

Configure Dual-SIM Phones for Oracle-Provided SIM Data-Only Use

Use this information to configure supported dual-SIM mobile phones that use an Oracle-provided SIM.

Note

Oracle-provided SIMs are for data services only. You are prohibited from using an Oracle-provided SIM for voice calling, including 911 or other emergency calls. Ensure that voice calling uses the customer-provided, non-Oracle SIM.

Use the applicable procedure to configure the phone so that data uses the Oracle-provided SIM.

Configure Dual SIM on a Samsung Phone with the Oracle

Configure a Samsung phone so that the Oracle-provided SIM is the primary SIM for data and the non-Oracle SIM is selected for calls.

When a Samsung phone uses two SIMs, such as one physical SIM and one Oracle-provided SIM, the primary SIM must be selected. To ensure that all data transfers use the Oracle-provided SIM, set the Oracle-provided SIM as the primary SIM. Then configure the Phone app and contacts to use the non-Oracle SIM for calls.

1. Set the Oracle-provided SIM as Primary.
 - a. On the Samsung phone, go to **Settings**.
 - b. Tap **Connections**.
 - c. Tap **SIM manager**.
 - d. Set Primary SIM to the Oracle-provided SIM.

Figure Set the Oracle-provided SIM as the primary SIM.

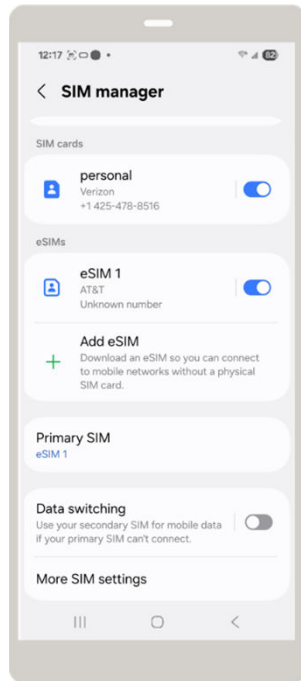
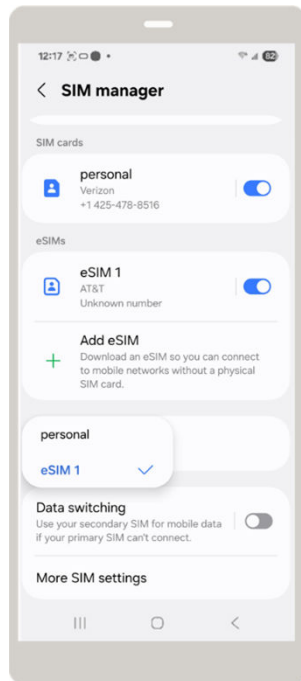


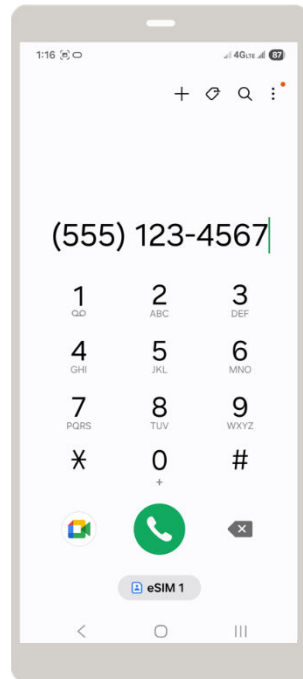
Figure Select the Oracle-provided SIM as the primary SIM.



2. Set Phone Dialer to use the correct SIM.
 - a. Open the Phone app.

- b. Tap Keypad.
- c. Type a phone number.
- d. At the bottom of the screen, toggle SIM to the non-Oracle SIM.

Figure Choose the SIM to use for phone calls.



- 3. Toggle Contacts to use the non-Oracle SIM.
 - a. In the Phone app, tap Contacts.
 - b. For each contact, toggle SIM to the non-Oracle SIM.

Figure Open the contact's preferred SIM setting.

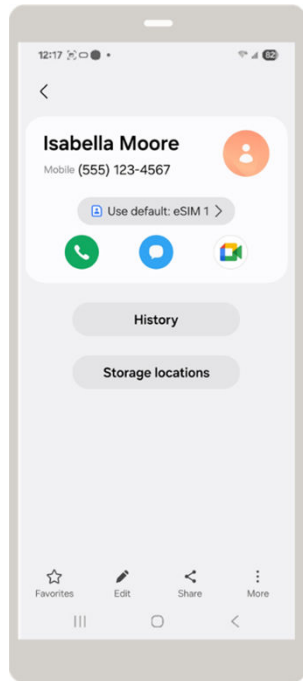
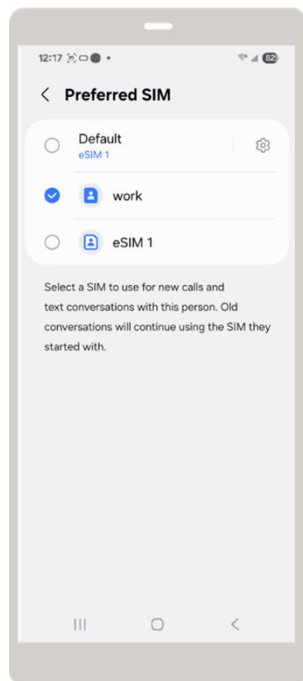


Figure Select the non-Oracle SIM for calls and texts.



The Samsung phone uses the Oracle-provided SIM for data transfers and the non-Oracle SIM for calls.

Configure Cellular Data on an iPhone with the Oracle eSIM

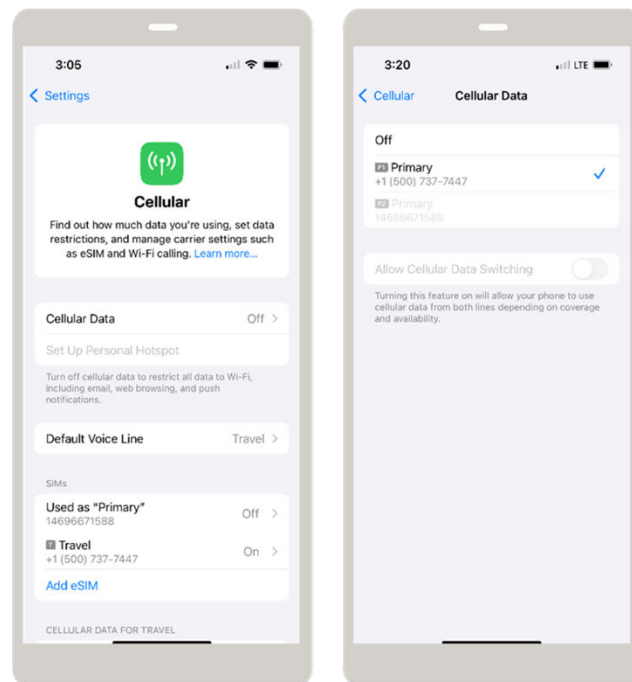
Configure an iPhone so that cellular data uses the Oracle-provided SIM and voice calling uses the non-Oracle SIM.

The Oracle-provided SIM must be used only for data services. When the iPhone has multiple SIMs, select the non-Oracle SIM as the default voice line and select the Oracle-provided SIM for cellular data. Disable Allow Cellular Data Switching so that the iPhone does not automatically switch cellular data between SIMs.

1. On the iPhone, go to **Settings**.
2. Tap **Cellular**.
3. Tap **Default Voice Line**.
4. Select the non-Oracle SIM.
5. Tap **Cellular Data**.
6. Select the Oracle-provided SIM.
7. Turn off **Allow Cellular Data Switching**.

Figure Configure cellular data and voice line settings on iPhone.

8.



The iPhone uses the Oracle-provided SIM for cellular data, uses the non-Oracle SIM for voice calling, and does not automatically switch cellular data between SIMs.

Oracle Enterprise Communications Platform Configuration for Oracle-Provided SIMs, Release 26.2
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