

Oracle® Banking Corporate Accounts Cloud Service

Corporate Accounts User Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Purpose

The **Corporate Accounts User Guide** helps to understand the functionality of **Oracle Banking Corporate Accounts Cloud Service**. It provides an overview of the product and instructions for creating and maintaining a corporate account.

Audience

This user guide is intended for the following end Users / User Roles in the Bank.

Table 1 User Roles

User Role	Function
Back office clerk	Input functions for contracts
Back office managers/officers	Authorization functions
Product Managers	Product definition and authorization
End of Day operators	Processing during End of Day / Beginning of Day
Financial Controller/Product Managers	Generation of reports

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Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Related Documents

The related documents are as follows:

- *Oracle Banking Getting Started User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Security Management System User Guide*
- *Account Configurations User Guide*
- *EOD Configuration User Guide*

Basic Actions

This basic actions that can be performed on a screen are described in the following table.

Table 2 Basic Actions

Action	Description
Approve	Approve the initiated record. This option displays when the user clicks Authorize .
Audit	View the maker details, checker details, and record status.

Table 2 (Cont.) Basic Actions

Action	Description
Authorize	Authorize the record created. A maker of the screen is not allowed to authorize the record. Only a checker can authorize a record, created by a maker.
Cancel	Cancel the performed action.
Close	Close a record. This action is available only when a record is created.
Collapse All	Hide the details in the sections. This option displays when the user clicks Compare .
Compare	View the comparison through the field values of old record and the current record. This option displays in a widget when the user clicks Authorize .
Confirm	Confirm the performed action.
Expand All	Expand and view all the details in a section. This option displays when the user clicks Compare .
New	Add a new record. When the user clicks New , the system displays a new record to specify the required data.
OK	Confirm the details on the screen.
Reject	Reject the record created. A maker of the screen is not allowed to reject the record. Only a checker can reject a record, created by a maker.
Save	Save the details entered or selected in the screen.
Unlock	Update the details of an existing record. System displays an existing record in the editable mode.
View	View the record details in a particular modification stage. This option displays in the widget when the user clicks Authorize . This option is also displayed in the Tile menu.
View Difference only	View a comparison through the field element values of old record and the current record, which has undergone changes. This option is displayed when the user clicks Compare .

 **Note:**

The user must specify values for all the mandatory fields and they are marked as **Required** in the User Interface.

Acronyms and Abbreviations

The list of the acronyms and abbreviations that are used in this guide are as follows.

Table 3 Abbreviations

Abbreviation	Definition
AUF	Advance Against Uncollected Funds
BBAN	Basic Bank Account Number
DDA	Demand Deposit Account
EAC	External Account Check
ECA	External Credit Approval

Table 3 (Cont.) Abbreviations

Abbreviation	Definition
EFTA	Electronic Fund Transfer Act
EOD	End of Day
IBAN	International Bank Account Number
KYC	Know Your Customer
LOV	List of Values
NPA	Non Performing Asset

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Symbols and Icons

This guide has the following list of symbols and icons.

Table 4 Symbols and Icons - Common











Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search
	Open a list
	Date Range
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record

Table 4 (Cont.) Symbols and Icons - Common












Symbol/Icon	Function
	Navigate to the next record
	Grid view
	List view
	Refresh
	Click this icon to add a new row.
	Click this icon to delete a row, which is already added.
	Calendar
	Alerts
	Unlock Option
	View Option
	Reopen Option

Table 5 Symbols and Icons – Audit Details





Symbol/Icon	Function
	A user
	Date and time
	Unauthorized or Closed status
	Authorized or Open status

Table 5 (Cont.) Symbols and Icons – Audit Details








Symbol/Icon	Function
	Rejected status

Table 6 Symbols and Icons - Widget

Symbol/Icon	Function
	Open status
	Unauthorized status
	Rejected status
	Closed status
	Authorized status
	Modification Number

1

Introduction

Oracle Banking Corporate Accounts Cloud Service provides best-in-class corporate banking capabilities. It offers an integrated solution built on a cloud-native microservices architecture and offers comprehensive account creation and life cycle capability essential for Corporate Accounts.

The Oracle Banking Corporate Accounts user guide describes the processes and procedures to create various demand deposit accounts, namely Savings and Checking or Current Accounts. It details all account operations and activities allowed in a corporate account. The guide includes the Corporate Account configurations and a detailed view of the various account activities, such as Enquiry Services and Transactions supported for the account.

2

Corporate Account Configurations

Before creating Corporate Customer Accounts, use Corporate Account Configurations to configure Interest and Charges and Account Class. These configurations are a prerequisite to creating Corporate Accounts.

This topic contains the following **Configurations** as subtopics:

- [Interest and Charges](#)
This topic provides information about various maintenance's used to calculate the Interest and charges in the system.
- [Account Class](#)
Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. You can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

2.1 Interest and Charges

This topic provides information about various maintenance's used to calculate the Interest and charges in the system.

Interest is computed and applied on accounts having balances. The system uses the Interest component to calculate the interest accrued on such accounts. Setting up the Interest component is a one-time activity.

The system auto-computes the interest it applies to all the balance type accounts. Interest is calculated using the interest rules defined by the user to suit the requirements of the bank.

For more information, refer to the *Interest and Charges User Guide*.

2.2 Account Class

Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. You can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

For example, you can define groups called *CORCUR* for corporate current accounts, *CORMCU* for corporate multi-currency current accounts, and *INDLSB* for local currency savings accounts held by individuals.

Each group is called an Account Class and maintained using the Account Class screen. Account class contains attributes common to all the accounts in the class, such as the General Ledger lines to which the accounts in this class report and facilities given to the account holders (Checkbook, ATM, limits, and similar attributes).

Before you create an Account Class, you must complete the following configurations:

- Configure the various Status Codes applicable to the accounts in the account class. For more information, see the topic **Status Code** in the *Account Configuration User Guide*.

- Configure Rules and Facts so that the required rules to determine the status of an account are available when the option Automatic Account Status Update is enabled. For more information, see the topic **Rules Framework** in the *Oracle Banking Common Core User Guide*.
- Configure the Customer GLs to account for the debit and credit balances of the accounts based on the Account Status. For more information, see the topic **Customer GL** in the *Account Configuration User Guide*.
- Configure the MIS Group and MIS Class to which the Accounts under the Account Class should belong. For more information, see the topic **MIS Code** in the *Oracle Banking Common Core User Guide*.
- Configure the Interest and Charge Products and related configurations to link to the Account Class and default to the Accounts in the Account Class. For more information, see the *Interest and Charges User Guide*.
- Configure the Source Code. For more information, see the topic **Source Code** in the *Account Configuration User Guide*.
- Configure Non-Financial Activity Code for an external source code if non-financial activity determines the dormancy state of accounts in the account class. For more information, see the topic **Non-Financial Activity Code** in the *Account Configuration User Guide*.

 **Note:**

Non-Financial Activity codes are factory shipped for the Oracle Banking Accounts source code.

The definitions and features of an Account class are captured in the following sub-screens.

- **Basic Details**
- **Features**
- **Preferences**
- **Limits**
- **Interest**
- **MIS Details**
- **GL Reporting Details**
- **Statement Preferences**
- **Status Rule Definition**

This topic contains the following subtopics:

- [Create Account Class](#)
This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.
- [View Account Class](#)
This topic describes the systematic instructions to view the list of configured account classes.

2.2.1 Create Account Class

This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.

1. Click **Corporate Account Configurations**, under **Corporate Account Configurations**, click **Account Class**.
2. Under **Account Class**, click **Create**.

The **Create** page displays the **Basic Details** screen.

Figure 2-1 Create Account Class - Basic Details

Note:

The Fields with the asterisk marks are mandatory.

3. Specify the fields on the **Basic Details** screen.

Table 2-1 Basic Details- Field Description

Field	Description
Account Class	Specify an identification code for the account class. Use the identification code to specify this class during the creation of a corporate account.
Description	Provide a brief description of the account class.
Account Type	Specify the type of the account from the following: <ul style="list-style-type: none"> • Savings • Current

Table 2-1 (Cont.) Basic Details- Field Description

Field	Description
Account Code	Specify the account code consisting of up to four characters. Banks determine the assignment of account classes to various account codes. The customer account mask can contain an account class or an account code. If the customer account mask is configured with an account code, it replaces the value in the account number.
Validity	Specify the validity period of the account class by entering the start and end dates. The end date is optional.

- Click **Next**.
The **Features** screen displays.

Figure 2-2 Create Account Class- Features

- Specify the account features to enable in this account class.

Note:

By default, all the features are switched **OFF**. To enable a feature toggle the switch on a feature field to **ON**.

Table 2-2 Features- Field Description





Field	Description
Limit Check Required	Enable this feature to specify that a limit check is performed to ensure sufficient funds are available in the account.
Available Balance Check Required	Enable this feature to allow the system to check for funds availability before posting a debit entry to customer accounts.
Referral Required	Enable this feature to specify whether a referral check is performed for accounts belonging to the account class. Therefore, the system checks the available balance (instead of the current balance) when performing referral checks for all transactions involving the account. When an account transaction results in an overdraft, the account and transaction details are sent to the referral queue.
Enable RTL	<p>Enable this feature to enable Real Time Liquidity (RTL) for the account.</p> <div style="border-left: 2px solid #0070C0; border-right: 2px solid #0070C0; border-bottom: 2px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>If RTL is enabled then the features Defer the Balance Update for Debit and Defer the Balance Update for Credit cannot be enabled.</p> </div>
Defer Balance Update For Debit	<p>Enable this feature to defer the balance update. When Defer the Balance Update for Debit is selected, the balance after debit transactions is updated at the end of the day (EOD).</p> <div style="border-left: 2px solid #0070C0; border-right: 2px solid #0070C0; border-bottom: 2px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>If Defer the Balance Update for Debit is enabled then the RTL feature cannot be enabled.</p> </div>
Defer Balance Update For Credit	<p>Enable this feature to defer the balance update for credit transactions. If Defer the Balance Update For Credit is selected, the balance after credit transactions is updated at the EOD.</p> <div style="border-left: 2px solid #0070C0; border-right: 2px solid #0070C0; border-bottom: 2px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>If Defer the Balance Update for Credit is enabled then the RTL feature cannot be enabled.</p> </div>
IBAN Required	Enable this feature if the accounts in this class require an International Bank Account Number (IBAN).
Multi-Currency Allowed	Enable this feature to allow an account to transact in multiple currencies. The allowed currencies are predefined.

Table 2-2 (Cont.) Features- Field Description

Field	Description
Currencies	Select the permitted currencies for a multi-currency account class. Select the required currency from the drop-down list. Alternatively, type to narrow the listed items and select the required currency.

 **Note:**


This field displays only when **Multi-Currency Allowed** is enabled.

6. Click **Next**.

The **Preferences** screen displays.

Figure 2-3 Create Account Class- Preferences

7. Specify the preferences for accounts in this account class.

 **Note:**

By default, all the preferences are disabled.

Table 2-3 Preferences- Field Description

Field	Description
ATM Required	Enable ATM facility on the accounts belonging to this account class.
Check Book Required	Enable Check Book facility on the accounts belonging to this account class.

Table 2-3 (Cont.) Preferences- Field Description

Field	Description
Auto-Reorder of Check Book	Enable this preference to replenish check book automatically when a few check leaves are left. This preference appears when Check Book Required is enabled.
Reorder Level	Specify the number of leaves remaining when a check book is auto-reordered.
Reorder Number of Leaves	Specify the number of leaves required in the issued check book.
Direct Banking Required	Enable this preference to allow direct banking facility to the accounts belonging to this class. When enabled, a new table is added with the following columns to capture channel details: <ul style="list-style-type: none"> • Banking Channel- Channels include Internet Banking, Interactive Voice Response, Mobile, ATM, Credit Card, and so on. • Channel Name- This field displays the name of the banking channel. For example, Internet Banking is a direct banking channel that allows users to directly perform their banking transactions. • Remarks – Provide any remarks about the banking channel.

8. Add a Direct Banking Channel, if **Direct Banking Required** is enabled.
 - a. Click **+** to add a direct banking channel. A new row is added.
 - b. Double click the **Banking Channel** column to activate the row.
 - c. Click **Fetch** and select the required direct banking channel in the **Banking Channel** dialog.
 - d. The **Channel Name** is auto-populated.
 - e. Add any remarks on the banking channel in the **Remarks** column.
9. Click **Next**.
The **Create Page** displays the **Limits** screen.

Figure 2-4 Create Account Class- Limits

- Specify the fields on the **Limits** screen.

Table 2-4 Limits- Field Description

Field	Description
OD Facility Required	<p>Enable the OD (overdraft) facility to the accounts belonging to this account class. This facility is disabled by default.</p> <p> Note: The rest of the fields in this table display when the OD facility is enabled.</p>
Uncollected Funds Margin (%)	<p>Specify the margin in terms of the percentage to be held in the uncollected funds when the AUF (Advance against Uncollected Funds) limit is offered to an account. AUF margin should be between 0 to 100.</p> <p> Note: Decimal values with up to two decimal digits are allowed.</p>
Daylight Limit	<p>Enable Daylight limit for accounts with OD facility in this account class. It is disabled by default.</p> <p>Daylight limit primarily applies to intraday consumption. It is the limit up to which an overdraft is allowed for that business day. The daylight limit is added to a temporary overdraft to calculate the available balance when EOD is not in progress. Daylight limit is not considered during the EOD.</p>

Table 2-4 (Cont.) Limits- Field Description

Field	Description
Fund Utilization Sequence	<p>Specify the fund utilization sequence for accounts belonging to this account class in the table. The table contains the following columns:</p> <ul style="list-style-type: none"> • Source Code– This field specifies the source through which the transaction can be sent to an account. • Sequence– Specify one of two available values, <i>BDATL</i> and <i>BDATLV</i>. The letters in the sequence represent the following: <ul style="list-style-type: none"> – B (Balance)- Balance refers to clear balance available for debits at account. – D (Daylight Limit)- Daylight Limit is primarily meant for intraday consumption. Only one active limit is allowed at any point in time. – A- AUF Limit granted against uncollected funds available in the account. Only one active limit allowed at any point in time. – T (Temporary)- Temporary OD granted at the account. – L (Local)- Local Limit Facility refers to the local facility. Limits captured under the Line Linkage Details section. – V (Overline)- Refers to the overline utilization. • Description – The expanded specified sequence is populated.

11. Add a sequence if **Fund Utilization Sequence** is enabled.
 - a. Click **+**. A new row is added.
 - b. Double-click the **Source Code**.
 - c. Select the required **Source Code**.
 - d. Select the required sequence from the drop-down list.
 - e. The Description field is auto-populated based on the specified sequence.
12. Click **Next**.
The **Interest** screen displays.

Figure 2-5 Create Account Class- Interest

Action	Product Code	Currency Code	Open
	ICPO	GBP	<input type="checkbox"/>
	ICBD	USD	<input type="checkbox"/>

13. Specify the fields on **Interest** Screen.

Note:

For more information on the fields, see the field description table below.

Select the interest product codes that apply to accounts based on this account class. Multiple interest product codes can be applied to the accounts. Each interest product code is associated with an interest rule. The interest rule encapsulates the logic to calculate interest. When an interest product code is applied to an account, interest is calculated according to the interest rule definition. The accounting rule can be general conditions or specific conditions.

An example of a general condition rule can be to pay credit interest on the balance of a current account and charge debit interest when the account lapses into a debit balance. To achieve this, use two product codes (one for credit interest and one for debit interest).

Select the product(s) that applies to the account for which you are defining special conditions. Special conditions for an account can be defined only if the account class of the account has general conditions defined for the product. Therefore, a pick list that selects products that define special conditions includes products that meet any of the following conditions:

- A General Condition is defined for the product and account class combination.
- The product is defined as a special-conditions-only product.

For example, special conditions could be a different set of debit interest rates for the first 15 days of a month and the remaining days of the month.

Table 2-5 Interest- Field Description

Field	Description
Interest Required	Enable this option to apply interest products on the accounts belonging to this account class. It is disabled by default. Enabling this option displays the Interest selection table.

14. Add an interest product code, if **Interest Required** is enabled.
 - a. Click **+**.
A new row is added with the below columns.
 - **Product Code**– Specify the interest product code you want to apply to the accounts in the account class.
 - **Currency Code**- Specify the currency to which the interest product code applies.
 - **Open** – Enable to activate the Product Code.
 - b. Double-click the **Product Code**.
The row is activated.
 - c. Click **Fetch** and select the product code from the **Product Code** dialog.
 - d. Click **Fetch** and select the currency code from the **Currency Code** dialog.
 - e. Toggle the **Open** switch to ON and enable the interest product.
15. Click **Next**.
The **MIS Details** tab displays.

Figure 2-6 Create Account Class- MIS Details

16. Specify the fields on the **MIS Details** Screen.

Table 2-6 MIS Details- Field Description

Field	Description
MIS Group	Specify the MIS group to associate with the Account Class.
Description	Describe the MIS group specified. This field is auto-populated.
MIS Class Code	Specify the MIS Class Code from the applicable MIS Classes in the MIS Group.
SECTOR	Specify the sector to be associated with the MIS Group.
SECTOR Description	Describes the Sector specified. This field is auto-populated.

17. Click **Next**.

The **GL Reporting Details** tab displays.


Figure 2-7 Create Account Class- GL Reporting Details

18. Specify the fields on the **GL Reporting Details** tab.

Note:

All balances of the specified account class are reported to the General Ledger (GL) identified as the Natural GL. Depending on the account balance's nature, you have the option to designate whether the balances should be recorded in the **Debit GL** or the **Credit GL**. For example, in the case of an accounting class related to overdrafts, the usual balance is a debit, while current accounts typically do not maintain a debit balance.

Table 2-7 GL Reporting Details - Field Description

Field	Description
Natural GL	The following values are available: <ul style="list-style-type: none"> • Debit • Credit
Status	Specify the status. <div style="border: 1px solid #0070c0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>At least one GL Line with the status Normal must be specified.</p> </div>
Description	This field is auto-populated with a description of the status specified.
Credit GL	Specifies the GL to which the account credit balance belongs.
Debit GL	Specify the GL to which the account debit balance belongs.

To add a new GL Line:

- a. Click **+**.
The **Add GL Lines** dialog displays.
- b. Specify the **Status** of the GL Line. Click **Fetch** and select the required status from the **Status** dialog.
- c. Specify the **Credit GL** and **Debit GL** lines. Click **Fetch** and select the required GL from the **Status** dialog.
- d. Click **Add**.
A new tile is added and displays the **GL Details**.

 **Note:**

Use the More Options menu on the top right of a tile to View, Edit, or Delete the GL Details.

19. Click **Next**.

The **Statement Preferences** tab displays.

Figure 2-8 Create Account Class- Statement Preferences

- Specify the fields on the **Statement Preferences** screen for the primary, secondary, and tertiary account statements.






Note:

The fields for **Primary Account Statement**, **Secondary Account Statement**, and **Tertiary Account Statement** are the same.

Table 2-8 Statement Preferences- Field Description

Field	Description
Statement Type	Specify the type of statement. The values are: <ul style="list-style-type: none"> None: Select this option if statements are not required for this account class. Summary: Select this option for a statement summary. Provide the frequency of statements, statement format, and the SWIFT format type (optional). Detailed: Select this option for a detailed statement. Provide the frequency of statements, statement format, and the SWIFT format type (optional).
Cycle	Specify the frequency of statements generated. Click the Calendar icon and select the frequency from the drop-down. Select from <i>Daily</i> , <i>Weekly</i> , <i>Fortnightly</i> , <i>Monthly</i> , <i>Quarterly</i> , <i>Semi-annual</i> , and <i>Annual</i> . Specify the weekday or day of the month, or the month for the statement cycle.

Table 2-8 (Cont.) Statement Preferences- Field Description

Field	Description
Statement Format	<p>Specify the format of the account statement. Click the Fetch icon to open the Statement Format dialog. Select the required format. The list displays statement formats allowed in the Common Core advice parameter.</p> <p> Note:</p> <p>This field is available only when Statement Type is <i>Summary</i> or <i>Detailed</i>.</p>
Swift Required	<p>Enable this option to generate the statement in the SWIFT format. This field is disabled by default.</p> <p> Note:</p> <p>This field is available only when Statement Type is <i>Summary</i> or <i>Detailed</i>.</p>
Swift Message Type	<p>Specify the SWIFT message type to deliver the statement. Currently, the MT940 and MT950 SWIFT message types are supported.</p> <p> Note:</p> <p>This field is available only when Swift Required is enabled.</p>
ISO Message Required	<p>Enable this option to generate the statement in the ISO format. This field is disabled by default.</p> <p> Note:</p> <p>This field is available only when Statement Type is <i>Summary</i> or <i>Detailed</i>.</p>
ISO Message Type	<p>Specify the ISO message type to deliver the statement. Currently, the CAMT053 ISO 20022 standard message type is supported.</p> <p> Note:</p> <p>This field is available only when Swift Required is enabled.</p>

21. Click **Next**.

The **Status Rule Definition** screen displays.

Figure 2-9 Create Account Class- Status Rule Definition

Action	Source Code	Description	Non-Financial Activity
	CDDAPP	Oracle Banking Account	ADDCHGREQ - Address Change request x AMTBLKREQ - Amount Block Request x STMTREQ - Adhoc Statement Requests x

22. Enable automatic status change and specify the rule definitions.

Note:

Enable this option to perform an automatic status change of accounts that use this account class. Automatic status change will require setting up the rule definitions to check the state of the account.

- a. Toggle the **Automatic Status Change** to **On**.
The **Rule Definition** section displays.
- b. Click **+** in the Rule Definition section.
The **Add Rule Definition** dialog displays.

Figure 2-10 Add Rule Definition

Table 2-9 Rule Definition- Field Description

Field	Description
Status	Specify the status for which the rule is defined. Click the search icon to open the Status window. Select the account status from the list and click to add the status in the field.
Sequence Number	Specifies the sequence number of the selected status and is auto-populated.
Rule ID	Specify the Rule ID to be associated with the status. Click the Fetch icon to open the Rule ID dialog. Select the required Rule ID.
Rule Preview	Displays a preview of the rules defined for the Rule ID.

- c. Click Fetch in the **Status** field and select the required status from the **Status** dialog.
- d. Click Fetch in the **Rule ID** field and select the required rule from the **Rule** dialog.
- e. Click **Save**.

The new rule definition tile is added to the Rule Definition section.

Table 2-10 Rule Definition Tile- Field Description

Field Name	Description
<Title>	The Status name displays as the title in the Tile header.
Sequence Number	Specifies the sequence number of the selected status and is auto-populated.
Rule ID	Specify the Rule ID to be associated with the status.
Rule Preview	Displays a preview of the rules defined for the Rule ID.



23. Set up the Dormancy Configurations.

 **Note:**

A bank can mark an account manually as dormant. To automatically mark an account as dormant, specify the rules that govern the account dormancy.

Specify the dormancy details:

Table 2-11 Dormancy Configuration- Field Description

Field	Description
Dormancy Application	<p>Indicate if the dormancy status for accounts belonging to the specified account class should be applied manually or automatically.</p> <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>To automatically monitor and apply the dormancy state of the account, provide the remaining details in the table.</p> </div>
Dormancy Days	<p>Specify the number of days an account can remain inactive before it is marked as dormant.</p>
Consider Non-financial Activity	<p>Indicate if the application should consider non-financial activities to determine the dormancy state of an account. For example, a check book request is a non-financial activity but is considered an account activity and prevents the account from becoming dormant.</p> <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>If this option is not enabled, then the Non-financial activities configured at the domain level apply. For more information, see Non-financial Activity in the <i>Oracle Banking Account Configuration User Guide</i>.</p> </div>
Activation Parameters	<p>Specify if a dormant account is activated manually or automatically. To automatically activate a dormant account, specify the activation parameters to monitor account activity. The following activation parameters are available for selection:</p> <ul style="list-style-type: none"> • Debit Financial Transactions- Any Debit transaction on the account makes the status of the account active. • Credit Financial Transactions- Any Credit transaction on the account makes the status of the account active. • Non-financial transactions- Any non-financial transaction on the account makes the account active.

24. Specify the activation parameters to be monitored.

- a. Specify the activation parameters to be monitored.
 - i. Click the multi-select drop-down field to display the available options. Alternatively, you can start typing to list the required value and select it.
 - ii. Select the required option.
 - iii. Perform the above steps to add more values.
 - b. Specify the Non-financial transaction activities, if **Non-financial transactions** is specified.
 - c. Click **+**.
Adds a new row to the table
 - d. Double-click the **Source Code**.
Activates the row and enables edit mode.
 - e. Click Fetch in the **Source Code** field and select the required **Source Code**.
The Description of the source code selected is auto-populated.
 - f. Click the **Non-financial Activity** field and select the required non-financial activities.
The non-financial activities that are configured on the system specified in the Source Code field should be considered in the source system before placing the account in a dormant state.
25. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.
The Account Class is created.

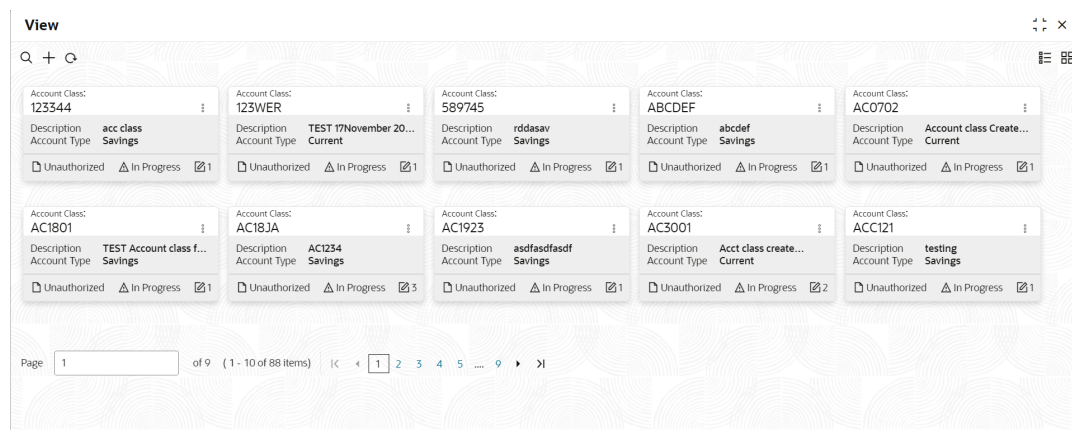
2.2.2 View Account Class

This topic describes the systematic instructions to view the list of configured account classes.

1. Click **Corporate Account Configurations**, under **Corporate Account Configurations**, click **Account Class**.
2. Under **Account Class**, click **View**.

The **View** page displays the Account Classes in the Tile view.

Figure 2-11 View Account Class Records - Tile View





Tip:





Click  or  to switch between the **Tile** view and the **List** view.

Table 2-12 View Account Class- Field Description

Field	Description
Account Class	Displays the Account Class name.
Description	Displays the description of the Account Class.
Account Type	Displays the type of the Account Class.
Status	Displays the status of the record.

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 2-13 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	<p>Delete a record.</p> <div style="border-left: 2px solid #0070C0; border-right: 2px solid #0070C0; border-bottom: 2px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>Once deleted, the record can no longer be used to define an entity. But entities already defined using the record can continue to use it.</p> </div>
Reopen	Reopen a closed record.
Authorize	<p>Authorize a record to make it active and available to define entities.</p> <div style="border-left: 2px solid #0070C0; border-right: 2px solid #0070C0; border-bottom: 2px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>Creator of a record cannot authorize the component. Another user with authorize permissions can.</p> </div>
Audit	Select to view the Maker, Checker, Status, and Modification Number of the record.
Errors and Overrides	Select to view all existing errors or warnings on the page.



Note:

The actions you can perform depend on your role and the record status.


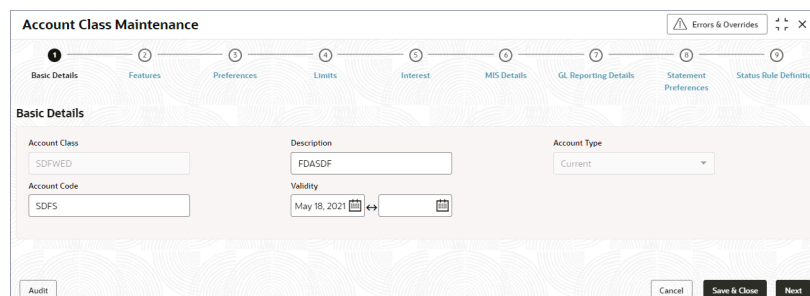
3. Unlock and update an Account Class.
 - a. Click  and select **Unlock**.
The **Basic Details** screen in the **Account Class Maintenance** page displays.

Figure 2-12 Unlock an Account Class



- b. Update the required fields on the **Basic Details** screen.

 **Note:**

To know more about updating the data entry screens and the field descriptions, see [Create Account Class](#).


- c. Click **Next** to move to the next data entry screen or click the required data entry screen listed at the top of the page.
 - d. Make the required changes in the selected data entry screens.
 - e. Click **Save & Close**.
The **Save and Close** confirmation dialog displays.
 - f. Enter desired remarks and click **Confirm**.
A toast message confirms that the record is saved successfully.
4. View the details of an Account Class.
 - a. Click  and select **View**.
The **Account Class Maintenance** page displays the account class data screens in tiles.

Figure 2-13 View an Account Class Details

Account Class Maintenance Errors & Overrides

Basic Details		Features		Preferences	
Account Class	Description	Limit Check Required	Referral Required	ATM	Yes
SDFWED	FDASDF	Yes	No	Cheque Book	Yes >
Account Type	Account Code	Available Balance Check Required	Enable RTL	Direct Banking	Yes >
Current	SDFS	Yes	No		
Validity From	Validity To	IBAN Required	Multi Currency Allowed		
May 18, 2021		Yes	No		
Limits		Interest		MIS Details	
Uncollected Funds Margin(%)	Daylight Limit	Interest Required		MIS Group	Description
5	Yes	Yes		MI1	Mygroup1
OD Facility Required					
Yes					
GL Reporting Details		Statement Preferences		Status Rule Definition	
NORM		Primary Statement Type	Summary >	Automatic Status Change	No
Description		Secondary Statement Type	Summary >	Dormancy Parameters	Dormancy Days
NORMAL STATUS		Tertiary Statement Type	N/A	Any	5
Credit GL	Debit GL				
05312023	05312023				

Audit

 **Note:**

Click the expand button at the top right of a tile or the > icon on details in a tile to display more information.

- b. Click the **Expand** button, if present, in a data screen tile.
The corresponding dialog displays all the information present in the data screen.
- c. Click >, if present for a detail, listed in a data screen tile.
A corresponding dialog displays all the information present in the data screen.

3

Corporate Account Enquiries

This topic contains the following **Enquiries** as subtopics:

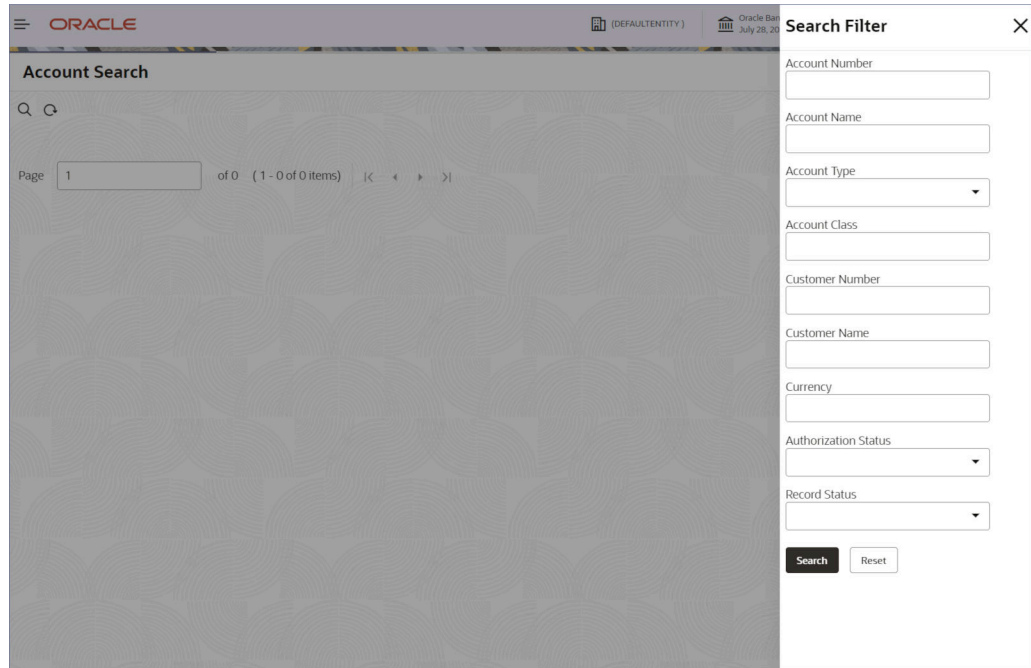
- [Account Search](#)
Search for Corporate accounts and view the account details by following the instructions provided in this topic. It provides a snapshot view of the account.
- [Accounting Enquiry](#)
The accounting enquiry page displays the details of the internal transactions booked on an account. List the accounting enquiry by following the instructions provided in this topic.
- [Amount Block Enquiry](#)
Enquire about the External Credit Approval (ECA) and legal blocks on an account by following the instructions provided in this topic.
- [Balance Enquiry](#)
Retrieve the account balance details by following the instructions provided in this topic.
- [Stop Payment Enquiry](#)
Enquire about the stop payment instructions issued on an account.

3.1 Account Search

Search for Corporate accounts and view the account details by following the instructions provided in this topic. It provides a snapshot view of the account.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Account Search**.
The **Account Search** page displays.
2. Click the **Search** icon at the top left of the page.
The **Search Filter** dialog displays.

Figure 3-1 Account Search



3. Specify some or all of the details on the **Search Filter** dialog to narrow your search results and find the required account.

 **Note:**

Click **Reset** to clear the filters and apply new filters.

Table 3-1 Account Search - Field Description

Field	Description
Account Number	Specify the account number.
Account Name	Specify the account name.
Account Type	Specify the account type from the drop-down list.
Account Class	Specify the account class.
Customer Number	Specify the CIF number of the customer.
Customer Name	Specify the customer name.
Currency	Specify the operating currency of the customer account.
Authorization Status	Specify the authorization status from the following: <ul style="list-style-type: none"> • Authorized • Unauthorized
Record Status	Specify the record status from the following: <ul style="list-style-type: none"> • Open • Closed • In Progress

4. Click **Search**.

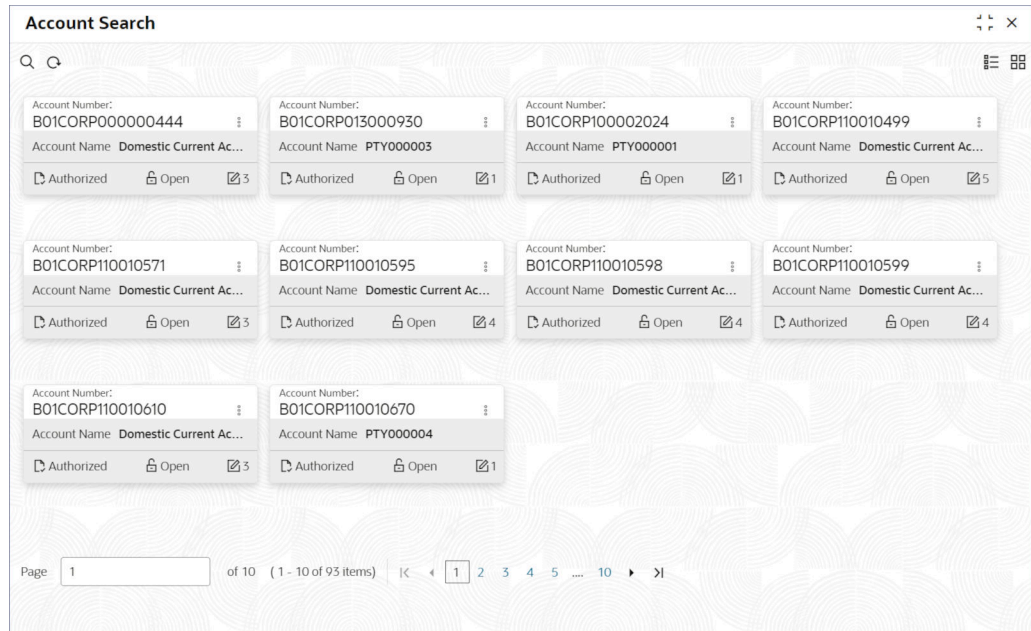
The **Account Search** page displays the accounts matching the search filters in the Tile view.



Tip:

Change the view between the **Tile** view and the **List** view, by selecting the options available from the top right corner of the page.

Figure 3-2 Account Search Results



Tip:

Click or to switch between the **Tile** view and the **List** view.

Table 3-2 Account Tile Details- Field Description



Field	Description
Account Number	Displays the account number.
Account Name	Displays the name of the account.
Status	Displays the status of the record.

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 3-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 3-3 (Cont.) Action Items Description

Action Item	Description
Delete	<p>Delete a record.</p> <p> Note:</p> <p>Once deleted, the record can no longer be used to define an entity. But entities already defined using the record can continue to use it.</p>
Reopen	<p>Reopen a closed record.</p>
Authorize	<p>Authorize a record to make it active and available to define entities.</p> <p> Note:</p> <p>Creator of a record cannot authorize the component. Another user with authorize permissions can.</p>
Audit	<p>Select to view the Maker, Checker, Status, and Modification Number of the record.</p>
Errors and Overrides	<p>Select to view all existing errors or warnings on the page.</p>

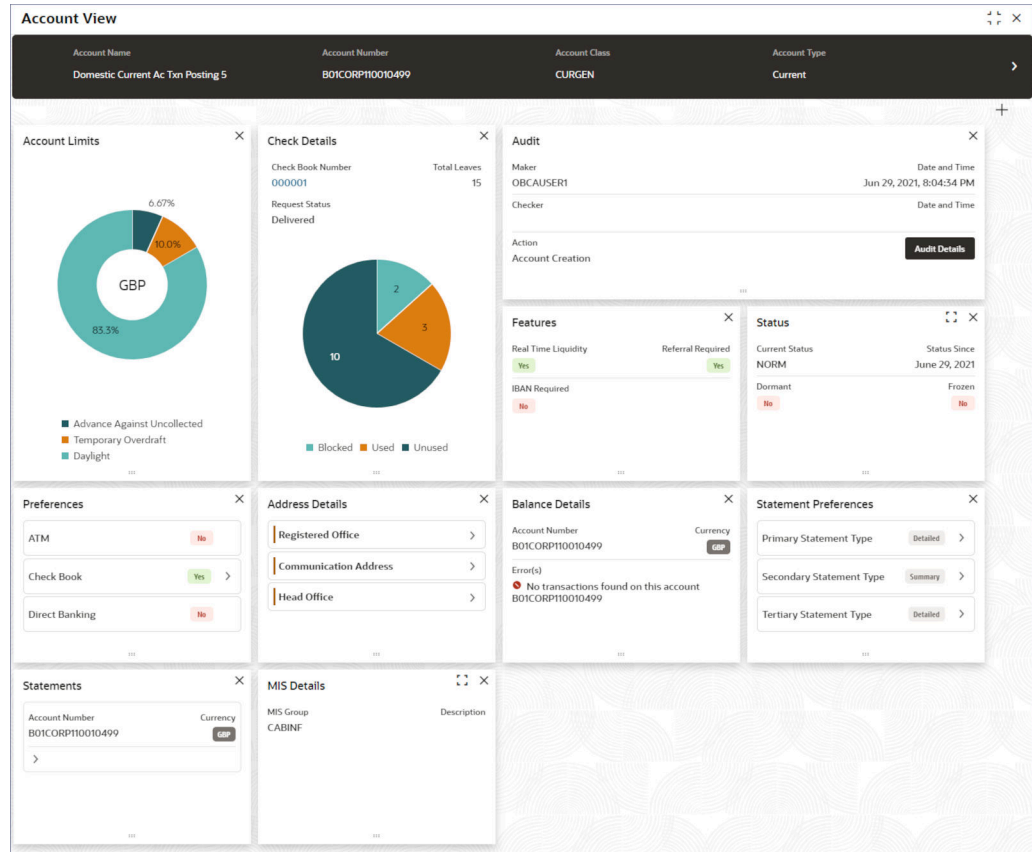
 **Note:**

The actions you can perform depend on your role and the record status.

- To view an Account details, click  and select **View**.

The Account View provides a comprehensive 360 degree of the Account details in different tiles also referred to as widgets. The basic details of the account are visible at the top of the page. The Widgets that display in the Account View depend on your user permissions.

Figure 3-3 Account Record Tile - View



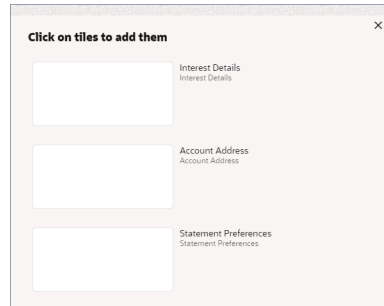
You can perform the following actions on each tile:

- Position the tiles on the page. Click and hold "::::" at the bottom of a tile, then drag and drop the tile to the required position.
- Click [] on a tile to view the field details in a pop-up dialog.
- Click the Scroll buttons to the left (<) and right (>) of a tile to scroll through the details.
- Hover over linked field values (blue text) or fields with the > icon and click the Hand icon that appears to view the field details in a pop-up dialog.

Note:

Actions available on a tile are context sensitive and not all actions are available on all tiles.

6. Add or Remove a tile from the page.
 - a. Click X at the top right of a tile.
The tile is removed from the page.
 - b. Click + at the top right of the page.
A dialog displays the tiles that are not present on the screen.

Figure 3-4 Add Tiles dialog

- c. Click the required tile.

The tile is added to the page.

The following sub-topics describe each tile in more detail.

- [Balance Details](#)
View the account balance details by following the instructions provided in this topic.
- [Address Details](#)
View the address details of an account by following the instructions provided in this topic.
- [Statements](#)
View the statement details of an account by following the instructions provided in this topic.
- [Statement Preferences](#)
View the statement preferences of an account by following the instructions provided in this topic.
- [Check Details](#)
View the check details of an account by following the instructions provided in this topic.
- [Account Limits](#)
View the limit details of an account by following the instructions provided in this topic.
- [Preferences](#)
View the preference details of an account by following the instructions provided in this topic.
- [Multi Currency Details](#)
View the Multi Currency account details by following the instructions provided in this topic.
- [Interest Configuration](#)
View the interest configuration details of an account by following the instructions provided in this topic.
- [MIS Details](#)
View the MIS details of an account by following the instructions provided in this topic.
- [Uncollected Funds](#)
View the uncollected funds in an account by following the instructions provided in this topic.
- [Audit](#)
View the audit details of the account creation and modification by following the instructions provided in this topic.
- [Status](#)
View the account status details by following the instructions provided in this topic.

- [Documents](#)
View the documents provided during the corporate account creation by following the instructions provided in this topic.
- [Signatories](#)
View the Signatories of an account by following the instructions provided in this topic.

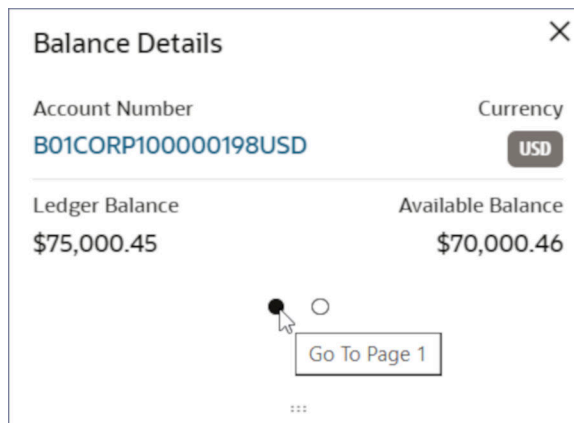
3.1.1 Balance Details

View the account balance details by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The Balance Details tile displays the balance information of the account. For a multi-currency account, it displays the balance details of the sub-accounts. You can scroll the different sub-accounts by clicking the page view dot icons on the tile as shown in the image below.

Figure 3-5 Balance Details Tile



1. View the account **Balances**.
 - a. Click the **Account Number** field value in the **Balance Details** tile.
The **Balance Details** dialog displays the **Balances** tab.

Figure 3-6 Balance Details- Balances tab

Balance Details

Account Number B01CORP100000899 Currency USD

Balances	Booked Dated	Value Dated	Accruals
Opening Balance (ACY)		Opening Balance (LCY)	
\$0.00		\$0.00	
Current Balance		Uncollected	
\$206,992.42		\$170,000.45	
ECA Blocked		Legal Blocked	
\$14,999.99		\$5,000.99	
Unauthorized Credit		Unauthorized Debit	
\$15,000.99		\$5,000.99	
Available			
\$1,990.00			

Table 3-4 Balance Details- Balances tab

Field/Column Name	Description
Opening Balance (ACY)	Opening balance in the primary account currency value.
Opening Balance (LCY)	Opening balance in the local currency.
Current Balance	Current balance in the account.
Uncollected	Uncollected funds that are applicable to the account. For example, a check deposit that is awaiting clearance.
ECA Blocked	Amount blocked in the account due to External Credit Approval (ECA) sought by external applications such as Liquidity Management applications.
Legal Blocked	Amount blocked in the account for legal obligations and requirements. For example, a minimum balance is to be maintained as per legal requirements.
Unauthorized Credit	Total amount of Credits that await authorization.
Unauthorized Debit	Total amount of Debits that are await authorization.
Available Balance	Available Balance represents the maximum amount of money that can be withdrawn. This excludes pending transactions, holds, and any other restrictions or blocks on the account.

- b. Click **Close** .
The **Balance Details** dialog closes.

2. View the **Booked Dated** balance details:
 - a. Click **Book Dated** tab.
 - b. Specify the date range to view the book dated transactions logged in the date range.
 - c. Click **Search**.
The **Booked Dated** tab displays the total book dated credit and debit turnover on a transaction date in the specified date range.

Figure 3-7 Balance Details- Booked Dated Tab

Balance Details

Account Number: B01CORP100000899 Currency: USD

Balances **Booked Dated** Value Dated Accruals

Date Range: June 30, 2021 ↔ June 30, 2021 Search

Opening Balance: \$-23,010.99 Closing Balance: \$-23,010.99

Date	Debit Turnover	Credit Turnover	Balances
Jun 29, 2021	\$25,110.98	\$2,099.99	\$-23,010.99

Close

Table 3-5 Booked Dated Balance Details

Field/Column Name	Description
Date Range	Specify the Start and End dates to determine the booked dated transactions.
Opening Balance	The account balance on the start date.
Closing Balance	The account balance on the end date.
Date	The date on which a book dated transaction occurred.
Debit Turnover	The total booked dated debit turnover on the specified date.
Credit Turnover	The total booked dated credit turnover on the specified date.

3. View the **Value Dated** balance details.
 - a. Click **Value Dated** tab.
 - b. Specify the date range to view the value dated transactions logged in the date range.

- c. Click **Search**.
The **Value Dated** tab displays the value dated credit and debit turnover on transaction dates in the specified date range.

Figure 3-8 Balances- Value Dated

Balance Details

Account Number: B01CORP100000899 Currency: USD

Balances Booked Dated Value Dated Accruals

Date Range: June 30, 2021 ↔ June 30, 2021 Search

Opening Balance: \$-23,010.99 Closing Balance: \$-23,010.99

Date	Debit Turnover	Credit Turnover	Balances
Jun 29, 2021	\$25,110.98	\$2,099.99	\$-23,010.99

Close

Table 3-6 Value Dated Balance Details

Field/Column Name	Description
Date Range	Specify the Start and End dates to determine the Value Dated transactions.
Opening Balance	The value dated account balance on the start date.
Closing Balance	The value dated account balance on the end date.
Date	The date on which Value Dated transaction occurred.
Debit Turnover	The total value dated debit turnover on the specified date.
Credit Turnover	The total value dated credit turnover on the specified date.

- 4. To view the accruals of the account, click the **Accruals** tab.
The **Accruals** tab displays the credit and debit accruals for each product associated with the account.

Figure 3-9 Balance Details- Accruals

Balance Details

Account Number: B01CORP100000899 Currency: USD

Balances Booked Dated Value Dated Accruals

Product Name	Debit Amount	Credit Amount
No data to display.		

Close

Table 3-7 Accrual Details

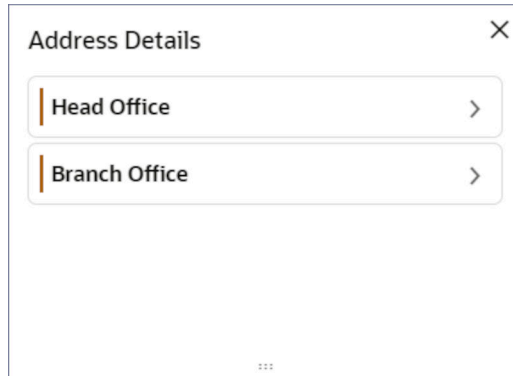
Column Name	Description
Product Name	Name of the product associated with the account.
Debit Amount	Displays the accrued debit amount for the specific product. For example, load interest amount accrued till date.
Credit Amount	Displays the accrued credit amount for the specific product. For example, interest on corporate deposit accrued till date

3.1.2 Address Details

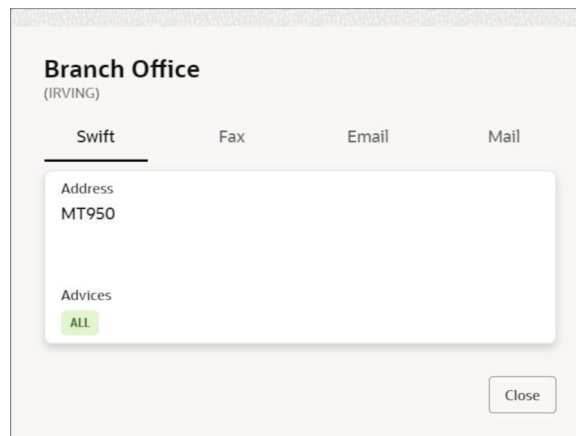
View the address details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Address Details** tile displays different addresses associated with the account.

Figure 3-10 Address Details Tile

1. View the address details of a listed address.
 - a. Click a named address field in the **Address Details** tile. For example, **Head Office**.
The **<Named Address>** (for example, **Branch Office**) dialog displays the **Swift** address for SWIFT messages.

Figure 3-11 Address Details

- b. Click the **Fax** tab.
The **Fax** tab displays the Fax number.
 - c. Click the **Email** tab.
The **Email** tab displays the Email address.
 - d. Click the **Mail** tab.
The **Mail** tab displays the mailing address.
2. Click **Close** to close the **<Named Address>** dialog.

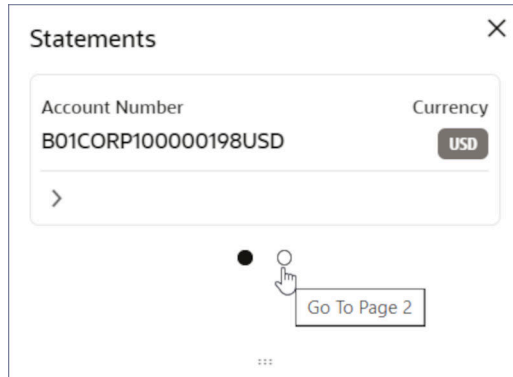
3.1.3 Statements

View the statement details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Statements** tile displays the account statements. For a multi-currency account, it displays the statements of the sub-accounts. You can scroll the different sub-accounts by clicking the Dots on the tile as shown in the image below. The statements presented are based on the preferences set in the **Statement Preferences** data entry screen during the account creation. For more information on adhoc statement requests, see [Account Statement Request](#). For more information on setting statement preferences for the account, see **Step 10** in [Account Creation](#).

Figure 3-12 Statement Tile



1. View the account **Statements**.
 - a. Click the **Account Number** in the **Statements** tile.

The **Statements** dialog displays the **Primary** tab listing the primary statements generated.


Figure 3-13 Primary Statements


The screenshot shows the 'Statements' dialog with the 'Primary' tab selected. The account number is B01CORP100000198USD and the currency is USD. The table below lists the primary statements.

Statement Type	Address Type	Media Type	Statement Date	From Date	To Date	Action
PDF	HOA	Email	Jun 29, 2021	Jun 29, 2021	Jun 29, 2021	📄
PDF	BOA	Mail	Jun 29, 2021	Jun 29, 2021	Jun 29, 2021	📄
MT950	HOA	Swift	Jun 29, 2021	Jun 29, 2021	Jun 29, 2021	📄
PDF	BOA	Email	Jun 29, 2021	Jun 29, 2021	Jun 29, 2021	📄
PDF	HOA	Mail	Jun 29, 2021	Jun 29, 2021	Jun 29, 2021	📄

Below the table, there is a pagination control: 'Page 2 of 2 (6 - 10 of 10 items)'. Navigation buttons include 'K', left arrow, '1', '2', right arrow, and '>'. A 'Close' button is located at the bottom right.

Table 3-8 Statement Details- Column Description of the Primary Statement Details table

Field / Tab Name	Description
Statement Type	Displays the statement format.
Address Type	Displays type of the address from the following: <ul style="list-style-type: none"> • HOA- Head Office Address • ROA- Registered Office Address • BOA- Branch Office Address • COA- Communication Address
Media Type	Displays the address type to deliver the statement from the following: Email, Mail, Fax, or Swift.
Statement Date	Displays the date on which the statement was generated.
From Date	Displays the start date of the generated statement.
To Date	Displays the end date of the generated statement.
Action	Click  to open and view the generated statement.

- b. Click  in the **Action** column.

The **View Document** dialog displays the statement in a new browser window or tab.

 **Note:**

You can download the statements from the browser window.

2. Click the **Adhoc** tab.

The adhoc statements display.

 **Note:**

The column descriptions of the table are the same as shown in Step 1.a.

3. Click the **Secondary** tab.

The secondary statements are generated as per the setting in the statement preferences.

 **Note:**

The column descriptions of the table are the same as shown in Step 1.a.

4. Click the **Tertiary** tab

The tertiary statements are generated as per the setting in the statement preferences.

 **Note:**

The column descriptions of the table are the same as shown in Step 1.a.

3.1.4 Statement Preferences

View the statement preferences of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Statement Preferences** tile displays the primary, secondary, and tertiary statement types. The statement preferences are configured in the **Statement Preferences** data entry screen during the account creation. For more information on setting statement preferences, see **Step 10** in [Account Creation](#).

Figure 3-14 Statement Preferences Tile



1. View the account **Statement Preferences.**

- Click the required primary, secondary, or tertiary statement type field in the **Statement Preferences** tile.

The corresponding dialog displays the Primary, Secondary, or Tertiary Statement Preference details.

Figure 3-15 Statement Preference Details - Primary Statement

Statement Preference Details	
Primary Statement Type	Detailed
Primary Cycle	Swift
Daily	Yes
ISO Statement Required	ISO Message Type
Yes	CAMT053
Close	

 **Note:**

For more information on the fields in the Statement Preferences dialog, see **Step 10** in the [Account Creation](#) topic.

2. Click **Close**.

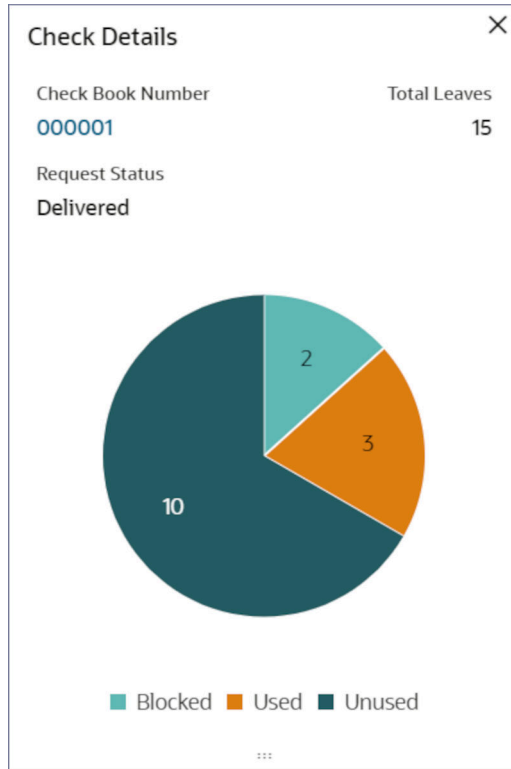
3.1.5 Check Details

View the check details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Check Details** tile displays the details of the check books currently issued. The tile displays the **Check Book Number**, **Total Leaves**, and **Request Status** of a check book. It also displays a pie chart showing the **Blocked**, **Used**, and **Unused** check leaves. You can scroll the different check books, by clicking the **Next (>)** icon to the right of the tile as shown in the image below. For more information on setting check details, see **Step 6** in [Account Creation](#).

Figure 3-16 Check Details Tile



1. View check details.
 - a. Click the **Check Book Number** field in the **Check Details** tile.

 **Note:**

Alternatively, you can click on a slice in the Pie chart to view more details of specific check leaves.

The **Check Book Details** dialog displays the details of each check leaf.

Figure 3-17 Check Book Details

Check Number	Status	Amount	Remarks
000005	Unused		
000006	Blocked		BlockRefNo: 11745776701365780491, Amount: GBP 10000, Presentation Date: Jun 29, 2021
000007	Blocked		BlockRefNo: 11745779627815567381, Amount: GBP 15570.49, Presentation Date: Jun 29, 2021
000008	Used		The ChequeNumber 000008 with amount GBP 1250 is presented on Dated Jun 29, 2021

Table 3-9 Check Book Details - Field Description

Field / Tab Name	Description
Check Book Number	Displays the check book number.
Check Number	Displays the number of the check leaves in the check book.
Status	Displays the status of the check leaf.
Amount	Displays the amount of the check.
Remarks	Displays the remarks, if any logged for the specific check transaction..

- b. Scroll through the checks using the **Scroll** bar at the bottom of the list.
2. Click **Close**.

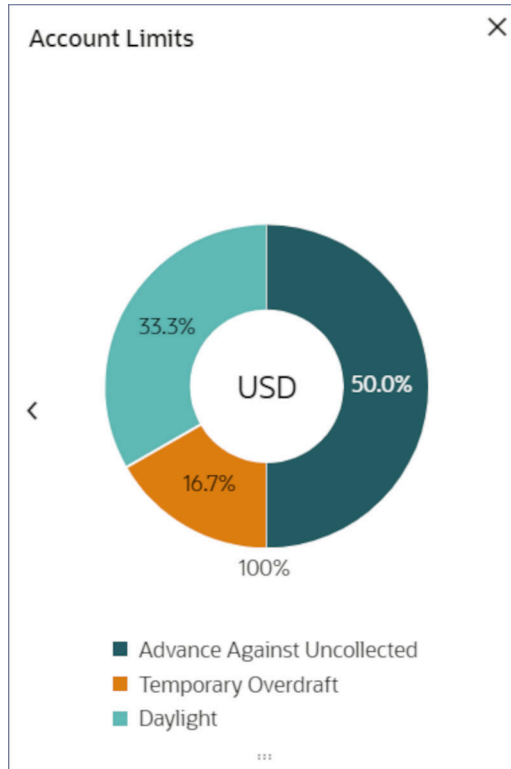
3.1.6 Account Limits

View the limit details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Account Limits** tile displays the limit details. For a multi-currency account, it displays the limits placed on the sub-accounts for each supported currency. You can scroll the different sub-accounts by clicking Next (>) to the right or Previous (<) to the left of the tile as shown in the image below. The limits presented are configured for each currency in the **Limits** data entry screen during the account creation. For more information on setting limits, see **Step 8** in [Account Creation](#).

Figure 3-18 Account Limits Tile



1. View the account **Limits**.

- Click the pie chart in the **Account Limits** tile.

The **Limit Details - <Currency Name>** dialog displays the limits placed on the account.

Figure 3-19 Limit Details

Limit Details - USD

Advance Against Uncollected	
AUF Limit	Margin(%)
\$150,000.00	100
Start Date	End Date
June 29, 2021	

Temporary Overdraft	
TOD Limit	
\$50,000.00	
Start Date	End Date
June 29, 2021	
Auto Renew	Frequency
Yes	Monthly
Unit	Amount
1	\$50,000.00

Daylight
Daylight Limit
\$100,000.00

Utilization Sequence

Sequence	Description
BDATL	<div style="display: flex; justify-content: space-around; align-items: center;"> Balances Daylight Limit AUF Limit Temporary OD Limits </div>

Note:

For more information on the fields in the Limit Details dialog, see **Step 8** in the [Account Creation](#) topic.

2. Click **Close**.

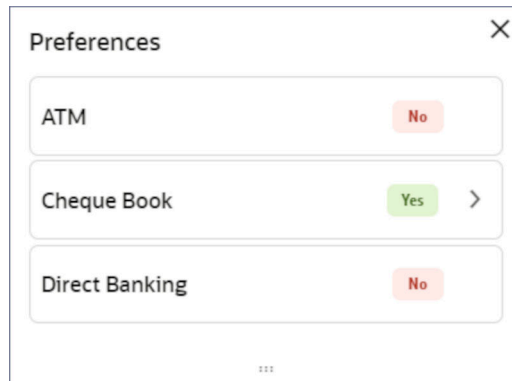
3.1.7 Preferences

View the preference details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Preferences** tile displays the account preference details for ATMs, check books, and direct banking facilities. The account preferences are configured during account creation in the **Preferences** data entry screen. For more information on setting account preferences, see **Step 5** in [Account Creation](#).

Figure 3-20 Preferences Tile



The screenshot shows a dialog box titled "Preferences" with a close button (X) in the top right corner. It contains three rows of settings:

Preference	Value
ATM	No
Cheque Book	Yes >
Direct Banking	No

At the bottom center of the dialog, there are three dots "...".

1. View the account **Preferences** details.

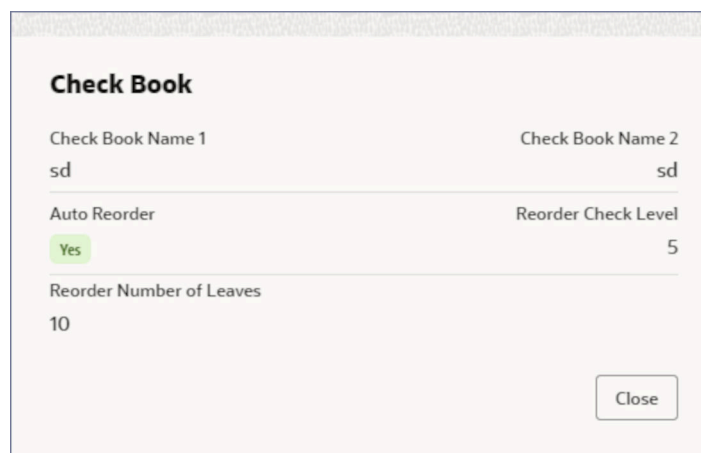
- Click the required preferences field in the **Preferences** tile.

A corresponding dialog displays the preference details. For example, clicking the Check Book field displays the **Check Book** dialog.

 **Note:**

The > icon to the right of a field indicates that there is more information to display.

Figure 3-21 Check Book Preferences



The screenshot shows a dialog box titled "Check Book" with a "Close" button in the bottom right corner. It contains the following settings:

Field	Value
Check Book Name 1	sd
Check Book Name 2	sd
Auto Reorder	Yes
Reorder Check Level	5
Reorder Number of Leaves	10

 **Note:**

For more information on the fields in the respective dialogs, see **Step 5** in [Account Creation](#).

2. Click **Close**.

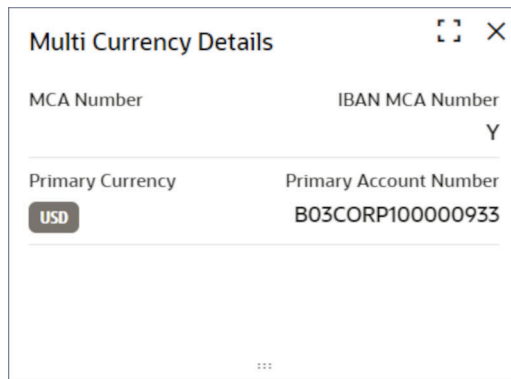
3.1.8 Multi Currency Details

View the Multi Currency account details by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Multi Currency** tile displays the Primary account number and the primary currency of the account. For more information on adding Multi Currency sub-accounts, see **Step 9** in [Account Creation](#).

Figure 3-22 Multi Currency Details Tile



1. View the sub-account details of the Multi Currency account.

- Click  on the **Multi Currency Details** tile.

The **Multi Currency Details** dialog displays the sub-accounts for the different currencies.

Figure 3-23 Multi Currency Sub-account Details

Multi Currency Details

MCA Number IBAN MCA Number
Y

Primary Currency Primary Account Number
B03CORP100000933

USD

Currency	Sub Account Number
CAD	B03CORP100000110CAD
JPY	B03COPR100000113JPY
AUD	B03CORP100000109AUD
EUR	B03CORP100000111EUR
USD	B03COPR100000112USD

Close

 **Note:**

The Primary account has a primary operating currency, but it still creates a sub-account for the primary currency.

2. Click **Close**.

3.1.9 Interest Configuration

View the interest configuration details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Interest Configuration** tile displays the interest details configured on the account. The account class defines the interest product and related interest details. The Interest Details are added to the account from the account class during the account enrichment stage of account creation. For more information on setting the interest details, see **Step 15** in [Account Creation](#) and **Step 10** in [Create Account Class](#).

Figure 3-24 Interest Configuration Tile

Interest Configuration

Currency: USD
Calculation Account: B01ICNS000000053

Book Branch: B01
Book Account: B01ICNS000000053

Interest Start Date: April 15, 2021

...

1. View the Interest Configuration details.

- Click the tile to open the **Interest Configuration** tile.

The **Interest Configuration** dialog displays the interest details configured on the account.

Figure 3-25 Interest Configuration Details

USD

Calculation Account: B01ICNS000000053
Book Branch: B01
Book Account: B01ICNS000000053
Interest Start Date: April 15, 2021

Product Code: IOCC
UDE Currency: USD
Waive Interest: No
Open: No

15-Apr-2021

UDE Element Id	UDE Value	Rate Code	Variance
RATE1	11		
RATE3	13		
AMOUNT2	50000		

Close

Note:

For more information on the fields in the **Interest Configuration** dialog, see **Step 15** in [Account Creation](#) and **Step 10** in [Create Account Class](#).

2. Click **Close**.

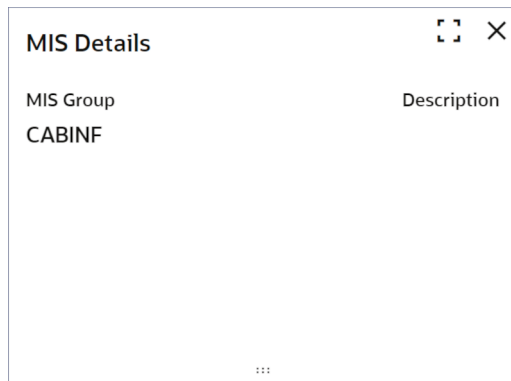
3.1.10 MIS Details

View the MIS details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **MIS Details** tile displays the MIS details of the account.

Figure 3-26 MIS Details Tile




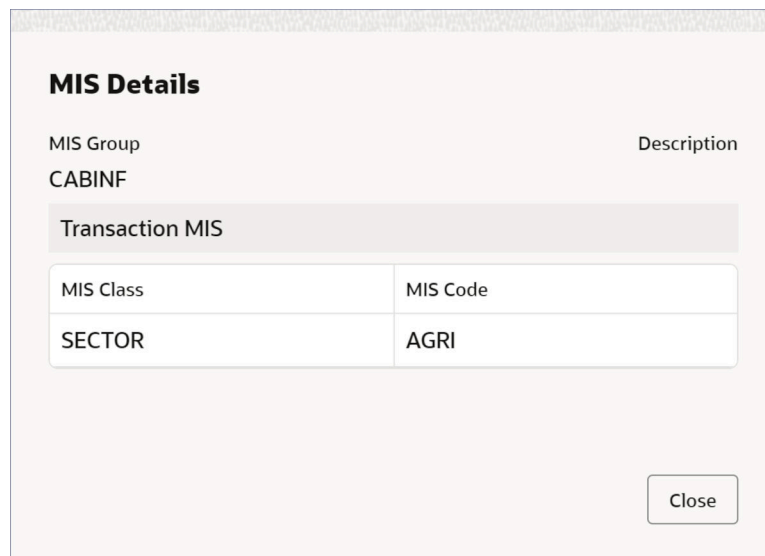
1. Click  on the MIS Details tile.
The MIS Details dialog displays.

Figure 3-27 MIS Details



2. Click **Close**.

3.1.11 Uncollected Funds

View the uncollected funds in an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Uncollected Funds** tile displays the funds credited to the account but are not yet cleared for use. Click the date tab to view the uncollected funds for the date. For a Multi Currency account, it displays the uncollected funds in the sub-accounts for each supported currency.

Figure 3-28 Uncollected Funds Tile

Uncollected Funds		
Jun 30, 2021 Jul 4, 2021 Jul 30, 2021		
Currency	Transactions	Funds Value
USD	2	\$26,500.44

1. Click a date tab to view more details of uncollected funds.
The **Uncollected Funds** for that day displays.
2. Click **Close**.

3.1.12 Audit

View the audit details of the account creation and modification by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The Audit tile displays account creation and modification information recorded for audit trail purposes. The tile displays details of the **Maker** and **Checker**, including their corresponding **Date and Time**, along with the **Action** taken.

Figure 3-29 Audit Tile

Audit	
Maker	Date and Time
OBCDDAUSER1	Mar 30, 2018, 5:30:00 AM
Checker	Date and Time
Action	Audit Details
Account Creation	

1. View the Audit Details.
 - Click **Audit Details**.
The **Audit Modification Details** dialog displays.

Figure 3-30 Audit Modification Details

Audit Modification Details

Modification Count	Action
2	Account Creation

Stage Name	User Name	Outcome
Account Amendment Entry	OBCDDAUSERS5	COMPLETED
Completed Date And Time	Pick Up Date And Time	
Nov 3, 2023, 12:00:00 AM	Nov 3, 2023, 12:00:00 AM	

Stage Name	User Name	Outcome
Approve Account Amendment	OBCDDAUSERS5	COMPLETED
Completed Date And Time	Pick Up Date And Time	
Nov 3, 2023, 12:00:00 AM	Nov 3, 2023, 12:00:00 AM	

Close

The Audit modification dialog displays the modification details of an account.

2. Click **Close**.

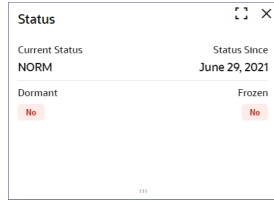
3.1.13 Status

View the account status details by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To know how to find and view the required account, see [Account Search](#).

The **Status** tile displays the account status details like dormancy, Stop Payments, No Credits, and No Debits. The Status data entry screen captures the account status details during the enrichment stage of account creation or the account amendment. For more information on setting the account status, see **Step 18** in [Create Account Class](#) topic.

Figure 3-31 Account Status

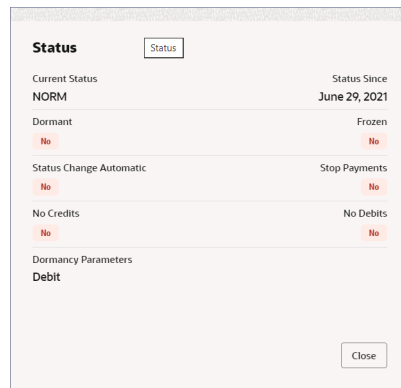


1. View the account **Status** details.

- Click the expand button on the top right of the **Status** tile.

The **Status** dialog displays the account status details.

Figure 3-32 Account Status Details



 **Note:**

For more information on the fields in the **Status** dialog, see **Step 18** in the [Account Creation](#) topic.

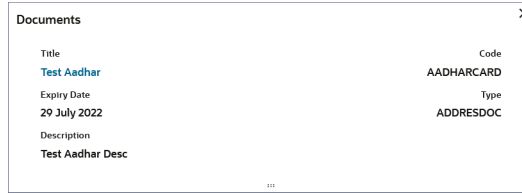
2. Click **Close**.

3.1.14 Documents

View the documents provided during the corporate account creation by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To know how to find and view the required account, see [Account Search](#).

The **Documents** tile displays the documents provided during the corporate account creation. These documents could be Certificates of Incorporation, Business Registration Certificates, Proof of Business Address, Identification documents of individuals responsible for managing the corporate accounts, and other necessary documents to open a corporate account. You can scroll the attached documents by using the scroll buttons on the left and right sides of the tile.

Figure 3-33 Documents Tile

To view a document's details:

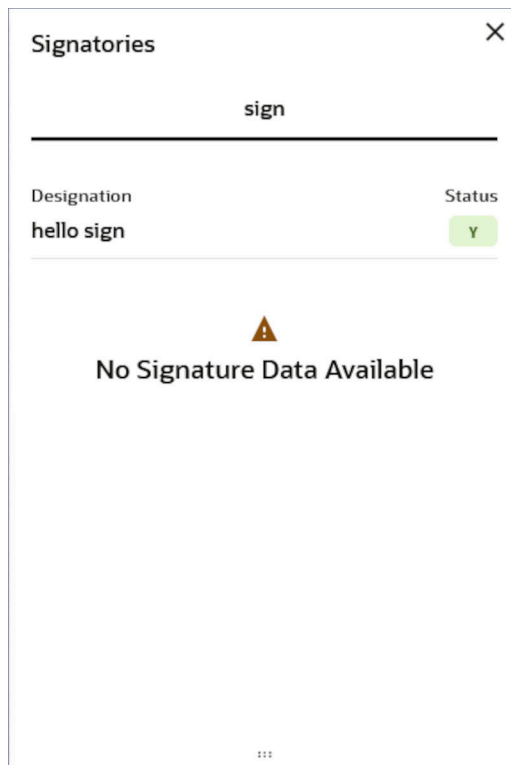
1. Click the **Title** of the document.
The **View Document** dialog displays the selected document.
2. Click **Close**.

3.1.15 Signatories

View the Signatories of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Signatories** tile displays the account signatories details. The **Name**, **Designation**, and **Status** of the signatory along with the signature are displayed.

Figure 3-34 Signatories Tile

3.2 Accounting Enquiry

The accounting enquiry page displays the details of the internal transactions booked on an account. List the accounting enquiry by following the instructions provided in this topic.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Accounting Enquiry**.

The **Accounting Enquiry** page displays.

Figure 3-35 Accounting Enquiry

The screenshot shows the 'Accounting Enquiry' form with the following fields and values:


- Account Number:** B01CORP300000001
- Account Name:** CUSTOMER1
- Branch Code:** B01
- External Transaction Reference Number:** (empty)
- Source Code:** (empty)
- Duration:** Today
- Show Unauthorized:** (toggle switch is off)
- Search:** (button)

2. Provide the account details to search for the transactions booked on the account.

Table 3-10 Field Description table

Field	Description
Account Number	Specify the Account number. <ol style="list-style-type: none"> Click the Fetch icon. The Account Number dialog displays. Search for the required account by providing some or all of the following: Account Number, Account Name, or Account Currency. Select the required account from the results.
Account Name	Auto-populated with the account name that corresponds to the selected account number.
Branch Code	Auto-populated with the branch that corresponds to the selected account number.

Table 3-10 (Cont.) Field Description table

Field	Description
External Transaction Reference Number (Optional)	Specify the reference number of the external transaction performed by the customer. <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px;"> <p> Note:</p> <p>If a transaction reference number is not provided then the search will list all the balance details of all transactions in the specified date range.</p> </div>
Source Code	Enter the source code of the product that performed the transaction.
Duration (Optional)	Set the time frame to search and retrieve transaction entry records: <ul style="list-style-type: none"> • Today: Transaction entries logged on the same day. • Date Range: Transaction entries logged between specified dates. • Last 'n' transactions: Latest transactions, where n is the number of most recent transactions.
Show Unauthorized	Toggle this option On to view only unauthorized transactions.

3. Click **Search**.

The transaction entries matching the search criteria display.

Figure 3-36 Accounting Enquiry

Accounting Enquiry

Account Number

External Transaction Reference Number

Show Unauthorized

Account Name
CUSTOMER1

Source Code

Branch Code
B01

Duration
Today

Search

Value Date	EA Reference Number	Debit/Credit	Amount	Detail
June 30, 2021	1169623381240377346	Credit	\$500.00	More
June 30, 2021	1168836809012211714	Credit	\$1,000.00	More

Page of 1 (1 - 2 of 2 items) < 1 >

Table 3-11 Column Description table

Column	Description
Value Date	The value date of the transaction.
EA Reference Number	The transaction reference number in the External Account (EA).
Debit/Credit	The type of transaction, Debit or Credit .
Amount	The transaction amount in the account's currency.
Detail	Any details provided about the transaction.

- Click **More** in the **Detail** column of a transaction.
The Accounting Enquiry dialog displays the transaction details.

Figure 3-37 Accounting Enquiry - Transaction Details

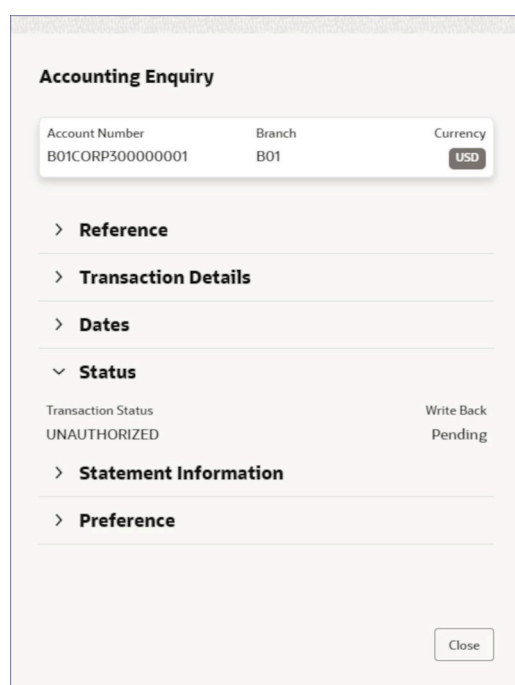


Table 3-12 Transaction Details - Field Description

Field Name	Description
Accounting Reference	Displays the accounting reference number for the transaction in the internal system.
EA Reference	Displays the accounting reference number for the transaction in the external system.
Transaction Reference	Displays the transaction reference number.
Source	Displays the DDA source system for the transaction.
Transaction Amount	Displays the transaction amount in the original transaction currency.

Table 3-12 (Cont.) Transaction Details - Field Description

Field Name	Description
Exchange Rate	Displays the exchange rate to convert the original currency to the currency of the local branch.
LCY Amount	Displays the amount in the currency of the local branch.
Debit/Credit	Displays the type of transaction: Debit or Credit.
Reversal	Displays if the transaction is a reversal transaction.
Instrument Number	Displays the instrument number used for the transaction. For example, the check number for a credit transaction.
Value Date	Displays the value date of the credit or debit transaction.
GL Posting Date	Displays the posting date of the transaction in the GL.
Transaction Status	Displays the status of the transaction. For example, an Unauthorized transaction.
Write Back	Displays if a reversal of the transaction is allowed.
Transaction Code	Displays the transaction code used when posting the transaction.
Transaction Description	Displays the description provided for the transaction.
Statement Narrative	Displays the statement remarks provided for the transaction.
Force Post	Displays if the transaction was force posted.
RTL Allowed	Displays if a real-time limit is allowed on a debit transaction.

5. Click **Close**.

3.3 Amount Block Enquiry

Enquire about the External Credit Approval (ECA) and legal blocks on an account by following the instructions provided in this topic.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Amount Block Enquiry**.

The **Amount Block Enquiry** screen displays.

2. Specify the details on the **Amount Block Enquiry** page to narrow your search results.

Figure 3-38 Amount Block Enquiry

The screenshot shows the 'Amount Block Enquiry' interface. It features a search form with the following fields: Customer Number (with a search icon), Customer Name, Account Number (with a search icon and value 'B01CORP300000001'), Account Name (value 'CUSTOMER1'), Currency (value 'USD'), External Transaction Reference Number, Source Code (with a search icon), Amount, Block Type (dropdown menu with 'Legal' selected), Block Status (dropdown menu with 'Active' selected), and Date (dropdown menu with 'No Expiry Date' selected). A 'Search' button is located at the bottom right of the form.

Below the search form is a table with the following columns: Customer Number, Customer Name, Account Number, Account Name, Currency, Out Standing Block, Block Type, Effective Date, and Details. The table contains one row of data: CUSTOMER1, CUSTOMER1, B01CORP300000001, CUSTOMER1, USD, \$5,578.00, L, June 30, 2021, and a 'More' button. Below the table is a pagination control showing 'Page 1 of 1 (1 - 1 of 1 items)' with navigation arrows.

Table 3-13 Amount Block Enquiry- Field Description

Field	Description
Customer Number	Specify the Customer Information File (CIF) number.
Customer Name	The customer name specified in the CIF displays.
Account Number	Specify the Account Number . <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>When searching for the required account, provide the customer number to display all the accounts belonging to the customer. Otherwise, all the account numbers of all customers are listed.</p> </div>
Account Name	The account name is displayed.
Currency	Displays the operating currency of the account. For a multi-currency account, displays the list of sub-account currencies.
External Transaction Reference Number	Specify the external reference number as part of External Account (EA) or External Credit Approval (ECA) provided by the external system.
Source Code	Specify the source of the transaction from the list.
Amount	Specify the amount blocked.
Block Type	Specify the block type. The available values are - <ul style="list-style-type: none"> • ECA (Default) • Legal
Block Status	Specify the block status. The available values are - <ul style="list-style-type: none"> • Active (Default) • Closed

Table 3-13 (Cont.) Amount Block Enquiry- Field Description

Field	Description
Date	Specify the date type. The available values are - <ul style="list-style-type: none"> • Effective Date (Default) • Expiry Date • No Expiry Date
From Effective	Specify the date from which the amount block would be effective.
To Effective	Specify the date until when the amount block is effective.

3. Click **Search**.

The list of ECA and legal blocks on the specified account display in rows in the table. See the image in **Step 2**.

Table 3-14 Table - Column Description

Column Name	Description
Customer Number	CIF number of the customer.
Customer Name	Customer Name
Account Number	Account Number of the customer.
Account Name	Name of the account.
Currency	Account currency
Outstanding Block	Amount blocked on the account.
Block Type	The type of the amount block imposed.
Effective Date	Effective Dates the block is operational.
Details	Click More to view the details of a specific block.

4. Click **More** in the Details column.

The **ECA Enquiry** dialog displays.

Figure 3-39 ECA Enquiry

ECA Enquiry

Account Number: B01CORP300000001 Account Branch: B01 USD

Reference

Reference Number: 1170605560476925954 Amount Block Number: 1170605560476925954

Approved Block Amount: \$5,578.00

> Date

> Remarks

Close

Table 3-15 Field Description

Field Name	Description
Reference Number	Displays the transaction reference number.
Amount Block Number	Displays the number assigned to the block request.
Approved Block Amount	Displays the amount approved to be blocked.
Effective Date	Displays the date from which the block is active.
Expiry Date	Displays the date on which the block expires.
Remarks	Displays any remarks added with the block request.

5. Click **Close**.

3.4 Balance Enquiry

Retrieve the account balance details by following the instructions provided in this topic.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Balance Enquiry**.



The **Balance Enquiry** screen displays.

Figure 3-40 Balance Enquiry

The screenshot shows the 'Balance Enquiry' interface. It features several input fields for search criteria: 'Customer Number', 'Account Number' (with the value 'CABINL00600000000012'), 'Date Range' (set to 'May 18, 2021'), 'Customer Name', 'Account Name' (with the value 'XXXXXXXX'), and 'Enquiry On' (with options 'Value Dated' and 'Book Dated'). A 'Search' button is located at the bottom right of the search area. Below the search area, there are sections for 'Opening Balance' and 'Closing Balance', both showing a dash '-'. At the bottom, there is a table with columns for 'Date', 'Debit Turnover', 'Credit Turnover', and 'Balance'. The table currently displays 'No data to display.'

2. Specify the details on the **Balance Enquiry** page.

Table 3-16 Balance Enquiry- Field Description

Field	Description
Customer Number	Specify the Customer Identification File (CIF) number.  Note: All the account numbers belonging to the customer display.
Customer Name	The customer name is auto-populated.
Account Number	Specify the Account number that belongs to the customer.  Note: All the account numbers display, unless you specify the Customer Number.
Account Name	The account name is auto-populated.
Date Range	Specify the date range to view the balance enquiry. Available options are From Date and To Date .
Enquiry On	Specify the type of balance from the following: <ul style="list-style-type: none"> Value Dated Book Dated (Default)

3. Click **Search**.

The Opening and Closing balance for the account is displayed along with a table of accounting entries in the specified date range.

Table 3-17 Field Description

Field Name	Description
Opening Balance	Displays the opening balance of the account.
Closing Balance	Displays the closing balance of the account.
Date	Displays the date of balance computation.
Debit Turnover	Displays the value dated or book dated debit turnover for the specified date.
Credit Turnover	Displays the value dated or book dated credit turnover for the specified date.
Balance	The available balance on the specified date.

3.5 Stop Payment Enquiry

Enquire about the stop payment instructions issued on an account.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Stop Payment Enquiry**.

The **Stop Payment Enquiry** screen displays.

Figure 3-41 Stop Payment Enquiry

- Specify the fields on the screen described in the following table.

Table 3-18 Stop Payment Enquiry - Field Description

Field	Description
Account Number	Enter the Account Number or click the search icon to view the Account Number pop-up window. By default, this window lists all the Account Numbers in the system. You can search for a specific Account Number by providing your Customer ID , Account Number , or Account Name and clicking Fetch .
Account Name	The account name is displayed.
Branch Code	The branch code is displayed.
Stop Payment Type	Select the type of Stop Payment. The available values are - <ul style="list-style-type: none"> Amount (A) Check (C) Both (B) [Default]

- Click **Search**.

The stop payment details display in tables for the specified payment types.

Table 3-19 Column Description table

Column Name	Description
Stop Payment Number	The number assigned to the stop payment instruction.
Effective Date	The date from which the stop payment instruction is effective,
Expiry Date	The date on which the stop payment instruction expires.
Amount	The amount payment to be stopped.
Check Details	The Check or Account number of the stop payment instruction.

Table 3-19 (Cont.) Column Description table

Column Name	Description
Remarks	The remarks added to the stop payment instruction.

4

Corporate Account Services

This topic contains the following **Services** as subtopics:

- [Account Address Update](#)
Use the **Account Address Update** service to add or modify the address information of an existing account.
- [Account Amendment](#)
Use the **Account Amendment** service to change specific details of an existing customer account, such as preferences, features, account status, and other account details.
- [Account Closure](#)
Use the **Account closure** service to close an existing account.
- [Account Creation](#)
Use the **Account Creation** service to create accounts for an existing Corporate Customer. The process generates a unique identity for the Corporate account known as the Account Number. The Account Number can be a combination of the CIF Number, the Account Class, the Currency, and any other alphabet(s) or number(s) of the account or currency as defined.
- [Account Creation for New Customer](#)
Use the **Account Creation for New Customer** service to create a new account for a new customer. You have to onboard the new customer before you can create accounts for the customer.
- [Account Limits Update](#)
Use the **Account Limits Update** service to add new limits or modify existing limits of an account.
- [Account Statement](#)
Use the **Account Statement Request** service to request and generate account statements based on a given date range or a selected period as requested by the account holder.
- [Check Book](#)
Use the **Check Book** option to request a check book or update a check book status.

4.1 Account Address Update

Use the **Account Address Update** service to add or modify the address information of an existing account.

Use the Account Address Update option to add or modify address information of an existing account. Address details allow communication on different media channels like Postal, Email, and SWIFT (Society for Worldwide Interbank Financial Telecommunications). A media channel can have multiple addresses.

This topic contains the following subtopics:

- [Account Address Update](#)
This topic describes the systematic instructions to update the address for an existing account.

4.1.1 Account Address Update

This topic describes the systematic instructions to update the address for an existing account.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Address Update**.

The **Account Address Update** screen displays.

Figure 4-1 Account Address Update

2. Specify one or more fields in the **Account Search** section.

Table 4-1 Account Search- Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	The name of the selected customer is auto-populated.
Account Category	Specify the account category to which the account belongs.
Description	The description of the selected account category is auto-populated.
Currency	Specify the operating currency of the account.
Currency Description	The description of the operating currency is auto-populated.
Account Number	Specify the required Account number.

3. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

4. Click to select the required account tile, then click **Initiate**.

The **Address Update Entry- <Application Number>** page displays the **Account Basic Details** screen.

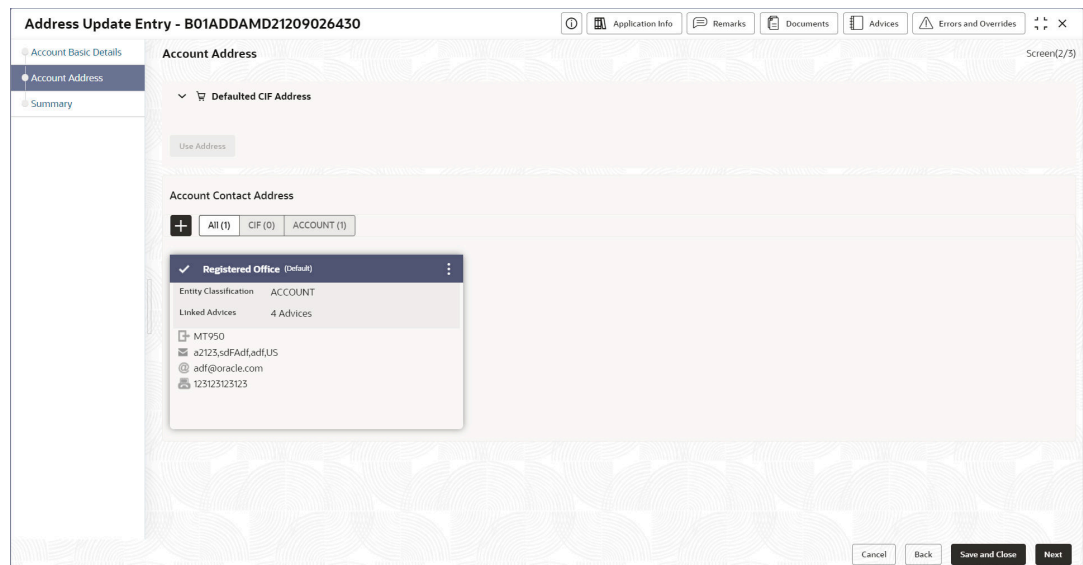
Tip:

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

5. Verify the details are for the required account you want to update and click **Next**.

The **Address Update Entry- <Application Number>** screen displays the **Account Address** screen.

Figure 4-2 Account Address Screen



6. Add a new address or edit an existing address.
 - To add a new address, click **+** under **Account Contact Address**.
 - To edit an existing address, click the **More Options** menu on the top right of an address tile and select **Edit**.

The corresponding **Add Address** or **Edit Address** dialog displays the **Mail Address** screen.

Figure 4-3 Add New Address

7. Select the address type and provide the address details for each communication channel: **Mail, Swift, Email, and Fax.**

For more information on the editing process and the field descriptions on the data entry screens, see the **Account Address** data entry step in the [Account Creation](#) topic.

 **Note:**

If you are editing an existing address, you cannot change the **Address Type** field. The rest of the fields in all the address channels can be modified. The process and steps remain the same when adding a new address or editing an existing one.

8. Click **Add** to add the new address details. Or click **Save** to save the modified address.

The new or updated address is added or saved, and the **Account Address** screen displays.

9. Click **Next**.

The Summary screen displays the edited or new tiles with a checkmark in green on the bottom right of the tile.

 **Note:**

Click a address tile to view more details.

10. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

11. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The **Stage Movement Submission** process creates the **Approve Address Update** task.
12. Complete the **Approve Address Update** task.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. The **Process Name** column contains **Address Amendment**, the **Stage** column contains **Approve Address Update**, and the **Application Number** column has the number noted in **Step 4**.
 - c. Click **Acquire and Edit**.
The **Approve Address Update- <Application Number>** page displays.
 - d. Review the address updates and click **Submit** from the Summary page.
The address update is approved.
13. Confirm that all stages of the Account Creation process are complete.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
 - b. The **Completed Tasks** page should display the **Entry** and **Approve** stages.

To view the new address details in the account, see [Address Details](#).

4.2 Account Amendment

Use the **Account Amendment** service to change specific details of an existing customer account, such as preferences, features, account status, and other account details.

This topic contains the following subtopics:

- [Account Amendment](#)
This topic describes the systematic instructions to amend an account.

4.2.1 Account Amendment

This topic describes the systematic instructions to amend an account.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Amendment**.
The **Account Amendment** page displays.

Figure 4-4 Account Amendment Page

The screenshot displays the 'Account Amendment' page. It is divided into three main sections:

- Account Search:** Contains input fields for Customer Number (PTY000002), Customer Name (PTY000002), Account Category, Description, Currency, Currency Description, and Account Number. A 'Search' button is located at the bottom right of this section.
- Account Selection:** Displays three account tiles. Each tile shows the Account Number, Account Name, Currency, and Account Class. The first tile has Account Number B01CORP700000001, Account Name PTY000002, Currency JPY, and Account Class CORSAV. The second tile has Account Number B01CORP900009011, Account Name PTY000002, Currency USD, and Account Class CABINL. The third tile has Account Number B01ICNS000000002, Account Name IC Normal Savings LCY 2, Currency USD, and Account Class SAVINL.
- Priority:** Contains a 'Priority' label and three buttons: High, Medium, and Low.

An 'Initiate' button is located at the bottom right of the entire page.

- Specify one or more fields in the **Account Search** section.

Table 4-2 Account Search- Field Description

Field	Description
Customer Number	Specify the CIF number of the customer to update the associated account details.
Customer Name	The name of the selected customer is auto-populated.
Account Category	Specify the account category to which the account belongs.
Description	The description of the selected account category is auto-populated.
Currency	Specify the operating currency of the account.
Currency Description	The description of the operating currency is auto-populated.
Account Number	Specify the required account number.

- Click **Search**.

The **Account Selection** section displays the accounts matching the search filters. See the image in **Step 1**.

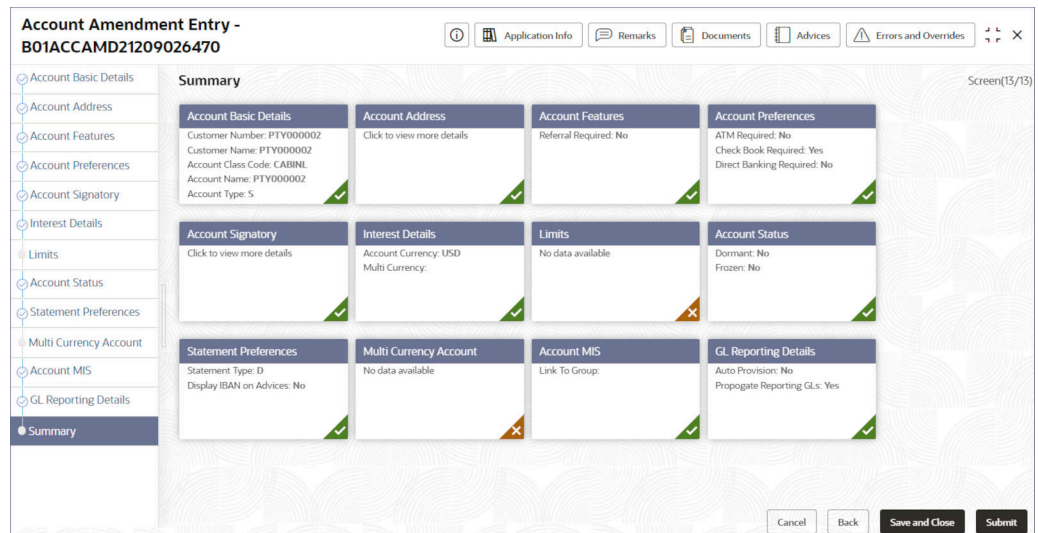
- Click and select the required account tile, then click **Initiate**.

The **Account Amendment Update Entry- <Application Number>** page displays.

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

Figure 4-5 Account Amendment Entry Page



The screenshot displays the 'Account Amendment Entry - B01ACAMD21209026470' interface. On the left is a navigation menu with tabs for Account Basic Details, Account Address, Account Features, Account Preferences, Account Signatory, Interest Details, Limits, Account Status, Statement Preferences, Multi Currency Account, Account MIS, GL Reporting Details, and Summary (selected). The main area shows a 'Summary' screen with a grid of data entry tiles. Each tile has a title, content, and a status icon (green checkmark or orange X).

Account Basic Details	Account Address	Account Features	Account Preferences
Customer Number: PTY000002 Customer Name: PTY000002 Account Class Code: CABINI Account Name: PTY000002 Account Type: S	Click to view more details	Referral Required: No	ATM Required: No Check Book Required: Yes Direct Banking Required: No
Account Signatory	Interest Details	Limits	Account Status
Click to view more details	Account Currency: USD Multi Currency:	No data available	Dormant: No Frozen: No
Statement Preferences	Multi Currency Account	Account MIS	GL Reporting Details
Statement Type: D Display IBAN on Advices: No	No data available	Link To Group:	Auto Provision: No Propagate Reporting GLs: Yes

At the bottom right, there are buttons for 'Cancel', 'Back', 'Save and Close', and 'Submit'.

- Click the required data entry tile from the Summary screen or the data entry tabs on the left of the page.

The data entry screen displays.

 **Note:**

For more details about the data segments, see the [Account Creation](#) topic.

- Update the required information in the data entry screens.
For more information on the editing process and the field descriptions on the data entry screens, see the **Account Address** data entry step in the [Account Creation](#) topic.
- When the required updates are complete, click the **Summary** tab on the left of the page.
The Summary screen displays all the data entry screen tiles.
- Click **Submit**.
The **Stage Movement Submission** dialog displays the **Overrides** stage.
- Complete the Stage Movement Submission process.
 - Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approve Address Update** task.

10. Complete the **Approve Account Amendment** task.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. **Process Name** column contains **ACCOUNT AMEND**, the **Stage** column contains **Approve Account Amendment**, and the **Application Number** column has the number noted in **Step 4**.
 - c. Click **Acquire and Edit**.

The **Approve Account Amendment- <Application Number>** page displays.
 - d. Review the amendments made and click **Submit** from the Summary page.

The amendments to the account are approved.
11. Confirm that the two stages of the Account Amendment process are complete.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
 - b. The **Completed Tasks** page should display entries for the **Entry**, and **Approve** stages.

To view the amended account details, see [Account Search](#).

4.3 Account Closure

Use the **Account closure** service to close an existing account.

When you close an account, the system performs the following before closing the account:

- Closes the account checkbooks
- Settles interest owed by or to the account
- Completes account maintenance in the product processor

This topic contains the following subtopics:

- [Account Closure](#)

This topic describes the systematic instructions to search and close an account.

4.3.1 Account Closure

This topic describes the systematic instructions to search and close an account.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Closure**.

The **Account Closure** page displays.

Figure 4-6 Account Closure Page

The screenshot shows the 'Account Closure' page. It is divided into three main sections: 'Account Search', 'Account Selection', and 'Priority'.
Account Search: Contains input fields for Customer Number (with 'PTY000002' entered), Customer Name (with 'PTY000002' entered), Account Category, Description, Currency, Currency Description, and Account Number. A 'Search' button is located at the bottom right of this section.
Account Selection: Displays three account tiles. Each tile shows the Account Number, Account Name, Currency, and Account Class. The first tile has Account Number B01CORP700000001, Account Name PTY000002, Currency JPY, and Account Class CORSAV. The second tile has Account Number B01CORP900009011, Account Name PTY000002, Currency USD, and Account Class CABINL. The third tile has Account Number B01ICNS000000002, Account Name IC Normal Savings LCY 2, Currency USD, and Account Class SAVINL.
Priority: Contains a 'Priority' label and three buttons: 'High', 'Medium', and 'Low'. An 'Initiate' button is located at the bottom right of the entire page.

- Specify one or more fields in the **Account Search** section.

Table 4-3 Account Search- Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	The name of the selected customer is auto-populated.
Account Category	Specify the account category to which the account belongs.
Description	The description of the selected account category is auto-populated.
Currency	Specify the operating currency of the account.
Currency Description	The description of the operating currency is auto-populated.
Account Number	Specify the Account number. <ol style="list-style-type: none"> Click the Fetch icon. The Account Number dialog displays. Search for the required account by providing some or all of the following details: Account Number, Account Name, or Account Currency. Select the required account from the results.

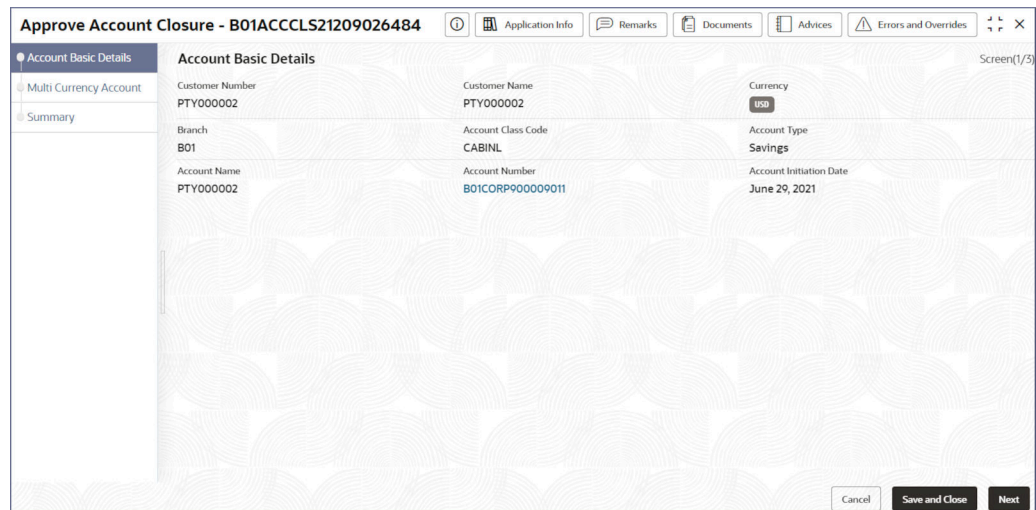
- Click **Search**.
The accounts matching the search filters display in the **Account Selection** section.
- Click an account tile to select it, then click **Initiate**.

The **Approve Account Closure - <Application Number>** page displays the **Account Basic Details** screen.

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

Figure 4-7 Approve Account Closure Page



Customer Number	Customer Name	Currency
PTY000002	PTY000002	USD
Branch	Account Class Code	Account Type
B01	CABINL	Savings
Account Name	Account Number	Account Initiation Date
PTY000002	B01CORP000009011	June 29, 2021

5. Review the account details on each tab and click **Next**.
The **Multi Currency Account** page displays.
6. Select the sub-accounts to close and click **Next**.
The **Summary** page displays.
7. Click **Submit** from the **Summary** screen.
The **Stage Movement Submission** dialog displays the **Overrides** stage.
8. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The account closure is approved.
9. Confirm that all stages of the Account Creation process are complete.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
 - b. The **Completed Tasks** page should display the **Approve** stage.

4.4 Account Creation

Use the **Account Creation** service to create accounts for an existing Corporate Customer. The process generates a unique identity for the Corporate account known as the Account Number. The Account Number can be a combination of the CIF Number, the Account Class, the Currency, and any other alphabet(s) or number(s) of the account or currency as defined.

During account creation, you specify other parameters such as the Account category, primary currency of the account, Customer name, and more.

Authorization is required to activate the new account. When you create or modify an account, the system generates a notification message for the new or modified record.

Account Number - A single customer can have any number of accounts. The structure of the account number is defined in the customer account mask, maintained as an Account Parameter under **Branch Parameters**. The Account Number can be a combination of some or all of the following: customer code (CIF number), serial number, Account Class, and Currency, as defined in the Customer Account mask. The last part of the account number is always a system-generated alphanumeric check digit. You cannot change the relative position of the customer account constituent (defined in the mask) while maintaining the actual customer account.

Customer Number - You require the customer's CIF code to create an account. If the CIF number is part of the account mask, the system automatically defaults the customer CIF code in the appropriate field. If the CIF number is not part of the account mask, manually specify the customer CIF code. All valid customer codes are displayed in the adjoining option list. You can select the required one.

Customer Name - The customer name is displayed based on the customer CIF code specified.

Primary Currency - Specify the operating currency of the customer account. A list of all the currencies in the system appears in the available list. Select the applicable transaction currency for the account.

This topic contains the following subtopics:

- [Account Creation](#)
This topic describes the systematic instructions to create an account for an existing customer.

4.4.1 Account Creation

This topic describes the systematic instructions to create an account for an existing customer.

1. Search and Initiate an existing customer.
 - a. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Creation**.

The **Account Creation** page displays.

Figure 4-8 Account Creation

Account Creation

Basic Details

Account Category: MNCCUR
 Description: Multi Currency Account for MNC
 Customer Number: CUSTOMER1
 Customer Name: CUSTOMER1
 Primary Currency: USD
 Priority: High Medium Low
 Branch: B01

Initiate

- b. Specify the basic details of the account.

Table 4-4 Account Creation- Basic Details Fields

Field	Description
Account Category	Specify the account category to which the account belongs.
Description	The description of the account category is auto-populated.
Customer Number	Specify the customer CIF number. CIF number can be part of the account mask.
Customer Name	Displays the customer name. This field is auto-populated.
Primary Currency	Specify the primary currency of the customer account. It denotes the currency in which the account can transact.
Priority	Specify the priority from the options – <ul style="list-style-type: none"> • High • Medium • Low
Branch	This field displays the branch code of the account.

- c. Click **Initiate**.

The **Account Creation Entry - <Application Number>** page displays the **Account Basic Details** screen.

 **Note:**

The screen is populated with the details provided in the previous step.

Figure 4-9 Account Basic Details

The screenshot displays the 'Account Creation Entry - B01ACCNEW21209027574' form. The 'Account Basic Details' section is active, showing the following fields:

Field	Value
Customer Number	000005067
Customer Name	BOFAUS
Currency	USD
Branch	B01
Account Class Code	MNCCUR
Account Type	Current
Account Name	BOFAUS
Account Initiation Date	28 July 2021
Account Number	801CORP00100043

Buttons at the bottom right include 'Cancel', 'Save and Close', and 'Next'.

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, in the **Free Tasks** page.

 **Note:**

The account creation entry stage involves manually capturing the required details in the following data entry screens.

- Account Basic Details
- Account Address
- Account Features
- Account Preferences
- Check book
- Account Signatory
- Limits
- Multi Currency Account
- Statement Preferences
- Summary

2. Provide the Account Basic Details.
 - a. Specify the **Account Class Code** for the account.

 **Note:**

The Account Class provides the Interest Details, Account Status, GL Reporting Details, and Account MIS details. Select the appropriate account class that supports the features you require in the account. For example, to include interests and charges in the account, ensure that the account class supports the interest and charges feature.

- b. Click **Generate**.

The **Generate Account Number** dialog displays.

Figure 4-10 Generate Account Number



Generate Account Number															
Account Mask	b	b	b	a	a	a	a	n	n	n	n	n	n	n	n
Account Number	B	0	1												

 **Note:**

The columns masked with **L** represent the account class (may or may not be present and is decided by the banking organization), the columns masked with **b** represent the branch code, the columns masked with **a** represent the alphabets to be provided, and the columns masked with **n** represent the number to be provided. Together they represent a unique Corporate account number.

- c. Double-click the first column masked by **a**.

The cells become editable.

- d. Enter the required alphabets and numbers for the account number. Press the **Tab** key to move to the next cell.

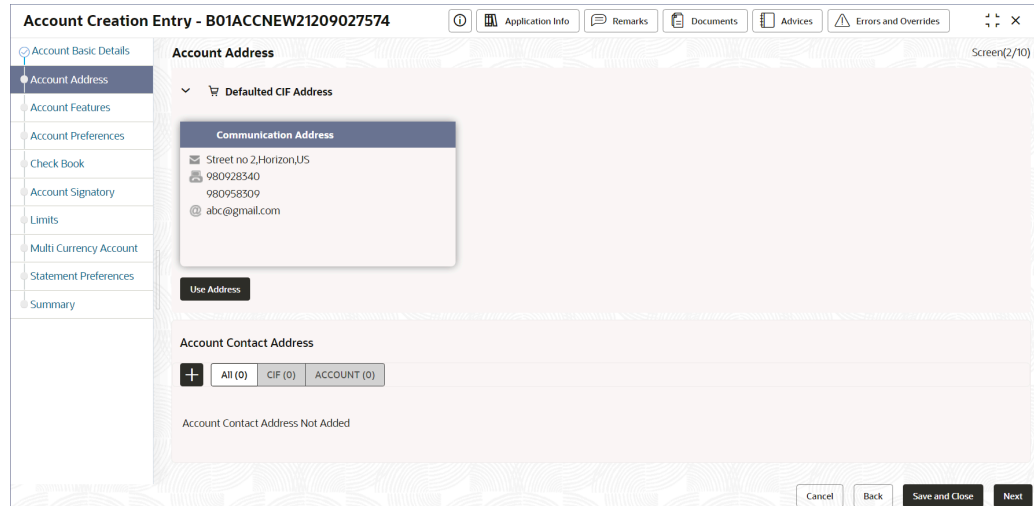
- e. Press **Verify**.

The account number is verified and generated. The **Account Basic Details** screen displays the **Account Number** field populated with the new account number.

- f. Click **Next**.

The **Account Address** page displays.

Figure 4-11 Account Address



3. Provide the details on the **Account Address** page.
 - a. To use an existing CIF Address, expand the **Defaulted CIF Address** node and select the required address.
 - b. Click **Use Address**.
The selected CIF address is added to the **Account Contact Address** section.
 - c. To add a new address, Click **+** in the **Account Contact Address** section.

 **Note:**

Add as many addresses as needed.

The **Add Address** dialog displays.

- d. Specify the **Address Type**.
Select the required address type from the following:
 - **HOA - Head Office**
 - **ROA - Registered Office**
 - **BOA - Branch Office**
 - **COA- Communication Address**
- e. Provide the mailing address details described in the following table:

Table 4-5 Field Description

Field	Description
Language	Specify the language of the address details.
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the street or thoroughfare name.

Table 4-5 (Cont.) Field Description

Field	Description
Building Name	Specify the building name.
Building Number	Specify the building number.
Floor	Specify the floor or story within a building.
Post Box	Specify the numbered box in a post office assigned to a person or organization.
Room	Specify the room number in the building.
Post Code	Specify a code of letters or numbers. The Post Code ensures proper sorting of the mail.
Town Name	Specify the name of the town. A town is a built-up area with defined boundaries and a local government.
Town Location Name	Specify the specific Location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Sub Division	Specify a subdivision of a country such as a state, region, or county.
Country	Specify the nation with a government.

- f. Click the **Mobile** tab and specify the mobile number in the **Media Address** field.
 - g. Click the **Swift** tab and specify the BIC (Bank Identifier Code) in the **Media Address** field. BIC uses eight to eleven-digit characters that identify the country, city, bank, and branch.
 - h. Click the **Email** tab and specify the Email address in the **Media Address** field.
 - i. Click the **Fax** tab and specify the Fax number in the **Media Address** field.
 - j. Click **Add**.
- Adds a new account address row in the Account Address dialog.
- k. To add more addresses, repeat the above steps.
 - l. Click **Next**.

The **Account Features** page displays.

Figure 4-12 Account Features

Account Creation Entry - B01ACCNEW21209027574

Account Features

Real Time Liquidity

Referral Required

IBAN Required

Cancel Back Save and Close Next

4. Specify the details on the **Account Features** page.
 - a. Specify the fields described in the following table.

 **Note:**

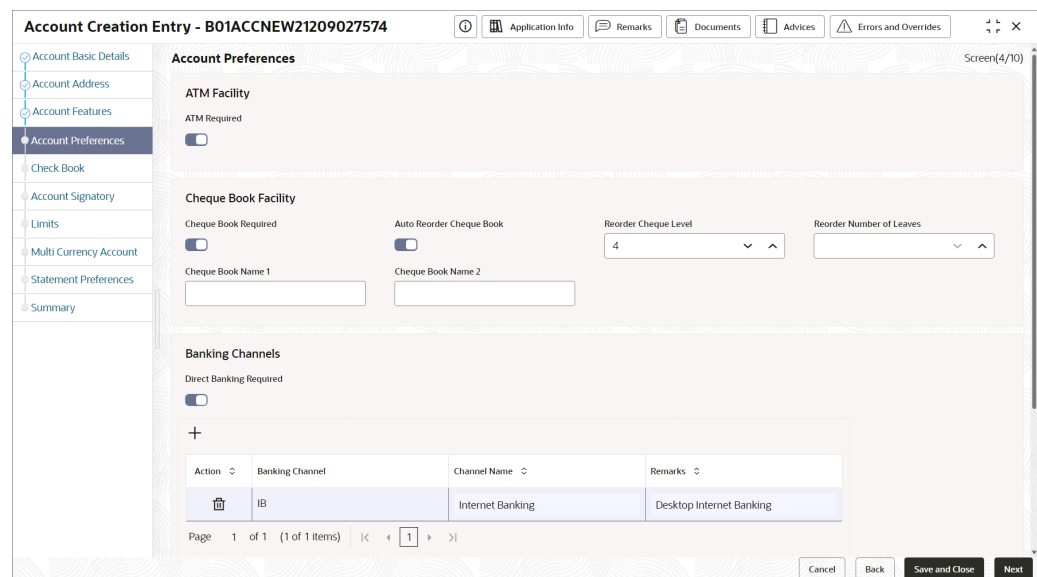
The account features mentioned in the table can be activated only if the same is allowed for the account class selected for the account creation in **Step 2.a.**

Table 4-6 Field Description

Field	Description
Real Time Liquidity	Toggle the option On to enable real-time liquidity management.
Referral Required	Toggle the option On to perform referral checks on the account. The application checks the available balance before triggering a referral check for all transactions.
IBAN Required	Toggle the option On to enable the IBAN (International Bank Account Number) requirement.

- b. Click **Next**.
The **Account Preferences** page displays.

Figure 4-13 Account Preferences




5. Specify the details on the **Account Preferences** screen.
 - a. Specify the fields described in the following table.

 **Note:**

The account preference mentioned in the following table can be activated only if the same is allowed for the account class selected for the account creation in **Step 2.a.**

Table 4-7 Field Description

Field	Description
ATM Required	Toggle the option On to enable the ATM facility for the account.
Check Book Required	Toggle the option On to enable the check book facility for the account.
Auto Reorder Check Book	Toggle the option On to auto-reorder check book.
Reorder Check Level	Specify the number of check leaves left when the reorder is triggered. <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> Note:</p> <p>To find the number of checks left, the automatic reorder process considers the stopped, blocked, and used checks.</p> </div>
Reorder Number of Leaves	Specify the number of check leaves in the new check book.
Check Book Name 1	Specify a name for the first check book.
Check Book Name 2	Specify a name for the second check book.
Direct Banking Required	Toggle the option On to enable direct banking options for the account.

b. Click **Next**.


The **Check Book** screen displays.

Figure 4-14 Check Book

6. Provide the **Check Book** details.

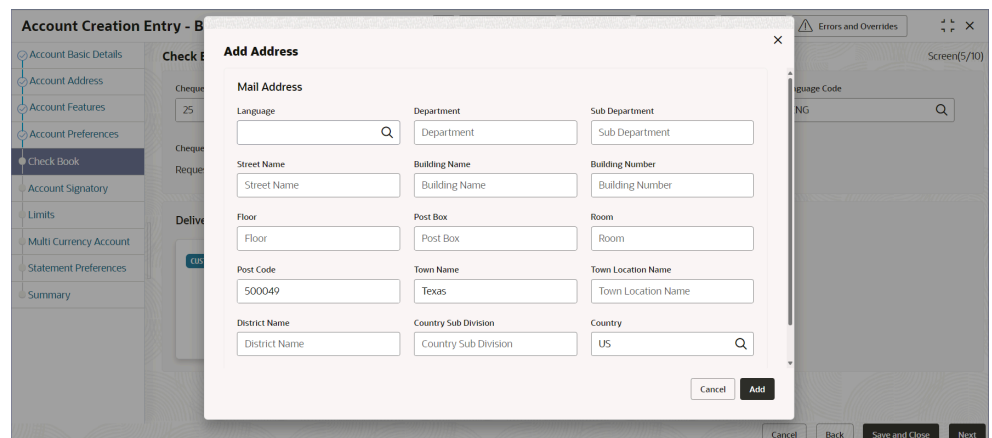
a. Specify the fields described in the following table.

Table 4-8 Field Description

Field	Description
Check Details	Specify the number of check leaves required in the check book.
Order Date	Specifies the Check Book order placement date.
Order Details	Specify the Order details, such as requesting a new check book.
Language Code	Select the language code from the available options.
Check Book Status	By default, this value is set to Requested .
Delivery Mode	Select the mode of the check book delivery from the following: <ul style="list-style-type: none"> Branch- Check book is delivered at the specified branch. Post/Courier- Deliver the check book from the address types provided in the Account Address screen or a custom address to be provided.
Branch Code	Specify the Branch code to deliver the check book. <div style="border: 1px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>This field is visible only if the Delivery Mode is set to Branch.</p> </div>
Address Type	Select the address type from the drop-down list. The address types available are: <ul style="list-style-type: none"> Custom - Select this option and provide the required address in the Add Address dialog. Other Address Types - These address types will be the ones provided in the Account Address screen.
Delivery Address	Displays the address to deliver the check book that corresponds to the Delivery Mode selected.

- b. If required, specify a custom delivery address.
 - i. In the **Delivery Mode** drop-down field, choose **Post/Courier**.
 - ii. In the **Address Type** drop-down field, choose **Custom**. The **Add Address** dialog displays.

Figure 4-15 Check Book Request - Add Custom Mailing Address



- iii. Specify the Mailing Address details described in the table below.

Table 4-9 Field Description - Custom Mailing Address

Field	Description
Language	Specify the language of the address details.
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the street or thoroughfare name.
Building Name	Specify the building name.
Building Number	Specify the building number.
Floor	Specify the floor or story within a building.
Post Box	Specify the numbered box in a post office assigned to a person or organization.
Room	Specify the room number in the building.
Post Code	Specify a code of letters or numbers. The Post Code ensures proper sorting of the mail.
Town Name	Specify the name of the town. A town is a built-up area with defined boundaries and a local government.
Town Location Name	Specify the specific Location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Sub Division	Specify a subdivision of a country such as a state, region, or county.
Country	Specify the nation with a government.

- iv. Click **Add**.
The **CUSTOM** address displays in the **Delivery Address** section.
- c. Click **Next**.
The **Account Signatory** screen displays.

Figure 4-16 Account Signatory


The screenshot shows the 'Account Signatory' screen for account B01ACCNEW21209026492. The interface includes a top navigation bar with icons for Application Info, Remarks, Documents, Advices, and Errors and Overrides. A left sidebar lists various account configuration options, with 'Account Signatory' currently selected. The main content area is divided into sections: 'Signatories' with a 'Minimum Number of Signatures' field set to 2 and an 'Account Message' box stating 'A minimum of two signatories are required.'; a 'Defaulted CIF Signatory' section with a 'Use Signatory' button; and a 'Signature Details' section showing 'No Signatory Used'. At the bottom right, there are four buttons: 'Cancel', 'Back', 'Save and Close', and 'Next'.

7. Provide the details on the **Account Signatory** page.
 - a. Specify the fields described in the following table.

Table 4-10 Field Description

Field	Description
Minimum number of Signatures	Specify the minimum number of signatories required to perform a transaction on this account.
Account Message	Specify the message that is displayed when a transaction is initiated on this account.
Defaulted CIF Signatories	Select the default signatories imported from the Customer Information File.
Use Signatories	Click to use the selected default signatory.
Signature Details	Displays the signature details of the signatories.

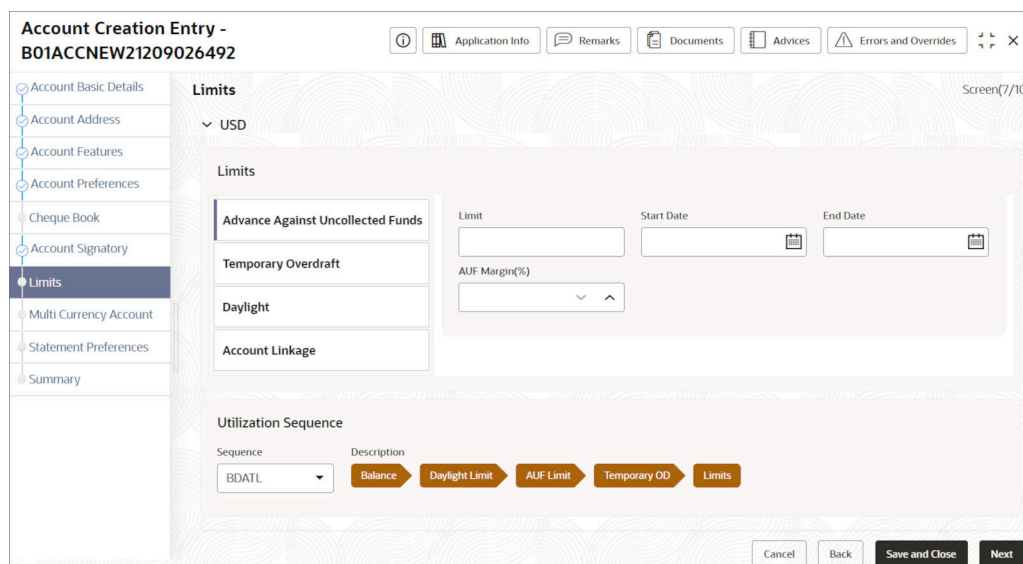
- b. Click **Next**.
The **Limits** screen displays.
8. Provide the limit details on the **Limits** Screen.
 - a. Click **+** under **Limits**.
A blank node displays.

 **Note:**

The primary currency of the account is available for selection. For multi-currency accounts all the sub-account currencies would be available to select.

- b. Expand the node and specify the required currency in the currency field.
The specified **Currency** node displays limit details for the **Advance Against Uncollected Funds** tab.

Figure 4-17 Limits - Advance Against Uncollected Funds



- c. Specify the limit details on the **Advance Against Uncollected Funds** tab described in the following table.

Table 4-11 Field Description

Field	Description
Limit	Specify the limit amount on an AUF (Advance Against Uncollected Funds).
Start Date	The start date from when the limit is valid.
End Date	The end date of the limit validity.
AUF Margin(%)	The percentage of AUF allowed.

- d. Click the **Temporary Overdraft** tab and specify the fields described in the following table.

Table 4-12 Field Description

Field	Description
Limit	Specify the limit amount.
Start Date	The limit start date.
End Date	The end date after which the limit is no longer available.
Auto Renew	Turn this option On to automatically renew the temporary overdraft after the end date.
Frequency	Select the limit renewal frequency from the following values: Daily, Monthly, and Yearly.
Unit	The number of limit renewals in the frequency interval..
Amount	The temporary overdraft amount allowed.

- e. Click the **Daylight** tab and specify the daylight limit amount allowed during business hours.
- f. Click the **Account Linkage** tab and specify the details described in the following table.

Table 4-13 Field Description

Field	Description
Linkage Reference	Specify the reference number of the linked liability account.
Liability Number	The liability number is auto-populated from the Linkage Reference .
Effective Date	The date on which the account linkage is active.
Limit Amount	Specify the limit amount that is available from the linked liability account.

- g. Specify the **Utilization Sequence** of the limit amounts.
You can select from the following:
- **BDATL** - Balance, Daylight Limit, AUF Limit, Temporary OD, and Limits
 - **BDATLV** - Balance, Daylight Limit, AUF Limit, Temporary OD, Limits and Overline.
- h. Click **Next**.
The **Multi Currency Account** screen displays.

Figure 4-18 Multi-currency Account

9. Create the sub-accounts for the required currencies in the **Multi Currency Account** screen.

The **Multi Currency Account** page displays the primary currency of the account and allows the addition of sub-accounts for other supported currencies.

Note:

This screen is disabled for single currency account. To create a multi-currency account, select an appropriate account class that supports multiple currencies in **Step 2. a. (Account Basic Details)**.

- a. Click **+** under **Multi Currency Account Detail**.
The Sub-accounts table displays a new row.
- b. Double-click the **Currency Code** column to activate the row.
- c. Specify the currency code.
The **Account Mask** column is auto-populated.
- d. Click the **Sub Account Number** column.
The **Generate Account Number** dialog displays.

Note:

The columns masked with **L** represent the account class (may or may not be present and is decided by the banking organization), the columns masked with **b** represent the branch code, the columns masked with **a** represent the alphabets to be provided, the columns masked with **n** represent the number to be provided and the columns masked with **\$** represent the currency code. Together they represent a unique Corporate sub-account number.

- e. Double-click the first column masked by **a**.
The cells become editable.

- f. Enter the required alphabet and numbers for the sub-account number. Press the **Tab** key to move to the next cell.
- g. Click **Verify**.
The account number is verified and generated, and the new account number is populated in the **Sub Account Number** column.
- h. Repeat the above steps to generate the sub-account number for more supported currencies.
- i. Click **Next**.
The **Statement Preferences** screen displays.


Figure 4-19 Statement Preferences

10. Provide the details on the **Statement Preferences** page.
 - a. Specify the fields described in the following table.

Table 4-14 Field Description

Field	Description
Display IBAN on Advices	Toggle the switch On to display IBAN on advices.
Exclude Same Day Reversal From Statement	Toggle the switch On to exclude the same day reversed transactions.
Account Statement Parameters	Provide the statement parameter details for the following statement types: <ul style="list-style-type: none"> • Primary • Secondary • Tertiary

Table 4-14 (Cont.) Field Description

Field	Description
Statement Type	<p>Select one of the following:</p> <ul style="list-style-type: none"> • None • Detailed • Summary <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> Note:</p> <p>The remaining fields in the table are common for these three statement types.</p> </div>
Cycle	<p>Specify the frequency of the statement generated. Click the Calendar icon and specify one of the following:</p> <ul style="list-style-type: none"> • Daily: Statements are generated every day. • Weekly: Select the day of the week to generate the weekly statement. • Fortnightly: Select the day of the week to generate the fortnightly statement. • Monthly: Select the day of the month to generate the monthly statement.
Statement Format	Specify the format of the statement generated.
SWIFT Required	Toggle this option On to generate statements in the SWIFT format. This field is available only when the Statement Type is Summary or Detailed .
Swift message Type	Specify the SWIFT message type to generate. The supported Swift message type currently is MT950. This field is available only when SWIFT Required is Yes .
ISO Statement Required	Toggle this option On to generate statements in the ISO format. This field is available only when the Statement Type is Summary or Detailed .
ISO Message Type	Specify the SWIFT message type to generate. The supported ISO message type currently is CAMT053. This field is available only when ISO Statement Required is Yes .

- b. Click **Next**.

The **Summary Screen** displays the data entry screen tiles.

11. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

12. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Account Creation Enrich** task.

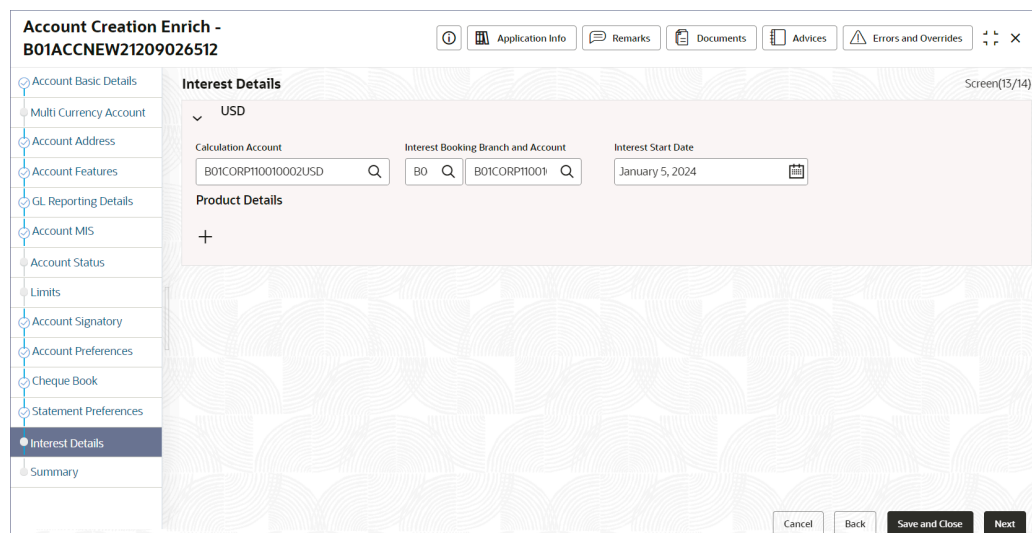
13. Acquire and edit the **Account Creation Enrich** page.
 - a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. Process Name column contains **Account Opening Existing Customer**, the **Stage** column contains **Account Creation Enrich**, and the **Application Number** column contains the number noted in **Step 1. c**.
 - c. Click **Acquire and Edit**.
The **Account Creation Enrich - <Application Number>** page displays.
14. Ensure that the **GL Reporting Details**, **Account MIS**, **Account Status**, and **Interest Details** screens are visible and populated with appropriate data from the **Account Class** specified in **Step 2. a** (Account Basic Details).

 **Note:**

A feature screen is not populated if the account class does not support it. For example, the **Interest Details** screen is blank if the selected account class does not support the **Interests and Charges** feature.

15. Review and enrich the **Interest Details**.
 - a. Click the **Interest Details** tab.
The Interest Details screen displays.




Figure 4-20 Interest Details



The screenshot shows the 'Account Creation Enrich' interface for account B01ACCNEW21209026512. The 'Interest Details' tab is active, showing a dropdown for 'USD'. Below this, there are three input fields: 'Calculation Account' with value 'B01CORP110010002USD', 'Interest Booking Branch and Account' with value 'BO B01CORP11001', and 'Interest Start Date' with value 'January 5, 2024'. A 'Product Details' section is visible below, currently showing a plus sign. The left sidebar contains a navigation menu with 'Interest Details' selected. At the bottom right, there are buttons for 'Cancel', 'Back', 'Save and Close', and 'Next'.

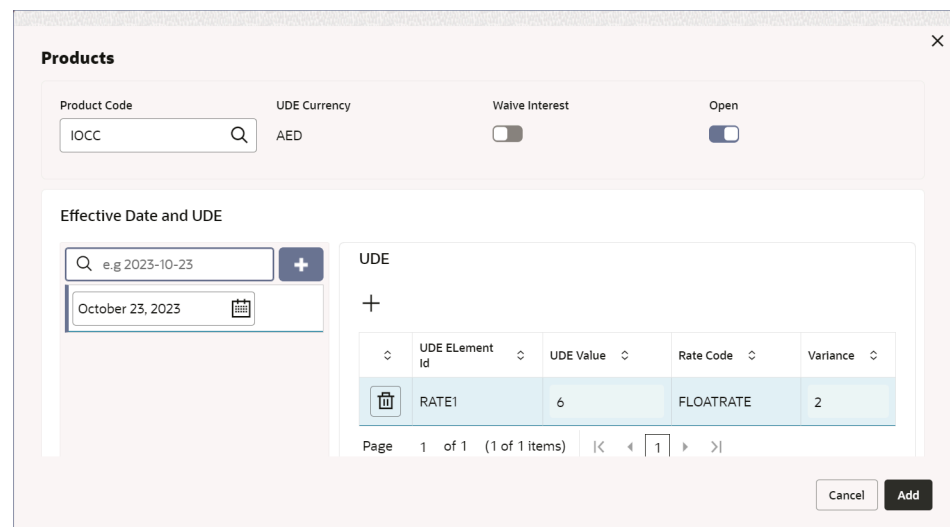
- b. Specify the fields described in the following table.

Table 4-15 Field Description

Field	Description
Calculation Account	Specify the account to calculate interest.  Note: For a multi-currency account, specify the sub-account to calculate the interest.
Booking Branch	Specify the branch to book the interest.
Booking Account	Specify the account to book the interest.  Note: For a multi-currency account, the main account is the booking account. The sub-accounts cannot be a booking account.
Interest Start Date	The date to start interest calculation.
Product Details	Displays the interest products applied to the account.  Note: The interest product has to be applied before it is displayed.


- c. Click + to add an interest product to the account.
The **Products** dialog displays.

Figure 4-21 Add Interest Products



- d. Specify the interest product details fields described in the following table.

Table 4-16 Field Description

Field	Description
Product Code	Specify the interest product's code.
UDE Currency	Specify the currency of the UDE product.
Waive Interest	Toggle the option On to enable interest waiver.
Effective Date and UDE	Specify the effective date from which the interest product is active on the account. Specify the User Data Elements (UDE) of Interests and Charges.
	<div style="border: 1px solid #0070C0; padding: 10px; background-color: #E6F2FF;"> <p> Note:</p> <p>The interest product calculates interest using an interest rule. The interest rule has two components:</p> <ul style="list-style-type: none"> • A method to calculate the interest or charge • User Data Elements to be specified </div>

- e. Click **+** under **Effective Date and UDE** section.
A blank date field displays.
- f. Click the date field and specify the date from which the interest product is active on the product.
- g. Click **+** under **UDE**.
A blank row displays.
- h. Double-click the **UDE Element ID** column to activate the row and specify the UDE details described in the following table.

Table 4-17 Column Description

Field	Description
UDE Element ID	Specify the ID of the Interest and Charges UDE element. The ID of the UDE.
UDE Value	Specify the interest or charge rate to be applied.
Rate Code	Select the Rate code to which the UDE Value is applied.
Variance	Specify the variance of the UDE Value that is allowed.

- i. Click **Add**.
The **Interest Details** page displays the new product details tile.
- j. Click **Next**.
16. Review and enrich the GL Reporting Details.
- a. Click the **GL Reporting Details** tab.
The GL Reporting Details screen displays the Reporting Lines as tiles.

Figure 4-22 GL Reporting Details

The screenshot shows the 'GL Reporting Details' section of the Oracle Account Creation Enrich interface. The 'Propagate Reporting GLs' toggle is currently turned off. Below this, there are four 'Reporting Lines' tiles: WROF, NORM, LOSS, and PDO. Each tile displays 'Credit GL' and 'Debit GL' values.

Reporting Line	Credit GL	Debit GL
WROF	24100001	14100001
NORM	11100001	21100001
LOSS	23100001	13100001
PDO	22100001	12100001

- b. Toggle the option **Propagate Reporting GLs** to **On** or **Off**.

If propagation of GL Lines is turned on then the Reporting lines cannot be edited. To edit the **Reporting Lines** turn this option off.

- c. From the **More Options** menu on the top right corner of a **Reporting Line** tile, select **View** or **Edit**.

The **Reporting Line** dialog displays.

- d. Review and Edit the Status of the Reporting line, Credit GL, and Debit GL fields if necessary.
- e. Click **Close** (View mode) or **Save** (Edit mode).

17. Review and Enrich the Account MIS details.

- a. Click the **Account MIS** tab.

The **Account MIS** screen displays.

Figure 4-23 MIS Details

- b. Modify the Account MIS details if required. The following table describes the fields.

Table 4-18 Field Description

Field	Description
MIS Group	Specify the MIS Group the account belongs to.
Description	MIS Group description is auto-populated.
Sector	Specify the Sector the account belongs to.
Description	The Sector description is auto-populated.

- 18. Review and enrich the Account Status details.
 - a. Click the **Account Status** tab in the left panel.

The Account Status screen displays.

Figure 4-24 Account Status

- b. Review and update the Account Status details if required.

 **Note:**

For more information on the fields, see **Step 18** in [Create Account Class](#) topic.

19. Review and Enrich the remaining data entry screens.

 **Note:**

For more information on the data entry screens, see the steps from *Step 2* to *Step 10* above.

20. Click **Submit** from the **Summary** screen.
The **Stage Movement Submission** dialog displays.
21. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The **Stage Movement Submission** process creates the **Scrutinize Account Creation** task.
22. Complete the **Scrutinize Account Creation** tasks.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Scrutinize Account Creation**, and the **Application Number** column has the number noted in **Step 1. c**.
 - c. Click **Acquire and Edit**.
The **Account Creation Scrutinize- <Application Number>** page displays.
 - d. Scrutinize and ensure that all the data entry screens are correct.
 - e. Click **Submit** from the **Summary** screen.
The **Stage Movement Submission** dialog displays.
23. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approve Account Creation** task, and the **Free Tasks** page displays.

24. Complete the **Approve Account Creation** task.
 - a. Search the listed tasks with these column values. **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Approve Account Creation**, and the **Application Number** column has the number noted in **Step 1. c**.
 - b. Click **Acquire and Edit**.

The **Account Creation Approve- <Application Number>** page displays.
 - c. Review and ensure that all the data entry screens are correct.
 - d. Click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog displays.
25. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.

The account creation is complete.
26. Confirm that all stages of the Account Creation process are complete.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
 - b. The **Completed Tasks** page should display all four stages of the Account Creation process: **Entry**, **Enrich**, **Scrutinize**, and **Approve**.

4.5 Account Creation for New Customer

Use the **Account Creation for New Customer** service to create a new account for an new customer. You have to onboard the new customer before you can create accounts for the customer.

This topic contains the following subtopics:

- [Account Creation for New Customer](#)

This topic describes the systematic instructions to create an account for a new customer.

4.5.1 Account Creation for New Customer

This topic describes the systematic instructions to create an account for a new customer.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Creation for New Customer**.

The **Account Creation for New Customer** page displays.

Figure 4-25 Account Creation for New Customer

2. Specify the **Account Category**, **Primary Currency**, and **Priority** fields, and then click **Initiate** to start the account creation process.

The **New Customer Account Creation Entry - <Application Number>** page displays the **New Customer Onboarding** page.

Figure 4-26 New Customer Onboarding

3. Specify the fields on the screen.

Table 4-19 New Customer Onboarding - Field Description

Field	Description
Customer Name	Specify the customer name.
Party Type	Specify the party type of the customer from the drop-down list. <ul style="list-style-type: none"> • COR– Corporate (Default).
Country of Incorporation	Specify the country of incorporation.
Date of Incorporation	Specify the date of incorporation.
Place of Incorporation	Specify the place of incorporation.

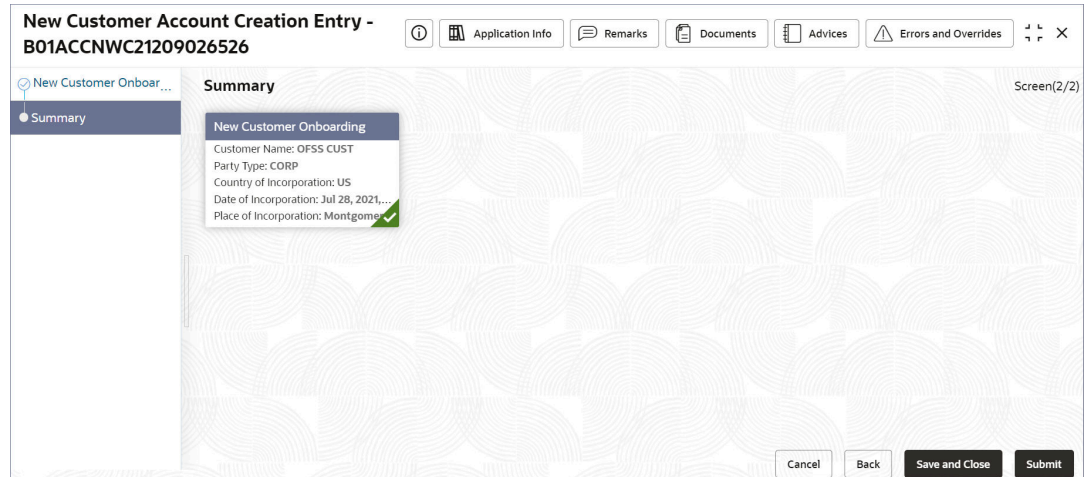
Table 4-19 (Cont.) New Customer Onboarding - Field Description

Field	Description
KYC Status	Specify the KYC status of the customer from the drop-down list. Valid values are – <ul style="list-style-type: none"> • Pending • Yet to verify • Verified • Not verified
Preferred Language	Specify the preferred language of the customer from the drop-down list.
Address Type	Specify the type from the drop-down list which uniquely relates the address to the customer by its type. Select from the following: <ul style="list-style-type: none"> • HOA → Head Office • ROA → Registered Office • BOA → Branch Office • COA → Communication Address.
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the name of a street or thoroughfare.
Building Number	Specify the number that identifies the position of a building on a street.
Building Name	Specify the name of the building or house.
Floor	Specify the floor or story within a building.
Post Box	Specify the numbered box in a post office assigned to a person or organization, to keep letters until called for.
Room	Specify the building room number.
Post Code	Specify the code consisting of a group of alphanumeric characters added to a postal address to assist in sorting mail.
Town Name	Specify the name of a built-up area with defined boundaries and a local government.
Town Location Name	Specify the specific Location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Subdivision	Specify a subdivision of a country, such as a state, region, or county.
Country	Specify the nation with its government.

4. Click **Next**.

The **Summary** tab displays.

Figure 4-27 Summary



5. Click **Submit**.
The **Stage Movement Submission** dialog displays the **Overrides** stage.
6. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The **Stage Movement Submission** process creates the **New Customer Account Creation Enrich** task.
7. Complete the **Account Creation for New Customer** tasks.
 - a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening For New Customer**, the **Stage** column contains **New Customer Account Creation Enrich** task and the **Application Number** column contains the number noted in **Step 6. c**.
 - c. Click **Acquire and Edit**.
The **New Customer Account Creation Enrich - <Application Number>** page displays.

Figure 4-28 New Customer Account Creation Enrich - Account Details

- Update the data entry screens to create the new customer account.

At this point, the steps to create the new customer account are similar to the steps in the account creation for existing customers. Follow the instructions in [Account Creation](#).

4.6 Account Limits Update

Use the **Account Limits Update** service to add new limits or modify existing limits of an account.

Customer Number- The system displays the customer number based on the customer account number selected. It cannot be modified.

Account Category- The system displays the account category based on the customer account number selected.

Currency- The system displays the customer account's currency.

Account Number- Specify the customer account number. The adjoining list displays all valid accounts maintained in the selected transaction branch. You can choose the appropriate account number.

This topic contains the following subtopics:

- [Account Limits Update](#)
 This topic describes the systematic instructions to update the transaction limits of an account.

4.6.1 Account Limits Update

This topic describes the systematic instructions to update the transaction limits of an account.

- Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Limits Update**.

The **Account Limits Update** screen displays.

Figure 4-29 Account Limits Update

2. Specify one or more fields in the **Account Search** section.

Table 4-20 Account Search - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the required account.
Customer Name	The name of the selected customer is auto-populated.
Account Category	Specify the account category to which the account belongs.
Description	The description of the selected account category is auto-populated.
Currency	Specify the operating currency of the account.
Currency Description	The description of the operating currency is auto-populated.
Account Number	Specify the required account number.S

3. Click **Search**.
The **Account Selection** section displays the accounts matching the search filters.
4. Click to select the required account tile, then click **Initiate**.
The **Entry of Limits Update Details- <Application Number>** page displays the **Account Basic Details** screen.

Tip:

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

5. Verify the Account Basic Details are for the required account and click **Next**. The **Limits** screen displays.
6. Apply the Limits update for the required currencies.

Note:

Limit updates for multiple currencies are available if the account is a multi-currency account.

- To add new limits, click **+** under **Limits** and fetch the required currency from the **Currency** dialog.
- To edit an existing limit, expand the currency node.

The Limit details on the currency display.

Figure 4-30 Entry of Limits Update Details

7. Click on each tab under the Limits section and update the limit details. For more information on the editing process and the field descriptions, see the **Limits** data entry step in the [Account Creation](#) topic.

Note:

When adding new limits, currencies that apply to the multi-currency account are available for selection, not all currencies.

8. Click **Next**.
The Summary screen displays the updated **Limits** tile and the **Account Basic Details** tile.
9. Click **Submit**.
The **Stage Movement Submission** dialog displays the **Overrides** stage.
10. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The **Stage Movement Submission** process creates the **Approval Limits Update** task and opens the **Free Tasks** page.
11. Complete the **Approval Limits Update** task.
 - a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. Process Name column contains **Limits Update**, the **Stage** column contains **Approval Limits Update**, and the **Application Number** column contains the number noted in **Step 4**.
 - c. Click **Acquire and Edit**.
The **Approval Limits Update - <Application Number>** page displays.
12. Review the updated limit details and click **Submit** from the **Summary** page.
The **Stage Movement Submission** dialog displays the **Overrides** stage.
13. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The limits update process is complete.
14. Confirm that all stages of the Limits Update process are complete.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
 - b. The **Completed Tasks** page should display the two stages of the Limits Update process: **Entry** and **Approve**.

To view the updated limit details in the account, see [Account Limits](#).

4.7 Account Statement

Use the **Account Statement Request** service to request and generate account statements based on a given date range or a selected period as requested by the account holder.

A statement records the account transactions and balances over a specific period. It displays the debits and credits of the account in this period.

A detailed statement provides more details about each transactions, including the order of the transaction, ultimate beneficiary, payment methods, and more.

A Summary statement displays all the transactions with limited details about individual transactions, such as the reference number, date, and amount with a debit or credit indicator.

This topic contains the following subtopics:

- [Account Statement Request](#)
This topic describes the systematic instructions to request and generate an account statement.

4.7.1 Account Statement Request

This topic describes the systematic instructions to request and generate an account statement.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Statement Request**.

The **Account Statement Request** page displays.


Figure 4-31 Account Statement Request

2. Specify the fields on the screen.

Table 4-21 Account Statement Request- Field Description

Field	Description
Account Number	Specify the required account number.
Sub Account Number	Select the Sub Account Number from the drop-down list. <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note: This field is available only if the account is a multi-currency account.</p> </div>

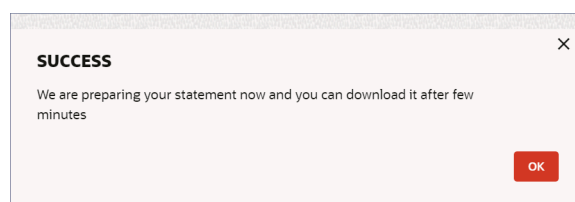
Table 4-21 (Cont.) Account Statement Request- Field Description

Field	Description
Date Range	Specify the From date and To date to generate the account statement in the date range. <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px;"> <p> Note:</p> <p>The From date is mandatory, and the To date cannot be less than the From date.</p> </div>

3. Click **Generate**.

The **SUCCESS** dialog displays.

Figure 4-32 Success Dialog

 **Note:**

The generated statements are available for download from the Account's 360 View. For more information on viewing the account details and downloading the statement see, [Statements](#).

4.8 Check Book

Use the **Check Book** option to request a check book or update a check book status.

A check instructs a bank to pay a certain amount from an individual's account to another person.

A checkbook contains consecutively numbered check leaves that the account holder can use as a bill of exchange. Checkbooks are available in predefined booklet sizes, and customers can request new checkbooks when they run out of checks.

This topic contains the following subtopics:

- [Check Book Request](#)
This topic describes the systematic instructions to request a check book.
- [Check Book Status Update](#)
This topic describes the systematic instructions to update the delivery status of a check book request.

4.8.1 Check Book Request

This topic describes the systematic instructions to request a check book.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Check Book**.
2. Under **Check Book**, click **Request**.

The **Request** page displays.

Figure 4-33 Check Book Request

3. Specify one or more fields in the **Account Search** section.

Table 4-22 Account Search - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	The name of the selected customer is auto-populated.
Account Category	Specify the account category to which the account belongs.
Description	The description of the selected account category is auto-populated.
Currency	Specify the operating currency of the account.
Currency Description	The description of the operating currency is auto-populated.
Account Number	Specify the required account number.

4. Click **Search**.
The **Account Selection** section displays the accounts matching the search filters.
5. Click to select the required account tile, then click **Initiate**.
The **Check Book Request Entry - <Application Number>** page displays the **Account Basic Details** screen.

Tip:

Make a note of the **Application Number**. This is needed to identify the tasks on the **Free Tasks** page.

6. Verify that the Account Basic Details are for the required account you want to request a check book and click **Next**.

The **Check Book** screen displays.

Figure 4-34 Check Book Request Entry

Chequebook Request Entry - B01CHQNEW21209026560

Application Info | Remarks | Documents | Advices | Errors and Overrides

Account Basic Details | **Cheque Book** | Summary

Check Leaves: 50 | Order Date: July 28, 2021 | Order Details: Deliver to the Registered office | Language Code: ENG

Check Book Status: Requested | Delivery Mode: Registered Office

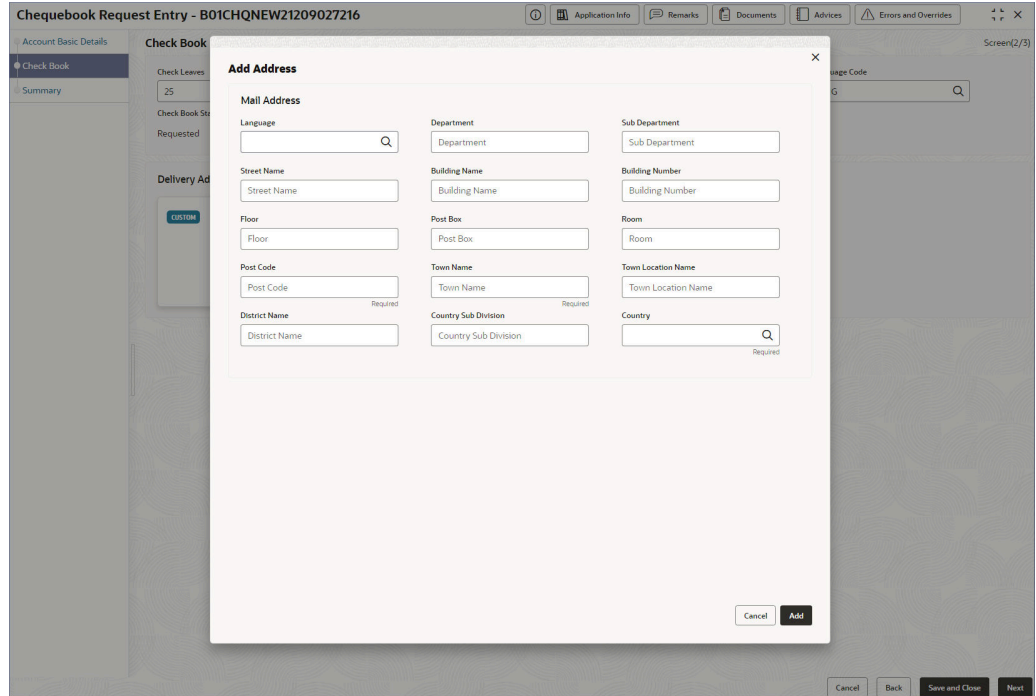
Delivery Address

Registered Office
Happy Street
560036
Florida, Florida, Los Angeles, US

Cancel | Back | Save and Close | Next

7. Specify the check book details.
For more information on the editing process and the field descriptions, see the **Check Book** data entry step in the [Account Creation](#) topic.
8. If required, specify a custom delivery address.
 - a. Select **Post/Courier** in the **Delivery Mode** drop-down field.
 - b. Select **Custom** in the **Address Type** drop-down field.
The **Add Address** dialog displays the **Mail Address** fields.

Figure 4-35 Check Book Request - Add Custom Delivery Address



- c. Specify the Mailing Address details described in the table below.

Table 4-23 Field Description

Field	Description
Language	Specify the language of the address details.
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the street or thoroughfare name.
Building Name	Specify the building name.
Building Number	Specify the building number.
Floor	Specify the floor or story within a building.
Post Box	Specify the numbered box in a post office assigned to a person or organization.
Room	Specify the room number in the building.
Post Code	Specify a code of letters or numbers. The Post Code ensures proper sorting of the mail.
Town Name	Specify the name of the town. A town is a built-up area with defined boundaries and a local government.
Town Location Name	Specify the specific Location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Sub Division	Specify a subdivision of a country such as a state, region, or county.
Country	Specify the nation with a government.

- d. Click **Add**.

The **CUSTOM** address displays in the **Delivery Address** section.

Figure 4-36 Check Book Request Entry - Custom Delivery Address

9. Click **Next**.

The **Summary** screen displays the **Account Basic Details** tile and the updated **Check Book** tile.

10. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

11. Complete the **Stage Movement Submission** process.

a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates an **Approve Checkbook Request** task.

12. Complete the **Approve Checkbook Request** task.

a. From the left navigation menu, select **Tasks**. Under **Tasks** click **Free Tasks**.

The **Free Tasks** page displays.

b. Search the listed tasks with these column values. The **Process Name** column contains **Checkbook Request**, the **Stage** column contains **Approve Check book Request**, and the **Application Number** column contains the number noted in **Step 4**.

c. Click **Acquire and Edit**.

The **Approve Check book Request - <Application Number>** page displays.

d. Review the check book request details and click **Submit** from the Summary page.

The check book request is approved.

13. Confirm that all stages of the Check Book Request process are complete.

a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

b. The **Completed Tasks** page should display the **Entry** and **Approve** stages of the Check Book Request process.

To view the checkbook request details, see [Check Details](#).

4.8.2 Check Book Status Update

This topic describes the systematic instructions to update the delivery status of a check book request.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Check Book**.
2. Under **Check Book**, click **Request**.

The **Status Update** page displays.

Figure 4-37 Check Book Status Update

Status Update

Check Book Search

Account Number

B01CORP120000221

Check Book Selection

Check Book Number	000001
Order Details	Order Date
Deliver to the Registered office	July 28, 2021
Check Leaves	Language Code
50	ENG

3. Specify the account number containing a Check Book request in the Account Number field.
4. Click **Search**.

The **Check Book Selection** section displays the matching account.

5. Click and select the account tile, then click **Initiate**.

The **Checkbook Status Update Entry - <Application Number>** page displays the **Check Book** screen.

Figure 4-38 Initiate Check Status Update

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

6. Update the **Check Book Status** field.
You can select from the following:
 - Delivered
 - Destroyed
7. Click **Next**.
The **Summary** screen displays the **Check Book** tile.
8. Click **Submit**.
The **Stage Movement Submission** dialog displays the **Overrides** stage.
9. Complete the **Stage Movement Submission** process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list and click **Submit**.
The **Stage Movement Submission** process creates the **Approve Status Update of Check Book** task.
10. Complete the **Approve Status Update of Check Book** task.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.

5

Corporate Account Transactions

This topic contains the following **Transactions** as subtopics:

- [Journal Transactions](#)
A journal transaction refers to the recording of a financial transaction in a bank journal.
- [Legal Block](#)
A Legal Block is a portion of the account balance a customer reserves for a specific purpose.
- [Post Processing Manual Retry](#)
This topic describes the systematic instructions to retry post processing manually.
- [Referral Queue](#)
As part of **Transactions**, the **Referral Queue** option allows the user to view all available referral queue.
- [Stop Payments](#)
A Stop Payment is a request made by account holder to his/her bank, instructing the bank not to honor or process a specific check for any transaction.
- [Uncollected Funds Manual Release](#)
The **Uncollected Funds Manual Release** option allows the user to manually release all the uncollected funds.
- [Upload Transactions](#)
You can bulk upload a large number of transaction data manually into the system. This is useful when managing high transaction volumes.

5.1 Journal Transactions

A journal transaction refers to the recording of a financial transaction in a bank journal.

Some Common Use Cases -

1. Post adjustment entries to clear suspense and post to the actual account.
2. Perform operational adjustments such as interest adjustment entries for an account.
3. Use as a fallback for accounting services. For example, invoke a transaction posting service.

This topic contains the following subtopics:

- [Create Journal Transactions](#)
This topic describes the systematic instructions to create journal transactions.

5.1.1 Create Journal Transactions

This topic describes the systematic instructions to create journal transactions.

1. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Journal Transactions**, then click **Create**.
The **Create** screen displays.

Figure 5-1 Create Journal Transactions

2. Specify the transaction details on the **Create** screen.

Table 5-1 Create - Field Description

Field	Description
Branch Code	Displays the branch code of the current active branch.
Original Source Code	Specify the DDA source-system's code for unauthorized credit or debit transactions.
Description	Displays the DDA source code description.
Transaction Reference Number	Specify a unique reference number to identify the transaction.
Event	Specify a name for the transaction event.
Event Serial Number	Specify a serial number for the event.
Booking Date	Specify the booking date for the journal entry. This field displays the Branch date by default.
Referral Allowed	<p>Select the referral validation process from the following:</p> <ul style="list-style-type: none"> • Validation Internal and Balance Internal (Default) - All referral validations are performed by the internal system and the balance is verified in the internal customer account. • Validation External and Balance External - All referral validations are performed by the external system and the balance is verified in the external customer account. • Validation Internal and Balance External - All referral validations are performed by the internal system and the balance is verified in the external customer account. • No Referral - The transaction is not sent for referral validation.

Note:

The transaction fails if sufficient funds are unavailable in the account. And the transaction is rejected.

Table 5-1 (Cont.) Create - Field Description

Field	Description
Priority	Specify the priority of the transaction from the following options – <ul style="list-style-type: none"> • High (Default) • Medium • Low
Account Override Suppress Level	Specify the level of suppression to override transaction accounting errors. The system ignores accounting errors allowed within the suppress tier.
Balance Override Suppress Level	Specify the level of suppression to override balance limit errors. The system ignores balance limit errors allowed within the suppress tier.

3. Click **Initiate**.

The **Entry of Journal Transaction <Application Number>** screen displays the transaction details specified on the **Create** page.

Figure 5-2 Journal Transactions Entry

Entry of Journal Transaction - B01TXNJRN21209026672

Transaction Journal Entry

Balanced Entry

Branch Code	Original Source Code	Transaction Reference Number	Event	Event Serial No
B01	CDDAPP	TRNREF432909055	INIT	1

Booking Date: 2021-07-28

Referral Allowed: Account Override Suppress Level: Balance Override Suppress Level

Validation Internal and Balance Internal: 1 1

Entries +

Cancel Save and Close Next



Tip:

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

4. Turn on the **Balanced Entry** option to record the transaction entry as a balanced accounting.
5. Click + in the **Entries** section.

The **Entries** screen displays the Journal Entry fields.

Figure 5-3 Journal Entry Details

The screenshot shows the 'Entry of Journal Transaction' form for transaction B01TXNJRN21209026592. The form is divided into several sections:

- Transaction Details:** A table with the following data:

Branch Code	Original Source Code	Transaction Reference Number	Event	Event Serial No
B01	CDDAPP	RYFJH67698980	INIT	1
Booking Date	Referral Allowed	Account Override Suppress Level	Balance Override Suppress Level	
2021-07-28	Validation Internal and Balance Internal	1	1	
- Entries:** A section for configuring the entry type and posting information.
 - Entry Type:** Radio buttons for 'Credit' (selected) and 'Debit'.
 - Posting Into:** Buttons for 'Account' (selected), 'Suspense', and 'Intersystem Bridge'.
- Original Transaction:** A section for specifying transaction details.
 - Original Transaction Currency:** Dropdown menu set to 'USD'.
 - Original Transaction Amount:** Text input field containing '\$999.00'.
 - Account Number:** Text input field containing 'B01CORP10010571'.
 - Account Branch:** Text input field containing 'B01'.
 - Account Currency:** Text input field containing 'USD'.
 - Account Currency Amount:** Text input field containing '\$999.00'.
 - Exchange Rate:** Text input field containing '1'.
 - Branch Currency Amount:** Text input field containing '\$999.00'.
 - Value Date:** Text input field containing 'July 28, 2021'.
 - Transaction Code:** Text input field containing 'S05'.
 - Description:** Text input field containing 'OBA - DDA Trn Code'.
 - Block Reference Number:** Text input field.
 - Availability Information:** Dropdown menu set to 'Immediate'.
 - Instrument Code:** Text input field.
 - Force Post:** Toggle switch.
 - Limit Required:** Toggle switch.
 - Reversal:** Toggle switch.
 - Real Time Liquidity:** Toggle switch.
 - Remarks:** Text area for additional notes.

6. Specify the fields in the **Entries** section.
 - a. Turn on the **Balanced Entry** option to record the transaction entry as a balanced accounting.
 - b. Specify the fields listed under the **Entries** section described in the table below.

Table 5-2 Transaction Journal Entry- Field Description

Field	Description
Entry Type	Specify whether the journal transaction entry is a Credit or a Debit entry.
Posting Into	Select the account type to post. The available options are Account , Suspense , and Intersystem Bridge .
Original Transaction Currency	Specify the currency of the transaction.
Original Transaction Amount	Specify the transaction amount in the transaction currency.
Account Number	Specify the account number to post the transaction entry.
Account Branch	Displays the code of the branch holding the account receiving the transaction entry. This field is auto-populated.

Table 5-2 (Cont.) Transaction Journal Entry- Field Description






Field	Description
Account Currency	Displays the primary currency of the account. This field is auto-populated.
Account Currency Amount	Specify the transaction amount in the primary currency of the account.
Exchange Rate	Specify the exchange rate when the transaction currency differs from the branch's local currency.
Branch Currency Amount	Specify the transaction amount in the branch currency.
Value Date	Specify the value date of the transaction.
Transaction Code	Specify the transaction code required to post the transaction.
Description	Description of the transaction code. This field is auto-populated.
Block Reference Number	Specify the unique identifier assigned to an account block.
Availability Information	Specify the availability. The available values are - <ul style="list-style-type: none"> • Value Date • Immediate • Available in 'n' days
Instrument Code	Specify the instrument number used for the transaction. It could be a check number or any other identifier associated with the payment. <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> Note:</p> <p>The instrument code is valid for transactions that are unauthorized and related to debit transactions.</p> </div>
Auto Release	Turn on this option to release funds automatically on the availability date. <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> Note:</p> <p>Auto-release is valid for transactions that are unauthorized and related to debit transactions.</p> </div>
Force Post	Turn on this option to process and approve the transaction even if it fails to meet requirements or encounters errors during the usual processing flow. <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> Note:</p> <p>It is valid only for unauthorized debit transactions.</p> </div>

Table 5-2 (Cont.) Transaction Journal Entry- Field Description

Field	Description
Limit Required	<p>Turn on this option to ensure the transaction does not exceed a predetermined limit.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>It is valid only for unauthorized debit transactions.</p> </div>
Reversal	Turn on this option to indicate that this transaction reverses or cancels a previous transaction entry.
Reversal Accounting Reference	Specify the accounting reference number of a previous transaction you want to reverse.
Real Time Liquidity	<p>Turn on this option to ensure instant fund availability for the transaction.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>RTL is valid only for unauthorized debit transactions.</p> </div>
Remarks	Provide details on the remarks that should be included when posting the transaction.

7. Click **Next** to continue.
The **Summary** screen displays the **Transaction Journal Entry** tile.
8. Click the **Transaction Journal Entry** tile.
The **Transaction Journal Entry** summary dialog displays.
9. Review and Close the **Transaction Journal Entry** dialog.
10. Click **Submit**.
The **Stage Movement Submission** dialog displays the overrides on the Entry stage.
11. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.
The **Stage Movement Submission** process creates the **Approval of Journal Transaction Entry** task.
12. (Optional) View the account balance and verify that the unauthorized transaction amount reflects in the account balance.

 **Note:**

To view balance details of an account, see [Balance Details](#).

The Account Balance details dialog shows the unauthorized credit amount of \$999.00 created by the unauthorized credit transaction entry for the account in **Step 5**.

Figure 5-4 Balance Details - Balances tab

Balance Details			
Account Number		Currency	
B01CORP110010571		USD	
Balances	Booked Dated	Value Dated	Accruals
Opening Balance (ACY)		Opening Balance (LCY)	
\$42,831.87		\$42,831.87	
Current Balance		Uncollected	
\$6,930.87		\$3,000.00	
ECA Blocked		Legal Blocked	
\$0.00		\$2,999.99	
Unauthorized Credit		Unauthorized Debit	
\$999.00		\$0.00	
Available			
\$-68.12			

Close

13. Acquire and edit the **Approval of Journal Transaction Entry** task.

 **Note:**

This and the remaining steps are performed by the back office accounting department personnel with the appropriate authority to approve the transaction.

- a. Click **Tasks**, under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. Process Name column contains **Transaction Journal Creation**, the Stage column contains **Approval of Journal Transaction**, and the Application Number column has the number noted in **Step 3**.
 - c. Click **Acquire and Edit**.
- The **Approval of Journal Transaction - <Application Number>** page displays.

Figure 5-5 Approval of Journal Transaction

Approval of Journal Transaction - B01TXNJR21209026584

Transaction Journal Entry

Balanced Entry: No

Original Source Code	Transaction Reference Number	Event	Event Serial No	Booking Date
CDDAPP	IEONO409034	INIT	1	2021-07-28

Referral Allowed	Account Override Suppress Level	Balance Override Suppress Level
Validation Internal and Balance 1 Internal	1	1

Credit

Account Number	Account Number	Original Transaction Currency	Original Transaction Amount	Account Branch
B01CORP110010571	B01CORP110010571	USD	\$999.00	:B01

Account Currency	Account Currency Amount	Branch Currency Amount
USD	\$999.00	\$999.00

Exchange Rate	Value Date	Availability Information
1	2021-07-28	Immediate

Force Post	Limit Required	Real Time Liquidity
No	Yes	No

Related Account	Remarks	Reversal
		No

Buttons: Cancel, Save and Close, Next

14. Scrutinize and ensure that the transaction journal entry is correct.
15. Click **Submit** from the **Summary** screen. The **Stage Movement Submission** dialog displays.
16. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to this stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.
The transaction journal entry is approved, and the transaction executed.
17. Confirm that the unauthorized transaction entry is approved.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
The **Completed Tasks** page should display the two stages of the Journal Transaction entry: **Entry** and **Approval**.
 - b. View the account balance details in the 360 view.
Confirm that the current balance includes the unauthorized transaction amount. For more information on viewing Balance details, see [Balance Details](#).

18. View the account balance details.

Check that the current balance includes the unauthorized transaction amount.

5.2 Legal Block

A Legal Block is a portion of the account balance a customer reserves for a specific purpose.

Customers or banks can place Legal Blocks on accounts for a fixed period or indefinitely. On expiry, the system removes the legal block.

The available balance in a blocked account is the current balance minus the blocked amount. Customers require an override to withdraw from the legal block portion. The system requests an override when a debit transaction amount exceeds the available balance.

For example, if the account balance is 1000 currency units and the legal block is 500, a customer can only withdraw 500 units and requires an override to withdraw more than 500 units. When the customer withdraws more than 500, the system places the override request.

This topic contains the following subtopics:

- [Create Legal Block](#)
This topic describes the systematic instructions to create legal blocks.
- [Amend Legal Block](#)
This topic describes the systematic instructions to amend legal blocks.
- [Close Legal Block](#)
This topic describes the systematic instructions to close legal blocks.

5.2.1 Create Legal Block

This topic describes the systematic instructions to create legal blocks.

1. Search and select the required account and initiate legal block creation.
 - a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Legal Block**.
 - b. Under **Legal Block**, click **Create**.
The **Create** page displays.

Figure 5-6 Create Legal Block

- c. Specify the fields in the **Account Search** section.

Table 5-3 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer for whom the legal block is to be created from the drop-down list.
Customer Name	The customer name is auto-populated.
Account Category	Specify the customer's CIF number owning the account.
Description	The description of the account category is auto-populated.
Currency	Specify the currency of the customer account from the drop-down list.
Currency Description	The description of the currency is auto-populated.
Account Number	Specify the Account Number .

- d. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

- e. Select the required account and click **Initiate**.

The **Create Legal Block Entry - <Application Number>** page displays the **Account Basic Details** screen.

Tip:

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

Figure 5-7 Create Legal Block Entry - Basic Details

2. Review the account's basic details and ensure the correct account is selected.
3. Click **Next**.
The **Legal Block** screen displays.

Figure 5-8 Create Legal Block - Legal Block

4. Specify the fields on the screen.

Table 5-4 Create Legal Block - Field Description

Field	Description
Account Number	Displays the account number selected. Change the account number if required.
Branch Code	Displays the code of the branch holding the specified account.
Customer Number	Displays the number of the customer holding the account.
Currency	Displays the account currency.
Amount	Specify the amount to block.
Effective Date	The date from which the legal block would become active.
Expiry Date	The date when the legal block expires.
Hold Code	Specify the hold code that applies to this legal block.
Remarks	Provide remarks about the legal block or any other remarks.

5. Click **Next**.
The Summary screen displays.
6. Click **Submit**.
The **Stage Movement Submission** dialog for the **Create Legal Block Entry** stage displays the **Overrides** present in this stage.
7. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to the Create process.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.
The **Approve Legal Block Creation** task is created.
8. Acquire and edit the **Approve Legal Block Creation** page.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. **Process Name** column contains **Create Legal Block**, the **Stage** column contains **Approve Legal Block Creation** and the **Application Number** column contains the number noted in **Step 1.d**.
 - c. Click **Acquire and Edit**.
The **Approve Legal Block Creation - <Application Number>** page displays.

Figure 5-9 Approve Legal Block Creation - Legal Block

Legal Block		
Account Number	Currency	Branch Code
B01CORP110010571	USD	B01
Customer Number	Customer Name	Amount
PTY000001	PTY000001	\$2,999.99
Effective Date	Expiry Date	Hold Code
July 28, 2021	-	HOLD10
Remarks Legal Block		

9. Click **Next**.

The **Summary** screen on the **Approve Legal Block Creation - <Application Number>** page displays.

10. Click **Submit**.

The **Stage Movement Submission** dialog for the **Approve Legal Block Creation** stage displays the **Overrides** present in this stage.

11. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

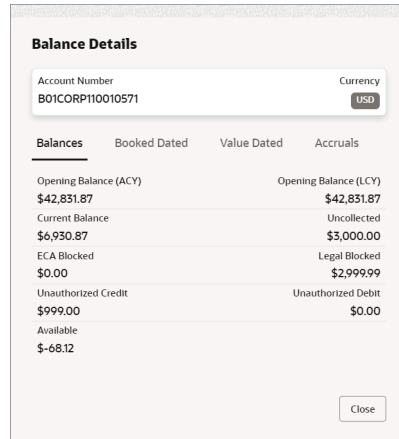
- c. Select **PROCEED** from the drop-down list.
- d. Click **Submit**.

12. Confirm that the account has the legal block.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the legal block creation process: **Entry** and **Approval**.

- b. View the account balance details in the 360 view.

Figure 5-10 Balance Details

The screenshot shows a 'Balance Details' window for account number B01CORP110010571 in USD currency. It features a table with columns for 'Balances', 'Booked Dated', 'Value Dated', and 'Accruals'. The table lists various balance types and their amounts, including a 'Legal Blocked' amount of \$2,999.99.

Balances	Booked Dated	Value Dated	Accruals
Opening Balance (ACY)		Opening Balance (LCY)	
\$42,831.87		\$42,831.87	
Current Balance		Uncollected	
\$6,930.87		\$3,000.00	
ECA Blocked		Legal Blocked	
\$0.00		\$2,999.99	
Unauthorized Credit		Unauthorized Debit	
\$999.00		\$0.00	
Available			
\$-68.12			

The **Balances** tab reflects the Legal Block amount of 2999.99\$ placed in the above screens. For more information on viewing Balance Details, see [Balance Details](#).

5.2.2 Amend Legal Block

This topic describes the systematic instructions to amend legal blocks.

1. Search and select the required account with an existing legal block and initiate legal block amendment.
 - a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Legal Block**.
 - b. Under **Legal Block**, click **Amend**.

The **Amend** page displays.

Figure 5-11 Amend Legal Block

The screenshot shows a web interface titled "Amend". It is divided into two main sections: "Legal Block Search" and "Legal Block Selection".

Legal Block Search: This section contains six input fields arranged in two columns. The left column has "Account Number" (with the value "CURGEN00600000008901"), "Customer Number", and "Currency". The right column has "Account Name" (with the value "TBSConsume434"), "Customer Name", and "Currency Description". Each input field has a magnifying glass icon. A "Search" button is located at the bottom right of this section.

Legal Block Selection: This section displays two cards. Each card shows a "Block Reference Number" and an "Amount". The first card has a Block Reference Number of "11671051833122897931" and an Amount of "AED 15,749.99". The second card has a Block Reference Number of "11670639581022535681" and an Amount of "AED 5,495.00". An "Initiate" button is located at the bottom right of this section.

- c. Specify the fields in the **Legal Block Search** section.

Table 5-5 Amend Legal Block- Field Description

Field	Description
Account Number	Specify the account number containing the legal block.
Account Name	Displays the account name.
Customer Number	Specify the CIF number of the customer owning the account containing the legal block.
Customer Name	Displays the customer name.
Currency	Specify the primary currency of the account.
Currency Description	Displays the Currency description.

- d. Click **Search**.
The **Account Selection** section displays the accounts matching the search filters.
- e. Select the required account and click **Initiate**.
The **Entry of Legal Block Amendment- <Application Number>** page displays the **Account Basic Details** screen.

Figure 5-12 Entry of Legal Block Amendment - Basic Details

Tip:

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Review the account's basic details and ensure the correct account is selected.
3. Click **Next**.

The **Legal Block** screen displays.

Figure 5-13 Entry of Legal Block Amendment - Legal Block

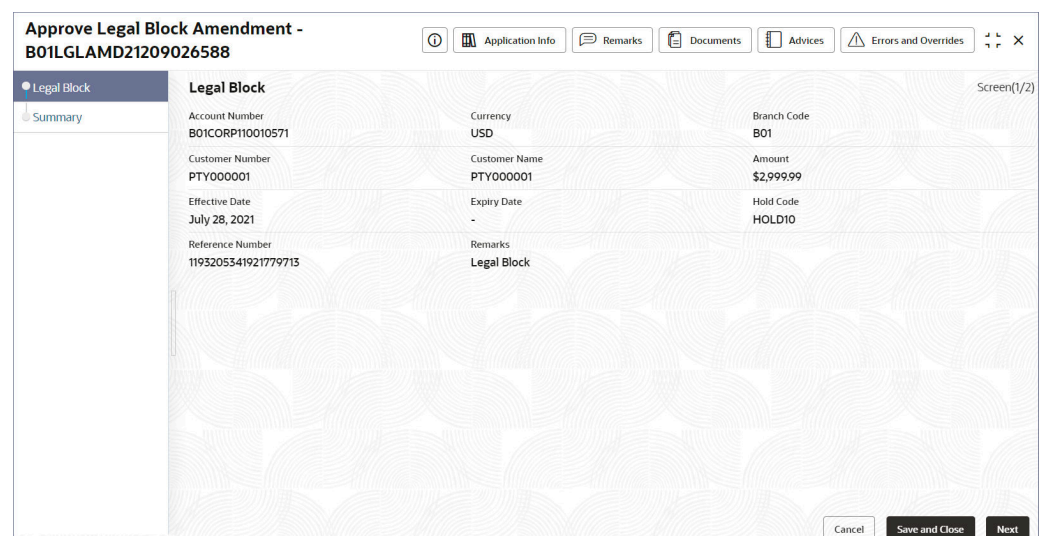
4. Amend the Legal Block as required..

 **Note:**

You can only amend the **Amount** and **Expiry Date** fields.

5. Click **Next**.
The **Summary** page displays.
6. Click **Submit**.
The **Stage Movement Submission** dialog for the **Entry of Legal Block Amendment** stage displays the **Overrides** present on this stage.
7. Complete the **Stage Movement Submission** process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to the Create process.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.
The **Approve Legal Block Amendment** task is created.
8. Acquire and edit the **Approve Legal Block Amendment** page.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. The **Process Name** column contains **Amend Legal Block**, the **Stage** column contains **Approve Legal Block Amendment** and the **Application Number** column contains the number noted in **Step 1.d**.
 - c. Click **Acquire and Edit**.
The **Approve Legal Block Amendment- <Application Number>** page displays.

Figure 5-14 Approve Legal Block Amendment - Legal Block



Approve Legal Block Amendment - B01LGLAMD21209026588		
Legal Block		
Account Number	Currency	Branch Code
B01CORP110010571	USD	B01
Customer Number	Customer Name	Amount
PTY000001	PTY000001	\$2,999.99
Effective Date	Expiry Date	Hold Code
July 28, 2021	-	HOLD10
Reference Number	Remarks	
1193205341921779713	Legal Block	

9. Click **Submit** from the **Summary** page.

The **Stage Movement Submission** dialog for the **Approve Legal Block Amendment** stage displays.

10. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.

- d. Click **Submit**.

11. Confirm that the account has the amended legal block.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the legal block amendment process: **Entry** and **Approval**.

- b. View the account balance details in the 360 view. The **Balances** tab reflects the updated Legal Block amount.

For more information on viewing Balance details, see [Balance Details](#).

5.2.3 Close Legal Block

This topic describes the systematic instructions to close legal blocks.

1. Search and select the required account with an existing legal block and initiate legal block amendment.

- a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Legal Block**.

- b. Under **Legal Block**, click **Close**.

The **Close** page displays.

Figure 5-15 Close Legal Block

The screenshot shows the 'Close' page interface. It features a search section with the following fields and values:

Account Number	Account Name	Customer Number	Customer Name
B01CORP110010571	Domestic Current Ac Txn Posting 5	PTY000001	PTY000001

Below the search section, there is a 'Legal Block Selection' section with the following data:

Block Reference Number	Amount
11932053419217797131	\$2,999.99

- c. Specify the fields in the **Legal Block Search** section.

Table 5-6 Close Legal Block - Field Description

Field	Description
Account Number	Specify the account number containing the legal block to close.
Account Name	Displays the account name.
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	Displays the customer name.
Currency	Specify the currency of the customer account.
Currency Description	Displays a description of the currency.

- d. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

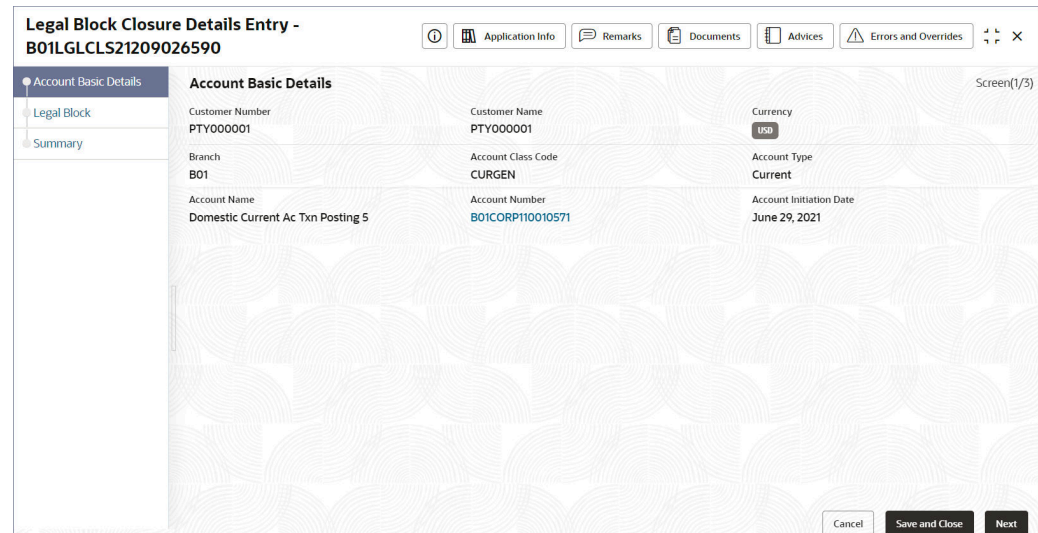
- e. Select the required account and click **Initiate**.

The **Legal Block Closure Details Entry - <Application Number>** page displays the **Account Basic Details** screen.

 **Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

Figure 5-16 Legal Block Closure Details Entry - Basic Details



 **Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Review the account basic details and ensure the correct account is selected.
 3. Click **Next**.
- The **Legal Block** screen displays the selected legal block.

Figure 5-17 Entry of Legal Block Closure - Legal Block

Legal Block			
Account Number	CURRENCY	Branch Code	
CURGEN000000008901	AED	000	
Customer Number	Customer Name	Amount	
000004439	TBSConsume434	AED 5,495.00	
Effective Date	Expiry Date	Hold Code	
May 18, 2021	June 15, 2021	TESTHC	
Reference Number	Remarks		
1167063958102253568	Remark		

Buttons: Cancel, Back, Save & Close, Next

4. Ensure that you have selected the appropriate account containing the legal block to close.
 5. Click **Next**.
- The **Summary** screen displays.
6. Click **Submit**.
- The **Stage Movement Submission** dialog for the **Legal Block Closure Details Entry** stage displays the **Overrides** present on this stage.
7. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Create process.

 - b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.

The **Approve Closure of Legal Block** task is created.
 8. Acquire and edit the Approve Closure of Legal Block page.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

 - b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the Stage column contains **Approve Closure of Legal Block** and the Application Number column contains the number noted in **Step 1.d**.
 - c. Click **Acquire and Edit**.

The **Approve Closure of Legal Block - <Application Number>** page displays.

Figure 5-18 Approve Legal Block Closure - Legal Block

Legal Block		Screen(1/2)			
Account Number	B01CORP110010571	Currency	USD	Branch Code	B01
Customer Number	PTY000001	Customer Name	PTY000001	Amount	\$2,999.99
Effective Date	July 28, 2021	Expiry Date	-	Hold Code	HOLD10
Reference Number	1193205341921779713	Remarks	Legal Block		

9. Click **Next**.

The **Approve Closure of Legal Block - <Application Number>** page displays the **Summary** screen.

10. Review the legal block details and click **Submit**.

The **Stage Movement Submission** dialog for the **Approve Closure of Legal Block** stage displays the **Overrides** present on this stage.

11. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.

- d. Click **Submit**.

The Legal block is closed.

12. Confirm that the account no longer has the legal block.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the legal block closure process: **Entry** and **Approval**.

- b. View the account balance details in the 360 view. The **Balances** tab should not reflect the closed Legal Block amount.

For more information on viewing Balance details, see [Balance Details](#).

5.3 Post Processing Manual Retry

This topic describes the systematic instructions to retry post processing manually.

Post-processing signifies the various steps or activities completed by the system after the initial transaction posting. The system validates whether Post processing is complete for all transactions entries processed with the GL posting date as the branch date. If a post

processing fails, the system retries post processing until the maximum retry count is reached. Once the maximum retry count has been reached, the post processing continues for other transactions. However, when the user initiates an action, the retry count is reset and the system does not trigger post processing.

1. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Post Processing Manual Retry**.

The **Post Processing Manual Retry** page displays.

<input type="checkbox"/>	Leg Reference Number	Branch Code	Account Number	Transaction Init Date	Debit/Credit	Amount	Currency	Failure Reason
<input type="checkbox"/>	11594618255129272331	B01	BOITEST100000804EUR	July 1, 2021	Debit	€500.00	EUR	Exception in handOffStatement;
<input type="checkbox"/>	11594544921960079381	B01	BOITEST100000804EUR	July 1, 2021	Debit	€500.00	EUR	Exception in handOffStatement;

2. Specify one or both of the following fields on the screen.
 - Account Number- The account number of the post processing transaction that requires a manual retry.
 - Leg Reference Number- The reference number of the Debit leg or Credit leg of the transaction.
3. Click **Search**.

The transactions requiring manual retry display in the table.

Table 5-7 Post Processing Manual Retry- Field Description

Field	Description
Leg Reference Number	The reference number for the credit or debit leg of the failed transaction.
Branch Code	The branch where the transaction failed.
Account Number	The account number of the transaction.
Transaction Init Date	The date on which the transaction was initiated.
Debit / Credit	Specifies the transaction type: Debit or Credit.
Amount	The amount of the transaction.
Currency	The currency of the transaction.
Failure Reason	The reason for the transaction failure.

4. Click the check box on the rows containing the required transactions for a manual retry.
5. Click **Process**.

A toast message confirms the success or failure of the manual retry. The successfully processed transactions are cleared from the table.

5.4 Referral Queue

As part of **Transactions**, the **Referral Queue** option allows the user to view all available referral queue.

Referral is the process of handling a customer transaction that causes the account involved in such transaction to exceed its overdraft limit. Examples of typical transactions that cause an account to move to overdraft include Standing Instructions or Clearing transactions.

Referral checks can be enabled for accounts that belong to account classes that have referrals enabled. When referral check is enabled for an account, the system will check the available balance (not the current balance) for all transactions involving that account. If a transaction involving the account results in the account being overdrawn, the account and transaction details will be sent to the Referral Queue. Transactions in the referral queue are not posted until the supervisor manually approves them. The supervisor has the option to decline the referral, in which case the transaction will not be executed. Note that charges, fees or interest debited or charged to the customer's account are not referred to the Referral Queue.

This topic contains the following subtopics:

- [Referral Queue](#)
This topic describes the systematic instructions to view all transactions entries and exception details in the referral queue.

5.4.1 Referral Queue

This topic describes the systematic instructions to view all transactions entries and exception details in the referral queue.

1. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Referral Queue**.

The **Referral Queue** screen displays the internal and external balances of transactions in the referral queue.

Figure 5-19 Referral Queue

Entry Reference Number	Entry Type	Transaction Type	Exception Time and Date	Entries and Exceptions	Exception Codes
EA05I223	External	ACCOUNTING	December 6, 2023 at 10:04:51 AM	2 Entries - 1 Exceptions	[DDA-TBS-BALP-01]
EACr	External	ACCOUNTING	December 11, 2023 at 12:08:56 PM	3 Entries - 1 Exceptions	[DDA-TBS-BALP-01]

Page 1 of 1 (1-2 of 2 items) |< 1 >|

2. Click **All**, **Internal**, or **External** tab to view the transactions in the corresponding referral queues.

3. Verify the fields on the screen.

Table 5-8 Referral Queue - Field Description

Field	Description
Entry Reference Number	The transaction entry reference number..
Entry Type	Displays the type of the entry: Internal or External .
Transaction Type	Whether the exception appears as part of EA / ECA is displayed.
Exception Time & Date	The Date and Time stamp when the transaction processing exception occurred.
Entries & Exceptions (Button)	The button displays the number of entries for the transaction and number of exceptions that occurred.
Exception Codes	Displays a comma separated list of unique error codes (referable) across all transactions.

4. Click **Entries & Exceptions** link to open the referral queue.

The **Referral Queue** screen displays the transaction entry tiles in the **Entries** section and the list of approver tiles in the **Approvers** section.

Table 5-9 Entries & Exceptions- Field Description

Field	Description
Number	The exception number is added as the title in the tile header. It does not have a field label.
System Name	The system that sent this entry to Corporate Accounts is displayed.
Account Number	The account number displays.
Debit/Credit	Displays if entry is for credit or debit transaction.
Amount	The transaction amount to be blocked and the currency displays.
Check Balance	Click to display the account balances. When you click, the system calls the Account Balance Query service and retrieves account balance details.

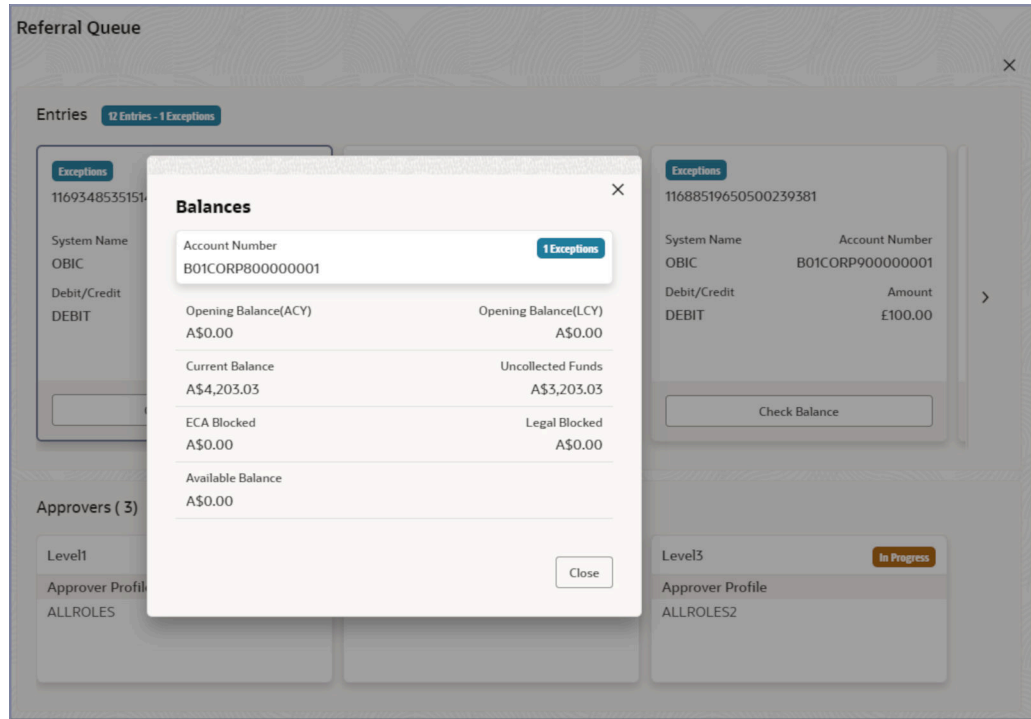
 **Note:**

- Each entry is displayed in a tile. The tile header displays the **Entry Reference Number** and the number of exceptions for the entry. You can scroll the listed tiles.
- In case you decide to approve the exception then you can enter the remarks for each exception code and click the approve button to approve the entry.
- Similarly Reject and Cancel button are also available to reject the entry or cancel the approval.

5. Click the required tile to select it.
6. Verify the balances in the account, click **Check Balance**.

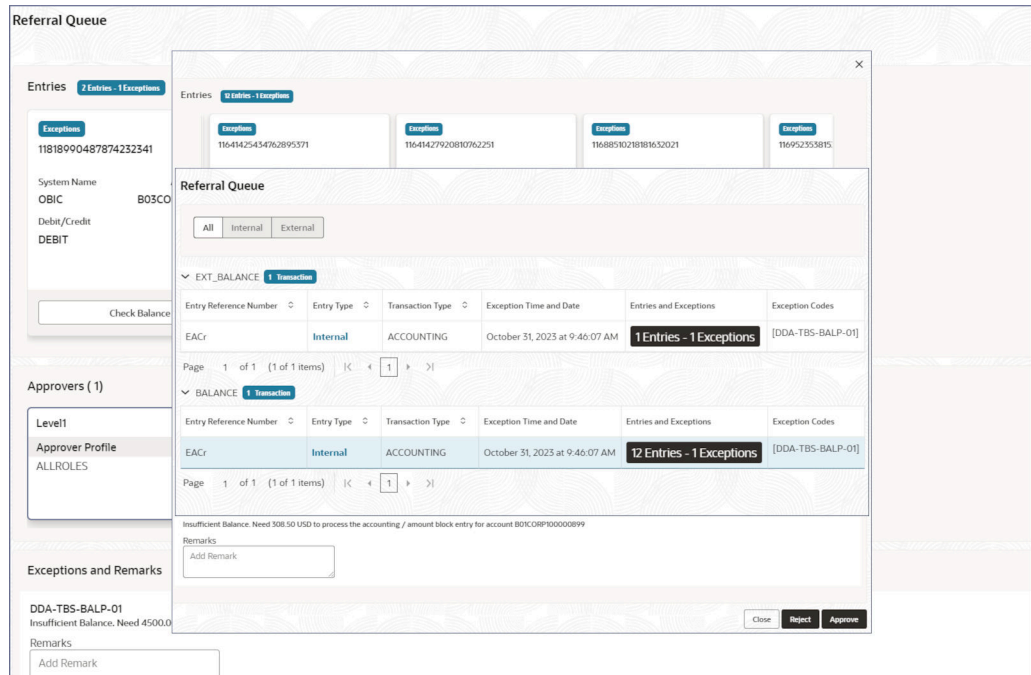
The Balances dialog displays.

Figure 5-20 Account Balances



7. Select the required approver tile.
The exception details display in the **Exceptions and Remarks** section.

Figure 5-21 Referral Queue- Exceptions and Remarks



8. Enter any observations in the Remarks field.
9. Click **Approve**.

The referral is approved.

 **Note:**

- Referrals can be rejected or closed.
- Depending on the queue and approval level, the **Approvers** section displays the approval details for the entry in a tile having one tile for each level of approval. The tile displays the Approval Role, the User-name, and the time-stamp of approval. In case a particular level approval is completed, then the tile status displays if the approval is “Complete”, else “In Progress”.
- When you click the approve button for an entry, the system validates that user rights to approve the entry (based on role) for the approval level, and that they have not authorized any of the preceding levels for the same entry.
- When all the entries and level of approval is performed, then the approval for the entry is said to be complete and it can be removed from the Referral Queue.

5.5 Stop Payments

A Stop Payment is a request made by account holder to his/her bank, instructing the bank not to honor or process a specific check for any transaction.

This instruction can be based on any of the following:

- A single Check number
- A range of Check numbers
- The amount for which a Check is drawn

When a stop payment is affected, the stop payment status in the ‘Customer Accounts Maintenance’ table is updated to reflect the existence of a stop payment instruction for the customer account. Each time a data entry initiates a Check based transaction, the system validates if a stop payment instruction exists against it. If yes, then payment against that Check is stopped.

Stop payment for a Check can be specified for a defined period of time. You can also maintain a stop payment with no expiry date, that is, the instruction remains effective until revoked.

When a stop payment instruction (check or money) is issued to an account number, the system automatically selects the **Stop Payment** check box. If the stop payment instruction is withdrawn, the status is updated accordingly. If a customer requests to stop payment of multiple checks, the ‘Stop Payment’ option remains active until the last request is canceled. If the last stop payment instruction is canceled, the option is updated (disabled) immediately.

Here you define the following:

- Account number on which you are enforcing a stop payment
- Whether stop payment is being defined against Checks or an amount
- If stop payment is based on Check then the start and end Check numbers
- If stop payment is based on amount then the Check amount
- Amount for which the stop payment has been enforced

- Period for which this stop payment should remain effective
- Any reason applicable to this stop payment. It could be the purpose for which it has been enforced

Any number of stop payment instructions can be maintained for an account. With every stop payment instruction on an account, the system displays the stop payment number. This number denotes the number of current stop payment records being maintained for this account.

This topic contains the following subtopics:

- [Create Stop Payments](#)
This topic describes the systematic instructions to create stop payments.
- [Amend Stop Payments](#)
This topic describes the systematic instructions to amend stop payments.
- [Close Stop Payments](#)
This topic describes the systematic instructions to close stop payments.

5.5.1 Create Stop Payments

This topic describes the systematic instructions to create stop payments.

1. Search and select the required account and initiate stop payment creation.
 - a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Stop Payments**.
 - b. Under **Stop Payments**, click **Create**.
The **Create** page displays.

Figure 5-22 Create Stop Payment

- c. Specify the fields in the **Account Search** section.

Table 5-10 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer for whom the stop payment request is to be created from the drop-down list.
Customer Name	The customer name is displayed.
Account Category	Specify the account category.
Description	The description of the account category is displayed.
Currency	Specify the currency of the customer account.
Currency Description	The description of the currency is displayed.
Account Number	Enter the Account Number .

- d. Click **Search**.

The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

- e. Select the required account and click **Initiate**.

The **Create Stop Payment Entry - <Application Number>** page displays the **Stop Payments** screen.






Tip:

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

- 2. Specify the details on the **Stop Payments** screen.

Figure 5-23 Create Stop Payment Entry

Table 5-11 Create Stop Payments Entry - Field Description

Field	Description
Branch Code	Displays the branch code the account belongs.
Account Number	Displays the number of the account.
Source Code	Specify the product source code that has issued the stop check payment request.
Stop Payment Type	Specify the stop payment type from the following: <ul style="list-style-type: none"> Amount - The transaction amount to stop payment. Check - The sequence of checks issued to stop payment.
Amount	The transaction amount to block from payment. <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>This field displays if the Stop Payment Type is Amount.</p> </div>
Start Check Number	The number of the first check in the sequence to stop payment. <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>The check number should match the number in the check leaf. This field displays if the Stop Payment Type is Check.</p> </div>
End Check Number	The number of the last check in the sequence to stop payment. <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> Note:</p> <p>The check number should match the number in the check leaf. This field displays if the Stop Payment Type is Check.</p> </div>
Effective Date	The date from which the stop payment instruction is active.
Expiry Date	The date on which the stop payment instruction expires.
External Reference Number (optional)	Specify the external reference number of the transaction to stop payment.
Remarks	Specify any remarks.
Confirmed	Toggle the switch On if the stop payment is confirmed.

3. Click **Next**.

The **Summary** screen displays.

4. Click **Submit**.

The **Stage Movement Submission** dialog for the **Create Stop Payment Entry** stage displays the **Overrides** present on this stage.

5. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Create process.
 - b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.

The **Approve Stop Payment Entry** task is created.
6. Acquire and edit the Approve Stop Payment Entry page.
 - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.
 - b. Search the listed tasks with these column values. Process Name column contains **Create Stop Payment Entry**, the **Stage** column contains **Approve Stop Payment Entry** and the **Application Number** column contains the number noted in **Step 1.d**.
 - c. Click **Acquire and Edit**.

The **Approval of Stop Payment Creation - <Application Number>** page displays.
7. Review the stop payment entry and click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog for the **Approve Stop Payment Entry** stage displays the **Overrides** present on this stage.
8. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.
 - b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.

The Stop Payment is created.
9. Confirm that the Stop Payment entries are created.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the Create Stop Payment process: **Entry** and **Approval**.
 - b. View the check details in the 360 view. The **Check Details** tile should reflect the blocked payments.

For more information on viewing Check details, see [Check Details](#).

5.5.2 Amend Stop Payments

This topic describes the systematic instructions to amend stop payments.

1. Search and select the required account and initiate amend stop payment.
 - a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Stop Payments**.

- b. Under **Stop Payments**, click **Amend**.
The **Amend** screen displays.

Figure 5-24 Amend Stop Payments

- c. Specify the fields in the **Account Search** section.

Table 5-12 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer for whom the legal block is to be created from the drop-down list.
Customer Name	The customer name is displayed.
Account Category	Specify the account category.
Description	The description of the account category is displayed.
Currency	Specify the currency of the customer account.
Currency Description	The description of the currency is displayed.
Account Number	Enter the Account Number .

- d. Click **Search**.
The **Create** page displays the accounts matching the search filters in the **Account Selection** section .
- e. Select the required account and click **Initiate**.
The **Entry Stop Payment Amendment Details - <Application Number>** page displays.

 **Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

- Amend the details on the **Stop Payments** screen.

Figure 5-25 Amend Stop Payment Entry

Branch Code	Account Number	Source Code	Stop Payment Type
B01	B01CORP110010499	OBIC	Cheque
Start Check Number	End Check Number	Effective Date	Expiry Date
000001	000005	June 29, 2021	July 5, 2023
External Reference Number	Remarks	Confirmed	
STPCHQ	CHQSTPWITHEXPIRY	No	

- Click **Next**.
The **Summary** screen displays.
- Click **Submit**.
The **Stage Movement Submission** dialog for the **Entry Stop Payment Amendment Details** stage displays the **Overrides** present on this stage.
- Complete the Stage Movement Submission process.
 - Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to the Create process.
 - Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - Select **PROCEED** from the drop-down list.
 - Click **Submit**.
The **Approve Stop Payment Entry** task is created.
- Acquire and edit the Approve Stop Payment Entry task.
 - Click **Tasks**, and under **Tasks**, click **Free Tasks**.
The **Free Tasks** page displays.
 - Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the **Stage** column contains **Approve Closure of Legal Block** and the Application Number column contains the number noted in **Step 1.d**.
 - Click **Acquire and Edit**.
The **Approve Closure of Legal Block - <Application Number>** page displays.

Figure 5-26 Approve Amendment of Stop Payment

The screenshot shows a web application window titled "Approve Amendment of Stop Payment - B01STPAMD21209026608". The interface includes a navigation bar with icons for Application Info, Remarks, Documents, Advices, and Errors and Overrides. A sidebar on the left shows "Stop Payments" and "Summary". The main content area displays a table with the following data:

Stop Payments			Screen(1/2)
Branch Code	Account Number	Source Code	
B01	B01CORP110010499	OBIC	
Stop Payment Type	Stop Payment Number	Start Check Number	
Cheque	B01STPPAY21180010001	000001	
End Check Number	Confirmed	Effective Date	
000005	No	June 29, 2021	
Expiry Date	External Reference Number	Remarks	
July 10, 2023		CHQSTPWITHEXPIRY	

At the bottom right of the screen, there are three buttons: "Cancel", "Save and Close", and "Next".

7. Review the stop payment amendment and click **Submit** from the **Summary** screen.
The **Stage Movement Submission** dialog for the **Approve Amendment of Stop Payment** stage displays the **Overrides** present on this stage.
8. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to the Approve stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.
9. Confirm that the Stop Payment amendment is created.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
The **Completed Tasks** page should display the two stages of the Stop Payment Amendment process: **Entry** and **Approval**.
 - b. View the check details in the 360 view. The **Check Details** tile should reflect the amendments to the stop payments.
For more information on viewing check details, see [Check Details](#).

5.5.3 Close Stop Payments

This topic describes the systematic instructions to close stop payments.

1. Search and select the required account and initiate amend stop payment.
 - a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Stop Payments**, then click **Close**.
The **Close** screen displays.

Figure 5-27 Close Stop Payments

- b. Specify the fields in the **Account Search** section.

Table 5-13 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account that contains the stop payment request.
Customer Name	The customer name is displayed.
Account Category	Specify the account category.
Description	The description of the account category is displayed.
Currency	Specify the currency of the customer account.
Currency Description	The description of the currency is displayed.
Account Number	Enter the Account Number .

- c. Click **Search**.

The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

- d. Select the required account and click **Initiate**.

The **Stop Payment Closure Entry - <Application Number>** page displays.

 **Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

- 2. Review the **Stop Payments** screen.

Figure 5-28 Stop Payment Closure Entry

Stop Payment Closure Entry - B01STPCLS21209026610		
Branch Code	Account Number	Source Code
B01	B01CORP110010499	OBIC
Stop Payment Type	Stop Payment Number	Start Check Number
Cheque	B01STPPAY21180010001	000001
End Check Number	Confirmed	Effective Date
000005	No	June 29, 2021
Expiry Date	External Reference Number	Remarks
July 10, 2023		CHQSTPWITHEXPIRY

Screen(1/2)

Cancel Save and Close Next

3. Click **Next**.

The **Summary** screen displays.

4. Click **Submit**.

The **Stage Movement Submission** dialog for the **Stop Payment Closure Entry** stage displays the **Overrides** present on this stage.

5. Complete the Stage Movement Submission process.

a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Create process.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list.

d. Click **Submit**.

The **Approve Stop Payment Entry** task is created.

6. Acquire and edit the Approve Stop Payment Entry task.

a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the **Stage** column contains **Approve Closure of Stop Payment** and the **Application Number** column contains the number noted in **Step 1.d**.

c. Click **Acquire and Edit**.

The **Approve Closure of Stop Payment - <Application Number>** page displays.

Figure 5-29 Approve Closure of Stop Payment

The screenshot shows a web application window titled "Approve Closure of Stop Payment - B01STPCLS21209026610". The interface includes a navigation bar with icons for Application Info, Remarks, Documents, Advices, and Errors and Overrides. The main content area is divided into a left sidebar with "Stop Payments" and "Summary" tabs, and a main table area. The table displays the following data:

Stop Payments			Screen(1/2)
Branch Code	Account Number	Source Code	
B01	B01CORP110010499	OBIC	
Stop Payment Type	Stop Payment Number	Start Check Number	
Cheque	B01STPPAY21180010001	000001	
End Check Number	Confirmed	Effective Date	
000005	No	June 29, 2021	
Expiry Date	External Reference Number	Remarks	
July 10, 2023		CHQSTPWITHEXPIRY	

At the bottom right of the screen, there are three buttons: "Cancel", "Save and Close", and "Next".

7. Review the stop payment amendment and click **Submit** from the **Summary** screen.
The **Stage Movement Submission** dialog for the **Approve Closure of Stop Payment** stage displays the **Overrides** present on this stage.
8. Complete the Stage Movement Submission process.
 - a. Accept any Overrides generated and click **Proceed Next**.
The Checklist stage fetches and displays checklists mapped to the Approve stage.
 - b. Confirm the checklist items and then click **Proceed Next**.
The **Outcome** stage displays.
 - c. Select **PROCEED** from the drop-down list.
 - d. Click **Submit**.
9. Confirm that the Stop Payment is closed.
 - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
The **Completed Tasks** page should display the two stages of the Stop Payment Closure process: **Entry** and **Approval**.
 - b. View the check details in the 360 view. The **Check Details** tile should not show the stop payments.
For more information on viewing Check details, see [Check Details](#).

5.6 Uncollected Funds Manual Release

The **Uncollected Funds Manual Release** option allows the user to manually release all the uncollected funds.

Uncollected funds are funds that become available to the customer for withdrawal after a specified time interval.

The availability information is maintained by the bank for every type of transaction and that is represented by a transaction code. At the customer's request, the Bank may release uncollected funds before the value date is reached. This screen provides an overview of all uncollected funds, available dates, and the cumulative amounts held in the customer's account.

This topic contains the following subtopics:

- [Uncollected Funds Manual Release](#)
This topic describes the systematic instructions to manually release uncollected funds.

5.6.1 Uncollected Funds Manual Release

This topic describes the systematic instructions to manually release uncollected funds.

Uncollected funds in a credit transaction refer to the portion of the payment that has not yet been cleared or collected. Similarly, the funds may be held until a float period or until they require manual release. Releasing uncollected funds in such cases can help ensure that the payment is completed smoothly and without any issues.

The **Uncollected Funds Manual Release** screen allows you to choose whether to release the uncollected funds for credit transactions requiring manual release, or for credit transactions with a float period. Funds can be released before the available date is reached.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Uncollected Funds Manual Release**.

The **Uncollected Funds Manual Release** page displays.

Figure 5-30 Uncollected Funds Manual Release

2. Specify the fields on the screen.

Table 5-14 Uncollected Funds Manual Release - Field Description

Field	Description
Account Number	Enter the Account Number containing uncollected funds.
Currency	Auto-populates the operating currency of the account.
Available Date	Specify the date the uncollected funds are scheduled to be released.

3. Click **Release**.

A toast message confirms the successful release of the uncollected fund.

5.7 Upload Transactions

You can bulk upload a large number of transaction data manually into the system. This is useful when managing high transaction volumes.

This topic contains the following subtopics:

- [Bulk Upload Transactions](#)
Bulk uploading transactions involves preparing the transaction records in a structured format, validating the data, and uploading the file. This topic describes the systematic instructions to bulk upload transactions using CSV files.

5.7.1 Bulk Upload Transactions

Bulk uploading transactions involves preparing the transaction records in a structured format, validating the data, and uploading the file. This topic describes the systematic instructions to bulk upload transactions using CSV files.

1. Prepare the transaction records in a comma-separated value (CSV) file as described in the table.

Note:

You can post a minimum of one transaction and a maximum of ninety nine transactions in a CSV file. Each transaction can have multiple Credit or Debit legs. You can upload multiple CSV files at a time.

The general framework of the file has a parent component followed by one or more child components that mimic the hierarchical relationship between the elements of the transaction data. The parent component carries the header details of an entire transaction batch, including the transaction reference number and initialization date. Each child component represents a single Credit or Debit leg of a transaction in the batch.

The following tables display the parent and the child component frameworks. Create the CSV files using the same field sequence number the tables specify for the parent and child records.

Table 5-15 Transaction Record - Parent Component

Field Name	Field Sequence	Field Description
discriminator	1	This field determines the parent and child component. Specify P to represent the parent component containing the header details of the transaction.
txnRefNo	2	Specify a unique identifier for the transaction.
source	3	Specify the system that initiated the transaction.
event	4	Specify the event associated with the transaction at this stage of the transaction.
eventSrNo	5	Specify the sequential order of the event at this stage of the transaction in the transaction lifecycle.
txnInitDate	6	Specify the date and time when the transaction was initiated.
externalMaker	7	Specify the external entity or user who created the transaction.
externalChecker	8	Specify the external entity or user who validated the transaction.
referralAllowed	9	Specify TRUE to escalate the transaction to the review team for approval or other actions if it is necessary. Specify false otherwise.

Table 5-15 (Cont.) Transaction Record - Parent Component





Field Name	Field Sequence	Field Description
suppressAccOverridesUptoSeverityLevel	10	Specify the threshold level of severity to suppress or restrict account overrides. <div style="border-left: 2px solid #0070C0; padding-left: 10px; margin-top: 10px;"> <p> Note: Provide a value from one to ten, where one is the lowest level of severity and ten is the highest.</p> </div>
suppressBalanceOverridesUptoSeverityLevel	11	Specify the threshold level of severity to suppress or restrict balance overrides. <div style="border-left: 2px solid #0070C0; padding-left: 10px; margin-top: 10px;"> <p> Note: Provide a value from one to ten, where one is the lowest level of severity and ten is the highest.</p> </div>
triggerSuspenseEntry	12	Specify true for the system to create a suspense entry if the transaction meets specific conditions. Specify false otherwise. <div style="border-left: 2px solid #0070C0; padding-left: 10px; margin-top: 10px;"> <p> Note: The system temporarily holds the transactions that require additional scrutiny in a suspense entry.</p> </div>
deferredResponse	13	Specify true to defer a response to a transaction processing for a period. Specify false otherwise. <div style="border-left: 2px solid #0070C0; padding-left: 10px; margin-top: 10px;"> <p> Note: The system holds the transactions under deferred response for a specified period before final processing or responding.</p> </div>
fileName	14	Specify the name of the file containing this transaction.
originalSource	15	Specify the primary source system the transaction originated from.
balancedEntry	16	Specify if this transaction requires a balanced double-entry accounting.

Table 5-16 Transaction Record - Child Component


Field Name	Field Sequence	Field Description
discriminator	1	This field determines the parent and child component. Specify C to represents the child component containing the details of the Credit or Debit leg of a transaction. There can be multiple child components for a parent component.
accNo	2	Specify the Account Number of the Account involved in this leg of the transaction.
accBranch	3	Specify the Account Branch where the transaction occurred.
accCcy	4	Specify the currency of the account.
blockRefNo	5	Specify the Block Reference Number assigned to this block of transactions.
accountCcyAmt	6	Specify the transaction amount in the currency of the account.
branchLcyAmt	7	Specify the transaction amount in the local currency of the branch where the transaction occurs.
exchRate	8	Specify the exchange rate to convert the transaction currency amount to the local currency of the branch.
valueDate	9	Specify the date on which the transaction is considered effective for processing.
instrumentCode	10	Specify the identifier that represents the product within the system.
drCrInd	11	Specify if this is the Credit (C) leg or Debit leg of the transaction. Enter C for Credit or D for Debit.
forcePost	12	Specify if this transaction posting bypasses validations and restrictions. Enter TRUE or FALSE .
rtlAllowed	13	Specify if real time limits are applied for this transaction. Enter TRUE or FALSE .
limitRequired	14	Specify if a transaction requires a limit to be set. Enter TRUE or FALSE .
reversal	15	Specify if the transaction can be reversed. Enter TRUE or FALSE .
reval	16	Specify if revaluation of the transaction is required. Enter TRUE or FALSE .
accountEntryType	17	Specify the account entry type of the transaction from the following:
txnCode	18	Specify the transaction code that identifies the transaction type.
txnDescription	19	Provide a description of the transaction.
availableDays	20	Specify the number of days the funds for a transaction are available to the account holder.
availabilityInfo	21	Specify the availability of funds resulting from the transaction.
autoRelease	22	Specify if the transaction is automatically released or completed without manual intervention. Enter TRUE or FALSE .

Table 5-16 (Cont.) Transaction Record - Child Component

Field Name	Field Sequence	Field Description
module	23	Specify the module through which the transaction is processed.
rtlRefNo	24	Specify the real time limit reference number applicable to the transaction.
revalRequired	25	Specify if the transaction requires revaluation. Enter TRUE or FALSE .
revalCode	26	Specify the revaluation code associated with the revaluation process applied to the transaction.
revalRate	27	Specify the conversion or exchange rate used for the revaluation process.
revalRateCode	28	Specify the rate code used for exchange rate or conversion rate for the revaluation process.
revalProfitGl	29	Specify the general ledger code used to record the profit resulting from the revaluation process.
revalLossGl	30	Specify the general ledger code used to record the loss resulting from the revaluation process.
revalTxnCode	31	Specify the transaction code associated with the revaluation process applied to the transaction.
considerForTurnOver	32	Specify if the transaction should be considered for turnover calculations. Enter TRUE or FALSE .
considerForAccActivity	33	Specify if the transaction is considered as part of the associated account's activity. Enter TRUE or FALSE .
product	34	Specify the financial product or service associated with the transaction.
relatedAccount	35	Specify the account that is linked with the transaction.
relatedReference	36	Specify the reference code of a related transaction that links to this transaction.
relatedCustomer	37	Specify the customers who are directly associated or effected by the transaction.
amtTag	38	Specify the label used to classify the type of the monetary amount in the transaction.
accountingRefNoToBeReversed	39	Specify the reference number of a previous transaction to be reversed.
statementNarrative	40	Provide a description of the transaction that provides additional context or details about the transaction.
tag61SupportInfo	41	Provide supplementary information relating to :61: field of a SWIFT MT940 or MT942 message.
userRefNo	42	Specify unique identifier assigned to the transaction by the external system to reference the transaction.
bankRefNo	43	Specify the reference number assigned to the transaction by the bank initiating the transaction.
productProcessor	44	Specify the system responsible for handling this transaction.

Table 5-16 (Cont.) Transaction Record - Child Component

Field Name	Field Sequence	Field Description
fileName	45	Specify the name of the file containing this transaction data.
requestTrackId	46	Specify the unique identifier to track and manage the transaction in the system.
courtesyPaySource	47	Specify the funding source that covers the transaction if the account does not have sufficient funds.
regdApplicable	48	Specify if the transaction has to comply with regulatory requirements. Enter TRUE or FALSE .
originalTransactionAmount	49	Specify the amount involved in the transaction when it was initially processed or recorded.
originalTransactionCurrency	50	Specify the currency of the amount involved in the transaction when it was initially processed or recorded.
extAccountingRefNo	51	Specify the unique reference number assigned to this transaction by the external accounting or banking system.
regEApplicable	52	Specify if the transaction is subject to Regulation E. The Electronic Fund Transfer Act (EFTA) in the United States regulates transactions through Regulation E.
sweepApplicable	53	Specify if the transaction qualifies for the sweeping services provided by the system.

 **Note:**

The sweeping service transfers funds between accounts to optimize balances, update interest earnings, or manage liquidity.

The following image shows a sample CSV file with a parent and child record.

Figure 5-31 Create Account Category

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	P	tw100	OBA	INIT	123	#####			N	10	10	FALSE	FALSE						
2	C	B03TXNXC	B03	USD		100	100	1	#####		C	FALSE	FALSE	TRUE	FALSE	FALSE	A		
3																			
4																			
5																			
6																			
7																			
8																			
9																			
10																			
11																			
12																			

- Name the file in the following format: **CDDATransactionPosting_<Unique Identifier>**.
For example, **CDDATransactionPosting_16042024**.
- Validate the file and then upload it.

- a. Click **File Management**, and under **File Management**, click **File Upload**.
The **File Upload** page displays.

Figure 5-32 Transaction File Upload

- b. Drag and drop the required CSV file(s) into the **Drag and Drop** field. Alternatively, click the field, navigate to and open the selected file(s).
The message **Selected files: <filename.csv>** displays above the **Upload** button.
- c. Click **Enter Source Code** field and select **TXN_UPLOAD** from the list of values.
For more information, see **Upload Source** in the *Oracle Banking Common Core User Guide*.
- d. Click **Upload**.
The **File Upload Status** dialog displays the file upload initiation message.

 **Note:**

At this point the uploaded file(s) and the transaction records in them are not processed.

- e. Click **Clear ALL**.
The system clears the uploaded file and Source Code fields, and the page is ready to upload more files.
4. Authorize and approve the uploaded file and the transaction records.
To view the status of uploaded files and transaction records and approve the records, see **View File Upload Status** in the *Oracle Banking Microservices Platform Foundation User Guide*.

 **Note:**

As a Maker of these transaction records, you cannot authorize and approve the files and the records. They have to be approved by another user (Checker) with a Supervisor role.

6

Corporate Accounts Dashboard Widgets

The widgets on the dashboard display the current state of different Corporate account activities with real-time updates. Corporate Accounts widgets on the dashboard serve several purposes. They enhance user experience, facilitate decision-making, and improve operational efficiency.

Some of the uses of Corporate Accounts widgets are listed below:

- Consolidate and present a visual representation of information from different banking systems and modules.
- Provide intuitive and easy-to-understand graphical representations like graphs and charts.
- Help monitor and track key performance indicators (KPIs), metrics, and trends in real-time.
- Customize the widgets by selecting filtered views to focus on specific transactions and activities.
- Drill down and explore detailed information underlying the summarized views.

The following Corporate Accounts widgets and customization are available on the dashboard:

- [Service Request Status](#)
The Service Request Status widget for Corporate Accounts allows a detailed examination of service requests by Corporate Accounts banking systems. This topic discusses the service request status widget and its drill-down features.
- [Referral Queue](#)
The Referral Queue widget displays the transactions that are moved to the referral queue for further review and approval. You can view the number of tasks in a referral queue and drill-down further to view the transactions and their details.
- [Uncollected Funds](#)
The Uncollected Funds widget displays the number of transactions and the total uncollected funds value of the transactions by date. The widget displays the currency, number of transactions with uncollected funds, and the total value of the uncollected funds on a given date in the system.
- [Upcoming Dormant Account](#)
Upcoming Dormant Accounts widget displays the savings and current accounts that will become dormant. The widget displays key metrics, indicators, and summaries to monitor the accounts that will become dormant.
- [Create and Load Custom Views](#)
Create a custom view of a Corporate Accounts Widget to track and monitor specific accounts and their activities. The default widgets provided on the Dashboard are generic and track all entities.

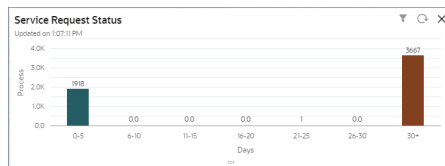
6.1 Service Request Status

The Service Request Status widget for Corporate Accounts allows a detailed examination of service requests by Corporate Accounts banking systems. This topic discusses the service request status widget and its drill-down features.

The Service Request Status widget displays the total number of different service requests in groups of 5 days going back over a period of 30 days. Double click the results in the graph to view the following Corporate Accounts service requests:

- Account Amend for Existing Customer
- Account Closure
- Corporate Account Creation
- Account Creation for New Customer
- Amend Cheque Book
- Legal Block Creation
- Stop Payments Creation
- Transaction Journal Creation

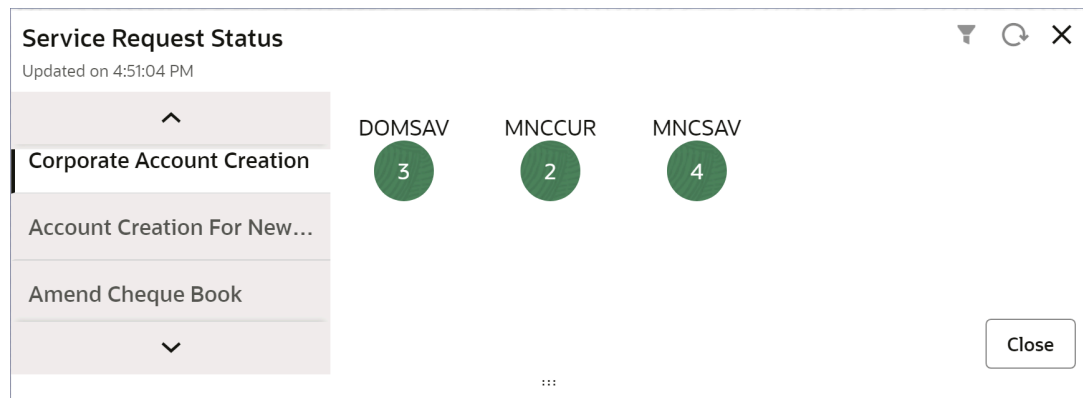
Figure 6-1 Service Request Status



To view a Corporate Accounts service request status:

1. Click the bar on the chart in the required day range. A dialog displays the different services offered in the vertical scroll bar to the left.
2. Click the required Corporate Accounts service. The number of that service request raised for each of the Account class display in green bubbles.

Figure 6-2 Service Request - Corporate Account Creation



3. Click a bubble to view the request details. A dialog displays the service requests details. The following sample image shows the service requests table for Corporate Account Creation.

Figure 6-3 Service Request status report table - Corporate Accounts Creation

Application Number	Process Reference Number	Customer Name	Currency	Account Number	Status	Relationship Manager
B01ACCNEW211...	B01ACCCRT2118...	PTY000006	USD	B01MCIN00000...	COMPLETE	RI72
B01ACCNEW211...	B01ACCCRT2118...	CUSTOMER2	EUR	B01MCLI00000...	COMPLETE	null

Table 6-1 Status Report Table - Column Description

Column Name	Description
Application Number	Displays the application number generated for the service request.
Process Reference Number	Displays the reference number generated when the request is assigned to the respective business process.
Customer Name	Displays the name of the customer requesting the service.
Currency	Displays the currency of the customer's account.
Account Number	Displays the account number for which the service is raised.
Status	Displays the status of the service request.
Relationship Manager	Displays the name of the relationship manager assigned to the customer.

- Click on the Application Number to open the service request. The service request application displays. The following image shows a Corporate Account Amendment application status. The Account amendment entry and approval details are visible on the left of the page.

Figure 6-4 Service Request Application - Corporate Account Amendment

5. Click **X** at the top right to close the application dialog.
6. Click outside the dialog to close the status report table dialog.
7. Click **Close** to close the service request status dialog.

To create and view a custom **Service Request Status** widget by Customer Number, Account Number, Status, and Process Life cycles, see [Create and Load a Custom View](#).

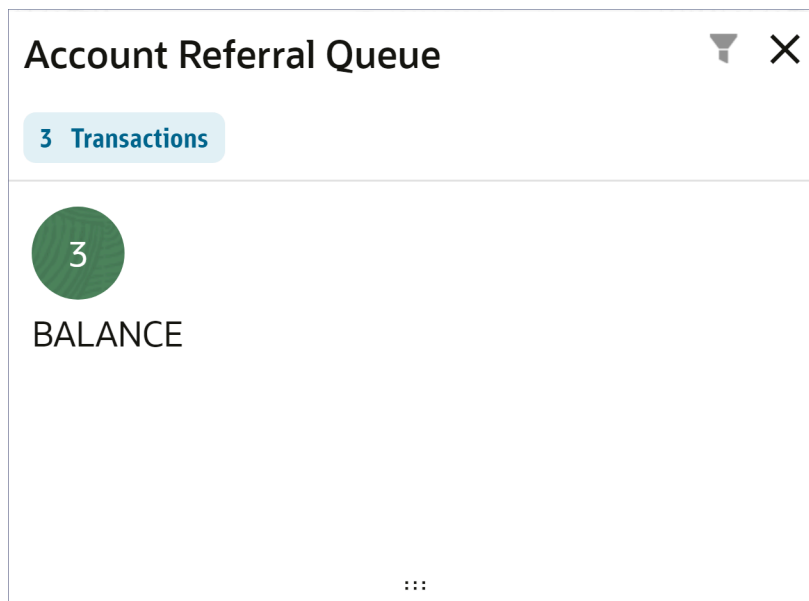
6.2 Referral Queue

The Referral Queue widget displays the transactions that are moved to the referral queue for further review and approval. You can view the number of tasks in a referral queue and drill-down further to view the transactions and their details.

The following types of referrals display in the referral queues:

- **VIBI** - Validation Internal and Balance Internal
- **VIBE** - Validation Internal and Balance External
- **VEBE** - Validation External and Balance External

Figure 6-5 Account Referral Queue



The Referral Queue widget provides the following information and abilities:

- Transactions in a referral queue
- Metrics
- Drill-down to view transaction details
- Customize the view

 **Note:**

To know more about Referral Queues, see [Referral Queue](#).

Transactions in the Referral Queue

You can monitor the items in the referral queues, and take appropriate actions to review and approve the transactions.

Metrics

A green bubble displays the number of transactions in the referral queue. The tag under the bubble provide information about the type of validation that requires a referral. In the above screen shot it is the **balance** check validation.

Drill-down

You can drill down a bubble to view the corresponding transactions in the **Referral Queue** and their details in the **Referral Queue** dialog that displays.

Figure 6-6 Incoming Statement Status - Repair

Entry Reference Number	Entry Type	Transaction Type	Exception Time and Date	Entries and Exceptions	Exception Codes
EA-D1-TXN62	Internal	ACCOUNTING	May 24, 2024 at 4:28:57 AM	1 Entries - 1 Exceptions	[DDA-TBS-BALP-01]
EA-D1-TXN71	Internal	ACCOUNTING	May 24, 2024 at 4:29:24 AM	1 Entries - 1 Exceptions	[DDA-TBS-BALP-01]
ECA-D1-TXN1	Internal	AMOUNTBLOCK	May 24, 2024 at 4:36:27 AM	1 Entries - 1 Exceptions	[DDA-TBS-BALP-01]

Table 6-2 Referral Queue - Column Description

Field	Description
Entry Reference Number	The transaction entry reference number..
Entry Type	Displays the type of the entry: Internal or External .
Transaction Type	Whether the exception appears as part of EA / ECA is displayed.
Exception Time & Date	The Date and Time stamp when the transaction processing exception occurred.
Entries & Exceptions (Button)	The button displays the number of entries for the transaction and number of exceptions that occurred.
Exception Codes	Displays a comma separated list of unique error codes (referable) across all transactions.

For more details, see [Create Referral Queue](#).

Customize the view

You can create custom views filtered by different entities, for example Customer Name, Customer Number, Account Number, and Selected Periods. To create custom views for the Referral Queue widget, see [Create and Load a Custom View](#).

6.3 Uncollected Funds

The Uncollected Funds widget displays the number of transactions and the total uncollected funds value of the transactions by date. The widget displays the currency, number of transactions with uncollected funds, and the total value of the uncollected funds on a given date in the system.

Figure 6-7 Uncollected Funds Status

Uncollected Funds		
April 29, 2021 April 30, 2021 May 4, 2021		
Currency	Transactions	Funds Value
GBP	1	£7,790.00

The Incoming Statement Status widget provides the following information and abilities:

- Uncollected funds details by date
- Metrics
- Customize the view

Metrics

The Transactions column displays the number of transactions with uncollected funds and the total value of uncollected funds for a selected date displayed as tabs.

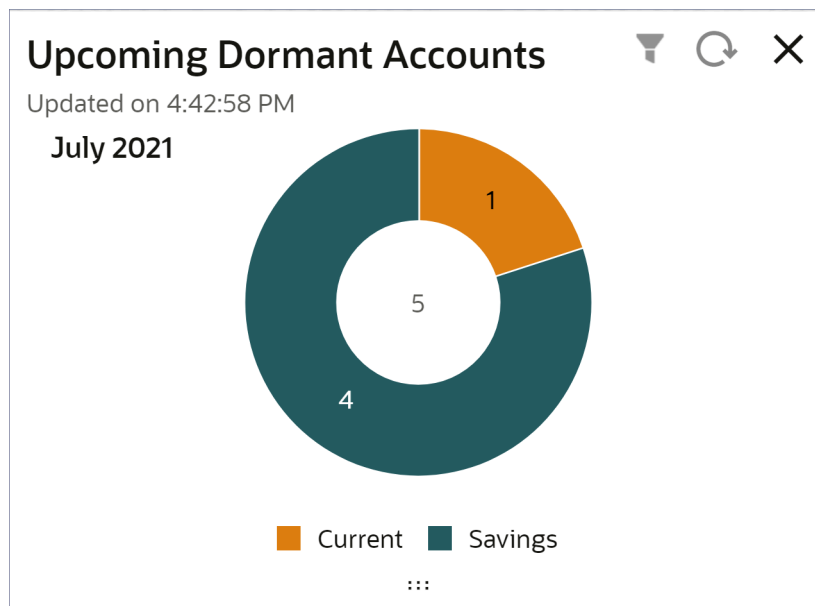
Customize the view

You can create custom views filtered by Customer Number, or Account Number, or both. To create custom views for the Uncollected Funds widget, see [Create and Load a Custom View](#).

6.4 Upcoming Dormant Account

Upcoming Dormant Accounts widget displays the savings and current accounts that will become dormant. The widget displays key metrics, indicators, and summaries to monitor the accounts that will become dormant.

Upcoming Dormant Accounts



The Incoming Statement Status widget provides the following information and abilities:

- Upcoming Dormant Accounts for Current and Savings
- Metrics
- Drill-down to filter and view the dormant account details
- Customize the view

Dormancy Account Status

You can monitor status of accounts in real-time, identify issues, and take appropriate actions to ensure accurate and timely processing of dormancy status of accounts.

Metrics

A Pie chart displays the number of upcoming dormant accounts in Savings and Current accounts. When you hover over a colored coded sector, a pop-up displays the number of statements in the account type. The total number of accounts that will become dormant displays in the center of the chart.

Drill-down

You can drill down a sector to view the corresponding upcoming dormancy accounts and their details in the dialog that displays.

Figure 6-8 Incoming Statement Status - Repair

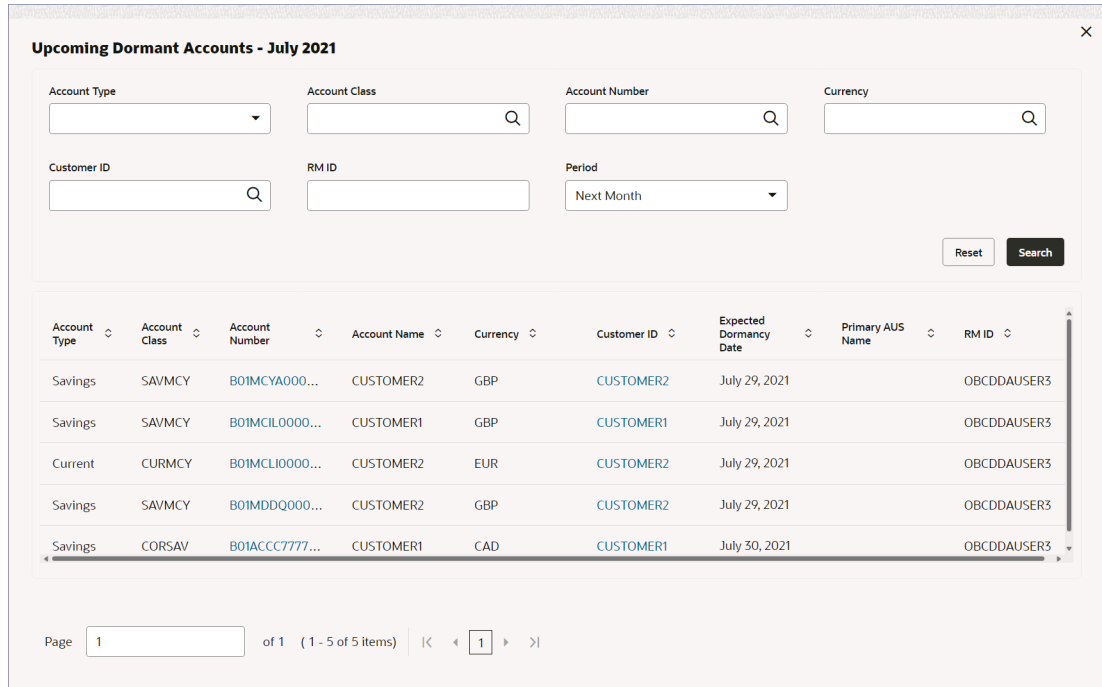


Table 6-3 Column Description table: Upcoming Dormancy Accounts

Column Name	Description
Account Type	Displays the type of the upcoming dormancy account.
Account Number	Displays the account class of the upcoming dormancy account. Click the link to open the Account View page.
Sender	Displays the account number of the upcoming dormancy account.
Currency	Displays the currency of the upcoming dormancy account.
Customer ID	Displays the ID of the customer who owns the upcoming dormancy account. Click the link to open the Customer View page.
Expected Dormancy Date	Displays the expected dormancy date of the account.
Primary AUS Number	Displays the primary account unique sequence number of the upcoming dormancy account.
RM ID	Displays the Identification Number of the Relationship Manager assigned to the upcoming dormancy account.

Customize the view

You can create custom views filtered by selected periods of current month, next month, or subsequent months. To create custom views for the Upcoming Dormancy Account widget, see [Create and Load a Custom View](#).

6.5 Create and Load Custom Views

Create a custom view of a Corporate Accounts Widget to track and monitor specific accounts and their activities. The default widgets provided on the Dashboard are generic and track all entities.

1. Click the **Filter** icon on the top right of a widget and click **+**.

The **Add Filter** dialog displays.

Figure 6-9 Add Filter

2. Specify the details on the **Add Filter** dialog.

Table 6-4 Field Description table

Field	Description
Filter Name	Provide a name for the custom filter.
Description	Describe the custom filter.
Reconciliation Product	Select the reconciliation product. Click the Fetch icon and select the required reconciliation product from the list.
Set as Default	Toggle it on to set the filter as the default.
External Entity	Enter the BIC ID of the external entity.
External Account	Enter the account number of the external entity.
Currency	Select the currency. Click the Fetch icon and select the required currency from the list.

3. Click **Save and Apply**.
4. Load the custom view.
 - a. Click the **Filter** icon.
The **Filters** dialog displays the custom filters.
 - b. Click a custom filter.
The custom view displays.
5. Update a custom filter.
 - a. Click the **Filter** icon.
The **Filters** dialog displays the custom filters.
 - b. Click the **Edit** icon on the custom filter.
The **Update Filter** dialog box displays.

- c. Specify the details on the **Update Filter** dialog.
The field description table is provided in Step 2.

A

Functional Activity Codes

This topic contains the functional activity codes available in Oracle Banking Accounts Cloud Service.

Table A-1 Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_AMEND	UNLOCK	Update Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_CLOSE	CLOSE	Close Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_DELETE	DELETE	Delete Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_NEW	NEW	Create Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Lock from Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_REOPEN	REOPEN	Reopen Account Class
Bank Parameters Configure	DDACFG_FA_BANKPARAMETERSAGGREGATE_NEW	NEW	Create Bank Parameters
Bank Parameters View	DDACFG_FA_BANKPARAMETERSAGGREGATE_VIEW	VIEW	View Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_VALIDATE	VALIDATE	Validate Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_SUBMIT	SUBMIT	Submit Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_REOPEN	REOPEN	Reopen Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_REMOVELOCK	REMOVE LOCK	Remove Bank Parameters Lock
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_GET_ALL_RESOURCE_DETAILS	GET	Get Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_DELETE	DELETE	Delete Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_CLOSE	CLOSE	Close Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Bank Parameters

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_AMEND	UNLOCK	Unlock Bank Parameters
Branch Parameters Configure	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_NEW	NEW	Create Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_AMEND	AMEND	Unlock Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_DELETE	DELETE	Delete Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_SUBMIT	SUBMIT	Submit Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_VALIDATE	VALIDATE	Validate Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_REOPEN	REOPEN	Reopen Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_CLOSE	CLOSE	Close Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Branch Parameters Lock
Branch Parameters View	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_VIEW	VIEW	View Branch Parameters
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_AMEND	UNLOCK	Unlock Account Category Corporate/Nostro Account
Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Account Category
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_CLOSE	CLOSE	Close Account Category
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_DELETE	DELETE	Delete Account Category
Corporate/Nostro Account Category Configure	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_NEW	NEW	Create Account Category Corporate/Nostro Account
Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Account Category
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_REOPEN	REOPEN	Reopen Account Category

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTY PEAGGREGATE_SUBMIT	SUBMIT	Submit Account Category Corporate/Nostro Account
Category	CDDAPM_FA_ACCOUNTTY PEAGGREGATE_VALIDATE	VALIDATE	Validate Account Category
Corporate/Nostro Account Category View	CDDAPM_FA_ACCOUNTTY PEAGGREGATE_VIEW	VIEW	View Account Category
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_AMEN D	UNLOCK	Unlock Business Process Corporate/Nostro Business
Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_AUTH ORIZE	AUTHORIZE	Authorize Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_CLOS E	CLOSE	Close Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_DELE TE	DELETE	Delete Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_NEW	NEW	Create Business Process Corporate/Nostro Business
Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_REMO VELOCK	REMOVELOCK	Remove Business Process Lock
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_REOP EN	REOPEN	Reopen Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_SUBM IT	SUBMIT	Submit Business Process Corporate/Nostro Business
Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_VALID ATE	VALIDATE	Validate Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPR OCESSAGGREGATE_VIEW	VIEW	View Business Process
Custore GL	DDACFG_FA_CUSTOMERG LMAINTAINANCE_AMEND	UNLOCK	Unlock Customer GL
Custore GL	DDACFG_FA_CUSTOMERG LMAINTAINANCE_AUTHORI ZE	AUTHORIZE	Authorize Customer GL
Custore GL	DDACFG_FA_CUSTOMERG LMAINTAINANCE_CLOSE	CLOSE	Close Customer GL
Custore GL	DDACFG_FA_CUSTOMERG LMAINTAINANCE_DELETE	DELETE	Delete Customer GL
Custore GL	DDACFG_FA_CUSTOMERG LMAINTAINANCE_NEW	NEW	Create Customer GL
Custore GL	DDACFG_FA_CUSTOMERG LMAINTAINANCE_REOPEN	REOPEN	Reopen Customer GL

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Custore GL	DDACFG_FA_CUSTOMERGL LMAINTAINANCE_VALIDATE	VALIDATE	Validate Customer GL
Custore GL	DDACFG_FA_CUSTOMERGL LMAINTAINANCE_VIEW	VIEW	View Customer GL
Hold Code	DDACFG_FA_HOLDCODEM ENU_MAINT	NEW	Create Hold Code
Hold Code	DDACFG_FA_HOLDCODEM ENU_SUMMARY	VIEW	View Hold Code
Hold Code	DDACFG_FA_HOLDCODE_A MEND	UNLOCK	Unlock Hold Code
Hold Code	DDACFG_FA_HOLDCODE_A UTHORIZE	AUTHORIZE	Authorize Hold Code
Hold Code	DDACFG_FA_HOLDCODE_A UTHQUERY	AUTHQUERY	View unauthorized Hold Code
Hold Code	DDACFG_FA_HOLDCODE_ CLOSE	CLOSE	Close Hold Code
Hold Code	DDACFG_FA_HOLDCODE_ DELETE	DELETE	Delete Hold Code
Hold Code	DDACFG_FA_HOLDCODE_ NEW	NEW	Create Hold Code
Hold Code	DDACFG_FA_HOLDCODE_ REOPEN	REOPEN	Reopen Hold Code
Hold Code	DDACFG_FA_HOLDCODE_V ALIDATE	VALIDATE	Validate Hold Code
Hold Code	DDACFG_FA_HOLDCODE_V IEW	VIEW	View Hold Code
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_AMEND	UNLOCK	Unlock IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_AUTHORIZE	AUTHORIZE	Authorize IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_CLOSE	CLOSE	Close IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_DELETE	DELETE	Delete IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_NEW	NEW	Create IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_REOPEN	REOPEN	Reopen IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_VALIDATE	VALIDATE	Validate IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAIN TAINANCE_VIEW	VIEW	View IBAN Maintenance
Override Configuration	DDACFG_FA_OVERRIDES CONFIGURATION_AMEND	UNLOCK	Unlock Override Configuration
Override Configuration	DDACFG_FA_OVERRIDES CONFIGURATION_AUTHORIZE	AUTHORIZE	Authorize Override Configuration
Override Configuration	DDACFG_FA_OVERRIDES CONFIGURATION_CLOSE	CLOSE	Close Override Configuration

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Override Configuration	DDACFG_FA_OVERRIDESC ONFIGURATION_DELETE	DELETE	Delete Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESC ONFIGURATION_NEW	NEW	Create Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESC ONFIGURATION_REOPEN	REOPEN	Reopen Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESC ONFIGURATION_VALIDATE	VALIDATE	Validate Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESC ONFIGURATION_VIEW	VIEW	View Override Configuration
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_AMEND	UNLOCK	Unlock Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_AUTHORIZE	AUTHORIZE	Authorize Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_CLOSE	CLOSE	Close Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_DELETE	DELETE	Delete Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_NEW	NEW	New Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_REOPEN	REOPEN	Reopen Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_VALIDATE	VALIDATE	Validate Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREAT ION_VIEW	VIEW	View Queue Creation
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_AMEND	UNLOCK	Unlock Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_AUTHORIZE	AUTHORIZE	Authorize Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_CLOSE	CLOSE	Close Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_DELETE	DELETE	Delete Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_NEW	NEW	Create Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_REOPEN	REOPEN	Reopen Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_VALIDATE	VALIDATE	Validate Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATION SETUP_VIEW	VIEW	View Revaluation Setup
Source Code	DDACFG_FA_SOURCECOD E_AMEND	UNLOCK	Unlock Source Code
Source Code	DDACFG_FA_SOURCECOD E_AUTHORIZE	AUTHORIZE	Authorize Source Code
Source Code	DDACFG_FA_SOURCECOD E_CLOSE	CLOSE	Close Source Code

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Source Code	DDACFG_FA_SOURCECODE_DELETE	DELETE	Delete Source Code
Source Code	DDACFG_FA_SOURCECODE_NEW	NEW	Create Source Code
Source Code	DDACFG_FA_SOURCECODE_REOPEN	REOPEN	Reopen Source Code
Source Code	DDACFG_FA_SOURCECODE_VALIDATE	VALIDATE	Validate Source Code
Source Code	DDACFG_FA_SOURCECODE_VIEW	VIEW	View Source Code
State Code Mapping	DDACFG_FA_STATE_MAP_AMEND	UNLOCK	Unlock State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_AUTHORIZE	AUTHORIZE	Authorize State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_CLOSE	CLOSE	Close State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_DELETE	DELETE	Delete State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_GETACTION	GETACTION	View State Code Mapping Actions
State Code Mapping	DDACFG_FA_STATE_MAP_GETRESAGG	GETRESAGG	View All State Code Mapping Resources
State Code Mapping	DDACFG_FA_STATE_MAP_GETRESHISTORY	GETRESHISTORY	View State Code Mapping History
State Code Mapping	DDACFG_FA_STATE_MAP_GETSUMMARY	GETSUMMARY	View State Code Mapping Summary
State Code Mapping	DDACFG_FA_STATE_MAP_GETUNAUTHRESOURCE	GETUNAUTHRESOURCE	View unauthorized State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_LOVVALIDATE	LOVVALIDATE	State Code Mapping LOV Validation
State Code Mapping	DDACFG_FA_STATE_MAP_NEW	NEW	Create State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_REJECT	REJECT	Reject State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_REMOVELOCK	REMOVELOCK	Remove State Code Mapping Lock
State Code Mapping	DDACFG_FA_STATE_MAP_REOPEN	REOPEN	Reopen State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_SUBMIT	SUBMIT	Submit State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_VALIDATE	VALIDATE	Validate State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_VIEW	VIEW	View State Code Mapping

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
State Group Parameters	DDACFG_FA_STATE_GROU P_AMEND	UNLOCK	Unlock State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_AUTHORIZE	AUTHORIZE	Authorize State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_CLOSE	CLOSE	Close State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_DELETE	DELETE	Delete State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_GETACTION	GETACTION	State Group Parameters Actions
State Group Parameters	DDACFG_FA_STATE_GROU P_GETRESAGG	GETRESAGG	View State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_GETRESHISTORY	GETRESHISTORY	View State Group Parameters History
State Group Parameters	DDACFG_FA_STATE_GROU P_GETSUMMARY	GETSUMMARY	View All State Group Parameters Resources
State Group Parameters	DDACFG_FA_STATE_GROU P_GETUNAUTHRESOURCE	GETUNAUTHRESOURCE	View Unauthorized State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_LOVVALIDATE	LOVVALIDATE	State Group Parameters Validation
State Group Parameters	DDACFG_FA_STATE_GROU P_NEW	NEW	Create State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_REJECT	REJECT	Reject State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_REMOVELOCK	REMOVELOCK	Remove State Group Parameters Lock
State Group Parameters	DDACFG_FA_STATE_GROU P_REOPEN	REOPEN	Reopen State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_SUBMIT	SUBMIT	Submit State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_VALIDATE	VALIDATE	Validate State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROU P_VIEW	VIEW	View State Group Parameters
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_AMEND	UNLOCK	Unlock Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_CLOSE	CLOSE	Close Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_DELETE	DELETE	Delete Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_NEW	NEW	Create Status Code

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_REMOVELOCK	REMOVELOCK	Remove Status Code Lock
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_REOPEN	REOPEN	Reopen Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_SUBMIT	SUBMIT	Submit Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_VALIDATE	VALIDATE	Validate Status Code
Status Code	DDACFG_FA_STATUSCODE AGGREGATE_VIEW	VIEW	View Status Code
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE Amend	UNLOCK	Unlock Transaction Code Parameters Transaction Code
Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE AUTHORIZE	AUTHORIZE	Authorize Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_CLOSE	CLOSE	Close Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_DELETE	DELETE	Delete Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_NEW	NEW	Create Transaction Code Parameters Transaction Code
Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_REMOVELOCK	REMOVELOCK	Remove Transaction Code Parameters Lock
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_REOPEN	REOPEN	Reopen Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_SUBMIT	SUBMIT	Submit Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_VALIDATE	VALIDATE	Validate Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODE AGGREGATE_VIEW	VIEW	View Transaction Code Parameters
Account Search	CDDAPP_FA_ACCOUNTSERVICES AGGREGATE_VIEW	VIEW	Corporate Account Search
Accounting Enquiry	CDDAPP_FA_TRANSACTIONCODE ENQUIRY	VIEW	Corporate Accounting Enquiry
Amount Block Enquiry	CDDAPP_FA_ECA_ENQUIRY	VIEW	Corporate Account Amount Block Enquiry
Balance Enquiry	CDDAPP_FA_BAL_ENQUIRY	VIEW	Corporate Account Balance Enquiry

Table A-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Stop Payment Enquiry	CDDAPP_FA_STOPPAYMENT_ENQUIRY	VIEW	Stop Payment Enquiry
Account Address Update	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Update Account Address
Account Amendment	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Amend Account
Account Closure	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Closure
Account Creation	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Creation
Account Creation for New Customer	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Creation for New Customer
Account Limits Update	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Limits Update
Account Statement Request	DDASTMT_MENU_FA_GEN_STATEMENT	VIEW	Account Statement Request
Cheque Book Request	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Cheque Book Request
Cheque Book Status Update	CDDAPM_MENU_FA_AMENDED_CHEQUE_BOOK	VIEW	Cheque Book Status Update
Journal Transaction Create	CDDAPM_SA_MANUAL_TRANSACTIONS_CREATE	VIEW	Journal Transaction Create
Legal Block	CDDAPM_MENU_FA_LEGAL_BLOCK	VIEW	Legal Block
Post Processing Manual Retry	CDDAPP_FA_PP_MANUAL_RETRY	VIEW	Post Processing Manual Retry
Referral Queue	CDDA_FA_PP_RQS_LISTREFERRAL	VIEW	Referral Queue
Stop Payment	CDDAPM_MENU_FA_STOPPAYMENTS	VIEW	Stop Payment
Uncollected Funds Manual Release	CDDAPP_FA_UNCOLLECTEDFUNDS_RELEASE	VIEW	Uncollected Funds Manual Release

B

Error Codes and Messages

This topic contains error codes and messages found while using Oracle Banking Accounts Cloud Service.

Table B-1 List of Error Codes and Messages

Error Code	Error Message
CAPM-COM-001	Record does not exist
CAPM-COM-002	Unable to parse JSON
CAPM-COM-003	Application Number cannot be blank or "null".
CAPM-COM-004	Process Ref Number cannot be blank or "null".
CAPM-COM-005	Error saving the datasegment
CAPM-COM-006	Unexpected error occurred during runtime
CAPM-COM-007	Application Initiated Successfully
CAPM-DEL-001	Record deleted successfully
CAPM-DEL-002	Record(s) deleted successfully
CAPM-DEL-003	Failed to Delete the record
CAPM-MOD-001	Record Successfully Modified
CAPM-MOD-002	Failed to Update the record
CAPM-SAV-001	Record Saved Successfully.
CAPM-SAV-002	Failed to create the record
CAPM-SAV-003	The record is validated and saved successfully.
CAPM-SAV-004	Record already exists
CAPM-VAL-001	The record is successfully validated.
CAPM-VAL-002	Error in fetching Summary Info.
CAPM-TJS-VAL-00	Process code is not set for the selected Life-cycle
CAPM-TJS-VAL-01	AccountType, LifeCycleCode, and BranchCode cannot be null
CAPM-TJS-VAL-02	BusinessProcess Code cannot be null
CAPM-TJS-VAL-03	Failed to generate the reference number
CAPM-TJS-VAL-04	No business process code found
CAPM-TJS-VAL-05	Application Initiation Failed
CAPM-TJS-VAL-06	Unable to Parse Application Initiation Json
CAPM-TJS-VAL-07	Process Code cannot be null for the life-cycle
CAPM-TJS-VAL-08	Error in retrieving application category
CAPM-TJS-VAL-09	Error in retrieving Task ID List
CAPM-TJS-VAL-10	Work-flow Definition Not Found
CAPM-TJS-VAL-11	Error while checking work-flow definition existence
CAPM-TJS-VAL-12	Response from EA service is null
CAPM-TJS-VAL-13	Only maximum 4 characters are allowed
CAPM-TJS-VAL-14	Invalid Event Serial Number. Value should be a positive number
CAPM-TJS-VAL-15	The record is successfully validated.
CAPM-TJS-MOD-00	Record Successfully Modified

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-TJS-SAV-00	Record Saved Successfully.
CAPM-TJS-COM-00	Unable to parse JSON
CAPM-TJS-COM-01	Application Number cannot be blank or "null".
CAPM-TJS-COM-02	Unexpected error occurred during runtime
CAPM-TJS-COM-03	Application Initiated Successfully
CAPM-TJS-COM-04	Application Number cannot be blank or "null".
CAPM-TJS-VAL-16	Error while checking work-flow definition existence
CAPM-TJS-COM-05	Update status failed
CAPM-TJS-COM-06	Unable to get sub-domain info
CAPM-TJS-VAL-17	Application date parsing failed
CAPM-TJS-VAL-18	Application number not valid
CAPM-TJS-VAL-19	Unable to parse application transaction flow JSON
CAPM-TJS-VAL-21	Failed in parsing date
CAPM-TJS-SAV-01	Record Saved Successfully.
CAPM-TJS-VAL-22	Source code cannot be null or empty
CAPM-TJS-VAL-23	Error while parsing source code from DDA-CONFIG-SOURCECODE-SERVICES
CAPM-TJS-VAL-24	Source code is invalid
CAPM-TJS-VAL-25	Error in getting data from DDA-CONFIG-SOURCECODE-SERVICES
CAPM-TJS-VAL-26	Error in validating the record.
CAPM-TJS-DEF-00	Error in defaulting source code details
CAPM-TJS-VAL-27	Invalid entry type
CAPM-TJS-VAL-28	Invalid posting into
CAPM-TJS-VAL-29	Account currency amount cannot be NULL or empty
CAPM-TJS-VAL-30	Exchange rate cannot be NULL or empty
CAPM-TJS-VAL-31	Branch currency amount cannot be NULL or empty
CAPM-TJS-VAL-32	Invalid value date format
CAPM-TJS-VAL-33	Value date cannot be NULL or empty
CAPM-TJS-VAL-34	Invalid availability info
CAPM-TJS-VAL-35	Availability info cannot be NULL or empty
CAPM-ACS-COM-F1	DirectBankingRequired must be Y/N only
CAPM-ACS-COM-F2	CurrentStatus is invalid
CAPM-ACS-COM-G0	MultiCurrencyAccount must be Y/N only
CAPM-ACS-COM-G1	RenewUnit must be positive Number
CAPM-ACS-COM-G2	NextRenewLimit must be greater than Zero
CAPM-ACS-COM-G3	RenewFrequency must Daily(D)/Yearly(Y)/Monthly(M)
CAPM-ACS-COM-G4	RequestStatus is Invalid
CAPM-ACS-COM-G5	ChequeLevelReorder must be empty/null
CAPM-ACS-COM-G6	NoOfLeavesReorder must be empty/null
CAPM-ACS-COM-G7	ChequeLevelReorder is Invalid
CAPM-ACS-COM-G8	NoOfLeavesReorder is Invalid
CAPM-ACS-COM-G9	ReportingGL is not allowed
CAPM-ACS-COM-H0	At least one limit Type is required

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-H1	TodLimit should be greater than Zero
CAPM-ACS-COM-H2	Daylight Limit should be greater than Zero
CAPM-ACS-DEF-01	Error in defaulting Account Statement Preferences
CAPM-ACS-DEF-02	Error in Defaulting Provisioning and Reporting Line
CAPM-ACS-DEF-03	Error in defaulting Account Preferences
CAPM-ACS-DEF-04	Error in defaulting Account Status
CAPM-ACS-DEF-05	Error in defaulting Account Features
CAPM-ACS-DEF-06	Error in defaulting Account Limits
CAPM-ACS-DEF-07	Error in defaulting Account Signatory
CAPM-ACS-DEF-08	Error in defaulting Initial Funding
CAPM-ACS-DEF-09	Error in defaulting Multi Currency Account
CAPM-ACS-DEF-10	Error in defaulting Account Address
CAPM-ACS-DEF-AA	Error in defaulting Interest Details
CAPM-ACS-DEF-AC	Error in defaulting Charges
CAPM-ACS-DEF-AD	Error in defaulting Account Status
CAPM-ACS-DEF-AE	Error in defaulting Account Statement Preferences
CAPM-ACS-DEF-AF	Error in defaulting Provisioning Reporting Line
CAPM-ACS-DEF-AG	Error in defaulting Account Preferences
CAPM-ACS-DEF-AH	Error in defaulting Account Features
CAPM-ACS-DEF-AI	Error in defaulting Account Limits
CAPM-ACS-DEF-AJ	Error in defaulting Account MIS
CAPM-ACS-DEF-AK	Error in defaulting Account Signatory
CAPM-ACS-DEF-AL	Error in defaulting Initial Funding
CAPM-ACS-DEF-AM	Error in defaulting Multi-currency
CAPM-ACS-DEF-AN	Error in defaulting Account Address
CAPM-ACS-VAL-01	Auto Debit Card Request cannot be null.
CAPM-ACS-VAL-02	Request Reference Number cannot be null.
CAPM-ACS-VAL-M0	Process code is not set for the selected Lifecycle
CAPM-ACS-VAL-M1	AccountType,LifeCycleCode,BranchCode cannot be null
CAPM-ACS-VAL-M2	BusinessProcess Code cannot be null
CAPM-ACS-VAL-M4	Failed to generate the reference number
CAPM-ACS-VAL-M3	Error in parsing date. Date should be in YYYY-MM-DD
CAPM-ACS-VAL-M5	No business process code found
CAPM-ACS-VAL-M6	Application Initiation Failed
CAPM-ACS-VAL-M7	Unable to Parse Application Initiation Json
CAPM-ACS-VAL-M8	Process Code cannot be null for the lifecycle
CAPM-ACS-VAL-M9	Error in retrieving application category
CAPM-ACS-VAL-N0	Error in retrieving Task ID List
CAPM-ACS-VAL-N3	Fail to acquire Plato Task
CAPM-ACS-VAL-N1	Workflow Definition Not Found
CAPM-ACS-VAL-N2	Error while checking workflow definition existence
CAPM-ACS-VAL-N4	No data found for this Application Number
CAPM-ACS-VAL-N5	Failed To Invoke OBRH

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-N6	Handoff Completed Successfully
CAPM-ACS-VAL-N7	Handoff Failed due to network issue
CAPM-ACS-COM-00	Customer Account Basic Details is NULL
CAPM-ACS-COM-01	Account Group is Empty/NULL
CAPM-ACS-COM-02	Invalid Account Number
CAPM-ACS-COM-03	Invalid Customer Number
CAPM-ACS-COM-04	Invalid Branch Code
CAPM-ACS-COM-05	Invalid Currency
CAPM-ACS-COM-06	Invalid Account Class
CAPM-ACS-COM-07	Invalid Account Type
CAPM-ACS-COM-08	Not a Multi-Currency Account Class. MultiCurrency_Account flag should be N
CAPM-ACS-COM-09	Multi-Currency Account Class. MultiCurrency_Account flag should be Y
CAPM-ACS-COM-10	RTL should be N
CAPM-ACS-COM-11	IBAN should be N
CAPM-ACS-COM-12	Referral Required should be N
CAPM-ACS-COM-13	Account Preferences is empty
CAPM-ACS-COM-14	ATM Required should be N
CAPM-ACS-COM-15	Cheque Book Required should be N
CAPM-ACS-COM-16	Cheque Book Auto-reorder should be N
CAPM-ACS-COM-17	Invalid max Cheque rejections
CAPM-ACS-COM-18	Direct Banking Required should be N
CAPM-ACS-COM-19	Direct Banking Required should be Y
CAPM-ACS-COM-20	NULL Account number in Account status
CAPM-ACS-COM-21	NULL Branch Code in Account status
CAPM-ACS-COM-22	Invalid value for Status change automatic
CAPM-ACS-COM-23	Invalid value for No Debits
CAPM-ACS-COM-24	Invalid value for No Credits
CAPM-ACS-COM-25	Invalid value for Stop Payment
CAPM-ACS-COM-26	Invalid value for Dormant
CAPM-ACS-COM-27	Invalid value for Frozen
CAPM-ACS-COM-28	Current Status to be NORM in Account opening
CAPM-ACS-COM-29	Dormancy Parameter must be D(Debit) or C(Credit) or A(Any of Credit or Debit) or M(Manual)
CAPM-ACS-COM-30	Invalid date for Status Since
CAPM-ACS-COM-31	Cheque Leaves must be numeric
CAPM-ACS-COM-32	Invalid date for Order Date
CAPM-ACS-COM-33	First Cheque Number has to be numeric
CAPM-ACS-COM-34	Invalid value for Cheque leaves
CAPM-ACS-COM-36	Branch Code in Cheque Book request is empty"
CAPM-ACS-COM-37	Account number in Cheque Book request is empty
CAPM-ACS-COM-38	Cheque Book number in Cheque Book request is empty
CAPM-ACS-COM-39	Cheque number in Cheque Book request is empty

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-40	Leaf Number Status of Cheque Details cannot be empty
CAPM-ACS-COM-41	Interest Details must not be Empty/Null
CAPM-ACS-COM-42	Currency cannot be duplicated
CAPM-ACS-COM-43	Invalid value for Waive Interest
CAPM-ACS-COM-44	Invalid value for Open, can be Y or N
CAPM-ACS-COM-45	Invalid value for Variance
CAPM-ACS-COM-46	Duplicate Currency selected in Multi-currency
CAPM-ACS-COM-47	Invalid Fund Utilization sequence
CAPM-ACS-COM-48	OD required in Account Class is N. AUF limit should not be entered
CAPM-ACS-COM-49	OD required in Account Class is N. AUF limit start date should not be entered
CAPM-ACS-COM-50	OD required in Account Class is N. AUF limit end date should not be entered
CAPM-ACS-COM-51	OD required in Account Class is N. AUF margin should not be entered
CAPM-ACS-COM-52	Invalid AUF limit start date
CAPM-ACS-COM-53	Invalid AUF limit end date
CAPM-ACS-COM-54	AufMargin must not be empty when OdFacReq is set to Y in Account Class
CAPM-ACS-COM-55	OD required in Account Class is N. TOD limit should not be entered
CAPM-ACS-COM-56	OD required in Account Class is N. TOD limit start date should not be entered
CAPM-ACS-COM-57	OD required in Account Class is N. TOD limit end date should not be entered
CAPM-ACS-COM-58	TodLimit is must not be empty when OdFacReq is set to Y in Account Class
CAPM-ACS-COM-59	Invalid TOD limit start date
CAPM-ACS-COM-60	Invalid TOD limit end date
CAPM-ACS-COM-61	OD required in Account Class is N. Day light limit should not be entered
CAPM-ACS-COM-62	Invalid Renew TOD
CAPM-ACS-COM-63	Renew TOD is N. Renew frequency should be NULL
CAPM-ACS-COM-64	Renew TOD is N. Renew unit should be NULL
CAPM-ACS-COM-65	Renew TOD is N. Next renewal limit should be NULL
CAPM-ACS-COM-66	Invalid Linkage reference
CAPM-ACS-COM-67	Linked Amount must be Numeric
CAPM-ACS-COM-68	Invalid Effective date
CAPM-ACS-COM-69	Account number different from the master
CAPM-ACS-COM-70	Currency different from the master
CAPM-ACS-COM-71	Invalid Provisioning and GL
CAPM-ACS-COM-72	Invalid Status
CAPM-ACS-COM-73	Invalid Debit GL
CAPM-ACS-COM-74	Invalid Credit GL
CAPM-ACS-COM-75	Propagate reporting GL is Y. Status should not be entered
CAPM-ACS-COM-76	Propagate reporting GL is Y. Debit GL should not be entered
CAPM-ACS-COM-77	Propagate reporting GL is Y. Credit GL should not be entered

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-78	Invalid Language Code
CAPM-ACS-COM-79	Account address is Empty / NULL
CAPM-ACS-COM-80	Address type is Empty / NULL
CAPM-ACS-COM-81	Order details is Empty / NULL
CAPM-ACS-COM-82	Invalid IBAN Account number
CAPM-ACS-COM-83	Invalid Product Code
CAPM-ACS-COM-84	Invalid UDE Currency
CAPM-ACS-COM-85	Invalid UDE element id
CAPM-ACS-COM-86	Invalid Rate Code
CAPM-ACS-COM-87	Invalid Calculation Account
CAPM-ACS-COM-88	Invalid Interest Booking Branch Code
CAPM-ACS-COM-89	Invalid Interest Booking Account
CAPM-ACS-COM-90	Effective date is before Account open date
CAPM-ACS-COM-91	Start date is before Account open date
CAPM-ACS-COM-92	Effective date is before Account open date
CAPM-ACS-COM-93	Status since should be Account open date
CAPM-ACS-COM-A1	AddressType length is more then 22.
CAPM-ACS-COM-A2	PostCode can not be blank and empty
CAPM-ACS-COM-A3	TownName can not be blank and empty
CAPM-ACS-COM-A4	Country can not be blank and empty
CAPM-ACS-COM-A5	Department length is out of limit
CAPM-ACS-COM-A6	SubDepartment length is out of limit
CAPM-ACS-COM-A7	StreetName length is out of limit
CAPM-ACS-COM-A8	BuildingNumber length is out of limit
CAPM-ACS-COM-A9	BuildingName length is out of limit
CAPM-ACS-COM-A0	Floor length is out of limit
CAPM-ACS-COM-B0	PostBox length is out of limit
CAPM-ACS-COM-B1	Room length is out of limit
CAPM-ACS-COM-B2	PostCode length is out of limit
CAPM-ACS-COM-B3	TownName length is out of limit
CAPM-ACS-COM-B4	TownLocationName length is out of limit
CAPM-ACS-COM-B5	DistrictName length is out of limit
CAPM-ACS-COM-B6	CountrySubDivision length is out of limit
CAPM-ACS-COM-B7	Country length is out of limit
CAPM-ACS-COM-C1	RealTimeLiquidity must be Y/N only
CAPM-ACS-COM-C2	IBAN Required must be Y/N only
CAPM-ACS-COM-C3	ReferralRequired can be Y/N only
CAPM-ACS-COM-C4	ATM Required must be Y/N only
CAPM-ACS-COM-C5	Cheque Book Required must be Y/N only
CAPM-ACS-COM-C6	Cheque Book AutoReorder must be Y/N only
CAPM-ACS-VAL-U4	Minimum one address should be marked as default
CAPM-ACS-VAL-U5	Default address must have mail media
CAPM-ACS-VAL-C8	Invalid Advice

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-70	Customer Number not valid
CAPM-ACS-VAL-71	Currency not valid
CAPM-ACS-VAL-72	Account Class not valid
CAPM-ACS-VAL-04	Account Number cannot be null.
CAPM-ACS-VAL-78	When the statement type is chosen as None then Cycle and On should not be captured.
CAPM-ACS-VAL-79	Primary Cycle must not be Empty/Null
CAPM-ACS-VAL-80	PrimaryOn must not be Empty/Null
CAPM-ACS-VAL-S2	PrimaryStatement Format must not be Empty/Null
CAPM-ACS-VAL-R1	PrimarySwiftAddress required only when Swift Required is set to Y
CAPM-ACS-VAL-S4	PrimaryStatement Swift Address must not be Empty/Null
CAPM-ACS-VAL-82	Secondary Cycle must not be Empty/Null
CAPM-ACS-VAL-93	Invalid Primary Cycle
CAPM-ACS-VAL-S5	SecondaryStatement Format must not be Empty/Null
CAPM-ACS-VAL-R2	SecondarySwiftAddress required only when Swift Required is set to Y
CAPM-ACS-VAL-S7	Secondary Swift Address must not be Empty/Null
CAPM-ACS-VAL-86	TertiaryOn must not be Empty/Null
CAPM-ACS-VAL-S8	TertiaryStatement Format must not be Empty/Null
CAPM-ACS-VAL-R3	TertiarySwiftAddress required only when Swift Required is set to Y
CAPM-ACS-VAL-R0	TertiarySwiftAddress must not be Empty/Null
CAPM-ACS-VAL-94	Invalid Secondary Cycle
CAPM-ACS-VAL-95	Invalid Tertiary Cycle
CAPM-ACS-VAL-27	LanguageCode does not match from the LOV.
CAPM-ACS-VAL-E8	Branch Date is null
CAPM-ACS-VAL-E9	Amount not valid
CAPM-ACS-VAL-F0	Effective Date is not valid
CAPM-ACS-VAL-F1	Effective date should not be before branch date
CAPM-ACS-VAL-F2	expiryDate date should not be before branch date
CAPM-ACS-VAL-F3	expiryDate date should not be before effective date
CAPM-ACS-VAL-S0	duplicate sub account currency not allowed
CAPM-ACS-VAL-34	Customer Name cannot be null.
CAPM-ACS-VAL-35	Party Type cannot be null
CAPM-ACS-VAL-36	Country of Incorporation cannot be null.
CAPM-ACS-VAL-37	Date of Incorporation cannot be null
CAPM-ACS-VAL-38	Place of Incorporation cannot be null
CAPM-ACS-VAL-39	KYC status cannot be null
CAPM-ACS-VAL-40	Preferred language cannot be null
CAPM-ACS-VAL-41	Media in CustomerAdresMaintenance cannot be null
CAPM-ACS-VAL-42	Address Type in CustomerAdresMaintenance cannot be null
CAPM-ACS-VAL-43	Country code value does not match from the LOV API
CAPM-ACS-VAL-44	Preferred Language does not match from the LOV.
CAPM-ACS-VAL-45	house/building, city, zip code, email address and state cannot be null
CAPM-ACS-VAL-46	mail address is mandatory

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-47	swift, mobile,fax or phone either one should be have details.
CAPM-ACS-VAL-C7	Reporting GL must contain atleast one NORM status during SAVE
CAPM-ACS-VAL-G3	StopPaymentsType should be A or C
CAPM-ACS-VAL-G4	Effective Date is not valid
CAPM-ACS-VAL-G5	Effective date should not be before branch date
CAPM-ACS-VAL-G6	expiryDate date should not be before branch date
CAPM-ACS-VAL-G7	expiryDate date should not be before effective date
CAPM-ACS-VAL-N8	Record already Handed off
CAPM-ACS-VAL-N9	Failed to parse data to ProductProcess due to network issue
CAPM-ACS-VAL-T1	Customer Number not generated
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists
CAPM-ACS-VAL-05	Cannot have Request Reference Number for empty Card Products.
CAPM-COM-020	Unable to get Sub-domain info from Transaction Controller
CAPM-ACS-VAL-H9	\$1 is an invalid branch code
CAPM-ACS-VAL-H8	Chequebook required flag is disabled for account \$1
CAPM-ACS-COM-J0	Failed to get amount block details
CAPM-ACS-COM-J1	Error while get amount block details
CAPM-ACS-COM-J2	Failed to post amount block details
CAPM-ACS-COM-J3	Error while post amount block details
CAPM-ACS-COM-J4	Failed to update amount block details
CAPM-ACS-COM-J5	Error while amend amount block details
CAPM-ACS-COM-J6	Failed to close amount block
CAPM-ACS-COM-J7	Error while close amount block
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-AUTH-05	Failed to Authorize the record
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-CLOS-04	Failed to Close the record
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper SELECT
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-COM-009	Resource ID cannot be blank or "null".
GCS-COM-010	Successfully canceled \$1.
GCS-COM-011	\$1 failed to update.
GCS-COM-012	Error saving child datasegment, Master validation failed
GCS-COM-013	Error saving the datasegment
GCS-COM-014	Error validating the datasegment
GCS-COM-015	Error submitting the datasegment
GCS-COM-016	Unexpected error occurred during runtime
GCS-COM-017	Error deleting the extended datasegment
GCS-COM-018	Remove lock failed
GCS-COM-019	Revert call to extended datasegment failed
GCS-COM-020	Revert call to sub-domain datasegment failed
GCS-COM-021	Error deleting the sub-domain datasegment
GCS-COM-022	Authorize call to extended datasegment failed
GCS-COM-023	Authorize call to sub-domain datasegment failed
GCS-COM-025	Client error occurred during API call
GCS-COM-026	Invalid datasegment code
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didn't match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-DEL-008	Failed to Delete the record
GCS-DEL-009	No valid pre-validated modifications found for deletion
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once authorized
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-MOD-008	Failed to Update the record
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-REOP-05	Failed to Reopen the record

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-REVT-01	Record reverted successfully
GCS-REVT-02	Failed to Revert the record
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-SAV-004	Failed to create the record
GCS-VAL-001	The record is successfully validated.
GCS-LOCK-01	Remove dirty lock failed
CAPM-ACT-VAL-01	AccountType is Mandatory.
CAPM-ACT-VAL-02	AccountType Code is Mandatory.
CAPM-ACT-VAL-03	AccountType Description is Mandatory.
CAPM-ACT-LOV-01	Error in getting data from Account class service
CAPM-ACT-LOV-02	Error while Parsing data from Account Class service
CAPM-ACT-LOV-03	Account class code is invalid
CAPM-BPC-CDS-00	AccountType of Advices not matching with BasicDetails
CAPM-BPC-CDS-01	BranchCode of Advices not matching with BasicDetails
CAPM-BPC-CDS-02	AccountType of Checklists not matching with BasicDetails
CAPM-BPC-CDS-03	BranchCode of Checklists not matching with BasicDetails
CAPM-BPC-CDS-04	AccountType of Datasegments not matching with BasicDetails
CAPM-BPC-CDS-05	BranchCode of Datasegments not matching with BasicDetails
CAPM-BPC-CDS-06	AccountType of Documents not matching with BasicDetails
CAPM-BPC-CDS-07	BranchCode of Documents not matching with BasicDetails
CAPM-BPC-MAN-00	LIFECYCLE is Mandatory
CAPM-BPC-MAN-01	WorkFlow Definition is Mandatory
CAPM-BPC-MAN-02	AccountType is Mandatory
CAPM-BPC-MAN-03	BranchCode is Mandatory
CAPM-BPC-MAN-04	BusinessProcess Code is Mandatory in \$1
CAPM-BPC-MAN-05	Party RoleCode is Mandatory in \$1
CAPM-BPC-MAN-06	AccountType is Mandatory in \$1
CAPM-BPC-MAN-07	BranchCode is Mandatory in \$1
CAPM-BPC-MAN-08	AccountType is Mandatory in \$1
CAPM-BPC-MAN-09	BranchCode is Mandatory in \$1
CAPM-BPC-MAN-10	AccountType is Mandatory in \$1
CAPM-BPC-MAN-11	BranchCode is Mandatory in \$1
CAPM-BPC-MAN-12	AccountType is Mandatory in \$1
CAPM-BPC-MAN-13	BranchCode is Mandatory in \$1
CAPM-BPC-MAN-14	FunctionalCode and FunctionalDesc is Mandatory in \$1
CAPM-BPC-MAN-15	ServiceName and Service endpoint is Mandatory in \$1
CAPM-BPC-MAN-18	Stage configuration is Mandatory
CAPM-BPC-MAN-19	StageDatasegment configuration is Mandatory
CAPM-BPC-MAN-20	No Stage configured in this process
CAPM-BPC-VAL-00	Source stage value should be either Y/N
CAPM-BPC-VAL-01	Cannot have more than 1 source Stage

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-BPC-VAL-02	Businessprocess code should be in Upper Case and should not contain any special characters
CAPM-BPC-VAL-03	\$1 Functional code is invalid
CAPM-BPC-VAL-04	Businessprocess code should be of length 6
CAPM-BPC-VAL-05	Record already exist with same Lifecycle and AccountType
CAPM-BPC-VAL-06	Unable to fetch and validateLifecycle Code data
CAPM-BPC-VAL-07	Unable to fetch and validate branch Code data
CAPM-BPC-VAL-08	Unable to fetch and validate AccountType
CAPM-BPC-LOV-00	\$1 is not a valid LifeCycle Code
CAPM-BPC-LOV-01	\$1 is not a valid AccountType Code in BasicDetails
CAPM-BPC-LOV-02	\$1 is not a valid Branch Code in BasicDetails
CAPM-BPC-LOV-03	\$1 is not a valid AccountType in Advice
CAPM-BPC-LOV-04	\$1 is not a valid BranchCode in Advice
CAPM-BPC-LOV-13	\$1 is not a valid RoleCode in Advice
CAPM-BPC-LOV-05	\$1 is not a valid AccountType in Checklist
CAPM-BPC-LOV-06	\$1 is not a valid BranchCode in Checklist
CAPM-BPC-LOV-07	\$1 is not a valid AccountType in Document
CAPM-BPC-LOV-08	\$1 is not a valid BranchCode in Document
CAPM-BPC-LOV-09	\$1 is not a valid DocumentCode
CAPM-BPC-LOV-10	\$1 is not a valid AccountType in Datasegments
CAPM-BPC-LOV-11	\$1 is not a valid BranchCode in Datasegments
CAPM-BPC-LOV-12	\$1 is not a valid DatasegmentCode
CAPM-BPC-OVR-00	No Advices configured in this process
CAPM-BPC-OVR-01	No Checklist configured in this process
CAPM-BPC-OVR-02	No Document configured in this process
CAPM-BPC-VAL-09	\$1 Stage : Service Name and Endpoint is invalid
CAPM-BPC-VAL-10	Unable to fetch and validate Service Endpoint
CAPM-BPC-VAL-11	Unable to fetch and validate FunctionalActivity
CAPM-TRO-001	Failed in Updating Task
CAPM-TRO-002	Stage Updated Successfully
CAPM-TRO-003	Failed in Updating Transaction Log
CAPM-TRO-004	Application Number, Process Code and Stagecode are mandatory
CAPM-TRO-005	No transaction exists with the given application number
CAPM-TRO-007	Approval Pending for Business Overrides
CAPM-TRO-008	Workflow and TaskID are mandatory
CAPM-TRO-009	Failed in updating stage
CAPM-TRO-010	Sending advice failed, Preferred Contact Media Not Found
CAPM-TRO-011	Task Not Found in Current Branch
CAPM-TRO-012	\$1 Datasegment is Mandatory
CAPM-TRO-013	Upload Mandatory Documents
CAPM-TRO-014	Upload Mandatory Checklist
CAPM-TRO-015	ProcessRef Number is Mandatory
CAPM-TRO-016	Initiation Process Failed

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-TRO-017	Workflow definition not found
CAPM-TRO-018	Error while checking workflow definition existence
CAPM-TRO-019	Failed in task search API call
CAPM-TRO-021	Business process not available for the given productCode
CAPM-TRO-023	Failed in task search API call
CAPM-TRO-022	Business process fetch failed due to some error
CAPM-TRO-020	Failed in Getting Descriptions
CAPM-TRO-024	Unable to Fetch Dashboard filter
CAPM-TRO-025	Unable to update Dashboard filter
CAPM-COM-015	Mandatory Document check failed
CAPM-COM-016	Mandatory Datasegment check failed
CAPM-COM-017	Checklist check failed
CAPM-COM-018	Overrides check failed
CAPM-COM-019	Domain data validation failed
CAPM-ACS-VAL-F9	Duplicate Account Number
CAPM-STP-VAL-24	Invalid Cheque Number given
CAPM-ACS-COM-I5	Primary Swift Address Not Allowed
CAPM-ACS-COM-I6	Secondary Swift Address Not Allowed
CAPM-ACS-COM-I7	Tertiary Swift Address Not Allowed
CAPM-TJS-VAL-36	Related account cannot be NULL or empty for the selected posting into
CAPM-TJS-VAL-37	Reversal Accounting Reference cannot be NULL or empty if reversal is set to true
CAPM-TJS-VAL-38	Account number not matching with the list of account numbers in core-account-service
CAPM-TJS-VAL-39	Account number cannot be NULL or empty
CAPM-TJS-VAL-40	Account number cannot be defaulted from source code as it is not present in source-code-services
CAPM-TJS-VAL-41	Account branch cannot be NULL or empty
CAPM-TJS-VAL-42	Account currency cannot be NULL or empty
CAPM-TJS-VAL-43	Account currency amount cannot be NULL or empty
CAPM-TJS-VAL-44	Invalid booking date/transaction init date format
CAPM-TJS-VAL-45	Booking date/transaction init date is neither specified by user nor available in branch service
CAPM-TJS-VAL-46	Error while fetching date from branch service
CAPM-TJS-VAL-47	Value date of transaction account is less than account open date
CAPM-TJS-VAL-48	Value date is earlier than the permitted back value days
CAPM-TJS-VAL-49	Error while fetching account open date
CAPM-TJS-VAL-50	Error while fetching branch parameters details from config service
CAPM-TJS-VAL-51	Error while parsing branch parameters details from config service
CAPM-TJS-VAL-52	Error while validating value date with branch parameters as the required info is NULL
CAPM-TJS-VAL-53	Error while parsing account number from core-account-service
CAPM-TJS-VAL-54	Error while fetching account numbers from core-account-service
CAPM-TJS-VAL-55	Branch parameters details is not available for the selected branch

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-TJS-VAL-56	Account branch cannot be defaulted from account, as the configured value is NULL or empty
CAPM-TJS-VAL-57	Account currency cannot be defaulted from account, as the configured value is NULL or empty
CAPM-TJS-VAL-58	Exchange rate cannot be defaulted, as the required branch parameters is not available for the selected branch
CAPM-TJS-VAL-59	Exchange rate cannot be defaulted, as either account currency or branch local currency is NULL or empty
CAPM-TJS-VAL-60	Account open date cannot be defaulted from account, as the configured value is NULL or empty
CAPM-TJS-VAL-61	Error while parsing transaction code from transaction-code-services
CAPM-TJS-VAL-62	Available days cannot be defaulted from transaction code, as the configured value is NULL or empty
CAPM-TJS-VAL-63	Available days cannot be defaulted, as the required entry is not available for the selected transaction code
CAPM-TJS-VAL-64	Error while parsing available days from transaction code service response
CAPM-TJS-VAL-65	Error while calling business process services to fetch business process code details
CAPM-STP-VAL-01	Branch Date is null.
CAPM-STP-VAL-02	Branch Code must be the Branch you logged in
CAPM-STP-VAL-03	AccountNumber is not valid or not having chequebook facility
CAPM-STP-VAL-04	StopPaymentType must be A or C Type
CAPM-STP-VAL-05	Effective Date is not valid
CAPM-STP-VAL-06	Effective date should not be before branch date
CAPM-STP-VAL-07	expiryDate date should not be before branch date
CAPM-STP-VAL-08	expiryDate date should not be before effective date
CAPM-STP-VAL-09	Both StartCheque Number/Amount cannot be Null/Empty at the Same time
CAPM-STP-VAL-10	Amount is invalid ,should must greater than 0
CAPM-STP-VAL-11	Stop Payment can be requested either with ChequeNumber or Amount, not both
CAPM-STP-VAL-12	Resourceld and operationType must not be null.
CAPM-STP-VAL-13	Stop payment type cannot be changed
CAPM-STP-VAL-14	Start Cheque Number cannot be changed
CAPM-STP-VAL-15	End Cheque Number cannot be changed
CAPM-STP-VAL-16	Amount cannot be changed
CAPM-STP-VAL-17	Effective date cannot be changed
CAPM-STP-VAL-18	Source code cannot be changed
CAPM-STP-VAL-19	Start and End Cheque Number should be within the assigned chequebook number range
CAPM-STP-VAL-22	stop payment already issued for this cheque number
CAPM-STP-VAL-23	Expiry Date cannot overlap with existing Stop Payment date
CAPP-ACC-VAL-01	Account Class Parameter In One or More Account Mask is Not match with Entered Account Class Length
CAPP-ACC-VAL-02	Start date should be in yyyy-MM-dd format

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-03	end date should be in yyyy-MM-dd format
CAPP-ACC-VAL-04	start date should not be blank if end date is selected
CAPP-ACC-VAL-05	end date should not be before start date
CAPP-ACC-VAL-06	Daily Fixed Time is not a valid time
CAPP-ACC-VAL-07	account type should be of S or U or C or D
CAPP-ACC-VAL-08	account code should be should be 4 character alpha numeric
CAPP-ACC-VAL-09	unauthorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-10	Authorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-11	Notice frequency should be O or D or W or M or Y or N
CAPP-ACC-VAL-12	Inactive account notice generation days should be between 0 and 999
CAPP-ACC-VAL-13	Limit for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-14	Transaction code for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-15	Limit for Unprinted Transaction is mandatory if Compression Required is selected.
CAPP-ACC-VAL-16	Transaction Code is mandatory if Compression Required is selected
CAPP-ACC-VAL-17	Iban account type is mandatory if Compression Required is selected
CAPP-ACC-VAL-18	Iban account type should be 4 character alpha numeric
CAPP-ACC-VAL-19	Daily Fixed Time value should be with respect to STDCAMPM
CAPP-ACC-VAL-20	Cheque Book Required can either be Y/N
CAPP-ACC-VAL-21	Lodgement book should be empty as Passbook Facility Req is Y
CAPP-ACC-VAL-22	ChequeBook related data is not applicable as Checkbook Required is N
CAPP-ACC-VAL-23	Reorder Level cannot be null or zero
CAPP-ACC-VAL-24	Reorder Number cannot be null or zero
CAPP-ACC-VAL-25	Max Check Reject cannot be null or < 1
CAPP-ACC-VAL-26	Channel Details is not applicable as Direct Banking Req is N
CAPP-ACC-VAL-27	Margin on Advance against Uncollected Funds should be between 0 or 100
CAPP-ACC-VAL-28	Sequence cannot have null value
CAPP-ACC-VAL-29	RateValue should be between 0 or 100
CAPP-ACC-VAL-30	MaxRate cannot be a negative value
CAPP-ACC-VAL-31	MaxRate should be between 0 or 100
CAPP-ACC-VAL-32	MaxRate cannot have null value
CAPP-ACC-VAL-33	MinRate cannot be a negative value
CAPP-ACC-VAL-34	MaxRate should be between 0 or 100
CAPP-ACC-VAL-35	Maximum Rate should be greater than or equal to Minimum Rate
CAPP-ACC-VAL-36	Entered rate outside acceptable range for interest rate
CAPP-ACC-VAL-37	Input either rate code or interest rate for a limit category
CAPP-ACC-VAL-38	Atleast one of Rate Code or Rate Value should be available on Save. For Term Deposits both can be null if Default Deposit Rate is Yes.
CAPP-ACC-VAL-39	Statement cycles should be blank when Statement Type is None
CAPP-ACC-VAL-40	Statement Day cannot be blank
CAPP-ACC-VAL-41	Statement cycles have to be different

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-42	If Hourly Cycle is selected only Hourly Frequency should have the value
CAPP-ACC-VAL-43	If Daily Cycle is selected only Daily Fixed Time should have the value
CAPP-ACC-VAL-44	Hourly Frequency or Daily Fixed Time cannot be selected when Cycle is NULL
CAPP-ACC-VAL-45	Statement Fee ON field not applicable for Daily Cycle
CAPP-ACC-VAL-46	Invalid Statement Fee Cycle
CAPP-ACC-VAL-47	Primary ON field contains invalid Month
CAPP-ACC-VAL-48	Primary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-49	Secondary ON field should have values between 1 to 31
CAPP-ACC-VAL-50	Secondary ON field contains invalid week
CAPP-ACC-VAL-51	Secondary ON field contains invalid Month
CAPP-ACC-VAL-52	Secondary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-53	Invalid Primary Cycle
CAPP-ACC-VAL-54	Invalid Secondary Cycle
CAPP-ACC-VAL-55	Invalid Tertiary Cycle
CAPP-ACC-VAL-56	Tertiary ON field should have values between 1 to 31
CAPP-ACC-VAL-57	Tertiary ON field contains invalid week
CAPP-ACC-VAL-58	Tertiary ON field contains invalid Month
CAPP-ACC-VAL-59	Tertiary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-60	Invalid Provisioning Frequency
CAPP-ACC-VAL-61	Invalid Provisioning Currency
CAPP-ACC-VAL-62	Invalid Natural GL
CAPP-ACC-VAL-63	LiquidationDays should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-64	Fee Period should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-65	Advice Days should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-66	Verify Funds cannot be Y if Liquidation Mode is Manual
CAPP-ACC-VAL-67	Advice days is not applicable as Charge Start Advice is N
CAPP-ACC-VAL-68	Charge Start Advice can either be Y/N
CAPP-ACC-VAL-69	Verify Funds can either be Y/N
CAPP-ACC-VAL-70	Debit Notice can either be Y/N
CAPP-ACC-VAL-71	Interest And Charges Required can either be Y/N
CAPP-ACC-VAL-72	Liquidate Receivable can either be Y/N
CAPP-ACC-VAL-73	MinRate cannot be null
CAPP-ACC-VAL-74	Not a valid Limit Type
CAPP-ACC-VAL-75	Auto Reorder Cheque Book can either be Y/N
CAPP-ACC-VAL-76	Direct Banking Required can either be Y/N
CAPP-ACC-VAL-77	Daylight Limit can either be Y/N
CAPP-ACC-VAL-78	Allow Collateral Linkage can either be Y/N
CAPP-ACC-VAL-79	OD Facility Required can either be Y/N
CAPP-ACC-VAL-80	Dormancy Days should be > 0
CAPP-ACC-VAL-81	Account Class should not be more than 6 character

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-MAN-01	Account class is mandatory
CAPP-ACC-MAN-02	Account type is mandatory
CAPP-ACC-MOD-01	Account class already used in account service
CAPP-ACC-CLO-01	Account class already used in account service
CAPP-ACC-LOV-01	\$1 is not a valid Event Class code
CAPP-ACC-LOV-02	\$1 is not a valid Source Code
CAPP-ACC-LOV-03	\$1 is not a valid Banking Channel
CAPP-ACC-LOV-04	\$1 is not a valid Status in Status Rule Definition
CAPP-ACC-LOV-05	\$1 is not a valid Status in GL Details
CAPP-ACC-LOV-06	\$1 is not a valid EventClass code
CAPP-ACC-LOV-07	\$1 is not a valid Exposure Category
CAPP-ACC-LOV-08	\$1 is not a valid Accounting Role
CAPP-ACC-LOV-09	\$1 is not a valid GL Line
CAPP-ACC-LOV-10	\$1 is invalid data in Primary ON field
CAPP-ACC-LOV-11	\$1 is invalid data in Secondary ON field
CAPP-ACC-LOV-12	\$1 is invalid data in Tertiary ON field
CAPP-ACC-LOV-13	\$1 is invalid data in Statement Fee ON field
CAPP-ACC-LOV-14	\$1 is invalid data in credit GL Line
CAPP-ACC-LOV-15	\$1 is invalid data in debit GL Line
CAPP-ACC-LOV-16	\$1 is invalid data in Account Head
CAPP-ACC-LOV-17	Error parsing time , Time should be in hh:mm:ss format
CAPP-ACC-LOV-18	Invalid Mis Group
CAPP-ACC-LOV-19	Mis class/code/type mismatch for \$1/\$2/\$3
CAPP-ACC-LOV-20	No data found from Bank configuration for validations
CAPP-ACC-LOV-21	Unable to get camStartDate from Bank Configuration
CAPP-ACC-LOV-22	Unable to get camEndDate from Bank Configuration
CAPP-ACC-LOV-23	Unable to get account mask from Bank Configuration
CAPP-ACC-LOV-24	Unable to get event class code from Event Class Configuration
CAPP-ACC-LOV-25	No data found in Event Class Configuration for validations
CAPP-ACC-LOV-26	Unable to get event class code summary from Event Class Configuration
CAPP-ACC-LOV-27	No data found for event class code summary in Event Class Configuration for validations
CAPP-ACC-LOV-28	Unable to get accounting role from Event Class Configuration
CAPP-ACC-LOV-29	No data found for accounting role in Event Class Configuration for validations
CAPP-ACC-LOV-30	Unable to get exposure category from Exposure Category Configuration
CAPP-ACC-LOV-31	No data found from Exposure Category Configuration for validations
CAPP-ACC-LOV-32	Unable to get gl code from CMC External Chart Configuration
CAPP-ACC-LOV-33	No data found from CMC External Chart Configuration for validations
CAPP-ACC-LOV-34	Unable to get gl code from Customer GL Configuration
CAPP-ACC-LOV-35	No data found from Customer GL Configuration for validations
CAPP-ACC-LOV-36	No data found from CMC MIS Group Configuration for validations
CAPP-ACC-LOV-37	Unable to get misGroup from CMC MIS Group Configuration

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-LOV-38	No data found from CMC MIS Class Configuration for validations
CAPP-ACC-LOV-39	Unable to get mis class/mis type from CMC MIS Group Configuration
CAPP-ACC-LOV-40	No statement maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-41	Unable to get statement maintenance data from Maintenance(static data) services
CAPP-ACC-LOV-42	Unable to get status code from Status Code Configuration
CAPP-ACC-LOV-43	No data found from Status Code Configuration for validations
CAPP-ACC-LOV-44	No maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-45	Unable to get maintenance data from Maintenance(static data) services
CAPP-ACC-CDS-01	IBAN required is set to true in account feature datasegment
CAPP-ACC-CDS-02	IBAN required is set to false in account feature datasegment
CAPP-ACC-VAL-82	Duplicate Source Code is not allowed
CAPP-ACC-VAL-83	Duplicate Bank channel is not allowed
CAPP-ACC-VAL-84	Source Code should not be null or empty
CAPP-ACC-VAL-85	Duplicate Account Role is not allowed
CAPP-ACC-VAL-86	Account Role cannot be null
CAPP-ACC-VAL-87	Duplicate Status is not allowed
CAPP-ACC-VAL-88	Status cannot be null
CAPP-ACC-VAL-89	Dormancy days should be greater than zero
CAPP-ACC-VAL-90	Dormancy parameter should be D or C or B or M
CAPP-ACC-VAL-91	Status code cannot be Null or Empty
CAPP-ACC-VAL-92	Sequence number cannot be Null or Empty
CAPP-ACC-VAL-93	Rule ID cannot be Null or Empty
CAPP-ACC-LOV-46	\$1 is not a valid Status code
CAPP-ACC-LOV-47	\$1 is not a valid Status Sequence Number
CAPP-ACC-LOV-48	\$1 is not a valid Rule Id
CAPP-ACC-LOV-49	No rules found in Rule List from rule service
CAPP-ACC-LOV-50	Unable to fetch rule list from rule service
CAPP-ACC-VAL-94	Currencies cannot be empty when multi currency required is true
CAPP-ACC-VAL-95	Currency cannot be null or empty
CAPP-ACC-VAL-96	Currencies should be empty when multi currency required is false
CAPP-ACC-LOV-51	\$1 is not a valid currency
CAPP-ACC-LOV-52	No currency code found in Currency List from CMC-Currency-Service
CAPP-ACC-LOV-53	Unable to get data from CMC-Currency-Service
CAPP-ACC-CLI-01	OBIC - Create External Group Failed
CAPP-ACC-CLI-02	IC - Product Mapping Failed
CAPP-ACC-LOV-54	Unable to get sources from cmc-external-system-services
CAPP-ACC-VAL-97	product code cannot be null or empty
CAPP-ACC-VAL-98	open cannot be null or empty
CAPP-ACC-VAL-99	Open should be either Y or N
CAPP-ACC-VAL-AA	Duplicate status is not allowed in rule definition
CAPP-ACC-VAL-AB	Duplicate combination of Product Code and Currency not allowed

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-AC	Atleast one rule definition is required when Automatic status change is on
CAPP-ACC-VAL-AD	Rule definition is allowed only when Automatic status change is on
CAPP-ACC-VAL-AE	At least one GL reporting with NORM status is mandatory
CAPP-ACC-VAL-AF	Credit GL cannot be null or empty
CAPP-ACC-VAL-AG	Debit GL cannot be null or empty
CAPM-ACS-VAL-06	Cannot have empty Request Reference Number for Card Products.
CAPM-ACS-VAL-07	accountOpenDate cannot be after cardApplicationDate.
CAPM-ACS-VAL-10	accountOpenDate cannot be after orderDate.
CAPM-ACS-VAL-11	First Check Number is not null hence Check Number Mask cannot be empty
CAPM-ACS-VAL-12	Sum of FirstChequeNumber and ChequeLeaves is greater than the numeric values in ChequeNumberMask
CAPM-ACS-VAL-13	ChequeNumberMask in numeric and Length of FirstChequeNumber and ChequeNumberMask does not match
CAPM-ACS-VAL-14	ChequeNumberMask in alphanumeric and Length of FirstChequeNumber and ChequeNumberMask does not match.
CAPM-ACS-VAL-15	Length of alpha part of FirstChequeNumber not equal to the length of alpha_part of ChequeNumberMask.
CAPM-ACS-VAL-16	Length of numeric part of FirstChequeNumber not equal to the length of numeric part of ChequeNumberMask.
CAPM-ACS-VAL-17	First Cheque Number has to be numeric
CAPM-ACS-VAL-18	Cheque Leaves cannot be null or 0
CAPM-ACS-VAL-19	Branch Code cannot be empty
CAPM-ACS-VAL-20	Account Number cannot be empty
CAPM-ACS-VAL-21	Cheque Leaves cannot be empty
CAPM-ACS-VAL-22	Branch Code of Cheque Details cannot be empty
CAPM-ACS-VAL-23	Account number of Cheque Details cannot be empty
CAPM-ACS-VAL-24	Cheque Book Number of Cheque Details cannot be empty
CAPM-ACS-VAL-25	Cheque Number of Cheque Details cannot be empty
CAPM-ACS-VAL-26	Leaf Number Status of Cheque Details cannot be empty
CAPM-ACS-VAL-51	Account Address is Mandatory.
CAPM-ACS-VAL-52	Account Branch must not be Empty/Null.
CAPM-ACS-VAL-53	Account Name must not be Empty/Null
CAPM-ACS-VAL-54	Address Type is Mandatory.
CAPM-ACS-VAL-56	Valid Media is Mandatory.
CAPM-ACS-VAL-57	Valid Language is Mandatory.
CAPM-ACS-VAL-58	Language is Mandatory.
CAPM-ACS-VAL-59	Interest Details must not be Empty/Null
CAPM-ACS-VAL-60	Interest Start Date must not be Empty/Null
CAPM-ACS-VAL-61	Charge Start Date must not be Empty/Null
CAPM-ACS-VAL-62	Interest start date cannot be before account open date
CAPM-ACS-VAL-63	Charge start date cannot be before account open date
CAPM-ACS-VAL-64	Customer Account Basic Details must not be Empty/Null
CAPM-ACS-VAL-65	Customer Number must not be Empty/Null

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-66	Currency must not be Empty/Null
CAPM-ACS-VAL-67	Account Class must not be Empty/Null
CAPM-ACS-VAL-68	Account Number must not be Empty/Null
CAPM-ACS-VAL-69	Branch must not be Empty/Null
CAPM-ACS-VAL-73	Account Statement Preferences must not be Empty/Null
CAPM-ACS-VAL-74	IBAN On Advices must not be Empty/Null
CAPM-ACS-VAL-75	Interest Statement must not be Empty/Null
CAPM-ACS-VAL-76	Debit Credit Advices must not be Empty/Null
CAPM-ACS-VAL-77	Primary Statement Type must not be Empty/Null
CAPM-ACS-VAL-81	Secondary Statement Type must not be Empty/Null
CAPM-ACS-VAL-83	Secondary On must not be Empty/Null
CAPM-ACS-VAL-84	Tertiary Statement Type must not be Empty/Null
CAPM-ACS-VAL-85	Tertiary Cycle must not be Empty/Null
CAPM-ACS-VAL-87	Camt052 Cycle must not be Empty/Null
CAPM-ACS-VAL-88	Hourly Frequency must not be Empty/Null
CAPM-ACS-VAL-89	Daily Fixed Time must not be Empty/Null
CAPM-ACS-VAL-90	StatementFeesReq must not be Empty/Null
CAPM-ACS-VAL-91	StatementFeesCycle and StatementFeesOn must not be Empty/Null
CAPM-ACS-VAL-92	StatementFeesCycle and StatementFeesOn must be Empty/Null
CAPM-ACS-VAL-96	Hourly Frequency not valid
CAPM-ACS-VAL-97	Invalid BranchCode
CAPM-ACS-VAL-98	Invalid Account Number
CAPM-ACS-VAL-A1	Account Preferences must not be Empty/Null
CAPM-ACS-VAL-A2	ATM Required must not be Empty/Null
CAPM-ACS-VAL-A3	ATM Required is a mandatory field. If NOT checked it denotes that the preference is not enabled for the account
CAPM-ACS-VAL-A4	Daily Amount Limit field will be enabled if ATM required is Yes
CAPM-ACS-VAL-A5	Daily Count Limit field will be enabled if ATM required is Yes
CAPM-ACS-VAL-A6	Cheque Book Required is a mandatory field. If NOT checked it denotes that the preference is not enabled for the account
CAPM-ACS-VAL-A7	Auto Reorder Of ChequeBook field will be enabled if Cheque book required is Yes
CAPM-ACS-VAL-A8	Reorder Cheque Level field will be enabled if Cheque book required is Yes and Auto reorder of cheque book is Yes
CAPM-ACS-VAL-A9	Reorder No Of Leaves field will be enabled if Cheque book required is Yes and Auto reorder of cheque book is Yes
CAPM-ACS-VAL-B1	Max No Of Cheque Rejections field will be enabled if Cheque book required is Yes
CAPM-ACS-VAL-B2	MediaType must not be Empty/Null
CAPM-ACS-VAL-B3	Media Address must not be Empty/Null
CAPM-ACS-VAL-B4	Media must not be Empty/Null
CAPM-ACS-VAL-B5	Invalid Exposure category
CAPM-ACS-VAL-B6	Invalid Status Code
CAPM-ACS-VAL-B7	Invalid DebitGL

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-B8	Invalid CreditGL
CAPM-ACS-VAL-B9	Account Signatory must not be Empty/Null
CAPM-ACS-VAL-C0	Account Message must not be Empty/Null
CAPM-ACS-VAL-C1	Minimum Number Of Signatures must not be Empty/Null
CAPM-ACS-VAL-C2	CIF ID must not be Empty/Null
CAPM-ACS-VAL-C3	CIF Signature ID must not be Empty/Null
CAPM-ACS-VAL-C4	Signature Message must not be Empty/Null
CAPM-ACS-VAL-C5	Signature Type must not be Empty/Null
CAPM-ACS-VAL-C6	Account Group must not be Empty/Null
CAPM-ACS-VAL-C9	Unable to fetch account class data
CAPM-ACS-VAL-D0	Unable to fetch Advice data
CAPM-ACS-VAL-D1	Unable to fetch GLCode data
CAPM-ACS-VAL-D2	Unable to fetch statement maintenance data
CAPM-ACS-VAL-D3	Unable to fetch statusCode data
CAPM-ACS-VAL-D4	Address Type \$1 length is more then 22.
CAPM-ACS-VAL-D5	\$1 size is more than \$2
CAPM-ACS-VAL-D6	Business Process does not support Multi Currency Account
CAPM-ACS-VAL-R6	Failed to validate Account Number
CAPM-ACS-VAL-R7	Failed to validate Multicurrency Account Number
CAPM-ACS-VAL-R8	Failed to generate Account Number
CAPM-ACS-VAL-S1	Failed to generate IBAN Number
CAPM-ACS-VAL-R9	Failed to validate IBAN Account Number
CAPM-ACS-VAL-R4	Failed to generate Multicurrency Account Number
CAPM-ACS-VAL-R5	MultiCurrency Sub Account Number cannot be null
CAPM-ACS-DEF-AR	Error in defaulting Account Address
CAPM-ACS-DEF-AB	Error in defaulting Chequebook
CAPM-ACS-VAL-T2	Unable to fetch Branch Information
CAPM-ACS-VAL-T3	Unable to fetch Country Code Maintenance
CAPM-ACS-VAL-K1	\$1 not permissible currency for multi currency account
DDA-ANG-001	Error in Generating Account Number
DDA-ANG-002	The account number is not between start and end account number
DDA-ANG-003	Unable to fetch Account Mask Info
DDA-ANG-004	Unable to Fetching Customer Details
DDA-ANG-005	Unable to Fetching Bank/Branch Details
DDA-ANG-006	Unable to Fetching Bank Code
DDA-ANG-007	BranchCode cannot be null
DDA-ANG-008	Length of Account Class Code is greater than Account Mask
DDA-ANG-009	Length of Currency is greater than Account Mask
DDA-ANG-010	Length of Currency Type is greater than Account Mask
DDA-ANG-011	Length of Account Code is greater than Account Mask
DDA-ANG-012	Length of Branch Code is greater than Account Mask
DDA-ANG-013	Length of Sequence Number is greater than Account Mask
DDA-ANG-014	Length of Serial Number is greater than Account Mask

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-ANG-015	Unable to validate Account Mask Info
DDA-ANG-016	Mandatory Field - User input-able mask value - blank or Invalid
DDA-ANG-017	Account Class Code mismatch with the generated Account number
DDA-ANG-018	Currency Code mismatch with the generated Account number
DDA-ANG-019	Customer Number mismatch with the generated Account number
DDA-ANG-020	Branch Code mismatch with the generated Account number
DDA-ANG-021	Customer Account Mask is not of Numeric Type
DDA-ANG-022	Account Number is not as per the mask
DDA-ANG-023	Account Code is part of the mask and is not maintained for the Account Class
DDA-ANG-024	CustomerNumber Length is greater than Account Mask
DDA-ANG-025	Account Number Length is lesser than Customer Account Mask
DDA-ANG-026	MOD97 cannot be done as AccountNumber contains alphabet
DDA-ANG-027	Duplicate account number generated
DDA-ANG-028	Validation Failed due to invalid Account Number
DDA-ANG-029	Account Number cannot be a null value
DDA-ANG-030	Duplicate IBAN Number generated
DDA-ANG-031	IBAN Number already linked with other Account
DDA-ANG-032	Unable to Fetching IBAN Mask details from Branch Parameter
DDA-ANG-033	Unable to Fetching IBAN Mask details from IBAN Maintenance
DDA-ANG-034	BbanBankCode mismatch with the generated IBAN Number
DDA-ANG-035	BbanBranchCode mismatch with the generated IBAN Number
DDA-ANG-036	AccountNumber mismatch with the generated IBAN Number
DDA-ANG-037	CountryCode mismatch with the generated IBAN Number
DDA-ANG-038	Length of BbanBankCode is greater than IBAN Mask
DDA-ANG-039	Length of IbanCountryCode is greater than IBAN Mask
DDA-ANG-040	Length of BbanBranchCode is greater than IBAN Mask
DDA-ANG-041	BbanBankCode cannot be a null value
DDA-ANG-042	Length of AccountNumber is greater than IBAN Mask
DDA-ANG-043	BbanBranchCode cannot be a null value
DDA-ANG-044	CountryCode cannot be a null value
CAPM-ACS-DEF-AO	Error in defaulting basicDetails
CAPM-ACS-DEF-AP	Error in defaulting legal block
CAPM-ACS-DEF-AQ	Error in defaulting stop payments
CAPM-ACS-COM-H3	Account Open Date is past dated
CAPM-ACS-COM-H4	Account Open Date is invalid
CAPM-ACS-VAL-D7	Account Class does not support Multi Currency Account
CAPM-ACS-VAL-D8	Error in Account Number Generation
CAPM-ACS-VAL-D9	selected primary currency not supported by multi currency account class
CAPM-ACS-VAL-E1	Branch Code must not be Empty/Null
CAPM-ACS-VAL-E2	AccountNumber must not be Empty/Null
CAPM-ACS-VAL-E3	Customer Number not be Empty/Null

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-E4	Customer Name must not be Empty/Null
CAPM-ACS-VAL-E5	Currency must not be Empty/Null
CAPM-ACS-VAL-E6	Amount must not be Empty/Null
CAPM-ACS-VAL-E7	Expiry Date must not be Empty/Null
CAPM-ACS-VAL-F5	Branch Code must not be Empty/Null
CAPM-ACS-VAL-F6	AccountNumber must not be Empty/Null
CAPM-ACS-VAL-F7	StopPayment Type not be Empty/Null
CAPM-ACS-VAL-F8	Start Check Number must not be Empty/Null
CAPM-ACS-VAL-G0	Currency must not be Empty/Null
CAPM-ACS-VAL-G1	Amount must not be Empty/Null
CAPM-ACS-VAL-G2	Expiry Date must not be Empty/Null
CAPM-ACS-VAL-G8	Amount is invalid.. should be greater than 1
CAPM-ACS-VAL-H6	Currency cannot be duplicated
CAPM-ACS-VAL-S3	PrimaryStatement SwiftReq must not be Empty/Null
CAPM-ACS-VAL-S6	Secondary Swift Req must not be Empty/Null
CAPM-ACS-VAL-S9	TertiarySwiftReq must not be Empty/Null
CAPM-ACS-VAL-T0	Cheque Leaves cannot be null when cheque required is Yes
CAPM-ACS-VAL-U0	\$1 can not be blank and empty
CAPM-ACS-VAL-U1	primary currency not allowed as sub account currency
CAPM-ACS-VAL-U2	UDEID for same effective date not allowed
CAPM-ACS-VAL-U3	Mail address type must marked as default address
CAPM-ACS-VAL-U6	Effective Date can not be null/empty
CAPM-ACS-VAL-U7	UDE can not be null/empty
CAPM-ACS-VAL-U8	AUF Margin within range 0% to 100%
CAPM-ACS-VAL-Z1	successfully initiated party flow.
CAPM-ACS-VAL-Z2	no new customer onboarding details available from the entry stage.
CAPM-ACS-VAL-Z3	error occurred while initiating the party flow.
CAPM-ACS-VAL-V1	Invalid Account Number
CAPM-ACS-VAL-V2	Invalid StopPayment Number
CAPM-ACS-VAL-V3	Start Cheque Number cannot be changed
CAPM-ACS-VAL-V4	End Cheque Number cannot be changed
CAPM-ACS-VAL-V5	Amount cannot be changed
CAPM-ACS-VAL-V6	Effective date cannot be changed
CAPM-ACS-VAL-V7	Source code cannot be changed
CAPM-ACS-VAL-V8	Stop payment type cannot be changed
CAPM-ACS-VAL-V9	Stop payment validation failed
CAPM-ACS-VAL-H7	Active Request Pending for A/C no. \$1
CAPM-ACS-VAL-H2	Multi currency account not yet configured
CAPM-STP-VAL-25	stop payments cannot be issued for chequebooks which are not in delivered state
CAPM-ACS-COM-H5	Either RateCode or udeValue is allowed
CAPM-ACS-COM-H6	Variance is not allowed with UdeValue
CAPM-ACS-COM-I0	Online Liquidation Failed

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-I1	Online Liquidation Is Successful
CAPM-ACS-COM-I3	Cheque Book Closure Failed
CAPM-ACS-COM-I2	Cheque Book Closure Is Successful
CAPM-ACS-COM-H7	Invalid Primary Swift Address
CAPM-ACS-COM-H8	Invalid Secondary Swift Address
CAPM-ACS-COM-H9	Invalid Tertiary Swift Address
CAPM-ACS-VAL-00	chequebook order date cannot be prior to the account open date
CAPM-ACS-COM-J8	Failed to get account balance details
CAPM-ACS-COM-J9	Error while get account balance details
DDA-ANG-008	Length of Accountclass Code is greater than Account Mask
DDA-ANG-009	Length of Currency is greater than Account Mask
DDA-ANG-010	Length of Currency Type is greater than Account Mask
DDA-ANG-011	Length of Account Code is greater than Account Mask
DDA-ANG-012	Length of Branch Code is greater than Account Mask
DDA-ANG-013	Length of Sequence Number is greater than Account Mask
DDA-ANG-014	Length of Serial Number is greater than Account Mask
DDA-ANG-015	Unable to validate Account Mask Info
DDA-ANG-016	Mandatory Field - User input-able mask value - blank or Invalid
DDA-ANG-017	Accountclass Code mismatch with the generated Account number
DDA-ANG-018	Currency Code mismatch with the generated Account number
DDA-ANG-019	Customer Number mismatch with the generated Account number
DDA-ANG-020	Branch Code mismatch with the generated Account number
DDA-ANG-021	Customer Account Mask is not of Numeric Type
DDA-ANG-022	Account Number is not as per the mask
DDA-ANG-023	Account Code is part of the mask and is not maintained for the Account Class
DDA-ANG-024	Customer Number Length is greater than Account Mask
DDA-ANG-025	Account Number Length is lesser than Customer Account Mask
DDA-ANG-026	MOD97 cannot be done as Account Number contains alphabet
DDA-ANG-027	Duplicate account Number generated
DDA-ANG-028	Validation Failed due to invalid Account Number
DDA-ANG-029	Account Number cannot be a null value
DDA-ANG-030	Duplicate IBAN Number generated
DDA-ANG-031	IBAN Number already linked with other Account
DDA-ANG-032	Unable to Fetching IBAN Mask details from Branch Parameter
DDA-ANG-033	Unable to Fetching IBAN Mask details from IBAN Maintenance
DDA-ANG-034	BbanBankCode mismatch with the generated IBAN Number
DDA-ANG-035	BbanBranchCode mismatch with the generated IBAN Number
DDA-ANG-036	AccountNumber mismatch with the generated IBAN Number
DDA-ANG-037	CountryCode mismatch with the generated IBAN Number
DDA-ANG-038	Length of BbanBankCode is greater than IBAN Mask
DDA-ANG-039	Length of IbanCountryCode is greater than IBAN Mask
DDA-ANG-040	Length of BbanBranchCode is greater than IBAN Mask

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-ANG-041	BbanBankCode cannot be a null value
DDA-ANG-042	Length of AccountNumber is greater than IBAN Mask
DDA-ANG-043	BbanBranchCode cannot be a null value
DDA-ANG-044	CountryCode cannot be a null value
CAPP-ACS-COM-F2	CurrentStatus is invalid
CAPP-ACS-COM-F1	DirectBankingRequired must be Y/N only
CAPP-ACS-COM-G0	MultiCurrencyAccount must be Y/N only
CAPP-ACS-COM-G1	RenewUnit must be positive Number
CAPP-ACS-COM-G2	NextRenewLimit must be greater than Zero
CAPP-ACS-COM-G3	RenewFrequency must Daily(D)/Yearly(Y)/Monthly(M)
CAPP-ACS-COM-G4	RequestStatus is Invalid
CAPP-ACS-COM-G5	ChequeLevelReorder must be empty/null
CAPP-ACS-COM-G6	NoOfLeavesReorder must be empty/null
CAPP-ACS-COM-G7	ChequeLevelReorder is Invalid
CAPP-ACS-COM-G8	NoOfLeavesReorder is Invalid
CAPP-ACS-COM-G9	ReportingGL is not allowed
CAPP-ACS-COM-H0	At least one limit Type is required
CAPP-ACS-COM-H1	TodLimit should be greater than Zero
CAPP-ACS-COM-H2	Daylight Limit should be greater than Zero
CAPP-ACS-COM-H3	Account Open Date is past dated
CAPP-ACS-COM-H4	Account Open Date is invalid
CAPP-ACS-COM-E8	Account Group is invalid
CAPP-ACC-VAL-AH	Statement Format is required when Swift Required is disabled
CAPP-DBF-001	Invalid Filter Name, should not contain special characters.
CAPP-DBF-002	Invalid Filter Description, should not contain special characters.
CAPP-CHQ-VAL-31	chequebook is requested
CAPP-ACS-VAL-K5	At least One Address is Mandatory for Account Creation
CACG-QUC-VAL-01	Selected Error Codes \$1 is already linked to a Queue.
CACG-OVC-VAL-01	Combination of Exception code \$1 and Source code \$2 has to be unique for an override configuration.
CACG-OVC-VAL-02	Minimum one Language record is mandatory for Exception Code \$1
CACG-OVC-VAL-03	Child Level Source Code cannot be the same as the Origin Source Code or its Parent Source Code.
CACG-QUC-VAL-02	\$1 is not a valid queue name
CAPP-STP-VAL-24	Invalid Cheque Number given
CAPP-STP-VAL-25	stop payments cannot be issued for chequebooks which are not in delivered state
CAPP-ACS-COM-H7	Invalid Primary Swift Address
CAPP-ACS-COM-H8	Invalid Secondary Swift Address
CAPP-ACS-COM-H9	Invalid Tertiary Swift Address
CAPP-ACS-COM-I5	Primary Swift Address Not Allowed
CAPP-ACS-COM-I6	Secondary Swift Address Not Allowed
CAPP-ACS-COM-I7	Tertiary Swift Address Not Allowed
GCS-COM-027	Not a valid Key Id: \$1)

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-VAL-51	Account Address is Mandatory.
CAPP-ACS-VAL-54	AddressType is Mandatory.
CAPP-ACS-VAL-D4	AddressType \$1 length is more then 15.
CAPP-ACS-VAL-64	Customer Account Basic Details must not be Empty/Null
CAPP-ACS-VAL-67	Account Class must not be Empty/Null
CAPP-ACS-VAL-69	Branch must not be Empty/Null
CAPP-ACS-VAL-C6	AccountGroup must not be Empty/Null
CAPP-ACS-VAL-A1	AccountPreferences must not be Empty/Null
CAPP-ACS-VAL-B9	Account Signatory must not be Empty/Null
CAPP-ACS-VAL-C0	Account Message must not be Empty/Null
CAPP-ACS-VAL-C1	Minimum Number Of Signatures must not be Empty/Null
CAPP-ACS-VAL-C2	CifID must not be Empty/Null
CAPP-ACS-VAL-C3	CIF Signature Id must not be Empty/Null
CAPP-ACS-VAL-C4	Signature Message must not be Empty/Null
CAPP-ACS-VAL-C5	Signature Type must not be Empty/Null
CAPP-ACS-VAL-01	Auto Debit Card Request cannot be null.
CAPP-ACS-VAL-02	Request Reference Number cannot be null.
CAPP-ACS-VAL-03	Customer Number cannot be null.
CAPP-ACS-VAL-05	Cannot have Request Reference Number for empty Card Products.
CAPP-ACS-VAL-06	Cannot have empty Request Reference Number for Card Products.
CAPP-ACS-VAL-17	First Cheque Number has to be numeric
CAPP-ACS-VAL-18	Cheque Leaves cannot be null or 0
CAPP-ACS-VAL-21	Cheque Leaves cannot be empty
CAPP-ACS-VAL-22	Branch Code of Cheque Details cannot be empty
CAPP-ACS-VAL-23	Account number of Cheque Details cannot be empty
CAPP-ACS-VAL-24	Cheque Book Number of Cheque Details cannot be empty
CAPP-ACS-VAL-25	Cheque Number of Cheque Details cannot be empty
CAPP-ACS-VAL-26	Leaf Number Status of Cheque Details cannot be empty
CAPP-ACS-VAL-59	Interest Details must not be Empty/Null
CAPP-ACS-VAL-60	Interest Start Date must not be Empty/Null
CAPP-ACS-VAL-61	Charge Start Date must not be Empty/Null
CAPP-ACS-VAL-E1	Branch Code must not be Empty/Null
CAPP-ACS-VAL-E2	AccountNumber must not be Empty/Null
CAPP-ACS-VAL-E3	Customer Number not be Empty/Null
CAPP-ACS-VAL-E4	Customer Name must not be Empty/Null
CAPP-ACS-VAL-E5	Currency must not be Empty/Null
CAPP-ACS-VAL-E6	Amount must not be Empty/Null
CAPP-ACS-VAL-F5	Branch Code must not be Empty/Null
CAPP-ACS-VAL-F6	Account Number must not be Empty/Null
CAPP-ACS-VAL-F7	StopPayment Type not be Empty/Null
CAPP-ACS-VAL-F8	Start Check Number must not be Empty/Null
CAPP-ACS-VAL-G0	Currency must not be Empty/Null
CAPP-ACS-VAL-G1	Amount must not be Empty/Null

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-VAL-G2	Expiry Date must not be Empty/Null
CAPP-COM-001	AccountBasicDetails is Master DS,cannot be blank or "null".
CAPP-ACS-COM-00	Customer Account Basic Details is NULL
CAPP-ACS-COM-01	Account Group is Empty/NULL
CAPP-ACS-COM-02	Invalid Account Number
CAPP-ACS-COM-03	Invalid Customer Number
CAPP-ACS-COM-04	Invalid Branch Code
CAPP-ACS-COM-05	Invalid Currency
CAPP-ACS-COM-06	Invalid Account Class
CAPP-ACS-COM-07	Invalid Account Type
CAPP-ACS-COM-08	Not a MultiCurrency Account Class.MultiCurrency_Account flag should be N
CAPP-ACS-COM-09	MultiCurrency Account Class.MultiCurrency_Account flag should be Y
CAPP-ACS-COM-10	RTL should be N
CAPP-ACS-COM-11	IBAN should be N
CAPP-ACS-COM-12	Referral Required should be N
CAPP-ACS-COM-13	Account Preferences is empty
CAPP-ACS-COM-14	ATM Required should be N
CAPP-ACS-COM-15	Cheque Book Required should be N
CAPP-ACS-COM-16	Cheque Book Autoreorder should be N
CAPP-ACS-COM-17	Invalid max Cheque rejections
CAPP-ACS-COM-18	Direct Banking Required should be N
CAPP-ACS-COM-19	Direct Banking Required should be Y
CAPP-ACS-COM-20	NULL Account number in Account status
CAPP-ACS-COM-21	NULL Branch Code in Account status
CAPP-ACS-COM-22	Invalid value for Status change automatic
CAPP-ACS-COM-23	Invalid value for No Debits
CAPP-ACS-COM-24	Invalid value for No Credits
CAPP-ACS-COM-25	Invalid value for Stop Payment
CAPP-ACS-COM-26	Invalid value for Dormant
CAPP-ACS-COM-27	Invalid value for Frozen
CAPP-ACS-COM-28	Current Status to be NORM in Account opening
CAPP-ACS-COM-29	Dormancy Parameter must be D(Debit) or C(Credit) or A(Any of Credit or Debit) or M(Manual)
CAPP-ACS-COM-30	Invalid date for Status Since
CAPP-ACS-COM-31	Cheque Leaves must be numeric
CAPP-ACS-COM-32	Invalid date for Order Date
CAPP-ACS-COM-33	First Cheque Number has to be numeric
CAPP-ACS-COM-34	Invalid value for Cheque leaves
CAPP-ACS-COM-36	Branch Code in Cheque Book request is empty"
CAPP-ACS-COM-37	Account number in Cheque Book request is empty
CAPP-ACS-COM-38	Cheque Book number in Cheque Book request is empty
CAPP-ACS-COM-39	Cheque number in Cheque Book request is empty

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-COM-40	Leaf Number Status of Cheque Details cannot be empty
CAPP-ACS-COM-41	Interest Details must not be Empty/Null
CAPP-ACS-COM-42	Currency cannot be duplicated
CAPP-ACS-COM-43	Invalid value for Waive Interest
CAPP-ACS-COM-44	Invalid value for Open, can be Y or N
CAPP-ACS-COM-45	Invalid value for Variance
CAPP-ACS-COM-46	Duplicate Currency selected in MultiCurrency
CAPP-ACS-COM-47	Invalid Fund Utilization sequence
CAPP-ACS-COM-48	OD required in Account Class is N. AUF limit should not be entered
CAPP-ACS-COM-49	OD required in Account Class is N. AUF limit start date should not be entered
CAPP-ACS-COM-50	OD required in Account Class is N. AUF limit end date should not be entered
CAPP-ACS-COM-51	OD required in Account Class is N. AUF margin should not be entered
CAPP-ACS-COM-52	Invalid AUF limit start date
CAPP-ACS-COM-53	Invalid AUF limit end date
CAPP-ACS-COM-54	AufMargin must not be empty when OdFacReq is set to Y in Account Class
CAPP-ACS-COM-55	OD required in Account Class is N. TOD limit should not be entered
CAPP-ACS-COM-56	OD required in Account Class is N. TOD limit start date should not be entered
CAPP-ACS-COM-57	OD required in Account Class is N. TOD limit end date should not be entered
CAPP-ACS-COM-58	TodLimit is must not be empty when OdFacReq is set to Y in Account Class
CAPP-ACS-COM-59	Invalid TOD limit start date
CAPP-ACS-COM-60	Invalid TOD limit end date
CAPP-ACS-COM-61	OD required in Account Class is N. Day light limit should not be entered
CAPP-ACS-COM-62	Invalid Renew TOD
CAPP-ACS-COM-63	Renew TOD is N. Renew frequency should be NULL
CAPP-ACS-COM-64	Renew TOD is N. Renew unit should be NULL
CAPP-ACS-COM-65	Renew TOD is N. Next renewal limit should be NULL
CAPP-ACS-COM-66	Invalid Linkage reference
CAPP-ACS-COM-67	Linked Amount must be Numeric
CAPP-ACS-COM-68	Invalid Effective date
CAPP-ACS-COM-69	Account number different from the master
CAPP-ACS-COM-70	Currency different from the master
CAPP-ACS-COM-71	Invalid Provisioning and GL
CAPP-ACS-COM-72	Invalid Status
CAPP-ACS-COM-73	Invalid Debit GL
CAPP-ACS-COM-74	Invalid Credit GL
CAPP-ACS-COM-75	Propagate reporting GL is Y. Status should not be entered
CAPP-ACS-COM-76	Propagate reporting GL is Y. Debit GL should not be entered
CAPP-ACS-COM-77	Propagate reporting GL is Y. Credit GL should not be entered

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-COM-78	Invalid Language Code
CAPP-ACS-COM-79	Account address is Empty / NULL
CAPP-ACS-COM-80	Address type is Empty / NULL
CAPP-ACS-COM-81	Order details is Empty / NULL
CAPP-ACS-COM-82	Invalid IBAN Account number
CAPP-ACS-COM-83	Invalid Product Code
CAPP-ACS-COM-84	Invalid UDE Currency
CAPP-ACS-COM-85	Invalid UDE element id
CAPP-ACS-COM-86	Invalid Rate Code
CAPP-ACS-COM-87	Invalid Calculation Account
CAPP-ACS-COM-88	Invalid Interest Booking Branch Code
CAPP-ACS-COM-89	Invalid Interest Booking Account
CAPP-ACS-COM-90	Effective date is before Account open date
CAPP-ACS-COM-91	Start date is before Account open date
CAPP-ACS-COM-92	Effective date is before Account open date
CAPP-ACS-COM-93	Status since should be Account open date
CAPP-ACS-COM-A1	AddressType length is more than 22.
CAPP-ACS-COM-A2	PostCode can not be blank and empty
CAPP-ACS-COM-A3	TownName can not be blank and empty
CAPP-ACS-COM-A4	Country can not be blank and empty
CAPP-ACS-COM-A5	Department length is out of limit
CAPP-ACS-COM-A6	SubDepartment length is out of limit
CAPP-ACS-COM-A7	StreetName length is out of limit
CAPP-ACS-COM-A8	BuildingNumber length is out of limit
CAPP-ACS-COM-A9	BuildingName length is out of limit
CAPP-ACS-COM-A0	Floor length is out of limit
CAPP-ACS-COM-B0	PostBox length is out of limit
CAPP-ACS-COM-B1	Room length is out of limit
CAPP-ACS-COM-B2	PostCode length is out of limit
CAPP-ACS-COM-B3	TownName length is out of limit
CAPP-ACS-COM-B4	TownLocationName length is out of limit
CAPP-ACS-COM-B5	DistrictName length is out of limit
CAPP-ACS-COM-B6	CountrySubDivision length is out of limit
CAPP-ACS-COM-B7	Country length is out of limit
CAPP-ACS-COM-C1	RealTimeLiquidity must be Y/N only
CAPP-ACS-COM-C2	IBAN Required must be Y/N only
CAPP-ACS-COM-C3	ReferralRequired can be Y/N only
CAPP-ACS-COM-C4	ATM Required must be Y/N only
CAPP-ACS-COM-C5	Cheque Book Required must be Y/N only
CAPP-ACS-COM-C6	Cheque Book AutoReorder must be Y/N only
CAPP-ACS-VAL-07	ResourceId and operationType must not be null.
CAPP-ACS-VAL-R1	Failed to validate Account Number
CAPP-CHQ-VAL-01	chequebook not delivered

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-CHQ-VAL-02	chequebook not delivered
CAPP-CHQ-VAL-03	cheque used
CAPP-CHQ-VAL-04	cheque rejected
CAPP-CHQ-VAL-05	cheque canceled
CAPP-CHQ-VAL-06	cheque stopped
CAPP-CHQ-VAL-07	cheque blocked
CAPP-CHQ-VAL-08	cheque partially used
CAPP-CHQ-VAL-09	cheque not exist
CAPP-CHQ-VAL-10	Transaction Details Update Failed
CAPP-CHQ-VAL-11	cheque invalid state and it should be in unused state
CAPP-CHQ-VAL-12	chequeNumber should not be null
CAPP-CHQ-VAL-13	blockRefNo should not be null
CAPP-CHQ-VAL-14	Account Number should not be null
CAPP-CHQ-VAL-15	branchCode should not be null
CAPP-CHQ-VAL-16	amount should not be null
CAPP-CHQ-VAL-17	cheque book not available for given account, branch and cheque number
CAPP-CHQ-VAL-18	utilizationRefNo should not be null
CAPP-CHQ-VAL-19	Allow either utilizationRefNo or blockRefNo
CAPP-CHQ-VAL-20	Both blockRefNo and utilizationRefNo should not be allowed
CAPP-CHQ-VAL-21	Transaction Successful
CAPP-CHQ-VAL-22	Utilization amount should not be greater than the blocked amount.
CAPP-CHQ-VAL-24	Cheque Block can not be exist for undo
CAPP-CHQ-VAL-25	Max Retry Limit Reached,Error allocating Cheque Number
CAPP-CHQ-VAL-26	uniqueForBranch is unavailable
CAPP-CHQ-VAL-27	Cheque number reached it max limits
CAPP-CHQ-VAL-28	chequeMask is unavailable
CAPP-CHQ-VAL-29	Cheque Book is not available for the given account number.
CAPP-CHQ-VAL-30	ResourceId and operationType must not be null.
CAPP-STP-VAL-01	Branch Date is null.
CAPP-STP-VAL-02	Branch Code must be the Branch you logged in
CAPP-STP-VAL-03	Account Number is not valid or not having chequebook facility
CAPP-STP-VAL-04	StopPaymentType must be A or C Type
CAPP-STP-VAL-05	Effective Date is not valid
CAPP-STP-VAL-06	Effective date should not be before branch date
CAPP-STP-VAL-07	expiryDate date should not be before branch date
CAPP-STP-VAL-08	expiryDate date should not be before effective date
CAPP-STP-VAL-09	Both Start Cheque Number/Amount cannot be Null/Empty at the Same time
CAPP-STP-VAL-10	Amount is invalid ,should must greater than 0
CAPP-STP-VAL-11	Stop Payment can be requested either with ChequeNumber or Amount, not both
CAPP-STP-VAL-12	ResourceID and operationType must not be null.
CAPP-SAV-001	Record Saved Successfully.

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-SAV-002	Record Updated Successfully.
CAPP-DEL-001	Record Deleted Successfully.
CAPP-COM-002	Exception Occurred - Illegal State Exception
CAPP-COM-003	Exception Occurred While Executing Query
CAPP-COM-004	Server Error Occurred during API call
CAPP-COM-005	Client Error Occurred during API call
CAPP-COM-006	Exception Occurred while creating Bean
CAPP-COM-007	Exception Occurred while converting string to number
CAPP-RVL-BAT-01	Account reval batch job failed
CAPP-RVL-BAT-02	Account reval batch step building failed
CAPP-RVL-BAT-03	Account reval batch job reader has failed
CAPP-RVL-BAT-04	Unable to fetch data from DDA-CONFIG-REVALUATIONSETUP-SERVICES for GLCode
CAPP-RVL-BAT-05	Unable to fetch data from CMC-CURRENCY-SERVICES
CAPP-RVL-BAT-06	Unable to fetch branch LCY from CMC-BRANCH-SERVICES
CAPP-RVL-BAT-07	AccountStatus is not available for \$1 and \$2
CAPP-RVL-BAT-08	AccountClass is not available for \$1 and \$2
CAPP-RVL-BAT-09	Unable to get reporting GL for \$1 and \$2
CAPP-RVL-BAT-10	Unable to get credit GL for \$1 and \$2
CAPP-RVL-BAT-11	Unable to get debit GL for \$1 and \$2
CAPP-RVL-BAT-12	Unable to get current balance for \$1 and \$2
CAPP-RVL-BAT-13	Current balance is zero for \$1 and \$2
CAPP-RVL-BAT-14	Unable to fetch reval setup data for \$1 and \$2
CAPP-RVL-BAT-15	.
CAPP-RVL-BAT-16	Reval setup information incomplete for \$1 and \$2
CAPP-RVL-BAT-17	Unable to fetch currency conversion data for \$1 and \$2
CAPP-RVL-BAT-18	.
CAPP-RVL-BAT-19	Unable to get LCY current balance for \$1 and \$2
CAPP-RVL-BAT-20	Unable to get opening balance for \$1 and \$2
CAPP-RVL-BAT-21	.
CAPP-RVL-BAT-22	.
CAPP-RVL-BAT-23	Unable to get LCY opening balance for \$1 and \$2
CAPP-RVL-BAT-24	Unable to process reval for \$1 and \$2
CAPP-RVL-BAT-25	Account revaluation writer failed to write for \$1 and \$2
CAPP-RVL-BAT-26	Reval account posting batch step building failed
CAPP-RVL-BAT-27	Reval account posting batch job reader has failed
CAPP-RVL-BAT-28	Unable to process account reval for \$1 and \$2
CAPP-RVL-BAT-29	Unable to post account and non netted gl to transaction service for \$1 and \$2
CAPP-RVL-BAT-30	Reval netted GL posting batch step building failed
CAPP-RVL-BAT-31	Reval netted GL posting batch job reader has failed
CAPP-RVL-BAT-32	Unable to process netted GL reval for \$1 and \$2
CAPP-RVL-BAT-33	Unable to post netted GL reval to transaction service for \$1 and \$2

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-PP-BAT-01	Error in Reader at branch \$1 , partitionNumber \$2
CAPP-PP-BAT-02	Error in Writer while processing VDBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-03	Error in Writer while processing ICVDBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-04	Error in Writer while processing BDBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-05	Error in Writer while processing TurnOverBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-06	Error in Writer while saving balances for branch \$1, partitionNumber \$2
CAPP-PP-BAT-07	Error in Writer while inserting into ICVDBalances for branch \$1, partitionNumber \$2
CAPP-PP-BLQ-01	Invalid Request
CAPP-PP-BLQ-02	\$1 balance queries are only allowed in a request
CAPP-PP-BLQ-03	FromDate \$1 cannot be later than ToDate \$2
CAPP-PP-BLQ-04	Date range search cannot exceed \$1 days
CAPP-PP-BLQ-05	No balance details found for given criteria
CAPP-PP-BLQ-06	Error occurred while fetching the balance details
CAPP-ACS-VAL-70	Version Number Mismatch while Account Amendment for Account Address
CAPP-ACS-VAL-71	Version Number Mismatch while Account Amendment for Account Features
CAPP-ACS-VAL-72	Version Number Mismatch while Account Amendment for Account MIS
CAPP-ACS-VAL-73	Version Number Mismatch while Account Amendment for AccountOperatingInstructions
CAPP-ACS-VAL-74	Version Number Mismatch while Account Amendment for Account Preferences
CAPP-ACS-VAL-75	Version Number Mismatch while Account Amendment for Account Signatory
CAPP-ACS-VAL-76	Version Number Mismatch while Account Amendment for AccountStatementPreferences
CAPP-ACS-VAL-77	Version Number Mismatch while Account Amendment for Account Status
CAPP-ACS-VAL-78	Version Number Mismatch while Account Amendment for ATM
CAPP-ACS-VAL-79	Version Number Mismatch while Account Amendment for Charges
CAPP-ACS-VAL-80	Version Number Mismatch while Account Amendment for Cheque Book
CAPP-ACS-VAL-81	Version Number Mismatch while Account Amendment for Initial Funding
CAPP-ACS-VAL-82	Version Number Mismatch while Account Amendment for Interest Details
CAPP-ACS-VAL-83	Version Number Mismatch while Account Amendment for Limits
CAPP-ACS-VAL-84	Version Number Mismatch while Account Amendment for MultiCurrency Account
CAPP-ACS-VAL-85	Version Number Mismatch while Account Amendment for ProvisioningAndGI
CAPP-ACS-VAL-86	Pushing Authorized Account to CMC External Account Failed
CAPP-ACS-VAL-W1	Pushing Account to MCYAccount Failed

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-VAL-88	Pushing Address to CMC External Customer Structured Address Failed
CAPP-ACS-VAL-87	Failed to parse data to Chequebook service due to network issue
CAPP-ACS-VAL-92	Error in defaulting Account Preferences
CAPP-ACS-VAL-93	ModNo Mismatch while Account Amendment
CAPP-ACS-VAL-95	Error in defaulting master DS
CAPP-ACS-VAL-G3	Account not found
CAPP-ACS-VAL-G4	Account is marked for No Credit
CAPP-ACS-VAL-G5	Account status is Frozen
CAPP-ACS-VAL-G6	Account is marked for closure
CAPP-ACS-VAL-G7	Account is marked for No Debit
CAPP-ACS-VAL-G9	Account is closed
CAPP-ACS-VAL-H0	Account status is Dormant
CAPP-ACS-VAL-H1	Account validation failed
CAPP-ACS-VAL-H2	Invalid account \$1 and branch \$2 combination
CAPP-ACS-VAL-H3	Invalid account \$1 and currency \$2 combination
CAPP-ACS-VAL-H4	Transaction date is before account open date
CAPP-ACS-VAL-H5	Incorrect transaction date format
CAPP-ACS-VAL-H6	Account balance service not found.
CAPP-ACS-VAL-H7	Failed to get account balance.
CAPP-ACS-VAL-H8	Failed to get cheque book details.
CAPP-ACS-VAL-H9	Account balance should be zero.
CAPP-ACS-VAL-I0	Account is having stopped or blocked cheques.
CAPP-ACS-COM-H5	Either RateCode or udeValue is allowed
CAPP-ACS-COM-H6	Variance is not allowed with UdeValue
CAPP-STP-VAL-19	Start and End Cheque Number should be within the assigned chequebook number range
CAPP-STP-VAL-14	Start Cheque Number cannot be changed
CAPP-STP-VAL-15	End Cheque Number cannot be changed
CAPP-STP-VAL-16	Amount cannot be changed
CAPP-STP-VAL-17	Effective date cannot be changed
CAPP-STP-VAL-18	Source code cannot be changed
CAPP-STP-VAL-13	Stop payment type cannot be changed
CAPP-STP-VAL-22	stop payment already issued for this cheque number
CAPP-STP-VAL-23	Expiry Date cannot overlap with existing Stop Payment date
CAPP-ACC-VAL-AI	Interest Required is Yes, but no Interest Product is attached
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-AUTH-05	Failed to Authorize the record
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-CLOS-04	Failed to Close the record
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper SELECT
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".
GCS-COM-010	Successfully canceled \$1.
GCS-COM-011	\$1 failed to update.
GCS-COM-012	Error saving child datasegment, Master validation failed
GCS-COM-013	Error saving the datasegment
GCS-COM-014	Error validating the datasegment
GCS-COM-015	Error submitting the datasegment
GCS-COM-016	Unexpected error occurred during runtime
GCS-COM-017	Error deleting the extended datasegment
GCS-COM-018	Remove lock failed
GCS-COM-019	Revert call to extended datasegment failed
GCS-COM-020	Revert call to sub-domain datasegment failed
GCS-COM-021	Error deleting the sub-domain datasegment
GCS-COM-022	Authorize call to extended datasegment failed
GCS-COM-023	Authorize call to sub-domain datasegment failed
GCS-COM-025	Client error occurred during API call
GCS-COM-026	Invalid datasegment code
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didn't match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-DEL-008	Failed to Delete the record
GCS-DEL-009	No valid pre-validated modifications found for deletion
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once auth

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-MOD-008	Failed to Update the record
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-REOP-05	Failed to Reopen the record
GCS-REVT-01	Record reverted successfully
GCS-REVT-02	Failed to Revert the record
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-SAV-004	Failed to create the record
GCS-VAL-001	The record is successfully validated.
GCS-LOCK-01	Remove dirty lock failed
CAPP-ACC-VAL-01	Account Class Parameter In One or More Account Mask is Not match with Entered Account Class Length
CAPP-ACC-VAL-02	Start date should be in yyyy-MM-dd format
CAPP-ACC-VAL-03	end date should be in yyyy-MM-dd format
CAPP-ACC-VAL-04	start date should not be blank if end date is selected
CAPP-ACC-VAL-05	end date should not be before start date
CAPP-ACC-VAL-06	Daily Fixed Time is not a valid time
CAPP-ACC-VAL-07	account type should be of S or U or C or D
CAPP-ACC-VAL-08	account code should be should be 4 character alpha numeric
CAPP-ACC-VAL-09	unauthorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-10	Authorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-11	Notice frequency should be O or D or W or M or Y or N
CAPP-ACC-VAL-12	Inactive account notice generation days should be between 0 and 999
CAPP-ACC-VAL-13	Limit for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-14	Transaction code for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-15	Limit for Unprinted Transaction is mandatory if Compression Required is selected.
CAPP-ACC-VAL-16	Transaction Code is mandatory if Compression Required is selected
CAPP-ACC-VAL-17	Iban account type is mandatory if Compression Required is selected
CAPP-ACC-VAL-18	Iban account type should be 4 character alpha numeric
CAPP-ACC-VAL-19	Daily Fixed Time value should be with respect to STDCAMPM
CAPP-ACC-VAL-20	Cheque Book Required can either be Y/N
CAPP-ACC-VAL-21	Lodgement book should be empty as Passbook Facility Req is Y

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-22	ChequeBook related data is not applicable as Checkbook Required is N
CAPP-ACC-VAL-23	Reorder Level cannot be null or zero
CAPP-ACC-VAL-24	Reorder Number cannot be null or zero
CAPP-ACC-VAL-25	Max Check Reject cannot be null or < 1
CAPP-ACC-VAL-26	Channel Details is not applicable as Direct Banking Req is N
CAPP-ACC-VAL-27	Margin on Advance against Uncollected Funds should be between 0 or 100
CAPP-ACC-VAL-28	Sequence cannot have null value
CAPP-ACC-VAL-29	RateValue should be between 0 or 100
CAPP-ACC-VAL-30	Maximum Rate cannot be a negative value
CAPP-ACC-VAL-31	Maximum Rate should be between 0 or 100
CAPP-ACC-VAL-32	Maximum Rate cannot have null value
CAPP-ACC-VAL-33	Minimum Rate cannot be a negative value
CAPP-ACC-VAL-34	Maximum Rate should be between 0 or 100
CAPP-ACC-VAL-35	Maximum Rate should be greater than or equal to Minimum Rate
CAPP-ACC-VAL-36	Entered rate outside acceptable range for interest rate
CAPP-ACC-VAL-37	Input either rate code or interest rate for a limit category
CAPP-ACC-VAL-38	At least one of Rate Code or Rate Value should be available on Save. For Term Deposits both can be null if Default Deposit Rate is Yes.
CAPP-ACC-VAL-39	Statement cycles should be blank when Statement Type is None
CAPP-ACC-VAL-40	Statement Day cannot be blank
CAPP-ACC-VAL-41	Statement cycles have to be different
CAPP-ACC-VAL-42	If Hourly Cycle is selected only Hourly Frequency should have the value
CAPP-ACC-VAL-43	If Daily Cycle is selected only Daily Fixed Time should have the value
CAPP-ACC-VAL-44	Hourly Frequency or Daily Fixed Time cannot be selected when Cycle is NULL
CAPP-ACC-VAL-45	Statement Fee ON field not applicable for Daily Cycle
CAPP-ACC-VAL-46	Invalid Statement Fee Cycle
CAPP-ACC-VAL-47	Primary ON field contains invalid Month
CAPP-ACC-VAL-48	Primary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-49	Secondary ON field should have values between 1 to 31
CAPP-ACC-VAL-50	Secondary ON field contains invalid week
CAPP-ACC-VAL-51	Secondary ON field contains invalid Month
CAPP-ACC-VAL-52	Secondary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-53	Invalid Primary Cycle
CAPP-ACC-VAL-54	Invalid Secondary Cycle
CAPP-ACC-VAL-55	Invalid Tertiary Cycle
CAPP-ACC-VAL-56	Tertiary ON field should have values between 1 to 31
CAPP-ACC-VAL-57	Tertiary ON field contains invalid week
CAPP-ACC-VAL-58	Tertiary ON field contains invalid Month
CAPP-ACC-VAL-59	Tertiary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-60	Invalid Provisioning Frequency
CAPP-ACC-VAL-61	Invalid Provisioning Currency
CAPP-ACC-VAL-62	Invalid Natural GL

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-63	Liquidation Days should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-64	Fee Period should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-65	Advice Days should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-66	Verify Funds cannot be Y if Liquidation Mode is Manual
CAPP-ACC-VAL-67	Advice days is not applicable as Charge Start Advice is N
CAPP-ACC-VAL-68	Charge Start Advice can either be Y/N
CAPP-ACC-VAL-69	Verify Funds can either be Y/N
CAPP-ACC-VAL-70	Debit Notice can either be Y/N
CAPP-ACC-VAL-71	Interest And Charges Required can either be Y/N
CAPP-ACC-VAL-72	Liquidate Receivable can either be Y/N
CAPP-ACC-VAL-73	Minimum Rate cannot be null
CAPP-ACC-VAL-74	Not a valid Limit Type
CAPP-ACC-VAL-75	Auto Reorder Cheque Book can either be Y/N
CAPP-ACC-VAL-76	Direct Banking Required can either be Y/N
CAPP-ACC-VAL-77	Daylight Limit can either be Y/N
CAPP-ACC-VAL-78	Allow Collateral Linkage can either be Y/N
CAPP-ACC-VAL-79	OD Facility Required can either be Y/N
CAPP-ACC-VAL-80	Dormancy Days should be > 0
CAPP-ACC-VAL-81	Account class length should be 6
CAPP-ACC-MAN-01	Account class is mandatory
CAPP-ACC-MAN-02	Account type is mandatory
CAPP-ACC-MOD-01	Account class already used in account service
CAPP-ACC-CLO-01	Account class already used in account service
CAPP-ACC-LOV-01	\$1 is not a valid Event Class code
CAPP-ACC-LOV-02	\$1 is not a valid Source Code
CAPP-ACC-LOV-03	\$1 is not a valid Banking Channel
CAPP-ACC-LOV-04	\$1 is not a valid Status in Status Rule Definition
CAPP-ACC-LOV-05	\$1 is not a valid Status in GL Details
CAPP-ACC-LOV-06	\$1 is not a valid EventClass code
CAPP-ACC-LOV-07	\$1 is not a valid Exposure Category
CAPP-ACC-LOV-08	\$1 is not a valid Accounting Role
CAPP-ACC-LOV-09	\$1 is not a valid GL Line
CAPP-ACC-LOV-10	\$1 is invalid data in Primary ON field
CAPP-ACC-LOV-11	\$1 is invalid data in Secondary ON field
CAPP-ACC-LOV-12	\$1 is invalid data in Tertiary ON field
CAPP-ACC-LOV-13	\$1 is invalid data in Statement Fee ON field
CAPP-ACC-LOV-14	\$1 is invalid data in credit GL Line
CAPP-ACC-LOV-15	\$1 is invalid data in debit GL Line
CAPP-ACC-LOV-16	\$1 is invalid data in Account Head
CAPP-ACC-LOV-17	Error parsing time , Time should be in hh:mm:ss format
CAPP-ACC-LOV-18	Invalid Mis Group

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-LOV-19	Mis class \$1 is mandatory
CAPP-ACC-LOV-20	No data found from Bank configuration for validations
CAPP-ACC-LOV-21	Unable to get camStartDate from Bank Configuration
CAPP-ACC-LOV-22	Unable to get camEndDate from Bank Configuration
CAPP-ACC-LOV-23	Unable to get account mask from Bank Configuration
CAPP-ACC-LOV-24	Unable to get event class code from Event Class Configuration
CAPP-ACC-LOV-25	No data found in Event Class Configuration for validations
CAPP-ACC-LOV-26	Unable to get event class code summary from Event Class Configuration
CAPP-ACC-LOV-27	No data found for event class code summary in Event Class Configuration for validations
CAPP-ACC-LOV-28	Unable to get accounting role from Event Class Configuration
CAPP-ACC-LOV-29	No data found for accounting role in Event Class Configuration for validations
CAPP-ACC-LOV-30	Unable to get exposure category from Exposure Category Configuration
CAPP-ACC-LOV-31	No data found from Exposure Category Configuration for validations
CAPP-ACC-LOV-32	Unable to get gl code from CMC External Chart Configuration
CAPP-ACC-LOV-33	No data found from CMC External Chart Configuration for validations
CAPP-ACC-LOV-34	Unable to get gl code from Customer GL Configuration
CAPP-ACC-LOV-35	No data found from Customer GL Configuration for validations
CAPP-ACC-LOV-36	No data found from CMC MIS Group Configuration for validations
CAPP-ACC-LOV-37	Unable to get misGroup from CMC MIS Group Configuration
CAPP-ACC-LOV-38	No data found from CMC MIS Class Configuration for validations
CAPP-ACC-LOV-39	Unable to get mis class/mis type from CMC MIS Group Configuration
CAPP-ACC-LOV-40	No statement maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-41	Unable to get statement maintenance data from Maintenance(static data) services
CAPP-ACC-LOV-42	Unable to get status code from Status Code Configuration
CAPP-ACC-LOV-43	No data found from Status Code Configuration for validations
CAPP-ACC-LOV-44	No maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-45	Unable to get maintenance data from Maintenance(static data) services
CAPP-ACC-CDS-01	IBAN required is set to true in account feature datasegment
CAPP-ACC-CDS-02	IBAN required is set to false in account feature datasegment
CAPP-ACC-VAL-82	Duplicate Source Code is not allowed
CAPP-ACC-VAL-83	Duplicate Bank channel is not allowed
CAPP-ACC-VAL-84	Source Code should not be null or empty
CAPP-ACC-VAL-85	Duplicate Account Role is not allowed
CAPP-ACC-VAL-86	Account Role cannot be null
CAPP-ACC-VAL-87	Duplicate Status is not allowed
CAPP-ACC-VAL-88	Status cannot be null
CAPP-ACC-VAL-89	Dormancy days should be greater than zero
CAPP-ACC-VAL-90	Dormancy parameter should be D or C or B or M

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-91	Status code cannot be Null or Empty
CAPP-ACC-VAL-92	Sequence number cannot be Null or Empty
CAPP-ACC-VAL-93	Rule ID cannot be Null or Empty
CAPP-ACC-LOV-46	\$1 is not a valid Status code
CAPP-ACC-LOV-47	\$1 is not a valid Status Sequence Number
CAPP-ACC-LOV-48	\$1 is not a valid Rule Id
CAPP-ACC-LOV-49	No rules found in Rule List from rule service
CAPP-ACC-LOV-50	Unable to fetch rule list from rule service
CAPP-ACC-VAL-94	Currencies cannot be empty when multi currency required is true
CAPP-ACC-VAL-95	Currency cannot be null or empty
CAPP-ACC-VAL-96	Currencies should be empty when multi currency required is false
CAPP-ACC-LOV-51	\$1 is not a valid currency
CAPP-ACC-LOV-52	No currency code found in Currency List from CMC-Currency-Service
CAPP-ACC-LOV-53	Unable to get data from CMC-Currency-Service
CAPP-ACC-CLI-01	OBIC - Create External Group Failed
CAPP-ACC-CLI-02	IC - Product Mapping Failed
CAPP-ACC-LOV-54	\$1 is not a valid product code
CAPP-ACC-VAL-97	product code cannot be null or empty
CAPP-ACC-VAL-98	open cannot be null or empty
CAPP-ACC-VAL-99	Open should be either N or C
CAPP-ACC-VAL-AA	Duplicate status is not allowed in rule definition
CAPP-ACC-VAL-AB	Duplicate combination of Product Code and Currency not allowed
CAPP-ACC-VAL-AC	At least one rule definition is required when Automatic status change is on
CAPP-ACC-VAL-AD	Rule definition is allowed only when Automatic status change is on
CAPP-ACC-VAL-AE	At least one GL reporting with NORM status is mandatory
CAPP-ACC-VAL-AF	Credit GL cannot be null or empty
CAPP-ACC-VAL-AG	Debit GL cannot be null or empty
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists
CAPP-ACS-VAL-V0	Error in Parsing Account Data
CAPP-ACS-VAL-V1	Error in Parsing Account Balance Data
CAPP-ACS-VAL-V2	Unable to fetch Account Balance Data
CAPP-ACS-VAL-R6	Failed to validate Account Number
CAPP-ACS-VAL-R7	Failed to validate Multicurrency Account Number
CAPP-ACS-VAL-R8	Failed to generate Account Number
CAPP-ACS-VAL-S1	Failed to generate IBAN Number
CAPP-ACS-VAL-R9	Failed to validate IBAN Account Number
CAPP-ACS-VAL-R4	Failed to generate Multicurrency Account Number
CAPP-ACS-VAL-R5	MultiCurrency Sub Account Number cannot be null
CAPP-ACS-VAL-T2	Unable to fetch Branch Information
CAPP-ACS-VAL-T3	Unable to fetch Country Code Maintenance
DDA-ANG-001	Error in Generating Account Number

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-ANG-002	The account number is not between start and end account number
DDA-ANG-003	Unable to fetch Account Mask Info
DDA-ANG-004	Unable to Fetching Customer Details
DDA-ANG-005	Unable to Fetching Bank/Branch Details
DDA-ANG-006	Unable to Fetching Bank Code
DDA-ANG-007	BranchCode cannot be null
DDA-TBS-ACNT-04	Invalid GL Account Number
IC-INPT-001	No records present for given branch and account
DDA-TBS-BALV-06	Original transaction amount \$1 , reversal Transaction amount \$2 do not match
IC-PRCBT002	To Period Code should be greater than From Period Code
INT-MCT-001	Release CutOff is not processed for previous mark CutOff
INT-MCT-002	Branch Code Not Valid
INT-MCT-003	Branch Dates Not Set
INT-MCT-004	Branch Dates Not Maintained
INT-MCT-005	Error Occurred in Mark Cutoff
INT-RCT-001	No data found for this branchCode in CutOff
INT-RCT-002	Release CutOff is already processed
INT-RCT-003	Error occurred while processing Release CutOff
INT-RCT-004	Branch Code Not Valid
INT-PRC-001	No data found for this branchCode in Branch Dates
INT-PRC-002	Release Cutoff Failed
IC-GETSP-01	No details present for the given Branch and Account
IC-IPTAC-01	Record Already Exists, Failed to save.
IC-IPTVD-01	Ref No in the request must be unique
IC-BRNC-01	Invalid Branch Parameter
IC-MNTBR-01	Error while validation of branch code using common core branch services
IC-MNTBR-02	Branch code not found in core branches
IC-MNTBR-03	IC Period Code Maintenance is not present
IC-MNTBR-04	Error while fetching system date values from CMC Branch Services
IC-MNTBR-05	Branch code not found in system dates
IC-MNRUL-01	System elements not mapped to the Rule
IC-INPER-01	Account is Mandatory
IC-INPER-02	Account Group Code is Mandatory
IC-INPER-03	Account Open Date is Mandatory
IC-INPER-04	Branch is Mandatory
IC-INPER-05	Currency is Mandatory
IC-INPER-06	Customer Number is Mandatory
IC-INPER-07	Source System is Mandatory
IC-INPER-09	No Records to process
IC-INPER-11	Maintenance Queue Population Failed
IC-INPER-20	Branch Parameter Not maintained

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
IC-PRD062	Branch Parameter not maintained
IC-GRC001	Effective Date cannot be Back Dated.
IC-GRC002	Current IC Group and New IC Group cannot be same.
IC-GRC003	Account Branch and currency cannot be *.* for given Account.
IC-GRC004	Pending request is active for an Account, therefore new change request is not allowed to be saved
CACG-QUC-VAL-02	\$1 is not a valid queue name
CAPP-RVL-BAT-01	Account reval batch job failed
CAPP-RVL-BAT-02	Account reval batch step building failed
CAPP-RVL-BAT-03	Account reval batch job reader has failed
CAPP-RVL-BAT-04	Unable to fetch data from DDA-CONFIG-REVALUATIONSETUP-SERVICES for GLCode
CAPP-RVL-BAT-05	Unable to fetch data from CMC-CURRENCY-SERVICES
CAPP-RVL-BAT-06	Unable to fetch branch LCY from CMC-BRANCH-SERVICES
CAPP-RVL-BAT-07	AccountStatus is not available for \$1 and \$2
CAPP-RVL-BAT-08	AccountClass is not available for \$1 and \$2
CAPP-RVL-BAT-09	Unable to get reporting GL for \$1 and \$2
CAPP-RVL-BAT-10	Unable to get credit GL for \$1 and \$2
CAPP-RVL-BAT-11	Unable to get debit GL for \$1 and \$2
CAPP-RVL-BAT-12	Unable to get current balance for \$1 and \$2
CAPP-RVL-BAT-13	Current balance is zero for \$1 and \$2
CAPP-RVL-BAT-14	Unable to fetch reval setup data for \$1 and \$2
CAPP-RVL-BAT-15	.
CAPP-RVL-BAT-16	Reval setup information incomplete for \$1 and \$2
CAPP-RVL-BAT-17	Unable to fetch currency conversion data for \$1 and \$2
CAPP-RVL-BAT-18	.
CAPP-RVL-BAT-19	Unable to get LCY current balance for \$1 and \$2
CAPP-RVL-BAT-20	Unable to get opening balance for \$1 and \$2
CAPP-RVL-BAT-21	.
CAPP-RVL-BAT-22	.
CAPP-RVL-BAT-23	Unable to get LCY opening balance for \$1 and \$2
CAPP-RVL-BAT-24	Unable to process reval for \$1 and \$2
CAPP-RVL-BAT-25	Account revaluation writer failed to write for \$1 and \$2
CAPP-RVL-BAT-26	Reval account posting batch step building failed
CAPP-RVL-BAT-27	Reval account posting batch job reader has failed
CAPP-RVL-BAT-28	Unable to process account reval for \$1 and \$2
CAPP-RVL-BAT-29	Unable to post account and non netted gl to transaction service for \$1 and \$2
CAPP-RVL-BAT-30	Reval netted GL posting batch step building failed
CAPP-RVL-BAT-31	Reval netted GL posting batch job reader has failed
CAPP-RVL-BAT-32	Unable to process netted GL reval for \$1 and \$2
CAPP-RVL-BAT-33	Unable to post netted GL reval to transaction service for \$1 and \$2
CAPP-PP-BAT-01	Error in Reader at branch \$1, partitionNumber \$2

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-PP-BAT-02	Error in Writer while processing VDBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-03	Error in Writer while processing ICVDBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-04	Error in Writer while processing BDBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-05	Error in Writer while processing TurnOverBalances for accNo \$1, branch \$1, partitionNumber \$2
CAPP-PP-BAT-06	Error in Writer while saving balances for branch \$1, partitionNumber \$2
CAPP-PP-BAT-07	Error in Writer while inserting into ICVDBalances for branch \$1, partitionNumber \$2
CAPP-PP-BLQ-01	Invalid Request
CAPP-PP-BLQ-02	\$1 balance queries are only allowed in a request
CAPP-PP-BLQ-03	FromDate \$1 cannot be later than ToDate \$2
CAPP-PP-BLQ-04	Date range search cannot exceed \$1 days
CAPP-PP-BLQ-05	No balance details found for given criteria
CAPP-PP-BLQ-06	Error occurred while fetching the balance details
DDA-TBS-MAND-01	Mandatory value(s) missing
DDA-TBS-MAND-02	Transaction request is missing
CACG-QUC-VAL-01	Selected Error Codes \$1 is already linked to a Queue.
DDA-TBS-MAND-03	Transaction Branch is mandatory
DDA-TBS-MAND-04	Transaction Reference Number is mandatory
DDA-TBS-MAND-07	Event is mandatory
DDA-TBS-MAND-06	Source is mandatory
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-AUTH-05	Failed to Authorize the record
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-CLOS-04	Failed to Close the record
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper SELECT
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-COM-010	Successfully canceled \$1.
GCS-COM-011	\$1 failed to update.
GCS-COM-012	Error saving child datasegment, Master validation failed
GCS-COM-013	Error saving the datasegment
GCS-COM-014	Error validating the datasegment
GCS-COM-015	Error submitting the datasegment
GCS-COM-016	Unexpected error occurred during runtime
GCS-COM-017	Error deleting the extended datasegment
GCS-COM-018	Remove lock failed
GCS-COM-019	Revert call to extended datasegment failed
GCS-COM-020	Revert call to subdomain datasegment failed
GCS-COM-021	Error deleting the subdomain datasegment
GCS-COM-022	Authorize call to extended datasegment failed
GCS-COM-023	Authorize call to subdomain datasegment failed
GCS-COM-025	Client error occurred during API call
GCS-COM-026	Invalid datasegment code
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didn't match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-DEL-008	Failed to Delete the record
GCS-DEL-009	No valid pre-validated modifications found for deletion
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once auth
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-MOD-008	Failed to Update the record
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-REOP-05	Failed to Reopen the record
GCS-REVT-01	Record reverted successfully

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-REVT-02	Failed to Revert the record
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-SAV-004	Failed to create the record
GCS-VAL-001	The record is successfully validated.
GCS-LOCK-01	Remove dirty lock failed
CACG-OVC-VAL-01	Combination of Exception code \$1 and Source code \$2 has to be unique for an override configuration.
CACG-OVC-VAL-02	Minimum one Language record is mandatory for Exception Code \$1
CACG-OVC-VAL-03	Child Level Source Code cannot be the same as the Origin Source Code or its Parent Source Code.
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists
IC-INPT-002	Exceeded accGrp max size 6
IC-INPT-003	accGrp not sent
IC-INPT-004	Exceeded accGrpDesc max size 2000
IC-INPT-005	accGrpDesc not sent
IC-INPT-006	Exceeded extAccGrp max size 64
IC-INPT-007	extAccGrp not sent
IC-INPT-008	Exceeded extAccGrpDesc max size 2000
IC-INPT-009	extAccGrpDesc not sent
IC-INPT-010	Exceeded extAccGrpType max size 1
IC-INPT-011	extAccGrpType not sent
IC-INPT-012	Exceeded productCode max size 4
IC-INPT-013	productCode not sent
IC-INPT-014	Exceeded ccy max size 3
IC-INPT-015	ccy not sent
IC-INPT-016	Exceeded open max size 1
IC-INPT-017	open not sent
IC-ACC-08	Required Parameters for Account Class transfer not maintained
IC-ACC-09	Unhandled Exception occurred during Account Class transfer check
IC-SPRM-001	Service Parameters cannot be empty
IC-GRC005	Booking GL details and accounting details are mandatory if Liquidation mode is Liquidate to GL or Liquidate to Different Account respectively
IC-BAT-142	Error Occurred during Service Call to Pre Branch Resolution
IC-BAT-160	Failed while getting pending count for Intraday Batch
IC-BAT-161	Failed during service call for Intraday Batch
IN-HEAR-583	Period Dates should be within Financial Cycle Start and End Date
GCS-COM-027	Not a valid Key Id: \$1)
IC-PRD120	Defer liquidation days should not be entered when defer liquidation flag is not selected
IC-PRD121	Defer before month end days should not be entered when defer liquidation flag is not selected

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
IC-PRD122	Defer liquidation days or defer before month end days should be entered when defer liquidation flag is selected
IC-PRD123	Both start from account opening and defer liquidation days flags cannot be selected at the same time
IC-PRD124	Days before month end should not be entered for frequency days
IC-PRD125	Both defer liquidation days and defer before month end day cannot be entered at the same time
IC-PRD126	Accrual cycle should be None when accrual frequency is Daily
IN-HEAR-590	The entered characters exceed the maximum length allowed for Period Code
IN-HEAR-586	The entered characters exceed the maximum length allowed for Financial Cycle
IN-HEAR-587	The entered characters exceed the maximum length allowed for Description
IC-PRD131	Min Effective Value cannot be greater than Max Effective Value
IC-PRD132	Minimum Variance cannot be greater than Maximum Variance
DDA-TBS-MAND-08	Event SerialNo is mandatory
DDA-TBS-MAND-09	Transaction details is missing
DDA-TBS-MAND-10	More than 99 entries/blocks/blockModifications are not allowed in a DDA Transaction
DDA-TBS-MAND-11	Account Number is mandatory
DDA-TBS-MAND-12	Account Branch is mandatory
DDA-TBS-MAND-13	Account Currency is mandatory
DDA-TBS-MAND-14	Requested Block Amount \$1 is invalid or less than or equal to Zero
DDA-TBS-MAND-15	Block Expiry Date is mandatory for Lien Block
DDA-TBS-MAND-16	Credit Debit Indicator is invalid
DDA-TBS-MAND-18	One or more revaluation parameter is missing
DDA-TBS-DEFA-01	Error while defaulting Transaction attributes
DDA-TBS-DEFA-02	Source Code \$1 does not exists
DDA-TBS-DEFA-03	TransactionCode \$1 does not exists
DDA-TBS-DEFA-04	No Transaction Code is defined in source preference \$1
DDA-TBS-DEFA-05	Branch \$1 does not exist
DDA-TBS-DEFA-06	Error while fetching Branch date for transaction branch \$1
DDA-TBS-BDRQ-01	Invalid Input
DDA-TBS-BDRQ-02	Block Type is invalid
DDA-TBS-BDRQ-03	Invalid Action given in the Block modification request
DDA-TBS-BDRQ-05	AutoRelease \$1 is invalid
DDA-TBS-BDRQ-06	AvailableDays \$1 is invalid
DDA-TBS-BDRQ-07	Availability Info is invalid
DDA-TBS-DUP-01	More than one block cannot be requested on an account \$1, branch \$2, and currency \$3 in a Transaction
DDA-TBS-DUP-02	Block requested does not exists on account \$1, branch \$2 and currency \$3 under EcaRefNo \$
DDA-TBS-DUP-03	Error in Amount Block Duplicate Validation
DDA-TBS-ACNT-01	Account Number \$1 does not exist

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-TBS-ACNT-02	Posting into Suspense Entry as Account Number \$1 does not exist
DDA-TBS-CUST-01	Customer \$1 not found of account \$2
DDA-TBS-EAVL-01	Error in External Accounting(EA) Validation
DDA-TBS-EAVL-02	Local Holiday Check for next working day has Failed. Please check whether Local Holiday has been maintained.
DDA-TBS-EAVL-03	Rounded branchLcyAmount \$1 is different from actual branchLcyAmount \$2
DDA-TBS-EAVL-04	BranchLcyAmt \$1 is invalid or less than or equal to Zero
DDA-TBS-EAVL-05	Exchange rate \$1 is invalid or Zero
DDA-TBS-EAVL-06	accountCcyAmt \$1 is invalid
DDA-TBS-EAVL-07	Rounded accountCcyAmount \$1 is different from actual accountCcyAmount \$2
DDA-TBS-OVDH-01	Referral processing is not allowed
DDA-TBS-OVDH-02	Error while sending Referral processing request
DDA-TBS-OVDH-04	Transaction Pending for Referral Approval of accounts \$1
DDA-TBS-OVDH-05	Referral not allowed for accounts \$1
DDA-TBS-TXNH-01	Unexpected Error
DDA-TBS-TXNH-02	Error/Override to be handled
DDA-TBS-RSUP-01	Transaction/Transaction details not found while updating Referral status
DDA-TBS-BALP-01	Insufficient Balance. Need \$1 \$2 to process the accounting / amount block entry
DDA-TBS-BALP-02	Requested decrease amount \$1 is more than Outstanding block amount \$2
DDA-TBS-BALV-01	Requested block amount cannot be negative
DDA-TBS-BALV-02	Amount Block is not active
DDA-TBS-BALV-03	Requested modification amount is equal to outstanding amount
DDA-TBS-BALV-04	Invalid ECA Reference Number
DDA-TBS-BALV-05	Invalid Block Reference Number
DDA-TBS-LMIT-01	Error(s) \$1 raised from Limit system
DDA-TBS-RTL-01	Error(s) \$1 raised from RTL system
DDA-TBS-EAVL-08	\$1 \$2 cannot be positive for a reversal transaction
DDA-TBS-UNVL-01	Error while processing Unauthorized transaction
DDA-TBS-UNVL-02	Transaction cannot be authorized by maker
DDA-TBS-UNVL-03	Transaction has been already deleted by maker
DDA-TBS-UNVL-04	Transaction can be deleted only by maker
DDA-TBS-UNVL-05	Transaction has been already authorized by checker
DDA-TBS-DEFA-07	Transaction status for Source Code \$1 does not exist
DDA-TBS-PTYV-02	Customer Whereabouts are unknown.
DDA-TBS-PTYV-01	Customer is Frozen
DDA-TBS-PTYV-03	Customer is bankrupt
DDA-TBS-CUST-02	Customer validation failed
DDA-TBS-ACNT-03	Unexpected Error while validating account \$1
DDA-TBS-EAVL-10	Error while rounding \$1 , Currency \$2 is not maintained for country \$3
DDA-TBS-CHQE-01	Cheque Block failed

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-TBS-CHQE-02	Cheque Block and Utilization failed
DDA-TBS-CHQE-03	Cheque Utilization failed
DDA-TBS-CHQE-04	Cheque Undo failed
DDA-TBS-CHQE-05	Instrument code mismatch, should pass the same instrument code that blocked in ECA.
DDA-TBS-BDRQ-08	Number of transaction in single request should be within the range of 1 and \$1
DDA-TBS-BDRQ-09	Number of legs in single transaction request should be within the range of 1 and \$1
DDA-TBS-INLM-01	Temporary Overdraft Limit has been utilized for this transaction
DDA-TBS-INLM-02	DayLight Limit has been utilized for this transaction
DDA-TBS-INLM-03	AUF Limit has been utilized for this transaction
DDA-TBS-BDRQ-04	TxnInitDate is Invalid
DDA-TBS-BDRQ-10	BlockExpiryDate is Invalid
DDA-TBS-BDRQ-11	ValueDate is Invalid
DDA-TBS-UCOL-01	Branch \$1 not found
DDA-TBS-UCOL-02	Data not found
DDA-TBS-UCOL-03	Missing Mandatory Request Parameter(s)
DDA-TBS-UCOL-04	Request Processed Successfully
DDA-TBS-UCOL-05	PreviousWorkingDay of Branch \$1 not found
DDA-TBS-EODP-01	Branch \$1 not found
DDA-TBS-EODP-02	\$1 is not same as previous working day \$2 from core branch
DDA-TBS-EODP-03	Either of branch status or eoDdate is only allowed in the request
DDA-RQS-FAL-001	Error while Processing request
DDA-RQS-SUC-002	Request Processed Successfully
DDA-RQS-VAL-003	Allowed value for listExternalFlag is Y/N
DDA-RQS-VAL-004	Previous level approval is pending
DDA-RQS-VAL-005	Queue overrides had rejected already
DDA-RQS-VAL-006	Referral allowed flag is missing
DDA-RQS-VAL-007	Invalid queue type
DDA-RQS-VAL-008	Invalid override code
DDA-RQS-MAN-009	Override code is missing
DDA-RQS-DUP-010	Duplicate Override code present in txn leg
DDA-RQS-MAN-011	Either Request or Entry ref no is missing
DDA-RQS-VAL-012	Invalid Request
DDA-RQS-VAL-013	Allowed value for approvalStatus is A/R/P/C
DDA-RQS-VAL-014	Invalid external referral
DDA-RQS-VAL-015	Failed to update status to transaction and balance service
DDA-RQS-VAL-016	Account number is mandatory
DDA-RQS-VAL-017	Operation is mandatory
DDA-RQS-VAL-018	Transaction Type is mandatory
DDA-RQS-VAL-019	Customer Number is mandatory
DDA-RQS-VAL-020	Amount is mandatory
DDA-RQS-VAL-021	Source System is mandatory

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-RQS-VAL-022	EntryMasterRefNo is mandatory
DDA-RQS-VAL-023	Action is mandatory and expected value either A or P
DDA-RQS-DUP-024	Duplicate record found
DDA-RQS-VAL-025	Invalid Queue type
DDA-RQS-VAL-027	Current user not authorized to approve/reject
DDA-RQS-VAL-028	Current user can approve/reject only one level
DDA-RQS-VAL-029	Override code already posted for this entry
DDA-TBS-VALI-01	Error while field validations
DDA-TBS-VALI-02	Case/format of the value for the field \$1 is invalid
DDA-TBS-VALI-03	Length of the value for the field \$1 is invalid
DDA-TBS-VALI-04	Invalid Input for \$1
ACC_PRD-01	Unhandled Exception occurred
ACC_PRD-02	Invalid Product Accounting entry setup
ACC_PRD-03	Product code cannot be null
ACC_PRD-04	IC Branch Date not available for the current branch
BC-00234	Product End Date cannot be less than today
GC-CLS-02	Record Successfully Closed
GC-REOP-03	Successfully Reopened
IC-ACC-01	Branch Dates could not be resolved
IC-ACC-02	Failed while fetching user globals
IC-ACC-03	Could not get account
IC-ACC-04	Failed during Lookup
IC-ACC-05	Unhandled exception occurred during Lookup
IC-ACC-06	Bombed while converting the amount
IC-ACC-07	Unhandled Exception occurred
IC-ACC-50	Exception Occurred while querying Intraday Table for Product Accrual
IC-ACC-51	Exception Occurred while posting Liquidation Netting
IC-ACC-52	Failed while populating Product Accrual Entries
IC-ACC-53	Failed while updating final status
IC-ACC-54	Failed while querying branch parameters
IC-ACC-55	Lookup failed for product code \$1
IC-ACC-57	Failed During Currency Conversion for product \$1
IC-ACC-58	Failed while marking entry passed for product \$1
IC-ACC-59	Exception Occurred while preparing Accounting Entries for Product Accrual for product \$1
IC-CHGERR01	Failed while fetching user globals
IC-CHGERR02	Branch Dates could not be resolved
IC-CHGERR03	Could not get account
IC-CHGERR04	Could not get account
IC-CHGERR05	Error Occurred during Initialization
IC-CHGERR06	Bombed while converting the amount
IC-CHGERR07	Failed while deriving charge amount
IC-CHGERR08	Failed while deriving min/max amount

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
IC-CHGERR09	Failed during LCY Conversion
IC-CHGERR10	Failed While Caching Details for Charge Slab
IC-CHGERR11	Problem as both discount amt and discount percentage maintained
IC-CHGERR12	Failed while fetching Slab Details
IC-CHGERR13	Failed while fetching Tier Details
IC-CHGERR14	Failed during amount round
IC-CHGERR17	Failed while fetching product details
IC-CHGERR19	Failed during currency conversion
IC-CHGERR23	Failed while fetching Charge Entries
IC-CHGERR24	Failed while Processing Charge
IC-CHGERR25	Failed while updating liqd dates
IC-CHGERR28	Could not get the book type
IC-PRD054	Value of Accrual Day should be less than or equal to 31
IC-PRD061	Frequency is blank in product preferences
IC-PRD201	Interest liquidation frequency has to be monthly and Liquidation at Month End flag has to be checked if the Split Interest Adj for Prev Year is required
IC-RL0007	Rule Id has invalid characters
IC-RL0008	Blank characters are not allowed in Rule Id
IC-RL0009	Rule Id - First character should be an alphabet or underscore
IC-RL0048	Requires atleast one formula with a valid expression for a rule
IC-RL0056	Required atleast one booked formula to save the rule
IC-RLM060	Rounding Required should be checked when Book Flag is "Booked" and periodicity is "Daily/Periodic"
IC-RLM061	Accruals Required should be Unchecked when Book Flag is "Non-Booked" and periodicity is "Daily/Periodic"
IC-RLM069	Length of Rule Id should be equal to 4 characters
IC-RULE-01	SDE Id and UDE Id should be different
IC-RULE-02	Result cannot have logical operator
MM-10051	Product Code should be 4 characters
IC-BAT-131	Error Occurred during Service Call to Allocation
IC-BAT-132	Error Occurred during Service Call to Interest Calc
IC-BAT-133	Error Occurred during Service Call to Interest Accrual
IC-BAT-134	Error Occurred during Service Call to Interest Liquidation
IC-BAT-135	Error Occurred during Service Call to Charge
IC-BAT-136	Error Occurred during Service Call to Accounting
IC-BAT-137	Error Occurred during Service Call to Product Accounting
IC-BAT-138	Error Occurred during Service Call to Resolve Branch
IC-BAT-139	Error Occurred during Service Call to Resolve Account
IC-BAT-140	Error Occurred during Service Call to Mark Cutoff
IC-BAT-141	Error Occurred during Service Call to Release Cutoff
IC-BAT-121	Failed in verifying pending process for the branch
CS-PRD002	Product code should be of four characters.
IC-PRCBT003	Profit calculation exclusion batch not executed for the given period

Table B-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-STMT-001	Inserted successfully
DDA-STMT-002	Failed while inserting into statement
DDA-STMT-003	From date cannot be greater than To date
DDA-STMT-004	To date cannot be a future date
DDA-STMT-005	Successfully Deleted
DDA-STMT-006	Record doesn't exist
DDA-STMT-007	Processing Reference Number is Null.
DDA-STMT-008	Updated successfully
DDA-STMT-009	Failed while updating last statement generation date
DDA-STMT-010	Customer is not maintained
DDA-STMT-011	Statement Preference is not maintained for the Account
DDA-STMT-012	Account provided is not available
DDA-STMT-013	Account number is mandatory
DDA-STMT-015	Stmt Entries for Account is not maintained properly, please check data in entries table
DDA-STMT-019	Request Successfully Processed
DDA-STMT-016	Failed while sending advice
DDA-STMT-017	Failed To Invoke generate statement
DDA-STMT-018	Thank you for your request to download the statement. We are preparing your statement now. You can come back and download it after few minutes.
DDA-STMT-020	Unexpected Error occurred during save
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists

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