

Oracle® Banking Digital Experience

Corporate Term Deposit User Manual



Release 25.1.0.0.0

G43115-01

September 2025

ORACLE®

Copyright © 2015, 2025, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

Purpose	i
Before you Begin	i
Pre-requisites	i
Audience	i
Documentation Accessibility	ii
Critical Patches	ii
Diversity and Inclusion	ii
Related Resources	ii
Conventions	ii
Screenshot Disclaimer	iii
Acronyms and Abbreviations	iii
Basic Actions	iii
Symbols and Icons	iv
Post-requisites	iv

1 Term Deposit

1.1 Term Deposits Overview	2
----------------------------	---

2 Term Deposit Details

3 New Term Deposit

4 Redeem Term Deposit

5 Top Up

6 Edit Maturity Instructions

7 Transactions

7.1	E-statement	4
7.2	Request Statement	5
7.3	Pre-generated Statement	7

8 Account Nickname

9 FAQ

Index

Preface

- [Purpose](#)
- [Before you Begin](#)
- [Pre-requisites](#)
- [Audience](#)
- [Documentation Accessibility](#)
- [Critical Patches](#)
- [Diversity and Inclusion](#)
- [Related Resources](#)
- [Conventions](#)
- [Screenshot Disclaimer](#)
- [Acronyms and Abbreviations](#)
- [Basic Actions](#)
- [Symbols and Icons](#)
- [Post-requisites](#)

Purpose

This guide is designed to help acquaint you with the Oracle Banking application. This guide provides answers to specific features and procedures that the user need to be aware of the module to function successfully.

Before you Begin

Kindly refer to our **Getting Started User Guide** for common elements, including Symbols and Icons, Conventions Definitions, and so forth.

Pre-requisites

Specify **User ID** and **Password**, and login to **Home** screen.

Audience

This document is intended for the following audience:

- Customers
- Partners

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

Critical Patches

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at [Critical Patches, Security Alerts and Bulletins](#). All critical patches should be applied in a timely manner to ensure effective security, as strongly recommended by [Oracle Software Security Assurance](#).

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

For more information on any related features, refer to the following documents:

- Oracle Banking Digital Experience Installation Manuals
- Oracle Banking Digital Experience Licensing Manuals

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.

Convention	Meaning
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

Table 1 Acronyms and Abbreviations

Abbreviation	Description
OBDX	Oracle Banking Digital Experience

Basic Actions

Most of the screens contain icons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:

Table 2 Basic Actions and Descriptions

Action	Description
Back	In case you missed to specify or need to modify the details in the previous segment, click Back to navigate to the previous segment.
Cancel	Click Cancel to cancel the operation input midway without saving any data. You will be alerted that the input data would be lost before confirming the cancellation.
Next	On completion of input of all parameters, click Next to navigate to the next segment.
Save	On completion of input of all parameters, click Save to save the details.
Save & Close	Click Save & Close to save the data captured. The saved data will be available in View Business Product with <i>In Progress</i> status. You can work on it later by picking it from the View Business Product .
Submit	On completing the input of all parameters, click Submit to proceed with executing the transaction.
Reset	Click Reset to clear the data entered.
Refresh	Click Refresh to update the transaction with the recently entered data.
Download	Click Download to download the records in PDF or XLS format.

Symbols and Icons

The following are the symbols/icons you are likely to find in this guide:

Table 3 Symbols and Icons

Symbols and Icons	Description
	Add data segment
	Close
	Maximize
	Minimize
	Open a list
	Open calendar
	Perform search
	View options
	View records in a card format for better visual representation.
	View records in tabular format for better visual representation.

Post-requisites

After finishing all the requirements, please log out from the **Home** screen.

1

Term Deposit

This topic describes how the application enables users to open and manage term deposits from initiation to maturity.

Term Deposit is a type of investment where the money is invested at financial institutions for a fixed period of time on which an agreed amount of interest is earned. Unlike regular saving account, interest earned in term deposit is higher.

Note

In application

1. Account searchable drop-down will allow user to search the account number basis on the Account Number, Account Name, or Account Currency or Branch Code.
2. Bank can configure the fields to be shown as additional values in the accounts drop-down.
3. If in **Group Corporate Onboarding - Group Corporate Profiling** setup, **Approval Routing Type** is selected as **Manual**, system will allow initiator to choose the approval workflow from the resolved rules as part of transaction initiation. Refer **Group Corporate Onboarding - Group Corporate Profiling** section in **User Manual Oracle Banking Digital Experience Core** for more details.

The transactions available under the Term Deposit module:

- Overview
- Deposit Details
- New Term Deposit
- Edit Maturity Instructions
- Top up
- Redeem Term Deposit
- Transactions

Pre-requisites

Maintenances have to be performed for accounts of the Primary Party & the Linked Parties, that the user needs to access either for enquiries or transactions.

- Party preference is maintained (primary and linked parties)
- Corporate users are created.
- Transaction and account access is provided to corporate user (primary and linked parties)
- Approval rule set up for corporate user to perform the actions
- Transaction limits are assigned to user to perform the transaction

- [Term Deposits Overview](#)
This topic describes the Term Deposit overview page, which provides a summary of the customer's term deposit holdings with the bank, as well as links to various transactions available to the customer.

1.1 Term Deposits Overview

This topic describes the Term Deposit overview page, which provides a summary of the customer's term deposit holdings with the bank, as well as links to various transactions available to the customer.

The screen provides the user with a holistic view of all the term deposits that he has access to.

Below are the components of the term deposit overview screen:

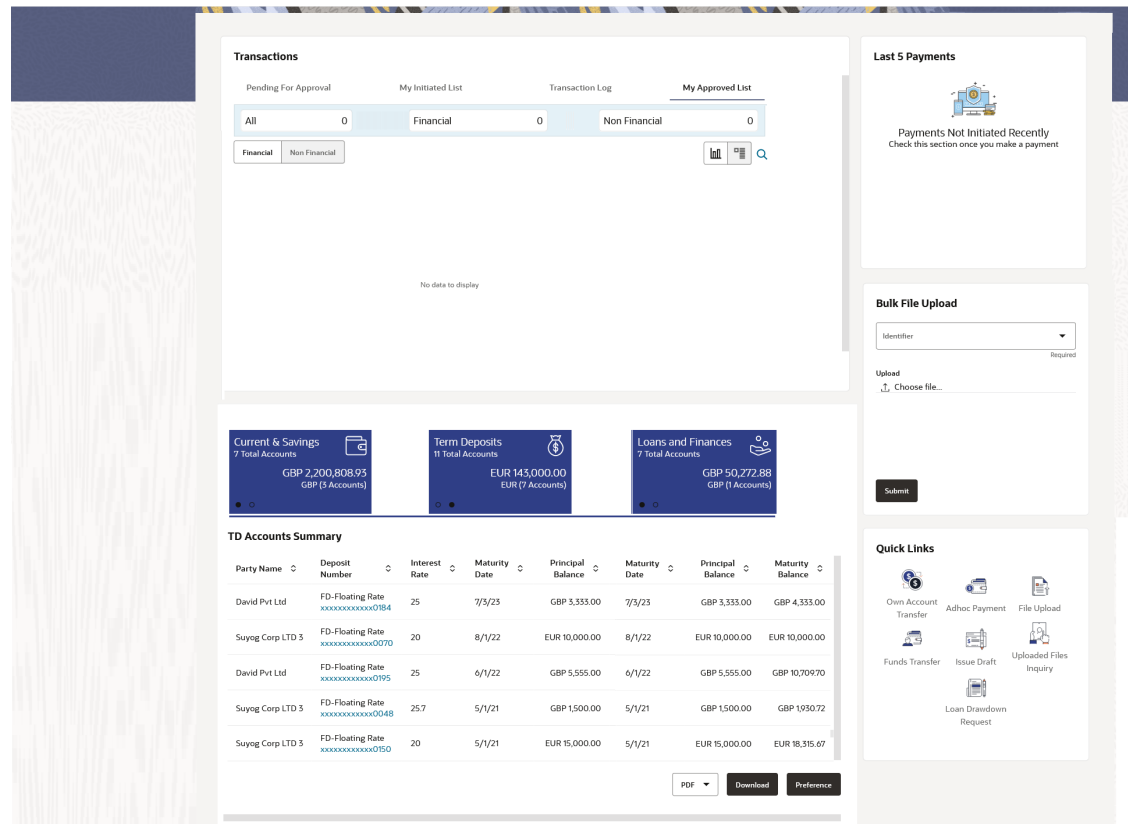
- Term Deposits Accounts Overview and Current Position
- Quick Links: New Deposit, Top Up, Redemption, Edit Maturity Instruction, and Request Statement
- Term Deposits Accounts Summary
- Term Deposits Calculator

Perform anyone of the following navigation to access the **Overview** screen.

- From the Dashboard, click **Toggle menu**, click **Menu**, and click **Accounts**, and then click **Term Deposits**. Under **Term Deposits**, click **Overview**.
- From the Search bar, type **Term Deposits – Overview** and press **Enter**.

The **Overview** widget appears.

Figure 1-1 Overview widget



The following are the components of the Term Deposits Overview page:

Term Deposit Accounts Overview

This section displays the following details:

- Total Accounts: Total number of all active Term Deposits.
- Net Balance: Sum of net Balance of all active Term Deposits.

Quick Links

This section is a quick way to launch Term Deposit transactions viz.,

- New Deposit
- Top Up
- Redemption
- Request Statement
- Edit Maturity Instructions

Term Deposit Accounts Summary

It displays the list of term deposits, and provides a summary of the accounts.

Details includes:

- Party Name
- Term Deposit Number along with the account nickname

- Interest Rate
- Maturity Date
- Principal Balance
- Maturity Balance

You can click the link under the Term Deposit account number column to view the account details. User can click on the **PDF** to select the format in which the statement is to be downloaded. The statement gets downloaded. Click on the **Download** to download the download the account details and balances for future reference in CSV & PDF format. Also can click on the **Preference** to setup a column preferences by rearranging or removing columns.

Term Deposit Calculator

The Term Deposit calculator gives an indication to the user about the interest which will be earned and total value of deposit at maturity. For more information, refer the **Term Deposit Calculator** section in the **Oracle Banking Digital Experience Corporate Customer Services** user manual.

2

Term Deposit Details

This topic provides the systematic instructions for users to view details pertaining to a specific term deposit held by the customer.

Details such as holding pattern and names of account holders, the current status of the deposit, the profit rate applicable and the deposit amounts and dates, are displayed.

The customer can also perform the following activities on the specific deposit account from this page:

- Redeem term deposit
- Edit Maturity Instructions
- View Statement
- Request Statement

Perform anyone of the following navigation to access the **Term Deposit Details** screen.

- From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Overview**, select **Conventional** from the list, then click on the **Deposit Number** link of the **TD Accounts Summery**, then **Term Deposit Details** .
- From the Search bar, type **Term Deposits – Term Deposit Details** and press **Enter**.
- From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click then **Term Deposit Details**
- The **Term Deposits widget** of the Dashboard, click on the **Deposit Number** link of the **TD Accounts Summery**, then **Term Deposit Details** .
- The **Term Deposits widget** of the Dashboard, click on the **Deposit Number** link of the **TD Accounts Summery**, then **Term Deposit Details** .
- Access through the kebab menu of transactions available under the **Term Deposit** module.

The **Term Deposit Details** screen appears.

Figure 2-1 Term Deposit Details

Term Deposit Details

xxxxxxxxxxxx0109 Current Balance: GBP 2,000.00 Maturity Date: 6/21/2022 Product Name: FD-Floating Rate Nickname: Not Assigned

Active

Deposit & Maturity Details

Original Principal Amount GBP 2,000.00	Current Principal Amount GBP 2,000.00
Deposit Date 3/30/2020	Deposit Term 2 Year(s), 2 Month(s), 22 Day(s)
Rate of Interest 25.70%	Value Date 3/30/2020
Maturity Amount GBP 1,063.77	Last Interest Accrual Date 3/30/2020
Hold Amount GBP 0.00	Maturity Instruction Renew Principal and Interest

General Details

Customer ID ***913	Customer Name Healthy Inc
Account Name Healthy Inc	Account Branch HEL FC UNIVERSAL BANK, Oracle, Goregaon, Mumbai, GREAT BRITAIN

Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 2-1 Field Description

Field Name	Description
Deposit Account	Term deposit account number of user in the masked format. The account number could be of the users own Party or any linked party accounts, that he has access to.
Status	The current status of the term deposit account. The possible values are: • Active • Closed • Dormant
Current Balance	Current principal amount that is the revised principal amount after top-up / partial redemption.
Maturity Date	The date on which the term deposit will mature.
Product Name	Name of the product under which TD was opened.
Nickname	The nickname given to the term deposit account by the account holder. This nickname can be changed or deleted. In case no nickname has been defined for the term deposit account, the option to add nickname will be displayed here. For more information, refer Account Nickname .
Deposit & Maturity Details	
Original Principal Amount	Original principal amount at the time of opening of term deposit account.
Current Principal Amount	The current principal amount is the revised principal amount after top-up / partial redemption, if done.

Table 2-1 (Cont.) Field Description

Field Name	Description
Deposit Date	Date on which the amount is deposited for initiation of deposit.
Deposit Term	Term of deposit in years, months and days for the respective product (as maintained by the Core Banking Application). The deposit term appears, if value is one or more than one for each of years/ months/ days for example: 5 Years, 4 Months, 10 Days.
Rate of Interest	Rate of interest applicable for the term deposit.
Value Date	Value date of the deposit as maintained by the Core Banking Application.
Maturity Amount	The value of the term deposit at the time of maturity.
Maturity Instruction	Maturity instructions set by the user for the selected Term Deposit account. The options are: • Close on Maturity (No Rollover) • Renew Principal And Interest • Renew Principal and Pay Out the Interest • Renew Specific Amount and Pay Out the remaining amount
Transfer Principal and Interest to	This field is displayed only if the Maturity Instruction is Close on Maturity from the list. The value can be any one of the following: • Single Account • Separate Accounts
Transfer	The details of the account/s to which the maturity amount is to be transferred are displayed. The details include the account number/s in masked format, the transfer type (i.e. own, internal or domestic) and the details of the bank and branch of the account/s. In case the Maturity Instruction is Close on Maturity and subsequently the option b has been selected under Transfer Principal and Interest to, two sets of account information will be displayed – one in which principal amount is to be transferred and one in which interest amount is to be transferred This field is not displayed if maturity instruction selected is Renew Principal and Interest .
Special Amount	Special amount to be rolled over. This field appears if you select Renew Specific Amount and Payout the Remaining Amount and option from the On selection of Transfer Account , account related details get displayed like Account Holder's Name and Branch Details list.
Pay to	Account transfer options. The options are: • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account This field does not appear, if you select Renew Principal and Interest option from the Maturity Instructions list.
Own Account	This section appears for Own Account transfer.

Table 2-1 (Cont.) Field Description

Field Name	Description
Transfer Account	Account number in masked format along with the account nickname to which the funds are to be transferred. On selection of Transfer Account, account related details get displayed like Account Holder's Name and Branch Details .
Internal Bank Account	This section appears for Internal Bank Account transfer.
Account Number	Account Number in masked format to which the funds will be transferred.
Domestic Bank	This section appears for Domestic Bank Account transfer.
Beneficiary Name	Beneficiary name of the term deposit.
Account Number	Account number in masked format to which the funds will be transferred.
Bank Code	Destination account's bank code.
International Bank Account	This section appears for International Bank Account transfer.
Beneficiary Name	Beneficiary name of the term deposit.
Account Number	Account number in masked format to which the funds will be transferred.
SWIFT Code	SWIFT code of the bank where the destination account is held.
Accrued Interest	Interest accumulated till current date. These fields are displayed only with FCR
Last Interest Accrual Date	The date on which the last interest was accrued. This field will be displayed if there is any interest accrued. These fields are displayed only with FCR
Deposit Certificate Number	Unique number as assigned by the host to the term deposit. These fields are displayed only with FCR
Hold Amount	Hold amount for the term deposit as maintained at the Core Banking Application.
General Details	
Customer ID	The primary account holder's customer ID in masked format.
Account Name	The name of the account holder.
Customer Name	The name of the customer.
Account Branch	Details of the branch at which the deposit account is held.

The following actions can also be performed from this page:

- Add account nickname/ modify/ delete nickname. For more information on **Account Nickname** refer [Account Nickname](#).
- Click on the kebab menu to access account related transactions.

3

New Term Deposit

This topic provides the systematic instructions for user to apply for new term deposits.

All the term deposit offerings of the bank are available for selection on this page. The customer can select any product offer in order to apply for a term deposit of choice.

While applying for a term deposit, the customer is required to identify the amount for which the deposit is to be opened and the tenure i.e. the term of the deposit. Additionally, the customer is also required to define maturity instructions and also to select the current or savings account from which funds are to be debited in order to fund the deposit.

Note

Send to Modify functionality is now supported for this transaction.

To open a new term deposit:

1. Perform anyone of the following navigation to access the **New Term Deposit** screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **New Term Deposit**.
 - From the Search bar, type **Term Deposits – New Term Deposit** and press **Enter**.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Overview**, then click **New Term Deposit** of **Quick Links** widget.
 - Access through the kebab menu of transactions available under the **Term Deposits** module.

The **New Term Deposit** screen appears.

Figure 3-1 New Term Deposit

New Term Deposit

Holding Details

Holding Details

Deposit Details

Term Deposit Product

FD-Floating Rate

Currency

GBP

Deposit Amount

15,000

Source Account

xxxxxxxxxxxx0019

Current Balance

GBP 125,000.00

Investment Period

Tenure

4

Date

3

Days

12

Calculate Maturity

Maturity Details

Maturity Instruction

Close on Maturity

Pay To

Own Account

Transfer Account

xxxxxxxxxxxx0019

Address: reliance 1 po ltd,HEL FC UNIVERSAL

BANK,Oracle,Goregaon,Mumbai,GREAT BRITAIN

Submit

Cancel

Figure 3-2 Look up - Bank Code

Search IFSC Code

IFSC Code

1

Bank Name

State

City

Search

Bank Name	Branch	Address	IFSC Code
AARBDE5W		13, VARDANANTS STR.	AARBDE5W108
AAAKUK02		SALAM STREET	AAAKUK02XXX
APACGB61001			APACGB61001
BARCLSY MUMBAI			BARCMM01XXX

Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 3-1 Field Description

Field Name	Description
Holding Details	
Holding Details	Displays the holding details.
Deposit Details	
Source Account	Account number along with the account nickname to be debited in order to open the term deposit. The account could be either the users own Party account or any linked party account that he has access to. Application displays the Current balance of the selected source account.
Balance	On selection of a current or savings account in the Source Account field, the current balance of the specific account is displayed in this field.
Term Deposit Product	Term deposit products available. Products which are enabled for opening new account from digital platform will be listed in the dropdown.
Deposit Amount	Principal amount of the term deposit to be opened.
Currency	Currency of the deposit. This field appears as a label (instead of List for selection) where the deposit product supports only single currency.
System Displays the Minimum & Maximum Deposit Amount allowed.	
Current Exchange Rate	Displays the currency exchange rate, if the source account currency and the deposit currency are different.
Exchange Amount	Displays the exchange amount as per the exchange rate, if the source account currency and the deposit currency are different.
Deposit Tenure	Deposit tenure of the product, either deposit period or maturity date. The options are: • Tenure • Date
Years	Years of the deposit tenure. This field appears if you select the Tenure option in the Deposit Tenure field.
Months	Months of the deposit tenure. This field appears if you select the Tenure option in the Deposit Tenure field.
Days	Days of the deposit tenure. This field appears if you select Tenure option from the Deposit Tenure field.

Table 3-1 (Cont.) Field Description

Field Name	Description
Date	Maturity date of the deposit. This field appears if you select Date option from the Deposit Tenure field.
Deposit Period Range	The minimum and maximum period within which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the Select Product field.
Calculate Maturity	The customer can click on the Calculate Maturity link in order to be displayed the maturity amount and interest rate applicable on the deposit account based on the information defined.
Maturity Amount	The system will calculate and display the estimated maturity amount based on the parameters defined by the customer.
Interest Rate	The rate of interest applicable on deposit account.
Maturity Details	
Maturity Instruction	Maturity instructions to be set by the user for the selected deposit account. The options are: • Close on Maturity (No Rollover) • Renew Interest and Principal • Renew Principal and Pay Out the Interest • Renew Special Amount and Pay Out the remaining amount
Roll over Amount	Special amount be rolled over. This field appears if you select Renew Special Amount and Pay Out the Remaining Amount option from the Maturity Instruction list.
Pay To	This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity. In case the maturity instruction Close on Maturity has been selected, this field will be displayed only if the user has selected the option Single Account from the Transfer Principal and Interest to field. The customer is required to select the mode through which the amount to be paid out is transferred. The options are: • Own accounts • Internal Account • Domestic Bank Account • International Bank Account This field is not displayed if the customer has selected Renew Principal and Interest option from the Maturity Instructions list.

Table 3-1 (Cont.) Field Description

Field Name	Description
Pay Principal To	This field is displayed only if the customer has selected the option Close on Maturity from the Maturity Instructions list and proceeds to select the option Separate Accounts from the Transfer Principal and Interest to field. The customer is required to select the mode through which the principal amount to be paid out is transferred. The options are: • Own accounts • Internal Bank Account • Domestic Bank Account Note This option will be provided only if it is supported for the term deposit product selected from the Term Deposit Product list.
Pay Interest To	This field is displayed only if the customer has selected the option Close on Maturity from the Maturity Instructions list and proceeds to select the option Separate Accounts from the Transfer Principal and Interest to field. The customer is required to select the mode through which the interest amount out of the total maturity amount to be paid out is transferred. The options are: • Own accounts • Internal Bank Account • Domestic Bank Account Note This option will be provided only if it is supported for the term deposit product selected from the Term Deposit Product list.
Own Account	This section is displayed if the customer has selected the option Own Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Transfer Account	The customer can select a current or savings account to which the funds will be transferred when the deposit matures. All the customer's current and savings accounts held with the bank will be listed down and available for selection.
Internal Bank Account	This section is displayed if the customer has selected the option Internal Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Account Number	Account number to which the funds are to be transferred.
Confirm Account Number	The account number selected in the Account Number field must be entered again for confirmation.

Table 3-1 (Cont.) Field Description

Field Name	Description
Domestic Bank Account	This section is displayed if the customer has selected the option Domestic Bank Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Account Number	Account number to which the funds are to be transferred.
Account Name	Name of the account to which funds are to be transferred.
Bank Code	Bank code of the destination account.
Look up Bank Code	Link to help the user search for Bank Code. On verifying the Bank Code, Bank Address gets displayed based on provided Bank Code.
International Bank Account	This section is displayed if the customer has selected the option International Bank Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Account Number	The customer can identify a current or savings account to which the funds are to be transferred once the deposit is redeemed.
SWIFT Code	The unique code used to identify the bank where the international account is held. On verifying the SWIFT Code, the bank details get displayed.
Look Up SWIFT Code	Search option to look for the SWIFT code of the bank of the destination account.
Beneficiary Name	Name of the account holder who will be the beneficiary of the funds once the deposit is redeemed.
Correspondence Charges	Correspondence charges of the redemption. The charges can be borne by: • Beneficiary (BEN) • Remitter (REM) • Sharing

2. From the **Source Account** list, select the current or savings account to be debited in order to open the term deposit.
3. From the **Term Deposit Product** list, select the term deposit product that you want to apply for.
4. To view the rates of interest applicable on the term deposit, click on the **View Interest Rates** link displayed against the **Select Product** field once a product is selected.
5. From the **Currency** list, select the currency in which you want the term deposit to be held.
6. In the **Deposit Amount** field, enter the deposit amount.
7. Click on the **Calculate Foreign Exchange** link to calculate deposit amount w.r.t. foreign currency.
8. Select the desired option against the **Deposit Tenure** field.
 - a. If you select the **Tenure** option:
 - i. In the **Years, Months and Days** field, enter the appropriate values.
 - b. If you option the **Date** option:
 - i. From the **Date** list, select the appropriate date.
9. To view the deposit maturity amount and interest rate chargeable, click on the **Calculate Maturity** link.

10. From the **Holding Pattern** field, select whether the deposit being opened is to have a single holding pattern or a joint holding pattern.
11. Specify maturity instructions as desired, in the **Maturity Instruction** field.
Perform one of the following actions:
 - If you have selected the option **Close on Maturity**;
 - a. Select the mode through which the maturity amount is to be transferred, in the **Pay To** field.
 - If you have selected the option **Renew Principal and Pay Out the Interest**;
 - a. Select the mode through which the interest amount is to be transferred, in the **Pay To** field.
 - If you have selected the option **Renew Special Amount and Pay Out the Remaining Amount**;
 - a. Enter the amount to be rolled over in the **Rollover Amount** field.
 - b. Select the mode through which the remaining amount (Maturity Amount minus Rollover Amount) is to be transferred, in the **Pay To** field.
12. If you have selected the option **Close on Maturity** from the **Maturity Instructions** field, from the **Transfer Principal and Interest to** field;
Perform one of the following actions:
 - Select the option **Single Account** if you want the entire amount on maturity to be transferred to a single CASA account.
 - Select the option **Separate Accounts** if you want the principal and interest amounts to be transferred to two different CASA accounts.
13. The following is applicable if you have selected any option that involves payout from the **Maturity Instructions** field and if you have selected the option **Single Account** from the **Transfer Principal and Interest to** field applicable if you have selected the option **Close on Maturity** from the **Maturity Instructions** field:
From the **Pay To** list;
Perform one of the following actions:
 - If you have selected the **Own Account** option;
 - a. From the **Account Number** list, select a current or savings account which is to be credited with the specific amount at the time of deposit maturity.
 - If you have selected the **Internal Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - b. In the **Confirm Account Number** field, re-enter the account number as entered in the **Account Number** field.
 - If you have selected the **Domestic Bank Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - b. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - c. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - d. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).

- If you have selected the **International Bank Account** option;
 - a. In the **Account Number** field, enter the account number of the beneficiary.
 - b. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - c. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - d. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.
- 14. The following is applicable if you have selected the option **Separate Accounts** from the **Transfer Principal and Interest to** field applicable and if you have selected the option **Close on Maturity** from the **Maturity Instructions** field:

From the **Pay Principal To** list;

Perform one of the following actions:

- If you have selected the **Own Account** option;
 - a. From the **Account Number** list, select a current or savings account which is to be credited with the principal amount at the time of deposit maturity.
- If you have selected the **Internal Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the principal amount at the time of deposit maturity.
 - b. In the **Confirm Account Number** field, re-enter the account number as entered in the **Account Number** field.
- If you have selected the **Domestic Bank Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the principal amount at the time of deposit maturity.
 - b. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - c. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up
 - d. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
- If you have selected the **International Bank Account** option;
 - a. In the **Account Number** field, enter the account number of the beneficiary.
 - b. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - c. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - d. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.

From the **Pay Interest To** list;

Perform one of the following actions:

- If you have selected the **Own Account** option;

- a. From the **Account Number** list, select a current or savings account which is to be credited with the interest amount at the time of deposit maturity.
- If you have selected the **Internal Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the interest amount at the time of deposit maturity.
 - b. In the **Confirm Account Number** field, re-enter the account number as entered in the **Account Number** field.
- If you have selected the **Domestic Bank Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the interest amount at the time of deposit maturity.
 - b. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - c. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up
 - d. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
- If you have selected the **International Bank Account** option;
 - a. In the **Account Number** field, enter the account number of the beneficiary.
 - b. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - c. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - d. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.
- 15. Perform one of the following actions:
 - Click **Submit**.

The **Deposit Details**, **Maturity Details** and **Nomination Details** appears.
 - Click **Cancel** to cancel the transaction.
- 16. The **Review** screen appears.

Perform one of the following actions:

 - Verify the details and click **Confirm**.

The confirm screen is displayed with a success message along with the reference number.
 - Click **Back** to navigate back to the previous screen.
 - Click **Cancel** to cancel the transaction.
- 17. Perform one of the following actions:
 - Click **Home** to go to the Dashboard screen.
 - Click **Go To Account Details** to view the deposit details page.

4

Redeem Term Deposit

This topic provides the systematic instructions for users to quickly liquidate their term deposits when necessary.

Using this option, the customer can redeem either the entire amount or a partial amount of a term deposit.

In times of financial emergencies, the primary source of funds for most people is their savings and investments. The facility to liquidate funds becomes imperative in such cases.

Customers can choose to payout the funds from a deposit through any of the following methods:

- Transfer to own account
- Transfer to internal account

To redeem the term deposit:

1. Perform anyone of the following navigation to access the **Redeem Term Deposit** screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Redeem Term Deposit**
 - From the Search bar, type **Term Deposits – Redeem Term Deposit** and press **Enter**
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Overview**, then click **Redeem Term Deposit** of **Quick Links** widget.
 - Access through the kebab menu of transactions available under the **Term Deposits** module.

The **Redeem Term Deposits** screen appears.

Figure 4-1 Redeem Term Deposit

↑ Redeem Term Deposit

Deposit Account
xxxxxxxxxxxx0164

Full Redemption Partial Redemption

Redeemable Amount
GBP 5,000.00

Charges/Penalty

Final Redemption Amount

Payout Details

Pay To
Own Account

Transfer Account
xxxxxxxxxxxx0019

Address: reliance1 jio ltd,HEL FC UNIVERSAL
BANK,Oracle,Goregaon,Mumbai,GREAT BRITAIN

Redeem Cancel

Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 4-1 Field Description

Field Name	Description
Redemption Details	
Deposit Account	Account number along with the account nickname of the term deposit for which redemption is to be done. The account could be either the user's Party accounts or any linked party accounts that he has access to.
Balance	Application displays the account balance of the selected account.
Redeemable Amount	Application displays the total redeemable amount.
Redemption Type	Type of redemption for user to select. The options are: • Partial • Full
Redemption Amount	Amount to be redeemed (Partial redemption). This field appears, if you click the Partial button in the Redemption Type field.
Charges/ Penalty	Charges/ penalty if the user is about to redeem (i.e. before redemption)
Final Redemption Amount	Final redeemable amount, after deducting charges / penalty etc (if applicable).
Payout Details	
Pay To	Account transfer options. The options are: • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account
Own Account	This section appears for Own Account.
Transfer Account	Account number along with the account nickname to which the funds are to be transferred. On selection of Transfer Account, account related details get displayed like Account Holder's Name and Branch Details .
Internal Account	This section appears for Internal Account.
Account Number	Account Number to which the funds are to be transferred.
Confirm Account Number	The account number selected in the Account Number field must be entered again for confirmation.
Domestic Bank Account	This section appears for Domestic Bank Account.
Account Number	Account number to which the funds are to be transferred.
Account Name	Name of the beneficiary to whom funds are to be transferred.
Bank Code	Bank code of the destination account. On verifying the Bank Code, Bank Address gets displayed based on provided Bank Code.

Table 4-1 (Cont.) Field Description

Field Name	Description
Look up Bank Code	Link to help the user search for Bank Code. On verifying the Bank Code, Bank Address gets displayed based on provided Bank Code.
International Bank Account	This section appears for International Bank Account.
Account Number	The customer can identify a current or savings account to which the funds are to be transferred once the deposit is redeemed.
SWIFT Code	The unique code used to identify the bank where the international account is held. On verifying the SWIFT Code, the bank details get displayed.
Look Up SWIFT Code	Search option to look for the SWIFT code of the bank of the destination account.
Beneficiary Name	Name of the account holder who will be the beneficiary of the funds once the deposit is redeemed.
Correspondence Charges	Correspondence charges of the redemption. The charges can be borne by: • Beneficiary (BEN) • Remitter (REM) • Sharing

2. From the **Deposit Account** list, select the term deposit to be redeemed.
The account balance and redeemable amount appears.
3. From the **Redemption Type** list, select the appropriate option.
Perform one of the following actions:
 - If you select the **Partial** option;
 - a. In the **Redemption Amount** field, enter the redemption amount.
 - If you select **Full** option go to step 4.
4. From the **Pay To** list, select the appropriate option;
Perform one of the following actions:
 - If you have selected the **Own Account** option;
 - a. From the **Transfer Account** list, select the current or savings account in which the redeemed amount is to be credited.
 - If you have selected the **Internal Account** option;
 - a. In the **Account Number** field, enter the account number which is to be credited with the amount redeemed.
 - b. In the **Confirm Account Number** field, re-enter the account number.
 - If you have selected the **Domestic Account** option;
 - a. In the **Account Number** field, enter the account number of the beneficiary.
 - b. In the **Account Name** field, enter the account name of the beneficiary.
 - c. In the **Bank Code** field, enter the bank code, and click **Verify**, to verify the code

OR

From the **Look Up Bank Code** link, select the appropriate bank code.

- d. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
 - If you have selected the **International Account** option;
 - a. In the **Account Number** field, enter the account number of the beneficiary.
 - b. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - c. In the **Beneficiary Name** field; enter the account name of the beneficiary.
 - d. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.
 5. Perform one of the following actions:
 - Click **Submit** to redeem the deposit.

The **Review** screen appears.
 - Click **Cancel** to cancel the transaction.
 6. Perform one of the following actions:
 - Verify the details and click **Confirm**.

The success message of redemption appears along with the transaction reference number.
 - Click **Back** to navigate back to the previous screen.
 - Click **Cancel** to cancel the transaction.
 7. Perform one of the following actions:
 - Click **Home** to go to the Dashboard screen.
 - Click **Go To Account Details** to view the deposit details page.

5

Top Up

This topic provides the systematic instructions for users to invest additional funds in an existing term deposit.

Customers can top-up an existing term deposit with the desired and permissible top-up amount. The application not only displays the current investment position of the term deposit, but also has the provision to calculate the revised maturity amount, interest rate and total investment. The customer can fund the top-up using any of his current or savings accounts held with the bank.

Note

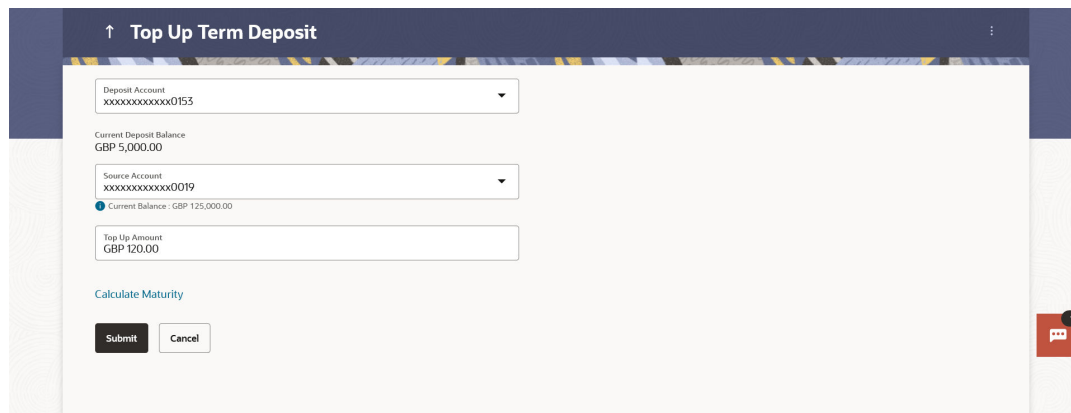
Send to Modify functionality is now supported for this transaction.

To top-up the term deposit:

1. Perform anyone of the following navigation to access the **Top Up** screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Top Up**.
 - From the Search bar, type **Term Deposits – Top Up** and press **Enter**
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Overview**, then click **Top Up** of **Quick Links** widget.
 - Access through the kebab menu of transactions available under the **Term Deposits** module

The **Top Up**screen appears.

Figure 5-1 Top Up



Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 5-1 Field Description

Field Name	Description
Deposit Account	Account number along with the account nickname of the term deposit for which top-up is to be done. The account number could be either the users own Party account or any linked party accounts that he has access to.
Current Balance	The current balance of the deposit account is displayed.
Top-up Amount	The customer is required to specify the amount by which the term deposit is to be topped up.
Maximum Deposit amount applicable for Top-up	Application displays the maximum top-up allowed for this product.
Top up amount in Multiple of (X amount with currency)	Application displays the denomination supported for top-up.
Source Account	CASA account along with the account nickname mapped to the user. The user can select the account to be debited in order to top-up term deposit. The account could be either the users own Party account or any linked party accounts, which he has access to.
Balance	Application displays the Account balance of the selected source account.
The following revised values are displayed on clicking Calculate Maturity .	
Revised Principal Amount	Calculated principal amount as on current date after top-up. This field appears, if the user clicks on the Calculate Maturity link
Revised Maturity Amount	Calculated maturity amount after top-up. This field appears, if the user clicks on the Calculate Maturity link
Revised Interest Rate	Interest rate applicable after top-up. This field appears, if the user clicks on the Calculate Maturity link

2. In the **Top-up Amount** field, enter the amount by which the deposit account is to be topped up.
3. From the **Source Account** list, select the current or savings account from which the amount is to be debited in order to top up the deposit.
4. To calculate the revised principal amount and maturity amount, click **Calculate Maturity**.
5. Perform one of the following actions:
 - Click **Top Up** to add the top-up amount.
The **Review** screen appears.
 - Click **Cancel** to cancel the transaction.
6. Perform one of the following actions:
 - Verify the details and click **Confirm**.

The success message of topup appears along with the reference number.

- Click **Back** to navigate back to the previous screen.
 - Click **Cancel** to cancel the transaction.
7. Perform one of the following actions:
- Click **Home** to go to the Dashboard screen.
 - Click **Go To Account Details** to view the deposit details page.

6

Edit Maturity Instructions

This topic provides the systematic instructions for user to modify the maturity instruction associated with a term deposit.

At any point in time, a customer may want to change the maturity instruction set for a term deposit. The Edit Maturity Instruction feature enables a customer to change the maturity instruction that was set at the time the deposit was being opened.

To edit the maturity instructions:

1. Perform anyone of the following navigation to access the **Edit Maturity Instructions** screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Edit Maturity Instructions**
 - From the Search bar, type **Term Deposits – Edit Maturity Instructions** and press **Enter**.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Overview**, then click **Edit Maturity Instructions** of **Quick Links** widget
 - Access through the kebab menu of transactions available under the **Term Deposits** module

The **Edit Maturity Instructions** screen appears.

Figure 6-1 Edit Maturity Instructions

↑ Edit Maturity Instructions

Deposit Account
xxxxxxxxxxxx0109

Term Deposit Product
FD-Floating Rate

Deposit Amount
GBP 2,000.00

Maturity Date
6/21/2022

Maturity Instructions
Close on Maturity

Pay To
Own Account

Transfer Account
xxxxxxxxxxxx0019

Address: rance1 jio hE.HEL FC UNIVERSAL
BANK,Oracle,Goregaon,Mumbai,GREAT BRITAIN

Submit Cancel

Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 6-1 Edit Maturity Instructions - Field Description

Field Name	Description
Deposit Account	Term Deposit Account number in masked format along with the account nickname (if any). The account number could be either the users own Party or any linked party that he has access to.
Maturity Instructions	The maturity instructions set at the time of opening the deposit account will be displayed by default. The customer will be able to change these instructions are required. The options are: • Close on Maturity (No Rollover) • Renew Interest and Principal • Renew Principal and Pay Out the Interest • Renew Specific Amount and Pay Out the remaining amount
Roll over Amount	Special amount be rolled over. This field is displayed if the option Renew Specific Amount and Pay Out the Remaining Amount has been selected as Maturity Instructions.
Transfer Principal and Interest to	This field is displayed only if the customer selects the option Close on Maturity from the Maturity Instructions list. The customer can identify if the entire maturity amount is to be transferred to a single CASA account or if the principal and interest amounts are to be split and transferred to two separate CASA accounts. The options are: • Single Account • Separate Accounts
Pay To	This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity. In case the maturity instruction Close on Maturity has been selected, this field will be displayed only if the user has selected the option Single Account from the Transfer Principal and Interest to field. The customer is required to select the mode through which the amount to be paid out is transferred. The options are: • Own accounts • Internal Account • Domestic Bank Account • International Bank Account This field is not displayed if the option Renew Principal and Interest has been selected as Maturity Instruction.
Own Account	This section is displayed if the customer has selected the option Own Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.

Table 6-1 (Cont.) Edit Maturity Instructions - Field Description

Field Name	Description
Transfer Account	The customer can select a current or savings account to which the funds will be transferred when the deposit matures. All the customer's current and savings accounts held with the bank will be listed down and available for selection.
Internal Bank Account	This section is displayed if the customer has selected the option Internal Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Account Number	Account number to which the funds are to be transferred.
Confirm Account Number	The account number selected in the Account Number field must be entered again for confirmation.
Domestic Bank Account	This section is displayed if the customer has selected the option Domestic Bank Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Account Number	Account number to which the funds are to be transferred.
Account Name	Name of the account to which funds are to be transferred.
Bank Code	Bank code of the destination account.
Look up Bank Code	Link to help the user search for Bank Code. On verifying the Bank Code, Bank Address gets displayed based on provided Bank Code.
International Bank Account	This section is displayed if the customer has selected the option International Bank Account in the Pay To field or in the Pay Principal To or Pay Interest To fields.
Account Number	The customer can identify a current or savings account to which the funds are to be transferred once the deposit is redeemed.
SWIFT Code	The unique code used to identify the bank where the international account is held. On verifying the SWIFT Code, the bank details get displayed.
Look Up SWIFT Code	Search option to look for the SWIFT code of the bank of the destination account.
Beneficiary Name	Name of the account holder who will be the beneficiary of the funds once the deposit is redeemed.
Correspondence Charges	Correspondence charges of the redemption. The charges can be borne by: • Beneficiary (BEN) • Remitter (REM) • Sharing

2. From the **Deposit Account** list, select the term deposit whose maturity instructions is to be changed.
3. From the **Maturity Instruction** list, select the option of choice.
 - a. If you select **Close on Maturity** and have proceeded to select the option **Single Account** from the field **Transfer Principal and Interest to or Renew Principal and Pay Out the Interest** option,

From the **Pay To** list;
Perform one of the following actions:

 - If you have selected the **Own Account** option;

- i. From the **Transfer Account** list, select an appropriate current or savings account which is to be credited with the specific amount at the time of deposit maturity.
- If you have selected the **Internal Account** option;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Confirm Account Number** field, re-enter the account number as entered in the **Account Number** field.
- If you have selected the **Domestic Bank Account** option;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
- If you have selected the **International Bank Account** option;
 - i. In the **Account Number** field, enter an appropriate account for maturity proceeds.
 - ii. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - iii. In the **Beneficiary Name** field; enter the account name of the beneficiary.
 - iv. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.
- b. If you select **Close on Maturity** from the **Maturity Instructions** field, and have selected the option **Separate Accounts** from the **Transfer Principal and Interest to** field;

From the **Pay Principal To** list;

Perform one of the following actions:

- If you have selected the **Own Account** option;
 - i. From the **Account Number** list, select a current or savings account which is to be credited with the principal amount at the time of deposit maturity.
- If you have selected the **Internal Account** option;
 - i. In the **Account Number** field, enter the account number which is to be credited with the principal amount at the time of deposit maturity.
 - ii. In the **Confirm Account Number** field, re-enter the account number as entered in the **Account Number** field.
- If you have selected the **Domestic Bank Account** option;
 - i. In the **Account Number** field, enter the account number which is to be credited with the principal amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.

- iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
- If you have selected the **International Bank Account** option;
 - i. In the **Account Number** field, enter an appropriate account for maturity proceeds.
 - ii. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - iii. In the **Beneficiary Name** field; enter the account name of the beneficiary.
 - iv. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.

From the **Pay Interest To** list;
Perform one of the following actions:

- If you have selected the **Own Account** option;
 - i. From the **Account Number** list, select a current or savings account which is to be credited with the interest amount at the time of deposit maturity.
 - If you have selected the **Internal Account** option;
 - i. In the **Account Number** field, enter the account number which is to be credited with the interest amount at the time of deposit maturity.
 - ii. In the **Confirm Account Number** field, re-enter the account number as entered in the **Account Number** field.
 - If you have selected the **Domestic Bank Account** option;
 - i. In the **Account Number** field, enter the account number which is to be credited with the interest amount at the time of deposit maturity
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
 - If you have selected the **International Bank Account** option;
 - i. In the **Account Number** field, enter the account number of the beneficiary.
 - ii. Perform one of the following actions:
 - In the **SWIFT Code** field, enter the SWIFT code of the bank where the beneficiary account is held, and click **Verify**, to verify the code.
 - Use the **Look Up SWIFT Code** link to find the SWIFT code.
 - iii. In the **Beneficiary Name** field; enter the account name of the beneficiary.
 - iv. From the **Correspondence Charges** list, select who will be bearing the correspondence charges.
4. If you select **Renew Special Amount and Payout the Remaining Amount** option from the **Maturity Instruction** list:

- a. In the **Roll over Amount** field, enter the amount to be rolled over.
- b. In the **Pay To** field, select the mode through which the remaining amount is to be transferred.

Refer steps under 3a. for options and steps applicable.

5. Perform one of the following actions:

- Click **Submit**.

The **Review** screen appears.

- Click **Cancel** to cancel the transaction.

6. Perform one of the following actions:

- Verify the details and click **Confirm**.

The success message appears along with the transaction reference number.

- Click **Back** to navigate back to the previous screen.
- Click **Cancel** to cancel the transaction.

7. Perform one of the following actions:

- Click **Home** to go to the Dashboard screen.
- Click **Go To Account Details** to view the deposit details page.

7

Transactions

This topic provides the systematic instructions for user to view the details of all transactions executed on their deposit accounts.

Customers can track the transactions taking place in their accounts. All the debit and credit entries along with each transaction amount and reference details are displayed.

Using the **Manage Columns** feature, bank can configure and enable customizable UI display/download option for the end users. Using this feature, users can personalize the information to be displayed/downloaded from search grid displayed on the screen.

By clicking on **Manage Columns** option available on the screen, user can

- Rearrange columns
- Remove specific columns.

Note

- a. The downloaded report will have the same columns as displayed on the UI as per user preference as well as there will also be an option to modify the column selection while downloading.
- b. The column preferences setup by the user will be saved for future reference i.e. in case the user revisits this screen, the preferred columns will only be displayed in the table.

Customers can also undertake the following from this screen:

- Request for Statements – The customer can access this option by selecting the **Request Statement** option from the kebab menu. The user will be able to define the period for which he/she requires to receive statements at his/her registered address.
- Download Pre-Generated Statements – The customer can select the **Pre-Generated Statement** option from the kebab menu on this page, in order to be provided with the facility to define the period for which he/she would like to download pre-generated statements.
- Subscribe for E-Statements – By selecting the **E-Statement** option from the kebab menu, the user will be able to either subscribe or unsubscribe (if subscription is active) for e-statements for the specific account. If the user opts to subscribe for e-statements, he/she will receive monthly e-statements on his/her registered email address.

To view transactions:

1. Perform anyone of the following navigation to access the **Transactions** screen.
 - From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** . Under **Term Deposits** , click **Transactions**.
 - From the Search bar, type **Term Deposits – Transactions** and press **Enter**.
 - Access through the kebab menu of transactions available under the **Term Deposits** module.

The **Transactions** screen appears.

2. From the **Account Number** list, select the account of which you wish to view transactions.
The list of transactions appears.

Figure 7-1 Transactions – View Transactions

Transaction Date	Description	Reference Number	Transaction Type	Amount
3/30/2020	NEW DEPOSIT	HELDEBK200902G3T	Credit	GBP 5,000.00

Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-1 Transactions – View Transactions - Field Description

Field Name	Description
Deposit Account	Select deposit account of which you wish to view transactions. On selection, system displays the Account Number along with the Account Name, Account Currency, and
View Options	Filters to view the transactions of a specific period. The options are: • Current Month • Current Day • Previous Day • Previous Month • Current Month &Previous Month • Previous Quarter • Date Range • Last 10 Transactions
From Date – To Date	Specify the period for which you wish to view transactions. Search will be based on the transaction date range. These fields will be displayed only if you have selected the option Date Range from the View Options list.

Table 7-1 (Cont.) Transactions – View Transactions - Field Description

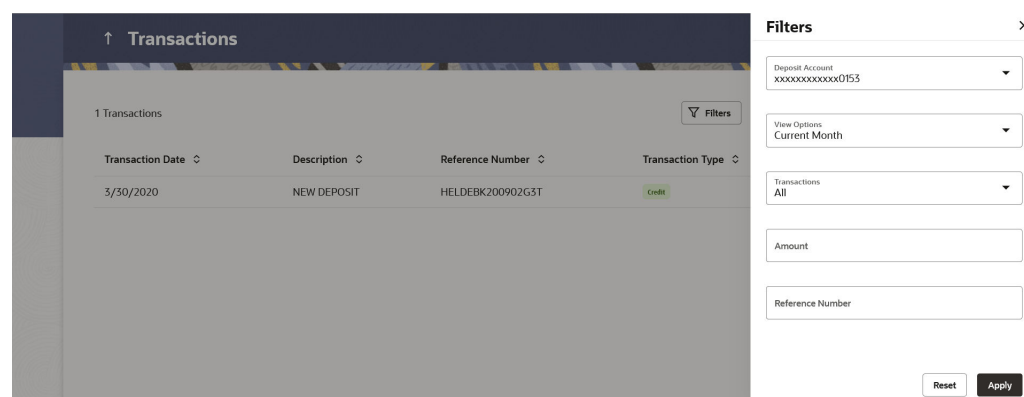
Field Name	Description
Transactions	Filters to view the transactions based on description. The options are: • All • Credits Only • Debits Only
Amount	The specific transaction amount matching to which you wish to view transactions.
Reference Number	Reference number of the transaction.
Opening Balance	The opening balance in the account for the specific period.
Closing Balance	Closing balance in the account for the specific period.
Results	
Download	Click the link to download the statement.
Transaction Date	Date on which the activity was performed.
Value Date	The valuedate of the transaction as maintained by the bank.
Description	Short description of the transaction.
Reference Number	Reference number of the transaction.
Transaction Type	The type of transaction performed, i.e. if it was a debit or credit transaction.
Amount	The transaction amount.

3. Perform one of the following actions:

- Click the  **Filter** change filter criteria.

The **Filter** overlay screen appears. Based on the defined criteria you can view transactions.

Figure 7-2 Transactions – Filter Criteria



- From the **View Options** list, select the desired transaction period.
 - If the option **Date Range** has been selected in the **View Options** list, specify the date range in the **From Date** and **To Date** fields.
- From the **Transaction** list, select the types of transactions to be displayed i.e. either debit or credit or all transactions.

- c. In the **Amount** field, enter the specific transaction amount matching to which you wish to view transactions.
- d. In the **Reference Number** field, enter a transaction reference number if you wish to view a specific transaction record.
- e. Perform one of the following actions:
 - Click **Apply** to view transactions based on the defined criteria.
 - Click **Reset** to clear the details entered.
- Click the  **Download** icon to download the records in CSV & PDF format.
- Click on the  **Manage Columns** icon to setup a column preference by rearranging or removing columns.
- Click on the **More Actions** menu to access other Current and Savings account statement related transactions.

The following actions can also be performed from **More Actions** in the screen:

- Subscribe for E-Statements
- Request for a specific statement
- View Download Pre-Generated Statements
- [E-statement](#)
This topic provides the systematic instructions for users to request e-statement subscriptions.
- [Request Statement](#)
This topic provides the systematic instructions for users to request a physical copy of their account statement from the bank for a specified period.
- [Pre-generated Statement](#)
This topic provides the systematic instructions for users to download pre-generated statements.

7.1 E-statement

This topic provides the systematic instructions for users to request e-statement subscriptions.

A customer might wish to receive regular e-statements at his email address instead of physical copies. Once a request for an e-statement is made, the customer will begin to receive regular statements at his email address maintained with the bank.

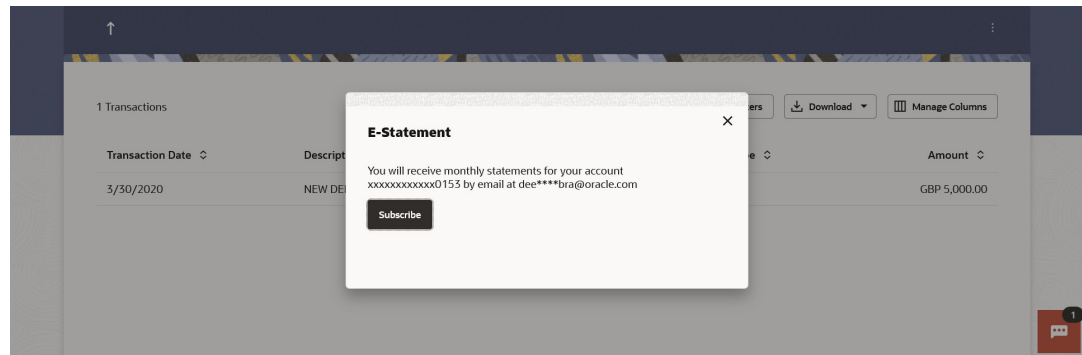
Note

Send to Modify functionality is now supported for this transaction.

To subscribe / unsubscribe for e-statements:

1. Click the  icon on the **Transactions** screen, and click **E-Statement** to subscribe / unsubscribe for e-statements.

The **E-Statement** popup screen appears.

Figure 7-3 E-Statement

2. The Pop-up Message appears. (Subscribe to E-Statement You will receive monthly statements for your account <Number in masked format> by email at <User's email address>)
 - Click **Subscribe** to opt to receive monthly statements on your registered email address.
The success message of request submission appears.
Click **OK** to complete the transaction.
3. If the user has already subscribed for e-statements, the pop up message contains a message stating that the user is subscribed to receive e-statements. The option to unsubscribe for e-statements is provided.
 - a. Click **Unsubscribe** to opt out of receiving monthly statements on your registered email address.
The success message of request submission appears.
Click **OK** to complete the transaction.
 - b. Click **Proceed** to unsubscribe.
The success message of request submission appears.
4. Perform one of the following actions:
 - Click **Home** to go to the Dashboard screen.
 - Click **View Account Details** to view the deposit details page.

7.2 Request Statement

This topic provides the systematic instructions for users to request a physical copy of their account statement from the bank for a specified period.

This physical copy will be mailed to the user's address registered with the bank.

Note

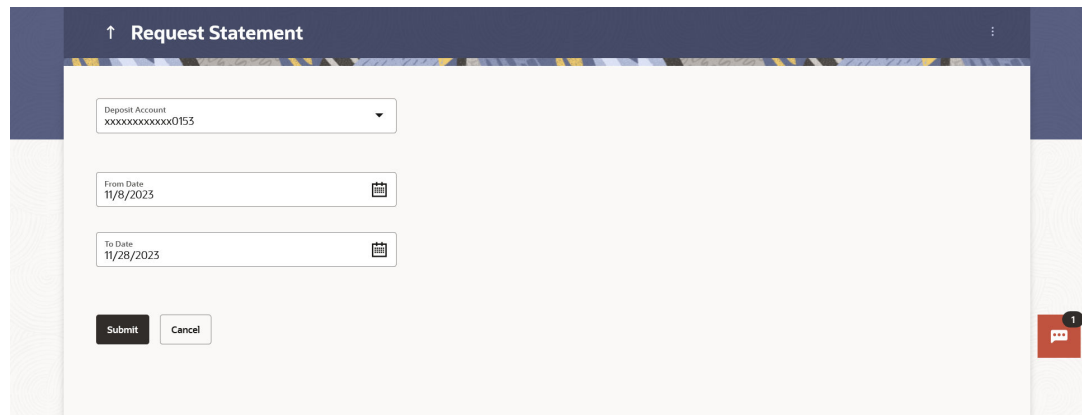
Send to Modify functionality is now supported for this transaction.

To request for a Statement

1. Click the  icon on the **Transactions** screen, and click **Request Statement** to request for a term deposit account statement.

The **Request Statement** screen appears.

Figure 7-4 Request Statement



Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-2 Request Statement - Field Description

Field Name	Description
Account Number	The term deposit account number along with the account nickname for which account statement to be generated. The account number could be either the user's Party account or any linked party accounts that he has access to.
Balance	The deposit account balance is displayed.
From Date	The customer is required to specify the start date from which the account statement is required.
To Date	The customer is required to specify the date until when the statement is required.

2. From the **Account Number** list, select the desired deposit account for which you want to view the statement.

This step is required only if this screen has been navigated to from the Toggle Menu.

3. From the **From Date** list, select the start date of the deposit account statement.
4. From the **To Date** list, select the end date of the deposit account statement.
5. Perform one of the following actions:
 - Click **Submit** to redeem the deposit.

The **Review** screen appears.

- Click **Cancel** to cancel the transaction.
6. Perform one of the following actions:
- Verify the details and click **Confirm**.
- The success message of Statement Request appears along with the transaction reference number.
- Click **Back** to navigate back to the previous screen.
 - Click **Cancel** to cancel the transaction.
7. Perform one of the following actions:
- Click **Home** to go to the Dashboard screen.
 - Click **Go To Account Details** to view the deposit details page.

7.3 Pre-generated Statement

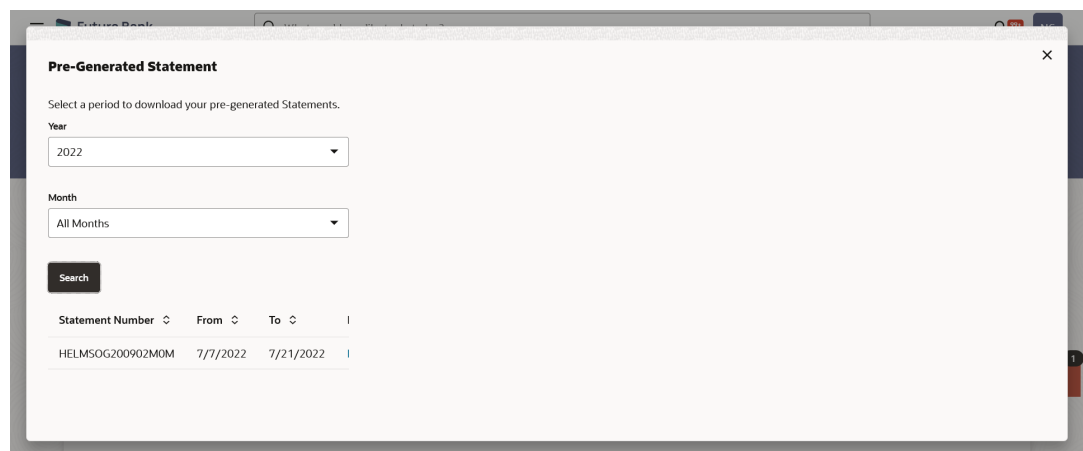
This topic provides the systematic instructions for users to download pre-generated statements.

To download pre-generated statements:

1. Click the  icon on the **Transactions** screen, and click **Pre-generated Statement** to download a pre-generated statement.

The **Pre-generated Statement** screen appears.

Figure 7-5 Pre-generated Statement



Pre-Generated Statement

Select a period to download your pre-generated Statements.

Year
2022

Month
All Months

Search

Statement Number	From	To	
HELMSOG200902MOM	7/7/2022	7/21/2022	

Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 7-3 Pre-generated Statement - Field Description

Field Name	Description
Select a period to download your pre-generated Statements	
Period	
Year	The year for which the statement is required
Month	The month for which the statement is required.
Statement Number	The statement reference number.
From	Start date of the date period for which the statement is generated.
To	End date of the date period for which the statement is generated.
Download	Click the link against a statement to download the specific statement.

2. From the **Period** list, select the desired year and month for which pre-generated statement is to be required.
3. Click **Search** to search amongst the pre-generated statements for the selected period.
4. Click **Download** link against any record (.pdf) to download the statement in password protected pdf format.

8

Account Nickname

This topic provides the systematic instructions to customers for assigning nicknames to any account.

A customer may wish to assign nicknames to deposit accounts so as to be able to easily identify them. Once a nickname is assigned to an account, it is displayed on various transactions in addition to the standard account description. This option also allows customer to modify or delete the nickname whenever required.

The customer can access this option by selecting the **Add/Edit Nickname** option from the kebab menu.

To add/edit nickname against a deposit account:

1. Perform anyone of the following navigation to access the **Term Deposit Details** screen.

From the Dashboard, click **Toggle menu**, click **Menu**, then click **Accounts**, and then click **Term Deposits** .

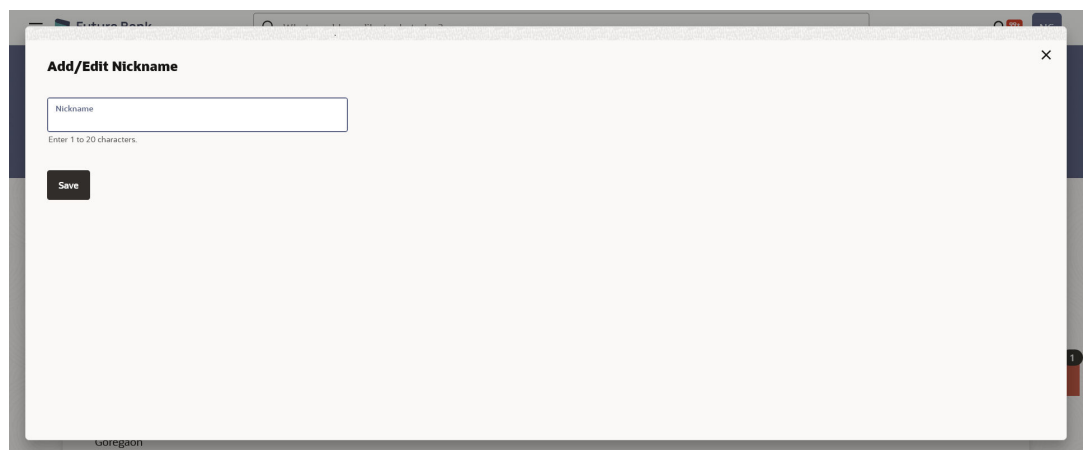
Under **Term Deposits** , click **Overview**, click on the **Deposit Number** link of the **Term Deposit Summary**, then click **Add/Edit Nickname** option of **Term Deposit Details** kebab menu .

The **Term Deposit Details** screen appears.

2. Click the  icon on the screen, and click **Add/Edit Nickname** option to add/edit nickname against an account.

The **Add/Edit Nickname** popup appears.

Figure 8-1 Add/Edit Nickname



Note

The fields which are marked as Required are mandatory.

For more information on fields, refer to the field description table.

Table 8-1 Add/Edit Nickname - Field Description

Field Name	Description
Nickname	Specify a nickname to be assigned to the account. If a nickname has already been assigned to the account, it will be displayed in editable mode.

3. In the **Nickname** field, enter the nickname you want to use.

4. Perform one of the following actions:

- Click **Save** to save your changes.

Nicknames will be displayed on various transactions instead of the standard account description.

- Click **Delete** to delete the nickname.

1. What is Total Maturity Amount?

The total maturity amount is the amount that the deposit is worth at the time of maturity.

2. Does the application allow the User to redeem a term deposit before the maturity date?

Yes, it is possible to redeem the term deposit before the maturity date, through the application provided the facility is supported for a product under which the term deposit account is opened.

3. Does the application allow partial redemption from term deposit account?

Yes, depending on the term deposit product type, the user can perform partial redemption of his Term Deposit online.

4. What happens to my term deposit at maturity?

This will depend on the maturity instructions defined by you at the time the deposit was opened. Based on your selection at that point, at the time of maturity, the deposit would either be renewed or the amount will get credited to a specified account. If the funds are to be withdrawn at maturity, you can provide the details of the account to which the maturity proceeds are to be credited.

5. Can I add funds to my term deposit?

If the term deposit product has a facility for top up, then an option will be provided to add funds into the term deposit. The maximum amount with which you can top up the deposit will be defined by the bank and displayed on the top up page.

6. Who all can view a nickname that a user has set?

One account can have multiple nicknames set by different users, who have access to that account – however only the logged in user can view the nickname he has set.

7. Are nicknames displayed in all places, where an account number is displayed?

No, Approvers can only view the account number, but not nicknames set by makers. Further Review screens contain the account number (where applicable), but not the nickname.

Index

N

New Term Deposit, [1](#)

P

Pre-generated Statement, [7](#)

R

Redeem Term Deposit, [1](#)

Request Statement, [5](#)

T

Term Deposit Details, [1](#)

Term Deposits Overview, [2](#)

Top Up, [1](#)

Transactions, [1](#)