

# Oracle® Cloud

## Using the Mailchimp Adapter with Oracle Integration 3



F45562-04  
April 2024



Oracle Cloud Using the Mailchimp Adapter with Oracle Integration 3,

F45562-04

Copyright © 2022, 2024, Oracle and/or its affiliates.

Primary Author: Oracle Corporation

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

## Preface

---

Audience	iv
Documentation Accessibility	iv
Diversity and Inclusion	iv
Related Resources	v
Conventions	v

## 1 Understand the Mailchimp Adapter

---

Mailchimp Adapter Capabilities	1-1
What Application Version Is Supported?	1-1
About Mailchimp Adapter Use Cases	1-1
Workflow to Create and Add a Mailchimp Adapter Connection to an Integration	1-2

## 2 Create a Mailchimp Adapter Connection

---

Prerequisites for Creating a Connection	2-1
Create a Connection	2-2
Configure Connection Security	2-3
Test the Connection	2-4
Upload a Certificate to Connect with External Services	2-4

## 3 Add the Mailchimp Adapter Connection to an Integration

---

Basic Info Page	3-1
Invoke Operations Page	3-1
Summary Page	3-2

## 4 Troubleshoot the Mailchimp Adapter

---

Mailchimp Website Authentication Error	4-1
SSL Error When Providing Consent	4-1

# Preface

This guide describes how to configure this adapter as a connection in an integration in Oracle Integration.

**Note:**

The use of this adapter may differ depending on the features you have, or whether your instance was provisioned using Standard or Enterprise edition. These differences are noted throughout this guide.

**Topics:**

- [Audience](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Related Resources](#)
- [Conventions](#)

## Audience

This guide is intended for developers who want to use this adapter in integrations in Oracle Integration.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <https://www.oracle.com/corporate/accessibility/>.

**Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <https://support.oracle.com/portal/> or visit [Oracle Accessibility Learning and Support](#) if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our

initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

See these Oracle resources:

- Oracle Cloud at <http://cloud.oracle.com>
- *Using Integrations in Oracle Integration 3*
- *Using the Oracle Mapper with Oracle Integration 3*
- Oracle Integration documentation on the Oracle Help Center.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# 1

## Understand the Mailchimp Adapter

Review the following conceptual topics to learn about the Mailchimp Adapter and how to use it as a connection in Oracle Integration integrations. A typical workflow of adapter and integration tasks is also provided.

### Topics:

- [Mailchimp Adapter Capabilities](#)
- [What Application Version Is Supported?](#)
- [About Mailchimp Adapter Use Cases](#)
- [Workflow to Create and Add a Mailchimp Adapter Connection to an Integration](#)



### Note:

There are overall service limits for Oracle Integration. A service limit is the quota or allowance set on a resource. See [Service Limits](#).

## Mailchimp Adapter Capabilities

The Mailchimp Adapter enables you to connect to Mailchimp REST APIs from Oracle Integration.

Mailchimp is an email marketing software (EMS) program that provides options for designing, sending, and saving email templates. You can create newsletters and share them on social network sites such as Twitter or Facebook. You can build a list of contacts with whom you want to market products, and save the list for later use. You can also create custom templates for your products so that you do not have to rewrite emails.

The Mailchimp Adapter is one of the many predefined adapters included with Oracle Integration. You can configure the Mailchimp Adapter as a connection in an integration in Oracle Integration.

## What Application Version Is Supported?

For information about which application version is supported by this adapter, see the [Connectivity Certification Matrix](#).

## About Mailchimp Adapter Use Cases

The Mailchimp Adapter can be used in the following scenarios.

- You can integrate the Mailchimp Adapter with information technology service applications to generate mailing and contact lists.

- You can integrate the Mailchimp Adapter with marketing applications to generate marketing emails.
- You can configure the Mailchimp Adapter to return client information and statistics including the average number of clicks made in a campaign and the number of campaign emails opened by clients.

 **Note:**

Oracle Integration offers a number of prebuilt integrations, known as *recipes*, that provide you with a head start in building your integrations. You can start with a recipe, and then customize it to fit your needs and requirements. Depending upon the solution provided, a variety of adapters are configured in the prebuilt integrations. See the Recipes and Accelerators page on the Oracle Help Center.

## Workflow to Create and Add a Mailchimp Adapter Connection to an Integration

Follow the workflow to create an adapter connection and include the connection in an integration in Oracle Integration.

This table lists the workflow steps for both adapter tasks and overall integration tasks, and provides links to instructions for each workflow step.

Step	Description	More Information
1	Create the Mailchimp account	<a href="#">Prerequisites for Creating a Connection</a>
2	Create the adapter connections for the applications you want to integrate. The connections can be reused in multiple integrations and are typically created by the administrator.	<a href="#">Create a Mailchimp Adapter Connection</a>
3	Create the integration. When you do this, you add trigger and invoke connections to the integration.	Understand Integration Creation and Best Practices in <i>Using Integrations in Oracle Integration 3</i> and <a href="#">Add the Mailchimp Adapter Connection to an Integration</a>
4	Map data between the trigger connection data structure and the invoke connection data structure.	Map Data in <i>Using Integrations in Oracle Integration 3</i>
5	(Optional) Create lookups that map the different values used by those applications to identify the same type of object (such as gender codes or country codes).	Manage Lookups in <i>Using Integrations in Oracle Integration 3</i>
6	Activate the integration.	Manage Integrations in <i>Using Integrations in Oracle Integration 3</i>
7	Monitor the integration on the dashboard.	Monitor Integrations During Runtime in <i>Using Integrations in Oracle Integration 3</i>

<b>Step</b>	<b>Description</b>	<b>More Information</b>
8	Track payload fields in messages during runtime.	Assign Business Identifiers for Tracking Fields in Messages and Track Integration Instances in <i>Using Integrations in Oracle Integration 3</i>
9	Manage errors at the integration level, connection level, or specific integration instance level.	Manage Errors in <i>Using Integrations in Oracle Integration 3</i>

---

# 2

## Create a Mailchimp Adapter Connection

A connection is based on an adapter. You define connections to the specific cloud applications that you want to integrate.

### Topics:

- [Prerequisites for Creating a Connection](#)
- [Create a Connection](#)
- [Upload a Certificate to Connect with External Services](#)

## Prerequisites for Creating a Connection

Before you create the Mailchimp Adapter connection, you need to create a Mailchimp account and add the application. You can use an existing Mailchimp account, but you need to add the application to create a connection. Use this procedure to create a new Mailchimp account and add the application.



### Note:

To create a connection, a trusted Mailchimp public certificate is required. Typically, the certificate is included with Oracle Integration. If you cannot locate the Mailchimp public certificate, download it from <https://login.mailchimp.com/oauth2/metadata>. Rename the public certificate file extension to `.cert`. To upload the certificate, see [Upload a Certificate to Connect with External Services](#).

1. Open a web browser and browse to the Mailchimp web site (<http://mailchimp.com>).
2. Click **Sign up Free**.
3. Enter your email address, user name, and password.
4. Click **Create My Account**.
5. Activate your account following the instructions in the Mailchimp confirmation email.
6. Complete the Let's Get Started page.
7. Click **Save and Get Started**.
8. Click your user name in the upper right corner and select **Account**.
9. Click **Extras** and then select **API keys**.
10. Click **Register and Manage Your Apps**.
11. Click **Register An App**.
12. Complete the **Register an App** fields. Enter the URL in the **Redirect URI** field.

 **Note:**

If you don't know the following information, check with your administrator:

- If your instance is new or upgraded from Oracle Integration Generation 2 to Oracle Integration 3.
- The complete instance URL with the region included (required for new instances).

For Connections...	Include the Region as Part of the Redirect URL?	Example of Redirect URL to Specify...
Created on new Oracle Integration 3 instances	Yes.	<code>https:// OIC_instance_URL.region.ocp.oraclecloud.com/icsapis/agent/oauth/callback</code>
Created on instances upgraded from Oracle Integration Generation 2 to Oracle Integration 3	No. This applies to both: <ul style="list-style-type: none"> <li>• New connections created after the upgrade</li> <li>• Existing connections that were part of the upgrade</li> </ul>	<code>https:// OIC_instance_URL.ocp.oraclecloud.com/icsapis/agent/oauth/callback</code>

13. Click **Create**.

14. Copy or record the values in the **Client ID** and **Client secret** fields. These values are required to create the connection in Oracle Integration.

## Create a Connection

Before you can build an integration, you must create the connections to the applications with which you want to share data.

To create a connection in Oracle Integration:

1. In the navigation pane, click **Design**, then **Connections**.
2. Click **Create**.

 **Note:**

You can also create a connection in the integration canvas. See Define Inbound Triggers and Outbound Invokes.

3. In the Create connection panel, select the adapter to use for this connection. To find the adapter, scroll through the list, or enter a partial or full name in the **Search** field.

4. Enter the information that describes this connection.

Element	Description
<b>Name</b>	Enter a meaningful name to help others find your connection when they begin to create their own integrations.
<b>Identifier</b>	Automatically displays the name in capital letters that you entered in the <b>Name</b> field. If you modify the identifier name, don't include blank spaces (for example, SALES OPPORTUNITY).
<b>Role</b>	<p>Select the role (direction) in which to use this connection (trigger, invoke, or both). Only the roles supported by the adapter are displayed for selection. When you select a role, only the connection properties and security policies appropriate to that role are displayed on the Connections page. If you select an adapter that supports both invoke and trigger, but select only one of those roles, you'll get an error when you try to drag the adapter into the section you didn't select.</p> <p>For example, assume you configure a connection for the Oracle Service Cloud (RightNow) Adapter as only an <b>invoke</b>. Dragging the adapter to a <b>trigger</b> section in the integration produces an error.</p>
<b>Keywords</b>	Enter optional keywords (tags). You can search on the connection keywords on the Connections page.
<b>Description</b>	Enter an optional description of the connection.
<b>Share with other projects</b>	<p><b>Note:</b> This field only appears if you are creating a connection in a project.</p> <p>Select to make this connection publicly available in other projects. Connection sharing eliminates the need to create and maintain separate connections in different projects.</p> <p>When you configure an adapter connection in a different project, the <b>Use a shared connection</b> field is displayed at the top of the Connections page. If the connection you are configuring matches the same type and role as the publicly available connection, you can select that connection to reference (inherit) its resources. See Add and Share a Connection Across a Project.</p>

5. Click **Create**.

Your connection is created. You're now ready to configure the connection properties, security policies, and (for some connections) access type.

## Configure Connection Security

Enter connection information so your application can process requests.

1. Go to the **Security** section.  
The **Security Policy** field displays **MailchimpSecurityPolicy** by default. This field cannot be changed.
2. Enter the client ID and client secret values you recorded when you created your Mailchimp account.  
See [Prerequisites for Creating a Connection](#).
3. Click **Provide Consent**.
4. If required, enter your Mailchimp user name and password.
5. Click **Log In**.
6. Return to Oracle Integration to test and save the security credentials.

## Test the Connection

Test your connection to ensure that it's configured successfully.

1. In the page title bar, click **Test**. What happens next depends on whether your adapter connection uses a Web Services Description Language (WSDL) file. Only some adapter connections use WSDLs.

If Your Connection...	Then...
Doesn't use a WSDL	The test starts automatically and validates the inputs you provided for the connection.
Uses a WSDL	<p>A dialog prompts you to select the type of connection testing to perform:</p> <ul style="list-style-type: none"> <li>• <b>Validate and Test:</b> Performs a full validation of the WSDL, including processing of the imported schemas and WSDLs. Complete validation can take several minutes depending on the number of imported schemas and WSDLs. No requests are sent to the operations exposed in the WSDL.</li> <li>• <b>Test:</b> Connects to the WSDL URL and performs a syntax check on the WSDL. No requests are sent to the operations exposed in the WSDL.</li> </ul>

2. Wait for a message about the results of the connection test.
  - If the test was successful, then the connection is configured properly.
  - If the test failed, then edit the configuration details you entered. Check for typos and verify URLs and credentials. Continue to test until the connection is successful.
3. When complete, click **Save**.

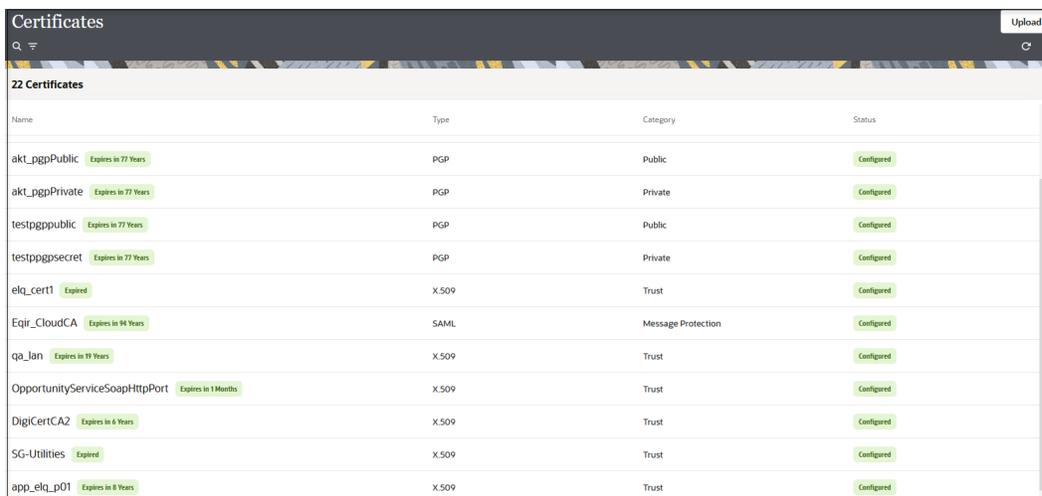
## Upload a Certificate to Connect with External Services

Certificates allow Oracle Integration to connect with external services. If the external service/endpoint needs a specific certificate, request the certificate and then import it into Oracle Integration.

If you make an SSL connection in which the root certificate does not exist in Oracle Integration, an exception error is thrown. In that case, you must upload the appropriate

certificate. A certificate enables Oracle Integration to connect with external services. If the external endpoint requires a specific certificate, request the certificate and then upload it into Oracle Integration.

1. Sign in to Oracle Integration.
2. In the navigation pane, click **Settings**, then **Certificates**.  
All certificates currently uploaded to the trust store are displayed on the Certificates page.
3. Click **Filter**  to filter by name, certificate expiration date, status, type, category, and installation method (user-installed or system-installed). Certificates installed by the system cannot be deleted.



Name	Type	Category	Status
akt_ppgPublic <small>Expires in 77 Years</small>	PGP	Public	Configured
akt_ppgPrivate <small>Expires in 77 Years</small>	PGP	Private	Configured
testppgpublic <small>Expires in 77 Years</small>	PGP	Public	Configured
testppgsecret <small>Expires in 77 Years</small>	PGP	Private	Configured
elq_cert1 <small>Expired</small>	X.509	Trust	Configured
Eqir_CloudCA <small>Expires in 94 Years</small>	SAML	Message Protection	Configured
qa_lan <small>Expires in 19 Years</small>	X.509	Trust	Configured
OpportunityServiceSoapHttpPort <small>Expires in 1 Months</small>	X.509	Trust	Configured
DigiCertCA2 <small>Expires in 6 Years</small>	X.509	Trust	Configured
SG-Utilities <small>Expired</small>	X.509	Trust	Configured
app_elq_p01 <small>Expires in 8 Years</small>	X.509	Trust	Configured

4. Click **Upload** at the top of the page.  
The Upload certificate panel is displayed.
5. Enter an alias name and optional description.
6. In the **Type** field, select the certificate type. Each certificate type enables Oracle Integration to connect with external services.
  - [Digital Signature](#)
  - [X.509 \(SSL transport\)](#)
  - [SAML \(Authentication & Authorization\)](#)
  - [PGP \(Encryption & Decryption\)](#)
  - [Signing key](#)

### Digital Signature

The digital signature security type is typically used with adapters created with the Rapid Adapter Builder. See [Learn About the Rapid Adapter Builder in Oracle Integration in Using the Rapid Adapter Builder with Oracle Integration 3](#).

1. Click **Browse** to select the digital certificate. The certificate must be an X509Certificate. This certificate provides inbound RSA signature validation. See [Implement Digital Signature Validation \(RSA\) in Using the Rapid Adapter Builder with Oracle Integration 3](#).
2. Click **Upload**.

### X.509 (SSL transport)

1. Select a certificate category.
  - a. **Trust:** Use this option to upload a trust certificate.
    - i. Click **Browse**, then select the trust file (for example, `.cer` or `.crt`) to upload.
  - b. **Identity:** Use this option to upload a certificate for two-way SSL communication.
    - i. Click **Browse**, then select the keystore file (`.jks`) to upload.
    - ii. Enter the comma-separated list of passwords corresponding to key aliases.

 **Note:**

When an identity certificate file (`.jks`) contains more than one private key, all the private keys must have the same password. If the private keys are protected with different passwords, the private keys cannot be extracted from the keystore.

- iii. Enter the password of the keystore being imported.
  - c. Click **Upload**.

### SAML (Authentication & Authorization)

1. Note that **Message Protection** is automatically selected as the only available certificate category and cannot be deselected. Use this option to upload a keystore certificate with SAML token support. Create, read, update, and delete (CRUD) operations are supported with this type of certificate.
2. Click **Browse**, then select the certificate file (`.cer` or `.crt`) to upload.
3. Click **Upload**.

### PGP (Encryption & Decryption)

1. Select a certificate category. Pretty Good Privacy (PGP) provides cryptographic privacy and authentication for communication. PGP is used for signing, encrypting, and decrypting files. You can select the private key to use for encryption or decryption when configuring the stage file action.
  - a. **Private:** Uses a private key of the target location to decrypt the file.
    - i. Click **Browse**, then select the PGP file to upload.
    - ii. Enter the PGP private key password.
  - b. **Public:** Uses a public key of the target location to encrypt the file.
    - i. Click **Browse**, then select the PGP file to upload.
    - ii. In the **ASCII-Armor Encryption Format** field, select **Yes** or **No**.
      - **Yes** shows the format of the encrypted message in ASCII armor. ASCII armor is a binary-to-textual encoding converter. ASCII armor formats encrypted messaging in ASCII. This enables messages to be

sent in a standard messaging format. This selection impacts the visibility of message content.

- **No** causes the message to be sent in binary format.
- iii. From the **Cipher Algorithm** list, select the algorithm to use. Symmetric-key algorithms for cryptography use the same cryptographic keys for both encryption of plain text and decryption of cipher text. The following supported cipher algorithms are FIPS-compliant:
- AES128
  - AES192
  - AES256
  - TDES
- c. Click **Upload**.

### Signing key

A signing key is a secret key used to establish trust between applications. Signing keys are used to sign ID tokens, access tokens, SAML assertions, and more. Using a private signing key, the token is digitally signed and the server verifies the authenticity of the token by using a public signing key. You must upload a signing key to use the OAuth Client Credentials using JWT Client Assertion and OAuth using JWT User Assertion security policies in REST Adapter invoke connections. Only PKCS1- and PKCS8-formatted files are supported.

1. Select **Public** or **Private**.
2. Click **Browse** to upload a key file.  
If you selected **Private**, and the private key is encrypted, a field for entering the private signing key password is displayed after key upload is complete.
3. Enter the private signing key password. If the private signing key is not encrypted, you are not required to enter a password.
4. Click **Upload**.

# 3

## Add the Mailchimp Adapter Connection to an Integration

When you drag the Mailchimp Adapter into the invoke area of an integration, the Adapter Endpoint Configuration Wizard appears. This wizard guides you through configuration of Mailchimp Adapter endpoint properties.

These topics describe the wizard pages that guide you through configuration of the Mailchimp Adapter as an invoke in an integration. The Mailchimp Adapter cannot be used as a trigger in an integration.

### Topics:

- [Basic Info Page](#)
- [Invoke Operations Page](#)
- [Summary Page](#)

## Basic Info Page

You can enter a name and description on the Basic Info page of each adapter in your integration.

Element	Description
<b>What do you want to call your endpoint?</b>	Provide a meaningful name so that others can understand the responsibilities of this connection. You can include English alphabetic characters, numbers, underscores, and hyphens in the name. You can't include the following characters: <ul style="list-style-type: none"><li>• No blank spaces (for example, My Inbound Connection)</li><li>• No special characters (for example, #;83&amp; or righ(t)now4) except underscores and hyphens</li><li>• No multibyte characters</li></ul>
<b>What does this endpoint do?</b>	Enter an optional description of the connection's responsibilities. For example:  <code>This connection receives an inbound request to synchronize account information with the cloud application.</code>

## Invoke Operations Page

Enter the Mailchimp Adapter invoke operation values for your integration.

The following table describes the available Mailchimp API operations on the Mailchimp Adapter page. Select the operation to perform.

Operation	Description
<b>Get member info</b>	Returns a list of members that are of a particular status and potentially matching a segment.
<b>Get interest categories of a list</b>	Returns all interest categories for a defined mailing list.
<b>Get all lists</b>	Returns all of the lists defined for a user account.
<b>Get all segments in a list</b>	Returns all segments defined for a subscriber list.
<b>Get top email clients</b>	Returns a list of the most active subscribers and ranks the clients by popularity.
<b>Get all campaign folders</b>	Returns a list of all campaign folders for a user account.
<b>Create Campaign Folder</b>	Creates a campaign folder.
<b>Get all campaigns</b>	Returns a the list of all existing campaigns and their details.
<b>Send a campaign</b>	Sends a campaign email to the specified email addresses.
<b>Create a new campaign</b>	Creates a new campaign.
<b>Create a new interest category</b>	Creates a new interest category for a subscription list.
<b>Get a specific campaign folder</b>	Returns a specific campaign folder.
<b>Delete a specific campaign folder</b>	Deletes a specific campaign folder.
<b>Create a new segment</b>	Creates a new segment.

## Summary Page

You can review the specified adapter configuration values on the Summary page.

Element	Description
<b>Summary</b>	<p>Displays a summary of the configuration values you defined on previous pages of the wizard.</p> <p>The information that is displayed can vary by adapter. For some adapters, the selected business objects and operation name are displayed. For adapters for which a generated XSD file is provided, click the XSD link to view a read-only version of the file.</p> <p>To return to a previous page to update any values, click the appropriate tab in the left panel or click <b>Go back</b>.</p> <p>To cancel your configuration details, click <b>Cancel</b>.</p>

# 4

## Troubleshoot the Mailchimp Adapter

Review these topics to learn about troubleshooting issues with the Mailchimp Adapter .

### Topics:

- [Mailchimp Website Authentication Error](#)
- [SSL Error When Providing Consent](#)

### Mailchimp Website Authentication Error

This issue occurs when you click **Provide Consent** on the Connections page and the redirect URL cannot be authenticated.

#### Update the Mailchimp redirect URL

**Solution:** Use this procedure to update the Mailchimp redirect URL.

1. Open a web browser and browse to the Mailchimp web site (<http://mailchimp.com>).
2. Click **Log In**.
3. Enter your user name and password.
4. Click **Log In**.
5. Click your user name in the upper right corner and select **Account**.
6. Click **Extras** and then select **API keys**.
7. Click **Register and Manage Your Apps**.
8. Click **Edit** on the application you want to update.
9. Update the **Redirect URI** field.
10. Click **Update**.
11. Click your user name in the upper right corner and select **Log Out**.

See [Configure Connection Security](#).

### SSL Error When Providing Consent

This issue occurs when you click **Provide Consent** in the Credentials dialog and the public certificate is missing or cannot be located.

#### Upload the Mailchimp public certificate to Oracle Integration

**Solution:** Upload the Mailchimp public certificate to Oracle Integration. To upload the certificate, see [Upload a Certificate to Connect with External Services](#).

To specify security credentials, see [Configure Connection Security](#).