



# CollabraSuite BEA Edition®

## User Guide

Version 5.1

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# CollabraSuite BEA Edition

CollabraSuite BEA Edition offers a metaphorical representation of a physical workplace. The virtual environment is made up of rooms, which can be arranged into a virtual floor of unlimited rooms, thus allowing for the grouping of like rooms by functionality or other common means. The floors can then be arranged within a virtual building, and numerous buildings can be grouped to create a virtual campus. Within this campus and its encompassing buildings, floors, and rooms, users can communicate seamlessly. CollabraSuite BEA Edition provides a means of hosting private meetings, group communications, or seminar style conferences for an entire enterprise.

When a user logs into the CollabraSuite BEA Edition system, they are entering a virtual room where they can meet other users, chat with users, or share documents. Not only can users collaborate with others in their current room, but presence awareness capabilities enable them to see users working in other virtual rooms. Users can instantly join other users in any room by simply clicking a button. As users move around the collaborative environment, they can bring their virtual briefcase with them—a portable folder filled with documents that only they can see. Documents in a user's briefcase can easily be shared with other users by dropping a document into a room. In addition to storing private documents in a user's briefcase, CollabraSuite BEA Edition provides the ability to store public documents in virtual file cabinets. These documents can then be viewed by users within the room the file cabinet is located.

The metaphorical representation of a physical workspace provided by CollabraSuite BEA Edition also offers security aspects of the physical environment. Strong security features make it possible to permit or deny access to all areas of the collaborative environment and its contents. Individual rooms can be locked with Access Control Lists (ACLs). Read and write ACLs control access to documents and folders stored in rooms as well. The CollabraSuite BEA Edition environment

provides the flexibility and the security of the physical work environment, all while having the freedom to connect users in any location.

Visit [www.collabraspace.com](http://www.collabraspace.com) for more information on CollabraSpace and our products. For technical support, please email [support@collabraspace.com](mailto:support@collabraspace.com).

## Toolbar Options

CollabraSuite BEA Edition has a unique toolbar which provides easy one-click access to many collaborative features. Each icon will open a separate window with the information or function available. Users are able to see the function of each icon by mousing over the toolbar. The main toolbar includes the following icons:

**Table 1-1 Toolbar Icons**

	<b>Idle</b>	Mark yourself as idle within the collaborative environment.
	<b>Lock Room</b>	Lock or unlock the current room.
	<b>Whiteboard</b>	Open the whiteboard to view the current session.
	<b>Chat</b>	Access the Public Chat window.
	<b>Navigator</b>	Display the Navigator.
	<b>Online Users</b>	Display the users currently logged into the system.
	<b>Skill Search</b>	Search for users by skill.
	<b>Room Occupants</b>	View room occupants.
	<b>Page Viewer</b>	View received pages.
	<b>Preferences Editor</b>	Display the Preferences Editor.
	<b>Associates</b>	Display the user's Associates.
	<b>Audio Conferencing</b>	Toggle audio conferencing.
	<b>User Information</b>	Display detailed information on a selected user account.
	<b>Sidebar</b>	Initiate a sidebar session with selected online user(s).
	<b>Send Page</b>	Send a page to selected user(s).

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 <b>Phone</b>	Initiate a phone call to selected user(s).
 <b>User Guide</b>	Display this User Guide in a browser.

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## User Notes

### Enabling Popups

In many IT environments, web browsers are configured to block popups by default. Users will need to enable popups for sites containing CollabraSuite. JavaScript and Java Applets are technologies vital to CollabraSuite's functionality and should therefore be enabled within a browser.

### Logging Out of CollabraSuite

When a user closes their browser, they are not immediately logged out of CollabraSuite. Instead, it will take about 30 seconds from the close of the browser, until the user is completely logged out. This is to allow users to change pages while remaining in the CollabraSuite environment. However, log out will occur immediately if the user presses a logout button provided by the portal.



# Virtual Rooms

When users enter the virtual workspace of CollabraSuite BEA Edition, they will enter a room, which is part of a floor, building, and campus. In the rooms, users are able to communicate and collaborate with other users in the same environment through a variety of methods, such as chat sessions, document sharing, whiteboard sessions, and paging. Presence awareness capabilities enable users to see the other room occupants that are available for collaboration. Rooms allow users to customize their own workspace to be most efficient for their needs. "Home" rooms may be selected into which the users will automatically enter each time they log on. Through a room navigator, users are able to move through the floor, building, or campus to the rooms specific to their needs

## Campus Navigator

The CollabraSuite BEA Edition environment is easily navigated by way of a hierarchical display of campuses, buildings, floors, and rooms. The navigator provides a detailed description and image of each component within the virtual space and allows users to instantly enter a selected room. The descriptions and images can be hidden via the Navigator tab on the Preferences Editor. The navigator also provides the ability for administrators to add, delete or modify a building, floor, or room, rather than logging in to the administration application.

### To access the Navigator:

- Click the **Navigator icon**  on the toolbar.

The Navigator window will appear.

**Figure 2-1 Campus Navigator**



**To enter a room:**

1. Select a room from the navigation tree on the left.
2. Right-click and select **Enter Room** from the context menu. You will be moved to the selected room.

**To modify a room:**

1. As a room administrator, select the room to modify.
2. Select **Administration > Edit** from the context menu.
3. The room details page appears.
4. Change room information.
5. Select **Save**.

**To Delete a Floor:**

1. As an building administrator, select a floor.
2. Select **Administration > Delete**.

**To Add a Building:**

1. As a campus administrator, select a building.

2. Select **Administration > New Building**.
3. Enter the building information.
4. Select **Save**.

**Figure 2-2 Campus Administration**



## Room Location

The CollabraSuite BEA Edition Room Location component displays a history of recently visited rooms in the home campus. This component can also be used as a quick navigation to a desired room in lieu of using the Navigator component.

**Figure 2-3 Location**



**To enter a room using the Room Location component:**

1. Select the current room location or click the down arrow in the **Room Location component**. A list of previously visited rooms will be displayed.

2. Select a room from the list. The user will be moved to the selected room.

**Figure 2-4 Location**



## Room Occupants

The CollabraSuite BEA Edition Room Occupants component allows users within a room to visually see who else is in the room either by user name alone or with user icons. A default icon is displayed until a user selects a personalized image. When a user enters a room, their presence in the room is indicated in the Room Occupants component.

Each user has the option of displaying the user icons, or hiding the user icons for a more compact display. User icons can be enabled or disabled in the Preferences Editor. Additional icons are displayed beside each user indicating if the user is viewing the whiteboard, participating in an audio conference or is idle. Double-clicking on a user will bring up the User Information window.

Additional features of the Room Occupants component are accessing additional information about other users, initiating a sidebar conversation, sending a page, and placing phone calls to other users in the room. Users may follow the directions below to access any of these additional features, or may access the User Information window by double-clicking on a user.

**Figure 2-5 Room Occupants**



**To access the additional features of the Room Occupants component:**

1. Select one or more users within the **Room Occupants component**.

2. Right-click to display the context menu
3. Select the desired function from the context menu

The User Information, Sidebar, or Page , or Phone window will appear.

## Virtual Rooms

# Online Users

Within the collaborative environment, users may view and collaborate with other online users within their home campus or users who have access to their home campus. Presence awareness features in the Online Users component allow users view and access collaboration features for other users in the same collaborative environment. An associates list may be set including users most often collaborated with to allow certain users to have different preferences. Users are also able to search for other users by skill.

## Online Users Component

The Online Users component provides presence awareness features useful for determining where other users are located within the collaborative environment. The component displays each user that is logged into the environment as well as the room the user is currently in. User information is displayed in a table containing the user's name, home campus, and the campus, building, floor, and room where the user is located. The comment column displays a message indicating the user's idle status or personalized idle message. Additional features of the Online Users component include easy access to information about other users, joining another user, entering sidebar chats, or paging. Local users are also able to view any remote user who is logged into the home campus.

### **Details provided by the Online Users component include:**

- User—The name of a specific user.
- Home—The home campus of the user, regardless of the user's location.
- Organization—The organization the user belongs to.

## Online Users

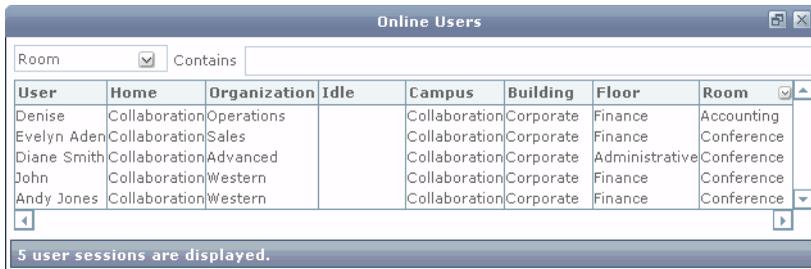
- **Idle**—The current status of the user, which can be active or idle, and the time and the comment the user entered when they went idle.
- **Campus**—The specific campus, whether home or remote, where the user is located within the collaborative environment.
- **Building**—The specific building a user is in within the collaborative environment.
- **Floor**—The specific floor a user is in within the collaborative environment.
- **Room**—The specific room a user is in within the collaborative environment.

### To access the Online Users component:

- Click the **Online Users icon**  on the toolbar.

The Online Users window will appear.

**Figure 3-1 Online Users**



The screenshot shows a window titled "Online Users" with a search bar at the top containing "Room" and a "Contains" field. Below is a table with columns: User, Home, Organization, Idle, Campus, Building, Floor, and Room. The table lists five users: Denise, Evelyn Aden, Diane Smith, John, and Andy Jones. A status bar at the bottom indicates "5 user sessions are displayed."

User	Home	Organization	Idle	Campus	Building	Floor	Room
Denise	Collaboration	Operations		Collaboration	Corporate	Finance	Accounting
Evelyn Aden	Collaboration	Sales		Collaboration	Corporate	Finance	Conference
Diane Smith	Collaboration	Advanced		Collaboration	Corporate	Administrative	Conference
John	Collaboration	Western		Collaboration	Corporate	Finance	Conference
Andy Jones	Collaboration	Western		Collaboration	Corporate	Finance	Conference

### To sort the online users list:

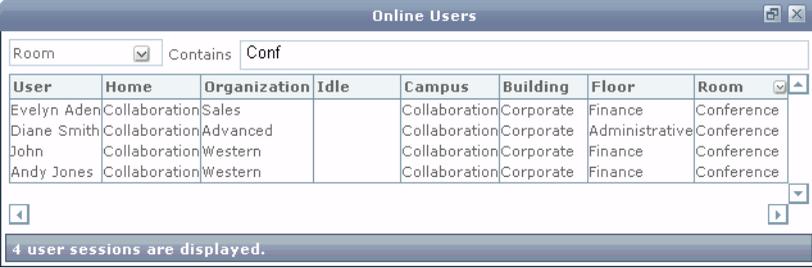
- Select a column header. The list of users will be sorted in ascending order according to the selected column.
- To sort the list in descending order, select the same column header again.
- To sort by another column, simply select the appropriate column header.

### To filter the online users list:

1. Select a column name from the filter type pull-down menu next to the contains field.

2. Enter your filter text in the **contains text field**. Only the entries that match the filter will be displayed.

**Figure 3-2 Filtered Online Users**



User	Home	Organization	Idle	Campus	Building	Floor	Room
Evelyn Aden	Collaboration	Sales		Collaboration	Corporate	Finance	Conference
Diane Smith	Collaboration	Advanced		Collaboration	Corporate	Administrative	Conference
John	Collaboration	Western		Collaboration	Corporate	Finance	Conference
Andy Jones	Collaboration	Western		Collaboration	Corporate	Finance	Conference

4 user sessions are displayed.

## Associates

While in the collaborative environment, users may view and come in contact with many other users. To aid in more efficient collaboration, users may set an associates list to include users who frequently collaborate with them, including users in accessible remote campuses. The Associates component allows users to view detailed presence awareness information about those associates. Additional icons are displayed beside each user indicating if the user is logged on, idle, in the room, or viewing the whiteboard.

**Figure 3-3 Associates**



**To set or update the associates list:**

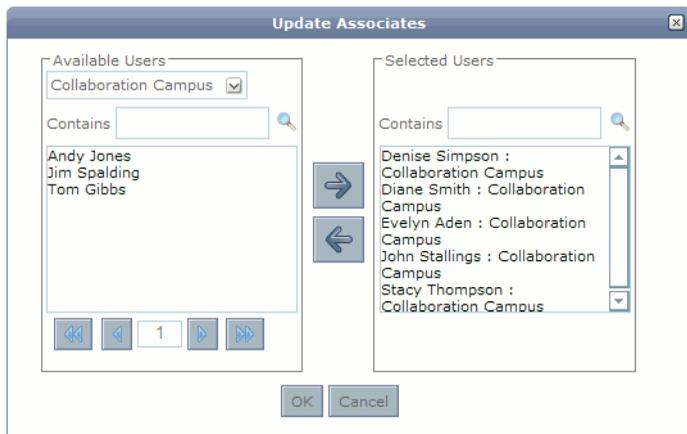
1. Click the **Associates icon**  on the toolbar. The Associates window will appear with associates icons displayed.
2. Right-click to access the context menu.
3. Select **Update Associates**. The Update Associates window will appear.
4. Search for a user by typing the name in the **Contains field** of the Available Users section.
5. Select the user or users to add to the associates list and click the **right arrow button**. The users in the **Selected Users** section will be added to the associates list. Remove users from the associates list by selecting from the **Selected Users** section and clicking the left arrow.

**Note:** Accessible remote campuses will be displayed in the campus drop down list of the **Available Users/Groups** section. Select the appropriate campus to select users or groups from each campus and continue until all desired users or groups are displayed in the **Selected Users/Groups** list.

6. Click **OK** to set the associates list.

**Note:** Additional features of the Associates component are accessing contact information on associates, initiating a sidebar conversation. Right-click in the component to access these features.

**Figure 3-4 User/Group Chooser**



## Skill Search

CollabraSuite BEA Edition skill mapping capabilities allow users to be mapped to a customized set of skills. The list of available skills is customizable at the campus level. Once skills are assigned to users, others can search for available personnel with a particular skill set. By enabling users to find others based on skill, this feature facilitates both knowledge sharing and problem solving.

### To access the Skill Search window:

- Select the **Skill Search icon**  from the toolbar.

The Skill Search window will display.

**Figure 3-5 Skill Search**



### To search for users with a particular skill set:

1. In the Skill Search window, highlight the desired skills in the **All Skills List**.
2. Click the **right arrow** to move the highlighted skills to the Selected Skills list.
3. Select the **Online Users Only checkbox** if the search should be limited to users that are currently online.
4. Select the **And radio button** to search for users that have all of the skills selected, or select the **Or radio button** for users that have one or more of the skills listed in the **Selected Skills** result set.
5. Click **Search** to begin the search. The search results table will display all of the users that match your criteria.

6. Click **Clear** to remove the list of search results

**Note:** See the Online Users topic for actions that can be performed on users listed in the search results table.

# Text Chat

The CollabraSuite BEA Edition Text Chat component enables users to collaborate using a variety of text based methods, including public chats, directed chats, sidebar chats, and pages. Public chats take place inside rooms, and are usually displayed automatically when a user enters a room. Any user in the room may view and participate in the text chat. Directed chats occur within the public text chat and allow users to direct their comments to other users while remaining visible to the entire chat session. Paging and Sidebar Sessions are mechanisms used to send instant messages to other users outside the context of a room chat. Sidebar chats may occur with both users inside and outside of the user's current room, and are visible only to users included in the sidebar session. Pages are used to send a light-weight email in real-time to users in or outside of a room which will pop-up on the recipient's screen.

All chat sessions and pages are recorded and archived so they can later be searched to provide a context for discussion history. Chat sessions are enriched by features such as priority tags, recalling chat sessions, locking rooms, and marking users as idle.

## Access the Public Chat window

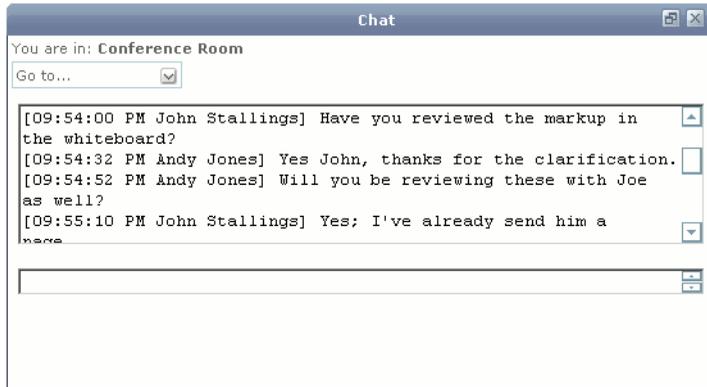
Usually, the Public Chat window is configured to display upon entry to a room, including the Chat Messages, Chat Input, and Room Occupant component. If the Chat window does not display upon entry in the room, a separate Chat window may be opened in order to display the public chat for that room.

**To access the Public Chat window if it does not display upon entry:**

- Click the **Chat icon**  on the toolbar.

The Chat window will display.

**Figure 4-1 Conference Room**



## Initiate a Public Chat Session

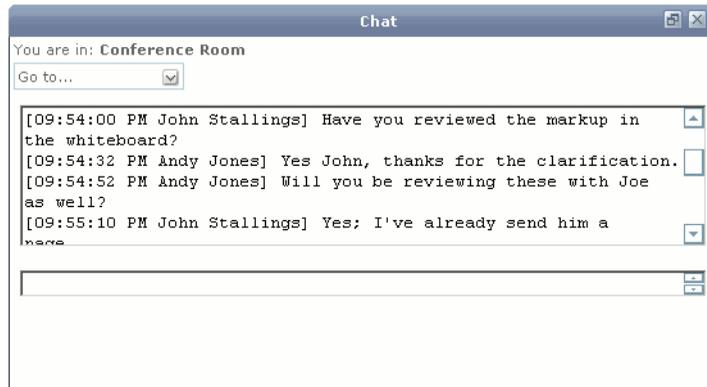
Public chat sessions enable users to send instant chat messages to everyone in a room simultaneously. When users enter a room, the chat session is usually displayed with the current chat displayed in the Chat Messages field. Every message sent during the session may be viewed by any user in the room no matter when that user enters the room.

### To initiate a public chat session:

1. Click the **Chat icon**  in the toolbar if the Public Chat window is not displayed.
2. Enter a text message in the **Chat Input field**, located under the Chat Messages field.
3. Press the **enter key**.

Your message will display in the chat messages field with a time/name stamp displayed before the message. As other room occupants respond, all messages will display in the chat window.

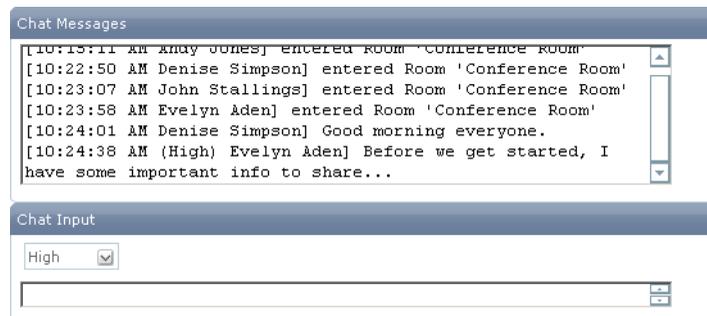
**Figure 4-2 Chat**



## Chat Priorities

If enabled, messages in the public room chat may be marked for priority. This enables users to mark, view, and filter messages by importance. Each user may assign a priority to each message. When in a room on a remote campus, the priorities available in the chat input window will be the priorities of the remote campus. Messages marked for priority will be displayed in the Chat Messages field with priority text. If no priority has been selected for the message, no priority text will display.

**Figure 4-3 Chat Priorities**



**To assign a priority to a message:**

1. Select a priority level from the priority drop-down list in the Chat Input section of the window.
2. Type the priority message in the **Chat Input field**.
3. Press the **enter key**.

The message will be displayed in the Chat Messages field with priority text.

## Chat Session Information

Each session automatically saves once all users have exited the room. Chat sessions are saved using the default information available including the room, start date and time, and end date and time. More detailed information, including a session name and description, may be added by a user to aid in recalling or searching chat sessions.

**To assign detailed session information:**

1. Right-click on the Chat Message field to access the context menu and select **Session Information**.
2. Enter name and description information in the appropriate fields.
3. Click **Apply**.

## Recall Chat Session Information

Each session is automatically saved once all users have exited the room and may be recalled. This also includes sidebar sessions. Users with remote campus access may recall chat sessions across multiple campuses. Chat sessions are saved using the default information including the campus, room, start date and time, and end date and time. More detailed information, including a session name and description, may have been added.

**To recall a closed chat session:**

1. Open the **Chat window**.
2. Right-click in the **Chat Messages field**.

3. Select **Recall Session**. The Recall Session window will appear.

**Figure 4-4 Recall Session**



4. Select your search criteria from the following options: **Current Room Only**, **My Sessions Only**, **Start Date**, and **End Date**.

**Note:** You can use as many or as few search criteria as desired. To retrieve sidebar sessions, uncheck **Current Room Only** and check **My Sessions Only**.

5. Click **Search**. A list of sessions based on your criteria will display.

**Figure 4-5 Recall Session**



6. Double-click on the field with the desired session to open that session in a new chat window.

**Note:** Recalled sessions are read-only. Users cannot post new chat messages to these sessions.

## Locking and Unlocking Rooms

Locking a room blocks new users from entering a room so a discussion may be limited to the current occupants. However, the room lock feature does not keep locked session details private. Once a room is unlocked the chat messages are available and can be viewed by anyone with access to the room. A room can be locked by one user and unlocked by another. All room occupants have the ability to lock or unlock at any time. Some rooms may have had the lock/unlock feature disabled by a campus administrator.

### To lock a room:

- Select the **Lock Room icon**  from the toolbar.

Or

- Right-click in the Chat Messages field to access the context menu and select **Lock Room**.

A Room Locked message will display with your time/name stamp in the Chat Messages field.

### To unlock a room:

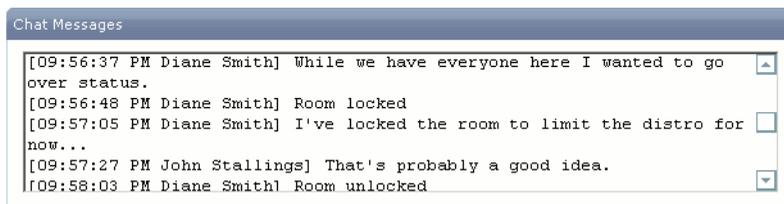
- Select the **Lock Room icon**  again

Or

- Right-click and select **Unlock Room** from the context menu.

A Room Unlocked message will display with your time/name stamp in the Chat Messages field.

**Figure 4-6 Room Locking**



## Idle

To step away from a room without having to exit the room, users can set an idle message to notify other room occupants that they are inactive or not currently available. Idle messages can be

personalized to identify idle status more specifically by using the Preferences Editor. If users take certain actions in CollabraSuite BEA Edition, such as changing rooms or posting a chat message, they will be changed from idle to active status automatically.

#### To change status to idle:

- Select the **Idle icon**  from the toolbar.

Or

- Right-click in the Chat Messages field to access the context menu and select **Idle**. Your idle message will display with your time/name stamp in the Chat Messages field.

#### To change status to active:

- Select the **Idle icon**  again from the toolbar.

Or

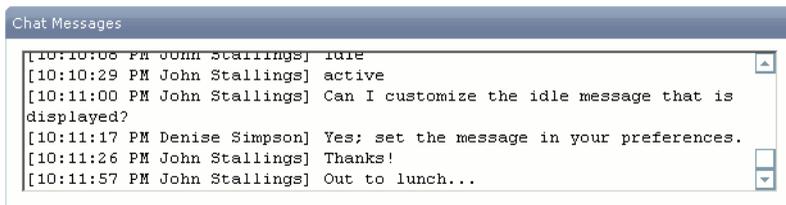
- Right-click in the Chat Messages field to access the context menu and select **Idle**

Or

- Take action within CollabraSuite, such as sending a chat message

An active message will display with your time/name stamp in the Chat Messages field.

**Figure 4-7 Chat Idle**



## Directed Chat

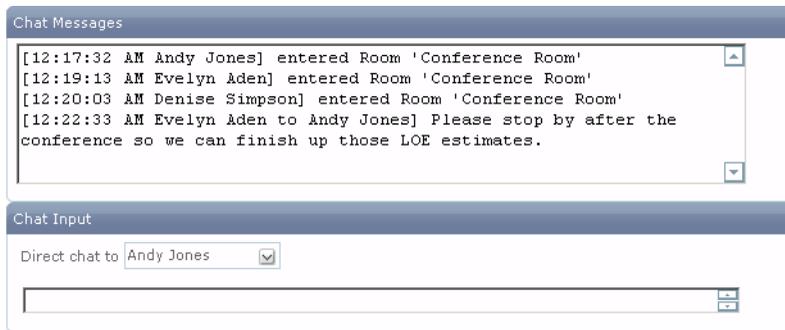
If enabled, CollabraSuite BEA Edition directed chat capabilities provide a way for users to direct their chat messages to specific users during a public chat session.

**To send a directed chat:**

1. Select the intended recipient from the **"Direct Chat to"** pull down menu located above the Chat Input field.
2. Type the message you wish to send and press the **enter key**.

The message will display in the chat window with the time/sender, user name/recipient stamp. Directed chat is seen by all users in the session.

**Figure 4-8 Directed Chat**



## Sidebar Session

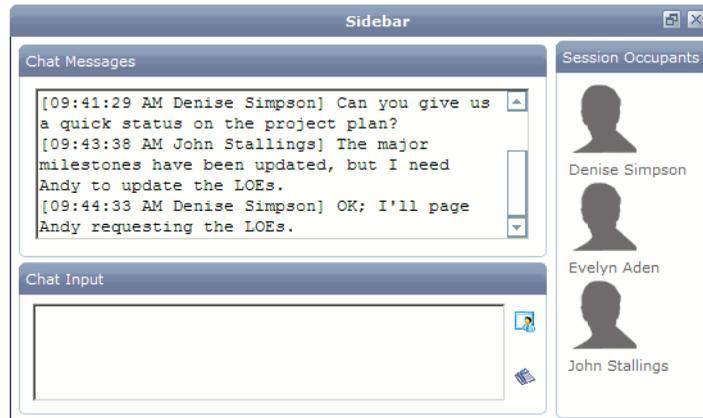
Sidebar chats provide the capability to send instant messages to a set of selected users in real-time using the CollabraSuite BEA Edition text chat component separately from the public room chat. Sidebar sessions may include users within a current room or users in other locations in the CollabraSuite BEA Edition environment. Idle users may not be included in a sidebar. Additionally, the sidebar can include a whiteboard and an audio conference available only to those in the session. The sidebar session can be later recalled just like room sessions. Any other features of a room chat session are available in sidebar sessions as well.

**To initiate a Sidebar Chat:**

1. Select one or more users from lists provided by components such as the Online Users component, Room Occupants component or the Skill Search component.
2. Right-click to display the context menu and select **Sidebar** or select the **Sidebar icon**  located on the right-hand side of the toolbar. The Sidebar Chat window will display, including the selected users.

3. Begin the text chat session by typing text in the **Chat Input area** of the window and pressing the **enter key**.
4. Use the **Whiteboard icon**  to display the whiteboard associated with this sidebar session.
5. Use the **Phone icon**  to join the audio conference associated with this sidebar session. Press the **Phone icon** again to leave the audio conference.

**Figure 4-9 Sidebar**



**To exit a Sidebar Chat:**

- Close the Sidebar Chat window to exit the Sidebar Chat session.

Text Chat

# Pages

The CollabraSuite BEA Edition Paging component enables users to collaborate using a lightweight instant email to both online and off-line users. The paging feature is also used to report document and folder changes to Document Subscribers.

Users can be notified via an additional page when recipients view their sent page by checking the "Return Receipt" box when composing a page. The return receipt page is indicated by the "Response" column in the page viewer.

Users can choose to have pages forwarded to their email account whenever they are off-line. This preference can be set in the User Information component.

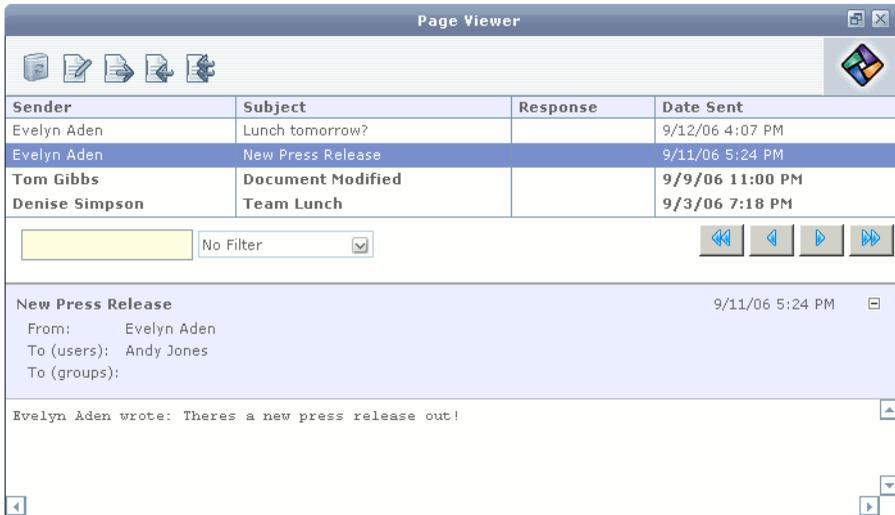
## View a Page

The Page Viewer component allows users to view received pages and information about each page, including the date sent and if there was a response. Users are able to forward or reply to pages, or create new pages from the Page Viewer window. Pages may be filtered by Sender, Subject, Response, or Date Sent.

**To access the Page Viewer window:**

- Select the **Page Viewer icon**  from the toolbar. The Page View window will display.

**Figure 5-1 Page Viewer**



**To filter pages by search word or category:**

1. Select a category from the pull-down list: **Filter By Sender, Subject, Response, or Date Sent.**
2. Type a search word in the **contains text field.**

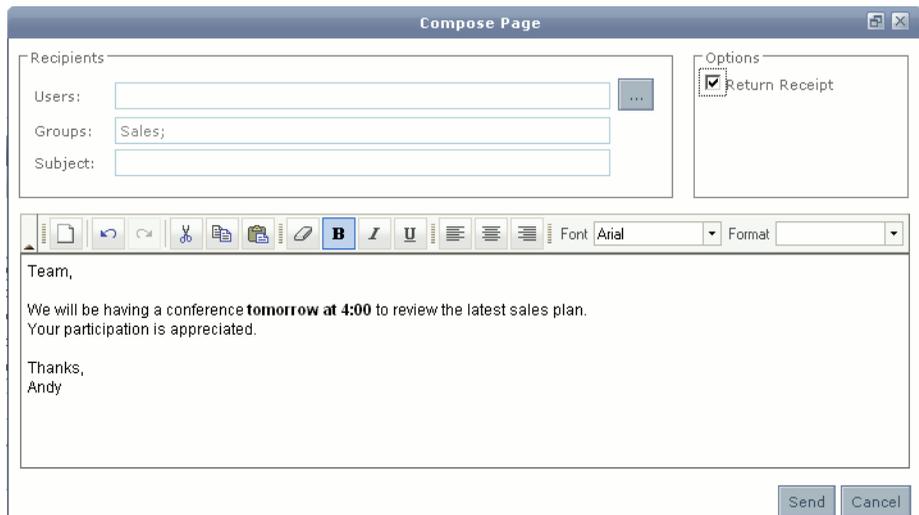
The **Page List** will be filtered according to the sender, subject, response, or dates that match your query.

## Sending a Page

Users may send pages by using the Page Composer component. Pages may be sent to one user, several users, or groups in a home campus or any remote campuses to which the sender has access. The Page Composer component may be accessed through the toolbar, the Page Viewer window, or by right-clicking users to access the context menu.

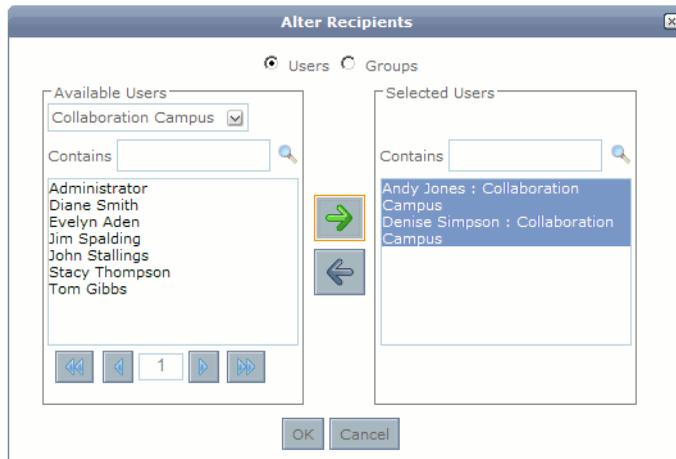
**To send a page:**

1. Select the **Send Page icon**  from the Page Viewer toolbar or a context menu. The Page Composer will display.

**Figure 5-2 Compose Page**

2. Click the **Edit Recipients** button to modify the recipients for the page. The Alter Recipients window will display.

**Figure 5-3 Page Recipients**



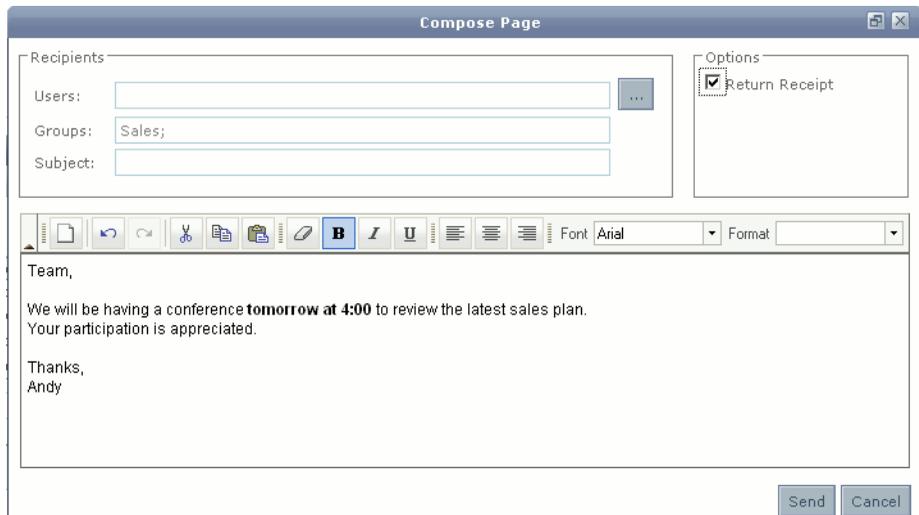
3. Highlight the users and groups you wish to page in the **Available Users/Groups** list.
4. Click the **right arrow** button to move the selected user or group to the **Selected Users/Groups** field.

**Note:** Accessible remote campuses will be displayed in the campus drop down list of the **Available Users/Groups** section. Select the appropriate campus to select users or groups from each campus and continue until all desired users or groups are displayed in the **Selected Users/Groups** list.

5. Click **OK** to close the Alter Recipients window. The recipients will now show in the Recipients field.
6. Select the **Return Receipt** option to receive a notification when the recipient(s) select the page in the Page Viewer window.
7. If enabled, select the priority to be associated with the page. The default value is no priority.
8. Type the subject of the page in the **Subject** text field.

9. Type the message in the **Message** field.

**Figure 5-4 Compose Page**



10. Click the **Send** button to send the message to the intended recipients.

### To reply to a page:

1. Select a page from the list of received pages.
2. Select the **Reply icon** . The Page Composer window will display with the sender listed as the recipient for the page and the text from the received page displayed.
3. Type an appropriate message and send the page.

### To reply to the sender and all recipients of a page:

1. Select a page from the list of received pages.
2. Select the **Reply to All icon** . The Page Composer window will display with all of the users and groups listed in the recipients field and the text from the received page displayed.
3. Type an appropriate message and send the page.

### To forward a page to another user or group:

1. Select a page from the list of received pages.

2. Select the **Forward Page icon**  . The Page Composer window will display with the text from the received page displayed.
3. Select the user(s) or groups to forward the page to
4. Add an additional message if desired and send the page.

## Page Priorities

If enabled, pages may be marked for priority. Users may assign priority to a page, when the page is being composed. Pages which are marked for priority will be displayed in the Priorities column of the Page Viewer. The Priority column is the first column of the Page Viewer and precedes other information relating to the page received, such as Subject and Date Sent. Applicable priorities are High, Medium and Low. If no priority is assigned to a page, the section in the Priority column will be blank.

### Assigning a Priority to a Page:

1. Bring up the Compose Page window.
2. Complete the page information: recipient of the page, subject, message.
3. In the **Options** box of the Compose Page window, select the desired priority from the drop-down menu. Options are High, Medium, and Low.
4. Click the **Send** button.

# Whiteboard

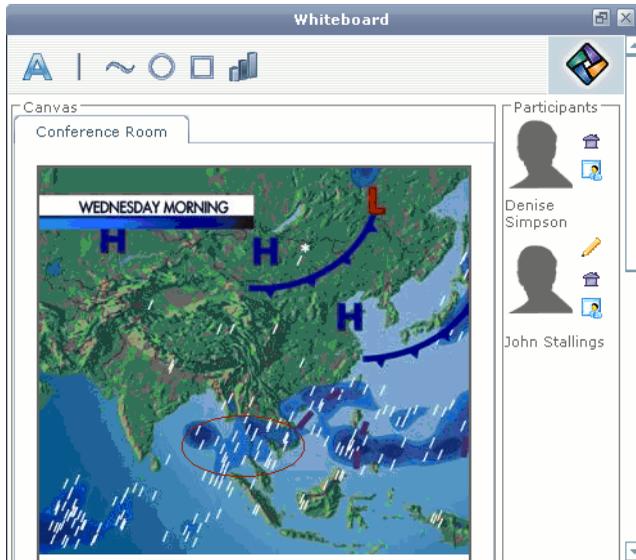
The CollabraSuite BEA Edition Whiteboard component is a multi-user interactive tool that allows users to review, create, and update graphic information in real-time. Whiteboards can have tabs allowing users to switch between multiple views in a single session. The whiteboard background can easily be changed to display a variety of color-coded graphical data. Whiteboard backgrounds can consist of image files or a portion of the user's desktop. All whiteboard activity is recorded in the database and may be searched for repeated use or as a context for discussion history.

## To access the whiteboard:

- Select the **Whiteboard icon**  from the toolbar.

The Whiteboard window will display.

**Figure 6-1 Whiteboard**



## Whiteboard Backgrounds

Whiteboard backgrounds allow several users to view and annotate graphics, web pages, photographs, and near real-time images. Once a background is in place, users can add annotations and communicate information directly over the background. All users viewing the whiteboard can add, change, or clear the backgrounds.

### To use an image as the background:

1. Select **Background > Change Background**. The **Select Whiteboard Background** window will appear.
2. Select **Browse** to retrieve an image.
3. Select **OK**.

### To use the desktop as the background:

1. Select **Background > Use Desktop**. The **Select Desktop** window will appear.

2. Reposition and/or resize the **Select Desktop** window to overlay the portion of your desktop to be used as the background and click **Select**.

**To clear the existing background:**

- Select **Background > Clear Background**.

## Whiteboard Annotations

Whiteboard annotation features make it possible for each user to add annotations to the whiteboard.

Users may add annotations including shapes, text, and colors by using the drawing tools found on the left side of the whiteboard.



The text tool creates a text line in the whiteboard.



The line tool creates straight lines.



The freehand tool creates drawn lines in any shape.



The ellipse tool creates any size or shape of ellipse.



The rectangle tool creates any size or shape of rectangle.



The line color tool allows users to choose the color of each annotation, text, shape, or line.

## Whiteboard Tabs

Users may create a new whiteboard within a session without deleting an existing whiteboard by simply adding a new tab. When the session is recalled, all tabs will be viewable. During the session, users may switch back and forth between tabs in order to see all canvasses without having to clear the existing whiteboard and starting a new one. Tabs may also be cleared from the session without deleting an entire session.

**To add a new tab:**

- Select **Tab> Add tab**.

**To clear a tab:**

1. Select the tab you want to clear.
2. Select **Tab > Clear Tab**.

The contents of the canvas will be deleted but the tab will remain.

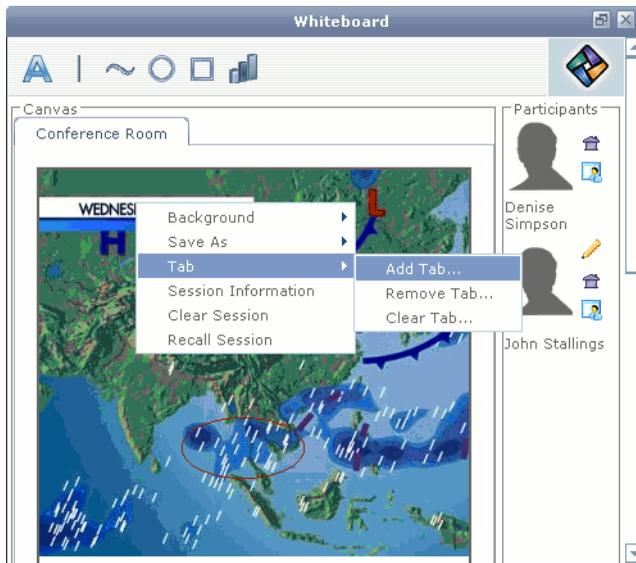
**To remove a tab from a session:**

1. Select the tab to remove.
2. Select **Tab > Remove Tab**.

The tab will be removed from the session while any other tabs will remain.

**Note:** See clear session to delete an entire whiteboard session.

**Figure 6-2 Whiteboard**



## View Whiteboard Users

During a whiteboard session, user icons display in a users panel. Each user in the session will be represented by the icon they have selected for themselves, and additional icons next to each user will define each user's status in the room. These icons will indicate if the users have participated in the session, are viewing the whiteboard, are currently in the same room, or have made annotations to the canvas. Users appear in this list if they are currently viewing the whiteboard or have made annotations during the history of this whiteboard session.

-  Annotation icon: User has made annotations to the canvas. (To view specific annotations by user, roll your mouse over the canvas.)

-  View icon: User is currently in the same room and viewing the Whiteboard.
-  Room icon: User is currently in the same room.

## Save Whiteboard Session Information

The whiteboard session saves automatically once all users have exited the room. Whiteboard sessions are saved using the default information available including the room, start date/time, and end date/time. However, more detailed session information, including a session name and description, may be added in order to aid in recalling and searching whiteboard sessions.

### To assign more detailed session information:

1. Right-click on the canvas to access the context menu.
2. Select **Session Information**.
3. Enter name and description information in the appropriate fields.
4. Click **Apply**.

## Clear a Whiteboard Session

Every whiteboard session is saved once the session has been closed. However, if users would like the contents of a whiteboard permanently erased, they may clear the contents of the whiteboard before closing it. To start a new session without clearing the contents of the current whiteboard, users may close the current whiteboard or open a tab. Clearing the whiteboard will clear the contents of the current session and start a new session.

### To clear the contents of the whiteboard:

- Select **Clear Session** from the menu.

The contents of the canvas will be deleted and cannot be retrieved.

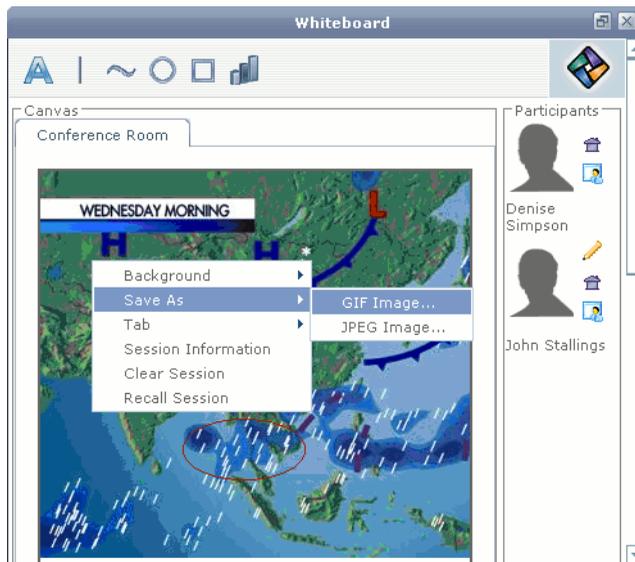
## Save a Whiteboard as an Image

You may want to save and export a whiteboard as an image for use outside of the room or as a background for a new whiteboard.

### To save and export a whiteboard as an image:

1. Right-click and select **Save As > GIF Image** (or **JPG Image**). A new browser window will appear.

**Figure 6-3 Save Whiteboard**



2. Hover mouse over the picture and right mouse click
3. Select **Save Picture As**.
4. Enter a file name and select **Save**

**Note:** Once saved, a whiteboard image can be retrieved and used as a background in a new whiteboard using the Change Background feature. A saved image may also be printed.

## Recall Whiteboard Session Information

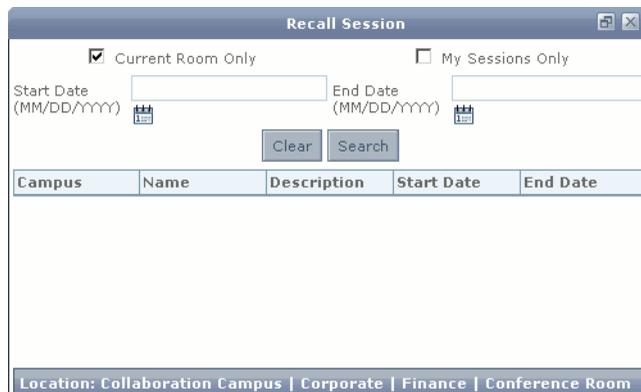
When a whiteboard session is closed, it is saved and may be recalled. Users with remote campus access may recall whiteboard sessions across multiple campuses. Whiteboard sessions are saved using the default information including the campus, start date and time, and end date and time. More detailed information, including a session name and description, may have been added.

When a whiteboard session is recalled, users will see the state of the whiteboard at the end of the session.

**To recall a closed Whiteboard session:**

1. Select the **Whiteboard icon**  from the toolbar.
2. Right-click in the canvas and select **Recall Whiteboard Session**. The Recall Session window will appear.

**Figure 6-4 Recall Whiteboard Session**



Campus	Name	Description	Start Date	End Date

Location: Collaboration Campus | Corporate | Finance | Conference Room

3. Select your search criteria from the following options: **Current Room Only**, **My Sessions Only**, **Start Date**, and **End Date**.

**Note:** You can use as many or as few search criteria as desired.

4. Click **Search**. A list of sessions based on your criteria will display.

**Figure 6-5 Recall Whiteboard Session**



5. Double-click to open a specific session in a new Whiteboard window.

**Note:** Recalled sessions are read-only. Users can not draw new annotations in these sessions.

# Media

CollabraSuite BEA Edition provides an audio conferencing capability by leveraging the Session Initiation Protocol (SIP). This allows CollabraSuite to take advantage of existing telephone infrastructure that may already be in place such as Voice Over IP (VOIP) phones. Conference participants are identified via presence awareness mechanisms and visual displays that indicate their level of participation. Audio conferencing allows several users located in the same room to communicate using audio. Audio conferencing can also be accomplished with multiple users present in the collaborative environment regardless of their virtual location through phoning.

## Configuring User Information

In order to take advantage of the audio features available in CollabraSuite BEA Edition, users must first set up their contact information. This allows CollabraSuite to call them.

### To enter contact information:

- Right-click on your user in the Room Occupants or Online Users and select the **Info menu option**.

The User Information dialog will appear. Expand the **SIP Phone** section.

### Enter the following information:

- SIP Number – The number assigned to you for registering your SIP phone with CollabraSuite, or if the phone is “external” (connected by way of the proxy server) the number by which your phone is known on that server.
- User ID – The user account name used for authenticating the phone to the system.

- Password – The password used for authenticating the phone to the system.
- Confirm Password – The password must be typed twice to validate that it was typed correctly.
- External checkbox – Check this box if your phone is not registered to the CollabraSuite SIP Server Registrar, but is registered to the proxy system defined for this installation.

## Configuring Softphones

One softphone that is supported by CollabraSuite is the X-Lite softphone by Counterpath. After installing this phone, it must be configured (provisioned) for use by CollabraSuite.

### To configure the X-Lite phone:

1. Launch the X-Lite phone application.
2. Right-click and choose **Options**. The Options dialog will appear.
3. Select **Advanced** on the left-hand side.
4. Select **Network**
  - Uncheck **Automatically hang up calls after**.
5. Click **OK**.
6. Right-click and choose **SIP Accounts**. The SIP Accounts dialog will appear.
7. Select Add. The Account Properties dialog will appear.
8. Enter the User Details:
  - Display Name - Enter the name set up by your CollabraSuite administrator.
  - User Name - Enter the name set up by your CollabraSuite administrator.
  - Password - Enter the password set up by your CollabraSuite administrator.
  - Authorization user name - Enter the name set up by your CollabraSuite administrator
  - Domain - Enter the domain set up by your CollabraSuite administrator
9. Enter the Domain Proxy:
  - Check **Register with domain and receive incoming calls**.
  - Select **domain** for **Send outboud via**.

10. Select the **Topology** tab on the Account Properties dialog.
11. Enter the Firewall Traversal Settings:
  - Select **Use local IP address**.
12. Enter the Port used on local computer:
  - Check **Manually specify range**.
  - Enter a range of 5060 - 5061.
13. Enter XTunnels Settings:
  - Set **Use XTunnels** to **Never**.
14. Select the Advanced tab on the Account Properties dialog.
15. Enter the Register Settings:
  - Set **Reregister every** to 120 seconds.
  - Set **Min. time** to 20 seconds
  - Set **Max. time** to 1800 seconds
16. Enter the Advanced Options:
  - Check **Send SIP keep-alives**.

## Audio Conferencing

When used for audio conferencing in CollabraSuite, phones are not dialed directly by the user. Instead, users initiate a conference or phone call via the CollabraSuite components. CollabraSuite then dials the phones registered to the users and they answer the phone in order to join a call.

### To enter a room audio conference:

- Select the **Audio Conference icon**  from the toolbar.

This will cause the user's phone to ring. Answering the phone puts the user in the conference for that room. Other users in the same room can join the conference associated with the room by following the same procedure. The **Audio Conference** button is a toggle button. Pressing it once causes the user to enter a conference. Pressing it a second time causes the phone to disconnect, thus leaving the conference.

### To exit a room audio conference:

- Toggle the **Audio Conference icon**  from the toolbar.  
or
- Navigate out of the room or log out of CollabraSuite  
or
- Hang up the phone.

## Phone

The Phone and Sidebar features establish a “floating” conference, that is, a conference associated with the Sidebar session rather than with a particular room. Initiating a phone call via CollabraSuite will open a Sidebar component on each user’s browser, and will place a call to the user’s phone. Answering the phone will put the user in the audio conference.

If the user does not answer the phone within the timeout period (nominally 30 seconds) the call to that user will be dropped. However, that user’s Sidebar component will remain open in their browser. If the user becomes available while the session remains in existence, they can enter the conference by pressing the **Phone icon**  at the bottom right of the Sidebar Chat window. This will cause his phone to ring and place the user in the conference.

When a user selects other user icons and chooses **Sidebar**, the same Sidebar component is presented to all of the selected users. The difference in this case is that their phones are not automatically activated. However, users can press the **Phone icon**  at the bottom right of the Sidebar Chat window at any time to initiate an audio conference.

### To initiate a phone session:

1. Select one or more user’s from either the Online Users, Room Occupants, Associates or Skill Search components.
2. Right-click to display the context menu and select **Phone** or click the **Phone icon**  on the toolbar.

The Sidebar component will be displayed in each user’s browser and their phones will be activated.

### To end a phone session:

- Toggle the **Phone icon**  in the Sidebar component.  
or

- Close the Sidebar component  
or
- Hang up the phone.

Users in a Sidebar conference can navigate from room to room using the Campus Navigator and still remain connected to the sidebar conference, as long as the Sidebar component remains open. A user who has disconnected their phone but remained in the Sidebar session can toggle in and out of the audio conference as often as desired, as long the Sidebar session remains open.

Media

# Document Management

CollabraSuite BEA Edition provides a means to collaborate on critical business data via the room file cabinet and the private briefcase data storage. Users may import documents into the collaborative environment, or export documents onto their local systems. Contents can be assigned privileges for groups or individuals, checked in/out and tracked for change history. Subscription services are also available for all content and data stored in the environment. Groups or individuals can receive a page notification when content subscriptions are activated and content status changes.

The the file cabinet and briefcase allows you to manage your documents by:

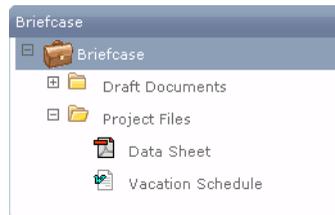
- Importing, bulk importing, and exporting documents.
- Viewing and editing the contents of a document.
- Creating other document types.
- Retrieving document history.
- Moving and copying folders and documents.
- Creating folders and sub-folders to hold documents.
- Assigning document permissions and document subscribers.

## Document Storage

### Briefcase Documents

CollabraSuite BEA Edition provides a means to transport and collaborate on critical business data through the use of a private data storage briefcase. The briefcase moves with the user as they traverse the virtual environment, and the contents can only be viewed by the briefcase owner. Briefcase contents can easily be copied or moved to a room file cabinet to be shared with other users when needed.

**Figure 8-1 Briefcase**



### File Cabinet

CollabraSuite BEA Edition provides a means to collaborate on critical business data via the room file cabinet. Contents can be imported from a user's desktop to a room file cabinet to facilitate knowledge sharing. CollabraSuite BEA Edition provides fine grained access control by assigning read and write privileges for both groups and individuals. Documents can be checked out for editing to prevent users from making conflicting changes. An audit trail provides a detailed history of the evolution of every document. Subscription services are also available for all content stored in the environment. Through subscriptions, groups or individuals can receive a page notification when content is changed that may require their attention.

Users can create folders and subfolders in the file cabinet and briefcase to assist in the organization of documents.

#### **To create a new folder or subfolder:**

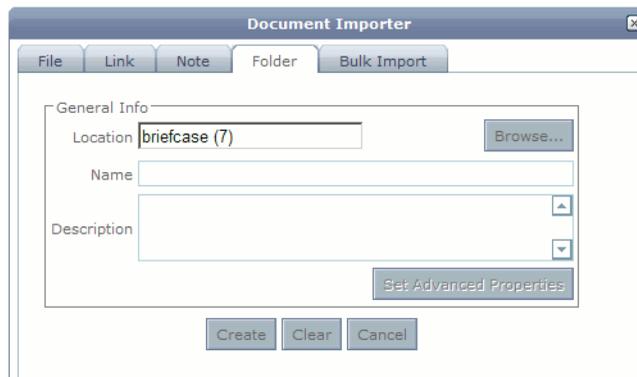
1. Select a target folder within the file cabinet or briefcase to insert the new folder.
2. Right-click to view the context menu.
3. Select **New > Folder**. The Document Importer window will appear with the Folder tab displayed.

4. Type the name and description of the folder in the **General Information** section of the window.

**Note:**

5. Click **Create** to create the folder in the collaborative environment.

**Figure 8-2 Create Folder**



## Import Documents

Users can place documents in the collaborative environment by importing into a briefcase or file cabinet. To import a document to the file cabinet, the user must have write permissions to the target folder. To export the document from the file cabinet, the user must have read permissions.

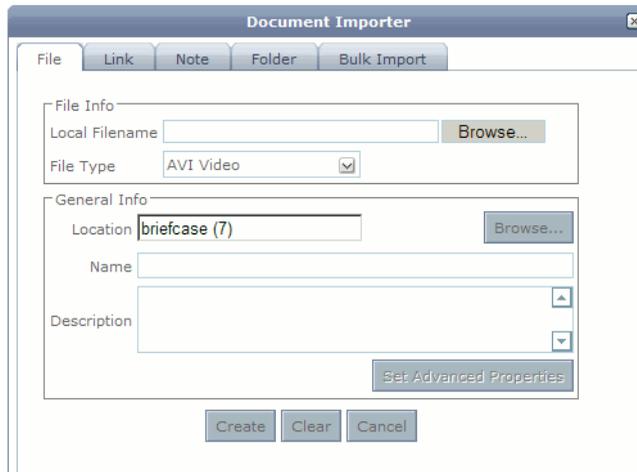
### To import a document into a file cabinet or briefcase:

1. Select a target folder within the file cabinet or briefcase, or select an area within the file cabinet or briefcase to insert the document at the top level.
2. Right-click to view the context menu.
3. Select **New > File**. The Document Importer window will appear with the File tab displayed.
4. Type the name and description of the file in the **General Information** section of the window.
5. Select the **Browse button** in the **File Information** section of the window. The Choose Local File window will display.
6. Locate the file to import and click **Select**.

**Note:** Use the Files of type filter to assist in locating files of a specific type.

7. Click **Create** to import the document into the collaborative environment. A progress bar will appear for longer transfers.

**Figure 8-3 New File**



## Bulk Import Documents

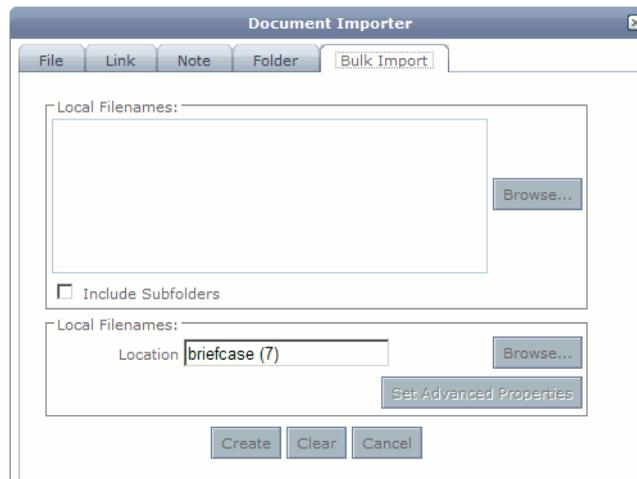
Bulk importing allows users to import several documents into a file cabinet or briefcase at once, rather than one at a time using the regular import methods.

### To bulk import documents and folders into a file cabinet or briefcase:

1. Select a target folder in the file cabinet or briefcase or select an area within the file cabinet or briefcase to insert the document at the top level.
2. Right-click to view the context menu.
3. Select **New > Bulk Import**. The Choose Local Files or Directories window will display.
4. Locate the files and/or directories to be imported and click the Select button.  
**Note:** Use the Files of type filter to assist in locating files of a specific type.
5. Select the **Include Sub Folders option** to include sub folders of any selected folders.

6. Select the **Create** button to create the document in the collaborative environment. A progress bar will appear during longer transfers.

**Figure 8-4 Bulk Import**



## Viewing Documents

Users can view documents in their briefcase or in any file cabinet for which they have read privileges. Users may also select a custom application in which to view the document. Viewing documents opens a read-only version of the document that cannot be edited. To edit a document, it must be checked out. Users may also view the document history to see the changes that have been made.

### To view the current version of a file cabinet or briefcase document:

1. Select the document from the file cabinet or briefcase.
2. Right-click to view the context menu.
3. Select **Document > View** to use the default application for your system or select **Document > View With** to select an application for viewing the document.

The document will display using the appropriate application for the document type or the selected application.

### To select a custom application to view a document:

1. Select a document from the file cabinet or briefcase.
2. Right-click to view the context menu.
3. Select **Document > View With**. The Select an Application dialog window will appear displaying the current information about the document type and the current application used to view the document. This applies to all documents of the given type.
4. Select the **Browse button**. A file selection dialog window will appear.
5. Select an application to view the document and select the **Open button**.
6. Select **Apply** in the Select Application window. The selected application will launch with the document chosen from the file cabinet or briefcase.

**Note:** This procedure can also be used for selecting a custom application for editing a document by selecting the **Document > Edit With** option from the context menu.

**Note:** The **Use Default** button can be used to revert back to the system default viewer/editor for the given documents type.

**Figure 8-5 Select Application**



## Editing Documents

Users can check out and edit documents directly from their briefcase or any file cabinet to which they have write privileges. When a user checks out a document, it is opened in an external

application and the filename will be italicized in the file cabinet or briefcase to indicate that the document is being edited.

Only one user may edit a document at a time. If no changes were made, or a user wishes to discard any changes, the editing session may be canceled. Administrators also have the ability to cancel editing sessions in progress regardless of the user. Otherwise, after changes are made, the user must save the document in the external application before checking it back in to the collaborative environment. When a document is checked in the filename will become plain text again. Users may also page the current editor of a document directly from the document location.

**Note:** Users may not use the Save-As feature of the external application or the changes will not be saved in the collaborative environment. Document changes are saved and tracked so that other users may see the most recent version of the document as well as the document history for the document.

#### **To edit a file cabinet or briefcase document:**

1. Select the document from the file cabinet or briefcase.
2. Right-click to view the context menu.
3. Select **Document > Edit** to use the default application for your system or select **Document > Edit With** to select an application for editing the document.
4. The document will display using the appropriate application for the document type or the selected application. An Informational Dialog window will display to notify you that an external application is being used to edit this document.

#### **To save an edited document to the file cabinet or briefcase:**

1. Save the document in the external application that was being used to edit the document.
2. Select the italicized document from the file cabinet or briefcase where it was checked out for editing.
3. Right-click to view the context menu.
4. Select **Document > Save**. The Document Check In window will appear.

**Note:** An information dialog window will display if the contents of the document have not been saved in the external application. If this dialog appears, answer No, save the document in the external application and return to step 1.

5. Enter a comment describing the changes that you made to the document in the Comment section of the dialog.

6. Click **Check In** to save the document into the collaborative environment.

**Figure 8-6 Check In Document**

The screenshot shows a 'Document Check In' dialog box. The title bar reads 'Document Check In'. The dialog contains the following fields and controls:

- Name:** A text box containing 'Vacation Schedule'.
- File Type:** A dropdown menu set to 'Word'.
- Created:** A text box containing 'Wednesday, September 13, 2006 9:29:48 AM'.
- Description:** A large empty text area.
- Comment:** A text area containing the text 'Added Diane's scheduled leave.'.
- Buttons:** 'Check In' and 'Cancel' buttons located at the bottom right.

**To cancel an edit session for a document:**

**Note:** This process is useful whenever the document was placed in edit mode but no further changes to the document are necessary at the current time.

1. Select the italicized document from the file cabinet or briefcase where it was checked out for editing.
2. Right-click to view the context menu.
3. Select **Document > Cancel Edit**.

## Creating Other Document Types

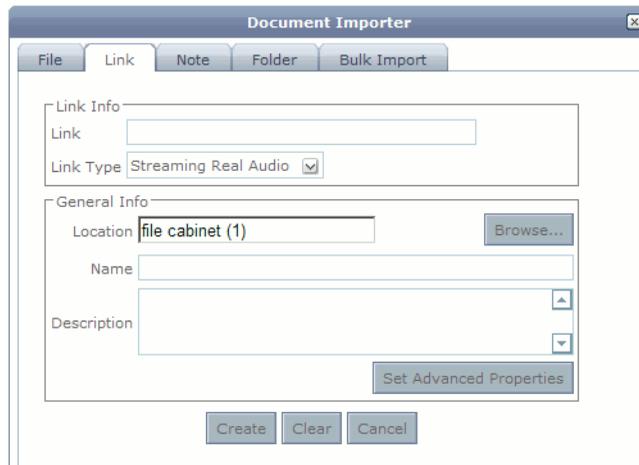
In addition to documents that might be imported, file cabinets and briefcases have the ability to hold other types of documents, such as links to websites or user notes that may be created in the collaborative environment.

**To create a link in a file cabinet or briefcase:**

1. Select a target folder in the file cabinet or briefcase or select an open area within the file cabinet or briefcase to insert the document at the top level.

2. Right-click to view the context menu.
3. Select **New > Link**. The Document Importer window will appear with the Link tab displayed.
4. Type the name and description of the file in the **General Information** section of the window.
5. Type in the URL information in the **Link field**.
6. Click **Create** to create the link in the collaborative environment.

**Figure 8-7 Import Link**



## Moving and Copying Documents

Users can move documents and folders from the briefcase to the room file cabinet and vice versa. In addition, documents and folders within a briefcase or file cabinet can be rearranged.

### To move documents and folders between a file cabinet and your briefcase:

1. Highlight the document(s) or folder(s) you wish to move.
2. Right-click to display the context menu.
3. Select **Edit > Cut**.

4. Select the desired new location.
5. Right-click to display context menu again.
6. Select **Edit > Paste**.

**To copy documents and folders to a file cabinet or your briefcase:**

1. Highlight the document(s) or folder(s) you wish to copy.
2. Right-click to display the context menu.
3. Select **Edit > Copy**.
4. Select the desired new location.
5. Right-click to display context menu.
6. Select **Edit > Paste**.

## Document Permissions

Document owners or administrators may create Access Control Lists (ACLs) for a document or folder. ACLs may be used to grant or deny users or groups read or write permissions to a document or folder. Any user or group that is granted read permission will be able to view the contents of a document or view the items contained within a folder without editing them. Any user or group that is granted write permission to a document or folder can view and edit the document or modify the contents of a folder. If a user or group is denied read or write permission to a file or folder they will be unable to view or edit a file or folder contents.

**To modify the read permissions for a file or document:**

1. Select the document or folder in the file cabinet.
2. Right-click to view the context menu.
3. Select **Properties**. The Edit Document/Folder Information window will appear.
4. Select the **Read Permissions button**.
5. In the Selected Users/Groups section you may indicate whether selected users will be granted or denied read permissions by selecting either the **Grant** or the **Deny radio button**. Granting users gives read permissions to those users while preventing all others from accessing the document. Denying users prevents those users from accessing the document while allowing all others access.

6. In the Available Users/Groups section, select the **Users radio button** if selecting by user, or the **Groups radio button** if selecting by group.
7. Highlight each group or user in the **Available User/Groups** list to be included in the Selected Users/Groups list.
 

**Note:** To search for a specific user or group enter the first few letters of the person or group name in the Contains field.
8. Click the **right arrow** button to move the highlighted groups or users to the Selected Users/Groups list.
 

**Note:** Accessible remote campuses will be displayed as tabs in the Available Users/Groups section. Click on the tabs to select users or groups from each campus and continue until all desired users or groups are displayed in the Selected Users/Groups list.
9. Click **Apply** to grant or deny the selected users and groups read permissions to the document or folder.
 

**Note:** To remove read permissions from a document or folder highlight the user or group in the Selected Users/Groups list and select the left arrow button. Click Apply to save your changes.

#### **To modify the write permissions for a file or document:**

1. Select the document or folder in the file cabinet.
2. Right-click to view the context menu.
3. Select **Properties**. The Edit Document/Folder Information window will appear.
4. Select the **Write Permissions**.
5. In the Selected Users/Groups section you may indicate whether selected users will be granted or denied read permissions by selecting either the **Grant** or the **Deny radio button**. Granting users gives write permissions to those users while preventing all others from accessing the document. Denying users prevents those users from accessing the document while allowing all others access.
6. In the Available Users/Groups section, select the **Users radio button** if selecting by user, or the **Groups radio button** if selecting by group.
7. Highlight each group or user in the **Available User/Groups list** to be included in the Selected Users/Groups list.

**Note:** To search for a specific user or group enter the first few letters of the person or group name in the Contains field.

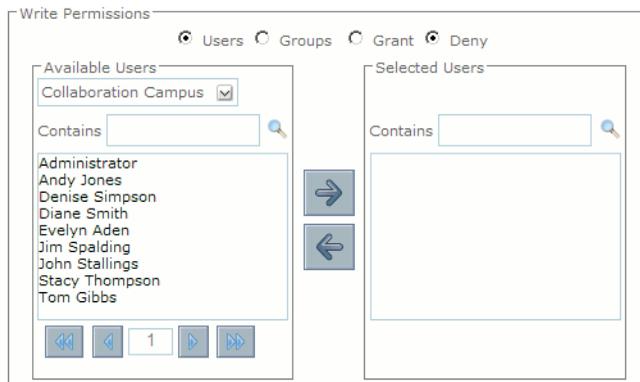
8. Click the **right arrow button** to move the highlighted groups or users to the Selected Users/Groups list.

**Note:** Accessible remote campuses will be displayed as tabs in the Available Users/Groups section. Click on the tabs to select users or groups from each campus and continue until all desired users or groups are displayed in the Selected Users/Groups list.

9. Click **Apply** to grant or deny the selected users and groups write permissions to the document or folder.

**Note:** To remove write permissions from a document or folder highlight the user or group in the Selected Users/Groups list and select the left arrow button. Click Apply to save your changes.

**Figure 8-8 Write Permissions**



## Document Subscribers

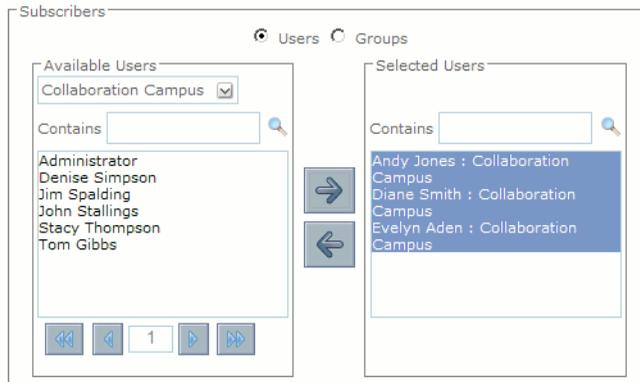
The Document Subscribers feature is used to notify users of modifications to documents or folders. A subscriber is alerted by page when a changed document or folder is checked back into a room. Changes that cause an alert to be sent include additions or deletions to folders or edits to a file. Folder subscribers are notified when changes are made to subfolders or documents in subfolders. Users may also use the document subscriber list to page all subscribers to a document or folder without making changes to the document. Remote users do not have the ability to update document subscribers for documents on a remote campus.

**To add subscribers to a document or folder:**

1. Select the document or folder in the file cabinet.
2. Right-click to view the context menu.
3. Select **Properties**. The Edit Document/Folder Information window will appear.
4. Select the **Subscribers button**.
5. Select the **Users radio button** to select by user, or the **Groups radio button** to select by group.
6. Highlight each group or user in the **Available User/Groups list** to be included in the Selected Users/Groups list.  
**Note:** To search for a specific user or group enter the first few letters of the person or group name in the Contains field.
7. Click the **right arrow button** to move the highlighted groups or users to the Selected Users/Groups list.  
**Note:** Accessible remote campuses will be displayed as tabs in the Available Users/Groups section. Click on the tabs to select users or groups from each campus and continue until all desired users or groups are displayed in the Selected Users/Groups list.
8. Click **Apply** to add the selected users and groups to the document or folder subscriber list.

**Note:** To remove subscribers from a document or folder highlight the user or group in the Selected Users/Groups list and select the left arrow button. Select Apply to save your changes.

**Figure 8-9 Subscribers**



**To page the owner of a document or folder:**

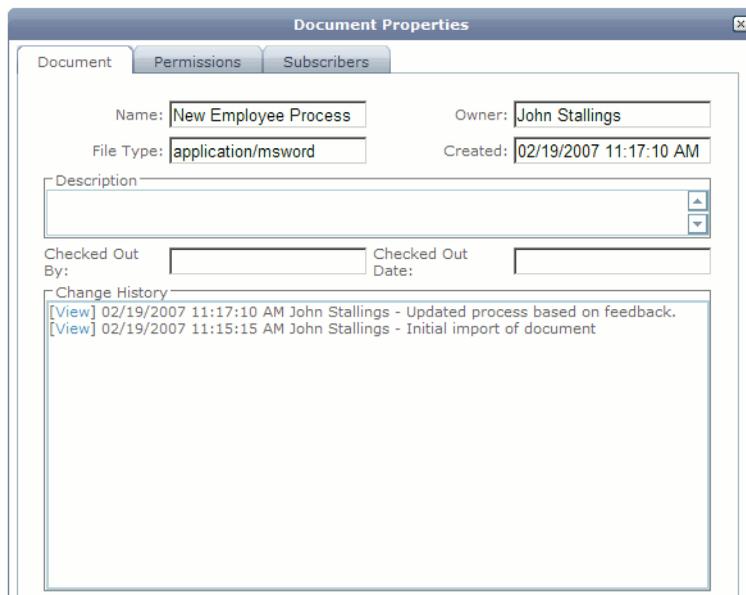
1. Select a document or folder from a file cabinet.
2. Right-click to view the context menu.
3. Select the **Page Owner menu option**. The Page Composer window will display with the document owner listed as the page recipient.
4. Enter the subject and text of the message.
5. Click **Send** to send the page to the recipient.

## Document History

There are two types of document history that are recorded by the system: the change log and access history. The change log displays which users have made changes, the date of their changes, and the comments each user has added about their changes. Through the change log, users are able to access previous versions of the file in order to view changes in more detail. The access history allows users to track how often the document has been accessed and by which users, as well as their action while accessing the document, i.e., creating or reviewing.

**To view the change log for a document or folder:**

1. Highlight the document on which you wish to view the change history.
2. Right-click to view the context menu.
3. Select **Properties**. The Document/Folder Information window will appear with the change history displayed.

**Figure 8-10 Properties****To view the access history for a document or folder:**

1. Highlight the document on which you wish to view the access history.
2. Right-click to view the context menu.

3. Select **Document > History**. A web page displaying the access history for the document will appear.

**Figure 8-11 Document History**

Document Name	User Name	Location	Action	Action Date/Time
New Employee Process.doc	Andy Jones	Corporate\Finance\Conference Room\file cabinet (1)	Create Doc	09/13/2006 10:37 AM
New Employee Process.doc	Andy Jones	Corporate\Finance\Conference Room\file cabinet (1)	Create Rev	09/13/2006 10:37 AM
New Employee Process.doc	Andy Jones	Corporate\Finance\Conference Room\file cabinet (1)	Create Rev	09/13/2006 10:37 AM
New Employee Process.doc	Andy Jones	Corporate\Finance\Conference Room\file cabinet (1)	View Rev	09/13/2006 10:37 AM
New Employee Process.doc	Andy Jones	Corporate\Finance\Conference Room\file cabinet (1)	CheckIn Rev	09/13/2006 10:38 AM
New Employee Process.doc	Andy Jones	Corporate\Finance\Conference Room\file cabinet (1)\Processes	Move Doc	09/13/2006 10:39 AM

# User Preferences

CollabraSuite BEA Edition users can manage their own profile information via the user information management tool. Account information, including name and user icon, may be changed by the individual user. Additionally, the account owner maintains their home room, contact information, and skills. Information concerning other users can be viewed by browsing the user list in the user information management tool.

## To access the User Information dialog:

- Right-click in any of the collaboration components and select the **Info menu option**.

Or

- Where available, click the **User Information icon**  in the toolbar.

The User Information dialog will appear.

**Figure 9-1 User Information**

The screenshot shows a 'User Information' dialog box with the following fields and sections:

- User Login:** Andy Jones (dropdown)
- Account Information:**
  - Full Name: Andy Jones
  - Icon: [Profile Icon] [Browse...] [Default]
  - Date Created: 05/26/2005 01:37:44 PM
  - Last Login: 02/19/2007 09:49:26 AM
- Home:**
  - Campus: Collaboration Cam
  - Building: Corporate
  - Floor: Finance
  - Room: Conference Room
- Contact Information:**
  - Organization: Western Division
  - Work Phone: 555 555 1234
  - Cell Phone/Pager: 555 555 4321
  - Home Phone: 555 555 9876
  - E-mail Address: [Empty]
  - Forward pages to e-mail while offline
- Phone Settings:** [Section Header]
- Skill Set:**
  - Available Skills: Legal Analyst, Systems Analyst
  - Selected Skills: Manager
- Buttons:** [Apply] [Cancel]

**The User Information dialog contains the following information:**

- User Login—the selected user for displaying information in the User Information dialog.
- Account Information—full name, user icon, date the account was created, and the last login date of the user.
- Home—the room designated as the user's home room, the floor, the building, and the campus of the home room.
- Contact Information—organization, cell phone/page number, email address, work phone, home phone, and a box to check if the user would like to automatically redirect pages to the email specified.
- Phone Settings—the phone settings allow the user to take advantage of CollabraSuite BEA Edition audio conferencing features:

- SIP Number – The number assigned to you for registering your SIP phone with CollabraSuite, or if the phone is “external” (connected by way of the proxy server) the number by which your phone is known on that server.
- User ID – The user account name used for authenticating the phone to the system.
- Password – The password used for authenticating the phone to the system.
- Confirm Password – The password must be typed twice to validate that it was typed correctly.
- External checkbox – Check this box if your phone is not registered to the CollabraSuite SIP Server Registrar, but is registered to the proxy system defined for this installation.
- Skill Set—a field allowing an administrator or users themselves to apply a set of skills for user accounts.

#### **To retrieve information on another user account:**

- Select a user from the **User Login pull down menu**. The data in the window will change to reflect the user selected.

#### **To change the Icon:**

1. Select the **Browse button** just to the right of the Icon field in the User Information dialog to display the Choose Image dialog window.
2. Browse to the file that contains the new image icon (e.g. a gif or jpeg file).
3. Click **Open** to close the Choose Image dialog window.

#### **To change home room:**

- Select the building, floor, and room from the pull-down menus in the Home section.

#### **To change contact information:**

- Type the new information in the **Contact Information fields**.

#### **To receive page notifications while off line:**

- Select the checkbox area for the **Forward Pages to Email while off-line option**.

#### **To add skills to the Skill Set:**

- Select items from the **All Skills List** and click the **right arrow** to move the selected skill from the All Skills List to the Selected Skills List.

### To remove skills from the Skill Set:

- Select items from the **Selected Skills List** and click the **left arrow** to move the selected skill from the Selected Skills List to the All Skills List.

Click at the bottom of the User Information dialog window to save any changes made to the fields on this dialog.

## Preferences Editor

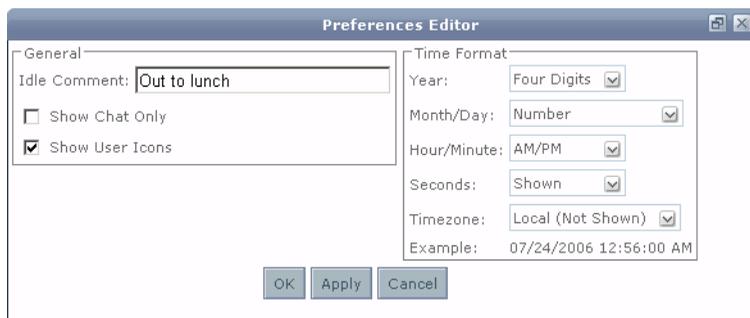
CollabraSuite BEA Edition provides a preferences editor for customizing the collaborative experience on an individual basis. Items configured using the preferences editor are saved for the user account and are reused for future login sessions.

### To launch the Preferences Editor:

- Select the **Preferences Editor** icon from the toolbar.

The Preferences Editor window will display.

**Figure 9-2 Preferences Editor**



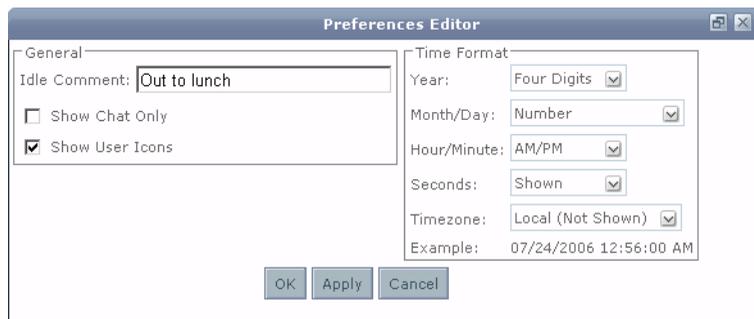
## General Preferences

### To customize the user icons displayed throughout the application:

1. Select **Show User Icons**
2. Click **OK** to save the changes and exit the window, or click **Cancel** to exit the window without saving the selection.
3. User Icons will now be displayed

**To customize the dates and timestamps:**

1. Select the desired date and time formats from the selection lists.
2. Click **OK** to save the changes and exit the window, or click **Cancel** to exit the window without saving the selection.

**Figure 9-3 Preferences Editor****To change the idle comment in the chat monitor:**

1. Type a new entry in the Idle comment field.
2. Press the enter key or click **Apply** for future reporting of an idle session.

**To display only chat messages:**

1. Select the Show Chat Only check box.
2. Click Apply to save the settings for your user account.

The Chat Messages field will now display only chat messages and hide user enter and exit room events.

## User Preferences

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