Oracle® Banking Collections Cloud Service
Oracle Banking Digital Experience Integration Guide

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Oracle Banking Collections Cloud Service Oracle Banking Digital Experience Integration Guide, Release 14.8.1.0.0

G43391-01

Contents

Preface

1   Oracle Banking Digital Experience Integration

Preface

- [Purpose](#)
- [Audience](#)
- [List of Topics](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)

Purpose

This guide is to help with Integration of Oracle Banking Collections Cloud Service with Oracle Banking Digital Experience product.

Audience

This guide is primarily intended for the following user/user roles:

Table 1   Audience

Role	Function
Implementation and IT Staff	Implementation and maintenance of the software

List of Topics

Table 2   List of Topics

Topics	Description
Oracle Banking Digital Experience Integration	This topic helps you to Integrate Oracle Banking Digital Experience with Oracle Banking Collections.

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Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1

Oracle Banking Digital Experience Integration

This topic provide information about the Oracle Banking Digital Experience Integration.

This topic contains the following sub-topics:

- Introduction
  This topic provide the information to an out-of-the-box interface with Oracle Banking Collections.

- Integration Touchpoints
  This topic provide information about the Integration Touchpoints.

1.1 Introduction

This topic provide the information to an out-of-the-box interface with Oracle Banking Collections.

Oracle Banking Digital Experience provides an out-of-the-box interface with Oracle Banking Collections. Through this capability, end customers or borrowers who have a overdue with the bank, will be able to get delinquency notice in case their account is past due on their self-service portal, make a direct payment against their past due amount, or provide a promise to make the payment as of the future date.

The Oracle Banking Digital Experience interfaces with Oracle Banking Collections to obtain the customer or borrower's promise details and save the promise provided by the customer through the portal.

1.2 Integration Touchpoints

This topic provide information about the Integration Touchpoints.

Table 1-1   Integration Touchpoints

Interface Id	Description	Request Type	Operation	Use Case (Actor and Response)
obcr-ptp-services/ptp/fetch	Fetch all PTPs provided by the customer	Get	Fetch the list of all promises provided by the customer in Oracle Banking Collections.	**Actor**: Individual Customer Self Service – Customer should be able to see their delinquency notice and already active promise when they log into OBDX portal. **Response**: List of all the PTPs that are, or were associated, with an account with an active collections case in Oracle Banking Collections.

Table 1-1   (Cont.) Integration Touchpoints

Interface Id	Description	Request Type	Operation	Use Case (Actor and Response)
obcr-ptp-services/ptp/create	Create PTP in Oracle Banking Collections	Post	Enables Oracle Banking Digital Experience to create a promise in Oracle Banking Collections.	**Actor**: IIndividual Customer Self Service - Customer should be able to initiate a self-service Promise (PTP) by providing a future business date from OBDX portal. **Response**: Initiate the creation of promise in Oracle Banking Collections based on customer account number, promise amount and promise date.