

## **Oracle® Cloud Adapter**

User's Guide for Oracle Cloud Adapter for  
Salesforce.com

11g Release 1 (11.1.1.7.0)

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Oracle Fusion Middleware User Guide for Oracle Cloud Adapter for Salesforce.com, 11g Release 1 (11.1.1.7.0)

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- [Audience](#)
- [Documentation Accessibility](#)
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## Audience

*Oracle Fusion Middleware User Guide for Oracle Cloud Adapter for Salesforce.com* is intended for those who wish to use the Adapter for integrating Applications with Salesforce.com.

## Documentation Accessibility

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## Related Documents

For more information, see the following documents in the Oracle Fusion Middleware 11g Release (11.1.1.7.0) documentation set:

- *Oracle Fusion Middleware Programming Resource Adapters for Oracle WebLogic Server*
- *Oracle Fusion Middleware User's Guide for Technology Adapters*
- *Oracle Fusion Middleware Developer's Guide for Oracle SOA Suite*

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- *Oracle Fusion Middleware Administrator's Guide for Oracle SOA Suite and Oracle Business Process Management Suite*
  - *Oracle Fusion Middleware Administrator's Guide for Oracle Service Bus*

## Conventions

The following text conventions are used in this document:

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<b>Convention</b>	<b>Meaning</b>
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

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# Part I

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## Introduction to Oracle Cloud Adapter

This chapter provides an introduction to the Oracle Cloud Adapter for Salesforce.com.

With an exponential increase in adoption of Cloud Based Applications across Enterprises, there is also an increased need for simplified, reliable and secure connectivity between these applications with other Cloud and On-Premise Applications. Most Cloud Applications in the market today have their own distinct data model and unique mechanisms for enabling connectivity, authentication, authorization session management etc. This disparity adds complexity in the development and maintenance of integrations, and an increased time-to-market as the number of Applications in the Enterprise integration mix grows. Oracle Fusion Middleware has significantly simplified integrations with these Cloud Applications by providing a standard based platform for integration that not only enables connectivity, but also lays a strong foundation to address aspects of audits, compliance, security and governance.

The Oracle Cloud Adapters, a key component of the Oracle SOA Suite, builds on the above platform to enable Standards based Connectivity to Cloud based Applications from On-Premise, Legacy and other Cloud Applications, while significantly simplifying the overall life-cycle and User experience. It shields the integration modeler from hand-coding and configuring dedicated logic for handling connectivity, security, and session management etc. individually for each Cloud Application being integrated with. It also safeguards the user from the need for in-depth expertise on the complex functional and technical knowledge of the Applications. Thus, with these Adapters addressing all the requisites for managing integration with the Applications, the Developers can focus on building the business logic for the integration and business processes.

This chapter contains the following sections:

- [Section 1.1, "Architecture"](#)
- [Section 1.2, "Lifecycle"](#)

### 1.1 Architecture

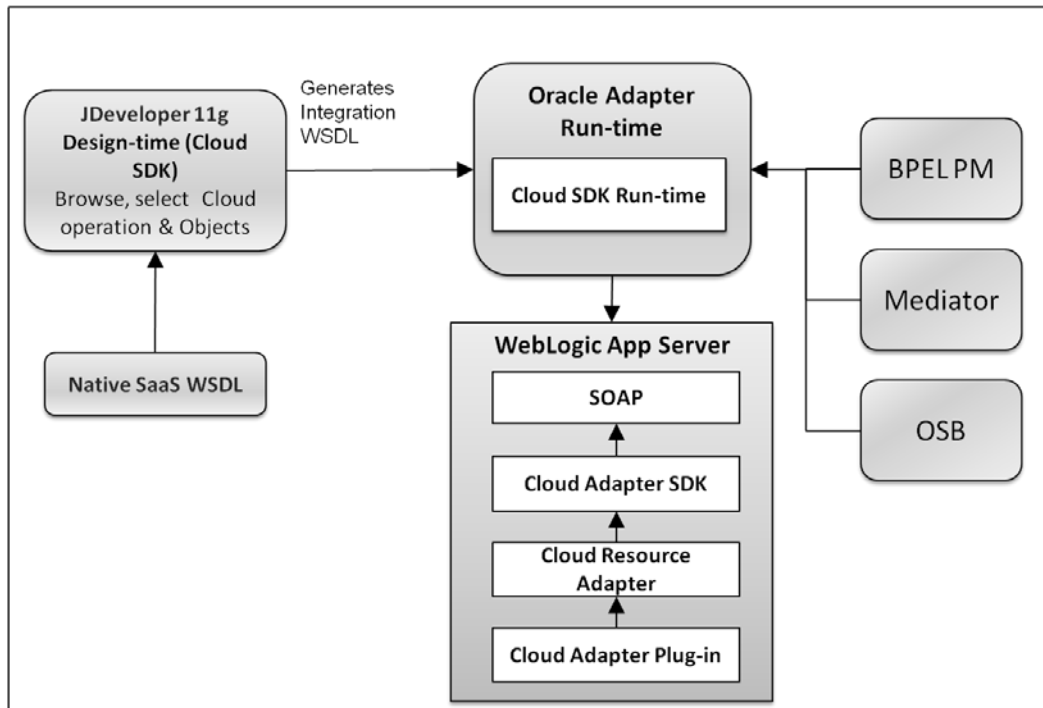
Oracle Cloud Adapter framework and SDK are the new offerings provided by Oracle in Oracle SOA Suite. [Figure 1-1](#) depicts the architecture of Oracle Cloud Framework. The Oracle Cloud Framework has two main components:

**Design-time:** Oracle Cloud Adapters are configured at design-time via the Adapter Configuration Wizard in JDeveloper. The Wizard leverages the underlying Cloud SDK to

facilitate browsing of cloud application metadata and generation of project artifacts to be used at runtime.

**Run-time:** It includes Oracle run-time cloud SDK which helps in creation of cloud application (e.g. Salesforce.com) adapter run-time plug-in. Oracle WebLogic server is having Cloud Framework running, supported by Oracle Cloud Run-time SDK, which is a backbone of all cloud adapters. Cloud Framework uses one common JNDI name which is being referred by all cloud adapters.

**Figure 1-1 Architecture of Oracle Cloud Adapter**



### 1.1.1 Architecture of Oracle Cloud Adapter for Salesforce.com

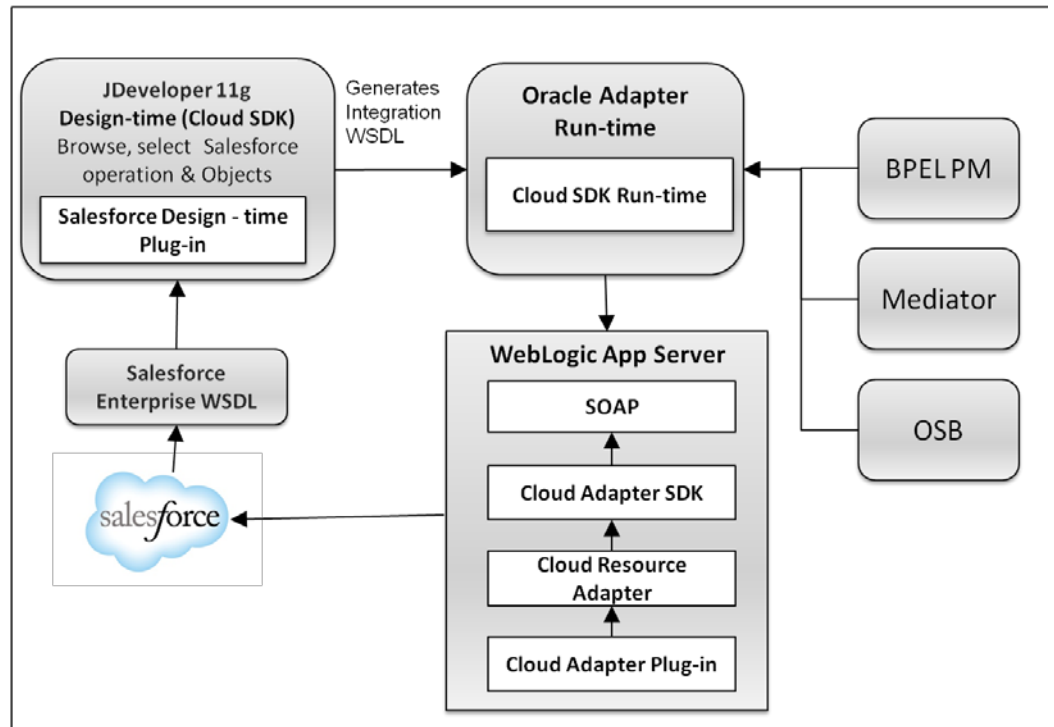
The Oracle Cloud Adapter for Salesforce.com was built using the Oracle Cloud Adapter Framework.

**Design-time:** The Salesforce.com Adapter is configured using the Adapter Configuration Wizard within JDeveloper. User can drag and drop the adapter from the component palette to the External References swimlane to start configuring the adapter. The Wizard enables the user to graphically browse and select Business Objects and Operations of interest for integration.

**Run-time:** The Runtime component of the Salesforce adapter implements the Cloud Runtime SDK to interact with Salesforce.com Enterprise WSDL SOAP APIs.

Figure 1-2 shows the Architecture of Oracle Cloud Adapter for Salesforce.com.

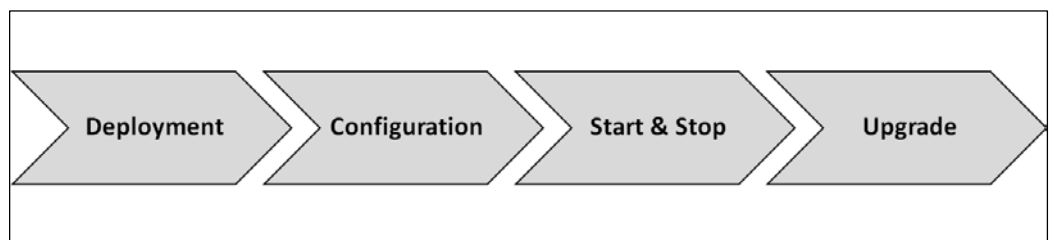
**Figure 1-2 Architecture of Oracle Cloud Adapter for Salesforce.com**



## 1.2 Lifecycle

In general, the lifecycle of an Oracle Cloud Adapter for Salesforce.com instance, includes the following four stages, as shown in Figure 1-3.

**Figure 1-3 lifecycle of Oracle Cloud Adapter for Salesforce.com**



**Deployment:** Oracle Cloud Adapter for Salesforce.com gets installed and deployed as per the instructions provided in the section “Deployment of Oracle Cloud Adapter for Salesforce.com”

**Configuration:** Oracle Cloud Adapter for Salesforce.com installation and deployment happens with a default configuration provided by Oracle. If you want to change design-time configuration files, refer to the section “

Design-Time: Using Oracle Cloud Adapter for Salesforce.com Configuration Wizard”.

**Start and Stop of Adapter:** Since Oracle Cloud Adapters architecture is different from JCA Adapters, the deployment section of WebLogic console does not show cloud adapters. The Cloud Adapter instances are stopped when the WebLogic server is shutdown and similarly the instances are started when WebLogic server is booted.

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**Upgrade:** Oracle will release the latest version of Oracle Cloud Adapter for Salesforce.com in the form of OPatch or with new versions of the Oracle SOA Suite. Oracle Cloud Adapter for Salesforce.com can be upgraded without impacting current functionalities. Future upgrades of Oracle Cloud Adapter for Salesforce.com will also have backward compatibility, so that the existing composites do not become obsolete in the upgraded environment.

# Part II

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## Oracle Cloud Adapter for Salesforce.com

This part provides an overview of the Oracle Cloud Adapter for Salesforce.com. It contains the following chapters:

- [Oracle Cloud Adapter for Salesforce.com](#)
- [Getting Started](#)
- [Oracle Cloud Adapter for Salesforce.com - Supported Features](#)
- [Design-Time: Using Oracle Cloud Adapter for Salesforce.com Configuration Wizard](#)
- [Integration with Different Service Components \(BPEL/Mediator\) in Oracle SOA Suite](#)
- [Configuring Outbound Processing Using Oracle Service Bus](#)
- [Configuring the Oracle Cloud Adapter for Salesforce.com on Oracle WebLogic Server](#)
- [Troubleshooting and Error Messages](#)
- [Oracle Cloud Adapter for Salesforce.com Use Cases](#)

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# Oracle Cloud Adapter for Salesforce.com

The Oracle Cloud Adapter for Salesforce.com enables integration to Salesforce CRM using Oracle SOA Suite and BPM.

This chapter contains the following topics:

- [Section 1.1, "Overview"](#)
- [Section 1.2, "Supported Versions and Platforms"](#)

## 1.1 Overview

Oracle Cloud Adapter for Salesforce.com is a key component within Oracle Fusion Middleware that enables Integration of On-Premise and SaaS applications with Enterprise, Unlimited or Developer Editions of Salesforce.com

### 1.1.1 Functional Overview

The Oracle Cloud Adapter for Salesforce.com allows seamless connection of different systems to Salesforce.com. It uses the Oracle SOA Suite to communicate with Salesforce.com leveraging the SOAP API of Salesforce and supports all the major operations of SOAP API for standard as well as custom objects. The Salesforce.com WSDLs are polymorphic, for instance, the element sObject can refer to a plethora of objects, say account, contact, lead, etc. The support for this polymorphic behavior is limited in other options available in the market to integrate with Salesforce.com. The Oracle Cloud Adapter for Salesforce.com provides extensive support for this polymorphic behavior of Salesforce.com WSDLs through a simplified user interface. It enables you to define the operation you wish to perform in your API call and the object you wish to modify with this call. The integration WSDL that is generated is not polymorphic and contains the selected operation and object. The Oracle Cloud Adapter for Salesforce.com also provides a market-leading session management capability.

The adapter is compatible with the last six versions of Salesforce.com as described in section Salesforce.com "Supported Versions".

The Oracle Cloud Adapter for Salesforce.com is based on the Cloud Adapter Framework. The Cloud Framework relies on an underlying JCA framework which uses a common JNDI for all cloud adapters in Oracle SOA Suite 11g. The operations to be performed (CREATE, UPDATE, DELETE, etc.) are modeled using the design-time wizard. (For more information, refer to the section “

Design-Time: Using Oracle Cloud Adapter for Salesforce.com Configuration Wizard”). The inputs and outputs of the Oracle Cloud Adapter for Salesforce.com are XML; this allows the Oracle Cloud Adapter for Salesforce.com to be plugged into Oracle Fusion Middleware and enable the use of other SOA tools for XML transformations and assignments.

To connect to Salesforce.com, there are certain prerequisites:

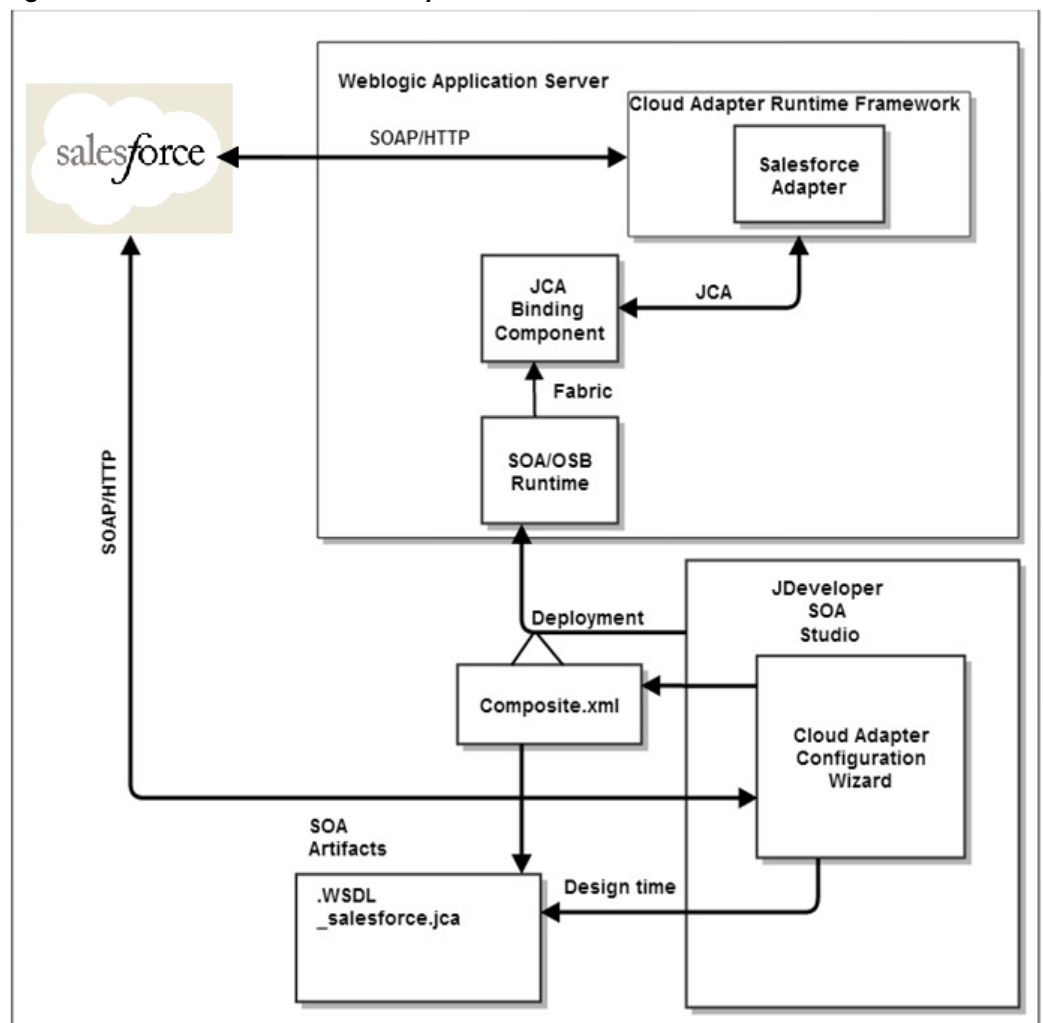
- Enterprise WSDL. For more information, refer to the section “A.1 Generating the Enterprise WSDL”
- Valid Salesforce.com credentials. For more information, refer to the section “Oracle Cloud Adapter for Salesforce.com Connection Parameters”.
- Client certificates. For more information, refer to the section “Importing Salesforce.com Certificate into Client/Server”.

The Oracle Cloud Adapter for Salesforce.com can be used at present, in an SOA/OSB/BPM process as described in section “Designing a Composite for Service Integration”.

## 1.1.2 Design Overview

This section gives an overview about the design of Oracle Cloud Adapter for Salesforce.com. [Figure 1-1](#) shows how the Oracle Cloud Adapter for Salesforce.com interacts with the various design-time and deployment artifacts.

**Figure 1-1 How the Oracle Cloud Adapter for Salesforce.com Works**



Description of [Figure 1-1](#) How the Oracle Cloud Adapter for Salesforce.com works.

- The Oracle Cloud Adapter for Salesforce.com is an adapter which has been built using the Oracle cloud SDK. For more information on deployment, refer to the section “Deployment of Oracle Cloud Adapter for Salesforce.com”.
- The Oracle Cloud Adapter for Salesforce.com can have multiple adapter instances; an adapter instance is basically a configured Oracle Cloud Adapter for Salesforce.com, which can connect with Salesforce.com and invoke the Salesforce Cloud operation which has been selected by the user during the configuration. Each adapter instance has its own artifacts i.e. Integration WSDL and JCA file.
- Because each adapter instance points to a single Salesforce operation, there is a one-to-one correspondence from adapter instances to Salesforce.com cloud operation. To see the list of supported operation, refer to the section “Supported SOAP API Operations”.
- The adapter instances are part of the SOA composites. Each time the adapter wizard is run, it creates one instance of the Cloud Adapter. A Cloud Adapter instance consists of a jca file, a WSDL, and a reference element added to the composite.xml.

For more information, refer to the section “Oracle Cloud Adapter for Salesforce.com Walkthrough”.

- The artifacts generated in the above steps are used by the Oracle Cloud Adapter for Salesforce.com which is part of the Cloud Adapter Run-time framework for processing the request and response from Salesforce.com.

Table 1-1 shows the Adapter Configuration Wizard Generated SOA Composite Adapter Artifacts.

Table 1-1 Adapter Configuration Wizard Generated SOA Composite Adapter Artifacts

File	Description
<serviceName>.wsdl 1	The Oracle Cloud Adapter for Salesforce.com generates this non-polymorphic integration WSDL for seamless integration to Salesforce.com. An abstract WSDL that defines, the name of operations and objects selected along with the request and response structures. Unlike the Enterprise WSDL available from Salesforce.com, it is not polymorphic and is therefore much more integration-friendly.
<serviceName>_salesforce.jca	The JCA file contains the internal implementation details used by the adapter during run-time. It contains the different interaction and connection properties used by the adapter. The operations describe the action that needs to be taken against the end point, such as Create, Update, etc. The contents of the file are determined by choices made while running the Adapter Configuration Wizard.

## 1.2 Supported Versions and Platforms

This section provides an overview of the different versions and platforms of Salesforce.com as well as of different operating systems supported by the Oracle Cloud Adapter for Salesforce.com.



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## 1.2.1 Salesforce.com

### 1.2.1.1 Supported Versions

The Oracle Cloud Adapter for Salesforce.com supports the previous six versions of Salesforce.com starting from the current version. The list of supported Salesforce.com Editions is given below:

- v24
- v25
- v26
- v27
- v28
- v29

### 1.2.1.2 Supported WSDLs

A Web Service Description Language (WSDL) file is required to access the Salesforce.com Web Service. It defines the available web service. It is used by the development platform to generate the API required to access Salesforce.com web service. The WSDL can be generated directly from Salesforce.com UI if one has access to the download page, or it can be requested from the organization's Salesforce administrator. Web Service Description Language (WSDL) contains all the relevant information required to invoke a web service. It is extensible and allows the description of endpoints and their messages irrespective of the network protocols and message formats. Oracle Cloud Adapter for Salesforce.com supports integration with Salesforce.com via the Enterprise WSDL.

Generate the most-recent WSDL for the organization by clicking on Setup>Develop>API. For steps on how to generate the Enterprise WSDL for your Salesforce.com organization, see section "A.1 Generating the Enterprise WSDL".

- **Enterprise WSDL** – Most enterprise users use this API to develop client applications for their organization. It is a strongly typed representation of the organization's data. It contains the information about data types, schema, and fields of the development environment. This allows for a tight integration between the Salesforce.com Web service and the WSDL. The Enterprise WSDL is object dependent, i.e. if custom objects or custom fields are created in the organization's Salesforce configuration, it changes. The Enterprise WSDL also contains the versions of the installed packages in the organization. This adds an extra step in WSDL generation where the user has to select the versions of managed packages.

When generating the enterprise WSDL, keep in mind the following scenarios:

- Addition of custom objects.
- Modification of custom objects.
- Addition of custom fields.
- Modification of custom fields.
- Changes/updates to installed packages.

For all the above-mentioned scenarios, the WSDL file needs to be regenerated to permit access to these changes. Also, for any change in the installed packages, the WSDL needs

to be regenerated with the specific package version. The new WSDL will have the objects and fields of only the packages selected during generation.

### **1.2.1.3 Supported API**

#### **SOAP API**

To meet the needs of the complex business processes that an organization may need to orchestrate, Salesforce.com provides a number of ways for advanced administrators and developers to implement different functionalities. SOAP API is one such way.

SOAP API can be used to fetch and manipulate different records of standard as well as custom objects in Salesforce.com through operations like create, update, delete, query, etc. It supports all languages that support Web Services.

The organization must use Enterprise Edition, Unlimited Edition, or Developer Edition to be able to use SOAP API. An existing Salesforce.com customer can upgrade to either Enterprise or Unlimited Edition by contacting their account representative.

### **1.2.1.4 Support for Outbound**

The Oracle SOA Suite Oracle Cloud Adapter for Salesforce.com does not support Salesforce making outbound synchronous calls to SOA Suite, that scenario must be implemented using the standard Web Service Binding in SOA Suite. It will be supported in the adapter in a future release. Automatic triggering of SOA Composite based services upon occurrence of SFDC events can be done by registering SOA Composite services end points manually within SFDC.

## **1.2.2 Oracle SOA versions**

Oracle Cloud Adapter for Salesforce.com is available only in Oracle SOA Suite 11g (11.1.1.7.0), alternatively also referred to in this document as Oracle SOA Suite 11g PS6.

This section provides a quick-start guide to enable the use of Oracle Cloud Adapter for Salesforce.com. This chapter explains the basic steps the user must follow to ensure that the Oracle SOA Suite 11g is properly configured for the Oracle Cloud Adapter for Salesforce.com. This chapter also explains the pre-requisites required to enable the Oracle Cloud Adapter for Salesforce.com. You must follow these steps to successfully connect with Salesforce.com and then proceed with implementing your integration. This chapter contains the following topics:

- [Section 2.1, "Oracle Cloud Adapter for Salesforce.com Connection Parameters"](#)
- [Section 2.2, "IP Address Registration and Restrictions"](#)
- [Section 2.3, "Salesforce.com Permissions"](#)
- [Section 2.4, "Importing Salesforce.com Certificate into Client/Server"](#)
- [Section 2.5, "Enabling Oracle Cloud Adapter for Salesforce.com in Design-Time and Run-Time"](#)
- [Section 2.6, "Import the WSDL File into Your Development Platform"](#)

## 2.1 Oracle Cloud Adapter for Salesforce.com Connection Parameters

The Oracle Cloud Adapter for Salesforce.com requires the user's Salesforce.com login credentials to successfully integrate with Salesforce.com.

The required connection parameters are:

1. Username (in the form of an e-mail address).
2. Password + Security token.
3. CSF (Credential Store Framework) key.

Let us first begin with the login credentials of the user on Salesforce.com

### 2.1.1 User Name

Salesforce.com provides every user in an organization with a unique username. This username is in the form of an e-mail address. It could either be the same as the registered e-mail address of the user or some other username but in an e-mail format.

For Example, if you have the registered e-mail id as *john.doe@oracle.com*, your username for Salesforce.com can be *john.doe@oracle.com* or you can choose another username in the form of an e-mail address like *john.doe@salesforce.com*

## 2.1.2 Password

The design of Salesforce.com APIs is such that the security token generated at the time of password reset is required to be appended at the end of the password. For example, if the security token automatically generated by Salesforce.com is SSSSSSSSSSS and the password is “password”, then the user is required to enter “password SSSSSSSSSSS” to log in.

The security token can be obtained by changing the password or resetting the security token through the Salesforce.com UI. The security token is sent by mail to the registered e-mail address of the user with Salesforce.com for that particular organization. This token is valid until the user resets the security token for his/her account or changes the password.

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**Note:** In case the user generates a new security token, then all the existing composites using the old security token in their passwords will need to be updated.

---

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## 2.1.3 CSF Key

The Adapter uses the Credential Store Framework to retrieve the username and password required for Salesforce.com authentication. This key identifies a user’s Salesforce.com login credentials during design-time and has to be configured as exactly the same in Enterprise Manager on WebLogic Server under the CSF Map name “SOA” (Case sensitive).

For steps on how to configure CSF key in WebLogic Server, refer to the section “A.2 CSF Key in Enterprise Manager”

## 2.1.4 Downloaded Enterprise WSDL

A copy of the Enterprise WSDL of your Salesforce.com organization is needed for successful connection of the Oracle Cloud Adapter for Salesforce.com to Salesforce.com. To view steps on how to generate the enterprise WSDL, refer to the section “A.1 Generating the Enterprise WSDL”.

## 2.2 IP Address Registration and Restrictions

When a user tries to access Salesforce.com via a new IP address or machine, Salesforce.com requires a verification code to be entered for the user. This code is mailed to the user’s registered e-mail address. To circumvent this login challenge, a list of IP address ranges can be set for all users from which they can always log in without facing such issues.

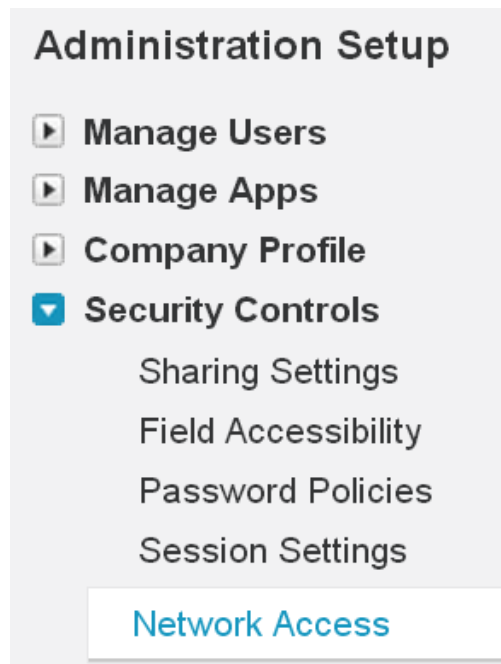
### Restricting Login IP Ranges for the Organization

A list of IP addresses can be specified in Salesforce.com to protect the organization’s data and from these addresses, the users can always log in without receiving a login challenge:

To register the list of IP addresses, follow the steps given below:

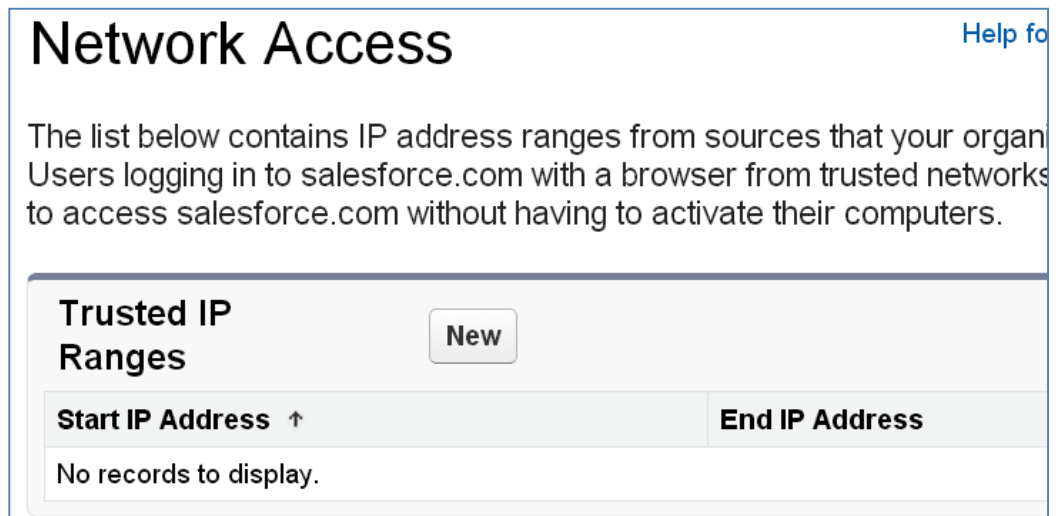
1. Log in to the salesforce.com using a valid user name and password.
2. Click on **User Menu** for user name, and then click on **Setup**.
3. Under **Administration Setup**, Expend **Security Controls** and click on **Network Access**, as shown in [Figure 2-1](#).

Figure 2-1 Setup Window



4. Network Access page is displayed, as shown in Figure 2-2.

Figure 2-2 Network Access Page



5. Click New, the Trusted IP Range Edit page is displayed, as shown in Figure 2-3.

Figure 2-3 Trusted IP Range Edit Page

Network Access [Help for this Page](#) ?

## Trusted IP Range Edit

Enter the range of valid IP addresses from which user logins are trusted. Users logging in from trusted IP addresses are not asked to activate their computers and may use their user password instead of a security token to log in to the API or a desktop client such as Connect for Outlook, Connect Offline, Connect for Office, Connect for Lotus Notes, or the Data Loader.

**Please specify IP range** I = Required Information

**Start IP Address**  **End IP Address**

6. Enter a valid IP address in the **Start IP Address** field and a higher IP address in the **End IP Address** field.

The range of allowed IP addresses from which users can log in is defined by the start and end addresses. To allow logins from only one address, the administrator can enter that particular address. For example, to allow logins from only 125.12.3.0, enter 125.12.3.0 as both the start and end addresses. The start and end IP addresses in an IPv4 range must include no more than 33,554,432 addresses ( $2^{25}$ , a /7 CIDR block). Here are some examples of valid ranges:

- 0.0.0.0 to 1.255.255.255
- 132.0.0.0 to 132.255.255.255
- 132.0.0.0 to 133.255.255.255

However, ranges like 0.0.0.0 to 2.255.255.255 or 132.0.0.0 to 134.0.0.0 are too large. The start and end IP addresses in an IPv6 range must include no more than 79,228,162,514,264,337,593,543,950,336 addresses ( $2^{96}$ , a /32 CIDR block). For example, the following range is valid: 2001:8000:: to 2001:8000:ffff:ffff:ffff:ffff:ffff:ffff. However, ranges like :: to ffff:ffff:ffff:ffff:ffff:ffff:ffff:ffff or 2001:8000:: to 2001:8001:: are too large.

7. Click **Save**.

When users log in to Salesforce.com via the API, Salesforce.com confirms that the login is authorized as follows:

1. Salesforce.com checks whether the user's profile has login hour restrictions. If login hour restrictions are specified for the user's profile, any login outside the specified hours is denied.
2. Salesforce.com then checks whether the user's profile has IP address restrictions. If IP address restrictions are defined for the user's profile, any login from an undesignated IP address is denied, and any login from a specified IP address is allowed.
3. If profile-based IP address restrictions are not set, Salesforce.com checks whether the user is logging in from an IP address they have not used to access Salesforce.com before:

- 
- If the user's login is from an IP address in your organization's trusted IP address list, the login is allowed.
  - If the user's login is not from a trusted IP address the login is blocked.

Whenever a login is blocked or returns an API login fault, Salesforce.com must verify the user's identity.

For access via the API or a client, the user must add their security token to the end of their password in order to log in.

## 2.3 Salesforce.com Permissions

The Cloud Adapter for Salesforce.com is based on the SOAP API of Salesforce.com. For the users to successfully make calls for different operations (create, update, deleted, query, etc.) they must have the requisite permissions for performing these operations on specific objects. This section provides an overview of the permissions the user must have to make the following calls:

- **Create:** You must have permission to create the particular object that is selected during design time. For example, if you are trying to create an account, you must have the permission to create new accounts.
- **Retrieve:** If you are trying to fetch the records of a certain object, you must have at least the read permission for that object. If you are trying to fetch a record of the Campaign object, you must have the permission to access Campaigns in Salesforce.com.
- **Update:** You must have permission to update the particular object that is selected during the design-time. For example, if you are trying to update an account, you must have the permission to change the account records.
- **Delete:** You must have the permission to delete the records of the object selected during the run-time. For example, if you have selected Lead object during design time, you must have the permission to delete Leads.
- **Upsert:** A user trying to use the upsert operation must have both create and update privileges for the said object to successfully make the upsert call.
- **ConvertLead:** A user trying to convert a lead to account and/or opportunity must have read and write permissions for the aforementioned objects.
- **Merge:** The merge operation works only on Account, Lead, and Contact objects. You must have full access to these objects.
- **Query:** This operation can be used to fetch records for several objects. To be able to successfully fetch these records you must have the permission to access these objects and their fields.
- **Search:** This operation is used to search records in the Salesforce.com organization and only the objects to which the user performing the operation has access to can be fetched. For instance, if you do not have access to pricebooks, the records from pricebook that match the search string will not be fetched.

## 2.4 Importing Salesforce.com Certificate into Client/Server

This section provides an overview of how to generate and import the Salesforce.com certificate for your organization into your client/server. The Oracle Cloud Adapter for Salesforce.com uses the certificate generated by Salesforce.com to establish a two-way SSL

authentication. This enhances the security as the target of SOAP calls made by the Oracle Cloud Adapter for Salesforce.com receives the certificate and can use it to authenticate the request against its keystore.

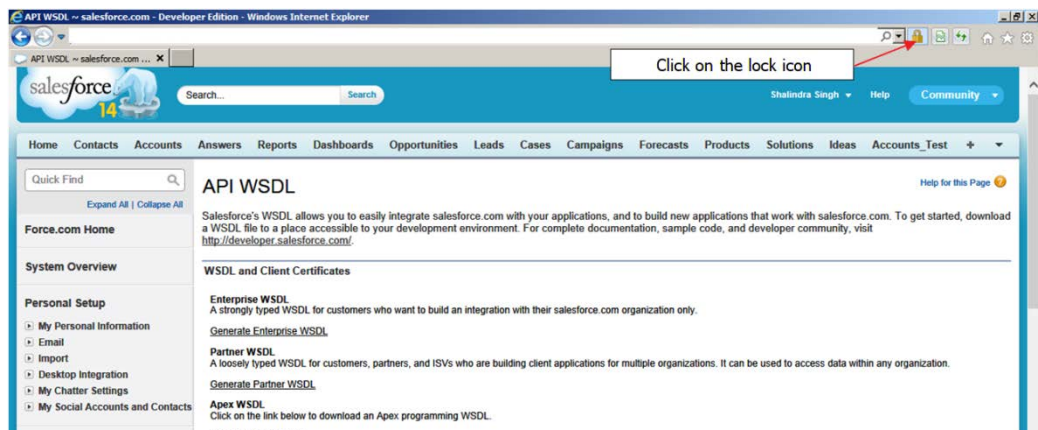
## 2.4.1 Generating Salesforce.com Certificate

The Salesforce.com Client certificate has to be downloaded from the Salesforce.com application user interface. This certificate has to be imported into the client server for successful handshaking with Salesforce.com. The Oracle Cloud Adapter for Salesforce.com uses two-way SSL when interacting with Salesforce.com and hence requires this certificate. On the WebLogic server, these certificates are required to be imported.

To download the certificate, use this procedure:

1. Log in to the salesforce.com using a valid user name and password.
2. Click on **User** menu for **user name**, and select **Setup**.
3. Under **App Setup**, Expand **Develop** and click on **API** to display the **WSDL download** page, as shown in Figure 2-4.

**Figure 2- 4 API WSDL Download Page**



4. Click on the **lock** icon as indicated in the above Figure 2-4. A small window will pop up. Click on the **view certificates**, as shown in Figure 2-5.

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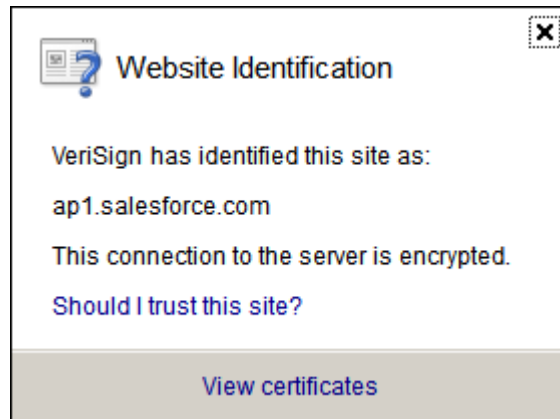
**Note:** Here, internet explorer (version 10) is used for demonstration. Experience may differ if you will be using other browser or other version of internet explorer. But idea here is to click on security lock to fetch the certificate information.

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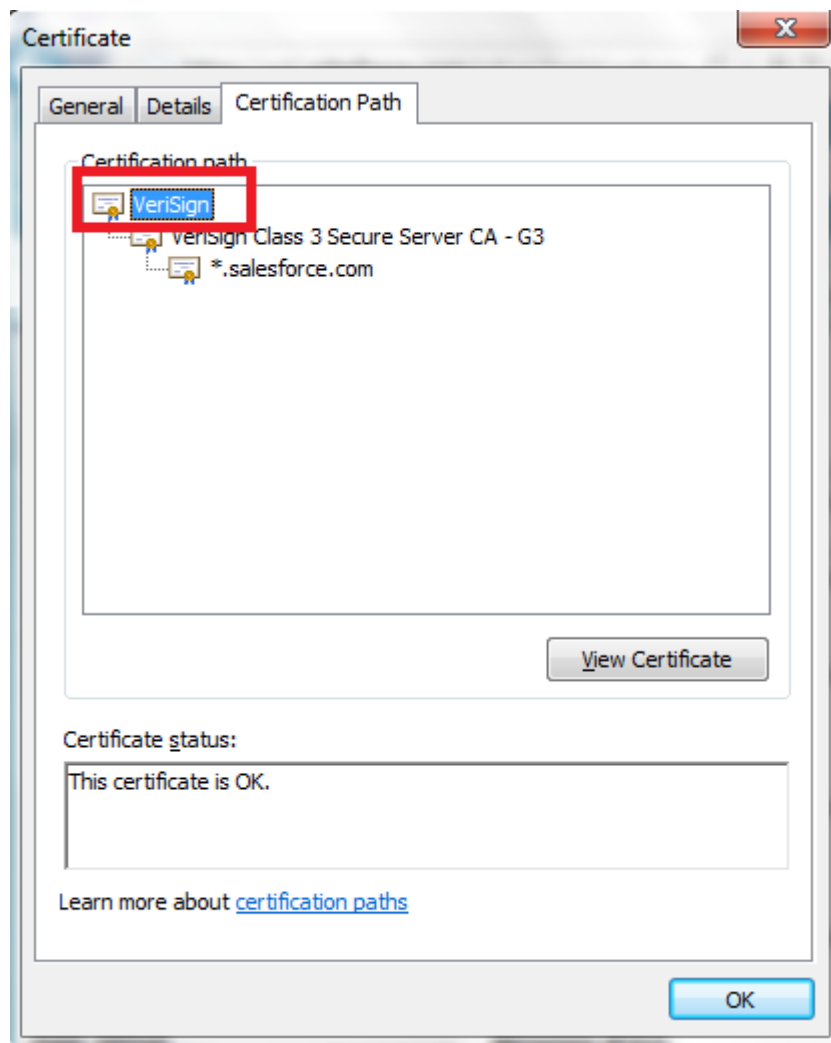


Figure 2-5 View Certificates



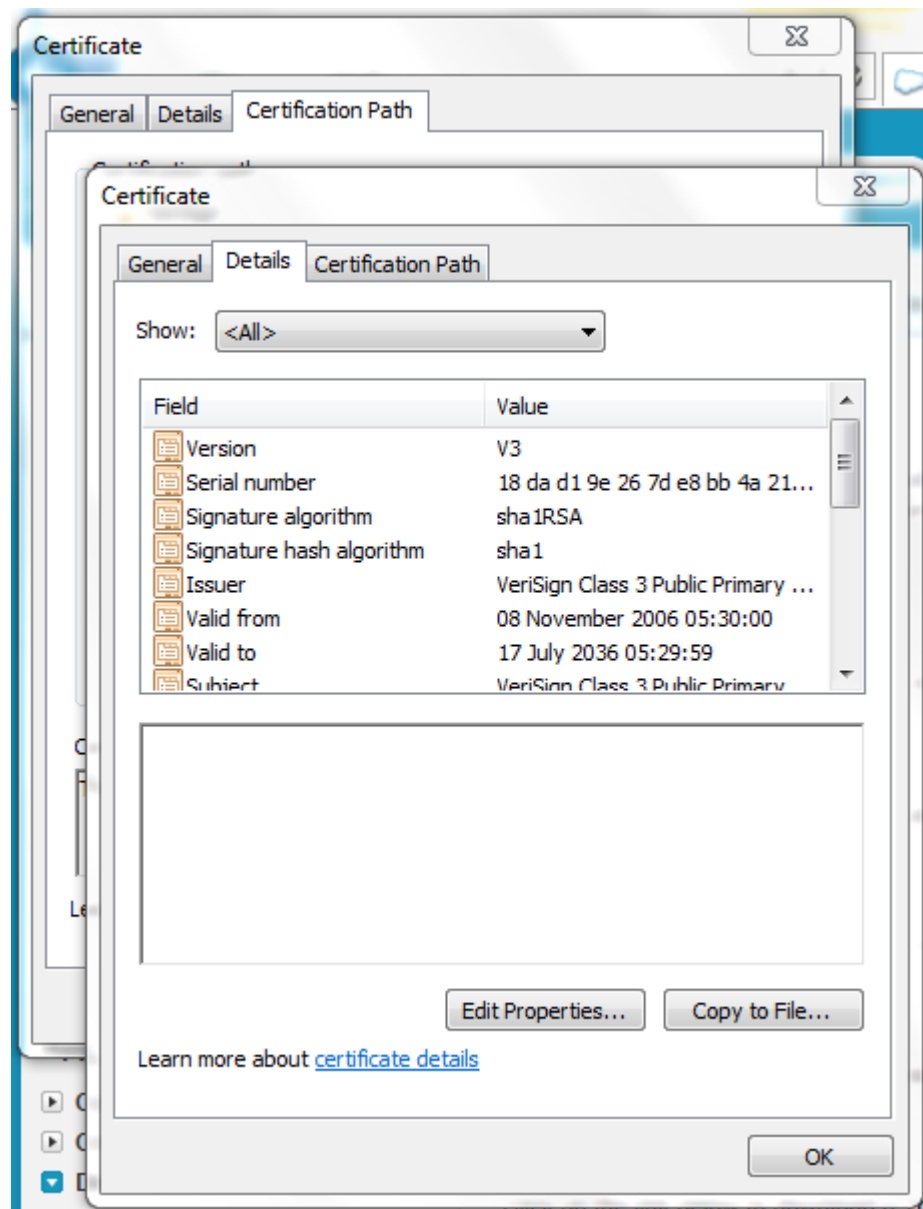
5. After clicking on the view certificates another window pops up providing the details of the certificate. Open the **Certification Path** tab and select **VeriSign**, as shown in Figure 2-6. The **View Certificate** button would be enabled, click the same to view the certificate details.

Figure2- 6 Selecting Certification Path



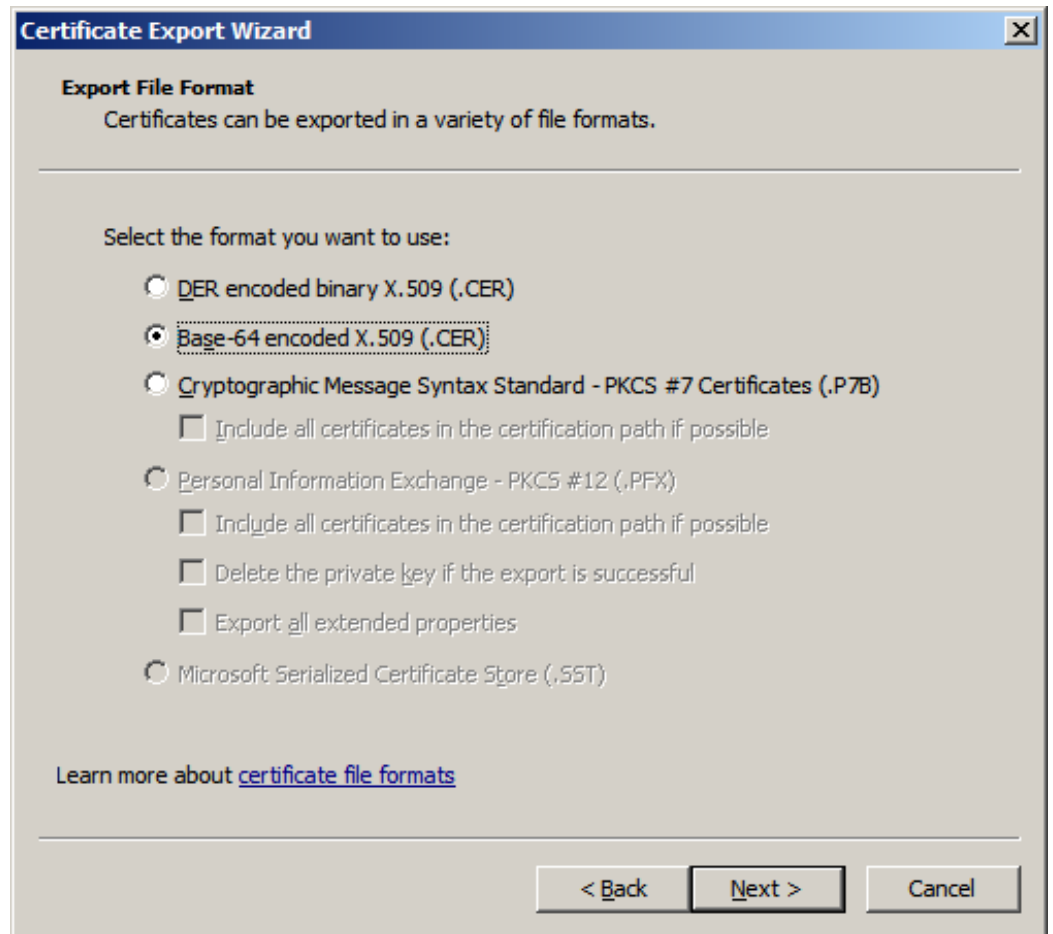
6. A new page opens above the existing page, open the **Details** tab and click on **Copy to File** button, as shown in Figure 2-7.

Figure2-7 Details Tab



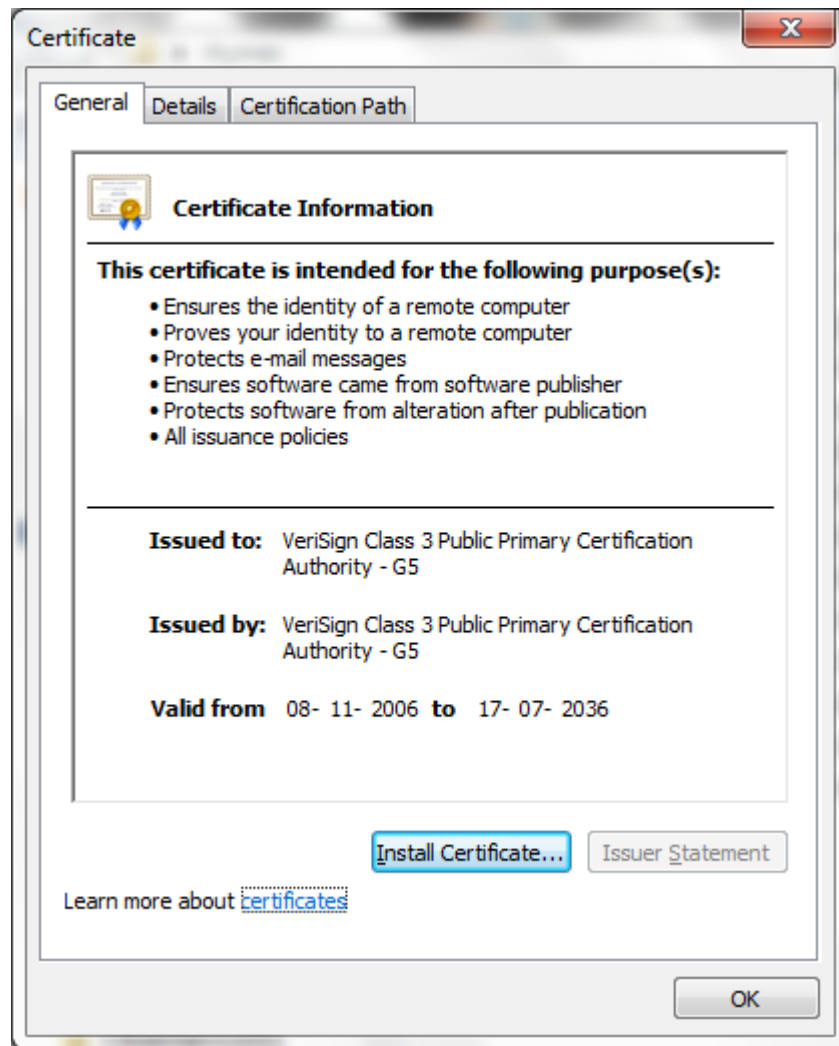
7. Now, Certificate Export wizard opens. Click on next button and select **Base-64 encoded X.509 (.CER)** option, as shown [Figure 2-8](#).

Figure2- 8 Certificate Export Wizard



8. Click **Next** and browse to the location where you want to save the certificate. Provide an appropriate name to the certificate file and save it.
9. Double-click and open the Saved certificate, it should be similar to the screenshot provided below.

Figure 2-9 Certificate Information

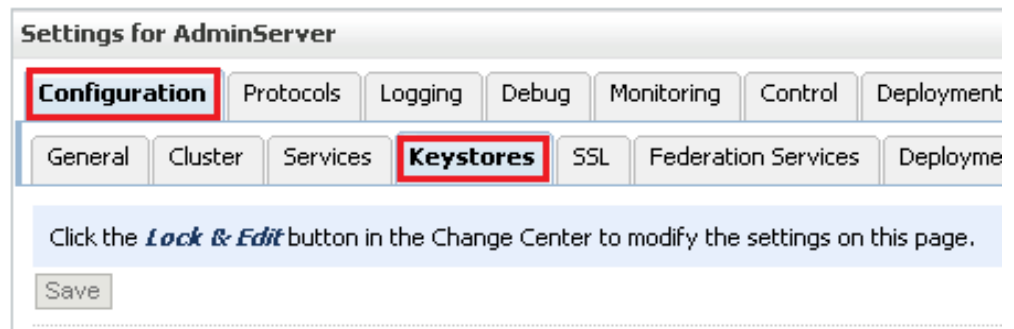


10. Import the downloaded certificate into your application server, and configure your application server to request the client certificate. The application server then checks that the certificate used in the SSL/TLS handshake matches the one you downloaded.

#### 2.4.1.0 Importing Salesforce.com Certificate using Keytool

1. Provide a suitable location on your system to save the certificate authority. You would now mark it as trusted.
2. Save it on a suitable location on your machine.
3. To know the WebLogic server's trust keystore location, login to admin console (<http://url:port/console/>).
4. On the home page, proceed to **Servers** under **Environment** subsection.
5. Select the Admin server out of the list of servers displayed.
6. Proceed to the **Keystores** tab, as shown in Figure 2-10.

Figure 2- 10 Configuration Keystores Tab



7. Under **Keystores** tab, select the **Demo Trust Keystore** path. This is the path where our keystore resides.
8. It would be of the form {Middleware\_Home} \wlserver\_10.3\server\lib. Next, you need to import this certificate from the authority into WebLogic server's trust store.
9. If you are using a window based system. Use a command prompt to navigate to the path mentioned in the above step.
10. At this path run the following keytool command:  

```
keytool -import -trustcacerts -alias SalesForceCA -file  
<Filename with location> -keystore DemoTrust.jks -  
storepass DemoTrustKeyStorePassPhrase
```

For e.g., assuming downloaded certificate is kept at the location as mentioned in the step 8 and name of the certificate is *Salesforce.cer* then keytool command would look like

```
keytool -import -trustcacerts -alias SalesForceCA -file  
Salesforce.cer -keystore DemoTrust.jks -storepass  
DemoTrustKeyStorePassPhrase
```
11. A message **Certificate was added to keystore** is displayed, which confirms the successful import of the certificate.
12. You can verify the same by enlisting all the certificates using the following command:  

```
keytool -list -keystore DemoTrust.jks -storepass  
DemoTrustKeyStorePassPhrase
```
13. Our newly imported certificate appears as part of existing certificates in the keystore, as shown Figure 2-11.

Figure2- 11 Run Command Screen

```
[oracle@JCADEV2 lib]$ keytool -list -keystore DemoTrust.jks
Enter keystore password:

Keystore type: JKS
Keystore provider: SUN

Your keystore contains 7 entries

salesforceca, Mar 13, 2014, trustedCertEntry,
Certificate fingerprint (SHA1): B1:8D:9D:19:56:69:BA:0F:78:29:51:75:66:C2:5F:42:2A:27:71:04
salesforceca1, Mar 13, 2014, trustedCertEntry,
Certificate fingerprint (SHA1): 5D:EB:8F:33:9E:26:4C:19:F6:68:6F:5F:8F:32:B5:4A:4C:46:B4:76
certgenca, Mar 23, 2002, trustedCertEntry,
Certificate fingerprint (SHA1): E2:CB:88:9D:C5:09:F9:0A:AA:0D:3C:F6:75:7B:5F:1D:2B:A1:F7:F0
wlsdemocanew2, Jan 25, 2003, trustedCertEntry,
Certificate fingerprint (SHA1): 4E:FB:1D:2F:58:EA:D4:0C:FC:2A:86:91:2D:43:4F:C1:79:D0:A6:4E
wlsdemocanew1, Jan 25, 2003, trustedCertEntry,
Certificate fingerprint (SHA1): 84:13:A2:63:D6:74:75:3B:25:15:6F:62:8C:18:79:87:62:5B:9A:0C
wls-certgenca, Jan 25, 2003, trustedCertEntry,
Certificate fingerprint (SHA1): F8:5D:49:A4:12:54:78:C7:BA:42:A7:14:3E:06:F5:1E:A0:D4:C6:59
wls-certgenca, Dec 2, 2012, trustedCertEntry,
Certificate fingerprint (SHA1): CA:61:71:5B:64:6B:02:63:C6:FB:83:B1:71:F0:99:D3:54:6A:F7:C8
```

14. Restart the server to bring the modifications made in the previous steps into effect.

## 2.5 Enabling Oracle Cloud Adapter for Salesforce.com in Design-Time and Run-Time

This section provides an overview that enables you to access the Oracle Cloud Adapter for Salesforce.com in both Design-Time and Run-Time.

The Oracle Cloud Adapter for Salesforce.com can be installed for both new and existing customers of Oracle SOA Suite 11g PS6 through OPatch. The Oracle SOA Suite 11g can be patched with the help of OPatch Utility available for JDeveloper and WebLogic Server. For the subsequent releases, a different set of steps need to be followed.

To view the steps required for Design-Time enablement in JDeveloper and WebLogic Server, contact the Oracle support and download the required patch. Refer to the section “Verification of the OPatch Installation” to verify your installation.

The server-side installation of Oracle Cloud Adapter for Salesforce.com is done through OPatch for the current release. To view the steps required to enable the Cloud Adapter for Salesforce.com in the WebLogic Server, refer to the section “Configuring the Oracle Cloud Adapter for Salesforce.com on Oracle WebLogic Server”.

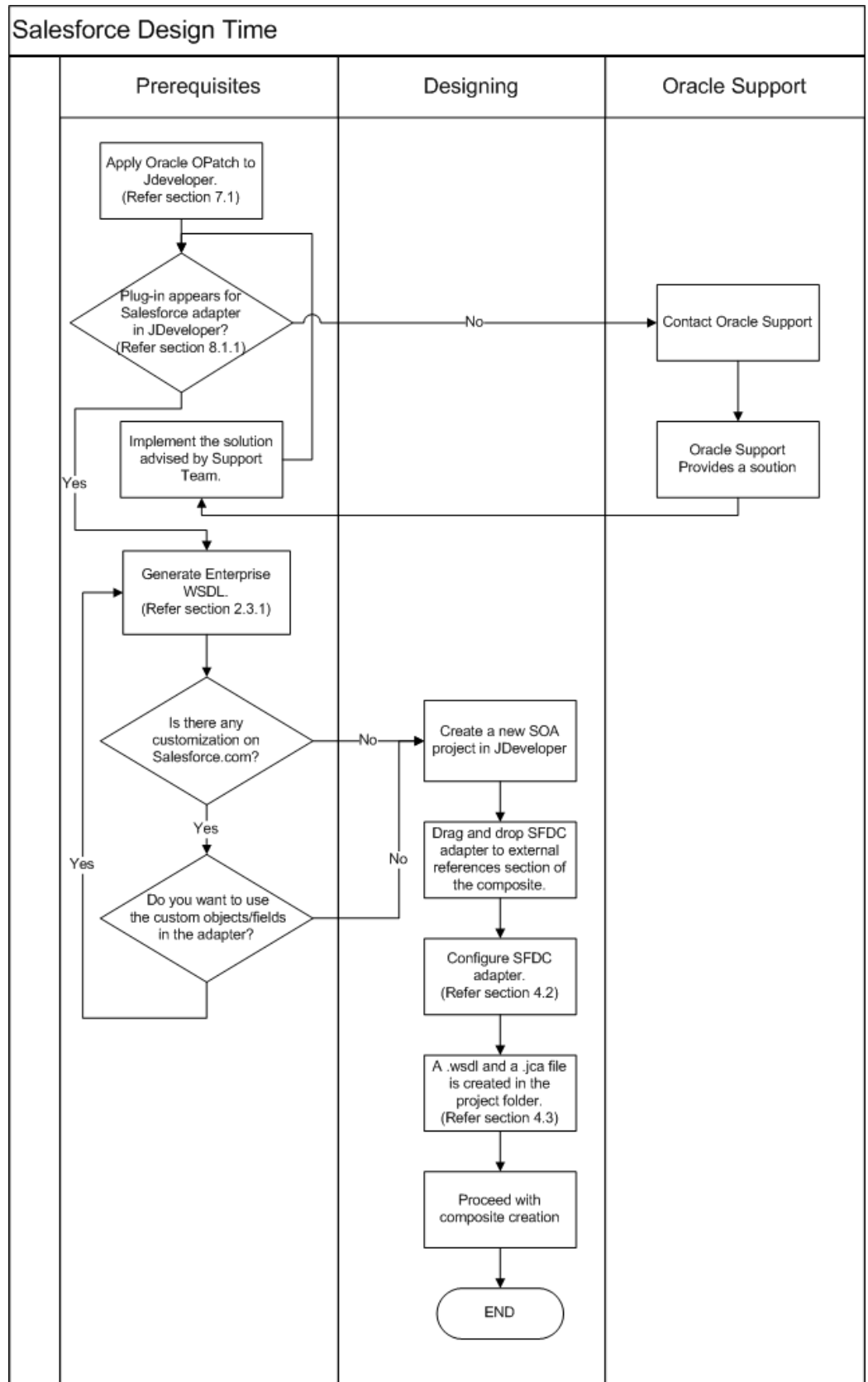
### 2.5.1 What are Design-Time and Run-Time?

The Cloud Adapter for Salesforce.com has two components:

1. **Design-Time** – This is the Adapter Configuration Wizard that allows an easy generation of artifacts that are needed to invoke and consume Web services. It consists six simple configuration windows that create the artifacts needed to communicate with Salesforce.com.

Below flowchart diagram (Figure 2-12) explains the complete design-time lifecycle.

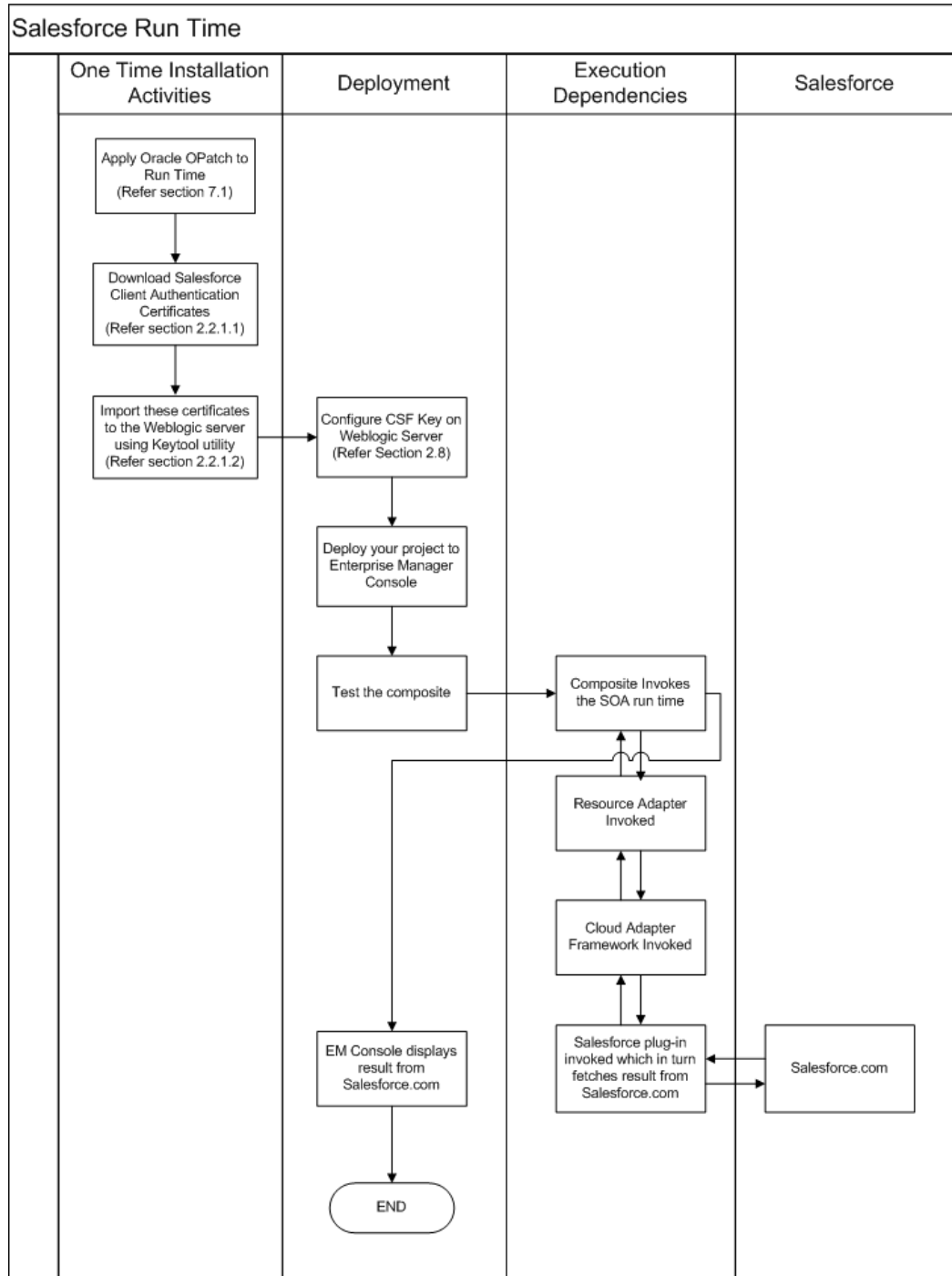
Figure2- 12 Design-Time Lifecycle



- Run-Time** – The run-time part of the adapter is utilized for delivering the information generated during the design-time to the service end point. This is where the actual invocation of Salesforce.com Web Service happens.

Below flowchart diagram (Figure 2-13) explains the complete run-time lifecycle.

**Figure2- 13 Run-Time Lifecycle**



## 2.6 Import the WSDL File into Your Development Platform

Once you have the WSDL file, it has to be imported into the development platform so that the development environment can generate the necessary objects for use in building client Web



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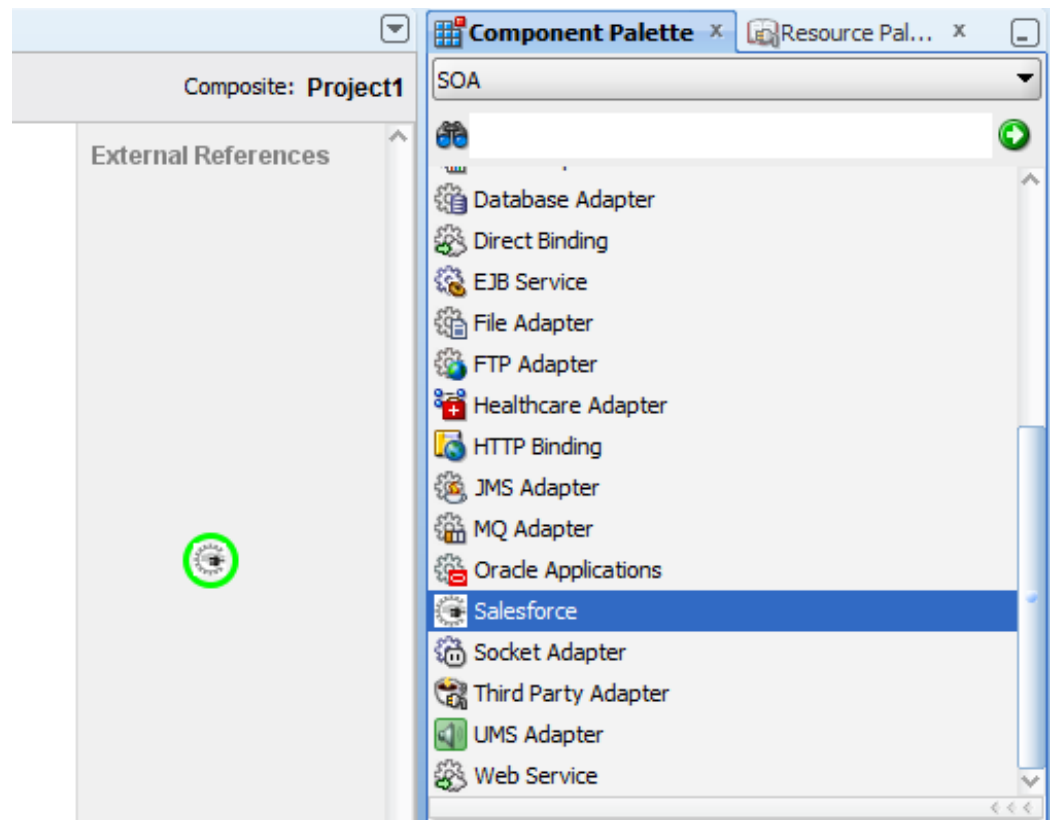
service applications in that environment. This section provides instructions for importing the WSDL into Oracle SOA Suite JDeveloper:

1. Open JDeveloper.
2. Drag and drop the **Salesforce Adapter** component from the Service Adapters pane to the **External References** pane, as shown in Figure 2–14.

OR

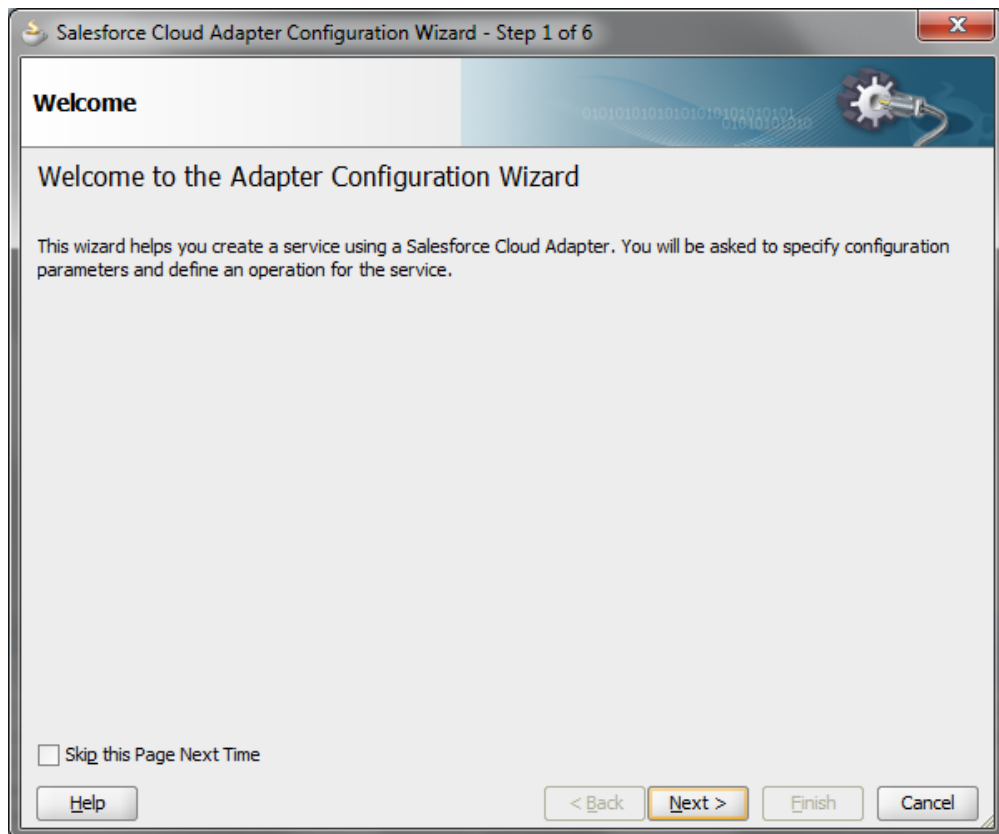
Right-click on the **External References** pane in JDeveloper and click on Salesforce Adapter.

**Figure2- 14** *Salesforce Adapter Component*



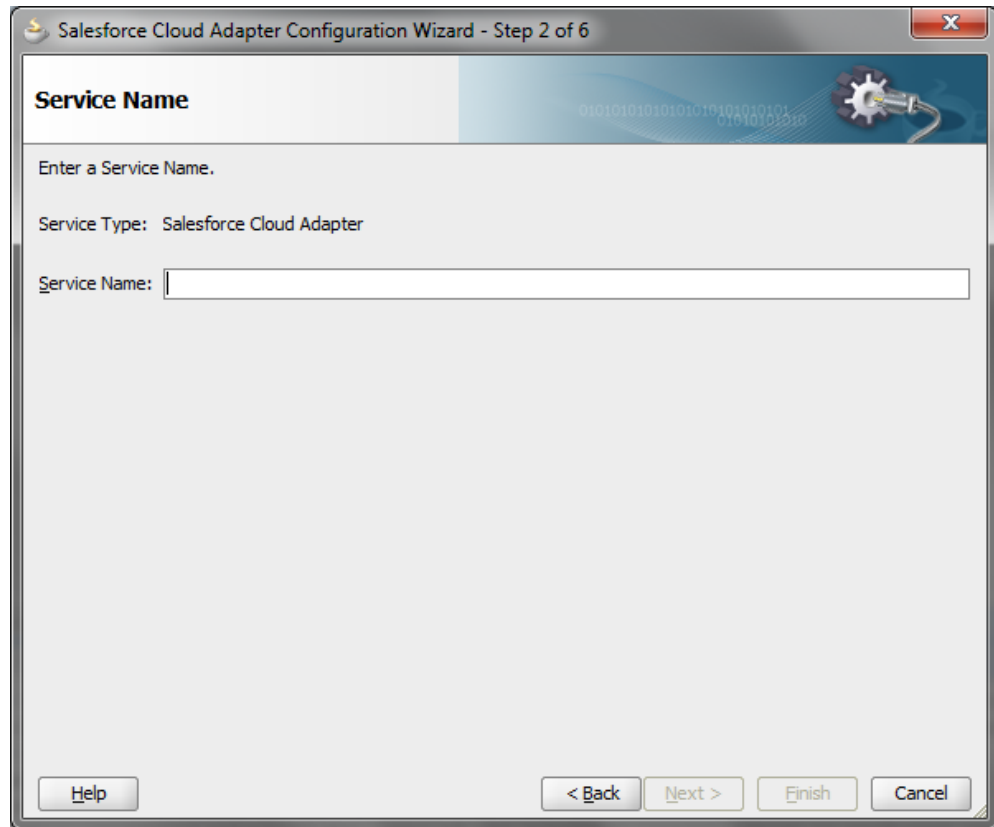
3. The Oracle Cloud Adapter for Salesforce Configuration Wizard dialog is displayed, as shown in Figure 2-15.

**Figure2- 15 Oracle Cloud Adapter for Salesforce Configuration Wizard**



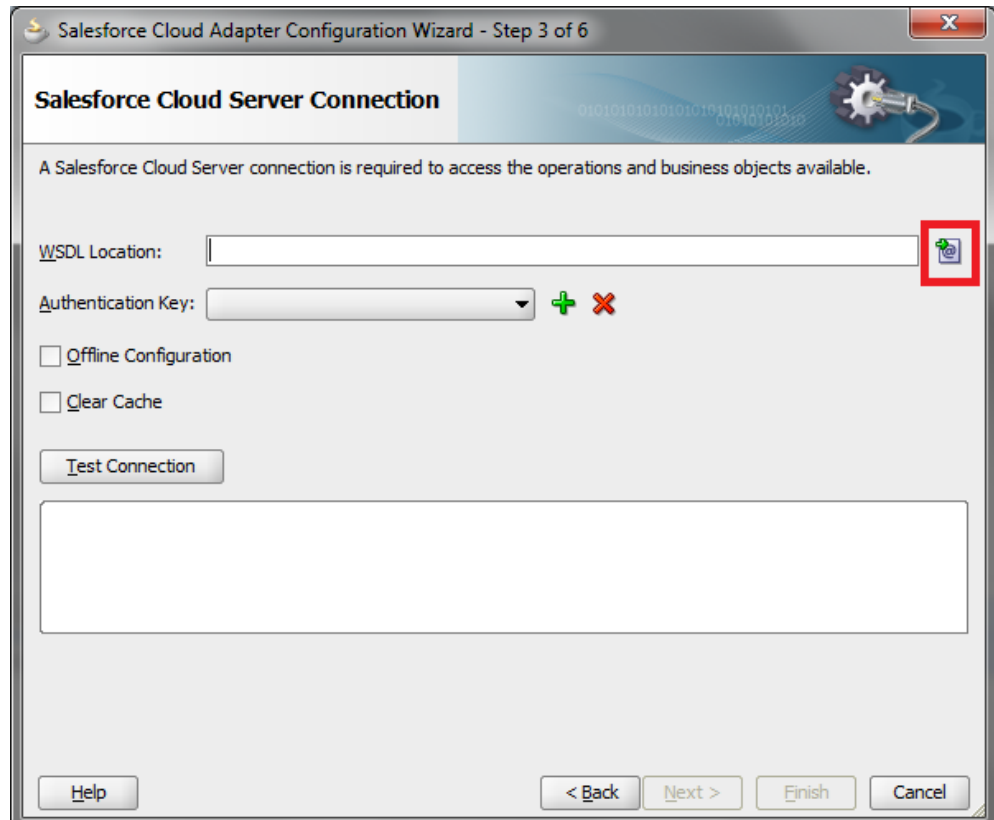
4. Click **Next** to continue.
5. Enter a **Service Name** for the adapter and click **Next**, as shown in Figure 2-16.

Figure2- 16 Service Name Page



6. On the **Server Connection** page, click the **Find existing WSDLs** icon, which is located to the right of the **WSDL Location** field, as shown in Figure 2–17.

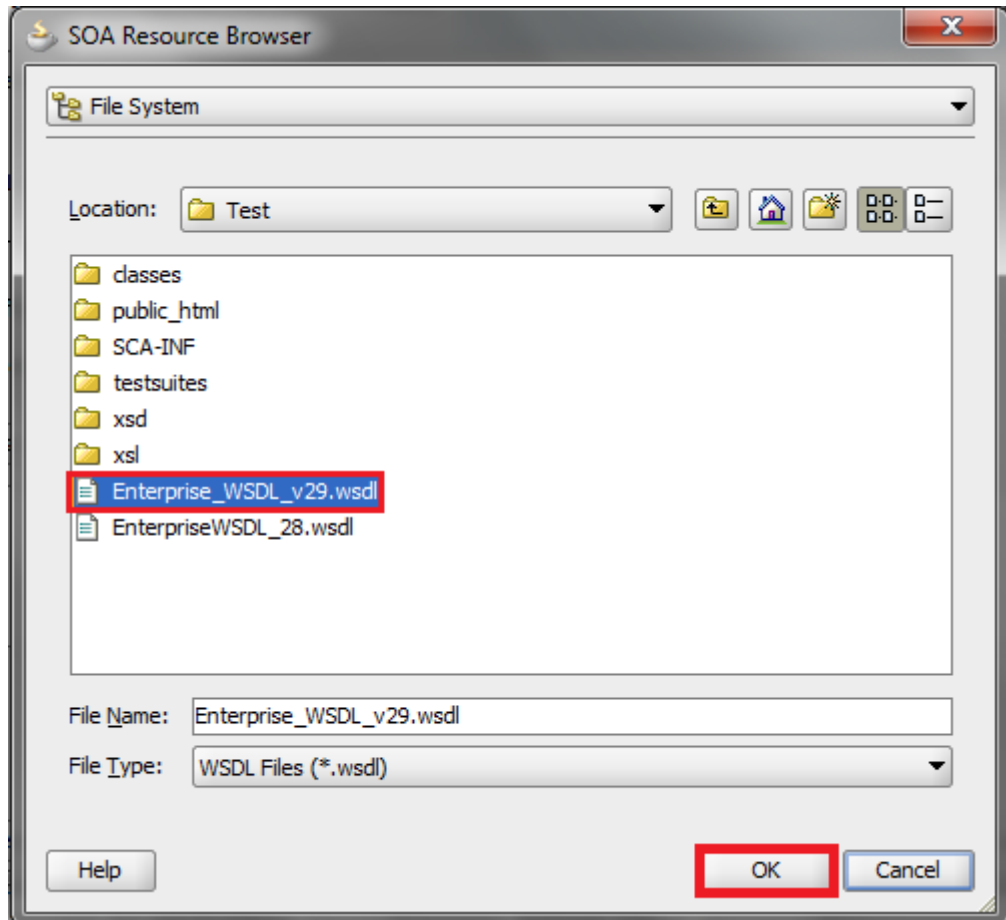
Figure2- 17 Server Connection Page



7. The **SOA Resource Browser** dialog is displayed, browse and select the downloaded Enterprise WSDL either from the file system or resource palette (MDS) and click **OK**. Figure 2–18 shows the file system option.

For a walk-through of MDS, refer to the section “How to use MDS for importing WSDL into JDeveloper”.

**Figure2- 18 SOA Resource Browser**



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# Oracle Cloud Adapter for Salesforce.com - Supported Features

The chapter offers a comprehensive guide to various Salesforce.com features supported by Oracle Cloud Adapter for Salesforce.com.

It contains the following topics:

- [Section 3.1, "SOAP API"](#)
- [Section 3.2, "Supported SOAP API Operations"](#)
- [Section 3.3, "Salesforce.com SOAP Headers"](#)
- [Section 3.4, "Session Management"](#)
- [Section 3.5, "Handling Polymorphic Behavior of Salesforce.com Schema"](#)
- [Section 3.6, "Clear Cache"](#)
- [Section 3.7, "Offline Mode"](#)
- [Section 3.8, "Behaviors Expected When Using Offline Mode"](#)
- [Section 3.9, "Test Functionality"](#)
- [Section 3.10, "Suppress Response"](#)
- [Section 3.11, "Fault Handling"](#)
- [Section 3.12, "Salesforce.com Limit and Restriction Handling"](#)

## 3.1 SOAP API

Nature of SOAP API calls are mentioned below:

- **Request and Response:** The adapter submits a request to Salesforce.com, and Salesforce.com processes the request and returns a response which the adapter handles.
- **Synchronous:** Every call to Salesforce.com SOAP API is synchronous, i.e. after invoking the adapter, calling process waits until it receives a response from the service. It does not support asynchronous calls.
- **Automatic Commit v/s Rollback:** Every operation that writes to a Salesforce.com object like create, upsert etc. is by default committed. Moreover, operations that write multiple objects in a single operation call treat every record as a separate transaction.

## 3.2 Supported SOAP API Operations

Following category of operations are supported by the Oracle Cloud Adapter for Salesforce.com, as shown in Table 3-1.

**Table 3-1 Supported Operations**

Supported Category	Supported Operations
CORE	convertLead, getDeleted, getUpdated, merge, undelete, upsert
CRUD	create , retrieve, update, delete
MISC	getUserInfo, process
SOSL / SOQL	query,queryAll, search, queryMore

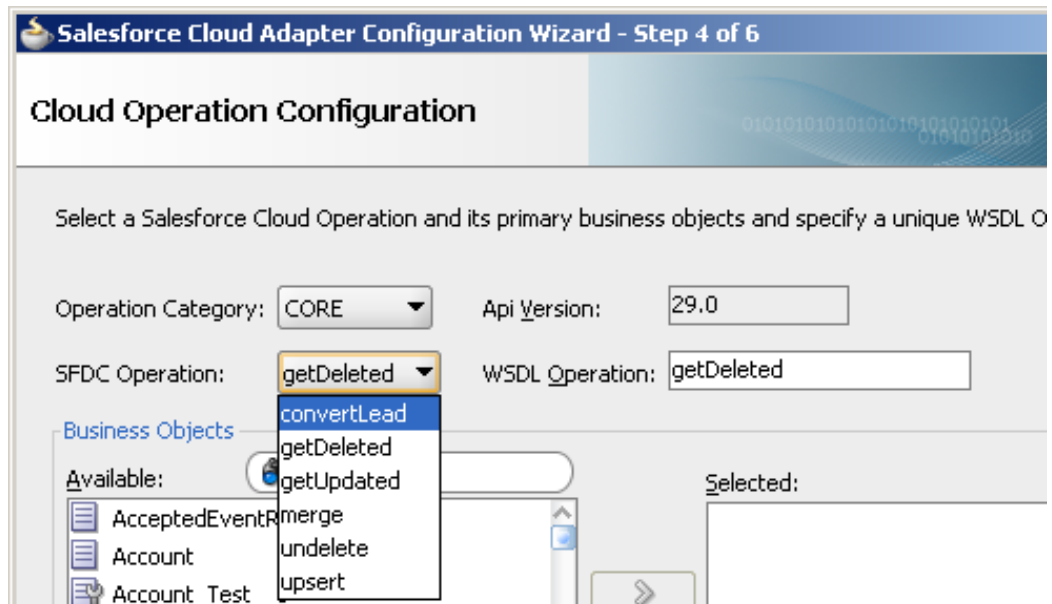
### 3.2.1 CORE Operations

This category contains all the core operations that are supported by Salesforce.com. The operation calls, falling under this category are:

1. convertLead
2. getDeleted
3. getUpdated
4. merge
5. undelete
6. upsert

Figure 3-1 shows the list of operation calls, falling under CORE category.

**Figure 3-1 SFDC Operation Calls**



#### 3.2.1.1 convertLead

- This operation converts a Salesforce.com Lead into an Account, Contact, and optionally into an Opportunity.
- The permissions required for convertLead operation are ‘Convert Leads’ and ‘Edit’ on Lead, in addition to ‘Create’ and ‘Edit’ on Account, Contact and Opportunity objects.

- In a simple and straightforward manner, a qualified lead on Salesforce.com is converted into a new or updated account, contact, and opportunity.
- An organization can have its own set of guidelines for determining when a lead is qualified, or it can follow the Salesforce.com default.

### Supported Headers

- AllowFieldTruncationHeader
- DebuggingHeader
- EmailHeader
- LimitInfoHeader
- PackageVersionHeader

Figure 3-2 shows a sample request and response message for convertLead operation on Salesforce.com.

**Figure 3-2 Request and Response Message for convertLead Operation**

```

<messages>
  <Invoke2_convertLead_InputVariable>
    <part name="parameters">
      <convertLead>
        <ns2:LeadConvert>
          <tns:convertedStatus>Closed - Converted</tns:convertedStatus>
          <tns:doNotCreateOpportunity>false</tns:doNotCreateOpportunity>
          <tns:leadId>00Q9000000MnBfDEAV</tns:leadId>
          <tns:opportunityName>Bcone</tns:opportunityName>
          <tns:overwriteLeadSource>true</tns:overwriteLeadSource>
          <tns:ownerId>005900000015SkBAAU</tns:ownerId>
          <tns:sendNotificationEmail>true</tns:sendNotificationEmail>
        </ns2:LeadConvert>
      </convertLead>
    </part>
  </Invoke2_convertLead_InputVariable>
  <Invoke2_convertLead_OutputVariable>
    <part name="parameters">
      <ns2:convertLeadResponse>
        <ns2:LeadConvertResult>
          <accountId>0019000000mNoW5AAK</accountId>
          <contactId>0039000000n3Y06AAM</contactId>
          <leadId>00Q9000000MnBfDEAV</leadId>
          <opportunityId>0069000000FFBqBAAX</opportunityId>
          <success>true</success>
        </ns2:LeadConvertResult>
      </ns2:convertLeadResponse>
    </part>
  </Invoke2_convertLead_OutputVariable>
</messages>

```

#### 3.2.1.2 getDeleted

- This call fetches the list of individual records that have been deleted in a particular time span.

- The specified endDate must sequentially follow the specified startDate.
- Only those records are returned on which user has access permissions.
- Only data modified in the last 30 days can be fetched, this is a Salesforce.com limitation.

## Supported Headers

- LimitInfoHeader

Figure 3-3 shows a sample request and response message for getDeleted operation on Salesforce.com.

**Figure 3-3 Request and Response Message for getDeleted Operation**

```

<messages>
  <Invoke_getDeleted_InputVariable>
    <part name="parameters">
      <getDeleted>
        <ns1:startDate>2013-11-29T13:25:48+05:30</ns1:startDate>
        <ns1:endDate>2013-12-01T13:25:48+05:30</ns1:endDate>
      </getDeleted>
    </part>
  </Invoke_getDeleted_InputVariable>
  <Invoke_getDeleted_OutputVariable>
    <part name="parameters">
      <ns1:getDeletedResponse>
        <ns1:GetDeletedResult>
          <earliestDateAvailable>2013-08-05T12:31:00.000Z</earliestDateAvailable>
          <latestDateCovered>2013-12-01T07:55:00.000Z</latestDateCovered>
        </ns1:GetDeletedResult>
      </ns1:getDeletedResponse>
    </part>
  </Invoke_getDeleted_OutputVariable>
</messages>

```

### 3.2.1.3 getUpdated

- This call fetches the list of individual records that have been updated (added or modified) in a particular time span.
- The specified endDate must sequentially follow the specified startDate.
- Only data modified in the last 30 days can be fetched, this is a Salesforce.com limitation.

## Supported Headers

- LimitInfoHeader

Figure 3-4 shows a sample request and response message for getUpdated operation on Salesforce.com.



**Figure 3-4 Request and Response Message for getUpdated Operation**

```
<message>
  <getupdatedCase_getUpdated_InputVariable>
    <part name="parameters">
      <getUpdated>
        <startDate>2013-12-18T10:23:36+05:30</startDate>
        <endDate>2013-12-19T10:23:36.812+05:30</endDate>
      </getUpdated>
    </part>
  </getupdatedCase_getUpdated_InputVariable>
  <getupdatedCase_getUpdated_OutputVariable>
    <part name="parameters">
      <ns0:getUpdatedResponse>
        <ns0:GetUpdatedResult>
          <latestDateCovered>2013-12-19T04:53:00.000Z</latestDateCovered>
        </ns0:GetUpdatedResult>
      </ns0:getUpdatedResponse>
    </part>
  </getupdatedCase_getUpdated_OutputVariable>
</message>
```

#### 3.2.1.4 merge

- Merge operation is used to merge child record of an object into the master record.
- A maximum of three records can be merged into one call.
- A single merge call consists only of one business object. Merge doesn't work for multiple business objects in one call.
- Lead, Contact and Account are the only supported object types.
- The **masterRecord** field specifies the master record into which the child records are merged.

#### Supported Headers

- AllowFieldTruncationHeader
- AssignmentRuleHeader
- DebuggingHeader
- EmailHeader
- LimitInfoHeader
- MruHeader
- PackageVersionHeader

Figure 3-5 shows a sample request and response message for merge operation on Salesforce.com.

**Figure 3-5 Request and Response Message for merge Operation**

```
<part name="parameters">
  <merge>
    <MergeRequest>
      <recordToMergeIds>0019000000lsxHwAAI</recordToMergeIds>
      <masterRecord>
        <Id>0019000000GE7DW</Id>
        <Description>Merged with Dupe Account</Description>
      </masterRecord>
    </MergeRequest>
  </merge>
</part>
</Invoke_mergeAccount_merge_InputVariable>
<Invoke_mergeAccount_merge_OutputVariable>
  <part name="parameters">
    <ns0:mergeResponse>
      <ns0:MergeResult>
        <id>0019000000GE7DWAA1</id>
        <mergedRecordIds>0019000000lsxHwAAI</mergedRecordIds>
        <success>true</success>
      </ns0:MergeResult>
    </ns0:mergeResponse>
  </part>
</Invoke_mergeAccount_merge_OutputVariable>
</messages>
```

### 3.2.1.5 undelete

- Undelete is used to recover already deleted records from Recycle Bin.
- Objects with undeletable property set as true, will be available for undelete.
- In an attempt to undelete an entity which is removed from the recycle bin as well, you will encounter the 'UNDELETE\_FAILED' error, stating that 'An object could not be undeleted because it does not exist or has not been deleted.'

### Supported Headers

- AllOrNoneHeader
- AllowFieldTruncationHeader
- DebuggingHeader
- LimitInfoHeader
- PackageVersionHeader

Figure 3-6 shows a sample request and response message for undelete operation on Salesforce.com.

**Figure 3-6 Request and Response Message for undelete Operation**

```
<messages>
  <InvokeUndelete_undelete_InputVariable>
    <part name="parameters">
      <undelete>
        <ids>0019000000lrM3B</ids>
      </undelete>
    </part>
  </InvokeUndelete_undelete_InputVariable>
  <InvokeUndelete_undelete_OutputVariable>
    <part name="parameters">
      <ns0:undeleteResponse>
        <ns0:UndeleteResult>
          <id>0019000000lrM3BAAU</id>
          <success>true</success>
        </ns0:UndeleteResult>
      </ns0:undeleteResponse>
    </part>
  </InvokeUndelete_undelete_OutputVariable>
</messages>
```

### 3.2.1.6 upsert

- Upsert is a combination of create and update operations.
- If a record already exists, this operation updates it, otherwise it creates a new record with the corresponding details.
- To avoid redundant records, it is better to use upsert operation instead of create operation.
- Contrary to insert and update operation, where you can process multiple objects in a single call, upsert operation lets you process only a single business object per call.

### Supported Headers

- AllOrNoneHeader
- AllowFieldTruncationHeader
- AssignmentRuleHeader
- DebuggingHeader
- EmailHeader
- LimitInfoHeader
- MruHeader
- PackageVersionHeader

Figure 3-7 shows a sample request and response message for upsert operation on Salesforce.com.

**Figure 3-7 Request and Response Message for upsert Operation**

```
<messages>
  <upsertCase_InputVariable>
    <part name="parameters">
      <upsert>
        <ns2:externalIDFieldName>Case_Ext_Id__c</ns2:externalIDFieldName>
        <ns2:Case>
          <ens:Case_Ext_Id__c>CAS999</ens:Case_Ext_Id__c>
          <ens:Origin>Web</ens:Origin>
          <ens>Status>New</ens>Status>
        </ns2:Case>
      </upsert>
    </part>
  </upsertCase_InputVariable>
  <upsertCase_OutputVariable>
    <part name="parameters">
      <ns2:upsertResponse>
        <ns2:UpsertResult>
          <created>false</created>
          <id>5009000000G5rGmAAJ</id>
          <success>true</success>
        </ns2:UpsertResult>
      </ns2:upsertResponse>
    </part>
  </upsertCase_OutputVariable>
</messages>
```

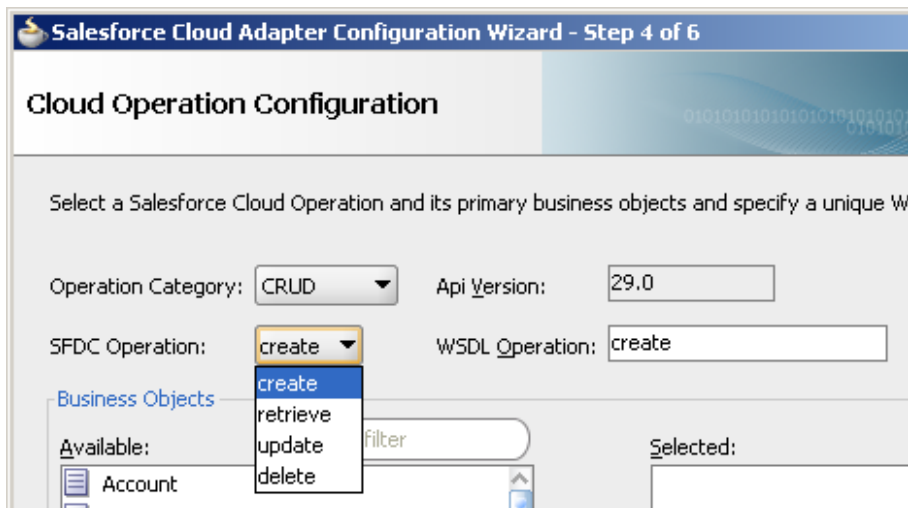
### 3.2.2 CRUD Operations

CRUD is an acronym for Create Retrieve Update and Delete. This category contains operations associated with manipulating the objects on Salesforce.com. The following operations fall under this category:

1. create
2. retrieve
3. update
4. delete

Figure 3-8 shows the operations falling under CRUD category.

**Figure 3-8 List of Operation under CRUD Category**



### 3.2.2.1 create

- create operation is used to add individual records to the organization's data.
- It can process records belonging to multiple business objects in a single call to Salesforce.com.
- It is similar to the Insert operation in SQL.

#### Supported Headers

- AllOrNoneHeader
- AllowFieldTruncationHeader
- AssignmentRuleHeader
- DebuggingHeader
- EmailHeader
- LimitInfoHeader
- MruHeader
- PackageVersionHeader

Figure 3-9 shows a sample request and response create for merge operation on Salesforce.com.

**Figure 3-9 Request and Response for Create Operation**

```
<messages>
  <Invoke_createLead_Input>
    <part name="parameters">
      <create>
        <ns1:Lead>
          <ens:Company>Bcone</ens:Company>
          <ens:FirstName>sarat</ens:FirstName>
          <ens:LastName>pasala</ens:LastName>
          <ens:Lead_Ext_Id__c>1296</ens:Lead_Ext_Id__c>
          <ens:Status>Working-Contacted</ens:Status>
        </ns1:Lead>
      </create>
    </part>
  </Invoke_createLead_Input>
  <Invoke_createLead_Output>
    <part name="parameters">
      <ns1:createResponse>
        <ns1:SaveResult>
          <id>00Q900000MmKIYEAV</id>
          <success>true</success>
        </ns1:SaveResult>
      </ns1:createResponse>
    </part>
  </Invoke_createLead_Output>
</messages>
```

### 3.2.2.2 retrieve

- Fetches specific information for a sObject based on the ID of the object.

- The fields of the object, required to be fetched, are the inputs of the element 'fieldList' of the request message. As shown in Figure 3-10, "Origin" and "Status" are sent as fieldList in the request message.
- Retrieve call doesn't fetch deleted records.

### Supported Headers

- LimitInfoHeader
- MruHeader
- PackageVersionHeader
- QueryOptionsHeader

Figure 3-10 shows a sample request and response message for retrieve operation on Salesforce.com.

**Figure 3- 10 Request and Response Message for retrieve Operation**

```

<messages>
  <retrieveCase_InputVariable>
    <part name="parameters">
      <retrieve>
        <fieldList>Origin,Status</fieldList>
        <ids>5009000000G5rGmAAJ</ids>
      </retrieve>
    </part>
  </retrieveCase_InputVariable>
  <retrieveCase_OutputVariable>
    <part name="parameters">
      <ns0:retrieveResponse>
        <ns0:CaseResult xsi:type="sf:Case">
          <sf:Id>5009000000G5rGmAAJ</sf:Id>
          <sf:Origin>Web</sf:Origin>
          <sf:Status>New</sf:Status>
        </ns0:CaseResult>
      </ns0:retrieveResponse>
    </part>
  </retrieveCase_OutputVariable>
</messages>

```

### 3.2.2.3 update

- Update operation is used to update existing objects on Salesforce.com.
- This option can update multiple sObjects in one call.
- Only those objects are available under this operation whose updatable property is set to true.

### Supported Headers

- AllOrNoneHeader

- AssignmentRuleHeader
- EmailHeader
- LimitInfoHeader
- MruHeader
- PackageVersionHeader

Figure 3-11 shows a sample request and response message for update operation on Salesforce.com.

**Figure 3-11 Request and Response Message for update Operation**

```

<messages>
  <Invoke_updateContact_Input>
    <part name="parameters">
      <update>
        <ns1:Contact>
          <Id>003900000m6wTYAAY</Id>
          <ens:Department>QA</ens:Department>
          <ens:LastName/>
        </ns1:Contact>
      </update>
    </part>
  </Invoke_updateContact_Input>
  <Invoke_updateContact_Output>
    <part name="parameters">
      <ns1:updateResponse>
        <ns1:SaveResult>
          <id>003900000m6wTYAAY</id>
          <success>true</success>
        </ns1:SaveResult>
      </ns1:updateResponse>
    </part>
  </Invoke_updateContact_Output>
</messages>

```

#### 3.2.2.4 delete

- Delete operation is used to delete one or more records on Salesforce.com.
- Operates on more than one sObject at one time.
- Similar to DELETE statement in SQL.
- Only those objects are available under this operation whose deletable property is set to true.

#### Supported Headers

- AllOrNoneHeader
- EmailHeader
- LimitInfoHeader

- PackageVersionHeader

Figure 3-12 shows a sample request and response message for delete operation on Salesforce.com.

**Figure 3- 12 Request and Response Message for delete Operation**

```

<messages>
  <Invoke1_delete_InputVariable>
    <part name="parameters">
      <delete>
        <ids>0019000000lsuCg</ids>
      </delete>
    </part>
  </Invoke1_delete_InputVariable>
  <Invoke1_delete_OutputVariable>
    <part name="parameters">
      <ns0:deleteResponse>
        <ns0:DeleteResult>
          <id>0019000000lsuCgAAI</id>
          <success>true</success>
        </ns0:DeleteResult>
      </ns0:deleteResponse>
    </part>
  </Invoke1_delete_OutputVariable>
</messages>

```

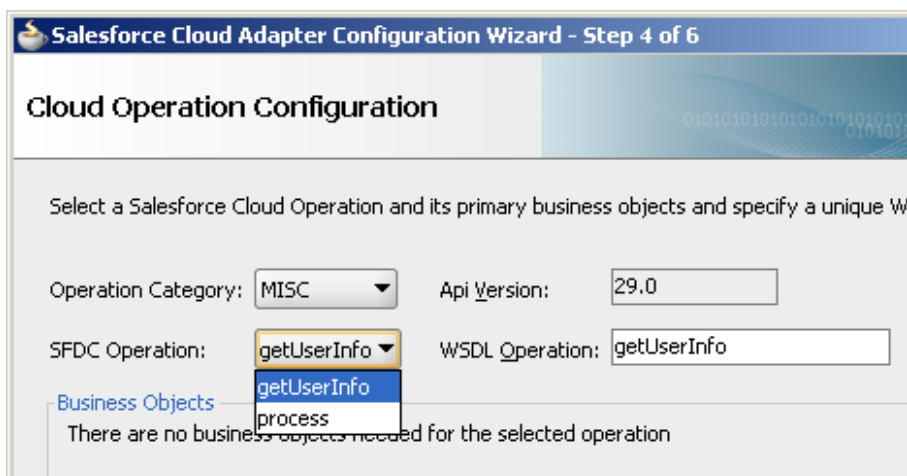
### 3.2.3 MISC Operations

This category contains all the miscellaneous operations supported by Salesforce.com. Following are the operations falling under this category:

1. getUserInfo
2. process

Figure 3-13 shows all the operations falling under this category.

**Figure 3- 13 Options Available for MISC Category**





### 3.2.3.1 getUserInfo

- The call fetches information of the user associated with the current session.
- Information returned from this call includes currency, profile, email and other user information.
- To obtain additional information about the user, you can also use the retrieve operation on User object providing the required fields in the fieldList element.
- Standard information pertinent to the current user is returned.

### Supported Headers

- LimitInfoHeader

Figure 3-14 shows a sample request and response message for getUserInfo operation on Salesforce.com.

**Figure 3-14 Request and Response Message for getUserInfo Operation**

```
<?xml version="1.0" encoding="UTF-8" ?>
<messages>
  <Invoke_getUserInfo_getUserInfo_InputVariable>
    <part name="parameters">
      <getUserInfo/>
    </part>
  </Invoke_getUserInfo_getUserInfo_InputVariable>
  <Invoke_getUserInfo_getUserInfo_OutputVariable>
    <part name="parameters">
      <ns0:getUserInfoResponse>
        <ns0:GetUserInfoResult>
          <accessibilityMode>false</accessibilityMode>
          <currencySymbol>$</currencySymbol>
          <orgAttachmentFileSizeLimit>5242880</orgAttachmentFileSizeLimit>
          <orgDefaultCurrencyIsoCode>USD</orgDefaultCurrencyIsoCode>
          <orgDisallowHtmlAttachments>false</orgDisallowHtmlAttachments>
          <orgHasPersonAccounts>false</orgHasPersonAccounts>
          <organizationId>00D90000000hIQnEAM</organizationId>
          <organizationMultiCurrency>false</organizationMultiCurrency>
          <organizationName>Bcone</organizationName>
          <profileId>00e90000001274tAAA</profileId>
          <roleId xsi:nil="true"/>
          <sessionSecondsValid>900</sessionSecondsValid>
          <userDefaultCurrencyIsoCode xsi:nil="true"/>
          <userEmail>sarat.pasala@bcone.com</userEmail>
          <userFullName>Shalindra Singh</userFullName>
          <userId>005900000015SkBAAU</userId>
          <userLanguage>en_US</userLanguage>
          <userLocale>en_US</userLocale>
          <userName>shalindra.singh@bcone.com</userName>
          <userTimeZone>America/Los_Angeles</userTimeZone>
          <userType>Standard</userType>
          <userUiSkin>Theme3</userUiSkin>
        </ns0:GetUserInfoResult>
      </ns0:getUserInfoResponse>
    </part>
  </Invoke_getUserInfo_getUserInfo_OutputVariable>
</messages>
```

### 3.2.3.2 process

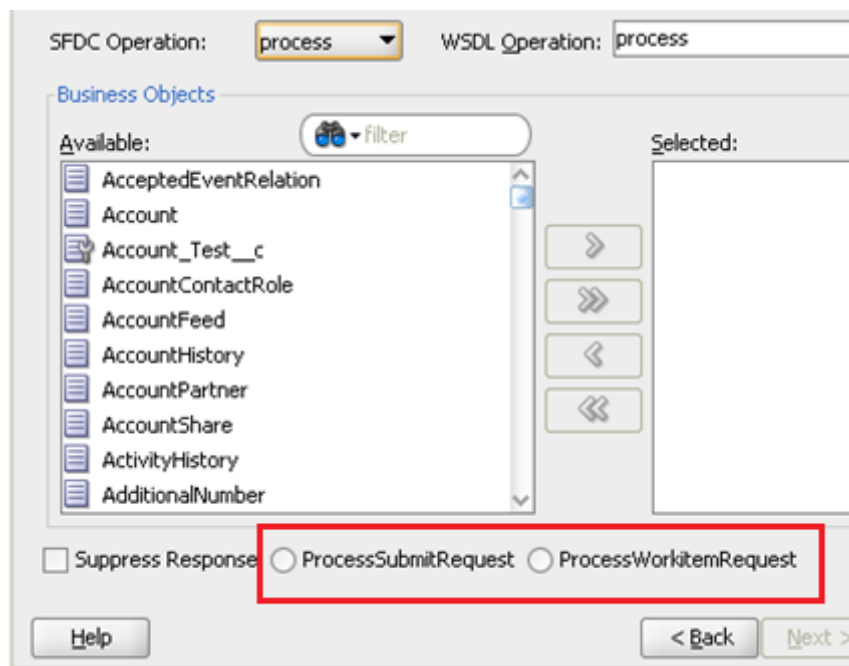
- It submits an array of approval process instances for approval, or processes an array of approval process instances to be approved, rejected, or removed.
- Process operation either submits an approval process or processes an already submitted process.

### Supported Headers

- LimitInfoHeader
- PackageVersionHeader
- Process operation is divided into two parts:
  - i. Process Submit Request
  - ii. ProcessWorkItemRequest

Two radio buttons appear once you select **process** as the operation, as shown in Figure 3-15.

**Figure 3-15 Radio Button under process Operation**



**ProcessSubmitRequest:** This option is used to submit an object for approval. The response of this operation generates a **WorkItemId** and the actor (user) to whom this object is submitted for approval. The WorkItemId is a unique identifier of the object submitted for approval.

Figure 3-16 shows a sample request and response message for ProcessSubmitRequest operation on Salesforce.com.

**Figure 3-16 Request and Response Message for ProcessSubmitRequest Operation**

```
<messages>
  <CaseProcessApproval_process_InputVariable>
    <part name="parameters">
      <process>
        <ProcessSubmitRequest>
          <comments/>
          <objectId>5009000000G5rGmAAJ</objectId>
        </ProcessSubmitRequest>
      </process>
    </part>
  </CaseProcessApproval_process_InputVariable>
  <CaseProcessApproval_process_OutputVariable>
    <part name="parameters">
      <ns0:processResponse>
        <ns0:ProcessResult>
          <actorIds>005900000015SkBAAU</actorIds>
          <entityId>5009000000G5rGmAAJ</entityId>
          <instanceId>04g90000003mFyMAAU</instanceId>
          <instanceStatus>Pending</instanceStatus>
          <newWorkitemIds>04i900000040WYbAAM</newWorkitemIds>
          <success>true</success>
        </ns0:ProcessResult>
      </ns0:processResponse>
    </part>
  </CaseProcessApproval_process_OutputVariable>
</messages>
```

**ProcessWorkItemRequest:** This option is used to process an object already submitted for approval. The actor can approve or reject a process. To perform the approval actions on the object already submitted for approval, the WorkItemId generated in ProcessSubmitRequest response is needed.

Figure 3-17 shows a sample request and response message for ProcessWorkItemRequest operation on Salesforce.com.

**Figure 3-17 Request and Response Message for ProcessWorkItemRequest Operation**

```

<messages>
  <caseApproved_process_InputVariable>
    <part name="parameters">
      <process>
        <ProcessWorkItemRequest>
          <comments/>
          <action>Approve</action>
          <workitemId>04i900000040WYbAAM</workitemId>
        </ProcessWorkItemRequest>
      </process>
    </part>
  </caseApproved_process_InputVariable>
  <caseApproved_process_OutputVariable>
    <part name="parameters">
      <ns0:processResponse>
        <ns0:ProcessResult>
          <entityId>5009000000G5rGmAAJ</entityId>
          <instanceId>04g90000003mFyMAAU</instanceId>
          <instanceStatus>Approved</instanceStatus>
          <success>>true</success>
        </ns0:ProcessResult>
      </ns0:processResponse>
    </part>
  </caseApproved_process_OutputVariable>
</messages>

```

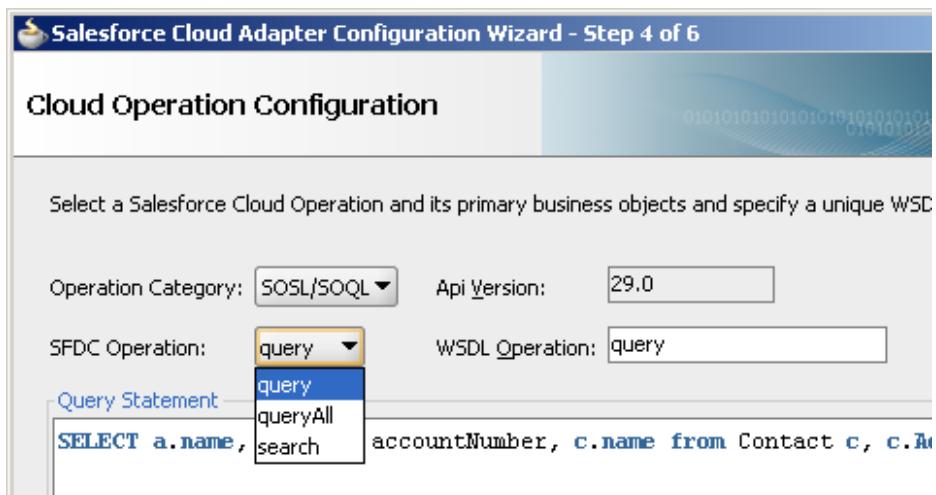
### 3.2.4 SOSL and SOQL Operations

SOSL and SOQL allow you to search your organization’s Salesforce.com data for specific information. Following are the operations falling under this category:

1. query
2. queryAll
3. search
4. queryMore(supported internally)

Figure 3-18 shows the list of operations falling under SOSL/SOQL category.

**Figure 3-18 Option Available under SOSL/SOQL Category**



---

### 3.2.5 query

- The query operation executes a query against a particular criteria and returns data that matches that particular criteria.
- Uses the SOQL (Structured Object Query Language).
- The query returns only those records that have not been deleted from your Salesforce.com account.
- Oracle Cloud Adapter for Salesforce.com provides functionality for using bind parameters in query operation. Using this functionality, you can dynamically provide an input to your query. For more information, refer to the section “Support for Bind Parameters”

#### Supported Headers

- LimitInfoHeader
- MruHeader
- PackageVersionHeader
- QueryOptionsHeader

Figure 3-19 shows a sample request and response message for query operation on Salesforce.com.

**Figure 3-19 Request and Response Message for query Operation**

```
<messages>
  <queryCase_InputVariable>
    <part name="parameters">
      <query>
        <QueryParameters>
          <id>'500900000G5rGmAAJ'</id>
        </QueryParameters>
      </query>
    </part>
  </queryCase_InputVariable>
  <queryCase_OutputVariable>
    <part name="parameters">
      <ns0:queryResponse>
        <ns0:QueryResults>
          <done>true</done>
          <queryLocator xsi:nil="true"/>
          <records xsi:type="sf:Case">
            <sf:Id xsi:nil="true"/>
            <sf:Case_Ext_Id__c>CAS999</sf:Case_Ext_Id__c>
          </records>
          <size>1</size>
        </ns0:QueryResults>
      </ns0:queryResponse>
    </part>
  </queryCase_OutputVariable>
</messages>
```

### 3.2.6 queryAll

- queryAll has a wider scope than query operation, in another word the syntax is same as query (SOQL) but it also fetches the deleted records present in the recycle bin.
- Oracle Cloud Adapter for Salesforce.com provides functionality for using bind parameters in queryAll operation. Using this functionality, you can dynamically provide an input to your queryAll. For more information, refer to the section “Support for Bind Parameters”
- The main difference between query and queryAll is that queryAll returns the records, even if they have been deleted and are present in the recycle bin, while query only returns the records that are currently a part of Salesforce.com organization’s active data.

### Supported Headers

- LimitInfoHeader
- QueryOptionsHeader

Figure 3-20 shows a sample request and response message for queryAll operation on Salesforce.com.

**Figure 3-20** Request and Response Message for queryAll Operation

```
<messages>
  <Invoke1_queryAll_InputVariable>
    <part name="parameters">
      <queryAll/>
    </part>
  </Invoke1_queryAll_InputVariable>
  <Invoke1_queryAll_OutputVariable>
    <part name="parameters">
      <ns0:queryAllResponse>
        <ns0:QueryResults>
          <done>true</done>
          <queryLocator xsi:nil="true"/>
          <records xsi:type="sf:Account">
            <sf:Id xsi:nil="true"/>
            <sf:Name>bcone</sf:Name>
          </records>
          <size>1</size>
        </ns0:QueryResults>
      </ns0:queryAllResponse>
    </part>
  </Invoke1_queryAll_OutputVariable>
</messages>
```

### 3.2.7 search

- Based on a search string, the search operation fetches records from Salesforce.com.
- Uses the SOSL (Structured Object Search Language) to fetch records from Salesforce.com.

- Oracle Cloud Adapter for Salesforce.com provides a provision for using bind parameters in search. Using this functionality, you can dynamically provide a search string as an input to your search operation.

### Supported Headers

- LimitInfoHeader
- PackageVersionHeader

Figure 3-21 shows a sample request and response message for search operation on Salesforce.com.

**Figure 3-21 Request and Response Message for search Operation**

```

<messages>
  <searchCase_InputVariable>
    <part name="parameters">
      <search>
        <QueryParameters>
          <vidCase>CAS01010102</vidCase>
        </QueryParameters>
      </search>
    </part>
  </searchCase_InputVariable>
  <searchCase_OutputVariable>
    <part name="parameters">
      <ns0:searchResponse>
        <ns0:SearchResults>
          <ns0:CaseRecord xsi:type="sf:Case">
            <sf:Id>500900000G5s8kAAB</sf:Id>
          </ns0:CaseRecord>
        </ns0:SearchResults>
      </ns0:searchResponse>
    </part>
  </searchCase_OutputVariable>
</messages>

```

### 3.2.8 queryMore

- queryMore operation retrieves a next set of records against a specified query string.
- To use queryMore operation, you are required to provide queryLocator value that has been returned as a result of query or queryAll operation, and you can use that queryLocator value to use queryMore call.
- queryMore operation is supported internally so it is not visible in the operations page in Oracle Cloud Adapter for Salesforce.com configuration wizard.
- Since it internally uses query and queryAll, the request and response structure for queryMore could be of either of them, depending upon which operation's queryLocator is called.

### Supported Headers

The headers supported for query and queryAll operations hold to for queryMore operation.

Figure 3-22 shows how you can set the value of 'queryLocator' at the design-time.

**Figure 3-22 Set Value of 'queryLocator' at Design-Time**

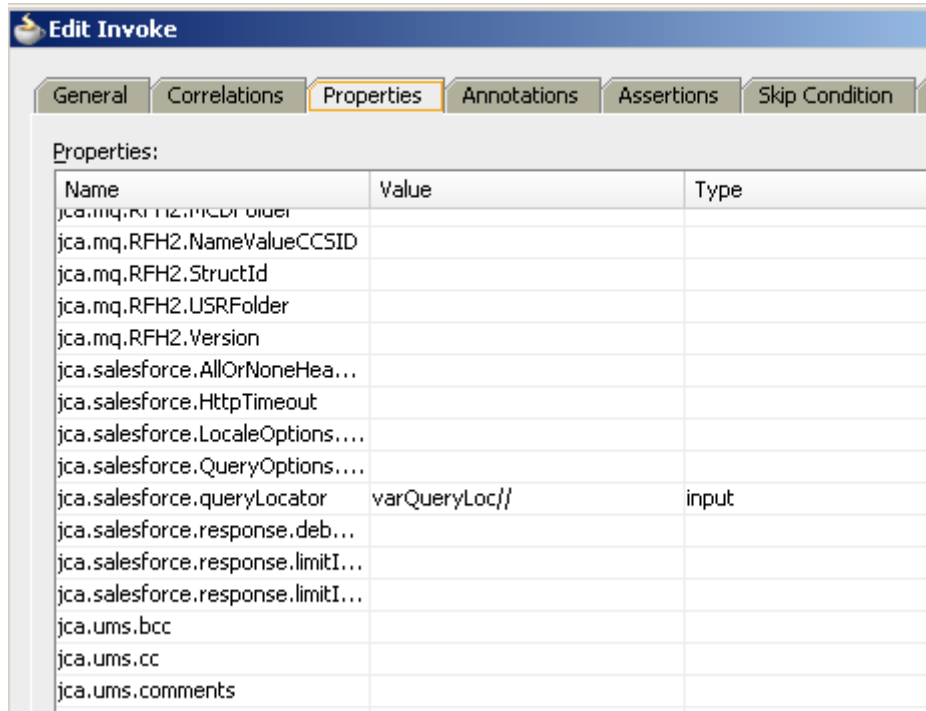
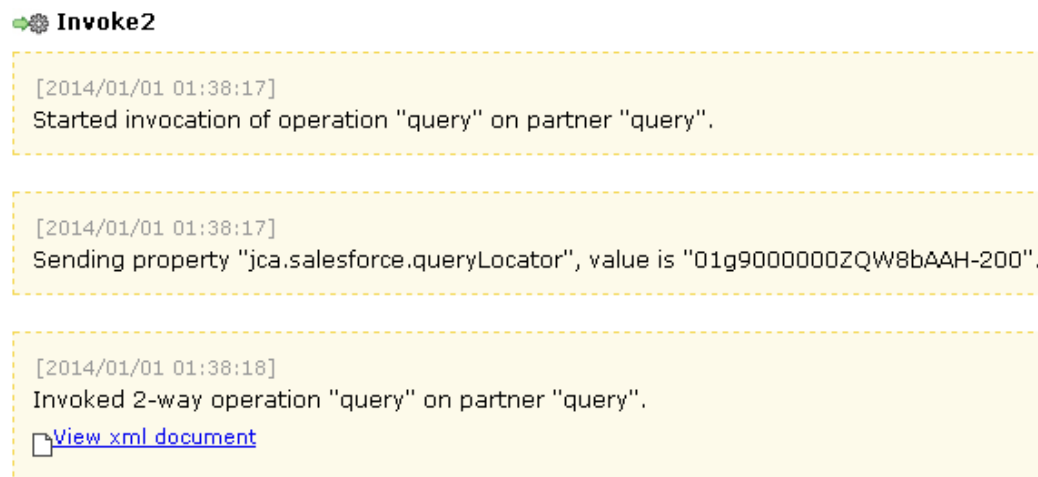


Figure 3-23 shows how the value of 'queryLocator' is passed at the run-time.

**Figure 3-23 Set Value of 'queryLocator' at Run-Time**



### 3.3 Salesforce.com SOAP Headers

The section (Table 3-2) explains what all headers are maintained by every supported operation of Oracle Cloud Adapter for Salesforce.com. Salesforce.com puts into effect what SOAP headers are available for each operation. Moreover, this functionality is enforced by the adapter UI, that is, the



headers available for a particular operation on the Headers and Properties page is in accordance to the recommended headers for that operation. For more information on Salesforce.com headers, follow the link ([http://www.salesforce.com/us/developer/docs/api/Content/soap\\_headers.htm](http://www.salesforce.com/us/developer/docs/api/Content/soap_headers.htm)).

**Table 3-2 Salesforce.com SOAP Headers**

Operation Type	Operation Name	All or None Header	Allow Field Truncation Header	Assignment Rule Header	Debugging Header	Email Header	Limit Info Header	Mru Header	Package Version Header	Query Options Header
Core Operations	convertLead		Y		Y		Y		Y	
	getDeleted						Y			
	getUpdated						Y			
	merge		Y	Y	Y	Y	Y	Y	Y	
	undelete	Y	Y		Y		Y		Y	
CRUD Operations	upsert	Y	Y	Y	Y	Y	Y	Y	Y	
	create	Y	Y	Y	Y	Y	Y	Y	Y	
	retrieve						Y	Y	Y	Y
	update	Y		Y		Y	Y	Y	Y	
MISC Operations	delete	Y				Y	Y		Y	
	getUserInfo						Y			
process	process						Y		Y	
	query						Y	Y	Y	Y
SOSL and SOQL Operations	queryAll						Y			Y
	queryMore						Y			Y
	search						Y		Y	

### 3.1.1 Request Headers

Headers that come under this category are ones that are being sent along with the request call made to Salesforce.com. Following is the explanation of each header that comes under this category:

#### 3.1.1.1 AllOrNoneHeader

This header allows transactional behavior for Salesforce.com operations. This means if you set this header to “true” then the call to Salesforce.com will get committed only if it gets completed without any error, otherwise it will rollback. The default behavior is to commit partial records without any error.

This header was added in API version 20.0

#### Supported Operations:

Create(), update(), upsert(), delete(), undelete()

#### Fields :

Element Name	Type	Description
allOrNone	Boolean	<b>True:</b> If one record in a payload fails, all records are

		<p>rolled back, i.e. none of them are committed on Salesforce.com. A record is committed only when all records in a payload are successfully written.</p> <p><b>false:</b> Indicates if any record in a payload fails, only those records are rolled back, all other records are committed to Salesforce.com</p>
--	--	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

### 3.1.1.2 AllowFieldTruncationHeader

This header enables the truncation behavior for the following fields, which are of string datatype.

- anyType: anyType can be anyone from rest of the list.
- email
- picklist
- encryptedstring
- textarea
- mulitpicklist
- phone
- string

This header was added in API version 15.0.

#### Supported Operations:

Create(), update(), upsert(), undelete(), process(), merge(), convertLead()

#### Fields:

Element Name	Type	Description
allowFieldTruncation	Boolean	<p><b>true:</b> If a user attempts to enter a value of 25 characters in a field of 20 characters, first 20 records are inserted into the field and, the transaction is a success.</p> <p><b>false:</b> If a user attempts to enter a value of 25 characters in a field of 20 characters, an error is thrown and the transaction doesn't commit.</p>

### 3.1.1.3 AssignmentRuleHeader

The AssignmentRuleHeader specifies the assignment rule to use when creating or updating an Account, Case, or Lead. The assignment rule can be active or inactive in your Salesforce.com organization. The ID can be retrieved by querying the AssignmentRule object. If the ID is specified, then you do not need to specify useDefaultRule. The MALFORMED\_ID exception is returned, if the value is not a correct ID and the call fails.

This element is ignored for accounts, because all territory assignment rules are applied.

A MALFORMED\_ID exception is returned, if the value is not a correct ID and the call fails.

#### Supported Operations:

Create(), update(), merge(), upsert()

#### Fields:

Element Name	Type	Description
--------------	------	-------------

assignmentRuleId	ID	The ID of the assignment rule which you want to use. The Id is not validated by Oracle Cloud Adapter for Salesforce.com, whether it exists or not in Salesforce.com. The validation takes place during the run-time.
useDefaultRule	Boolean	<b>true:</b> The default (active) assignment rule is used. <b>false:</b> The default (active) assignment rule is not applied.

#### 3.1.1.4 EmailHeader

This header enables you to specify whether a notification email should be sent or not.

##### Supported Operations:

Create(), update(),delete(), upsert()

##### Fields:

Element Name	Type	Description
triggerAutoResponseEmail	Boolean	<b>true:</b> It triggers auto-response rules for leads and cases. <b>false:</b> auto-response rules for leads and cases are not triggered.
triggerOtherEmail	Boolean	<b>true:</b> The email is triggered outside the organization. <b>false:</b> The email is not triggered outside the organization.
triggerUserEmail	boolean	<b>true:</b> The email is triggered and sent to users in the organization. This email is triggered by a number of events like adding comments to a case or updating a task. <b>false:</b> The email is not triggered and sent to users in the organization.

#### 3.1.1.5 DebuggingHeader

Logging level for debugging purposes, following are different levels that can be mentioned in this header:

##### Supported Operations:

create(), upsert(), undelete(), merge(), convertLead()

##### Fields:

Element Name	Type	Description
debugLevel	Logtype	The following list orders the log levels from least (NONE) to most verbose (DETAIL): NONE DEBUGONLY DB PROFILING CALLOUT

		DETAIL
--	--	--------

### 3.1.1.6 MruHeader

Recent Items section in Salesforce.com shows most recently used items. In API version 7.0 or later, the list would not get updated by itself. The MruHeader must be used in order to update that list. Note that using this header may impact performance negatively.

#### Supported Operations:

Create(), update(), merge(), upsert(), query(), retrieve()

#### Fields:

Element Name	Type	Description
updateMru	Boolean	<p><b>true:</b> The list of most recently used item is updated on Salesforce.com.</p> <p><b>false:</b> The list of most recently used item is not updated on Salesforce.com.</p>

### 3.1.1.7 PackageVersionHeader

A Package version is identification of components in a package. Package version has a specific format majorNumber.minorNumber.patchNumber. for example 3.4.5,( where "3" refers to majorNumber, "4" refers to minorNumber and "5" refers to patchNumber)

This header is used to specify package version for any installed package.

#### Supported Operations:

create(), retrieve(), update(), delete(), undelete(), merge(), upsert(), process(), query(), search(), convertLead()

#### Fields:

Element Name	Type	Description
majorNumber	Int	Major version number of a package version.
minorNumber	Int	Minor version number of a package version.
Namespace	String	Namespace of the managed package.

### 3.1.1.8 QueryOptions

This header is used to specify batch size for queries. Default value for batch size is 500. Minimum value for this is 200 and maximum value is 2000.

#### Supported Operations:

retrieve(), queryMore(), query()

#### Fields:

Element Name	Type	Description
batchSize	Int	The batch size of the number of records returned in a query call. The minimum size is 200. If you enter a value less than 200, for

		example 40 and your actual query has a size of 1200, it would not throw any error, but would return 200 records. The maximum size is 2000. The configuration wizard doesn't let you enter a value more than 2000.
--	--	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

## 3.1.2 Response Headers

Headers that come under this category are ones that are being received along with the response message that is being sent by Salesforce.com. Following is the explanation of each header that comes under this category:

### 3.1.2.1 DebuggingInfo

This response header will be returned only if debugLevel request header has been sent along request payload to Salesforce.com.

#### Fields:

Element Name	Type	Description
debugLog	String	The log information returned from adapter invocation. This header is part of the SOAP response once debugLevel is sent as part of SOAP request.

### 3.1.2.2 LimitInfoHeader

This header provides the information about the limitations of API calls on per day basis for organization. This response header is introduced in API version 29.0

#### Fields:

Element Name	Type	Description
current	string	The number of calls that have already been used in the organization.
Limit	String	Organization's limit for specified limit type.
Type	String	Limit information type specified in the header API REQUESTS—contains limit information about API calls for the organization.

## 3.4 Session Management

Oracle Cloud Adapter for Salesforce.com provides session management capabilities to maintain transactions related to a particular Salesforce.com user. Attempts have been made to reduce the number of calls to Salesforce.com either for a login call or for any subsequent calls to fetch metadata. With this reduction in the number of calls, the adapter responds faster and the limitations that Salesforce.com imposes on the number of calls are also taken care of.

Configuration for session support is provided in two phases.

- Design Phase
- Execution Phase

### 3.4.1 Design Phase

- **Login:** While creating an adapter service, a single login call is fired to Salesforce.com during the complete Oracle Cloud Adapter for Salesforce Configuration Wizard cycle. Once the user provides an Enterprise WSDL and the CSF key in the connection page, only one login call is made to Salesforce.com till the completion of adapter configuration. The next login does not happen unless a CSF key for another user is selected or a different Enterprise WSDL is selected. Even the ‘Run Query Test Tool’ follows the same session that was initialized during the connection configuration page.
- **Fetch Metadata:** Post the first fetch metadata call, subsequent metadata calls have been reduced considerably. For instance, based on the current user and version of the Enterprise WSDL, metadata is cached. Now, if you are configuring a new instance of Oracle Cloud Adapter for Salesforce.com for the same combination of user and version of Enterprise WSDL, instead of making a call to Salesforce.com for fetching metadata details, the Oracle Cloud Adapter for Salesforce.com will get the metadata from the cache. In case you want to bypass fetching data from cache and make a direct call to Salesforce.com, use the **Clear Cache** option on the connection page. Besides serving an immediate need, the metadata cached in the above step is also used when a user opts for **Offline Mode**.
- **Offline Mode:** This is a unique functionality offered by the Oracle Cloud Adapter for Salesforce.com in which the metadata information is saved in the cache and the adapter doesn’t have to make any further calls, be it a login or fetch metadata call and yet, the user can successfully proceed with adapter and composite creation. Consequently, till the checkbox for offline configuration is checked, the complete adapter creation is handled by cache without a single login or metadata fetch call. For more details on how the Offline Mode works, refer to the section “Offline Mode”.

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**Note:** In case any changes (modified/created) have been made to your organization’s business objects on Salesforce.com, use the latest Enterprise WSDL and uncheck and check **Offline Configuration** checkbox to ensure you have the updated metadata in cache.

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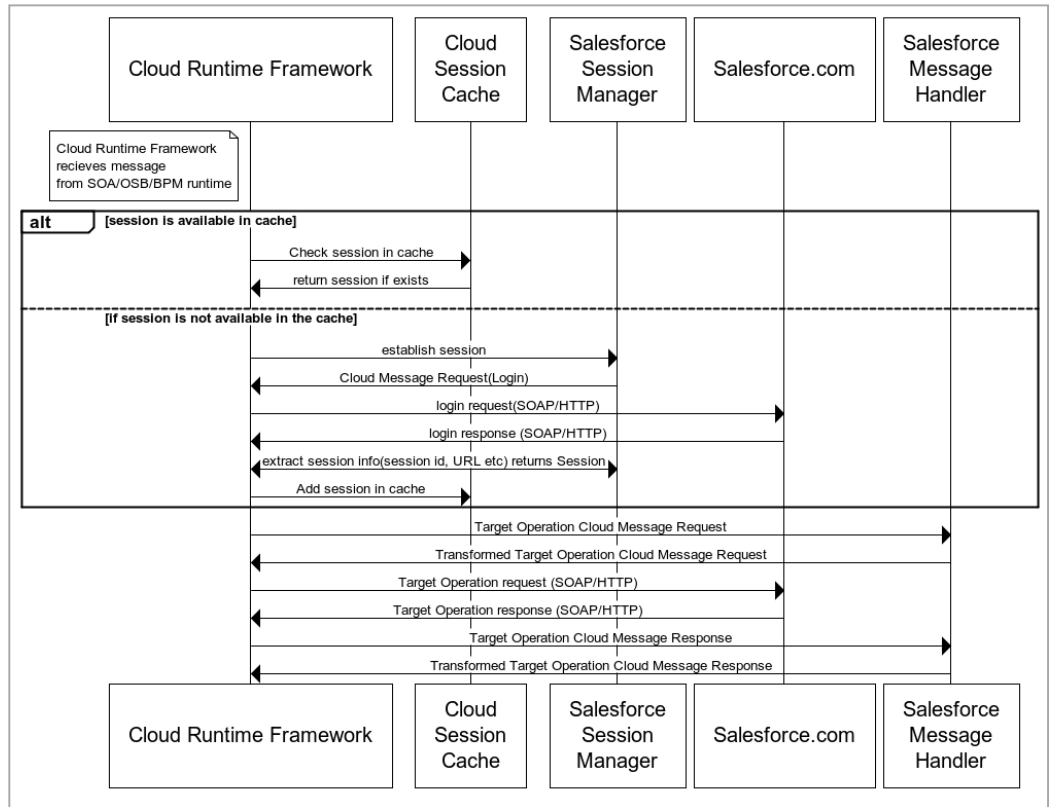
### 3.4.2 Execution Phase

During the execution phase, Cloud Runtime framework receives the request message from SOA/OSB/BPM runtime.

Oracle Cloud Runtime framework takes care of the session management as it internally maintains a Session Cache (in the form of Map) which stores the session details. A session is uniquely defined for the user and version of the enterprise WSDL.

If a session is not found in Session Cache then framework establishes the session with Salesforce.com and then adds the session information in Session Cache. If we have different composites which are using the same credentials and the version of the enterprise WSDL then all threads would be provided the same session details. This helps in avoiding the additional login call to Salesforce as we already have the session details available in the cache. Figure 3-24 shows Execution Phase.

**Figure 3-24 Execution Phase**



- A single login call made by the Oracle Cloud Adapter for Salesforce.com maintains the session across composites deployed in the server for a particular user and for a fixed version of Enterprise WSDL.
- During run-time as well, the fetch metadata calls are minimal.

You are no longer required to create a complex process, where you first need to invoke a login operation on Salesforce.com whose output payload provides two important details which must be supplied during each subsequent operation. These are:

- **ServerURL:** This is the URL that needs to be called for all subsequent operations (query, update etc.) for this user using the dynamic partner link concept.
- **Session ID:** This ID needs to be sent as part of header information for all operations post login.

Session management is now completely handled by the Oracle Cloud Adapter for Salesforce.com making the task of Salesforce.com operation invocation flawless and effortless.

### 3.5 Handling Polymorphic Behavior of Salesforce.com Schema

Due to the polymorphic nature of the Salesforce.com XML schema, it was cumbersome to write multiple objects in a single operation call to Salesforce.com using a Web service adapter. For instance, creation of a lead, account and a contact consisted of four steps, as mentioned below:

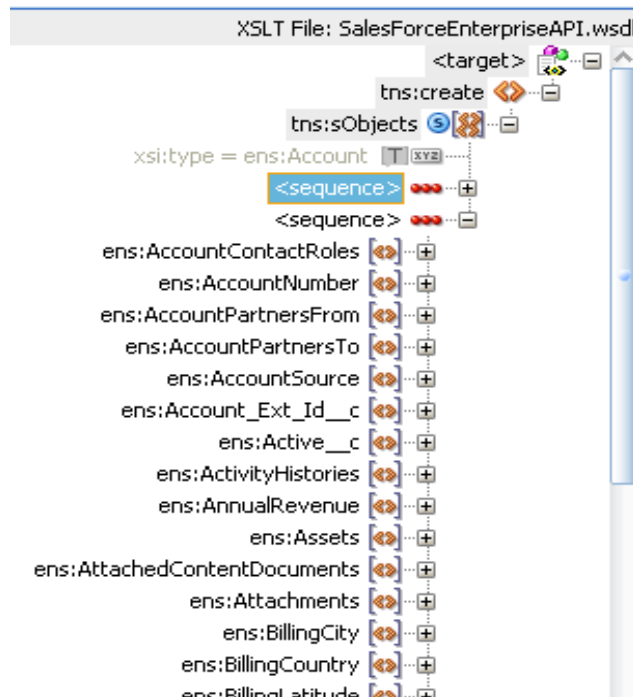
- You had to create an invoke activity for login operation.

- You had to create account.
- You had to create contact.
- You had to create lead.

All of this is done separately, however with the introduction of Oracle Cloud Adapter for Salesforce.com to Oracle SOA Suite, integration to Salesforce.com has become a lot easier. Now the above mentioned four-step process has been reduced to a single step.

Figure 3-25 shows how only a single sObject was manipulated during the design-time.

**Figure 3-25 Transformation Create Account**

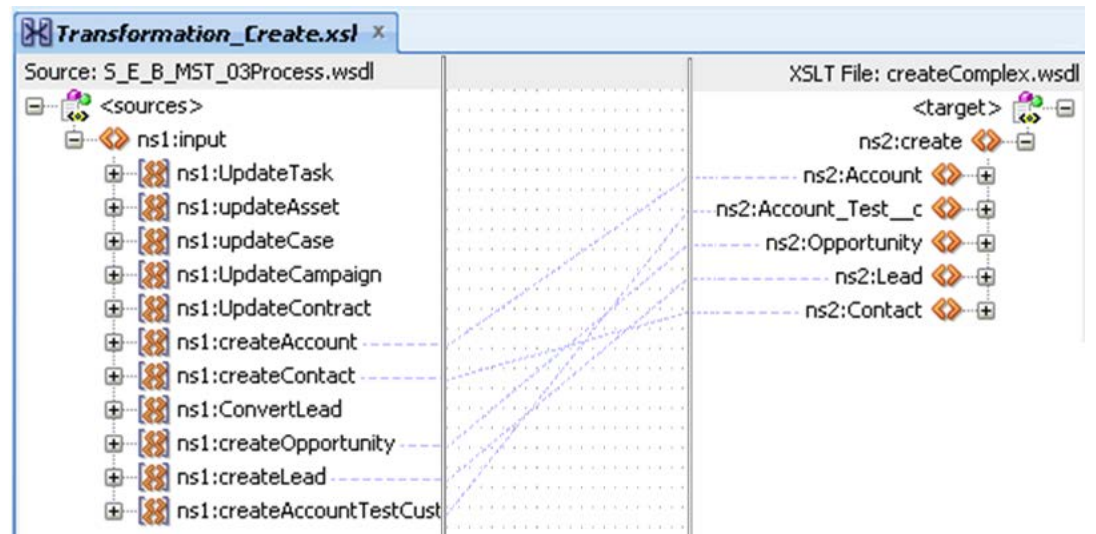


On the other hand, the polymorphic behavior of Salesforce.com schema is handled by Oracle Cloud Adapter for Salesforce.com and multiple sObjects can be written with a lot more ease, as shown in Figure 3-26.

Note that this behavior is possible only for operations where multiple insertion/writes are allowed by the Salesforce.com Enterprise API.



Figure 3-26 Transformation Create Account



### 3.6 Clear Cache

To save the number of calls to Salesforce.com for fetching metadata, the adapter maintains a cache wherein all the metadata information is stored for future reference. However, in case any modification is done to objects on Salesforce.com and the same needs to be reflected in the adapter, the clear cache functionality does the task of deleting the old cache and fetching the latest metadata from Salesforce.com. For instance, for an already existing object on Salesforce.com, whose creatable property is by default “false”, if you update this property to true and clear the cache, the object should now appear in the list of **Available objects** under create operation.

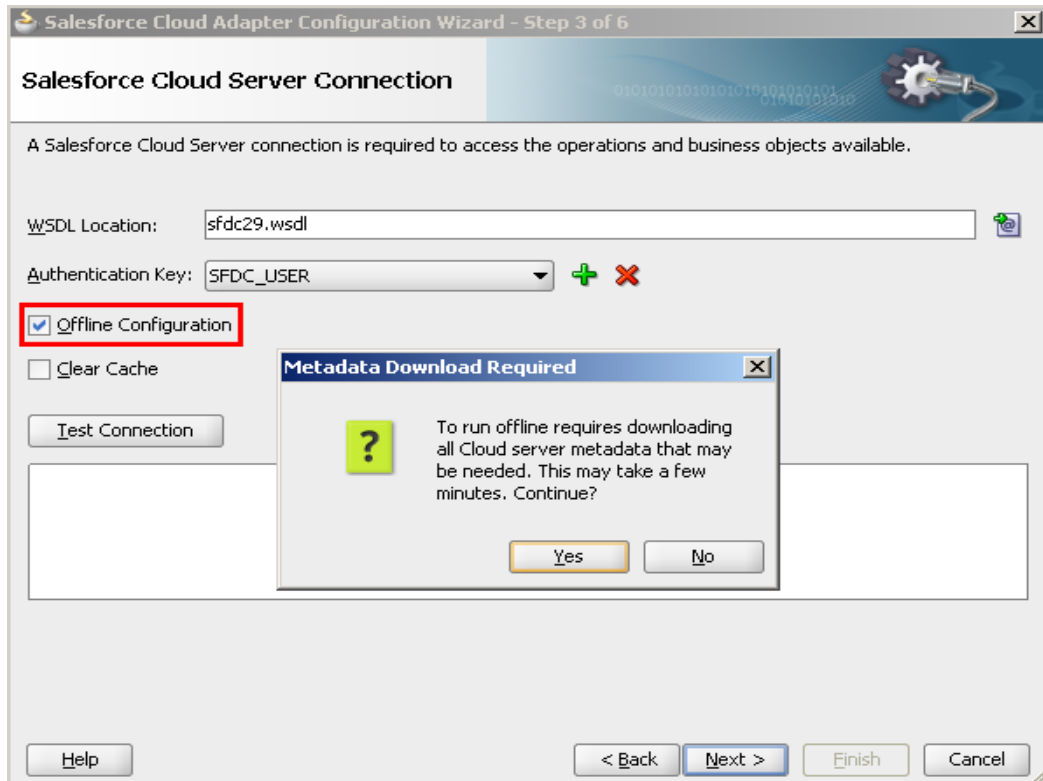
### 3.7 Offline Mode

As the name suggests, Offline Mode lets you continue your adapter development even when the network connection is not available. It is a unique characteristic of the Oracle Cloud Adapter for Salesforce.com, and is a step forward in enabling seamless integration to Salesforce.com using the Oracle SOA Suite.

The metadata of your enterprise is downloaded and saved in the cache while you are online. For this, you need to go to the **Connection** page of your Oracle Cloud Adapter Configuration Wizard and select the checkbox for **Offline Configuration**, as shown in Figure 3-27.

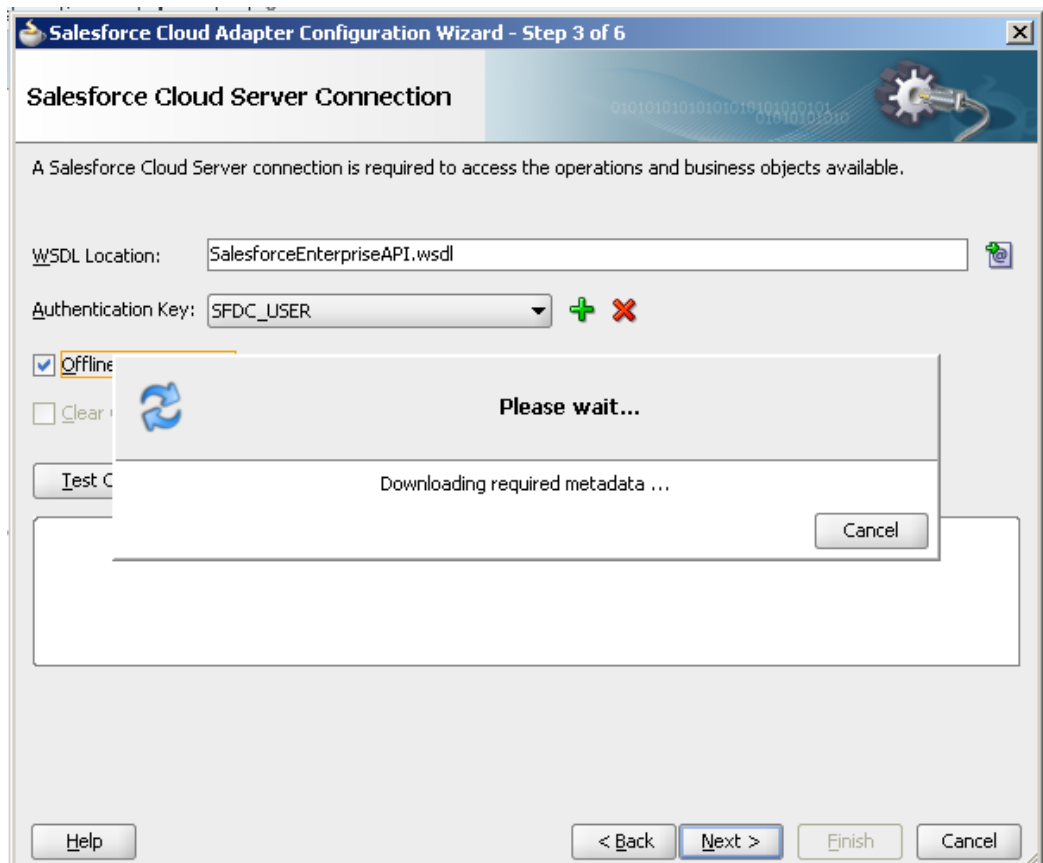
The moment you click the **Offline Configuration** checkbox, a 'Metadata Download Required' message is displayed as “To run offline requires downloading all Cloud server metadata that may be needed. This may take a few minutes. Continue?” To confirm, click **Yes** else click **No**.

**Figure 3-27 Offline Configuration**



On clicking 'Yes', it starts downloading the metadata as shown in the Figure 3-28.

**Figure 3-28 Downloading Required Metadata**



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Now you will be able to proceed with the configuration wizard just like the normal configuration. Next time you create a new adapter, the checkbox would already be selected and you need to uncheck it **ONLY** if something has changed. This feature is very useful in case your organization's data changes rarely.

Selecting Offline Mode would make no difference to the execution of your composite on the Enterprise Manager Console, that is, the execution behavior of the composite remains same whether it is created with Offline Configuration checked or unchecked in the adapter configuration wizard.

## 3.8 Behaviors Expected When Using Offline Mode

Although the Offline Mode comes with numerous advantages, following are the limitations associated with it:

1. You will not be able to run the **Query Test** tool if the **Offline Configuration** checkbox is checked. In this case, if you click the **Query Test** tool button, a warning message is displayed that 'Query Test is not available in Offline mode'.
2. You will also not be aware to any new custom objects / custom attributes added by the organization while in offline mode. In this case, you need to uncheck the **Offline Configuration** checkbox and either check the 'clear cache' or 'offline configuration' checkbox to fetch the latest metadata.

## 3.9 Security Management

If the Salesforce.com API is invoked without using the Oracle Cloud Adapter for Salesforce.com, the credentials for login to Salesforce.com are sent with payload during login operation invocation. Instead, SFDC adapter uses CSF key to externalize the credentials from the SOA composites. Moreover, existing OWSM policies cannot be used to pass user credentials with the payload. Oracle Cloud Adapter for Salesforce.com provides security in the following ways:

- The Credential Store Framework translates the key into credentials and sends it over the network. We are relying upon SSL to have this encrypted to eliminate any possibility of eavesdropping.
- While creating the CSF key either in the configuration wizard or in the Enterprise Manager Console, the password characters are not exposed, thereby enforcing additional security.

For information on how to configure CSF key, refer to the section "A.2 CSF Key in Enterprise Manager".

## 3.10 Test Functionality

### 3.10.1 Design-Time Test Functionality

Design-time test functionalities include the following test functionalities:

1. **Test Salesforce.com Cloud Connection:** There is a **Test Connection** button on **Connection Configuration** page of Oracle Cloud Adapter for Salesforce Configuration Wizard.

By clicking on **Test Connection** button you will see below message:

- Success! - For successful connection
  - Error! - For any exception during login
2. **Query Test Tool:** This tool helps to run and test query. By clicking on **Test** icon on **Operation Configuration** page of Oracle Cloud Adapter for Salesforce Configuration Wizard, a test dialogue box appears with a **Query Statement** text box and **Results** box showing result of query executed. A provision is provided to add bind parameters to the query. A box corresponding to each bind parameter appears, wherein you can provide a value to the parameter and then test the query.

For more information, refer to the section “

Design-Time: Using Oracle Cloud Adapter for Salesforce.com Configuration Wizard”. Note that these capabilities are not available in offline mode.

## 3.11 Suppress Response

Figure 3-29 shows the **Suppress Response** feature of Oracle Cloud Adapter for Salesforce.com. It simulates a one way / fire and forgets behavior in a synchronous call to Salesforce.com. The advantage of this functionality is that the calls are stateless and in case there is no business requirement to save the response returned from Salesforce.com, it saves the server from unwanted load. Also, the response is suppressed (is empty) either when a valid response is returned or when an exception is returned by Salesforce.com. However, if a fault is thrown by the adapter, it would be thrown to the client even if ‘Suppress Response’ is selected. The client can accordingly handle the fault thrown by the adapter. For more information on faults returned by the Oracle Cloud Adapter for Salesforce.com, refer to the section “Fault Handling”.

---

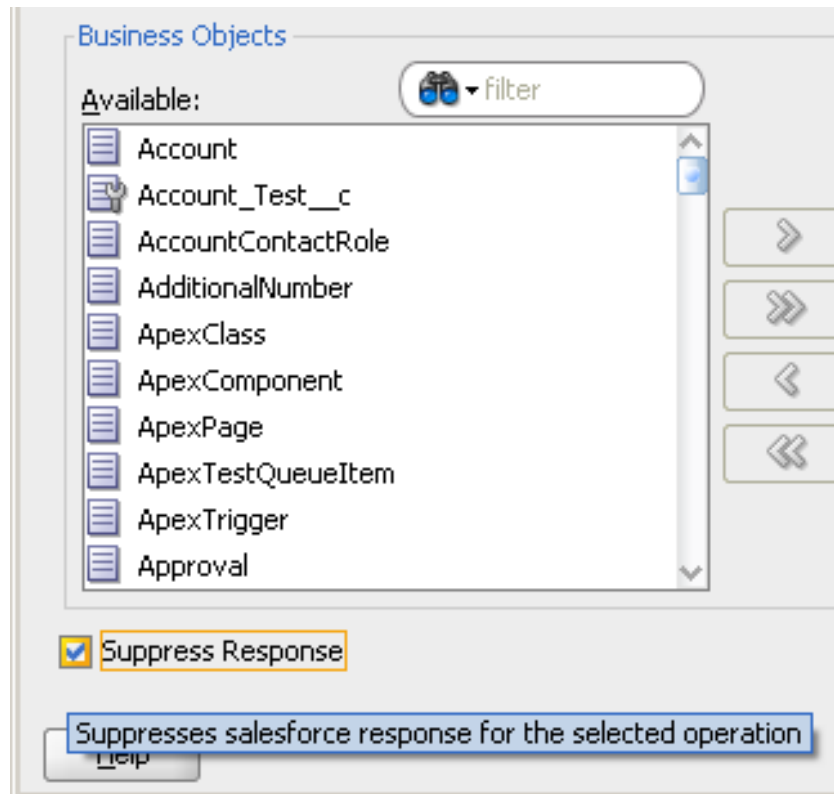
---

**Note:** Suppress Response feature only simulates the one way behavior. The adapter run-time is still making a synchronous call and receiving the response. The client is going to be in suspended mode until then.

---

---

Figure 3-29 Suppress Response



## 3.12 Fault Handling

Errors from Salesforce.com are returned in the following ways:

- **Salesforce Faults:** Error scenarios where the composite execution cannot proceed further and a **binding exception** is raised in the BPEL process.
- **Salesforce Exceptions:** Error scenarios where composite execution proceeds even if there are issues with committing some records. The records for which the transaction does not succeed returns a success status as 'false', while the records for which transaction commits to return a success status as 'true'.
- **Salesforce Host Unreachable:** Error scenarios in which the Salesforce.com host is not reachable, a **remote exception** is raised in business process.

The remote and binding faults are handled at the BPEL level using either fault policies or placing fault handlers in the process, i.e. using catch and catchAll blocks.

For exceptions returned from Salesforce.com, the error message is returned as part of the payload. Figure 3-30 shows the payload structure containing exception details.

Figure 3-30 Payload Structure Containing Exception Details

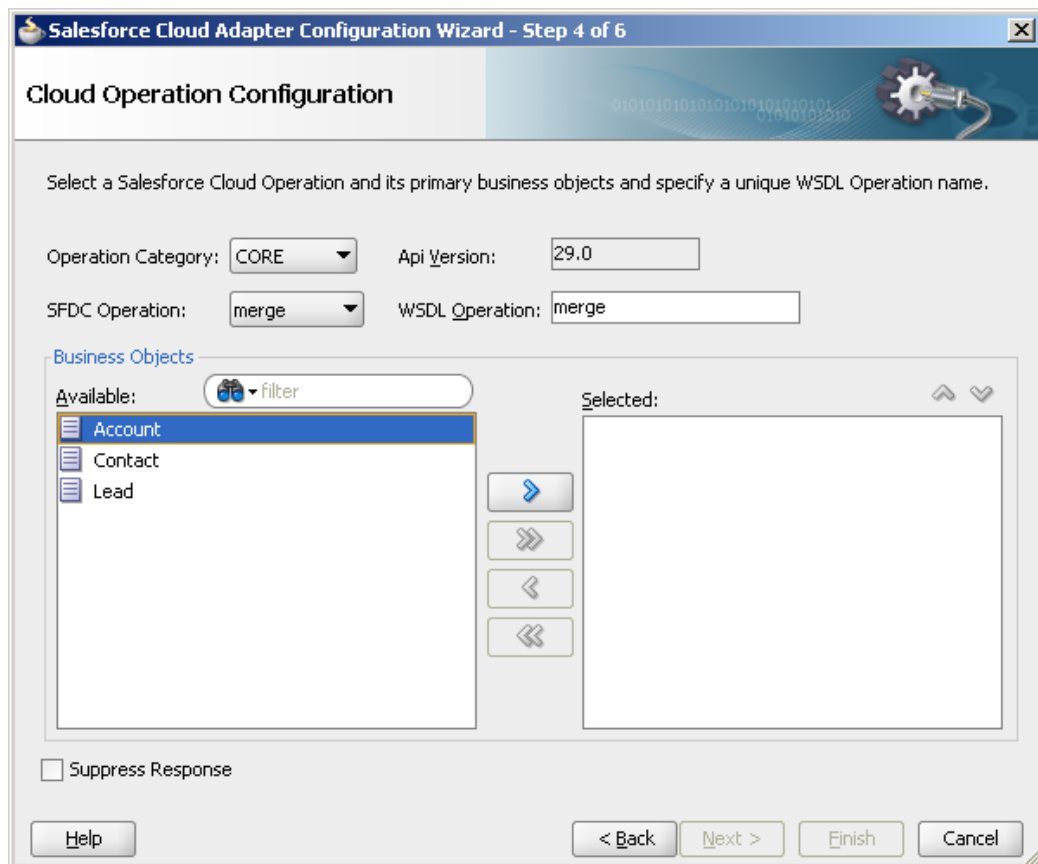
```
<xsd:complexType name="Error">
  <xsd:sequence>
    <xsd:element name="fields" type="xsd:string" nillable="true"
      minOccurs="0" maxOccurs="unbounded"/>
    <xsd:element name="message" type="xsd:string"/>
    <xsd:element name="statusCode" type="tns:StatusCode"/>
  </xsd:sequence>
</xsd:complexType>
```

For Salesforce.com standard faults and exception details, refer to the section “Verification of the OPatch Installation”.

### 3.13 Salesforce.com Limit and Restriction Handling

**Operation specific Object Selection:** The list of objects available for a particular operation is dynamic and is updated separately for every operation. For instance, if you select **merge** operation under “Operation Category” **CORE**, only Account, Contact, and Lead objects are available in the list of “Available” under Business objects, as shown in Figure 3-31.

Figure 3-31 Available Business Options in CORE Operation Category



This section is further divided into the following subsections:

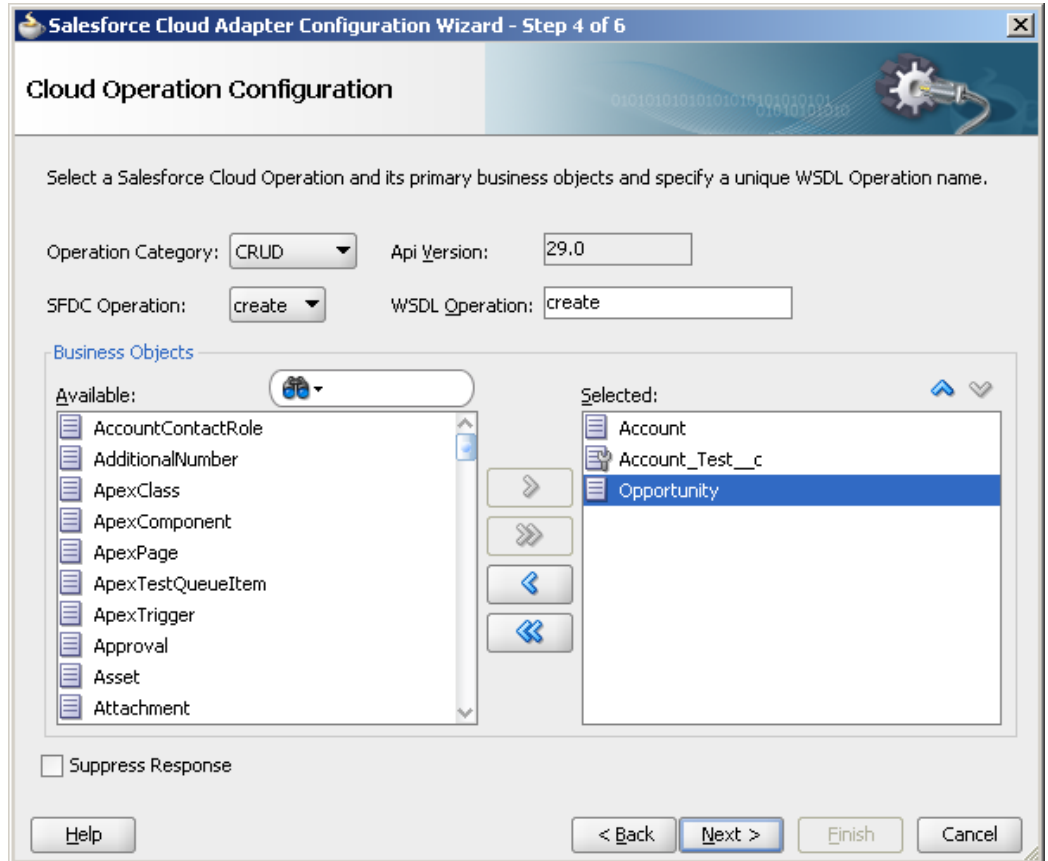
- Multiple Object Selection
- Single Object Selection

- Header Restrictions

### Multiple Object Selection

For certain operations, there is a provision to manipulate more than one business object in a single call to Salesforce.com. An important example of this feature is the “create” operation, where you can select more than one object in one configuration wizard cycle, as shown in Figure 3-32.

**Figure 3-32 Create Operation in Cloud Operation Configuration Wizard**



### Single Object Selection

Operations that can operate only on a single object in one call to Salesforce.com have a restriction in design-time that only a single object can be selected in the configuration wizard cycle. For example, in “retrieve” operation only a single object can be selected. As shown in Figure 3-33, the key for selecting objects ‘>’ is disabled after you select one object.

**Figure 3-33 Retrieve Operation in Cloud Operation Configuration Wizard**

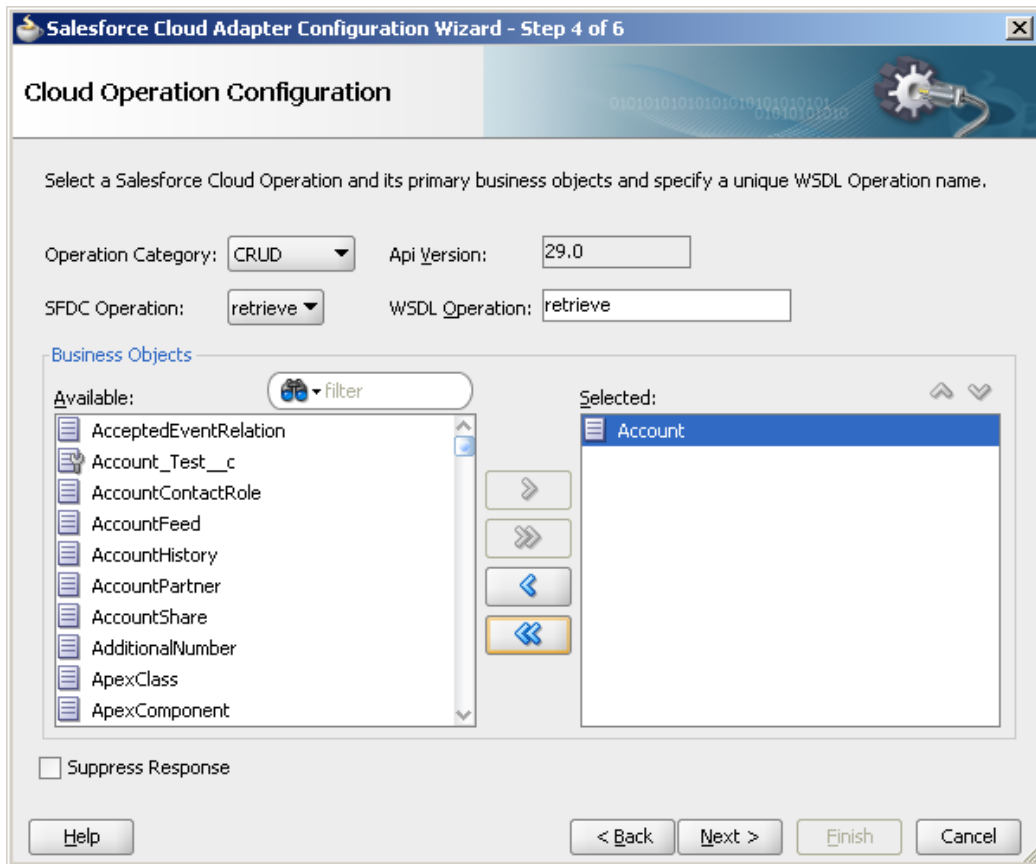


Table 3-4 shows an insight into the maximum number of objects you can select for a specific operation.

**Table 3-3 Maximum Number of Objects**

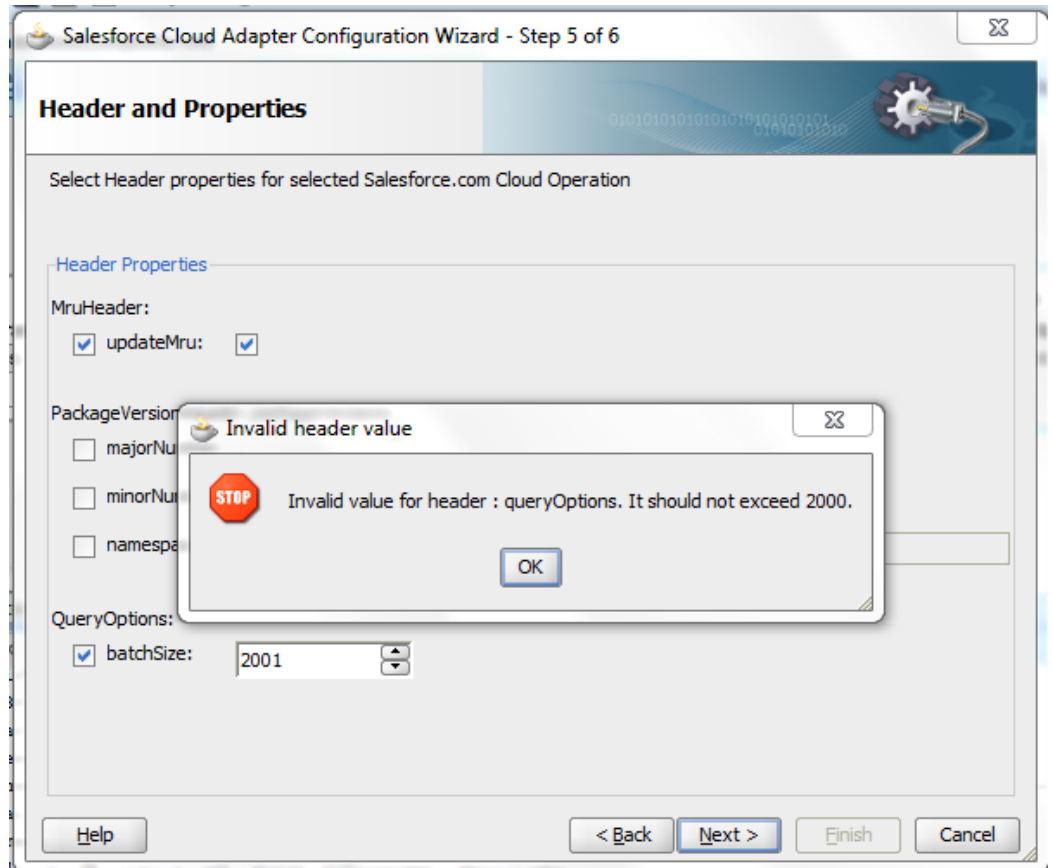
#	Operation Name	Max Objects
1	create	10
2	retrieve	1
3	update	10
4	delete	Unbounded
5	upsert	1
6	undelete	Unbounded
7	convertLead	1
8	process	1
9	merge	1
10	getDeleted	1
11	getUpdated	1
12	getUserInfo	0



## Header Restrictions

The Oracle Cloud Adapter for Salesforce.com saves the user from making any wrong selections at design-time, which may lead to erroneous conditions at run-time. For example, the maximum value for batch size in “Query” options header is 2000. The configuration wizard does not allow you to enter a value greater than 2000. If you enter a value which is greater than 2000, an error message is displayed, as shown in Figure 3-34.

**Figure 3-34 Invalid header value Message**



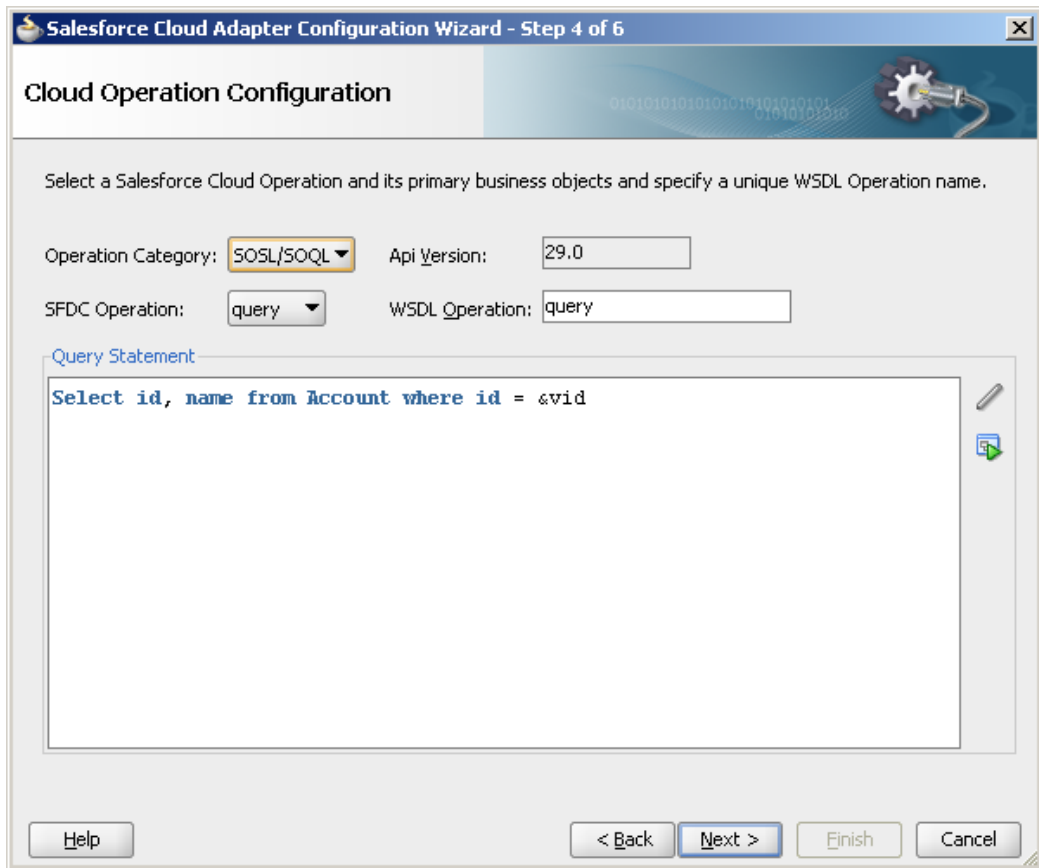
## 3.14 Support for Bind Parameters

The operations falling under the SOSL/SOQL category gives you the privilege to provide inputs to your query/search statement dynamically. This is made possible using the concept of bind parameters.

Consider the following query:

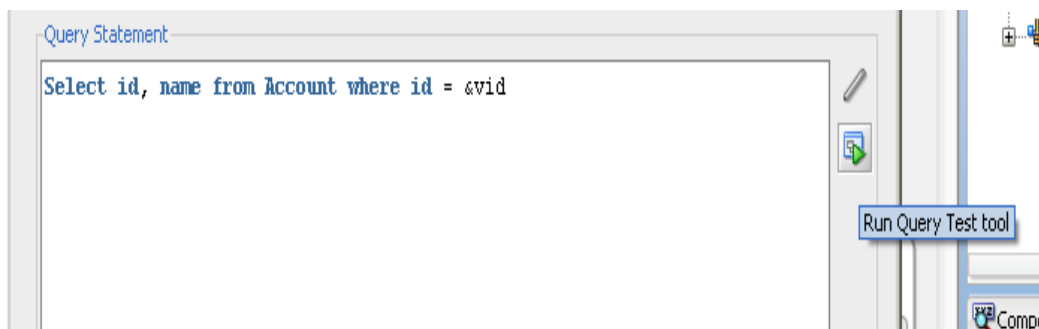
1. **Select id, Name from Account where id = '0019000000lrvEB'**
2. The Oracle Cloud Adapter for Salesforce.com gives you an option to give inputs to your query in the form of bind parameters, as shown in Figure 3-35.

**Figure 3- 35 Give Inputs to your Query in the Form of Bind Parameters**



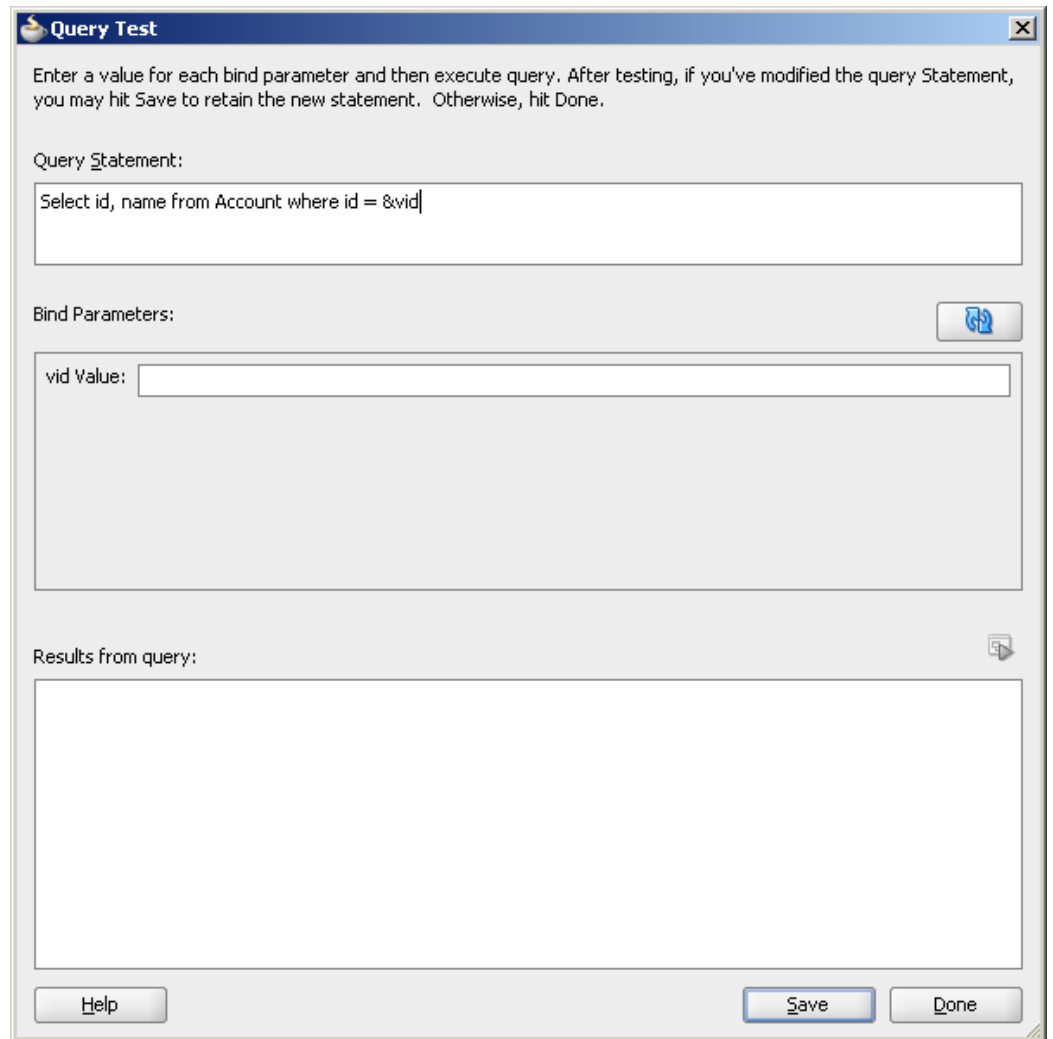
3. Here, the ampersand '&' symbol prefix to **vid** indicates that it is a bind parameter.
4. Click on the **Query Test** tool to see how it works for bind parameters, as shown in Figure 3-36.

**Figure 3- 36 Run Query Test**



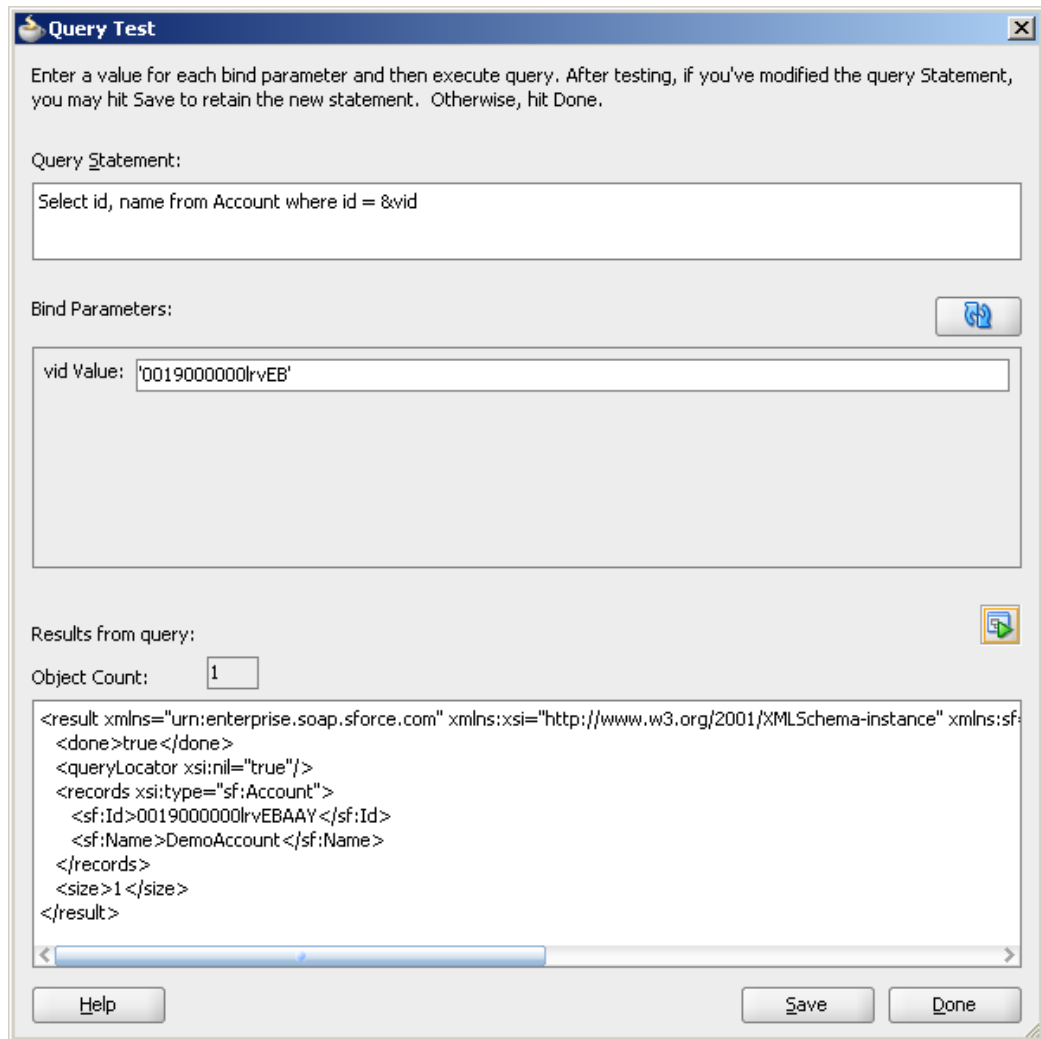
5. As shown in Figure 3-37, the Query Test tool prompts you to provide a value for the bind parameter, '**vid**' in this case.

**Figure 3-37 Provide a Value for the Bind Parameter**



6. On providing an appropriate value to the bind parameter and clicking the **'Execute Query'** button, you can view the result set for that particular query, as shown in Figure 3-38.

**Figure 3-38** Result of the Query



7. The WSDL generated for this particular adapter contains the bind parameter as part of input schema, as shown in Figure 3-39.

**Figure 3-39** Input Schema

```
<xs:schema xmlns="http://xml.oracle.com/types/query" elementFormDefault="qualified" xmlns:xs="http://www.w3.org/2001/XMLSchema"
  targetNamespace="http://xml.oracle.com/types/query" xmlns:ns3="http://xml.oracle.com/types/query">
  <xs:complexType name="QueryParameters">
    <xs:all>
      <xs:element name="vid" type="xs:string" minOccurs="1" maxOccurs="1"/>
    </xs:all>
  </xs:complexType>
</xs:schema>
```

---

## Design-Time: Using Oracle Cloud Adapter for Salesforce.com Configuration Wizard

This chapter defines how you can configure Oracle Cloud Adapter for Salesforce.com by walking through a complete Adapter Configuration Wizard scenario. You will also get to know what artifacts are being generated after completing the Oracle Cloud Adapter for Salesforce.com Wizard.

It contains the following topics:

- [Section 4.1, "Oracle Cloud Adapter for Salesforce.com Plug-in"](#)
- [Section 4.2, "Oracle Cloud Adapter for Salesforce.com Walkthrough"](#)
- [Section 4.3, "Design time Artifact Generation"](#)

### 4.1 Oracle Cloud Adapter for Salesforce.com Plug-in

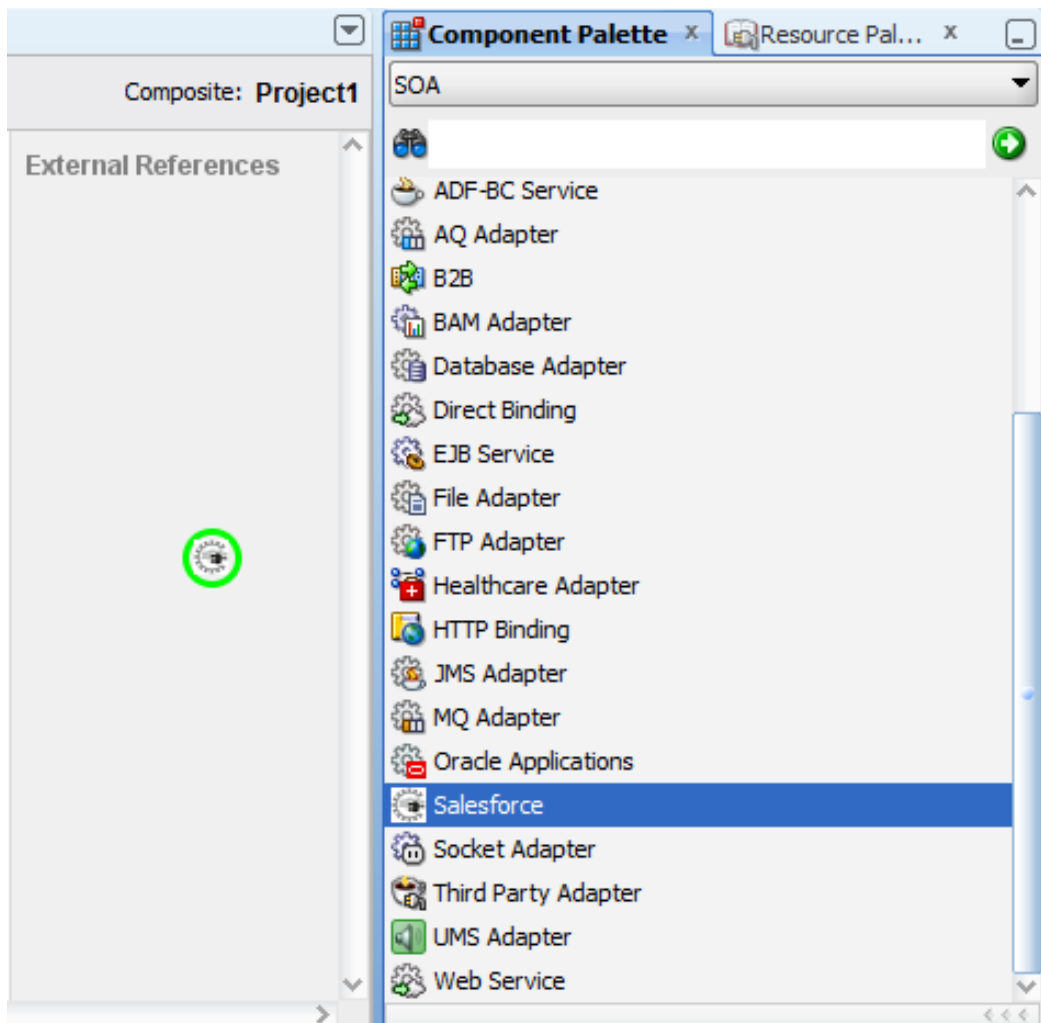
To make Oracle Cloud Adapter for Salesforce.com available in the Component Palette section of JDeveloper, Oracle OPatch should be installed. Refer to the section “Verification of the OPatch Installation” for verification of OPatch installation. After installing OPatch, soa-config.xml will have the required configuration for Oracle Cloud Adapter for Salesforce.com.

### 4.2 Oracle Cloud Adapter for Salesforce.com Walkthrough

This section describes the Adapter Configuration Wizard and how can you define an Oracle Cloud Adapter for Salesforce.com by using the Adapter Configuration Wizard.

1. In the **Component Palette**, select **SOA**.
2. Drag and drop **Salesforce** Adapter from the **Service Adapters** list to the **External References** swimlane in the composite.xml page, as shown in Figure 4-1.

Figure 4-1 Salesforce Adapter



The Adapter Configuration Wizard is displayed.

### 4.2.1 Welcome Page

The first page of Oracle Cloud Adapter for Salesforce Configuration Wizard is – Welcome page, as shown in Figure 4-2.

The Welcome page is purely informational and can be skipped during subsequent wizard invocations by checking the box "Skip this Page next time".

Service Adapters enable your Oracle BPEL process or Oracle Mediator Component to interact with database tables, database queues, file systems, FTP servers, Java Message Services (JMS), IBM WebSphere MQ, Oracle applications, or Cloud applications.

Click **Next** to continue or **Cancel** to exit the wizard.

Figure 4-2 Oracle Cloud Adapter for Salesforce Configuration Wizard – Welcome Page



## 4.2.2 Service Name Page

The next page of Oracle Cloud Adapter for Salesforce Configuration Wizard is – Service Name page, as shown in Figure 4-3.

The Service Name page is used to name the service.

The Service Name page is arranged in the following sections:

- **Service Type:** Displays the selected adapter.
- **Service Name:** Enter a name. When the wizard completes defining the adapter service, a WSDL file with the same name appears in the Application Navigator of the SOA project in JDeveloper. This generated WSDL file will have the adapter configuration settings you specify using the configuration wizard.

Click **Next** to continue, **Back** to go to the previous page or **Cancel** to exit the wizard.

**Figure 4-3 Oracle Cloud Adapter for Salesforce Configuration Wizard – Service Name Page**

Salesforce Cloud Adapter Configuration Wizard - Step 2 of 6

### Service Name

Enter a Service Name.

Service Type: Salesforce Cloud Adapter

Service Name:

Help < Back Next > Finish Cancel

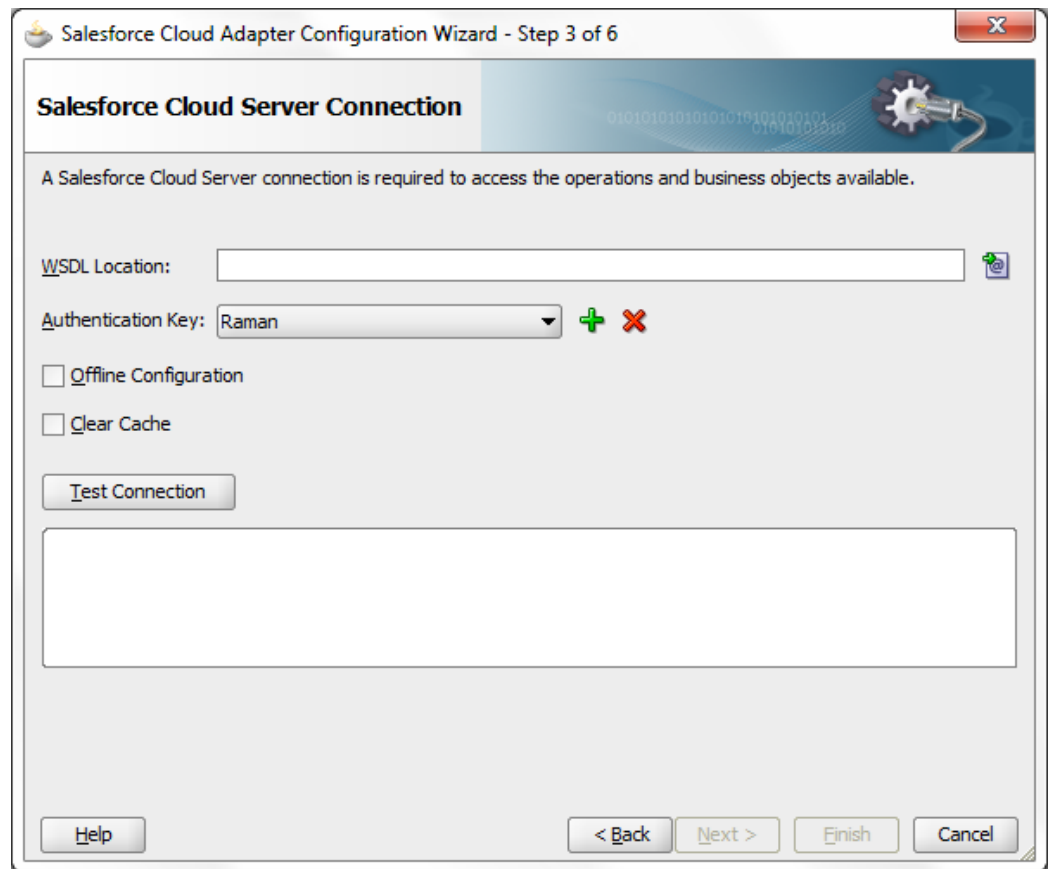
### 4.2.3 Salesforce.com Cloud Server Connection Page

The next page of the adapter configuration wizard is Oracle Cloud Adapter for Salesforce Configuration Wizard – Salesforce Cloud Server Connection page, as shown in Figure 4-4.

This page enables you to either select an existing connection or create a new connection definition by providing an Authentication Key.



**Figure 4-4 Oracle Cloud Adapter for Salesforce Configuration Wizard – Salesforce Cloud Server Connection Page**



The Salesforce Cloud Server Connection page is arranged in the following sections:

- WSDL Location
- Authentication Key
- Offline Configuration
- Clear Cache
- Test Connection

#### **4.2.3.1 WSDL Location**

In the text box corresponding to WSDL location, provide the location of your Enterprise WSDL. Using the **Find existing WSDLs** button, browse for the Enterprise WSDL. Make sure you copy the file to your local project folder and use the same while configuring the adapter. Alternatively, you can provide the MDS location of the WSDL in this text box. For more information refer to the section “A.1 Generating the Enterprise WSDL” for WSDL generation. This field is mandatory.

**Find existing WSDLs:** Click **Find existing WSDLs** button to find/select the existing WSDLs, as shown in Figure 4-5.

**Figure 4-5 WSDL Location Option**



### 4.2.3.2 Authentication Key

Authentication key enables you to specify and store the Authentication credentials in the Credential Store Framework. This field is mandatory. Select the Authentication key, this key is required to retrieve the Salesforce.com login credentials during run-time. It must match the CSF key configured on the WebLogic server. To see the steps to configure the CSF key on WebLogic server, see the section “CSF Key in Enterprise Manager”.

**Add a new credential:** To create a new key, click on plus (+) button, as shown in Figure 4-6.

**Figure 4-6 Create Authentication Key**



Once you click on the + icon, the Add Credential popup window appears, as shown in Figure 4-7.

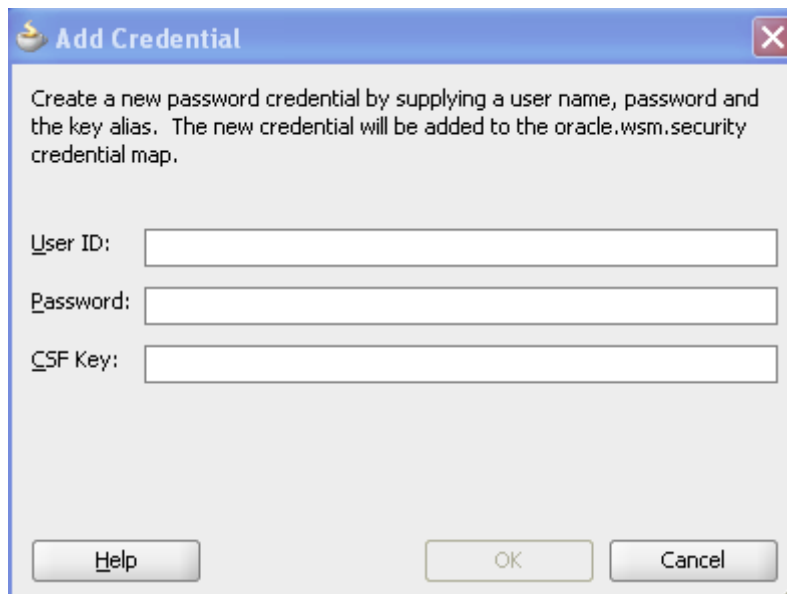
### Add Credential / CSF Key Creation

Add Credential page is used to create a new password credential by supplying user name, password and key alias, as shown in Figure 4-7. The new credential will be added to the *oracle.wsm.security* credential map.

On this page the following required information is required:

- **User ID:** Enter the Salesforce.com user ID (typically an email address).
- **Password:** Enter the Salesforce.com password + security token.
- **CSF Key:** A user defined (CSF) key which is associated with the specified username and password. Enter the CSF Key of your choice. Credential store framework requires a key which stores the username and password and prevents the user from rewriting the same at run-time. The CSF Key created in configuration wizard should match the CSF key created on Enterprise manager console. For more information refer to the section “[CSF Key in Enterprise Manager](#)” for steps to create a CSF Key on Enterprise Manager Console.

**Figure 4-7 Add Credential Page**



All these parameters are needed for logging into the Salesforce.com.

---

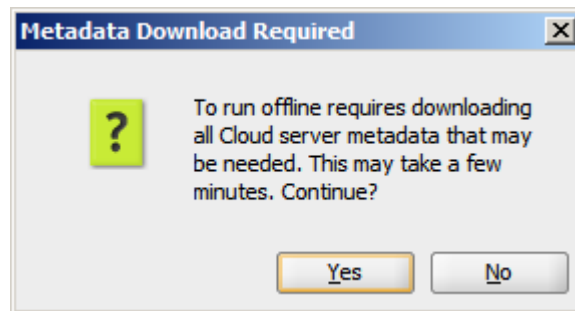
Note that currently CSF key view/edit functionality is not supported. It will be provided in a subsequent release.

### 4.2.3.3 Offline Configuration

Check the **Offline Configuration** checkbox to download metadata in the local cache for offline use. Uncheck the same to resume working online. If this checkbox is selected, all the required metadata is downloaded from Salesforce.com cloud server for offline usage.

When you select the **Offline Configuration** checkbox, below message appears, as shown in Figure 4-8.

**Figure 4-8 Metadata Download Required Message**



### 4.2.3.4 Clear Cache

Check/Uncheck the **Clear Cache** checkbox to either refresh or retain the metadata in the cache. If this checkbox is selected, all the metadata in the cache will be refreshed. You should check 'Clear Cache' checkbox in order to get new custom objects (if any) or any other information from the newly generated WSDL. Refer to the section "A.1 Generating the Enterprise WSDL" for generating WSDL from Salesforce.com.

### 4.2.3.5 Test Connection Functionality

You can use **Test Connection** button to test the connection after creating or selecting the CSF Key. By clicking on **Test Connection** button you will see the message as shown in Figure 4-9.

- Success! - For successful connection.
- Error! - For any exception during login.

**Figure 4-9 Test Connection Option**

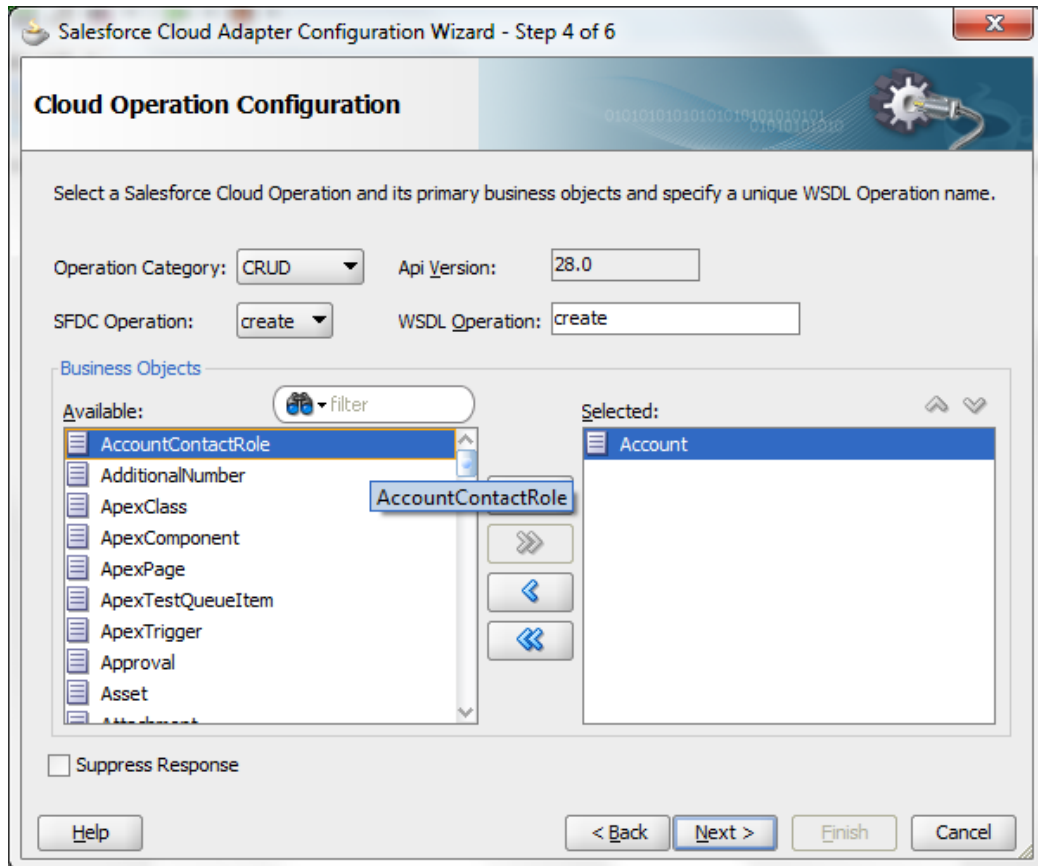


Click **Next** to continue or **Cancel** to exit the wizard.

## 4.2.4 Salesforce.com Cloud Operation Configuration Page

The next page of Oracle Cloud Adapter for Salesforce Configuration Wizard is – Cloud Operation Configuration page, as shown in Figure 4-10.

**Figure 4- 10 Oracle Cloud Adapter for Salesforce Configuration Wizard – Cloud Operation Configuration page**



The Cloud Operation Configuration page enables you to select operation and object(s).

The operation page enables you to select from the different kinds of operation categories, and operations. Based on the operation selected, the list of objects will be displayed in the available object list text area. You can select one or multiple objects for a specified operation. You need to follow a logical sequence in selecting objects during design-time because the request structure that the adapter creates depends upon the order of selected objects. For example, if you want to create a lead, opportunity and an account in this order, these objects have to be selected accordingly; with lead on top, followed by opportunity and then account.

The Cloud Operation Configuration page is arranged in the following sections:

- Operation Category
- SFDC Operation
- API Version
- WSDL Operation
- Business Objects
- Suppress Response

---

#### 4.2.4.1 Operation Category

This dropdown list groups a set of related Salesforce.com operations which the user can choose amongst. For more information, refer to the section “Supported SOAP API Operations”.

#### 4.2.4.2 SFDC Operation

This includes a number of operations, based on Operation Category selected.

SFDC Operation calls represent specific operations that the Oracle Cloud Adapter for Salesforce.com can invoke at run-time to perform tasks, for example:

- Query data in your organization.
- Add, update, and delete data.

For more information, refer to the section “Supported SOAP API Operations”.

#### 4.2.4.3 API Version

The API Version indicates which Salesforce.com WSDL (Web service) version you are using to get all metadata information for Salesforce.com objects. This API version is read from the endpoint URL in service definition section at the bottom of the Salesforce.com WSDL.

#### 4.2.4.4 WSDL Operation

The WSDL operation is a text field where you can type custom operation name for selected operation. This custom name will then be used in the integrated WSDL generated after finishing the configuration wizard. If you have not provided any WSDL operation name, then selected operation name, which is the default value of this field, is used.

#### 4.2.4.5 Suppress Response

Check this box if you do not need response during run-time. For example in “create” operation the IDs of records created are returned. If you do not need these for further usages then you can use the Suppress Response option.

#### 4.2.4.6 Business Objects:

##### Available objects

This area shows all the available Salesforce.com standard and custom objects that can be selected for the particular operation.

##### Selected objects

This section shows all the Salesforce.com objects selected by you. The selected operation (create, update, delete, etc.) can be performed only on these objects by your adapter instance.

##### Filter Field

Filter field is used to search for a Salesforce.com object from the list of available objects.

When you click on the **filter** dropdown, following options are available.

- **Filter:** Select to filter the available objects.
- **Recent:** Select this option if you want to see the objects which have been used recently.

#### 4.2.4.7 SOQL and SOSL Page

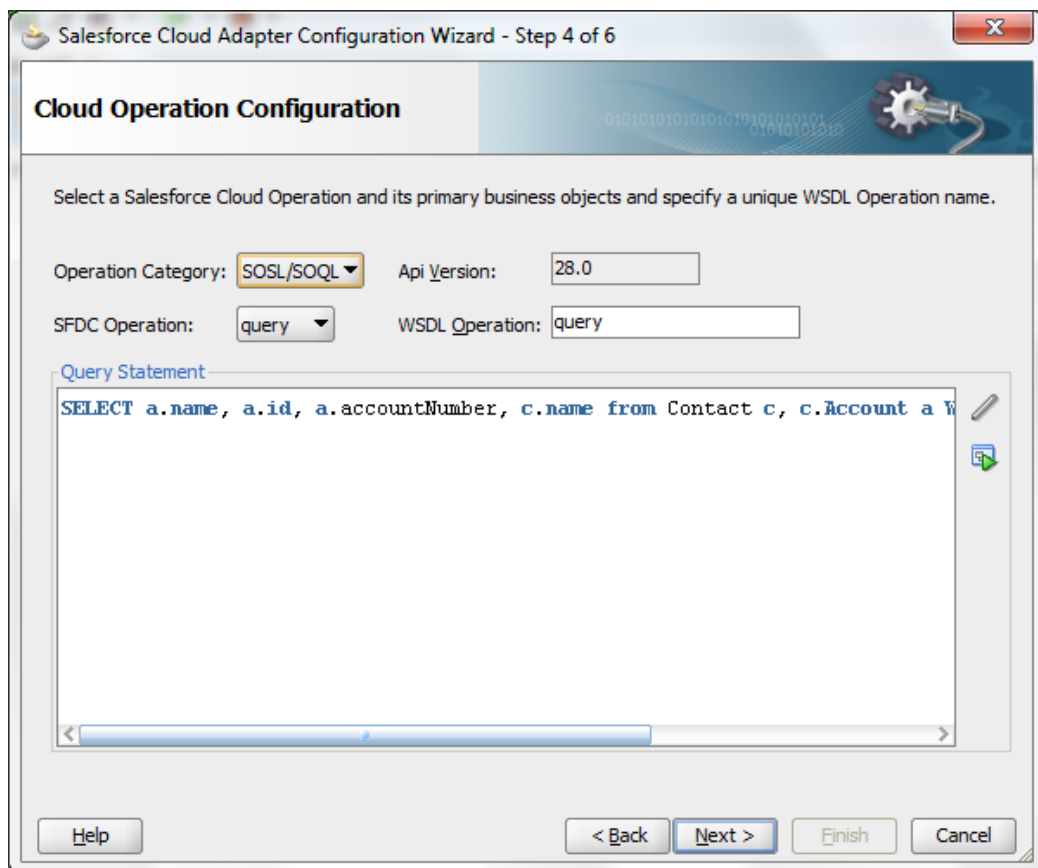
If you select SOSL/SOQL operation category, a query editor will open. Type the SOQL or SOSL statement depending on the operation selected, as shown in Figure 4-11.

SOSL/SOQL enables you to search your organization’s Salesforce.com data for specific information.

#### Query Statement

Query statement is used to query data from Salesforce.com. Query statement text box consists of SOQL statements according to Salesforce.com. Refer to the section “SOSL and SOQL Operations” for query operation. For detailed information on SOQL/SOSL, follow this link ([http://www.salesforce.com/us/developer/docs/soql\\_sosl/](http://www.salesforce.com/us/developer/docs/soql_sosl/))

**Figure 4- 11 Query Statement in SOQL and SOSL Option**



#### Run Query Test Tool

This tool helps to run and test the query. By clicking on **Test** icon, a test dialogue box appears.

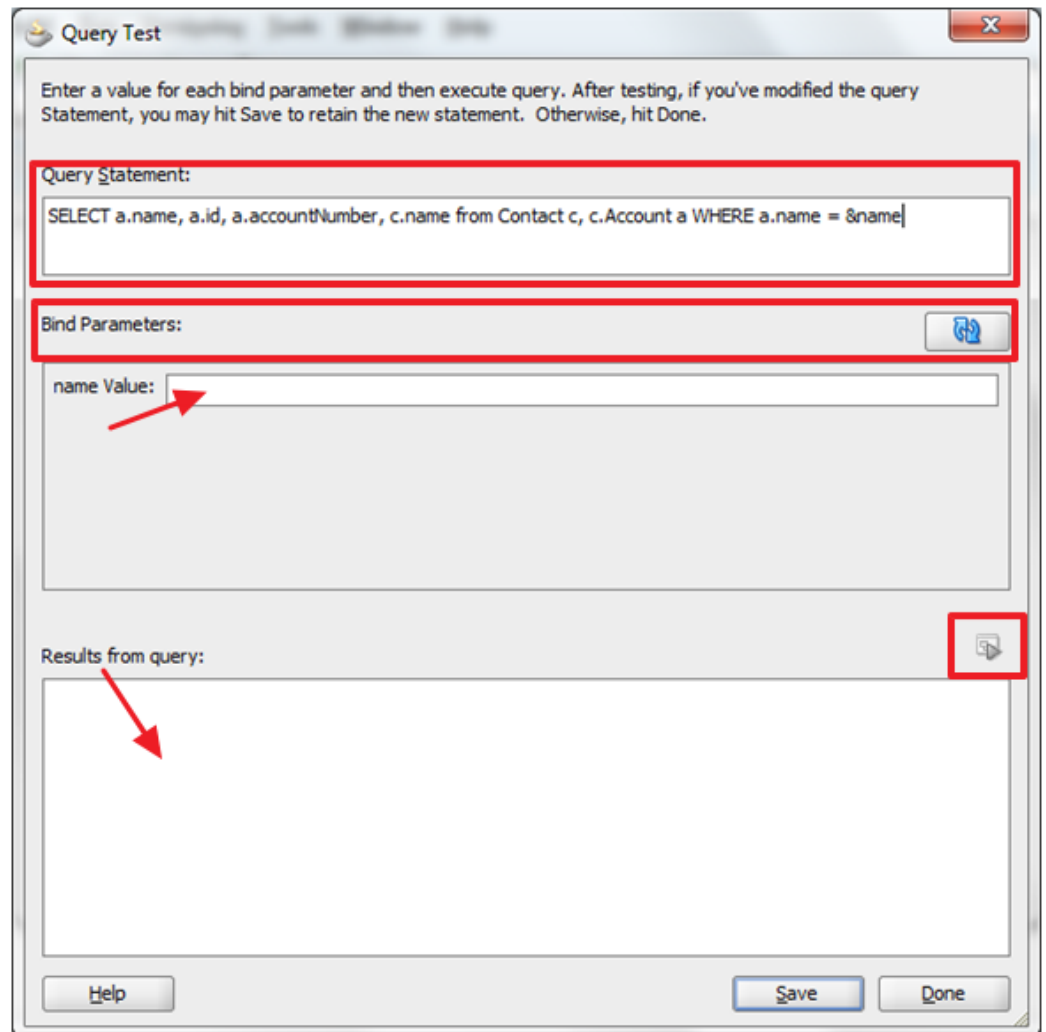
The Query Test dialogue contains the following area:

**Query Statement** text box and Results box showing result of query executed. Result box can show results up to a maximum of 200 records. If the query has one or more bind parameters in it, then one or more input boxes will appear to provide values for these, as shown in Figure 4-12.

**Refresh Bind Parameters:** Refresh Bind Parameters button is used to refresh Bind Parameters box, if there is any change in the number of bind parameters in the query statement.

**Execute Query:** Execute Query button is used to execute the query.

**Figure 4-12 Query Test**



## 4.2.5 Header and Properties Page

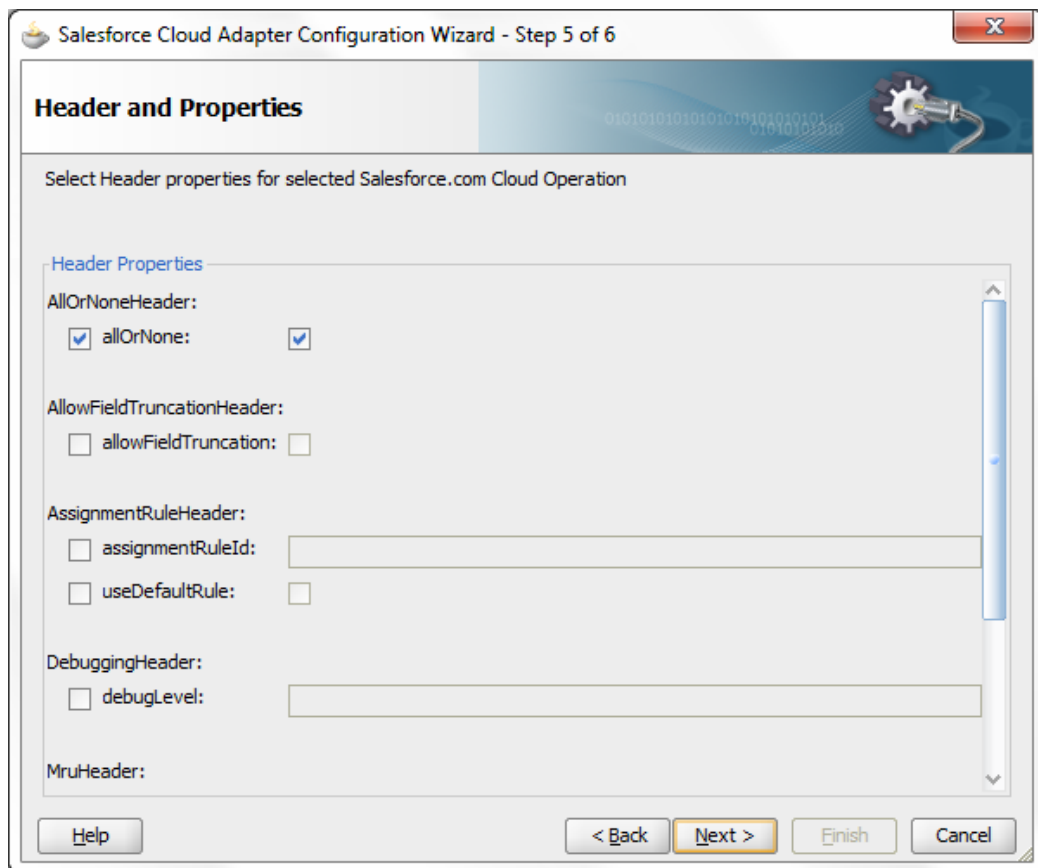
The next page in Oracle Cloud Adapter for Salesforce Configuration Wizard is – **Header and Properties** page, as shown in Figure 4-13.

The **Header and Properties** page is used to select header properties for the selected Oracle Cloud Adapter for Salesforce.com Cloud Operation. The values defined in this page can be overridden by properties defined at the composite level or in the EM console. For a detailed description of run-time properties, see section “Oracle Cloud Adapter for Salesforce.com Run-Time Properties”.

For more information on Salesforce.com headers, follow the link ([http://www.salesforce.com/us/developer/docs/api/Content/soap\\_headers.htm](http://www.salesforce.com/us/developer/docs/api/Content/soap_headers.htm)).

For operation specific header information, refer to the section “Salesforce.com SOAP Headers”.

**Figure 4- 13 Oracle Cloud Adapter for Salesforce Configuration Wizard – Header and Properties Page (for create operation)**



## 4.2.6 Finish Page

The next page in Oracle Cloud Adapter for Salesforce Configuration Wizard is – **Finish** page. The **Finish** page summarizes the Oracle Cloud Adapter for Salesforce configuration.

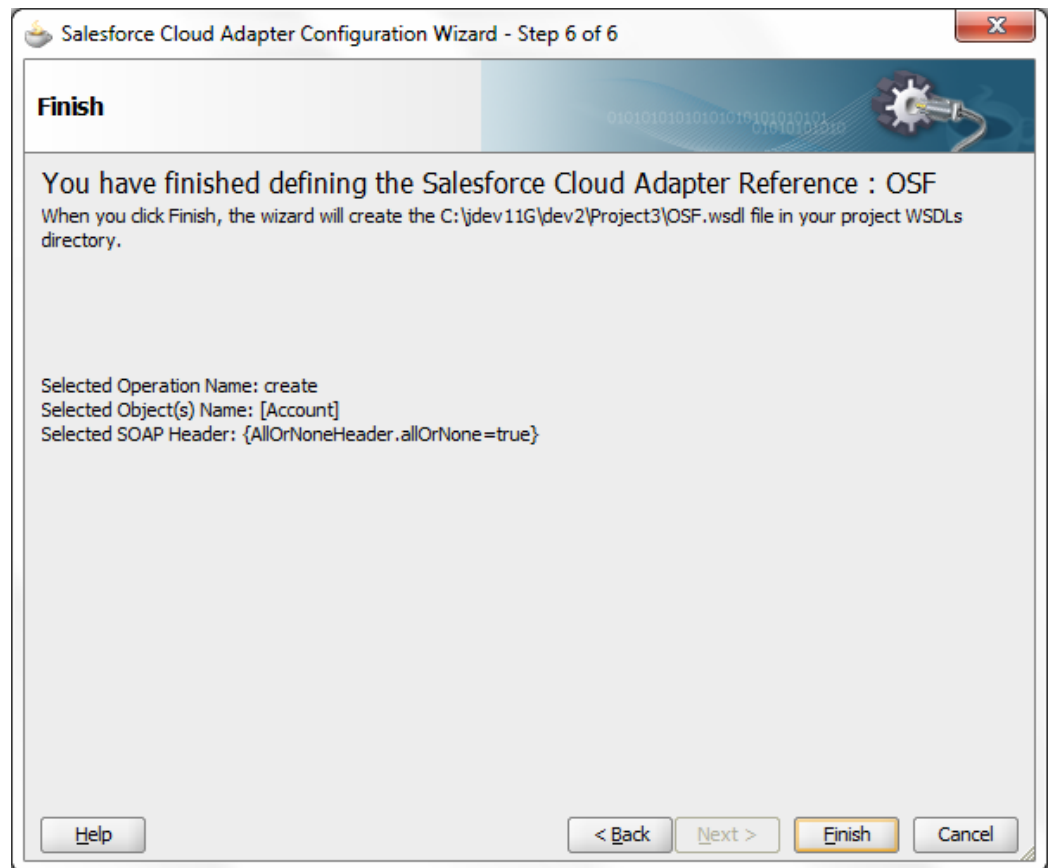
page. The Finish page summarizes the Oracle Cloud Adapter for Salesforce configuration.

When you complete the adapter configuration, a WSDL file named after the service name, you entered on the **Adapter Configuration Wizard - Service Name page** appears in the **Application Navigator**, as shown Figure 4-14.

To finish adapter configuration, Click **Finish**.



Figure 4- 14 Oracle Cloud Adapter for Salesforce Configuration Wizard – Finish Page



## 4.3 Design time Artifact Generation

After clicking on Finish button on the last screen of Oracle Cloud Adapter for Salesforce configuration wizard, composite.xml gets updated by adding a reference element along with jca file and integration WSDL file.

### 4.3.1 JCA File

The JCA file provides adapter configuration information for the service. A connection factory is specified so that the adapter run-time can connect to the Salesforce Cloud Servers, as shown in Figure 4-15.

Figure 4- 15 Sample JCA File contents for delete operation

```
<adapter-config name="samplePortType" adapter="Salesforce"
  wsdlLocation="../../../Project1/sample.wsdl"
  xmlns="http://platform.integration.oracle/blocks/adapter/fw/metadata">
  <connection-factory location="cloud/CloudAdapter">
    <non-managed-connection managedConnectionFactoryClassName="oracle.cloud.connector.salesforce.SalesforceConnectionFactory">
      <property name="targetWSDLURL" value="EnterpriseWSDL_28.wsdl"/>
      <property name="csfKey" value="csfKey"/>
      <property name="csfMap" value="SOA"/>
      <property name="applicationVersion" value="28.0"/>
    </non-managed-connection>
  </connection-factory>
  <endpoint-interaction portType="samplePortType" operation="delete">
    <interaction-spec className="oracle.tip.adapter.cloud.CloudInteractionSpec">
      <property name="targetOperation" value="delete"/>
      <property name="operationPath" value="" />
      <property name="oracle.cloud.rt.sfdcAdapterNamespace"
value="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Application1/Project1/sample"/>
      <property name="selectedObjects" value="Account"/>
      <property name="AllOrNoneHeader.allOrNone" value="true"/>
      <property name="oracle.cloud.rt.suppressResponse" value="false"/>
    </interaction-spec>
  </endpoint-interaction>
</adapter-config>
```

## 4.3.2 Integration WSDL

Integration WSDL is a simplified, abstract WSDL file as compared to the actual Salesforce WSDL. It has information in reference to selected operation and objects during configuration of the Oracle Cloud Adapter for Salesforce.com. Figure 4-16 and Figure 4-17 shows parts of the Sample Integration WSDL generated by Salesforce Adapter for delete operation.

**Figure 4- 16 Integration WSDL part showing delete operation request and response schema**

```
<xs:schema xmlns="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Application1/Project1/sample"
  elementFormDefault="qualified" xmlns:xs="http://www.w3.org/2001/XMLSchema"
  targetNamespace="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Application1/Project1/sample"
  xmlns:ns2="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Application1/Project1/sample"
  xmlns:ns4="urn:enterprise.soap.sforce.com">
  <xs:import namespace="urn:enterprise.soap.sforce.com"/>
  <xs:element name="delete" type="ns2:deleteType"/>
  <xs:complexType name="deleteType">
    <xs:sequence>
      <xs:element name="ids" type="xs:ID"/>
    </xs:sequence>
  </xs:complexType>
  <xs:element name="deleteResponse" type="ns2:deleteResponseType"/>
  <xs:complexType name="deleteResponseType">
    <xs:sequence>
      <xs:element name="DeleteResult" type="ns4:DeleteResult"/>
    </xs:sequence>
  </xs:complexType>
</xs:schema>
```

**Figure 4- 17 Integration WSDL part displaying delete operation details**

```
<wsdl:message name="deleteRequestMessage">
  <wsdl:part name="parameters" element="ns1:delete"/>
</wsdl:message>
<wsdl:message name="deleteResponseMessage">
  <wsdl:part name="parameters" element="ns1:deleteResponse"/>
</wsdl:message>
<wsdl:message name="UnexpectedErrorFault">
  <wsdl:part name="parameters" element="fns:UnexpectedErrorFault"/>
</wsdl:message>
<wsdl:portType name="samplePortType">
  <wsdl:operation name="delete">
    <cloud:CloudOperation xmlns:cloud="http://xml.oracle.com/types" targetOperation="delete"/>
    <wsdl:input message="ns1:deleteRequestMessage"/>
    <wsdl:output message="ns1:deleteResponseMessage"/>
    <wsdl:fault name="UnexpectedErrorFault" message="ns1:UnexpectedErrorFault"/>
  </wsdl:operation>
</wsdl:portType>
```

---

# Integration with Different Service Components (BPEL/Mediator) in Oracle SOA Suite

Oracle Cloud Adapter for Salesforce.com facilitates integration to various Salesforce.com objects via operations exposed by the Salesforce.com API. This chapter walks you through a simple integration wherein user creates a new account on Salesforce.com using Oracle Cloud Adapter for Salesforce.com. The scenario would enable you to create an easy and seamless integration to Salesforce.com using BPEL Process Manager.

This section describes Oracle Cloud Adapter for Salesforce.com concepts through a Use Case, which is a complete walkthrough of the Adapter configuration wizard. In addition, this Use Case also describes how by using the Adapter configuration wizard, you can access various operations available to your Enterprise on Salesforce.com, select objects specific to your business requirements, generate corresponding WSDL to expose the necessary operations etc. These services are consumed to define partner links that are used in the BPEL process. You use the Adapter configuration wizard to both create and edit adapter services.

This chapter contains the following topics:

- [Section 5.1, "Overview"](#)
- [Section 5.2, "Configuring the CSF Key on Enterprise Manager Console"](#)
- [Section 5.3, "Designing a Composite for Service Integration"](#)
- [Section 5.4, "Configure Oracle Cloud Adapter for Salesforce.com"](#)
- [Section 5.5, "Integration with BPEL"](#)
- [Section 5.6, "Deploy the Composite"](#)
- [Section 5.7, "Test the Composite"](#)

## 5.1 Overview

Account is one of the various standard objects provided by Salesforce.com. An account on Salesforce.com represents an individual or business associated with our Business. Oracle Cloud Adapter for Salesforce.com allows you to create an account on Salesforce.com. The below scenario would provide you step by step instructions to accomplish the same.

To integrate with Oracle BPEL Process Manager, the organization's Enterprise WSDL should be available to the user. The underlying adapter services must be exposed as WSDL files, which are generated during design-time in the configuration wizard of the Oracle Cloud Adapter for Salesforce.com. For more information, refer to the section "A.1 Generating the Enterprise WSDL".

The generated WSDL files are used to design the appropriate BPEL processes for outbound adapter services. A completed BPEL process must be successfully compiled in JDeveloper and deployed to an SOA Suite server. Upon deployment to an SOA Suite server, every newly deployed process is viewable in the Oracle Enterprise Manager console, where you can run, monitor, administer BPEL processes, and monitor adapter events.

## 5.2 Configuring the CSF Key on Enterprise Manager Console

For steps to configuring the CSF key on Enterprise Manager Console, refer to the section “CSF Key in Enterprise Manager”.

## 5.3 Designing a Composite for Service Integration

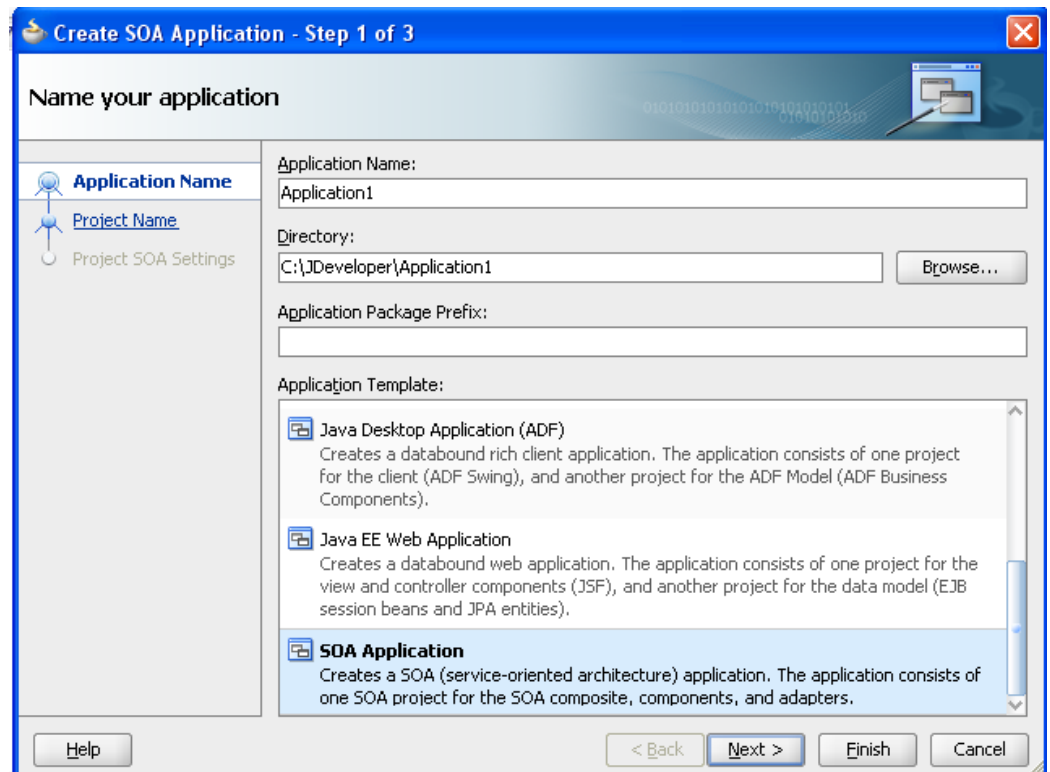
The steps mentioned below design a composite using the Oracle JDeveloper Studio Edition (11.1.1.7.0), which is a comprehensive tool for developing Oracle Fusion Middleware applications. It provides an easy-to-use Integrated Development Environment that let you create your integrations efficiently.

### 5.3.1 Define Composite for BPEL and Mediator

Perform the following steps to define a composite for BPEL and Mediator:

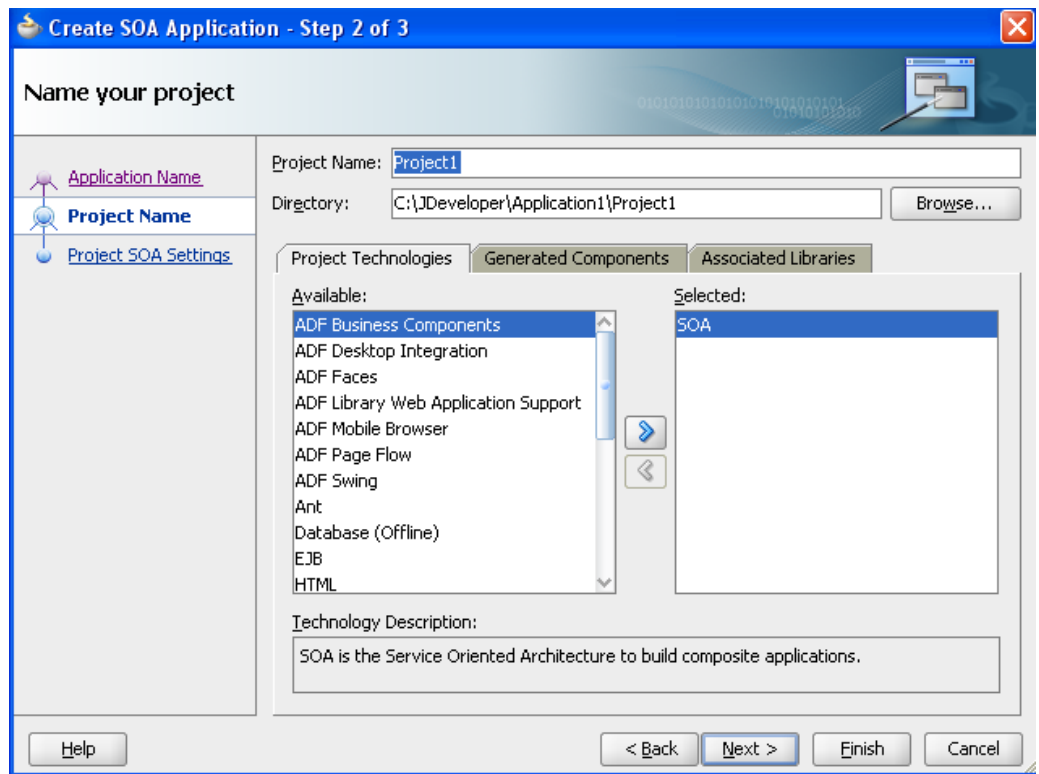
1. In the **File** menu of JDeveloper, click **New** and select **SOA Application**.
2. Provide a suitable name to your application, as shown in Figure 5-1.

Figure 5-1 Create SOA Application



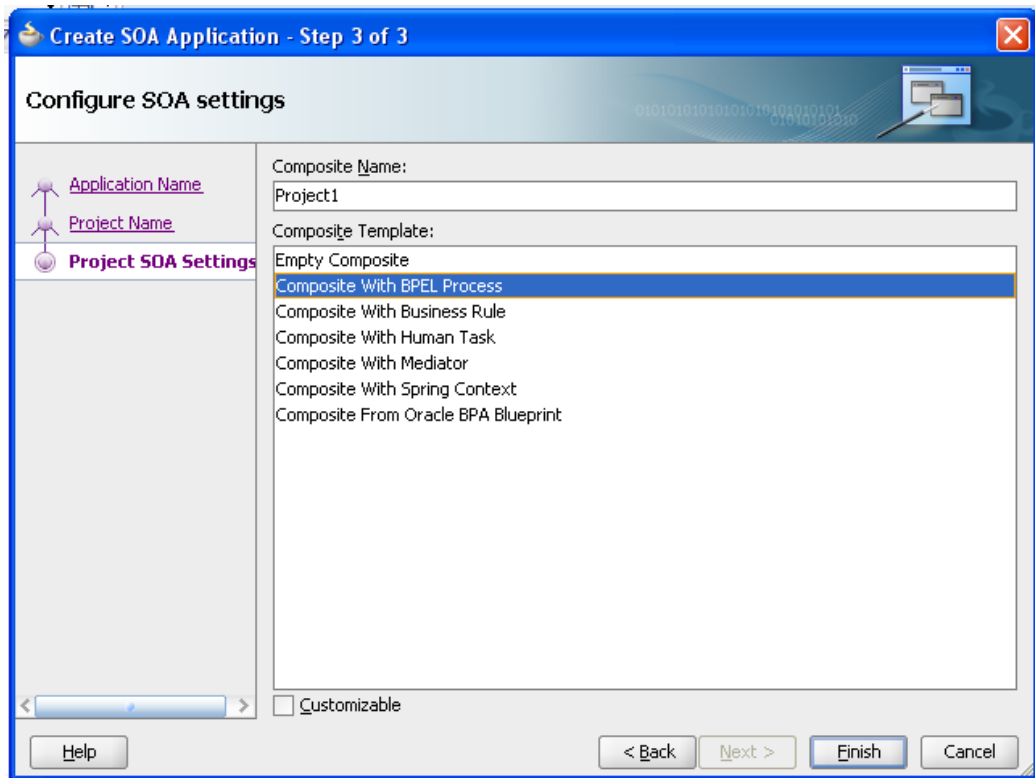
3. Click **Next** and provide a suitable name to your project, as shown in Figure 5-2.

Figure 5-2 Create SOA Project



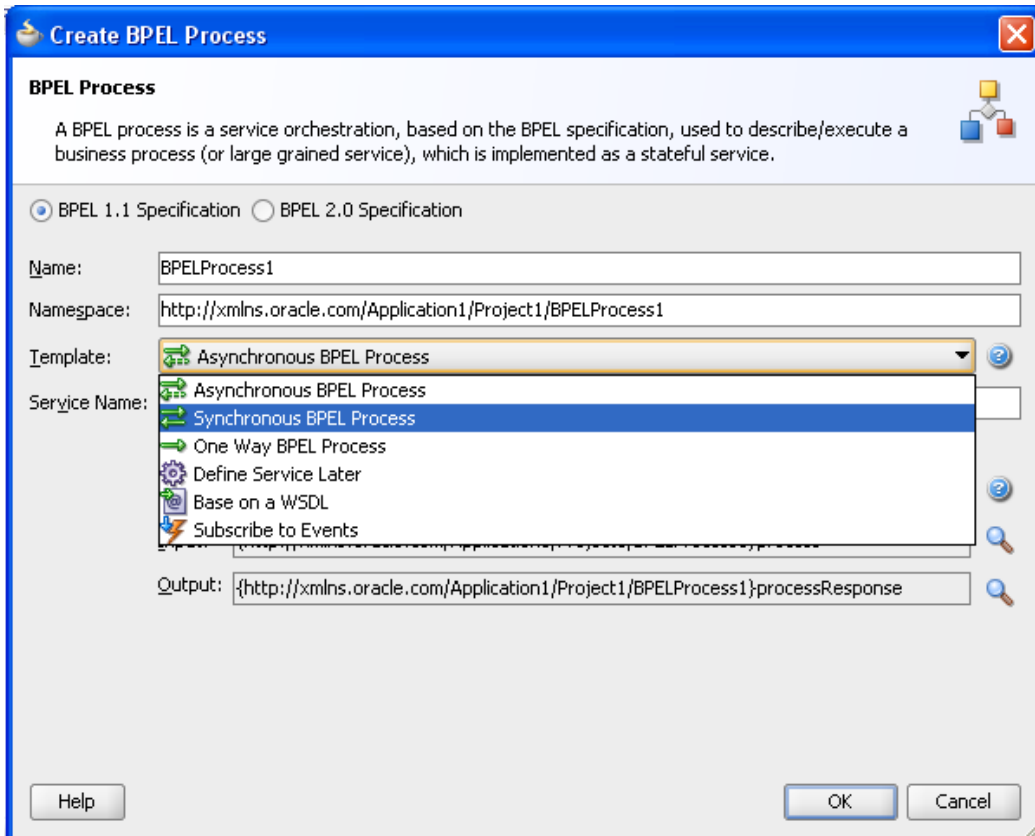
4. Click **Next** and select **Composite with BPEL Process** from **Composite Template** list, as shown in Figure 5-3.

Figure 5-3 Configure SOA Setting



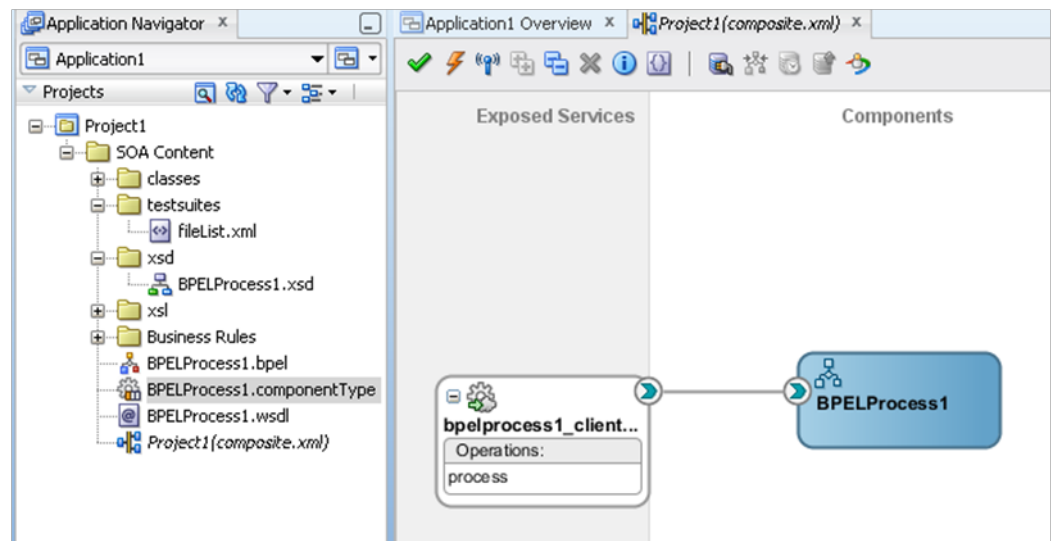
5. Select the **Synchronous BPEL Process** from **Template** drop-down and click **OK**, as shown in Figure 5-4.

Figure 5-4 Create BPEL Process



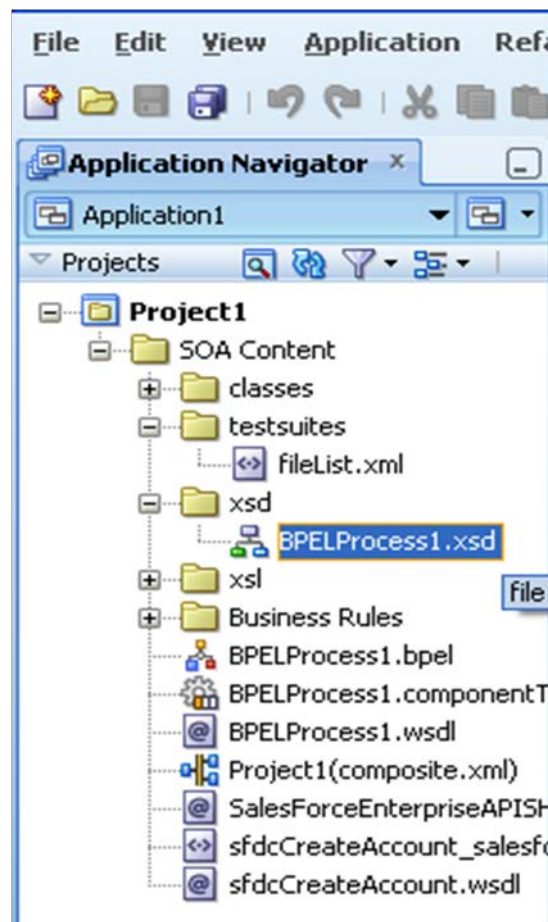
6. The composite.xml looks as shown in Figure 5-5.

**Figure 5-5 Composite.xml**



7. In the **Application Navigator**, under the **xsd** folder, an XML schema file with the name **BPELProcess1.xsd** is displayed after BPEL process creation, as shown in Figure 5-6.

**Figure 5-6 XML Schema File**



8. Edit this schema file as per your business requirement. It is the responsibility of the front end application to enforce data validations and to ensure that the input sent to SFDC via SOA is error free. The structure of the schema used in this Use Case is as shown in Figure 5-7.

Figure 5-7 Edit XML Schema File

```

1 <?xml version="1.0" encoding="UTF-8"?>
2 <schema attributeFormDefault="unqualified" elementFormDefault="qualified"
3       targetNamespace="http://xmlns.oracle.com/Application1/Project1/BPELProcess1"
4       xmlns="http://www.w3.org/2001/XMLSchema">
5   <element name="process">
6     <complexType>
7       <sequence>
8         <element name="Account_Name" type="string"/>
9         <element name="Phone" type="string"/>
10        <element name="Website" type="string"/>
11        <element name="Description" type="string"/>
12      </sequence>
13    </complexType>
14  </element>
15  <element name="processResponse">
16    <complexType>
17      <sequence>
18        <element name="Id" type="string"/>
19        <element name="Status" type="string"/>
20        <element name="ErrorCode" type="string"/>
21        <element name="ErrorFields" type="string"/>
22        <element name="ErrorMessage" type="string"/>
23      </sequence>
24    </complexType>
25  </element>
26 </schema>

```

9. Figure 5-8 shows “create account page” on Salesforce.com. The fields with a red mark are mandatory fields. This structure may vary for different organizations.

Figure 5-8 Create Account Page on Salesforce.com

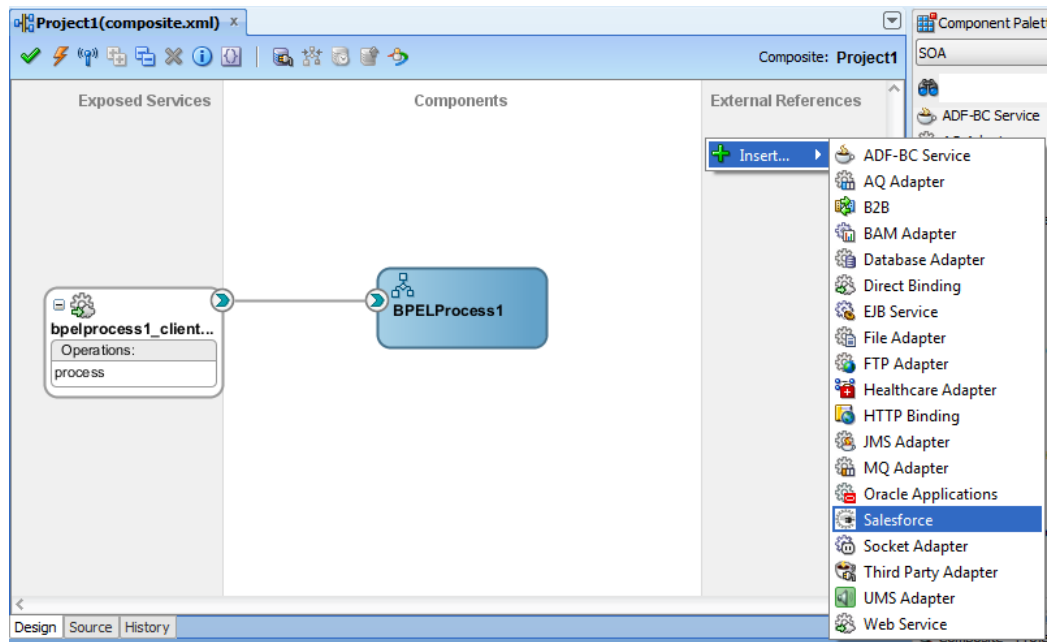
## 5.4 Configure Oracle Cloud Adapter for Salesforce.com

Perform the following steps to configure a New Oracle Cloud Adapter for Salesforce.com:

1. In **External References** swimlane of the composite.xml file, right-click and select **Salesforce** adapter, as shown in Figure 5-9.

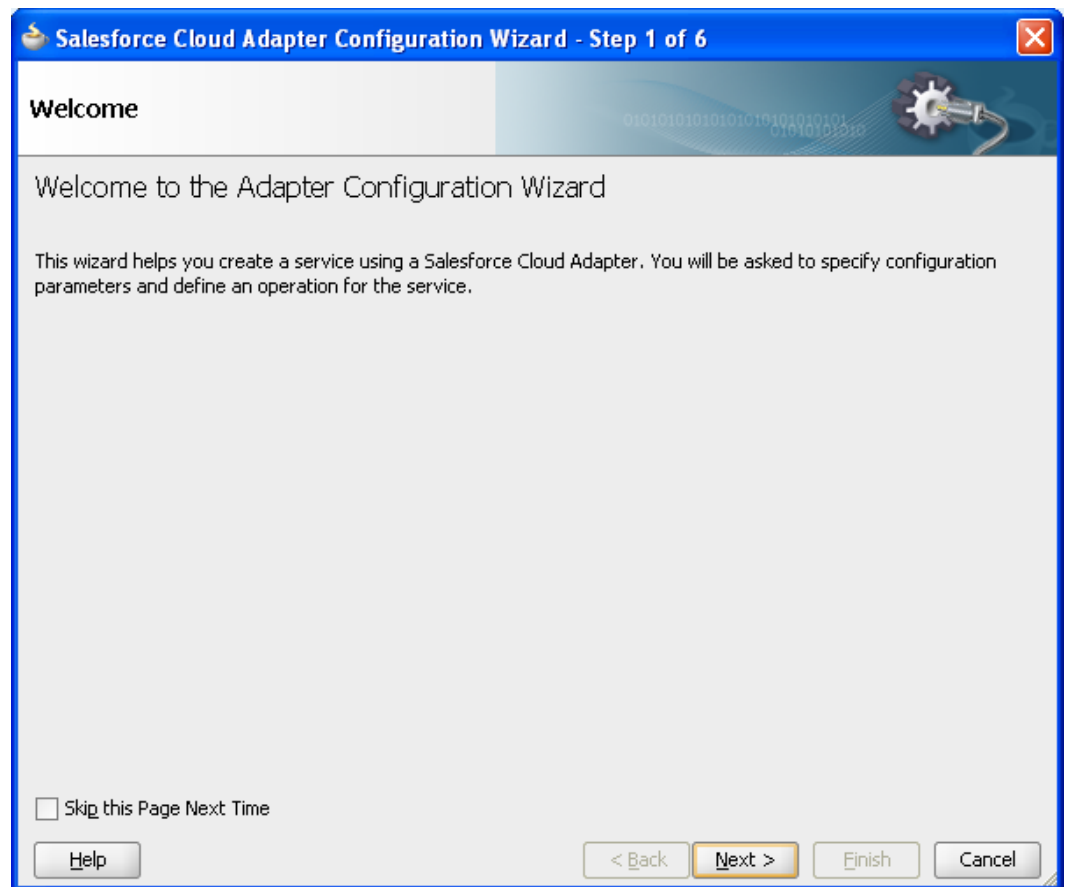


Figure 5-9 Salesforce Adapter



2. The Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome page is displayed, as shown in Figure 5-10.

Figure 5-10 Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome Page



3. Click **Next**.
4. In the **Service Name** page, provide an appropriate name to your service, as shown in Figure 5-11.

Figure 5- 11 Name your Service

Salesforce Cloud Adapter Configuration Wizard - Step 2 of 6

**Service Name**

Enter a Service Name.

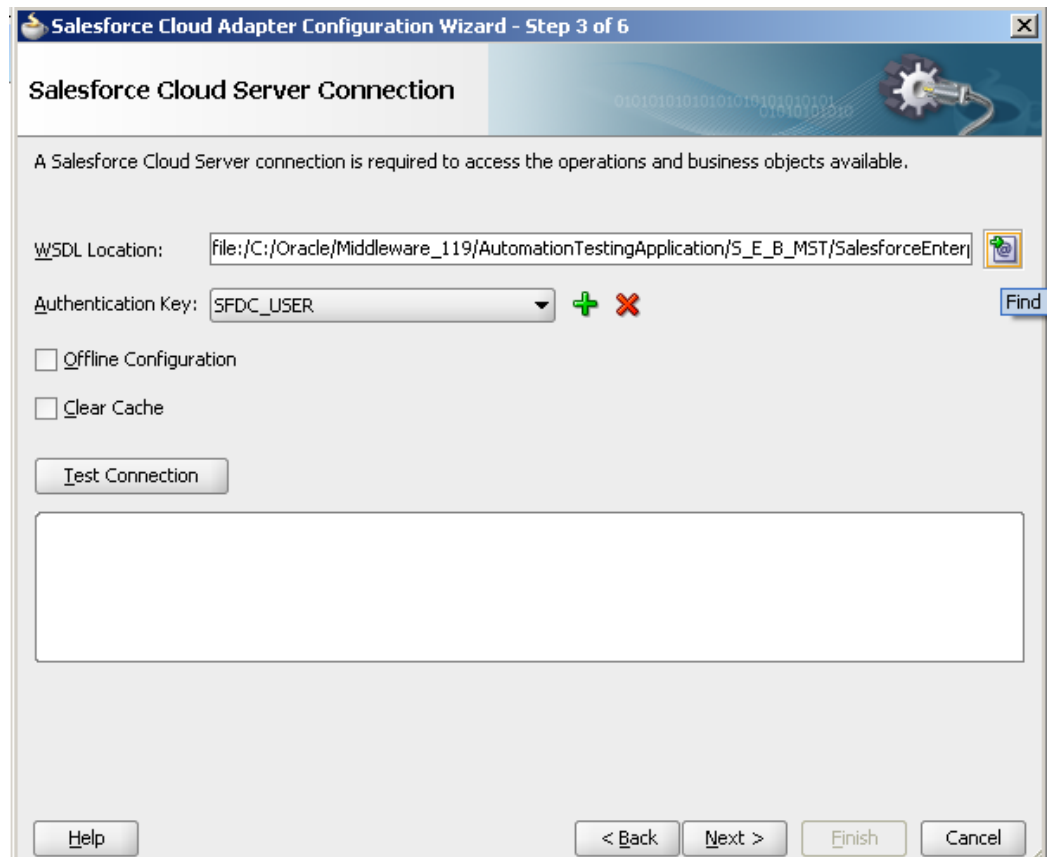
Service Type: Salesforce Cloud Adapter

Service Name: sfdcCreateAccount

Help < Back Next > Finish Cancel

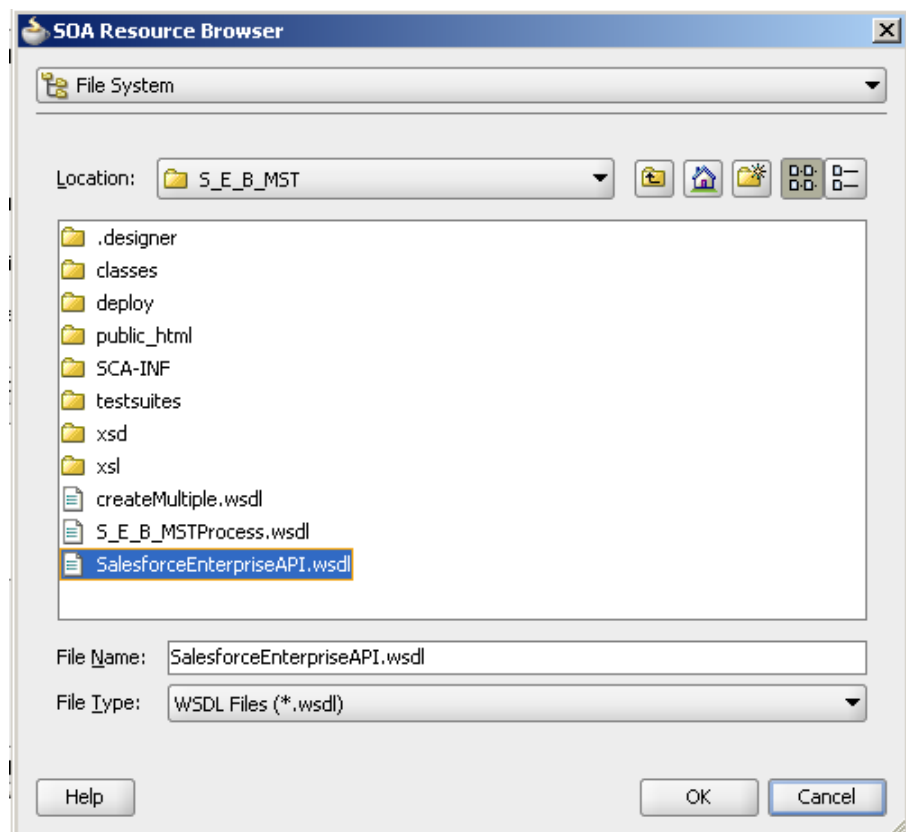
5. Click **Next**.
6. The **Server Connection** page is displayed. The **WSDL Location** and **Authentication Key** text boxes are already populated. It picks up these values from the cache. You can re-enter these values. If you want to use a different value, click the **Find existing WSDLs** icon, which is located to the right of the **WSDL Location** field, as shown in Figure 5-12.

Figure 5-12 Server Connection Page



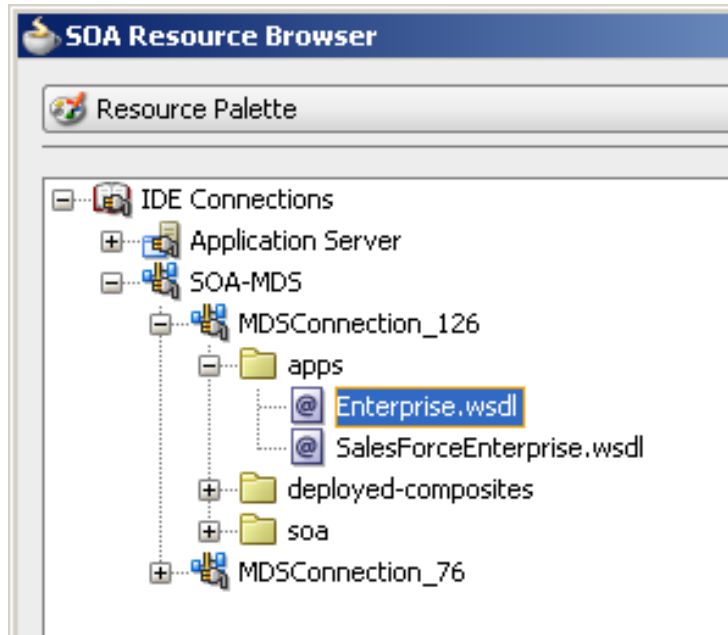
7. The SOA Resource Browser dialog is displayed, browse and select the downloaded Enterprise WSDL and click **OK**, as shown in Figure 5-13.

Figure 5-13 SOA Resource Browser



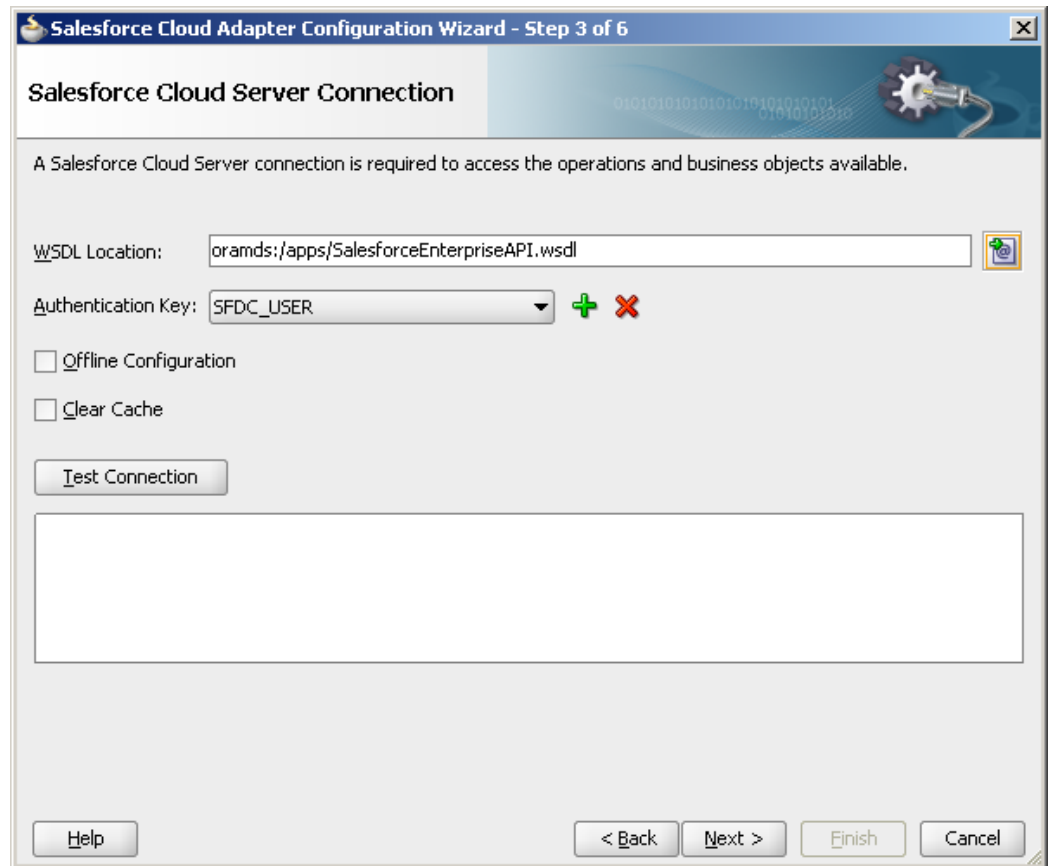
Note that as an alternative, you can store WSDL at an MDS location and access it, as shown in Figure 5-14.

**Figure 5- 14 SOA Resource Browser**



8. Traverse to IDE Connections -> SOA-MDS. Select the appropriate SOA-MDS connection where you placed the Enterprise WSDL. Select the WSDL file to be used in the adapter configuration and click OK.
9. The WSDL location should be of the form 'oramds:/apps/SalesforceEnterpriseAPI.wSDL', as shown in Figure 5-15.

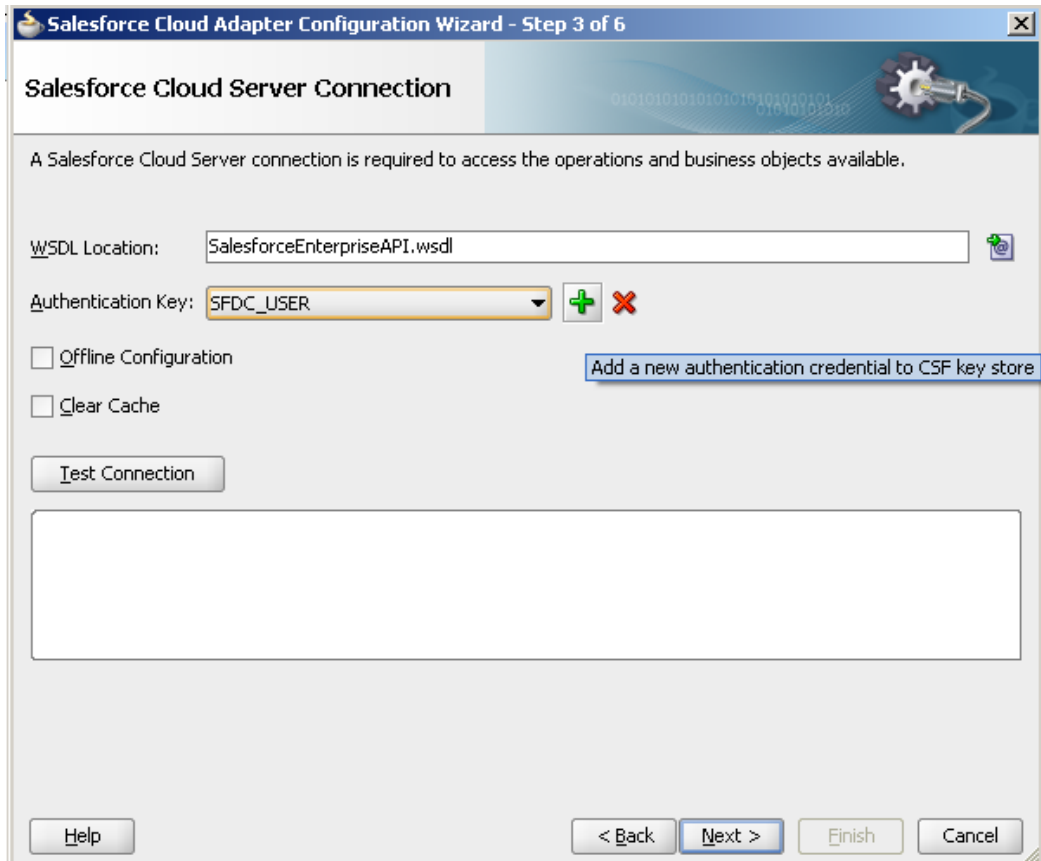
Figure 5-15 WSDL location



Click **OK**.

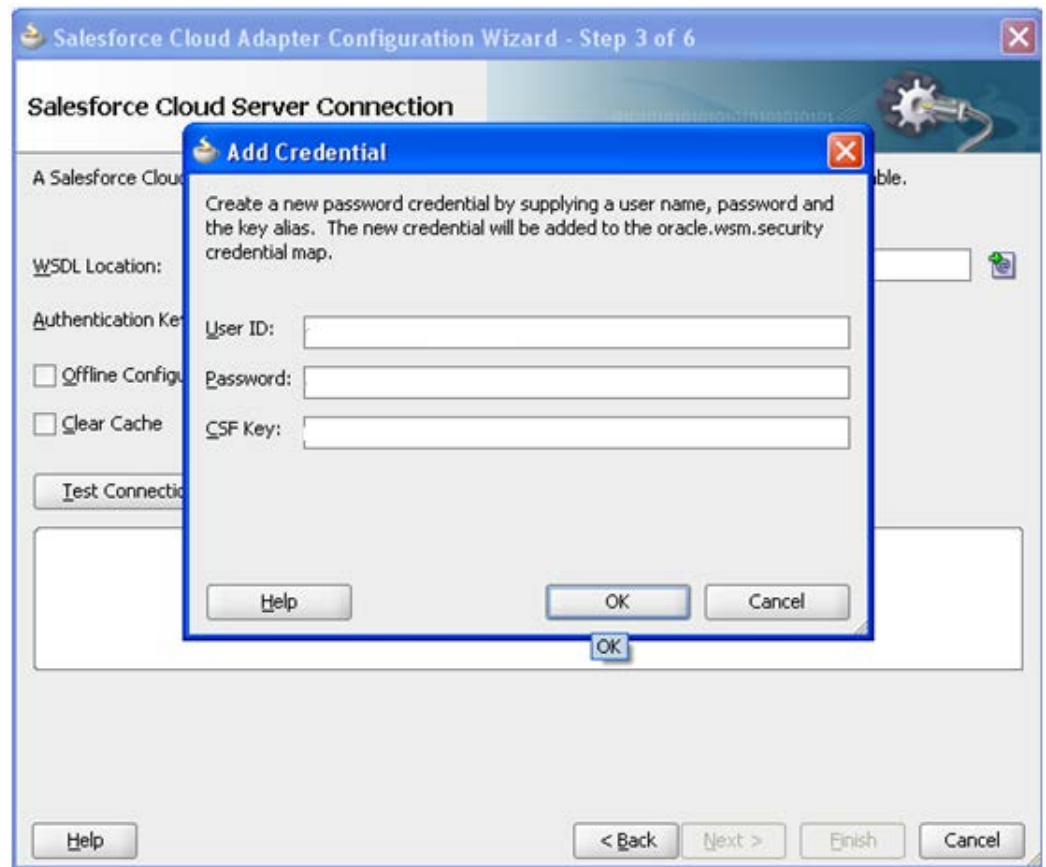
**10.** Click + button to create a new **Authentication Key**, as shown in Figure 5-16.

Figure 5- 16 Create a New Authentication Key



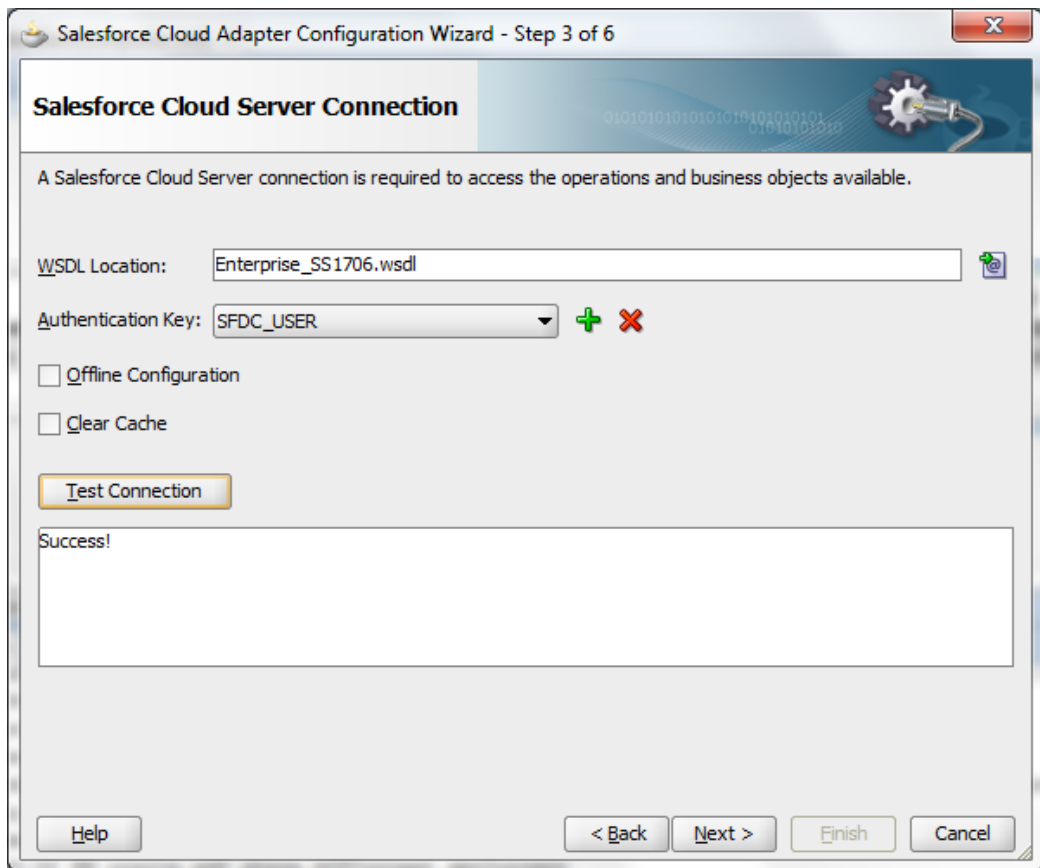
11. The **Add Credential** dialog box is displayed, as shown in Figure 5-17. Provide a suitable name and the Salesforce.com credentials. The password should be a combination of Salesforce.com password and Salesforce.com Security Token.

Figure 5-17 Add Credential



12. Click **Test Connection** button to validate the Authentication Key, as shown in Figure 5-18.

**Figure 5- 18 Test Connection**

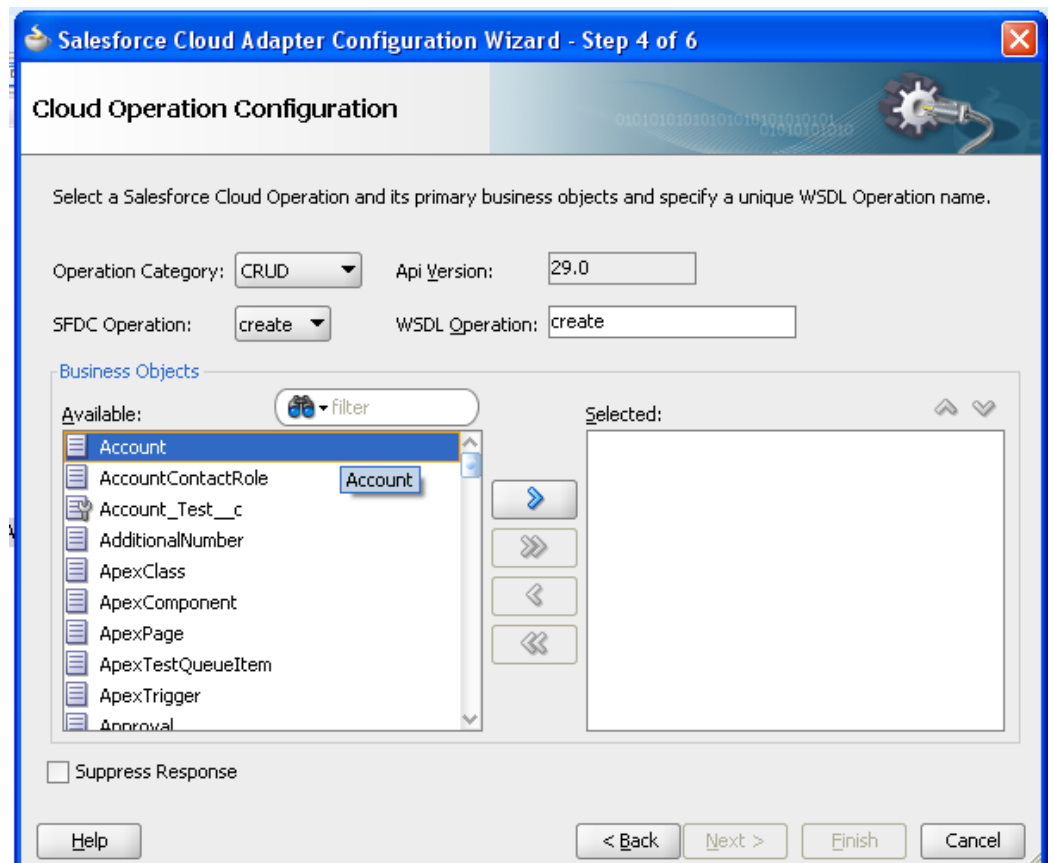


**13. Click Next.**

**14. The Cloud Operation Configuration page is displayed, as shown in Figure 5-19.**

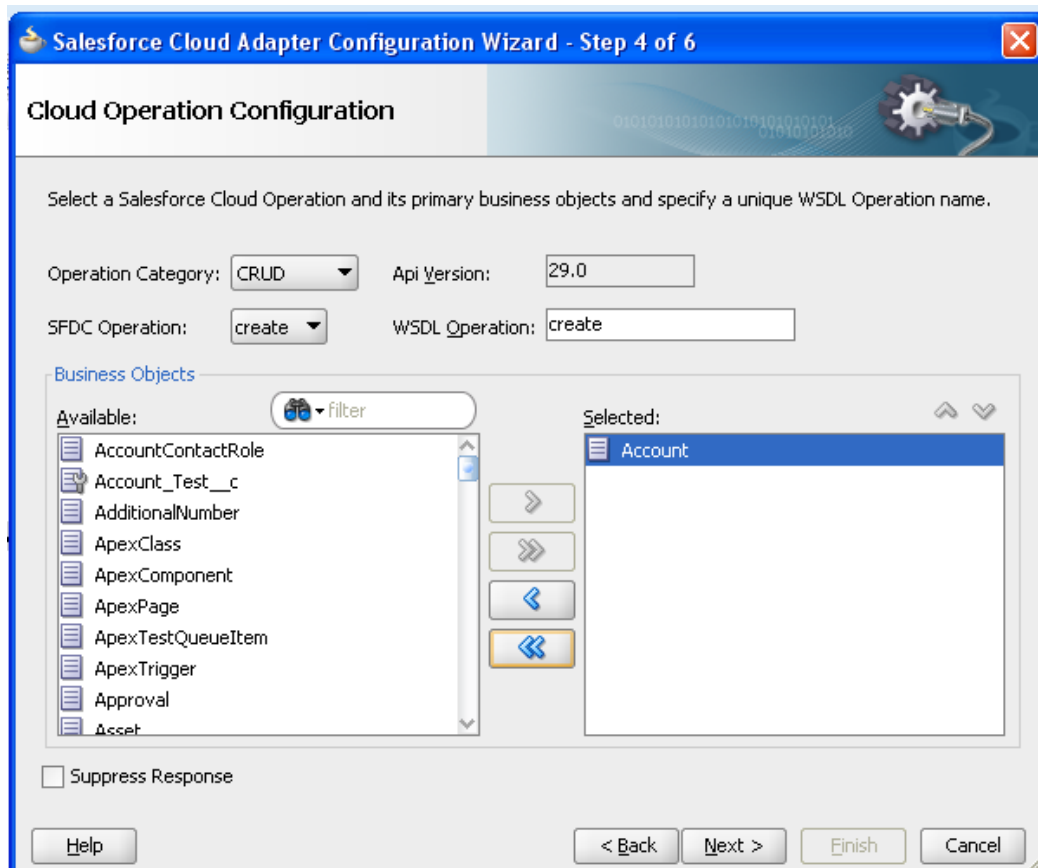


Figure 5-19 Cloud Operation Configuration Page



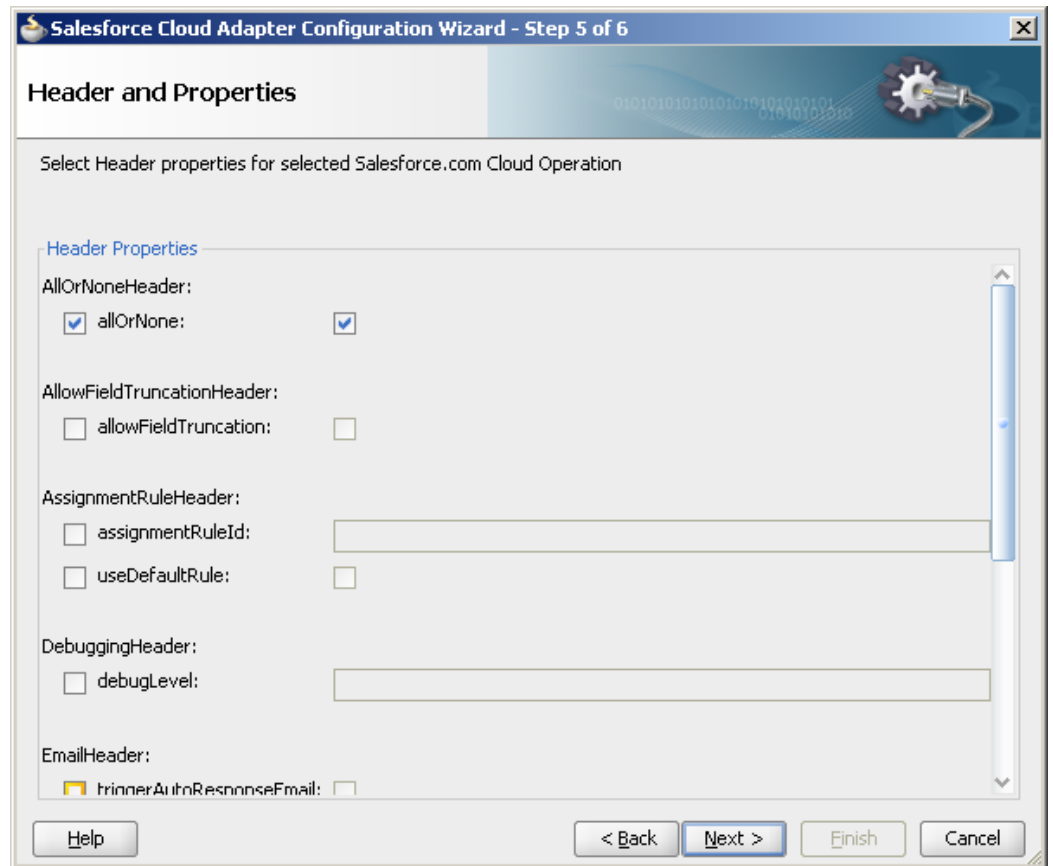
15. Since the scenario is to create an Account on Salesforce.com, select **Operation Category** as **CRUD** and **SFDC Operation** as **create**. Now, move **Account** from the list of **Available** objects to list of **Selected** objects. The **WSDL Operation** by default is **create** (same as SFDC Operation). You can edit the same by providing an operation name suitable to your business requirement, as shown in Figure 5-20.

Figure 5-20 Cloud Operation Configuration Page



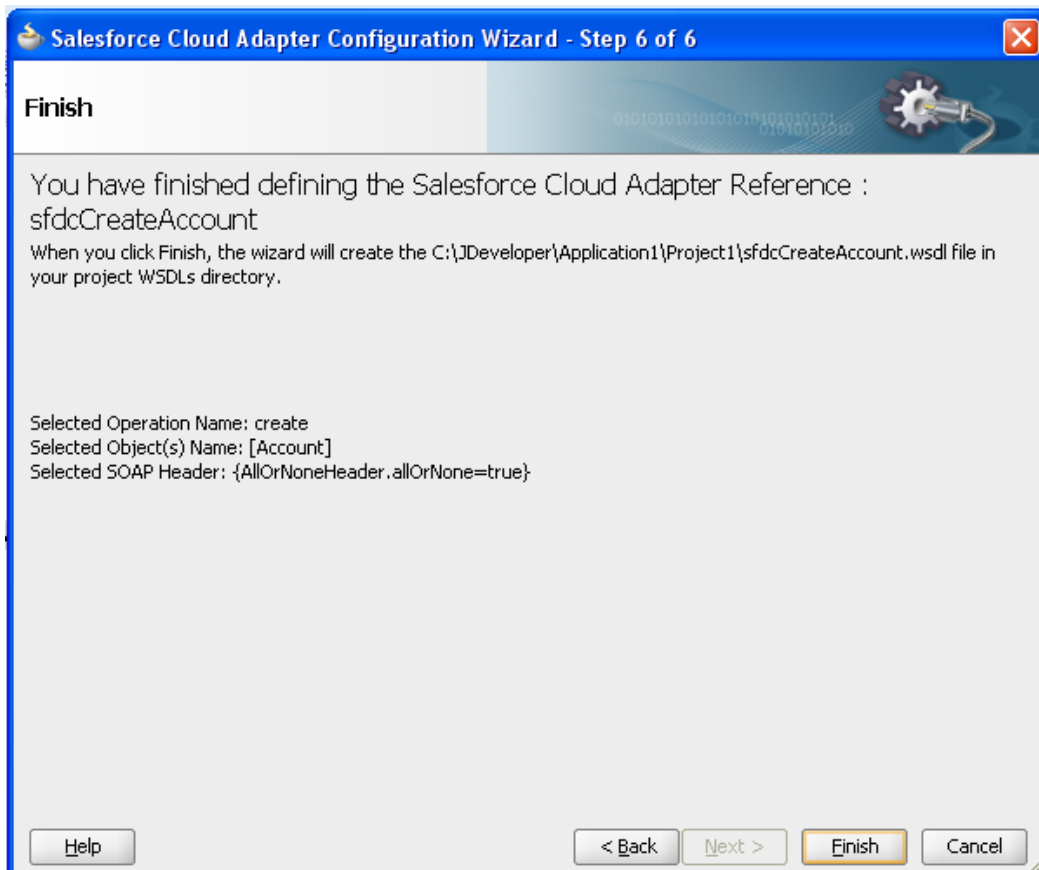
16. Click **Next**. The **Header and Properties** page is displayed, as shown in Figure 5-21.

Figure 5-21 Header and Properties Page



17. Select the appropriate header to your requirement. Headers displayed in this page depend on the operation selected in the previous page.
18. Click **Next**.
19. The finish page is displayed. It provides a complete summary of the operation selected, object on which the operation would operate and the headers selected for that operation, as shown in Figure 5-22.

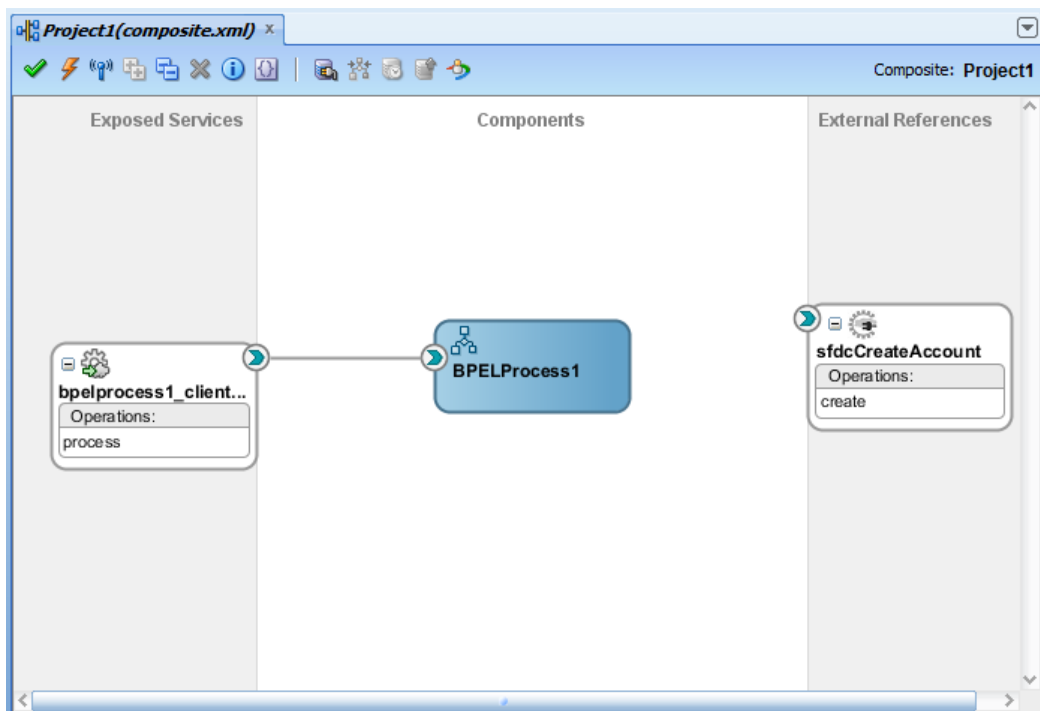
Figure 5-22 Finish Page



20. Click the **Finish** button to complete the adapter configuration wizard.

21. After clicking on **Finish** button, the following screen appears, as shown in Figure 5-23.

Figure 5-23 SFDC Cloud Account

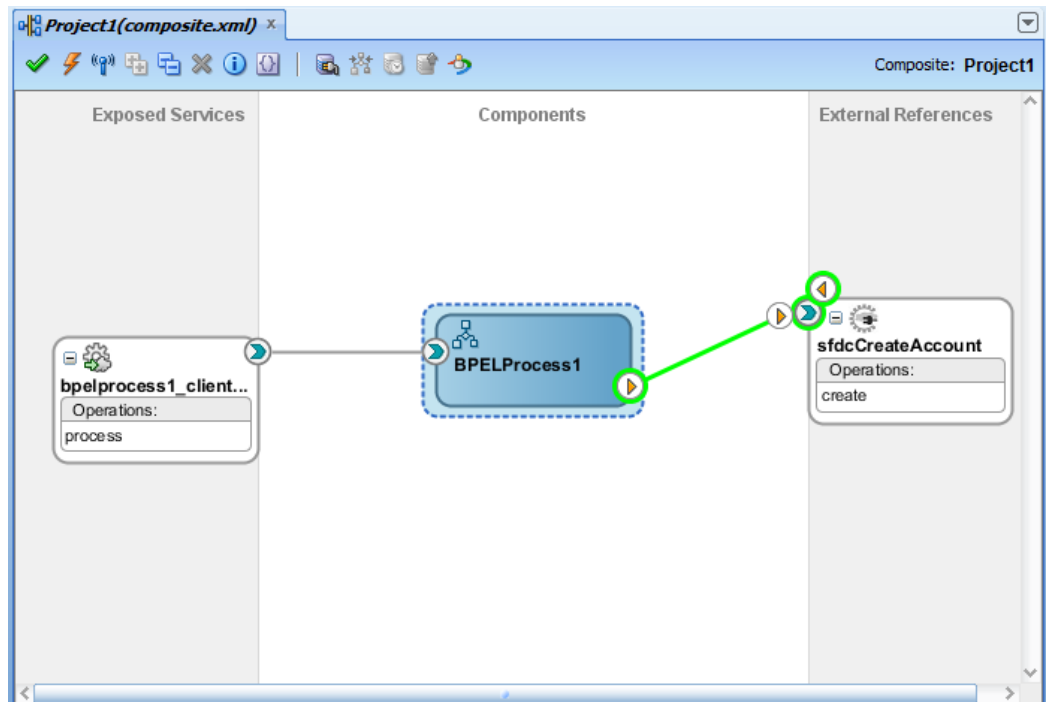


## 5.5 Integration with BPEL

Perform the following steps to integration with BPEL:

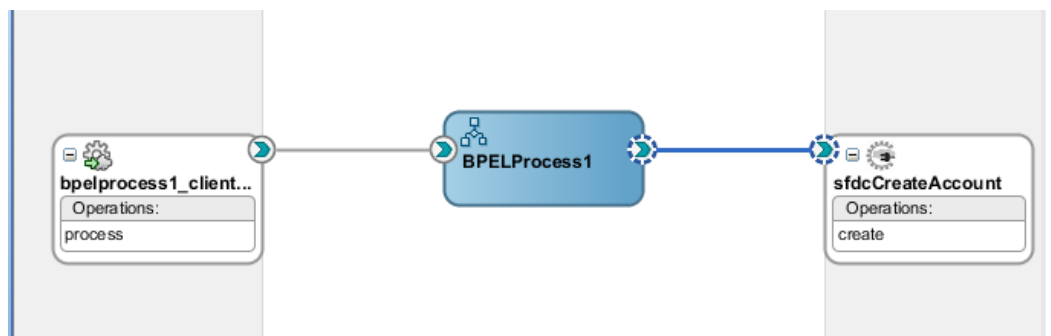
1. Connect **BPELProcess1** and **sfdcCreateAccount** via a wire, as shown in Figure 5-24.

**Figure 5-24** Wiring **BPELProcess1** and **sfdcCreateAccount**



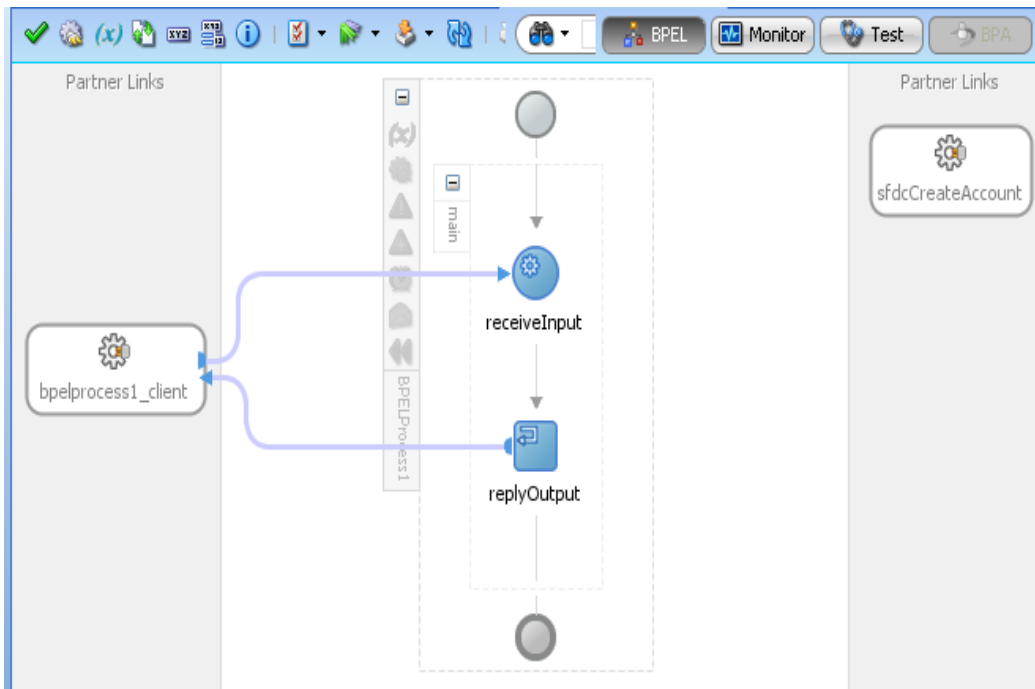
2. After wiring your composite look like, as shown in Figure 5-25.

**Figure 5-25** Wiring **BPELProcess1** and **sfdcCreateAccount**



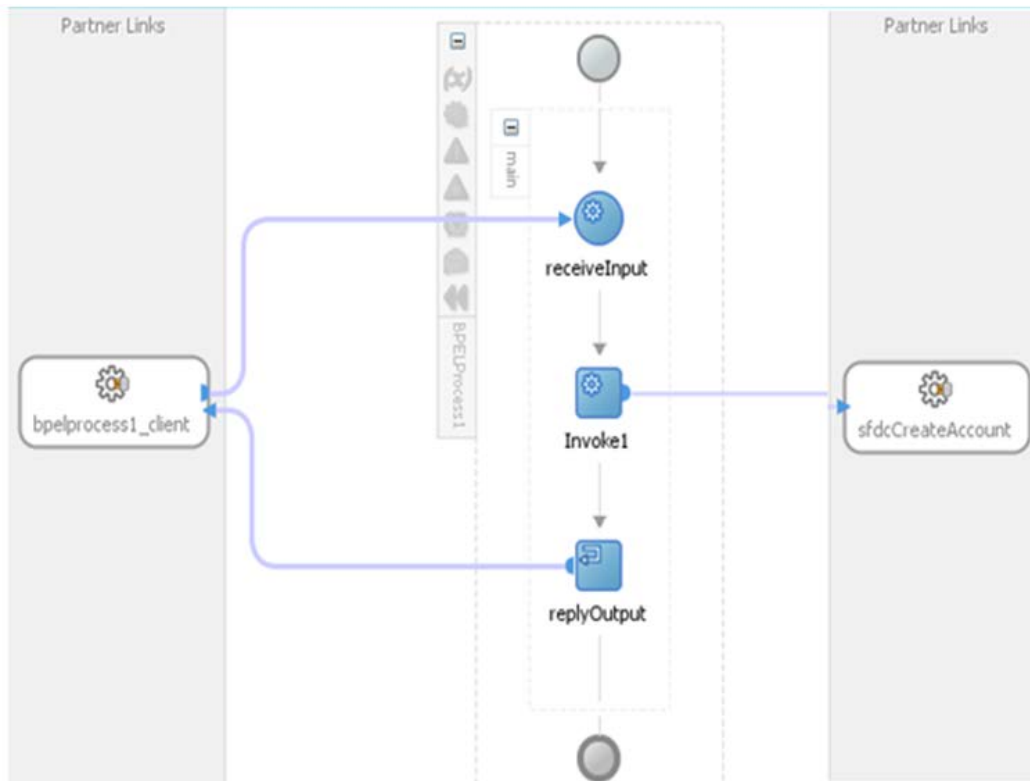
3. Double-click and open **BPELProcess1**. The **sfdcCreateAccount** adapter should be present as part of Partner Links, as shown in Figure 5-26.

**Figure 5-26** Open BPELProcess1



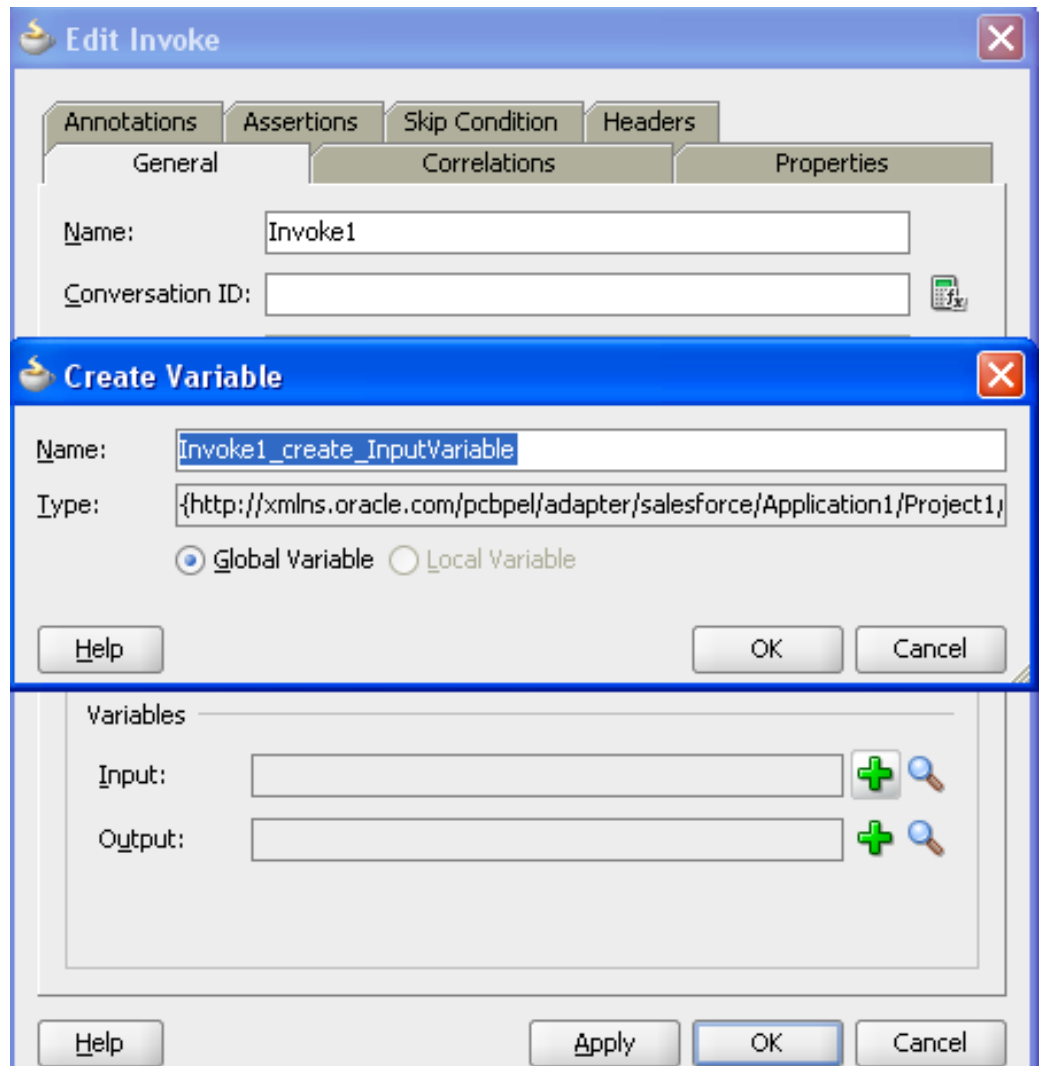
4. Add an invoke activity to invoke the `sfdcCreateAccount` Partner Link, as shown in Figure 5-27.

**Figure 5-27** Add invoke activity to invoke the `sfdcCreateAccount` Partner Link



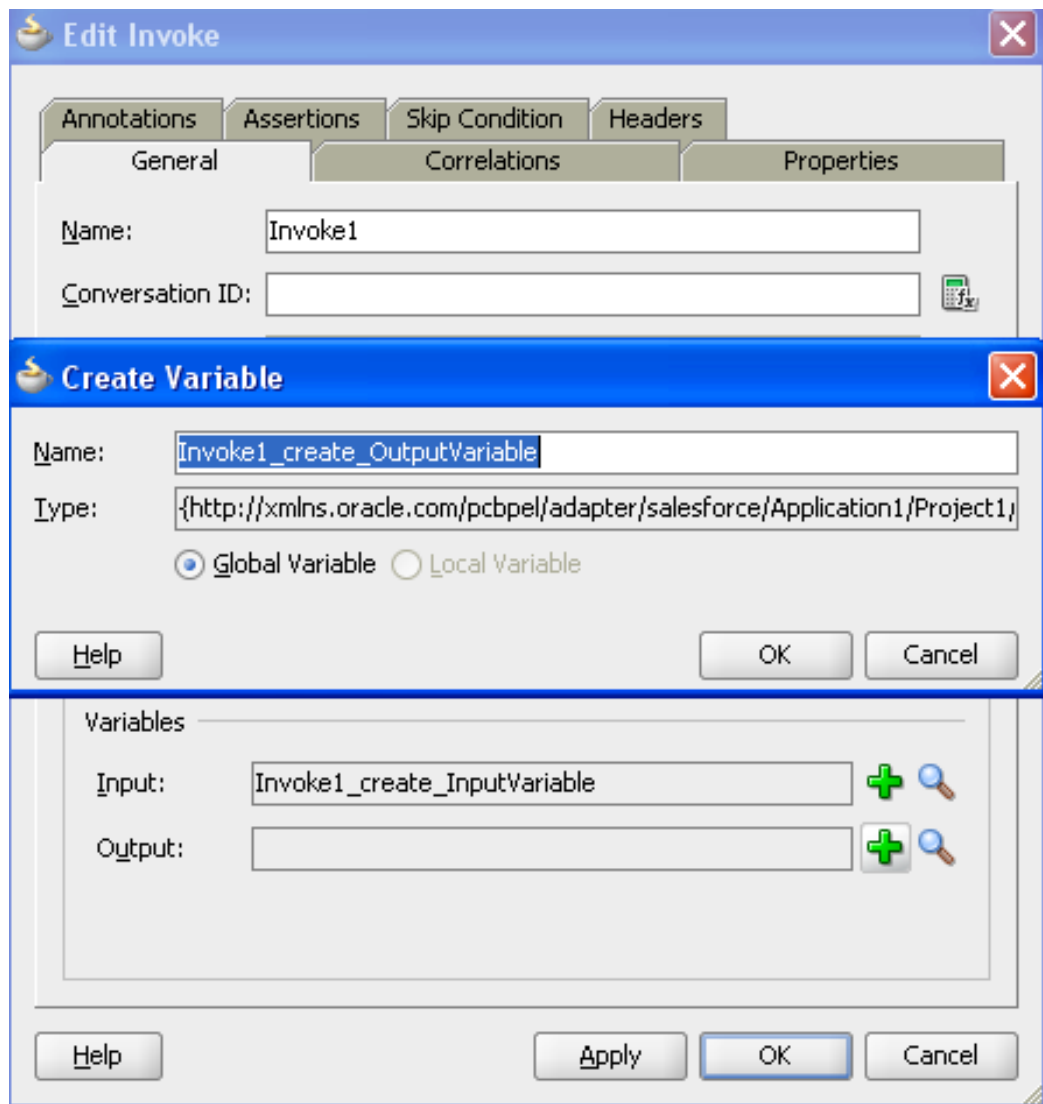
5. Create an input variable to the partner link by clicking the '+' button adjacent to **Input** text box in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 5-28.

Figure 5-28 Create an Input Variable



6. Create an output variable from the partner link by clicking the '+' button adjacent to **Output** text box in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 5-29.

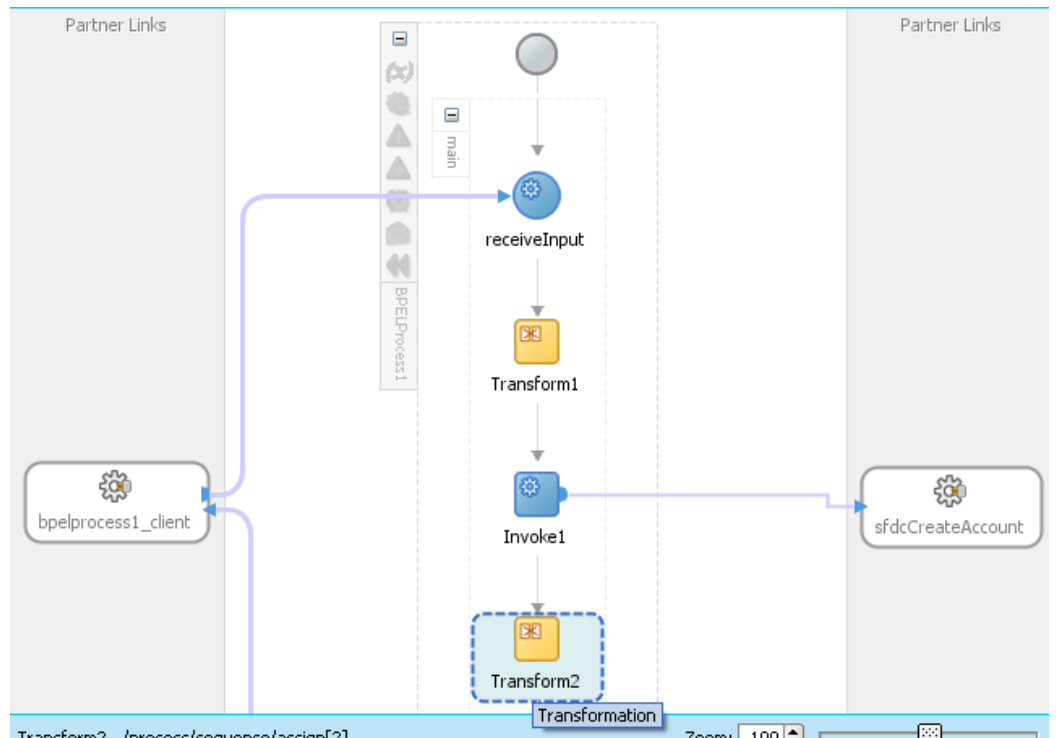
Figure 5-29 Create an Output Variable



7. Introduce two transform activities, one prior to the Invoke activity and another after it, as shown in Figure 5-30.

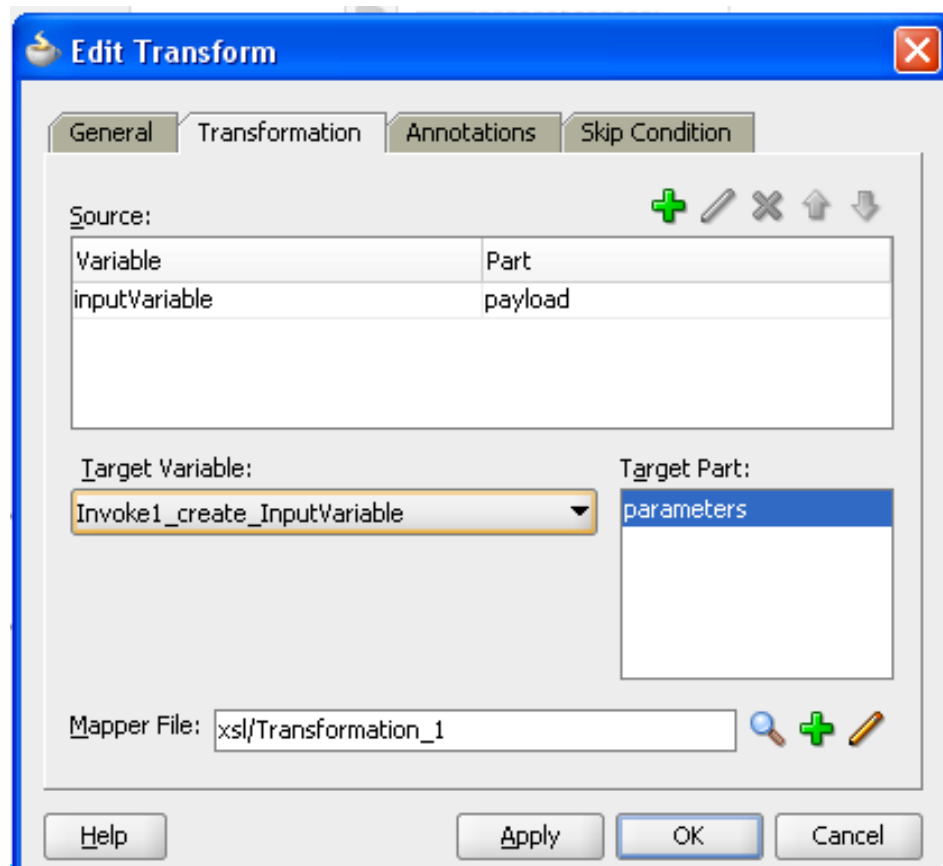


Figure 5-30 Transform Activities



8. Map Transform1 values from receive activity's input variable to invoke activity's input variable, as shown in Figure 5-31.

Figure 5-31 Edit Transform

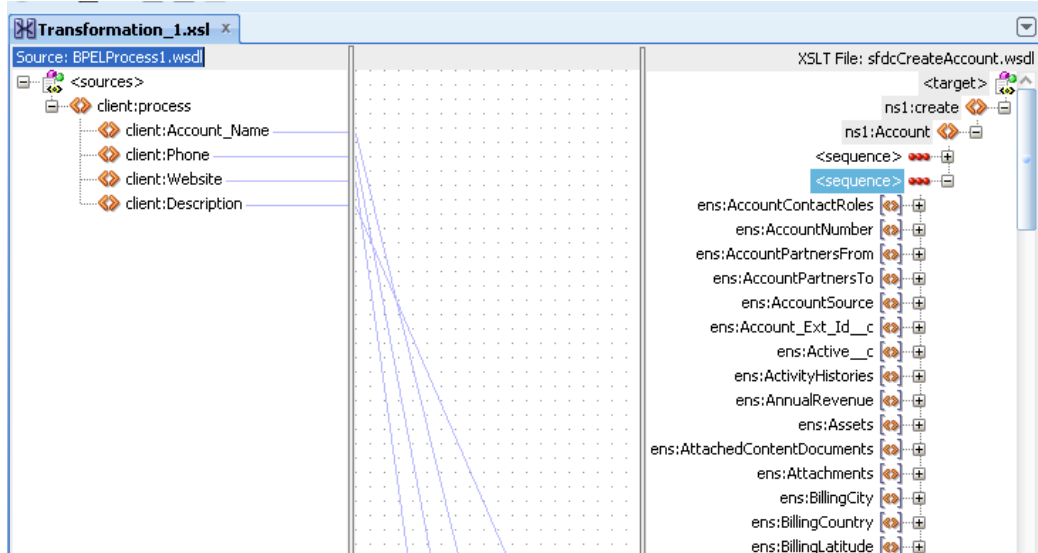


9. Click the '+' button adjacent to **Mapper File** text box to open the **Transformation\_1.xsl** file.

10. Perform the mapping between **inputVariable** and **Invoke1\_create\_InputVariable**:

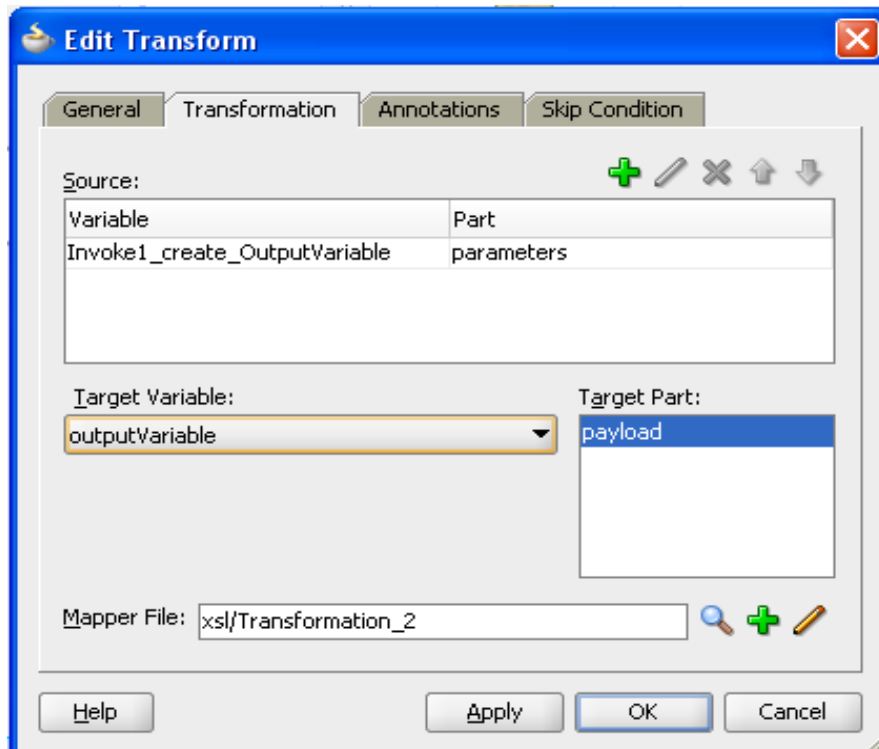
- Map Account\_Name with Name.
- Map Phone with Phone.
- Map Website with Website.
- Map Description with Description, as shown in Figure 5-32.

**Figure 5- 32 Mapping between inputVariable and Invoke1\_create\_InputVariable**



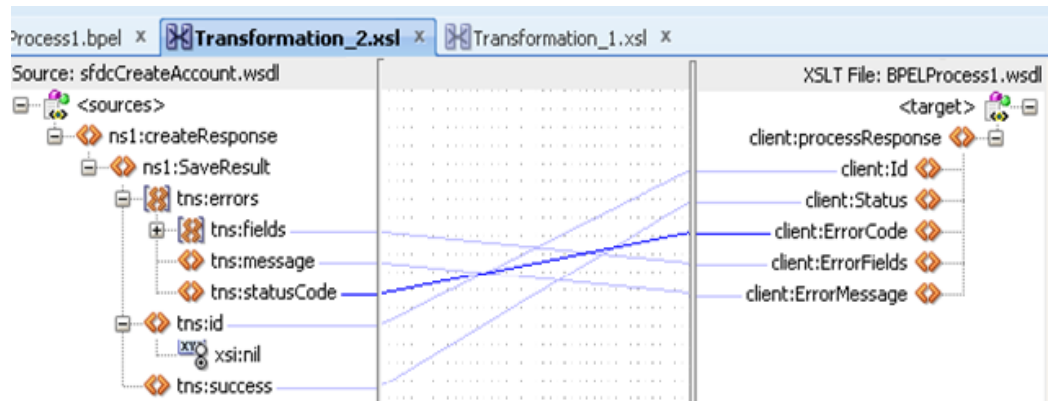
11. Map Transform2 values from invoke activity's output variable to reply activity's input variable, as shown in Figure 5-33.

**Figure 5- 33 Edit Transform**



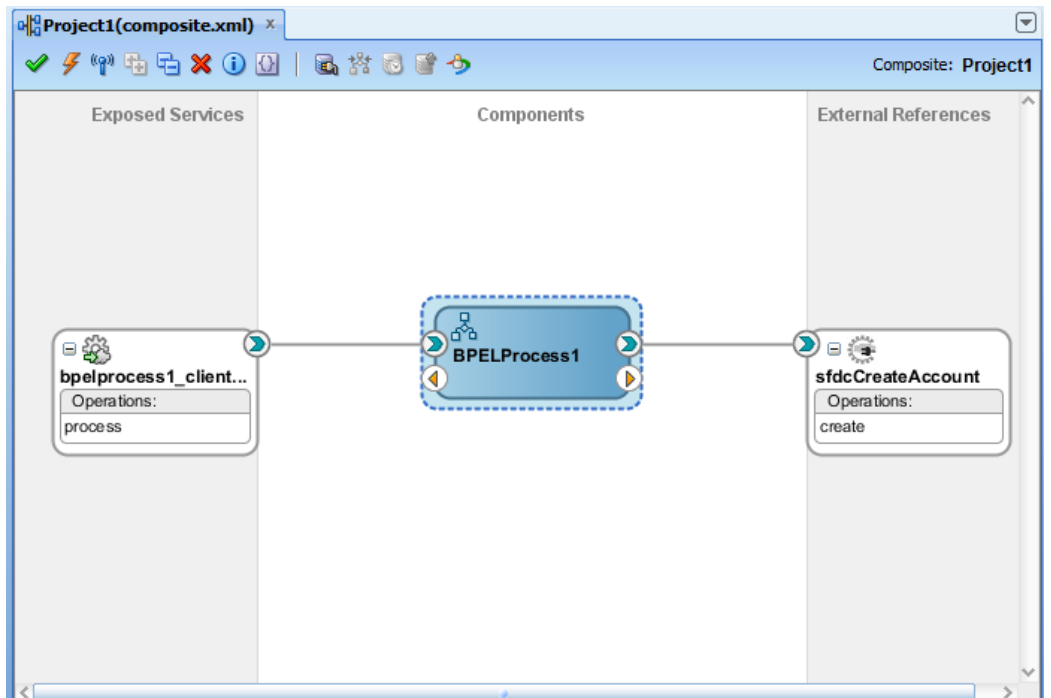
12. Perform the mappings for output variable, as shown in Figure 5-34.

Figure 5-34 Mappings for Output Variable



13. This completes the project creation. The composite.xml looks, as shown in Figure 5-35.

Figure 5-35 Composite.xml After Project Creation

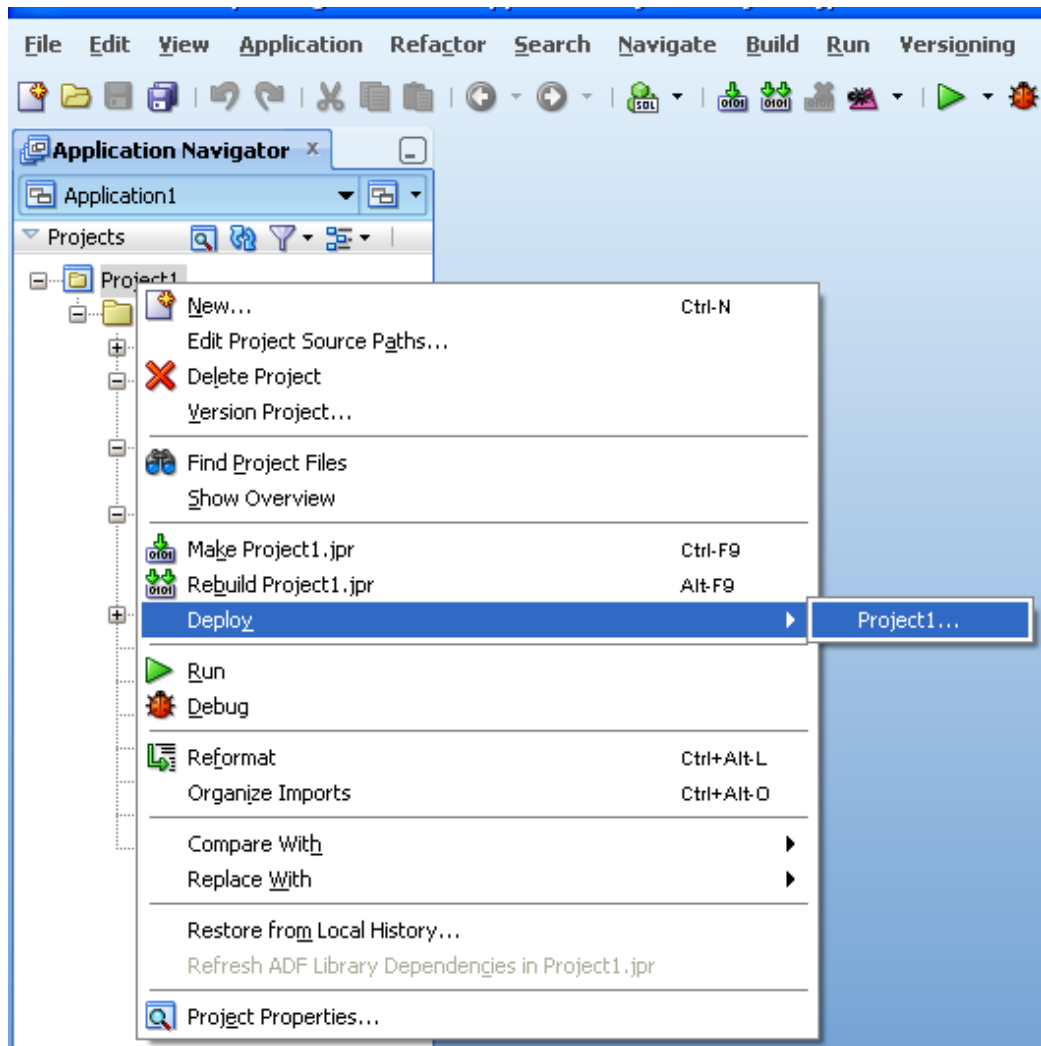


## 5.6 Deploy the Composite

Perform the following steps to deploy the composite.

1. In the **Application Navigator** pane, right-click **Project1** and select **Deploy** → **Project1**, as shown in Figure 5-36.

Figure 5- 36 Deploy the Composite



2. Select the **Deploy to Application Server** option and follow the instructions. Using this option you can deploy the composite on the Application server after providing the details of the server.

## 5.7 Test the Composite

You can run and test the instances of deployed SOA composite applications from Oracle Enterprise Manager Grid Control Console. This enables you to manage a composite application, initiate and track an instance of a composite and to view detailed component instance audit trails. Perform the following process to test the composite:

### 5.7.1 Test the Outbound Process

Perform the following steps to test the Outbound process:

1. Login to Enterprise Manager Console for the server you deployed your project on.
2. Open **Project1** under the **default** partition.
3. Click the **Test** button to test the Web service, as shown in Figure 5-37.

**Figure 5-37 Test the Web Service**



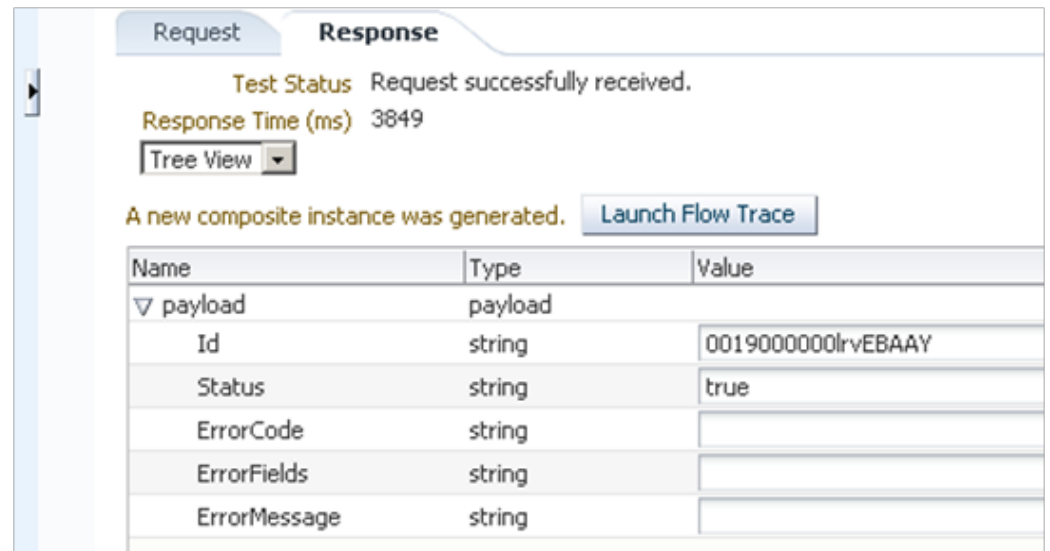
4. Provide the input payload and click the **Test Web Service** button, as shown in Figure 5-38.

**Figure 5-38 Test Web Service**



5. After successful execution the response contains id of the account created on Salesforce.com and **Status** as success, as shown in Figure 5-39.

**Figure 5-39 Test Status**



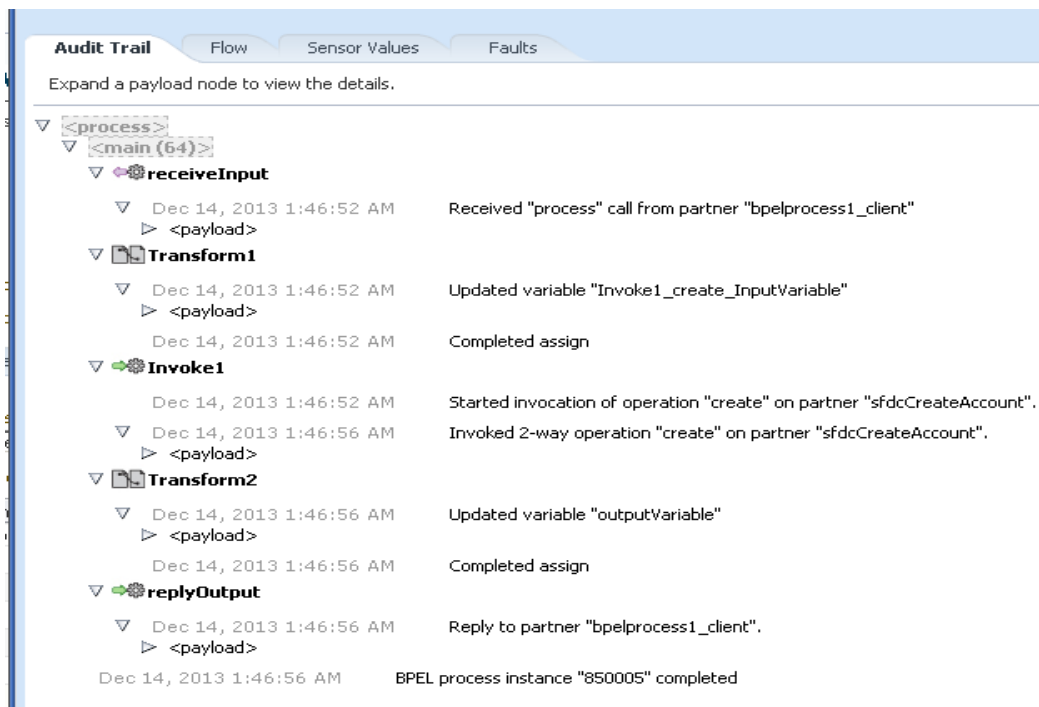
6. Click the **Launch Flow Trace** button to view the **Audit Trail**, as shown in Figure 5-40.

Figure 5- 40 Launch Flow Trace



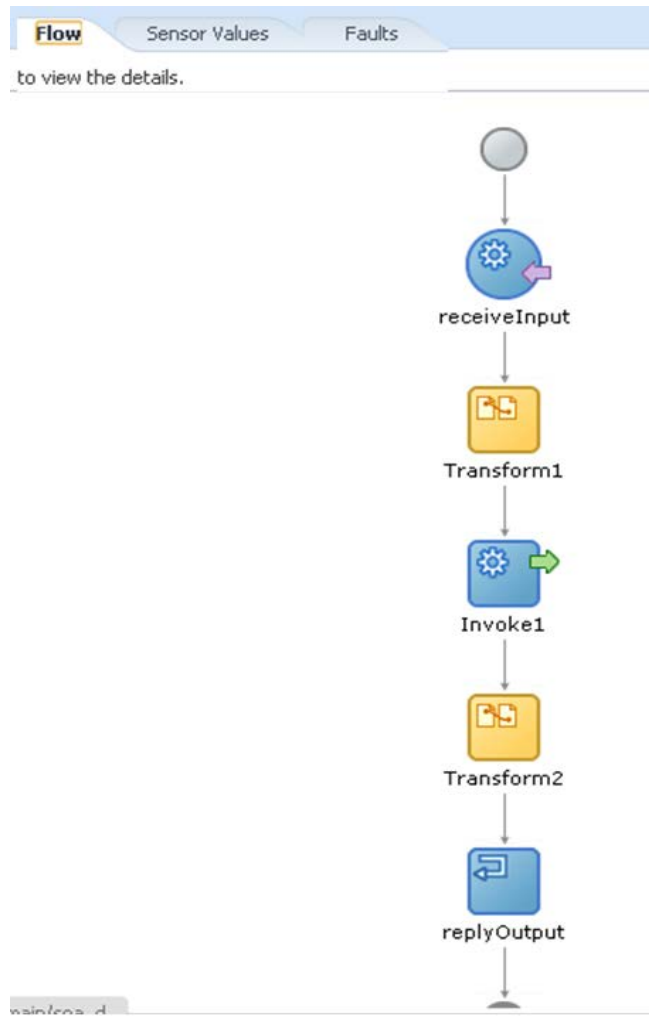
7. The **Audit Trail** will look like Figure 5-41.

Figure 5- 41 Audit Trail



8. Click on **Flow** tab, The Flow tab is shown in Figure 5-42.

Figure 5-42 Flow Tab



9. The Invoke activity of the process is shown in Figure 5-43.

**Figure 5- 43 Invoke Activity**

```

<ns:messages>
  <messages>
    <Invoke1_create_InputVariable>
      <part name="parameters">
        <create>
          <ns1:Account>
            <ens:Description>Test Account</ens:Description>
            <ens:Name>DemoAccount</ens:Name>
            <ens:Phone>12345</ens:Phone>
            <ens:Website>abc.com</ens:Website>
          </ns1:Account>
        </create>
      </part>
    </Invoke1_create_InputVariable>
    <Invoke1_create_OutputVariable>
      <part name="parameters">
        <ns1:createResponse>
          <ns1:SaveResult>
            <id>0019000000lrvEBAAY</id>
            <success>true</success>
          </ns1:SaveResult>
        </ns1:createResponse>
      </part>
    </Invoke1_create_OutputVariable>
  </messages>
</ns:messages>

```

10. This completes the create account scenario. The creation of account can be verified on Salesforce.com using the ID returned as response of create call, as shown in Figure 5-44.

**Figure 5- 44 Create Account**



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# Configuring Outbound Processing Using Oracle Service Bus

Oracle Service Bus (OSB) makes use of the Oracle Cloud Adapter for Salesforce.com via the Oracle SOA Suite components and JDeveloper 11g IDE. This chapter describes the process of generating the Oracle Cloud Adapter for Salesforce.com artifacts from the JDeveloper 11g, moving them over to the OSB console, making use of the Oracle Cloud Adapter for Salesforce.com artifacts to generate business services in OSB, design a Proxy service in OSB, deploy the OSB services to an OSB domain, and finally testing the OSB services.

This chapter contains the following topics:

- [Section 6.1, "Overview of Application Adapter Integration with Oracle Service Bus"](#)
- [Section 6.2, "Creating Outbound Processes Using Oracle Service Bus"](#)

## 6.1 Overview of Application Adapter Integration with Oracle Service Bus

Oracle Service Bus can be leveraged to access the APIs exposed by Salesforce.com to achieve the application integration via the Oracle Cloud Adapter for Salesforce.com. OSB uses the Oracle SOA Suite components and JDeveloper 11g to use the Oracle Cloud Adapter for Salesforce.com. This chapter will use the same business case of creating an Account in Salesforce.com as in Chapter 5 [Integration with Different Service Components \(BPEL/Mediator\) in Oracle SOA Suite](#)".

## 6.2 Creating Outbound Processes Using Oracle Service Bus

Oracle Service Bus interacts with the Oracle Cloud Adapter for Salesforce.com through the Oracle Cloud Adapter for Salesforce.com artifacts generated using the SOA components. This section describes the process of generating the Oracle Cloud Adapter for Salesforce.com artifacts and creating OSB services based on these artifacts.

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**Note:** Oracle Cloud Adapter for Salesforce is not certified on Oracle Enterprise Pack for Eclipse (11.1.1.7)

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Oracle Service Bus provides two ways of designing OSB projects. One is an OEPE – Oracle Enterprise Plug-in for Eclipse IDE which is an Eclipse IDE with the plug-in for creating Oracle Service Bus projects. Second is an option of creating projects and services directly on the Oracle Service Bus console.

Oracle do not recommend to use Oracle Enterprise Pack for Eclipse (11.1.1.7) with Oracle Cloud Adapter for Salesforce. We will be using the Oracle Service Bus console for the Use Case.

## 6.2.1 Creating Oracle Cloud Adapter for Salesforce.com Artifacts

To create the Salesforce.com artifacts to be used by the OSB services, you need to use JDeveloper 11g in preview mode. JDeveloper can be started in preview mode using prompt and by passing - *J''-Dsoa.preview.mode=true''* as parameters as shown in [Figure 6-1](#).

**Figure 6-1 Start JDeveloper in Preview Mode**



To create a BPEL composite, refer to the section “[Designing a Composite for Service Integration](#)”. Next, to configure the Oracle Cloud Adapter for Salesforce.com, refer to the section “[Configure Oracle Cloud Adapter for Salesforce.com](#)”. Save the Oracle Cloud Adapter for Salesforce.com artifacts in a directory. You will use the artifacts generated in section 5.4 “[Configure Oracle Cloud Adapter for Salesforce.com](#)” in creating OSB business services in OSB console.

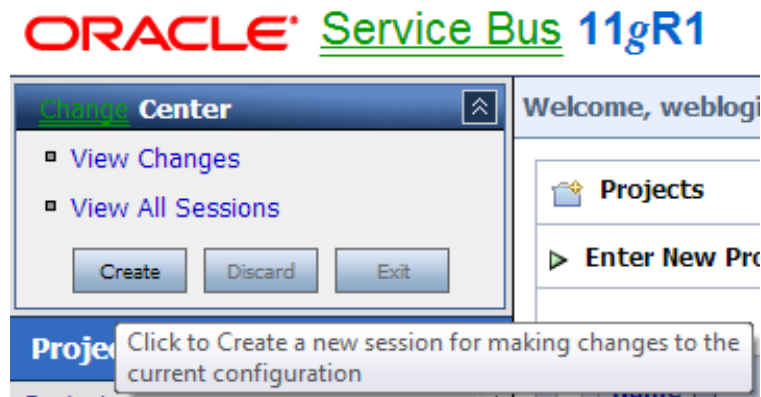
The designing of OSB services is described in section “[Creating OSB Projects Using OSB Console](#)”.

## 6.2.2 Creating OSB Projects Using OSB Console

Follow the steps given below to create OSB projects and services using the OSB console.

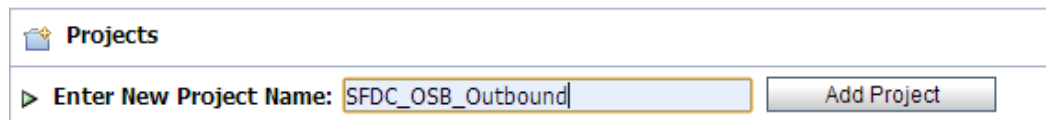
1. Log in to the OSB Console: *<host:port/sbconsole>*
2. Click on the **Project Explorer** on the left bottom of the console. This takes you to the page where all projects deployed to the OSB are listed.
3. Under the **Project Explorer**, click on **Projects**.
4. Under the Change Center, click on **Create**, as shown in [Figure 6-2](#). This opens a new session in the OSB console to enable you to make changes.

Figure 6-2 Create an OSB Session



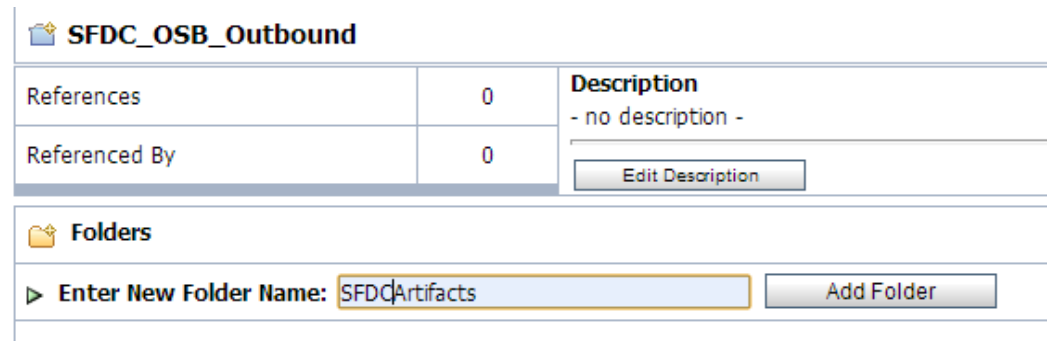
5. Enter a new project name in the **Enter New Project Name** field and click **Add Project**, as shown in Figure 6-3.

Figure 6-3 Add a New Project to OSB



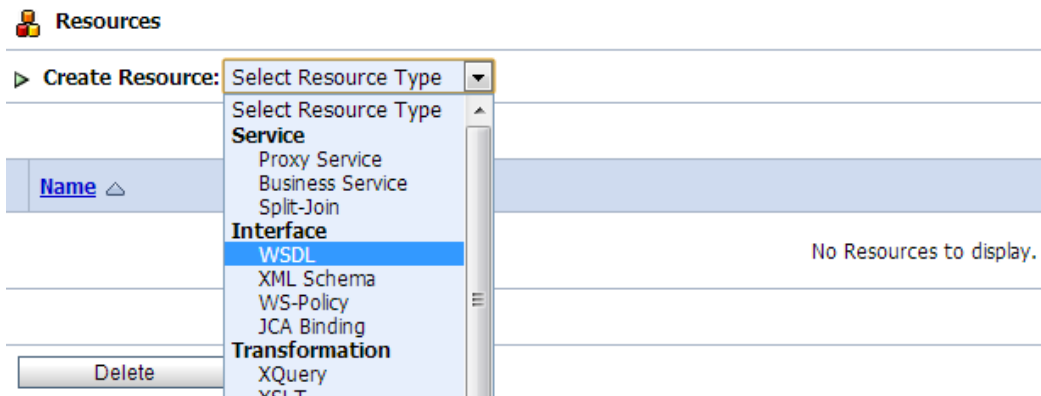
6. A project creation message appears that says, “The project named SFDC\_OSB\_Outbound was added successfully”.
7. Click on the project just created above. You can view the project home page on the right.
8. Enter a folder name in the **Enter a New Folder Name** field and click **Add Folder**, as shown in Figure 6-4.

Figure 6-4 Create a New Folder Under the Project



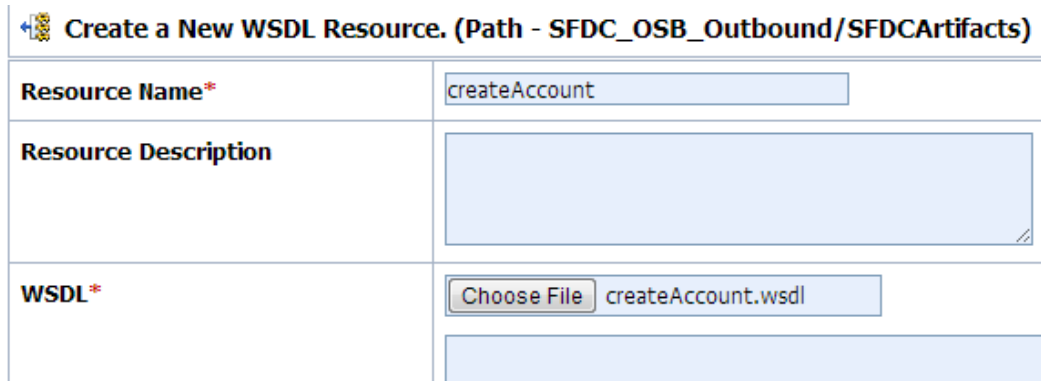
9. Click on the new folder created. You need to create the artifacts for the Oracle Cloud Adapter for Salesforce.com in this folder.
10. Under **Resources**, from the **Create Resource** drop-down list, select **WSDL**, as shown in Figure 6-5.

**Figure 6- 5 Choosing WSDL Resource**



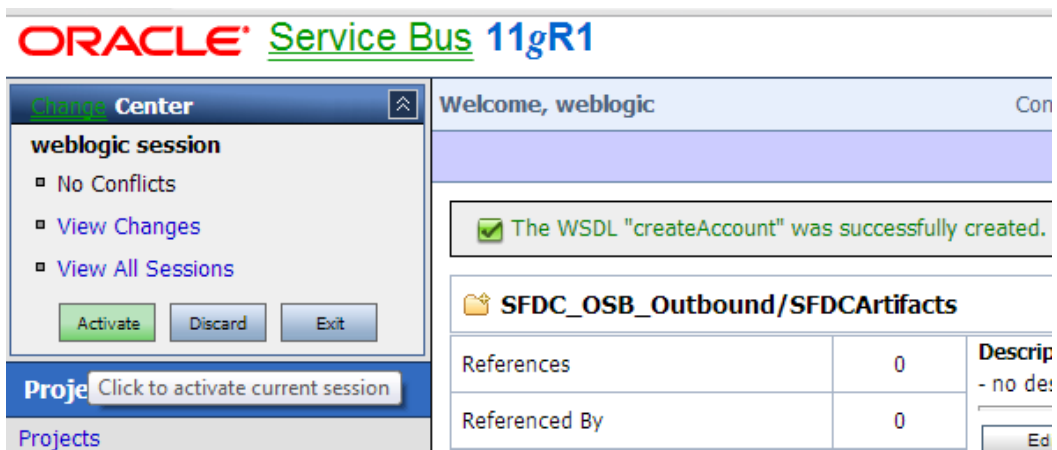
11. WSDL creation page is displayed. Click on **Choose File** and browse to the directory where the artifacts received from the JDeveloper 11g are stored. Choose the Oracle Cloud Adapter for Salesforce.com WSDL, as shown in [Figure 6-6](#).

**Figure 6- 6 Creating Adapter WSDL**



12. Click **Save**.
13. You are returned to the project folder page. The following message is displayed “The WSDL "createAccount" was successfully created”
14. Click on **Activate** in the **Change Center**, as shown in [Figure 6-7](#).

**Figure 6- 7 Activating the WebLogic Session**



15. Under **Activate Session** page, click on **Submit** button, as shown in [Figure 6-8](#).

Figure 6-8 Submitting the WebLogic Session

Activate Session	
Session Name	weblogic
User	weblogic
Description	

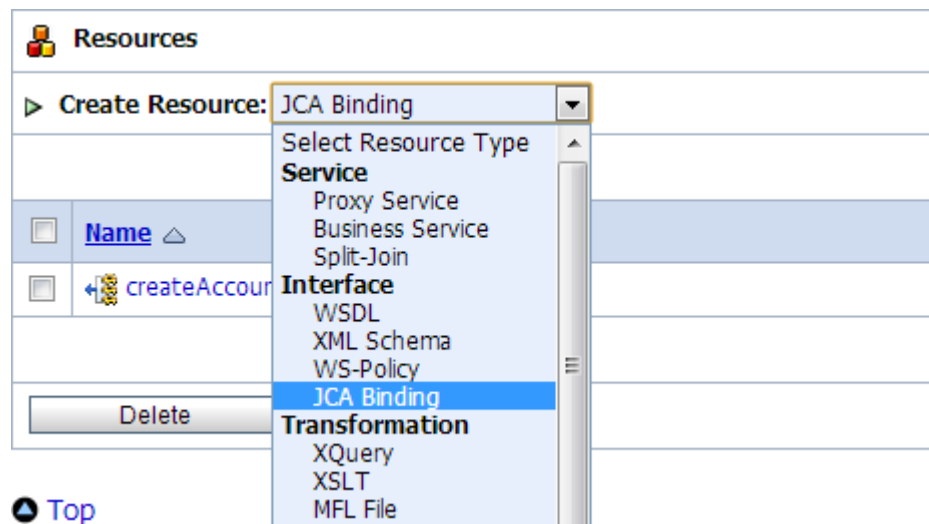
Submit

Click to activate current session

Top

16. Expand the project name from the left pane and go to the project folder.
17. Create session again.
18. Select **JCA Binding** from the **Create Resource** drop-down list under **Resources**, as shown in Figure 6-9.

Figure 6-9 Selecting JCA Binding from Create Resource list



19. The JCA Binding creation page is displayed. Click on **Choose File** and browse to the directory where the artifacts received from the JDeveloper 11g are stored. Choose the Oracle Cloud Adapter for Salesforce.com JCA file, as shown in Figure 6-10.

**Figure 6- 10 Creating Adapter JCA Binding**

**Create a New JCA Binding Resource. (Path - SFDC\_OSB\_Outbound/SFDCArtifacts)**

<b>Resource Name*</b>	createAccount_salesforce
<b>Resource Description</b>	
<b>JCA File*</b>	Choose File createAccoun...lesforce.jca

20. Click **Save**. You are returned to the project folder page.
21. You may get an error message as “The JCA Binding "createAccount\_salesforce" was successfully created with validation errors. View the JCA Binding/Conflicts to see detailed diagnostic messages.” This error is thrown because JCA binding cannot find the associated WSDL.
22. To rectify the above error, click on the JCA file created and then click on **Edit References**.
23. Click **Browse**. Search for the WSDL you created and click **Submit** after choosing the WSDL, as shown in [Figure 6-11](#).

**Figure 6- 11 Edit JCA Binding References**

**Select a WSDL**

Search: Name: createAccount\* Path: Search View All Adv. Search

Items 1-1 of 1

Name	Path	WSDL Namespace
createAccount	SFDC_OSB_Outbound/SFDCArtifacts	http://xmlns.oracle.com/pcbpel/adapter/s...

Items 1-1 of 1

Submit Cancel

24. Click **Save**.
25. Click **Back** to go back to the project folder.
26. Click on the **Actions** icon for the JCA Binding just created to generate a Business service and a corresponding WSDL, as shown in [Figure 6-12](#).

**Figure 6- 12 Performing Action on the JCA Binding**

**Resources**

Create Resource: Select Resource Type

Items 1-2 of 2

Name	Resource Type	Actions	Options
createAccount	WSDL		a e
createAccount_salesforce	JCA Binding		a e

Generate WSDL and Service from this JCA Binding resource

27. Enter a new name for the WSDL name in the **New WSDL Name** field and the service name in the **New Service Name** field.

**Note:** Choose the correct location for the new WSDL and service to be generated.

28. Click **Generate**, as shown in [Figure 6-13](#).

**Figure 6-13** *Generating WSDL and Business Service for the Salesforce*

29. The new WSDL and the new business service are generated.
30. Activate the OSB session by clicking on **Activate** in the **Change Center**.
31. Click **Submit** on the Activate Session page. Once the session is activated, all the generated artifacts and the services are deployed to the OSB server.
32. Expand the project and click on the folder to open the home page for the folder.

### 6.2.3 Testing the Oracle Cloud Adapter for Salesforce.com Business Service

The OSB console provides the option of testing a service by launching a test console.

Follow the steps given below to test the business service created for the createAccount operation for the Salesforce.com.

1. Expand the created project and click on the folder to open the home page for the folder.
2. Click on the **Launch Test Console** icon under **Actions** for the new Business Service generated, as shown in [Figure 6-14](#). It opens a test page for the Business Service.

**Figure 6-14** *Launching the Test Console for the Business Service*

WSDL		a e			
Business Service		a e			

3. Enter the valid values in the input XML in the **Payload**.
4. Click **Execute**.

5. The test result is displayed.
  6. You can validate the new account created in Salesforce.com as shown in [Figure 6-15](#).
- Figure 6- 15 Validating the Account Creation in Salesforce.com**

**Account Edit** Help for this Page

**New Account**

Save Save & New Cancel

**Account Information** Required Information

Account Owner

Account Name

Parent Account

Account Number

Account Site

Type

Industry

Annual Revenue

Rating

Phone

Fax

Website

Ticker Symbol

Ownership

Employees

SIC Code

**Address Information** Copy Billing Address to Shipping Address

Billing Street

Billing City

Billing State/Province

Shipping Street

Shipping City

Shipping State/Province



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# Configuring the Oracle Cloud Adapter for Salesforce.com on Oracle WebLogic Server

This chapter gives an overview of how to deploy Oracle Cloud Adapter for Salesforce.com on Oracle WebLogic Server. It also provides a brief description about the design-time and run-time configuration properties.

This chapter contains the following topics:

- [Section 7.1, "Deployment of Oracle Cloud Adapter for Salesforce.com"](#)
- [Section 7.2, "Oracle Cloud Adapter for Salesforce.com Run-Time Properties"](#)

## 7.1 Deployment of Oracle Cloud Adapter for Salesforce.com

For the Product Version 11.1.1.7.0, Oracle Cloud Adapter for Salesforce.com can be added using the patches which can be downloaded from My Oracle Support and can be installed using the OPatch utility. User needs to follow the instructions provided along with the patch.

For more information, refer to the section ["Verification of the OPatch Installation"](#).

Note that future releases may have different procedures to install and deploy Oracle Cloud Adapter for Salesforce.com.

## 7.2 Oracle Cloud Adapter for Salesforce.com Run-Time Properties

The section describes different run-time properties. This section is subdivided into multiple sections that includes:

- [Section 7.2.1, "Generic Properties"](#)
- [Section 7.2.2, "Properties available in the response"](#)
- [Section 7.2.3, "Retry Properties"](#)
- [Section 7.2.4, "Precedence of Salesforce.com Property Values"](#)

## 7.2.1 Generic Properties

Table 7-1 shows the Run-time properties supported by Oracle Cloud Adapter for Salesforce.com. You can provide the values for these properties while creating the BPEL process inside the invoke activity or using the Enterprise Manager console, as desired.

Some of these properties are also available in Oracle Cloud Adapter for Salesforce configuration wizard for some particular operations.

**Table 7- 1 Run-time Properties**

Property Name	Type	Default Value	Description	Configurable At
jca.salesforce.AllOrNoneHeader.allOrNone	Boolean	True	The AllOrNoneHeader header property allows a call to roll back all changes unless all records are processed successfully.	Oracle Cloud Adapter for Salesforce Configuration Wizard/ BPEL invoke activity
jca.salesforce.LocaleOptions.locale	String	en_US	Specifies the language of the labels returned. The value must be a valid user locale (language or country), such as en_US.	BPEL invoke activity
jca.salesforce.QueryOptions.batchSize	integer	500	Specifies the batch size for queries.  The default is 500; the minimum is 200, and the maximum is 2,000.	Oracle Cloud Adapter for Salesforce Configuration Wizard/ BPEL invoke activity
jca.salesforce.HttpTimeout	Integer	10 sec	Maximum value 120 sec. It specifies the timeout value for the transactions.	BPEL invoke activity
jca.salesforce.queryLocator	String	NA	The queryLocator value is returned in case of query and queryAll calls from Salesforce.com. If queryLocator value is not empty, it means there are more records to fetch for the same query. You can assign the queryLocator value to this property (jca.salesforce.queryLocator) in your BPEL process and invoke query or queryAll again. It will fetch the next set of records for the same query string. It is similar to calling queryMore operation to fetch the next set of records. Refer to the section “How to use query and	BPEL invoke activity

			queryMore Operations”	
--	--	--	-----------------------	--

## 7.2.2 Properties available in the response

Table 7-2 shows the properties available in the response.

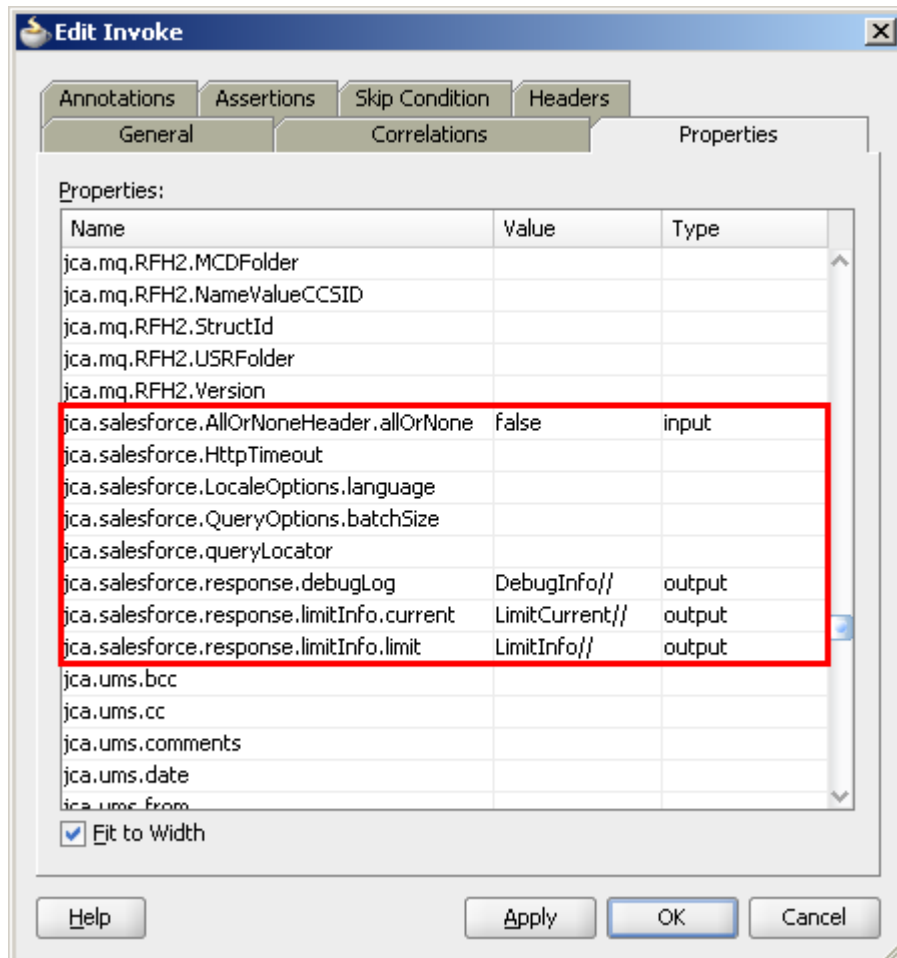
**Table 7-2 Properties Available in the Response**

Property Name	Type	Default Value	Description	Configurable At
jca.salesforce.response.debugLog	String	NA	<p>debugLog is returned as part of Header response, if you provide a value for debug header in the configuration wizard of the Salesforce.com adapter.</p> <p>To access this value you need to create a variable of type 'string' and extract the value of debug log into this variable in the properties section of your Invoke activity.</p>	BPEL invoke activity
jca.salesforce.response.limitInfo.current	String	NA	<p>This value is returned as part of Header response, specifying the number of calls that have already been used in the organization. (Supported in Salesforce.com 29.0 version or higher)</p> <p>To access this value you need to create a variable of type 'string' and extract the value of this property into that variable in the properties section of your Invoke activity.</p>	BPEL invoke activity
jca.salesforce.response.limitInfo.limit	String	NA	<p>This value is returned as part of Header response, specifying the organization's limit for the number of calls it can make. (Supported in Salesforce.com 29.0 version or higher).</p> <p>To access this value you need to create a variable of type 'string' and extract the value of this property into that variable in the properties section of your Invoke activity.</p>	BPEL invoke activity

## Providing the Property Values in BPEL Invoke Activity

Figure 7-1 depicts the properties available in the Invoke activity of BPEL Process. The prefix **jca.salesforce** determines that these properties are pertaining to Salesforce.com adapter. In the value section you can assign values to these properties using a variable or an expression if the type of property is “input”. On the other hand, if the type of property is “output”, its value can be extracted into a variable.

**Figure 7-1 Properties Available in the Invoke Activity of BPEL Process**



### 7.2.3 Retry Properties

Table 7-3 shows the configurable properties related to Oracle Cloud Adapter for Salesforce.com. These properties can be modified in the composite file or at the Enterprise Manager console.

**Table 7-4 Oracle Cloud Adapter for Salesforce.com Configurable Properties**

Property Name	Type	Default Value	Description	Available at
jca.retry.count	integer	4	Specifies the number of retries to post the message.	Composite.xml, EM console
jca.retry.backoff	integer	2	Specifies the retry interval growth factor.	Composite.xml, EM console

jca.retry.interval	integer	1	Specifies the time interval between two retries.	Composite.xml, EM console
jca.retry.maxInterval	integer	120	Specifies the maximum interval between two retries.	Composite.xml, EM console

### 7.2.3.1 Providing the Property Values in the Composite

Figure 7-2 shows the properties available in the composite.xml file.

**Figure 7-2 Composite.xml File Properties**

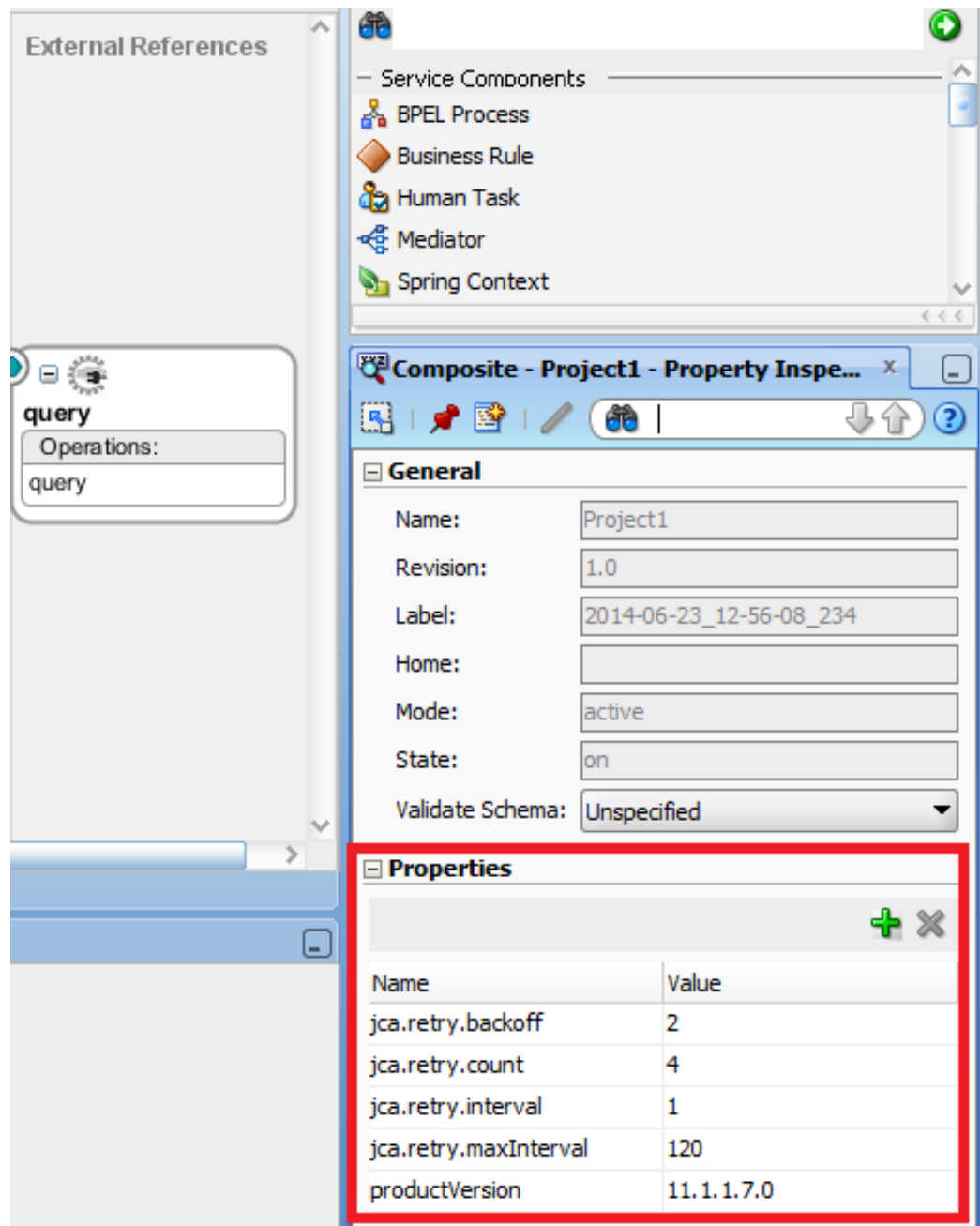
```

29 <interface.wsdl interface="http://xmlns.oracle.com/pcbpel/adaptor/salesforce
30 <binding.jca config="query_salesforce.jca"/>
31 <property name="jca.retry.count" type="xs:integer" many="false"
32     override="may">4</property>
33 <property name="jca.retry.interval" type="xs:integer" many="false"
34     override="may">1</property>
35 <property name="jca.retry.backoff" type="xs:integer" many="false"
36     override="may">2</property>
37 <property name="jca.retry.maxInterval" type="xs:integer" many="false"
38     override="may">120</property>
39 </reference>
40 <wire>
41 <source.uri>bpelprocess1_client_ep</source.uri>
42 <target.uri>BPELProcess1/bpelprocess1_client</target.uri>
43 </wire>
44 <wire>
45 <source.uri>BPELProcess1/query</source.uri>
46 <target.uri>query</target.uri>
47 </wire>
48 </composite>

```

You can also edit the value of these properties in the **Properties** section of Salesforce.com Adapter. The properties section appears if you click on the Salesforce.com Adapter in the **External References** section as shown in Figure 7-3.

Figure 7-3 Salesforce Adapter Properties

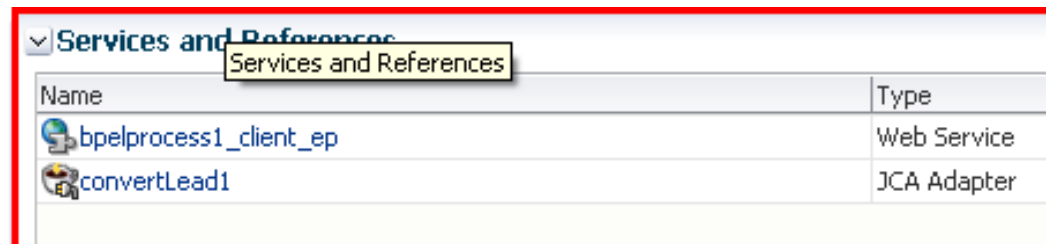


### 7.2.3.2 Providing the Property Values at Enterprise Manager Console

To provide the property values at the Enterprise Manager Console, follow the steps given below:

1. Proceed to **Services & References** section of your project, as shown in Figure 7-4.

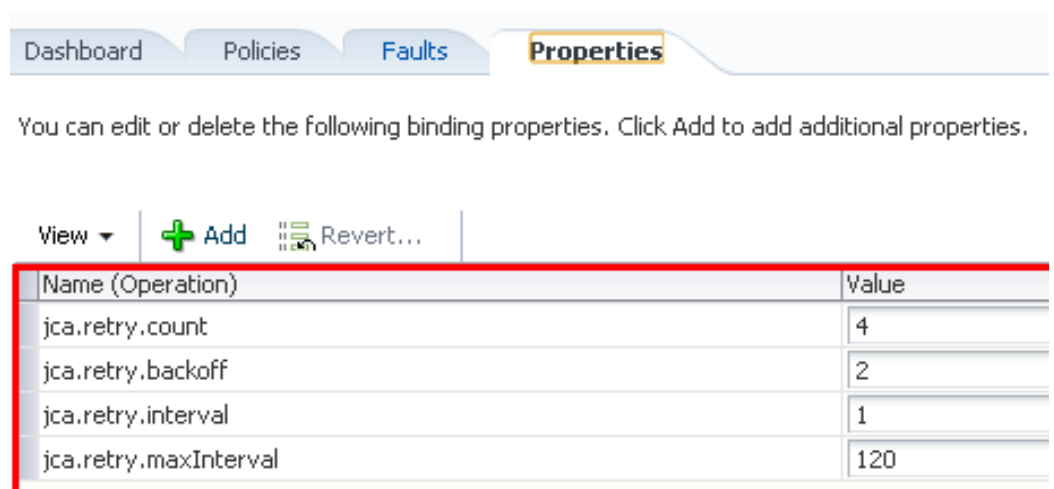
Figure 7-4 Services & References Section




Name	Type
bpelprocess1_client_ep	Web Service
convertLead1	JCA Adapter

2. Select the service name of your Salesforce.com Adapter from this section, and click on the **Properties** tab on the subsequent page, as shown in Figure 7-5.

Figure 7-5 Salesforce Adapter Properties



You can edit or delete the following binding properties. Click Add to add additional properties.

View ▾ | **+** Add |  Revert...

Name (Operation)	Value
jca.retry.count	4
jca.retry.backoff	2
jca.retry.interval	1
jca.retry.maxInterval	120

## 7.2.4 Precedence of Salesforce.com Property Values

If there is provision to set a particular property at multiple positions, the highest priority would be given to the value provided at the Enterprise Manager Console, next priority would be given to the value provided while creating the composite, while the lowest priority would be given to the value provided at Oracle Cloud Adapter for Salesforce configuration wizard.

## Troubleshooting and Error Messages

This chapter explains the troubleshooting information and error messages that you can come across when configuring to Oracle Cloud Adapter for Salesforce.com. It contains the following topics:

- Section 8.1, "Verification of the OPatch Installation"
- Section 8.2, "Troubleshooting and Error Messages"
- Section 8.3, "API Fault"
- Section 8.4, "Status Code"
- Section 8.5, "Known Issues"

### 8.1 Verification of the OPatch Installation

Verification of the OPatch needs to be done for both server side and JDeveloper installation. The steps for verification of the same have been provided in the sections below.

#### 8.1.1 JDeveloper plug-in for Oracle Cloud Adapter for Salesforce.com

Following steps can be carried out to verify the installation of the Oracle Cloud Adapter for Salesforce.com plug-in in the JDeveloper:

1. Open the JDeveloper and check for the presence of the Oracle Cloud Adapter for Salesforce.com in the component palette. Or you can Navigate to the following location:

*{MIDDLEWARE\_HOME}/jdeveloper/integration/seed/soa/configuration* and check for the following entry in **soa-config.xml**, as shown in Figure 8-1.

**Figure 8- 1** Soa-config.xml

```
<adapterType resourceBundle="oracle.tip.tools.ide.adapters.salesforce.wizard.SfdcCloudStringResourceBundle">
  <name>${SFDC_ADAPTER_COMPONENT_NAME}</name>
  <bindingType>jca</bindingType>
  <bindingSubType>${SFDC_ADAPTER_COMPONENT_BINDING_SUBTYPE}</bindingSubType>
  <implementationClass>oracle.tip.tools.ide.adapters.salesforce.wizard.SfdcCloudScaEndpointImpl</implementationClass>
  <description>${SFDC_ADAPTER_COMPONENT_DESC}</description>
  <tooltip>${SFDC_ADAPTER_COMPONENT_DESC}</tooltip>
  <icon16x16>/oracle/tip/tools/ide/adapters/salesforce/wizard/images/SfdcCloud_16x16.png</icon16x16>
  <icon20x20>/oracle/tip/tools/ide/adapters/salesforce/wizard/images/SfdcCloud_20x20.png</icon20x20>
  <topSectionIcon>oracle/tip/tools/ide/fabric/resource/image/visuals_rd1/whiteServiceTop.png</topSectionIcon>
  <middleSectionIcon>oracle/tip/tools/ide/fabric/resource/image/visuals_rd1/whiteServiceMiddle.png</middleSectionIcon>
  <bottomSectionIcon>oracle/tip/tools/ide/fabric/resource/image/visuals_rd1/whiteServiceBottom.png</bottomSectionIcon>
  <collapsedSectionIcon>oracle/tip/tools/ide/fabric/resource/image/visuals_rd1/whiteServiceCollapsed.png</collapsedSectionIcon>
</adapterType>
```



---

The above mentioned entry ensures that the Oracle Cloud Adapter for Salesforce.com plug-in is available in the list of adapters in the JDeveloper.

2. Verify that the files *cloudAdapter-config-salesforce\_operationsSupported.xml* and *cloudAdapter-config-salesforce.xml* are present in the above mentioned location.
3. Navigate to the location:  
`{MIDDLEWARE_HOME}</jdeveloper/integration/lib/` and check for **salesforce\_adapter\_ui.jar**.

In case you are not able to verify any of the above steps then your installation has not been successful. Try to install the patch again.

## 8.1.2 Oracle Cloud Adapter for Salesforce.com Run-time Plug-in on the Server Side

Following steps can be carried out to verify the installation of the Oracle Cloud Adapter for Salesforce.com on the WebLogic Application server:

1. Connect to WebLogic server where OPatch has been installed using FTP client or putty.
2. The latest OPatch installs salesforce.jar under the modules directory structure:  
`{MIDDLEWARE_HOME}/Oracle_SOA1/soa/modules/oracle.soa.adapter_11.1.1/`

In case you are not able to verify any of the above steps then your installation has not been successful. Try to install the patch again.

## 8.2 Troubleshooting and Error Messages

The Oracle Cloud Adapter for Salesforce.com supports the adapter diagnostic framework for reporting and alerting. This provides run-time adapter diagnostic information as read-only reports in EM console.

The troubleshooting information is categorized as follows:

- Oracle Cloud Adapter for Salesforce Design-Time JDeveloper
- Oracle Cloud Adapter for Salesforce Run-time

Log file information that can be relevant in troubleshooting can be found in the following locations based on the adapter installation.

The Oracle Cloud Adapter for Salesforce.com trace information can be found under the following directory:

### For Oracle SOA Suite:

```
<ORACLE_HOME>\soa\user_projects\domains\${soa_server  
domain}\servers\${soa_server name}\logs\soa-server_diagnostic.log
```

## 8.2.1 Oracle Cloud Adapter for Salesforce Design-Time JDeveloper

Table 8-1 shows the common errors faced while using Oracle Cloud Adapter for Salesforce.com in JDeveloper and their possible solutions.

**Table 8-1 Oracle Cloud Adapter for Salesforce.com in JDeveloper**

Error	Solution
The login credentials are not valid, or the maximum number of logins has been exceeded. Contact your administrator for more information.	Provide the valid Salesforce.com credentials. Delete the CSF key and add it again providing the correct credentials.
Metadata for the enterprise WSDL is not available in the cache.	Connect to the internet and click on the offline configuration checkbox. This will download the metadata for offline usage.
Unable to connect to Salesforce.com server.	Ensure that you are connected to the internet and not blocked by or behind the firewall of your organization.
Error deploying the composite on soa_server: Composite with same revision ID already exists.	Check whether the project is already deployed on the server. Check the overwrite composites with the same revision box or change the revision number.
java.net.ConnectException: Connection refused: connect; No available router to destination.	Check whether the SOA server is up and running.

## 8.2.2 Oracle Cloud Adapter for Salesforce Run-time

Table 8-2 shows the common errors faced in the SOA server run-time.

**Table 8-2 Error in SOA server Run-time**

Error	Solution
Unable to get Username.	Make sure that CSF key being used in the adapter during the design-time is available in the credential store in the WebLogic server.
Invalid ID. ID does not belong to the selected object.	Ensure that you are providing only the ID's corresponding to the objects selected at the design-time for the operation.
Bind Parameter's values are missing.	Ensure that you have provided the values of all the bind parameters defined in the query or search string at design-time.
Bind Parameter's value is empty.	Ensure that the value of bind variable is not empty.

---

FileNotFoundException.	Ensure that the Enterprise WSDL file you have provided is localized into your composite, or, in case you are using MDS, make sure that it is available in the MDS.
Unknown exception while transforming request message.	Please make sure that parameter Hostname Verification field (Under the tab SSL) is set to NONE on the server side as this is the most common reason.

---

## Set Hostname Verification to None

You might come across Exception `javax.net.ssl.SSLKeyException` due to failed hostname verification check on the server side when you test your composite. This error comes when Hostname Verification parameter on the server side is set to a value other than "None". To overcome this you can follow the below mentioned steps:

1. Login into WebLogic console.
2. Browse to the servers and select manage server on which Salesforce adapter is running (e.g soa\_server1).
3. Go to Configuration -> SSL.
4. Expand Advanced section. You will see 'Hostname Verification'.
5. Select the "None" value from the dropdown and save the changes.

## 8.3 API Fault

You can refer the link below to get more information about the API Fault.

[http://www.salesforce.com/us/developer/docs/api/Content/sforce\\_api\\_calls\\_concepts\\_core\\_data\\_objects.htm#i1421192](http://www.salesforce.com/us/developer/docs/api/Content/sforce_api_calls_concepts_core_data_objects.htm#i1421192)

## 8.4 Status Code

You can refer the link below to get more information about the Status Code.

[http://www.salesforce.com/us/developer/docs/api/Content/sforce\\_api\\_calls\\_concepts\\_core\\_data\\_objects.htm#i1421521](http://www.salesforce.com/us/developer/docs/api/Content/sforce_api_calls_concepts_core_data_objects.htm#i1421521)

## 8.5 Known Issues

1. **Bind parameters inside {} for search operation:** When using bind parameters for search string while performing the search operation, the curly brackets need to be separated by a space from the parameter name. For instance, the following SOSL statement:

*FIND {&name} RETURNING account* will return the error: "Invalid characters used in bind parameter name"

**Temporary Fix:** Instead, use bind parameters in the following way:

*FIND {&name } RETURNING account*

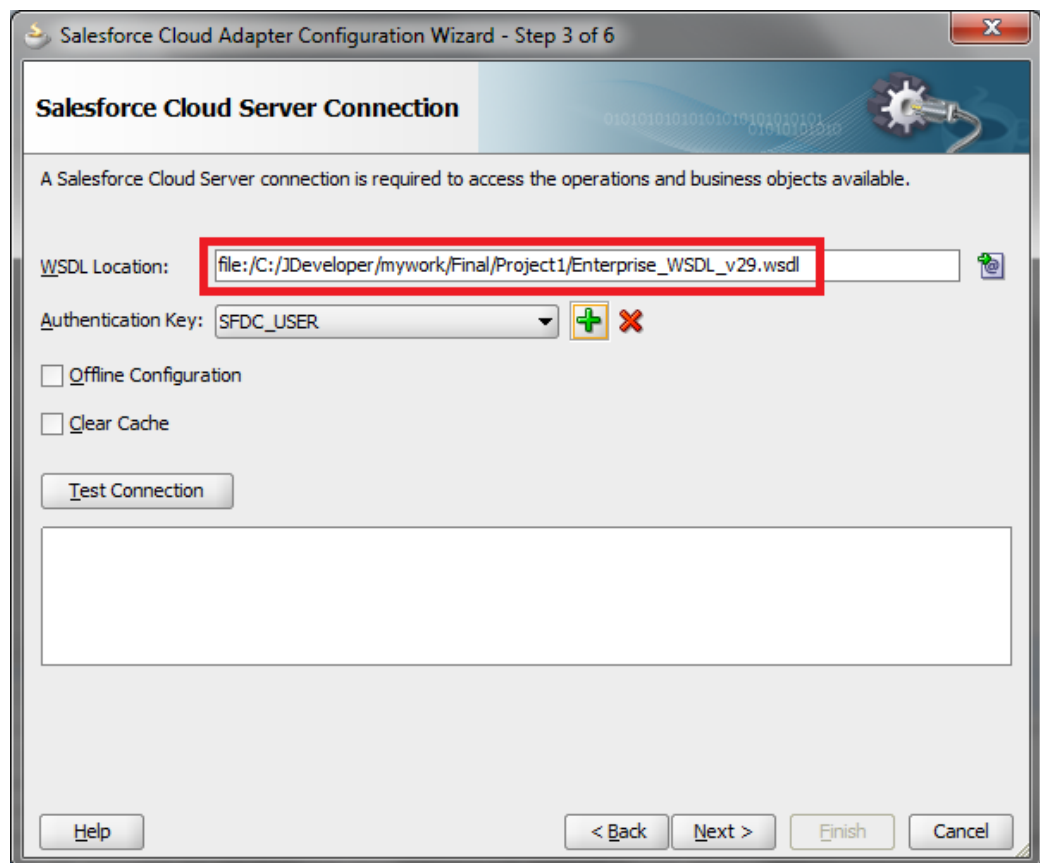
Notice the space between "&name" and " "; this search statement is valid. This error is returned because the bind parameter variables do not take special characters.

**2. Run-Time execution failure due to the absence of the local copy of Enterprise WSDL in JDeveloper SOA Project:**

While configuring Oracle Cloud Adapter for Salesforce.com, you will need to browse for the Enterprise WSDL of your Salesforce.com organization. When you point to the location of the WSDL, JDeveloper creates a copy of the WSDL in the JDeveloper SOA Project (say Project1). This copy of the WSDL is needed by the Oracle Cloud Adapter for Salesforce.com during Run-Time execution.

The next time you create the adapter in a different project (say Project2), the adapter by default picks the location of the Enterprise WSDL localized in the previous project (Project1) and the previously CSF key from the cache, as shown in Figure 8-2.

**Figure 8-2 WSDL Location**



You can click on **Next** button without browsing for the WSDL again and the adapter will be configured, but the execution will fail during Run-Time as the Enterprise WSDL has not been localized in the folder of Project2.

**Temporary Fix:** To avoid this, always browse to the location of the Enterprise WSDL (either in the filed system or MDS) to localize it in the project folder.

**3. Package Version Header does not support multiple package versions:**

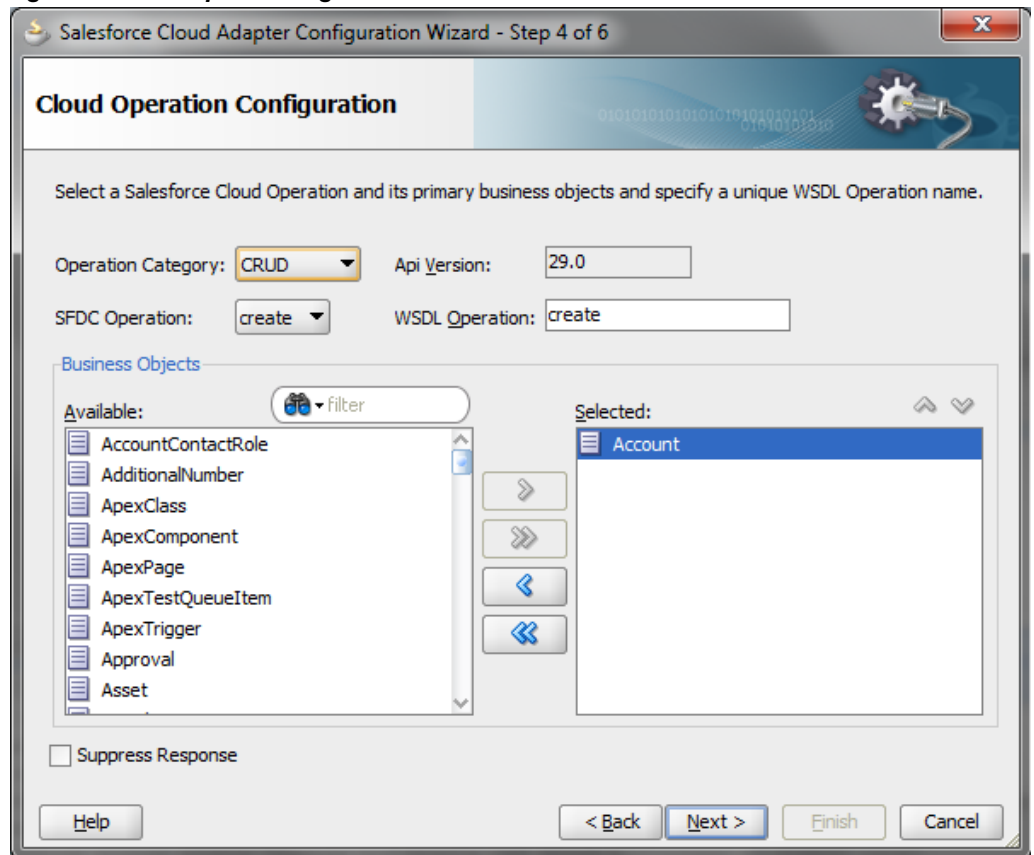
Salesforce.com supports multiple package versions per operation in its SOAP

calls. In Cloud Adapter for Salesforce.com, currently only one Package Version can be configured per operation, using the Header page of the Adapter Configuration Wizard.

- 4. WSDL operation name does not change on changing selected operation while editing the adapter:** If you edit the adapter (not connected to wire) and change the selected operation, then the associated operation name which is also used in the generated integration WSDL does not change, but remains the same as the earlier operation, as shown in Figure 8- 3 .

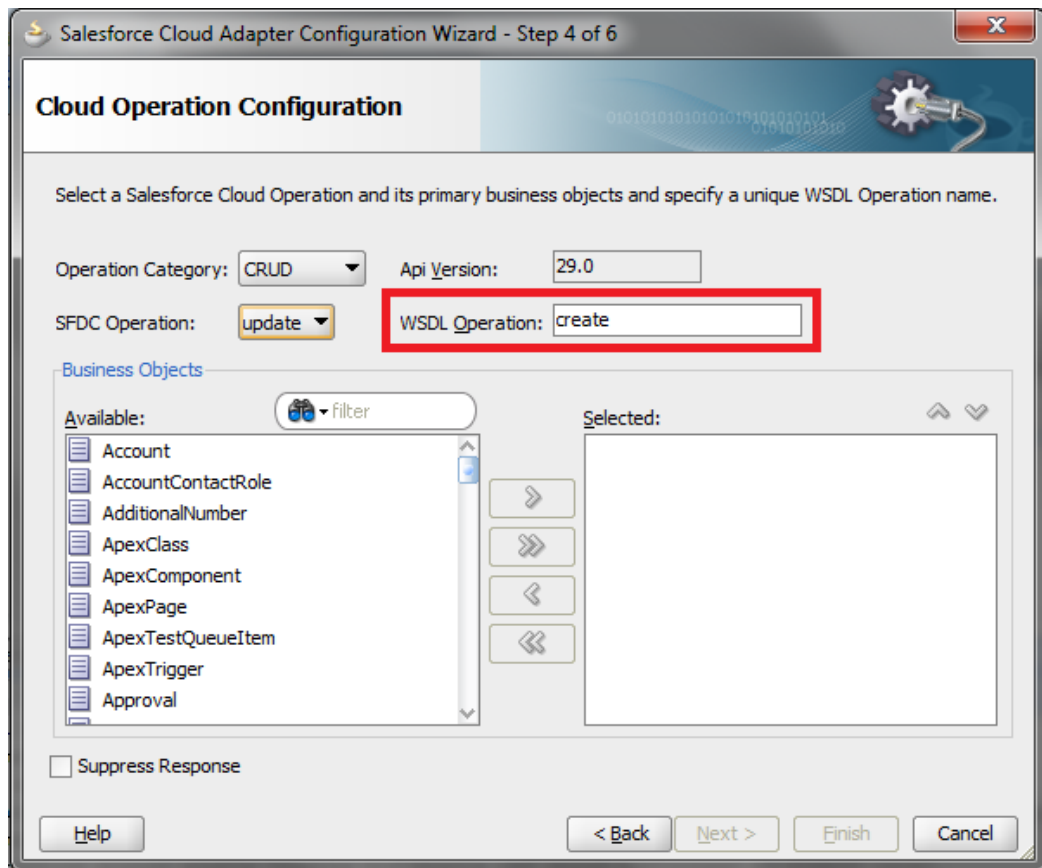
Original adapter configuration:

**Figure 8- 3 Adapter Configuration**



Editing to change the operation from **create** to **update**, notice the WSDL Operation name highlighted by the red box, as shown in Figure 8- 4.

Figure 8- 4 WSDL Operation



**Temporary Fix:** To avoid error in integration WSDL on editing the adapter, manually change the WSDL operation name to the name for the selected operation.

5. **In BPEL orchestration of Oracle Cloud Adapter for Salesforce.com, “Transform” Oracle Extension with multiple sources gives error at Run-Time:** If you use a “Transform” Oracle Extension with single source in your BPEL orchestration, it works as expected. But, if you use a “Transform” Oracle Extension with multiple sources, then it gives an error at Run-Time.

**Temporary Fix:** If you have to use output from various operations/sources then instead of using “Transform” Oracle Extension, use “Assign”. “Assign” exhibits the expected behavior for multiple sources.

6. **The Suppress response functionality of Oracle Cloud Adapter of Salesforce.com is currently NOT enabled in OSB:** Suppress response, explained in [Section 3.11](#) of this document, is a functionality using which the adapter emulated the fire and forget behavior. This functionality is available with BPEL, but currently not supported for OSB.

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# Oracle Cloud Adapter for Salesforce.com Use Cases

This section provides details of a few Use Cases to illustrate the end-to-end use of Oracle Cloud Adapter for Salesforce.com. These can be used as a reference by an organization planning to integrate with Salesforce.com using the Oracle Cloud Adapter for Salesforce.com on Oracle Fusion Middleware. This chapter is divided into two parts:

- Part I- BPEL Use Cases
- Part II- OSB Use Case

# Part I

---

## BPEL Use Cases

This section illustrates a few scenarios that will help you to orchestrate the different business processes of your organization using the Oracle Cloud Adapter for Salesforce.com in Oracle BPEL Manager. This chapter contains the following topics:

- [Section 9.1, "How can I build integration in which the SOA client is not interested in the response?"](#)
- [Section 9.2, "How to use query and queryMore Operations?"](#)
- [Section 9.3, "I do not have a net connection right now or Salesforce.com is down, how do I create my Integration using Cloud Adapter for Salesforce.com?"](#)
- [Section 9.4, "How to use MDS for importing WSDL into JDeveloper?"](#)
- [Section 9.4, "How to use Debug Header \(Response header\)?"](#)

### 9.1 How can I build integration in which the SOA client is not interested in the response?

**Overview:** This Use Case is an extension to the integration explained in Chapter 5 “Integration with Different Service Components (BPEL/Mediator) in Oracle SOA Suite”. It demonstrates a scenario in which the response returned from Salesforce.com holds no significance to the user and to get rid of the unwanted load on the server (due to large response returned from Salesforce.com) the user can opt for the ‘Suppress Response’ functionality of Oracle Cloud Adapter for Salesforce.com. To sum up, this Use Case demonstrates an account creation on Salesforce.com and also explains how to suppress the response returned from Salesforce.com.

#### 9.1.1 Creating the BPEL Process

This section describes the steps to create a new BPEL process.

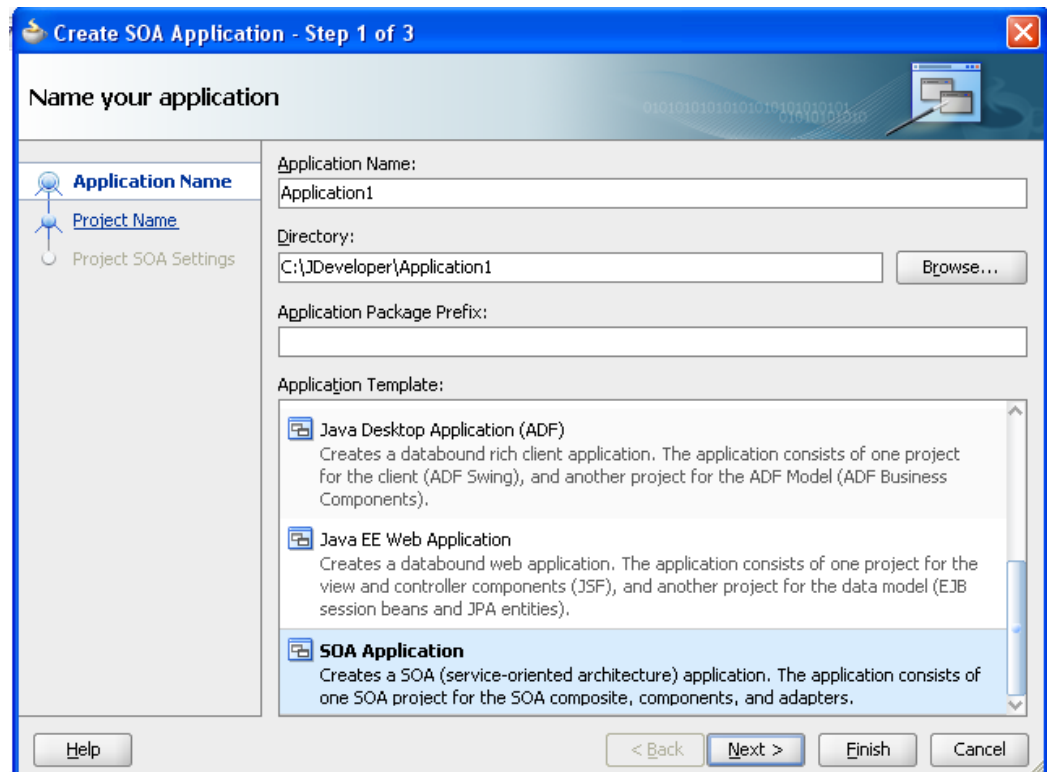
##### Creating a New Application

Perform the following steps to create a New Application:

1. In the **File** menu of JDeveloper click **New** and select **SOA Application**.
2. Provide a suitable name to your application, as shown in Figure 9- 1.

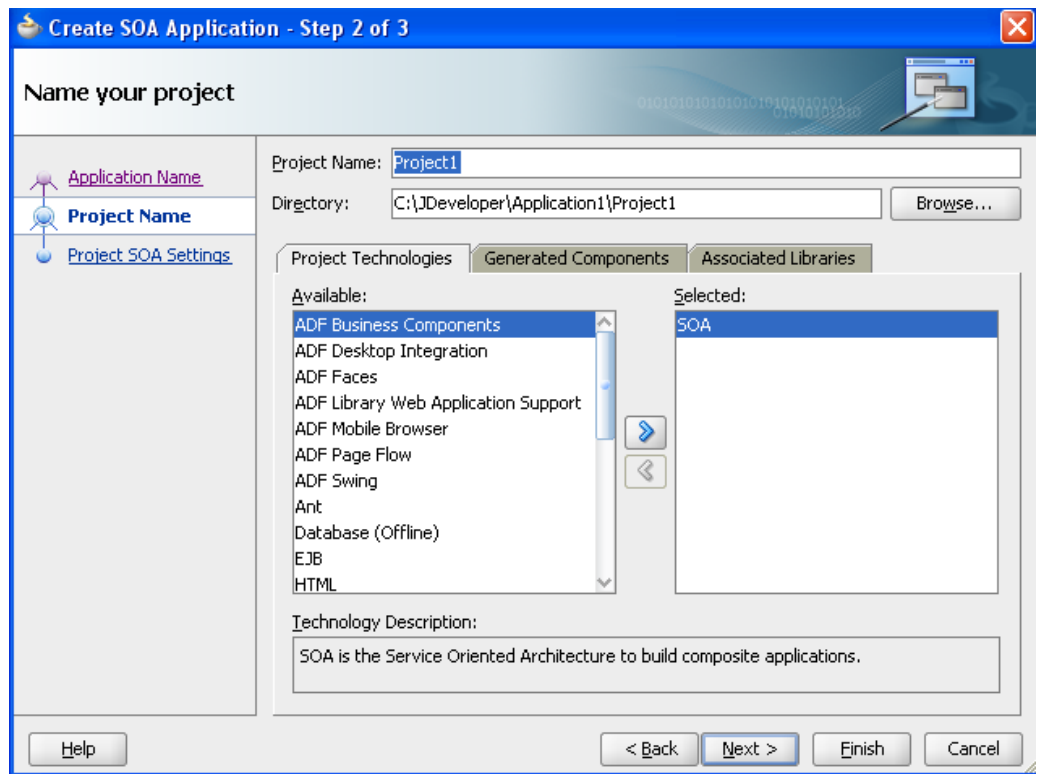


Figure 9 - 1 Name your Application



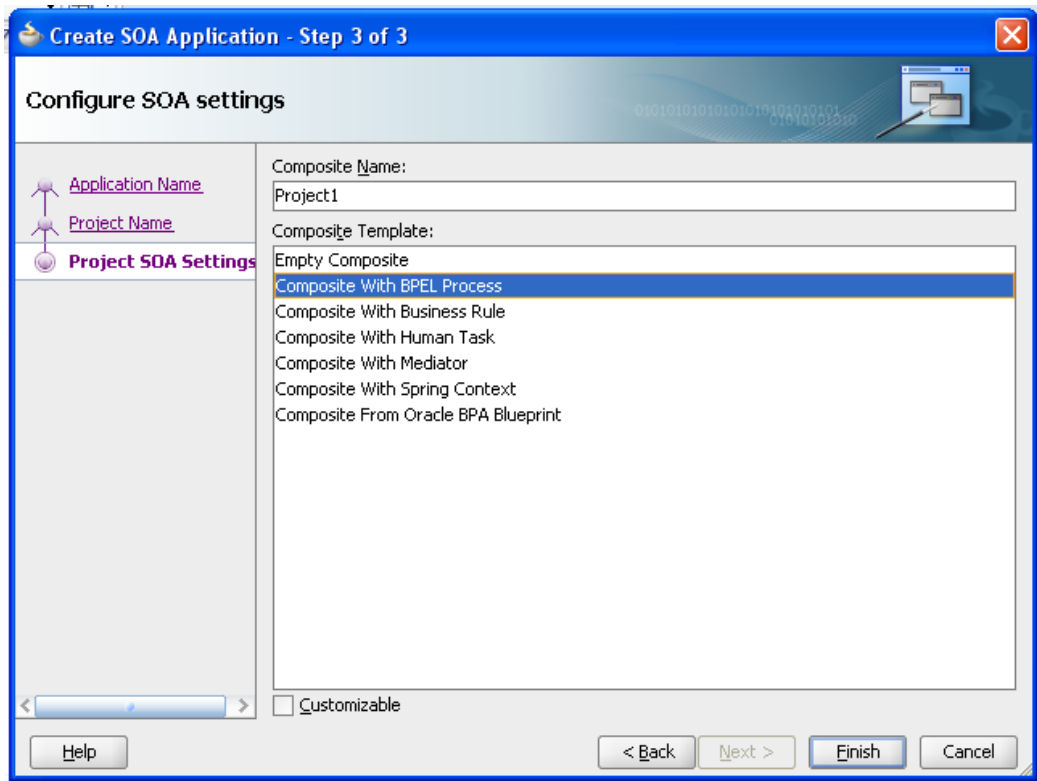
3. Click **Next** and provide a suitable name to your project, as shown in Figure 9- 2.

Figure 9 - 2 Name your Project



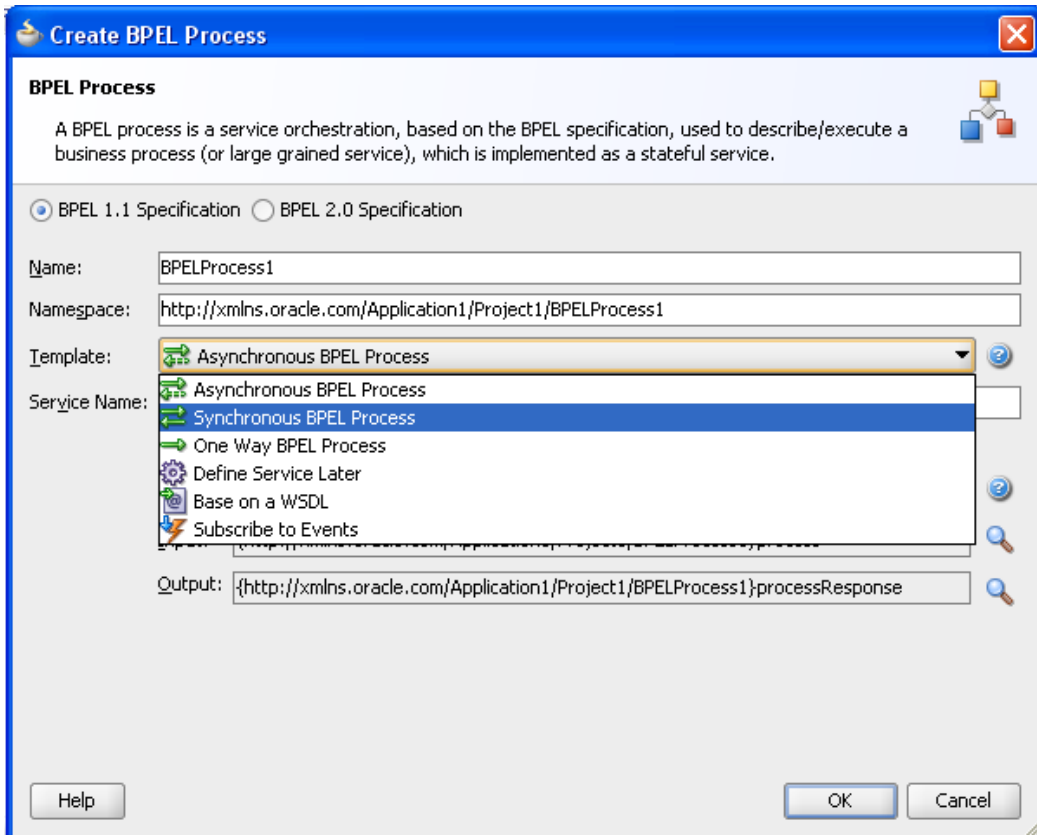
4. Click **Next** and select **Composite with BPEL Process** from **Composite Template** list, as shown in Figure 9- 3.

Figure 9 - 3 Configure SOA Setting



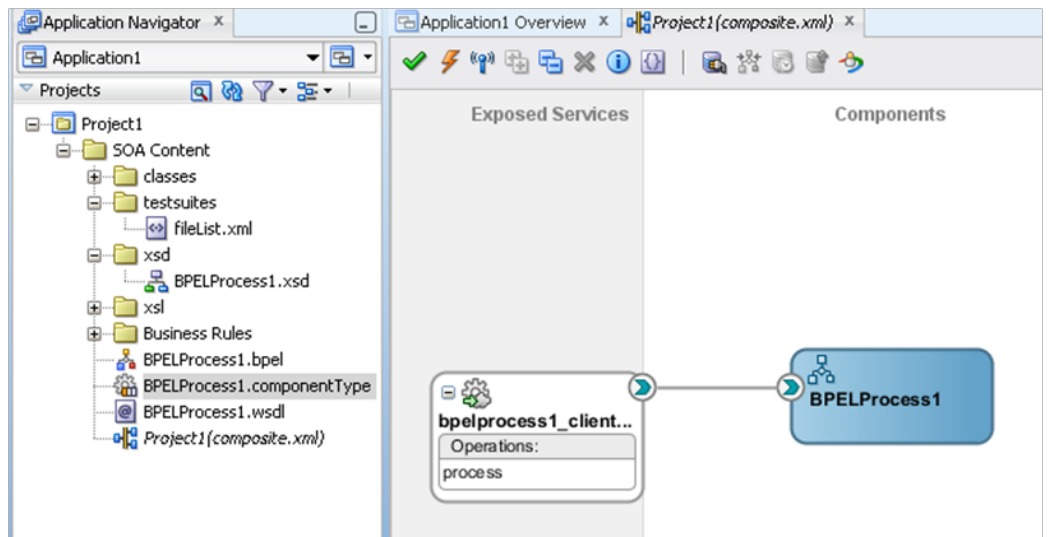
5. Select the **Synchronous BPEL Process** from **Template** drop-down and click **OK**, as shown in Figure 9- 4.

Figure 9 - 4 Create BPEL Process



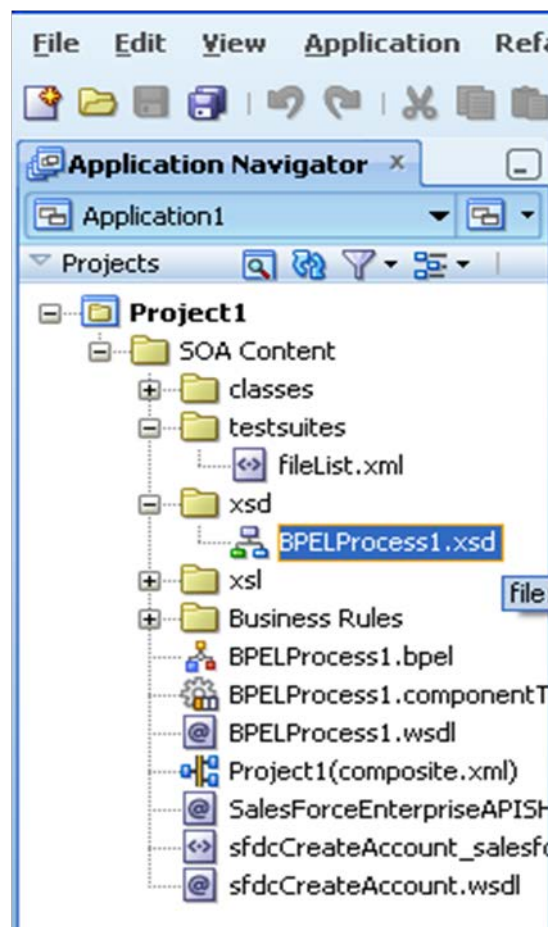
6. The composite.xml looks as shown in Figure 9-5.

Figure 9 - 5 Composite.xml



7. In the **Application Navigator**, under the **xsd** folder, an XML schema file with the name **BPELProcess1.xsd** is displayed after BPEL process creation, as shown in Figure 9- 6.

Figure 9 - 6 XML Schema File



8. Edit this schema file as per your business requirement. It is the responsibility of the front end application to enforce data validations and to ensure that the input sent to SFDC via SOA is error free. The structure of the schema used in this Use Case is shown in Figure 9- 7.

**Figure 9 - 7 Edit XML Schema File**

```

<?xml version="1.0" encoding="UTF-8"?>
<schema attributeFormDefault="unqualified"
  elementFormDefault="qualified"
  targetNamespace="http://xmlns.oracle.com/Final/Project1/BPELProcess1"
  xmlns="http://www.w3.org/2001/XMLSchema">
  <element name="process">
    <complexType>
      <sequence>
        <element name="ProcessMultiple" maxOccurs="unbounded">
          <complexType>
            <sequence>
              <element name="AccountName" type="string"/>
              <element name="Acc_Ext_Id_c_c" type="string"/>
              <element name="AnnualRevenue" type="string" minOccurs="0"/>
              <element name="BillingCountry" type="string" minOccurs="0"/>
            </sequence>
          </complexType>
        </element>
        <element name="processResponse">
          <complexType>
            <sequence>
              <element name="result" type="string"/>
            </sequence>
          </complexType>
        </element>
      </sequence>
    </complexType>
  </element>
</schema>

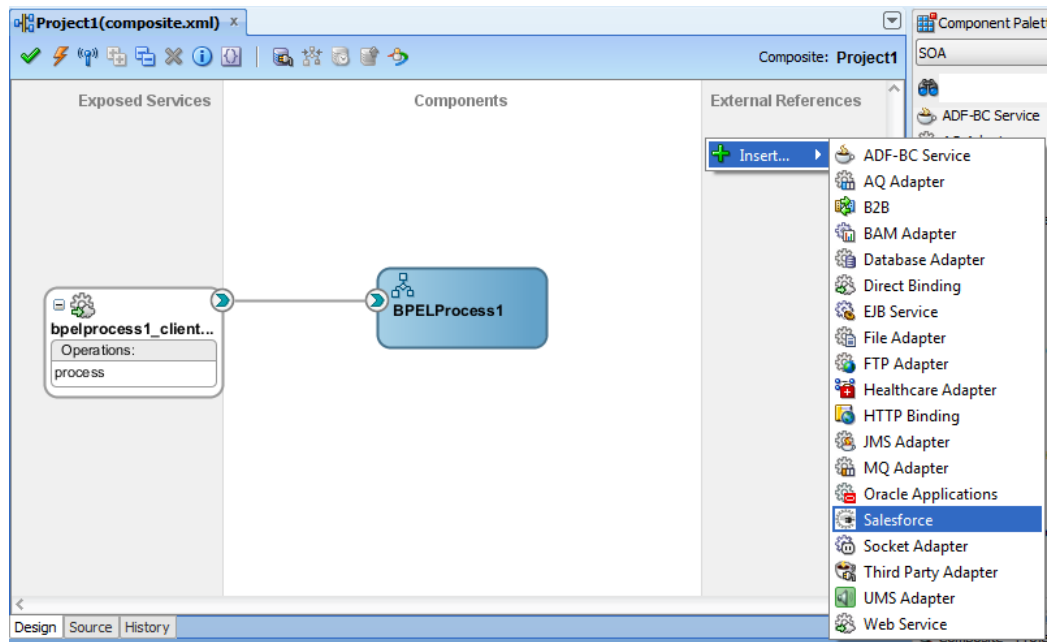
```

9. Figure 9- 8 shows create account page on Salesforce.com. The fields with a red mark are mandatory fields. This structure may vary for different organizations.

**Figure 9 - 8 Create Account Page on Salesforce**

10. In **External References** swimlane of the composite.xml file, right-click and select **Salesforce** adapter, as shown in Figure 9- 9.

**Figure 9 - 9 Oracle Cloud Adapter for Salesforce Adapter**



11. The Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome page is displayed, as shown in Figure 9- 10.

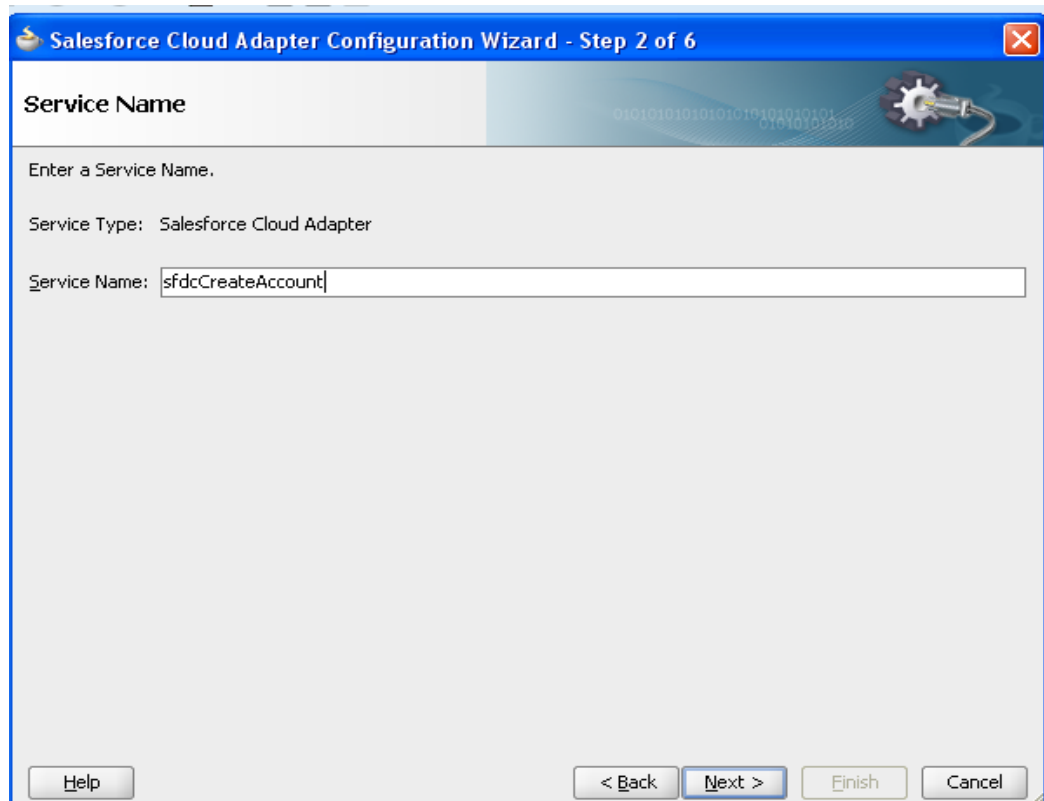
**Figure 9 - 10 Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome Page**



12. Click **Next**.

13. In the **Service Name** page, provide an appropriate name to your service, as shown in Figure 9- 11.

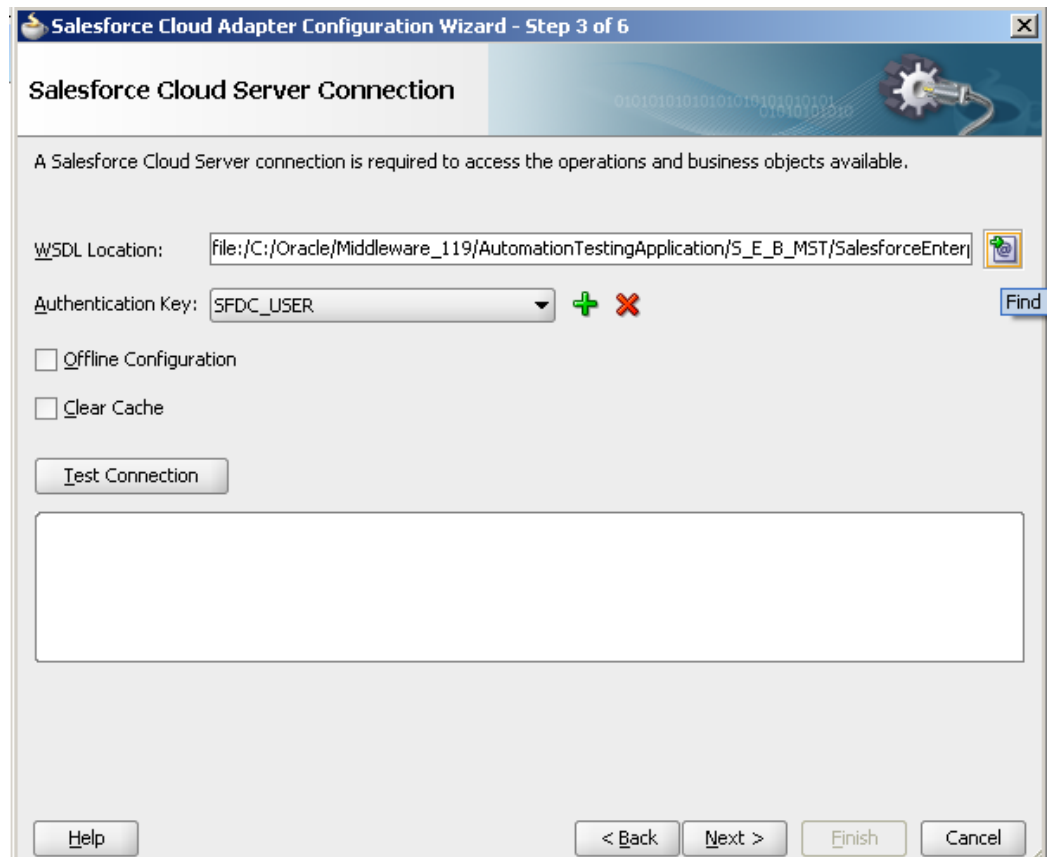
**Figure 9 - 11 Name your Service**



**14. Click Next.**

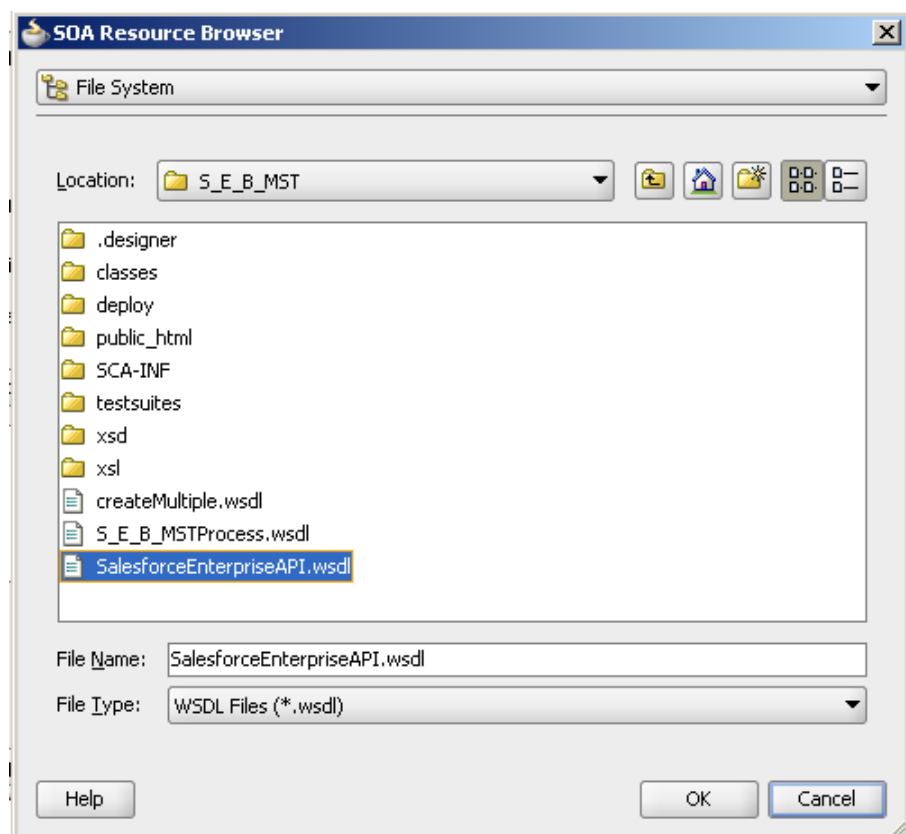
**15. The Server Connection page is displayed. The WSDL Location and Authentication Key text boxes are already populated. It picks up these values from the cache. You can re-enter these values. If you want to use a different value, click the Find existing WSDLs icon, which is located to the right of the WSDL Location field, as shown in Figure 9- 12.**

Figure 9 - 12 Server Connection Page



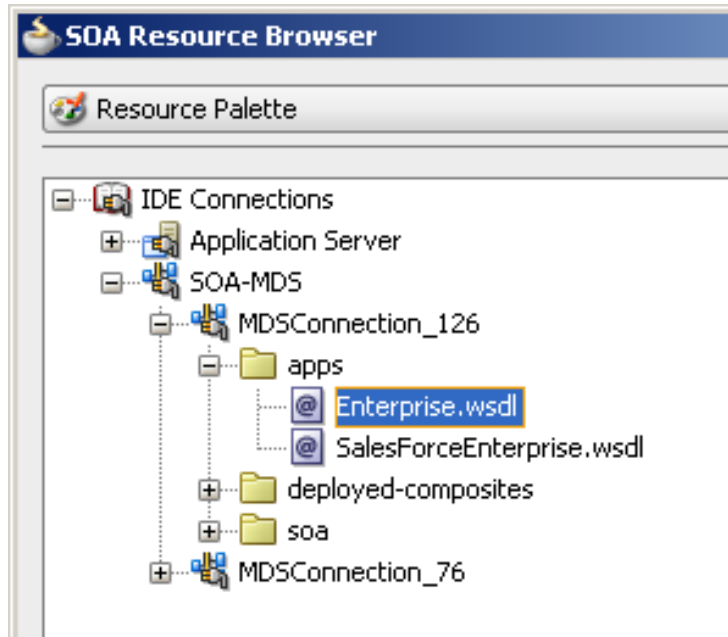
16. The SOA Resource Browser dialog is displayed, browse and select the downloaded Enterprise WSDL and click **OK**, as shown in Figure 9- 13.

Figure 9 - 13 SOA Resource Browser



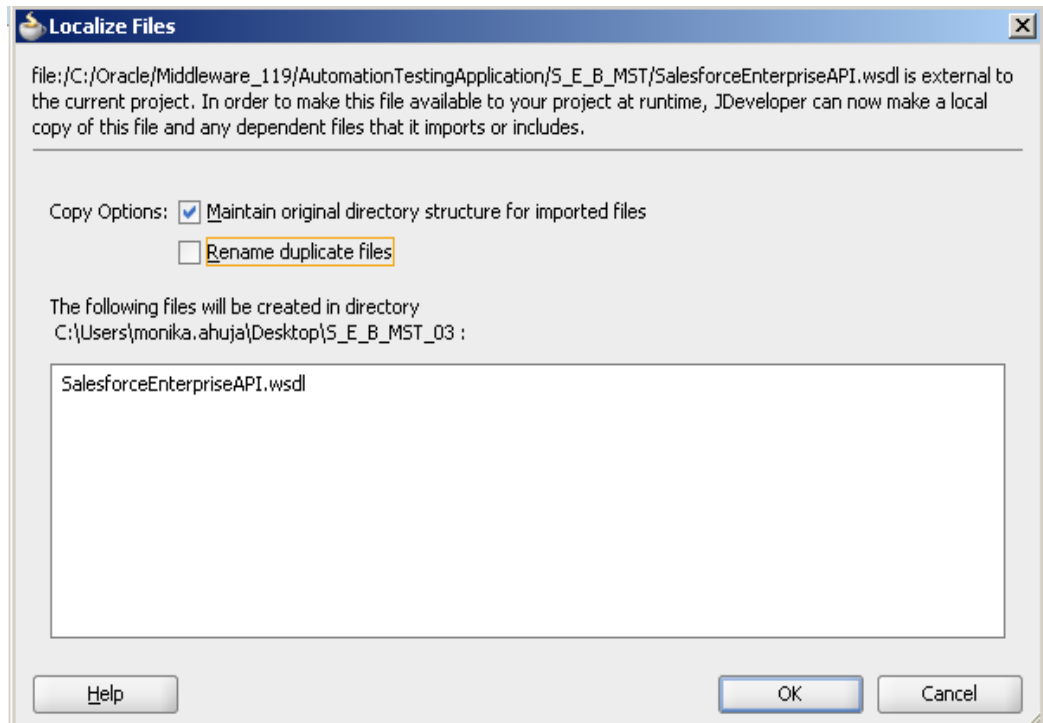
Note that as an alternative, you can store WSDL at an MDS location and access it, as shown in Figure 9- 14.

**Figure 9 - 14 SOA Resource Browser**



17. Copy the WSDL to your project folder, as shown in Figure 9- 15.

**Figure 9 - 15 Copy WSDL to Your Project Folder**

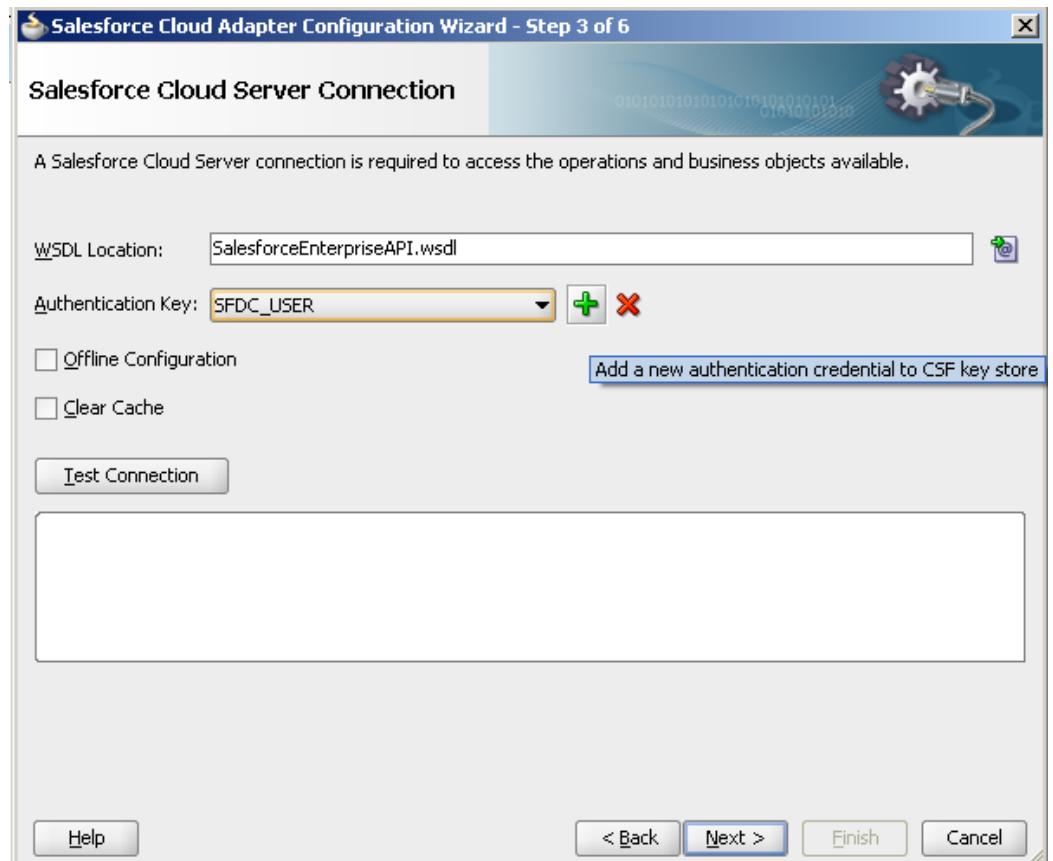


18. Click **OK**.

19. Click + button to create a new **Authentication Key**, as shown in Figure 9- 16.

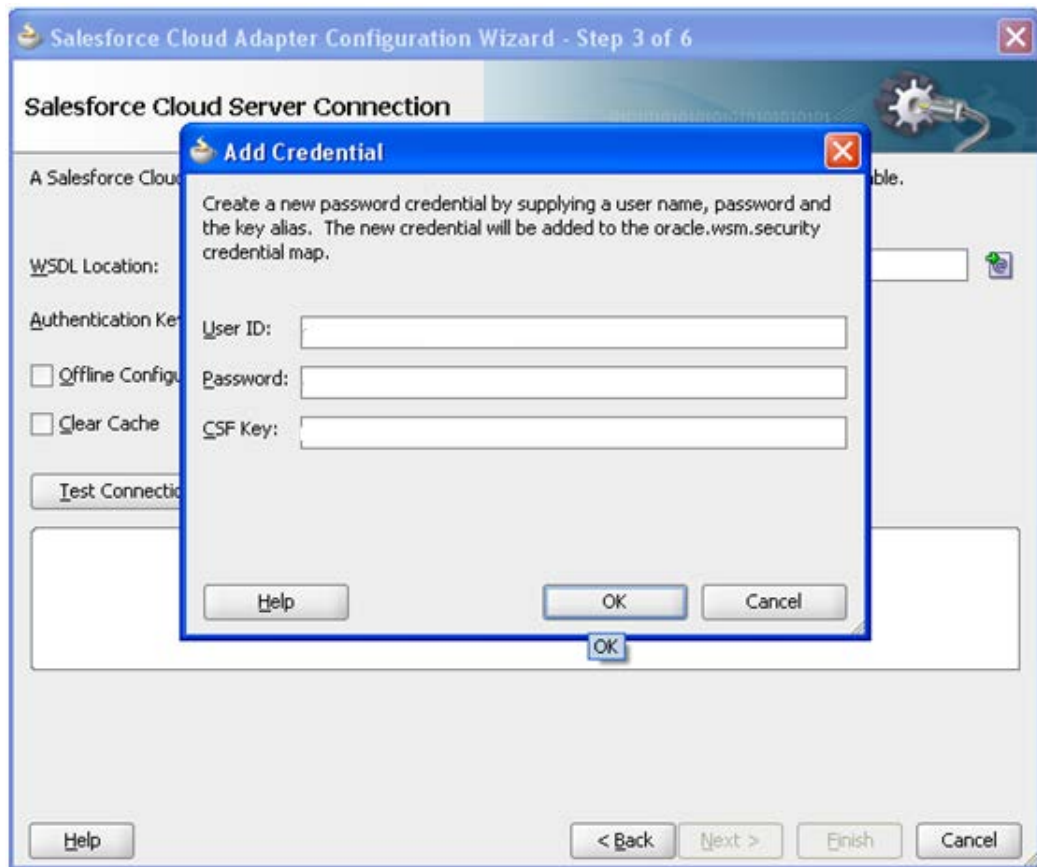


Figure 9 - 16 Create a New Authentication Key



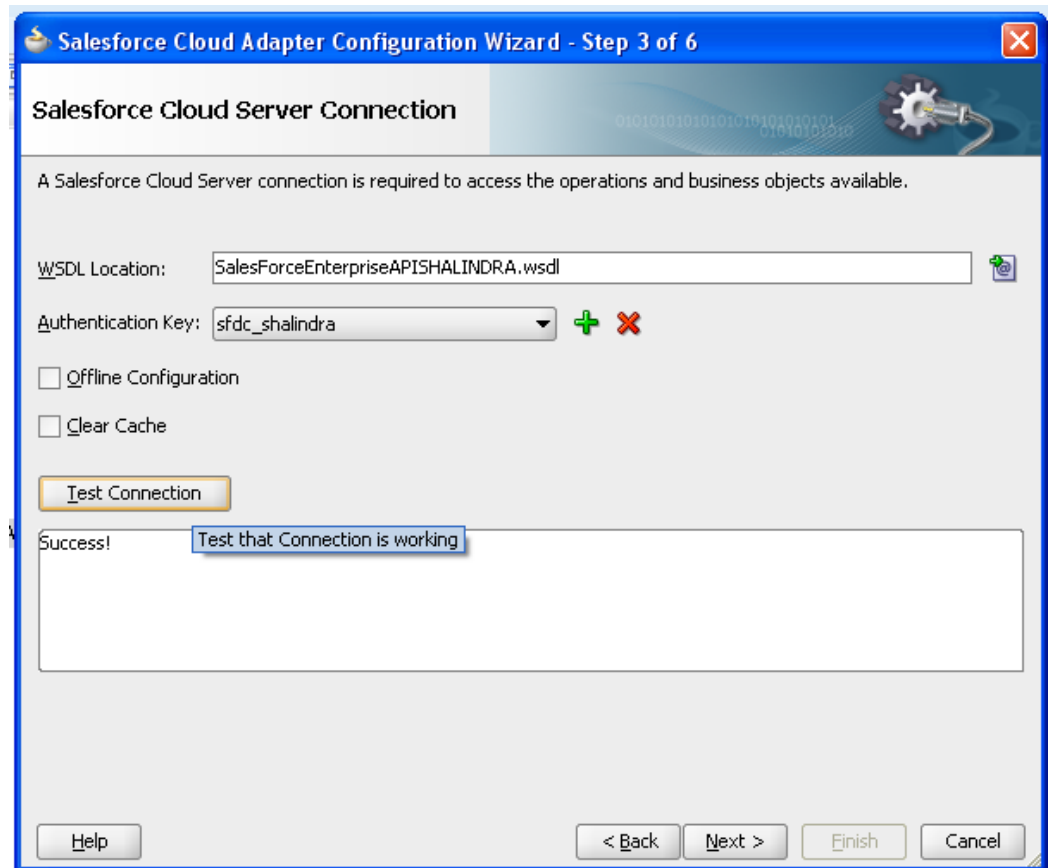
20. The **Add Credential** page is displayed, as shown in Figure 9- 17. Provide a suitable name and the Salesforce.com credentials. The password should be a combination of Salesforce.com password and Salesforce.com Security Token.

Figure 9 - 17 Add Credential



21. Click **Test Connection** button to validate the Authentication Key, as shown in Figure 9-18.

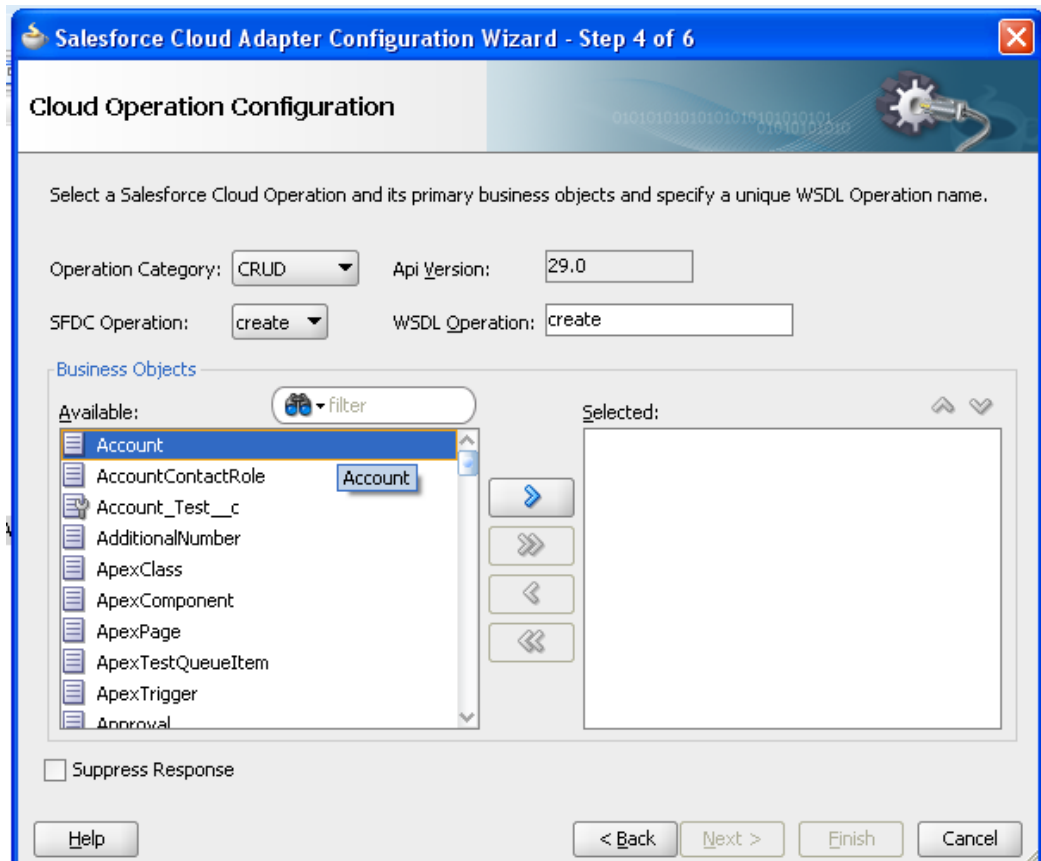
**Figure 9 - 18 Test Connection**



**22.** Click **Next**.

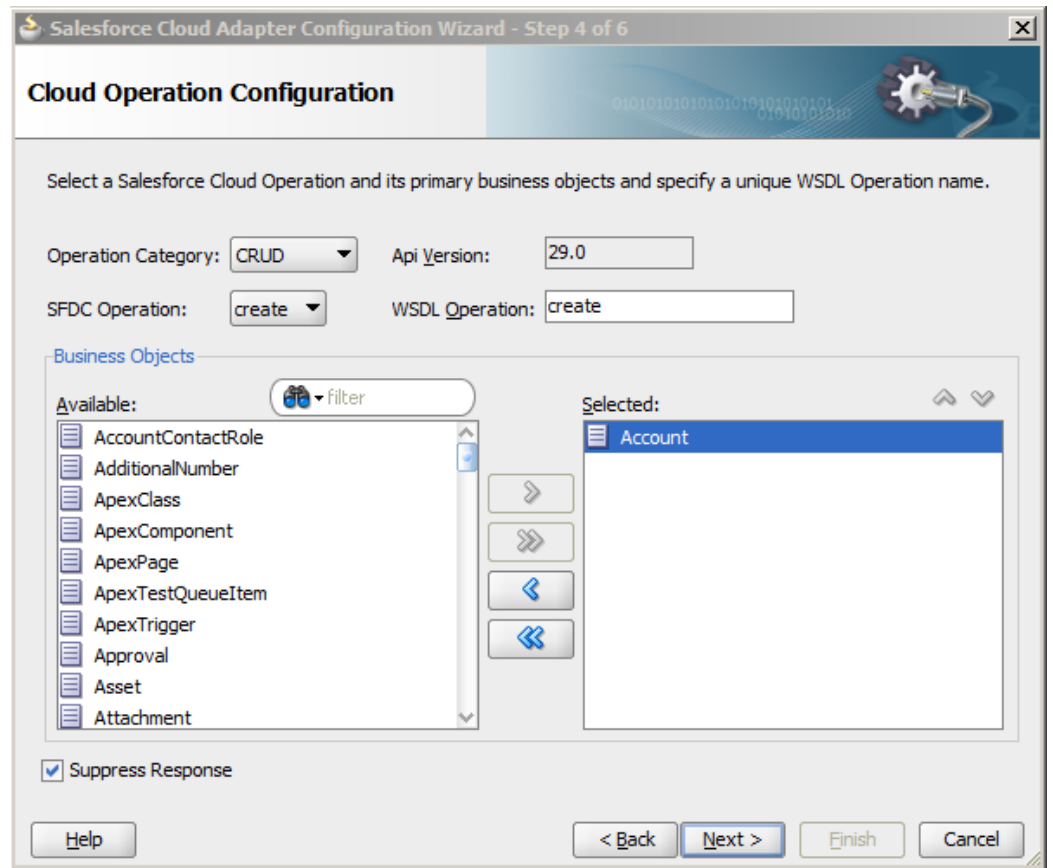
**23.** The **Cloud Operation Configuration** page is displayed, as shown in Figure 9- 19.

Figure 9 - 19 Cloud Operation Configuration Page



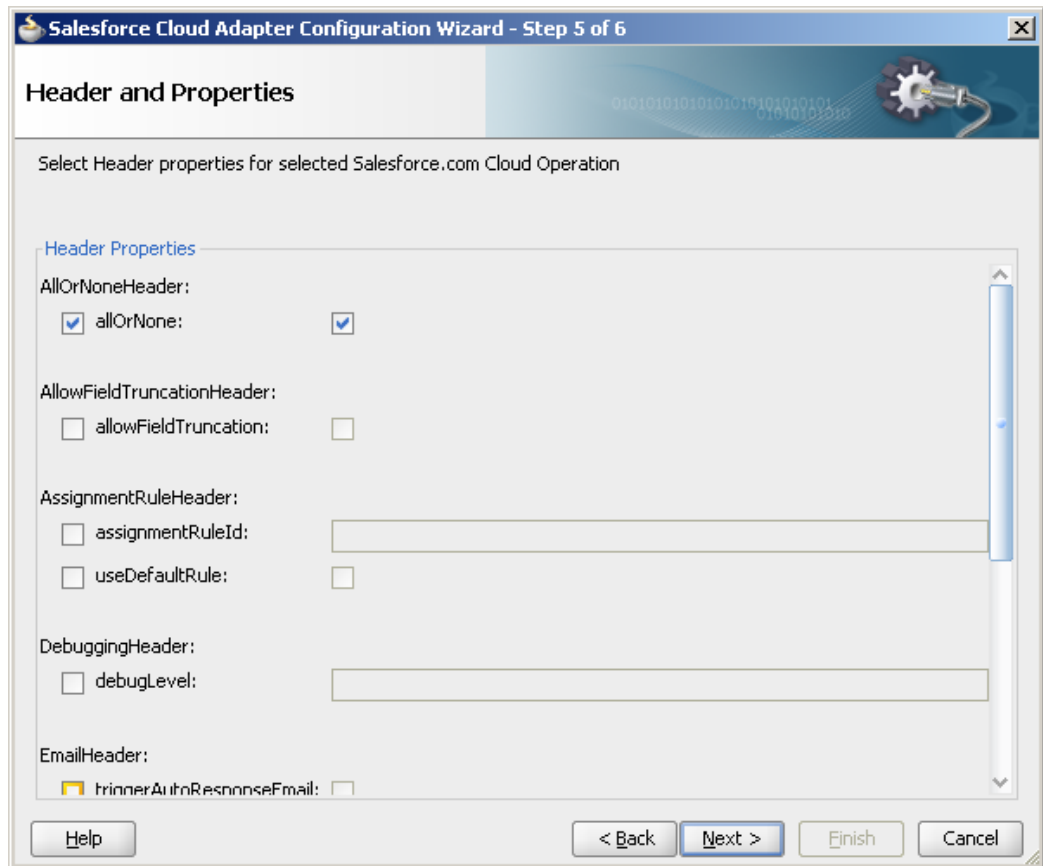
24. Since the scenario is to create an Account on Salesforce.com, select **Operation Category** as **CRUD** and **SFDC Operation** as **create**. Now, move **Account** from the list of **Available** objects to list of **Selected** objects. The **WSDL Operation** by default is **create** (same as SFDC Operation). You can edit the same by providing an operation name suitable to your business requirement, as shown in Figure 9- 20.
25. Check the **Suppress Response** option, because we do not have any use for the response returned by salesforce.com.

Figure 9 - 20 Cloud Operation Configuration Page



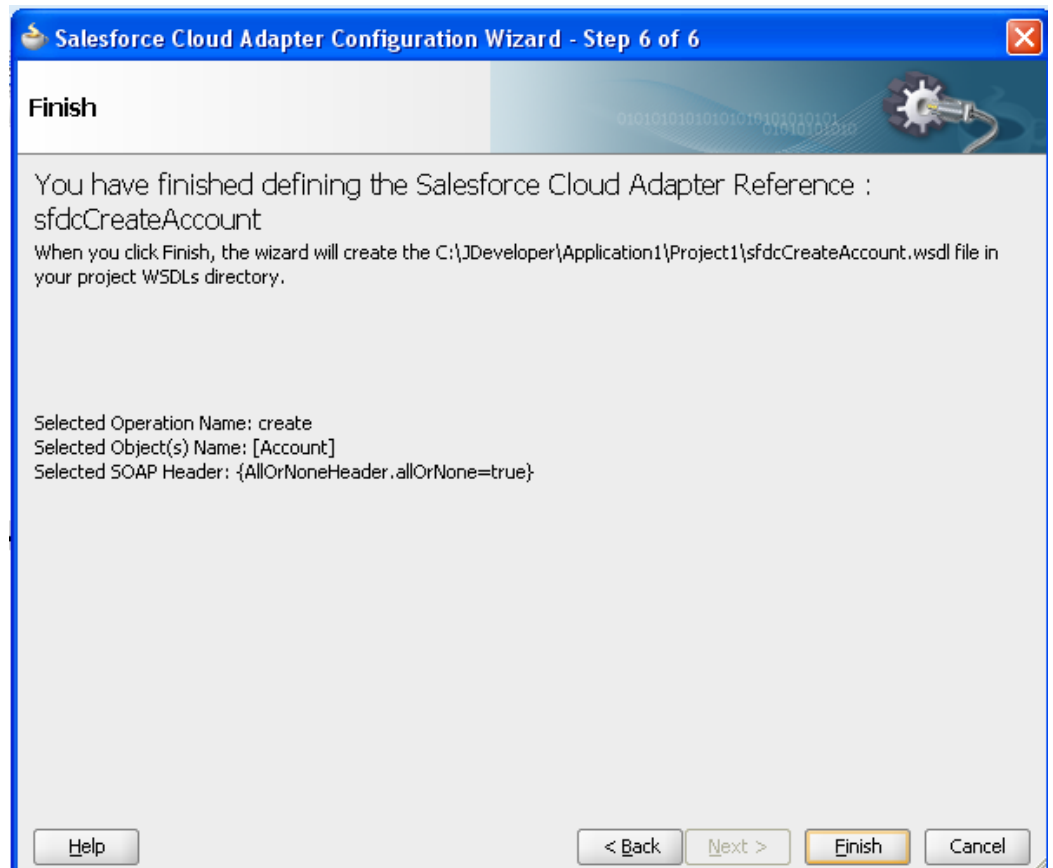
26. Click **Next**. The **Header and Properties** page is displayed, as shown in Figure 9- 21.

Figure 9 - 21 Header and Properties Page



27. Select the appropriate header to your requirement. Headers displayed on this page depend on the operation selected in the previous page.
28. Click **Next**.
29. The finish page is displayed. It provides a complete summary of the operation selected, the object on which the operation would operate and the headers selected for that operation, as shown in Figure 9- 22.

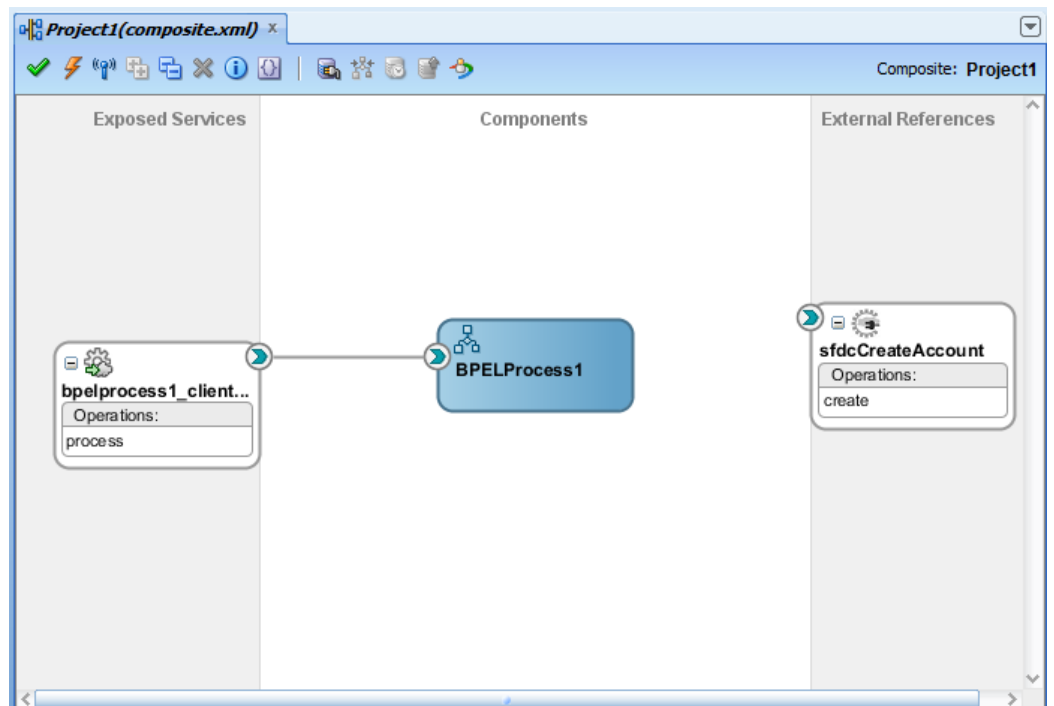
Figure 9 - 22 Finish Page



30. Click the **Finish** button to complete adapter configuration.

31. After clicking on the **Finish** button the following screen appears, as shown in Figure 9-23.

Figure 9 - 23 SFDC Cloud Account



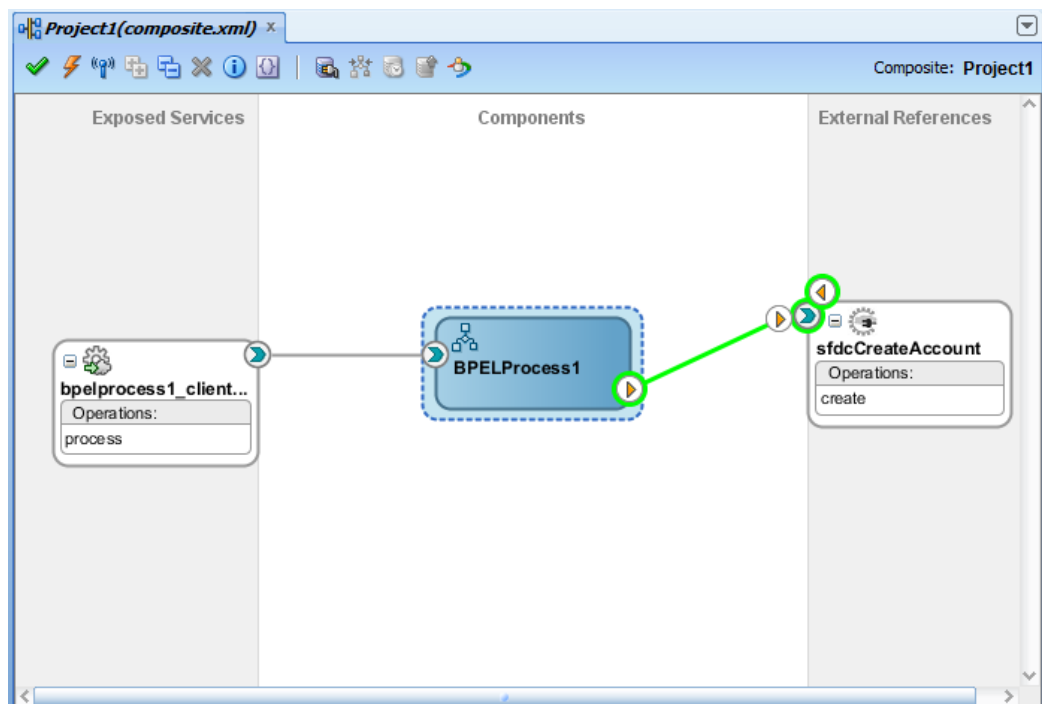
32. Two artifacts are created after the adapter creation:
  - A. sfdcCreateAccount\_salesforce.jca
  - B. sfdcCreateAccount.wsdl
33. Double-click and open the WSDL file. The structure of 'createResponse' is shown in Figure 9- 24.

**Figure 9 - 24 WSDL file**

```
<xs:element name="createResponse" type="ns2:VoidType"/>
<xs:complexType name="VoidType"/>
```

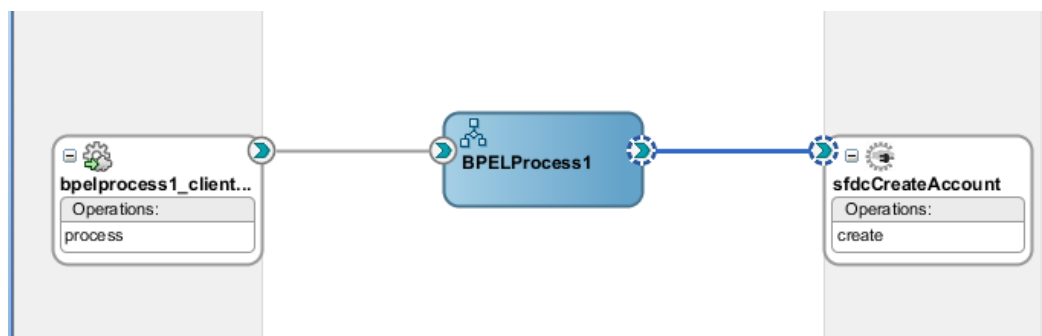
33. Connect **BPELProcess1** and **sfdcCreateAccount** via a wire, as shown in Figure 9- 25.

**Figure 9 - 25 Wiring BPELProcess1 and sfdcCreateAccount**



34. After wiring your composite will look like Figure 9- 26.

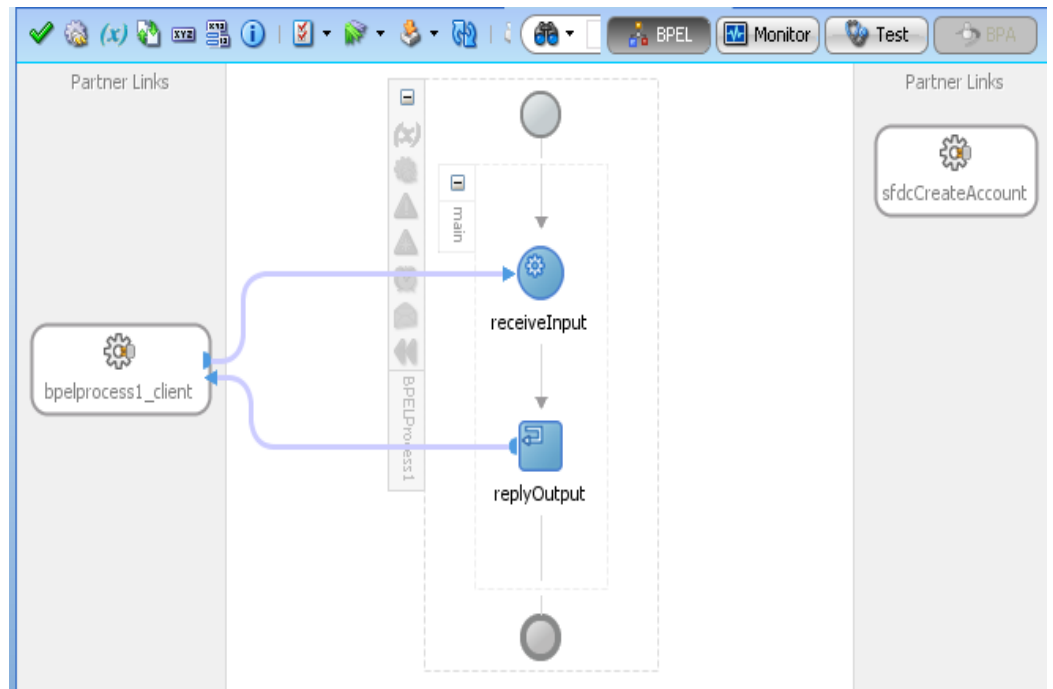
**Figure 9 - 26 Wiring BPELProcess1 and sfdcCreateAccount**



35. Double-click and open **BPELProcess1**. The sfdcCreateAccount adapter should be present as part of Partner Links, as shown in Figure 9- 27.

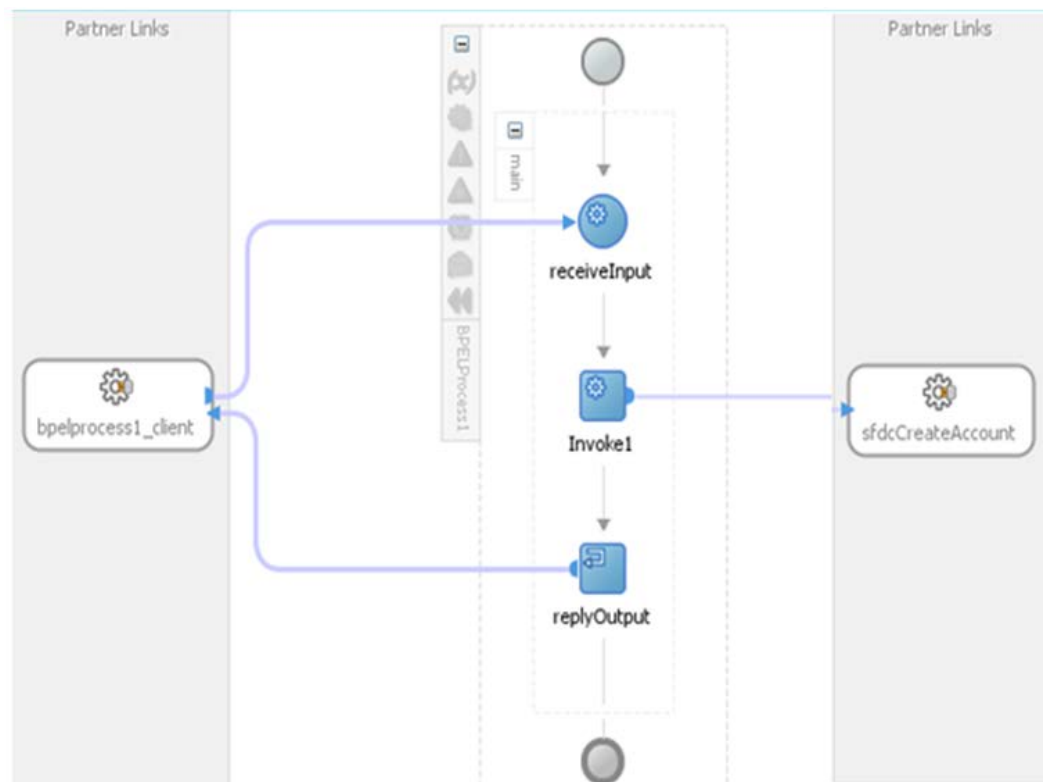


Figure 9 - 27 Open BPELProcess1



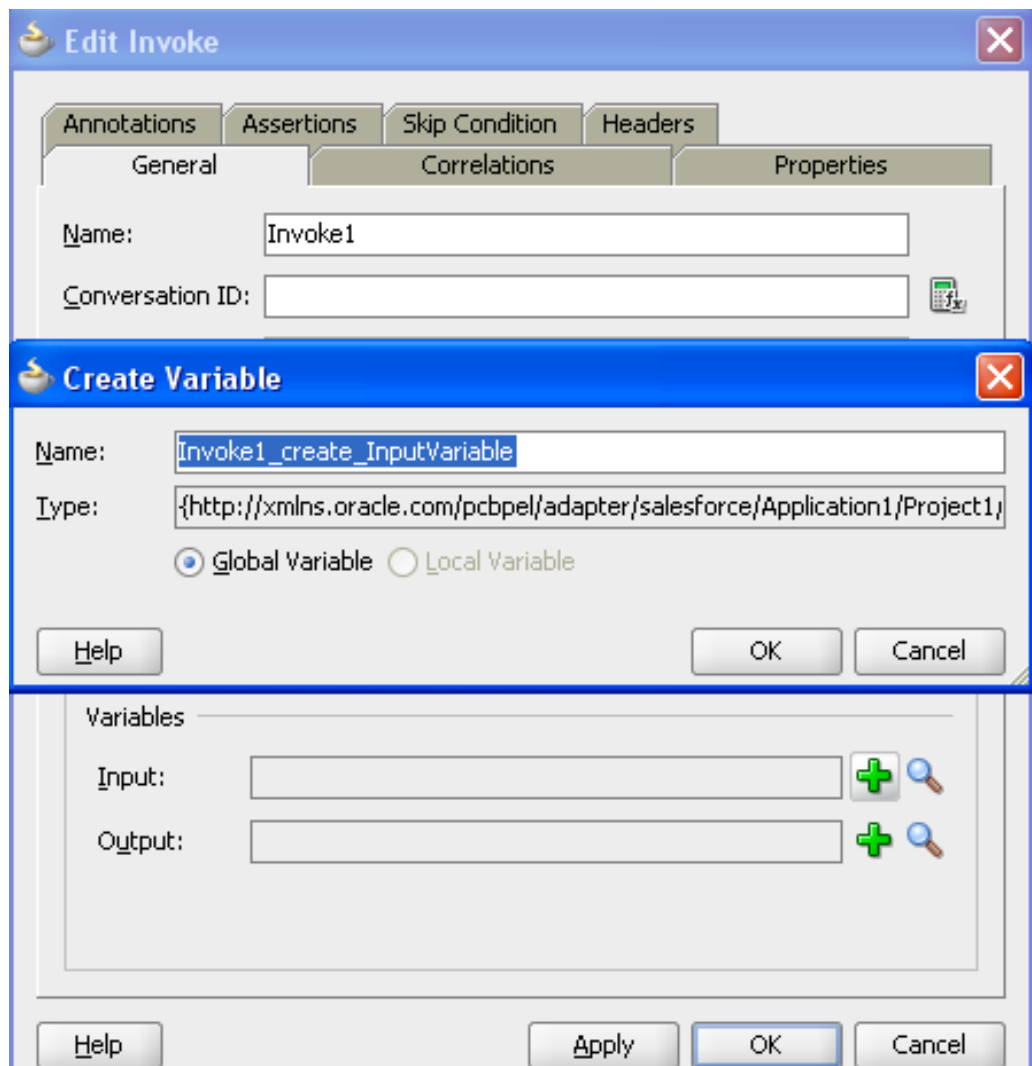
36. Add an invoke activity to invoke the sfdcCreateAccount Partner Link, as shown in Figure 9- 28.

Figure 9 - 28 Add invoke activity to invoke the sfdcCreateAccount Partner Link



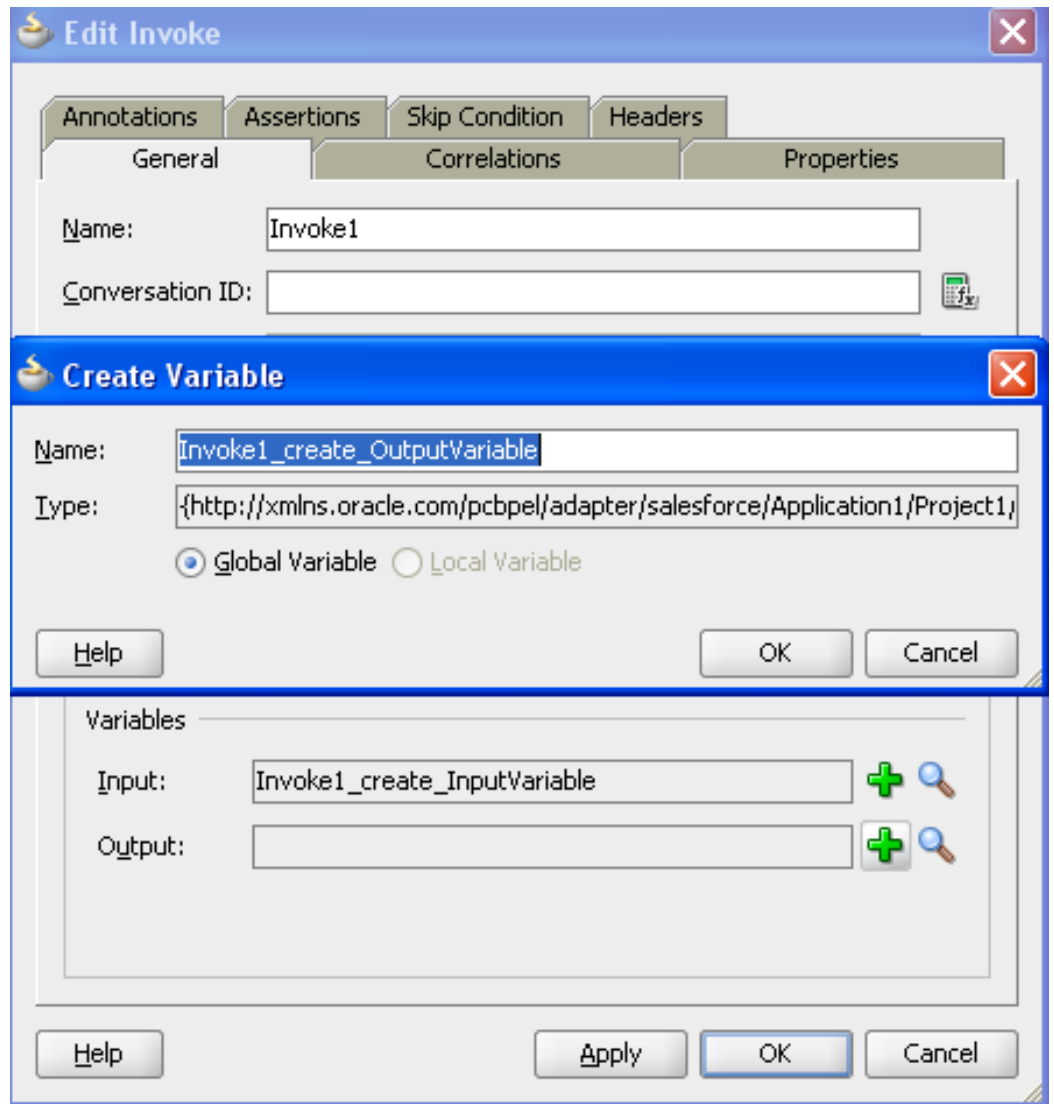
37. Create an input variable to the partner link by clicking the '+' button adjacent to **Input** text box in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 9-29.

Figure 9 - 29 Create an Input Variable



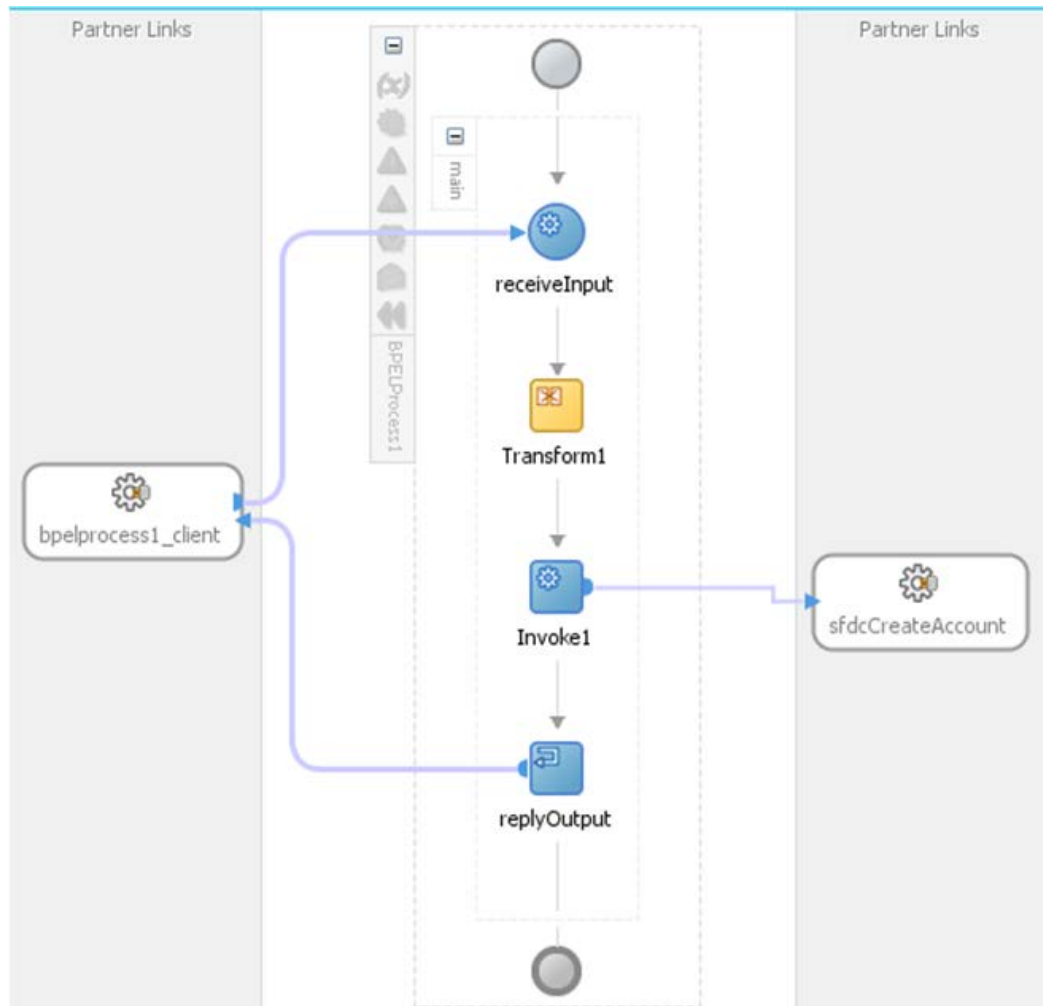
38. Create an output variable from the partner link by clicking the '+' button adjacent to **Output** text box in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 9- 30.

Figure 9 - 30 Create an Output Variable



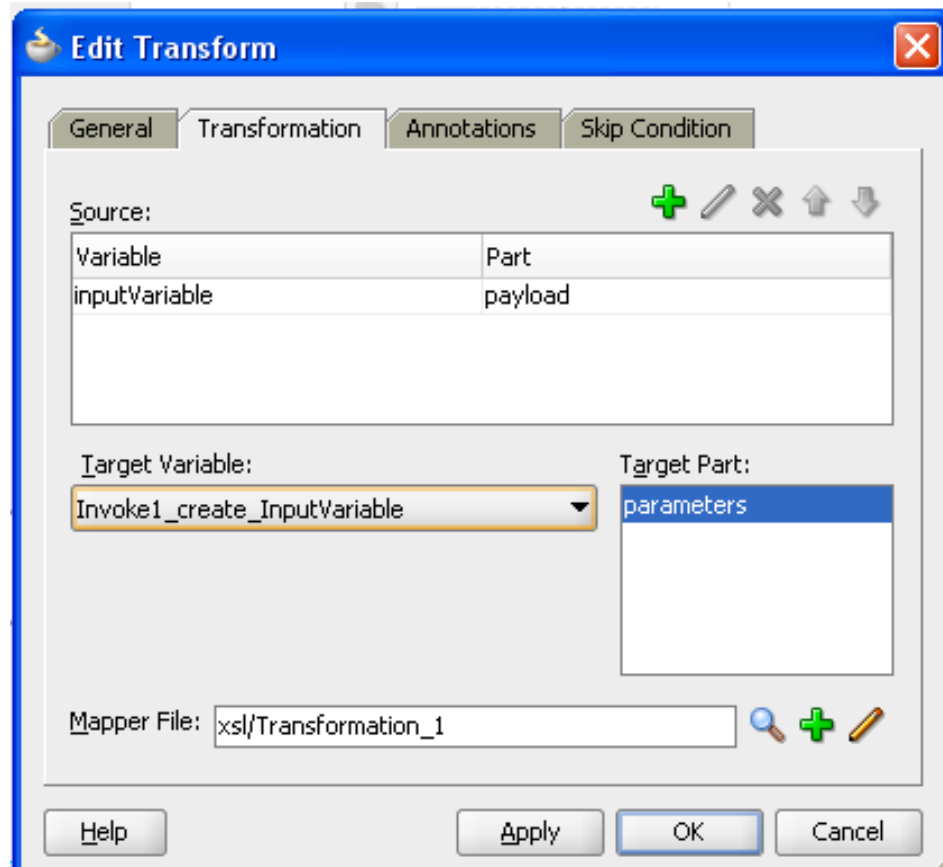
39. Introduce a transform activity, prior to the Invoke activity, as shown in Figure 9-31.

**Figure 9 - 31 Transform Activities**



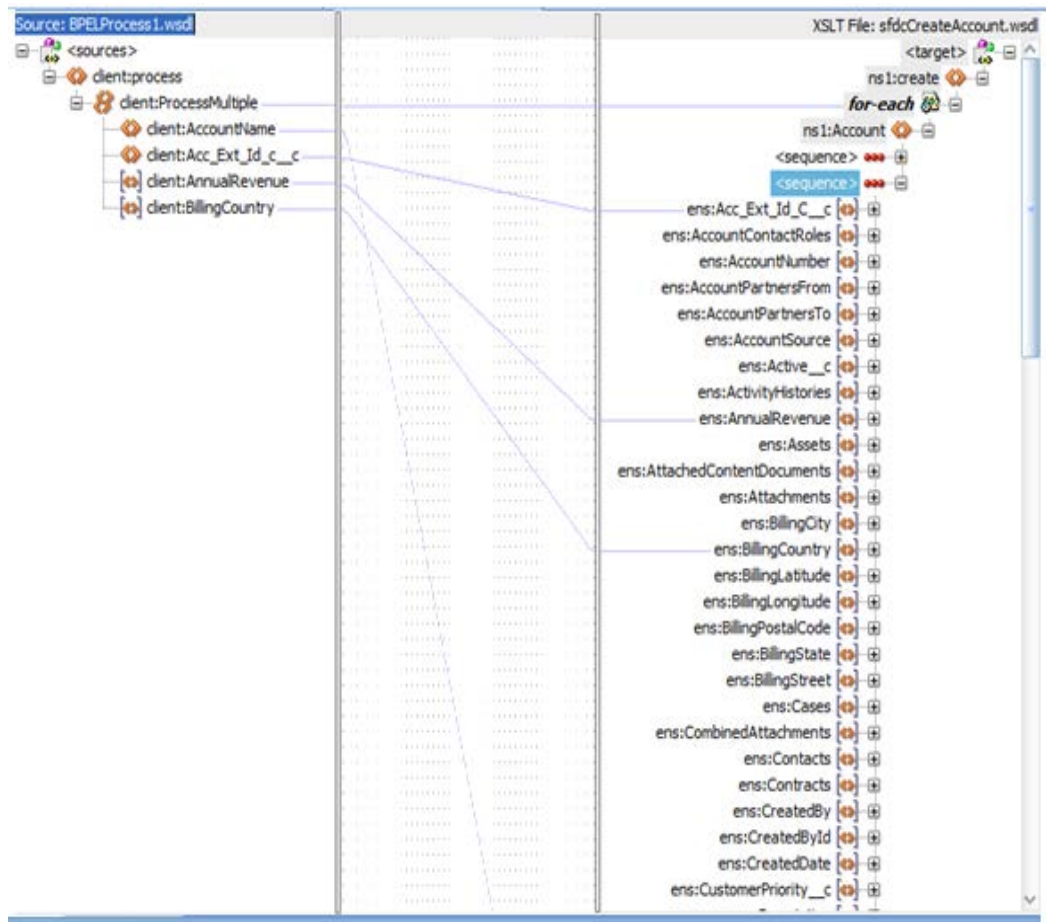
40. Map values from receive activity's input variable to invoke activity's input variable, as shown in Figure 9-32.

Figure 9 - 32 Edit Transform



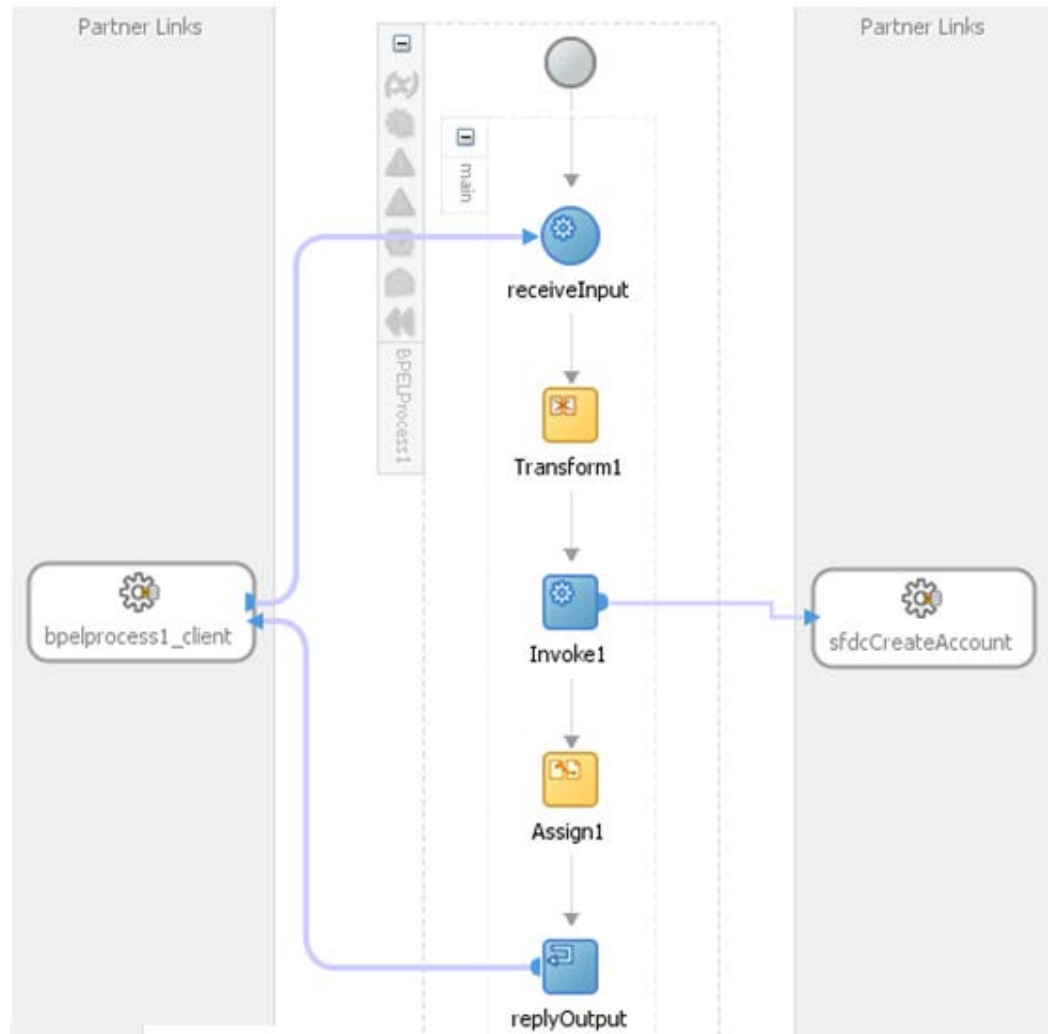
41. Click the '+' button adjacent to **Mapper File** text box to open the **Transformation\_1.xsl** file.
42. Perform the mapping between **inputVariable** and **Invoke1\_create\_InputVariable**:
  - Map Account\_Name with Name.
  - Map Acc\_Ext\_Id\_C\_\_c with Acc\_Ext\_Id\_C\_\_c.
  - Map AnnualRevenue with AnnualRevenue.
  - Map BillingCountry with BillingCountry, as shown in Figure 9-33.

Figure 9 - 33 Mapping between inputVariable and Invoke1\_create\_InputVariable



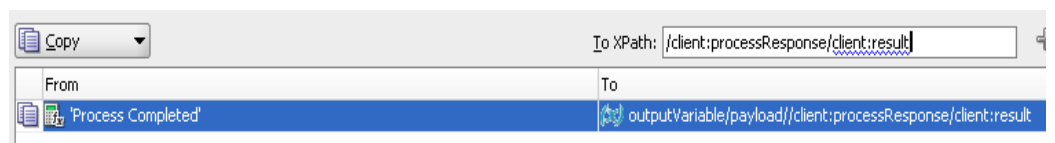
43. Since the response is suppressed, you would not map any element from `createResponse` to output variable.
44. Add an assign activity post the invoke activity, as shown in Figure 9-34.

**Figure 9 - 34 Assign activity and Invoke Activity**



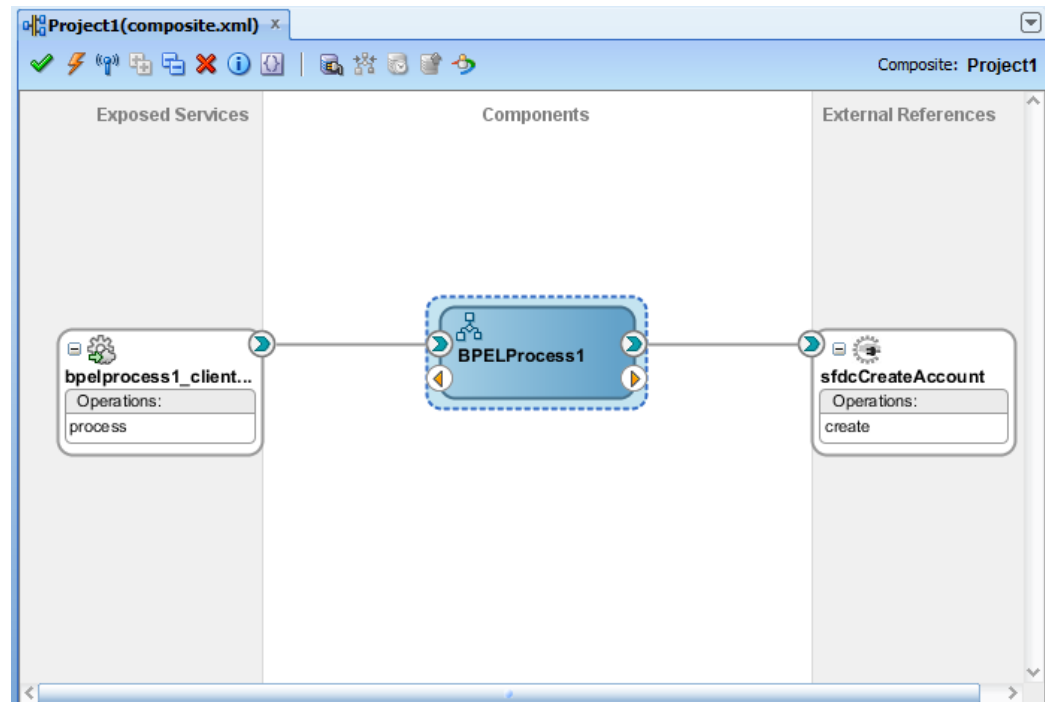
45. Provide a value to the output variable to ensure that the process is completed successfully, as shown in Figure 9-35.

**Figure 9 - 35 Process Completed Screen**



46. This completes the project creation. The composite.xml will look Figure 9-36.

Figure 9 - 36 Composite.xml After Project Creation



## Deploy the Composite

To deploy the Composite, refer to the section “Deploy the Composite”.

## Testing the Process on Enterprise Manager Console

Perform the following steps to test the process on Enterprise Manager Console:

1. Login to Enterprise Manager Console for the server you deployed your project on.
2. Open **Project1** under the **default** partition.
3. Click the **Test** button to test the Web service, as shown in Figure 9-37.

Figure 9 - 37 Test the Web Service



4. Provide the input payload and click the **Test Web Service** button, as shown in Figure 9-38.

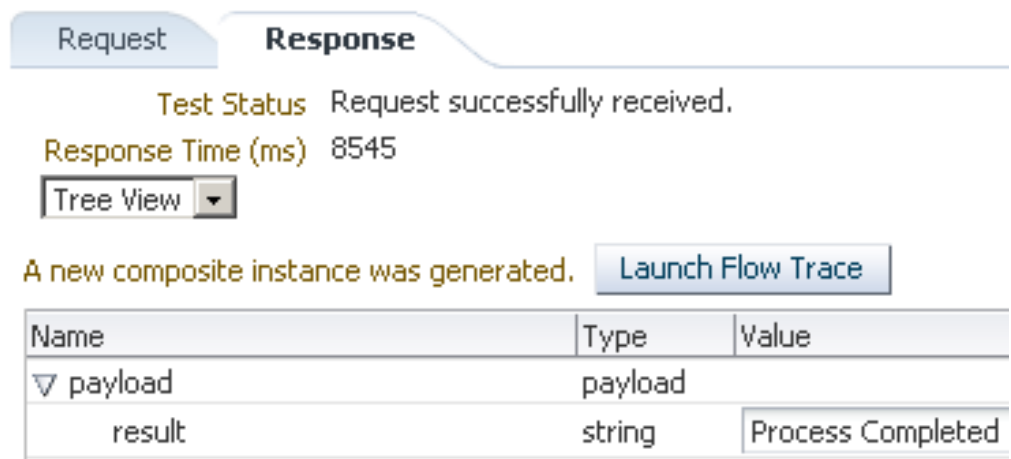


Figure 9 - 38 Test Web Service



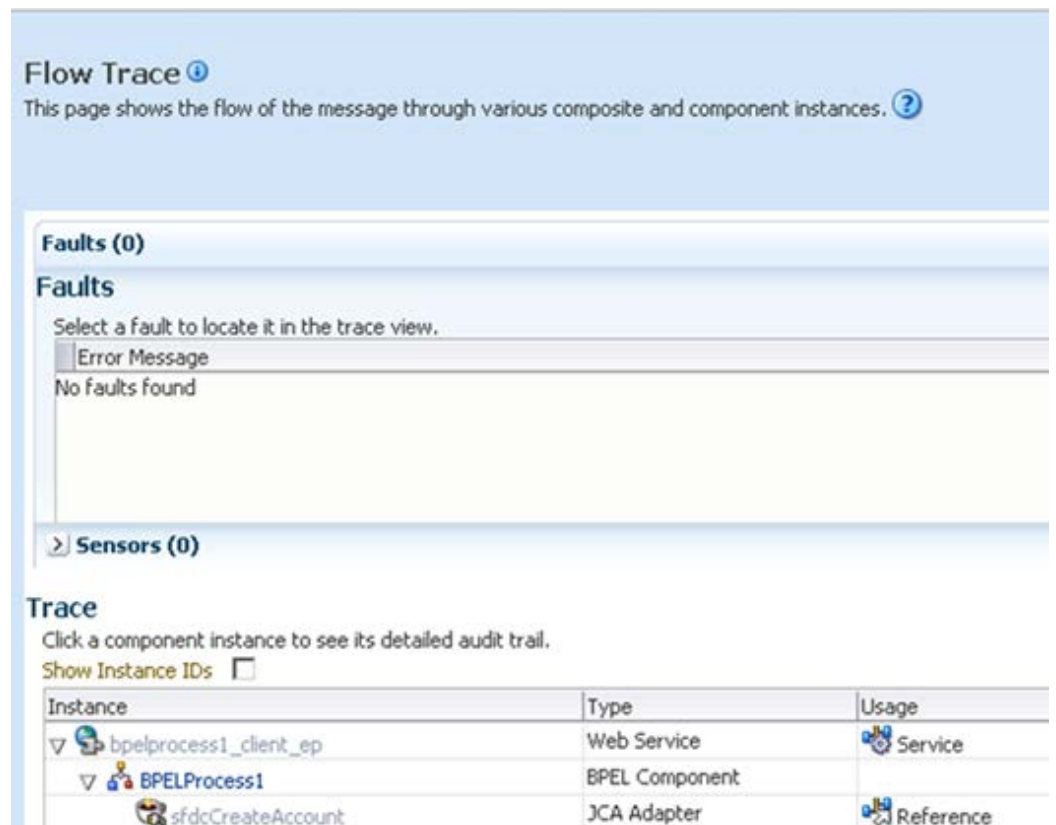
5. After successful execution the response is as shown in Figure 9-39.

Figure 9 - 39 Test Status



6. Click the **Launch Flow Trace** button to view the **Audit Trail**, as shown in Figure 9-40.

Figure 9 - 40 Launch Flow Trace



7. The **Audit Trail** will look like Figure 9-41.

**Figure 9 - 41 Audit Trail**

The screenshot shows the 'Audit Trail' tab selected in a navigation bar. Below the navigation bar, there is a text prompt: 'Expand a payload node to view the details.' The main content area displays a tree view of process events. The root node is '<process>', which is expanded to show '<main (73)>'. Under '<main (73)>', there are several nodes: 'receiveInput', 'Transform1', 'Invoke1', 'Assign1', and 'replyOutput'. Each node has a sub-entry for 'Jan 7, 2014 10:36:41 AM' (or 10:36:50 AM for Invoke1 and Assign1) with a description of the event and a '<payload>' link. The final event is 'BPEL process instance "1150142" completed'.

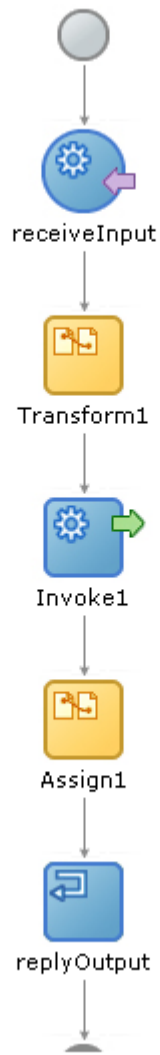
Node	Time	Description
<process>		
<main (73)>		
receiveInput	Jan 7, 2014 10:36:41 AM	Received "process" call from partner "bpelprocess1_client"
Transform1	Jan 7, 2014 10:36:41 AM	Updated variable "Invoke1_create_InputVariable"
Invoke1	Jan 7, 2014 10:36:41 AM	Completed assign
Invoke1	Jan 7, 2014 10:36:50 AM	Started invocation of operation "create" on partner "sfdcCreateAccount".
Invoke1	Jan 7, 2014 10:36:50 AM	Invoked 2-way operation "create" on partner "sfdcCreateAccount".
Assign1	Jan 7, 2014 10:36:50 AM	Updated variable "outputVariable"
Assign1	Jan 7, 2014 10:36:50 AM	Completed assign
replyOutput	Jan 7, 2014 10:36:50 AM	Reply to partner "bpelprocess1_client".
	Jan 7, 2014 10:36:50 AM	BPEL process instance "1150142" completed

8. Click on **Flow** tab, The Flow tab is shown in Figure 9-42.

---

Figure 9 - 42 Flow Tab

---



9. The Invoke activity of the process is shown in Figure 9-43.

**Figure 9 - 43 Invoke Activity**

**Invoke1**

[2014/01/06 22:28:45]  
Started invocation of operation "create" on partner "sfdcCreateAccount".

[2014/01/06 22:28:51]  
Invoked 2-way operation "create" on partner "sfdcCreateAccount".

```

- <messages>
- <Invoke1_create_InputVariable>
- <part xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" name="parameters">
- <create xmlns:ns1="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Final/Project1/sfdcCreateAccount"
xmlns="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Final/Project1/sfdcCreateAccount">
- <ns1:Account>
<ns0:Acc_Ext_Id_C__c xmlns:ns0="urn:subject.enterprise.soap.sforce.com">acct1</ns0:Acc_Ext_Id_C__c>
<ns0:AnnualRevenue xmlns:ns0="urn:subject.enterprise.soap.sforce.com">10000000</ns0:AnnualRevenue>
<ns0:BillingCountry xmlns:ns0="urn:subject.enterprise.soap.sforce.com">USA</ns0:BillingCountry>
<ns0:Name xmlns:ns0="urn:subject.enterprise.soap.sforce.com">New Account 1</ns0:Name>
</ns1:Account>
- <ns1:Account>
<ns0:Acc_Ext_Id_C__c xmlns:ns0="urn:subject.enterprise.soap.sforce.com">acct2</ns0:Acc_Ext_Id_C__c>
<ns0:AnnualRevenue xmlns:ns0="urn:subject.enterprise.soap.sforce.com">200000</ns0:AnnualRevenue>
<ns0:BillingCountry xmlns:ns0="urn:subject.enterprise.soap.sforce.com">US</ns0:BillingCountry>
<ns0:Name xmlns:ns0="urn:subject.enterprise.soap.sforce.com">New Account 2</ns0:Name>
</ns1:Account>
</create>
</part>
</Invoke1_create_InputVariable>
- <Invoke1_create_OutputVariable>
<part xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" name="parameters"/>
</Invoke1_create_OutputVariable>
</messages>
    
```

[Copy details to clipboard](#)

10. This completes the create account scenario. The creation of account can be verified on Salesforce.com as shown in Figure 9-44 (because the response returned from salesforce.com is suppressed and not shown in the audit trail).

**Figure 9 - 44 Create Account**

The screenshot shows the Salesforce Accounts Home page. At the top, there is a navigation bar with "Accounts Home" and a "Tell me more! | Help for this Page" link. Below the navigation bar, there is a "View:" dropdown menu set to "All Accounts", a "Go!" button, and a link to "Edit | Create New View". The main content area is titled "Recent Accounts" and features a "New" button and a "Recently Created" dropdown menu. Below this, there is a table with the following columns: "Account Name", "Billing City", and "Phone". The table contains two rows of data:

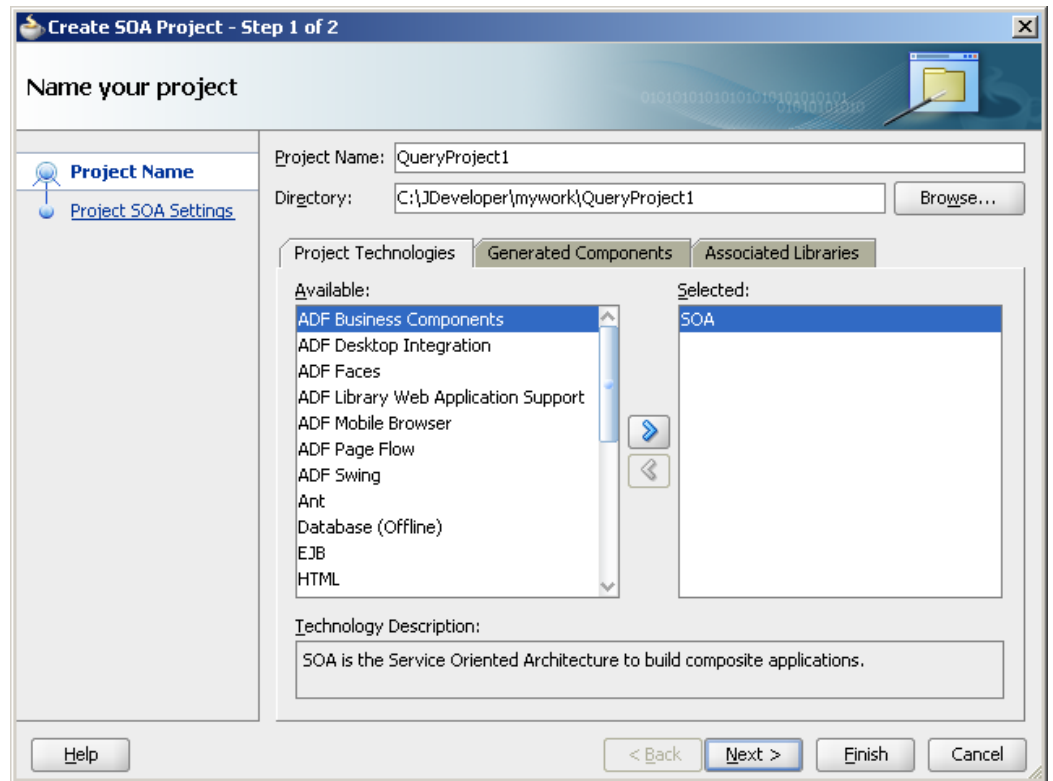
Account Name	Billing City	Phone
<a href="#">New Account 1</a>		
<a href="#">New Account 2</a>		

## 9.2 How to use query and queryMore Operations?

Perform the following steps to use query and queryMore Operations.

1. Create a New project in an existing application or in a new application.
2. Provide a suitable name to your project as shown in Figure 9-45.

Figure 9 - 45 Name your project

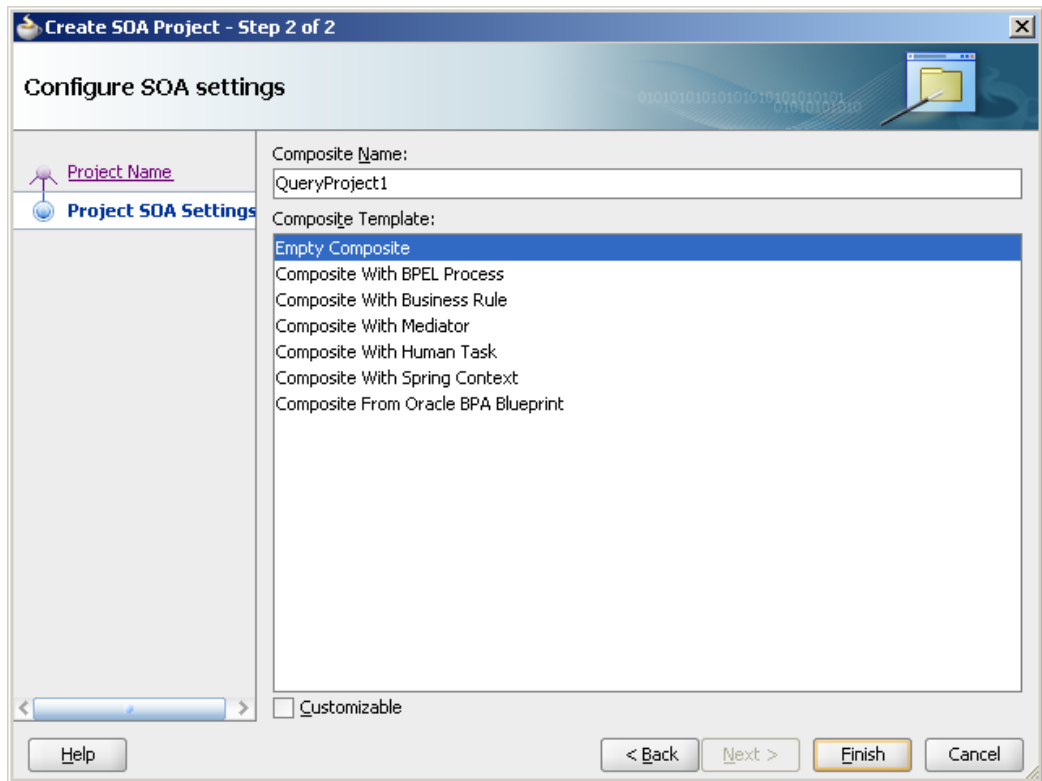


## 9.2.1 Create BPEL Process

Perform the following steps to create BPEL Process.

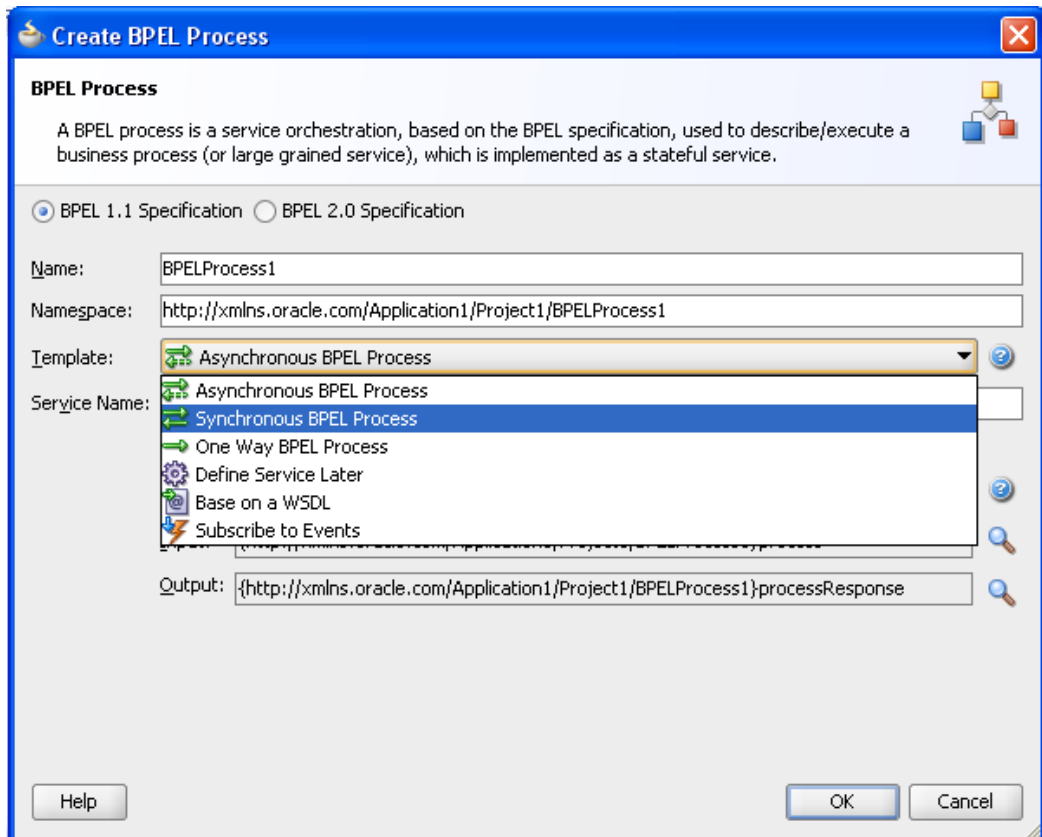
1. Click **Next** and select **Composite with BPEL Process** from **Composite Template** list, as shown in Figure 9-46.

Figure 9 - 46 Configure SOA Setting



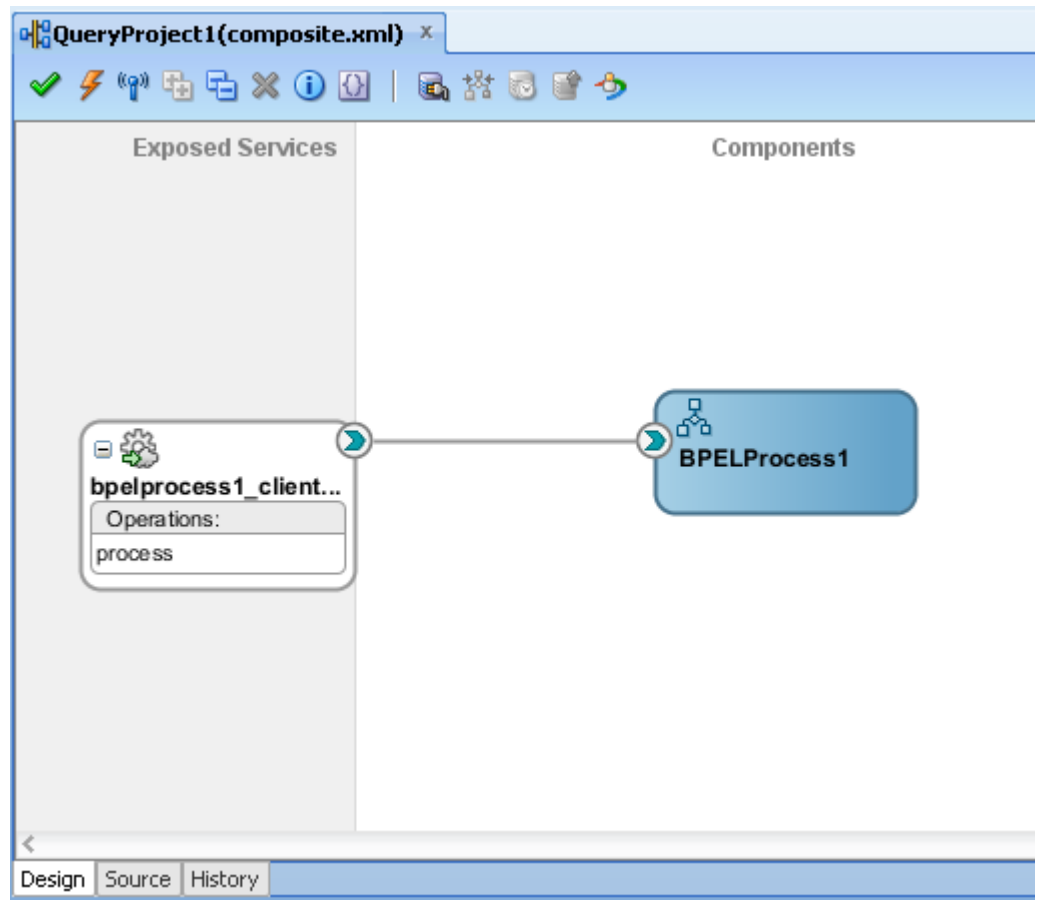
2. Select the **Synchronous BPEL Process** from **Template** drop-down and click **OK**, as shown in Figure 9-47.

Figure 9 - 47 Create BPEL Process



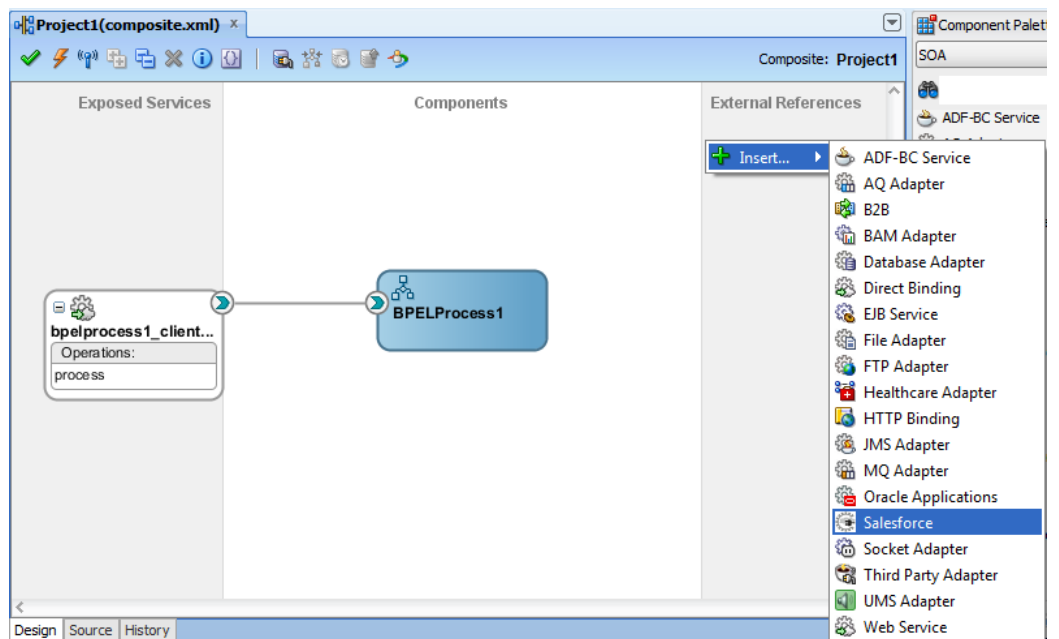
The composite.xml look like Figure 9-48.

Figure 9 - 48 Composite.xml



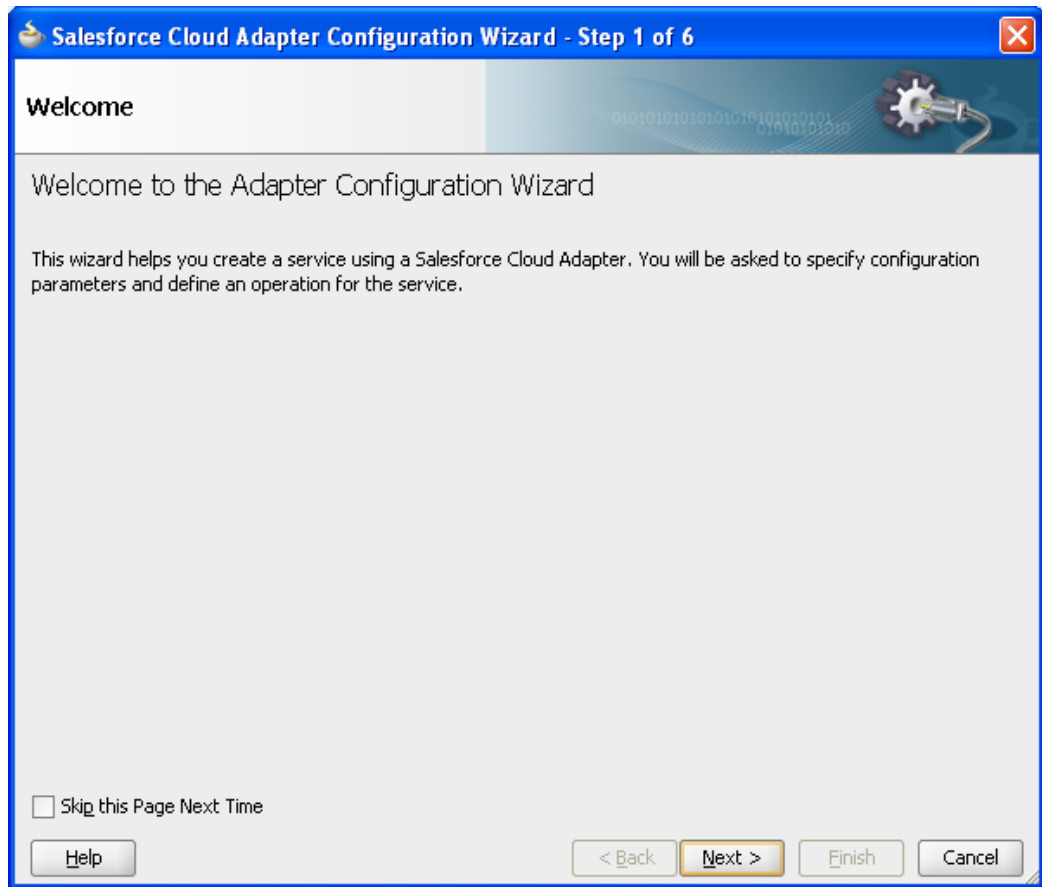
3. In **External References** swimlane of the composite.xml file, right-click and select **Salesforce** adapter, as shown in Figure 9-49.

Figure 9 - 49 Salesforce adapter



4. The Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome page is displayed, as shown in Figure 9-50.

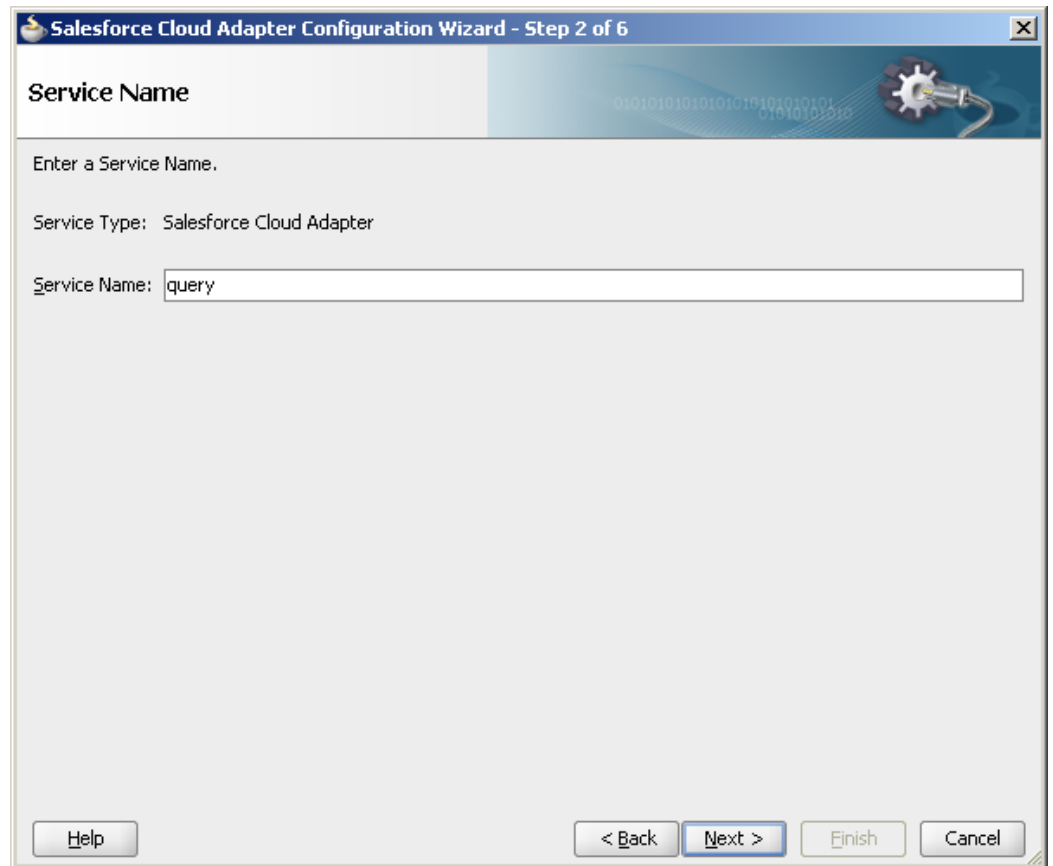
**Figure 9 - 50 Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome Page**



5. Click **Next**.
6. In the **Service Name** page, provide an appropriate name to your service, as shown in Figure 9-51

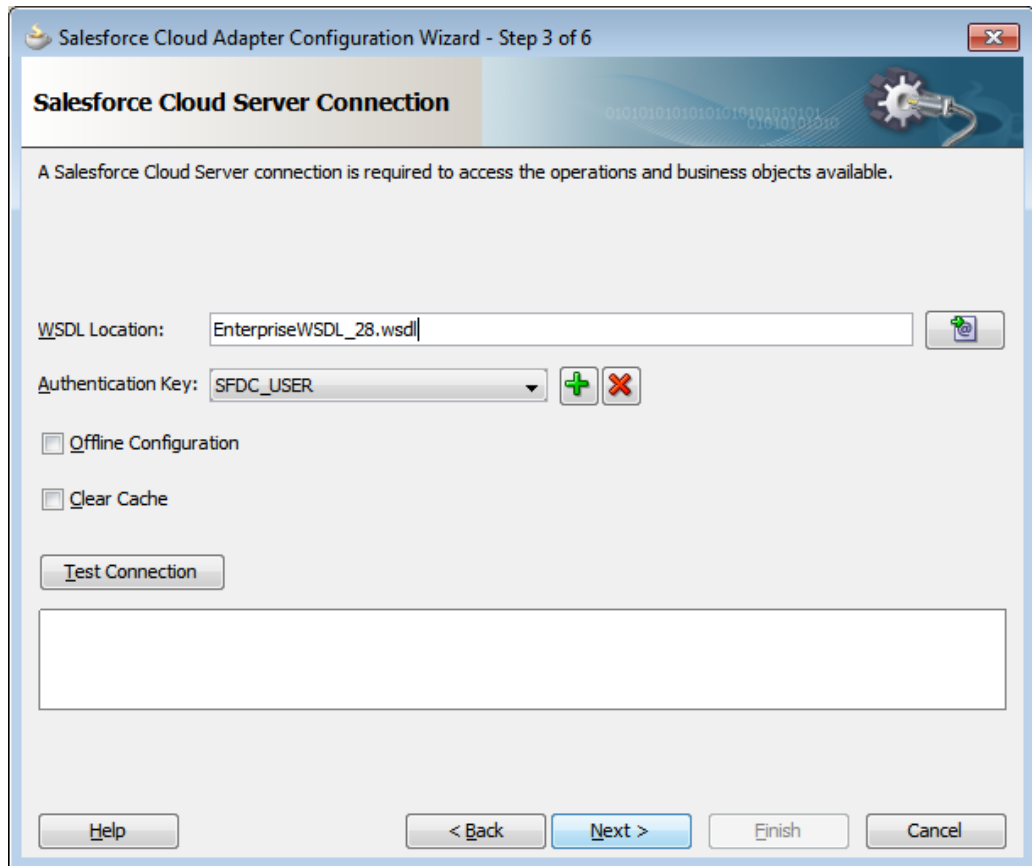


Figure 9 - 51 Name your Service



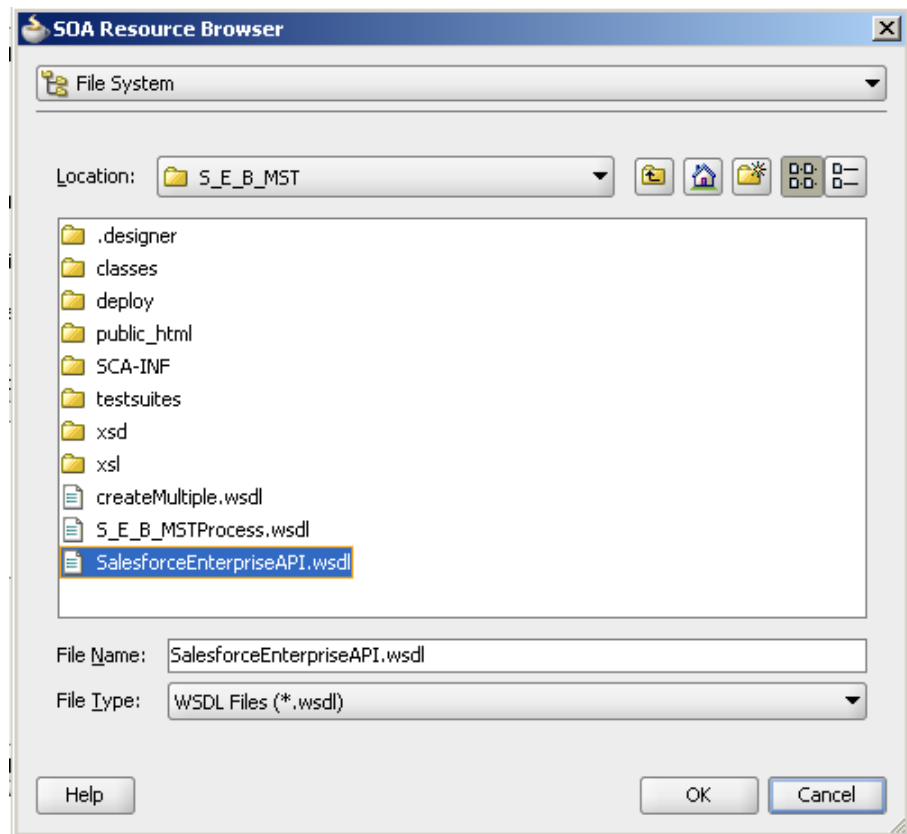
7. Click **Next**.
8. The **Server Connection** page is displayed. The **WSDL Location** and **Authentication Key** text boxes are already populated. It picks up these values from the cache. You can re-enter these values. If you want to use a different value, click the **Find existing WSDLs** icon, which is located to the right of the **WSDL Location** field, as shown in Figure 9-52.

Figure 9 - 52 Server Connection Page



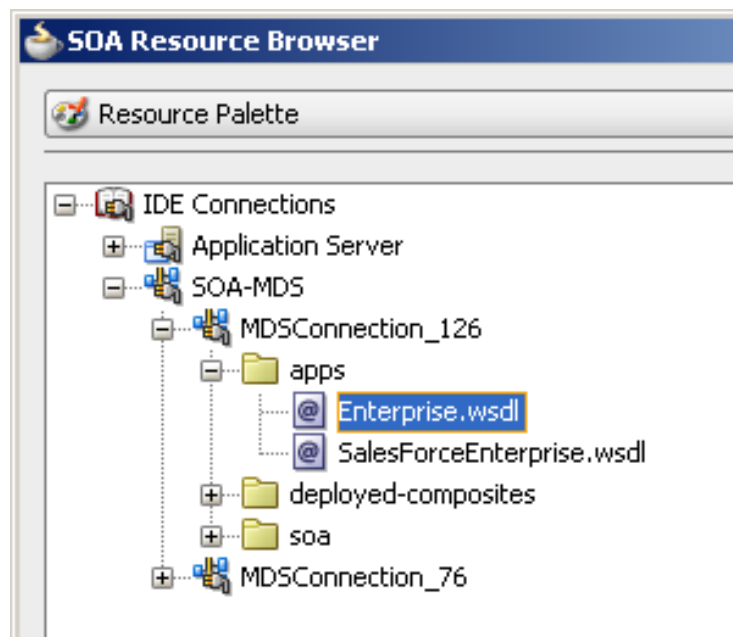
9. The **SOA Resource Browser** dialog is displayed, browse and select the downloaded Enterprise WSDL and click **OK**, as shown in Figure 9-53.

Figure 9 - 53 SOA Resource Browser



Note that as an alternative, you can store WSDL at an MDS location and access it, as shown in Figure 9-54.

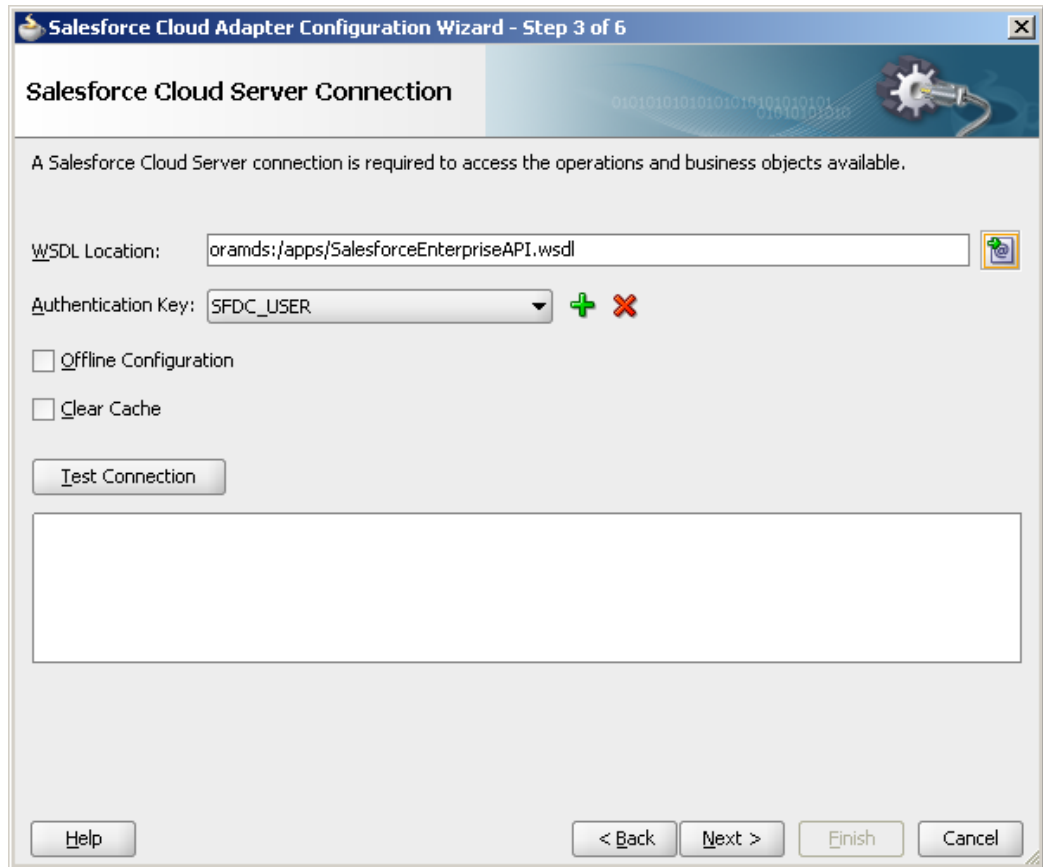
Figure 9 - 54 SOA Resource Browser



10. Traverse to IDE Connections -> SOA-MDS. Select the appropriate SOA-MDS connection where you placed the Enterprise WSDL. Select the WSDL file to be used in the adapter configuration and click **OK**.

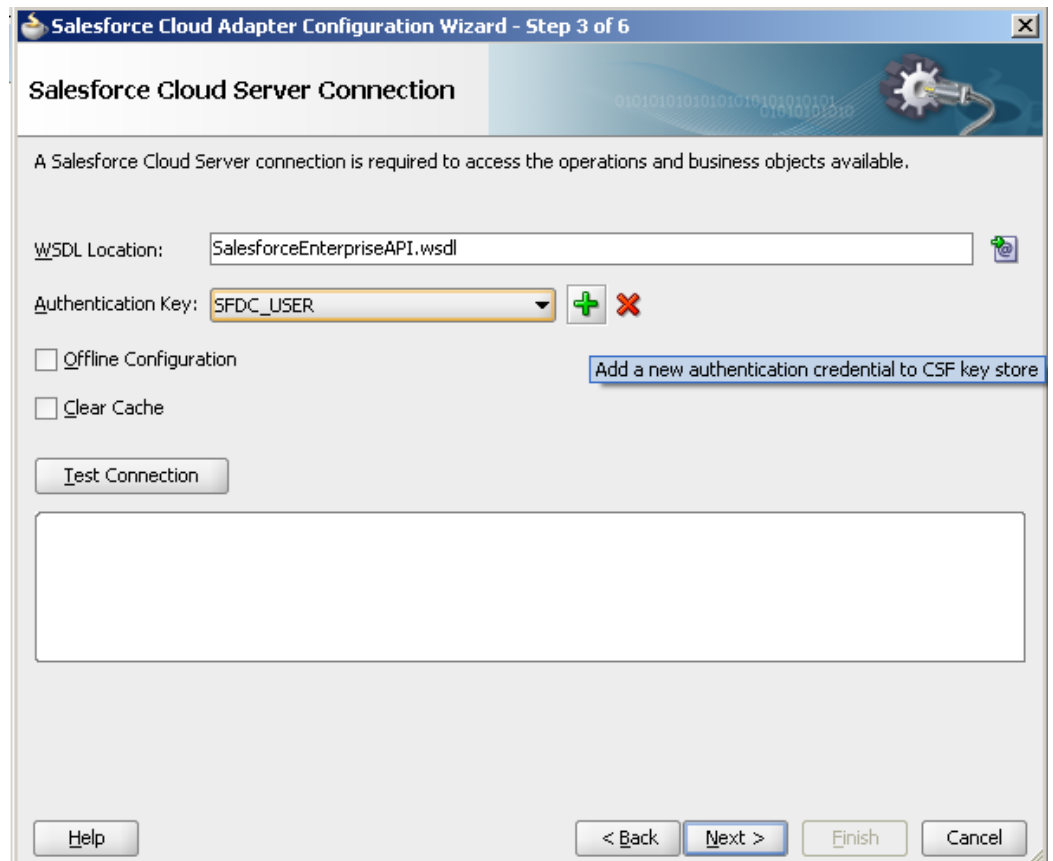
11. The WSDL location should be of the form 'oramds:/apps/SalesforceEnterpriseAPI.wsdl', as shown in Figure 9-55.

**Figure 9 - 55 WSDL location**



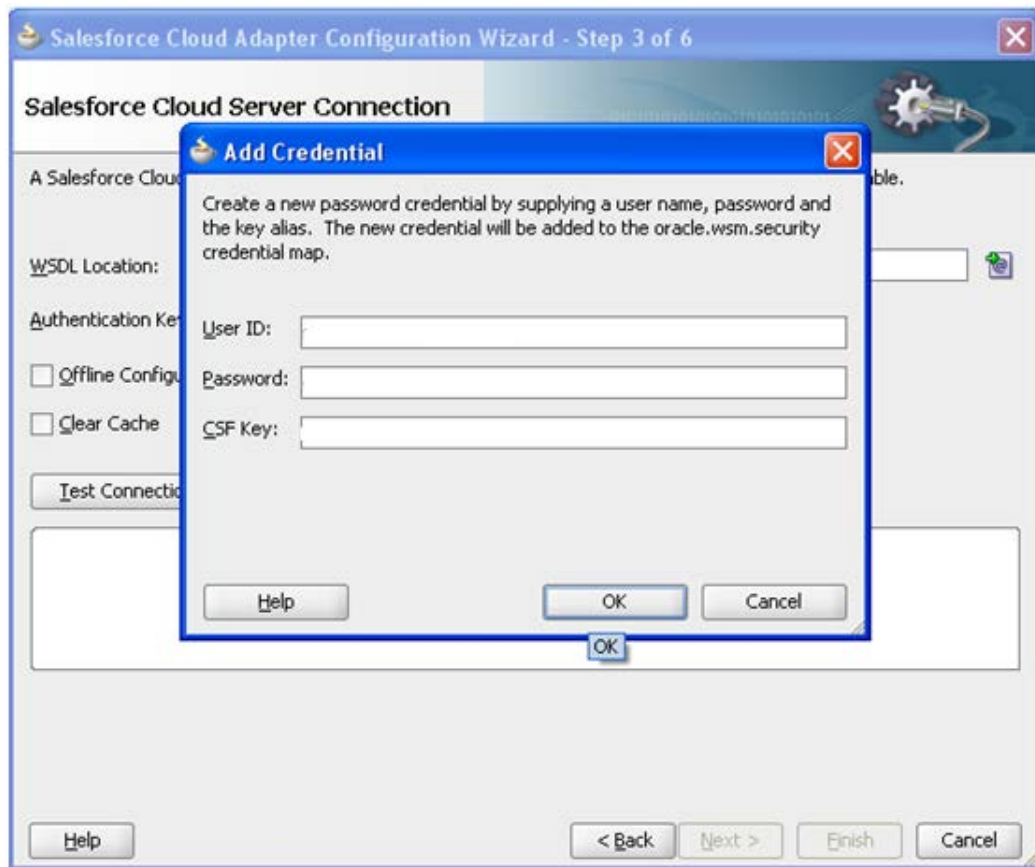
12. Click **OK**.
13. Click + button to create a new **Authentication Key**, as shown in Figure 9- 56.

Figure 9 - 56 Create a New Authentication Key



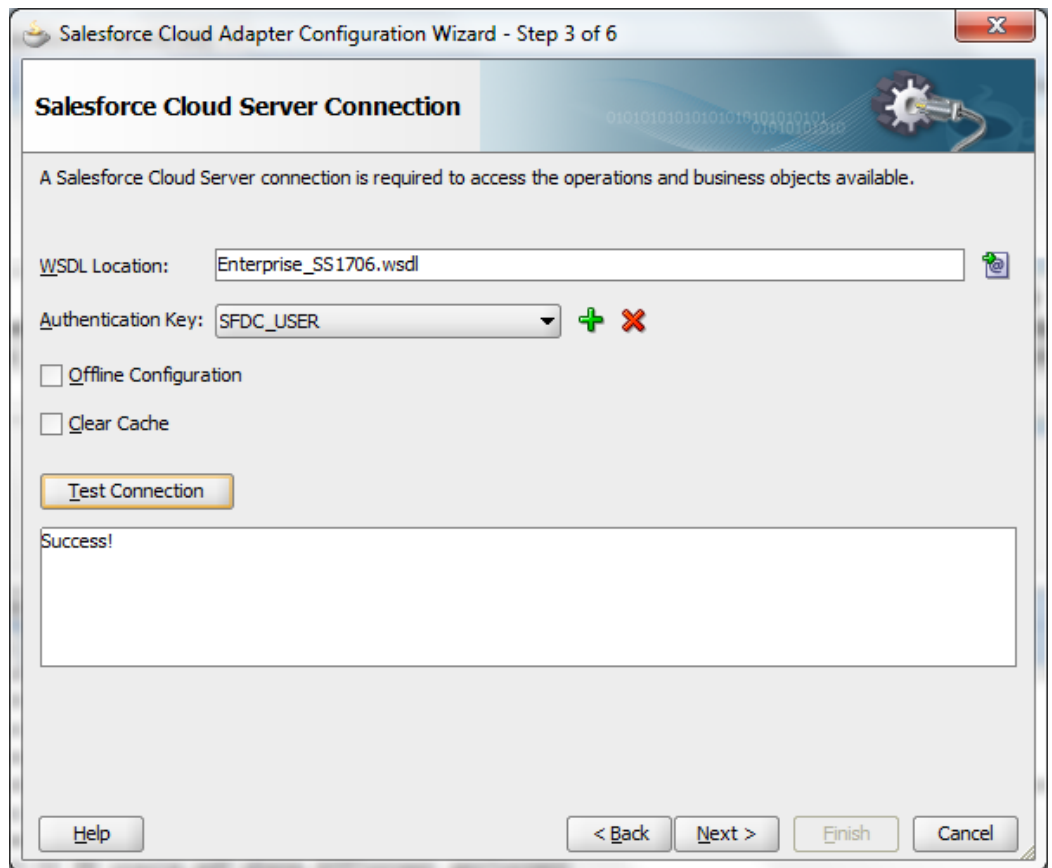
14. The **Add Credential** page is displayed, as shown in Figure 9- 57. Provide a suitable name and the Salesforce.com credentials. The password should be a combination of Salesforce.com password and Salesforce.com Security Token.

Figure 9 - 57 Add Credential



15. Click **Test Connection** button to validate the Authentication Key, as shown in Figure 9-58 .

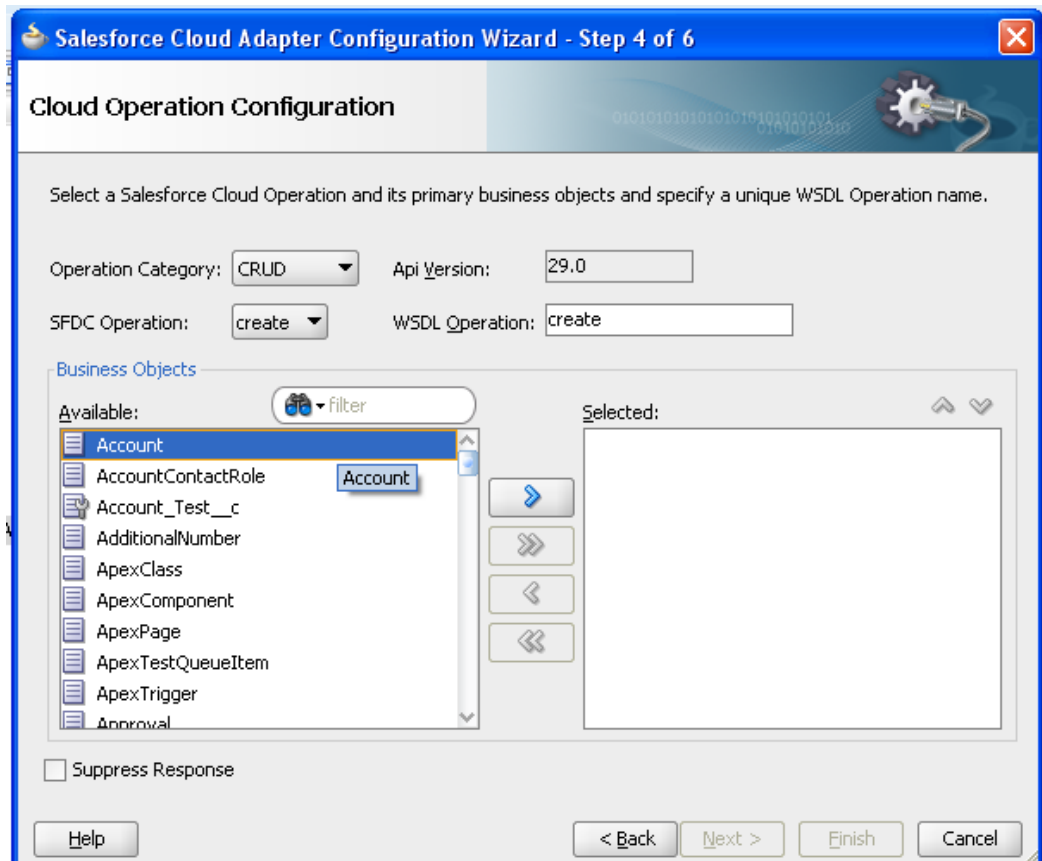
**Figure 9 - 58 Test Connection**



**16. Click Next.**

**17. The Cloud Operation Configuration page is displayed, as shown in Figure 9-59.**

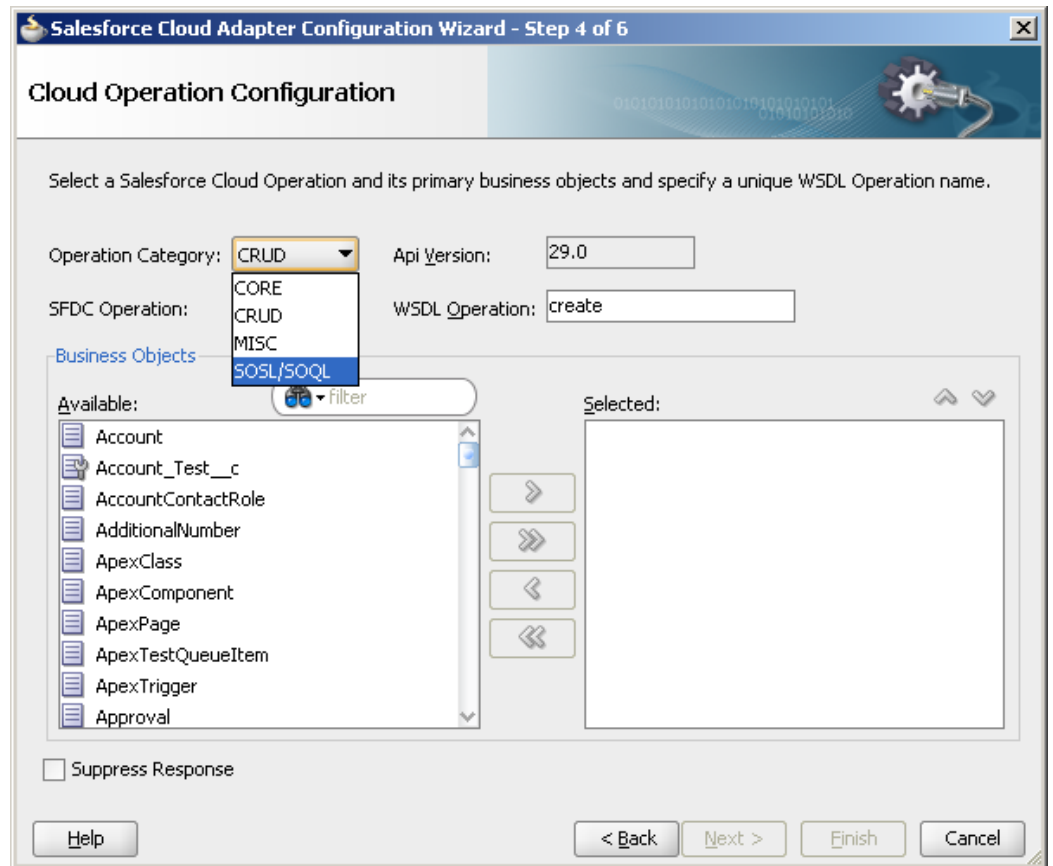
Figure 9 - 59 Cloud Operation Configuration Page



18. From the list of **Operation Category**, select **SOSL/SOQL**, as shown in the Figure 9-60.



Figure 9 - 60 Select SOSL/SOQL



19. Now, the query operation will automatically be selected. Provide the query string in the text box, as shown in the Figure 9-61.

Figure 9 - 61 Provide the query String

Salesforce Cloud Adapter Configuration Wizard - Step 4 of 6

### Cloud Operation Configuration

Select a Salesforce Cloud Operation and its primary business objects and specify a unique WSDL Operation name.

Operation Category:  Api Version:

SFDC Operation:  WSDL Operation:

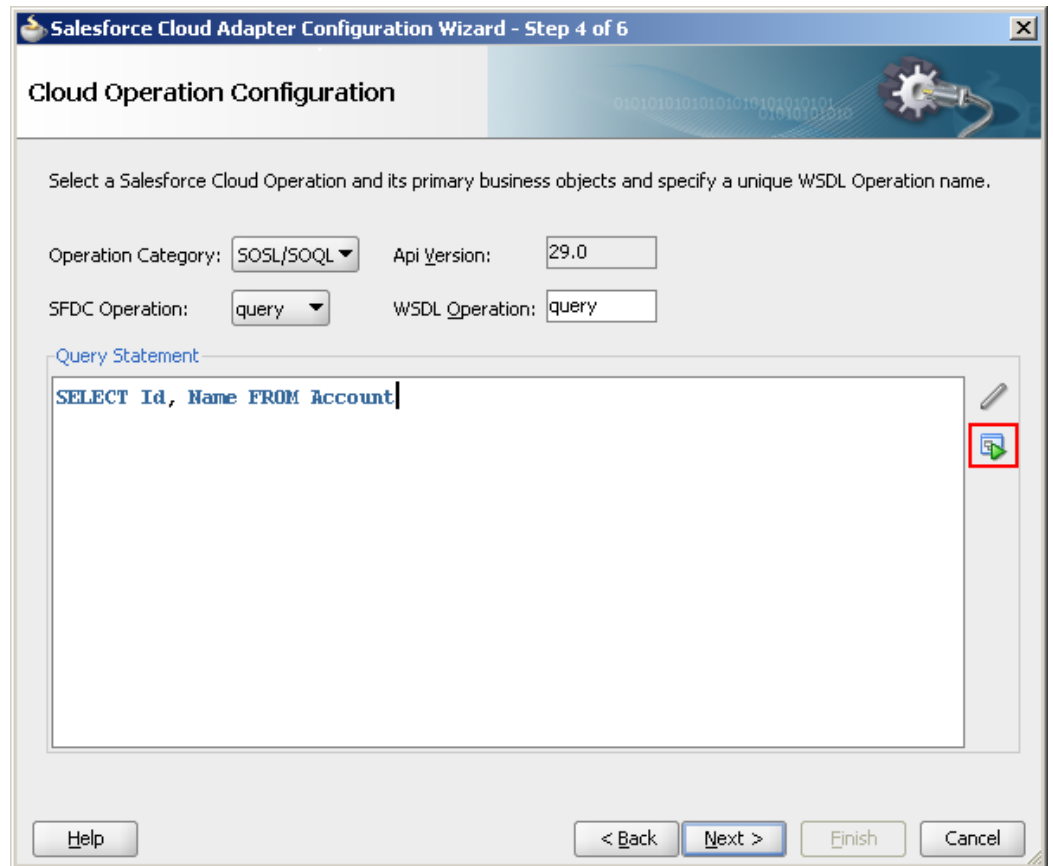
Query Statement

```
SELECT Id, Name FROM Account
```

Help < Back Next > Finish Cancel

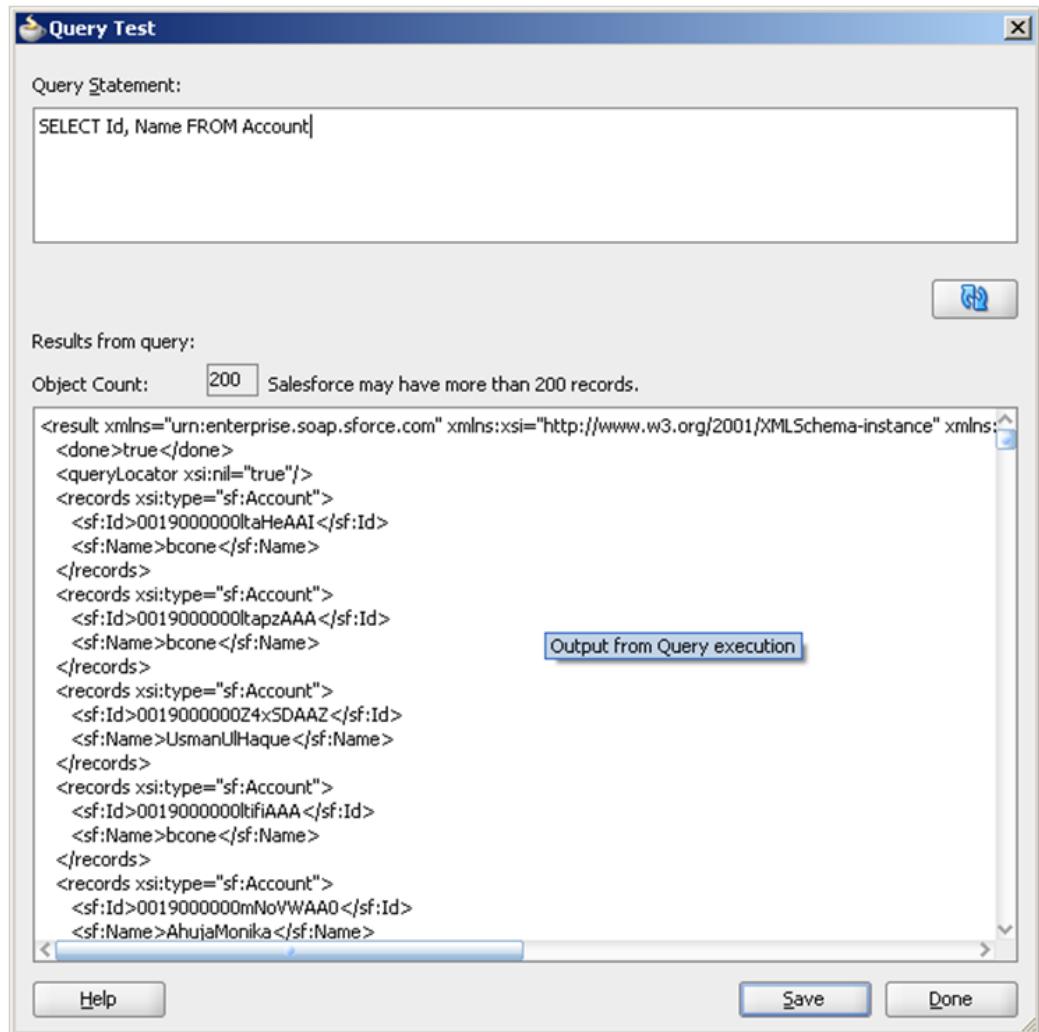
20. You can also test the query string after clicking on the **Query Test** button. As shown in Figure 9-62.

Figure 9 - 62 Query Test button



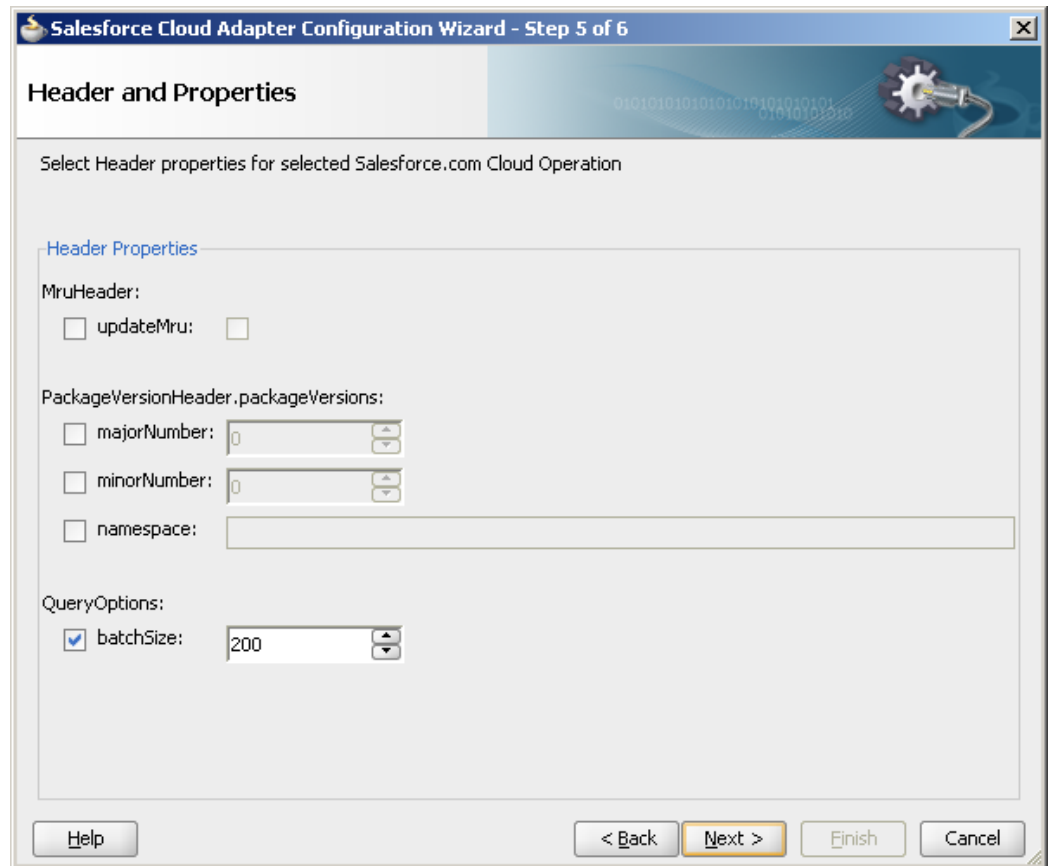
21. After clicking on query test button, a **Query Test** dialog appears, as shown in Figure 9-63.

Figure 9 - 63 Query Test



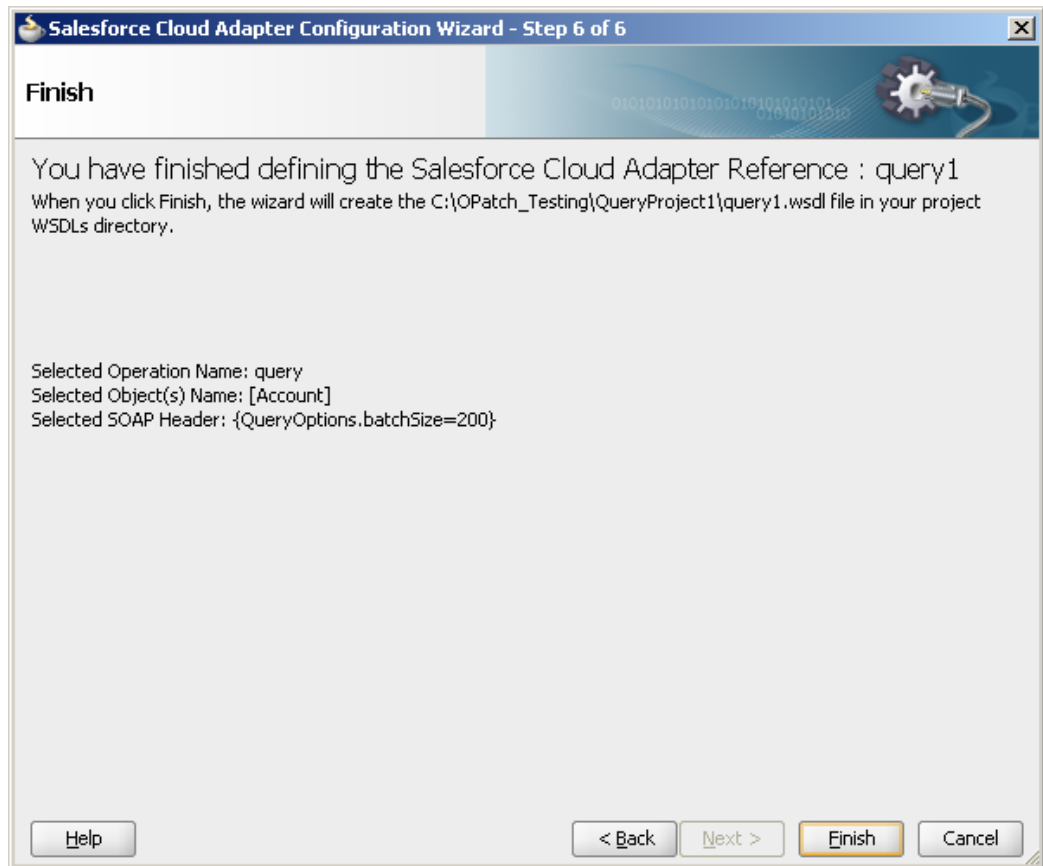
22. Click on **Save** button, if you have modified your query in the query test dialog, and wish to save the modified query, else, click on **Done** button, which would display the original query. Either of the buttons will take you back on the Cloud Operation Configuration page.
23. Click on **Next**. The **Header and Properties** page is displayed. Provide the value of headers as per your business requirement, as shown in Figure 9-64.

Figure 9 - 64 Provide the Value of Headers



24. Click **Next**.
25. The finish page is displayed. It provides a complete summary of the operation selected, object on which the operation would operate and the headers selected for that operation, as shown in Figure 9-65.

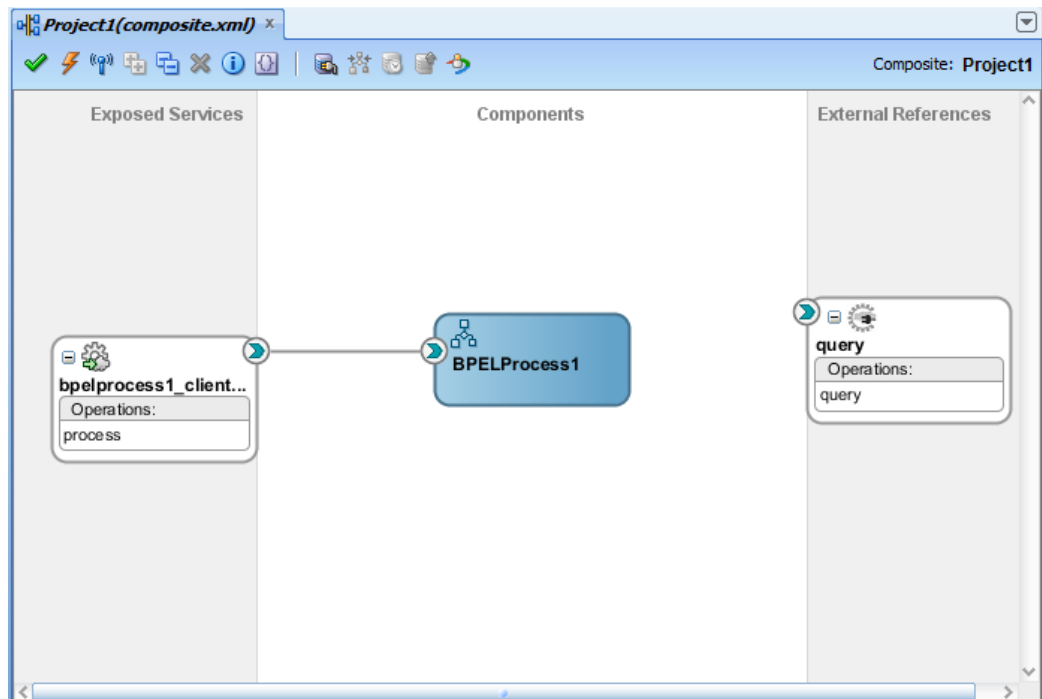
Figure 9 - 65 Finish Page



26. Click the **Finish** button to complete adapter configuration.

27. After clicking on **Finish** button, the following screen appears, as shown in Figure 9-66.

Figure 9 - 66 Composite Screen



## Understanding query Response

The response returned by query operation has the following structure:

1. **done:** It is a Boolean element that contains the following values:
  - **true:** If all records are returned in a single invoke to query operation.
  - **false:** If all records are not returned in a single invoke to query operation, i.e., there are more records to fetch.
2. **queryLocator:** If the value of the element **done** is false, then query operation returns a queryLocator value that is used to make queryMore call to Salesforce.com.
3. **Records:** The set of records queried by the user.
4. **Size:** The number of records for that particular query.

Figure 9-67 shows all the above mentioned values.

**Figure 9 - 67 Query Operation Structure**

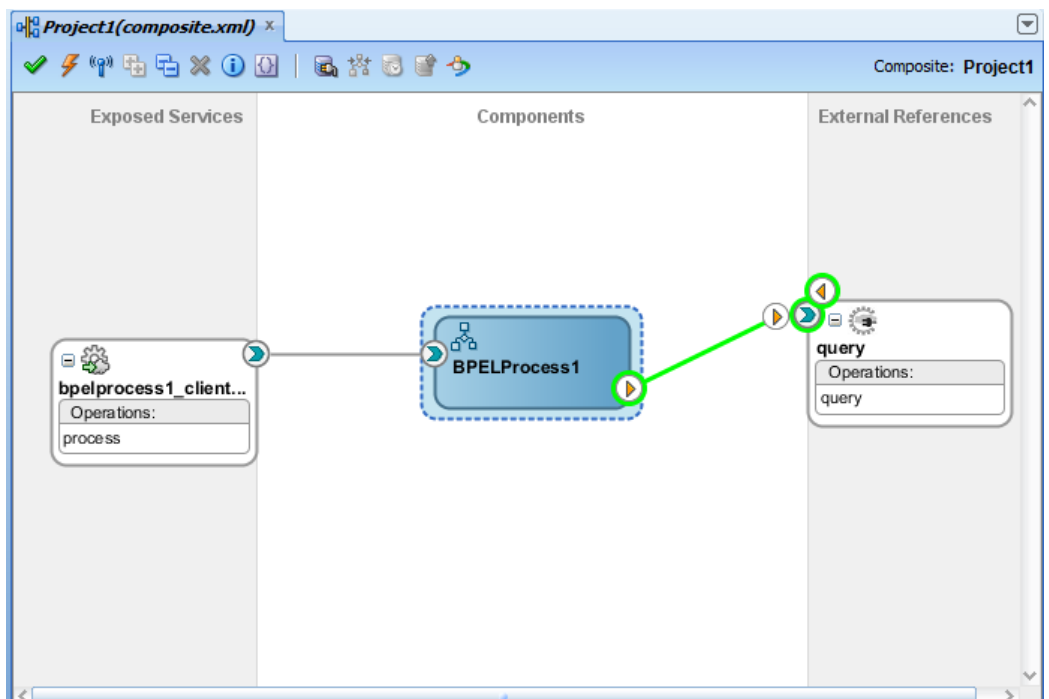
```
<complexType name="QueryResult">
  <sequence>
    <element name="done" type="xsd:boolean"/>
    <element name="queryLocator" type="tns:QueryLocator" nillable="true"/>
    <element name="records" type="ens:sObject" nillable="true" minOccurs="0" maxOccurs="1"/>
    <element name="size" type="xsd:int"/>
  </sequence>
</complexType>
```

## Integration with BPEL

Perform the following steps for integration with BPEL:

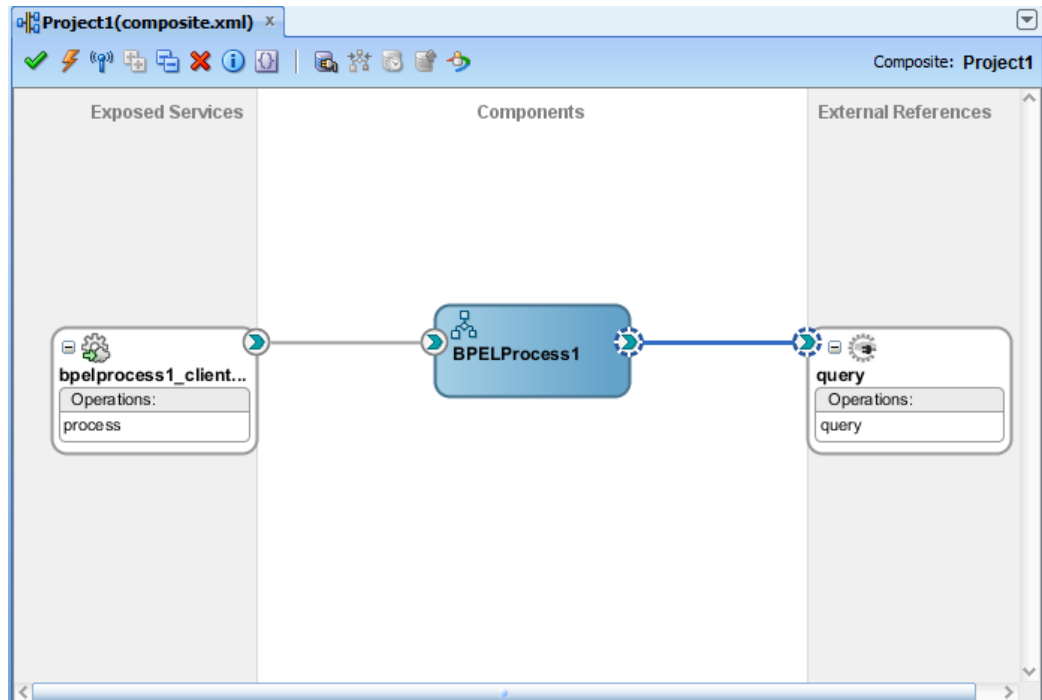
1. Connect **BPELProcess1** and **query** via a wire, as shown in Figure 9-68.

**Figure 9 - 68 Wiring BPELProcess1 and query**



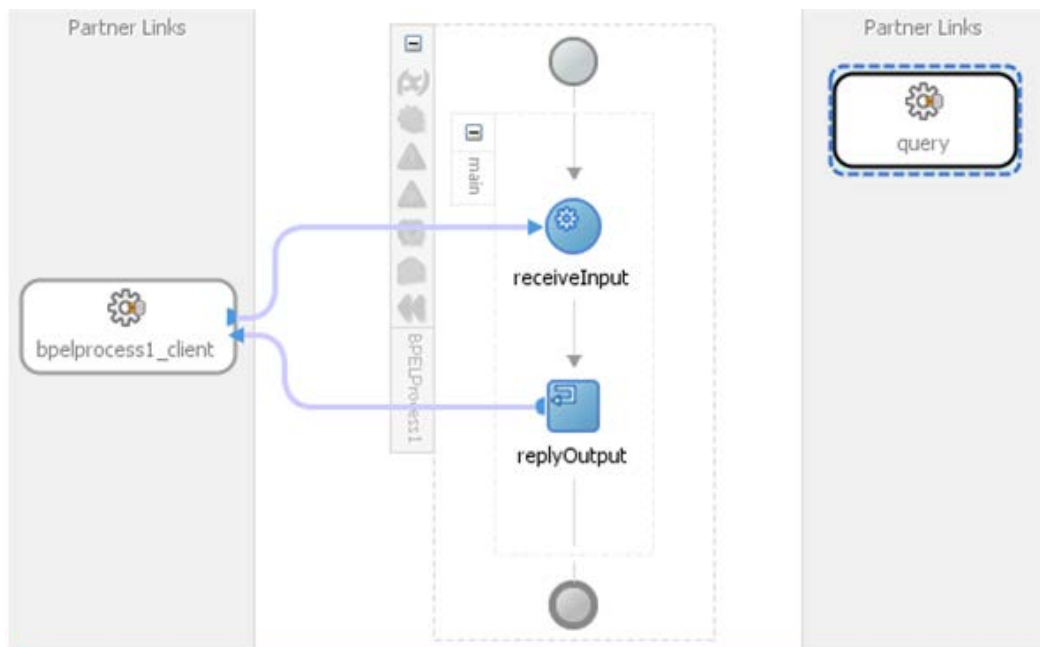
2. After wiring your composite will look, as shown in Figure 9-69.

**Figure 9 - 69 Wiring BPELProcess1 and query**



3. Double-click and open **BPELProcess1**. The **query** adapter should be present as part of Partner Links, as shown in Figure 9-70.

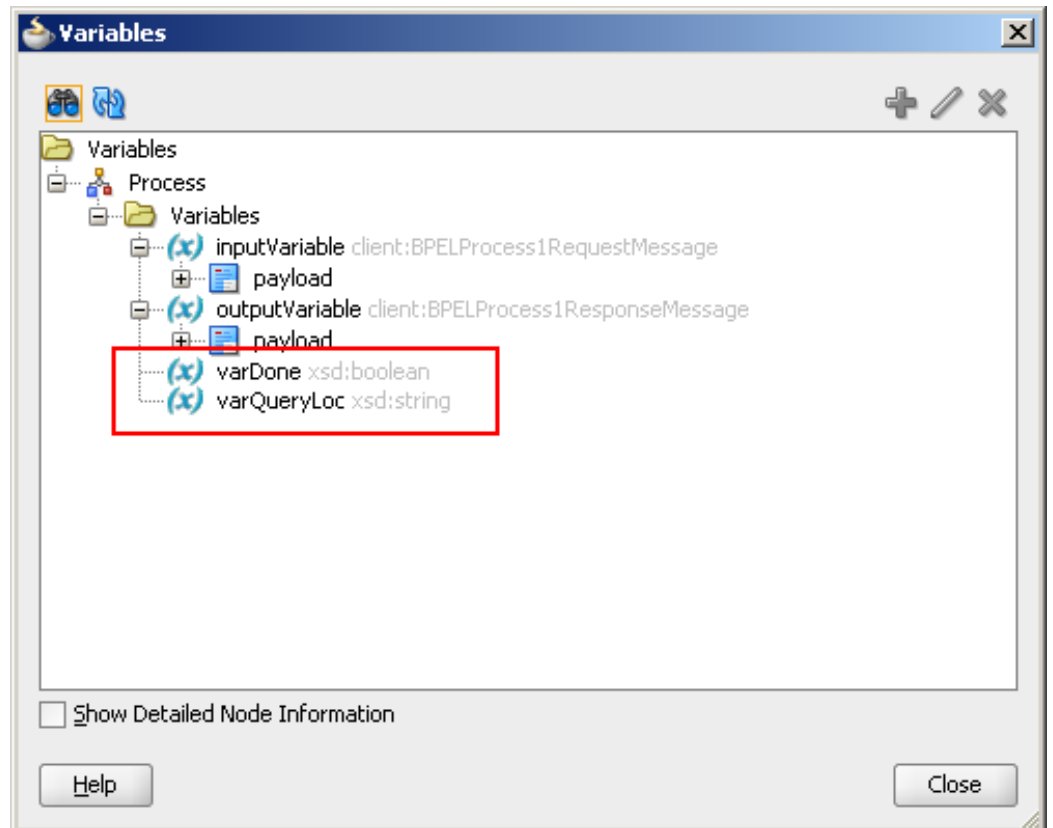
**Figure 9 - 70 Open BPELProcess1**



4. Create two variables **varDone** and **varQueryLoc** to track the values of “queryLocator” and “done” returned in query response from Salesforce.com, as shown in Figure 9-71.

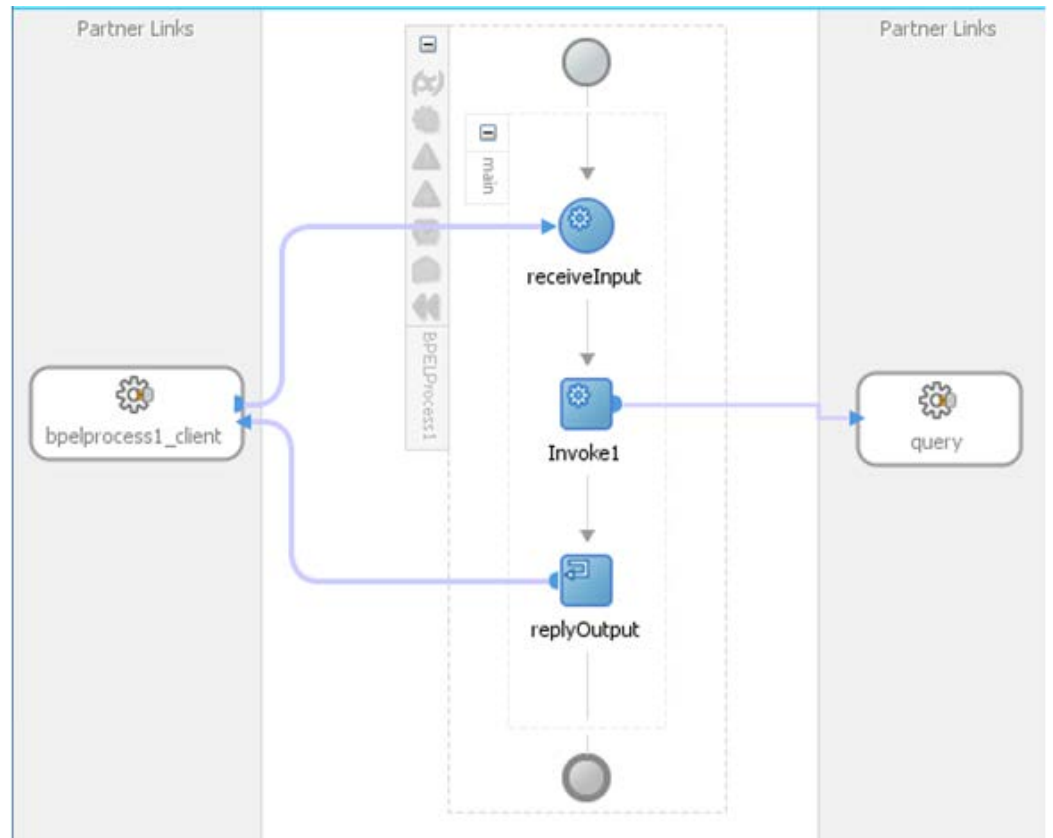


Figure 9 - 71 Variables Screen



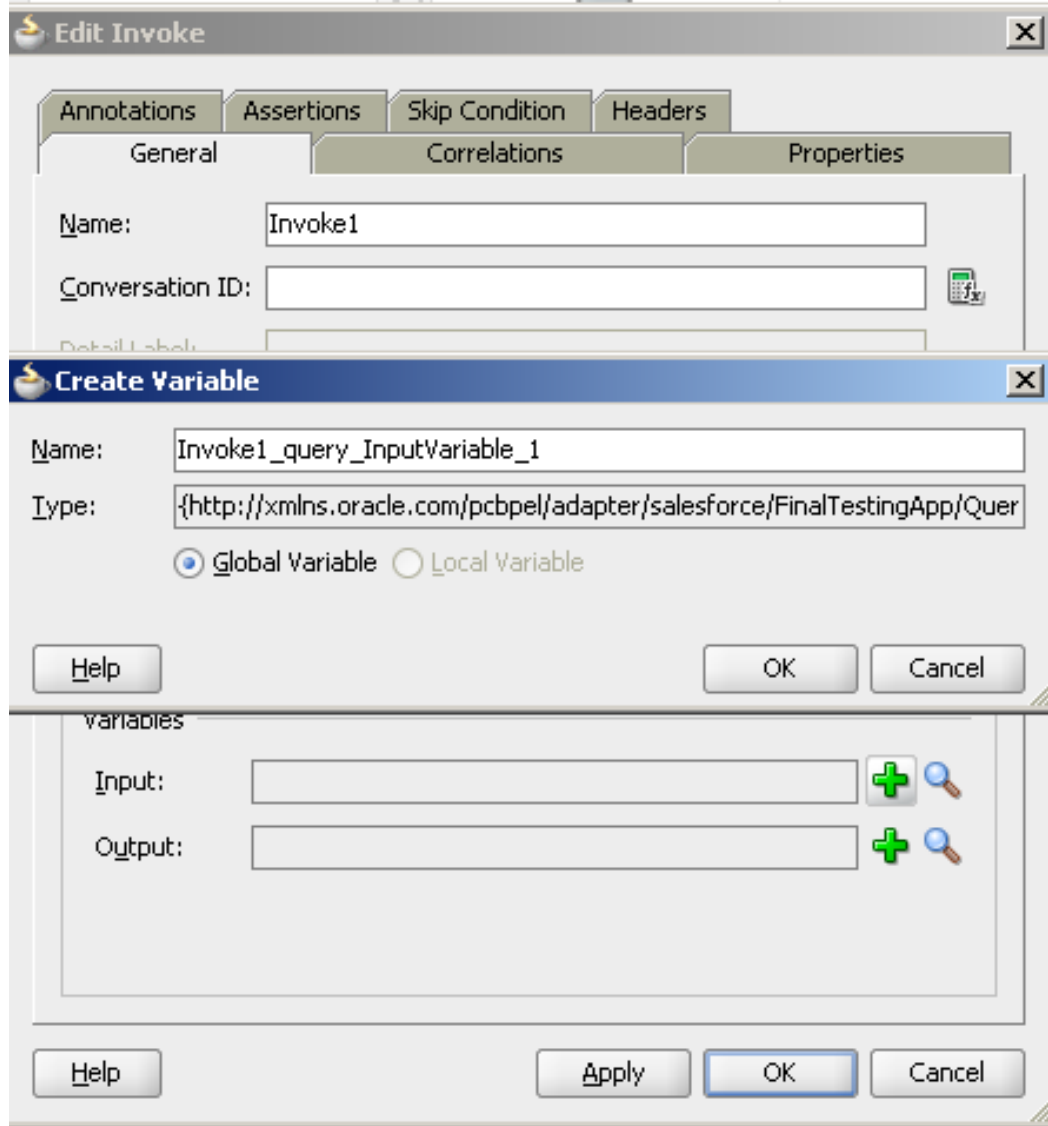
5. Add an **invoke activity** to invoke the query Partner Links, as shown in Figure 9-72.

Figure 9 - 72 Invoke activity



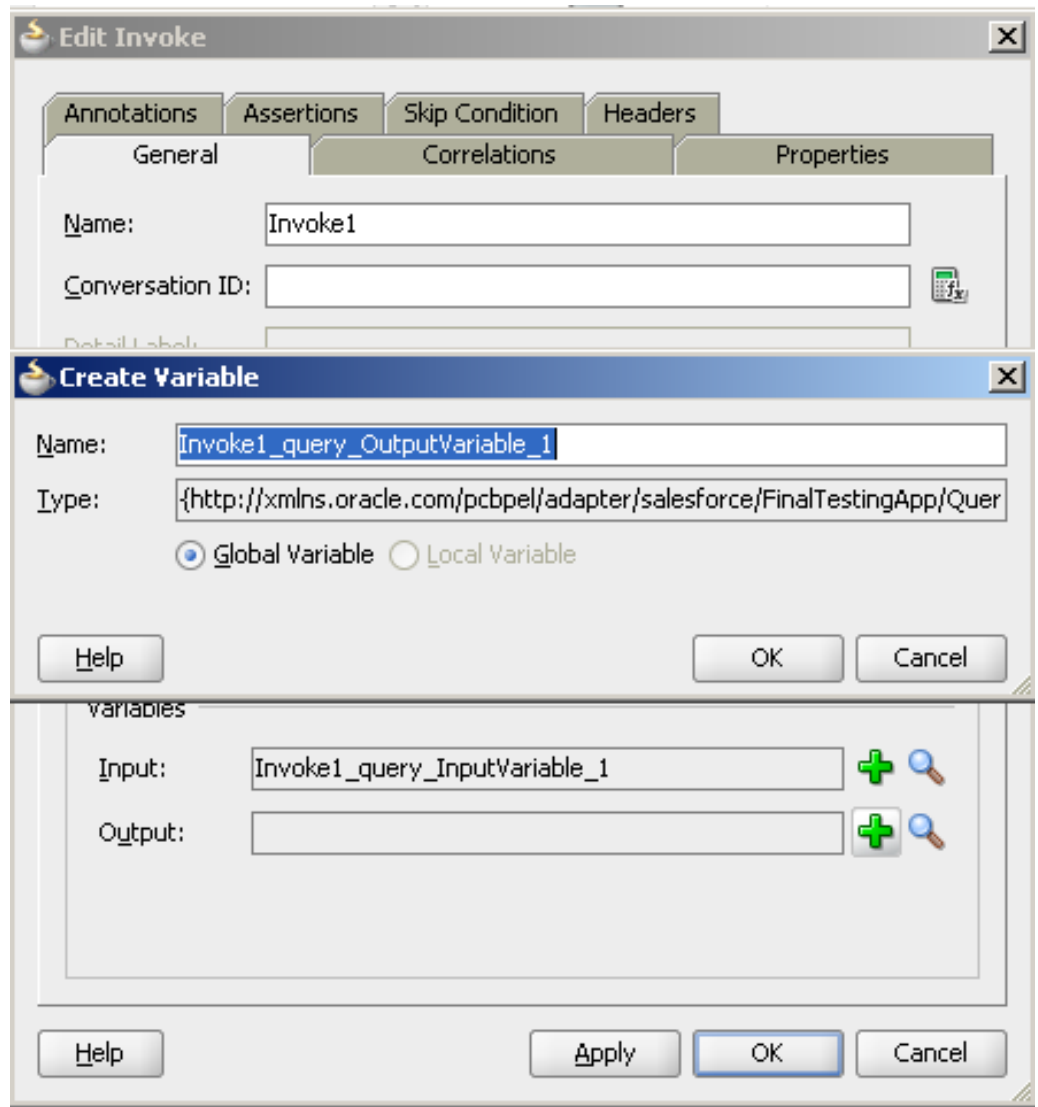
6. Double click the **Invoke** activity. Edit Invoke dialog is displayed. Create an input variable to the partner link by clicking the '+' button adjacent to **Input** text box in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 9-73.

**Figure 9 - 73 Create Variable**



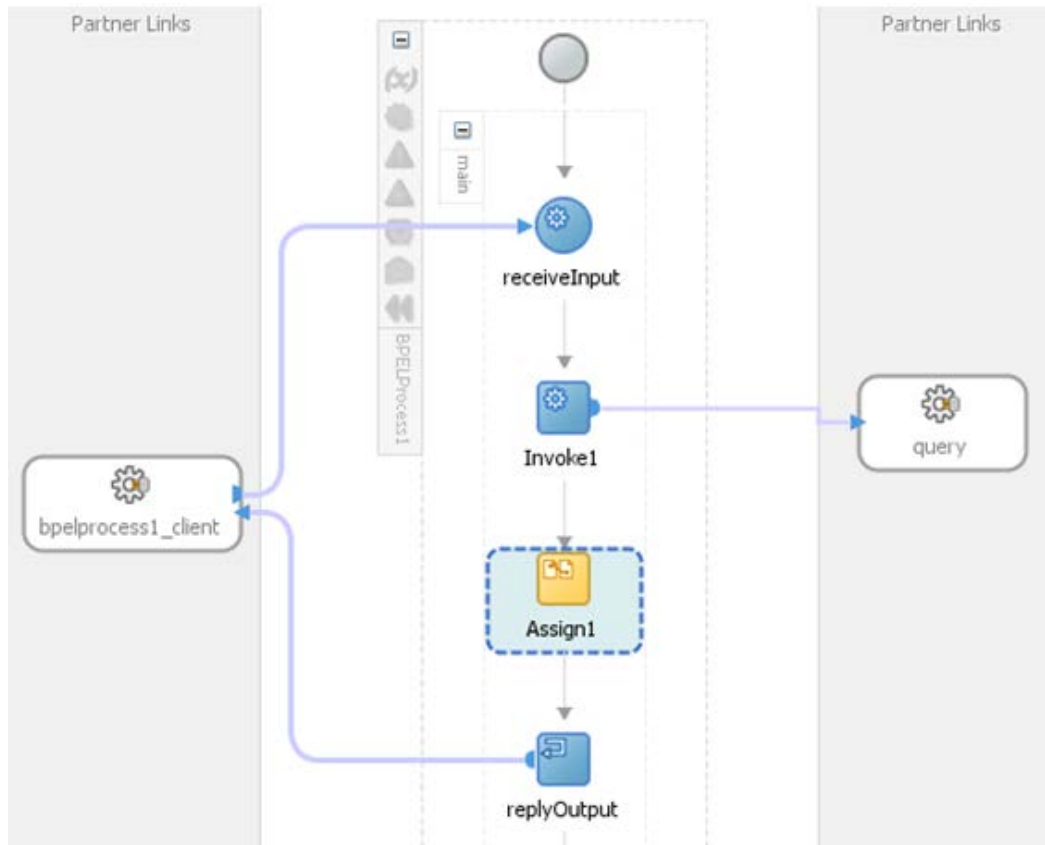
7. Create an output variable from the partner link by clicking the '+' button adjacent to **Output** text box in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 9-74.

Figure 9 - 74 Create Variable



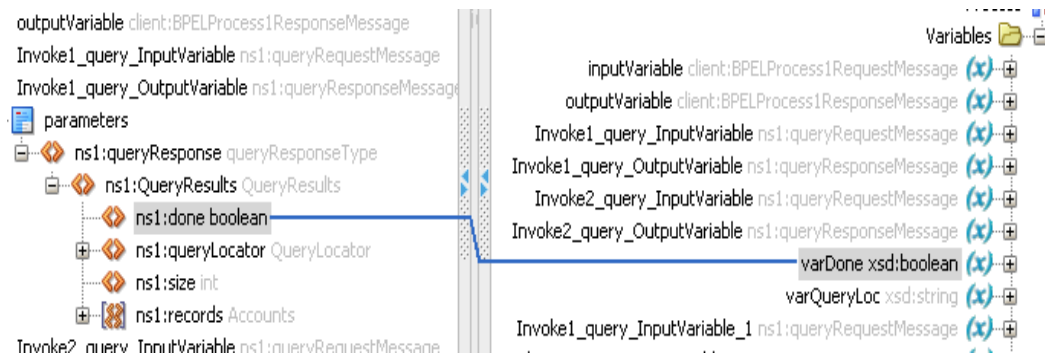
8. Introduce Assign activity right after the invoke activity, as shown in Figure 9-75.

**Figure 9 - 75 Introduce Assign activity**



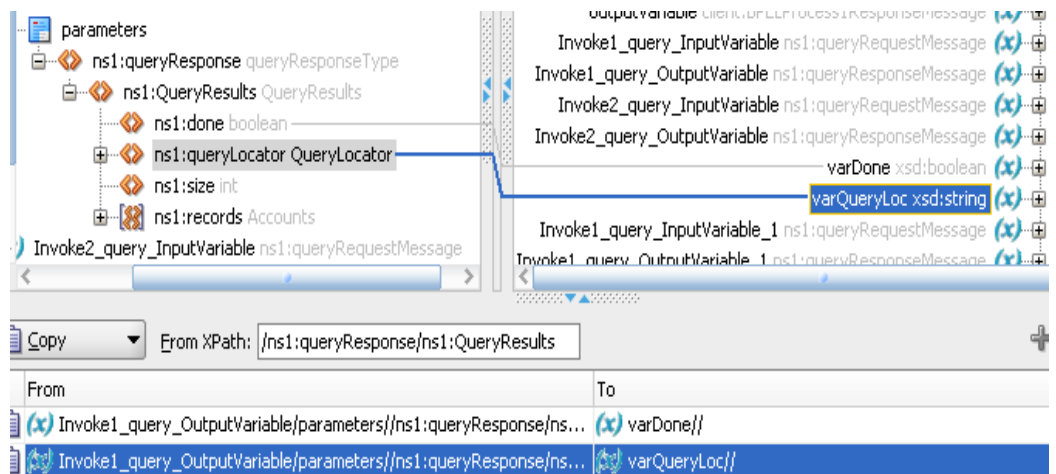
9. Inside the Assign activity, assign the value of “Invoke1\_query\_OutputVariable/done” variable to “varDone” variable, as shown in Figure 9-76.

**Figure 9 - 76 Wire the Assign activity**



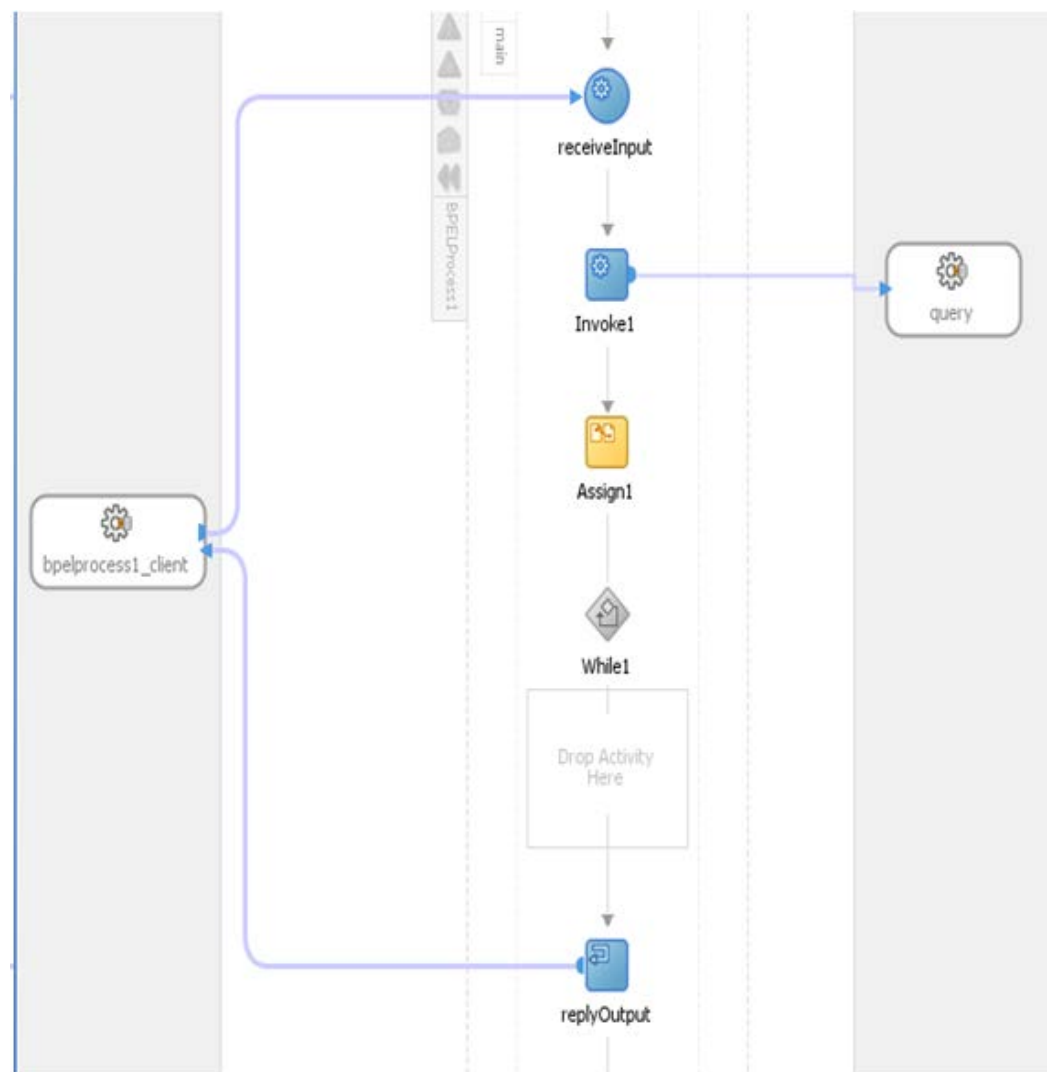
10. Next, assign the value of “Invoke1\_query\_OutputVariable/queryLocator” variable to “varQueryLoc” variable in the same Assign activity, as shown in Figure 9-77.
11. Click on **Apply** and then **OK**.

**Figure 9 - 77 Wire the Assign activity**



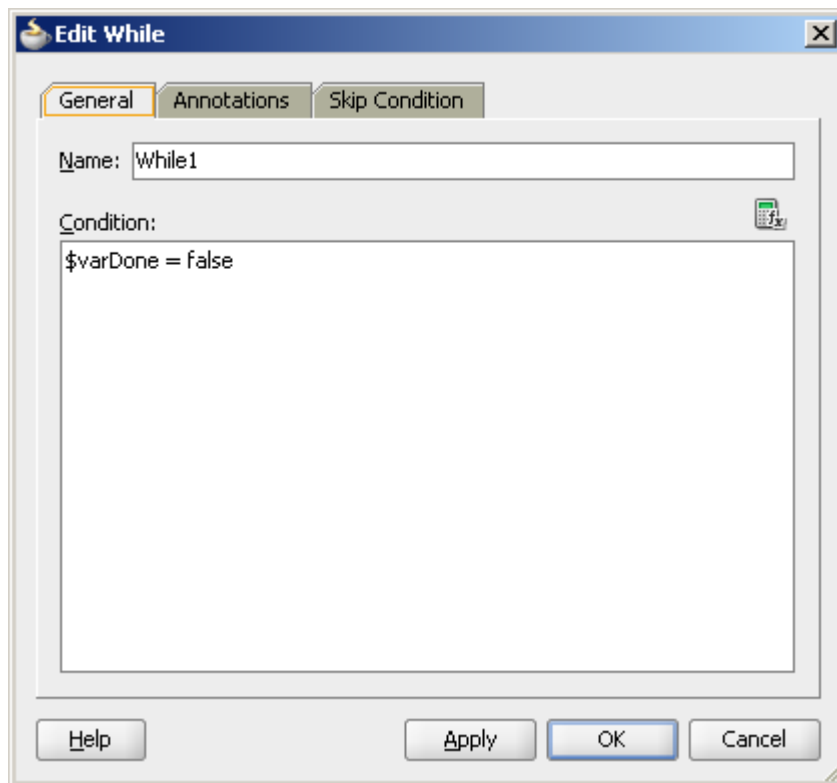
12. Add a While activity after the Assign activity, as shown in Figure 9-78. While activity is used to introduce iterations in the BPEL flow.

**Figure 9 - 78 Add a While activity**



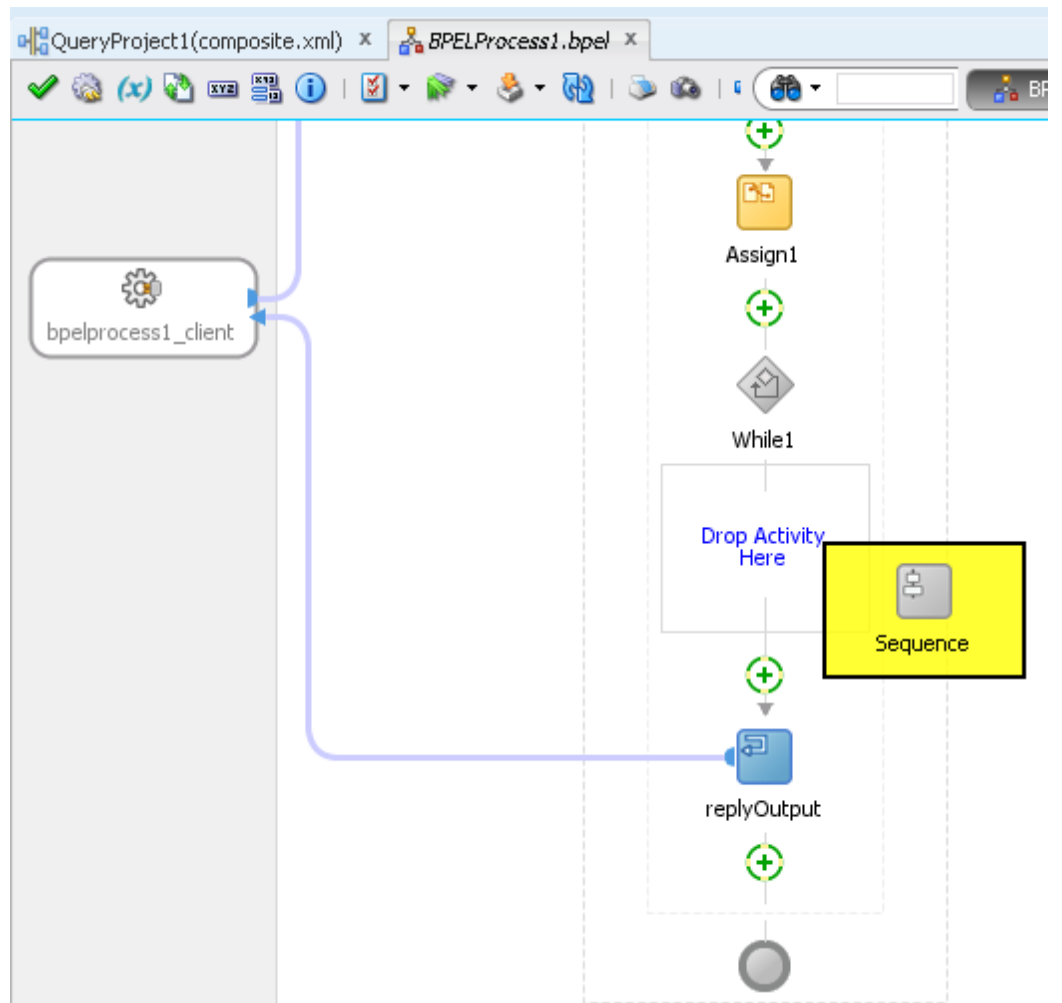
13. Double click on the While Activity, a dialog box appears where you can specify condition for the while loop. Here, provide the condition, as shown in Figure 9-79.

Figure 9 - 79 Edit While activity



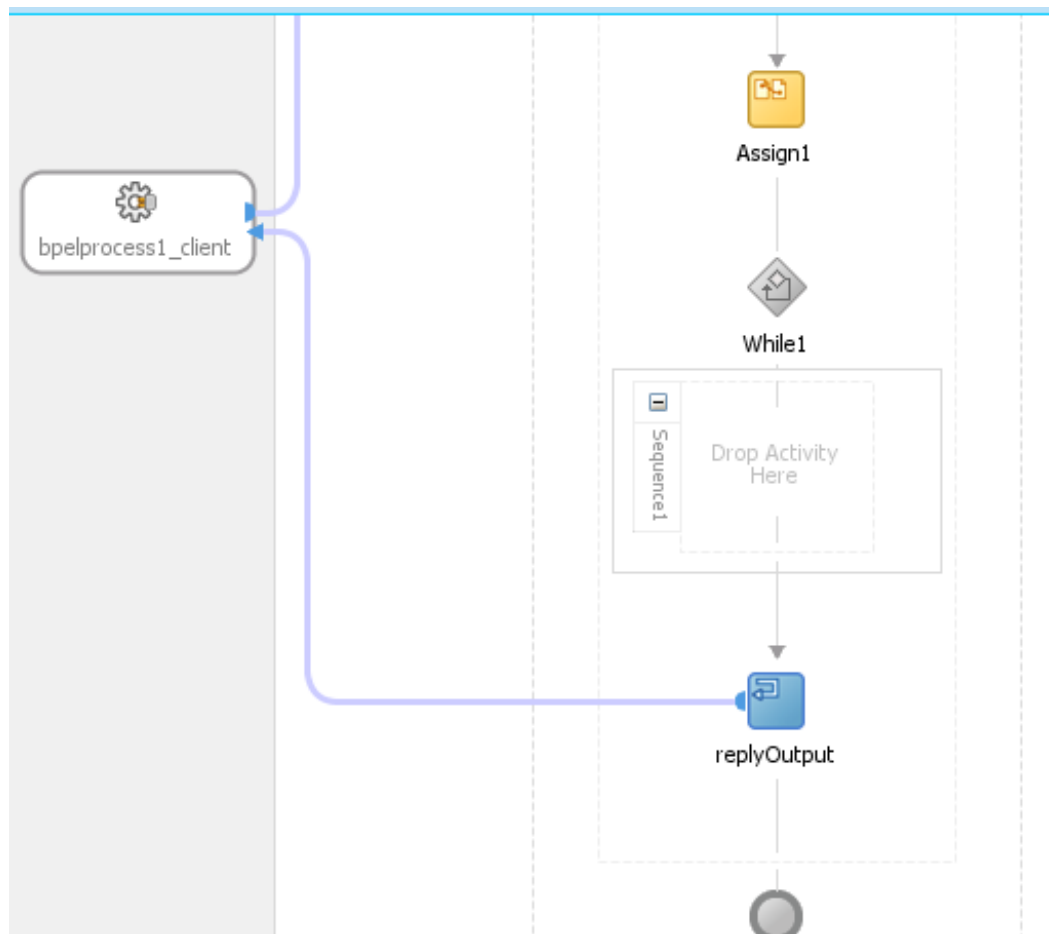
14. Click on **Apply** and then **OK**.
15. Drag and drop a **Sequence** Activity inside the **While**, as shown in Figure 9-80.

Figure 9 - 80 Add Sequence Activity



The While Activity will look like Figure 9-81.

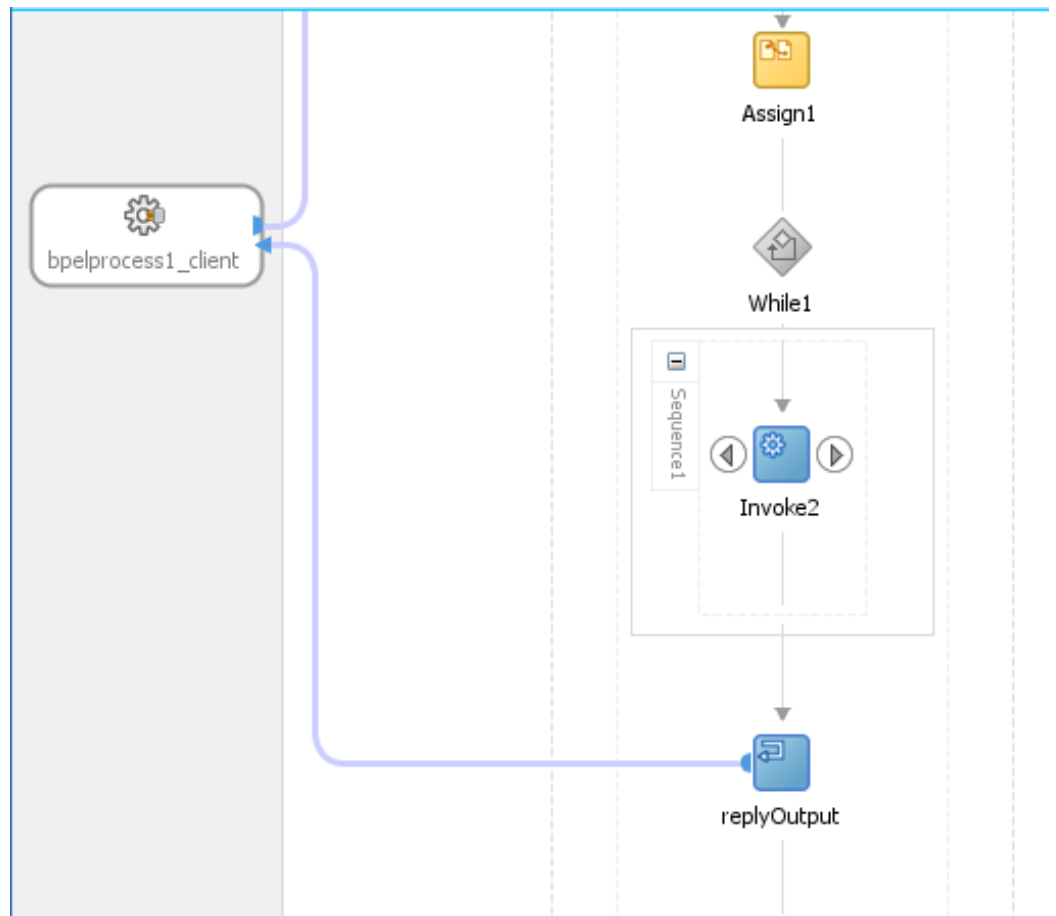
Figure 9 - 81 While Activity



16. Drag and drop Invoke activity in the **Sequence**, as shown in Figure 9-82.

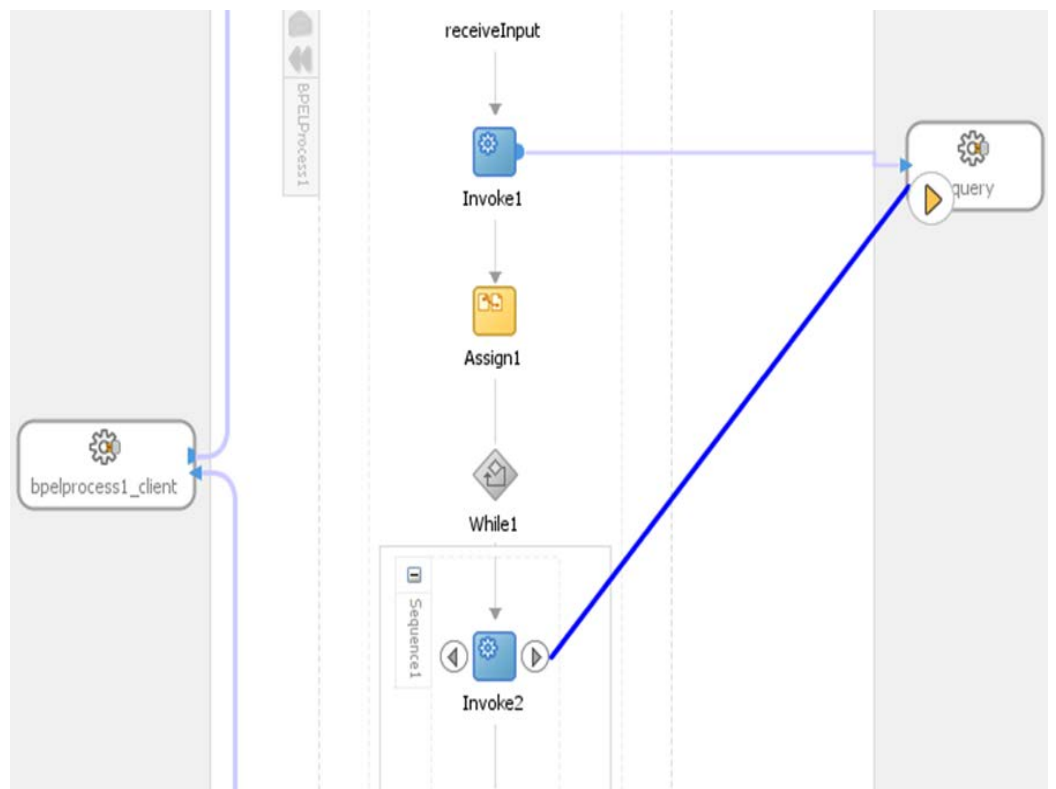


**Figure 9 - 82 Add Invoke activity in the Sequence**



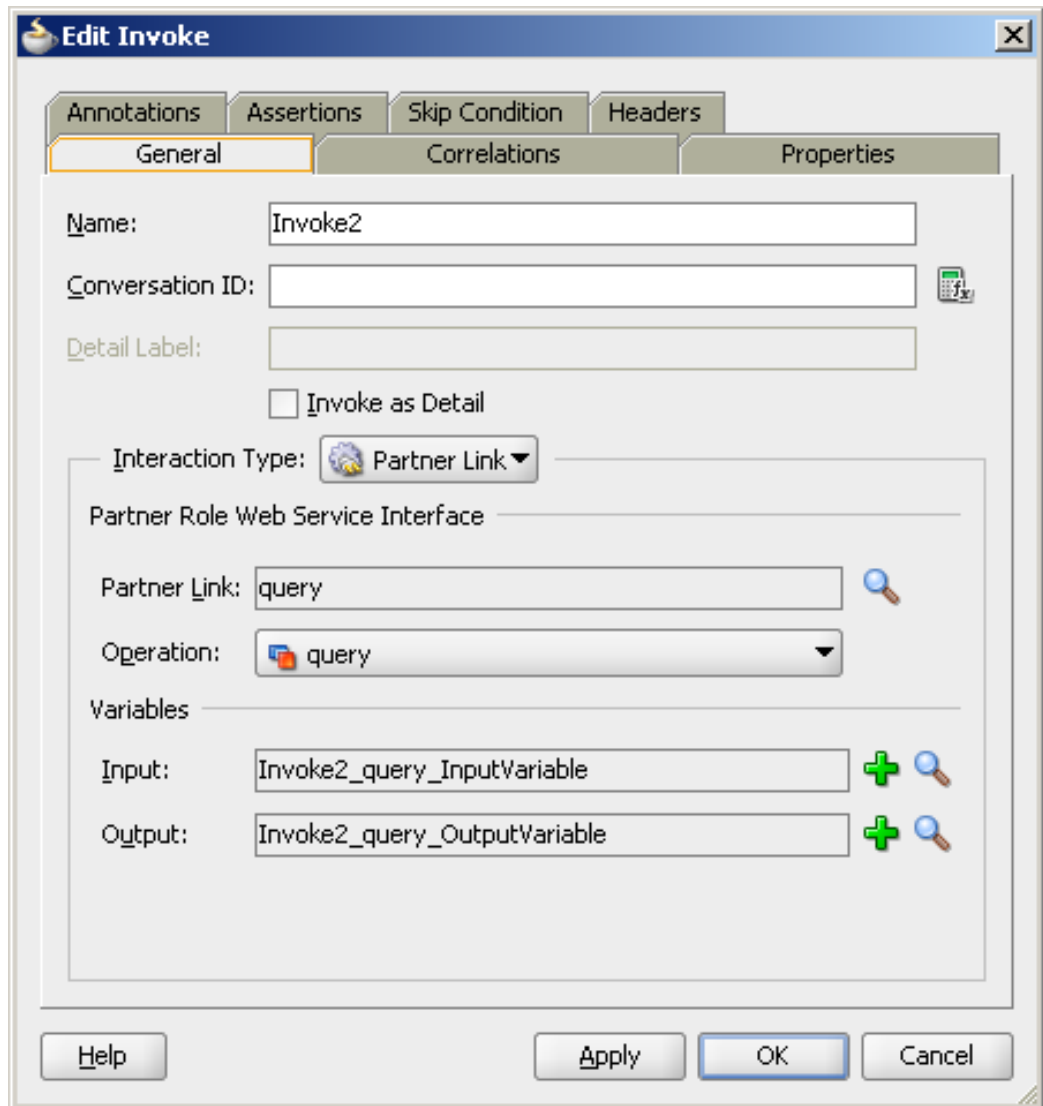
17. Wire this invoke activity to the partner link named “query”, as shown in Figure 9-83.

**Figure 9 - 83 Wire the invoke activity**



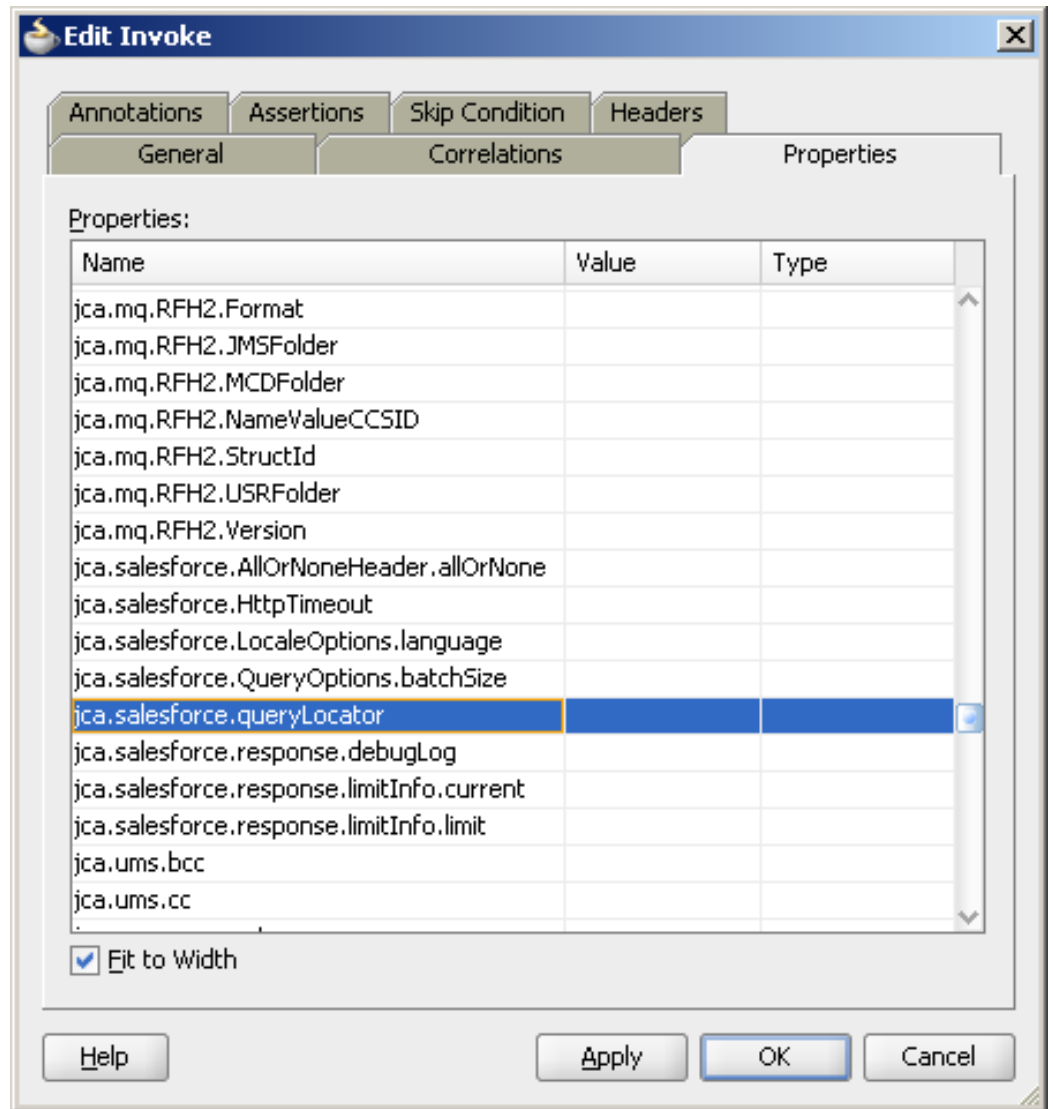
18. An “Edit Invoke” dialog will appear. Create input and output variables for this invoke activity by clicking on “+” sign, as shown in Figure 9-84.

Figure 9 - 84 Edit Invoke



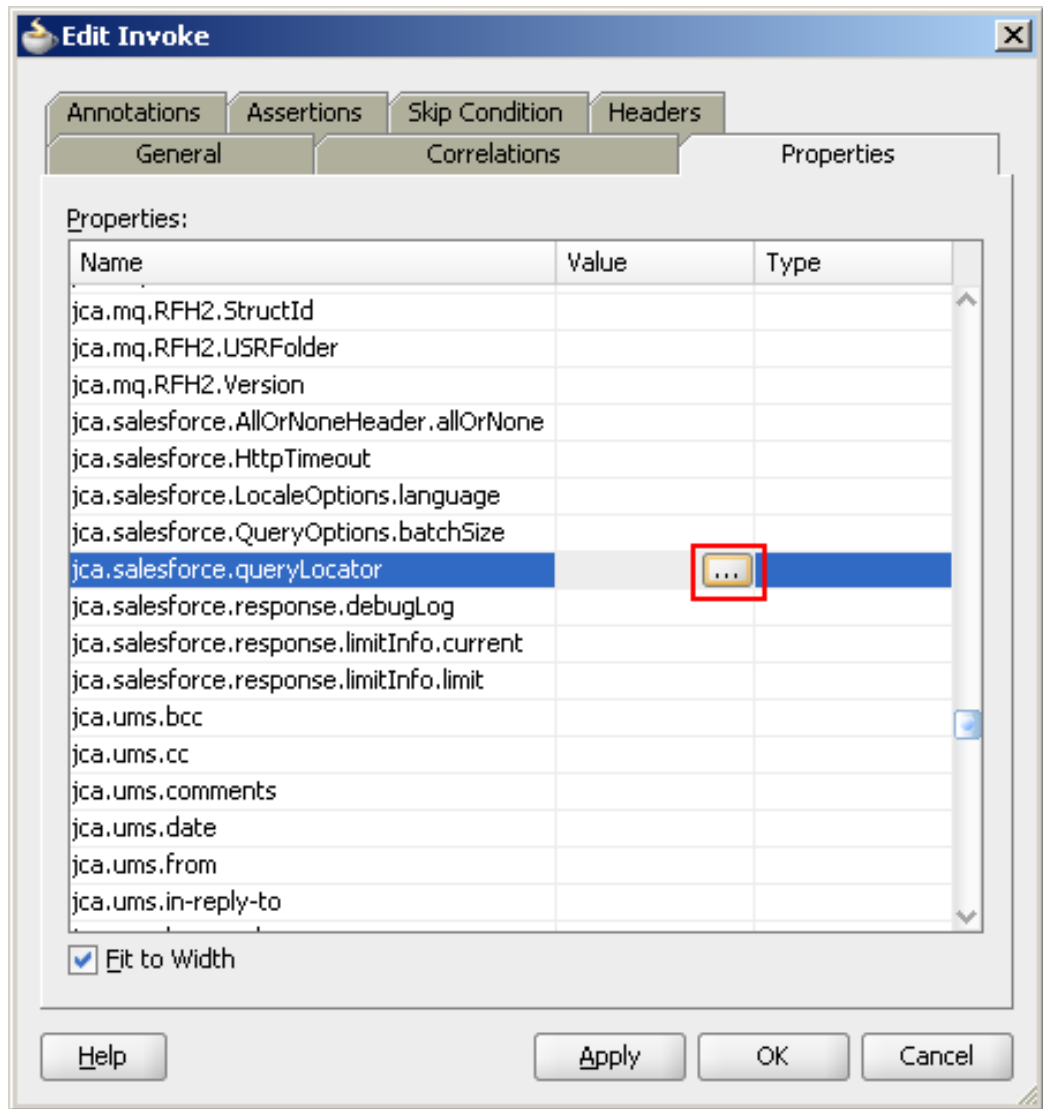
19. Click on **Properties** tab in the same dialog. Search for the property named “jca.salesforce.queryLocator”, as shown in Figure 9-85.

Figure 9 - 85 Properties Tab



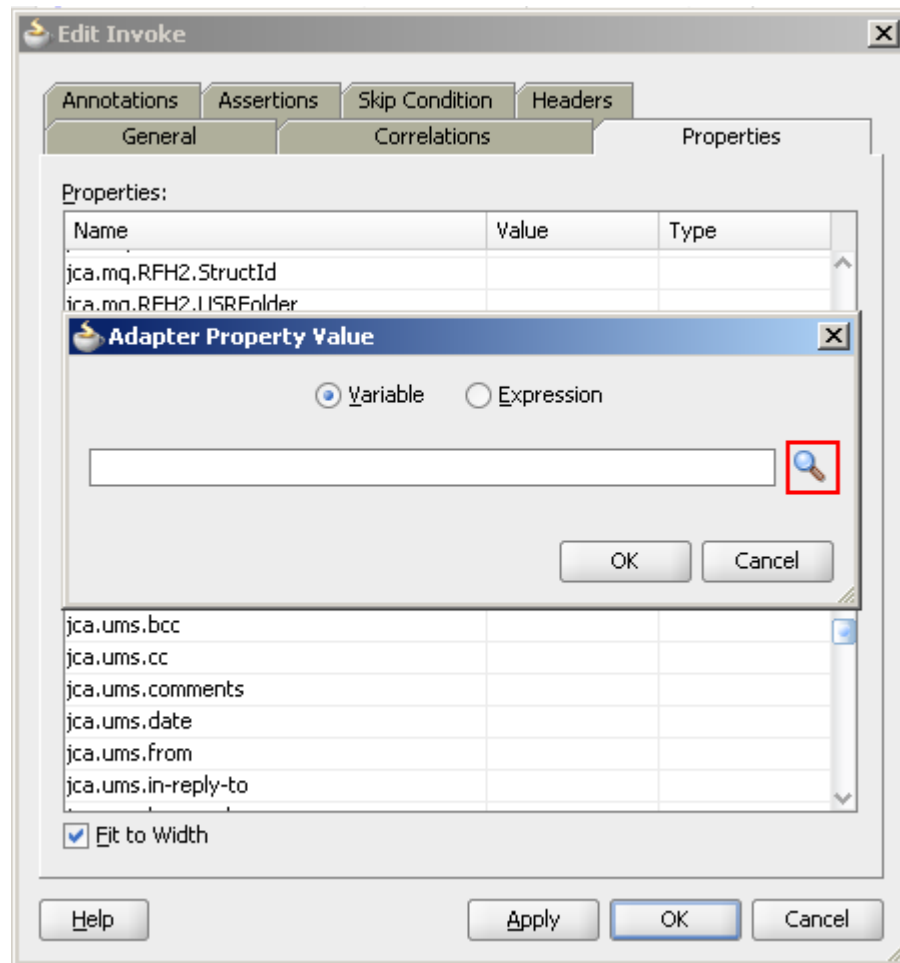
20. Browse for the variable by double clicking on the button shown in Figure 9-86.

Figure 9 - 86 Browse for the variable



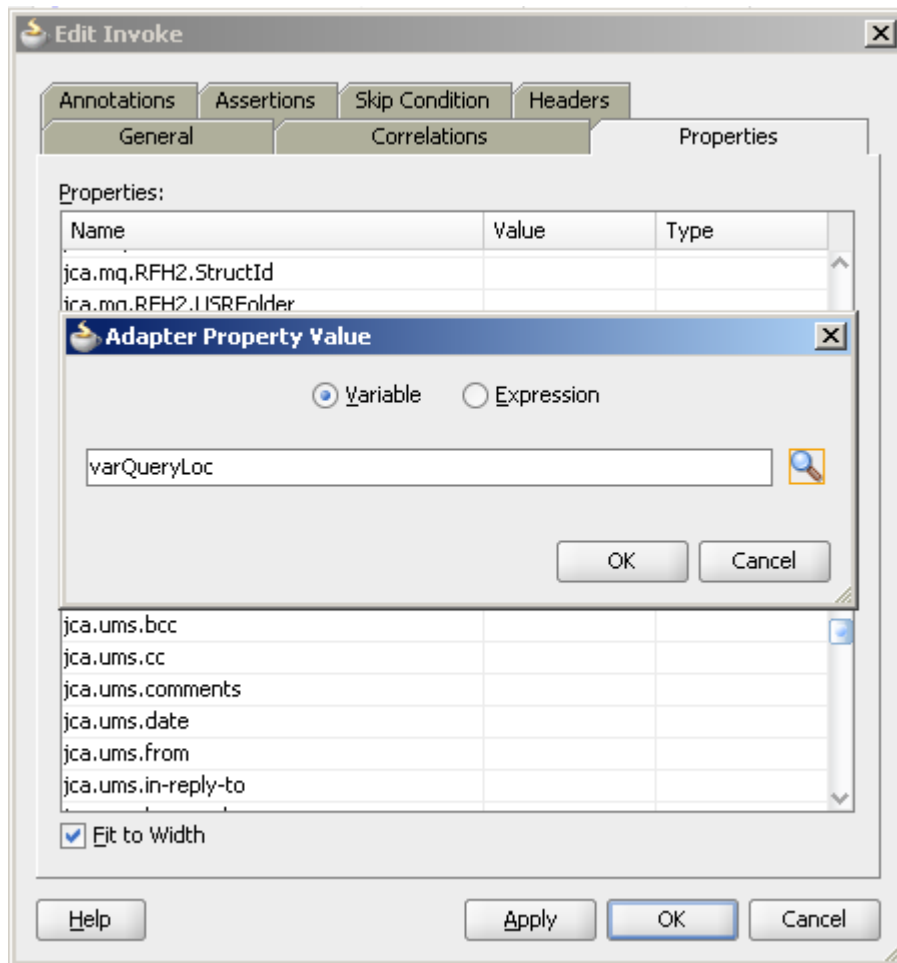
21. **Adapter Property Value** dialog box is displayed. Click on the **Search**, as shown in Figure 9-87.

Figure 9 - 87 Search Property Value



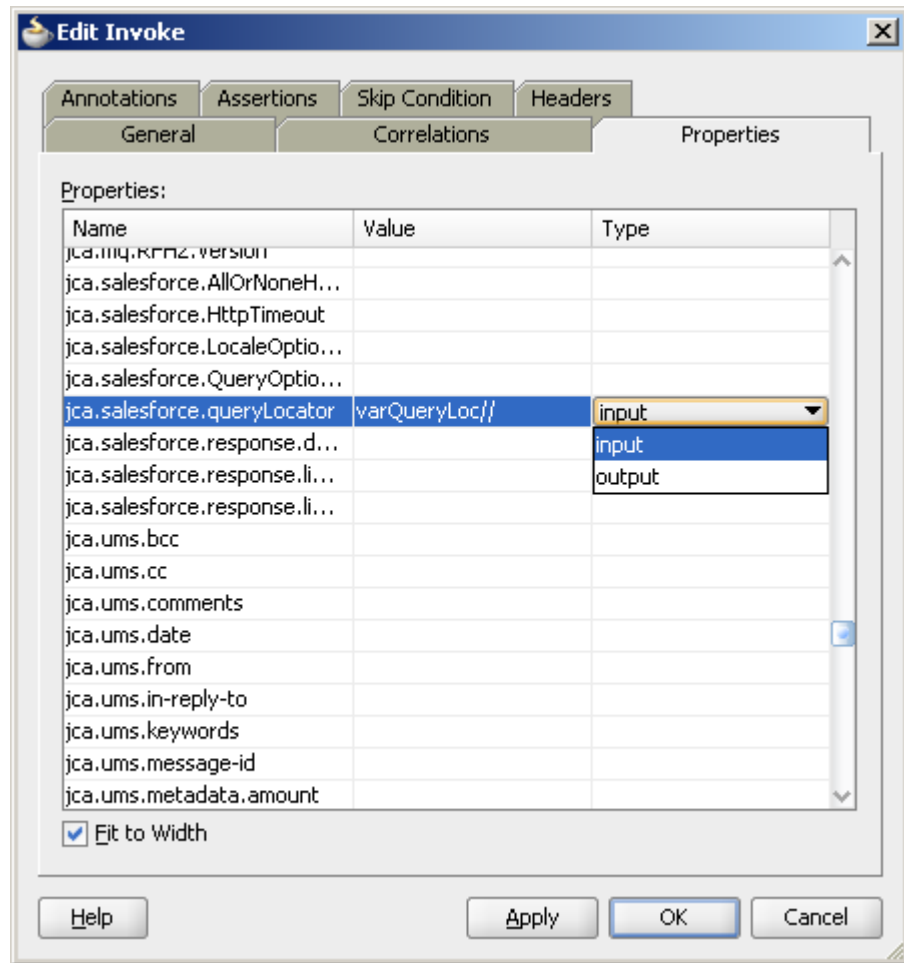
22. Select the variable **varQueryLoc** and click **OK**, as shown in Figure 9-88.

Figure 9 - 88 Select the variable varQueryLoc



23. Click on **OK** and select the **Type** as **input**, as shown in Figure 9-89.

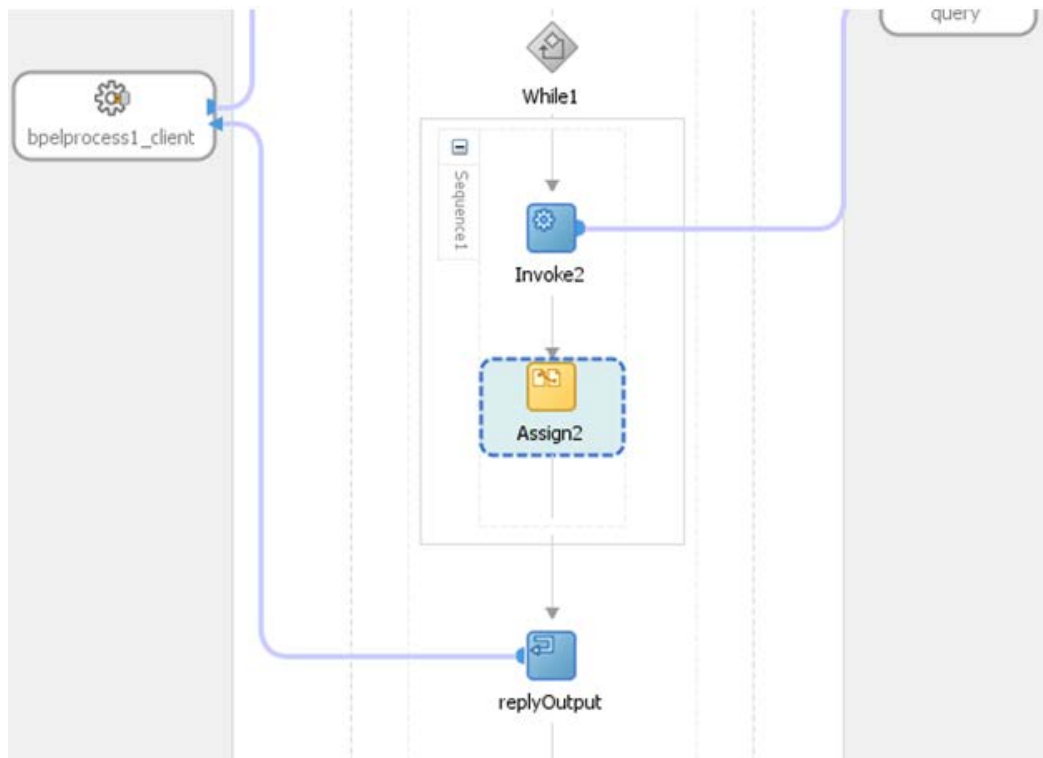
Figure 9 - 89 Select the Type as input



24. Click on **Apply** and then **OK**.

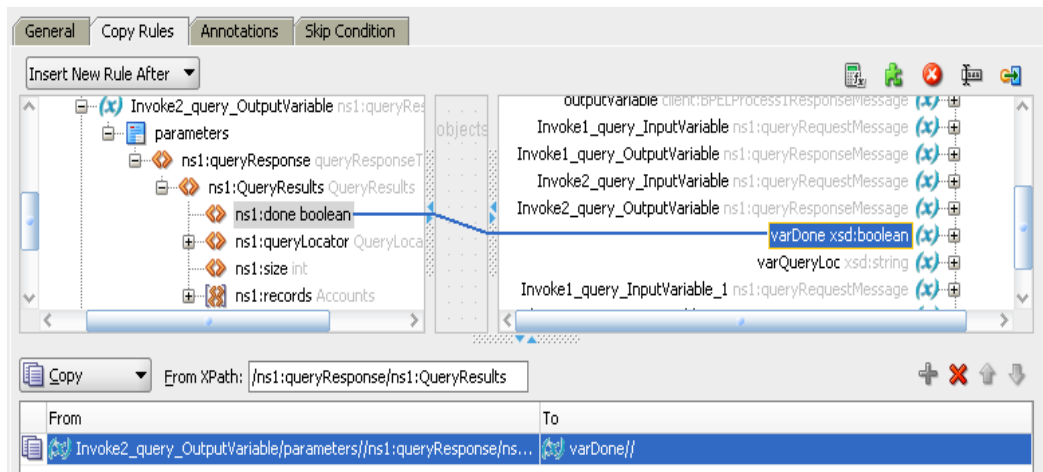
25. Drag and drop Assign activity in the While Sequence, as shown in Figure 9-90.

**Figure 9 - 90 Drag and drop Assign activity**



26. Double-click on **Assign activity**, and assign the value of “Invoke2\_query\_OutputVariable/done” variable to “varDone” variable, as shown in Figure 9-91.

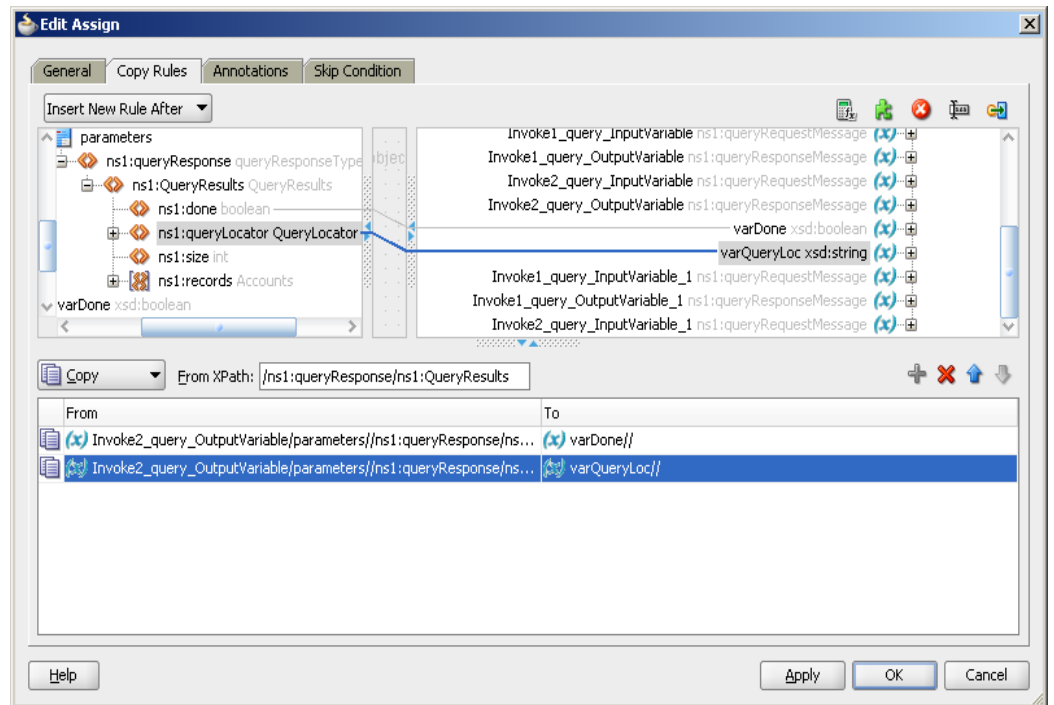
**Figure 9 - 91 Assign the Value**



27. Assign the value of “Invoke2\_query\_OutputVariable/queryLocator” variable to “varQueryLoc” variable, as shown in Figure 9-92.



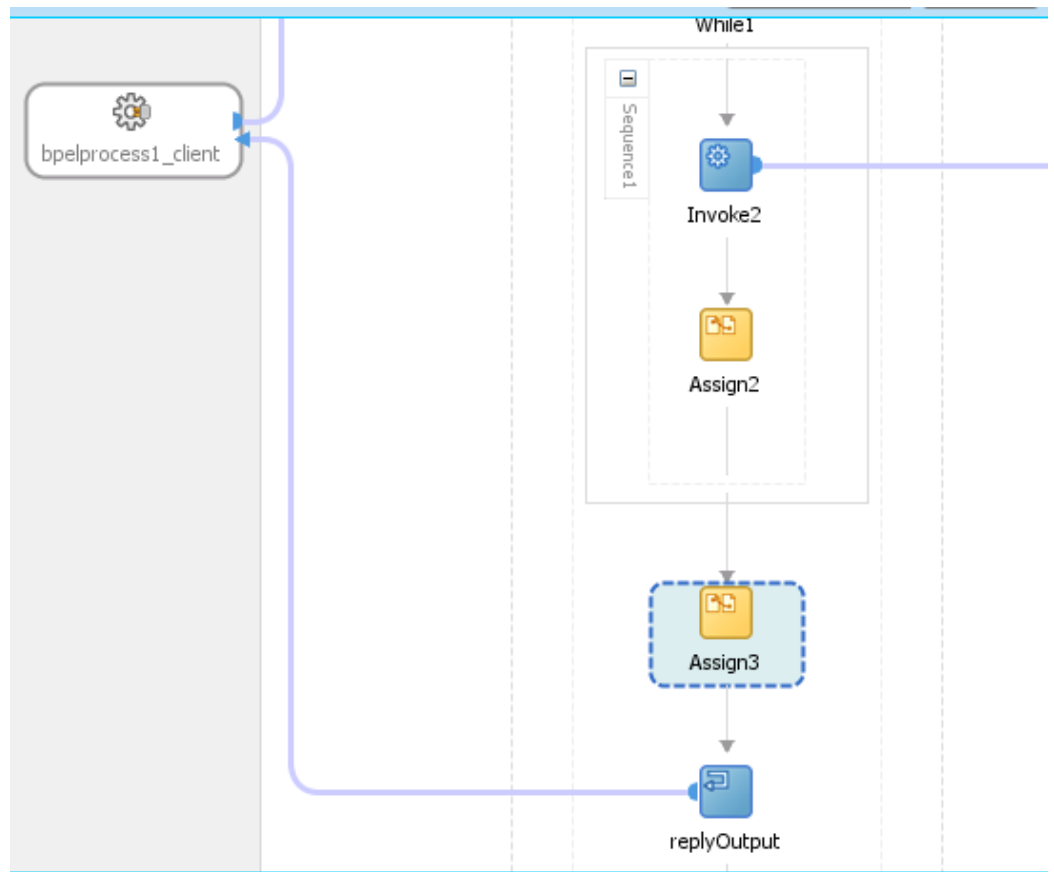
**Figure 9 - 92 Assign the Value**



28. Click on **Apply** and then **OK**.

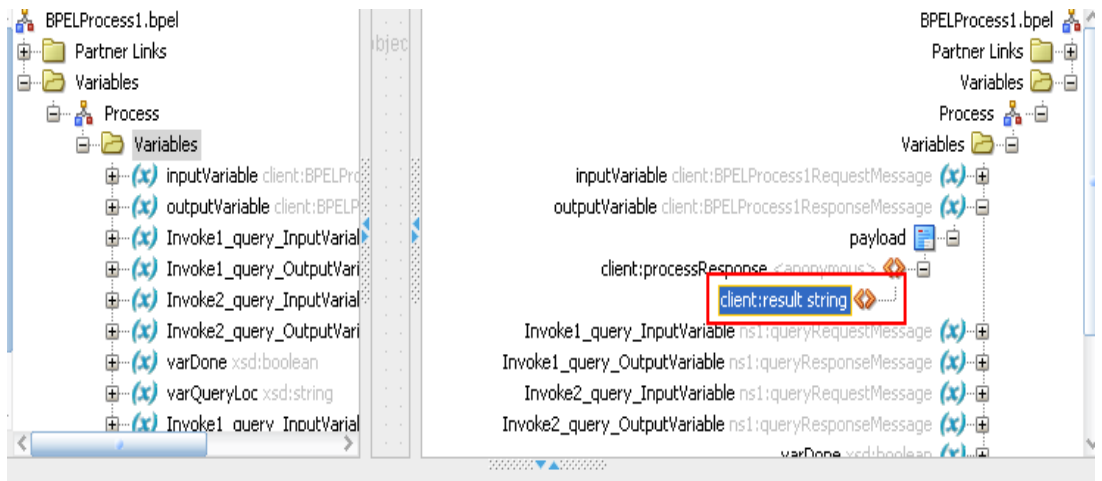
29. Drag and drop **Assign** activity right after the **While** activity, as shown in Figure 9-93.

**Figure 9 - 93 Drag and drop Assign activity**



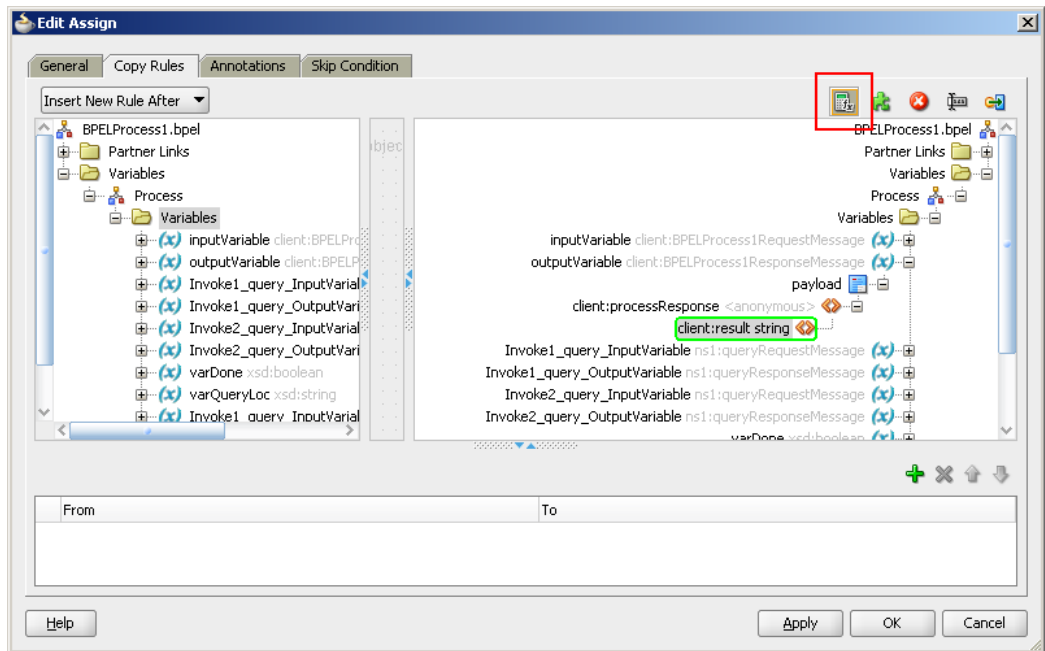
30. Double click on **Assign** activity and look for the variable **processresponse/result**, as shown in Figure 9-94.

**Figure 9 - 94 Double click on Assign activity**



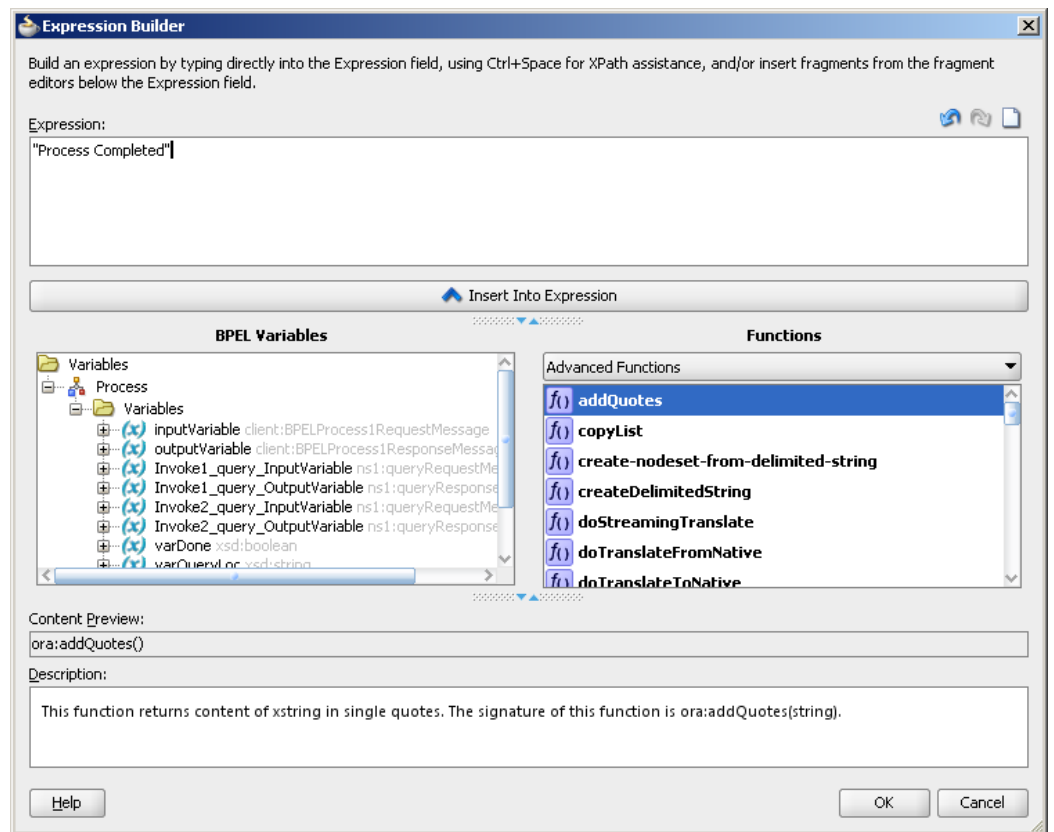
31. Drag and drop the Expression over to this variable, as shown in Figure 9-95.

**Figure 9 - 95 Drag and drop the Expression over to this variable**



32. **Expression Builder** dialog box is displayed. Provide an expression value, as shown in Figure 9-96.

Figure 9 - 96 Expression Builder Dialog



33. Click **OK**.

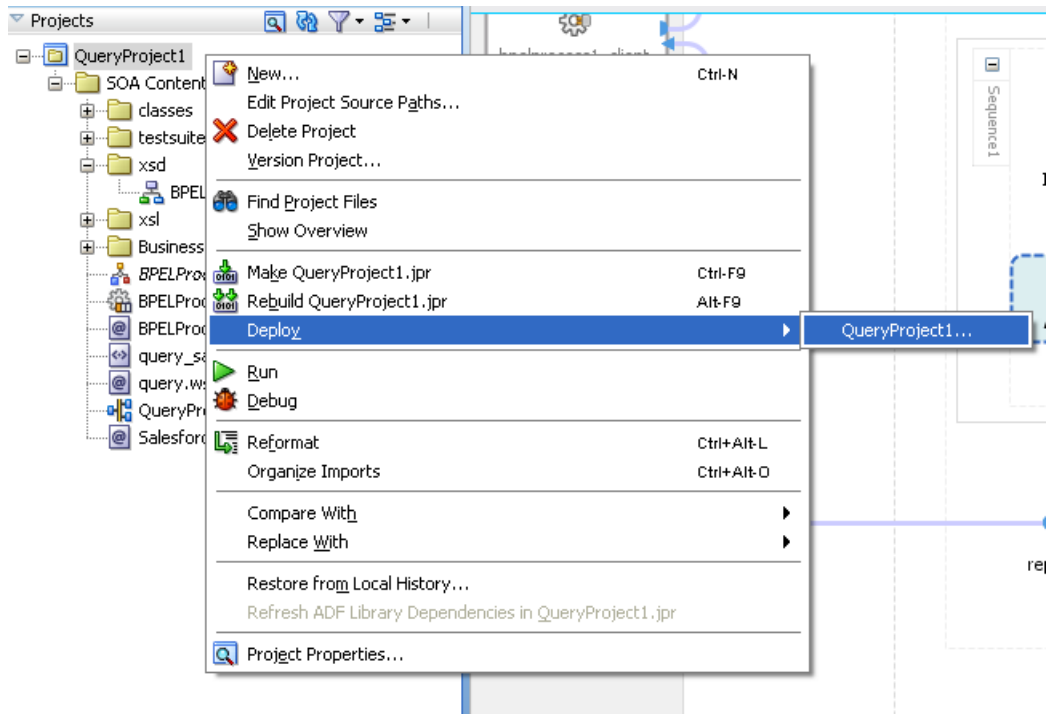
34. In the Assign activity, click on **Apply** and then **OK**.

## Deploy the Composite

Perform the following steps to deploy the composite.

1. In the **Application Navigator** pane, right-click **Project1** and select **Deploy -> Project1**, as shown in Figure 9-97.

**Figure 9 - 97 Navigator Screen**



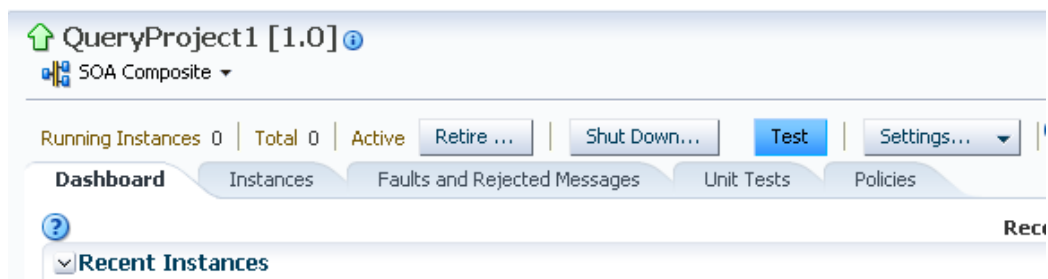
2. Select the **Deploy to Application Server** option and follow the instructions displayed on the screen. Using this option you can deploy the composite on the Application server after providing the details of the server.

## Test the Composite

Perform the following process to test the composite.

1. Login to Enterprise Manager Console for the server you deployed your project on.
2. Open **QueryProject1**
3. Click the **Test** button to test the Web service, as shown in Figure 9-98.

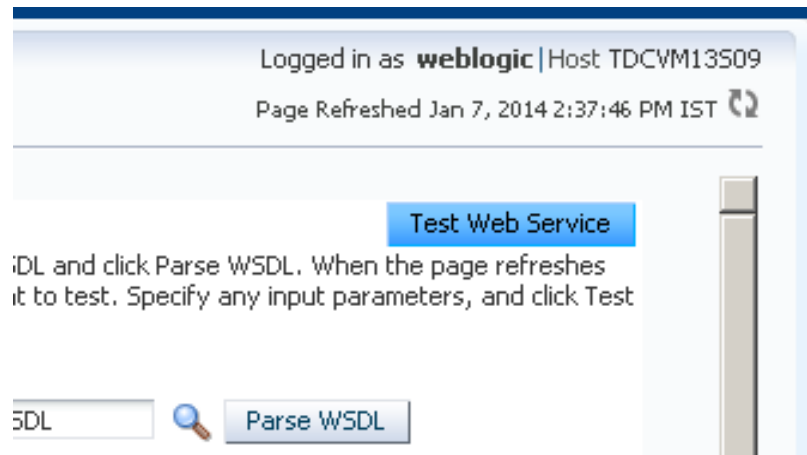
**Figure 9 - 98 Test Tab**



Since we are not mapping the input variable anywhere, you can provide any random input here.

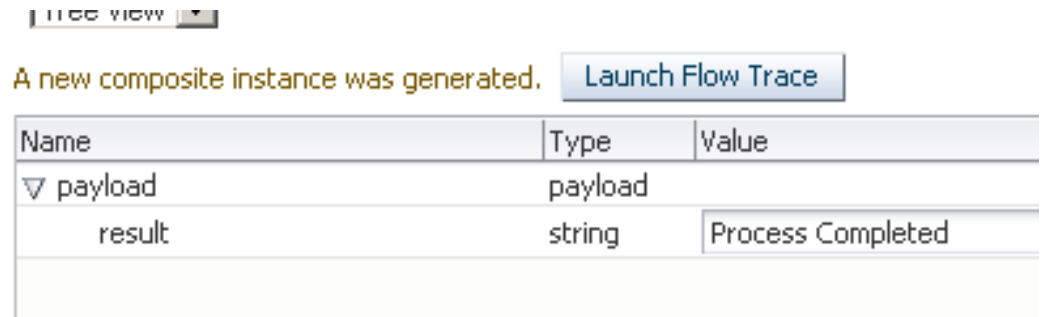
4. Click on **Test Web Service** button, as shown in Figure 9-99.

**Figure 9 - 99 Test Web Service**



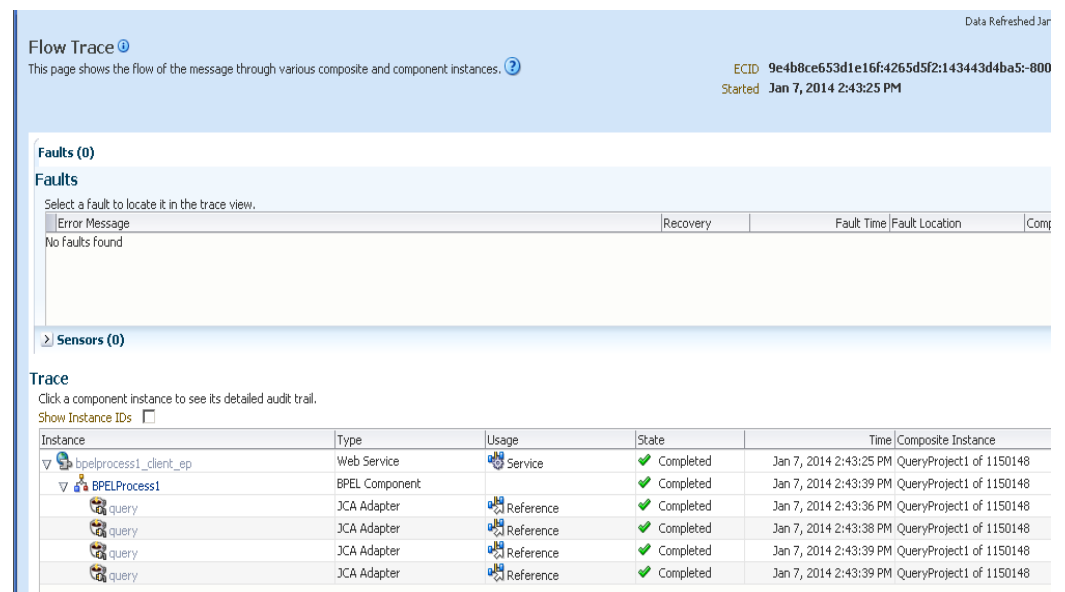
5. After successful execution the response contains the expression that you provided in the last assign activity, as shown in Figure 9-100.

**Figure 9 - 100 Execution Window**



6. Click the **Launch Flow Trace** button to view the **Audit Trail**, as shown in Figure 9-101.

**Figure 9 - 101 Launch Flow Trace**



7. The **Audit Trail** will look like Figure 9-102.

**Figure 9 - 102 Audit Trail**

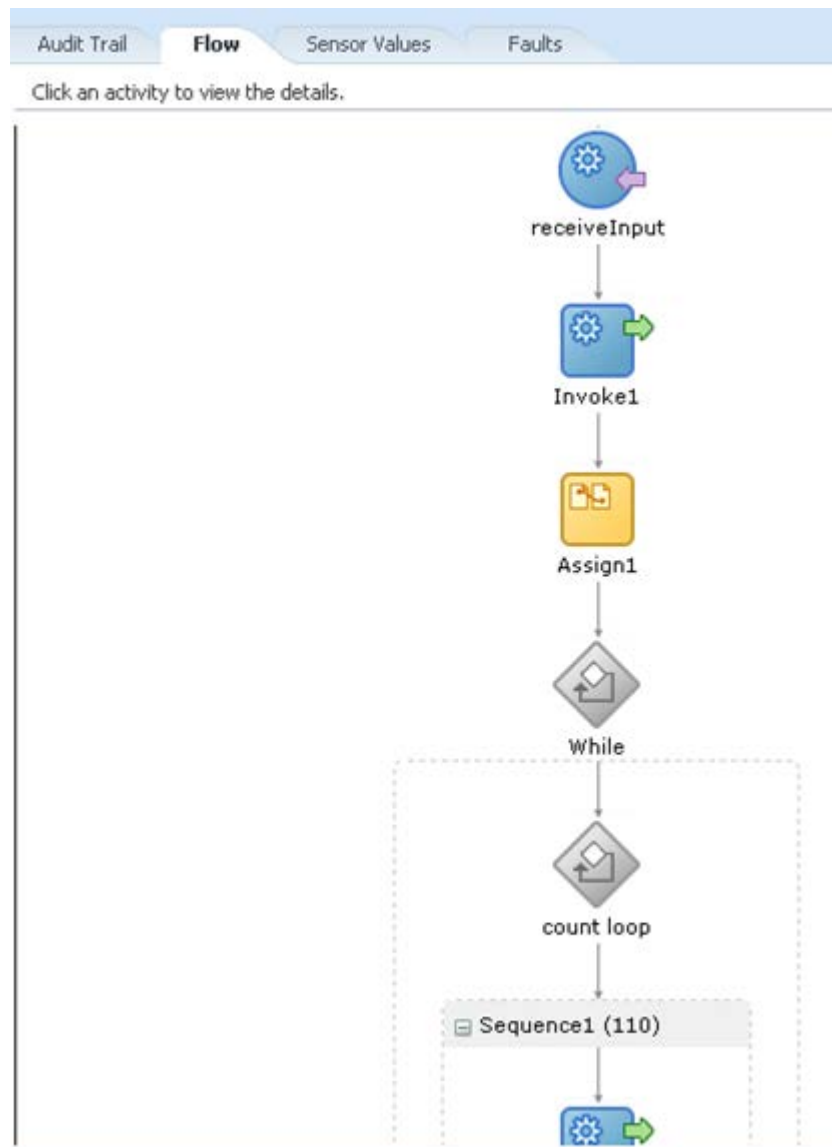
**Audit Trail**    Flow    Sensor Values    Faults

Expand a payload node to view the details.

- ▼ <process>
  - ▼ <main (88)>
    - ▼ receiveInput
      - ▼ Jan 7, 2014 3:57:57 PM    Received "process" call from partner "bpelprocess1\_client"
        - ▶ <payload>
    - ▼ Invoke1
      - Jan 7, 2014 3:57:57 PM    Started invocation of operation "query" on partner "query".
      - ▼ Jan 7, 2014 3:58:01 PM    Invoked 2-way operation "query" on partner "query".
        - ▶ [View XML Document](#)
    - ▼ Assign1
      - ▼ Jan 7, 2014 3:58:01 PM    Updated variable "varDone"
        - ▶ <payload>
      - ▼ Jan 7, 2014 3:58:01 PM    Updated variable "varQueryLoc"
        - ▶ <payload>
      - Jan 7, 2014 3:58:01 PM    Completed assign
    - ▼ <While1 (109)>
      - ▼ count loop
        - Jan 7, 2014 3:58:01 PM    Begin loop 1, condition "\$varDone = false" is evaluated to true
      - ▼ <Sequence1 (110)>
        - ▼ Invoke2
          - Jan 7, 2014 3:58:01 PM    Started invocation of operation "query" on partner "query".
          - Jan 7, 2014 3:58:01 PM    Sending property "jca.salesforce.queryLocator", value is "01g90000002TdmMAAT-200".
          - ▼ Jan 7, 2014 3:58:06 PM    Invoked 2-way operation "query" on partner "query".
            - ▶ [View XML Document](#)
        - ▼ Assign2

8. Click on **Flow** tab, The Flow tab will look like Figure 9-103.

Figure 9 - 103 Flow Tab



9. Click on any invoke activity inside the While loop, here you can see how the value of queryLocator is being passed, as shown in Figure 9-104.

Figure 9 - 104 Invoke 2

 **Invoke2**

[2014/01/07 15:58:01]  
Started invocation of operation "query" on partner "query".

[2014/01/07 15:58:01]  
Sending property "jca.salesforce.queryLocator", value is "01g9000000ZTdmMAAT-200".

[2014/01/07 15:58:06]  
Invoked 2-way operation "query" on partner "query".

 [View xml document](#)

## 9.3 I do not have a net connection right now or Salesforce.com is down, how do I create my Integration using Cloud Adapter for Salesforce.com?

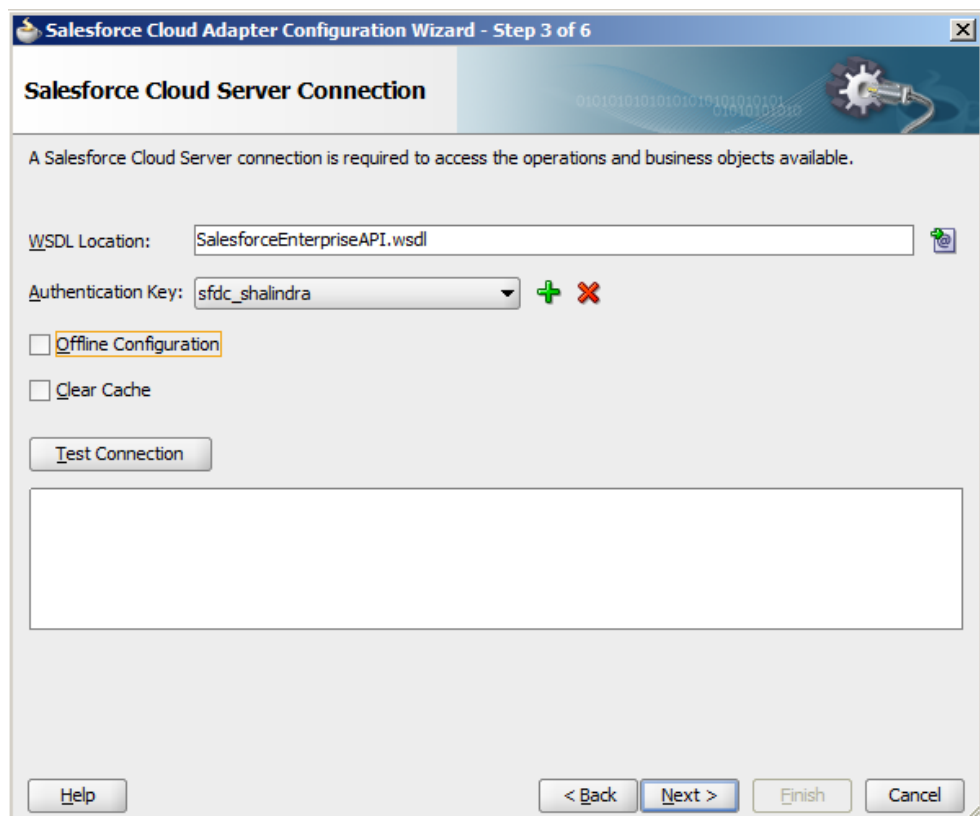
### Overview:

The following scenario walks you through a simple integration wherein user creates a new Account on Salesforce.com using Oracle Cloud Adapter for Salesforce.com using the offline configuration capability of the Oracle Cloud Adapter for Salesforce.com. This method of adapter configuration can be used in case you do not have access to the internet while creating SOA composites or if Salesforce.com is down due to some reason. It can also be used to save unnecessary login calls to Salesforce.com while creating the composites.

### Configuring the Oracle Cloud Adapter for Salesforce.com in Offline Mode:

1. Follow steps 10 to 20 of the section “Creating the BPEL Process”.
2. Click on the **Offline Configuration** checkbox, as shown in Figure 9-105.

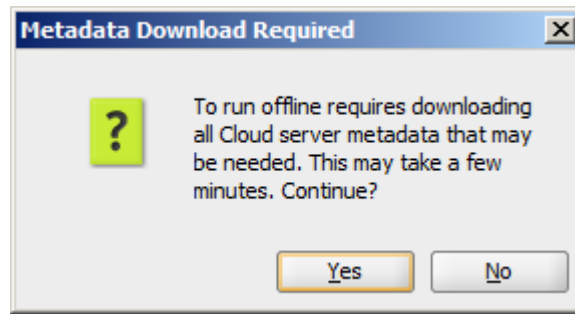
Figure 9 - 105 Offline Configuration checkbox



3. Click **Yes** to download the metadata to cache, as shown in Figure 9-106.

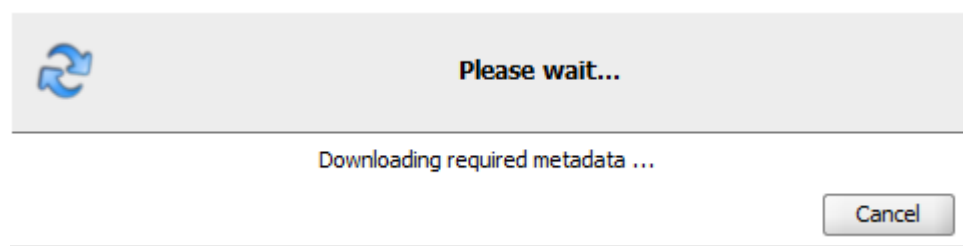


**Figure 9 - 106 Metadata Dialog Box**



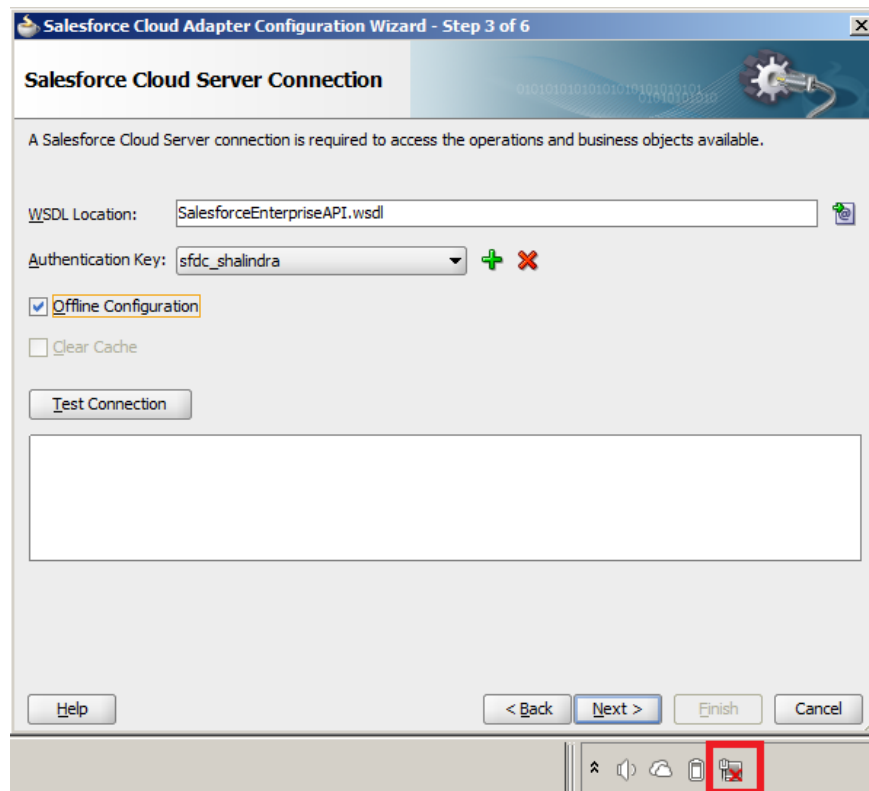
4. Wait while the metadata is downloaded and stored in cache, as shown in Figure 9-107.

**Figure 9 - 107 metadata is downloaded**



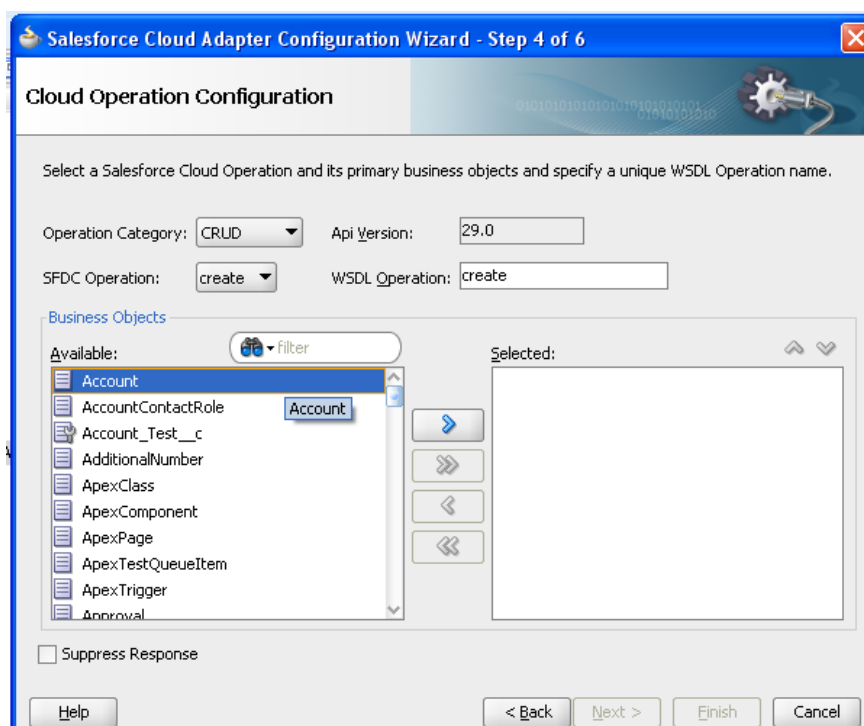
5. Click **Next**. [Notice that the user is disconnected from the internet (marked by red box)], as shown in Figure 9-108.

**Figure 9 - 108 User is disconnected from the internet**



6. The adapter configuration wizard moves to Cloud Operation Configuration page, as shown in Figure 9-109.

**Figure 9 - 109 Cloud Operation Configuration page**



7. Follow step 24 to 46 of the section “Creating the BPEL Process”.

## 9.4 How to use MDS for importing WSDL into JDeveloper?

Oracle Metadata Services (MDS) provides a unified store for Metadata and ensures reliable access to metadata for fusion middleware artifacts like XSD, WSDL, etc. This Use Case intends to make you familiar with how Enterprise WSDL placed in MDS can be used in Oracle cloud adapter for Salesforce.com. It first provides a brief introduction to placing the Enterprise WSDL in MDS and then explains you how this file can be used in the Oracle Cloud Adapter for Salesforce.com.

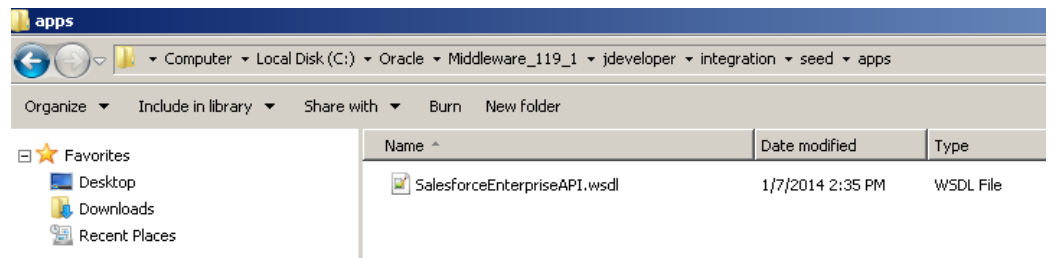
### Steps to Place Enterprise WSDL in MDS:

1. Placing the artifact in apps folder.
2. Creating a Deployment Profile of type JAR at the Project level.
3. Creating a Deployment Profile of type SOA bundle at the Application level.
4. Deploying the SOA Bundle to Application Server.

### Placing the artifact in apps folder

Place your Enterprise WSDL in JDEV\_Home/integration/seed/apps folder, as shown in Figure 9-110.

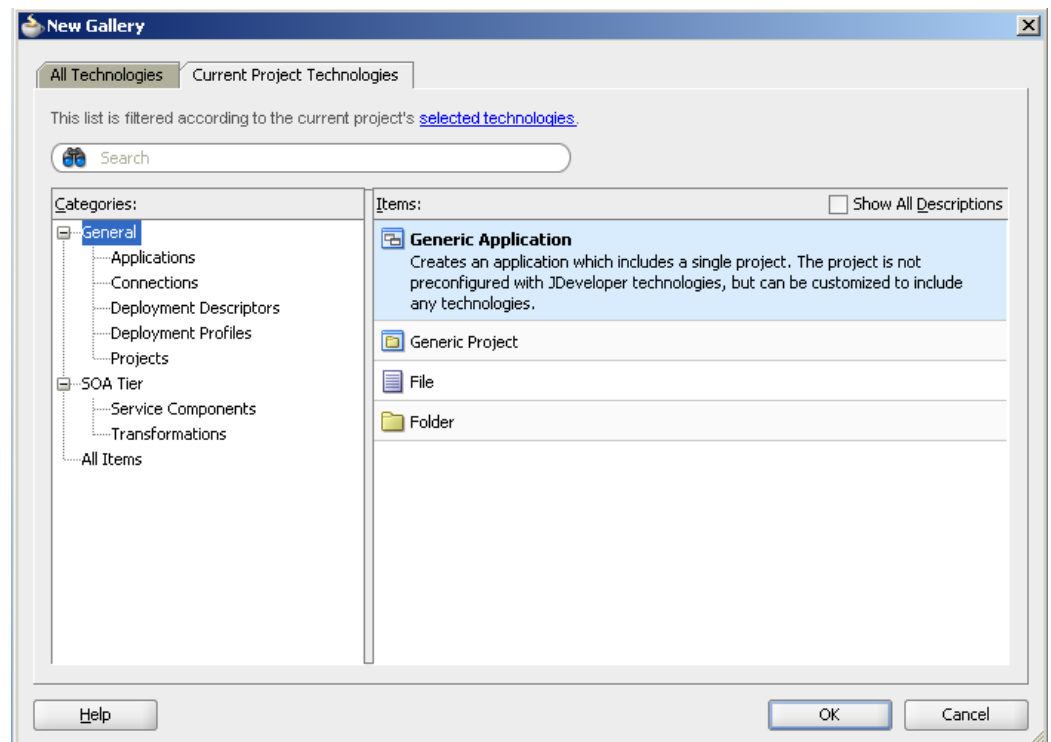
**Figure 9 - 110 Navigation Window**



## Deployment Profile of type JAR at the Project level

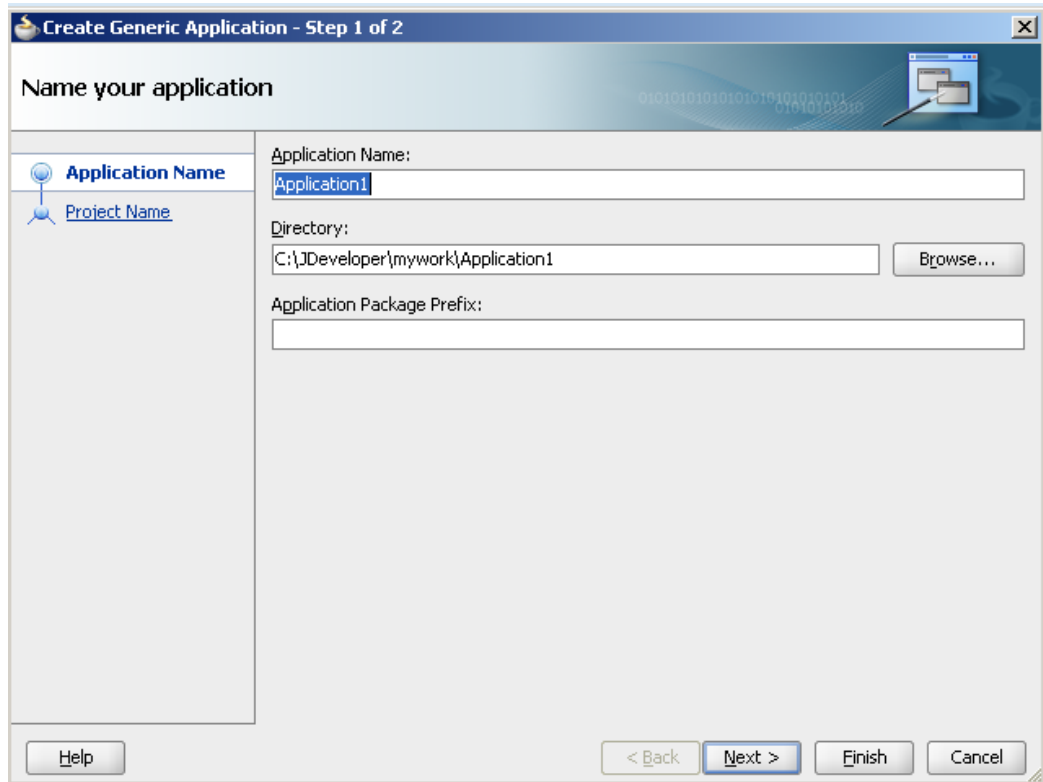
1. Click **Ctrl+N** and create a new application (Generic Application).
2. New Gallery page is displayed, as shown in Figure 9-111.

**Figure 9 - 111 New Gallery**



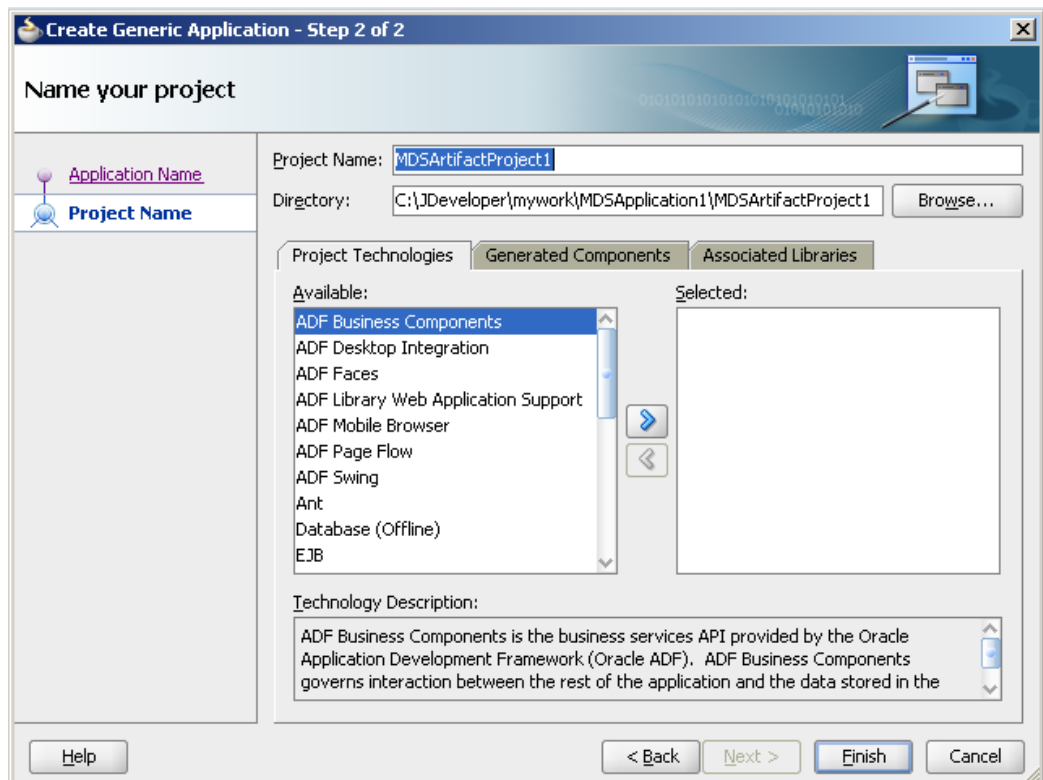
3. Click **OK**, Name your application page is displayed, as shown in Figure 9-112.

Figure 9 - 112 Name your application



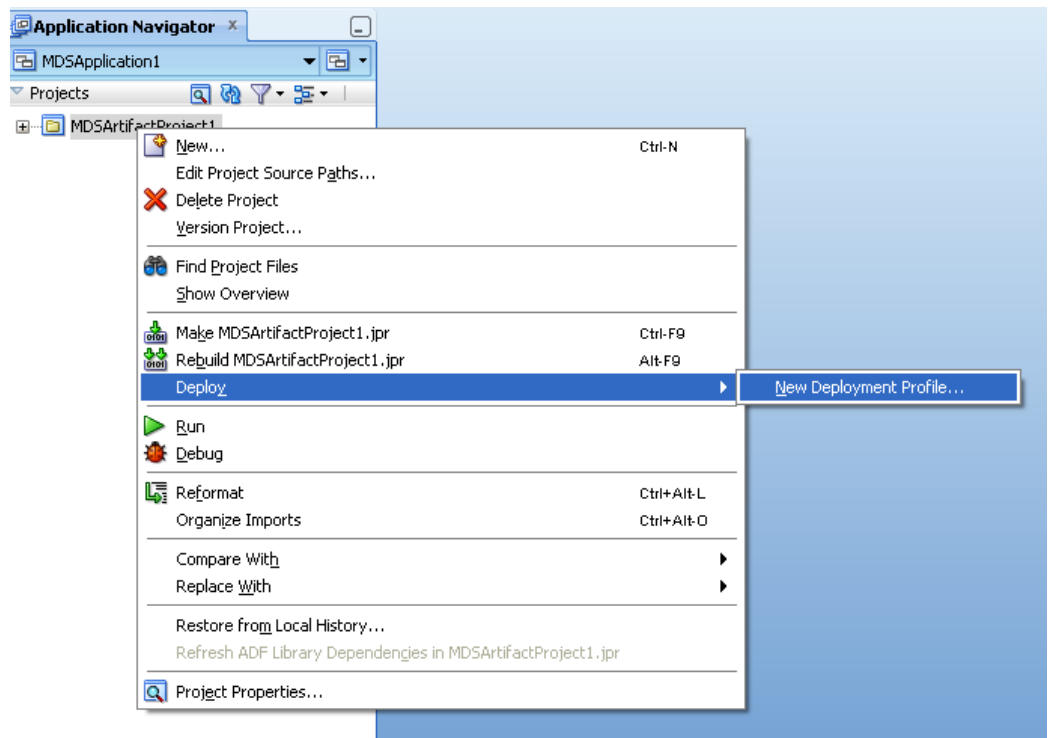
3. Provide an appropriate name to your application. For instance, provide MDSApplication1 as the application name.
4. Click 'Next'.
5. In the **Name your Project** page, provide an appropriate name to your project and click **Finish**, as shown in Figure 9-113.

Figure 9 - 113 Name your Project



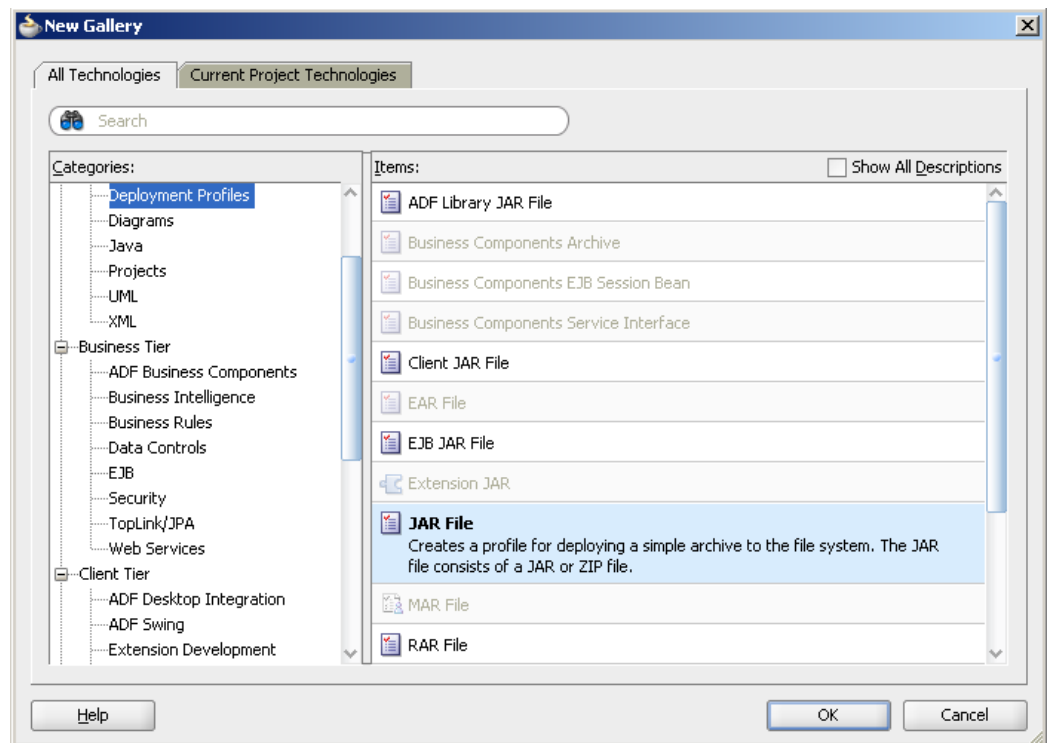
6. Create a 'New Deployment Profile'. Right-click the project **MDSArtifactProject1** and select **Deploy** → **New Deployment Profile**, as shown in Figure 9-114.

**Figure 9 - 114** Navigation Window



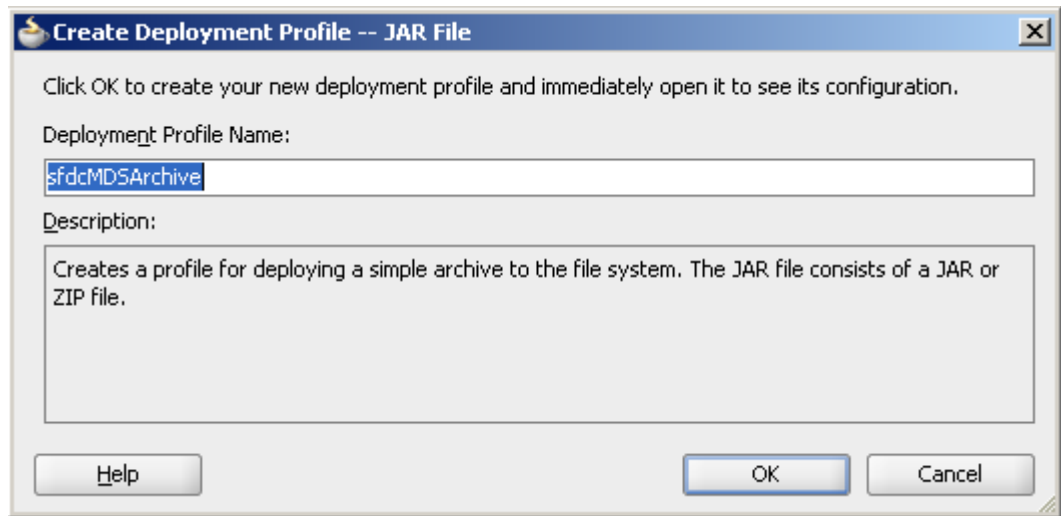
7. Select **Deployment Profile** of type **JAR** and click **OK**, as shown in Figure 9-115.

**Figure 9 - 115** Select Deployment Profile



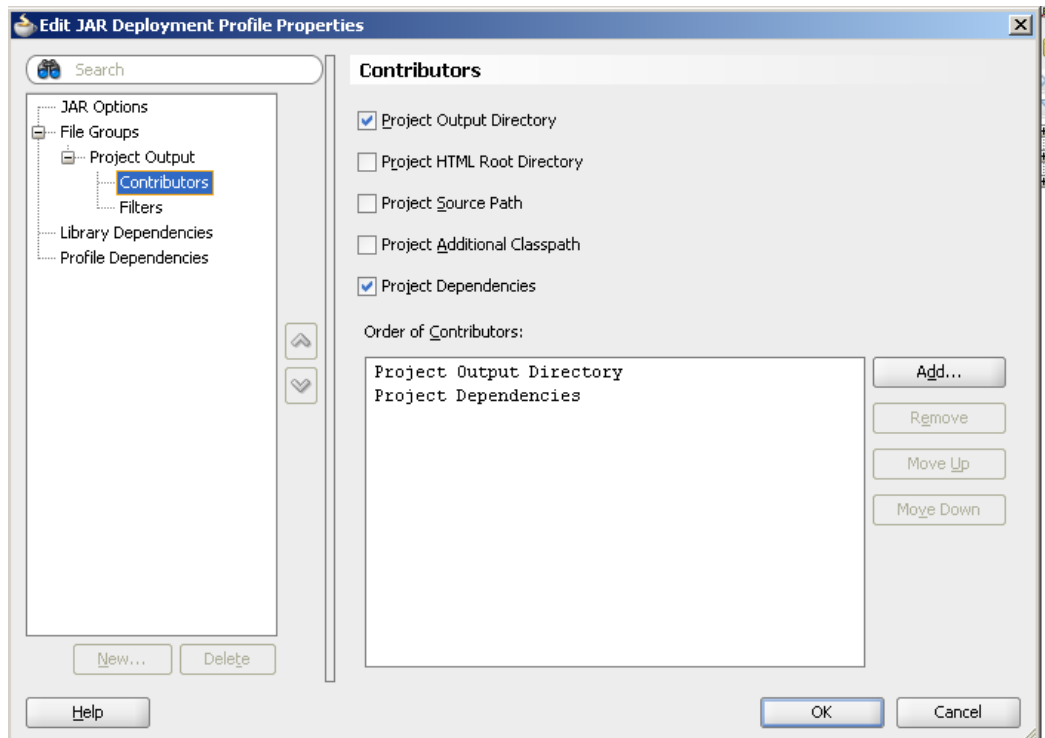
8. Provide a suitable name to your archive and click **OK**, as shown in Figure 9-116.

**Figure 9 - 116** Provide a suitable name to your archive



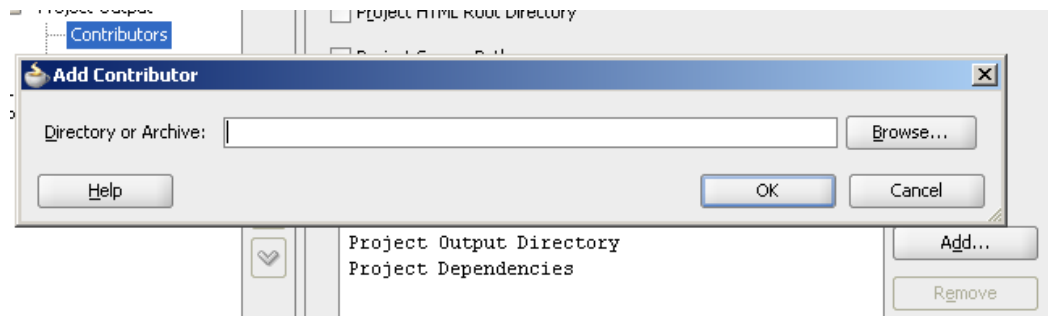
9. Click 'Contributors' under File Groups -> Project Output -> Contributors, as shown in Figure 9-117.

**Figure 9 - 117** Contributors



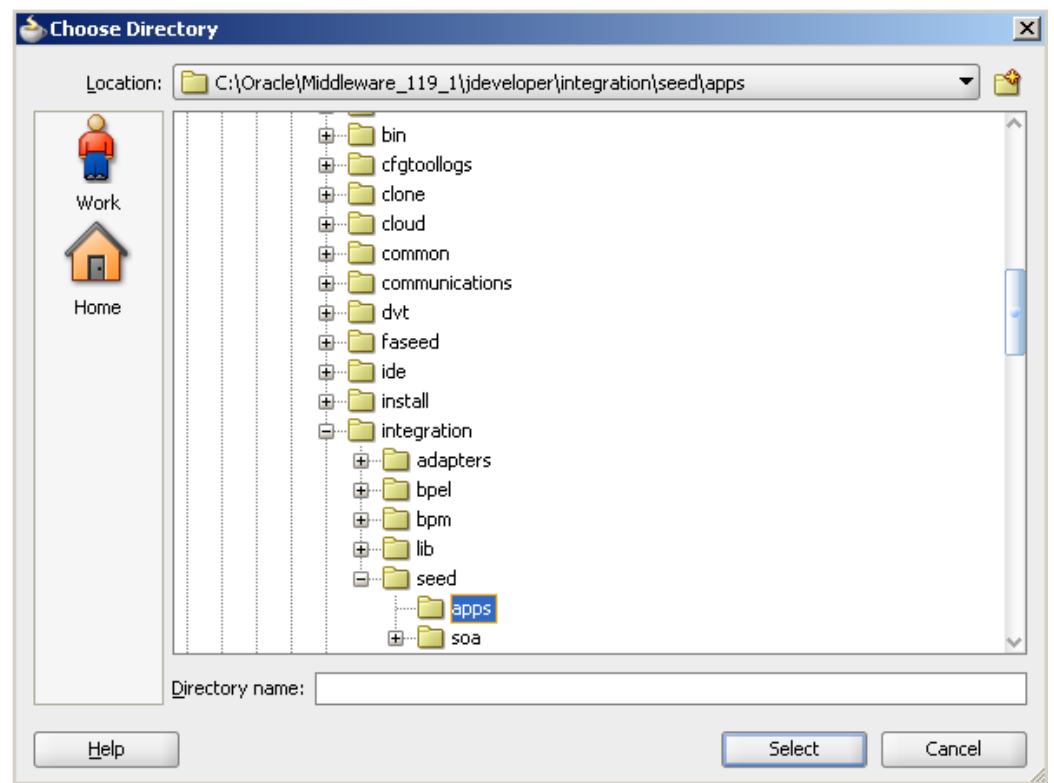
10. Click the 'Add' button adjacent to 'Order of Contributors' box, the following screen appears, as shown in Figure 9-118.

**Figure 9 - 118 Add Contributor**



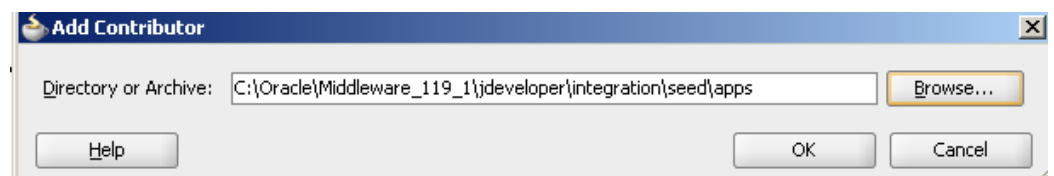
11. Browse for the JDEV\_Home/integration/seed/apps folder where you placed Enterprise.wsdl file, as shown in Figure 9-119.

**Figure 9 - 119 Choose Directory**



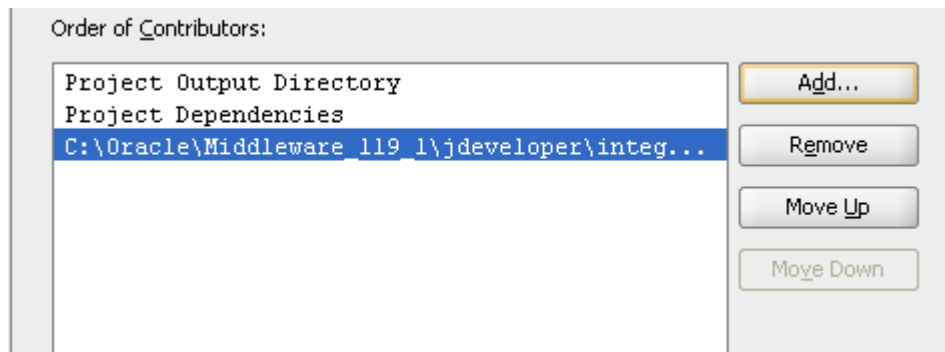
12. Click **Select**. You are returned to the Add Contributor page, as shown in Figure 9-120.

**Figure 9 - 120 Add Contributor**



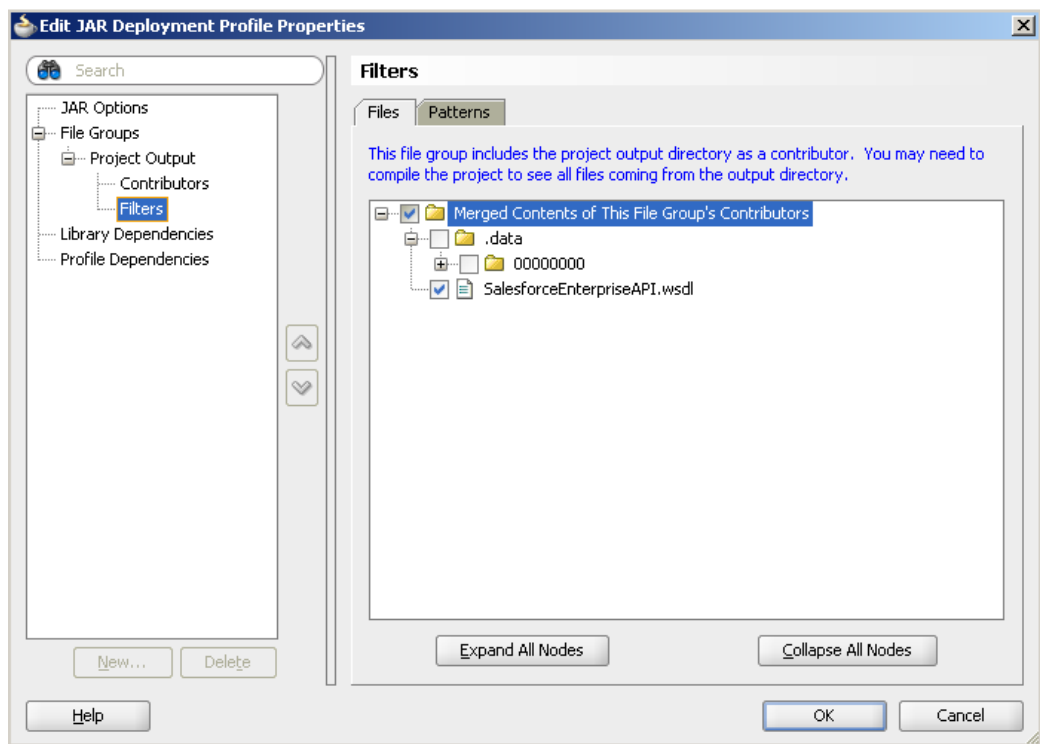
13. Click **OK**. The Order of Contributions page is displayed, as shown in Figure 9-121.

**Figure 9 - 121 Order of Contributors**



14. The selected folder should now appear in the list of existing contributors. Click on 'Filters' in the left hand pane and select the file/s you want to provide as part of the archive, as shown in Figure 9-122.

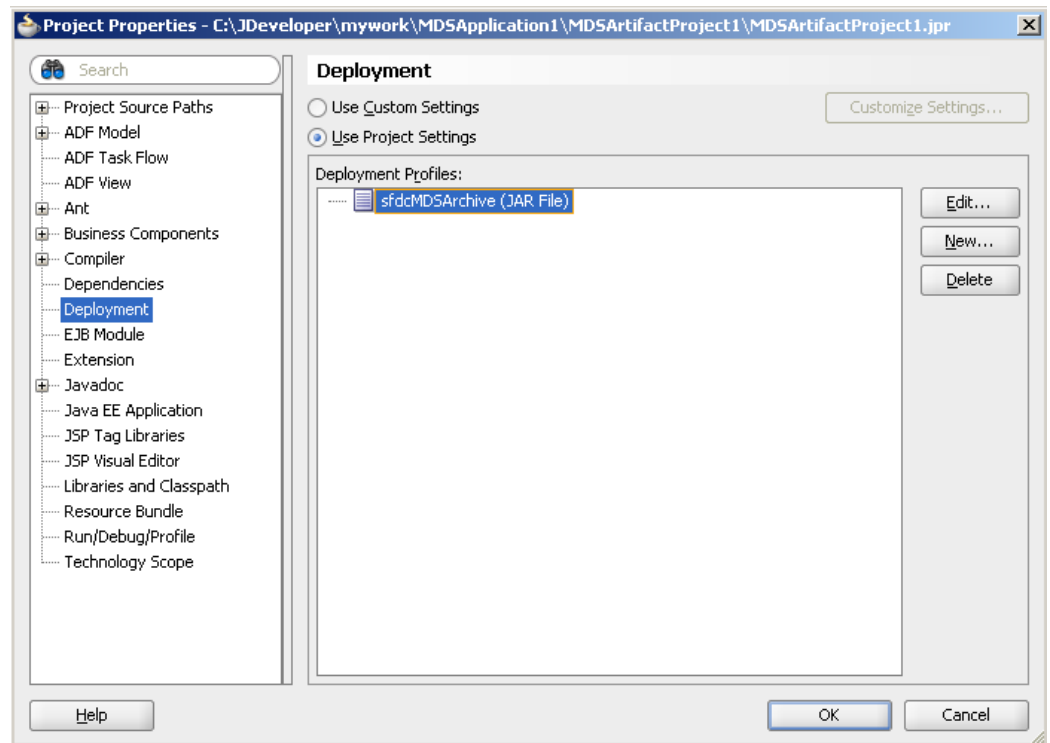
**Figure 9 - 122 Filters Tab**



15. Click **OK**. The creation of Deployment profile of type JAR ends here, as shown in Figure 9-123.

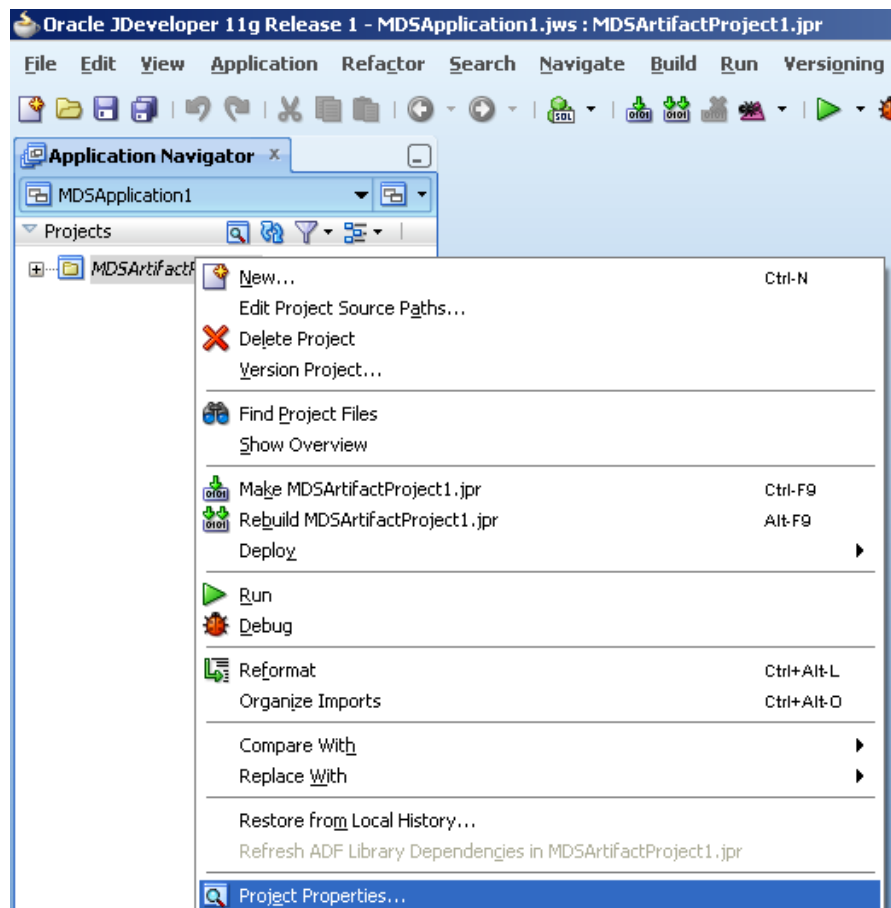


Figure 9 - 123 Deployment Tab



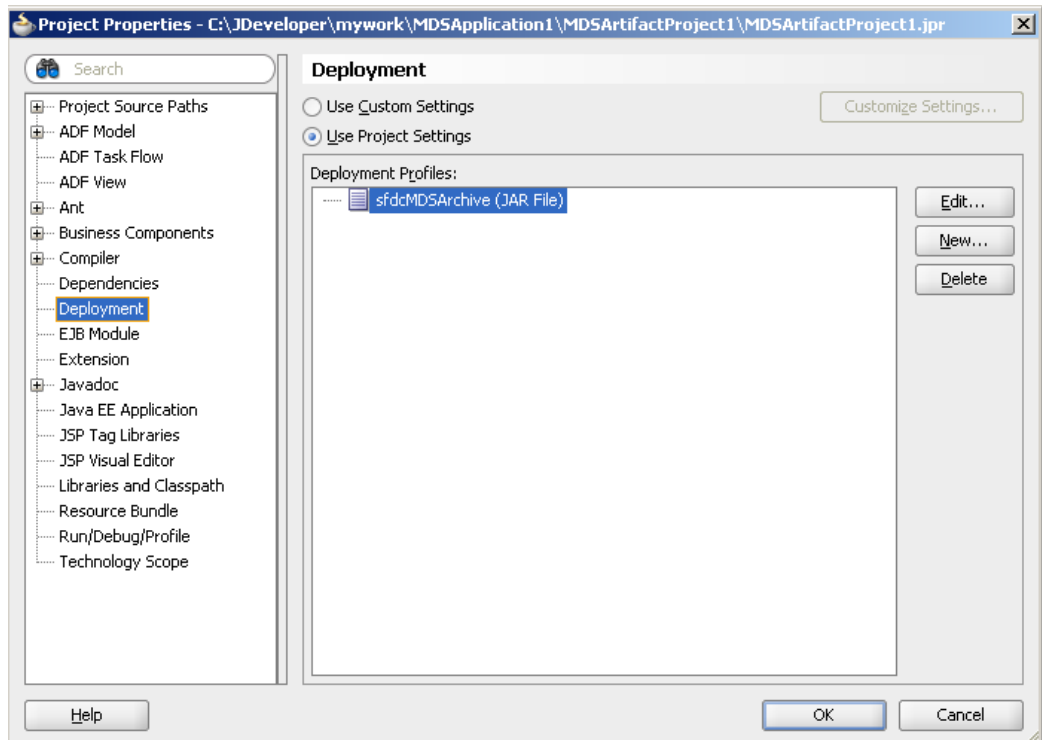
16. An alternate way to create/edit Deployment Profile is right click **MDSArtifactProject1** and select **Project Properties**, as shown in Figure 9-124.

Figure 9 - 124 Project Properties



17. Click on **Deployment** and you can view already existing Deployment profiles or you can create a new one, as shown in Figure 9-125.

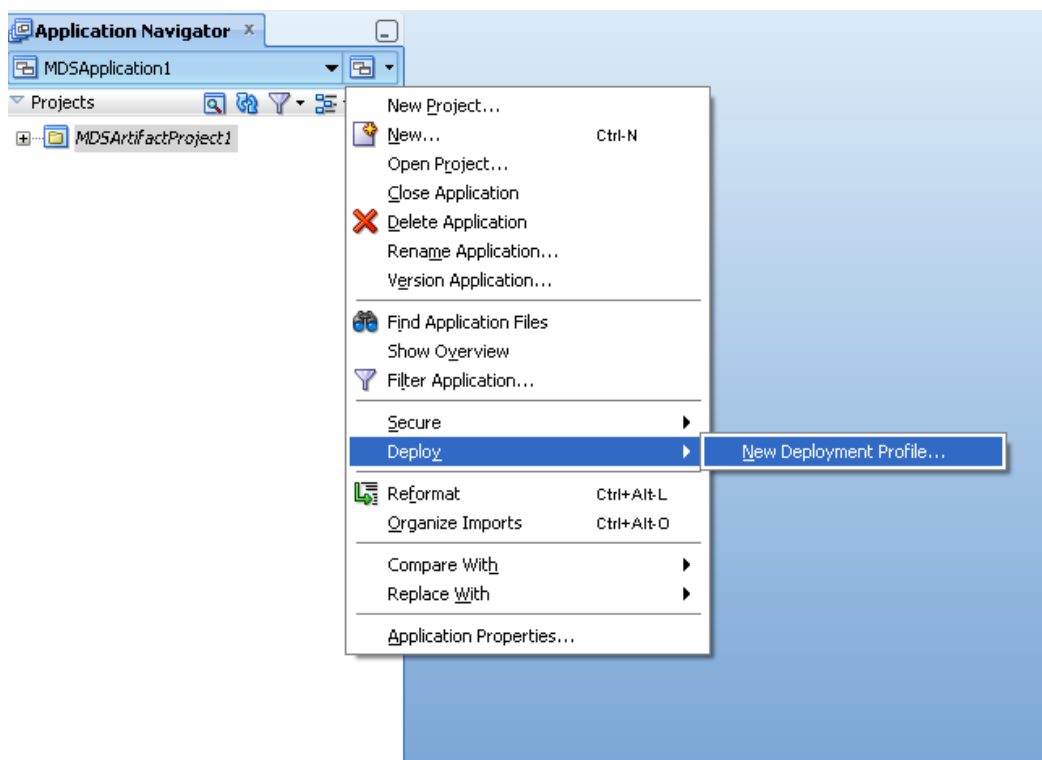
**Figure 9 - 125** Deployment tab



## Deployment Profile of type SOA Bundle at the Application level

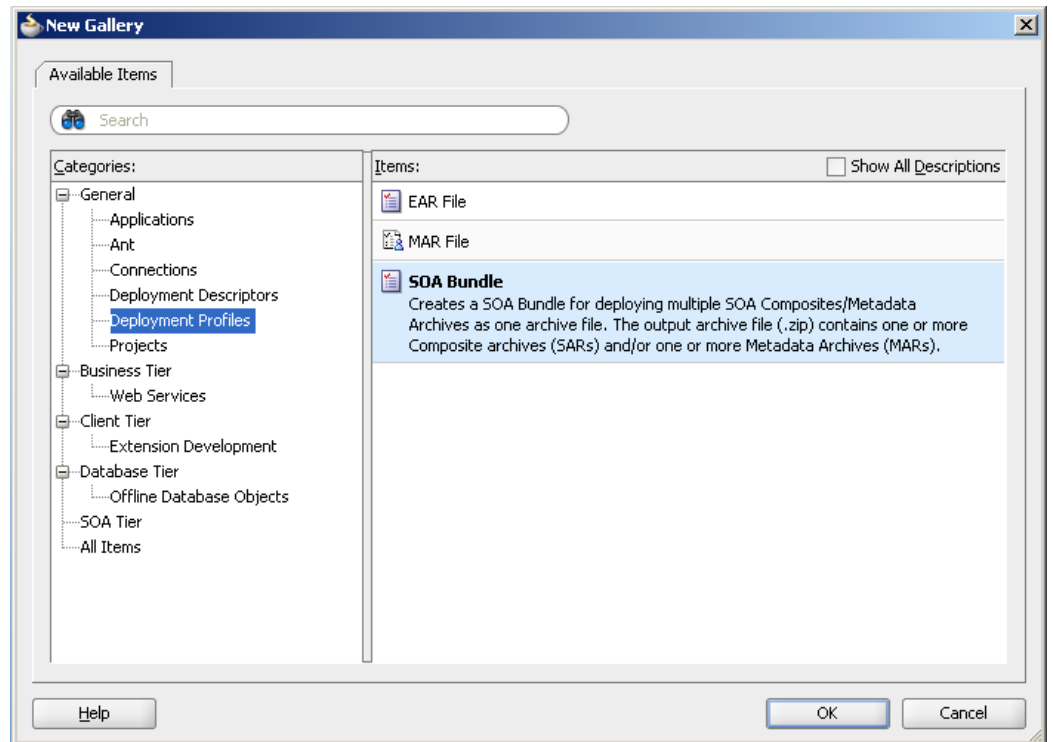
1. At the application level select Deploy -> New Deployment Profile, as shown in Figure 9-126.

**Figure 9 - 126** New Deployment Profile



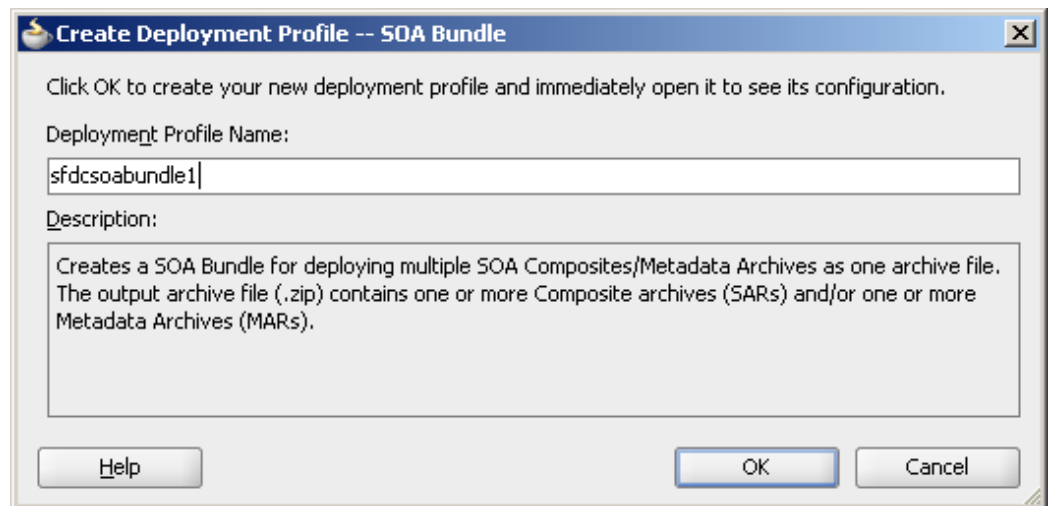
2. Select SOA Bundle from the available options, as shown in Figure 9-127.

**Figure 9 - 127** Select SOA Bundle



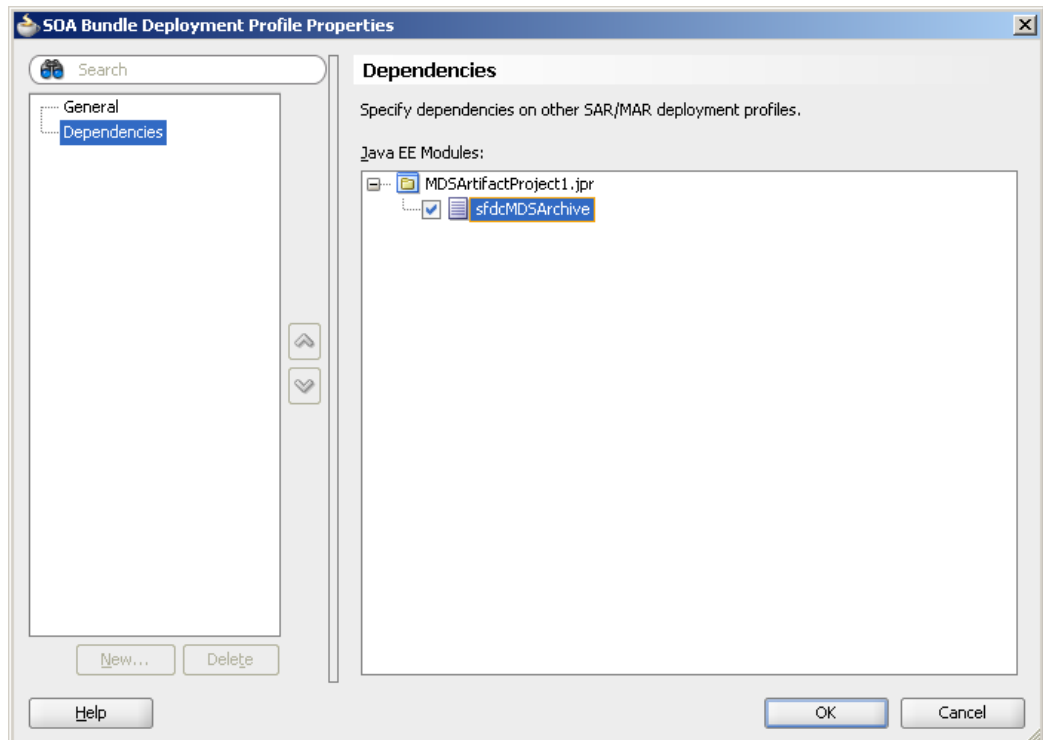
3. Provide a suitable name to the SOA Bundle, as shown in Figure 9-128.

**Figure 9 - 128** Provide a suitable name to the SOA Bundle



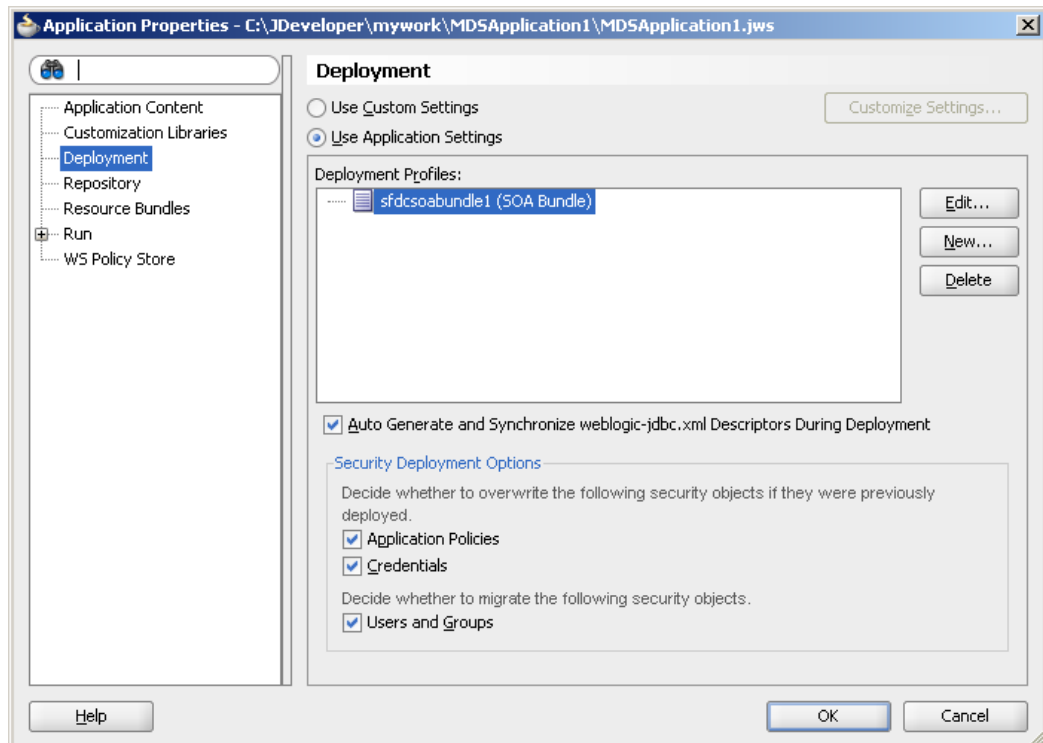
4. In the left hand pane, select 'Dependencies' and select the archive you created in previous step and click **OK**, as shown in Figure 9-129.

**Figure 9 - 129** Select the Archive you Created



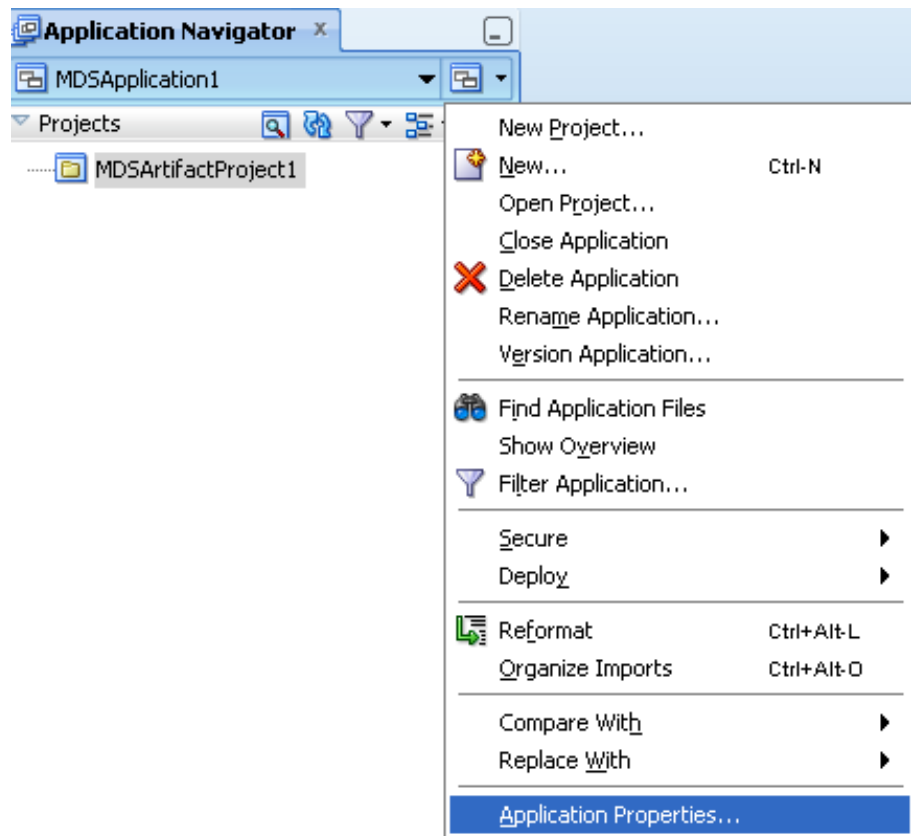
5. The subsequent screen is shown in Figure 9-130.

**Figure 9 - 130** Select the Archive you Created



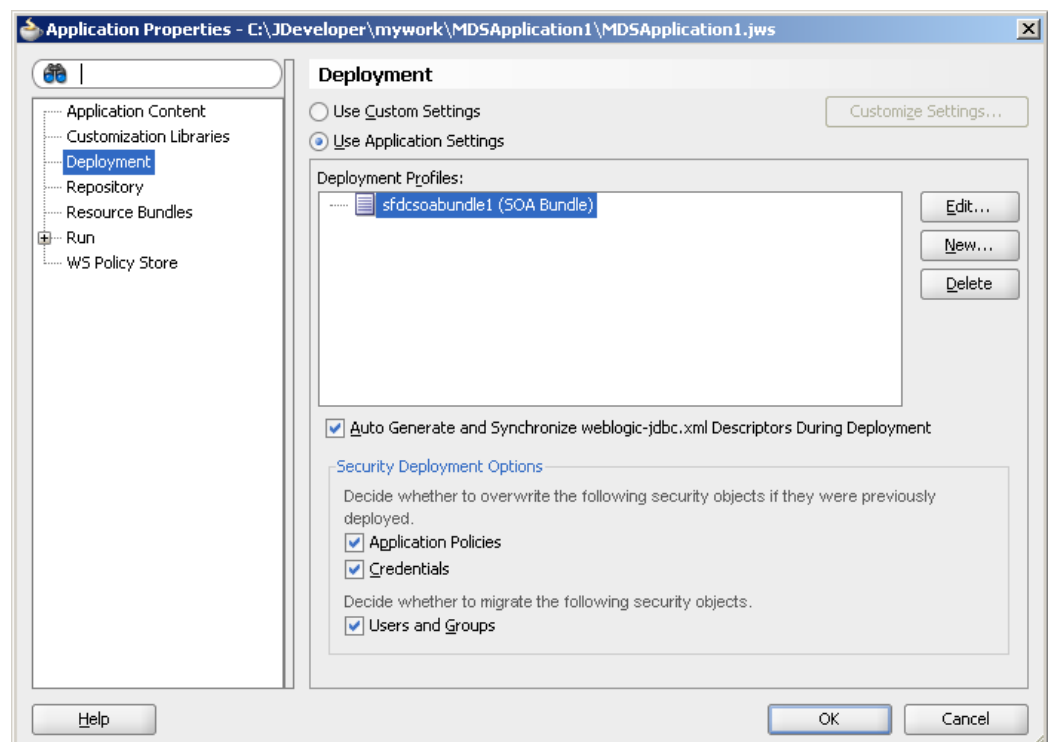
6. Click **OK** to finish deployment profile of type SOA bundle creation.
7. An alternative way to create/edit Deployment Profile is to select the **Application Menu** for 'MDSApplication1' 'MDSArtifactProject1' and select **Project Properties**, as shown in Figure 9-131.

Figure 9 - 131 Project Properties



8. Click on **Deployment** and you can view already existing Deployment profiles or you can create a new one, as shown in Figure 9-132.

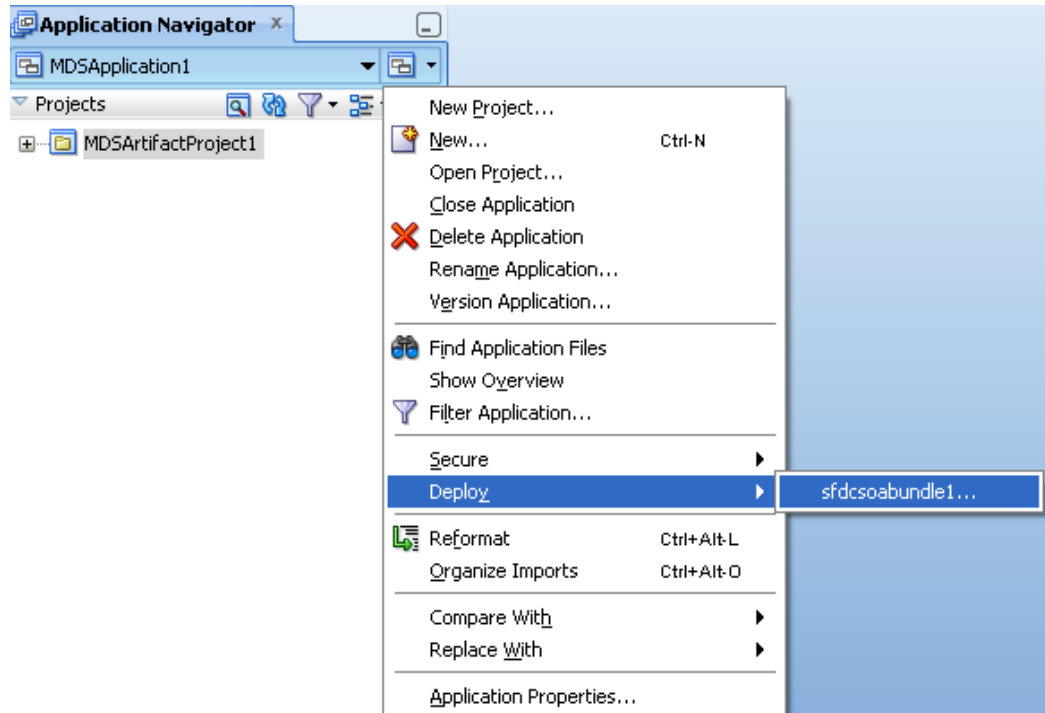
Figure 9 - 132 Create Deployment profiles



9. Deploying the SOA Bundle to Application Server.

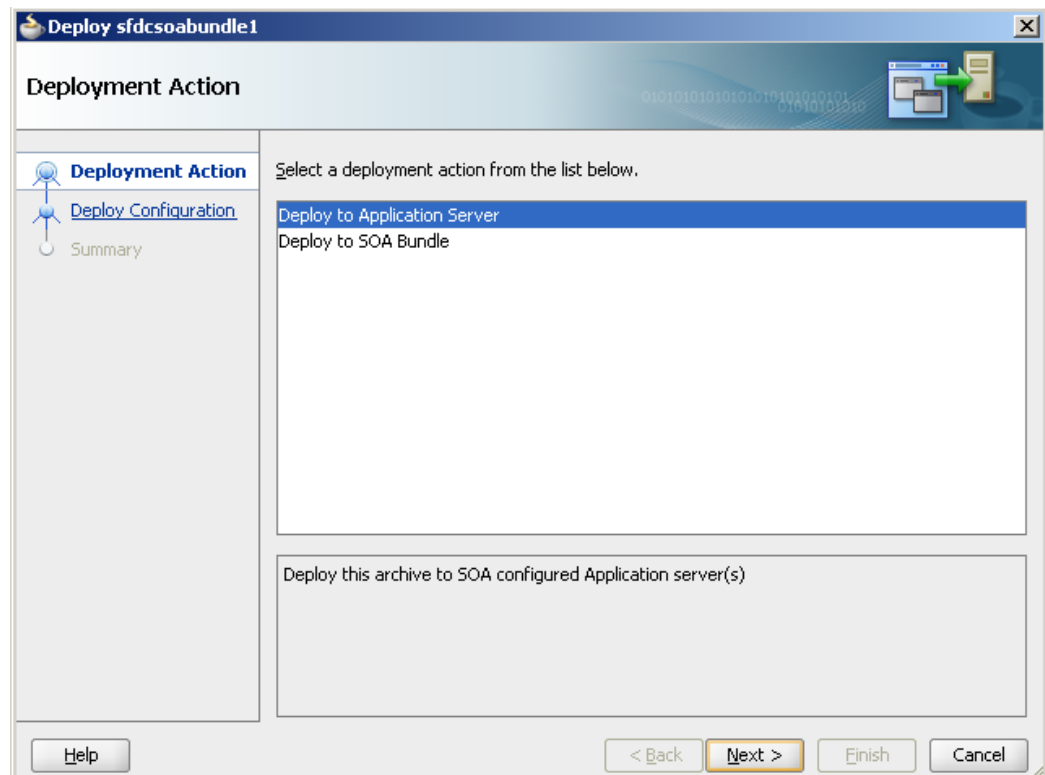
10. Select **MSDApplication1** menu and select Deploy -> sfdcsoabundle1, as shown in Figure 9-133.

**Figure 9 - 133** Navigation Window



11. Select **Deploy to Application Server** and click **Next**. In the subsequent steps select the application server on which you wish to deploy the bundle and click **Finish**, as shown in Figure 9-134.

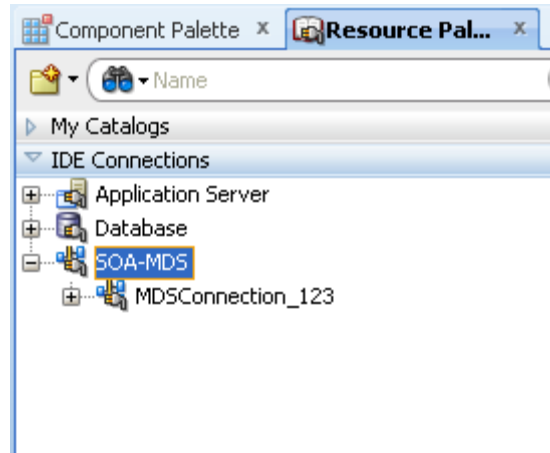
**Figure 9 - 134** Deploy to Application Server



12. Creating MDS Connection.

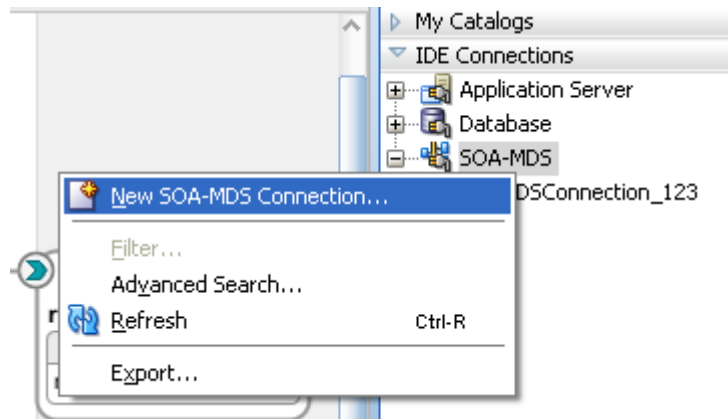
13. Open 'Resource Palette' by clicking on Go to View -> Resource Palette, as shown in Figure 9-135.

**Figure 9 - 135 Resource Palette**



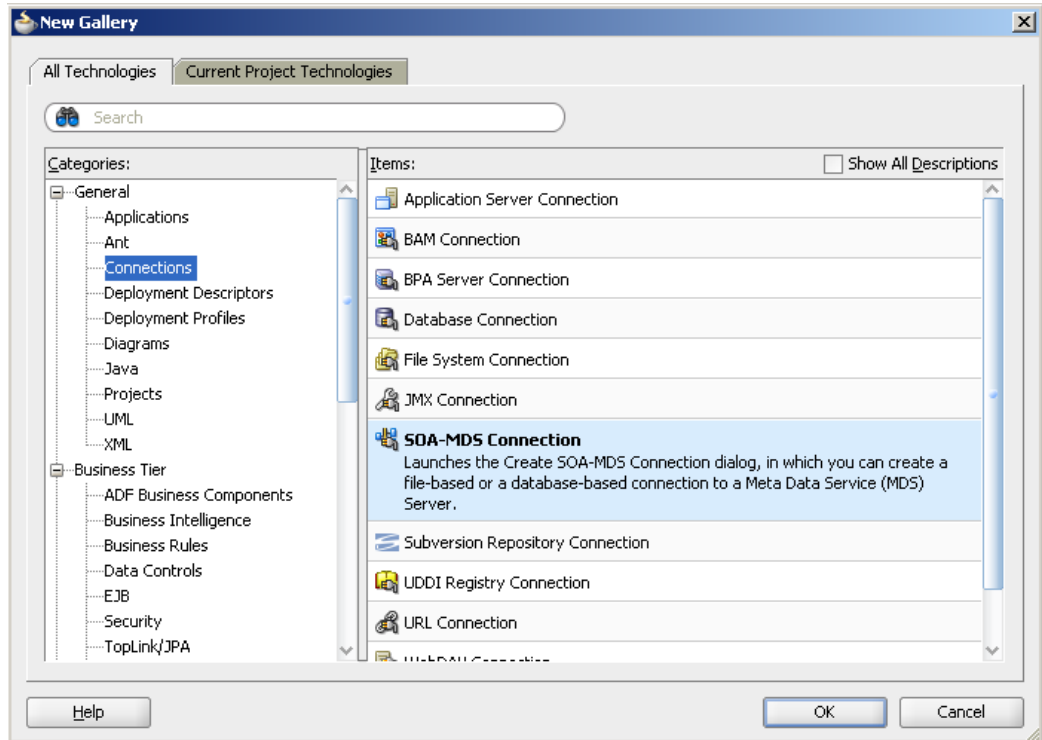
14. Right click SOA-MDS and select **New SOA-MDS Connection**, as shown in Figure 9-136.

**Figure 9 - 136 New SOA-MDS Connection**



15. As an alternative go to **File** menu and select **New**. In the left hand pane select **Connections** under **All Technologies** and select **SOA-MDS Connection**, as shown in Figure 9-137.

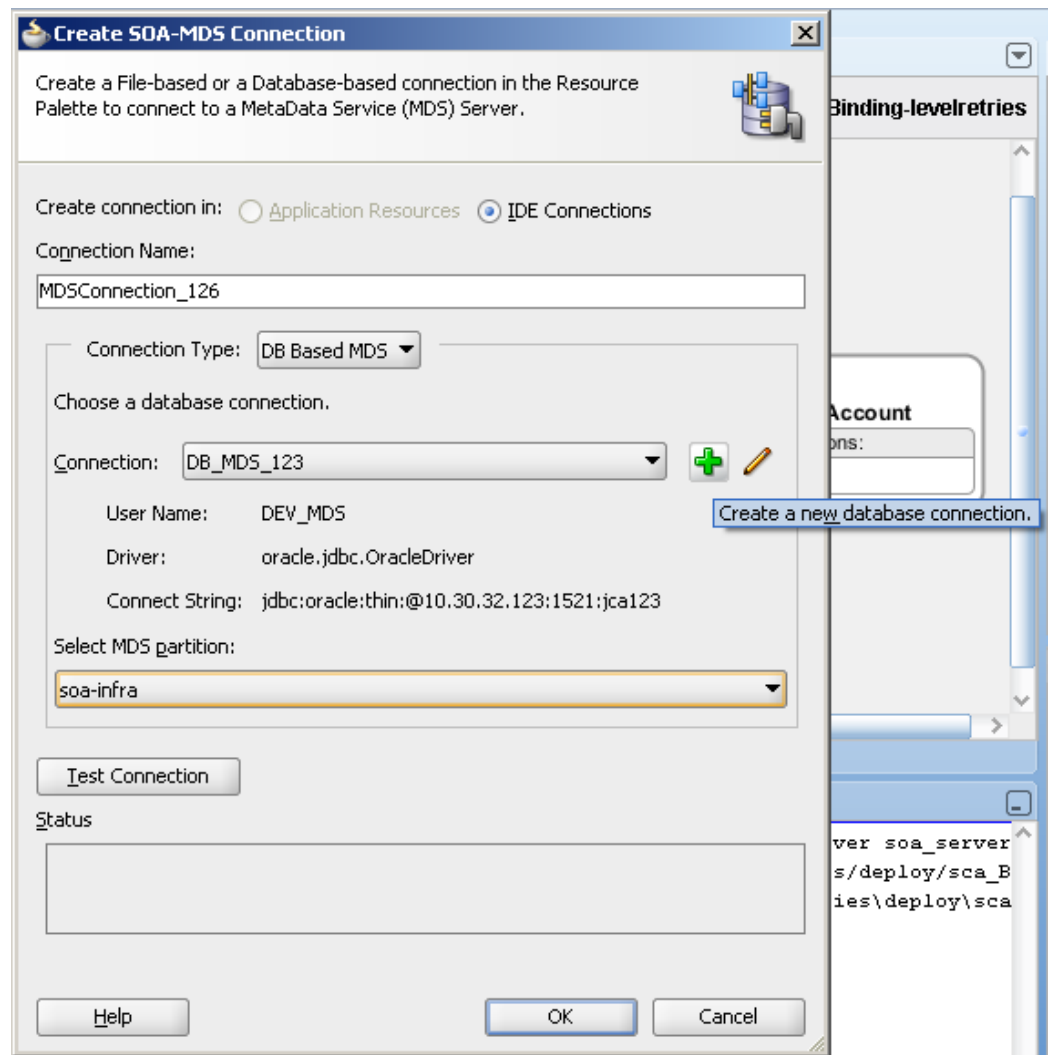
Figure 9 - 137 SOA-MDS Connection



16. Provide a suitable name to your connection. Select the connection type as '**DB based MDS**'. Click the '+' button adjacent to **Connection** drop down, as shown in Figure 9-138.

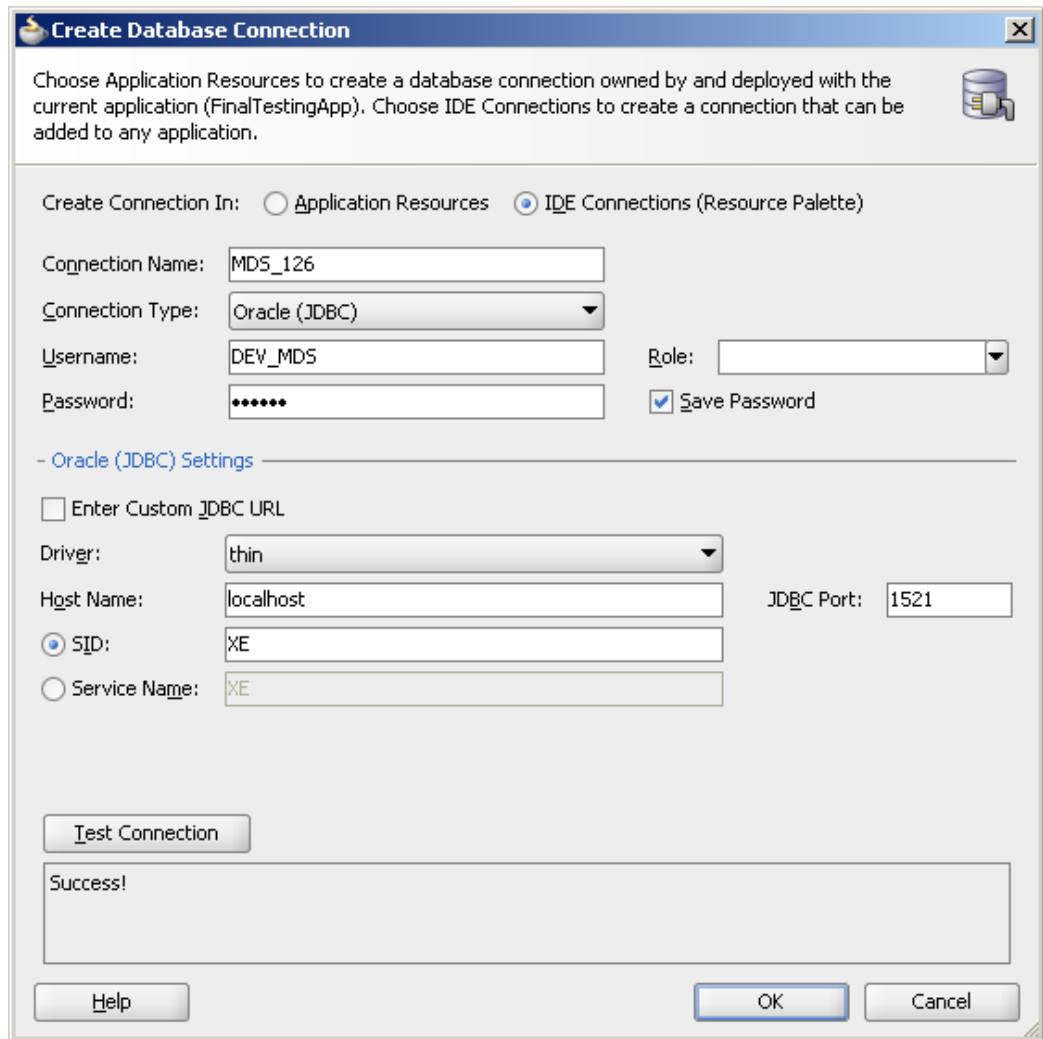


Figure 9 - 138 Provide a suitable name to your connection



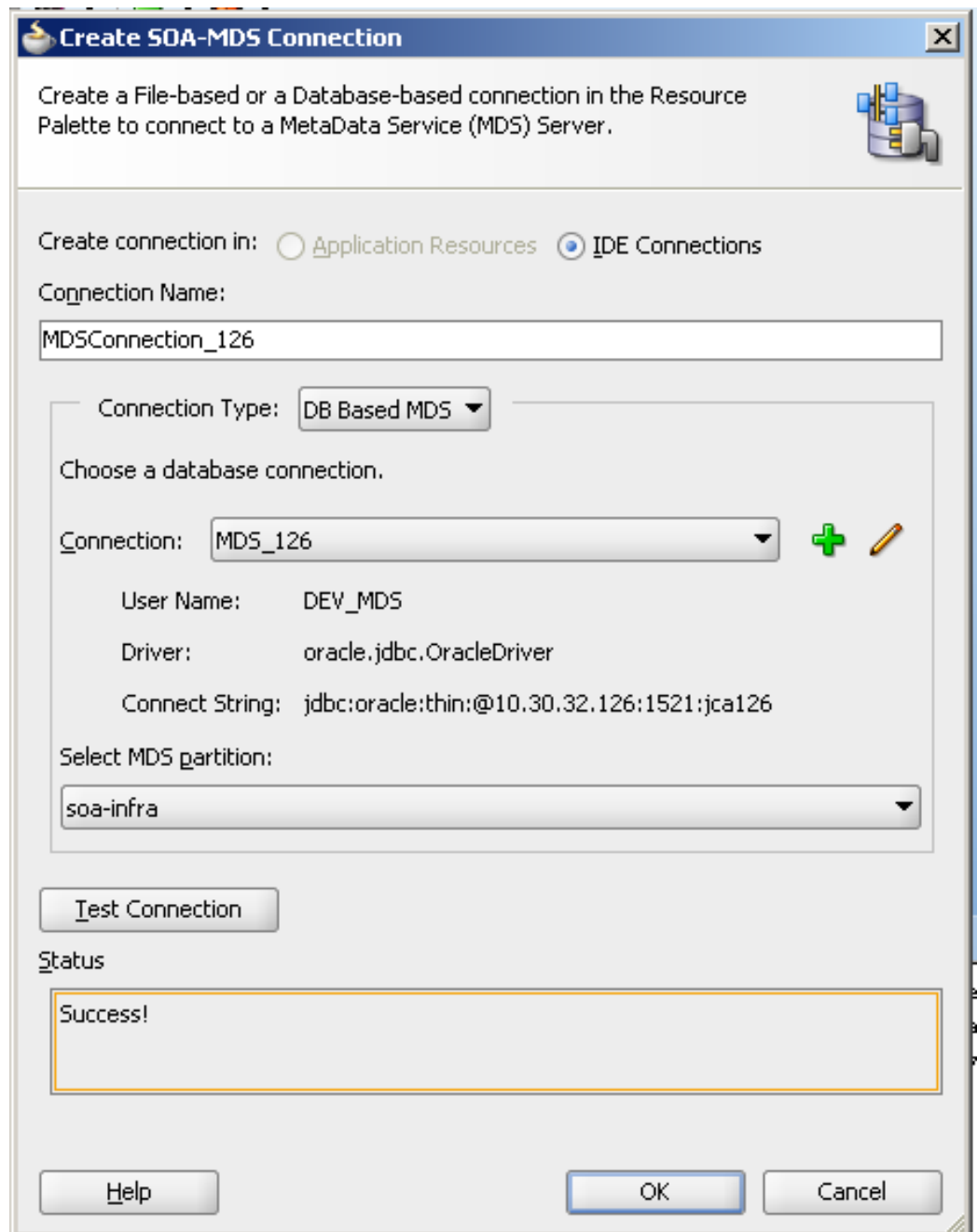
17. It opens a page to create a new database connection. While installing SOA Suite, one of the vital steps is to create repositories using the Repository Creation Utility (RCU). One of the repositories created while execution of this step is DEV\_MDS. In the database connection page, provide the credentials for DEV\_MDS repository and click 'Test Connection', as shown in Figure 9-139.

**Figure 9 - 139** Create a new database connection



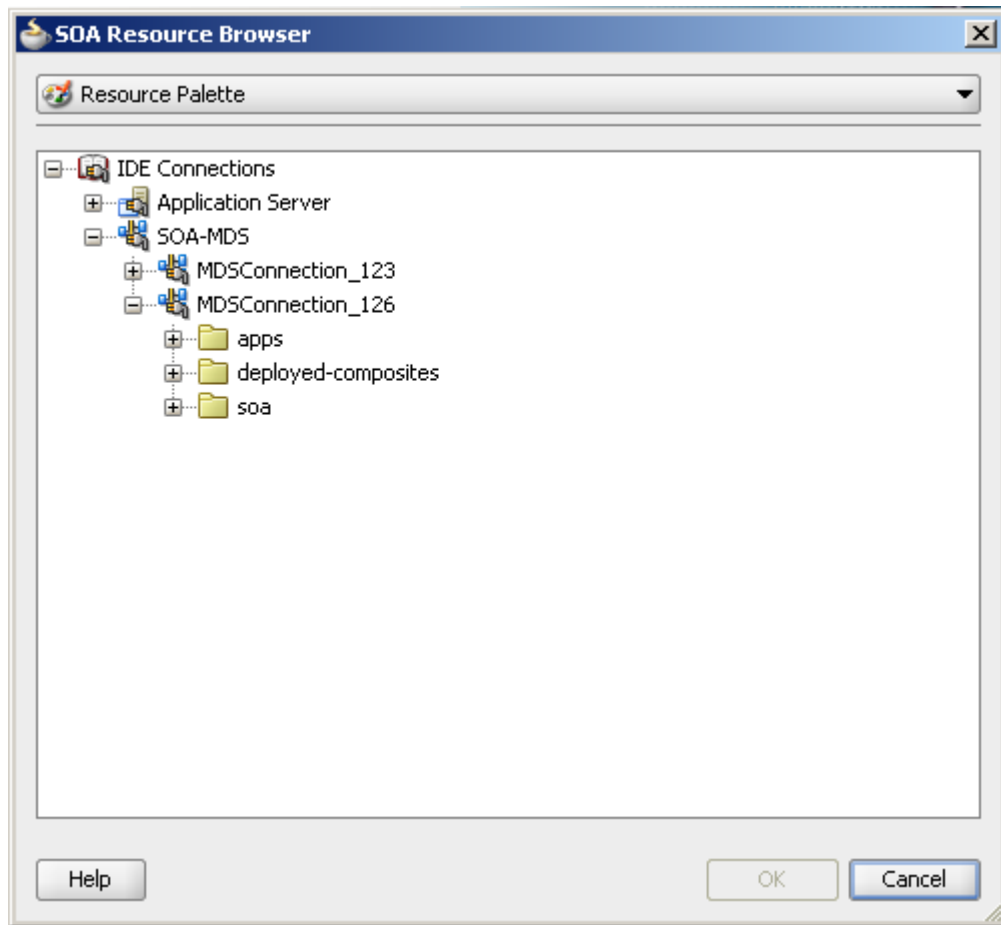
18. Select the MDS partition as soa-infra and click **Test Connection**, as shown in Figure 9-140.

Figure 9 - 140 Test Connection



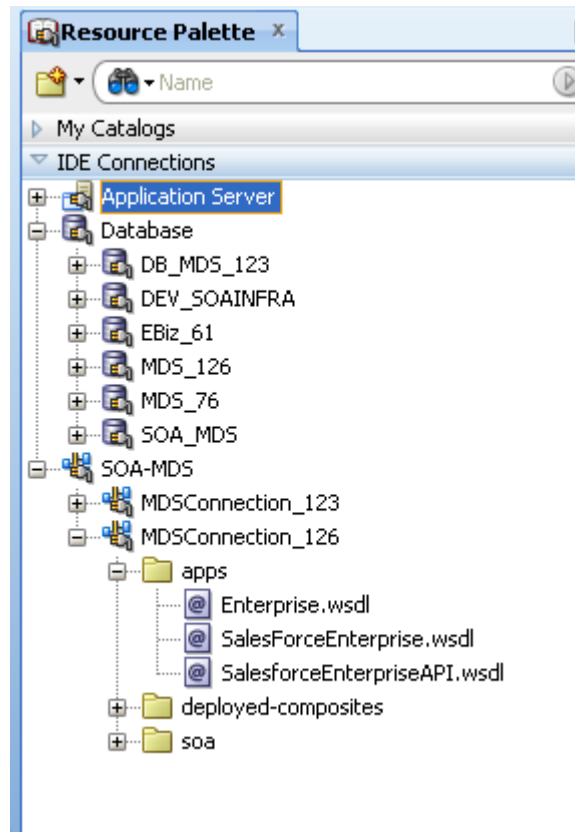
19. If the status is 'Success!', click **OK**.
20. The newly created SOA-MDS connection should now be visible in the Resource Palette, as shown in Figure 9-141.

Figure 9 - 141 Resource Palette



21. Also, the file 'SalesforceEnterpriseAPI.wsdl' should now appear under **apps** folder, as shown in Figure 9-142.

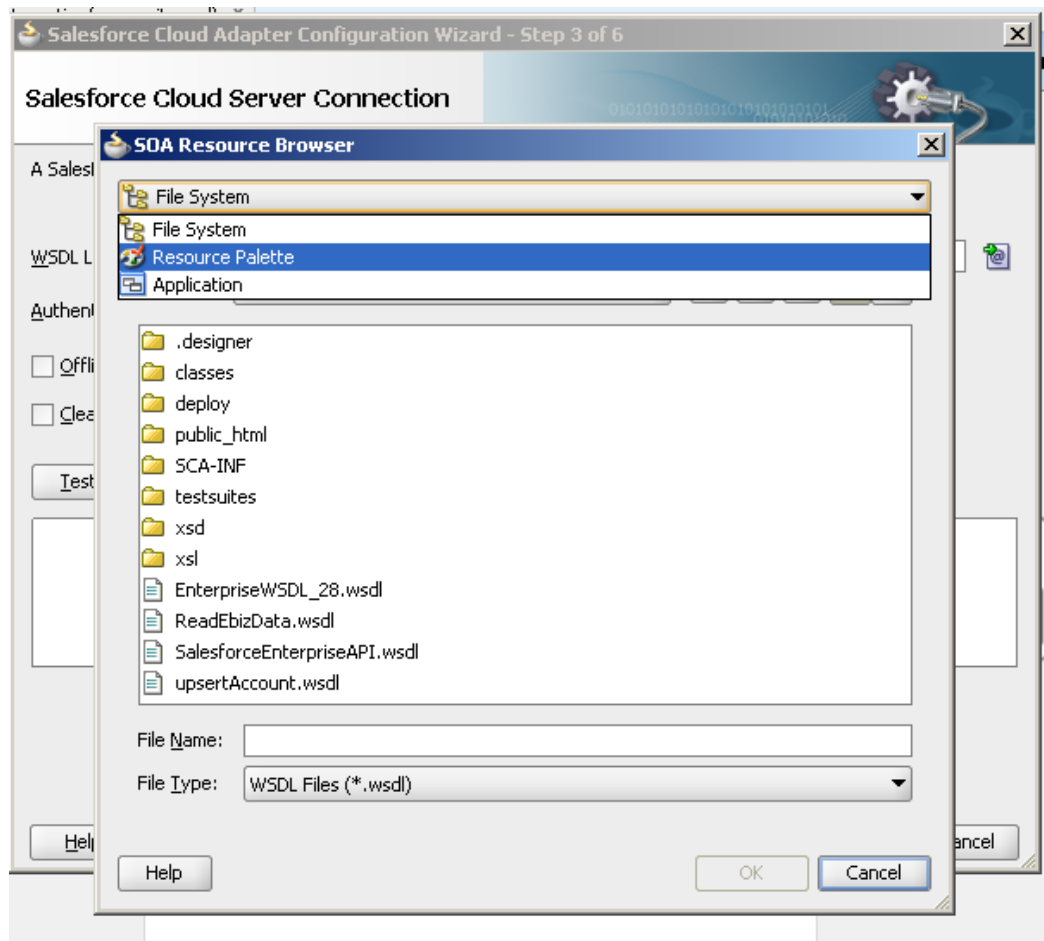
Figure 9 - 142 Resource Palette



### Using Enterprise WSDL placed at MDS in Oracle Cloud Adapter for Salesforce.com.

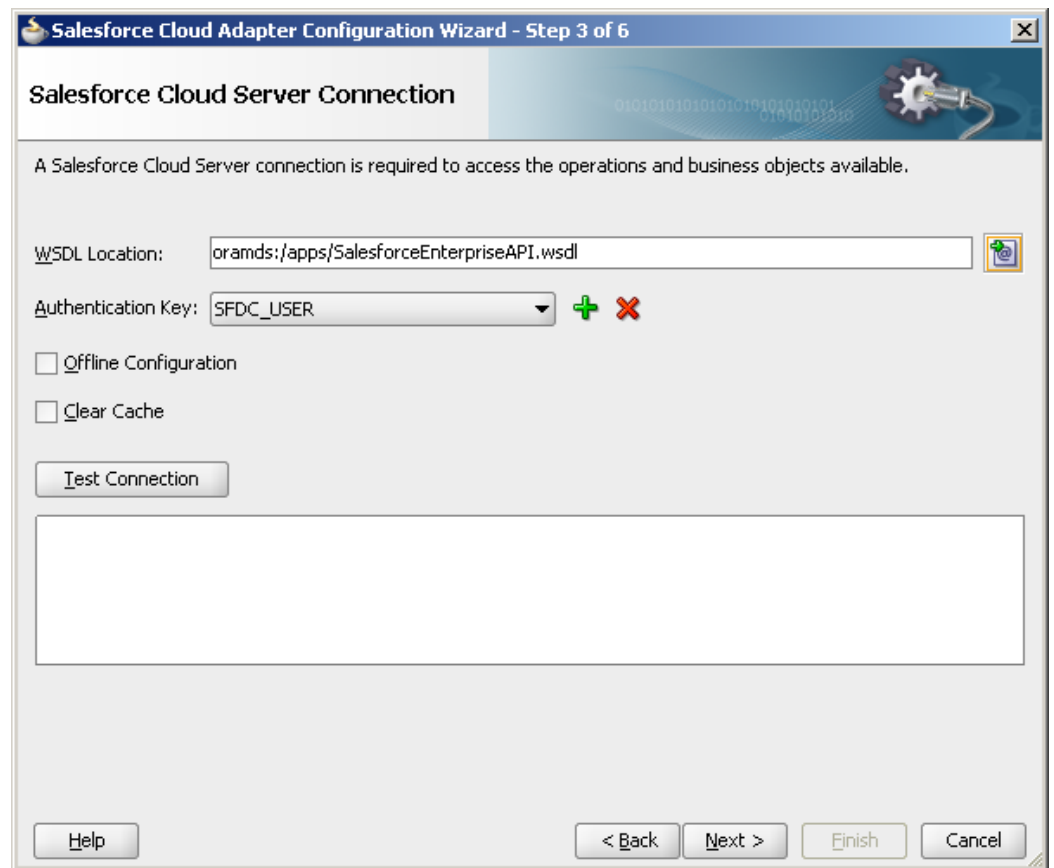
1. Consider the account creation process explained in chapter 5 of this guide. Follow sections 5.1 “Overview”, 5.2 “Configuring the CSF Key on Enterprise Manager Console”, and 5.3 “Designing a Composite for Service Integration”. In the section for configuring Oracle Cloud Adapter for Salesforce.com, follow the first 6 steps. In the 7<sup>th</sup> step, where WSDL location is selected, choose the ‘**Resource Palette**’ option as shown in Figure 9-143.

Figure 9 - 143 SOA Resource Browser



2. Traverse to IDE Connections -> SOA-MDS. Select the appropriate SOA-MDS connection where you placed the Enterprise WSDL.
3. Select the WSDL file to be used in the adapter configuration and click **OK**.
4. The WSDL location should be of the form 'oramds:/apps/SalesforceEnterpriseAPI.wsdl', as shown in Figure 9-144.

Figure 9 - 144 WSDL location



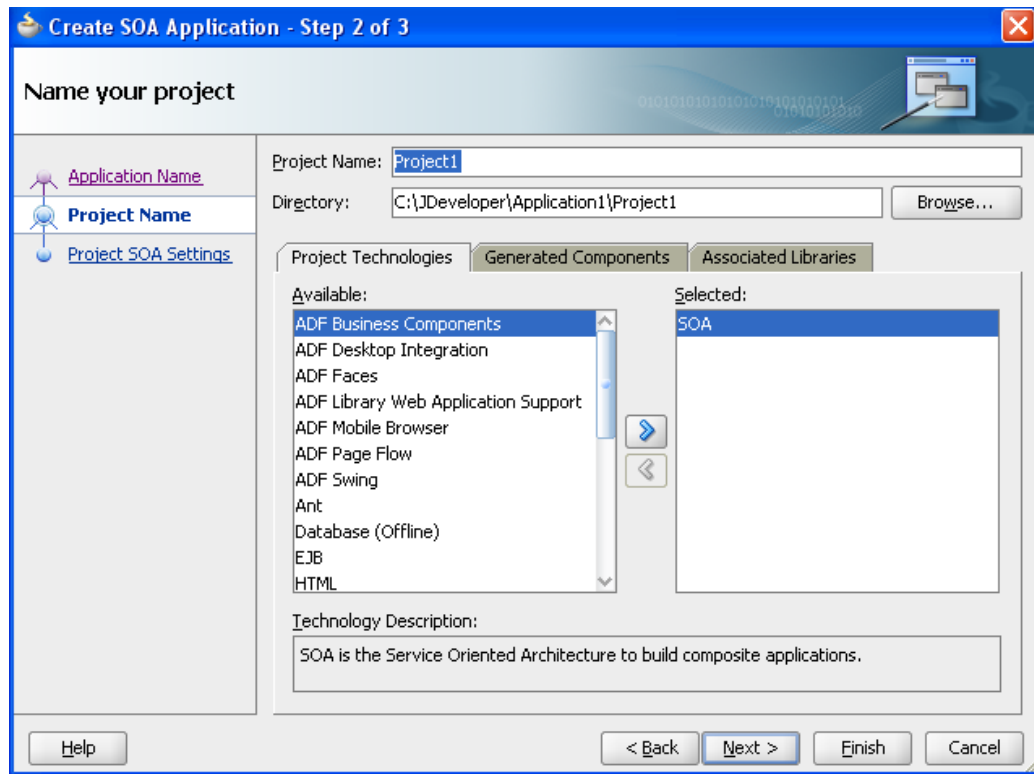
5. The subsequent steps are same as explained in Chapter 5 Integration with Different Service Components (BPEL/Mediator) in Oracle SOA Suite. Follow from Step 11 to 21 of section 5.4 “Configure Oracle Cloud Adapter for Salesforce.com” to complete the composite creation.
6. This completes the configuration of Oracle Cloud Adapter for Salesforce with the Enterprise WSDL located in MDS. For the subsequent steps related to composite completion, deployment and testing, follow the steps provided in section “5.5 Integration with BPEL” onwards.

## 9.5 How to use Debug Header (Response header)?

Perform the following steps to use debug header and response headers.

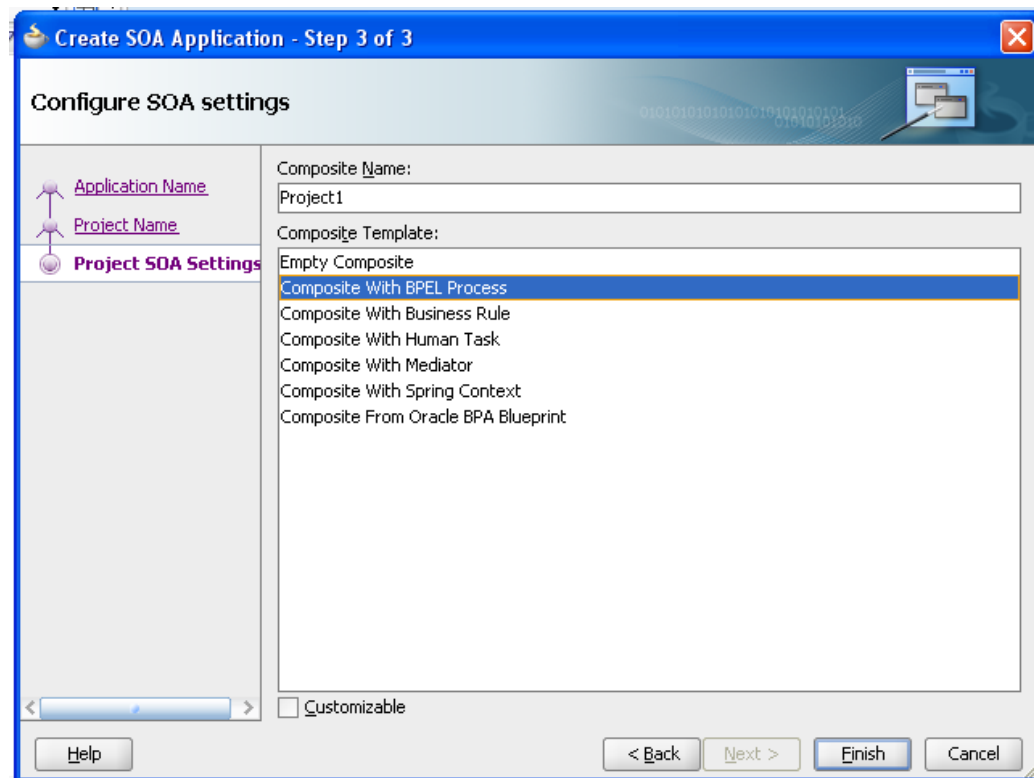
1. Create a New project in an existing application or in a new application.
2. Provide a suitable name to your project, as shown in Figure 9- 145.

Figure 9 - 145 Name your project



3. Click **Next** and select **Composite with BPEL Process** from **Composite Template** list, as shown in Figure 9- 146.

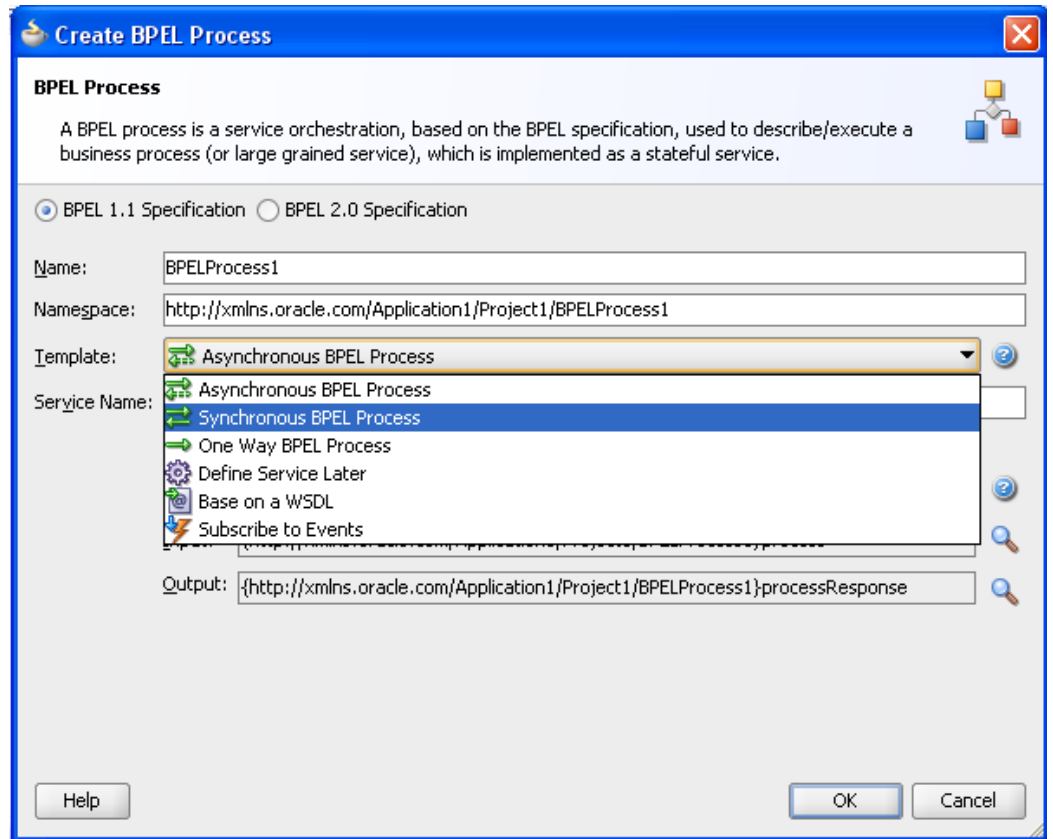
Figure 9 - 146 Configure SOA Setting



4. Select the **Synchronous BPEL Process** from **Template** drop-down and click **OK**, as shown in Figure 9- 147.

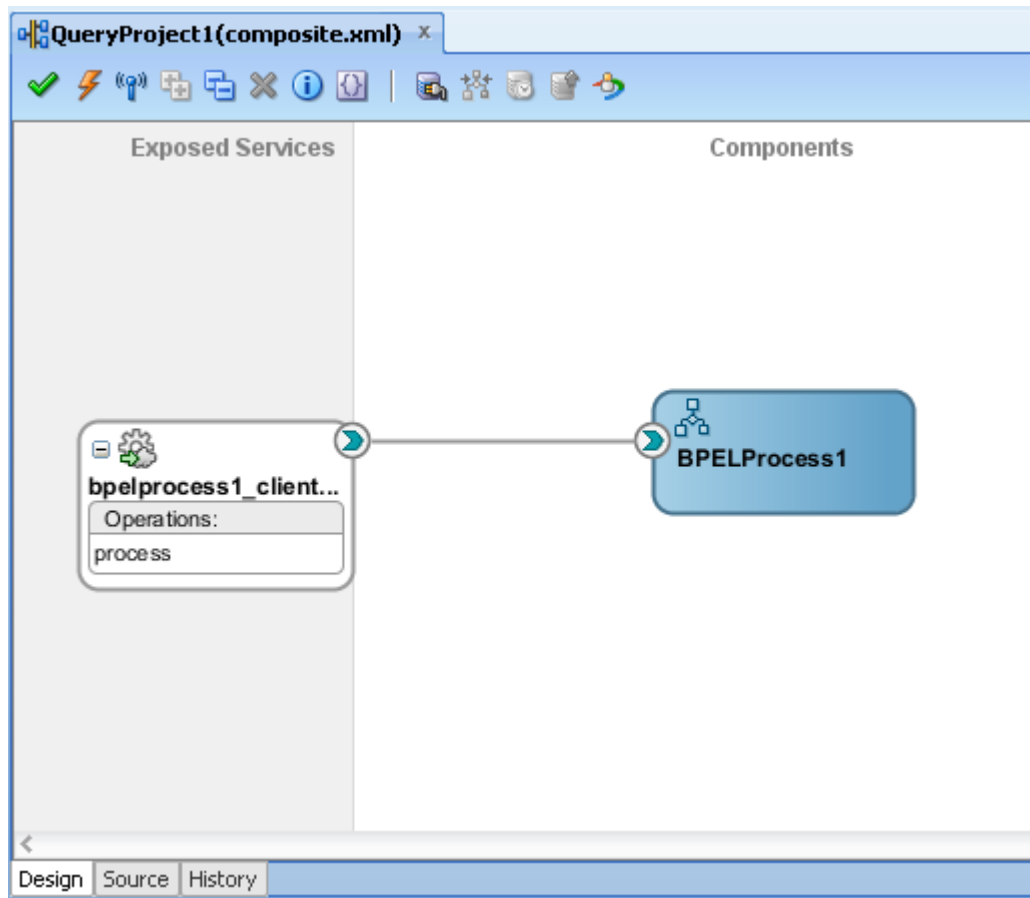


Figure 9 - 147 Create BPEL Process



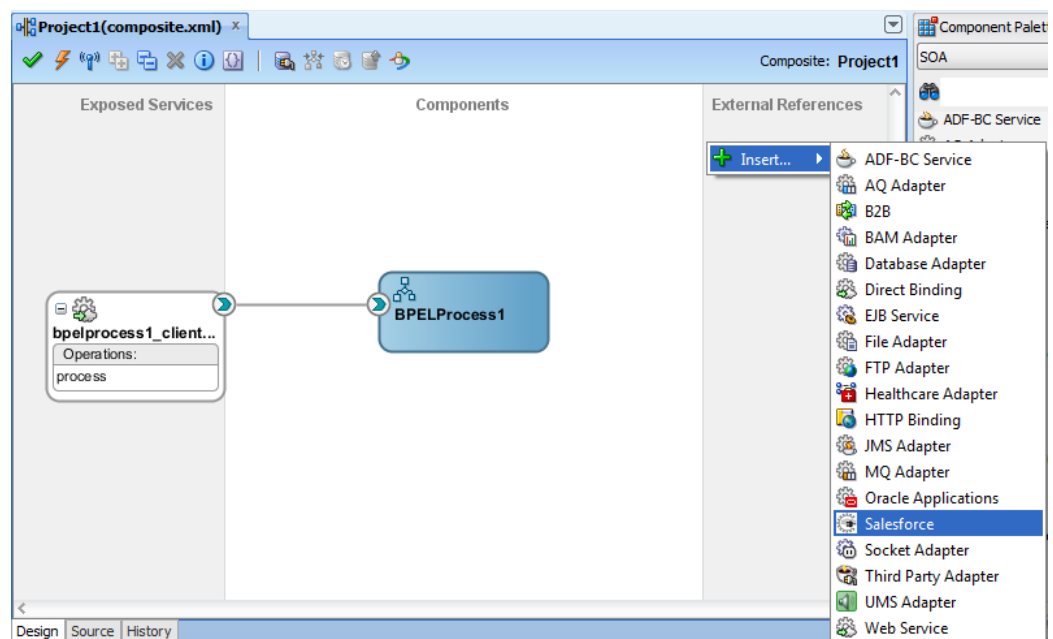
The composite.xml shown in Figure 9- 148.

Figure 9 - 148 Composite.xml



5. In **External References** swimlane of the composite.xml file, right-click and select **Salesforce** adapter, as shown in Figure 9- 149.

Figure 9 - 149 Salesforce adapter



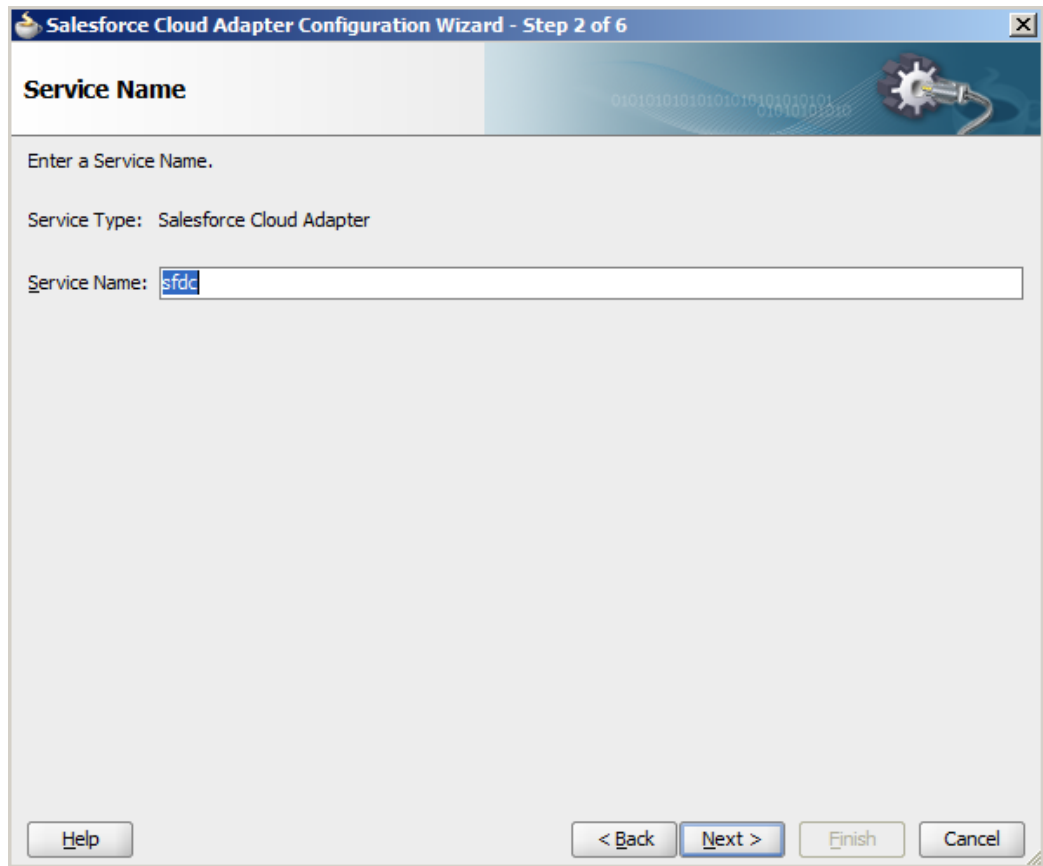
6. The Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome page is displayed, as shown in Figure 9- 150.

**Figure 9 - 150 Oracle Cloud Adapter for Salesforce Configuration Wizard - Welcome Page**



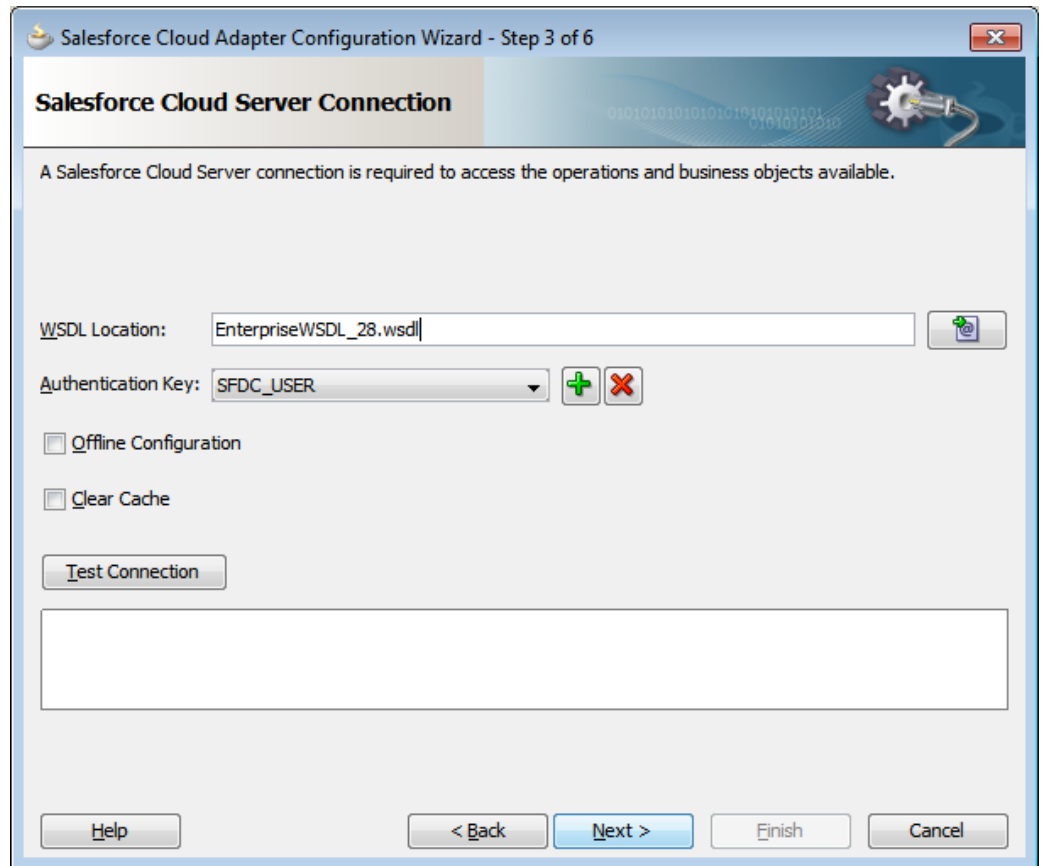
7. Click **Next**.
8. In the **Service Name** page, provide an appropriate name to your service, as shown in Figure 9- 151.

Figure 9 - 151 Name your Service



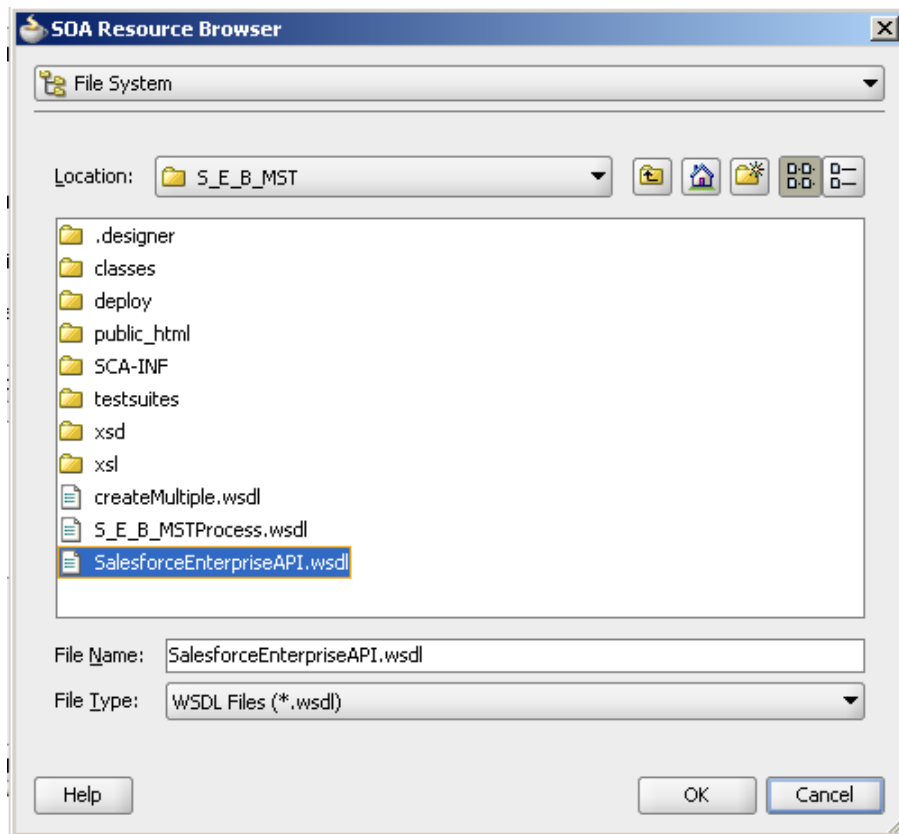
9. Click **Next**.
10. The **Server Connection** page is displayed. The **WSDL Location** and **Authentication Key** textboxes are already populated. It picks up these values from the cache. You can re-enter these values. If you want to use a different value, click the **Find existing WSDLs** icon, which is located to the right of the **WSDL Location** field, as shown in Figure 9-152.

Figure 9 - 152 Server Connection Page



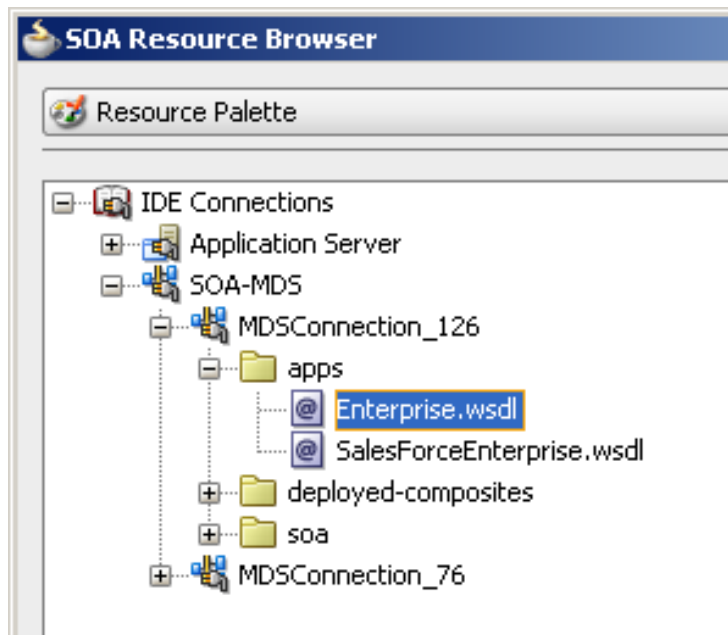
11. The **SOA Resource Browser** dialog is displayed, browse and select the downloaded Enterprise WSDL and click **OK**, as shown in Figure 9- 153.

**Figure 9 - 153 SOA Resource Browser**



Note that as an alternative, you can store WSDL at an MDS location and access it, as shown in Figure 9- 154.

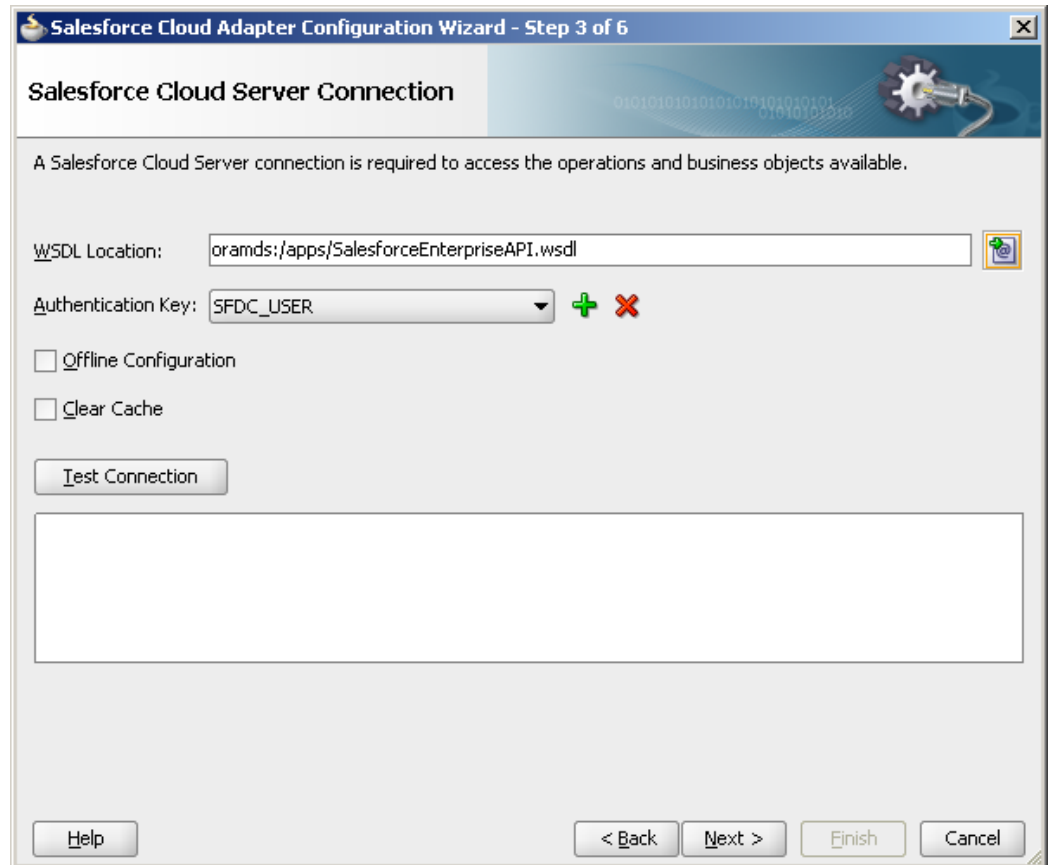
**Figure 9 - 154 SOA Resource Browser**



**12. Copy WSDL to Your Project Folder.**

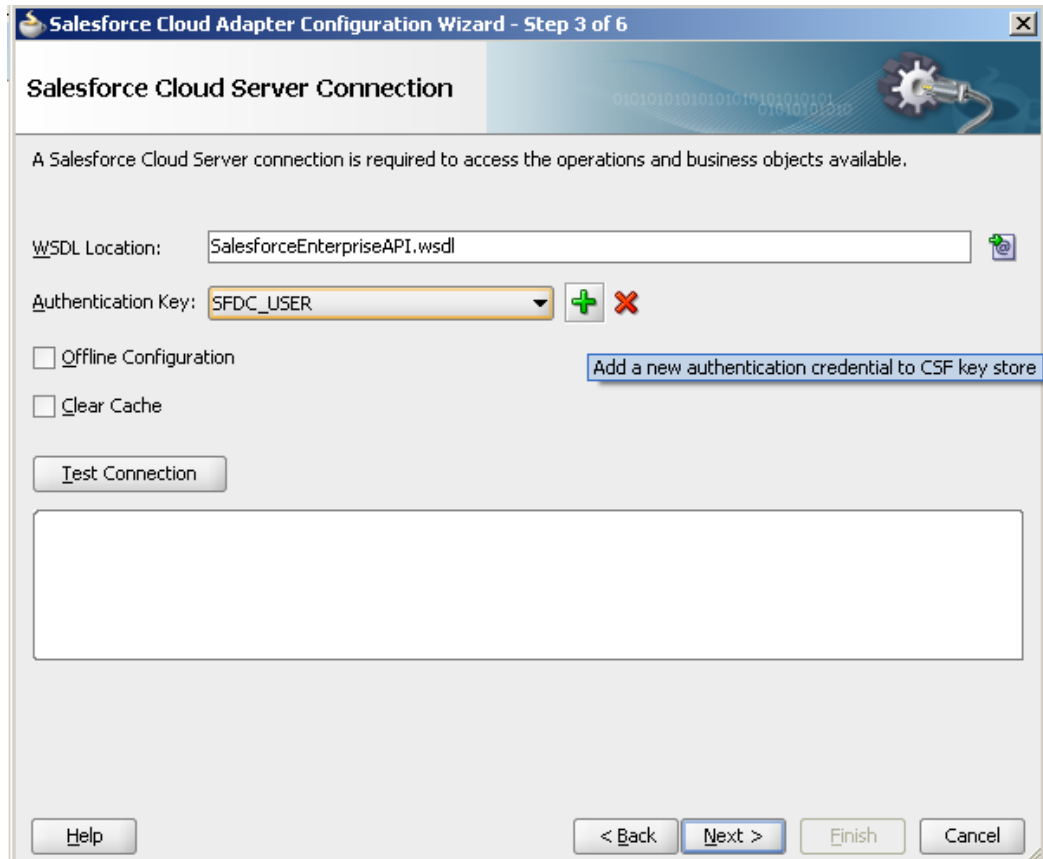
13. Traverse to IDE Connections -> SOA-MDS. Select the appropriate SOA-MDS connection where you placed the Enterprise WSDL. Select the WSDL file to be used in the adapter configuration and click **OK**.
14. The WSDL location should be of the form 'oramds:/apps/SalesforceEnterpriseAPI.wsdl', as shown in Figure 9- 155.

**Figure 9 - 155 WSDL location**



13. Click **OK**.
14. Click + button to create a new **Authentication Key**, as shown in Figure 9- 156.

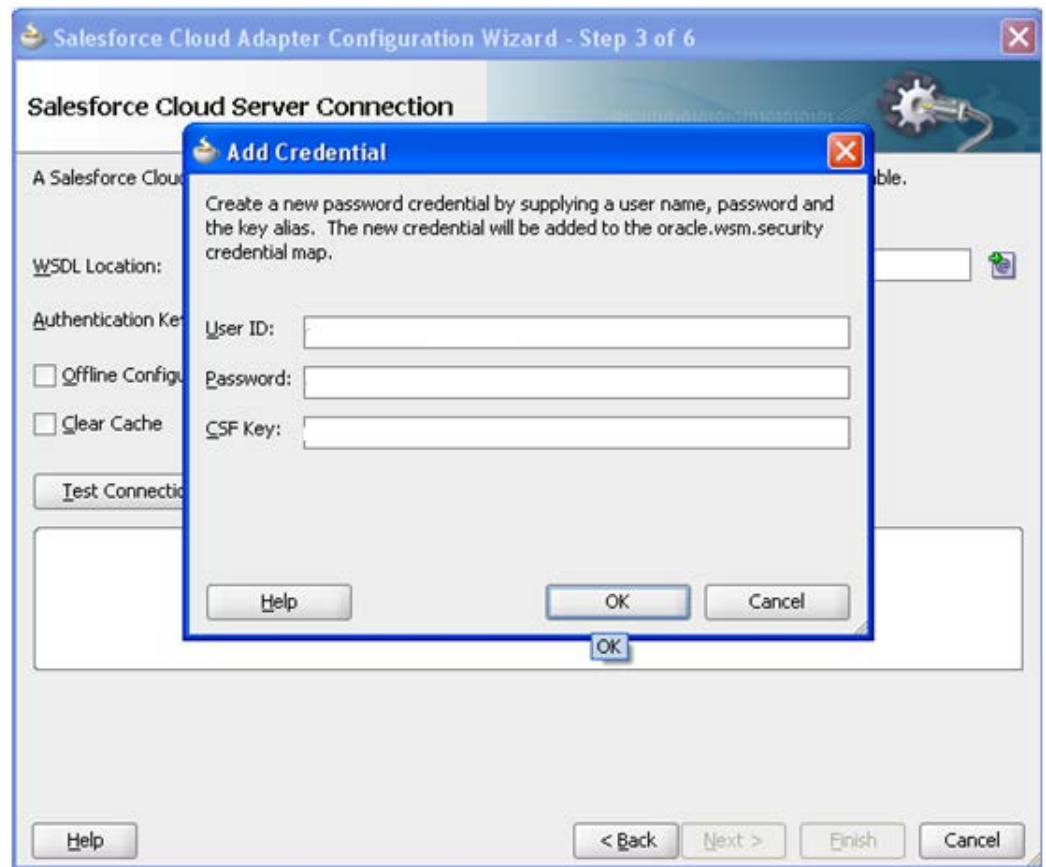
Figure 9 - 156 Create a New Authentication Key



15. The **Add Credential** page is displayed, as shown in Figure 9- 157. Provide a suitable name and the Salesforce.com credentials. The password should be a combination of Salesforce.com password and Salesforce.com Security Token.

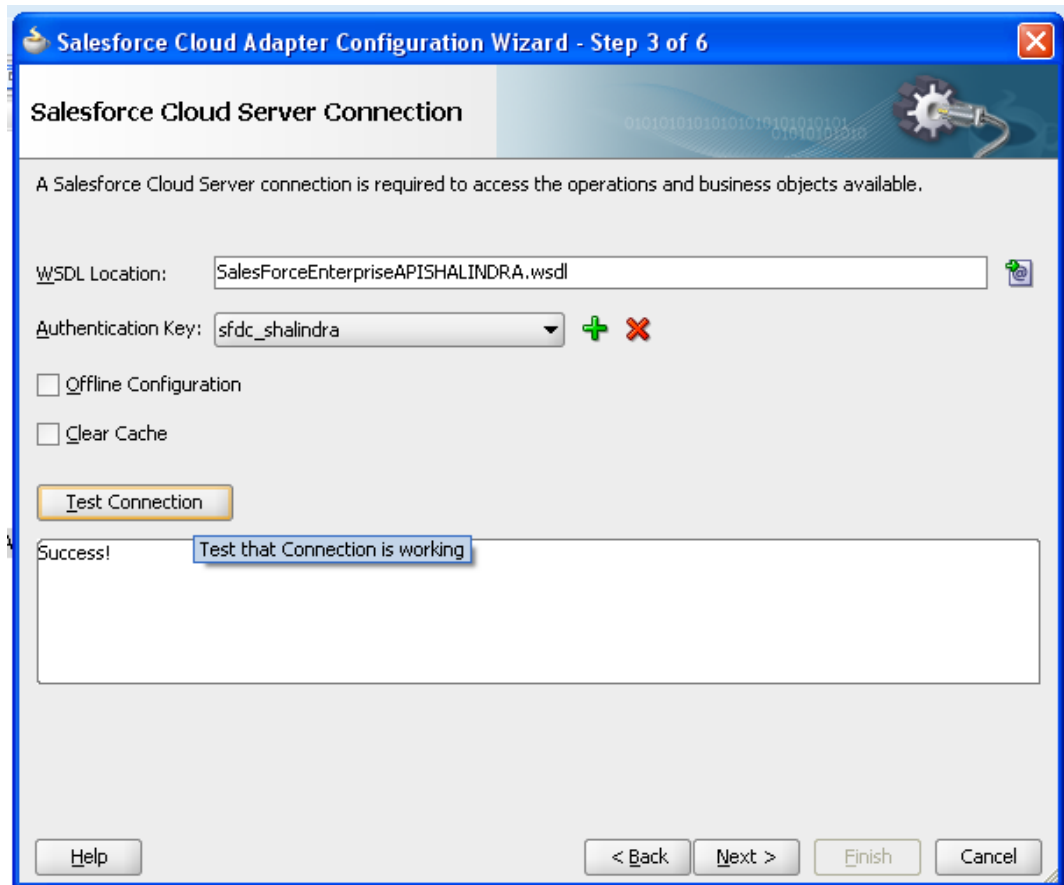


Figure 9 - 157 Add Credential



16. Click **Test Connection** button to validate the Authentication Key, as shown in Figure 9-158.

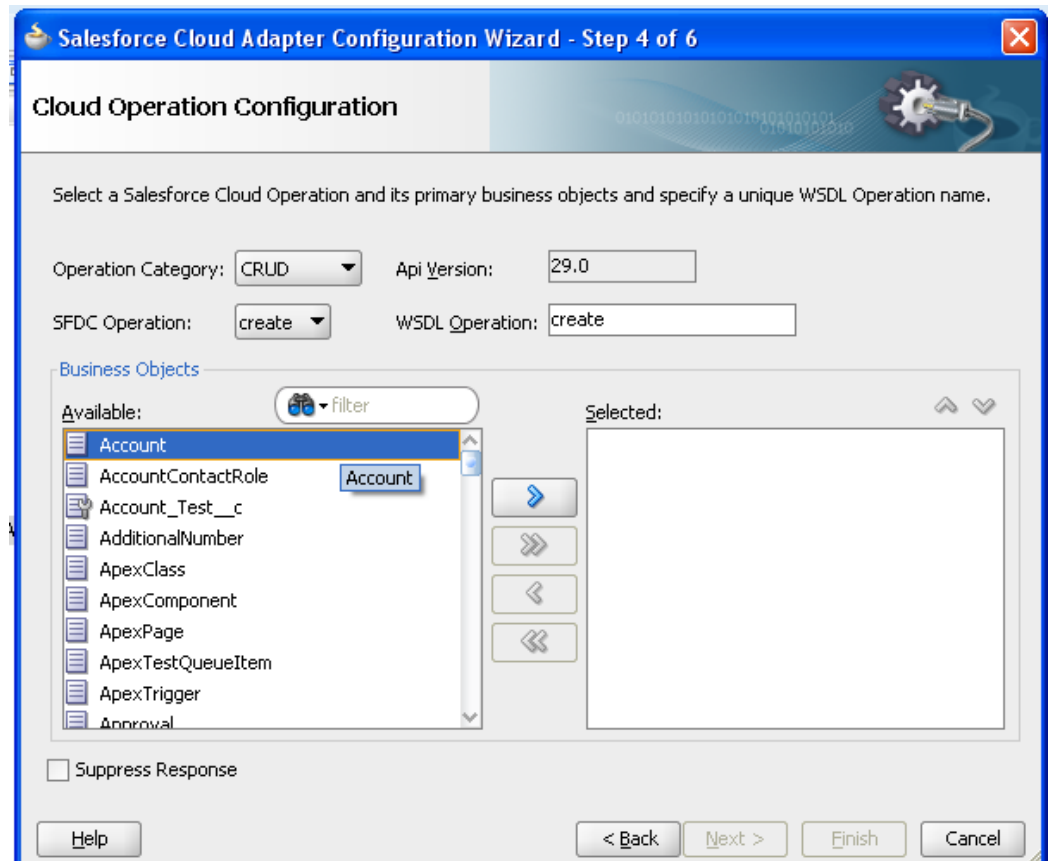
Figure 9 - 158 Test Connection



17. Click **Next**.

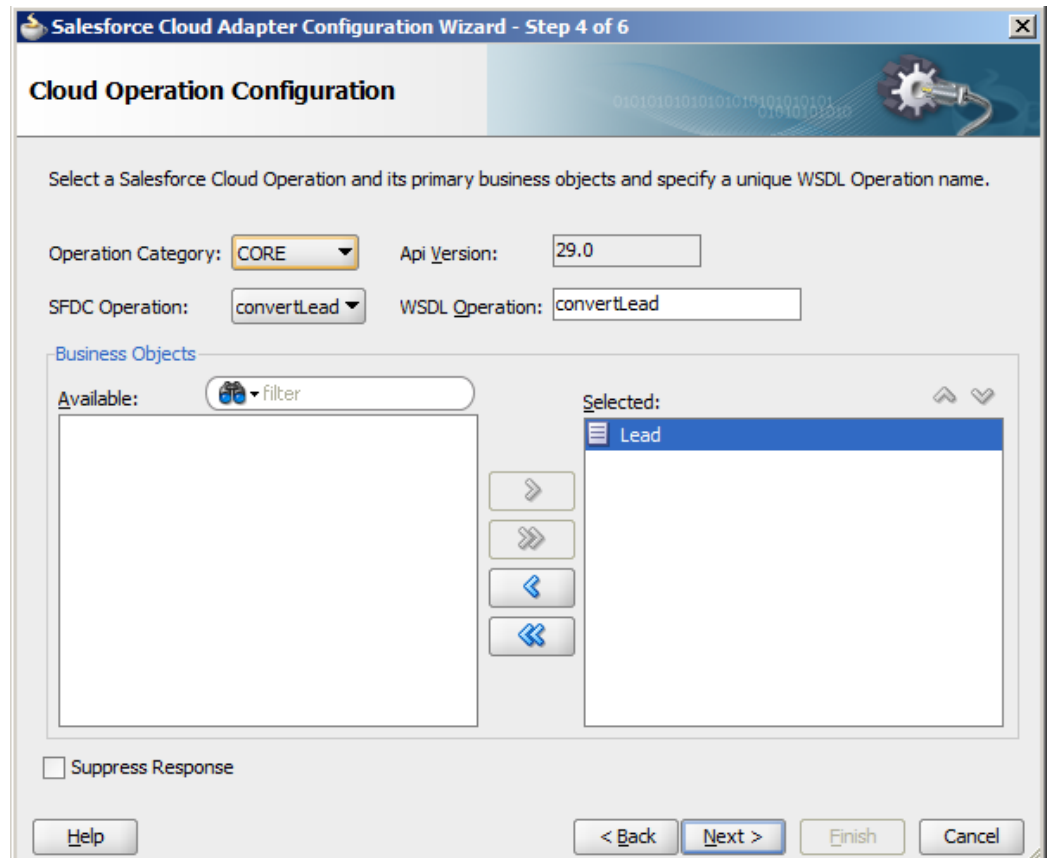
18. The **Cloud Operation Configuration** page is displayed, as shown in Figure 9- 159.

Figure 9 - 159 Cloud Operation Configuration Page



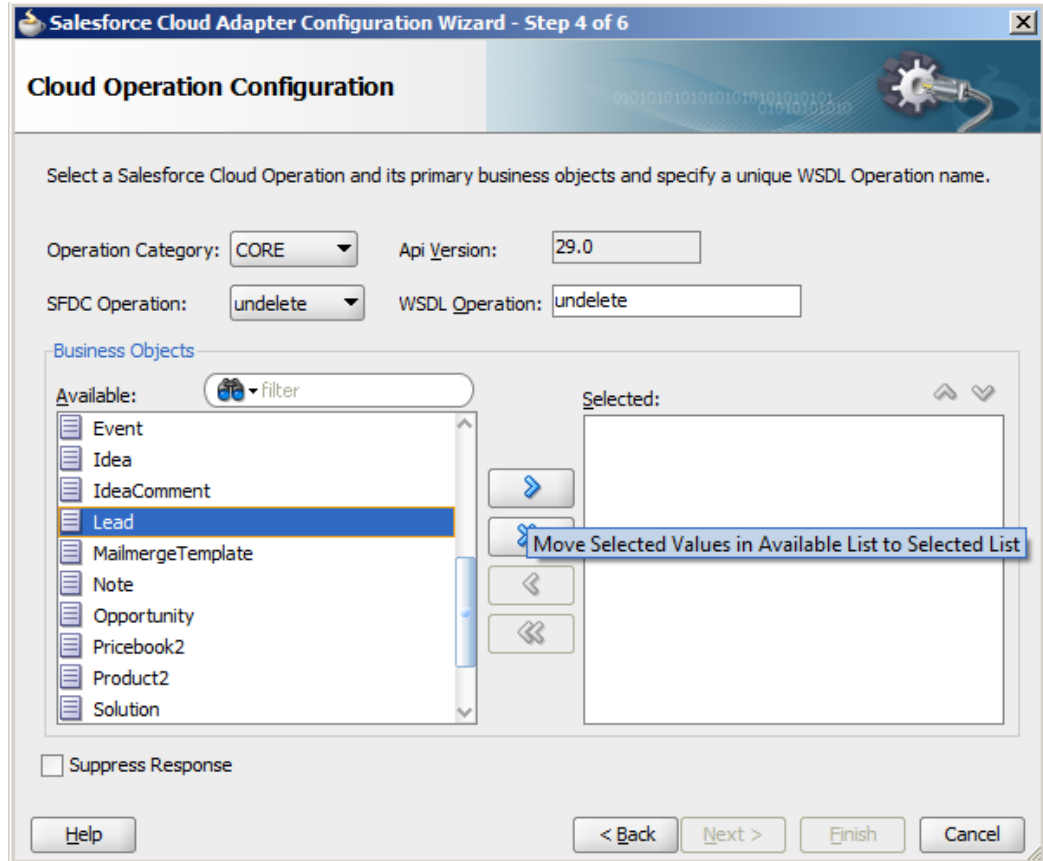
19. From the list of **Operation Category**, select **CORE**, as shown in the Figure 9- 160.

Figure 9 - 160 Select CORE



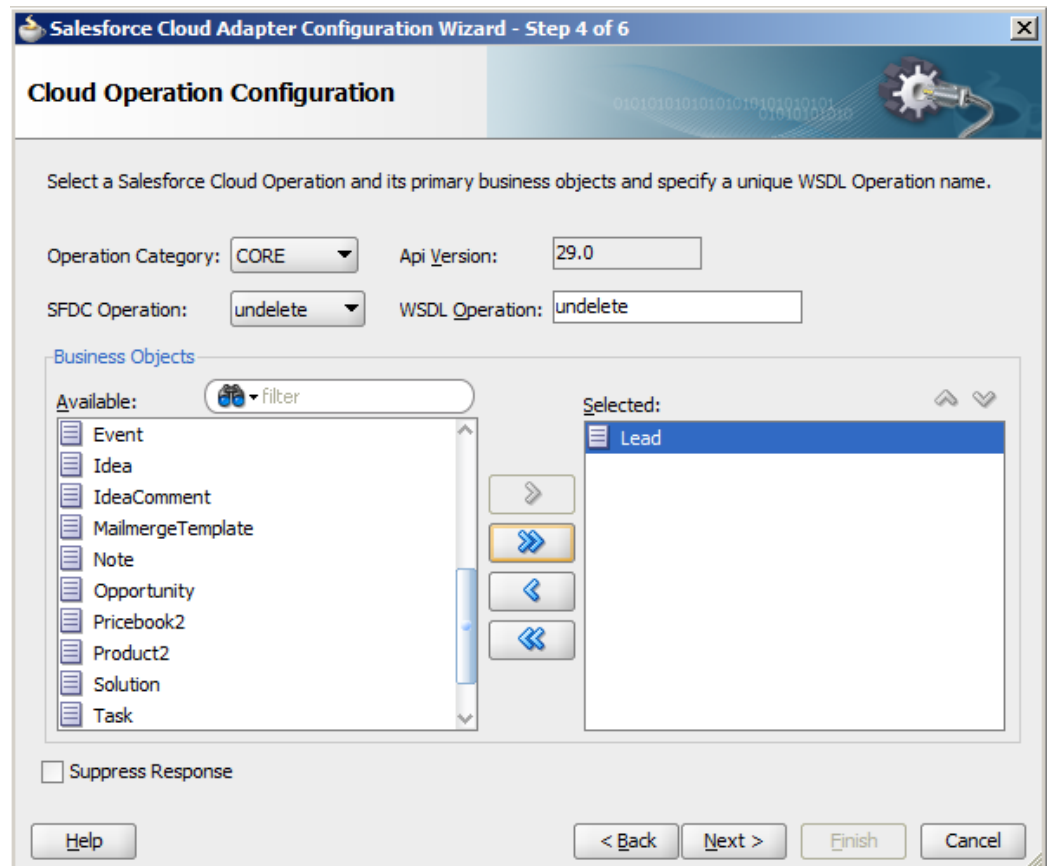
20. Next, the convertlead operation will automatically be selected. Select the **undelete** operation, and **lead** object as shown in the Figure 9- 161.

**Figure 9 - 161** Select Lead object



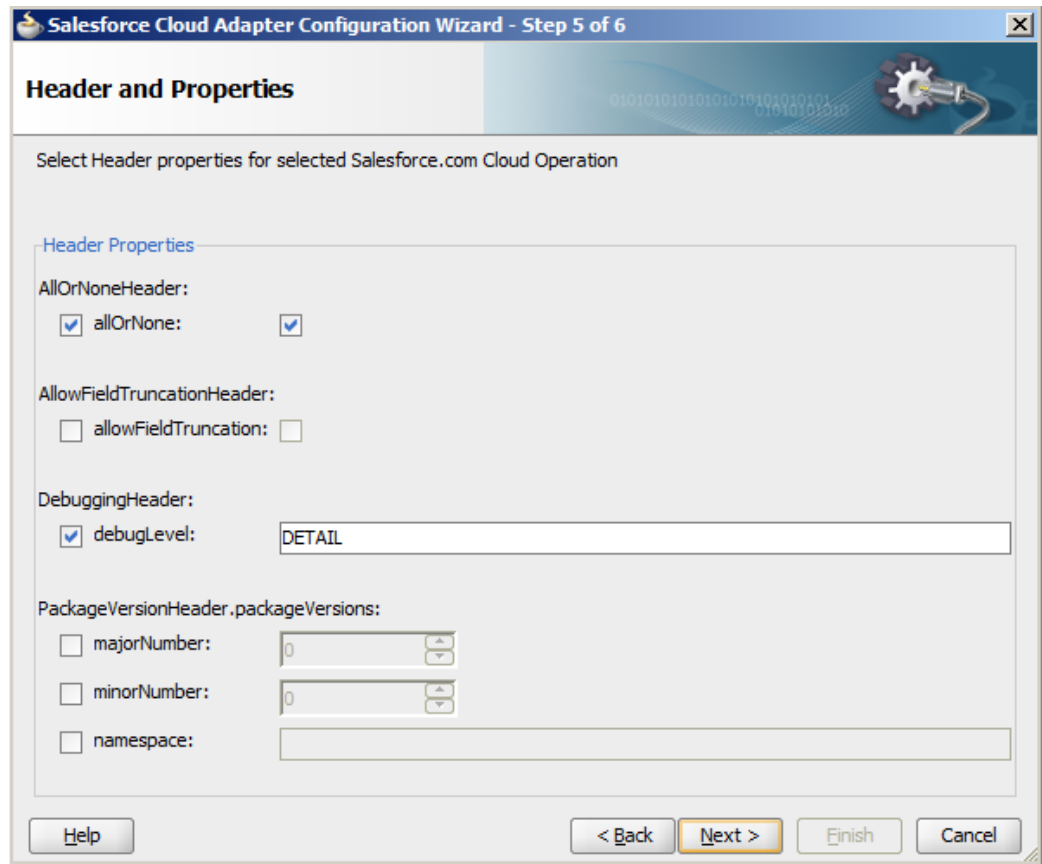
21. After selecting **lead** object, click on **Next**. As shown in Figure 9- 162.

Figure 9 - 162 Select Lead object



22. On the headers on properties page that follows, enter the value of debuggingHeader – debugLevel as DETAIL. As shown in Figure 9- 163.

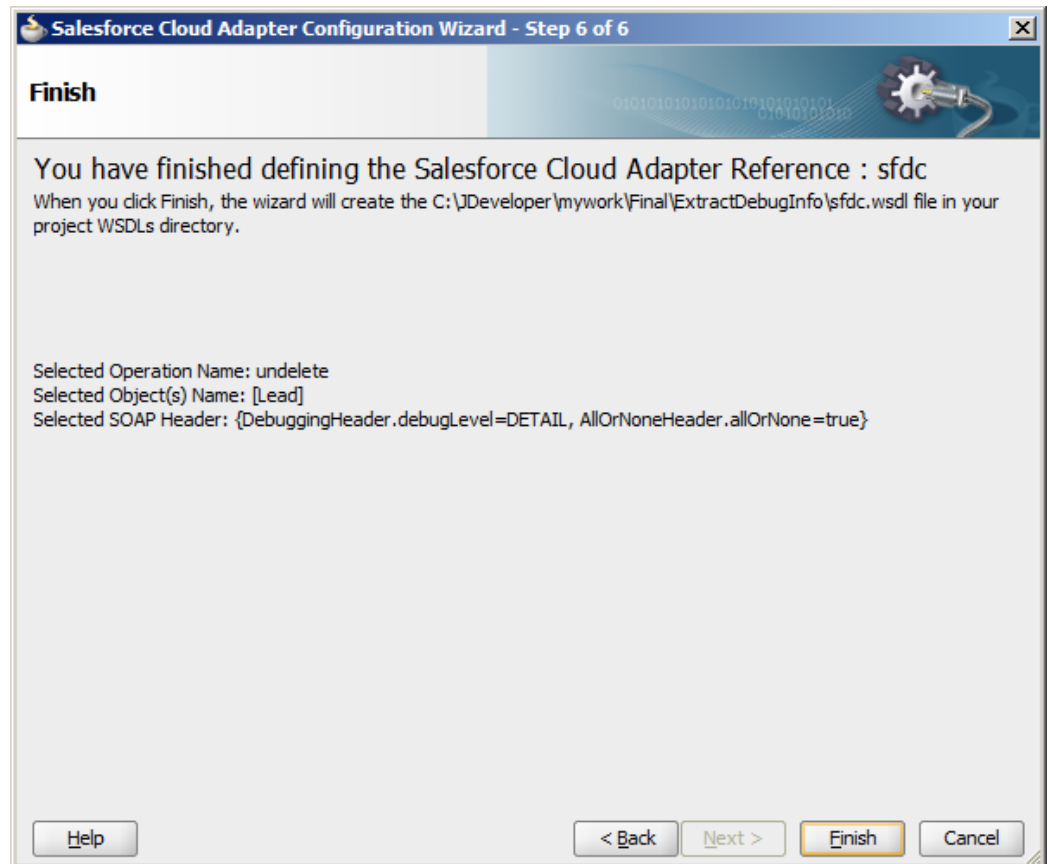
**Figure 9 - 163 Header and properties page, set value of debuggingHeader**



**23.** Click **Next**.

**24.** The finish page is displayed. It provides a complete summary of the operation selected, object on which the operation would operate and the headers selected for that operation, as shown in Figure 9- 164.

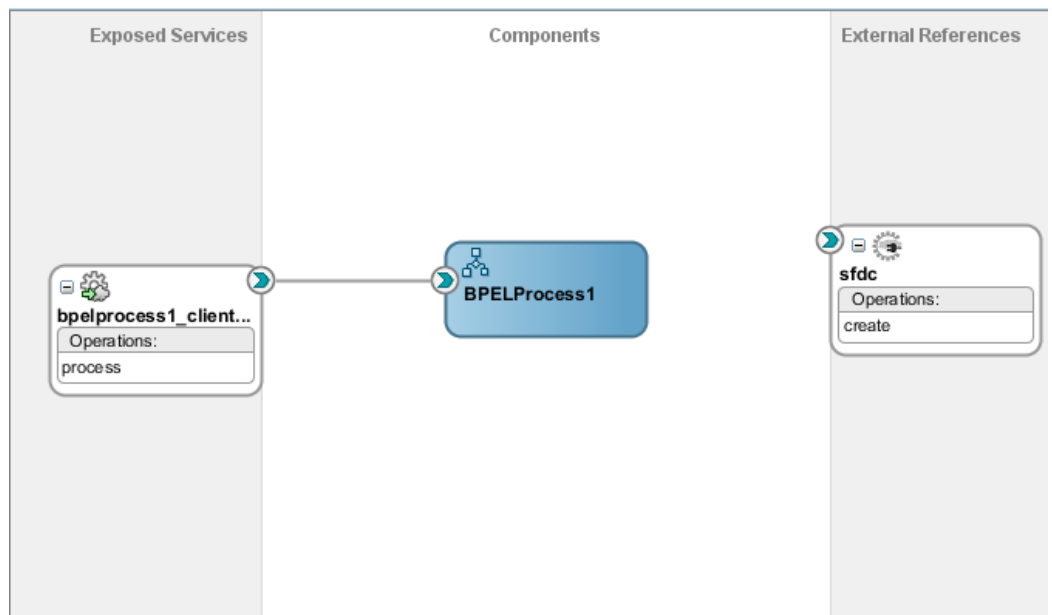
Figure 9 - 164 Finish Page



25. Click the **Finish** button to complete adapter configuration.

26. After clicking on **Finish** button, the following screen appears, as shown in Figure 9- 165.

Figure 9 - 165 Composite Screen

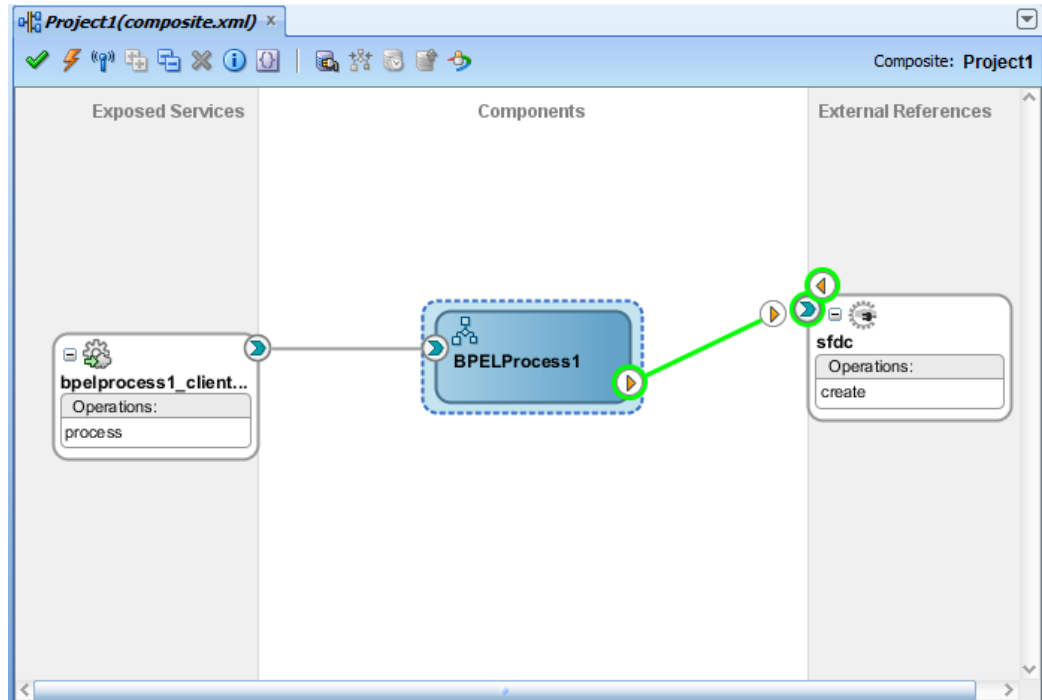


## Integration with BPEL

Perform the following steps for integration with BPEL:

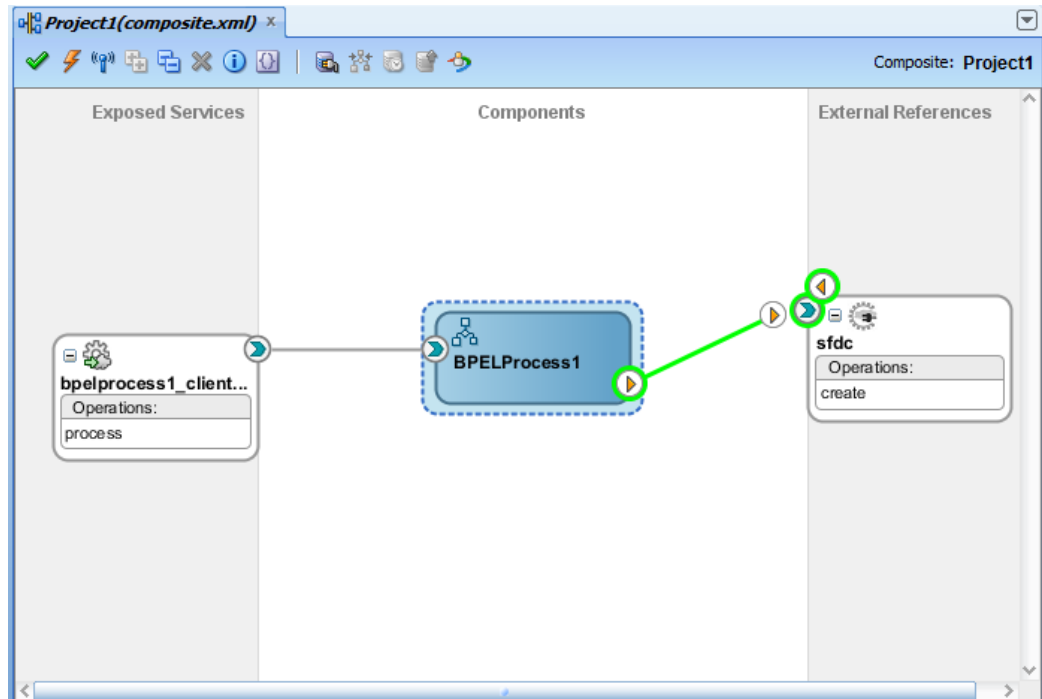
1. Connect **BPELProcess1** and **query** via a wire, as shown in Figure 9- 166.

**Figure 9 - 166** Wiring **BPELProcess1** and adapter



2. After wiring your composite will look like Figure 9- 167.

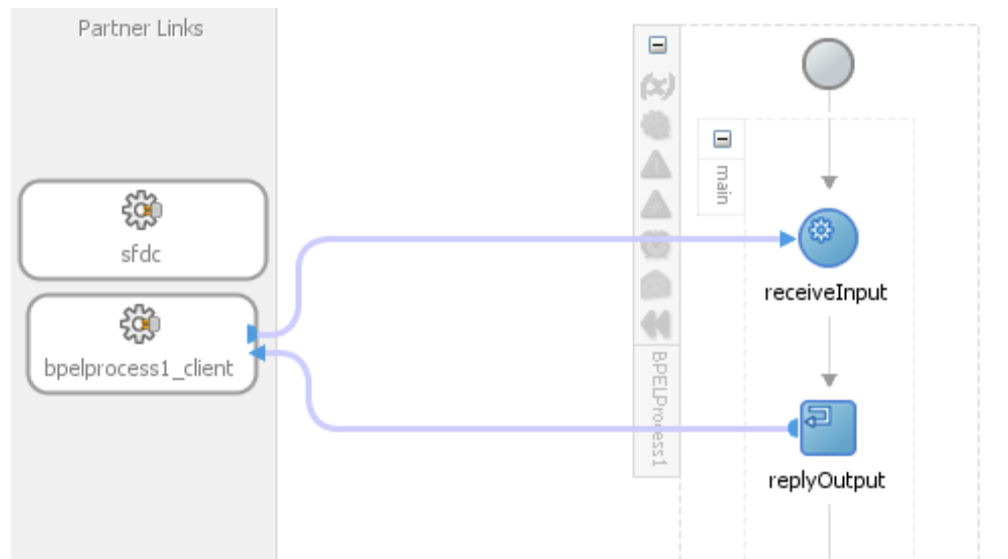
**Figure 9 - 167** Wiring **BPELProcess1** and undelete



3. Double-click and open **BPELProcess1**. The **sfdc** adapter should be present as part of Partner Link, as shown in Figure 9- 168.

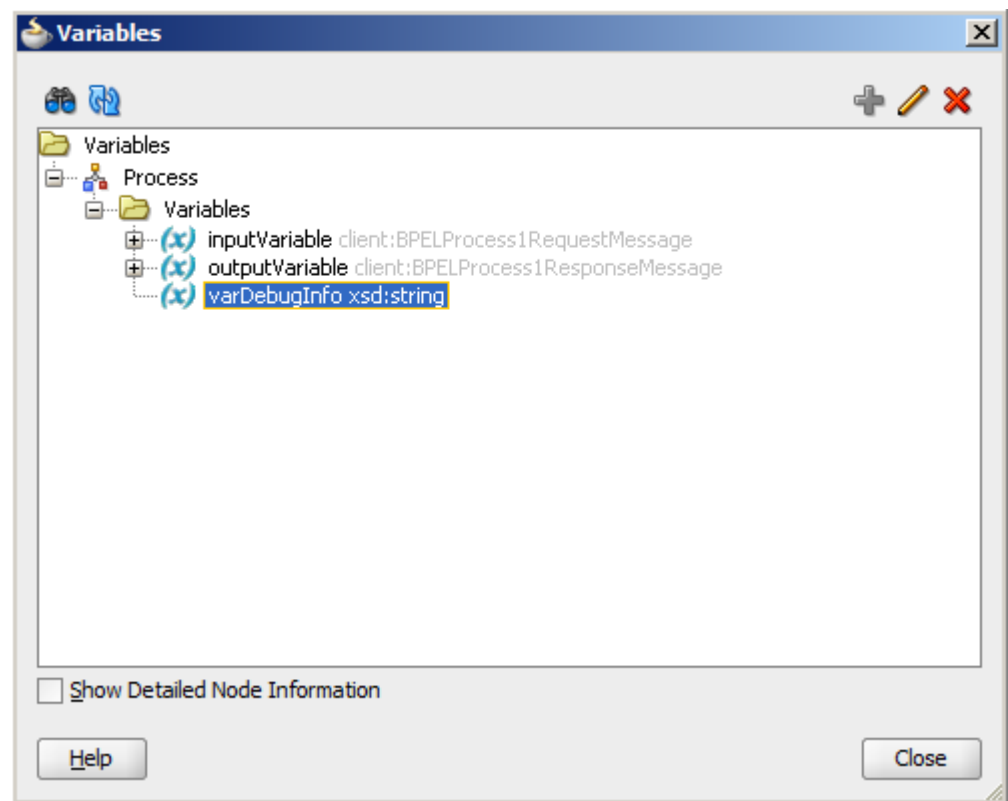


Figure 9 - 168 Open BPELProcess1



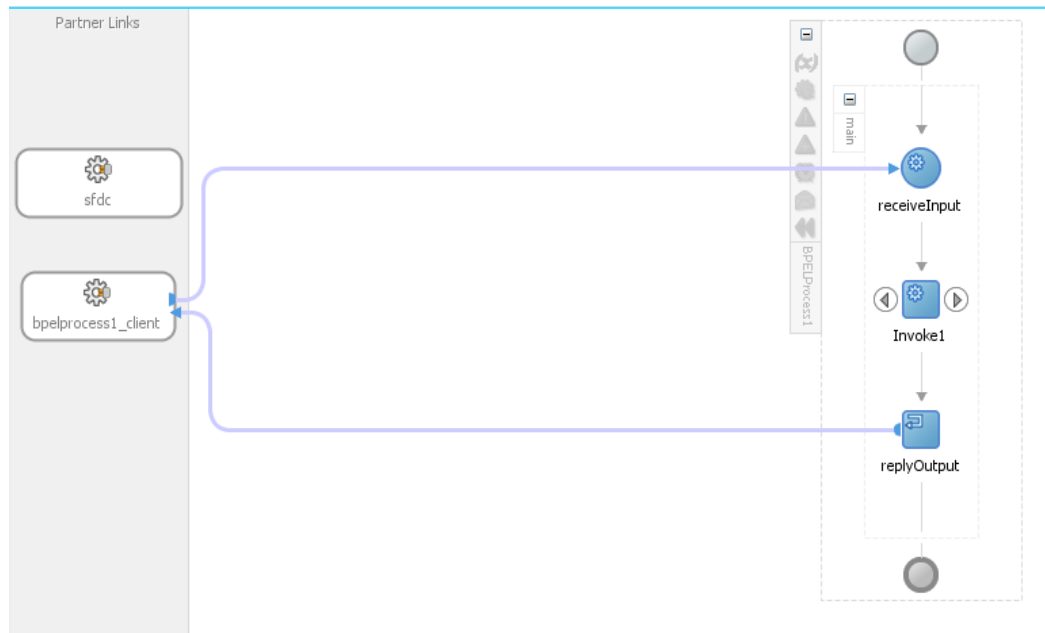
4. Create a variable **varDebugInfo** to track the debugLog returned in debuggingHeader from Salesforce.com, as shown in Figure 9- 169.

Figure 9 - 169 Variables Screen



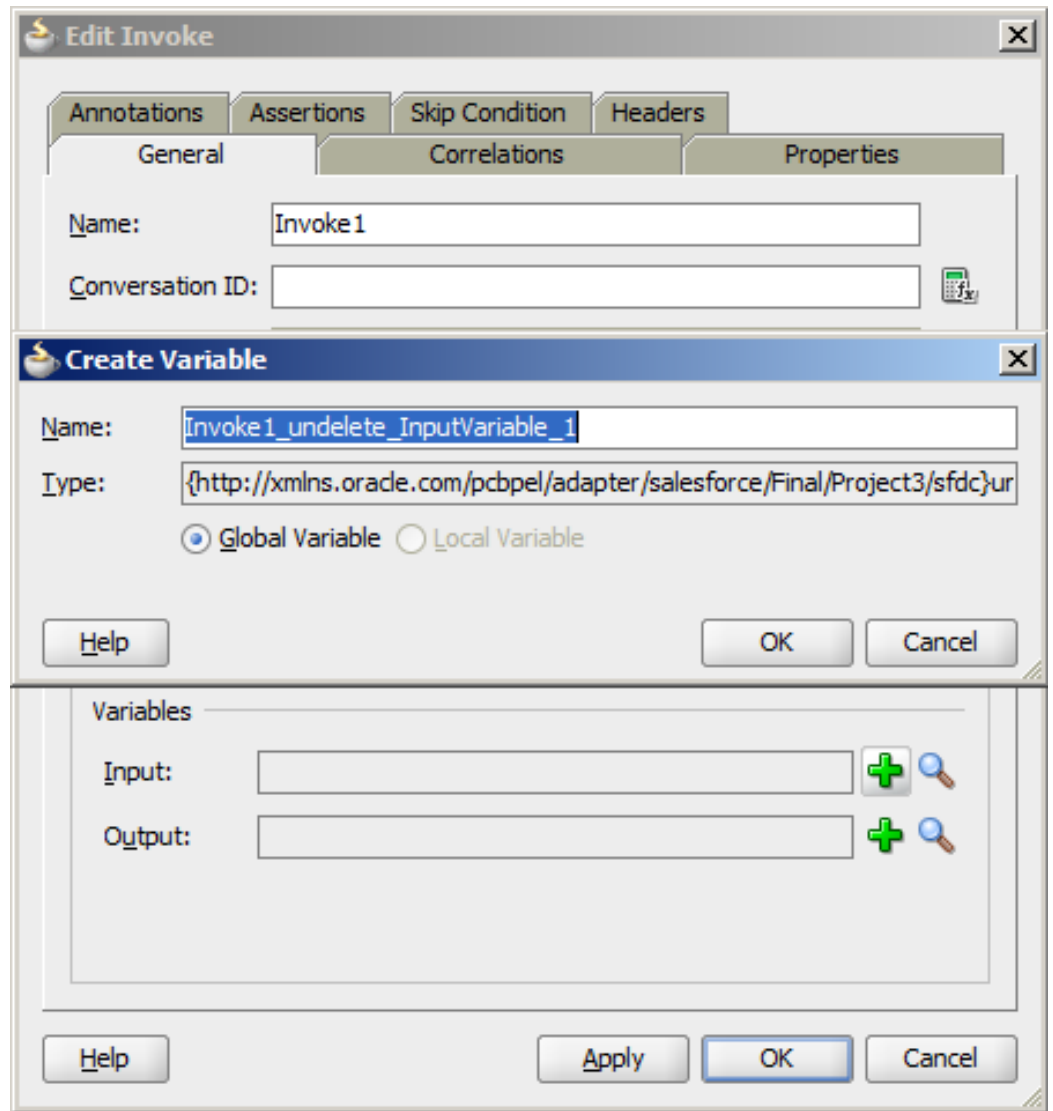
5. Add an **invoke activity** to invoke the query Partner Link, as shown in Figure 9- 170.

**Figure 9 - 170 Invoke Activity**



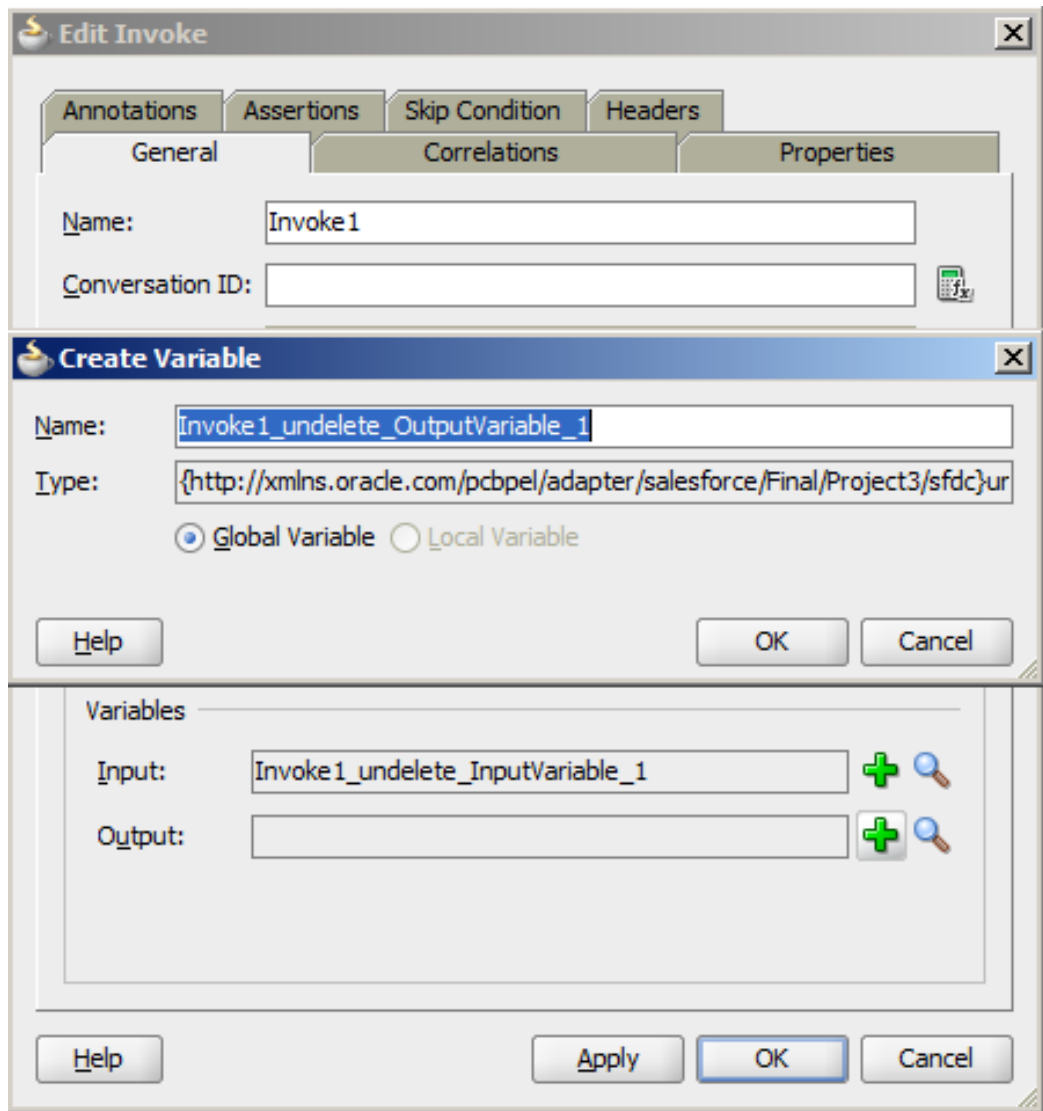
6. Edit Invoke dialog is displayed. Create an input variable to the partner link by clicking the '+' button adjacent to **Input** textbox in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 9- 171.

Figure 9 - 171 Create Variable



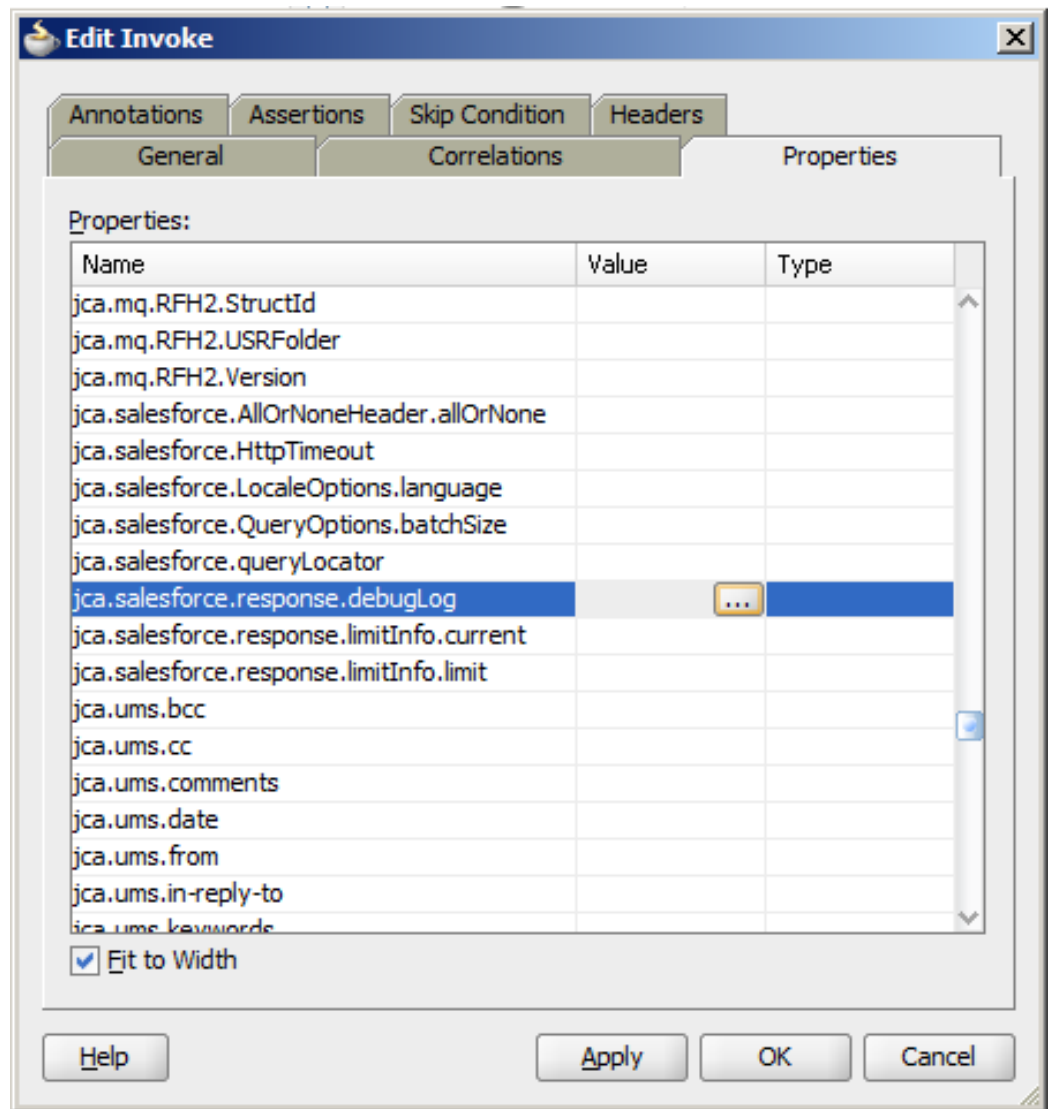
7. Create an output variable from the partner link by clicking the '+' button adjacent to **Output** textbox in the **Variables** section. The **Create Variable** dialog is displayed, as shown in Figure 9- 172 .

Figure 9 - 172 Create Variable



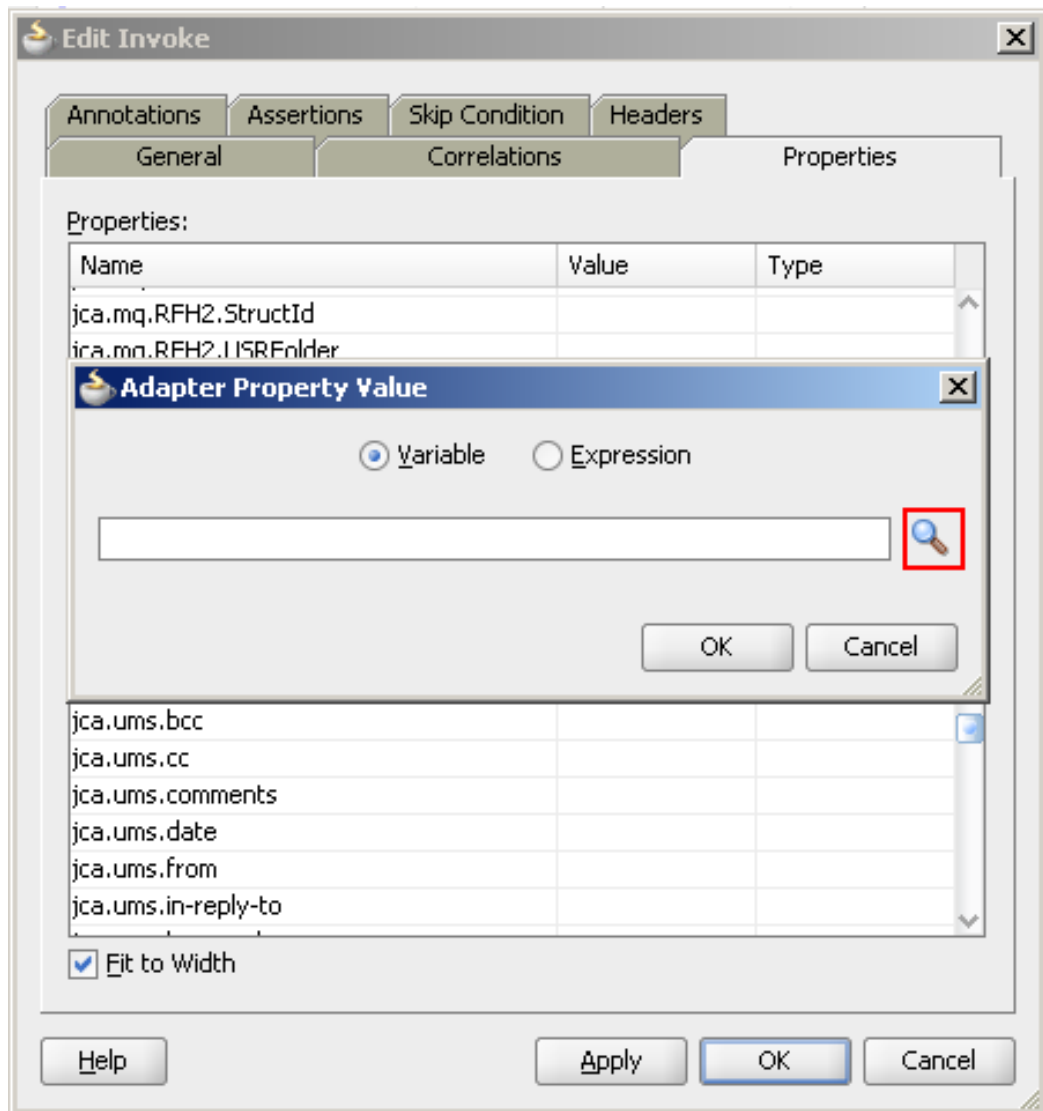
8. Go the properties tab and locate `jca.salesforce.response.debugLog` and double click on the “...” button under values as shown in Figure 9- 173.

Figure 9 - 173 Properties Tab



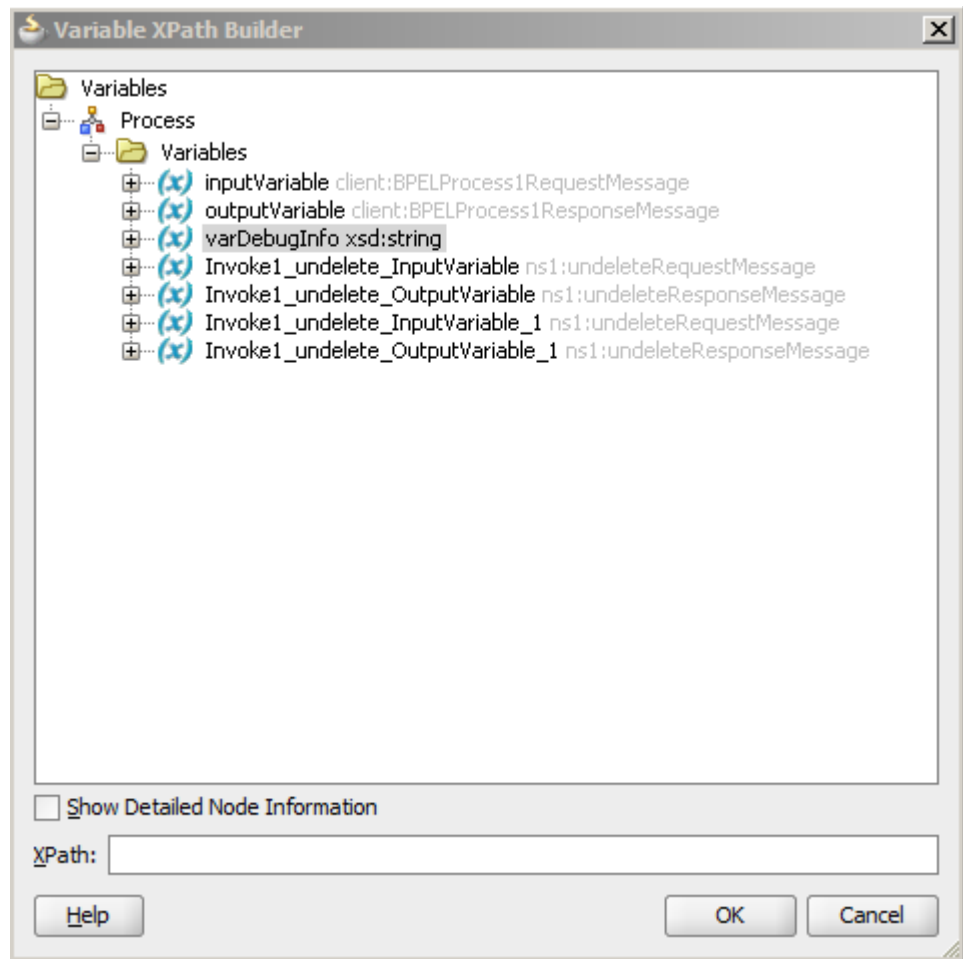
9. In the AdapterPropertyValue dialog, click on search for the variable as shown in Figure 9- 174.

Figure 9 - 174 Search Property Value



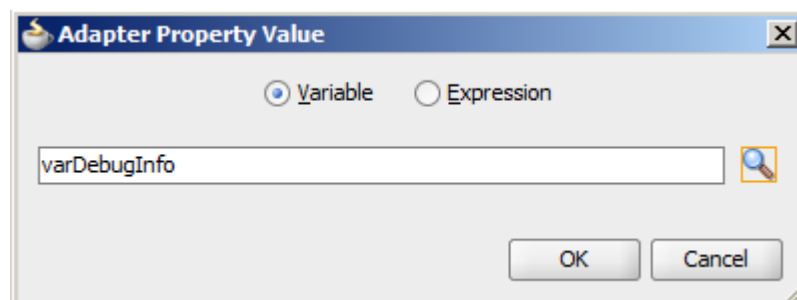
10. In the next dialog, click **varDebugInfo** variable and click **OK** as shown in Figure 9- 175.

Figure 9 - 175 Variable XPath Builder



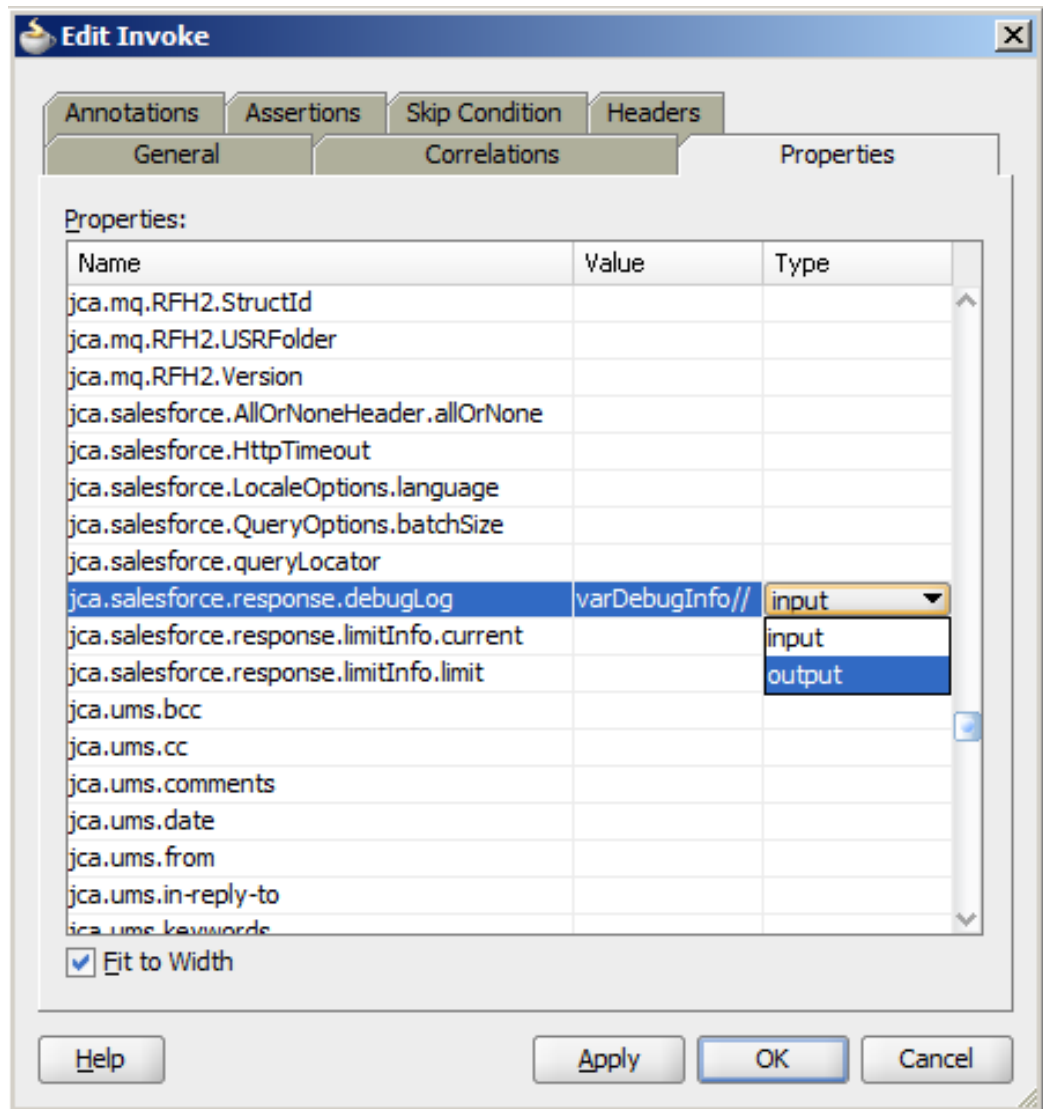
11. After the variable is selected, click OK as shown in Figure 9- 176.

Figure 9 - 176 Select variable



12. Change the type to **Output** and click **OK**, as shown in Figure 9- 177.

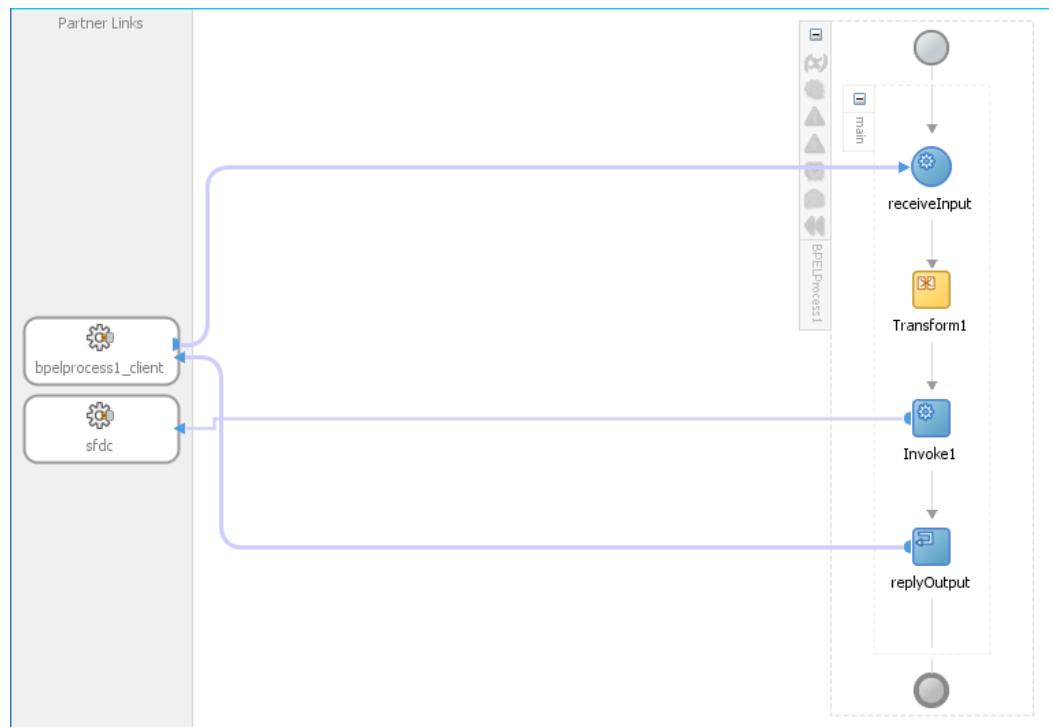
Figure 9 - 177 Select Output



13. Introduce Transform activity right before invoke activity, as show in Figure 9- 178

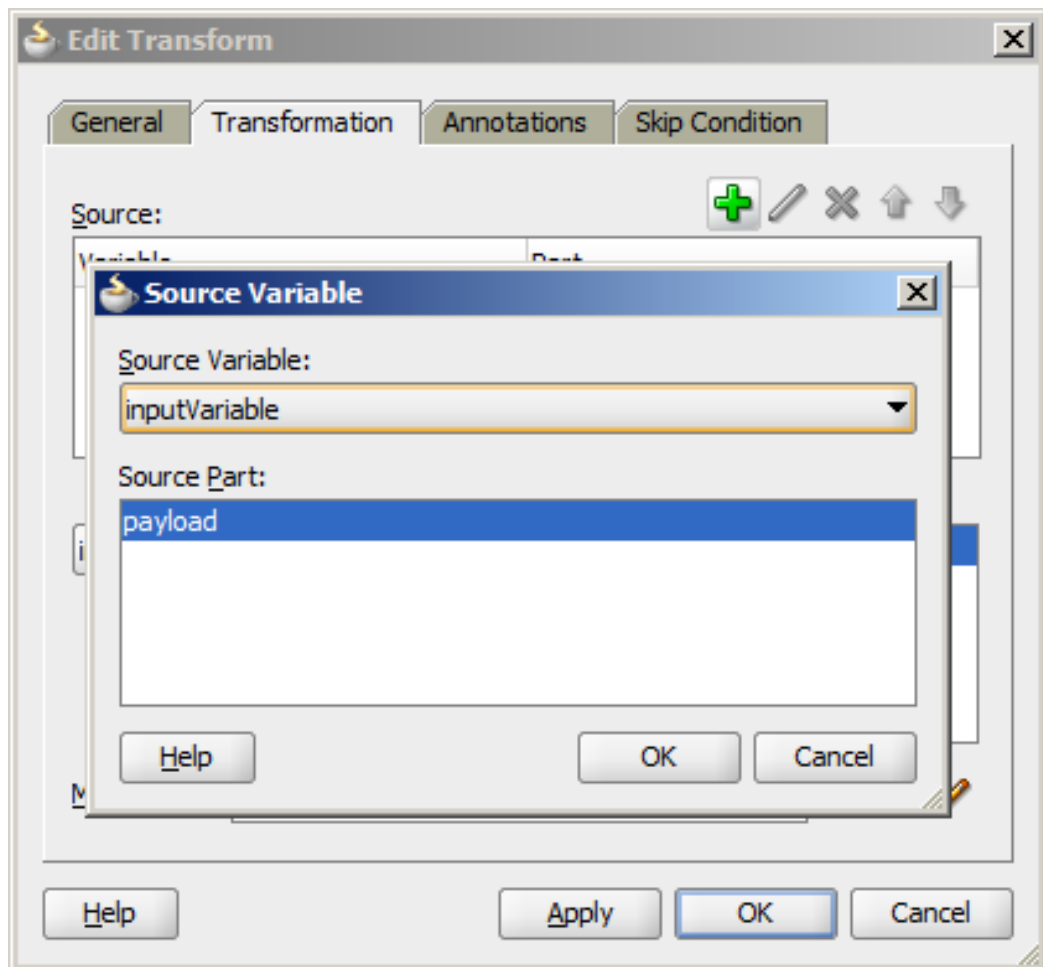


**Figure 9 - 178** Introduce transform activity



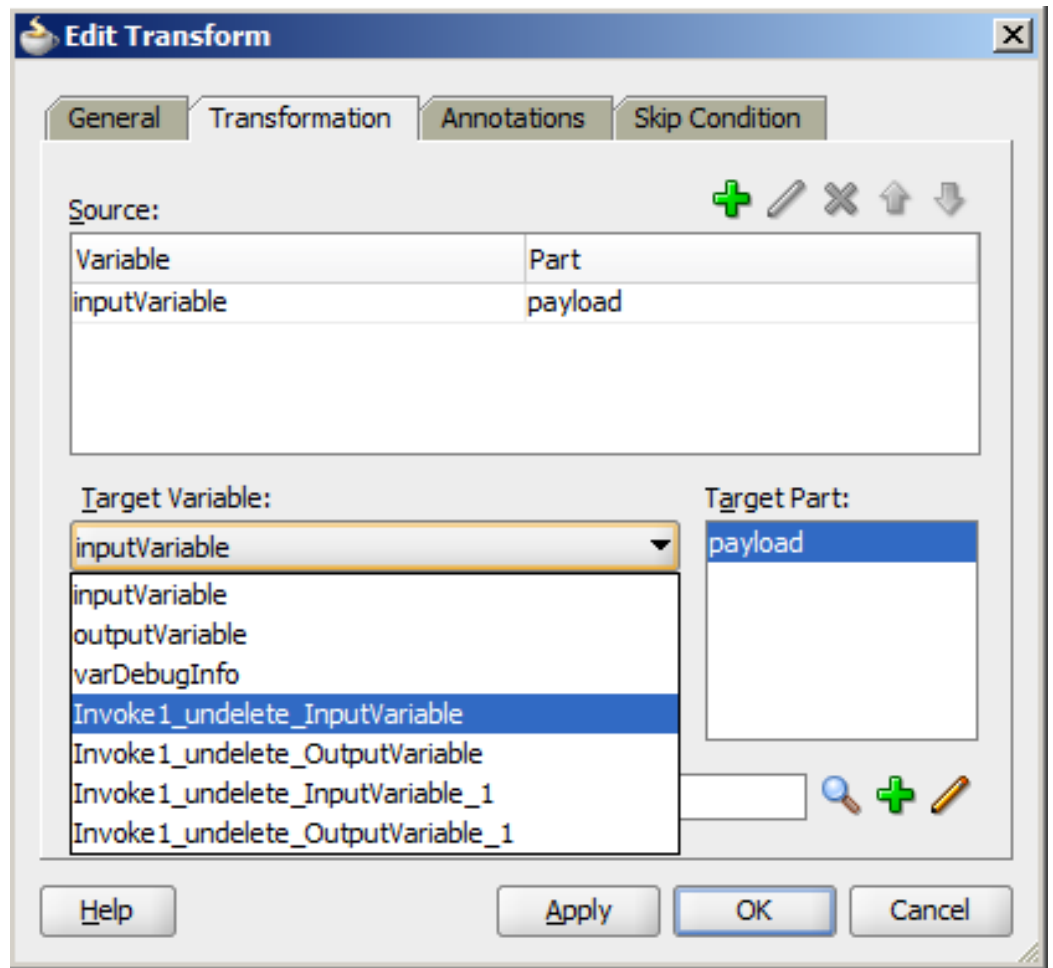
14. Double click on Transform1 and add the source variable as inputVariable, as shown in Figure 9- 179.

Figure 9 - 179 Transformation Tab



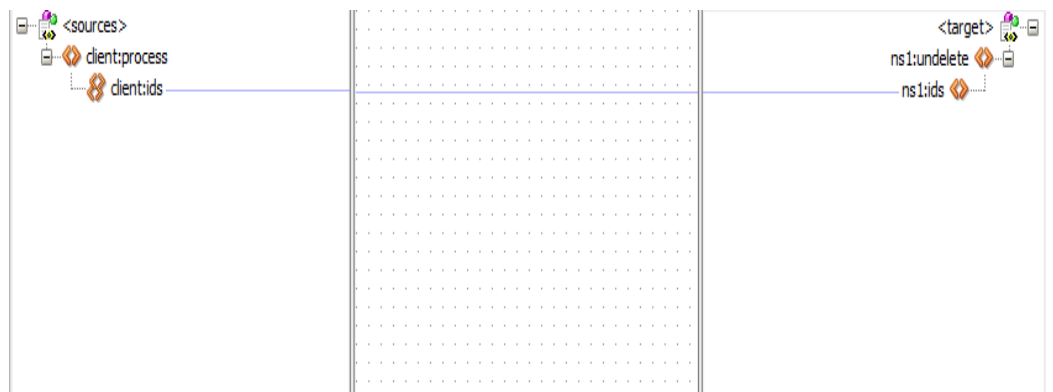
15. Add the target variable "Invoke1\_undelete\_InputVariable" as shown in Figure 9- 180, and click **OK**.

Figure 9 - 180 Add target variable



16. Map the input to the source variable in the mapper file, as shown in Figure 9- 181.

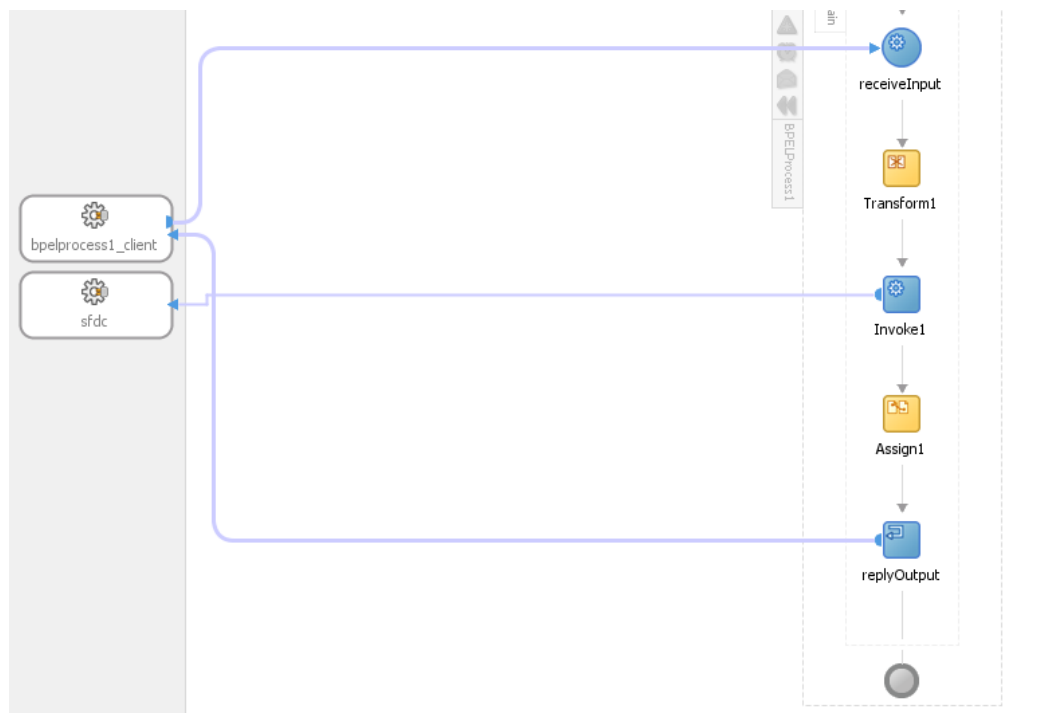
Figure 9 - 181 Map the input



17. Save all and move back to BPELProcess1.

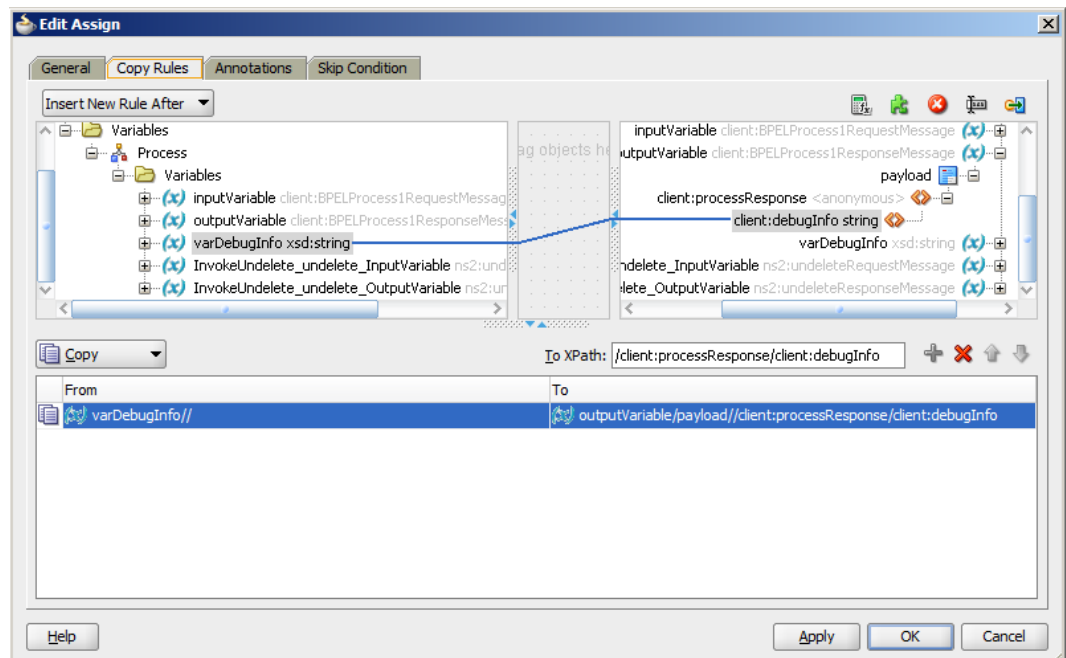
18. Introduce Assign activity right after the invoke activity, as shown in Figure 9- 182.

**Figure 9 - 182 Introduce Assign activity**



19. Inside the Assign activity, assign the value of “Invoke1\_undelete\_OutputVariable/payload//client:processResponse/client:debugInfo” variable to “varDebugInfo” variable, as shown in Figure 9- 183.

**Figure 9 - 183 Wire the Assign activity**



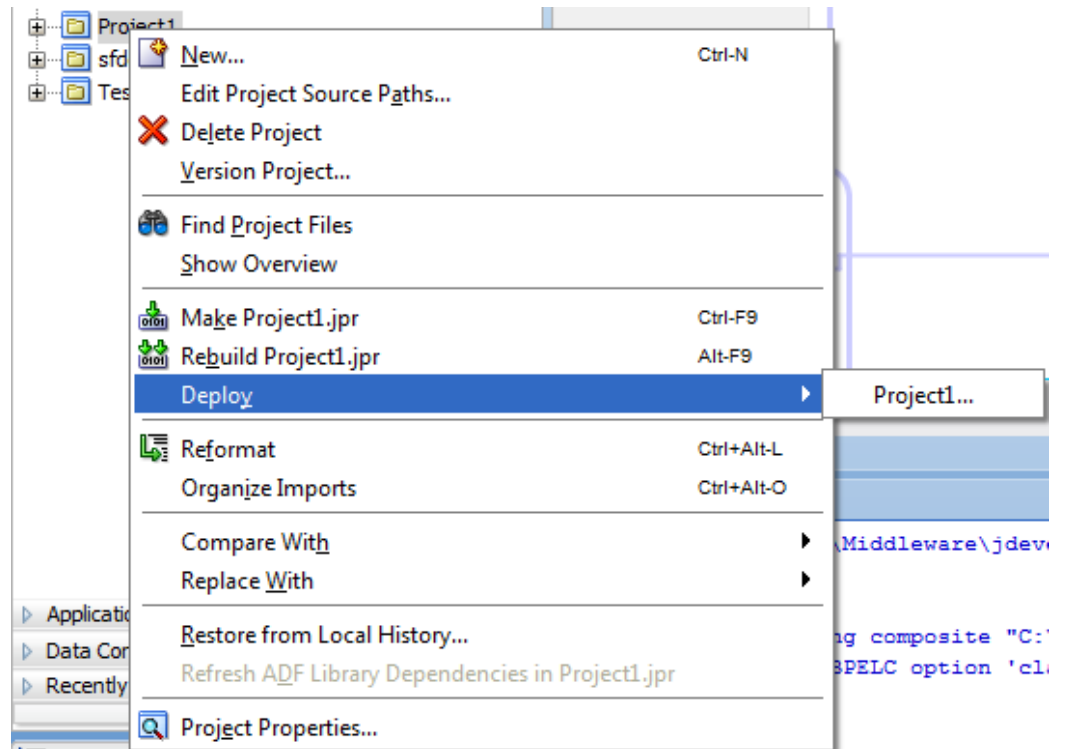
20. In the Assign activity, click on **Apply** and then **OK**.

## Deploy the Composite

Perform the following steps to deploy the composite.

1. In the **Application Navigator** pane, right-click **Project1** and select **Deploy -> Project1**, as shown in Figure 9- 184.

**Figure 9 - 184 Navigator Screen**



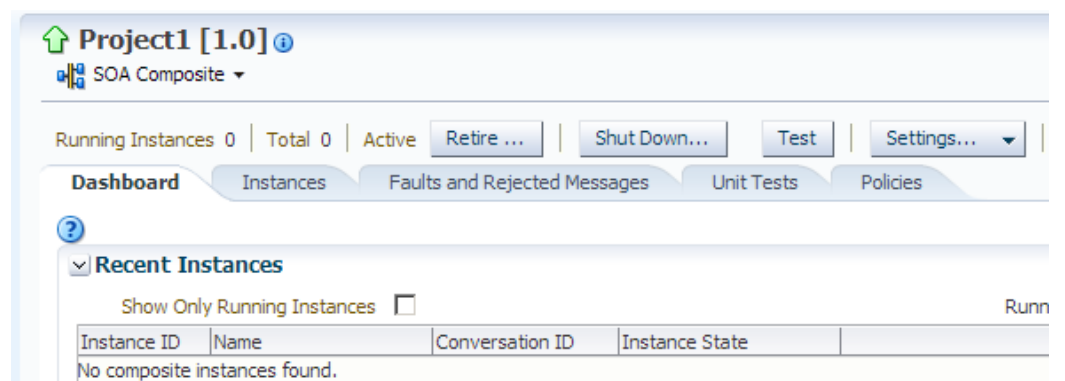
2. Select the **Deploy to Application Server** option and follow the instructions on the screen. Using this option you can deploy the composite on the Application server after providing the details of the server.

## Test the Composite

Perform the following steps to test the composite.

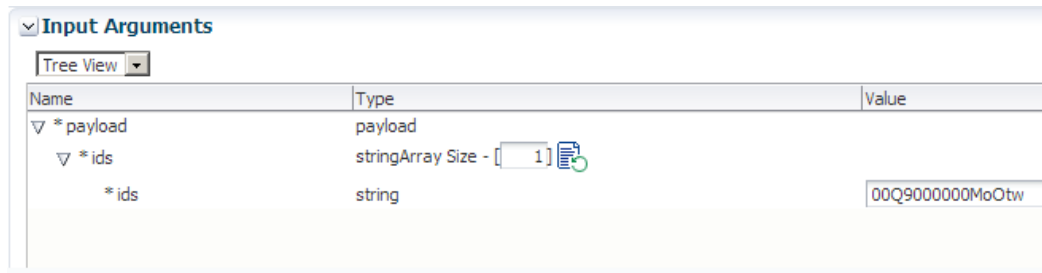
1. Login to Enterprise Manager Console for the server you deployed your project on.
2. Open **Project1**
3. Click the **Test** button to test the Web service, as shown in Figure 9- 185.

**Figure 9 - 185 Test Tab**



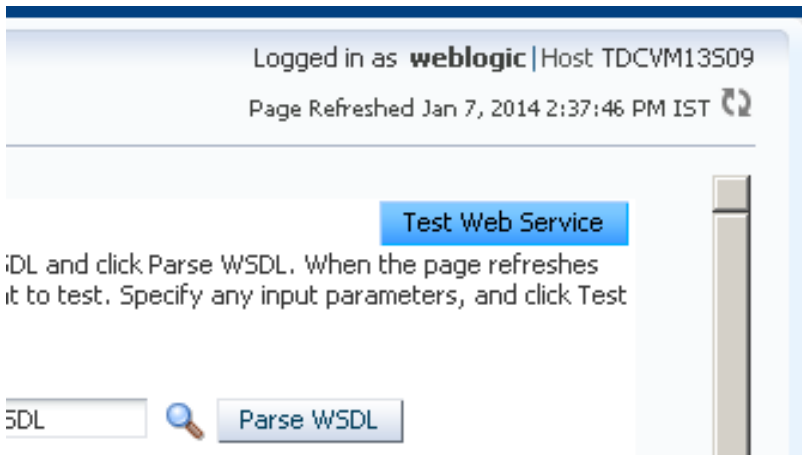
4. Enter the id of the objects you wish to undelete, as shown in Figure 9- 186.

**Figure 9 - 186 Enter ID**



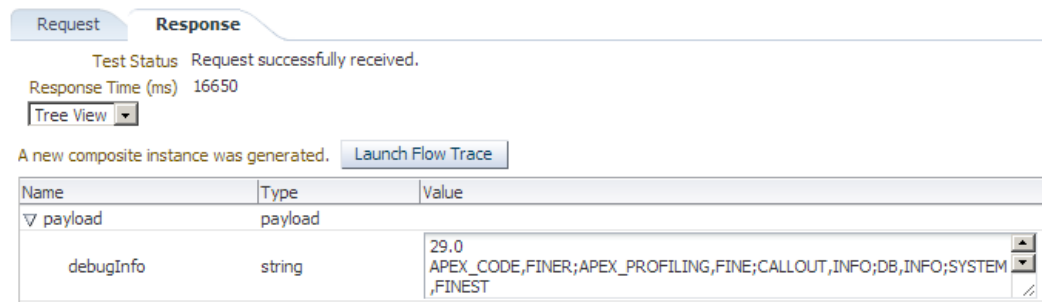
5. Click on **Test Web Service** button, as shown in Figure 9-187.

**Figure 9 - 187 Test Web Service**



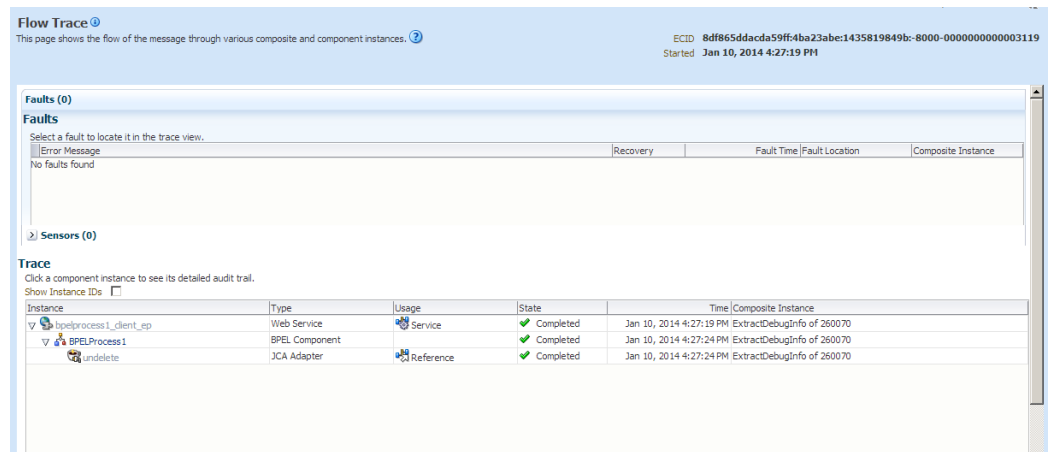
6. After successful execution the response contains the expression that you provided in the last assign activity, as shown in Figure 9-188.

**Figure 9 - 188 Execution Window**



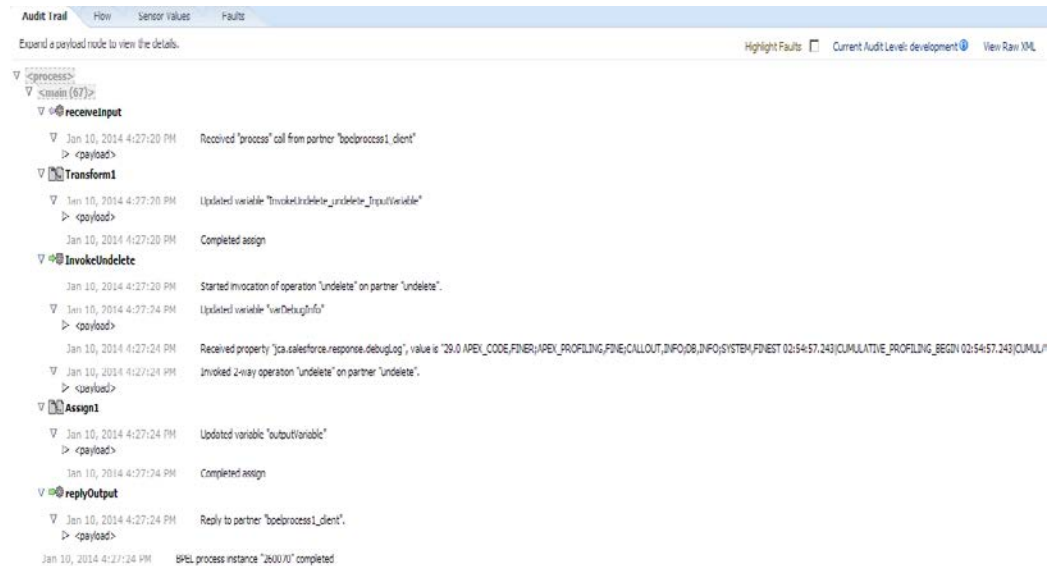
7. Click the **Launch Flow Trace** button to view the **Audit Trail**, as shown in Figure 9-189

**Figure 9 - 189 Launch Flow Trace**



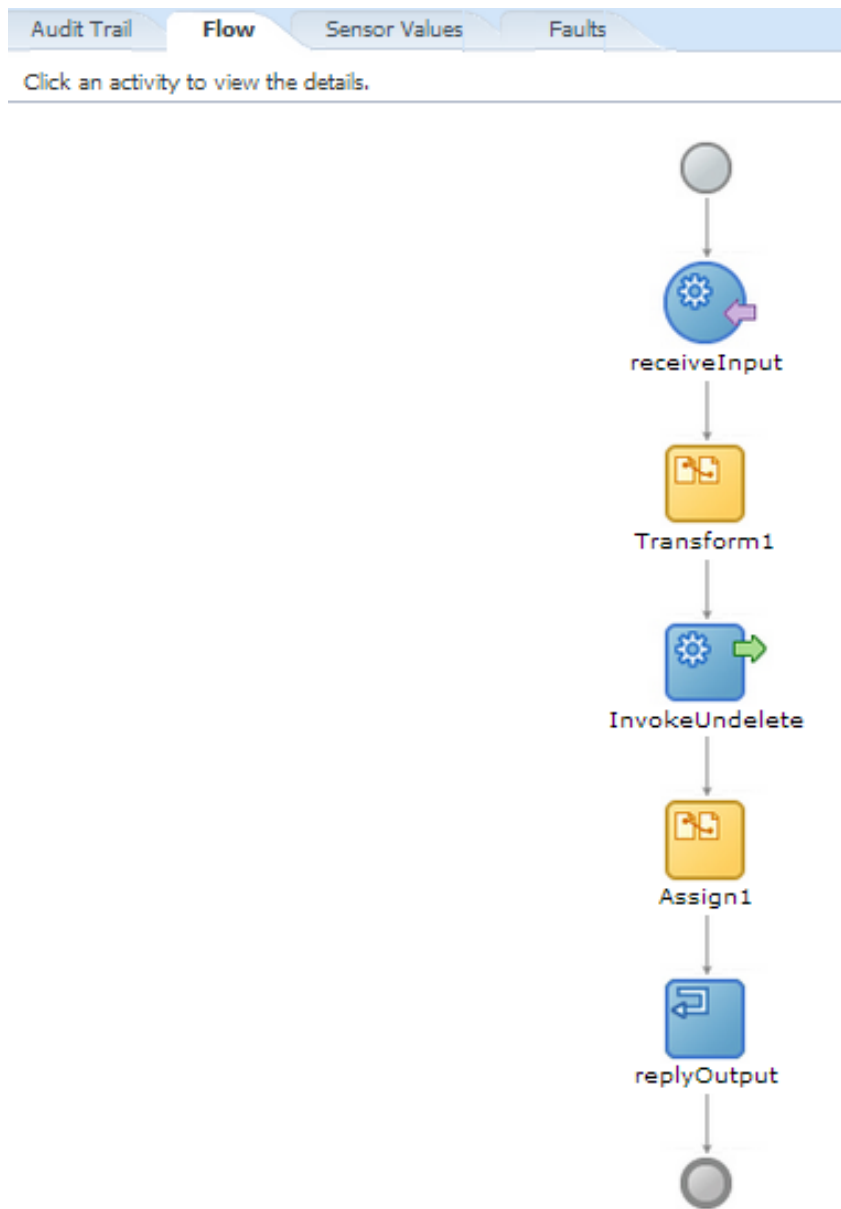
8. The **Audit Trail** will look like Figure 9-190.

**Figure 9 - 190 Audit Trail**



9. Click on **Flow** tab, The Flow tab will look like Figure 9-191.

**Figure 9 - 191** Flow Tab



10. Click on invoke activity, here you can see how the value of “debugLog” property being returned, as shown in Figure 9-192.

**Figure 9 - 192** Invoke Received Property

```
[2014/01/10 16:27:24]
Received property "jca.salesforce.response.debugLog", value is "29.0 APEX_CODE,FINER;APEX_PROFILING,FINE;CALLOUT,INFO;DB,INFO;SYSTEM,FINEST 02:54:57.243|CUMULATIVE_PROFILING_BEGIN
02:54:57.243|CUMULATIVE_PROFILING|No profiling information for SOQL operations 02:54:57.243|CUMULATIVE_PROFILING|No profiling information for SOSL operations
02:54:57.243|CUMULATIVE_PROFILING|No profiling information for DML operations 02:54:57.243|CUMULATIVE_PROFILING|No profiling information for method invocations
02:54:57.243|CUMULATIVE_PROFILING_END "
```

11. You can also see how the value of “debugLog” property is written to varDebugInfo value, as shown in Figure 9-193.



**Figure 9 - 193 Invoke updated variable**

```
[2014/01/10 16:27:24]
Updated variable "varDebugInfo"
- <varDebugInfo>
  <varDebugInfo xmlns="" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:ns="http://www.w3.org/2001/XMLSchema" xsi:type="ns:string">
    29.0 APEX_CODE,FINER;APEX_PROFILING,FINE;CALLOUT,INFO;DB,INFO;SYSTEM,FINEST
    02:54:57.243|CUMULATIVE_PROFILING_BEGIN
    02:54:57.243|CUMULATIVE_PROFILING|No profiling information for SQL operations
    02:54:57.243|CUMULATIVE_PROFILING|No profiling information for SOSL operations
    02:54:57.243|CUMULATIVE_PROFILING|No profiling information for DML operations
    02:54:57.243|CUMULATIVE_PROFILING|No profiling information for method invocations
    02:54:57.243|CUMULATIVE_PROFILING_END
  </varDebugInfo>
</varDebugInfo>
```

[Copy details to clipboard](#)

# Part II

## OSB Use Cases

This section contains a walk-through of certain scenarios that you can reference while using the Oracle Cloud Adapter for Salesforce.com in Oracle Service Bus. The chapter contains the following sections:

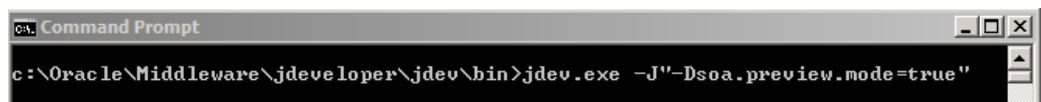
- [Section 9.1, "Creating and deploying OSB Project for performing query operation, with conditions defined in real-time by users"](#)

### 9.1 Creating and Deploying OSB Project for Performing Query Operation, with Conditions Defined in Real-Time by Users

The Oracle Cloud Adapter for Salesforce.com allows the possibility of introducing bind parameters in SOQL, to allow for user-defined inputs during query execution. The following section will walk you through the process of creating and deploying an OSB project for performing the query operation on Salesforce.com with the query conditions provided by the user while running the project; this is done using bind parameters as explained below.

To create the Salesforce.com artifacts for query with bind parameters, to be used by the OSB services, you need to use JDeveloper 11g in preview mode. JDeveloper can be started in preview mode using prompt and by passing `-J"-Dsoa.preview.mode=true"` as parameters as shown in figure below.

**Figure: Start JDeveloper in Preview Mode**



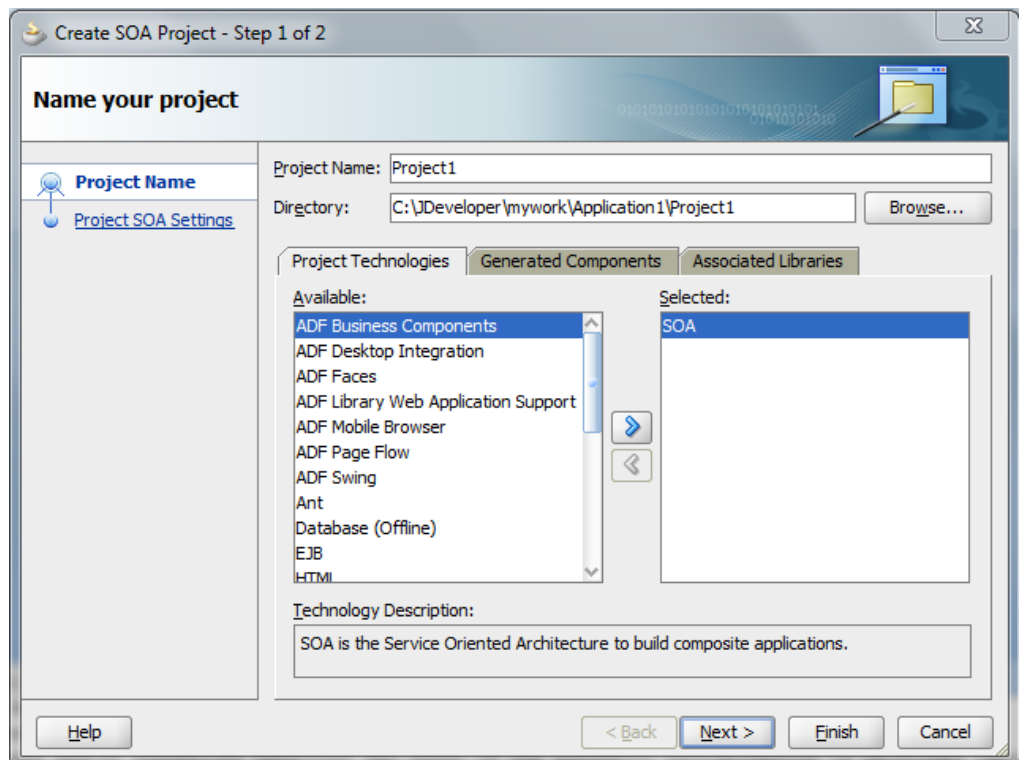
You will have to configure the Oracle Cloud Adapter for Salesforce.com in a SOA project and save the generated artifacts in a directory. You will use the artifacts generated in the following section for creating the OSB business services in OSB console in section "Creating OSB Project in OSB Console".

#### 9.1.1 Configuring Oracle Cloud Adapter for Salesforce in JDeveloper for Query with Bind Parameters

Perform the following steps to use query operation with bind parameters.

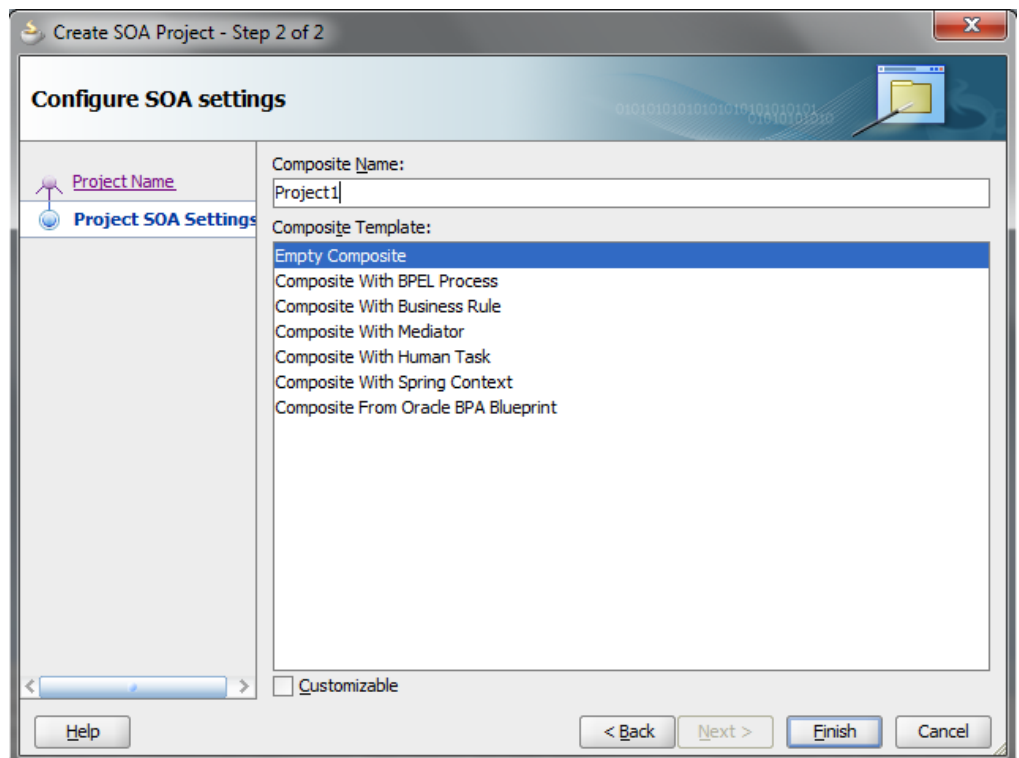
1. Create a New project in an existing application or in a new application.
2. Provide a suitable name to your project as shown in [Figure 9-194](#).

**Figure 9 - 194 Name your project**



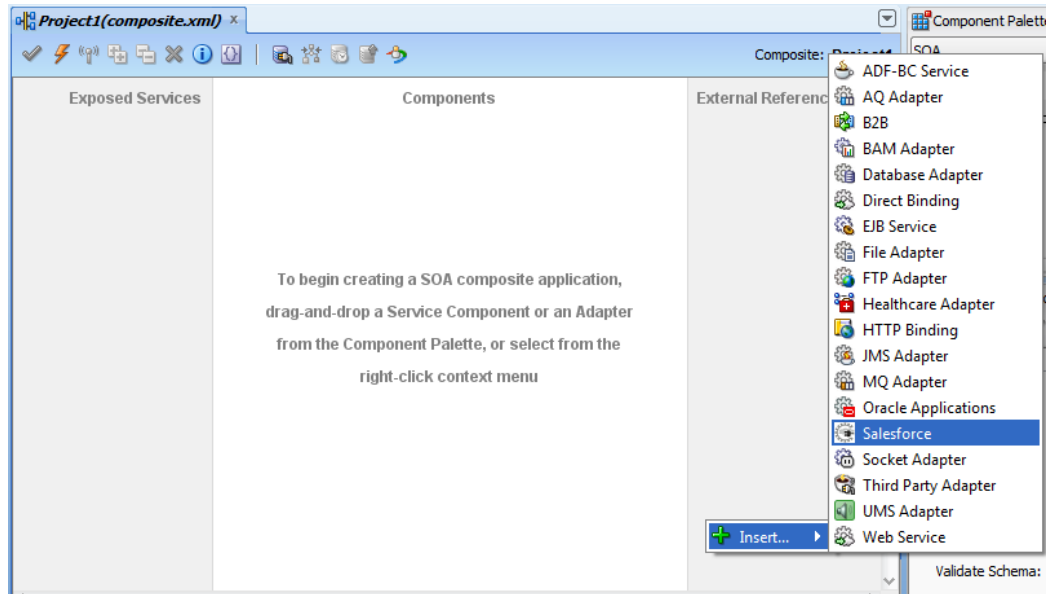
3. Click **Next** and select **Empty Composite** from **Composite Template** list, as shown in [Figure 9-195](#).

**Figure 9 - 195 Configure SOA Setting**



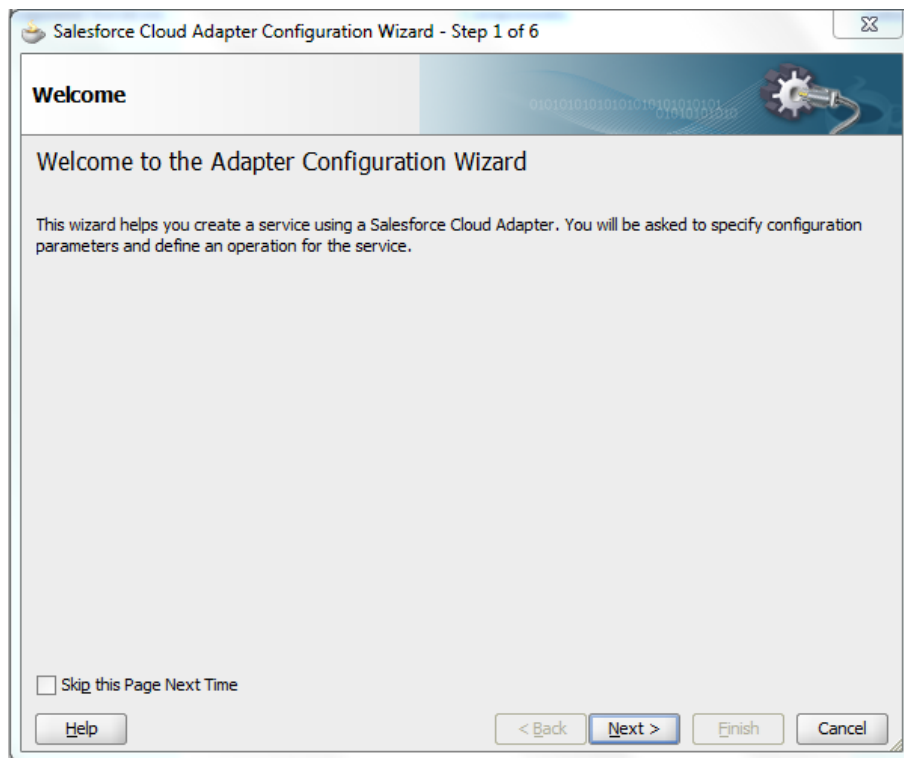
4. In the **External References** swimlane, right-click and select **Salesforce Adapter**, as shown in [Figure 9-196](#).

**Figure 9 - 196 Insert Salesforce adapter**



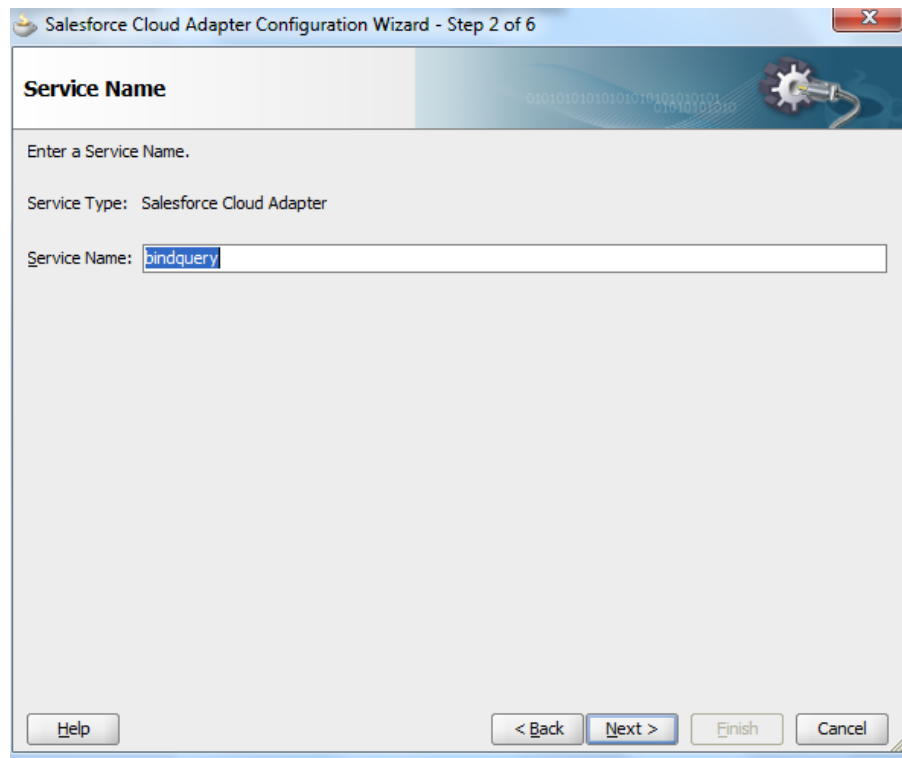
5. The Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome page is displayed, as shown in [Figure 9-197](#).

**Figure 9 - 197 Oracle Cloud Adapter for Salesforce Configuration Wizard -Welcome Page**



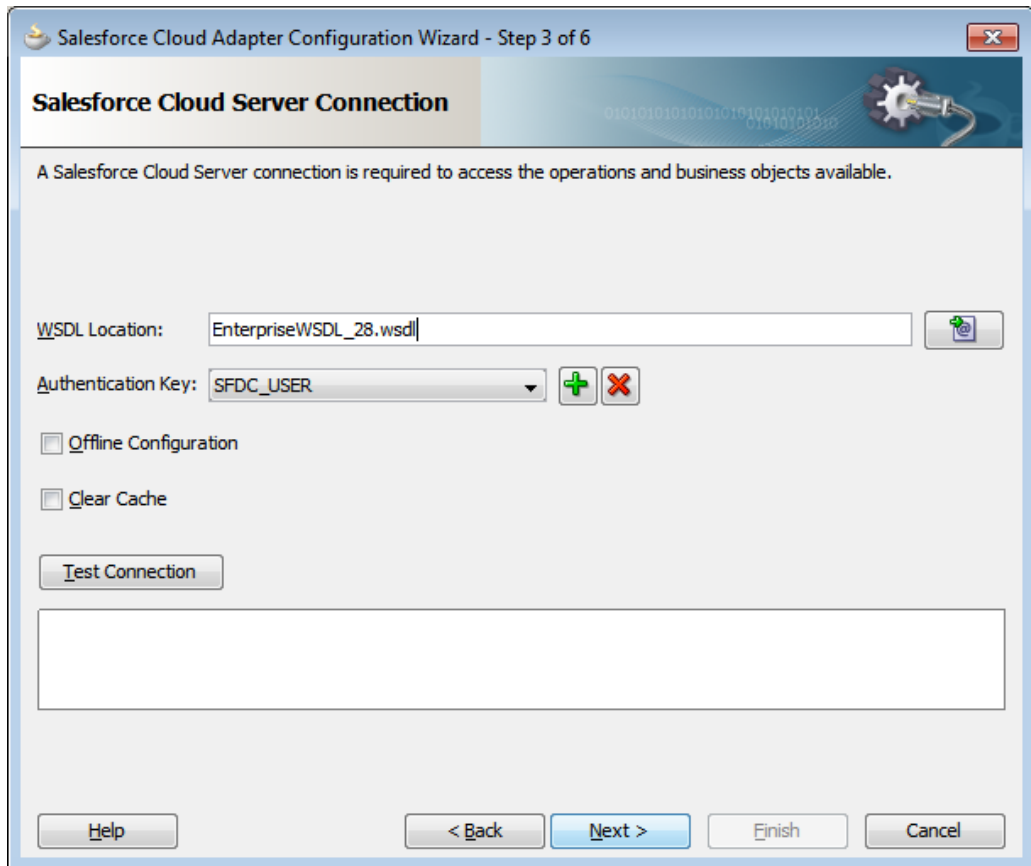
6. Click **Next**.
7. In the **Service Name** page, provide an appropriate name to your service, as shown in [Figure 9-198](#).

**Figure 9 - 198 Name your Service**



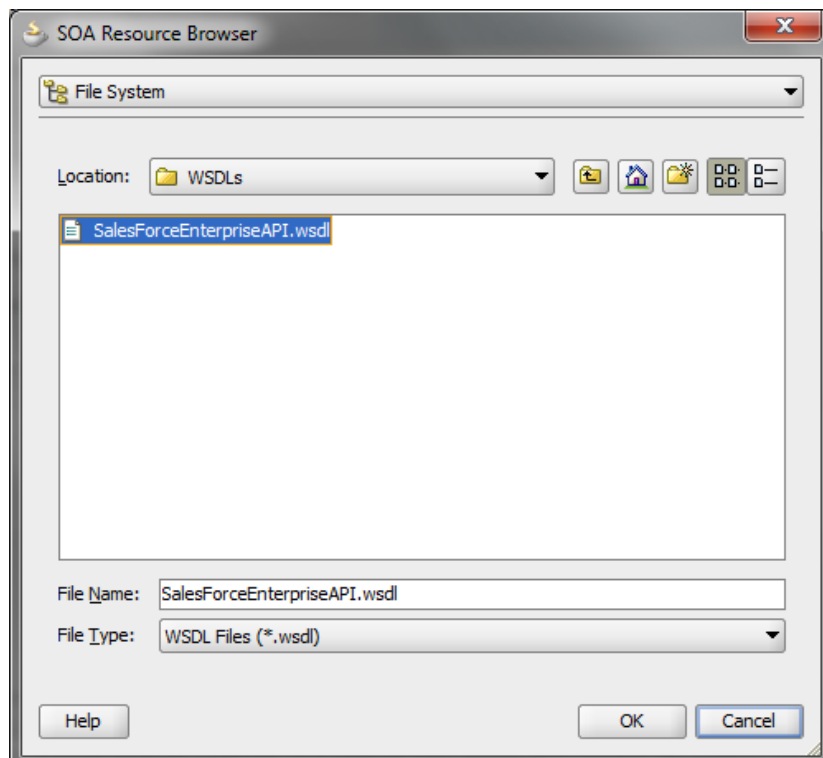
8. Click **Next**.
9. The **Server Connection** page is displayed. The **WSDL Location** and **Authentication Key** text boxes are already populated. It picks up these values from the cache. You can re-enter these values. If you want to use a different value, click the **Find existing WSDLs** icon, which is located to the right of the **WSDL Location** field, as shown in [Figure 9-199](#)

**Figure 9 - 199 Server Connection Page**



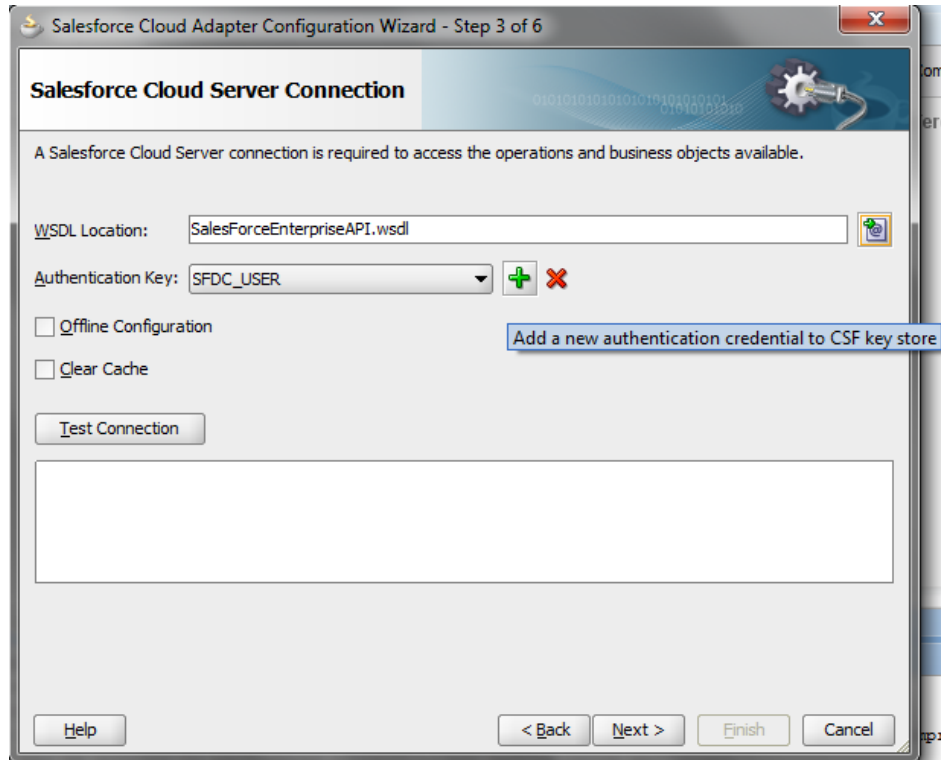
10. The **SOA Resource Browser** dialog is displayed, browse and select the downloaded Enterprise WSDL and click **OK**, as shown in [Figure 9-200](#).

**Figure 9 - 200 SOA Resource Browser**



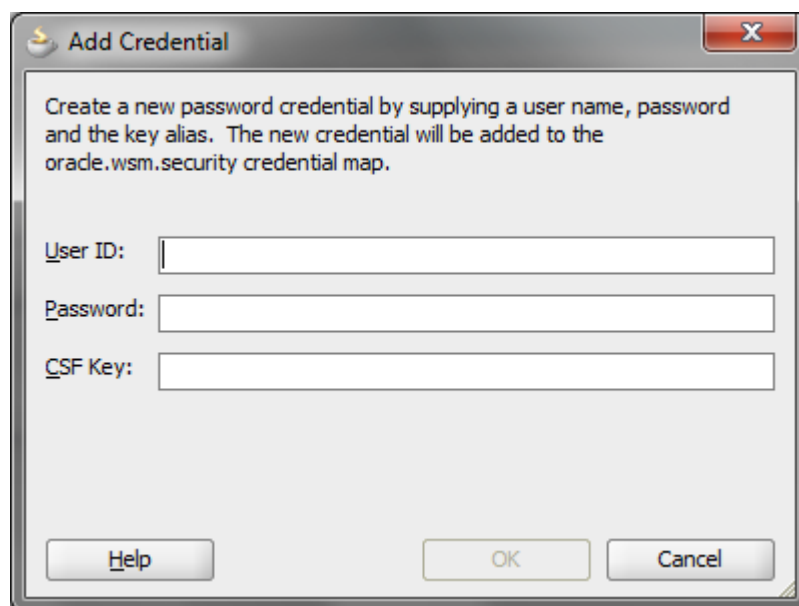
11. Click **OK**.
12. Continue with the already selected Authentication key or click “+” button to create a new **Authentication Key**, as shown in [Figure 9-201](#).

**Figure 9 - 201 Create a New Authentication Key**



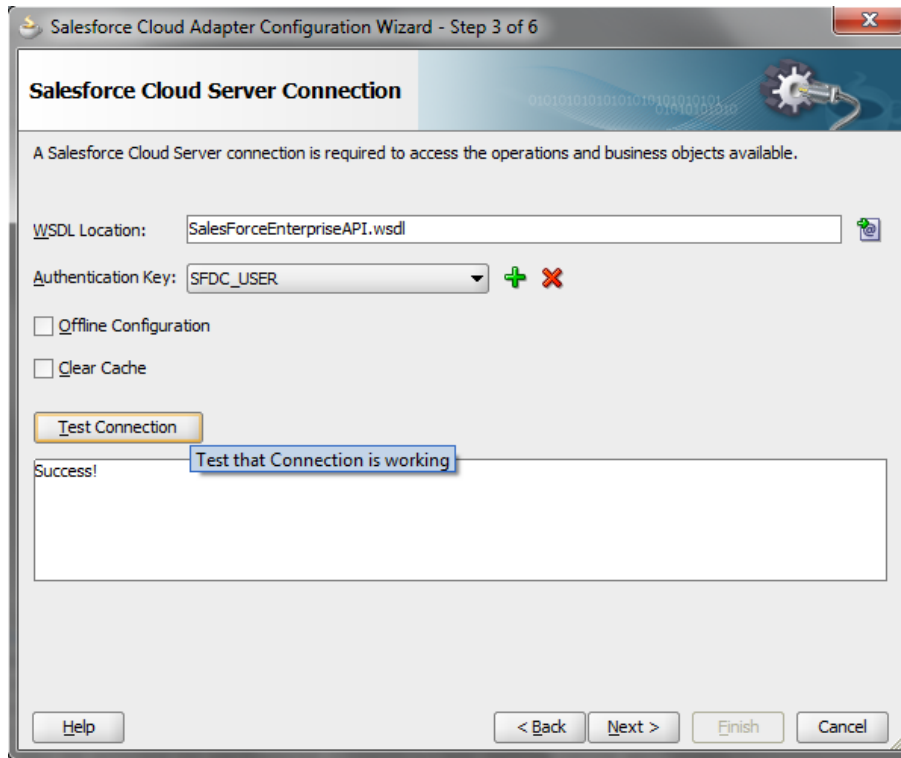
13. The **Add Credential** page is displayed, as shown in [Figure 9-202](#). Provide a suitable name and the Salesforce.com credentials. The password should be a combination of Salesforce.com password and Salesforce.com Security Token.

**Figure 9 - 202 Add Credential**



14. Click **Test Connection** button to validate the Authentication Key, as shown in [Figure 9-203](#).

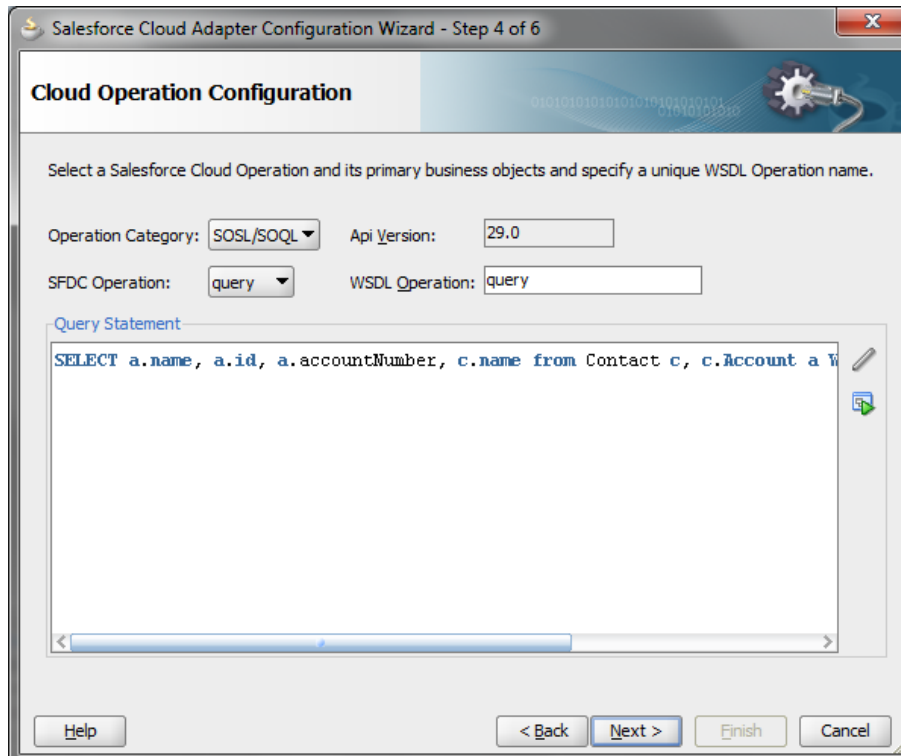
**Figure 9 - 203 Test Connection**



15. Click Next.

16. The **Cloud Operation Configuration** page is displayed. Select **SOSL/SOQL** from **Operation Category**; the **Query** operation will be selected automatically, as shown in the [Figure 9-204](#).

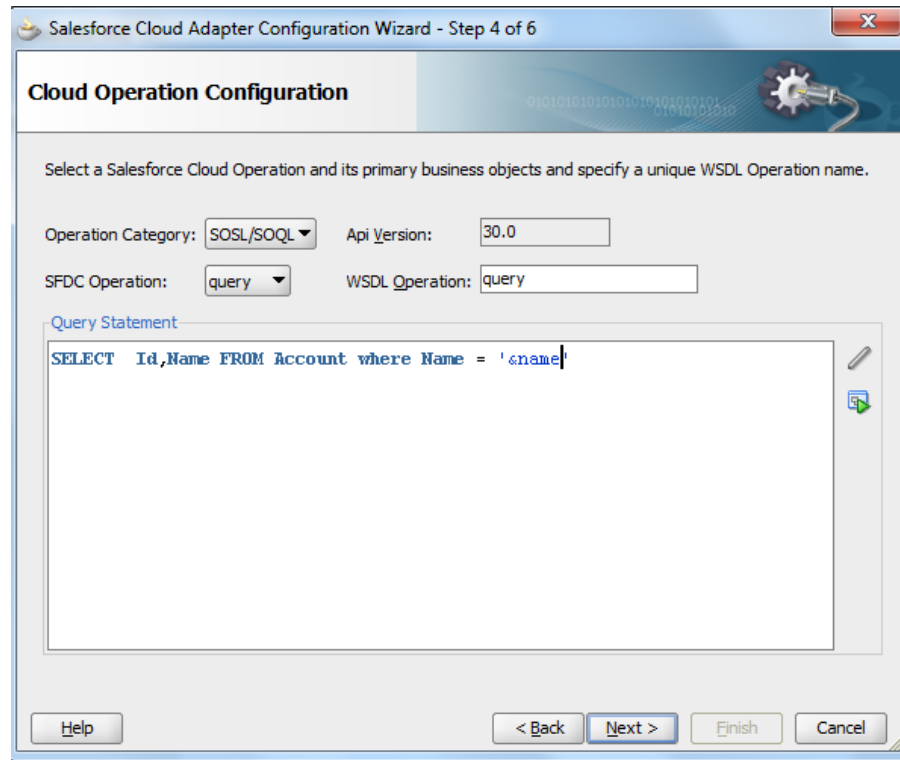
**Figure 9 - 204 Select SOSL/SOQL**





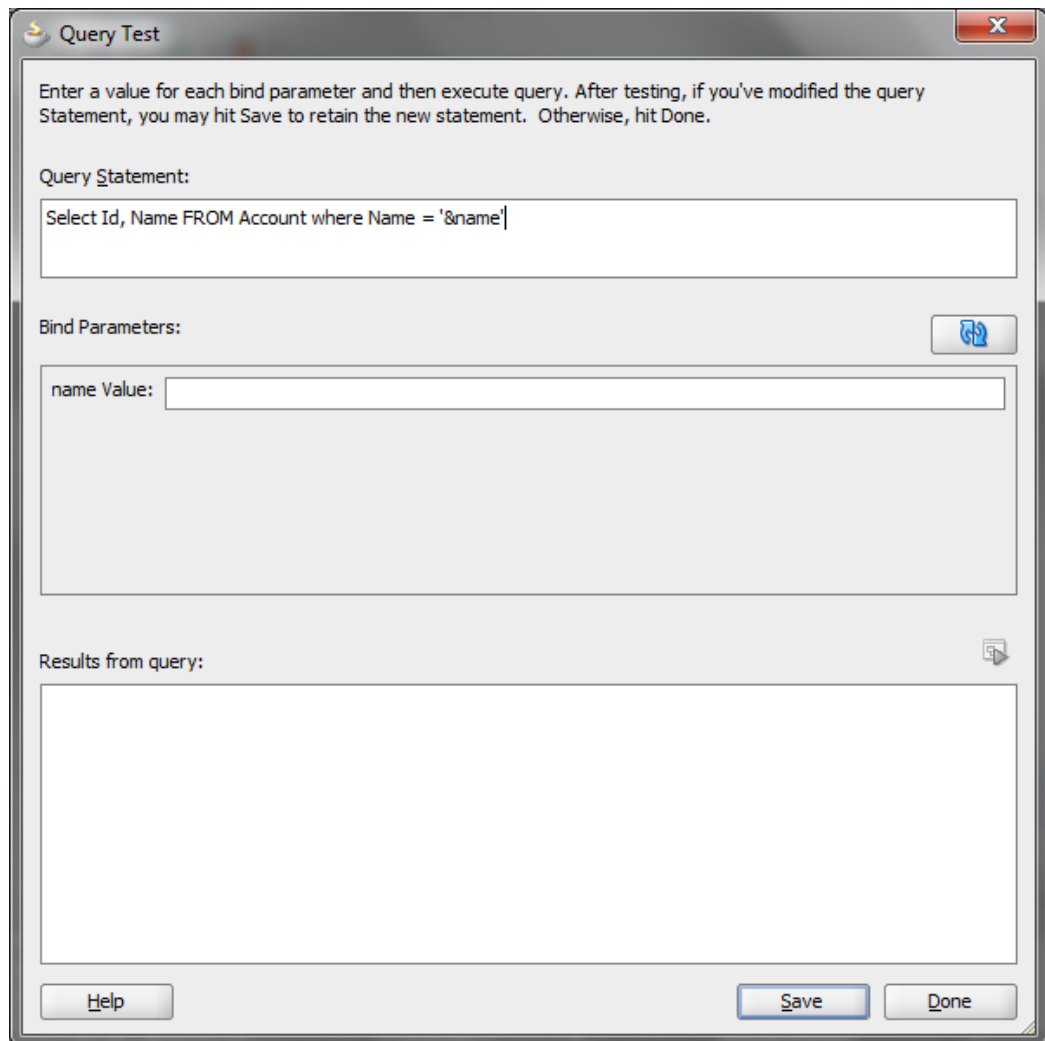
17. Provide the query string in the text box, as shown in the [Figure 9-205](#).

**Figure 9 - 205 Provide the query String**



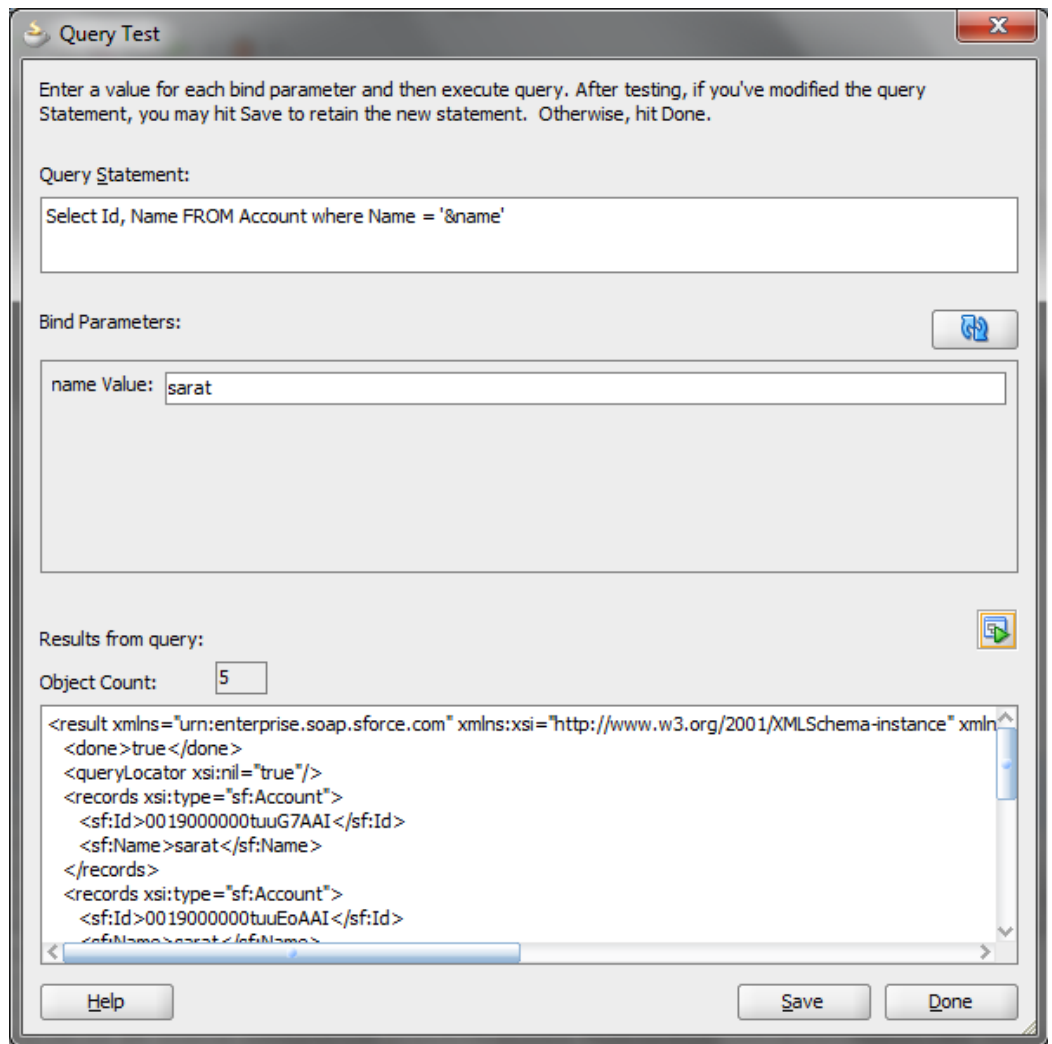
18. You can also test the query string after clicking on the **Query Test** button. As shown in [Figure 9-206](#).

**Figure 9 - 206 Query Test button**



19. Enter a valid value of Bind Parameter “name” and click on the Test Button, as shown in [Figure 9-207](#).

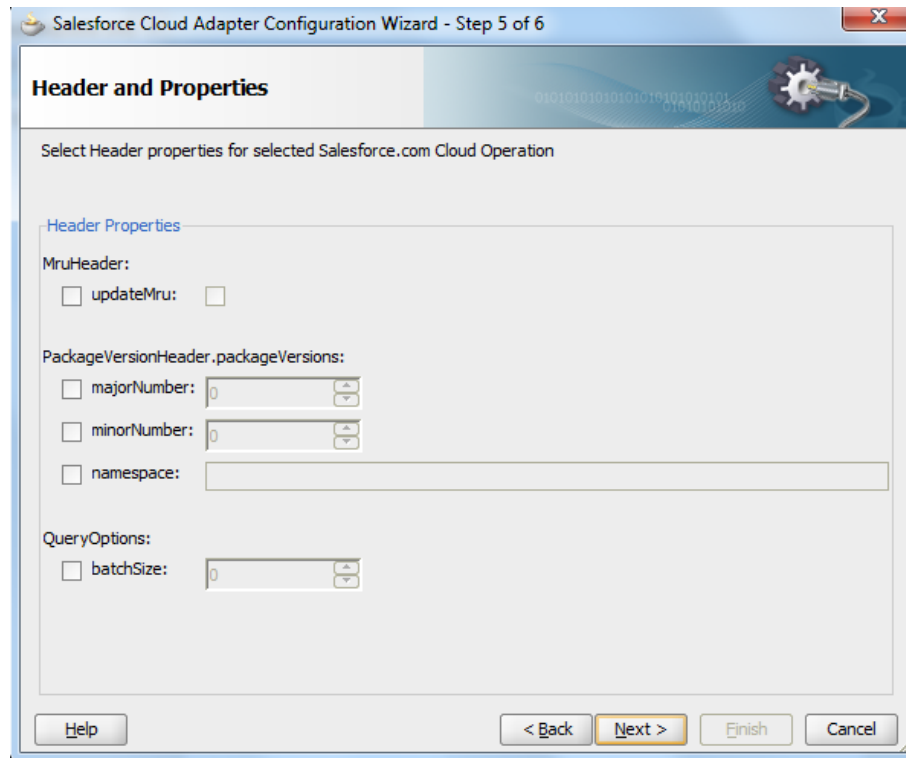
Figure 9 - 207 Query Test



20. Click on **Save** button, if you have modified your query in the query test dialog, and wish to save the modified query, else, click on **Done** button, which would display the original query. Either of the buttons will take you back on the Cloud Operation Configuration page.

21. Click on **Next**. The **Header and Properties** page is displayed. Provide the value of headers as per your business requirement, as shown in [Figure 9-208](#).

**Figure 9 - 208 Provide the Value of Headers**



The screenshot shows a window titled "Salesforce Cloud Adapter Configuration Wizard - Step 5 of 6". The main heading is "Header and Properties". Below the heading, it says "Select Header properties for selected Salesforce.com Cloud Operation".

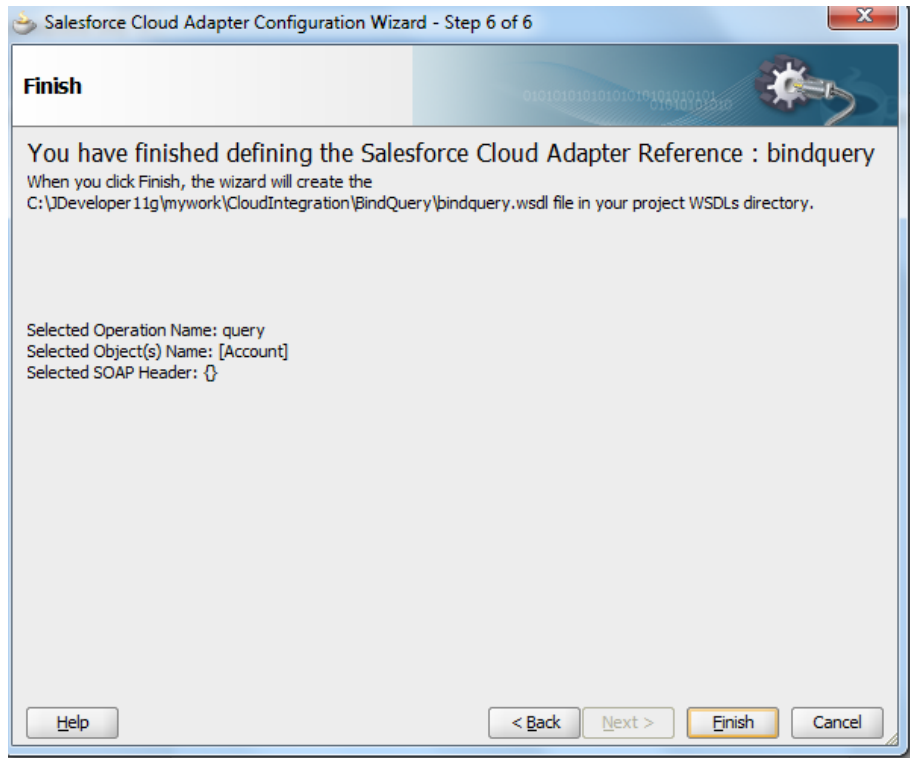
Under "Header Properties", there are three sections:

- MruHeader:** Contains a checkbox for "updateMru:".
- PackageVersionHeader.packageVersions:** Contains checkboxes for "majorNumber:" (with a spinner box set to 0), "minorNumber:" (with a spinner box set to 0), and "namespace:" (with an empty text box).
- QueryOptions:** Contains a checkbox for "batchSize:" (with a spinner box set to 0).

At the bottom of the window, there are four buttons: "Help", "< Back", "Next >" (highlighted in yellow), "Finish", and "Cancel".

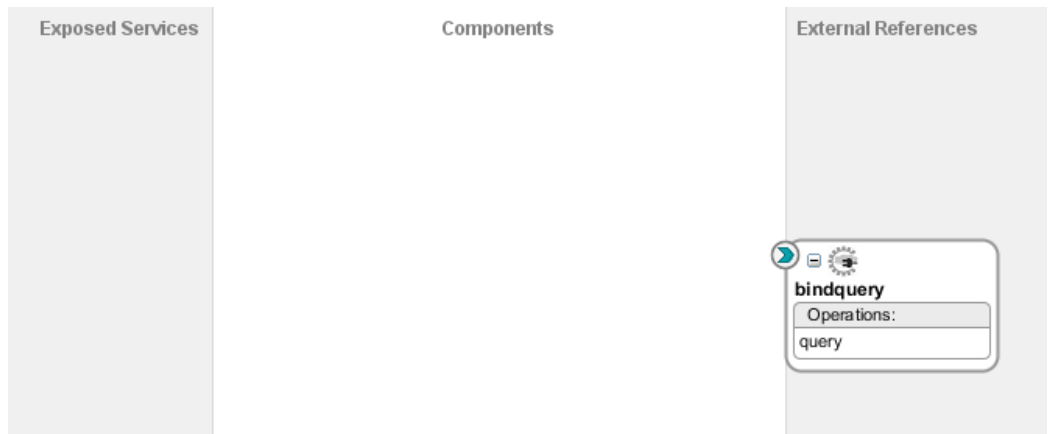
22. Click **Next**.
23. The finish page is displayed. It provides a complete summary of the operation selected, object on which the operation would operate and the headers selected for that operation, as shown in [Figure 9-209](#).

Figure 9 - 209 Finish Page



- 24. Click the **Finish** button to complete adapter configuration.
- 25. After clicking on **Finish** button, the following screen appears, as shown in [Figure 9-210](#).

Figure 9 - 210 Composite Screen

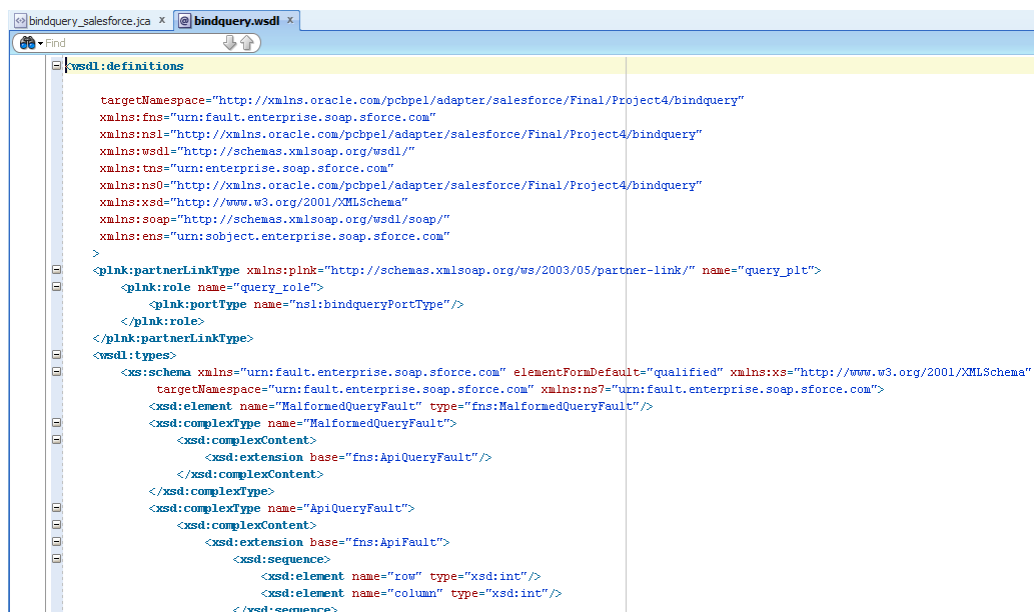


- 26. The two artifacts **bindquery.wsdl** and **bindquery\_salesforce.jca** will be generated.

Figure 9 - 211 JCA file



Figure 9 - 212 WSDL File



```
wsdl:definitions
  targetNamespace="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Final/Project4/bindquery"
  xmlns:fns="urn:fault.enterprise.soap.sforce.com"
  xmlns:ns1="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Final/Project4/bindquery"
  xmlns:wsdl="http://schemas.xmlsoap.org/wsdl/"
  xmlns:tns="urn:enterprise.soap.sforce.com"
  xmlns:ns0="http://xmlns.oracle.com/pcbpel/adapter/salesforce/Final/Project4/bindquery"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:soap="http://schemas.xmlsoap.org/wsdl/soap/"
  xmlns:ens="urn:subject.enterprise.soap.sforce.com"
  >
  <plnk:partnerLinkType xmlns:plnk="http://schemas.xmlsoap.org/ws/2003/05/partner-link/" name="query_plt">
    <plnk:role name="query_role">
      <plnk:portType name="ns1:bindqueryPortType"/>
    </plnk:role>
  </plnk:partnerLinkType>
  <wsdl:types>
    <xsd:schema xmlns="urn:fault.enterprise.soap.sforce.com" elementFormDefault="qualified" xmlns:xs="http://www.w3.org/2001/XMLSchema"
      targetNamespace="urn:fault.enterprise.soap.sforce.com" xmlns:ns7="urn:fault.enterprise.soap.sforce.com">
      <xsd:element name="MalformedQueryFault" type="fns:MalformedQueryFault"/>
      <xsd:complexType name="MalformedQueryFault">
        <xsd:complexContent>
          <xsd:extension base="fns:ApiQueryFault"/>
        </xsd:complexContent>
      </xsd:complexType>
      <xsd:complexType name="ApiQueryFault">
        <xsd:complexContent>
          <xsd:extension base="fns:ApiFault">
            <xsd:sequence>
              <xsd:element name="row" type="xsd:int"/>
              <xsd:element name="column" type="xsd:int"/>
            </xsd:sequence>
          </xsd:extension>
        </xsd:complexContent>
      </xsd:complexType>
    </xsd:schema>
  </wsdl:types>
</definitions>
```

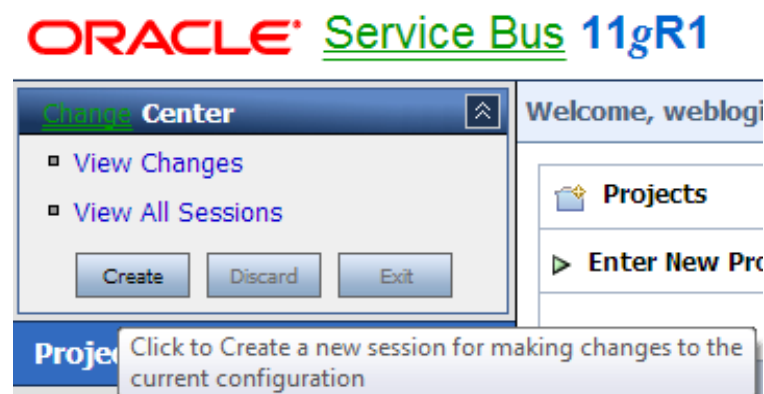
These artifacts will be used in the following section.

## 9.1.2 Creating and Executing OSB Project in OSB Console

Follow the steps given below to create OSB projects and services using the OSB console.

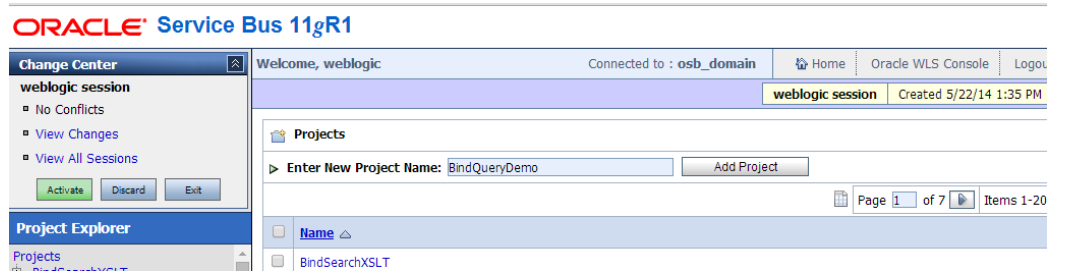
1. Log in to the OSB Console: *<host:port/sbconsole>*
2. Click on the **Project Explorer** on the left bottom of the console. This takes you to the page where all projects deployed to the OSB are listed.
3. Under the **Project Explorer**, click on **Projects**.
4. Under the Change Center, click on **Create**, as shown in [Figure 9-213](#). This opens a new session in the OSB console to enable you to make changes.

Figure 9 - 213 Create an OSB Session



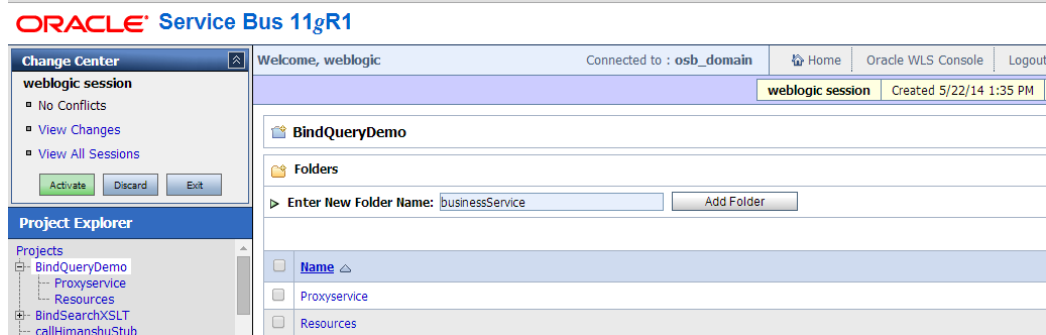
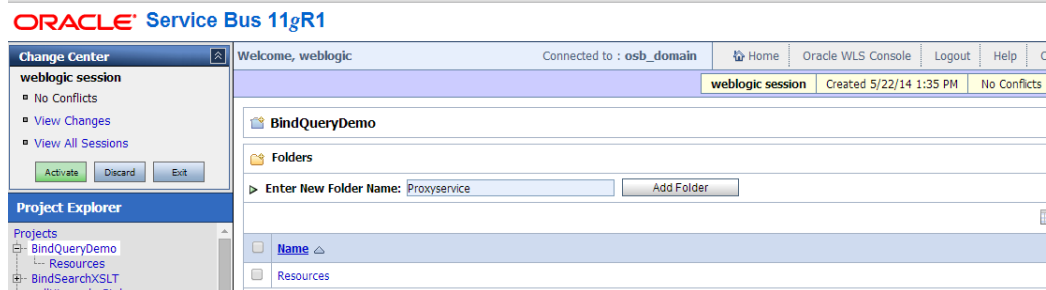
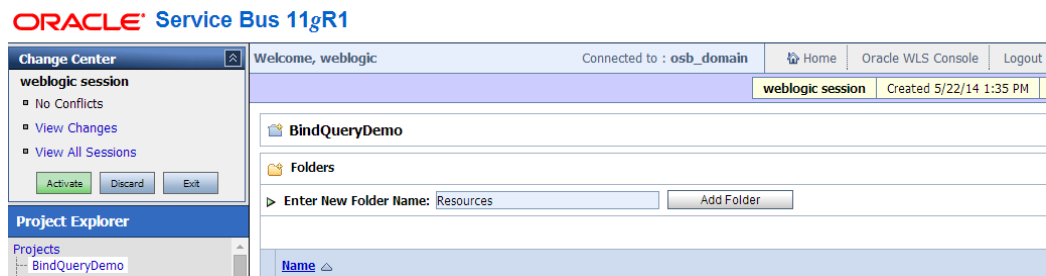
5. Enter a new project name in the **Enter New Project Name** field and click **Add Project**, as shown in [Figure 9-214](#).

**Figure 9 - 214 Add a New Project to OSB**



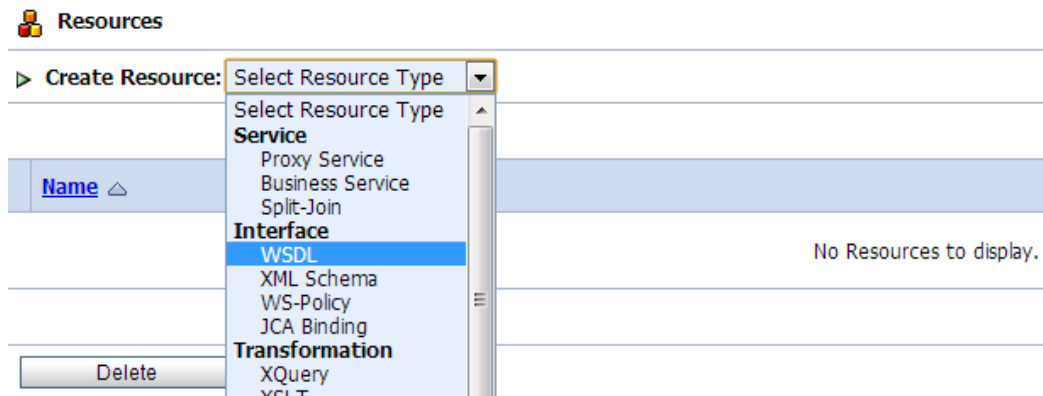
6. A project creation message appears that says, “The project named BindQueryDemo was added successfully”.
7. Click on the project just created above. You can view the project home page on the right.
8. Enter the following folder names in the **Enter a New Folder Name** field and click **Add Folder**, as shown in [Figure 9-215](#).

**Figure 9 - 215 Create New Folders Under the Project**



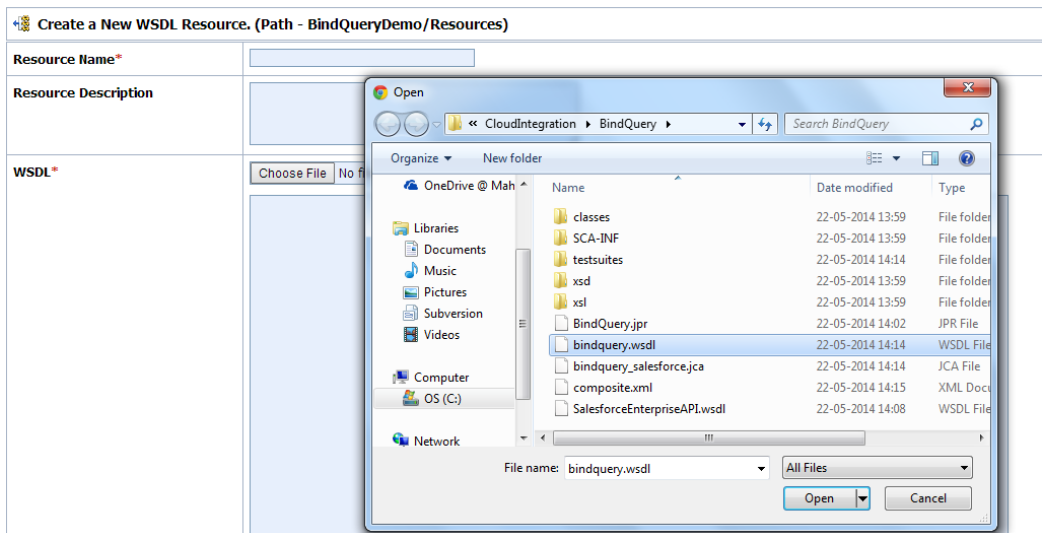
9. Click on the **Resources** folder created. You need to create the artifacts for the Oracle Cloud Adapter for Salesforce.com in this folder.
10. Under **Resources**, from the **Create Resource** drop-down list, select **WSDL**, as shown in [Figure 9-216](#).

**Figure 9 - 216 Choosing WSDL Resource**



11. WSDL creation page is displayed. Click on **Choose File** and browse to the directory where the artifacts received from the JDeveloper 11g are stored. Choose the Oracle Cloud Adapter for Salesforce.com WSDL, as shown in [Figure 9-217](#).

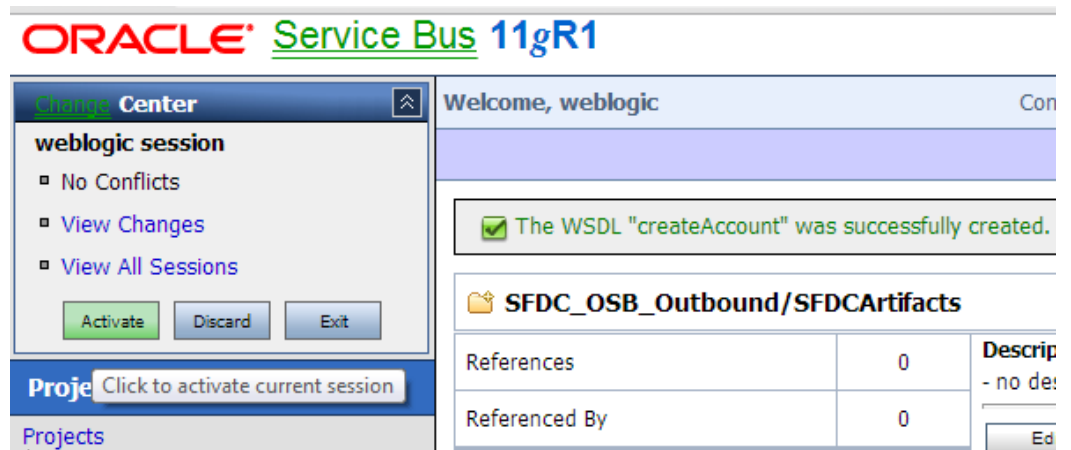
**Figure 9 - 217 Creating Adapter WSDL**



12. Click **Save**.
13. You are returned to the project folder page. The following message is displayed “The WSDL "bindquery" was successfully created”
14. Click on **Activate** in the **Change Center**, as shown in [Figure 9-218](#).

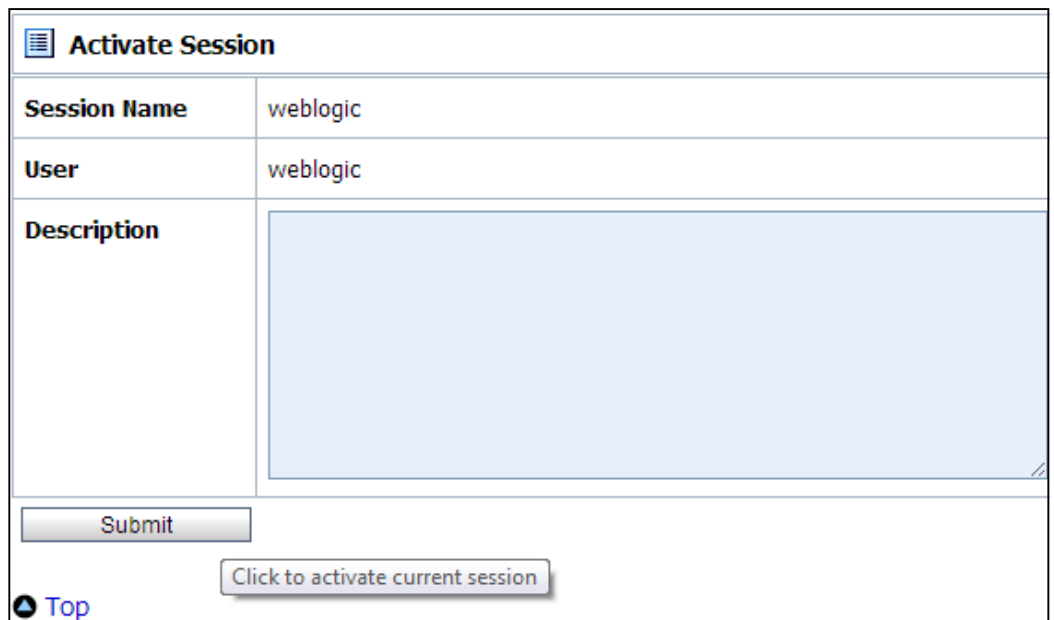


Figure 9 - 218 Activating the WebLogic Session



15. Under **Activate Session** page, click on **Submit** button, as shown in [Figure 9-219](#).

Figure 9 - 219 Submitting the WebLogic Session

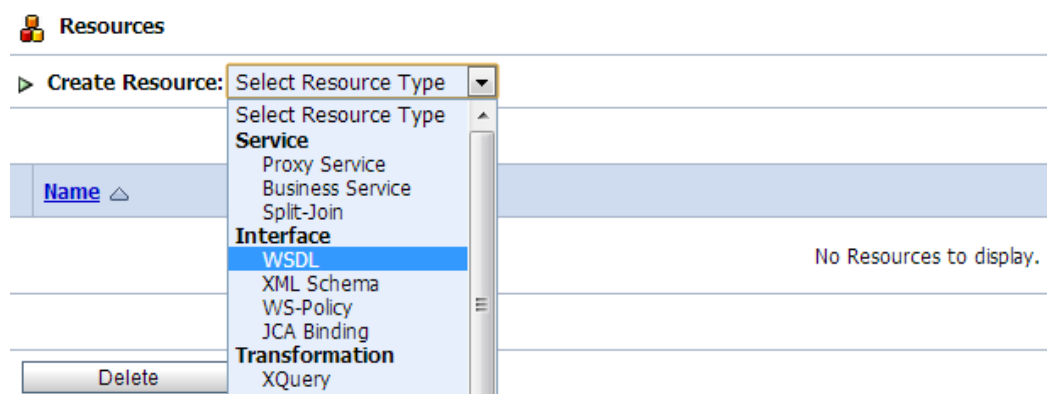


16. Expand the project name from the left pane and go to the project folder.

17. Create session again.

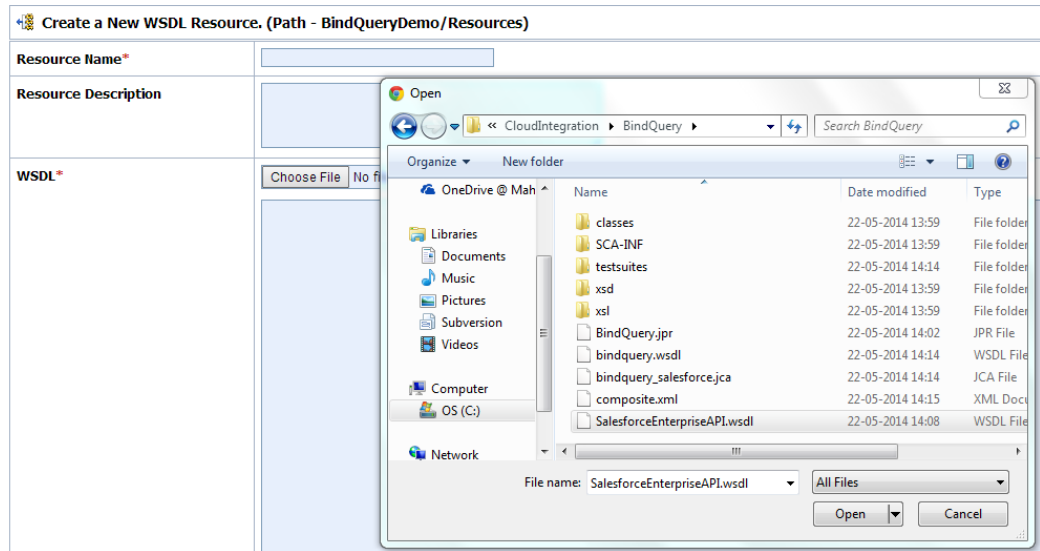
18. Under **Resources**, from the **Create Resource** drop-down list, select **WSDL**, as shown in [Figure 9-220](#).

Figure 9 - 220 Choosing WSDL Resource



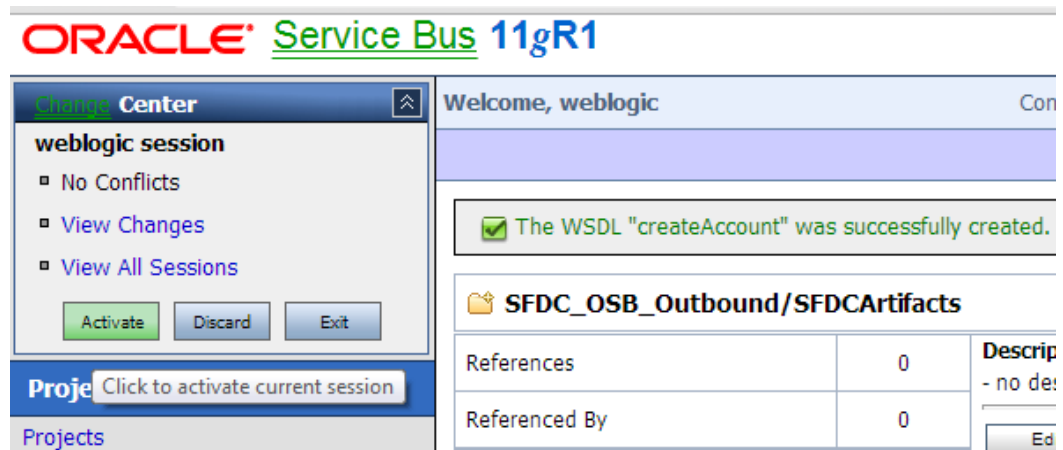
- WSDL creation page is displayed. Click on **Choose File** and browse to the directory where the artifacts received from the JDeveloper 11g are stored. Choose the Oracle Cloud Adapter for Salesforce.com WSDL, as shown in Figure 9-221.

**Figure 9 - 221 Creating Enterprise WSDL**



- Click **Save**.
- You are returned to the project folder page. The following message is displayed “The WSDL "SalesforceEnterpriseAPI" was successfully created”
- Click on **Activate** in the **Change Center**, as shown in [Figure 9-222](#).

**Figure 9 - 222 Activating the WebLogic Session**



- Under **Activate Session** page, click on **Submit** button, as shown in [Figure 9-223](#).

Figure 9 - 223 Submitting the WebLogic Session

Activate Session	
Session Name	weblogic
User	weblogic
Description	<div style="border: 1px solid #ccc; height: 100px;"></div>
<input type="button" value="Submit"/>	
<input type="button" value="Click to activate current session"/>	
<a href="#">Top</a>	

24. Expand the project name from the left pane and go to the project folder.
25. Create session again.
26. Select **JCA Binding** from the **Create Resource** drop-down list under **Resources**, as shown in [Figure 9-224](#).

Figure 9 - 224 Selecting JCA Binding from Create Resource list

✔ The WSDL "bindquery" was successfully created.

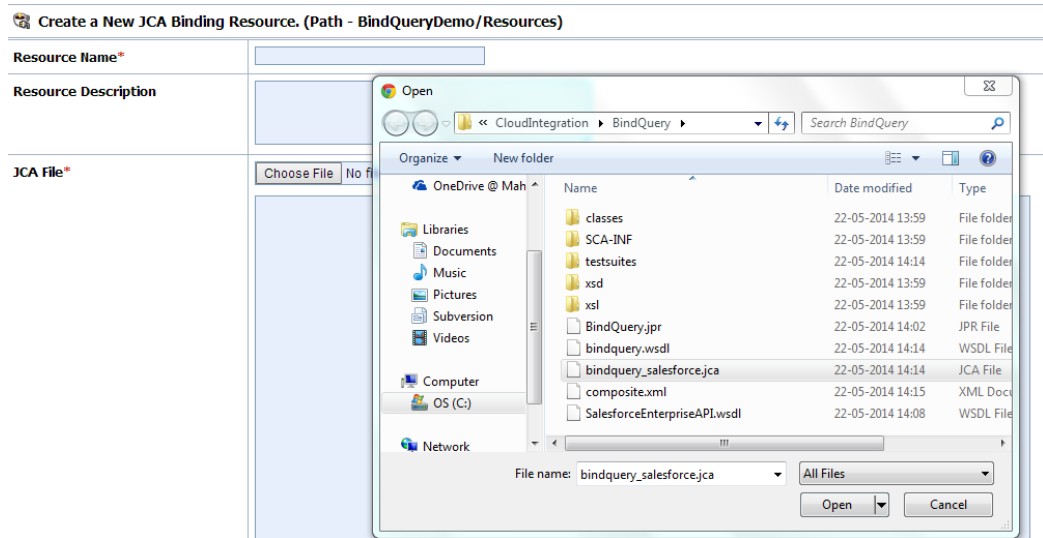
---

**BindQueryDemo/Resources**

Folders	Select Resource Type									
<div style="border: 1px solid #ccc; padding: 2px;"> <input type="text" value="Enter New Folder"/> </div>	<div style="border: 1px solid #ccc; padding: 2px;"> <ul style="list-style-type: none"> <li><b>Service</b></li> <li>Proxy Service</li> <li>Business Service</li> <li>Split-Join</li> <li><b>Interface</b></li> <li>WSDL</li> <li>XML Schema</li> <li>WS-Policy</li> <li><b>JCA Binding</b></li> <li><b>Transformation</b></li> <li>XQuery</li> <li>XSLT</li> <li>MFL File</li> <li><b>Security</b></li> <li>Service Account</li> <li>Service Key Provider</li> <li><b>Utility</b></li> <li>JAR</li> <li>Alert Destination</li> </ul> </div>	<input type="button" value="Add Folder"/>								
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Name</th> <th style="width: 50%;"></th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Name									No Folders to display.
Name										
<input type="button" value="Delete"/>										
<b>Resources</b>										
<b>Create Resource:</b>	<div style="border: 1px solid #ccc; padding: 2px;">                 Select Resource Type             </div>									

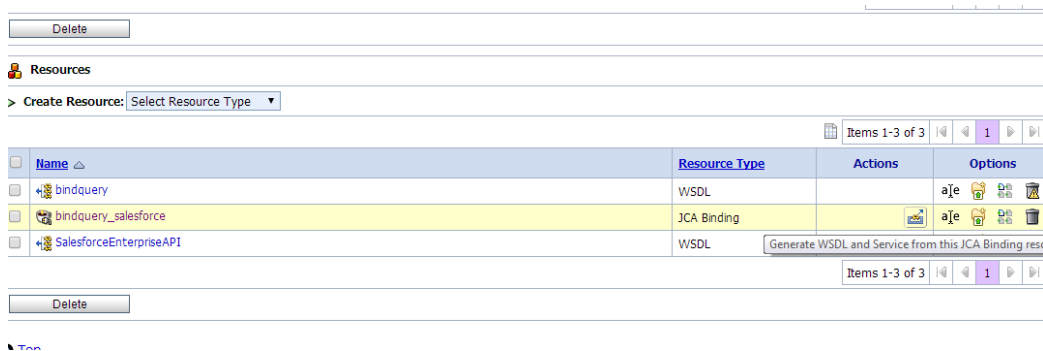
27. The JCA Binding creation page is displayed. Click on **Choose File** and browse to the directory where the artifacts received from the JDeveloper 11g are stored. Choose the Oracle Cloud Adapter for Salesforce.com JCA file, as shown in [Figure 9-225](#).

**Figure 9 - 225 Creating Adapter JCA Binding**



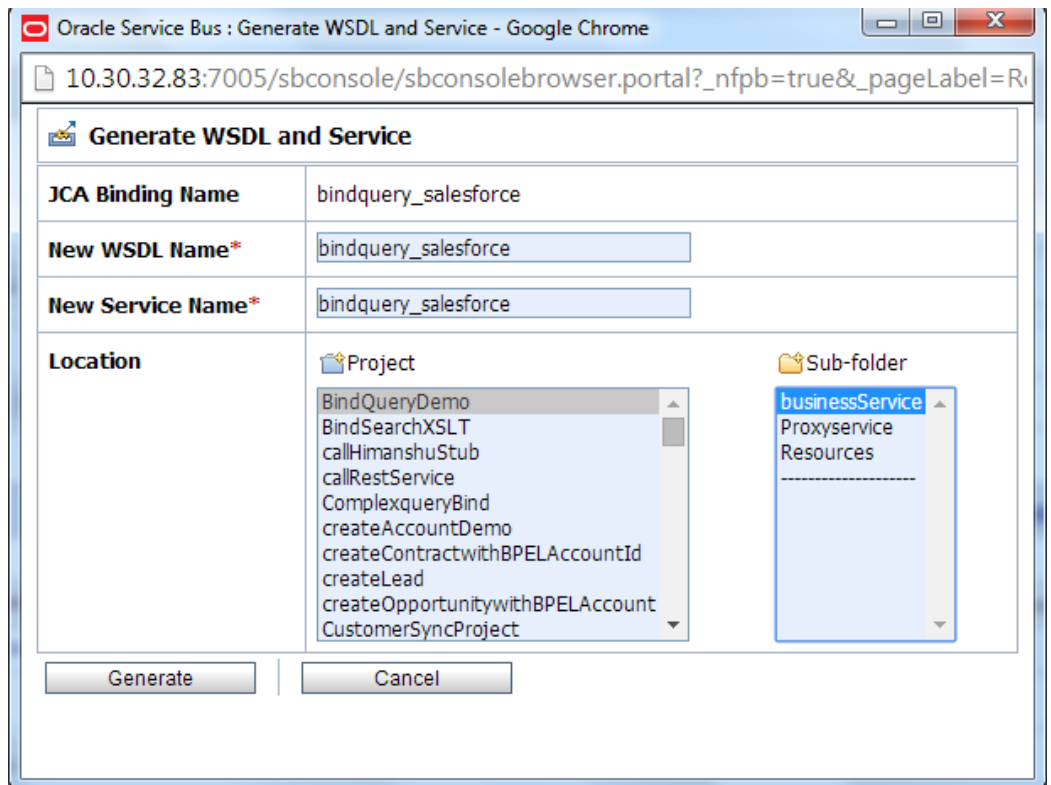
28. Click **Save**. You are returned to the project folder page.
29. You may get an error message as “The JCA Binding "bindquery\_salesforce" was successfully created. You may get validation errors. View the JCA Binding/Conflicts to see detailed diagnostic messages. This error is thrown because JCA binding cannot find the associated WSDL. To rectify the above error, click on the JCA file created and then click on **Edit References**.
30. Click **Browse**. Search for the adapter WSDL you created and click **Submit** after choosing the WSDL.
31. Click **Save**.
32. Click **Back** to go back to the project folder.
33. Click on the **Actions** icon for the JCA Binding just created to generate a Business service and a corresponding WSDL, as shown in [Figure 9-226](#).

**Figure 9 - 226 Performing Action on the JCA Binding**



34. Enter a new name for the WSDL name in the **New WSDL Name** field and the service name in the **New Service Name** field.
- Note:** Choose the correct location for the new WSDL and service to be generated.
35. Click **Generate**, as shown in [Figure 9-227](#).

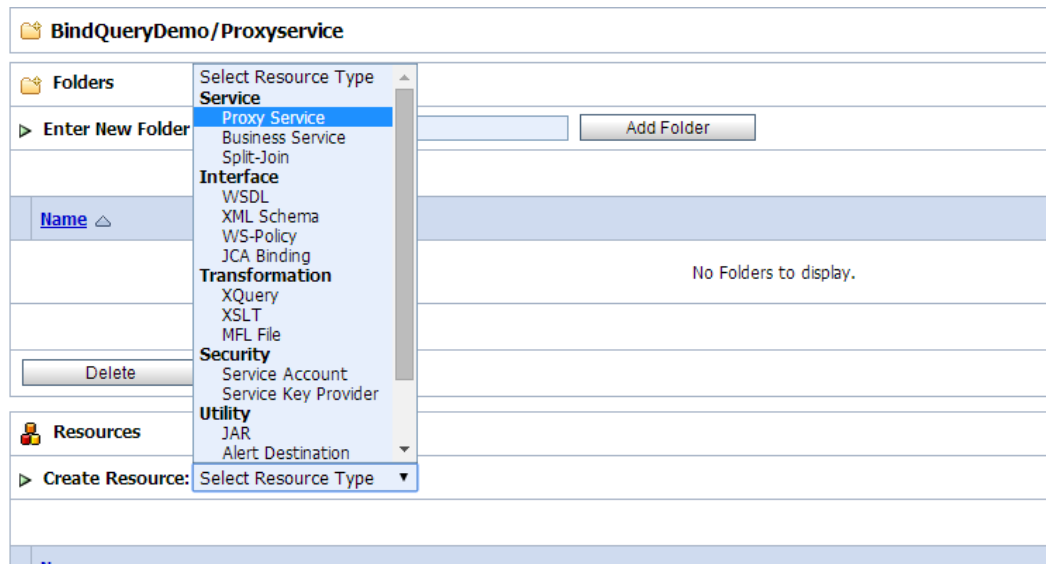
Figure 9 - 227 Generating WSDL and Business Service for the Salesforce



36. The new WSDL and the new business service are generated.

37. Select **Proxy Service** from the **Create Resource** drop-down list under **Resources**, as shown in [Figure 9-228](#).

Figure 9 - 228 Select Proxy Service



38. Enter a **Service Name** and click on browse button for **Business Service**.

**Figure 9 - 229 Configure Proxy Service**

**Create a Proxy Service (BindQueryDemo/Proxyservice/)**

**General Configuration**

Service Name\*

Description

Service Type\*

**Create a New Service**

WSDL Web Service    (port or binding)

Transport Typed Service

Messaging Service

Any SOAP Service

Any XML Service

**Create From Existing Service**

Business Service

Proxy Service

39. Select the **Business Service** just created.

**Figure 9 - 230 Browse to Business Service**

Oracle Service Bus : Select Business Service - Google Chrome

10.30.32.83:7005/sbconsole/sbconsolebrowser.portal?\_nfpb=true&\_pageLabel=ResourceConf\_ServiceBrowser&ServiceBrow:

**Select Business Service**

Search: Name:  Path:

Page 1 of 12 Items 1-15 of 167

Name	Path	Resource Type
<input type="radio"/> account	createAccountDemo/resources	Business Service
<input type="radio"/> AccountProcessApproveActions_salesforce	S_E_OSB_10_009_01/Resources	Business Service
<input type="radio"/> AccountProcessSubmitRequest_salesforce	S_E_OSB_10_009_01/Resources	Business Service
<input type="radio"/> AccountQueryAll_salesforce	S_E_OSB_MST_01/resources	Business Service
<input type="radio"/> accountSearch_salesforce	S_E_OSB_MST_01/resources	Business Service
<input checked="" type="radio"/> bindquery_salesforce	BindQueryDemo/businessService	Business Service
<input type="radio"/> bindQuery_salesforce	demoBindQuery/resources	Business Service
<input type="radio"/> bindSearchAccount_salesforce	BindSearchXSLT/resources	Business Service
<input type="radio"/> bindSearchAccount_salesforce_1	BindSearchXSLT/resources	Business Service
<input type="radio"/> callFourSquare	callRestService	Business Service

40. Enter the Endpoint URI as shown in the [Figure 9-231](#).

**Figure 9 - 231 Enter Endpoint URI**

**Create a Proxy Service (BindQueryDemo/Proxyservice/Bindquery\_ProxyService)**

**Transport Configuration**

Protocol\*

Endpoint URI\* Format: /someName

Get All Headers

Yes

No

Header

HEADER	ACTION
There are no headers configured.	

41. Select None for Authentication.

Figure 9 - 232 No Authentication

Create a Proxy Service (BindQueryDemo/Proxyservice/Bindquery\_ProxyService)

**HTTP Transport Configuration**

HTTPS required	<input type="checkbox"/>
Authentication	<input checked="" type="radio"/> None <input type="radio"/> Basic <input type="radio"/> Client Certificate <input type="radio"/> Custom Authentication (See Advanced Settings)
Dispatch Policy	default
Request Encoding	
Response Encoding	

**Advanced Settings**

<< Prev.    Next >>    Last >>    Cancel

[Top](#)

42. Select SOAP Body Type for Selection Algorithm.

Figure 9 - 233 Selection Algorithm

Create a Proxy Service (BindQueryDemo/Proxyservice/Bindquery\_ProxyService)

**Operation Selection Configuration**

Enforce WS-I Compliance	<input type="checkbox"/>
Selection Algorithm	<input type="radio"/> Transport Header <input type="radio"/> SOAPAction Header <input type="radio"/> WS-Addressing <input type="radio"/> SOAP Header <input checked="" type="radio"/> SOAP Body Type

<< Prev.    Next >>    Last >>    Cancel

[Top](#)

43. Click Next on the following page, as shown in [Figure 9-234](#).

Figure 9 - 234 Finish configuring Proxy Service

Create a Proxy Service (BindQueryDemo/Proxyservice/Bindquery\_ProxyService)

**Message Handling**

Transaction Required	<input type="checkbox"/> Enabled
Content Streaming	<input type="checkbox"/> Enabled <b>Buffer Type</b> <input type="radio"/> Memory Buffer <input type="radio"/> Disk Buffer <b>Compression</b> <input type="checkbox"/> Enabled
XOP/MTOM Support	<input type="checkbox"/> Enabled <input type="radio"/> Include Binary Data by Reference <input type="radio"/> Include Binary Data by Value
Attachments	<input type="checkbox"/> Page Attachments to Disk

<< Prev.    Next >>    Last >>    Cancel

44. Click Save.

Figure 9 - 235 Save the Proxy Service

**Create a Proxy Service - Summary (BindQueryDemo/Proxyservice/Bindquery\_ProxyService)**

**General Configuration**

Service Name: Bindquery\_ProxyService  
 Description:  
 Service Type: Web Service - SOAP 1.1 (WSDL:BindQueryDemo/businessService/bindquery\_salesforce, binding="bindqueryPortType-binding")

**Transport Configuration**

Protocol: http  
 Endpoint URI: /BindQueryDemo/Proxyservice/Bindquery\_ProxyService  
 Get All Headers: No  
 Headers:

**HTTP Transport Configuration**

HTTPS required: No  
 Authentication: None

**Operation Selection Configuration**

Enforce WS-I Compliance: No  
 Selection Algorithm: SOAP Body Type

**Message Handling Configuration**

Transaction Required: Disabled  
 Content Streaming: Disabled  
 XOP/MTOM Support: Disabled  
 Page Attachments to Disk: No

<< Prev. Save Cancel

[Top](#)





45. Click on Edit Message Flow, as shown in [Figure 9-236](#).

**Figure 9 - 236 Edit Message Flow**

**Resources**

Create Resource: Select Resource Type

Items 1-1 of 1

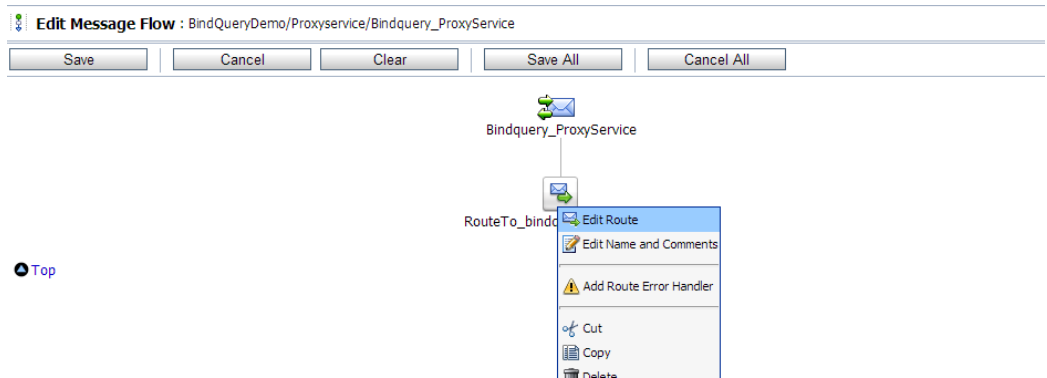
Name	Resource Type	Actions	Options
Bindquery_ProxyService	Proxy Service	 	 

Edit Message Flow

Delete

46. Right-click on Route to bindquery\_salesforce and select **Edit Route**, as shown in [Figure 9-237](#).

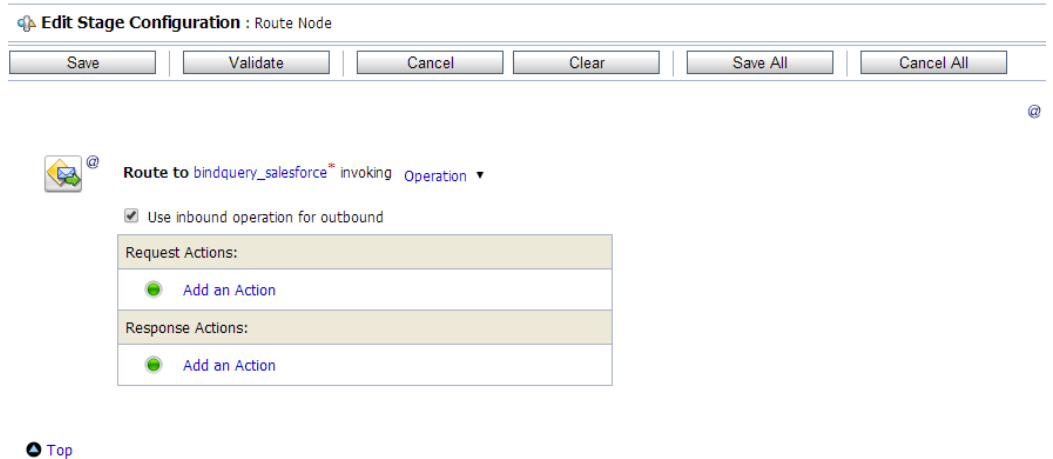
**Figure 9 - 237 Select Edit Route**



47. As we had based the Proxy Service on the Business Service we had created, the routing action is automatically created, as shown in [Figure 9-238](#).

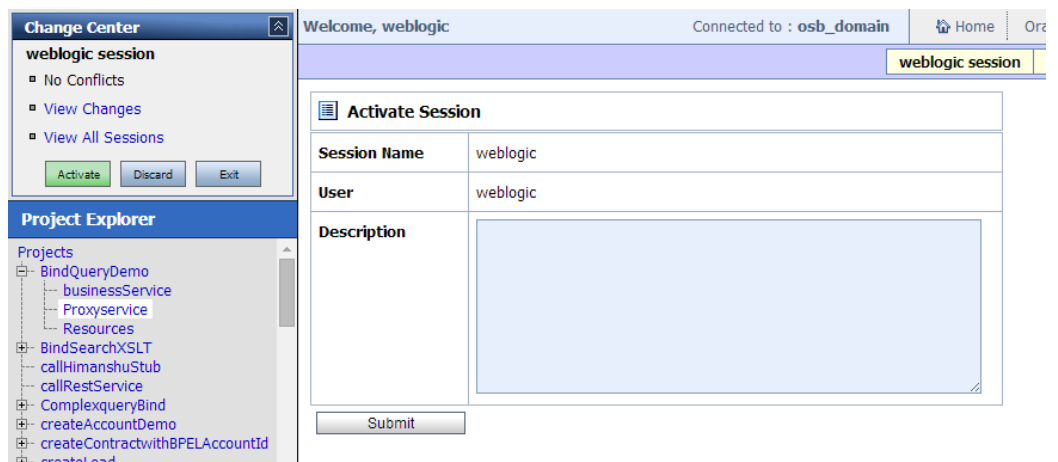
**Figure 9 - 238 Routing action already available**





48. Activate the OSB session by clicking on **Activate** in the **Change Center**.

**Figure 9 - 239 Activate changes**



49. Click **Submit** on the Activate Session page. Once the session is activated, all the generated artifacts and the services are deployed to the OSB server.

50. Expand the project and click on the folder to open the home page for the folder.

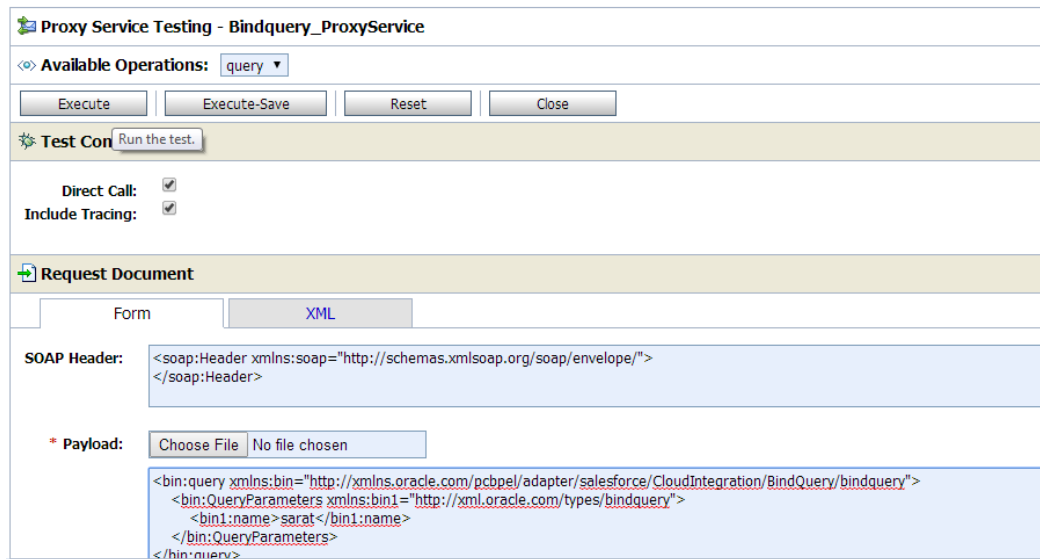
51. Click **Launch Test Console** for the **bindquery\_ProxyService** under **Resources**.

**Figure 9 - 240 Launch Test Console**



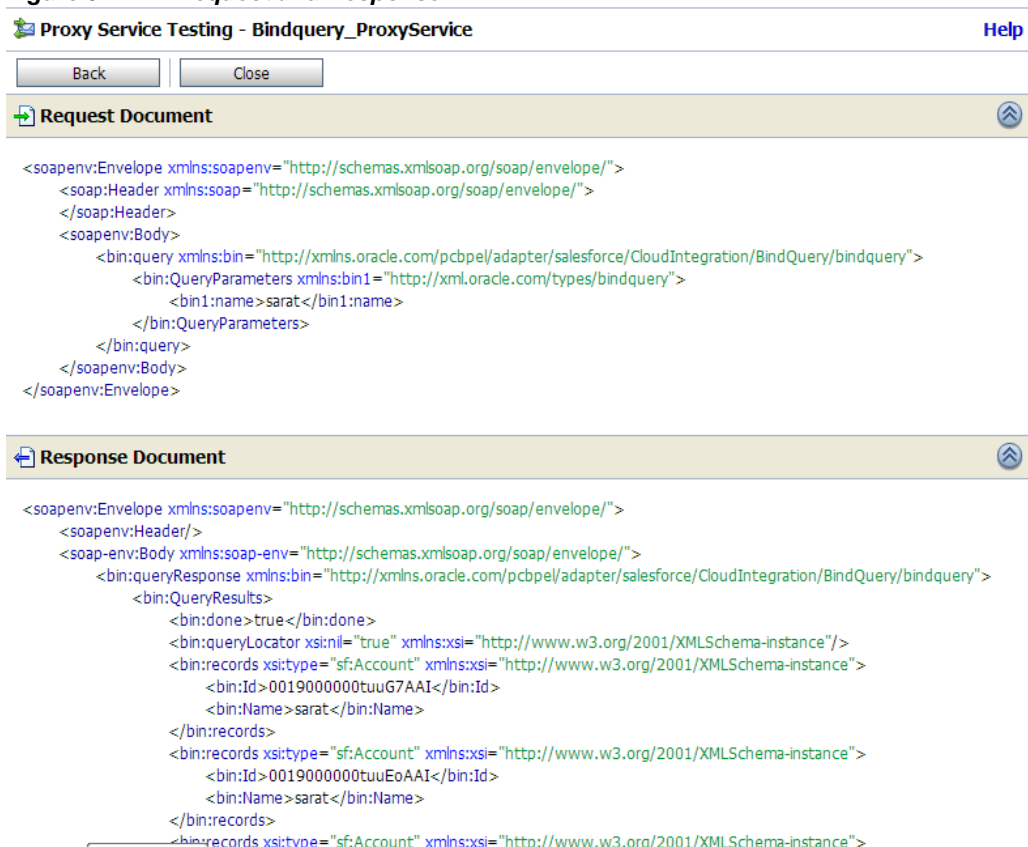
52. Click on **Execute** to run the test after entering the appropriate payload values, as shown in the [Figure 9-241](#).

**Figure 9 - 241 Run the Test**



53. The Request and Response Documents are shown in the [Figure 9-242](#).

**Figure 9 - 242 Request and Response**



54. The Invocation Trace is shown in [Figure 9-243](#).

Figure 9 - 243 Invocation Trace

The screenshot displays two sections of an invocation trace:

- Response Metadata:** Shows XML metadata for the response, including headers, content type, response code (0), and encoding (utf-8).
- Invocation Trace:** A tree view showing the flow of the request:
  - (receiving request)
    - Initial Message Context:** Lists added context items: \$body, \$header, \$inbound, and \$messageID.
    - RouteTo\_bindquery\_salesforce
      - Routed Service:** Shows the route to "bindquery\_salesforce" and lists request context items: \$outbound, \$body (request), \$header (request), and \$attachments (request).
      - Message Context Changes:** Lists changes to context items: \$outbound, \$body, \$attachments, \$inbound, and \$header.

At the bottom of the trace window are "Back" and "Close" buttons.



# A

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## Appendix

This appendix outlines the steps for generating enterprise WSDL for your Salesforce.com organization and how to configure the Credential Store Key in your Enterprise Manager. These steps are pre-requisites for proper adapter functioning and need to be performed only once, provided you do not make any object level changes in your organization. These sections have been referenced several times in the document and need to be followed exactly as described.

This appendix contains the following topics:

- [Section A.1, "Generating the Enterprise WSDL"](#)
- [Section A.2, "CSF Key in Enterprise Manager"](#)

### A.1 Generating the Enterprise WSDL

To download the Web Services Description Language (WSDL) file, required by the adapter to integrate different applications with Salesforce.com, you must have “Modify All Data” permission. (The System Administrator profile has this permission.)

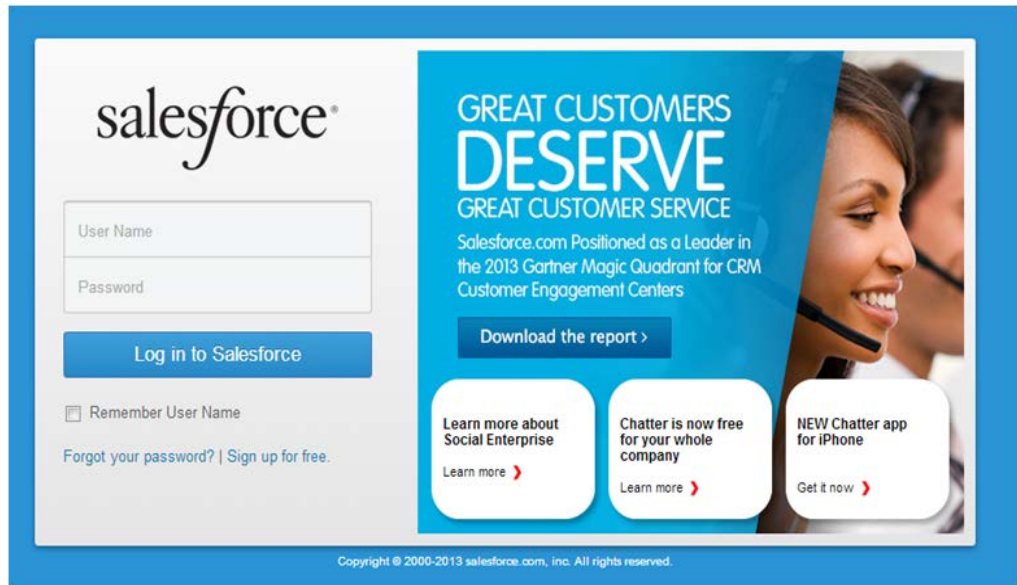
The generated WSDL defines all of the API calls, objects (including standard and custom objects), and fields that are available for API access for the organization.

Perform the following steps to generate the WSDL file for the organization:

1. Log in to your Enterprise, Unlimited, or Developer Edition Salesforce.com account. Open the Web browser and enter the following URL: `www.salesforce.com`

The login window is displayed, as shown in Figure A-1.

**Figure A-1 Login Window**

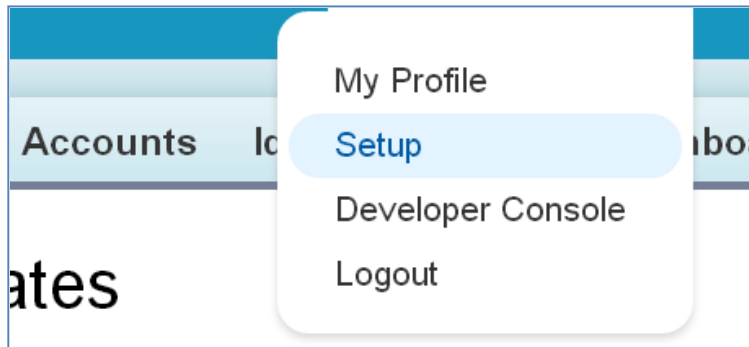


2. Log in to the **Salesforce.com** using a valid user name and password.

Note that you must login as an administrator or as a user who has the **Modify All Data** permission. Logins are checked to ensure they are from a known IP address.

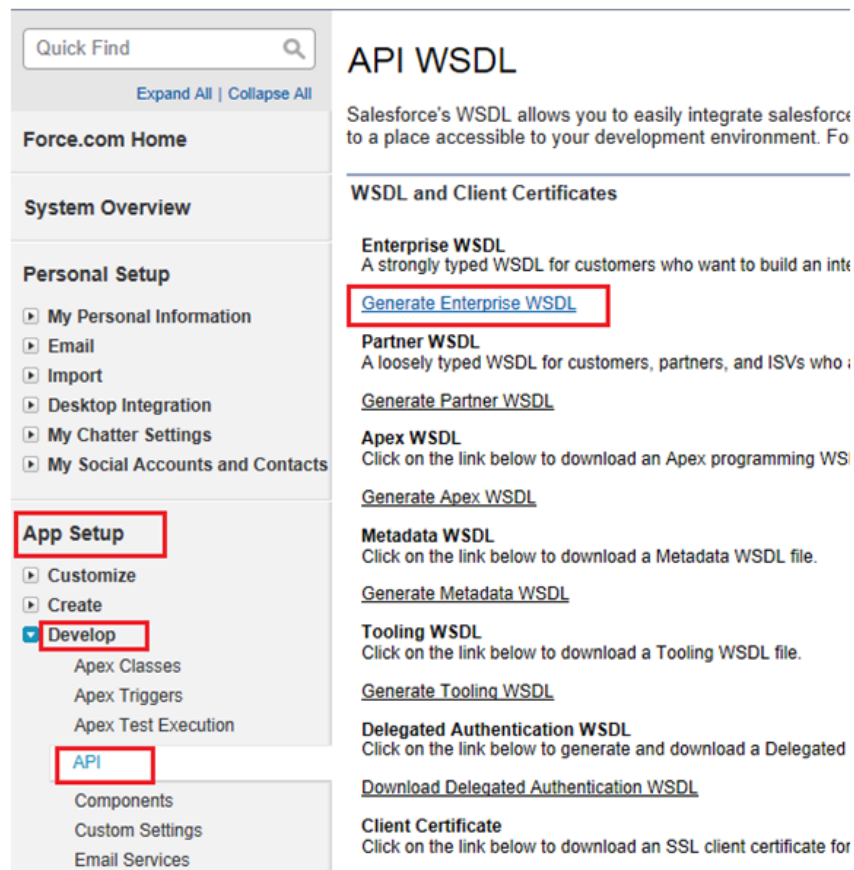
3. Click on **User menu for** user name, and select **Setup**, as shown in Figure A–2.

**Figure A-2 Setup Window**



4. Under **App Setup**, expand **Develop** and click on **API** to display the WSDL download page, as shown in Figure A–3.

Figure A- 3 WSDL Download Page



5. If the organization has managed packages installed in the organization, click **Generate Enterprise WSDL**, Salesforce.com will prompt you to select the version of each installed package to include in the generated WSDL.

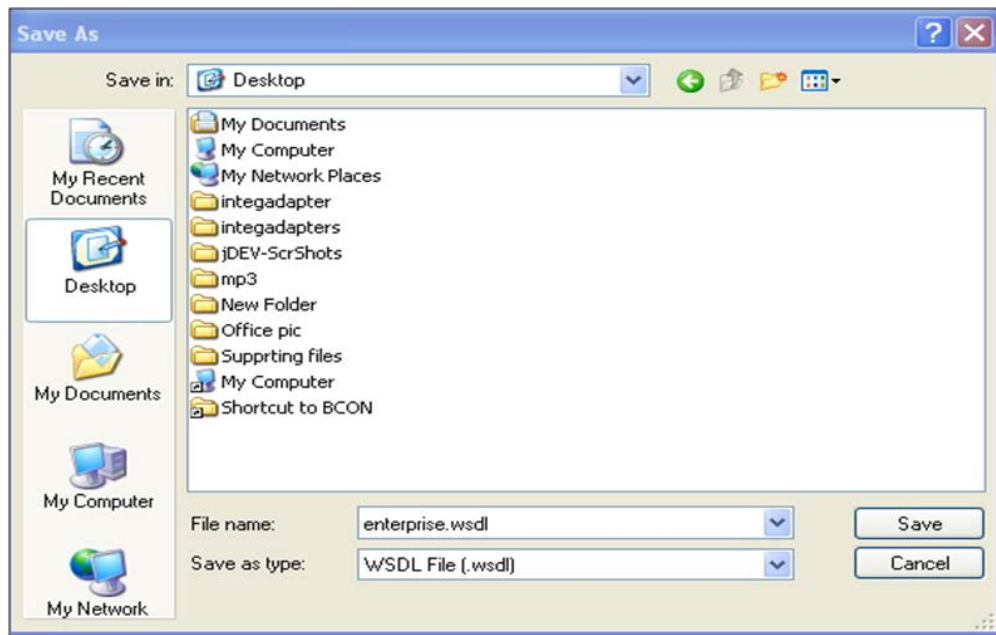
**OR**

Right-click on **Generate Enterprise WSDL** and save it to a local directory.

Note that in the Right-click menu, Internet Explorer users can choose **Save Target As**, while Mozilla Firefox users can choose **Save Link As** to save it to the local directory.

6. The **Save** dialog is displayed, as shown in Figure A – 4.

**Figure A- 4 Save Dialog Box**



7. Provide a name for the WSDL file and a location to save the WSDL file on your file system.
8. Click **Save**.

## **A.2 CSF Key in Enterprise Manager**

The Oracle Cloud Adapter for Salesforce.com provides enhanced security through the Credential Store Framework (CSF) Key. This key needs to be presented on the WebLogic server where the adapter is being deployed, and has to be configured in the Enterprise Manager for the Cloud Adapter for Salesforce.com to successfully be able to retrieve the salesforce.com login credentials.

Follow the steps below to configure the CSF key in the Enterprise Manager:

1. Login to **Enterprise Manager** and navigate to **WebLogic Domain**, as shown in Figure A-5.

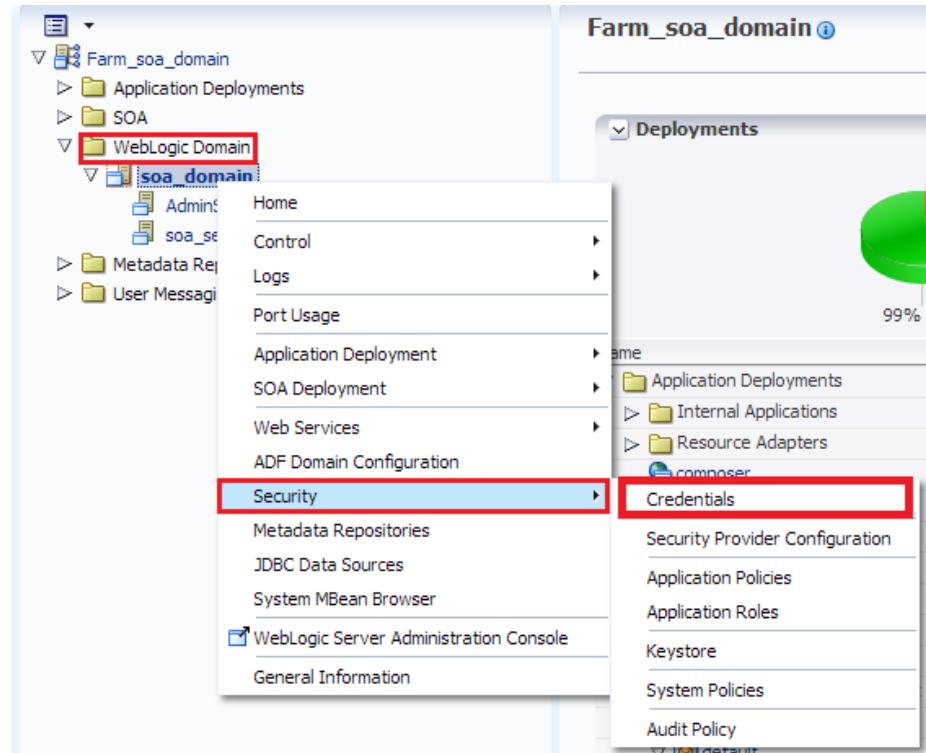


**Figure A-5 Enterprise Manager**



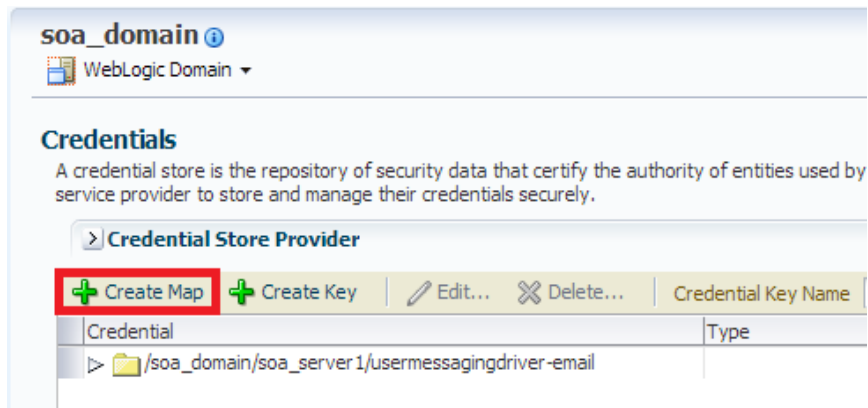
2. Right-click the managed server you are using for deployment and navigate to **Credentials** under **Security**, as shown in Figure A-6.

**Figure A-6 WebLogic Domain in Enterprise Manager**



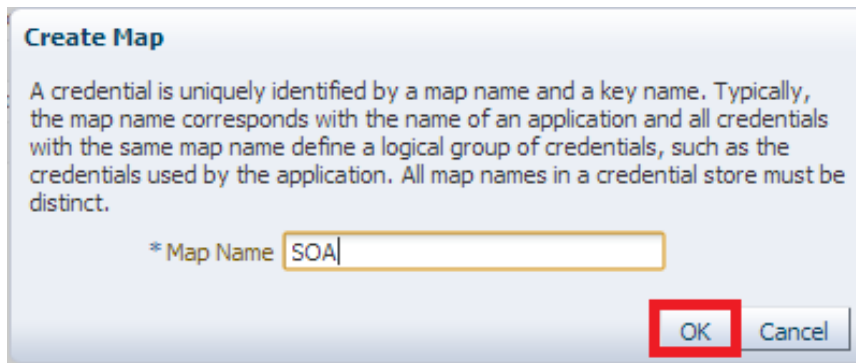
3. The Credentials page is displayed. Click on **Create Map**, as shown in Figure A-7.

Figure A-7 Create Map Screen



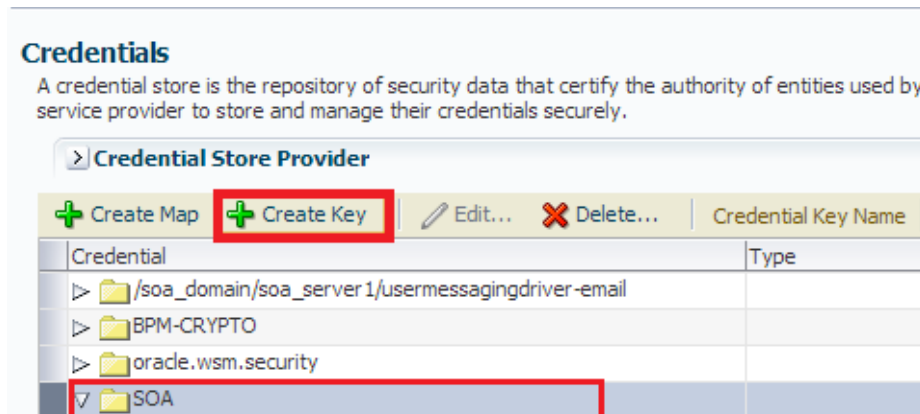
4. Create a map with the name **SOA** and click **OK**, as shown in Figure A-8.

Figure A-8 Map Name



5. The created SOA map is displayed in the **Credential** list, Select **SOA** map from credential list and click on **Create Key**, as shown in Figure A-9.

Figure A-9 Create Key



6. Enter a unique CSF key to be associated with a user account, as shown in Figure A-10.

Note that this key will have to be configured in exact same form and characters in the JDeveloper Adapter configuration wizard.

**Figure A- 10    Create Key Screen**

**Create Key**

Select Map SOA

\* Key

Type Password

\* User Name

\* Password

\* Confirm Password

Description

OK Cancel

7. Keep the **Type** of key as **Password** and enter the remaining credentials, the optional description and click **OK**, as shown in Figure A-11.

**Figure A- 11    Enter Credentials**

**Create Key**

Select Map SOA

\* Key SFDC\_USER

Type Password

\* User Name

\* Password

\* Confirm Password

Description

OK Cancel

8. The added CSF key is displayed under the SOA map, as shown in Figure A-12.

**Figure A- 12 Credentials Store Provider**

### Credentials

A credential store is the repository of security data that certify the authority of entities used by Jav service provider to store and manage their credentials securely.

> **Credential Store Provider**

+ Create Map   + Create Key   Edit...   Delete...   Credential Key Name

Credential	Type
▷ /soa_domain/soa_server1/usermessagingdriver-email	
▷ BPM-CRYPTO	
▷ oracle.wsm.security	
▽ SOA	
📍 SFDC_USER	Password

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# Glossary

## **Adapter**

An adapter is a software that an application client or an application server uses to connect to a specific Enterprise Information System (EIS).

## **Business service**

Also known as a Web service. A Web service is a self-contained, modularized function that can be published and accessed across a network using open standards. It is the implementation of an interface by a component and is an executable entity.

## **Integration WSDL**

The non-polymorphic WSDL generated by the Oracle Cloud Adapter for Salesforce.com during design-time; contains the request and response structures for the selected operation and objects.

## **Enterprise WSDL**

The enterprise WSDL file is a strongly typed representation of your organization's data. It provides information about your schema, data types, and fields to your development environment, allowing for a tighter integration between it and the Force.com Web service. This WSDL changes if custom fields or custom objects are added to, renamed, or removed from, your organization's Salesforce.com configuration directly from Salesforce.com - [http://www.salesforce.com/us/developer/docs/api/Content/sforce\\_api\\_quickstart\\_intro.htm](http://www.salesforce.com/us/developer/docs/api/Content/sforce_api_quickstart_intro.htm)

## **MDS**

An application server and Oracle relational database that keep metadata in these areas: a file-based repository data, dictionary tables (accessed by built-in functions) and a metadata registry. One of the primary uses of MDS is to store customizations and persisted personalization for Oracle applications.

## **CSF**

Credential Store Framework (CSF) stores the login information of the user matched to a unique key called the CSF Key.

### **CSF Key**

Credential Store Framework Key; used to externalize the login credentials of the user from design-time and run-time of the Oracle Cloud Adapter for Salesforce.com. The Oracle Cloud Adapter for Salesforce.com uses this key to retrieve the login information of the Salesforce.com user from the Credential Store.

### **OPatch**

OPatch is the Oracle database's Interim (one-off) Patch Installer. If OPatch is not installed into your Oracle Home (\$ORACLE\_HOME/OPatch), you may need to download it from Metalink and install it yourself. All patches that are installed with Oracle's OPatch Utility can be listed by invoking the **opatch** command with the **lsinventory** option.

### **Cloud SDK**

Cloud Software Development Kit is a set of development tools that allows for the creation of the design-time and run-time of cloud adapters for Oracle SOA Suite.

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# Terms and Acronyms

**CSF**- Credential Store Framework

**DT**- Design-time

**OSB** – Oracle Service Bus

**RT** – Run-time

**SFDC** – Salesforce.com

**SOA** –Service-Oriented Architectures

**SOSL** – Salesforce Object Search Language

**SOQL** – Salesforce Object Query Language

**WSDL** –Web Services Description Language





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