

Smart View 25.100 Readme

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Purpose

This document includes important, late-breaking information about this release of Oracle Smart View for Office. Review this Readme thoroughly before installing Smart View.

New Features in Release 25.100

Related Topics

- [Use IPM Insights in Smart View](#)
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Use IPM Insights in Smart View

Applies to: Enterprise Profitability and Cost Management, FreeForm, Planning, Tax Reporting

You can now insert and use Intelligent Performance Management (IPM) Insights in Oracle Smart View for Office.

IPM Insights analyzes past data and predicted data, helping you find patterns and insights into data that you might not have found on your own. With IPM Insights, you can reduce time spent in data analysis, improve forecast accuracy, detect trends early, and minimize biases, thus encouraging informed decision making.

IPM Insights provides the following types of insights:

- **Forecast variance and bias:** This insight reveals hidden bias in forecasts submitted by planners by analyzing historical data. For example, Actual Electronic Sales are 24.15% higher than forecast.
- **Prediction:** This insight uncovers significant deviations in forecasts compared to predicted values. For example, Predicted Utility Expenses are 20.06% lower than forecast.
- **Anomaly:** This insight detects outliers and unusual patterns in data that deviate from expected results. For example, Actual Manufacturing Expenses are 44% higher in Jun FY23.

Service Administrators configure and schedule IPM Insights to define what users view on the Insights dashboard in their Planning web application. You can now view the same insights in Smart View and insert them in the Microsoft Office applications of Excel, Word, and PowerPoint. To view and insert insights, right-click the application name in the Smart View Home Panel and click **IPM Insights**. You can also click **More** in the Action panel and then click **IPM Insights**. The **IPM Insights** dialog displays all the available insights generated in the application.

You can use IPM Insights in Smart View in the following ways:

- **View available insights:** You can view the list of available insights in the IPM Insights dialog, along with their details such as impact percentage and value, insight statement, POV, insight type (anomaly, prediction, and forecast variance and bias), priority, and status.
- **Insert insights:** You can select an insight and click **Insert** in the IPM Insights dialog to insert the insight in an Excel sheet, a Word document, and a PowerPoint slide as follows:
 - **Excel:** Insert insights as a chart along with the insight statement and the data table associated with the insight. The chart shows a brief description of the insight at the top, and the insight type and POV on the axis. For Prediction type of insight, you can also update forecast values in the data table for writable POVs and submit the changed values, just like the **Update Forecast** command available in the web application.

- **Word:** Insert insights as a chart along with the insight description. The chart shows a brief description of the insight at the top, and the insight type and POV on the axis.
- **PowerPoint:** Insert insights as a chart along with the insight description. The chart shows a brief description of the insight at the top, and the insight type and POV on the axis.
- **Insert function:** This action is available only in Excel. You can insert function to extract and display only the details related to the insight such as insight statement, insight type, POV, impact percentage and value, priority, anomaly point, and bias in the sheet. You can select an insight and click **Insert Function** in the IPM Insights dialog.
- **Analyze:** This action is available only in Excel. You can select an insight and click **Analyze** to insert only the data table associated with the insight in the ad hoc analysis mode. You can then perform ad hoc operations like Zoom In, Zoom Out, Keep Only, Remove Only, Pivot, and so on using the provider ad hoc ribbon.
- **Save and refresh inserted insights:** You can save the Excel sheet, Word document, or PowerPoint slide in which you have inserted insights and refresh the insights by clicking **Refresh** in the Smart View ribbon to get the latest data.
 - **Excel:** The active sheet is refreshed. To refresh multiple sheets with insights at the same time, click **Refresh All Worksheets**.
 - **Word:** The document is refreshed for all inserted insights.
 - **PowerPoint:** The active slide is refreshed. To refresh insights on other slides, open each slide and click **Refresh**.
- **View metadata in Sheet Information:** This action is available only in Excel. After you insert an insight or a function in a sheet, you can click **Sheet Info** in the Smart View ribbon to view metadata and other details in the **Sheet Information** dialog. For each insight, the **IPM Insight** section displays the insight ID, data source URL, application name, plan type, insight statement, type, POV, creation time, status, and impact percentage and value.

For more information, see the following topics:

- [Using IPM Insights in Smart View](#) in *Oracle Smart View for Office User's Guide*
- **Planning:** [Configuring IPM](#) in *Administering Planning* and [Using IPM Insights to Inform Your Decision-Making](#) in *Working with Planning*
- **FreeForm:** [Configuring IPM Insights](#) in *Administering FreeForm* and [Using IPM Insights to Inform Your Decision-Making](#) in *Working with FreeForm*
- **Enterprise Profitability and Cost Management:** [Configuring IPM Insights](#) and [Using IPM Insights to Inform Your Decision-Making](#) in *Administering and Working with Enterprise Profitability and Cost Management*
- **Tax Reporting:** [Configuring IPM Insights](#) in *Administering Tax Reporting* and [Using IPM Insights to Inform Your Decision-Making](#) in *Working with Tax Reporting*

Set Default POV for Private and Named Connections

Applies to: Enterprise Profitability and Cost Management, Financial Consolidation and Close, FreeForm, Planning, Tax Reporting, Oracle Essbase

You can now set a default POV in ad hoc grids for private connections and named connections. This way, whenever you connect to the specific connection and open an ad hoc grid, it displays data for the default POV that you have set.

To set the default POV, first select the desired POV values in the grid as per your requirement and refresh the grid. Then, open the **POV Manager** dialog by clicking **Manage POV** under **Functions** in the Smart View ribbon. Click the **Set Active POV as Default** button. The default POV appears in the **POV Manager** dialog. Now, if you close the sheet and reopen it using the same connection, the POVs you set appear by default when you place an ad hoc grid on the sheet.

 **Note:**

- The default POV is retained only for private connections and named connections that have been assigned a friendly name.
- If you are using a shared connection or a temporary connection, then the default POV is retained only for the active session. If you close and reopen the sheet and connect to the same shared or temporary connection, the ad hoc grid does not appear with the default POV.
- The default POV is applicable only for Standard mode ad hoc grids.

For more information, see [Setting Default POV for Private and Named Connections](#) in *Oracle Smart View for Office User's Guide*.

Enhancements in Inserted Reports

Applies to: Enterprise Profitability and Cost Management, Financial Consolidation and Close, FreeForm, Narrative Reporting, Planning, Tax Reporting; Oracle Essbase for Cloud; Profitability and Cost Management, Oracle Fusion ERP

The following enhancements have been introduced for inserted reports.

Insert Same Report Multiple Times

You can now insert the same report multiple times in the same workbook. Each report gets inserted on a separate sheet within the workbook.

Earlier, inserting the same report again in the same workbook was not allowed. Now, you can insert the same report multiple times by changing the report's prompt and POV combinations. This is useful when you want to present the same report for differing POV selections, such as time periods, scenarios, entities, or products in the same workbook.

For example, you want to present the expense information from a report for Manufacturing, Marketing, and Sales Departments for FY24. While inserting the expense report, select *Manufacturing* as the Entity in the **Select POV** dialog. Once the

report is inserted, you select the same report again from the Smart View Home Panel and click **Insert Formatted Report**. This time, in the **Select POV** dialog, select *Marketing* as the Entity. This second report gets inserted in a new sheet within the same workbook. Similarly, repeat the same process to insert the same report a third time by selecting *Sales* as the Entity in the **Select POV** dialog. This way, you can get the same expense report with information about three departments on different sheets within the same workbook.

You can save this workbook, and refresh it the next time you want to work on it.

For more information, see [Importing or Inserting, and Working with Fully Formatted Reports](#) in the *Oracle Smart View for Office User's Guide*.

Refresh All Reports At Once

A new menu item, **Refresh All Reports**, has been introduced in the Smart View ribbon, under the **Reports** group. Using **Refresh All Reports**, you can refresh information in all inserted reports present in a workbook in a single click.

Earlier, you could refresh only one report at a time. But now, with the new **Refresh All Reports** menu item, refreshing all inserted reports at once is possible. You can still use the **Refresh Report** menu item to refresh a specific report, if you do not wish to refresh the entire workbook.

Note:

- If you do not change the prompt and POV, and insert the report again with the same prompt and POV combination, then Smart View allows you to insert the report. However, when you try to refresh it, only the last inserted report is refreshed. The initially inserted report with the same prompt and POV combination is not refreshed.
- The **Refresh All Reports** menu item appears disabled in the Smart View ribbon for imported reports, since these are standalone reports and are always imported in new workbooks.

For more information, see [Refreshing Reports](#) in the *Oracle Smart View for Office User's Guide*.

Constants Added to HypGetOption / HypSetOption VBA Functions

The following option constants are added to the VBA functions, HypGetOption and HypSetOption:

- **HSV_USE_EXCEL_INDENTATION**—Preserves native Excel formatting used for indentation in ad hoc grids.

- HSV_SHOW_DISTINCT_PAGE_MEMBERNAME—Displays distinct page member names or fully qualified names, instead of descriptions, in the Page list for forms.
- HSV_FREEZE_ROWCOL_HEADERS—Freezes row and column headers in all forms and ad hoc grids dynamically, irrespective of their size and layout.
- HSV_NEGATIVE_NUMBERFORMAT—Specifies the format in which negative numbers must be displayed.
- HSV_USE_CUSTOM_NUMBERFORMAT—Enables custom number format.
- HSV_CUSTOM_NUMBERFORMAT—A custom number format string, using Excel formatting standards.

These constants correspond to options that have been added in recent releases to the **Options** dialog. Use these constants as you would the other constants noted in the table in [HypGetOption](#) in *Oracle Smart View for Office Developer's Guide*.

Smart View Version Check when Installing Extensions

Applies to: Enterprise Profitability and Cost Management, FreeForm, Planning, Planning Modules Tax Reporting, Oracle Essbase, Oracle Analytics Cloud, Oracle Business Intelligence Enterprise Edition, Oracle Hyperion Financial Management, Oracle Hyperion Planning

At times, in order for users to take advantage of the full functionality included in an extension update, a minimum version of Oracle Smart View for Office is required. In this release, during the extension update and installation process, a message notifies users when a dependency exists between the extension update and the Smart View version required.

Previously, administrators were required to use email or other means of notifying their users about the Smart View version requirement. Going forward, extensions can set a minimum required Smart View version of 25.100 or later. This version validation can be utilized starting with Smart View 25.100.

These extensions are supported for version check:

- Oracle Fusion Cloud EPM:
 - Task Manager
 - Supplemental Data Management
 - Enterprise Journals (Financial Consolidation and Close only)
 - EPM Books
 - Planning Admin Extension
 - Predictive Planning
 - Strategic Modeling
- Narrative Reporting
- Oracle BI EE extension for Oracle BI EE and Oracle Analytics Cloud
- Cube Designer extension for Essbase

- Oracle Journals extension for Financial Management
- Planning Admin extension for Oracle Hyperion Planning

 **Note:**

- Some providers may support more than one extension.
- The version dependency message is displayed during extension updates and first-time extension installations whenever a particular version of Smart View is required.

For information on installing and updating extensions, see these topics in the *Oracle Smart View for Office User's Guide*, [Smart View Extensions](#) chapter:

- [Initially Checking for Available Extensions](#)
- [Installing Extensions](#)
- [Updating Extensions](#)

Installation Information

You can download this release from My Oracle Support:

<https://support.oracle.com>

For information on Oracle Smart View for Office, including the link to downloading the latest Smart View release, refer to the My Oracle Support Knowledge Article "Smart View Support Matrix and Compatibility FAQ" (Doc ID [1923582.1](#)). To access the Knowledge Article, you must have a user account with [My Oracle Support](#).

As a best practice, Oracle recommends periodically checking for and downloading the latest Smart View release from the Knowledge Article, Doc ID [1923582.1](#), on MOS:

<https://support.oracle.com/epmos/faces/DocumentDisplay?id=1923582.1>

Complete installation instructions are in the *Oracle Smart View for Office Installation and Configuration Guide*. This guide is available in the Smart View library on the Oracle Help Center.

<https://docs.oracle.com/en/applications/enterprise-performance-management/index.html>

Google Chrome, Mozilla Firefox, and Microsoft Edge require a browser extension. See the topics in [Browser Support](#) for information on downloading and installing the Smart View extension for those browsers.

Supported Platforms

Related Topics

- [Smart View Version Support](#)

- [Microsoft Windows Operating System and .NET Support](#)
- [Microsoft Office Support](#)
- [Browser Support](#)

Smart View Version Support

Oracle supports and certifies the current release and one release prior (25.100 and 24.200) of Oracle Smart View for Office against current products on Premier Support.

Microsoft Windows Operating System and .NET Support

Oracle Smart View for Office 25.100 is supported on Windows 10 and Windows 11, and requires a supported version of Microsoft .NET Framework. Oracle recommends using .NET Framework 4.8 or higher.

Note that Microsoft .NET Framework 4.5.2, 4.6, and 4.6.1 are no longer supported after April 26, 2022. For more information, see [.NET Framework 4.5.2, 4.6, 4.6.1 will reach End of Support on April 26, 2022](#).

For information on additional Windows operating system support, see the matrix for your release in [Supported Platforms Matrices](#).

Microsoft Office Support

Related Topics

- [Microsoft Office 2016, 2019, and 2021](#)
- [Microsoft Office 365](#)

Microsoft Office 2016, 2019, and 2021

Oracle Smart View for Office supports Microsoft Office 2016, 2019, and 2021.

Note:

- **Office 2016 and Office 2019 users:** Microsoft will stop supporting Office 2016 and Office 2019 as of October 14, 2025 as per their announcement in [End of support for Office 2016 and Office 2019](#). Oracle Smart View for Office 25.100 is the last Smart View release to support Office 2016 and Office 2019. Future releases of Smart View (25.200 and beyond) will no longer support Office 2016 and Office 2019.
- **Excel 2016 users:** Ensure that you have installed the update described in [Issue Loading Smart View XLA File After Excel 2016 November 12, 2024 Update](#).

[Issue Loading Smart View XLA File After Excel 2016 November 12, 2024 Update](#)

After installing the November 12, 2024 Microsoft Office update for Excel 2016, Excel was not able to locate the Smart View `HsTbar.xla` file upon startup. The issue is described in [Excel 2016 stopped loading .xlam Excel Addins after security update from 12-nov-2024](#).

This issue is fixed by Microsoft in [November 19, 2024, update for Excel 2016 \(KB4484305\)](#). If you are using Excel 2016, Oracle advises that you download and install this fix.

Microsoft Office 365

Smart View for Windows requires locally installed supported versions of Microsoft Office 365 applications, including Office 365 ProPlus installed using Click-to-Run. Smart View (Mac and Browser) provides an interface between Oracle's Oracle Fusion Cloud Enterprise Performance Management solutions and Microsoft Office 365 deployed either in a web browser on Windows or Mac systems, or on Office for Mac.

For more information, see the Knowledge Article entitled *Smart View Support Matrix and Compatibility FAQ (Doc ID 1923582.1)*:

<https://support.oracle.com/epmos/faces/DocumentDisplay?id=1923582.1>

Note:

Some Office 365 users may face issues viewing drop-down list values in Smart Lists, member drop-down menus, in-cell POVs, and other drop-down lists. For example, on clicking any drop-down list in a cell, only an ellipsis (...) may be displayed instead of the actual drop-down values. Users will need to upgrade to Smart View 22.200 or later in order to see the drop-down list values properly in cells.

Browser Support

Related Topics

- [Browser Add-ons](#)
- [Browser Version Support](#)
- [Microsoft Edge WebView2 Support](#)

Browser Add-ons

You can use Oracle Smart View for Office to interact with supported browser-based applications in Oracle Fusion Cloud Enterprise Performance Management and Oracle Enterprise Performance Management System in these ways:

- Starting in a form or ad hoc grid in Smart View, use drill-through to launch an application web page in a browser.
- Starting in a web application, launch a form or ad hoc grid in Smart View for Excel.

- Starting in a Task List in Smart View, opening a task in a browser.

Mozilla Firefox, Google Chrome, and Microsoft Edge require a Smart View add-on for drill-through, web launch, and opening a task in a browser from Smart View.

 **Note:**

Starting with the Cloud EPM 20.09 update and EPM System 11.2.2 release, Internet Explorer 11 is no longer supported, based on the Microsoft recommendation that Internet Explorer users move to the new Microsoft Edge as their default browser. Because Oracle will no longer test Cloud EPM and EPM System using Internet Explorer, existing functionality that currently works with Internet Explorer may no longer work starting with the 20.09 update or release 11.2.2. For more information, see [Browser Version Support](#).

Oracle recommends that all users move to a supported browser.

Browser extension installation instructions are in the *Oracle Smart View for Office Installation and Configuration Guide*, [Installing Browser Add-ons](#). This guide is available in the Smart View library on the Oracle Help Center here:

<https://docs.oracle.com/en/applications/enterprise-performance-management/index.html>

Browser Version Support

Oracle Smart View for Office does not have a browser version dependency; however, it is possible that the products that Smart View works with do.

For your platforms and products, check the system requirements and supported platforms documents, and specific product readmes for any additional browser support requirements.

 **Note:**

Do not uninstall Microsoft Internet Explorer, even after the end-of support date of June 15, 2022. Instead, you may securely disable Internet Explorer following Microsoft's guidelines. In situations where the Internet Explorer browser would be called, the Edge browser will be launched instead.

Smart View does not require the Internet Explorer browser specifically. However, Smart View depends on WinInet APIs that may have dependencies on Internet Explorer. Microsoft recommends keeping Internet Explorer installed on the machine since uninstalling may cause other applications that are dependent on it to work incorrectly. Microsoft also recommends updating to the latest security patches as they become available.

For more information, see Oracle Support Document 2877741.1, [Impact on Smart View with Microsoft decommissioning Internet Explorer 11 on June 15, 2022](#).

Microsoft Edge WebView2 Support

Oracle Smart View for Office uses the Microsoft Internet Explorer module to display the authentication page. But certain authentication schemes may require newer controls, such as Microsoft Edge WebView2, to process a complex login sequence. To use WebView2, Microsoft Edge WebView2 Runtime should be installed and enabled on each Smart View client machine.

During runtime, Smart View detects the presence of Microsoft Edge WebView2 Runtime installed on the machine and launches the WebView2-based dialog to host the login page.

 **Note:**

- Smart View began supporting WebView2 in release 23.210. For full support for WebView2, the latest Smart View version is recommended.
- WebView2 is supported only on Microsoft Windows 10 and 11.
- Although WebView2 is supported only on Windows 10 and 11, there may be instances where you are working with Smart View on a Windows Server version, such as Windows Server 2022, with WebView2 installed and enabled. In these cases, after initial login to an Office application, such as Excel, if you attempt to use Smart View in another Office application, you will be required to log in again. For example, if you are copying and pasting data points from Excel to Word, you will be required to log in to Excel, and then log in again to Word. This is due to Office applications not sharing the WebView2 data folder. Any functionality that relies on the shared data folder will not work as expected. The result is that users will need to log in and disconnect independently for each Office application on Windows Server.
- In the **Health Check** dialog in Smart View, the **WebView2 Runtime** option is set to **Enable for All** by default.
- For two-factor authentication login scenarios, in the **Health Check** dialog, the **WebView2 Runtime** option must be set to **Enable for UI** or **Enable for All**.

Once WebView2 is installed on Smart View client machines, users can enable or disable it in the **Smart View Options** section of the **Health Check** dialog (described in [Performing a Health Check On Your System](#) in the *Oracle Smart View for Office User's Guide*).

Administrators can also enable or disable WebView2 by editing the Smart View `properties.xml` file (present by default in `C:\Oracle\SmartView\cfg`) and then distribute this file to users.

These are the configuration settings for enabling and disabling WebView2 in `properties.xml`:

- **Enable for All** (the default setting):

```
<disableWebView2>0</disableWebView2>  
  
<useWebView2forNetworking>1</useWebView2forNetworking>
```
- **Enable for UI**:

```
<disableWebView2>0</disableWebView2>  
  
<useWebView2forNetworking>0</useWebView2forNetworking>
```
- **Disable**:

```
<disableWebView2>1</disableWebView2>  
  
<useWebView2forNetworking>0</useWebView2forNetworking>
```

Administrators: If WebView2 is required to handle the login sequence used by your organization, then you should ensure that Microsoft Edge WebView2 Runtime is installed and enabled on the machines running Smart View. If you are installing Microsoft Edge WebView2 Runtime, Oracle recommends using the Evergreen version.

Once installed, Microsoft distributes WebView2 updates on a regular cadence, unless a fixed version was installed. Administrators can use their own internal procedures to download and distribute Microsoft Edge WebView2 Runtime to Smart View users. The download is here:

<https://docs.microsoft.com/en-us/deployoffice/webview2-install#webview2-runtime-installation>

For more information, see the [WebView2](#) documentation.

Supported Languages

The Oracle Smart View for Office user interface supports these languages:

Language	Language	Language	Language
Arabic	Finnish	Italian	Romanian
Chinese (Simplified)	French	Japanese	Russian
Chinese (Traditional)	French (Canada)	Korean	Slovak
Czech	German	Norwegian	Spanish
Danish	Greek	Polish	Swedish
Dutch	Hebrew	Portuguese (Brazilian)	Thai
English	Hungarian	Portuguese (Portugal)	Turkish

Supported Paths to this Release

You can upgrade to Oracle Smart View for Office Release 25.100 from the following releases:

Table 1-1 Supported Paths to this Release

Release Upgrade Path From	To
24.100	25.100
24.200, 24.210	25.100

Backward Compatibility

Oracle Smart View for Office supports the product versions listed in the system requirements and platform support documents for your environment.

For information about compatibility with other Oracle platforms and products, check the system requirements and supported platforms documents for your environment, as well as any specific product readmes.

Defects Fixed in This Release

Related Topics

- [General](#)
- [Cloud EPM](#)
- [Essbase](#)
- [Reports](#)

General

- 36826908, 37414773 – Oracle Smart View for Office supports using SharePoint or OneDrive, to store your shared connection XML file. For more information, see "Accessing Shared Connections from an XML File" in the *Oracle Smart View for Office Installation and Configuration Guide*.
- 37218893 – When using a Shared Connections XML file and connecting to a new server on a new workbook, the active workbook no longer switches to the previous workbook and remains properly on the active workbook.
- 37378210 – When installing a new Smart View release:
 - If Smart View is already installed and the `options.xml` file is present in the `cfg` folder, users need to click **Reset** in the Smart View **Options** dialog to obtain the latest settings set by their service administrator.
 - If Smart View is being installed for the first time or if no data is available in the registry, then Smart View refers to the `options.xml` file, if available.
- 37473725 – The **Submit Data Without Refresh** action now works as expected against cells containing Excel formulas.
- 37488804 – Kerberos is supported with Microsoft Edge WebView2 and requires the following registry key and string values.
 - **Registry key:**
HKEY_LOCAL_MACHINE\Software\Policies\Microsoft\Edge\WebView2
 - **String Values:**
 - * `AuthNegotiateDelegateAllowlist`—Set to organization authentication server (can contain *)
 - * `AuthServerAllowlist`—Set to organization authentication server (can contain *)

If this key and the string values are not present, create them.
- 37680312 – You can now successfully use the **Submit Data Without Refresh** action to submit data of a text data type value that's used as a cell reference in an

ad hoc grid. Note that you must use the **Submit Data Without Refresh** action in these cases.

Cloud EPM

Note:

Unless otherwise noted, the fixed defects described in this topic apply to these Oracle Fusion Cloud Enterprise Performance Management business processes:

- Enterprise Profitability and Cost Management
- Financial Consolidation and Close
- FreeForm
- Planning
- Tax Reporting

These defects are fixed in this release:

- 37319079 – When flex form is enabled on row and Suppress Missing Blocks is enabled, users can now type in the row members and refresh the form to bring in members on the flex form.
- 37352159 – Workbooks containing function sheets created on the Mac using Oracle Smart View for Office (Mac and Browser) can be shared with users on Smart View for Windows. The Smart View for Windows user must run the **Fix Links** action one time in order to make the function sheets refreshable.

Essbase

- 37039085 – Excel formatting is now preserved and extended from parent cells to their zoomed-in cells when the **Move Formatting on Operations** option is selected in the **Smart View Options** dialog.
- 36544522 – Users can now type a member name in the cell of a POV drop-down in Excel 365 version 2403 + on the first instance of typing the member name.
- 37533571 – In Essbase ad hoc grids with POV, users can now type in the POV header cells, without any cell drop-down lists restricting the typing.
- 37528121 – While typing a member name in a cell containing a POV dimension, if users stop typing midway, then the dimension name no longer displays in the drop-down list.

Reports

- 35901867 – When working with Reports, Oracle Smart View for Office uses the date format "YYYY-MM-DD HH:MM:SS" in the **Properties** dialog, regardless of the date format specified in the web.

- 37092593 – Reports with prompts can now be opened and analyzed without any errors.
- 37415126 – Reports with semicolon in report name can now be imported in Smart View without any errors.
- 37575797 – The date and time present in the report header are updated correctly whenever the report is refreshed in Smart View using **Refresh Report**.
- 37746957 – Formatted reports can now be imported successfully when report POV has non-unique members in the default selection list and the Preview POV option is not enabled.

Known Issues

Related Topics

- [General](#)
- [Cloud EPM](#)

General

- 33992974 – When working in a two-monitor scenario using a laptop screen and an external monitor screen in extended mode, Oracle Smart View for Office may not be able to recognize selections in the POV. This is due to having different resolution and scaling settings on each screen, which can result in false clicks where some UI clicks are not captured.
Workaround: If your display resolution settings are different between the laptop monitor and the external monitor with extended display, use the same scale settings on both screens. For information on monitor display settings, see the Microsoft article, [How to use multiple monitors in Windows](#).
- 34032813 – After installing Smart View as a System user, when Excel is launched for the first time, the registry key HKEY_CURRENT_USER, or HKCU is updated with the location of the HsTbar.xla file. While uninstalling Smart View, the HKCU entries are not removed automatically. After uninstalling Smart View, when Excel is launched for the first time, Excel tries to locate the HsTbar.xla file and shows an error stating it could not find the file.
Workaround: To avoid this error, delete the entries from the Windows Registry manually using the steps given in [Excel Looks for HsTbar.xla File After Uninstall](#) in the *Oracle Smart View for Office Installation and Administration Guide*.
- 34344067 – When attempting to launch certain dialogs, the **Script Error** dialog is displayed if WebView2 is disabled; for example, you launch the **Instructions** dialog, and the instructions area is blank and the **Script Error** dialog is displayed.
Workaround: In the **Health Check** dialog, ensure that WebView2 Runtime is installed and select **Enable for UI**, described in [Performing a Health Check On Your System](#) in the *Oracle Smart View for Office User's Guide*.
- 35054608 – No keyboard shortcuts are available to select in the Login dialog when WebView2 is enabled.

- 35116820 – If the Health Check option, **WebView2 Runtime**, is set to **Enable for UI** or **Enable for All**, then you cannot update extensions using the **Check for Updates, New Installs, and Uninstalls** in the Smart View **Options** dialog.
Workaround: In the **Health Check** dialog, set the **WebView2 Runtime** option to **Disable**. Restart Office. Then proceed with the extension update (or install or uninstall) using the **Check for Updates, New Installs, and Uninstalls** link in the **Options** dialog. When you're finished with extension update tasks, reenables the **WebView2 Runtime** option in the **Health Check** dialog and restart Office.
- 35673178 – If different Oracle Fusion Cloud Enterprise Performance Management instances use different Identity Cloud Services (IDCS) instances, users will be prompted once per IDCS instance. For example, after logging into Narrative Reporting and launching a Planning-based Report, you may be prompted to log in again after clicking **Analyze**.
- 35728359 – When performing drill-through to an Excel sheet, data value amounts on the sheet are shown in US format (with . as the decimal separator) and not in the regional format (with , as the decimal separator).
- 36401841 – When WebView2 is enabled, selecting outside of a WebView2 dialog, such as the Sign In dialog, switches focus to the Excel application, making it unresponsive.

Cloud EPM

Note:

Unless otherwise noted, the known issues described in this topic apply to these Oracle Fusion Cloud Enterprise Performance Management business processes:

- Enterprise Profitability and Cost Management
- Financial Consolidation and Close
- FreeForm
- Planning
- Tax Reporting

These are the known issues related to Cloud EPM:

- 33622708 – While saving a Microsoft Office file to the Cloud EPM Library from Oracle Smart View for Office, if the file size is nearly 20 MB, an error appears stating that it exceeds the maximum allowed size limit of 20 MB.
- 34372232 – In ad hoc grids connected to Standard-mode applications, when repeated members are suppressed, the **Preserve Format** option does not preserve any formatting changes done for data cells corresponding to the repeated members. The formatting changes are lost on refreshing the grid.
- 35029572 – When importing metadata for copied content, the POV metadata is not imported in PowerPoint 2019.

- 35480273 – Comments outside the flex form grid area will not be adjusted to match grid layout changes.
- 35673349 – In certain scenarios, the Windows **File Download** dialog erroneously appears. You must click the **Close** button, **X**, in the upper-right corner of the dialog to close it and continue. These are the scenarios where this may occur:
 - When a report is set up where the grid data source of the report is pointing to an environment in a different domain than the one with which you originally logged on, the user performs a member selection from the **Edit POV** dialog, clicks **OK** to download the new report with the updated POV, and multiple authentication prompts appear. In the end, the **File Download** dialog is displayed.
Click the **X** in the upper-right corner of the dialog and launch the **Edit POV** dialog again but choose members from the drop-down list instead of the **Member Selection** dialog.
 - A report is opened for an extended period of time in Excel, which has resulted in a session time out. When the user refreshes report, the **File Download** dialog may display.
Click the **X** in the upper-right corner of the dialog and retry the refresh.
- 36180640 – With WebView2 and the **Save password** dialog enabled, and using a shared connection to connect to an OCI data source, the **Save password** dialog is not displayed.
Workaround: Connect to the OCI data source a private connection and save the password when prompted. Disconnect or close Excel. Then, log in using the shared connection.

Tips and Troubleshooting

Tips and troubleshooting topics are listed in the [Tips and Troubleshooting](#) chapter of the *Oracle Smart View for Office Installation and Configuration Guide*.

All Oracle Smart View for Office guides are available in the library on the Oracle Help Center:

<https://docs.oracle.com/en/applications/enterprise-performance-management/index.html>

Documentation Updates

Related Topics

- [Accessing Cloud EPM and EPM System Product Documentation](#)
- [Copying and Pasting Code Snippets from PDFs](#)

Accessing Cloud EPM and EPM System Product Documentation

Find the latest Oracle Fusion Cloud Enterprise Performance Management and Oracle Enterprise Performance Management System product guides in the Oracle Help Center:

<https://docs.oracle.com/en/>

Cloud EPM

For Cloud EPM documentation and videos on the [Oracle Help Center](#), click **See All** under **Cloud Applications, Fusion Applications Suite**, and then click **Enterprise Performance Management** in the **Enterprise Resource Planning (ERP)** group. On the [Oracle Enterprise Performance Management \(EPM\)](#) page, click the link for your service to view the documentation.

EPM System

For EPM System documentation on the [Oracle Help Center](#), click **See All** under **On-Premises Applications**. On the [Oracle Applications](#) page, click **Enterprise Performance Management**, and then look for your release on the [Enterprise Performance Management](#) page.

You can also find deployment-related documentation on Oracle Technical Resources (<https://www.oracle.com/technical-resources/>) and on the Oracle Software Delivery Cloud website (<https://edelivery.oracle.com>).

Copying and Pasting Code Snippets from PDFs

When you cut and paste code snippets from a PDF file, some characters can be lost during the paste operation, making the code snippet invalid.

Workaround: Cut and paste from the HTML version of the document.

Third-Party Components

This topic lists the open-source and proprietary third-party software components (or portions thereof) that are included with or used by Oracle Smart View for Office:

- MSXML 6.0
- NewtonSoft.Json 13.0.2
- Office PIA 14.0
- InstallShield 2023 R2
- Open XML SDK 2.18.0
- Zlib Data Compression Library 1.3.1

Oracle Smart View for Office Readme
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