



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 13-3 View Positive Pay – Summary - Field Description

Field Name	Description		
Field Name	Description		
Debit Account Number	A CASA (Current Account and Savings Account) account from which payments is to be debited and by which you searched the record.		
Total Count of records	Displays the total count of records.		
Cheque Number	The cheque number by which you searched the record.		
Issue Date	The cheque issuance date.		
Amount	The cheque amount.		
Payee	The name of the payee to whom transfer is to be made.		
Reference Number	The reference number of the record.		
Status	The status of the cheque. It could be:		
	Active- Cheque issued, but not yet cleared or expired		
	Paid- Cheque cleared successfully		
	Cancelled- Cheque cancelled by the bank.		
	Stale - Expired Cheque		
	Payment Stopped- Cheque stopped explicitly by the issuer		
Invoices	Displays the count of invoiced raised against the cheque.		

- 3. Perform one of the following actions:
 - Click Search.

Based on the search criteria the records appears on the **List Positive Pay** screen.

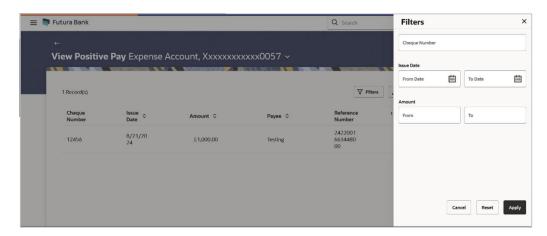
- Click **Reset** to clear the data entered.
- 4. Perform one of the following actions:



• Click the Filter to change filter criteria.

The Filter overlay screen appears.

Figure 13-5 View Positive Pay- Filter Criteria



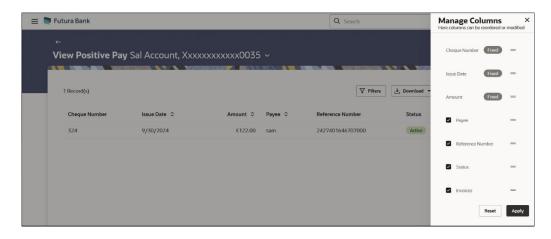
Perform one of the following actions:

- Enter the filter criteria.
- Click **Apply** to search the records.

Transaction records appears based on the updated criteria.

- Click the Download icon to download the records in CSV & PDF format.
- Click the Manage Columns icon to setup a column preference by rearranging or removing columns.

Figure 13-6 View Positive Pay - Manage Column setup



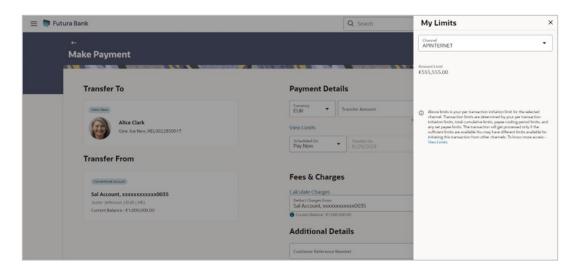
View Limits

This topic provides the systematic instructions to user for viewing their transaction initiation limits.

Click the View Limits link to check the transfer limit.
 From the Channel list, select the appropriate channel to view its limits.

The utilized amount and the available limit appears.

Figure 14-1 View Limits



(i) Note

The fields which are marked as Required are mandatory.

Table 14-1 View Limits - Field Description

Field Name	Description	
Channel	Channel for which the user wants to view the limits. This will be defaulted to the user logged in channel.	
Available Limits		
Amount	An amount range between the transactions can be initiated from the selected channel.	

Regulatory Changes for Cross-Border Payments – MT to MX Migration Enhancements

This topic describes the information about **Regulatory Changes for Cross-Border Payments** – **MT to MX Migration Enhancements** workflow.

This section provides guidance for retail users about the enhancements introduced as part of the MT to MX migration for cross-border payments in Oracle Banking Digital Experience (OBDX). The focus is on improved flexibility, address format support, structured remittance capabilities, and compliance with ISO20022 standards.

Address Types Enhancement

This topic describes the information about **Address Types Enhancement** workflow.

Remittance Information Enhancement

This topic describes the information about **Remittance Information Enhancement** workflow.

Extended Character Set Enhancement

This topic describes the information about **Extended Character Set Enhancement** workflow.

Verification of Payee Enhancement

This section provides detailed instructions for configuring the bank's payee verification feature.

Purpose of Payment

This topic describes the information about Purpose of Payment workflow.

15.1 Address Types Enhancement

This topic describes the information about **Address Types Enhancement** workflow.

Users can now enter payee addresses in one of three types:

- Structured
- Hybrid
- Unstructured

The availability of these types depends on backend configurations by the bank. Bank can also configure the fields under each address type.

Table 15-1 Payee Adressess

Field	Description
Structured	14 detailed fields supported: Country, Department, Sub-Department, Street Name, Building Number, Building Name, Floor, P.O. Box, Room, Post Code, Town Name, Town Location Name, District Name, Country Subdivision



Table 15-1 (Cont.) Payee Adressess

Field	Description	
Hybrid	All Structured fields + Address Line 1 & Address Line 2	
Unstructured	Address Line 1, Address Line 2, Address Line 3 (City + Country Code)	

- When Multiple Types are Enabled by the bank: Users will choose the address type while entering payee details.
- When Single Types is Enabled: Address input fields will auto-load as per the bankconfigured address type.
- Fields under each type will be displayed as per the bank configuration.
- Entering Payee addresses are supported on below screens:
 - Add Account Payee International
 - Tranfers Adhoc Payment International

Navigation Path

- From the Dashboard, click Toggle menu, click Menu, then click Transfers & Bill Payments. Under Transfers & Bill Payments, then click Payments, click More Actions, and then click Manage Payees.
- From the Search bar, type Payees Manage Payees and press Enter.
- Add Account Payee

This topic provides information on adding an payee account.

• Transfer Adhoc Payee

This topic provides information on transder an adhoc payee.

15.1.1 Add Account Payee

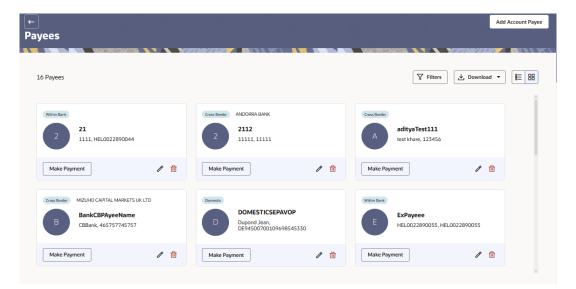
This topic provides information on adding an payee account.

 From My Payments screen, click More Actions, and then click Payees and then click Manage Payees.

The **Payees** screen is displayed.



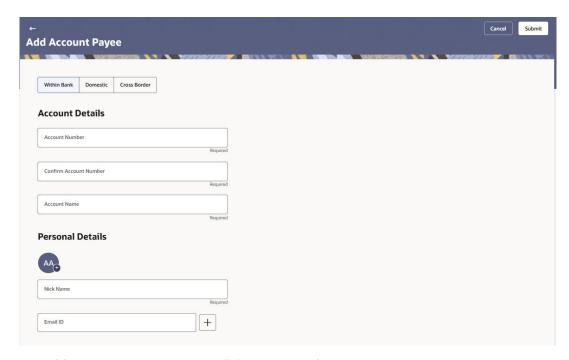
Figure 15-1 Payees



2. On Payee screen, click Add Account Payee.

The Add Account Payee screen is displayed.

Figure 15-2 Add Account Payee

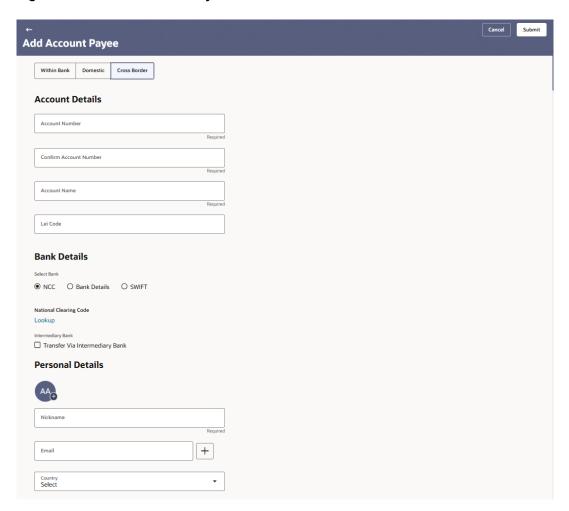


3. On Add Account Payee screen, click Cross Border.

The Add Account Payee - Cross Border Details are displayed.



Figure 15-3 Add Account Payee - Cross Border Details



Note

The fields which are marked as **Required** are mandatory.

Table 15-2 Add Account Payee - Cross Border Details

Field	Description		
Account Details	This section capturing the beneficiary's bank account-related information		
Account Number	Specifies the beneficiary's bank account number.		
Confirm Account Number	Re-enter the account number to validate accuracy.		
Account Name	Displays or captures the name of the account holder.		
Lei Code	Legal Entity Identifier (LEI) code that uniquely identifies a financial entity		
Bank Details	Section capturing beneficiary's bank and routing information		
Select Bank	Allows the user to select the beneficiary's bank from the available list		



Table 15-2 (Cont.) Add Account Payee - Cross Border Details

Field	Description	
NCC	National Clearing Code used for domestic routing within the country	
SWIFT	International routing code identifying the beneficiary's bank for cross-border transfers	
National Clearing Code	Alternative or full form of NCC, used for identifying domestic bank routing	
Lookup	Enables searching for bank details based on account or routing information	
Intermediary Bank	Specifies a correspondent bank used when the beneficiary's bank cannot receive the transfer directly	
Transfer Via Intermediary Bank	Option to route payment through an intermediary/correspondent bank if required	
Personal Details	Section capturing beneficiary's personal profile information	
Nickname	Specify the user-defined recognizable name for the beneficiary	
Email	Email address of the beneficiary for communication or notification purposes	
Country	Specifies the country of the beneficiary.	

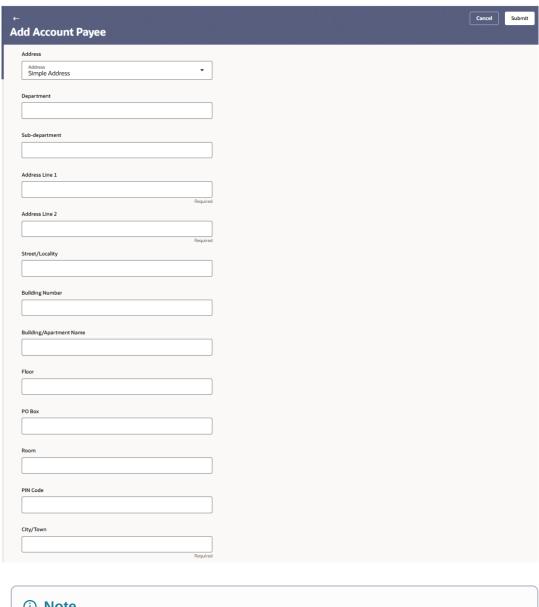
4. On **Personal Details** section, select the **Country** to specify the address.

The available options under address are:

- Simple Address
- Detailed Address
- Compact Address



Figure 15-4 Simple Address



The fields which are marked as **Required** are mandatory.

Table 15-3 Simple Address

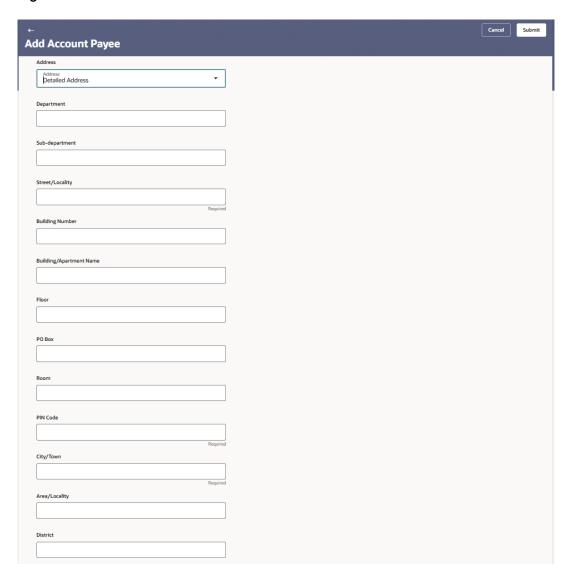
Field	Description	
Detailed Address	The following fields are available for Detailed Address Type.	
Department	Specify the department of the payee.	
Sub Department	Specify the sub department of the payee.	
Address Line 1- 2	Specify the address of the payee.	



Table 15-3 (Cont.) Simple Address

Field	Description	
Street/Locality	Specify the street name where the payee resides.	
Building Number and Building/Apartment Name	Specify the building number and name where the payee resides.	
Floor	Specify the floor where the payee resides.	
PO Box	Specify the po box details of the payee.	
Room	Specify the room of the payee.	
PIN Code	Specify the pincode of the payee.	
City/Town	Specify the city/town where the payee resides.	
Area/Locality	Specify the area/locality where the payee resides.	
District	Specify the district name of the payee.	
State/UT	Specify the state/UT of the payee.	

Figure 15-5 Detailed Address







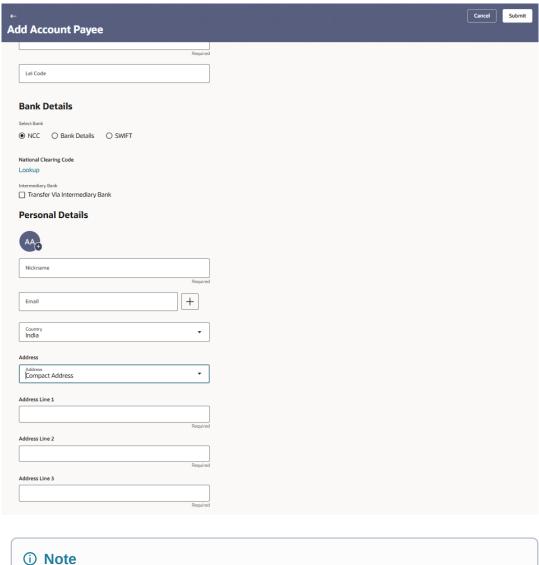
The fields which are marked as **Required** are mandatory.

Table 15-4 Detailed Address

Field	Description	
Detailed Address	The following fields are available for Detailed Address Type.	
Department	Specify the department of the payee.	
Sub Department	Specify the sub department of the payee.	
Street/Locality	Specify the street name where the payee resides.	
Building Number and Building/Apartment Name	Specify the building number and name where the payee resides.	
Floor	Specify the floor where the payee resides.	
PO Box	Specify the po box details of the payee.	
Room	Specify the room of the payee.	
PIN Code	Specify the pincode of the payee.	
City/Town	Specify the city/town where the payee resides.	
Area/Locality	Specify the area/locality where the payee resides.	
District	Specify the district name of the payee.	
State/UT	Specify the state/UT of the payee.	



Figure 15-6 Compact Address



The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 15-5 Compact Address

Field	Description	
Compact Address	The following fields are available for Compact Address Type.	
Address Line 1-3	Specify the address of the payee.	

5. Click **Submit** to submit the details.

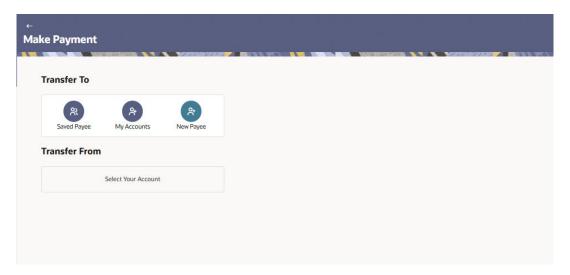
15.1.2 Transfer Adhoc Payee

This topic provides information on transder an adhoc payee.



From My Payments screen, click Make Payment
 The Make Payment screen is displayed.

Figure 15-7 Make Payment

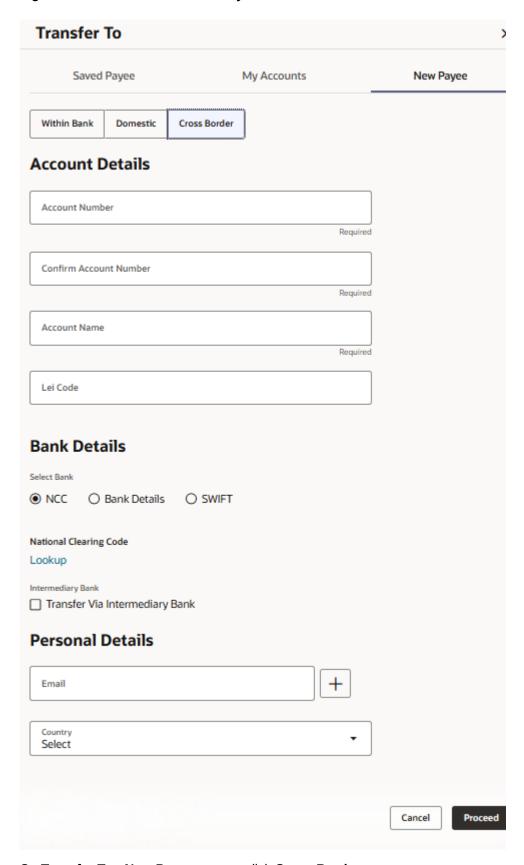


2. On Make Payment screen, click New Payee.

The **Transfer To - New Payee** screen is displayed.



Figure 15-8 Transfer To - New Payee



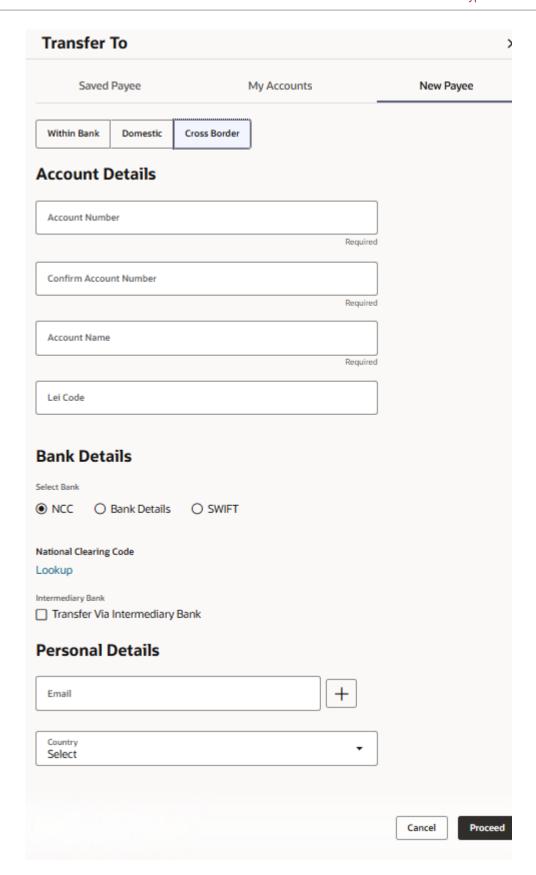
3. On Transfer To - New Payee screen, click Cross Border.



The **Transfer To - New Payee - Cross Border Details** are displayed.

Figure 15-9 Transfer To - New Payee - Cross Border Details









① Note

The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

Table 15-6 Transfer To - New Payee - Cross Border Details

Field	Description	
Account Details	This section capturing the beneficiary's bank account-related information	
Account Number	Specifies the beneficiary's bank account number.	
Confirm Account Number	Re-enter the account number to validate accuracy.	
Account Name	Displays or captures the name of the account holder.	
Lei Code	Legal Entity Identifier (LEI) code that uniquely identifies a financial entity	
Bank Details	Section capturing beneficiary's bank and routing information	
Select Bank	Allows the user to select the beneficiary's bank from the available list	
NCC	National Clearing Code used for domestic routing within the country	
SWIFT	International routing code identifying the beneficiary's bank for cross-border transfers	
National Clearing Code	Alternative or full form of NCC, used for identifying domestic bank routing	
Lookup	Enables searching for bank details based on account or routing information	
Intermediary Bank	Specifies a correspondent bank used when the beneficiary's bank cannot receive the transfer directly	
Transfer Via Intermediary Bank	Option to route payment through an intermediary/correspondent bank if required	
Personal Details	Section capturing beneficiary's personal profile information	
Nickname	Specify the user-defined recognizable name for the beneficiary	
Email	Email address of the beneficiary for communication or notification purposes	
Country	Specifies the country of the beneficiary.	

On **Personal Details** section, select the **Country** to specify the address.

The available options under address are:

- **Simple Address**
- **Detailed Address**
- **Compact Address**



Figure 15-10 Transfer To - Simple Address

Transfer To	×
Address	
Address Simple Address	
Department	
Sub-department	
Address Line 1	
Required	
Address Line 2	
Required	
Street/Locality	
Building Number	
Building/Apartment Name	
Floor	
PO Box	
Room	
PIN Code	





The fields which are marked as **Required** are mandatory.

Table 15-7 Transfer To - Simple Address

Field	Description
Detailed Address	The following fields are available for Detailed Address Type.
Department Department	Specify the department of the payee.
-	
Sub Department	Specify the sub department of the payee.
Adress Line 1- 2	Specify the address of the payee.
Street/Locality	Specify the street name where the payee resides.
Building Number and Building/Apartment Name	Specify the building number and name where the payee resides.
Floor	Specify the floor where the payee resides.
PO Box	Specify the po box details of the payee.
Room	Specify the room of the payee.
PIN Code	Specify the pincode of the payee.
City/Town	Specify the city/town where the payee resides.
Area/Locality	Specify the area/locality where the payee resides.
District	Specify the district name of the payee.
State/UT	Specify the state/UT of the payee.



Figure 15-11 Transfer To - Detailed Address

Transfer To	×
Address	
Address Detailed Address	
Department	
Sub-department	
Street/Locality	
Required	
Building Number	
Building/Apartment Name	
Floor	
PO Box	
Room	
PIN Code	
Required City/Town	
Required	
Area/Locality	
District	

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(i) Note

The fields which are marked as **Required** are mandatory.

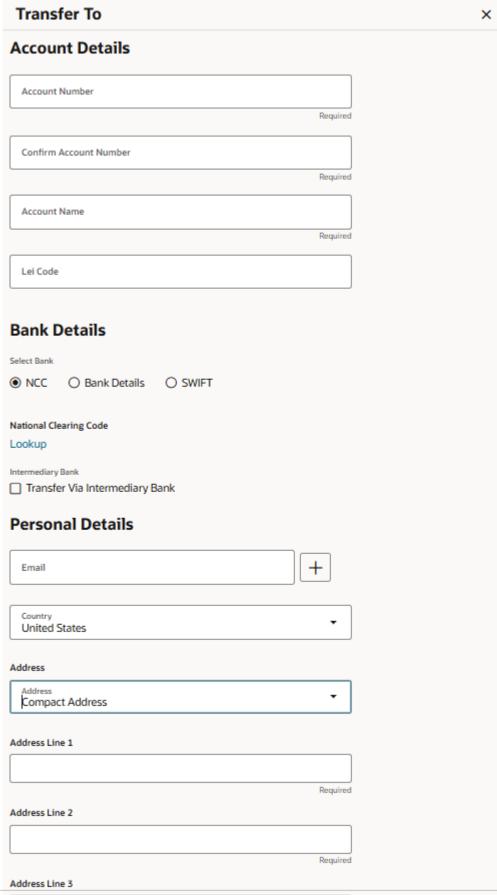
For more information on fields, refer to the field description table.

Table 15-8 Transfer To - Detailed Address

Field	Description
Detailed Address	The following fields are available for Detailed Address Type.
Department	Specify the department of the payee.
Sub Department	Specify the sub department of the payee.
Street/Locality	Specify the street name where the payee resides.
Building Number and Building/Apartment Name	Specify the building number and name where the payee resides.
Floor	Specify the floor where the payee resides.
PO Box	Specify the po box details of the payee.
Room	Specify the room of the payee.
PIN Code	Specify the pincode of the payee.
City/Town	Specify the city/town where the payee resides.
Area/Locality	Specify the area/locality where the payee resides.
District	Specify the district name of the payee.
State/UT	Specify the state/UT of the payee.



Figure 15-12 Transfer To - Compact Address







(i) Note

The fields which are marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

Table 15-9 Transfer To - Compact Address

Field	Description	
Compact Address	The following fields are available for Compact Address Type.	
Address Line 1-3	Specify the address of the payee.	



(i) Note

Allowed characters for the structured address fields are as per the below regex – a-z A-Z 0-9 / - ?:().,'+!#&%*=^_`{|}~";@[\]

Click **Proceed** to proceed the details.

15.2 Remittance Information Enhancement

This topic describes the information about Remittance Information Enhancement workflow.

Users can now enter remittance information as unstructured remittance information of length 140 characters.

As supported by MX, when making international payments across all types, including saved and adhoc payees, low value payments, and standing instructions (SI).

Field will be displayed as enabled by the bank.



- Existing **Payment Details** input is retained for MT-type payments.
- Banks can configure whether to use MT-type or MX-type remittance.

Remittance Information is available on the following screens for international payments:

- Transfers Existing Payee
- **Transfers Adhoc Payee**
- **Repeat Transfers Existing Payee**
- **International Low Value Payment**
- **Multiple Transfers**

Navigation Path

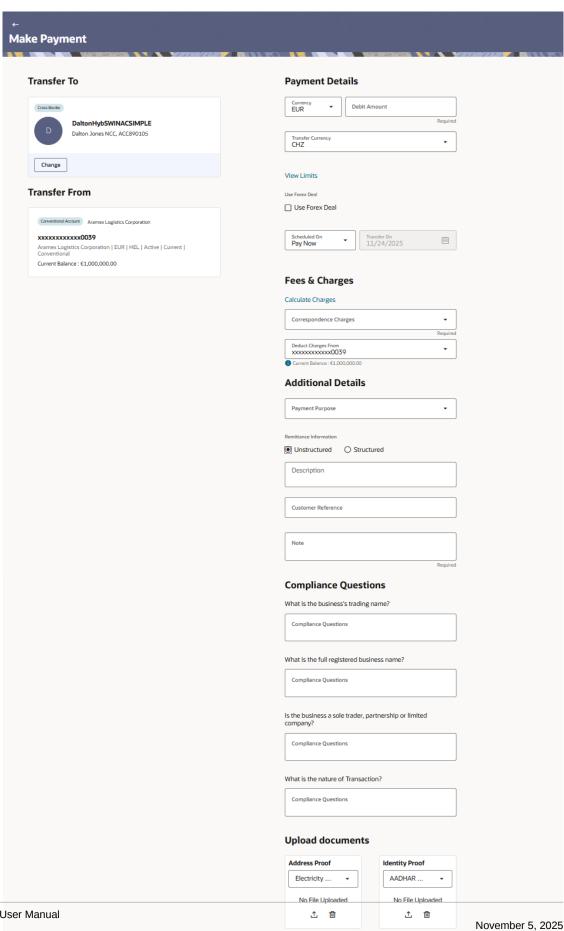
Perform anyone of the following actions:



- Toggle menu > Payments > Transfers > Transfers Existing / Adhoc Payee
- Maker Dashboard > Quick Links > Transfers Transfers Existing / Adhoc Payee
- Toggle menu > Payments > Transfers > Repeat Transfers Existing Payee
- Maker Dashboard > Quick Links > Transfers Repeat Transfers Existing Payee
- Toggle menu > Payments > Transfers > Multiple Transfers
- Maker Dashboard > Quick Links > Transfers Multiple Transfers
- Toggle menu > Payments > Transfers > International Low Value Payment
- Maker Dashboard > Quick Links > Transfers International Low Value Payment



Figure 15-13 Remittance Information – Unstructured





Users can add the information as normal text.

Users can now enter unstructured remittance information while making the international fund transfer. It will be a Free-text input with length of 140 characters. Allowed characters under this field are -

Remittance Information - Structured

 The user can select the Structured option from the Remittance Information and Click the hyperlink Add Structured Remittance Information.

Figure 15-14 Reference Document Information

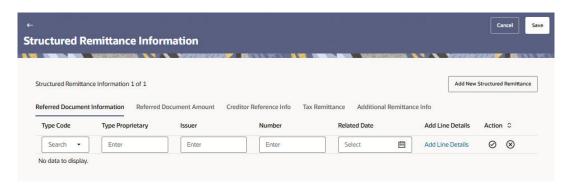


Table 15-10 Reference Document Information

Field	Description
Type Code	Select the code from the list.
Type Proprietary	Specify the type proprietary.
Issuer	Specify the issuer.
Number	Specify the number.
Related Date	Select the related date.

- 2. Click **Save** to save the details.
- 3. Click Reference Document Amount from Structure Remittance Information screen. The Reference Document Amount screen appears.



Figure 15-15 Reference Document Amount

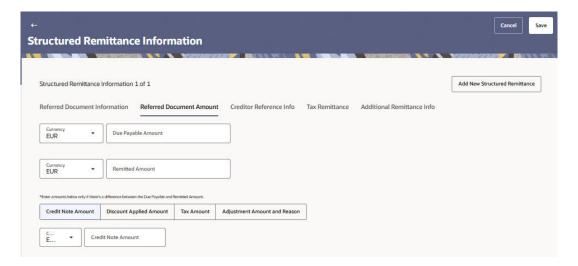


Table 15-11 Reference Document Amount

Field	Description	
Due Payable Amount	Select the currency from the list and specify the payable amount.	
Remitted Amount	Select the currency from the list and specify the remitted amount.	
Credit Note Amount	The following fields are displayed for Credit Note Amount tab.	
Credit Note Amount	Select the currency from the list and specify the credit amount.	
Related Date	Select the related date.	
Discount Applied Amount	The following fields are displayed for Discount Applied Amount tab.	
Discount Applied Code	Specify the discount code.	
Discount Applied Proprietary	Specify the discount applied proprietary.	
Discount Applied Amount	Select the currency and specify the discount amount.	
Tax Amount	The following fields are displayed for Tax Amount tab.	
Tax Amount Code	Specify the tax code.	
Tax Amount Proprietary	Specify the tax amount proprietary.	
Tax Amount	Select the currency and specify the tax amount.	
Adjustment Amount and Reason	The following fields are displayed for Adjustment Amount and Reason tab.	
Adjustment Amount	Select the currency and specify the adjustment amount.	
Credit Debit Indicator	Specify the credit and debit indicator.	
Adjustment Reason	Specify the reason for adjustment.	
Adjustment Additional Information	Specify the additional information of the adjustment.	

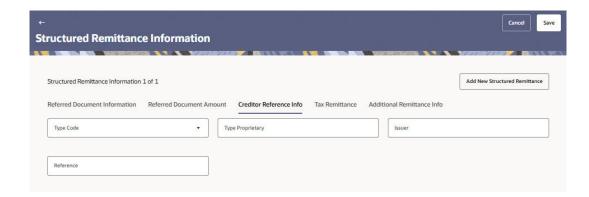
- 4. Click **Save** to save the details.
- 5. Click Creditor Reference Info from Structure Remittance Information screen. The Creditor Reference Info screen appears.



Figure 15-16 Creditor Reference Info

Table 15-12 Creditor Reference Info

Field	Description
Type Code	Select the code from the list.
Type Proprietary	Specify the type proprietary.
Issuer	Specify the issuer.
Reference	Specify the reference number.



- 6. Click **Save** to save the details.
- Click Tax Remittance from Structure Remittance Information screen.
 The Tax Remittance screen appears.

Figure 15-17 Tax Remittance

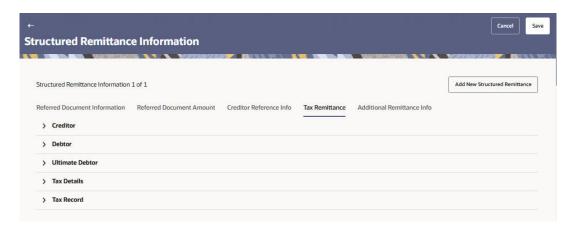


Table 15-13 Tax Remittance

Field	Description
Creditor	The following fields are displayed for Creditor.
Tax Identification	Specify the tax identification number.



Table 15-13 (Cont.) Tax Remittance

Field	Description
Registration Identification	Specify the identification of registration.
Tax Type	Specify the tax type.
Debtor	The following fields are displayed for Debtor.
Tax Identification	Specify the tax identification number.
Registration Identification	Specify the identification of registration.
Тах Туре	Specify the tax type.
Authorization Title	Specify the authorization title.
Authorization Name	Specify the authorization name.
Ultimate Debtor	The following fields are displayed for Ultimate Debtor.
Tax Identification	Specify the tax identification number.
Registration Identification	Specify the identification of registration.
Тах Туре	Specify the tax type.
Authorization Title	Specify the authorization title.
Authorization Name	Specify the authorization name.
Tax Details	The following fields are displayed for Tax Details.
Administration Zone	Specify the administration zone.
Reference Number	Specify the reference number.
Method	Specify the method.
Total Taxable Base Amount	Select the currency and specify the total taxable base amount.
Total Tax Amount	Select the currency and specify the total tax amount.
Date	Specify the date.
Sequence Number	Specify the sequence number.

- 8. Click **Save** to save the details.
- 9. Click Additional Remittance Info from Structure Remittance Information screen. The Additional Remittance Info screen appears.

Figure 15-18 Additional Remittance Info

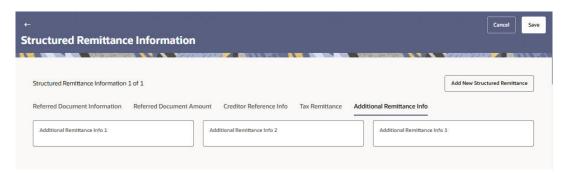




Table 15-14 Additional Remittance Info

Field	Description
Additional Remittance Info 1 - 3	Specify the additional remittance info.

10. Click Save to save the details.



Allowed characters for the structured remittance text fields are as per the below regex

15.3 Extended Character Set Enhancement

This topic describes the information about Extended Character Set Enhancement workflow.

Users can now enter payee and payment information using extended characters supported by the MX standard when making international payments. This enhancement applies to all transaction types, including saved and adhoc payees, low value payments, and standing instructions (SI). Existing configuration retained for banks not transitioning to MX.



Save As Draft Proceed to Pay **Make Payment Transfer From** Pay Now Conventional Account Fees & Charges Montero L Hill | EUR | HEL | Active | Saving | Conventional Current Balance : €1,093,806.45 Correspondence Charges Deduct Charges From XXXXXXXXXXXXXXXXXIII **Additional Details** Payment Purpose Remittance Information **Compliance Questions** What is the business's trading name? Compliance Question What is the full registered business name? Compliance Questions Is the business a sole trader, partnership or limited Compliance Questions

Figure 15-19 Extended Character Set Enhancement

Below character set is allowed for fields – Nick Name, Customer Reference Number, Note, Compliance Questions/Answers. a-z A-Z 0-9 / - ?:().,'+

15.4 Verification of Payee Enhancement

This section provides detailed instructions for configuring the bank's payee verification feature.

The configuration allows bank user to enable or disable the payee verification and selecting the type of verification- VoP (Verification of Payee) & CoP (Confirmation of Payee).

When enabled, the system will initiate a payee verification request during transactions and display the resulting status or message to the end user. The type (VoP or CoP) is selected in the backend configuration by the bank user. Based on the verification type verification service will be invoked and on successful verification, the result appears on the transaction screen on saving the payee.

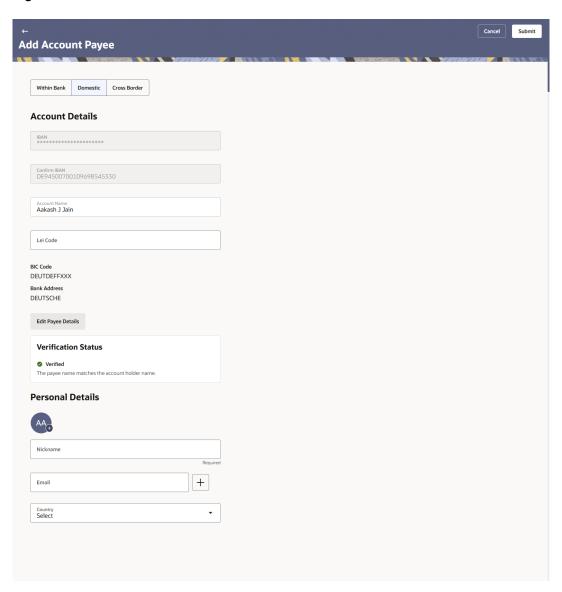


When disabled, the system will skip payee verification during transactions. No verification request is sent, and no verification messages or results will be displayed to the user.

Based on the verification response, the messages are displayed on the screen with below actions possible.

1. When Account Name is matched.

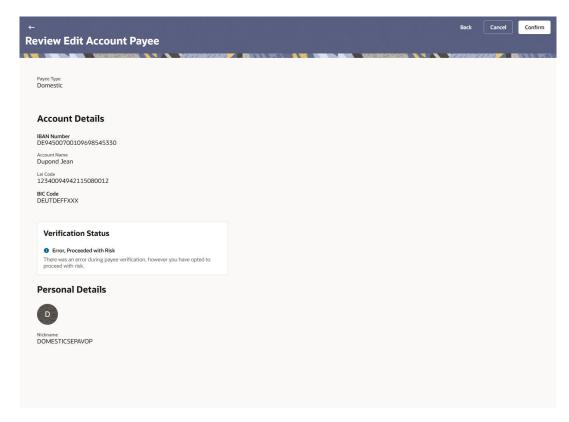
Figure 15-20 Account Name Matched



2. When Account Name is closely matched.

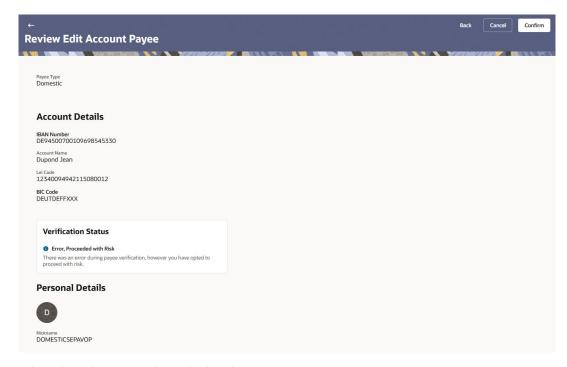


Figure 15-21 Account Name Closely Matched



3. When Account Name does not matched.

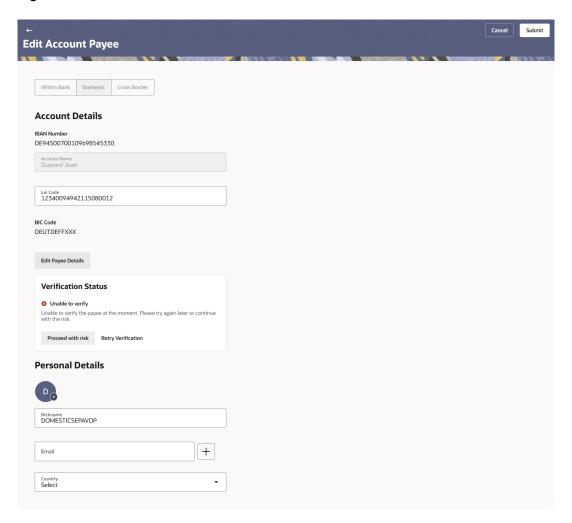
Figure 15-22 Account Name not Matched



4. When there is an error in retrieving the Account Name.



Figure 15-23 Error in Retrieve



15.5 Purpose of Payment

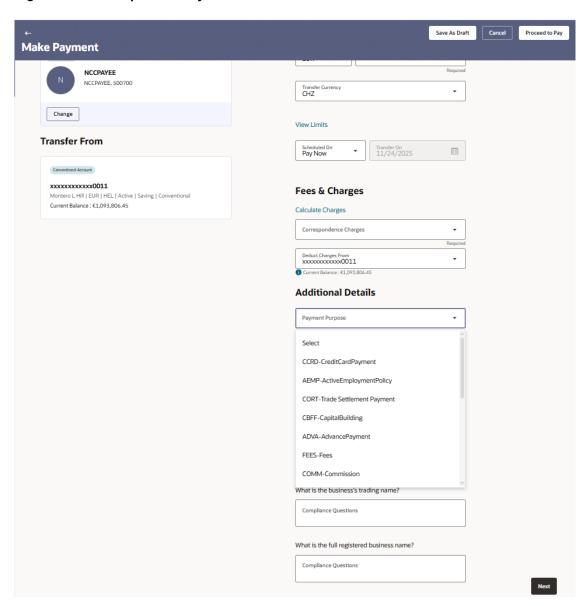
This topic describes the information about Purpose of Payment workflow.

Banks can now maintain purpose codes from the backend for international payments. Users can select a purpose code from a new dropdown Purpose - displaying both the purpose code and the description - when making international payments from below screens –

- Transfers Existing Payee
- Transfers Adhoc Payee
- Repeat Transfers Existing Payee
- International Low Value Payment
- Multiple Transfers



Figure 15-24 Purpose of Payment



(i) Note

Purpose code maintenance has also been extended to domestic payments, enabling banks to customize domestic payment screens to include the purpose of payment field when required.

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