Oracle® Banking Accounts Cloud Service

Account Configurations User Guide

Release 14.8.1.0.0

ORACLE®

Contents

Preface

- [Purpose](#)
- [Audience](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Conventions](#)
- [Related Documents](#)
- [Basic Actions](#)
- [Acronyms and Abbreviations](#)
- [Screenshot Disclaimer](#)
- [Symbols and Icons](#)

Purpose

The **Account Configurations User Guide** helps to understand the functionality of **Accounts Cloud Service**. It provides an overview of the product and instructions for creating and maintaining a corporate account.

Audience

This user guide is intended for the following end Users / User Roles in the Bank.

Table 1   User Roles

User Role	Function
Back office clerk	Input functions for contracts
Back office managers/officers	Authorization functions
Product Managers	Product definition and authorization
End of Day operators	Processing during End of Day / Beginning of Day
Financial Controller/Product Managers	Generation of Advices or Lists.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which user supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that user enter.

Related Documents

The related documents are as follows:

- *Getting Started User Guide*

- *Oracle Banking Common Core User Guide*

- *Security Management System User Guide*

- *Security Management System User Guide*

- *Corporate Accounts User Guide*

- *Interests and Charges User Guide*

- *EOD Configuration User Guide*

- *Nostro Reconciliation User Guide*

Basic Actions

This basic actions that can be performed on a screen are described in the following table.

Table 2   Basic Actions

Action	Description
Approve	Approve the initiated record. This option displays when the user clicks **Authorize**.
Audit	View the maker details, checker details, and record status.
Authorize	Authorize the record created. A maker of the screen is not allowed to authorize the record. Only a checker can authorize a record, created by a maker.
Cancel	Cancel the performed action.
Close	Close a record. This action is available only when a record is created.
Collapse All	Hide the details in the sections. This option displays when the user clicks **Compare**.
Compare	View the comparison through the field values of old record and the current record. This option displays in a widget when the user clicks **Authorize**.
Confirm	Confirm the performed action.
Expand All	Expand and view all the details in a section. This option displays when the user clicks **Compare**.
New	Add a new record. When the user clicks **New**, the system displays a new record to specify the required data.
OK	Confirm the details on the screen.
Reject	Reject the record created. A maker of the screen is not allowed to reject the record. Only a checker can reject a record, created by a maker.
Save	Save the details entered or selected in the screen.
Unlock	Update the details of an existing record. System displays an existing record in the editable mode.
View	View the record details in a particular modification stage. This option displays in the widget when the user clicks **Authorize**. This option is also displayed in the Tile menu.
View Difference only	View a comparison through the field element values of old record and the current record, which has undergone changes. This option is displayed when the user clicks **Compare**.

> ⓘ **Note**
>
> The user must specify values for all the mandatory fields and they are marked as **Required** in the User Interface.

Acronyms and Abbreviations

The list of the acronyms and abbreviations that are used in this guide are as follows.

Table 3   Abbreviations

Abbreviation	Definition
DDA	Demand Deposit Account
KYC	Know Your Customer
EAC	External Account Check

Table 3   (Cont.) Abbreviations

Abbreviation	Definition
ECA	External Credit Approval
LOV	List of Values
EOD	End of Day
IBAN	International Bank Account Number
BBAN	Basic Bank Account Number
NPA	Non Performing Asset

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Symbols and Icons

This guide has the following list of symbols and icons.

Table 4   Symbols and Icons - Common

Symbol/Icon	Function
▼	Open a list
↔	Date Range
+	Add a new record
I◁	Navigate to the first record
▷I	Navigate to the last record
◀	Navigate to the previous record
▶	Navigate to the next record
⊞	Grid view
⊟	List view
↻	Refresh

Table 4   (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
+	Click this icon to add a new row.
-	Click this icon to delete a row, which is already added.
📅	Calendar
🔔	Alerts
🔓	Unlock Option
📄	View Option
📦	Reopen Option

Table 5   Symbols and Icons – Audit Details

Symbol/Icon	Function
👤	A user
📅	Date and time
⚠️	Unauthorized or Closed status
✓	Authorized or Open status
🚫	Rejected status

Table 6   Symbols and Icons - Widget

Symbol/Icon	Function
🔓	Open status

Table 6   (Cont.) Symbols and Icons - Widget

Symbol/Icon	Function
	Unauthorized status
	Rejected status
	Closed status
	Authorized status
	Modification Number

1

Corporate Account Configurations

Before creating Corporate Customer Accounts, use Corporate Account Configurations to configure Interest and Charges and Account Class. These configurations are a prerequisite to creating Corporate Accounts.

This topic contains the following **Configurations** as subtopics:

- Account Class
  Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. Users can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

1.1 Account Class

Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. Users can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

For example, you can define groups called *CORCUR* for corporate current accounts, *CORMCU* for corporate multi-currency current accounts, and *INDLSB* for local currency savings accounts held by individuals.

Each group is called an Account Class and maintained using the Account Class screen. Account class contains attributes common to all the accounts in the class, such as the General Ledger lines to which the accounts in this class report and facilities given to the account holders (Checkbook, ATM, limits, and similar attributes).

Before you create an Account Class, you must complete the following configurations:

- Configure the various Status Codes applicable to the accounts in the account class. For more information, see the topic **Status Code** in the *Account Configuration User Guide*.

- Configure Rules and Facts so that the required rules to determine the status of an account are available when the option Automatic Account Status Update is enabled. For more information, see the topic **Rules Framework** in the *Oracle Banking Common Core User Guide*.

- Configure the Customer GLs to account for the debit and credit balances of the accounts based on the Account Status. For more information, see the topic **Customer GL** in the *Account Configuration User Guide*.

- Configure the MIS Group and MIS Class to which the Accounts under the Account Class should belong. For more information, see the topic **MIS Code** in the *Oracle Banking Common Core User Guide*.

- Configure the Interest and Charge Products and related configurations to link to the Account Class and default to the Accounts in the Account Class. For more information, see the *Interest and Charges User Guide*.

- Configure the Source Code. For more information, see the topic **Source Code** in the *Account Configuration User Guide*.

- Configure Non-Financial Activity Code for an external source code if non-financial activity determines the dormancy state of accounts in the account class. For more information, see the topic **Non-Financial Activity Code** in the *Account Configuration User Guide*.

> ⓘ **Note**
>
> Non-Financial Activity codes are factory shipped for the Oracle Banking Accounts source code.

The definitions and features of an Account class are captured in the following sub-screens.

- **Basic Details**
- **Charges**
- **Create account**
- **Preferences**
- **Default Limits**
- **GL Reporting Details**
- **Interest**
- **MIS Details**
- **Statement Preferences**
- **Status Rule Definition**
- **Statement Preferences**
- **Balance Parameter**
- [Create Account Class](#)
  This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.

1.1.1 Create Account Class
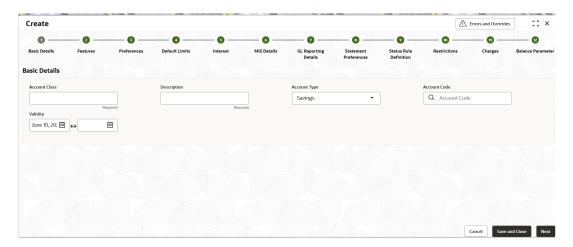
This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.

1. Click **Corporate Account Configurations**, under **Corporate Account Configurations**, click **Account Class**.

2. Under **Account Class**, click **Create**.

   The **Create** page displays the **Basic Details** screen.

Figure 1-1   Basic Details

> ⓘ **Note**
>
> The Fields with the asterisk marks are mandatory.

3. Specify the fields on the **Basic Details** screen.

Table 1-1   Basic Details- Field Description
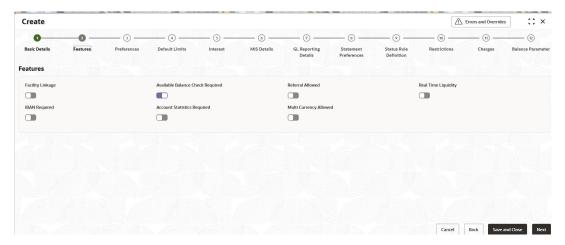
Field	Description
Account Class	Specify an identification code for the account class. Use the identification code to specify this class during the creation of a corporate account.
Description	Provide a brief description of the account class.
Account Type	Specify the type of the account from the following: • **Savings** • **Current**
Account Code	Specify the **Account Code**.
Validity	Specify the validity period of the account class by entering the start and end dates. The end date is optional.

4. Click **Next**.

The **Features** screen displays.

Figure 1-2   Features

5. Specify the account features to enable in this account class.

Table 1-2   Features- Field Description

Field	Description
Facility Linkage	Enable this feature to specify that a limit check is performed to ensure sufficient funds are available in the account.
Available Balance Check Required	By default this feature is enabled to allow the system to check for funds availability before posting a debit entry to customer accounts.
Referral Allowed	Enable this feature to specify whether a referral check is performed for accounts belonging to the account class. Therefore, the system checks the available balance (instead of the current balance) when performing referral checks for all transactions involving the account. When an account transaction results in an overdraft, the account and transaction details are sent to the referral queue.
Real Time Liquidity	Enable this feature to enable Real Time Liquidity (**RTL**) for the account. **Note:** If RTL is enabled then the features **Defer the Balance Update for Debit** and **Defer the Balance Update for Credit** cannot be enabled.
IBAN Required	Enable this feature if the accounts in this class require an International Bank Account Number (**IBAN**).
Multi-Currency Allowed	Enable this feature to allow an account to transact in multiple currencies. The allowed currencies are predefined.
Account Statistic Required	Enable this feature to enable **Account Statistic Required** for the account.

6. Click **Next**.

   The **Preferences** screen displays.

Figure 1-3   Preferences

7. Specify the preferences for accounts in this account class.

> ⓘ **Note**
>
> By default, all the preferences are disabled.

Table 1-3   Preferences- Field Description

Field	Description
ATM Required	Enable ATM facility on the accounts belonging to this account class.
Check Book Required	Enable Check Book facility on the accounts belonging to this account class.
Auto-Reorder of Check Book	Enable this preference to replenish check book automatically when a few check leaves are left. This preference appears when **Check Book Required** is enabled. To get used cheque leaf count, system considers and checks the following: • Cheque status that are in **Used** and **Blocked**. • Whether any stop payment requests are raised for **Unused** cheques.
Reorder Level	Specify the number of leaves remaining when a check book is auto-reordered.
Reorder Number of Leaves	Specify the number of leaves required in the issued check book.
Direct Banking Required	Enable this preference to allow direct banking facility to the accounts belonging to this class. When enabled, a new table is added with the following columns to capture channel details: • **Banking Channel**- Channels include **Internet Banking**, **Interactive Voice Response**, **Mobile**, **ATM**, **Credit Card**, and so on. • **Channel Name**- This field displays the name of the banking channel. For example, Internet Banking is a direct banking channel that allows users to directly perform their banking transactions. • **Remarks** – Provide any remarks about the banking channel.
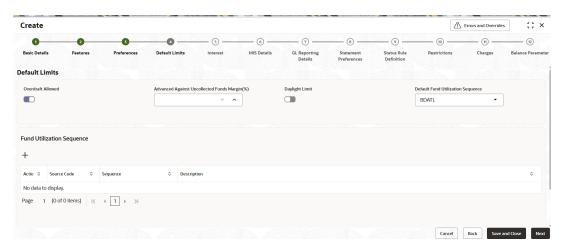
8. Add a Direct Banking Channel, if **Direct Banking Required** is enabled.

   a. Click **+** to add a direct banking channel. A new row is added.

b. Double click the **Banking Channel** column to activate the row.

c. Click **Fetch** and select the required direct banking channel in the **Banking Channel** dialog.

d. The **Channel Name** is auto-populated.

e. Add any remarks on the banking channel in the **Remarks** column.

9. Click **Next**.

The **Create Page** displays the **Default Limits** screen.

Figure 1-4   Default Limits

10. Specify the fields on the **Limits** screen.

Table 1-4   Limits- Field Description

Field	Description
Overdraft Allowed	Enable the OD (overdraft) facility to the accounts belonging to this account class. This facility is disabled by default. **Note:** The rest of the fields in this table display when the OD facility is enabled.
Advanced Against Uncollected Funds Margin (%)	Specify the margin in terms of the percentage to be held in the uncollected funds when the AUF (Advance against Uncollected Funds) limit is offered to an account. AUF margin should be between 0 to 100. **Note:** Decimal values with up to two decimal digits are allowed.
Daylight Limit	Enable Daylight limit for accounts with OD facility in this account class. It is disabled by default. Daylight limit primarily applies to intraday consumption. It is the limit up to which an overdraft is allowed for that business day. The daylight limit is added to a temporary overdraft to calculate the available balance when EOD is not in progress. Daylight limit is not considered during the EOD.
Default Fund Utilization Sequence	Choose the Default Fund Utilization Sequence from the drop-down menu. When this is maintained, even if the fund utilization sequence is not maintained at account level, this gets defaulted.

Table 1-4   (Cont.) Limits- Field Description
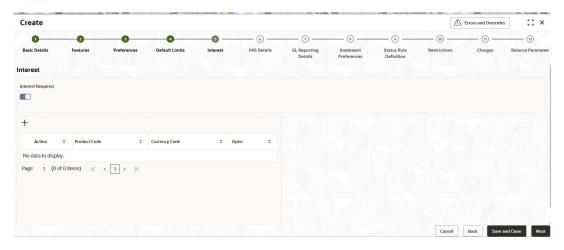
Field	Description
Fund Utilization Sequence	Specify the fund utilization sequence for accounts belonging to this account class in the table. The table contains the following columns: • **Source Code**– This field specifies the source through which the transaction can be sent to an account. • **Sequence**– Specify one of two available values, *BDATL* and *BDATLV*. The letters in the sequence represent the following: – **B** (Balance)- Balance refers to clear balance available for debits at account. – **D** (Daylight Limit)- Daylight Limit is primarily meant for intraday consumption. Only one active limit is allowed at any point in time. – **A**- AUF Limit granted against uncollected funds available in the account. Only one active limit allowed at any point in time. – **T** (Temporary)- Temporary OD granted at the account. – **L** (Local)- Local Limit Facility refers to the local facility. Limits captured under the **Line Linkage Details** section. – **V** (Overline)- Refers to the overline utilization. • **Description** – The expanded specified sequence is populated.

11. Add a sequence if **Fund Utilization Sequence** is enabled.

    a. Click **+**. A new row is added.

    b. Double-click the **Source Code**.

    c. Select the required **Source Code**.

    d. Select the required sequence from the drop-down list.

    e. The Description field is auto-populated based on the specified sequence.

12. Click **Next**.

    The **Interest** screen displays.

Figure 1-5   Interest

13. Specify the fields on **Interest** Screen.

> ⓘ **Note**
>
> For more information on the fields, see the field description table below.

Select the interest product codes that apply to accounts based on this account class. Multiple interest product codes can be applied to the accounts. Each interest product code is associated with an interest rule. The interest rule encapsulates the logic to calculate interest. When an interest product code is applied to an account, interest is calculated according to the interest rule definition. The accounting rule can be general conditions or specific conditions.

An example of a general condition rule can be to pay credit interest on the balance of a current account and charge debit interest when the account lapses into a debit balance. To achieve this, use two product codes (one for credit interest and one for debit interest).

Select the product(s) that applies to the account for which you are defining special conditions. Special conditions for an account can be defined only if the account class of the account has general conditions defined for the product. Therefore, a pick list that selects products that define special conditions includes products that meet any of the following conditions:

* A General Condition is defined for the product and account class combination.

* The product is defined as a special-conditions-only product.

For example, special conditions could be a different set of debit interest rates for the first 15 days of a month and the remaining days of the month.

Table 1-5   Interest- Field Description

Field	Description
Interest Required	Enable this option to apply interest products on the accounts belonging to this account class. It is disabled by default. Enabling this option displays the Interest selection table.

14. Add an interest product code, if **Interest Required** is enabled.

   a. Click **+**.
      A new row is added with the below columns.

      * **Product Code**– Specify the interest product code you want to apply to the accounts in the account class.

      * **Currency Code**- Specify the currency to which the interest product code applies.

      * **Open** – Enable to activate the Product Code.
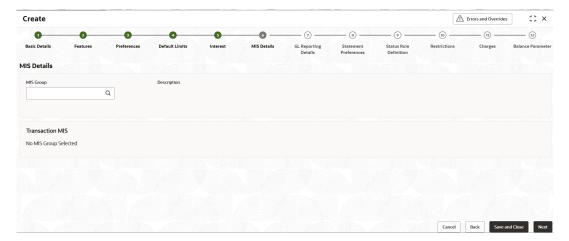
   b. Double-click the **Product Code**.
      The row is activated.

   c. Click **Fetch** and select the product code from the **Product Code** dialog.

   d. Click **Fetch** and select the currency code from the **Currency Code** dialog.

   e. Toggle the **Open** switch to ON and enable the interest product.

15. Click **Next**.

   The **MIS Details** tab displays.

Figure 1-6   MIS Details

16. Specify the fields on the **MIS Details** Screen.
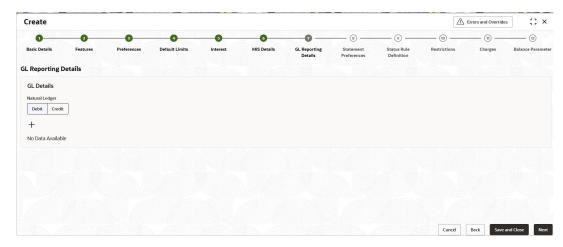
Table 1-6   MIS Details- Field Description

Field	Description
MIS Group	Specify the MIS group to associate with the Account Class.
Description	Describe the MIS group specified. This field is auto-populated.
MIS Class Code	Specify the MIS Class Code from the applicable MIS Classes in the MIS Group.
SECTOR	Specify the sector to be associated with the MIS Group.
SECTOR Description	Describes the Sector specified. This field is auto-populated.

17. Click **Next**.

The **GL Reporting Details** tab displays.

Figure 1-7   GL Reporting Details

18. Specify the fields on the **GL Reporting Details** tab.

> ⓘ **Note**
>
> All balances of the specified account class are reported to the General Ledger (GL) identified as the Natural GL. Depending on the account balance's nature, you have the option to designate whether the balances should be recorded in the **Debit GL** or the **Credit GL**. For example, in the case of an accounting class related to overdrafts, the usual balance is a debit, while current accounts typically do not maintain a debit balance.

Table 1-7   GL Reporting Details - Field Description

Field	Description
Natural Ledger	The following values are available: • **Debit** • **Credit**
Status	Specify the status. **Note:** At least one GL Line with the status **Normal** must be specified.
Description	This field is auto-populated with a description of the status specified.
Credit GL	Specifies the GL to which the account credit balance belongs.
Debit GL	Specify the GL to which the account debit balance belongs.

To add a new GL Line:

a. Click **+**.

The **Add GL Lines** dialog displays.

b. Specify the **Status** of the GL Line. Click **Fetch** and select the required status from the **Status** dialog.

c. Specify the **Credit GL** and **Debit GL** lines. Click **Fetch** and select the required GL from the **Status** dialog.

d. Click **Add**.

A new tile is added and displays the **GL Details**.

> ⓘ **Note**
>
> Use the More Options menu on the top right of a tile to View, Edit, or Delete the GL Details.

19. Click **Next**.

The **Statement Preferences** tab displays.

Figure 1-8   Statement Preferences

20. Specify the fields on the **Statement Preferences** screen for the primary, secondary, and tertiary account statements.

> ⓘ **Note**
>
> The fields for **Primary Account Statement**, **Secondary Account Statement**, and **Tertiary Account Statement** are the same.

Table 1-8   Statement Preferences- Field Description

Field	Description
Statement Type	Specify the type of statement. The values are: • **None**: Select this option if statements are not required for this account class. • **Summary**: Select this option for a statement summary. Provide the frequency of statements, statement format, and the SWIFT format type (optional). • **Detailed**: Select this option for a detailed statement. Provide the frequency of statements, statement format, and the SWIFT format type (optional).
Cycle	Specify the frequency of statements generated. Click the **Calendar** icon and select the frequency from the drop-down. Select from *Daily*, *Weekly*, *Fortnightly*, *Monthly*, *Quarterly*, *Semi-annual*, and *Annual*. Specify the weekday or day of the month, or the month for the statement cycle.
Statement Format	Specify the format of the account statement. Click the Fetch icon to open the **Statement Format** dialog. Select the required format. The list displays statement formats allowed in the Common Core advice parameter. **Note:** This field is available only when **Statement Type** is *Summary* or *Detailed*.
Swift Required	Enable this option to generate the statement in the SWIFT format. This field is disabled by default. **Note:** This field is available only when **Statement Type** is *Summary* or *Detailed*.
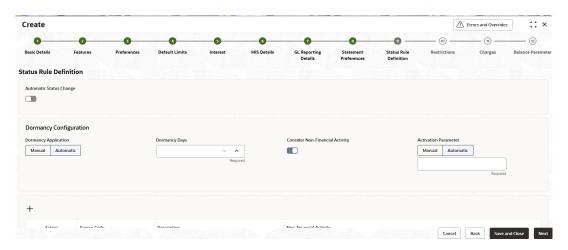
Table 1-8   (Cont.) Statement Preferences- Field Description

Field	Description
Swift Message Type	Specify the SWIFT message type to deliver the statement. Currently, the MT940 and MT950 SWIFT message types are supported. **Note:** This field is available only when **Swift Required** is enabled.
ISO Message Required	Enable this option to generate the statement in the ISO format. This field is disabled by default. **Note:** This field is available only when **Statement Type** is *Summary* or *Detailed*.
ISO Message Type	Specify the ISO message type to deliver the statement. Currently, the CAMT053 ISO 20022 standard message type is supported. **Note:** This field is available only when **Swift Required** is enabled.

21. Click **Next**.

The **Status Rule Definition** screen displays.

Figure 1-9   Status Rule Definition

22. Enable automatic status change and specify the rule definitions.

> ⓘ **Note**
>
> Enable this option to perform an automatic status change of accounts that use this account class. Automatic status change will require setting up the rule definitions to check the state of the account.

a. Toggle the **Automatic Status Change** to **On**.

The **Rule Definition** section displays.

b. Click **+** in the Rule Definition section and specify the fields

The **Add Rule Definition** dialog displays.

Table 1-9   Rule Definition- Field Description

Field	Description
Status	Specify the status for which the rule is defined. Click the search icon to open the **Status** window. Select the account status from the list and click to add the status in the field.
Sequence Number	Specifies the sequence number of the selected status and is auto-populated.
Rule ID	Specify the Rule ID to be associated with the status. Click the **Fetch** icon to open the **Rule ID** dialog. Select the required Rule ID.
Rule Preview	Displays a preview of the rules defined for the Rule ID.

c. Click Fetch in the **Status** field and select the required status from the **Status** dialog.

d. Click Fetch in the **Rule ID** field and select the required rule from the **Rule** dialog.

e. Click **Save**.

The new rule definition tile is added to the Rule Definition section.

Table 1-10   Rule Definition Tile- Field Description

Field Name	Description
Title	The Status name displays as the title in the Tile header.
Sequence Number	Specifies the sequence number of the selected status and is auto-populated.
Rule ID	Specify the Rule ID to be associated with the status.
Rule Preview	Displays a preview of the rules defined for the Rule ID.

23. Set up the Dormancy Configurations.

> ⓘ **Note**
>
> A bank can mark an account manually as dormant. To automatically mark an account as dormant, specify the rules that govern the account dormancy.

Specify the dormancy details:

Table 1-11   Dormancy Configuration- Field Description

Field	Description
Dormancy Application	Indicate if the dormancy status for accounts belonging to the specified account class should be applied manually or automatically. **Note:** To automatically monitor and apply the dormancy state of the account, provide the remaining details in the table. .
Dormancy Days	Specify the number of days an account can remain inactive before it is marked as dormant.

Table 1-11 (Cont.) Dormancy Configuration- Field Description

Field	Description
Consider Non-financial Activity	Indicate if the application should consider non-financial activities to determine the dormancy state of an account. For example, a check book request is a non-financial activity but is considered an account activity and prevents the account from becoming dormant. **Note:** If this option is not enabled, then the Non-financial activities configured at the domain level apply. For more information, see **Non-financial Activity** in the *Oracle Banking Account Configuration User Guide*.
Activation Parameters	Specify if a dormant account is activated manually or automatically. To automatically activate a dormant account, specify the activation parameters to monitor account activity. The following activation parameters are available for selection: • **Debit Financial Transactions**- Any Debit transaction on the account makes the status of the account active. • **Credit Financial Transactions**- Any Credit transaction on the account makes the status of the account active. • **Non-financial transactions**- Any non-financial transaction on the account makes the account active.

24. Specify the activation parameters to be monitored.

    a. Specify the activation parameters to be monitored.

        i. Click the multi-select drop-down field to display the available options. Alternatively, you can start typing to list the required value and select it.

        ii. Select the required option.

        iii. Perform the above steps to add more values.

    b. Specify the Non-financial transaction activities, if **Non-financial transactions** is specified.

    c. Click **+**.

        Adds a new row to the table

    d. Double-click the **Source Code**.

        Activates the row and enables edit mode.

    e. Click Fetch in the **Source Code** field and select the required **Source Code**.

        The Description of the source code selected is auto-populated.

    f. Click the **Non-financial Activity** field and select the required non-financial activities.
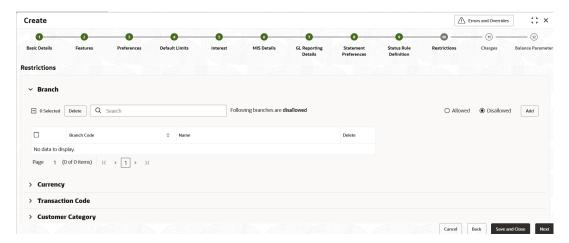
        The non-financial activities that are configured on the system specified in the Source Code field should be considered in the source system before placing the account in a dormant state.

25. Click **Next**.

The **Restrictions** screen displays. Restrictions is an option provided to the Bank to allow the usage of the account class during account creation to a specific set of Branches, Currencies, Transaction codes and Customer categories. And also Bank can add the entitlement groups as well.

ORACLE®

Figure 1-10   Restrictions

26. Expand Branch and click **Add**.

27. Select **Branch Code** check box from the list and Click **Add**.

28. Select **Allowed or Disallowed** and click **Add**.

29. Select **Currency Code** check box from the list and Click **Add**.

30. Expand Transaction Code and click **Add**.

31. Select all **Transaction Code** check boxes and click **Add**.

32. Expand Customer Category and click **Add** then Click **Add New**

33. Select **Customer Category** check box and click **Add**.

34. Expand Entitlement.

    The **Entitlement** screen displays. Banks are provided with an option to add the entitlement groups instead of adding the other product processor restrictions directly.

35. Provide the Entitlement details:

Table 1-12   Entitlement - Field Description
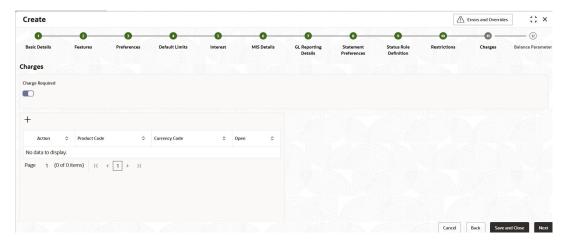
Field	Remarks
Payment Group	Payment Entitlement
Branch Group	Branch Entitlement

36. Click **Next**.

    The **Charges** screen displays.

Figure 1-11   Charges

37. Specify the fields on the **Charges** screen.

Table 1-13   Charges - Field Description

Field	Description
Charge Required	Enable this option to apply charges on the accounts belonging to this account class. It is disabled by default. Enabling this option displays the Charges selection table.

38. Enable **Charges** toggle.

   a. Click **+**.
      A new row is added with the below columns.
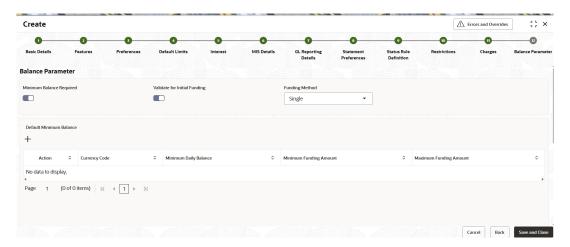
      • **Product Code**– Specify the charges product code you want to apply to the accounts in the account class.

      • **Currency Code**- Specify the currency in which the charges needs to be applied.

      • **Open** – Enable to use the charge product in the account.

   b. Double-click the **Product Code**.
      The row is activated.

   c. Click **Fetch** and select the product code from the **Product Code** dialog.

   d. Click **Fetch** and select the currency code from the **Currency Code** dialog.

   e. Switch the Open toggle to the **ON** position to activate the product.

39. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.

40. Click **Next**.

   The **Balance Parameter** screen displays.

Figure 1-12   Balance Parameter

41. Specify the details on the Balance Parameter page..

Table 1-14   Balance Parameter - Field Description

Field	Description
Minimum Balance Required	Specify the **Minimum Balance Required**.
Validate for the Initial Funding	Switch the Open toggle to the **ON** position to Validate for the Initial Funding.
Funding Method	Specify the type of the **Funding Method** from the following • Single • Multiple

42. **Default Minimum Balance** details section is added.

   a. Click **+** to add **Default Minimum Balance**. A new row is added.

   b. Double click the **Currency Code** column to activate the row.

   c. Specify the following fields.

   i. **Action**

   ii. **Currency Code**

   iii. **Minimum Daily Balance**

   iv. **Minimum Funding Amount**

   v. **Maximum funding amount**

   d. **Facility Based Minimum Balance** details section

   e. Double click the **Currency Code** column to activate the row.

   f. Specify the following fields.

   • **Action**

   • **Currency Code**

   • **ATM**

   • **Cheque Book**

   • **Direct Banking**

- **Passbook**
- **Minimum Daily Balance**
- **Minimum Funding Amount**
- **Maximum Funding Amount**

43. Click **Fetch** and select the currency code from the **Currency Code** dialog.

    a. Switch the Open toggle to the **ON** position to activate the product.

44. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.

    The Account Class is created with Initial Funding.

2

About Bank Parameters

Users can **Configure** and **View** the **Bank Parameters** using this **Menu** item. The details maintained at Bank Parameters level are applicable to all branches of the bank.

For example, the account number structure that is defined in this screen is a common format for customer accounts across all branches of the bank. However, if any specific handling of a parameter is to be performed for a branch, it can be achieved by maintaining the parameter at the branch level.

This topic contains the following subtopics:

*   [Configure Bank Parameters](#)
    Configuring bank parameters is the process by which administrators associate cheque book and dormancy preferences of the bank accounts. This topic describes the systematic instructions to configure Bank Parameters.

*   [View Bank Parameters](#)
    This topic describes the systematic instructions to view the list of configured bank parameters.

2.1 Configure Bank Parameters

Configuring bank parameters is the process by which administrators associate cheque book and dormancy preferences of the bank accounts. This topic describes the systematic instructions to configure Bank Parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Bank Parameters**.

2. Under **Bank Parameters**, click **Configure**.

    The **Configure** page displays.

Figure 2-1   Configure Bank Parameters details

3. Specify the details on the **Bank Parameters Details** screen. They are described in the table below.

Table 2-1   Bank Parameters Details - Field Description

Field	Description
Bank Code	Specify the bank code which uniquely identifies your bank from the list of bank codes. This field is mandatory. For more details on the Bank Code, see **Create External Bank Parameters** in the *Oracle Banking Common Code User Guide*.
Bank Name	Displays a detailed bank name of the selected Bank Code. This field is auto-populated.
Scheme/Numbering	Select the check book numbering or scheme from the drop-down list. This field is mandatory. These values are factory shipped. Currently, only the **Automatic** numbering of cheque books is available.
Check Number Mask	Specify the check number mask to be used by the bank. This field is mandatory. You can define numeric check mask as a series of **N** or an alphanumeric mask containing alphabets **A** and numbers **N**. For example, a mask of NNNNNN can represent a cheque number 000324. **Note:** Alphanumeric Check Mask is issued to the account only when the check generation is manual. Click to open the **Add Mask** window. Select **Check Mask Fields** from the given list and click **Add** to add the Check Number Mask.
Unique for Branch	Enable this option to ensure that check numbers are unique across the branches of your bank. This will ensure that more than one account cannot be issued the same check number. If not enabled, multiple accounts can have checks with the same numbers. By default, this option is disabled
Consider Customer Activity	Enable this option to consider the last contact date to determine the dormancy status of accounts. Activity in one account owned by the customer updates that last contact date in all accounts owned by the customer. By default, this option is disabled. The latest financial and non-financial activity date of an account determines the dormancy status of the account. If not enabled, the default logic to determine the dormancy status of an account is used.

Add the Check Number Mask.

a. Click **Check Number Mask**.

The **Add Mask** dialog displays.

b. Select **Check Mask Fields** from the given list.

The following elements are supported as part of the check mask.

Table 2-2   Check Mask

Field	Mask Character	Mask Length
Alphabet	A	2
Number	N	User defined

Validation:
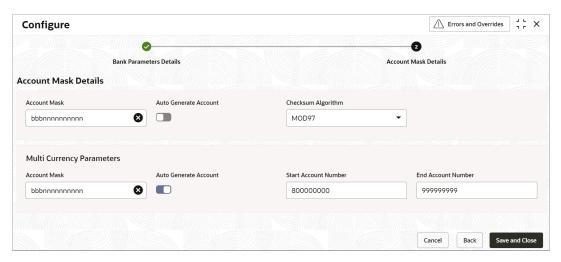
- While defining an alpha numeric check mask, the alphanumeric character should always precede the numeric characters. For example: **AANNNN**, where **A** is alpha numeric character and **N** is numeric character.
- When you enter the check mask field, the screen is refreshed with valid characters and options for the check.

c. Click **Add**.

The **Check Number Mask** is added.

4. Click **Next**.

The **Account Mask Details** screen displays.

Figure 2-2   Account Mask Details

5. Specify the fields on the **Account Mask Details** screen.

> ⓘ **Note**
>
> All the fields on this screen are mandatory.

Table 2-3   Account Mask Details - Field Description

Field	Description
Account Mask	Specify the structure and length of the account number. The drop-down list displays the account mask values. This field is mandatory. The mask values and their description are listed below: • **L** - Account class • **T** - Account code • **a** – Alphabet • **B** - Branch code • **D** – Check digit • **$** - Currency code • **C** - Customer number • **n** - Numeric value • **x** - Wildcard Character For example, an account mask can be **bbTTTTnnnnnn**.

Table 2-3   (Cont.) Account Mask Details - Field Description

Field	Description
Auto Generate Account	Enable this option to generate the account number automatically. If an account number is automatically generated, it can contain either numbers or a combination of branch code and numbers.
Checksum Algorithm	Specify the checksum algorithm to be used for the account. These are factory shipped values. You can select from the following: • **Modulo 10** • **Modulo 11** • **Modulo 97** **Note: Modulo 97** supports only **Numeric** mask.
Start Account Number	Specify the starting account number. The starting number should contain only numbers or a combination of branch code and numbers. This field appears if the **Auto Generate Account** option is enabled.
End Account Number	Specify the ending account number. The ending number should have the same format as the Starting Account Number. This field appears if the **Auto Generate Account** option is enabled.
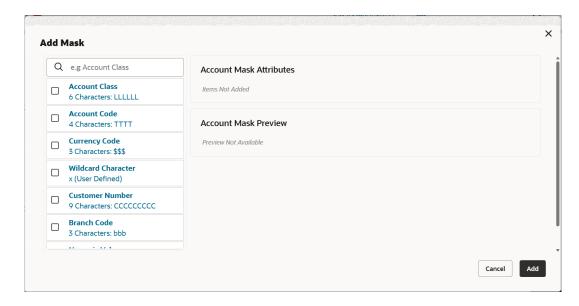
> ⓘ **Note**
>
> Some of the above fields are repeated for **Multi-currency Parameters** configuration.

Account Mask

When you open the **Account Mask** field, the left pane displays the list of elements that are part of the account mask. Click and select from the left pane to view the fields. Where 'n' characters or numbers are allowed, a text box appears where users can enter the number of times that value must repeat. Click **Add** to populate the values in the account mask screen.

The **Add Mask** screen displays.

The following characters are supported in **Account Mask**.

Table 2-4   Account Mask

Field	Mask Character	Mask Length
Account Class	L	6
Account Code	T	4
Alphabet (User Input)	a	User defined
Branch Code	B	6
Check Digit	D	2
Currency Code	$	3
Customer Number	C	20
Numeric Value (User Input)	n	User defined
Wildcard Character	x	Number/Alphabet

> ⓘ **Note**
>
> There is no restriction on the number of characters unless *maximum length* is provided. However, the overall length cannot exceed a maximum of **34** characters including the check digit.

> ⓘ **Note**
>
> Wildcard character accepts either Alphabet or Number. So, there will be a flexibility for the Banks to have customized account number generation. Account number generation can be Automatic/Manual.
>
> • **Automatic** - If the account mask has the wildcard characters as part of the mask, then numbers are used.
>
> • **Manual** - If the account mask has the wildcard characters as part of the mask, then user is allowed to provide either number or alphabets.

6. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.

   The Bank Parameters are created.

> ⓘ **Note**
>
> At this point, the status of the Bank Parameters are *Unauthorized*. A user with a supervisor role has to approve the Bank Parameters. After approval, the status changes to *Authorized*, and the Bank Parameters are available for use by another process.

7. Approve the Bank Parameters.

   To approve or reject Bank Parameters, see View Bank Parameters.

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

2.2 View Bank Parameters

This topic describes the systematic instructions to view the list of configured bank parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Bank Parameters**.

2. Under **Bank Parameters**, click **View**.

   The **View** page displays the Bank Parameter records in the Tiles view.

Figure 2-3   View Bank Parameters

> ✅ **Tip**
>
> Click ⊞ or ▤ to switch between the **Tile** view and the **List** view.

Table 2-5   Bank Parameters Tile - Field Description

Field	Description
Bank Code	Displays the bank code.
Description	Displays the name for the bank.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 2-6   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Bank Parameter.

   a. Click ⁝ and select **View**.

   The **Bank Parameter Maintenance** page displays the Branch Parameter details in different tiles.

Figure 2-4   View Bank Parameters

> ⓘ **Note**
>
> To know more about the fields, see Configure Bank Parameters.

    b. Hover over an **Account Mask** in the **Account Mask Details** tile to see its composition.

    A pop-up dialog displays the composition of the Account Mask.
For example, hovering over the account mask in Account Mask Details tile in the image above displays the composition of the Account Mask.

Figure 2-5   Account Mask Details Tile

    The first six characters represent the Account Class, next four characters represent the Account Code, next single character is an alphabet, next three character represent the branch code, and the last two characters represent the Check Digit.

4. Unlock and update Bank Parameter details.

    a. Click ⋮ and select **Unlock**.

    The **Bank Parameter Maintenance** page displays.

    b. Update the Bank Parameter details as necessary.

> ⓘ **Note**
>
> To know more about updating Bank Parameter details, see Configure Bank Parameters.

5. Approve or Reject unauthorized Bank Parameters.

    a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

    b. Click ⋮ and select **Authorize**.

    The **View** page displays.

Figure 2-6   Approve the Record

Table 2-7   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 2-7   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 2-8   Audit - UTC

3

About Branch Parameters

The user can define special configurations at the **Branch** level that supersedes the configuration at **Bank** level. For example, a cheque number mask that is defined at the branch level supersedes a cheque number mask defined at the bank level.

This topic contains the following subtopics:

- [Configure Branch Parameters](#)
  Configuring branch parameters is the process by which administrators configure uncollected funds basis, Cheque number mask and back value cheque details for a branch. This topic describes the systematic instructions to configure branch parameters.

- [View Branch Parameters](#)
  This topic describes the systematic instructions to view the list of configured branch parameters.

3.1 Configure Branch Parameters

Configuring branch parameters is the process by which administrators configure uncollected funds basis, Cheque number mask and back value cheque details for a branch. This topic describes the systematic instructions to configure branch parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Branch Parameters**.

2. Under **Branch Parameters**, click **Configure**.

   The **Configure** page displays the **Branch Parameter Details** screen.

   Figure 3-1   Configure Branch Parameter Details

3. On **Branch Parameter Details** screen, specify the fields.

Table 3-1   Branch Parameter Details - Field Description

Field	Description
Branch Code	Specify the branch code from the list of branch code values. For more details on how to configure the Branch Code, see **External Branch Parameters** in the *Oracle Banking Common Code User Guide*.
Branch Name	Displays a description of the selected Branch Code. This field is auto-populated.
Status Processing Basis	Status Processing is done at the Account level - 'A'. This is the default value and cannot be changed. Each account status is assigned according to the status processing parameters operative on the account.
Uncollected Funds Basis	Specify how the system enforces the allowable amount to withdraw from the uncollected funds of an account in a business day. For each customer account, designate a withdrawal limit (uncollected funds limit) on the amount of uncollected funds. You can also indicate whether the system should consider the total uncollected funds available in the account on a given business day, subject to the uncollected funds limit. The following details are displayed in the drop-down list: • **Uncollected Funds - 'U' (Default)** - If selected, an amount equal to or lesser than the uncollected funds limit defined for the account can be withdrawn on any business day. Currently, this is the only option available and is selected by default. • **Uncollected Fund Available Same Day** - If selected, user is eligible to withdraw the amount credited to their account on the same day, regardless of any excess funds in the uncollected balance.
Check Number Mask	Specify the mask of the check number. Multiple values can be selected from a list, and the parameter for mask values can be altered accordingly. This field is mandatory. **Note:** If the check mask is not maintained at the Branch level, the system checks for the mask at the Bank level.
Back Value Check Required	Enable this option to perform a check for back-valued transactions. This option is disabled by default.
Back Value Days	Specify the number of days up to which back-valued transactions are allowed. The value must be from 1 to 999. This field displays when **Back Value Check Required** option is enabled.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

The Branch Parameters are created.

> ⓘ **Note**
>
> At this point, the status of the Branch Parameters are *Unauthorized*. A user with a supervisor role has to approve the Branch Parameters. After approval, the status changes to *Authorized*, and the Branch Parameters are available for use by another process.

5. Approve the Branch Parameters.

To approve or reject Branch Parameters, see <u>View Branch Parameters</u>.

> ### ⓘ Note
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

3.2 View Branch Parameters

This topic describes the systematic instructions to view the list of configured branch parameters.

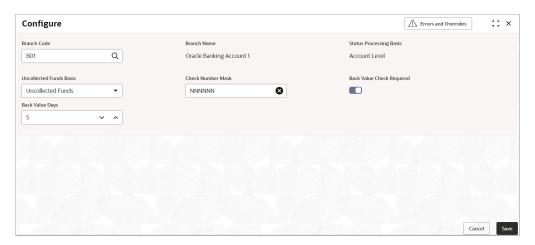1. Click **Account Configurations**, and under **Account Configurations**, click **Branch Parameters**.

2. Under **Branch Parameters**, click **View**.

   The **View** screen displays.

Figure 3-2   View Branch Parameters

> ### ✓ Tip
>
> Click ⊞ or ▤ to switch between the **Tile** view and the **List** view.

Table 3-2   Branch Parameters Tile - Field Description

Field	Description
Branch Code	Displays the branch code.
Name	Displays the name of the branch.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 3-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
Copy	Copy a record and launch the **Branch Parameters Maintenance** screen in edit mode.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Branch Parameters tile.

    a. Click ⦂ and select **View**.

    The **Branch Parameters Maintenance** page displays the Branch Parameters in different tiles.

Figure 3-3   Branch Parameters Maintenance view

> ⓘ **Note**
>
> To know more about the fields, see Configure Branch Parameters.

b. Hover over an Account Mask in the **Account Mask Details** tile.

The composition of the account mask displays.

Figure 3-4   Account Mask Details

The pop-up shows that the Account Mask is composed of 6 characters from the Account Class.

4. Unlock and update Branch Parameters.

a. Click ⦙ and select **Unlock**.

The **Branch Parameter Maintenance** page displays.

b. Update the Branch Parameter details as necessary.

> ⓘ **Note**
>
> To know more about updating Branch Parameter details, see Configure Branch Parameters.

5. Approve or Reject unauthorized Branch Parameters.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⦙ and select **Authorize**.

The **View** page displays.

Figure 3-5   Approve the Record

Table 3-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 3-6   Audit - Branch Time Zone
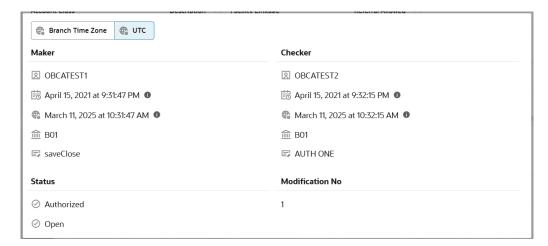
g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 3-7   Audit - UTC

4

Corporate / Nostro Account Category

Account Category is a logical grouping of account classes that is used in the Business Process definition.

The grouping of account classes helps to lay down business rules and set functional fields at a higher level. This option allows the user to create and view the different account categories.

This topic contains the following subtopics:

- Create Account Category
  Creating an account category is the process by which administrators specify the account type and account class that belong to the account category. This topic describes the systematic instructions to create account category.

- View Account Category
  This topic describes the systematic instructions to view the list of configured account categories.

4.1 Create Account Category

Creating an account category is the process by which administrators specify the account type and account class that belong to the account category. This topic describes the systematic instructions to create account category.

1. Click **Account Configurations**, and under **Account Configurations**, click **Corporate/ Nostro Account Category**.

2. Under **Corporate/Nostro Account Category**, click **Create**.

   The **Create** page displays.

Figure 4-1   Create Account Category

3. Specify the fields on the **Create** page.

Table 4-1   Create Account Category - Field Description

Field	Description
Account Category	Specify the name of the account category. The name can contain up to eight alphanumeric characters. For example, a domestic savings account category can be named **DOMSAV**.
Description	Provide additional information about the account category. You can use up to 35 alphanumeric characters.
Account Type	Specify the product for which this account category is defined from the drop-down list of values. These values are factory shipped and display the following: • Corporate DDA • Nostro
Account Class	Specify the required account class from the list of values. Account classes are defined in the respective product. The list of account classes are retrieved from the product specified in the **Account Type** field. For more information on account classes in Corporate DDA and NOSTRO, see the *Corporate Accounts User Guide* and *Nostro User Guide*.
Description	Displays the description of the selected Account Class. This field is auto-populated.

4. Click **+** to add an account class to the Account Category.

A new blank row is added with the below fields.

• Account Class

• Description

> ⓘ **Note**
>
> You can add many Account Classes as required to the account category.

5. Double click the blank Account Class column to activate the row.

6. Select the required Account Class.

The Account Class column is populated with the specified value and the Description column is auto-populated.

7. Click **Save** to save the details or click **Cancel** to exit the screen without saving.

The Account Category is created.

> ⓘ **Note**
>
> At this point, the status of the Account Category is *Unauthorized*. A user with a supervisor role has to approve the Account Category. After approval, the status changes to *Authorized*, and the Account Category is available for use by another process.

8. Approve the Account Category.

To approve or reject the Account Category, see View Account Category.

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

4.2 View Account Category

This topic describes the systematic instructions to view the list of configured account categories.

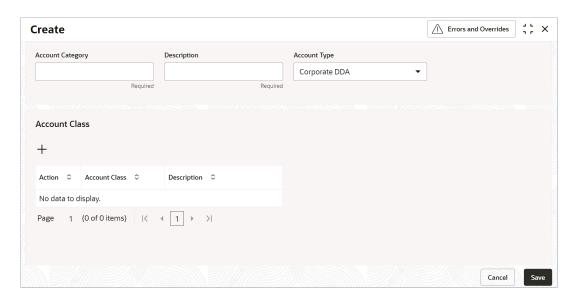1. Click **Account Configurations**, and under **Account Configurations**, click **Corporate / Nostro Account Category**.
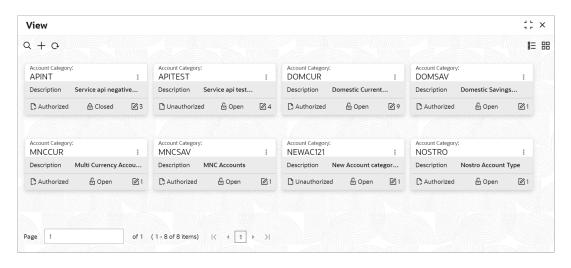
2. Under **Corporate / Nostro Account Category**, click **View**.

   The **View** page displays the Account Categories in the Tile view.

Figure 4-2   View Account Category

> ✅ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 4-2   Account Category Tile - Field Description

Field	Description
Account Category	Displays the category name.
Description	Displays the description for the category.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**

Table 4-2   (Cont.) Account Category Tile - Field Description

Field	Description
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 4-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
Copy	Copy a record and launch the **Account Type Maintenance** screen in edit mode.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of an Account Category.

   a. Click ⋮ and select **View**.

      The **Account Type Maintenance** page displays the Account category details.
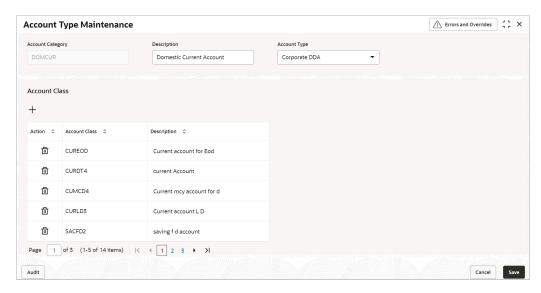
Figure 4-3   View Account Type Maintenance

b. To scroll through the Account Classes associated with the Account Category use the pagination buttons at the bottom of the screen.

4. Unlock and update an Account Category.

a. Click ⋮ and select **Unlock**.

The Account Type Maintenance page displays.

Figure 4-4   Unlock Account Category

b. Select the **Account Type** from the drop-down to list the associated Account Classes.

c. Add or delete account classes and change the **Description** of the Account Category.

> ⓘ **Note**
>
> For more information about editing an Account Category, see Create Account Category.

> **d.** Click **Save**.

5. Approve or Reject an unauthorized Account Category.

> **a.** From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.
>
> **b.** Click ⋮ and select **Authorize**.
>
> The **View** page displays.

Figure 4-5   Approve the Record

Table 4-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

> **c.** Click the check box besides **Mod Number<N>** to select the modified record.
>
> **d.** Click **Approve** or **Reject**.
>
> The **Confirm** dialog displays.
>
> **e.** Enter any remarks and click **Confirm**.
>
> A toast message confirms the successful approval or rejection of the record.
>
> **f.** On the **View** screen, click **Audit**.
>
> The following screen displays. This screen displays Date and Time details of the Branch.

Figure 4-6   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 4-7   Audit - UTC

5

Corporate / Nostro Business Process

The **Corporate / Nostro Business Process** configuration helps users to build the required work flow by defining stages for product origination, data segments, checklists, required documents, and advices for the stages.

A business process can be defined as a series of activities and tasks that, when completed, it accomplishes distinct origination processes. The business process must have well-defined inputs and one output.

A business process definition determines the different stages required for a particular combination of the process code, life cycle, and business product code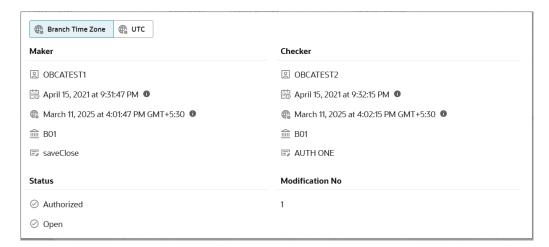. The work flow management of these stages and the associated stage movements are defined in a Work flow Orchestrator that orchestrates micro-services-based process flows and allows processes to seamlessly transition through various stages in a specified order. The Work flow Orchestrator process drives the work flow from one stage to the next based on the process results at each stage, subject to fulfillment of the required data collection, confirmation on the mandatory checklist items, and submission of mandatory documentation at each respective stage. The stages defined in a business process can be dynamically assigned to different user profiles or roles.

During product origination/creation, the system selects a business process runtime and initiates a work flow based on the configuration.

The prerequisites to configure a Business Process are as explained below:

- **Life-cycle** - Life-cycle represents the life-cycle of the process in which the business process is created. These are factory-shipped codes that currently support the life-cycle of product types such as **Savings** and **Current** accounts. A list of life-cycle codes is available at Life-cycle Codes.

- **Process Code** - Process Code defines the various stages involved in the Business Process work flow. A process code configuration allows you to define the business process flows that must be mapped to a business process configuration for a combination of business product and life-cycle code.

This topic contains the following subtopics:

- [Create Business Process](#)
  This topic describes the systematic instructions to create a business process.

- [View Business Process](#)
  This topic describes the systematic instructions to view the list of available business processes.

5.1 Create Business Process
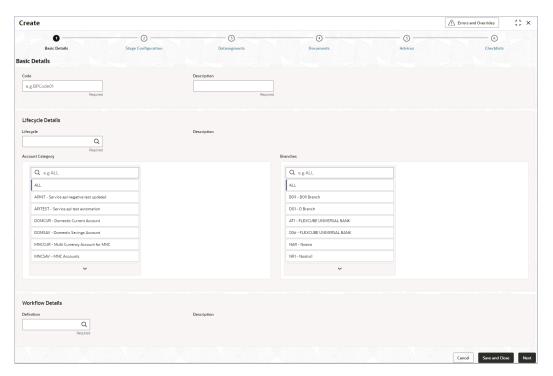
This topic describes the systematic instructions to create a business process.

1. Click **Account Configurations**. Under **Account Configurations**, click **Corporate / Nostro Business Process**.

2. Under **Corporate / Nostro Business Process**, click **Create**.

The **Create** page displays the **Basic Details** screen.

Figure 5-1   Create Business Process - Basic Details

3. Specify the fields on the **Basic Details** screen.

Table 5-1   Basic Details - Field Description
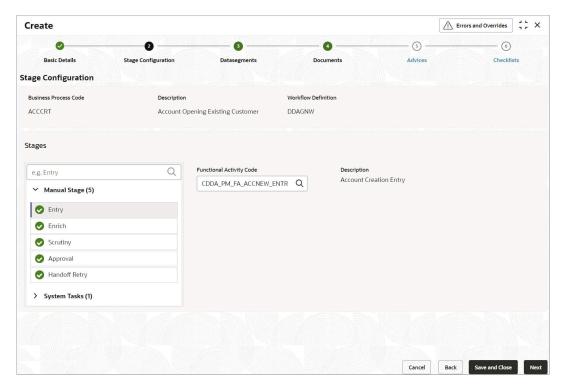
Field	Description
Code	Specify a unique code for the business process. The code can contain up to seven characters. You can use capital letters, small letters, and numbers from zero to nine to form the code. **Note:** The code cannot be changed once the business process is created.
Description	Provide additional details about the business process. You can use up to 35 alphanumeric characters.
Lifecycle	Select the required lifecycle for which this business process is defined. For example, the business process could be for the account amendment lifecycle.
Description	Displays the description of the selected Lifecycle. This field is auto-populated.
Account Category	Select the required account categories from the list of values. The business process applies to all the accounts in the account categories. For more information on account category, see Corporate / Nostro Account Category.
Branches	Select the required branch codes from the list of values. The business process applies to the selected branches.
Definition (Work flow Details)	Click the search icon in the field to open the **Definition** window. Select from the list and click to add the definition.
Description(Work flow Details)	Specify the description of the selected definition. This field is auto-populated.

4. Click **Next**.

The **Stage Configuration** screen displays.

Figure 5-2   Stage Configuration

5. Specify the fields on the **Stage Configuration** screen.

Table 5-2   Stage Configuration - Field Description

Field	Description
Business Process Code	This field is auto-populated with the Business Process Code specified in the **Basic Details** screen.
Description	This field is auto-populated with the description of the Business Process Code specified in the **Basic Details** screen.
Workflow Definition	This field is auto-populated with the workflow definition specified in the **Basic Details** screen.
Stages	The list of stages defined for the process code display. There are two types of stages the first are manual stages. These stages of the business process flow are completed manually and orchestrated by the conductor flow. The other type is a system task that is called internally by the system. The list of stages in the **Manual Stage** and tasks in the **System Task** depend on the **Lifecycle** selected in the **Basic Details** screen. This configuration allows you to configure the below elements for each stage of the work flow: • **Data Segments** • **Documents** • **Advices** • **Checklists**

Table 5-2   (Cont.) Stage Configuration - Field Description

Field	Description
Manual Stage	Configure the manual stages. Select each stage and specify the **Functional Activity Code** for that stage.
System Tasks	Configure the system tasks. Click and specify the **Functional Activity Code** for that task..
Description	Displays a description of the Functional Activity Code. This field is auto-populated.
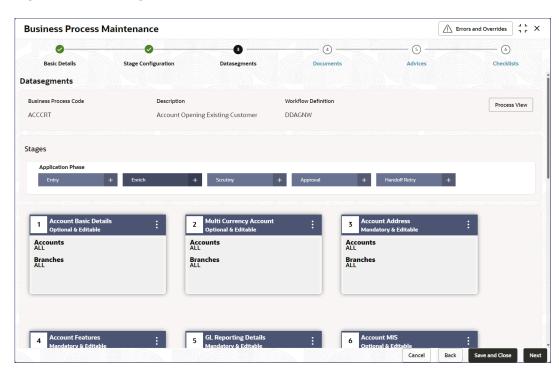
6. Click **Next**.

The **Datasegments** screen displays.
A data segment is an individual block of data. Use data segments to break down huge processes into smaller units, which are easier to update, maintain and process. A Business Process consists of several such data segments that makes up a stage. Business Process Definition allows the user to perform the following:

- Add a number of data segments to each stage.

- Set the data segment as mandatory or not mandatory.

- Set the data segment as editable or not editable.

- Control the sequence order of the data segments.

- Select the stage.

Figure 5-3   Datasegments

7. Specify and configure the data segments required at each stage on the **Datasegments** screen.

Table 5-3   Data segments - Field Description

Field	Description
Business Process Code	This field is auto-populated with the Business Process Code specified in the **Basic Details** screen.
Description	This field is auto-populated with the description of the Business Process Code specified in the **Basic Details** screen.
Workflow Definition	This field is auto-populated with the workflow definition specified in the **Basic Details** screen.
Application Phase	Specify and configure each stage in this section. Specify the data segments that apply to each stage. Configure the **Settings**, **Account Category**, and **Branch Codes** for each stage. For example, click **+** on the **Entry** stage and select the data segments that apply to the entry stage. The list of data segments are: • **Account Address** • **Account Basic Details** • **Account Features** • **Account MIS** • **Account Preferences** • **Account Signatory** • **Account Status** • **Approval** • **Back Office Errors** • **Cheque Book** • **GL Reporting Details** • **Interest Details** • **Legal Block** • **Limits** • **Multi-currency Account** • **New Customer Onboarding** • **Statement Preferences** • **Stop Payments** • **Transaction Journal Entry**

a. Click **+** on a stage listed in the **Application Phase**.

The **Add Datasegments** dialog displays.

Figure 5-4   Add Datasegments

b. Click and select all the data segments required at this stage from the list of data segments.

c. Click to select a required data segment.

The corresponding property nodes display to the right.

d. Expand the nodes on the right side and specify the details described in the following table.

Table 5-4   Data Segment Configuration
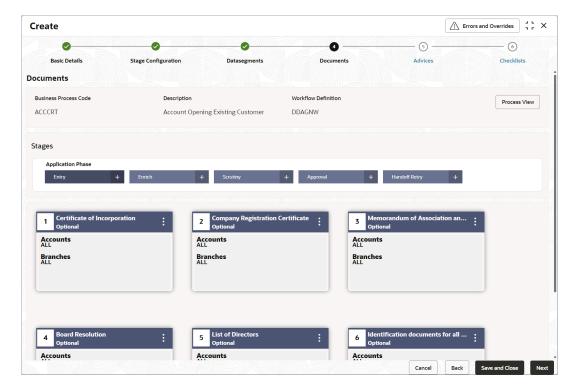
Node Name	Description
Settings	Enable or disable the following options: • **Mandatory** - Disable this option if the data segment is not mandatory. By default this option is enabled. • **Editable** - Disable this option if the data segment is not editable. By default this option is enabled.
Preview Datasegment	Expand this node to preview the data segment as it will be visible in the business process.
Account Category	Select the required account categories to which the data segment applies from the list of account categories.
Branch Code	Select the required branch codes to which the data segment applies from the list of branch codes.

e. Repeat steps **c** and **d** for all the required data segments.

f. Repeat all of the above steps for each stage in the process.

8. Click **Next**.

The **Documents** screen displays.

Figure 5-5   Documents

9. Link and configure the required documents for each stage on the **Documents** screen.

Table 5-5   Documents - Field Description
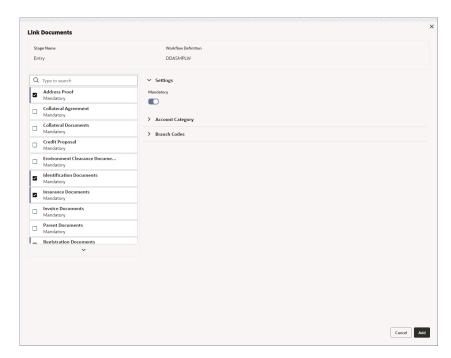
Field	Description
Business Process Code	This field is auto-populated with the Business Process Code specified in the **Basic Details** screen.
Description	This field is auto-populated with the description of the Business Process Code specified in the **Basic Details** screen.
Workflow Definition	This field is auto-populated with the workflow definition specified in the **Basic Details** screen.
Application Phase	Specify and configure the documents required at each stage in this section.

a. Click **+** on a stage listed in the **Application Phase**.

The **Link Documents** dialog displays.

Figure 5-6   Add Datasegments

b.   Click the documents required at this stage from the documents list.

c.   Select a required document.

The corresponding property nodes display to the right.

d.   Expand the property nodes on the right side and specify the details described in the following table.

Table 5-6   Data Segment Configuration

Node Name	Description
Settings	Enable or disable the following options: • **Mandatory** - Disable this option if the document is not mandatory. By default this option is enabled.
Account Category	Select the account categories which require the linked document from the list of values.
Branch Code	Select the branch codes which require the linked document from the list of values.

e.   Repeat steps **c** and **d** for all the required documents.
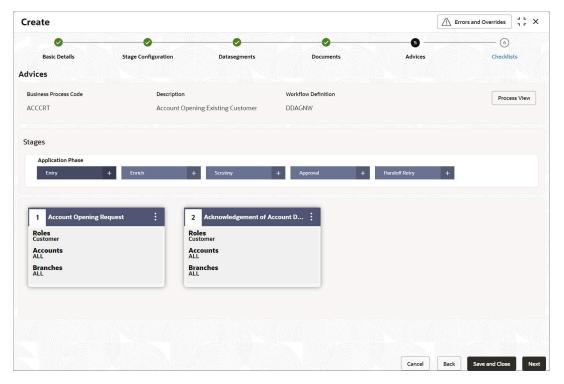
f.   Repeat all of the above steps for each stage in the process.

10. Click **Next**.

The **Advices** screen displays.

Figure 5-7   Advices

11. Link and configure the required advices at each stage in the **Advices** screen.

> ⓘ **Note**
>
> Advices are official letter of notices detailing an action taken or to be taken on a stated date by the bank.

Table 5-7   Advices - Field Description
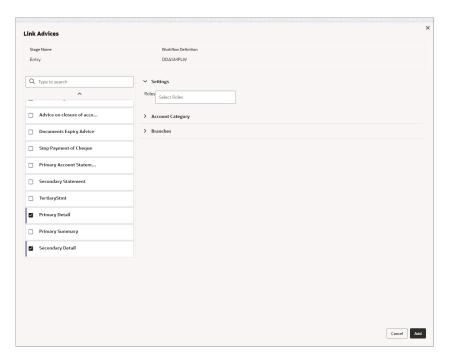
Field	Description
Business Process Code	This field is auto-populated with the Business Process Code specified in the **Basic Details** screen.
Description	This field is auto-populated with the description of the Business Process Code specified in the **Basic Details** screen.
Workflow Definition	This field is auto-populated with the workflow definition specified in the **Basic Details** screen.
Application Phase	Link and configure the advices required at each stage in this section.

a. Click **+** on a stage listed in the **Application Phase**.

The **Link Advices** dialog displays.

Figure 5-8   Add Datasegments

b.   Click the documents required at this stage from the documents list.

c.   Select a required document.

The corresponding property nodes display to the right.

d.   Expand the property nodes on the right side and specify the details described in the following table.

**Table 5-8   Data Segment Configuration**

Node Name	Description
Settings	Specify the roles that can provide the linked advice: • **Roles** - Click the text field and select a role from the pop up list of values, Repeat to select all the required roles.
Account Category	Select the account categories which require the linked document from the list of values.
Branch Code	Select the account categories which require the linked document from the list of values.
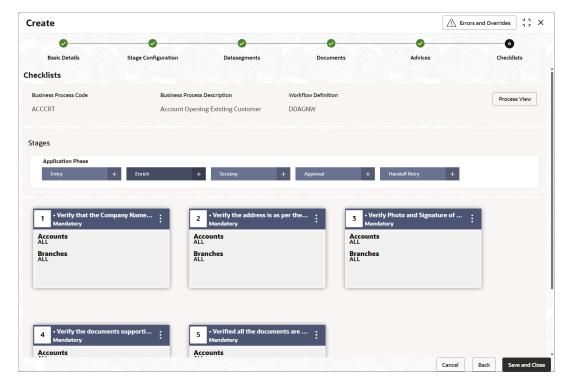
e.   Repeat steps **c** and **d** for all the required documents.

f.   Repeat all of the above steps for each stage in the process.

12. Click **Next**.

The **Checklists** screen displays.

Figure 5-9   Checklists

13. Add and configure the checklist items that apply at each stage in the **Checklists** screen.

    Checklists are distinct and they list mandatory checkpoints by the bank for its customers.

Table 5-9   Checklists - Field Description
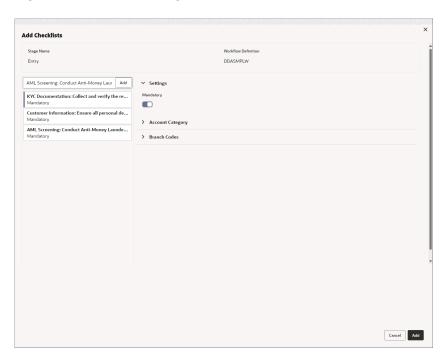
Field	Description
Business Process Code	This field is auto-populated from the **Basic Details** screen.
Description	This field is auto-populated from the **Basic Details** screen.
Workflow Definition	This field is auto-populated from the **Basic Details** screen.
Application Phase	Specify and configure each stage in this section.

a. Click **+** on a stage listed in the **Application Phase**.

    The **Add Checklists** dialog displays.

Figure 5-10   Add Datasegments

b.   Enter a checklist item in the text field.

c.   Click **Add**.

The checklist item displays in the list below.

d.   Expand the property nodes on the right side and specify the details described in the following table.

Table 5-10   Data Segment Configuration

| Node Name	Description
Settings	Enable or disable the following options: • **Mandatory** - Disable this option if the checklist item is not mandatory. By default this option is enabled.
Account Category	Select the account categories which require the checklist from the list of account categories.
Branch Code	Select the branch codes which require the checklist from the list of branch codes.

e.   Repeat steps **c** and **d** for all the required documents.

f.   Repeat all of the above steps for each stage in the process.

14.   Click **Process View** to view the **Business Process** flowchart.

15.   Click **Save & Close** to complete steps or click **Cancel** to exit without saving.

The Business Process is created.

> ⓘ **Note**
>
> At this point, the status of the Business Process is *Unauthorized*. A user with a supervisor role has to approve the Business Process. After approval, the status changes to *Authorized*, and the Business Process is available for use by another process.

16. Approve the Business Process.

   To know more about approving the Business Process, see <u>View Business Process</u>.

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user.
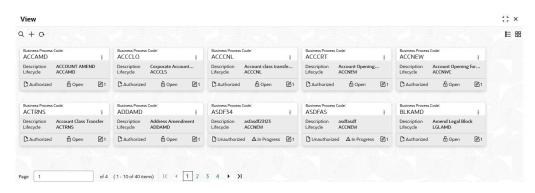
5.2 View Business Process

This topic describes the systematic instructions to view the list of available business processes.

1. Click **Account Configurations**. Under **Account Configurations**, click **Corporate / Nostro Business Process**.

2. Under **Corporate / Nostro Business Process**, click **View**.

   The **View** page displays the configured Business Processes.

Figure 5-11   View Business Processes

> ✅ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 5-11   Business Process Tile - Field Description

Field	Description
Business Process Code	Displays the business process code.

Table 5-11   (Cont.) Business Process Tile - Field Description

Field	Description
Description	Displays the description for the business process code.
Lifecycle	Displays the life-cycle code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 5-12   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
Copy	Copy a record and launch the **Business Process Maintenance** screen in edit mode.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.
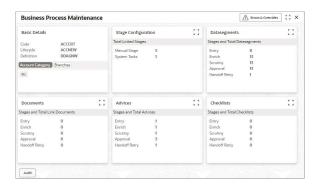
3. View the details of a Business Process.

   a. Click ⋮ and select **View**.

   The **Business Process Maintenance** page displays the business process details in different tiles.

Figure 5-12   View details of a Business Process
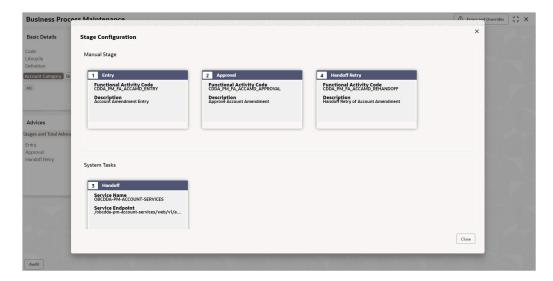
b. Click **Account Category** or **Branches** tab in the **Basic Details** tile.

The associated Account Categories or Branches are listed in the Basic Details tile.

c. Click ⌈ ⌉ on the **Stage Configuration** tile.

The Stage Configuration details display the Manual Stages and System tasks configured in the Business Process.

Figure 5-13   Stage Configuration details of a Business Process
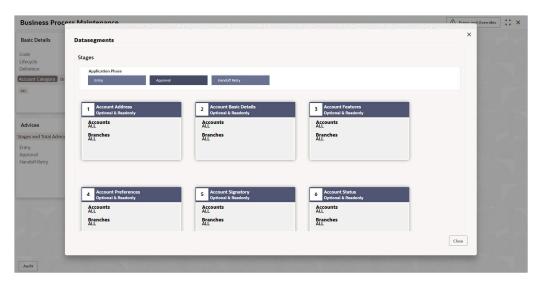
> ⓘ **Note**
>
> All the stages defined in the business process are displayed. And different business process can have different stages.

d. Click ⌈ ⌉ on the **Data Segments** tile.

The **Data Segments** screen displays the data segments added to each Application Phase of the business process.

Figure 5-14   View the Data Segments of a Business Process

e. Click on an Application Phase tab to view the Data Segments valid for each Application Phase.

> ⓘ **Note**
>
> For the business process in the image the following phases are defined: **Entry**, **Approval**, and **Handoff Retry**.

f. Click ⸢⸣ on the **Documents**, **Advices**, and **Checklist** tiles to view the corresponding details.
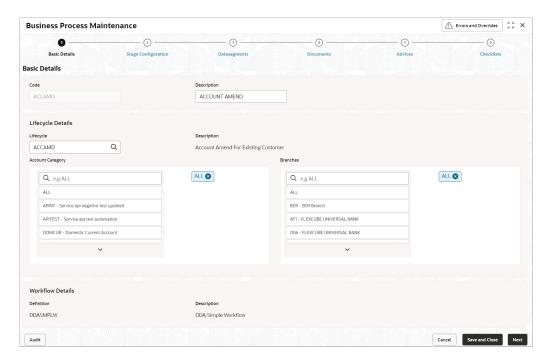
> ✅ **Tip**
>
> Click an Application Phase tab at the top to view the corresponding details.

4. Unlock and update a Business Process.

a. Click ⋮ and select **Unlock**.

The **Business Process Maintenance** page displays the **Basic Details** screen.

Figure 5-15   Unlock Business Process - Basic Details

> **ⓘ Note**
>
> Fields that are grayed out cannot be edited.

> **ⓘ Note**
>
> For more information about fields in the Business Process screens, see Create Business Process.
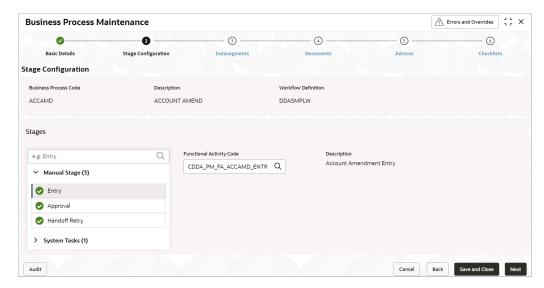
b. Update the required fields and click **Next**.

The Stage Configuration screen displays.
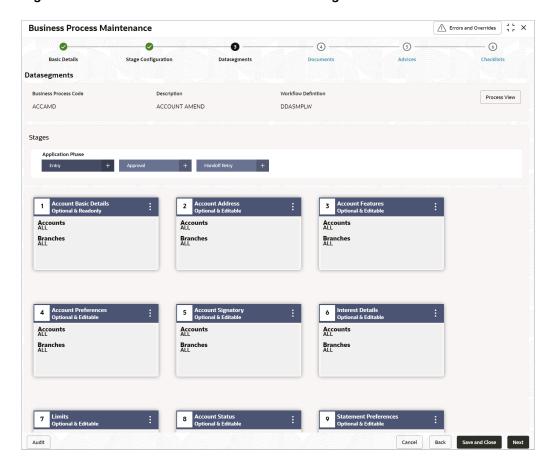
Figure 5-16   Unlock Business Process - Stage Configuration

c. Update the required fields and click **Next**.

The Business Process Maintenance page displays the **Data Segments** screen.
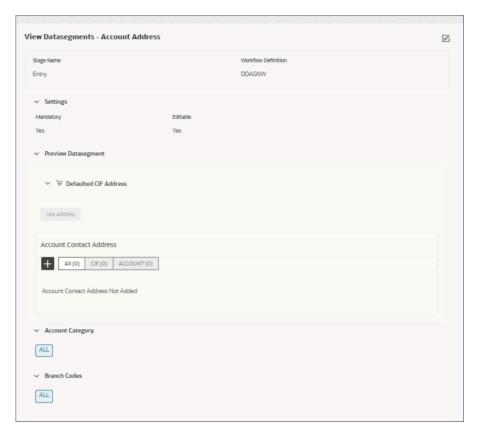
Figure 5-17   Unlock Business Process - Data Segments

i. To view, edit, or delete a Data Segment tile, click ⋮ and select **View**, **Edit**, or **Delete**. For example, view the **Account Address** data segment tile to display the following:

Figure 5-18   Account Address - Data Segment

ii. To add a Data Segment to a stage, click **+** on the required Application Phase stage tab.
The add **Data Segments** dialog displays.
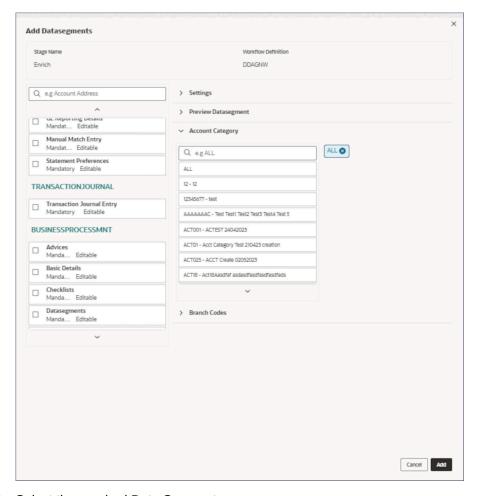
Figure 5-19   Add a Data Segment to a Stage

iii.   Select the required Data Segments.

iv.   Configure the **Settings**, **Account Category**, and **Branch Codes** for each data segment.

Table 5-13   Configuration Fields Description

Fields Name	Description
Settings	Click the field and select the required Role from the drop-down list.
Account Category	Specify the Account Categories to which the linked advice applies.
Branches	Specify the Branches to which the linked advice applies.

v.   Click **Add**.

d.   Click **Next**.

The Business Process Maintenance page displays the **Documents** screen.

Figure 5-20   Unlock Business Process - Documents

You can link documents required at each stage of the business process.

i. To view, edit, or delete a Linked Document tile, click ⋮ and select **View**, **Edit**, or **Delete**.

ii. To link document to a stage, click **+** on the required Application Phase stage tab. The **Link Documents** dialog displays.
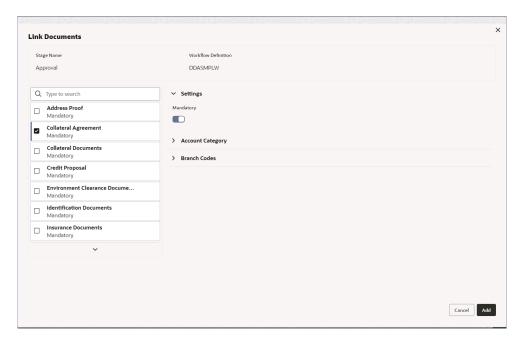
Figure 5-21   Unlock Business Process - Link Documents
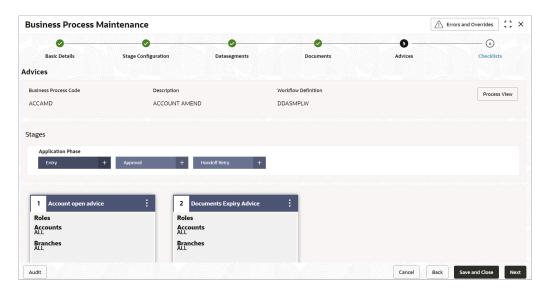
iii. Select the required document.

iv. Configure the **Settings**, **Account Category**, and **Branch Codes** for each selected document.

v. Click **Add**.

e. Click **Next**.
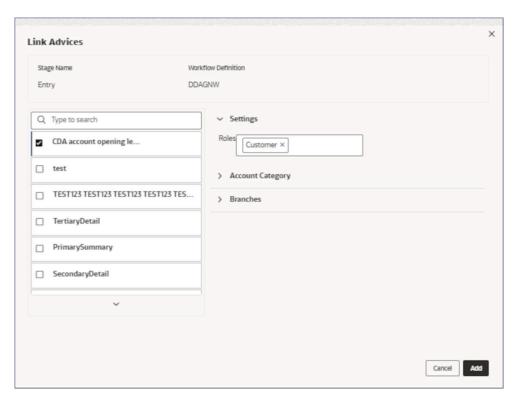
The Business Process Maintenance page displays the **Advices** screen.

Figure 5-22   Unlock

i. To view, edit, or delete an Advices tile, click ⋮ and select **View**, **Edit**, or **Delete**.

ii. To link Advices to a stage, click **+** on the required Application Phase stage tab.
   The **Link Advices** dialog displays.

Figure 5-23   Unlock Business Process - Link Advices
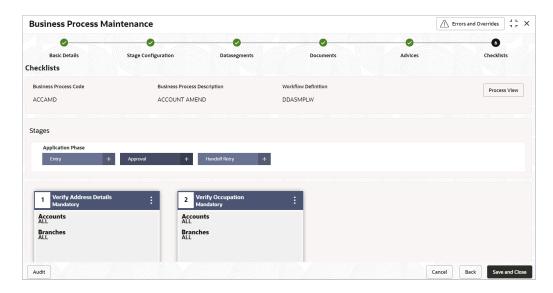
iii. Select the required Advices.

iv. Configure the **Settings**, **Account Category**, and **Branch Codes** for each selected advice.

f. Click **Next**.

The Business Process Maintenance page displays the **Checklist** screen.
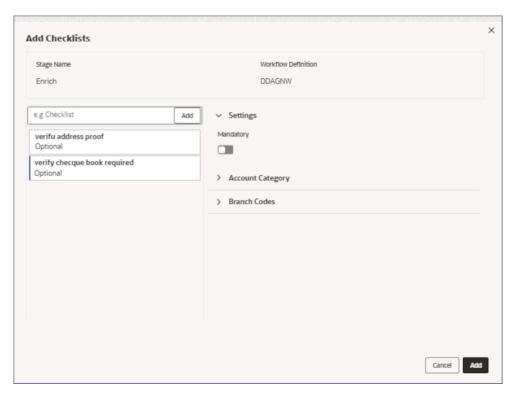
Figure 5-24   Unlock Business Process - Checklists

i. To view, edit, or delete a Checklist tile, click ⋮ and select **View**, **Edit**, or **Delete**.

ii. To link Checklists to a stage, click **+** on the required Application Phase stage tab. The **Add Checklists** dialog displays.

Figure 5-25   Add Checklists

iii.   Select the required Checklists.

iv.   Configure the **Settings**, **Account Category**, and **Branch Codes** for each selected Checklist.

5.   Approve or Reject an unauthorized Business Process.

a.   From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b.   Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 5-26   Approve the Record

Table 5-14   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 5-27   Audit - Branch Time Zone
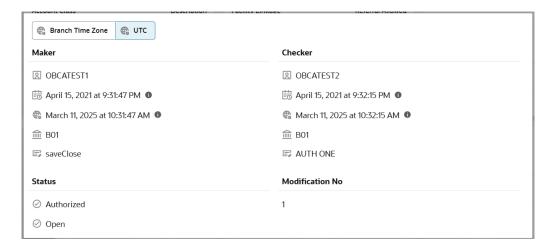
g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 5-28   Audit - UTC

6

Customer GL

Customer GL reflect the balances in the customer account.

This topic contains the following subtopics:

- **Process to Create Customer GL**
  This topic describes the systematic instructions to create customer GLs.

- **View Customer GL**
  This topic describes the systematic instructions to view the list of configured customer GLs.

6.1 Process to Create Customer GL
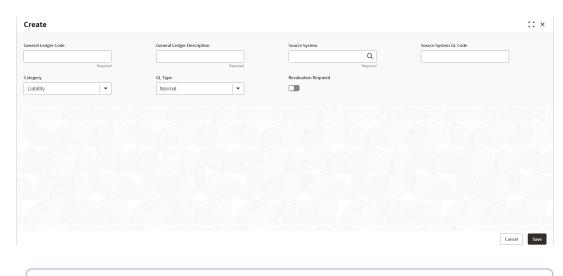
This topic describes the systematic instructions to create customer GLs.

1. Click **Account Configurations**, and under **Account Configurations**, click **Customer GL**.

2. Under **Customer GL**, click **Create**.

   The **Create** page displays.

   Figure 6-1   Create Customer GL

> ⓘ **Note**
>
> A Fields marked as Required are Mandatory.

3. On the **Create** page, specify the fields.

Table 6-1   Create Customer GL - Field Description

Field	Description
General Ledger Code	Specify the general ledger code.
General Ledger Description	This field is auto-populated based on the general ledger code you select.
Category	This field is auto-populated based on the general ledger code you select.
GL Type	Specify the **GL Type** from the drop-down list. The available options are: • **Nostro - 1** • **Normal - 6 (Default)**
Revaluation Required	Specify whether revaluation is required for customer GLs or not. The default value is *No*.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Customer GL is created.

> ⓘ **Note**
>
> At this point, the status of the Customer GL is *Unauthorized*. A user with a supervisor role has to approve the Customer GL. After approval, the status changes to *Authorized* and the Customer GL is available for use by another process.

5. Approve the Customer GL.

   To approve or reject Customer GL, see View Customer GL.

> ⓘ **Note**
>
> As a maker of this configuration, User cannot approve it. It has to be approved by another user with a Supervisor role.
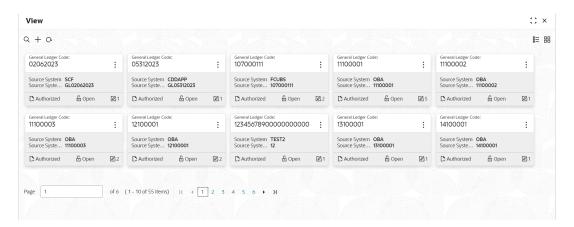
6.2 View Customer GL

This topic describes the systematic instructions to view the list of configured customer GLs.

1. Click **Account Configurations**, and under **Account Configurations**, click **Customer GL**.

2. Under **Customer GL**, click **View**.

   The **View** page displays.

Figure 6-2   View Customer GLs

> ✅ **Tip**
>
> Click ⊞ or ⋮≡ to switch between the **Tile** view and the **List** view.

Table 6-2   Customer GL Tile - Field Description

Field	Description
General Ledger Code	Displays the GL Code.
Category	Displays the Category of GL Code.
Revaluation Required	Displays Yes for the Revaluation Required.
Authorization	Displays the authorization status of the record. • Authorized • Rejected • Unauthorized
Status	Displays the status of the record.. • Open • Closed

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 6-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.

Table 6-3   (Cont.) Action Items Description

Action Item	Description
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a **Customer GL** tile.

- Click ⋮ and select **View**.

  The **Customer GL Maintenance** page displays the customer general ledger details.

Figure 6-3   Customer GL Maintenance

4. Unlock and update a Customer GL.

   a. Click ⋮ and select **Unlock**.

   The **Customer GL Maintenance** page displays the customer general ledger details.

Figure 6-4   Unlock Customer GL

b.   Update the Customer GL fields.

> ⓘ **Note**
>
>   To know more about editing Customer GL details, see Process to Create Customer GL.

5.   Approve or Reject the Customer GL.

a.   From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b.   Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 6-5   Approve the Record

Table 6-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.

Table 6-4   (Cont.) Authorize View

Field Name	Description
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 6-6   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 6-7   Audit - UTC

7

About Hold Code

A Hold Code restricts or controls certain transactions of a customer account. For example, you can apply a hold to prevent the payment of invoices. You can set up multiple hold codes to differentiate and identify the reasons for the holds. Multiple hold codes can apply to a transaction.

This topic contains the following subtopics:

- [Process to Create Hold Code](#)
  This topic describes the systematic instructions to create a hold code.

- [Process to View Hold Code](#)
  This topic describes the systematic instructions to view the list of configured hold codes.

7.1 Process to Create Hold Code

This topic describes the systematic instructions to create a hold code.

1. Click **Account Configurations**, and under **Account Configurations**, click **Hold Code**.

2. Under **Hold Code**, click **Create**.

   The **Create** page displays.

Figure 7-1   Create Hold Code

3. Specify the fields on **Create** page.

Table 7-1   Create Hold Code - Field Description

Field	Description
Hold Code	Specify the hold code in the text field. **Note:** The field is mandatory and takes alphanumeric characters.

Table 7-1   (Cont.) Create Hold Code - Field Description

Field	Description
Description	Specify a description of the Hold Code. Provide details like the reason for the hold.
Category	Specify the category for the Hold code. This helps Bank to identify the purpose for which the hold code is created.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

    The Hold Code is created.

> ⓘ **Note**
>
> At this point, the status of the Hold Code is *Unauthorized*. A user with a supervisor role has to approve the Hold Code. After approval, the status changes to *Authorized* and the Hold Code is available for use by another process.

5. Approve the Hold Code.

    To approve or reject Hold Code, see View Hold Code.
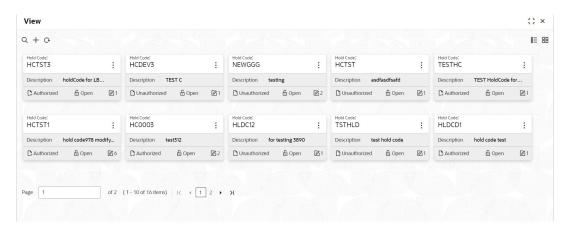
> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

7.2 Process to View Hold Code

This topic describes the systematic instructions to view the list of configured hold codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Hold Code**.
2. Under **Hold Code**, click **View**.

    The **View** page displays.

Figure 7-2   View Hold Code

> **✓ Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 7-2   Hold Code Tile - Field Description

Field	Description
Hold Code	Displays the hold code.
Description	Displays the description of the hold code.
Authorization	Displays the authorization status of the record. • Authorized • Rejected • UnAuthorized
Status	Displays the status of the record. • Open • Closed

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 7-3   Action Items Description

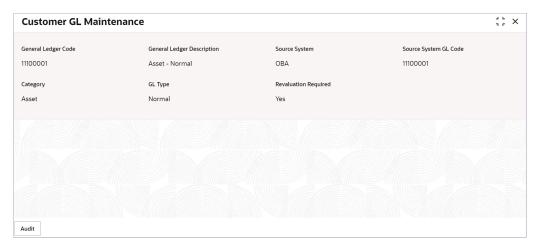| Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **ⓘ Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Hold Code.

   a. Click ⋮ and select **View**.

      The **Hold Code Maintenance** page displays.

   b. Click Audit.

      A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number** of the record.

4. Unlock and update a Hold Code.

    a. Click ⋮ and select **Unlock**.

       The **Hold Code Maintenance** page displays.

    b. Update the Hold Code Description.

    c. Click **Save**.

5. Approve or Reject the unauthorized Hold Code.

    a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

    b. Click ⋮ and select **Authorize**.

       The **View** page displays.

Figure 7-3   Approve the Record

Table 7-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

    c. Click the check box besides **Mod Number<N>** to select the modified record.

    d. Click **Approve** or **Reject**.

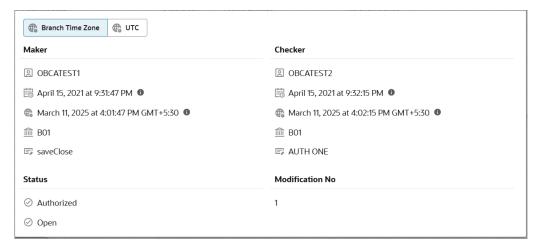   The **Confirm** dialog displays.

    e. Enter any remarks and click **Confirm**.

       A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

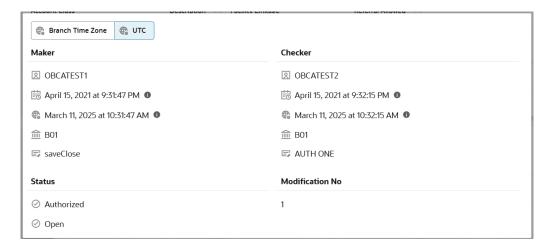**Figure 7-4   Audit - Branch Time Zone**

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 7-5   Audit - UTC

8

About IBAN Maintenance

International Bank Account Number (IBAN) allows the user to identify bank accounts across national borders.

This topic contains the following subtopics:

- [Process to Create IBAN Maintenance](#)
  This topic describes the systematic instructions to create **IBAN Maintenance**.

- [Process to View IBAN Maintenance](#)
  This topic describes the systematic instructions to view the list of IBAN maintenance's.
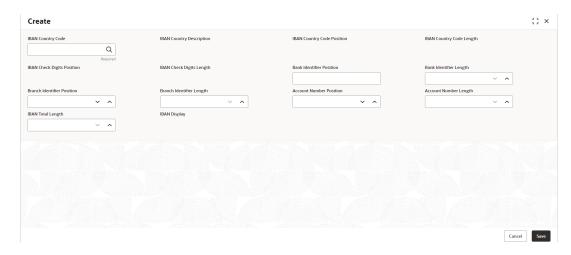
8.1 Process to Create IBAN Maintenance

This topic describes the systematic instructions to create **IBAN Maintenance**.

1. Click **Account Configurations**, and under **Account Configurations**, click **IBAN Maintenance**.

2. Under **IBAN Maintenance**, click **Create**.

   The **Create** page displays.

Figure 8-1   Create IBAN Maintenance

> ⓘ **Note**
>
> The fields marked as **Required** are mandatory.

3. Specify the field values on the on the **Create** page.

Table 8-1   Create IBAN - Field Description

Field	Description
IBAN Country Code	Specify the Country Code of the IBAN account from the list of Country Code values. Country codes are defined in the Common Core. For more information, Refer **Country Codes** in the *Oracle Banking Common Core User Guide.*
IBAN Country Description	This field is auto-populated based on the Country Code you select.
IBAN Country Code Position	The start position of the country code in the IBAN account number is always one.
IBAN Country Code Length	The total length or the number of characters of the country code in the IBAN account number is always two.
IBAN Check Digits Position	The start position of the check digit of the country code in the IBAN account number is always three.
IBAN Check Digits Length	The length of the check digit of the country code in the IBAN account number is always two.
Bank Identifier Position	Specify the start position of the bank identifier in the IBAN account number.
Bank Identifier Length	Specify the total length of the bank identifier in the IBAN account number.
Branch Identifier Position	Specify the start position of the branch identifier in the IBAN account number.
Branch Identifier Length	Specify the total length of the branch identifier in the IBAN account number.
Account Number Position	Specify the start position of the account number in the IBAN account number.
Account Number Length	Specify the total length of the account number in the IBAN account number.
IBAN Total Length	Specify the total length of the IBAN account number.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

   The IBAN is created.

   > ⓘ **Note**
   >
   > At this point, the status of the IBAN is *Unauthorized*. A user with a supervisor role has to approve the IBAN. After approval, the status changes to *Authorized*, and the IBAN is available for use by another process.

5. Approve the IBAN.

   To approve or reject an IBAN, Refer <u>View IBAN Maintenance</u>.

   > ⓘ **Note**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

8.2 Process to View IBAN Maintenance
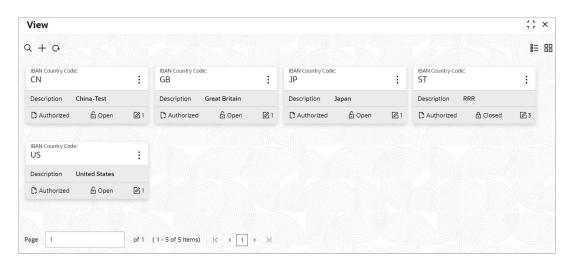
This topic describes the systematic instructions to view the list of IBAN maintenance's.

1. Click **Account Configurations**, and under **Account Configurations**, click **IBAN Maintenance**.

2. Under **IBAN Maintenance**, click **View**.

   The **View** page displays.

Figure 8-2   View IBANs

> ✓ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 8-2   IBAN Tile - Field Description

Field	Description
IBAN Country Code	Displays the country code of the IBAN account.
Description	Displays the country description for the country code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 8-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.

Table 8-3   (Cont.) Action Items Description

Action Item	Description
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of an IBAN.

   - Click ⋮ and select **View**.

     The IBAN Information Maintenance page displays.

Figure 8-3   View IBAN Information
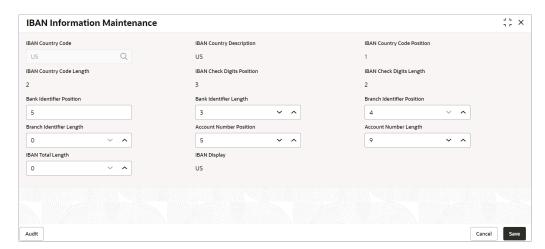
4. Unlock and update an IBAN tile.

   a. Click ⋮ and select **Unlock**.

      The IBAN Information Maintenance page displays.

Figure 8-4   Unlock IBAN Information

b.   Update the required fields and adjust the position and length of the next fields.

> ⓘ **Note**
>
>   To know more about editing IBAN information, Refer Process to Create IBAN
>   Maintenance.

c.   Click **Save**.

5.   Approve or Reject an unauthorized IBAN.

a.   From the Search Filter, search for the required record that is in an **Unauthorized** and
Open state.

b.   Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 8-5   Approve the Record

Table 8-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

  c. Click the check box besides **Mod Number<N>** to select the modified record.

  d. Click **Approve** or **Reject**.

      The **Confirm** dialog displays.

  e. Enter any remarks and click **Confirm**.

      A toast message confirms the successful approval or rejection of the record.

  f. On the **View** screen, click **Audit**.

      The following screen displays. This screen displays Date and Time details of the Branch.

Figure 8-6   Audit - Branch Time Zone

  g. Click **UTC** tab.

      The following screen displays. This screen displays Universal Date and Time.

Figure 8-7   Audit - UTC

9

About Overrides Configuration

The **Error Codes** that are maintained for Source Code - **ALL** are displayed.

This topic contains the following subtopics:

- [Process to View Overrides Configuration](#)
  This topic describes the systematic instructions to view the list of Overrides configurations.

9.1 Process to View Overrides Configuration

This topic describes the systematic instructions to view the list of Overrides configurations.

1. Click **Account Configurations**, and under **Account Configurations**, click **Overrides Configuration**.

2. Under **Overrides Configuration**, click **View**.

   The **View** page displays.

Figure 9-1   View Overrides Configuration

> ✅ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.
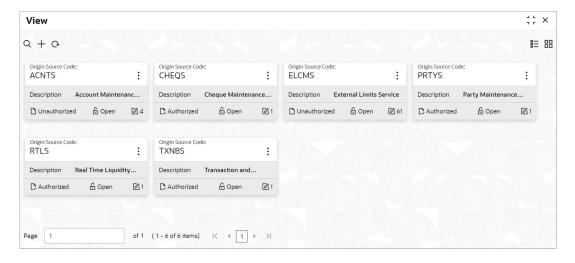
Table 9-1   Overrides Configuration Tile - Field Description

Field	Description
Origins Source Code	Displays the Code for the Overrides configuration.
Description	Displays the description of the Overrides configuration.

Table 9-1   (Cont.) Overrides Configuration Tile - Field Description

Field	Description
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 9-2   Action Items Description

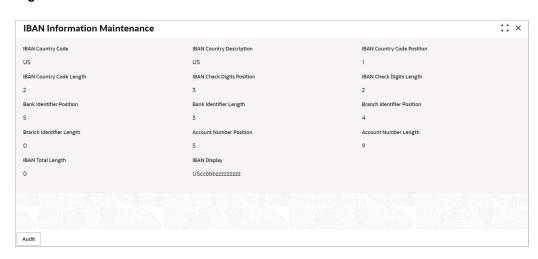| Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View details of an Overrides Configuration.

   a. Click ⋮ and select **View**.

      The **Overrides Configuration** page displays.

Figure 9-2   View Overrides Configuration
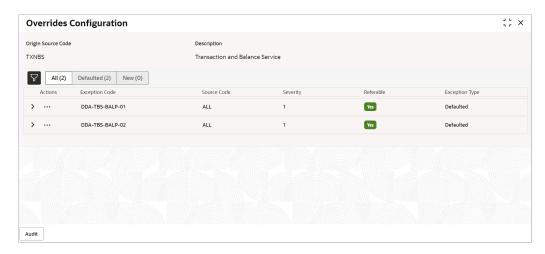
Table 9-3   Fields and Column Descriptions

Column Name	Description
Origin Source Code	Specifies the origin source of the exception codes.
Description	Description of the origin source.
Exception Code	This column lists the exception code added to the origin source.
Source Code	This column lists the source code to which the exception code applies.
Severity	This column lists the severity level of the exception.
Referable	This column lists if the exception is marked for referral.
Exception Type	This column lists the type of the exception.

b. Click **All**, **Defaulted**, or **New** buttons to list the corresponding exception codes.

c. Click in the **Actions** column and select **View**.

The **Add Exception Code** dialog displays.
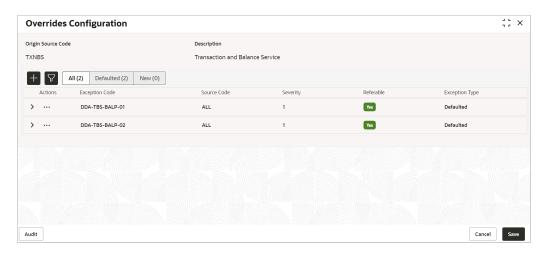
Figure 9-3   Add Exception Code

d.   Click **Close**.

4.   Unlock and update an Overrides Configuration.

a.   Click ⋮ and select **Unlock**.

The Overrides Configuration page displays.

Figure 9-4   Overrides Configuration - Unlock
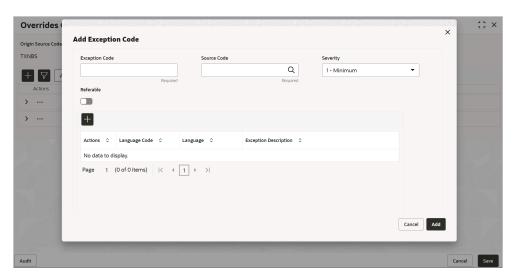
b.   To add a new Exception Code, click ➕.

i.   click ➕.
The Add Exception Code dialog displays.

> ⓘ **Note**
>
> Exception codes provide a structured way to handle and communicate errors and exceptional events.

Figure 9-5   Add Exception Code

ii. Specify the required fields.

> **ⓘ Note**
>
> All the fields are mandatory.

Table 9-4   Exception Code - Column Description

Field	Description
Exception Code	Specify an alphanumeric code to identify an exception in a source code. For example, **CAPP-ACS-VAL-H0**.
Source Code	Specify the **Source Code** for which the Exception Code is specified, from the list of values. To know more about Source Code, see About Source Code.
Severity	Specify the Severity of the exception from a list of values. You can specify a value from one to ten, where one represents the minimum severity and ten represents the maximum severity.
Referable	Enable this option to refer this exception. By default this option is disabled.

iii. To add a new language Code for the Exception code, click ⊞.
A new blank row is added to the Language Code table.

iv. Double click the Language Code column to activate the row.

v. Specify the required fields described in the following table.

Table 9-5   Language Code - Column Description

Field	Description
Action	Displays the trash icon to delete the Language code.
Language Code	Specify the **Language Code** to set the preferred language from the list of values.
Language	Displays the name of the selected Language Code.
Exception Description	Provide additional details that describes the exception code.

vi. Click **Add**.
The **Overrides Configuration** page displays the new **Exception Code** in a new row.

c. Edit an Exception code.

i. Click ⋮ in the **Actions** column and select **Edit**.
The **Add Exception Code** dialog displays.

ii. Perform the required edits.

iii. Click **Save**.

d. Delete an Exception code.

i. Click ⋮ in the **Actions** column and select **Delete**.
The exception code is deleted.

> ⓘ **Note**
>
> You can only delete exception codes that you added in the same session.

5. Approve or Reject Overrides.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 9-6   Approve the Record

Table 9-6   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.

Table 9-6   (Cont.) Authorize View

Field Name	Description
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.
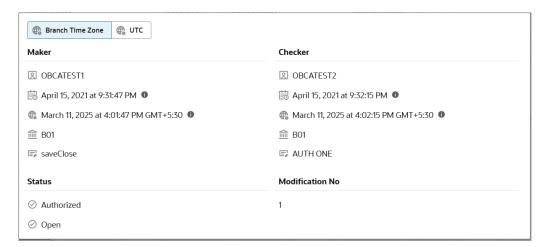
The following screen displays. This screen displays Date and Time details of the Branch.

Figure 9-7   Audit - Branch Time Zone
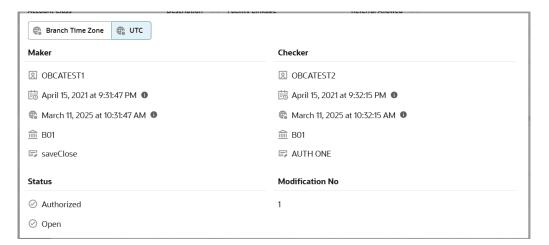
g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 9-8   Audit - UTC

10
Non-Financial Activity Code

Banks can configure non-financial activities along with financial activities to be considered before marking an account as dormant. The topics in this section describe how to create and view non-financial activity codes.

This configuration is relevant solely if a bank's operational procedure treats non-financial activities as similar to financial transactions and the accounts engaged in non-financial activities remain active. Skip this configuration if your Bank considers only financial transactions for dormancy considerations.

This configuration only applies to non-financial activities occurring in other integrated external applications. An example of non-financial activity in an external system is a pin change request for a debit card in a Card Management System.

Non-financial activities internal to the application, such as address change and stop payment, are factory shipped and do not require configuration in this process.

This topic contains the following subtopics:

- **Create Non-financial Activity Code**
  This topic describes the systematic instructions to create **Non-financial activity code**.

- **View Non-financial Activity Code**
  This topic describes the systematic instructions to view the list of Non-Financial Activity Codes.

10.1 Create Non-financial Activity Code

This topic describes the systematic instructions to create **Non-financial activity code**.

1. Click **Account Configurations**, and under **Account Configurations**, click **Non-Financial Activity Code**.
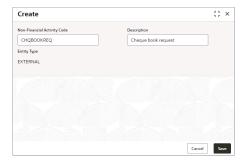
2. Under **Non-Financial Activity Code**, click **Create**.

   The **Create** page displays.

   Figure 10-1   Create Non-financial Activity Code

3. Specify the field values on the **Create** page.

Table 10-1   Create Non-financial Activity Code - Field Description

Field	Description
Non-financial Activity Code	Specify a code for the Non-financial Activity. The code should contain a minimum of six and a maximum of twenty characters.
Description	Enter a description of the activity. Provide additional details like the activity type. The length of the description is 255 characters.
Entity Type	Specifies the entity type of the activity. This field is auto-populated as **External** as the Non-Financial Activity Code is configured only for external applications.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

    The Confirm dialog displays.

5. Enter a remark and click **Confirm**.

    The Non-financial Activity Code is saved.

> **ⓘ Note**
>
> At this point, the status of the Non-financial Activity Code is *Unauthorized*. A user with a supervisor role has to approve the Non-financial Activity Code. After approval, the status changes to *Authorized*, and the Non-financial Activity Code is available for use by another process.

6. Approve the Non-Financial Activity Code.

    To approve or reject Non-financial Activity Code, see [View Non-Financial Activity Code](#).

> **ⓘ Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

10.2 View Non-financial Activity Code
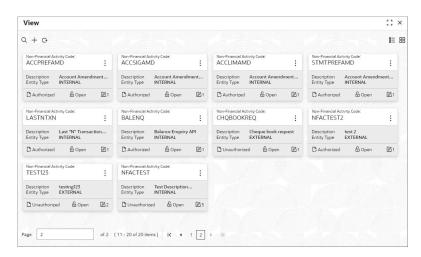
This topic describes the systematic instructions to view the list of Non-Financial Activity Codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Non-Financial Activity Code**.

2. Under **Non-Financial Activity Code**, click **View**.

    The **View** page displays the non-financial activity codes in the Tile view.

Figure 10-2   View Non-financial Activity Code

> ✅ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 10-2   Non-financial Activity Code Tile - Field Description

Field	Description
Non-Financial Activity Code	Displays the code for the non-financial activity.
Description	Displays the country description for the country code.
Entity Type	Displays the entity type of the activity. This field is auto-populated as **External** since the Non-Financial Activity Code is configured only for external applications.

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 10-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.

Table 10-3   (Cont.) Action Items Description

Action Item	Description
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a non-financial activity code.

    - Click ⋮ and select **View**.

        The non-financial activity code details display.

4. Unlock and update a non-financial activity code.

    a. Click ⋮ and select **Unlock**.

        The Create page displays the non-financial activity code details.

    b. Update the Description field.

    > ⓘ **Note**
    >
    > For more information about editing non-financial activity code information, see Create Non-financial Activity Code.

    c. Click **Save**.

5. Approve the unauthorized Non-financial Activity Code.

    a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

    b. Click ⋮ and select **Authorize**.

        The **View** page displays.

    Figure 10-3   Approve the Record

Table 10-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 10-4   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 10-5   Audit - UTC

11

Queue Maintenance

Errors that occur during ECA / EA processing are assigned to different categories such as Account validation exceptions, Balance exceptions, Limit exceptions and so on.

The goal of maintenance is to map or categorize each error code into one of the exception queues so that it can be subject to "approval processing" based on its severity level. The user can also manually configure each queue to allow for single or multiple levels of approval.

> ⓘ **Note**
>
> Approval on multiple levels can be sequential or parallel.

When error codes are not mapped to a queue at the time of processing, the system picks up the default queue.

> ⓘ **Note**
>
> An error code can be part of only one exception queue.

This topic contains the following subtopics:

- [Create Queue Maintenance](#)
  Configuring Queue Maintenance is the process by which administrators create queues and link them with exceptions and associate approvers to this queue. All transactions exhibiting these exceptions are moved to this queue and are referred to the associated approvers. This topic describes the systematic instructions to create queue maintenance (referral queue).

- [View Queue Maintenance](#)
  This topic describes the systematic instructions to view the list of configured Queue maintenance's.

11.1 Create Queue Maintenance
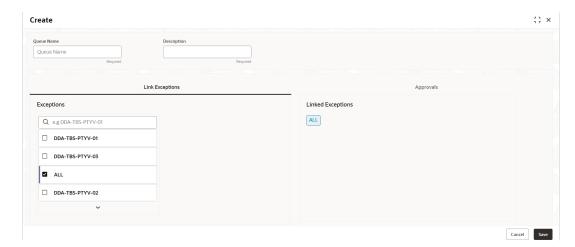
Configuring Queue Maintenance is the process by which administrators create queues and link them with exceptions and associate approvers to this queue. All transactions exhibiting these exceptions are moved to this queue and are referred to the associated approvers. This topic describes the systematic instructions to create queue maintenance (referral queue).

1. Click **Account Configurations**, and under **Account Configurations**, click **Queue Maintenance**.

2. Under **Queue Maintenance**, click **Create**.

   The **Create** page displays.

Figure 11-1   Create Queue Maintenance

3. Specify the fields on the **Create** page.

Table 11-1   Create Queue Maintenance - Field Description

Field	Description
Queue Name	Specify a name for the queue. This field is mandatory. For example, *BalanceExceptionQueue* and *AccountValidationQueue*.
Description	Provide additional details about the queue. This field is mandatory.
Link Exceptions	Click the **Link Exceptions** tab and select the exception codes from the list of values. The selected exceptions are linked to the queue. You can search for the required exceptions. **Note:** For more information about exception codes, see Process to View Overrides Configuration.
Approvals	Click the **Approvals** tab to display all the linked exceptions and allows you to set single or multiple levels of approvals for items in this queue.
Approval Type	Select the required approval type. You can select from the following options: • **Single** (Default) - Approval is required by a single user. Only a single approver is presented. This is the default type. • **Multiple** - Approval is required by multiple users at different levels. A minimum of two levels of approval is required.
Approval Process	Specify the approval process by selecting from the following options: • **Parallel**(Default) - All the approvals happen at the same time. This is the default process. This is the default process. • **Sequential** - Approvals are in stages starting from **Level 1** to the highest level. **Note:** This field displays when the **Approval Type** is **Multiple**.
Approvers	Specify the roles of the approvers at each level of the approval process. Select the approvers roles from the list of values. For a single approval type only one level is presented as the default. **Note:** To know more about users and roles, see the *Security Management System User Guide*.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Queue is created.

> ⓘ **Note**
>
> At this point, the status of the Queue is *Unauthorized*. A user with a supervisor role has to approve the Queue. After approval, the status changes to *Authorized*, and the Queue is available for use by another process.

5. Approve the Queue.

   To approve or reject Queue, see <u>View Queue Maintenance</u>.

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

11.2 View Queue Maintenance

This topic describes the systematic instructions to view the list of configured Queue maintenance's.

1. Click **Account Configurations**, and under **Account Configurations**, click **Queue Maintenance**.
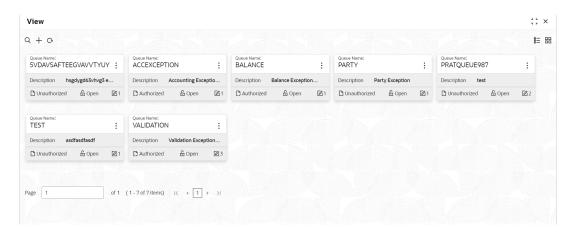
2. Under **Queue Maintenance**, click **Create**.

   The **View** page displays.

Figure 11-2   View Queue Maintenance

> ✅ **Tip**
>
> Click ⊞ or ≣ to switch between the **Tile** view and the **List** view.

Table 11-2   Queue Maintenance Tile - Field Description

Field	Description
Queue Name	Displays the name of the queue.
Description	Displays the description of the queue.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 11-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Queue Maintenance tile.

    a. Click ⋮ and select **View**.

        The **Queue Maintenance** page displays the **Link Exceptions** tab.
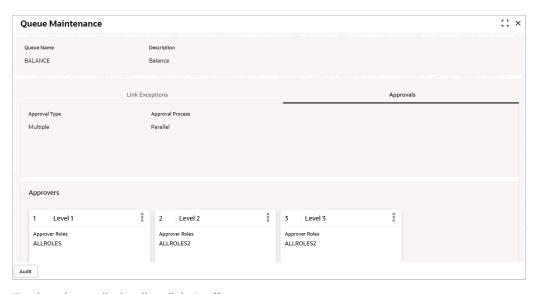
Figure 11-3   View Queue Maintenance - Link Exceptions

b. Click **Approvals** tab.

The Approval details and the list of approver displays.

Figure 11-4   View Queue Maintenance - Approvals

c. To view the audit details, click **Audit**.

A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number**.
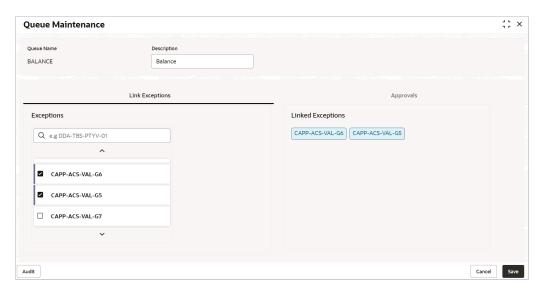
4. Unlock and update a Queue Maintenance.

a. Click ⁞ and select **Unlock**.

The **Queue Maintenance** page displays the **Link Exceptions** tab.
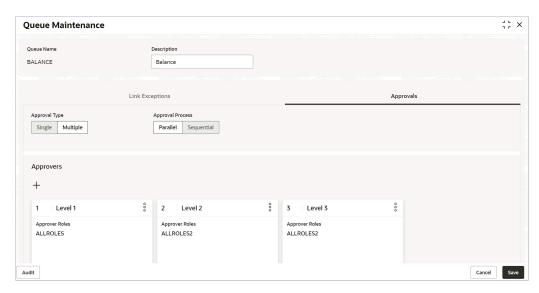
Figure 11-5   Unlock Queue Maintenance - Link Exceptions

b. Select or deselect link exceptions as required.

c. Click **Approvals**.

The Approvals tab displays.

Figure 11-6   Unlock Queue Maintenance - Approvals

d. Specify the **Approval Type** and **Approval Process** as required.

e. Add an approver.

    i. Click **+**.
       A pop-up dialog displays the available roles.

    ii. Select the required approver roles.

    iii. Click **Add**.

f. Click **Save**.

5. Approve or Reject an unauthorized Queue.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 11-7   Approve the Record

Table 11-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 11-8   Audit - Branch Time Zone

g.   Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 11-9   Audit - UTC

12
External Relationship Code

External Relationship Code is an unique identifier assigned to an external entity or relationship associated with a customer's account. This external entity could be another financial institution, a business partner, or any third-party entity that has a connection or relationship with the customer's account.

This topic contains the following subtopics:

- [Create External Relationship Code](#)
  This topic describes the systematic instructions to create **Non-financial activity code**.

- [View External Relationship Code](#)
  This topic describes the systematic instructions to view the list of External Relationship Codes.

12.1 Create External Relationship Code

This topic describes the systematic instructions to create **Non-financial activity code**.

1. Click **Account Configurations**, and under **Account Configurations**, click **External Relationship Code**.
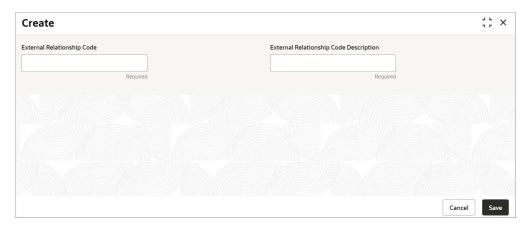
2. Under **External Relationship Code**, click **Create**.

   The **Create** page displays.

   Figure 12-1   Create External Relationship Code

3. Specify the field values on the **Create** page.

Table 12-1   Create External Relationship Code - Field Description

Field	Description
External Relationship Code	Specify a code for the External Relationship code that will be linked to an account. An external relationship code helps categorize relationships of accounts with external parties. This field is mandatory and is user defined. For example, VEND_01.
External Relationship Code Description	Specify additional details about the External Relationship Code. This field is mandatory and is user defined. For example, External vendor.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

   The **Confirm** dialog displays.

5. Enter a remark and click **Confirm**.

   The External Relationship Code is saved.

> ⓘ **Note**
>
> At this point, the status of the External Relationship Code is *Unauthorized*. A user with a supervisor role has to approve the External Relationship Code. After approval, the status changes to *Authorized*, and the External Relationship Code is available for use by another process.

6. Approve the External Relationship Code.

   To approve or reject External Relationship Code, see [View External Relationship Code](#).

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

12.2 View External Relationship Code
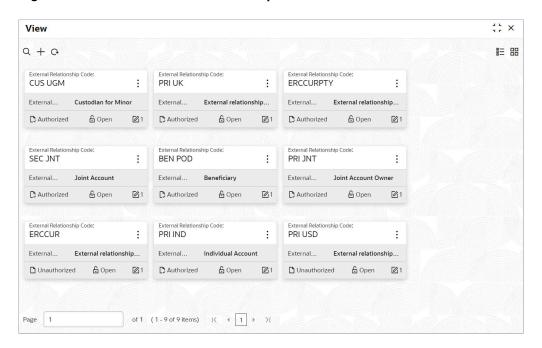
This topic describes the systematic instructions to view the list of External Relationship Codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **External Relationship Code**.

2. Under **External Relationship Code**, click **View**.

   The **View** page displays the External Relationship Codes in the Tile view.

Figure 12-2   View External Relationship Code

> ✅ **Tip**
>
> Click ⊞ or ≣ to switch between the **Tile** view and the **List** view.

Table 12-2   External Relationship Code Tile - Field Description

Field	Description
External Relationship Code	Displays the code for an external relationship.
External Relationship Code Description	Displays the description for the external relationship code.

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 12-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.

Table 12-3   (Cont.) Action Items Description

Action Item	Description
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of an External Relationship Code.

   - Click ⁝ and select **View**.

     The non-financial activity code details display.

4. Unlock and update an External Relationship Code.

   a. Click ⁝ and select **Unlock**.

      The **External Relationship Code Maintenance** page displays.

   b. Update the Description field.

   > ⓘ **Note**
   >
   > For more information about editing External Relationship Code information, see Create External Relationship Code.

   c. Click **Save**.

5. Approve the unauthorized External Relationship Code.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⁝ and select **Authorize**.

      The **View** page displays.

Figure 12-3   Approve the Record

Table 12-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

   The following screen displays. This screen displays Date and Time details of the Branch.

Figure 12-4   Audit - Branch Time Zone
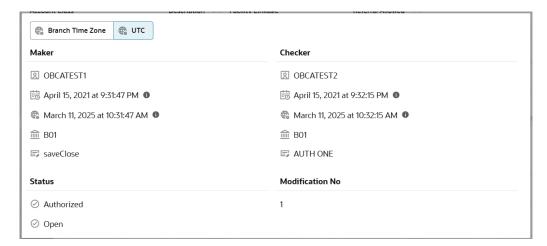
g. Click **UTC** tab.

   The following screen displays. This screen displays Universal Date and Time.

Figure 12-5   Audit - UTC

13

Revaluation Setup

Revaluation is a process where the balance in each foreign currency account is revalued. The revaluation setup is required to perform the necessary maintenance(s) in running the revaluation process.

This topic contains the following subtopics:

- [Create Revaluation Setup](#)
  Configuring the Revaluation Setup is the process by which administrators configure the exchange rate types, transaction codes, and the GL codes to manage the revaluation of foreign currencies. This topic describes the systematic instructions to create the revaluation setup.

- [View Revaluation Setup](#)
  This topic describes the systematic instructions to view the list of configured revaluation setup.

13.1 Create Revaluation Setup

Configuring the Revaluation Setup is the process by which administrators configure the exchange rate types, transaction codes, and the GL codes to manage the revaluation of foreign currencies. This topic describes the systematic instructions to create the revaluation setup.

1. Click **Account Configurations**, and under **Account Configurations**, click **Revaluation Setup**.

2. Under **Revaluation Setup**, click **Create**.

   The **Create** page displays.

Figure 13-1   Create Revaluation Setup

3. Specify the fields as described in the following table.

> ### ⓘ Note
>
> All the fields in this table are mandatory unless they are specifically mentioned to be not mandatory.

Table 13-1   Create Revaluation Setup - Field Description

Field	Description
GL Code	Specify the GL code that needs revaluation from the list of GL values. The list contains the open GLs from **customer GL maintenance** screen where the **Revaluation Required** option is enabled. An example GL Code can be **13100001**. For more information on Customer GL, see Customer GL.
Description	Displays the description of the specified **GL code**. This field is auto populated.
Rate Type	Specify the rate type used for revaluation. The rate type selected determines the method of calculating or sourcing exchange rates. For more information, see **Currency Rate Type** in *Oracle Banking Common Core User Guide.*
Description	Displays he description of the specified **Rate Type**. This field is auto populated.
Profit GL	Specify the GL to book revaluation profits, from the list of GL values. For more information on configuring a profit GL, see Customer GL.
Description	Displays the description of the specified **Profit GL**. This field is auto populated.
Loss GL	Specify the GL to book revaluation losses, from the list of GL values. For more information configuring a loss GL, see Customer GL.
Description	TDisplays the description of the specified **Loss GL**. This field is auto populated.
Transaction Code	Specify the transaction code used to post revaluation entries from the list of values. The list displays all the valid transaction code values maintained in the system.
Description	Displays the description of the specified **Transaction Code**. This field is auto populated.
Netted Offset Entry	Enable this option to net the revaluation offset entries for this GL. By default this option is disabled. This field is not mandatory.
PnL Split Required	Enable this option to split the revaluation profit or loss for the GL you are defining. The revaluation profit or loss is split as: • **Trading P&L** – Profit and Loss due to revaluation of foreign currency transactions during the day. • **Revaluation P&L** – Profit and Loss due to revaluation of opening balances (balances without the current day's turnover). This is used in revaluation processing. By default this option is disabled. This field is not mandatory.
Trading Profit GL	Specify the GL to post trading profit from the list of GL values. This field displays when the **PnL Split Required** option is enabled. For more information on configuring a Trading profit GL, see Customer GL.
Description	Displays the description of the **Trading Profit GL** specified. This field is auto populated.

Table 13-1   (Cont.) Create Revaluation Setup - Field Description

Field	Description
Trading Loss GL	Specify the GL to post trading loss from the list of GL values. This field displays when the **PnL Split Required** option is enabled. For more information on configuring a Trading profit GL, see Customer GL.
Description	Displays the description of the **Trading Loss GL** specified. This field is auto populated.

4. Specify all the fields and click **Save** to complete the steps or click **Cancel** to exit without saving.

    The Revaluation Setup is created.

    > ⓘ **Note**
    >
    > At this point, the status of the Revaluation Setup is *Unauthorized*. A user with a supervisor role has to approve the Revaluation Setup. After approval, the status changes to *Authorized*, and the Revaluation Setup is available for use by another process.

5. Approve the Revaluation Setup.

    To approve or reject the Revaluation Setup, see View Revaluation Setup.

    > ⓘ **Note**
    >
    > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

13.2 View Revaluation Setup
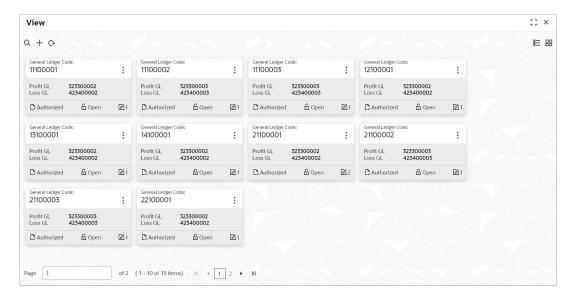
This topic describes the systematic instructions to view the list of configured revaluation setup.

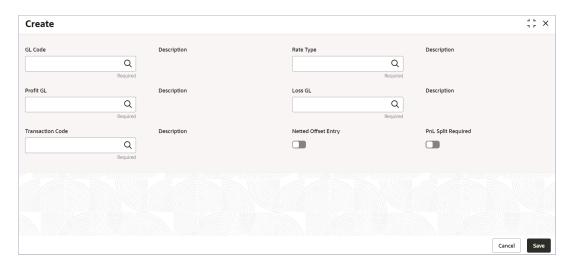1. Click **Account Configurations**, and under **Account Configurations**, click **Revaluation Setup**.

2. Under **Revaluation Setup**, click **View**.

    The **View** page displays in the Tiles view.

Figure 13-2   View Revaluation Setup

> **✓ Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 13-2   Revaluation Setup Tile - Field Description

Field	Description
General Ledger Code	Displays the GL Code.
Profit GL	Displays the GL where the revaluation profit will be booked.
Loss GL	Displays the GL where the revaluation loss will be booked.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 13-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 13-3   (Cont.) Action Items Description

Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Revaluation Setup tile.

    a. Click ⁝ and select **View**.

    The **Revaluation Setup** page displays revaluation details.

Figure 13-3   View Revaluation Setup Details

b. Click **Audit**.

    A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number**.
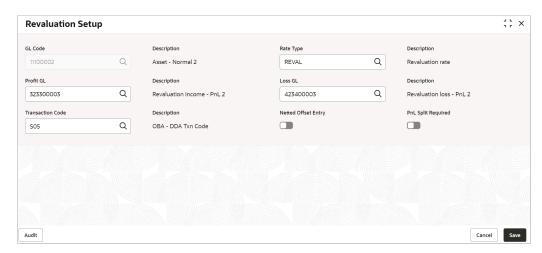
4. Unlock and update a Revaluation Setup.

    a. Click ⁝ and select **Unlock**.

    The **Revaluation Setup** page displays.

Figure 13-4   Revaluation Setup - Unlock

> ⓘ **Note**
>
> The fields that are grayed cannot be updated.

b.   Edit the required fields.

> ⓘ **Note**
>
> To know more about editing a **Revaluation Setup**, see Create Revaluation Setup.

c.   Click **Save**.

5.   Approve or Reject the unauthorized Revaluation Setup.

a.   From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b.   Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 13-5   Approve the Record

Table 13-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 13-6   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 13-7   Audit - UTC

14

About Source Code

Source Code uniquely defines the system from where transactions requests originate. The originating systems can be internal or external systems integrated with Oracle Banking Corporate Accounts. This configuration defines specific default values and additional parameters for the Source Codes. These parameters are necessary to process transactions or requests from the respective source systems.

This topic contains the following subtopics:

- [Process to Configure Source Code](#)
  This topic describes the systematic instructions to configure source code.
- [Process to View Source Code](#)
  This topic describes the systematic instructions to view the list of configured Source codes.
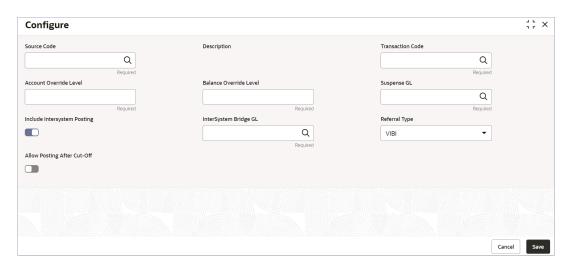
14.1 Process to Configure Source Code

This topic describes the systematic instructions to configure source code.

1. Click **Account Configurations**, and under **Account Configurations**, click **Source Code**.
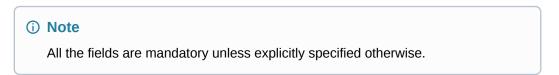
2. Under **Source Code**, click **Configure**.

   The **Configure** page displays.

Figure 14-1　Configure Source Code

3. Specify the fields on the **Configure** page.

> ⓘ **Note**
>
> All the fields are mandatory unless explicitly specified otherwise.

Table 14-1   Configure Source Code - Field Description

Field	Description
Source Code	Select the source code of the system from which the transaction originates from the list of source code values. For example, OBIC can indicate the transaction originates from the Oracle Banking Interests and Charges system.
Description	Displays a description of the selected Source Code. This field is auto-populated.
Transaction Code	Select the transaction code that applies to the source code being created. Transaction codes are defined in the common core. For more information, Refer **Transaction codes** in the *Oracle Banking Common Core User Guide*.
Account Override Level	Specify the override levels required to validate and approve account validation. User can specify a value from one to ten.
Balance Override Level	Specify the override levels required to validate and approve balance related validations. User can specify a value from 1 to 10.
Suspense GL	Specify the GL to which uncertain transactions are posted before they are resolved. Select the required GL from the list of GLs.
Include InterSystem Posting	Disable the **Include InterSystem Posting** option to prevent posting of transaction to the system specified in the **Source Code**. By default this option is enabled.
InterSystem Bridge GL	Select an internal GL to act as an Inter-system Bridge GL to temporarily hold the transaction before posting it to the system specified in the **Source Code**. This field displays only when **Include InterSystem Posting** option is enabled.
Referral Type	Select the referral type for a source code transaction from the drop-down list. This field is not mandatory. The available options are: • **VIBI** • **VEBE** • **VIBE** • **No Referral**
Allow Posting After Cut-off	Enable this option to post transactions after the cut-off time for an accounting period. This option is disabled by default.

ⓘ **Note**

When transaction code and override level are *not* sent as part of the Exception Authorization (EA) or Exception Confirmation Authorization (ECA) request, the system applies default transaction codes and override levels for the sources maintained in this screen. Therefore, it is mandatory to configure the DDA source preferences.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

The Source Code is created,

> ⓘ **Note**
>
> At this point, the status of the Source Code is *Unauthorized*. A user with a supervisor role has to approve the Source Code. After approval, the status changes to *Authorized* and the Source Code is available for use by another process.

5. Approve the Source Code.

To know more about approving the Source Code, Refer [View Source Code](#).

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

14.2 Process to View Source Code

This topic describes the systematic instructions to view the list of configured Source codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Source Code**.

2. Under **Source Code**, click **View**.

The **View** page displays.

Figure 14-2   View Source Code

> ✔ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.
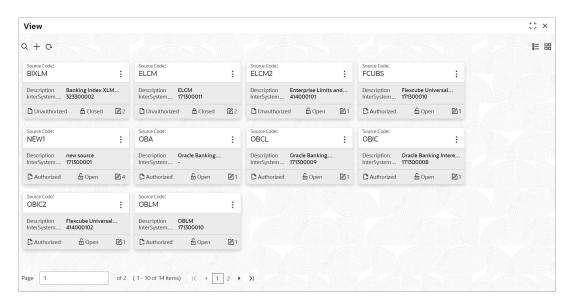
Table 14-2   Source Code Tile - Field Description

Field	Description
Source Code	Displays the Source Code.
Description	Displays the description of the source code.
InterSystem Bridge GL	Displays the Internal GL as an inter-system bridge GL for the source code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⦂) menu and the action items on the page.

Table 14-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Source Code tile.

   a. Click ⦂ and select **View**.

      The **Source Code** page displays.

Figure 14-3   Source Code Details View
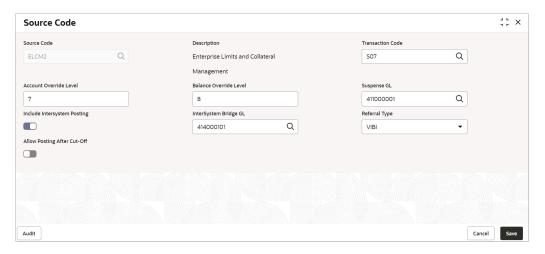
b.   Click **Audit**.

A dialog displays the Maker, Checker, Status, and Modification Number.

4.   Unlock and update a Source Code.

a.   Click ⋮ and select **Unlock**.

The **Source Code** page displays.

Figure 14-4   Source Code - Unlock

> ⓘ **Note**
>
> The fields that are grayed out cannot be updated.

b.   Edit the required fields.

> ⓘ **Note**
>
> For more information on editing the Source Code, Refer Process to Configure Source Code.

c. Click **Save**.

5. Approve or Reject an unauthorized Source Code.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 14-5   Approve the Record

Table 14-4   Authorize View

Field Name	Description
Mod Number\<N\>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number\<N\>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 14-6   Audit - Branch Time Zone

g.   Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 14-7   Audit - UTC

15

State Code Mapping

State Code Mapping allows the user to map the state group ID to state codes and business products so that the inactive dormancy and escheat parameters can be mapped as per state.

Escheatment is a process where a financial institution transfers unclaimed balances to the state from an account that has remained dormant beyond the state-mandated threshold.

This topic contains the following subtopics:

- Process to Create State Code Mapping
  This topic describes the systematic instructions to create state code mapping.

- View State Code Mapping
  This topic describes the systematic instructions to view the list of configured state code mappings.

15.1 Process to Create State Code Mapping

This topic describes the systematic instructions to create state code mapping.

1. Click **Account Configurations**, and under **Account Configurations**, click **State Code Mapping**.

2. Under **State Code Mapping**, click **Create State Code Mapping**.

   The **Create State Code Mapping** page displays.
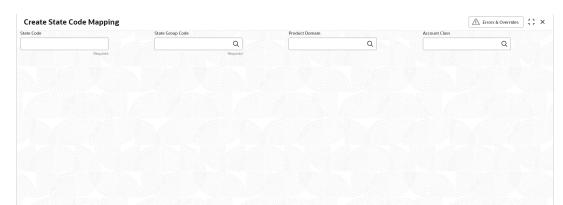
   Figure 15-1   Create State Code Mapping

3. On **Create State Code Mapping** page, specify the fields.

   > ⓘ **Note**
   >
   > All the fields are mandatory.

Table 15-1   Create State Code Mapping - Field Description

Field	Description
State Code	Specify the state code that is required to map the business products. Select from the list of state code values. For example, NY.
State Group Code	Specify the state group code that defines dormancy details for currencies. Select from the list of state group values. For example, GRP001.
Product Domain	Specify the product domain to link with business product. Select from the list of product domain values. For example, OBRACC.
Account Class	Specify the business product name to map with state codes. Select from the list of account class values. For example, SAVREG.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The State Code Mapping is created.

   > ⓘ **Note**
   >
   > At this point, the status of the State Code Mapping is *Unauthorized*. A user with a supervisor role has to approve the State Code Mapping. After approval, the status changes to *Authorized*, and the State Code Mapping is available for use by another process.

5. Approve the State Code Mapping.

   To approve or reject State Code Mapping, see View State Code Mapping.

   > ⓘ **Note**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

15.2 View State Code Mapping

This topic describes the systematic instructions to view the list of configured state code mappings.

1. Click **Account Configurations**, and under **Account Configurations**, click **State Code Mapping**.

2. Under **State Code Mapping**, click **View State Code Mapping**.

   The **View State Code Mapping** page displays.

Figure 15-2   View State Code Mapping

> ✅ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.
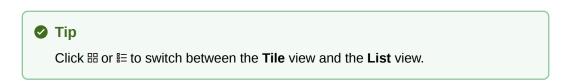
Table 15-2   State Code Mapping Tile - Field Description

Field	Description
State Code	Displays the state code.
State Group Code	Displays the state group code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 15-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a State Code Mapping tile.

   a. Click ⋮ and select **View**.

      The **State Code Mapping** page displays.

   b. Click **Audit**.

      A dialog displays the Maker, Checker, Status, and Modification Number.

4. Unlock and update a State Code Mapping.

   a. Click ⋮ and select **View**.

      The **State Code Mapping** page displays.

   b. Edit the required fields.

> ⓘ **Note**
>
> For more information on editing the State Code Mapping, see Process to Create State Code Mapping.

   c. Click **Save**.

5. Approve or Reject the State Code Mapping.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

Figure 15-3   Approve the Record

Table 15-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified where **N** represents the number of modifications. **Note:** For a newly created record, the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

The following screen is displays. This screen displays Date and Time details of the Branch.

Figure 15-4   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen is displays. This screen displays Universal Date and Time.

Figure 15-5   Audit - UTC

16

State Group Parameters

State Group Parameters allow users to define state group parameters for Inactivity, Dormancy, and Escheatment parameters across the currencies.

This topic contains the following subtopics:

- [Process to Create State Group Parameters](#)
  This topic describes the systematic instructions to create state group parameters.

- [Process to View State Group Parameters](#)
  This topic describes the systematic instructions to view the list of configured State Group parameters.

16.1 Process to Create State Group Parameters

This topic describes the systematic instructions to create state group parameters.

1. Click **Account Configurations**. Under **Account Configurations**, click **State Group Parameters**.

2. Under **State Group Parameters**, click **Create State Group Parameters**.

   The **Create State Group Parameters** page displays.

Figure 16-1   Create State Group Parameters

> ⓘ **Note**
>
> The fields marked as Required are mandatory.

3. On **Create State Group Parameters** page, specify the fields.

> ⓘ **Note**
>
> All fields on this page are mandatory, unless otherwise stated in a field description.

Table 16-1   Create State Group Parameters - Field Description

Field	Description
Group ID	Specify the group parameter name. This is a user defined field. For example, GRP001.
Currency	Select the currency for which the group parameter is applicable from the drop-down list. For example, GBP.
Inactive Parameters	Specify the fields in this section that contains configurations to make an Account Inactive. This is a read-only label.
Inactive Days	Specify the number of days that the account can be idle before marking the account as inactive. This is a user input field. For example, 300.
Inactive Reactivation Parameters	Select the conditions which allows an inactive or dormant account to become active. The available options are: • **Debit** • **Credit** • **Any** • **Manual**
First Remainder Prior Days	Specify the number of days before which the customer is notified in advance before an account gets inactive as a first reminder. This is a user input field. For example, **1**.
Second Remainder Prior Days	Specify number of days before which the customer is notified in advance before an account gets inactive as a second reminder. This is a user input field. For example, **5**.
Dormancy Parameters	The fields under this section contains configuration for making an Account Dormant, This is a read-only text field.
Dormancy Days	Specify the number of days that the account can be idle before marking the account as dormant. For example, 320.
Dormancy Reactivation Parameters	Select the condition which allows an inactive/dormant account to become Active automatically. The available Options are: • **Debit** • **Credit** • **Any** • **Manual**
First Remainder Prior Days	Specify the number of days before which the customer is notified in advance before an account gets dormant as a first reminder. This is a user input field. For example, **1**.
Second Remainder Prior Days	Specify number of days before which the customer is notified in advance before an account gets dormant as a second reminder. This is a user input field. For example, **10**.
Escheatment Parameters	The fields under this section contains configuration related to Escheatment of an account. This is a read-only text field.

Table 16-1   (Cont.) Create State Group Parameters - Field Description

Field	Description
Escheatment Days	Specify the number of days that the account can be dormant before the account can be eligible for Escheatment. This is a user input field. For example, **1**.
Escheatment Threshold Value	Specify the threshold for account balance beyond which the Account Balance Amount must be shared with the state.
Percentage Transferred (%)	Specify the percentage share of Account Balance to the state For Example, If the (%) value is given as 90%, then 90% of funds will be transferred to the state GL and 10% will be retained by the bank.
First Remainder Prior Days	Specify the the number of days before which the customer is notified in advance before an account gets Escheated as a first reminder. This is a user input field. For example, **5**.
Second Remainder Prior Days	Specify the number of days before which the customer is notified in advance before an account gets Escheated as a second reminder. This is a user input field. For example, **5**.
Bank GL	Specify the bank GL code used for transferring the bank share of the account balance of the Escheated account. This is a user input field. For example, **215000001**.
State GL	Specify the state gl code used for transferring the state's share of the account balance of the Escheated account. This is a user input field. For example, **216000001**.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The State Group Parameters are created.

   > ⓘ **Note**
   >
   > At this point, the status of the State Group Parameters are *Unauthorized*. A user with a supervisor role has to approve the State Group Parameters. After approval, the status changes to *Authorized*, and the State Group Parameters are available for use by another process.

5. Approve the State Group Parameters.

   To approve or reject State Group Parameters, Refer View State Group Parameters.

   > ⓘ **Note**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

16.2 Process to View State Group Parameters
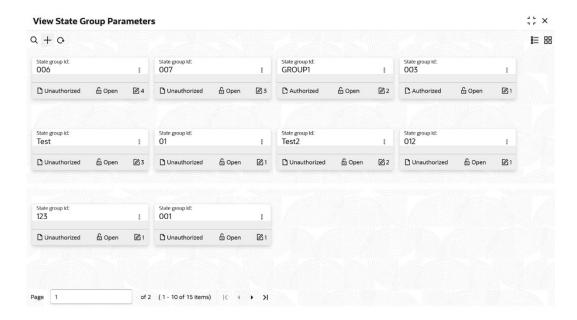
This topic describes the systematic instructions to view the list of configured State Group parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **State Group Parameters**, then click **View State Group Parameters**.

   The **View State Group Parameters** page displays.

Figure 16-2   View State Group Parameters

> ✅ **Tip**
>
> Click ▦ or ☰ to switch between the **Tile** view and the **List** view.

Table 16-2   State Group Parameters Tile - Field Description

Field	Description
State Group ID	Displays the State Group ID.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 16-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.

Table 16-3   (Cont.) Action Items Description

Action Item	Description
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

2. View the details of a State Group Parameters tile.

   a. Click ⋮ and select **View**.

   The **State Group Parameters** page displays.

   b. Click **Audit**.

   A dialog displays the Maker, Checker, Status, and Modification Number.

3. Unlock and update State Group Parameters.

   a. Click ⋮ and select **Unlock**.

   The **State Group Parameters** page displays.

   > ⓘ **Note**
   >
   > The fields that are grayed out cannot be updated.

   b. Edit the required fields.

   > ⓘ **Note**
   >
   > For more information on editing the State Group Parameters, see Process to Create State Group Parameters.

   c. Click **Save**.

4. Approve or Reject the State Group Parameters.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

   The **View** page displays.

Figure 16-3   Approve the Record

Table 16-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c.   Click the check box besides **Mod Number<N>** to select the modified record.

d.   Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e.   Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f.   On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 16-4   Audit - Branch Time Zone

g. Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 16-5   Audit - UTC

17

About Status Code

A status code is a predefined alphanumeric label that indicates the state of an account.

Accounts move from one state to another based on the number of days they remained in the previous state. The system maintains various statuses that apply to accounts for which account classes are defined. This is used to track Non-performing Assets (NPAs) for current and savings accounts.

This topic contains the following subtopics:

- Process to Create Status Code
  A status code is a predefined alphanumeric label that indicates the state of an account. Creating a status code is a process in which administrators assign status codes and their sequence numbers to the different states in an account's lifecycle. This topic describes the systematic instructions to create status code.

- View Status Code
  This topic describes the systematic instructions to view the list of configured status codes.
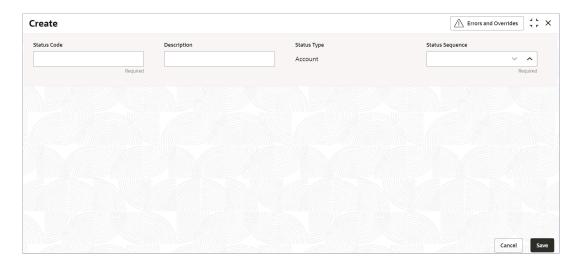
17.1 Process to Create Status Code

A status code is a predefined alphanumeric label that indicates the state of an account. Creating a status code is a process in which administrators assign status codes and their sequence numbers to the different states in an account's lifecycle. This topic describes the systematic instructions to create status code.

1. Click **Account Configurations**, and under **Account Configurations**, click **Status Code**.

2. Under **Status Code**, click **Create**.

   The **Create** page displays.

Figure 17-1　Create Status Code

> ⓘ **Note**
>
> The fields marked as Required are Mandatory.

3. On **Create** page, specify the fields.

Table 17-1   Create Status Code - Field Description

Field	Description
Status Code	Specify the status code of alphanumeric characters. The maximum length of code is four. For example, SUSP to indicate the account is suspended and NORM to indicate a normal account. **Note:** This field is mandatory.
Description	Provide additional information about the Status Code.
Status Type	This is a read-only field and is auto-populated with the value **Account**. **Note**: The status codes are currently supported only for accounts.
Status Sequence	Specify the sequence of the status code which is unique. A sequence number of a status code determines its position in the predefined order in the lifecycle of an Account. User can assign a value between *1* and *9999.* This field is mandatory. For example, consider the following states of an account activation lifecycle: 12. INA (INACTIVE), 13. ACT (Active) 14. VRF(Verified). Here, we have given the sequence numbers 12, 13, and 14 to the states of the account in the account activation phase.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Status Code is created.

> ⓘ **Note**
>
> At this point, the status of the Status Code is *Unauthorized*. A user with a supervisor role has to approve the Status Code. After approval, the status changes to *Authorized*, and the Status Code is available for use by another process.

5. Approve the Status Code.

   To approve or reject Status Code, Refer View Status Code.

> ⓘ **Note**
>
> As a maker of this configuration, User cannot approve it. It has to be approved by another user with a Supervisor role.

17.2 View Status Code

This topic describes the systematic instructions to view the list of configured status codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Status Code**.
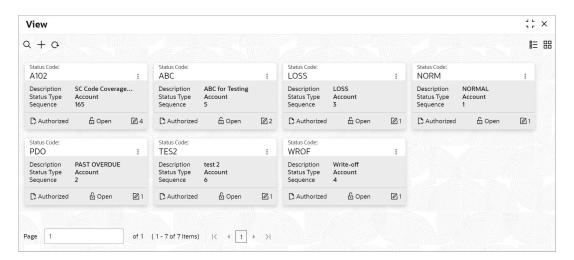
2. Under **Status Code**, click **View**.

The **View** page displays.

Figure 17-2   View Status Code

> **✅ Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 17-2   Status Code Tile - Field Description

Field	Description
Status Code	Displays the Status Code.
Description	Displays the description of the Status Code.
Status Type	Displays the Status Type **A**.
Sequence	Display the sequence of the status code. The value is between *1* and *9999*.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⦙) menu and the action items on the page.

Table 17-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.

Table 17-3 (Cont.) Action Items Description

Action Item	Description
Copy	Copy a record and launch the **Status Code Maintenance** screen in edit mode.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Status Code tile.

   a. Click ⋮ and select **View**.

      The **Status Code Maintenance** page displays.

Figure 17-3 View Status Code Details

   b. Click **Audit**.
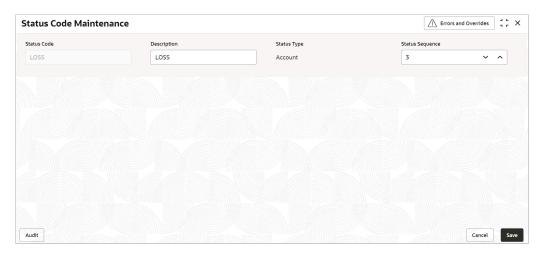
      A dialog displays the Maker, Checker, Status, and Modification Number.

4. Unlock and update a Status Code.

   a. Click ⋮ and select **Unlock**.

      The **Status Code Maintenance** page displays.

Figure 17-4   Unlock Status Code

> ### ⓘ **Note**
>
> The fields that are grayed cannot be updated.

b.   Edit the required fields.

> ### ⓘ **Note**
>
> For more information on editing the Status Code, see Process to Create Status Code.

c.   Click **Save**.

5.   Approve or Reject the Status Code.

   a.   From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b.   Click ⋮ and select **Authorize**.

   The **View** page displays.

Figure 17-5   Approve the Record

Table 17-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

f. On the **View** screen, click **Audit**.

   The following screen displays. This screen displays Date and Time details of the Branch.

Figure 17-6   Audit - Branch Time Zone

g. Click **UTC** tab.

   The following screen displays. This screen displays Universal Date and Time.

Figure 17-7   Audit - UTC

18

About Transaction Code Parameters

A transaction code is a unique alphanumeric code assigned to individual financial transactions within a banking system. Transaction codes are defined in the common core. **Transaction Code Parameters** are associated with accounting entries for transactions and provide additional details to handle a transaction identified by a transaction code.

This topic contains the following subtopics:

- [Process to Configure Transaction Code Parameters](#)
  Transaction Code Parameters are associated with accounting entries for transactions and provide additional details to handle a transaction identified by a transaction code. Configuring a transaction code's parameters is a process in which administrators provide additional details to handle the transactions identified by a specific transaction code. This topic describes the systematic instructions to configure transaction code parameters.

- [Process to View Transaction Code Parameters](#)
  Transaction Code Parameters are associated with accounting entries for transactions and provide additional details to handle a transaction identified by a transaction code. This topic describes the systematic instructions to view the list of configured Transaction code parameters.

18.1 Process to Configure Transaction Code Parameters

Transaction Code Parameters are associated with accounting entries for transactions and provide additional details to handle a transaction identified by a transaction code. Configuring a transaction code's parameters is a process in which administrators provide additional details to handle the transactions identified by a specific transaction code. This topic describes the systematic instructions to configure transaction code parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Transaction Code Parameters**.

2. Under **Transaction Code Parameters**, click **Configure**.

   The **Configure** page displays.

Figure 18-1   Configure Transaction Code Parameters

3. Specify the fields on the **Configure** page.

Table 18-1   Configure Transaction Code - Field Description

Field	Description
Transaction Code	Specify the transaction code for which maintenance needs to be done from the list of transaction codes. Transaction codes are defined in the common core. This field is mandatory. For more information, Refer **Transaction Codes** in the *Oracle Banking Common Core User Guide*.
Description	Displays a description of the selected Transaction Code. This field is auto-populated.
Available Balance Check Required	Enable this option to verify account balance before performing a transaction. This option is disabled by default.
Availability Information	Specify the availability of the transaction from the drop-down list. The available options are: • **Immediate** (Default) - This indicates the future value dated credit transaction will be available immediately for usage. • **On Value Date** - This indicates the future value dated credit transaction will be available on the value date for usage. • **After 'N' Days** - This indicates the future value dated credit transactions will be available after 'N' days from the value date.
Consider For Activity	Enable this option to consider the financial activity of the transaction to determine the inactive and dormancy days of internal accounts associated with the transaction.
Days	Specify the number of working days from the value date when the transaction is available. **Note:** This field is enabled only if the **Availability Information** is selected as **After 'N' Days**.
Auto Release	Enable this option to automatically release the uncollected amount for a transaction posted using this transaction code. If this option is disabled, the uncollected amount has to be manually released to complete the transaction. **Note:** This field displays only when the **Availability Information** is set to **On Value Date** or **After 'N' Days**.

Table 18-1   (Cont.) Configure Transaction Code - Field Description

Field	Description
Balance Inclusion	Enable this option to consider the transaction in interest computations (IC). **Note:**This option is disabled by default.
Turnover Inclusion	Enable this option to consider the transaction during a turnover for interest computation. **Note:**This option is disabled by default.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Transaction Code Parameters are created.

> ⓘ **Note**
>
> At this point, the status of the Transaction Code Parameters are *Unauthorized*. A user with a supervisor role has to approve the Transaction Code Parameters. After approval, the status changes to *Authorized* and the Transaction Code Parameters are available for use by another process.

5. Approve the Transaction Code Parameters.

   To approve or reject Transaction Code Parameters, Refer View Transaction Code Parameters.

> ⓘ **Note**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

18.2 Process to View Transaction Code Parameters
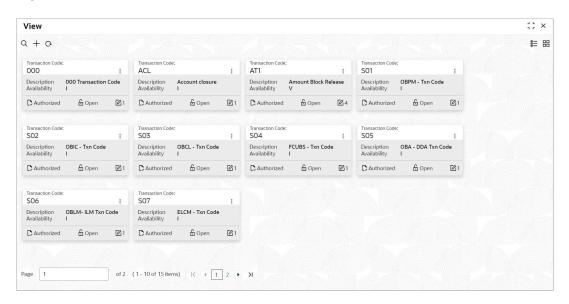
Transaction Code Parameters are associated with accounting entries for transactions and provide additional details to handle a transaction identified by a transaction code. This topic describes the systematic instructions to view the list of configured Transaction code parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Transaction Code Parameters**.

2. Under **Transaction Code Parameters**, click **View**.

   The **View** page displays.

Figure 18-2   View Transaction Code Parameters

> ✅ **Tip**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 18-2   Transaction Code Parameters Tile - Field Description

Field	Description
Transaction Code	Displays the Transaction Code.
Description	Displays the description of the transaction code.
Availability	Displays the value **A**, **V** or **I**. Where **A** represents After 'N' day, **V** represents Value date, and **I** represents Immediate.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 18-3   Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
Copy	Copy a record and launch the **Transaction Code Maintenance** screen in edit mode.
View	View the details of a record.

Table 18-3   (Cont.) Action Items Description

Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> ⓘ **Note**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Transaction Code Parameters tile.

   a. Click ⋮ and select **View**.

   The **Transaction Code Maintenance** page displays.

   Figure 18-3   Transaction Code Maintenance Page

   b. Click **Audit**.

   A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number**.
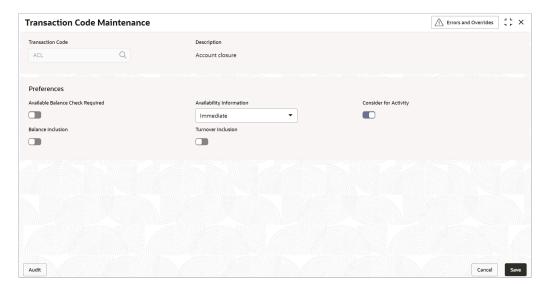
4. Unlock and update Transaction Code Parameters.

   a. Click ⋮ and select **Unlock**.

   The **Transaction Code Parameters** page displays.

Figure 18-4   Transaction Code Parameters - Unlock

> **ⓘ Note**
>
> The fields that are grayed cannot be updated.

b. Edit the required fields.

> **ⓘ Note**
>
> To know more about editing the Transaction Code Parameters, Refer: Process to Configure Transaction Code Parameters.

c. Click **Save**.

5. Authorize or Reject the Transaction Code Parameters.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⁝ and select **Authorize**.

The **View** page displays.

Figure 18-5   Approve the Record

Table 18-4   Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c.   Click the check box besides **Mod Number<N>** to select the modified record.

d.   Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e.   Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

f.   On the **View** screen, click **Audit**.

The following screen displays. This screen displays Date and Time details of the Branch.

Figure 18-6   Audit - Branch Time Zone

g.   Click **UTC** tab.

The following screen displays. This screen displays Universal Date and Time.

Figure 18-7   Audit - UTC

19

Business Events

This topic describes the overview of the Business Event.

This topic contains the following subtopics:

- [Business Event Summary](#)
  This topic describes the systematic instructions to specify the Business Event Summary.

19.1 Business Event Summary

This topic describes the systematic instructions to specify the Business Event Summary.

1. Click **Account Configurations**. Under **Account Configurations**, click **Business Events**, then click **Business Event Summary**.

   The **Business Event Summary** page displays.

   Figure 19-1 Business Event Summary

2. Specify the details as described in the following table and Summary for the required messages.

   Table 19-1 Business Event Summary - Field Description

Field	Description
Domain	A predefined field that specifies the domain of the event.
Category	A predefined field used to categorize events.
Event	A predefined field that specifies the domain event.

3. Click **Summary**.

   The **Business Event Details** displays.

   Figure 19-2 Business Event Details

Table 19-2   Business Event Details - Field Description

Field	Description
Event No	A display field for the serial number. This field does not indicate the order in which events are generated.
Event Code	A display field that holds a unique code for each event.
Event Description	A display for describing the event.
Rule Code	A display the rule code.
Expression	A display field that shows the rule expression as maintained in the Plato rule.
Output	A display field that shows the list of facts applicable to this event, as maintained in the Plato rule.
Target	A predefined field that specifies the intended recipient of the event. The two possible values are: • **SYSTEM**: Event is delivered to an external or internal system. • **CUSTOMER**: Event is delivered to the customer. (Not supported in version 9.5.x).
Delivery Mode	A display the delivery mode from the following: • EDP • OBRH (Not supported in version 9.5.x) • SMS (Not supported in version 9.5.x) • EMAIL (Not supported in version 9.5.x)
Topic Name	A display topic name.

The following are the maintenance data for the supported event.

Table 19-3   CMC_TM_EVENTGEN_DEFN_DETAIL

Event Code	Event Description	Rule
CRTXN	Credit Transaction	EVENT_RULCRTXN
DRTXN	Debit Transaction	EVENT_RULDRTXN
MAXCR	Maximum Credit Threshold	EVENT_RULMAXCR
MAXDR	Maximum Debit Threshold	EVENT_RULMAXDR
MINCR	Minimum Credit Threshold	EVENT_RULMINCR
MINDR	Minimum Debit Threshold	EVENT_RULMINCR
NEGBAL	Negative Balance Threshold	EVENT_RULNEGBAL
ODLMUTL	Overdraft Limit Utilization	EVENT_RULODLMUTL
REVR	Accounting Transaction Reversal	EVENT_RULREVR
MAXBAL	Maximum Balance Threshold	EVENT_RULMAXBAL
MINBAL	Minimum Balance Threshold	EVENT_RULMINBAL
AMOUNTBLOCKCLOSE	Close amount block event	EVENT_TD_AMOUNT_BLOCK_CLOSE
AMOUNTBLOCKCREATE	Create or reopen amount block event	EVENT_TD_AMOUNT_BLOCK_CREATE
MODACADDR	Account Address Modification	EVENT_MODACADDR
MODACBSDTL	Account Basic Details Modification	EVENT_MODACBSDTL
MODACCHQBK	Account Cheque Book Modification	EVENT_MODACCHQBK
MODACFTR	Account Features Modification	EVENT_MODACFTR

Table 19-3   (Cont.) CMC_TM_EVENTGEN_DEFN_DETAIL

Event Code	Event Description	Rule
MODACINTDTL	Account Interest Details Modification	EVENT_MODACINTDTL
MODACLIMITS	Account Limits Modification	EVENT_MODACLIMITS
MODACMCYACC	Multicurrency Account Details Modification	EVENT_MODACMCYACC
MODACMIS	Account MIS Modification	EVENT_MODACMIS
MODACPREF	Account Preferences Modification	EVENT_MODACPREF
MODACPROVGL	Account Provisioning and GL Modification	EVENT_MODACPROVGL
MODACSTAT	Account Status Modification	EVENT_MODACSTAT
MODACSTMPRF	Account Statement Preferences Modification	EVENT_MODACSTMPRF
ACLOS	Account Closure	EVENT_RULACLOS
CACRE	Checking Account Creation	EVENT_RULCACRE
SACRE	Savings Account Creation	EVENT_RULCACRE
CAMOD	Checking Account Modification	EVENT_RULCAMOD
SAMOD	Savings Account Modification	EVENT_RULSAMOD
CHQCRE	Cheque Book Creation	EVENT_RULCHQCRE
CHQBOOKSTATUS	Check book request status change event	EVENT_CHQBOOK_STATUS_UPDATE
STPCRE	Stop Payment Creation	EVENT_RULSTPCRE
STPREV	Stop Payment Revocation	EVENT_RULSTPREV
ACTIVE	Account status change to active event	EVENT_ACC_ACTIVE
CLOS	Closure	EVENT_CLOSURE
DORMANT	Account status change to dormant event	EVENT_ACC_DORMANT
INACTIVE	Account status change to inactive even	EVENT_ACC_INACTIVE
BLOCK	Block	EVENT_BLOCK

Table 19-4   CMC_TM_EVENTGEN_DELIVERY_DETAIL

Event Detail ID	Target	Delivery Mode	Topic Name
CDDAPP#NONFINANCIAL#ACCREATE#CACRE	SYSTEM	EDP	NonFinAccountCreation
CDDAPP#NONFINANCIAL#ACMODIFY#CAMOD	SYSTEM	EDP	NonFinAccountModification
CDDAPP#NONFINANCIAL#ACCREATE#SACRE	SYSTEM	EDP	NonFinAccountCreation
CDDAPP#NONFINANCIAL#ACMODIFY#SAMOD	SYSTEM	EDP	NonFinAccountModification
CDDAPP#NOTICES#AMOUNTBLOCK#BLOCK	SYSTEM	EDP	NoticeAmountBlock
CDDAPP#NONFIN#ACMODIFY#MODACADDR	SYSTEM	EDP	NonFinAccountModification

Table 19-4   (Cont.) CMC_TM_EVENTGEN_DELIVERY_DETAIL

Event Detail ID	Target	Delivery Mode	Topic Name
CDDAPP#NONFIN#ACMODIFY# MODACBSDTL	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACMIS	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACPREF	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACSTMPRF	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACSTAT	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACCHQBK	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACINTDTL	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACLIMITS	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACMCYACC	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFIN#ACMODIFY# MODACPROVGL	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NONFINANCIAL#ACC LOSE#ACLOS	SYSTEM	EDP	NonFinAccountClosure
CDDAPP#NONFIN#ACMODIFY# MODACFTR	SYSTEM	EDP	NonFinAccountModific ation
CDDAPP#NOTICES#ACCOUNT STATUS#A	SYSTEM	EDP	NoticeAccountStatus
CDDAPP#NOTICES#ACCOUNT STATUS#D	SYSTEM	EDP	NoticeAccountStatus
CDDAPP#FINANCIAL#ACTXN# CRTXN	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#FINANCIAL#ACTXN# DRTXN	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#FINANCIAL#ACTXN# MAXCR	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#FINANCIAL#ACTXN# MAXDR	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#FINANCIAL#ACTXN# MINCR	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#FINANCIAL#ACTXN# MINDR	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#NONFINANCIAL#CHQ BOOK#CHQCRE	SYSTEM	EDP	NonFinChequeBook
CDDAPP#NONFINANCIAL#STO PPAY#STPCRE	SYSTEM	EDP	NonFinStopPayment
CDDAPP#NONFINANCIAL#STO PPAY#STPREV	SYSTEM	EDP	NonFinStopPayment
CDDAPP#FINANCIAL#ACTXN# REVR	SYSTEM	EDP	FinAccountingTransacti on
CDDAPP#FINANCIAL#ACTXN# ODLMUTL	SYSTEM	EDP	FinAccountingTransacti on

Table 19-4   (Cont.) CMC_TM_EVENTGEN_DELIVERY_DETAIL

Event Detail ID	Target	Delivery Mode	Topic Name
CDDAPP#FINANCIAL#ACTXN# NEGBAL	SYSTEM	EDP	FinAccountingTransaction
CDDAPP#NONFINANCIAL#CHQ BOOK#STATUS	SYSTEM	EDP	NonFinChequeBook

Table 19-5   CMC_TM_EVENTGEN_FACTS

Domain	Category	Event	Fact	JSON Path
CDDAPP	FINANCIAL	ACTXN	F_TXN_REVERSAL	$.AccountingTransactionDetailsEntries[0].reversal
CDDAPP	FINANCIAL	ACTXN	F_TXN_ACREFNO	$.AccountingTransactionDetailsEntries[0].accountingRefNo
CDDAPP	FINANCIAL	ACTXN	F_TXN_REVERSEDACREFNO	$.AccountingTransactionDetailsEntries[0].accountingRefNoToBeReversed
CDDAPP	FINANCIAL	ACTXN	F_TXN_CURRENTBALANCE	$.[0].currentBalance
CDDAPP	FINANCIAL	ACTXN	F_TXN_ODUTILIZEDAMOUNT	$.overUtilizedAmount
CDDAPP	FINANCIAL	ACTXN	F_EDP_AUDIT_KEY	$.AccountingTransactionDetailsEntries[0].accNo
CDDAPP	FINANCIAL	ACTXN	F_TXN_ACCOUNT_CURRENCY	$.AccountingTransactionDetailsEntries[0].accCcy
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_BRANCH	$.accountDetailsModelStream.branchCode
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_CLASS	$.accountDetailsModelStream.accountClass
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_CURRENCY	$.accountDetailsModelStream.currency
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_CUSTNAME	$.accountDetailsModelStream.customerName
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_CUSTNO	$.accountDetailsModelStream.customerNumber
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_NAME	$.accountDetailsModelStream.accountName
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_NO	$.accountDetailsModelStream.accountNumber
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_OPENDATE	$.accountDetailsModelStream.accountOpenDate
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_TYPE	$.accountDetailsModelStream.accountType
CDDAPP	NONFINANCIAL	ACCREATE	F_ACCOUNT_CUSTNO	$.accountDetailsModelStream.customerNumber
CDDAPP	NONFINANCIAL	ACCREATE	F_ACCOUNT_CUSTNAME	$.accountDetailsModelStream.customerName
CDDAPP	NONFINANCIAL	ACCREATE	F_ACCOUNT_CURRENCY	$.accountDetailsModelStream.currency
CDDAPP	NONFINANCIAL	ACCREATE	F_ACCOUNT_BRANCH	$.accountDetailsModelStream.branchCode

Table 19-5　(Cont.) CMC_TM_EVENTGEN_FACTS

Domain	Category	Event	Fact	JSON Path
CDDAPP	NONFINANC IAL	ACCREATE	F_ACCOUNT_TYPE	$.accountDetailsModelStrea m.accountType
CDDAPP	NONFINANC IAL	ACCREATE	F_ACCOUNT_OPEND ATE	$.accountDetailsModelStrea m.accountOpenDate
CDDAPP	NONFINANC IAL	ACCREATE	F_ACCOUNT_NO	$.accountDetailsModelStrea m.accountNumber
CDDAPP	NONFINANC IAL	ACCREATE	F_ACCOUNT_NAME	$.accountDetailsModelStrea m.accountName
CDDAPP	NONFINANC IAL	ACCREATE	F_ACCOUNT_CLASS	$.accountDetailsModelStrea m.accountClass
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_BRANCH	$.branchCode
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_ACCOUNT NO	$.accountNumber
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_CHQLEAV ES	$.chequeLeaves
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_FIRSTCHE QUENO	$.firstChequeNo
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_TYPE	$.chequeBookType
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_ORDERDA TE	$.orderDate
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_ORDERDT LS	$.orderDetails
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_DELIVERY MODE	$.deliveryMode
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_REQSTATU S	$.requestStatus
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_CURRENC Y	$.currency
CDDAPP	NONFINANC IAL	CHQBOOK	F_CHQBK_ACCDOMA IN	$.accDomain
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_BRANCH	$.branchCode
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_ACCOUNTN O	$.accountNumber
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_TYPE	$.stopPaymentType
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_STARTCHEQ UENO	$.startChequeNo
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_ENDCHEQU ENO	$.endChequeNo
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_CURRENCY	$.currency
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_AMOUNT	$.amount
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_EFFECTIVE DATE	$.effectiveDate
CDDAPP	NONFINANC IAL	STOPPAY	F_STPY_RECORDSTA TUS	$.recordStatus

Table 19-5   (Cont.) CMC_TM_EVENTGEN_FACTS

Domain	Category	Event	Fact	JSON Path
CDDAPP	NONFINANCIAL	STOPPAY	F_STPY_STOPPAYMENTNO	$.stopPaymentNumber
CDDAPP	NONFINANCIAL	STOPPAY	F_STPY_ACCDOMAIN	$.accountDomain
CDDAPP	NONFINANCIAL	STOPPAY	F_EDP_AUDIT_KEY	$.accountNumber
CDDAPP	NONFINANCIAL	CHQBOOK	F_EDP_AUDIT_KEY	$.accountNumber
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_TIMESTAMP	$.orderDate
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_ISSUE_DATE	$.issueDate
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_PRINT_STATUS	$.printStatus
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_INCLUDE_PRINTING	$.includeChqbookPrinting
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DELIVERY_REF_NUMBER	$.deliveryReferenceNo
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DELIVERY_DATE	$.deliveryDate
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_REQUEST_MODE	$.requestMode
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_ISSUE_BRANCH	$.issuingBranch
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DELIVERY_BRANC	$.deliveryBranch
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DELIVERY_BRANCH_NAME	$.deliveryBranchName
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DISPLAY_NAME	$.displayName
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DISPLAY_ADDRESS	$.displayAddress
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_DISPLAY_PHONE_NUMBER	$.displayPhoneNumber
CDDAPP	NONFINANCIAL	CHQBOOK	F_CHQBK_EXTERNAL	$.externalChqBk
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_BRANCH	$.accountDetailsModelStream.branchCode
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_CLASS	$.accountDetailsModelStream.accountClass
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_TYPE	$.accountDetailsModelStream.accountType
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_NAME	$.accountDetailsModelStream.accountName
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_NO	$.accountDetailsModelStream.accountNumber
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_OPENDATE	$.accountDetailsModelStream.accountOpenDate
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_CURRENCY	$.accountDetailsModelStream.currency

Table 19-5 (Cont.) CMC_TM_EVENTGEN_FACTS

Domain	Category	Event	Fact	JSON Path
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_CUSTNAME	$.accountDetailsModelStream.customerName
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_CUSTNO	$.accountDetailsModelStream.customerNumber
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTBASICDETAILS	$.accountDetailsModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_CHEQUEBOOK	$.accountDetailsModelStream.chequeBookModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTSTATUS	$.accountDetailsModelStream.accountStatusModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTFEATURES	$.accountDetailsModelStream.accountFeaturesModelStreams
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_INTERESTDETAILS	$.accountDetailsModelStream.interestDetailsModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTSTATEMENTPREFERENCES	$.accountDetailsModelStream.accountStatementPreferencesModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTPREFERENCES	$.accountDetailsModelStream.accountPreferencesModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_LIMITS	$.accountDetailsModelStream.limitsModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTADDRESS	$.accountDetailsModelStream.accountAddressModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_ACCOUNTMIS	$.accountDetailsModelStream.accountMisModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_PROVISIONINGANDGL	$.accountDetailsModelStream.provisioningAndGlModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_DS_MULTICURRENCYACCOUNT	$.accountDetailsModelStream.multiCurrencyAccountModelStream
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTBASICDETAILS	$.accountDetailsModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_CHEQUEBOOK	$.accountDetailsModelStream.chequeBookModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTSTATUS	$.accountDetailsModelStream.accountStatusModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTFEATURES	$.accountDetailsModelStream.accountFeaturesModelStreams.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_INTERESTDETAILS	$.accountDetailsModelStream.interestDetailsModelStream.isDsModified

Table 19-5   (Cont.) CMC_TM_EVENTGEN_FACTS

Domain	Category	Event	Fact	JSON Path
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTSTATEMENTPREFERENCES	$.accountDetailsModelStream.accountStatementPreferencesModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTPREFERENCES	$.accountDetailsModelStream.accountPreferencesModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACCLOSE	F_EDP_AUDIT_KEY	$.accountDetailsModelStream.accountNumber
CDDAPP	NONFINANCIAL	ACCLOSE	F_ACCOUNT_TIMESTAMP	$.accountDetailsModelStream.checkerDtStamp
CDDAPP	NONFINANCIAL	ACCREATE	F_EDP_AUDIT_KEY	$.accountDetailsModelStream.accountNumber
CDDAPP	NONFINANCIAL	ACCREATE	F_ACCOUNT_TIMESTAMP	$.accountDetailsModelStream.checkerDtStamp
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_LIMITS	$.accountDetailsModelStream.limitsModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTADDRESS	$.accountDetailsModelStream.accountAddressModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_ACCOUNTMIS	$.accountDetailsModelStream.accountMisModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_PROVISIONINGANDGL	$.accountDetailsModelStream.provisioningAndGlModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_ISMOD_DS_MULTICURRENCYACCOUNT	$.accountDetailsModelStream.multiCurrencyAccountModelStream.isDsModified
CDDAPP	NONFINANCIAL	ACMODIFY	F_EDP_AUDIT_KEY	$.accountDetailsModelStream.accountNumber
CDDAPP	NONFINANCIAL	ACMODIFY	F_ACCOUNT_TIMESTAMP	$.accountDetailsModelStream.checkerDtStamp
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_CLOSURE_DATE	$.closureDate
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_NO	$.accountNumber
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_STATUS	$.accountStatus
CDDAPP	NOTICES	ACCOUNTSTATUS	F_CLOSURE_REASON	$.closureReason
CDDAPP	NOTICES	ACCOUNTSTATUS	F_CUST_NO	$.accountBasicDetails.customerNumber
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_NAME	$.accountBasicDetails.accountName
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_TYPE	$.accountBasicDetails.accountType
CDDAPP	NOTICES	ACCOUNTSTATUS	F_CUST_NAME	$.data.shortName

Table 19-5   (Cont.) CMC_TM_EVENTGEN_FACTS

Domain	Category	Event	Fact	JSON Path
CDDAPP	NOTICES	ACCOUNTSTATUS	F_CUST_TYPE	$.data.partyType
CDDAPP	NOTICES	ACCOUNTSTATUS	F_CUST_TYPE	$.data.partyType
CDDAPP	NOTICES	ACCOUNTSTATUS	F_EDP_AUDIT_KEY	$.accountNumber
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_REACTIVE_DATE	$.activeUpdDate
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_INACTIVE_DATE	$.inActiveUpdDate
CDDAPP	NOTICES	ACCOUNTSTATUS	F_ACC_DORMANT_DATE	$.dormantUpdDate
CDDAPP	NOTICES	AMOUNTBLOCK	F_ACC_NO	$.amountBlockResponseDetails[*].accNo
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_AMOUNT	$.amountBlockResponseDetails[*].outStandingBlkAmt
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_DATE	$.txnInitDate
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_END_DATE	$.blockDate
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_EXPIRY_DATE	$.amountBlockResponseDetails[*].blockExpiryDate
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_STATUS	$.amountBlockResponseDetails[*].blockStatus
CDDAPP	NOTICES	AMOUNTBLOCK	F_CUST_NO	$.accountBasicDetails.customerNumber
CDDAPP	NOTICES	AMOUNTBLOCK	F_ACC_TYPE	$.accountBasicDetails.accountType
CDDAPP	NOTICES	AMOUNTBLOCK	F_ACC_NAME	$.accountBasicDetails.accountName
CDDAPP	NOTICES	AMOUNTBLOCK	F_CUST_TYPE	$.data.partyType
CDDAPP	NOTICES	AMOUNTBLOCK	F_CUST_NAME	$.data.shortName
CDDAPP	NOTICES	AMOUNTBLOCK	F_EDP_AUDIT_KEY	$.amountBlockResponseDetails[*].accNo
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_HOLD_CODE	$.amountBlockResponseDetails[*].holdCode
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_ACC_NUMBER	$.amountBlockResponseDetails[*].accNo
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_CUST_NO	$.accountBasicDetails.customerNumber
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_ACC_TYPE	$.amountBlockResponseDetails[*].blockType
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_ACC_NAME	$.accountBasicDetails.accountName
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_CUST_TYPE	$.data.partyType
CDDAPP	NOTICES	AMOUNTBLOCK	F_BLOCK_CUST_NAME	$.data.shortName

Table 19-6   List of Rules

Rule Code	Event	Description	Expression and Output
EVENT_RULDRTXN	ACTXN	Debit Transaction	(F_TXN_DRCRIND == D) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_TIMESTAMP
EVENT_RULCRTXN	ACTXN	Credit Transaction	(F_TXN_DRCRIND == C) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_TIMESTAMP
EVENT_RULMINDR	ACTXN	Minimum Debit Threshold	(F_TXN_DRCRIND == D) && (F_TXN_ACY_AMOUNT < 1000) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_TIMESTAMP
EVENT_RULMINCR	ACTXN	Minimum Credit Threshold	(F_TXN_DRCRIND == C) && (F_TXN_ACY_AMOUNT < 1000)) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_TIMESTAMP
EVENT_RULMAXDR	ACTXN	Maximum Debit Threshold	((F_TXN_DRCRIND == D) && (F_TXN_ACY_AMOUNT > 10000)) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_TIMESTAMP
EVENT_RULMAXCR	ACTXN	Maximum Credit Threshold	((F_TXN_DRCRIND == C) && (F_TXN_ACY_AMOUNT > 10000)) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_TIMESTAMP

Table 19-6 (Cont.) List of Rules

Rule Code	Event	Description	Expression and Output
EVENT_RULREVR	ACTXN	Accounting Transaction Reversal	(F_TXN_REVERSAL == true) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_ACREFNO | F_TXN_REVERSAL | F_TXN_TIMESTAMP
EVENT_RULODLMUTL	ACTXN	Overdraft Limit Utilization	(F_TXN_ODUTILIZEDAMOUNT > 0) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_ACREFNO | F_TXN_ODUTILIZEDAMOUNT | F_TXN_TIMESTAMP
EVENT_RULNEGBAL	ACTXN	Negative Balance Threshold	(F_TXN_CURRENTBALANCE < 0) Output: F_TXN_ACCOUNT_BRANCH | F_TXN_ACCOUNT_CURRENCY | F_TXN_ACCOUNT_NO | F_TXN_ACY_AMOUNT | F_TXN_CUSTOMER_NO | F_TXN_DRCRIND | F_TXN_VALUEDATE | F_TXN_ACREFNO | F_TXN_CURRENTBALANCE | F_TXN_TIMESTAMP
EVENT_RULACLOS	ACCLOSE	Account Closure	(F_ACCOUNT_TYPE == S) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_ACCOUNT_CUSTNO | F_ACCOUNT_CUSTNAME | F_ACCOUNT_CURRENCY | F_ACCOUNT_CLASS | F_ACCOUNT_NAME | F_ACCOUNT_TYPE | F_ACCOUNT_OPENDATE
EVENT_RULCACRE	ACCREATE	Checking Account Creation	(F_ACCOUNT_TYPE == U) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_ACCOUNT_CUSTNO | F_ACCOUNT_CUSTNAME | F_ACCOUNT_CURRENCY | F_ACCOUNT_CLASS | F_ACCOUNT_NAME | F_ACCOUNT_TYPE | F_ACCOUNT_OPENDATE

Table 19-6   (Cont.) List of Rules

Rule Code	Event	Description	Expression and Output
EVENT_RULSAC RE	ACCREATE	Savings Account Creation	(F_ACCOUNT_TYPE == S) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_ACCOUNT_CUSTNO | F_ACCOUNT_CUSTNAME | F_ACCOUNT_CURRENCY | F_ACCOUNT_CLASS | F_ACCOUNT_NAME | F_ACCOUNT_TYPE | F_ACCOUNT_OPENDATE
EVENT_RULCAM OD	ACMODIFY	Checking Account Modification	(F_ACCOUNT_TYPE == U) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_ACCOUNT_CUSTNO | F_ACCOUNT_CUSTNAME | F_ACCOUNT_CURRENCY | F_ACCOUNT_CLASS | F_ACCOUNT_NAME | F_ACCOUNT_TYPE | F_ACCOUNT_OPENDATE
EVENT_RULSAM OD	ACMODIFY	Savings Account Modification	(F_ACCOUNT_TYPE == S) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_ACCOUNT_CUSTNO | F_ACCOUNT_CUSTNAME | F_ACCOUNT_CURRENCY | F_ACCOUNT_CLASS | F_ACCOUNT_NAME | F_ACCOUNT_TYPE | F_ACCOUNT_OPENDATE
EVENT_MODACA DDR	ACMODIFY	Account Address Modification	(F_ISMOD_DS_ACCOUNTADDRESS == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTADDRESS
EVENT_MODACB SDTL	ACMODIFY	Account Basic Details Modification	(F_ISMOD_DS_ACCOUNTBASICDETAIL S == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTBASICDETAILS
EVENT_MODACF TR	ACMODIFY	Account Features Modification	(F_ISMOD_DS_ACCOUNTFEATURES == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTFEATURES
EVENT_MODAC MIS	ACMODIFY	Account MIS Modification	(F_ISMOD_DS_ACCOUNTMIS == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTMIS
EVENT_MODACP REF	ACMODIFY	Account Preferences Modification	(F_ISMOD_DS_ACCOUNTPREFERENCE S == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTPREFERENCES

Table 19-6   (Cont.) List of Rules

Rule Code	Event	Description	Expression and Output
EVENT_MODACS TMPRF	ACMODIFY	Account Statement Preferences Modification	(F_ISMOD_DS_ACCOUNTSTATEMENTP REFERENCES == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTSTATEMENTPREFEREN CES
EVENT_MODACS TAT	ACMODIFY	Event Description: Account Status Modification	(F_ISMOD_DS_ACCOUNTSTATUS == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_ACCOUNTSTATUS
EVENT_MODACC HQBK	ACMODIFY	Account Cheque Book Modification	(F_ISMOD_DS_CHEQUEBOOK == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_CHEQUEBOOK
EVENT_MODACI NTDTL	ACMODIFY	Account Interest Details Modification	(F_ISMOD_DS_INTERESTDETAILS == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_INTERESTDETAILS
EVENT_MODACL IMITS	ACMODIFY	Account Limits Modification	(F_ISMOD_DS_LIMITS == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_LIMITS
EVENT_MODAC MCYACC	ACMODIFY	Multicurrency Account Details Modification	(F_ISMOD_DS_MULTICURRENCYACCO UNT == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_MULTICURRENCYACCOUNT
EVENT_MODACP ROVGL	ACMODIFY	Account Provisioning and GL Modification	(F_ISMOD_DS_PROVISIONINGANDGL == Y) Output: F_ACCOUNT_NO | F_ACCOUNT_BRANCH | F_DS_PROVISIONINGANDGL
EVENT_RULCHQ CRE	CHQBOOK	Cheque Book Creation	((F_CHQBK_TYPE == Internal) || (F_CHQBK_TYPE == External)) Output: F_CHQBK_ACCDOMAIN | F_CHQBK_ACCOUNTNO | F_CHQBK_BRANCH | F_CHQBK_CHQLEAVES | F_CHQBK_CURRENCY | F_CHQBK_DELIVERYMODE | F_CHQBK_FIRSTCHEQUENO | F_CHQBK_ORDERDATE | F_CHQBK_ORDERDTLS | F_CHQBK_REQSTATUS | F_CHQBK_TYPE | F_CHQBK_TIMESTAMP

Table 19-6   (Cont.) List of Rules

Rule Code	Event	Description	Expression and Output
EVENT_CHQBOOK_STATUS_UPDATE	CHQBOOK	Check book request status change event	(((F_CHQBK_REQSTATUS == Delivered) || (F_CHQBK_REQSTATUS == Destroyed)) || (F_CHQBK_REQSTATUS == Closed)) Output: F_CHQBK_ACCDOMAIN | F_CHQBK_ACCOUNTNO | F_CHQBK_BRANCH | F_CHQBK_REQSTATUS | F_CHQBK_FIRSTCHEQUENO | F_CHQBK_DELIVERY_DATE | F_CHQBK_REQUEST_MODE
EVENT_RULSTPCRE	STOPPAY	Stop Payment Creation	(F_STPY_TYPE == C) Output: F_STPY_ACCDOMAIN | F_STPY_ACCOUNTNO | F_STPY_AMOUNT | F_STPY_BRANCH | F_STPY_CURRENCY | F_STPY_EFFECTIVEDATE | F_STPY_ENDCHEQUENO | F_STPY_RECORDSTATUS | F_STPY_STARTCHEQUENO | F_STPY_STOPPAYMENTNO | F_STPY_TYPE
EVENT_RULSTPREV	STOPPAY	Stop Payment Revocation	(F_STPY_RECORDSTATUS == C) Output: F_STPY_ACCDOMAIN | F_STPY_ACCOUNTNO | F_STPY_AMOUNT | F_STPY_BRANCH | F_STPY_CURRENCY | F_STPY_EFFECTIVEDATE | F_STPY_ENDCHEQUENO | F_STPY_RECORDSTATUS | F_STPY_STARTCHEQUENO | F_STPY_STOPPAYMENTNO | F_STPY_TYPE
EVENT_ACC_ACTIVE	ACCOUNTSTATUS	Account status change to active event	(F_ACC_STATUS == N) Output: F_ACC_NO | F_ACC_STATUS | F_ACC_REACTIVE_DATE
EVENT_ACC_INACTIVE	ACCOUNTSTATUS	Account status change to inactive event	(F_ACC_STATUS == I) Output: F_ACC_NO | F_ACC_STATUS | F_ACC_INACTIVE_DATE
EVENT_ACC_DORMANT	ACCOUNTSTATUS	Account status change to dormant event	(F_ACC_STATUS == Y) Output: F_ACC_NO | F_ACC_STATUS | F_ACC_DORMANT_DATE
EVENT_BLOCK	AMOUNTBLOCK	Amount Block	(F_BLOCK_ACC_TYPE != null) Output: F_ACC_NO | F_BLOCK_STATUS | F_BLOCK_AMOUNT | F_BLOCK_DATE

20

Operations

Operations menu allows the configuration of banking application properties.

This topic contains the following subtopics:

- [Operations - Application Properties](#)
  This topic describes the systematic instructions to specify the Application Properties.

- [Operations - Refresh Cache](#)
  This topic describes the systematic instructions to specify the Refresh Cache details.

- [Operations - Evict Cache](#)
  This topic describes the systematic instructions to specify the Evict Cache details.

20.1 Operations - Application Properties

This topic describes the systematic instructions to specify the Application Properties.

1. Click **Operations**, and under **Operations**, click **Application Properties**.

   The **Application Properties** page displays.
   The application properties page allows the specification of the following properties:

   - Post Processing

   - Transaction

   - L2 Cache

   - OBRH

   - Integration

   > ⓘ **Note**
   >
   > Clicking the vertical tabs on the left of the page display the related properties.

2. Specify the Application Post Processing properties.

   a. Click **Post Processing**.

   The Post Processing properties display.

Figure 20-1   Application Post Processing Properties

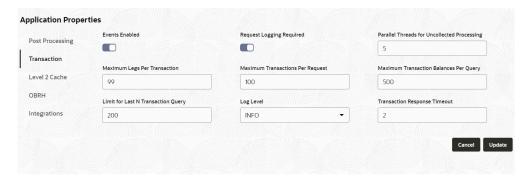b.   Specify the properties described in the following table.

Table 20-1   Post Processing Properties - Field Description

Field Name	Description
Enabled	Toggle this option **On** to enable post processing.
Statement Enabled	Toggle this option **On** to enable statement generation.
Fetch Size	The size of each post processing data chunk on each fetch cycle.
Maximum Job Count	The maximum number of jobs allowed in each post processing call.
Retry Count	The number of retries allowed when a fetch fails.

3.   Specify the Application Transaction properties.

a.   Click **Transaction**.

The Transaction properties display.

Figure 20-2   Application Transaction Properties

b.   Specify the properties described in the following table.

Table 20-2   Transaction Properties - Field Description

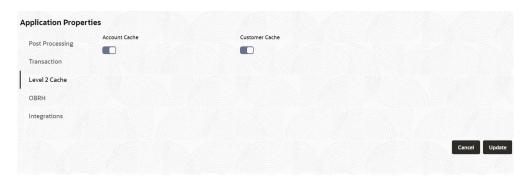| Field Name	Description
Events Enabled	Toggle this option **On** to enable transaction events.
Request Logging Required	Toggle this option **On** to enable transaction logs.

Table 20-2   (Cont.) Transaction Properties - Field Description

Field Name	Description
Parallel Threads for Uncollected Processing	Specify the parallel threads for uncollected processing.
Maximum Legs Per Transaction	Specify the maximum number of legs per transaction.
Maximum Transaction Per Request	Specify the maximum number of transactions allowed per request.
Maximum Transaction Balance Per Query	Specify the maximum transaction balance per query.
Limit for Last N Transactions	Specify the number of previous transactions to be considered for logging.
Log Level	Specify the log level to capture the appropriate details in the information logs.
Transaction Response Timeout	Specify the transaction response timeout.

4. Specify the Application L2 Cache details.

   a. Click the **L2 Cache** tab.

   The related properties display.

Figure 20-3   Application L2 Cache properties

b. Specify the properties described in the following table.

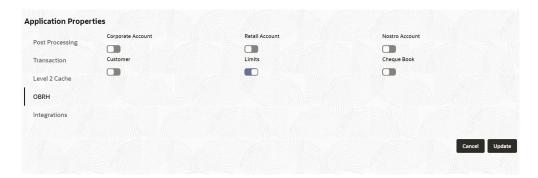**Table 20-3   L2 Cache Properties - Field Description**

Field Name	Description
Account Cache	Toggle this option **On** to enable Account caching.
Customer Cache	Toggle this option **On** to enable Customer caching.

5. Specify the Application OBRH (Oracle Banking Routing Hub) details.

   a. Click the **OBRH** tab.

   The related properties display.

Figure 20-4   Application OBRH Properties

b. Specify the properties described in the following table.

Table 20-4   OBRH Properties - Field Description

Field Name	Description
Corporate Account	Toggle this option **On** to enable the Corporate Accounts to use the Oracle Banking Routing Hub.
Retail Account	Toggle this option **On** to enable Retail Accounts to use the Oracle Banking Routing Hub.
Nostro Account	Toggle this option **On** to enable Nostro Accounts to use the Oracle Banking Routing Hub.
Customer	Toggle this option **On** to enable Corporate Customers to use the Oracle Banking Routing Hub.
Limits	Toggle this option **On** to enable limits to be routed through the hub.
Cheque Book	Toggle this option **On** to enable Cheque details to be routed through the hub.

6. Specify the Application Integration details.

   a. Click the **Integrations** tab.

   The related properties display.

Figure 20-5   Application Integrations Properties

b. Specify the properties described in the following table.

Table 20-5   OBRH Properties - Field Description

Field Name	Description
RTL User Id	Specify the User Id to be used when querying real time limits.
Limits User Id	Specify the User Id to be used when querying limits.

7. Click **Update**.

The application properties specified are updated in the system.

20.2 Operations - Refresh Cache

This topic describes the systematic instructions to specify the Refresh Cache details.

1. Click **Operations**, and under **Operations**, click **Refresh Cache**.

The **Refresh Cache** page displays.

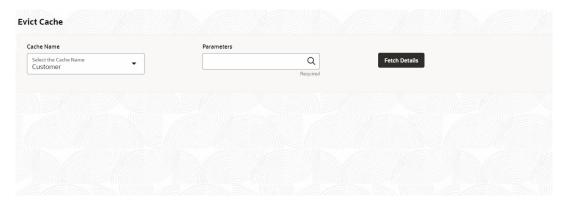**Figure 20-6   Refresh Cache**

2. Select the **Cache Name** from the drop-down list and specify the appropriate parameters and actions as described in the following table.

Table 20-6   Actions Description table

Cache Name	Description
Currency	Select **Currency** to specify a currency cache.
Error Message	Select **Error Message** to specify error messages to cache.
Override Domains	Select **Override Domains** to specify override domains to cache.
Hold Code	Select **Hold Code** to specify hold code to cache.
Source Code	Select **Source Code** to specify source code to cache.
Transaction Code	Select **Transaction Code** to specify transaction code to cache.
Queue	Select **Queue** to specify queue to cache.

3. Click **Refresh**.

Based on the parameter selection, the fetched records are getting refreshed in the cache.

20.3 Operations - Evict Cache

This topic describes the systematic instructions to specify the Evict Cache details.

1. Click **Operations**, and under **Operations**, click **Evict Cache**.

   The **Evict Cache** page displays.

Figure 20-7   Evict Cache

2. Select the **Cache Name** from the drop-down list and specify the appropriate parameters and actions as described in the following table.

Table 20-7   Cache - Description

Cache Name	Description
Customer	Select **Customer** to specify a customer cache.
Account	Select **Account** to specify a account cache.
Branch	Select **Branch** to specify a branch cache.
Currency	Select **Currency** to specify a currency cache.
Error Message	Select **Error Message** to specify error messages to cache.
Override Domains	Select **Override Domains** to specify override domains to cache.
Hold Code	Select **Hold Code** to specify hold code to cache.
Source Code	Select **Source Code** to specify source code to cache.
Transaction Code	Select **Transaction Code** to specify transaction code to cache.
Queue	Select **Queue** to specify queue to cache.

3. When you select a **Cache Name**, the **Parameters** field gets enabled.

Figure 20-8   Evict Cache - View

4. Specify the properties described in the following table.

Table 20-8   Cache - Description

Cache Name	Description
Customer	Select **Customer** to specify a customer cache.
Parameters	Specify the **Parameter** field to fetch the customer details.

5. You click **Fetch Details** after specifying the **Parameters** field, and you obtain the cached customer details.

6. Click **Evict**.

Based on the specified parameters, the records which are fetched are getting evicted from the cache.

Index