

CollabraSuite BEA Edition®

Supported Configurations

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Supported Configurations for CollabraSuite BEA Edition

Your system must meet the following requirements to use this product.

Note: For information on WebLogic Plaform supported configurations, see BEA's Supported Configurations (http://e-docs.bea.com/platform/suppconfigs/index.html) on e-docs.

Application Server

BEA WebLogic

BEA WebLogic Server and Platform 8.1 SP2 - SP7 are supported. BEA WebLogic Server 9.0, 9.1, 9.2 and 10.0 are supported including WebLogic Platform 9.2 and 10.0. BEA WebLogic SIP Server 2.2 and 3.0 are supported.

Table 1-1 WebLogic Application Server Platform

| Operating System | OS Version | Chip Architecture | JVM | JVM Architecture |
|------------------|-----------------------------|-------------------|-----------------|------------------|
| Windows 2000 | SP4+(PE, Server, AS, DC) | IA32 | Sun 1.5.0_04 | 32-bit |
| Windows XP | XP SP2+ | IA32 | Sun 1.5.0_04 | 32-bit |
| Windows 2000 | SP4+(PE, Server, AS, DC) | IA32 | JRockit R26.0.0 | 32-bit |
| Windows XP | XP SP2+ | IA32 | JRockit R26.0.0 | 32-bit |

| Operating System | OS Version | Chip Architecture | JVM | JVM Architecture |
|-----------------------------|-----------------------------------------------------|-------------------|-----------------|------------------|
| Windows 2003 | GA+(Standard Edition, Enterprise Edition, DC) | IA32 | Sun 1.5.0_04 | 32-bit |
| Windows 2003 | GA+(Standard Edition, Enterprise Edition, DC) | IA32 | JRockit R26.0.0 | 32-bit |
| Red Hat Enterprise Linux | 4.0-2+(AS,ES,WS) | IA32 | JRockit R26.0.0 | 32-bit |
| Red Hat Enterprise Linux | 3.0-5+(AS,ES,WS) | IA32 | JRockit R26.0.0 | 32-bit |
| Solaris | 10 | Sparc 64 | Sun 1.5.0_04 | 32-bit |
| Solaris | 9 | Sparc 64 | Sun 1.5.0_04 | 32-bit |
| Solaris | 8 | Sparc 64 | Sun 1.5.0_04 | 32-bit |

Table 1-2 WebLogic Database

| Database | Stated Version(s) Supported | Platform Database Resides On | Drivers | Notes |
|------------------------------|--------------------------------------------|---------------------------------|-----------------------------------------------------------|-------|
| Oracle Enterprise Edition | 9.2.0.4+ | All | WLS Type 4 JDBC driver for Oracle (DataDirect) | |
| | | | Oracle 10G JDBC driver | |
| Oracle Enterprise Edition | 10.2 and later patch sets of 10.2 | All | Oracle 10G JDBC driver | |
| Oracle RAC | 10G, 9i | | WLS Type 4 JDBC driver for Oracle w/XA (DataDirect) | |
| Sybase | 12.5.03 and later patch versions of 12.5.x | All | WLS Type 4 JDBC driver for Sybase (DataDirect) | |

| Database | Stated Version(s) Supported | Platform Database Resides On | Drivers | Notes |
|--------------|------------------------------------------------------|---------------------------------|------------------------------------------------------------|------------------------------------------------------|
| MS SQLServer | 2000 SP3 and SP4 and later patch levels | Windows | WLS Type 4 JDBC driver for SQLServer (DataDirect) | |
| DB2 | 8.1 | All | WLS Type 4 JDBC driver for DB2 (DataDirect) | |
| MySQL | MySQL 4.1.12 or later MySQL 5.0.16 or later | All | MySQ Connector/J | InnoDB tables required for transaction support |
| PointBase | 5.1 | All | Pointbase Type 4 driver | Not for Production use |

Media Server

Asterisk

The open source Asterisk media server version 1.4.0 is supported.

Table 1-3 Asertisk Platform

| Operating System | OS Version | Chip Architecture |
|-----------------------------|------------|-------------------|
| Red Hat Enterprise Linux | ES 4 | IA32 |

Client

Table 1-4 Client Platforms

| Operating Systems | Browsers | JVMs |
|--------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Windows XP Windows XP Pro Windows 2003 Mac OS X Linux Solaris | IE 6.0, 7.0 Firefox 1.0, 1.5, 2.0; except 1.5.0.10 and 2.0.0.2 are not supported. | Sun 1.4.0_05 and later Sun 1.4.1_06 and later Sun 1.4.2_03 and later Sun 1.5.0 and later Sun 1.6.0 and later In the CollabraSuite applet client, support for older plugins must be configured to use plugins equal to or older than the following: 1.3.1_10 1.4.0_05 1.4.1_06 1.4.2_03 |

| Minimum System Requirements | | Supported AV Devices | | |
|-----------------------------|-----------------------------------------------|----------------------|----------------------------------------------------------------------|--|
| • | Intel Pentium 700MHZ CPU with 256MB RAM | • | Windows capture devices that have Video For Windows (VFW) drivers | |
| | Sun UltraSparc IIe 500 MHz CPU with 256MB RAM | • | Solaris SunVideo/SunVideoPlus capture devices | |
| • | G4 CPU with 256MB | • | Linux capture devices that have Video4Linux drivers | |

Known Limitations

There are some known limitations regarding specific combinations of software components within CollabraSuite. Due to inconsistencies in third party products, the following limitations exist:

Application Server

CollabraSuite requires Xalan-J 2.4.1 or later. WebLogic 8.1 SP3 and later comes bundled with the required version of Xalan. However, the Xalan libraries must be updated when using WebLogic 8.1 SP2. The Xalan-related JAR files (xalan.jar, xml-apis.jar, xerces.jar) can be downloaded from http://xml.apache.org/xalan-j and must be placed in the http://xml.apache.org/xalan-j and must be placed in the http://www.human.gov/lib/endorsed directory.

Database

- Clustering in WebLogic is not supported when using a PointBase database.
- MySQL versions 4.1.11 and earlier are not supported.
- For MySQL versions 4.1.12 and later, InnoDB tables must be used to enable transaction support.
- Running SQL scripts using the MySQL Query Browser is not supported.

Database Driver

- In WebLogic 8.1 SP2, the Sybase driver is not supported.
- In WebLogic 8.1 SP4 and SP5, the driver supplied by Oracle (oracle.jdbc.driver.OracleDriver) is not supported.
- In WebLogic 8.1 SP4, the driver supplied by BEA (weblogic.jdbc.oracle.OracleDriver) is supported, but only allows use of documents smaller than 16 MB. This is a known issue that is fixed in WebLogic 8.1 SP5. Updated drivers for 8.1 SP4 can be obtained from BEA or CollabraSpace.

Front-end web proxy

- In WebLogic 8.1, the Netscape NES proxy plugin is not supported.
- In WebLogic 8.1 SP2 and SP3, the Apache proxy is not supported. However, you can successfully use the Apache proxy plugin from WebLogic 8.1 SP5 with SP2, and SP3 application servers.
- In WebLogic 8.1 SP4, the Apache proxy is not supported with SSL enabled. However, you can successfully use the Apache proxy plugin from WebLogic 8.1 SP5.

- The CollabraSuite thin client requires the proxy plugin from WebLogic 8.1 SP5 or later. However, you can successfully use the proxy plugin from WebLogic 8.1 SP5 with SP4 and earlier application servers.
- In WebLogic 8.1 SP4, the proxy plugin parameter "FileCaching" must be set to "OFF" to support HTTP chunked encoding. The default on Windows is "OFF" while the default on Solaris is "ON".

Portal

 Plumtree Foundation G6 SP1 is required to run the CollabraSuite BEA Edition portlets in ALUI

SSL

• In WebLogic 8.1, an additional HTTP cookie is used in conjunction with SSL. This cookie must be disabled by adding AuthCookieEnabled="false" to the WebServer tag in config.xml.