Oracle® Banking Branch Installation Guide



ORACLE

Oracle Banking Branch Installation Guide, 14.7.4.0.0

F97397-01

Copyright © 2021, 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

S	Setup Database	
1.		1-2
1.	2 Create User Grants	1-10
Ρ	Product Installation using Installer	
2.		2-1
2.	2 Installer Path	2-1
С	Configure Oracle Banking Branch Service Domains	
С	Create Data Sources	
D	Deploy Services	
S	Setup Oracle Banking Branch Kafka	
С	Configure FOP	
С	Configure SSL	
R	Restart and Refresh	
) L(ogging Area	

11 Configure Oracle Banking Branch UI Domain and Cluster		
	11.1 Verify Configuration Details11.2 Post Domain Creation Configurations	11-8 11-10
12	Deploy Oracle Banking Branch User Interface	
13	Restart and Refresh	
14	Deploy Oracle Banking Branch Processes	
	14.1 Oracle Banking Branch Processes	14-3
15	Launch Oracle Banking Branch from FLEXCUBE Universal Banking	
16	Configure Oracle Digital Assistant	
	16.1 Configure ODA Instance	16-3
17	Known Issues and Resolutions	

17 Known Issues and Resolutions

Preface

- Purpose
- Audience
- Documentation Accessibility
- Diversity and Inclusion
- Conventions
- Related Resources
- Organization

Purpose

This guide helps you to install the Oracle Banking Branch services, user interface, and conductor process flow on designated environments. It is assumed that all the prior setup is already related to WebLogic installation, WebLogic-managed server creation, and Oracle database installation.

It is recommended to use a dedicated managed server for each of the Oracle Banking Microservices Architecture services, Oracle Banking Branch services, and Oracle Banking Branch user interface.

Audience

This guide is intended for the WebLogic admin or ops-web team who are responsible for installing the banking products of Oracle Financial Services Software Limited.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.



Conventions

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

The following text conventions are used in this document:

Related Resources

For more information, see these Oracle resources:

- Getting Started User Guide
- Oracle Banking Branch Pre-Installation Guide
- Configuration and Deployment Guide
- FLEXCUBE UBS Database Practices

Organization

This guide allows you to install the below mentioned Oracle Banking Branch services, UI, process flow in the same order:

Oracle Banking Branch Services

- 1. obremo-srv-branch-teller-services
- 2. obremo-srv-brntlr-async-services
- 3. obbrn-srv-biz-businessprocess-services
- 4. obbrn-cmn-businessproductdetails-services
- 5. obbrn-cmn-process-driver-services
- 6. obremo-csr-cus-customer-services
- 7. obremo-dsr-tds-term-deposit-services
- 8. obremo-lsr-loan-services
- 9. obremo-dsr-tds-term-deposit-inquiry-services
- 10. obbrn-csr-casa-details-services
- 11. obbrn-cmn-branchservicing-services
- 12. obbrn-cmn-accountlimit-services



User Interface

Follow the below steps to migrate from the existing app-shell build to the foundation app shell. With the foundation app-shell, UI war is split into individual component server war files. All the component server war files should be deployed in the same managed server.

For common core war files, deploy the war files mentioned below:

- 1. app-shell
- 2. cmc-component-server
- 3. moc-component-server
- 4. sms-component-server
- 5. obpy-component-server

For domain-specific war files, deploy the individual component server war file mentioned below:

- obbrn-component-server
- obbrsdep-component-server
- obbrncmn-component-server
- obbrscasa-component-server
- obbrsloan-component-server

Process Workflow

- 1. ACCOUNTADDRESSUPDATE
- 2. CUSTOMERADDRESSUPDATE
- 3. CUSTOMERCONTACTUPDATE
- 4. CMC_CHARGES_Consumer
- 5. PLATOCORE_Consumer
- 6. Branch Transfer
- 7. Card Status
- 8. CASA Statement
- 9. CASA Status
- 10. JointHolder
- 11. Modify SI
- 12. Nominee Update
- 13. SI Transfer
- 14. Stop Cheque
- 15. Sweep In to CASA
- 16. Sweep Out CASA
- 17. TD Instruction
- 18. TemporaryOverdraft
- 19. Account Statement Frequency



- 20. Activate Dormant
- 21. Address Update
- 22. Amount Block
- 23. Cheque Book Request
- 24. TD Payin by Other Modes
- 25. TD Rollover
- 26. TD Top Up
- 27. RD Account Opening
- 28. Account Sweep In
- 29. Card Limits
- 30. Close SI
- 31. Close Sweep In
- 32. Close Sweep Out
- 33. Cls Amount Block
- 34. Debit Card Request
- 35. Document Update
- 36. Modify Sweep In
- 37. Modify Sweep Out
- 38. Cheque Book Status
- **39.** Mod Amount Block
- 40. Con Amount Block
- **41.** Memo Maintenance
- 42. TD Redemption
- 43. Acc Lmt
- 44. Acc Lmt Unsec
- 45. TD Redemption
- 46. TD Amount Block
- 47. RD Amount Block
- 48. RD Payment
- 49. TD Payout Modification
- 50. RD Payout and Autopay Instructions
- 51. RD Redemption
- 52. TD Account Modification
- 53. RD Account Modification



1 Setup Database

You need to setup the database-related configuration for the installation of the Oracle Banking Branch. It is recommended to create a different schema for each application.

The prerequisites for setting up the database are as follows:

- 1. Make sure that the pre-installation setup is completed. The pre-installation setup includes the configuration of the database and setting up the setUserOverrides.sh file.
- 2. Configure the placeholders in the setUserOverrides.sh file for Oracle Banking Branch installation. For the values of keys and placeholders, refer to Keys and Placeholders.

Note:

To update the placeholders for Oracle Banking Microservices Architecture services, refer to Placeholder Update for Oracle Banking Microservices Architecture Services section in *Configuration and Deployment Guide*.

The setup is designed to work with a separate schema for each application. For information on database best practices, refer to FLEXCUBE UBS Database Practices in the FLEXCUBE Universal Banking documentation library.

To setup the database for Oracle Banking Branch:

1. Create the Oracle Banking Branch schemas. For information on schemas to be created, refer to the table below:

Service Name	Schema Required
obremo-srv-branch-teller- services	Yes (BRANCHTLR schema)
obremo-srv-brntlr-async-services	Yes (BRANCHTLR schema)
obbrn-srv-biz-businessprocess- services	Yes (BIZPRC schema)
obbrn-cmn- businessproductdetails-services	Yes (CMNBUSPROD schema)
obbrn-cmn-process-driver- services	Yes (CMNPRODRV schema)
obremo-csr-cus-customer-services	Yes (CSRCASA schema)
obbrn-cmn-branchservicing- services	Yes (CMNSCRV schema)
obbrn-csr-casa-details-services	No (CSRCASA schema)
obremo-dsr-tds-term-deposit- services	Yes (New schema to be created for obremo- dsr-tds-term-deposit-services - DSRDEPOSIT)

Table 1-1 Database Setup



Table 1-1 (Cont.) Database Setup

Service Name	Schema Required
obremo-dsr-tds-term-deposit- inquiry-services	No (obremo-dsr-tds-term-deposit- services schema)
obremo-lsr-loan-services	Yes (LSRLOAN schema)
obbrn-cmn-accountlimit-services	No (CMNSCRV) schema

2. Create the user grants. For more information on creating user grants, refer to Create User Grants.

• Keys and Placeholders

The values of the keys and their respective placeholders need to be configured in the setUserOverrides.sh file for installation of the Oracle Banking Branch.

Create User Grants

You need to create the user grants in the necessary schemas to setup the databaserelated configuration for Oracle Banking Branch.

1.1 Keys and Placeholders

The values of the keys and their respective placeholders need to be configured in the setUserOverrides.sh file for installation of the Oracle Banking Branch.

Values for All Services

The keys and placeholder for all services are as follows:

Table 1-2 Keys and Placeholders (All Services)

Кеу	Placeholder
management.endpoints.web.exposure.include	prometheus,health

Values for plato-orch-service

The key and placeholder values for plato-orch-service are as follows:

Table 1-3 Keys and Placeholders (plato-orch-service)

Кеу	Placeholder
plato.orchestrator.enableSubWfDynamicAllocation	false(Property for enabling dynamic Allocation for subWorkflow)
plato-orchestrator.protocol	http/https (based on env)

Values for sms-core-services

The key and placeholder values for sms-core-services are as follows:



Table 1-4	Keys and Placeholders	(sms-core-services)
-----------	-----------------------	---------------------

Кеу	Placeholder
user.disableInactiveUsers	Ν
user.closeDisabledUsers	Ν
user.disableInactiveUsers.days	0
user.closeDisabledUsers.days	0
user.sameDayLoginRequired	Y

Values for cmc-obrh-services

The key and placeholder values for cmc-obrh-services are as follows:

Table 1-5	Keys and Placeholders	(cmc-obrh-services)
-----------	-----------------------	---------------------

Кеу	Placeholder	
cmc-obrh- services.audit.reten tion.days	This property is used to specify the number of days for retention policy. Example: <i>cmc-obrh-services.audit.retention.days</i> =7	
<pre>cmc-obrh- services.audit.reten tion.archival</pre>	This property is used to specify whether purging or archiving is required. Example: cmc-obrh-services.audit.retention.archival=N Note: N for purging and Y for archiving.	
cmc-obrh- services.oic.oauth.s cope	This property is used to specify the OIC's oauth scope.	
cmc-obrh- services.oic.secretS tore.url	This property is used to specify the OIC's secretstore URL.	
cmc-obrh- services.oic.idcs.ur l	This property is used to specify the OIC's idcs URL.	

Values for obbrn-cmn-accountlimit-services

The key and placeholder values for obbrn-cmn-accountlimit-services are as follows:

Table 1-6 Keys and Placeholders (obbrn-cmn-accountlimit-services)

Кеу	Placeholder
obbrn-cmn-accountlimit- services.jndi	jdbc/CMNSCRV



Кеу	Placeholder
obbrn-cmn-accountlimit- services.server.port	Port where the service is getting deployed
obbrn-cmn-accountlimit- services.schemas	Schema created for the service
obbrn-cmn-accountlimit- services.oflo.enabled	 default – false if oflo product is installed then it can be made true if required
obremo-csr-cus-customer- services.oflo.enabled	 default – false if oflo product is installed then it can be made true if required

Table 1-6 (Cont.) Keys and Placeholders (obbrn-cmn-accountlimit-services)

Values for plato-alerts-management services

The key and placeholder values for plato-alerts-management services are as follows:

Table 1-7 Keys and Placeholders (plato-alerts-management services)

Кеу	Placeholder
<pre>spring.cloud.stream.kafka.binder.configuration.s ecurity.protocol</pre>	PLAINTEXT (in case of non SSL setup)

Values for obremo-srv-brntlr-async-services

The key and placeholder values for obremo-srv-brntlr-async-services are as follows:

Table 1-8 Keys and Placeholders (obremo-srv-brntlr-async-services)

Кеу	Placeholder
<pre>spring.cloud.stream.kafka.binder.txn.zkNo des</pre>	plato.eventhub.txn.zookeper.hosts
<pre>spring.cloud.stream.kafka.binder.txn.brok ers</pre>	plato.eventhub.txn.broker.hosts
<pre>spring.cloud.stream.kafka.binder.tilltot. zkNodes</pre>	plato.eventhub.tilltot.zookeper.hosts
<pre>spring.cloud.stream.kafka.binder.tilltotD enom.brokers</pre>	plato.eventhub.tilltotDenom.broker.host
<pre>spring.cloud.stream.kafka.binder.tilltot. brokers</pre>	plato.eventhub.tilltot.broker.hosts
<pre>spring.cloud.stream.kafka.binder.tilltotD enom.zkNodes</pre>	plato.eventhub.tilltotDenom.zookeper.ho sts
spring.cloud.stream.kafka.binder.casaBind er.brokers	plato.eventhub.casaBinder.broker.hosts



Table 1-8 (Cont.) Keys and Placeholders (obremo-srv-brntlr-async-services)

Кеу	Placeholder
<pre>spring.cloud.stream.kafka.binder.casaBind er.zkNodes</pre>	plato.eventhub.casaBinder.zookeper.hos ts

Values for obremo-srv-brntlr-async-services

The keys and placeholder values for obremo-srv-brntlr-async-services are as follows:

Table 1-9 Keys and Placeholders (obremo-srv-brntlr-async-services)

Кеу	Placeholder
plato.eventhub.kafka.brokers	plato.eventhub.broker.hosts
plato.eventhub.zk.nodes	plato.eventhub.zookeper.hosts

Values for plato-alerts-management-services

The keys and placeholder values for plato-alerts-management-services are as follows. This setup is necessary to enable e-mail alerts.

Table 1-10 Keys and Placeholders (plato-alerts-management-services)

Кеу	Placeholder
plato.eventhub.kafka.brokers	plato.eventhub.broker.hosts
plato.eventhub.zk.nodes	plato.eventhub.zookeper.hosts
server.port	cmc-deprecation-service.server.port
batchServer.protocol	apigateway.protocol
EMAIL.SMTP_HOST	plato.alerts.email.smtp.host
EMAIL.SMTP_OUT_PORT	plato.alerts.email.smtp.out.port
EMAIL.AUTH	plato.alerts.email.auth
EMAIL.SOCKETFACTORY_PORT	plato.alerts.email.socketfactory.port

Values for plato-feed-services

The keys and placeholder values for plato-feed-services are as follows:

Table 1-11 Keys and Placeholders (plato-feed-services)

Кеу	Placeholder
EMAIL.PASSWORD	plato.feed.email.password
EMAIL.USER_ID	plato.feed.email.userId
SMS.userId	plato.feed.sms.userId
SMS.branchCode	plato.feed.sms.branchCode



Кеу	Placeholder
SMS.appId	plato.feed.sms.appld
SMS.multiEntityAdmin	plato.feed.sms.multiEntityAdmin
EMAIL.SMTP_HOST	plato.feed.email.smtp.host
EMAIL.SMTP_OUT_PORT	plato.feed.email.smtp.out.port
EMAIL.AUTH	plato.feed.email.auth
EMAIL.SOCKETFACTORY_PORT	plato.feed.email.socketfactory.port

Table 1-11 (Cont.) Keys and Placeholders (plato-feed-services)

Values for plato-password-policy-services

The keys and placeholder values for plato-password-policy-services are as follows:

 Table 1-12
 Keys and Placeholders (plato-password-policy-services)

Кеу	Placeholder
server.port	plato-password-policy-service.server.port
flyway.domain.db.jndi	plato-password-policy-service.jndi
flyway.domain.schemas	plato-password-policy-service.schemas
flyway.domain.locations	plato-password-policy-service.locations

Values for cmc-fc-ai-ml-services

The keys and placeholder values for cmc-fc-ai-ml-services are as follows:

Table 1-13 Keys and Placeholders (cmc-fc-ai-ml-services)

Кеу	Placeholder
pollingEmail	cmc-fc-ai-ml-services.pollingEmail
emailServerPort	cmc-fc-ai-ml-services.emailServerPort
emailServerHost	cmc-fc-ai-ml-services.emailServerHost
pollingFrequency	cmc-fc-ai-ml-services.pollingFrequency
pollerInitialDelay	cmc-fc-ai-ml-services.pollerInitialDelay
emailPassword	cmc-fc-ai-ml-services.emailPassword
pollingPath	cmc-fc-ai-ml-services.pollingPath
postingPath	cmc-fc-ai-ml-services.postingPath

Values for obremo-csr-cus-customer-services

The keys and placeholder values for obremo-csr-cus-customer-services are as follows:



Кеу	Placeholder
server.port	obremo-csr-cus-customer-services.server.port
flyway.domain.schemas	obremo-csr-cus-customer-services.schemas
flyway.domain.db.jndi	obremo-csr-cus-customer-services.jndi
hostValidation.enabled	obremo-csr-cus-customer-services.hostValidation.enabled
oflo.enabled	obremo-csr-cus-customer-services.oflo.enabled(values supported true or false)
coherence.enabled	obremo-csr-cus-customer-services.coherence.enabled
loadCacheOnStartUp	obremo-csr-cus-customer-services.loadCacheOnStartUp

Table 1-14Keys and Placeholders (obremo-csr-cus-customer-services)

Values for obbrn-cmn-process-driver-services

The keys and placeholder values for obbrn-cmn-process-driver-services are as follows:

Table 1-15	Keys and Placeholders	(obbrn-cmn-process-driver-services)
------------	-----------------------	-------------------------------------

Кеу	Placeholder
server.port	obremo-csr-cus-customer-services.server.port
flyway.domain.schemas	obbrn-cmn-process-driver-services.schemas
flyway.domain.db.jndi	obbrn-cmn-process-driver-services.jndi
plato.kafka.server.url	obbrn-cmn-process-driver-services.plato.kafka.server.url

Values for obbrn-cmn-businessproductdetails-services

The keys and placeholder values for obbrn-cmn-businessproductdetails-services are as follows:

Table 1-16Keys and Placeholders (obbrn-cmn-businessproductdetails-services)

Кеу	Placeholder
server.port	obbrn-cmn-businessproductdetails-services.server.port
flyway.domain.schemas	obbrn-cmn-businessproductdetails-services.schemas
flyway.domain.db.jndi	obbrn-cmn-businessproductdetails-services.jndi
plato.service.logging.path	LOG_PATH

Values for obremo-dsr-tds-term-deposit-services

The keys and placeholder values for obremo-dsr-tds-term-deposit-services are as follows:



Кеу	Placeholder
server.port	obremo-dsr-tds-term-deposit-services.server.port
flyway.domain.schemas	obremo-dsr-tds-term-deposit-services.schemas
flyway.domain.db.jndi	obremo-dsr-tds-term-deposit-services.jndi
obbrn.dsr.deposit.productPr ocessor	dsr.productProcessor
flyway.sms.placeholders.obb rn.default.source_system.de posit	obbrn-cmn-branchservicing- services.default.source_system.deposit (Currently supported values OBRDEP and FCUBS)
coherence.enabled	coherence.enabled
loadCacheOnStartUp	loadCacheOnStartUp

Table 1-17 Keys and Placeholders (obremo-dsr-tds-term-deposit-services)

Values for obremo-dsr-tds-term-deposit-inquiry-services

The keys and placeholder values for obremo-dsr-tds-term-deposit-inquiry-services are as follows:

Table 1-18Keys and Placeholders (obremo-dsr-tds-term-deposit-inquiry-services)

Кеу	Placeholder
server.port	obremo-dsr-tds-term-deposit-inquiry-services.server.port
flyway.domain.schemas	obremo-dsr-tds-term-deposit-services.schemas
flyway.domain.db.jndi	obremo-dsr-tds-term-deposit-services.jndi
obbrn.dsr.deposit.productPr ocessor	dsr.productProcessor
flyway.sms.placeholders.obb rn.default.source_system.de posit	obbrn-cmn-branchservicing- services.default.source_system.deposit (Currently supported values OBRDEP and FCUBS)
coherence.enabled	coherence.enabled
loadCacheOnStartUp	loadCacheOnStartUp

Values for obbrn-cmn-branchservicing-services

The keys and placeholder values for obbrn-cmn-branchservicing-services are as follows:

Кеу	Placeholder
server.port	obbrn-cmn-branchservicing-services.server.port
flyway.domain.schemas	obbrn-cmn-branchservicing-services.schemas
flyway.domain.db.jndi	obbrn-cmn-branchservicing-services.jndi



Кеу	Placeholder
plato.service.scheduler.use rid	PLATO_DEBUG_USER_ID
obbrn.default.source_system .deposit	obbrn-cmn-branchservicing- services.default.source_system.deposit (values supported FCUBS and OBRDEP)
obbrn.default.source_system .casa	obbrn-cmn-branchservicing- services.default.source_system.casa (values supported FCUBS and OBRACC)
obbrn.default.source_system .casaroute	obbrn-cmn-branchservicing- services.default.source_system.casaroute (values supported FCUBS and OBRACC)
coherence.enabled	coherence.enabled
loadCacheOnStartUp	loadCacheOnStartUp

Table 1-19 (Cont.) Keys and Placeholders (obbrn-cmn-branchservicing-services)

Values for obbrn-cmn-accountlimit-services

The key and placeholder details for obbrn-cmn-accountlimit-services are as follows:

Table 1-20 Keys and Placeholders (obbrn-cmn-accountlimit-services)

Кеу	Placeholder
server.port	obbrn-cmn-accountlimit-services.server.port
flyway.domain.schemas	obbrn-cmn-accountlimit-services.schemas
flyway.domain.db.jndi	obbrn-cmn-accountlimit-services.jndi
oflo.enabled	obbrn-cmn-accountlimit-services.oflo.enabled

Values for obbrn-csr-casa-details-services

The keys and placeholder values for obbrn-csr-casa-details-services are as follows:

Table 1-21 Keys and Placeholders (obbrn-csr-casa-details-services)

Кеу	Placeholder
server.port	obbrn-csr-casa-details-services.server.port
flyway.domain.schemas	obbrn-csr-casa-details-services.schemas
flyway.domain.db.jndi	obbrn-csr-casa-details-services.jndi

Values for obremo-lsr-loan-services

The keys and placeholder values for obremo-lsr-loan-services are as follows:



Кеу	Placeholder
server.port	obremo-lsr-loan-services.server.port
flyway.domain.schemas	obremo-lsr-loan-services.schemas
flyway.domain.db.jndi	obremo-lsr-loan-services.jndi
coherence.enabled	obremo-lsr-loan-services.coherence.enabled
obbrn.default.source_system.loan	obbrn.default.source_system.loan(values supported FCUBS and OBRL)

Table 1-22 Keys and Placeholders (obremo-lsr-loan-services)

1.2 Create User Grants

You need to create the user grants in the necessary schemas to setup the database-related configuration for Oracle Banking Branch.

Make sure that the database setup and database link creation are completed as specified in Setup Database.

The common grants, common core grants, and Security Management System (SMS) grants are provided to the users. For more information on default grants provided to the users, refer to the table below.

Schema	Grants
Oracle Banking Branch schema	 grant create session to PLATO;
(common grants)	• grant create table to PLATO;
	 grant create sequence to PLATO;
Common Core Schema (common core grants)	• grant create procedure to CMNCORE;
	 grant create synonym to CMNCORE;
	 grant create sequence to CMNCORE;
	 grant create function to CMNCORE;
SMS Schema (SMS grants)	• grant create synonym to SMS;
	 grant create procedure to SMS;
	 grant create sequence to SMS;

Table 1-23 Grants Provided to the Users

View creation grants:

In addition to the above grants provided to the user, you can add view creation grant in the BRANCHTLR schema as follows:

- grant create synonym to BRANCHTLR;
- grant create procedure to BRANCHTLR;
- grant create sequence to BRANCHTLR;
- grant create function to BRANCHTLR;
- grant create job to BRANCHTLR;
- grant create view to BRANCHTLR;



- grant create mining model to BRANCHTLR;
- grant create any mining model to BRANCHTLR;
- grant alter any mining model to BRANCHTLR;
- grant drop any mining model to BRANCHTLR;
- grant select any mining model to BRANCHTLR;
- grant comment any mining model to BRANCHTLR;
- grant execute on DBMS_DATA_MINING to BRANCHTLR;
- grant create view to BRANCHTLR;
- grant create table to BRANCHTLR;
- grant drop table to BRANCHTLR;



2 Product Installation using Installer

This section provides the systematic information to install Oracle Banking Branch application using installer.

This topic contains the following subtopics:

- Pre-requisite
- Installer Path

2.1 Pre-requisite

Before proceeding with installation setup, make sure that the database installation is completed and required schemas are created.

2.2 Installer Path

The following table provides the download path of the installer:

Table 2-1	Installer Download Path
-----------	-------------------------

Applica tion	Archive Name	OSDC Path
OBMA	obma.zip	/INSTALLER
OBBRN	obbrn.zip	

Note:

To install the application using installer, refer to **Oracle Banking Microservices Architecture Installer Guide**.



Configure Oracle Banking Branch Service Domains

You need to configure the services and domains as a part of the installation of the Oracle Banking Branch.

The prerequisites are as follows:

- 1. The machine should have Java JDK has installed.
- 2. Install the Oracle Banking Microservices Platform Foundation services. For information on how to install, refer to the Oracle Banking Microservices Platform Foundation Installation Guide.
- 3. The machine should have Fusion Middleware Configuration Wizard installed.

Note:

For the exact version to be installed, refer to the *Software Pre-requisites* section in the **Oracle Banking Branch License Guide**.

The steps for creating all Oracle Banking Branch domains are the same, and the properties like port numbers and names will be changing based on the domain. It is recommended to have a separate domain for the Oracle Banking Branch application.

Create and configure the following services for the Oracle Banking Branch domain.

Note:

For more information on domain creation and configuration, refer to the *How to* create and Cluster Configuration section in the **Configuration and Deployment Guide**.

Table 3-1	Oracle Banking Branch Services
-----------	--------------------------------

Service Name	Domain Name
obremo-srv-branch-teller-services	Oracle Banking Branch Domain
obremo-srv-brntlr-async-services	Oracle Banking Branch Domain
obbrn-srv-biz-businessprocess-services	Oracle Banking Branch Domain
obbrn-cmn-businessproductdetails-services	Oracle Banking Branch Domain
obbrn-cmn-process-driver-services	Oracle Banking Branch Domain
obremo-csr-cus-customer-services	Oracle Banking Branch Domain
obbrn-cmn-branchservicing-services	Oracle Banking Branch Domain
obbrn-csr-casa-details-services	Oracle Banking Branch Domain



Table 3-1 (Cont.) Oracle Banking Branch Services

Service Name	Domain Name
obremo-dsr-tds-term-deposit-services	Oracle Banking Branch Domain
obremo-dsr-tds-term-deposit-inquiry- services	Oracle Banking Branch Domain
obremo-lsr-loan-services	Oracle Banking Branch Domain

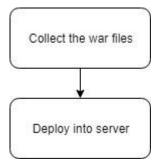
You need to create the data sources in the necessary domains for the deployment of the Oracle Banking Branch.

The prerequisites are as follows:

- Make sure that the database setup for Oracle Banking Branch is completed before deployment setup.
- The data sources for respective microservices must be created before deployment of the application onto managed servers. Each of the data sources targets the corresponding servers on which the application will be deployed.

The following diagram depicts the process of creating data sources.

Figure 4-1 Process of Data Source Creation



To create the data sources:

1. Create the data sources on each domain.



For more information on data source creation, refer to the *How to create Data sources* section in **Configuration and Deployment Guide**.

Table 4-1 Data Sources

Service Name	Data Source Name	Data Source JNDI	Targets
obremo-srv-branch- teller-services	BRANCHTLR	jdbc/SRVBRNTLR	Servicing Managed Server
obremo-srv-brntlr- async-services	BRANCHTLR	jdbc/SRVBRNTLR	Servicing Managed Server



Service Name	Data Source Name	Data Source JNDI	Targets
obbrn-cmn- businessproductdeta ils-services	CMNBUSPROD	jdbc/ CMNBUSPROD	Servicing Managed Server
obbrn-cmn-process- driver-services	CMNPRODRV	jdbc/ CMNPRODRV	Servicing Managed Server
obremo-csr-cus- customer-services	CSRCASA	jdbc/CSRCASA	Servicing Managed Server
obbrn-cmn- branchservicing- services	CMNSCRV	jdbc/CMNSCRV	Servicing Managed Server
obbrn-csr-casa- details-services	CSRCASA	jdbc/CSRCASA	Servicing Managed Server
obremo-dsr-tds- term-deposit- services	DSRDEPOSIT	jdbc/DSRDEPOSIT	Servicing Managed Server
obremo-dsr-tds- term-deposit- inquiry-services	DSRDEPOSIT	jdbc/DSRDEPOSIT	Servicing Managed Server
obremo-lsr-loan- services	LOAN	jdbc/LSRLOAN	Servicing Managed Server
obbrn-cmn- accountlimit- services	CMNSCRV	jdbc/CMNSCRV	Servicing Managed Server

Table 4-1	(Cont.)	Data	Sources
-----------	---------	------	---------

2. Map the following data sources to all the newly created managed servers for Oracle Banking Branch.

Note:

As part of the Oracle Banking Branch, the flyway JNDI changes are incorporated. In order to deploy the services successfully, the data sources need to be mapped.

Table 4-2 A	Additional Data	Sources
-------------	-----------------	---------

Data Source Name	Data Source JNDI	Targets
PLATO	jdbc/PLATO	Servicing Managed Server
PLATO_UI	jdbc/ PLATO_UI_CONFIG	Servicing Managed Server
PLATOFEED	jdbc/PLATOFEED	Servicing Managed Server
SMS	jdbc/sms	Servicing Managed Server
COMMON CORE	jdbc/CMNCORE	Servicing Managed Server
PLATO-O	jdbc/PLATO-O	Servicing Managed Server



Table 4-2 (Cont.) Additional Data Sources

Data Source Name	Data Source JNDI	Targets
REPORTSERVICE	jdbc/REPORTSERVICE	Servicing Managed Server
PLATOSEC	jdbc/PLATO_SECURITY	Servicing Managed Server

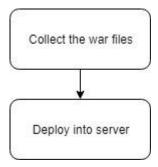
5 Deploy Services

You need to deploy the services in the specified order for the Oracle Banking Branch application to run.

Make sure that the database setup and data sources creation for Oracle Banking Branch are completed before application deployment.

Each of the services corresponds to a specific war file that needs to be deployed into the server. The following diagram depicts the process of deploying the war files.

Figure 5-1 Process of Deployment



Deploy the war files one after the other in the specified order. For more information on deployments, refer to the *How to Deploy* section in the **Configuration and Deployment Guide**.

Note:

The provided archive names are for reference purposes. Refer to the exact versions of archive names available as a part of the release.

Table 5-1 Deployments List

Application	Archive name	OSDC path	Targets
SRV Business Process Service	obbrn-srv-biz- businessprocess- services- {version}.war	{ unzip the file } OBBRN\obbrn-srv-biz- businessprocess- services	Servicing Managed Server
Process Driver Service	obbrn-cmn-process- driver-services- {version}.war	{ unzip the file } OBBRN\CASA\obbrn- cmn-process-driver- services	Servicing Managed Server



Application	Archive name	OSDC path	Targets
Branch Teller Service	obremo-srv-branch- teller-services- {version}.war	{ unzip the file }obremo- srv-branch-teller- services	Servicing Managed Server
Branch Async Service	obremo-srv-brntlr- async-services- {version}.war	{ unzip the file } OBBRN\obremo-srv- brntlr-async- services	Servicing Managed Server
Business Product Service	obbrn-cmn- businessproductdetai ls-services- {version}.war	{ unzip the file } OBBRN\CASA\obbrn- cmn- businessproductdetai ls-services	Servicing Managed Server
CASA Customer Service	obremo-csr-cus- customer-services- {version}.war	{ unzip the file } OBBRN\CASA\obremo- csr-cus-customer- services	Servicing Managed Server
CASA 360	obbrn-csr-casa- details-services- {version}.war	{unzip the file} OBBRN\CASA\ obbrn- csr-casa-details- services	Servicing Managed Server
Branch Servicing	obbrn-cmn- branchservicing- services- {version}.war	{unzip the file} OBBRN\CASA\ obbrn- cmn-branchservicing- services	Servicing Managed Server
Deposit Service	obremo-dsr-tds-term- deposit-services- {version}.war	{ unzip the file } OBBRN\obremo-dsr- tds-term-deposit- services	Servicing Managed Server
Deposit Inquiry Service	obremo-dsr-tds-term- deposit-inquiry- services- {version}.war	{ unzip the file } OBBRN\ obremo-dsr-tds-term- deposit-inquiry- services	Servicing Managed Server
Loan Service	obremo-lsr-loan- services- {version}.war	{unzip the file} OBBRN\ obremo-lsr-loan- services	Servicing Managed Server

Table 5-1 (Cont.) Deployments List	t
------------------------------------	---

6 Setup Oracle Banking Branch Kafka

You need to create the necessary topics for the dashboard, alerts, and integration of Oracle FLEXCUBE Onboarding with Oracle Banking Branch.

Make sure that the Kafka installation is completed. For installation of Kafka, refer to the *Oracle Banking Microservices Architecture Software Deployment* topic in **Oracle Banking Microservices Platform Foundation Installation Guide**.

As a part of the Kafka setup, the topics can be created for the following configurations:

- Email approval and customer notification
- Integration of Oracle Banking Origination with Oracle Banking Branch

Create the topics as follows:

1. To configure email approval and customer notification, create the below topic:

AlertMessage

 To integrate Oracle FLEXCUBE Onboarding with Oracle Banking Branch, create the below topic:

InitialFundingAck

3. To enable DSR Advice generation on during processing, create the below topic:

dsrAdviceGeneration

 To enable the email approval and customer notifications, verify the below properties after the installation of Kafka. For information on placeholder updates, refer to Keys and Placeholders.

Figure 6-1 Properties for Notifications

APPLICATION		PROFILE		LABEL		KEY		VALUE
obremo-srv-brntlr-async-services	••••	jdbc		jdbc		plato.eventhub.kafka.brokers		brokerserver:brokerport
obremo-srv-brntlr-async-services	••••	jdbc		jdbc		plato.eventhub.zk.nodes		zookeeperserver:zookeeperport
obremo-srv-brntlr-async-services	••••	jdbc		jdbc		plato.eventhub.kafka.brokers	••••	brokerserver:brokerport
obremo-srv-brntlr-async-services		jdbc		jdbc		plato.eventhub.zk.nodes		zookeeperserver:zookeeperport
obremo-srv-brntlr-async-services	••••	jdbc		jdbc		emailPassword		base64password
obremo-srv-brntlr-async-services	••••	jdbc		jdbc		pollingFrequency	••••	50
obremo-srv-brntlr-async-services	••••	jdbc	••••	jdbc		emailServerHost	••••	smtp_host@server.com
obremo-srv-brntlr-async-services	••••	jdbc		jdbc		emailServerPort		smtp_port
obremo-srv-brntlr-async-services	••••	jdbc	••••	jdbc	•••	pollingEmail	••••	pollingEmailId
plato-alerts-management-services	•••	jdbc	••••	jdbc	•••	plato.eventhub.kafka.brokers		brokerserver:brokerport
plato-alerts-management-services	••••	jdbc	••••	jdbc	•••	plato.eventhub.zk.nodes		zookeeperserver:zookeeperport
plato-alerts-management-services	•••	jdbc	••••	jdbc	•••	EMAIL.USER_ID		fullemailid@server.com
plato-alerts-management-services	••••	jdbc	•••	jdbc	•••	EMAIL.PASSWORD		Base64Password
plato-alerts-management-services	•••	jdbc	•••	jdbc	•••	EMAIL.SMTP_HOST		smtp_host@server.com
plato-alerts-management-services	•••	jdbc	•••	jdbc	•••	EMAIL.SMTP_OUT_PORT		25
plato-alerts-management-services	•••	jdbc	••••	jdbc	•••	EMAIL.AUTH		false
plato-alerts-management-services	•••	jdbc	••••	jdbc	•••	EMAIL.SOCKETFACTORY_PORT		25



Note:

The SMTP server must be available for sending the email.

7 Configure FOP

You need to perform the configurations for Formatting Objects Processor (FOP) as a part of the installation of the Oracle Banking Branch.

Before you adopt FOP servers, you require to deploy plato-report-services.

To adopt FOP servers, follow the below steps to generate reports.

- Copy the template_metadata.7z folder from OBBRN_ADVICE_FORMATS/obbrnadvice-formats-release/TELLER/FOP and extract as per fop.destination.file-system.template-metadata-directory (PLATO schema against report-service) path on server.
- 2. Copy the template_metadata.7z folder from OBBRN_ADVICE_FORMATS/obbrnadvice-formats-release/DEPOSITS/FOP and extract as per fop.destination.file-system.template-metadata-directory (PLATO schema against report-service) path on server.
- 3. Create a directory/scratch/OBMA/report-service/output (can be any valid location in server) and provide Read/Write access.
- 4. Copy the fop.xconf on /scratch/OBMA/report-service (can be any valid location in server) and provide Read/Write access.



8 Configure SSL

The configuration of SSL needs to be completed for the installation of the Oracle Banking Branch.

Make sure that the Oracle Weblogic domain with the managed servers is created.

To configure SSL:

- 1. Enable SSL in the deployed managed server of plato-api-gateway service and deployed managed server of app shell.
- 2. Update the SSL URL in the PLATOUI schema's table PRODUCT_SERVICES_ENV_LEDGER.

For example, https://<localhost>:<SSL_PORT>.

3. Update the placeholder value (-Dapigateway.url) in the setUseroverride.sh file to the SSL link.

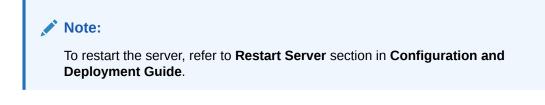
For example, JAVA_OPTIONS="\${JAVA_OPTIONS} -Dapigateway.url=https://
<localhost>:<SSL PORT>" export JAVA OPTIONS;

4. Restart and refresh all the managed servers.



9 Restart and Refresh

Once the deployments are completed, restart all the managed servers. For each application call path "/refresh" for refreshing the configuration properties.





10 Logging Area

The logs area contains the logs after deployment of Oracle Banking Branch applications in the WebLogic server.

The Oracle Banking Branch application writes logs in the below area of the server:

<WEBLOGIC_DOMAIN_CONFIG_AREA/servers/APP/logs/APP.out

A sample of logging area is as follows:

Table 10-1	Sample of Logging Area	a
------------	------------------------	---

Sample	Value
Domain Name	branch_domain
managed_server Name	BRANCHAPP
Domain Area	For example, a domain is created with the above domain and managed server names in the following area of the server: ~/middleware/user_projects/domains/ branch_domain
Logging area for Oracle Banking Branch applications	~/middleware/user_projects/domains/ branch_domain/servers/BRANCHAPP/logs/ BRANCHAPP.out

11

Configure Oracle Banking Branch UI Domain and Cluster

The configurations for the new domain and cluster need to be completed as a part of the installation of the Oracle Banking Branch.

The prerequisites are as follows:

- 1. The machine should have Java JDK has installed.
- 2. The machine should have Fusion Middleware Configuration Wizard installed.



To configure the domain and cluster:

 On the Fusion Middleware Configuration Wizard window, click Create Domain. The Create Domain segment is displayed.

Fusion Middleware Configuration	n Wizard - Page 1 of 8			-		\times
Configuration Type				Ē		
🙊 Create Domain						
M Templates						
 Administrator Account 						
Domain Mode and JDK						
Advanced Configuration						
Configuration Summary						
Configuration Progress	What do you want to do?					
End Of Configuration	<u>C</u> reate a new domain					
	O Update an existing domain					
		Varianti Sana	Hains (Loris)		Brows	ie
	Create a new domain.					
Help		< <u>B</u> ack	<u>N</u> ext >	Einish	Canc	el

Figure 11-1 Create Domain



- 2. On the **Configuration Type** segment, select **Create a new domain**, and specify the file path of the domain in the **Domain Location** field.
- 3. Click Next.

The Administration Server segment is displayed.

Figure 11-2 Administration Server Details

Administration Server			
Create Domain Templates Administrator Account Domain Mode and JDK Advanced Configuration Administration Server	Server Name		
Node Manager Managed Servers Clusters Server Templates Machines Virtual Targets Partitions Configuration Summary Configuration Progress End Of Configuration	Listen Address All Local Listen Port Enable SSL SSL Listen Port	Addresses	
Help	Port number must be betw	een 1 and 65535, and different from SSL listen port and coherence port.	Cancel

4. Specify the fields in the **Administration Server** segment. For more information on fields, refer to the field description table.

Field	Description
Server Name	Specify the name of the server.
Listen Address	Select All Local Addresses from the drop-down values.
Listen Port	Specify the listen port.
Enable SSL	Select if the SSL needs to be enabled.
SSL Listen Port	Specify the SSL listen port.
	Note: This field is enabled only if Enable SSL is selected.

 Table 11-1
 Administration Server - Field Description



5. Click Next.

The Managed Servers segment is displayed.

Managed Servers					
Create Domain Templates	. 👍 Add 🖹 Clor	ne X Delete		9	Dis <u>c</u> ard Changes
Administrator Account	Server Name	Listen Address	Listen Port	Enable SSL	SSL Listen Por
Domain Mode and JDK					
Advanced Configuration		All Local Addresses 🔹	9903		Disab
Administration Server					
Node Manager					
Managed Servers					
r lanagea servers					
<u>Clusters</u>					
-					
Clusters					
<u>Clusters</u> Server Templates					
<u>Clusters</u> <u>Server Templates</u> <u>Machines</u>					
Clusters Server Templates Machines Virtual Targets					
Clusters Server Templates Machines Virtual Targets Partitions					
Clusters Server Templates Machines Virtual Targets Partitions Configuration Summary					
Clusters Server Templates Machines Virtual Targets Partitions Configuration Summary Configuration Progress					
Clusters Server Templates Machines Virtual Targets Partitions Configuration Summary Configuration Progress					
Clusters Server Templates Machines Virtual Targets Partitions Configuration Summary Configuration Progress					

Figure 11-3 Managed Servers

- 6. Add an entry for the managed server in the **Managed Servers** segment. For more information on fields, refer to the Table 11-1.
- 7. Click Next.

The **Clusters** segment is displayed.

Figure 11-4 Clusters

Clusters					
Create Domain Templates	· 👍 Add 🗙	Delete			Discard Changes
Administrator Account	Cluster Name	Cluster Address	Frontend Host	Frontend HTTP Port	Frontend HTTPS Po
Domain Mode and JDK	1-27 ⁽¹⁻¹)-1-1 (1			10	
Advanced Configuration					
Administration Server					
Vode Manager					
Managed Servers					
Clusters					
Server Templates					
Dynamic Servers					
Assign Servers to Clusters					
Machines					
Virtual Targets					
Partitions					
Configuration Summary					
Configuration Progress	• •				
End Of Configuration					
Help			< Bac	k Next > Fi	nish Cancel

8. Add an entry for the cluster in the **Clusters** segment. For more information on fields, refer to the field description table.

Table 11-2 Clusters - Field Description

Field	Description			
Cluster Name	Specify the name of the cluster.			
Cluster Address	Specify the address of the cluster.			
Frontend Host	Specify the value of the front-end host.			
Frontend HTTP Port	Specify the value of the front-end HTTP port.			
Frontend HTTPS Port	Specify the value of the front-end HTTPS port.			

9. Click Next.

The Assign Servers to Clusters segment is displayed.

Assign Servers to Clusters			
Create Domain	Servers	Clusters	
		Cluster Image: Cluster _1 Image: Cluster _1 Image: Cluster _1 Image: Cluster _1 Image: Cluster _1	
Assign Servers to Clusters			
Machines Virtual Targets Partitions Configuration Summary			
Configuration Progress End Of Configuration	Select one or more servers in the left pane assign the server or servers to the cluster.	and one cluster in the right pane. Then use the right arrow butt	on (>

Figure 11-5 Assign Servers to Clusters

- **10.** Assign the necessary servers in the **Assign Servers to Clusters** segment.
- 11. Click Next.

The Machines segment is displayed.



Figure 11-6 Machines

Machines			
<u>Templates</u>	chine Unix Machine	Node Manager Listen Address	Node Manager Listen Port
End Of Configuration			

12. Add an entry for the machine in the **Machines** segment. For more information on the fields, refer to the field description table.

Table 11-3 Machines - Field Description

Field	Description
Name	Specify the name of the machine.
Node Manager Listen Address	Select the listen address of the node manager from the drop-down values.
Node Manager Listen Port	Specify the listen port of the node manager.

13. Click Next.

The Assign Servers to Machines segment is displayed.

Assign Servers to Machines				
Create Domain	Servers		Machines	
Templates Administrator Account	📦 AdminServer		ిo Machine □ o new_Machine_1 ⓒ ManagedServer_1	
Domain Mode and JDK				
Administration Server Node Manager Managed Servers		۲		
<u>Clusters</u> Server Templates				
Dynamic Servers Assign Servers to Clusters		3		
<u>Machines</u> Assign Servers to Machines				
Virtual Targets				
Partitions Configuration Summary				
Configuration Progress End Of Configuration	Select one or more servers in the le to assign the server or servers to the		in the right pane. Then use the r	ight arrow button (

Figure 11-7 Assign Servers to Machines

- **14.** Assign the required machine in the **Assign Servers to Machines** segment.
- 15. Click Next.

The **Configuration Summary** segment is displayed.



Configuration Summary						
Create Domain	View: Deployment	•	Name Description Author	Basic WebLogic S Create a basic W Oracle Corporati	ebLogic Server (domain
Administrator Account	Server	-	Location	Oracle Corporadi		
Domain Mode and JDK Advanced Configuration	AdminServer					
Administration Server	Cluster I new_Cluster_1					
Node Manager						
Managed Servers Clusters						
Server Templates						
Dynamic Servers						
Assign Servers to Clusters Machines						
Assign Servers to Machines						
Virtual Targets						
Partitions						
Configuration Summary	200000	•	•	100000		
Configuration Progress	Select Create to accept the above op configuration before starting Domain C					
End Of Configuration	using the Back button.					

Figure 11-8 Configuration Summary

- **16.** Click **Create** to configure a new domain.
- **17.** Verify the configuration details. For information on how to verify, refer to Verify Configuration Details.
- Verify Configuration Details You can verify the configuration details of the Oracle Banking Branch in the Weblogic Server.
- Post Domain Creation Configurations
 You need to complete the configurations after the creation of the domain and cluster, and
 verification of the configuration details in the WebLogic Server.

11.1 Verify Configuration Details

You can verify the configuration details of the Oracle Banking Branch in the Weblogic Server.

Make sure that the domain and cluster are created for the Oracle Banking Branch.

To verify the configuration details:

1. On the Oracle WebLogic Server Homepage, in the **Domain Structure** panel, click **Environment**. Under **Environment**, click **Servers**.

The Summary of Servers screen is displayed.



Figure 11-9 Verification - Summary of Servers

nfiguration	Control						
. server is an ir	stance of WebLogi	c Server that runs in its	own Java Virtual Machine	(JVM) and has its own config	juration.		
his page sumr	arizes each server	that has been configure	ed in the current WebLogic	Server domain.			
Customize tł							
Customize th Servers (Filte	ed - More Colum	ns Exist)					
Customize tł	ed - More Colum	ns Exist)				Showin	ig 1 to 2 of 2 Previous
Customize th Servers (Filte	red - More Colum	ns Exist) Type	Cluster	Machine	State	Showin	ig 1 to 2 of 2 Previous Listen Port
Customize th Servers (Filte New Clon	red - More Colum		Cluster	Machine	State RUNNING		

- 2. On the **Summary of Servers** screen, in the **Configuration** tab, verify the configuration details of the server.
- 3. On the Homepage, in the **Domain Structure** panel, click **Environment**. Under **Environment**, click **Clusters**.

The Summary of Clusters screen is displayed.

Figure 11-10 Verification - Summary of Clusters

mmary of C	usters							
This page summarizes the clusters that have been configured in the current WebLogic Server domain.								
A cluster defines groups of WebLogic Server servers that work together to increase scalability and reliability.								
Customize	this table							
		re Columns Exis	st)					
		lete	,				Showing 1 to 1 of	1 Previous Nex
Name	n Clu	uster Address	Cluster Messaging Mode	Migration Basis	Default Load Algorithm	Replication Type	Cluster Broadcast Channel	Servers
			Unicast	Database	Fuund Rohin	(None)		
Unicast Database (None) New y Clone Delete Showing 1 to 1 of 1 Previous Next								

- 4. On the **Summary of Clusters** screen, verify the configuration details of the cluster.
- 5. On the Homepage, in the **Domain Structure** panel, click **Environment**. Under **Environment**, click **Machines**.

The **Summary of Machines** screen is displayed.

Figure 11-11 Verification - Summary of Machines

ummary of Machines	
	sgic Server instances (servers). WebLogic Server uses configured machine names to determine the optimur ted. The Administration Server uses the machine definition in conjunction with Node Manager to start
This page displays key information about each machine that has been configured in the	e current WebLogic Server domain.
Customize this table	
	Showing 1 to 1 of 1 Previous Ne
Machines	Showing 1 to 1 of 1 Previous No Type
Machines New Clone Delete	



- 6. On the Summary of Machines screen, verify the configuration details of the machine.
- 7. Perform the configurations after the domain creation and verification. For information on configurations, refer to the Post Domain Creation Configurations.

11.2 Post Domain Creation Configurations

You need to complete the configurations after the creation of the domain and cluster, and verification of the configuration details in the WebLogic Server.

The prerequisites are as follows:

- 1. Make sure that the domain and cluster are created for the Oracle Banking Branch.
- 2. Start the admin server, node manager, and managed servers. For information on how to start, refer to the documentation library of the Oracle Fusion Middleware.

To perform the configurations:

- Navigate to folder path /user_projects/domains/XXXXdomainNameXXX/servers/ AdminServer/security in the machine.
- Create boot.properties file under /user_projects/domains/ XXXXdomainNameXXX/servers/AdminServer/security.
- 3. Edit boot.properties and specify username and password.
- 4. Navigate to /user projects/domain/sms domain/bin.
- 5. Run startWeblogic.cmd.

Note:

If the operating system is Linux, specify the file extension as .sh.

- 6. Navigate to /user projects/domains/sms domain/bin.
- 7. Run setNMJavaHome.cmd.

Note:

If the operating system is Linux, specify the file extension as .sh.

- 8. Navigate to /user projects/domains/sms domain/nodemanager.
- 9. Edit nodemanager.properties as required.

Note:

If the SSL and keystore are not provided, update securelistner = false.

- **10.** Perform the following steps in the Oracle WebLogic Server.
 - a. On the Homepage, in the Domain Structure panel, click Machines.
 - b. Click on the machine name.
 - c. Click Node Manager, and select Type as Plain.

- d. Click **Save** to save the configured details.
- 11. Navigate to /user_projects/domains/sms_domain/bin.
- **12.** Run startNodeManager.cmd.

Note:

If the operating system is Linux, specify the file extension as .sh.

- **13.** Start all the managed servers.
- 14. In the Oracle WebLogic Server, verify the servers and clusters. For information on how to verify, refer to Verify Configuration Details.



12

Deploy Oracle Banking Branch User Interface

You need to deploy the archives as an application on the Oracle WebLogic Server.

The steps to deploy archives as an application on the Oracle WebLogic Server is the same for all the server names and domain names except for managed server and domain.

Note:

The server names and domain names need not be the same as mentioned in this procedure.

To deploy the archives as an application:

- **1**. Extract the zip file under the UI folder in the machine.
- 2. Perform the following steps in the Oracle WebLogic Server:
 - a. On the Homepage, in the **Domain Structure** panel, click **Deployments**.

The Summary of Deployments screen is displayed.

Figure 12-1 Summary of Deployments

Sumn	mmary of Deployments								
Con	onfiguration Control Monitoring								
You	ı can update	(redeploy)) or delete insta	lled applications a	nd modules fro	ion modules installed om the domain by se main, click Install .		box next to the application name and the	n using the conf
	Customize this table								
	Deployments Install Update Delete Showing 0								
	Name 🚕		State	Health	Туре	Targets	Scope	Domain Partitions	Deployment
						There are n	o items to display	/	

b. On the Summary of Deployments screen, click Install.

The Install Application Assistant screen is displayed.



Install Application Assistant Back Next Finish Cancel	
	tion root directory, archive file, exploded archive directory, or a
Note: Only valid file paths are displayed below Path: Recently Used Paths:	w. If you cannot find your deployment files, Upload your file(s)
Current Location:	
• obremo-app-shell-snapshot.war	· · · · · · · · · · · · · · · · · · ·
Back Next Finish Cancel	

Figure 12-2 Install Application Assistant

c. On the **Install Application Assistant** screen, specify the fields. For more information on fields, refer to the field description table.

Table 12-1 Install Application Assistant - Field Description

Field	Description
Path	Specify the path to install and prepare for deployment.
	Note: You can also select the app_shell directory.
Recently Used Paths	Displays the recently used paths for the installation.
Current Location	Select the associated war file.

d. Click Next.

The Choose Installation type and scope segment is displayed.

Figure 12-3 Choose Installation Type and Scope

Configuration editing is enabled. Future	Install Application Assistant					
changes will automatically be activated as you modify, add or delete items in this domain.	Back Next Finish Cancel					
Domain Structure	Choose installation type and scope					
temp_domain	Select if the deployment should be installed as an application or library. Also decide the scope of this deployment.					
Environment Deployments	The application and its components will be targeted to the	e same locations. This is the most common usage.				
Services Security Realms	Install this deployment as an application					
Interoperability Diagnostics	Application libraries are deployments that are available f	or other deployments to share. Libraries should be available on all of the targets running their referencing applicat				
	\bigcirc Install this deployment as a library					
	Select a scope in which you want to install the deployment	nt.				
	Scope:	Global 🗸				
How do I 🗆	Back Next Finish Cancel					



- e. Select the Install this deployment as an application option, and click Next.
- f. Specify the name of the deployment as app_shell, and click Next.

Figure 12-4 Review Your Choices

The Review your choices and click Finish segment is displayed.

Install Application Assistant								
Back Next Finish Cancel	1							
Review your choices and click F	inish							
Click Finish to complete the deployment. This may take a few moments to complete.								
— Additional Configuration ———								
In order to work successfully, this ap	plication may require additional configuration. Do you want to review this application's configuration after complet	ing this assistant?						
• Yes, take me to the deployme	nt's configuration screen.							
\bigcirc No, I will review the configura	ation later.							
- Summary								
Deployment:	D:\New_folder\obremo-app-shell-snapshot.war							
Name:	obremo-app-shell-snapshot							
Staging Mode:	Use the defaults defined by the chosen targets							
Plan Staging Mode:	Use the same accessibility as the application							
Security Model:	DDOnly: Use only roles and policies that are defined in the deployment descriptors.							
Scope:	Global							
Target Summary								
Components 🙈		Targets						
obremo-app-shell-snapshot		AdminServer						

g. Select the option Yes, take me to the deployment's configuration screen, and click Finish.

The deployment is completed for Oracle Banking Branch UI, and the **Summary of Deployments** screen is displayed.

Figure 12-5 Verification of Deployments

figuration	Control	Monitoring										
is page displ	lays the list	of Java EE ap	plications ar	id standalone	application mod	dules installed to thi	is domain.					
u can start a	and stop app	plications and	modules fro	m the domain	n by selecting the	e checkbox next to	the application name	and then using	the controls on this pa	ge.		
istomize th	is table											
istomize th ployments												
			2								Showin	g 1 to 1 of 1 Previous
ployments	ip 🗸						State	e Health	Туре	Targets	Showin Scope	g 1 to 1 of 1 Previous
ployments tart Sto ervicing all r	equests	tion requests					State		Type Web Application	Targets AdminServer		

- h. On the Summary of Deployments screen, click on the Control tab.
- i. Click Start.
- j. Select Servicing all requests, and click Yes.
- **k.** Make sure that the state is **Active**. If the state is **Active**, open the URL in the below format.

http://HostName:PortNo/app-shell/



Note:

To remove the options call from UI to service, the users need to deploy *appshell* and other UI components in the same managed server, where plato-api-gateway was deployed. This will reduce the unnecessary network calls to the backend. This step is optional.

13 Restart and Refresh

You need to restart all the managed servers after the completion of deployments.

Make sure that the deployments are completed for the installation of the Oracle Banking Branch.

For each application, call path /refresh to refresh the configuration properties. To restart and refresh the managed servers:

1. On the Oracle WebLogic Server Homepage, in the **Domain Structure** panel, click **Environment**. Under **Environment**, click **Servers**.

The Summary of Servers screen is displayed.

Figure 13-1 Restart - Summary of Servers

ummary of Servers									
Configuration Control	iguration Control								
Use this page to change the state of the servers in this WebLogic Server domain. Control operations on Managed Servers require starting the Node Manager. Starting Managed Servers in Standby mode requires the domain- wide administration port.									
25									
Customize this table									
Servers (Filtered - More Columns Exist) Start Resume Suspend ~ Shutdo			Showing 1 to 2 of 2 Previous Next						
Server 🗞	Machine	State	Status of Last Action						
AdminServer(admin)		RUNNING	None						
ManagedServer_1	new_Machine_1	RUNNING	TASK COMPLETED						
Start Resume Suspend - Shutdo	wn v Restart SSL	·	Showing 1 to 2 of 2 Previous Next						

 On the Summary of Servers screen, click the Control tab and select servers to shut down.

Figure 13-2 Selecting Servers to Shutdown

nfiguration	Control					
lse this page to vide administra		f the servers in this WebLogic	Server domain. Control operations	on Managed Servers require starting the	Node Manager. Starting Managed Servers	n Standby mode requires the don
1						
Customize th	ie table					
Customize th		ac Ewict)				
	red - More Colum	ns Exist)	L			Showing 1 to 2 of 2 Previous
ervers (Filte	red - More Column	Shutdown V Restart SS When work completes	L Machine	State	Status of Last Action	Showing 1 to 2 of 2 Previous
Start Resu	red - More Column	Shutdown - Restart SS	-	State RUNNING	Status of Last Action	Showing 1 to 2 of 2 Previous

3. Click Yes to confirm the shutdown.



Figure 13-3 Status of Shutdown

figuration Control				
e this page to change the state of the se de administration port.	ervers in this WebLogic Server domain. Control operations on	Managed Servers require starting the I	Node Manager. Starting Managed Servers in Standby mo	ode requires the dor
Sustamiza this table				
Sustomize this table	*)			
Customize this table ervers (Filtered - More Columns Exis Start Resume Suspend - Shut	· · · · · · · · · · · · · · · · · · ·		Showing 1 t	to 2 of 2 Previous
ervers (Filtered - More Columns Exis	· · · · · · · · · · · · · · · · · · ·	State	Showing 1 t	to 2 of 2 Previous
ervers (Filtered - More Columns Exis	down Restart SSL	State RUNNING		to 2 of 2 Previous

4. Once the shutdown is completed, navigate to the **Control** tab, and select the necessary servers.

Figure 13-4 Selecting Servers to Start

ummary of Se	rvers								
Configuration	Control								
	Use this page to change the state of the servers in this WebLogic Server domain. Control operations on Managed Servers require starting the Node Manager. Starting Managed Servers in Standby mode requires the domai wide administration port.								
Č2									
	ered - More Columns Exist)								
Start Res	sume Suspend - Shutdown - Restart	SSL		r	Showing 1 to 2 of 2 Previous Nex				
Server	Â	Machine	State	Status of Last Action					
AdminSe	erver(admin)		RUNNING	None					
Manage	dServer_1	new_Machine_1	STARTING	TASK IN PROGRESS(7 seconds)					
Start Res	sume Suspend - Shutdown - Restart	SSL			Showing 1 to 2 of 2 Previous New				

5. Click **Start**, and then click **Yes** to confirm.

Figure 13-5 Status of Start

mmary	of Servers						
Configura	ation Control						
Use this page to change the state of the servers in this WebLogic Server domain. Control operations on Managed Servers require starting the Node Manager. Starting Managed Servers in Standby mode requires the domain wide administration port.							
5							
Custo	omize this table						
Server	rs (Filtered - More Columns Exist) Resume Suspend v Shutdown v Restart SSI			Showing 1 to 2 of 2 Previous Nex			
Start	Resume Suspend + Shuldown + Restart SS			Showing 1 to 2 or 2 Previous Nex			
S	Server 🕎	Machine	State	Status of Last Action			
A	AdminServer(admin)		RUNNING	None			
M	ManagedServer_1	new_Machine_1	RUNNING	TASK COMPLETED			
Start	Resume Suspend - Shutdown - Restart SSI			Showing 1 to 2 of 2 Previous New			

6. When all requested servers are running, click **Deployments** in the **Domain Structure** panel.

The Summary of Deployments screen is displayed.



Figure 13-6 Restart - Summary of Deployments

Configuration Control Monitoring											
Configuration Control Monitoring											
This page displays the list of Java EE applications and standalone application modules installed to this domain.											
ou can update (redeploy) or delete install	led applications and n	nodules from the domain l	y selecting the checkbox	next to th	ne applicat	tion name and	d then using the cor	ntrols on t	his page.	
o install a new a	application or module for	deployment to targets	s in this domain, click Inst	all.							
	To install a new application or module for deployment to targets in this domain, click Install.										
	and the										
ustomize this	table										
	table										
eployments										Showing 1 to	1 of 1 Previous 1
eployments					State	Health	Туре	Targets	Scope	Showing 1 to Domain Partitions	1
eployments nstall Updat						Health V OK	Type Web Application	Managard Carrier 1			1

7. Verify that the deployments are in the **Active** state.



14

Deploy Oracle Banking Branch Processes

You need to deploy the conductor-based processes as a part of the installation of the Oracle Banking Branch.

Before deploying the processes the following section needs to be updated with the server IP/ port for the endpoints used in the process. For each process, open the process to find for http_request and modify the following in the URI.

Table 14-1Updating the Process

Term	Value
uri	<pre>http://{{PROCESS_SERVER_HOST}}:{{PROCESS_SERVER_PORT}}/ plato-orchservice/api/metadata/workflow</pre>
{{PROCESS_SERVER_HOS T}}	IP of the conductor server
{{PROCESS_SERVER_POR T}}	Port of the conductor server

For the list of the conductor-based processes to be deployed, refer to Oracle Banking Branch Processes. The server names, domain names need not be the same as this document provides. The steps to deploy a process remains the same for all the workflow files.

To deploy the conductor-based processes:

- 1. Launch Postman.
- 2. Create a new request (if not done already) and select the POST method.

If the process flow is already deployed and needs to be updated, then the method should be $\ensuremath{\mathtt{PUT}}$.

3. Select the Headers tab, and input the header params as shown below:

Figure 14-1 Post Work Flow - Headers

▶ PostWor	kflow		Comments 0 Examples 0 •
PUT	*	http://whf00bdt:8080/api/metadata/workflow	Send 💌 Save 👻
Params	Authori	zation Headers (3) Body • Pre-request Script Tests Settings	Cookies Code
userld: AD branchCod appld: plat Content-Ty Accept: ap	e: 000 oorch pe: app	ication/json	Key-Value Edit Presets 🔻



4. Select the **Body** tab, and paste the body of the message with the content from the process file.

Figure 14-2 Post Work Flow - Body

▶ PostWo	rkflow Comments 0	Examples	0 🔻
PUT	▼ Send	Save	Ŧ
Params	Authorization Headers (3) Body Pre-request Script Tests Settings	Cookies	Code
none	● form-data ● x-www-form-urlencoded ● raw ● binary ● GraphQL JSON ▼	Bea	utify
5 6	<pre>'updateTime': 158271022135, 'mame': "CAMServiceGateway", ''asksFerenceName': "CAMServiceGateway", "inputParameters": { "isFromCollateralEvaluation": "\${workflow.input.transactionData.moduleData.isFromCollateralEvaluation}" }, "type": "DECISION", "casevalueParam": "isFromCollateralEvaluation", "decisionCases": { "N": [{</pre>		

5. Click Send.

The response status **204** is returned from the server.

Figure 14-3 Response Status

PUT	v	_							Send	•	Save	*
1022 - 1023 1024 1025 1026 1027 - 1028 1029 1030 1031 1032 1033 1034 1035 1035	<pre>"part "appl "cust], "output "reje "loan "emai }, "schema "restar</pre>	"GrantStatus	r", { ": "\${humant : "\${humanta {CNFRM_CORP_ ,	ask_apprv_cor sk_apprv_corp LOAN.output.e : false	loan.o	utput.loar						
1036] Body Cod	okies H	eaders (6)	est Results				Status: 204 No Content	Time: 309ms	Size: 281 B	Save	e Respons	e 🔻
Pretty	Raw	Preview	Visualize	JSON 🔻								Q
1												

Oracle Banking Branch Processes The conductor-based processes are required to be deployed for the installation of the Oracle Banking Branch.

•

14.1 Oracle Banking Branch Processes

The conductor-based processes are required to be deployed for the installation of the Oracle Banking Branch.

Serial	Process Name	Dependent process
Number		
1		None
2	CUSTOMERADDRESSUPDATE	None
3	CUSTOMERCONTACTUPDATE	None
4	CMC_CHARGES_Consumer (Oracle Banking Routing Hub json config for RP integration)	None
5	PLATOCORE_Consumer (Oracle Banking Routing Hub json config for Account Replication)	None
6	CASA Statement	None
7	CASA Status	None
8	JointHolder	None
9	Modify SI	None
10	Nominee Update	None
11	SI Transfer	None
12	Stop Cheque	None
13	Sweep In to CASA	None
14	Sweep Out CASA	None
15	TD Instruction	None
16	TemporaryOverdraft	None
17	Account Statement Frequency	None
18	Activate Dormant	None
19	Address Update	None
20	Amount Block	None
21	Branch Transfer	None
22	Card Status	None
23	Cheque Book Request	None
24	TDPAYINOTHERMODES	None
25	TDROLLOVER	None
26	TDTOPUP	None
27	RDACCOPEN	None
28	Account Sweep In	None
29	Card Limits	None
30	Close SI	None
31	Close Sweep In	None

Table 14-2 Oracle Banking Branch Processes



Serial Number	Process Name	Dependent process
32	Close Sweep Out	None
33	Cls Amount Block	None
34	Debit Card Request	None
35	Document Update	None
36	Modify Sweep In	None
37	Modify Sweep Out	None
38	Cheque Book Status	None
39	Mod Amount Block	None
40	Con Amount Block	None
41	Memo Maintenance	None
42	TD Redemption	None
43	Acc Lmt	None
44	Act Lmt Unsec	None
45	TC-SALE	None
46	TC-PURCHASE	None
47	MMACCL	None
48	eodFlipDateBatch	None
49	TD Redemption	None
50	TD Amount Block	None
51	RD Amount Block	None
52	RD Payment	None
53	TD Payout Modification	None
54	RD Payout and Autopay Instructions	None
55	RD Redemption	None
56	TD Account Modification	None
57	RD Account Modification	None

 Table 14-2
 (Cont.) Oracle Banking Branch Processes

Note:

The JSON files for the CMC_CHARGES_Consumer and PLATOCORE_Consumer processes will be available in the folder COMMON_CORE_ROUTING_CONFIGURATION from the Oracle Banking Branch sources.

15

Launch Oracle Banking Branch from **FLEXCUBE** Universal Banking

You need to setup the database-related configuration for the installation of the Oracle Banking Branch. It is recommended to create a different schema for each application.

Log in to the FLEXCUBE Universal Banking Homepage. For information on how to log in, refer to the Procedures User Guide in the FLEXCUBE Universal Banking Documentation Library.

The setup is designed to work with a separate schema for each application.

To launch Oracle Banking Branch from FLEXCUBE Universal Banking:

1. On the Homepage, specify **CSDNGUIM** in the text box, and click the next arrow.



The Next Gen UI Products Maintenance screen is displayed.

Next Gen UI Products Maintenance ::× New D Enter Query **Product Details** Function Id Product Name * Product URL * Product Description Audit Exit

Figure 15-1 Next Gen UI Products Maintenance

2. On the Next Gen UI Products Maintenance screen, and update the Oracle Banking Microservices Architecture Product URL.



For more information on the screen, refer to the FLEXCUBE Universal Banking Documentation Library.

A new Function ID NGTELLER is released as static data.



- 3. Make sure that the user roles are maintained for the new Function ID.
- 4. Once the roles are maintained, click **Next Gen UI** on the toolbar.

The Next Gen UI Dashboard will be displayed with the list of products.

5. Click Retail product.

Note:

Ensure the same user id is maintained for the retail product and it has necessary roles.

The Plato Teller Dashboard is displayed.

- 6. Configure Oracle Banking Microservices Architecture as follows:
 - a. Update the SECURITY_CONFIG table in the PLATO_SECURITY schema. For information on the entries, refer to the table below:

Note:

In addition, SSL should be enabled in the Oracle Banking Branch application.

Table 15-1	Configurations for Oracle Banking Microservices Architecture
------------	--

Кеу	Value
INTEGRATION_ENABLED	true
INTEGRATION_CALLBACK_URL	https://FCUBShostname:FCUBSport/FCJNeoWeb/ ValidationService/FCNonceValidation/validate
IS_SSO_CONFIGURED	true
AUTO_TOKEN_REGENERATE_MODE	true

b. Update the hostname and port number of FLEXCUBE Universal Banking in the integration callback URL.



16 Configure Oracle Digital Assistant

You need to configure the Oracle Banking Branch to interface with Oracle Digital Assistance (ODA) for Chatbot use cases.

Log in to the Oracle Banking Branch Homepage. For information on how to log in, refer to the **Getting Started User Guide**.

To configure the ODA, the digital assistant wizard CCA of the Oracle Banking Microservices Architecture has a configuration to connect to ODA. This wizard is used to enable ODA's Client SDK for JavaScript to add live messaging to the web application.

Setup Oracle Banking Microservices Architecture as follows:

1. On the Homepage, in the user profile menu, select the **Virtual Assistant** switch to enable the Digital Assistance.

The web-sdk will display a chatbot icon, which can be used for communication with ODA's Server.

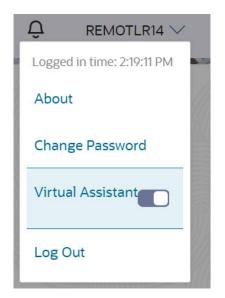
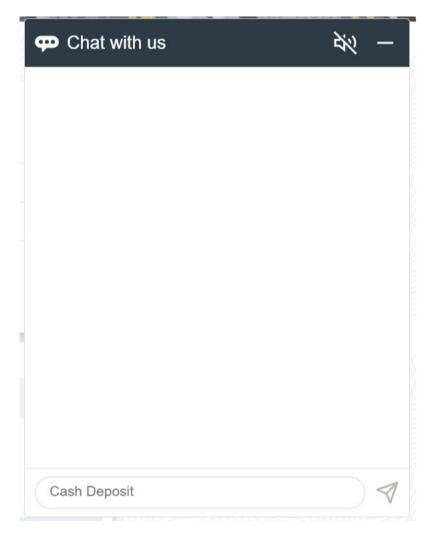


Figure 16-1 User Profile Menu

Figure 16-2 Chatbot



- 2. Configure Oracle Banking Microservices Architecture as follows:
 - a. Update the following entries in the PRODUCT_SERVICES_CTX_LEDGER table in the PLATOUI schema.

Table 16-1	Entries for	PRODUCT	SERVICES	CTX	LEDGER	table
		-			_	

Кеу	Value
Product Name	ODA
Service Name	odaservice
Service Context Path	/api-gateway/
Header App Id	URI, ChannelId and SECRET values to be fetched from ODA server configured to communicate with ODA client (web-sdk). Values to be fetched from ODA server configured to communicate with ODA client (web-sdk). The isODA flag needs to be set to Y to enable chatbot wizard.

b. Update the following entries in the PRODUCT_SERVICES_ENV_LEDGER table in the PLATO schema.

Кеу	Value
Product Name	ODA
URL	https://hostname:platodiscoveryport/
	Note: Update the desired hostname and port number.

Table 16-2 Entries for PRODUCT_SERVICES_ENV_LEDGER table

- 3. Setup the ODA instance and publish the digital assistant. For information refer to Configure ODA Instance.
- Configure ODA Instance You need to configure the ODA instance and publish the skills as a part of the ODA digital assistant.

16.1 Configure ODA Instance

You need to configure the ODA instance and publish the skills as a part of the ODA digital assistant.

Log in to ODA Homepage as follows:

- 1. Open Oracle ODA Deployment URL.
- 2. Specify the Username and Password, and log in to ODA Homepage.

To configure the ODA instance and publish the digital assistant, you need to perform the following actions:

- Import the digital assistant zip file
- Map the digital assistant to the channel
- 1. Map the added skill and Import the digital assistant as follows:
 - a. On the ODA Homepage, click Digital Assistants in the menu.

The Digital Assistants screen is displayed.

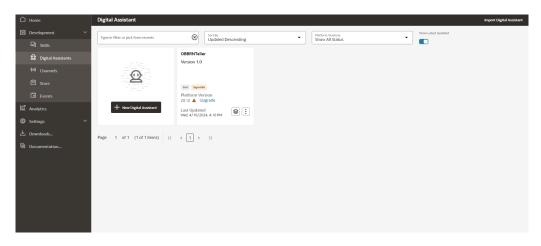


Figure 16-3 Digital Assistants



b. Import the Digital Assistant from OBBRNTELLER (1.0).zip.

will also be imported which will be visible under Skill tab.

Figure 16-4 Digital Assistant - Mapped Skill

Digital Assistant • OBBRNTeller 🔤 🔭 ✓ Validate 🛱 Findings 🛛 Train 🕨 Preview ۲ 및 Skills (2) Test utterances LaunchScreens Go to Skill ø General Information + Add Skill A¶ ÞX Display Name LaunchScreens • 1.0 – 24.02 🔺 🛙 🛅 LaunchScreens PerformTxns • 1.0 – 24.02 🔺 Name 0 LaunchScreens $| < - \in \fbox{1} \rightarrow - >|$ Status Version Platform Ver Draft 24.02 (Active) Languages Added for This Skill English One-sentend You can here launch OBBRN Teller transaction screens. Description No detailed description defined for this skill Enabled Exposed ®

c. Post importing the Digital Assistant the two skills **PerformTxns** and **LaunchScreens**

Figure 16-5 PerformTxns

🗅 Home	<	Skills • PerformTxr	ns Deatt - 1.0 - 24.02 🛕	•	✓ Validate	🛱 Findings 🛛 Train 🕨 Preview
Development V	ø	Intents (3)	Test Utterances	CheckTellerBatch	Enable Intent	Intent Entities
🗣 skills	Ċ	+ Add Intent	ore 💌	General Information		
Digital Assistants	ß	Filter		Conversation Name		
(•) Channels	An Viz			CheckTellerBatch	1 74	<u>C</u>
Store	Ð	Sort By Alphabetical	•	Name CheckTellerBatch		
Events	P	CheckTellerBatch	÷	Description		
Analytics	ß	OpenTellerBatch				This intent doesn't have any entities.
Settings	盟	VoiceSubmit				Add entities to extract the key words and phrases from the user
⊥ Downloads	ŝ			Answer		input. You can add the predefined entities along with the ones that
Documentation	Ē			If the intent corresponds with a question that can be answered with static text, add that text here. When this option, the conversation ends after the answer text is displayed.	you use 🖉 🕅	you've created.
	۲			Annotations		+ Add Entity -
				English [©]		
				Examples (7) [®]		
				Utterances to Add A	dvanced input mode	
				Enter your example utterance here		
				Sort By		

Figure 16-6 LaunchScreens

G Home	<	Digital Assistant •	OBBRNTeller	. 18-21.12 🛕 👻		✓ Validate 🛱 Finding	s 🛛 Train 🕨 Preview		
Development	믹	Skills (2)	Test utterances	LaunchScreens			Go to Skill		
D Skills	Ø	+ Add Skill		General Information					
Digital Assistants	At 누코	-T- You som		Display Name					
Channels	k2	LaunchScreens • 1.0	- 24.02 🛦 📋	LaunchScreens					
	0	PerformTxns • 1.0 -	24.02 🔺	Name					
Store Store	~			LaunchScreens					
🛅 Events		< -∢ 1 →		Status	Version	Platform Version			
Analytics				Draft	1.0	24.02 (Active)			
Settings				Languages Added for This Skill					
-				English					
📥 Downloads				One-sentence Description					
Documentation				You can here launch OBBRN Teller transaction	screens.				
				Description					
				Vescription No detailed description defined for this skill.					
				no detaned description defined for this skill.					
							4		
				Enabled					
				Exposed ®					



d. The imported skills will automatically be mapped with the OBBRN Teller **Digital Assistant**.

Figure 16-7 OBBRN Teller Digital Assistant

🗅 Home	<	Digital Assistant •	OBBRNTeller	.18-23.2 🛕 👻		🗸 Validate	🛱 Findings	🗑 Train	Preview			
Development V	Q	Skills (2)	Test utterances	LaunchScreens				[Z] G0	to Skill			
	Ø	+ Add Skill		General Information								
Digital Assistants	An bx			Display Name								
• Channels	<u>k2</u>	LaunchScreens • 1.0	- 24.02 🔺 🛍	LaunchScreens	LaunchScreens							
⊡ Store	0	PerformTxns • 1.0 -	24.02 🔺	Name								
		< - ∢ 1 →	М	LaunchScreens								
				Status	Version	Platform Vers	alon					
Analytics				Draft	1.0	24.02 (Ac	tive)					
				Languages Added for This Skill								
				English								
🛓 Downloads				One-sentence Description								
Documentation				You can here launch OBBRN Teller transaction scree	ns.							
				Description								
				No detailed description defined for this skill.								
									11			
				Enabled								
				Exposed ®								
				Exposed -								

- 2. Map the digital assistant to the channel as follows:
 - a. On the ODA Homepage, click **Channels** in the menu.

The **Channels** screen is displayed.

Figure 16-8 Channels

rset Sessions
Copy Reset

b. On the **Channels** screen, map the Digital Assistant with the necessary channels. Specify the **Channel Type** as **Oracle Web** and the **Allowed Domains** as *.

🗅 Home	Channels		
Development V	Users Agent Integrations DA as Agent	Applications Events System	
🖾 skills			
😫 Digital Assistants	Channels (1)	Teller Channel Cables ®	
•• Channels	+ Add Channel		Reset Sessions
Store	Filter	Route To	
C Events	Sort By Display Name Ascending	OBBRNTeller dowt bernal lineature - 1.8 - 21.11 🔺	
Analytics		Name	
	🙆 Teller 📾	Teiler Description	
🖞 Downloads		Optional short description for this channel	
Documentation			
g bocumentation		Channel Type	
		Oracle Web	
		Allowed Domains ®	
		Secret Kay	Copy Reset
		Channel Id	copy neser
		53d98317-3c34-405d-b785-61bbe096e5f6	
		Client Authentication Enabled	
		Session Expiration (minutes)	

17 Known Issues and Resolutions

This section provides the troubleshooting for the deployment failure in OBBRN services.

Troubleshoot LDAP Login Issue

If you are facing login issue after upgrade, regenerate the LDAP password by using the encryption utility available in location: /OBBRN_INITIAL_SETUP/plato-security-toolkit-9.1.0.jar.

Command: java -jar target\plato-security-toolkit-9.1.0.jar

Input and Output Examples as below:

- Enter pass phrase: Test123
- Enter Salt: 0.9412345671234567
- Encrypted Password: AAAAAAAAAAAAAAAAAAA282FCixC1h98xgwSOD/U2u1DivwLZ1E=

Deployment Order for Common Core Services

- CMC-ACCOUNT-SERVICES
- CMC ADDITIONAL-ATTRIBUTES-SERVICES
- CMC-ADVICE-SERVICES
- CMC-BASE-SERVICES
- CMC-BATCH-SERVICES
- CMC-BRANCH-SERVICES
- CMC-BUSINESSOVERRIDES-SERVICES
- CMC-COREBANKING-ADAPTER-SERVICE
- CMC-CURRENCY-SERVICES
- CMC-DATASEGMENT-SERVICES
- CMC-SCREENCLASS-SERVICES
- CMC-CUSTOMER-SERVICES
- CMC-EXTERNAL-CHART-ACCOUNT
- CMC-EXTERNAL-SYSTEM-SERVICES
- CMC-EXTERNAL-VIRTUAL-ACCOUNT-SERVICES
- CMC-FACILITIES-SERVICE
- CMC-FC-AI-ML-SERVICES
- CMC-ML-INDB-SERVICES
- CMC-NLP-DASHBOARD-WIDGET-SERVICES
- CMC-NLP- MAINTENANCE-SERVICES
- CMC-NLP-OPENNLP-SERVICES



- CMC-NLP-PIPELINE-SERVICES
- CMC-NLP-TEXT-EXTRACTION-SERVICES
- CMC-OBCBS-SERVICES
- CMC-OBRH-SERVICE
- CMC-REPORT-SERVICE
- CMC-RESOURCE-SEGMENT-ORCHESTRATOR-SERVICE
- CMC-SETTLEMENTS-SERVICES
- CMC-TRANSACTIONCONTROLLER-SERVICES
- CMC-TXN-CODE-SERVICES
- CMC-CHARGES-CALCULATION-SERVICES
- CMC-OPDS-SERVICES
- CMC-TXN-CODE-SERVICES

Issue in SMS Services

After deploying sms-core-services, if an user face error as java.lang.lllegalStateException: No instances available for SMS-CORE-SERVICES, add the following -Dparam at setuseroverrides.sh file and restart all the managed servers.

-Dspring.cloud.loadbalancer.ribbon.enabled = false.

Issue in OBMA Services

After deploying the microservices, and if the user gets below error during activation, add the below -Dparam at setuseroverrides.sh file and restart the impacted managed servers.

-Dspring.main.allow-circular-references = true.

-Dweblogic.security.SSL.minimumProtocolVersion=TLSv1.2

Error: An error occurred during activation of changes, please see the log for details.

org.springframework.beans.factory.BeanCurrentlyInCreationException: Error creating bean with name 'customHealthIndicator': Requested bean is currently in creation: Is there an unresolvable circular reference.

Scripts to be compiled migrating from the earlier version to 14.7.2.0.0 release Branch-Servicing_Flyway_History_Delete.

Issues in Flyway Scripts

The below scripts needs to executed only when upgrading from 9.2.0 version to 9.3.0 version. Update SMS schema flyway with the new checksum as below:

```
update "flyway_schema_history" set "checksum"=-871258644 where
"script"='V507_122_9.1.0_2_00051001010_2_1__SMS_TM_MENU.sql';
update "flyway_schema_history" set "checksum"=-383976048 where
"script"='V507_122_9.1.0_3_00051001011_2_1_SMS_TM_MENU_DESCRIPTION.sql';
update "flyway_schema_history" set "checksum"=615373644 where
"script"='V507_122_9.1.0_4_00051001014_2_1_SMS_TM_SERVICE_ACTIVITY.sql';
update "flyway_schema_history" set "checksum"=-879872280 where
"script"='V507_122_9.1.0_6_00051001008_2_1_SMS_TM_FUNCTIONAL_ACTIVITY.sql';
update "flyway_schema_history" set "checksum"=139508969 where
```



"script"='V507_122_9.1.0_7_00051001015_2_1__SMS_TM_UI_ACTIVITY.sql'; update "flyway_schema_history" set "checksum"=-1148106945 where "script"='V507_122_9.1.0_8_00051001016_2_1_SMS_TM_UI_ACTIVITY_ACTIONS.sql'; update "flyway_schema_history" set "checksum"=-2052180017 where "script"='V507_122_9.1.0_14_00051001011_3_1_SMS_TM_MENU_DESCRIPTION.sql'; update "flyway_schema_history" set "checksum"=1173585674 where "script"='V507_122_9.1.0_15_00051001016_3_1_SMS_TM_UI_ACTIVITY_ACTIONS.sql'; update "flyway_schema_history" set "checksum"=-829655217 where "script"='V507_122_9.2.0_62_00051001007_9_1_SMS_TM_FUNC_ACTY_DESCRIPTION.sql' ; update "flyway_schema_history" set "checksum"=-1435169851 where "script"='V507_122_9.1.0_5_00051001006_2_1_SMS_TM_FUNC_ACTIVITY_DETAIL.sql'; update "flyway_schema_history" set "checksum"=-602344022 where "script"='V507_122_9.2.0_45_00051001007_6_1_SMS_TM_FUNC_ACTY_DESCRIPTION.sql' ;

The following SQL scripts are to be removed from SMS schema as it is not present in the war files. Delete SMS schema flyway with the new checksum as below:

delete from "flyway_schema_history" where "script" in ('V507_122_9.2.0_32_00051001006_9_1__SMS_TM_FUNC_ACTIVITY_DETAIL.sql', 'V507_122_9.2.0_33_00051001008_9_1_SMS_TM_FUNCTIONAL_ACTIVITY.sql', 'V507_122_9.2.0_34_00051001010_4_1_SMS_TM_MENU.sql', 'V507_122_9.2.0_35_00051001011_6_1_SMS_TM_MENU_DESCRIPTION.sql', 'V507_122_9.2.0_36_00051001014_15_1_SMS_TM_SERVICE_ACTIVITY.sql', 'V507_122_9.2.0_37_00051001016_6_1_SMS_TM_UI_ACTIVITY_ACTIONS.sql', 'V507_122_9.2.0_38_00051001015_4_1_SMS_TM_UI_ACTIVITY.sql');

