

Oracle® Cloud

Using the Oracle Intelligent Track and Trace Adapter with Oracle Integration Generation 2



F30101-04
December 2022

The Oracle logo, consisting of the word "ORACLE" in white, uppercase, sans-serif font, centered within a solid red square.

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F30101-04

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Contents

Preface

Audience	v
Documentation Accessibility	v
Diversity and Inclusion	v
Related Resources	vi
Conventions	vi

1 Understand the Oracle Intelligent Track and Trace Adapter

Oracle Intelligent Track and Trace Adapter Capabilities	1-1
What Application Version Is Supported?	1-1
Workflow to Create and Add an Oracle Intelligent Track and Trace Adapter Connection to an Integration	1-2

2 Create an Oracle Intelligent Track and Trace Adapter Connection

Prerequisites for Creating a Connection	2-1
Create a Connection	2-2
Configure Connection Properties	2-3
Configure Connection Security	2-3
Test the Connection	2-3
Upload an SSL Certificate	2-4

3 Add the Oracle Intelligent Track and Trace Adapter Connection to an Integration

Basic Info Page	3-1
Invoke Track and Trace Endpoint Selection Page	3-1
Summary Page	3-2

4 Implement Common Patterns Using the Oracle Intelligent Track and Trace Adapter

Send Transaction Documents from Business Applications into Oracle Intelligent Track and Trace

4-1

Preface

This guide describes how to configure this adapter as a connection in an integration in Oracle Integration.



Note:

The use of this adapter may differ depending on the features you have, or whether your instance was provisioned using Standard or Enterprise edition. These differences are noted throughout this guide.

Topics:

- [Audience](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Related Resources](#)
- [Conventions](#)

Audience

This guide is intended for developers who want to use this adapter in integrations in Oracle Integration.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and

partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

See these Oracle resources:

- Oracle Cloud
<http://cloud.oracle.com>
- *Using Integrations in Oracle Integration Generation 2*
- *Using the Oracle Mapper with Oracle Integration Generation 2*

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

Understand the Oracle Intelligent Track and Trace Adapter

Review the following conceptual topics to learn about the Oracle Intelligent Track and Trace Adapter and how to use it as a connection in integrations in Oracle Integration. A typical workflow of adapter and integration tasks is also provided.

Topics:

- [Oracle Intelligent Track and Trace Adapter Capabilities](#)
- [What Application Version Is Supported?](#)
- [Workflow to Create and Add an Oracle Intelligent Track and Trace Adapter Connection to an Integration](#)



Note:

There are overall service limits with Oracle Integration. A service limit is the quota or allowance set on a resource. See [Service Limits](#).

Oracle Intelligent Track and Trace Adapter Capabilities

The Oracle Intelligent Track and Trace Adapter enables you to create an integration between Oracle Intelligent Track and Trace and Oracle Integration.

The Oracle Intelligent Track and Trace Adapter provides the following benefits:

- Allows for automated integration to Oracle Intelligent Track and Trace instances from different data sources utilizing the Oracle Integration mapping mechanism.
- Once an integration is defined, authorized users can push a variety of data to the Oracle Intelligent Track and Trace document ingestion endpoint.

The Oracle Intelligent Track and Trace Adapter is one of many predefined adapters included with Oracle Integration. You can configure the Oracle Intelligent Track and Trace Adapter as an invoke connection in an integration in Oracle Integration.

What Application Version Is Supported?

For information about which application version is supported by this adapter, see the [Connectivity Certification Matrix](#).

See [Connectivity Certification Matrix](#).

Workflow to Create and Add an Oracle Intelligent Track and Trace Adapter Connection to an Integration

You follow a very simple workflow to create a connection with an adapter and include the connection in an integration in Oracle Integration.

This table lists the workflow steps for both adapter tasks and overall integration tasks, and provides links to instructions for each step.

Step	Description	More Information
1	Access Oracle Integration.	Go to https://instance_URL/ic/home
2	Create the adapter connections for the applications you want to integrate. The connections can be reused in multiple integrations and are typically created by the administrator.	Create an Oracle Intelligent Track and Trace Adapter Connection
3	Create the integration. When you do this, you add trigger (source) and invoke (target) connections to the integration.	Create Integrations in <i>Using Integrations in Oracle Integration Generation 2</i> and Add the Oracle Intelligent Track and Trace Adapter Connection to an Integration
4	Map data between the trigger connection data structure and the invoke connection data structure.	Map Data in <i>Using Integrations in Oracle Integration Generation 2</i>
5	(Optional) Create lookups that map the different values used by those applications to identify the same type of object (such as gender codes or country codes).	Manage Lookups in <i>Using Integrations in Oracle Integration Generation 2</i>
6	Activate the integration.	Activate Integrations in <i>Using Integrations in Oracle Integration Generation 2</i>
7	Monitor the integration on the dashboard.	Monitor Integrations in <i>Using Integrations in Oracle Integration Generation 2</i>
8	Track payload fields in messages during runtime.	Assign Business Identifiers for Tracking Fields in Messages and Manage Business Identifiers for Tracking Fields in Messages in <i>Using Integrations in Oracle Integration Generation 2</i>
9	Manage errors at the integration level, connection level, or specific integration instance level.	Manage Errors in <i>Using Integrations in Oracle Integration Generation 2</i>

2

Create an Oracle Intelligent Track and Trace Adapter Connection

A connection is based on an adapter. You define connections to the specific cloud applications that you want to integrate. The following topics describe how to define connections.

Topics:

- [Prerequisites for Creating a Connection](#)
- [Create a Connection](#)
- [Upload an SSL Certificate](#)

Prerequisites for Creating a Connection

You must satisfy the following prerequisites to create a connection with the Oracle Intelligent Track and Trace Adapter:

- Know the instance of the Oracle Intelligent Track and Trace application.
- Know the administrative user for the Oracle Intelligent Track and Trace application.
- Know the URL to the Oracle Intelligent Track and Trace instance, which is resolvable from the Oracle Integration instance. You specify this URL in the **Connection Properties** section of the Connections page. See [Configure Connection Properties](#).
- Know the following credential information from the Oracle Intelligent Track and Trace application:
 - Application Token – The application token is located within the Oracle Intelligent Track and Trace application. The application token can be generated and copied from the **User** drop down menu in Oracle Intelligent Track and Trace:

Vision Computers

Application Tokens

Sign Out

You specify the application token in the **Security** section of the Connections page. See [Configure Connection Security](#).

Create a Connection

Before you can build an integration, you have to create the connections to the applications with which you want to share data.

To create a connection in Oracle Integration:

1. In the left navigation pane, click **Home > Integrations > Connections**.
2. Click **Create**.

 **Note:**

You can also create a connection in the integration canvas of:

- An orchestrated integration (See Define Inbound Triggers and Outbound Invokes.)
- A basic routing integration (See Add a Trigger (Source) Connection.)

3. In the Create Connection — Select Adapter dialog, select the adapter to use for this connection. To find the adapter, scroll through the list, or enter a partial or full name in the **Search** field and click 
Search.
4. In the Create Connection dialog, enter the information that describes this connection.
 - a. Enter a meaningful name to help others find your connection when they begin to create their own integrations. The name you enter is automatically added in capital letters to the **Identifier** field. If you modify the identifier name, don't include blank spaces (for example, SALES OPPORTUNITY).
 - b. Enter optional keywords (tags). You can search on the connection keywords on the Connections page.
 - c. Select the role (direction) in which to use this connection (trigger, invoke, or both). Only the roles supported by the adapter are displayed for selection. When you select a role, only the connection properties and security policies appropriate to that role are displayed on the Connections page. If you select an adapter that supports both invoke and trigger, but select only one of those roles, you'll get an error when you try to drag the adapter into the section you didn't select. For example, let's say you configure a connection for the Oracle Service Cloud (RightNow) Adapter as only an **invoke**. Dragging the adapter to a **trigger** section in the integration produces an error.
 - d. Enter an optional description of the connection.
5. Click **Create**.

Your connection is created. You're now ready to configure the connection details, such as connection properties, security policies, connection login credentials, and (for certain connections) agent group.

Configure Connection Properties

Enter connection information so your application can process requests.

You obtained these values when satisfying the Oracle Intelligent Track and Trace Adapter prerequisites. See [Prerequisites for Creating a Connection](#).

1. Go to the **Connection Properties** section.
2. In the **Track and Trace Base URL** field, specify the Oracle Intelligent Track and Trace URL.

Configure Connection Security

Configure security for your Oracle Intelligent Track and Trace Adapter connection.

1. Go to the **Security** section.
2. Enter your security credentials. You obtained these values when satisfying the Oracle Intelligent Track and Trace Adapter prerequisites. See [Prerequisites for Creating a Connection](#).

Element	Description
Security Policy	Oracle Intelligent Track and Trace Authentication is displayed and cannot be deselected.
Application Token	Enter the application token you obtained from the Oracle Intelligent Track and Trace application.

Test the Connection

Test your connection to ensure that it's configured successfully.

1. In the page title bar, click **Test**. What happens next depends on whether your connection uses a Web Services Description Language (WSDL) file.

If Your Connection...	Then...
Doesn't use a WSDL	The test starts automatically and validates the inputs you provided for the connection.
Uses a WSDL	A dialog prompts you to select the type of connection testing to perform: <ul style="list-style-type: none"> • Validate and Test: Performs a full validation of the WSDL, including processing of the imported schemas and WSDLs. Complete validation can take several minutes depending on the number of imported schemas and WSDLs. No requests are sent to the operations exposed in the WSDL. • Test: Connects to the WSDL URL and performs a syntax check on the WSDL. No requests are sent to the operations exposed in the WSDL.

2. Wait for a message about the results of the connection test.
 - If the test was successful, then the connection is configured properly.

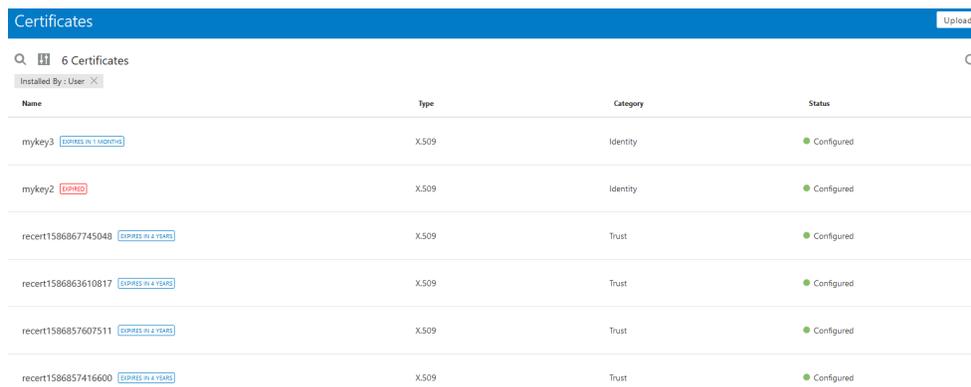
- If the test failed, then edit the configuration details you entered. Check for typos, verify URLs and credentials, and download the diagnostic logs for additional details. Continue to test until the connection is successful.
3. When complete, click **Save**.

Upload an SSL Certificate

Certificates are used to validate outbound SSL connections. If you make an SSL connection in which the root certificate does not exist in Oracle Integration, an exception is thrown. In that case, you must upload the appropriate certificate. A certificate enables Oracle Integration to connect with external services. If the external endpoint requires a specific certificate, request the certificate and then upload it into Oracle Integration.

To upload an SSL certificate:

1. In the left navigation pane, click **Home > Settings > Certificates**. All certificates currently uploaded to the trust store are displayed in the Certificates dialog. The  link enables you to filter by name, certificate expiration date, status, type, category, and installation method (user-installed or system-installed). Certificates installed by the system cannot be deleted.



Name	Type	Category	Status
mykey3 <small>EXPIRES IN 1 MONTH</small>	X.509	Identity	Configured
mykey2 <small>EXPIRED</small>	X.509	Identity	Configured
recert1586867745048 <small>EXPIRES IN 4 YEARS</small>	X.509	Trust	Configured
recert1586863610817 <small>EXPIRES IN 4 YEARS</small>	X.509	Trust	Configured
recert1586857607511 <small>EXPIRES IN 4 YEARS</small>	X.509	Trust	Configured
recert1586857416600 <small>EXPIRES IN 4 YEARS</small>	X.509	Trust	Configured

2. Click **Upload** at the top of the page. The Upload Certificate dialog box is displayed.
3. Enter an alias name and optional description.
4. In the **Type** field, select the certificate type. Each certificate type enables Oracle Integration to connect with external services.
 - **X.509 (SSL transport)**
 - **SAML (Authentication & Authorization)**
 - **PGP (Encryption & Decryption)**

X.509 (SSL transport)

1. Select a certificate category.
 - a. **Trust:** Use this option to upload a trust certificate.

- i. Click **Browse**, then select the trust file (for example, `.cer` or `.crt`) to upload.
- b. **Identity**: Use this option to upload a certificate for two-way SSL communication.
 - i. Click **Browse**, then select the keystore file (`.jks`) to upload.
 - ii. Enter the comma-separated list of passwords corresponding to key aliases.

 **Note:**

When an identity certificate file (JKS) contains more than one private key, all the private keys must have the same password. If the private keys are protected with different passwords, the private keys cannot be extracted from the keystore.

- iii. Enter the password of the keystore being imported.
- c. Click **Upload**.

SAML (Authentication & Authorization)

1. Note that **Message Protection** is automatically selected as the only available certificate category and cannot be deselected. Use this option to upload a keystore certificate with SAML token support. Create, read, update, and delete (CRUD) operations are supported with this type of certificate.
2. Click **Browse**, then select the certificate file (`.cer` or `.crt`) to upload.
3. Click **Upload**.

PGP (Encryption & Decryption)

1. Select a certificate category. Pretty Good Privacy (PGP) provides cryptographic privacy and authentication for communication. PGP is used for signing, encrypting, and decrypting files. You can select the private key to use for encryption or decryption when configuring the stage file action.
 - a. **Private**: Uses a private key of the target location to decrypt the file.
 - i. Click **Browse**, then select the PGP file to upload.
 - ii. Enter the PGP private key password.
 - b. **Public**: Uses a public key of the target location to encrypt the file.
 - i. Click **Browse**, then select the PGP file to upload.
 - ii. In the **ASCII-Armor Encryption Format** field, select **Yes** or **No**. **Yes** shows the format of the encrypted message in ASCII armor. ASCII armor is a binary-to-textual encoding converter. ASCII armor formats encrypted messaging in ASCII. This enables messages to be sent in a standard messaging format. This selection impacts the visibility of message content. **No** causes the message to be sent in binary format.
 - iii. From the **Cipher Algorithm** list, select the algorithm to use. Symmetric-key algorithms for cryptography use the same cryptographic keys for both encryption of plain text and decryption of cipher text.
- c. Click **Upload**.

3

Add the Oracle Intelligent Track and Trace Adapter Connection to an Integration

When you drag the Oracle Intelligent Track and Trace Adapter into the invoke area of an integration, the Adapter Endpoint Configuration Wizard is invoked. This wizard guides you through configuration of the Oracle Intelligent Track and Trace Adapter endpoint properties.

The following sections describe the wizard pages that guide you through configuration of the Oracle Intelligent Track and Trace Adapter as an invoke in an integration. The Oracle Intelligent Track and Trace Adapter cannot be configured as a trigger in an integration.

Topics:

- [Basic Info Page](#)
- [Invoke Track and Trace Endpoint Selection Page](#)
- [Summary Page](#)

Basic Info Page

You can enter a name and description on the Basic Info page of each adapter in your integration.

Element	Description
What do you want to call your endpoint?	Provide a meaningful name so that others can understand the responsibilities of this connection. You can include English alphabetic characters, numbers, underscores, and hyphens in the name. You can't include the following characters: <ul style="list-style-type: none">• No blank spaces (for example, My Inbound Connection)• No special characters (for example, #;83& or righ(t)now4) except underscores and hyphens• No multibyte characters
What does this endpoint do?	Enter an optional description of the connection's responsibilities. For example: <code>This connection receives an inbound request to synchronize account information with the cloud application.</code>

Invoke Track and Trace Endpoint Selection Page

Select the endpoint to publish. You are provided with a list of available document types from which to select, which when selected show the associated business flow steps. If the Oracle Intelligent Track and Trace account correlated with the application token specified on the

Connections page contains no publishable endpoints, a warning message is displayed and no document types and associated business flows are displayed.

Element	Description
Document Types	Select from the list of publishable document types.
Business Flow Steps	Select from the list of business flow endpoints. The endpoints available for selection are based on the user name associated with the application token specified on the Connections page.

Summary Page

You can review the specified adapter configuration values on the Summary page.

Element	Description
Summary	<p>Displays a summary of the configuration values you defined on previous pages of the wizard.</p> <p>The information that is displayed can vary by adapter. For some adapters, the selected business objects and operation name are displayed. For adapters for which a generated XSD file is provided, click the XSD link to view a read-only version of the file.</p> <p>To return to a previous page to update any values, click the appropriate tab in the left panel or click Back.</p> <p>To cancel your configuration details, click Cancel.</p>

4

Implement Common Patterns Using the Oracle Intelligent Track and Trace Adapter

You can use the Oracle Intelligent Track and Trace Adapter to implement the following common pattern.

Topics:

- [Send Transaction Documents from Business Applications into Oracle Intelligent Track and Trace](#)

Send Transaction Documents from Business Applications into Oracle Intelligent Track and Trace

Oracle Intelligent Track and Trace provides different endpoints to submit business transaction documents such as purchase order, sales order, and so on. Different trading partners post documents that must be tracked to the Oracle Intelligent Track and Trace application in the context of a business flow.

The Oracle Intelligent Track and Trace Adapter makes it easy to post these transactions from different business applications into the Oracle Intelligent Track and Trace application. Posting a transaction involves the following steps:

1. Identify the business application from which a transaction document must be retrieved. You must use a source business application adapter or generic REST Adapter in case there is no specific Oracle Integration adapter for the source application. From the source application, you must identify which document must be posted. See the specific adapter documentation on how to connect and retrieve the transaction document.
2. Create an orchestrated integration.
3. Drag an adapter corresponding to the source business application into the integration canvas as a trigger connection (it can be any adapter).
4. Configure the adapter in the Adapter Endpoint Configuration Wizard.
5. Drag the Oracle Intelligent Track and Trace Adapter into the integration canvas as an invoke connection.
6. Configure it to connect to the Oracle Intelligent Track and Trace instance. Refer to section [Add the Oracle Intelligent Track and Trace Adapter Connection to an Integration](#) for more information on how to configure the adapter connection.
7. Select the document type, business flow, and step information to which the document must be posted.
8. Once the source application trigger and Oracle Intelligent Track and Trace Adapter connection are configured on the canvas, you can provide the mapping from source document fields to target document fields.
9. Activate and invoke the integration. The Oracle Intelligent Track and Trace Adapter posts the document to the business flow and step from the source application.